

Pennine Acute Hospitals NHS Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Chief Nurse/Executive	26
Themes – Directorates 1	4	Support Services - Estates Management	27
Royal Oldham CO	5	IM&T - Clinical Coding & BI	28
Bury & Rochdale CO	6	Finance Directorate	29
North Manchester CO	7	Medical Director	30
Corporate	8	IM&T - Technology	31
Support Services - Estates	9	Hosted Service	32
Support Services - Clinical	10	Bury & Rochdale CO Management	33
Themes – Directorates 2	11	Royal Oldham CO Management	34
Division of Surgery	12	North Manchester CO Management (N)	35
Bury Integrated Care	13		
Women & Children's Division	14		
Operational Delivery	15		
Division of Medicine	16		
NM Integrated Medicine	17		
HMR Integrated Care	18		
Oldham CO Estates & Facilities	19		
Radiology Directorate	20		
Pathology Directorate	21		
Pharmacy Directorate	22		
Strategy & OD	23		
NM CO - Estates & Facilities	24		
B&R CO - Estates & Facilities	25		

This directorate report for Pennine Acute Hospitals NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Pennine Acute Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

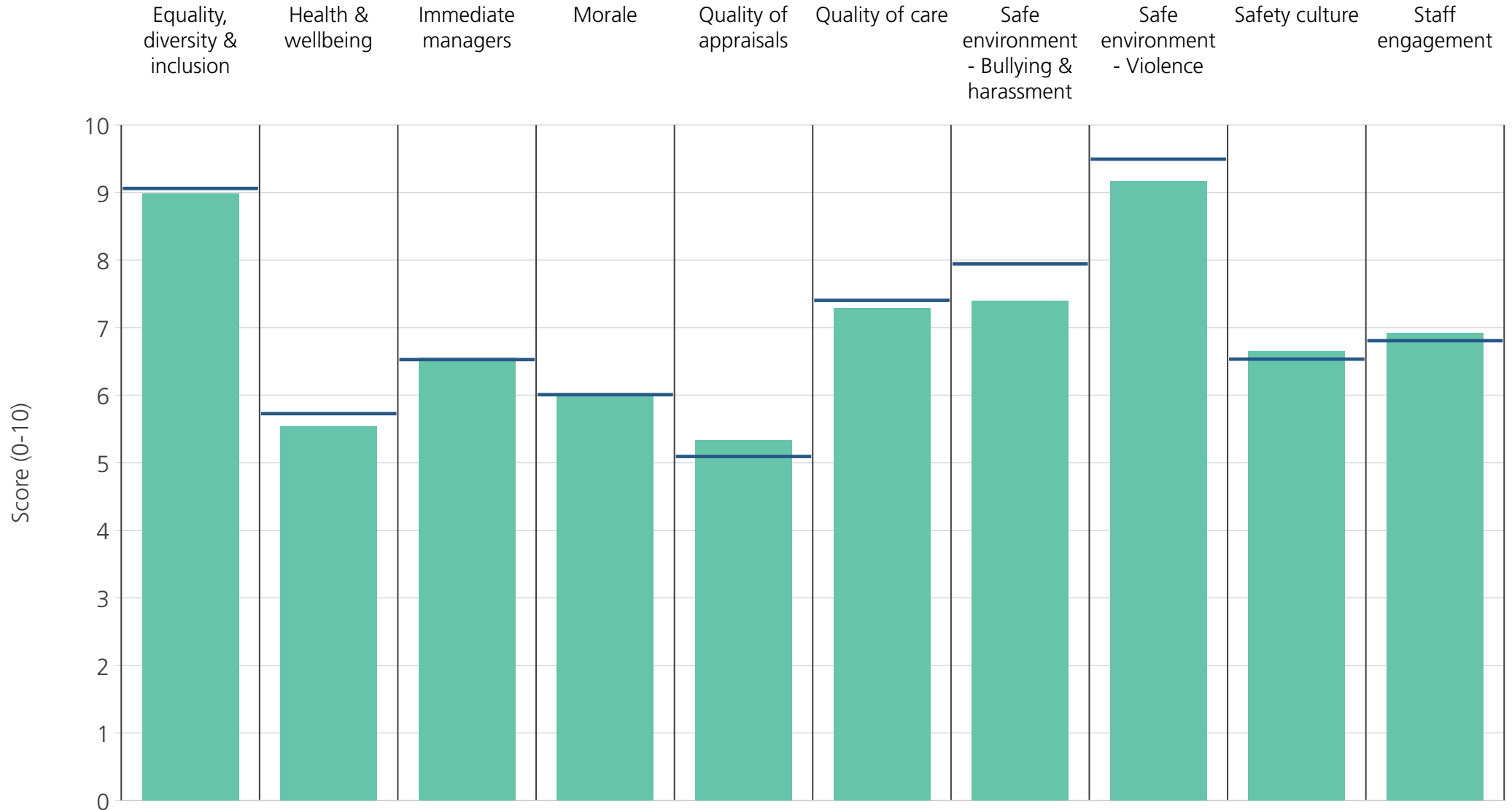
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



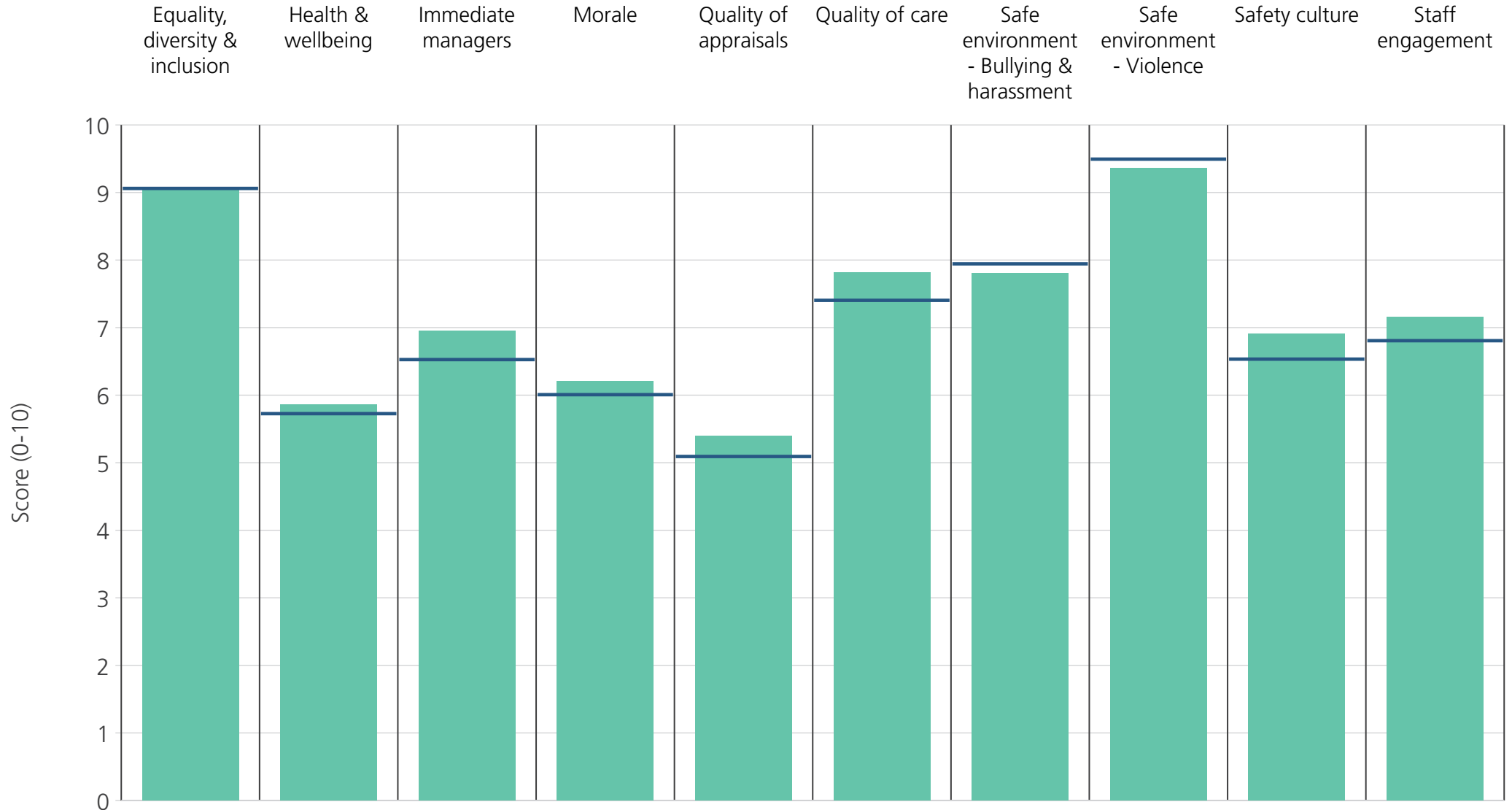
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

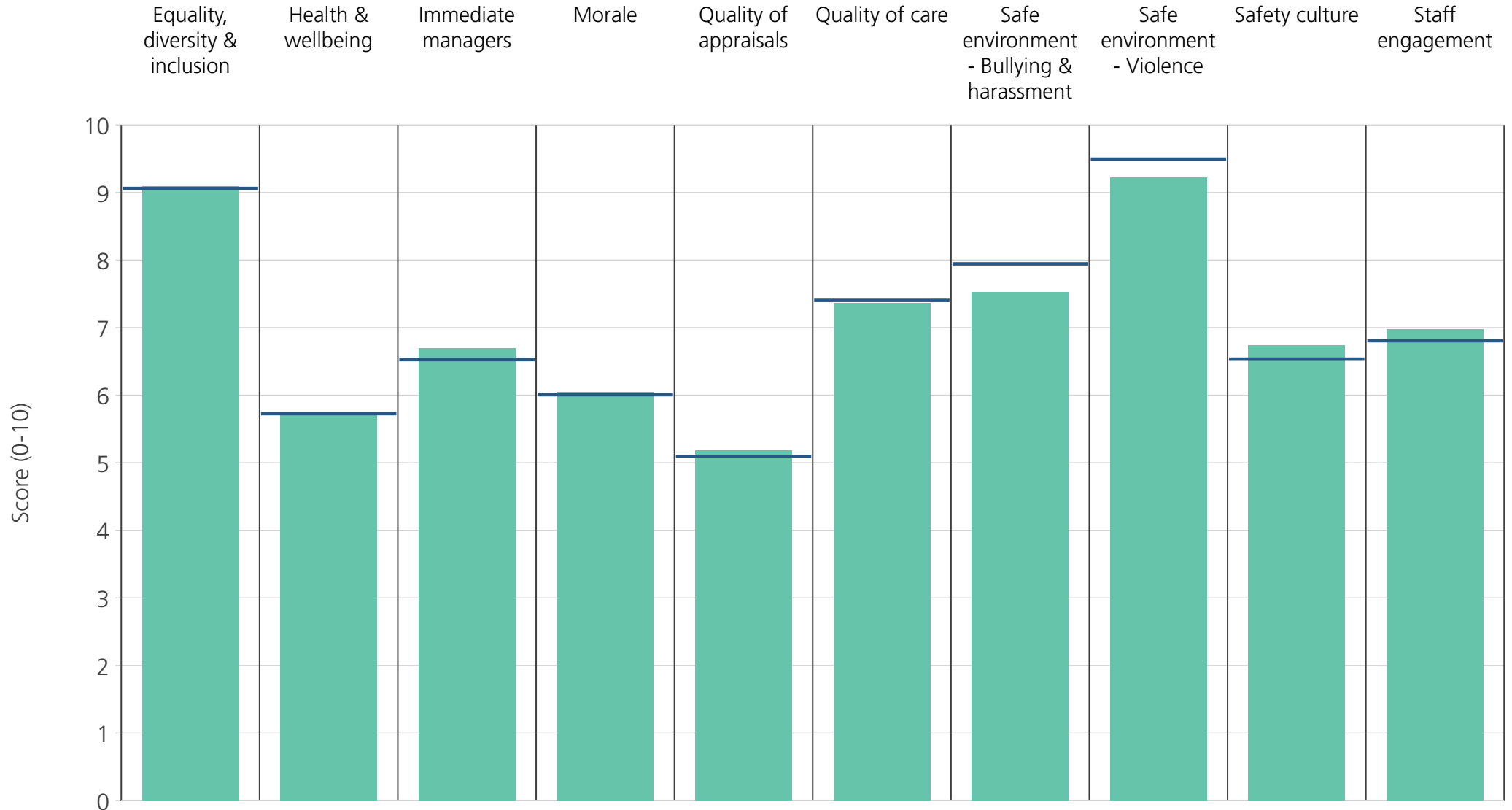
Pennine Acute Hospitals NHS Trust
2018 NHS Staff Survey Results



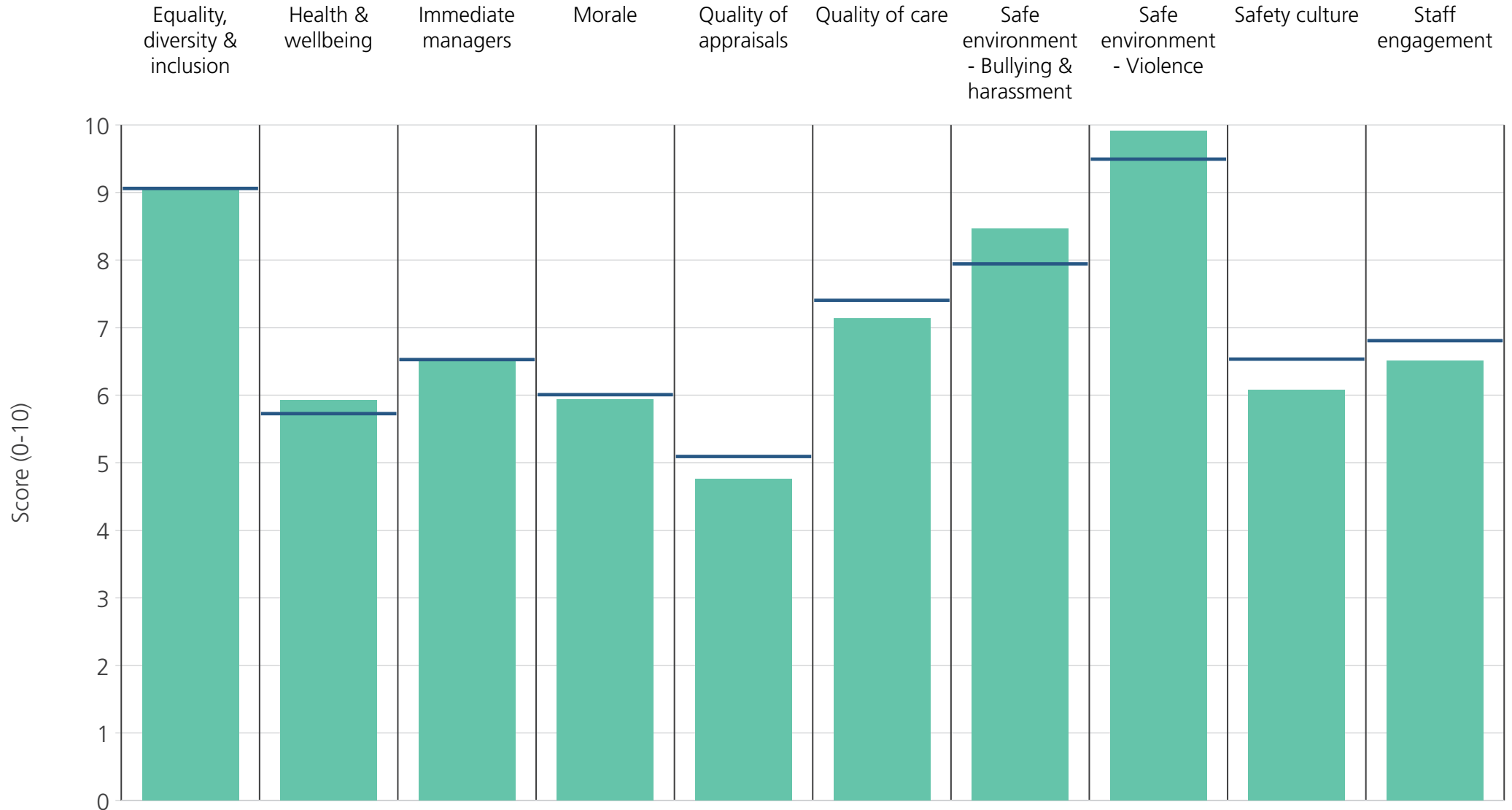
Directorate	9.0	5.5	6.6	6.0	5.3	7.3	7.4	9.2	6.6	6.9
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	663	671	667	658	563	630	662	657	663	669



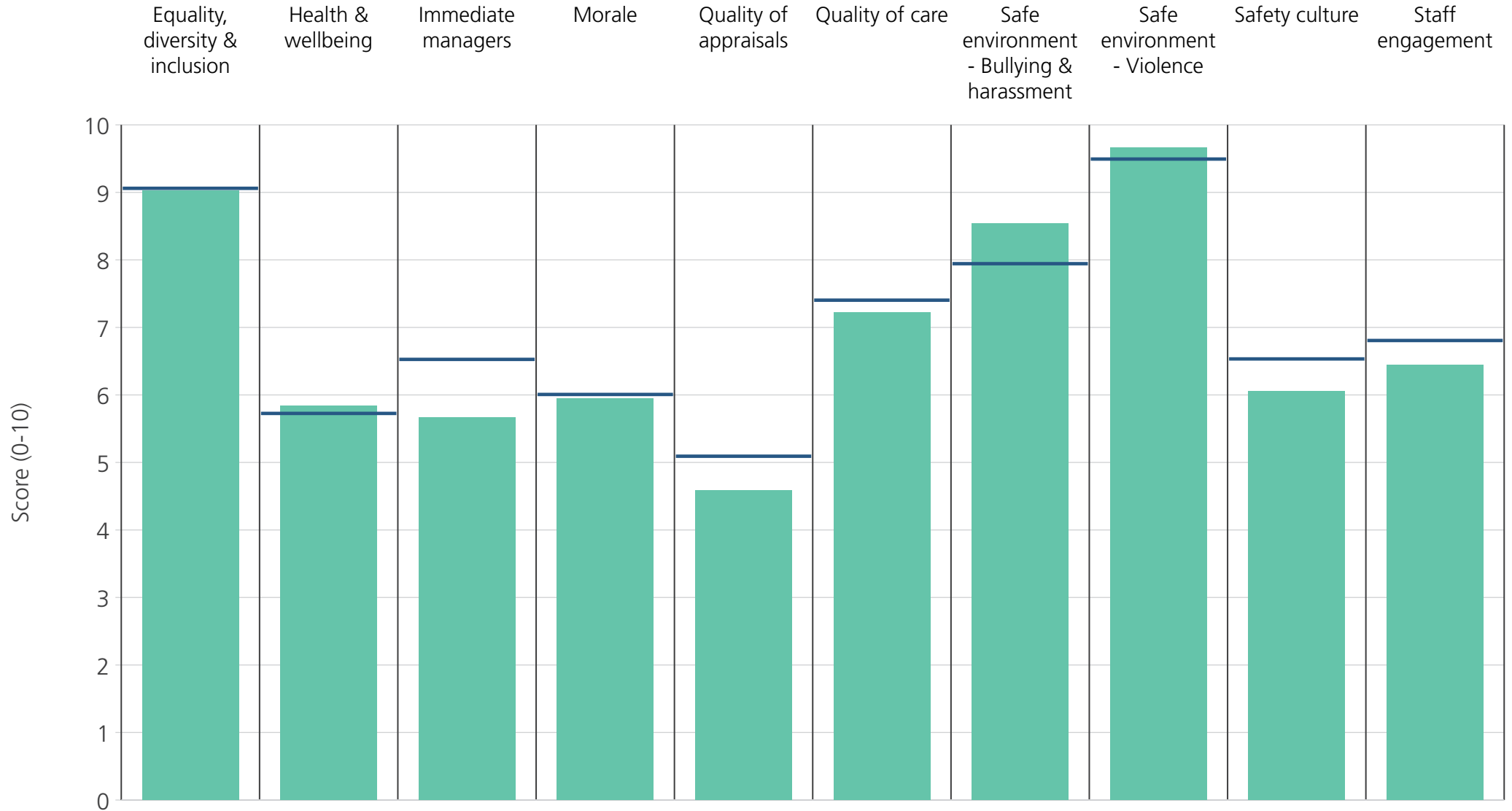
Directorate	9.0	5.9	6.9	6.2	5.4	7.8	7.8	9.4	6.9	7.2
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	623	626	629	623	552	592	618	618	625	637



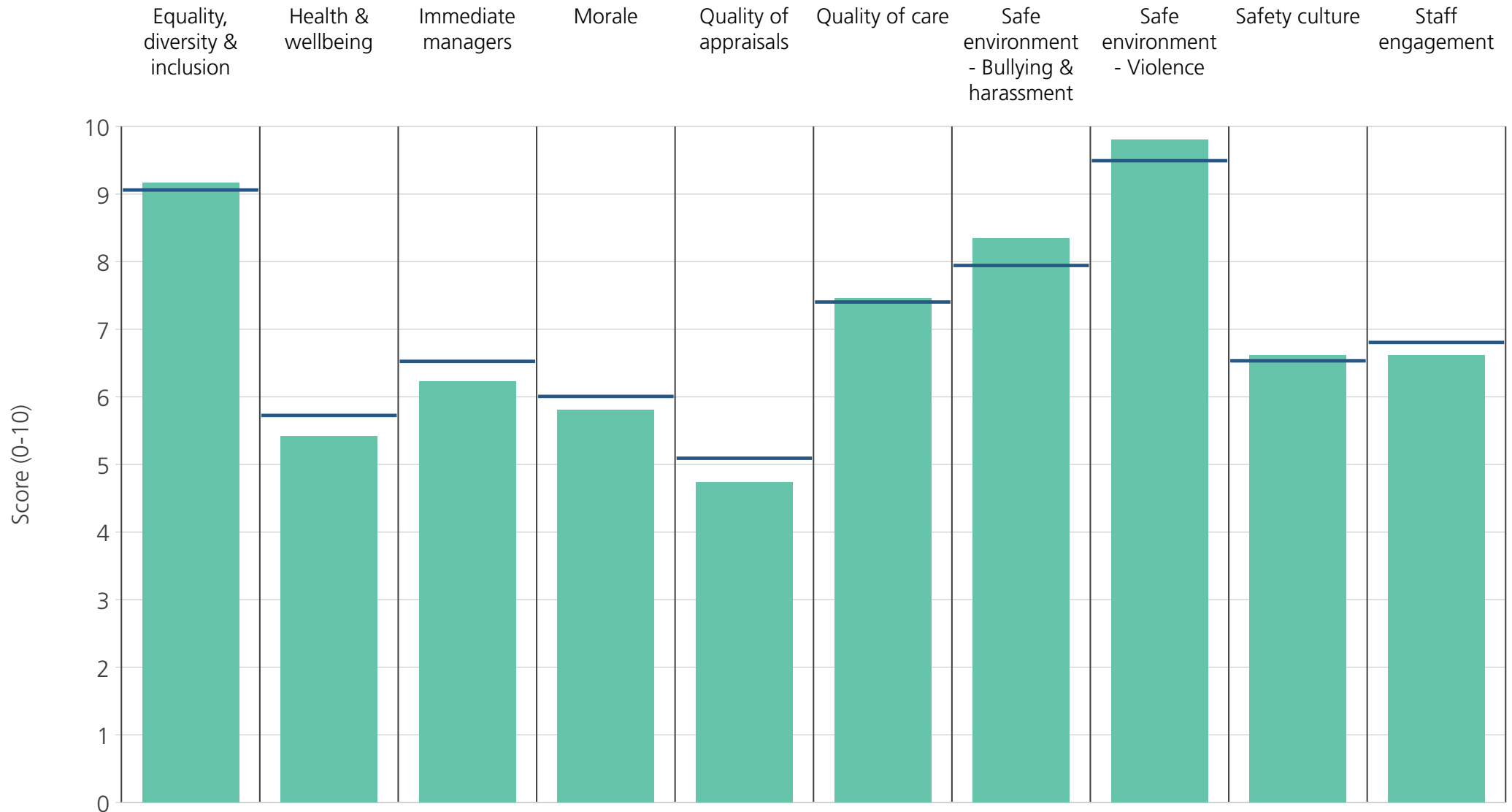
Directorate	9.1	5.7	6.7	6.0	5.2	7.4	7.5	9.2	6.7	7.0
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	494	501	501	493	412	483	485	487	500	504



Directorate	9.1	5.9	6.5	5.9	4.8	7.1	8.5	9.9	6.1	6.5
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	666	673	673	664	412	477	662	656	664	685

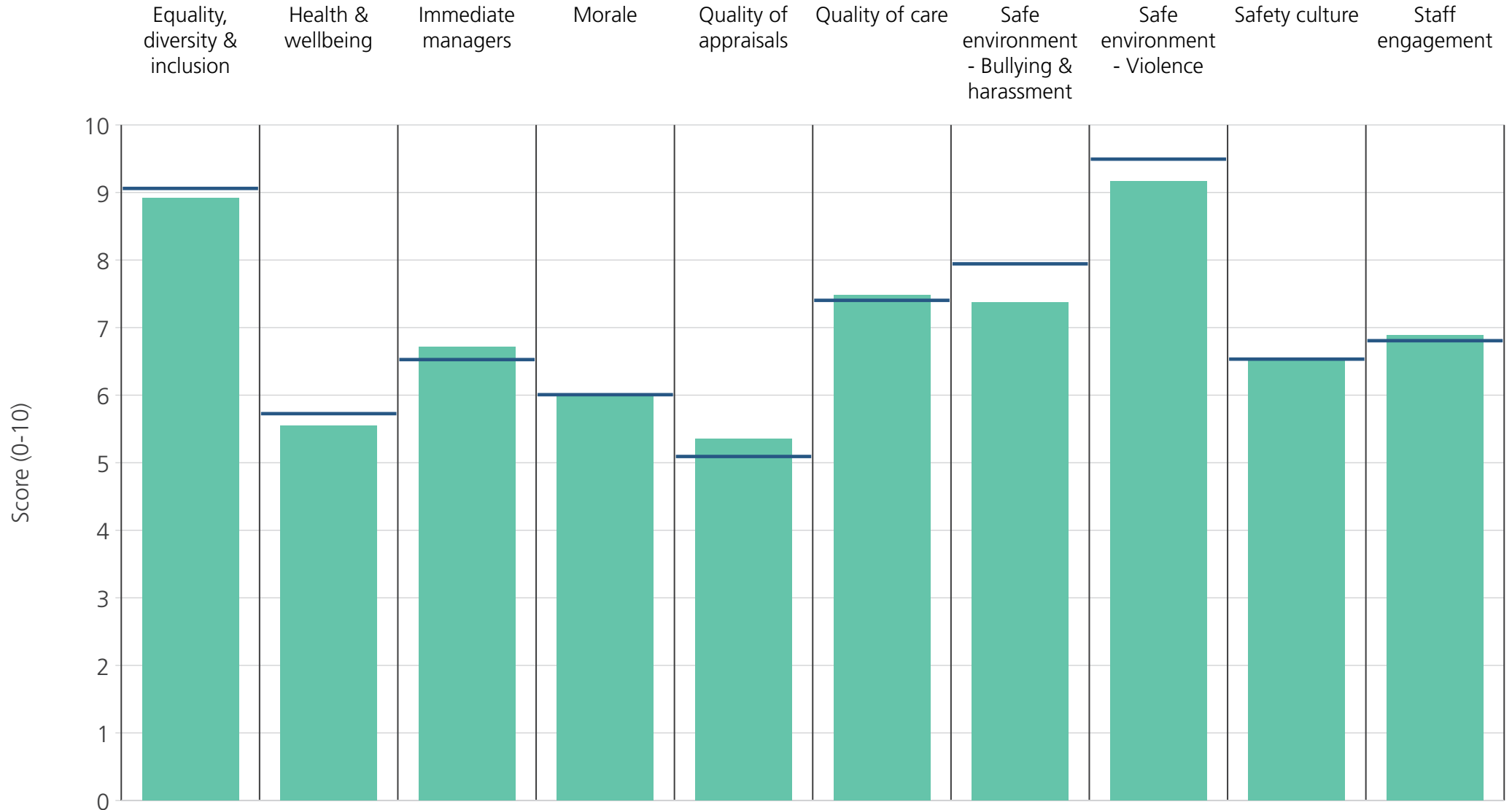


Directorate	9.0	5.8	5.7	5.9	4.6	7.2	8.5	9.7	6.1	6.4
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	287	290	289	280	187	197	278	283	278	286

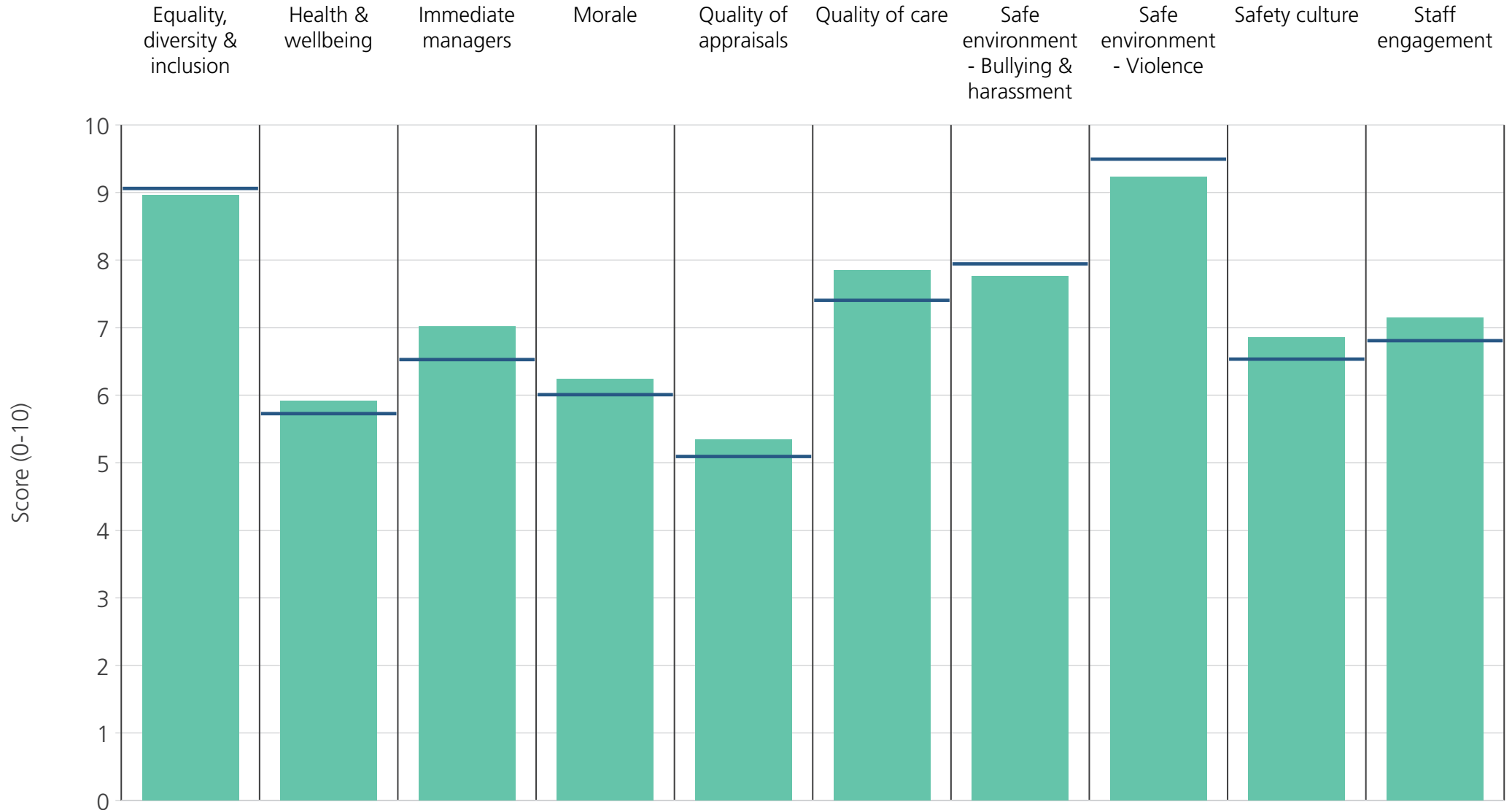


Directorate	9.2	5.4	6.2	5.8	4.7	7.5	8.3	9.8	6.6	6.6
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	352	351	353	350	291	332	346	347	353	355

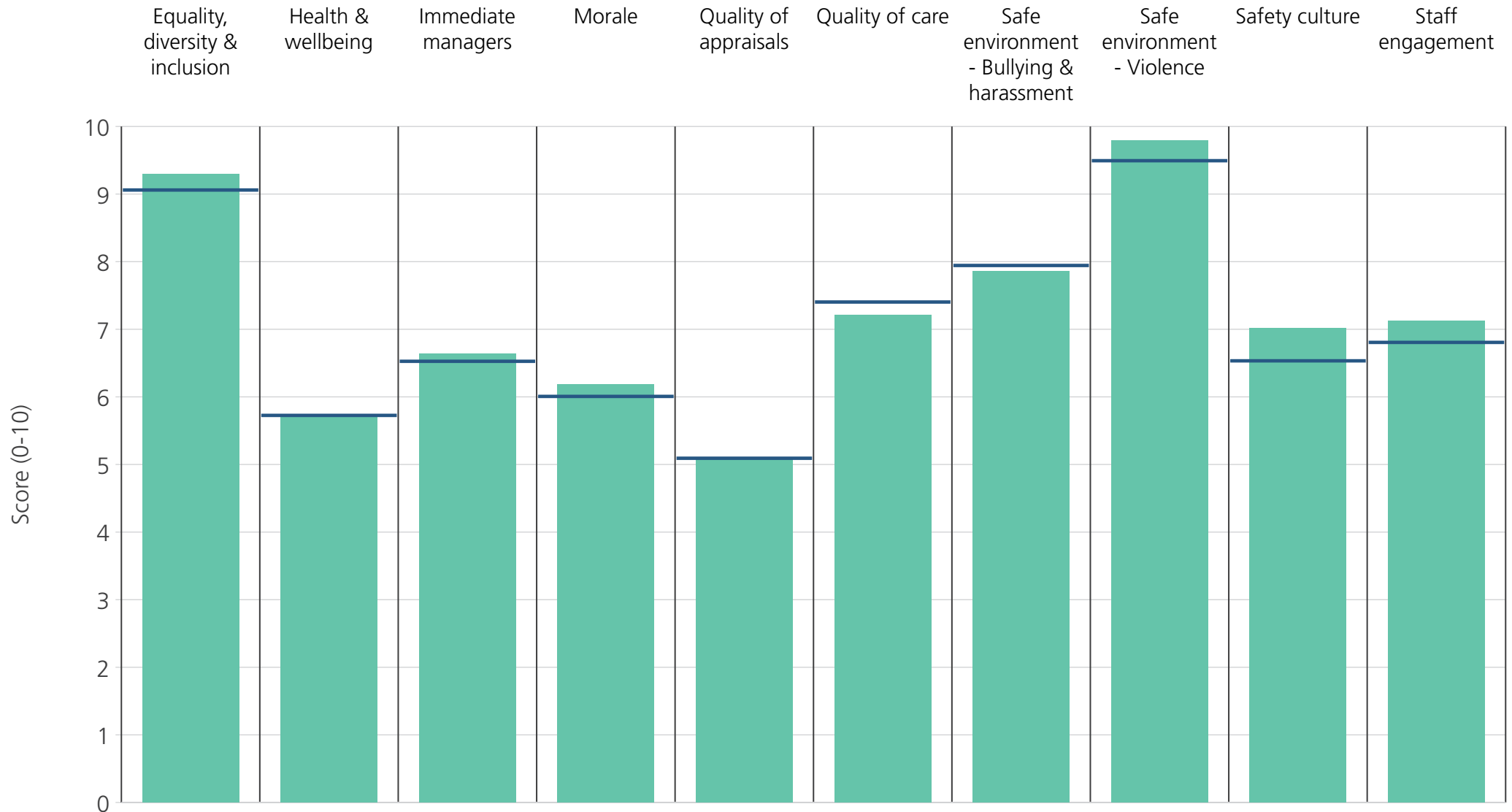
Directorates 2



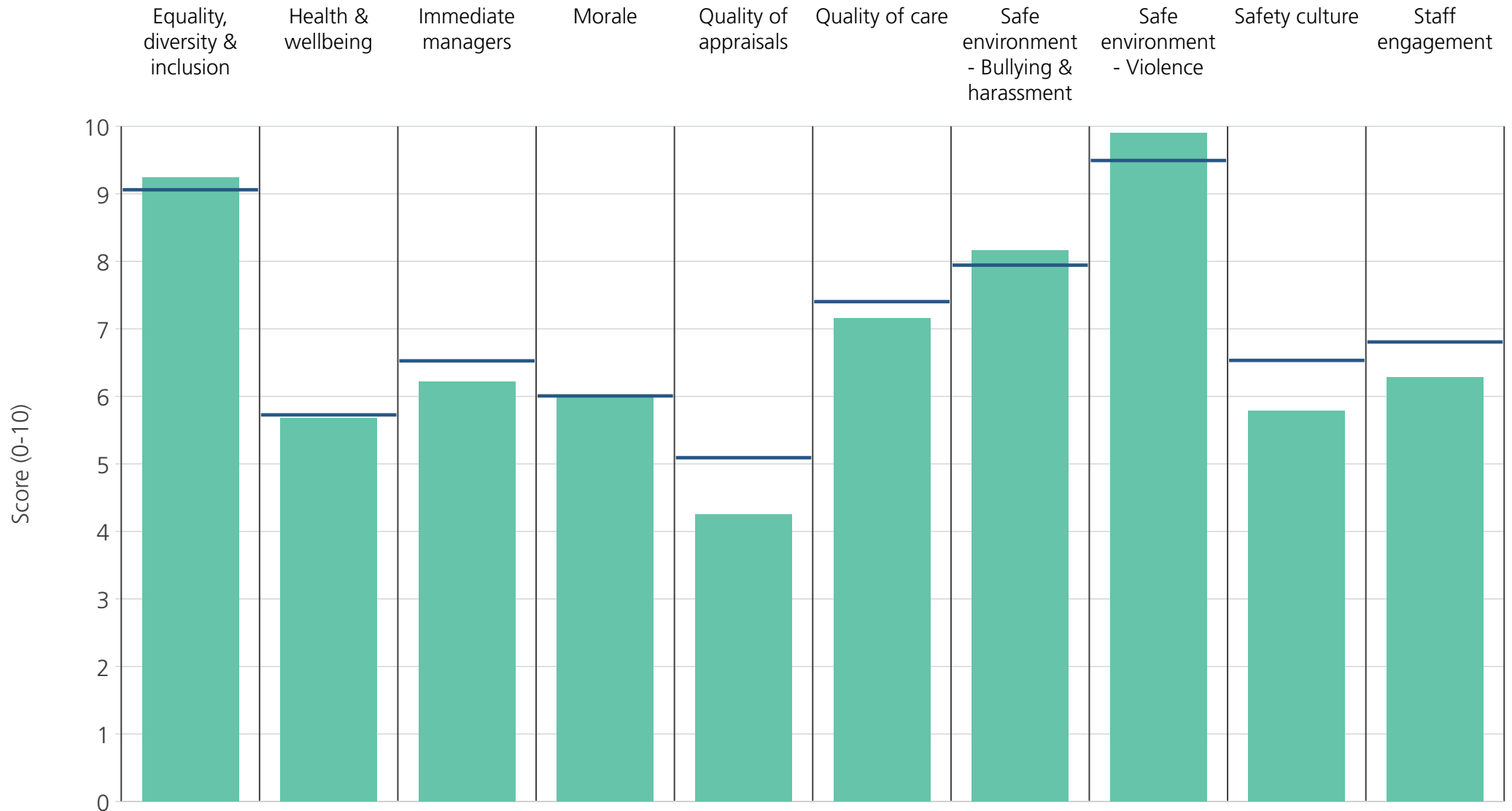
Directorate	8.9	5.6	6.7	6.0	5.3	7.5	7.4	9.2	6.5	6.9
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	509	515	514	507	447	491	502	503	513	515



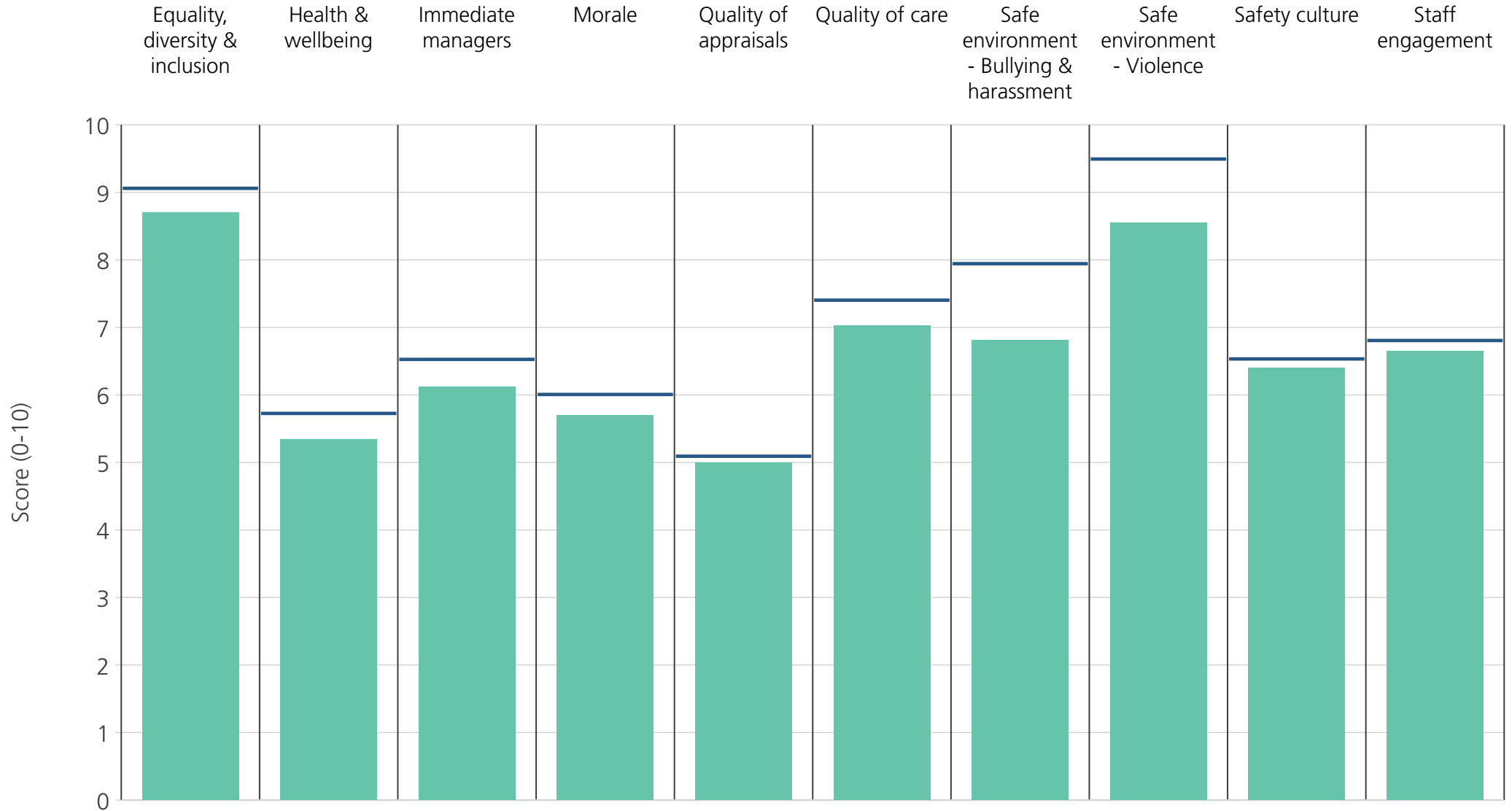
Directorate	9.0	5.9	7.0	6.2	5.3	7.8	7.8	9.2	6.9	7.1
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	394	396	398	393	357	383	390	388	394	400



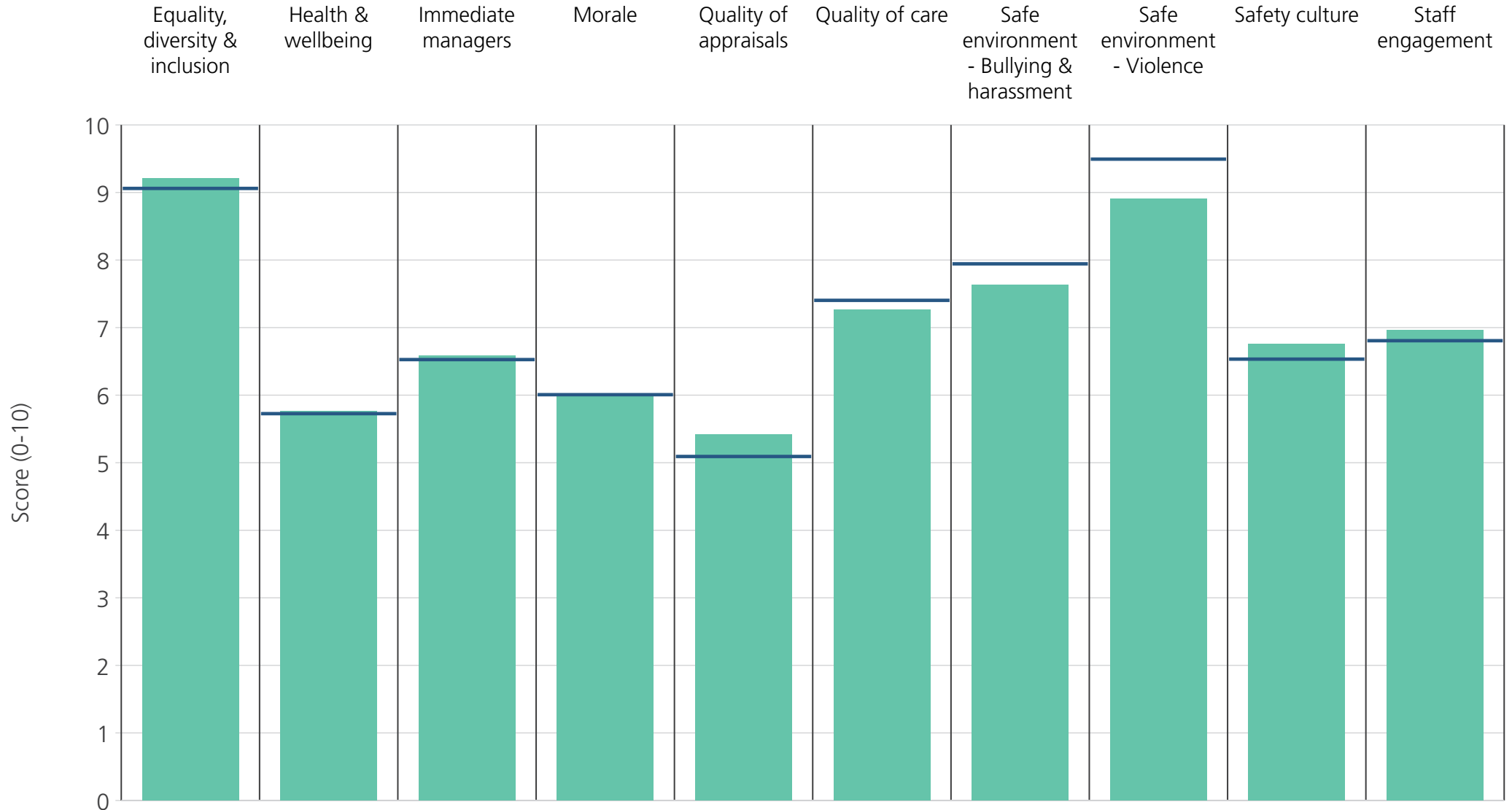
Directorate	9.3	5.7	6.6	6.2	5.1	7.2	7.9	9.8	7.0	7.1
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	277	282	281	277	230	271	276	271	279	283



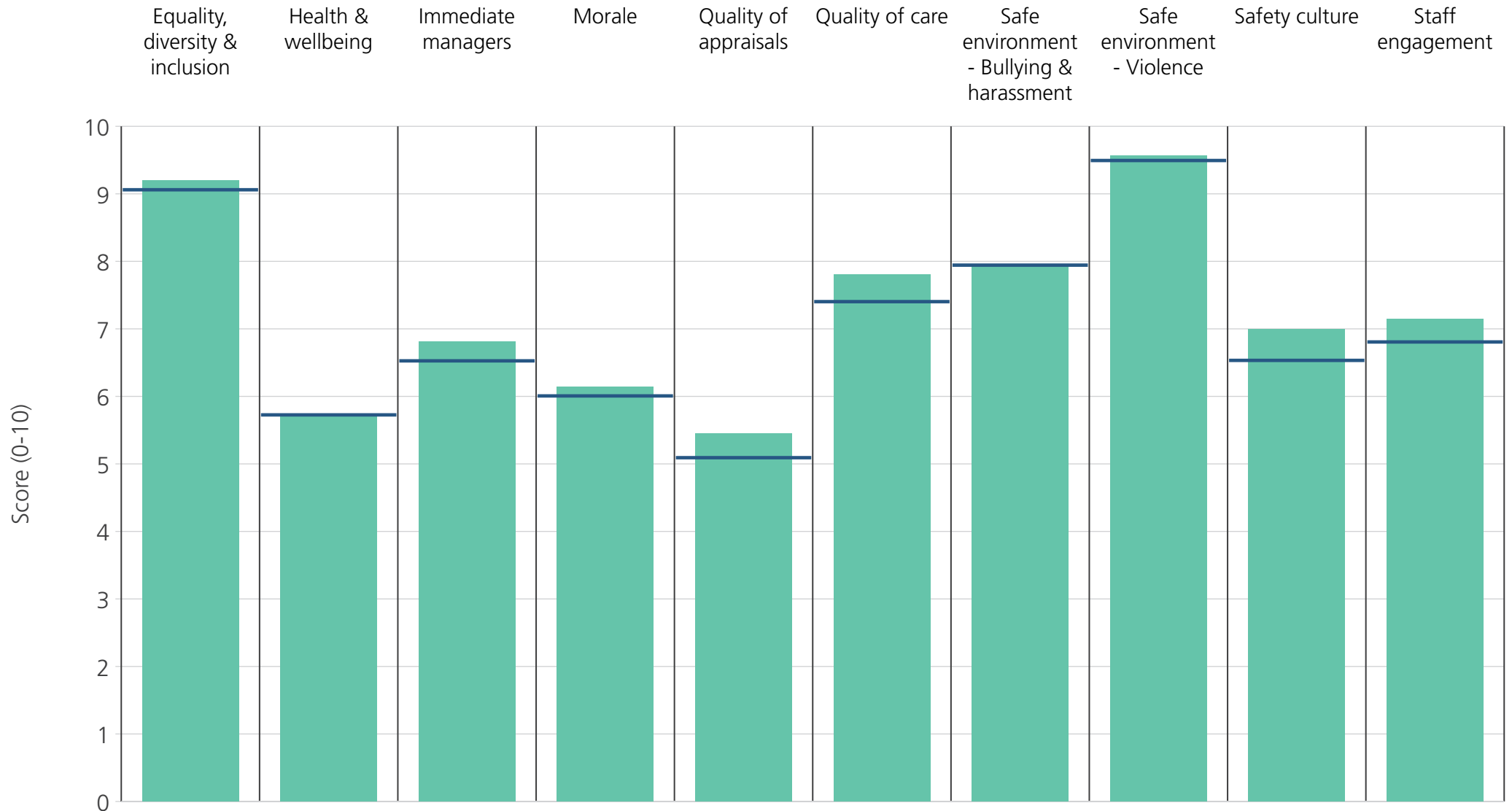
Directorate	9.2	5.7	6.2	6.0	4.3	7.2	8.2	9.9	5.8	6.3
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	285	289	290	283	172	253	284	280	285	296



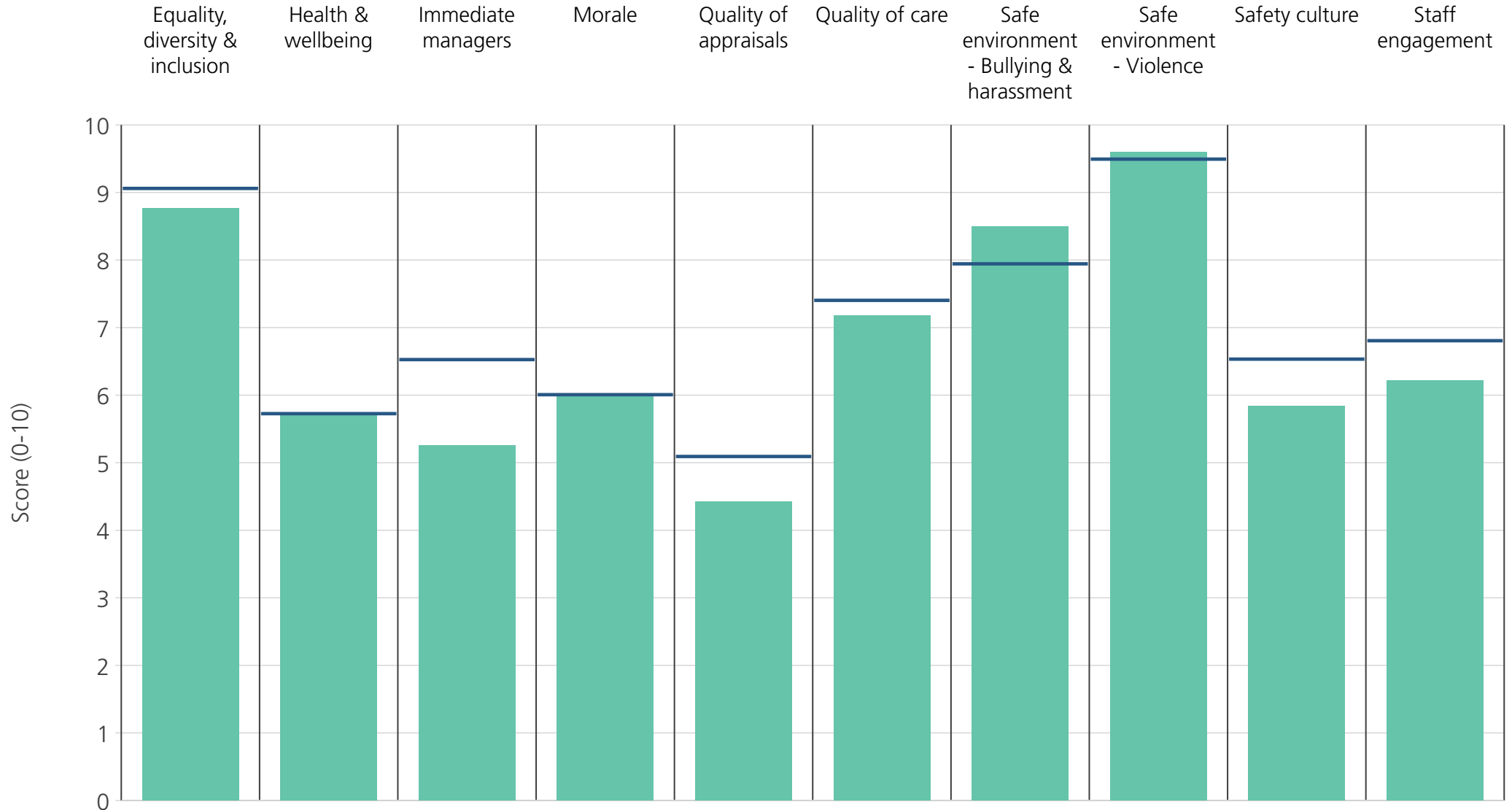
Directorate	8.7	5.3	6.1	5.7	5.0	7.0	6.8	8.5	6.4	6.6
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	181	183	183	179	150	172	181	181	180	184



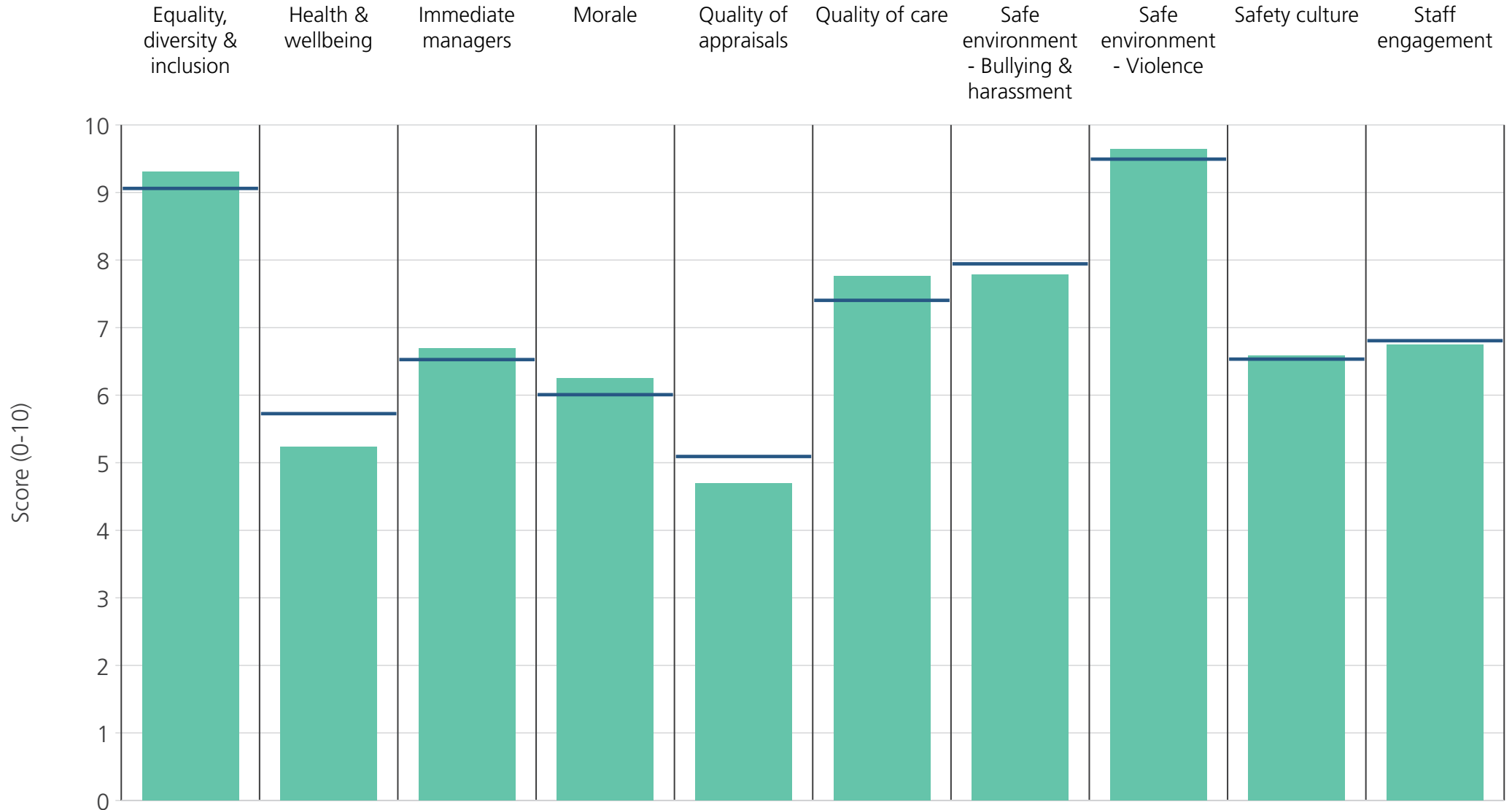
Directorate	9.2	5.8	6.6	6.0	5.4	7.3	7.6	8.9	6.8	7.0
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	171	172	170	169	134	164	168	169	172	171



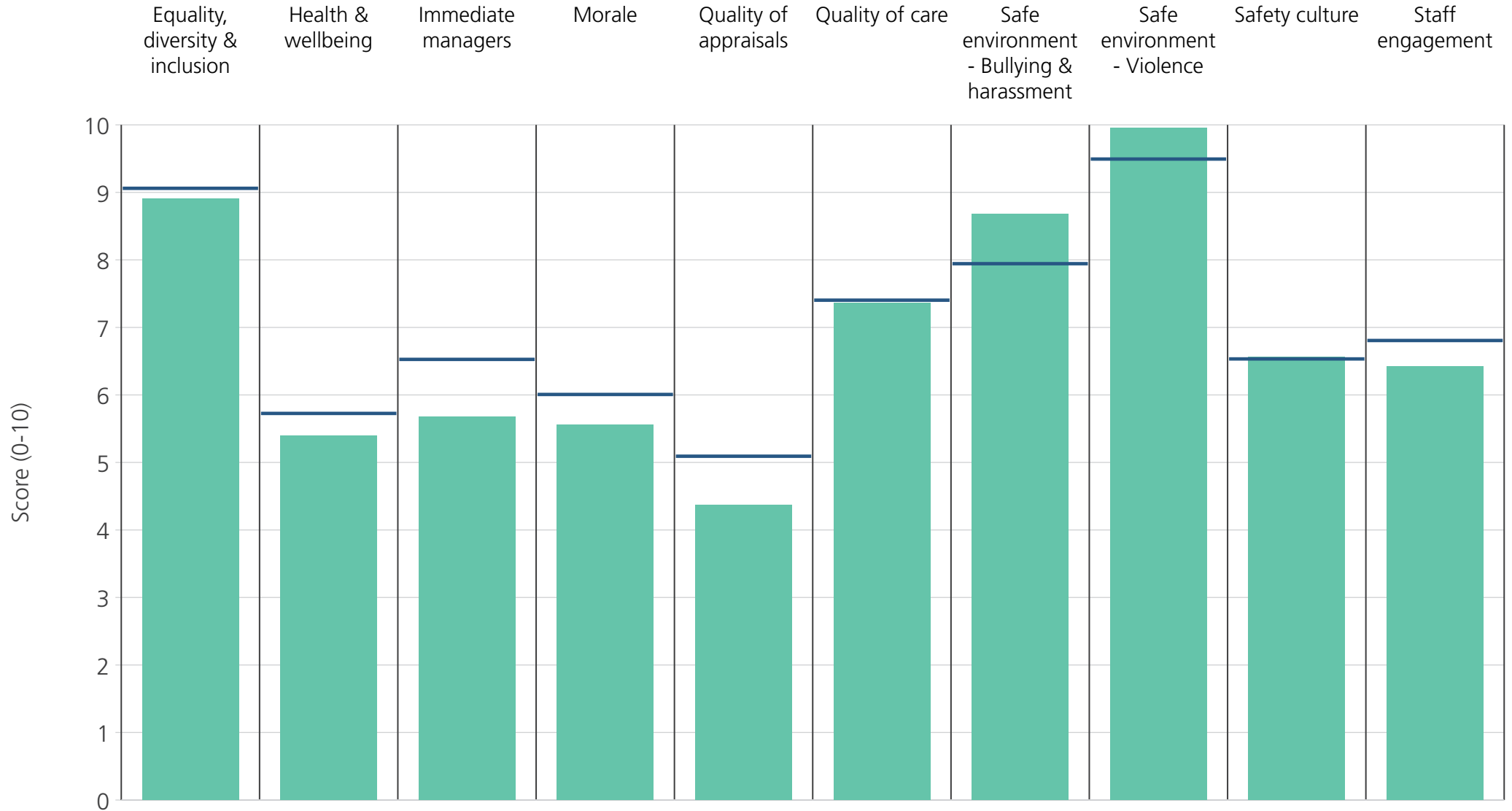
Directorate	9.2	5.7	6.8	6.1	5.5	7.8	7.9	9.6	7.0	7.1
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	219	220	221	220	186	201	218	220	221	227



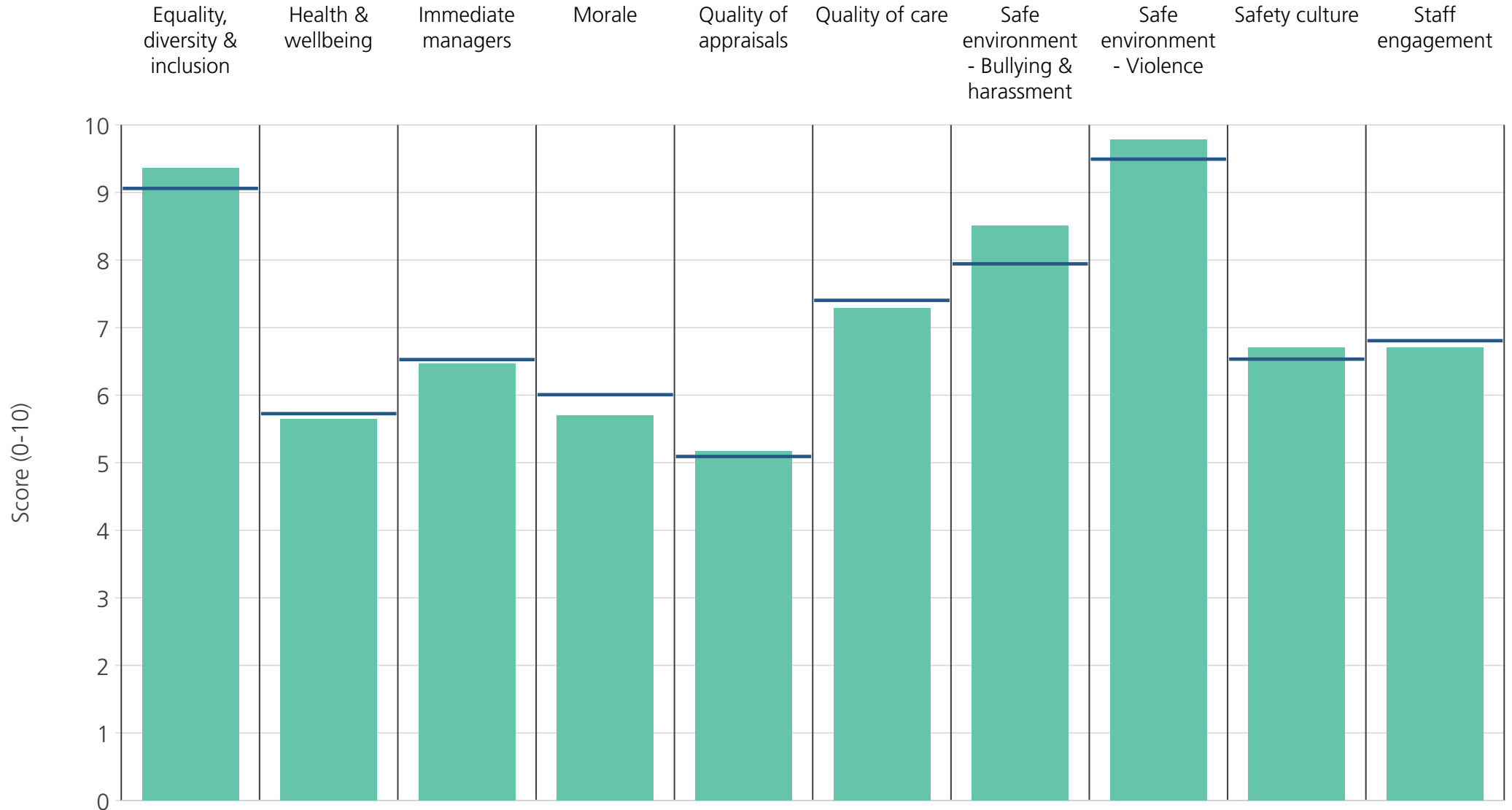
Directorate	8.8	5.7	5.3	6.0	4.4	7.2	8.5	9.6	5.8	6.2
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	107	109	107	104	74	67	105	107	104	105



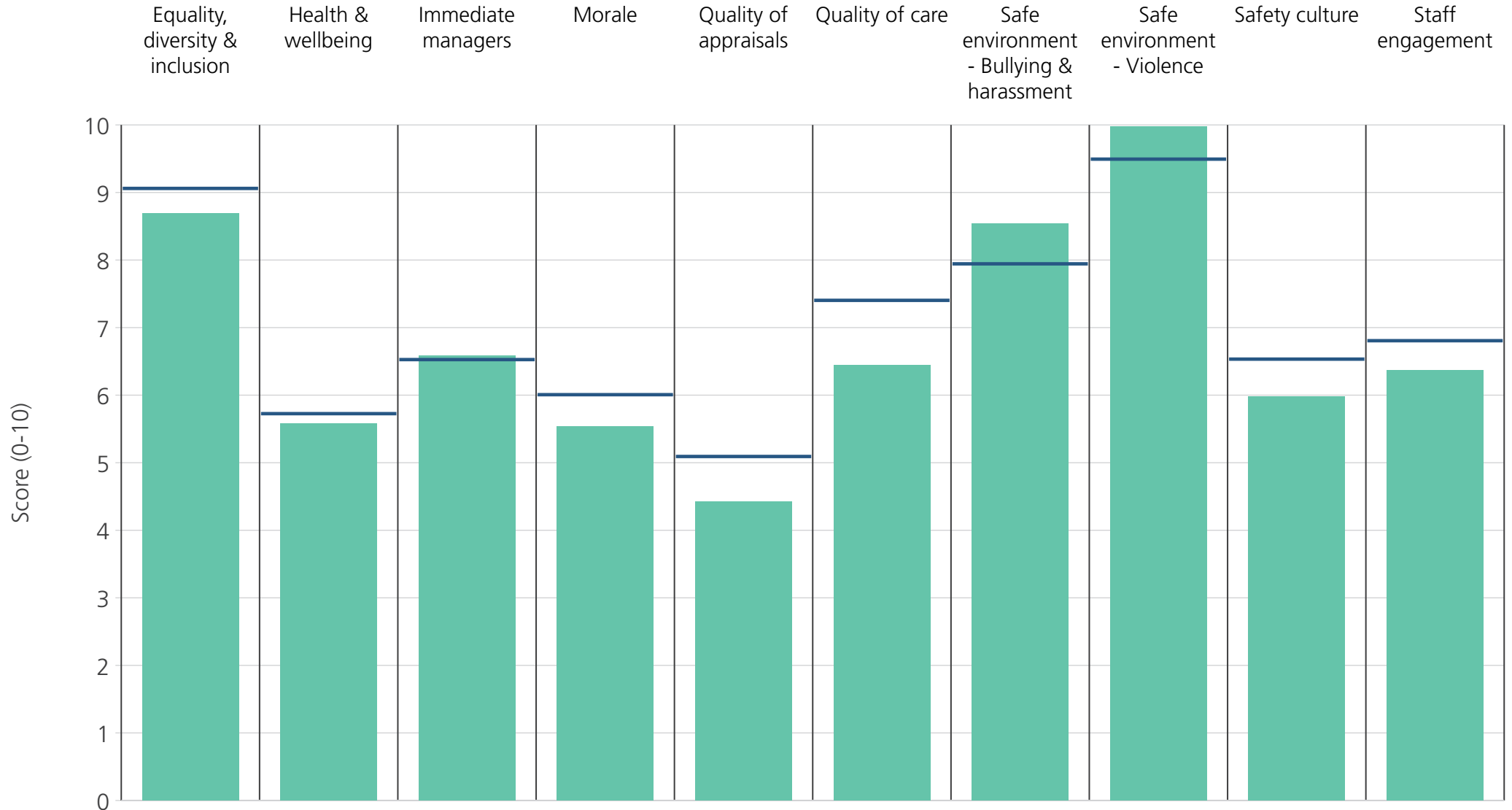
Directorate	9.3	5.2	6.7	6.2	4.7	7.8	7.8	9.6	6.6	6.8
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	110	110	111	108	87	104	110	110	110	113



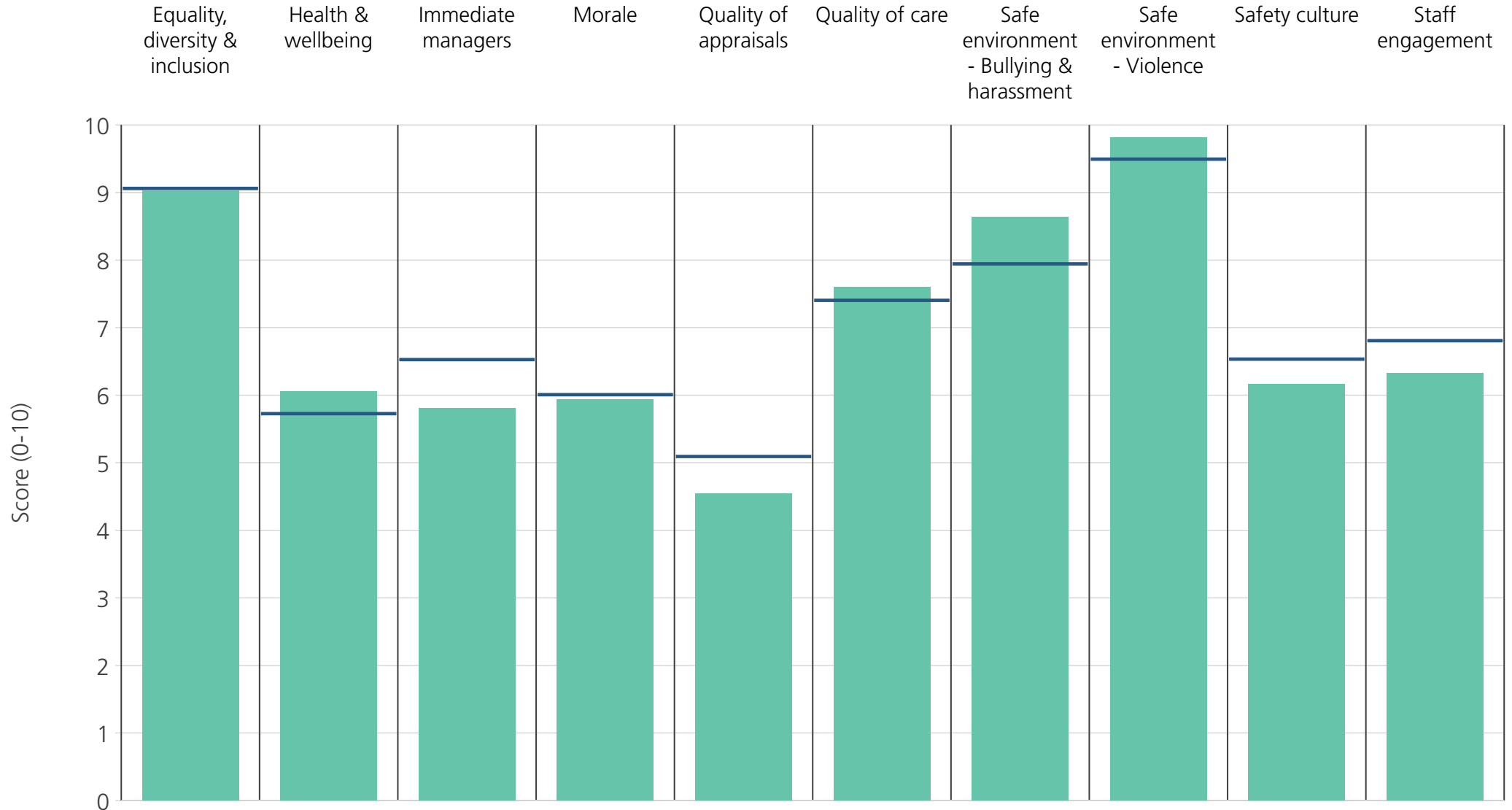
Directorate	8.9	5.4	5.7	5.6	4.4	7.4	8.7	9.9	6.6	6.4
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	137	136	137	137	107	129	132	132	138	137



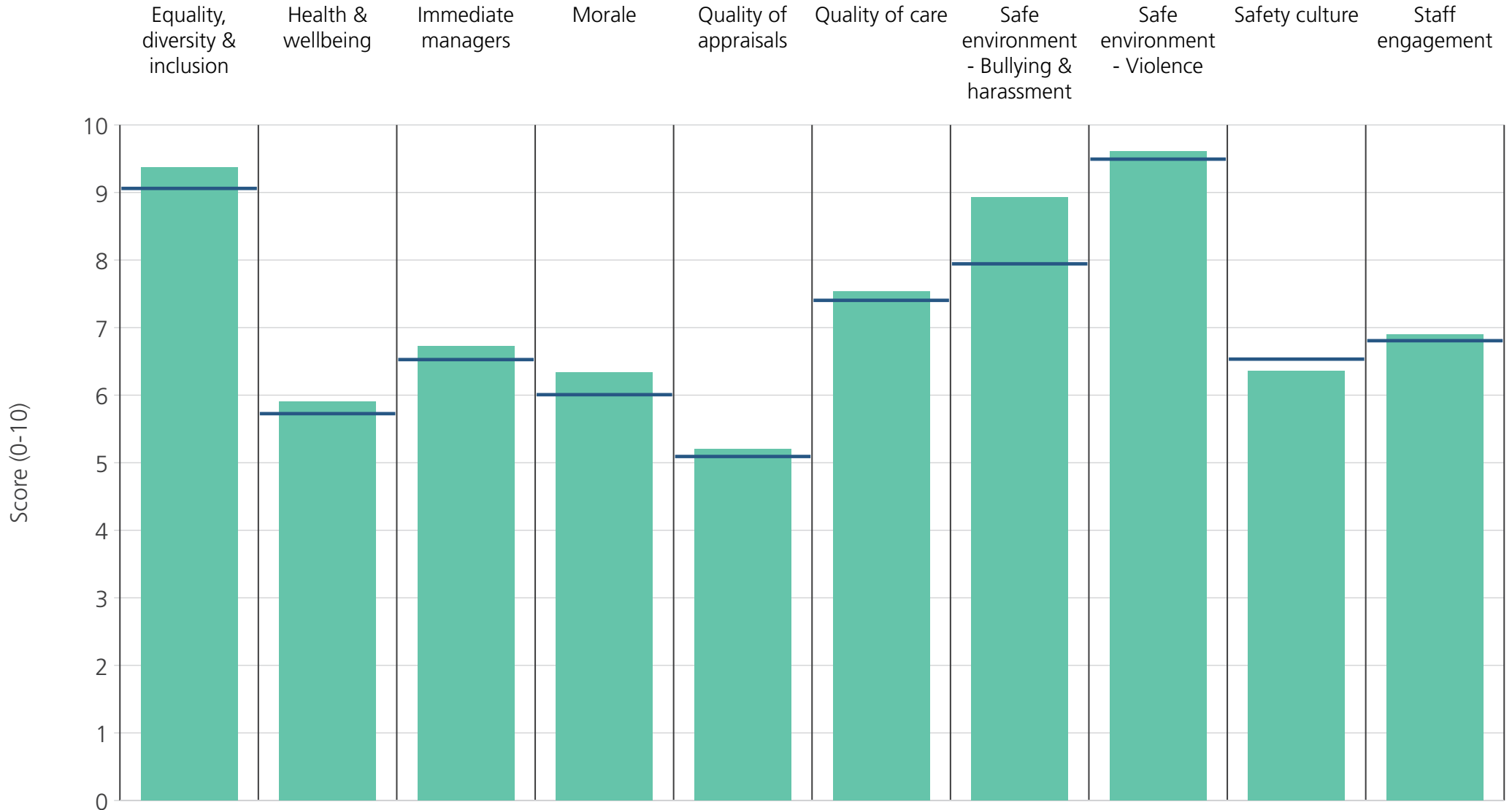
Directorate	9.4	5.6	6.5	5.7	5.2	7.3	8.5	9.8	6.7	6.7
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	105	105	105	105	97	99	104	105	105	105



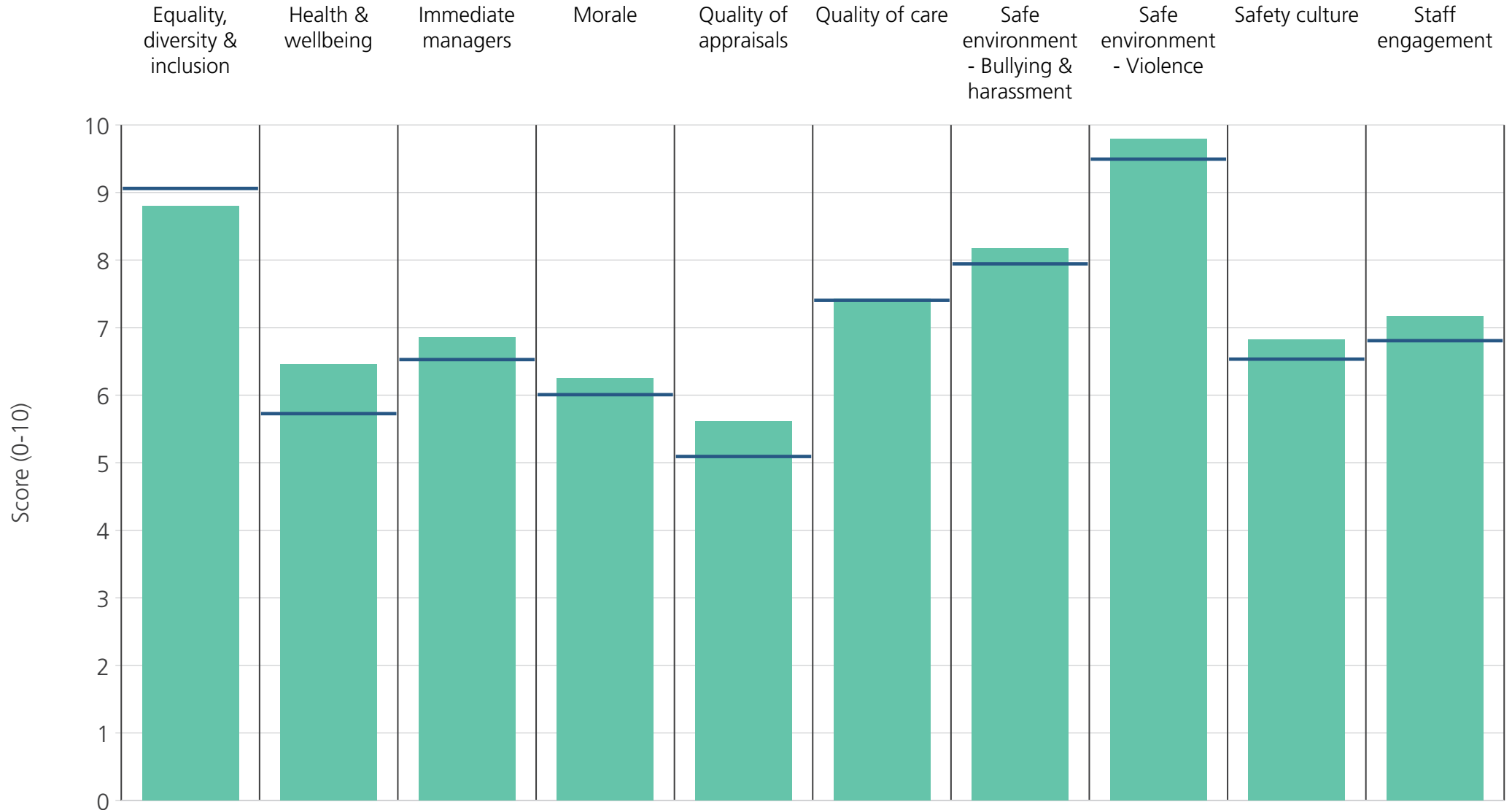
Directorate	8.7	5.6	6.6	5.5	4.4	6.4	8.5	10.0	6.0	6.4
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	113	115	115	115	74	59	114	113	113	115



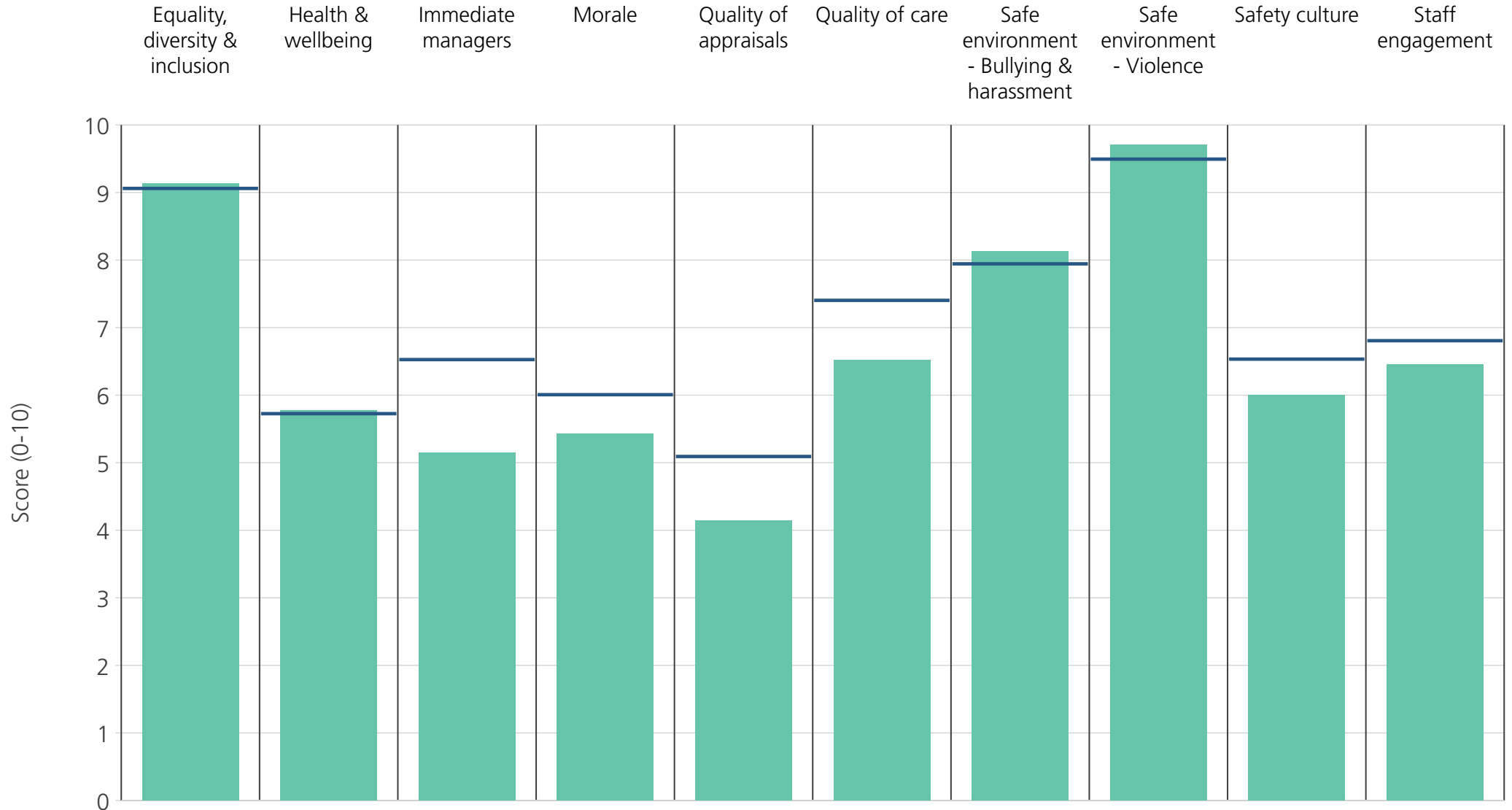
Directorate	9.0	6.1	5.8	5.9	4.5	7.6	8.6	9.8	6.2	6.3
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	57	57	58	55	35	35	55	55	55	58



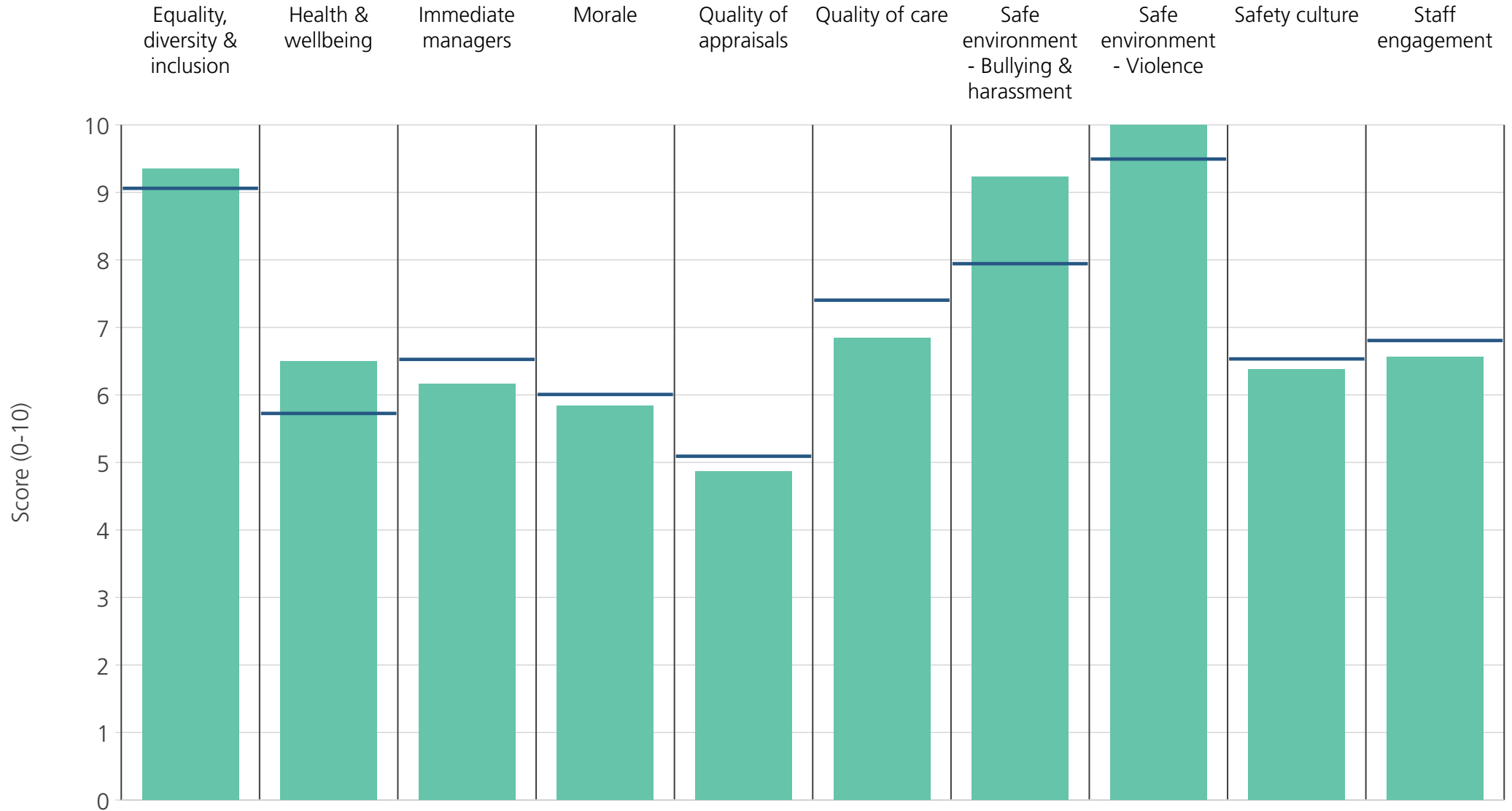
Directorate	9.4	5.9	6.7	6.3	5.2	7.5	8.9	9.6	6.4	6.9
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	64	64	64	62	46	54	62	64	63	64



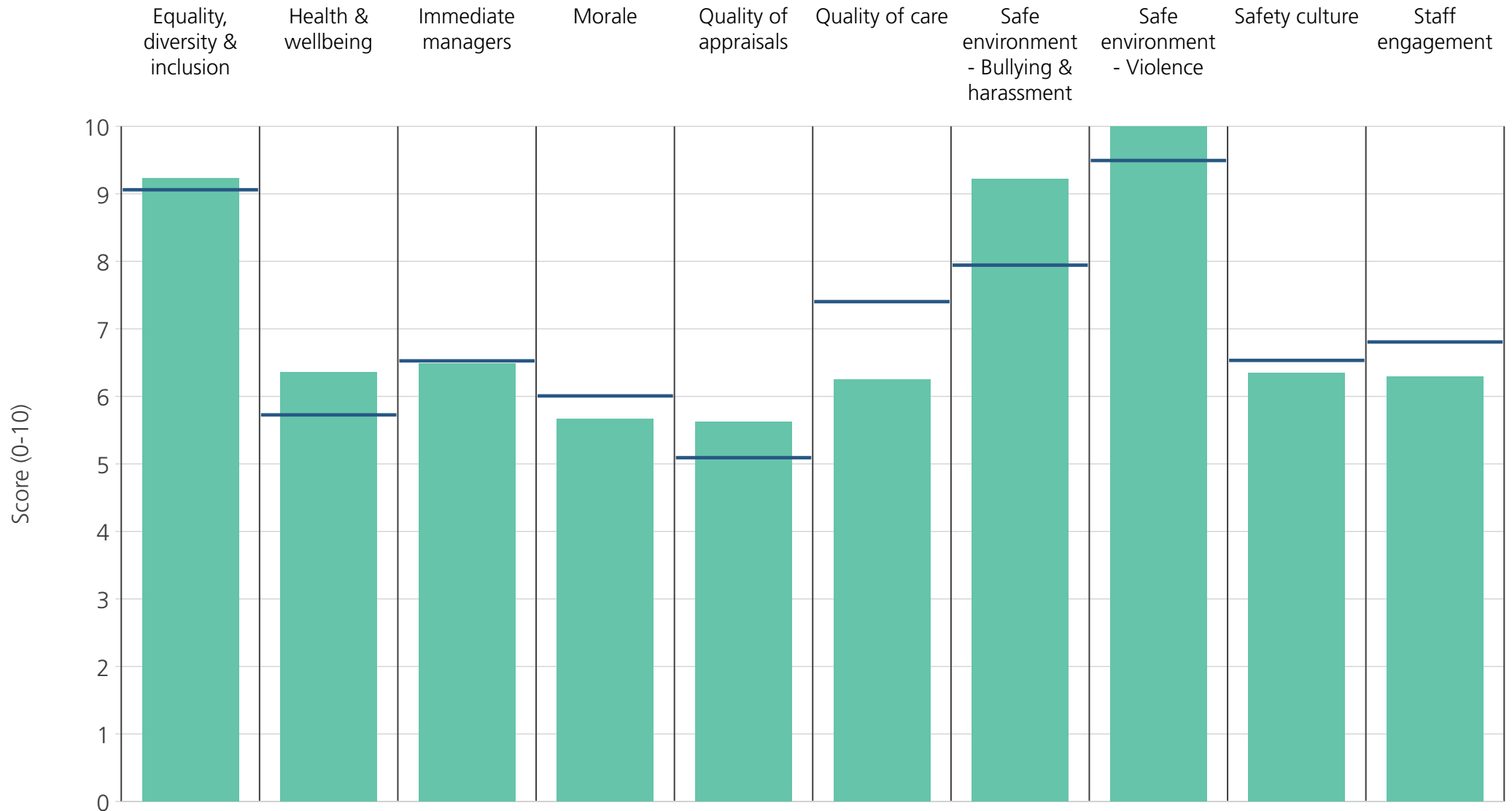
Directorate	8.8	6.4	6.8	6.3	5.6	7.4	8.2	9.8	6.8	7.2
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	95	96	95	95	51	65	95	94	96	97



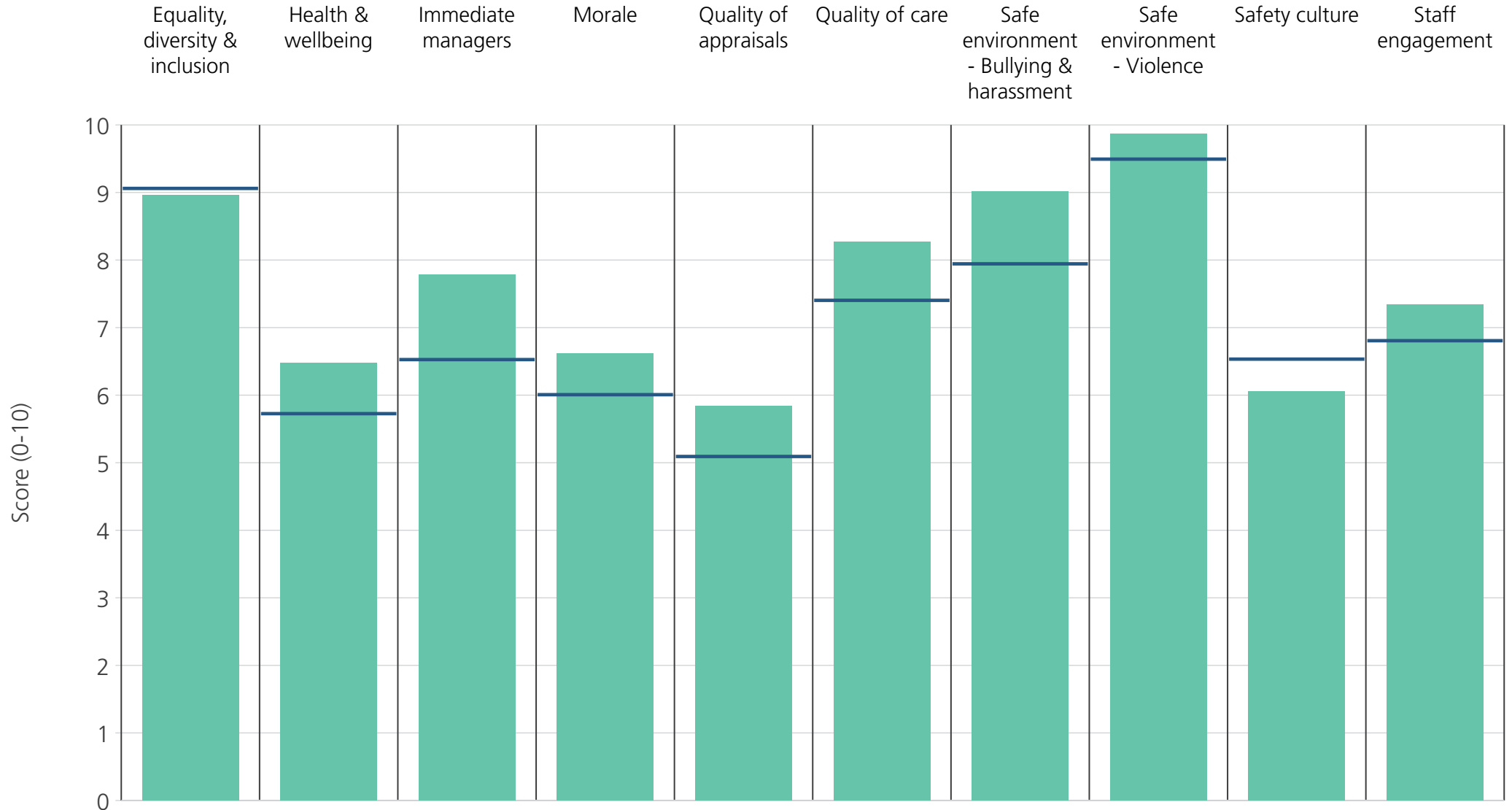
Directorate	9.1	5.8	5.2	5.4	4.1	6.5	8.1	9.7	6.0	6.5
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	59	60	60	59	32	41	56	57	56	59



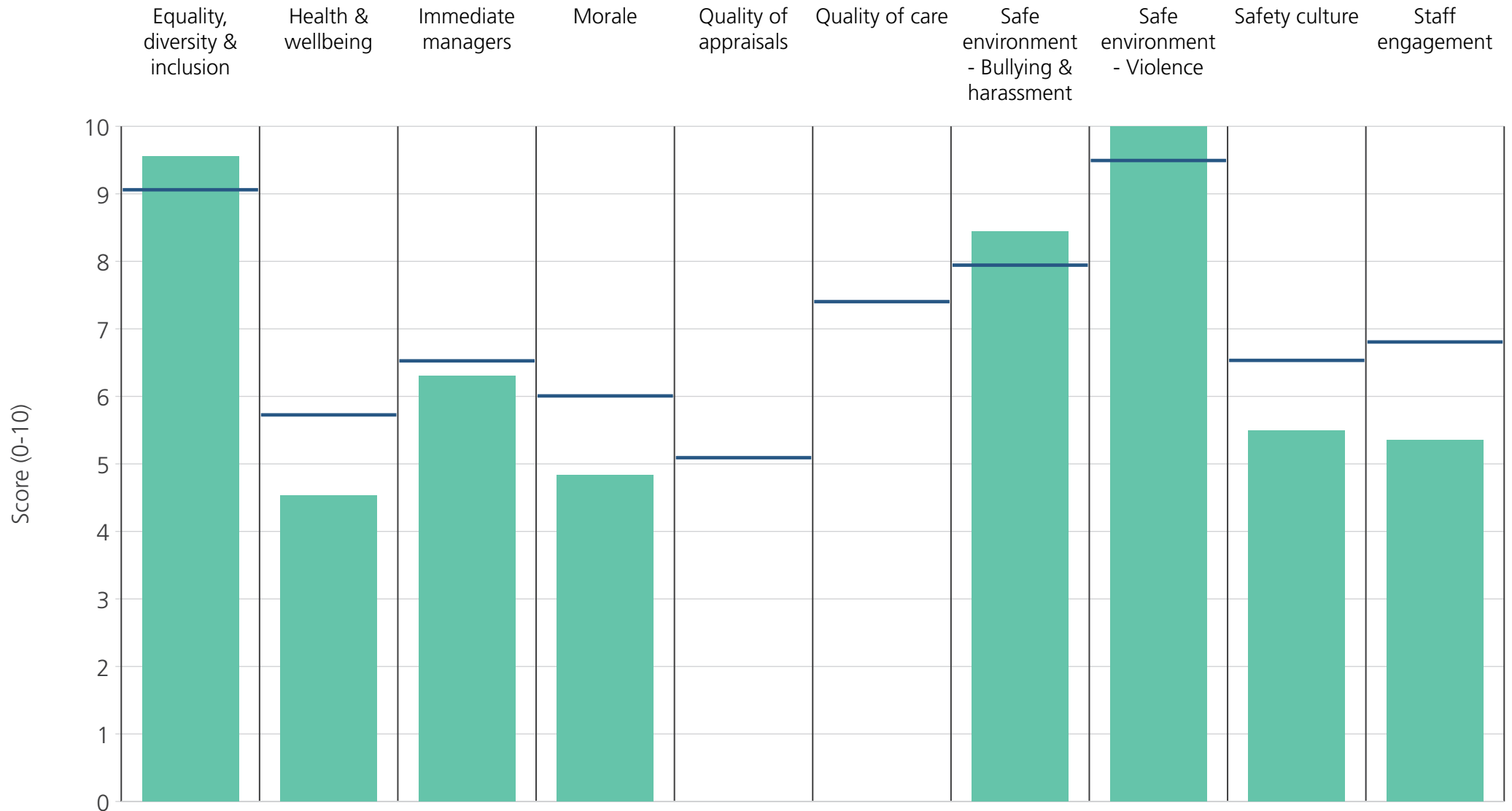
Directorate	9.4	6.5	6.2	5.8	4.9	6.8	9.2	10.0	6.4	6.6
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	54	54	54	54	45	33	52	52	54	56



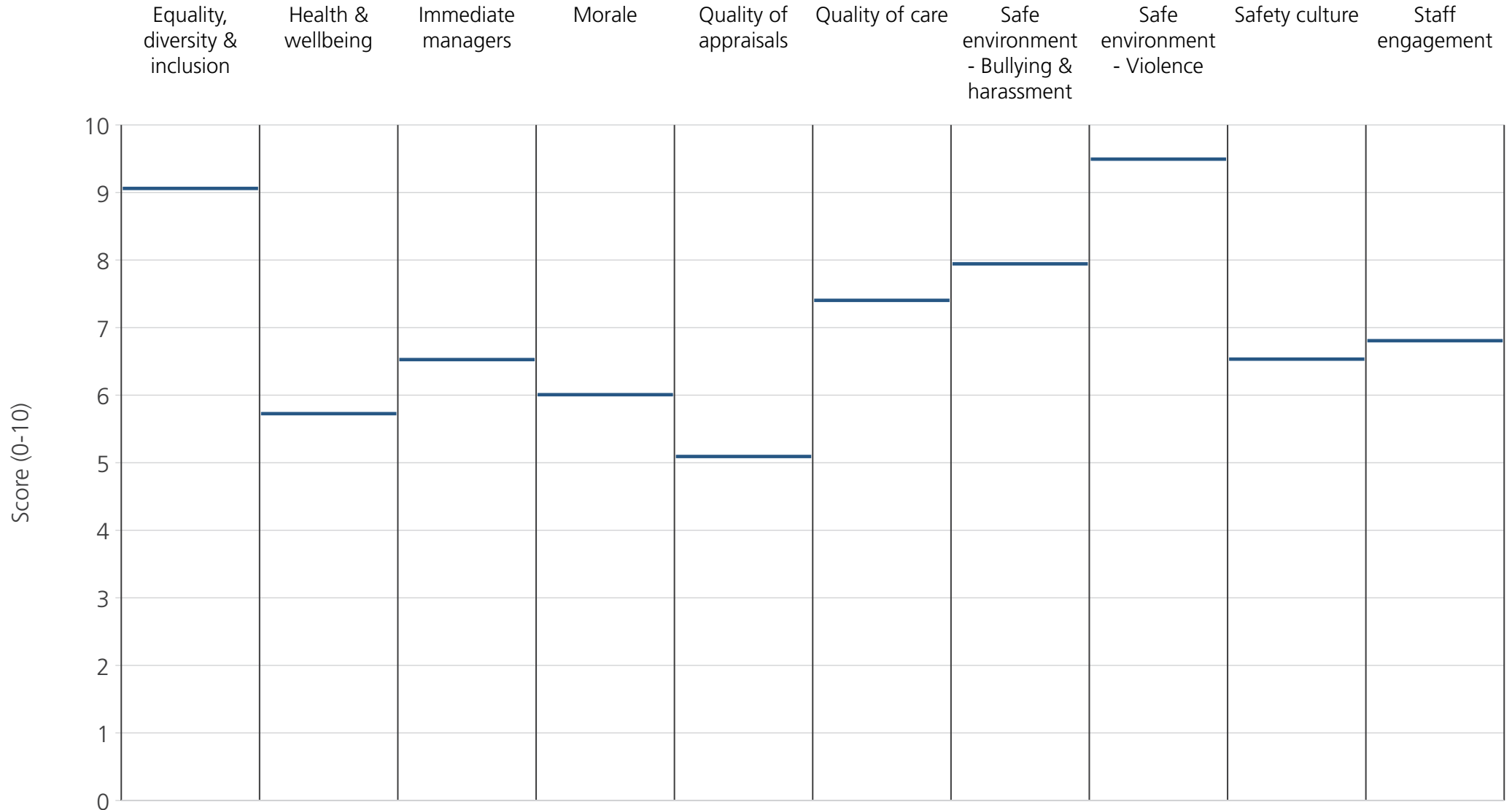
Directorate	9.2	6.4	6.5	5.7	5.6	6.3	9.2	10.0	6.3	6.3
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	52	52	52	51	14	20	51	51	50	54



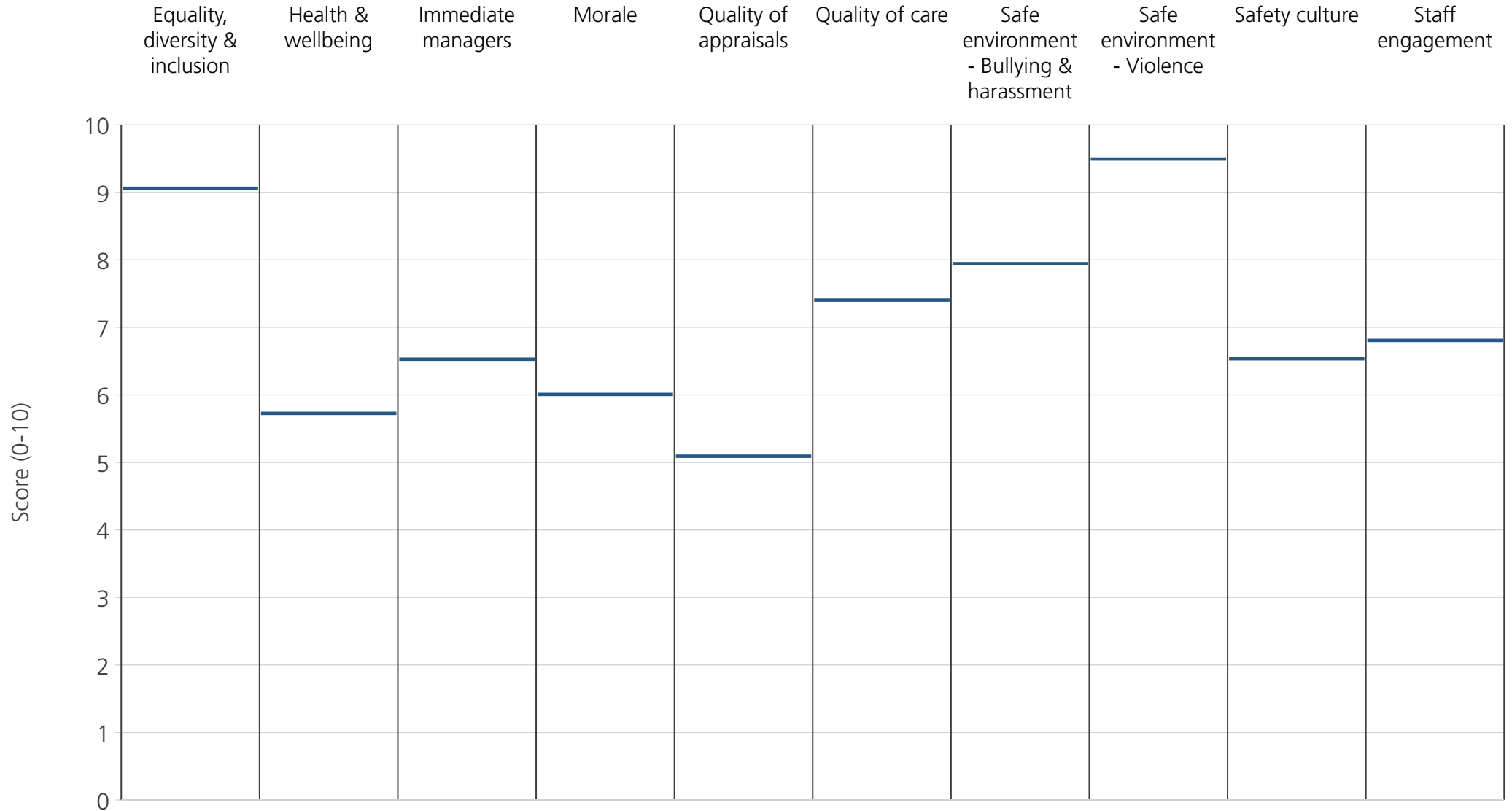
Directorate	9.0	6.5	7.8	6.6	5.8	8.3	9.0	9.9	6.1	7.3
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	52	52	51	51	46	39	51	51	51	51



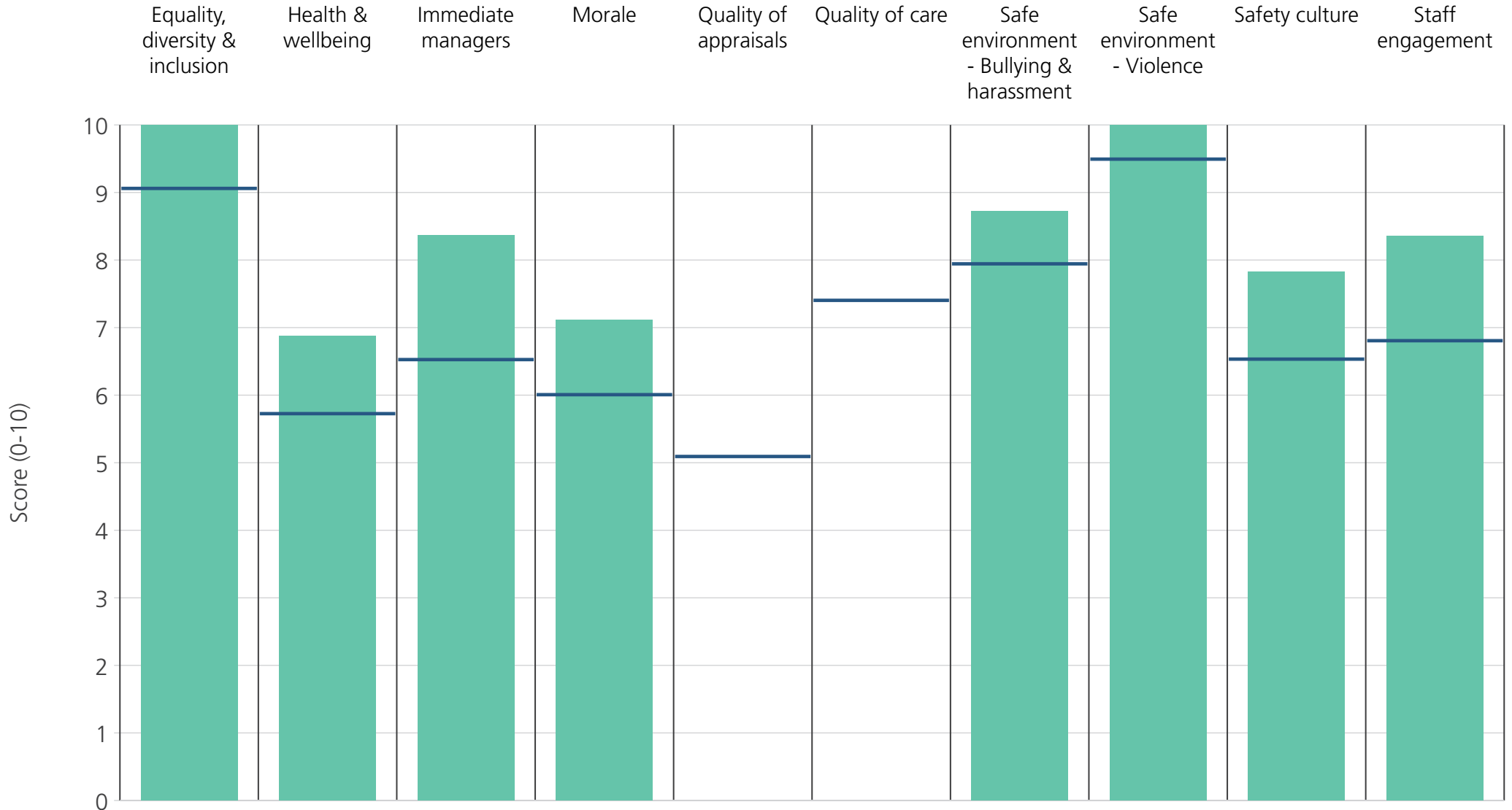
Directorate	9.6	4.5	6.3	4.8			8.4	10.0	5.5	5.3
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	15	15	16	15	10	8	15	15	15	16



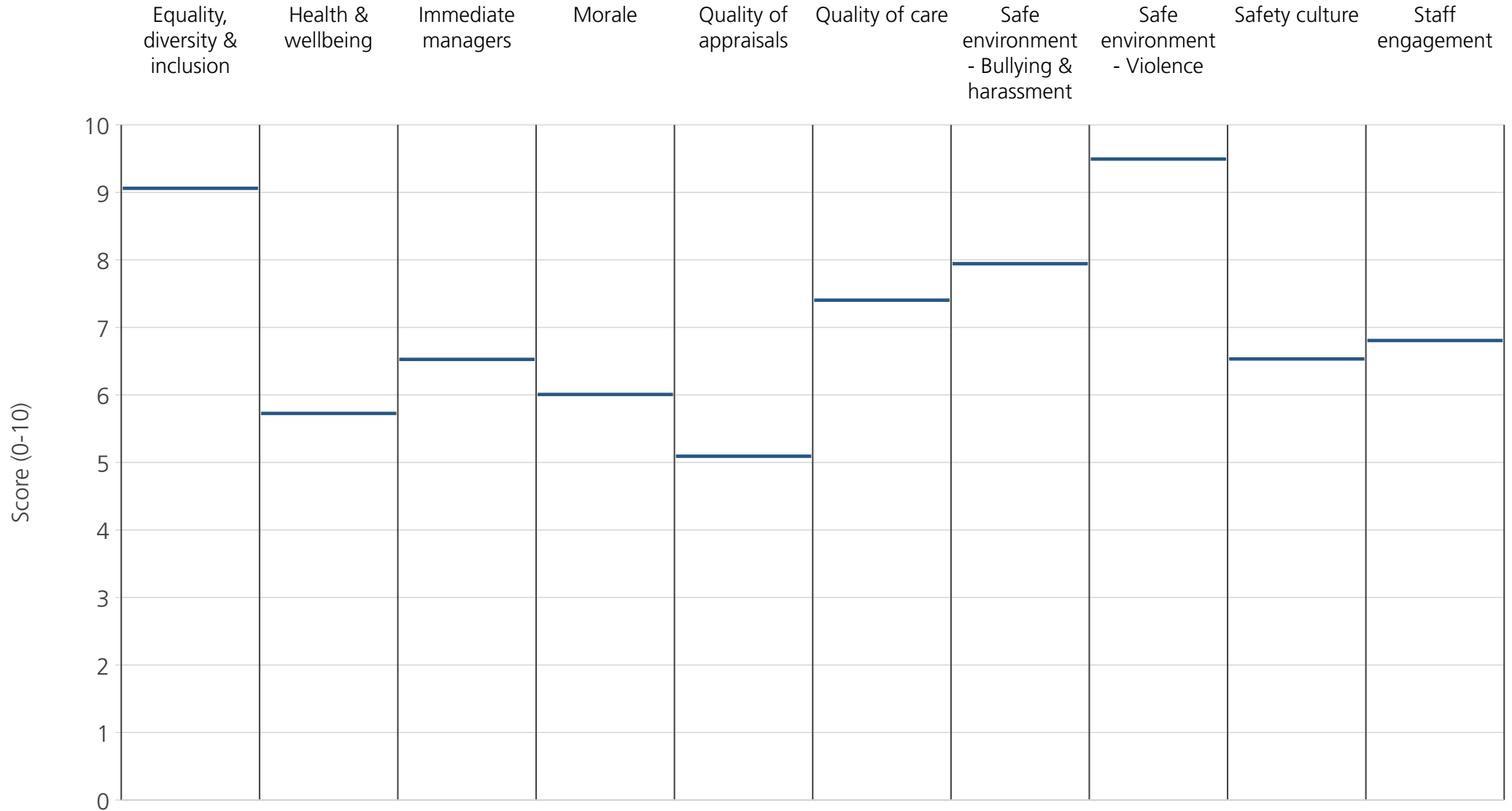
Directorate										
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	4	4	4	4	4	4	4	4	4	4



Directorate										
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	6	6	6	6	5	4	6	6	6	6



Directorate	10.0	6.9	8.4	7.1			8.7	10.0	7.8	8.4
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	12	13	13	12	9	10	13	13	12	13



Directorate										
Your org	9.1	5.7	6.5	6.0	5.1	7.4	7.9	9.5	6.5	6.8
Responses	7	7	7	7	5	5	7	7	7	7