

# South West London and St George's Mental Health NHS Trust

2018 NHS Staff Survey

**Directorate Report**

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This directorate report for South West London and St George's Mental Health NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South West London and St George's Mental Health NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

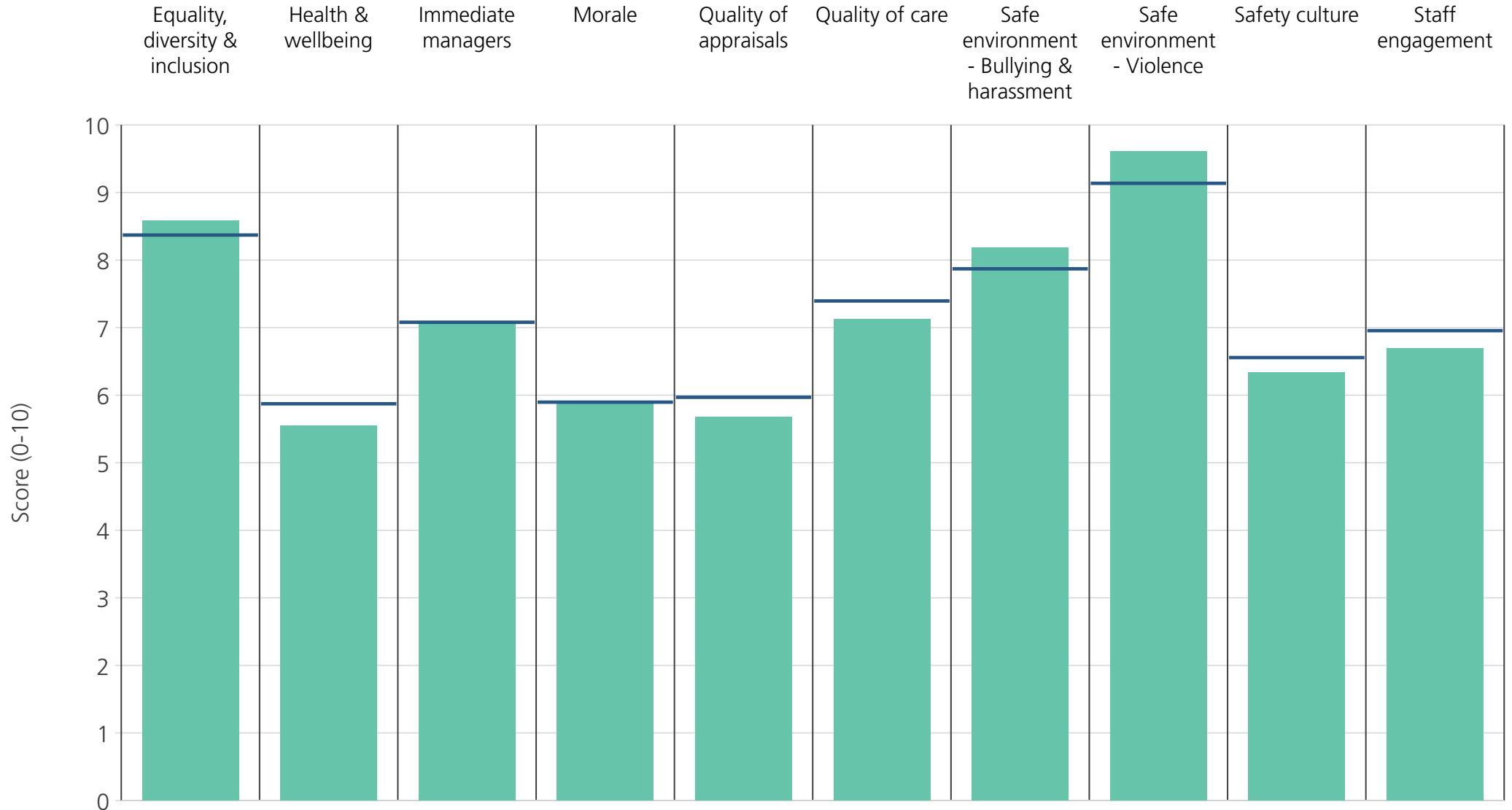
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



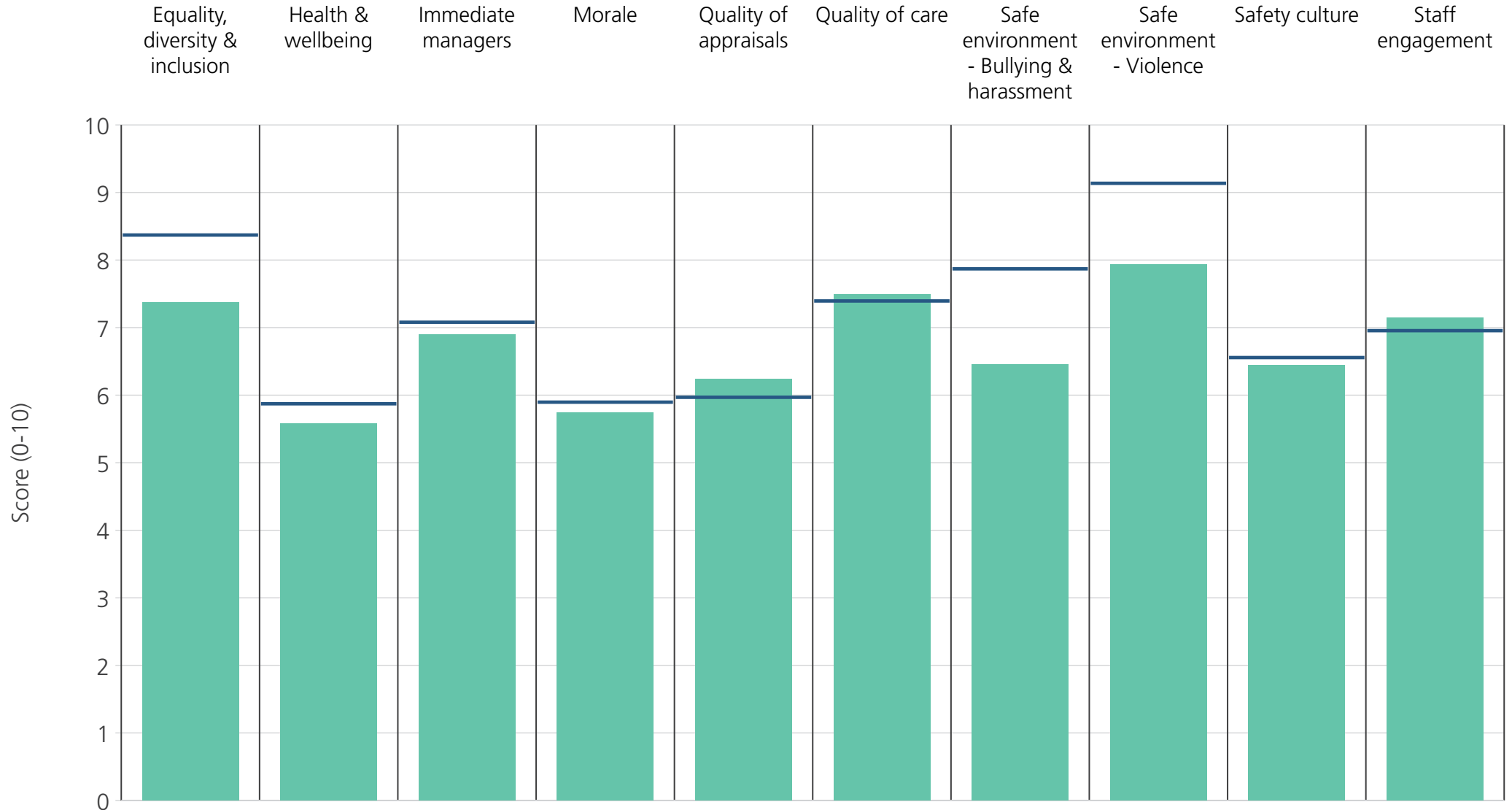
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

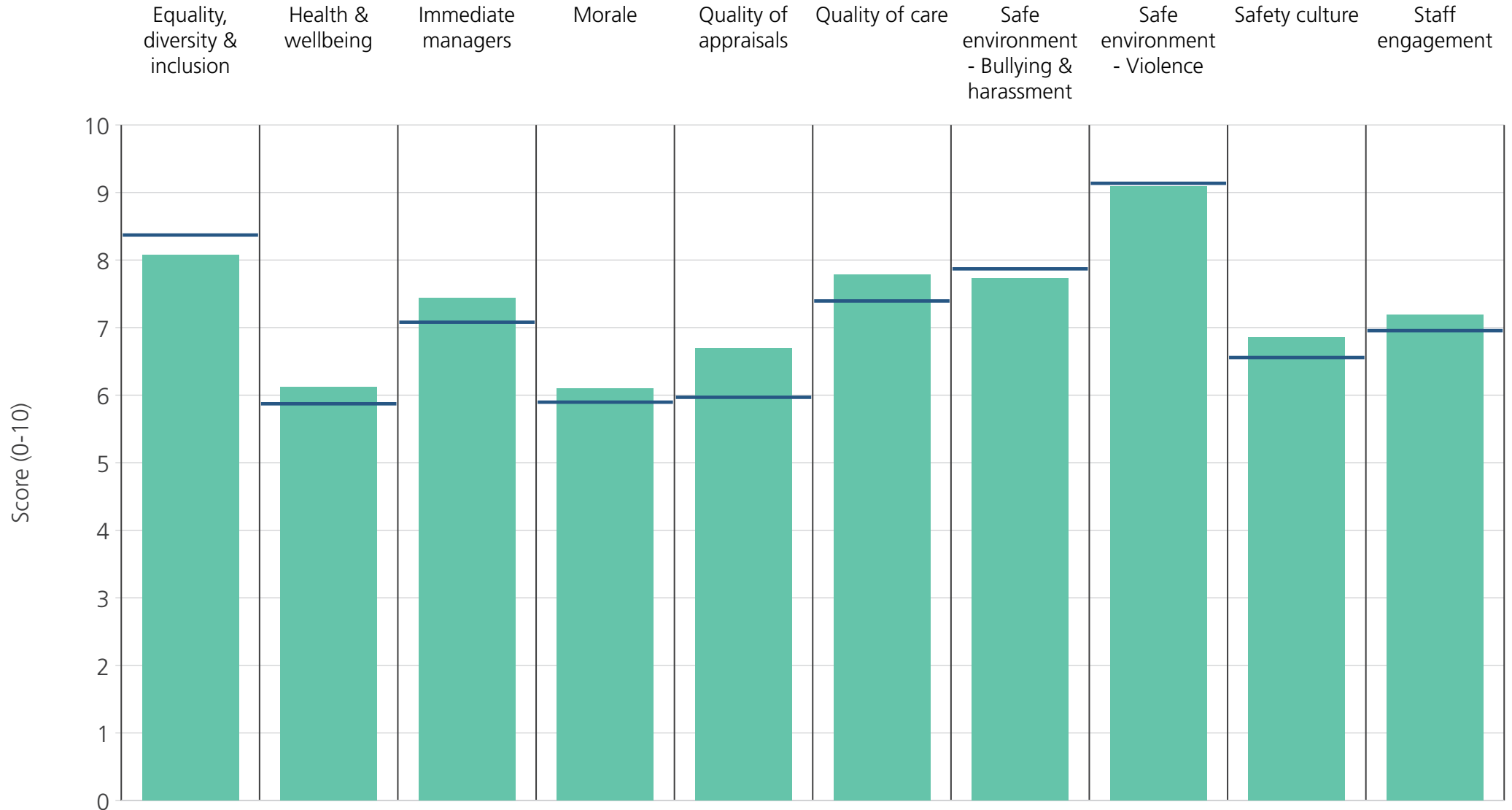
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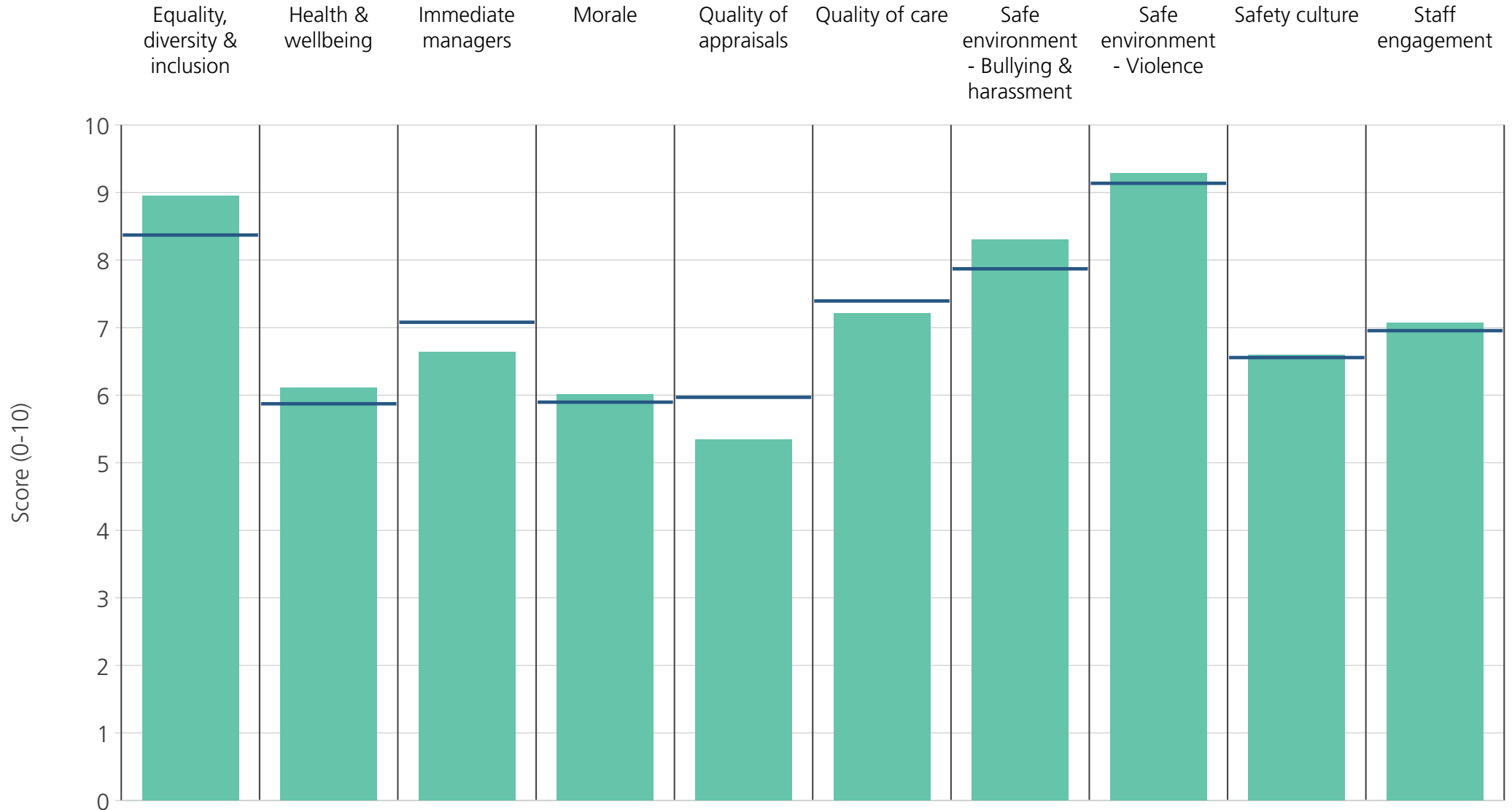
<b>Directorate</b>	8.6	5.5	7.1	5.9	5.7	7.1	8.2	9.6	6.3	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	260	266	265	260	220	262	255	254	261	272



<b>Directorate</b>	7.4	5.6	6.9	5.7	6.2	7.5	6.5	7.9	6.4	7.1
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	210	214	216	208	164	212	216	214	213	222

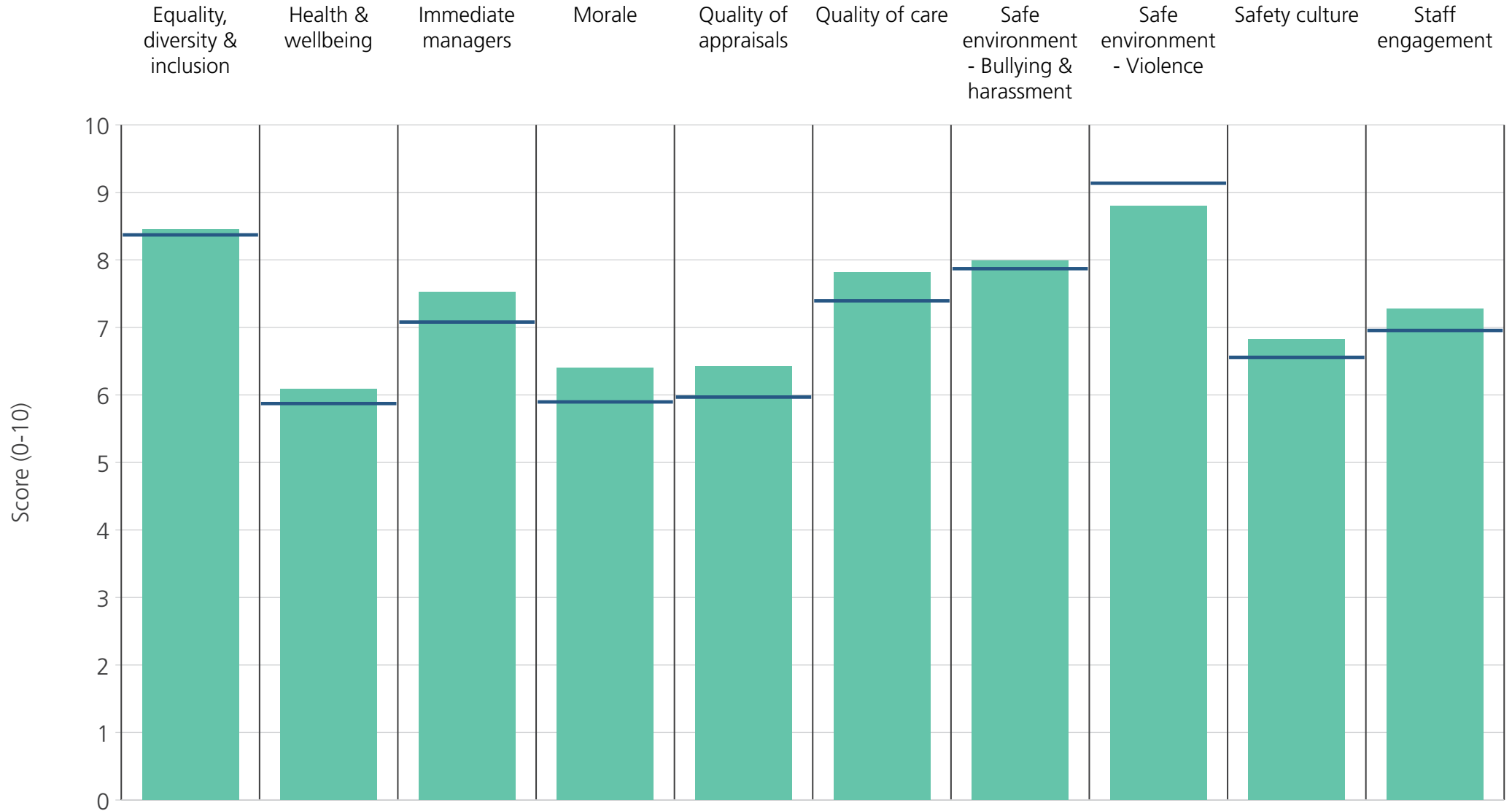


<b>Directorate</b>	8.1	6.1	7.4	6.1	6.7	7.8	7.7	9.1	6.9	7.2
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	140	145	145	141	123	144	138	137	146	147

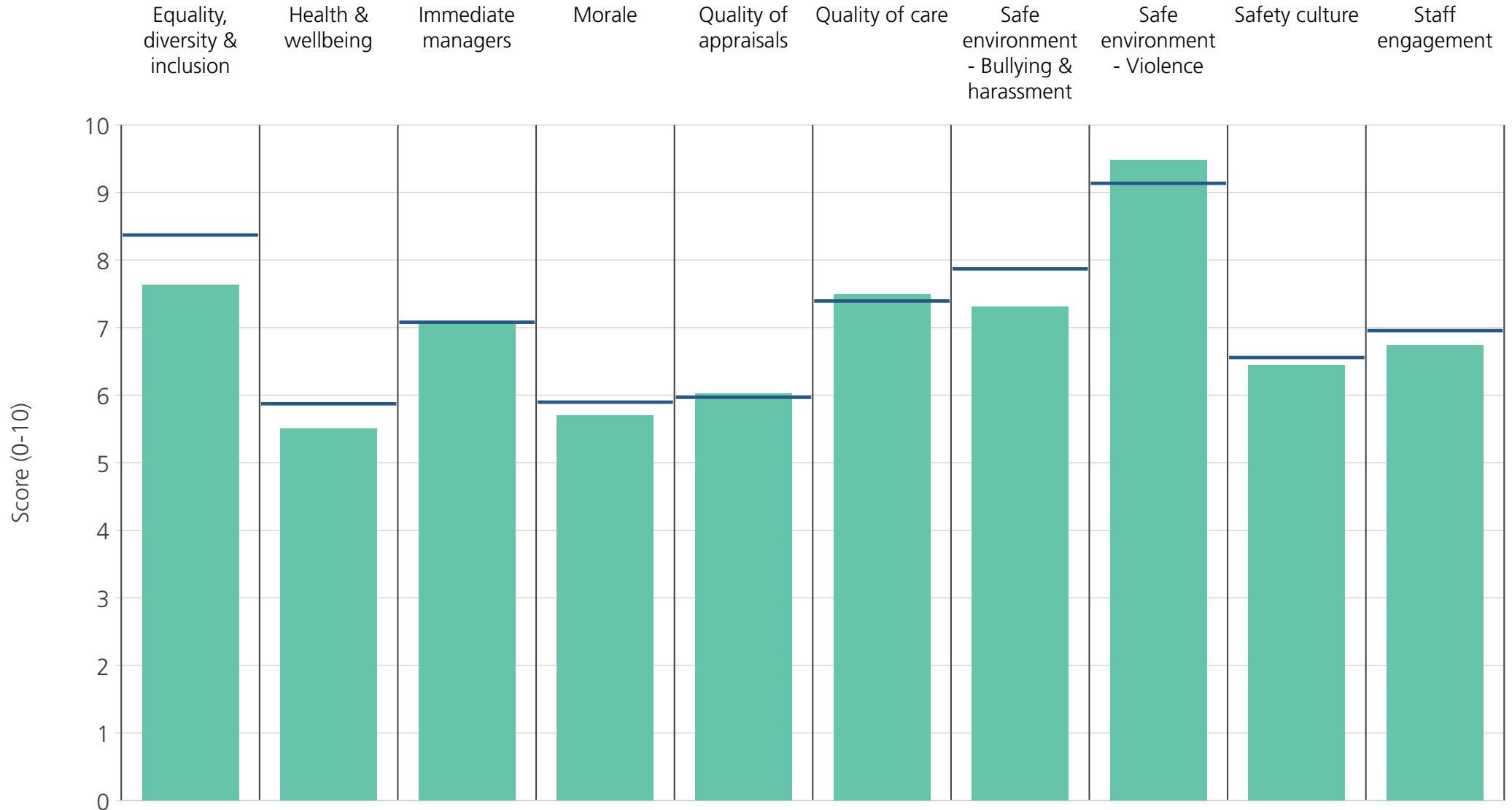


<b>Directorate</b>	8.9	6.1	6.6	6.0	5.3	7.2	8.3	9.3	6.6	7.1
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	155	156	157	154	119	149	153	152	155	159

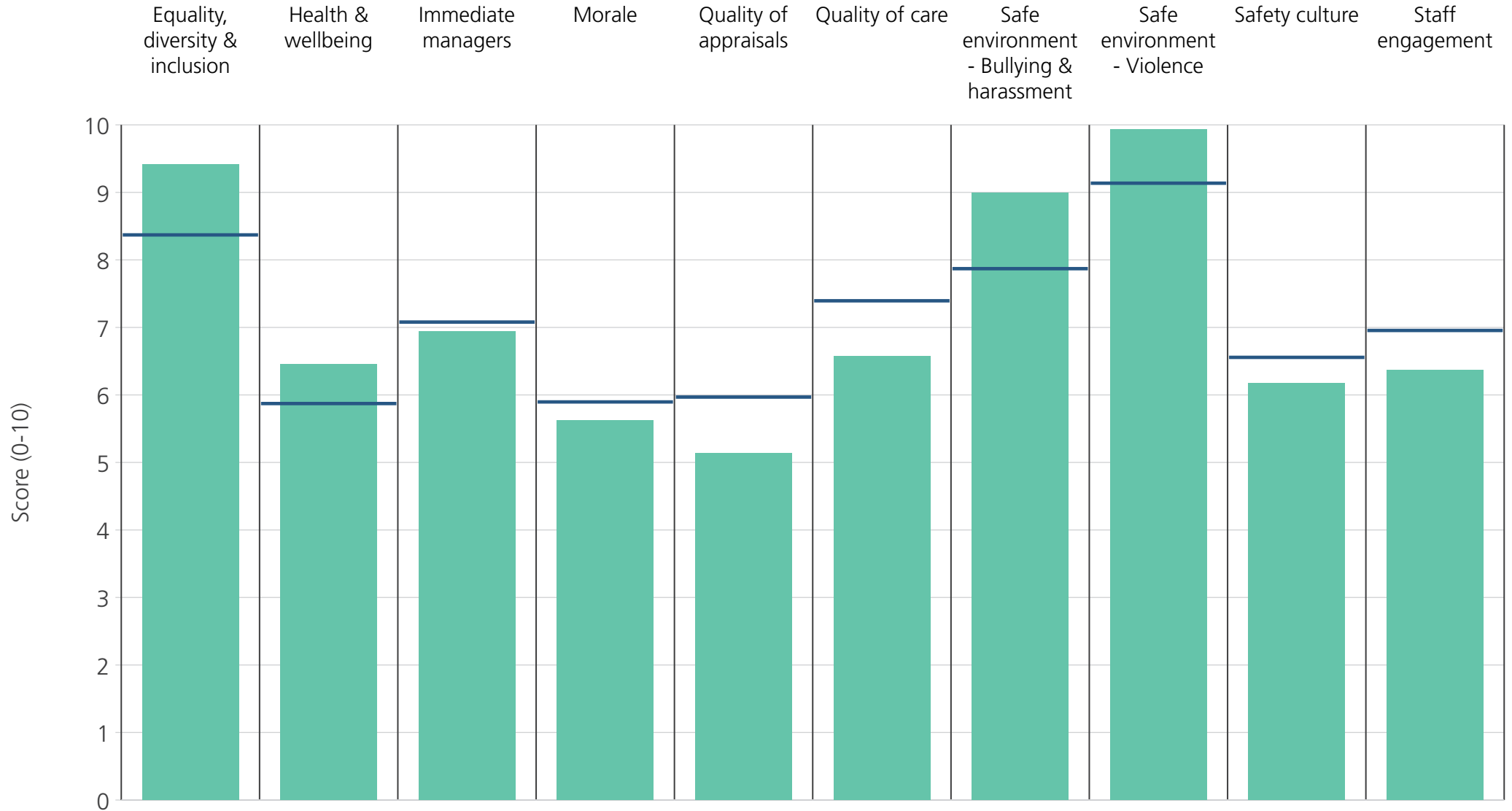




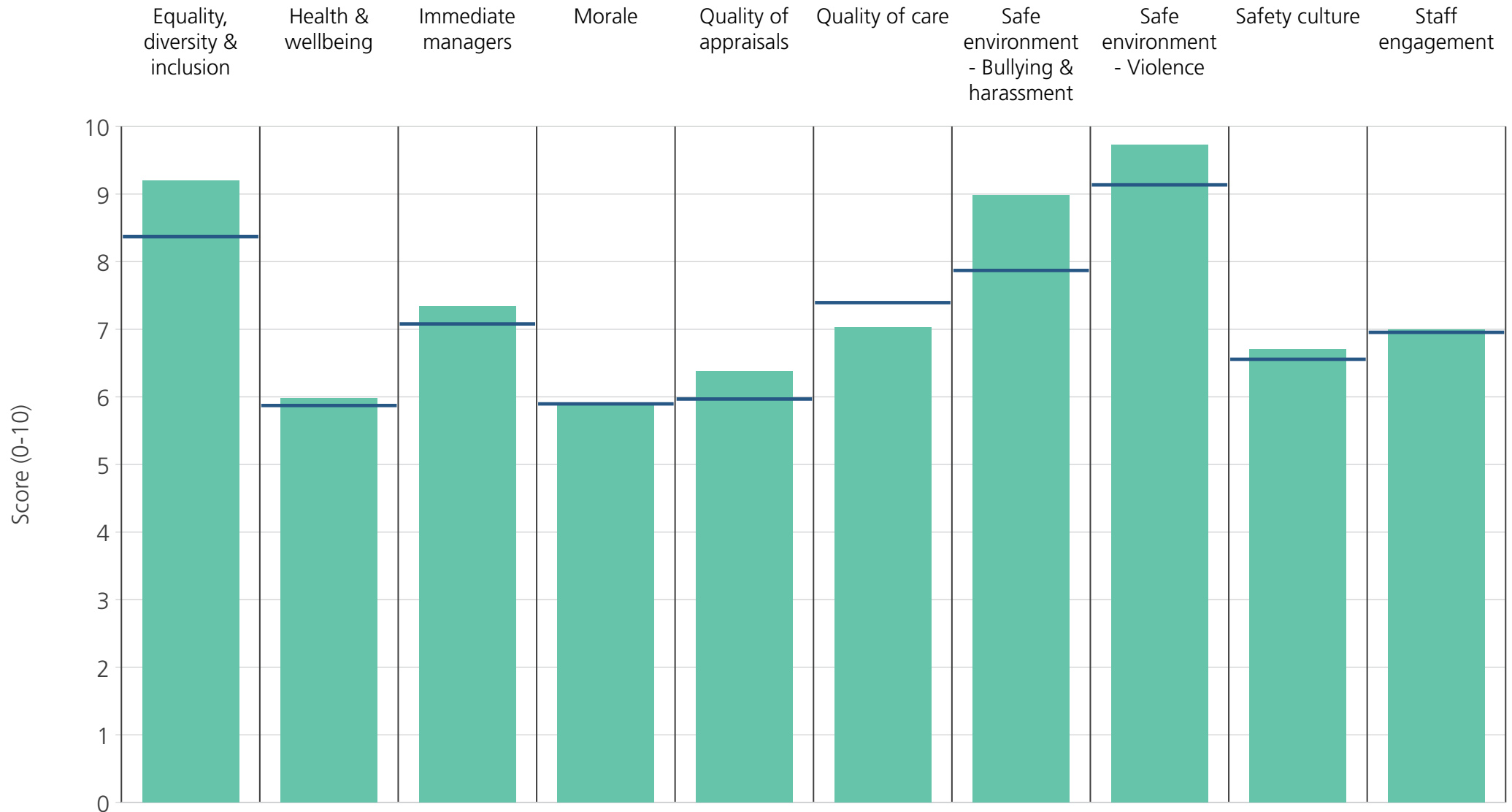
<b>Directorate</b>	8.5	6.1	7.5	6.4	6.4	7.8	8.0	8.8	6.8	7.3
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	113	116	115	113	106	115	112	111	115	116



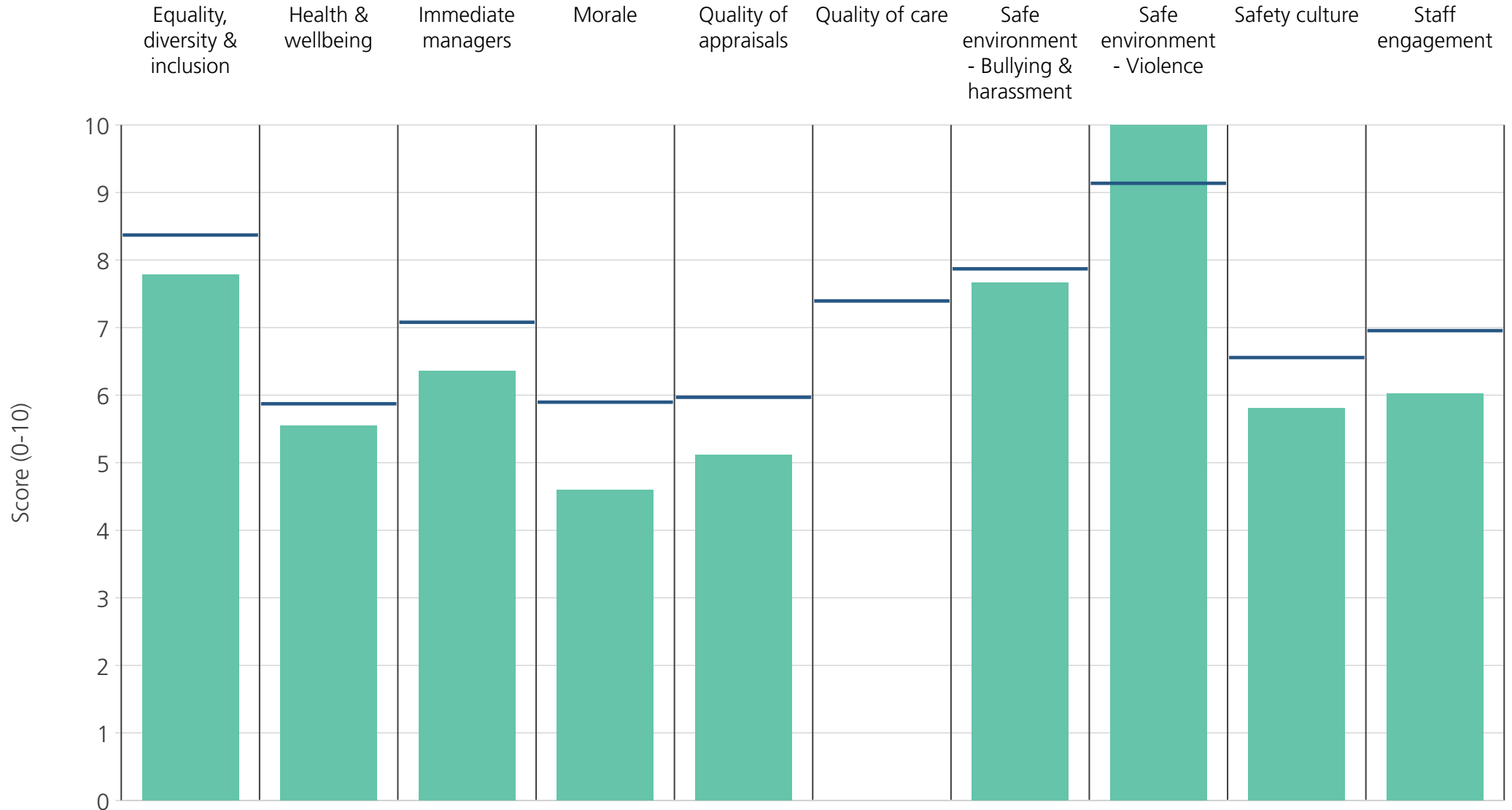
<b>Directorate</b>	7.6	5.5	7.1	5.7	6.0	7.5	7.3	9.5	6.4	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	52	53	53	51	43	40	52	51	52	52



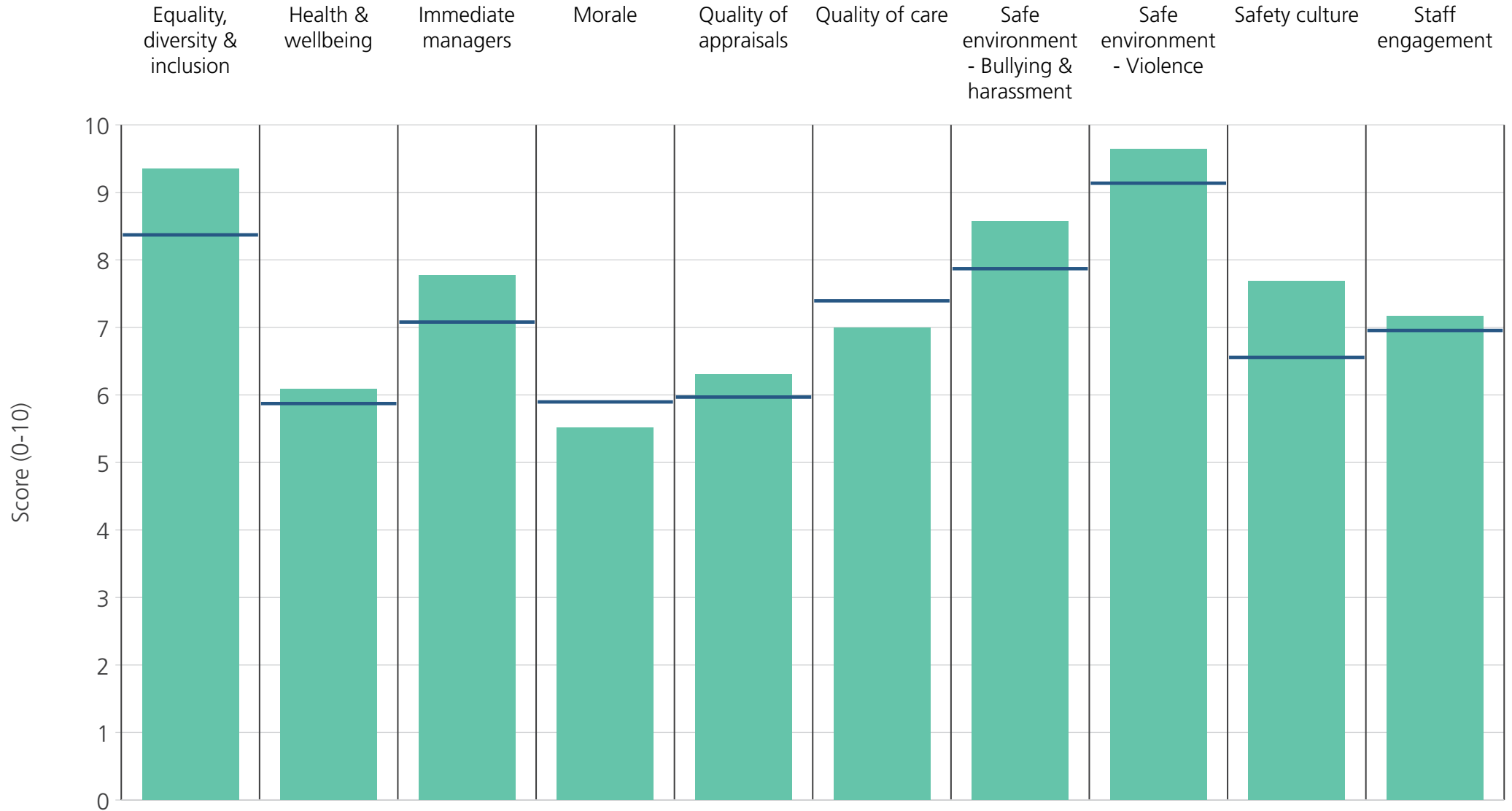
<b>Directorate</b>	9.4	6.5	6.9	5.6	5.1	6.6	9.0	9.9	6.2	6.4
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	55	55	55	54	37	14	53	51	52	56



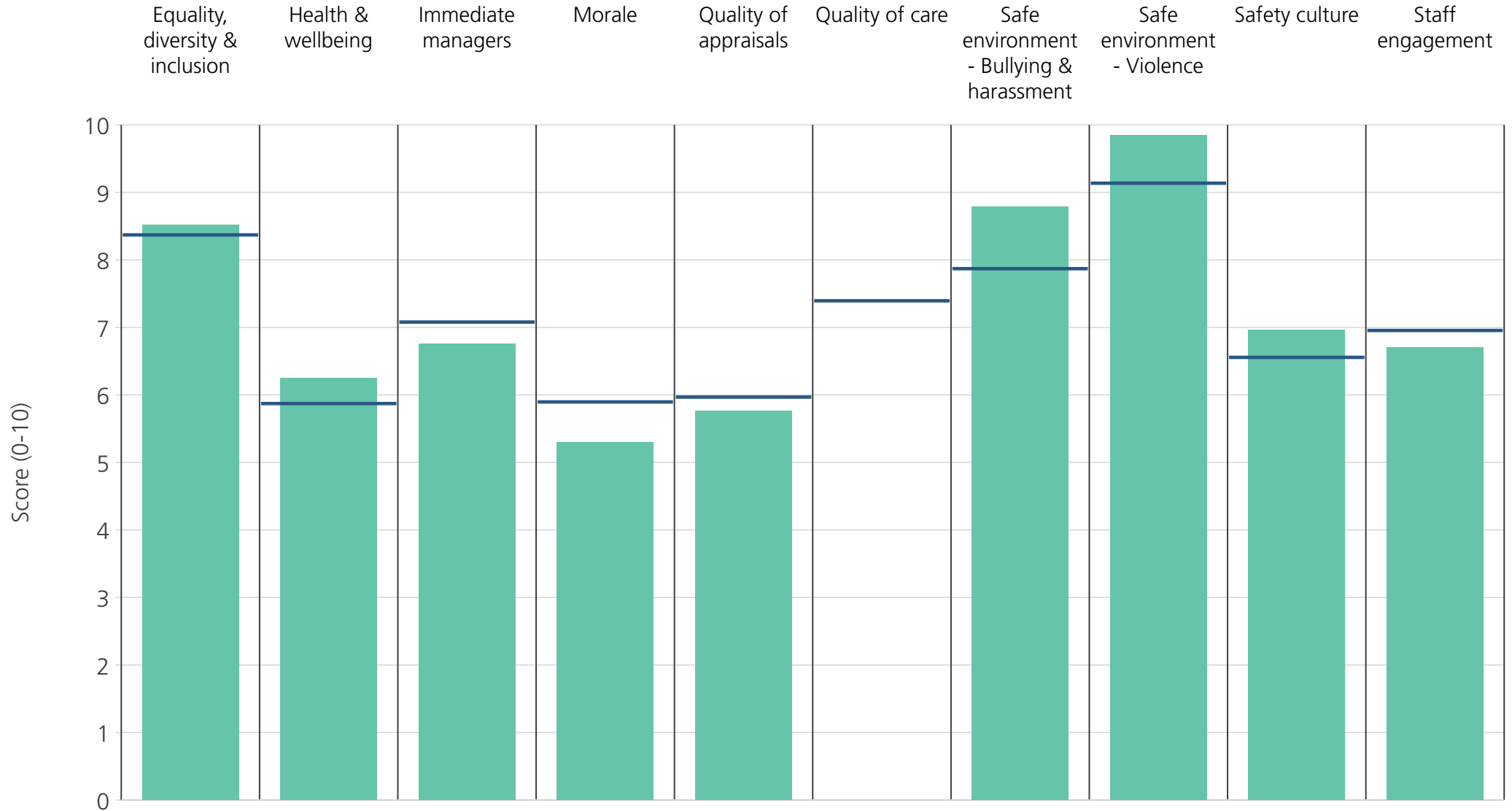
<b>Directorate</b>	9.2	6.0	7.3	5.9	6.4	7.0	9.0	9.7	6.7	7.0
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	23	24	24	23	20	15	23	24	24	24



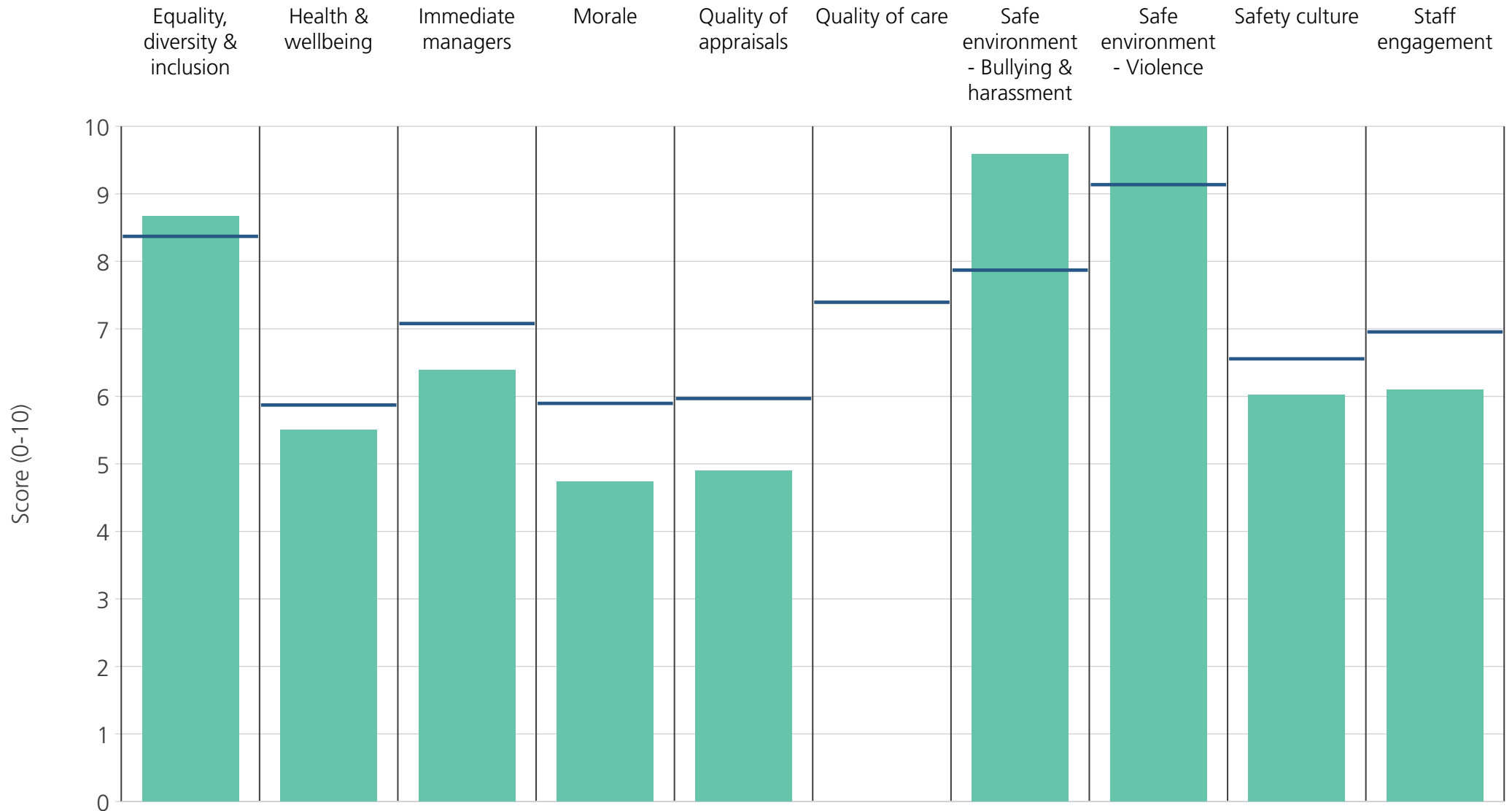
<b>Directorate</b>	7.8	5.5	6.4	4.6	5.1	7.4	7.7	10.0	5.8	6.0
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	21	21	21	21	11	6	20	20	21	21



<b>Directorate</b>	9.3	6.1	7.8	5.5	6.3	7.0	8.6	9.6	7.7	7.2
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	28	28	29	28	23	28	28	28	28	29

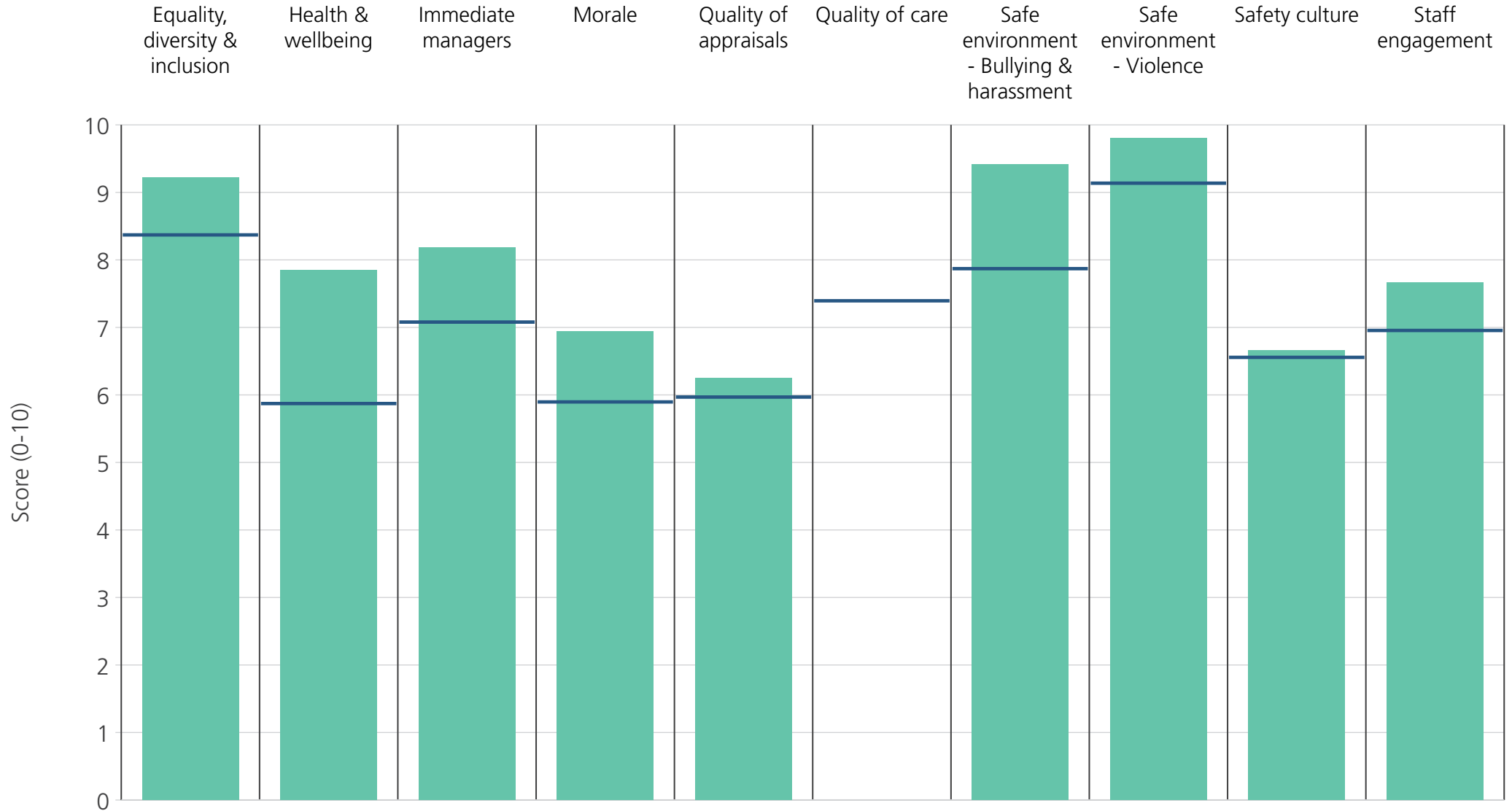


<b>Directorate</b>	8.5	6.3	6.8	5.3	5.8		8.8	9.8	7.0	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	22	22	22	22	18	6	22	22	22	22

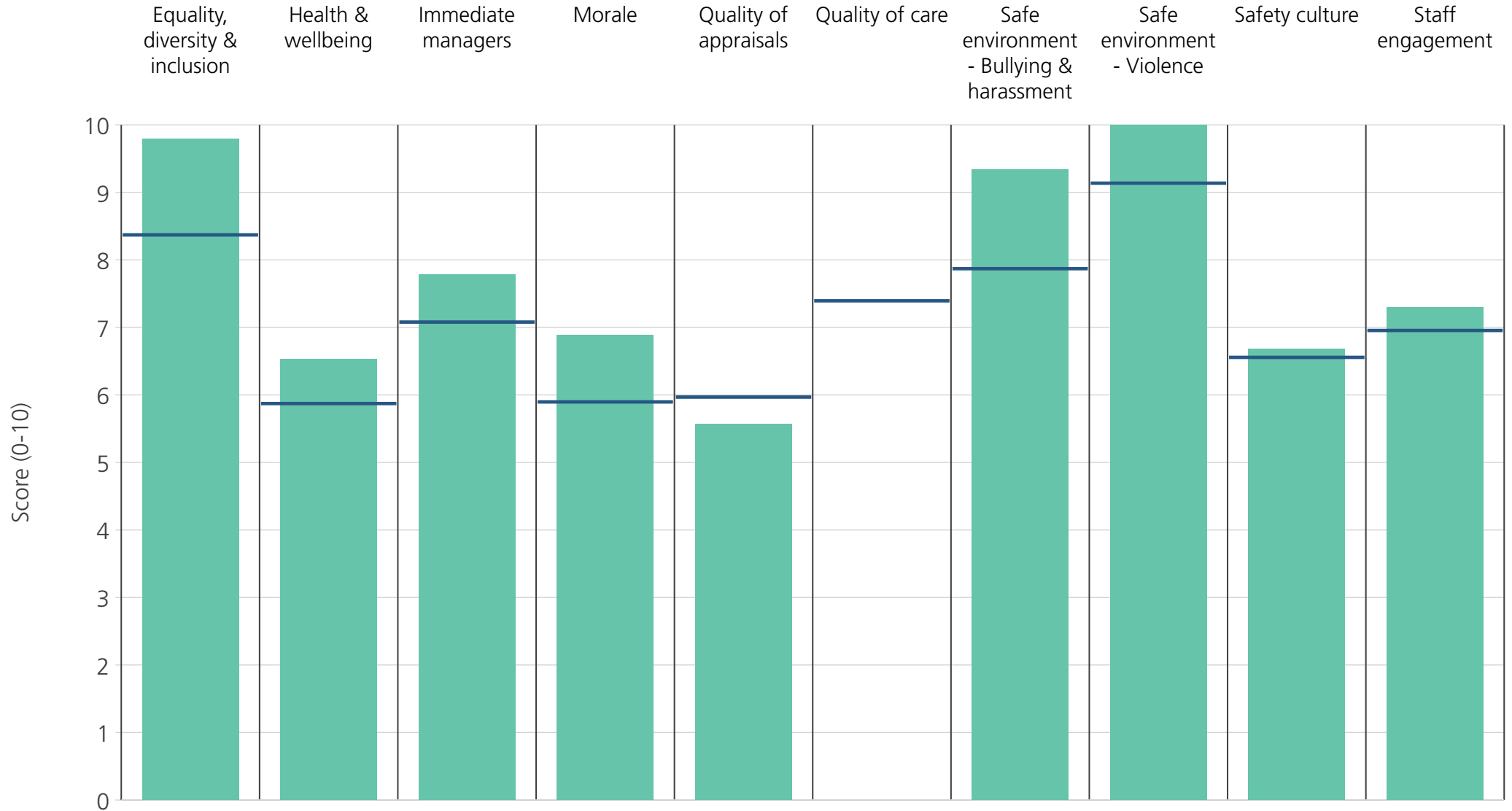


<b>Directorate</b>	8.7	5.5	6.4	4.7	4.9		9.6	10.0	6.0	6.1
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	15	16	17	15	13	8	16	16	15	17

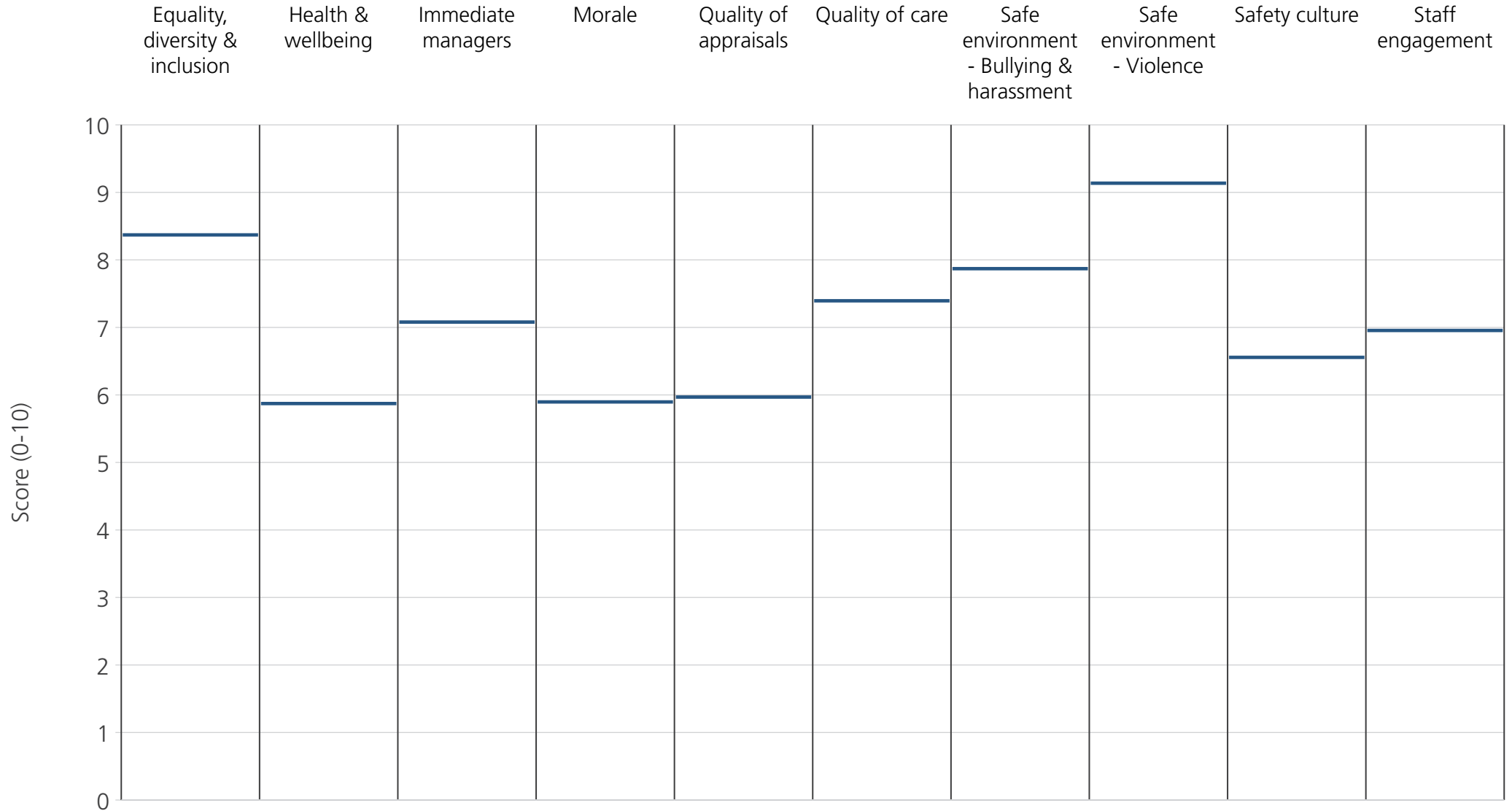




<b>Directorate</b>	9.2	7.9	8.2	6.9	6.3		9.4	9.8	6.7	7.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	17	17	17	17	14	3	17	17	17	17



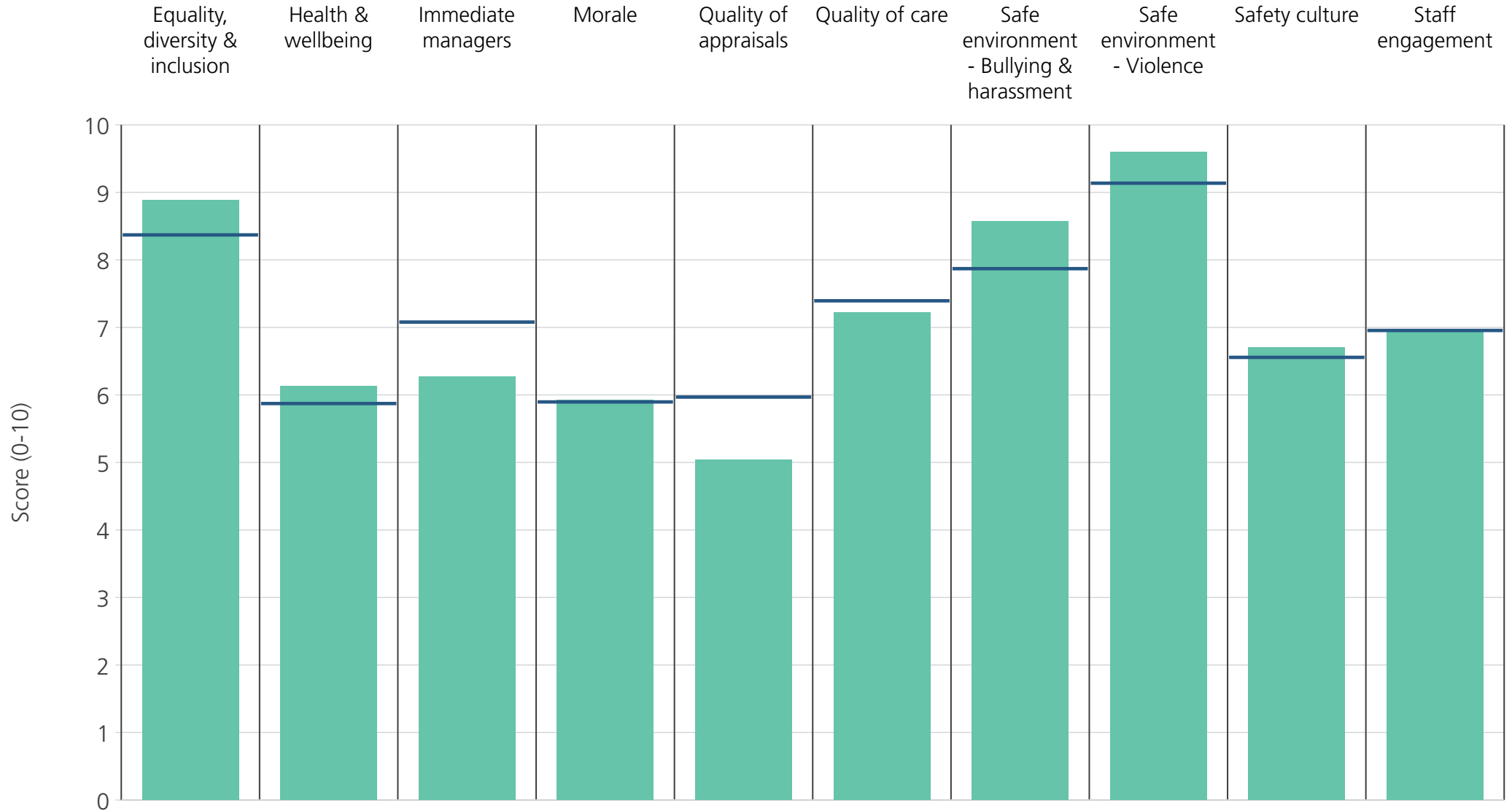
<b>Directorate</b>	9.8	6.5	7.8	6.9	5.6		9.3	10.0	6.7	7.3
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	16	16	16	15	11	7	15	14	15	16



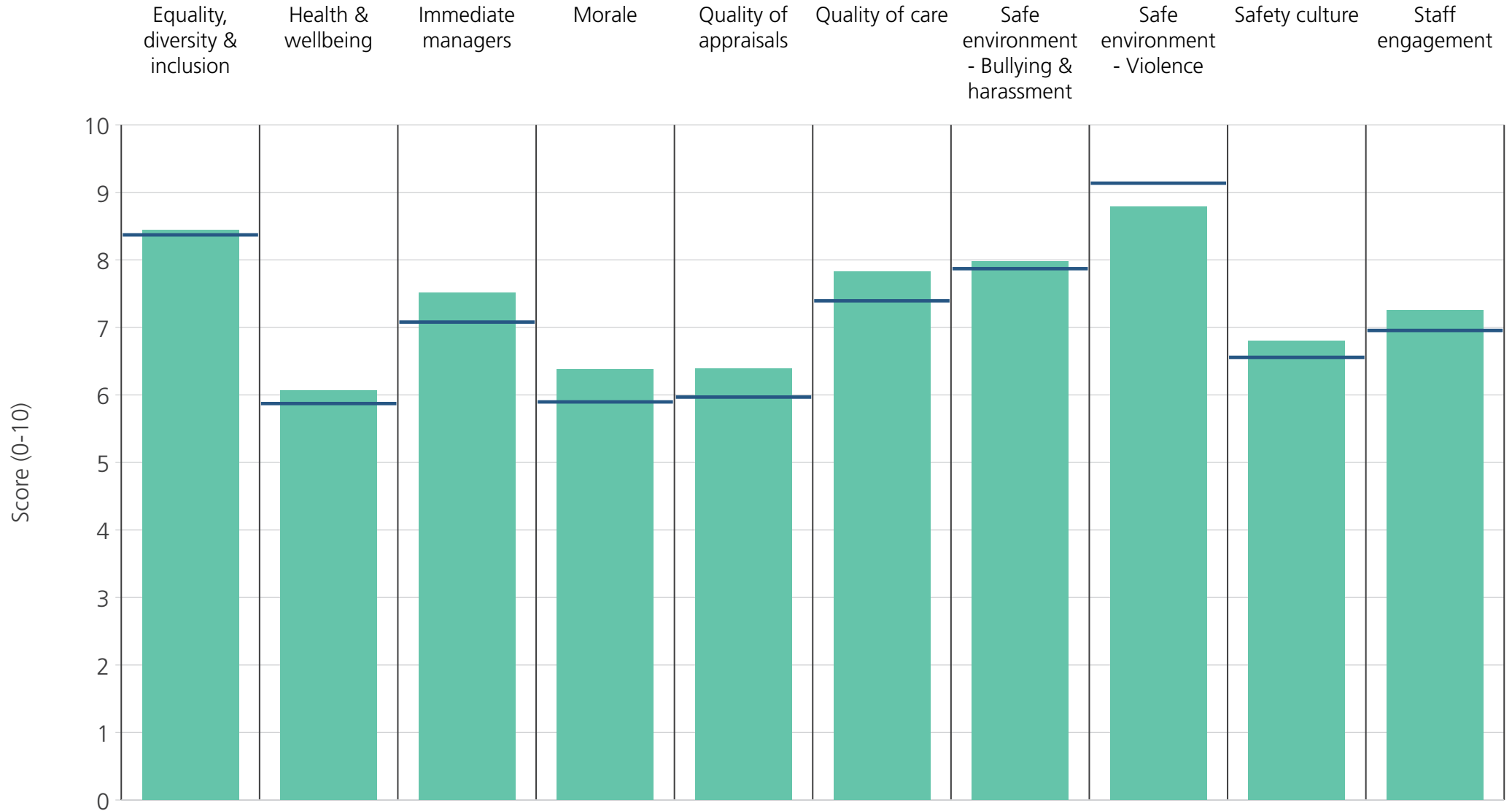
Directorate	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
Your org	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
Responses	5	6	6	6	4	3	6	6	6	6

# Directorates 2

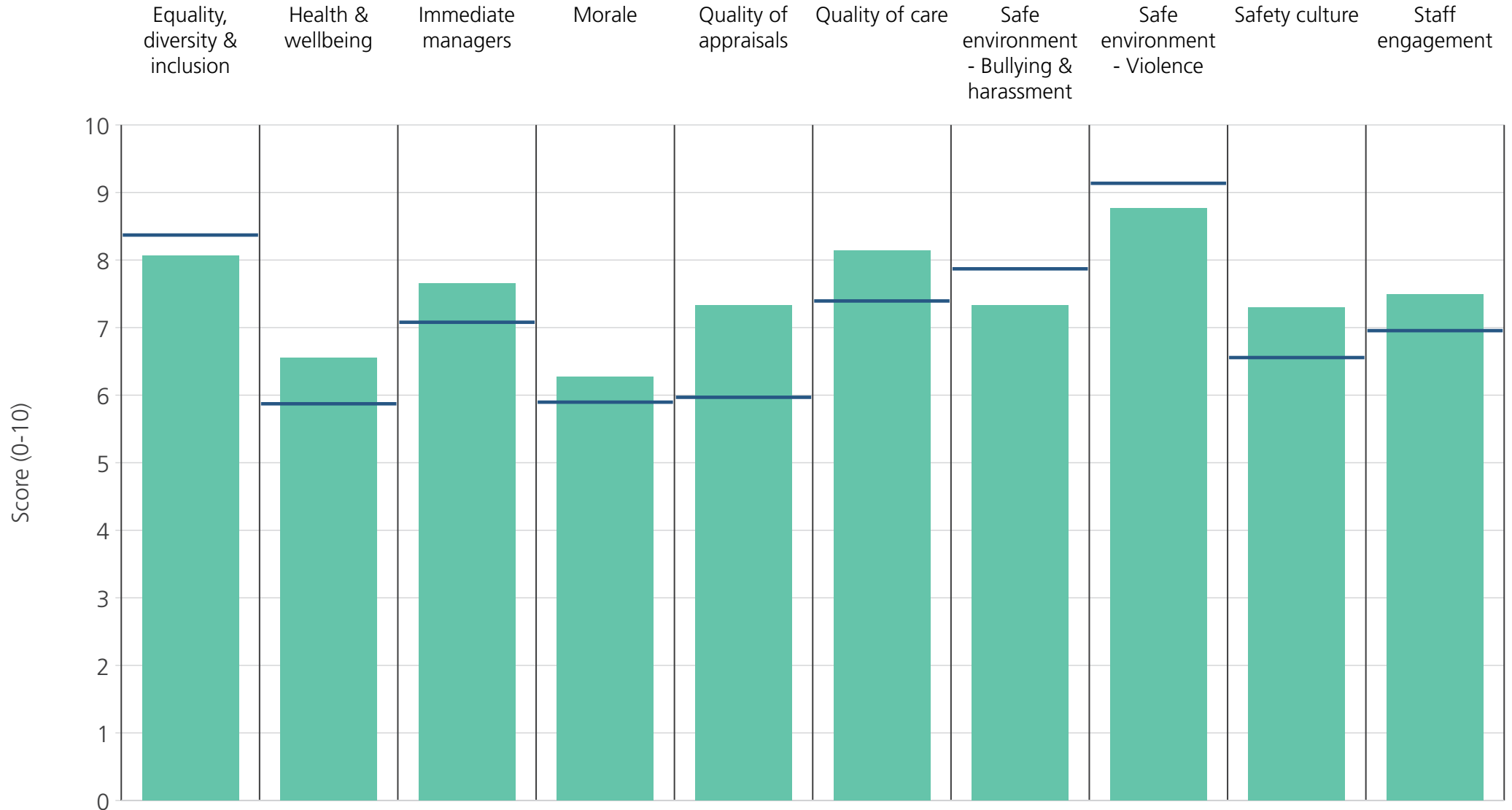
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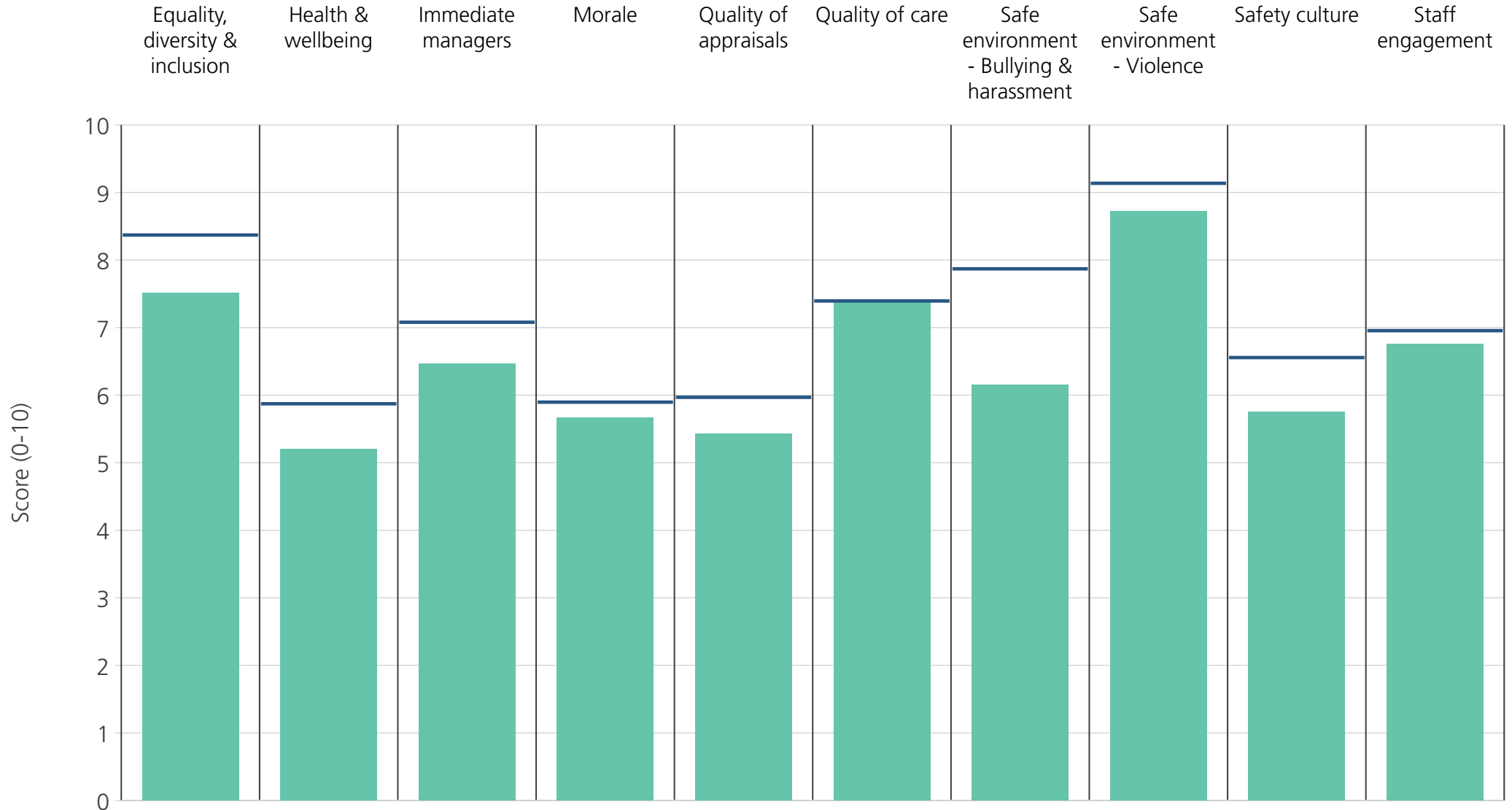
<b>Directorate</b>	8.9	6.1	6.3	5.9	5.0	7.2	8.6	9.6	6.7	7.0
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	91	92	93	91	67	87	91	90	91	93



<b>Directorate</b>	8.4	6.1	7.5	6.4	6.4	7.8	8.0	8.8	6.8	7.3
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	112	115	114	112	105	114	111	110	114	115

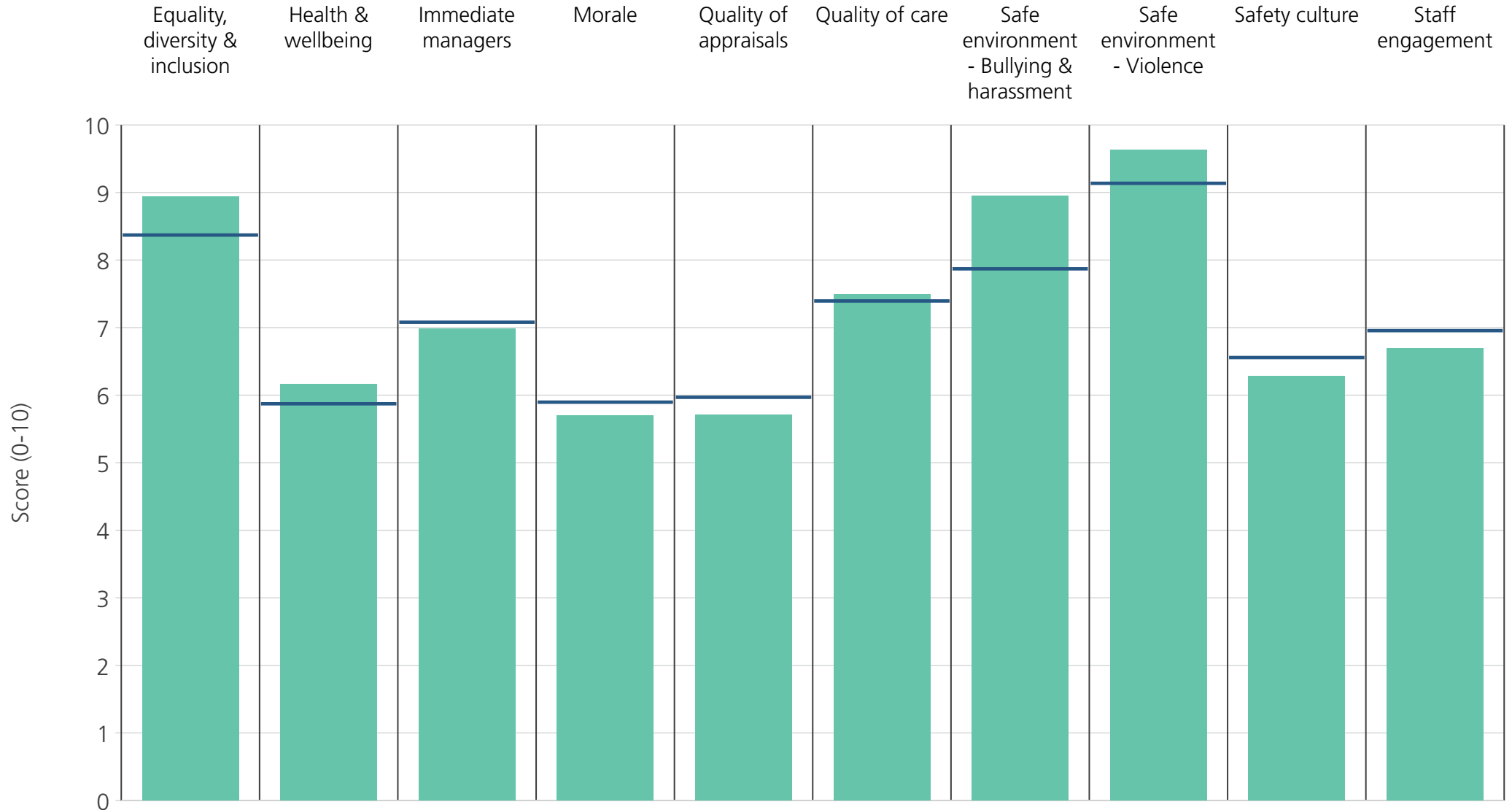


<b>Directorate</b>	8.1	6.6	7.7	6.3	7.3	8.1	7.3	8.8	7.3	7.5
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	73	76	77	74	64	77	71	69	77	77

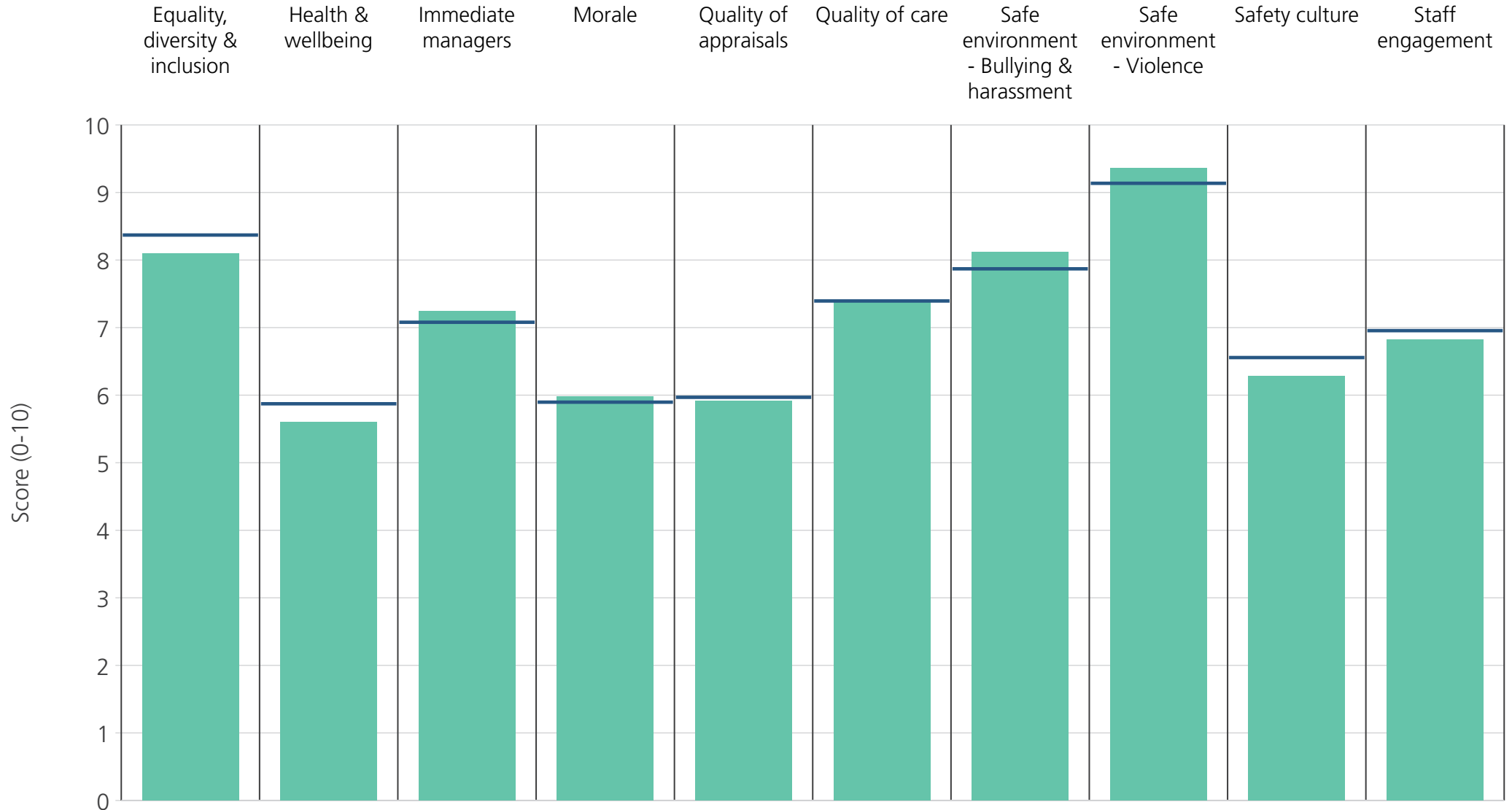


<b>Directorate</b>	7.5	5.2	6.5	5.7	5.4	7.4	6.2	8.7	5.8	6.8
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	65	63	65	62	52	62	65	65	64	68

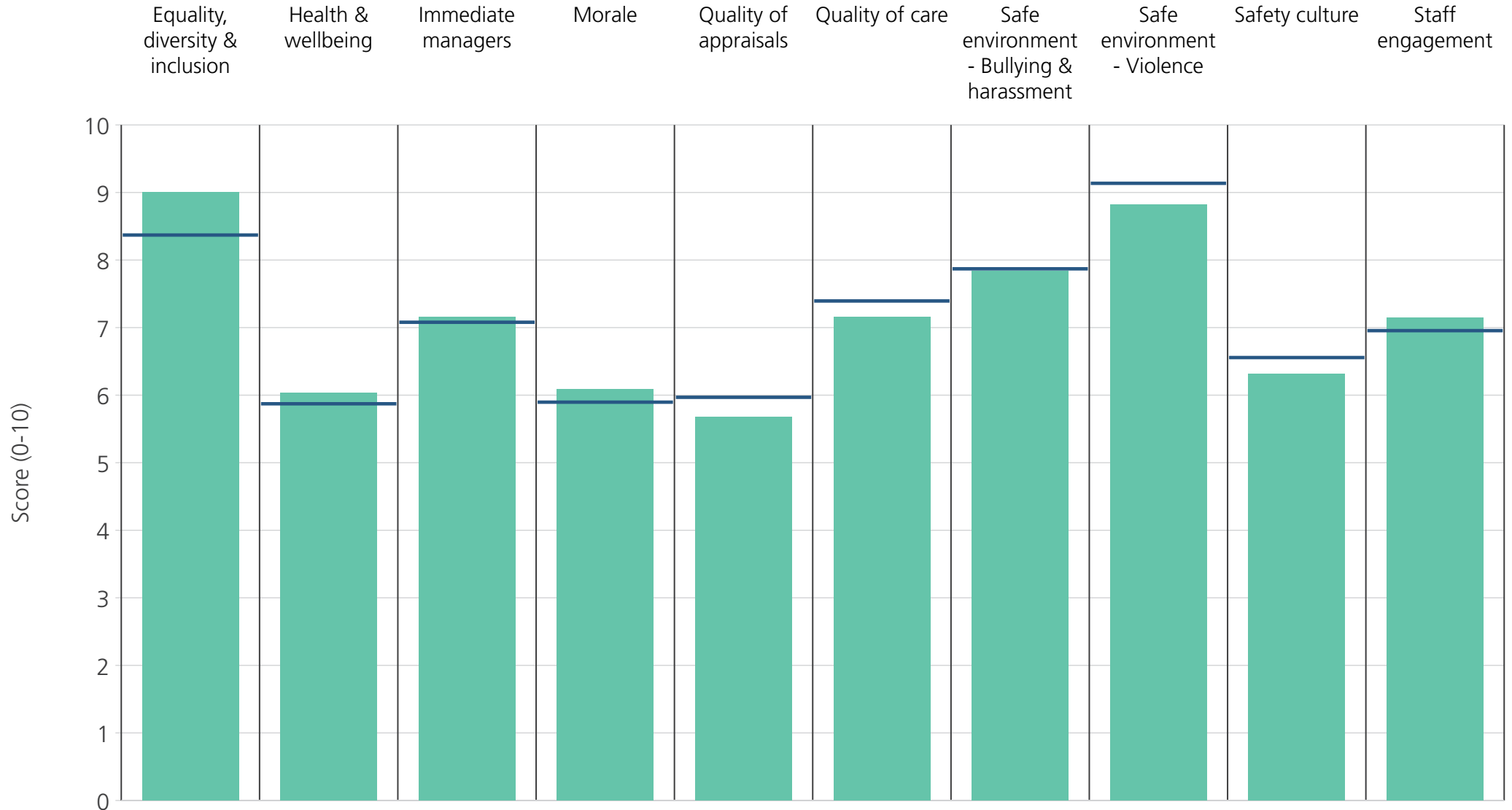




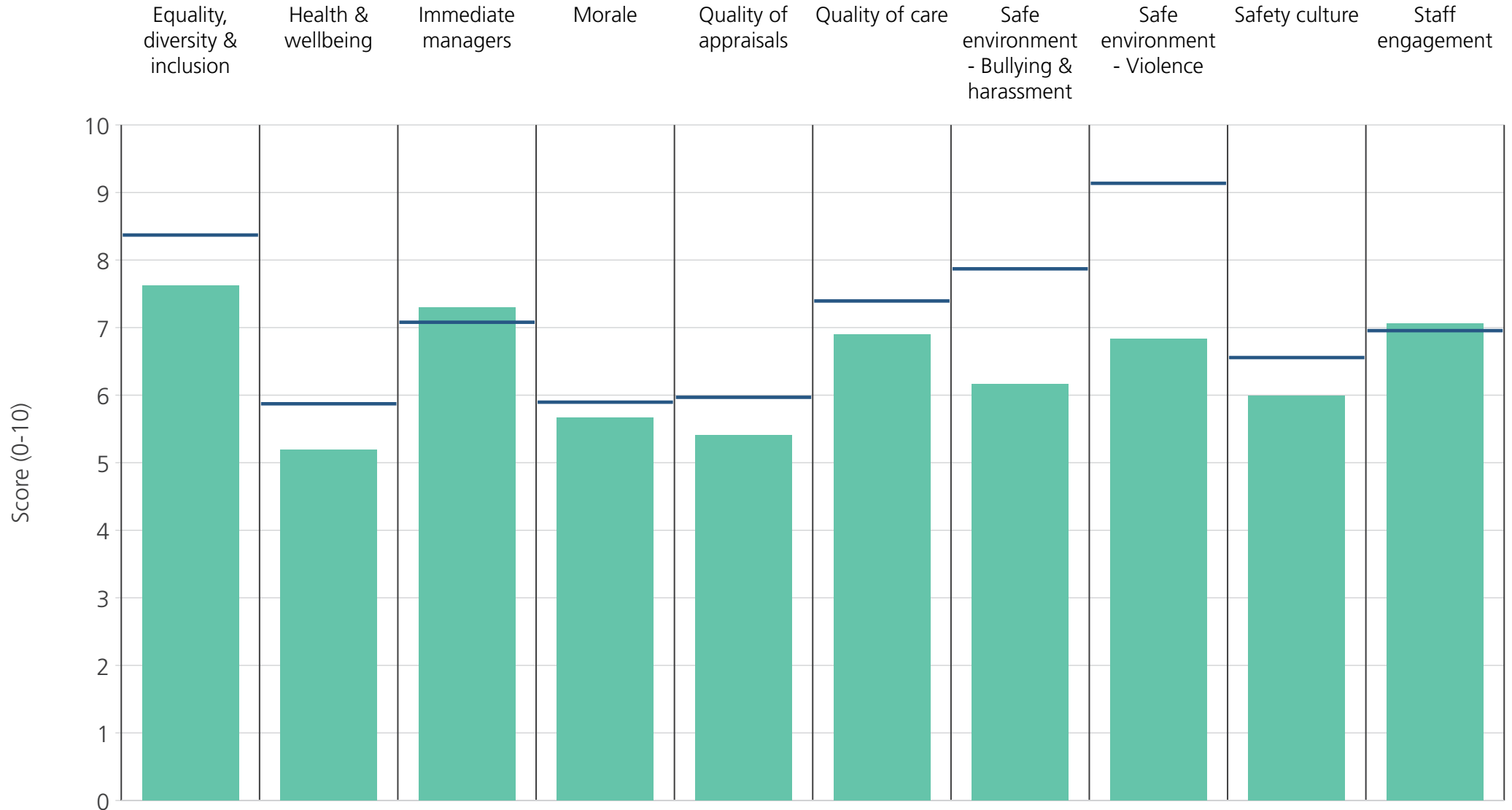
<b>Directorate</b>	8.9	6.2	7.0	5.7	5.7	7.5	9.0	9.6	6.3	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	87	90	92	87	69	52	89	90	87	92



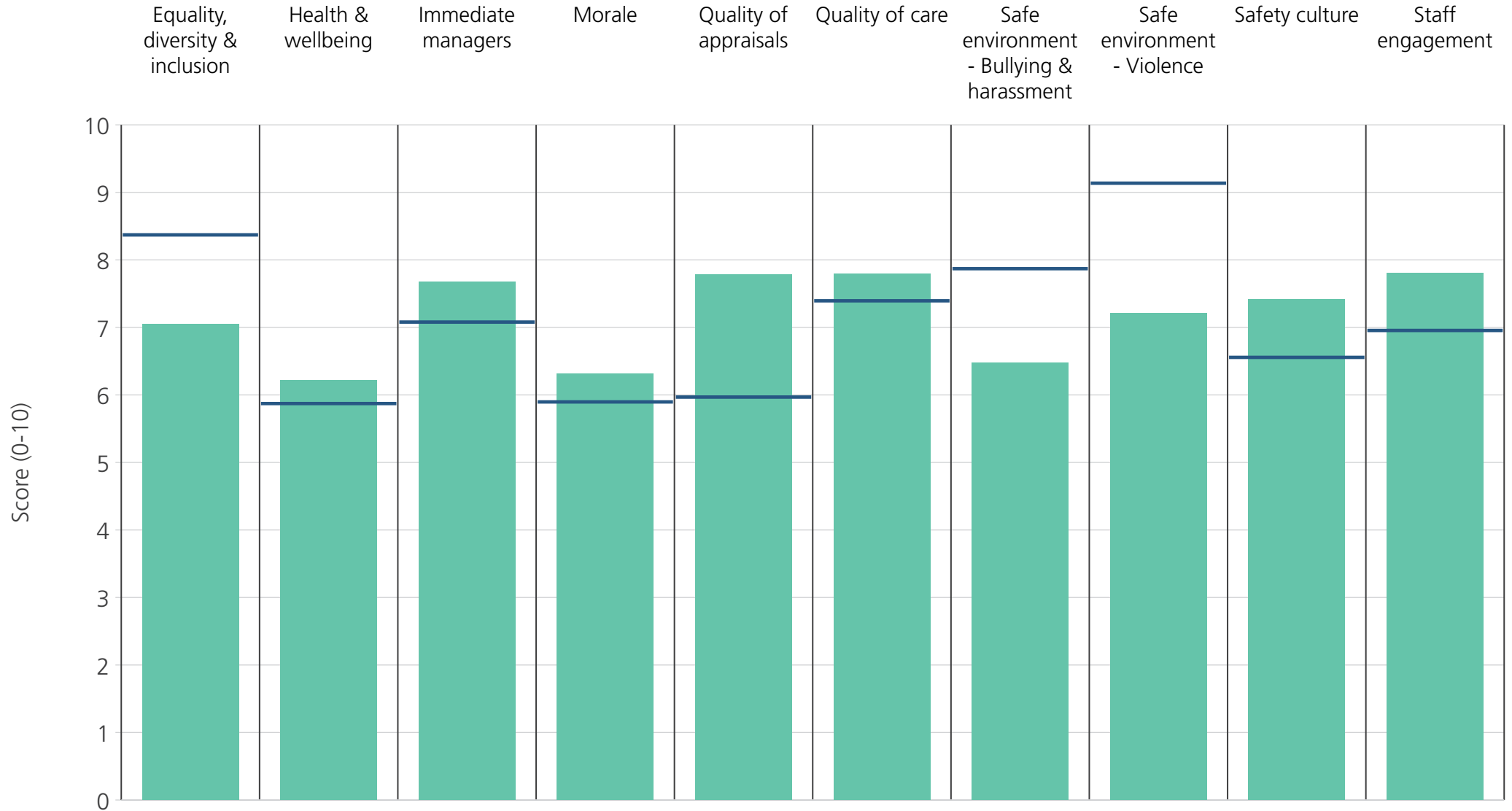
<b>Directorate</b>	8.1	5.6	7.2	6.0	5.9	7.4	8.1	9.4	6.3	6.8
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	62	64	63	62	54	63	62	63	64	65



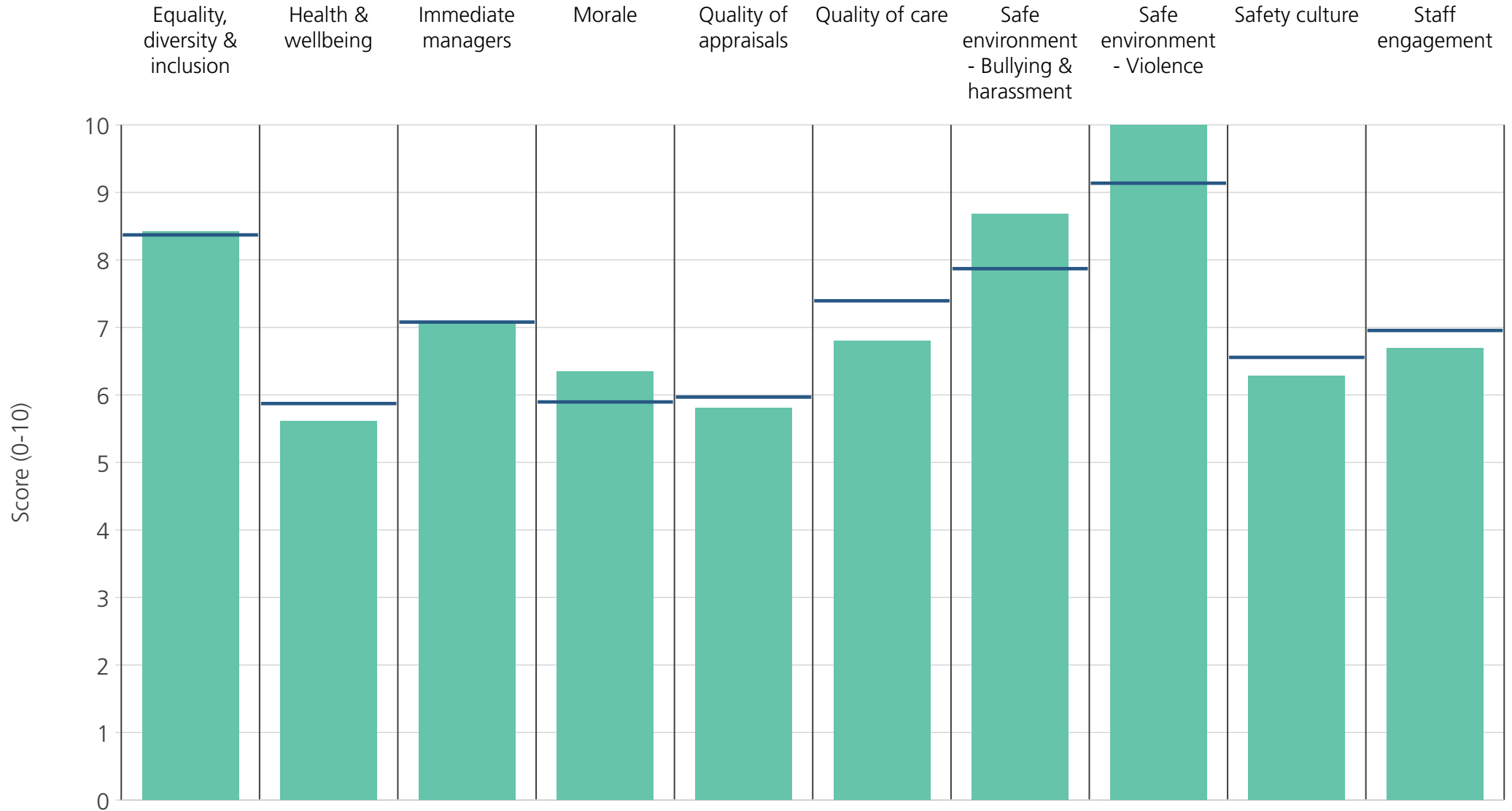
<b>Directorate</b>	9.0	6.0	7.2	6.1	5.7	7.2	7.8	8.8	6.3	7.1
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	62	62	62	61	50	60	60	61	62	64



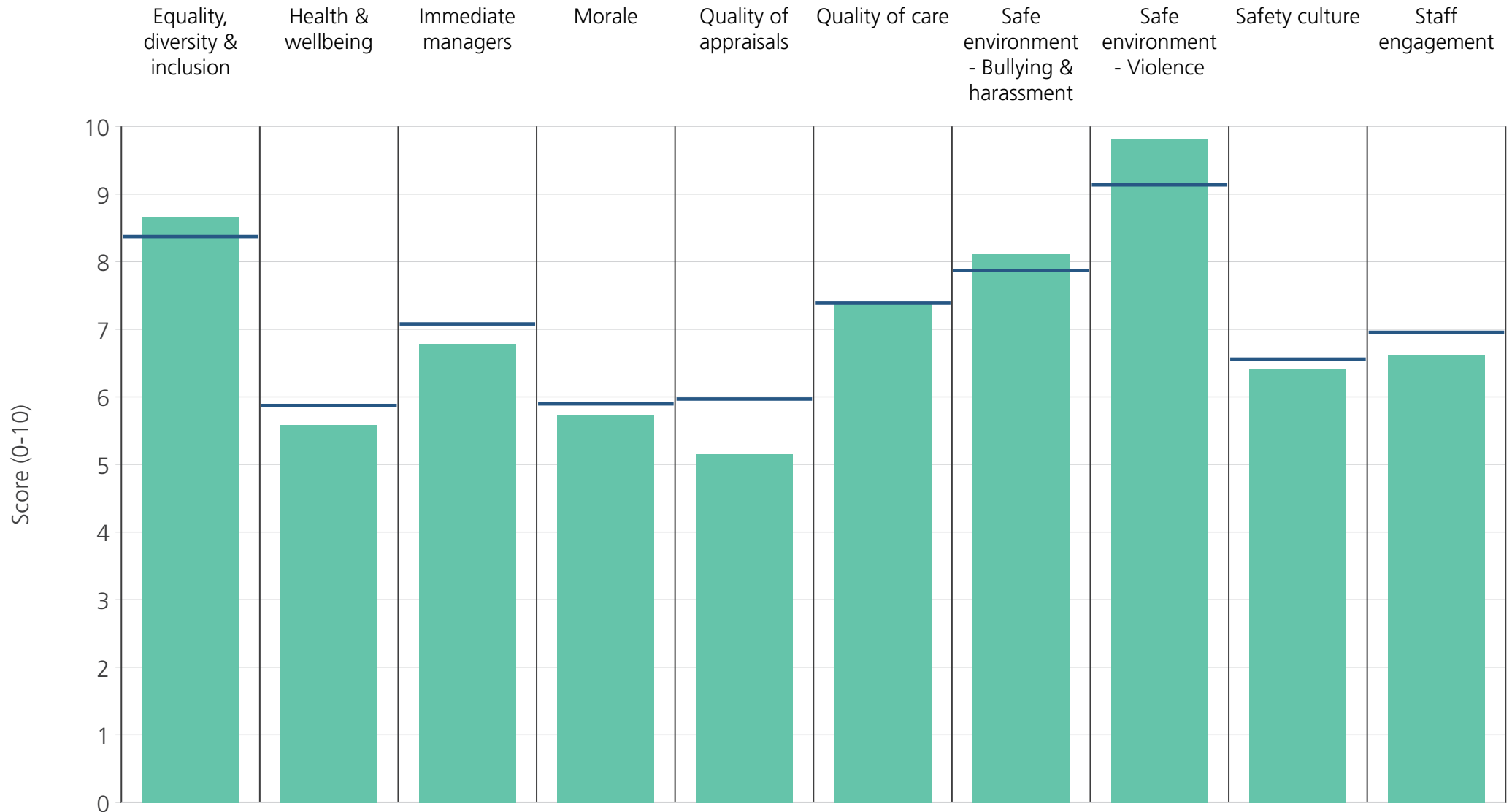
<b>Directorate</b>	7.6	5.2	7.3	5.7	5.4	6.9	6.2	6.8	6.0	7.1
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	40	40	40	39	31	39	40	39	41	40



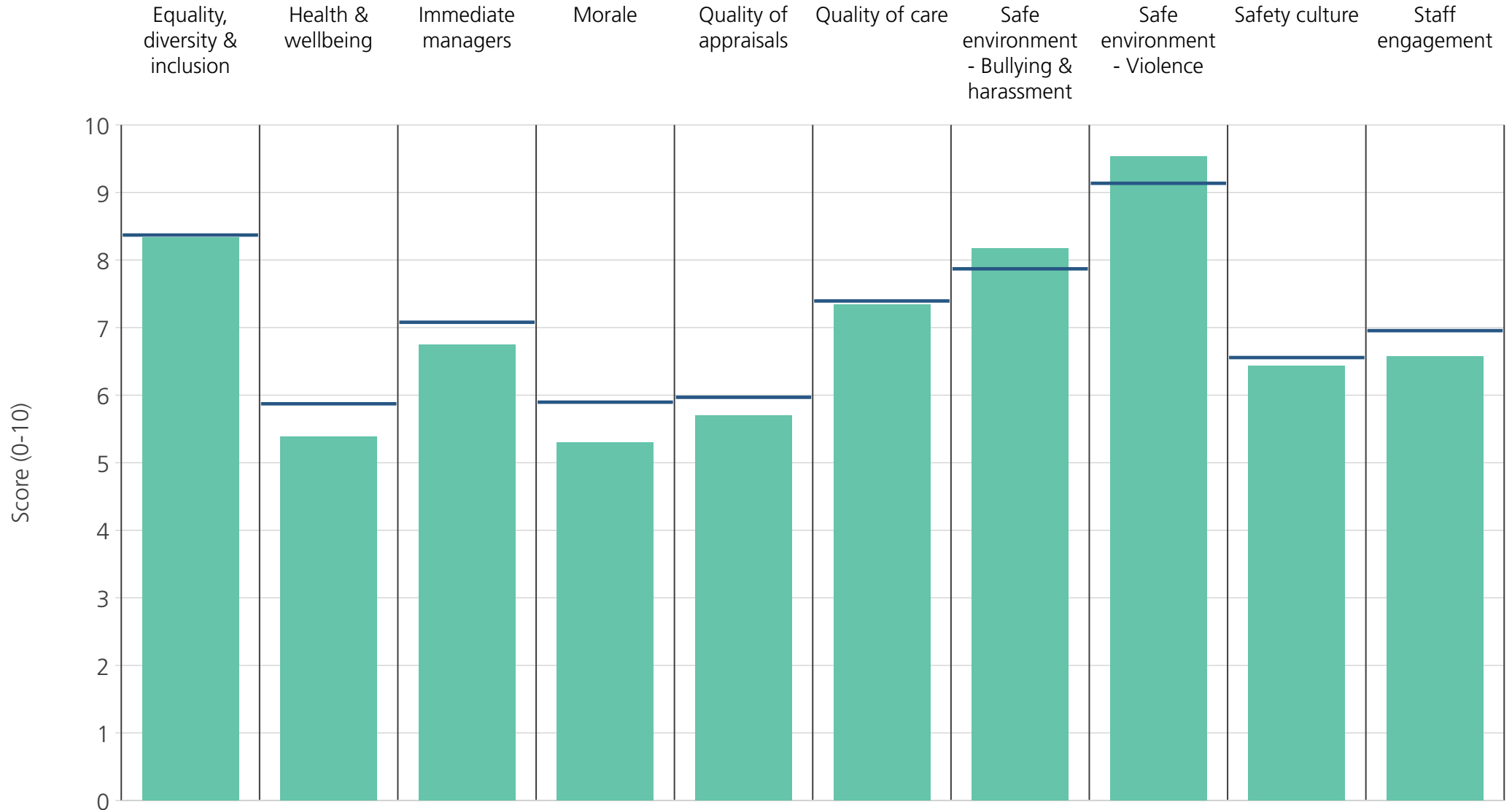
<b>Directorate</b>	7.1	6.2	7.7	6.3	7.8	7.8	6.5	7.2	7.4	7.8
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	50	52	52	50	40	53	52	52	51	55



<b>Directorate</b>	8.4	5.6	7.1	6.3	5.8	6.8	8.7	10.0	6.3	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	46	47	47	45	39	45	43	43	45	48

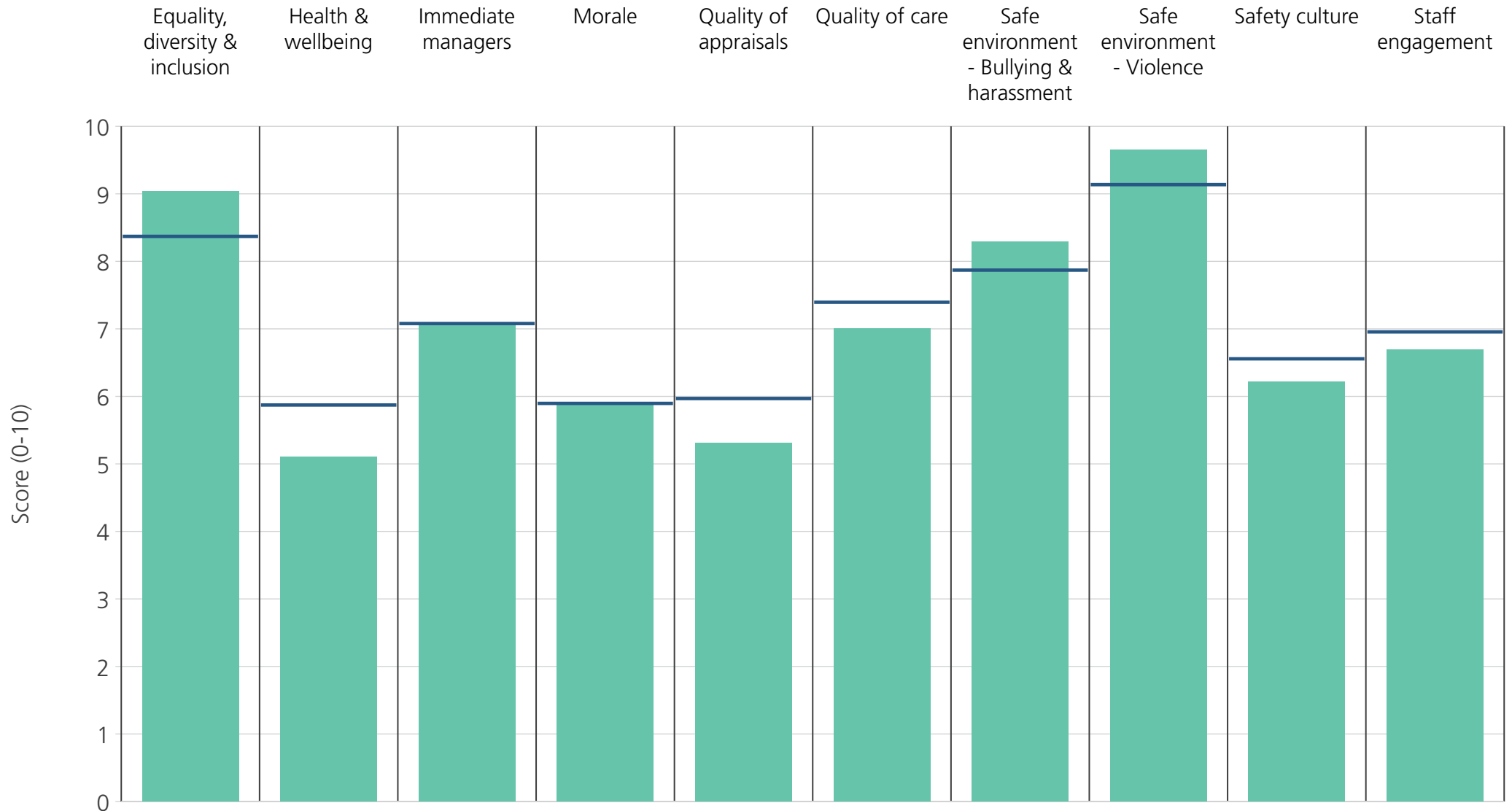


<b>Directorate</b>	8.7	5.6	6.8	5.7	5.1	7.4	8.1	9.8	6.4	6.6
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	52	53	53	52	44	52	51	52	52	53

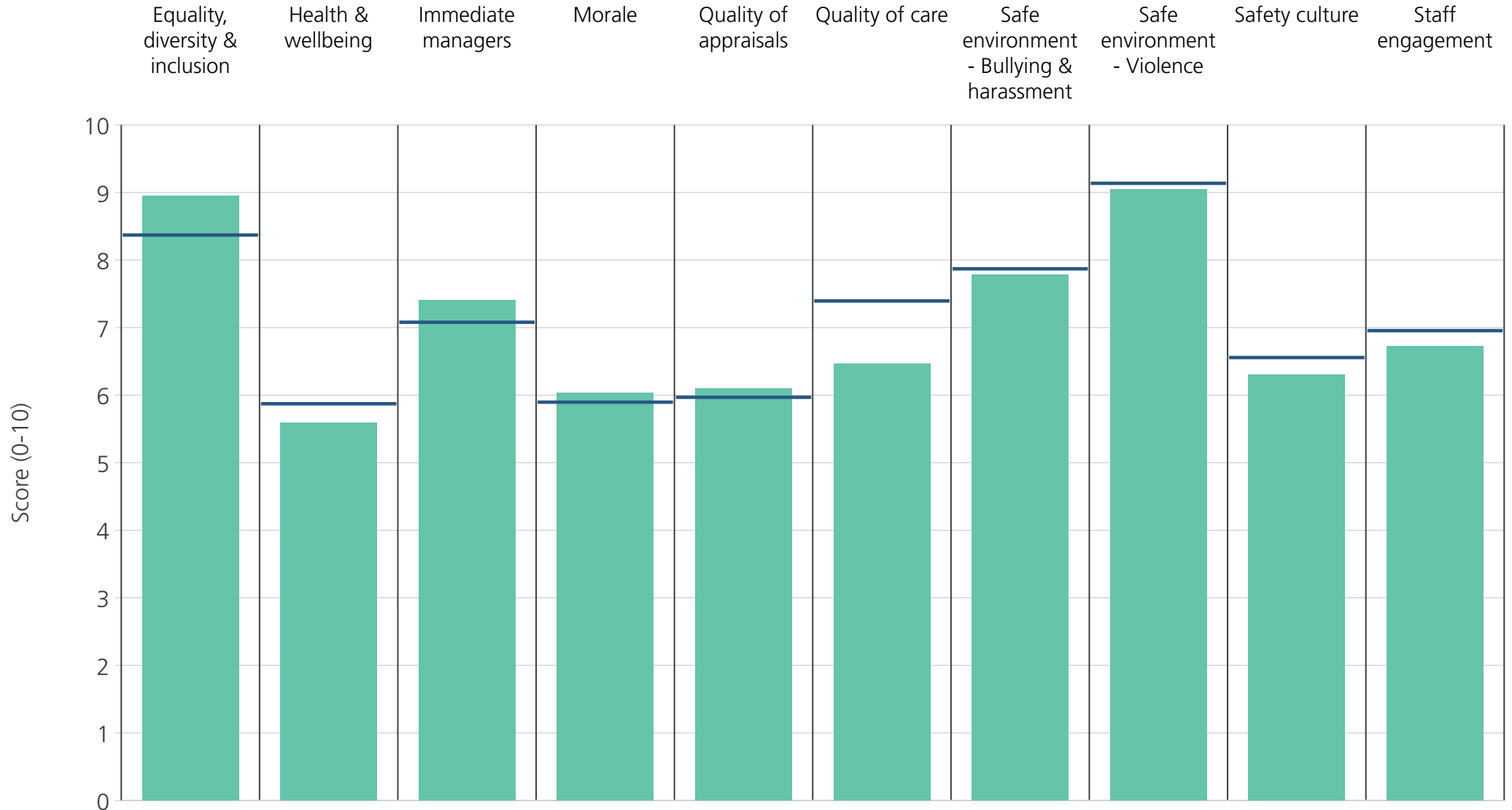


<b>Directorate</b>	8.3	5.4	6.7	5.3	5.7	7.3	8.2	9.5	6.4	6.6
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	51	52	52	51	45	52	51	50	52	53

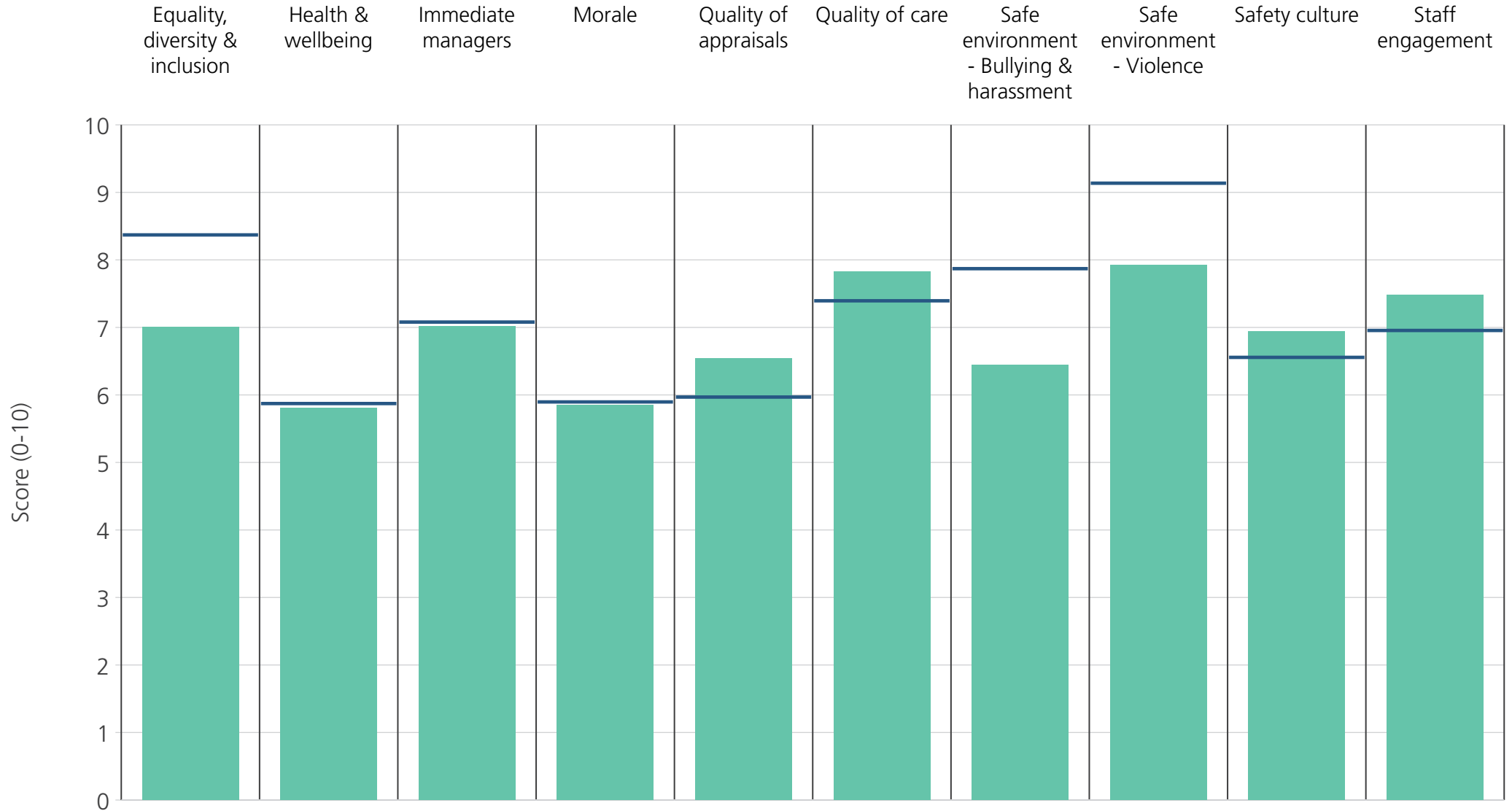




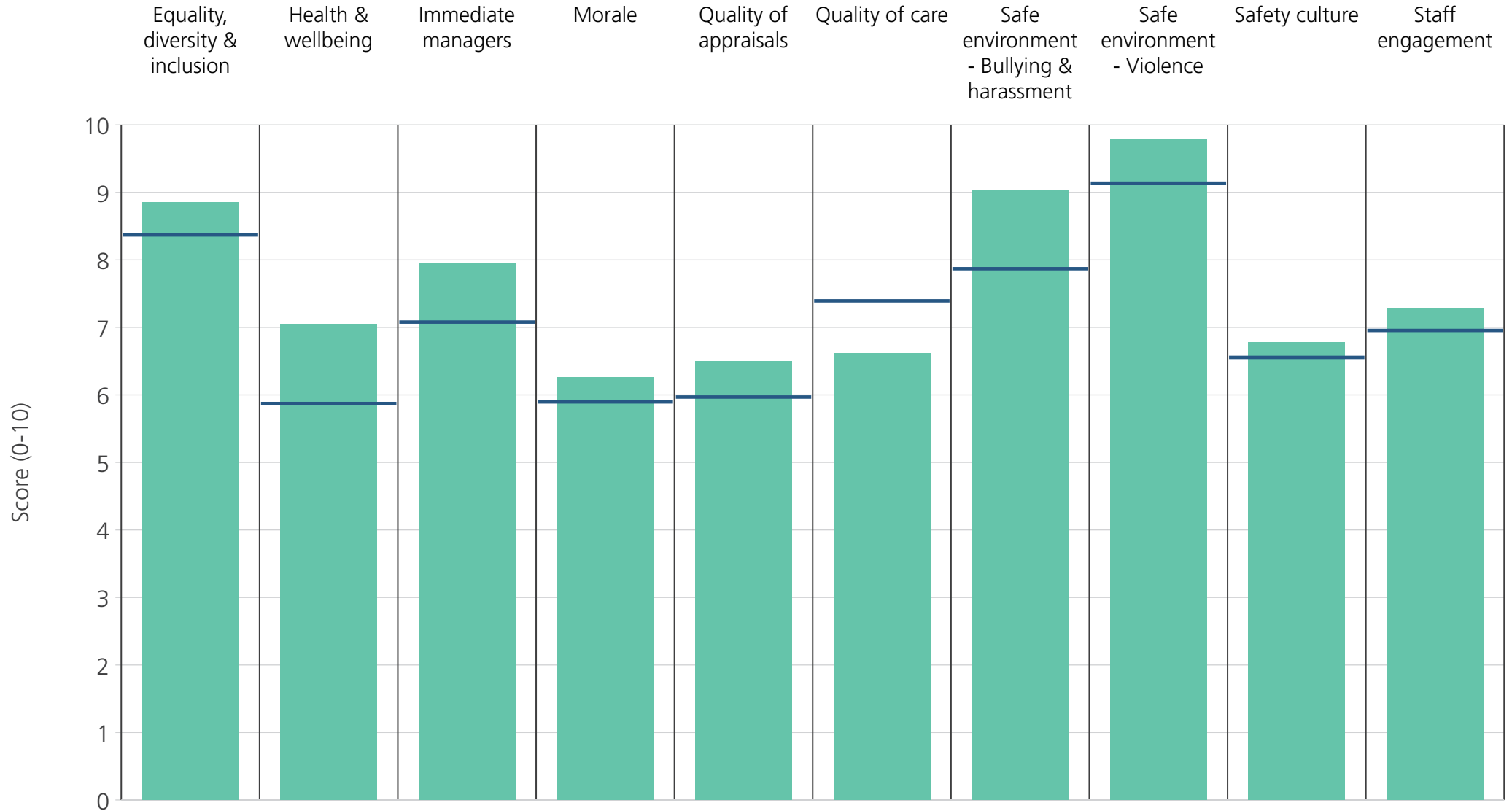
<b>Directorate</b>	9.0	5.1	7.1	5.9	5.3	7.0	8.3	9.6	6.2	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	38	39	38	39	32	39	39	38	39	41



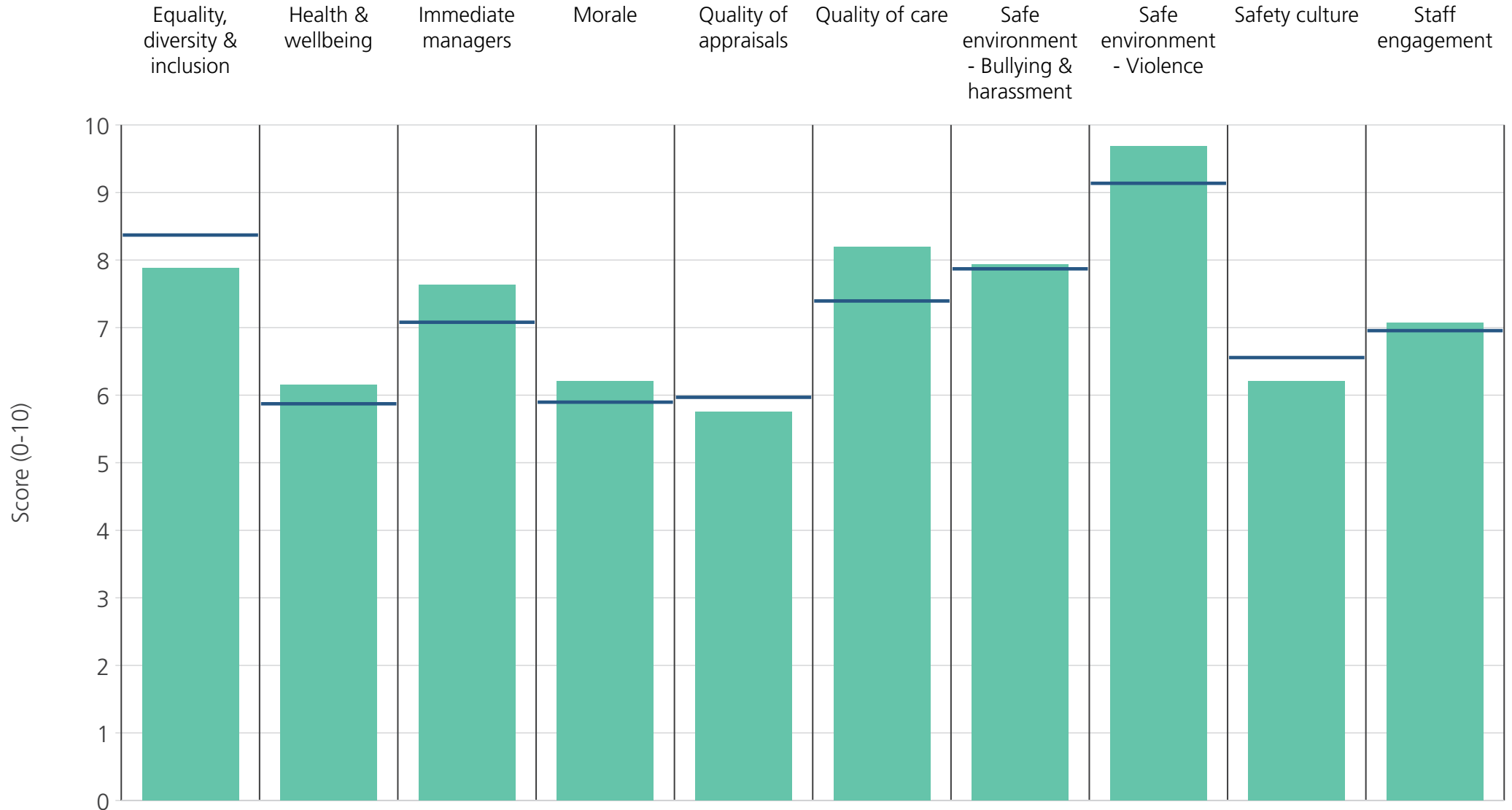
<b>Directorate</b>	8.9	5.6	7.4	6.0	6.1	6.5	7.8	9.0	6.3	6.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	42	43	43	42	33	42	42	42	42	44



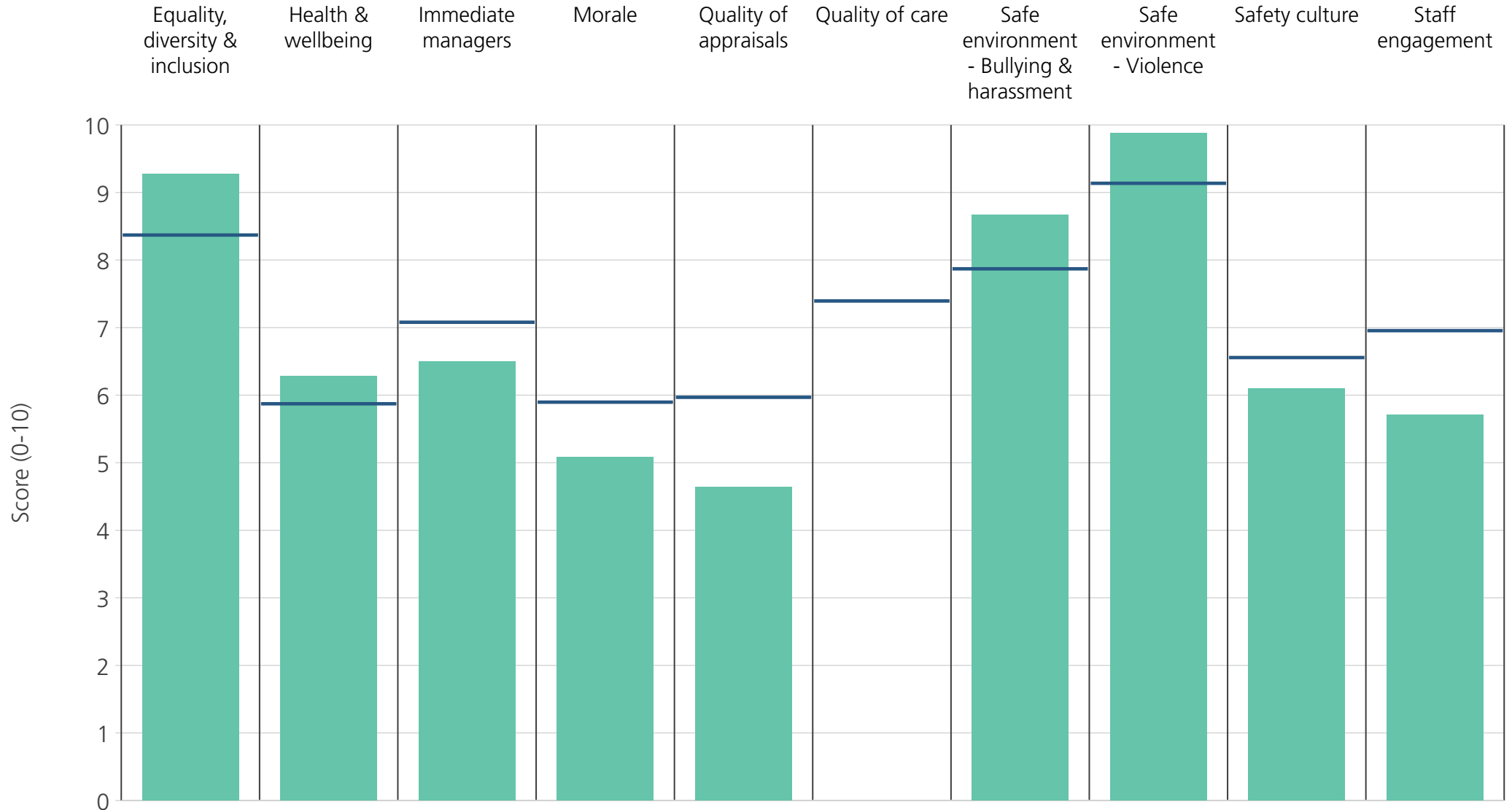
<b>Directorate</b>	7.0	5.8	7.0	5.9	6.5	7.8	6.4	7.9	6.9	7.5
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	35	38	37	36	26	36	38	37	37	37



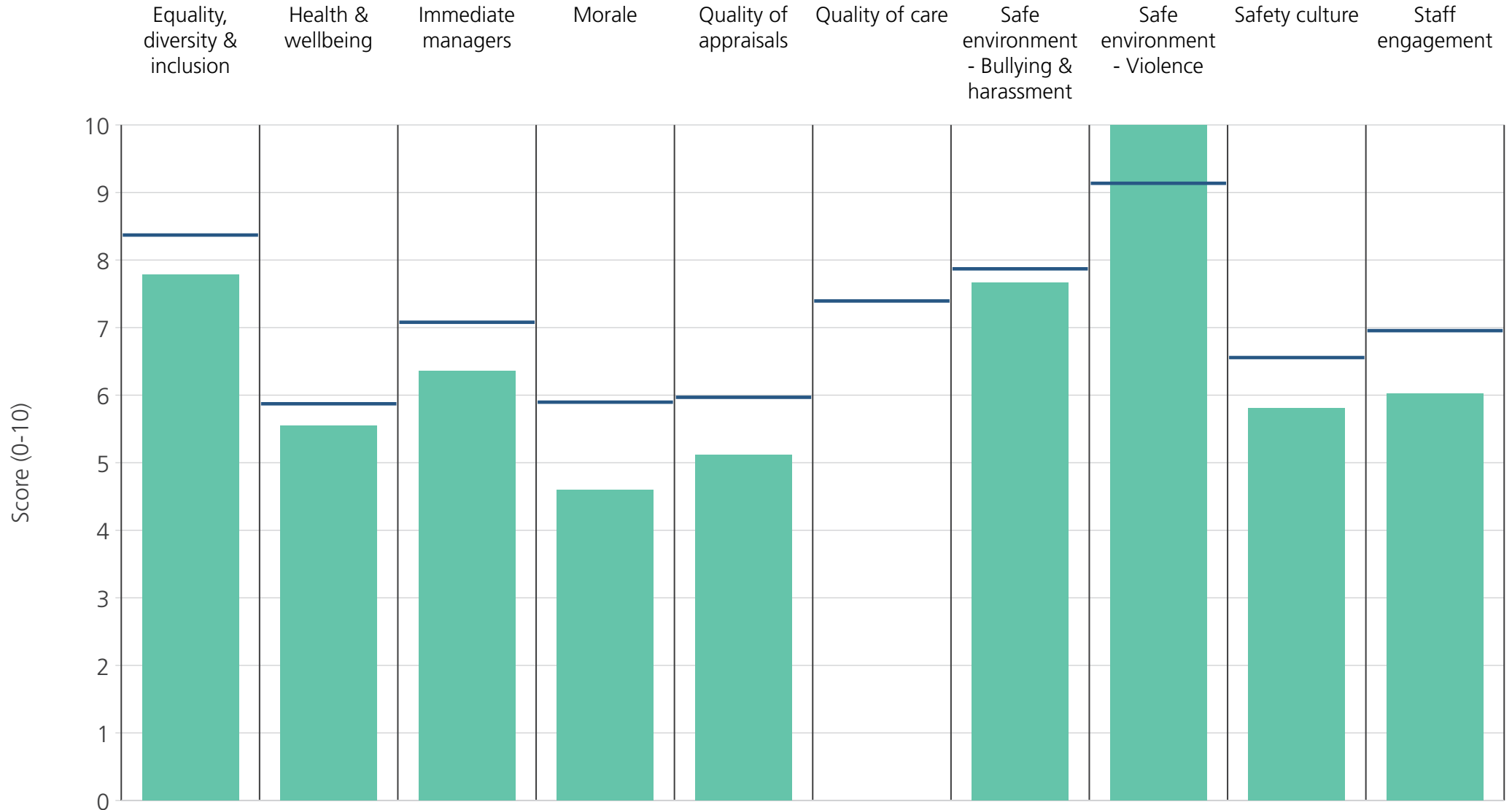
<b>Directorate</b>	8.9	7.1	7.9	6.3	6.5	6.6	9.0	9.8	6.8	7.3
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	48	48	48	47	35	15	48	47	47	48



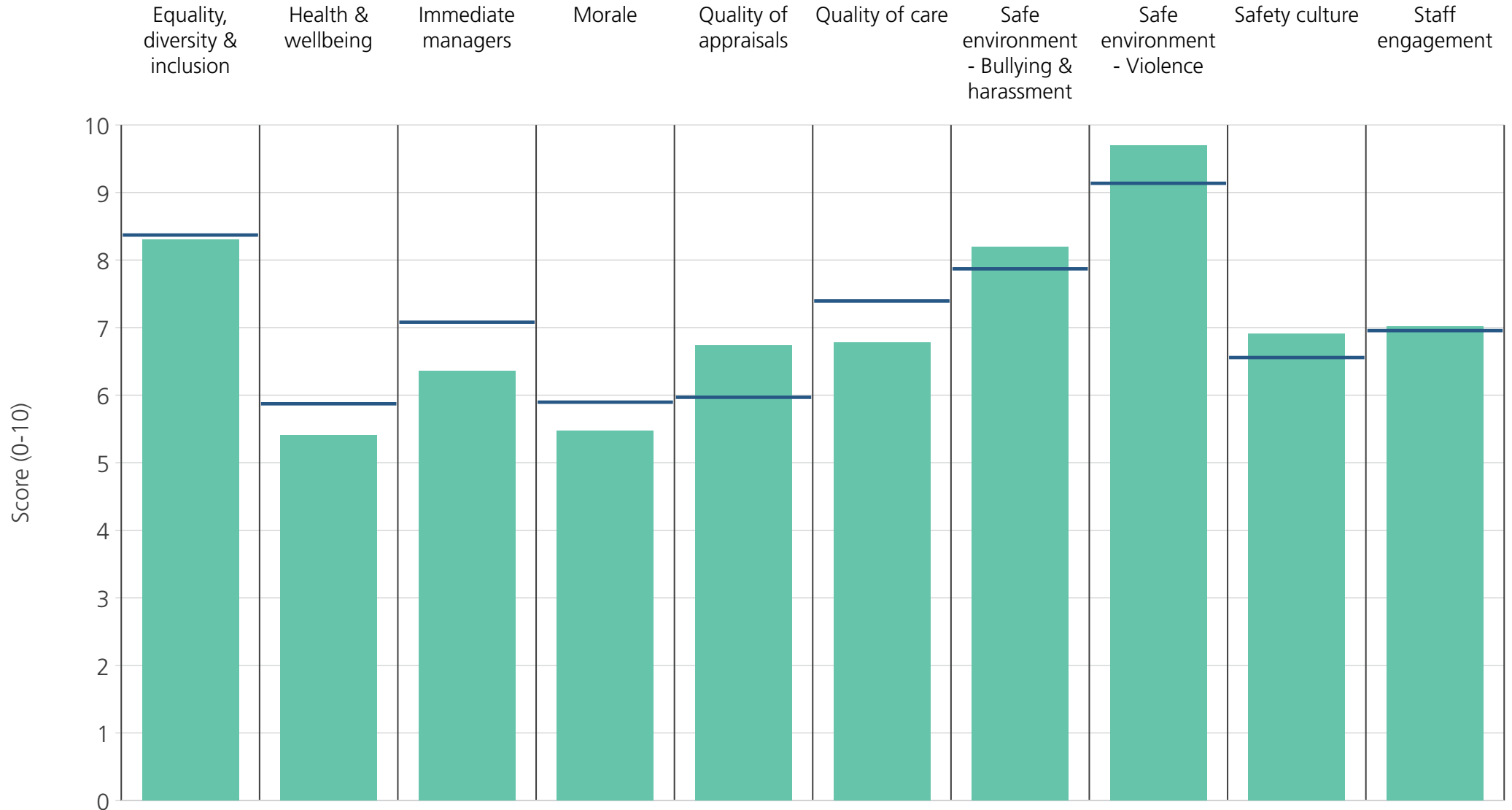
<b>Directorate</b>	7.9	6.2	7.6	6.2	5.8	8.2	7.9	9.7	6.2	7.1
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	22	23	23	22	20	23	21	21	22	24



<b>Directorate</b>	9.3	6.3	6.5	5.1	4.6		8.7	9.9	6.1	5.7
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	32	32	32	31	28	7	30	28	31	33

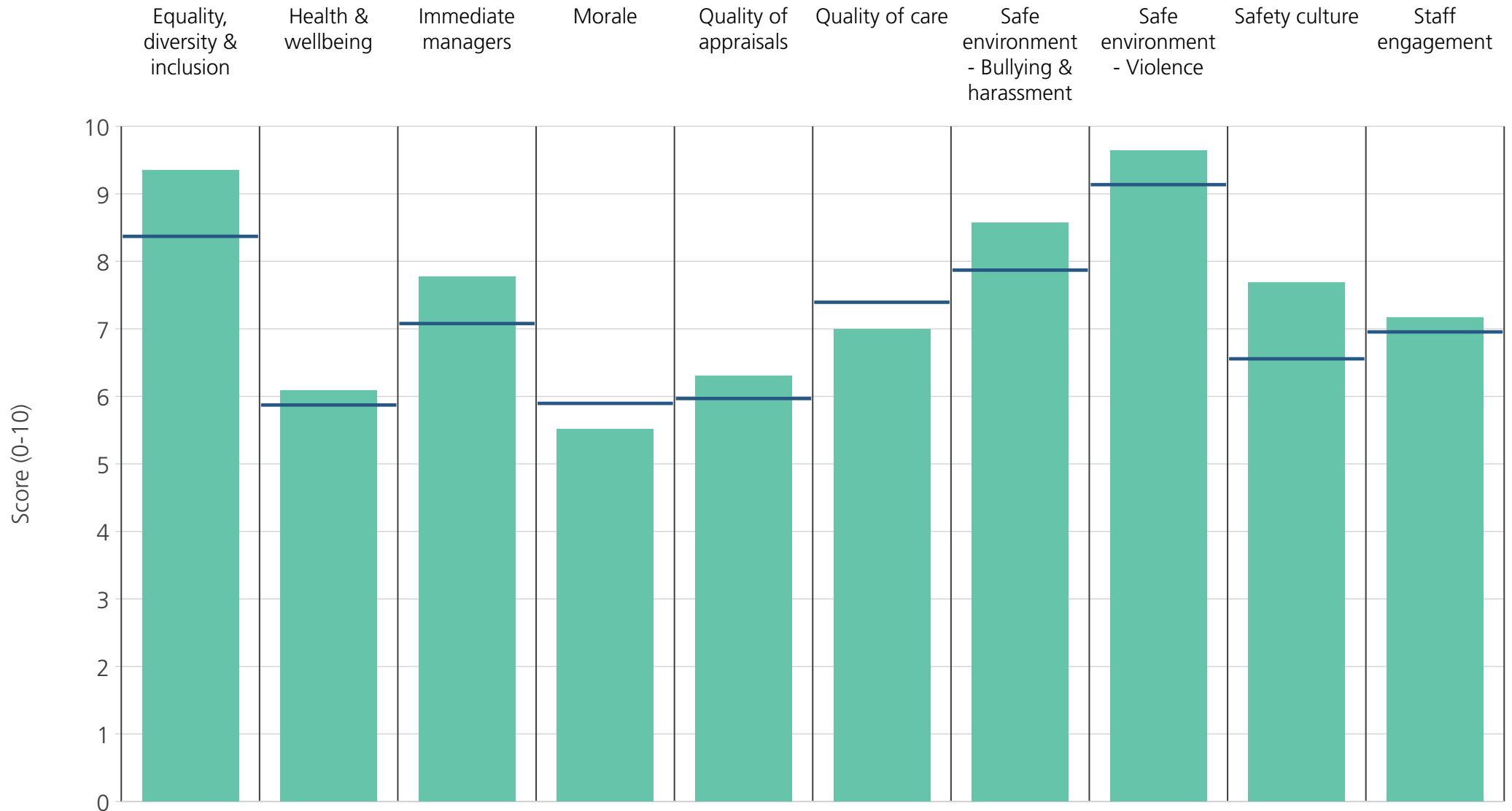


<b>Directorate</b>	7.8	5.5	6.4	4.6	5.1	-	7.7	10.0	5.8	6.0
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	21	21	21	21	11	6	20	20	21	21

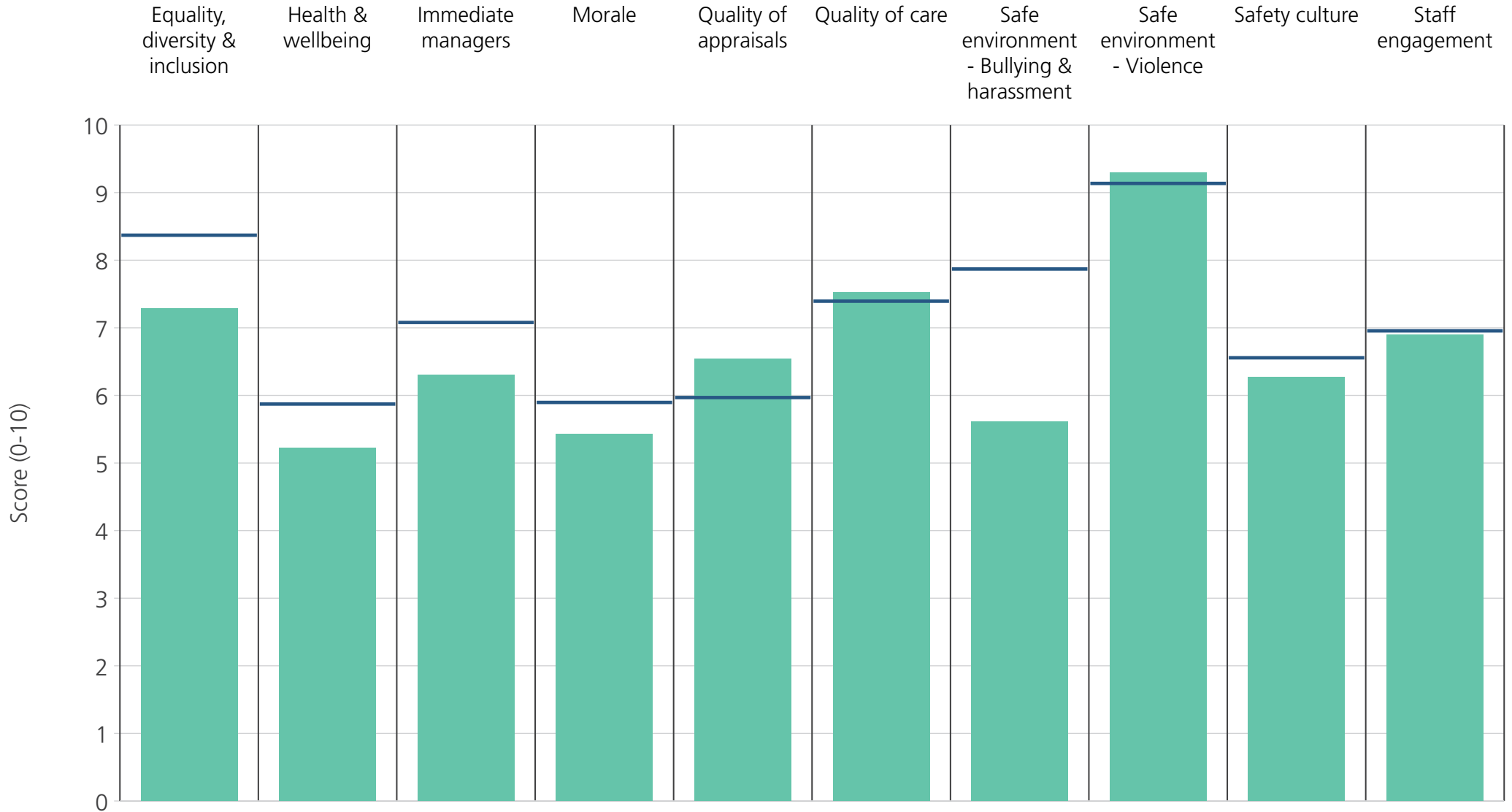


<b>Directorate</b>	8.3	5.4	6.4	5.5	6.7	6.8	8.2	9.7	6.9	7.0
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	24	24	24	24	18	23	23	22	24	24

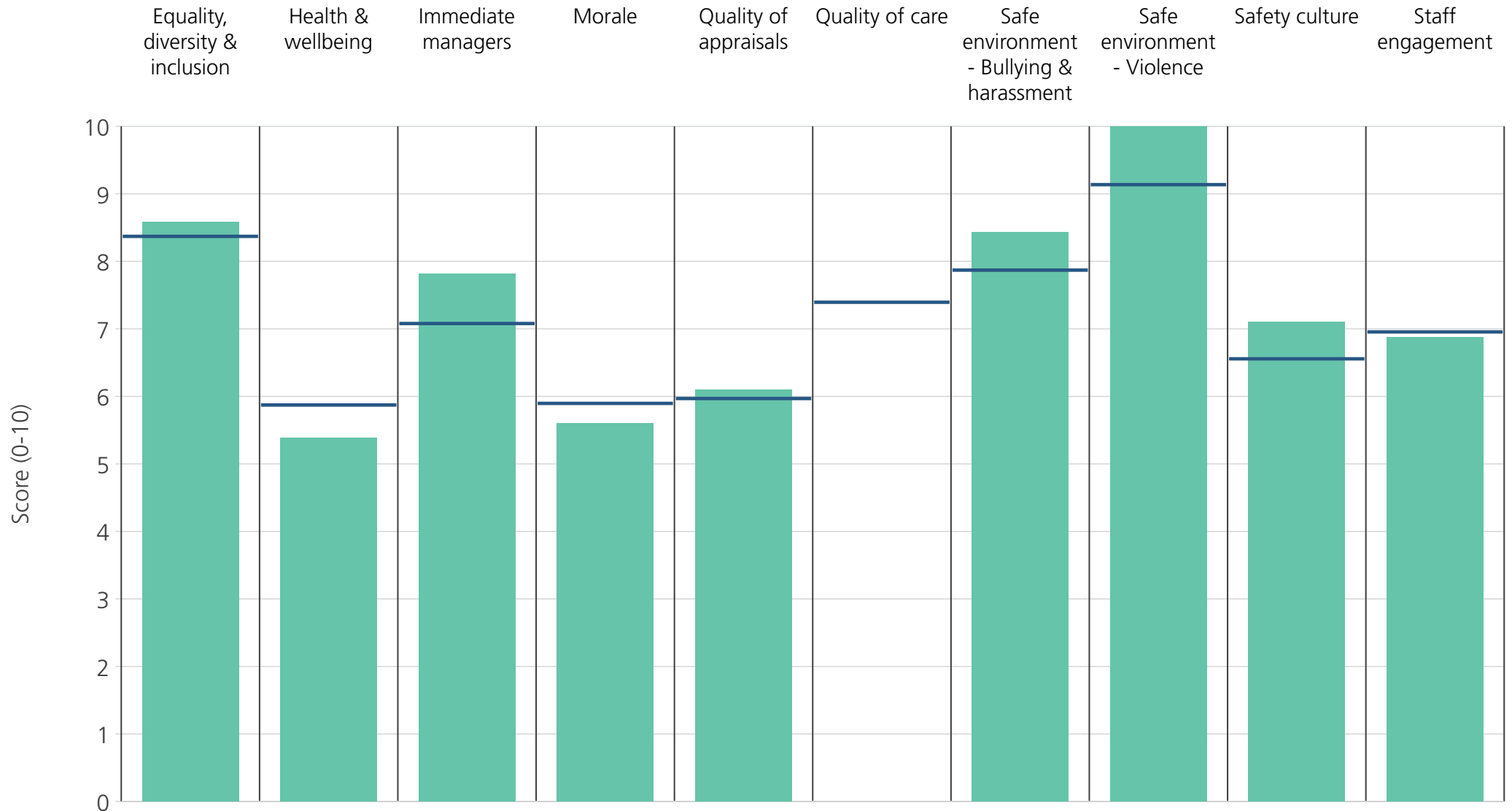




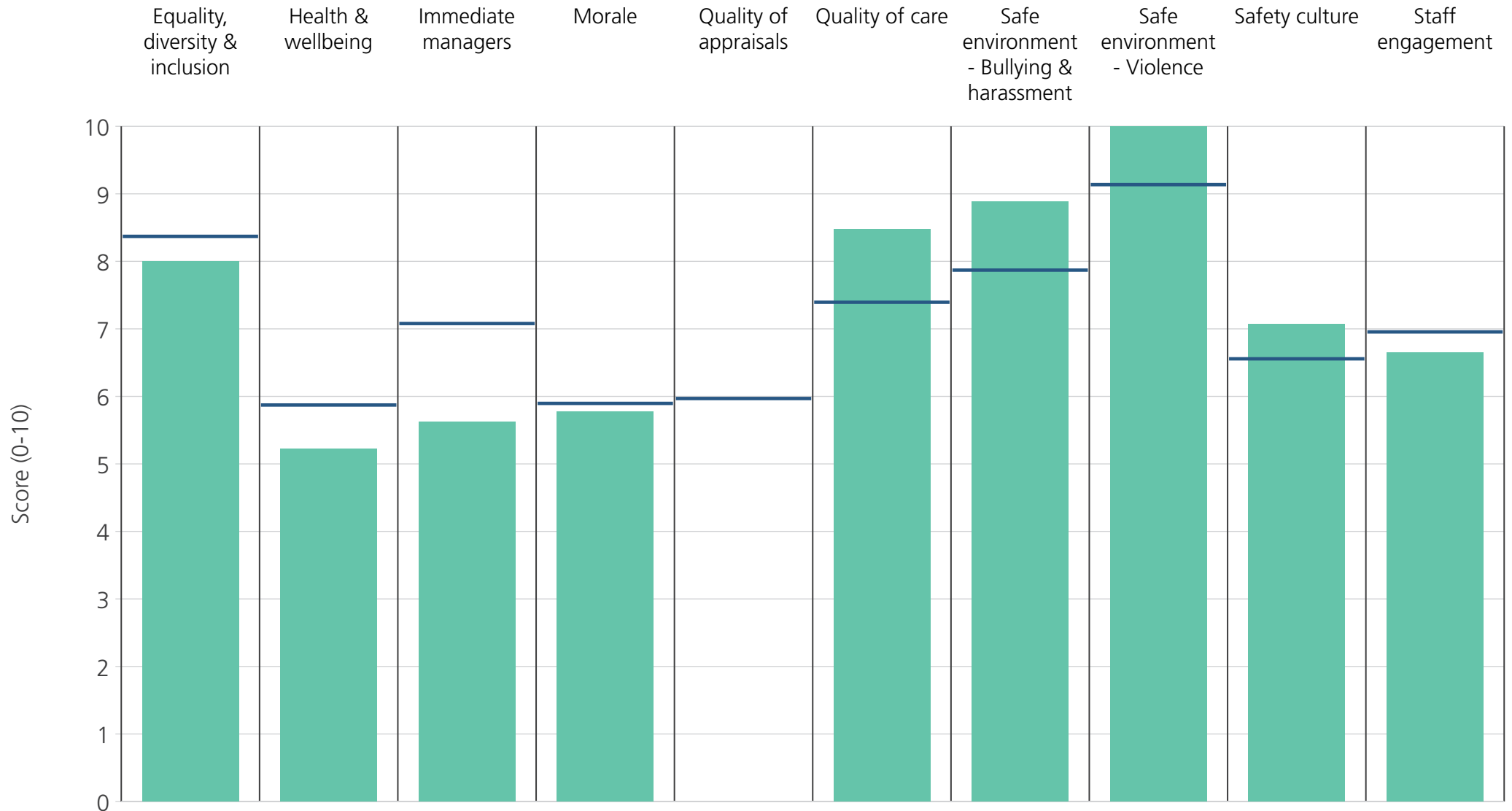
<b>Directorate</b>	9.3	6.1	7.8	5.5	6.3	7.0	8.6	9.6	7.7	7.2
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	28	28	29	28	23	28	28	28	28	29



<b>Directorate</b>	7.3	5.2	6.3	5.4	6.5	7.5	5.6	9.3	6.3	6.9
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	19	20	20	19	13	15	19	19	19	19



<b>Directorate</b>	8.6	5.4	7.8	5.6	6.1		8.4	10.0	7.1	6.9
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	17	17	17	17	17	10	17	16	17	17



<b>Directorate</b>	8.0	5.2	5.6	5.8	6.0	8.5	8.9	10.0	7.1	6.6
<b>Your org</b>	8.4	5.9	7.1	5.9	6.0	7.4	7.9	9.1	6.6	7.0
<b>Responses</b>	15	16	16	16	10	12	15	15	15	16