

Yorkshire Ambulance Service NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Yorkshire Ambulance Service NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

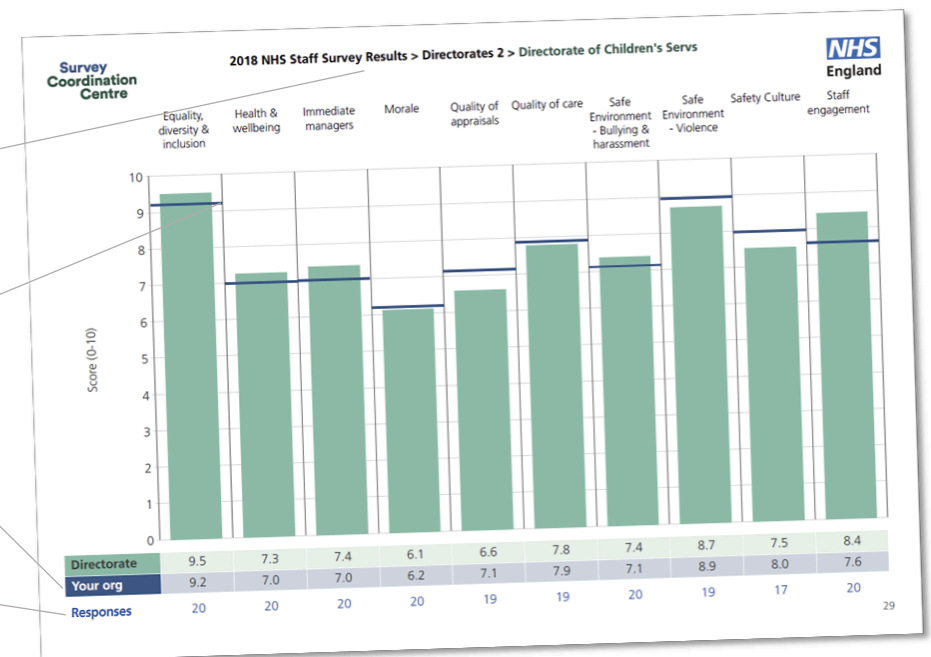
The directorate breakdowns used in this report were provided and defined by Yorkshire Ambulance Service NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

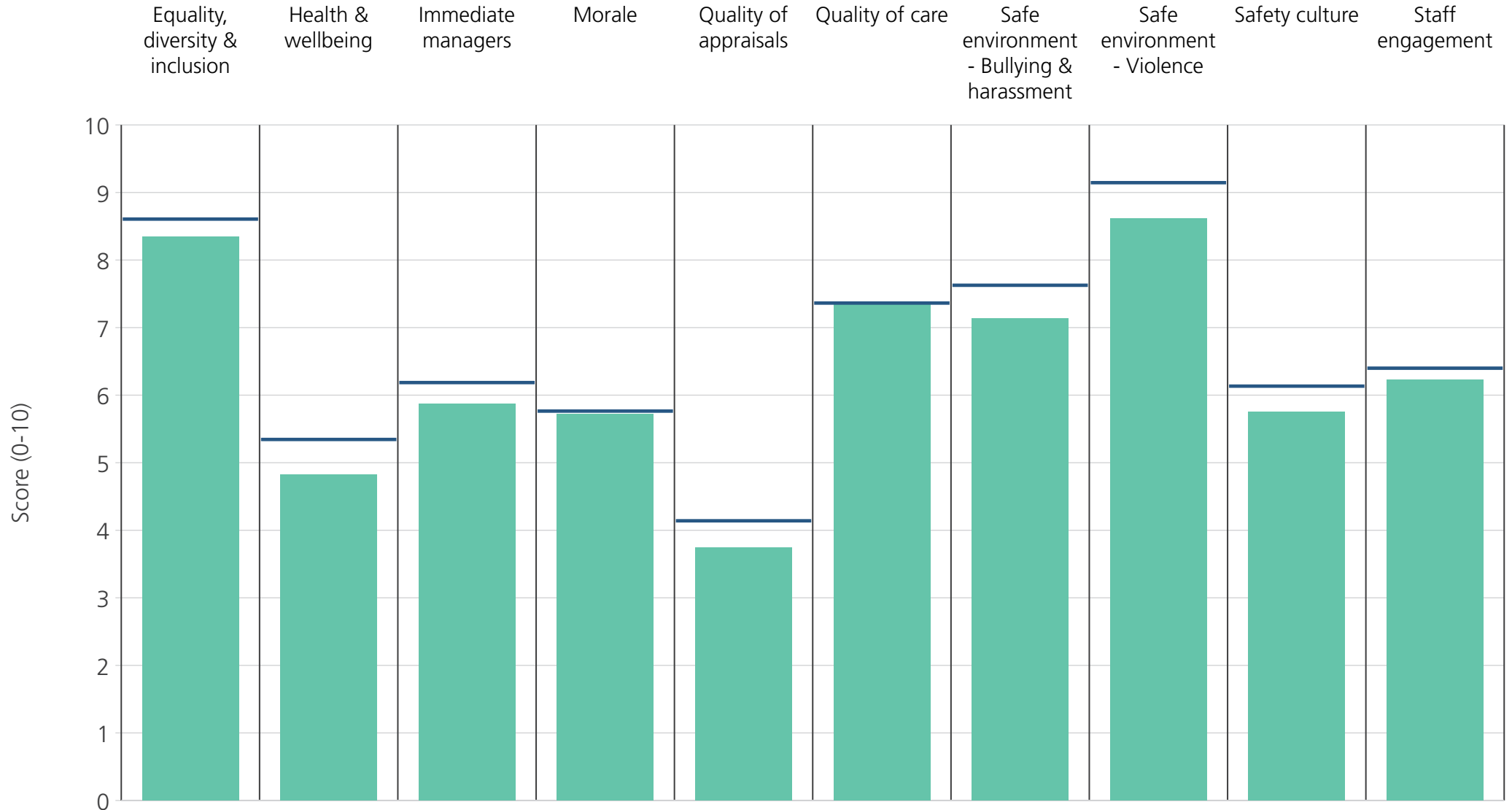
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



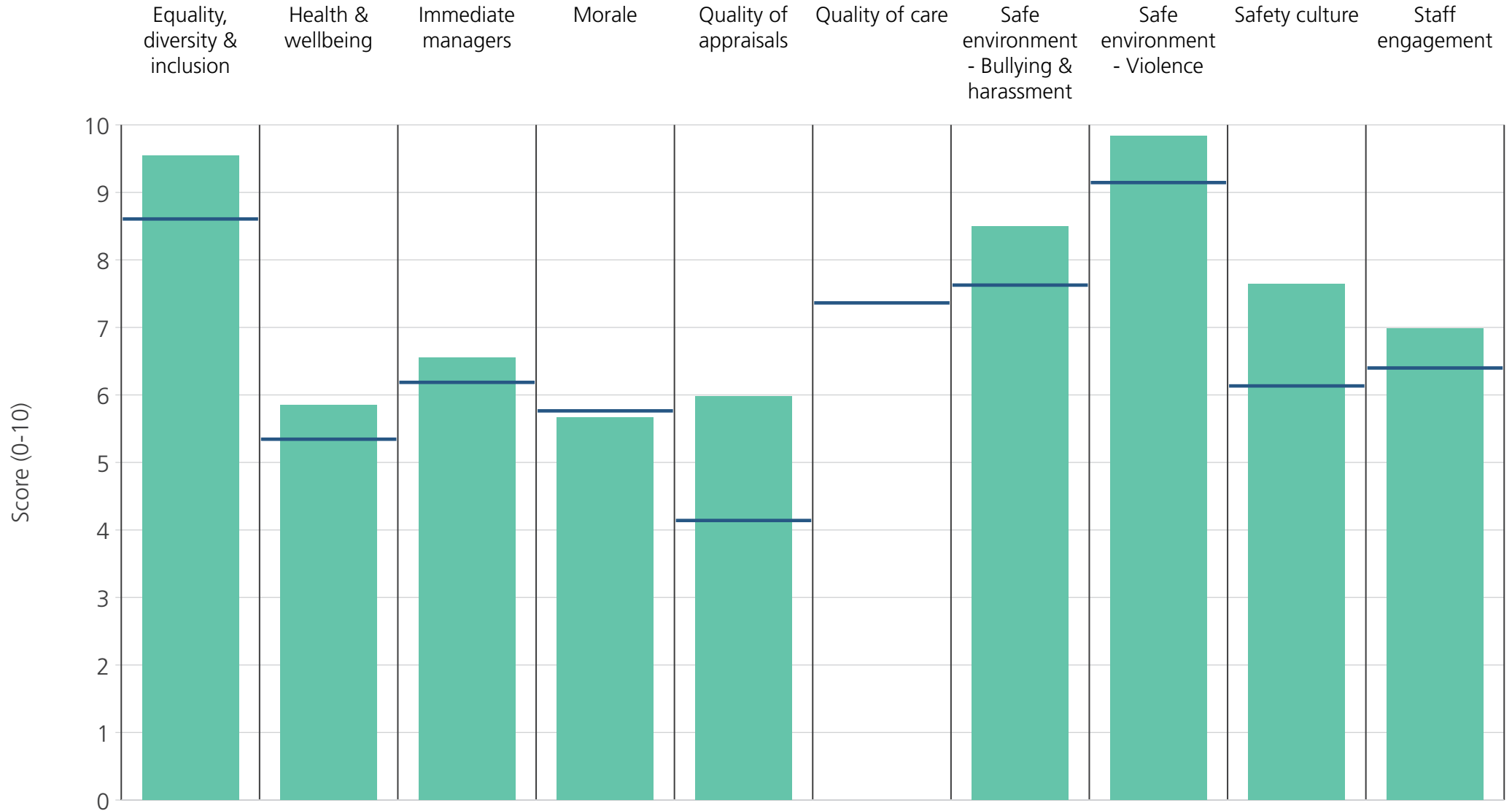
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

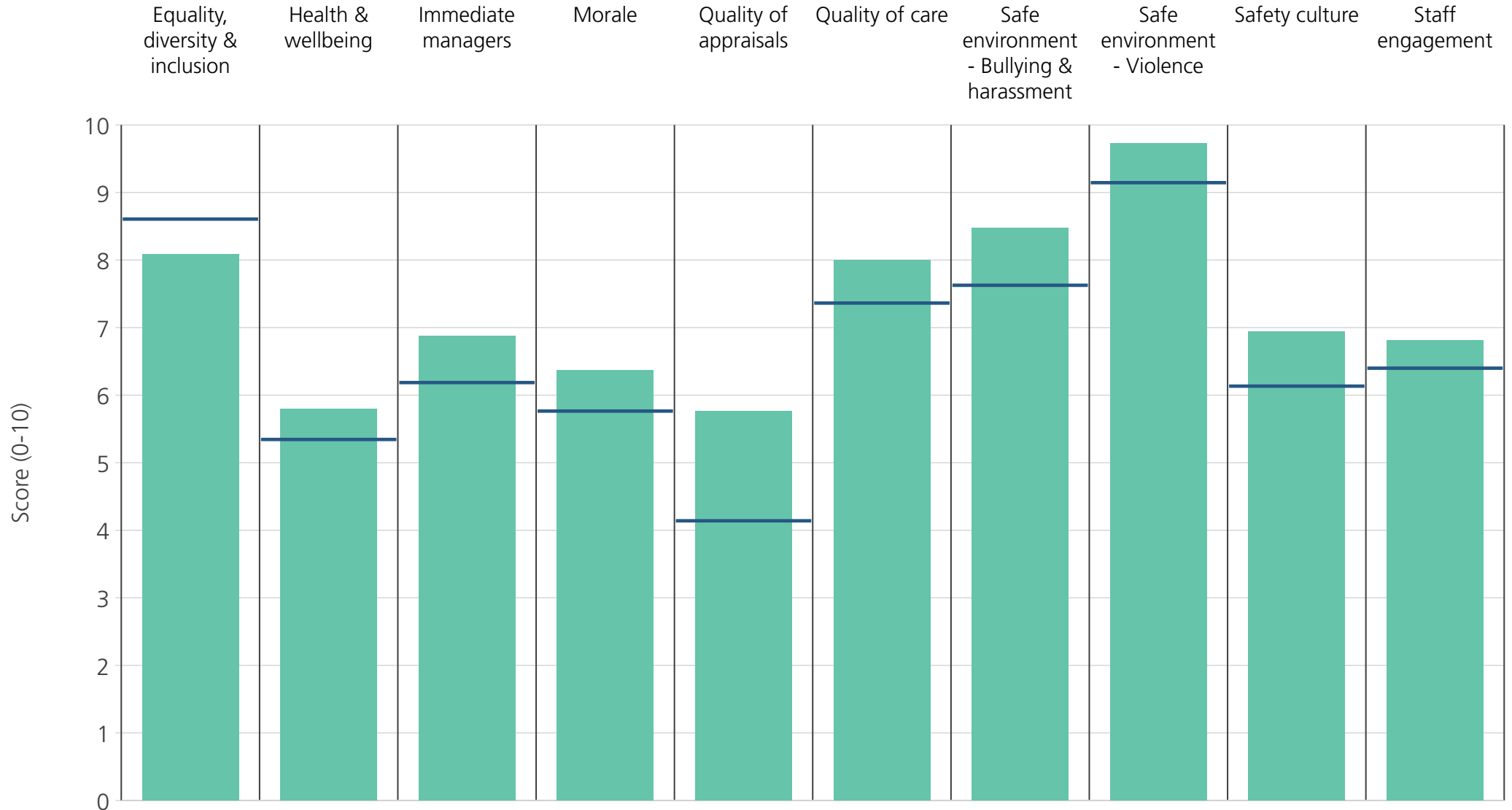
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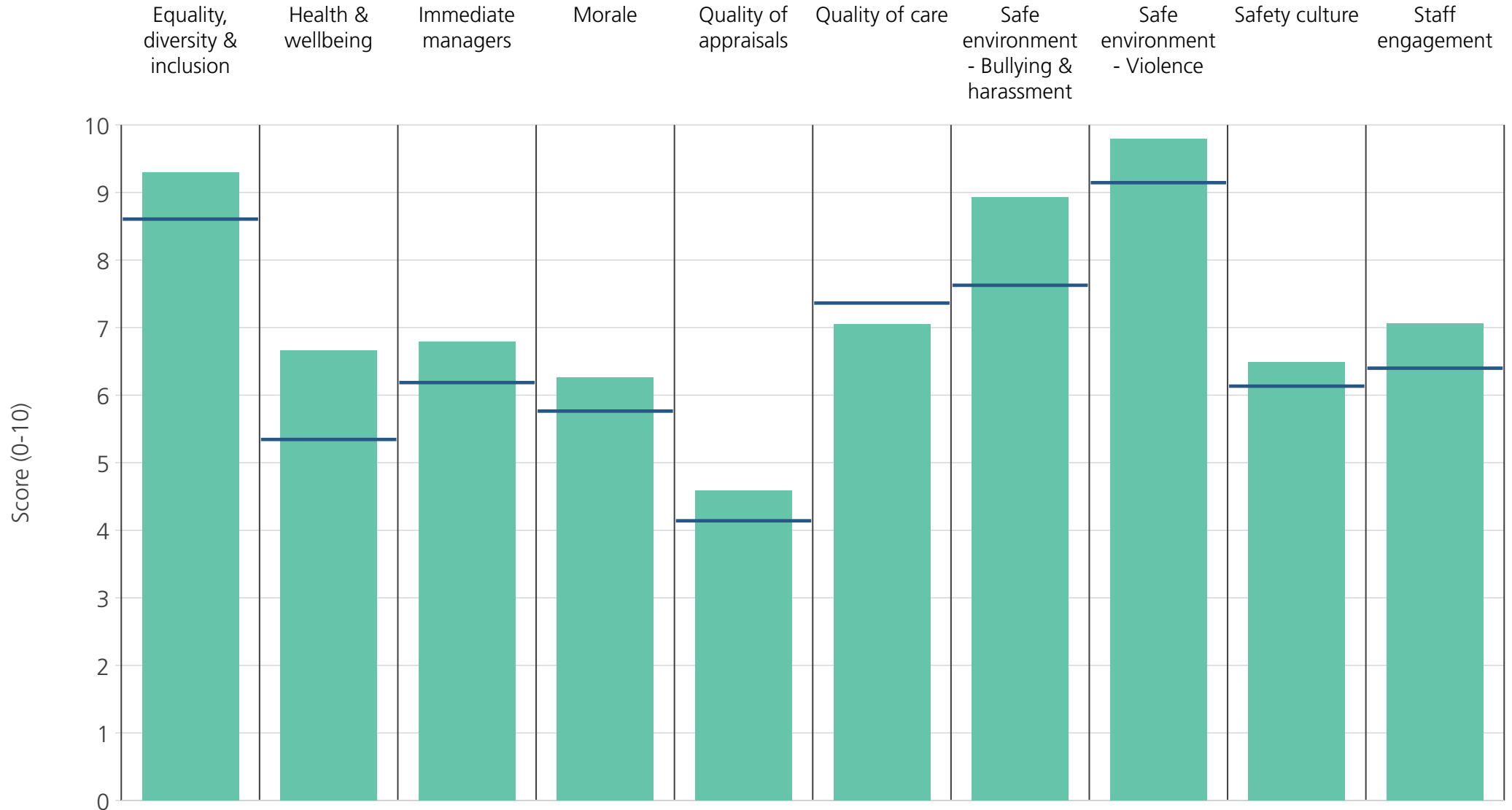
Directorate	8.3	4.8	5.9	5.7	3.7	7.4	7.1	8.6	5.8	6.2
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	840	845	842	835	710	805	838	837	842	846



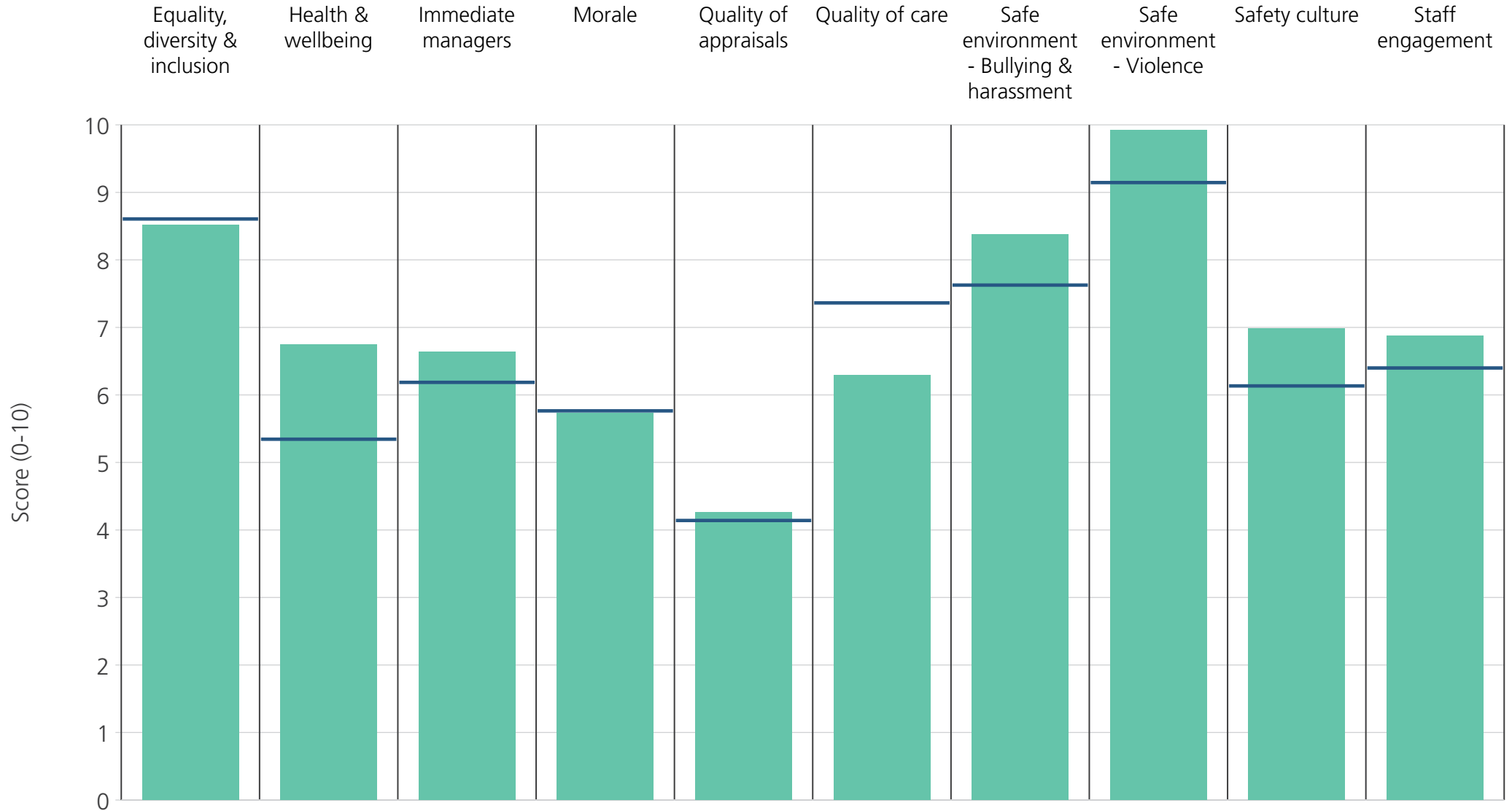
Directorate	9.5	5.8	6.6	5.7	6.0		8.5	9.8	7.6	7.0
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	20	20	20	20	14	10	20	20	20	20



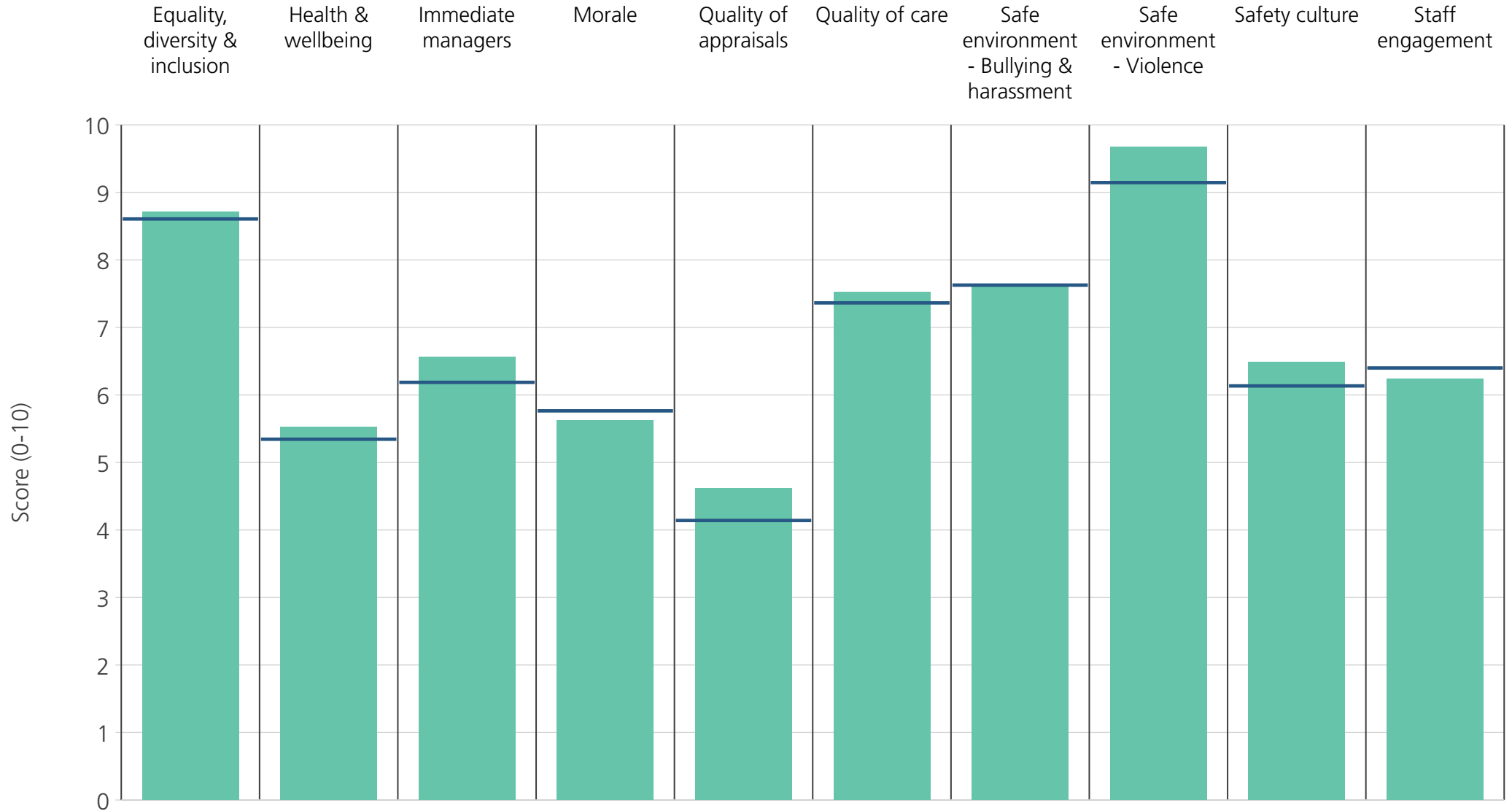
Directorate	8.1	5.8	6.9	6.4	5.8	8.0	8.5	9.7	6.9	6.8
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	24	24	24	24	23	15	24	24	24	24



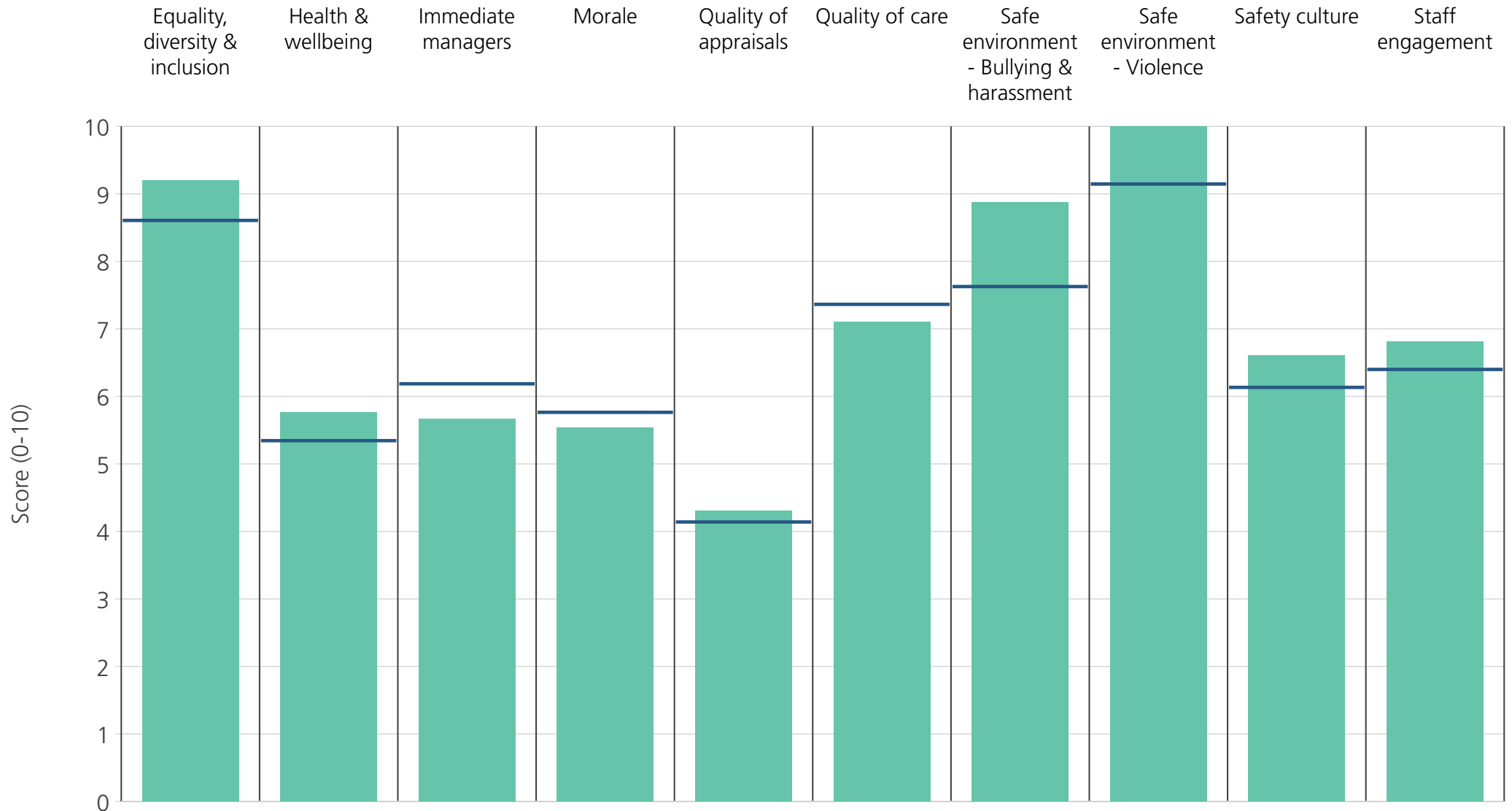
Directorate	9.3	6.7	6.8	6.3	4.6	7.0	8.9	9.8	6.5	7.1
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	200	201	201	199	151	83	198	197	200	201



Directorate	8.5	6.8	6.6	5.7	4.3	6.3	8.4	9.9	7.0	6.9
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	40	40	40	40	32	20	39	40	40	40



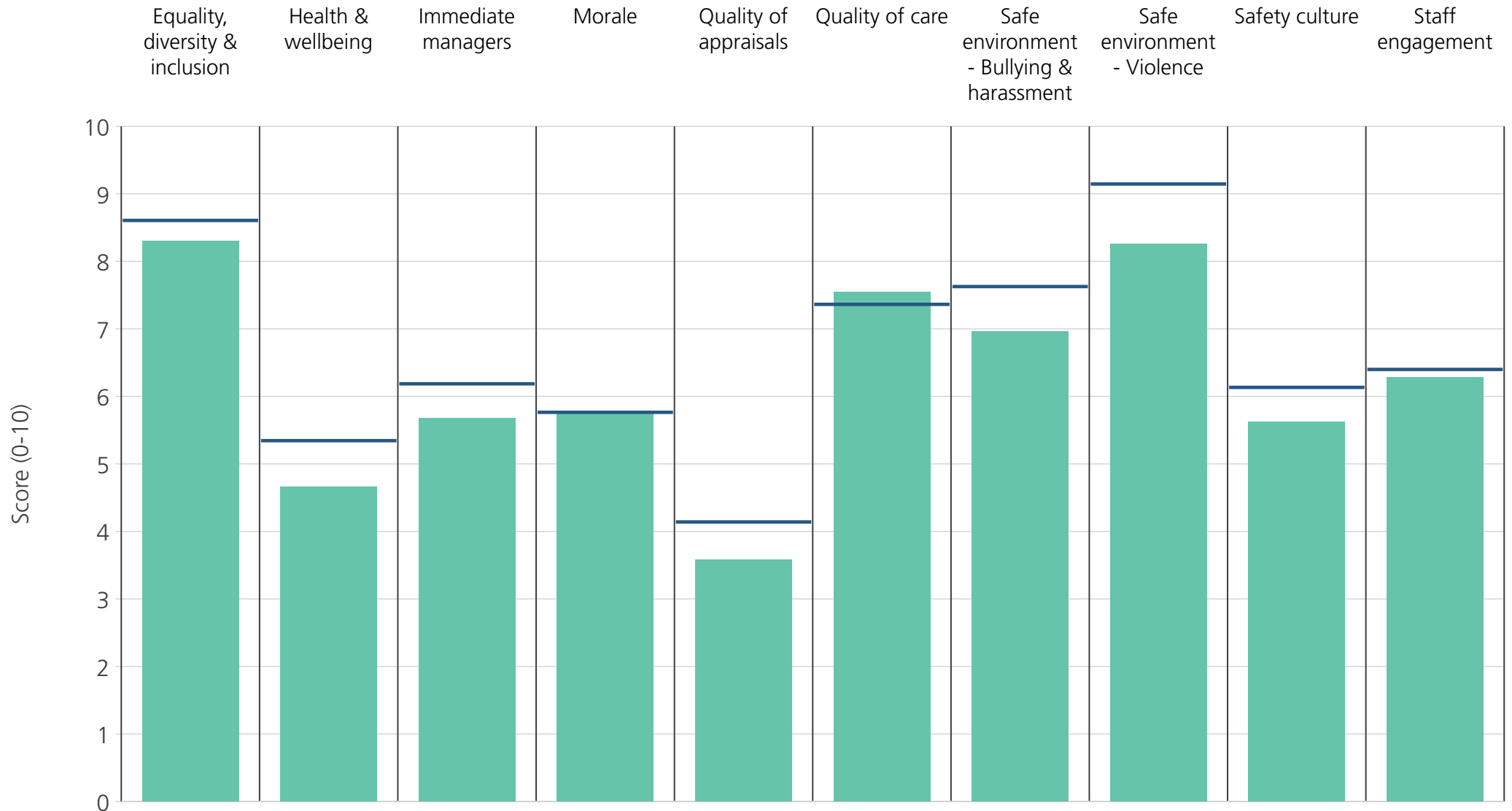
Directorate	8.7	5.5	6.6	5.6	4.6	7.5	7.6	9.7	6.5	6.2
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	369	374	374	368	294	355	366	366	371	379



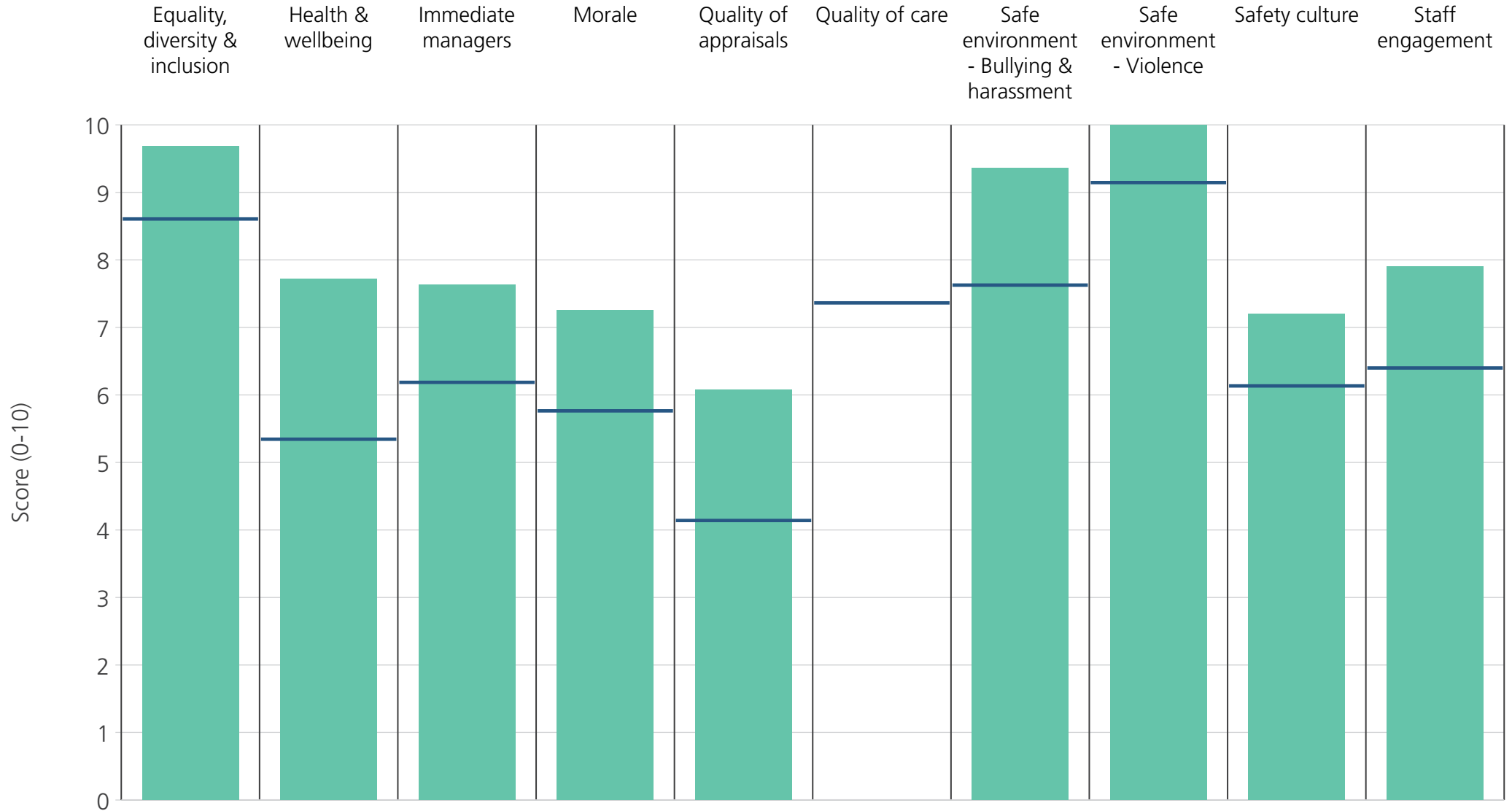
Directorate	9.2	5.8	5.7	5.5	4.3	7.1	8.9	10.0	6.6	6.8
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	74	73	75	74	63	36	74	74	74	75

Directorates 2

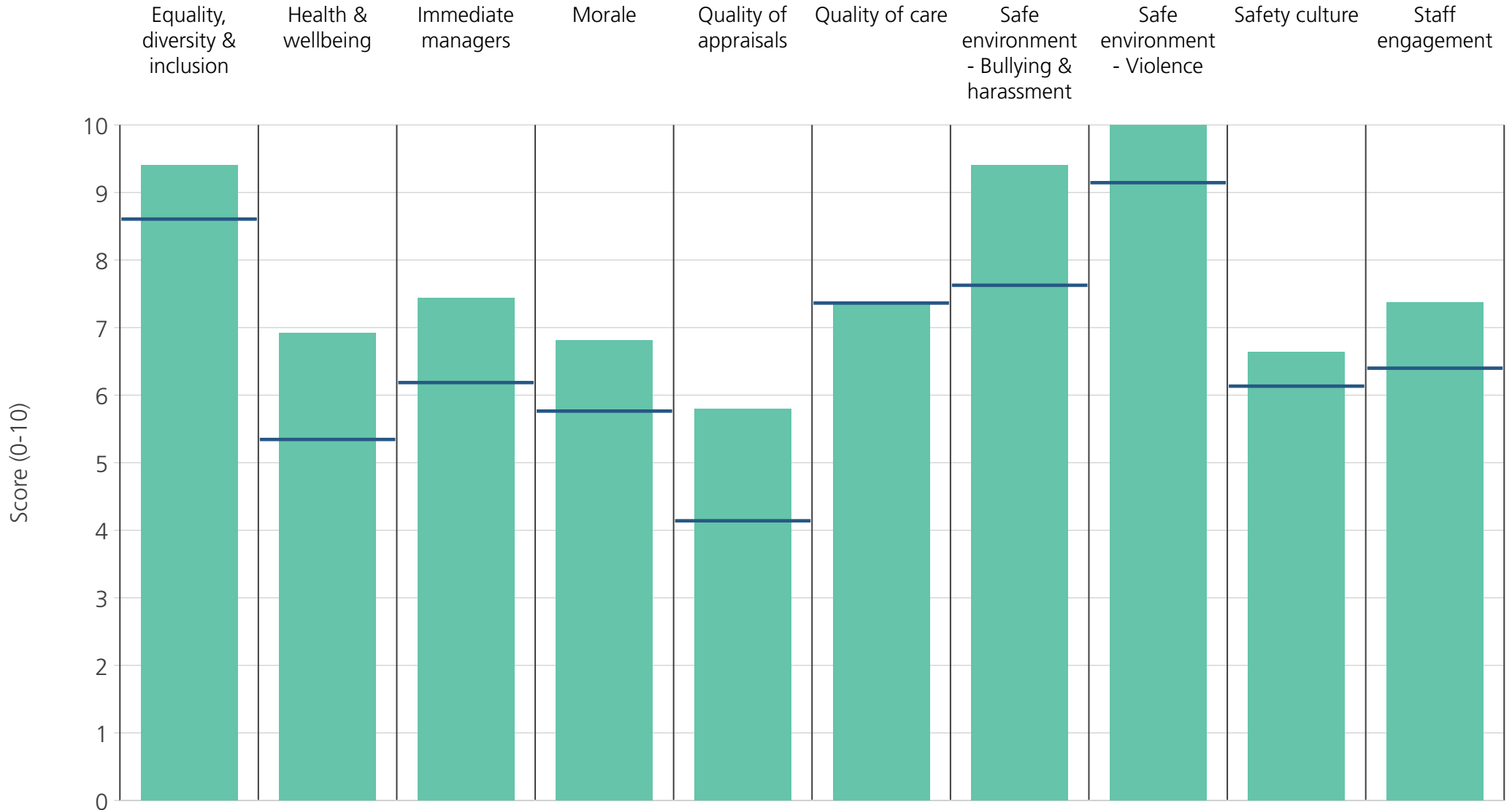
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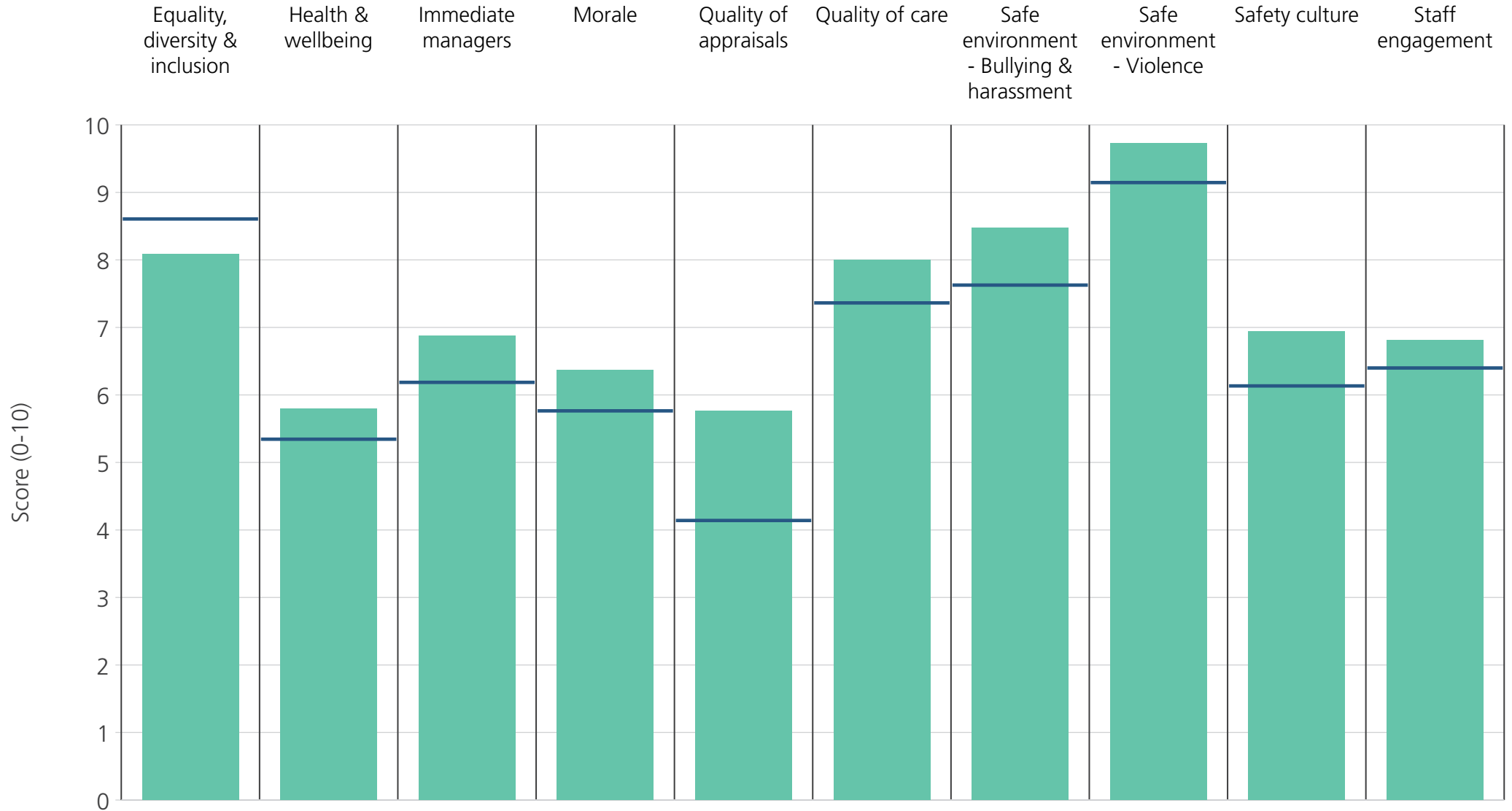
Directorate	8.3	4.7	5.7	5.8	3.6	7.5	7.0	8.3	5.6	6.3
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	643	647	647	638	559	628	640	640	645	646



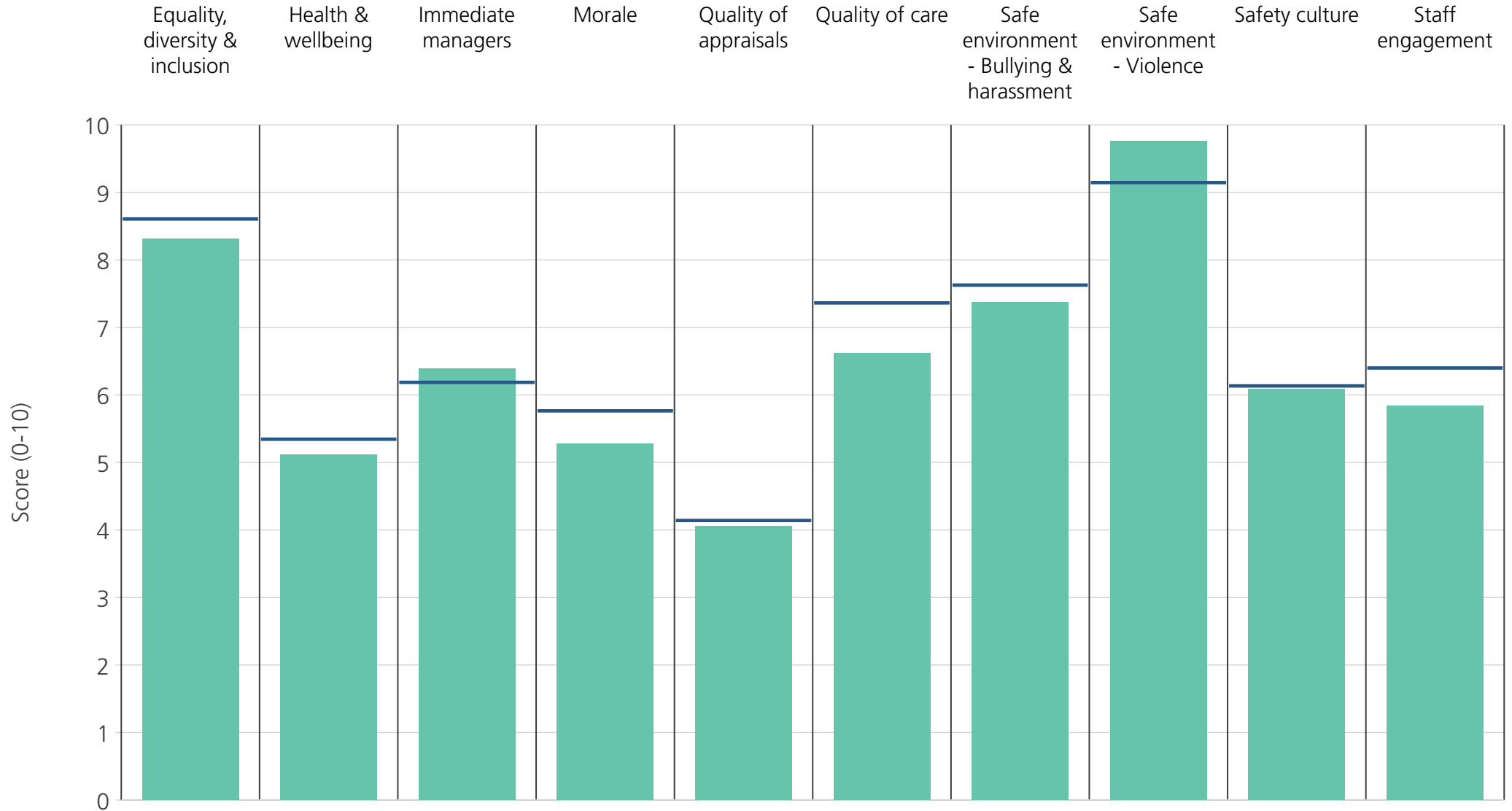
Directorate	9.7	7.7	7.6	7.3	6.1	7.4	9.4	10.0	7.2	7.9
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	26	26	27	26	22	10	26	25	26	27



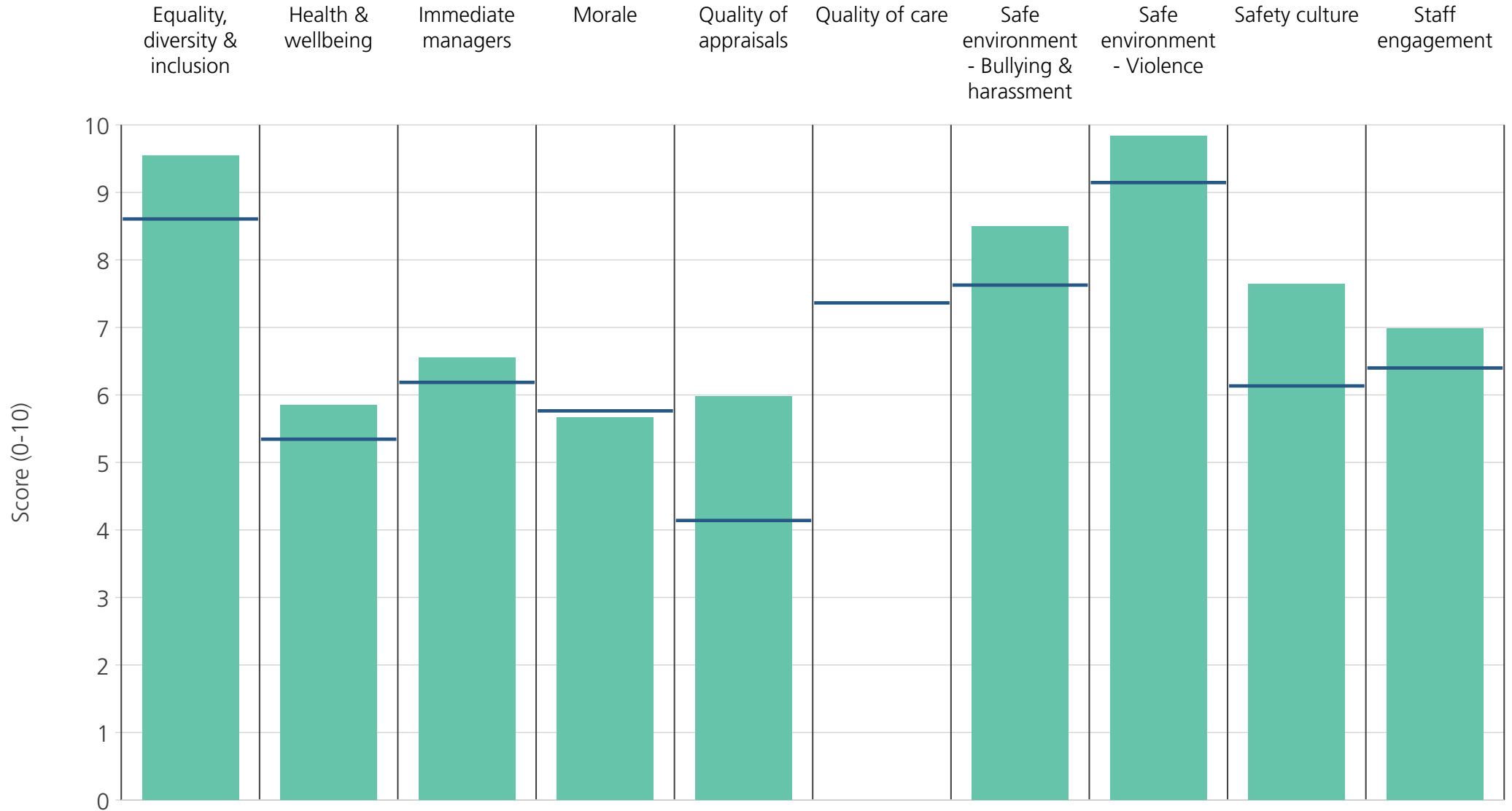
Directorate	9.4	6.9	7.4	6.8	5.8	7.4	9.4	10.0	6.6	7.4
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	28	28	28	28	22	15	28	28	28	28



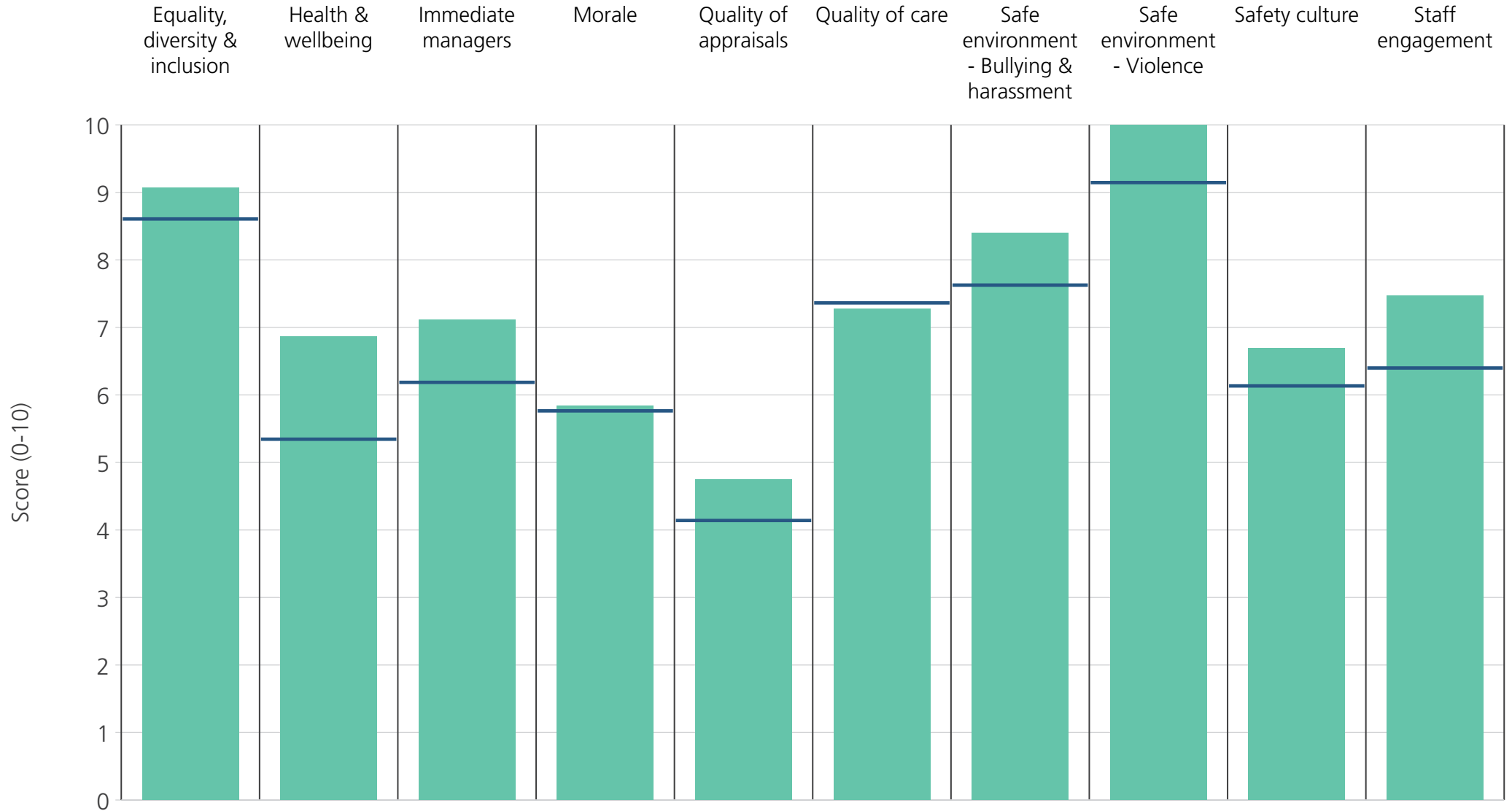
Directorate	8.1	5.8	6.9	6.4	5.8	8.0	8.5	9.7	6.9	6.8
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	24	24	24	24	23	15	24	24	24	24



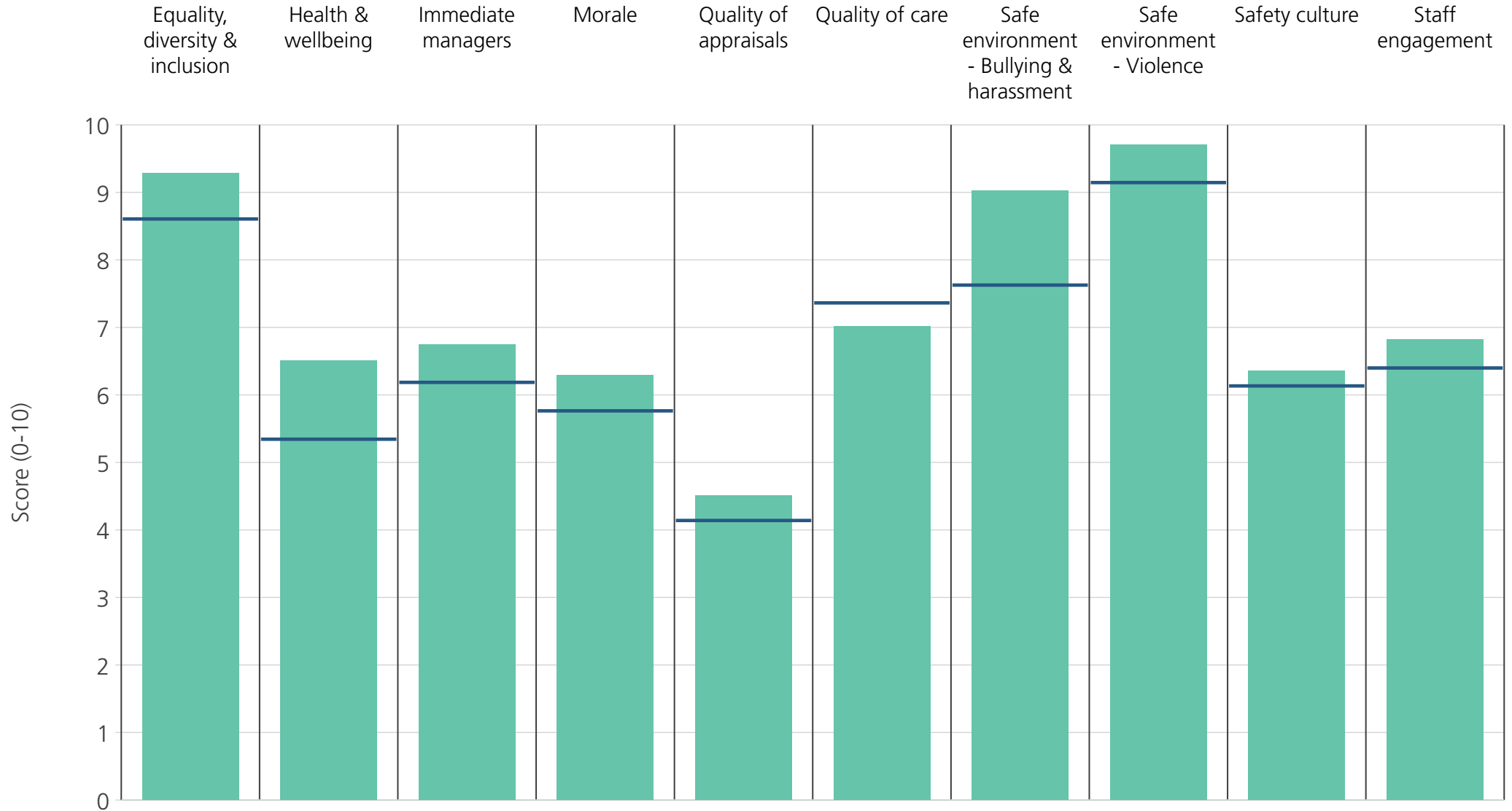
Directorate	8.3	5.1	6.4	5.3	4.1	6.6	7.4	9.8	6.1	5.8
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	169	170	167	169	129	162	170	169	169	172



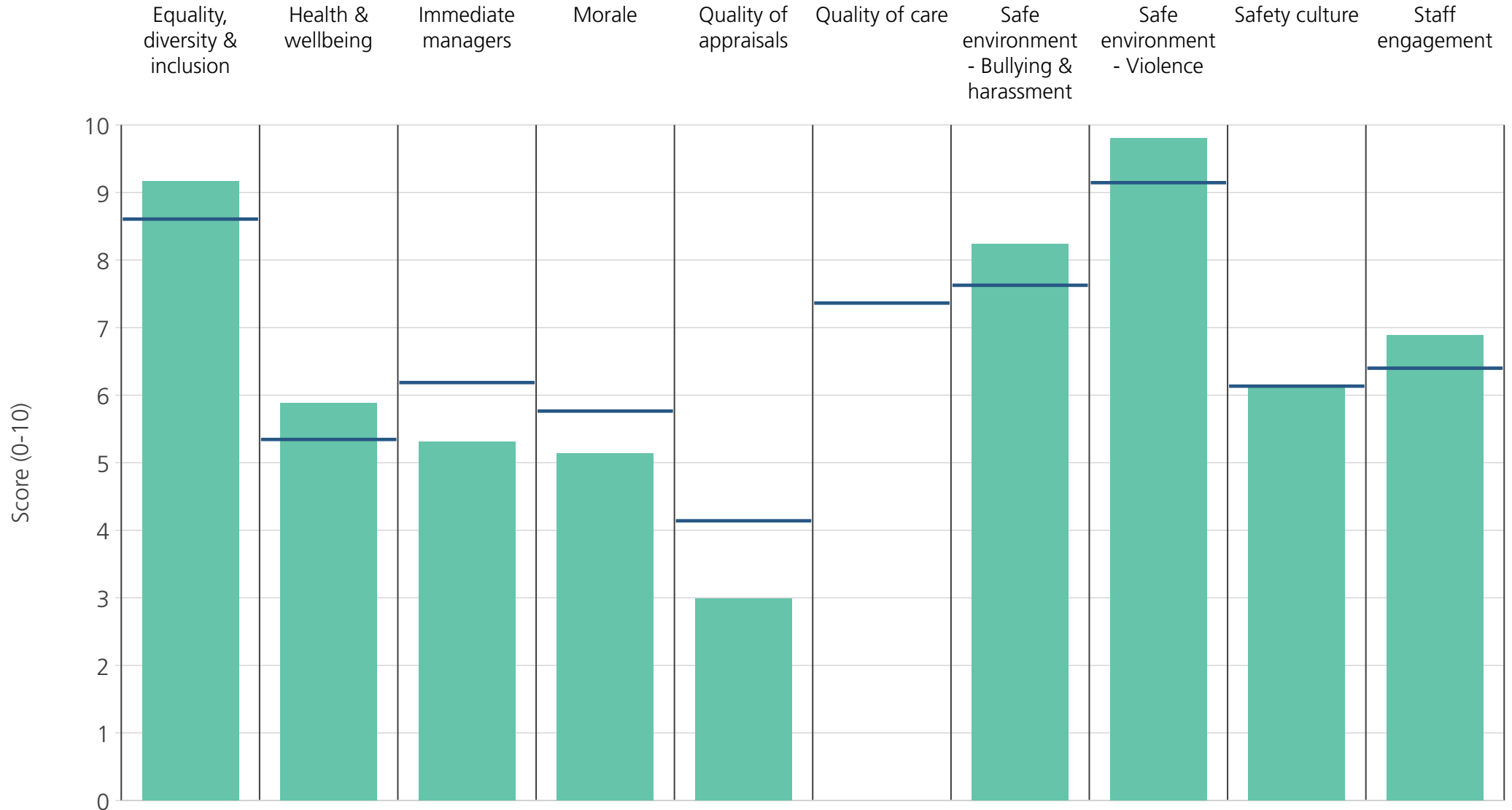
Directorate	9.5	5.8	6.6	5.7	6.0		8.5	9.8	7.6	7.0
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	20	20	20	20	14	10	20	20	20	20



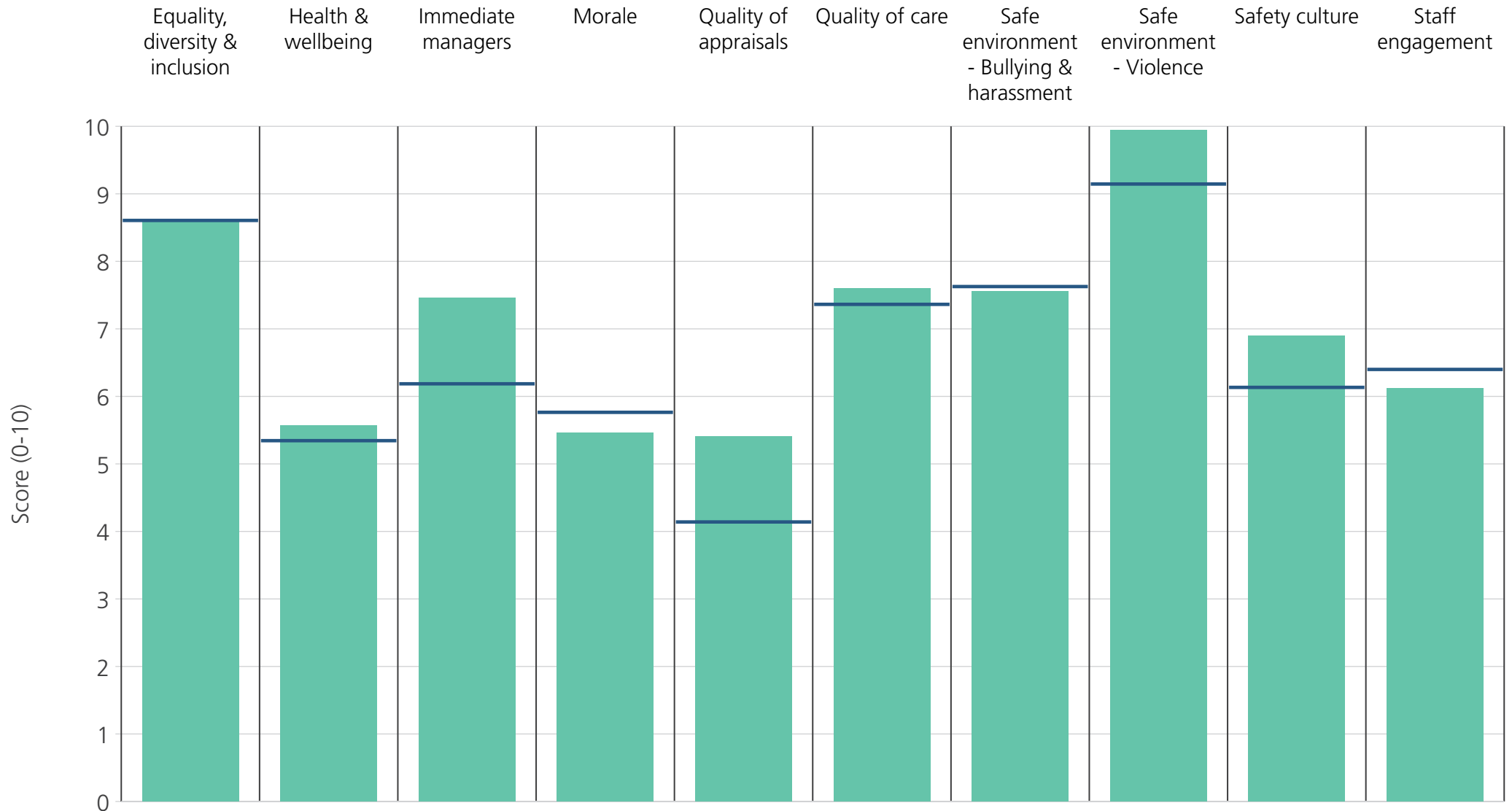
Directorate	9.1	6.9	7.1	5.8	4.8	7.3	8.4	10.0	6.7	7.5
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	25	25	25	25	15	11	25	25	24	25



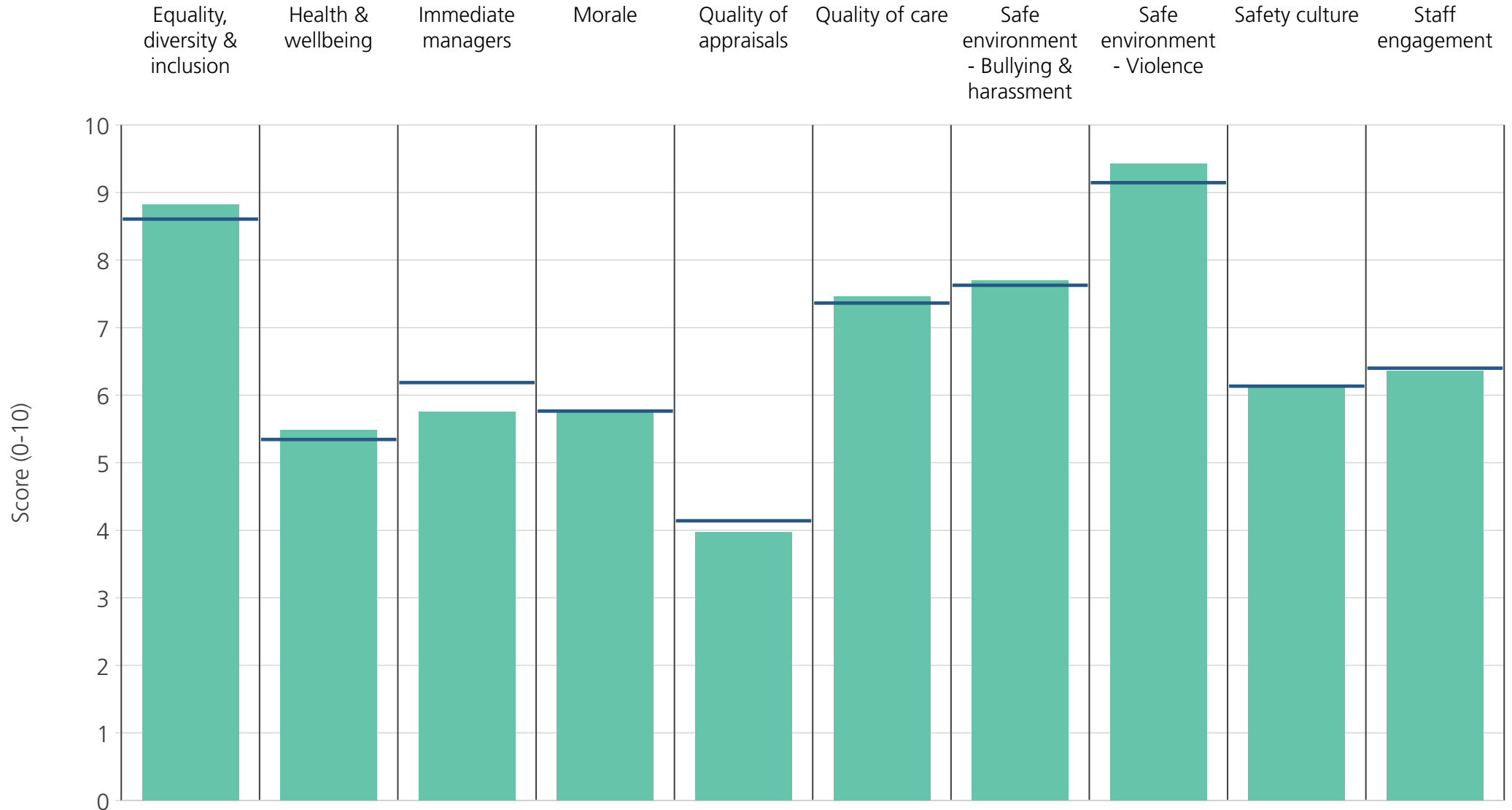
Directorate	9.3	6.5	6.7	6.3	4.5	7.0	9.0	9.7	6.4	6.8
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	132	133	132	131	97	60	130	130	133	131



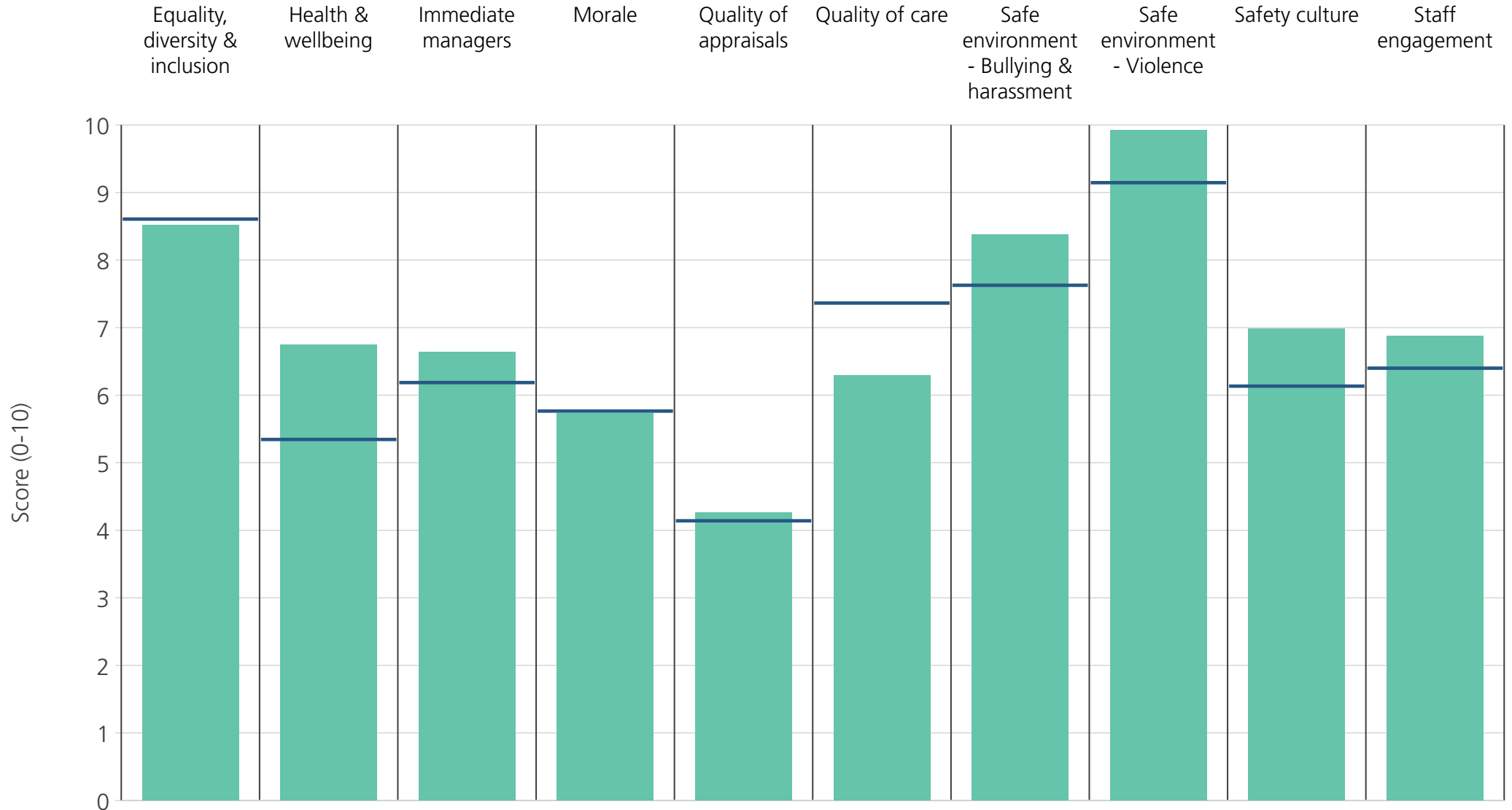
Directorate	9.2	5.9	5.3	5.1	3.0		8.2	9.8	6.1	6.9
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	17	17	17	17	17	2	17	17	17	18



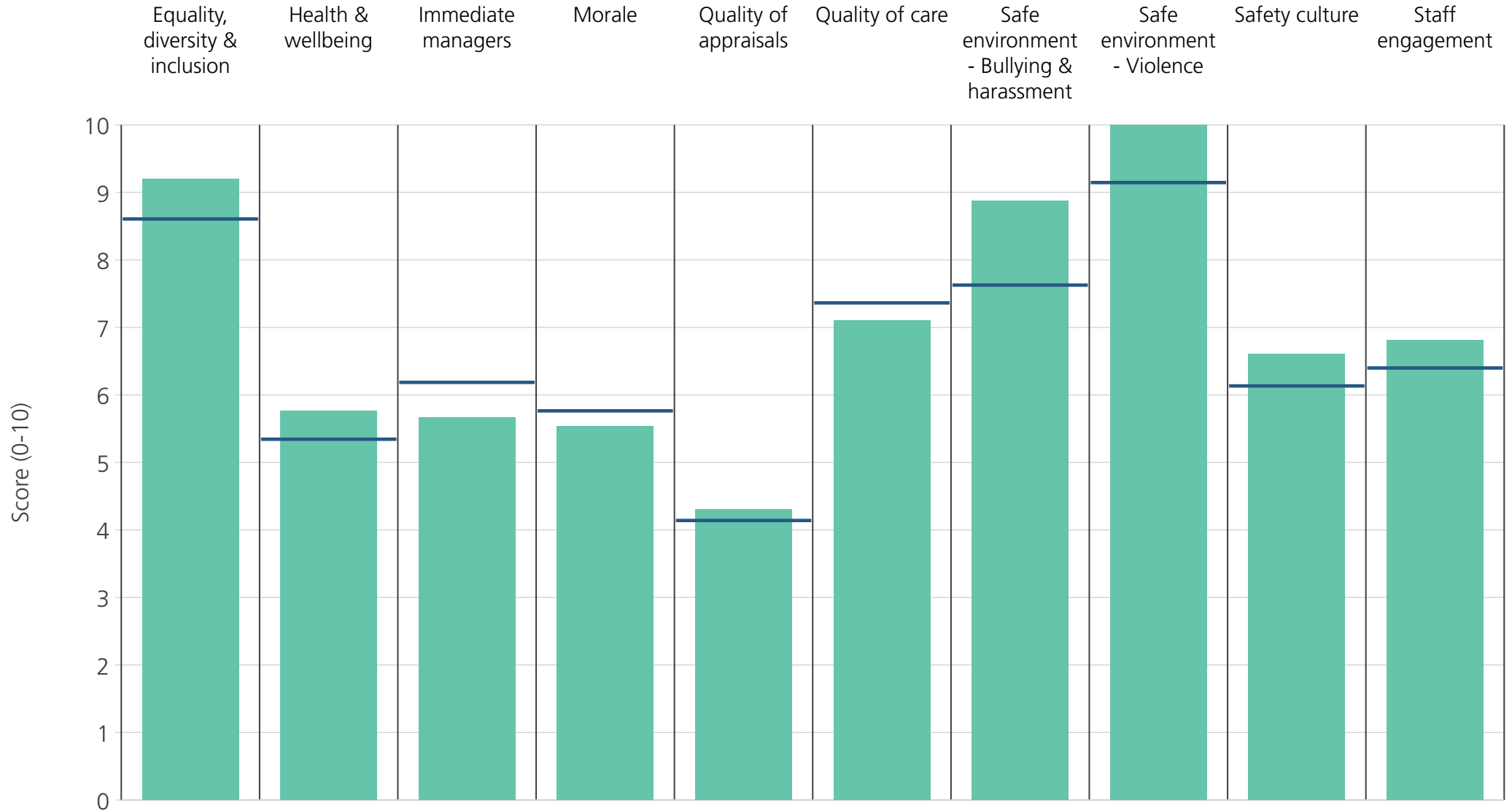
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	8.6	8.6	175
Health & wellbeing	5.6	5.3	176
Immediate managers	7.5	6.2	177
Morale	5.5	5.8	173
Quality of appraisals	5.4	4.1	132
Quality of care	7.6	7.4	168
Safe environment - Bullying & harassment	7.6	7.6	173
Safe environment - Violence	9.9	9.1	174
Safety culture	6.9	6.1	175
Staff engagement	6.1	6.4	180



Directorate	8.8	5.5	5.8	5.8	4.0	7.5	7.7	9.4	6.1	6.4
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	194	198	197	195	162	187	193	192	196	199



Directorate	8.5	6.8	6.6	5.7	4.3	6.3	8.4	9.9	7.0	6.9
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	40	40	40	40	32	20	39	40	40	40



Directorate	9.2	5.8	5.7	5.5	4.3	7.1	8.9	10.0	6.6	6.8
Your org	8.6	5.3	6.2	5.8	4.1	7.4	7.6	9.1	6.1	6.4
Responses	74	73	75	74	63	36	74	74	74	75