

# Guy's and St Thomas' NHS Foundation Trust

2018 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	4	Essentia . . . . .	27
Themes – Directorates 1 . . . . .	5	Themes – Directorates 2 . . . . .	28
Evelina London SBU . . . . .	6	OTHER . . . . .	29
Other Corporate Directorates . . . . .	7	Evelina Medicine & Neonatology . . . . .	30
Oncology & Haematology . . . . .	8	Evelina Surgery & PICU . . . . .	31
Acute Medicine . . . . .	9	Evelina Community Services . . . . .	32
Community Adults . . . . .	10	Oncology . . . . .	33
Pulmonary, Adult Critical Care & Sleep (PACCS) . . . . .	11	Haematology . . . . .	34
Theatres, Anaesthesia and Perioperative (TAP) . . . . .	12	Surgical Oncology . . . . .	35
Medical Specialties . . . . .	13	Orthopaedics . . . . .	36
Women's Services . . . . .	14	Human Resources . . . . .	37
Specialist Ambulatory Services . . . . .	15	Evelina Central, R&D and Charity . . . . .	38
Clinical Imaging & Med Physics . . . . .	16	Guys Cancer Central . . . . .	39
Dental Services . . . . .	17	Plastics . . . . .	40
Cardiovascular Services . . . . .	18	Occupational Health . . . . .	41
Transplant, Renal and Urology . . . . .	19	Asset Management . . . . .	42
Therapies . . . . .	20	Central Services . . . . .	43
Pharmacy . . . . .	21	Customer Services . . . . .	44
Finance Directorate . . . . .	22	Essentia Commercial & Business Development . . . . .	45
Gastrointestinal Medicine & Surgery . . . . .	23	Essentia Community Services . . . . .	46
Data, Technology and Information (DT&i) . . . . .	24	Essentia Infrastructure . . . . .	47
Surgery . . . . .	25	Guys Site Services . . . . .	48
Workforce Directorate . . . . .	26	Security and Site Services . . . . .	49

**Contents**

Sterile Services . . . . .	50
STH Site Services . . . . .	51
Essentia COO & Director . . . . .	52

This directorate report for Guy's and St Thomas' NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

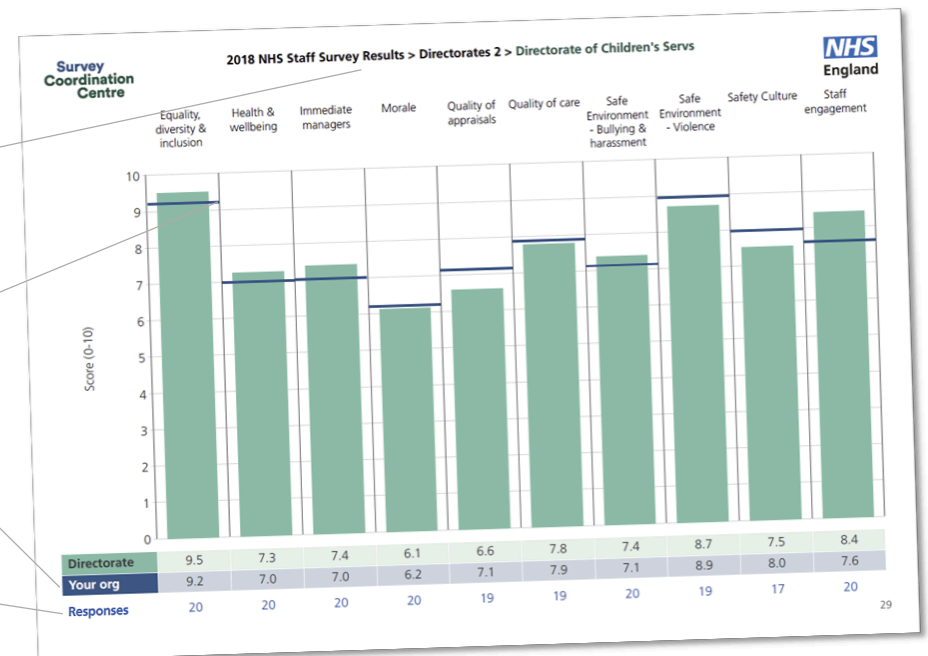
The directorate breakdowns used in this report were provided and defined by Guy's and St Thomas' NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

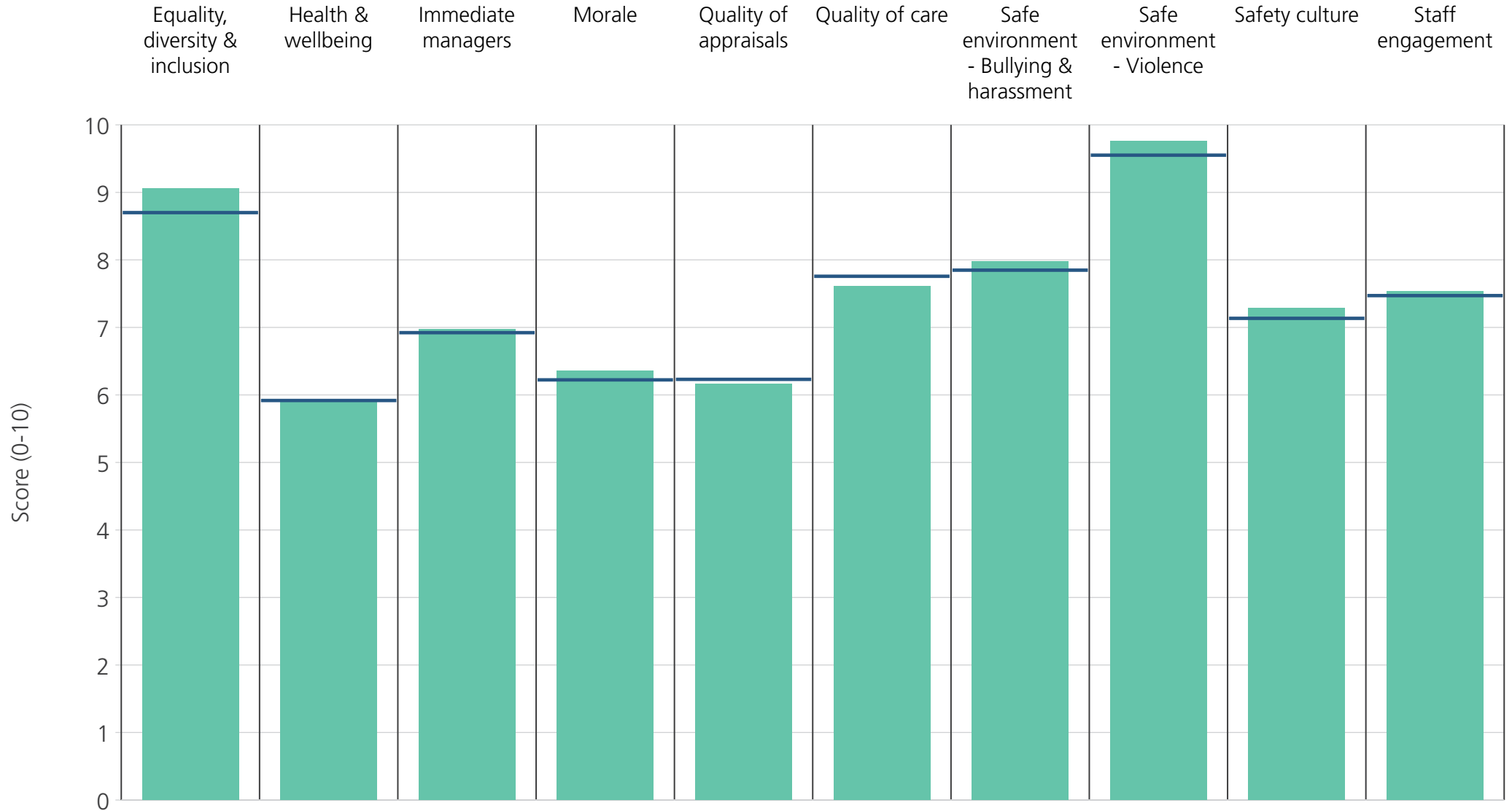
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



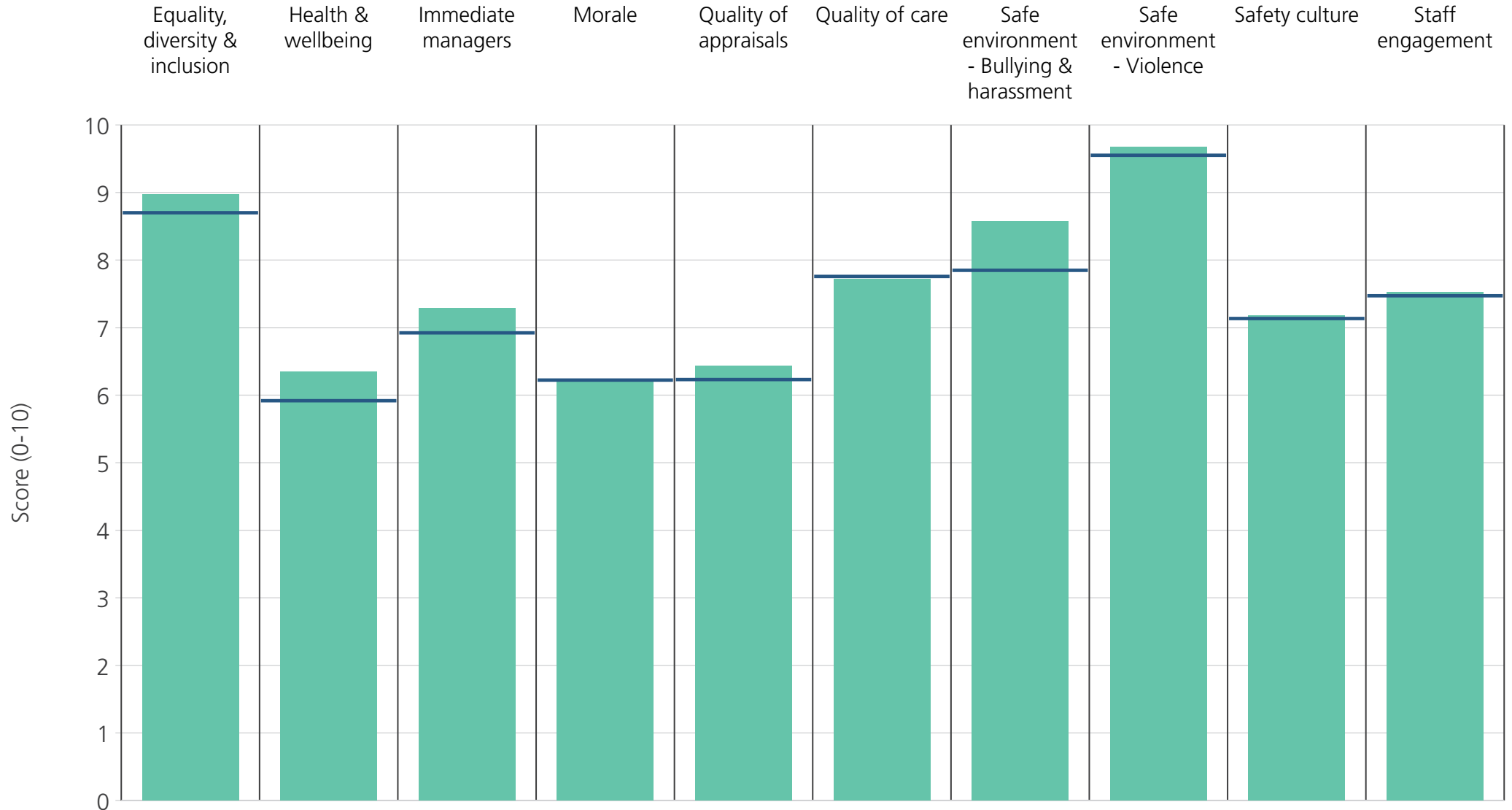
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

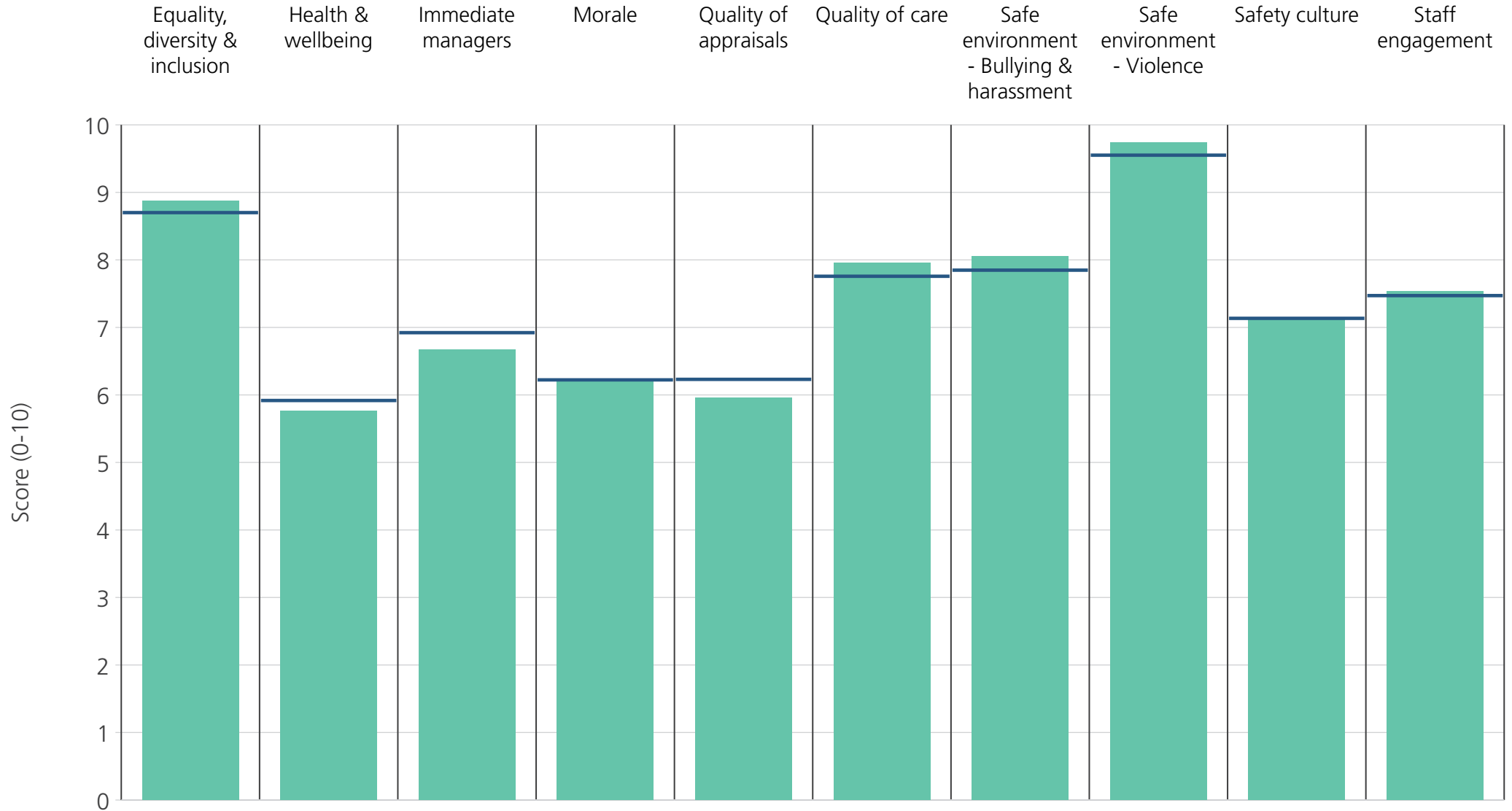
Guy's and St Thomas' NHS Foundation Trust  
2018 NHS Staff Survey Results



<b>Directorate</b>	9.1	5.9	7.0	6.4	6.2	7.6	8.0	9.8	7.3	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	965	974	978	945	880	936	963	962	962	993

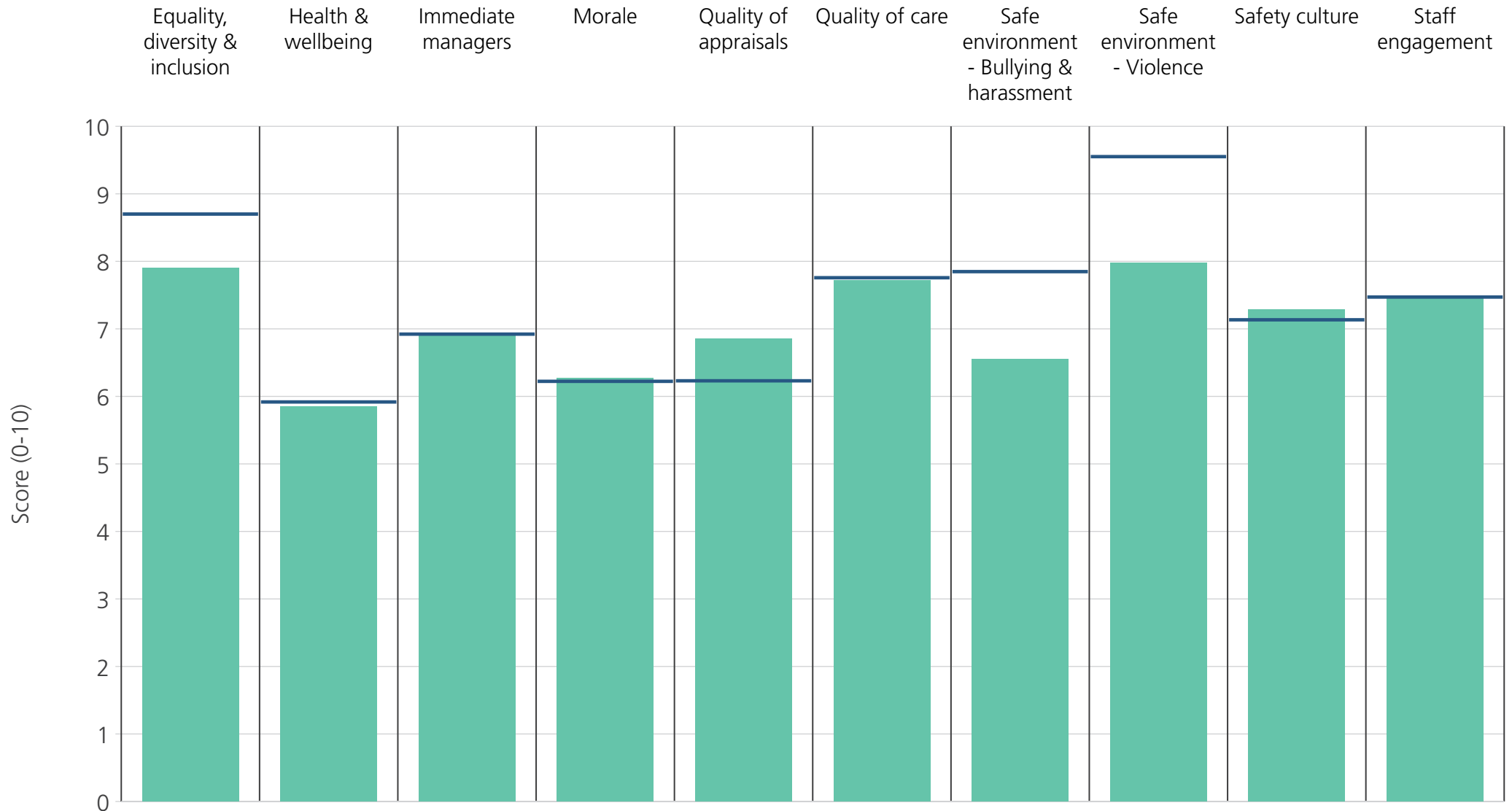


<b>Directorate</b>	9.0	6.3	7.3	6.2	6.4	7.7	8.6	9.7	7.2	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	450	460	461	453	385	293	448	450	444	471

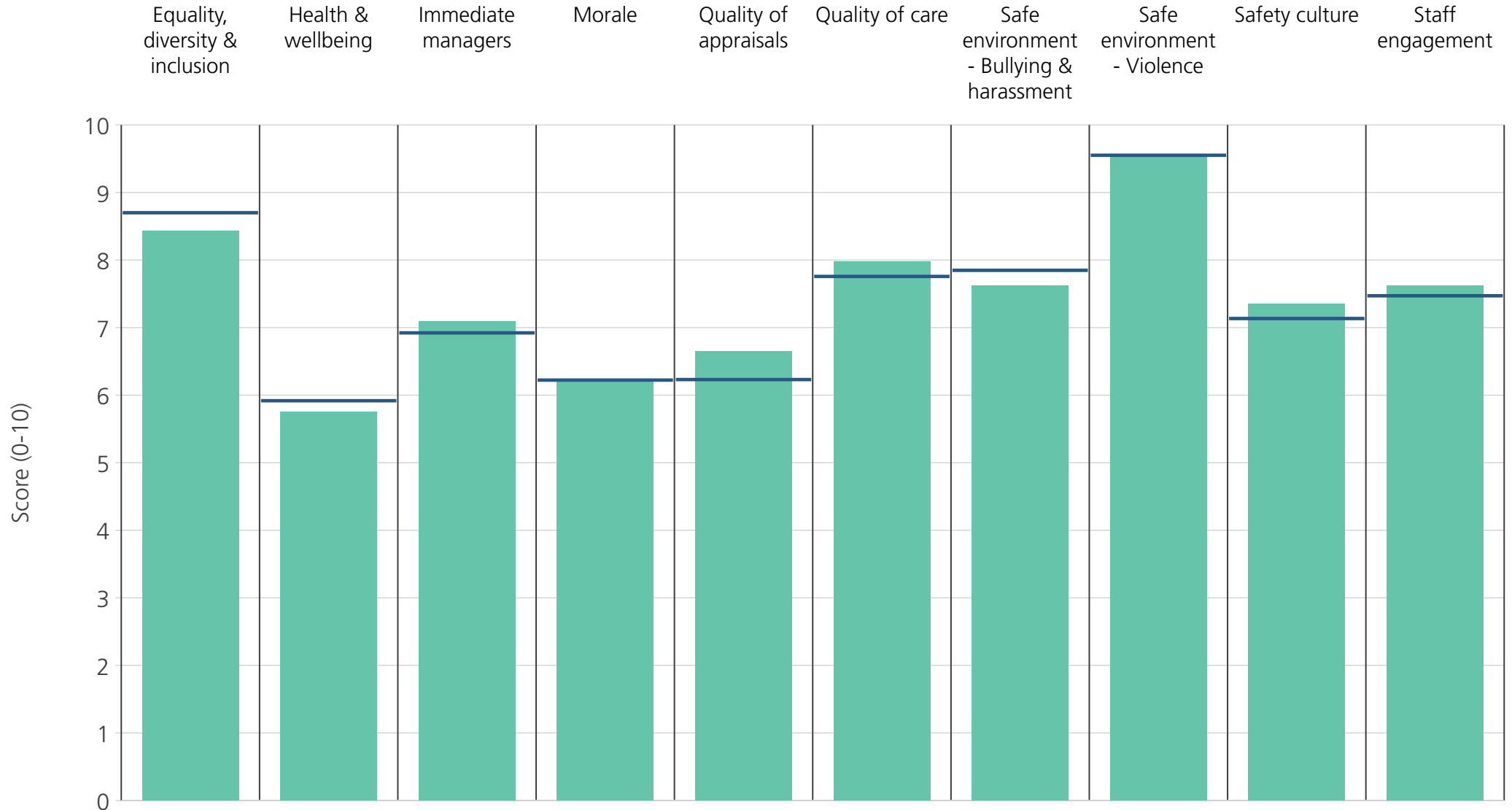


<b>Directorate</b>	8.9	5.8	6.7	6.2	6.0	8.0	8.0	9.7	7.1	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	457	460	460	457	377	442	457	458	459	469

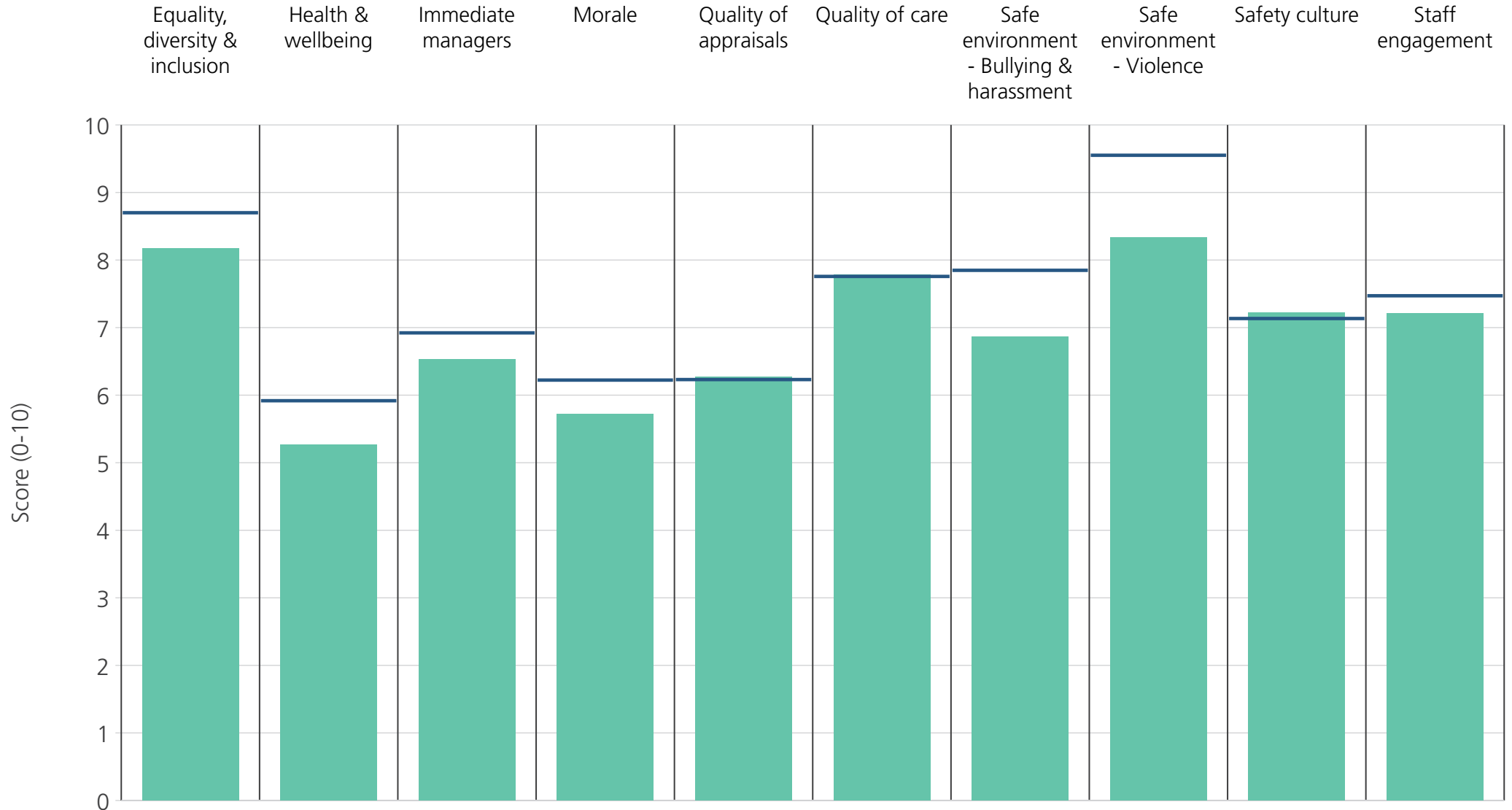




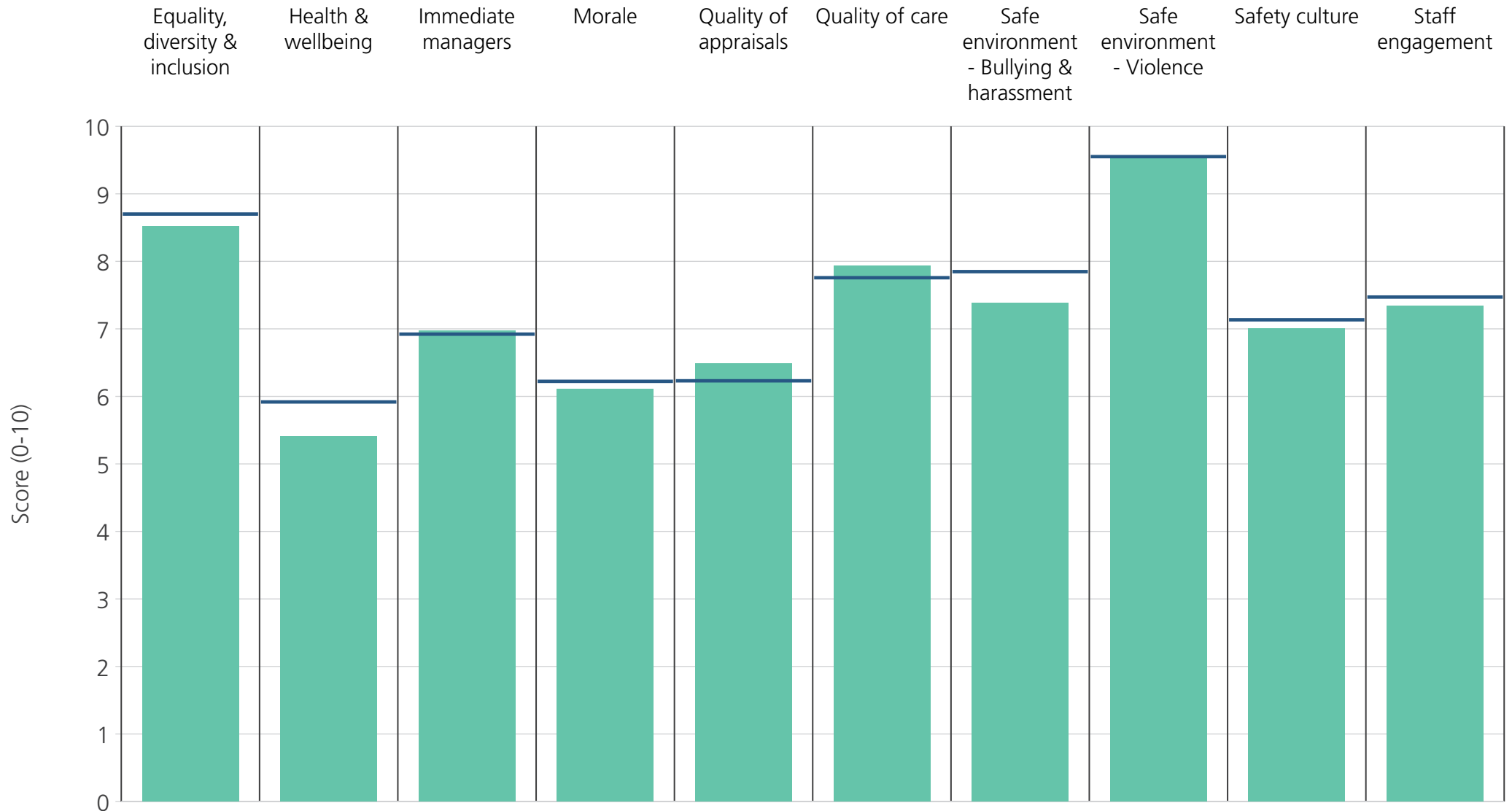
<b>Directorate</b>	7.9	5.8	6.9	6.3	6.9	7.7	6.6	8.0	7.3	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	288	288	285	285	209	287	283	283	289	295



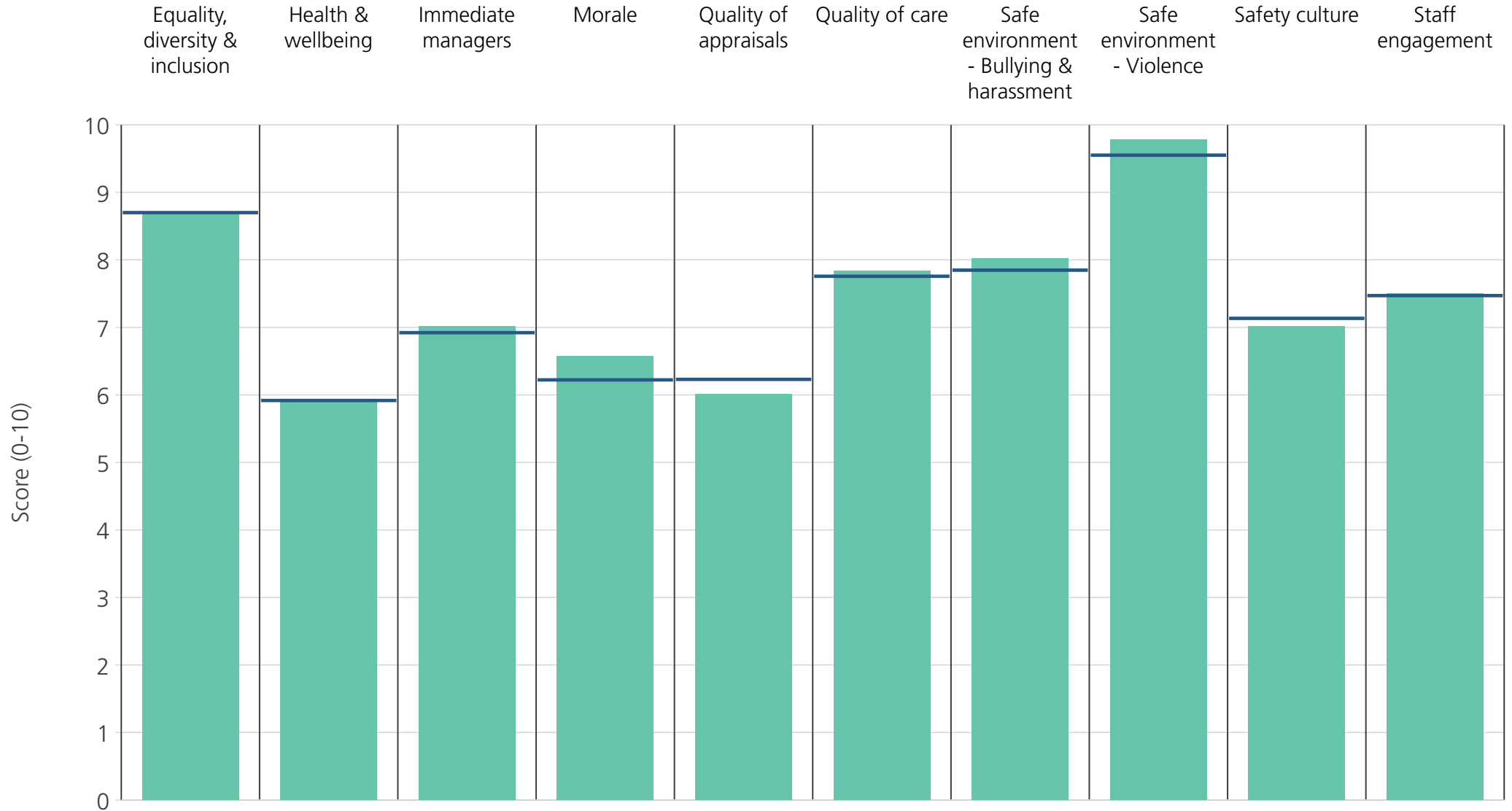
<b>Directorate</b>	8.4	5.7	7.1	6.2	6.7	8.0	7.6	9.5	7.4	7.6
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	307	311	315	303	278	289	299	300	308	317



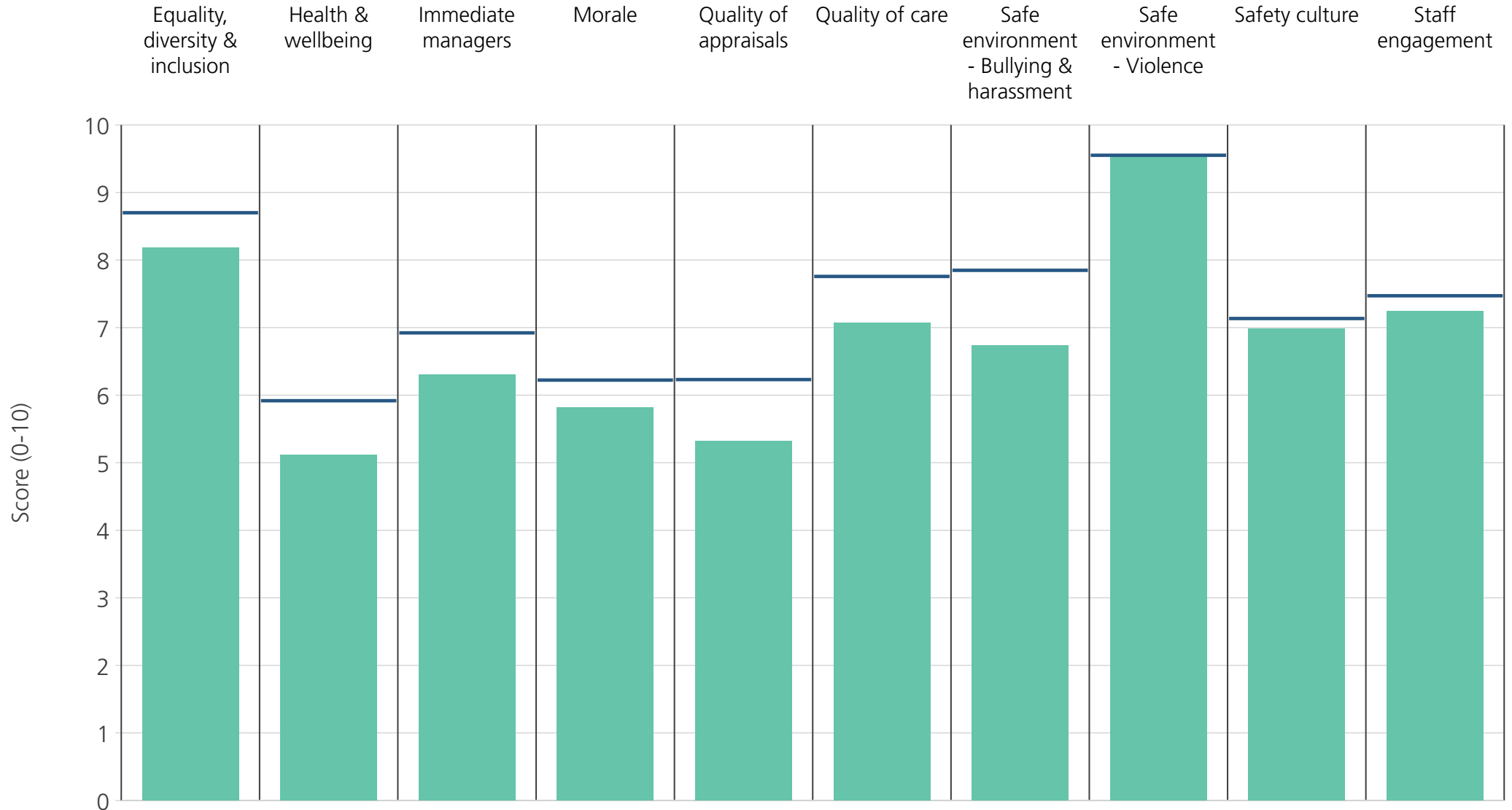
<b>Directorate</b>	8.2	5.3	6.5	5.7	6.3	7.8	6.9	8.3	7.2	7.2
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	293	296	300	282	232	298	296	296	293	302



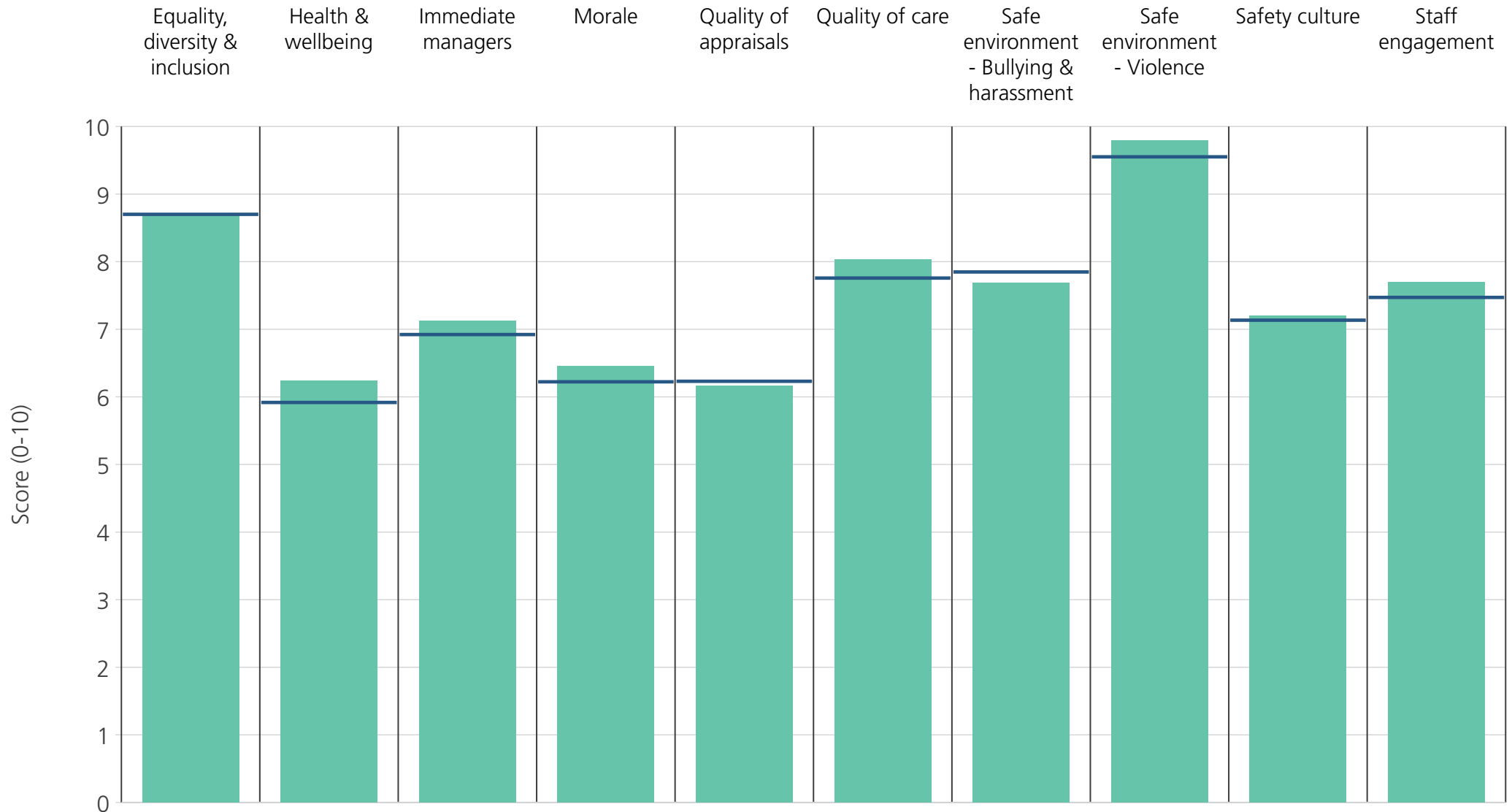
<b>Directorate</b>	8.5	5.4	7.0	6.1	6.5	7.9	7.4	9.6	7.0	7.3
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	258	262	263	256	207	262	257	254	258	271



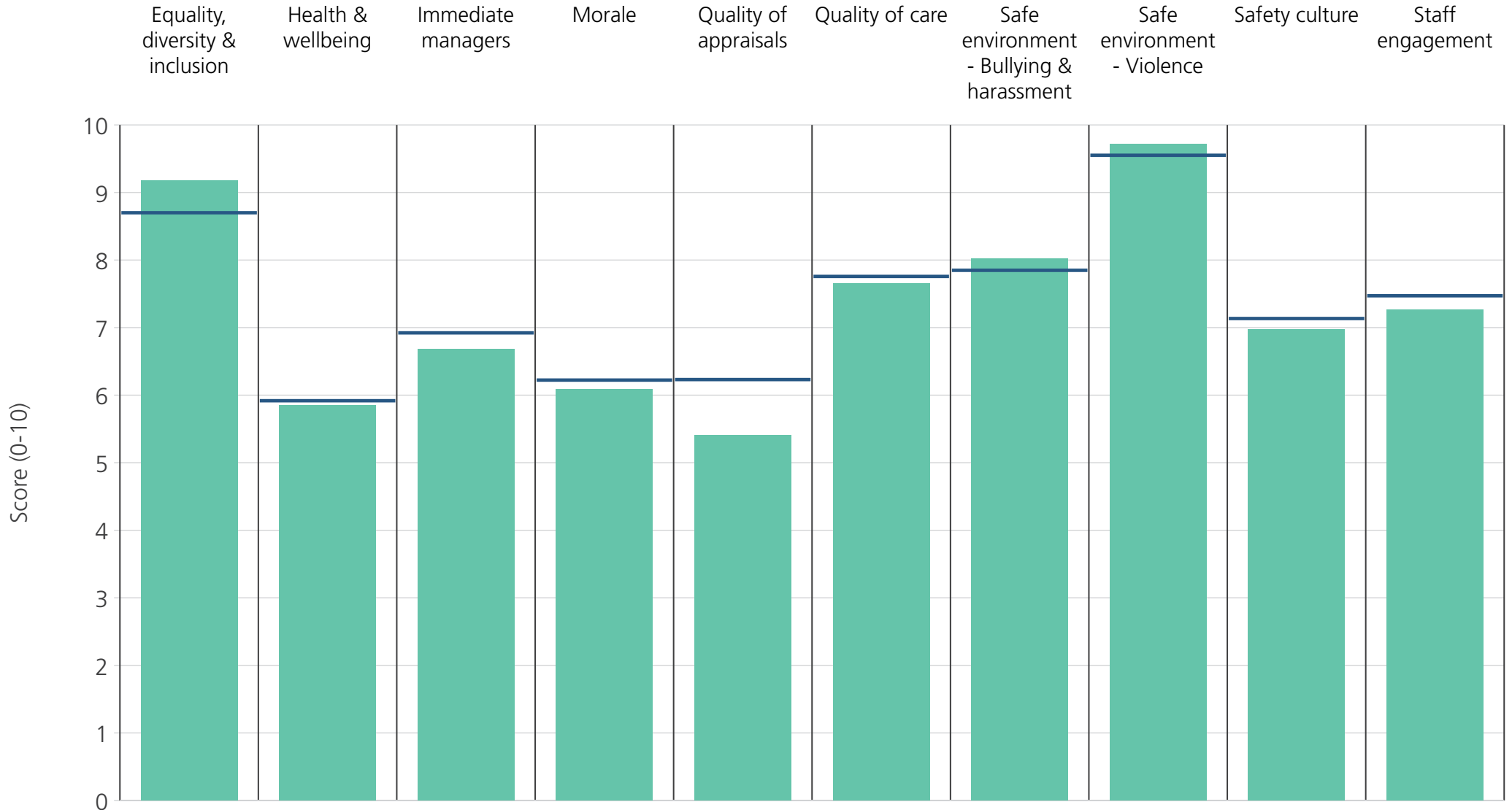
<b>Directorate</b>	8.7	5.9	7.0	6.6	6.0	7.8	8.0	9.8	7.0	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	279	281	285	273	238	272	278	278	281	291



<b>Directorate</b>	8.2	5.1	6.3	5.8	5.3	7.1	6.7	9.6	7.0	7.2
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	238	238	240	235	201	240	239	239	237	255

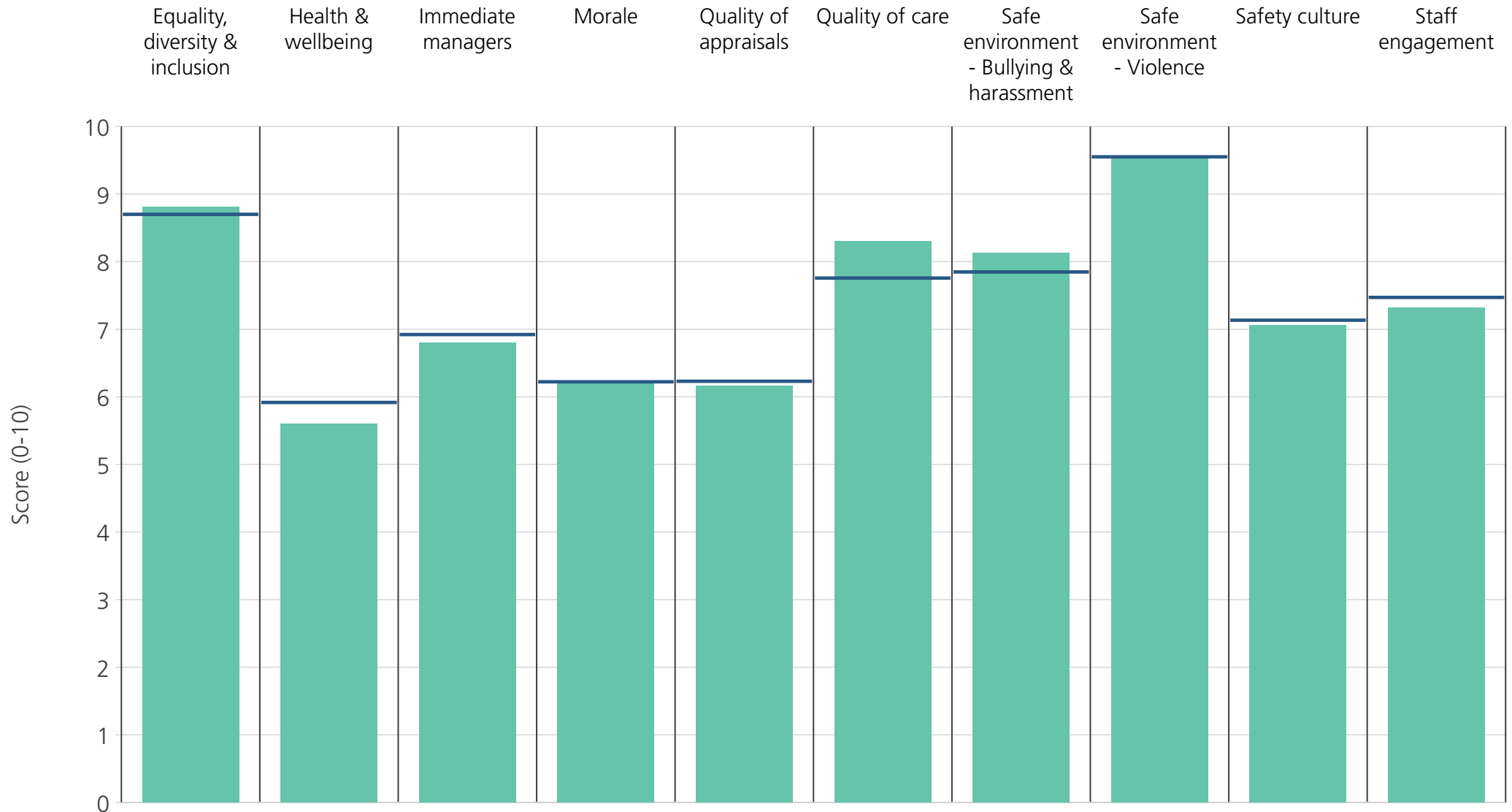


<b>Directorate</b>	8.7	6.2	7.1	6.5	6.2	8.0	7.7	9.8	7.2	7.7
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	281	280	289	278	245	282	278	276	281	300

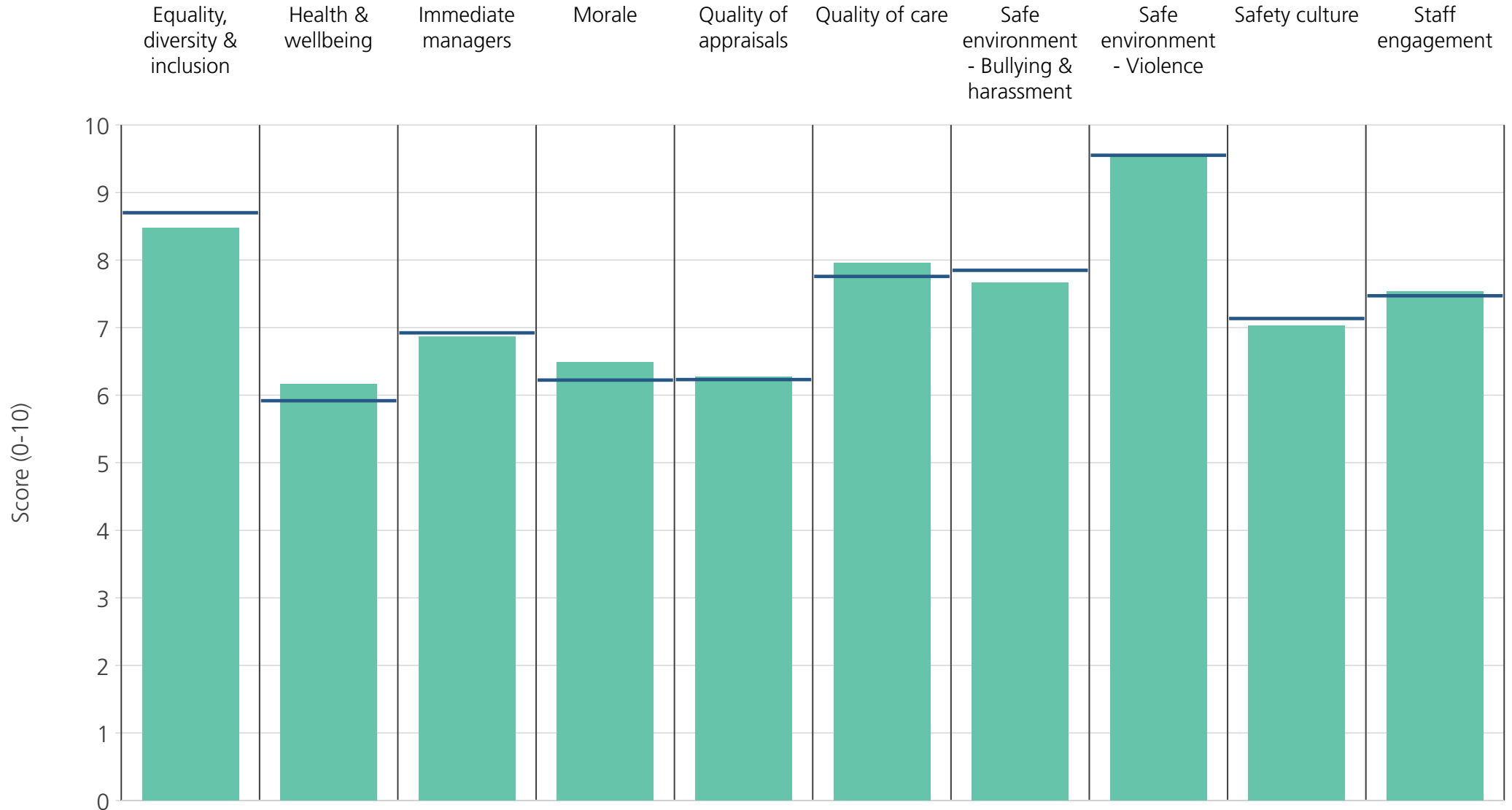


<b>Directorate</b>	9.2	5.9	6.7	6.1	5.4	7.7	8.0	9.7	7.0	7.3
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	190	190	191	186	166	178	186	185	186	197

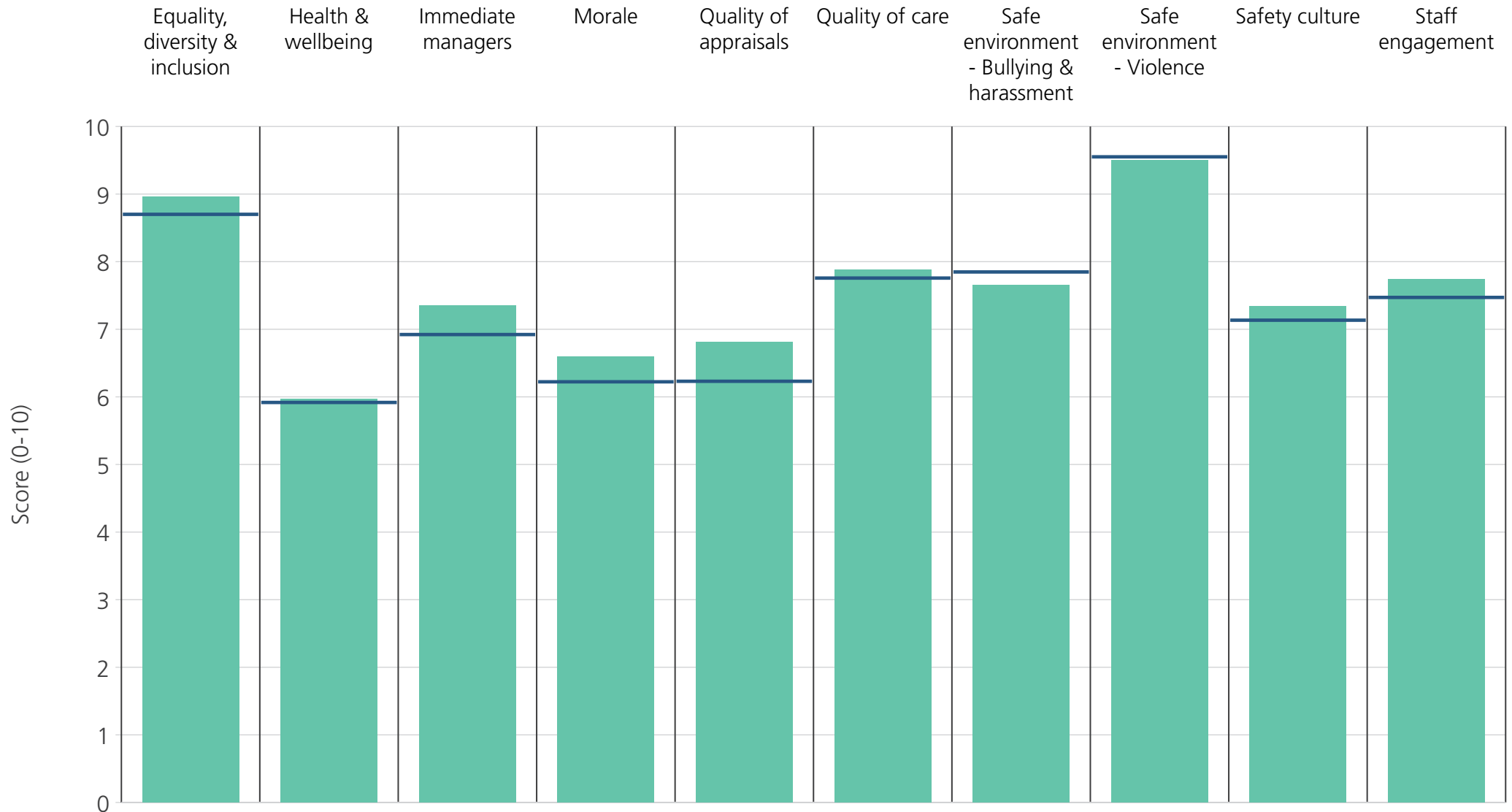




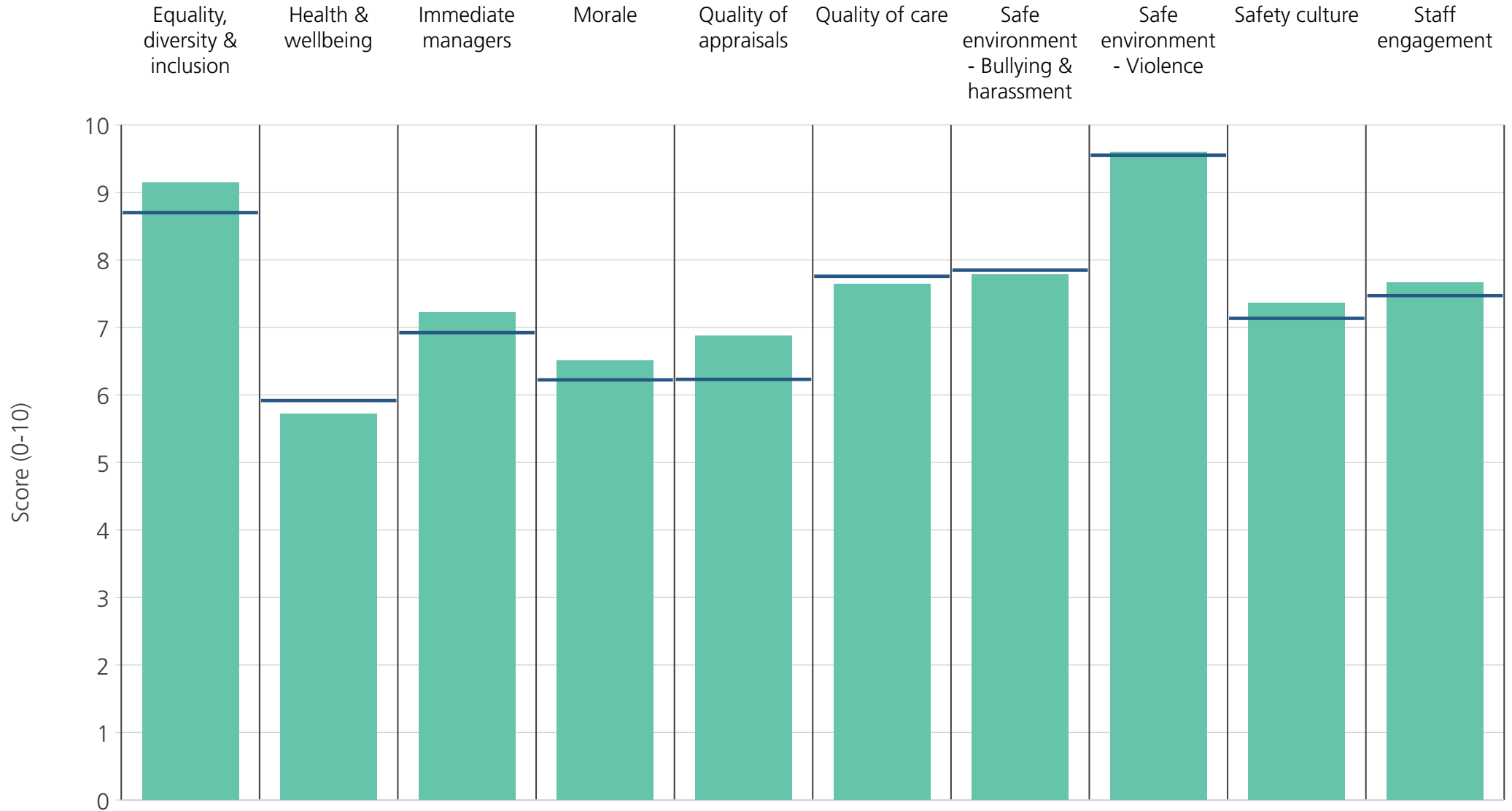
<b>Directorate</b>	8.8	5.6	6.8	6.2	6.2	8.3	8.1	9.6	7.1	7.3
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	172	176	178	171	140	174	169	170	173	186



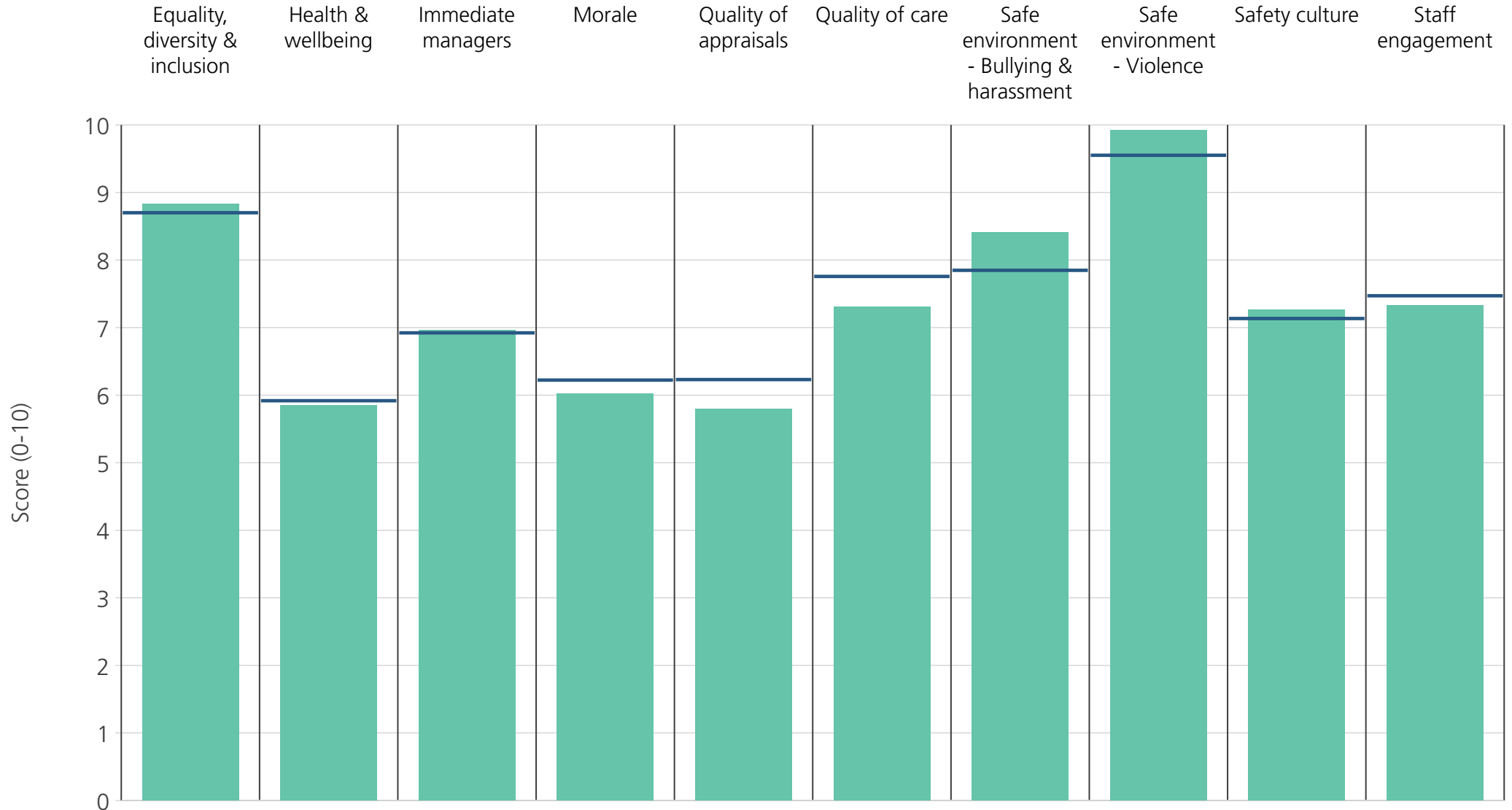
<b>Directorate</b>	8.5	6.2	6.9	6.5	6.3	8.0	7.7	9.5	7.0	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	188	194	194	185	161	193	185	185	187	197



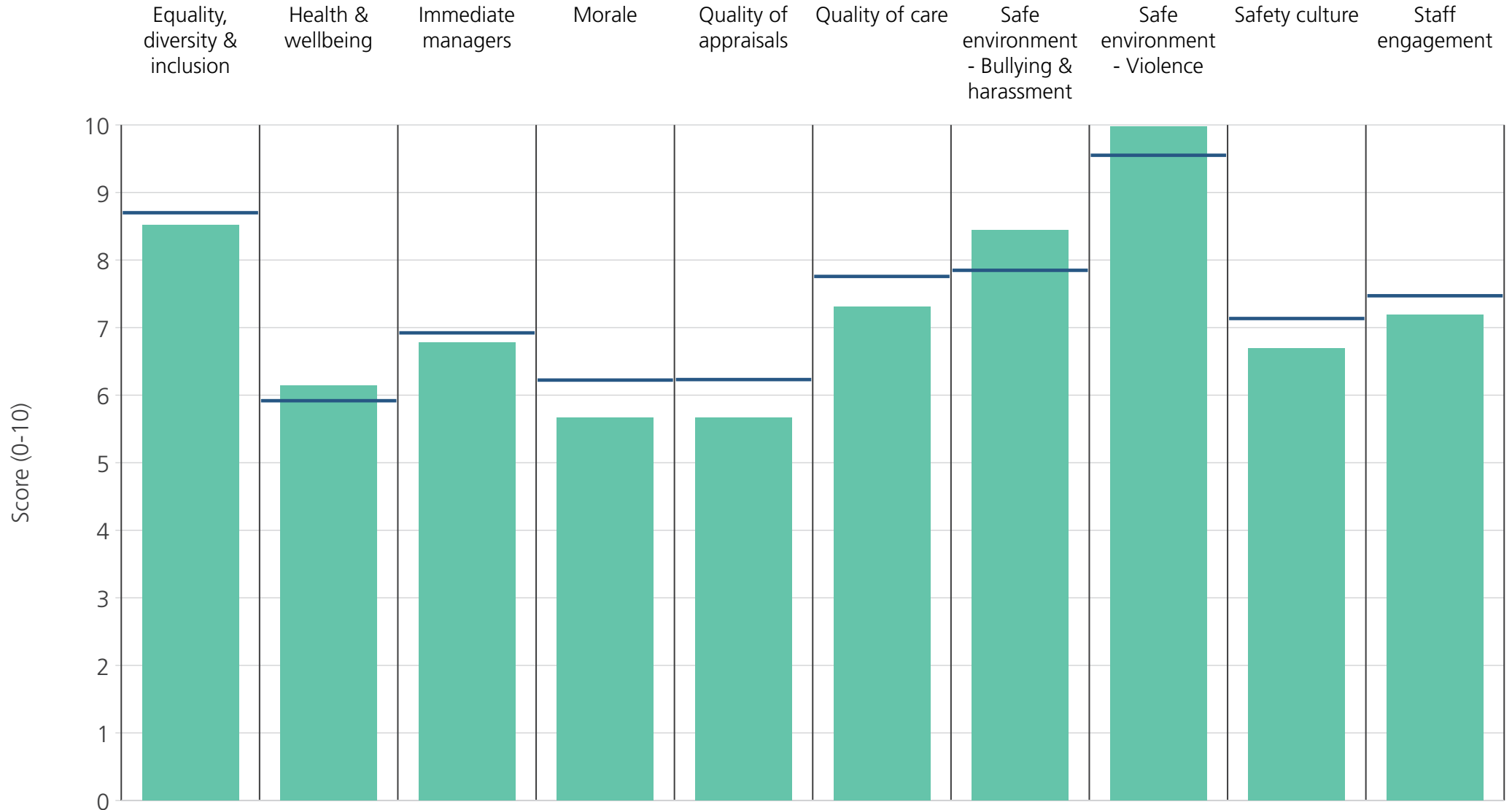
<b>Directorate</b>	9.0	6.0	7.4	6.6	6.8	7.9	7.6	9.5	7.3	7.7
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	219	223	223	221	200	218	214	214	222	227



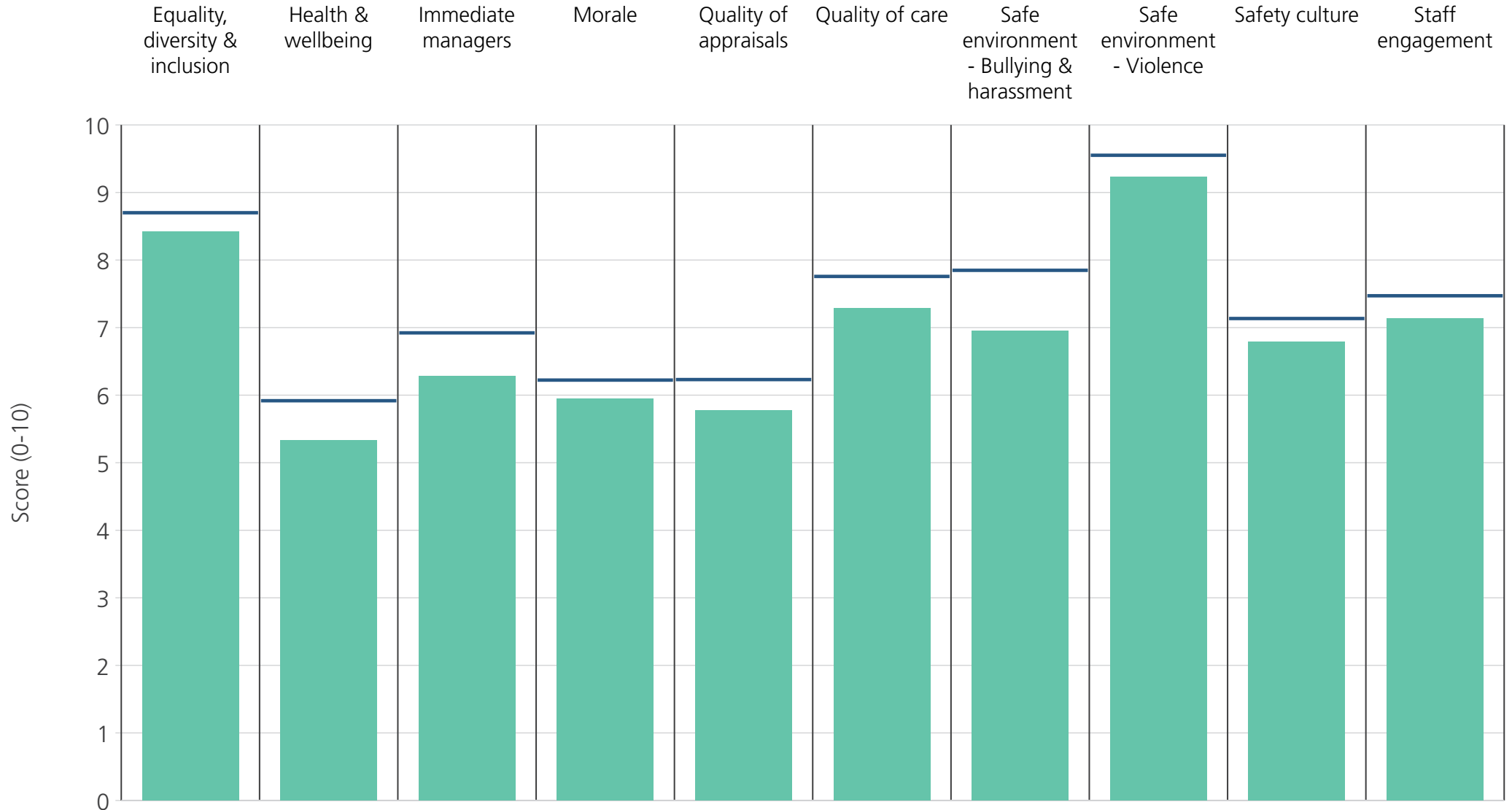
<b>Directorate</b>	9.1	5.7	7.2	6.5	6.9	7.6	7.8	9.6	7.4	7.7
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	226	225	229	224	214	226	226	226	227	233



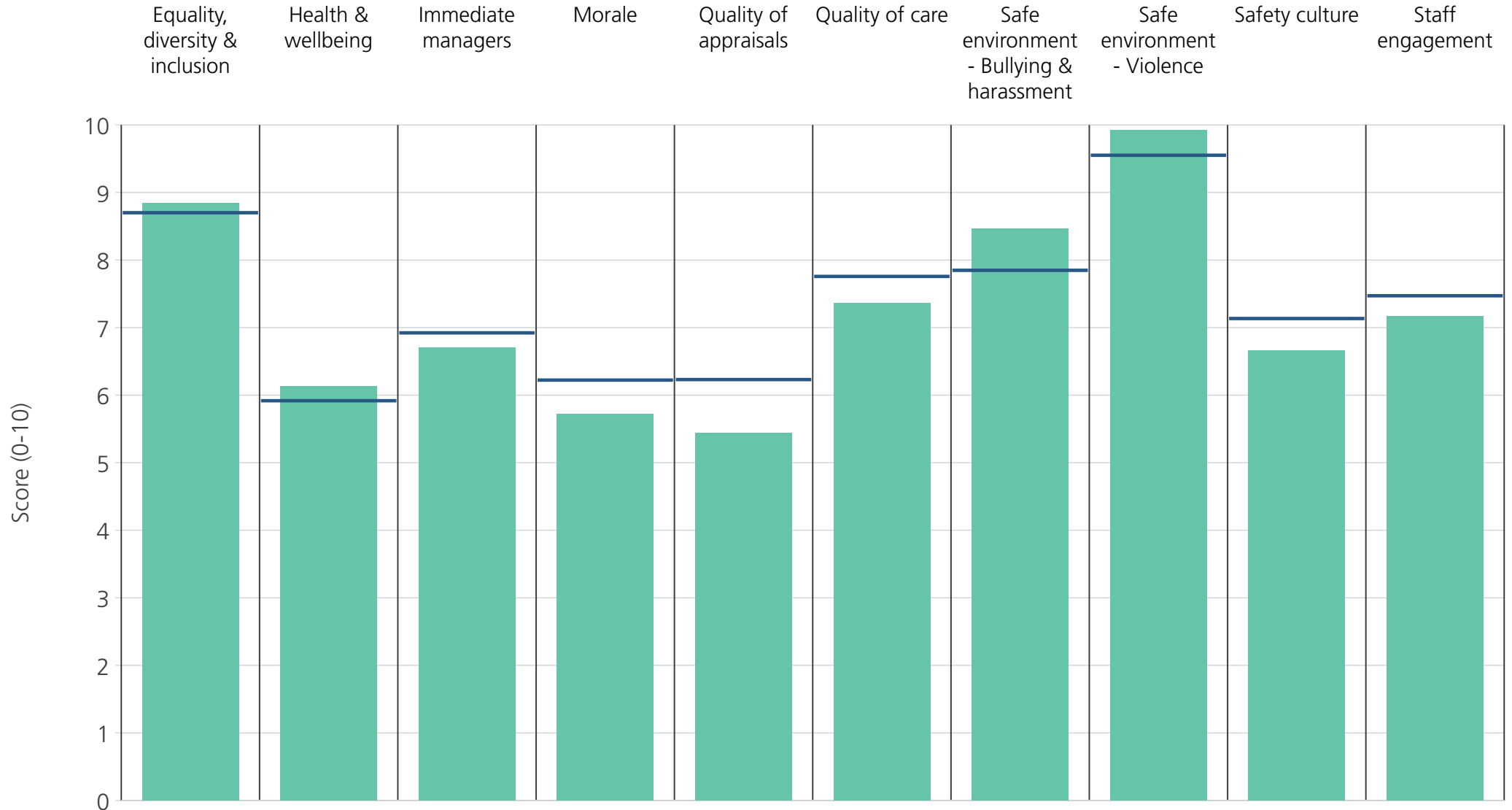
<b>Directorate</b>	8.8	5.9	7.0	6.0	5.8	7.3	8.4	9.9	7.3	7.3
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	168	168	171	168	141	157	167	168	167	176



<b>Directorate</b>	8.5	6.1	6.8	5.7	5.7	7.3	8.4	10.0	6.7	7.2
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	168	169	170	167	136	83	167	168	162	173

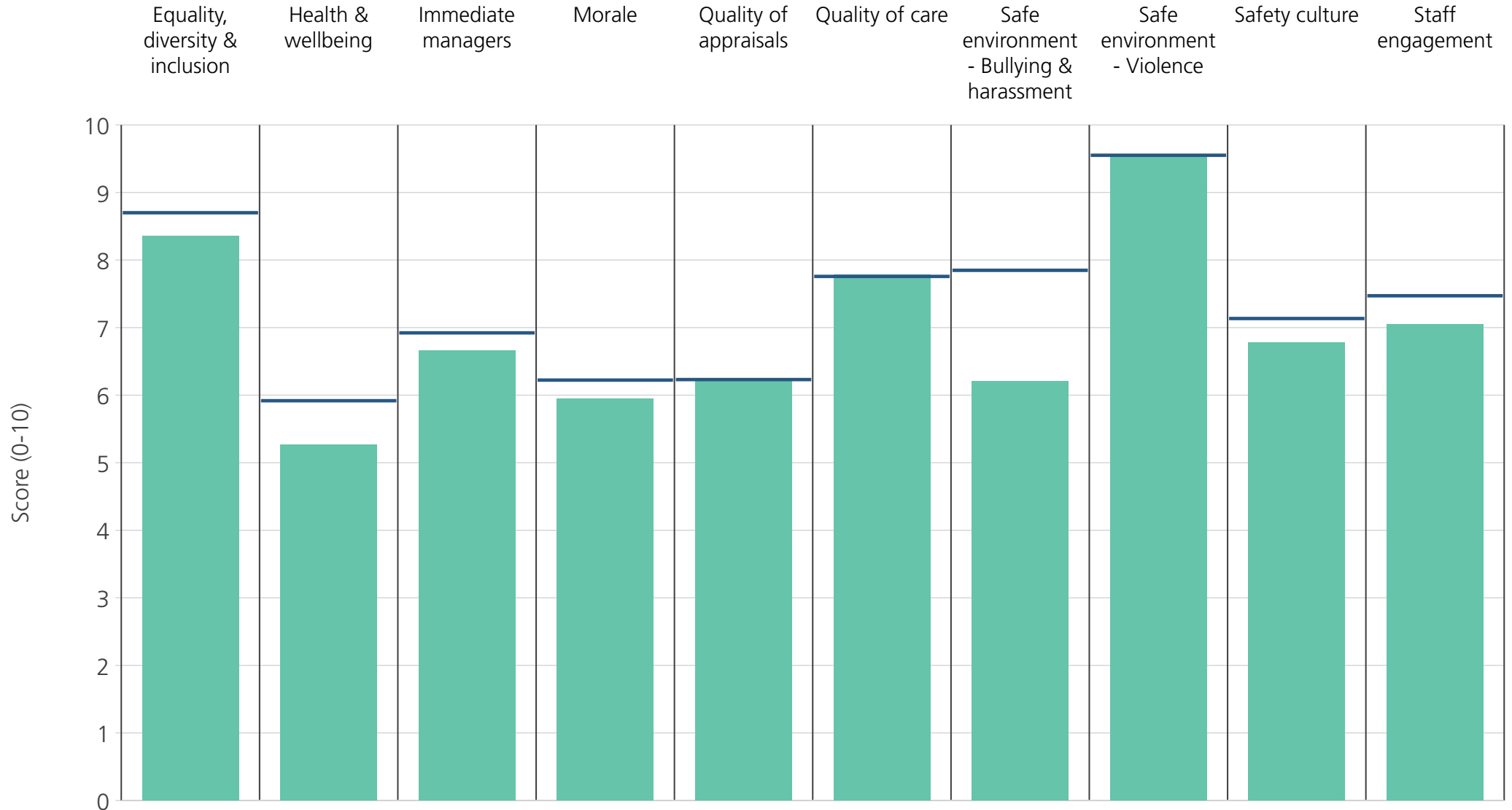


<b>Directorate</b>	8.4	5.3	6.3	5.9	5.8	7.3	7.0	9.2	6.8	7.1
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	122	123	125	119	100	125	121	122	122	130

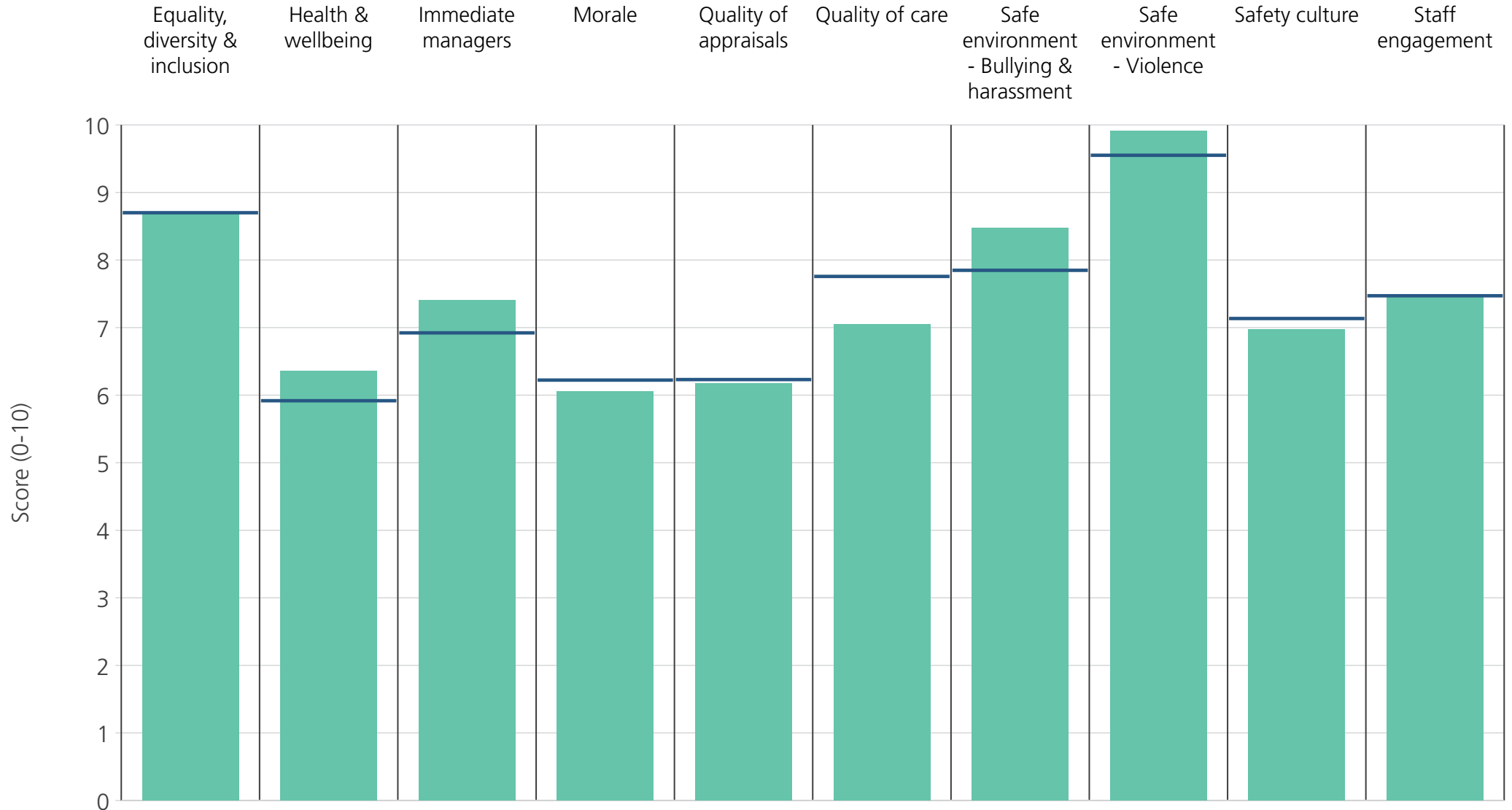


<b>Directorate</b>	8.8	6.1	6.7	5.7	5.4	7.4	8.5	9.9	6.7	7.2
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	173	177	177	175	157	109	173	170	175	179

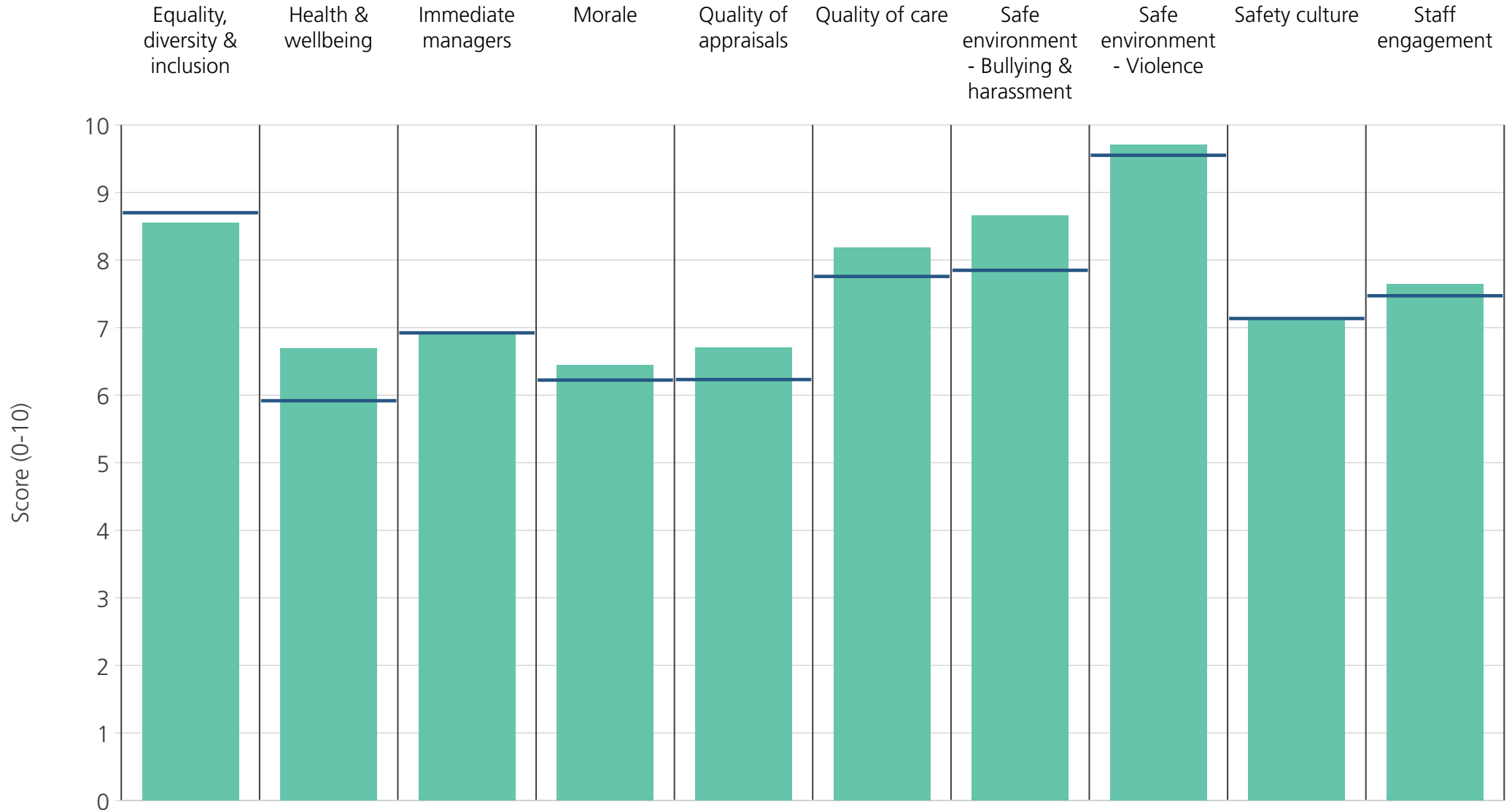




<b>Directorate</b>	8.4	5.3	6.7	5.9	6.2	7.8	6.2	9.5	6.8	7.1
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	94	96	96	93	76	94	94	96	94	99



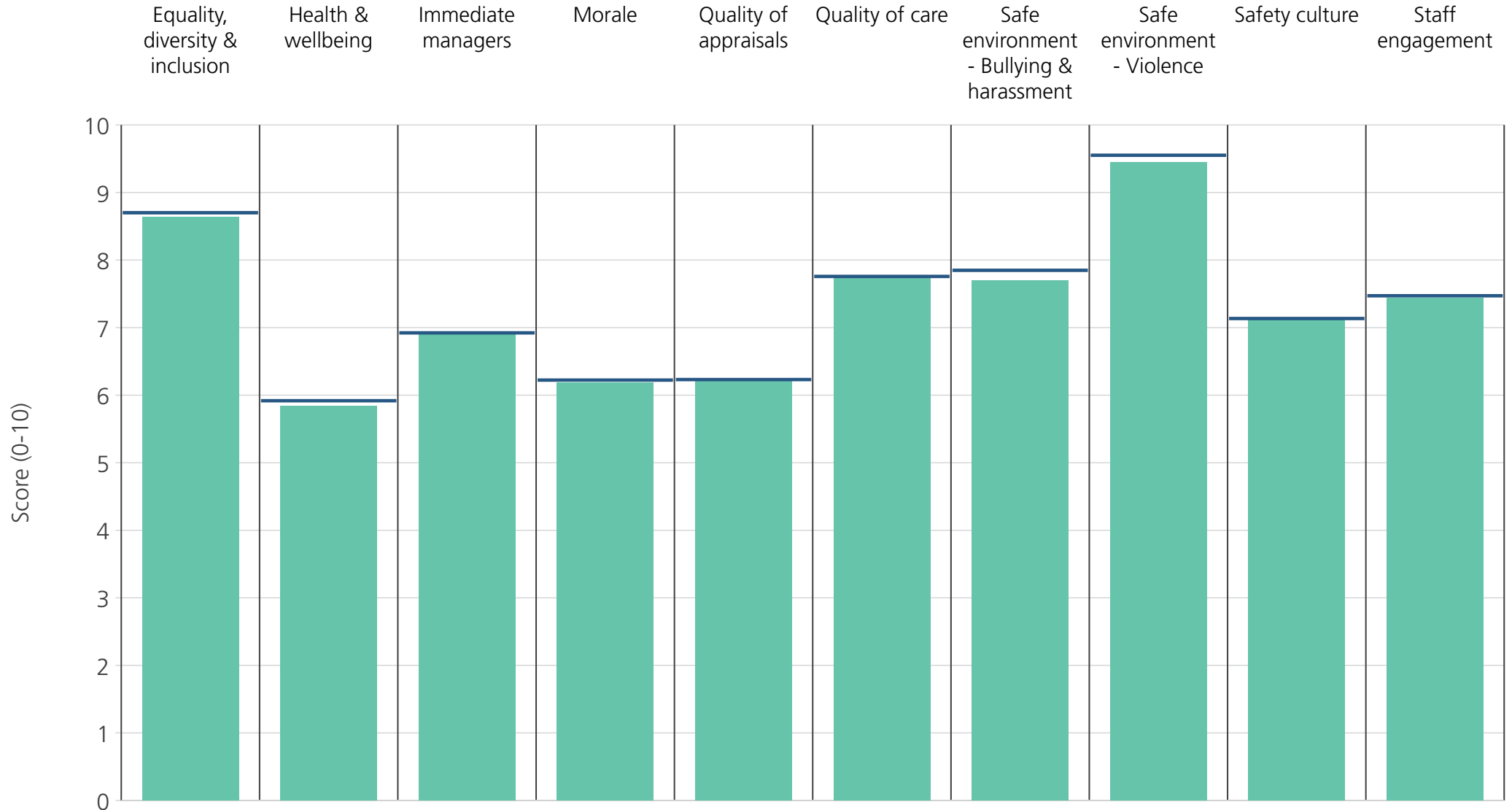
<b>Directorate</b>	8.7	6.4	7.4	6.1	6.2	7.0	8.5	9.9	7.0	7.4
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	148	148	150	148	134	98	146	147	148	154



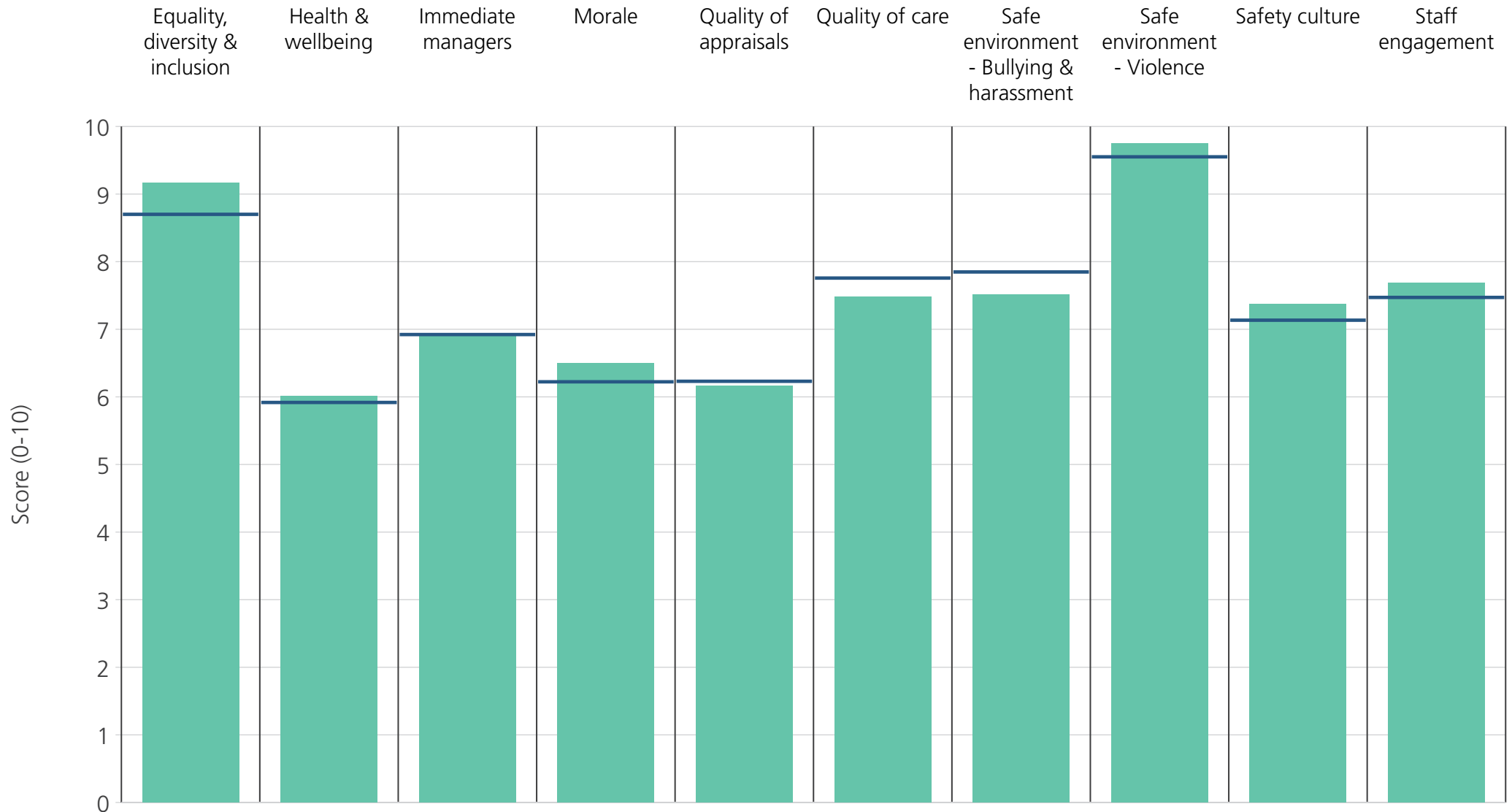
<b>Directorate</b>	8.5	6.7	6.9	6.4	6.7	8.2	8.7	9.7	7.1	7.6
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	559	573	573	556	504	436	555	552	566	579

# Directorates 2

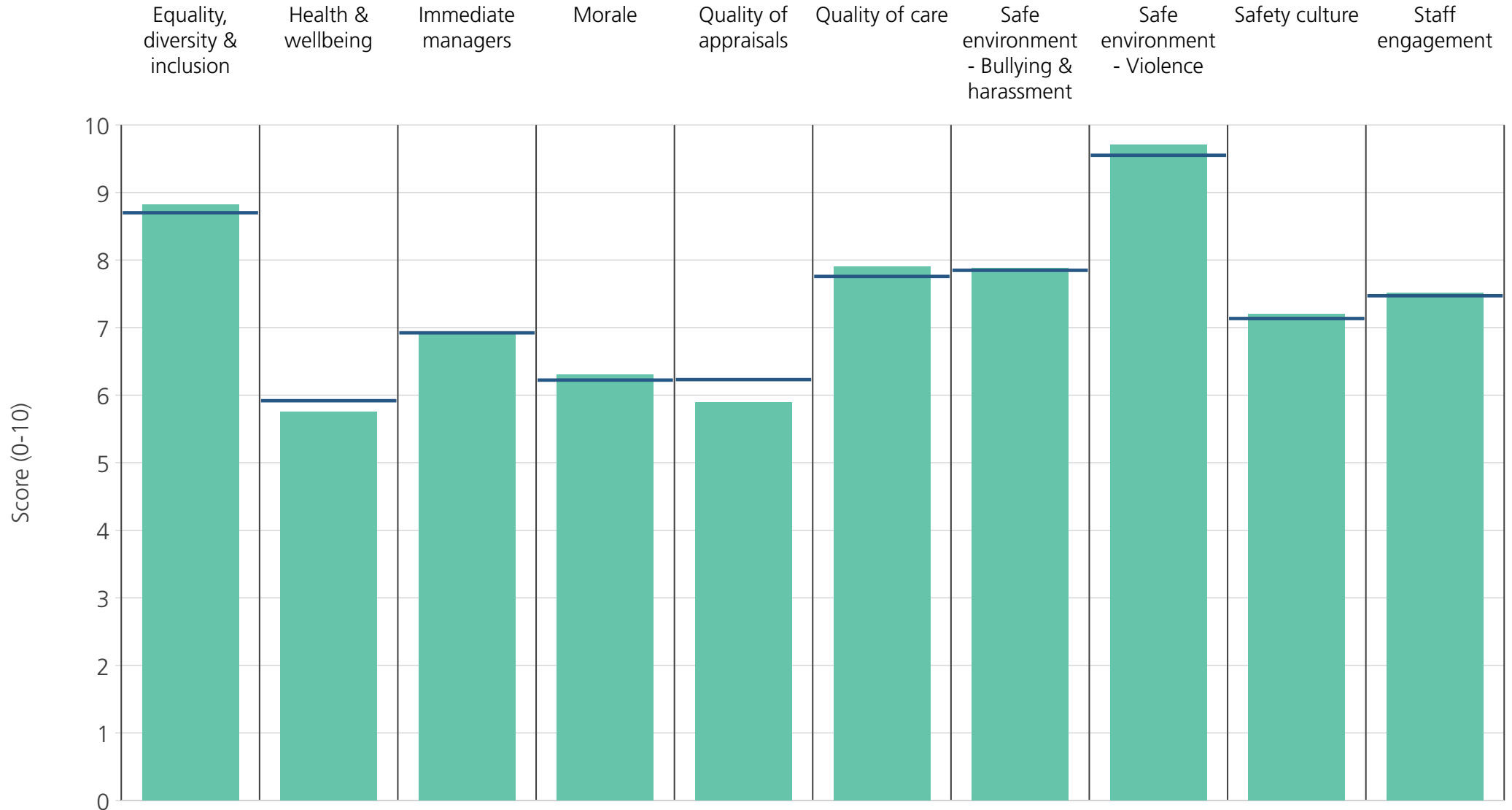
Guy's and St Thomas' NHS Foundation Trust  
2018 NHS Staff Survey Results



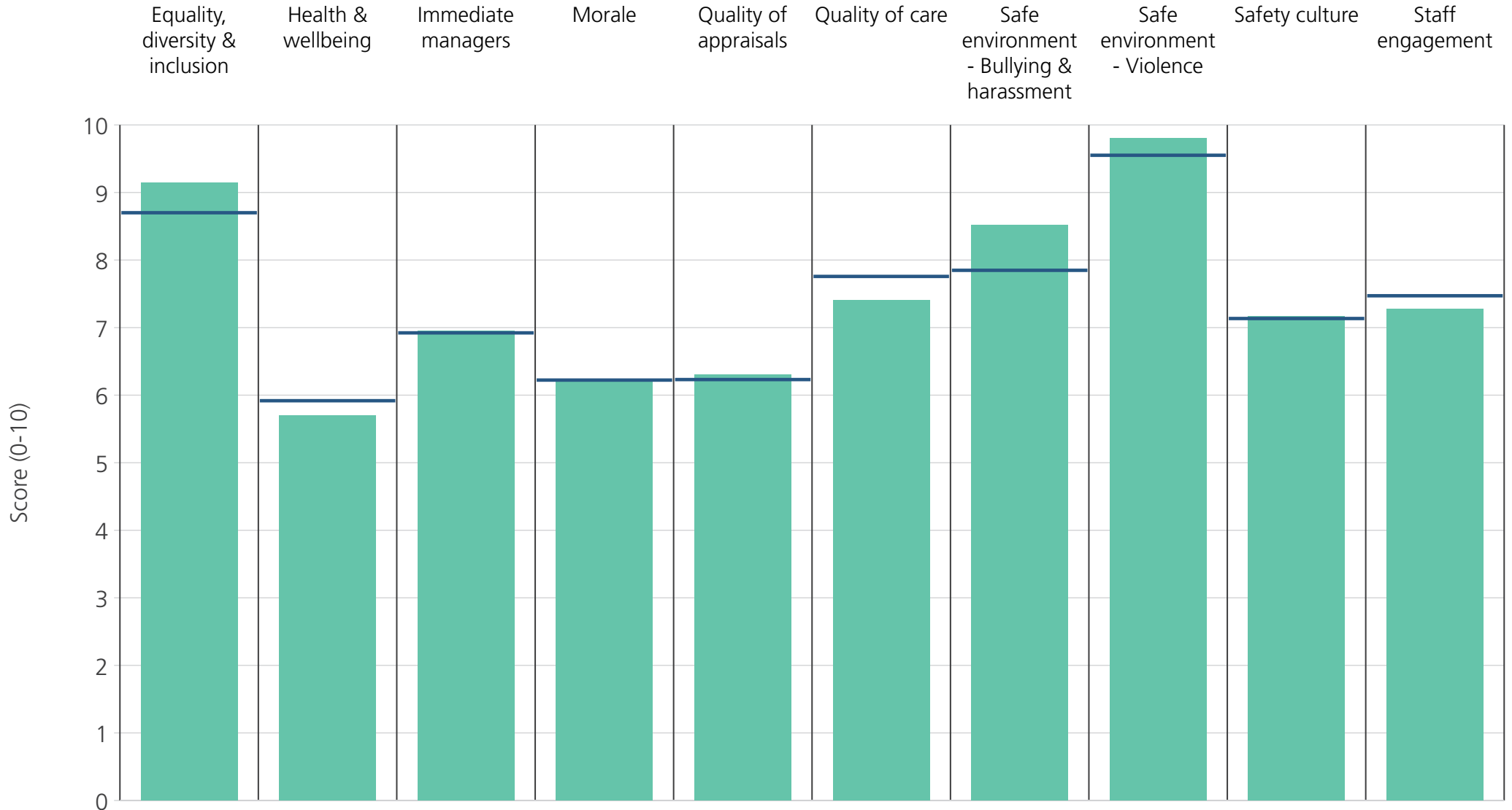
<b>Directorate</b>	8.6	5.8	6.9	6.2	6.2	7.7	7.7	9.4	7.1	7.4
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	4076	4115	4151	4036	3462	3729	4041	4039	4068	4256



<b>Directorate</b>	9.2	6.0	6.9	6.5	6.2	7.5	7.5	9.8	7.4	7.7
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	359	363	366	347	317	357	360	361	356	372

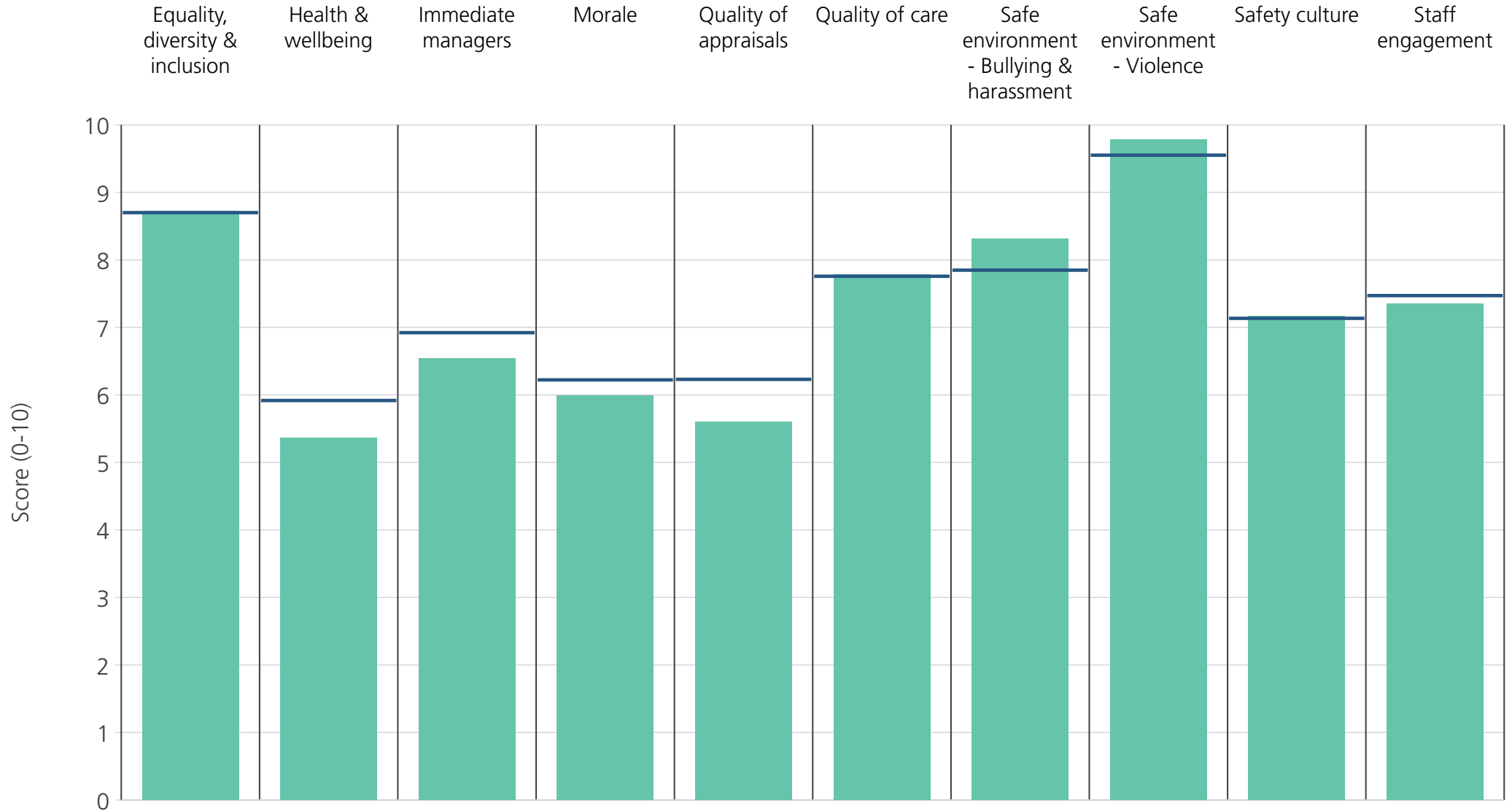


<b>Directorate</b>	8.8	5.7	6.9	6.3	5.9	7.9	7.9	9.7	7.2	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	258	263	263	257	236	260	259	257	261	266

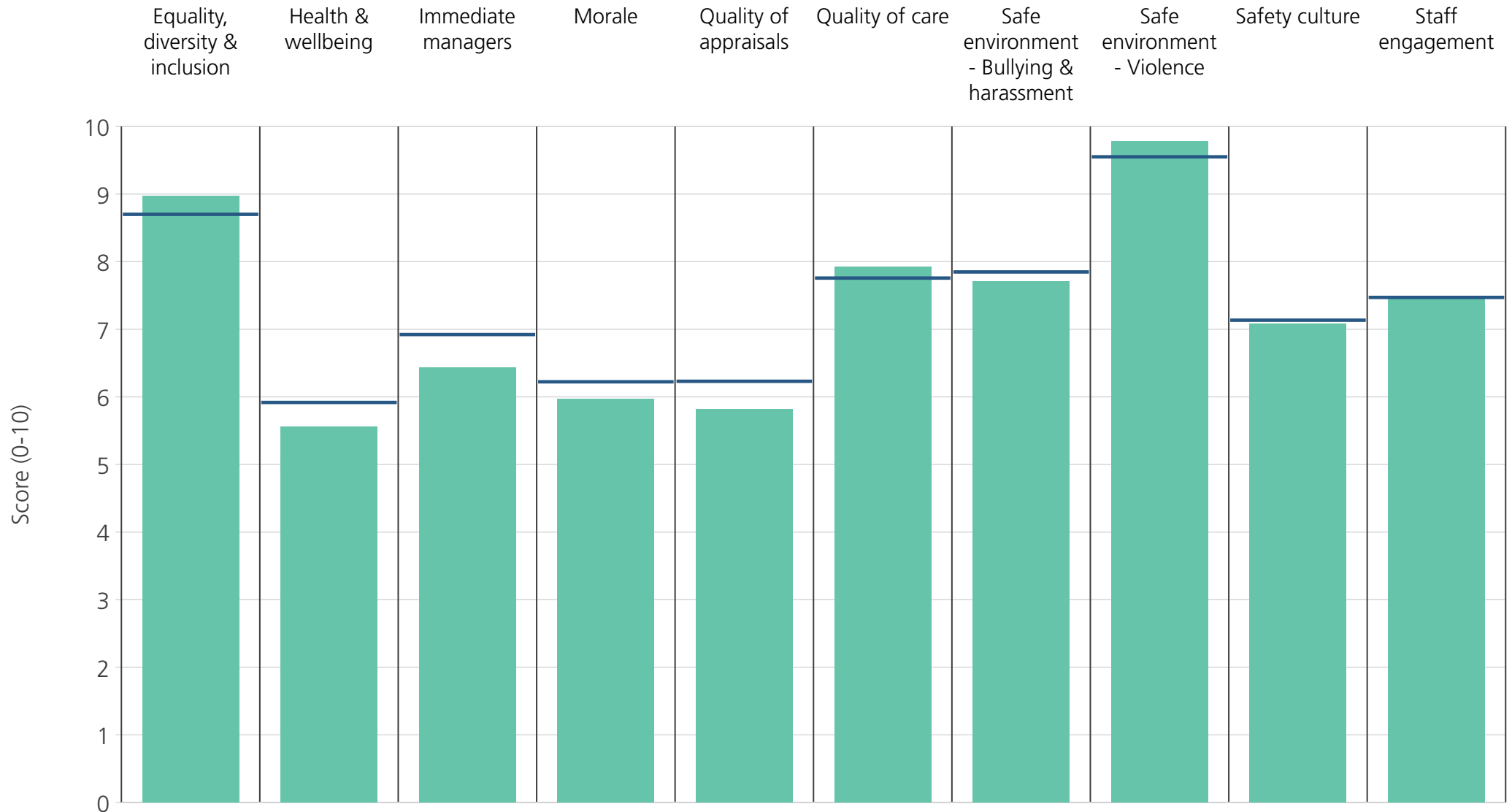


Directorate	9.1	5.7	7.0	6.2	6.3	7.4	8.5	9.8	7.2	7.3
Your org	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
Responses	272	273	275	266	257	268	270	271	270	279

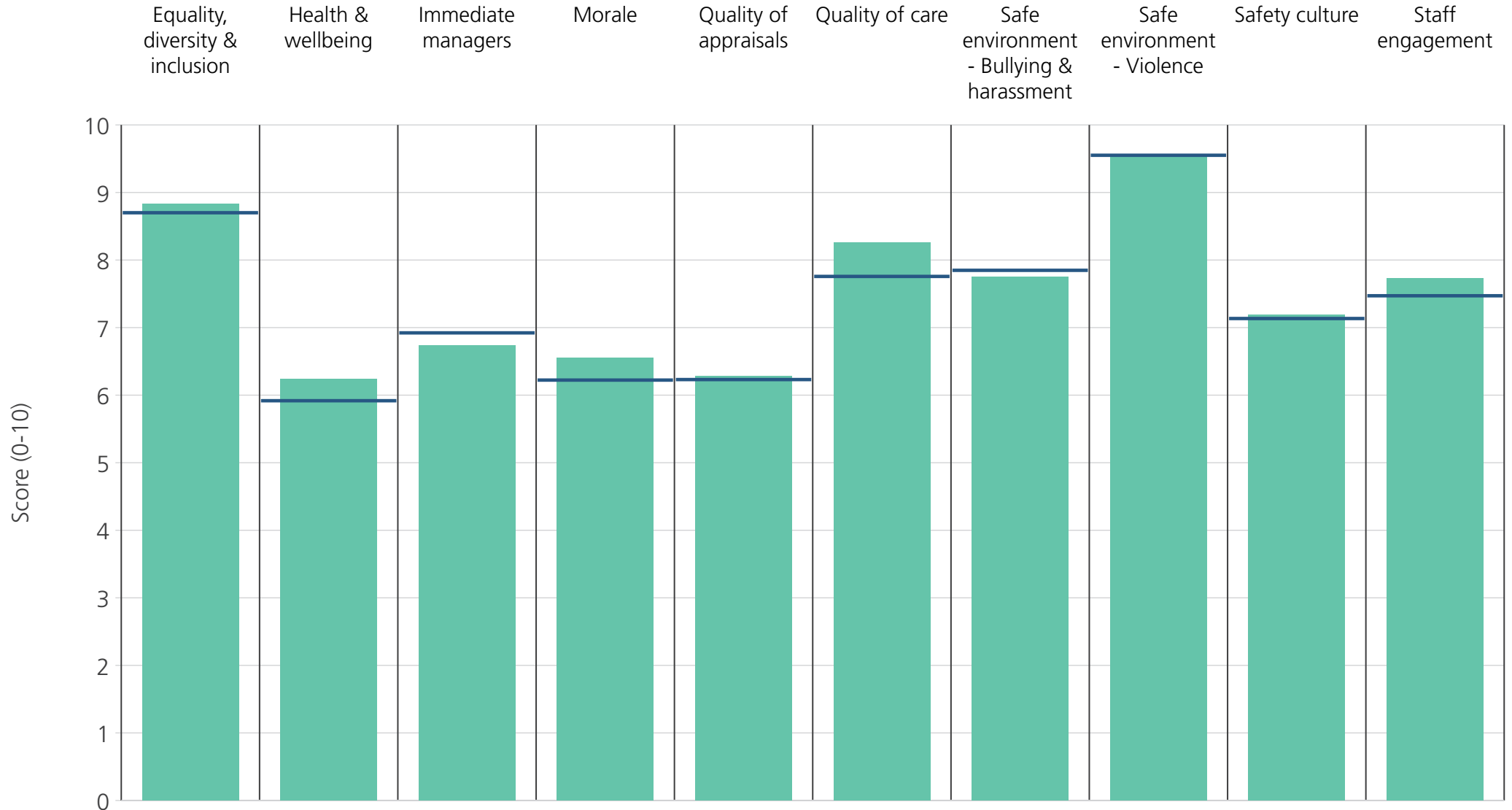




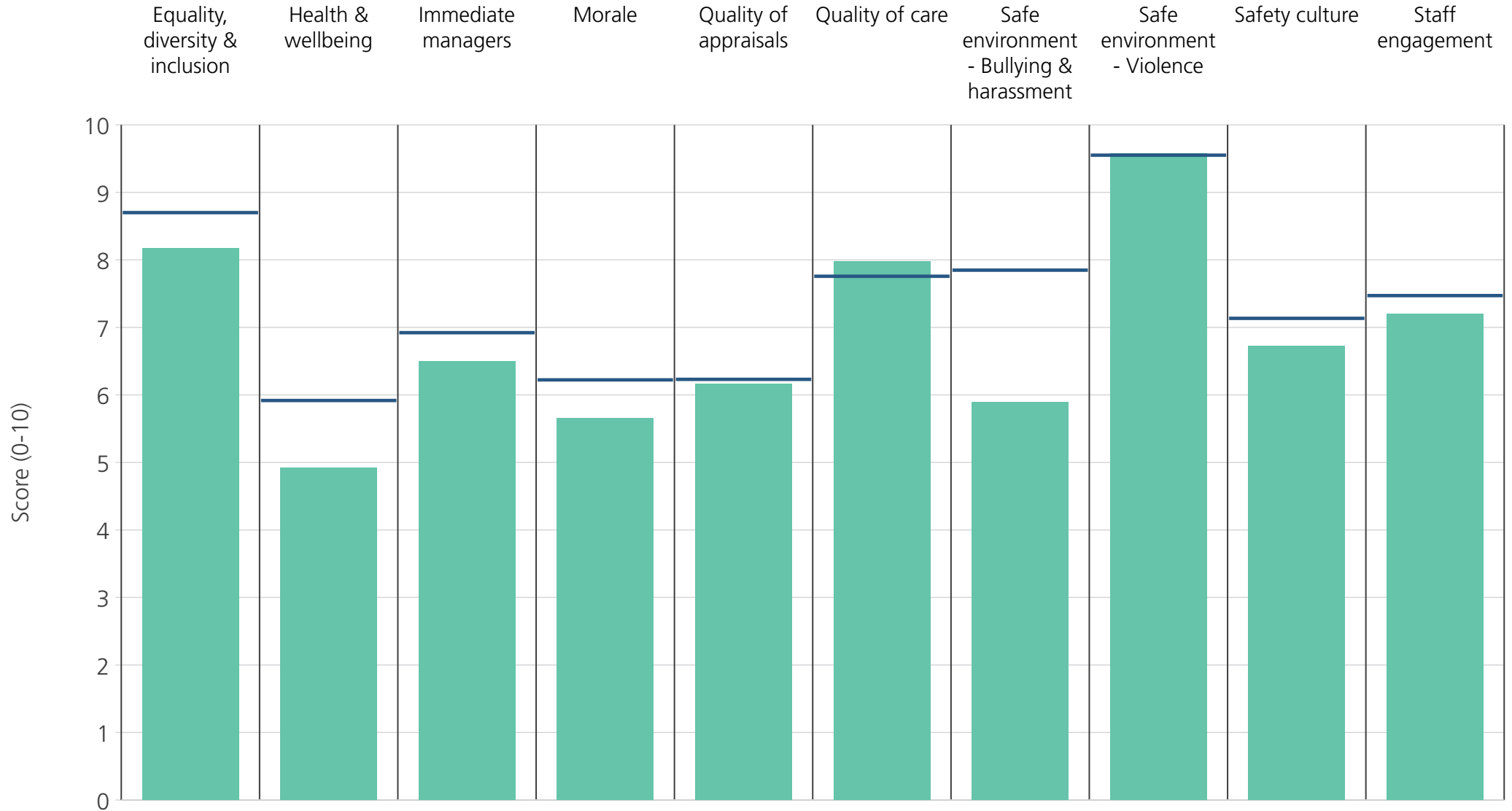
<b>Directorate</b>	8.7	5.4	6.5	6.0	5.6	7.8	8.3	9.8	7.2	7.3
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	183	184	182	182	144	174	183	184	183	185



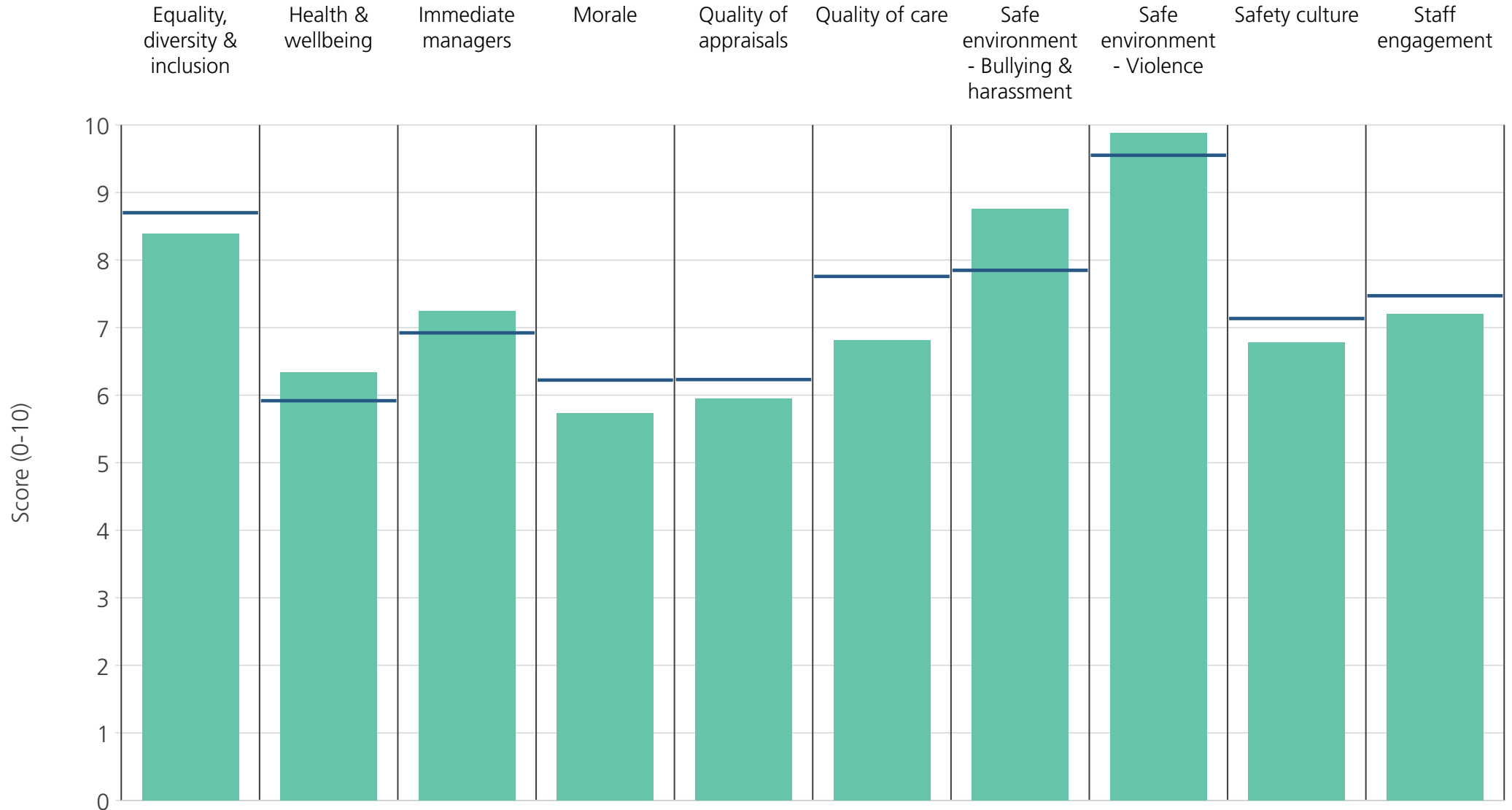
<b>Directorate</b>	9.0	5.6	6.4	6.0	5.8	7.9	7.7	9.8	7.1	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	129	129	131	130	107	128	131	130	130	132



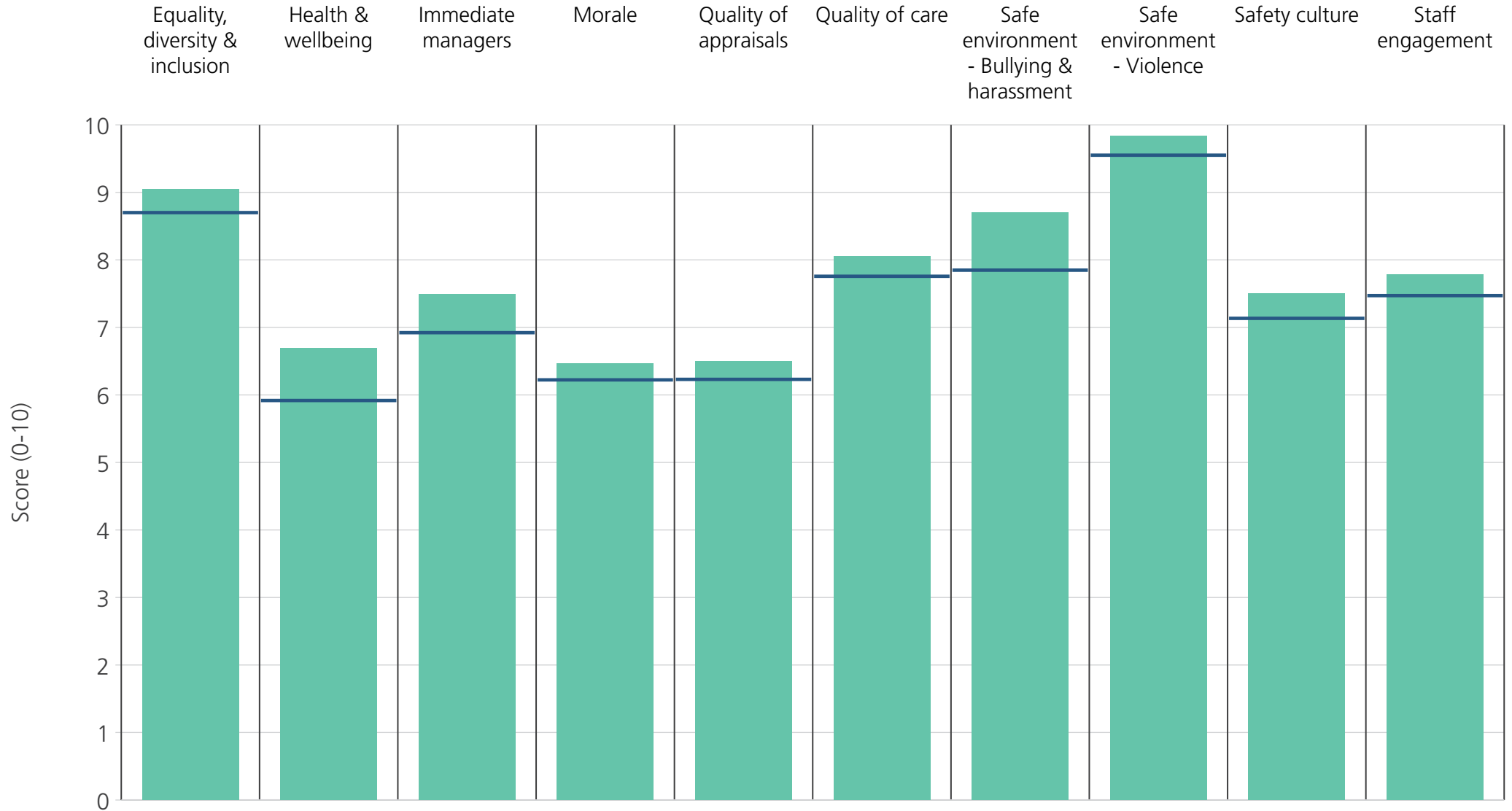
<b>Directorate</b>	8.8	6.2	6.7	6.6	6.3	8.3	7.8	9.6	7.2	7.7
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	90	92	92	90	81	94	89	90	91	95



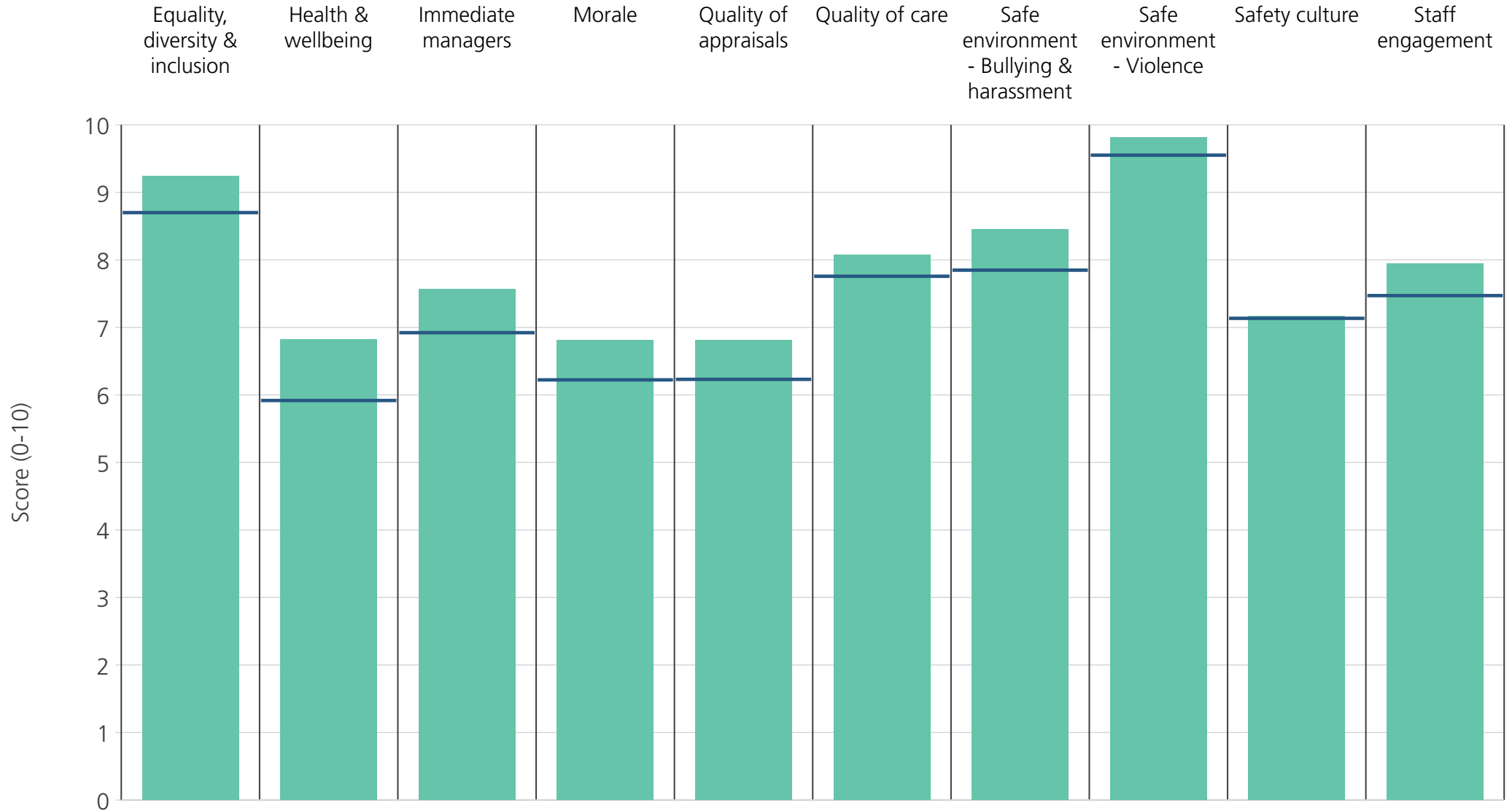
<b>Directorate</b>	8.2	4.9	6.5	5.7	6.2	8.0	5.9	9.6	6.7	7.2
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	55	55	55	53	43	54	54	55	53	57



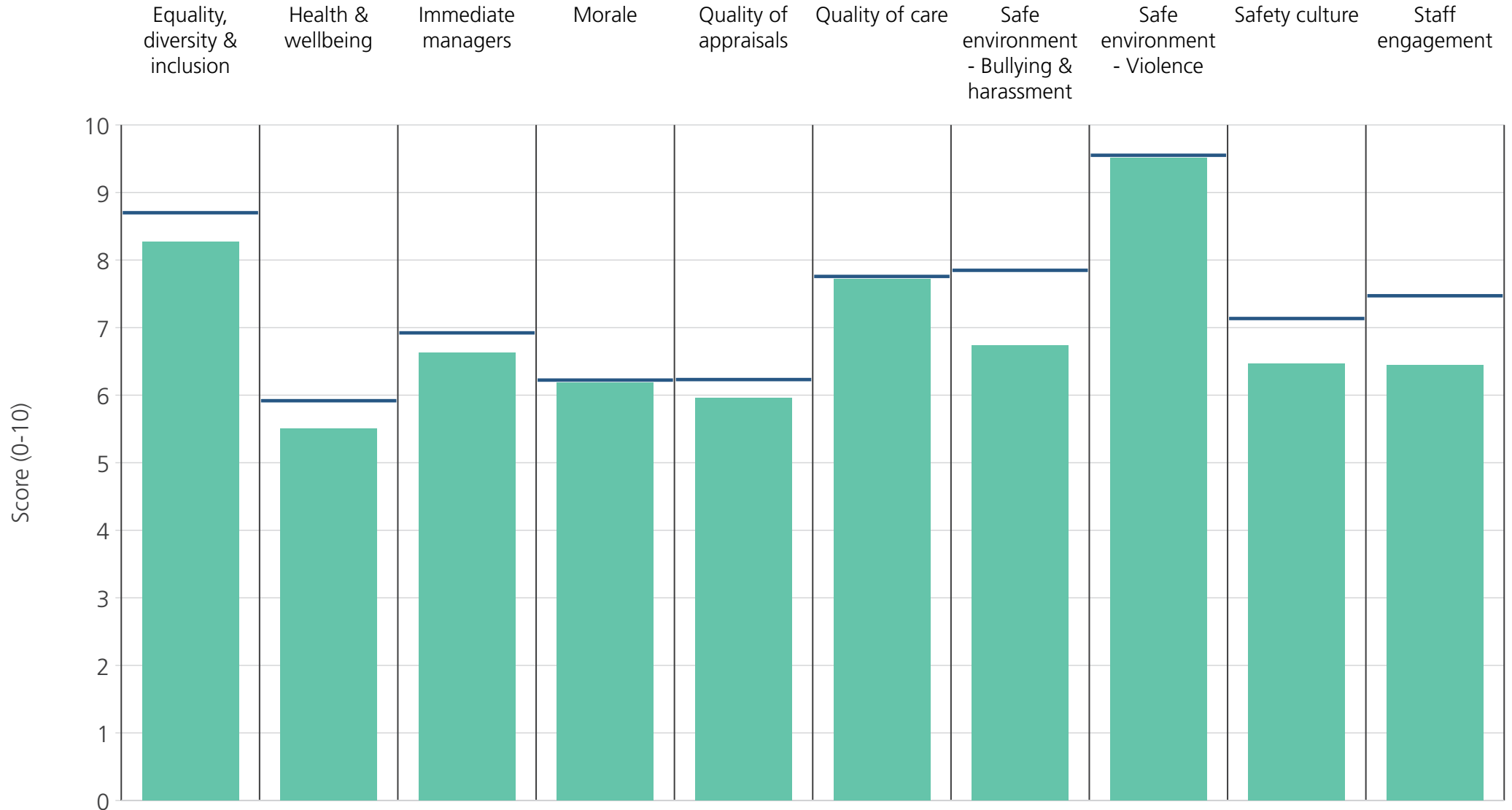
<b>Directorate</b>	8.4	6.3	7.2	5.7	5.9	6.8	8.8	9.9	6.8	7.2
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	82	83	83	82	70	45	82	83	81	87



<b>Directorate</b>	9.0	6.7	7.5	6.5	6.5	8.1	8.7	9.8	7.5	7.8
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	75	75	74	75	69	50	73	72	74	75

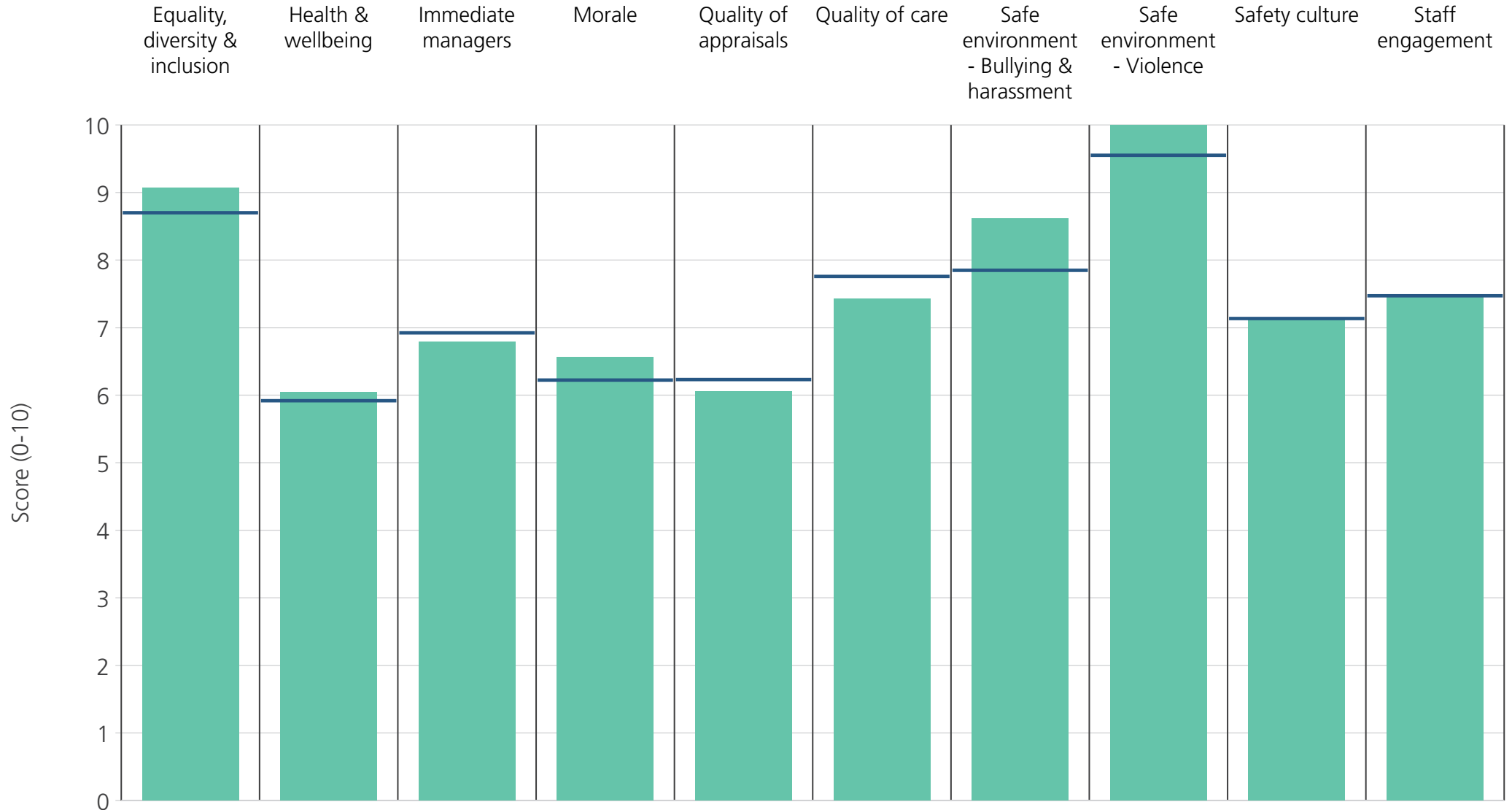


<b>Directorate</b>	9.2	6.8	7.6	6.8	6.8	8.1	8.5	9.8	7.2	7.9
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	55	55	55	55	45	46	54	54	55	57

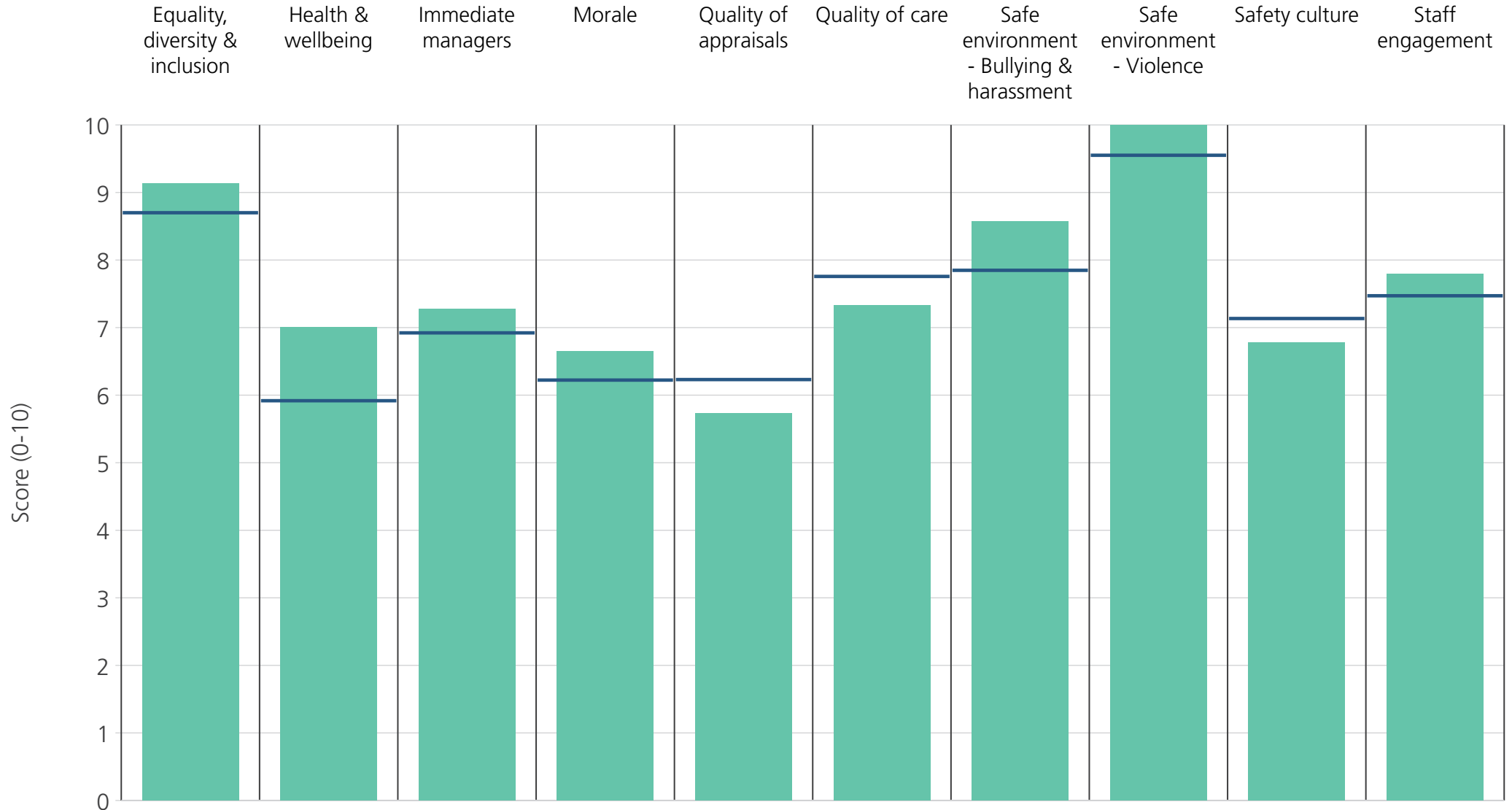


<b>Directorate</b>	8.3	5.5	6.6	6.2	6.0	7.7	6.7	9.5	6.5	6.4
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	25	27	27	26	21	27	26	27	27	28

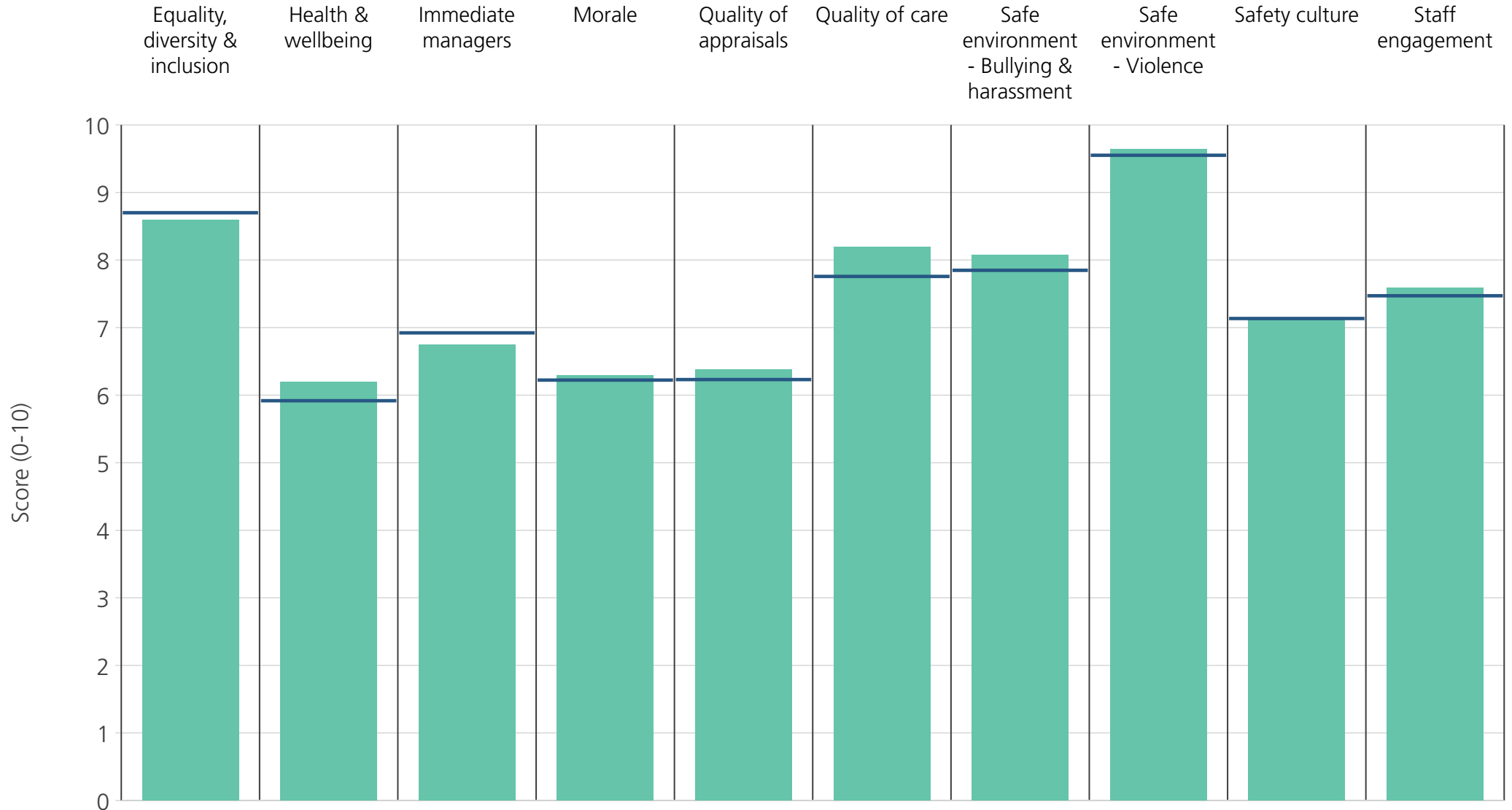




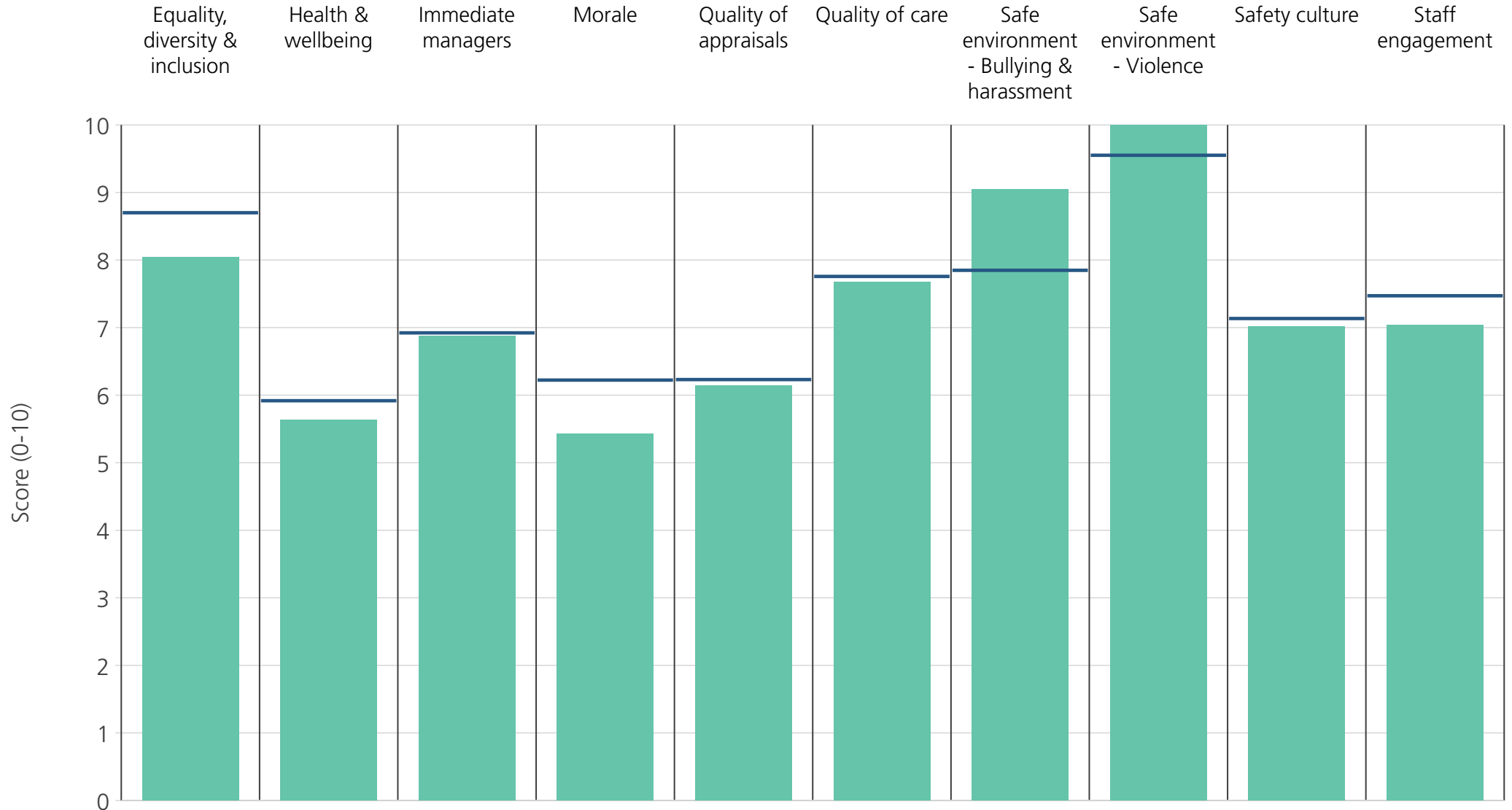
<b>Directorate</b>	9.1	6.0	6.8	6.6	6.1	7.4	8.6	10.0	7.1	7.4
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	25	25	26	25	25	24	24	24	26	26



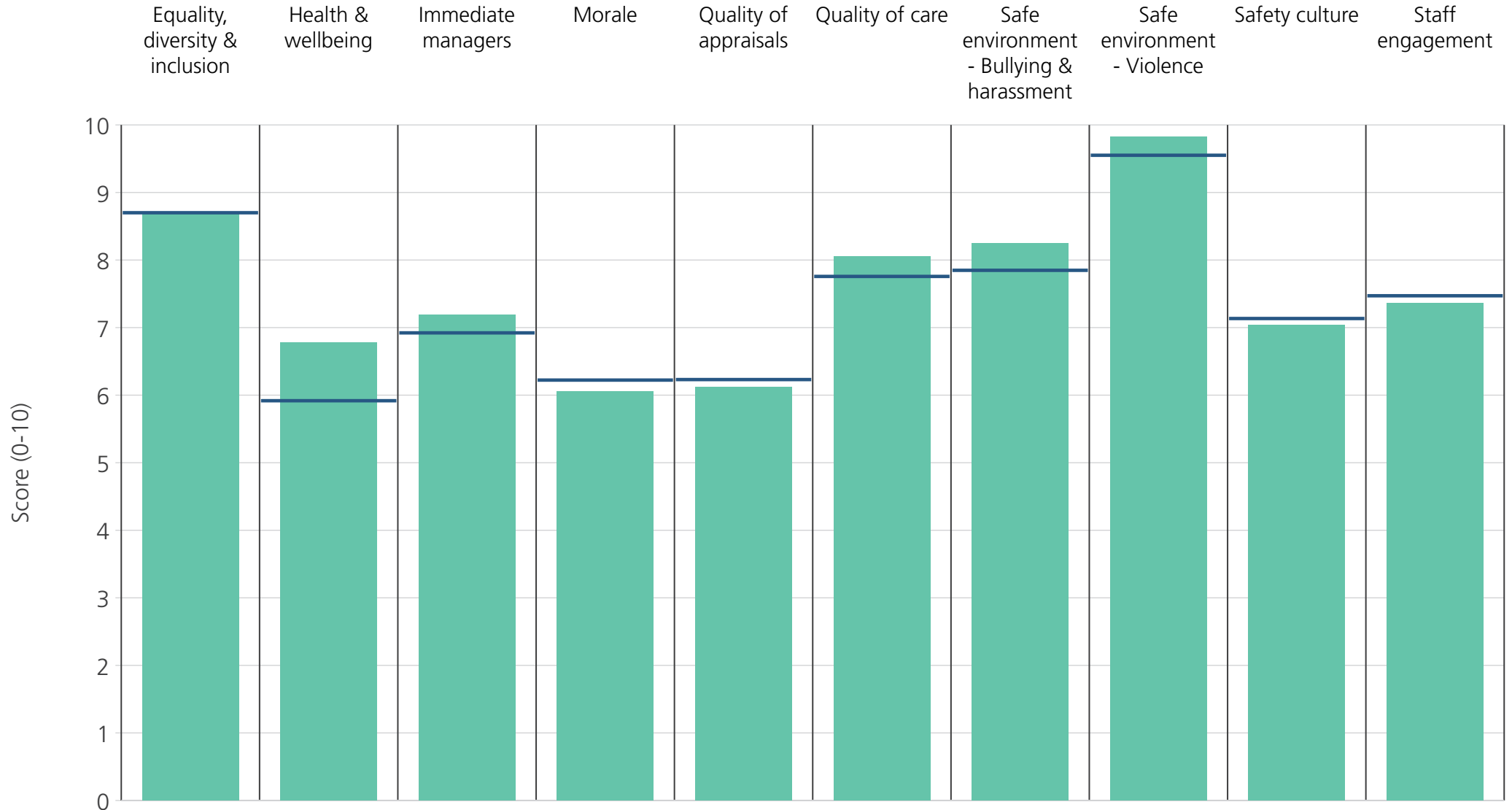
<b>Directorate</b>	9.1	7.0	7.3	6.7	5.7	7.3	8.6	10.0	6.8	7.8
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	27	28	28	28	25	15	28	27	28	28



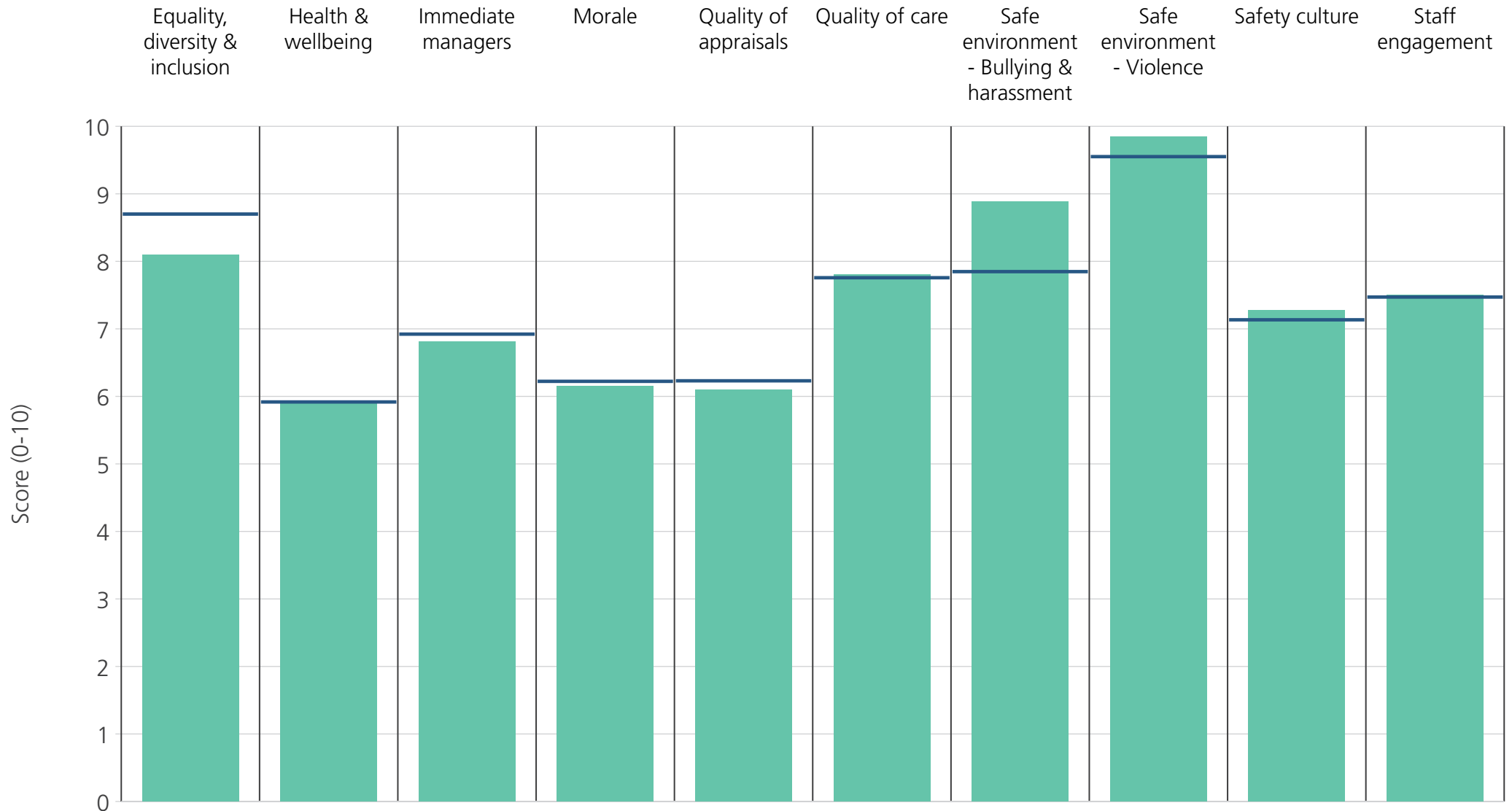
<b>Directorate</b>	8.6	6.2	6.7	6.3	6.4	8.2	8.1	9.6	7.2	7.6
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	58	57	60	58	49	50	57	56	60	59



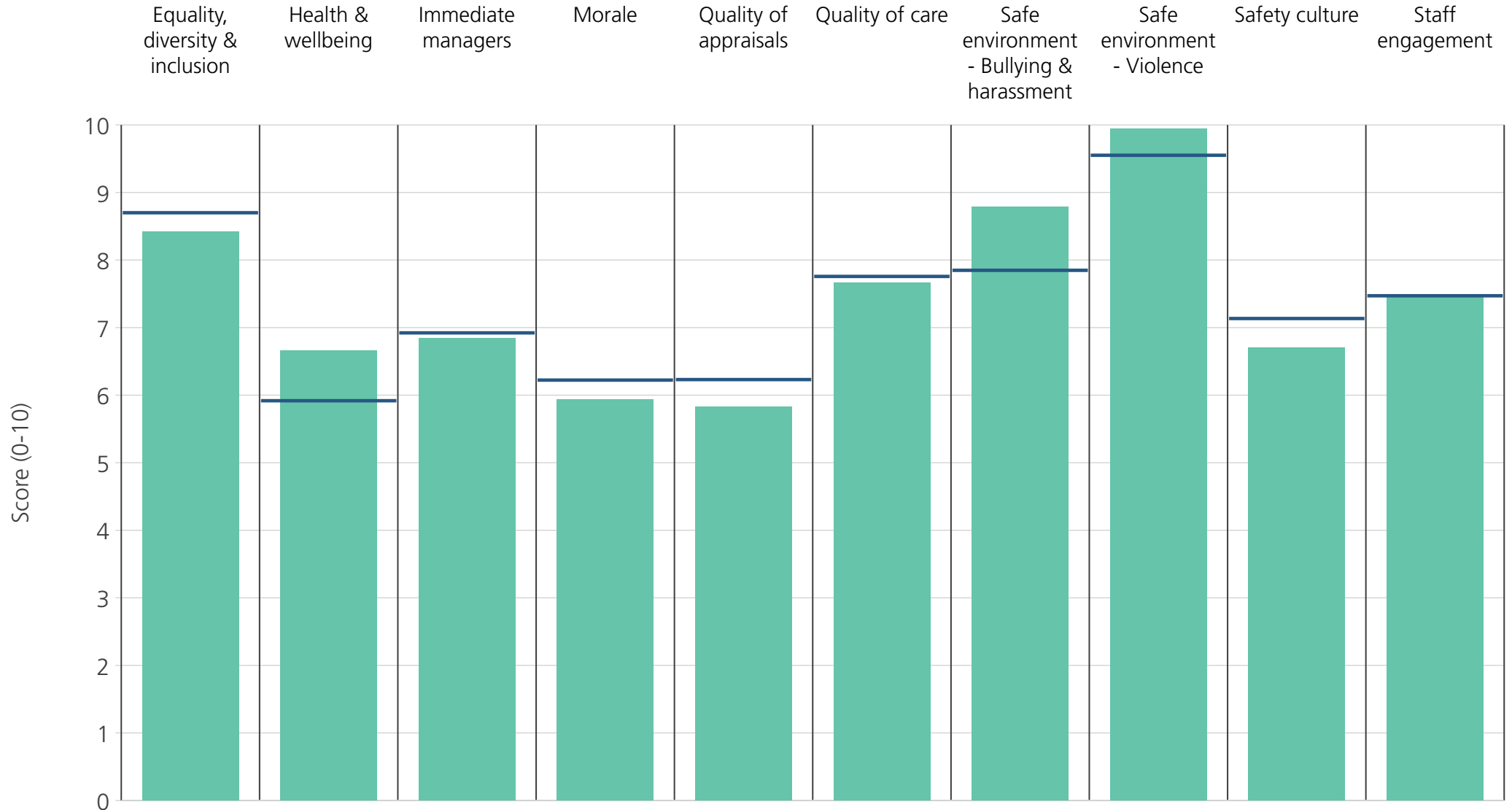
<b>Directorate</b>	8.0	5.6	6.9	5.4	6.1	7.7	9.0	10.0	7.0	7.0
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	29	30	30	28	23	28	28	28	29	30



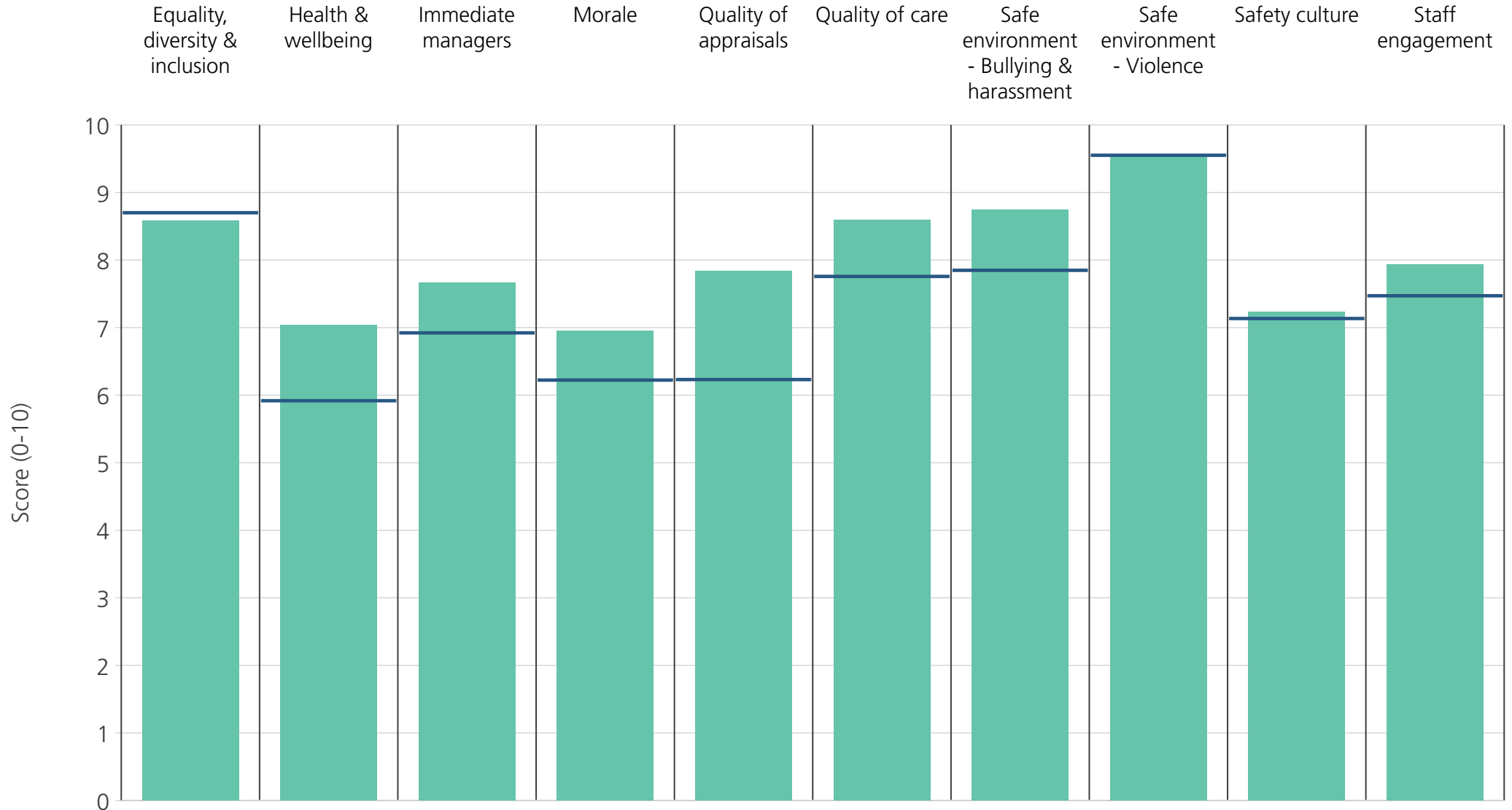
<b>Directorate</b>	8.7	6.8	7.2	6.1	6.1	8.0	8.2	9.8	7.0	7.4
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	37	39	39	37	37	22	38	38	38	39



<b>Directorate</b>	8.1	5.9	6.8	6.2	6.1	7.8	8.9	9.8	7.3	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	21	21	20	20	19	15	21	21	21	21

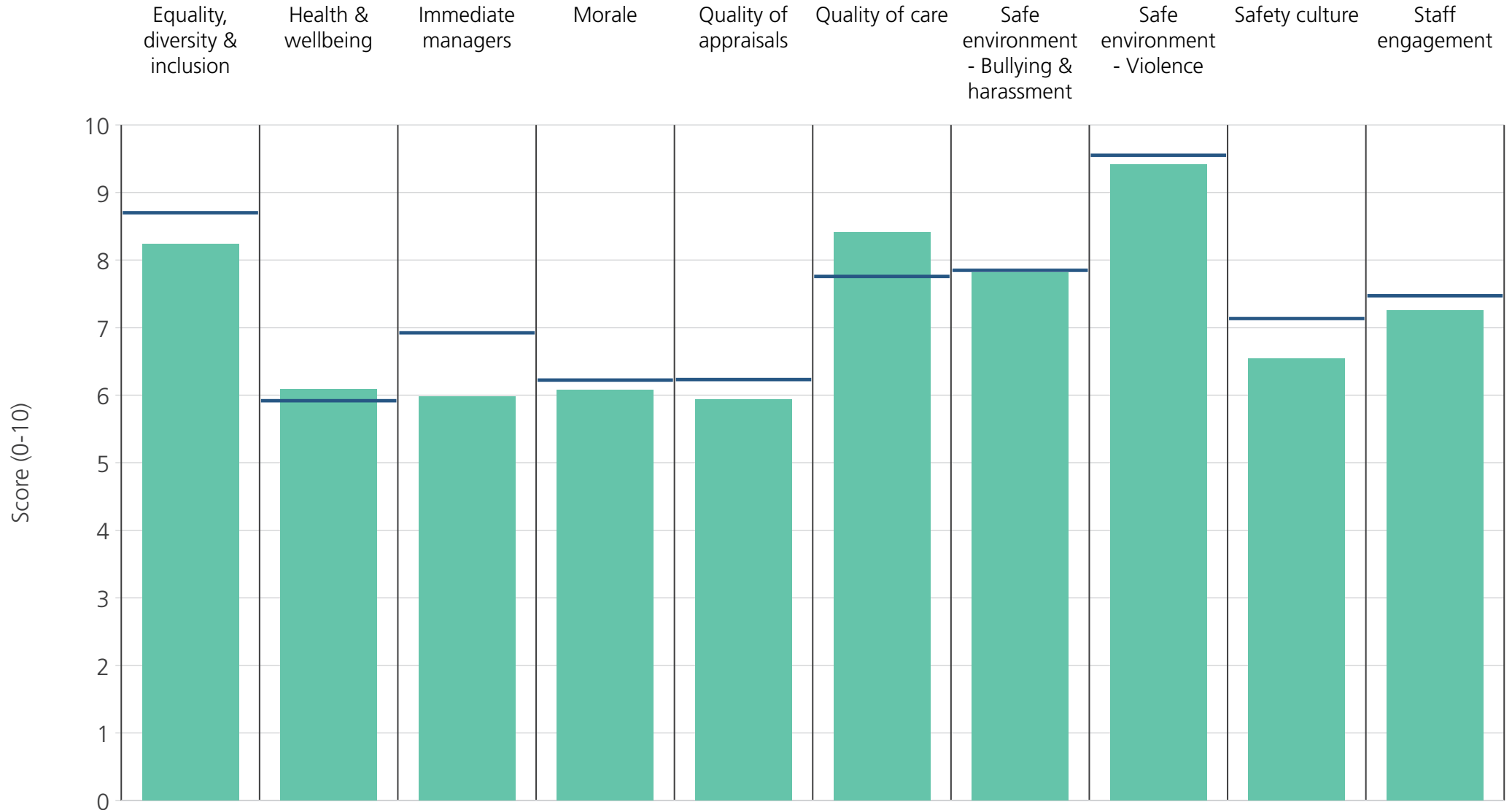


<b>Directorate</b>	8.4	6.7	6.8	5.9	5.8	7.7	8.8	9.9	6.7	7.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	56	55	56	55	47	38	55	55	54	59

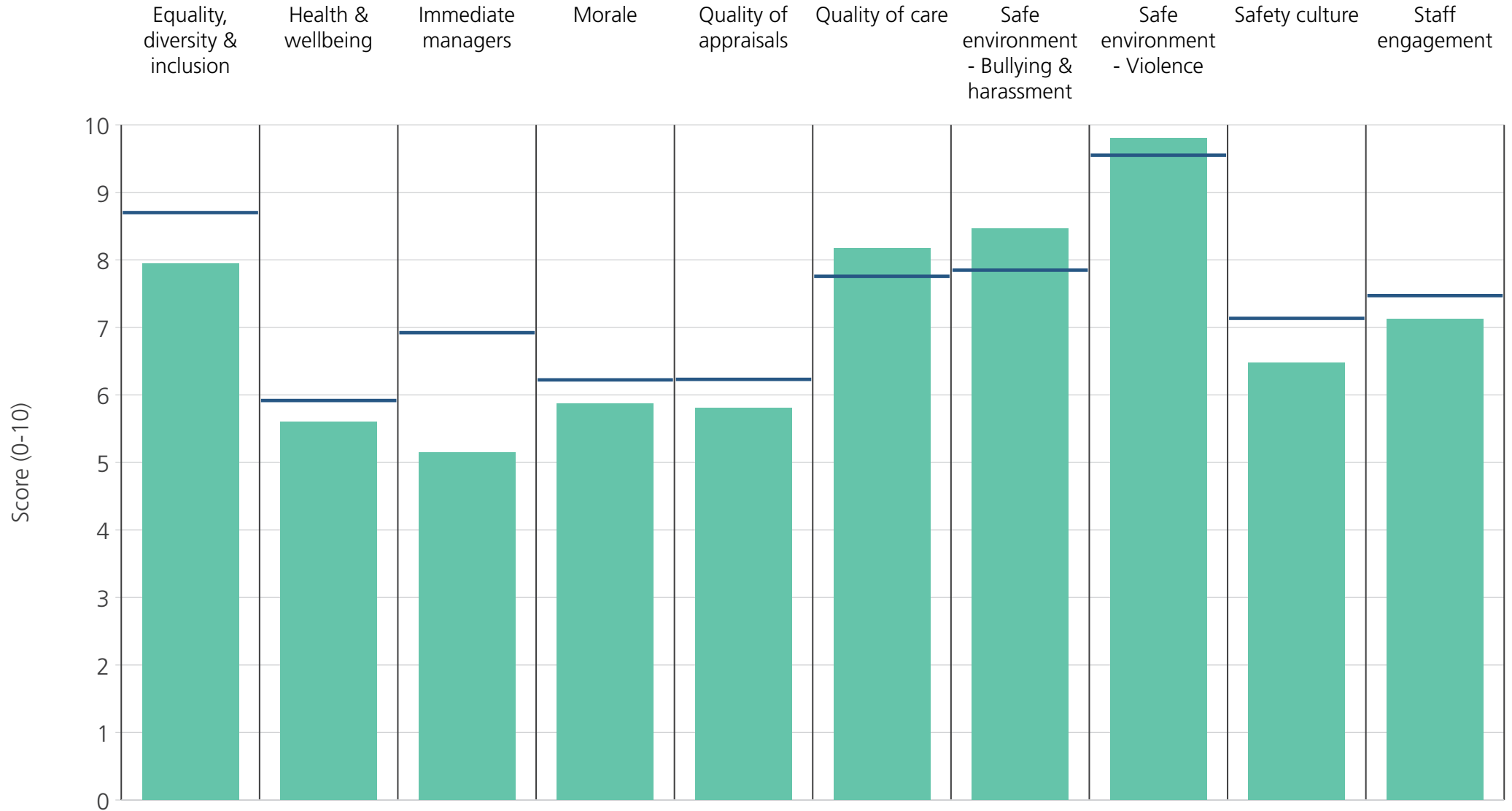


<b>Directorate</b>	8.6	7.0	7.7	6.9	7.8	8.6	8.7	9.6	7.2	7.9
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	74	78	76	74	71	59	69	67	75	76

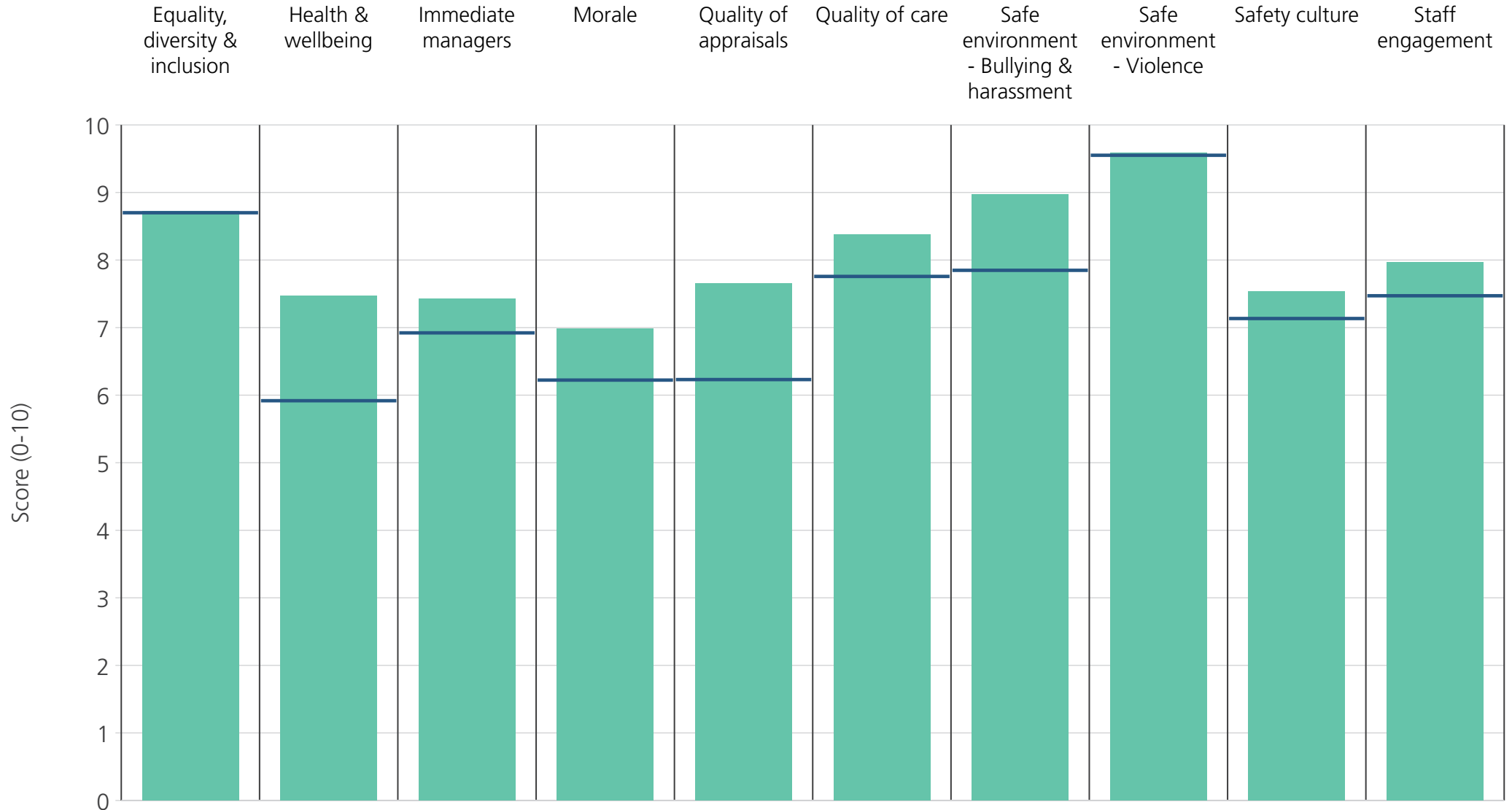




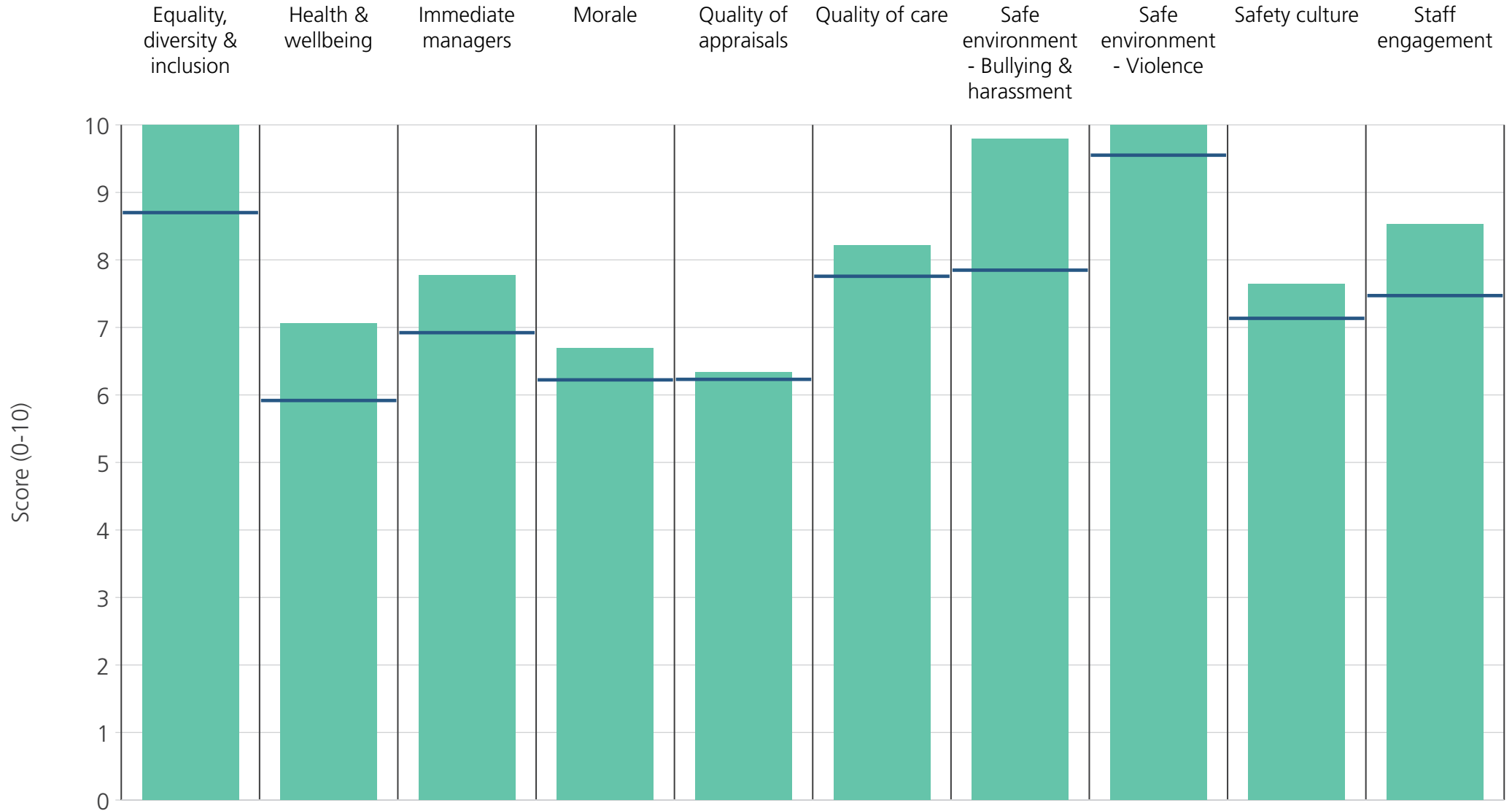
<b>Directorate</b>	8.2	6.1	6.0	6.1	5.9	8.4	7.8	9.4	6.5	7.3
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	41	42	41	40	35	38	39	40	41	42



<b>Directorate</b>	7.9	5.6	5.2	5.9	5.8	8.2	8.5	9.8	6.5	7.1
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	53	55	55	52	52	41	52	52	54	55



<b>Directorate</b>	8.7	7.5	7.4	7.0	7.6	8.4	9.0	9.6	7.5	8.0
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	147	152	152	148	132	119	152	152	150	154



<b>Directorate</b>	10.0	7.1	7.8	6.7	6.3	8.2	9.8	10.0	7.6	8.5
<b>Your org</b>	8.7	5.9	6.9	6.2	6.2	7.8	7.8	9.6	7.1	7.5
<b>Responses</b>	16	16	16	16	14	11	16	16	16	16