

NHS East and North Hertfordshire CCG

2018 NHS Staff Survey

Directorate Report

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This directorate report for NHS East and North Hertfordshire CCG contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

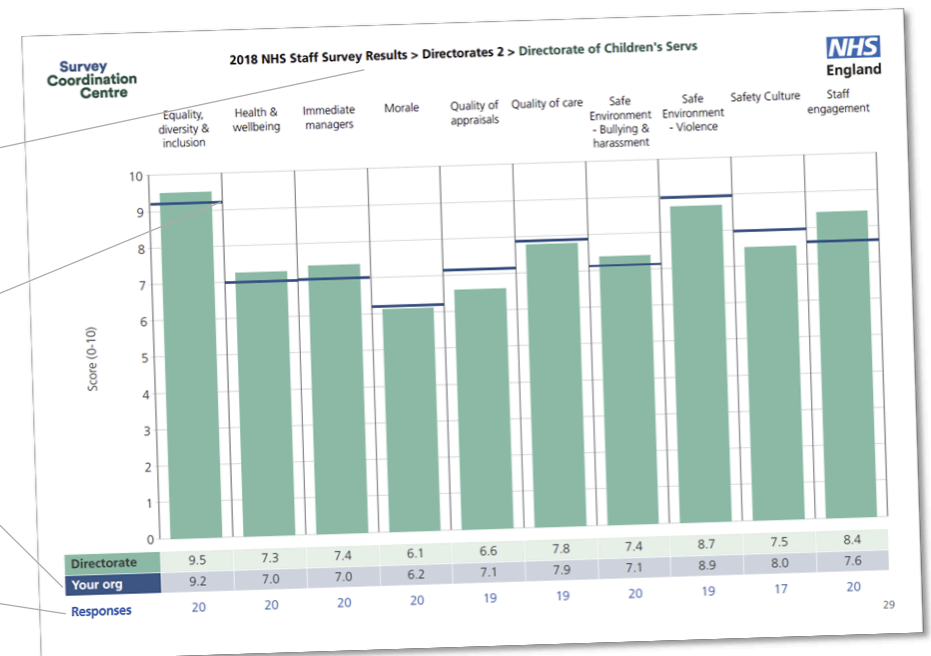
The directorate breakdowns used in this report were provided and defined by NHS East and North Hertfordshire CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

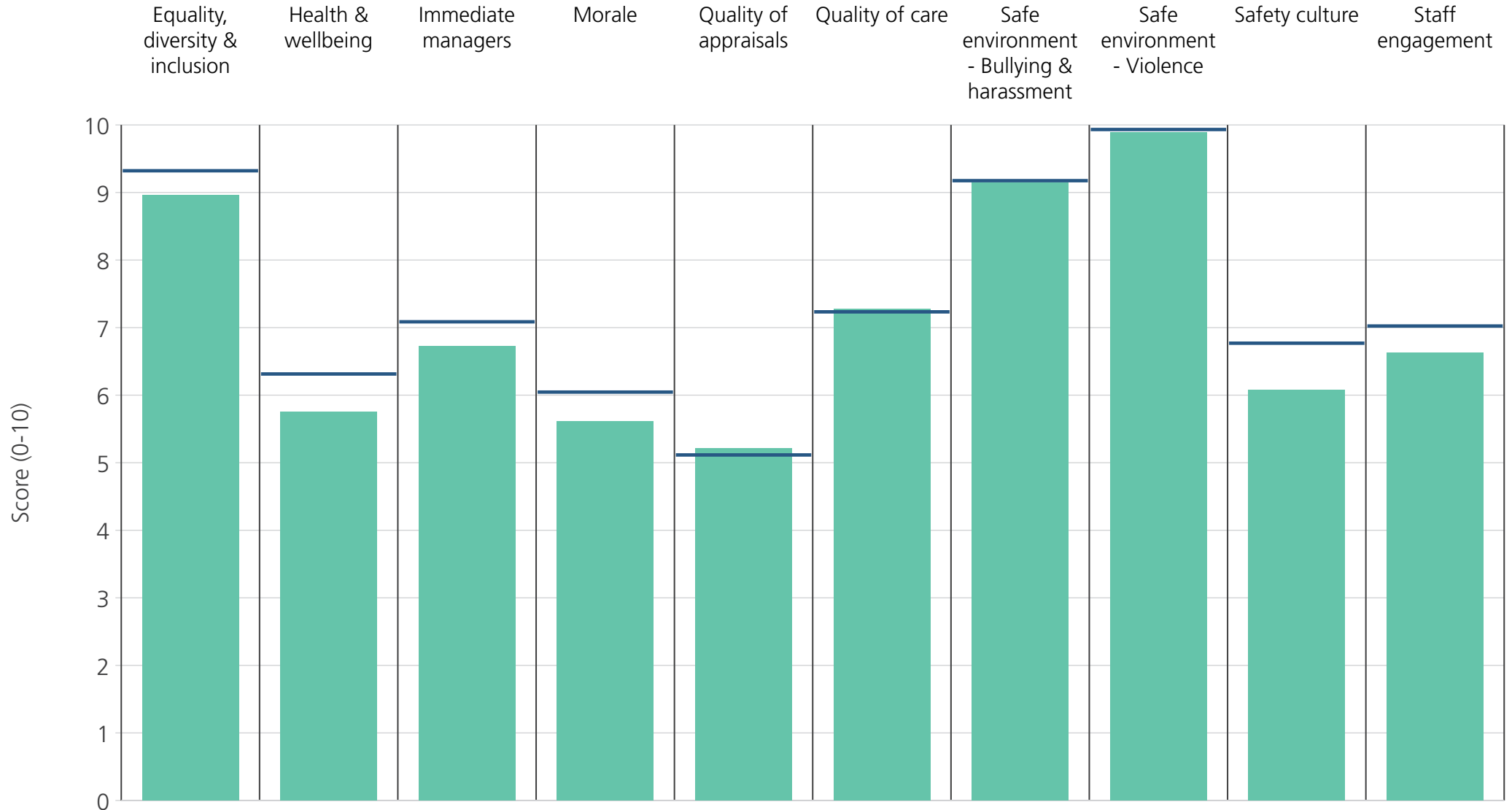
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



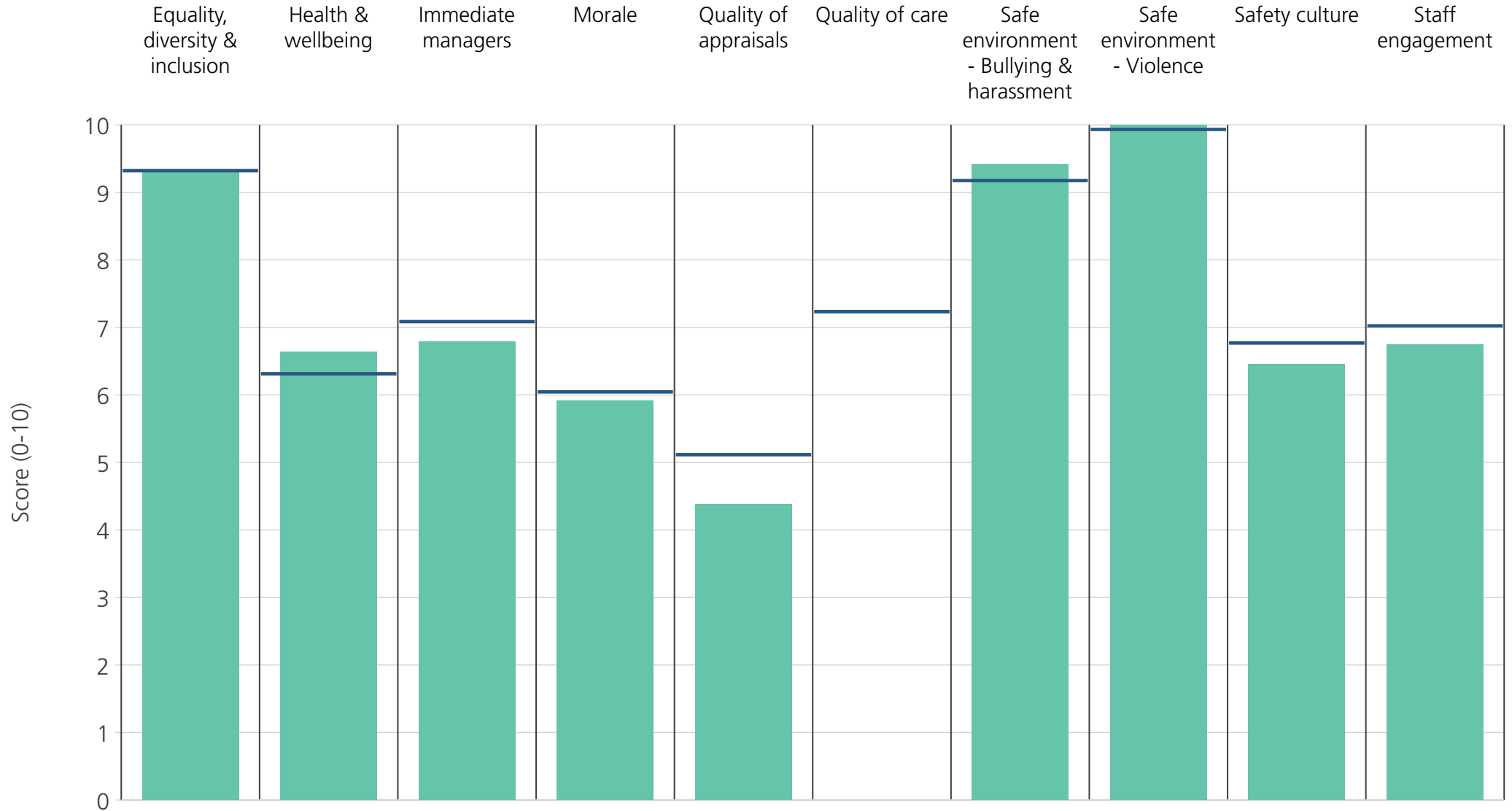
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

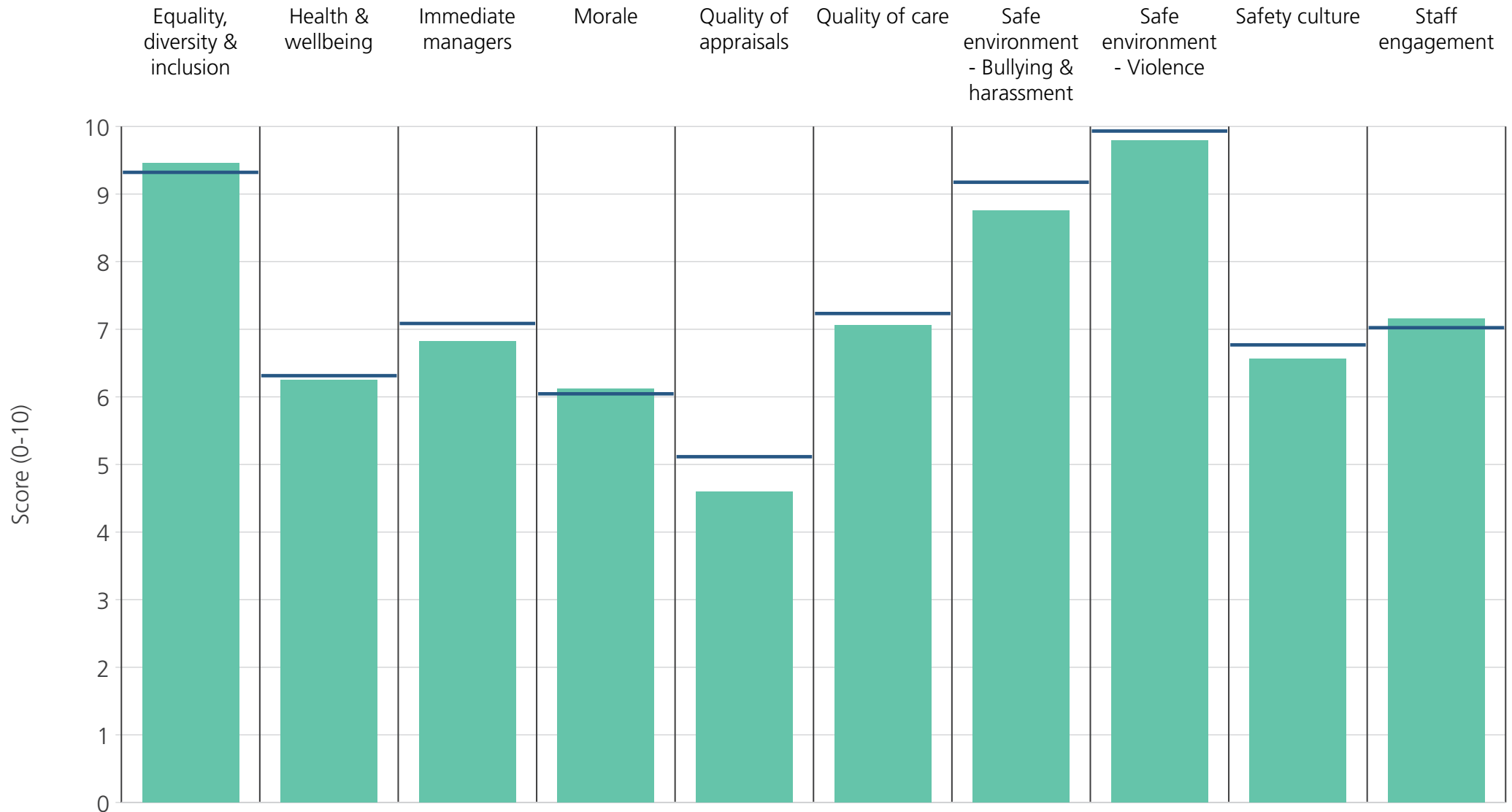
NHS East and North Hertfordshire CCG
2018 NHS Staff Survey Results



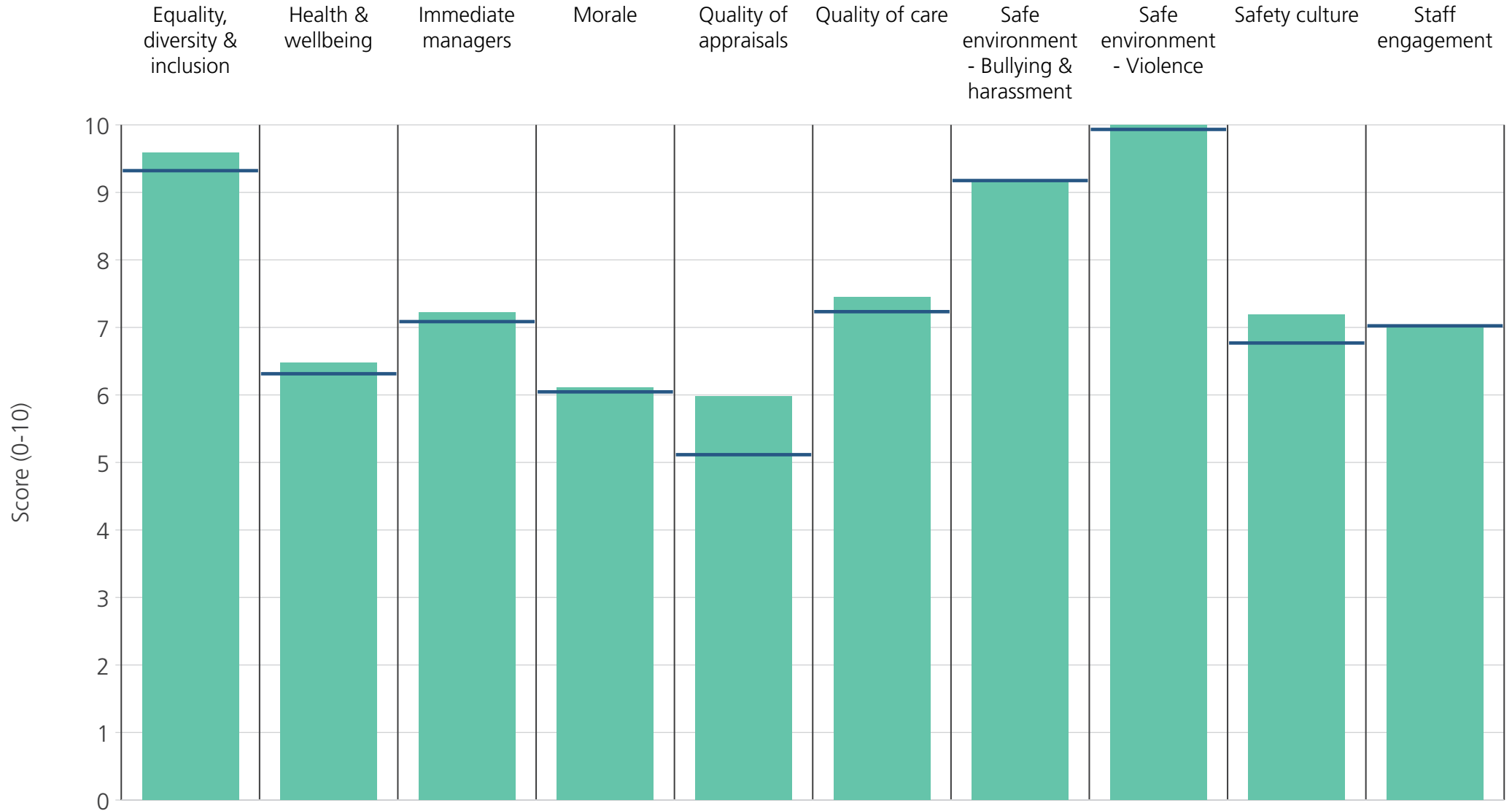
Directorate	9.0	5.8	6.7	5.6	5.2	7.3	9.1	9.9	6.1	6.6
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	62	63	63	61	58	30	62	61	59	66



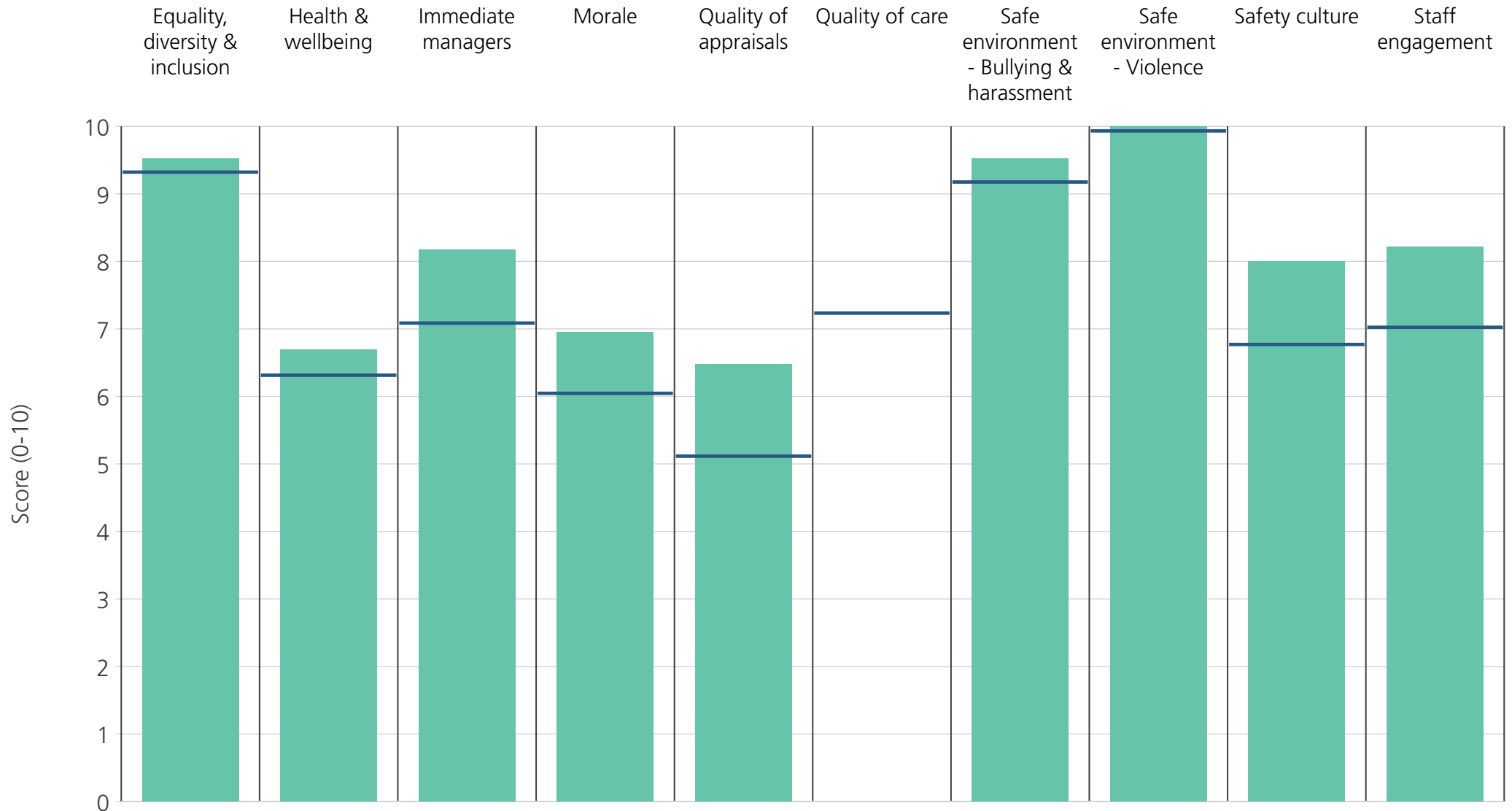
Directorate	9.3	6.6	6.8	5.9	4.4		9.4	10.0	6.5	6.8
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	36	36	36	36	34	1	34	34	33	35



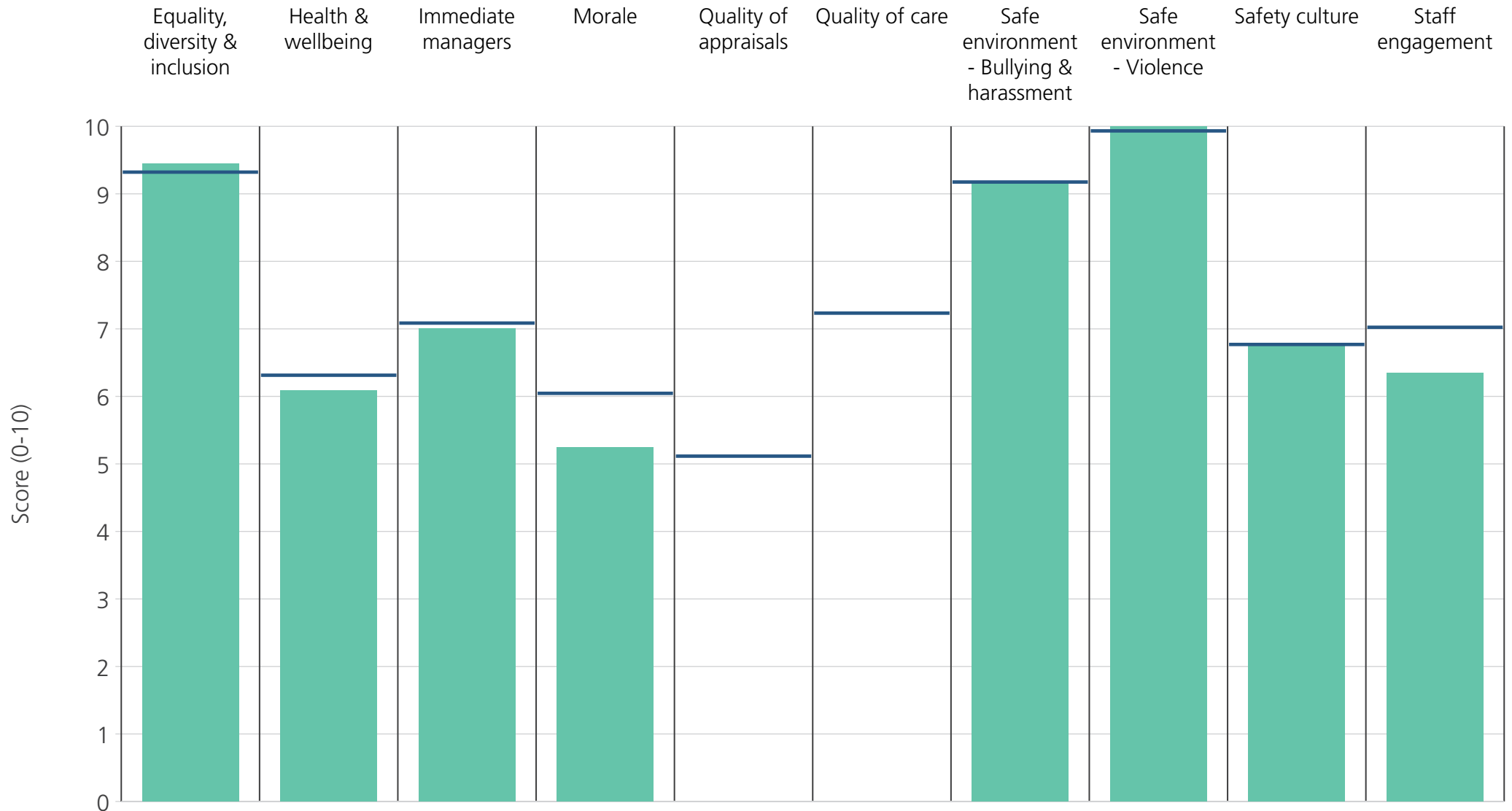
Directorate	9.5	6.3	6.8	6.1	4.6	7.1	8.8	9.8	6.6	7.2
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	31	32	32	31	31	17	32	32	32	32



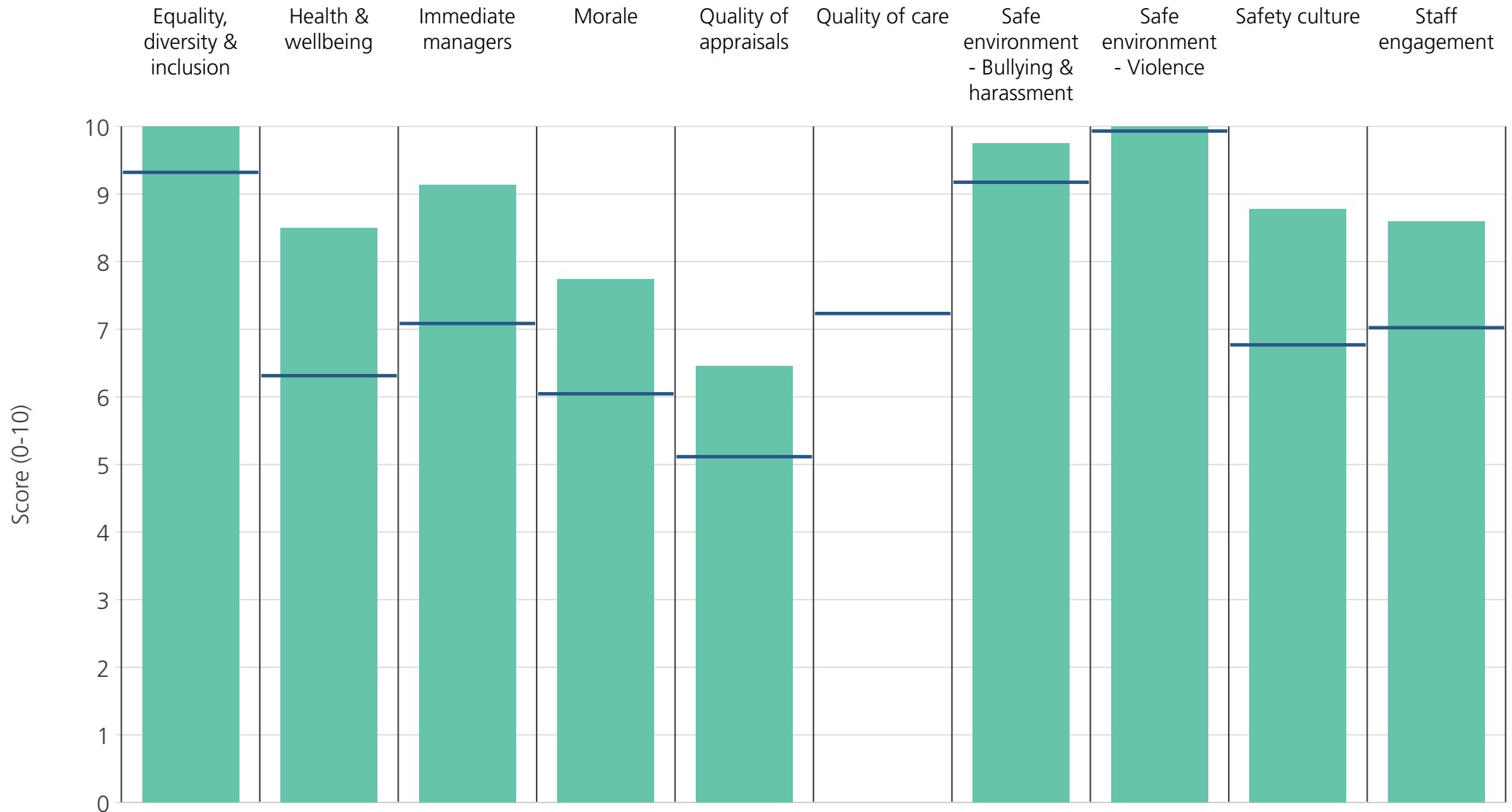
Directorate	9.6	6.5	7.2	6.1	6.0	7.4	9.2	10.0	7.2	7.0
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	24	24	24	24	23	16	24	24	24	24



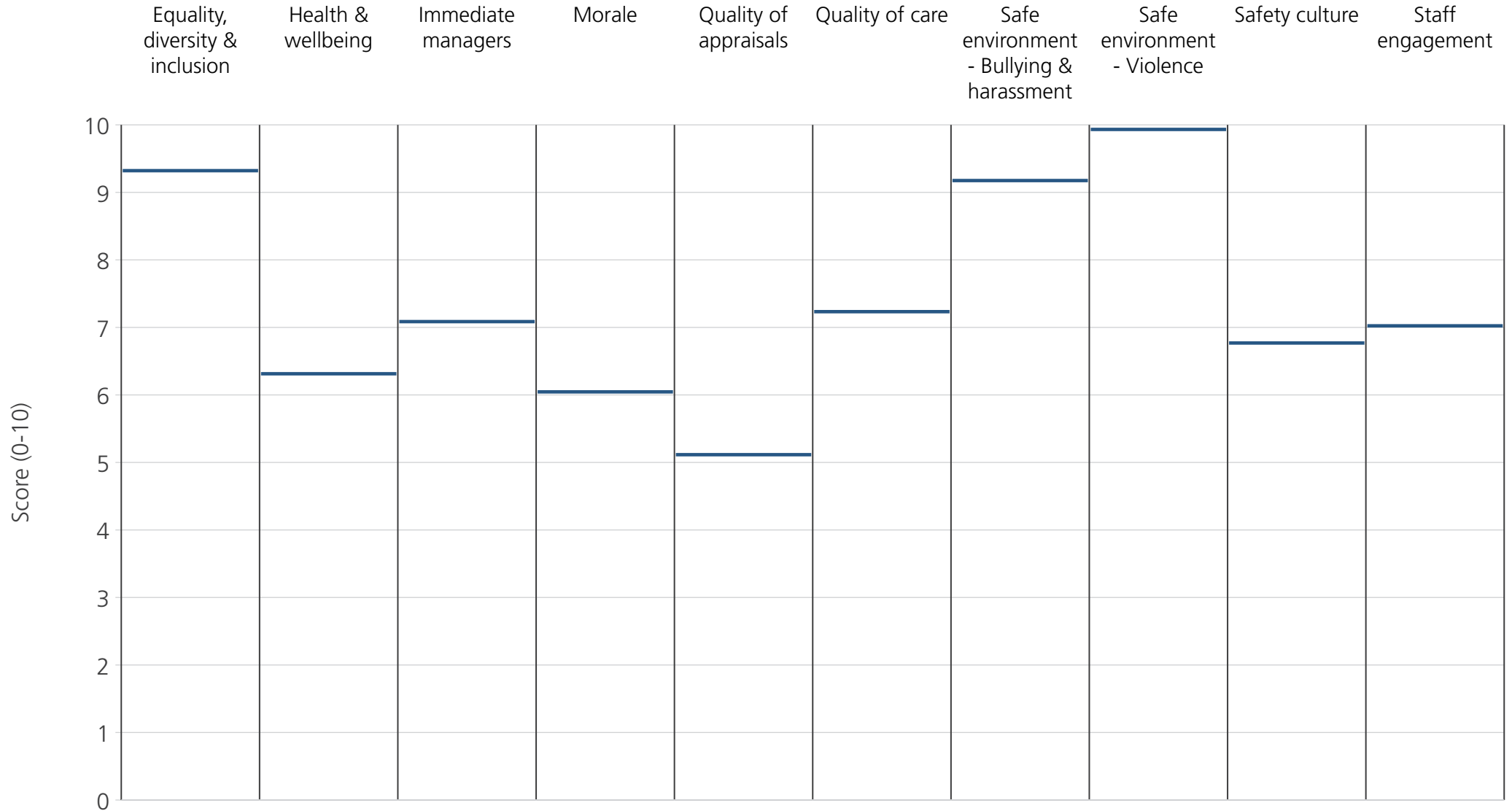
Directorate	9.5	6.7	8.2	6.9	6.5		9.5	10.0	8.0	8.2
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	14	13	14	14	11	10	14	14	14	14



Directorate	9.4	6.1	7.0	5.2			9.2	10.0	6.8	6.3
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	12	12	12	12	10	4	12	12	12	12



Directorate	10.0	8.5	9.1	7.7	6.5		9.7	10.0	8.8	8.6
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	13	13	13	13	12	6	13	13	13	13



Directorate										
Your org	9.3	6.3	7.1	6.0	5.1	7.2	9.2	9.9	6.8	7.0
Responses	7	8	8	7	6	5	7	7	7	8