

Walsall Healthcare NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Walsall Healthcare NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Walsall Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

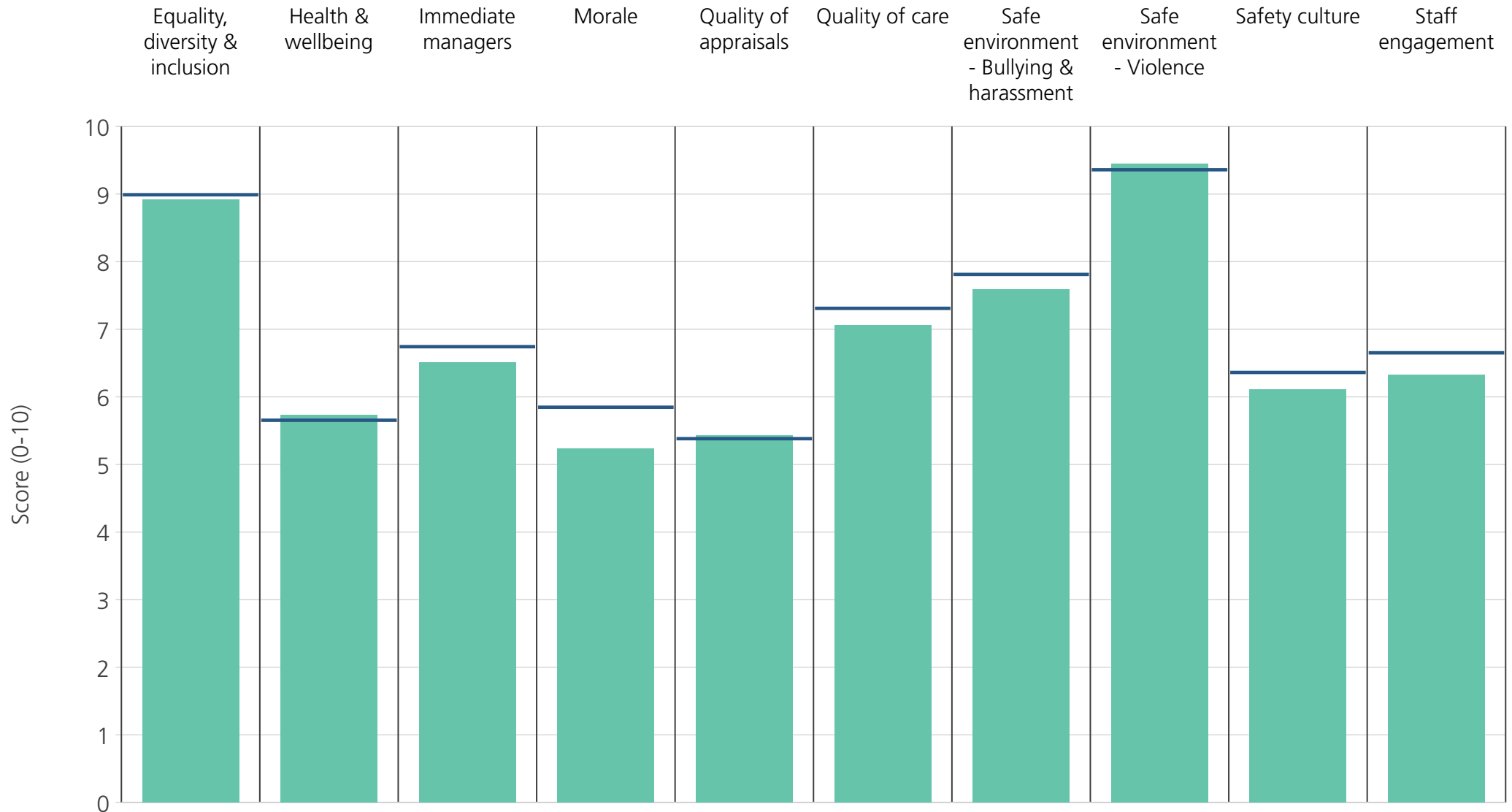
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

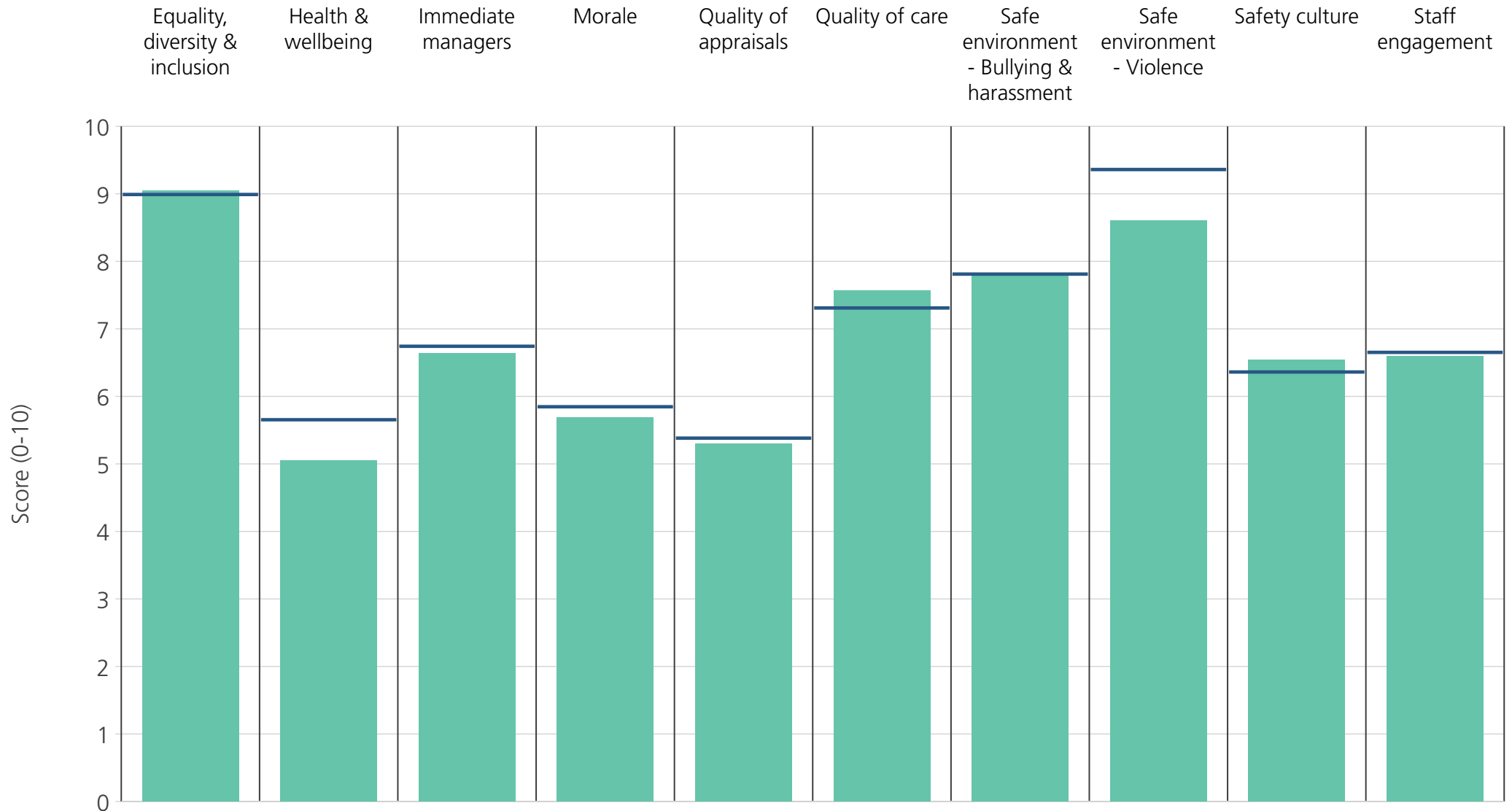


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

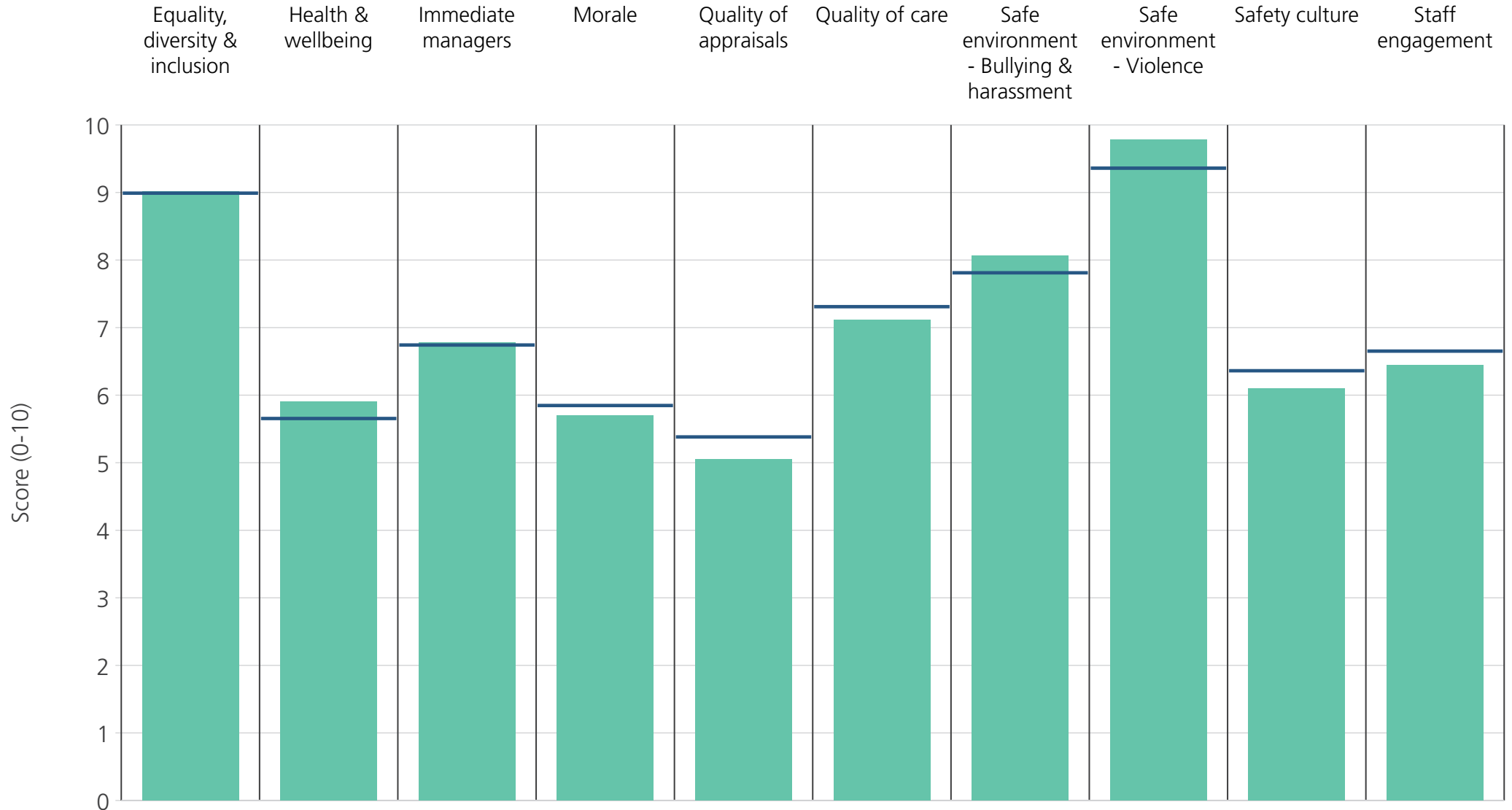
Directorates 1



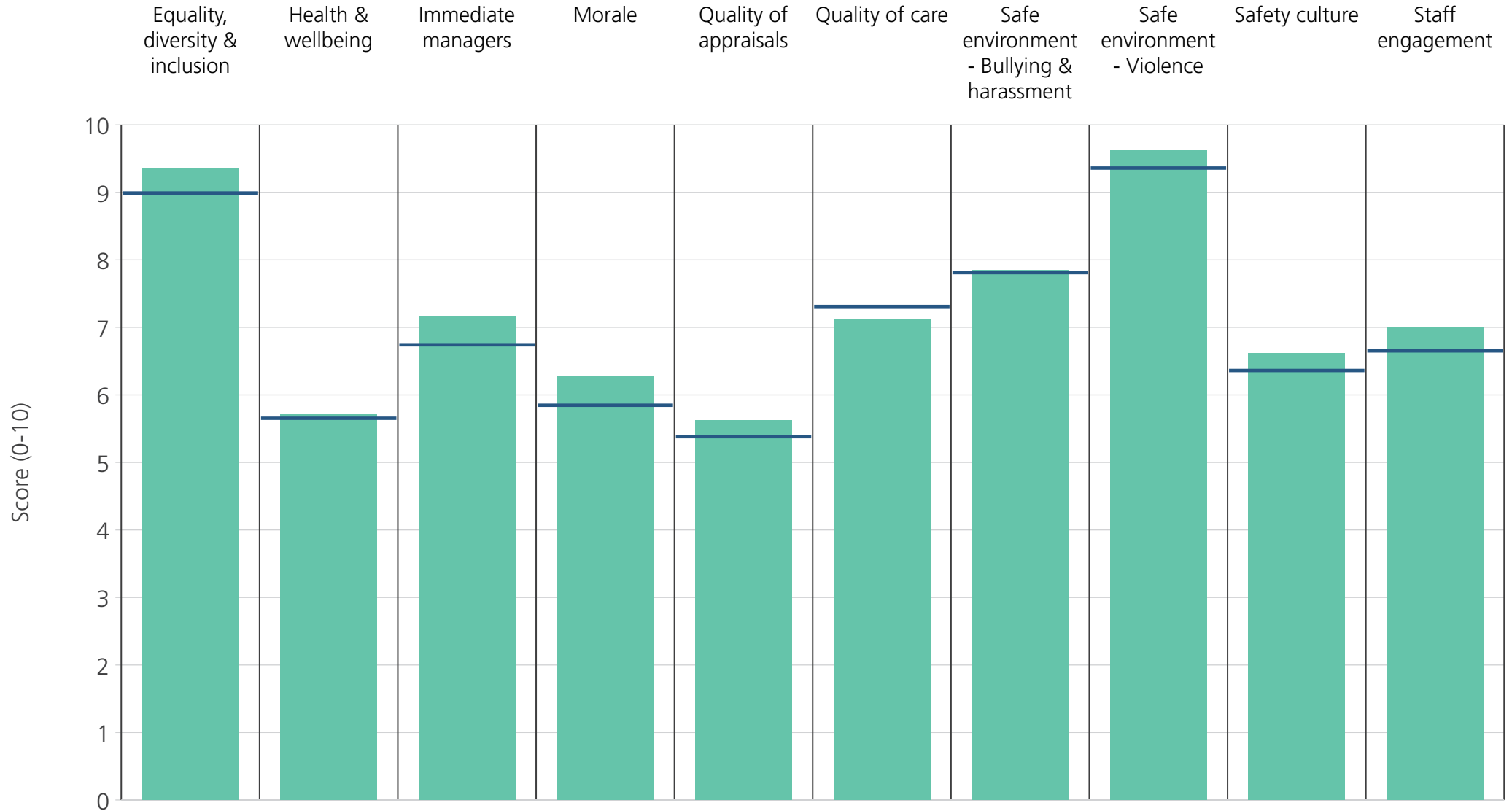
Directorate	8.9	5.7	6.5	5.2	5.4	7.1	7.6	9.4	6.1	6.3
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	60	60	59	58	55	59	60	60	59	60



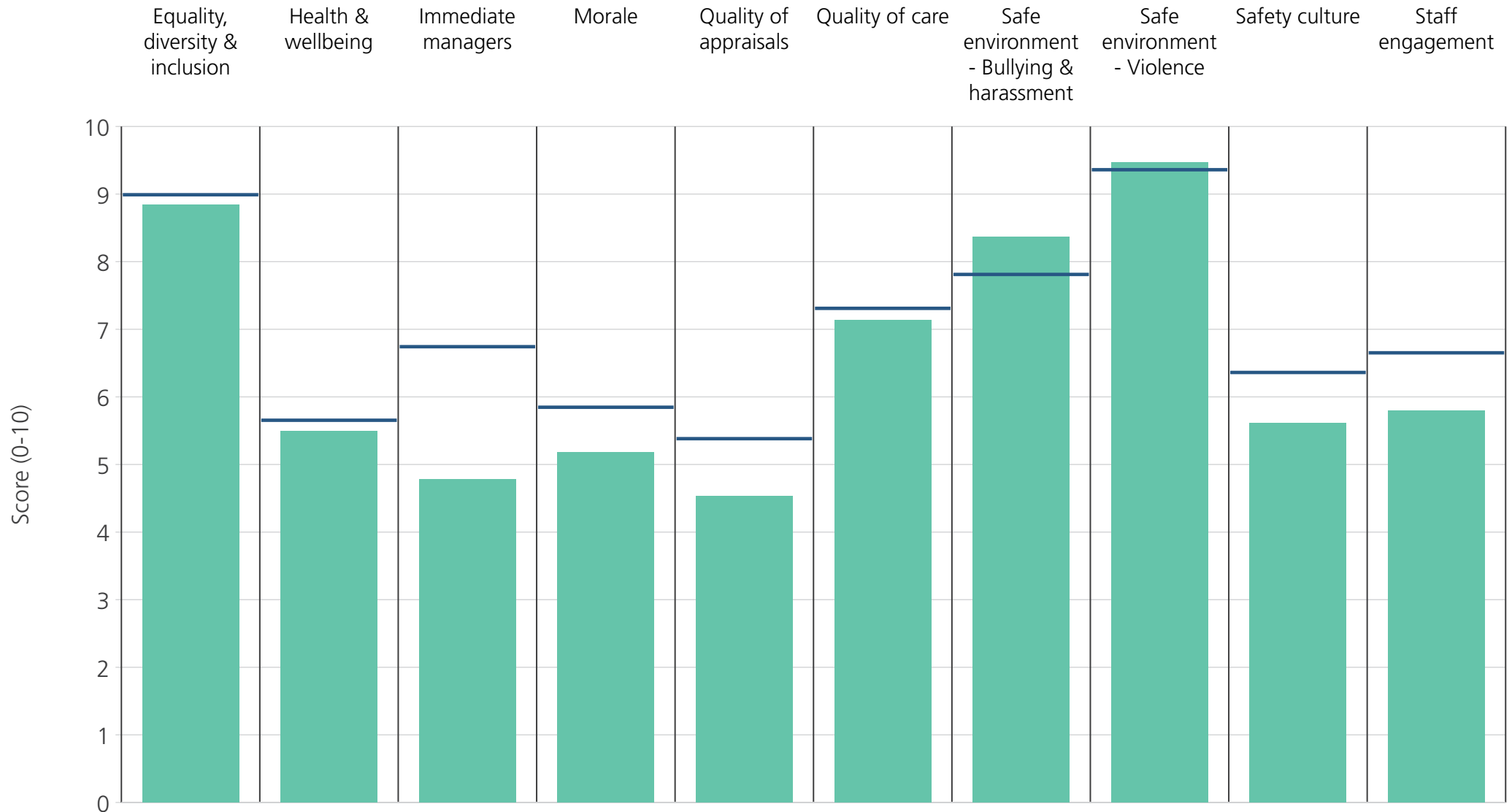
Directorate	9.0	5.0	6.6	5.7	5.3	7.6	7.8	8.6	6.5	6.6
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	218	223	225	218	187	225	221	218	222	227



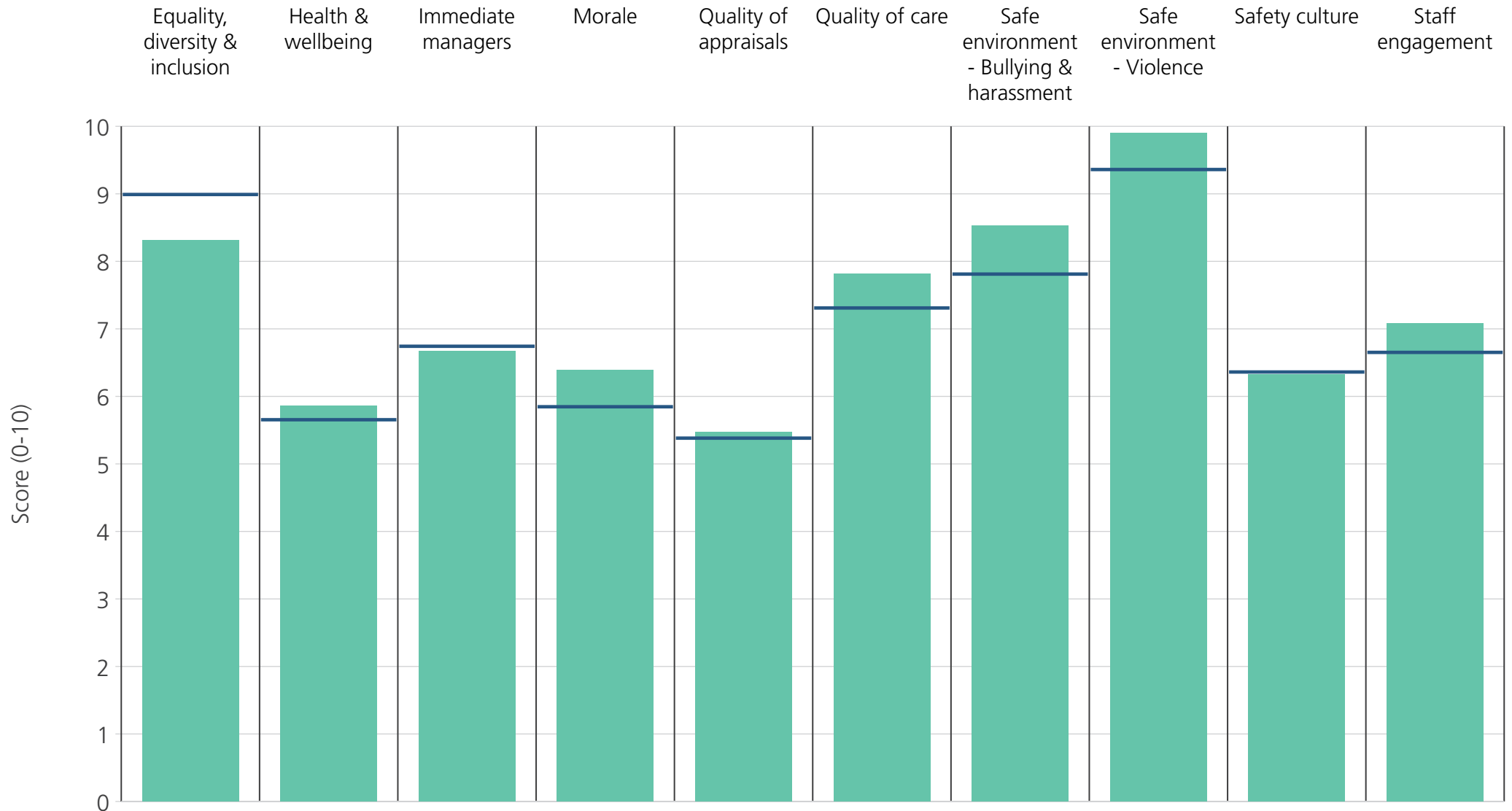
Directorate	9.0	5.9	6.8	5.7	5.1	7.1	8.1	9.8	6.1	6.4
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	492	494	499	494	407	296	491	487	491	504



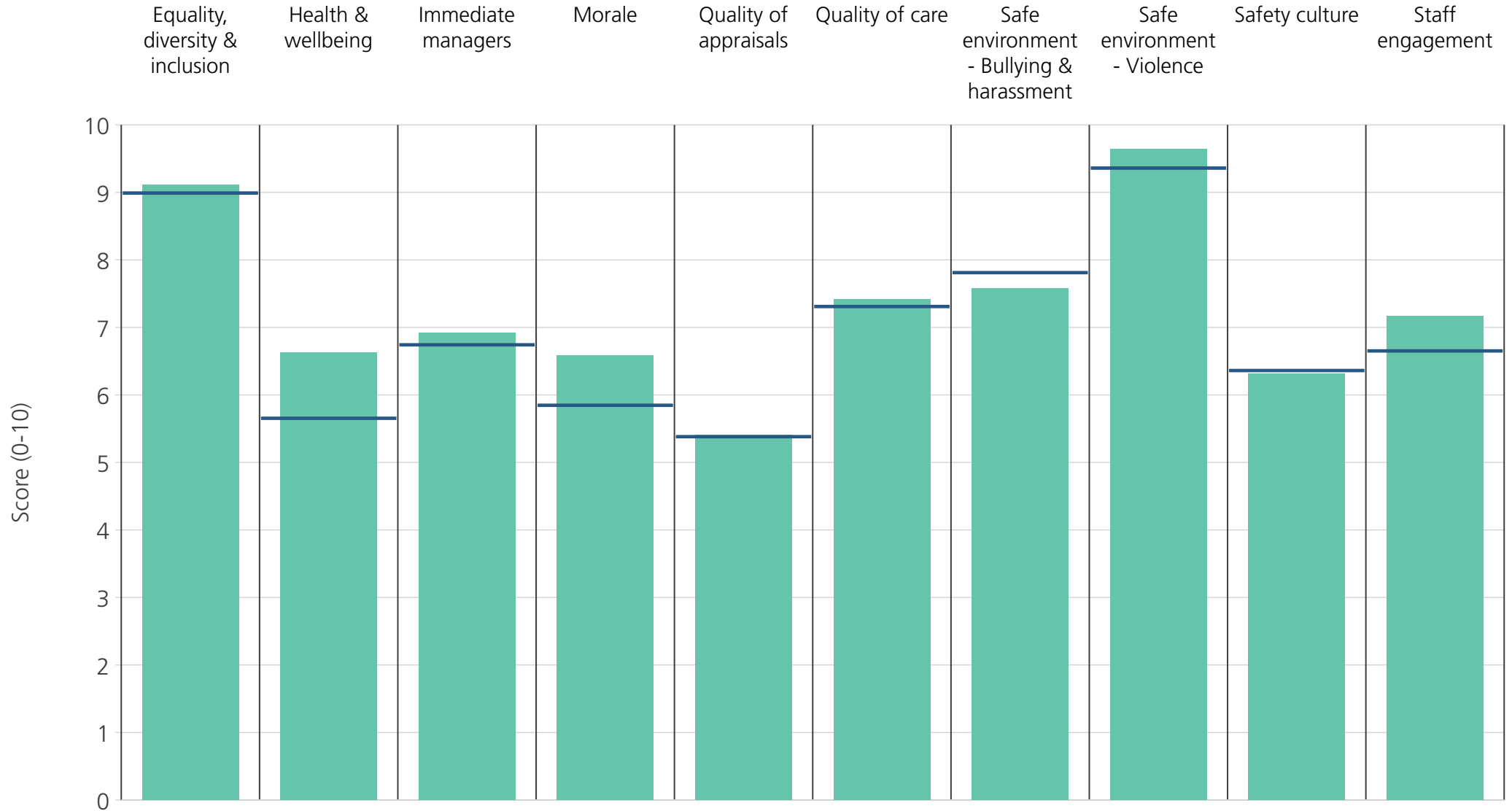
Directorate	9.4	5.7	7.2	6.3	5.6	7.1	7.8	9.6	6.6	7.0
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	131	134	134	133	125	134	133	131	133	135



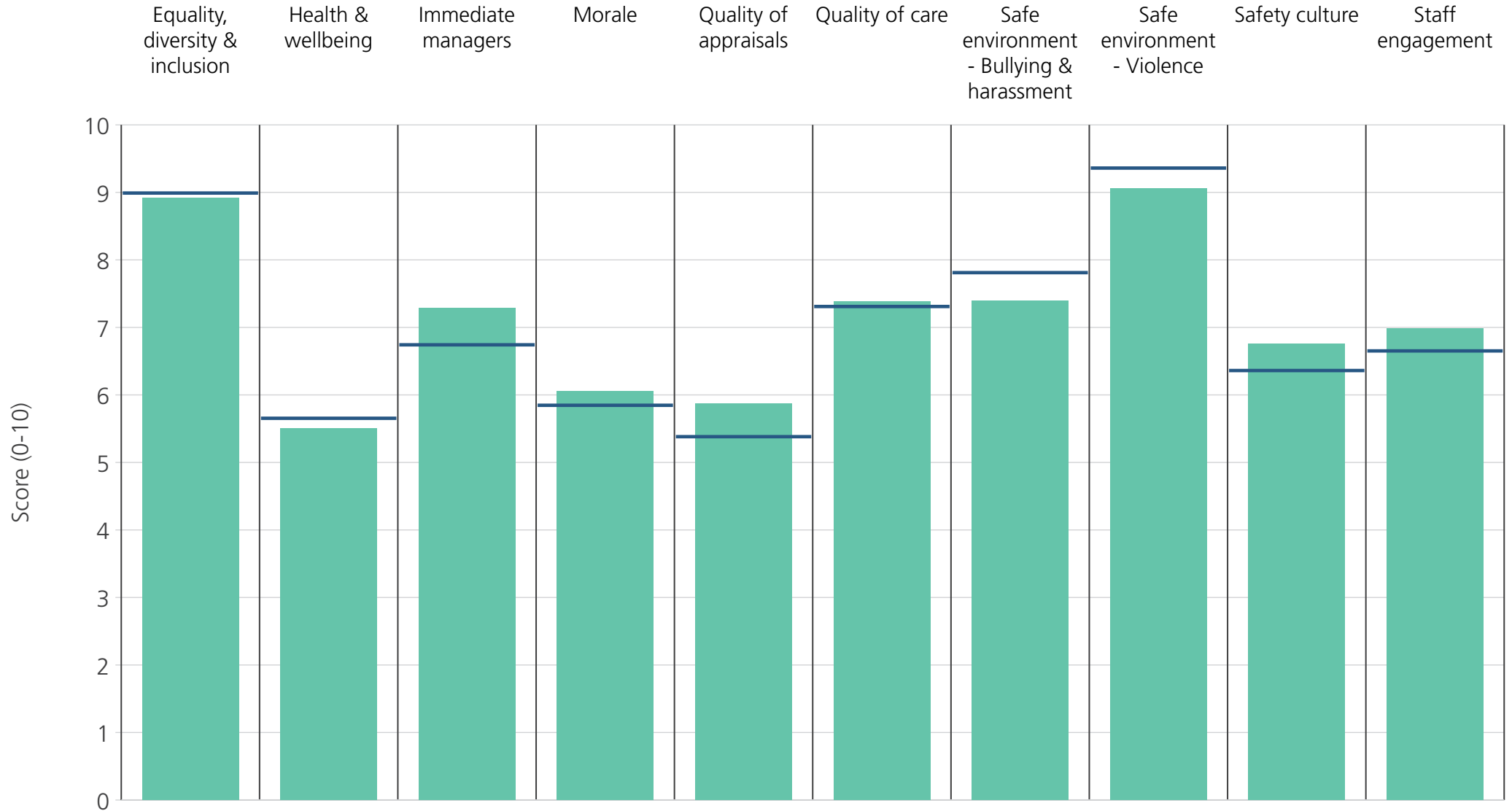
Directorate	8.8	5.5	4.8	5.2	4.5	7.1	8.4	9.5	5.6	5.8
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	150	152	157	145	108	118	143	143	148	156



Directorate	8.3	5.9	6.7	6.4	5.5	7.8	8.5	9.9	6.3	7.1
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	35	34	35	34	31	33	35	35	35	36

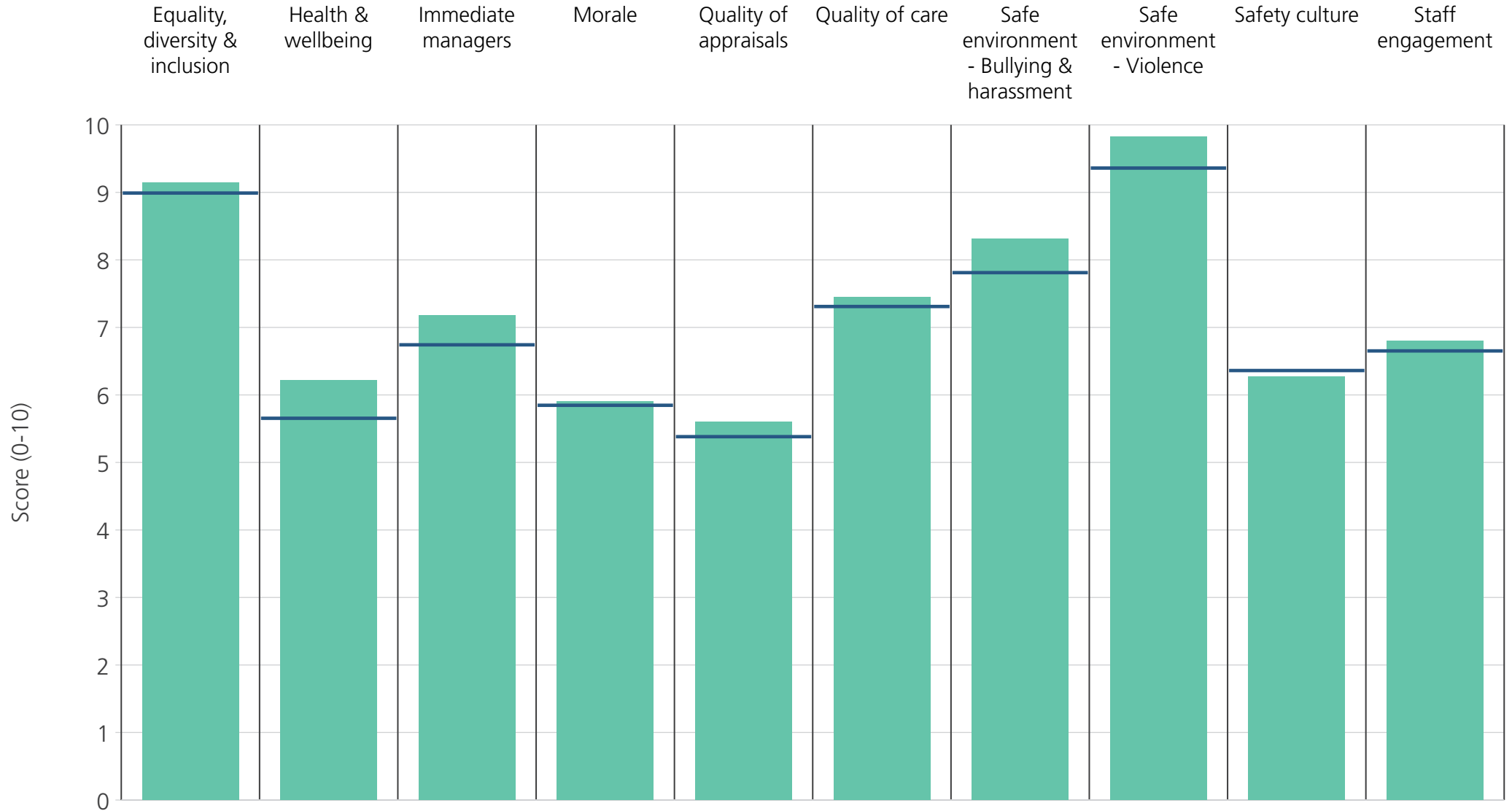


Directorate	9.1	6.6	6.9	6.6	5.4	7.4	7.6	9.6	6.3	7.2
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	96	95	93	94	85	95	93	94	95	95

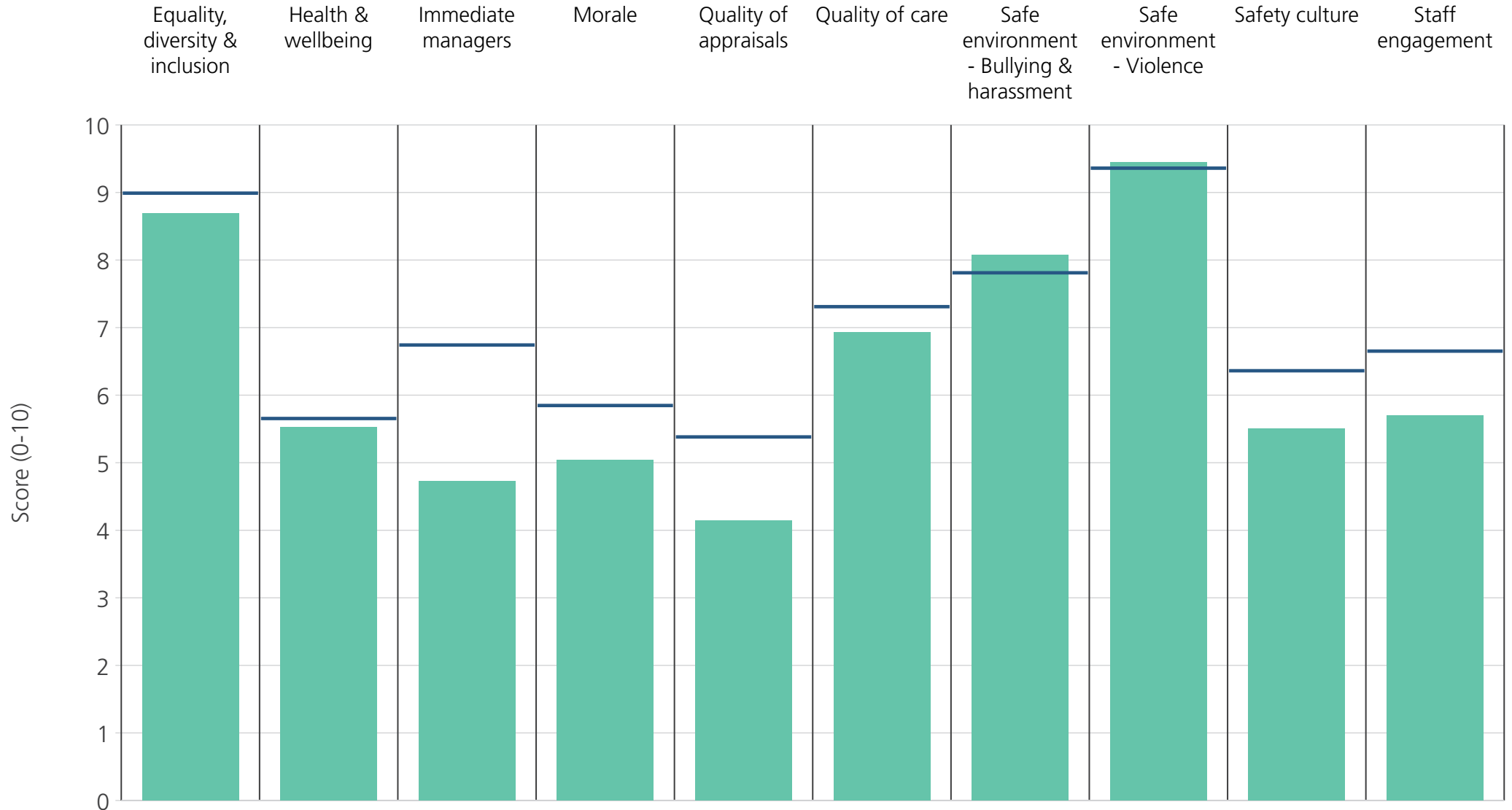


Directorate	8.9	5.5	7.3	6.1	5.9	7.4	7.4	9.1	6.8	7.0
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	465	470	471	463	415	467	468	465	470	472

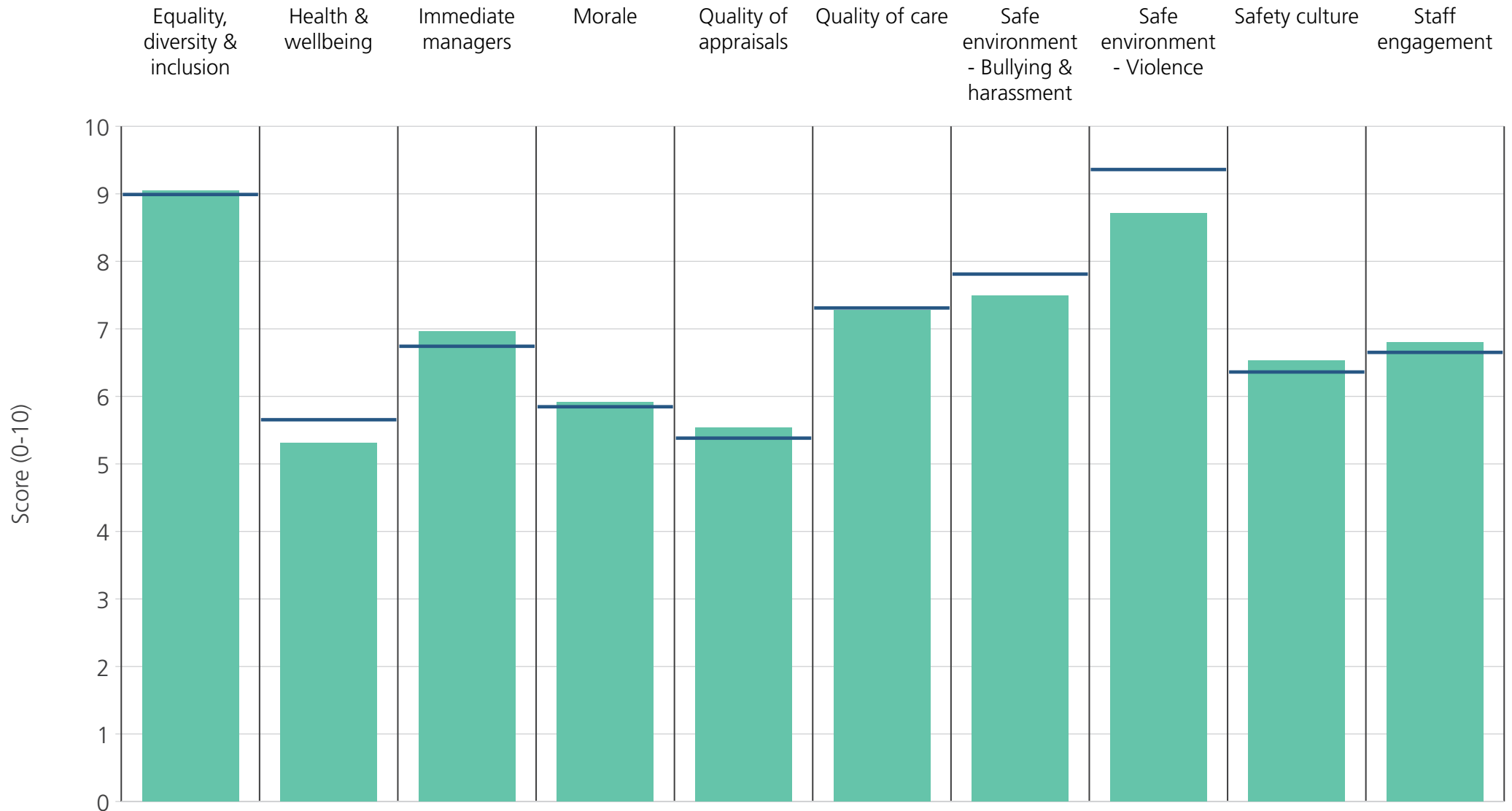
Directorates 2



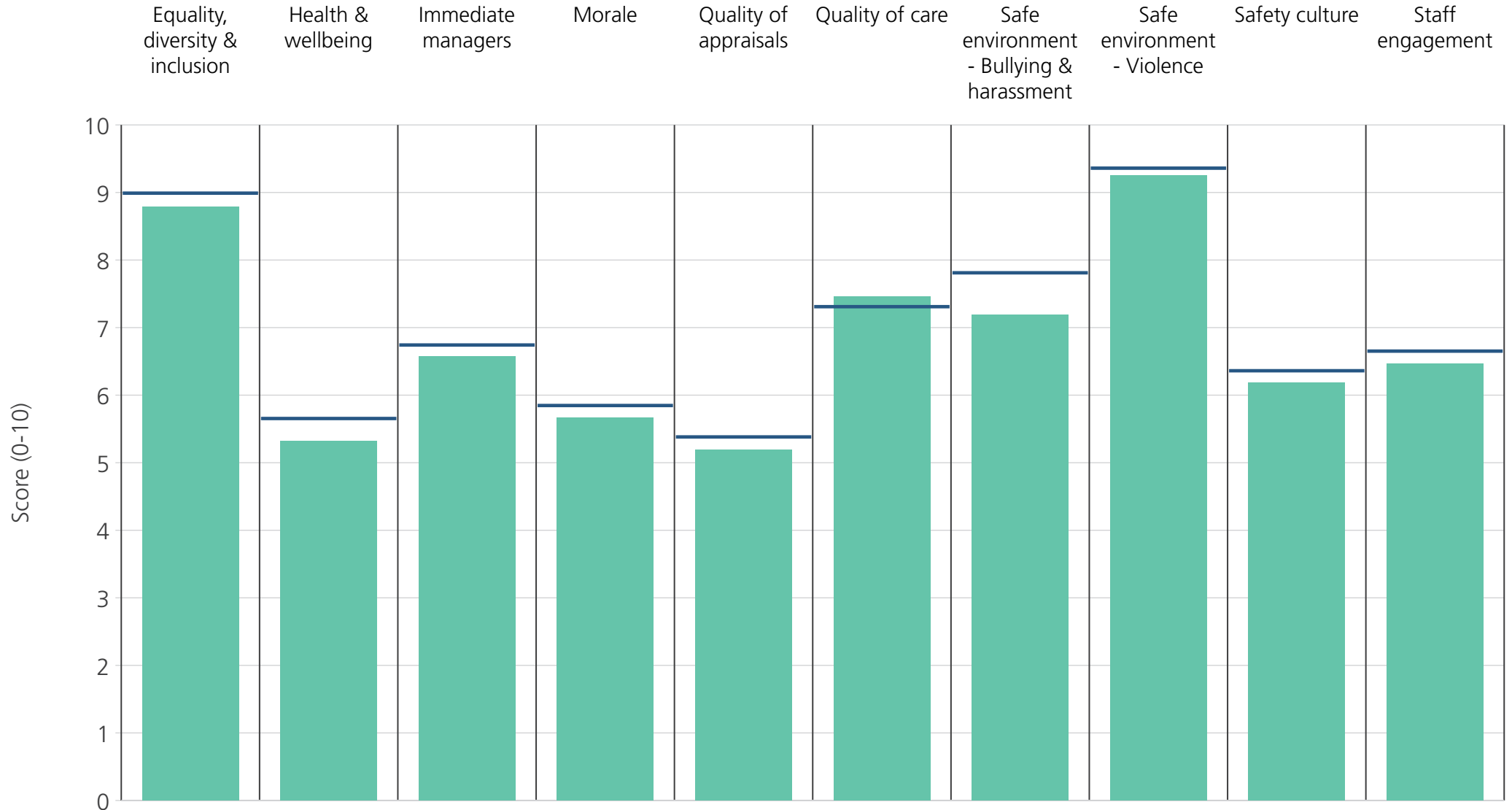
Directorate	9.1	6.2	7.2	5.9	5.6	7.4	8.3	9.8	6.3	6.8
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	331	332	334	333	282	194	333	327	332	339



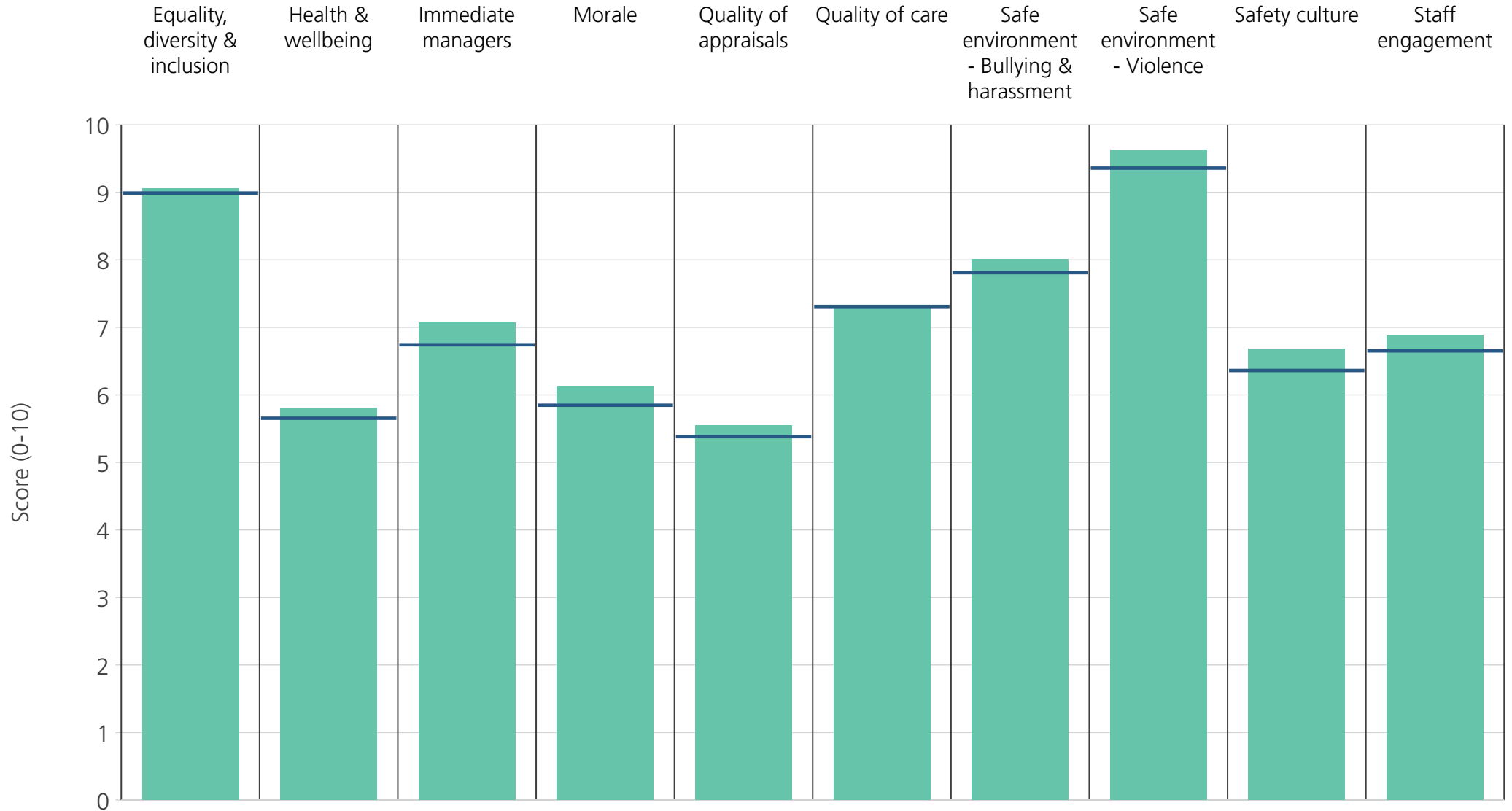
Directorate	8.7	5.5	4.7	5.0	4.1	6.9	8.1	9.4	5.5	5.7
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	164	164	170	156	112	125	156	157	161	169



Directorate	9.0	5.3	7.0	5.9	5.5	7.3	7.5	8.7	6.5	6.8
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	399	408	410	401	332	393	401	397	404	412



Directorate	8.8	5.3	6.6	5.7	5.2	7.5	7.2	9.2	6.2	6.5
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	281	284	284	282	249	263	284	281	283	287



Directorate	9.1	5.8	7.1	6.1	5.6	7.3	8.0	9.6	6.7	6.9
Your org	9.0	5.7	6.7	5.8	5.4	7.3	7.8	9.4	6.4	6.7
Responses	472	474	475	467	438	452	470	471	473	478