

NHS Liverpool CCG

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
117553807 Healthy Liverpool, Community & Digital	5
117555311 BI, Contracts & Procurement Team	6
117553646 Quality Team	7
117555401 Operations & Corporate Performance Team/Communications & Engagement	8
117555351 Finance Department Team (& AO)	9
117555296 Primary Care/Quality & Improvement Team	10

This directorate report for NHS Liverpool CCG contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

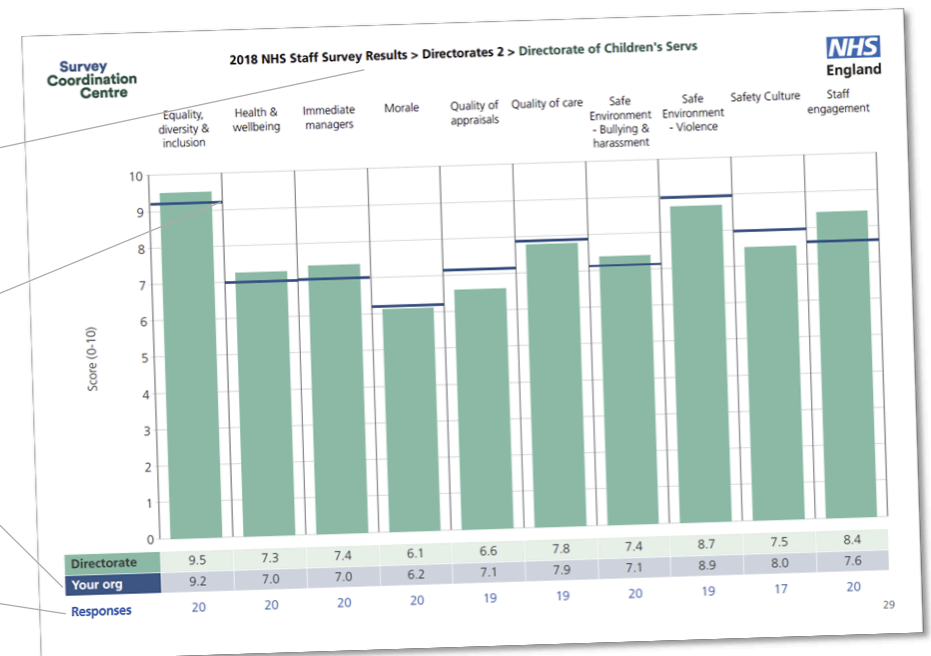
The directorate breakdowns used in this report were provided and defined by NHS Liverpool CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

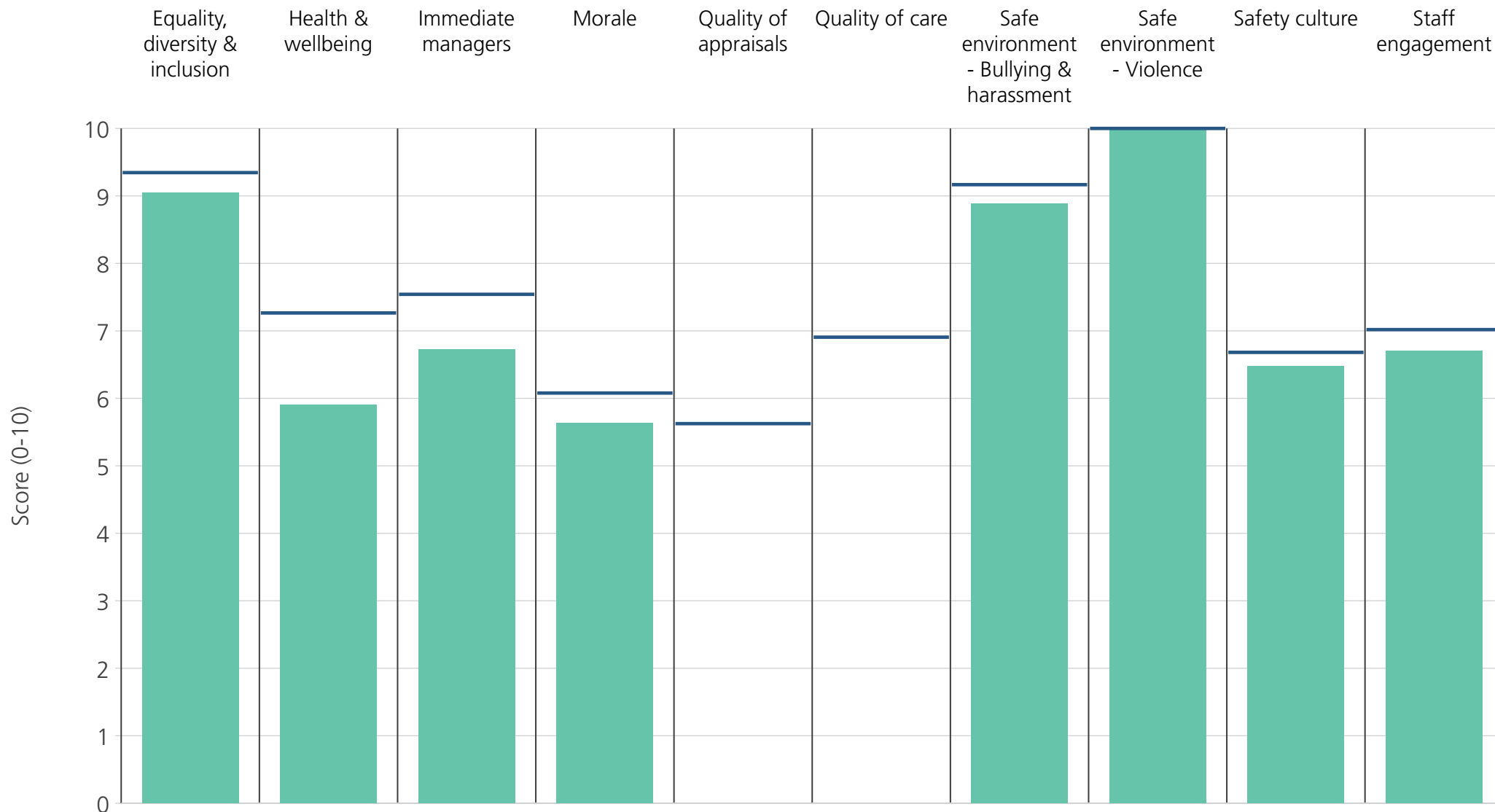


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

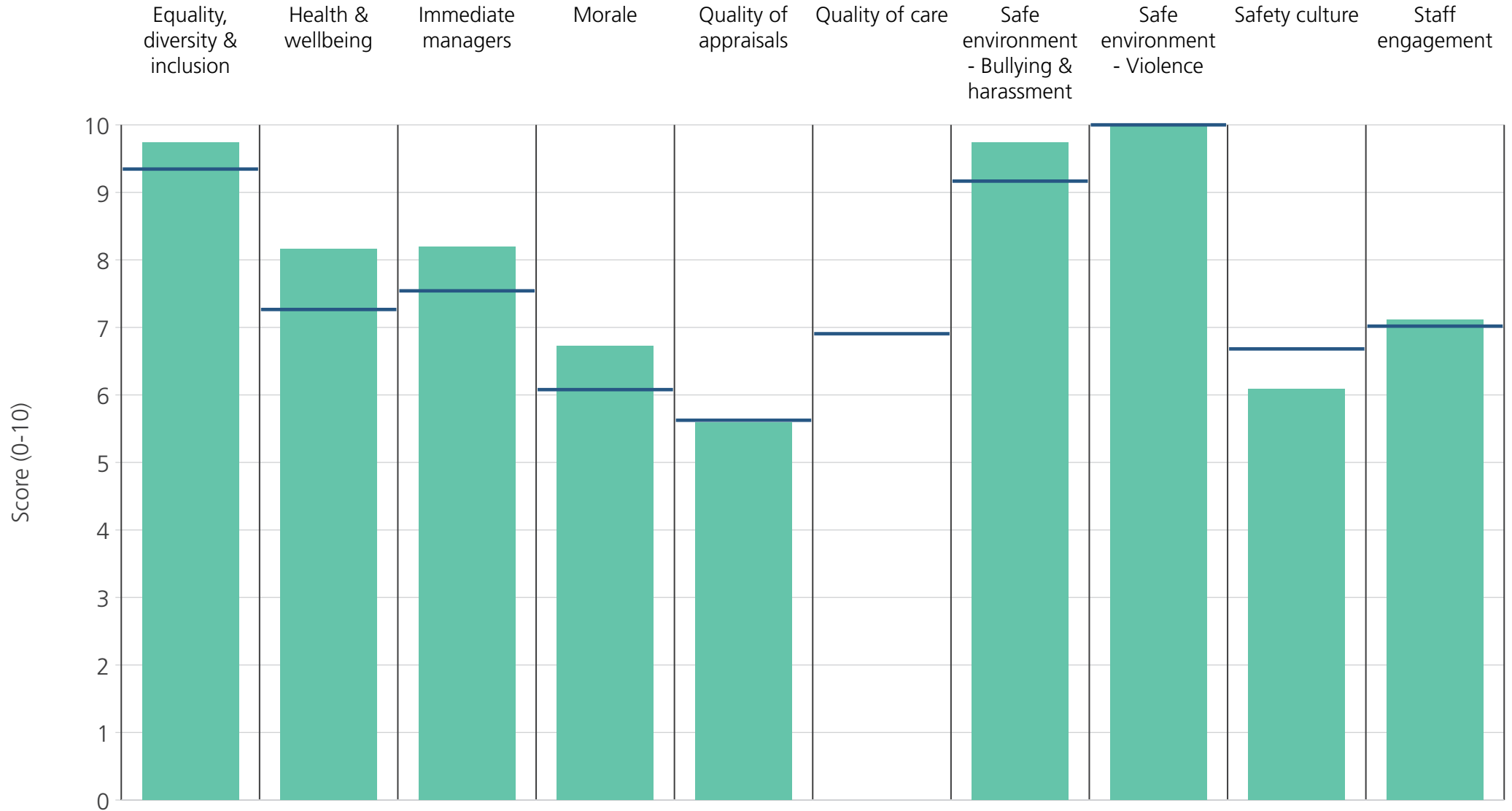
Directorates 1

NHS Liverpool CCG

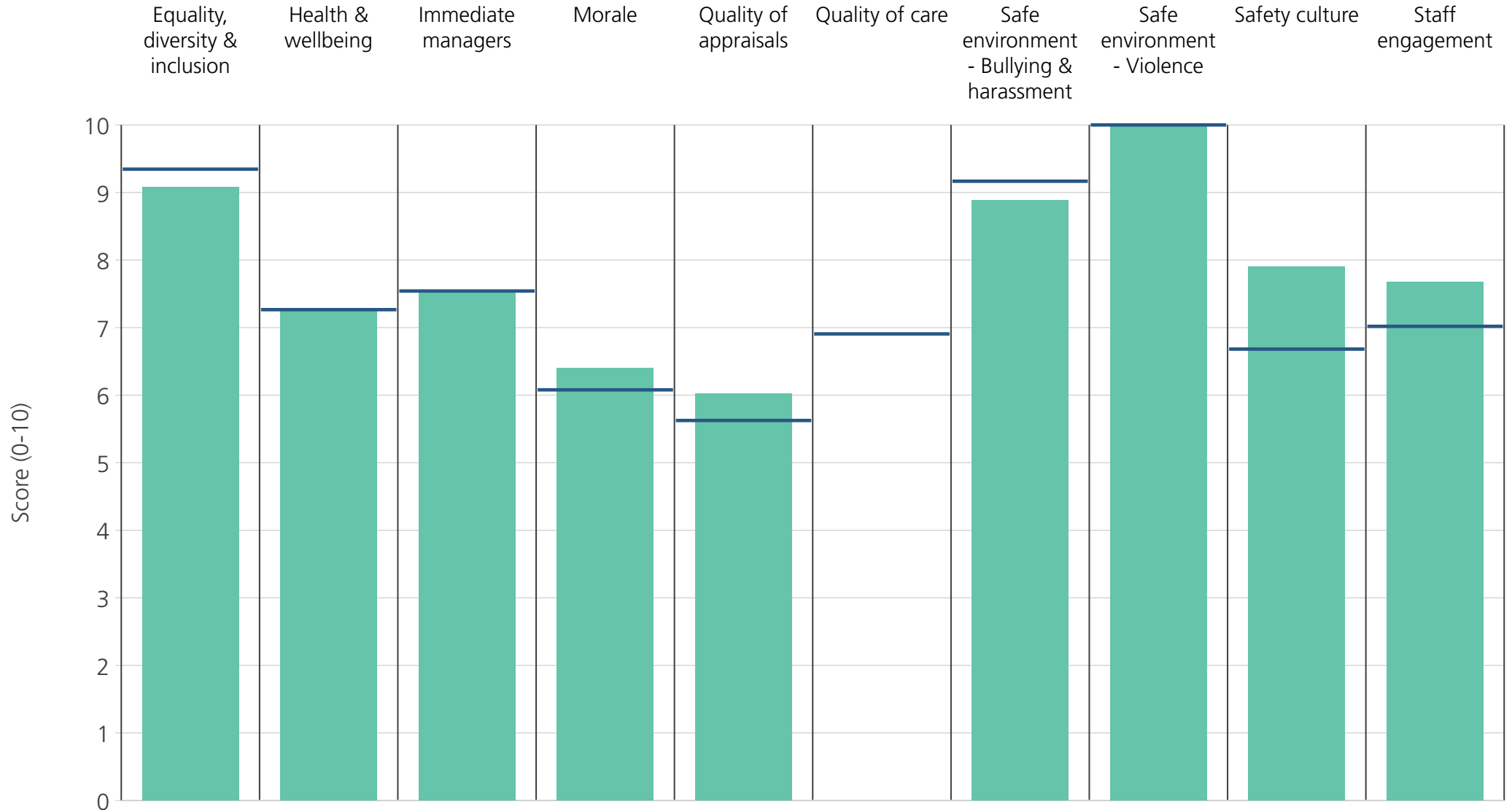
2018 NHS Staff Survey Results



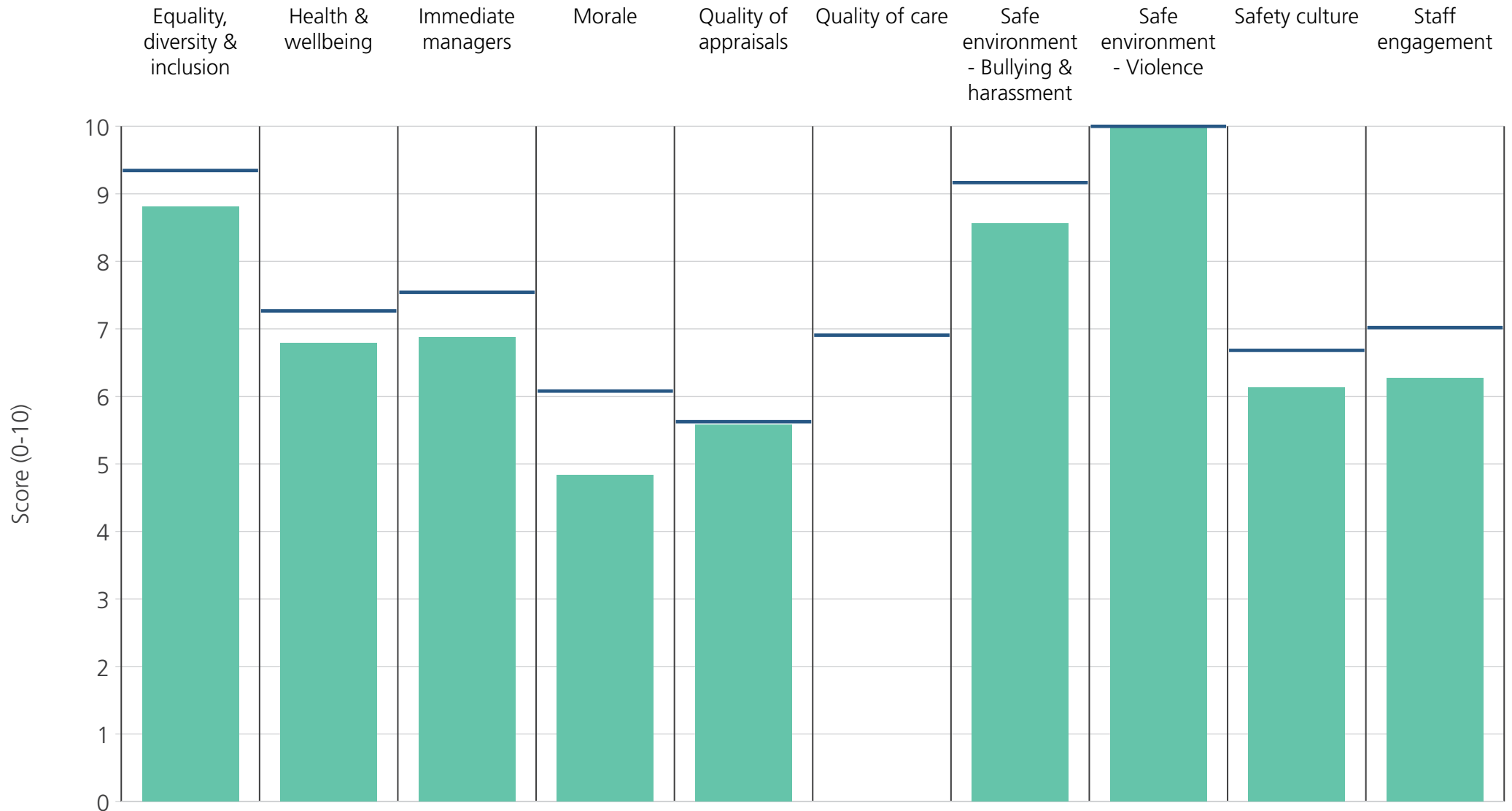
Directorate	9.0	5.9	6.7	5.6			8.9	10.0	6.5	6.7
Your org	9.3	7.3	7.5	6.1	5.6	6.9	9.2	10.0	6.7	7.0
Responses	21	21	21	21	9	7	21	21	21	21



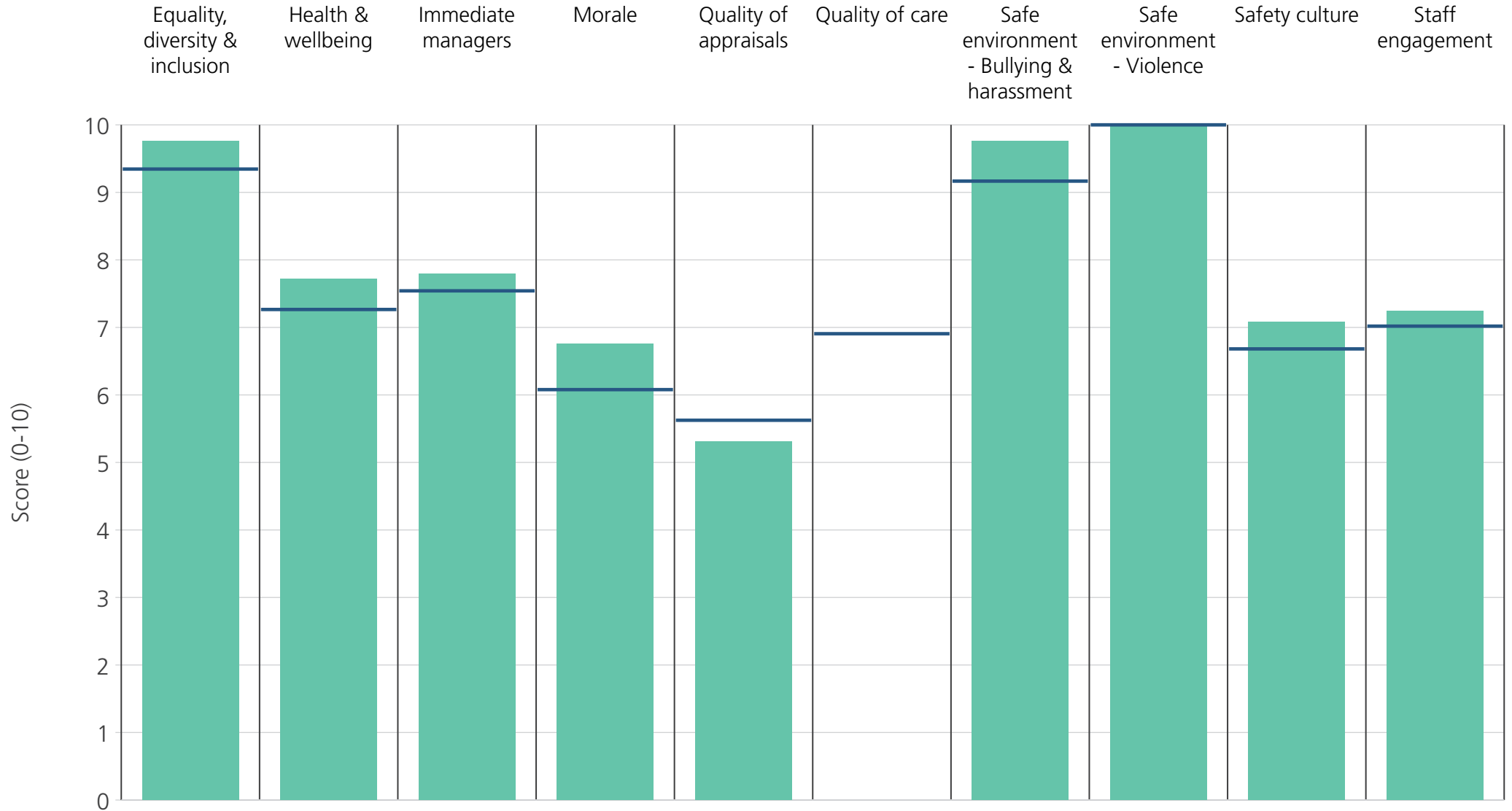
Directorate	9.7	8.2	8.2	6.7	5.6		9.7	10.0	6.1	7.1
Your org	9.3	7.3	7.5	6.1	5.6	6.9	9.2	10.0	6.7	7.0
Responses	25	25	25	25	19	5	25	25	25	25



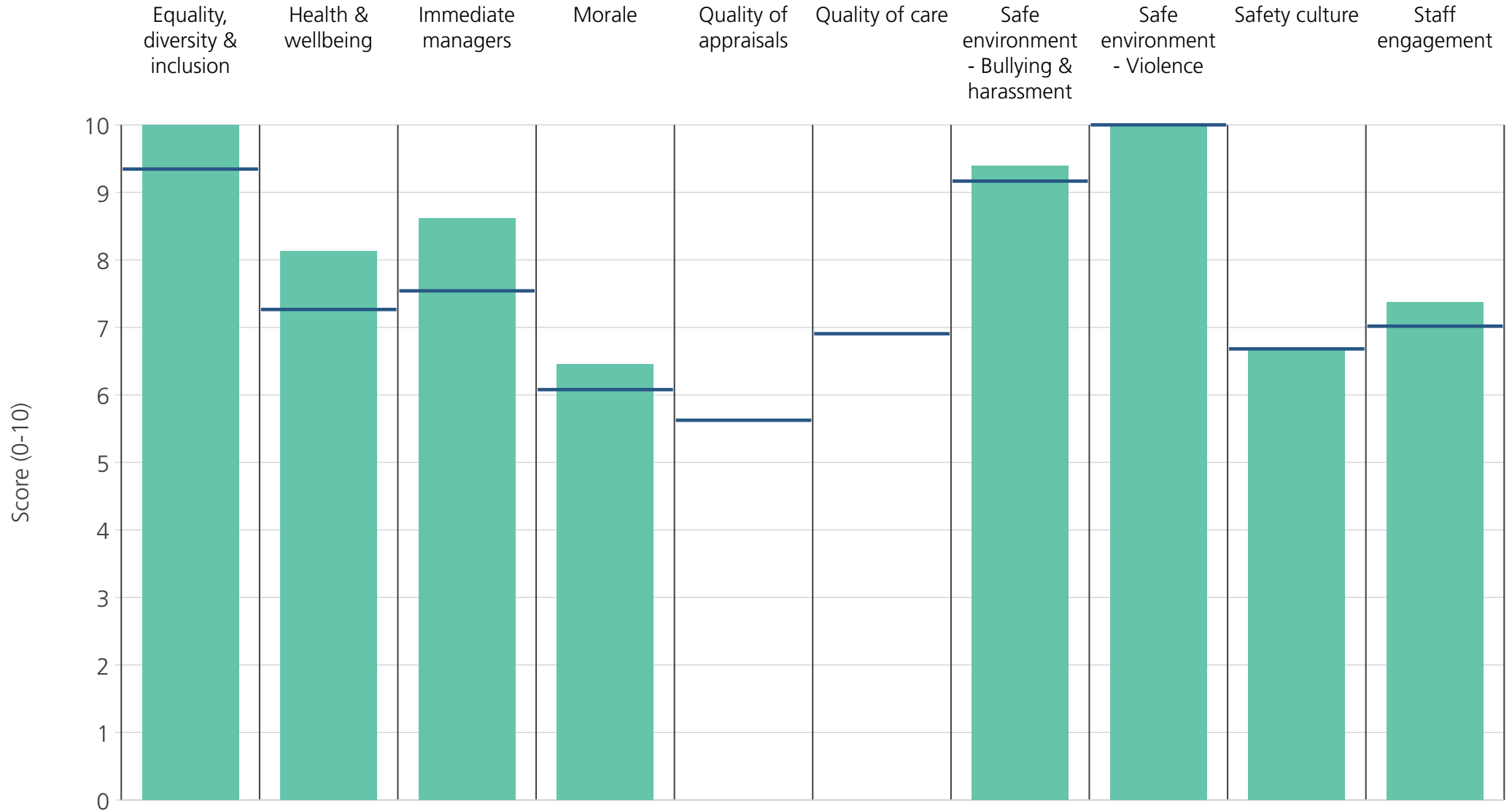
Directorate	9.1	7.3	7.5	6.4	6.0	6.9	8.9	10.0	7.9	7.7
Your org	9.3	7.3	7.5	6.1	5.6	6.9	9.2	10.0	6.7	7.0
Responses	20	21	21	21	11	9	21	21	21	21



Directorate	8.8	6.8	6.9	4.8	5.6	6.9	8.6	10.0	6.1	6.3
Your org	9.3	7.3	7.5	6.1	5.6	6.9	9.2	10.0	6.7	7.0
Responses	21	21	22	22	13	9	22	22	22	22



Directorate	9.8	7.7	7.8	6.8	5.3		9.8	10.0	7.1	7.2
Your org	9.3	7.3	7.5	6.1	5.6	6.9	9.2	10.0	6.7	7.0
Responses	14	14	14	14	12	1	14	14	14	14



Directorate	10.0	8.1	8.6	6.5			9.4	10.0	6.7	7.4
Your org	9.3	7.3	7.5	6.1	5.6	6.9	9.2	10.0	6.7	7.0
Responses	11	11	11	11	10	2	11	11	11	11