

London North West University Healthcare NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for London North West University Healthcare NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by London North West University Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

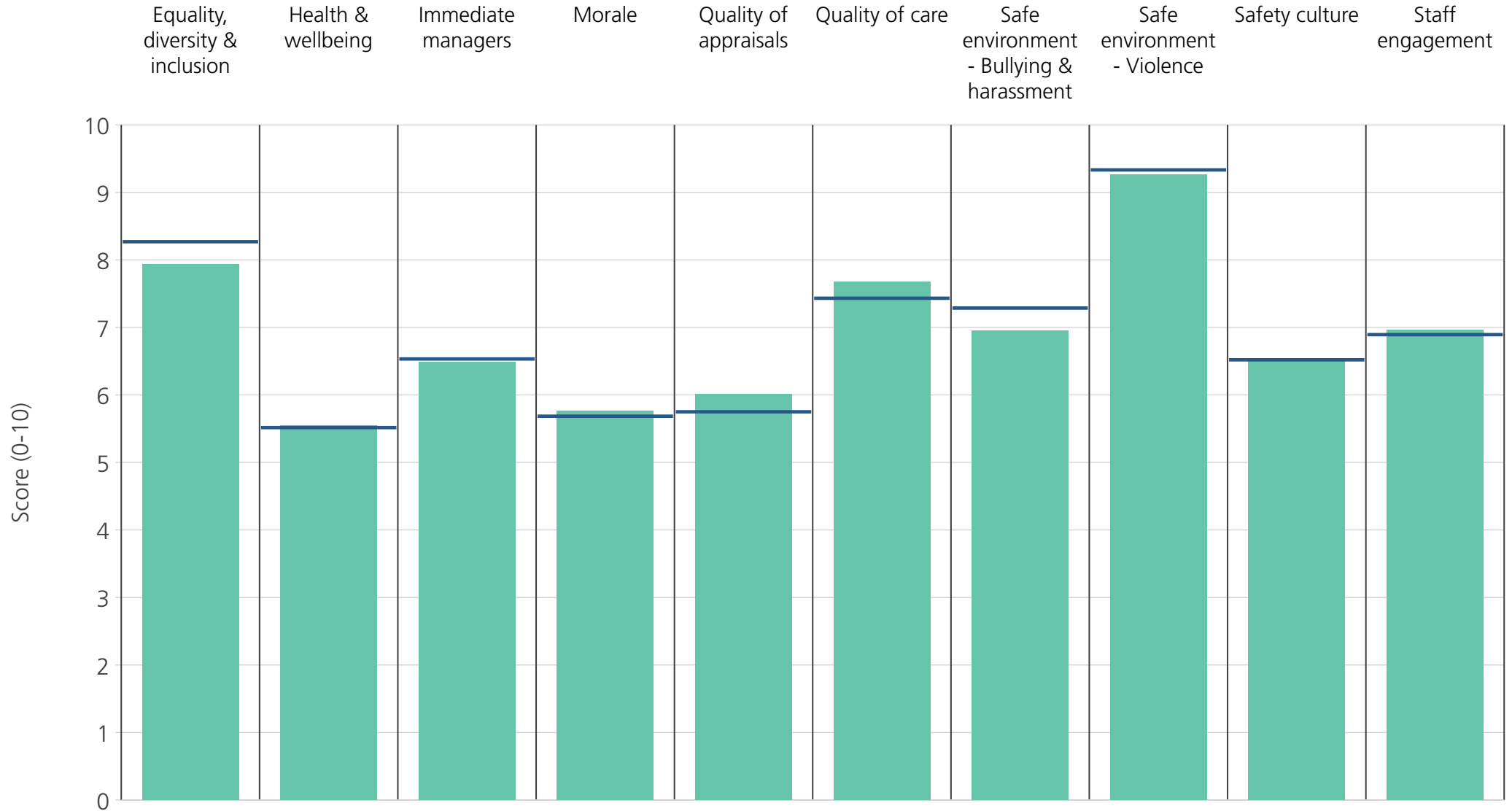
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



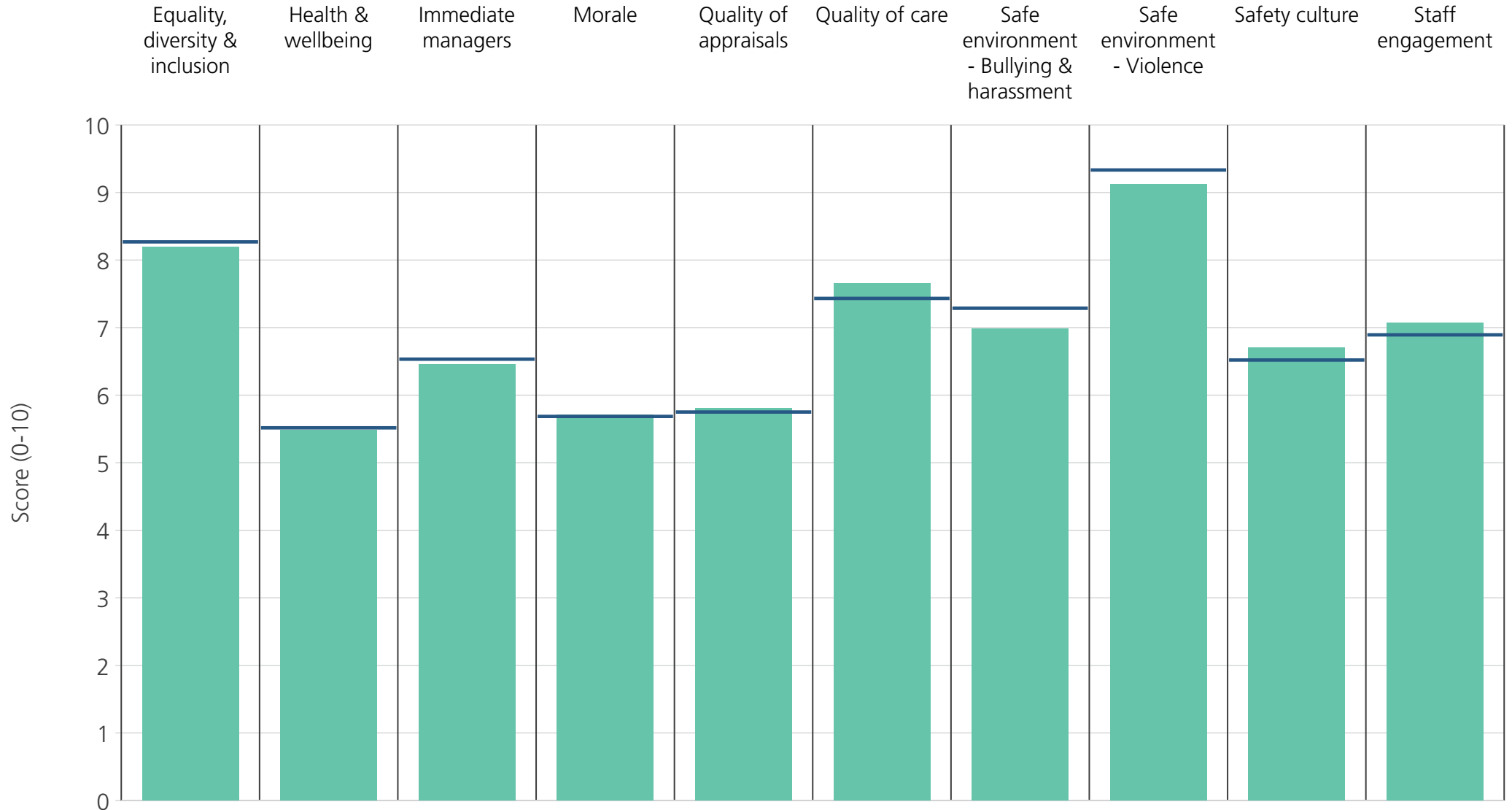
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

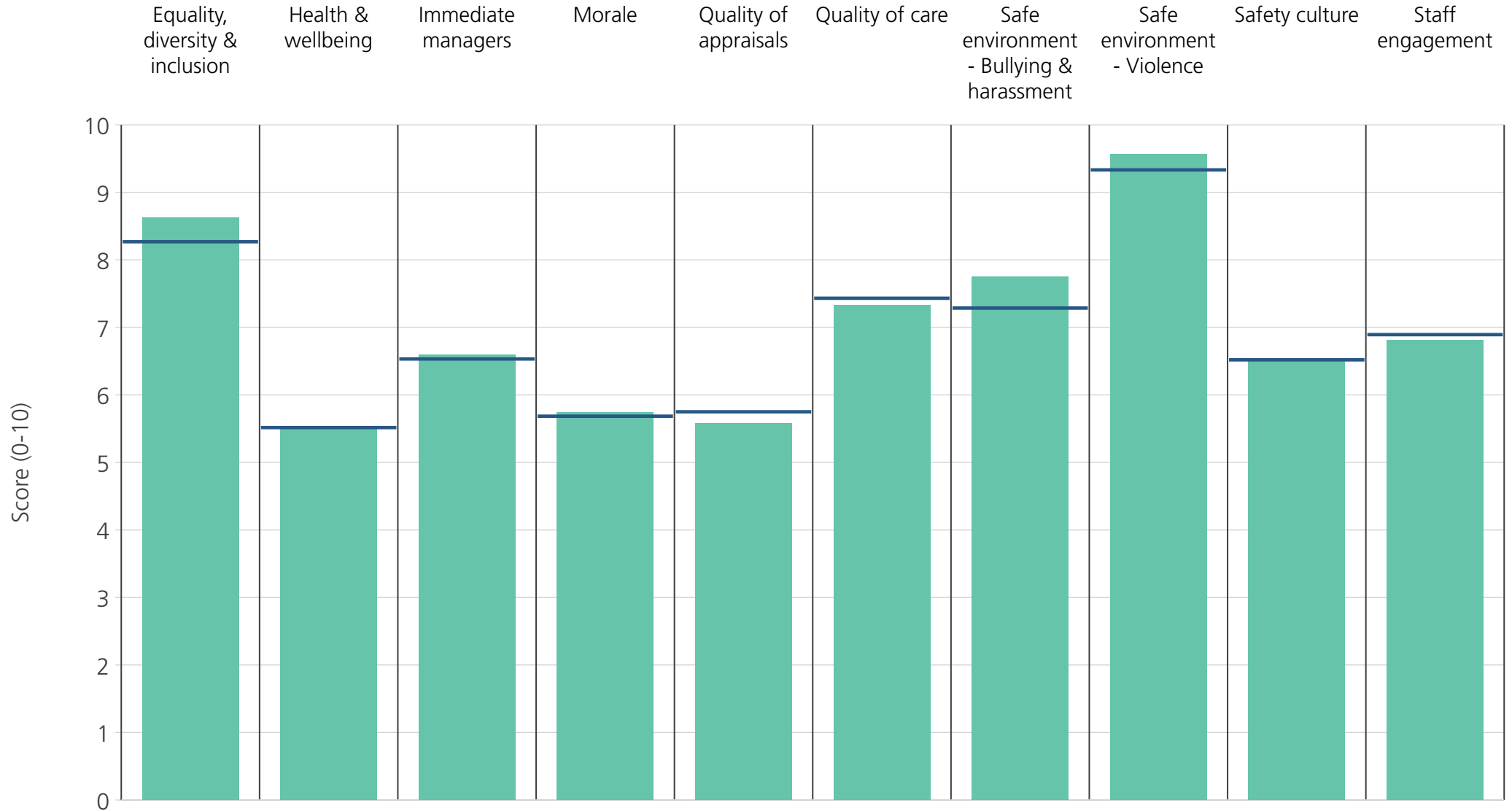
London North West University Healthcare NHS Trust
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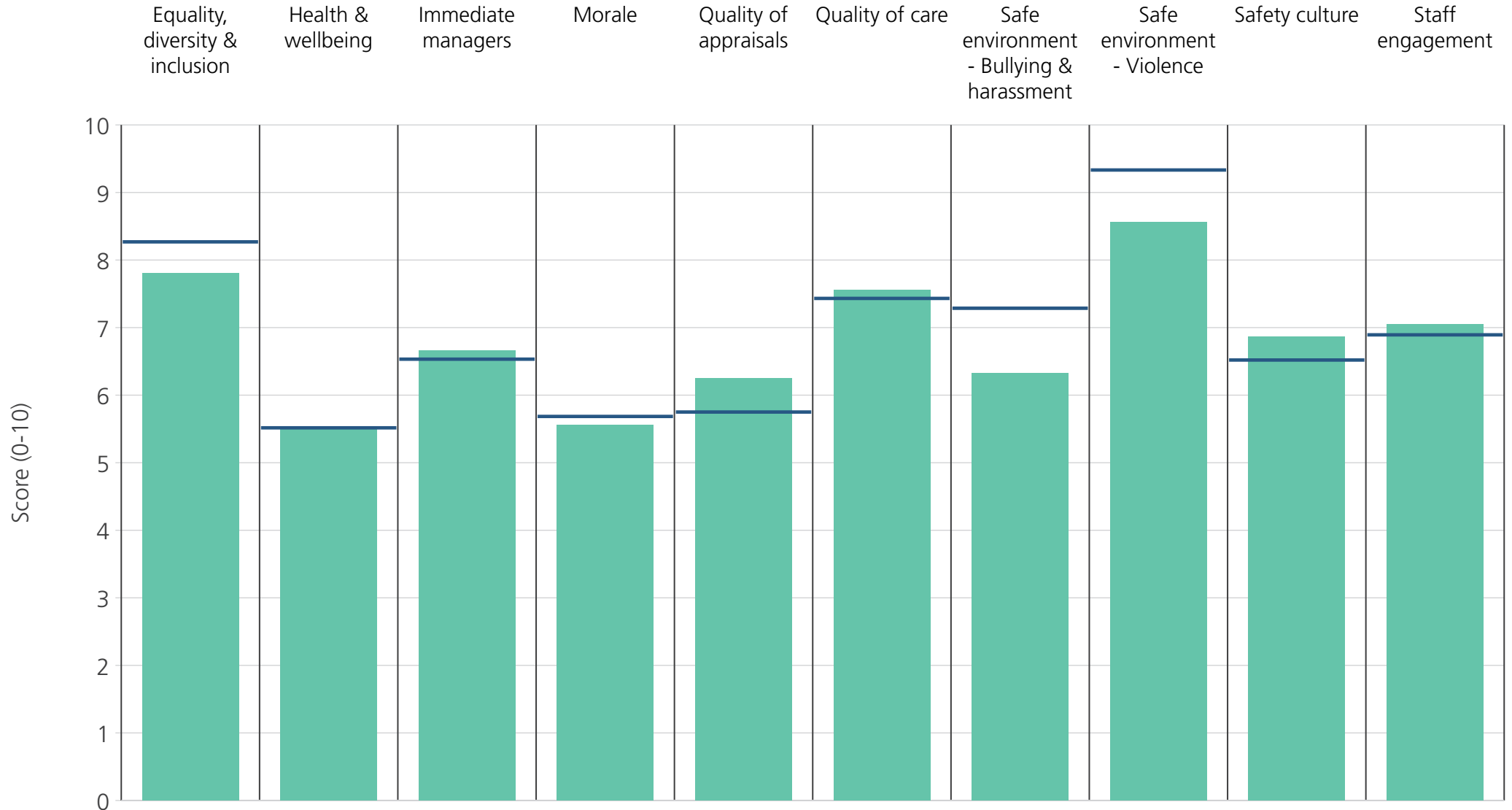
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	7.9	8.3	837
Health & wellbeing	5.6	5.5	853
Immediate managers	6.5	6.5	858
Morale	5.8	5.7	834
Quality of appraisals	6.0	5.8	663
Quality of care	7.7	7.4	844
Safe environment - Bullying & harassment	7.0	7.3	836
Safe environment - Violence	9.3	9.3	835
Safety culture	6.5	6.5	843
Staff engagement	7.0	6.9	868



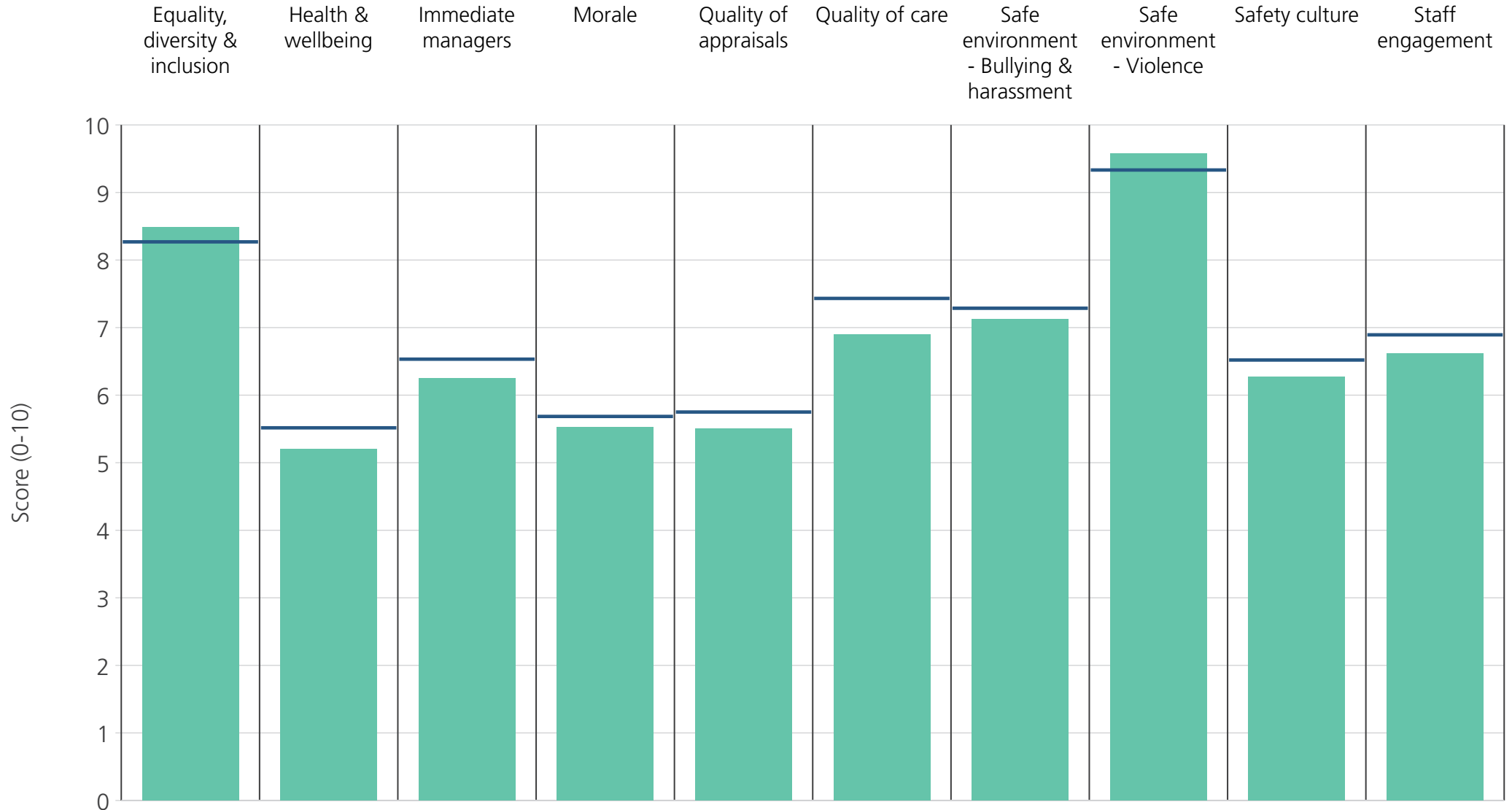
Directorate	8.2	5.5	6.5	5.7	5.8	7.6	7.0	9.1	6.7	7.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	490	500	499	478	400	495	489	488	491	517



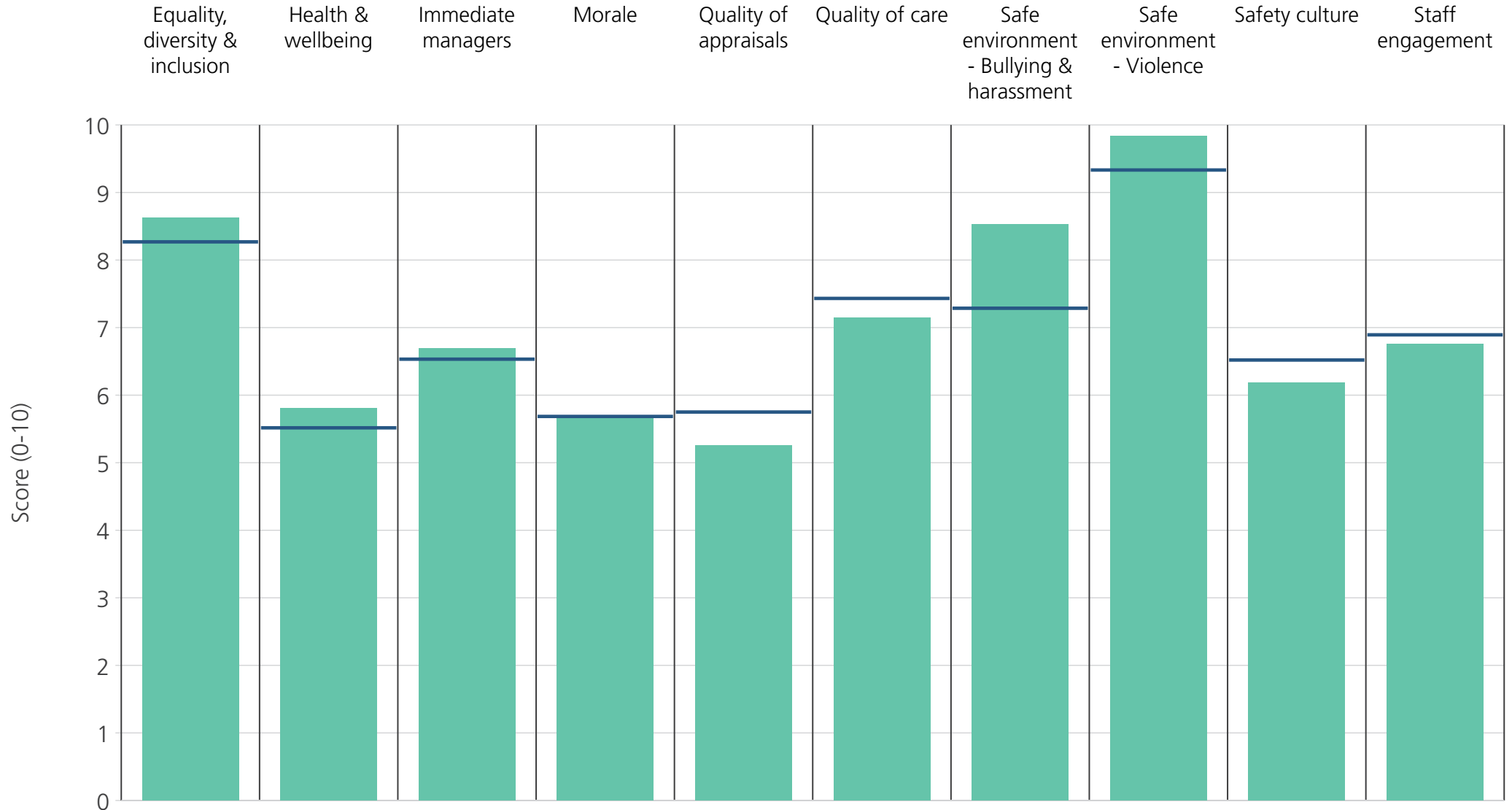
Directorate	8.6	5.5	6.6	5.7	5.6	7.3	7.8	9.6	6.5	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	743	753	757	738	647	741	742	738	748	767



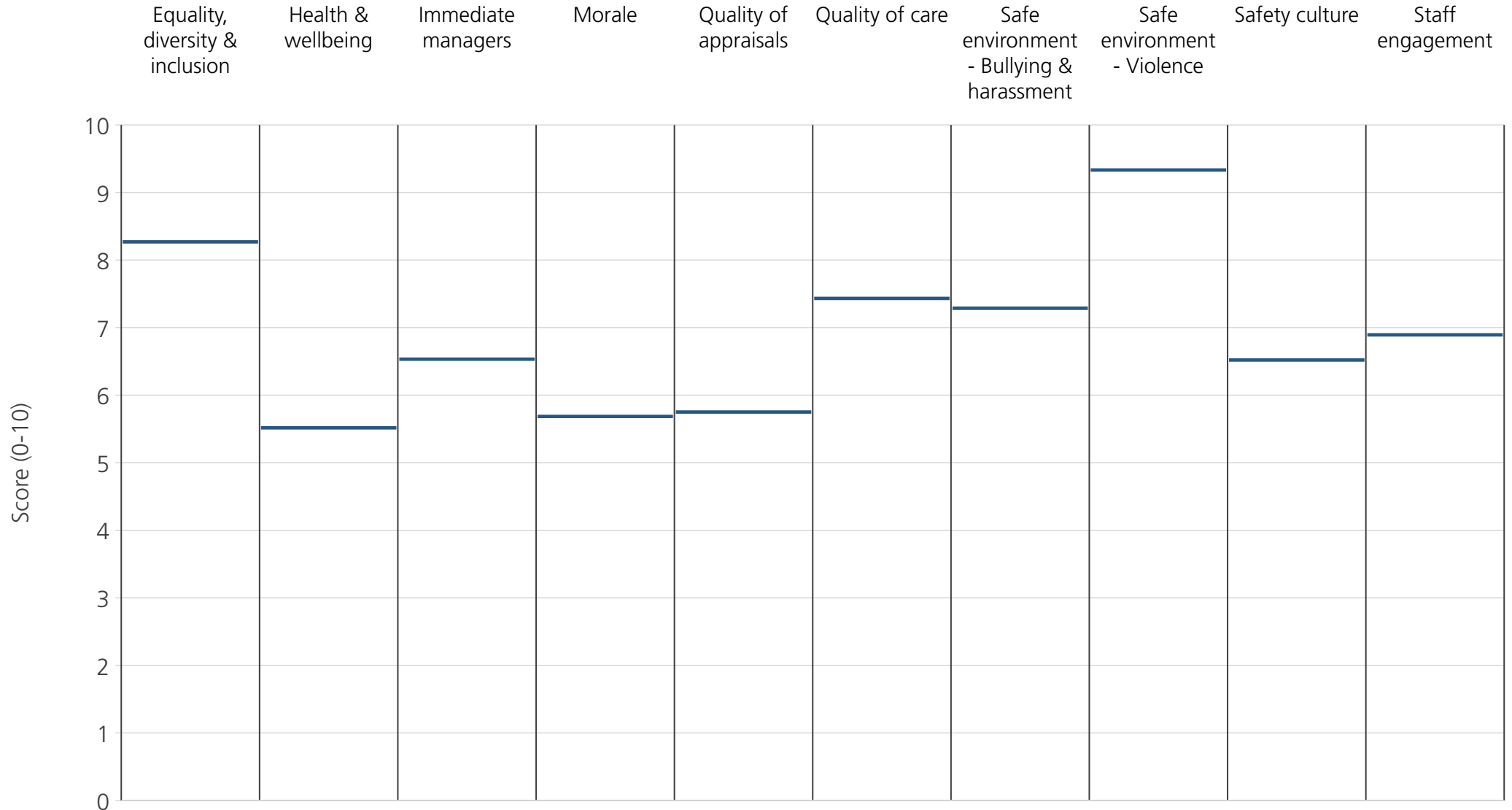
Directorate	7.8	5.5	6.7	5.6	6.2	7.6	6.3	8.6	6.9	7.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	429	436	439	426	331	424	428	427	430	445



Directorate	8.5	5.2	6.2	5.5	5.5	6.9	7.1	9.6	6.3	6.6
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	384	394	395	384	341	386	380	380	388	402



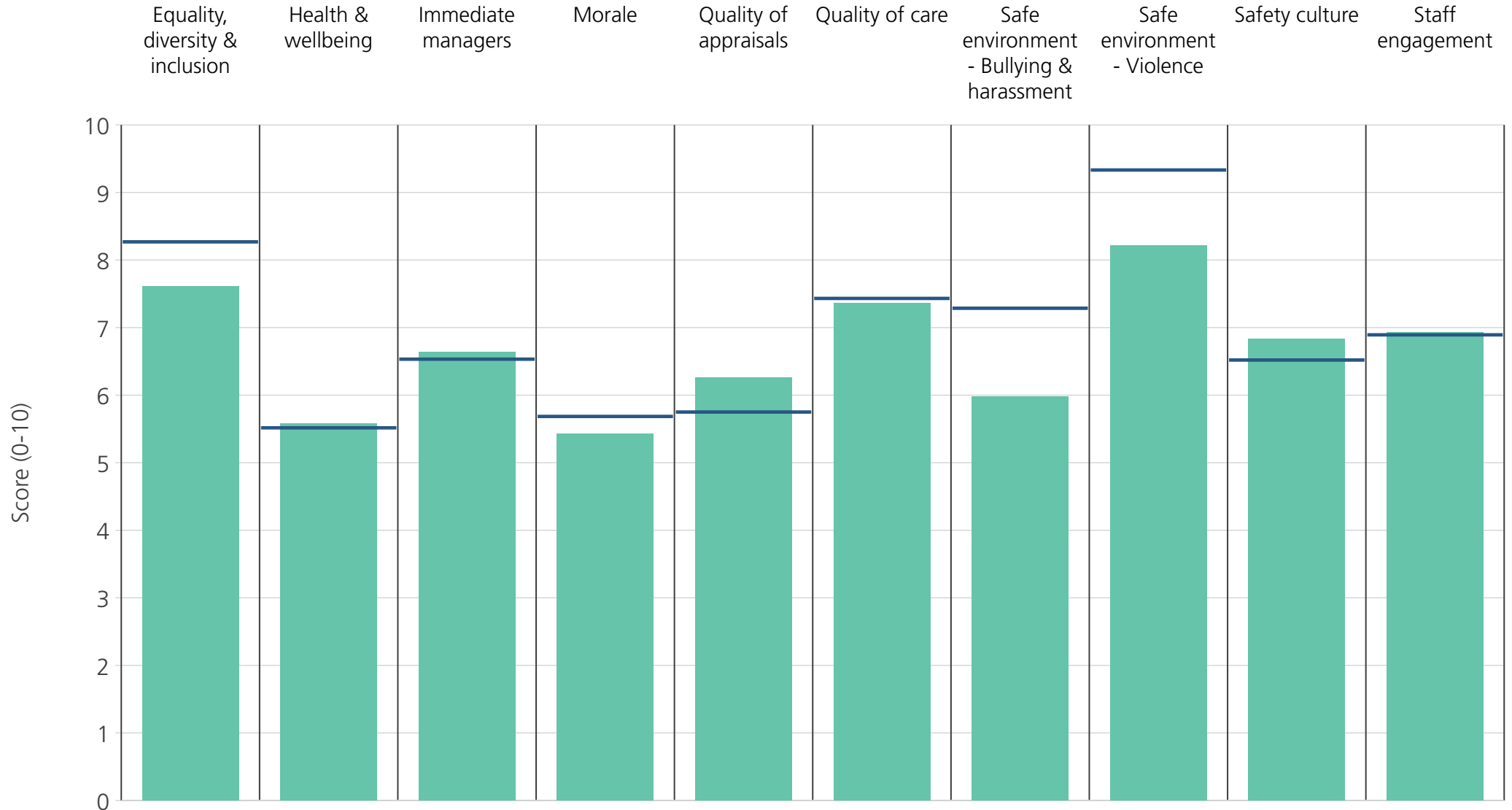
Directorate	8.6	5.8	6.7	5.7	5.3	7.1	8.5	9.8	6.2	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	448	453	455	448	352	290	433	435	450	458



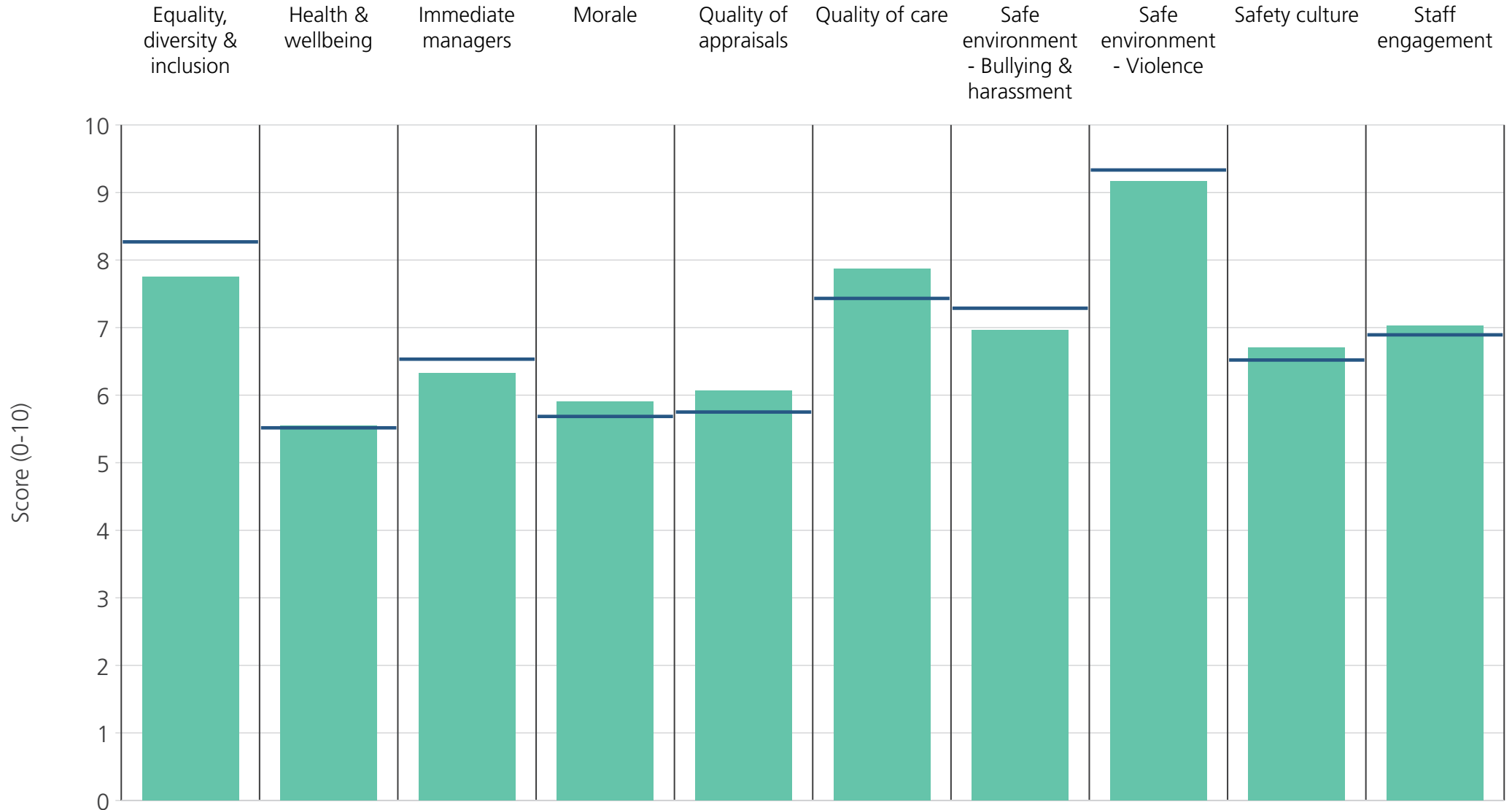
Directorate	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Your org										
Responses	7	7	7	7	7	7	7	7	7	8

Directorates 2

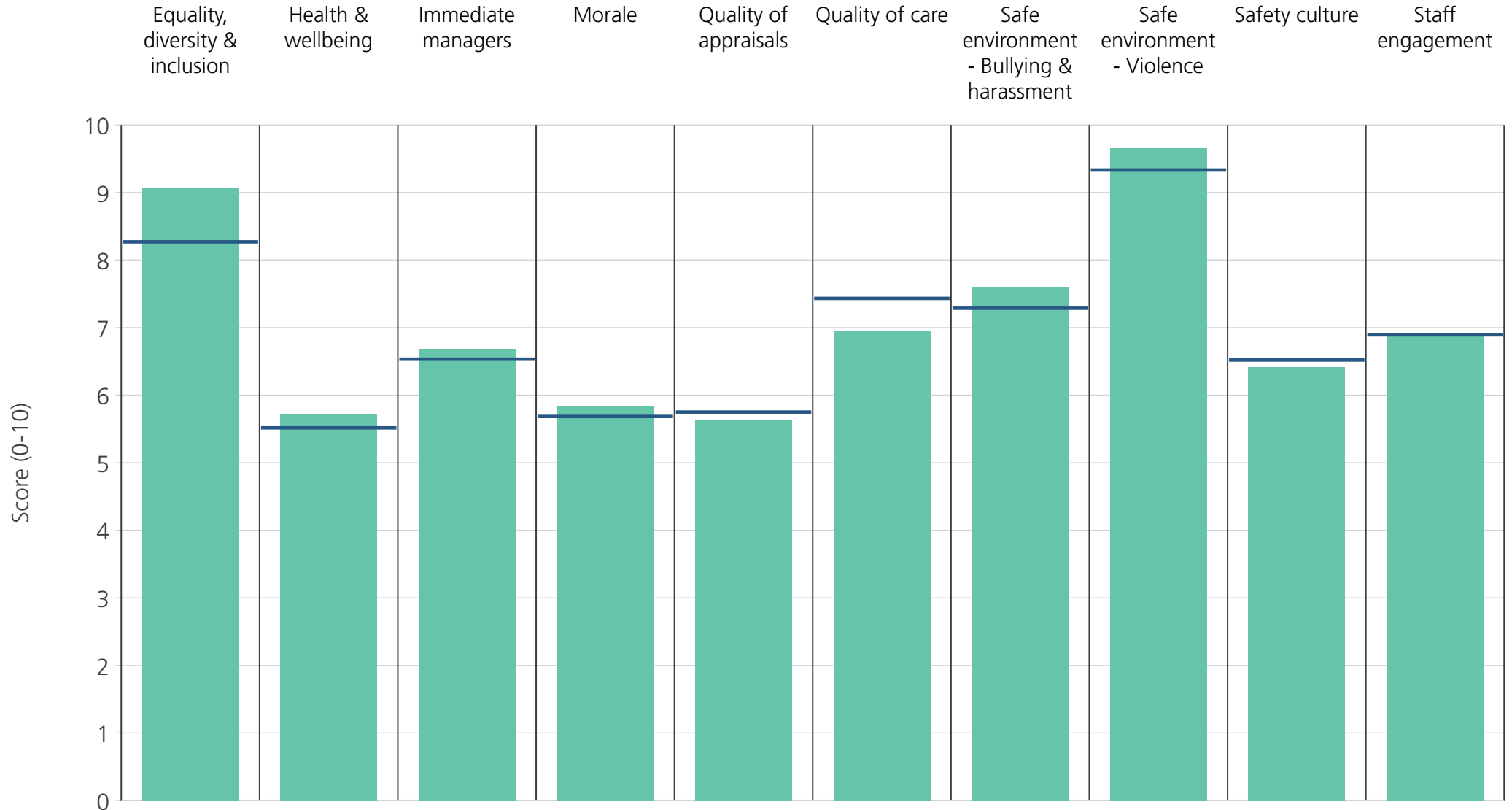
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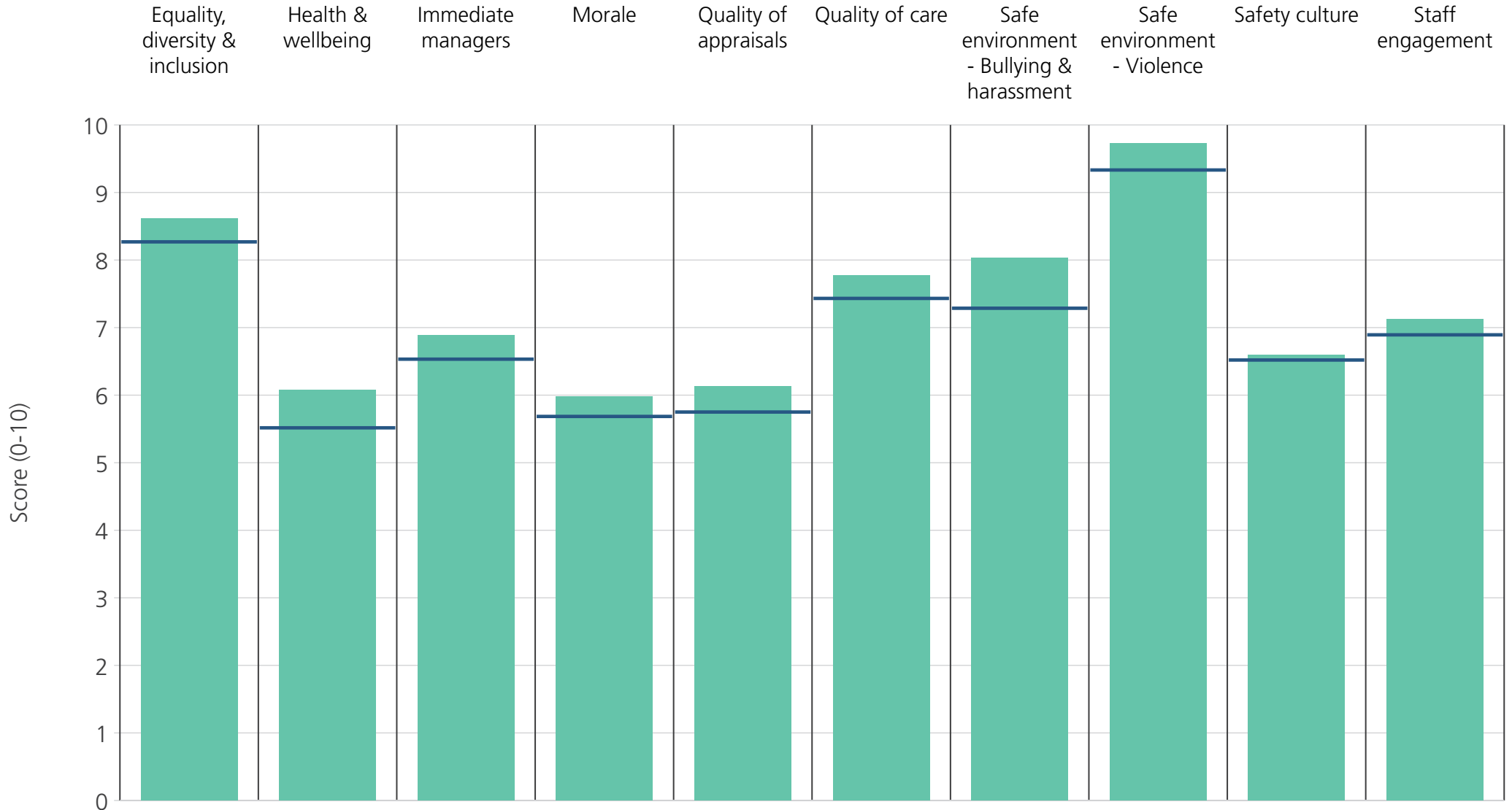
Directorate	7.6	5.6	6.6	5.4	6.3	7.4	6.0	8.2	6.8	6.9
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	315	321	323	311	244	313	315	314	314	328



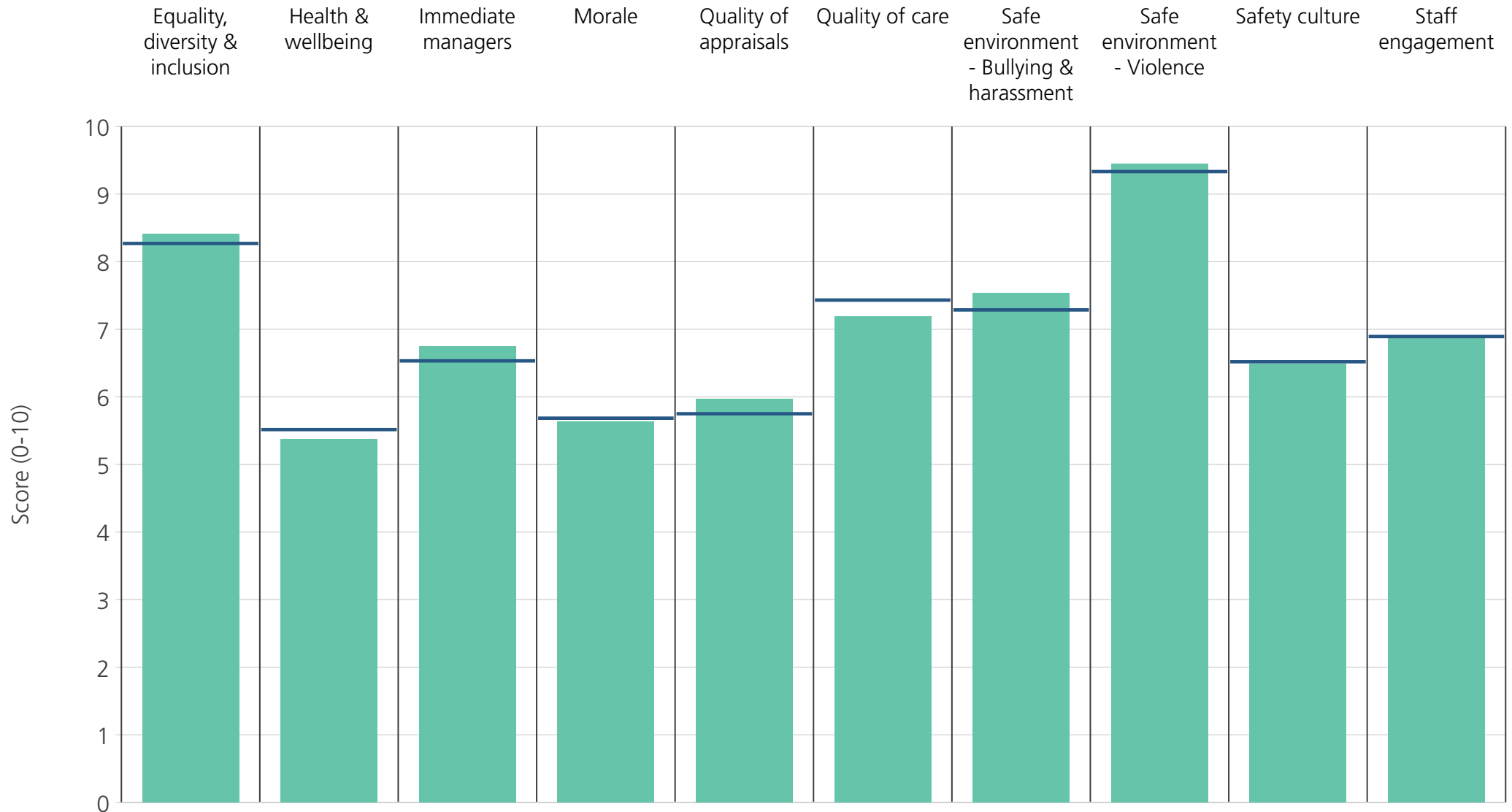
Directorate	7.7	5.6	6.3	5.9	6.1	7.9	7.0	9.2	6.7	7.0
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	230	235	237	230	200	234	230	233	233	239



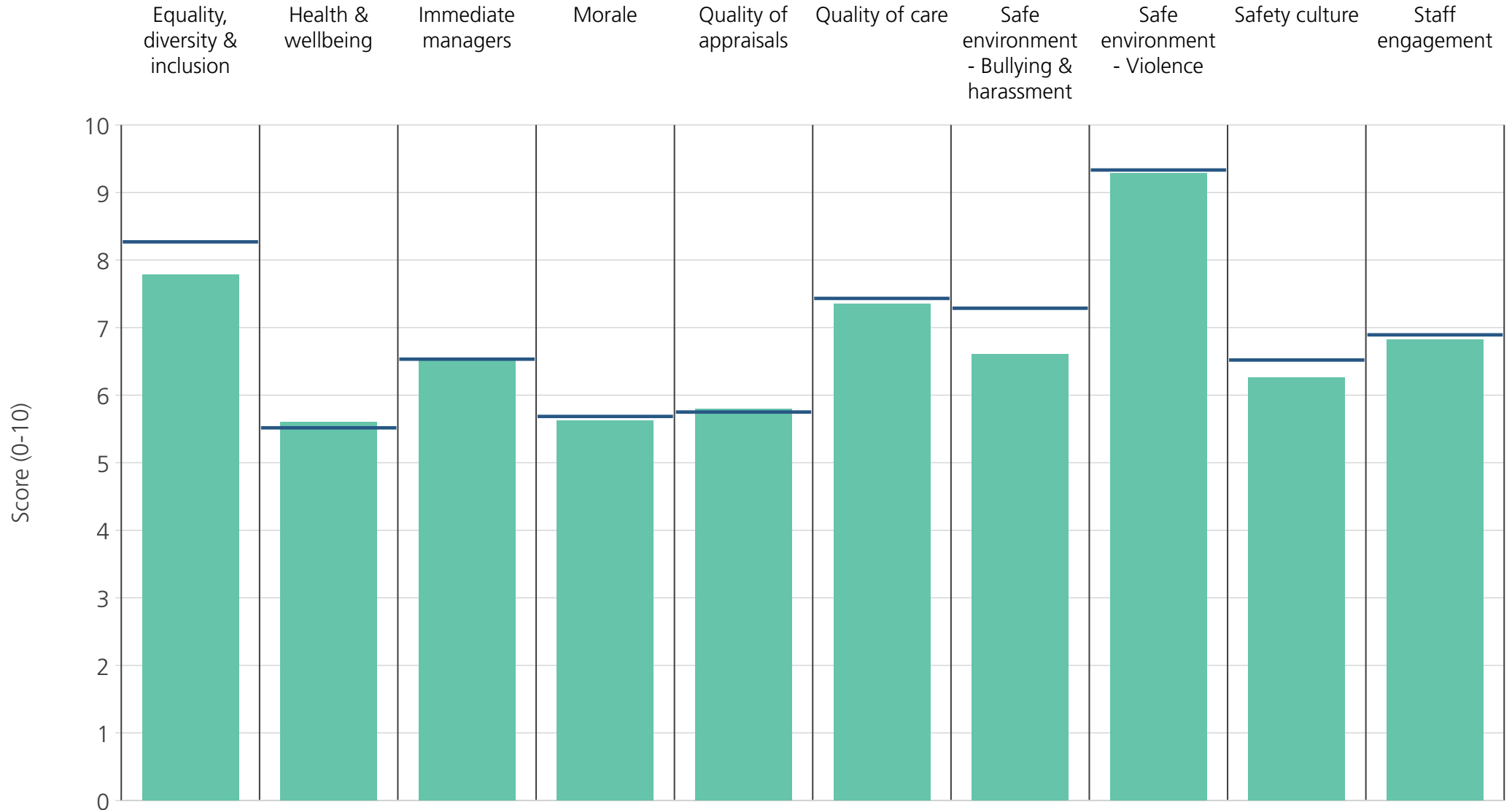
Directorate	9.1	5.7	6.7	5.8	5.6	7.0	7.6	9.6	6.4	6.9
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	256	261	260	255	233	257	254	256	257	265



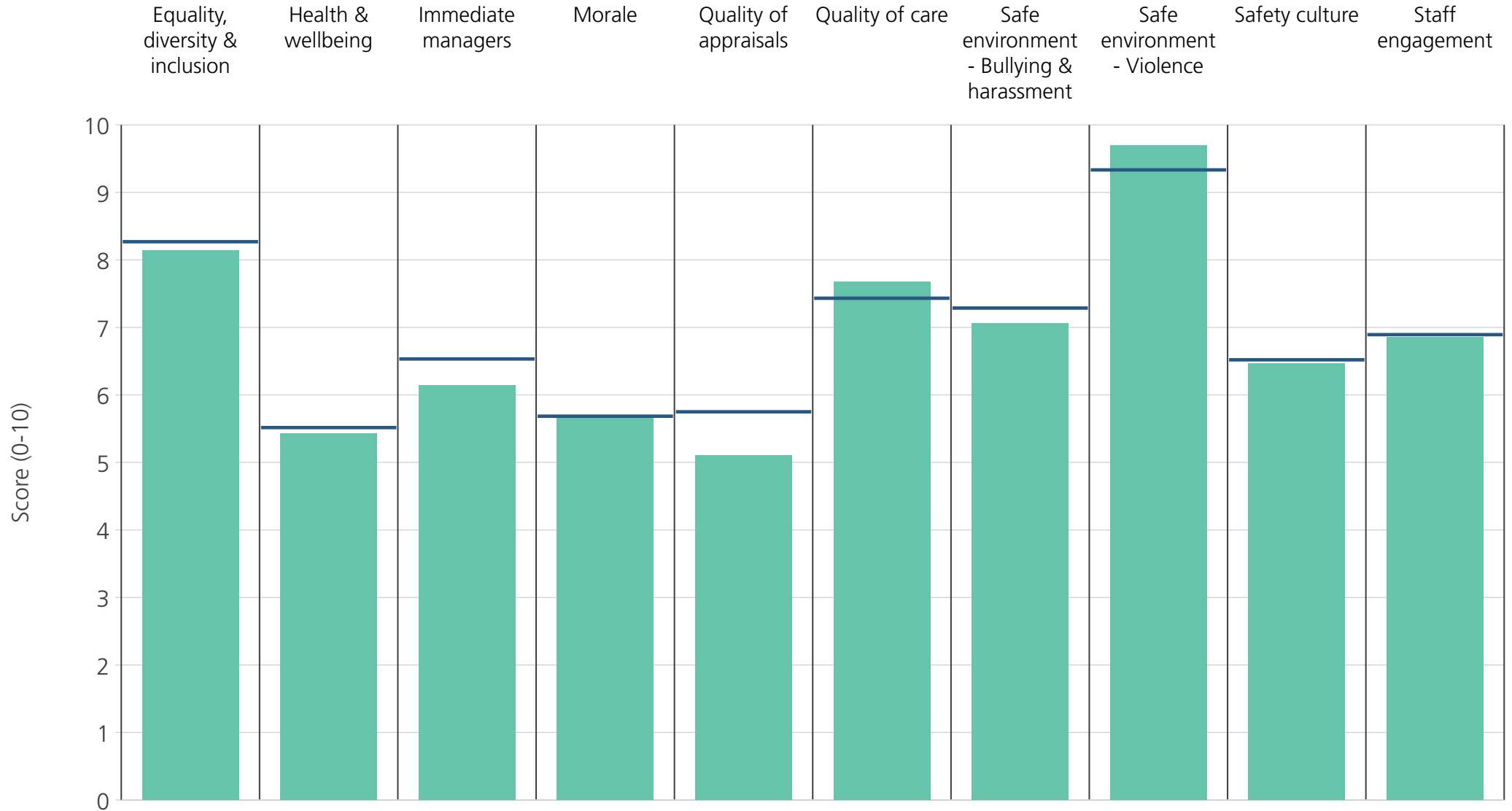
Directorate	8.6	6.1	6.9	6.0	6.1	7.8	8.0	9.7	6.6	7.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	294	302	300	296	233	238	286	288	299	304



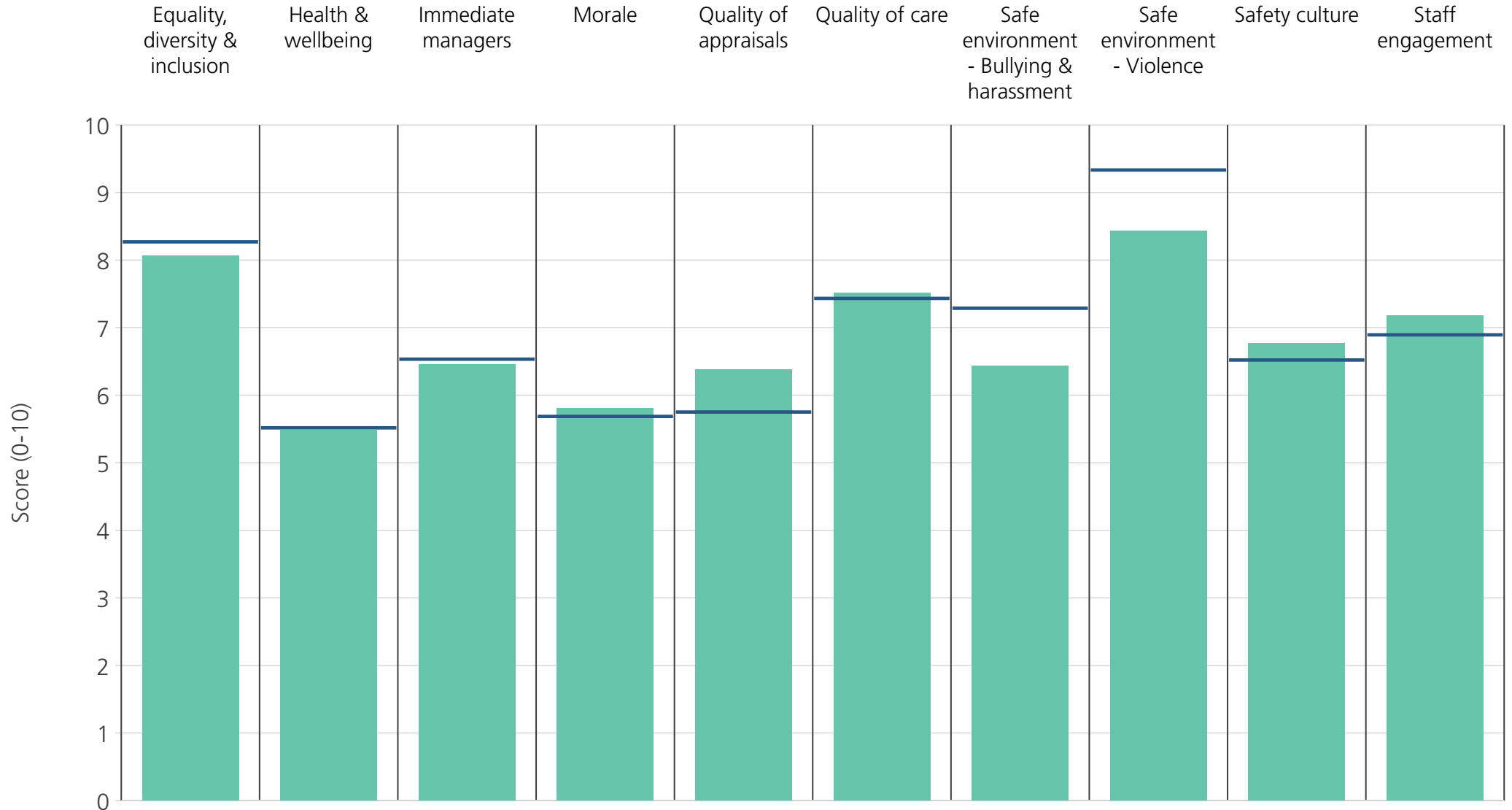
Directorate	8.4	5.4	6.7	5.6	6.0	7.2	7.5	9.4	6.5	6.9
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	227	229	231	223	202	226	225	223	228	233



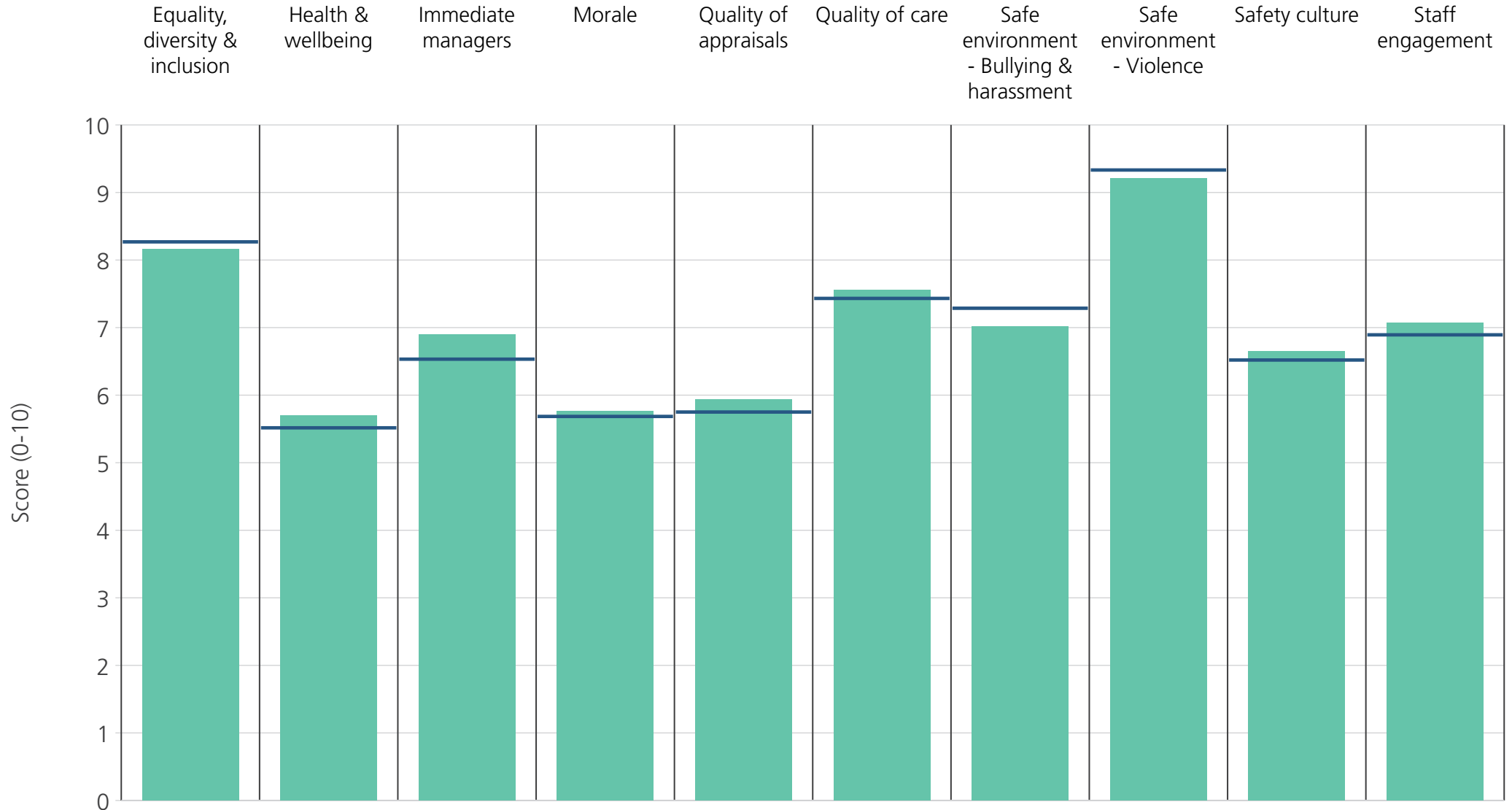
Directorate	7.8	5.6	6.5	5.6	5.8	7.3	6.6	9.3	6.3	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	184	188	188	183	140	188	183	183	184	193



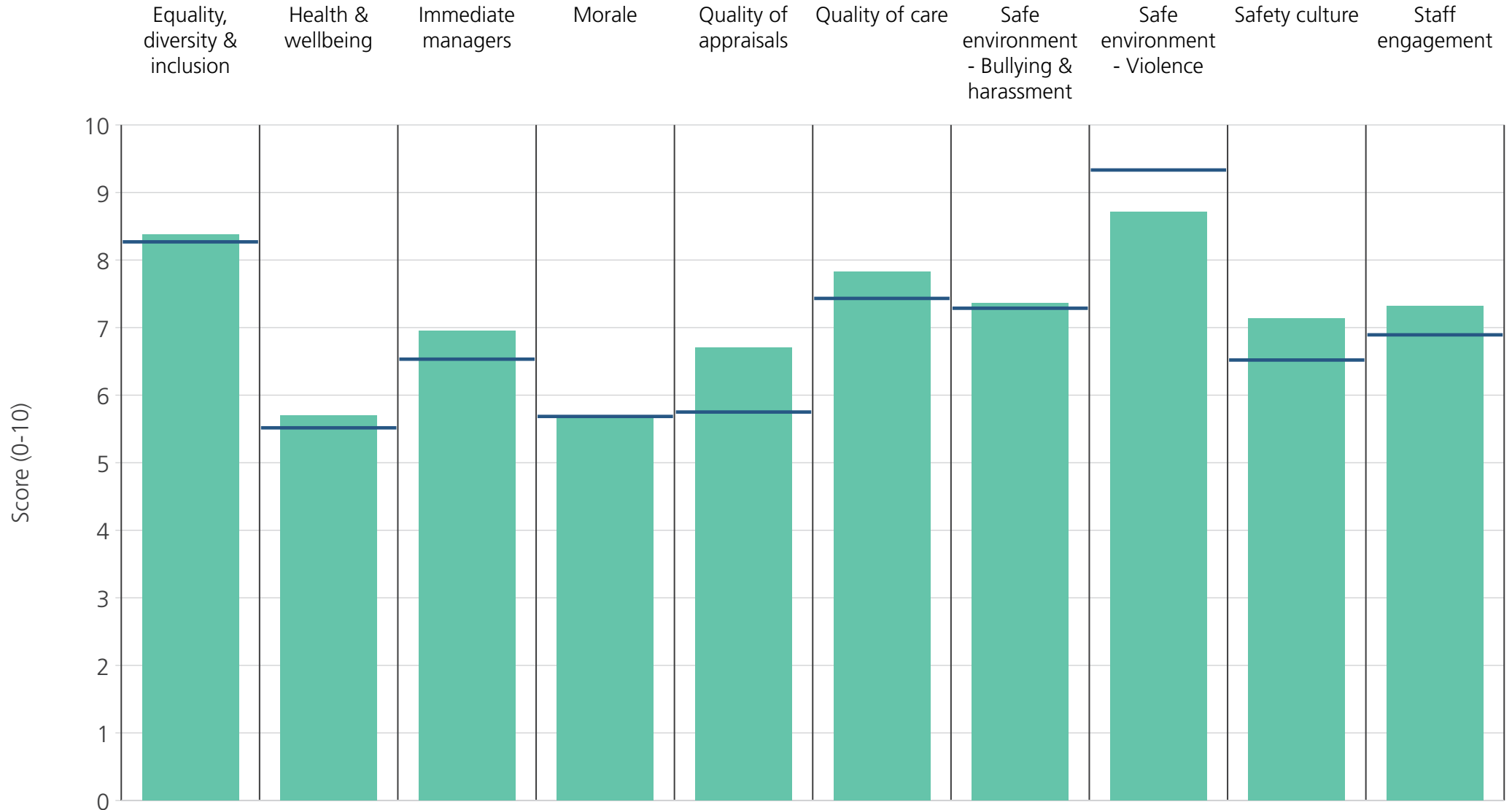
Directorate	8.1	5.4	6.1	5.7	5.1	7.7	7.1	9.7	6.5	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	181	187	188	182	156	186	186	184	187	195



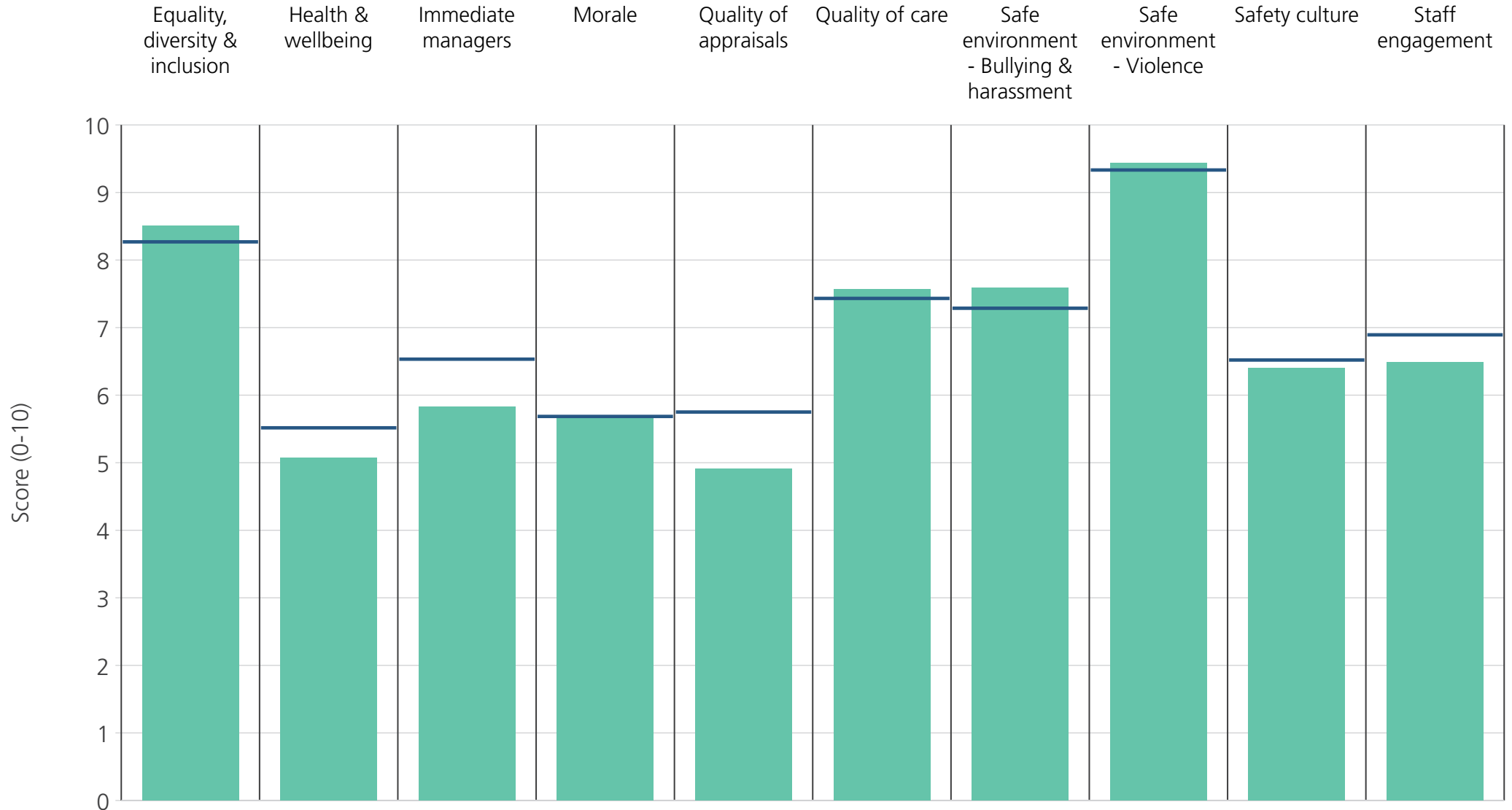
Directorate	8.1	5.5	6.5	5.8	6.4	7.5	6.4	8.4	6.8	7.2
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	118	121	120	113	94	119	116	117	115	125



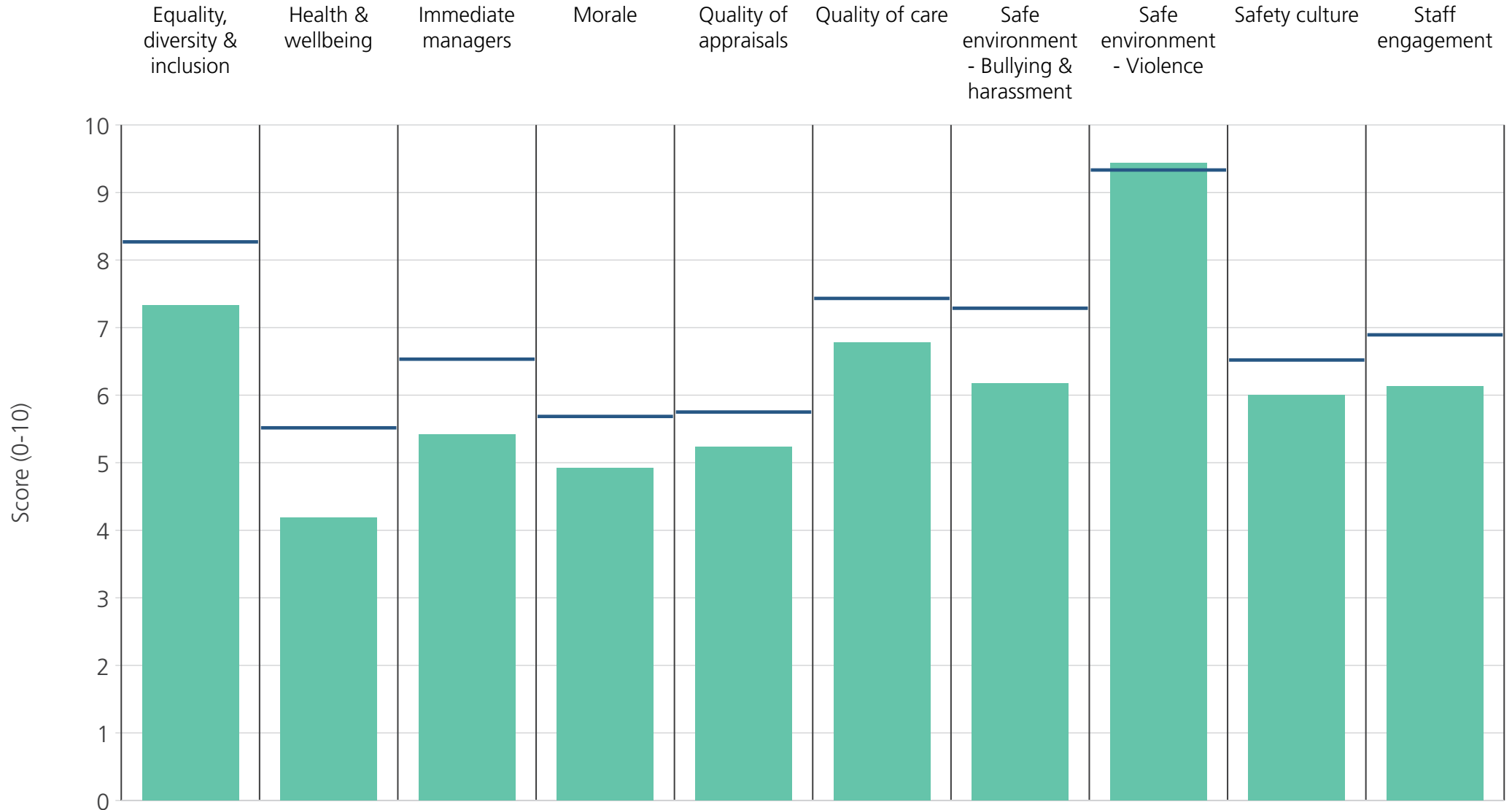
Directorate	8.2	5.7	6.9	5.8	5.9	7.6	7.0	9.2	6.6	7.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	209	214	216	210	167	212	214	213	212	217



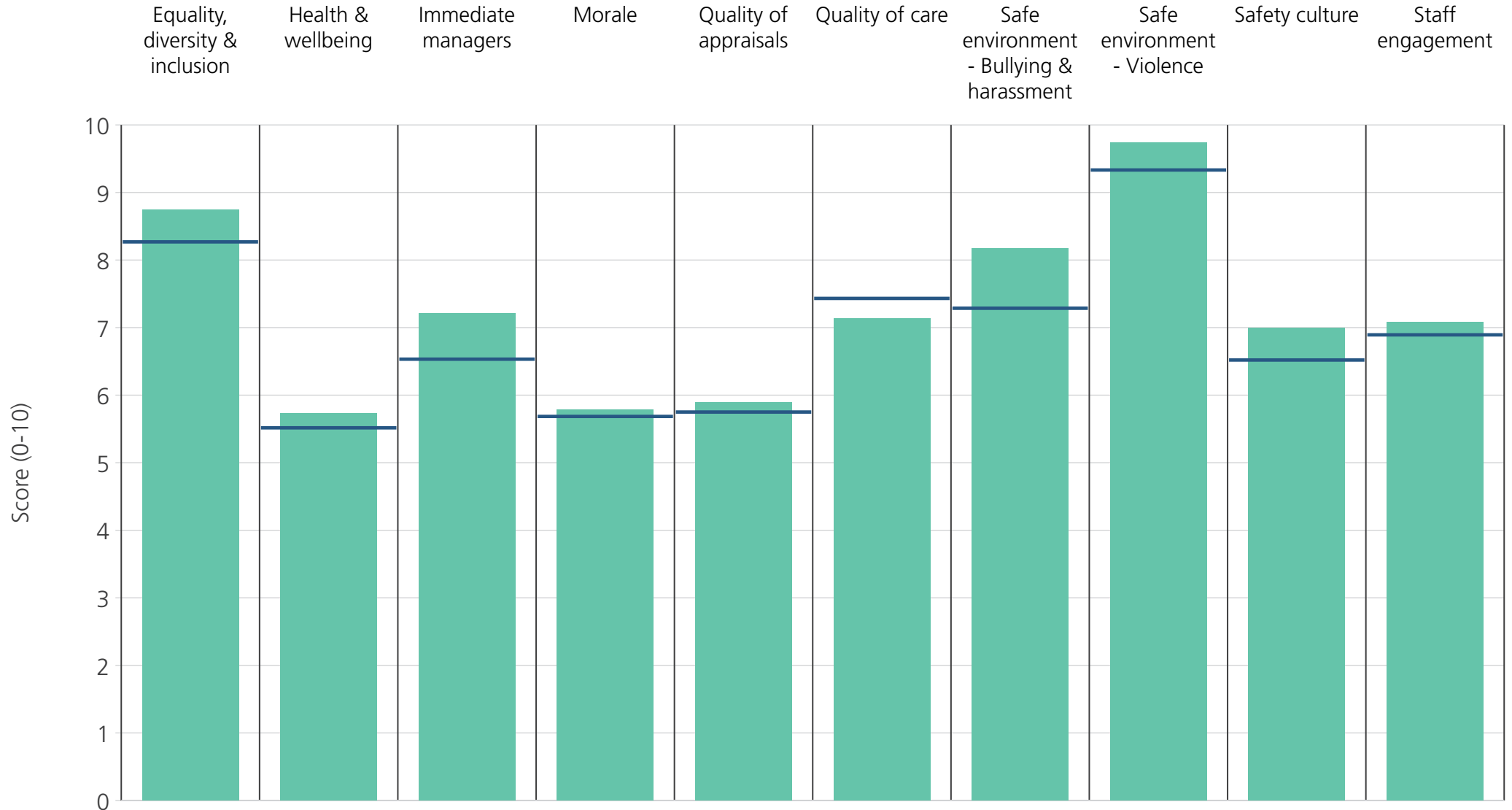
Directorate	8.4	5.7	7.0	5.7	6.7	7.8	7.4	8.7	7.1	7.3
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	108	109	110	101	85	109	106	106	106	113



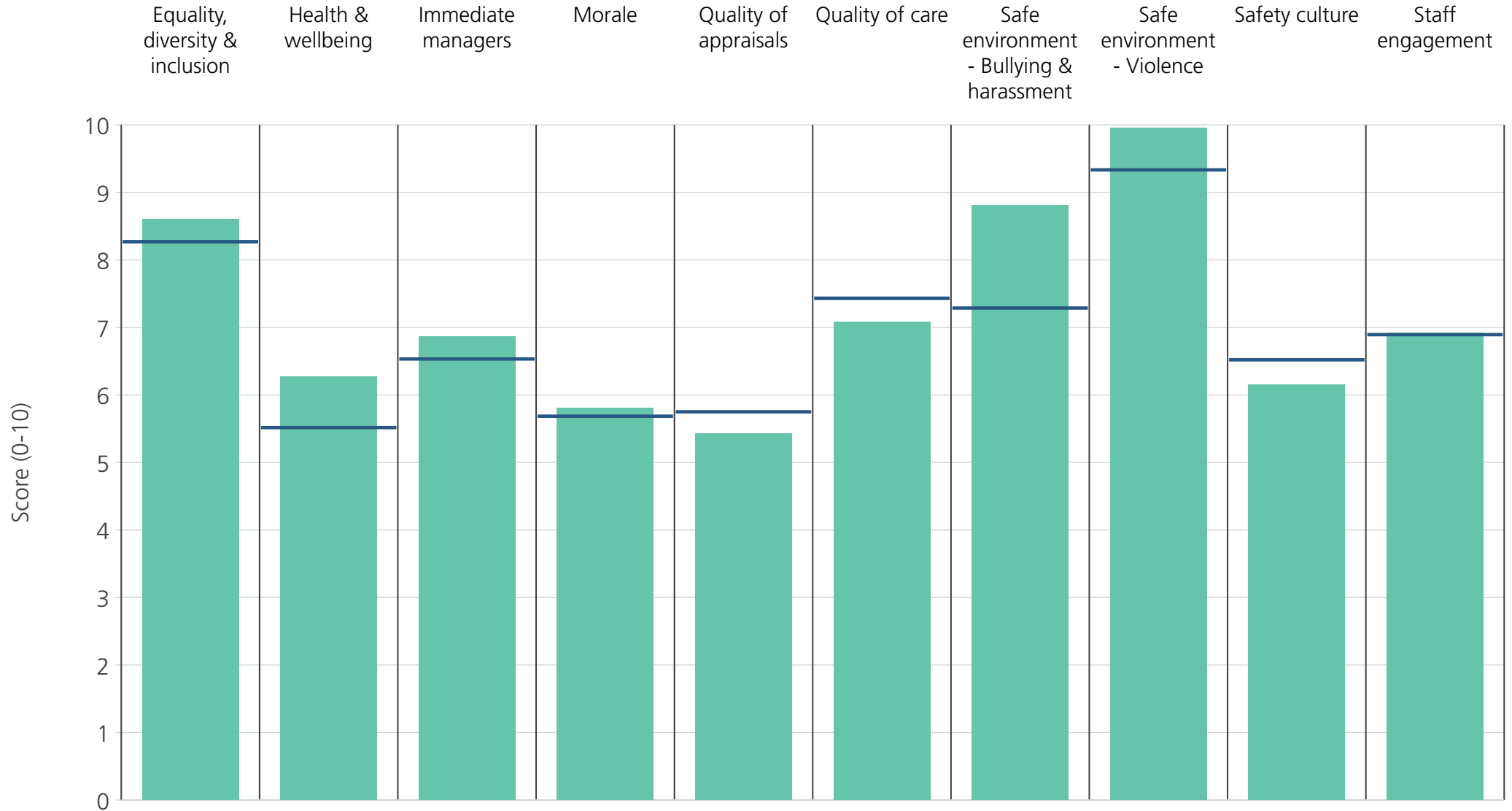
Directorate	8.5	5.1	5.8	5.7	4.9	7.6	7.6	9.4	6.4	6.5
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	217	220	219	215	174	221	216	217	217	223



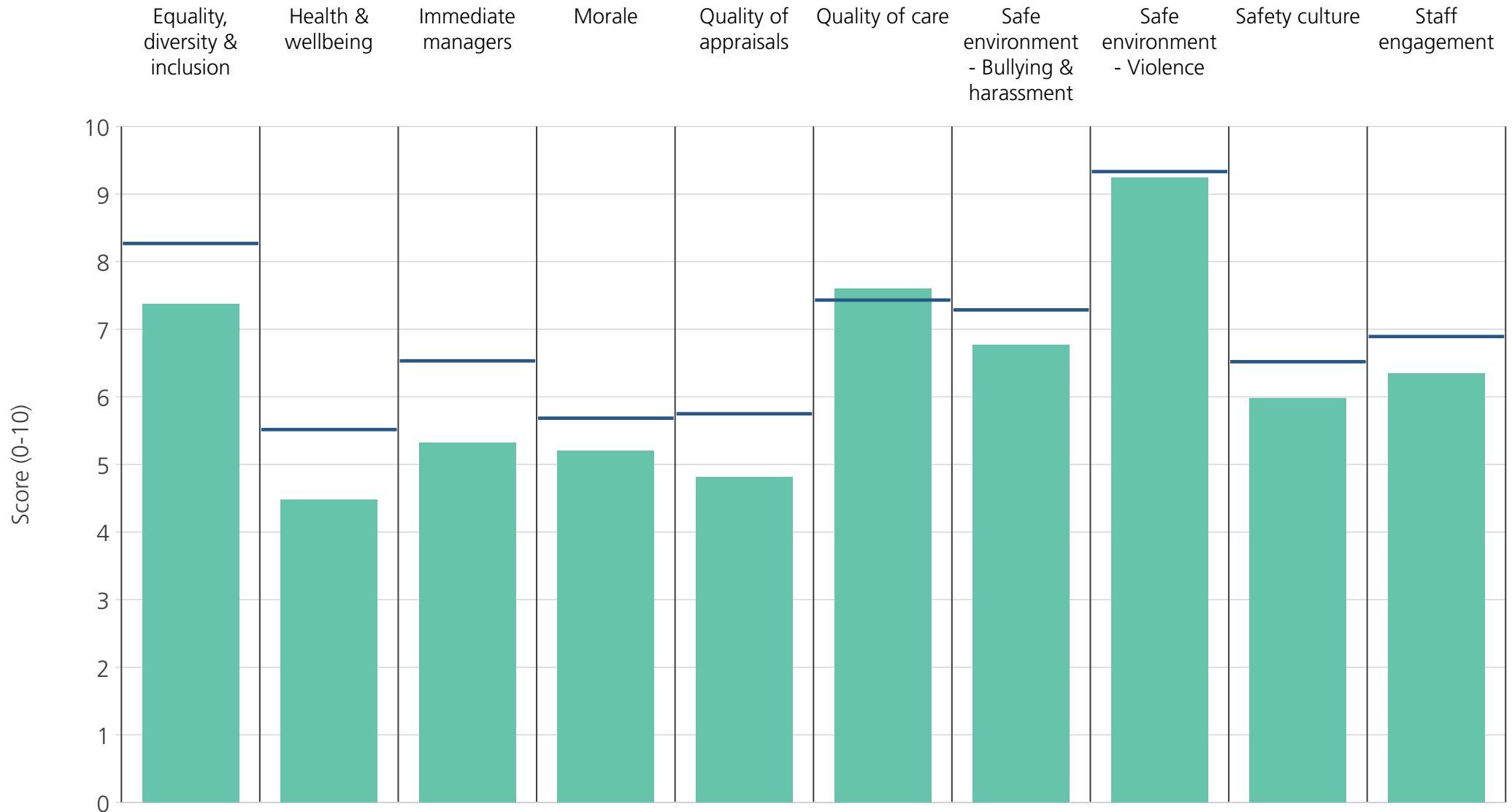
Directorate	7.3	4.2	5.4	4.9	5.2	6.8	6.2	9.4	6.0	6.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	128	133	135	129	108	129	126	124	131	137



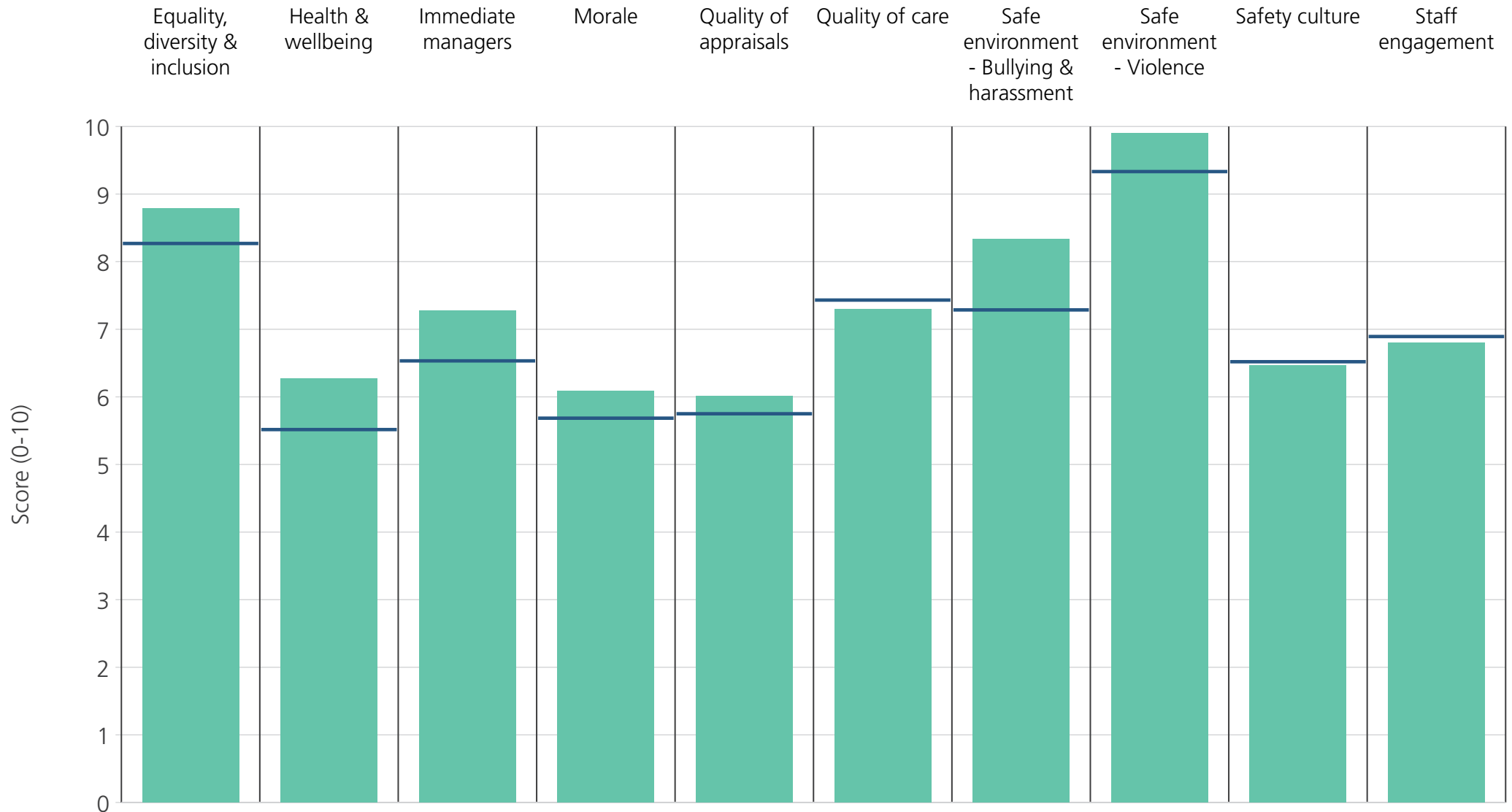
Directorate	8.7	5.7	7.2	5.8	5.9	7.1	8.2	9.7	7.0	7.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	114	116	117	113	106	108	115	113	115	120



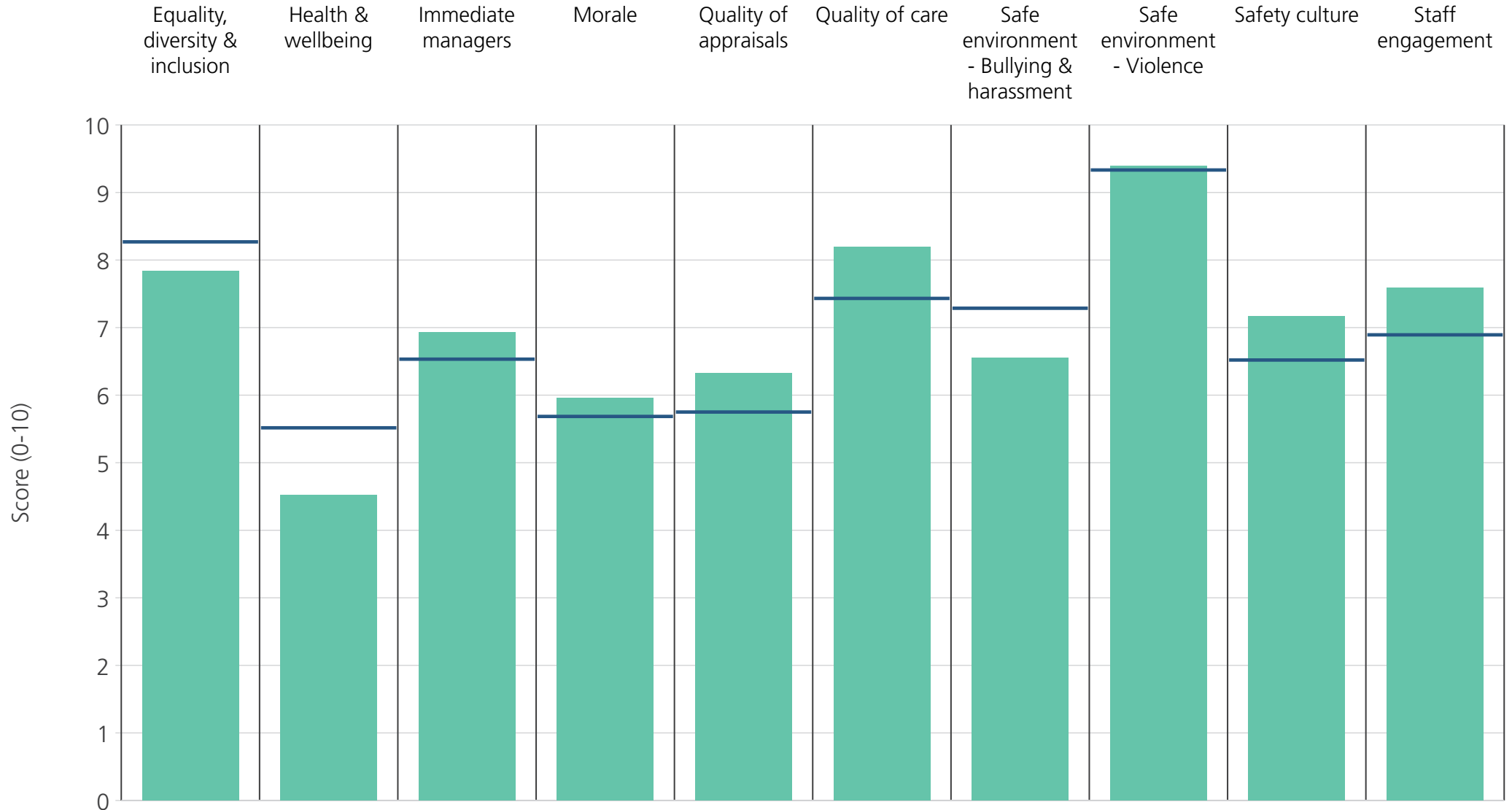
Directorate	8.6	6.3	6.9	5.8	5.4	7.1	8.8	10.0	6.2	6.9
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	75	74	76	73	59	59	70	71	74	77



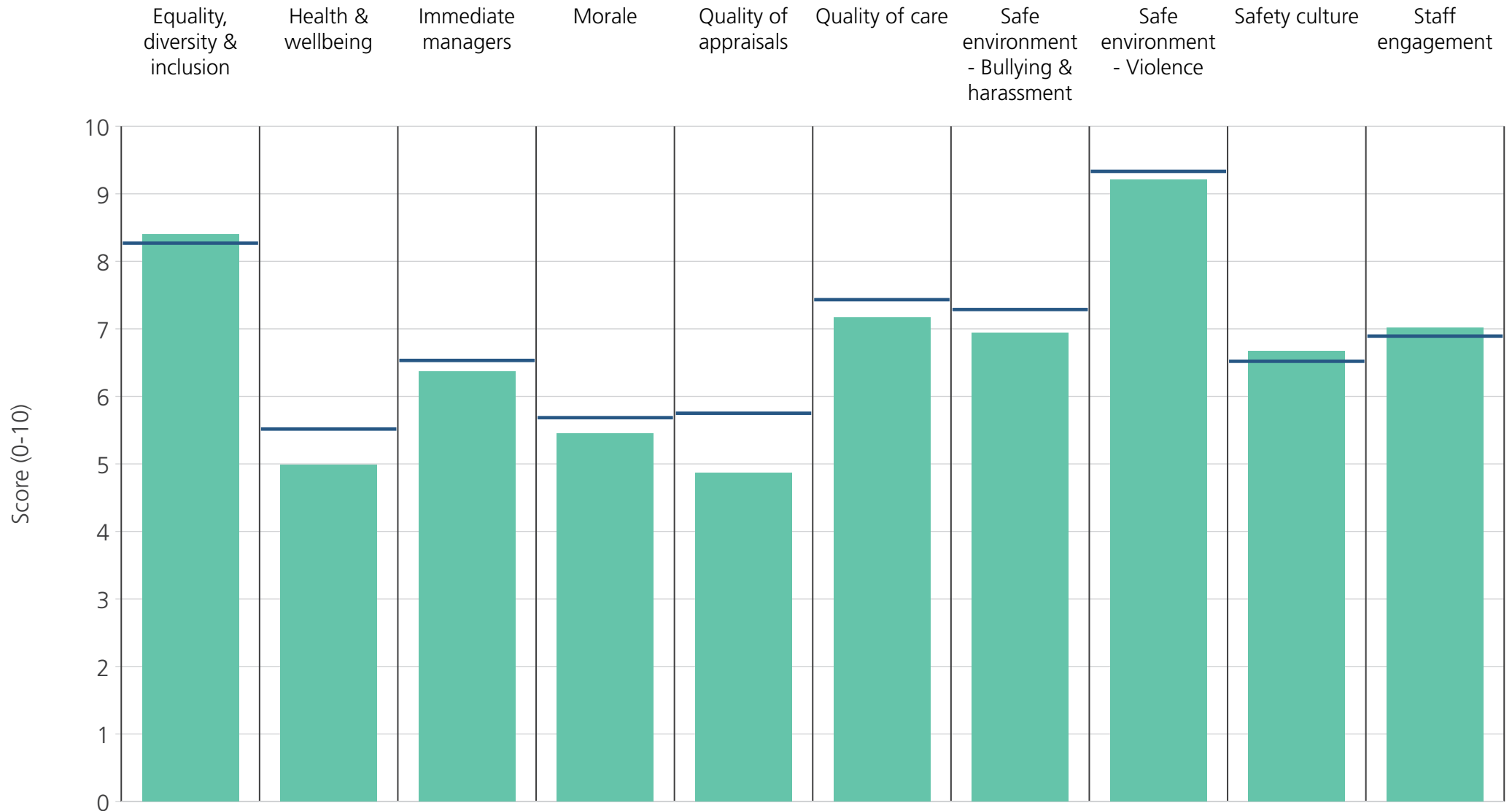
Directorate	7.4	4.5	5.3	5.2	4.8	7.6	6.8	9.2	6.0	6.3
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	91	90	92	89	59	84	85	83	90	92



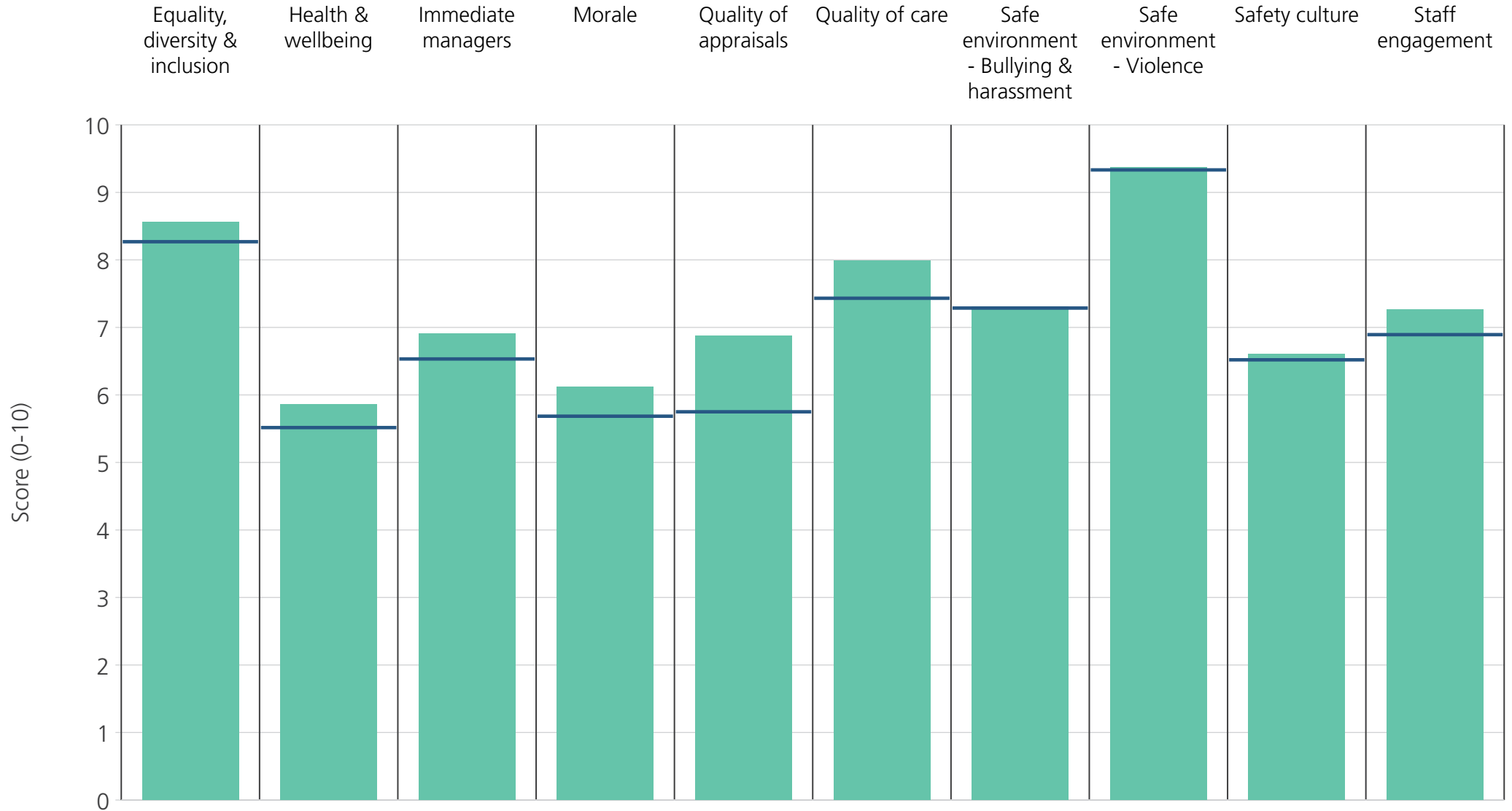
Directorate	8.8	6.3	7.3	6.1	6.0	7.3	8.3	9.9	6.5	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	69	70	71	68	62	70	68	68	69	71



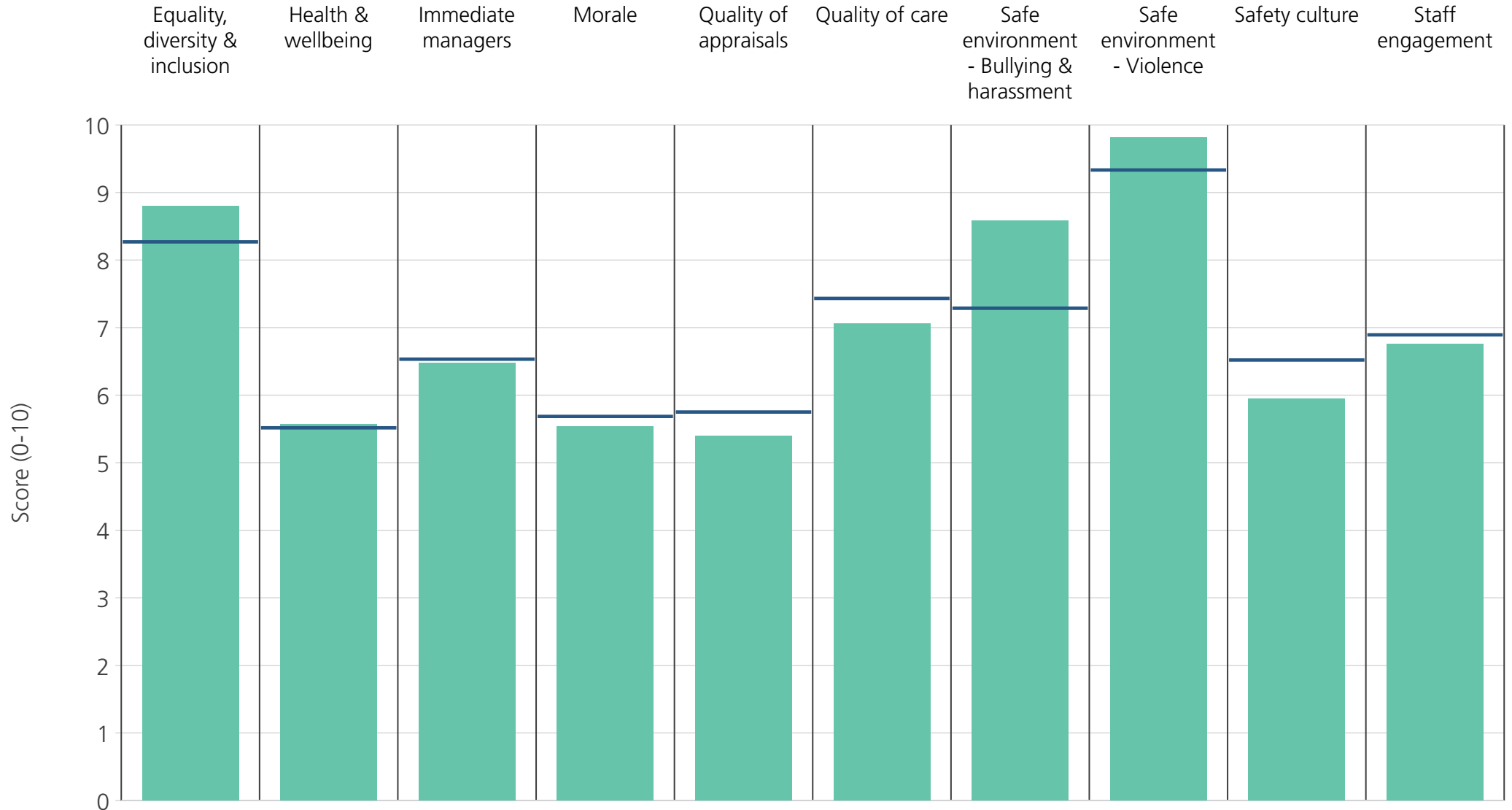
Directorate	7.8	4.5	6.9	6.0	6.3	8.2	6.6	9.4	7.2	7.6
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	45	45	46	45	33	43	44	44	46	47



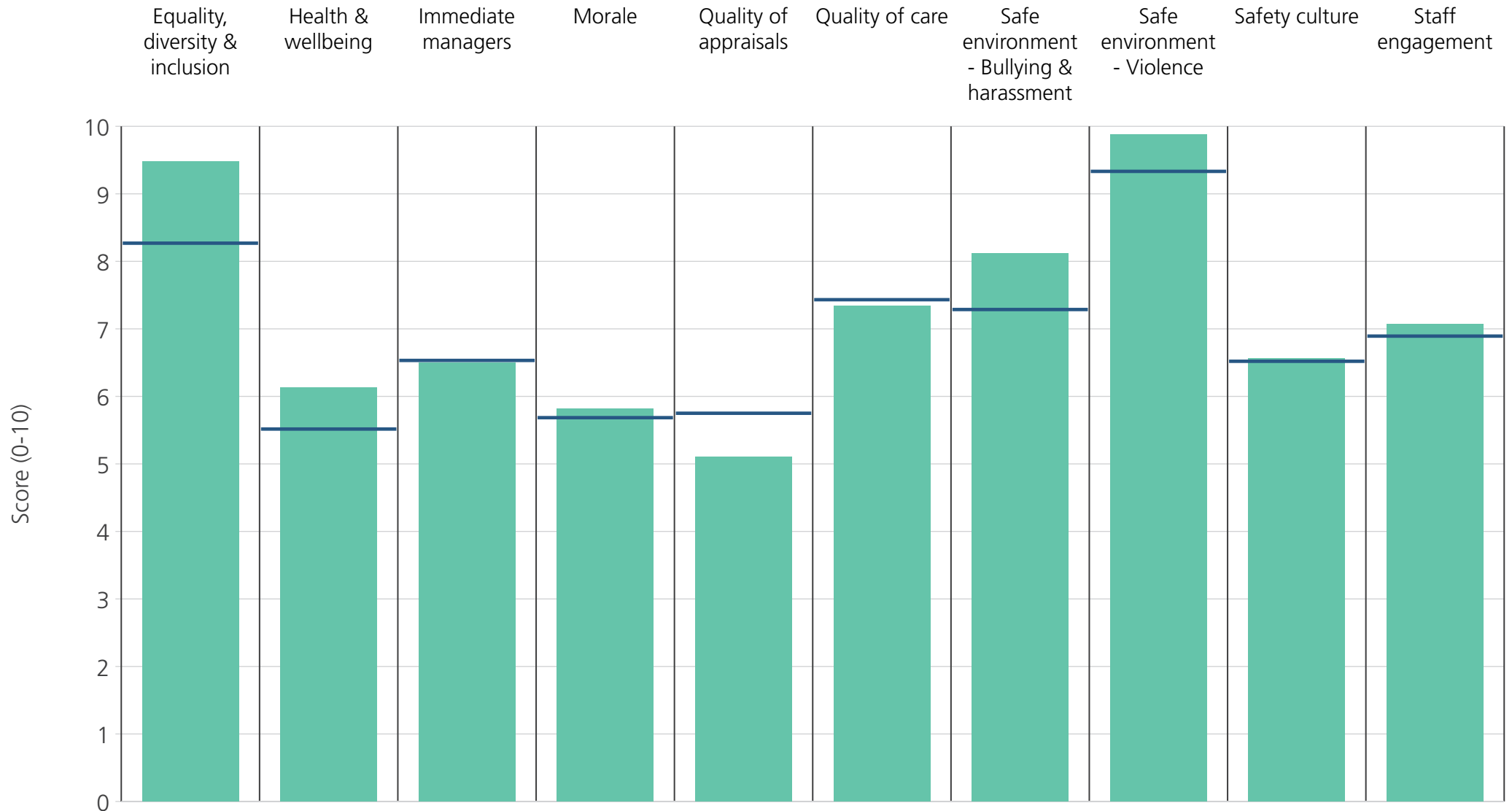
Directorate	8.4	5.0	6.4	5.4	4.9	7.2	6.9	9.2	6.7	7.0
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	60	60	58	59	47	58	60	59	60	60



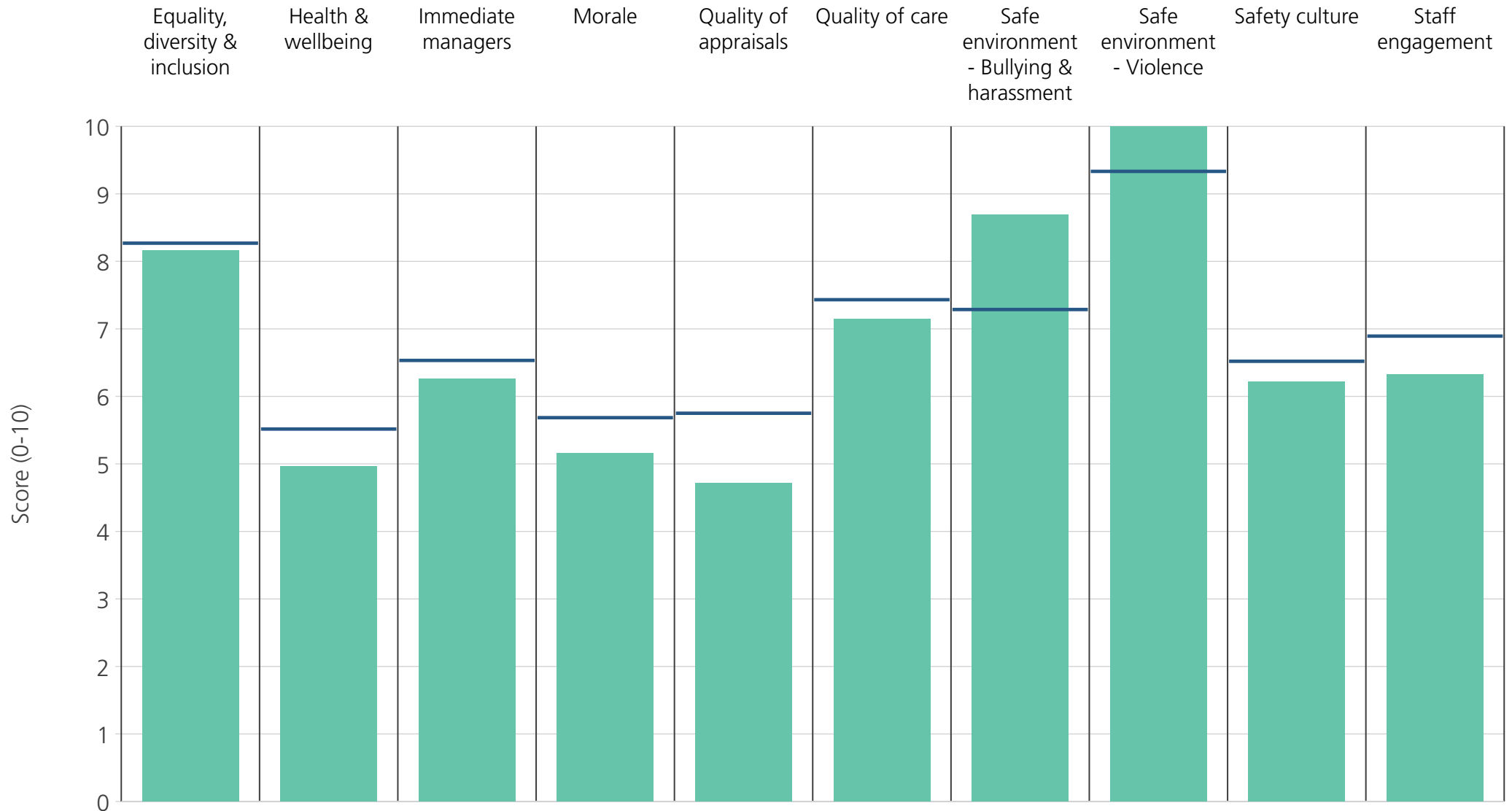
Directorate	8.6	5.9	6.9	6.1	6.9	8.0	7.3	9.4	6.6	7.3
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	75	76	77	74	60	76	75	74	74	77



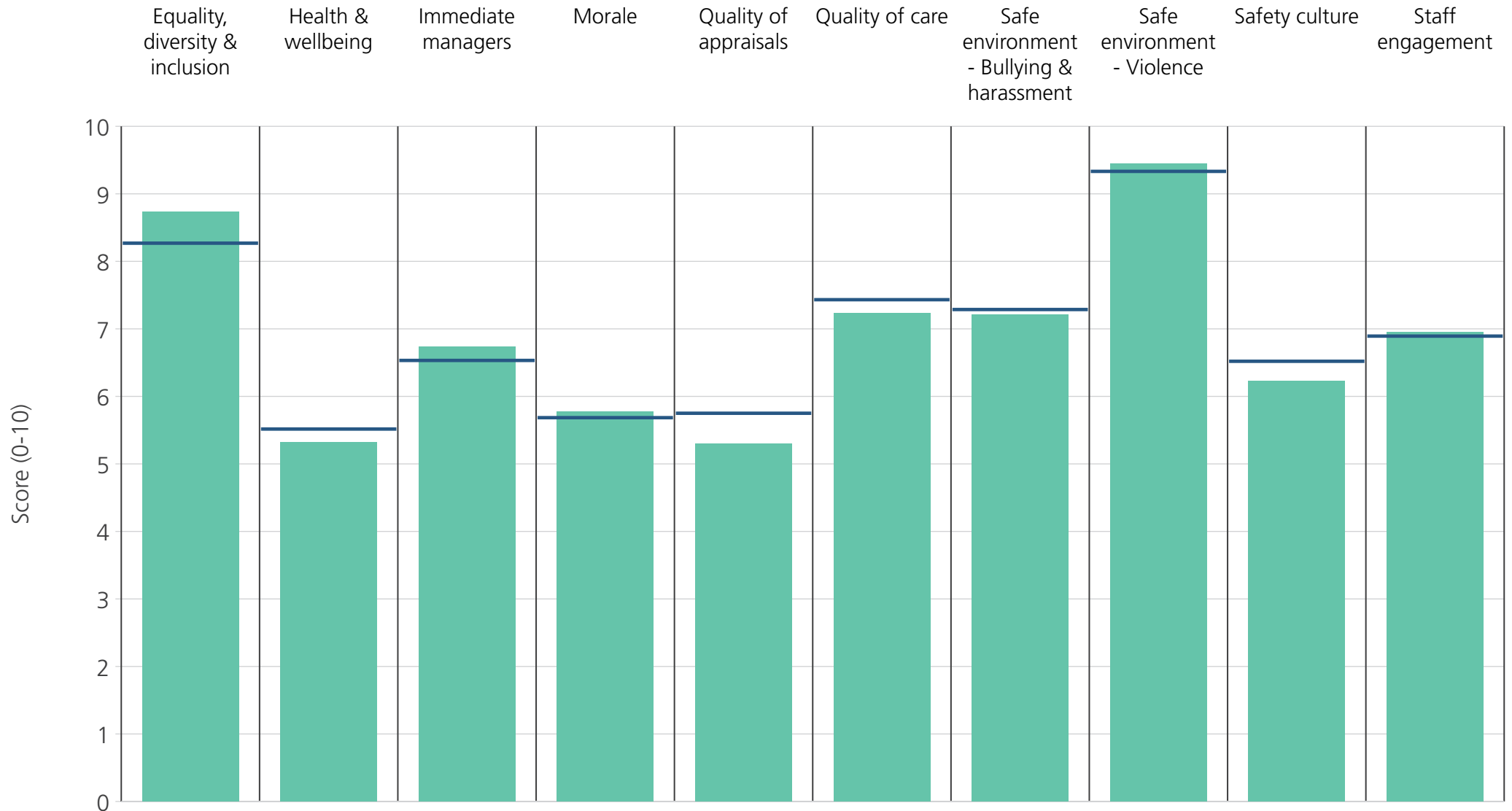
Directorate	8.8	5.6	6.5	5.5	5.4	7.1	8.6	9.8	5.9	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	107	109	108	108	89	58	107	108	109	110



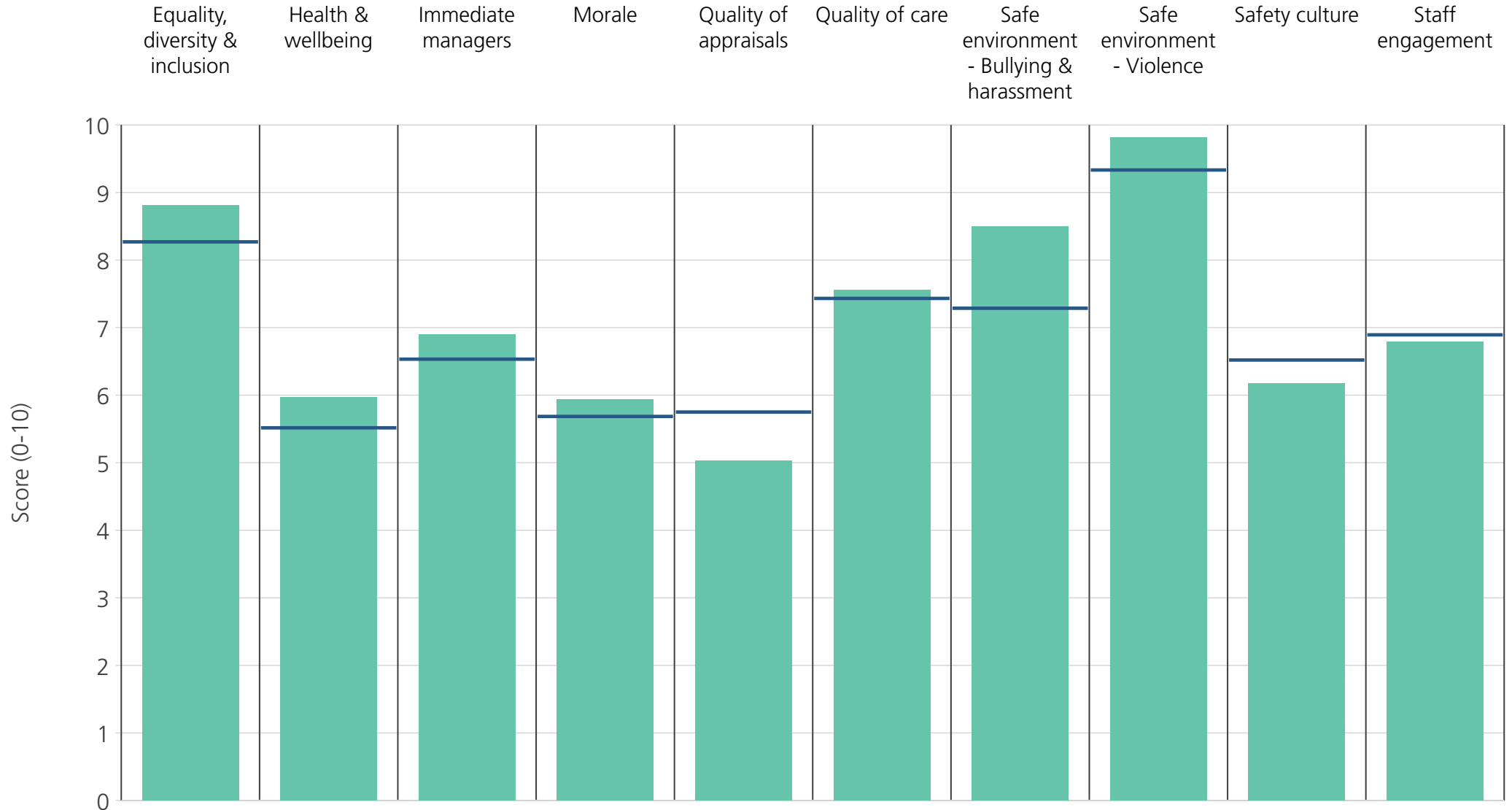
Directorate	9.5	6.1	6.5	5.8	5.1	7.3	8.1	9.9	6.6	7.1
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	54	55	55	55	46	53	55	55	55	55



Directorate	8.2	5.0	6.3	5.2	4.7	7.1	8.7	10.0	6.2	6.3
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	74	73	74	74	56	51	71	70	74	74



Directorate	8.7	5.3	6.7	5.8	5.3	7.2	7.2	9.4	6.2	6.9
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	54	55	56	56	51	55	55	54	56	57



Directorate	8.8	6.0	6.9	5.9	5.0	7.6	8.5	9.8	6.2	6.8
Your org	8.3	5.5	6.5	5.7	5.8	7.4	7.3	9.3	6.5	6.9
Responses	53	53	53	53	37	40	53	53	52	53