

# Royal Surrey County Hospital NHS Foundation Trust

2018 NHS Staff Survey

**Directorate Report**

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This directorate report for Royal Surrey County Hospital NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Royal Surrey County Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

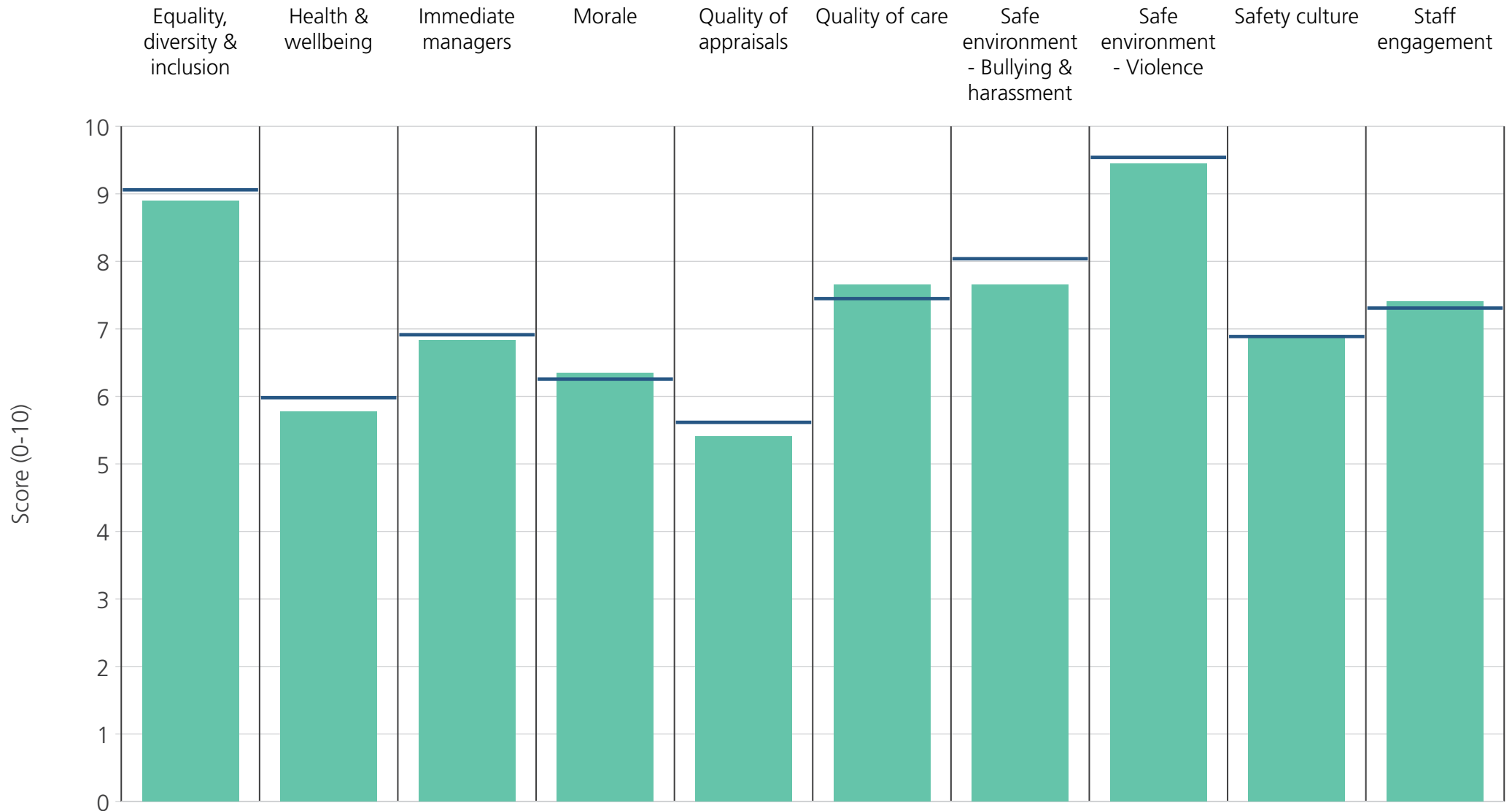
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



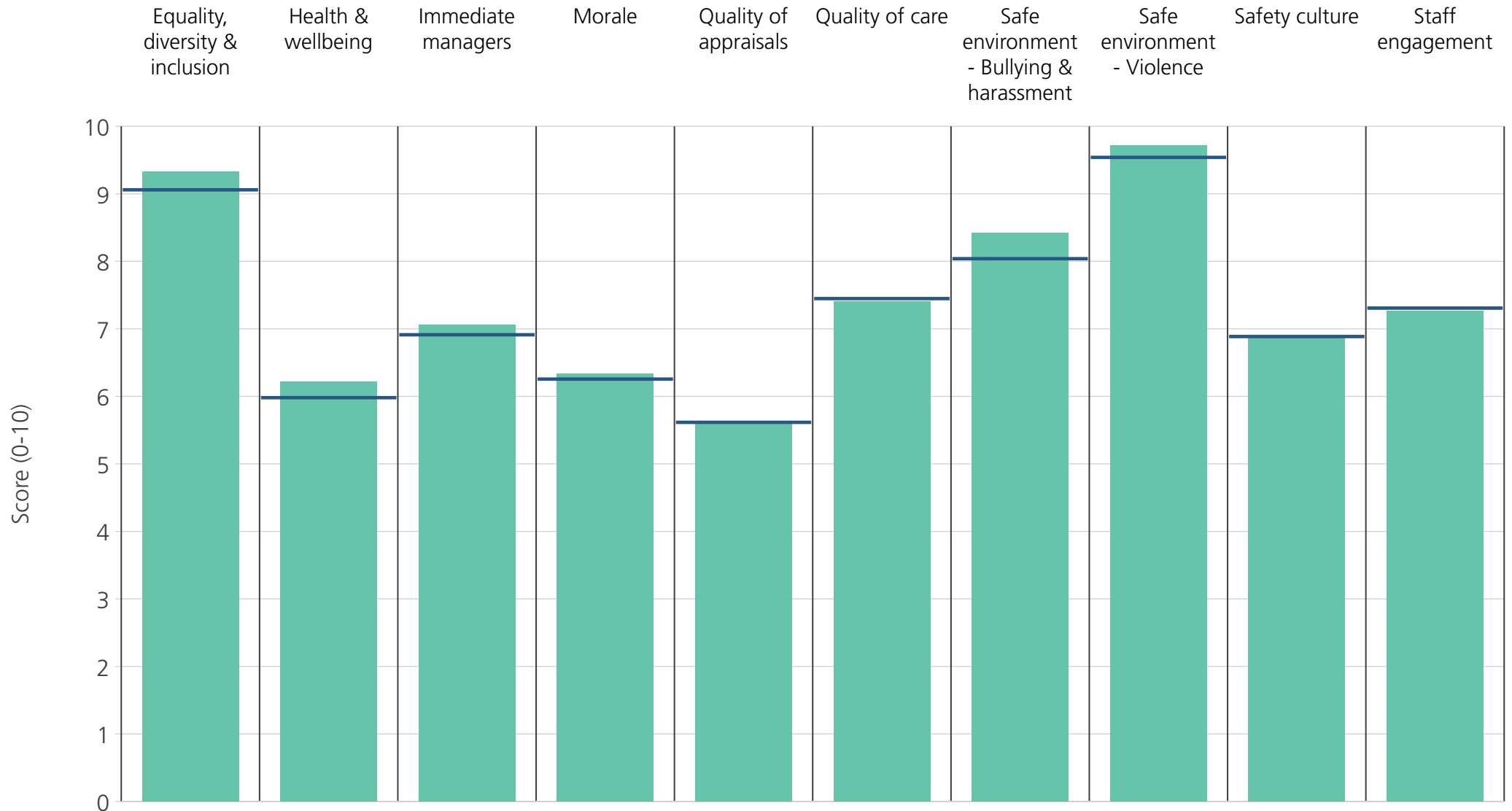
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

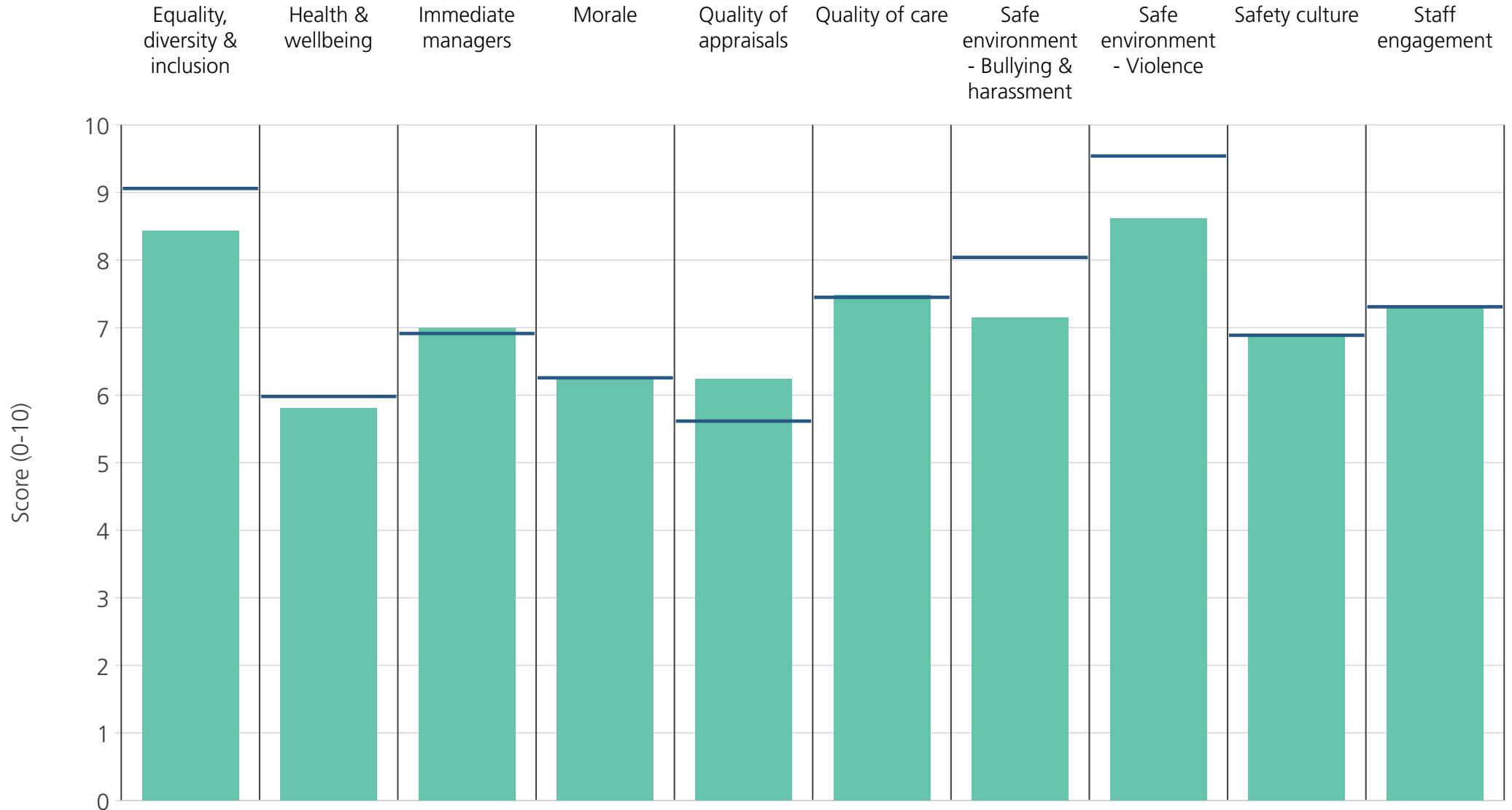
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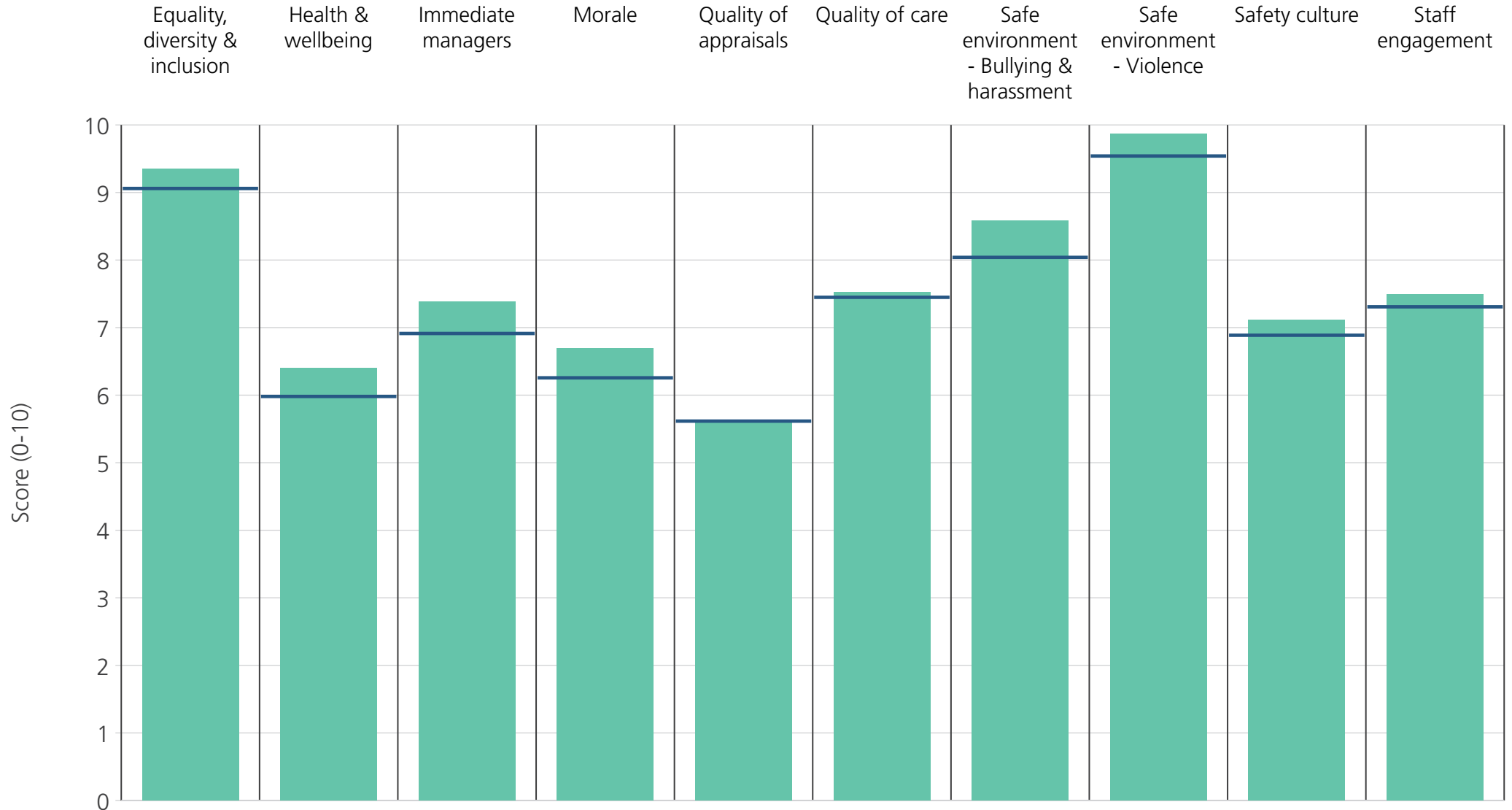
Directorate	8.9	5.8	6.8	6.3	5.4	7.7	7.6	9.5	6.9	7.4
Your org	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
Responses	279	281	285	272	231	277	278	279	278	289



<b>Directorate</b>	9.3	6.2	7.1	6.3	5.6	7.4	8.4	9.7	6.9	7.3
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	325	330	331	326	281	317	327	327	328	339

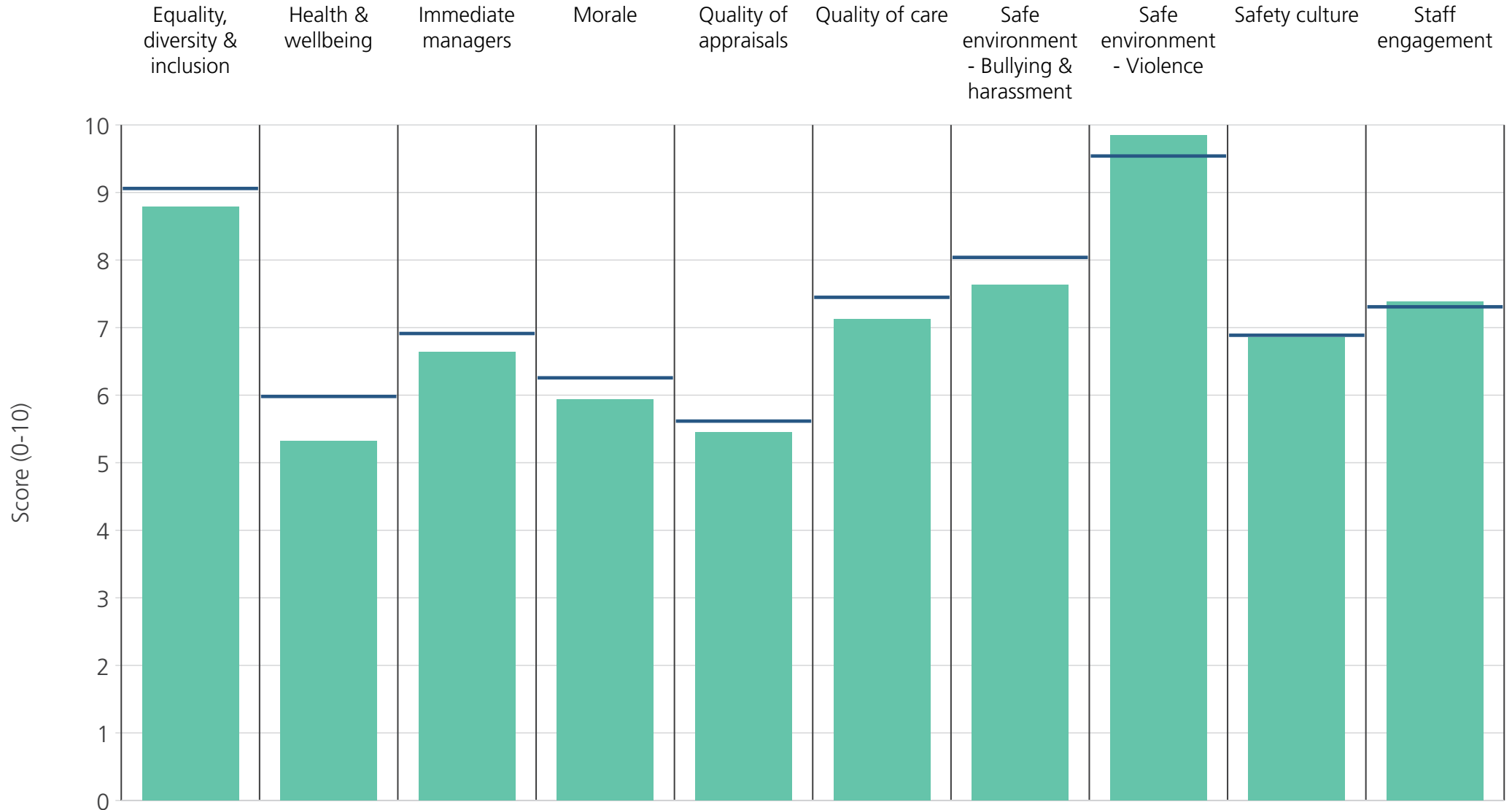


<b>Directorate</b>	8.4	5.8	7.0	6.3	6.2	7.5	7.1	8.6	6.9	7.3
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	188	195	194	190	159	188	190	192	193	200

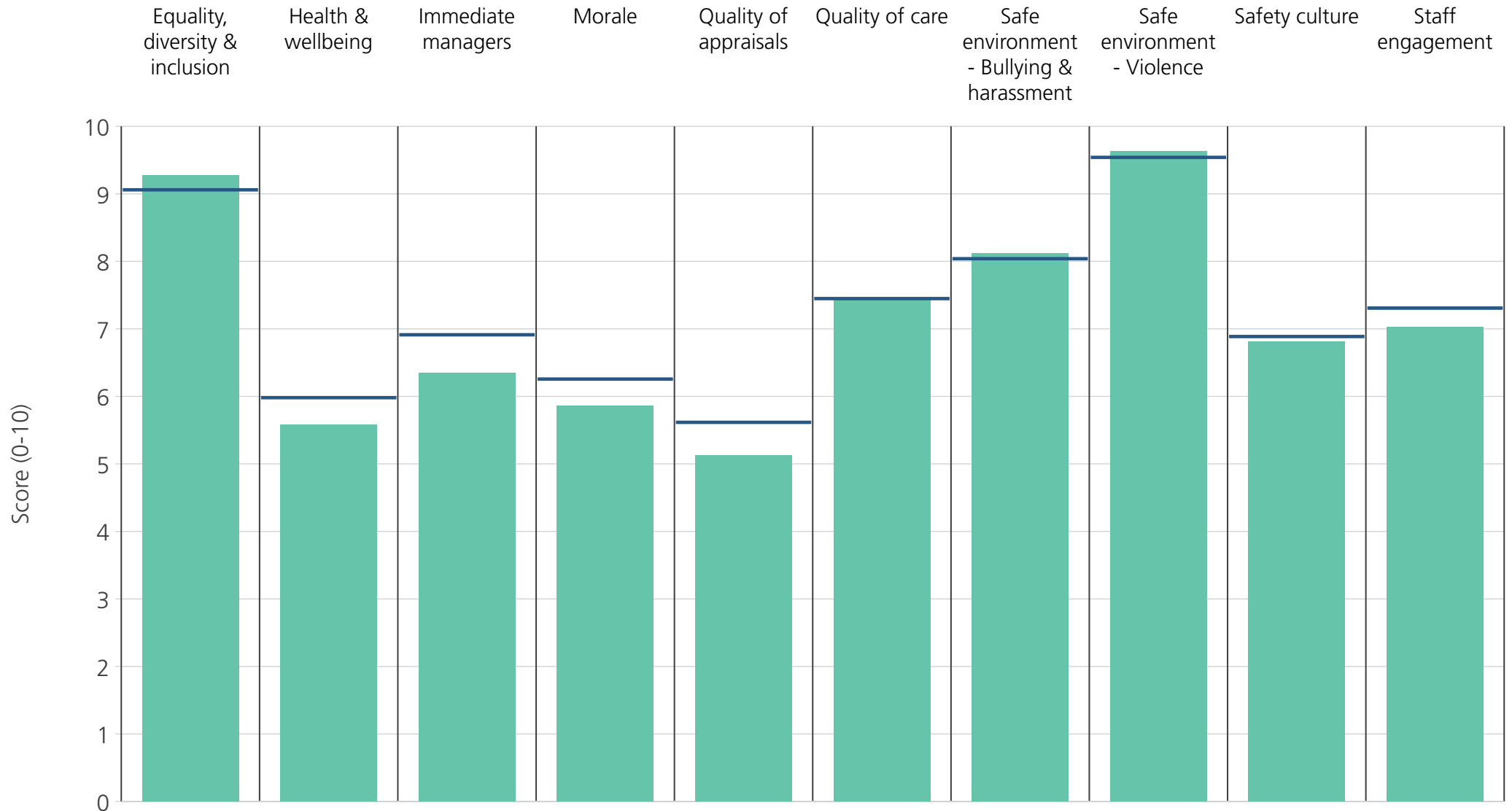


<b>Directorate</b>	9.4	6.4	7.4	6.7	5.6	7.5	8.6	9.9	7.1	7.5
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	200	203	203	201	178	185	200	199	201	206

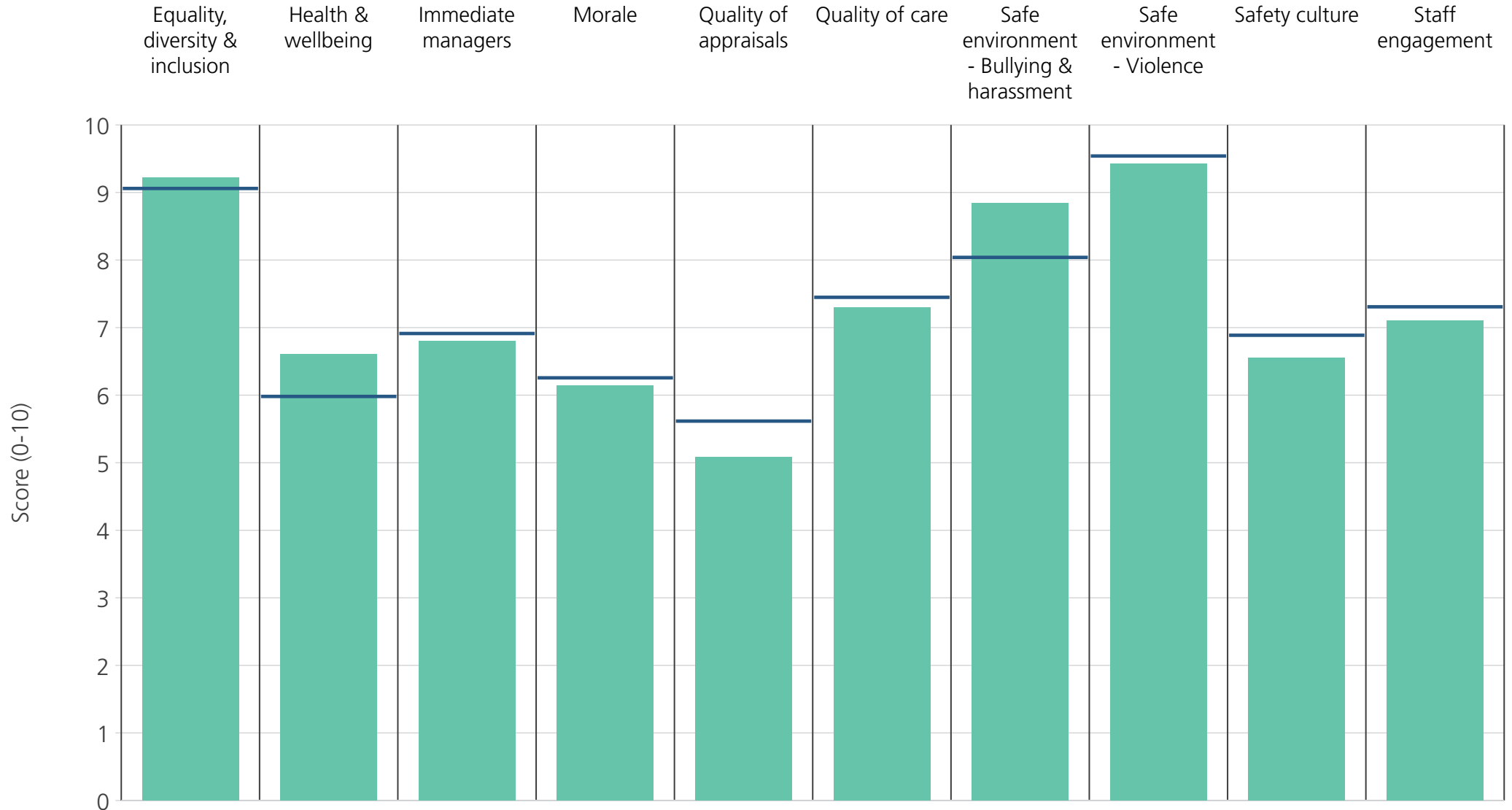




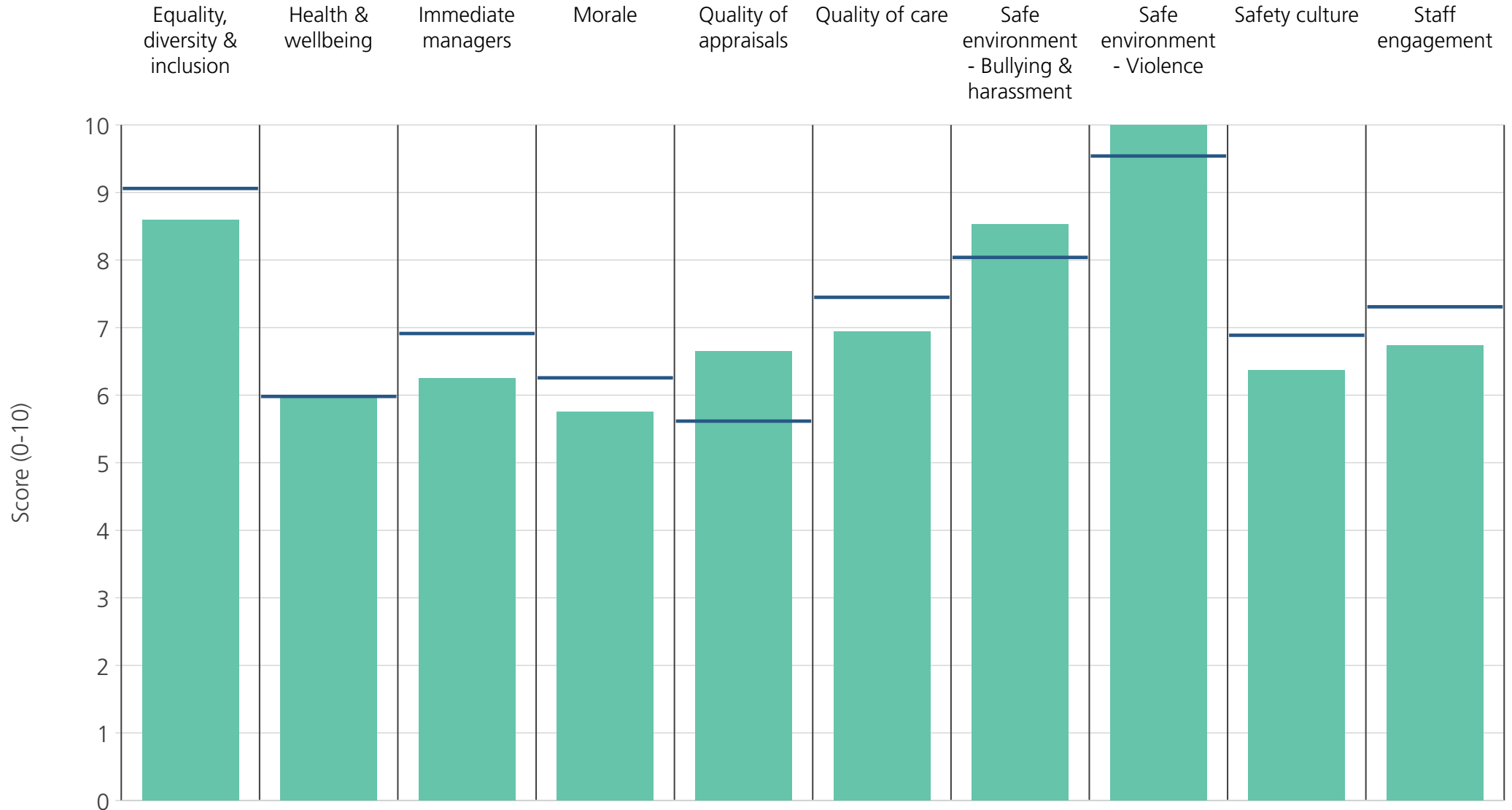
<b>Directorate</b>	8.8	5.3	6.6	5.9	5.4	7.1	7.6	9.8	6.9	7.4
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	106	107	109	106	87	106	107	107	106	110



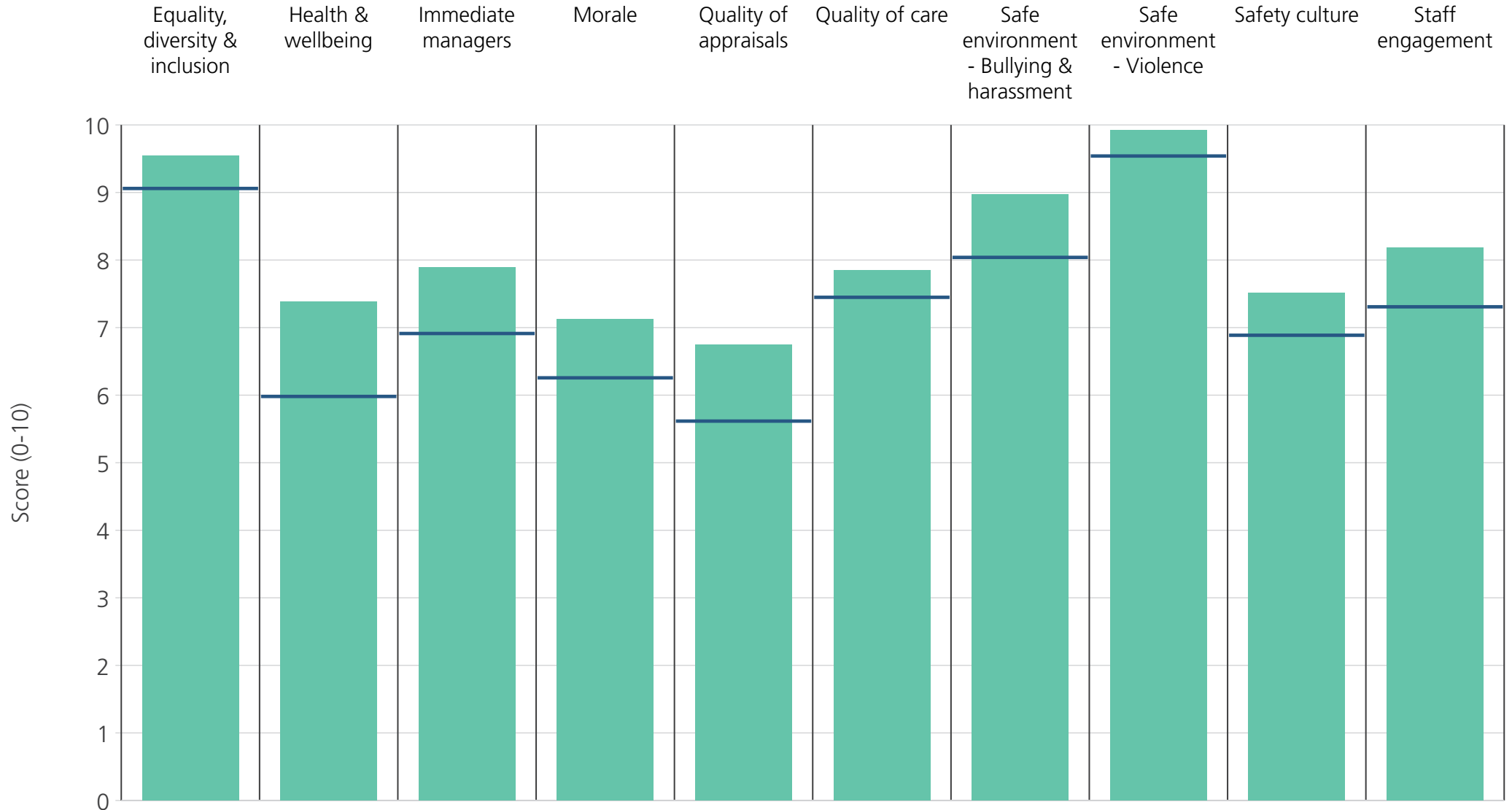
<b>Directorate</b>	9.3	5.6	6.3	5.9	5.1	7.5	8.1	9.6	6.8	7.0
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	119	119	119	118	97	110	117	118	119	122



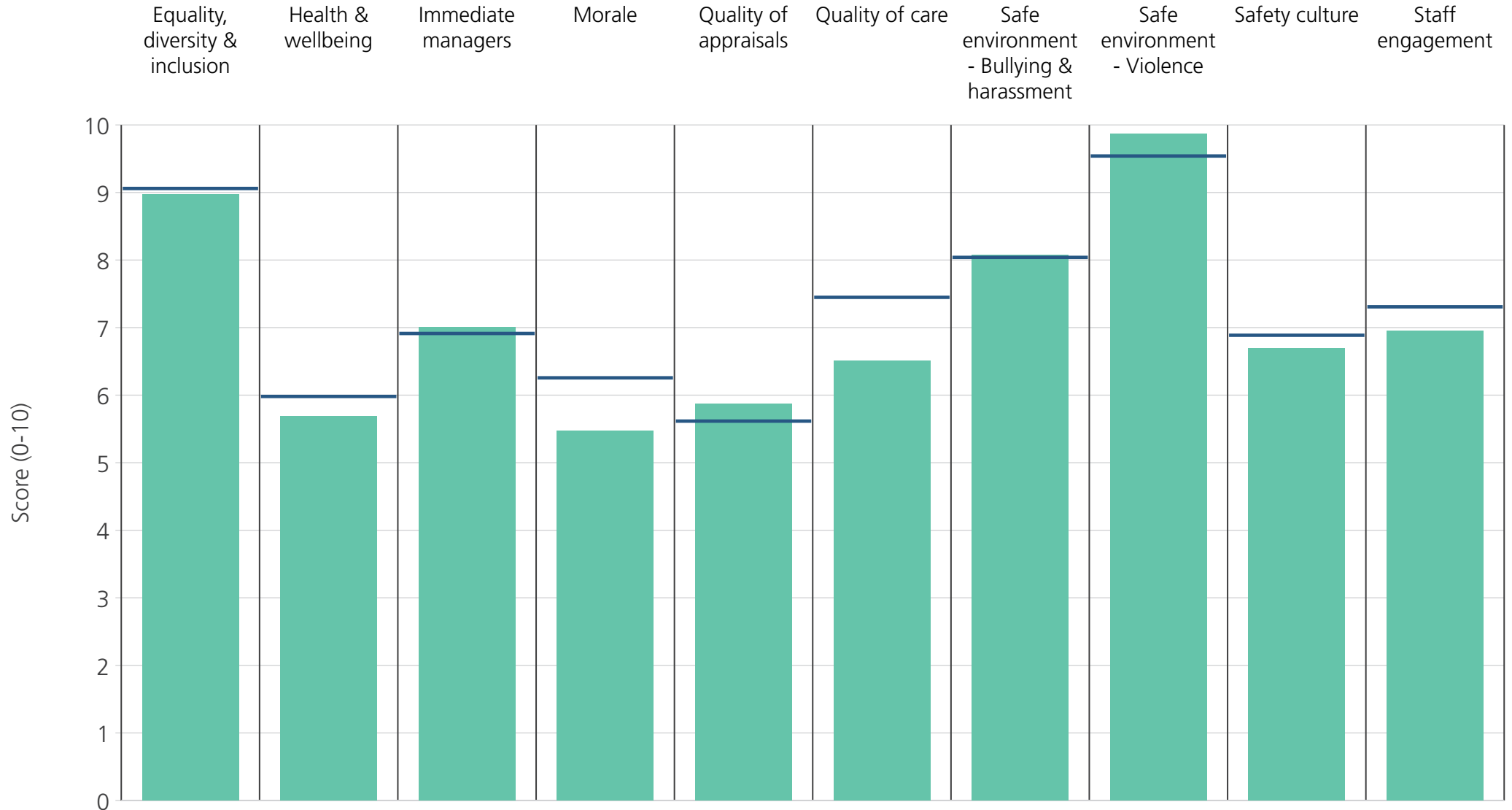
<b>Directorate</b>	9.2	6.6	6.8	6.1	5.1	7.3	8.8	9.4	6.6	7.1
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	47	47	46	47	39	29	46	46	45	49



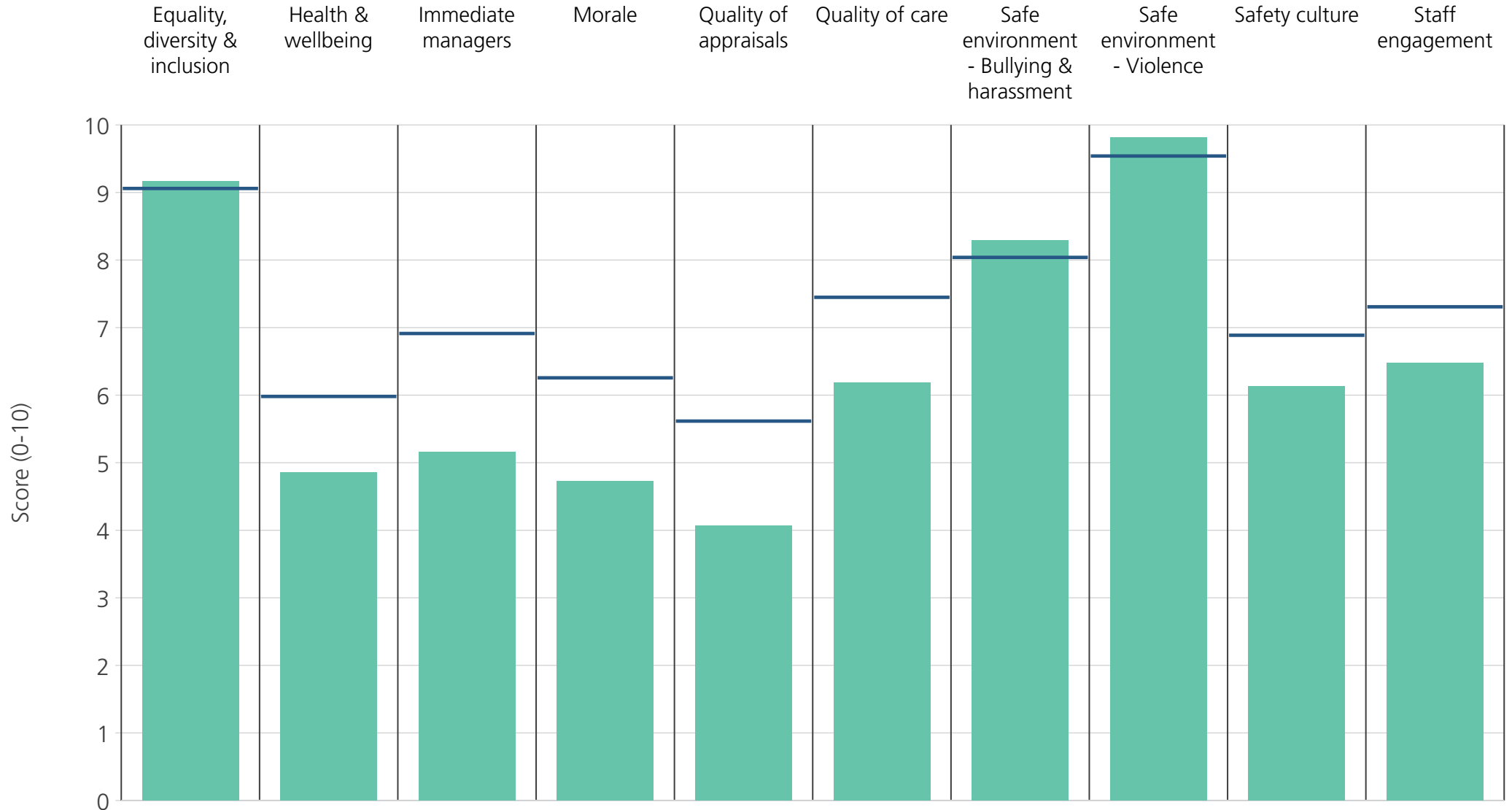
<b>Directorate</b>	8.6	6.0	6.2	5.8	6.6	6.9	8.5	10.0	6.4	6.7
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	32	34	34	34	19	20	34	33	34	34



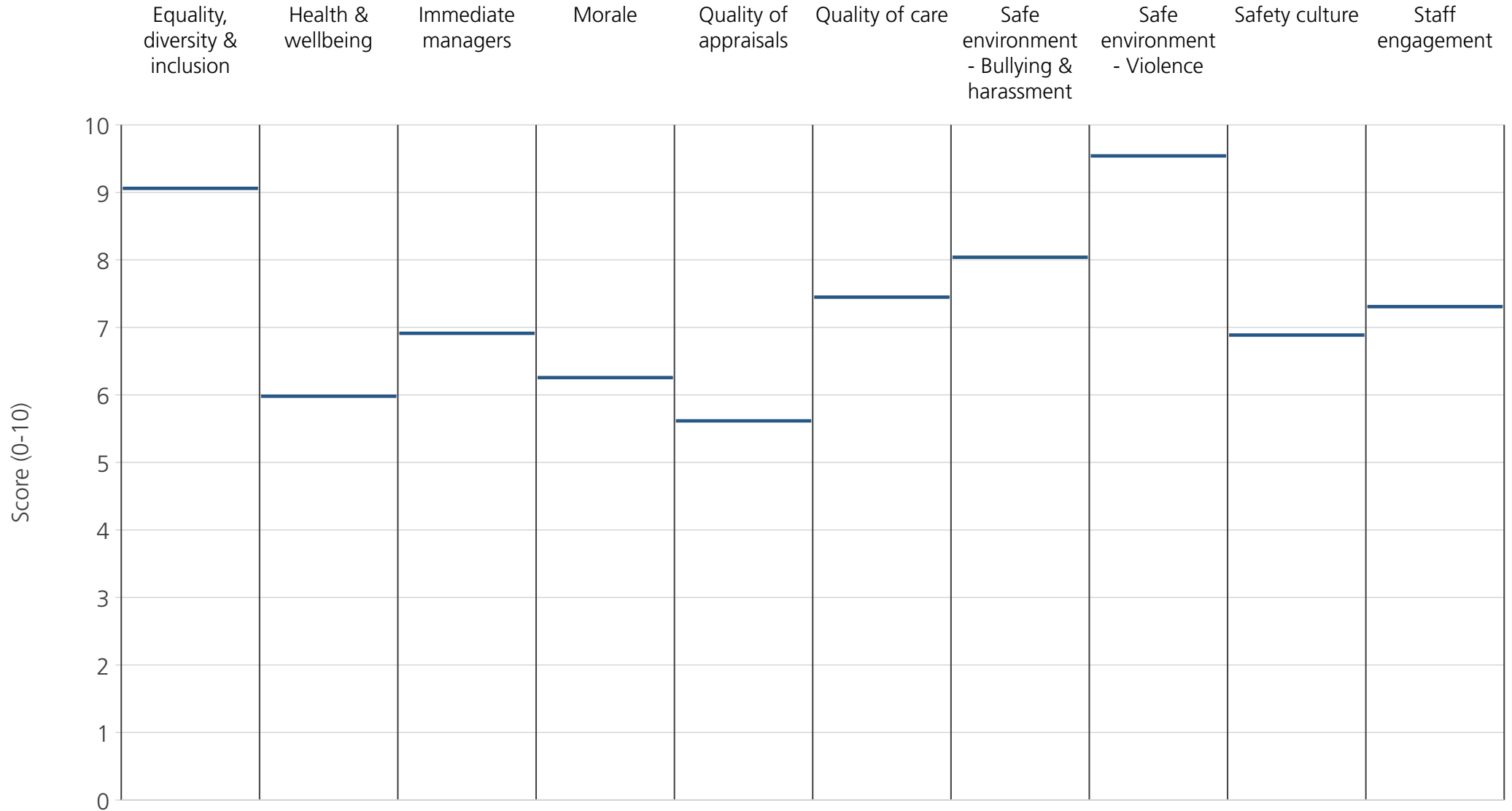
<b>Directorate</b>	9.5	7.4	7.9	7.1	6.7	7.8	9.0	9.9	7.5	8.2
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	40	40	39	40	33	31	39	40	39	40



<b>Directorate</b>	9.0	5.7	7.0	5.5	5.9	6.5	8.1	9.9	6.7	7.0
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	26	27	27	25	20	18	26	25	26	28

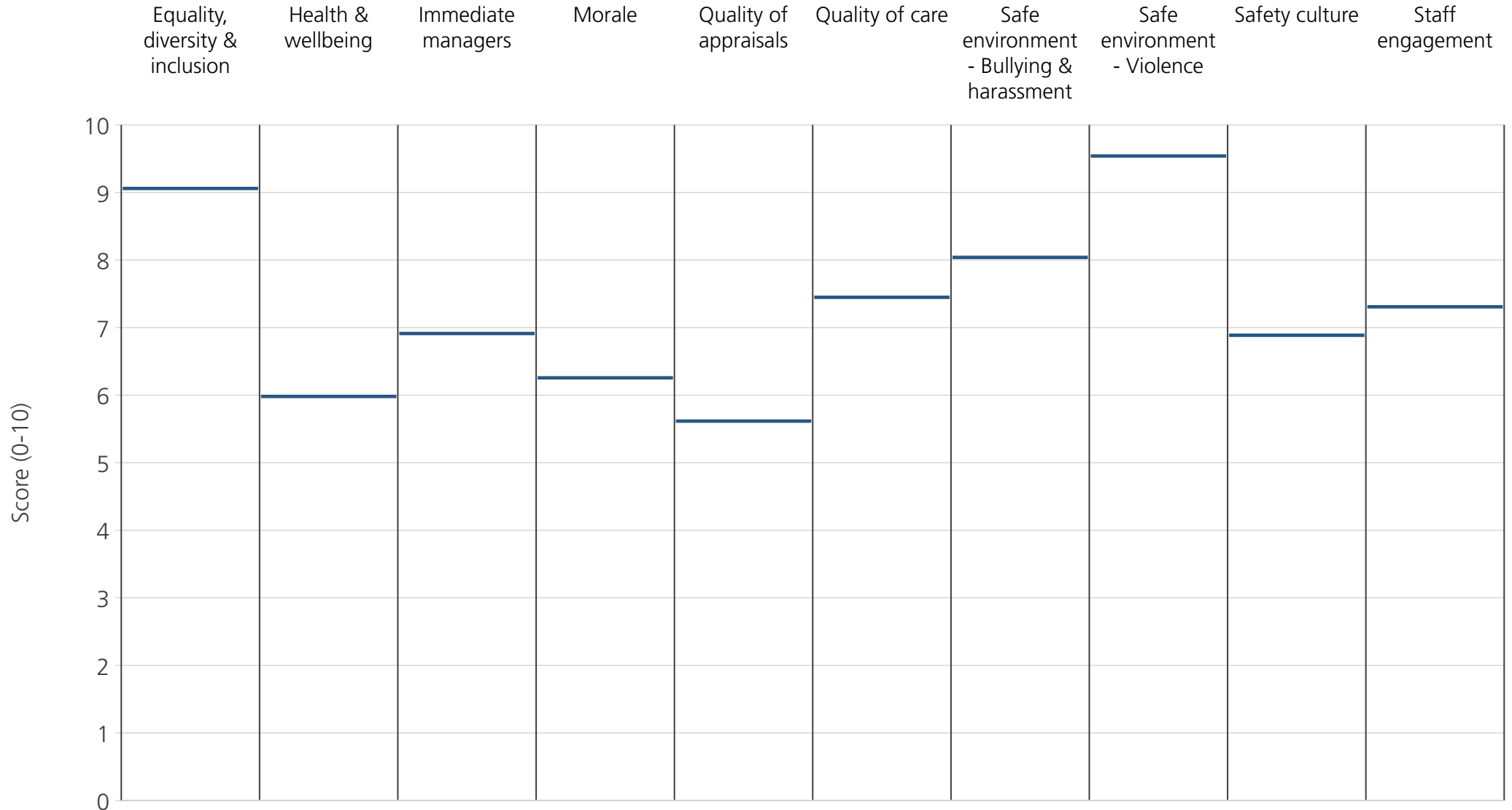


<b>Directorate</b>	9.2	4.9	5.2	4.7	4.1	6.2	8.3	9.8	6.1	6.5
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	34	33	35	34	24	12	35	35	33	35



<b>Directorate</b>										
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	4	4	4	4	2	4	4	4	4	5

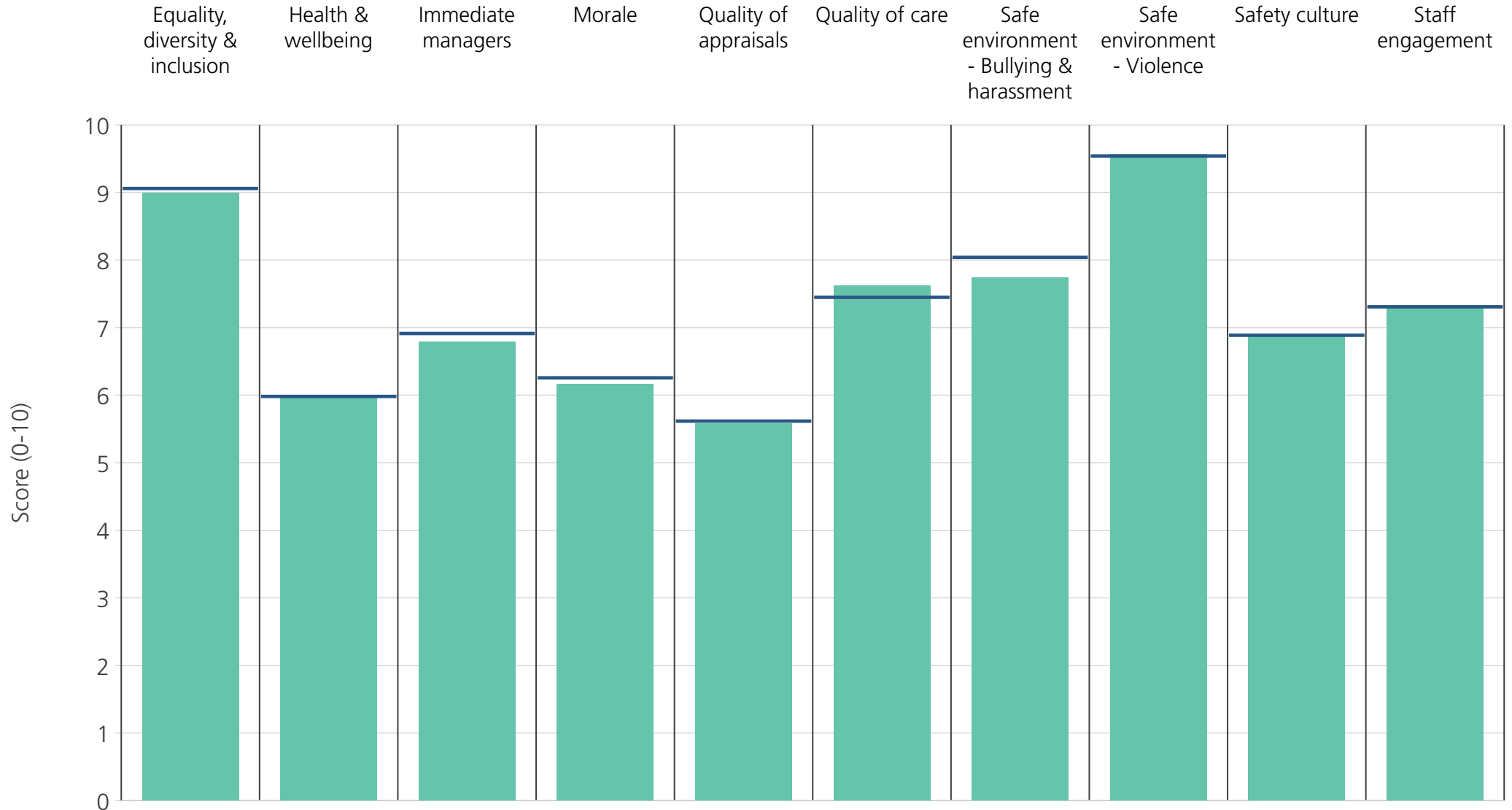




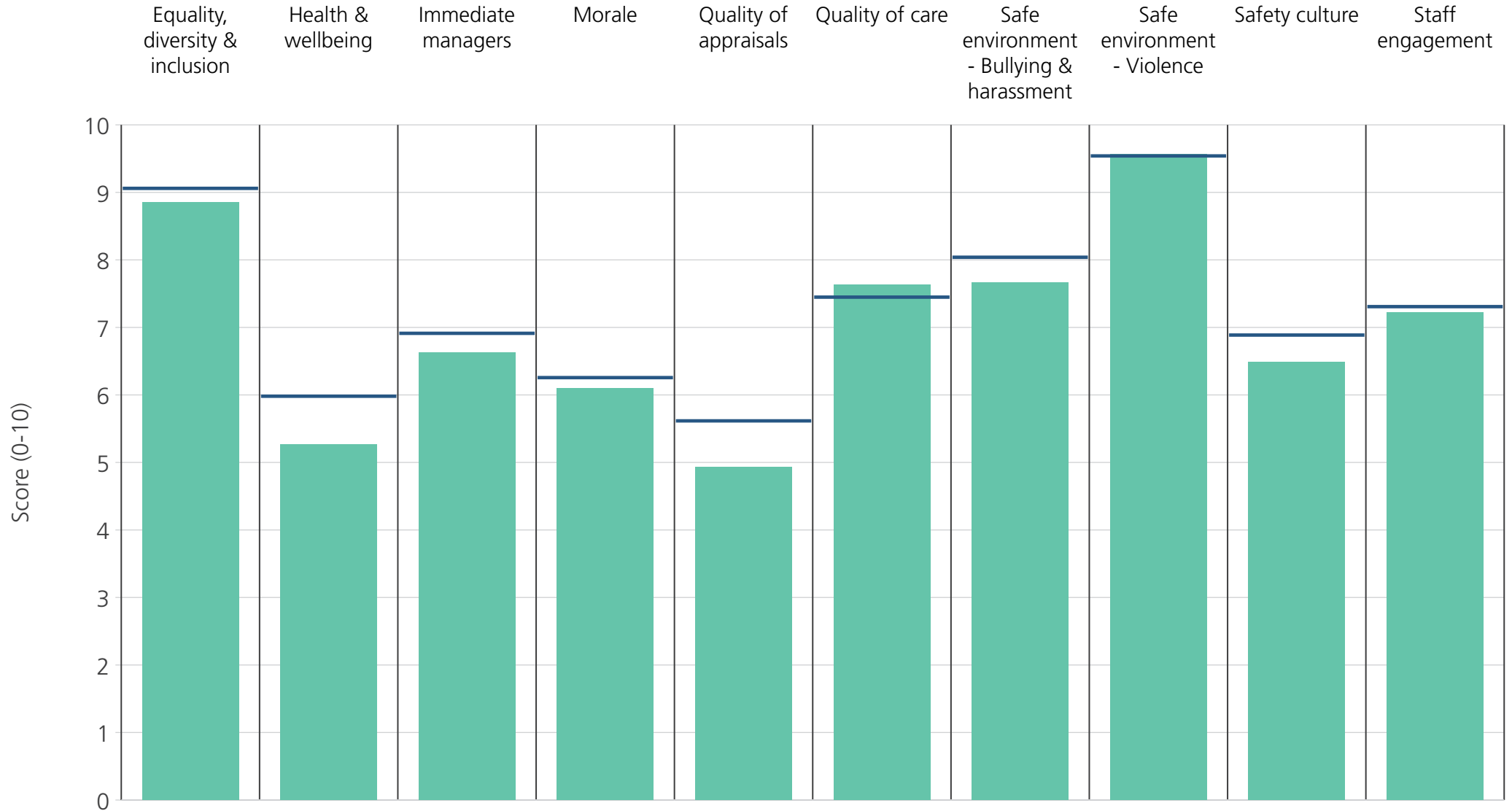
<b>Directorate</b>										
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	8	8	8	8	6	2	8	8	7	8

# Directorates 2

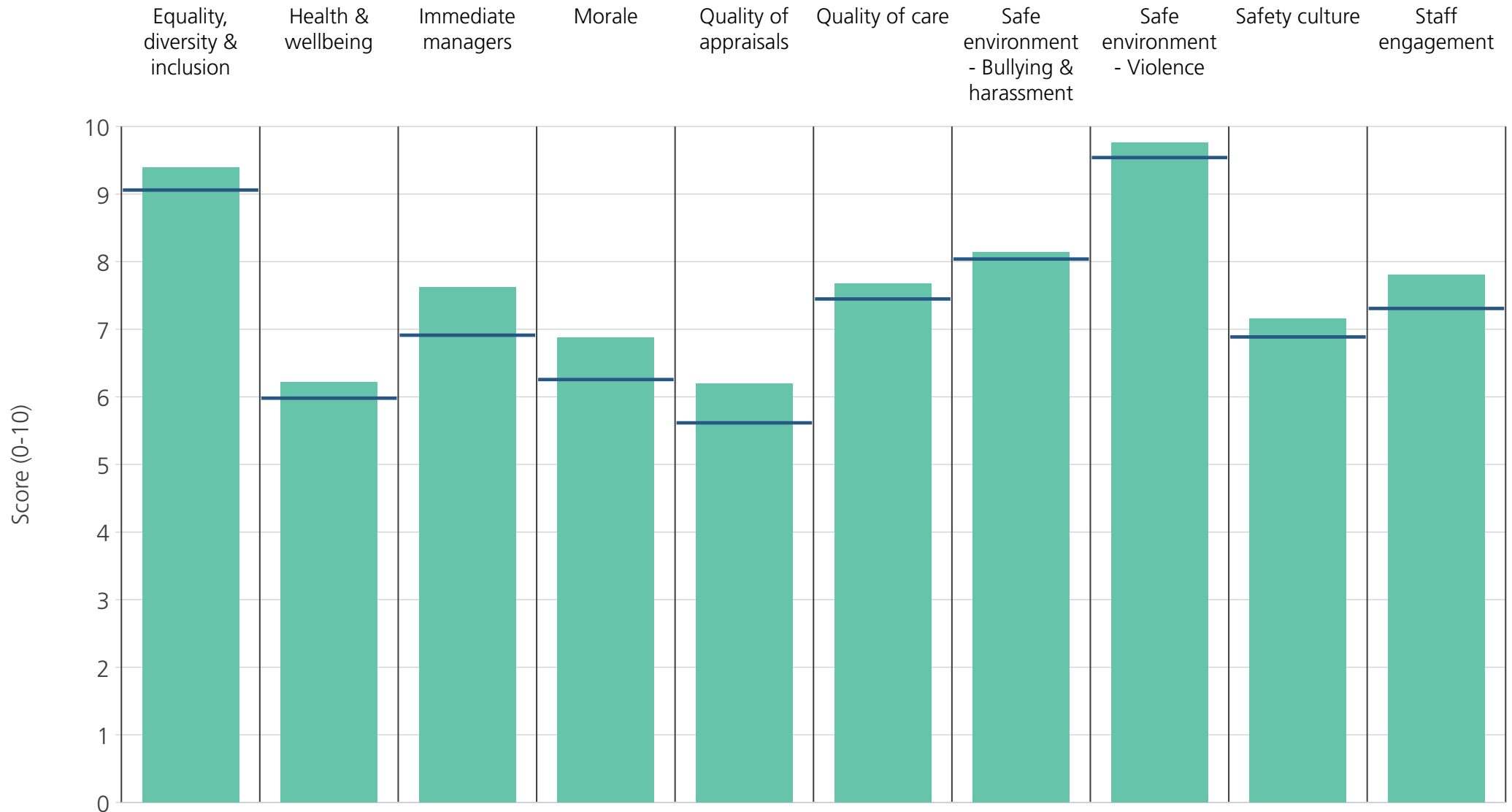
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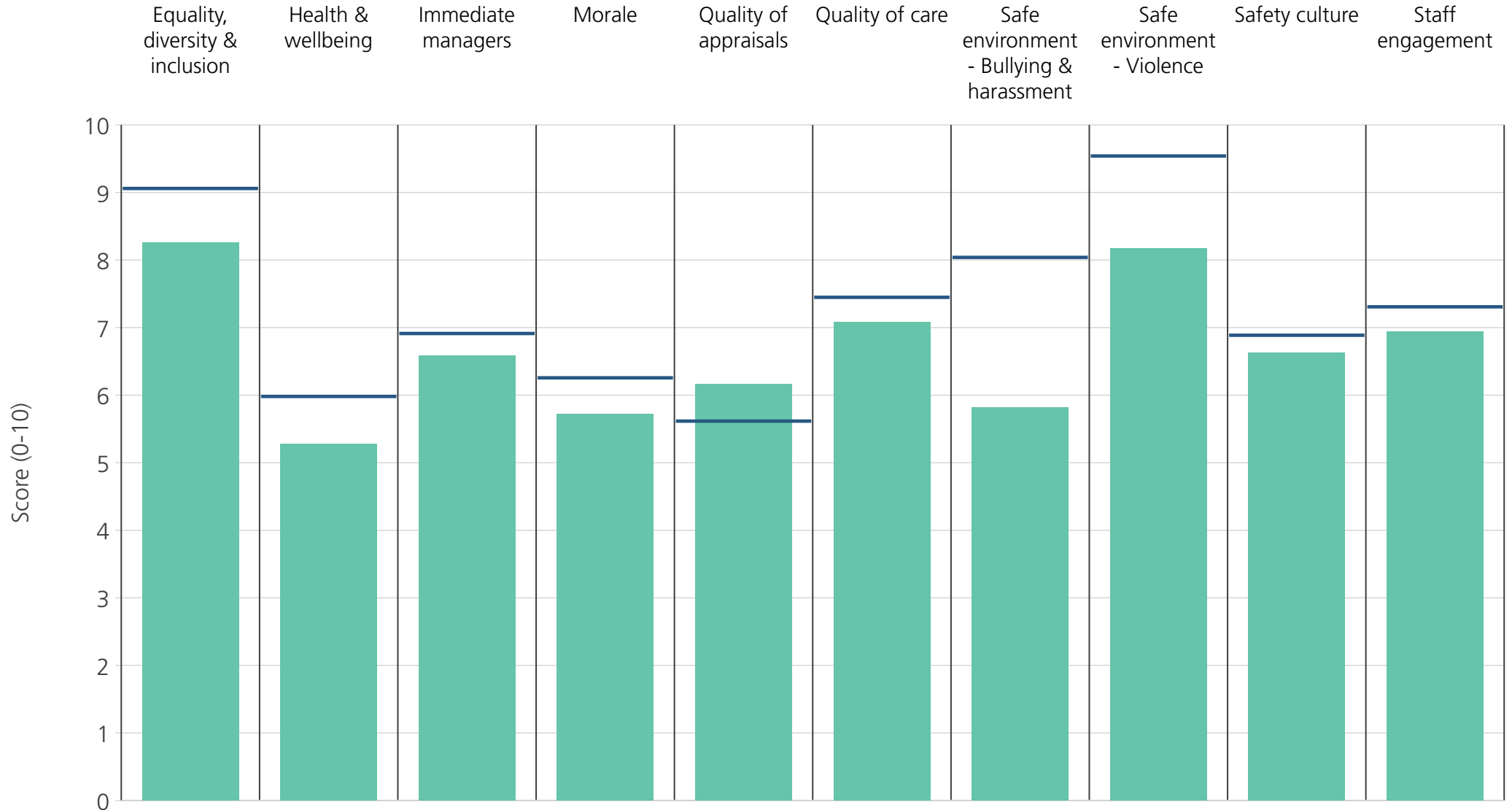
<b>Directorate</b>	9.0	6.0	6.8	6.2	5.6	7.6	7.7	9.6	6.9	7.3
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	271	275	279	269	219	223	272	270	272	283



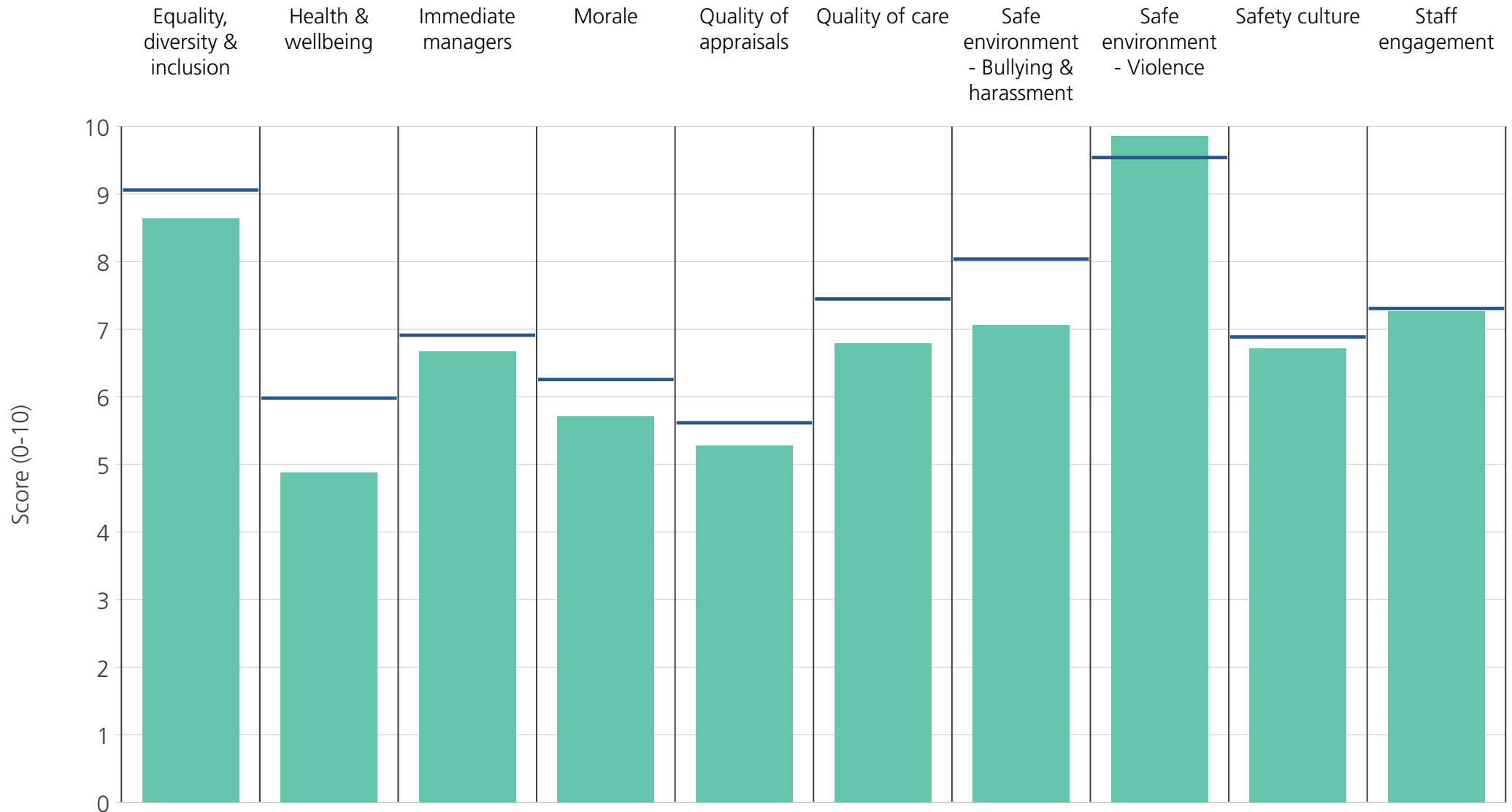
<b>Directorate</b>	8.9	5.3	6.6	6.1	4.9	7.6	7.7	9.6	6.5	7.2
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	61	62	63	58	43	61	60	61	60	65



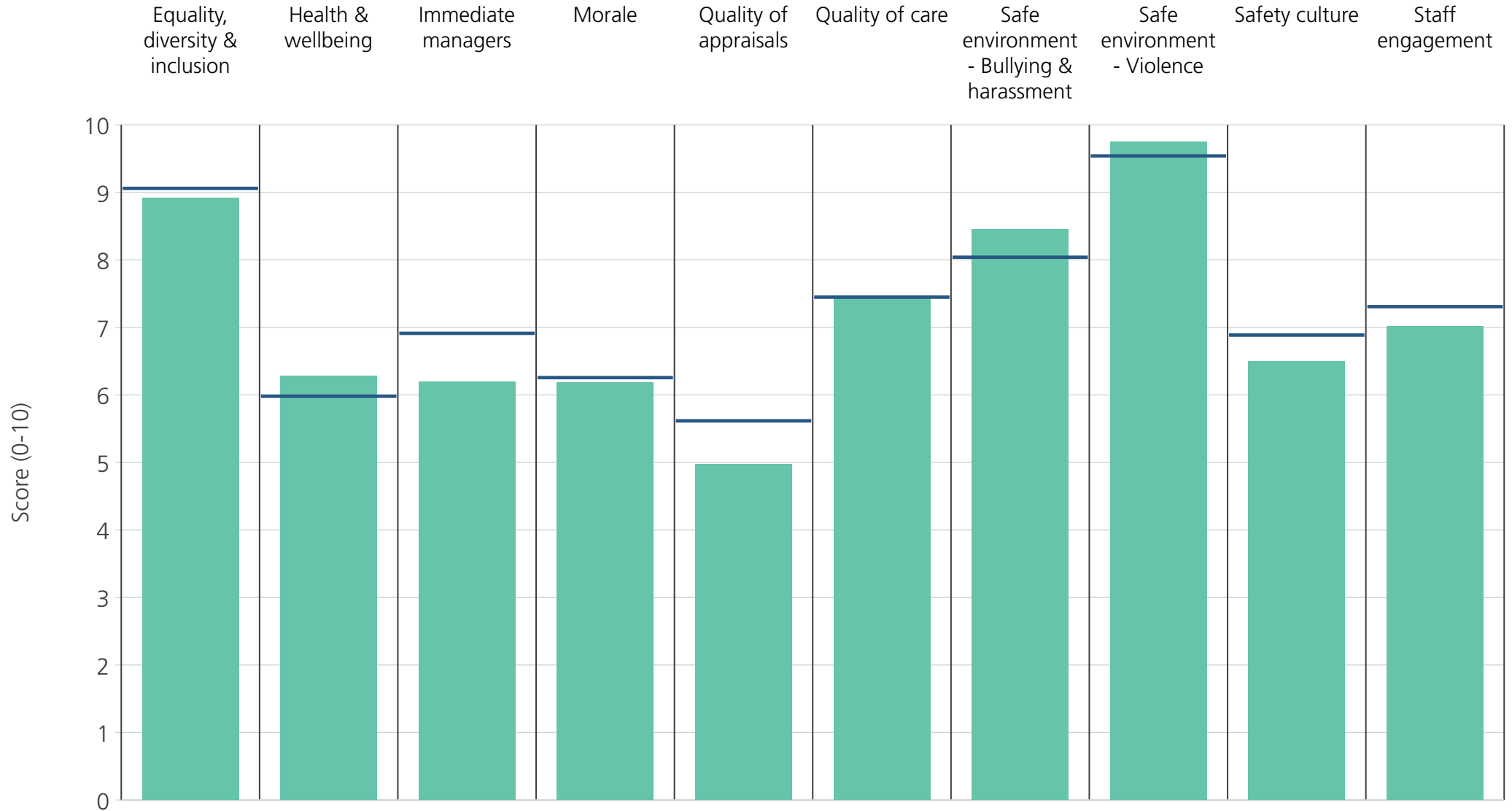
<b>Directorate</b>	9.4	6.2	7.6	6.9	6.2	7.7	8.1	9.8	7.2	7.8
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	83	85	85	84	72	81	84	84	84	86



<b>Directorate</b>	8.3	5.3	6.6	5.7	6.2	7.1	5.8	8.2	6.6	6.9
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	64	65	64	63	55	64	63	64	65	67

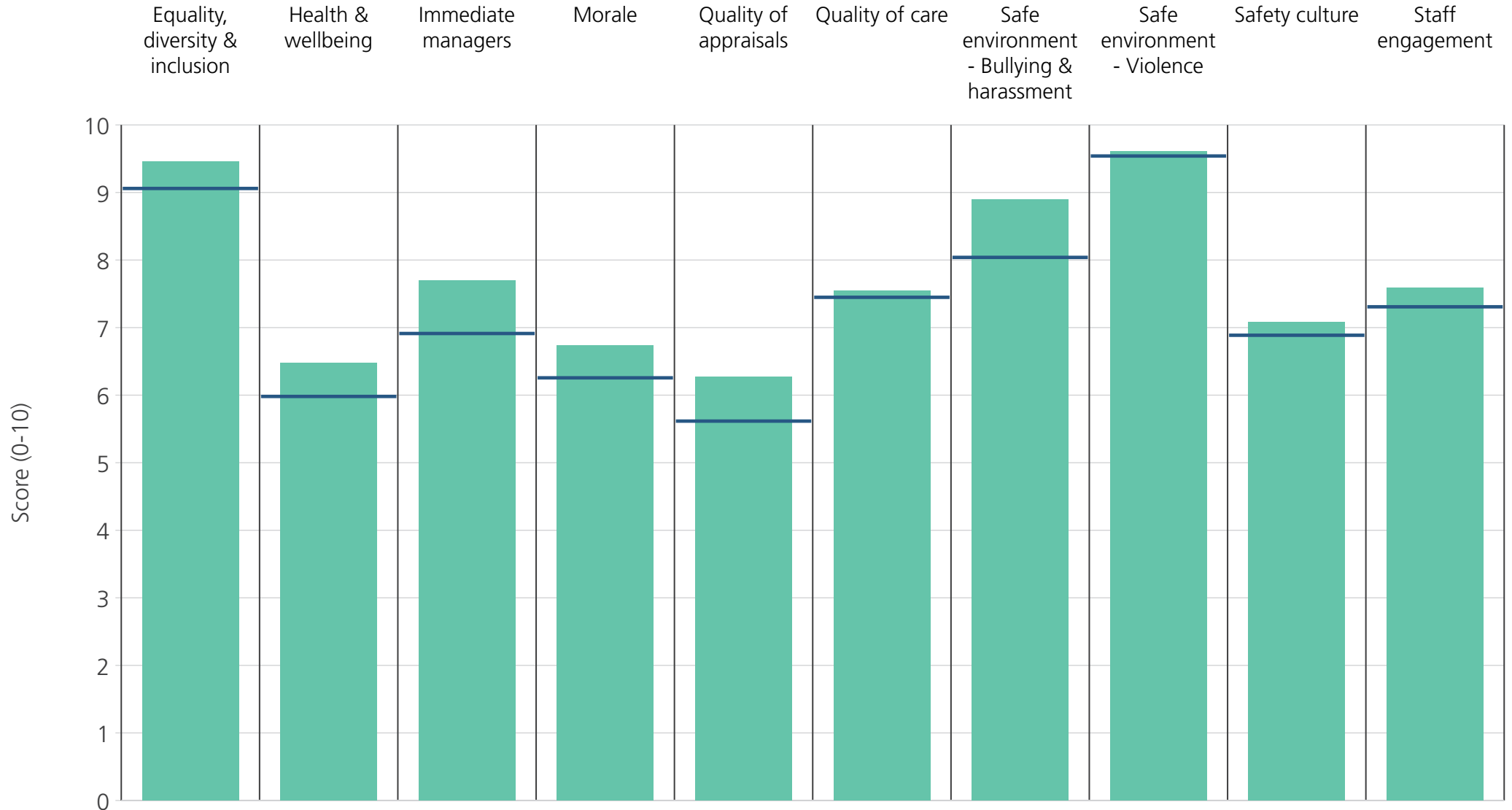


Directorate	8.6	4.9	6.7	5.7	5.3	6.8	7.1	9.9	6.7	7.3
Your org	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
Responses	67	68	70	68	55	68	68	68	67	70

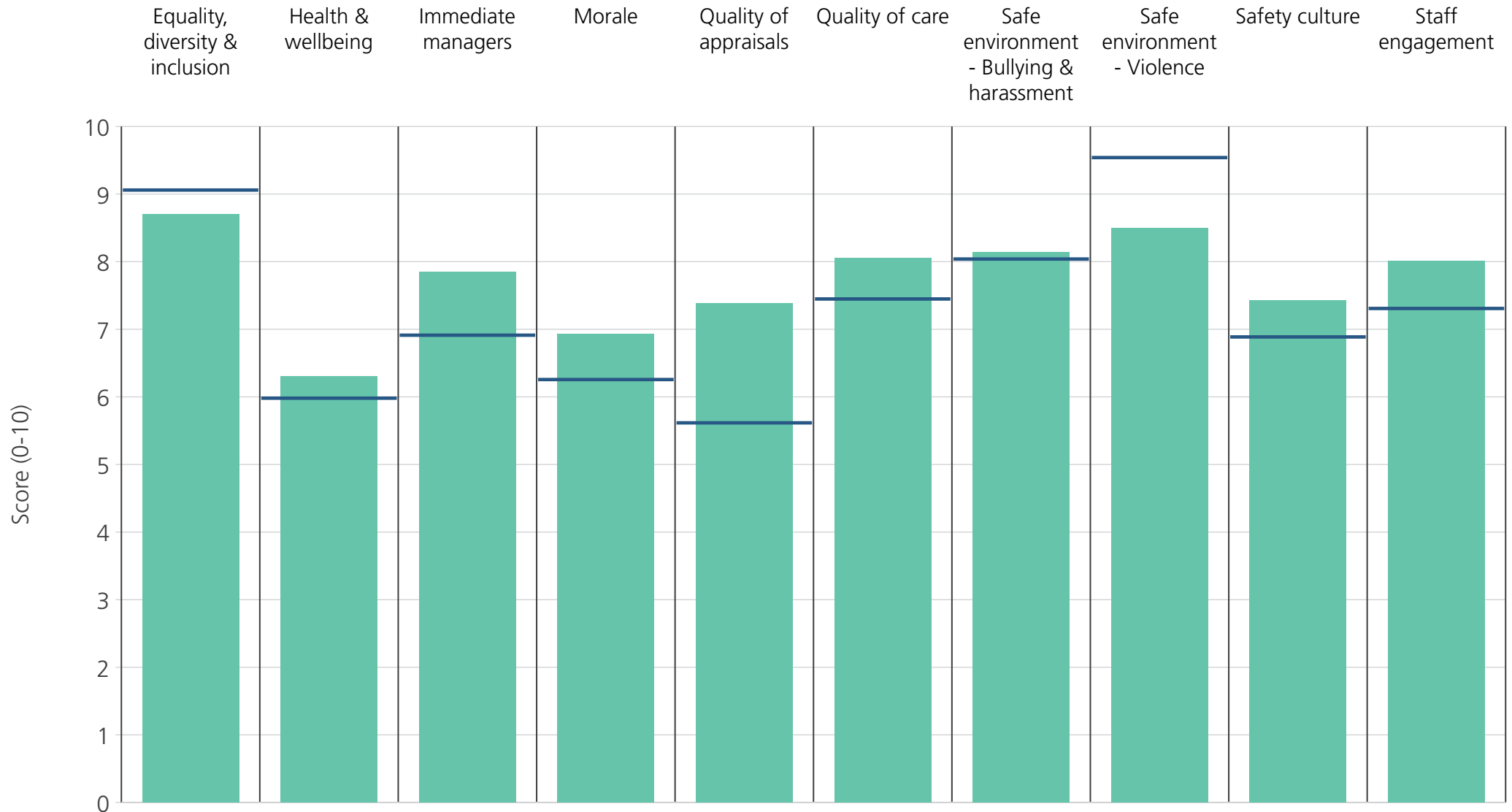


<b>Directorate</b>	8.9	6.3	6.2	6.2	5.0	7.5	8.5	9.8	6.5	7.0
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	64	67	68	66	53	63	67	67	67	69

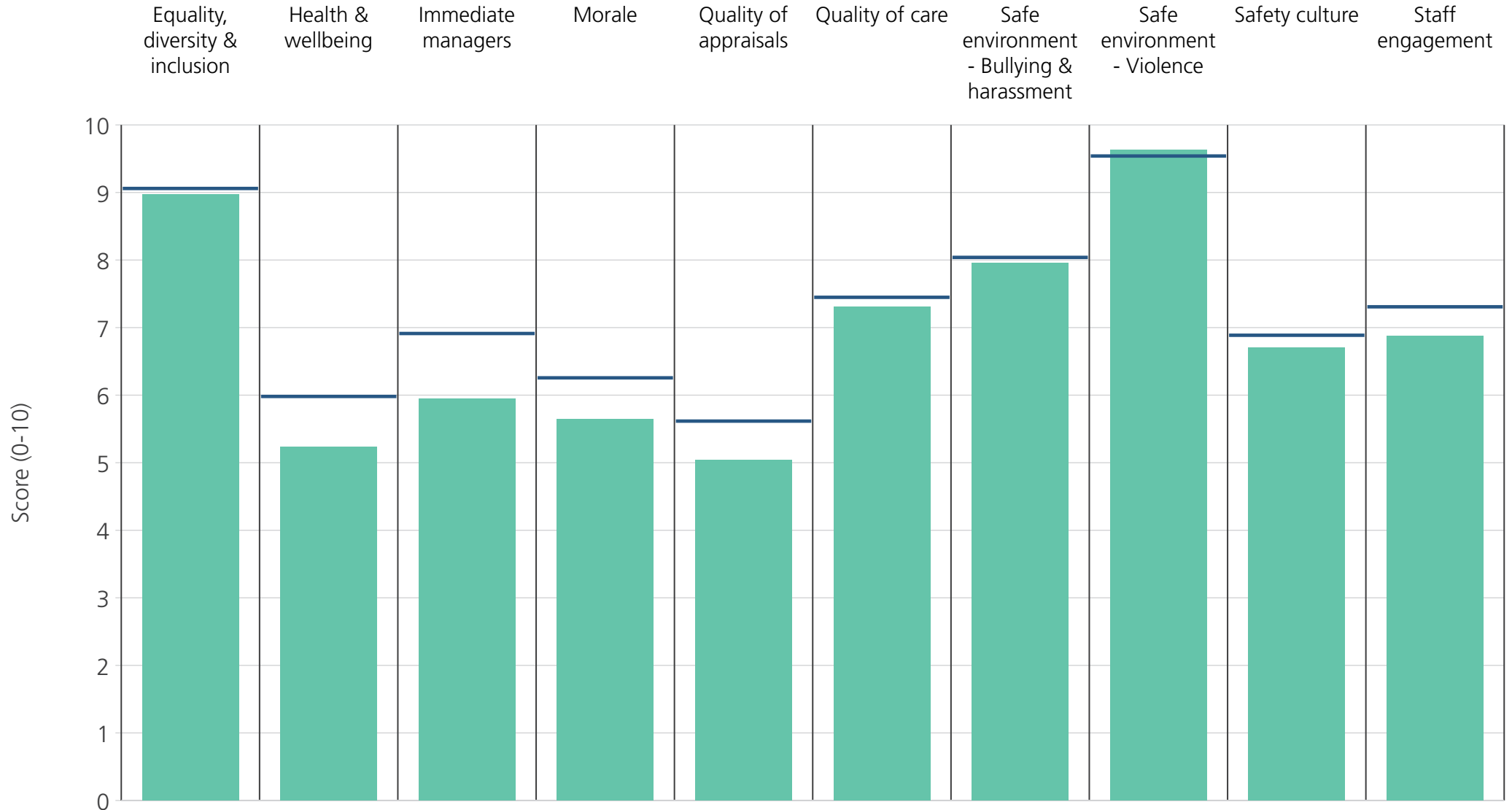




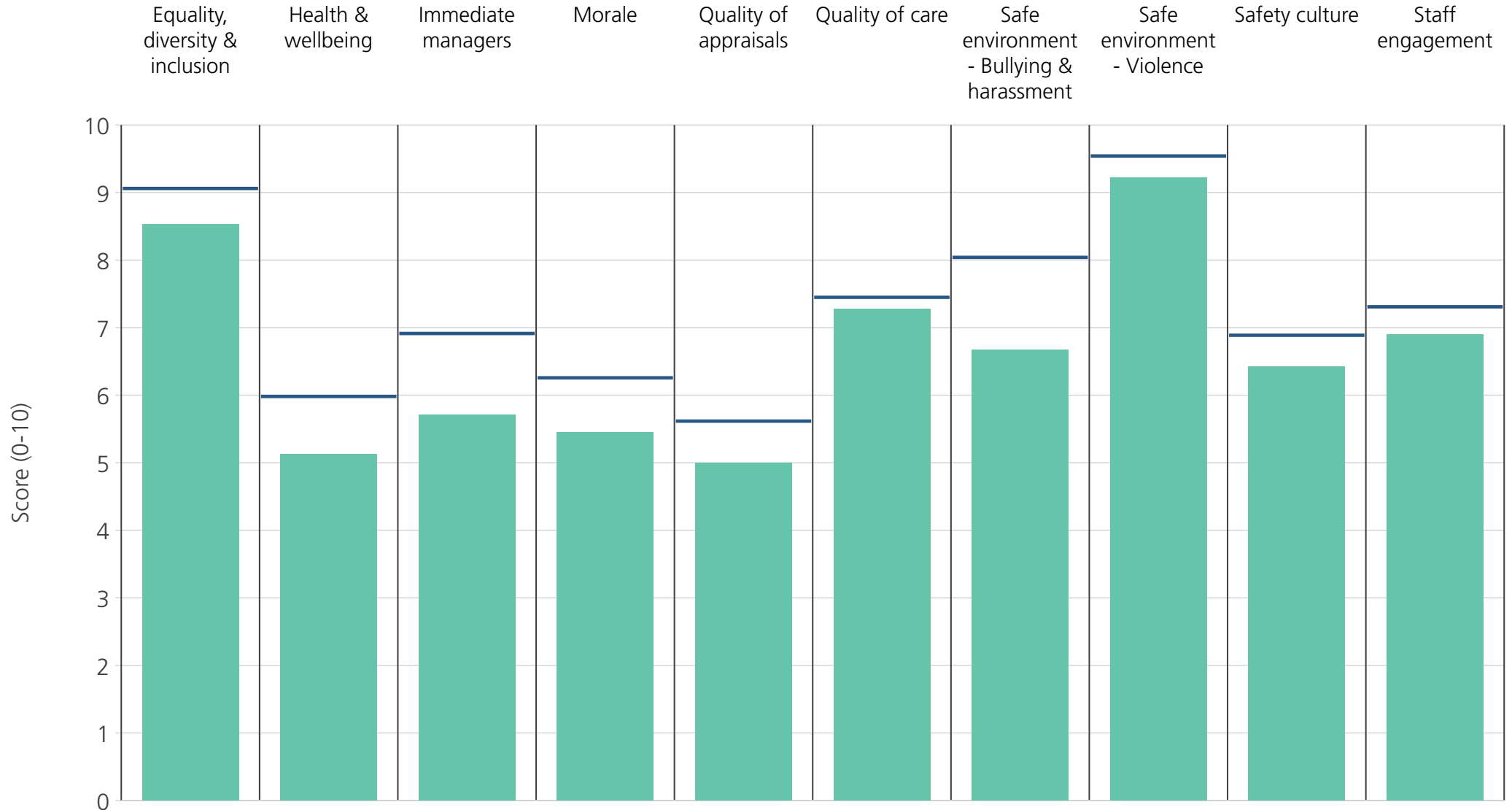
<b>Directorate</b>	9.5	6.5	7.7	6.7	6.3	7.5	8.9	9.6	7.1	7.6
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	119	119	119	118	113	116	119	118	119	120



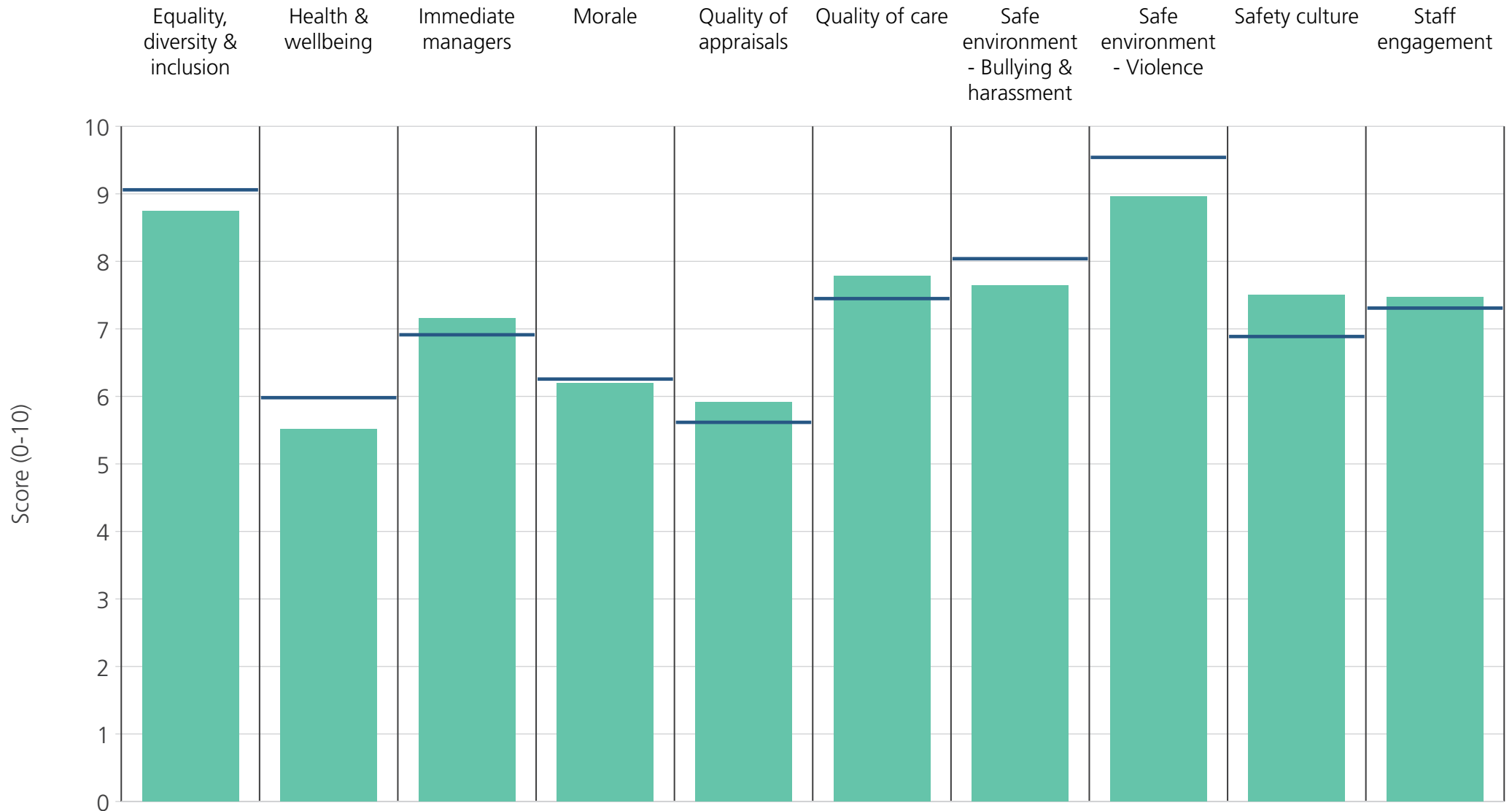
<b>Directorate</b>	8.7	6.3	7.8	6.9	7.4	8.1	8.1	8.5	7.4	8.0
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	50	54	53	53	46	53	52	53	54	55



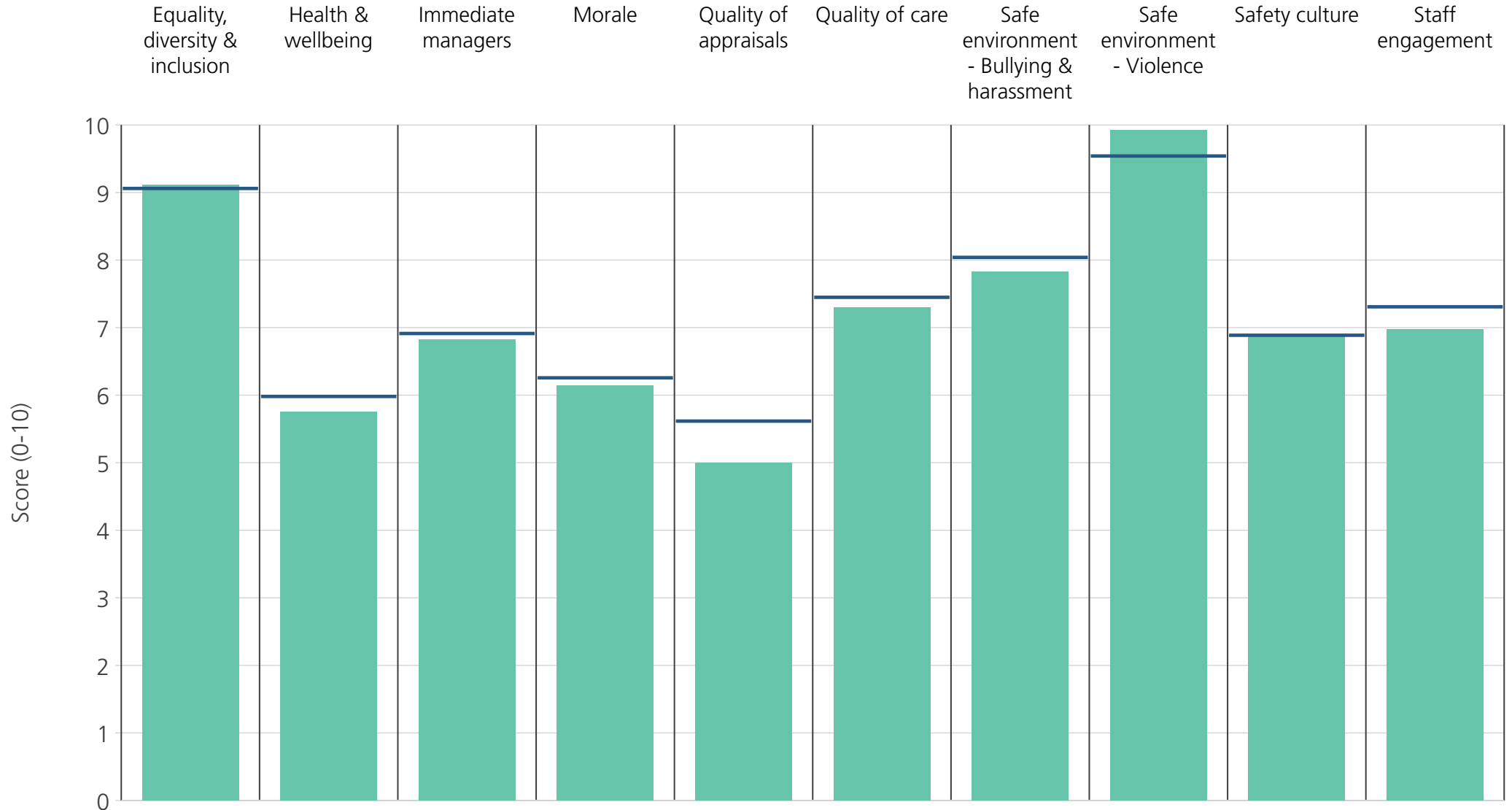
<b>Directorate</b>	9.0	5.2	5.9	5.6	5.0	7.3	8.0	9.6	6.7	6.9
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	72	72	72	71	62	72	70	72	71	73



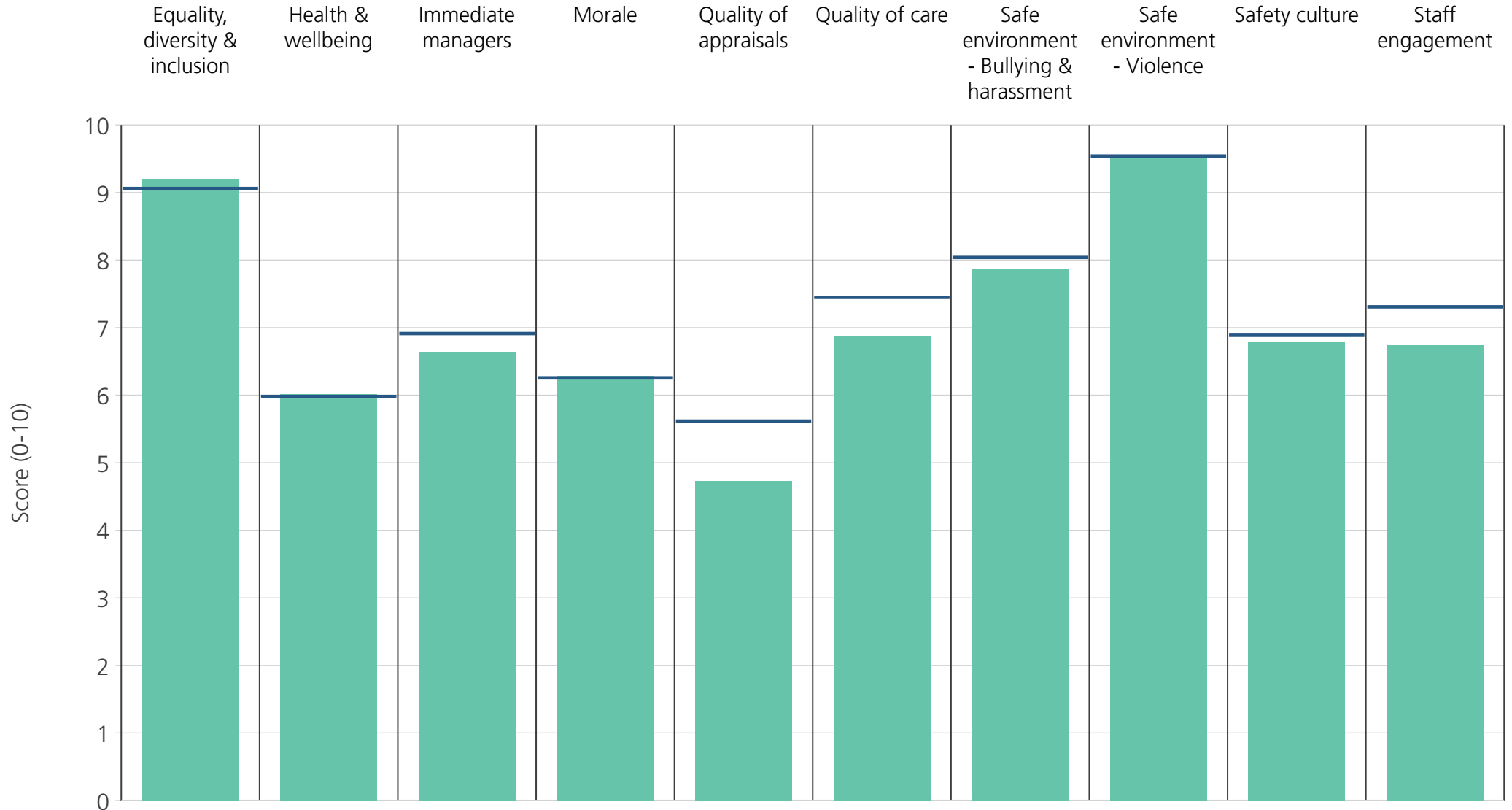
<b>Directorate</b>	8.5	5.1	5.7	5.4	5.0	7.3	6.7	9.2	6.4	6.9
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	34	33	34	33	28	33	34	34	33	34



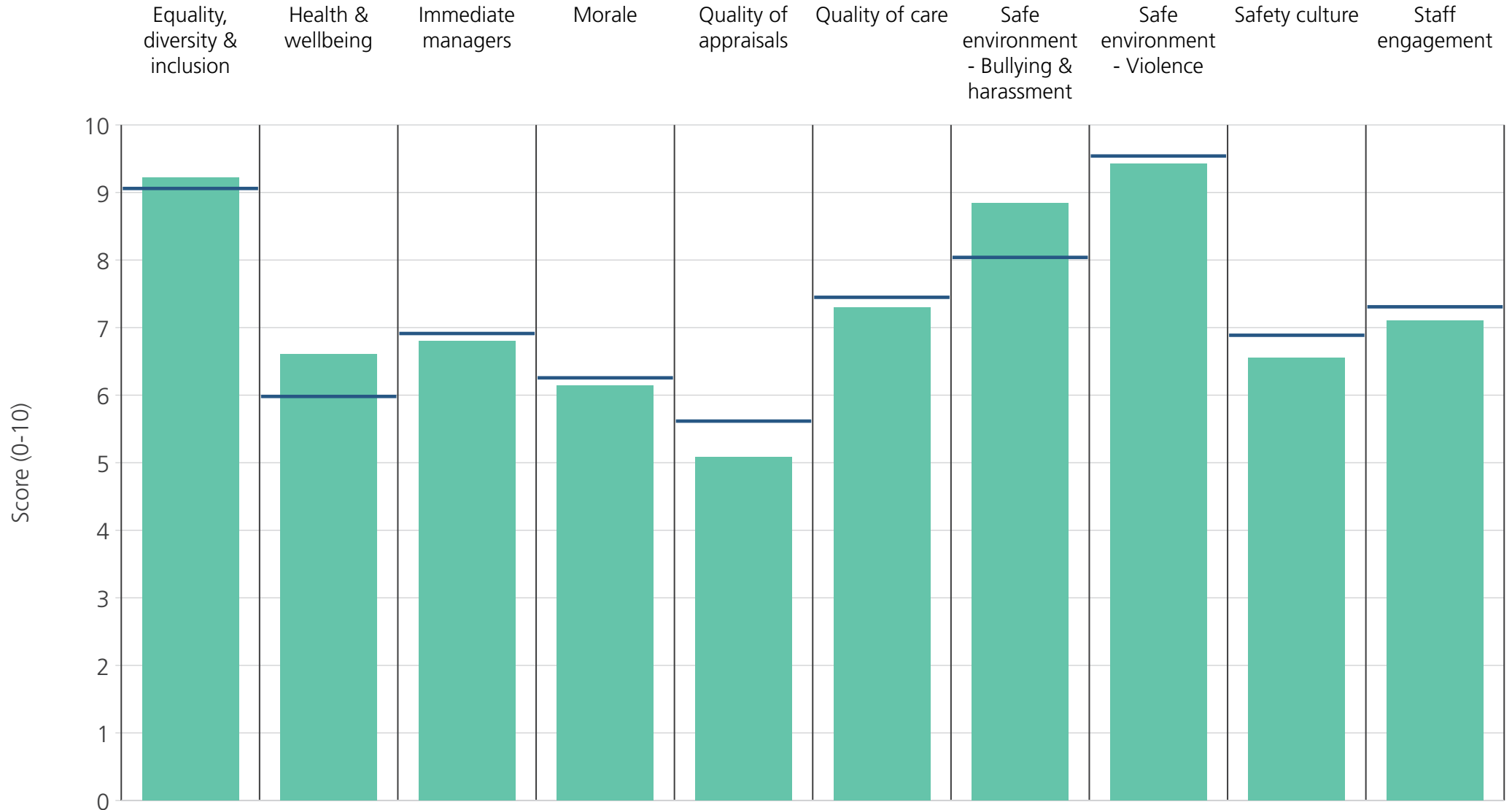
<b>Directorate</b>	8.7	5.5	7.2	6.2	5.9	7.8	7.6	9.0	7.5	7.5
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	47	47	48	48	45	47	48	48	48	50



<b>Directorate</b>	9.1	5.8	6.8	6.1	5.0	7.3	7.8	9.9	6.9	7.0
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	45	45	45	45	39	44	43	43	45	46

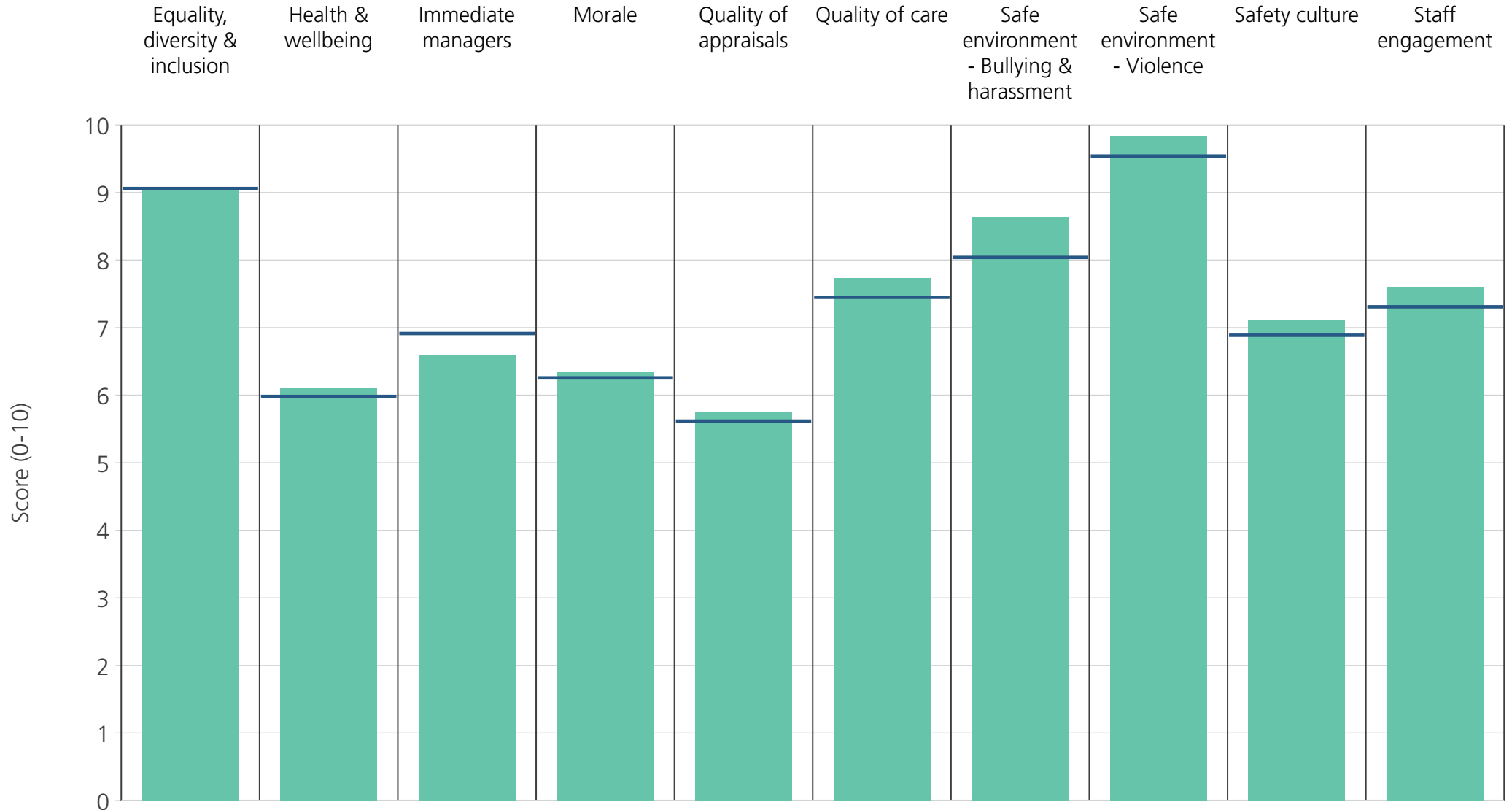


<b>Directorate</b>	9.2	6.0	6.6	6.3	4.7	6.9	7.9	9.5	6.8	6.7
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	29	29	29	29	27	30	28	29	29	31

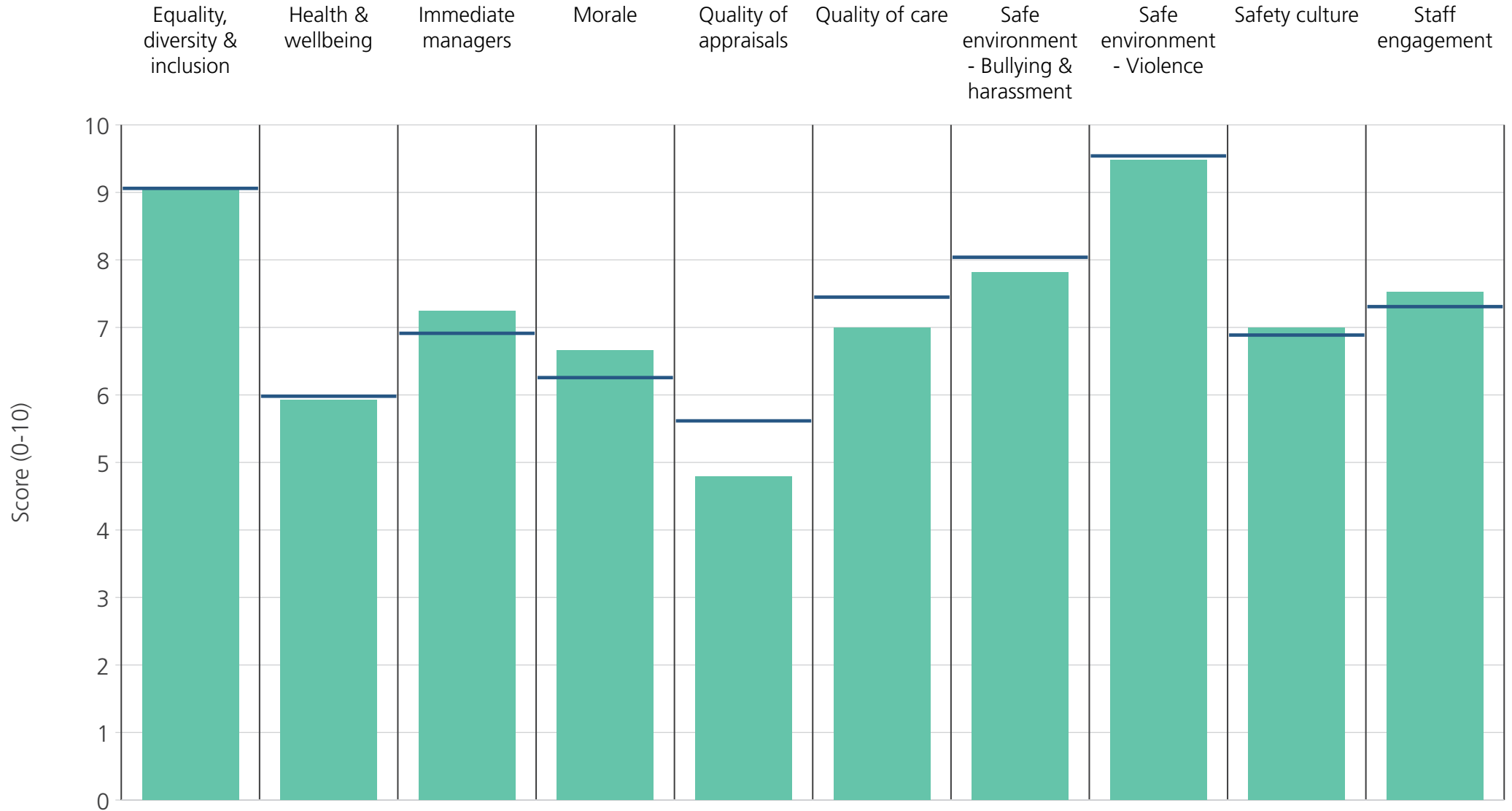


<b>Directorate</b>	9.2	6.6	6.8	6.1	5.1	7.3	8.8	9.4	6.6	7.1
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	47	47	46	47	39	29	46	46	45	49

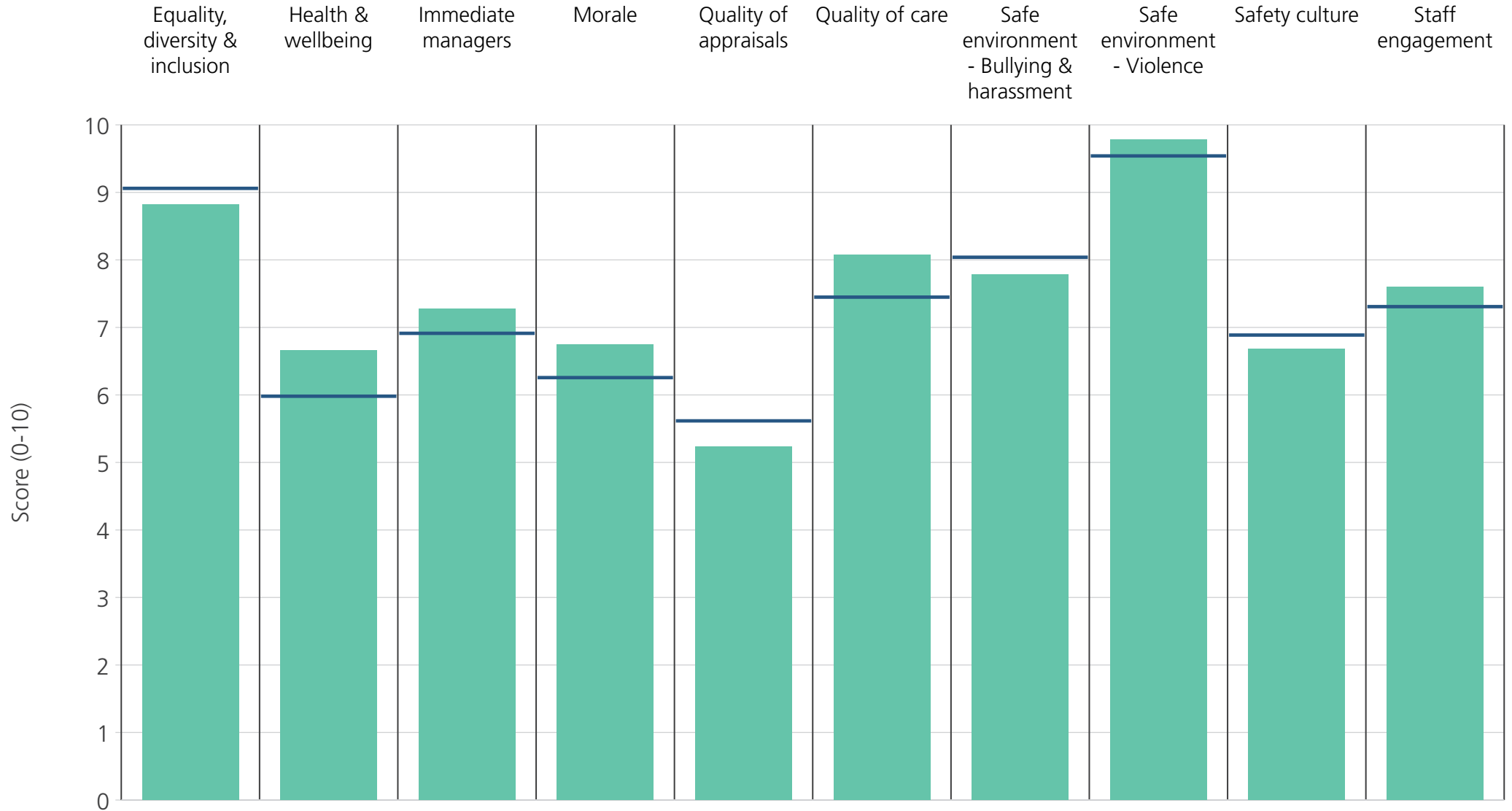




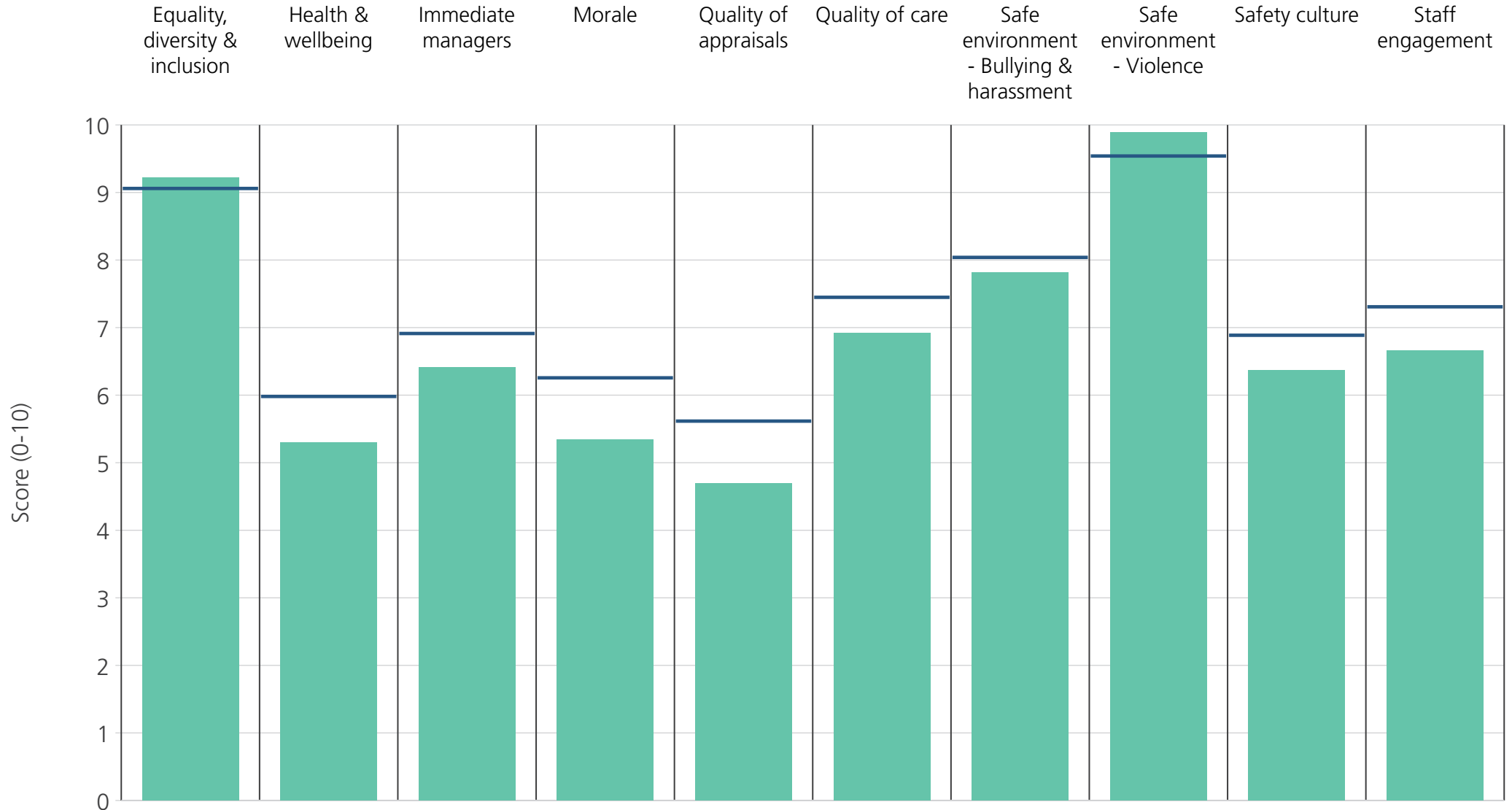
<b>Directorate</b>	9.1	6.1	6.6	6.3	5.7	7.7	8.6	9.8	7.1	7.6
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	39	39	39	38	32	38	39	39	39	40



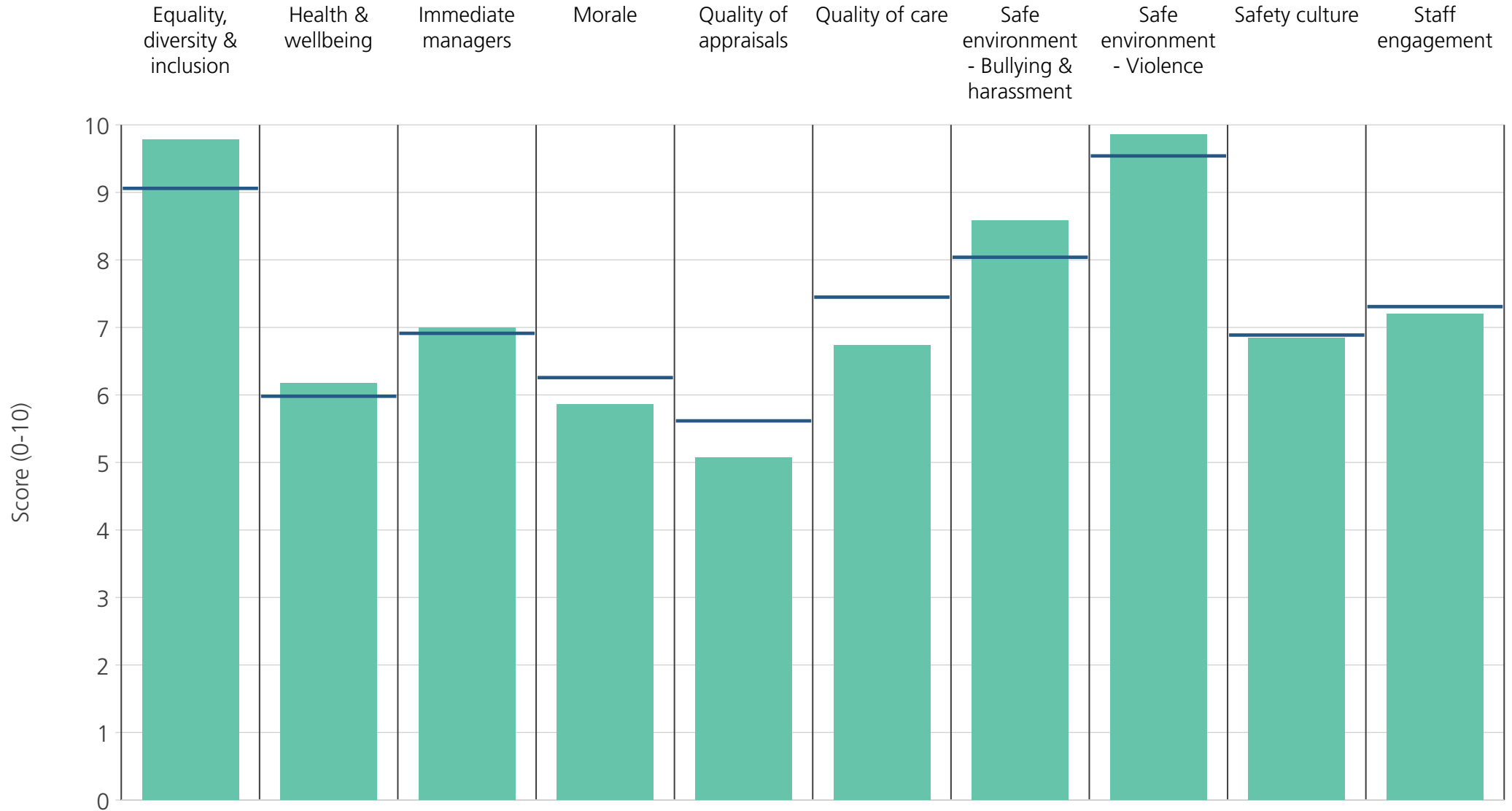
<b>Directorate</b>	9.1	5.9	7.2	6.7	4.8	7.0	7.8	9.5	7.0	7.5
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	31	32	32	31	24	31	32	32	32	32



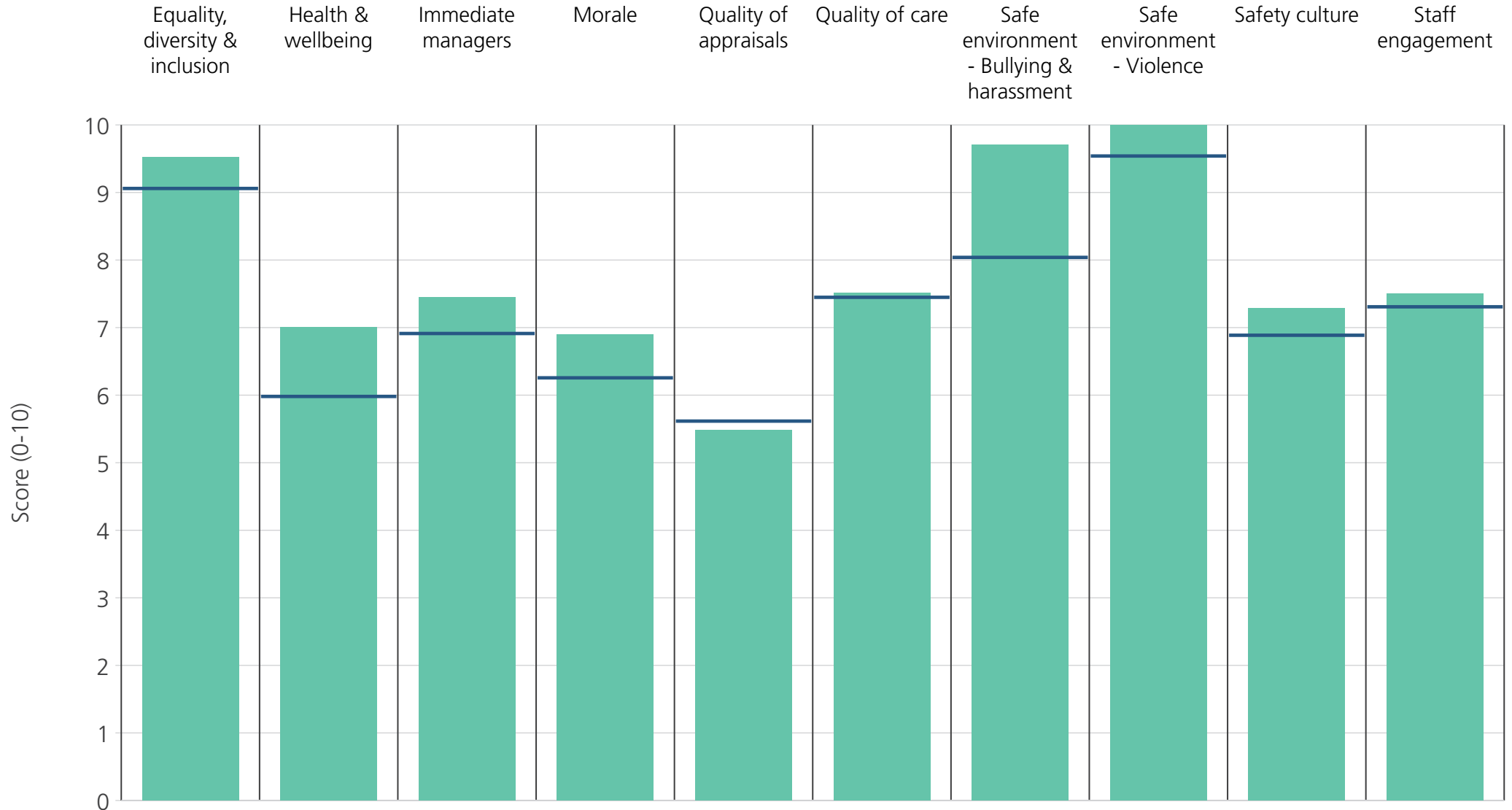
<b>Directorate</b>	8.8	6.7	7.3	6.7	5.2	8.1	7.8	9.8	6.7	7.6
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	31	30	31	30	27	29	30	31	30	31



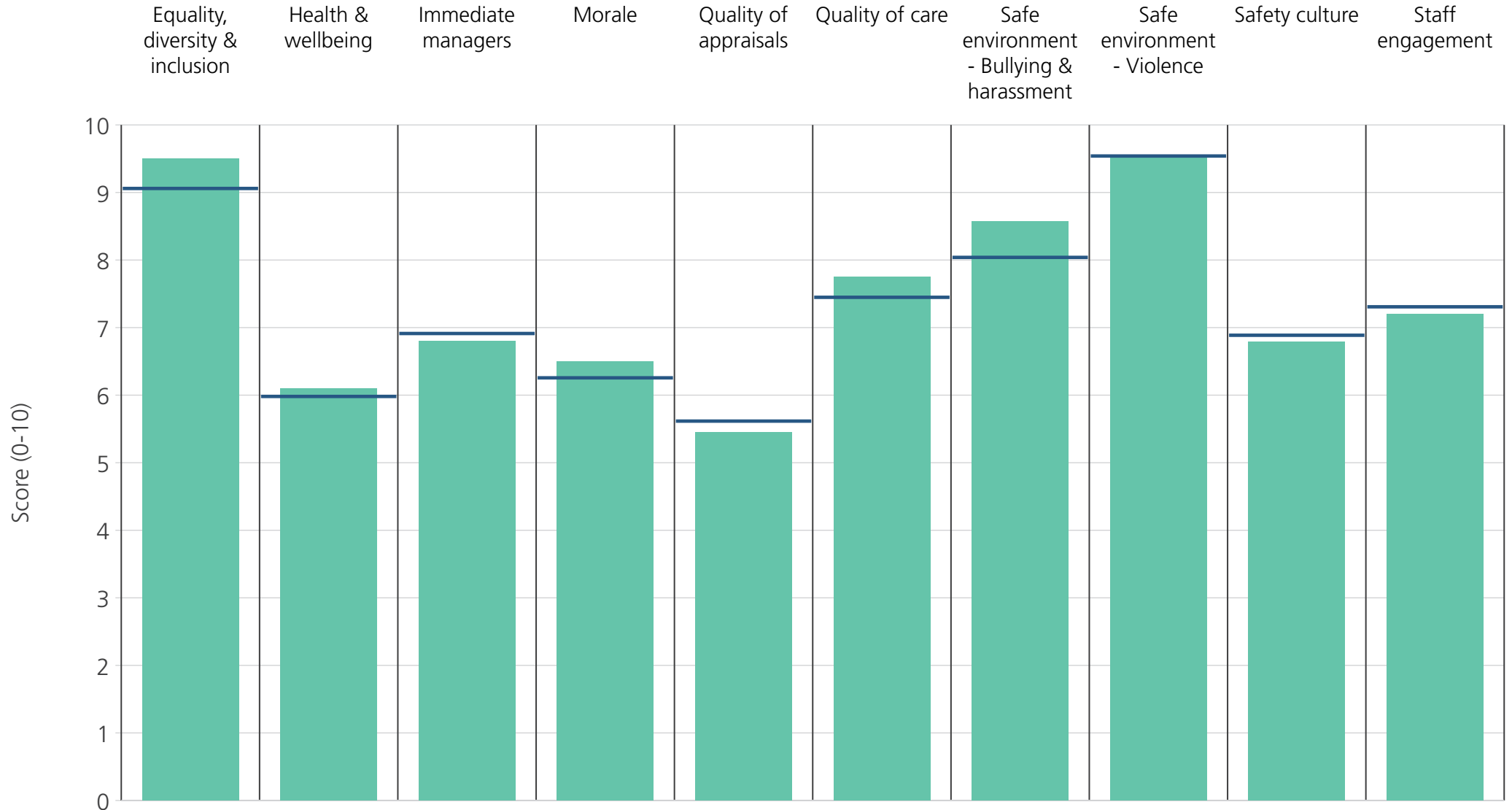
<b>Directorate</b>	9.2	5.3	6.4	5.3	4.7	6.9	7.8	9.9	6.4	6.7
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	30	30	30	30	23	27	29	29	30	32



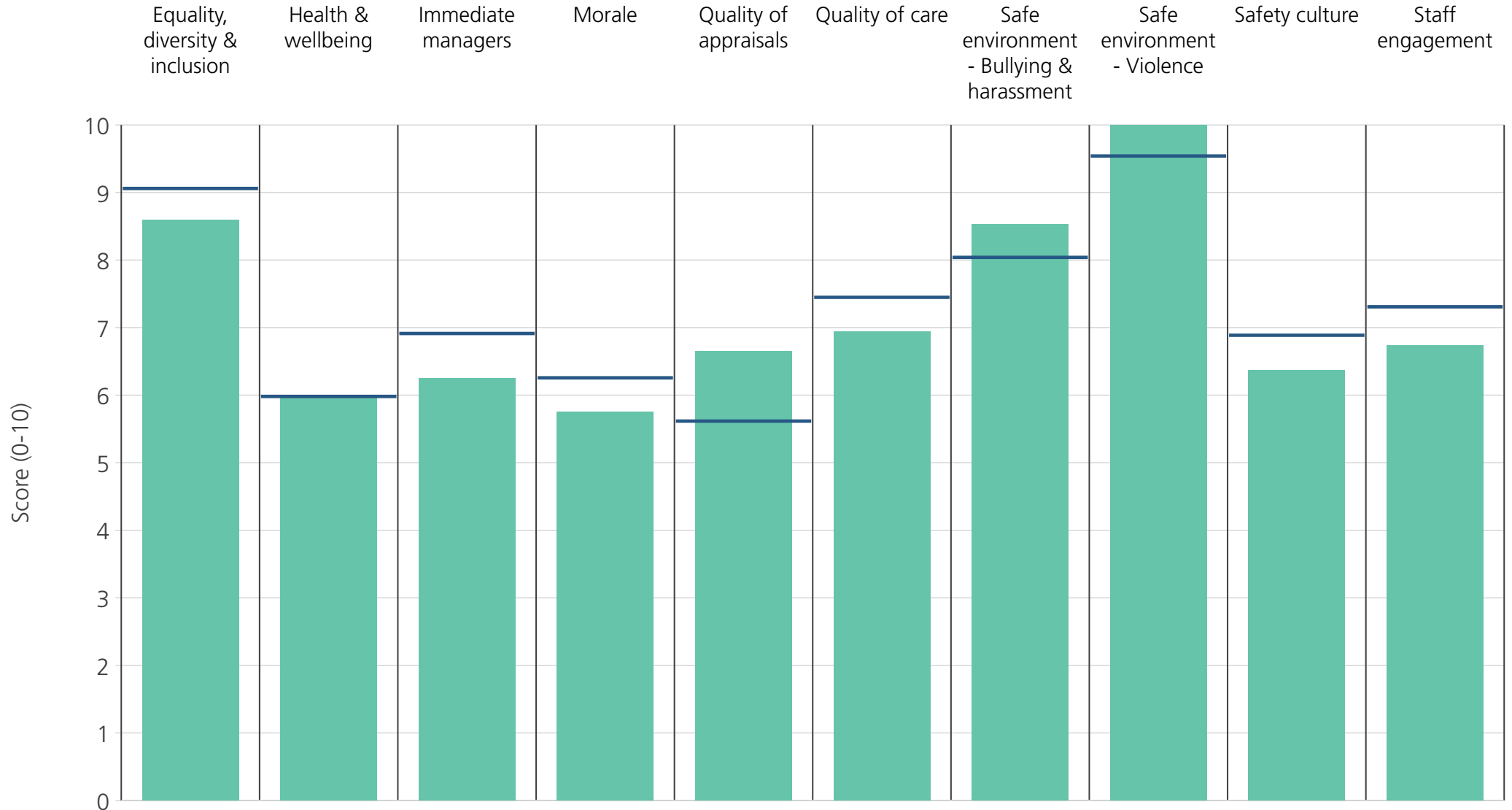
<b>Directorate</b>	9.8	6.2	7.0	5.9	5.1	6.7	8.6	9.9	6.8	7.2
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	45	46	46	45	33	44	46	46	45	47



<b>Directorate</b>	9.5	7.0	7.5	6.9	5.5	7.5	9.7	10.0	7.3	7.5
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	67	67	67	66	62	55	67	66	66	68

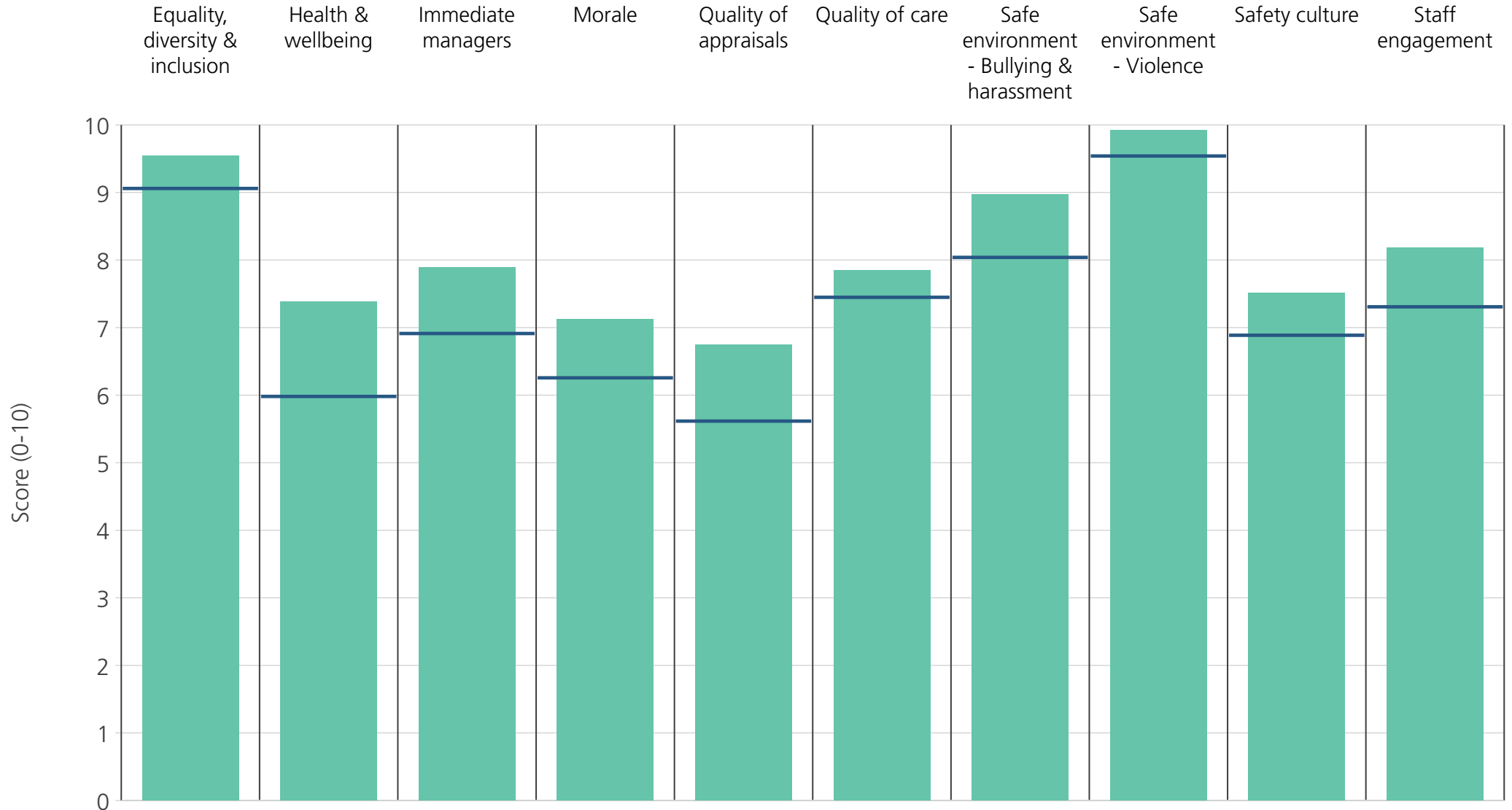


<b>Directorate</b>	9.5	6.1	6.8	6.5	5.5	7.8	8.6	9.5	6.8	7.2
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	20	22	22	20	11	20	21	21	20	22

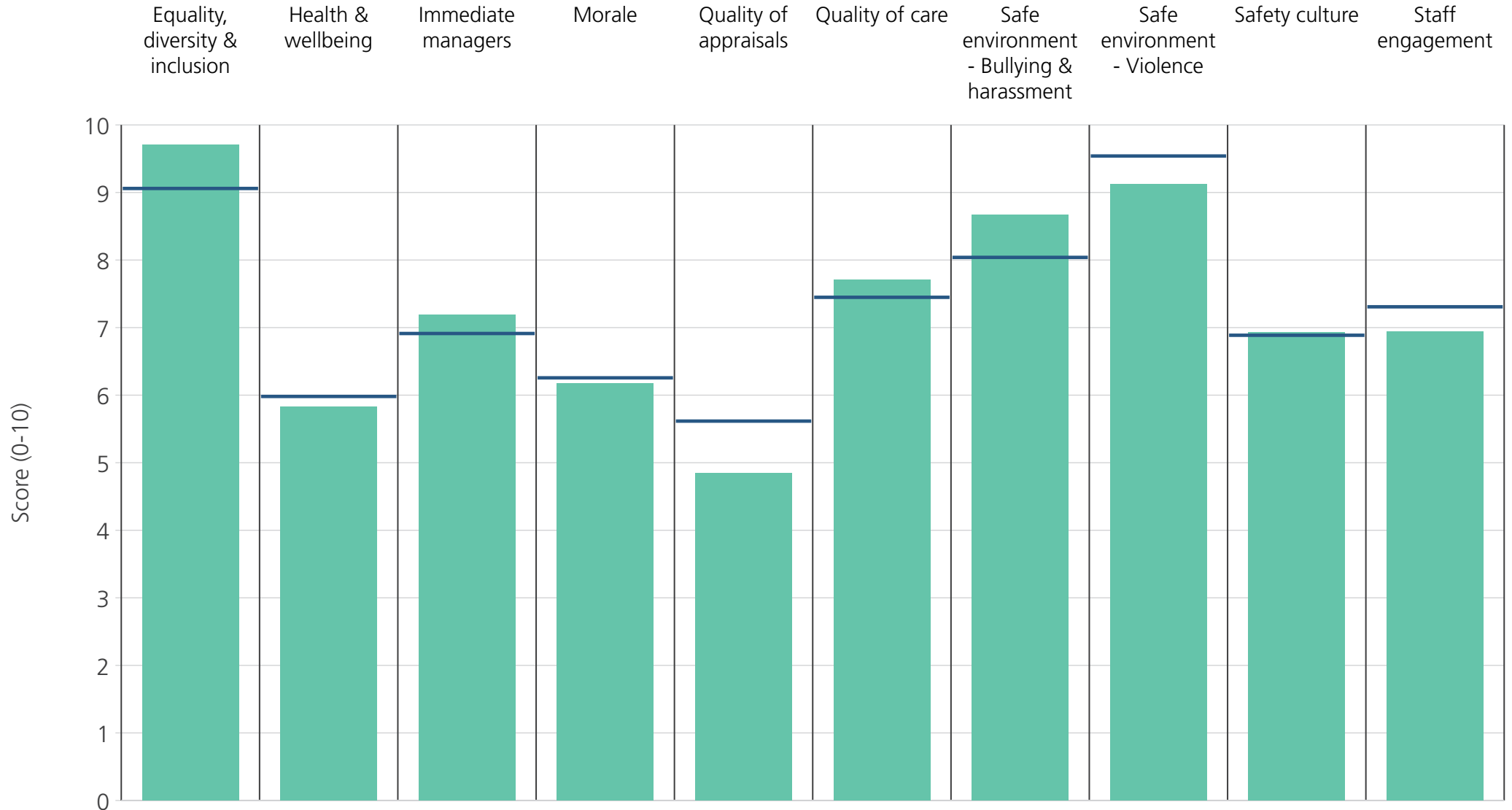


<b>Directorate</b>	8.6	6.0	6.2	5.8	6.6	6.9	8.5	10.0	6.4	6.7
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	32	34	34	34	19	20	34	33	34	34





<b>Directorate</b>	9.5	7.4	7.9	7.1	6.7	7.8	9.0	9.9	7.5	8.2
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	40	40	39	40	33	31	39	40	39	40



<b>Directorate</b>	9.7	5.8	7.2	6.2	4.8	7.7	8.7	9.1	6.9	6.9
<b>Your org</b>	9.1	6.0	6.9	6.3	5.6	7.4	8.0	9.5	6.9	7.3
<b>Responses</b>	20	20	19	19	16	20	20	19	19	21