

Surrey and Sussex Healthcare NHS Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Cancer and Diagnostics (Dir)	5
Chief Exec Office (Dir)	6
Clinical Services (Dir)	7
Corporate Affairs (Dir)	8
Estates & Facilities (Dir)	9
Finance (Dir)	10
Human Resources (Dir)	11
IMT (Dir)	12
Medical (Dir)	13
Medicine (Dir)	14
Nursing (Dir)	15
Surgical (Dir)	16
WACH (Dir)	17

This directorate report for Surrey and Sussex Healthcare NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Surrey and Sussex Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

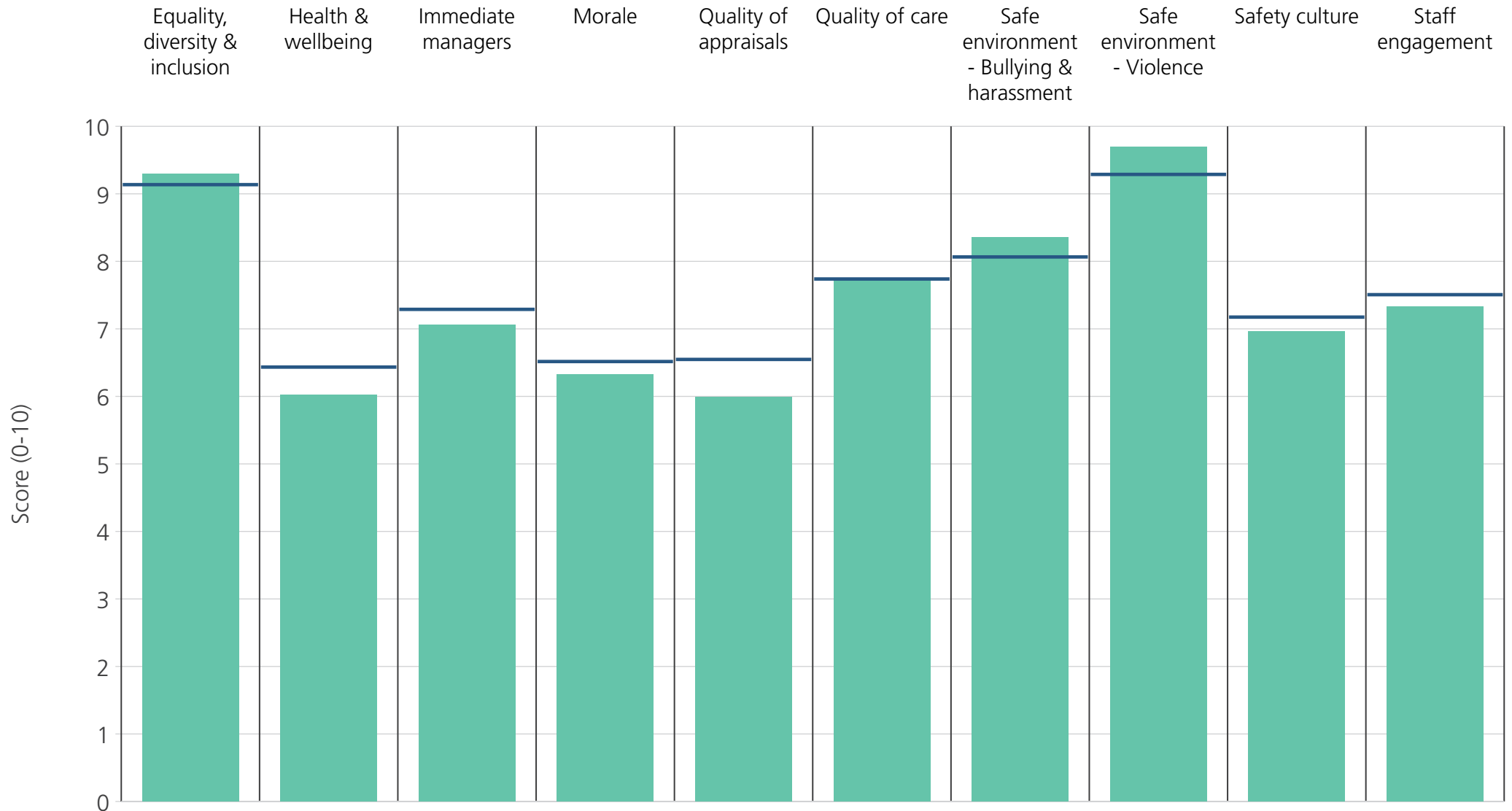
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



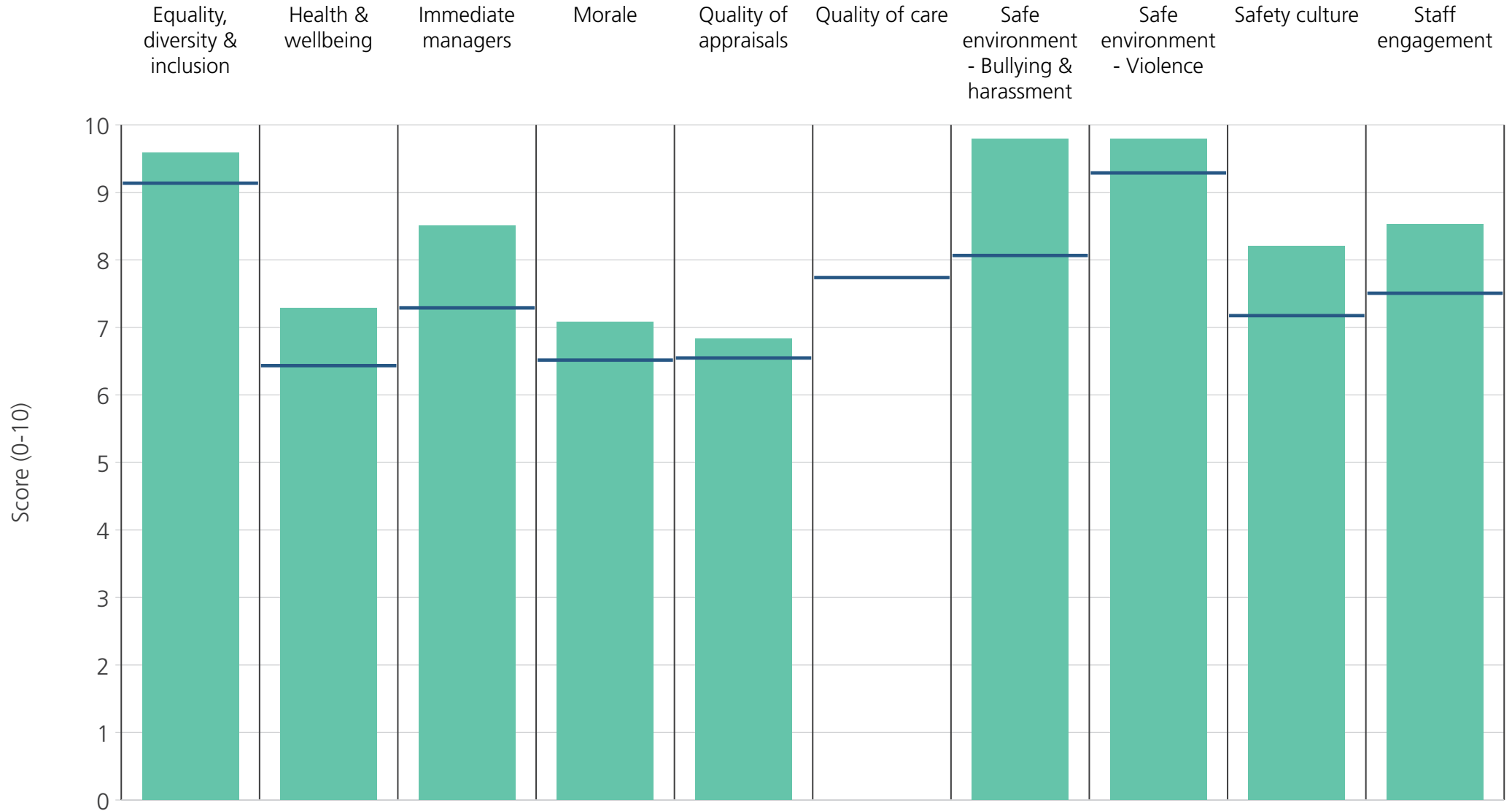
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

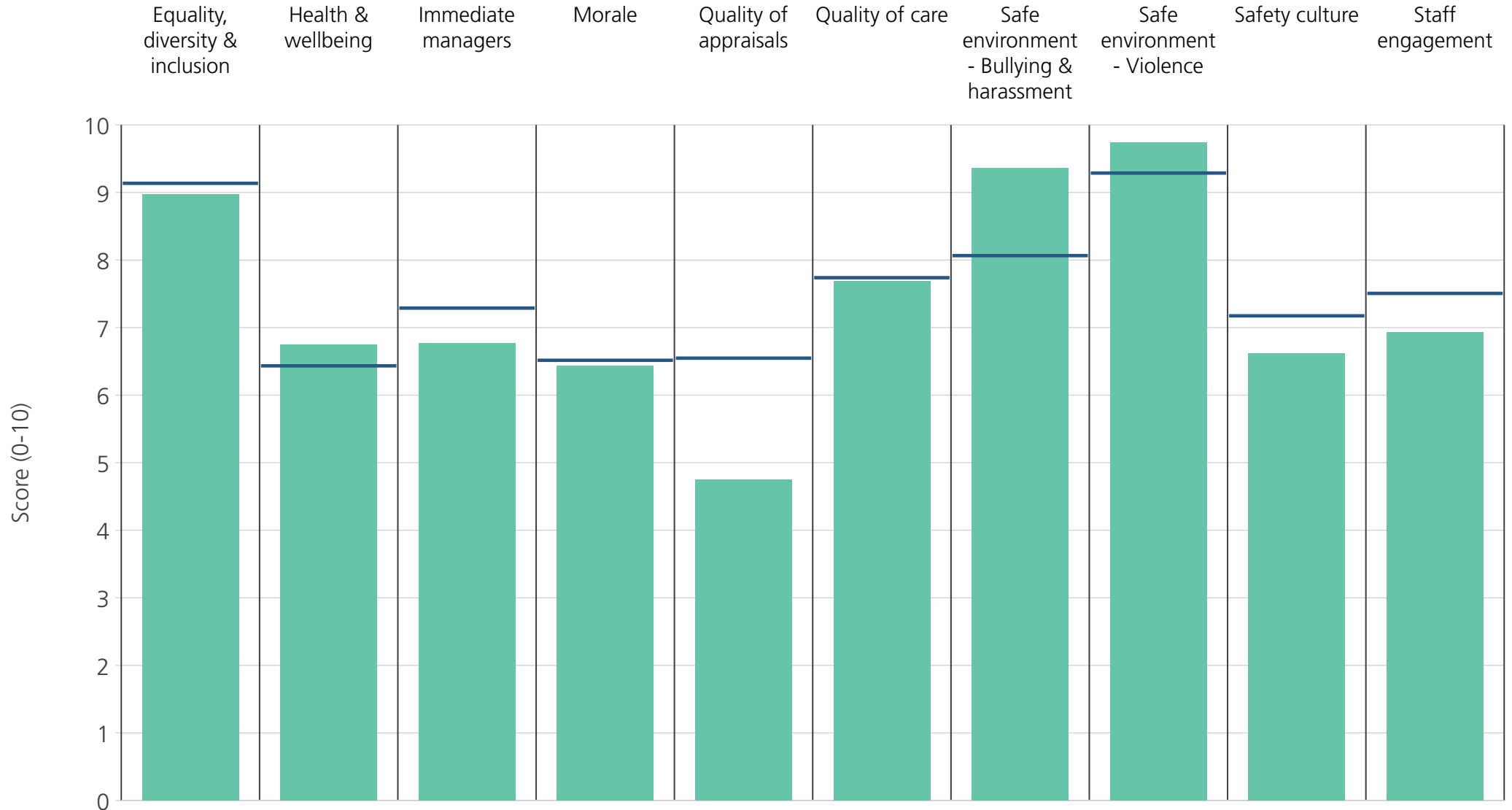
Surrey and Sussex Healthcare NHS Trust
2018 NHS Staff Survey Results



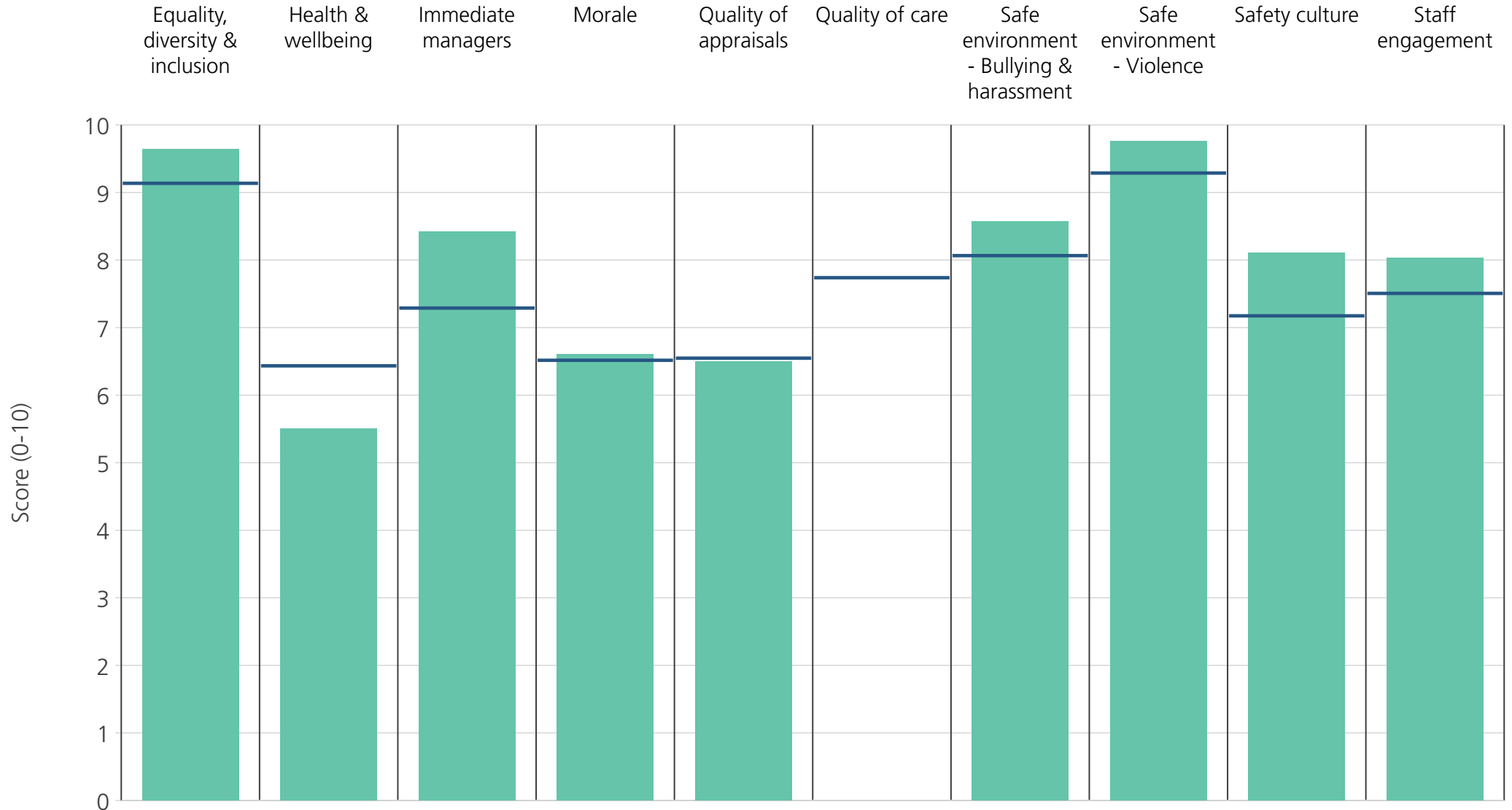
Directorate	9.3	6.0	7.1	6.3	6.0	7.7	8.4	9.7	7.0	7.3
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	398	403	404	401	373	377	397	398	402	405



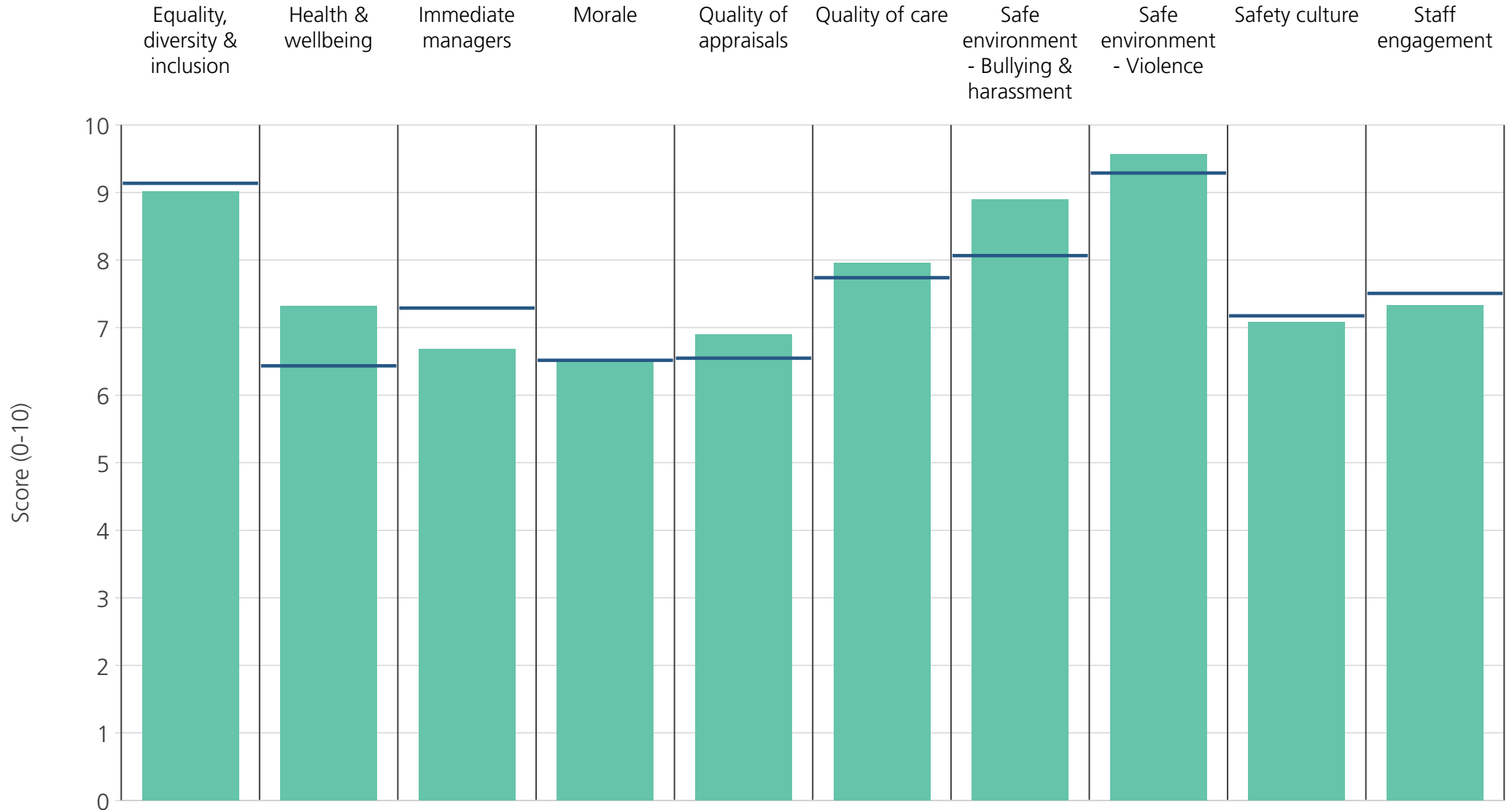
Directorate	9.6	7.3	8.5	7.1	6.8		9.8	9.8	8.2	8.5
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	16	16	16	16	15	9	16	16	16	16



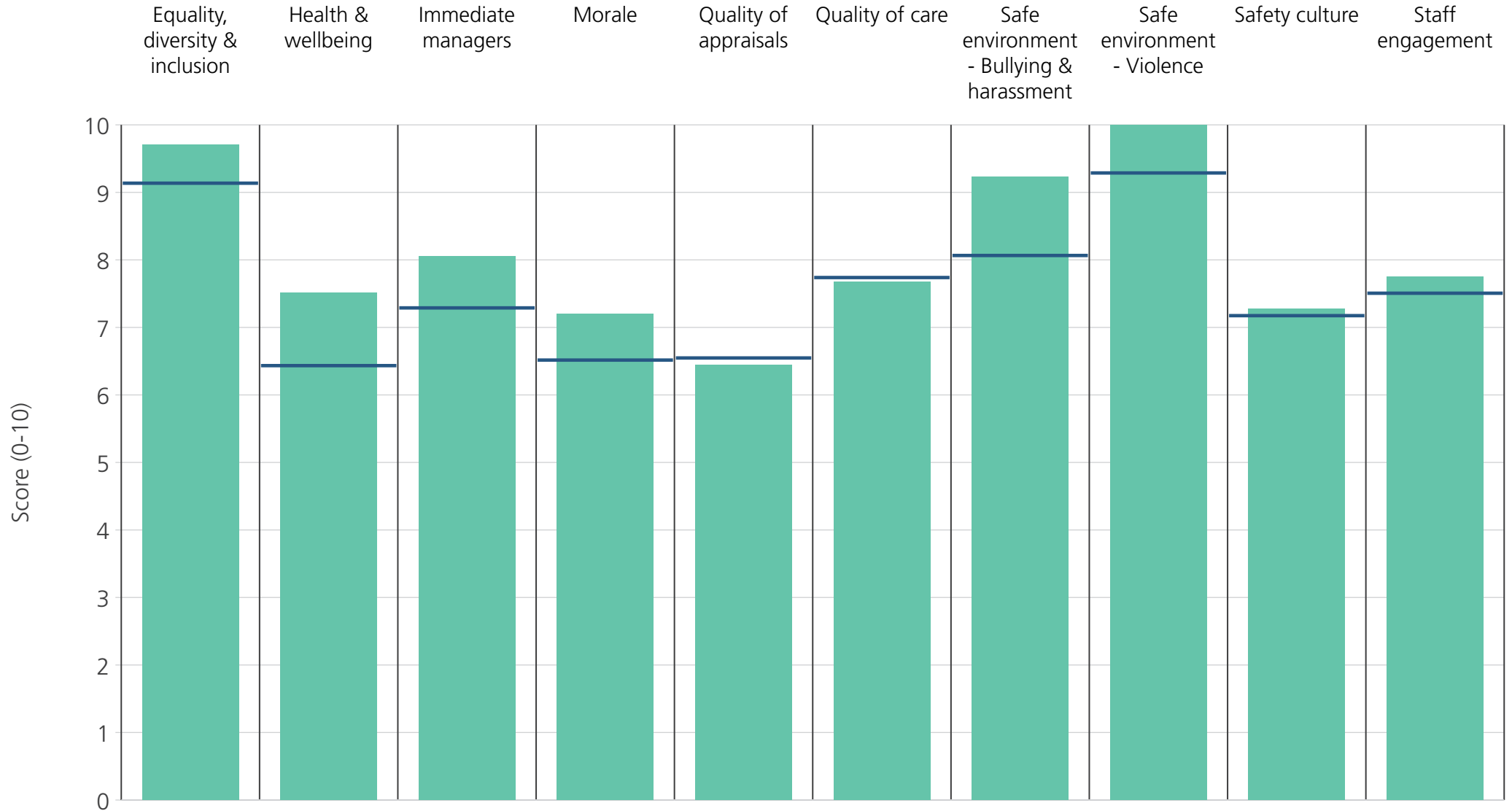
Directorate	9.0	6.7	6.8	6.4	4.8	7.7	9.4	9.7	6.6	6.9
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	26	26	26	25	20	16	26	25	26	26



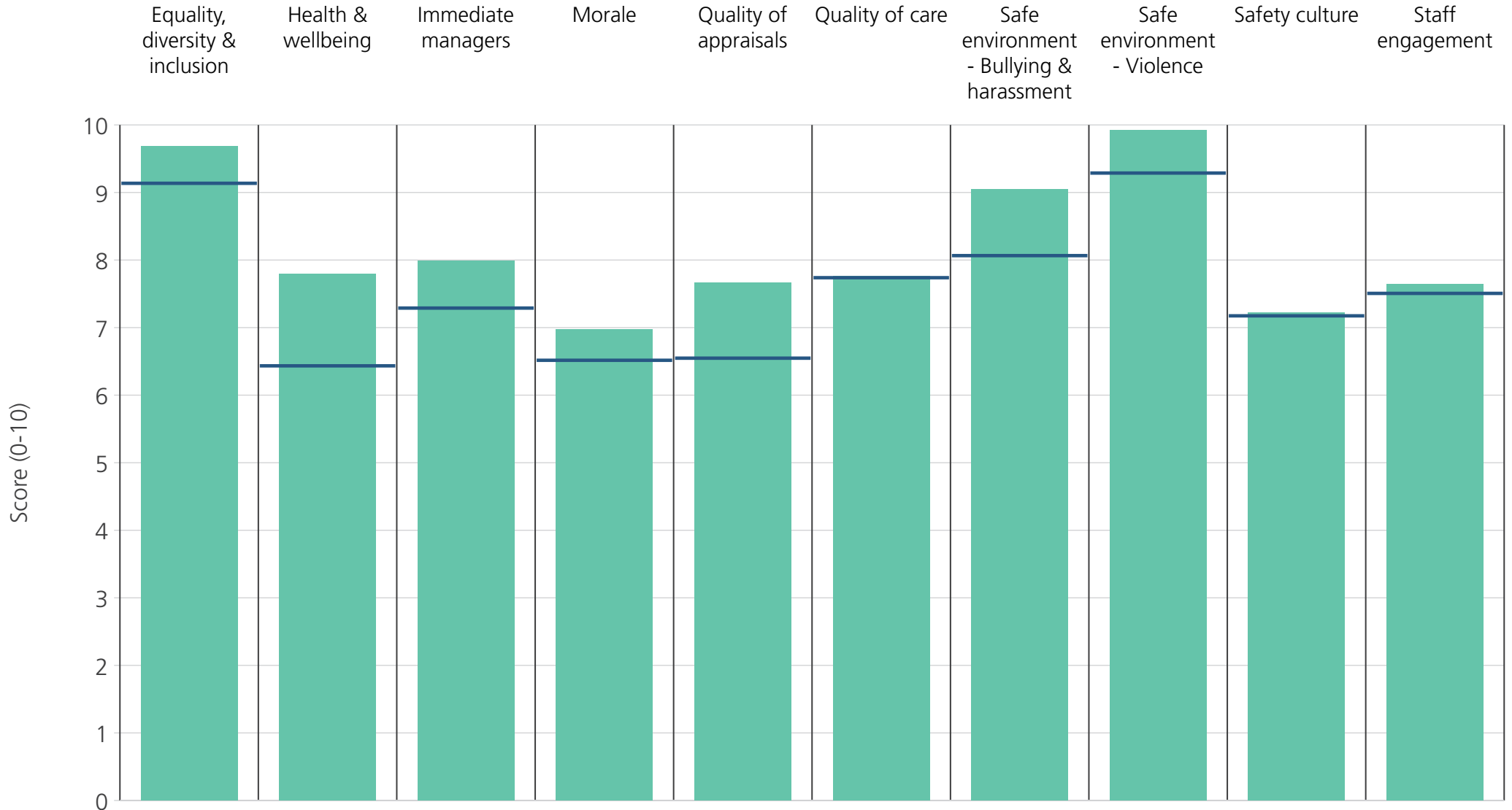
Directorate	9.6	5.5	8.4	6.6	6.5		8.6	9.8	8.1	8.0
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	14	14	14	14	12	3	14	14	14	14



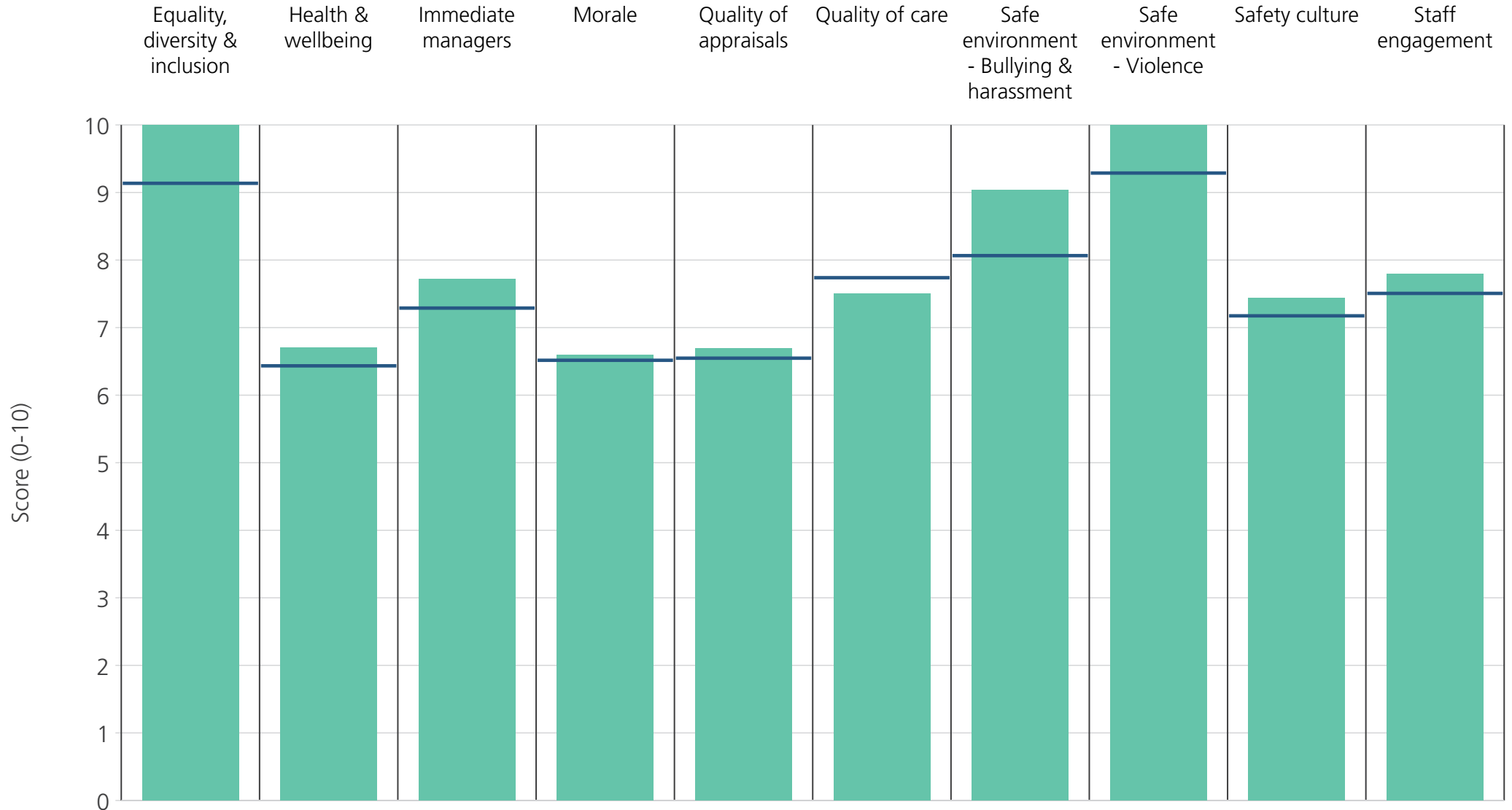
Directorate	9.0	7.3	6.7	6.5	6.9	8.0	8.9	9.6	7.1	7.3
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	251	252	260	254	149	227	254	252	250	260



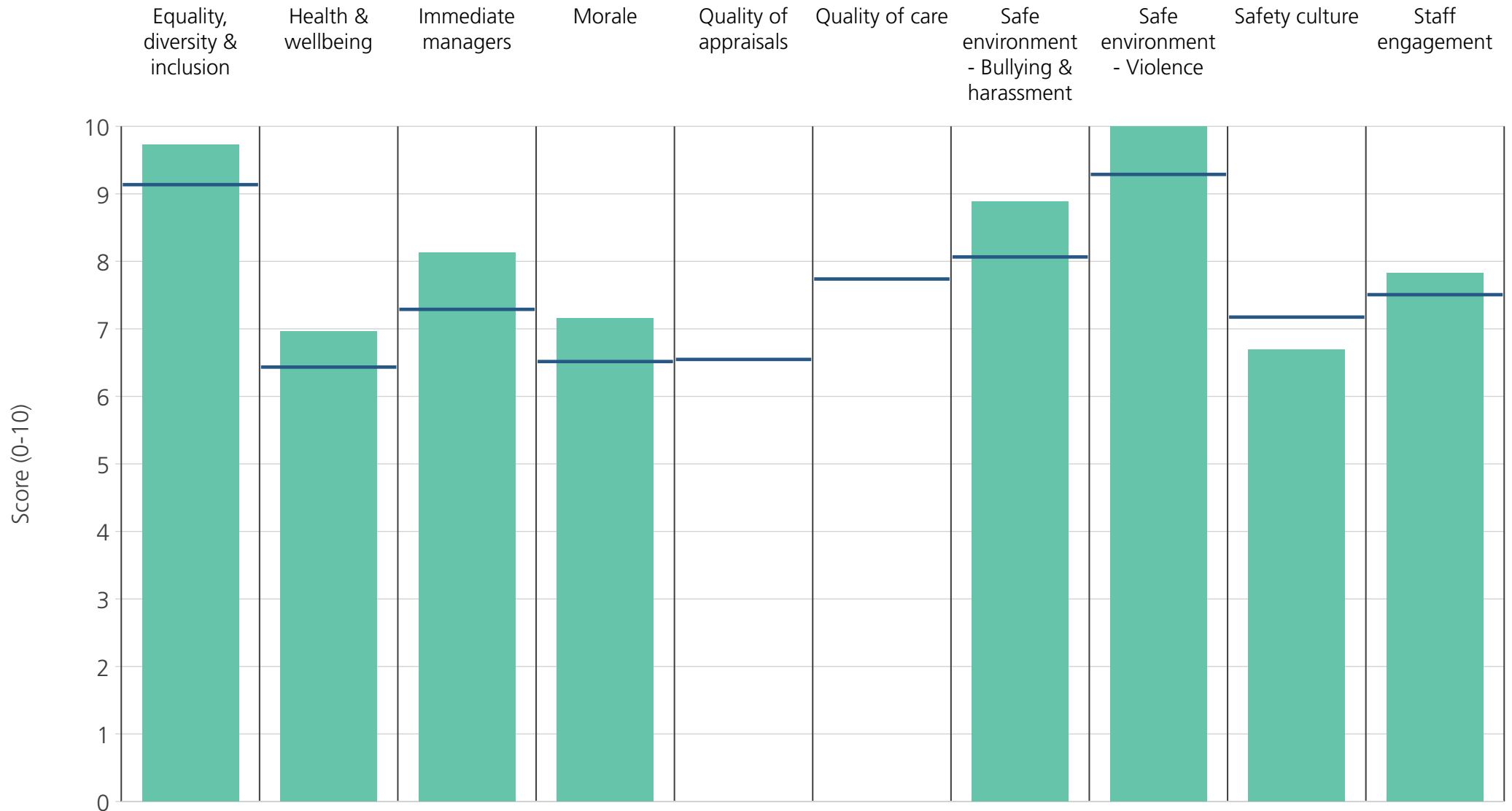
Directorate	9.7	7.5	8.0	7.2	6.4	7.7	9.2	10.0	7.3	7.7
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	56	57	57	57	53	28	56	57	57	57



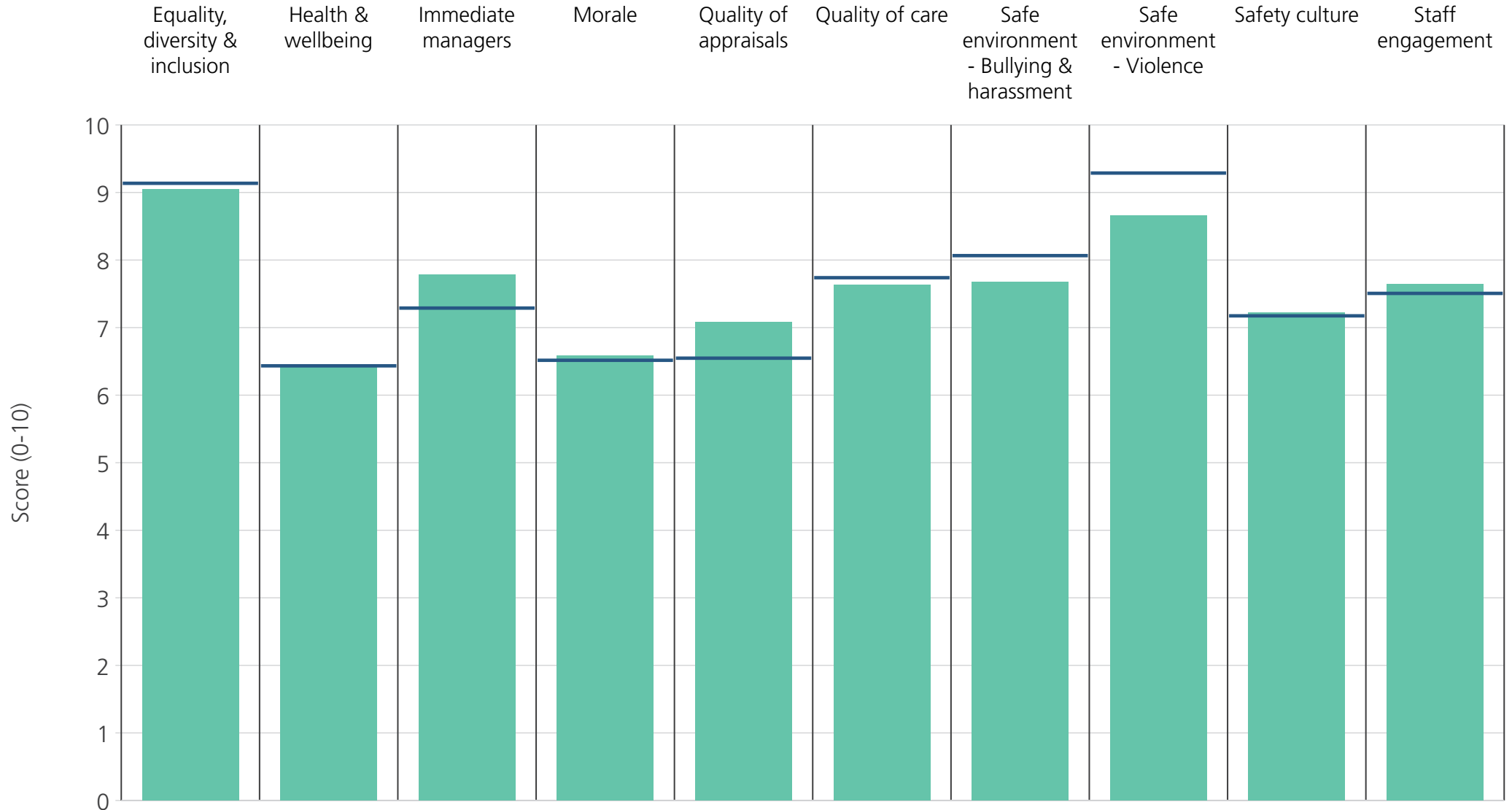
Directorate	9.7	7.8	8.0	7.0	7.7	7.8	9.0	9.9	7.2	7.6
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	81	83	84	84	69	48	82	81	83	84



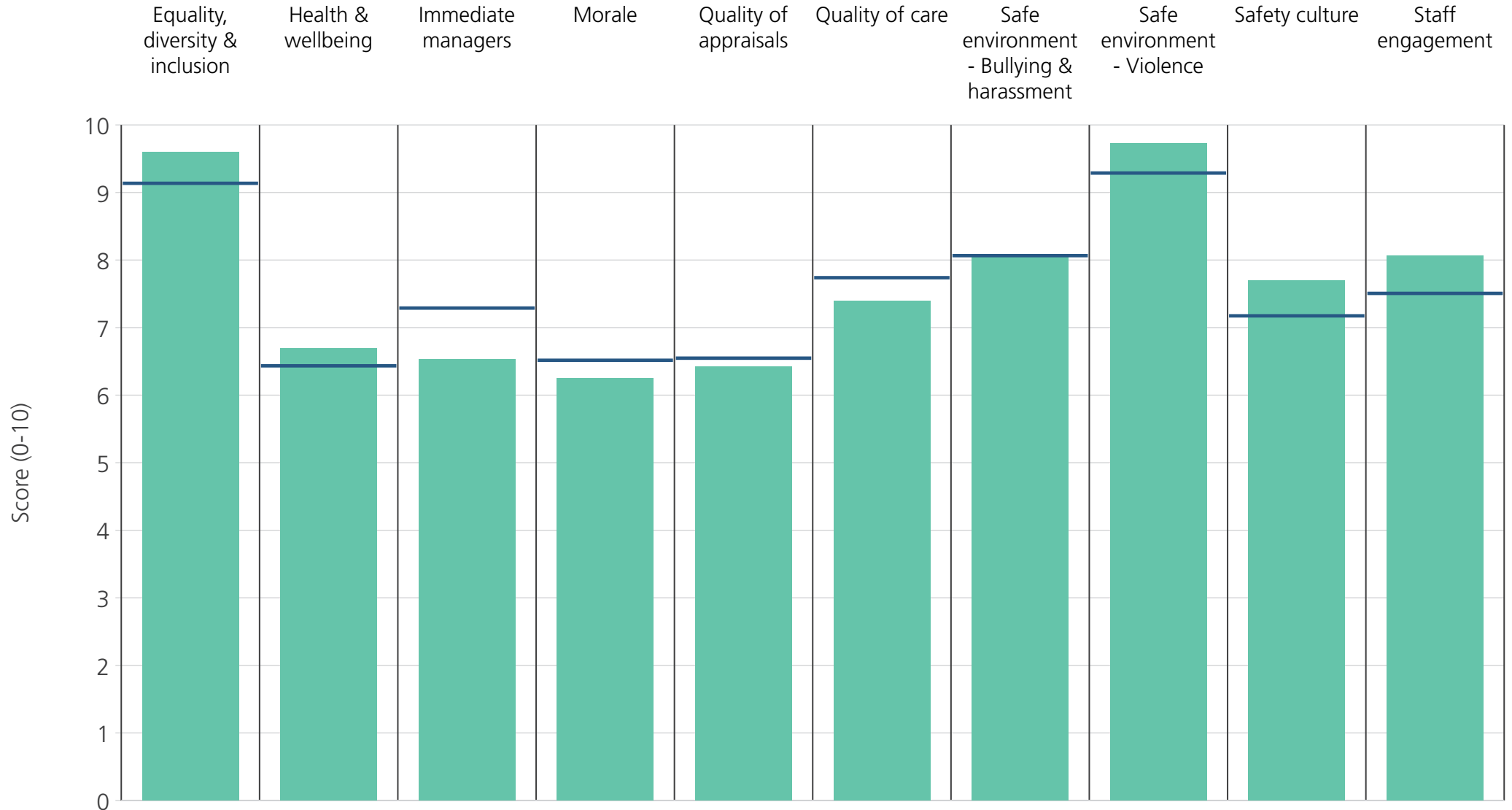
Directorate	10.0	6.7	7.7	6.6	6.7	7.5	9.0	10.0	7.4	7.8
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	19	19	19	19	17	13	19	19	18	19



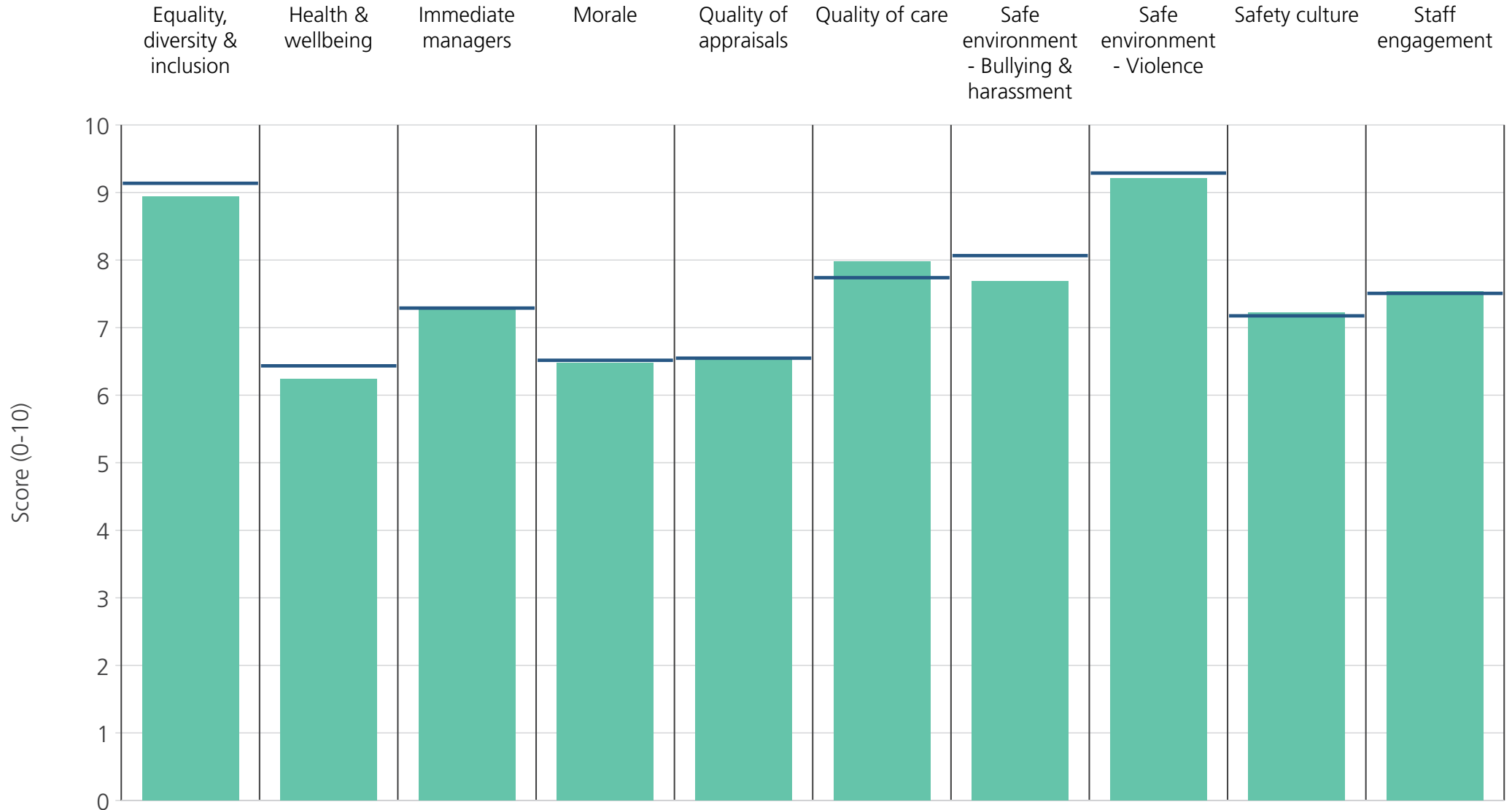
Directorate	9.7	7.0	8.1	7.2			8.9	10.0	6.7	7.8
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	12	12	12	12	10	9	12	12	12	12



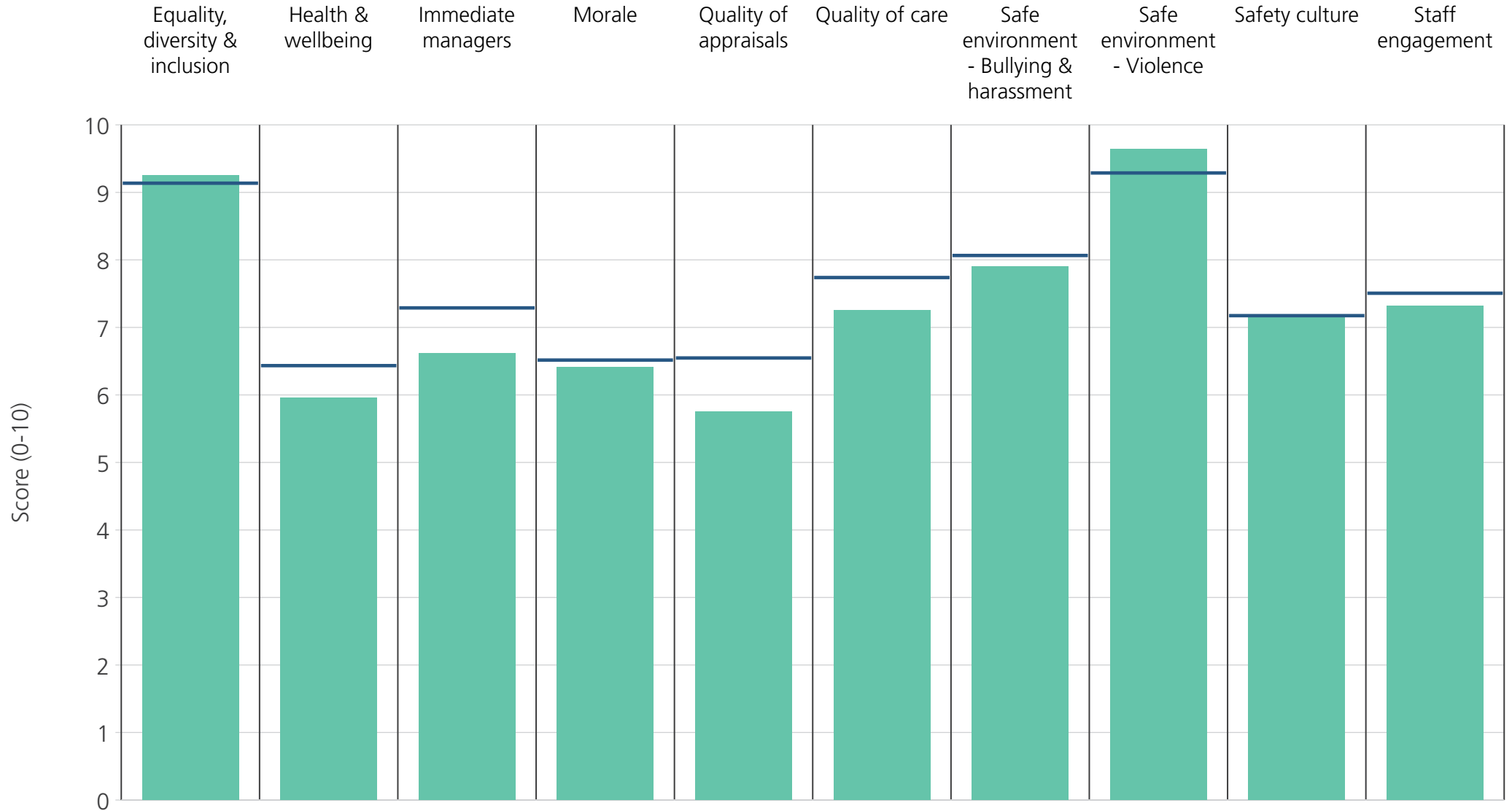
Directorate	9.0	6.4	7.8	6.6	7.1	7.6	7.7	8.7	7.2	7.6
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	687	690	691	673	591	670	683	680	683	690



Directorate	9.6	6.7	6.5	6.2	6.4	7.4	8.1	9.7	7.7	8.1
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	37	36	36	38	29	30	37	37	37	38



Directorate	8.9	6.2	7.3	6.5	6.6	8.0	7.7	9.2	7.2	7.5
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	664	673	674	661	584	644	669	668	673	674



Directorate	9.3	6.0	6.6	6.4	5.7	7.3	7.9	9.6	7.2	7.3
Your org	9.1	6.4	7.3	6.5	6.5	7.7	8.1	9.3	7.2	7.5
Responses	273	276	278	271	251	264	273	275	277	278