

North West Boroughs Healthcare NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for North West Boroughs Healthcare NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North West Boroughs Healthcare NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

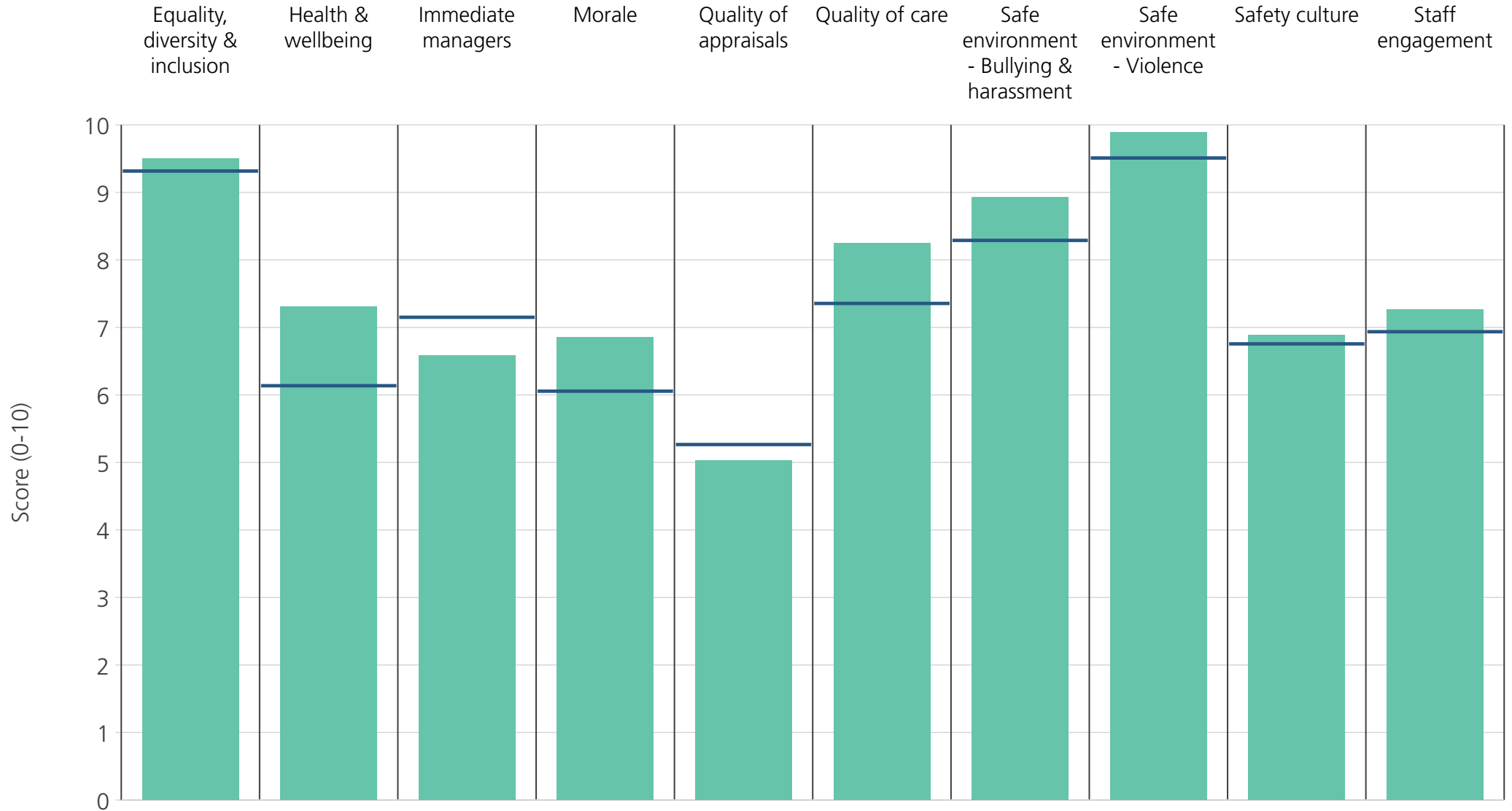
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



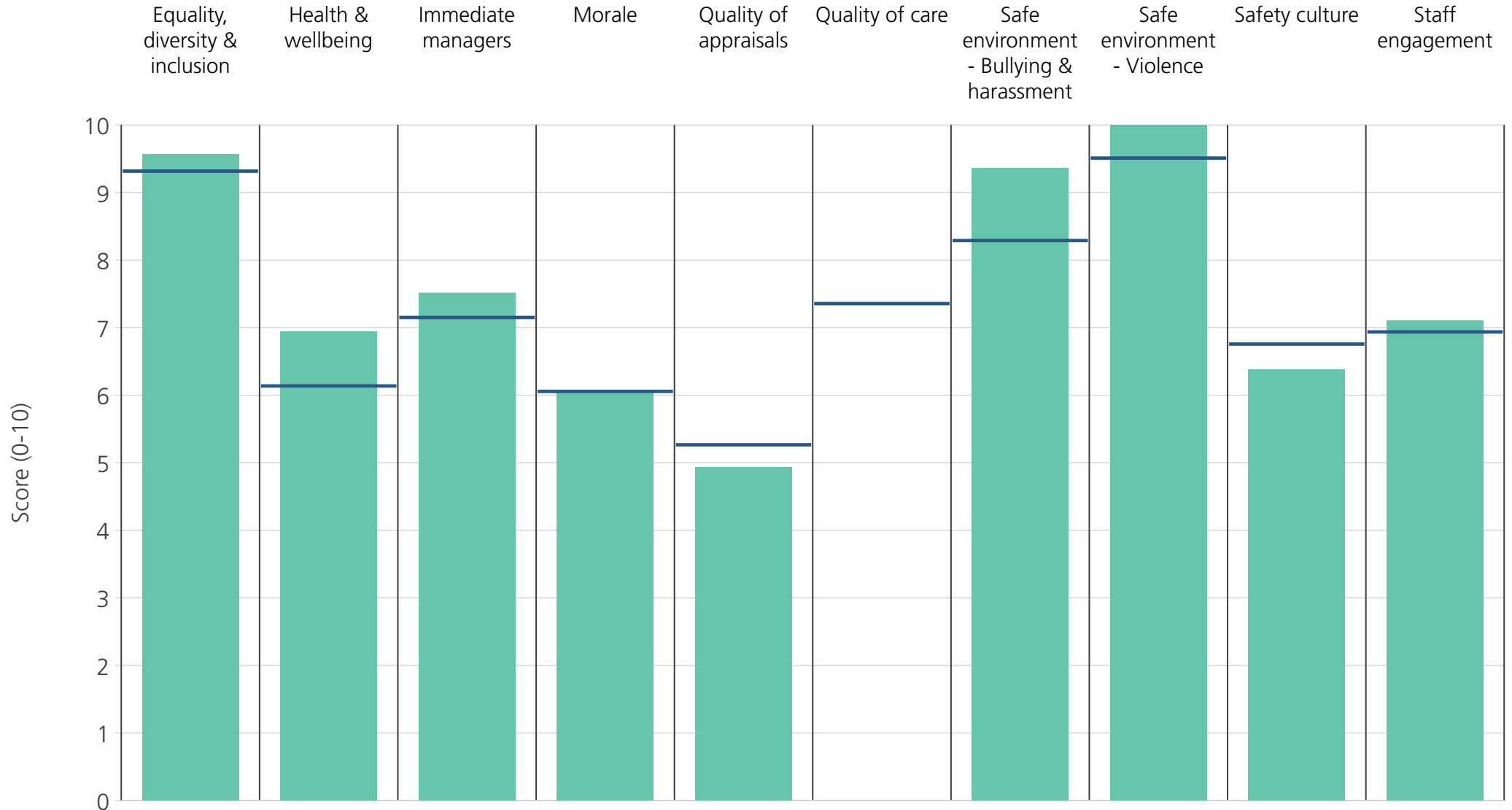
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

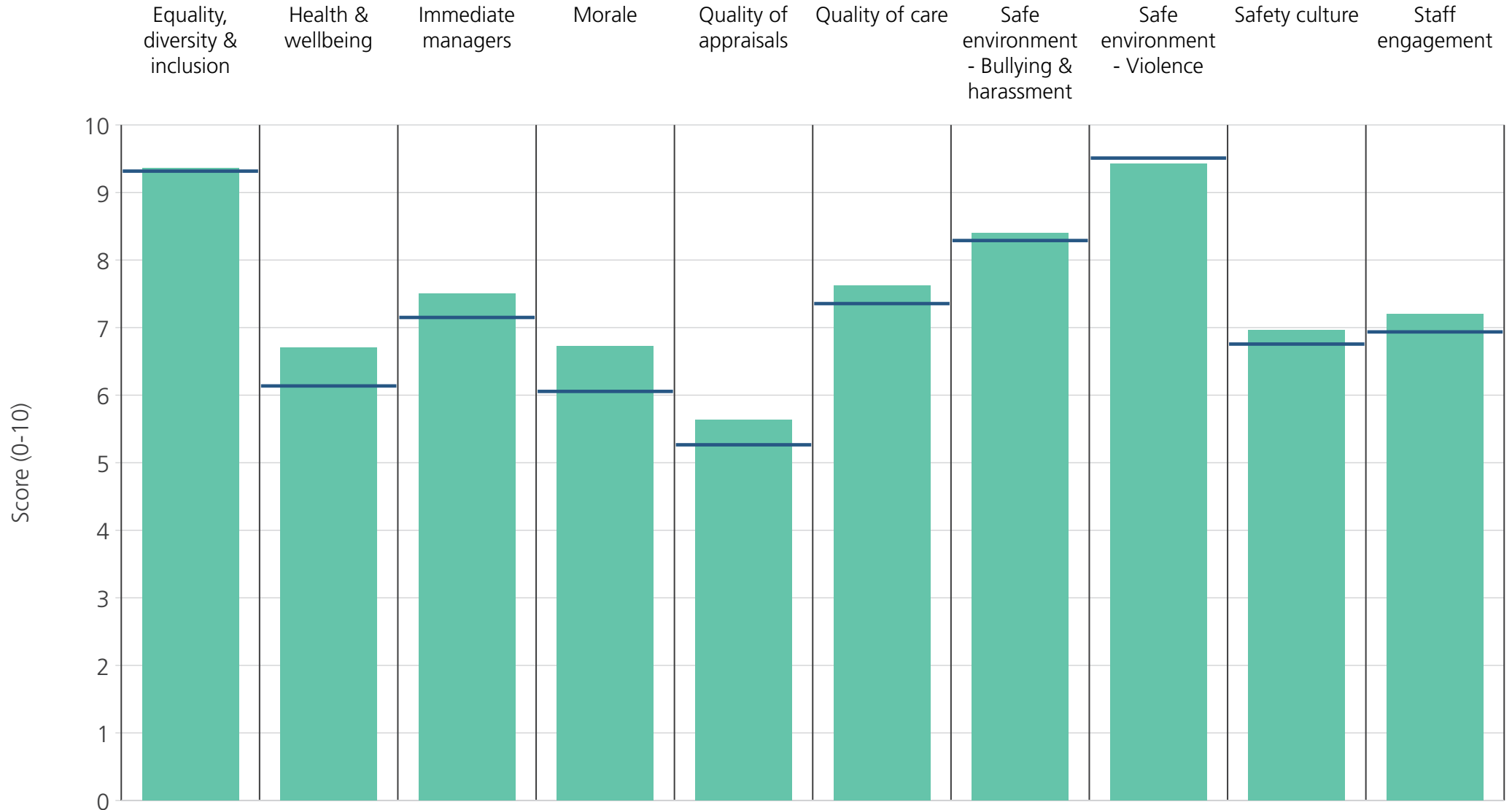
North West Boroughs Healthcare NHS Foundation Trust
2018 NHS Staff Survey Results



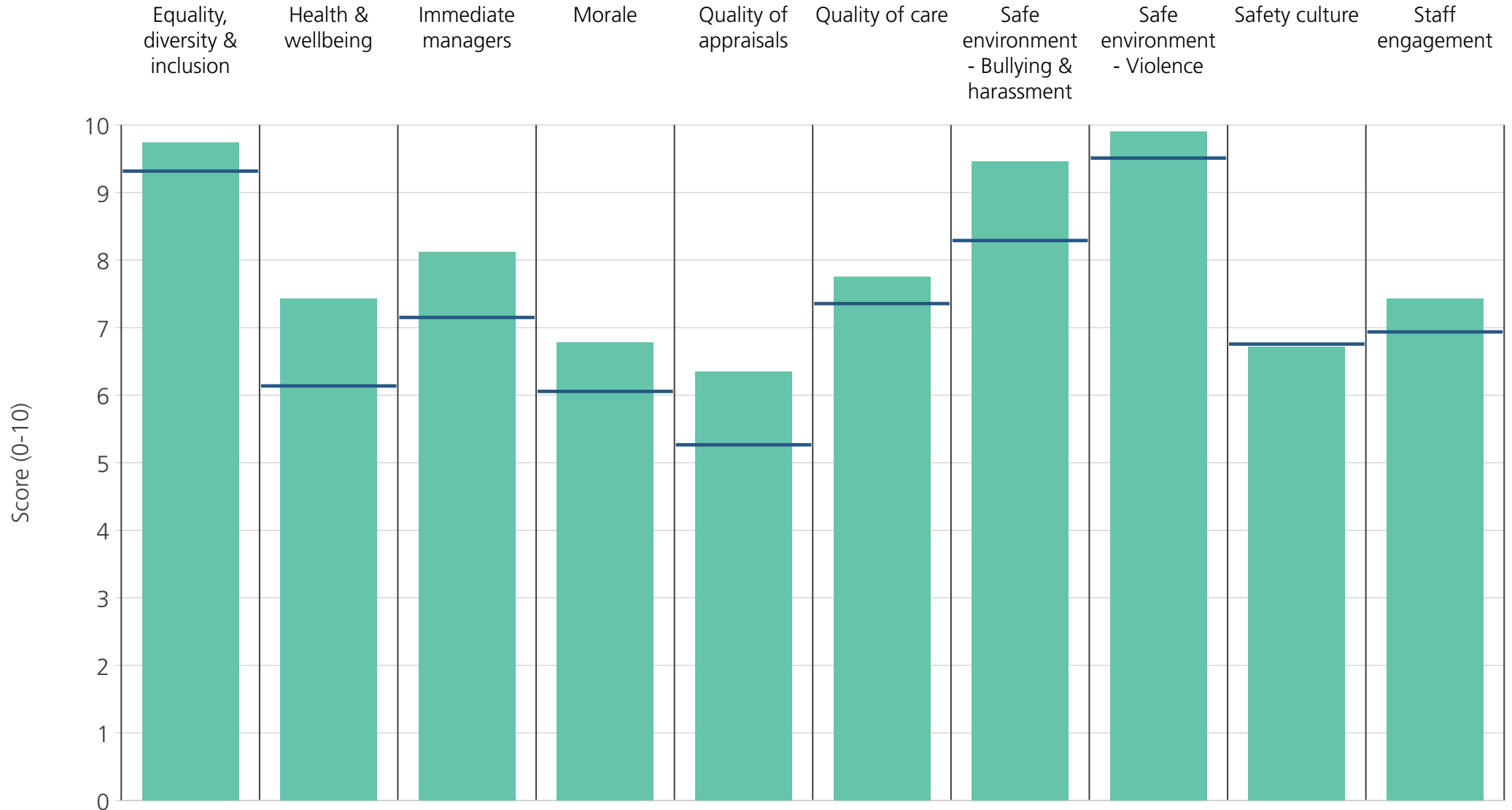
Directorate	9.5	7.3	6.6	6.9	5.0	8.2	8.9	9.9	6.9	7.3
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	67	67	65	65	41	42	62	62	66	65



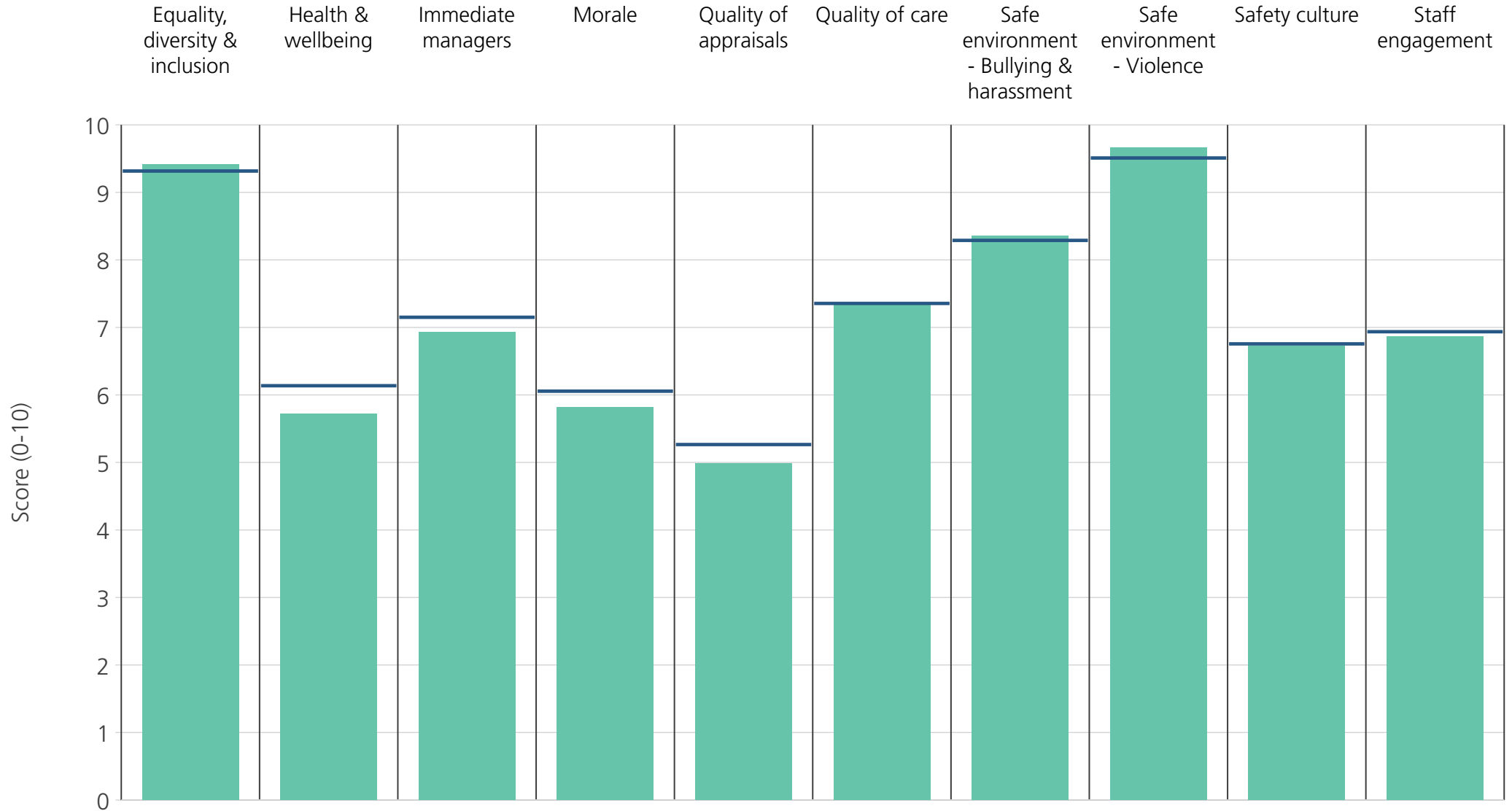
Directorate	9.6	6.9	7.5	6.1	4.9		9.4	10.0	6.4	7.1
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	55	54	55	55	51	7	55	53	55	55



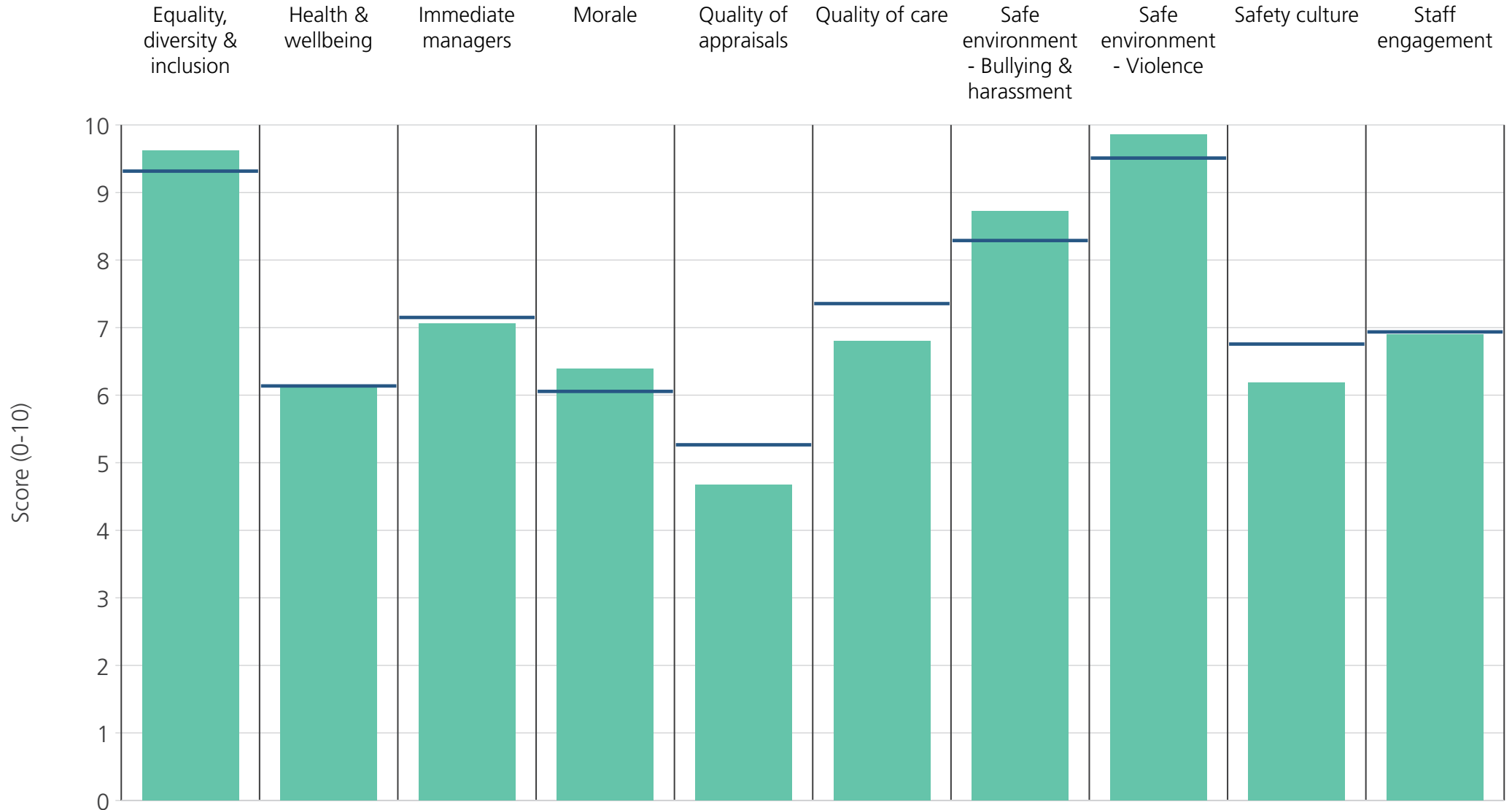
Directorate	9.4	6.7	7.5	6.7	5.6	7.6	8.4	9.4	7.0	7.2
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	134	134	134	134	125	128	133	134	134	136



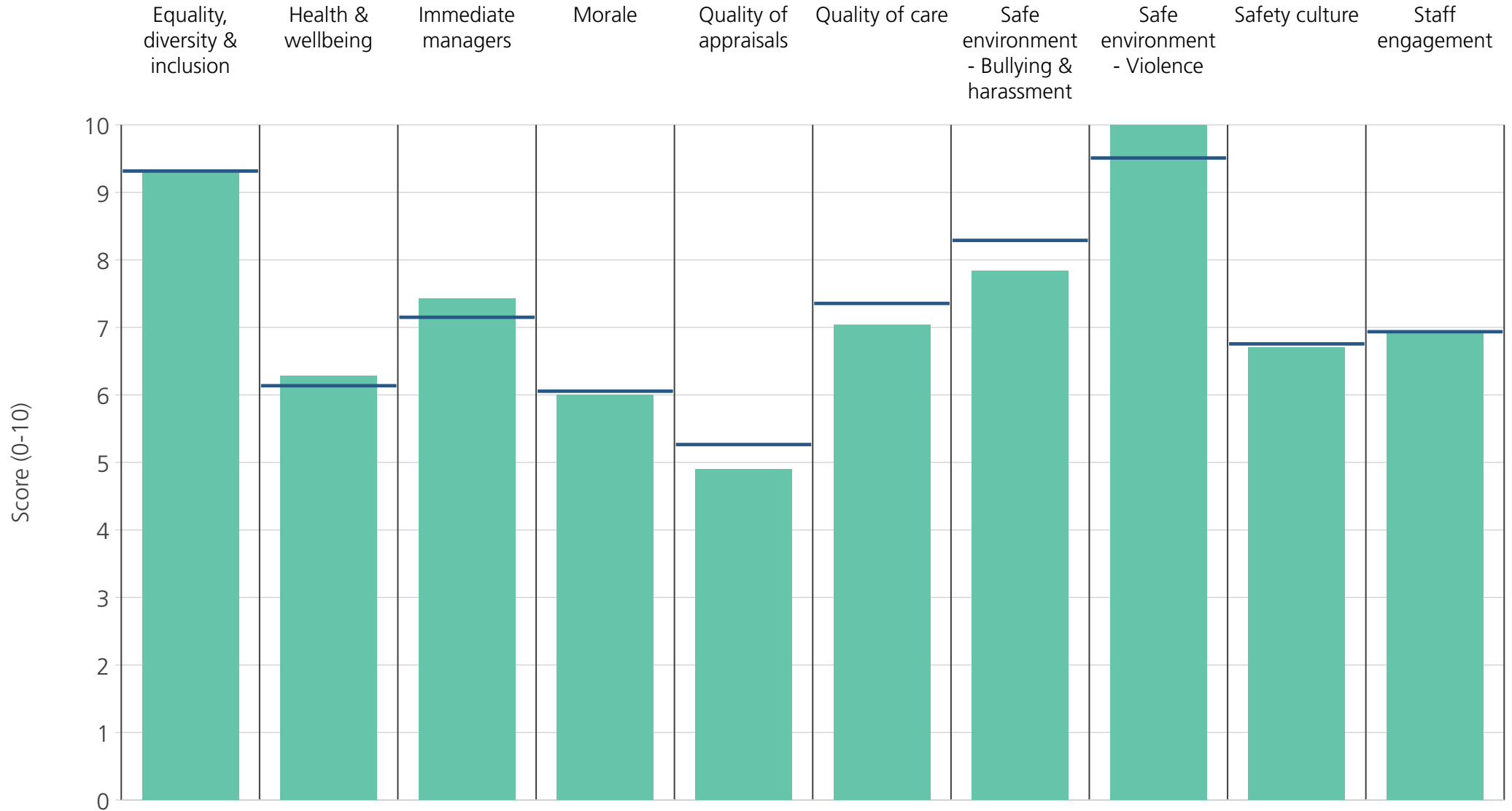
Directorate	9.7	7.4	8.1	6.8	6.4	7.8	9.5	9.9	6.7	7.4
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	68	69	69	69	66	18	68	66	69	69



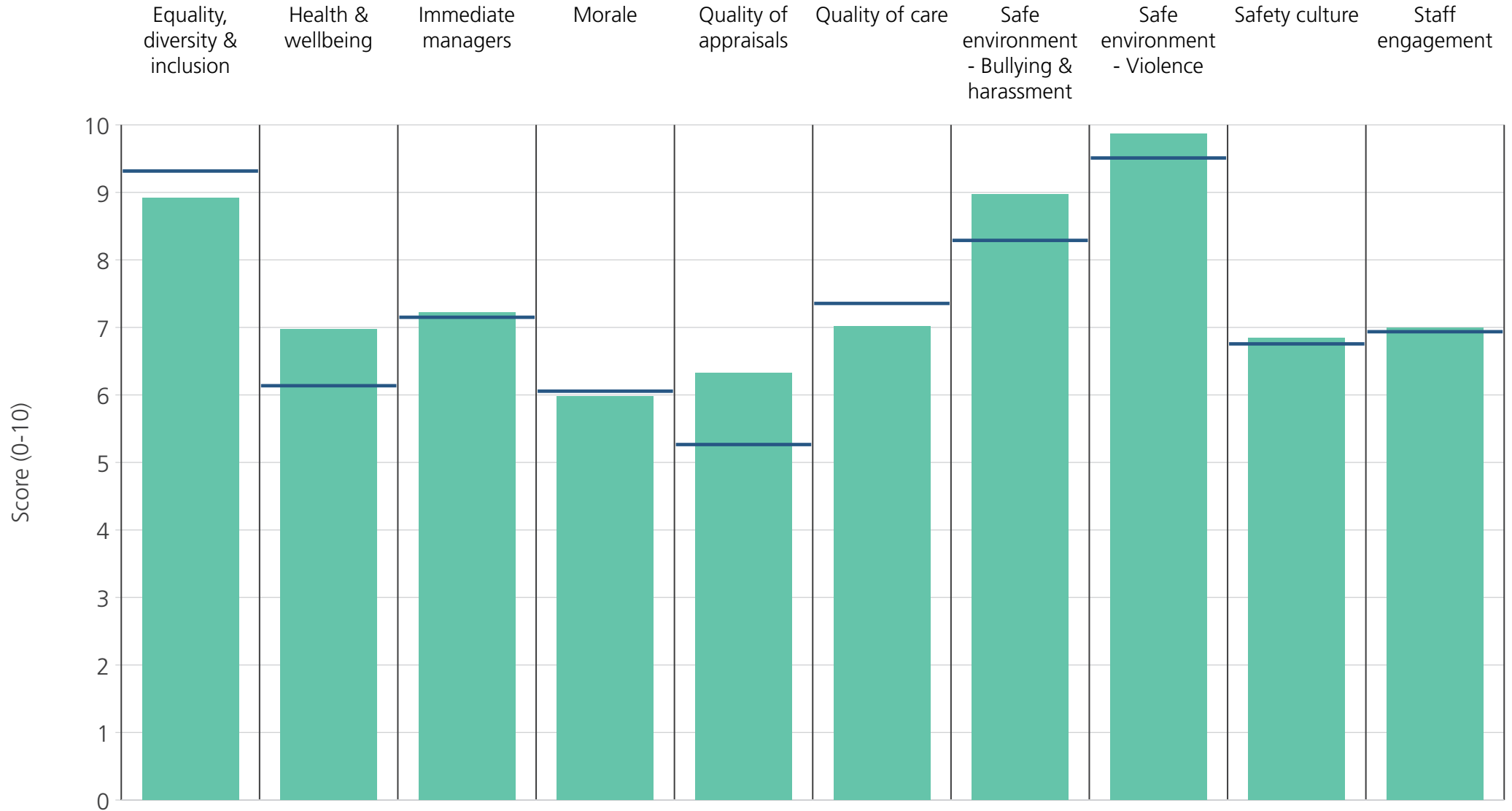
Directorate	9.4	5.7	6.9	5.8	5.0	7.4	8.4	9.7	6.7	6.9
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	396	396	396	389	372	361	396	392	395	399



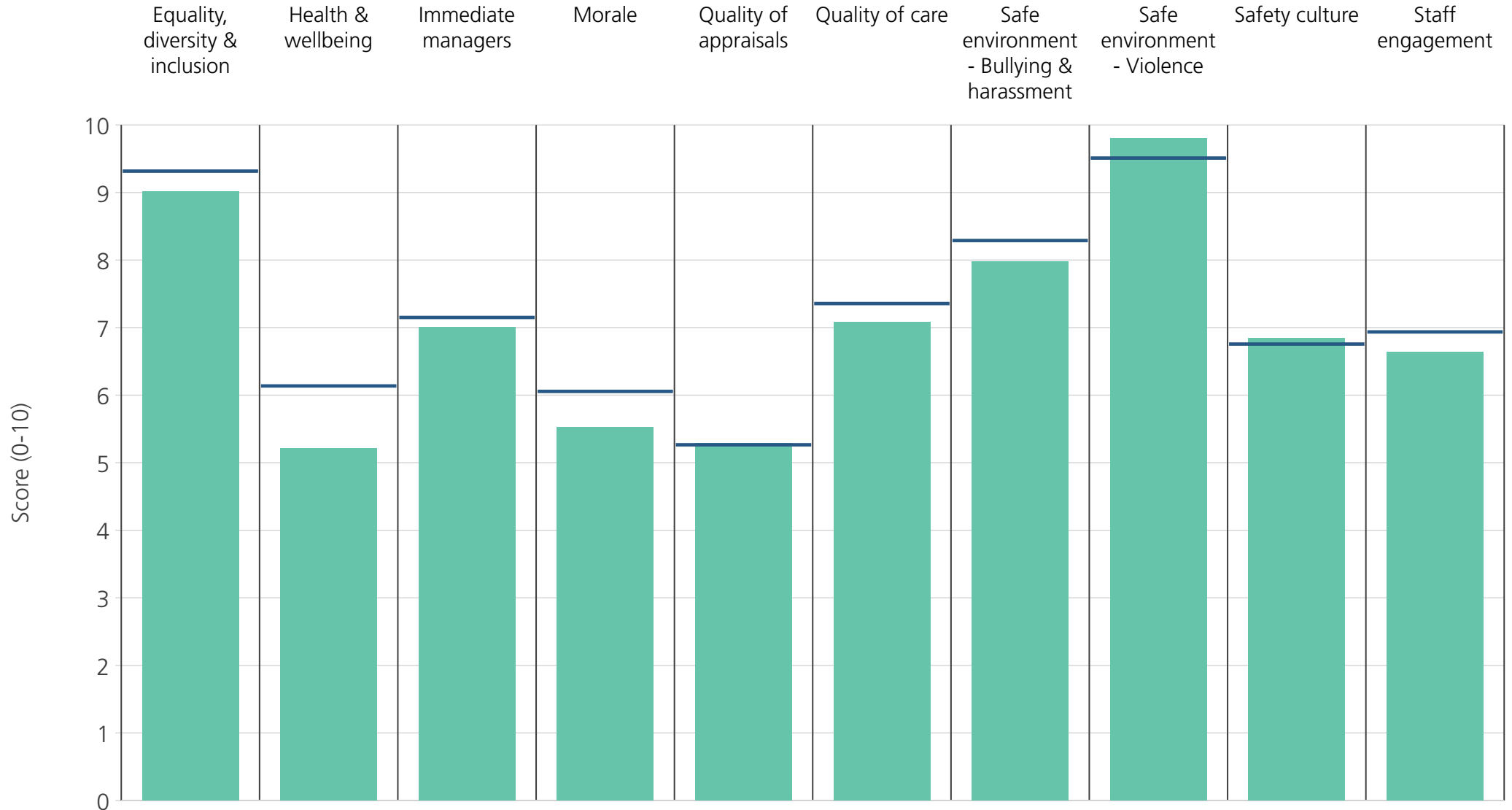
Directorate	9.6	6.1	7.1	6.4	4.7	6.8	8.7	9.9	6.2	6.9
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	26	26	26	26	23	25	26	24	26	26



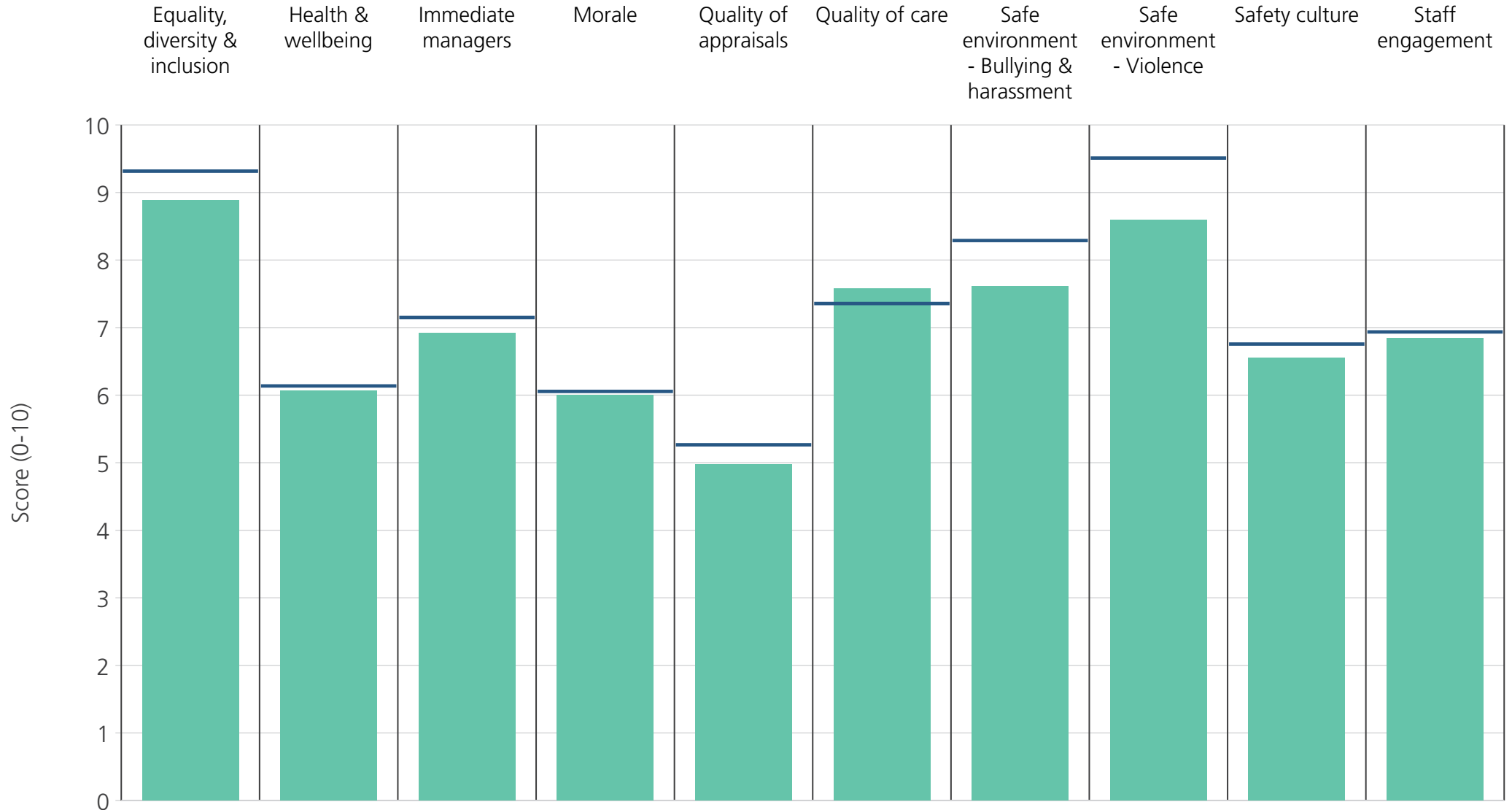
Directorate	9.3	6.3	7.4	6.0	4.9	7.0	7.8	10.0	6.7	7.0
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	26	27	27	27	26	18	27	26	27	27



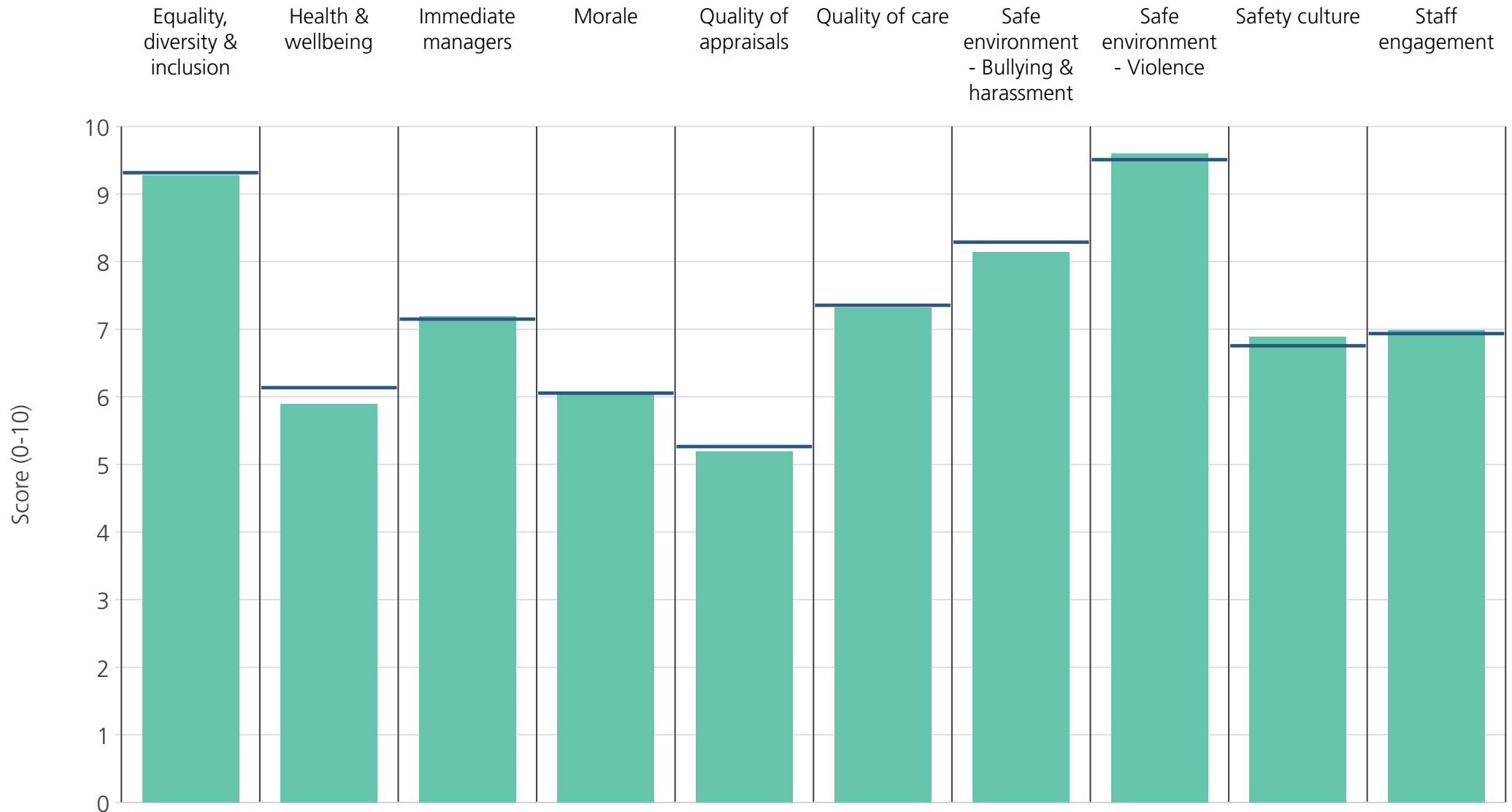
Directorate	8.9	7.0	7.2	6.0	6.3	7.0	9.0	9.9	6.8	7.0
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	53	53	53	52	45	24	52	50	53	53



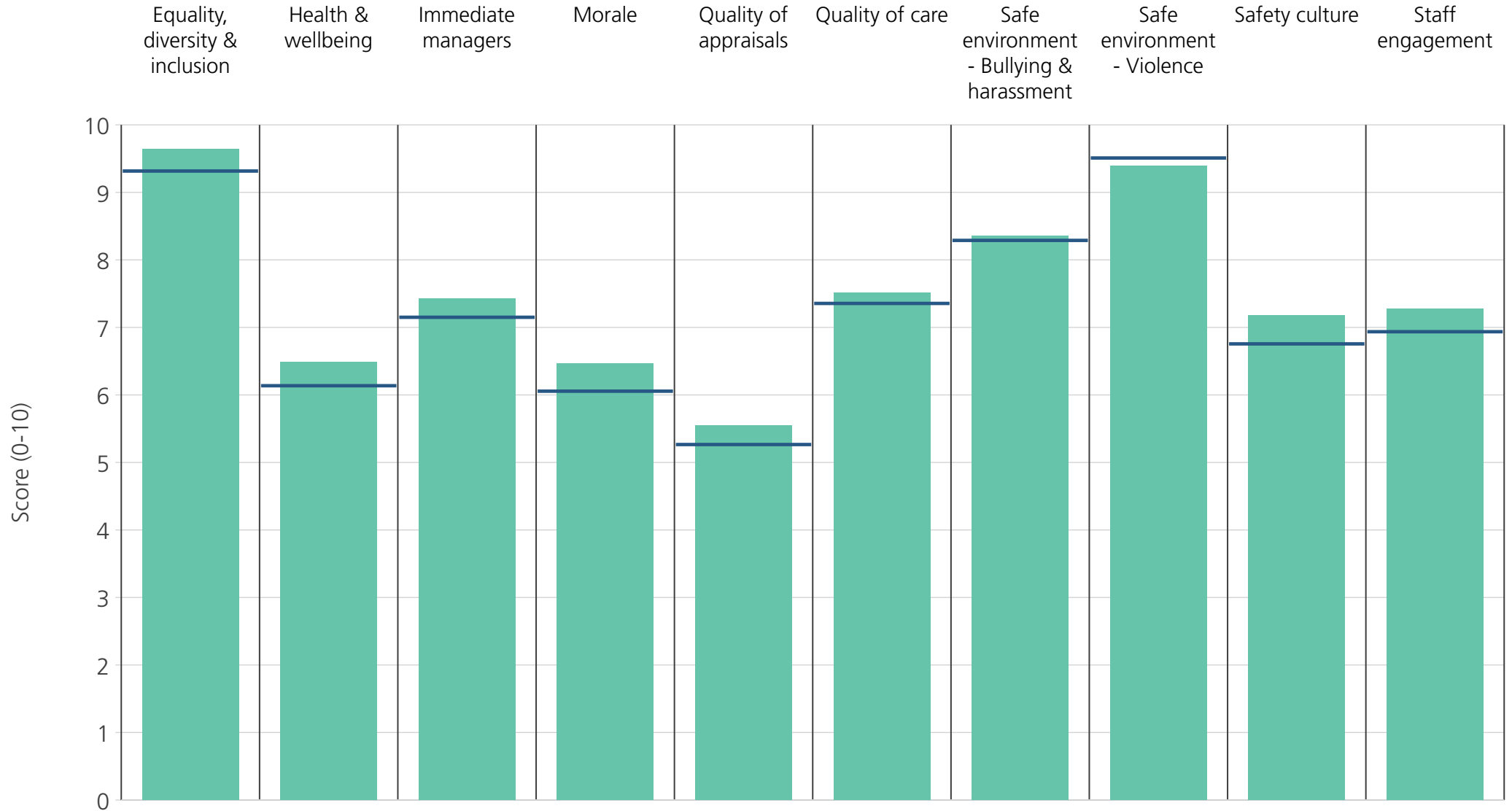
Directorate	9.0	5.2	7.0	5.5	5.3	7.1	8.0	9.8	6.8	6.6
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	97	99	100	97	93	88	99	99	98	100



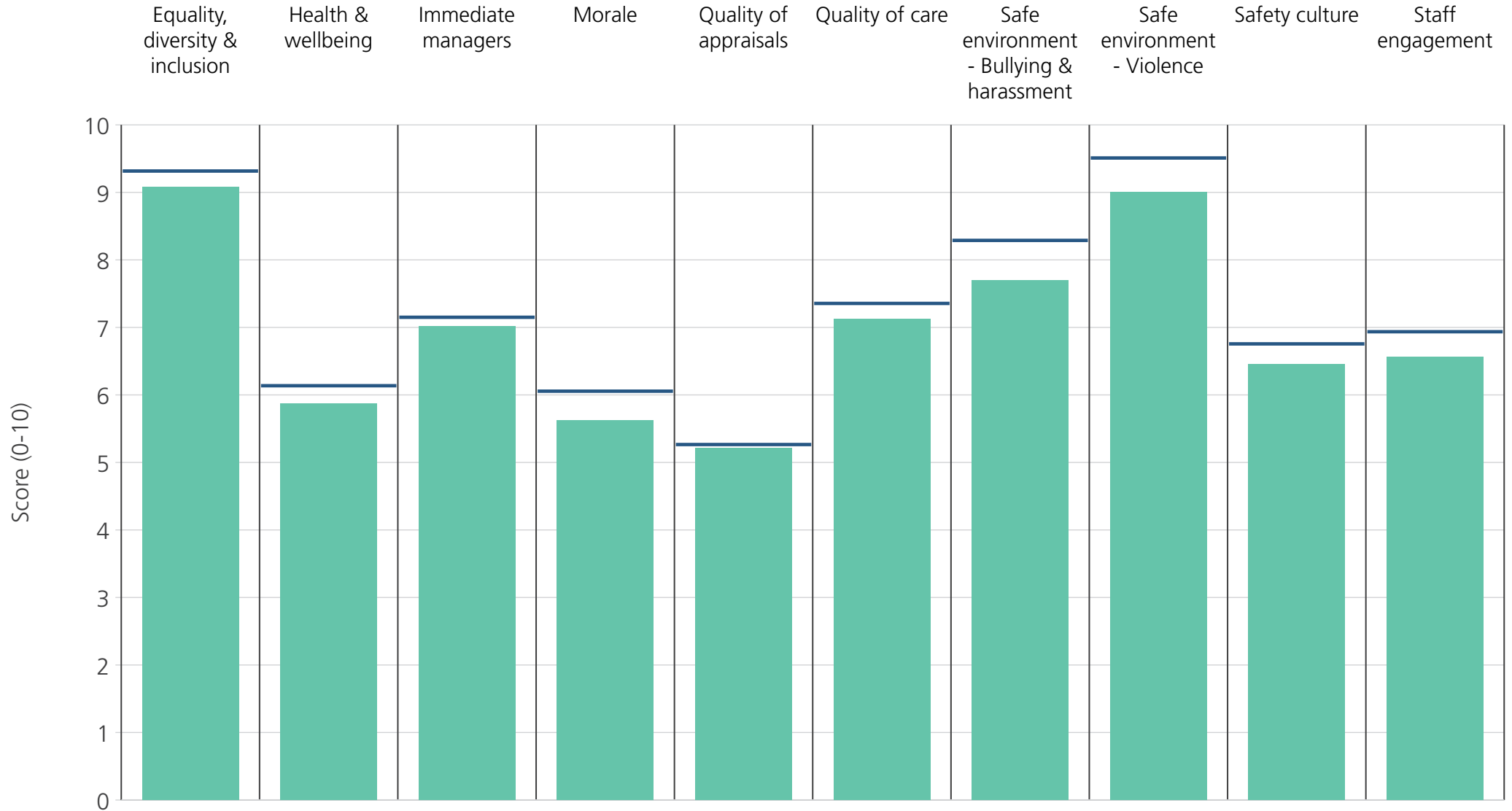
Directorate	8.9	6.1	6.9	6.0	5.0	7.6	7.6	8.6	6.6	6.8
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	82	83	83	82	76	76	81	83	82	83



Directorate	9.3	5.9	7.2	6.1	5.2	7.3	8.1	9.6	6.9	7.0
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	236	236	238	235	225	218	235	237	236	241



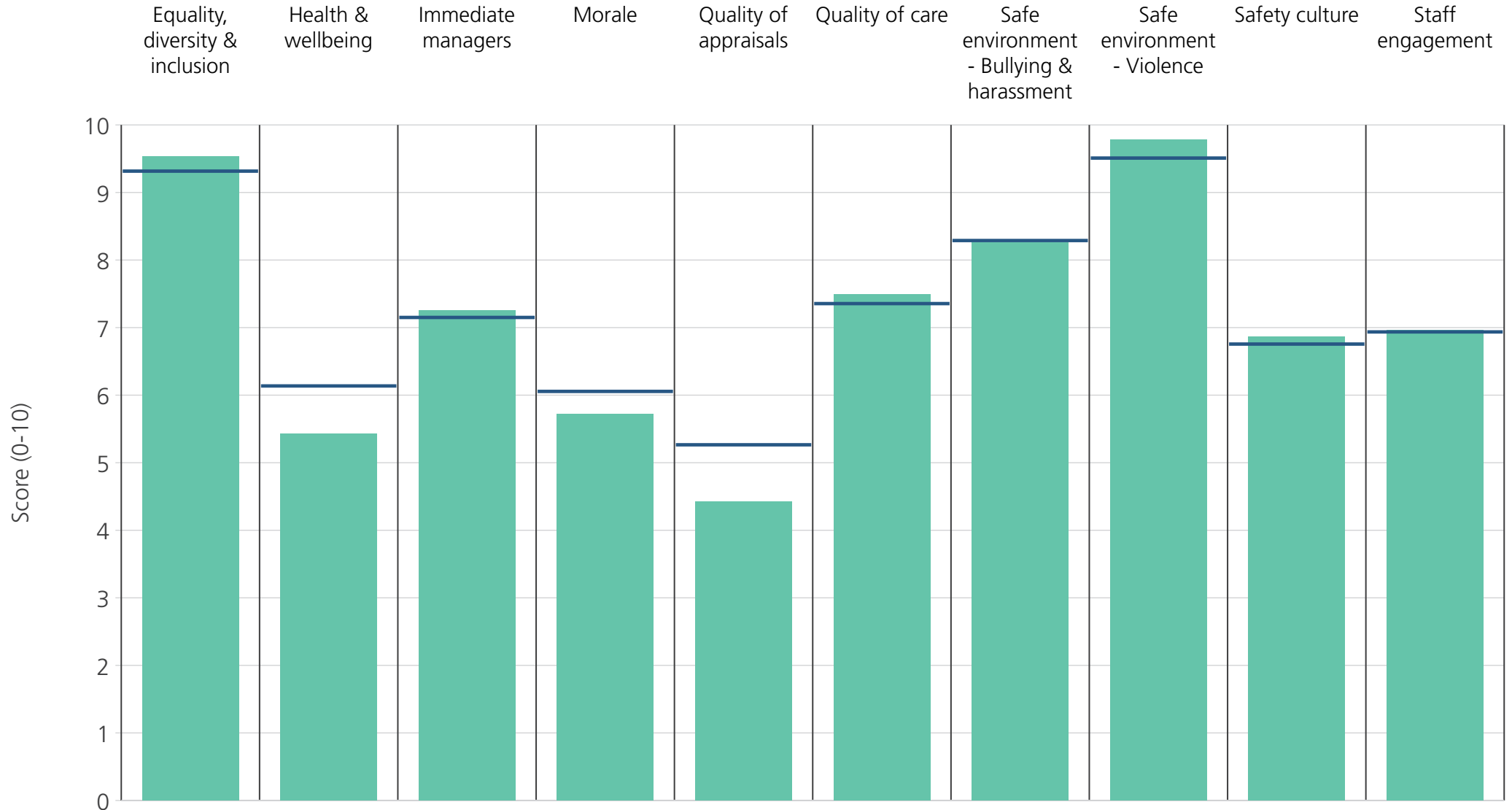
Directorate	9.6	6.5	7.4	6.5	5.5	7.5	8.4	9.4	7.2	7.3
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	134	137	136	135	125	120	134	131	135	137



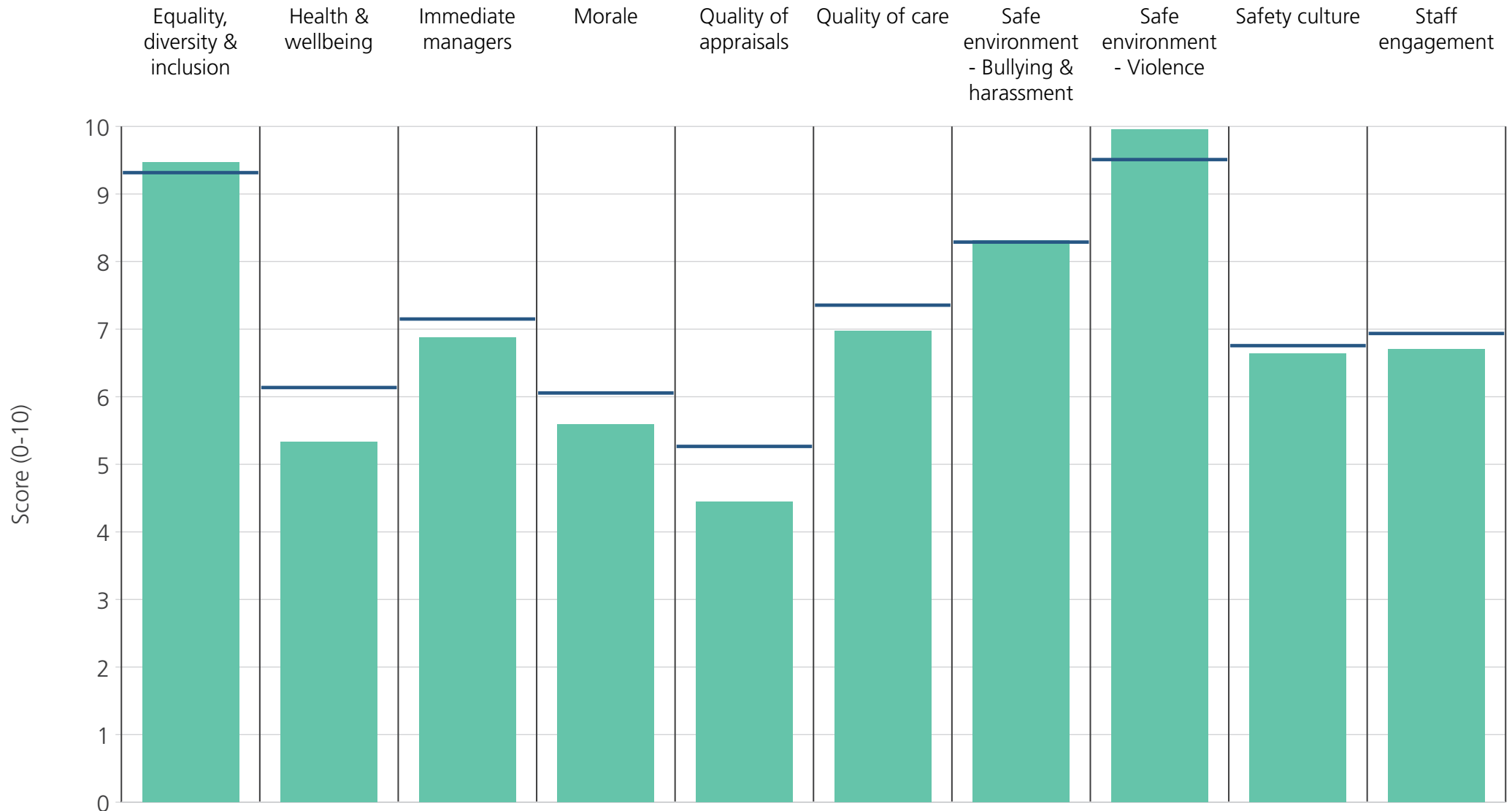
Directorate	9.1	5.9	7.0	5.6	5.2	7.1	7.7	9.0	6.5	6.6
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	237	242	243	238	217	230	240	240	241	246

Directorates 2

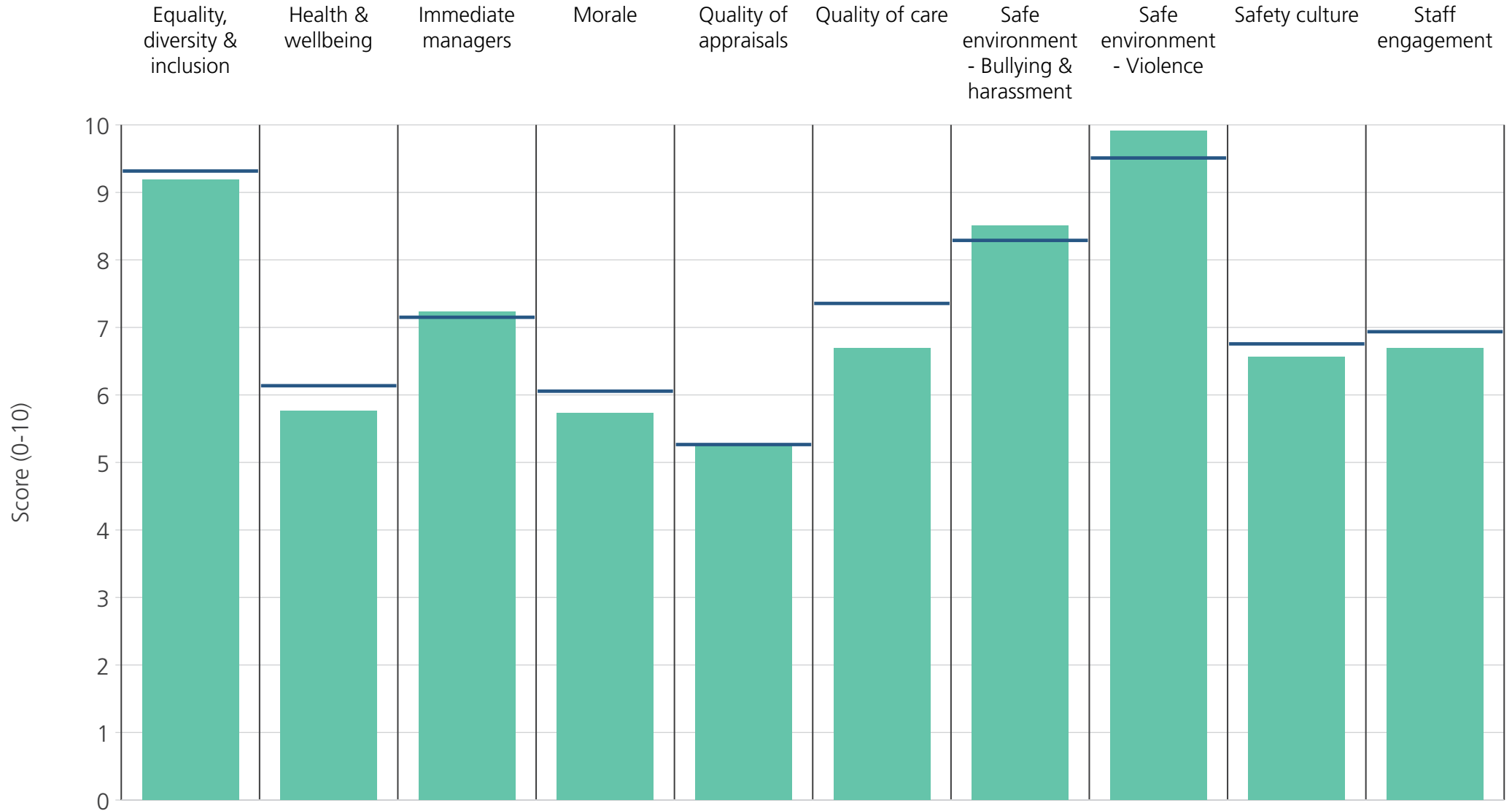
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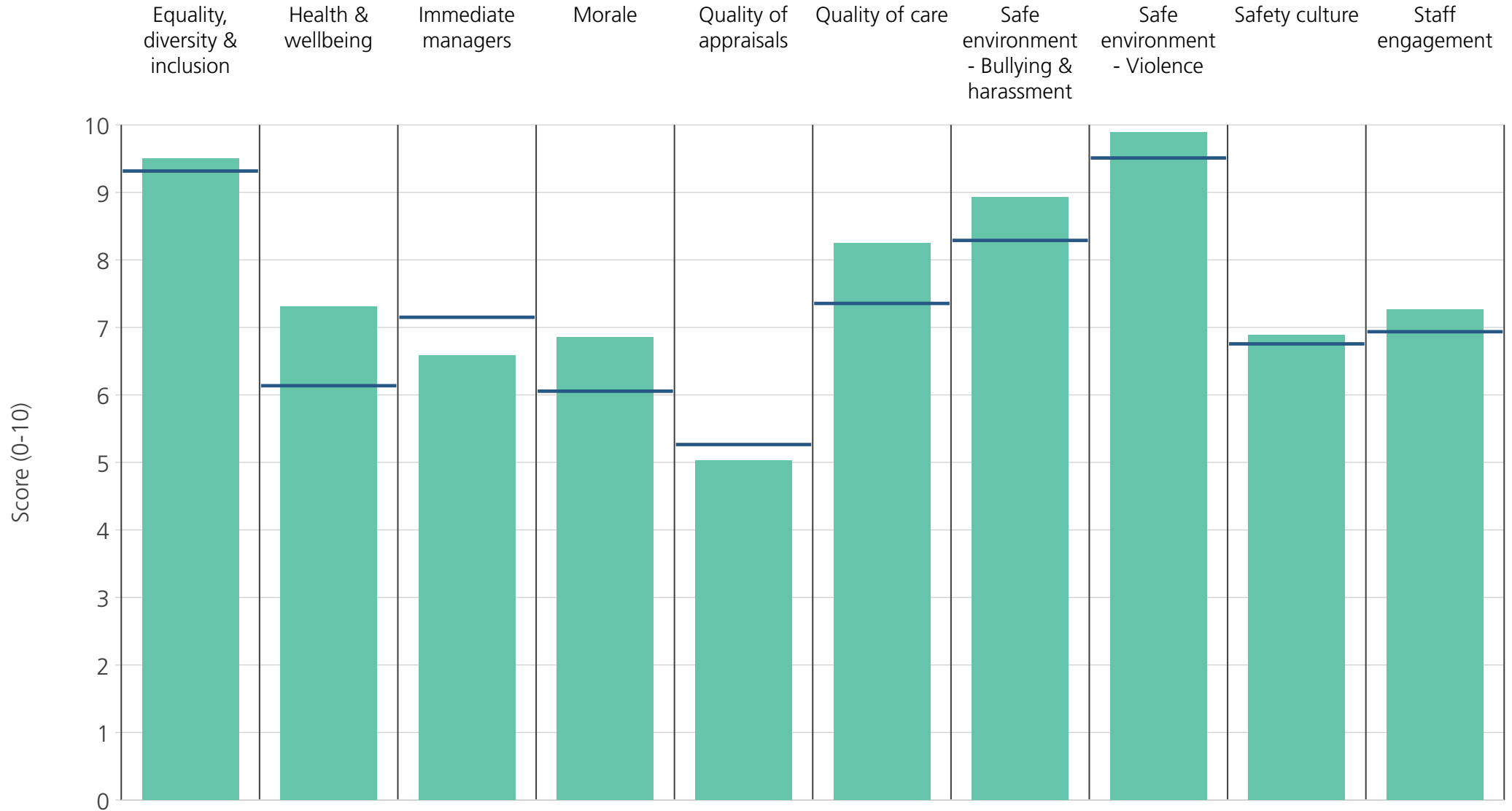
Directorate	9.5	5.4	7.3	5.7	4.4	7.5	8.3	9.8	6.9	7.0
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	46	46	47	45	43	44	46	45	46	47



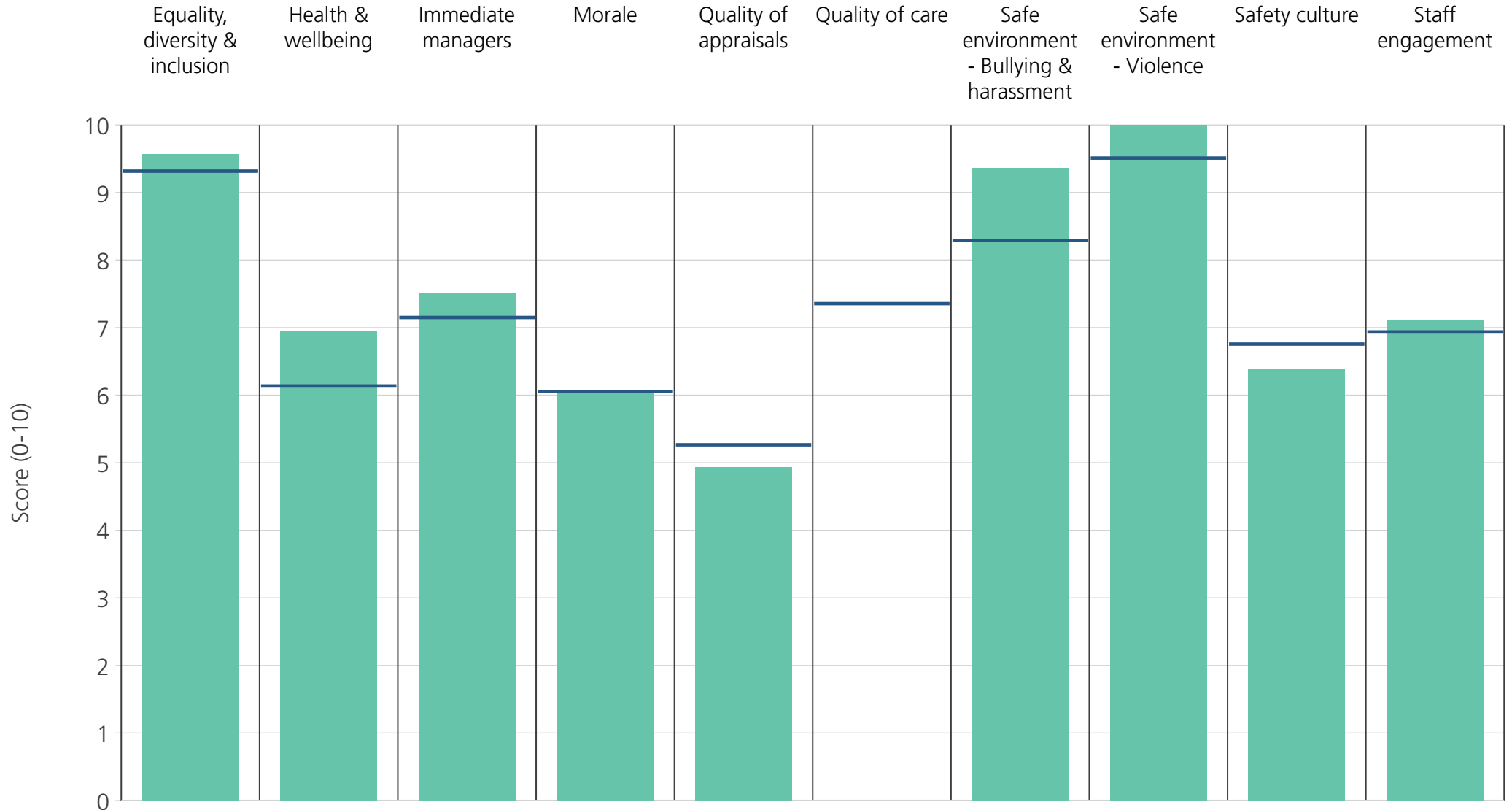
Directorate	9.5	5.3	6.9	5.6	4.4	7.0	8.3	10.0	6.6	6.7
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	68	68	68	68	67	65	68	67	68	68



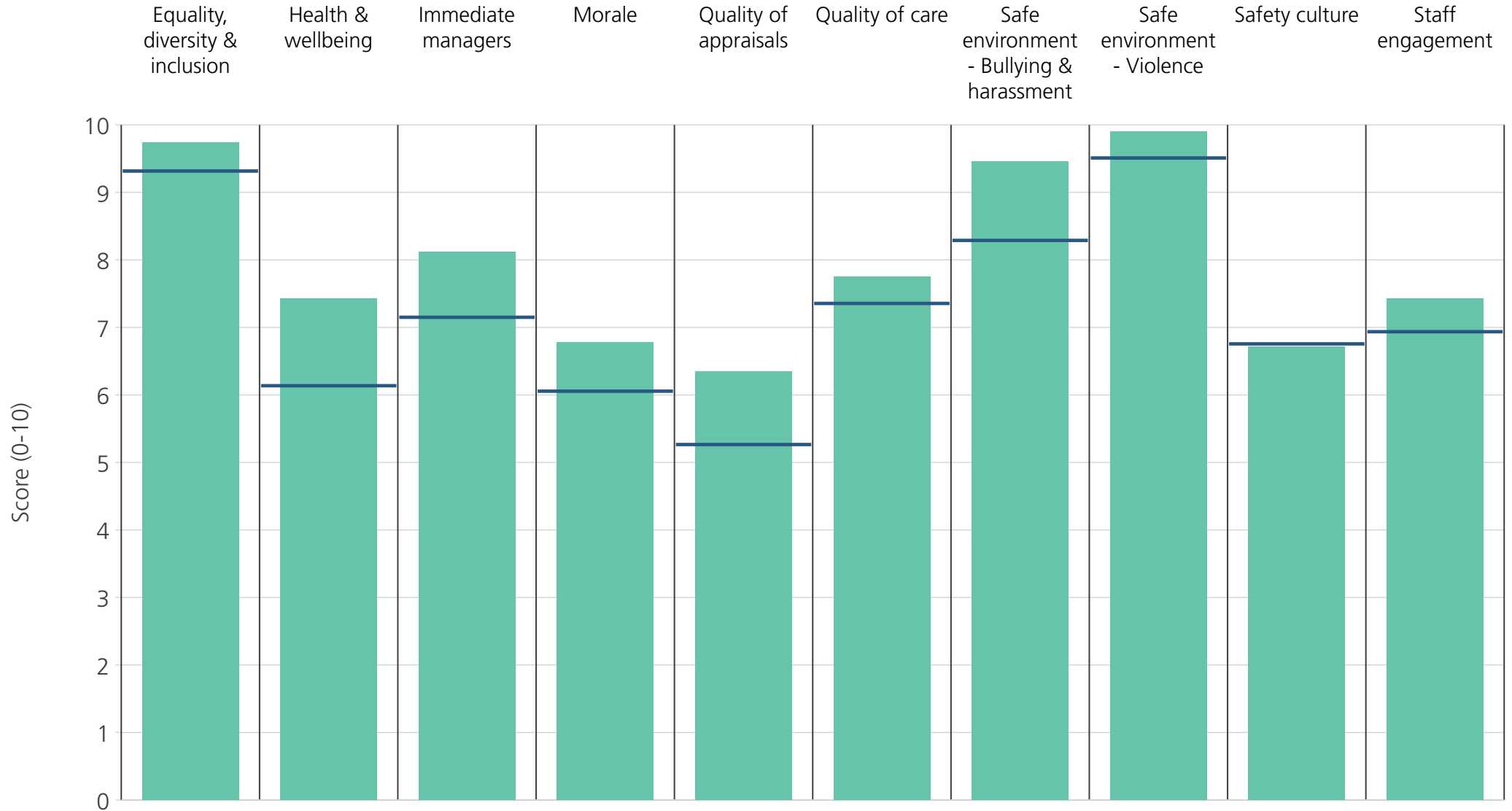
Directorate	9.2	5.8	7.2	5.7	5.3	6.7	8.5	9.9	6.6	6.7
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	38	38	39	38	37	38	38	39	39	40



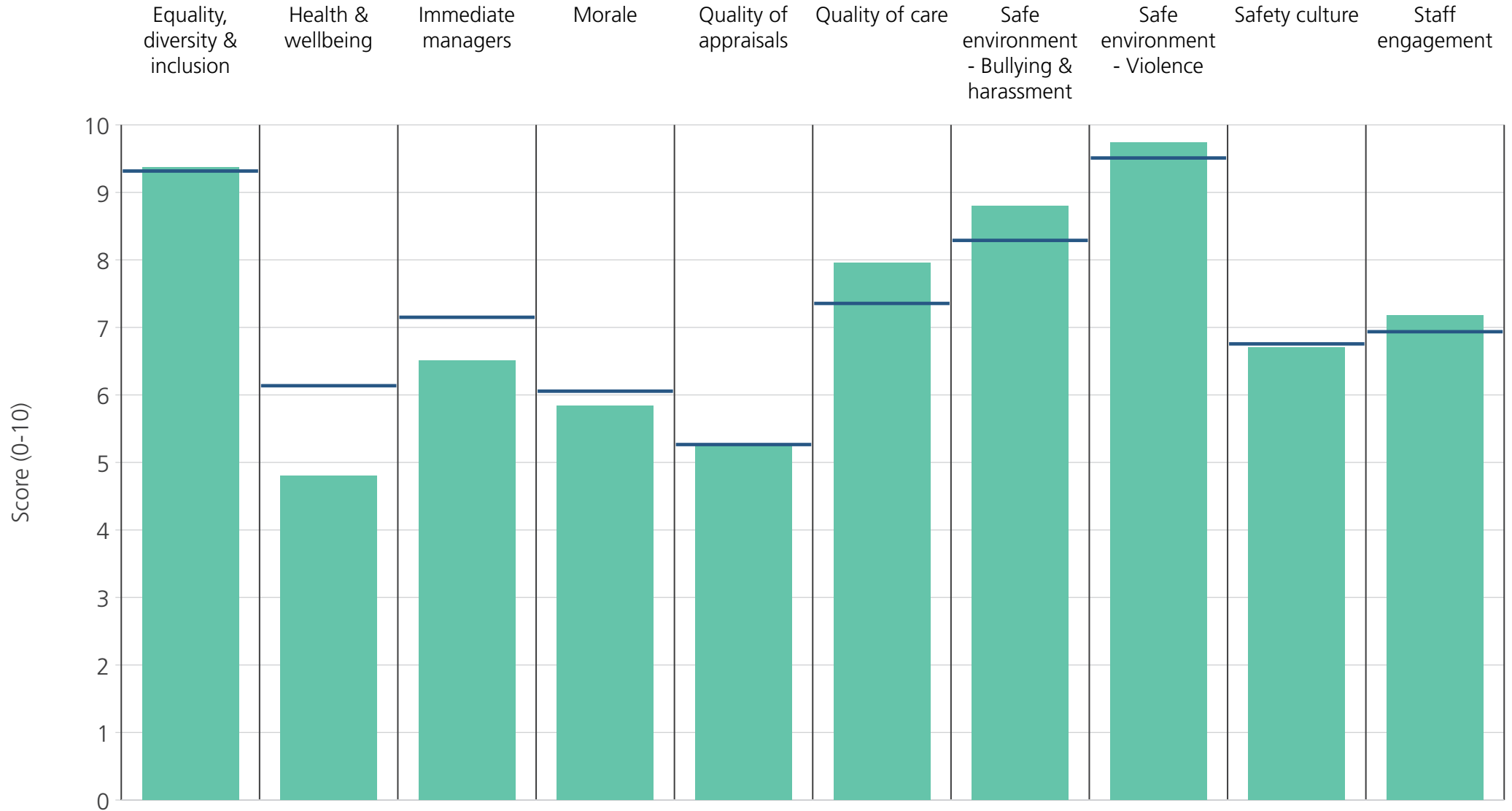
Directorate	9.5	7.3	6.6	6.9	5.0	8.2	8.9	9.9	6.9	7.3
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	67	67	65	65	41	42	62	62	66	65



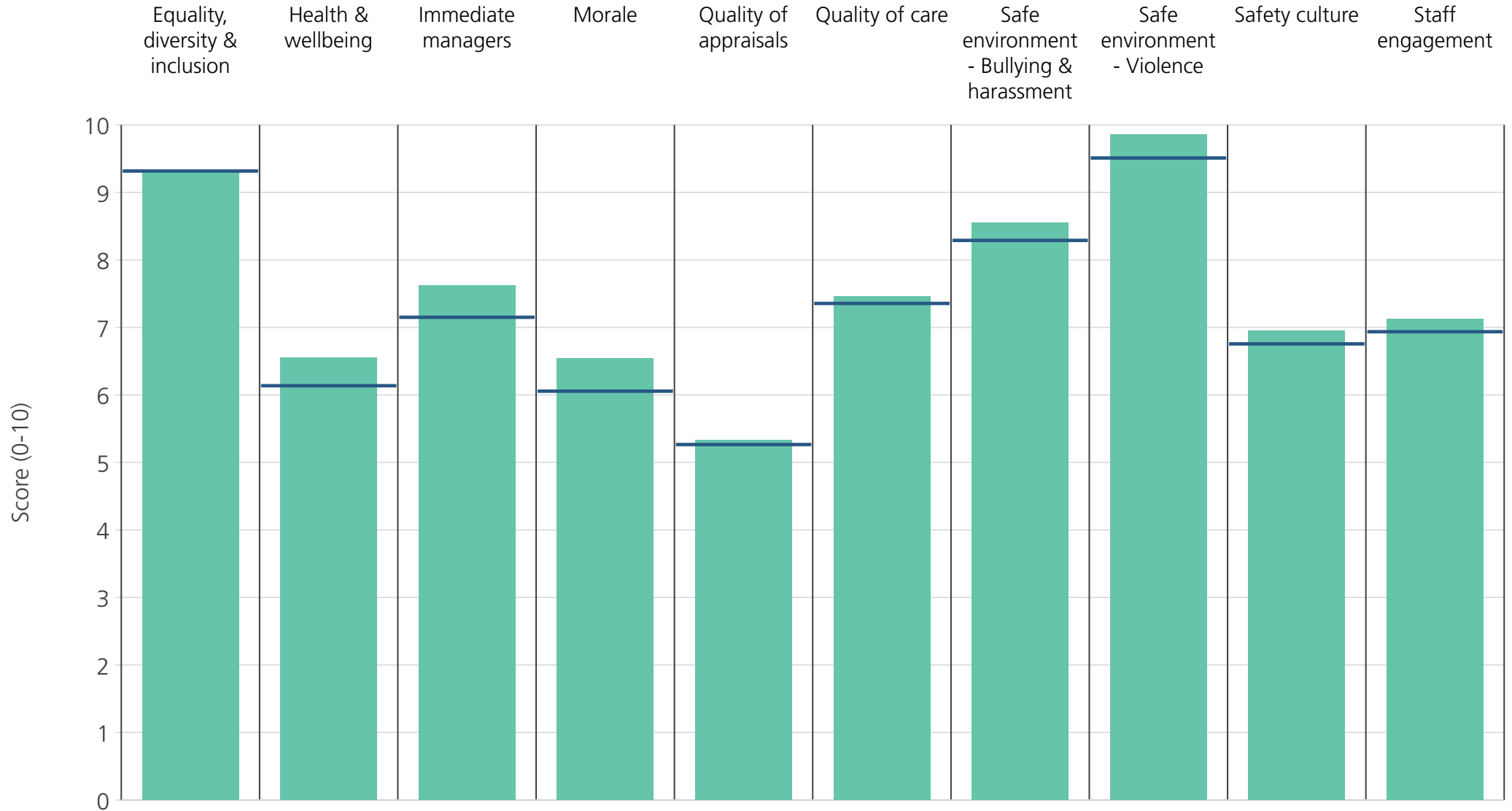
Directorate	9.6	6.9	7.5	6.1	4.9		9.4	10.0	6.4	7.1
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	55	54	55	55	51	7	55	53	55	55



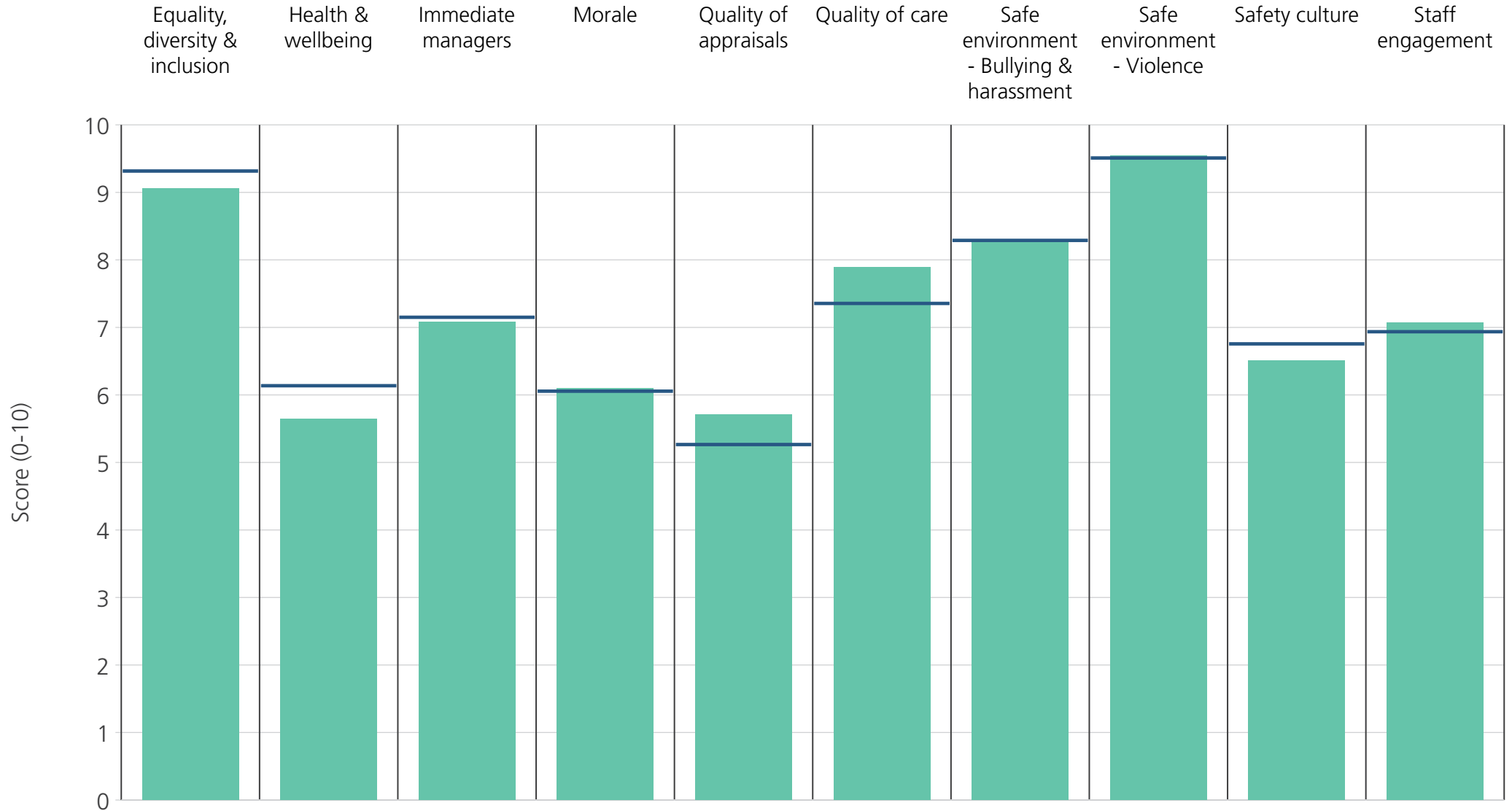
Directorate	9.7	7.4	8.1	6.8	6.4	7.8	9.5	9.9	6.7	7.4
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	68	69	69	69	66	18	68	66	69	69



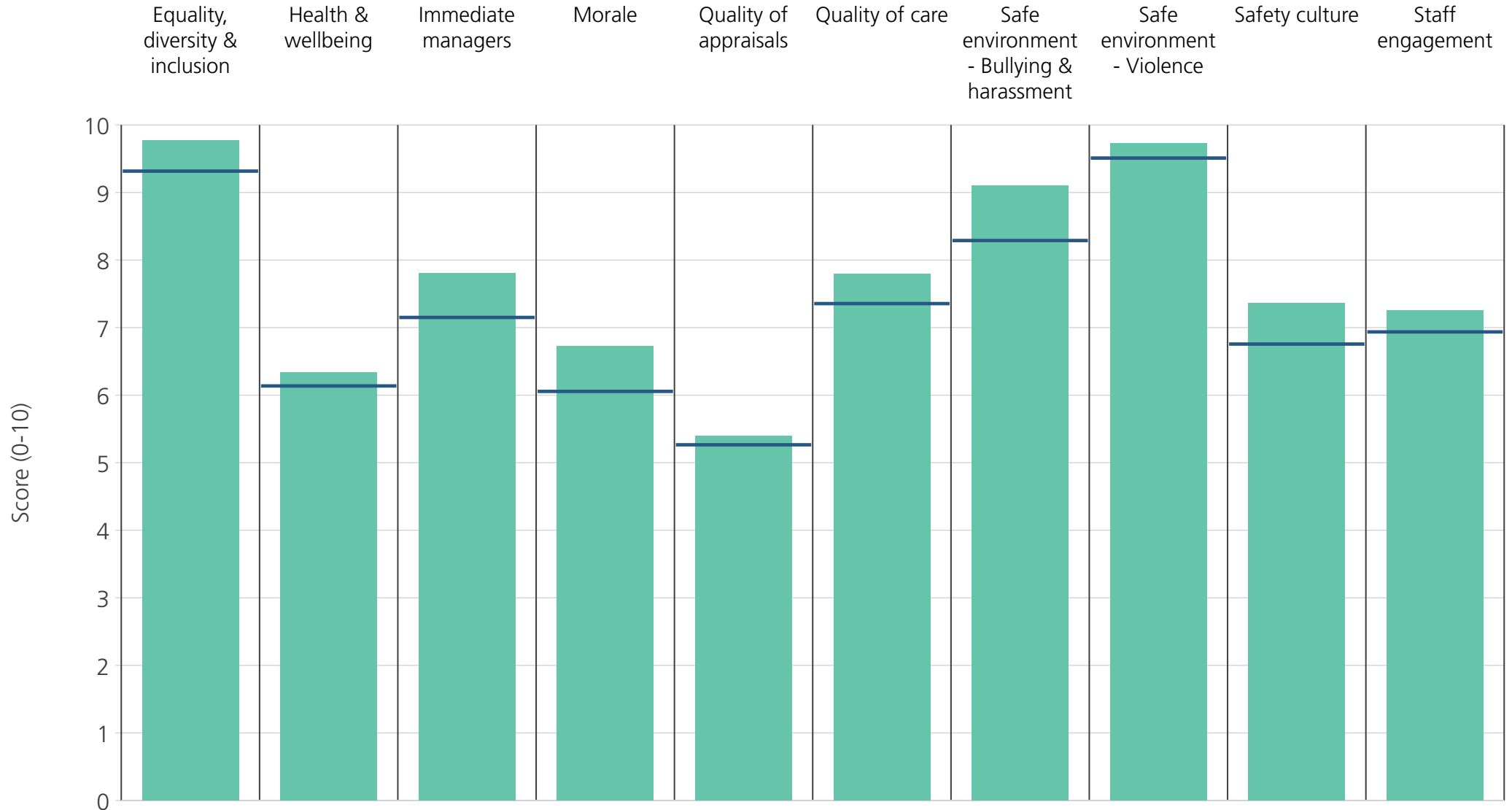
Directorate	9.4	4.8	6.5	5.8	5.3	8.0	8.8	9.7	6.7	7.2
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	25	25	25	25	19	24	25	25	25	25



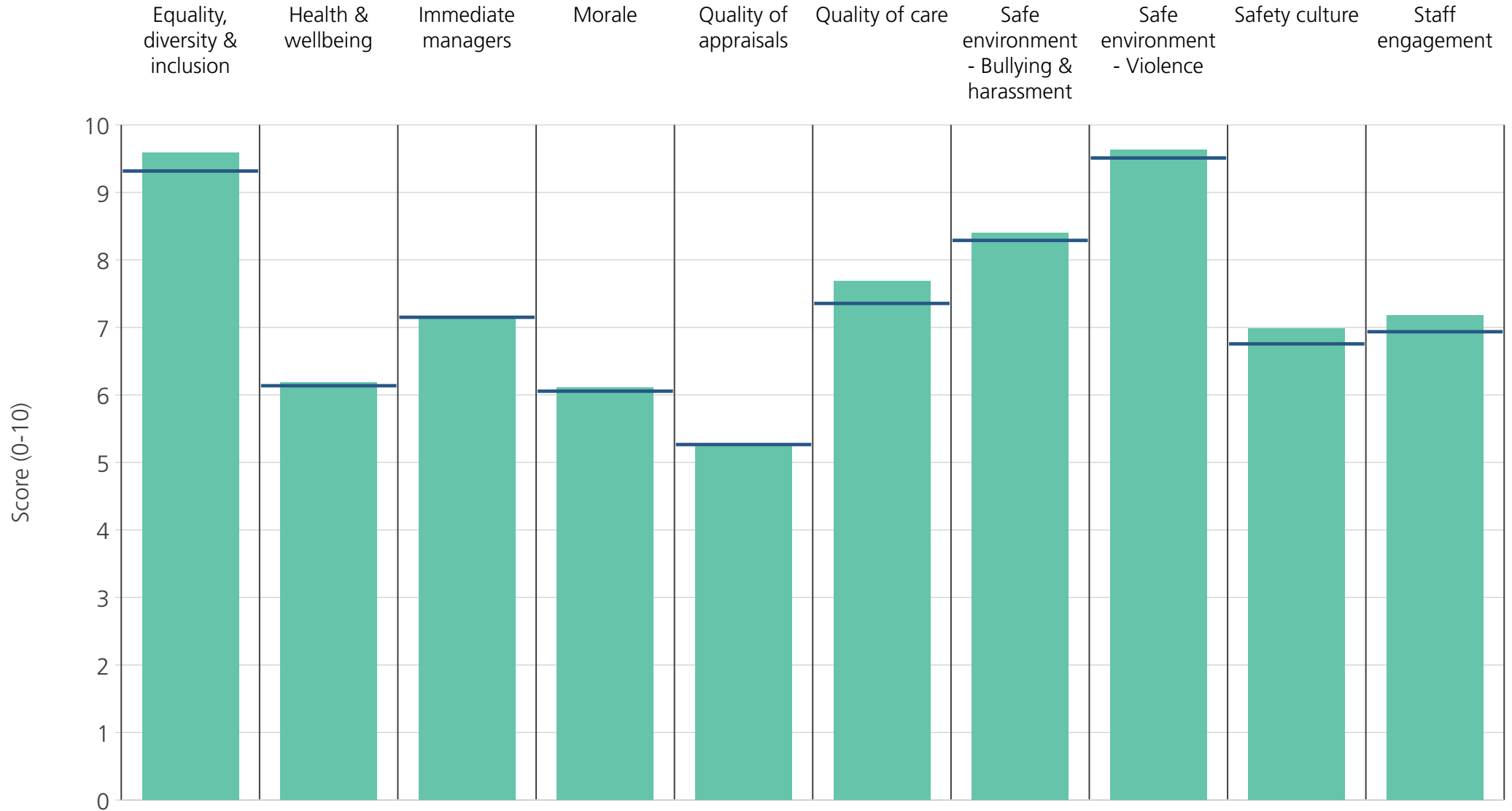
Directorate	9.3	6.5	7.6	6.5	5.3	7.5	8.6	9.9	7.0	7.1
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	46	46	46	46	42	44	46	46	46	47



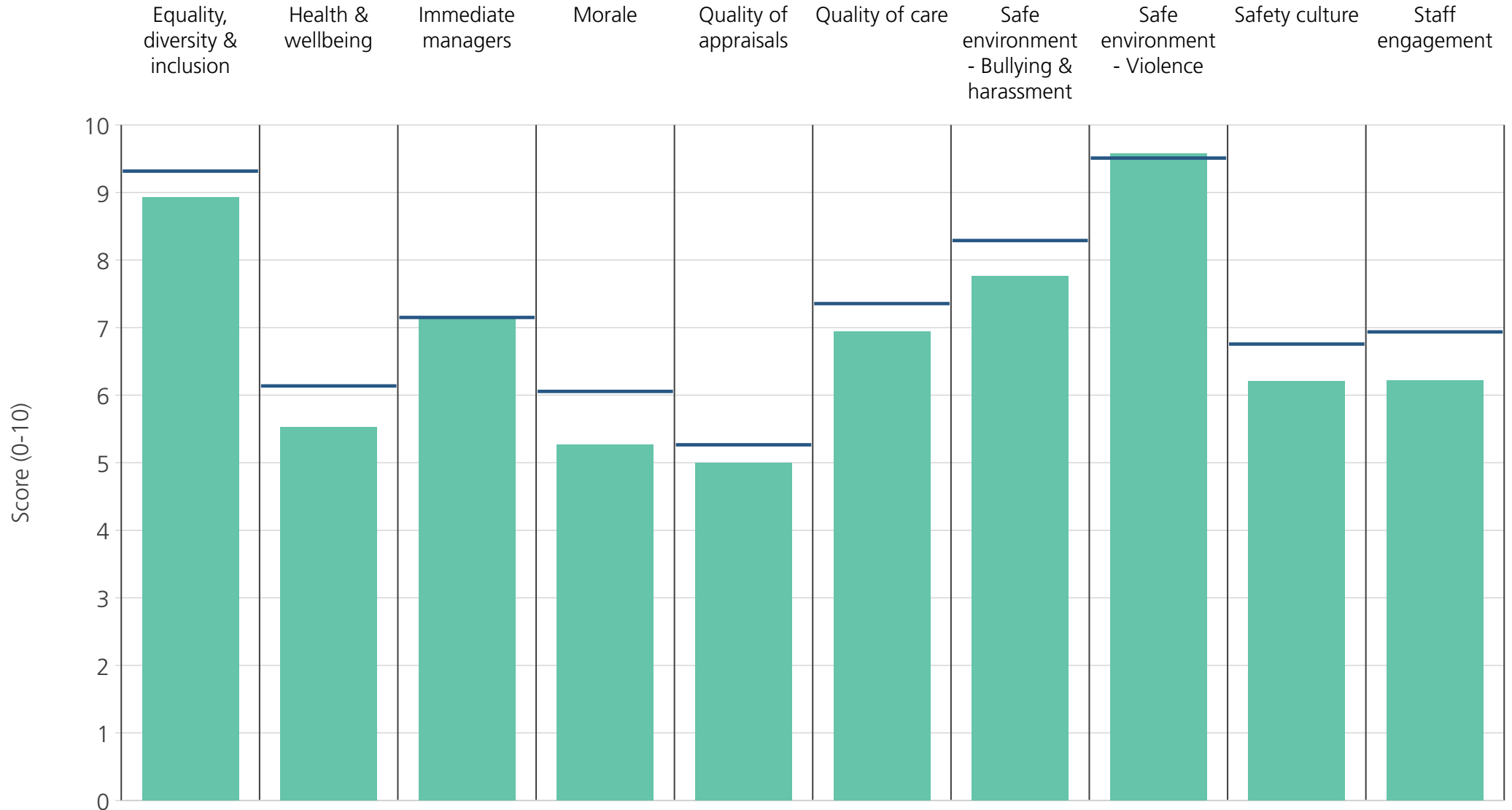
Directorate	9.1	5.6	7.1	6.1	5.7	7.9	8.3	9.5	6.5	7.1
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	40	40	40	39	37	37	40	40	39	40



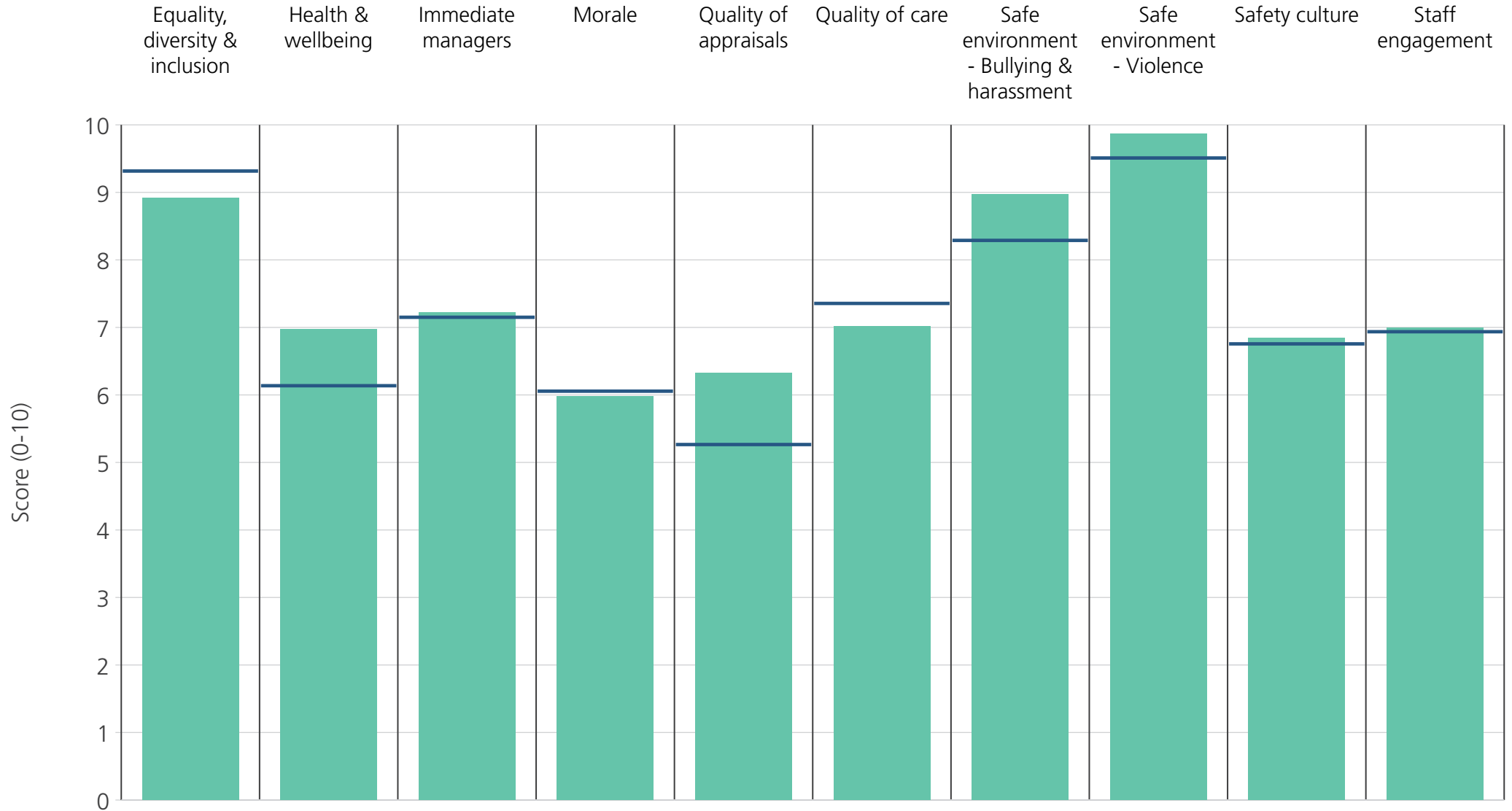
Directorate	9.8	6.3	7.8	6.7	5.4	7.8	9.1	9.7	7.4	7.3
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	37	37	37	37	35	35	37	37	37	37



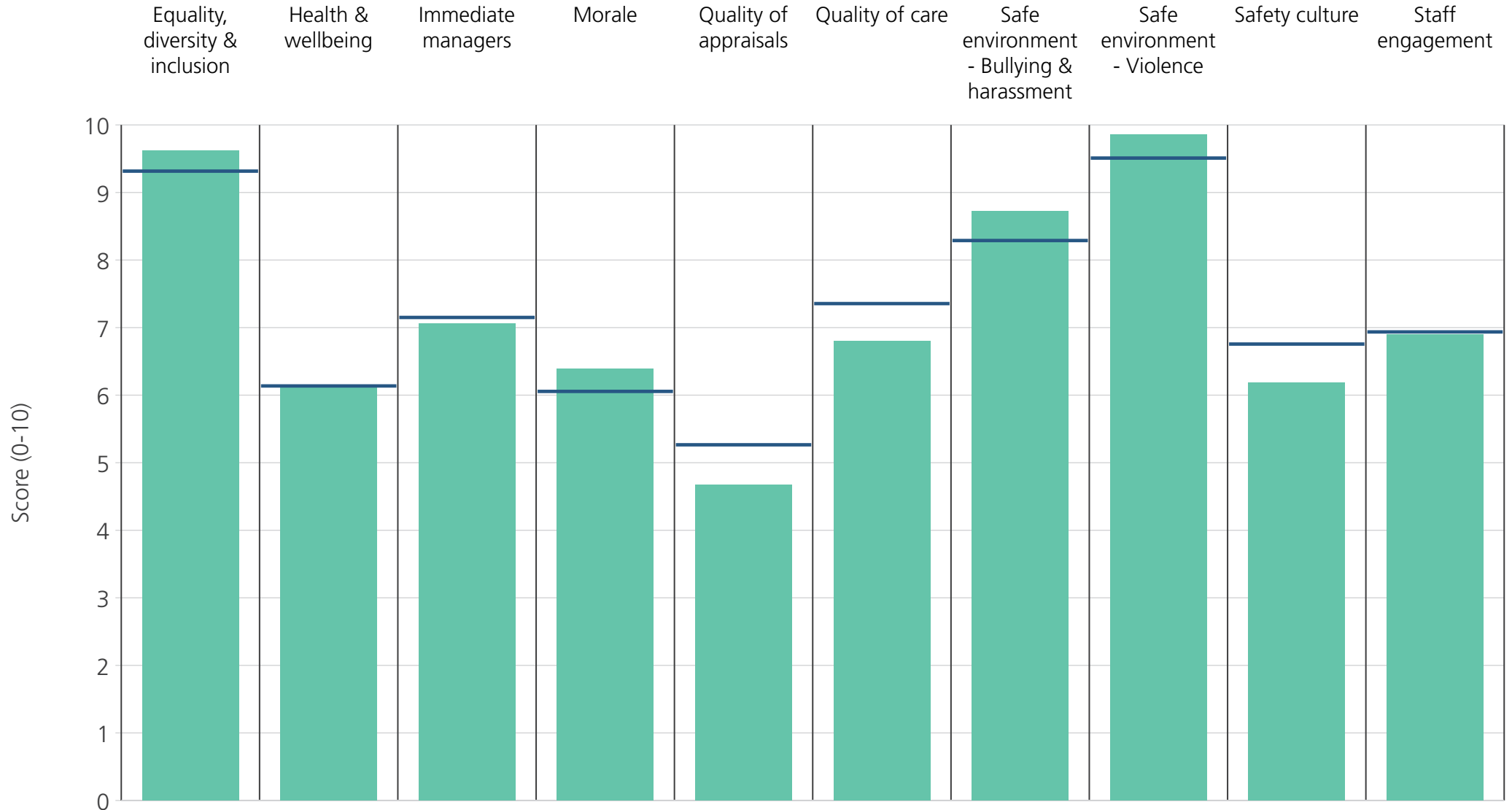
Directorate	9.6	6.2	7.2	6.1	5.2	7.7	8.4	9.6	7.0	7.2
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	53	55	55	54	49	49	54	54	54	55



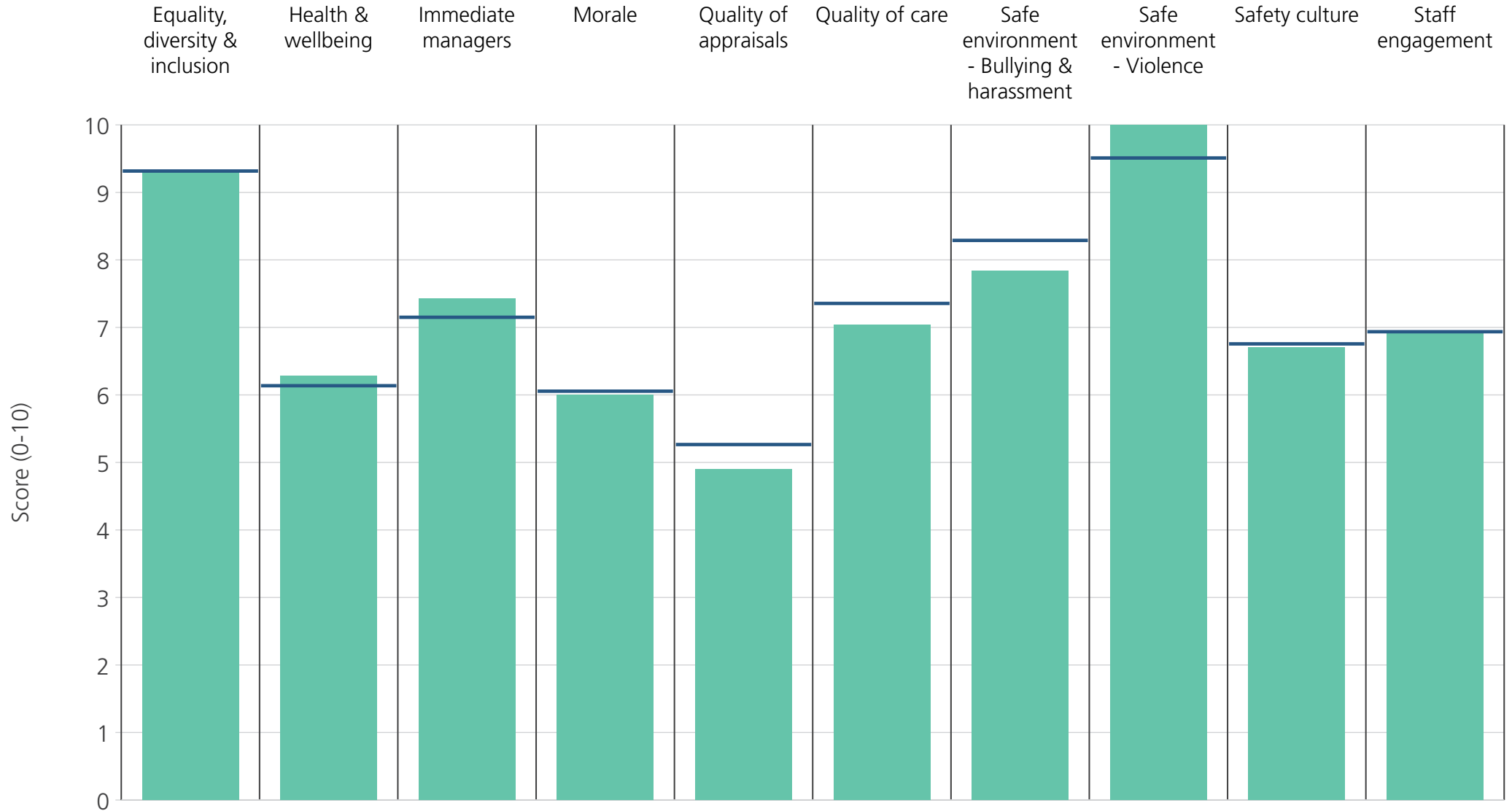
Directorate	8.9	5.5	7.1	5.3	5.0	6.9	7.8	9.6	6.2	6.2
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	69	70	71	70	65	69	70	70	71	71



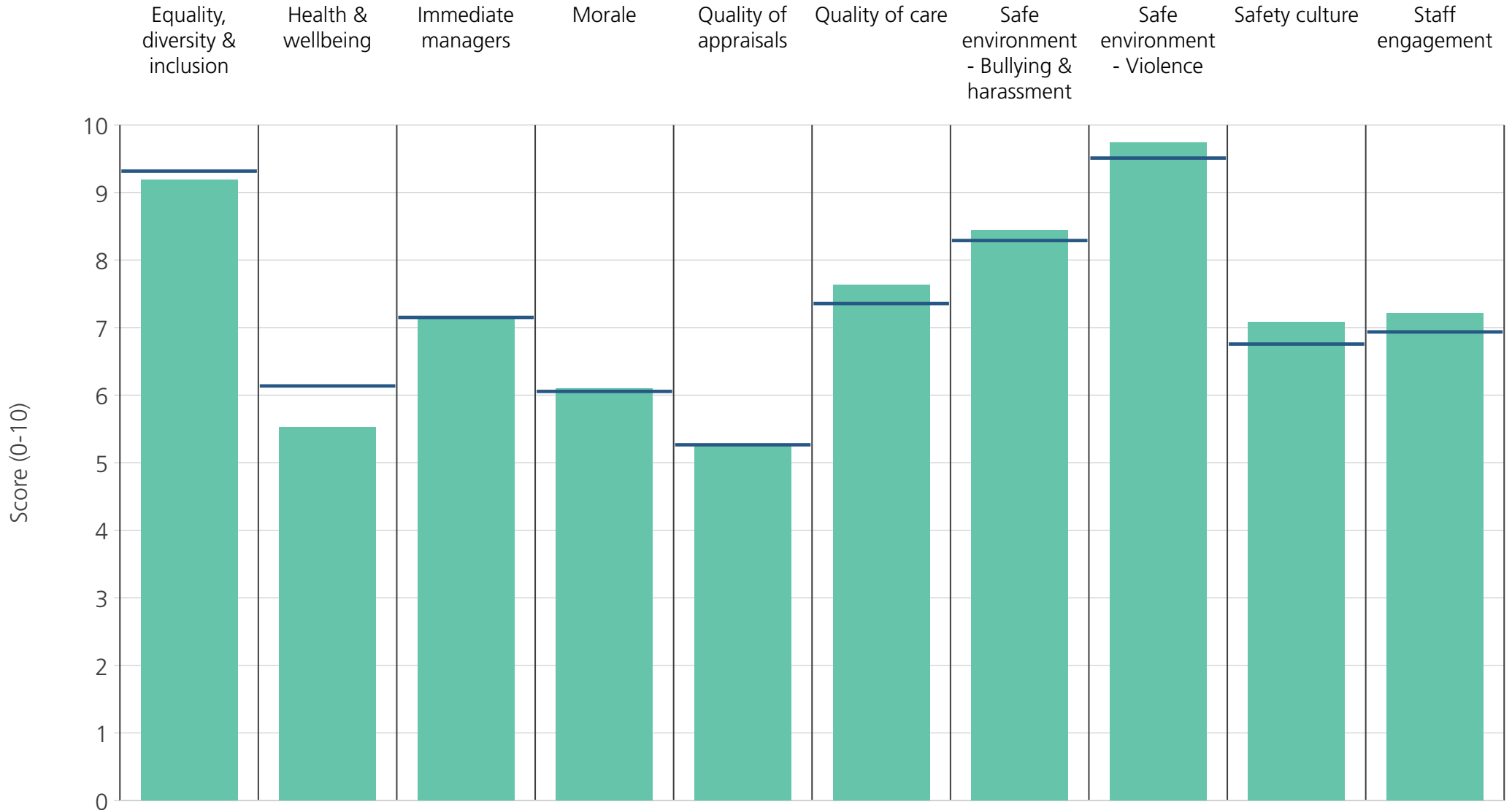
Directorate	8.9	7.0	7.2	6.0	6.3	7.0	9.0	9.9	6.8	7.0
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	53	53	53	52	45	24	52	50	53	53



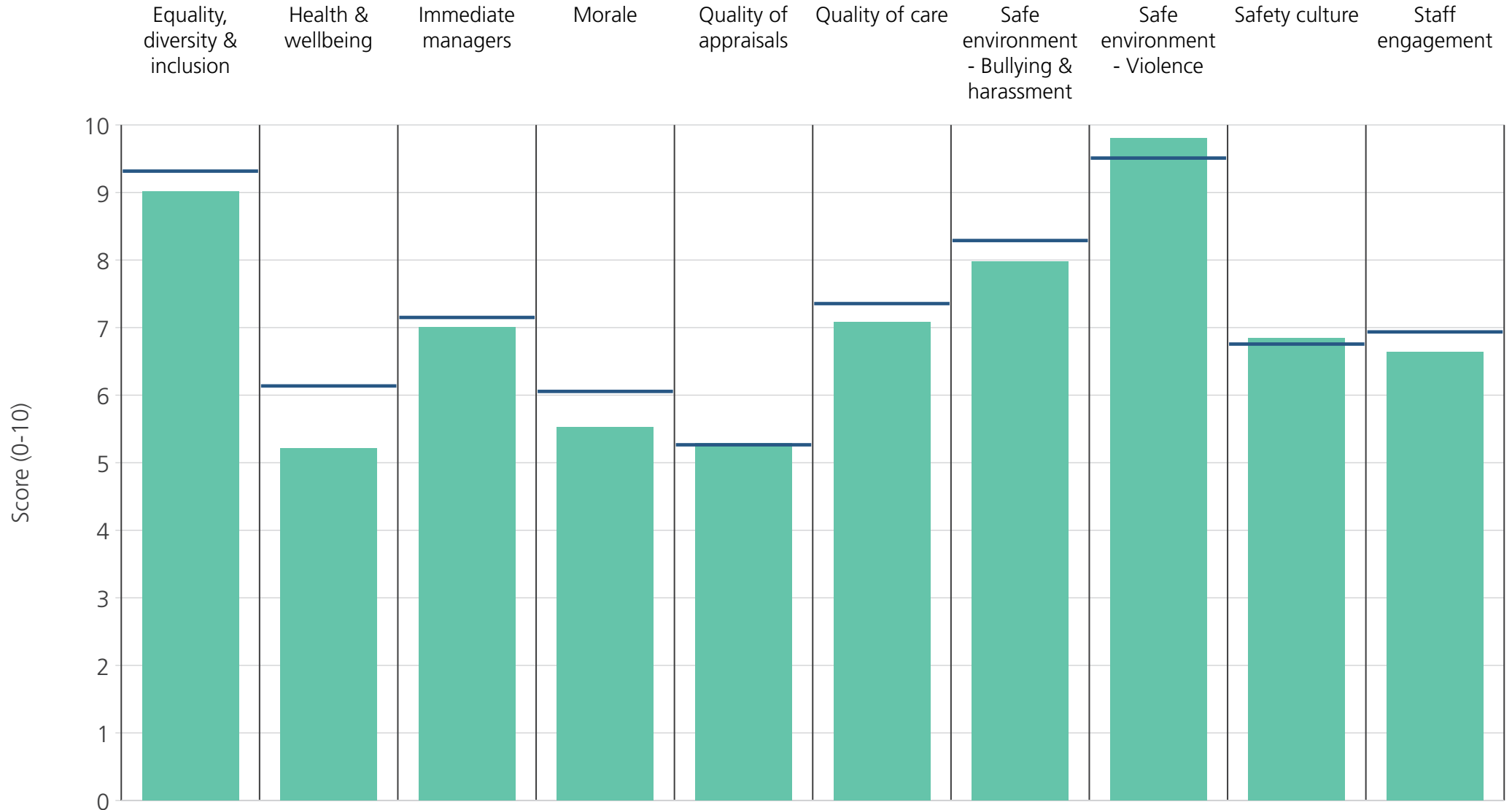
Directorate	9.6	6.1	7.1	6.4	4.7	6.8	8.7	9.9	6.2	6.9
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	26	26	26	26	23	25	26	24	26	26



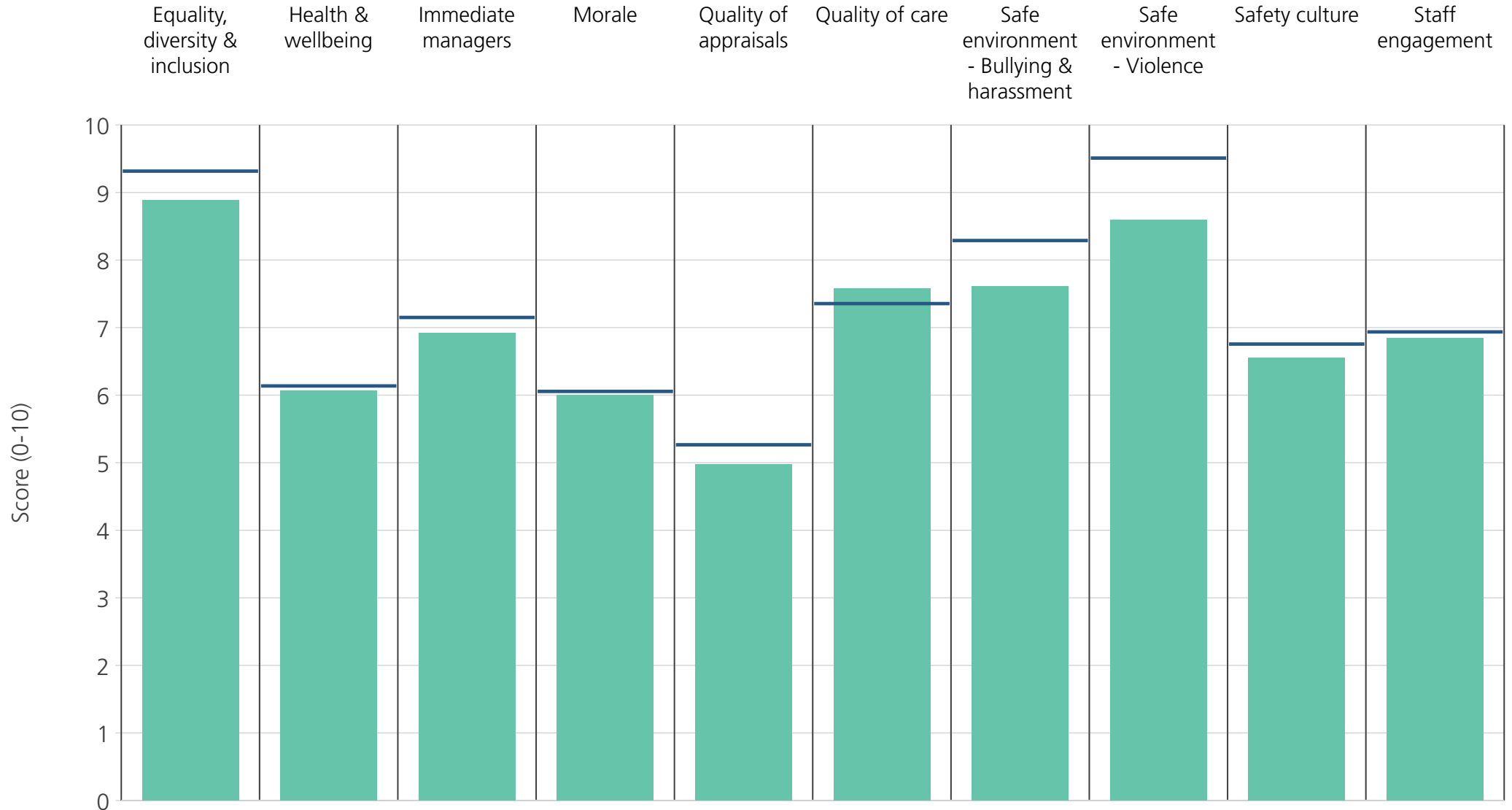
Directorate	9.3	6.3	7.4	6.0	4.9	7.0	7.8	10.0	6.7	7.0
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	26	27	27	27	26	18	27	26	27	27



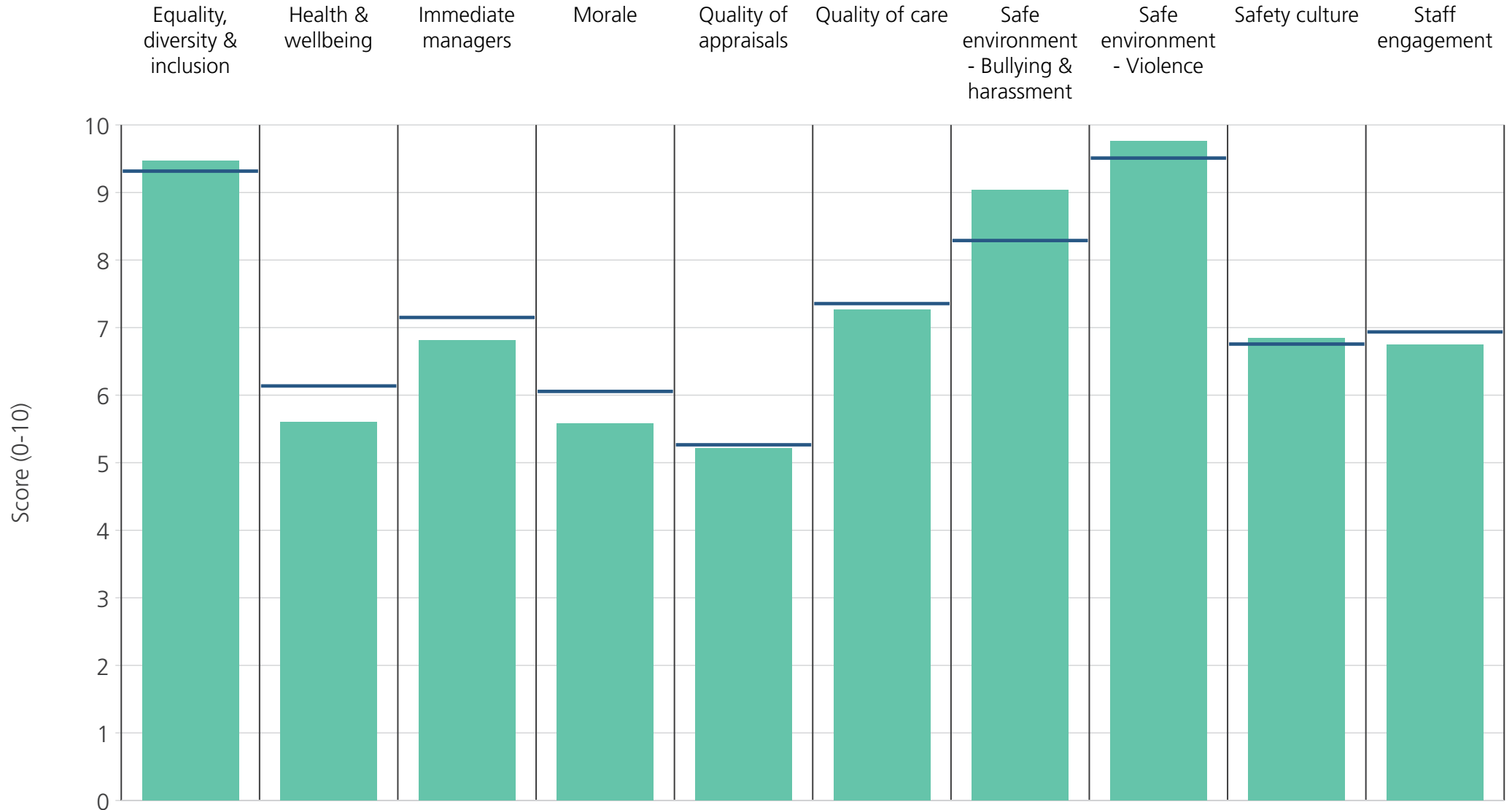
Directorate	9.2	5.5	7.1	6.1	5.3	7.6	8.4	9.7	7.1	7.2
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	76	75	76	75	71	73	75	75	75	76



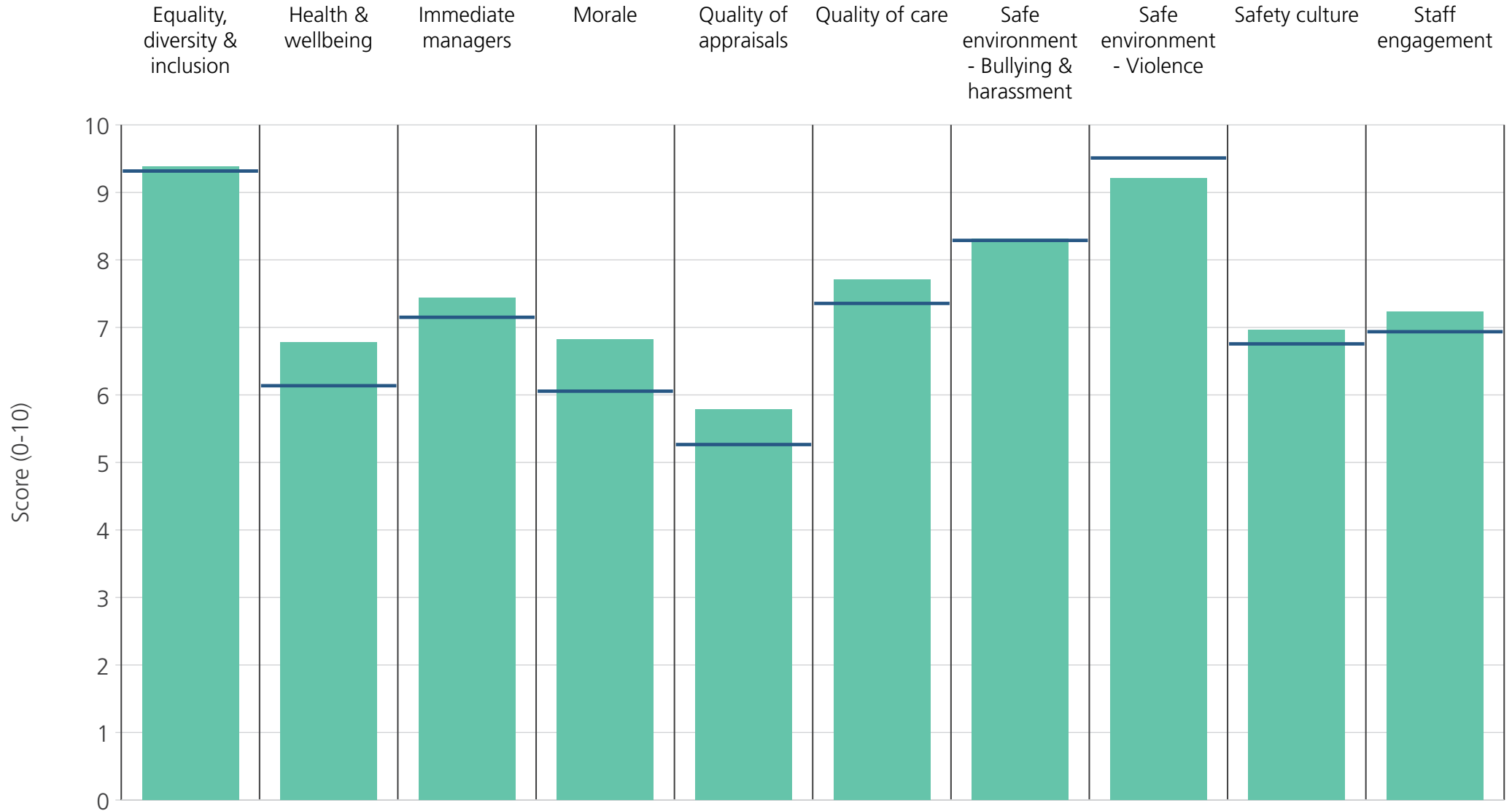
Directorate	9.0	5.2	7.0	5.5	5.3	7.1	8.0	9.8	6.8	6.6
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	97	99	100	97	93	88	99	99	98	100



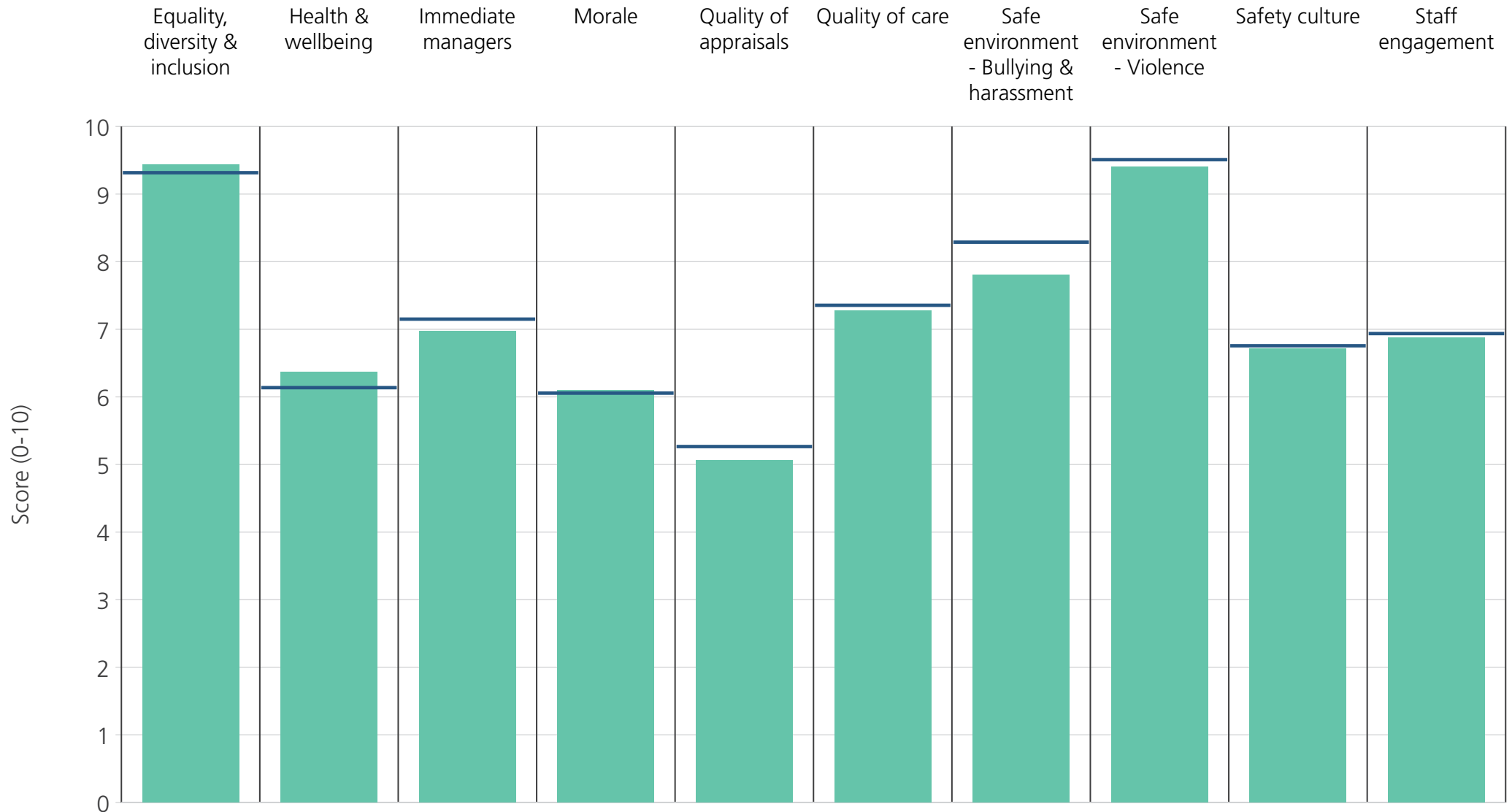
Directorate	8.9	6.1	6.9	6.0	5.0	7.6	7.6	8.6	6.6	6.8
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	82	83	83	82	76	76	81	83	82	83



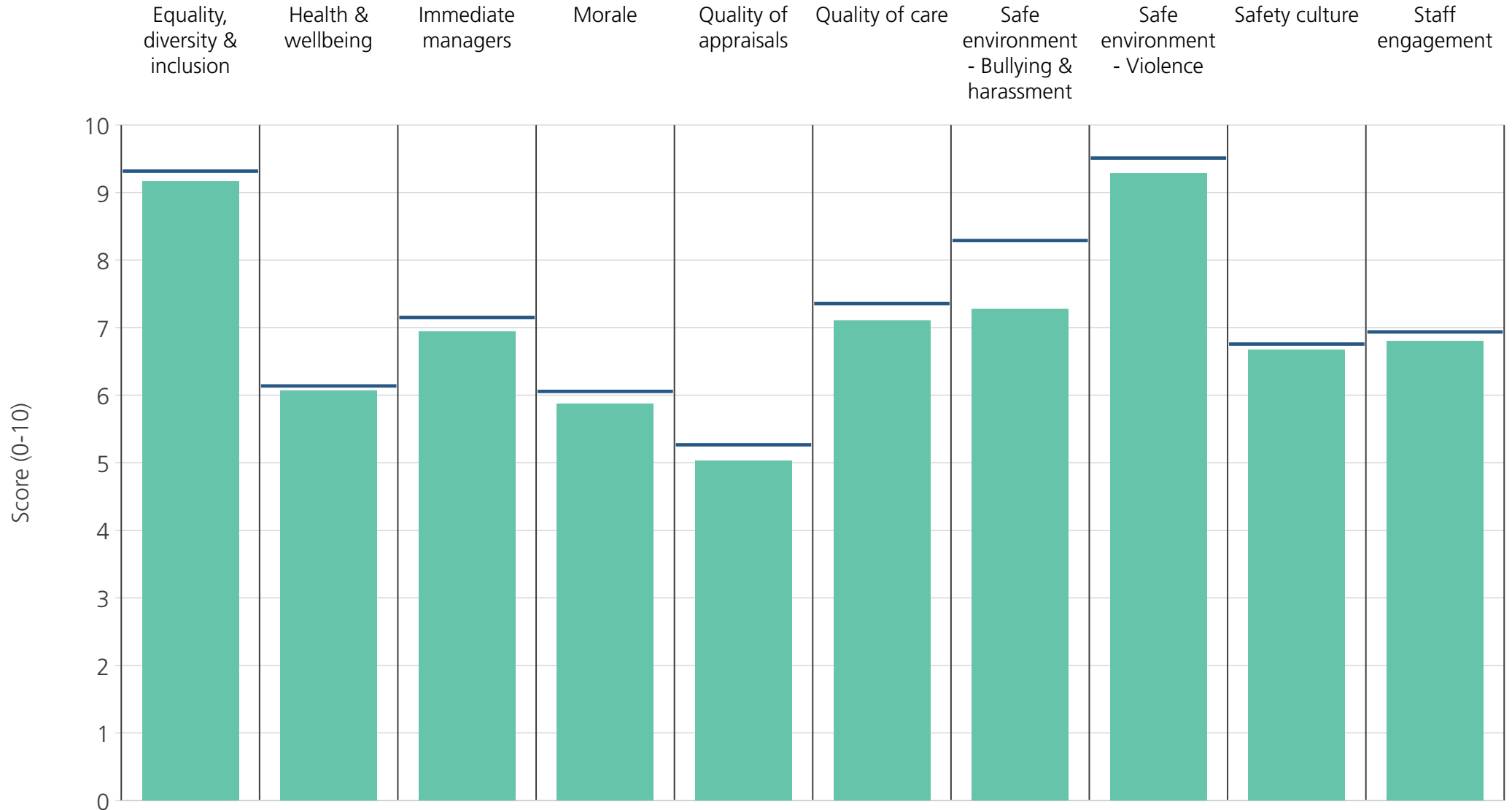
Directorate	9.5	5.6	6.8	5.6	5.2	7.3	9.0	9.8	6.8	6.7
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	97	96	98	96	92	96	97	97	97	99



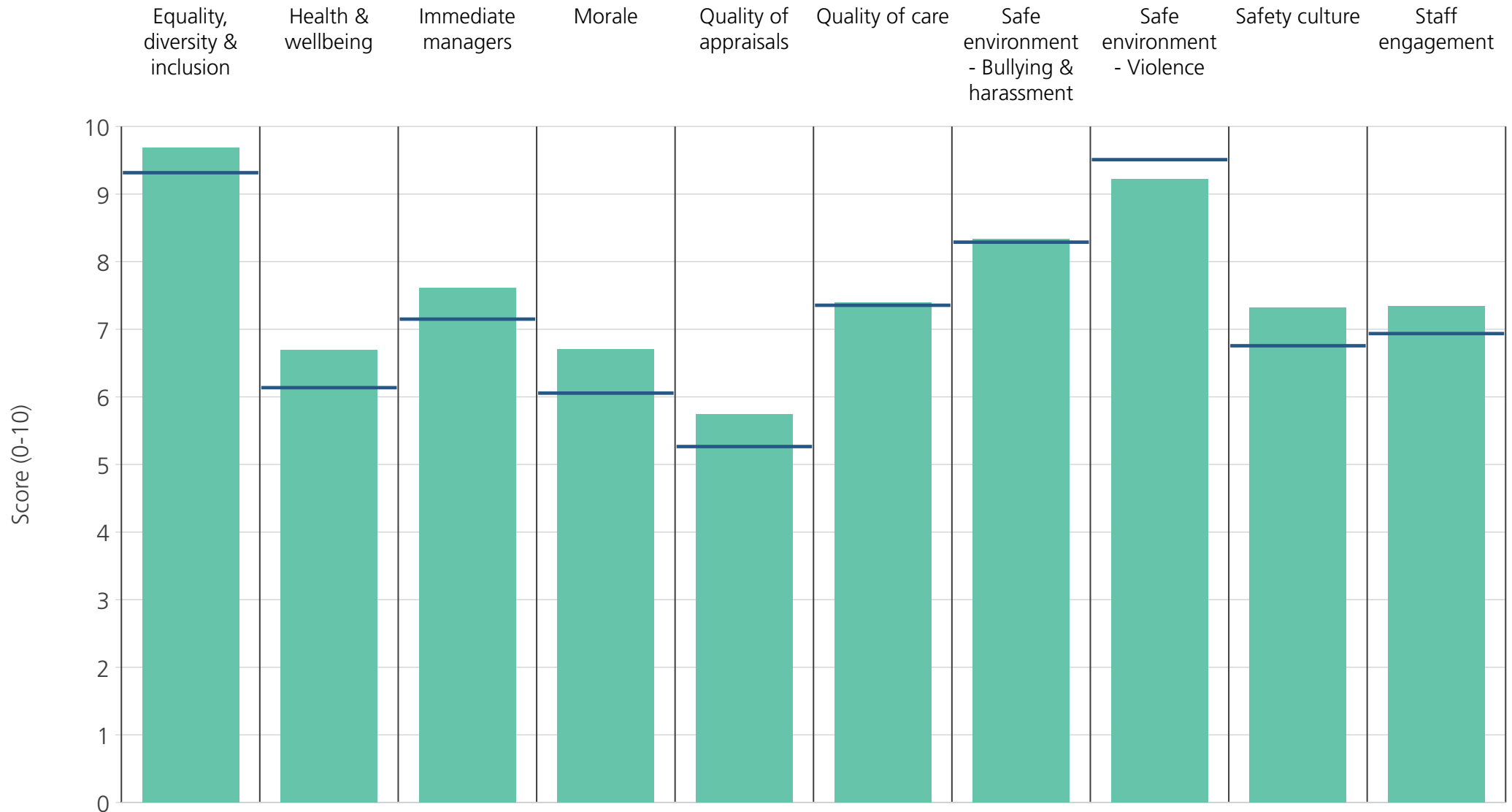
Directorate	9.4	6.8	7.4	6.8	5.8	7.7	8.3	9.2	7.0	7.2
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	88	88	88	88	83	84	87	88	88	89



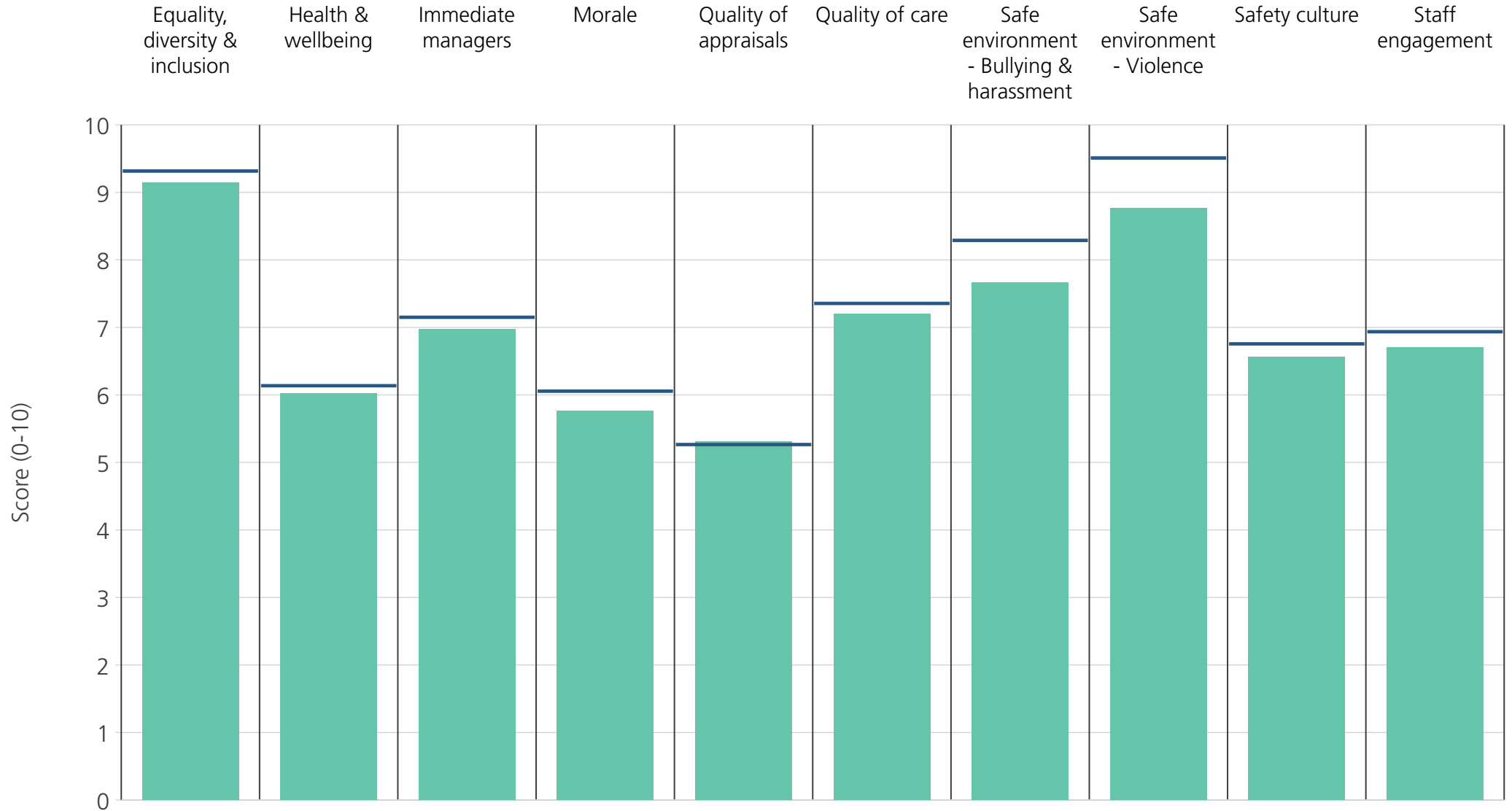
Directorate	9.4	6.4	7.0	6.1	5.1	7.3	7.8	9.4	6.7	6.9
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	120	121	118	116	114	95	120	118	120	120



Directorate	9.2	6.1	6.9	5.9	5.0	7.1	7.3	9.3	6.7	6.8
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	85	86	86	85	82	72	85	86	85	88



Directorate	9.7	6.7	7.6	6.7	5.7	7.4	8.3	9.2	7.3	7.3
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	81	82	81	81	76	71	80	77	81	82



Directorate	9.1	6.0	7.0	5.8	5.3	7.2	7.7	8.8	6.6	6.7
Your org	9.3	6.1	7.2	6.1	5.3	7.4	8.3	9.5	6.8	6.9
Responses	168	172	172	168	152	161	170	170	170	175