

Maidstone and Tunbridge Wells NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Maidstone and Tunbridge Wells NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Maidstone and Tunbridge Wells NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

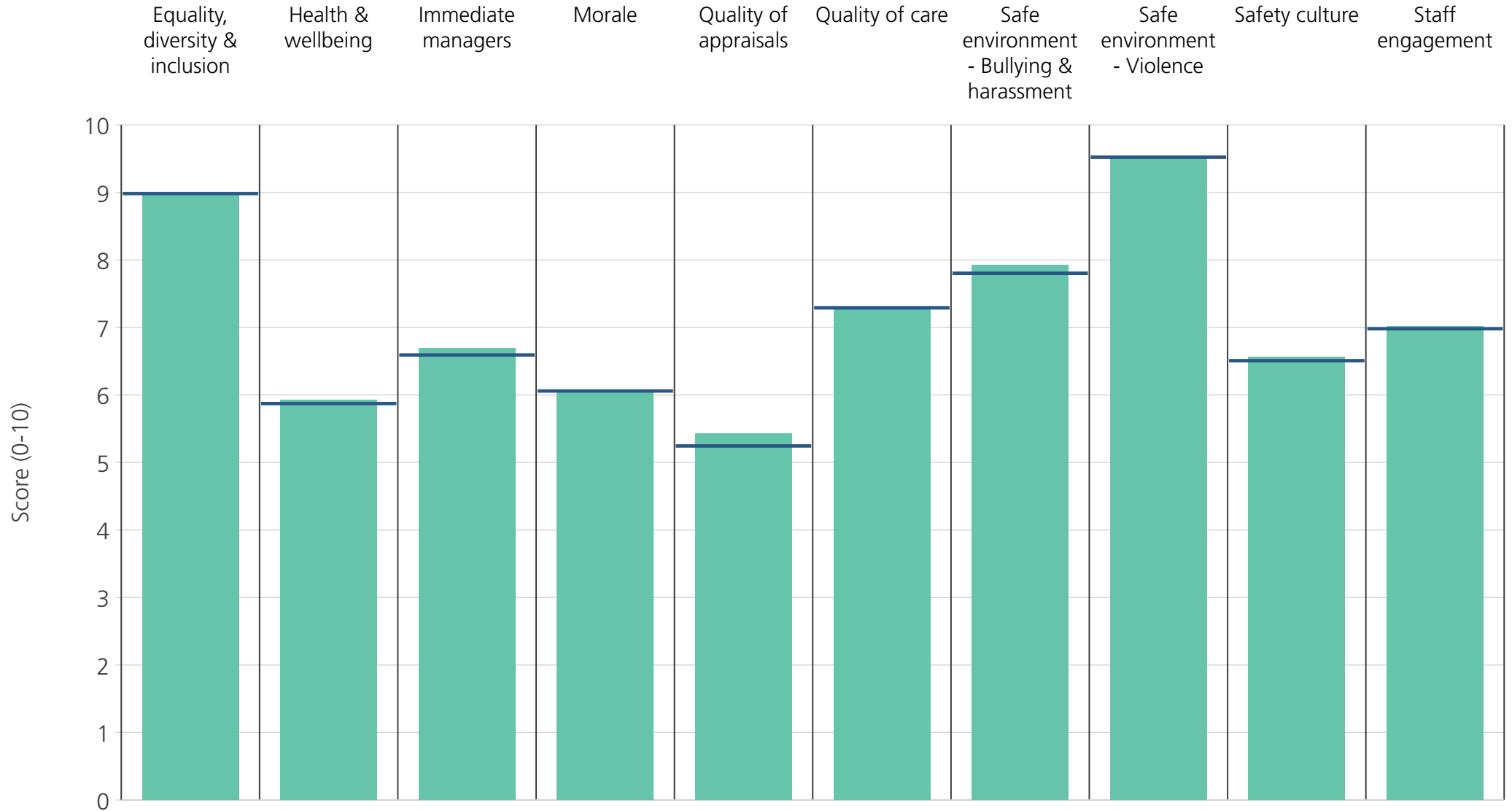
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



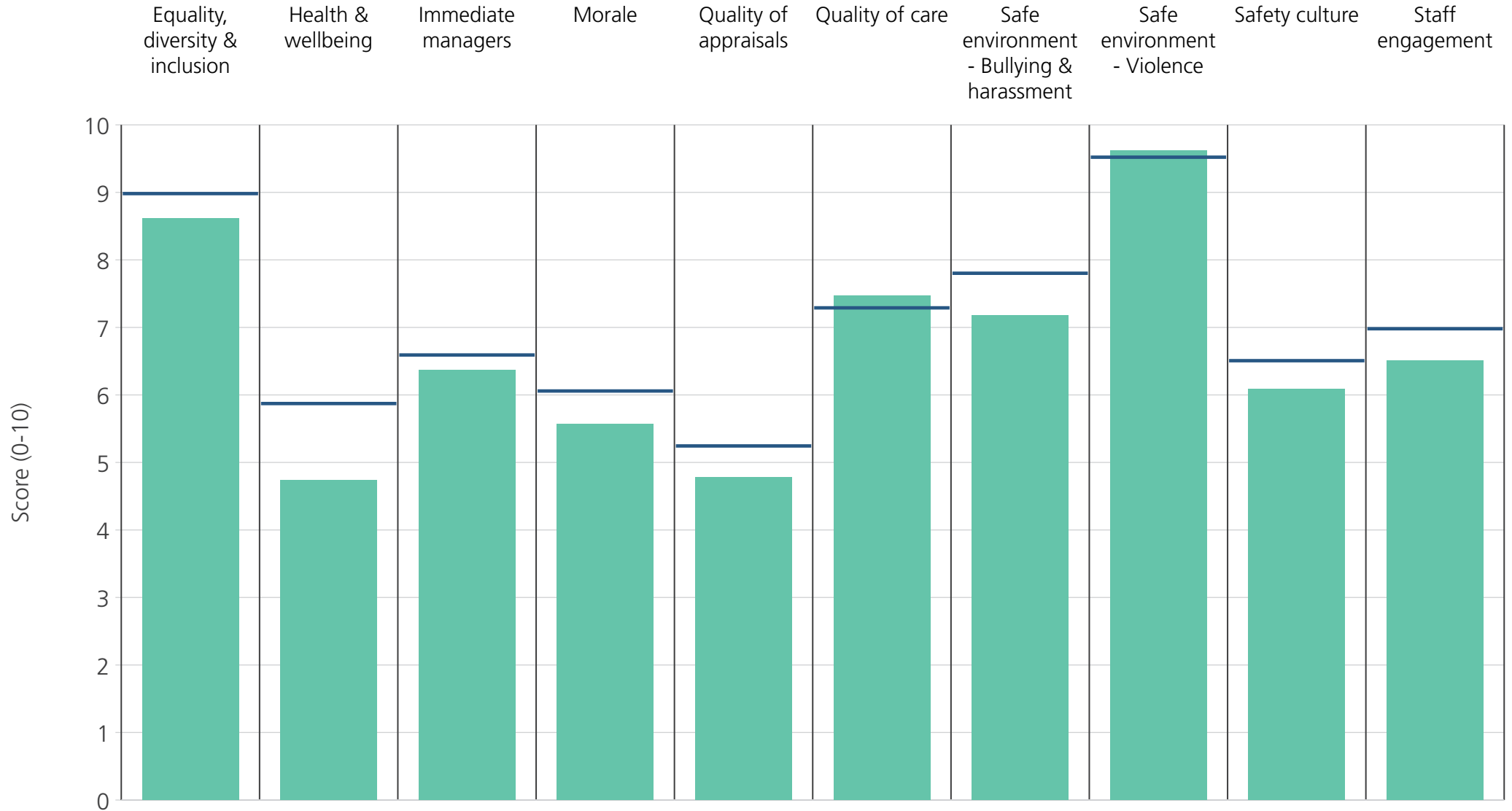
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

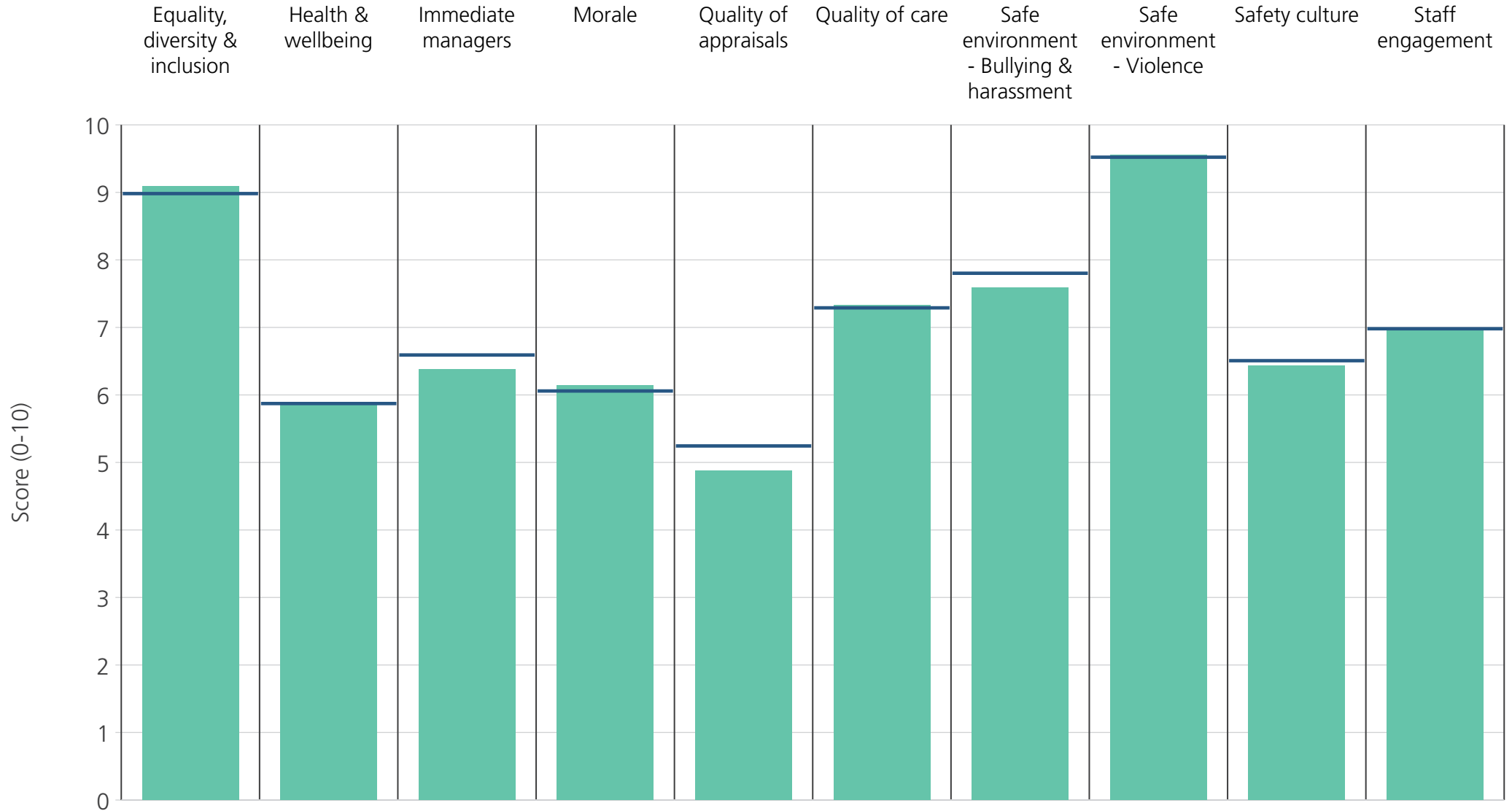
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Directorate	9.0	5.9	6.7	6.1	5.4	7.3	7.9	9.5	6.6	7.0
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	1248	1262	1261	1239	1134	1111	1254	1255	1257	1276



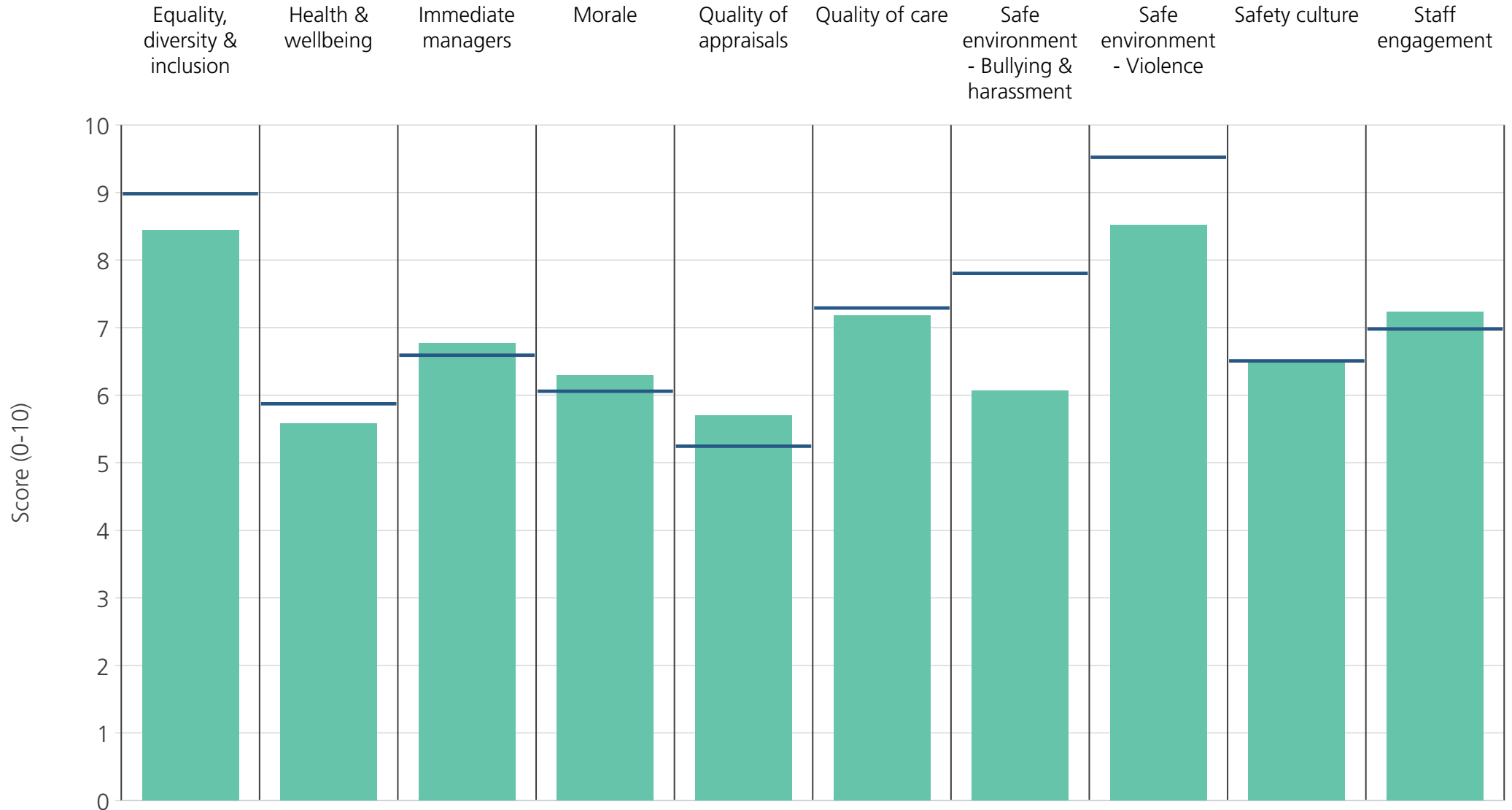
Directorate	8.6	4.7	6.4	5.6	4.8	7.5	7.2	9.6	6.1	6.5
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	70	72	72	71	69	59	72	70	70	72



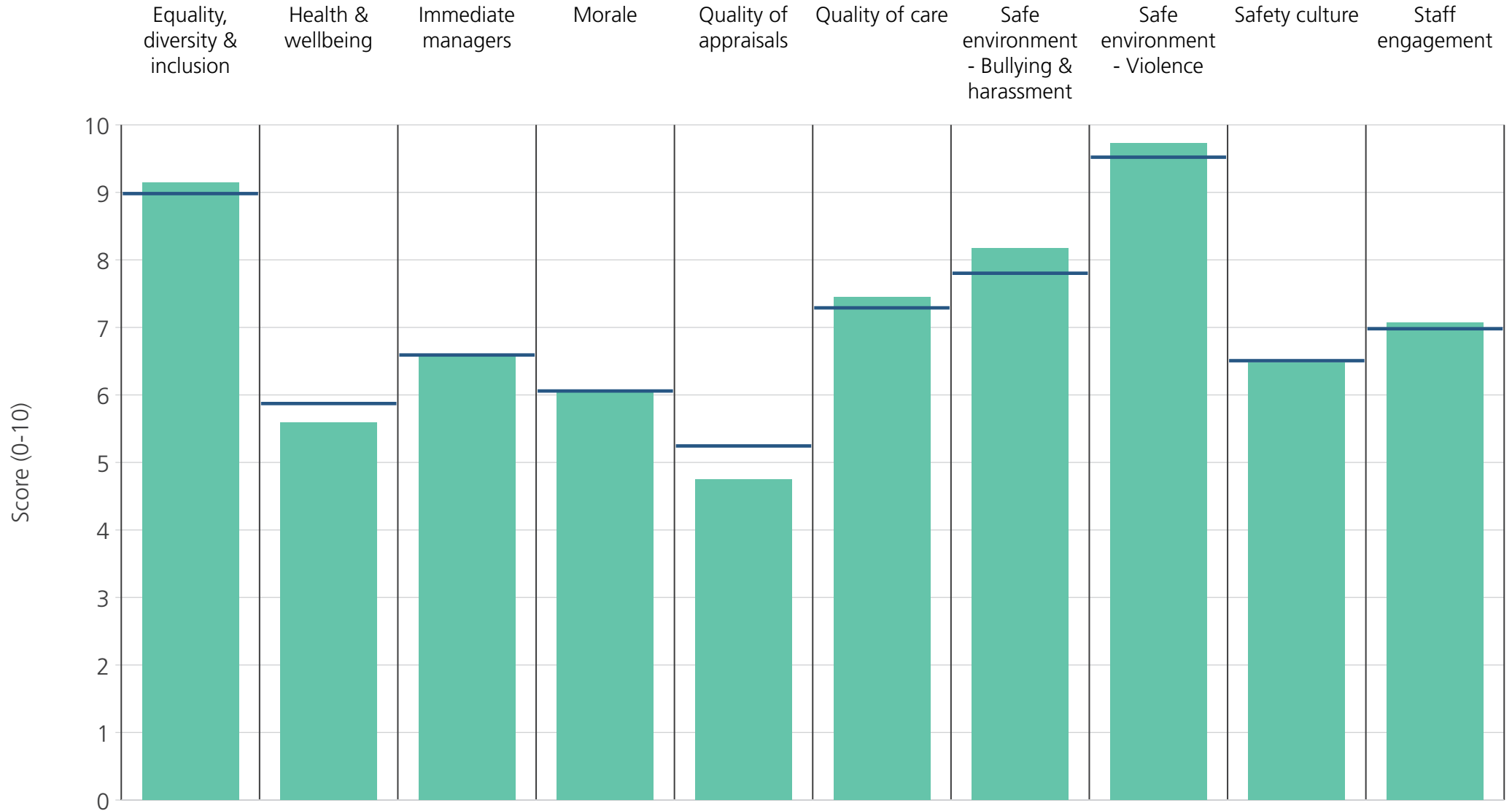
Directorate	9.1	5.9	6.4	6.1	4.9	7.3	7.6	9.6	6.4	7.0
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	514	521	520	504	473	455	516	516	508	527

Directorates 2

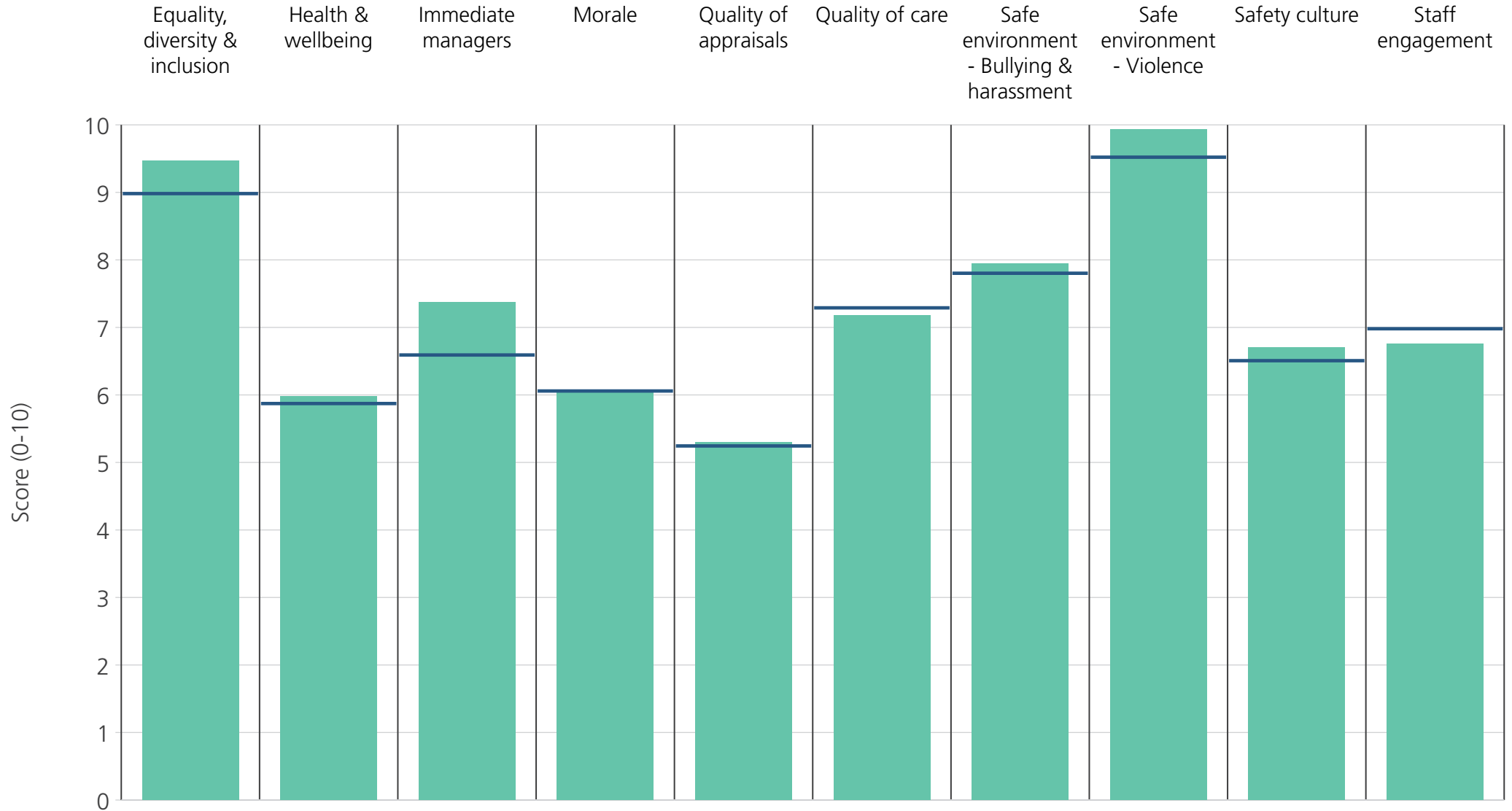
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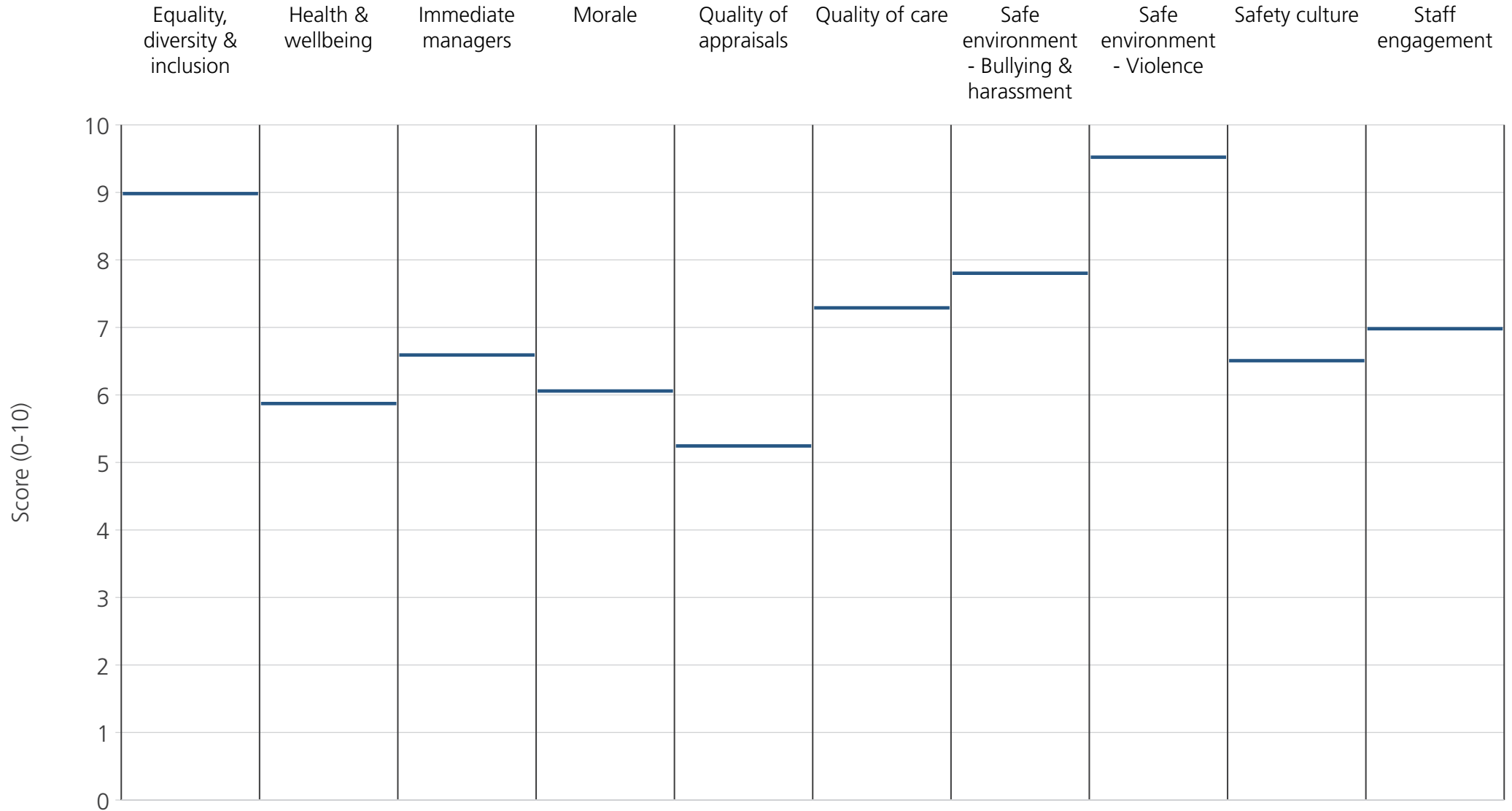
Directorate	8.4	5.6	6.8	6.3	5.7	7.2	6.1	8.5	6.5	7.2
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	101	102	99	100	89	99	102	100	102	102



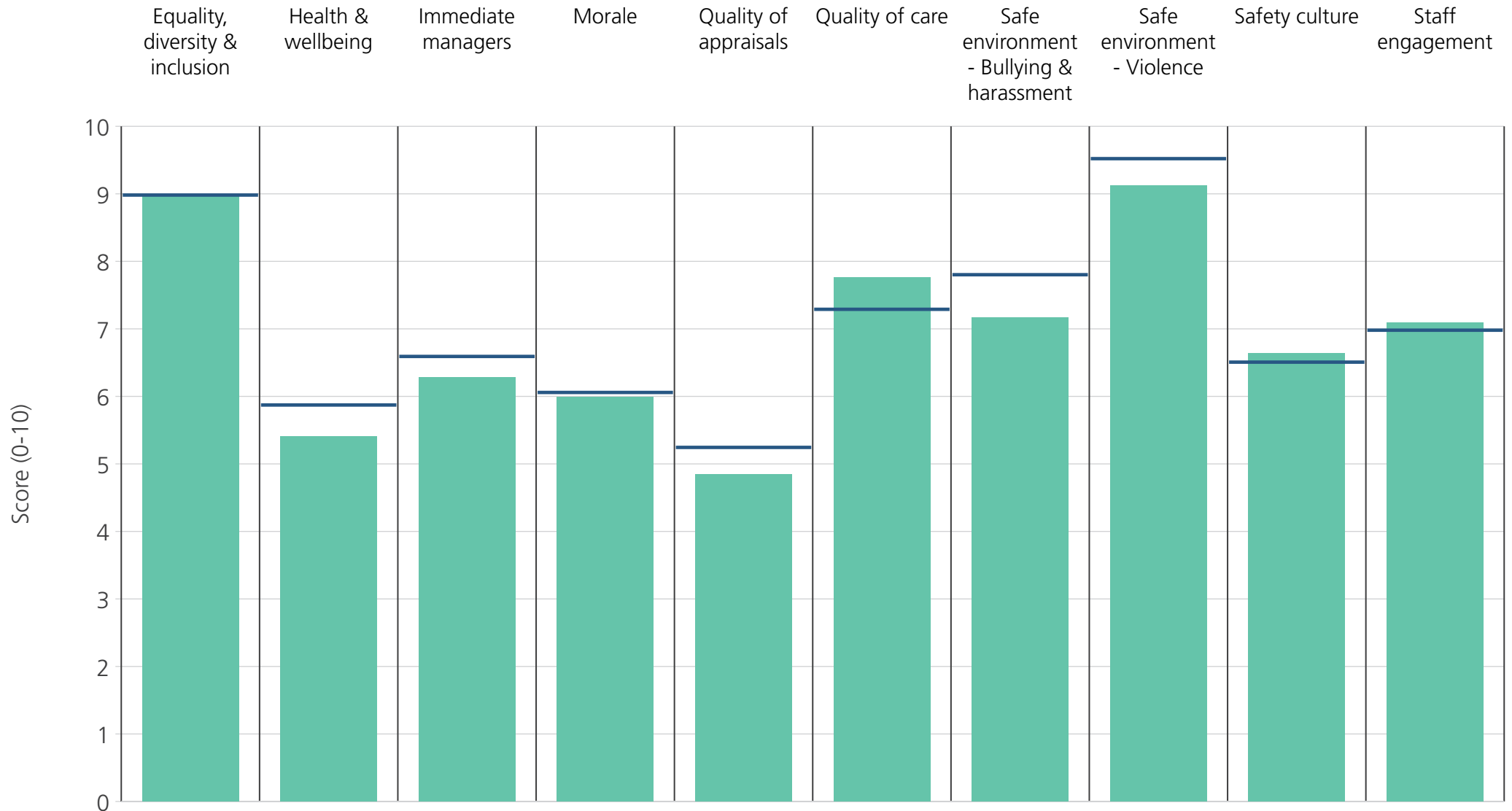
Directorate	9.1	5.6	6.6	6.1	4.8	7.4	8.2	9.7	6.5	7.1
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	254	256	256	255	242	235	255	254	256	259



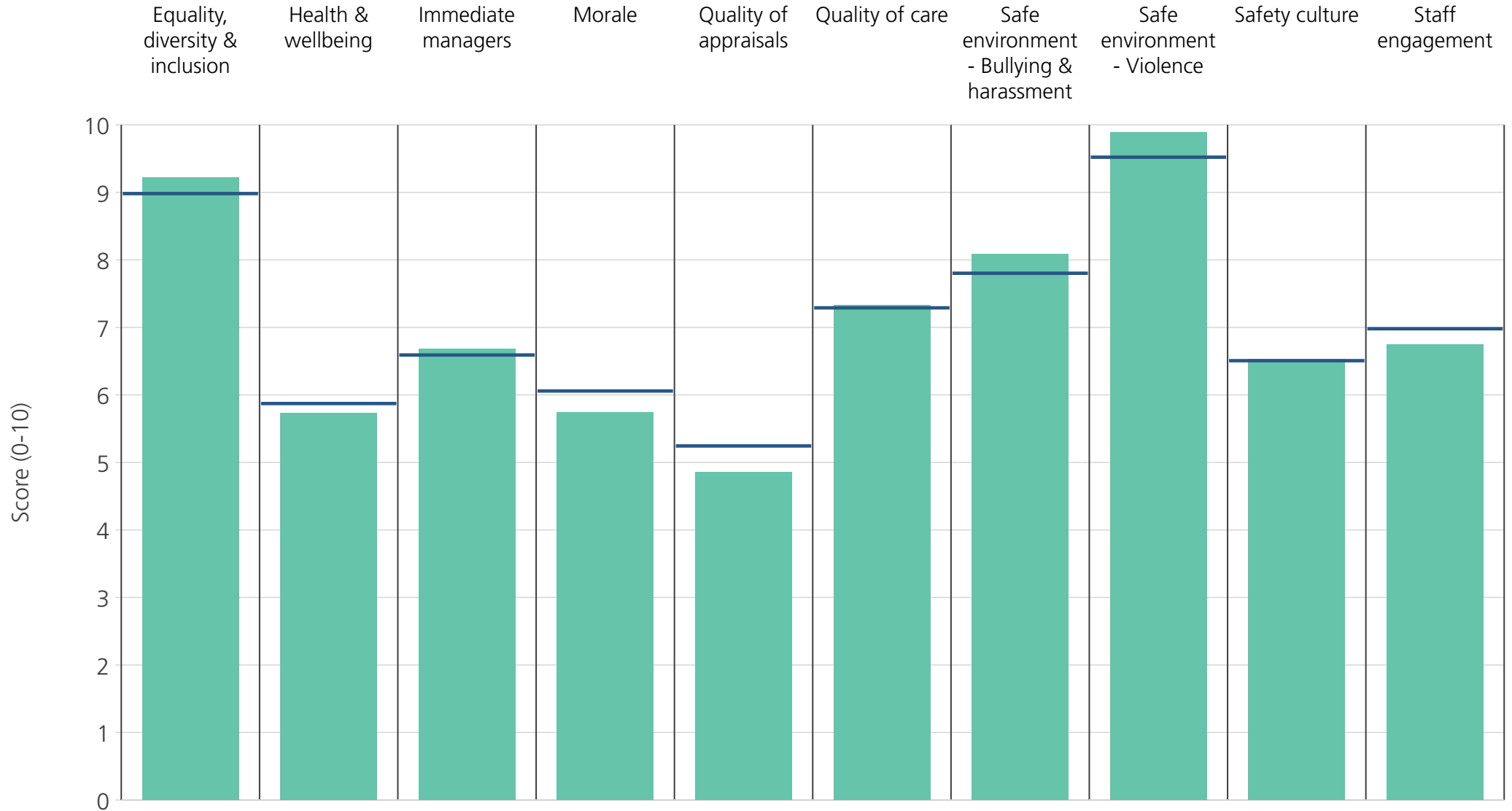
Directorate	9.5	6.0	7.4	6.0	5.3	7.2	7.9	9.9	6.7	6.8
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	45	46	47	47	46	32	47	47	47	47



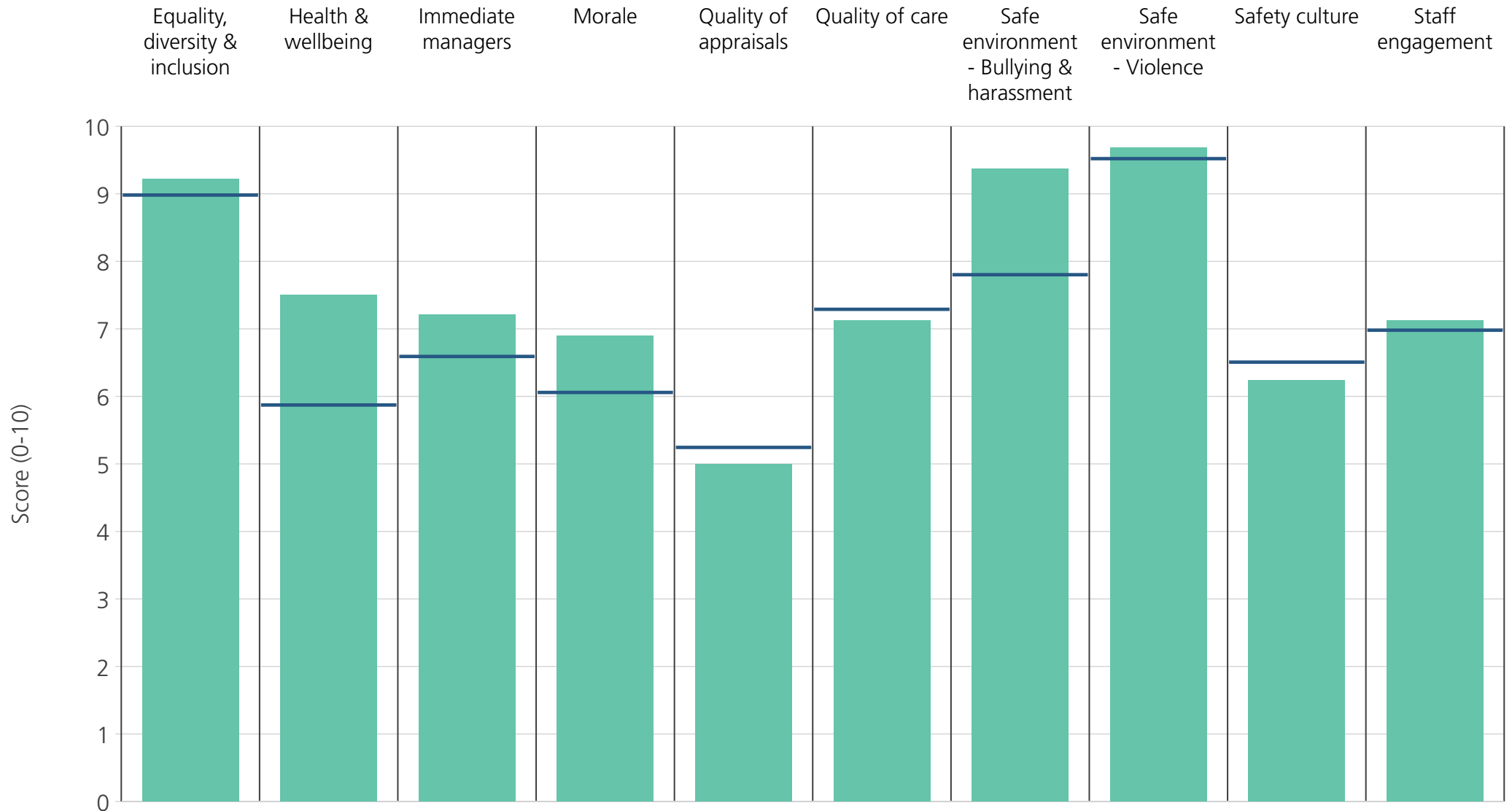
Directorate	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Your org										
Responses	4	4	4	4	3	4	4	4	4	4



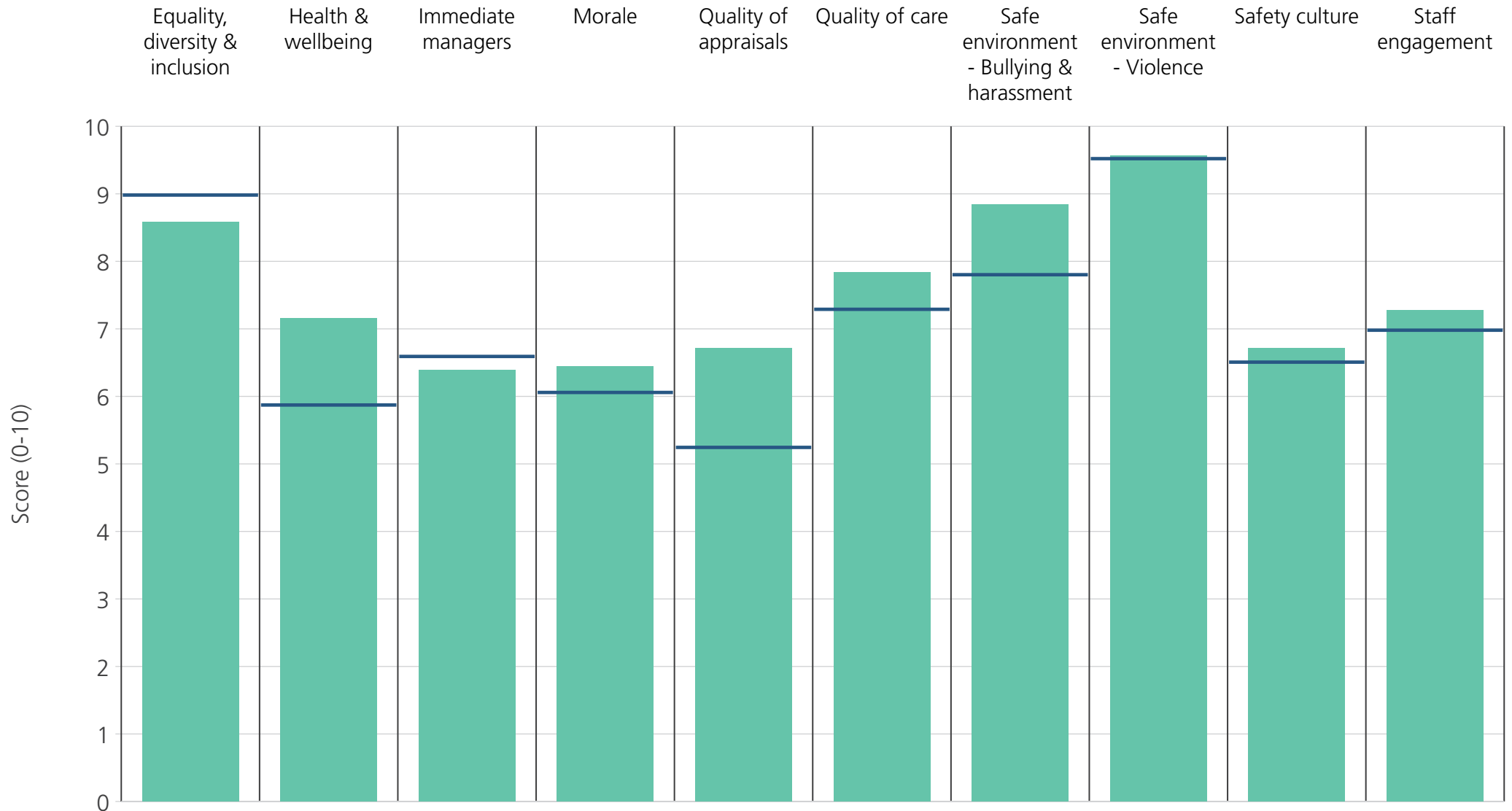
Directorate	9.0	5.4	6.3	6.0	4.8	7.8	7.2	9.1	6.6	7.1
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	136	138	137	134	118	135	133	137	137	139



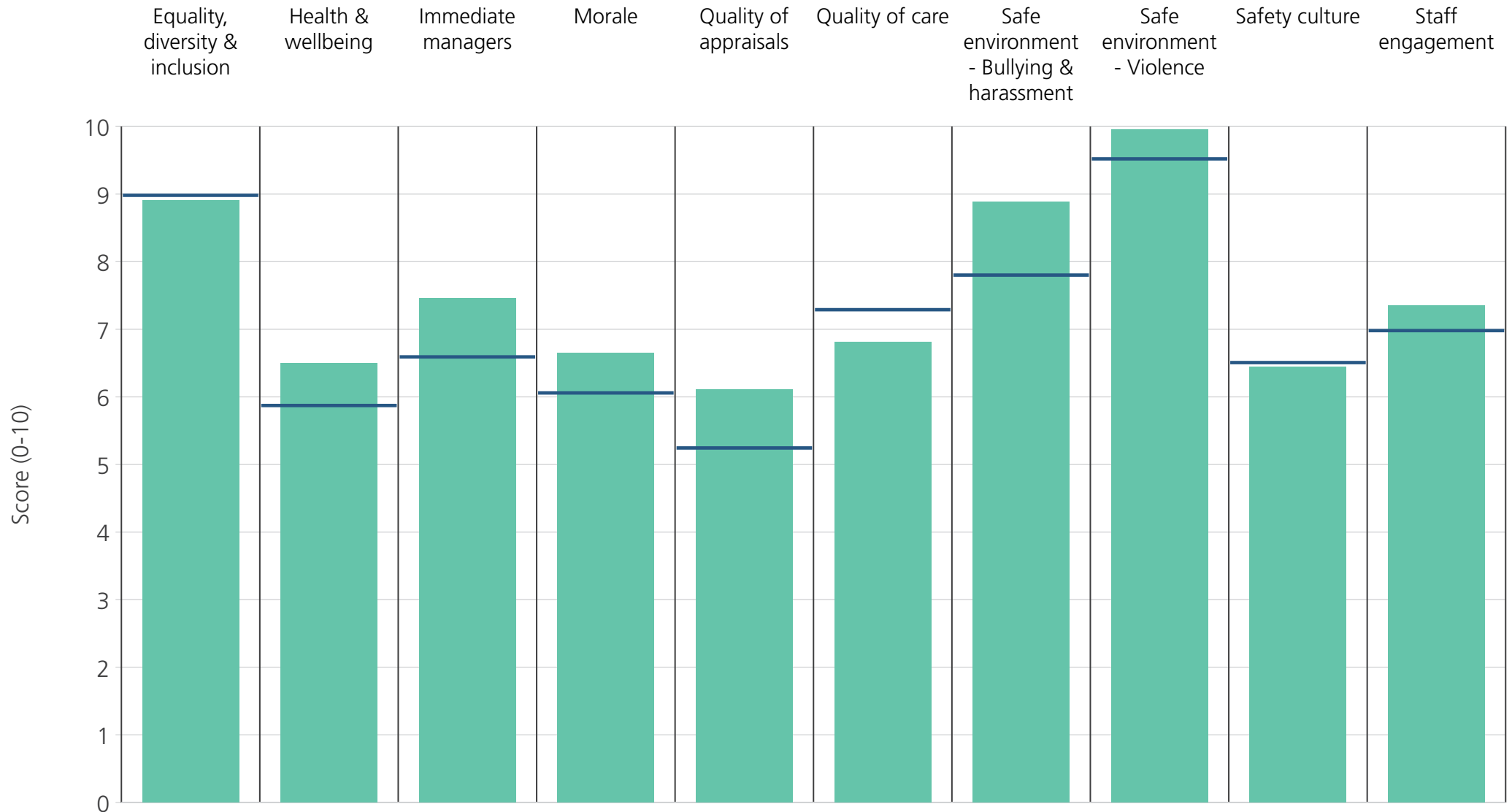
Directorate	9.2	5.7	6.7	5.7	4.9	7.3	8.1	9.9	6.5	6.7
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	147	147	147	145	143	128	148	147	147	148



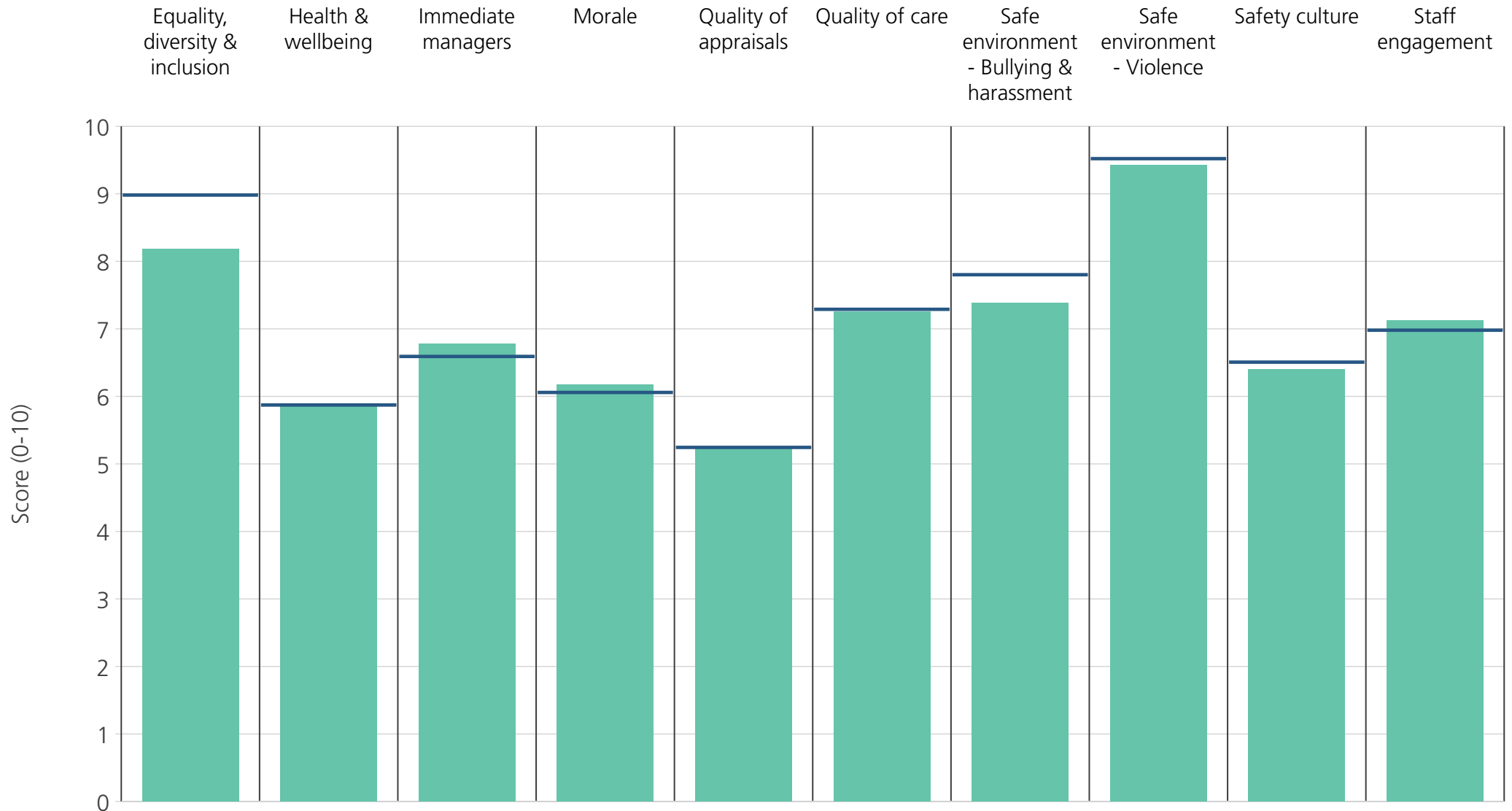
Directorate	9.2	7.5	7.2	6.9	5.0	7.1	9.4	9.7	6.2	7.1
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	17	17	17	16	16	11	16	16	16	17



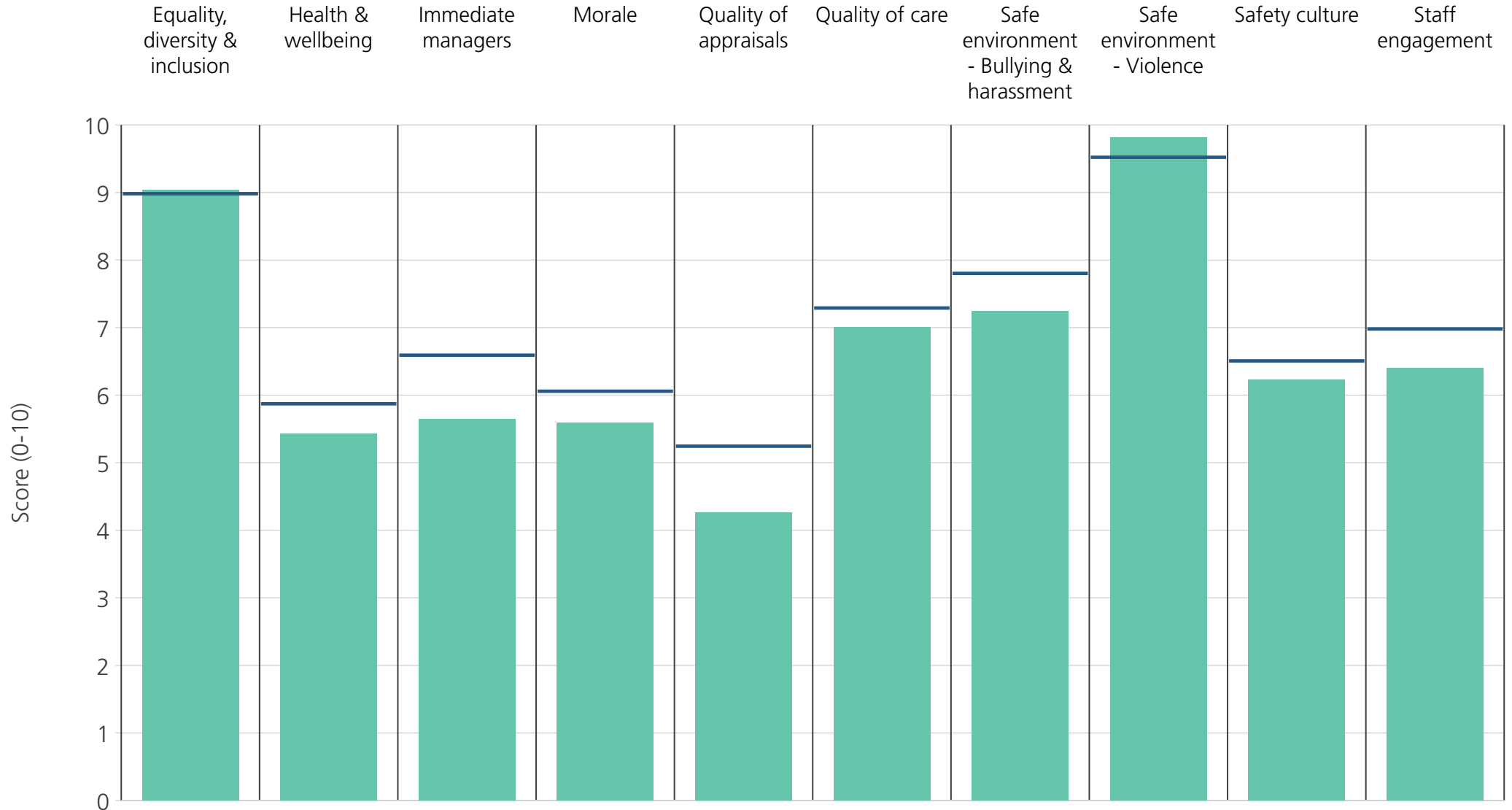
Directorate	8.6	7.2	6.4	6.4	6.7	7.8	8.8	9.6	6.7	7.3
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	220	226	224	209	187	164	220	222	211	223



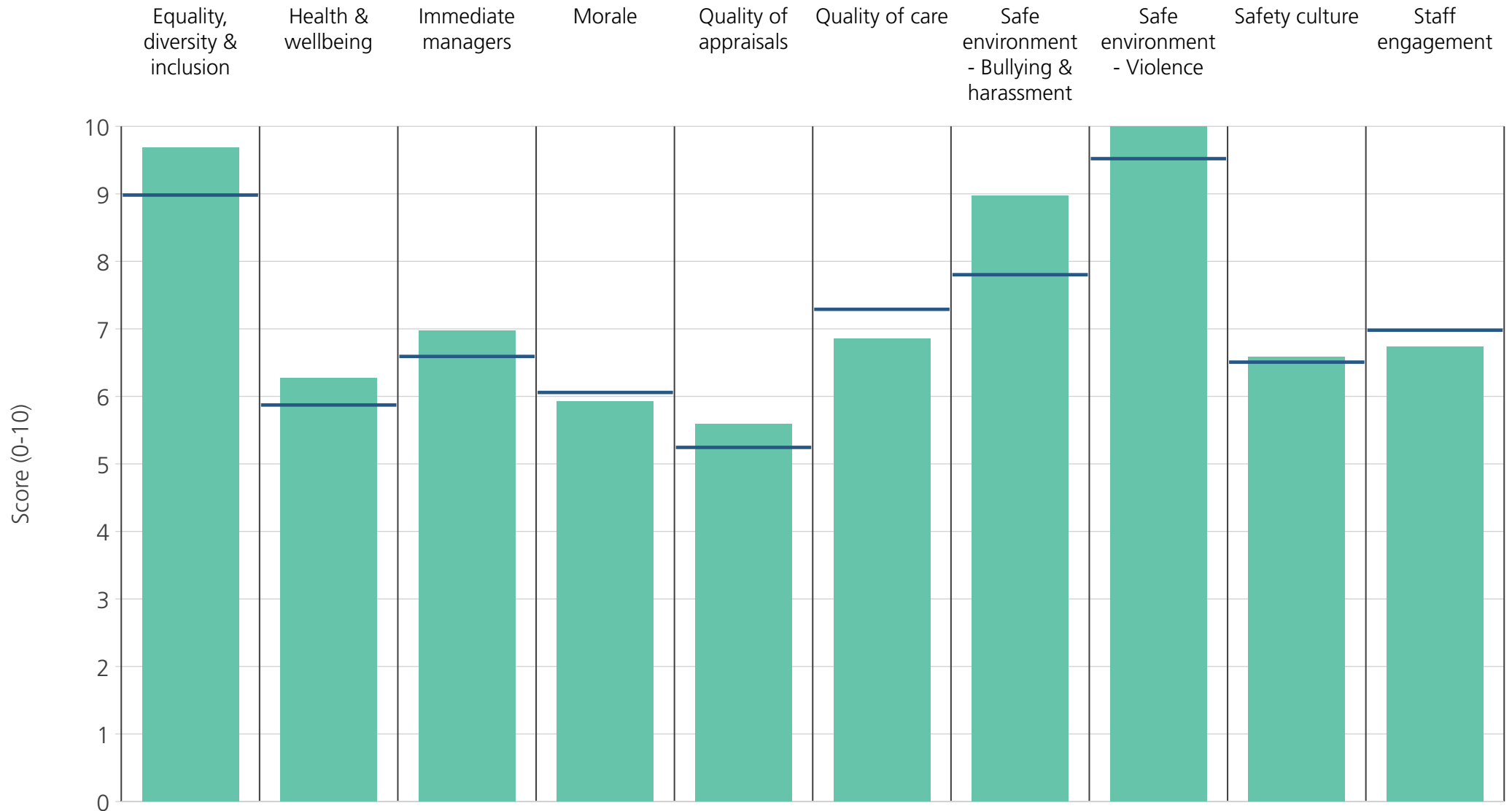
Directorate	8.9	6.5	7.5	6.6	6.1	6.8	8.9	10.0	6.4	7.3
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	69	70	70	70	64	26	69	69	70	70



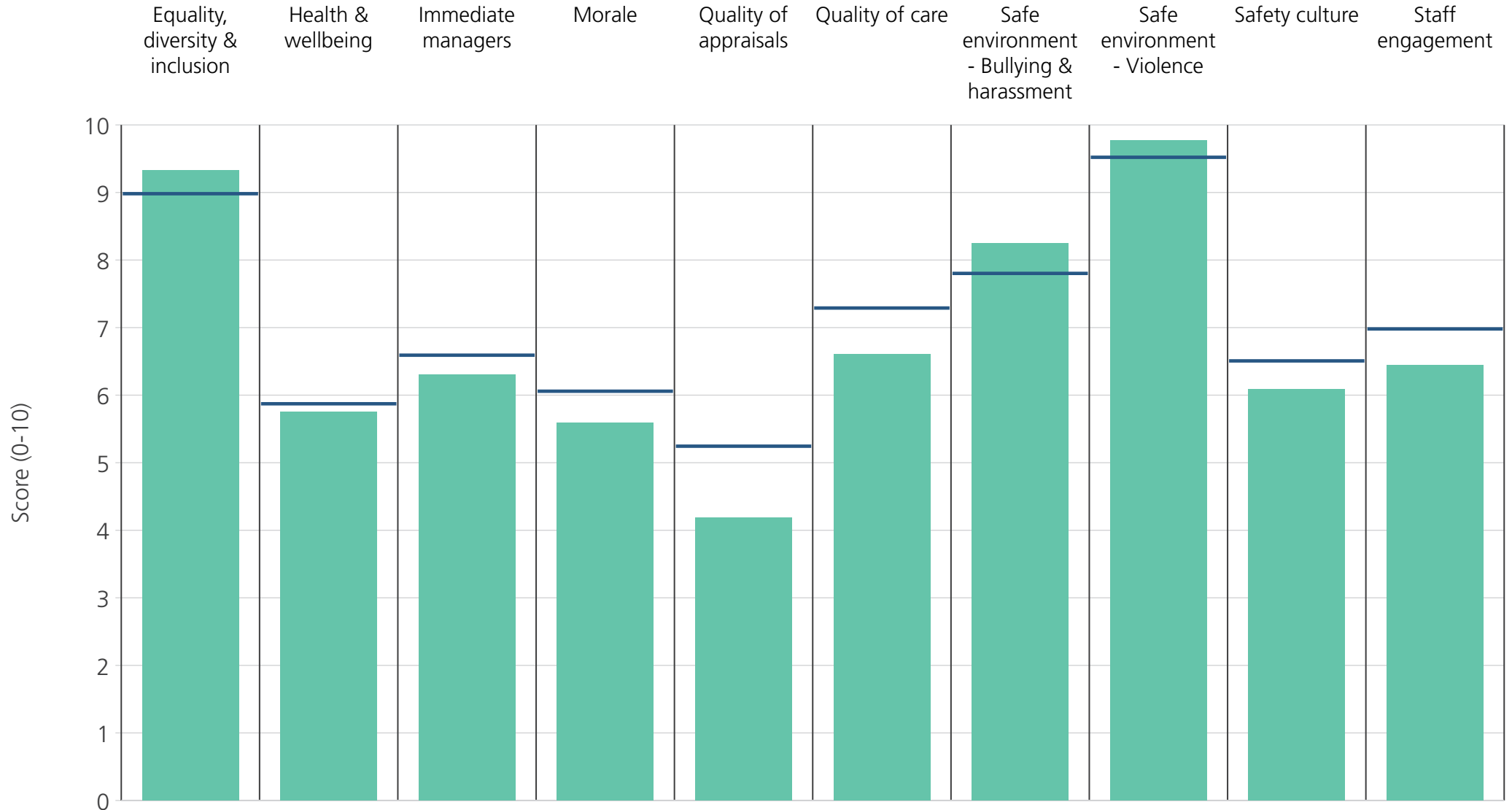
Directorate	8.2	5.9	6.8	6.2	5.2	7.3	7.4	9.4	6.4	7.1
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	70	70	71	69	62	69	70	70	70	71



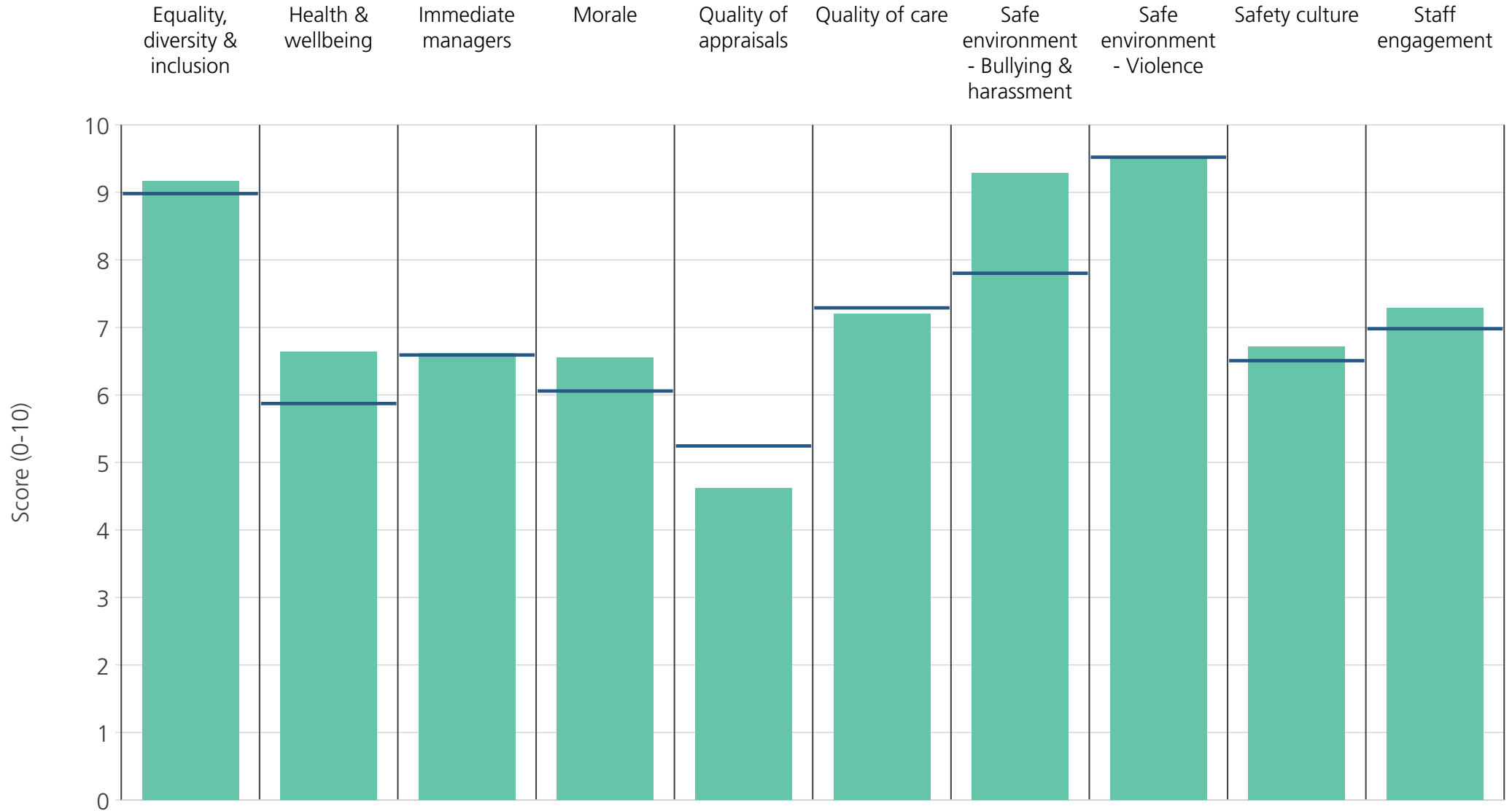
Directorate	9.0	5.4	5.6	5.6	4.3	7.0	7.2	9.8	6.2	6.4
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	87	88	88	85	79	87	87	88	87	89



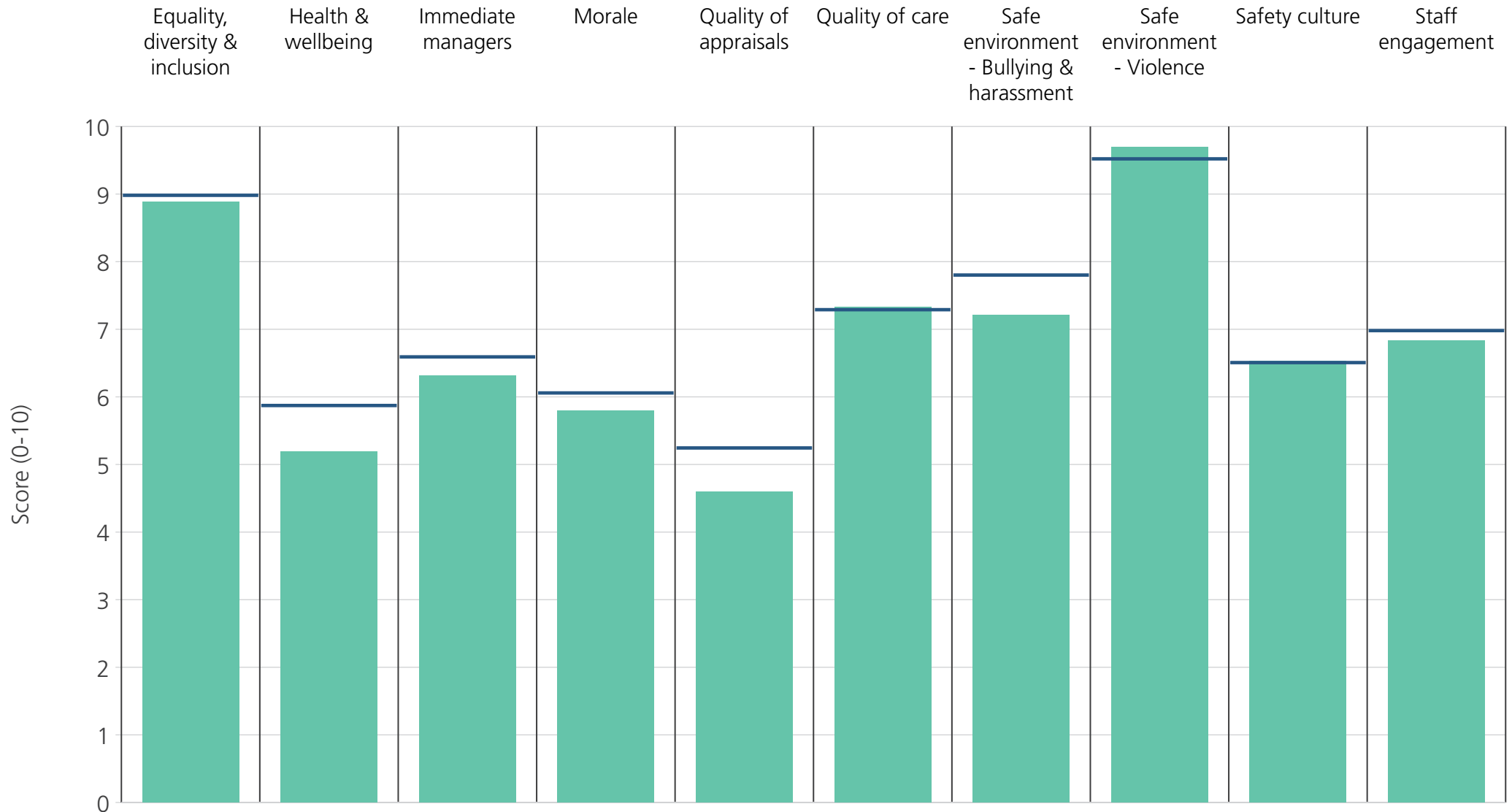
Directorate	9.7	6.3	7.0	5.9	5.6	6.9	9.0	10.0	6.6	6.7
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	52	52	52	52	49	31	52	52	51	54



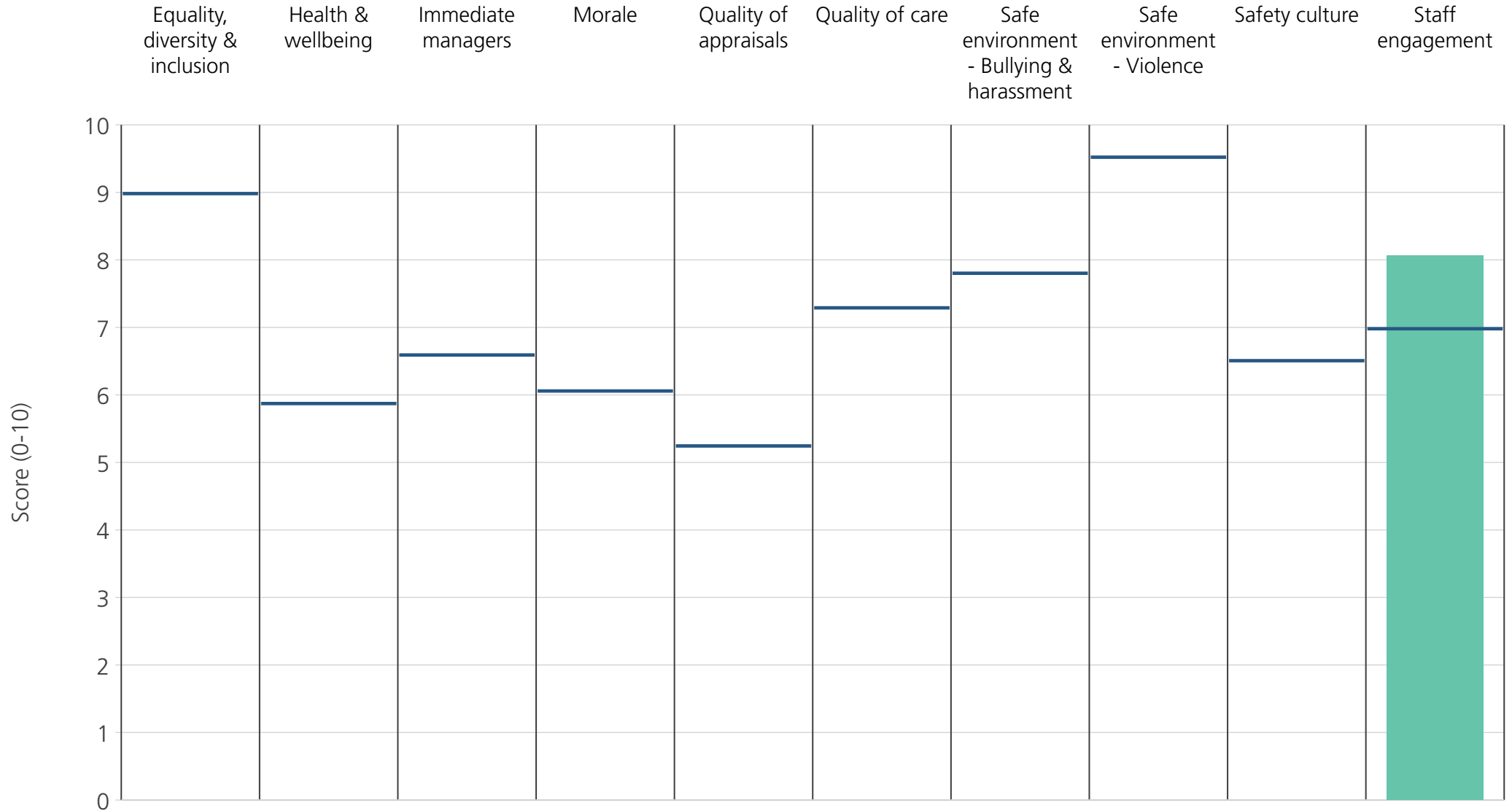
Directorate	9.3	5.8	6.3	5.6	4.2	6.6	8.2	9.8	6.1	6.4
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	58	58	59	58	57	44	58	57	58	59



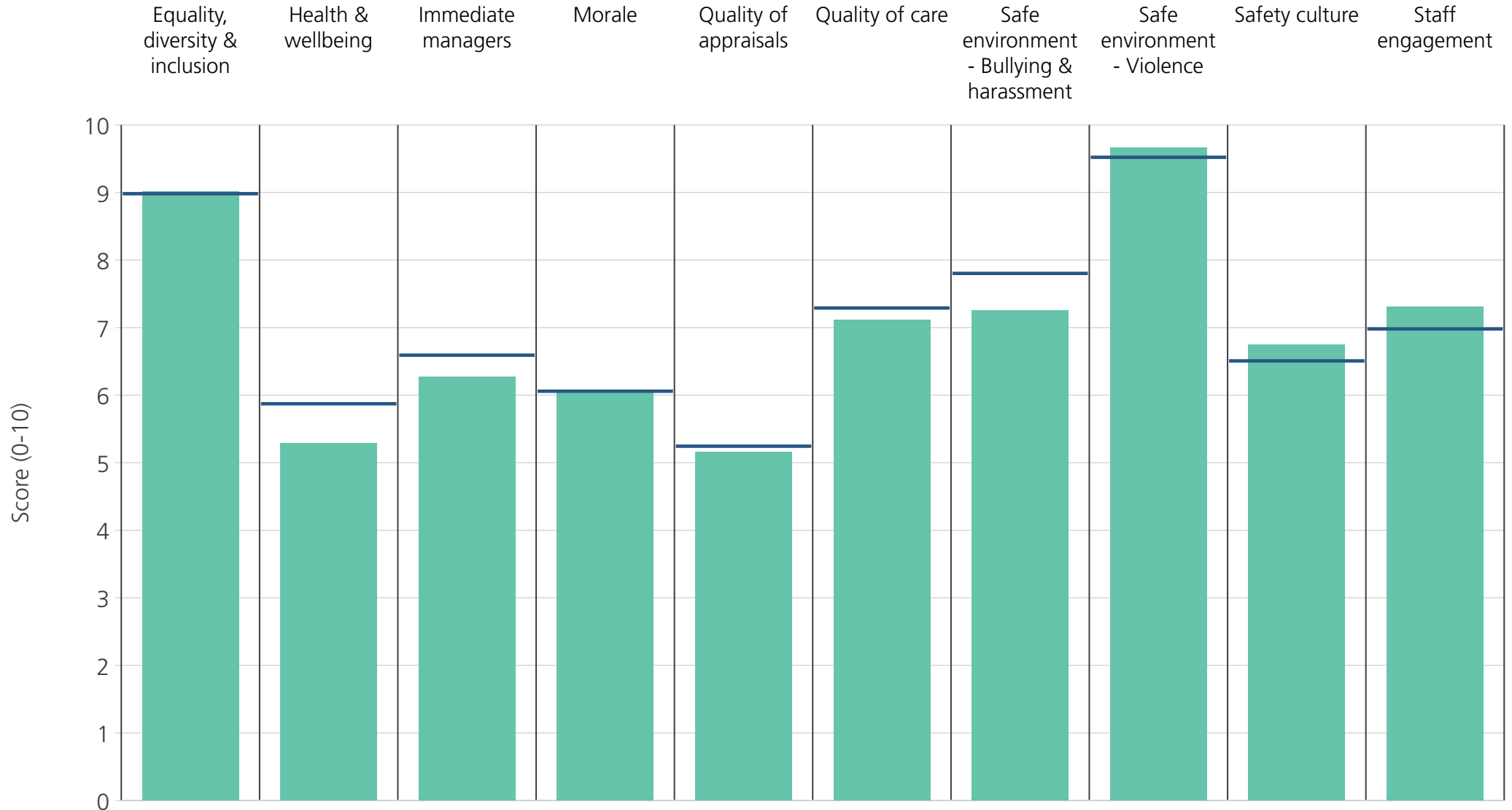
Directorate	9.2	6.6	6.6	6.5	4.6	7.2	9.3	9.5	6.7	7.3
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	14	14	14	14	13	11	14	14	14	14



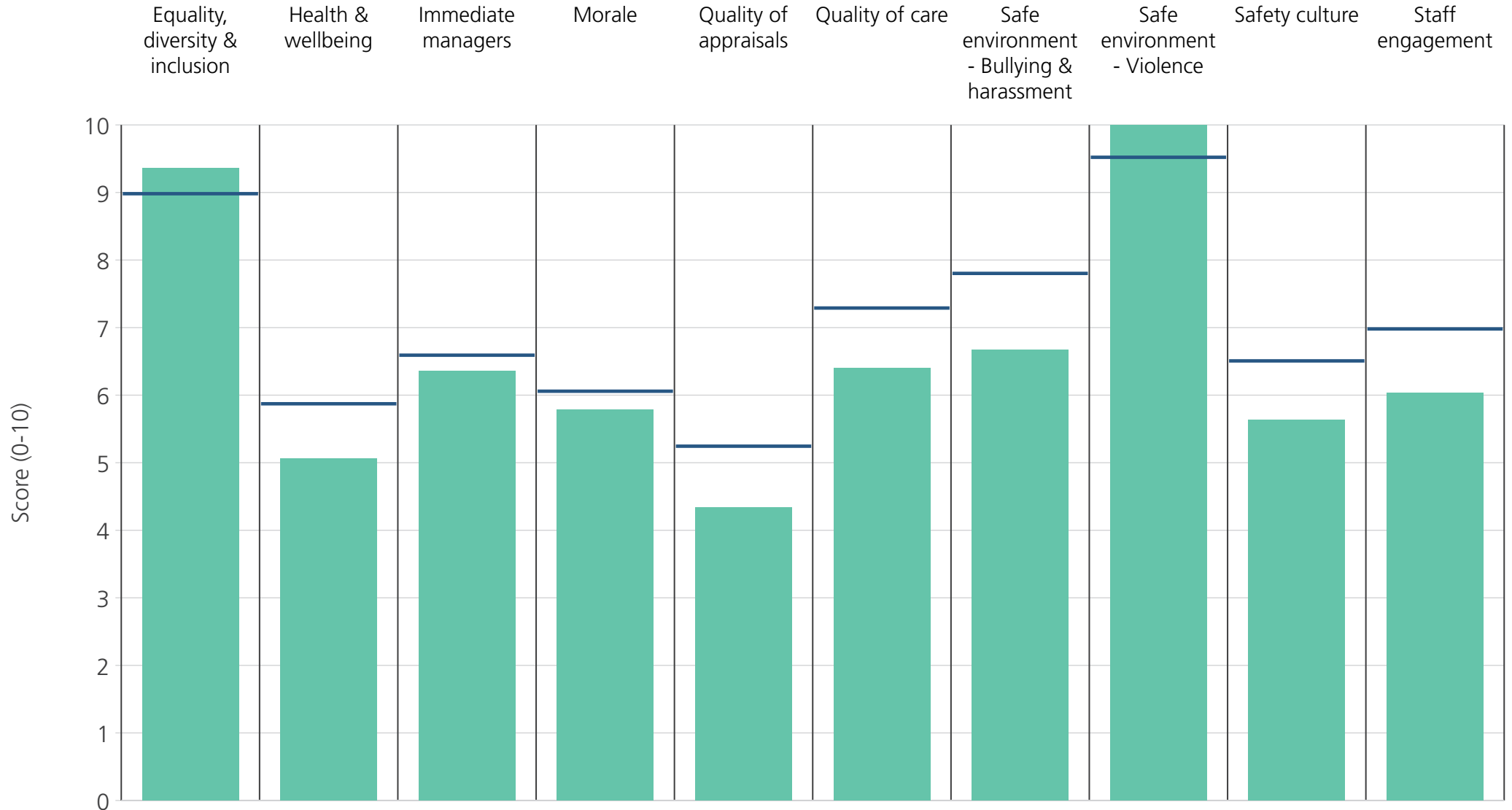
Directorate	8.9	5.2	6.3	5.8	4.6	7.3	7.2	9.7	6.5	6.8
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	149	148	150	148	137	147	150	150	149	154



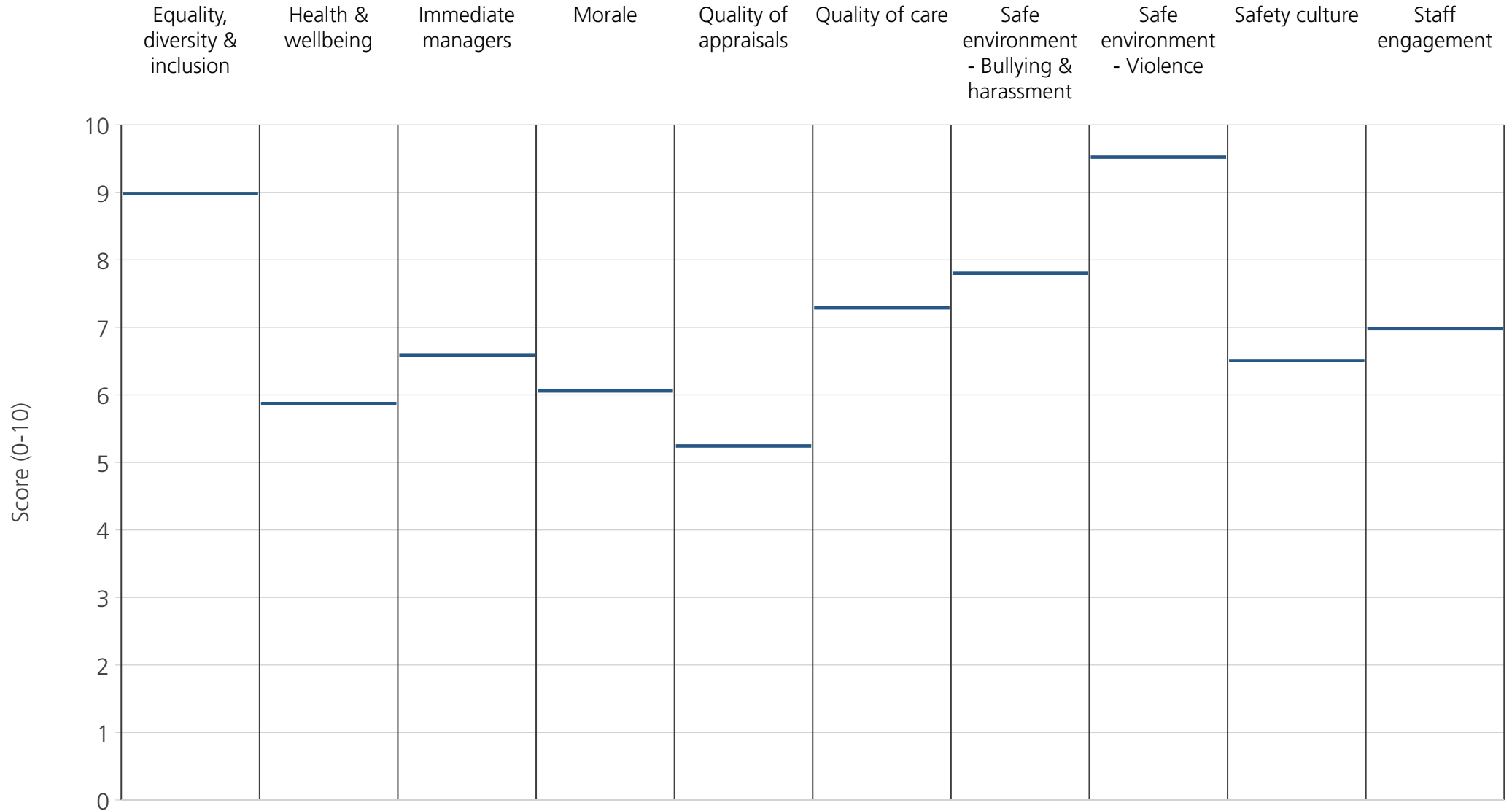
Directorate										8.1
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	10	10	10	10	10	10	10	10	10	11



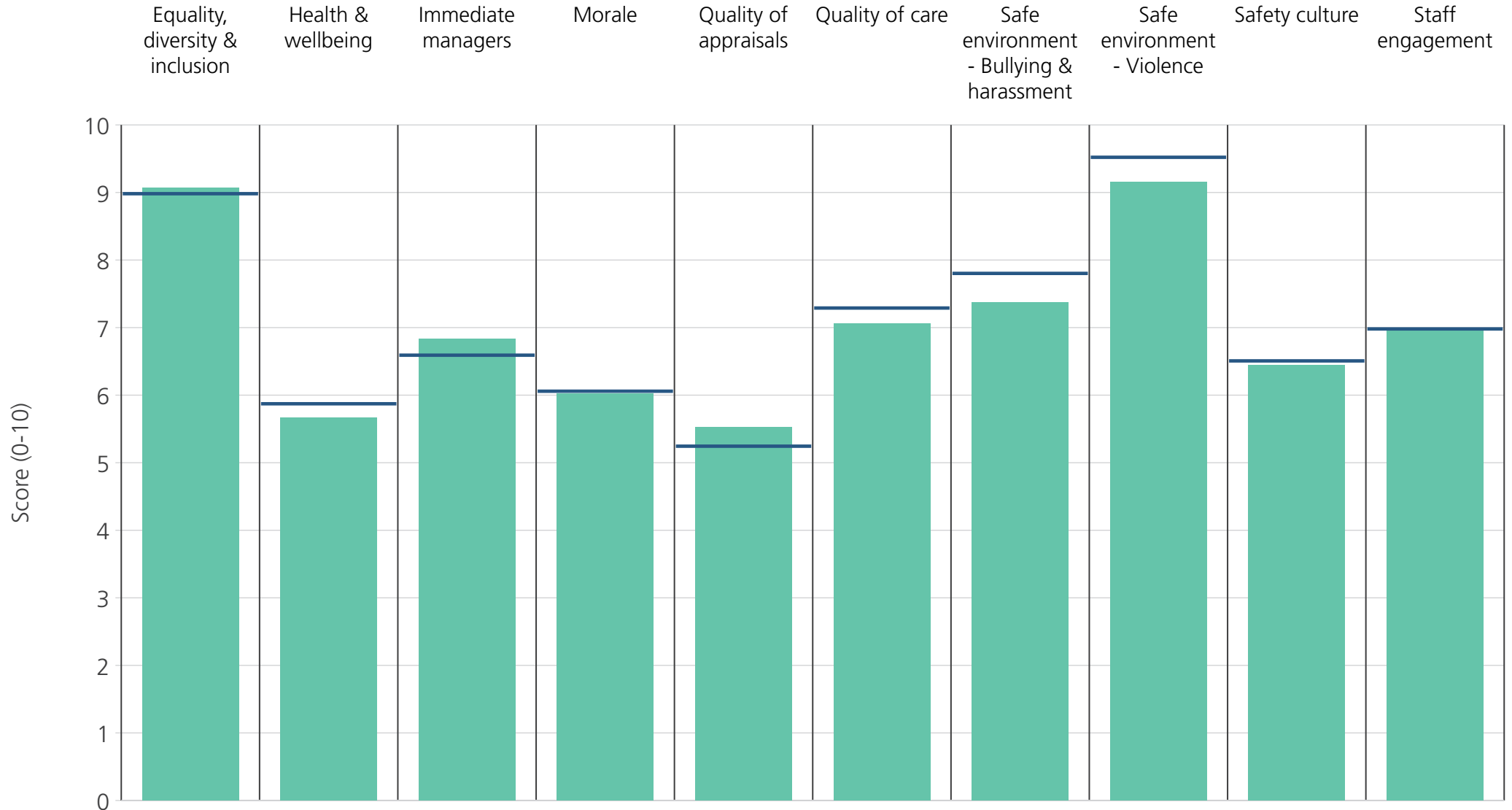
Directorate	9.0	5.3	6.3	6.1	5.2	7.1	7.3	9.7	6.8	7.3
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	39	40	41	39	35	40	40	40	39	41



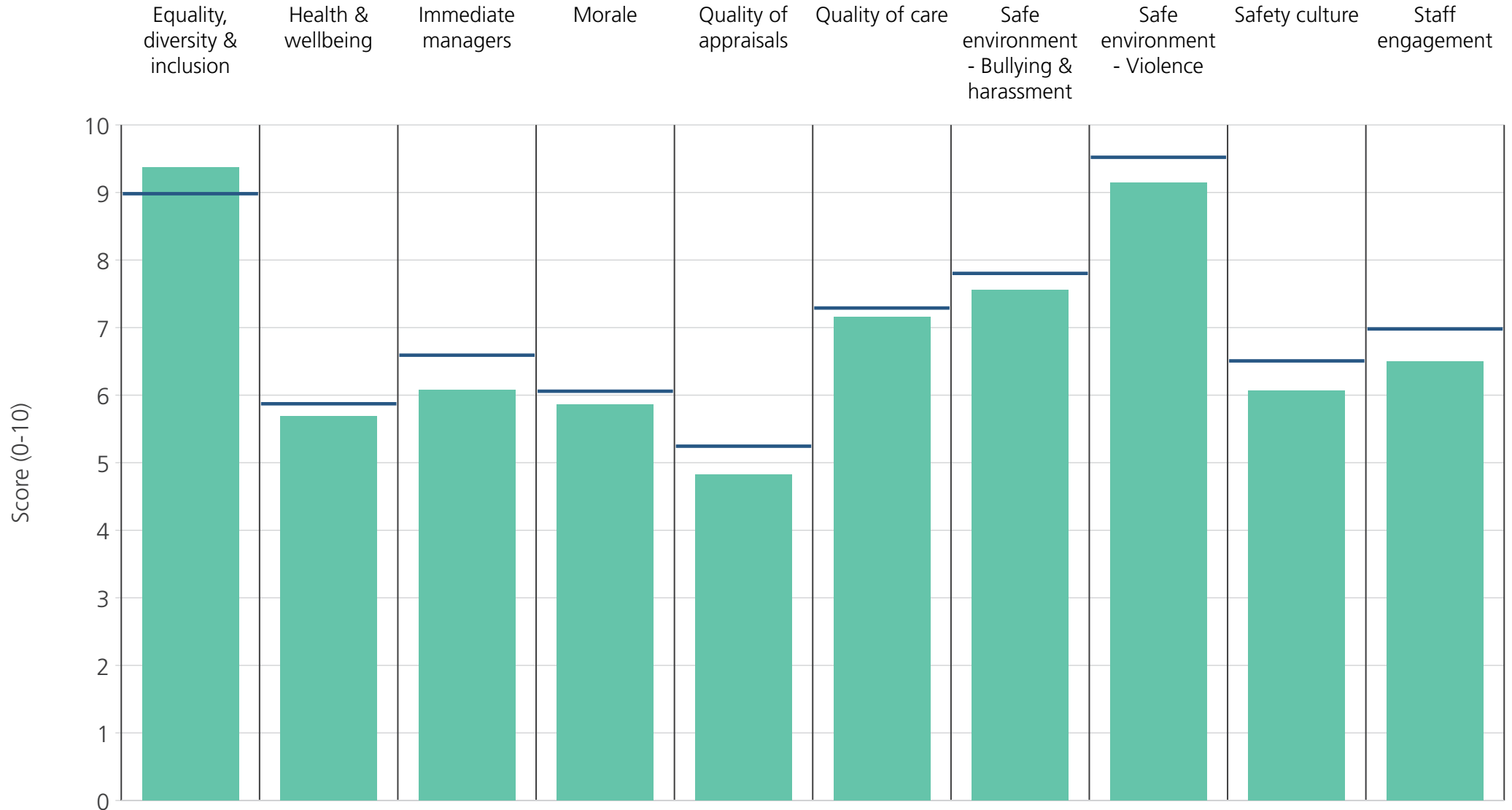
Directorate	9.4	5.1	6.4	5.8	4.3	6.4	6.7	10.0	5.6	6.0
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	21	22	22	21	19	19	22	21	22	22



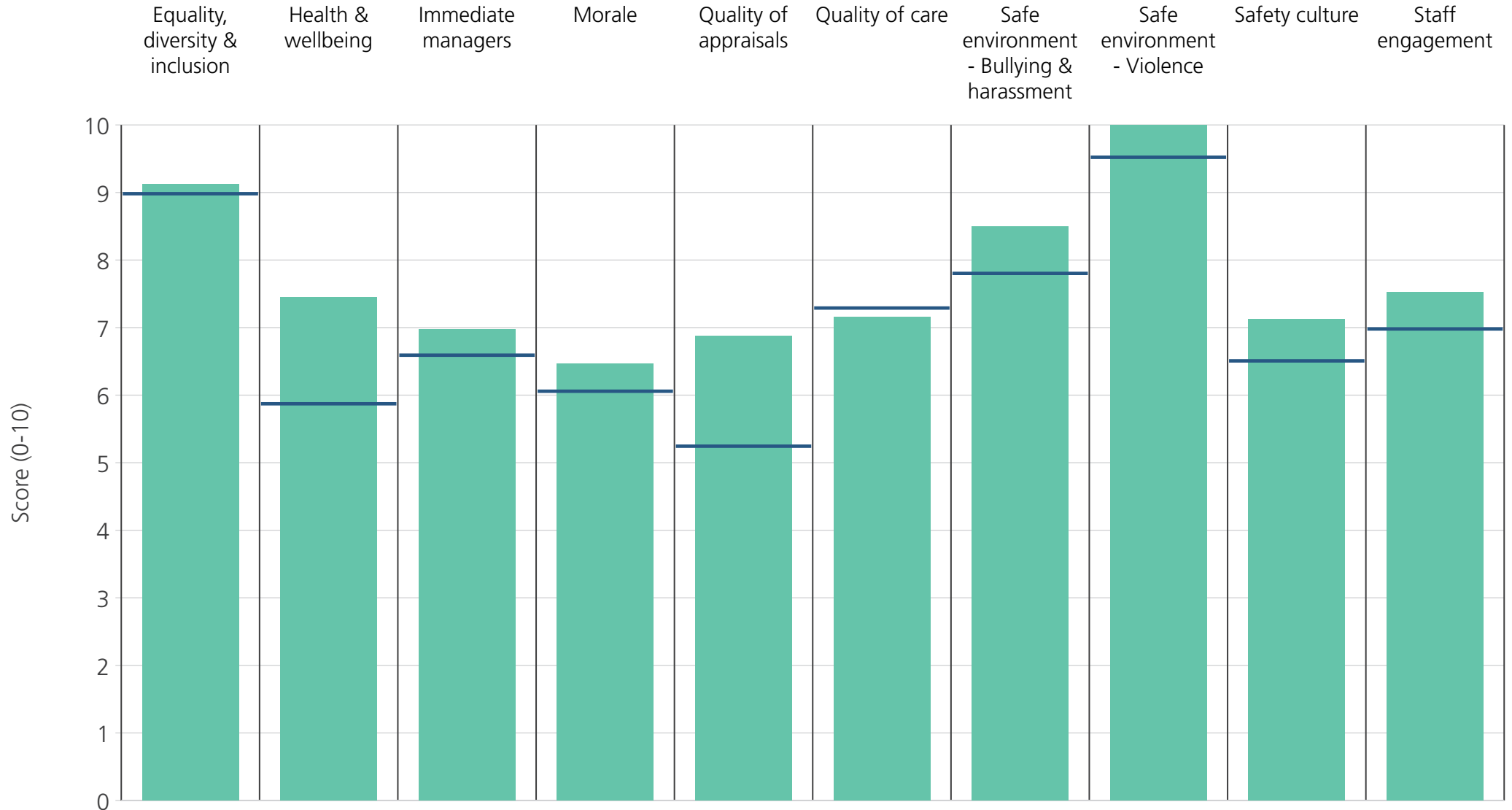
Directorate	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Your org										
Responses	3	4	4	3	3	4	4	4	3	4



Directorate	9.1	5.7	6.8	6.0	5.5	7.1	7.4	9.2	6.4	7.0
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	277	281	279	274	255	277	280	280	280	285



Directorate	9.4	5.7	6.1	5.9	4.8	7.2	7.6	9.1	6.1	6.5
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	40	42	42	41	35	41	41	39	42	42



Directorate	9.1	7.4	7.0	6.5	6.9	7.2	8.5	10.0	7.1	7.5
Your org	9.0	5.9	6.6	6.1	5.2	7.3	7.8	9.5	6.5	7.0
Responses	19	20	20	20	14	11	20	20	20	20