

North Cumbria University Hospitals NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for North Cumbria University Hospitals NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North Cumbria University Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

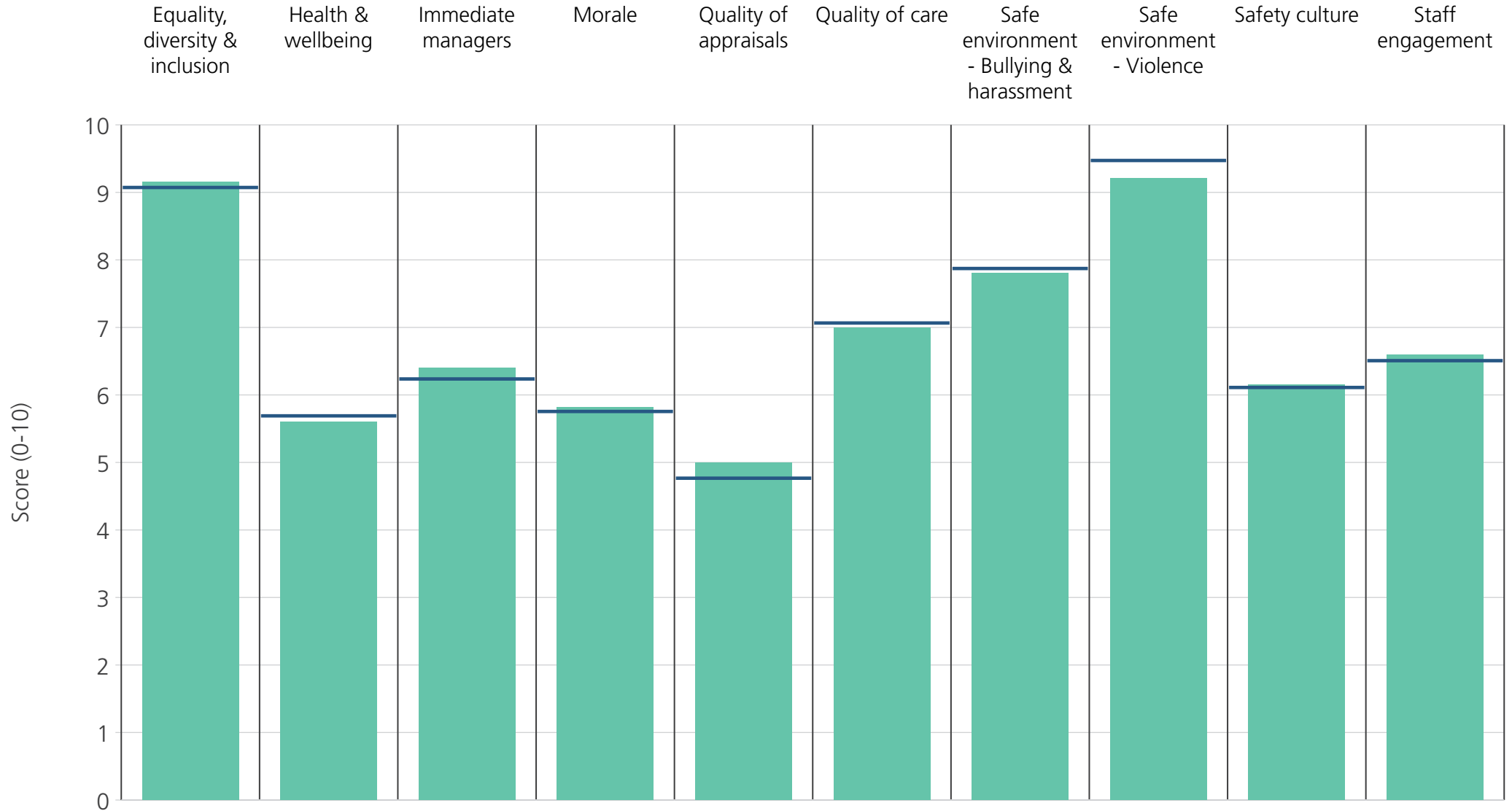
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



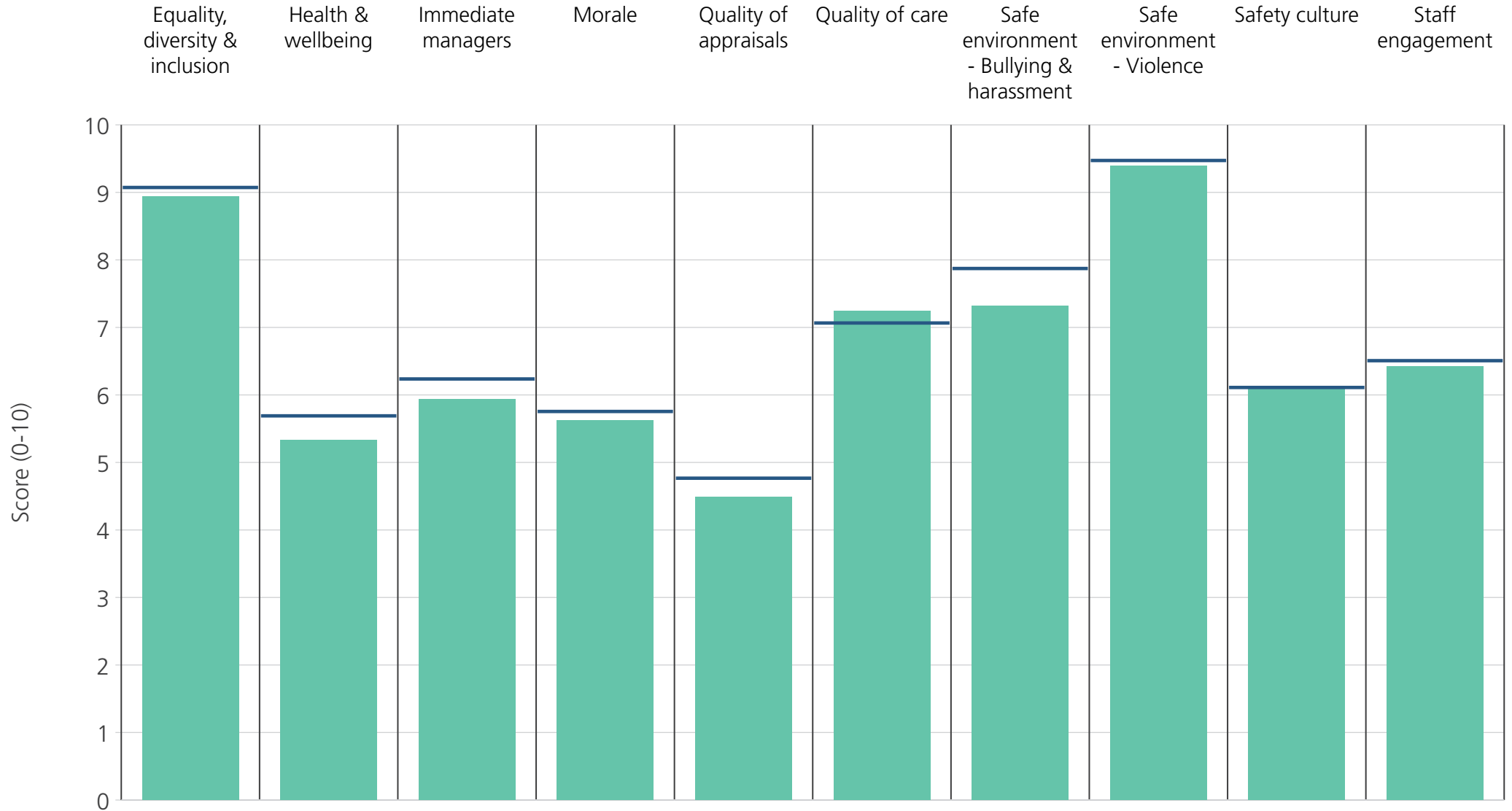
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

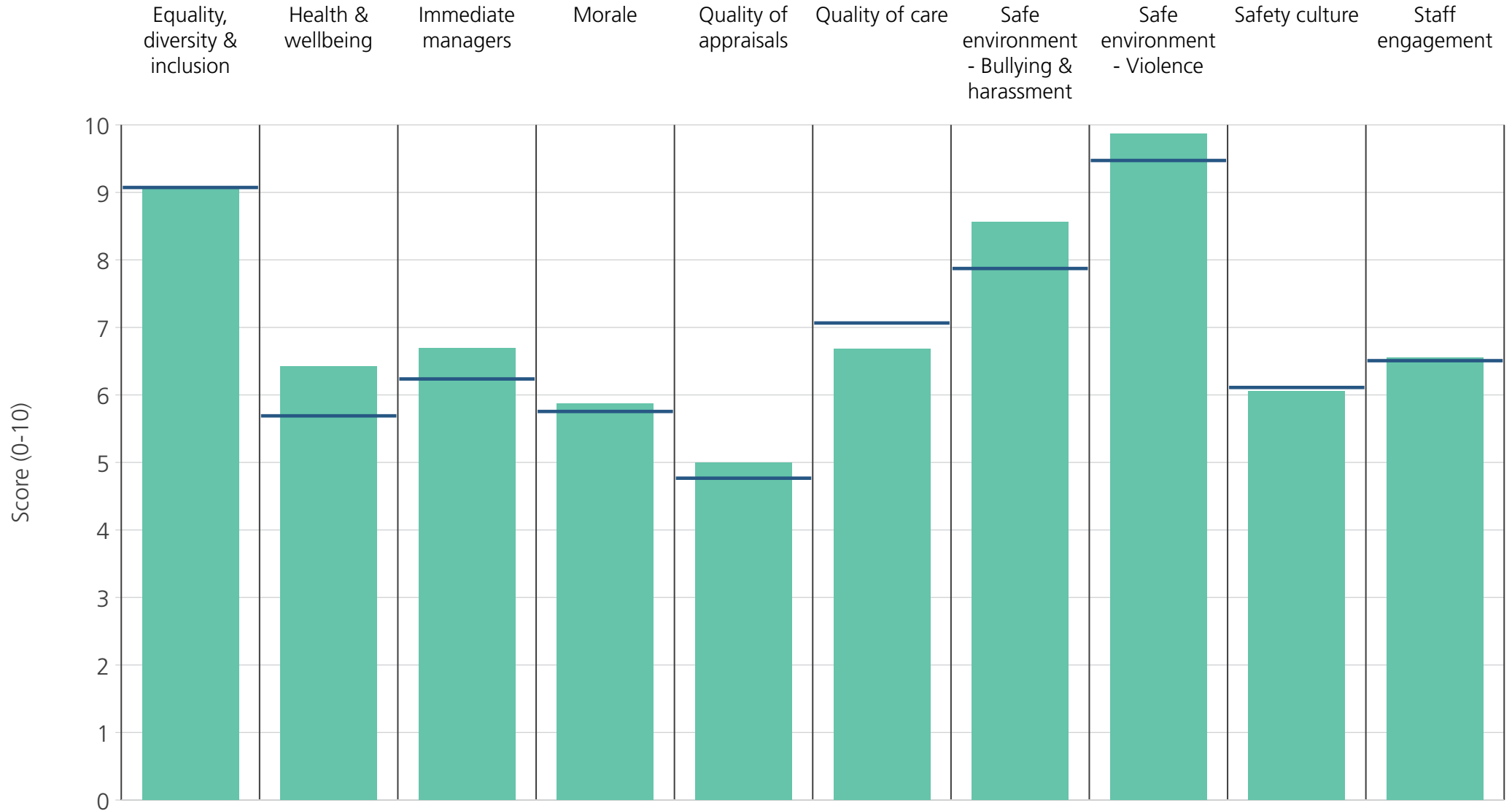
North Cumbria University Hospitals NHS Trust
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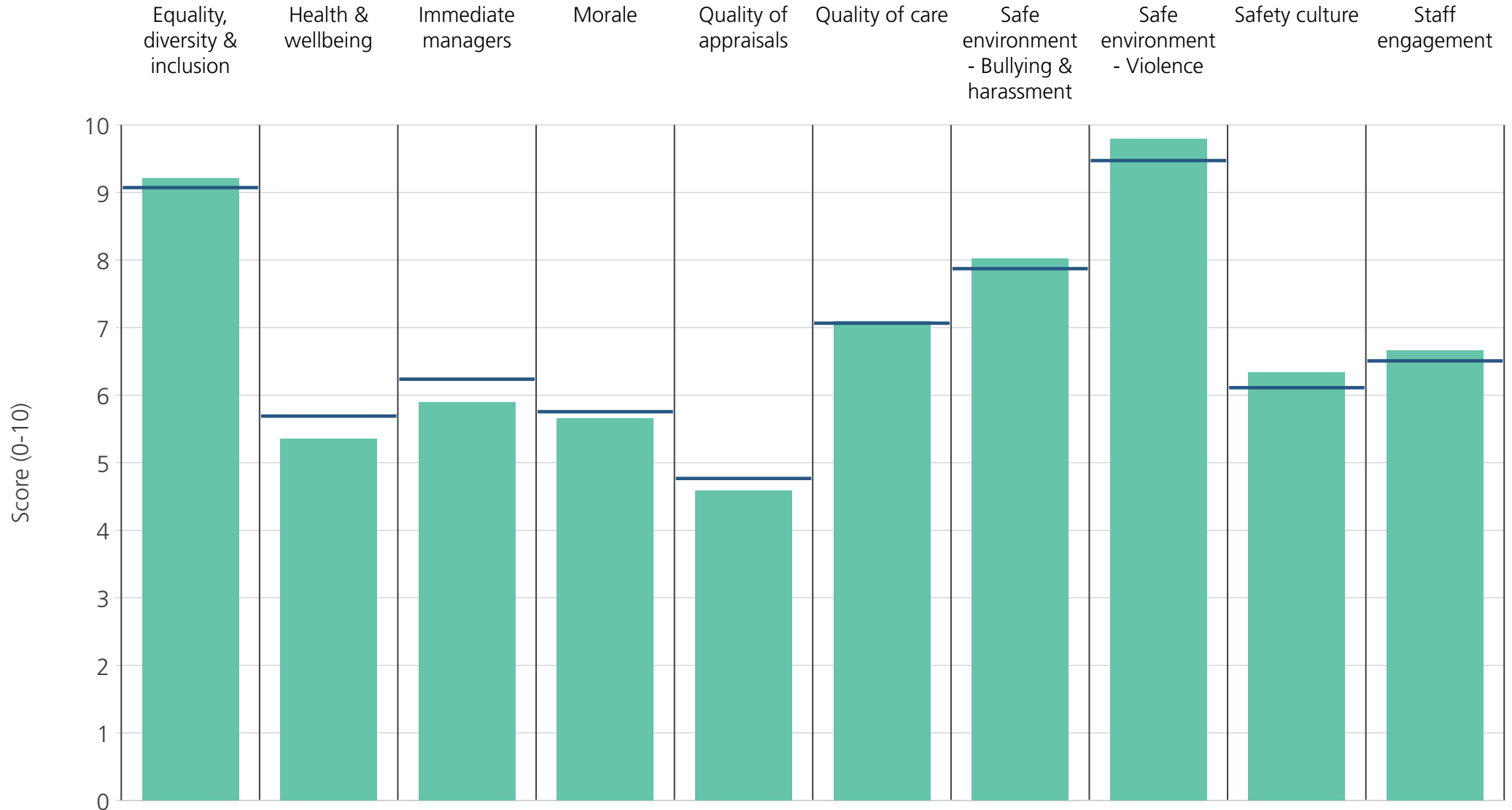
Directorate	9.2	5.6	6.4	5.8	5.0	7.0	7.8	9.2	6.2	6.6
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	590	597	601	580	519	553	590	588	589	609



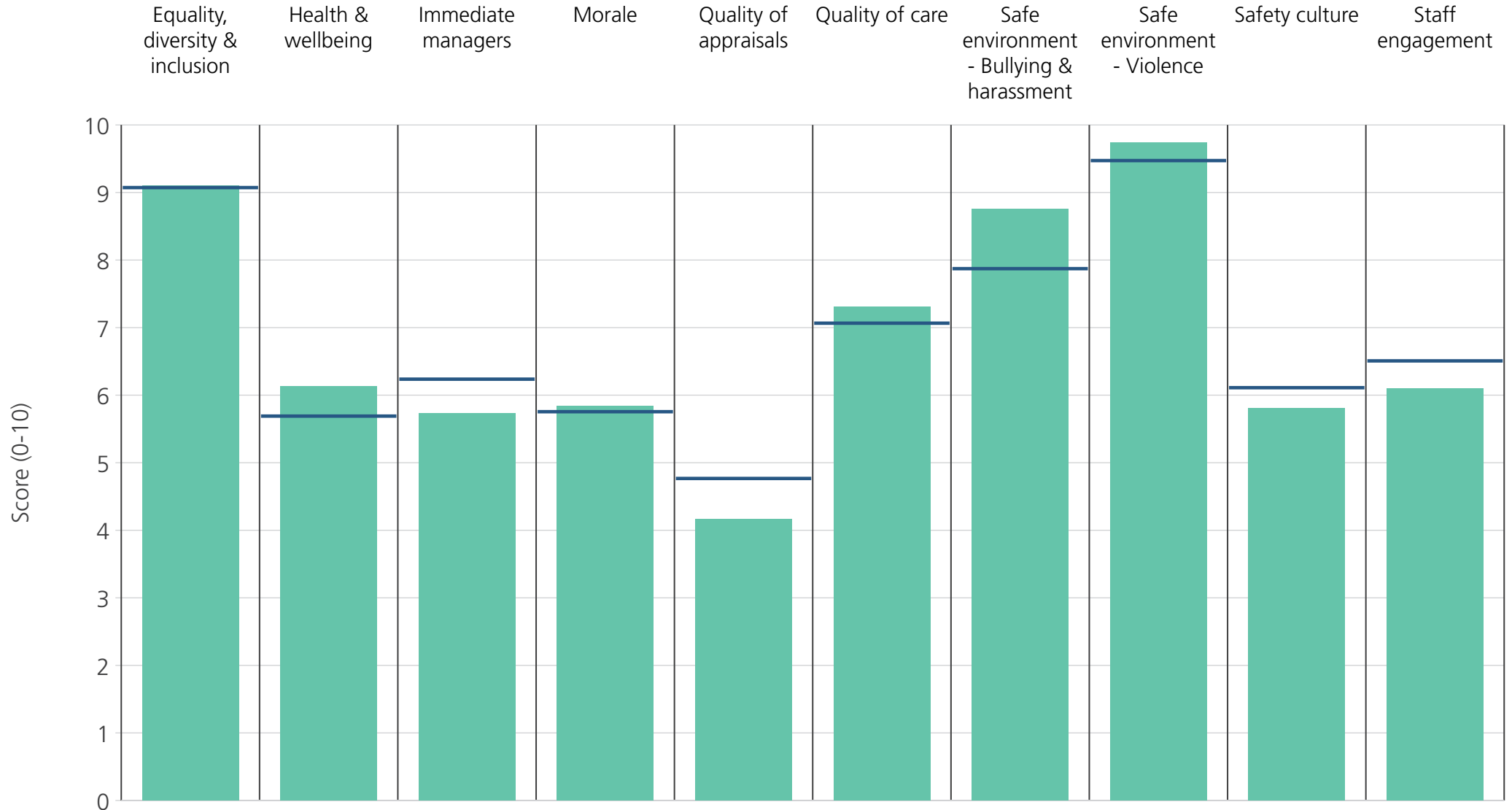
Directorate	8.9	5.3	5.9	5.6	4.5	7.2	7.3	9.4	6.1	6.4
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	514	522	524	506	416	509	512	512	513	533



Directorate	9.1	6.4	6.7	5.9	5.0	6.7	8.6	9.9	6.1	6.5
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	328	329	331	327	312	181	329	330	326	338



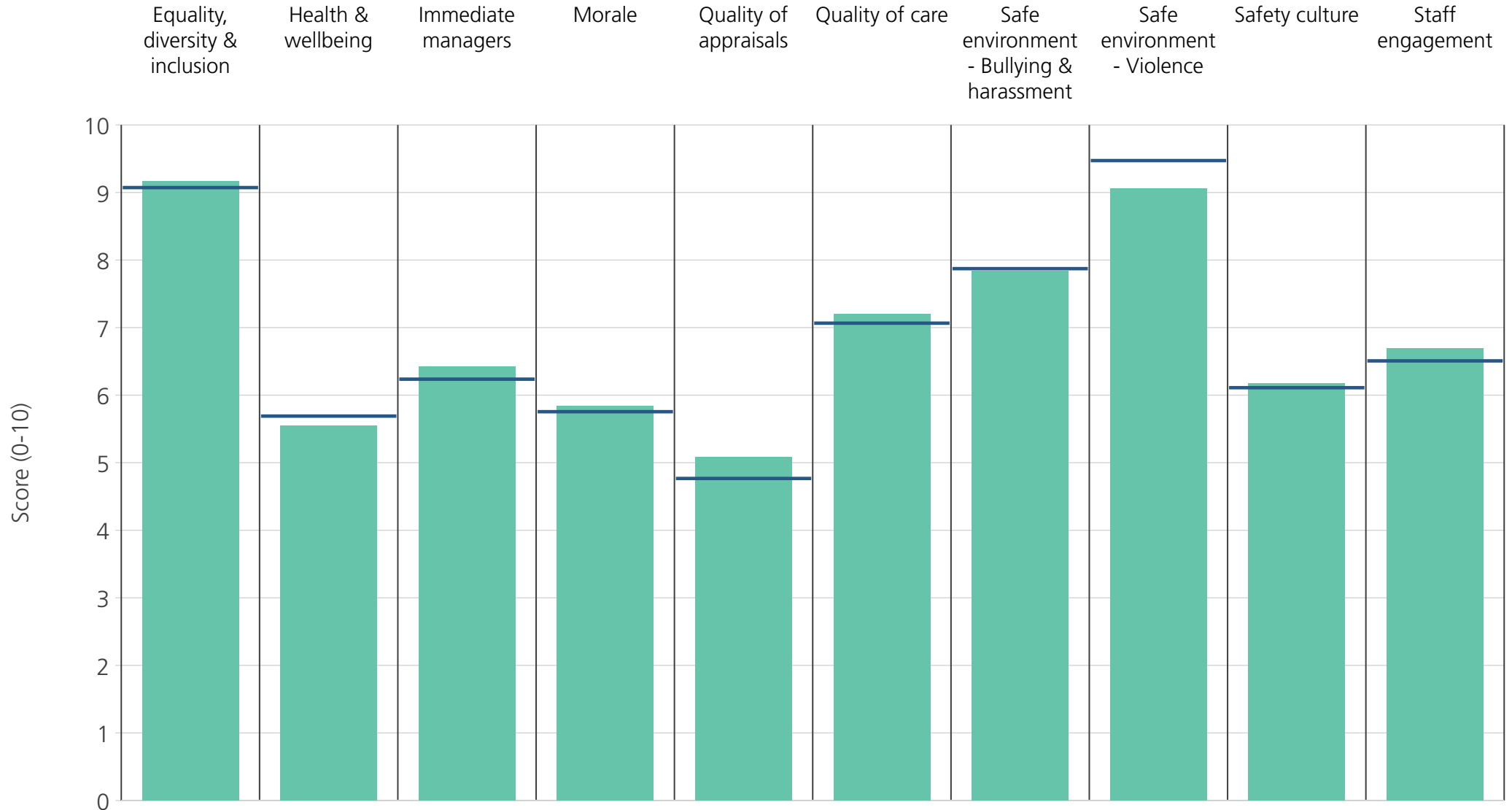
Directorate	9.2	5.4	5.9	5.7	4.6	7.1	8.0	9.8	6.3	6.7
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	131	130	132	126	119	134	131	130	130	136



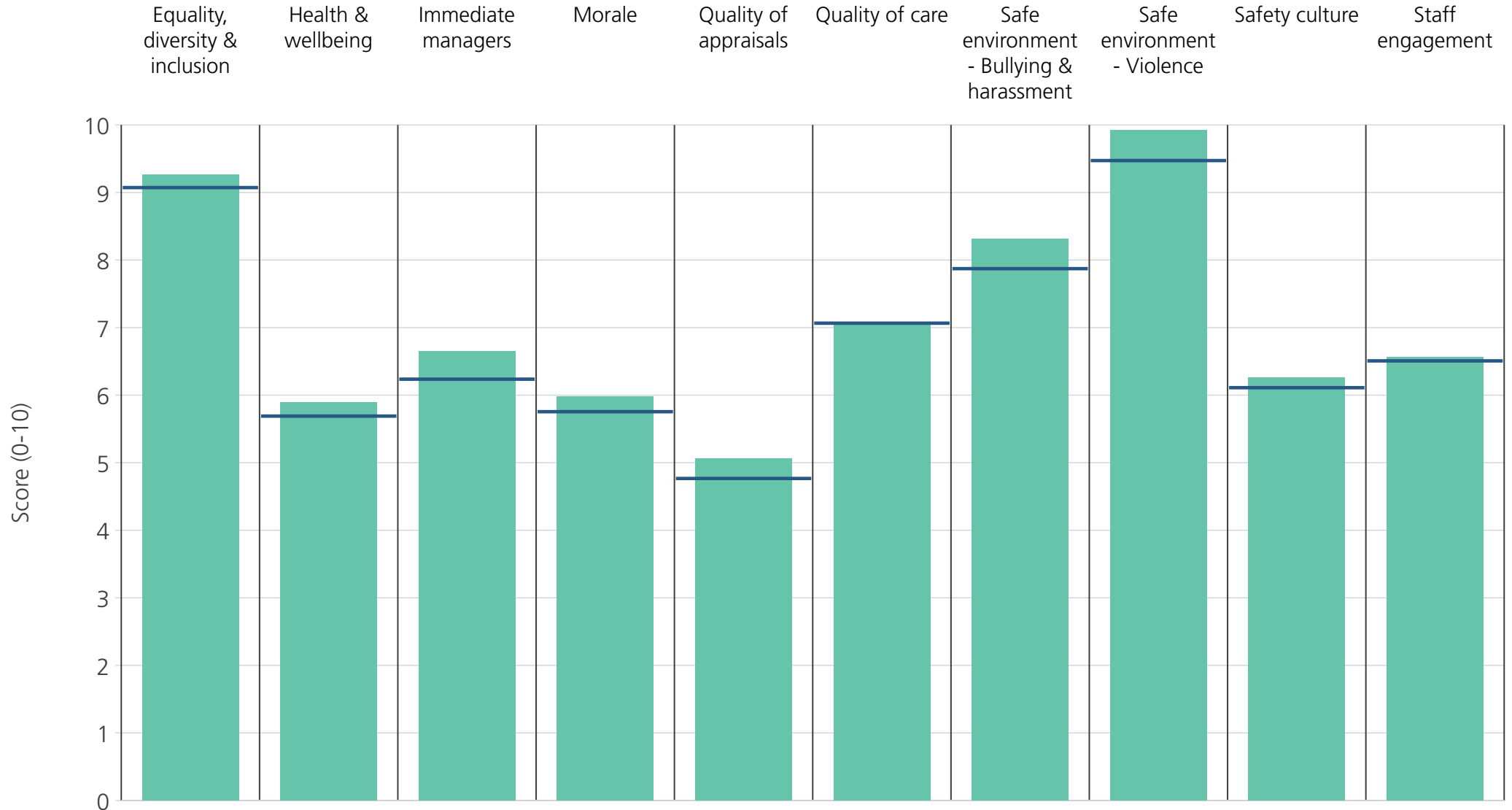
Directorate	9.1	6.1	5.7	5.8	4.2	7.3	8.8	9.7	5.8	6.1
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	91	95	95	91	83	64	91	95	92	95

Directorates 2

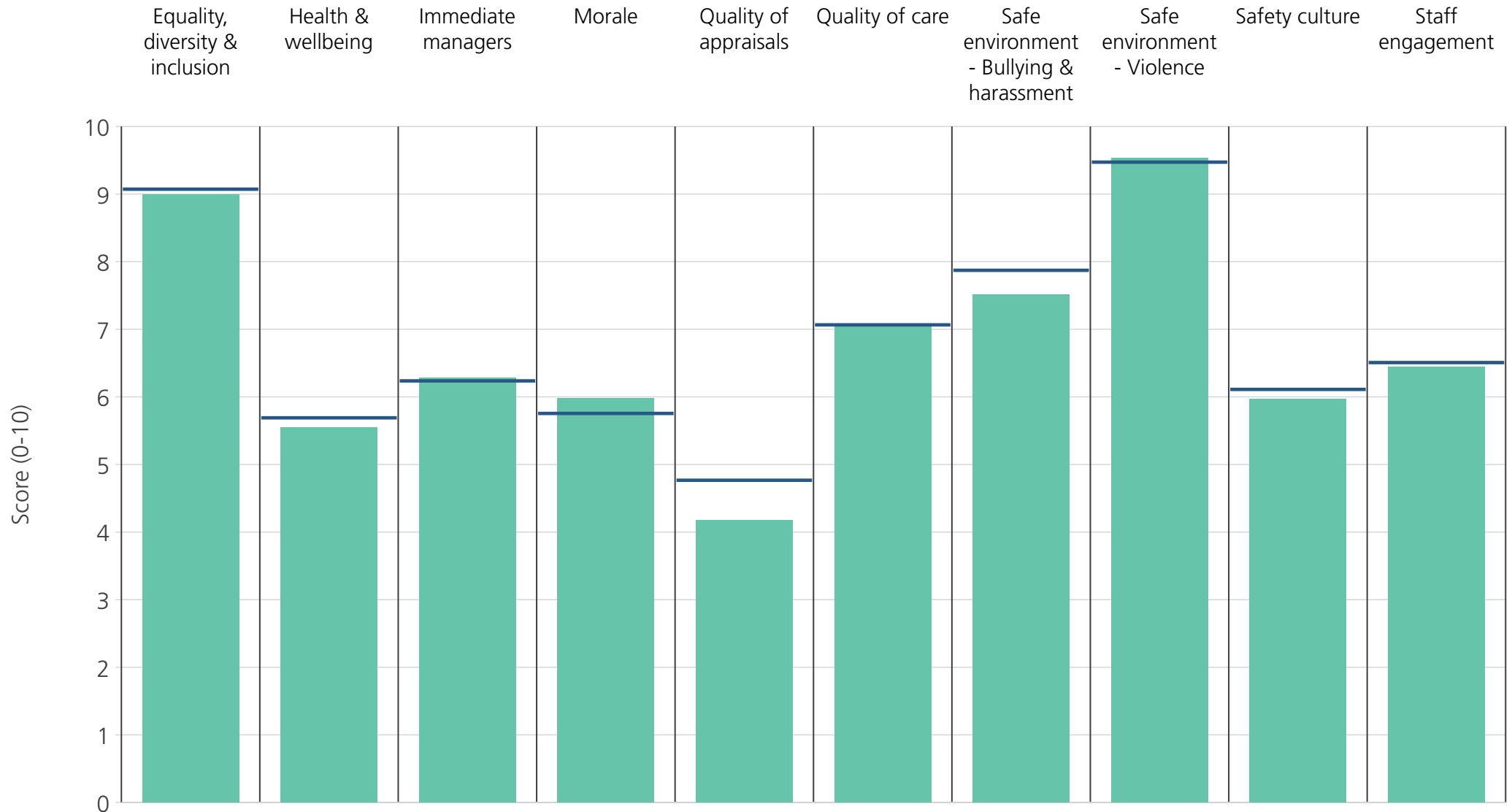
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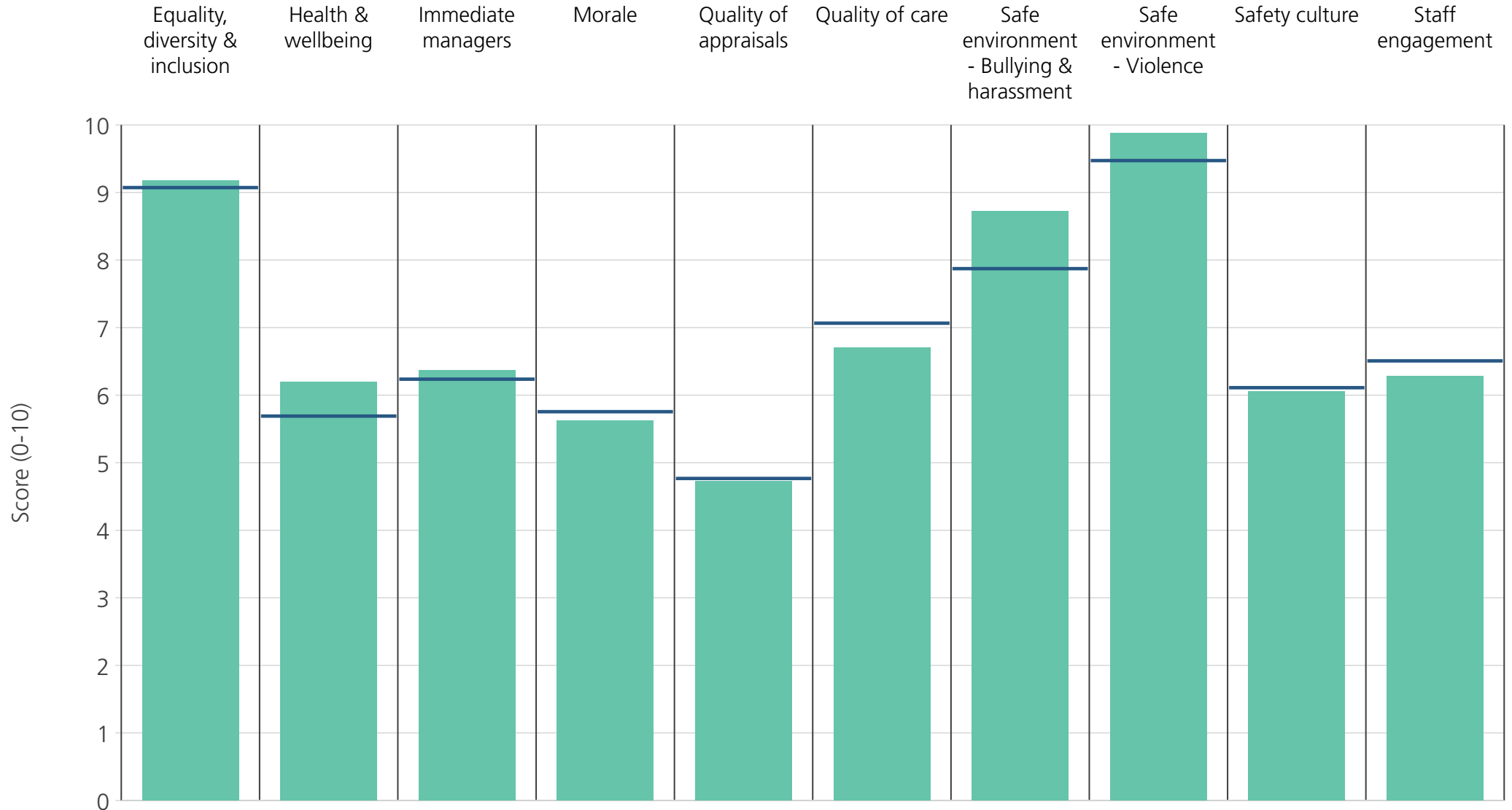
Directorate	9.2	5.5	6.4	5.8	5.1	7.2	7.8	9.1	6.2	6.7
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	314	315	318	307	260	294	316	316	312	319



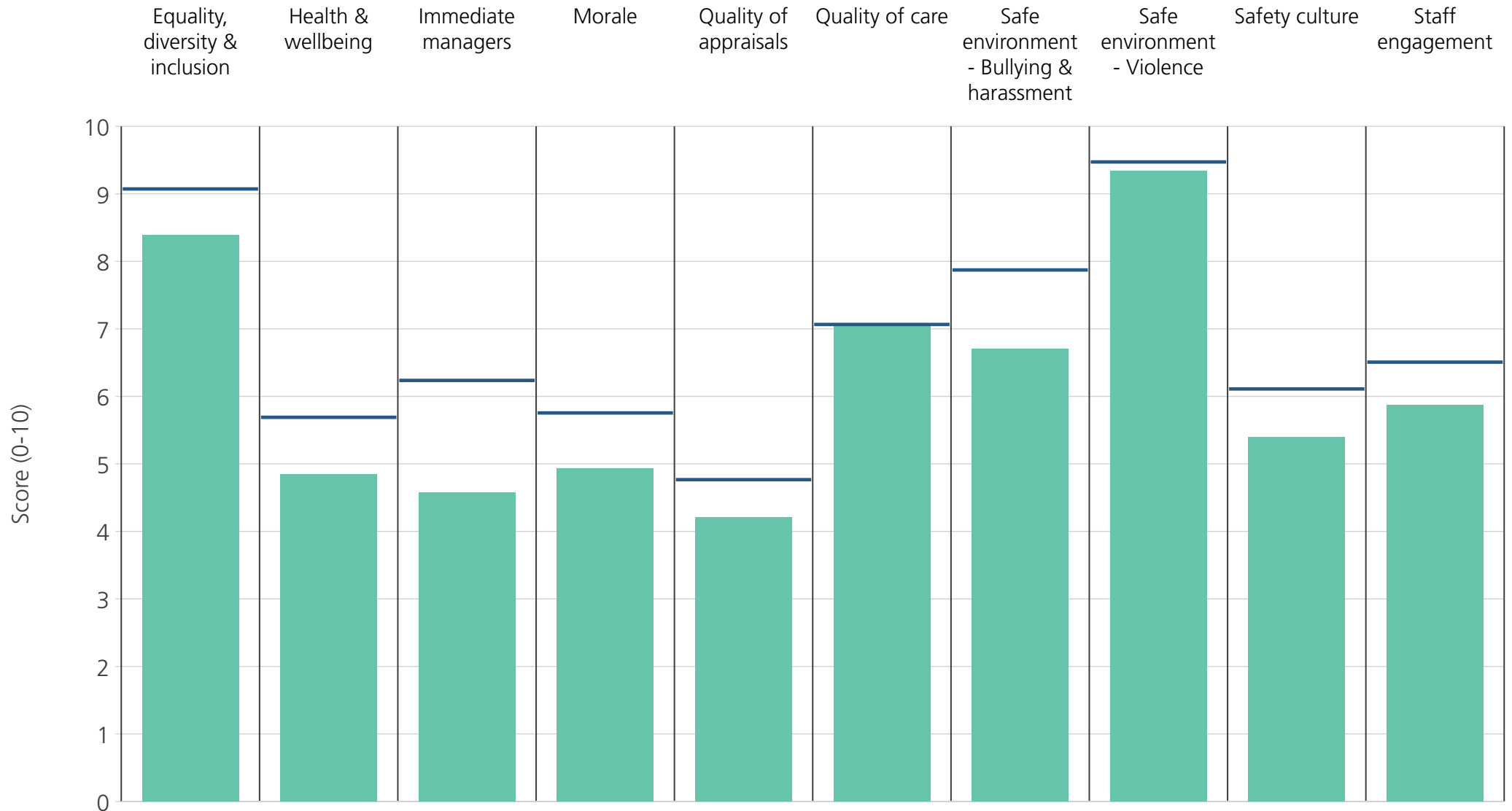
Directorate	9.3	5.9	6.7	6.0	5.1	7.1	8.3	9.9	6.3	6.6
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	206	208	208	201	192	185	202	200	205	210



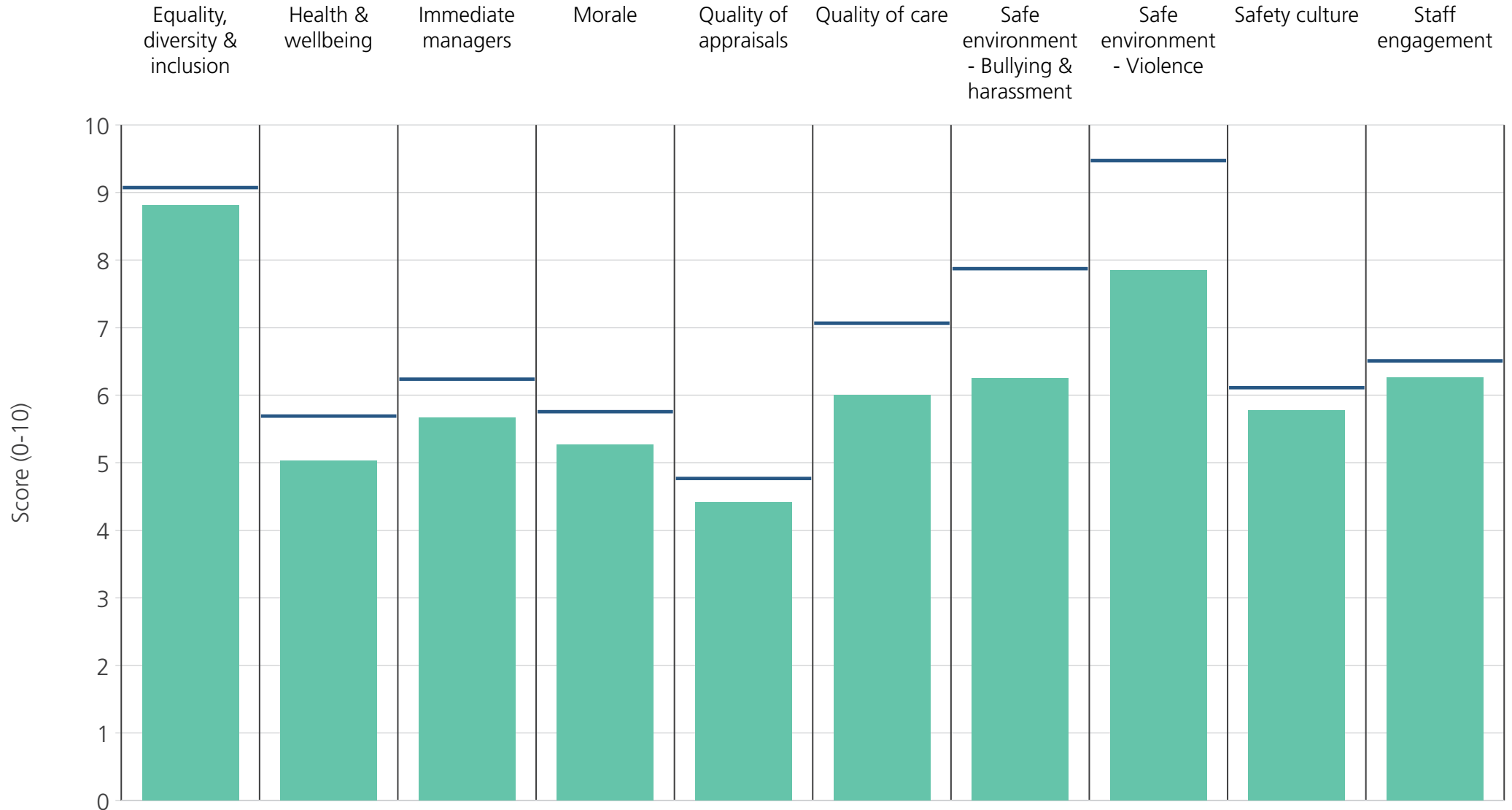
Directorate	9.0	5.5	6.3	6.0	4.2	7.1	7.5	9.5	6.0	6.4
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	142	145	147	139	123	135	141	142	141	146



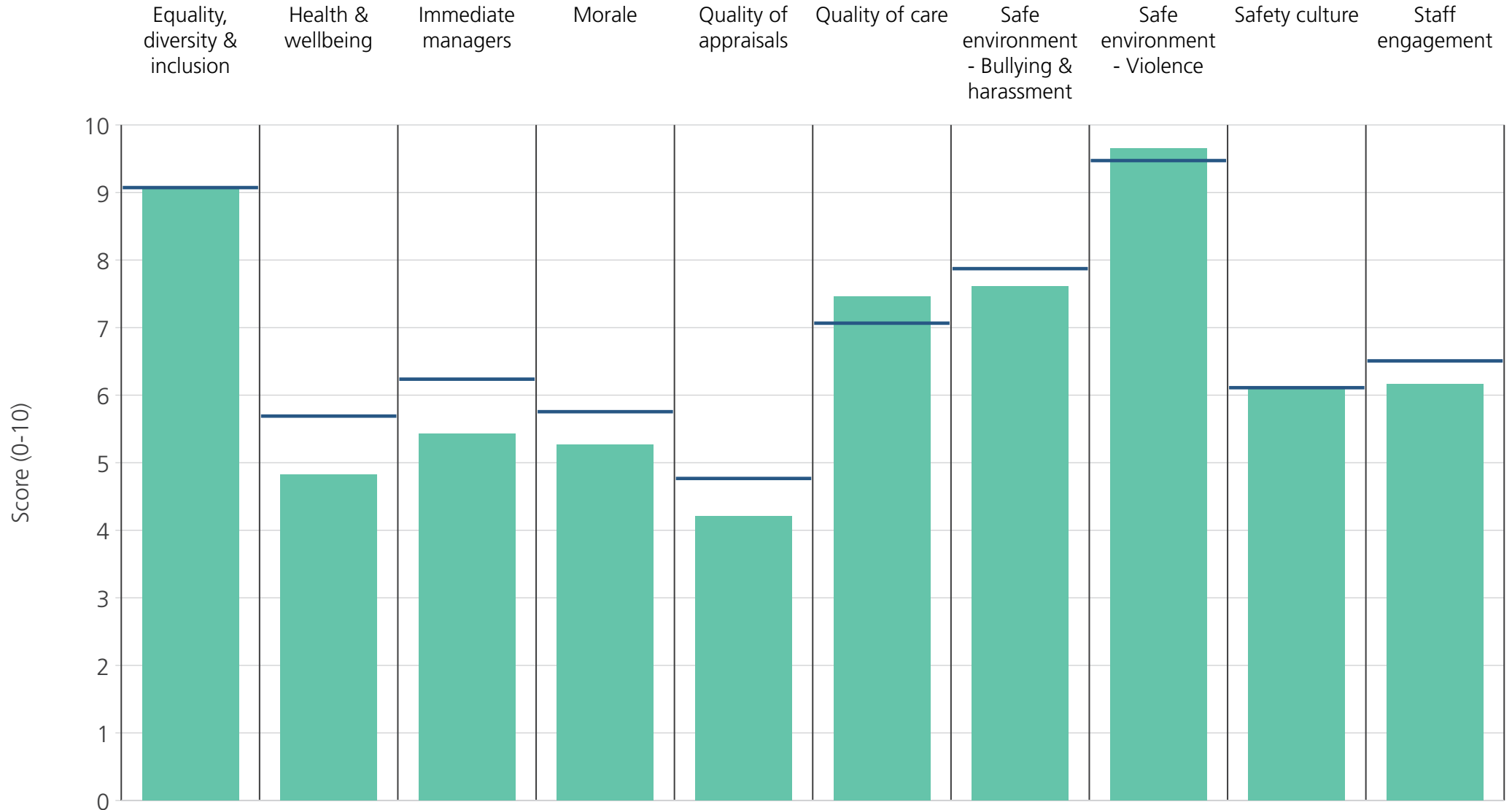
Directorate	9.2	6.2	6.4	5.6	4.7	6.7	8.7	9.9	6.1	6.3
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	163	165	166	163	156	82	165	165	163	172



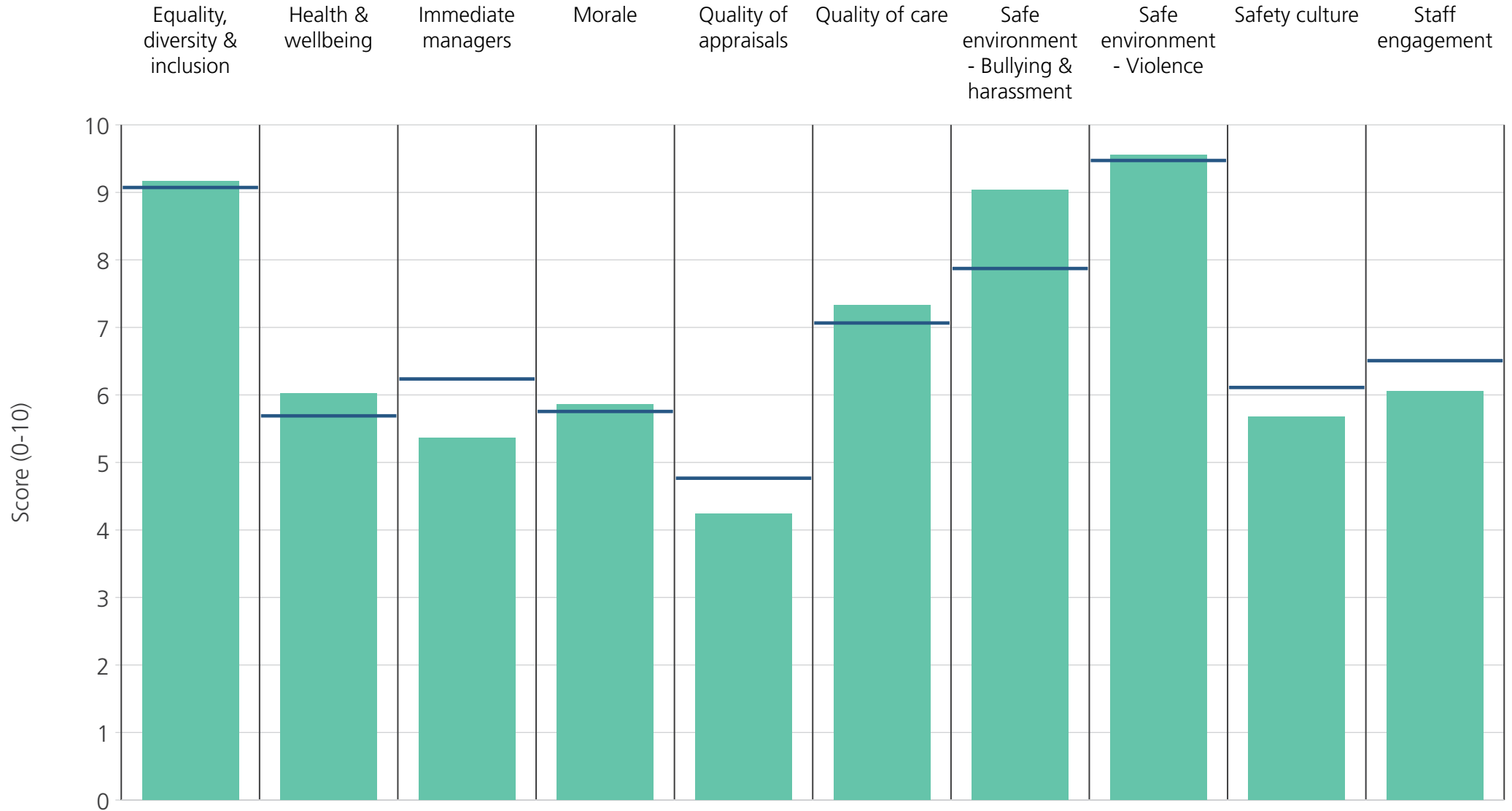
Directorate	8.4	4.8	4.6	4.9	4.2	7.0	6.7	9.3	5.4	5.9
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	101	102	102	102	64	102	102	100	101	106



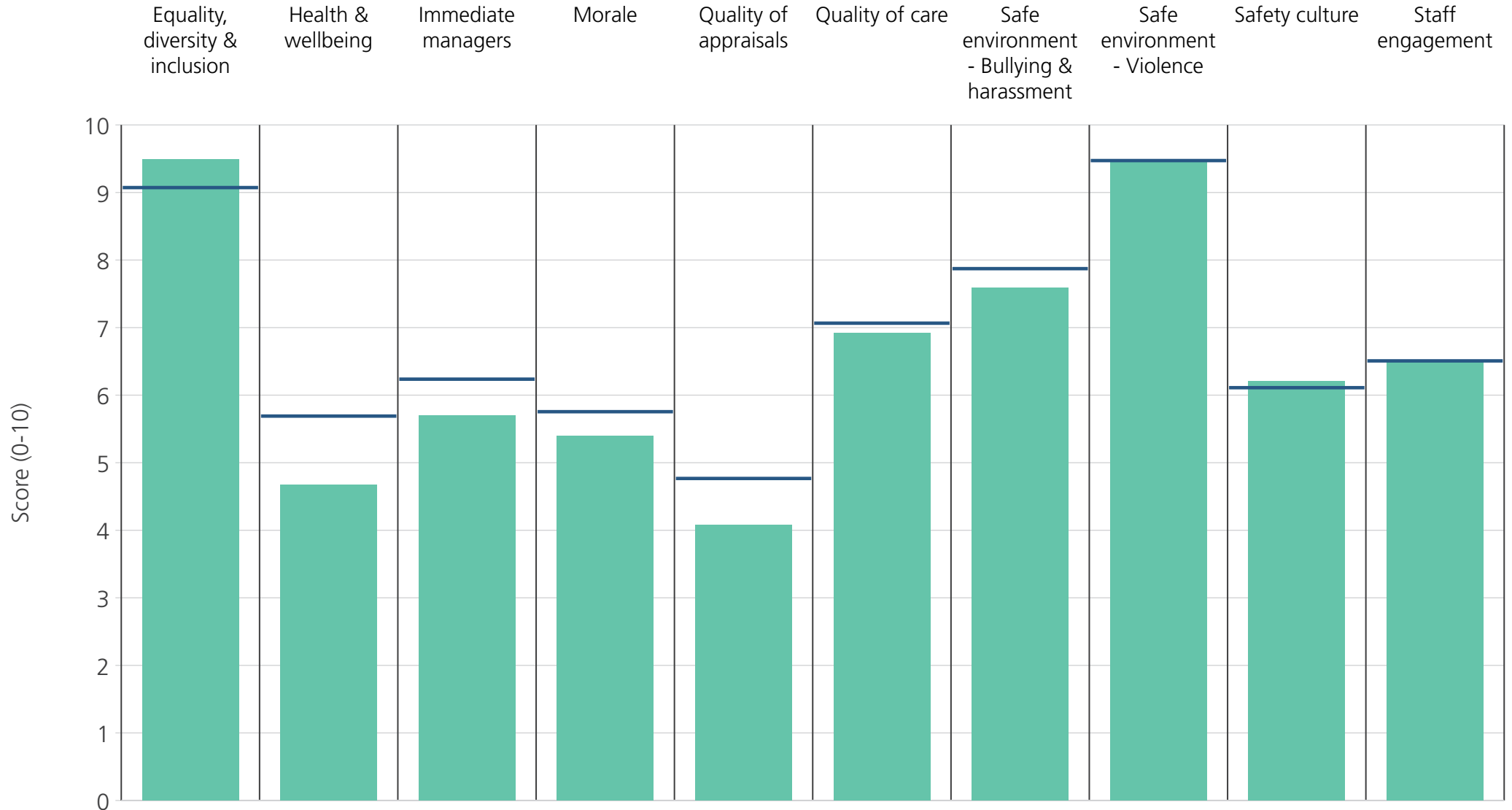
Directorate	8.8	5.0	5.7	5.3	4.4	6.0	6.3	7.8	5.8	6.3
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	70	74	75	72	67	74	72	72	72	80



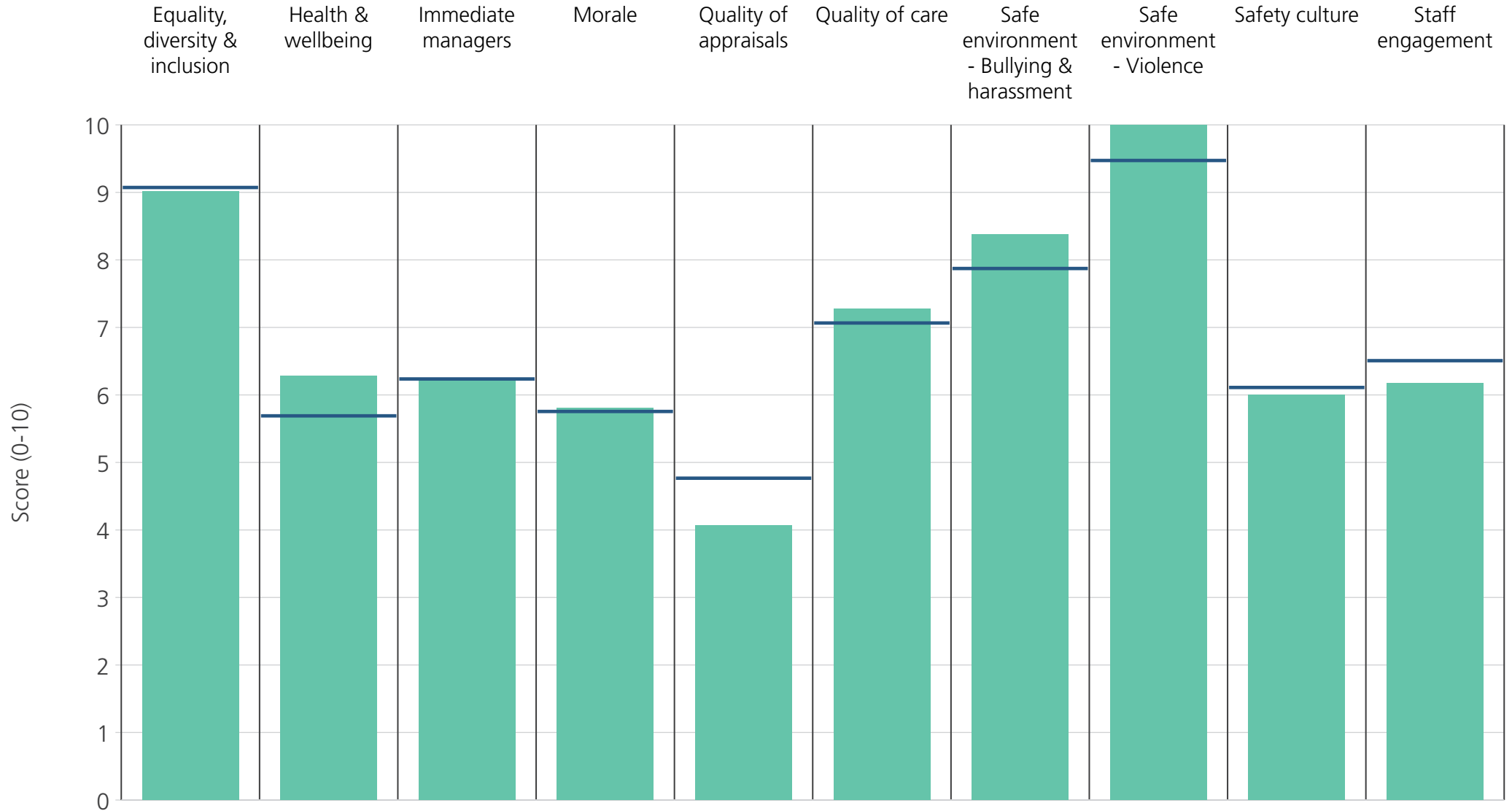
Directorate	9.0	4.8	5.4	5.3	4.2	7.5	7.6	9.6	6.1	6.2
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	96	98	97	96	74	96	95	95	97	99



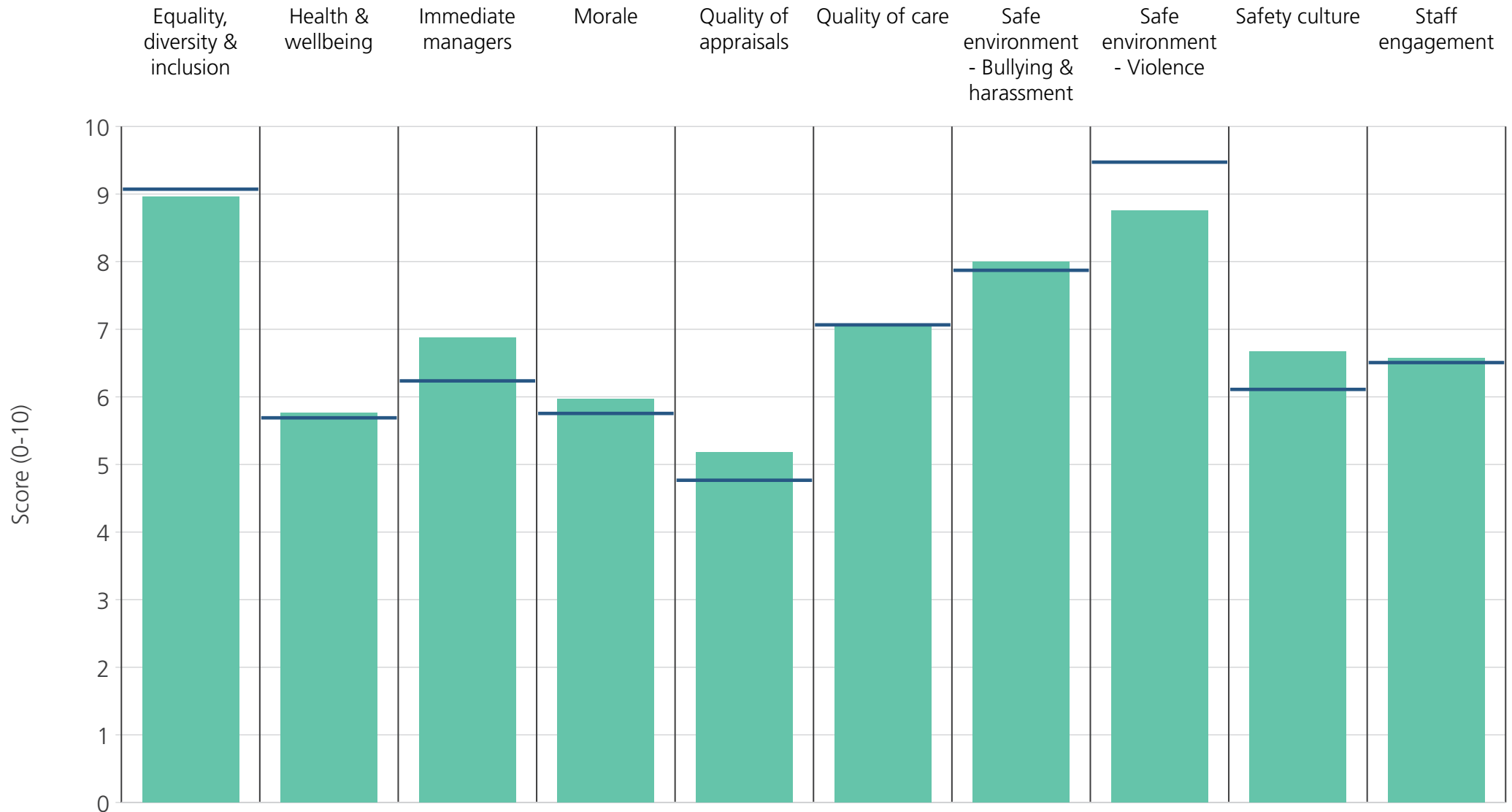
Directorate	9.2	6.0	5.4	5.9	4.2	7.3	9.0	9.6	5.7	6.1
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	52	56	56	53	47	38	52	56	53	56



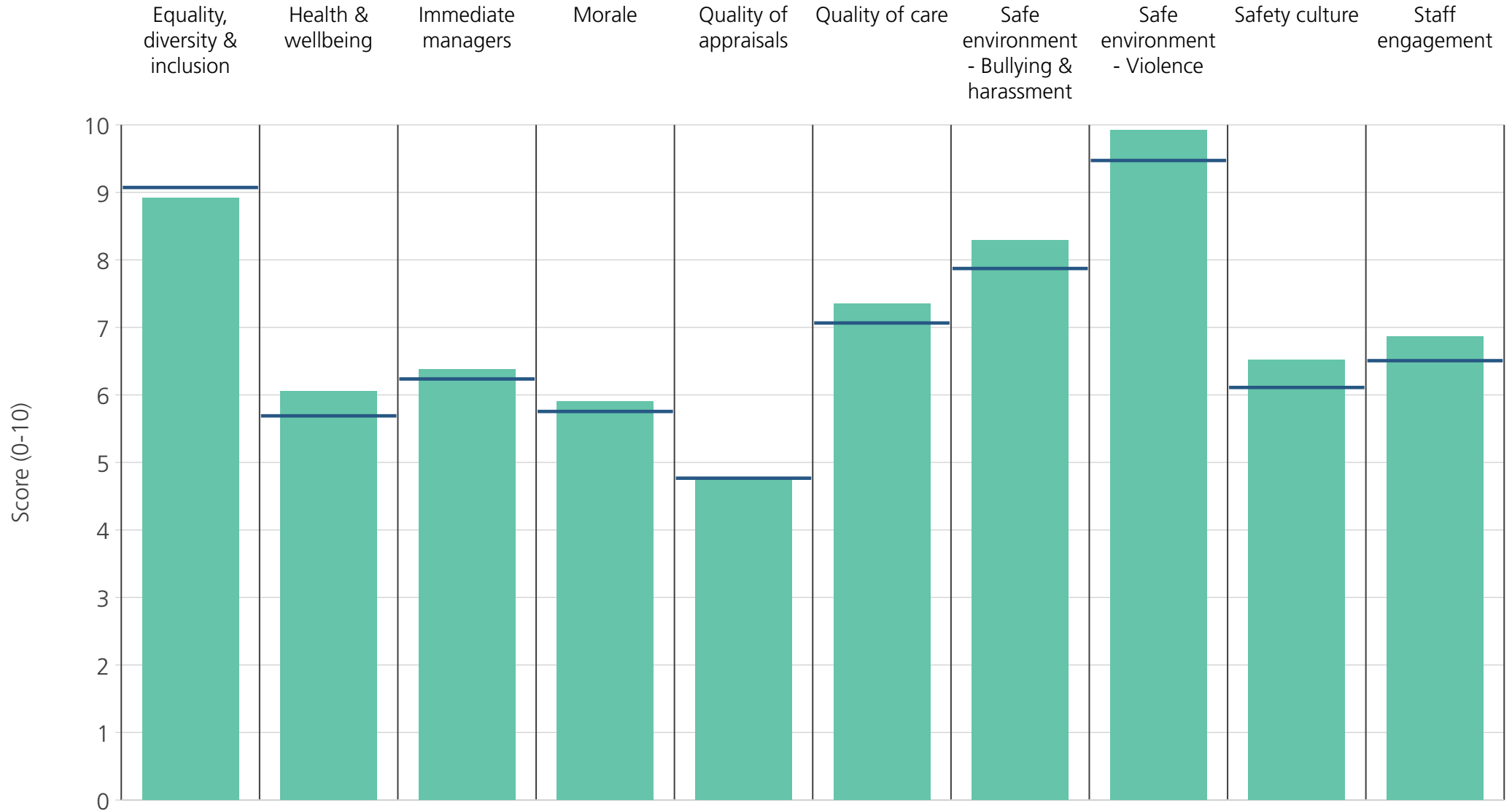
Directorate	9.5	4.7	5.7	5.4	4.1	6.9	7.6	9.5	6.2	6.5
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	47	47	47	44	42	50	47	46	46	50



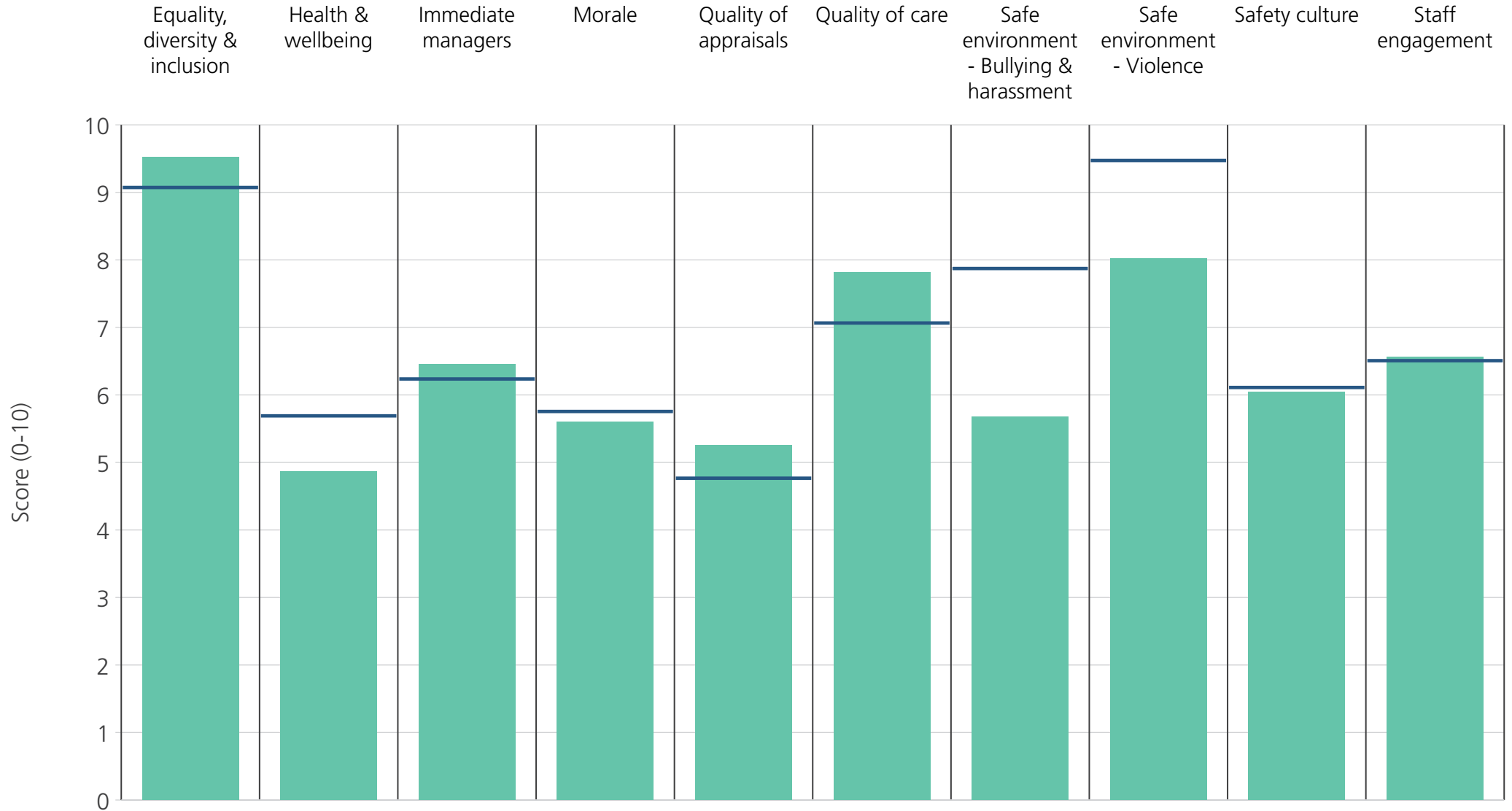
Directorate	9.0	6.3	6.2	5.8	4.1	7.3	8.4	10.0	6.0	6.2
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	39	39	39	38	36	26	39	39	39	39



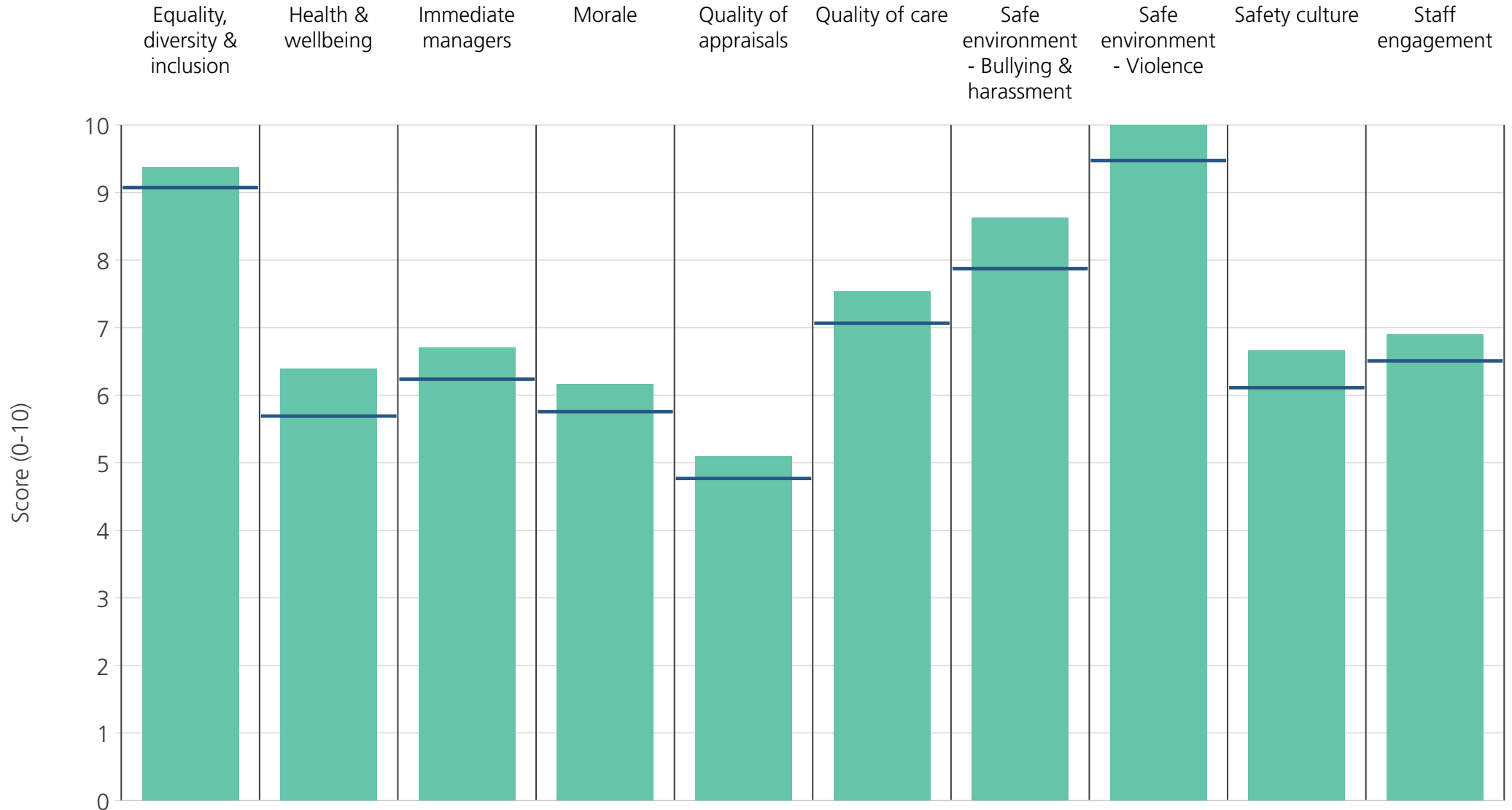
Directorate	9.0	5.8	6.9	6.0	5.2	7.0	8.0	8.8	6.7	6.6
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	40	40	41	40	35	41	40	40	40	40



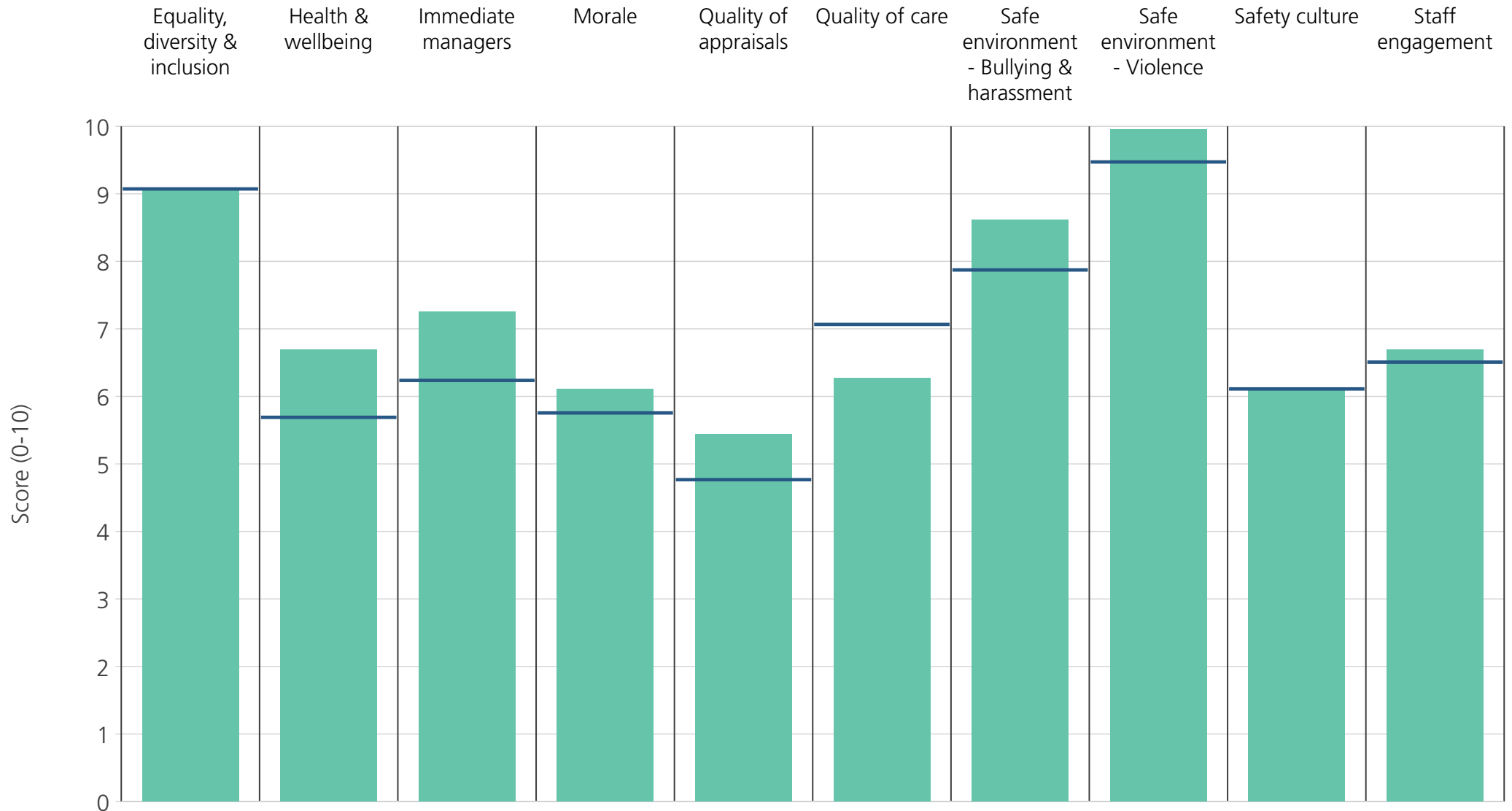
Directorate	8.9	6.1	6.4	5.9	4.8	7.4	8.3	9.9	6.5	6.9
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	44	46	45	42	41	46	43	44	43	47



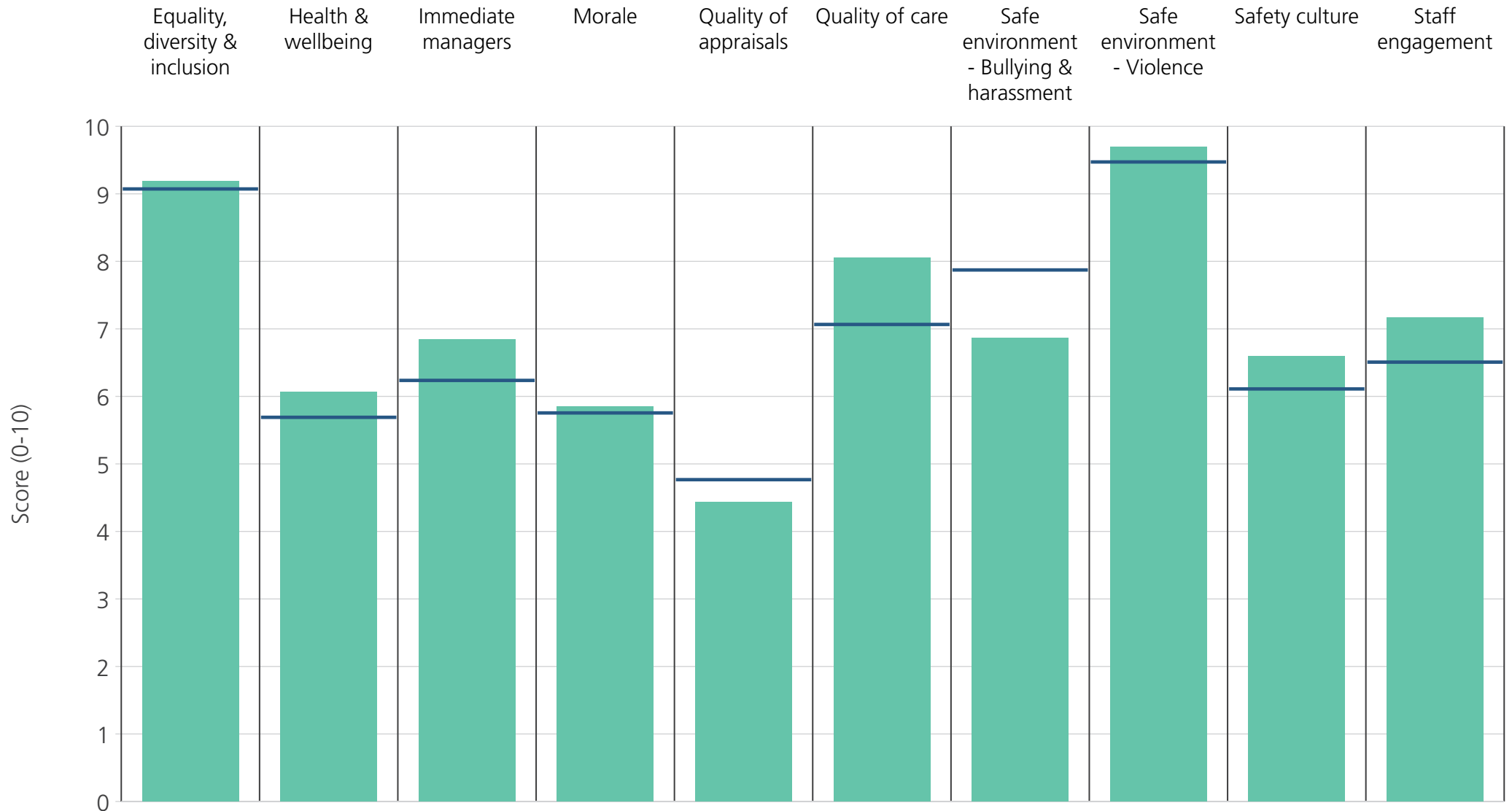
Directorate	9.5	4.9	6.5	5.6	5.3	7.8	5.7	8.0	6.0	6.6
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	37	38	38	36	35	40	37	37	37	41



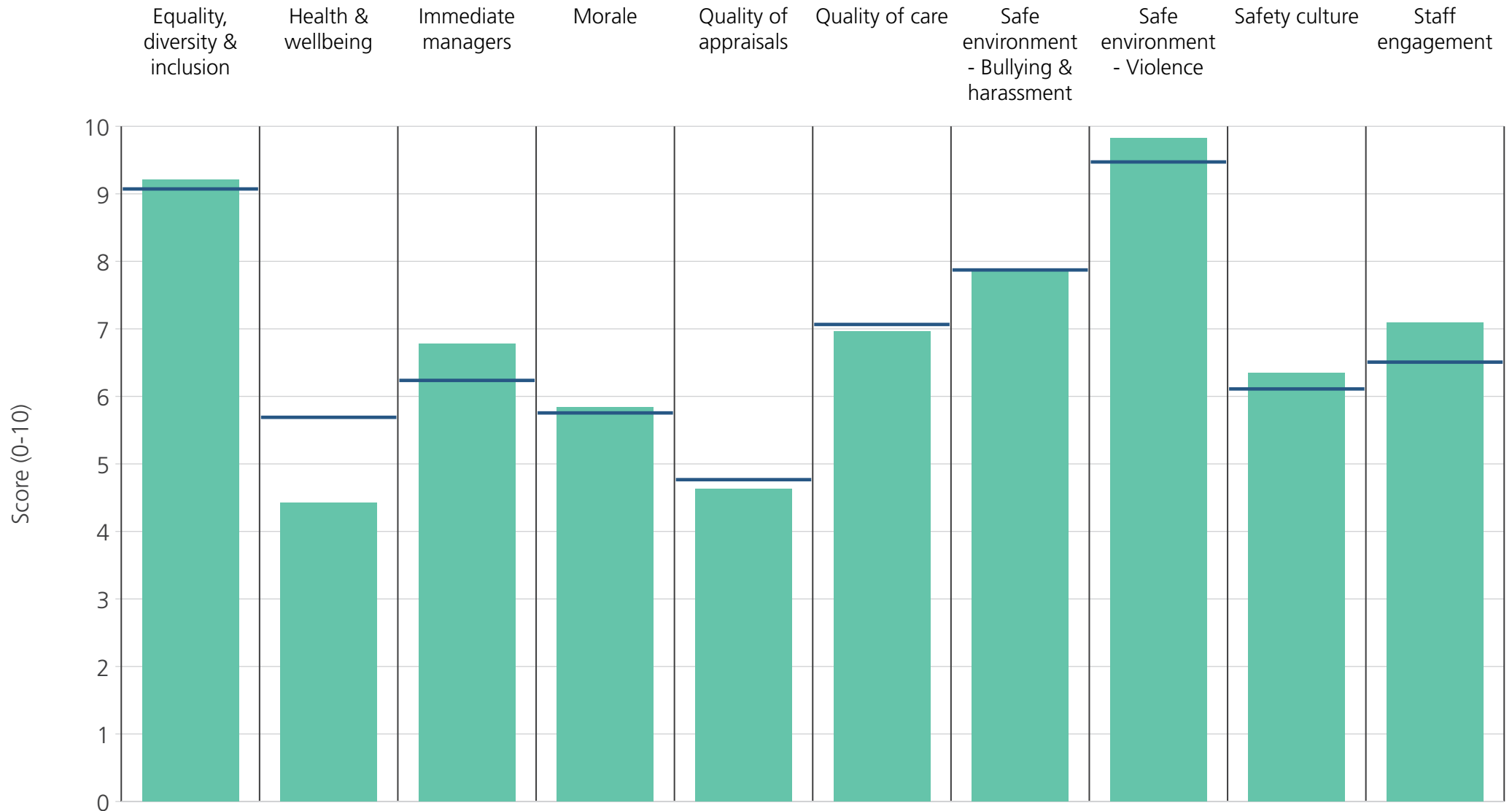
Directorate	9.4	6.4	6.7	6.2	5.1	7.5	8.6	10.0	6.7	6.9
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	29	30	30	29	27	28	29	29	29	29



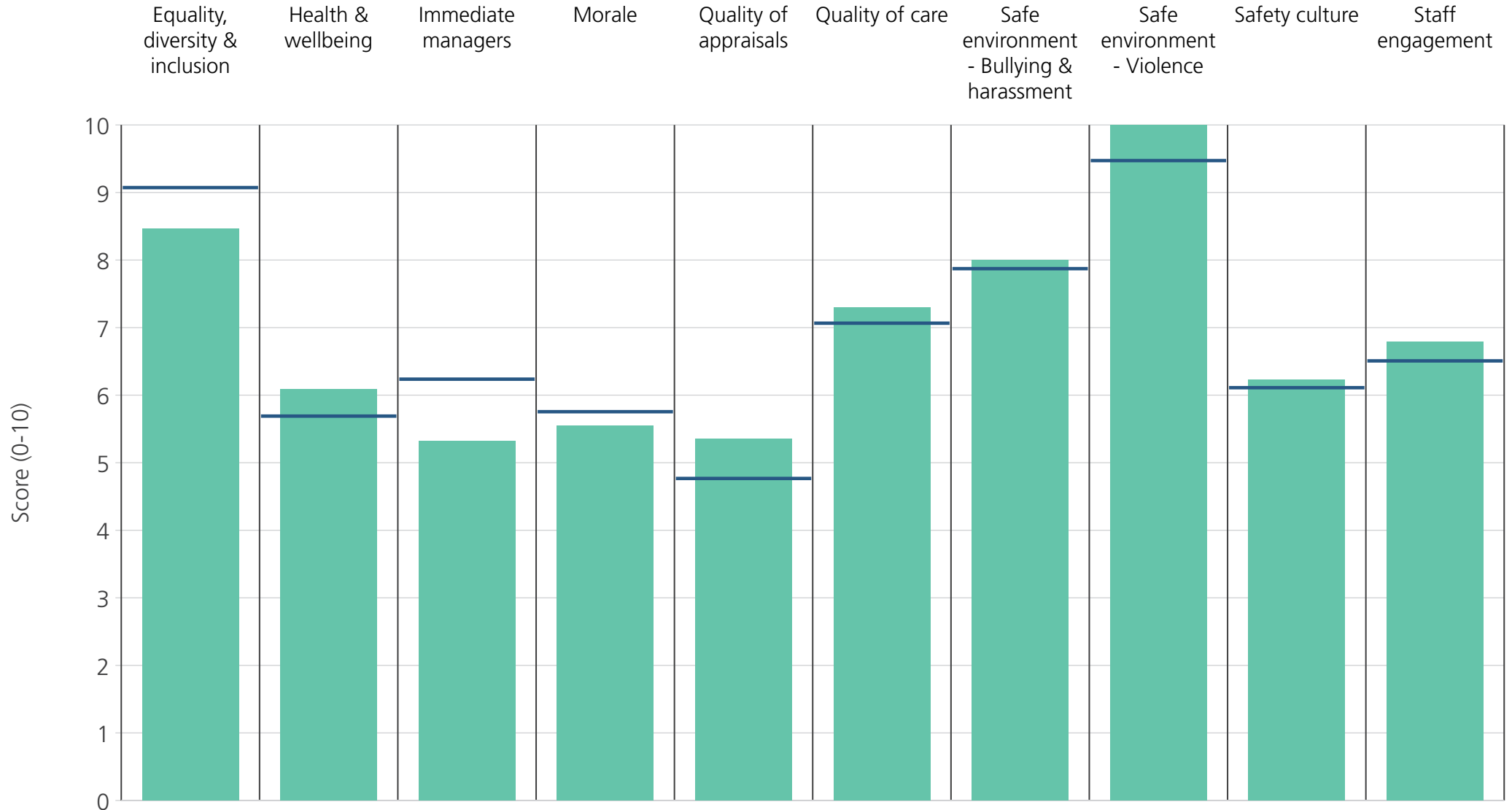
Directorate	9.0	6.7	7.3	6.1	5.4	6.3	8.6	10.0	6.1	6.7
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	71	71	71	71	66	38	71	71	70	71



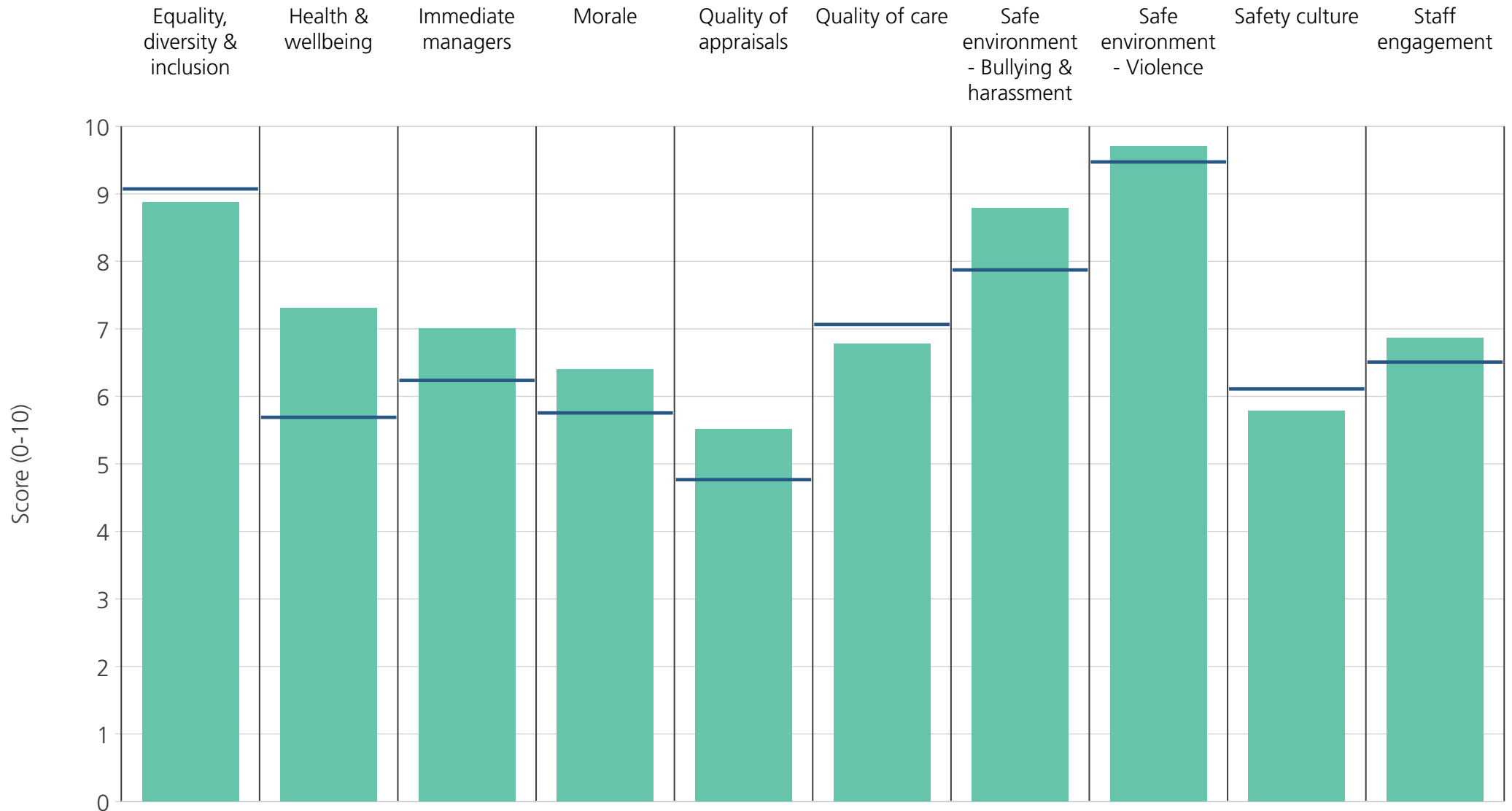
Directorate	9.2	6.1	6.8	5.9	4.4	8.1	6.9	9.7	6.6	7.2
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	33	32	33	30	29	33	33	33	33	33



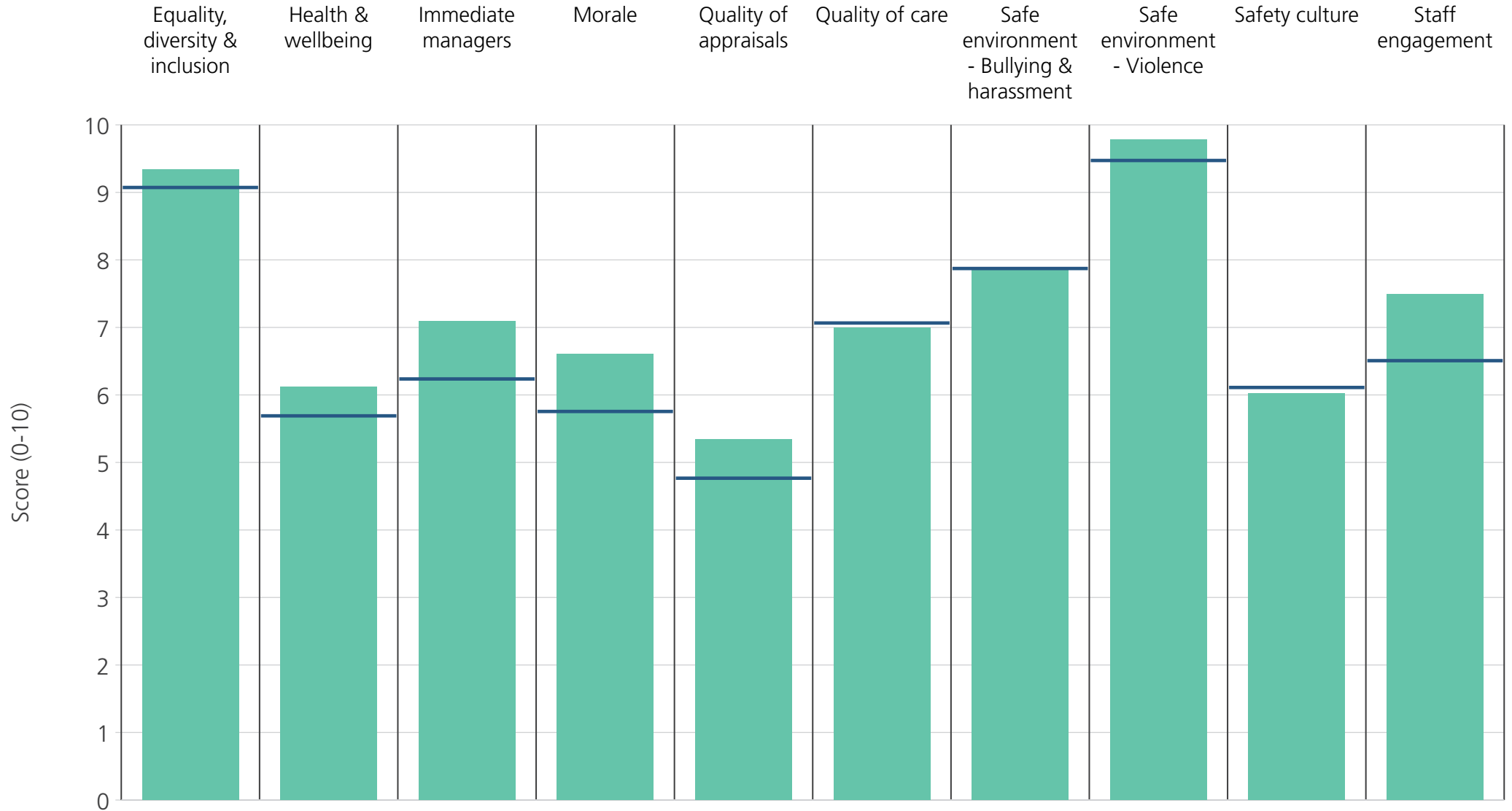
Directorate	9.2	4.4	6.8	5.8	4.6	7.0	7.9	9.8	6.4	7.1
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	19	19	20	17	17	20	19	19	19	21



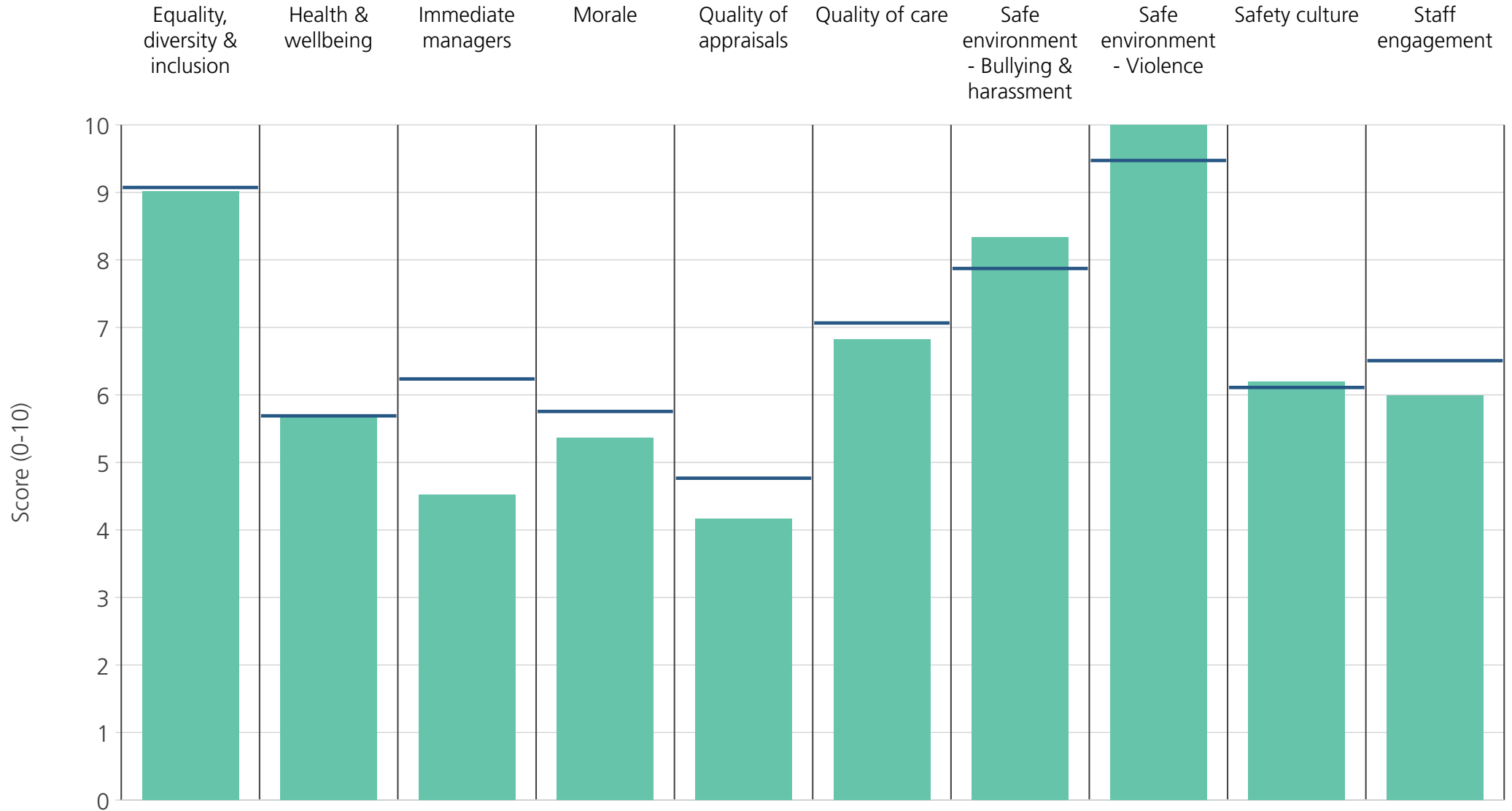
Directorate	8.5	6.1	5.3	5.6	5.3	7.3	8.0	10.0	6.2	6.8
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	20	18	19	20	18	20	20	20	20	20



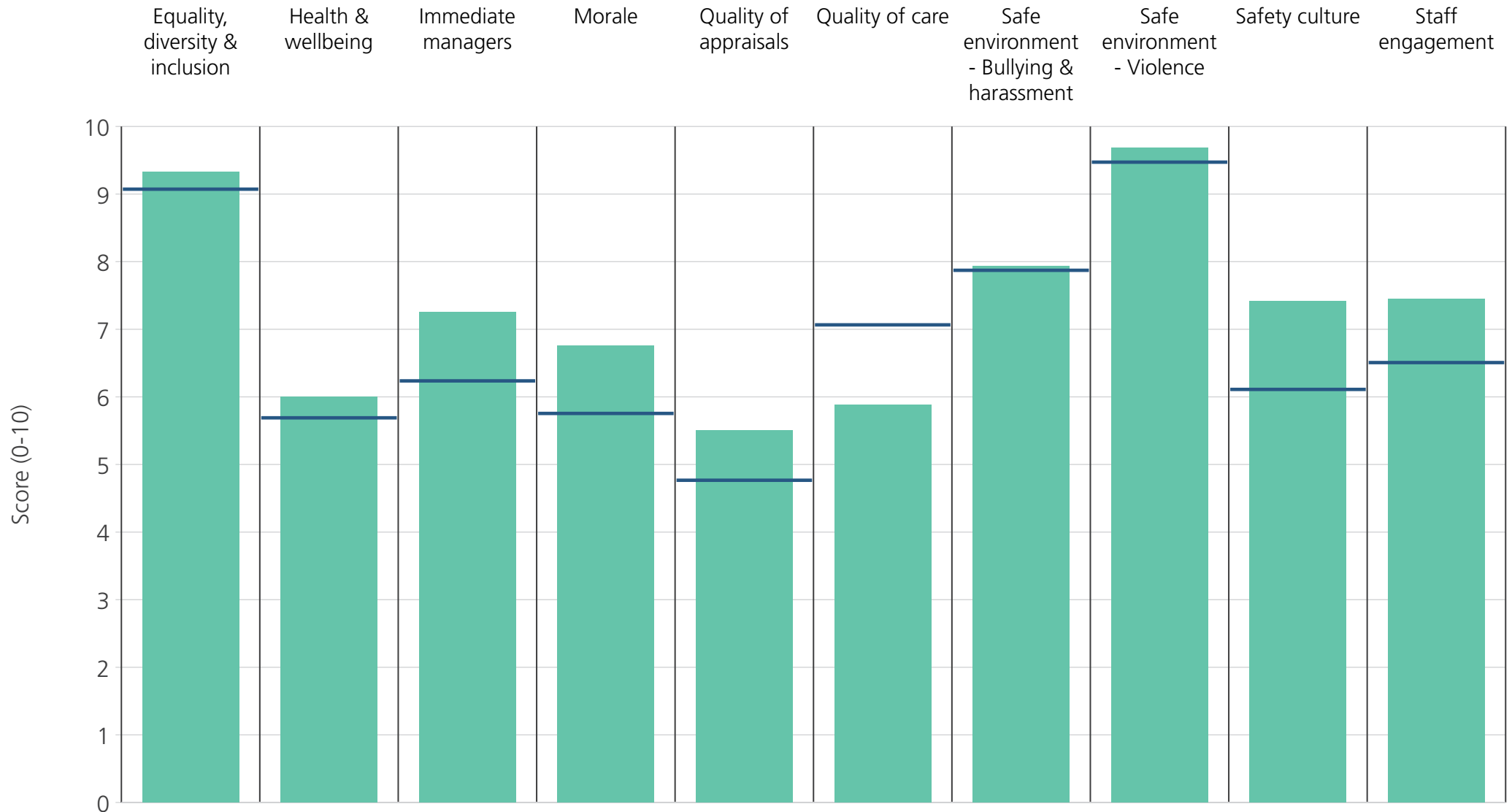
Directorate	8.9	7.3	7.0	6.4	5.5	6.8	8.8	9.7	5.8	6.9
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	34	34	34	34	34	23	33	34	34	34



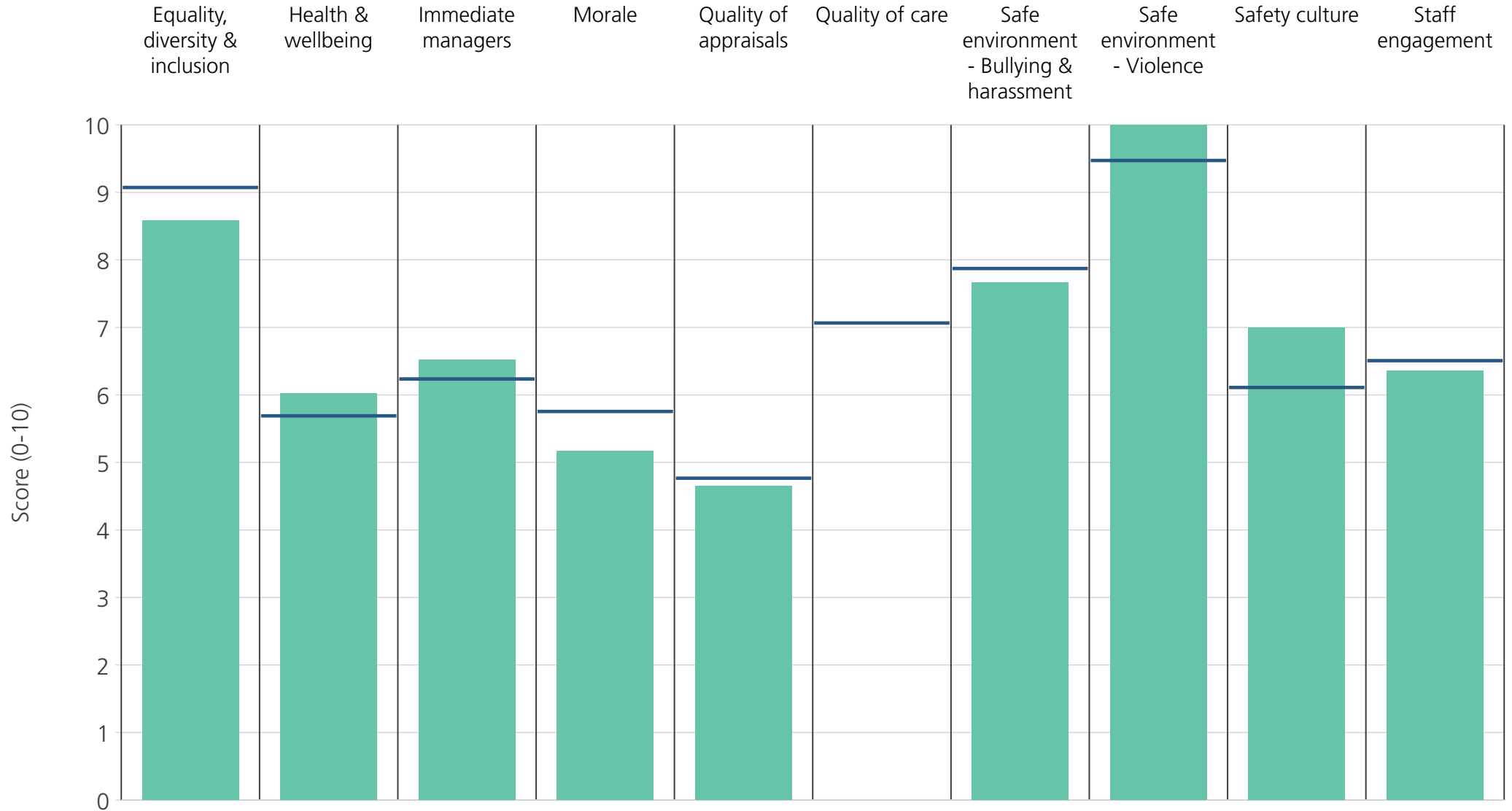
Directorate	9.3	6.1	7.1	6.6	5.3	7.0	7.9	9.8	6.0	7.5
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	30	30	30	29	29	23	30	30	29	31



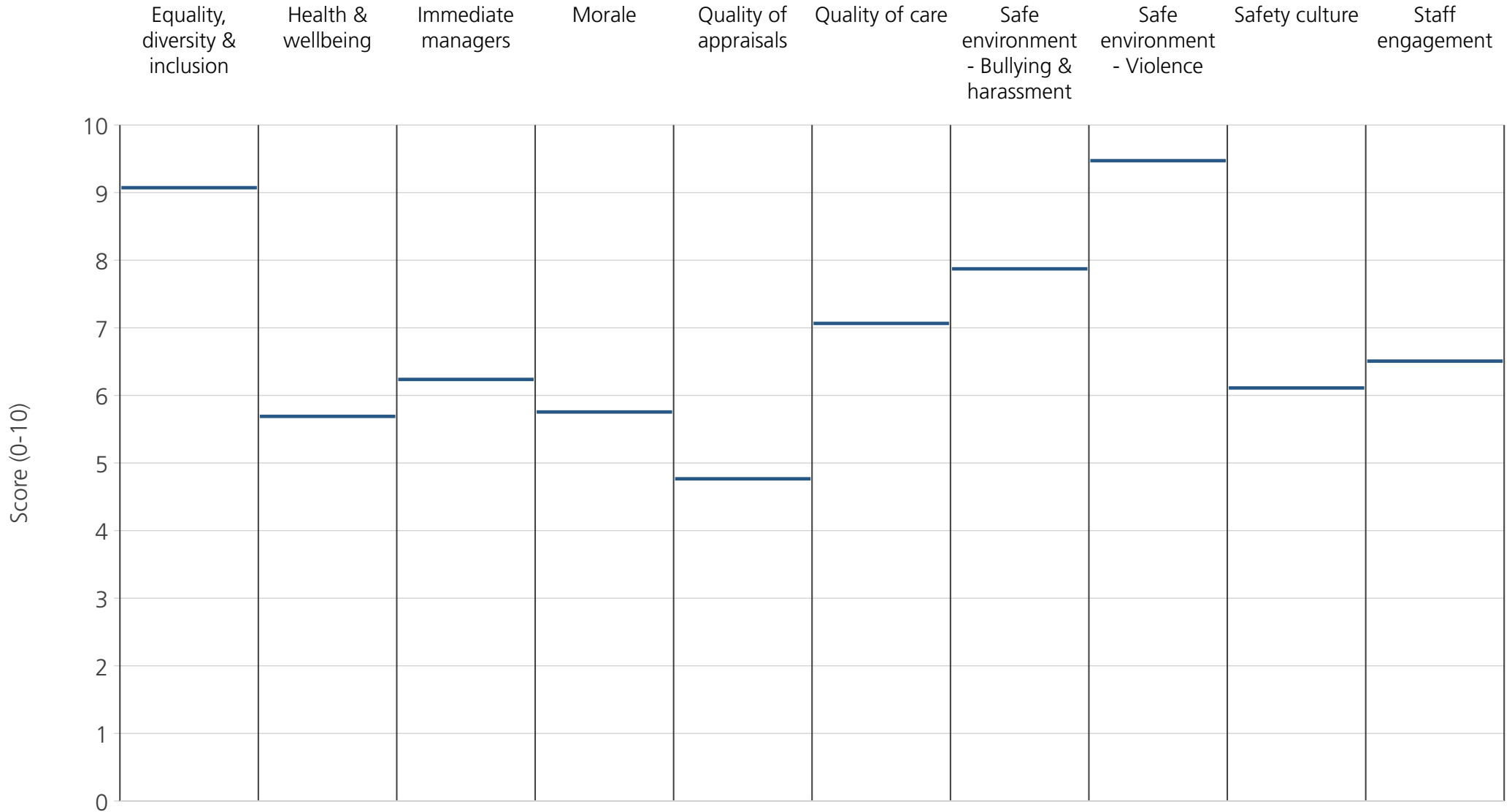
Directorate	9.0	5.7	4.5	5.4	4.2	6.8	8.3	10.0	6.2	6.0
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	16	16	16	16	15	16	16	16	16	16



Directorate	9.3	6.0	7.3	6.8	5.5	5.9	7.9	9.7	7.4	7.4
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	21	21	21	21	15	16	21	21	21	21



Directorate	8.6	6.0	6.5	5.2	4.7		7.7	10.0	7.0	6.4
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	20	19	20	20	18	9	20	20	20	20



Directorate										
Your org	9.1	5.7	6.2	5.8	4.8	7.1	7.9	9.5	6.1	6.5
Responses	10	10	10	10	9	6	10	10	10	10