

University College London Hospitals NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	4	442090 Neurosurgery Medical Staffing	27
		510140 Oncology Medical Staff	28
Themes – Directorates 1	5		
OTHER	6	Themes – Directorates 2	29
320050 UCH T03 Critical Care	7	OTHER	30
463120 Neonatal Unit	8	Maternity & Neonatology	31
281030 Electronic Health Record System (EHRS)	9	NHNN	32
330080 UCH TG Accident & Emergency	10	Clinical Haematology -Cancer	33
550060 Medical Department - Anaesthetics	11	Theatres	34
330090 UCH T01 Acute Admissions	12	Neurology	35
530070 Imaging -Pams & Mtos	13	Paediatrics Directorate	36
441030 Neurology Medical Staffing	14	Eastman Dental Hospital	37
550160 UCH SCRUBS	15	Oncology Directorate	38
463050 The Delivery Suite	16	Neurosurgery	39
462030 Obstetrics & Gynaecology Medical Staffing	17	Radiology	40
510200 Cancer Day Care	18	Critical Care	41
443050 Radiology Queen Square	19	Urology	42
440060 Domestic NHNN	20	QS Specialist Services	43
544030 Medical & CR Department - Urology	21	Pharmacy Directorate	44
513000 Radiotherapy Department	22	Medical Specialties	45
367030 Medical Staff Costs	23	Accident & Emergency	46
531060 Imaging - Medical Staff	24	Gastroenterology Medicine	47
442040 SITU	25	QS Therapy & Rehab Services	48
510210 Clin Haem Medical Staff	26	Gynaecology	49

Contents

Gastroenterology Surgery	50
Transformation Directorate	51
Trauma & Orthopaedics	52
RNTNE Support Services	53

This directorate report for University College London Hospitals NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

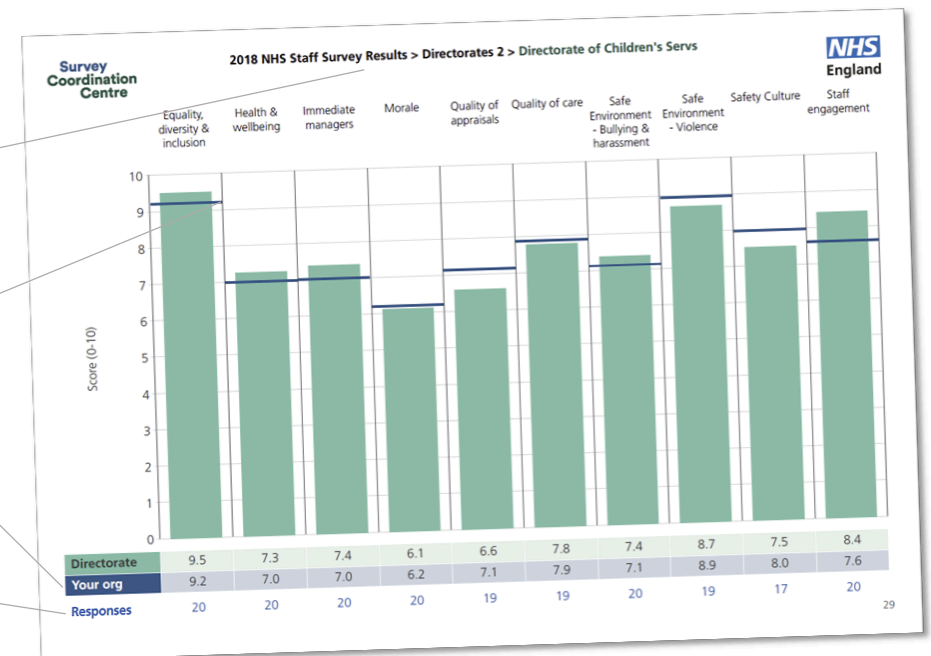
The directorate breakdowns used in this report were provided and defined by University College London Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

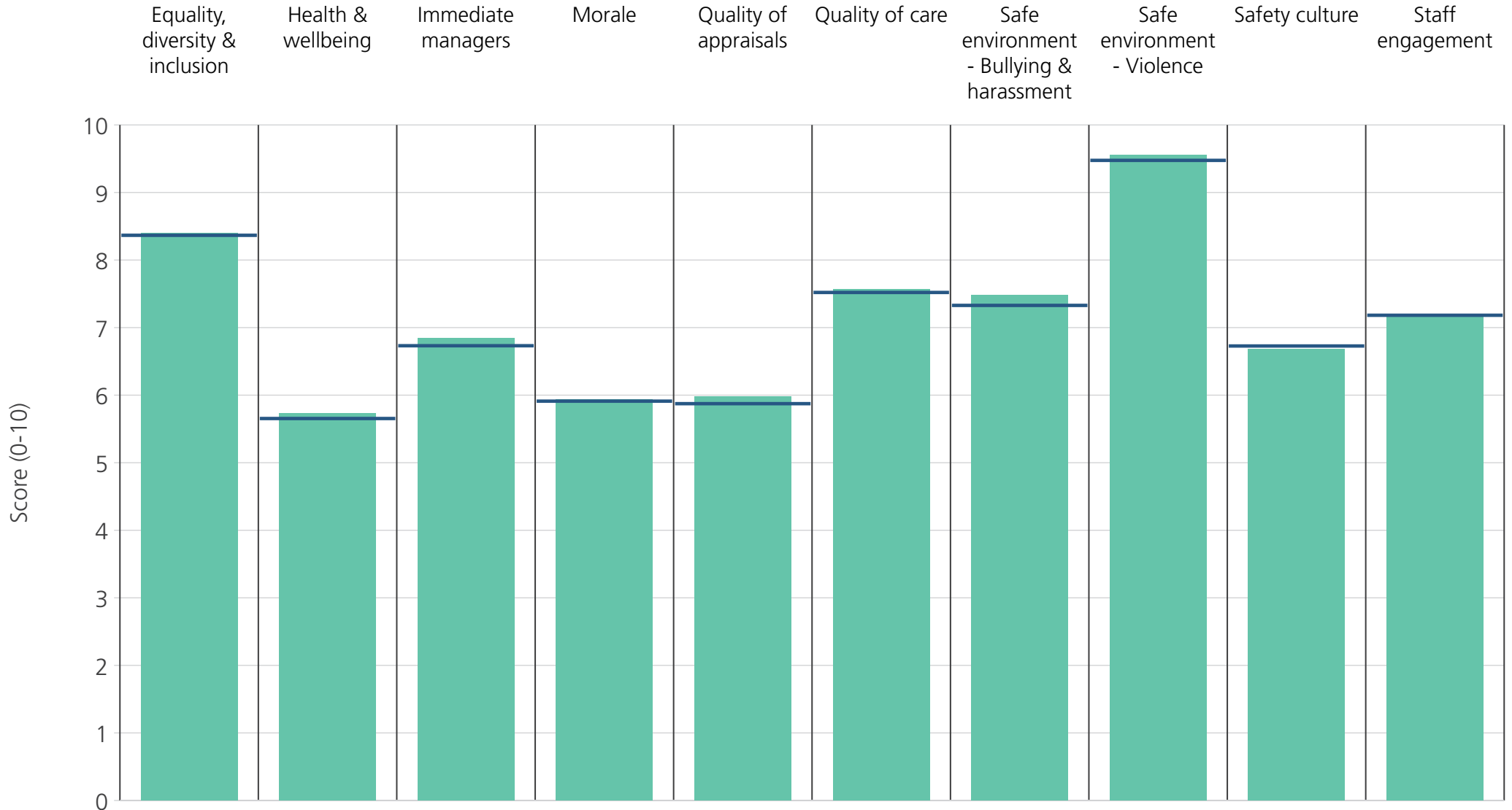
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



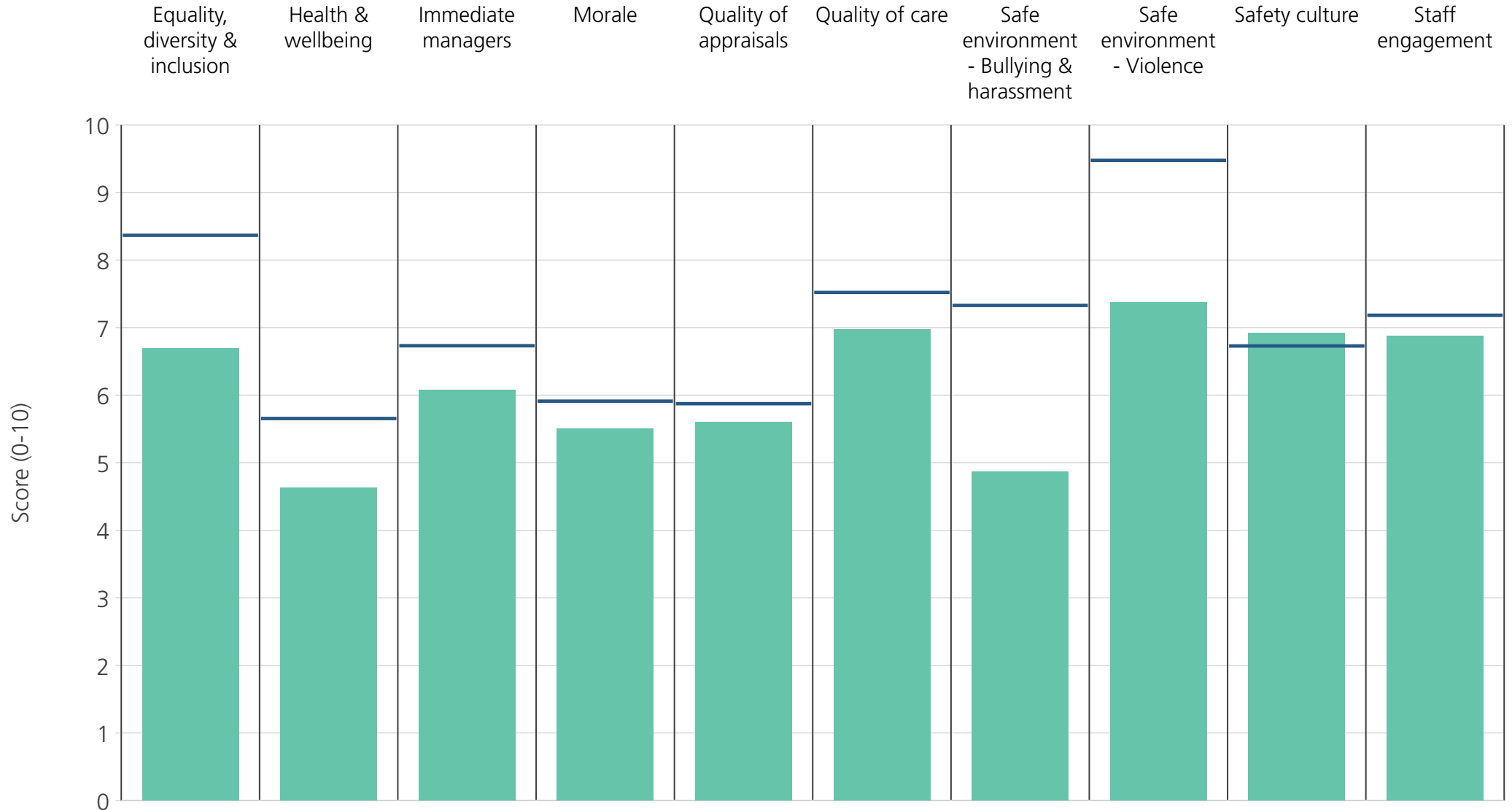
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

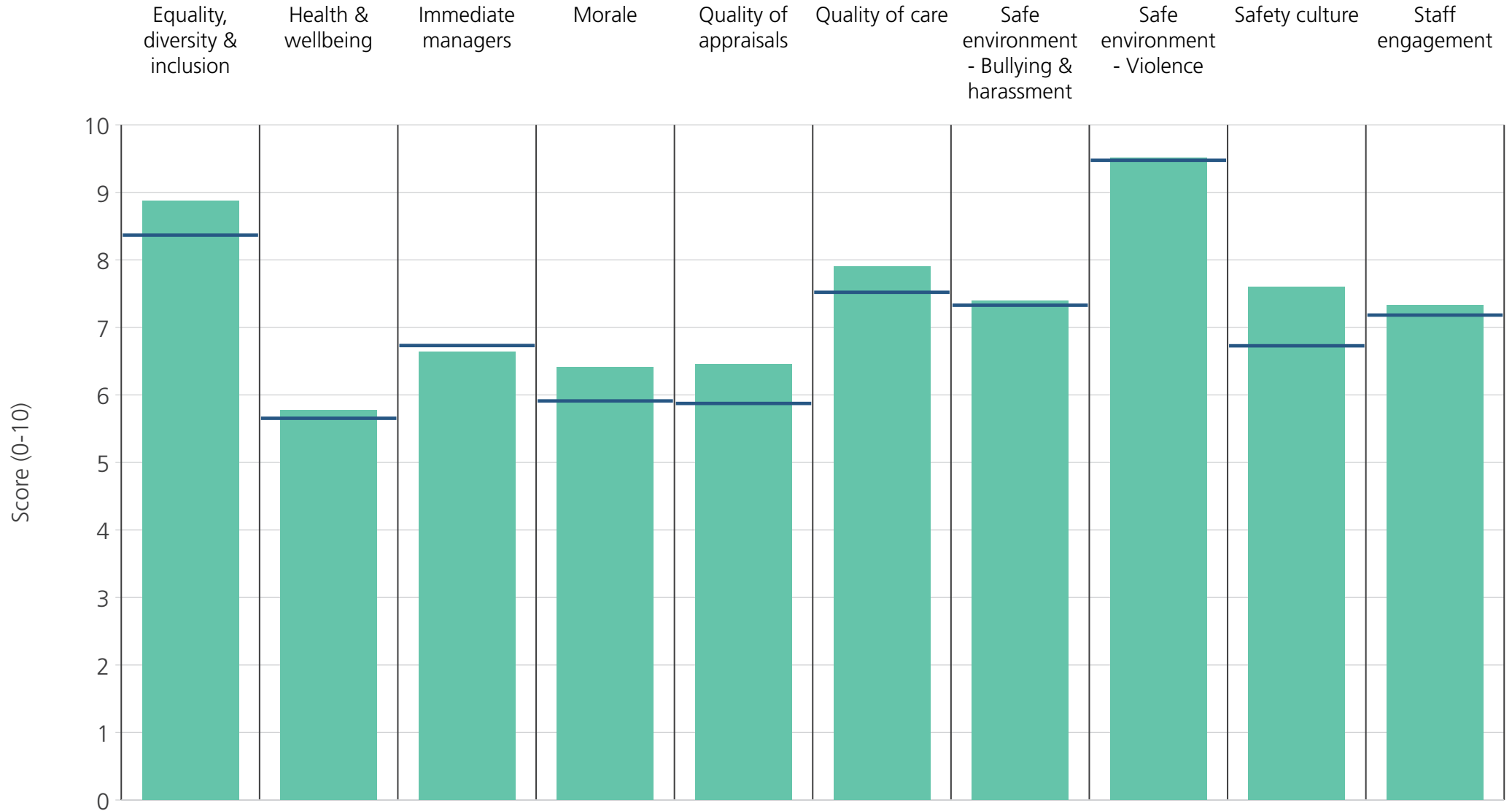
University College London Hospitals NHS Foundation Trust
2018 NHS Staff Survey Results



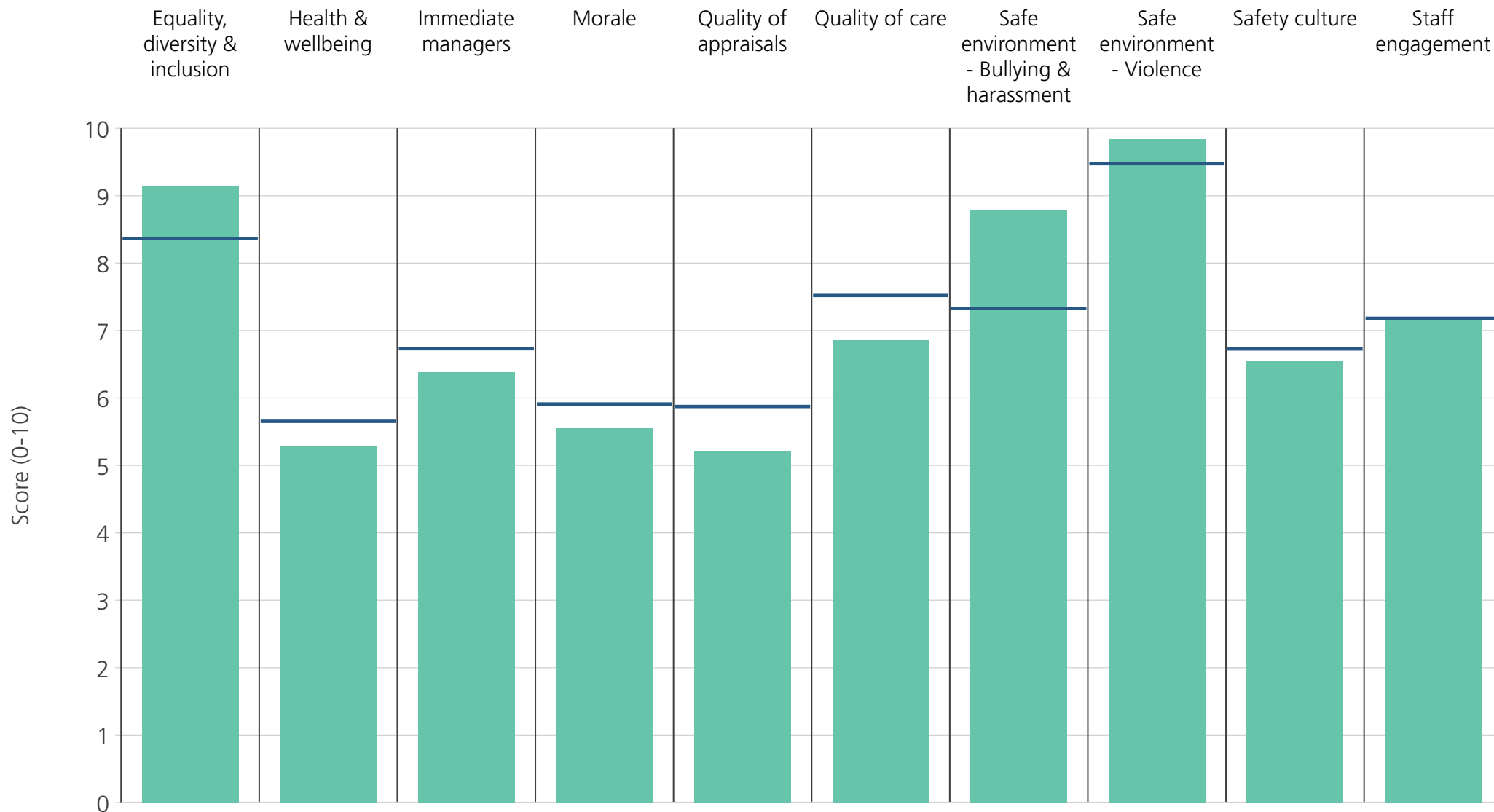
Directorate	8.4	5.7	6.8	5.9	6.0	7.6	7.5	9.6	6.7	7.2
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	2334	2368	2384	2303	2084	2135	2322	2322	2334	2442



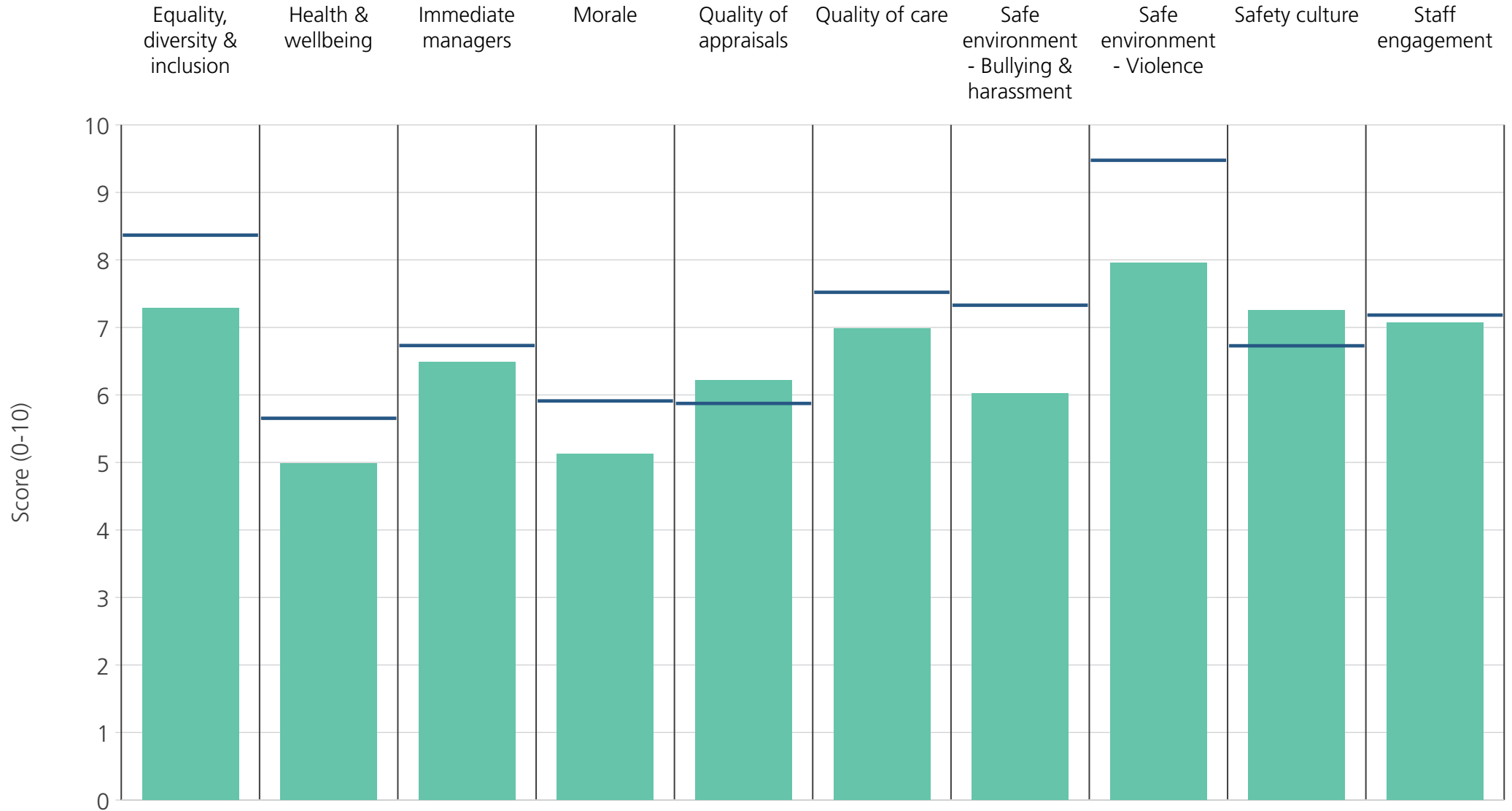
Directorate	6.7	4.6	6.1	5.5	5.6	7.0	4.9	7.4	6.9	6.9
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	78	79	80	77	74	81	76	76	77	84



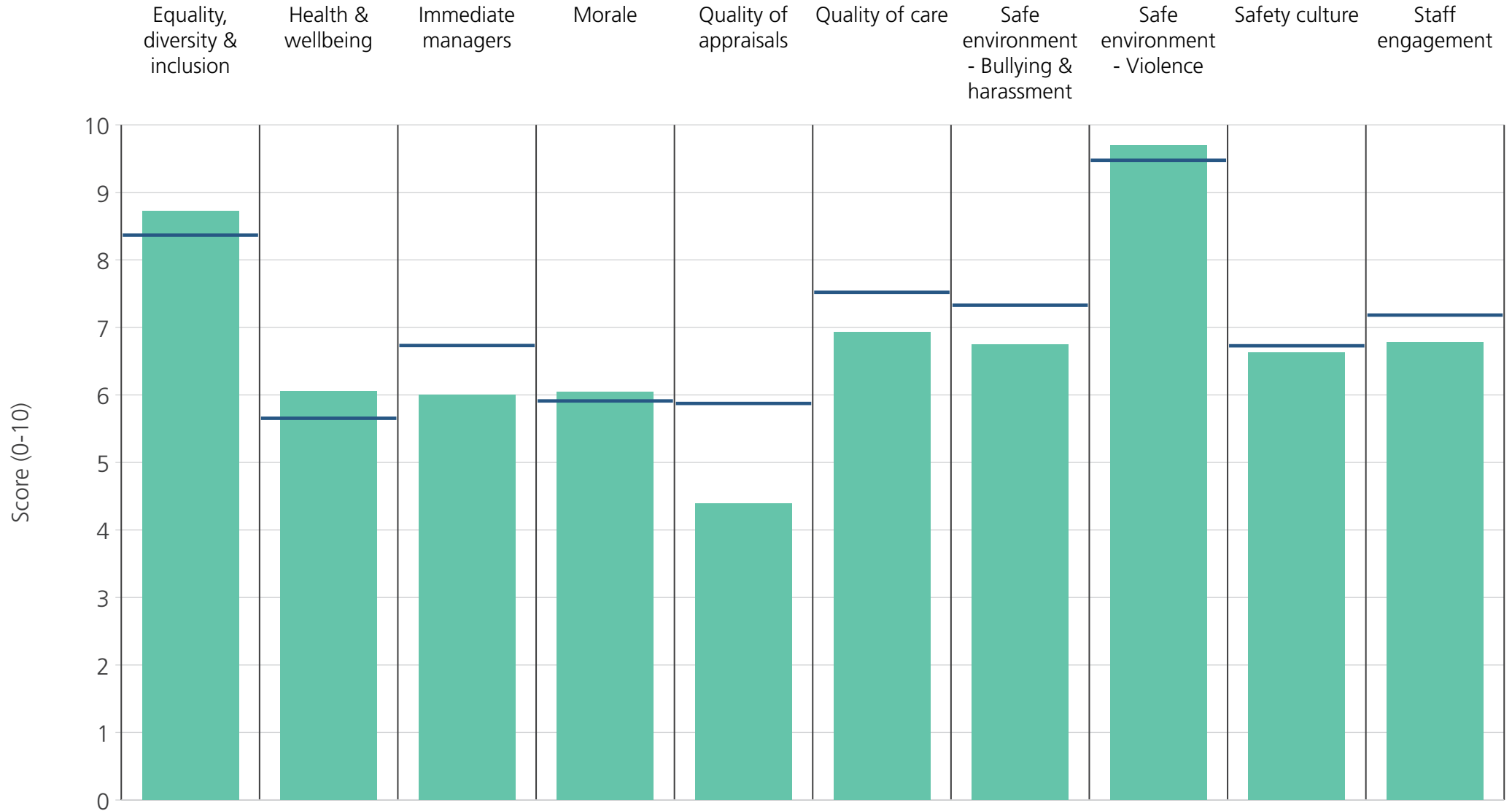
Directorate	8.9	5.8	6.6	6.4	6.4	7.9	7.4	9.5	7.6	7.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	56	57	58	54	50	58	55	54	56	64



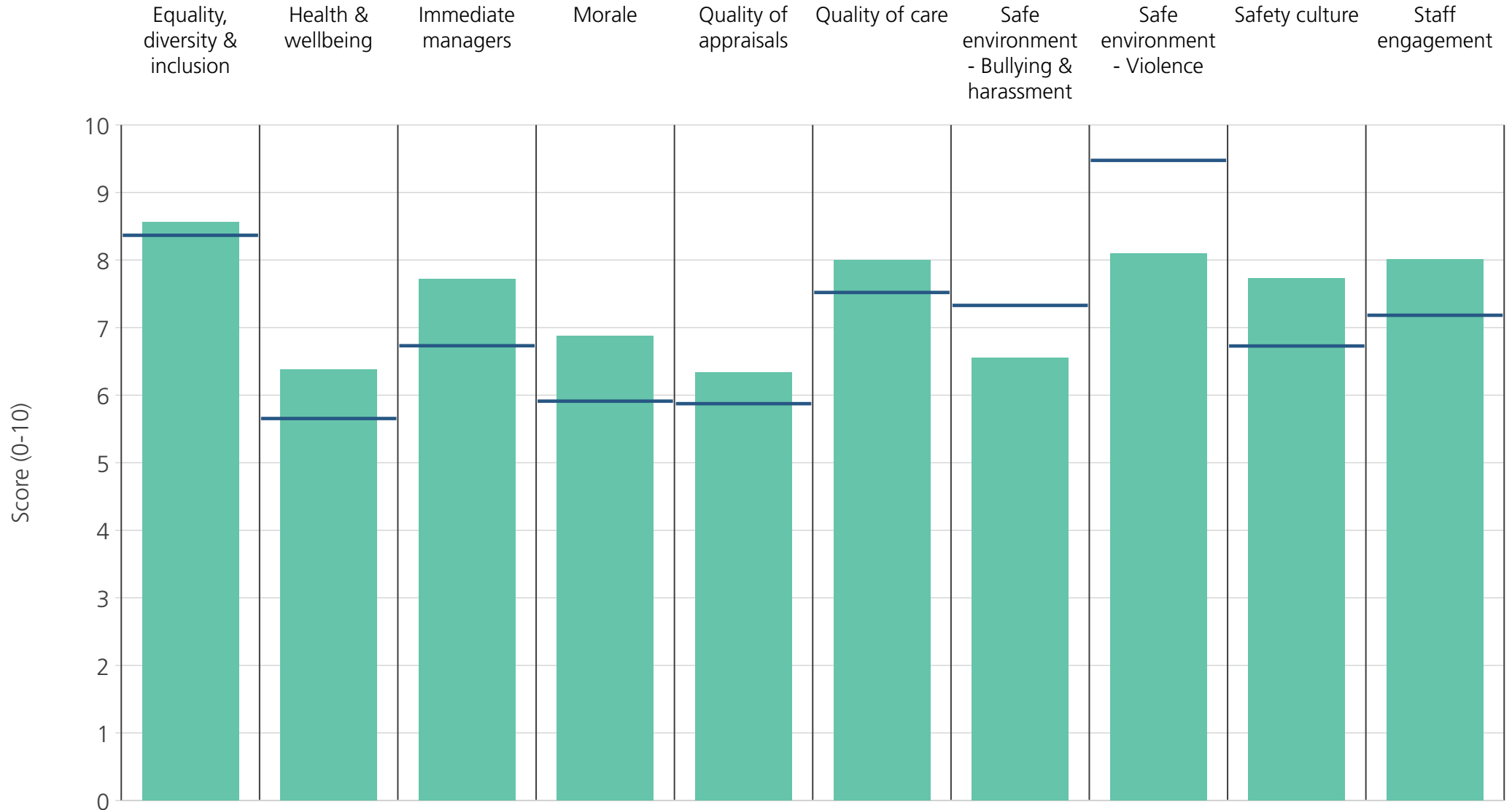
Directorate	9.1	5.3	6.4	5.5	5.2	6.9	8.8	9.8	6.5	7.2
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	61	62	62	60	42	44	60	60	60	61



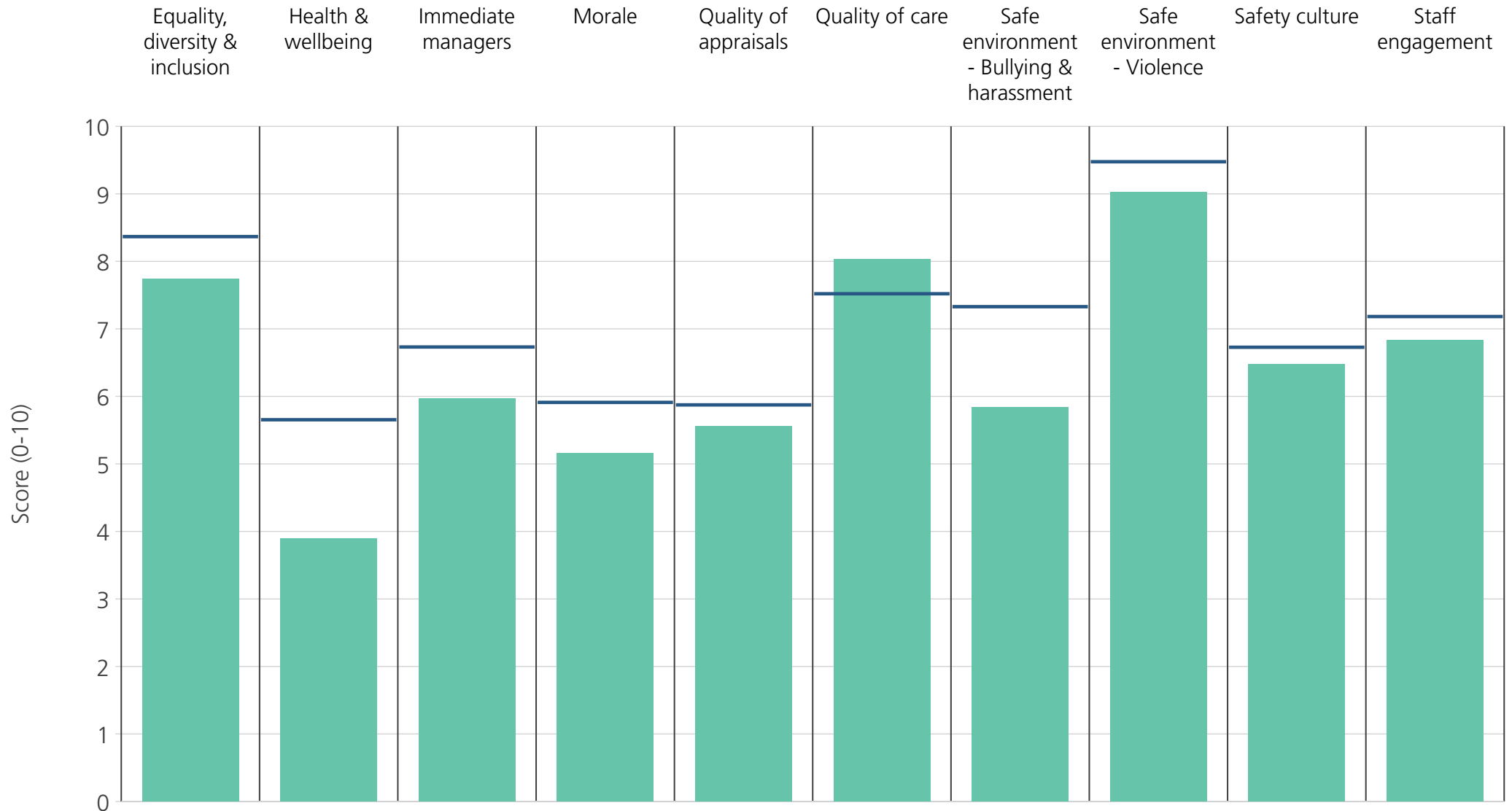
Directorate	7.3	5.0	6.5	5.1	6.2	7.0	6.0	8.0	7.3	7.1
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	43	45	44	42	37	45	44	44	42	46



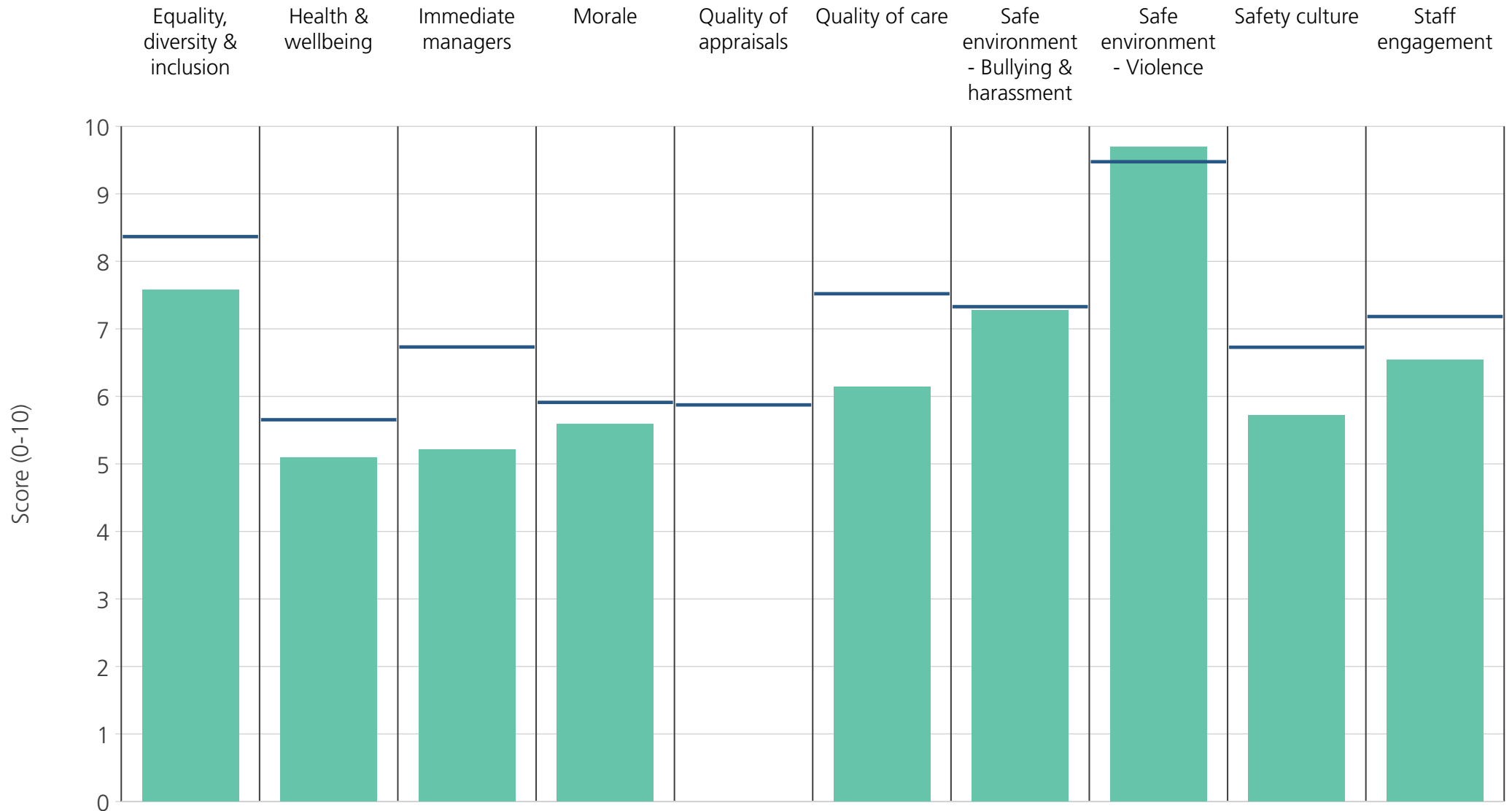
Directorate	8.7	6.1	6.0	6.0	4.4	6.9	6.7	9.7	6.6	6.8
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	43	43	43	43	37	44	43	43	43	44



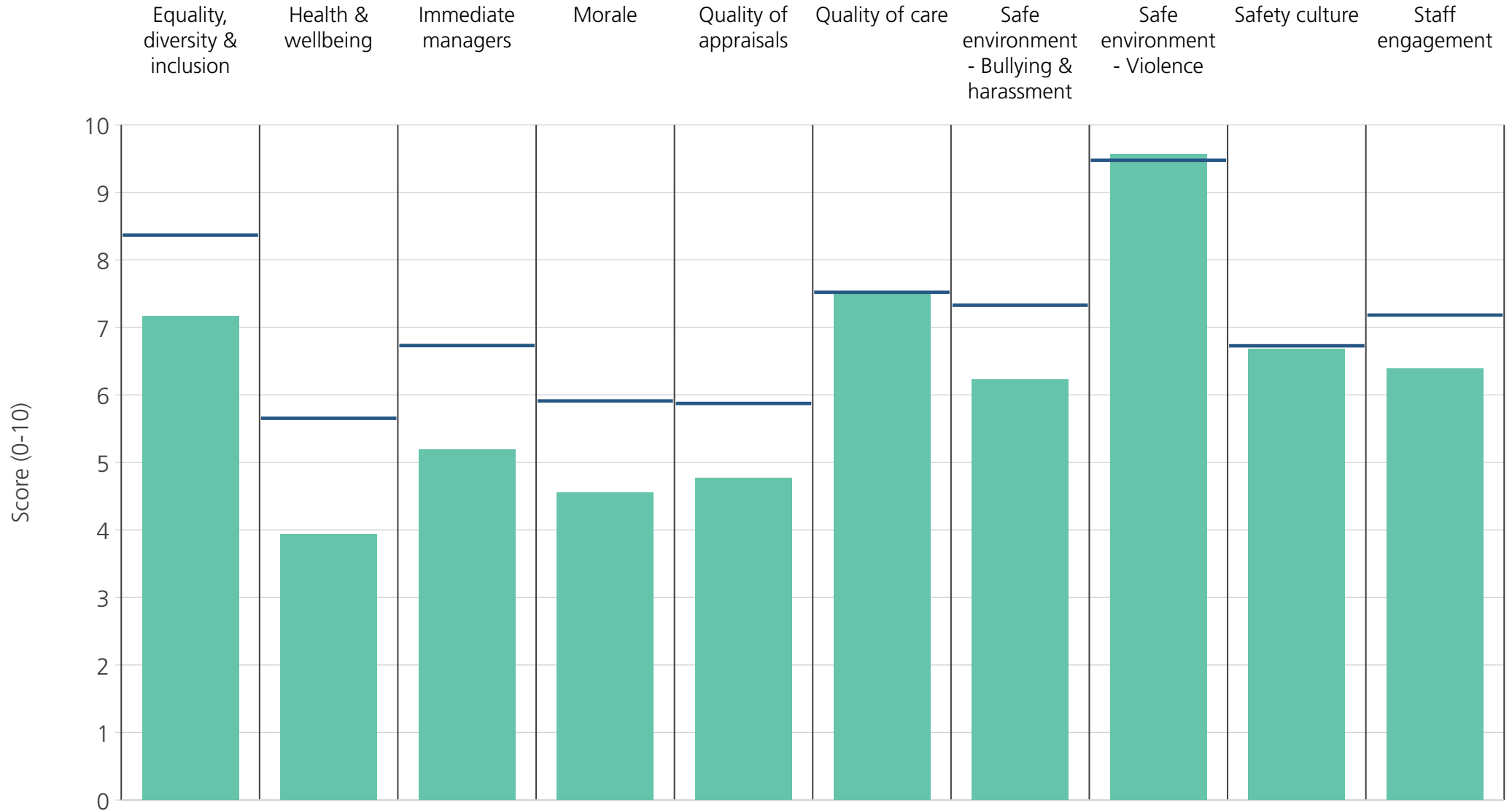
Directorate	8.6	6.4	7.7	6.9	6.3	8.0	6.5	8.1	7.7	8.0
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	29	29	29	28	29	30	28	28	29	30



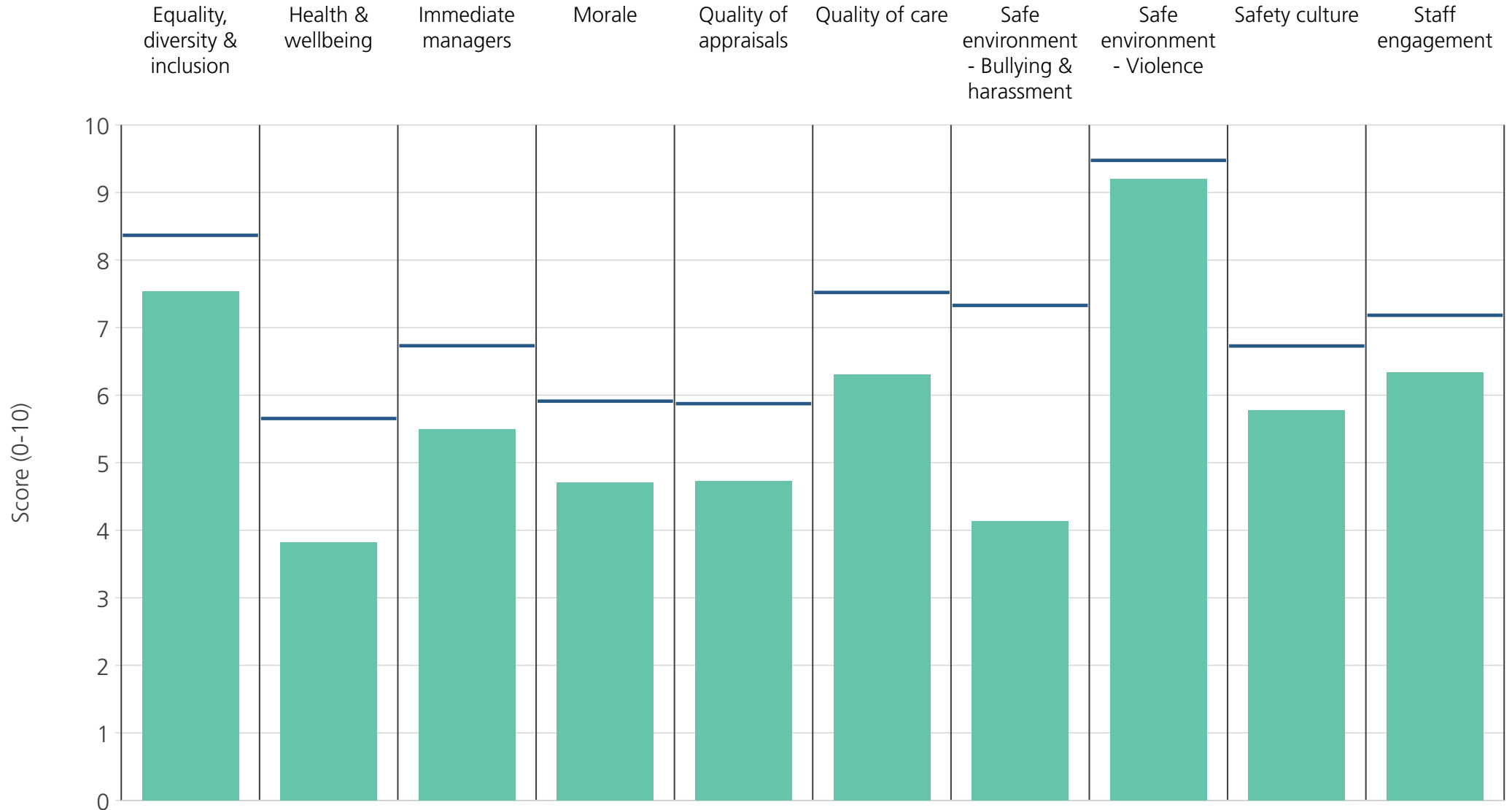
Directorate	7.7	3.9	6.0	5.2	5.6	8.0	5.8	9.0	6.5	6.8
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	24	24	25	23	18	25	24	24	23	26



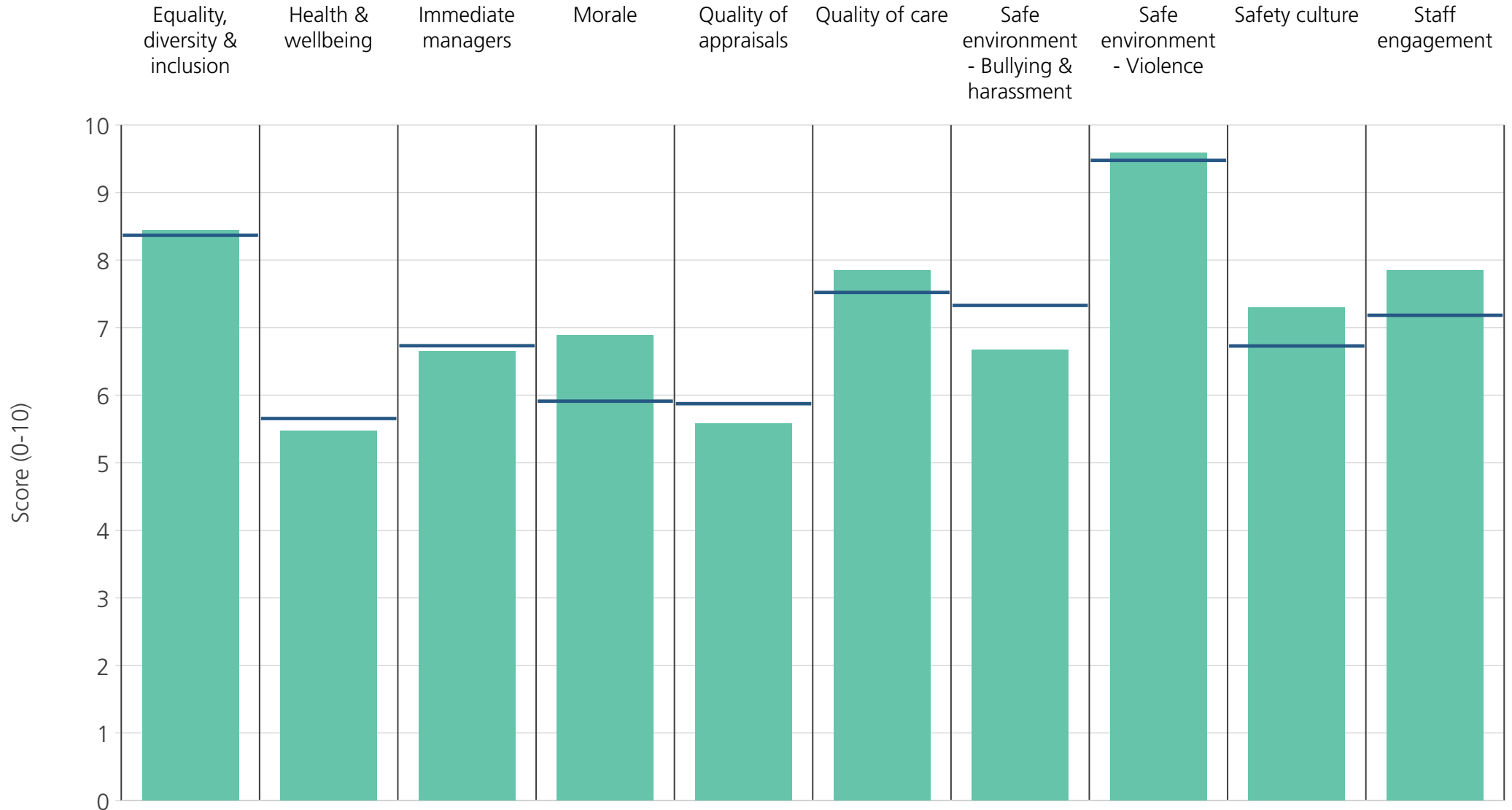
Directorate	7.6	5.1	5.2	5.6	5.9	6.1	7.3	9.7	5.7	6.5
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	11	11	11	11	8	11	11	11	11	11



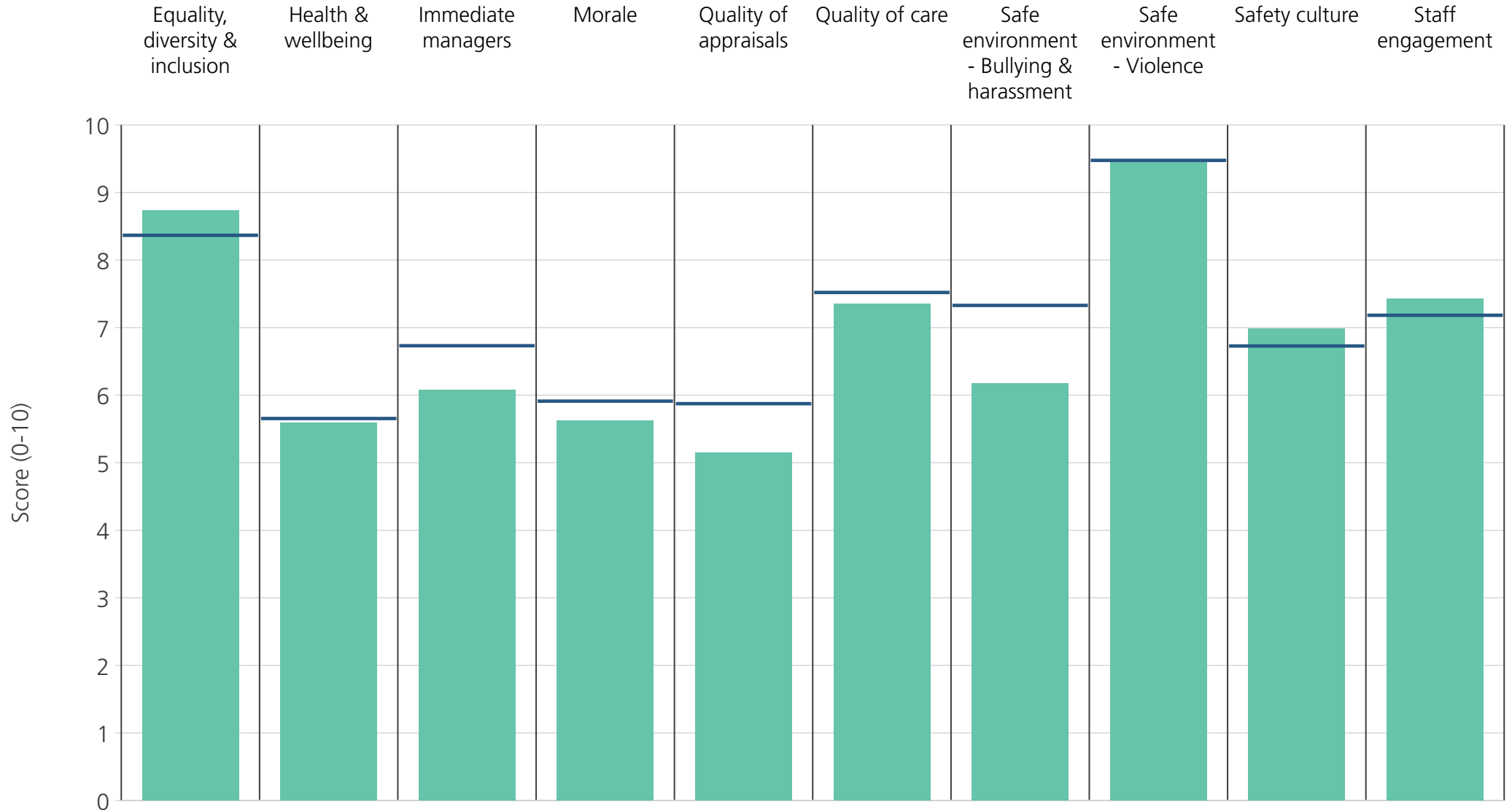
Directorate	7.2	3.9	5.2	4.6	4.8	7.5	6.2	9.6	6.7	6.4
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	30	31	31	29	27	31	30	31	30	31



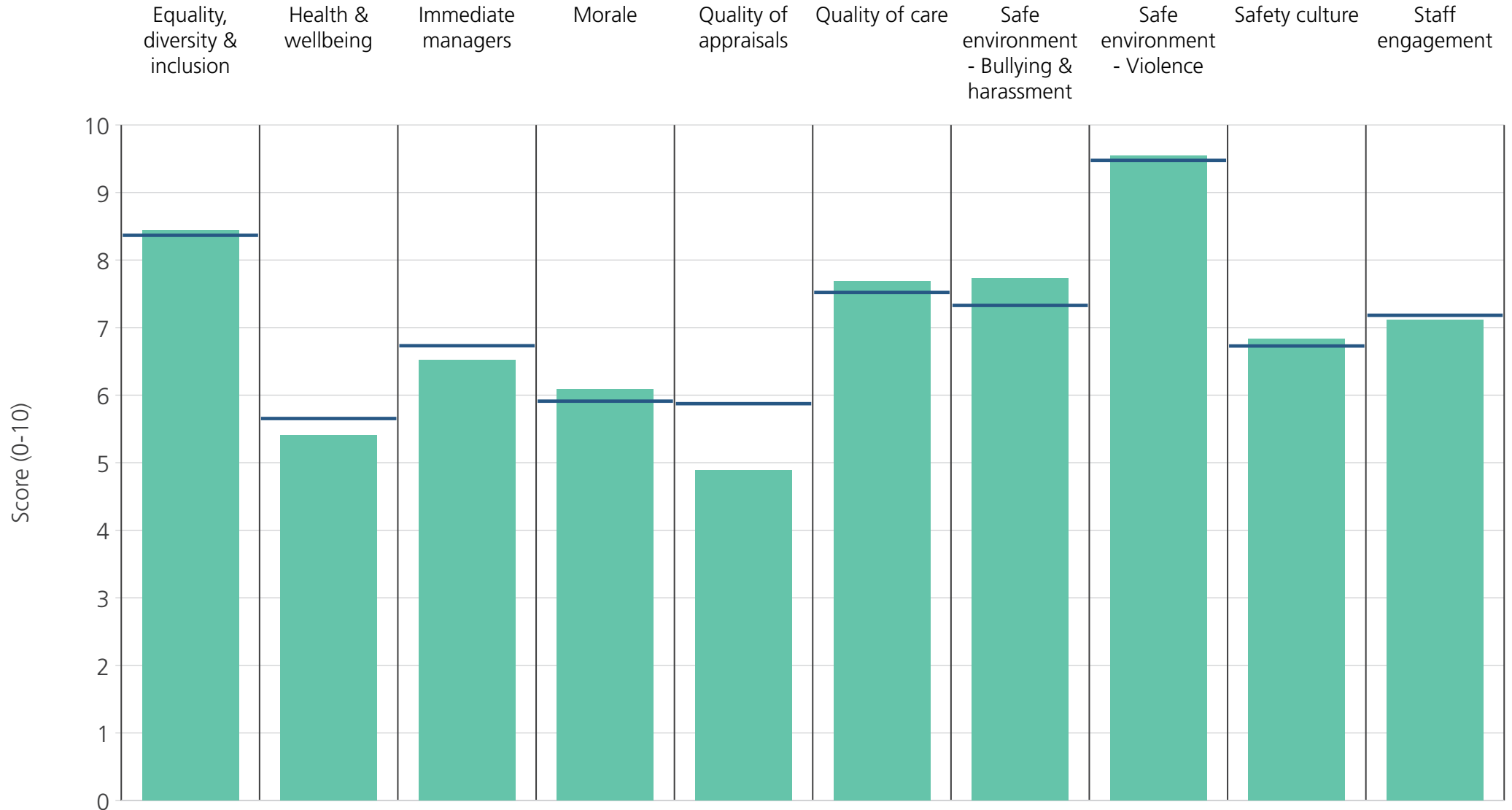
Directorate	7.5	3.8	5.5	4.7	4.7	6.3	4.1	9.2	5.8	6.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	25	25	24	25	18	23	25	25	25	26



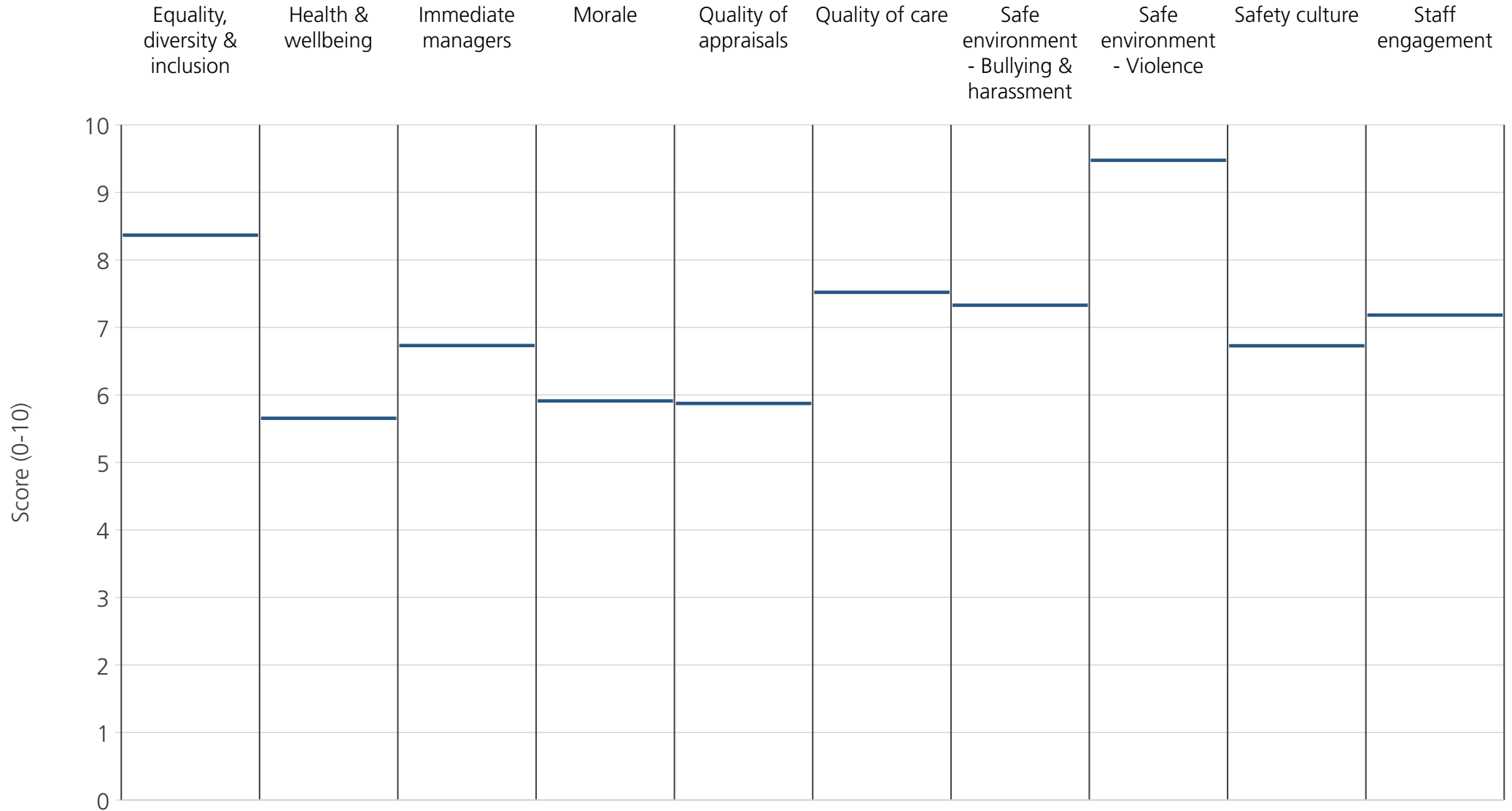
Directorate	8.4	5.5	6.6	6.9	5.6	7.8	6.7	9.6	7.3	7.9
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	16	16	16	16	13	17	16	16	16	17



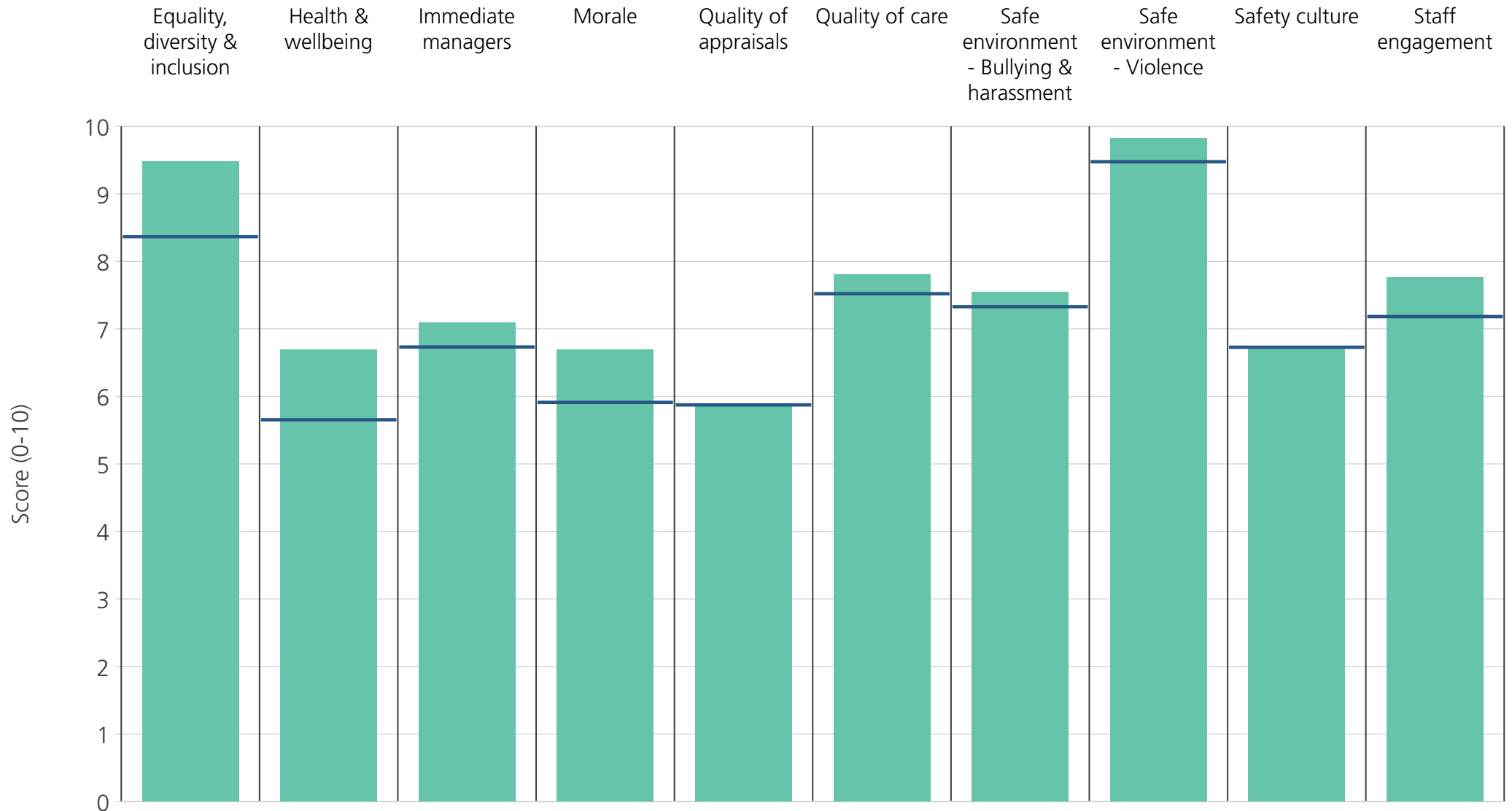
Directorate	8.7	5.6	6.1	5.6	5.1	7.4	6.2	9.4	7.0	7.4
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	27	27	28	27	23	28	27	27	27	27



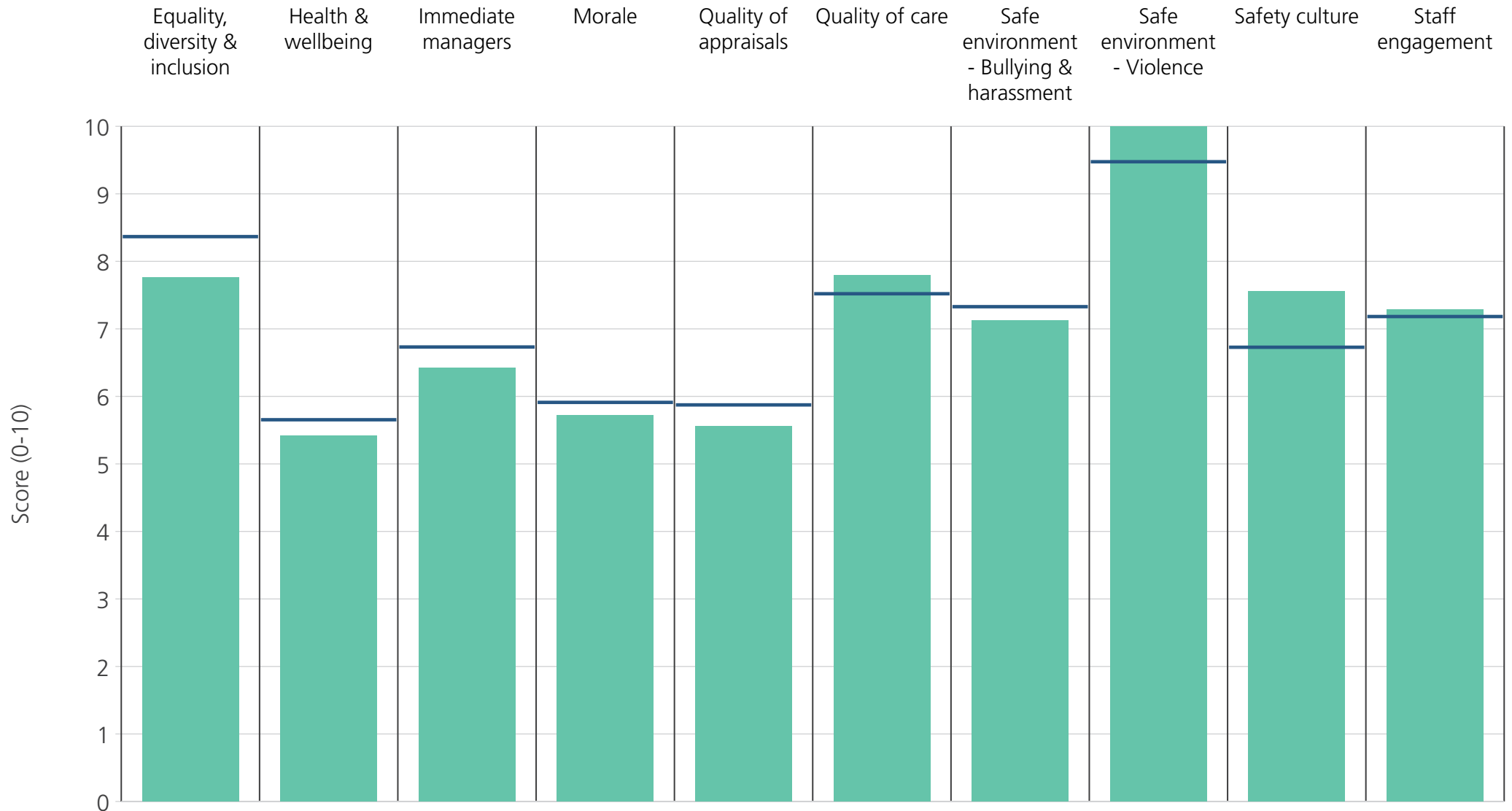
Directorate	8.4	5.4	6.5	6.1	4.9	7.7	7.7	9.5	6.8	7.1
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	22	22	21	21	22	22	22	22	22	22



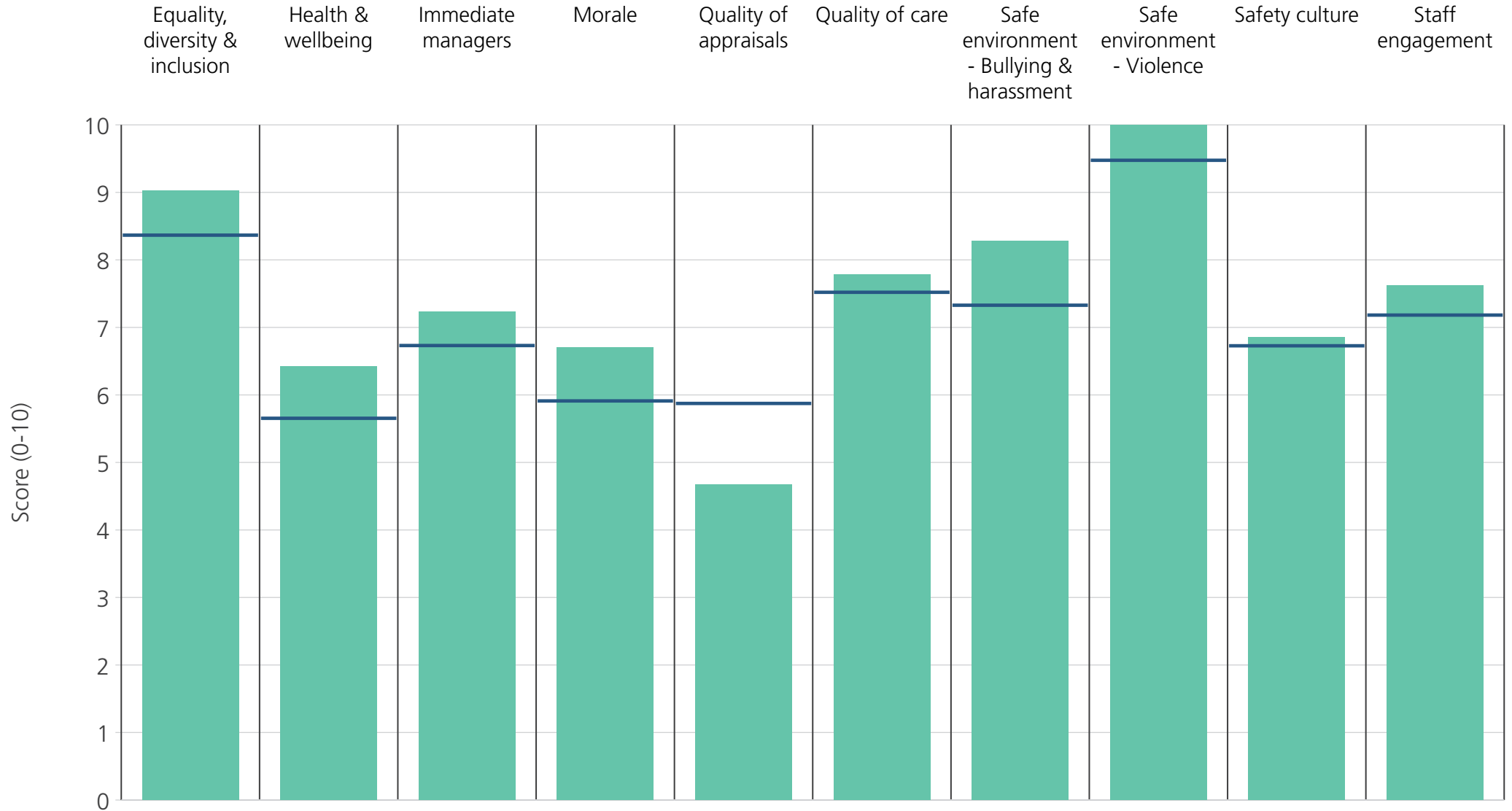
Directorate	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	2	2	2	2	1	2	2	2	2	2



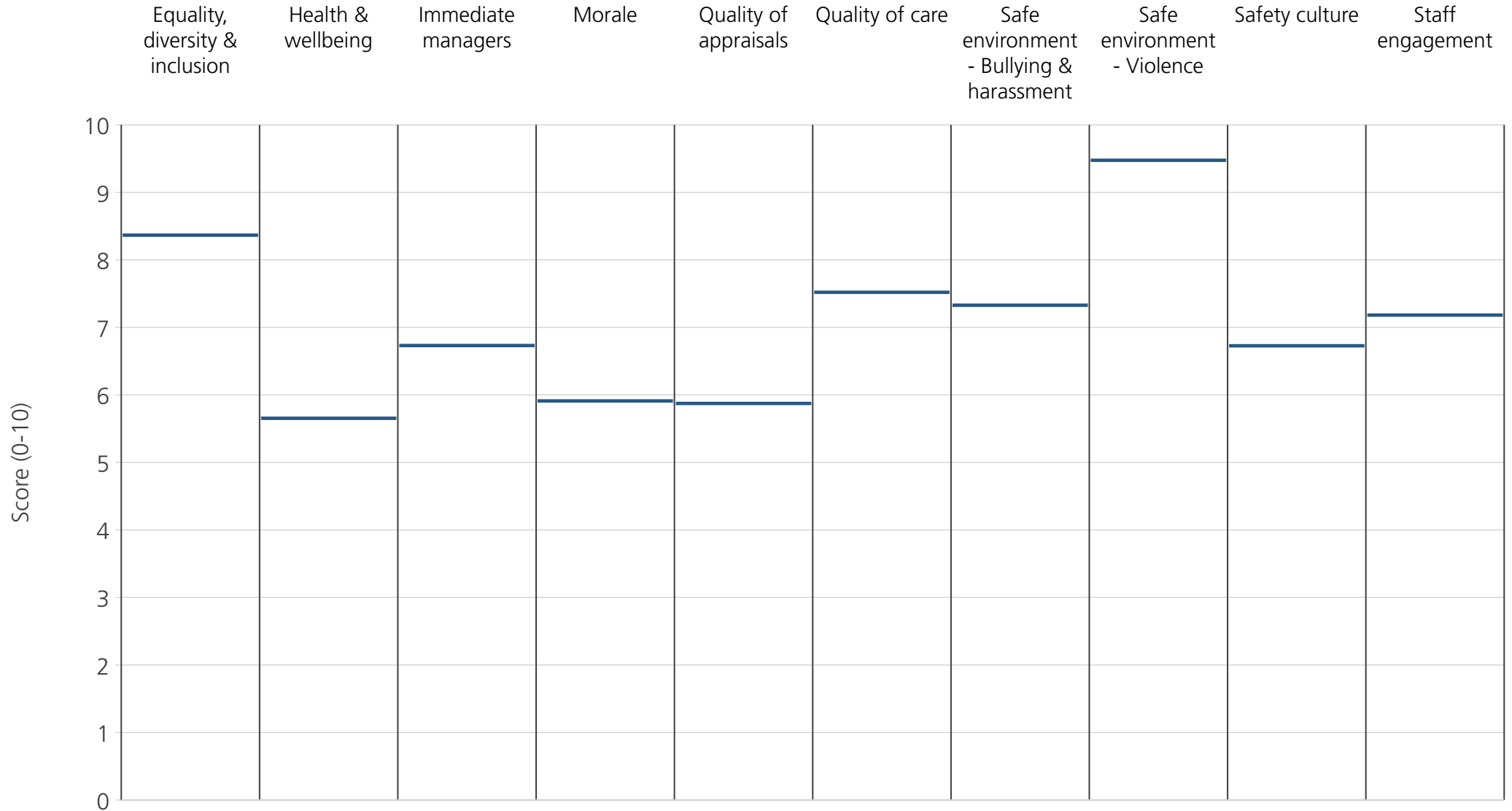
Directorate	9.5	6.7	7.1	6.7	5.9	7.8	7.5	9.8	6.8	7.8
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	19	18	19	19	19	19	19	19	19	20



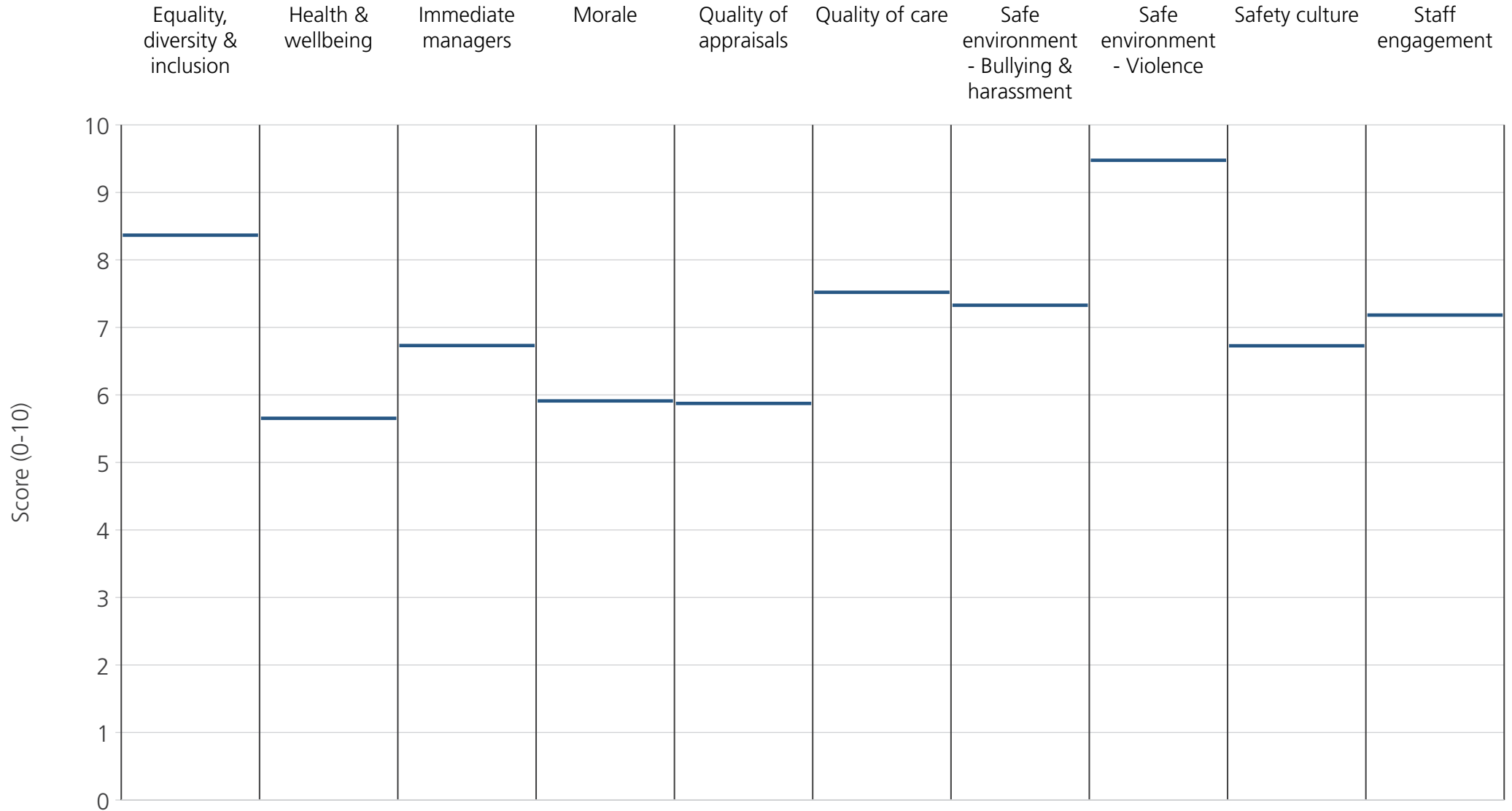
Directorate	7.8	5.4	6.4	5.7	5.6	7.8	7.1	10.0	7.6	7.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	29	29	30	29	27	31	29	29	29	31



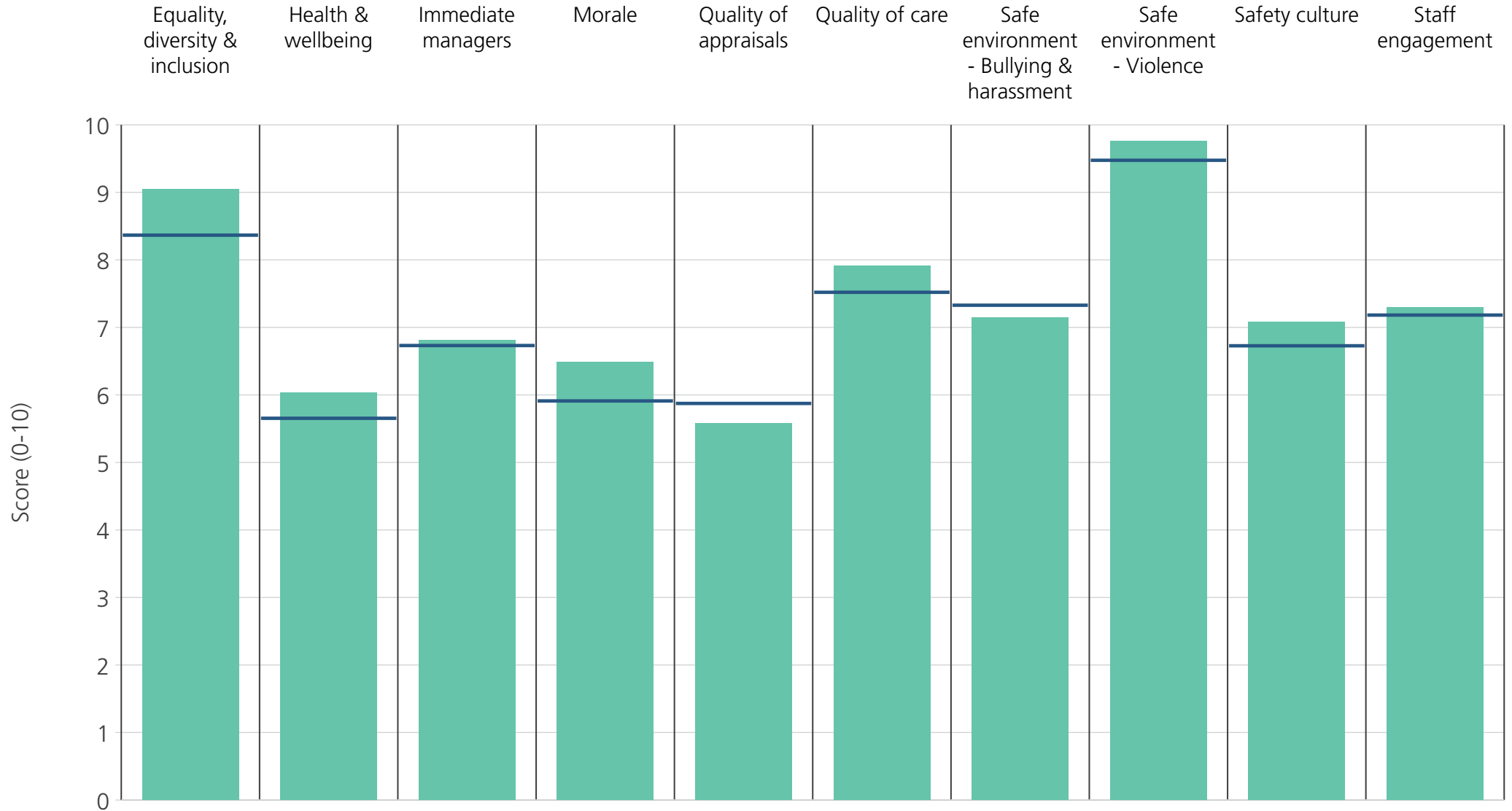
Directorate	9.0	6.4	7.2	6.7	4.7	7.8	8.3	10.0	6.9	7.6
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	29	29	29	29	23	29	29	29	29	30



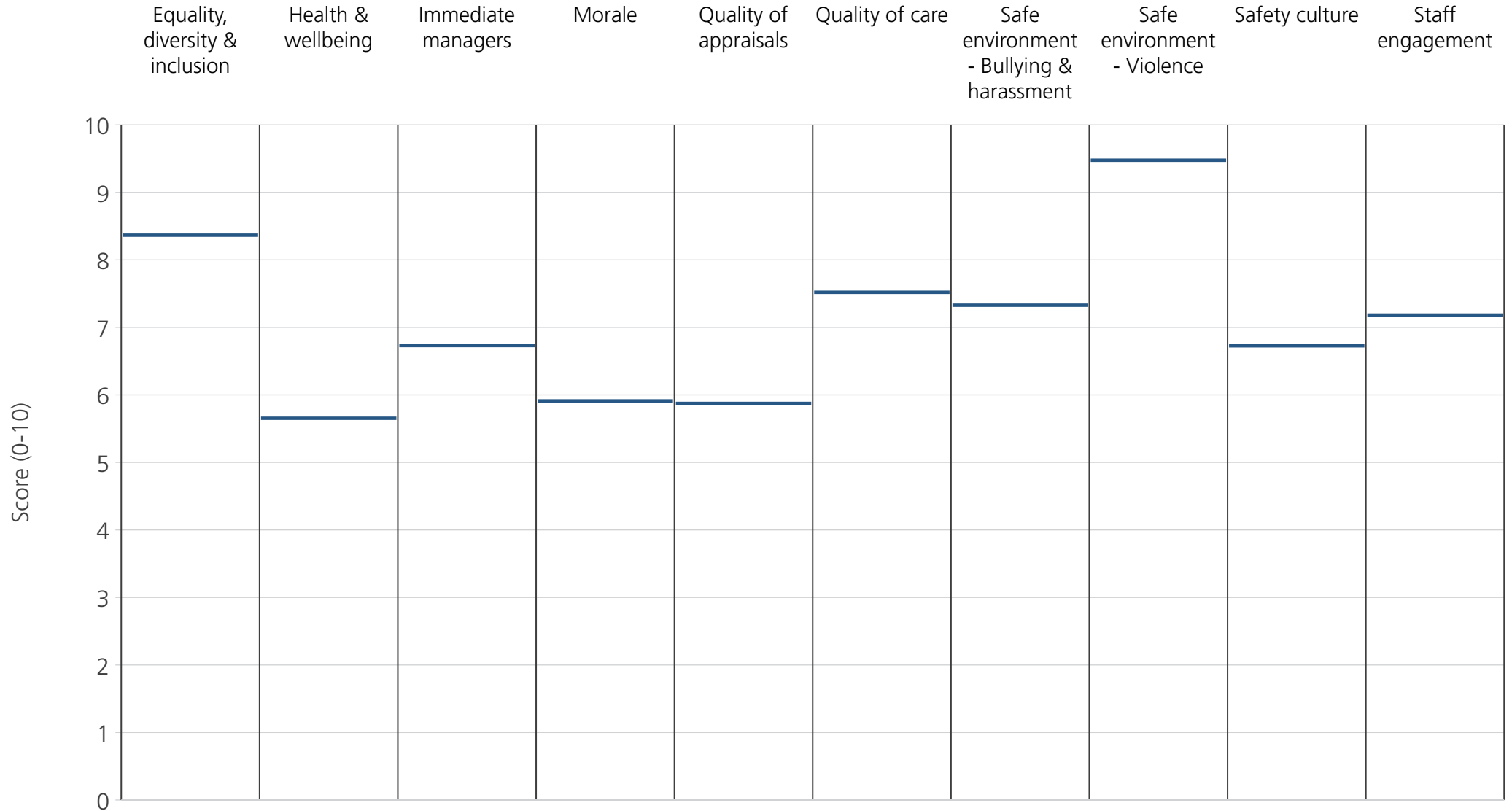
Directorate										
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	8	8	8	8	6	8	8	8	8	8



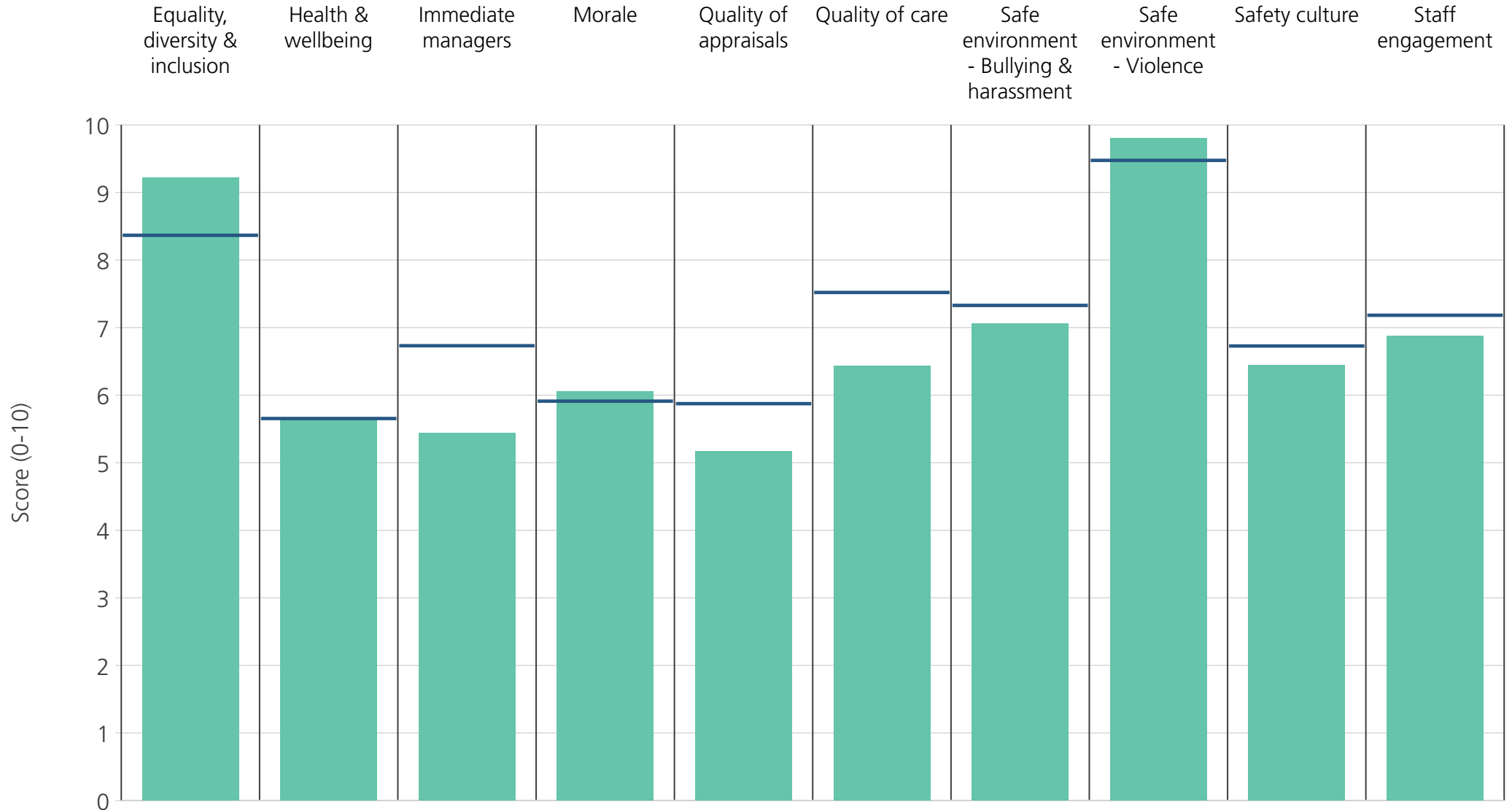
Directorate										
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	6	7	7	7	7	7	7	7	7	7



Directorate	9.0	6.0	6.8	6.5	5.6	7.9	7.1	9.8	7.1	7.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	14	14	14	14	13	12	14	14	14	14



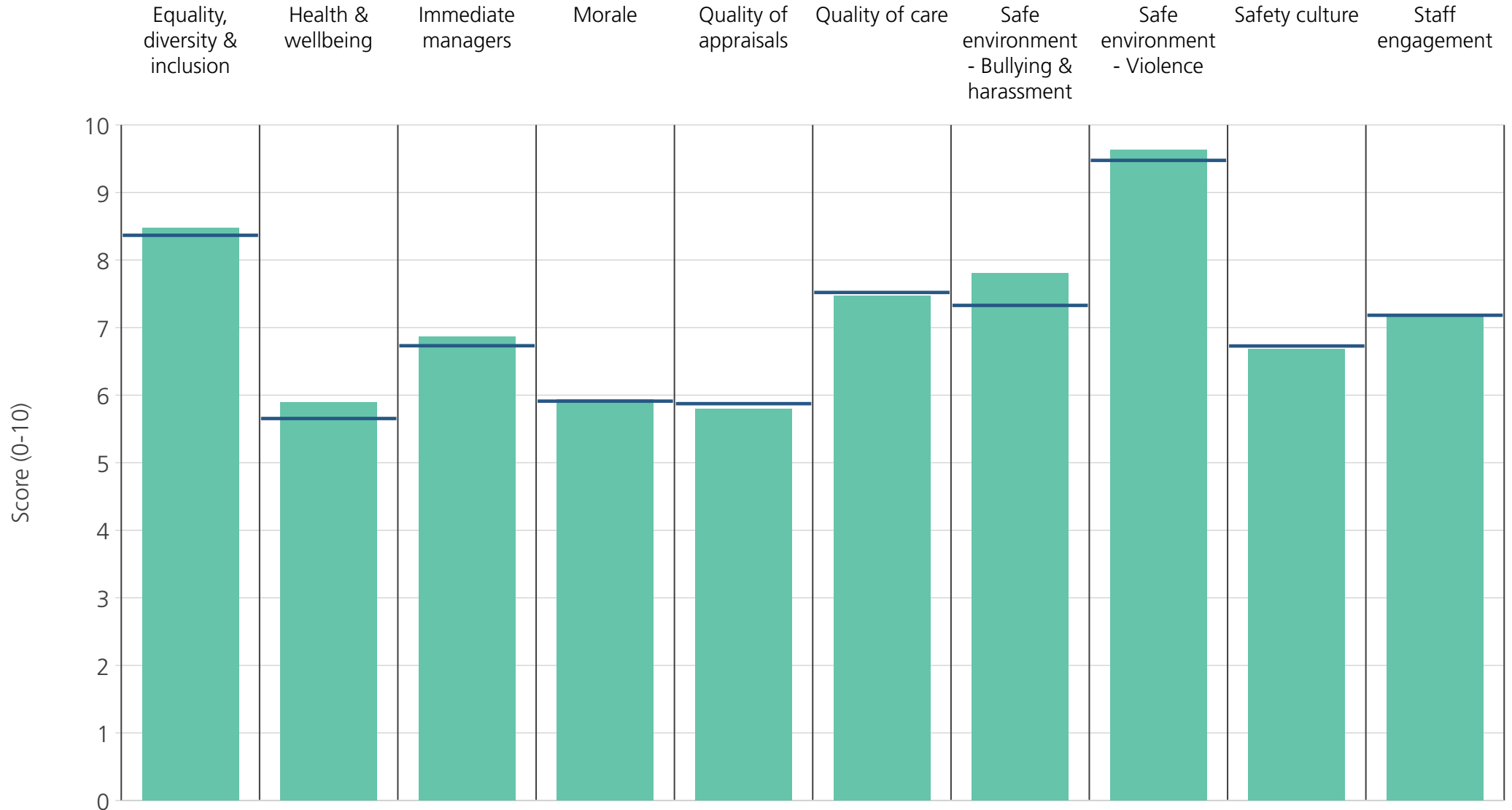
Directorate										
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	8	8	9	8	5	9	8	8	8	9



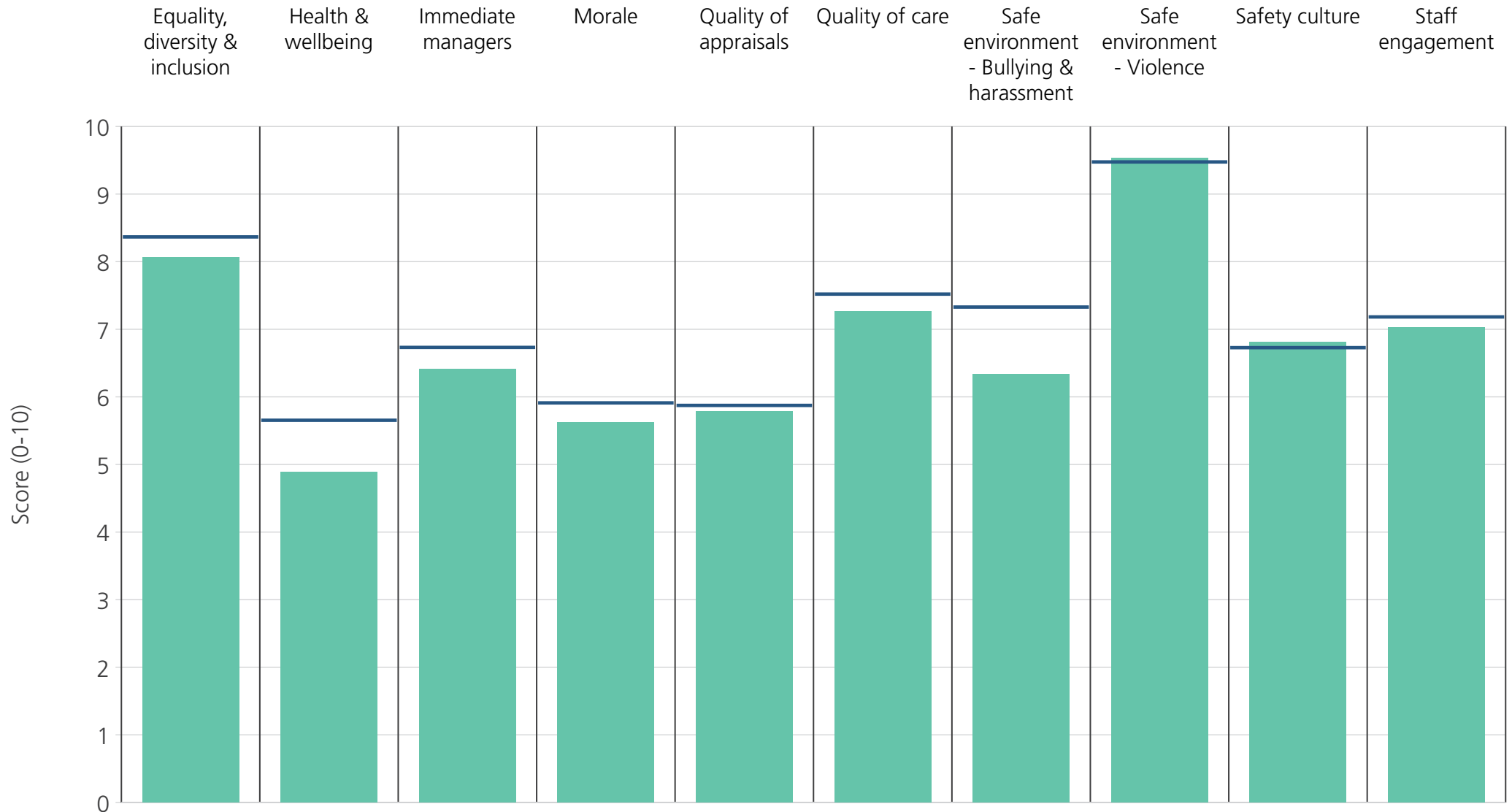
Directorate	9.2	5.7	5.4	6.1	5.2	6.4	7.1	9.8	6.4	6.9
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	17	18	19	17	15	18	17	17	17	19

Directorates 2

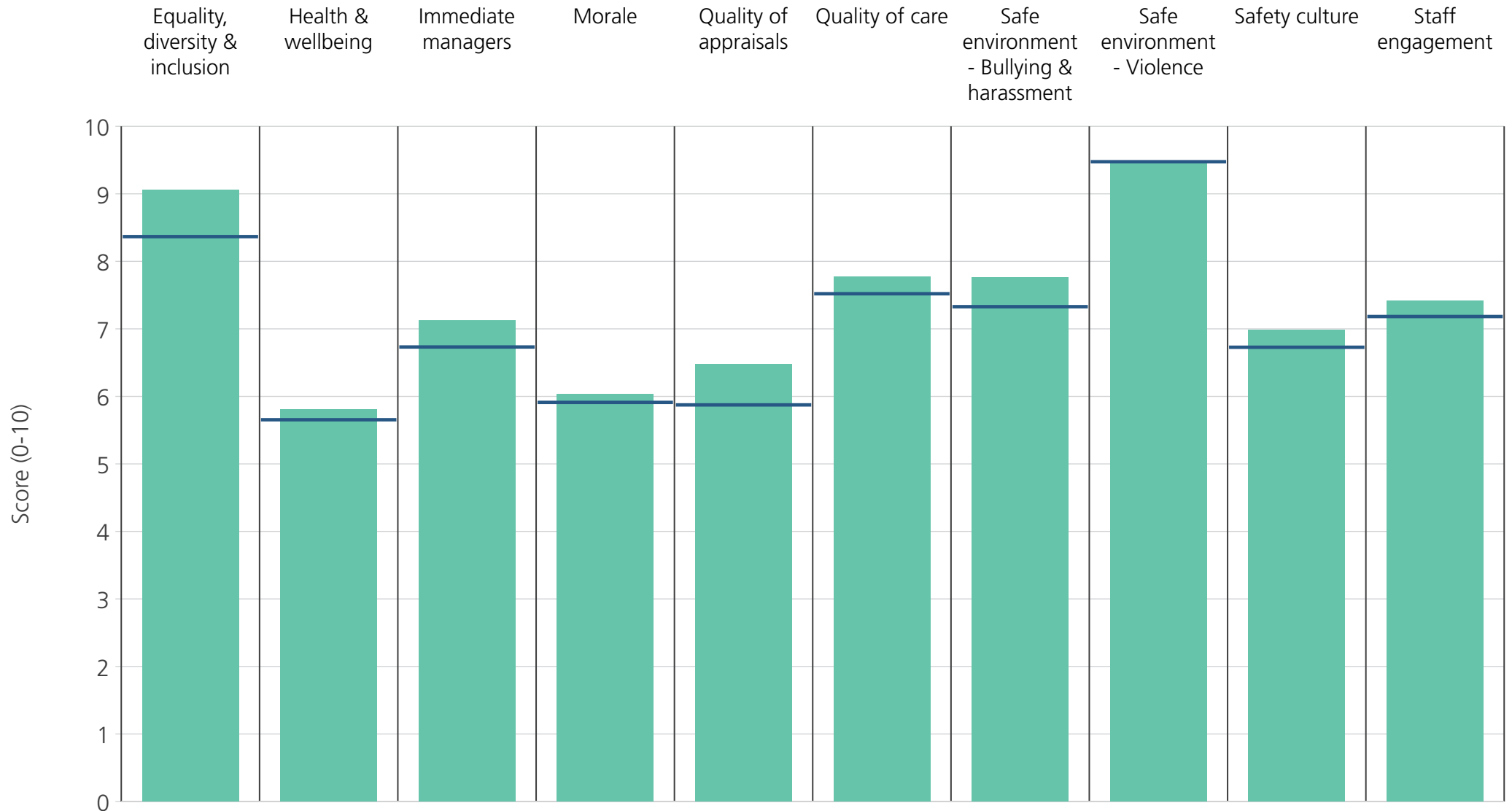
University College London Hospitals NHS Foundation Trust
2018 NHS Staff Survey Results



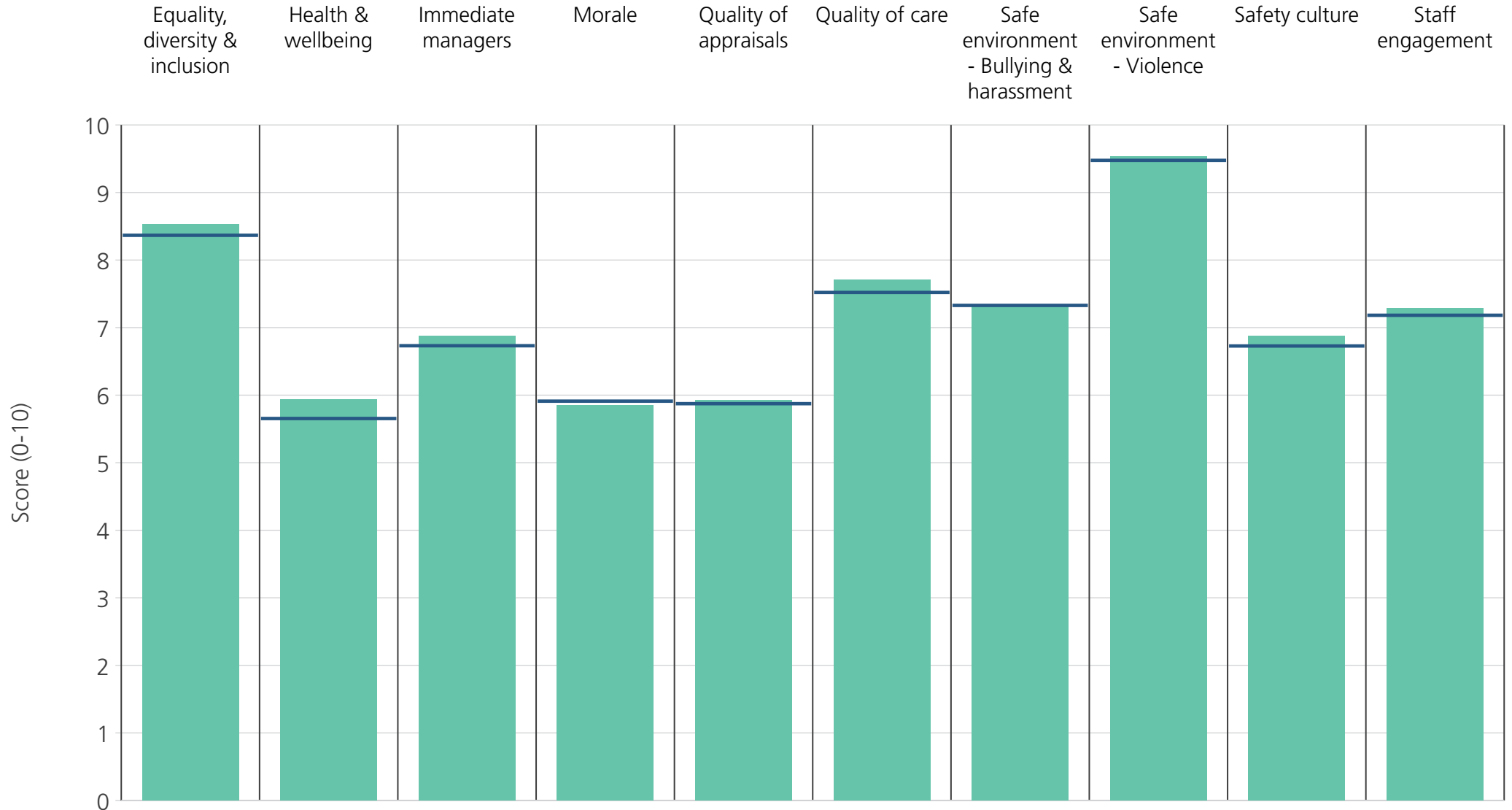
Directorate	8.5	5.9	6.9	5.9	5.8	7.5	7.8	9.6	6.7	7.2
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	1066	1083	1087	1057	944	873	1066	1065	1070	1110



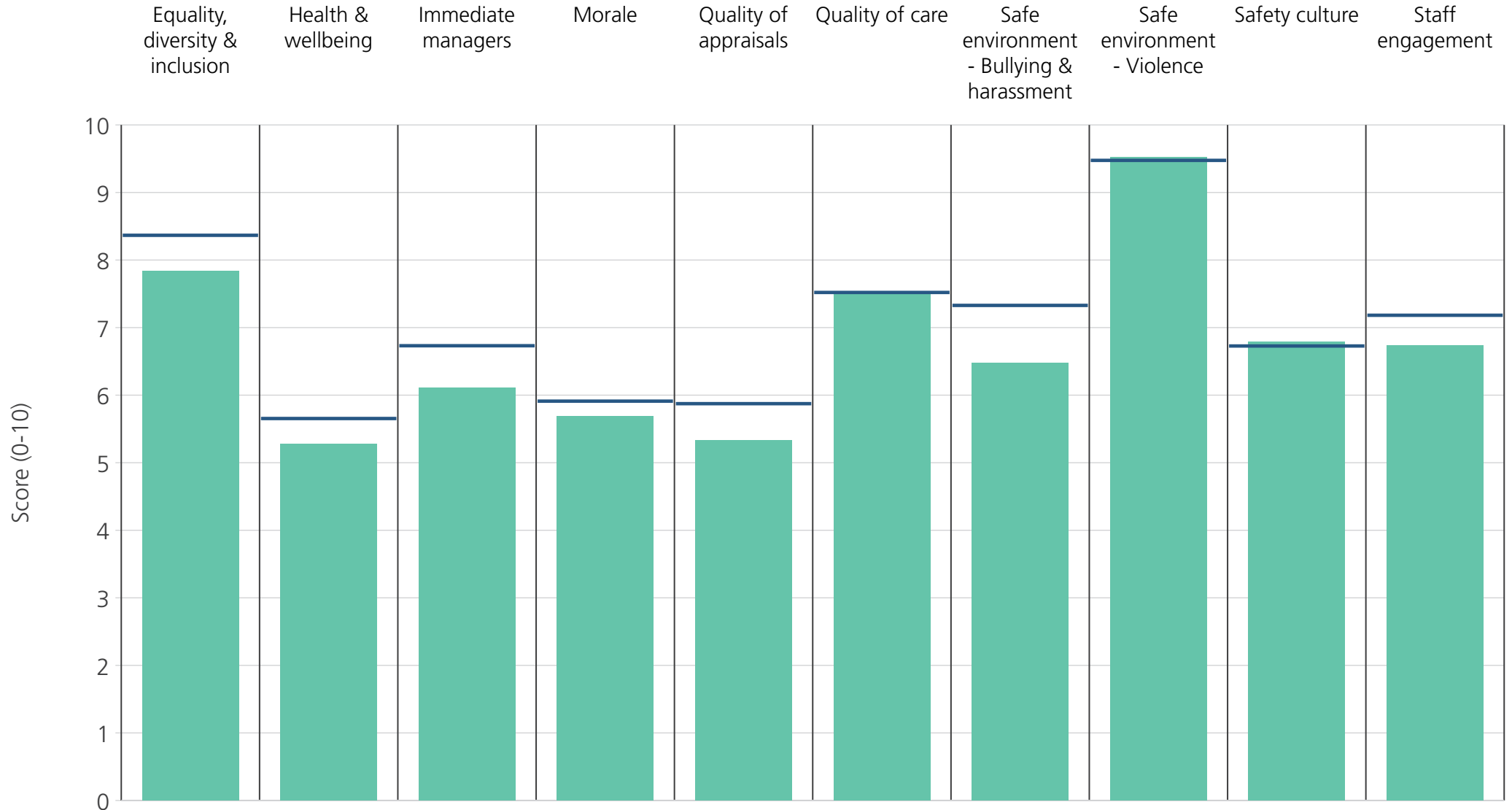
Directorate	8.1	4.9	6.4	5.6	5.8	7.3	6.3	9.5	6.8	7.0
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	190	193	193	186	157	191	188	187	188	206



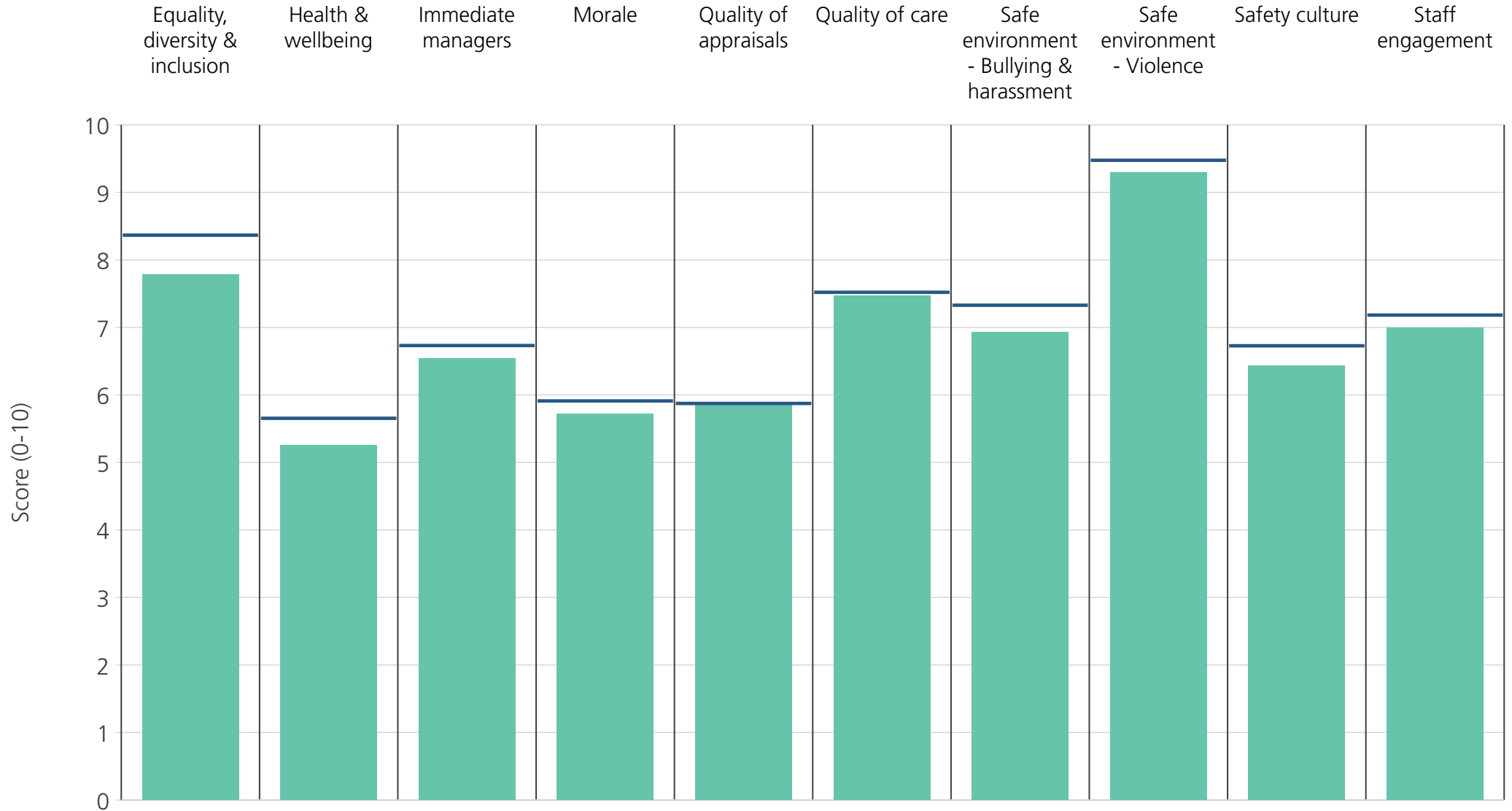
Directorate	9.1	5.8	7.1	6.0	6.5	7.8	7.8	9.5	7.0	7.4
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	108	109	110	110	103	109	108	109	110	114



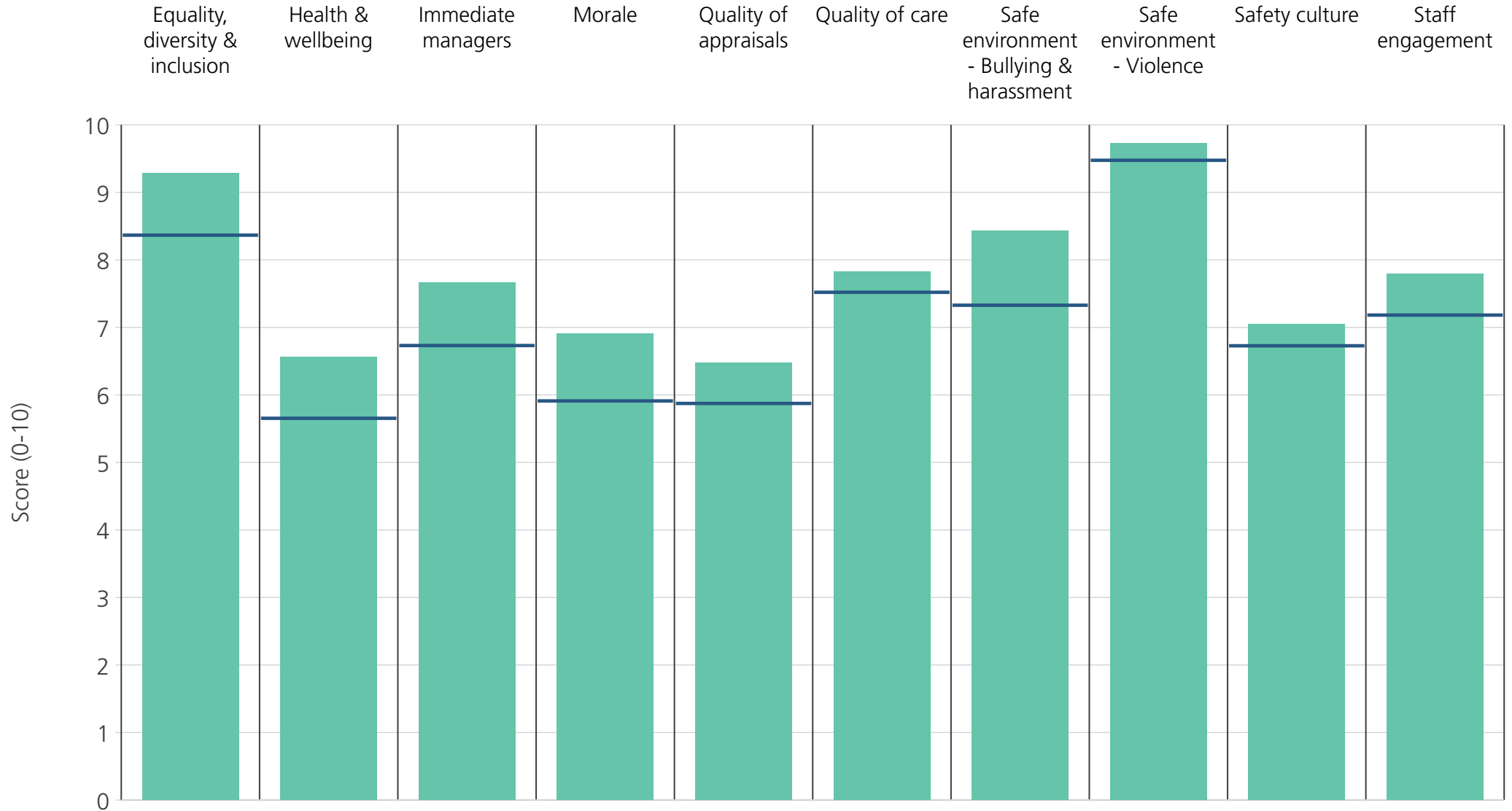
Directorate	8.5	5.9	6.9	5.9	5.9	7.7	7.3	9.5	6.9	7.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	121	124	125	121	114	119	118	118	121	128



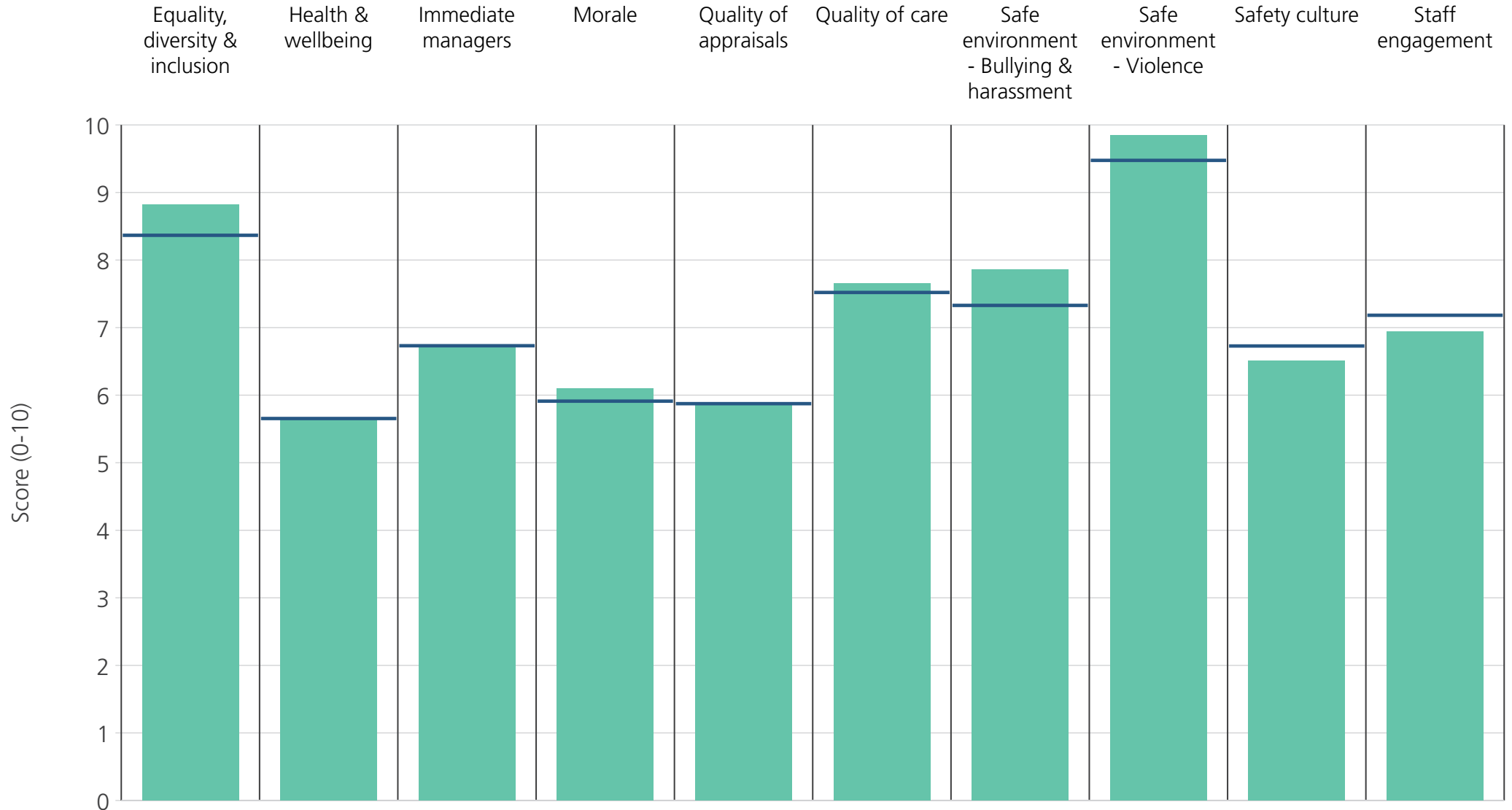
Directorate	7.8	5.3	6.1	5.7	5.3	7.5	6.5	9.5	6.8	6.7
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	139	142	142	135	125	142	138	140	139	144



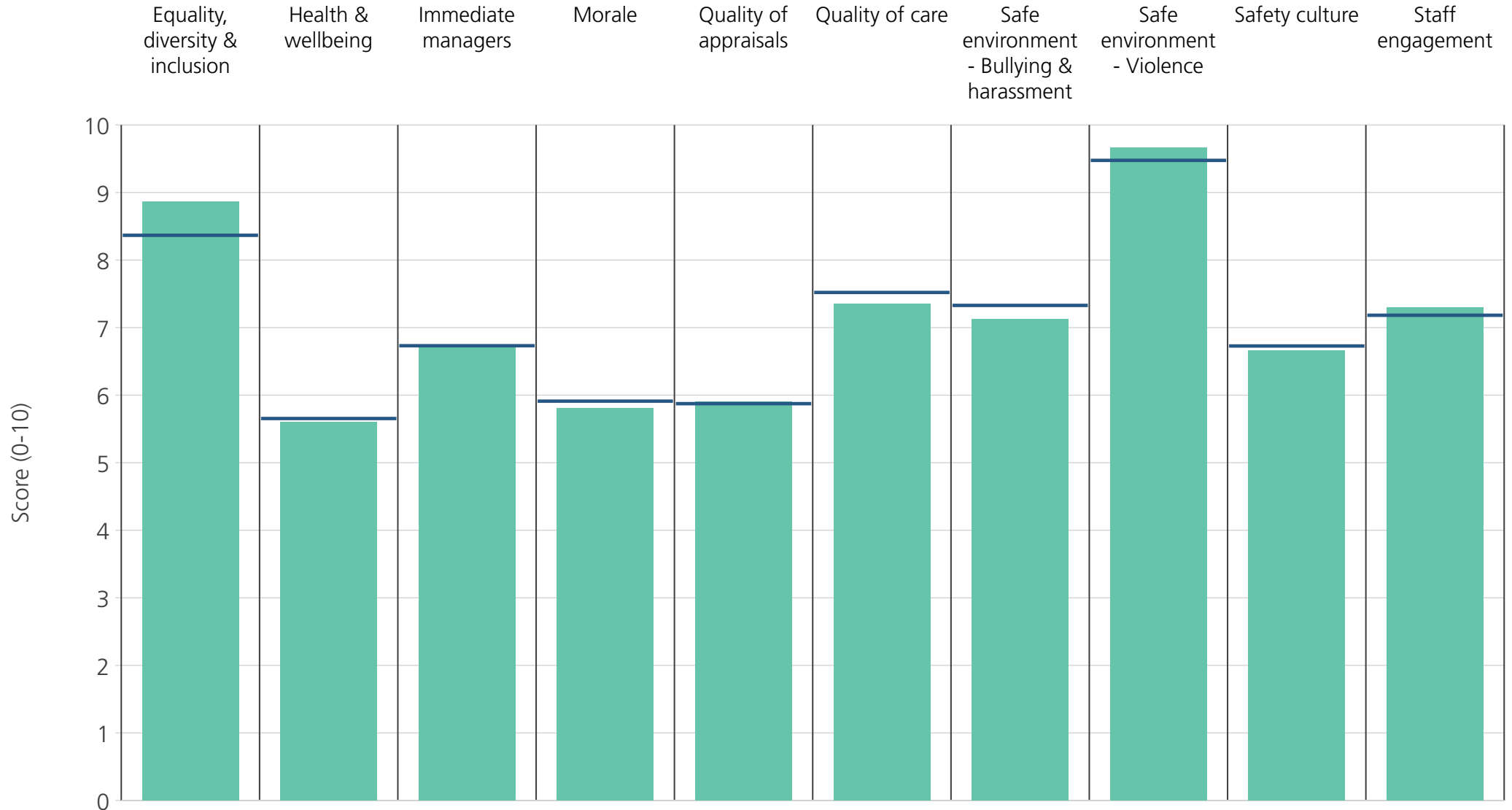
Directorate	7.8	5.3	6.5	5.7	5.9	7.5	6.9	9.3	6.4	7.0
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	95	97	100	90	81	99	95	95	93	98



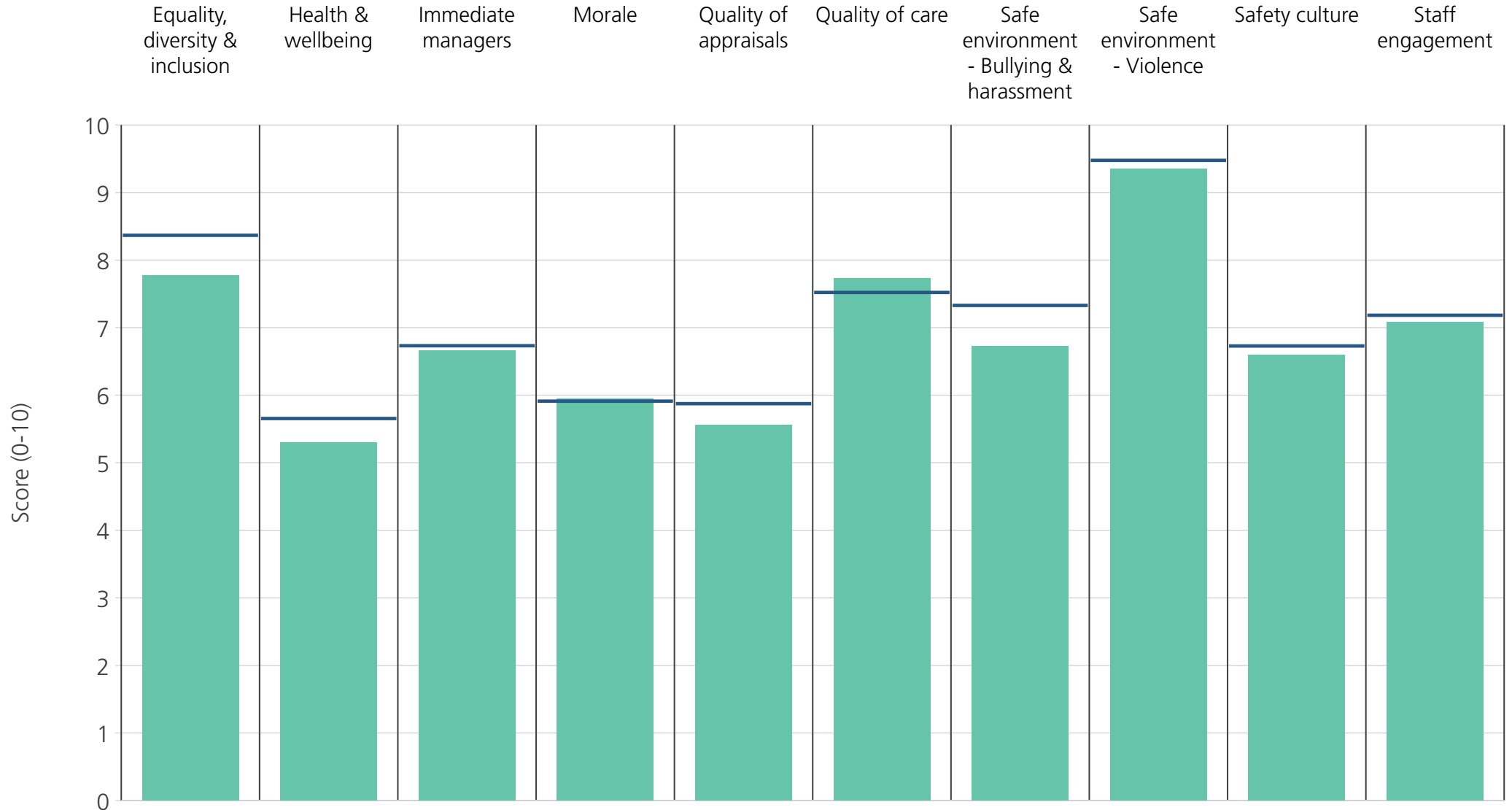
Directorate	9.3	6.6	7.7	6.9	6.5	7.8	8.4	9.7	7.0	7.8
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	88	88	88	88	82	88	87	85	87	88



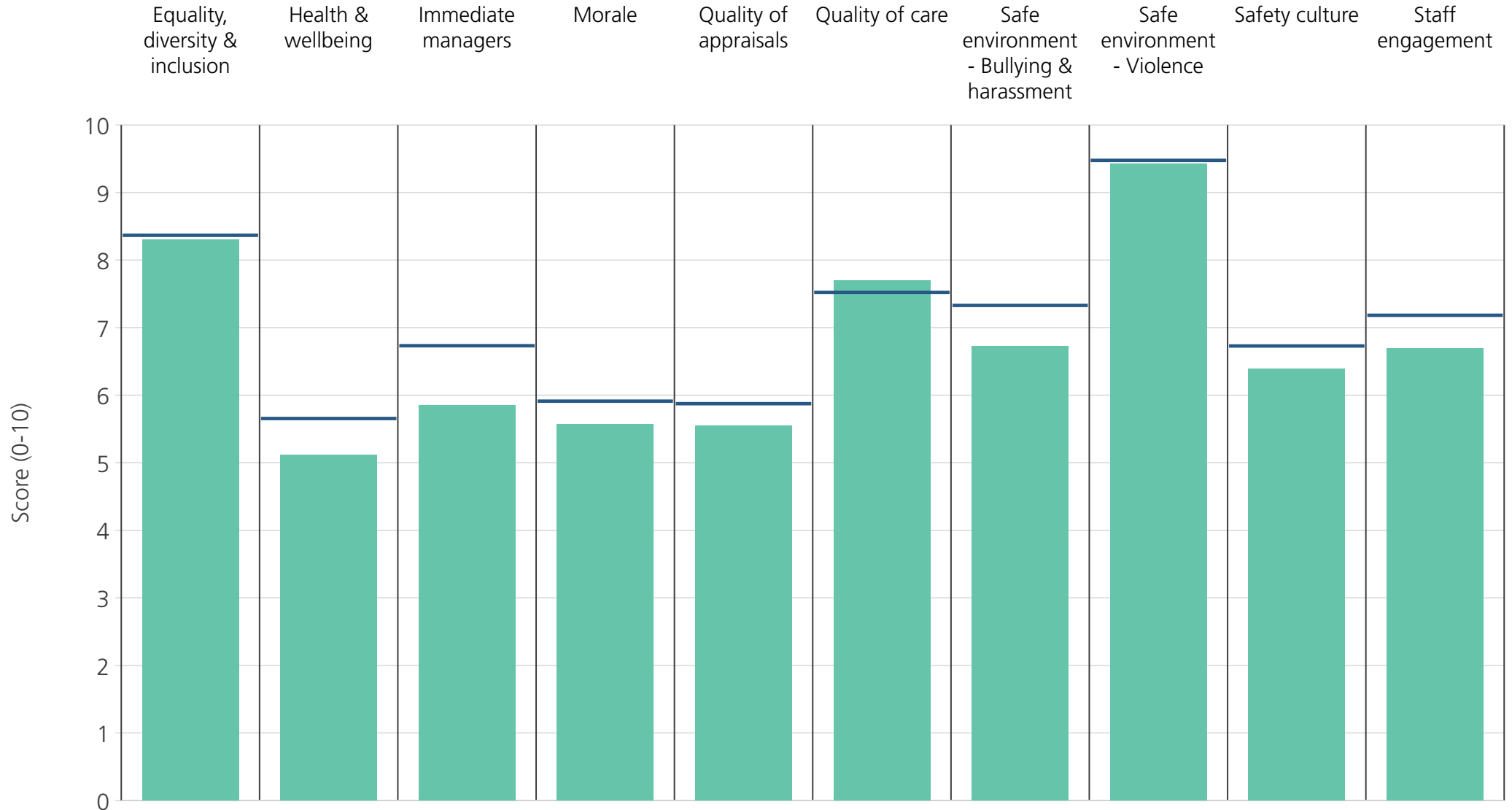
Directorate	8.8	5.7	6.7	6.1	5.9	7.7	7.9	9.8	6.5	6.9
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	89	91	92	90	79	91	87	88	89	93



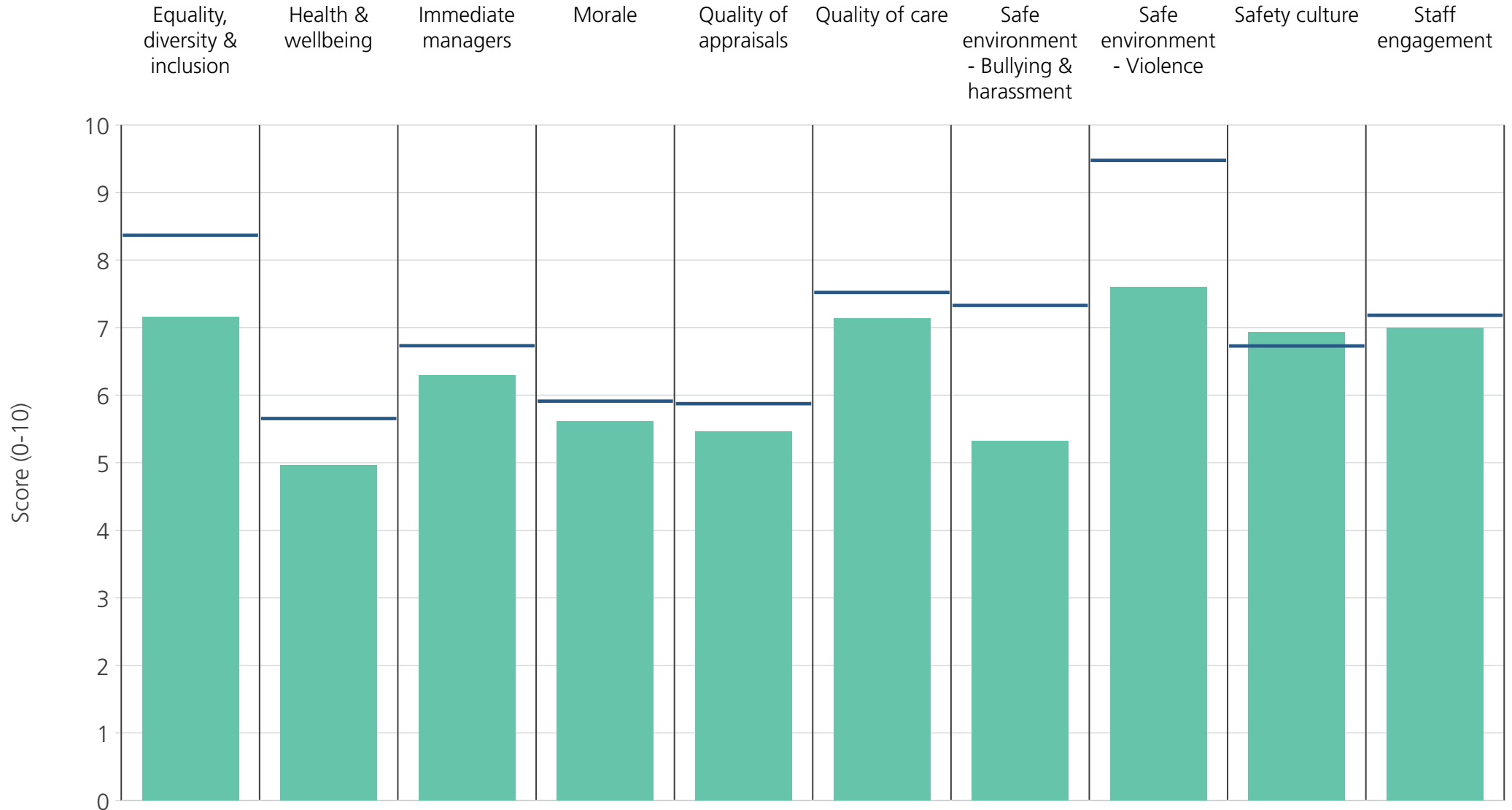
Directorate	8.9	5.6	6.7	5.8	5.9	7.3	7.1	9.7	6.7	7.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	109	113	116	111	103	109	110	110	110	118



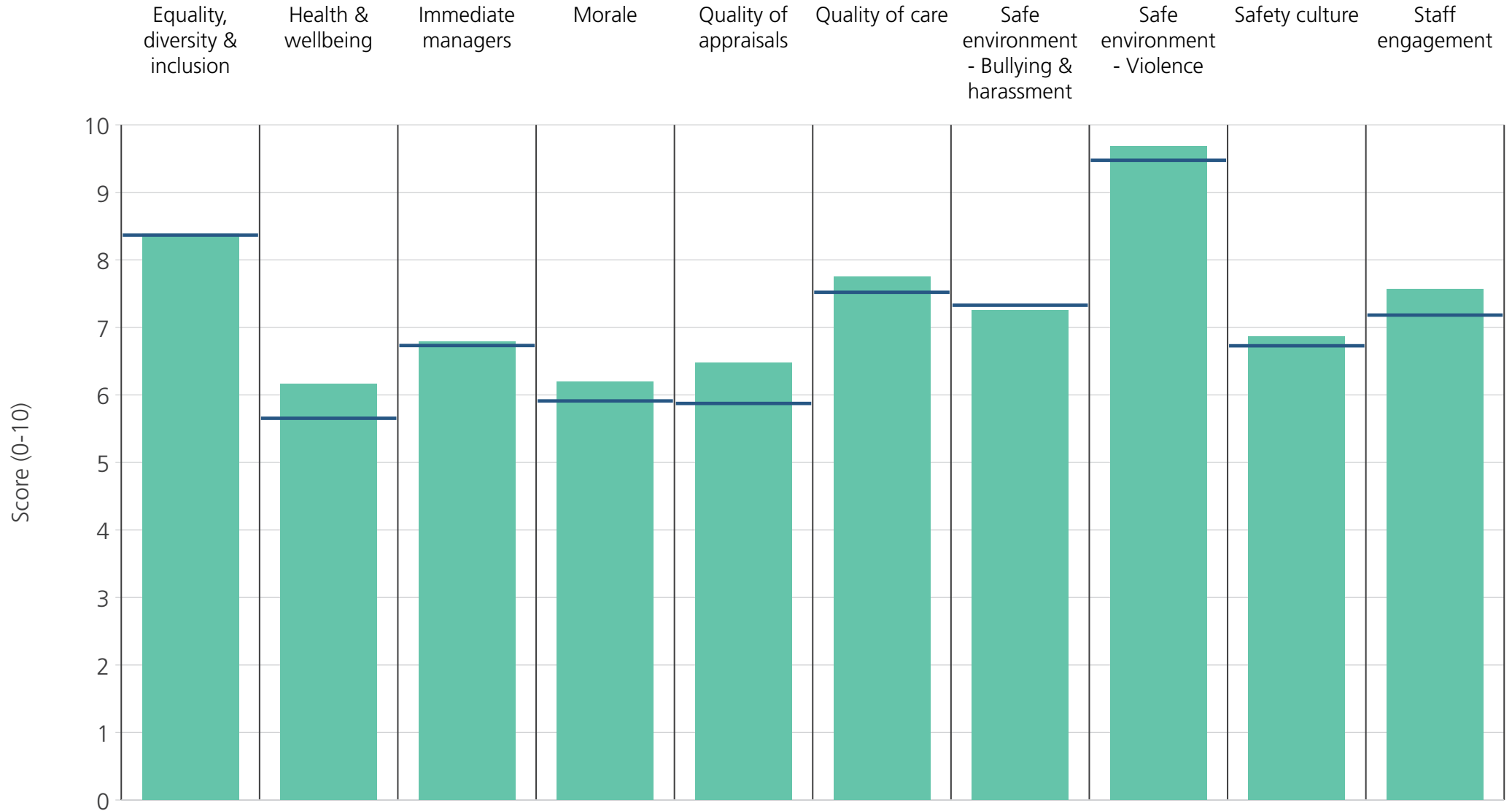
Directorate	7.8	5.3	6.7	5.9	5.6	7.7	6.7	9.3	6.6	7.1
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	87	89	87	85	78	86	88	87	88	89



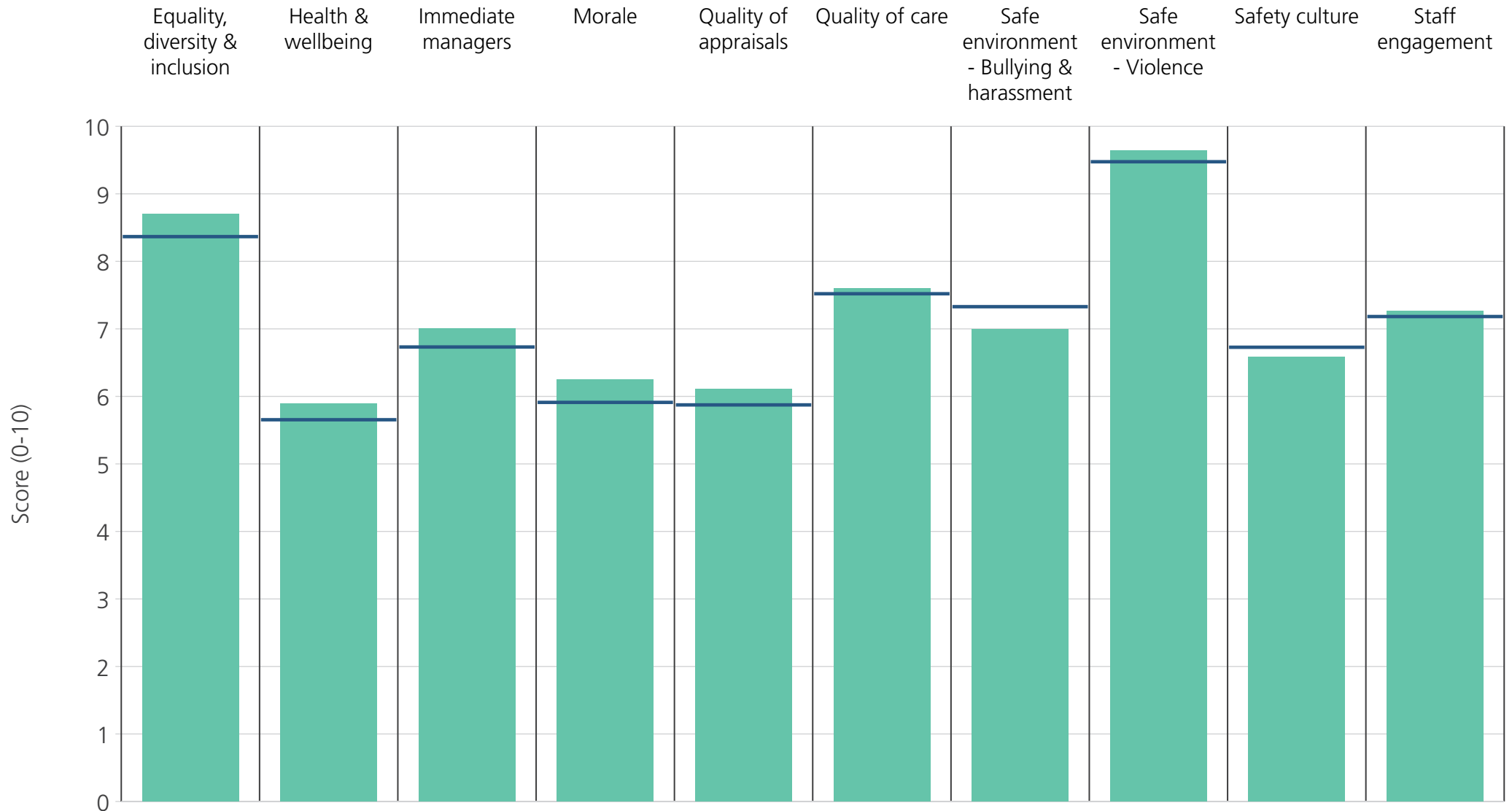
Directorate	8.3	5.1	5.9	5.6	5.5	7.7	6.7	9.4	6.4	6.7
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	58	58	59	57	46	58	57	58	57	61



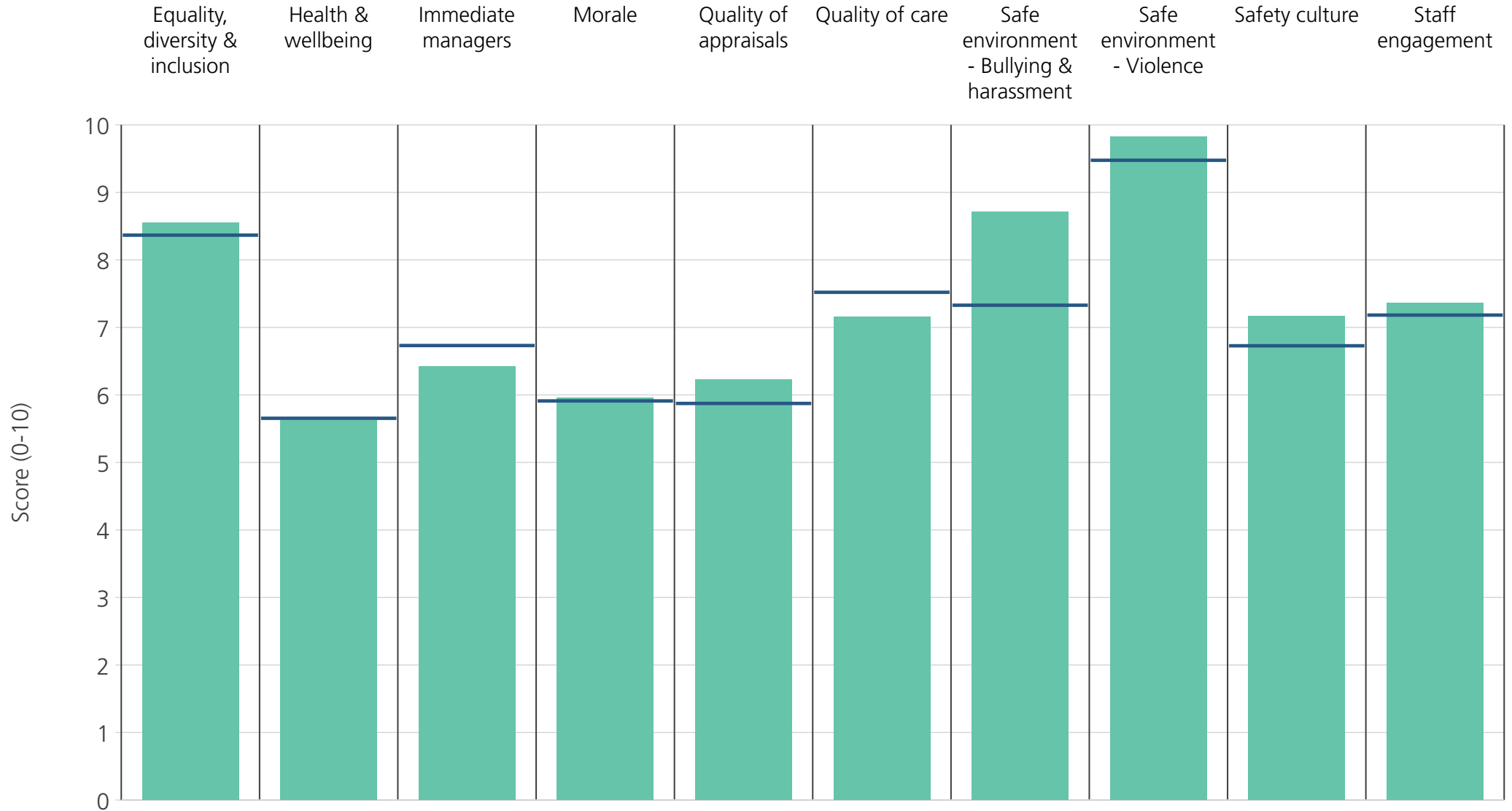
Directorate	7.2	5.0	6.3	5.6	5.5	7.1	5.3	7.6	6.9	7.0
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	92	93	94	91	88	94	89	89	91	98



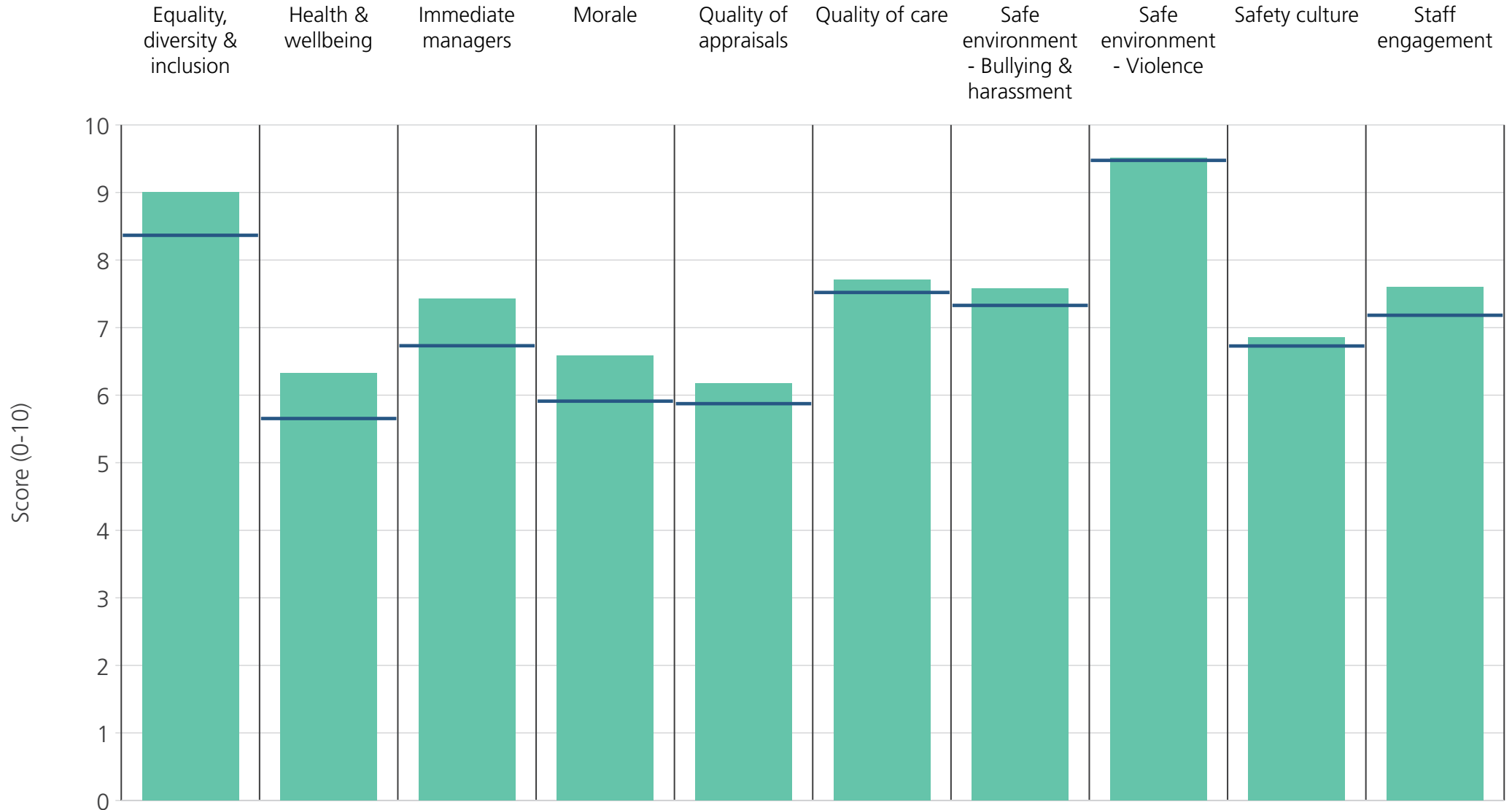
Directorate	8.4	6.2	6.8	6.2	6.5	7.8	7.2	9.7	6.9	7.6
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	63	62	63	63	58	61	63	63	63	64



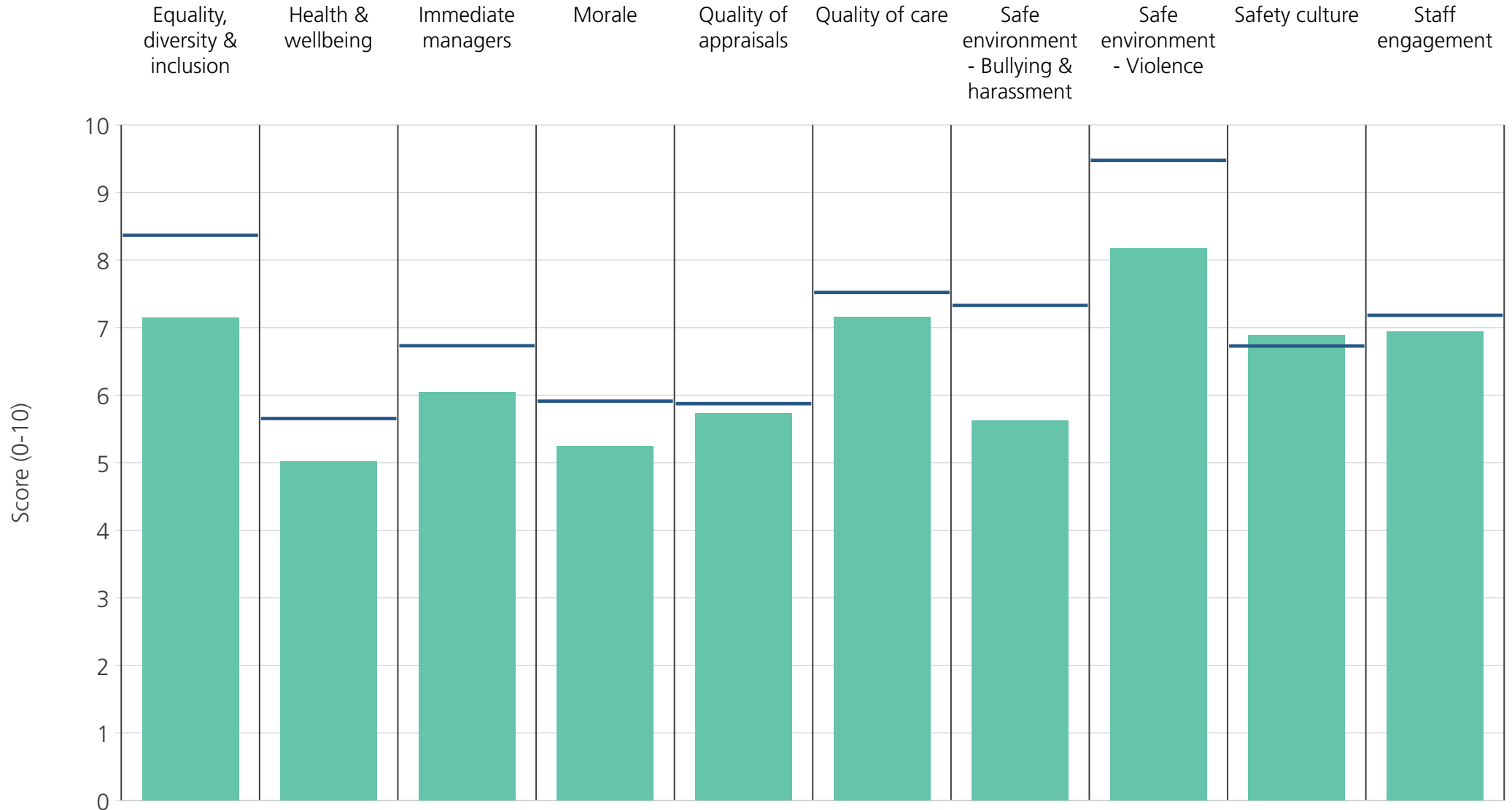
Directorate	8.7	5.9	7.0	6.3	6.1	7.6	7.0	9.6	6.6	7.3
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	84	85	88	85	77	86	82	83	86	92



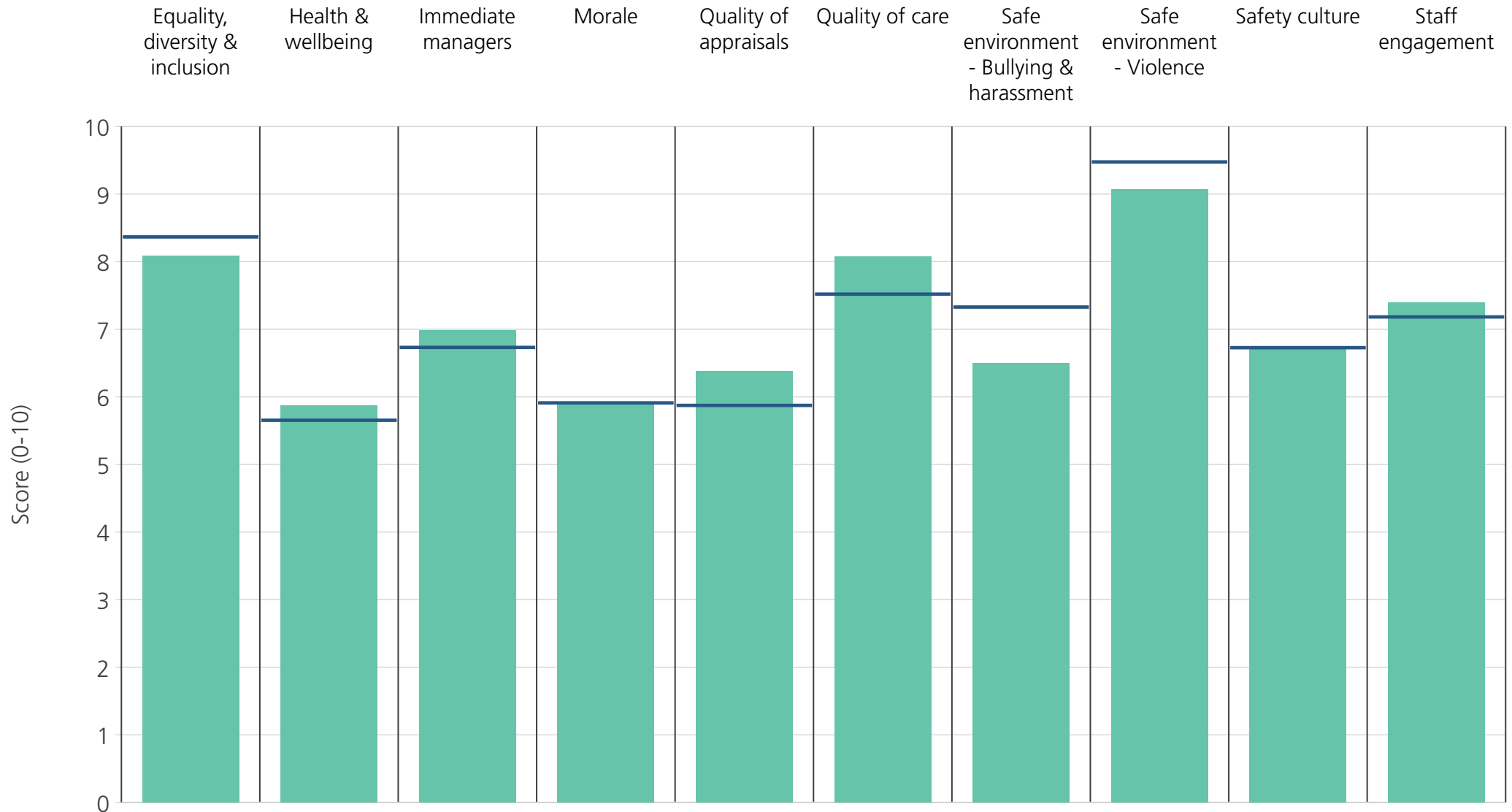
Directorate	8.5	5.6	6.4	6.0	6.2	7.2	8.7	9.8	7.2	7.4
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	58	59	60	58	54	58	57	57	57	66



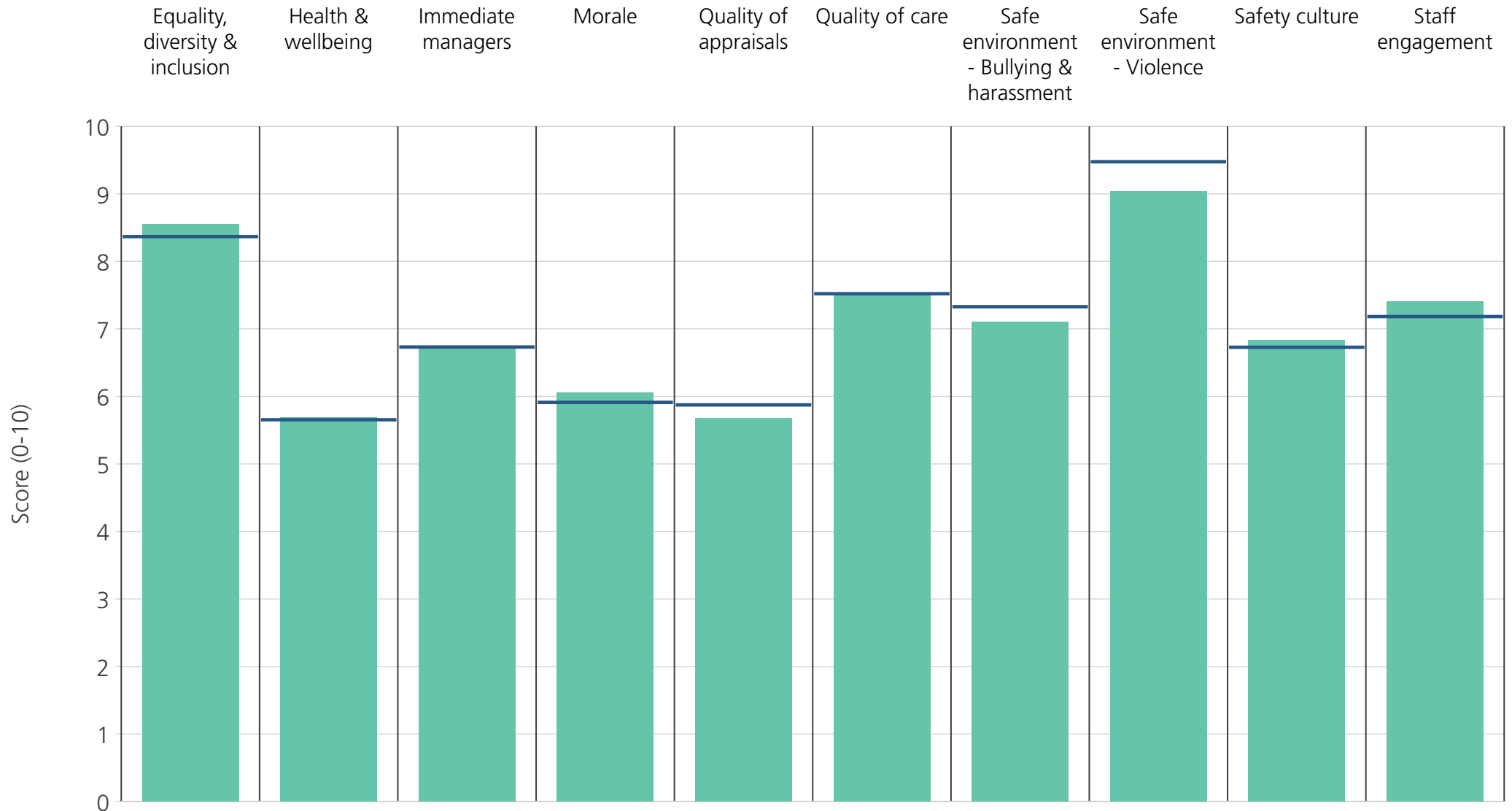
Directorate	9.0	6.3	7.4	6.6	6.2	7.7	7.6	9.5	6.9	7.6
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	62	62	62	60	52	61	62	62	61	63



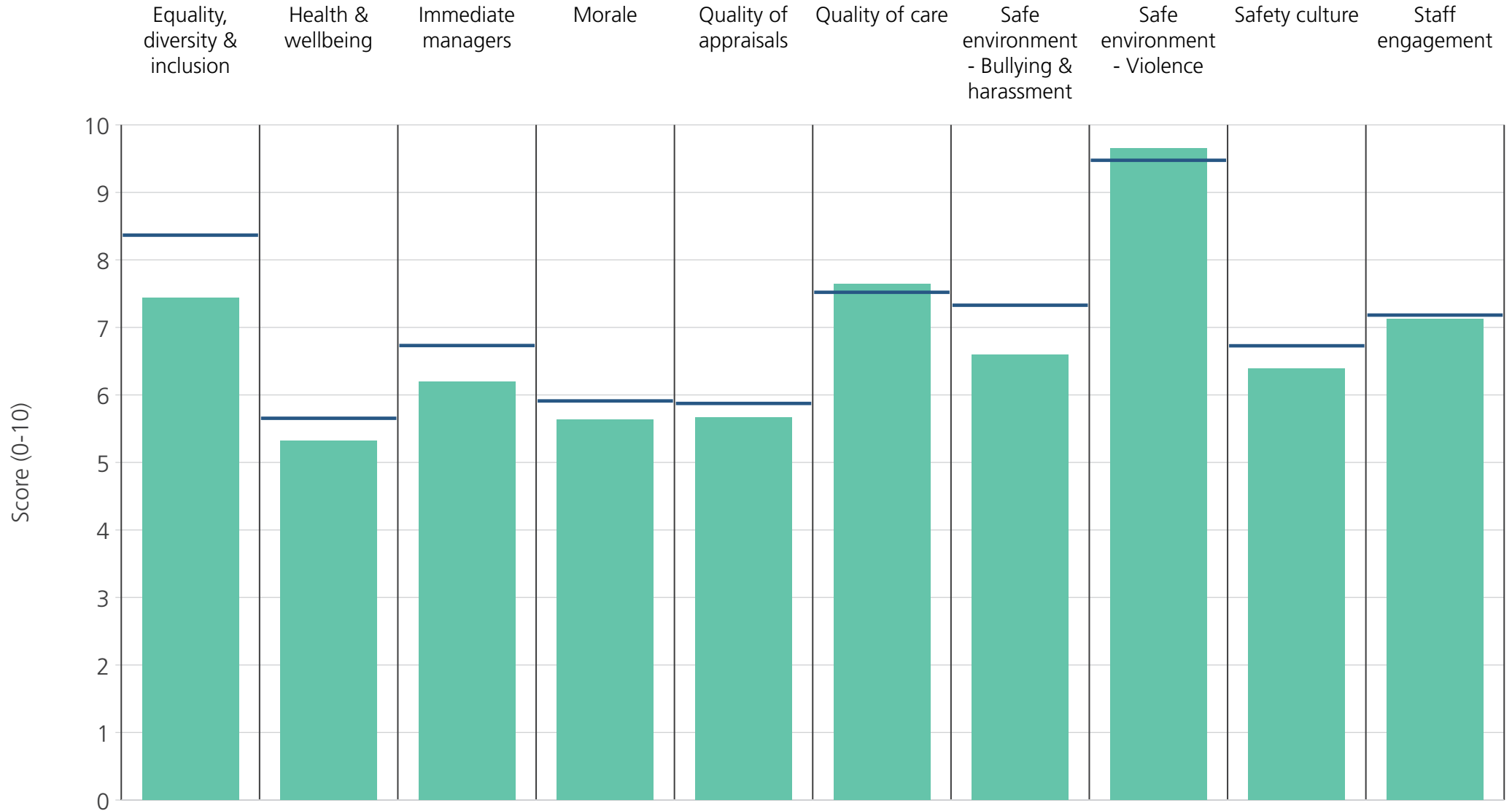
Directorate	7.2	5.0	6.0	5.2	5.7	7.2	5.6	8.2	6.9	6.9
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	62	63	63	60	50	63	62	62	61	66



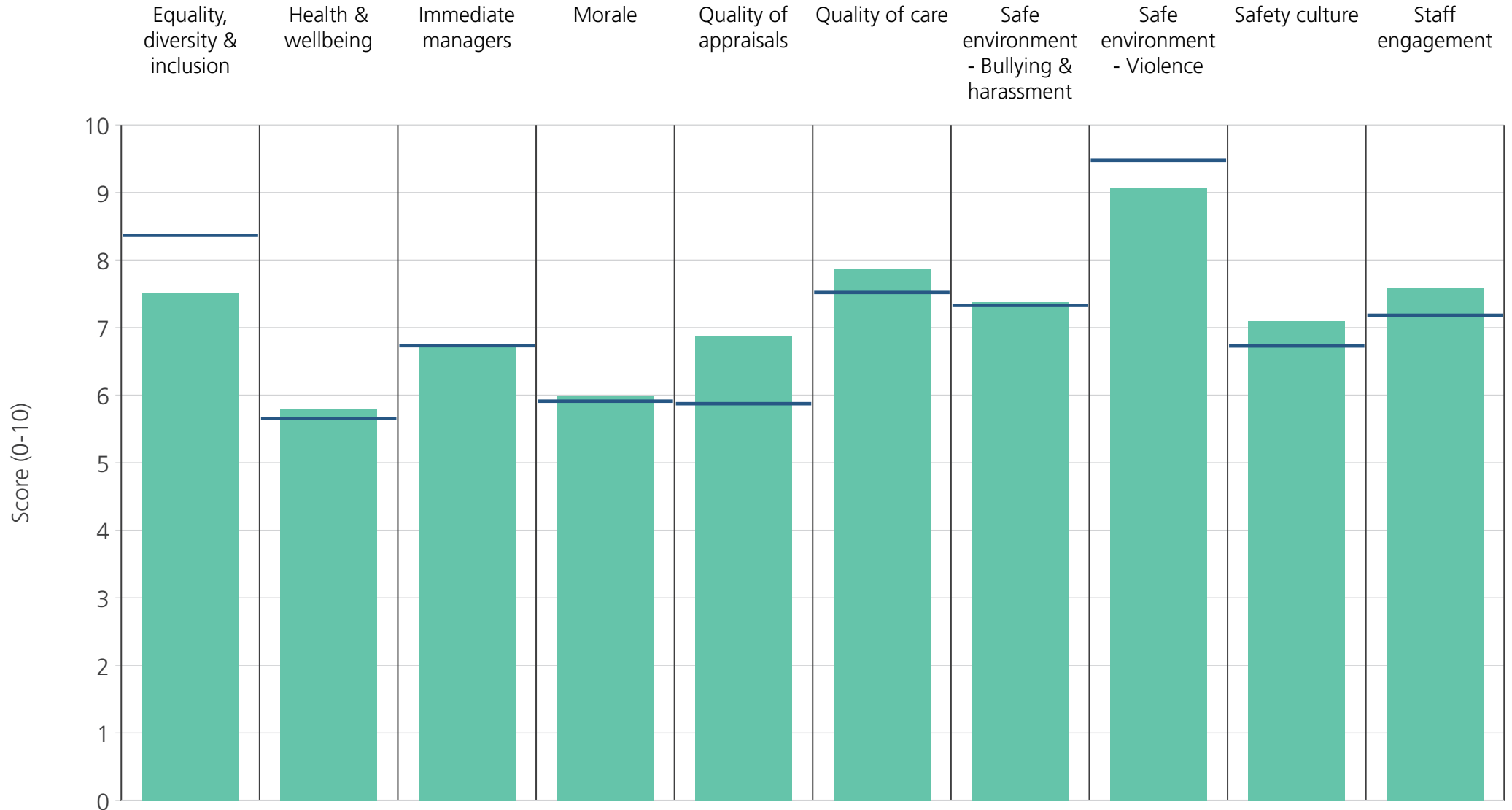
Directorate	8.1	5.9	7.0	5.9	6.4	8.1	6.5	9.1	6.7	7.4
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	60	58	59	55	56	62	60	61	59	62



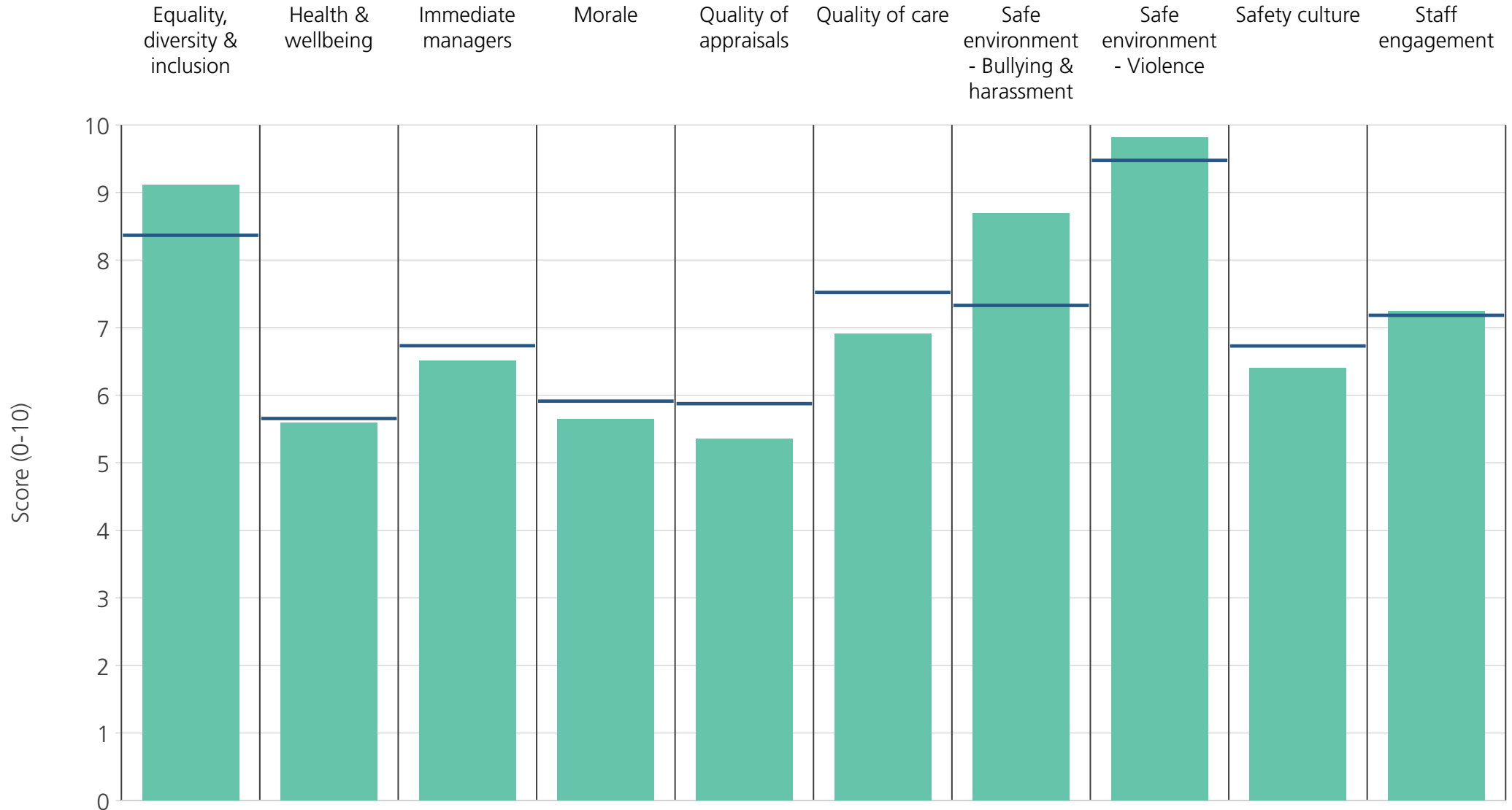
Directorate	8.6	5.7	6.7	6.1	5.7	7.5	7.1	9.0	6.8	7.4
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	38	38	38	36	33	38	38	38	38	39



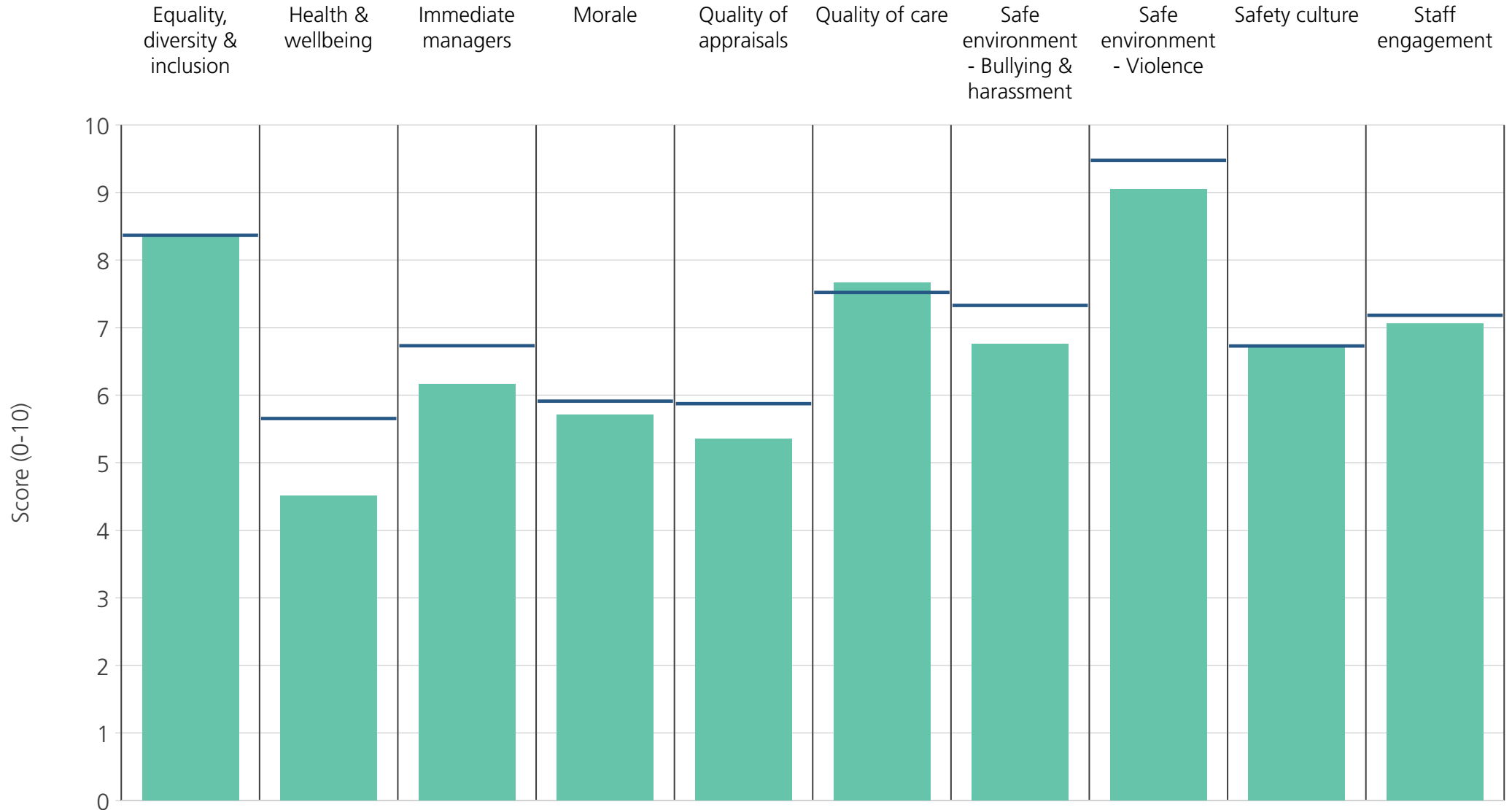
Directorate	7.4	5.3	6.2	5.6	5.7	7.6	6.6	9.7	6.4	7.1
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	49	49	51	45	45	52	48	48	48	51



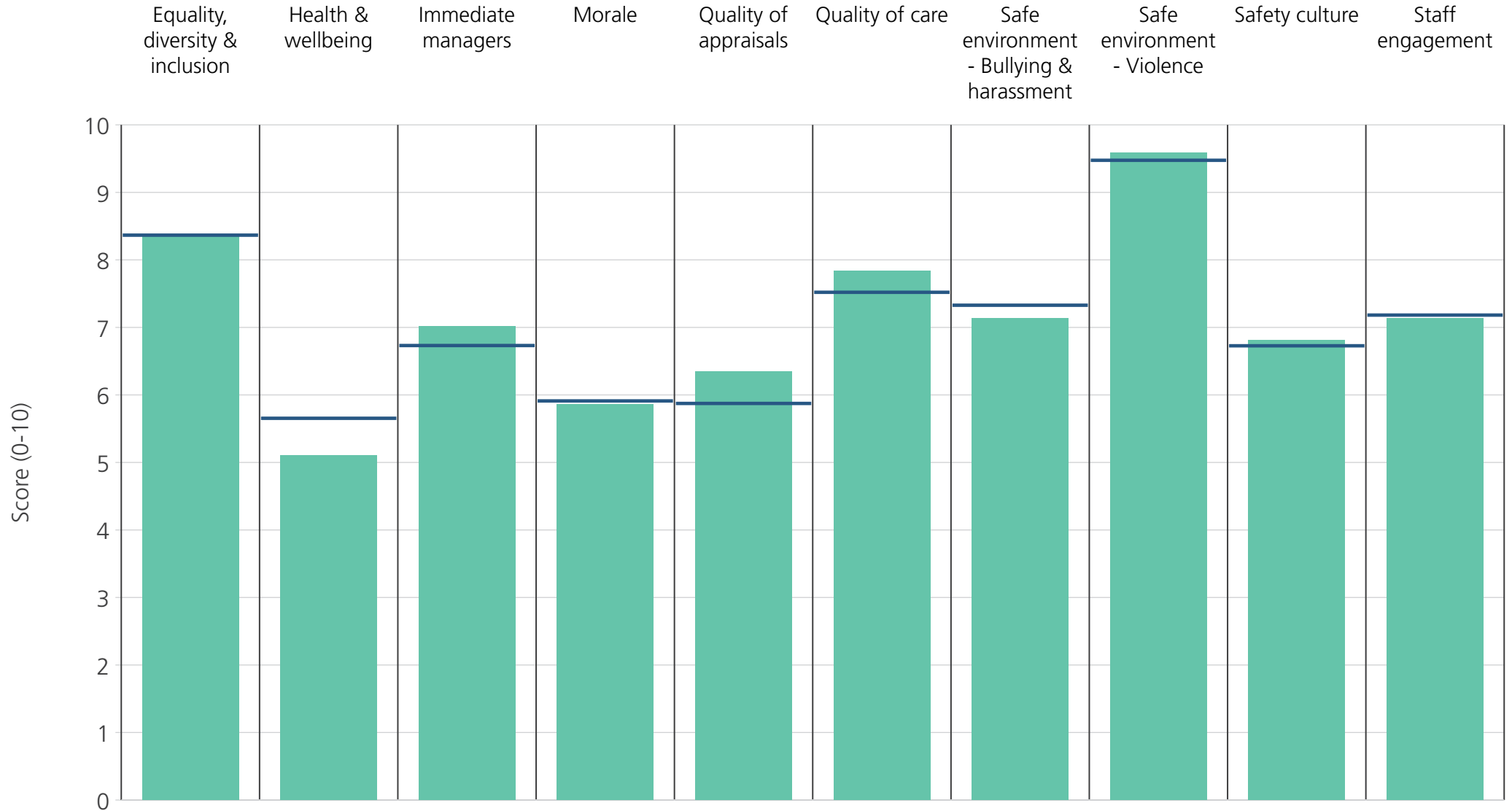
Directorate	7.5	5.8	6.8	6.0	6.9	7.9	7.4	9.1	7.1	7.6
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	47	47	47	47	38	44	47	46	47	48



Directorate	9.1	5.6	6.5	5.6	5.4	6.9	8.7	9.8	6.4	7.2
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	74	76	76	73	53	53	74	73	73	75



Directorate	8.4	4.5	6.2	5.7	5.4	7.7	6.8	9.0	6.7	7.1
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	34	35	35	34	32	36	35	35	35	37



Directorate	8.4	5.1	7.0	5.9	6.3	7.8	7.1	9.6	6.8	7.1
Your org	8.4	5.7	6.7	5.9	5.9	7.5	7.3	9.5	6.7	7.2
Responses	58	58	58	55	50	56	57	57	57	61