

# Liverpool Heart and Chest Hospital NHS Foundation Trust

2018 NHS Staff Survey

**Directorate Report**

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This directorate report for Liverpool Heart and Chest Hospital NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Liverpool Heart and Chest Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

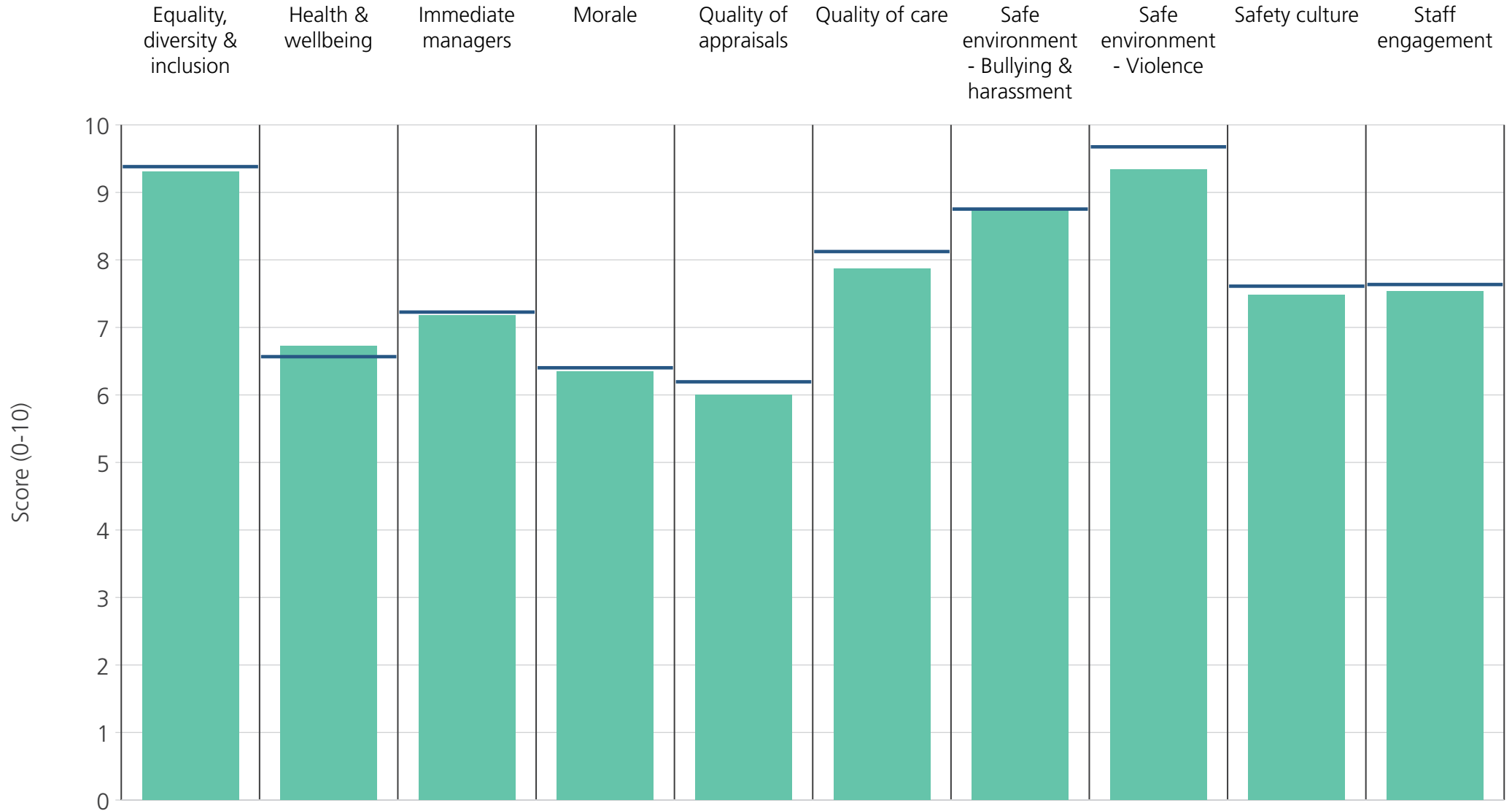
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



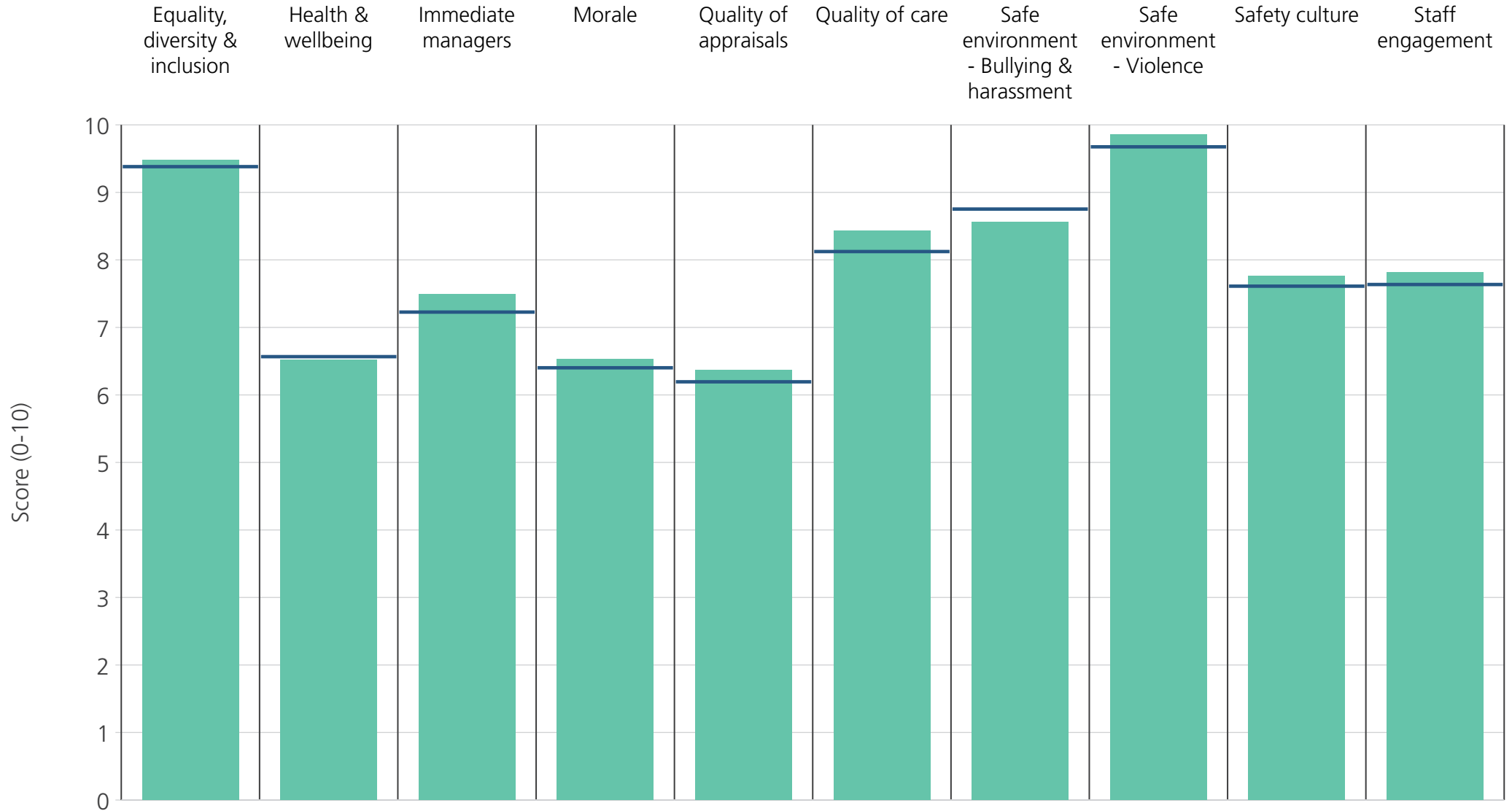
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

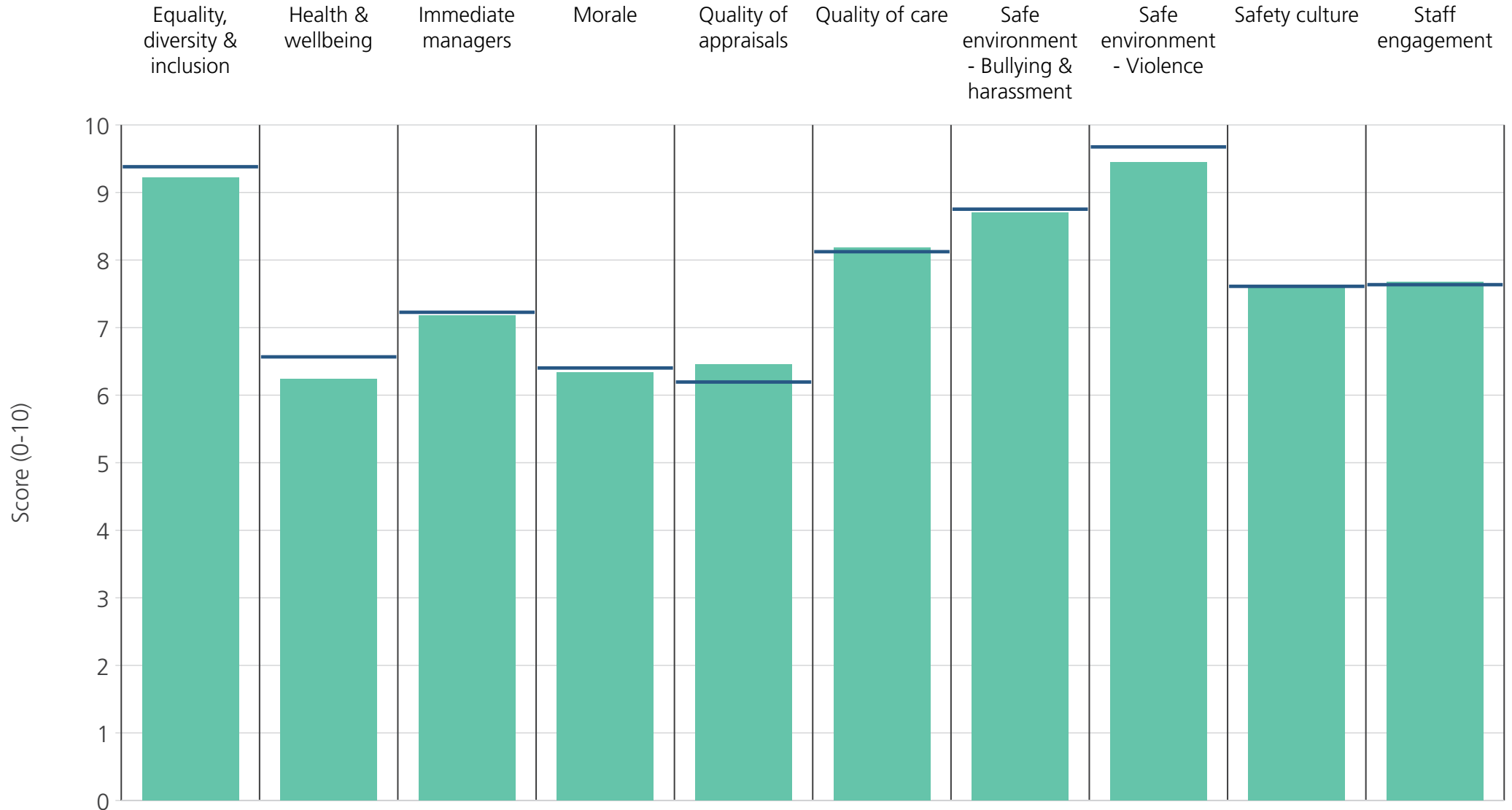
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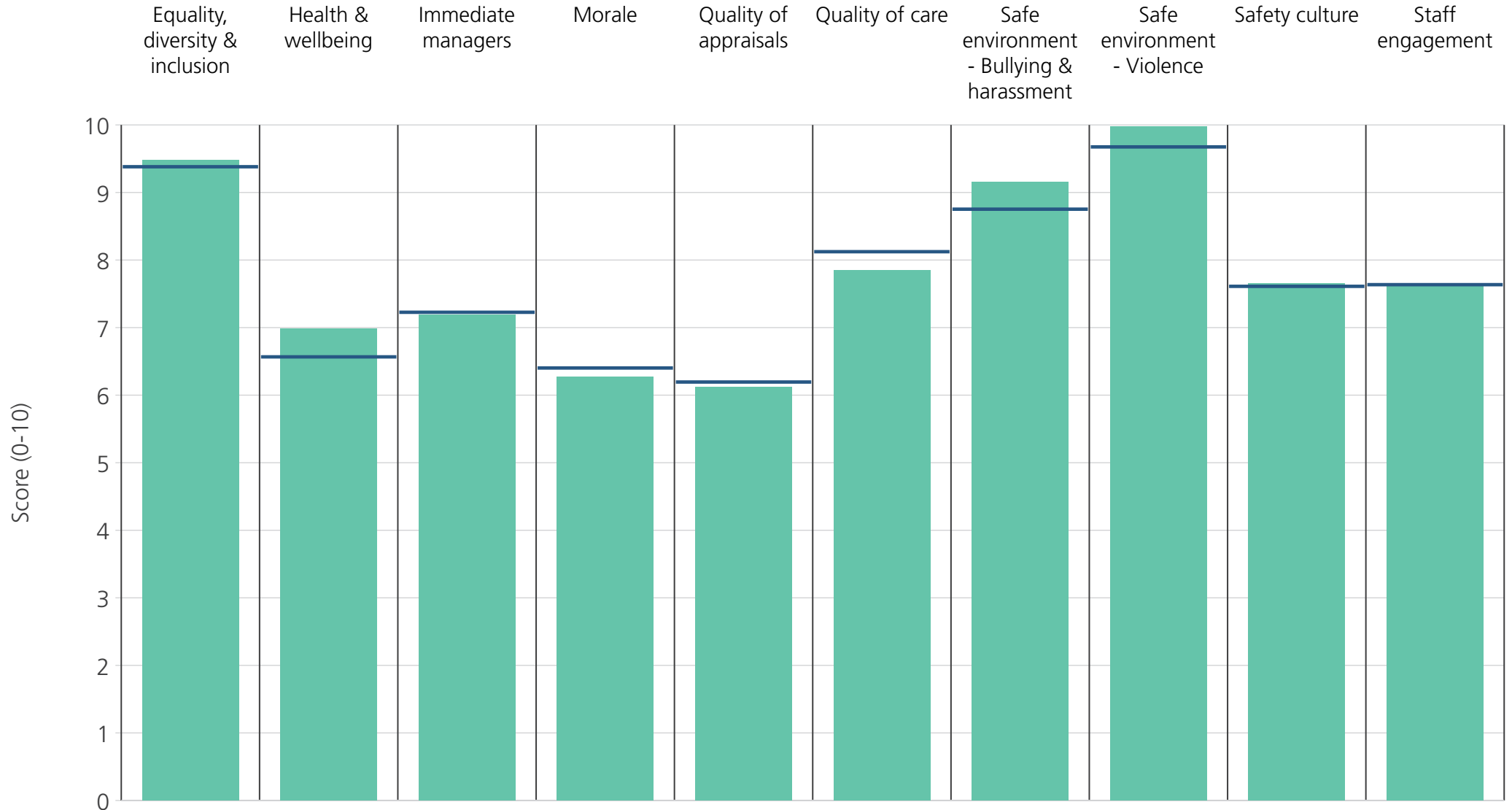
<b>Directorate</b>	9.3	6.7	7.2	6.3	6.0	7.9	8.7	9.3	7.5	7.5
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	198	198	202	199	182	194	198	196	200	204



<b>Directorate</b>	9.5	6.5	7.5	6.5	6.4	8.4	8.6	9.9	7.8	7.8
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	259	264	265	259	242	259	256	252	260	265

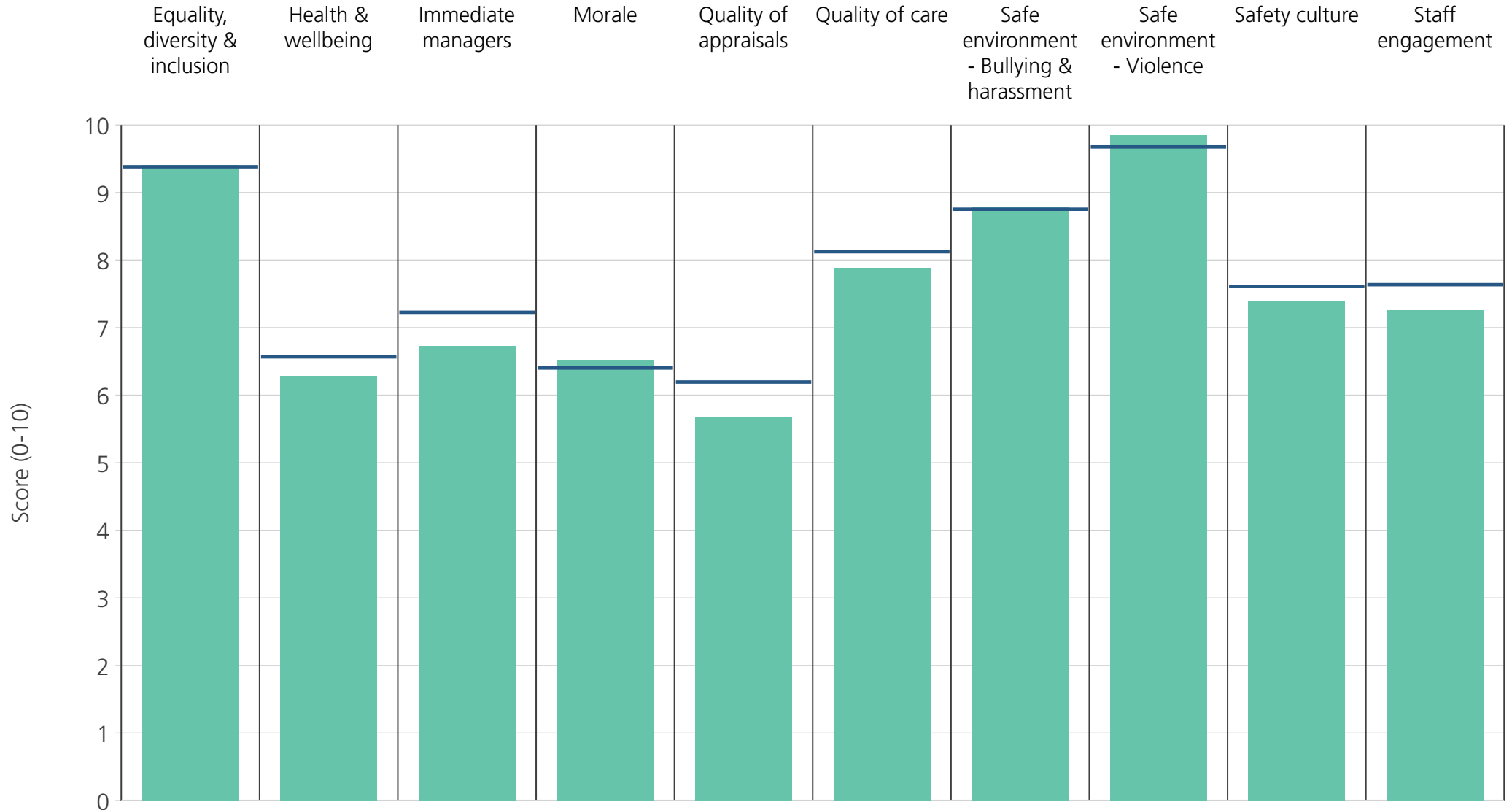


<b>Directorate</b>	9.2	6.2	7.2	6.3	6.5	8.2	8.7	9.4	7.6	7.7
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	180	183	184	181	168	180	177	179	183	187



<b>Directorate</b>	9.5	7.0	7.2	6.3	6.1	7.8	9.2	10.0	7.7	7.7
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	159	160	160	160	144	77	157	156	160	160

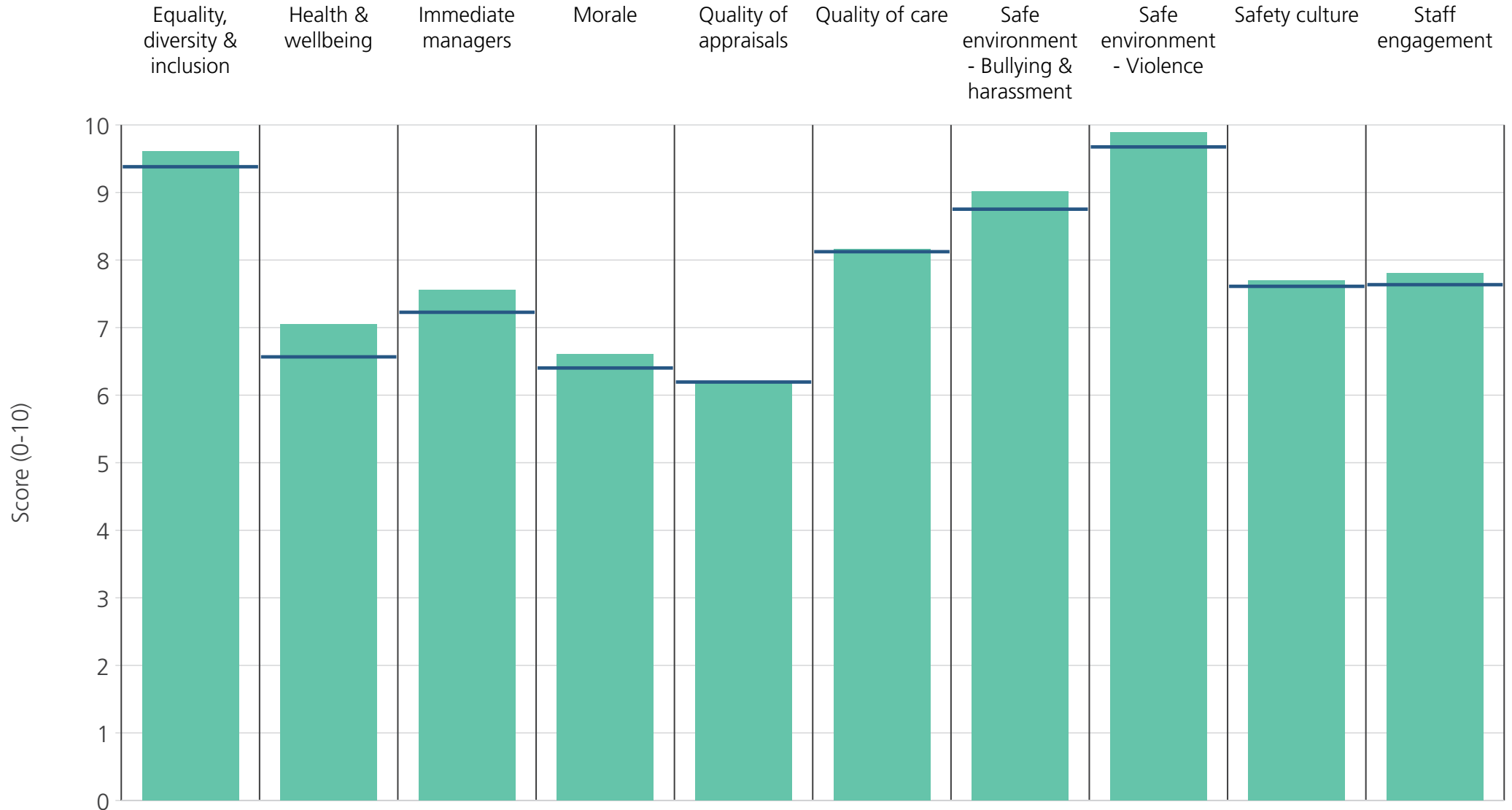




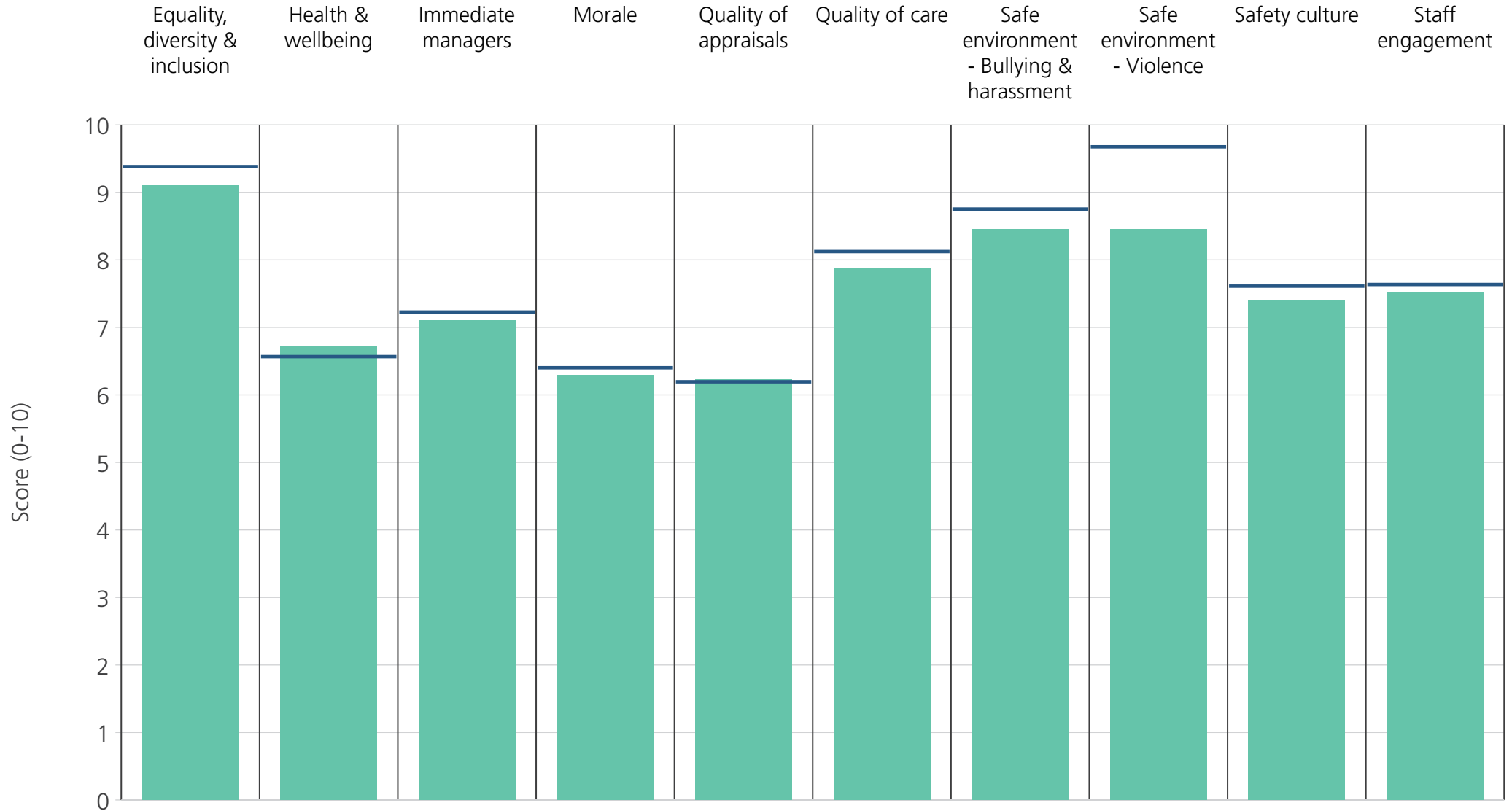
<b>Directorate</b>	9.4	6.3	6.7	6.5	5.7	7.9	8.8	9.8	7.4	7.3
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	90	89	90	89	72	78	90	88	90	92

# Directorates 2

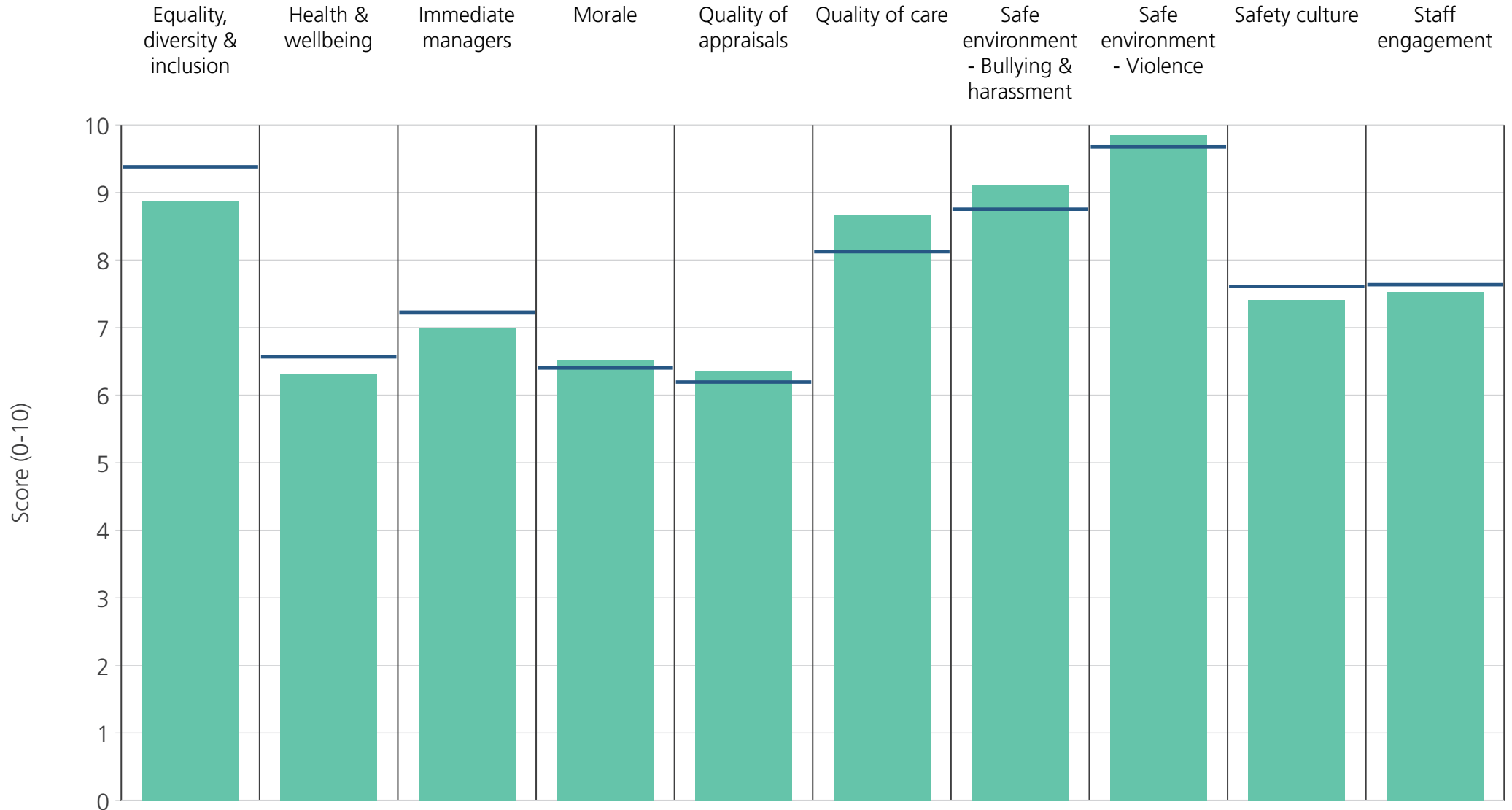
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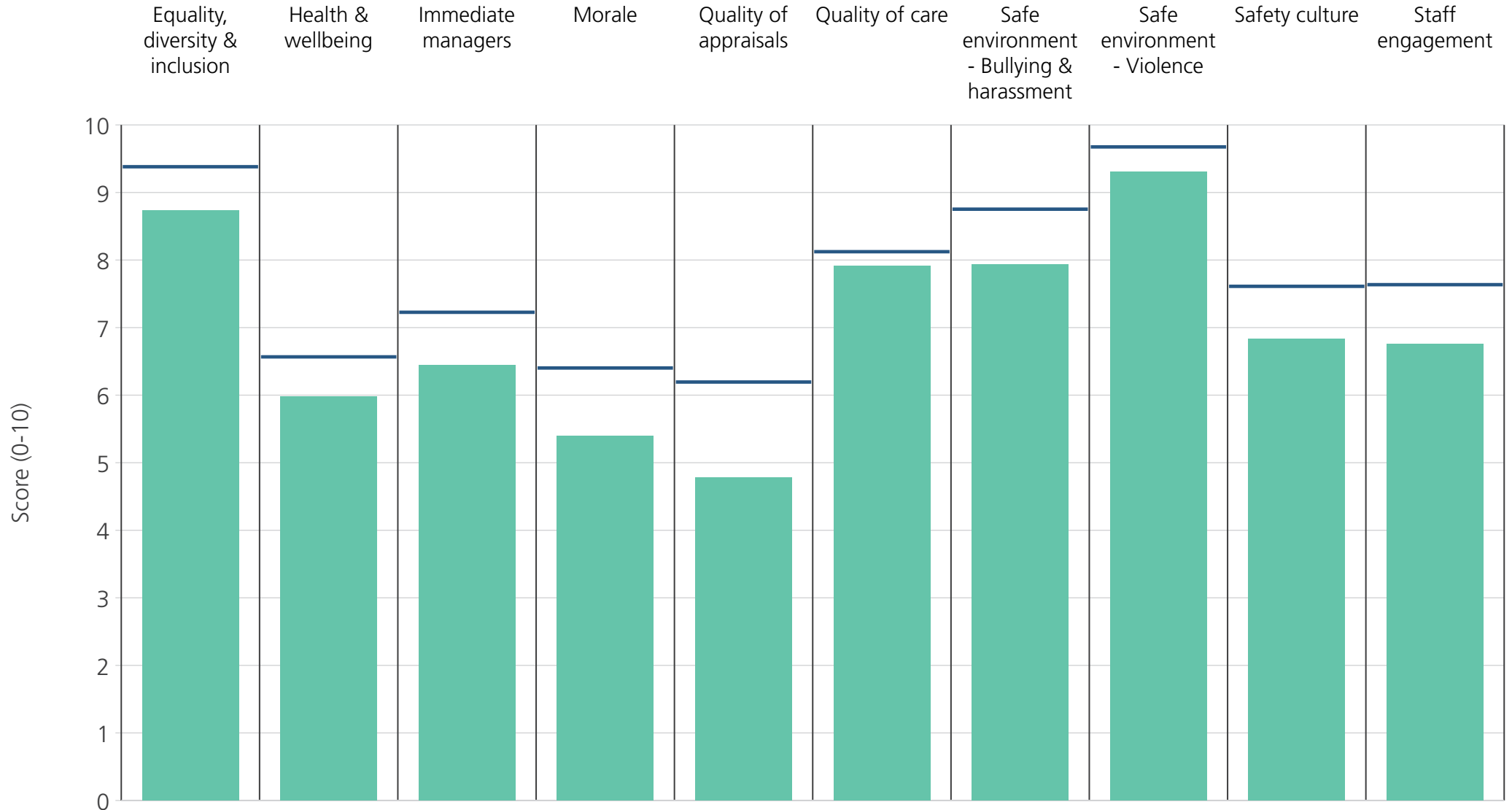
<b>Directorate</b>	9.6	7.0	7.6	6.6	6.2	8.2	9.0	9.9	7.7	7.8
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	269	269	270	269	245	199	261	259	269	271



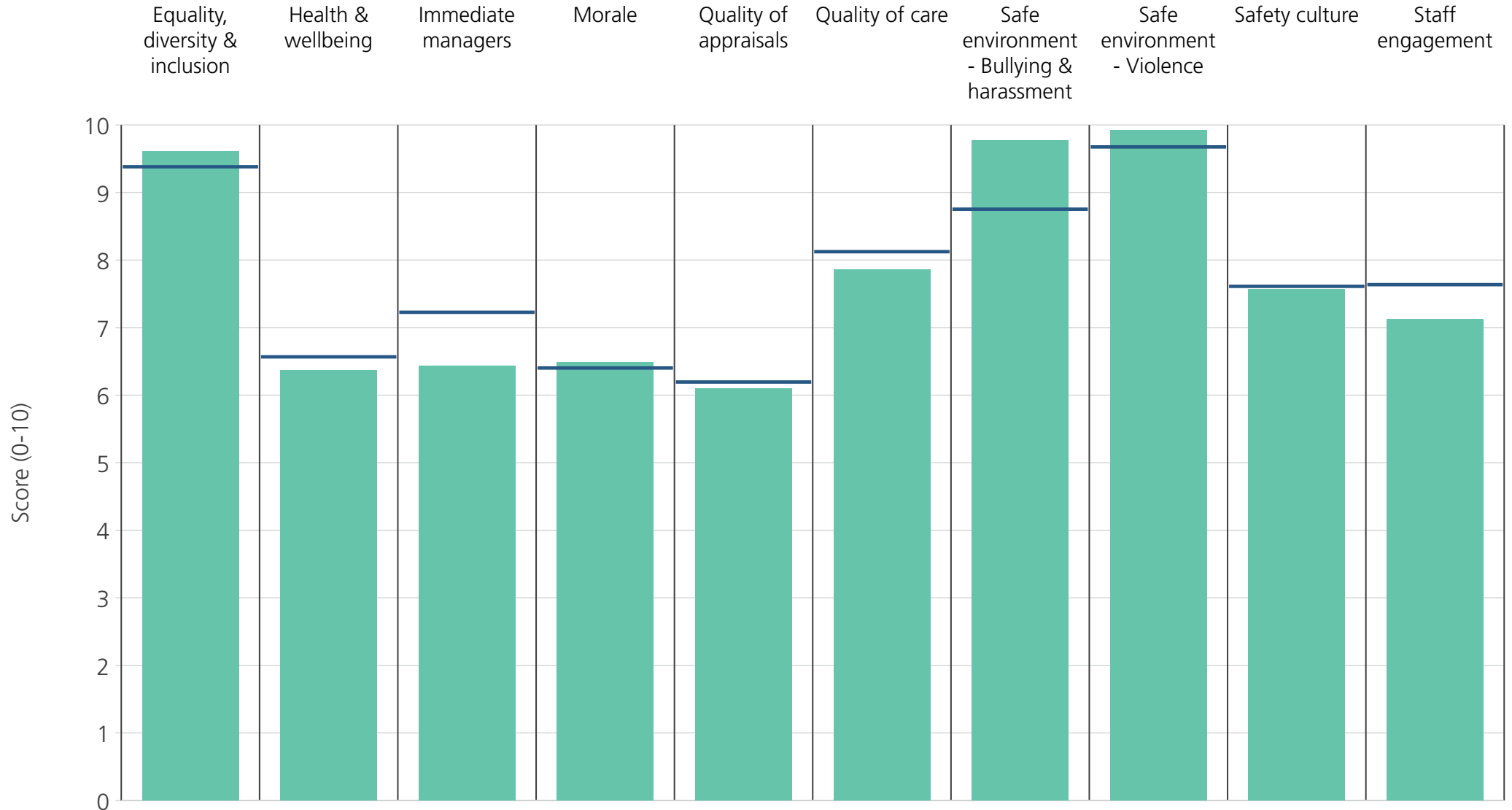
<b>Directorate</b>	9.1	6.7	7.1	6.3	6.2	7.9	8.4	8.4	7.4	7.5
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	56	57	59	58	51	54	58	58	57	59



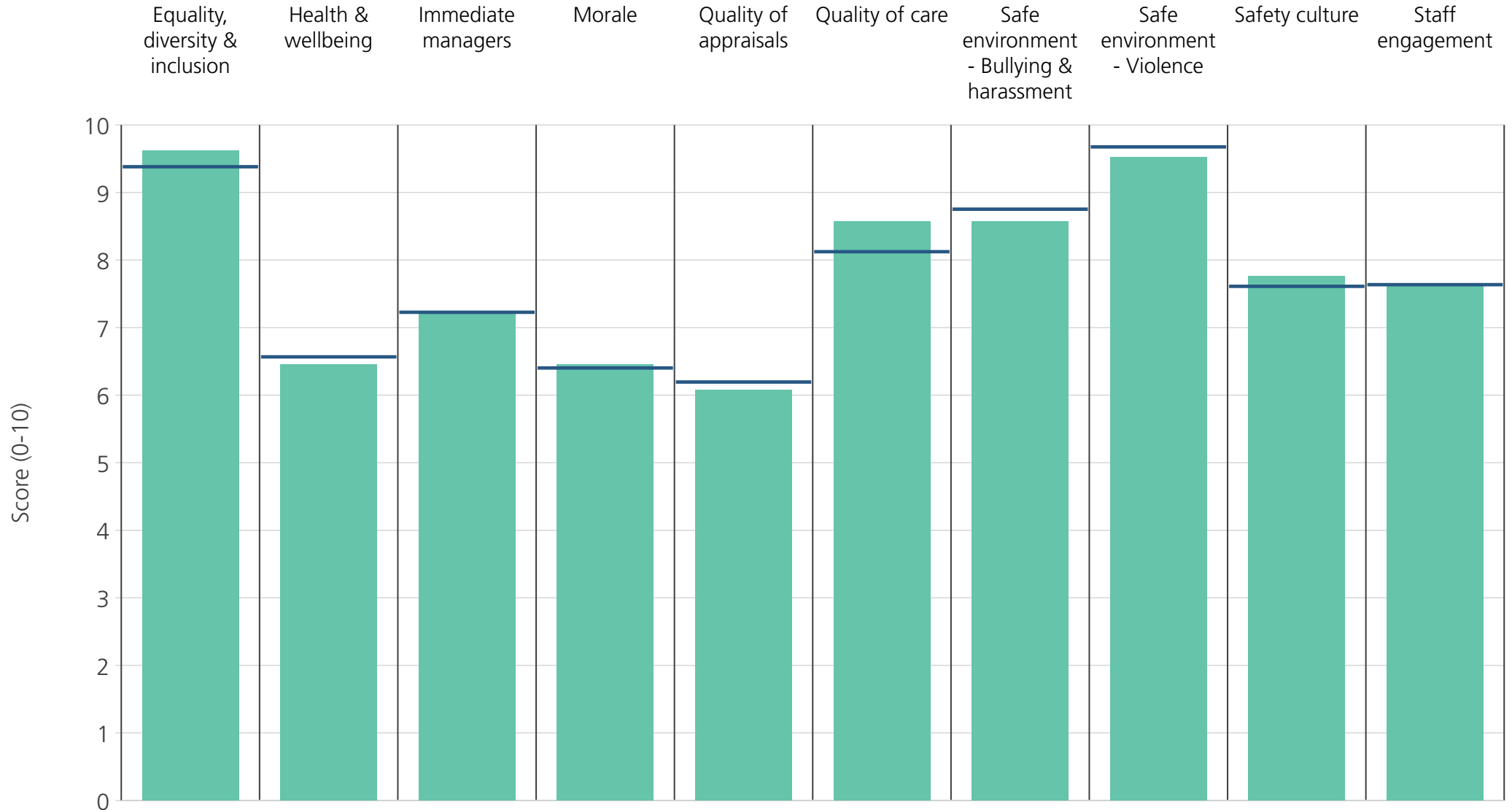
<b>Directorate</b>	8.9	6.3	7.0	6.5	6.4	8.7	9.1	9.9	7.4	7.5
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	65	68	68	68	64	64	64	67	68	68



<b>Directorate</b>	8.7	6.0	6.4	5.4	4.8	7.9	7.9	9.3	6.8	6.8
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	29	29	29	29	23	28	29	29	29	31

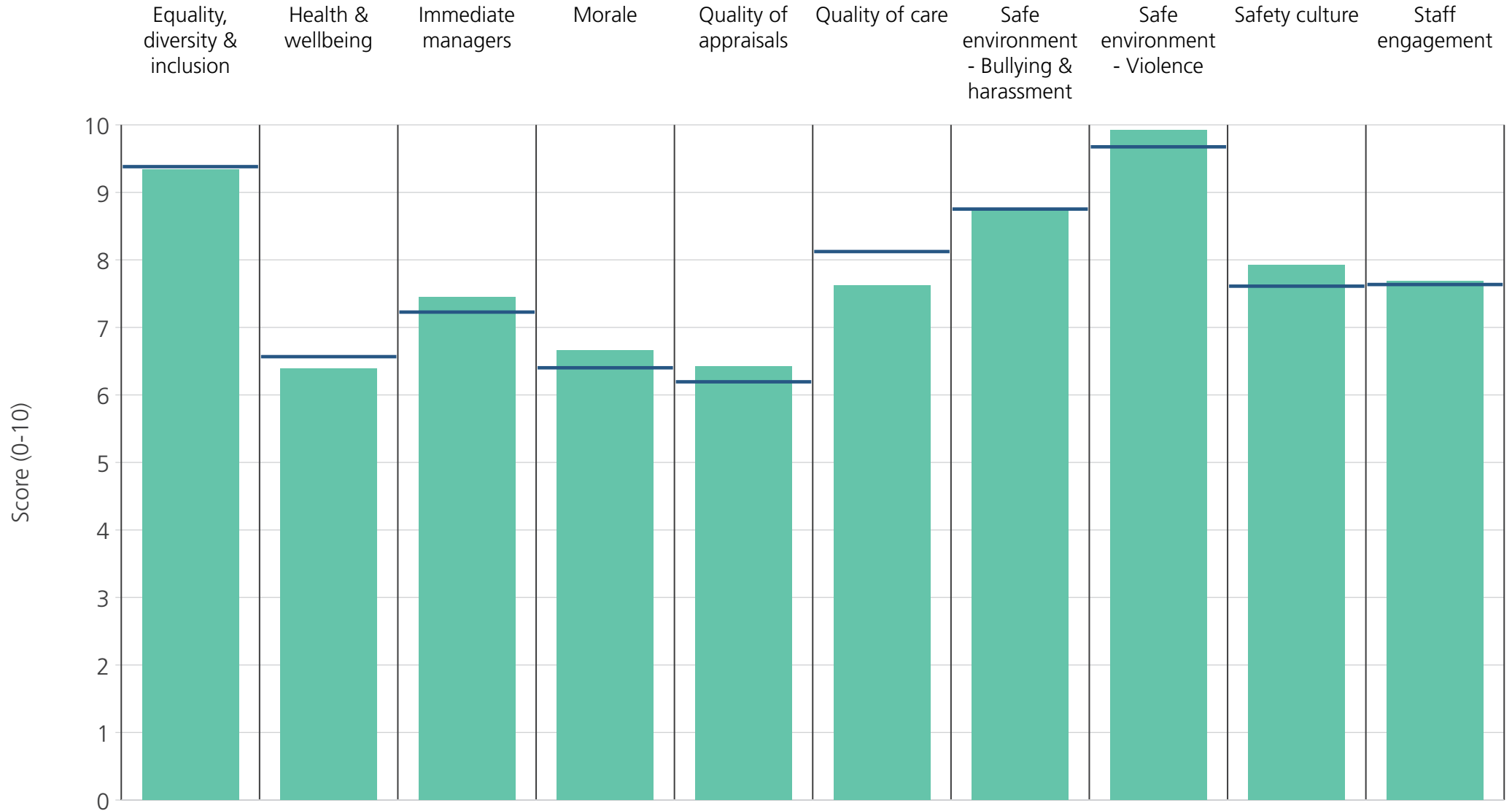


<b>Directorate</b>	9.6	6.4	6.4	6.5	6.1	7.9	9.8	9.9	7.6	7.1
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	43	43	43	42	33	38	43	42	43	43

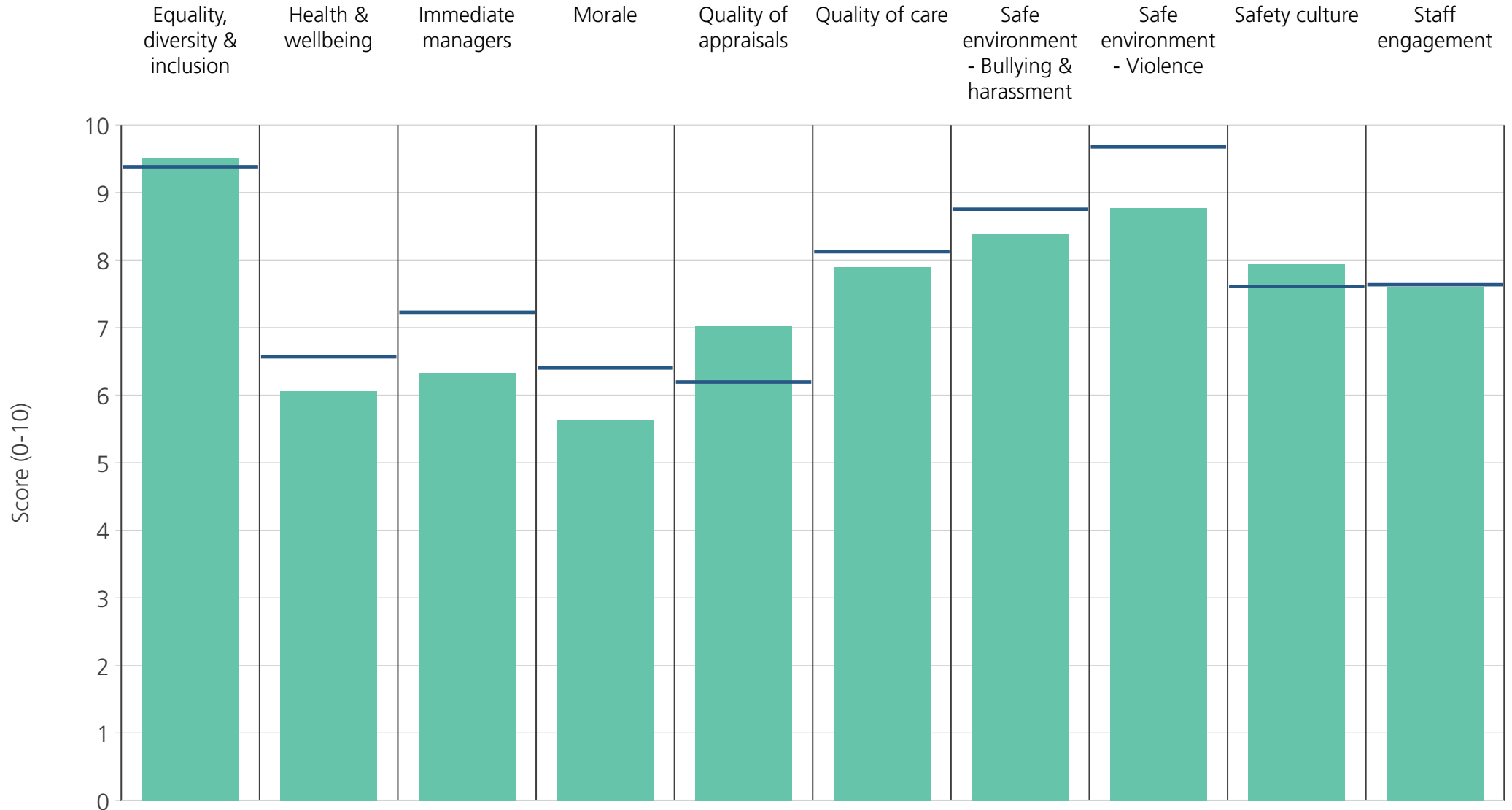


<b>Directorate</b>	9.6	6.5	7.2	6.5	6.1	8.6	8.6	9.5	7.8	7.6
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	22	24	24	22	21	24	21	21	22	25

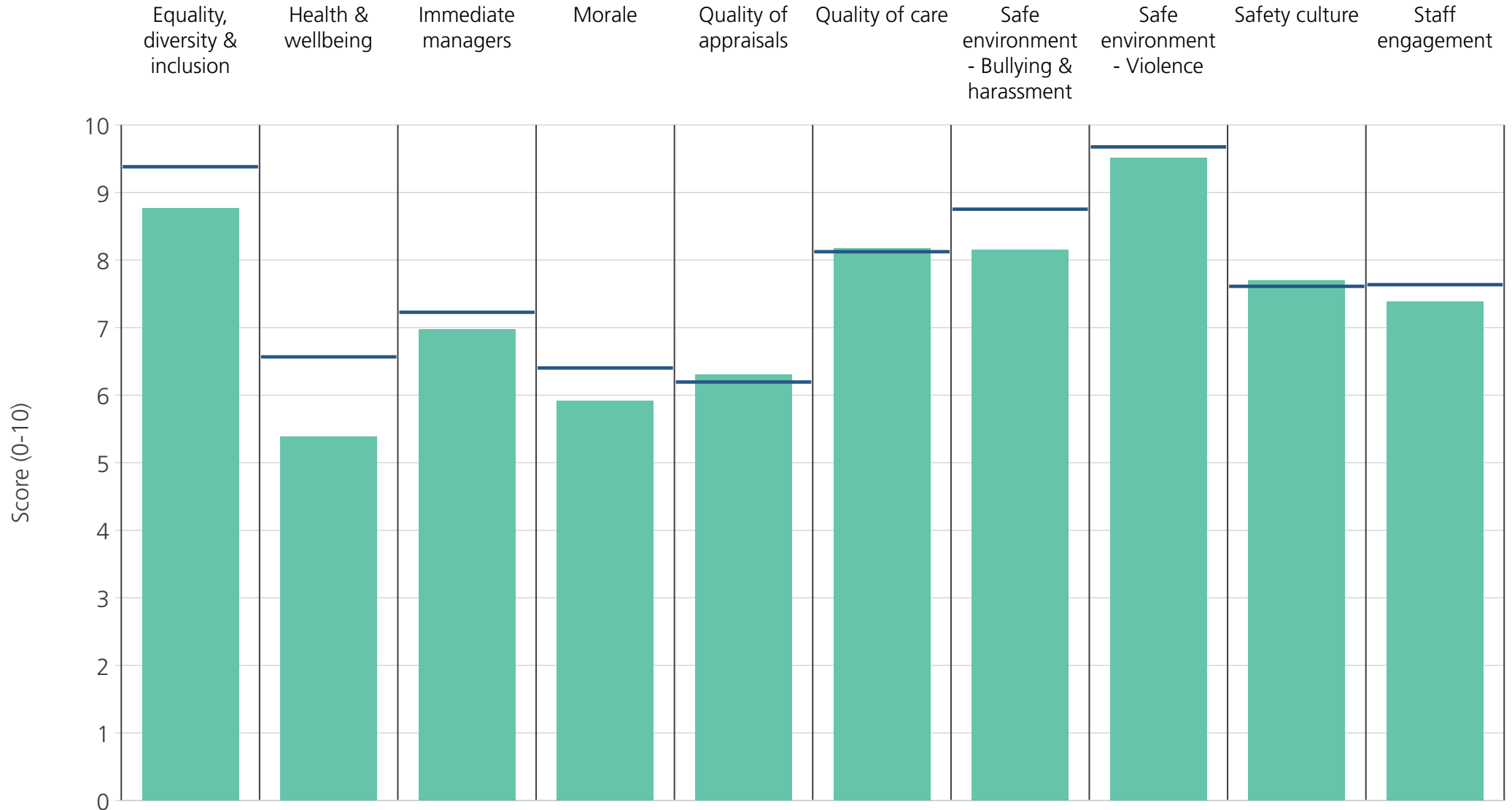




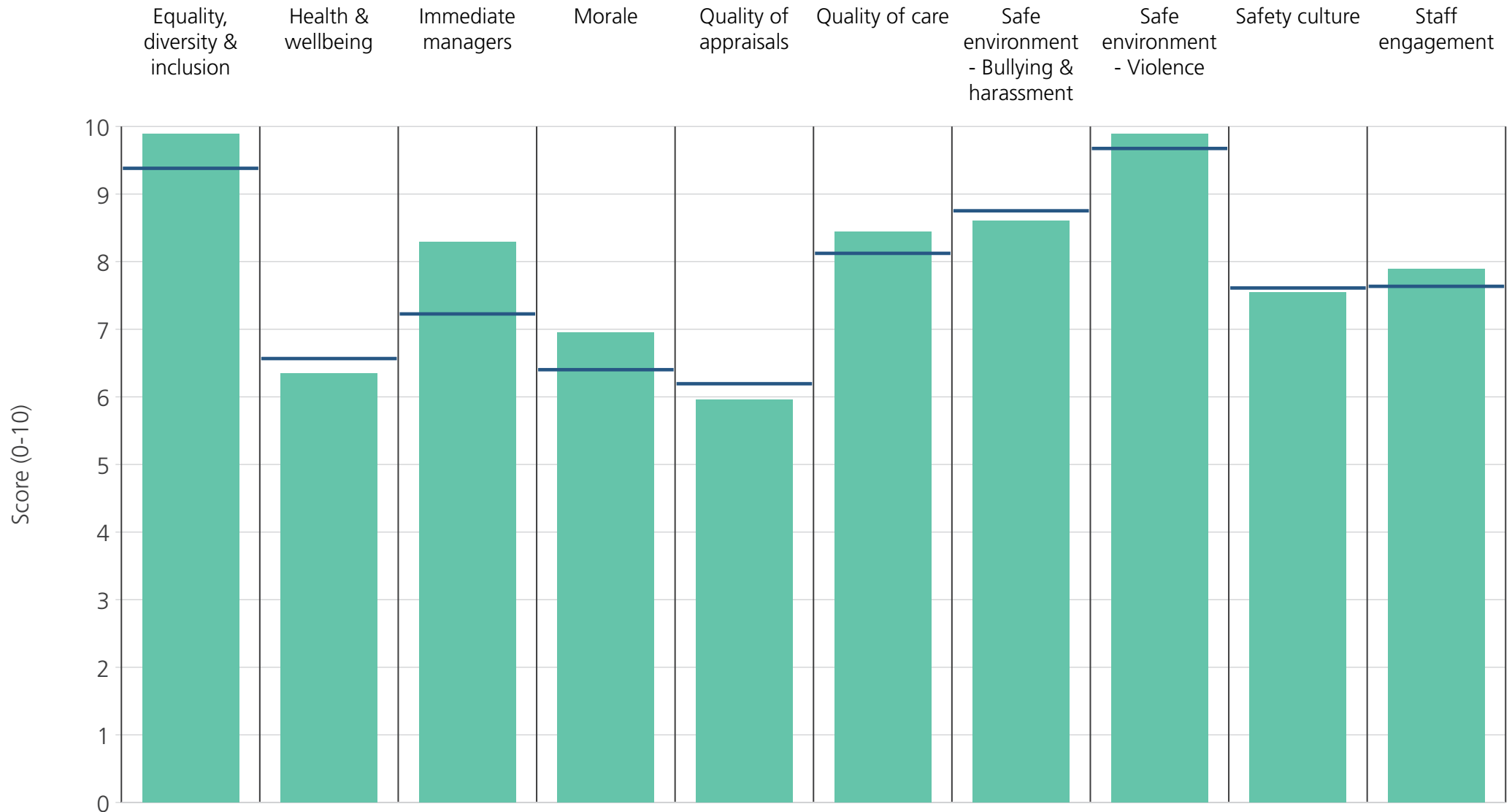
<b>Directorate</b>	9.3	6.4	7.4	6.7	6.4	7.6	8.8	9.9	7.9	7.7
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	40	39	40	40	37	40	40	40	40	40



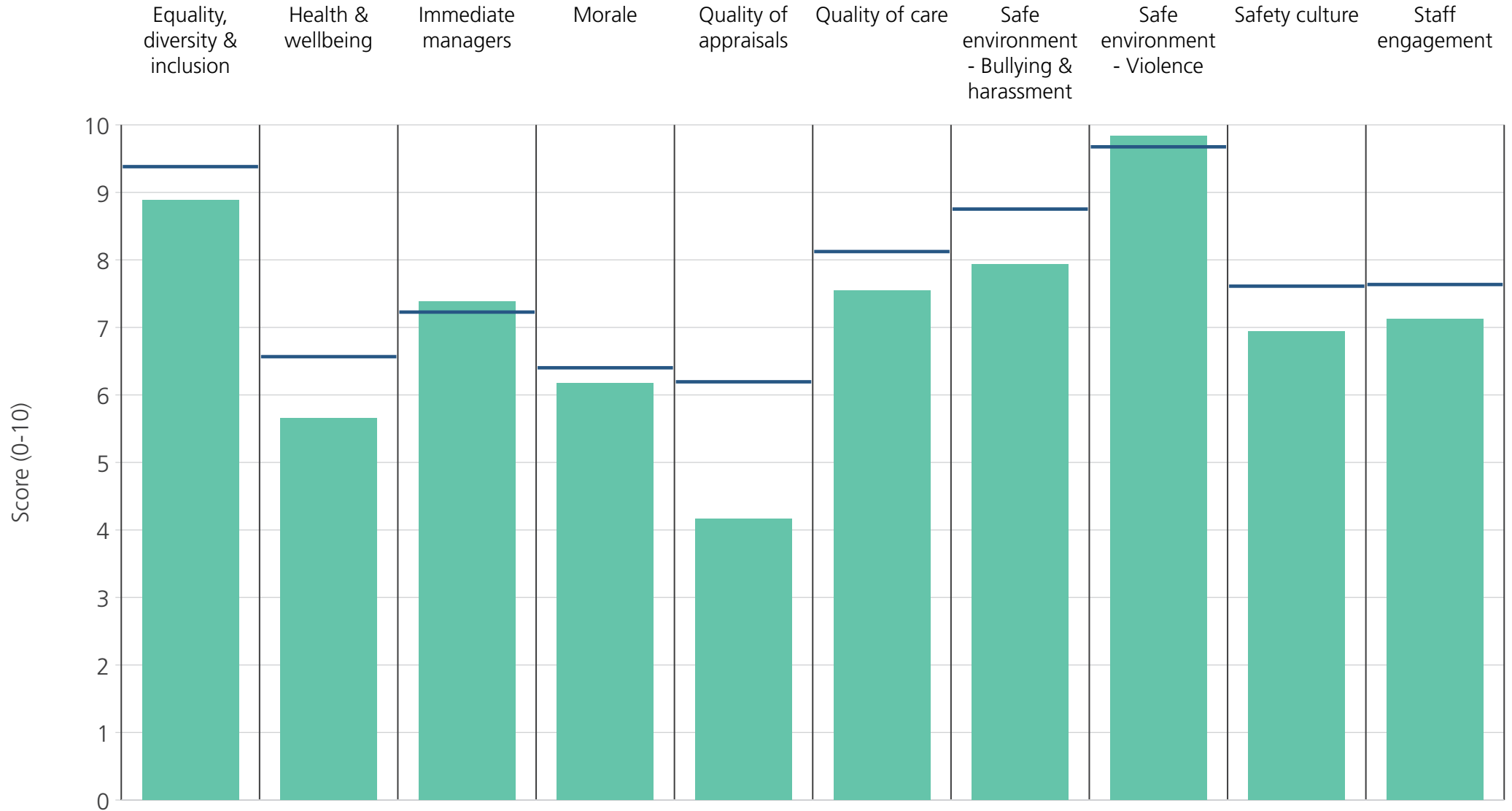
<b>Directorate</b>	9.5	6.1	6.3	5.6	7.0	7.9	8.4	8.8	7.9	7.6
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	30	30	31	29	26	30	31	31	30	31



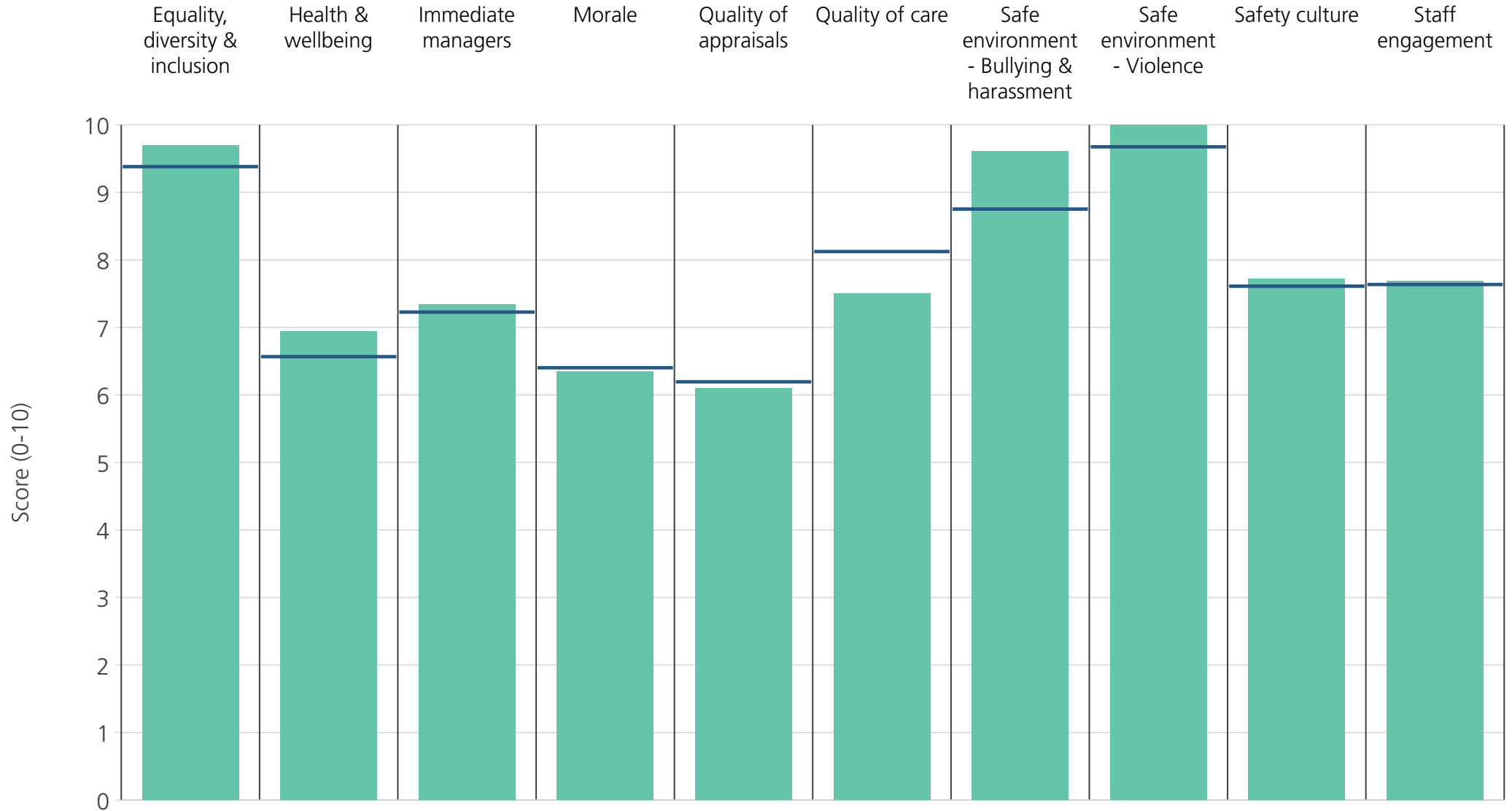
<b>Directorate</b>	8.8	5.4	7.0	5.9	6.3	8.2	8.1	9.5	7.7	7.4
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	27	27	27	27	26	25	27	27	27	27



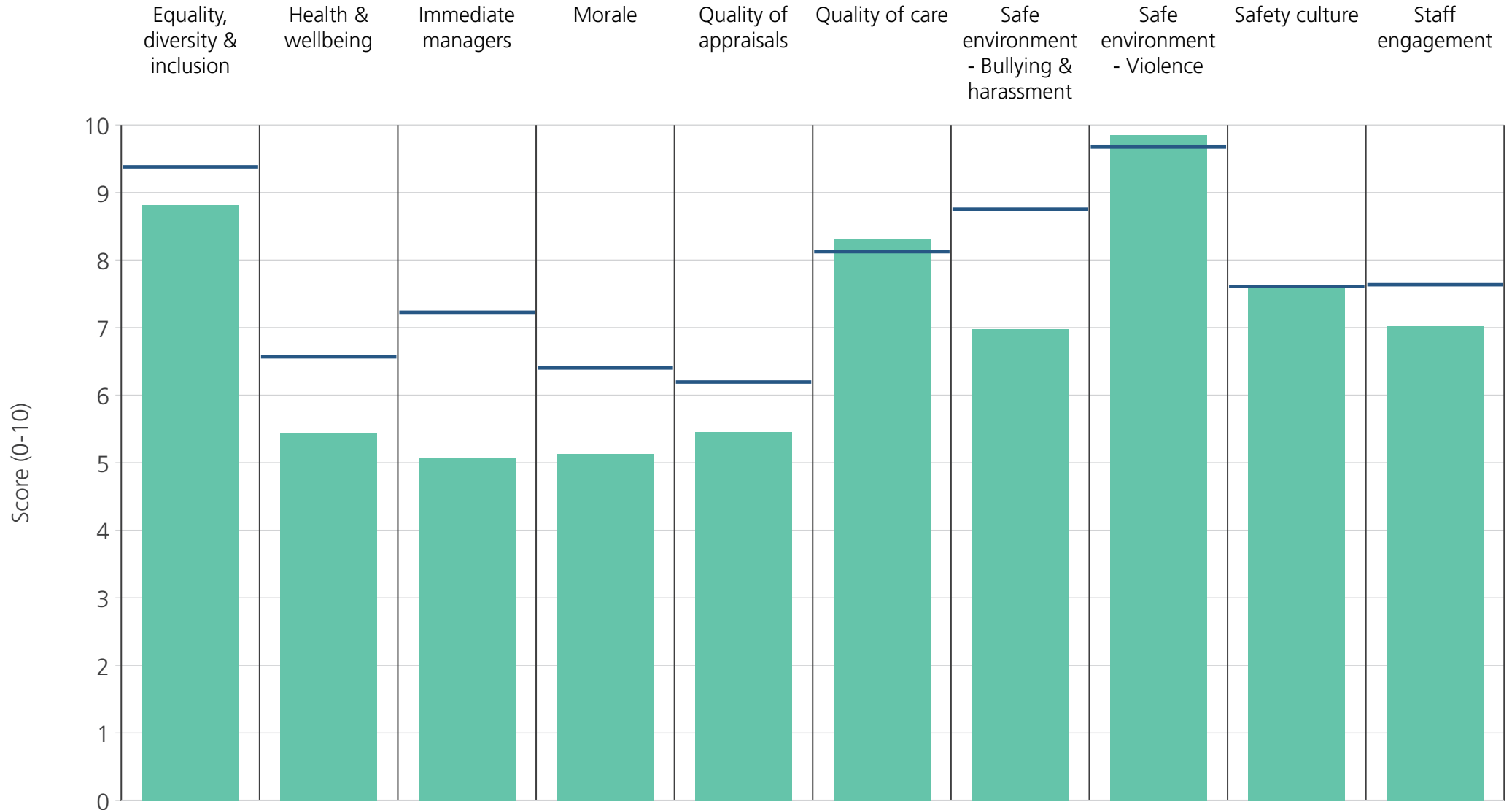
<b>Directorate</b>	9.9	6.3	8.3	6.9	6.0	8.4	8.6	9.9	7.5	7.9
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	30	32	32	32	30	32	31	30	32	32



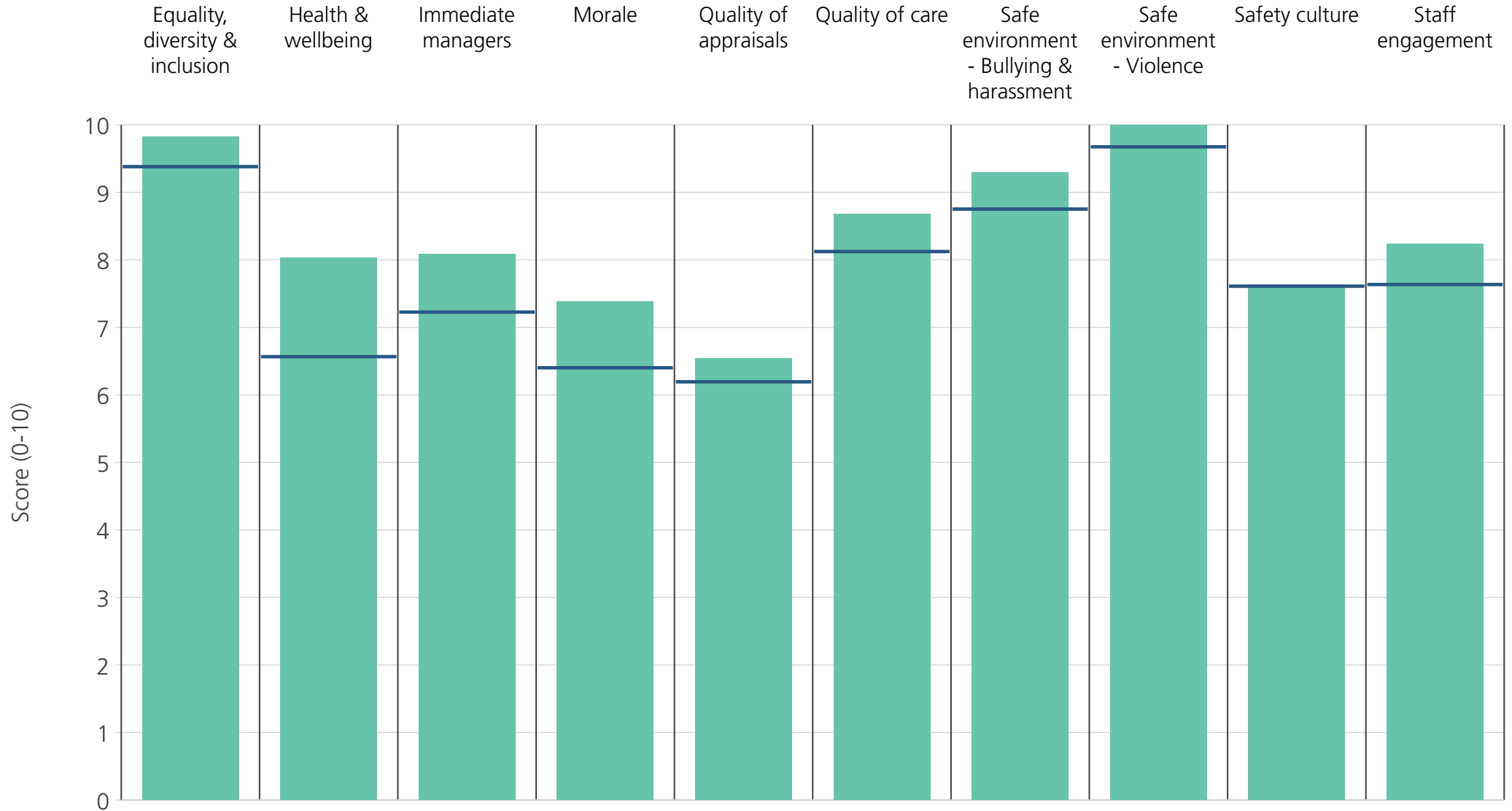
<b>Directorate</b>	8.9	5.7	7.4	6.2	4.2	7.5	7.9	9.8	6.9	7.1
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	21	20	21	21	17	17	21	20	21	22



<b>Directorate</b>	9.7	6.9	7.3	6.3	6.1	7.5	9.6	10.0	7.7	7.7
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	33	34	34	34	33	32	34	34	34	34

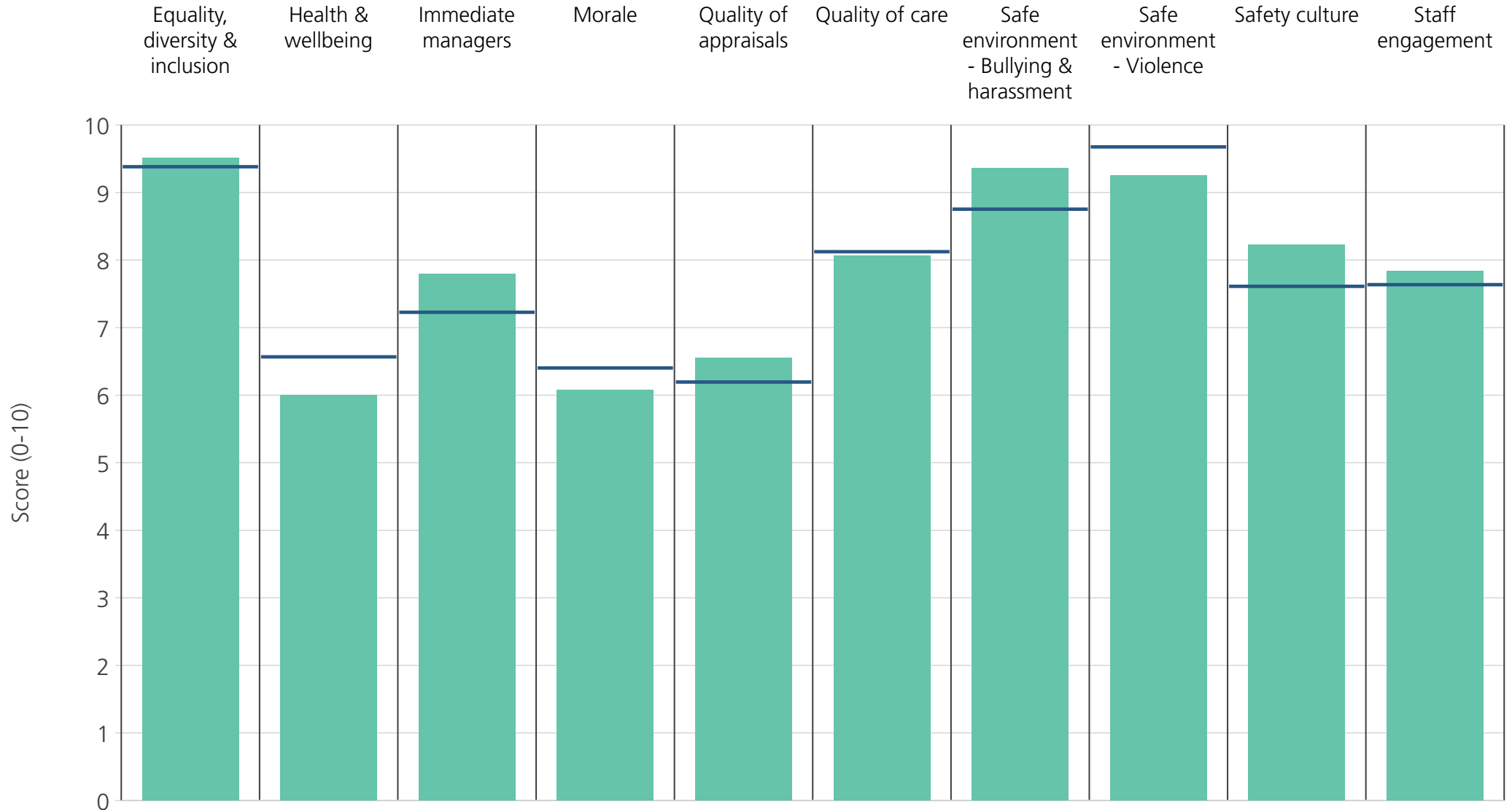


<b>Directorate</b>	8.8	5.4	5.1	5.1	5.5	8.3	7.0	9.8	7.6	7.0
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	23	23	24	22	22	23	22	22	23	24

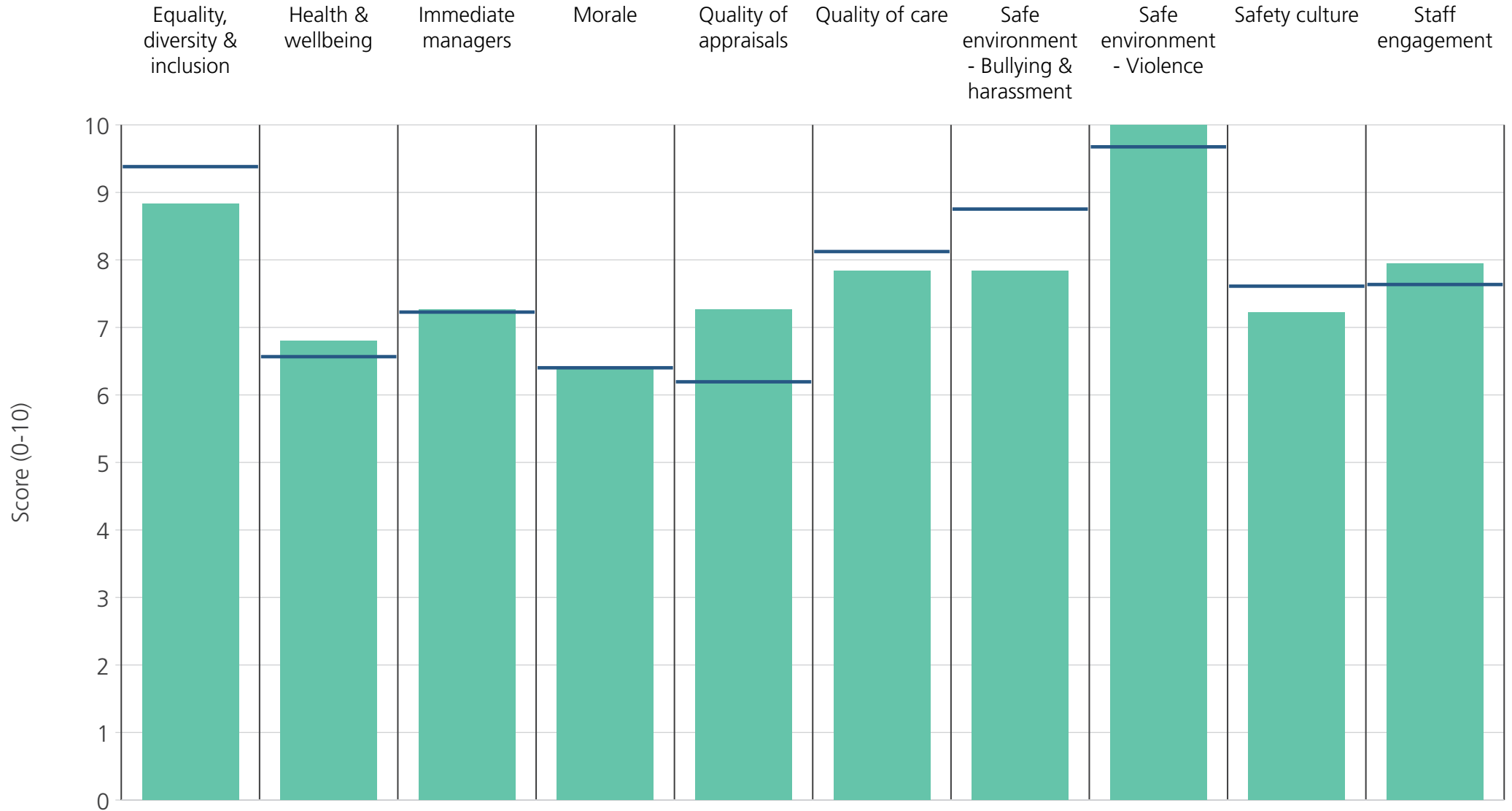


<b>Directorate</b>	9.8	8.0	8.1	7.4	6.5	8.7	9.3	10.0	7.6	8.2
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	19	19	19	19	17	19	19	19	19	19

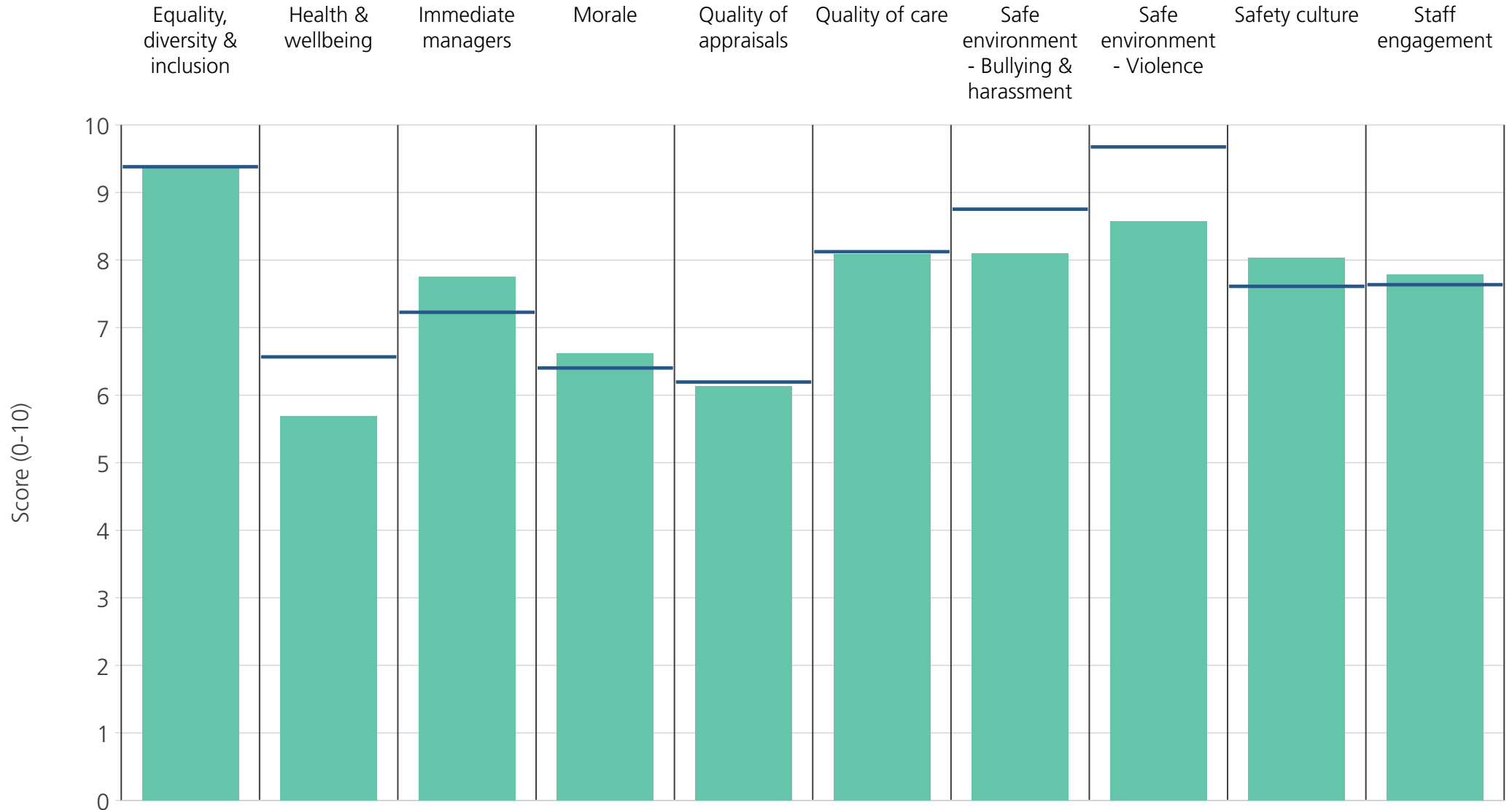




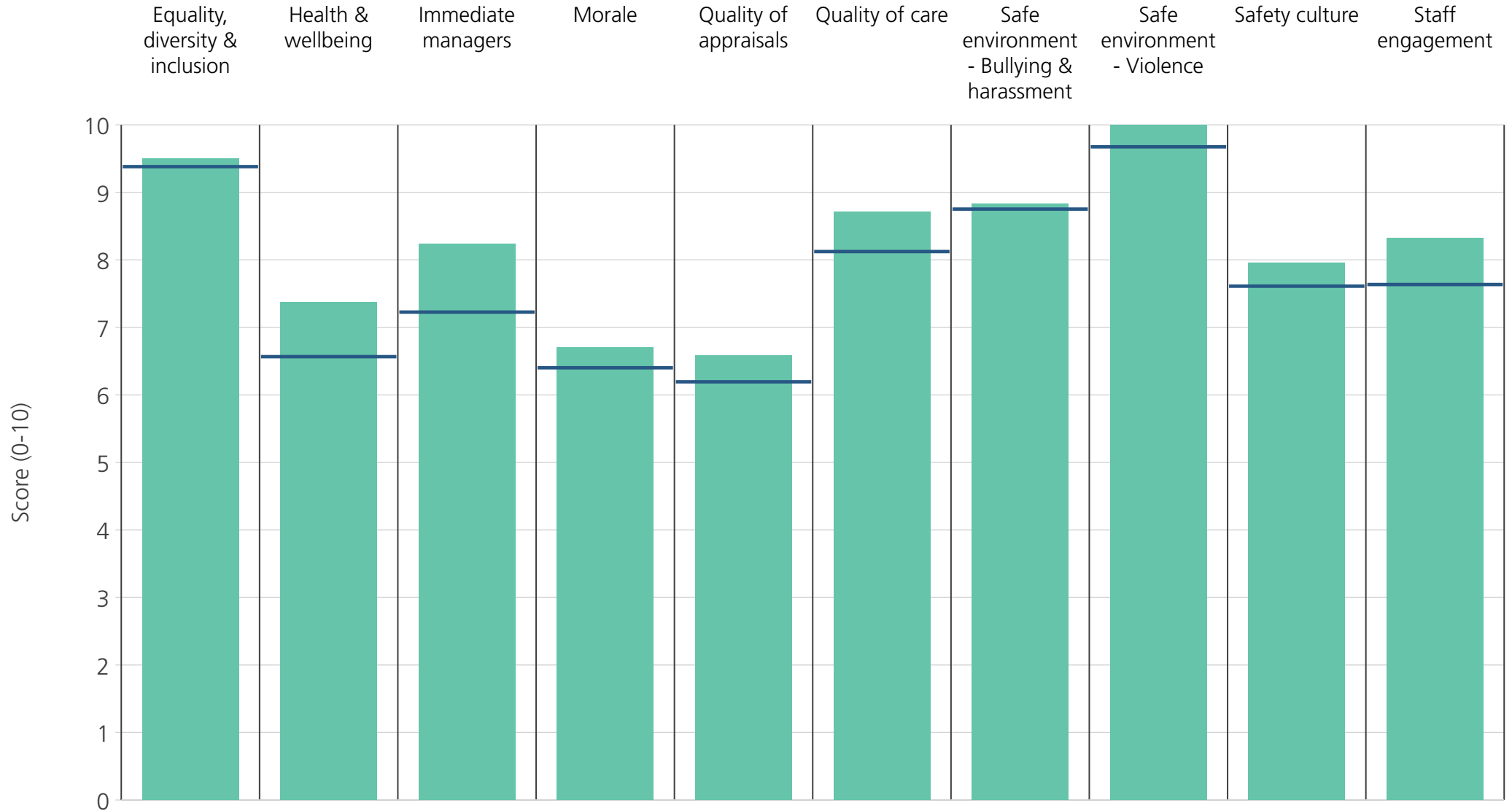
<b>Directorate</b>	9.5	6.0	7.8	6.1	6.5	8.1	9.4	9.3	8.2	7.8
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	24	24	24	24	21	25	21	20	24	26



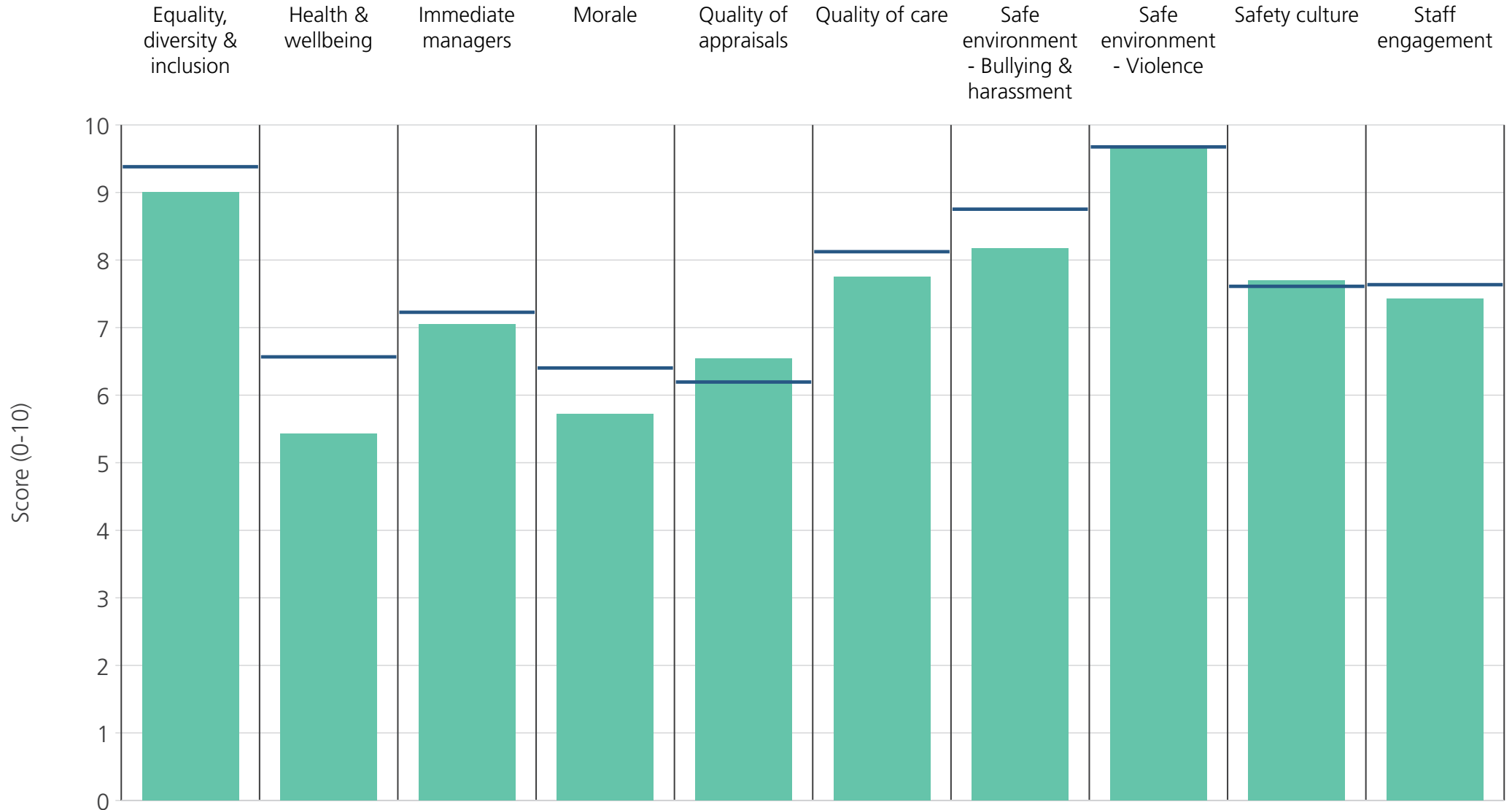
<b>Directorate</b>	8.8	6.8	7.3	6.4	7.3	7.8	7.8	10.0	7.2	7.9
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	20	20	20	20	16	20	20	20	20	20



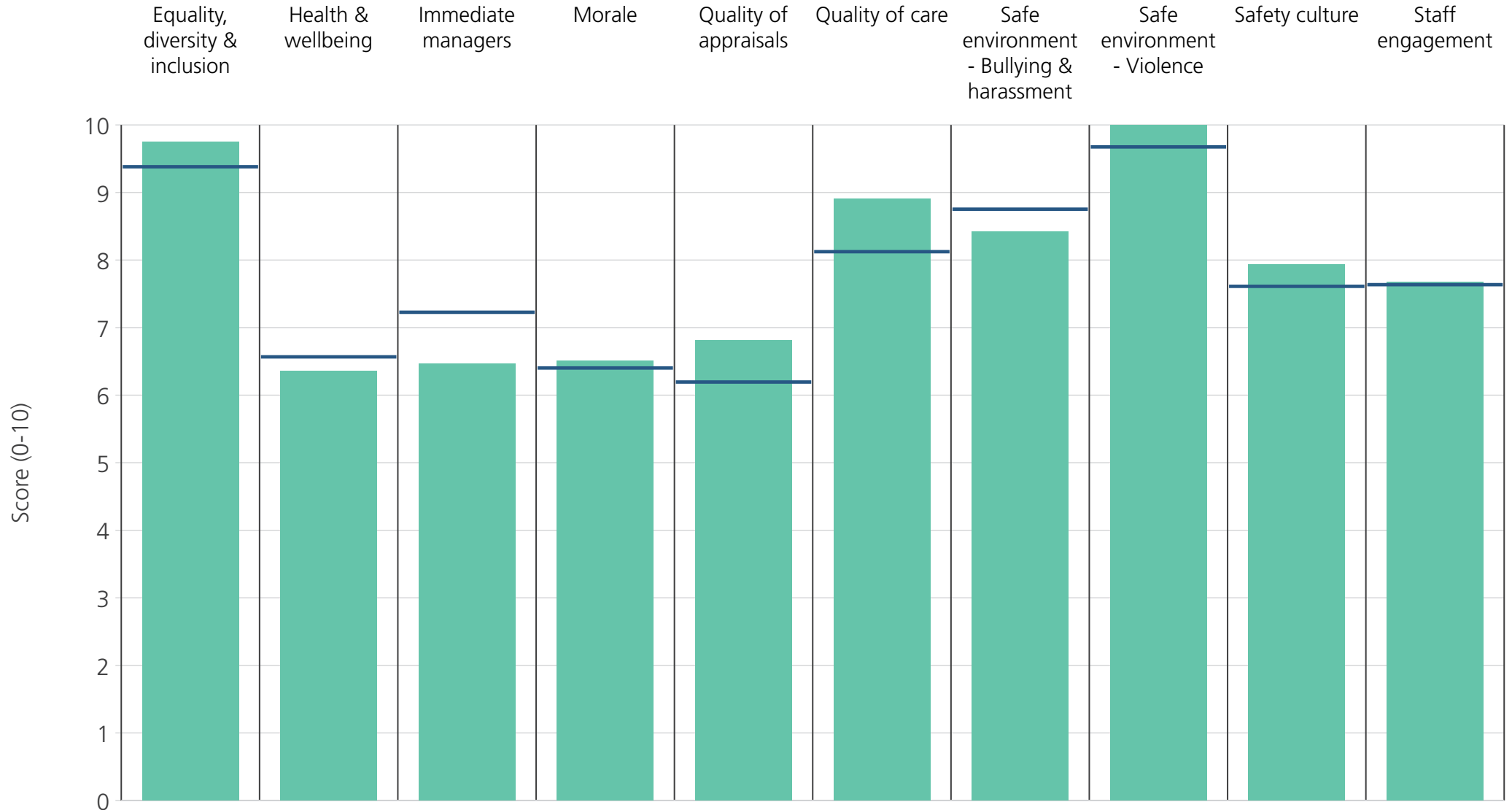
<b>Directorate</b>	9.4	5.7	7.7	6.6	6.1	8.1	8.1	8.6	8.0	7.8
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	21	21	21	20	21	22	21	21	21	22



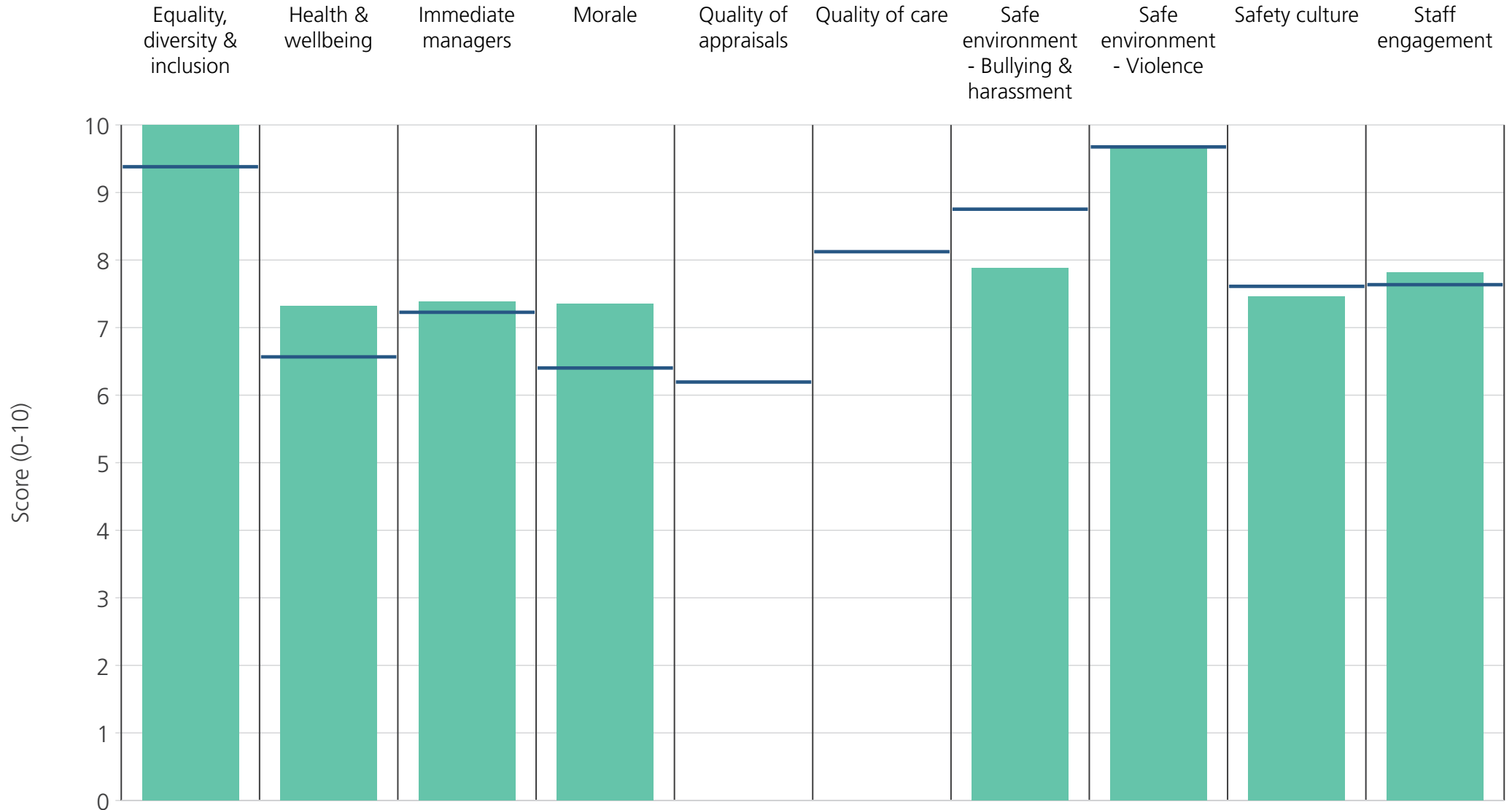
<b>Directorate</b>	9.5	7.4	8.2	6.7	6.6	8.7	8.8	10.0	8.0	8.3
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	20	20	20	20	19	20	20	17	20	20



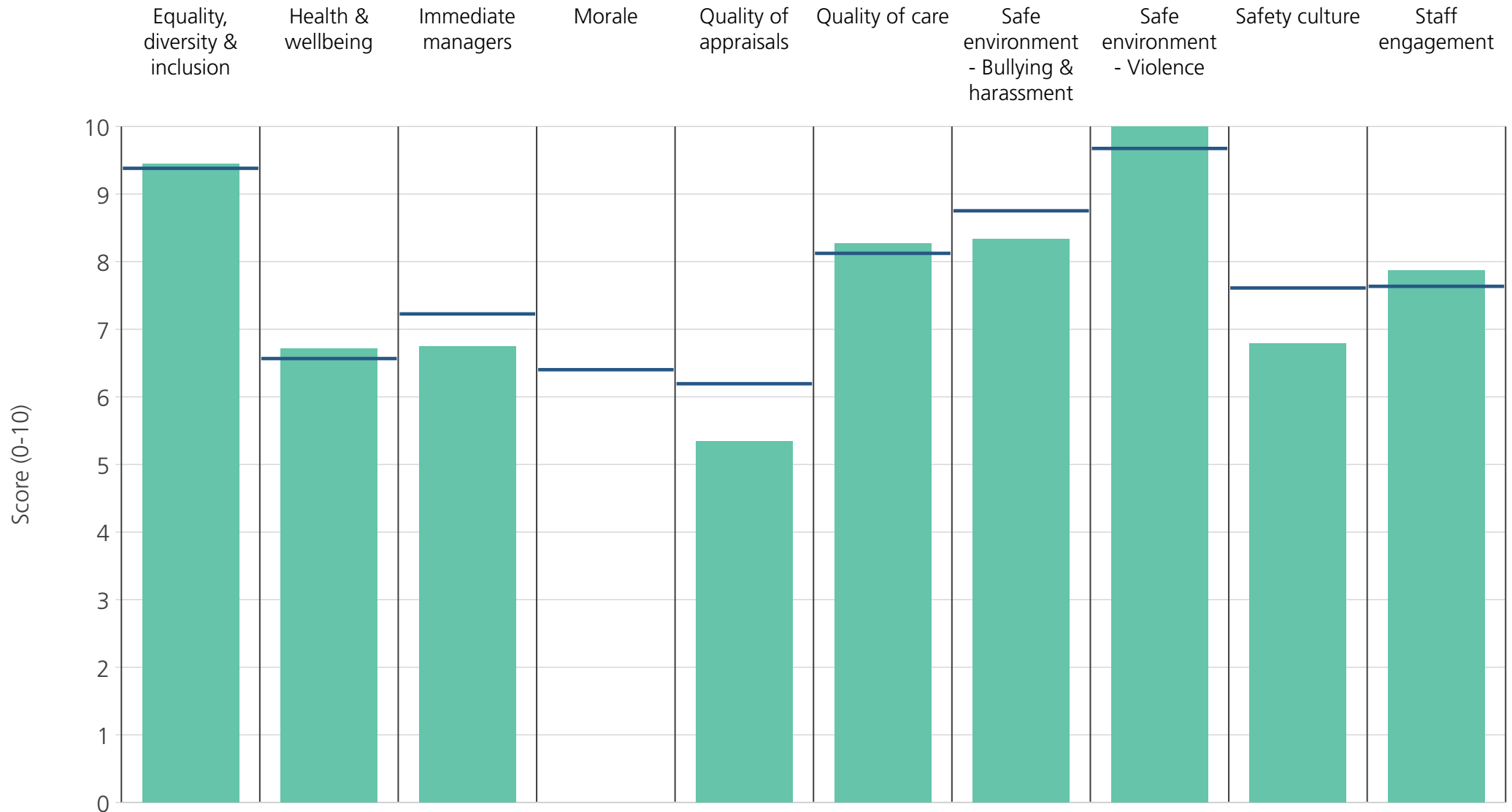
<b>Directorate</b>	9.0	5.4	7.1	5.7	6.5	7.8	8.2	9.7	7.7	7.4
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	20	20	20	20	17	20	20	20	20	19



<b>Directorate</b>	9.8	6.4	6.5	6.5	6.8	8.9	8.4	10.0	7.9	7.7
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	20	20	20	19	18	19	20	20	19	20

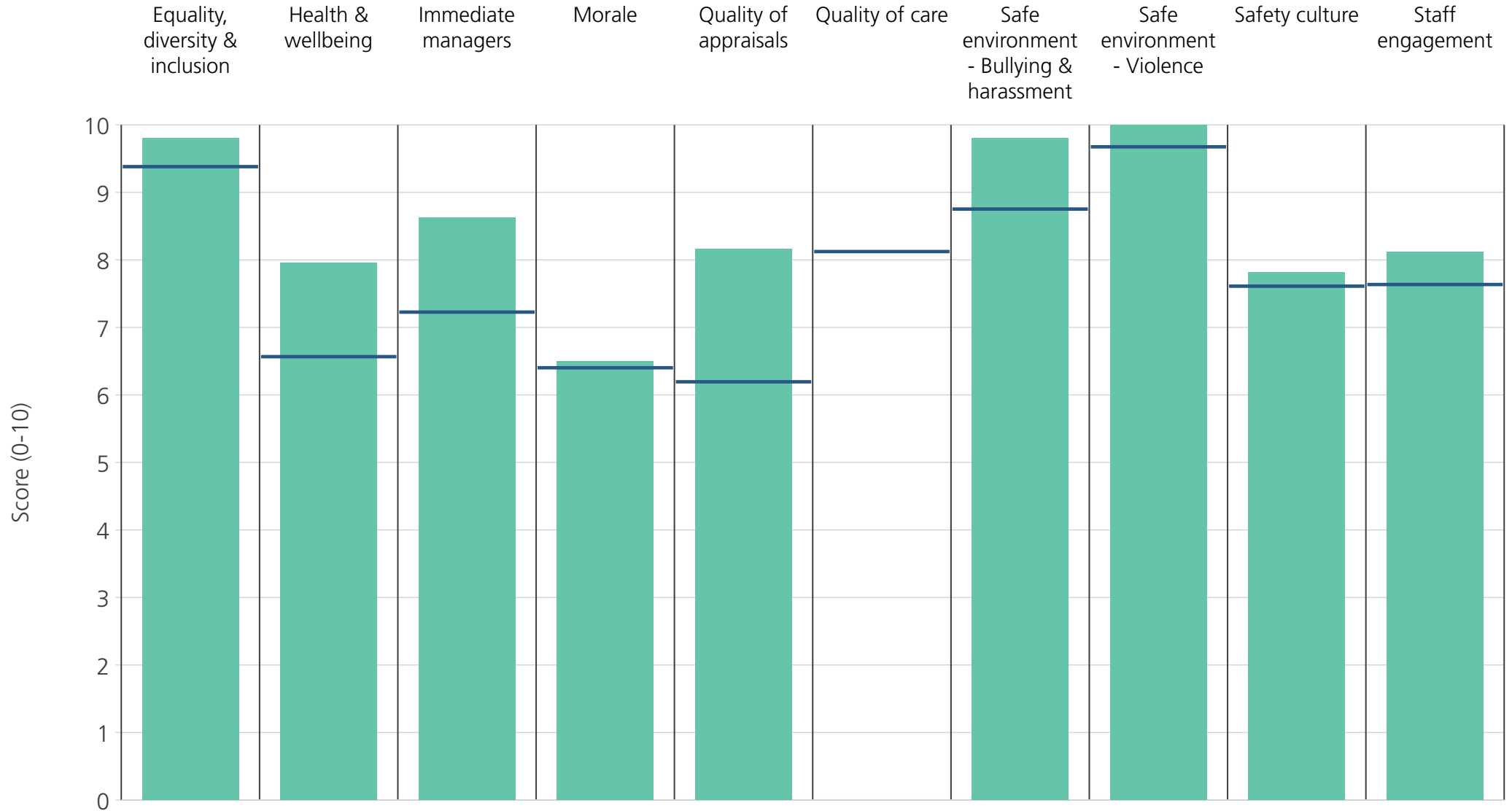


<b>Directorate</b>	10.0	7.3	7.4	7.3			7.9	9.7	7.5	7.8
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	11	11	11	11	8	10	11	11	11	11

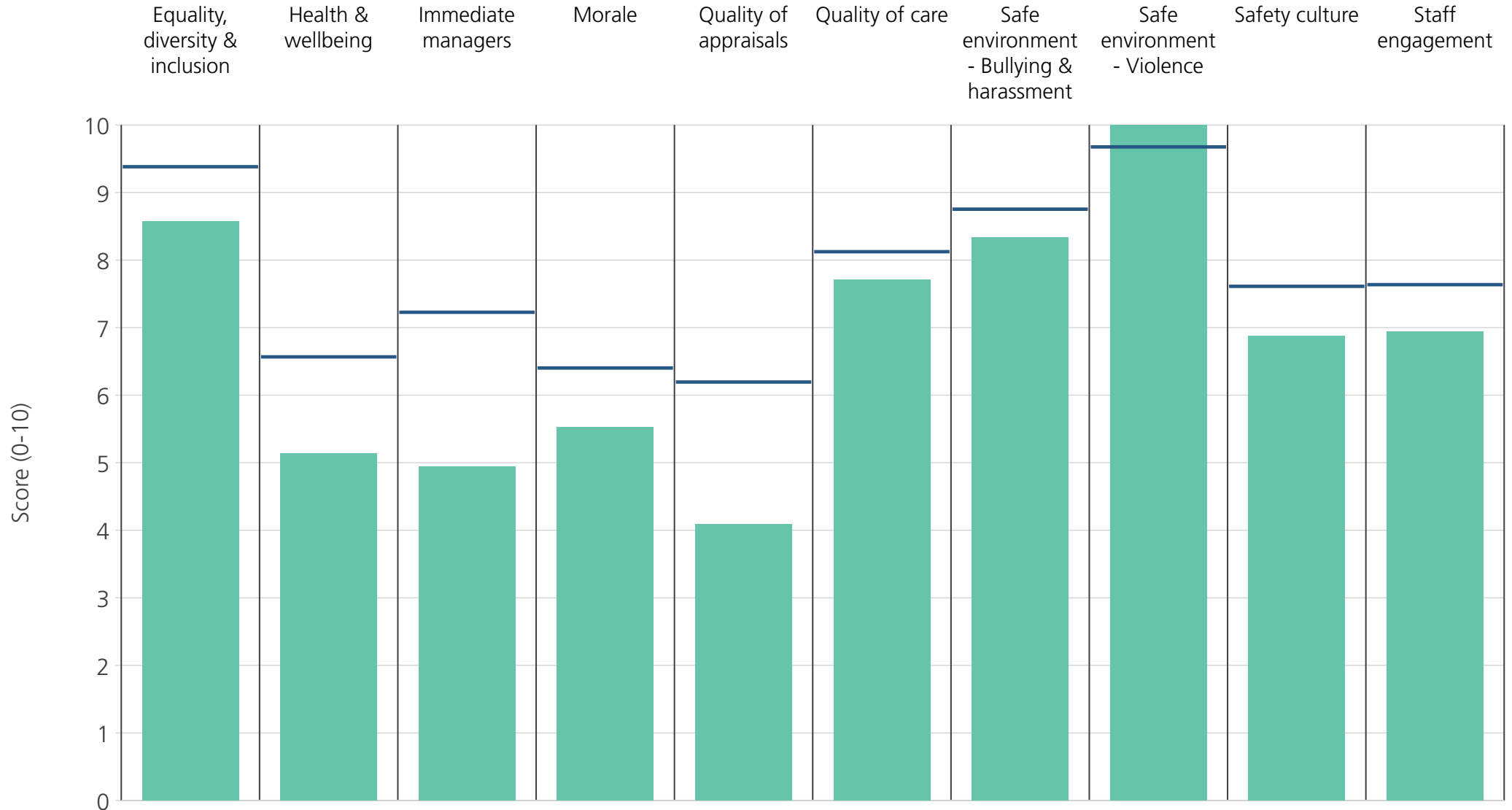


<b>Directorate</b>	9.4	6.7	6.7		5.3	8.3	8.3	10.0	6.8	7.9
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	12	12	12	10	11	12	12	12	12	12





<b>Directorate</b>	9.8	8.0	8.6	6.5	8.2		9.8	10.0	7.8	8.1
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	17	17	17	17	17	3	17	17	17	17



<b>Directorate</b>	8.6	5.1	4.9	5.5	4.1	7.7	8.3	10.0	6.9	6.9
<b>Your org</b>	9.4	6.6	7.2	6.4	6.2	8.1	8.8	9.7	7.6	7.6
<b>Responses</b>	14	15	15	15	15	12	15	14	15	15