

East Midlands Ambulance Service NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for East Midlands Ambulance Service NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East Midlands Ambulance Service NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

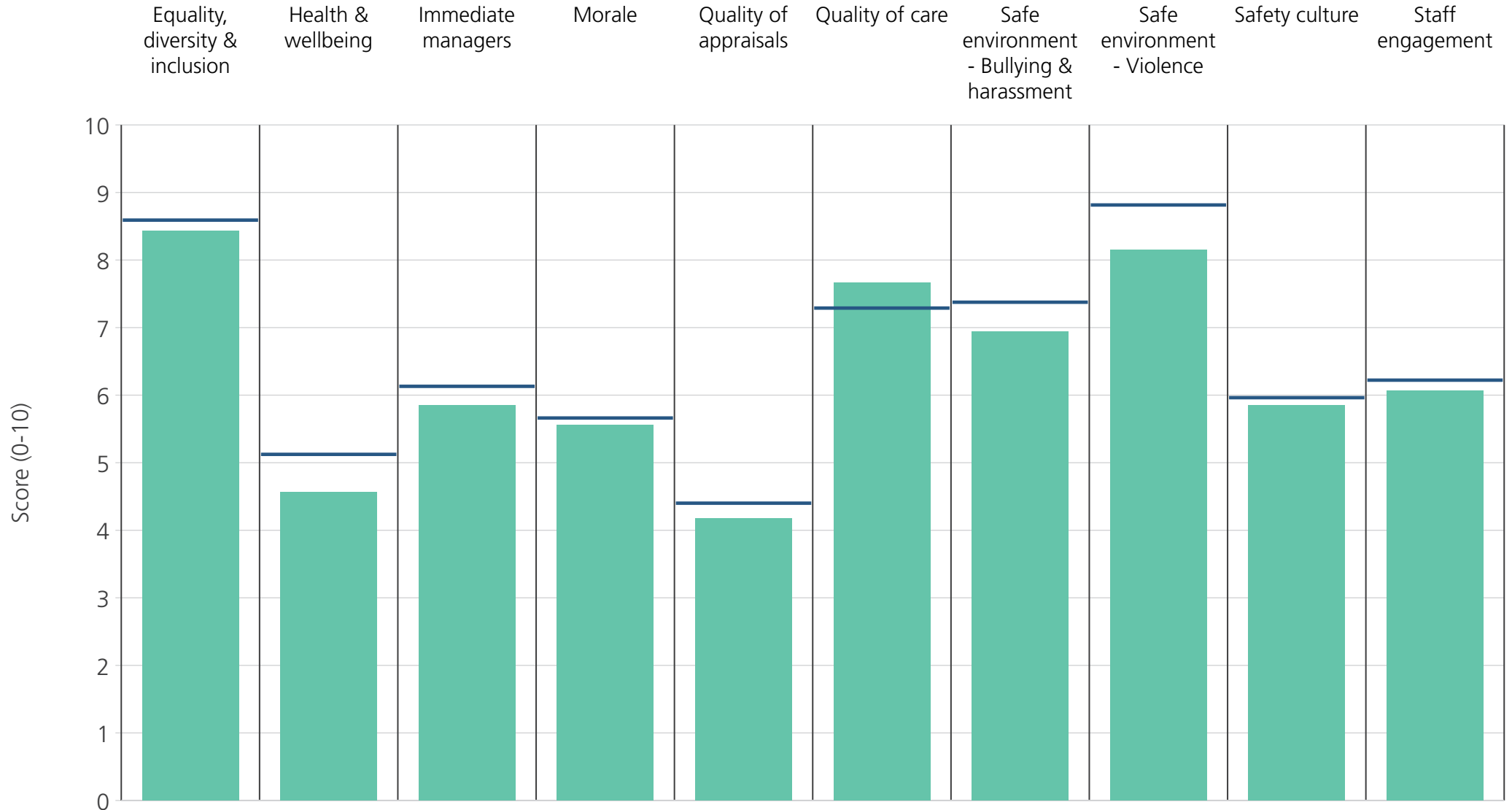
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



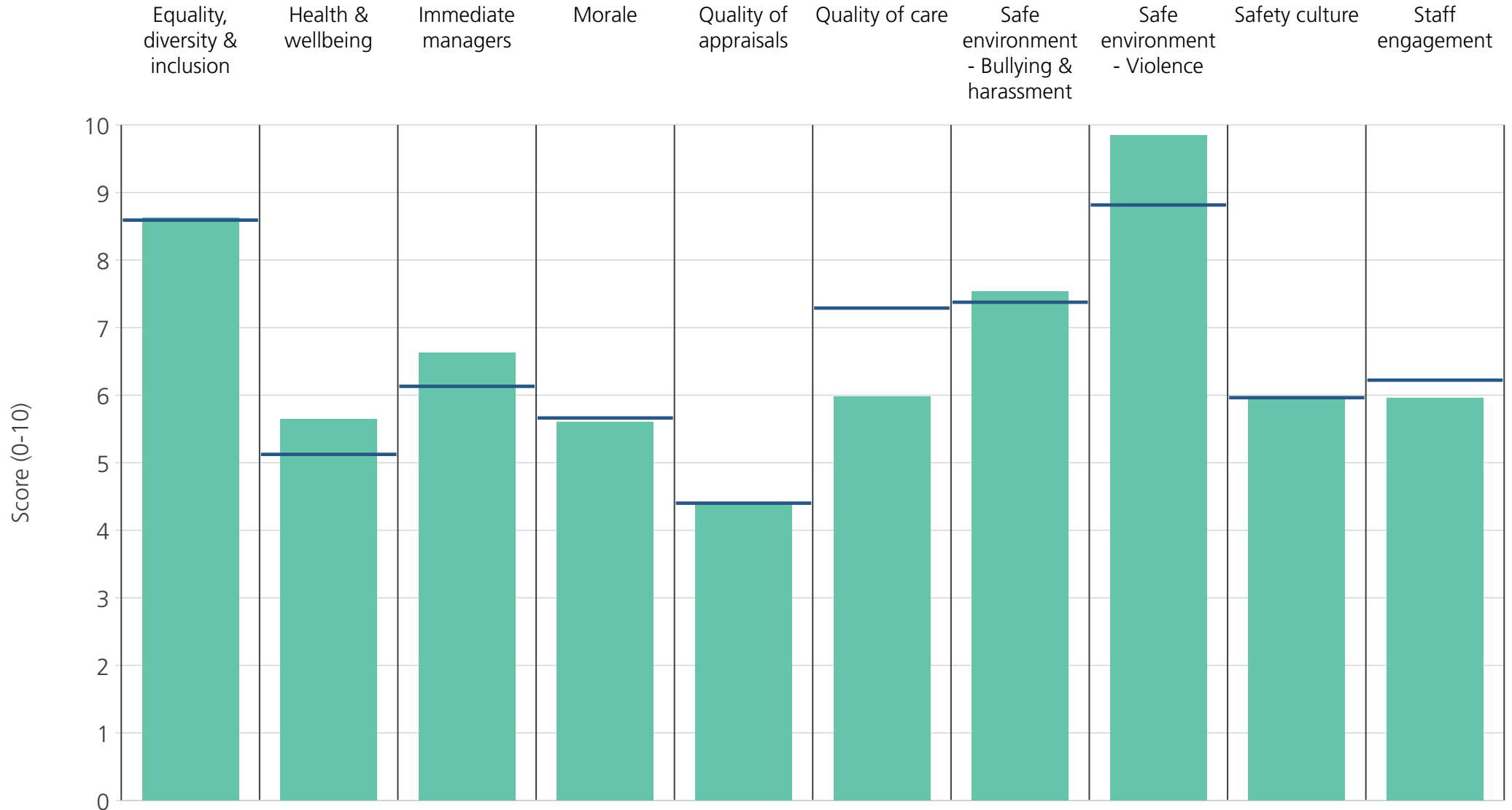
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

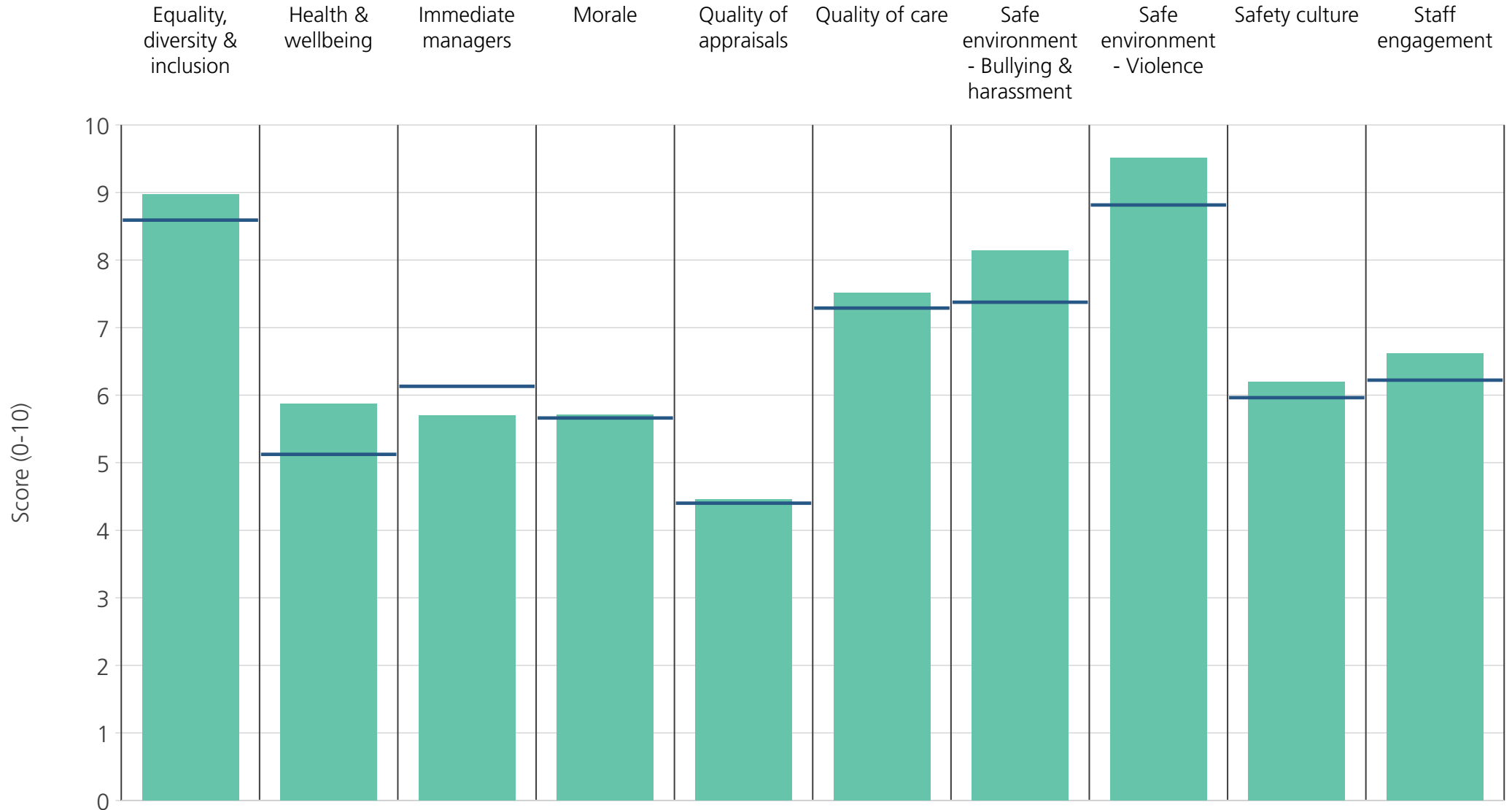
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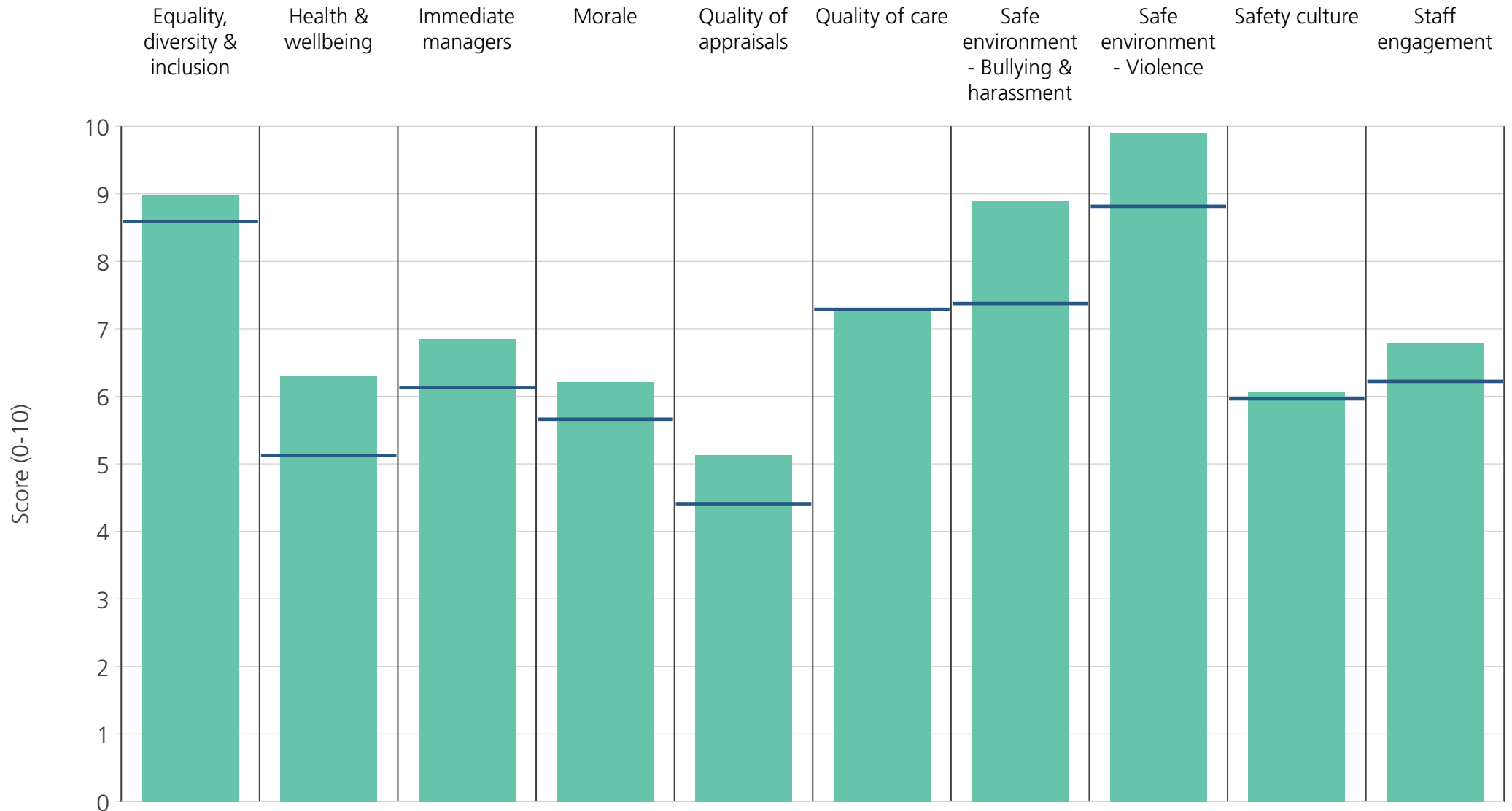
Directorate	8.4	4.6	5.8	5.6	4.2	7.7	6.9	8.1	5.8	6.1
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	1069	1074	1077	1074	833	1044	1068	1068	1070	1073



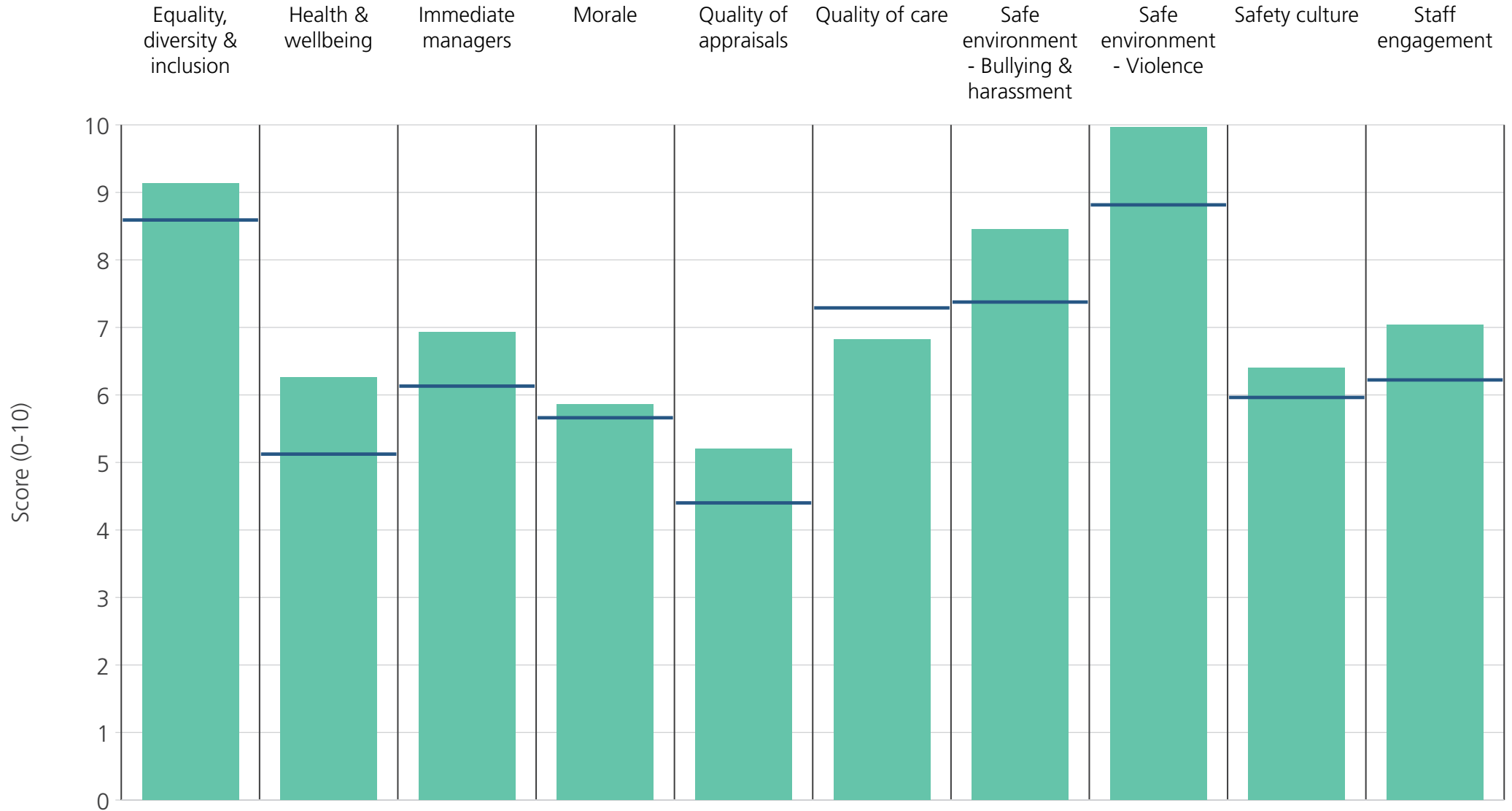
Directorate	8.6	5.6	6.6	5.6	4.4	6.0	7.5	9.8	6.0	6.0
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	324	326	327	325	231	299	321	321	325	331



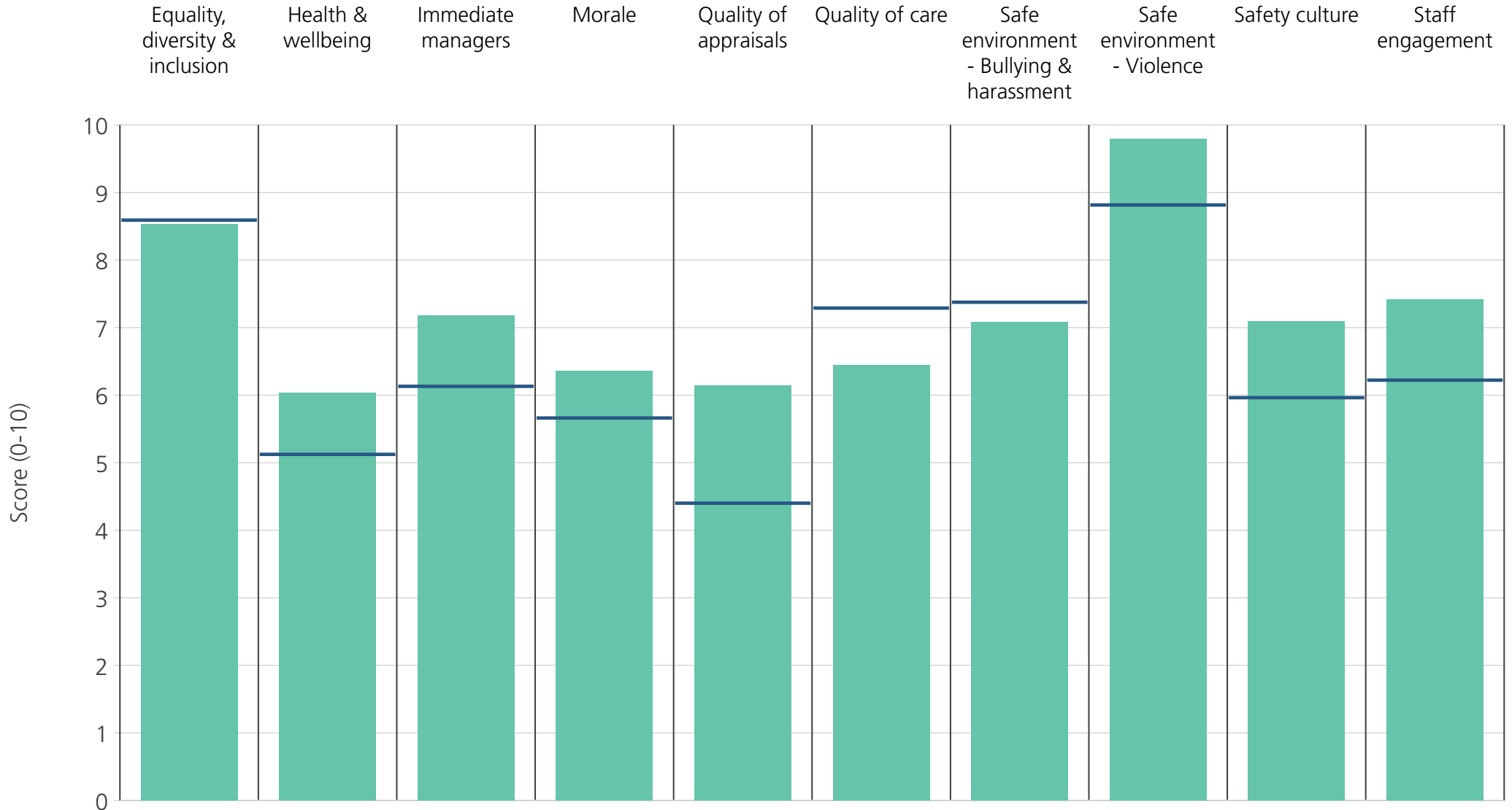
Directorate	9.0	5.9	5.7	5.7	4.5	7.5	8.1	9.5	6.2	6.6
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	153	152	153	152	111	129	152	150	153	153



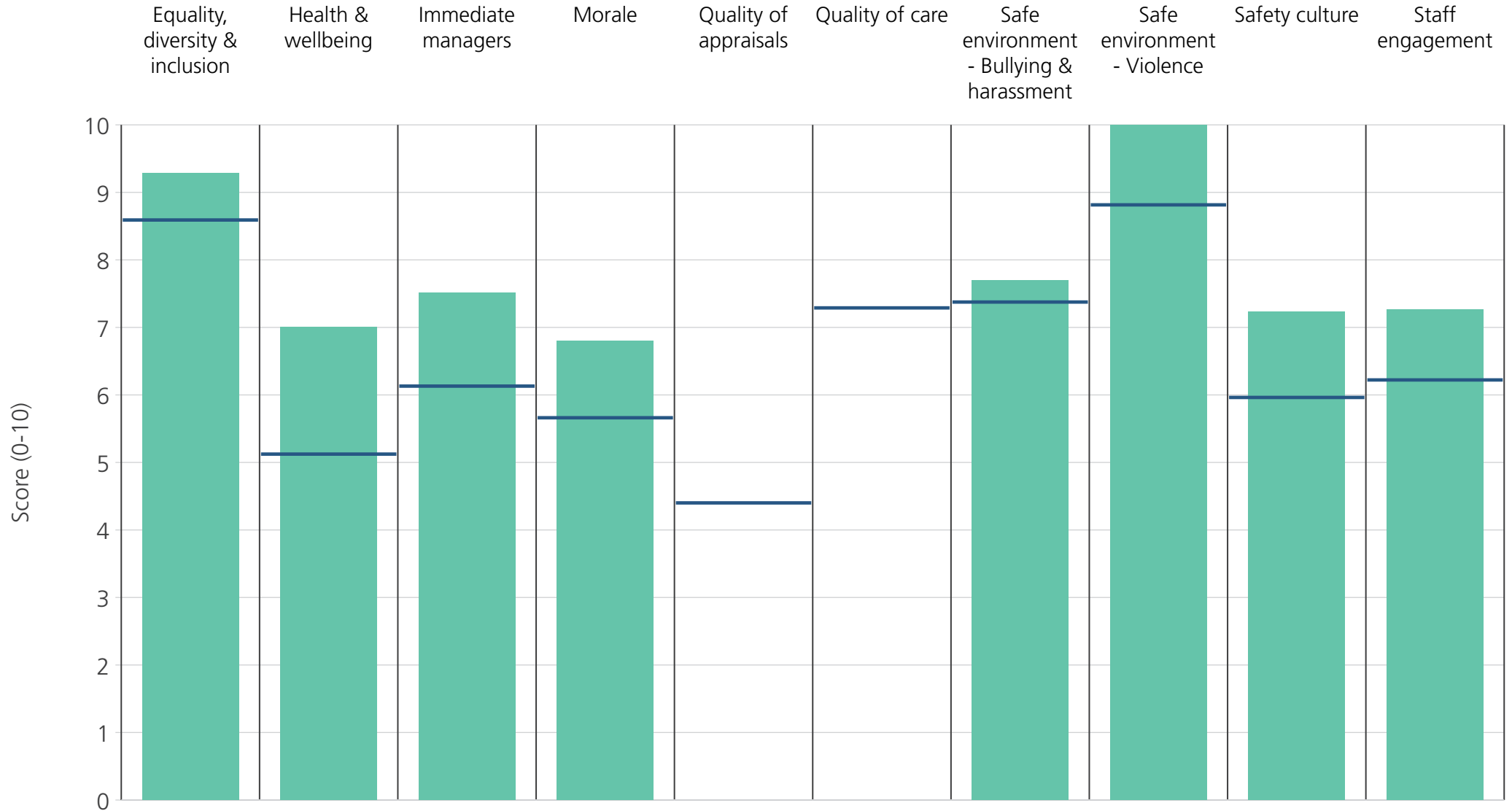
Directorate	9.0	6.3	6.8	6.2	5.1	7.3	8.9	9.9	6.1	6.8
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	126	126	126	125	100	52	123	125	126	125



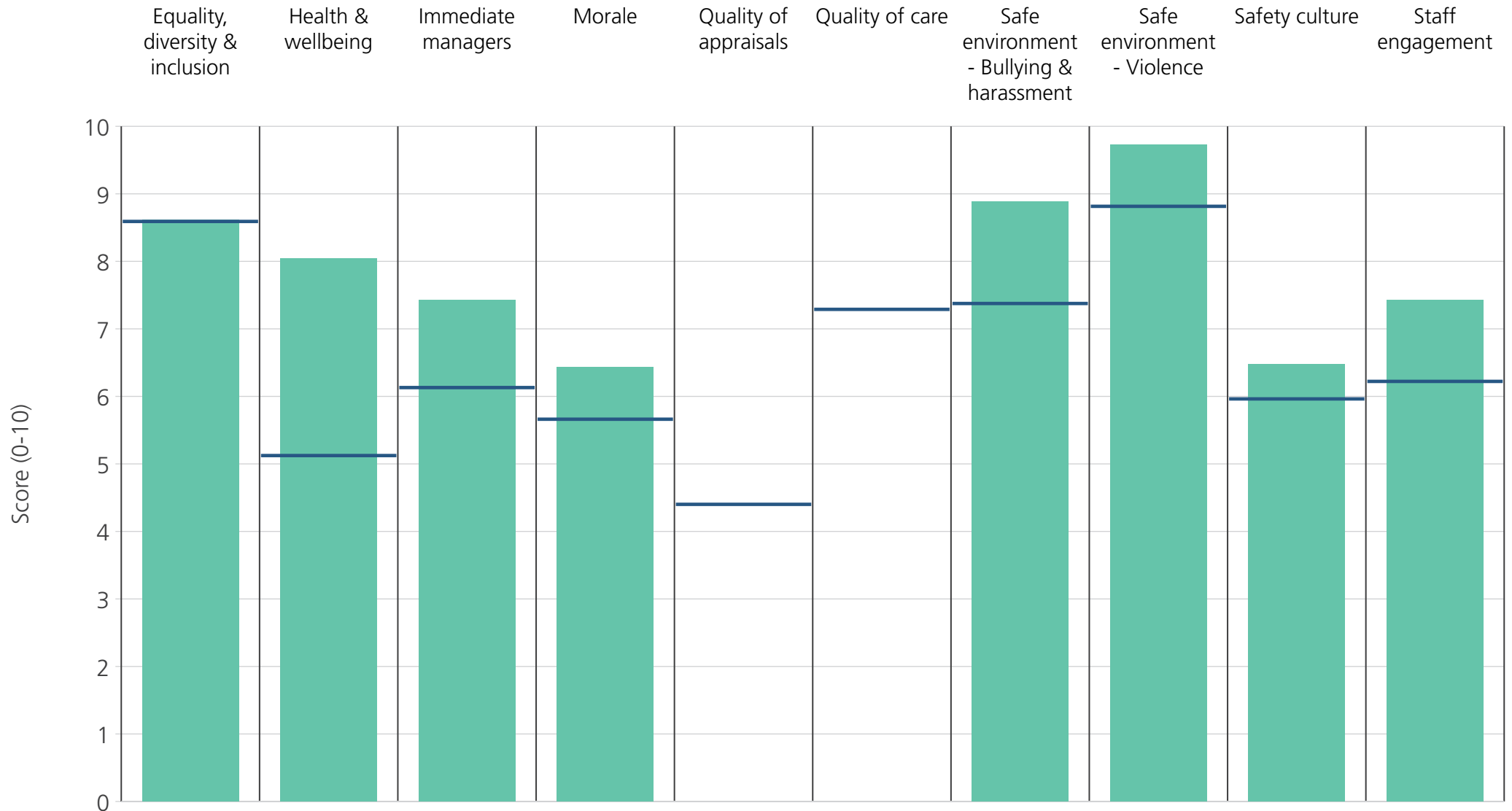
Directorate	9.1	6.3	6.9	5.9	5.2	6.8	8.4	10.0	6.4	7.0
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	86	86	86	85	62	46	86	86	85	86



Directorate	8.5	6.0	7.2	6.4	6.1	6.4	7.1	9.8	7.1	7.4
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	17	17	17	17	12	11	16	16	17	18



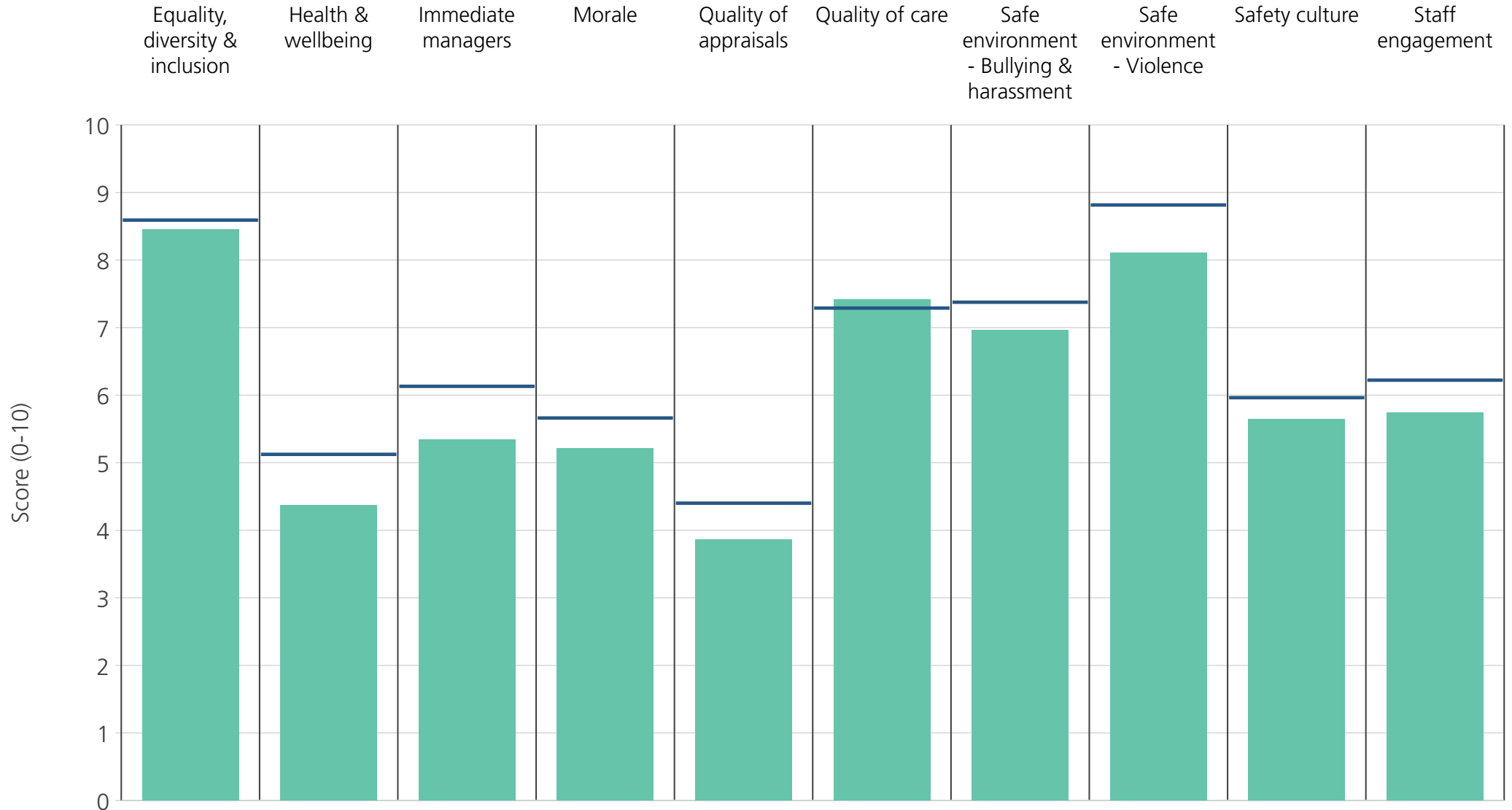
Directorate	9.3	7.0	7.5	6.8			7.7	10.0	7.2	7.3
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	14	14	14	14	9	5	13	14	14	14



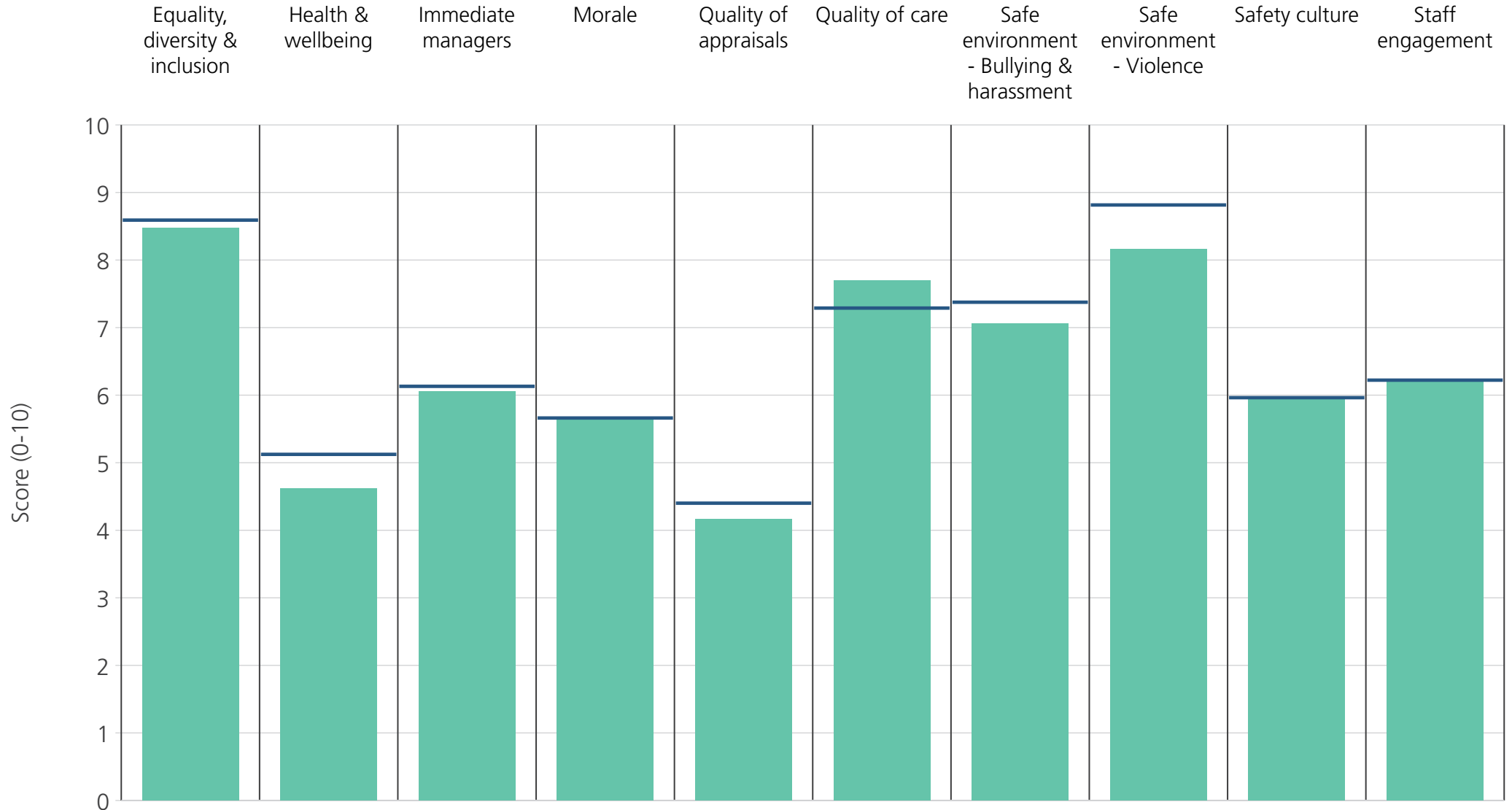
Directorate	8.6	8.0	7.4	6.4			8.9	9.7	6.5	7.4
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	12	12	11	12	8	6	12	12	12	12

Directorates 2

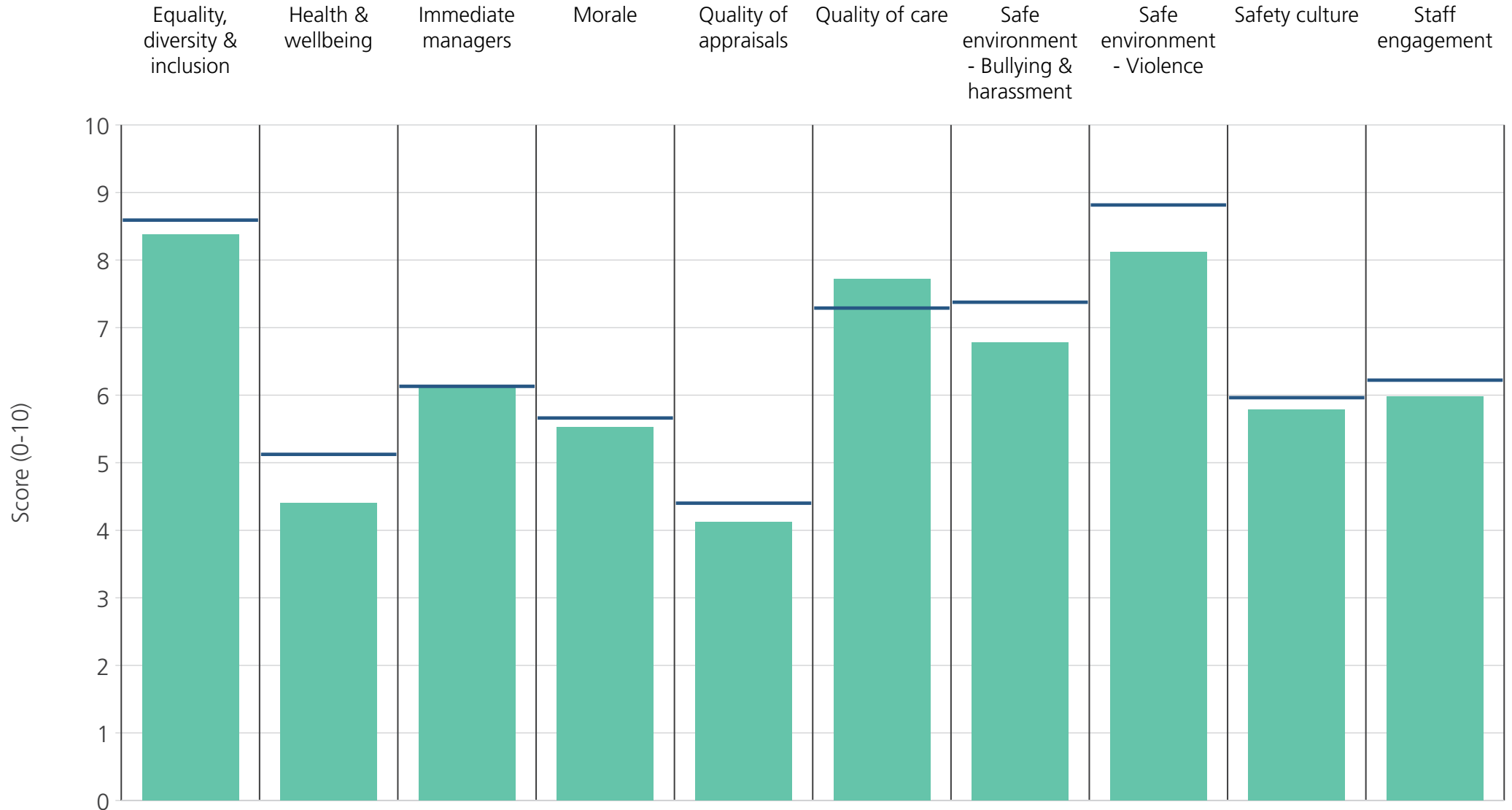
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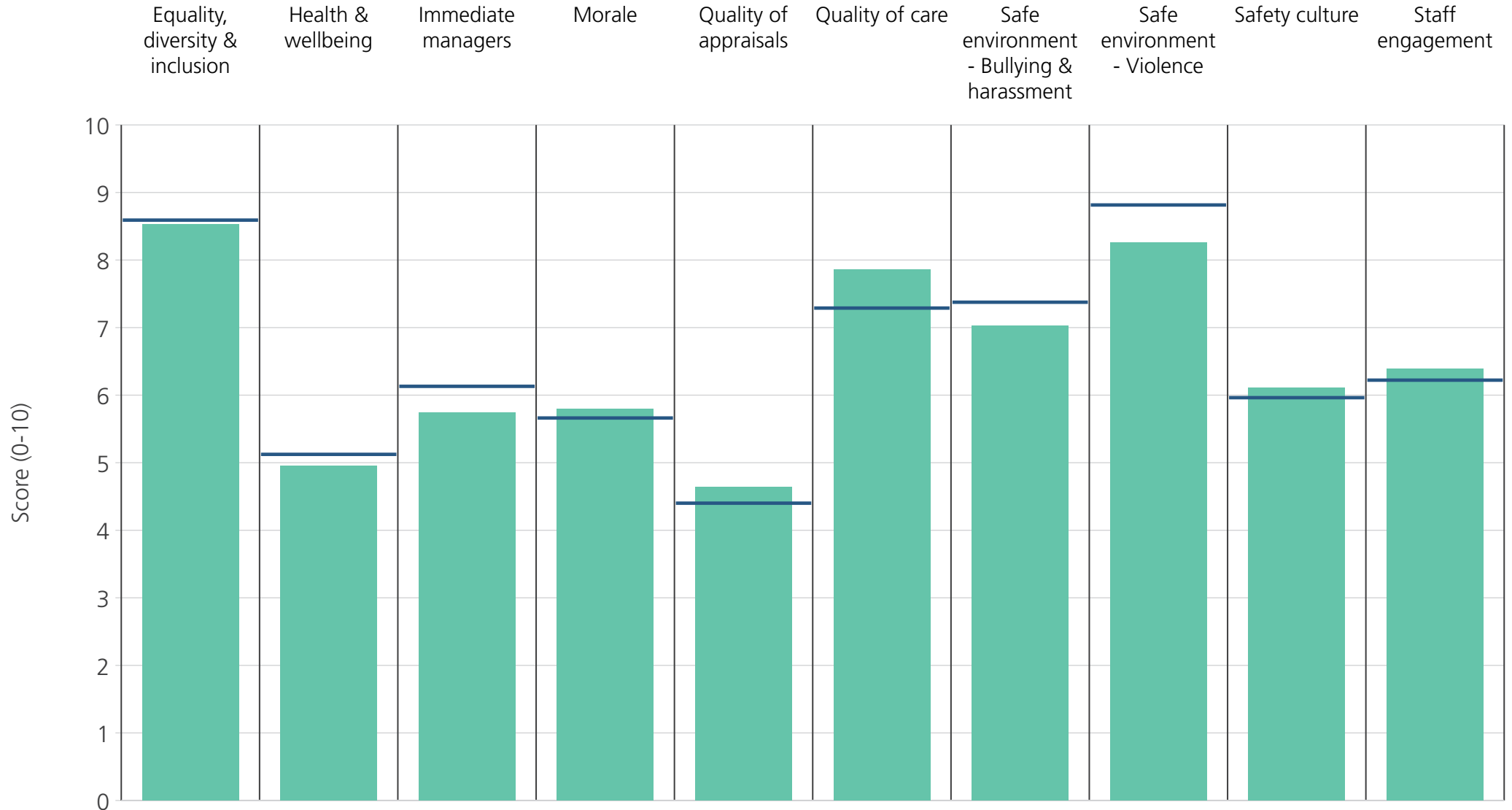
Directorate	8.5	4.4	5.3	5.2	3.9	7.4	7.0	8.1	5.6	5.7
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	279	281	280	279	209	276	279	280	281	281



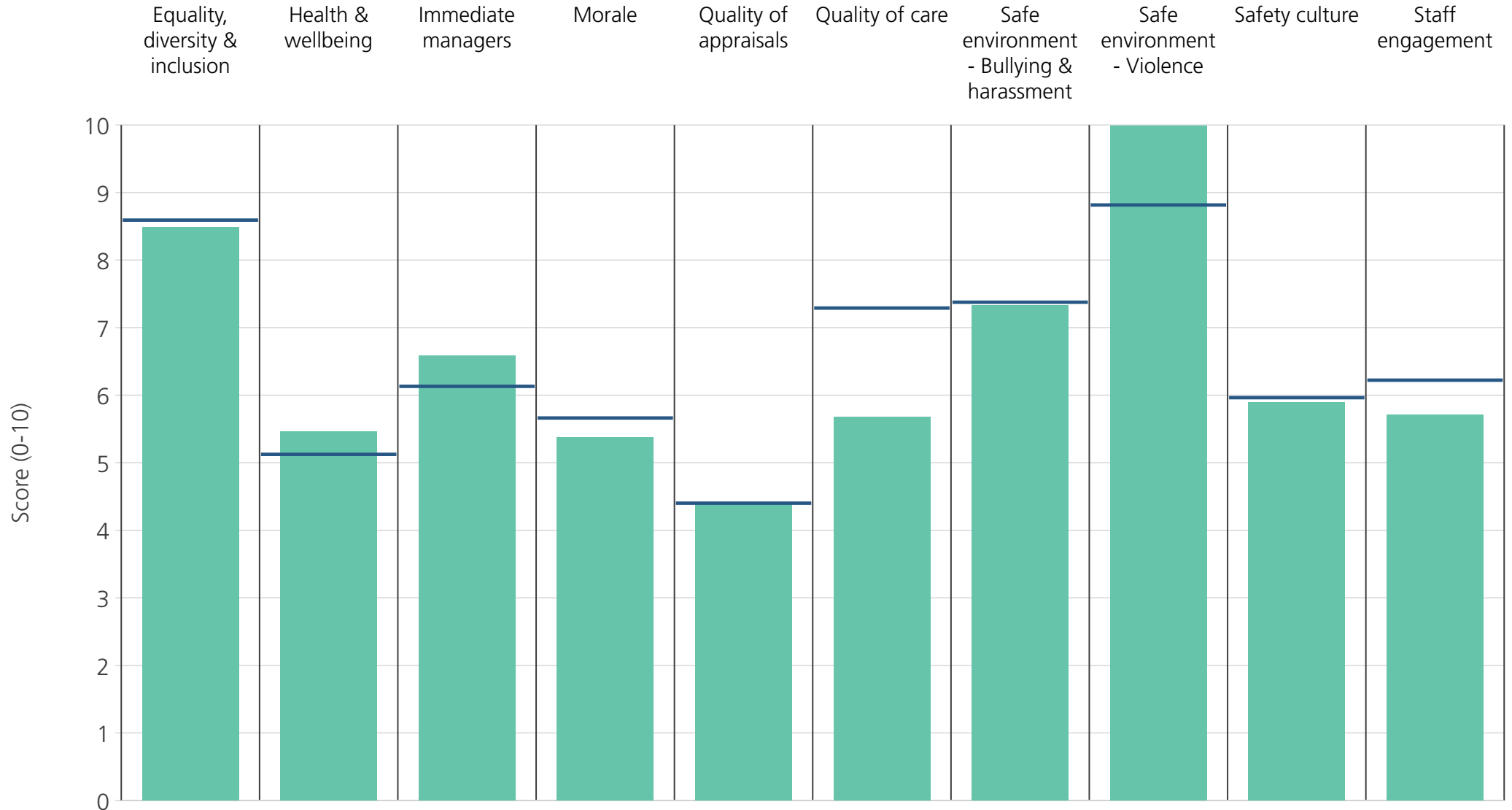
Directorate	8.5	4.6	6.1	5.7	4.2	7.7	7.1	8.2	5.9	6.2
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	284	284	288	287	189	276	283	284	284	287



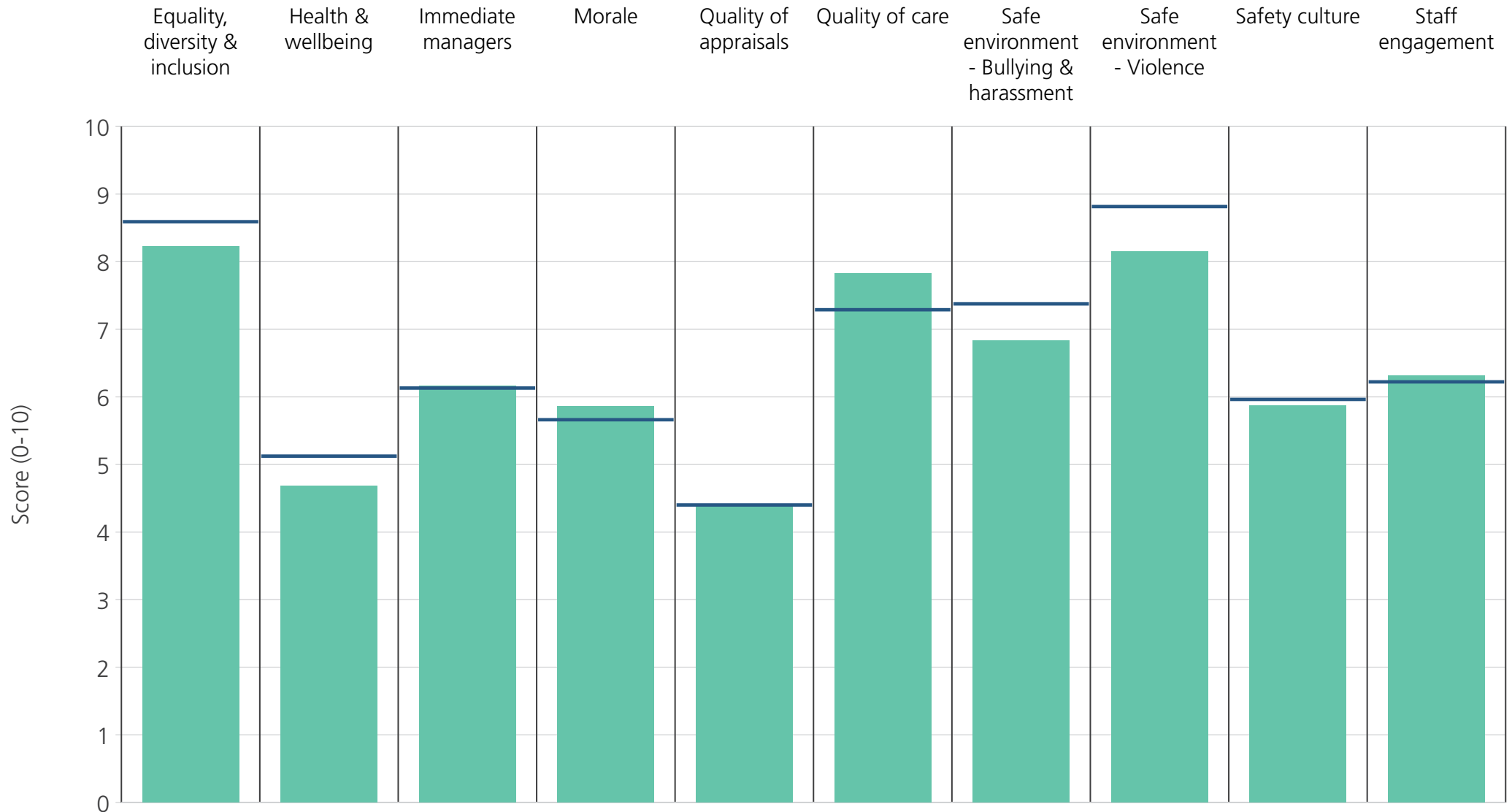
Directorate	8.4	4.4	6.1	5.5	4.1	7.7	6.8	8.1	5.8	6.0
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	238	239	239	238	208	232	238	236	236	237



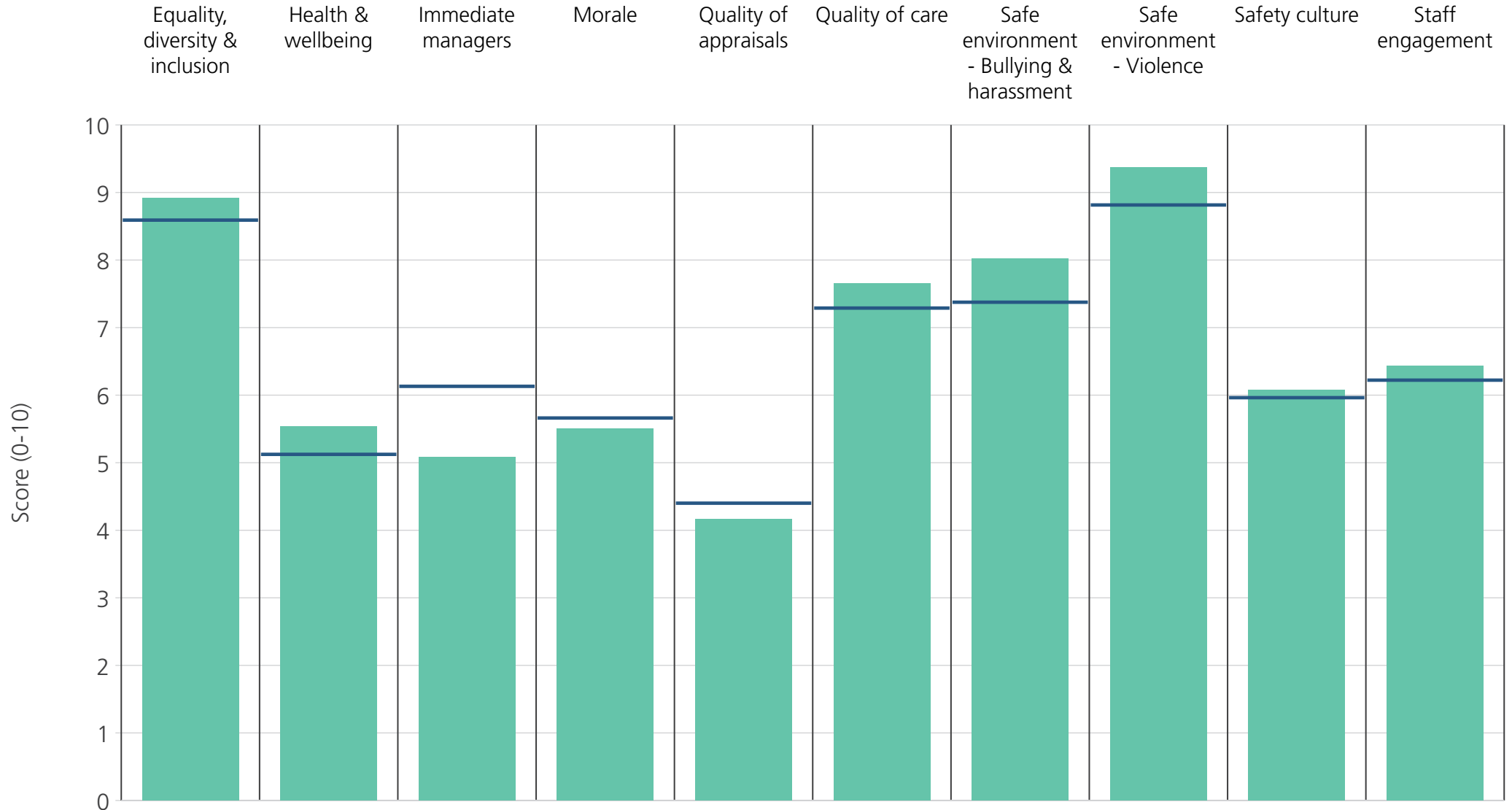
Directorate	8.5	5.0	5.7	5.8	4.6	7.9	7.0	8.3	6.1	6.4
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	151	153	153	153	123	146	151	151	153	152



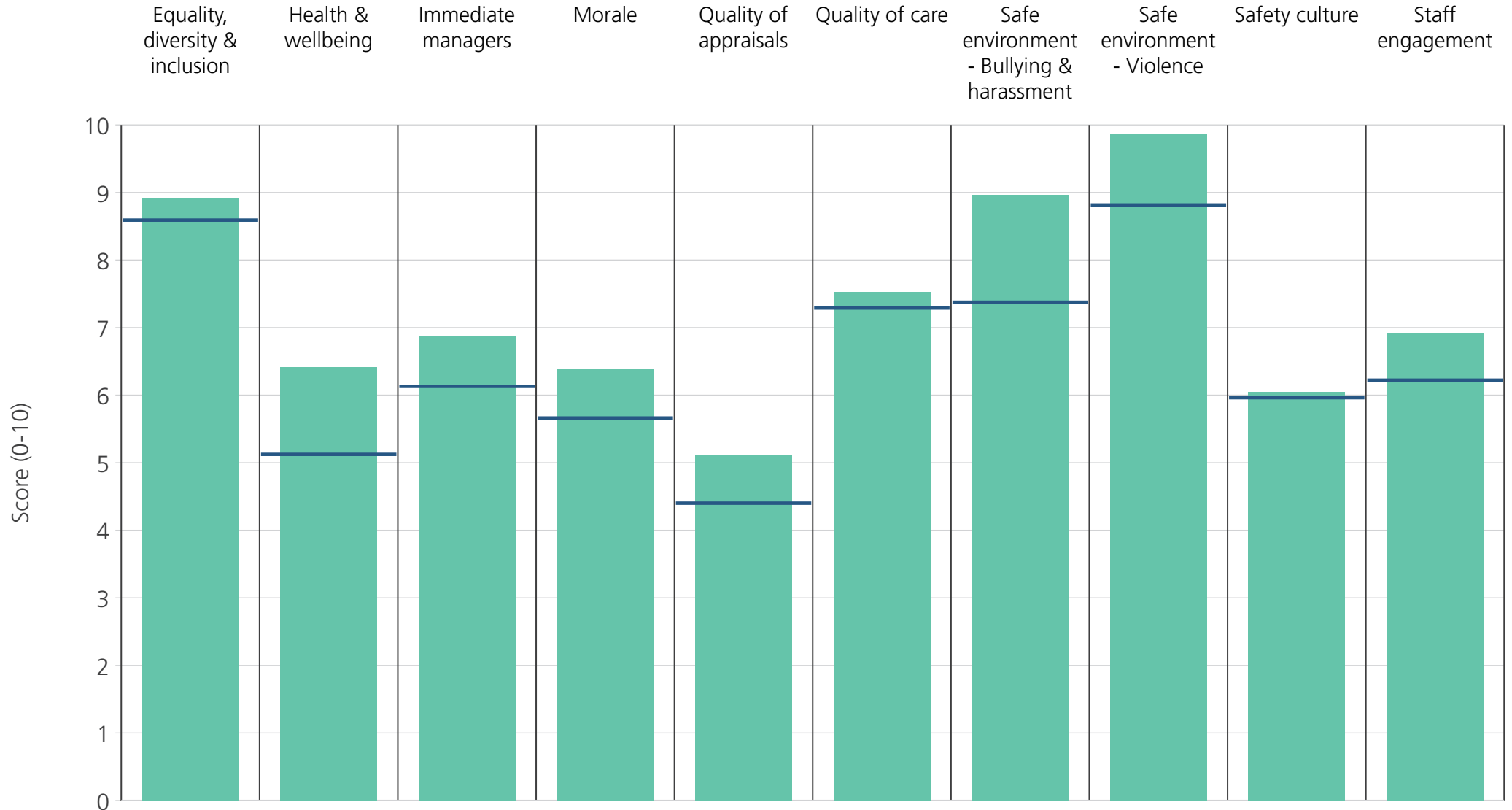
Directorate	8.5	5.5	6.6	5.4	4.4	5.7	7.3	10.0	5.9	5.7
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	258	259	260	258	196	240	257	257	258	263



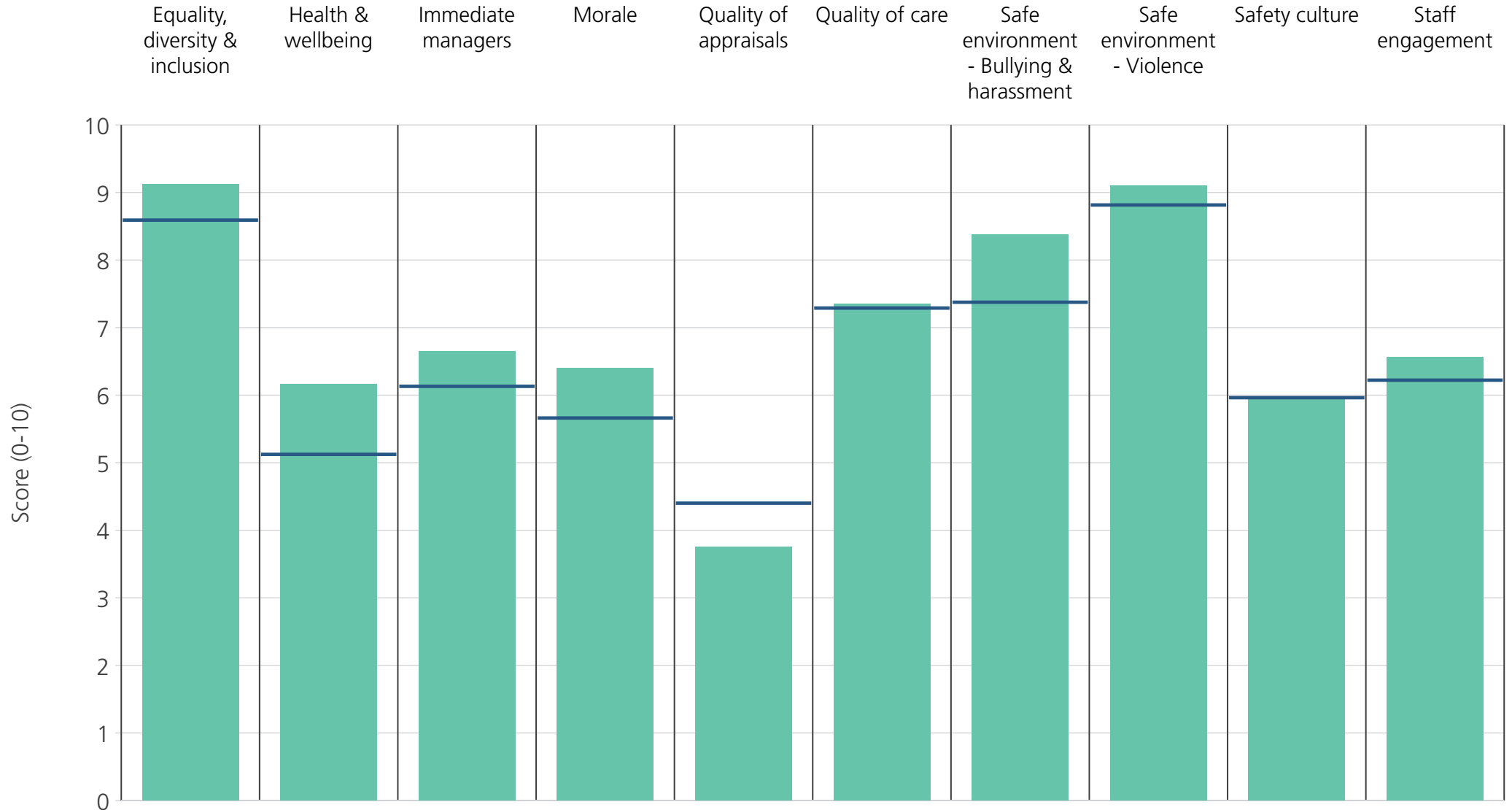
Directorate	8.2	4.7	6.2	5.9	4.4	7.8	6.8	8.1	5.9	6.3
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	117	117	117	117	104	114	117	117	116	116



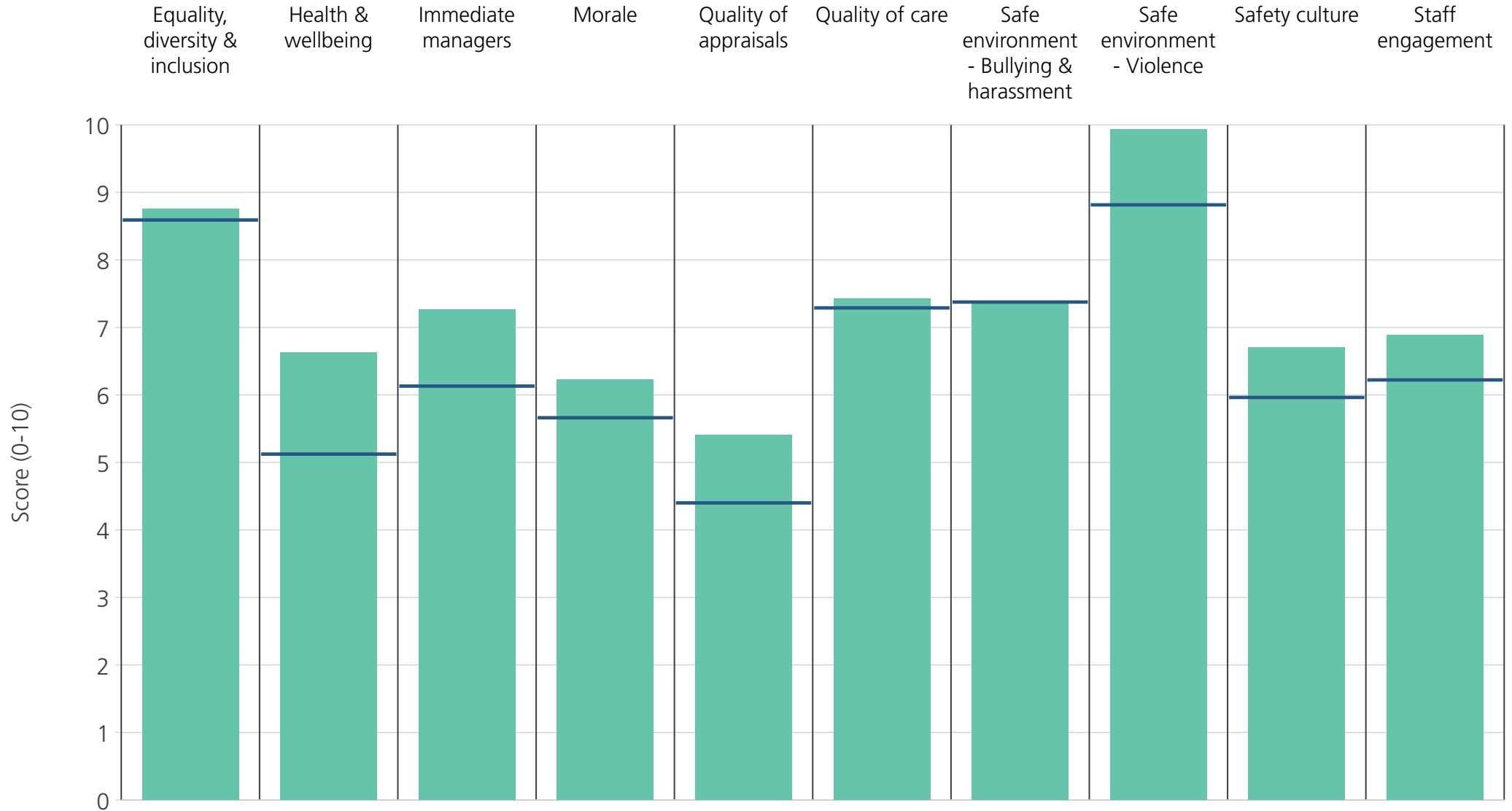
Directorate	8.9	5.5	5.1	5.5	4.2	7.7	8.0	9.4	6.1	6.4
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	114	113	114	114	88	106	113	111	114	114



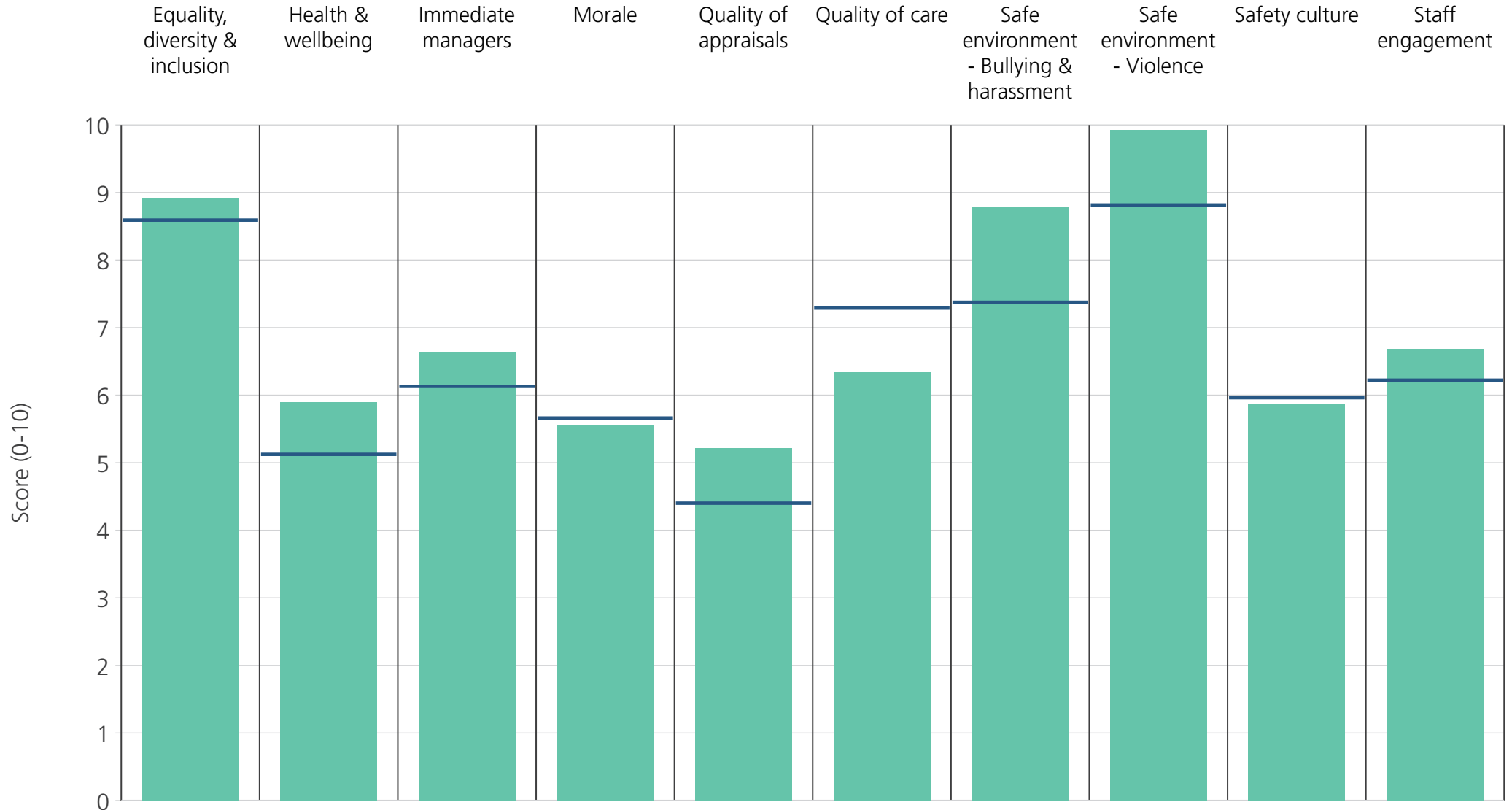
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Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	95	95	95	94	82	44	93	94	95	94



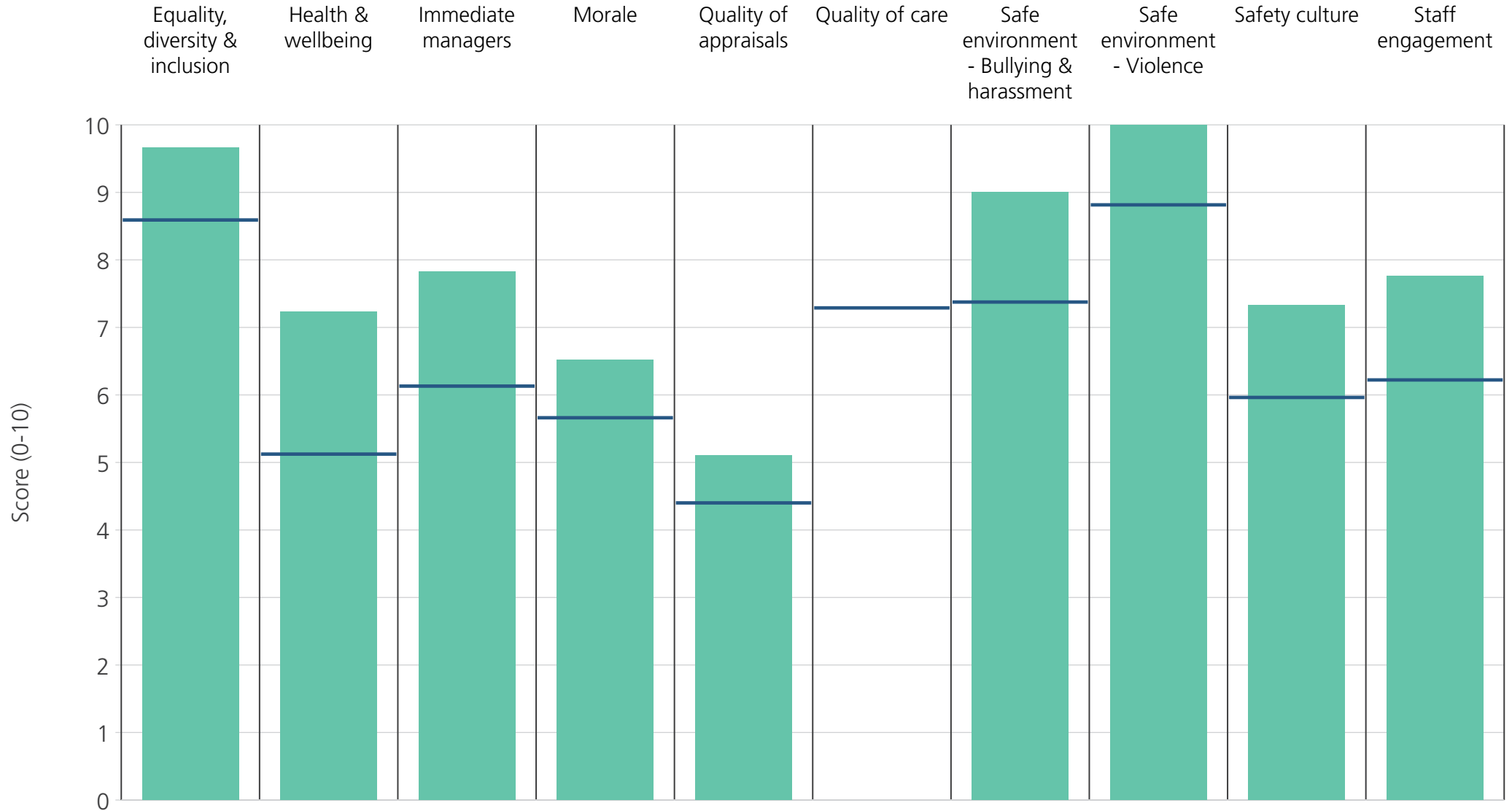
Directorate	9.1	6.2	6.6	6.4	3.8	7.3	8.4	9.1	6.0	6.6
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	38	39	39	39	22	33	37	37	39	39



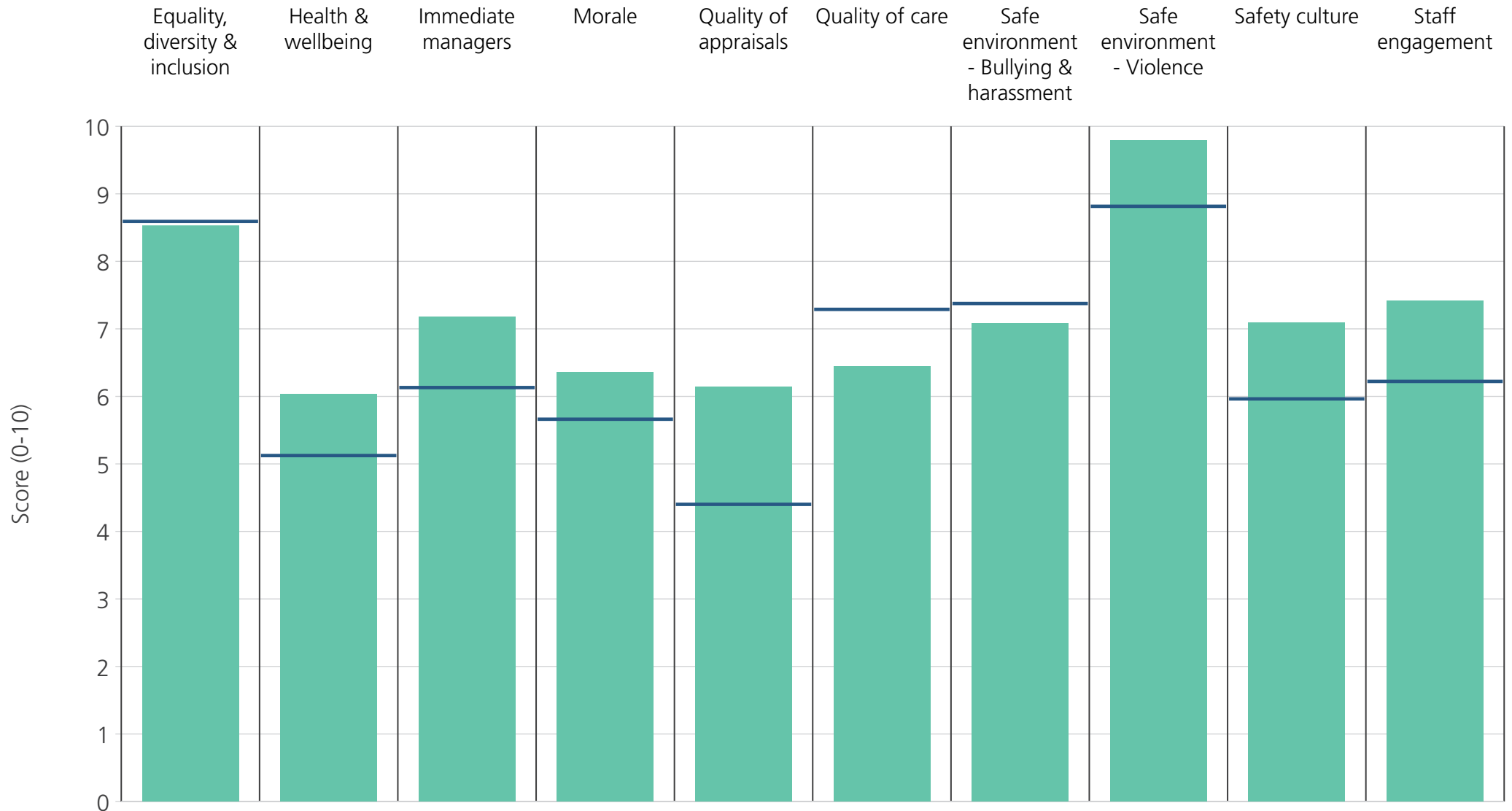
Directorate	8.8	6.6	7.3	6.2	5.4	7.4	7.4	9.9	6.7	6.9
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	47	47	47	45	31	24	46	47	47	47



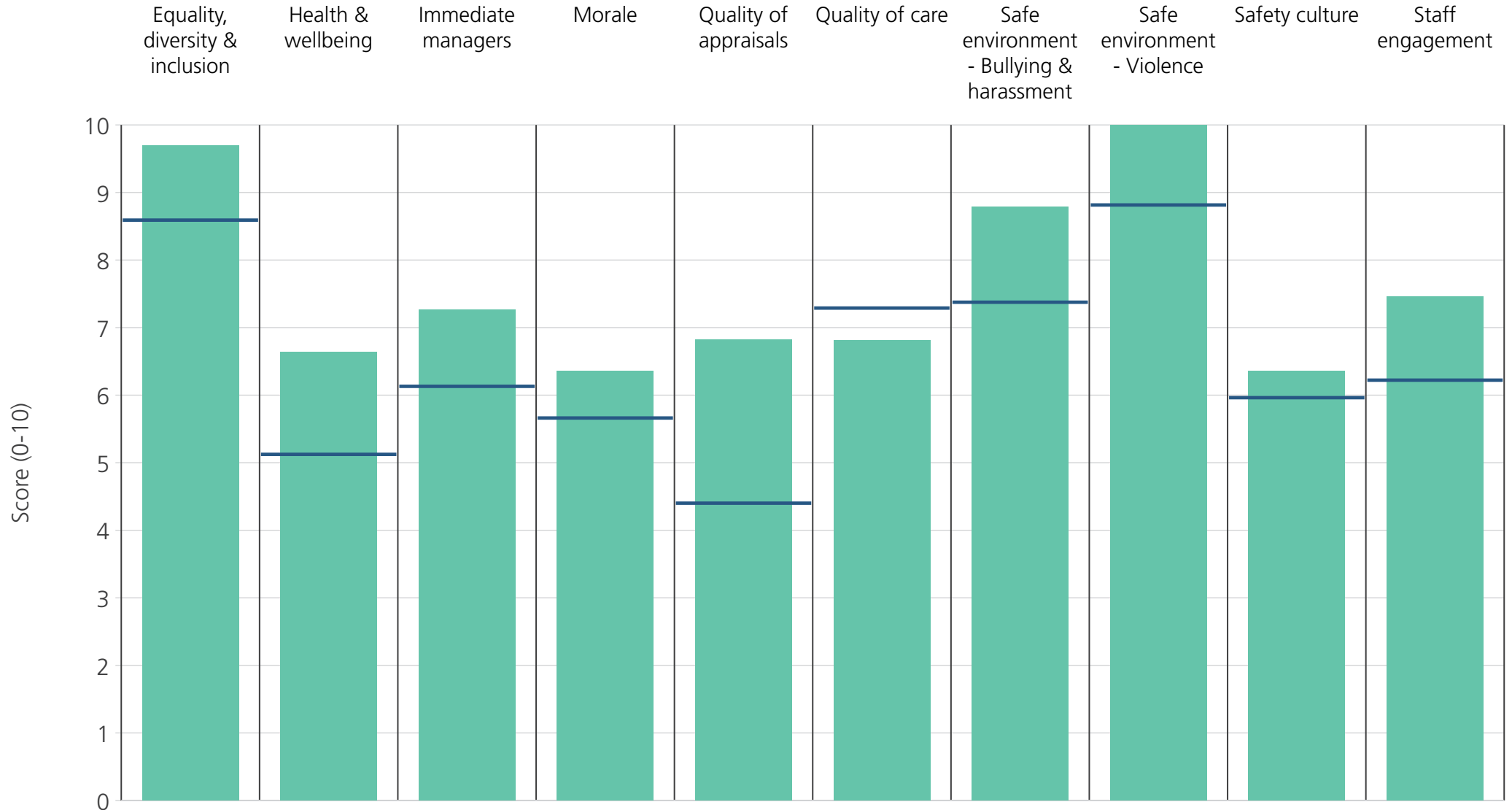
Directorate	8.9	5.9	6.6	5.6	5.2	6.3	8.8	9.9	5.9	6.7
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	44	44	44	44	30	30	44	44	43	44



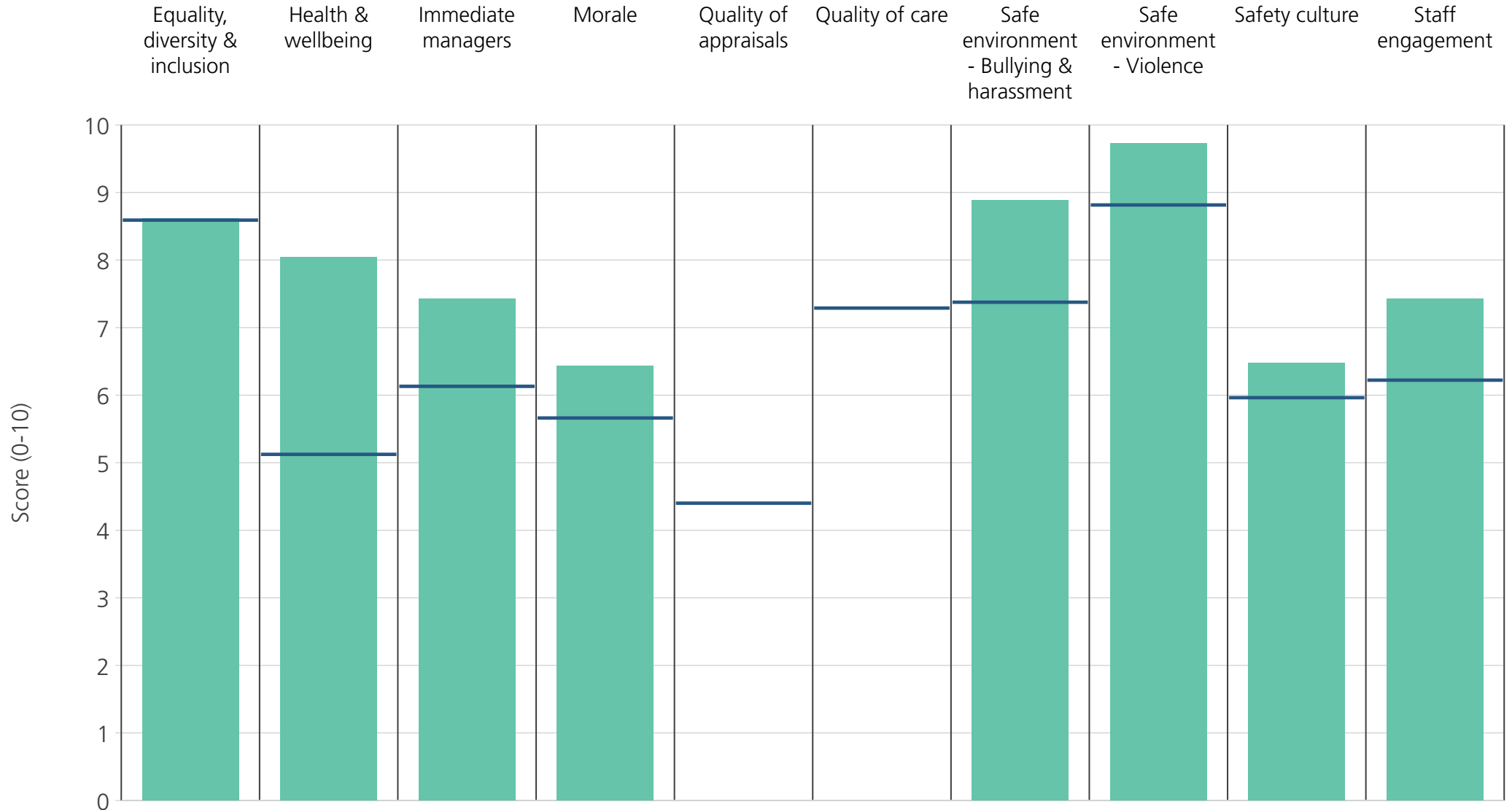
Directorate	9.7	7.2	7.8	6.5	5.1	7.3	9.0	10.0	7.3	7.8
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	30	30	30	30	23	8	30	30	30	30



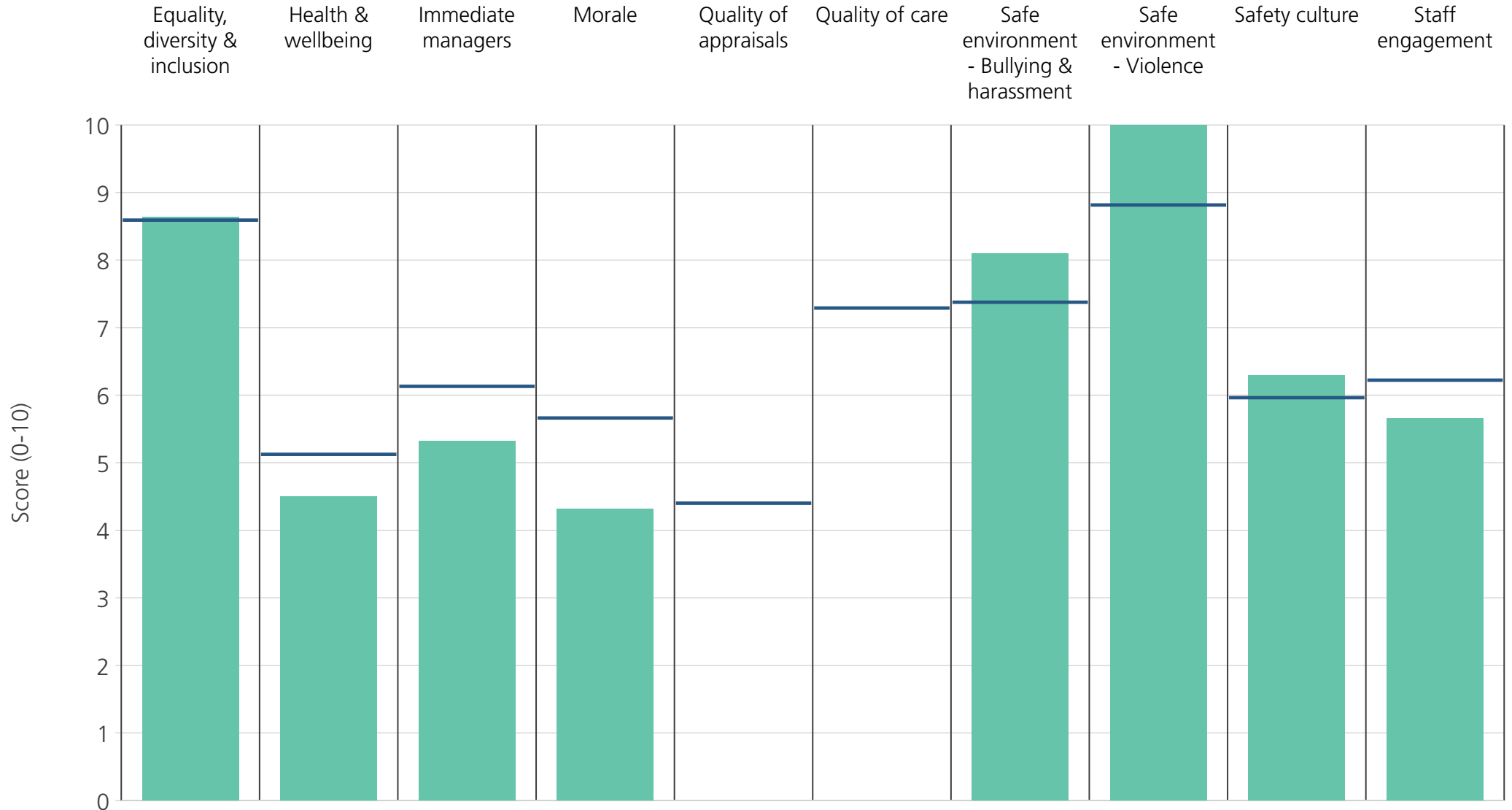
Directorate	8.5	6.0	7.2	6.4	6.1	6.4	7.1	9.8	7.1	7.4
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	17	17	17	17	12	11	16	16	17	18



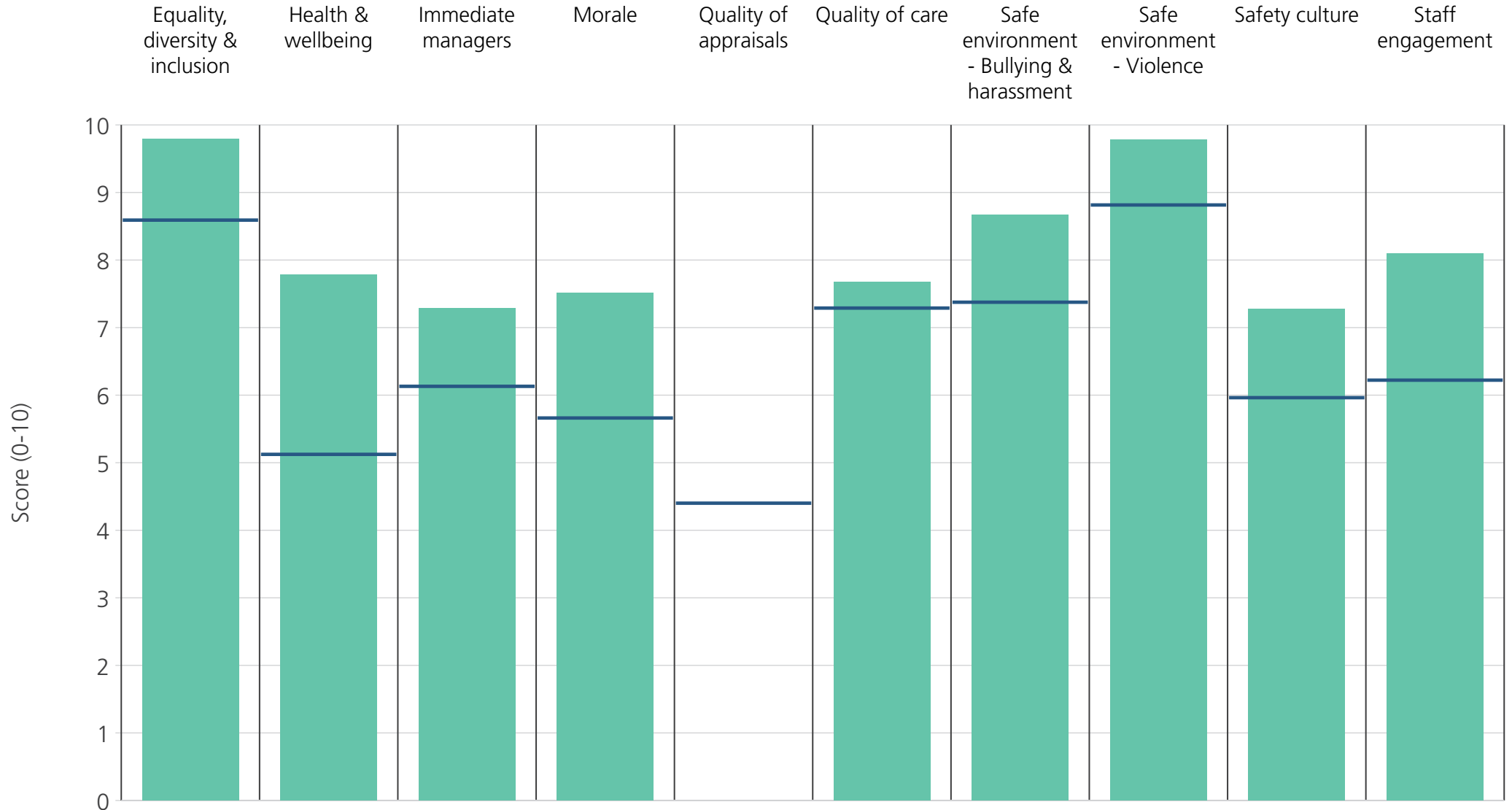
Directorate	9.7	6.6	7.3	6.4	6.8	6.8	8.8	10.0	6.4	7.5
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	22	22	22	22	13	12	22	22	22	22



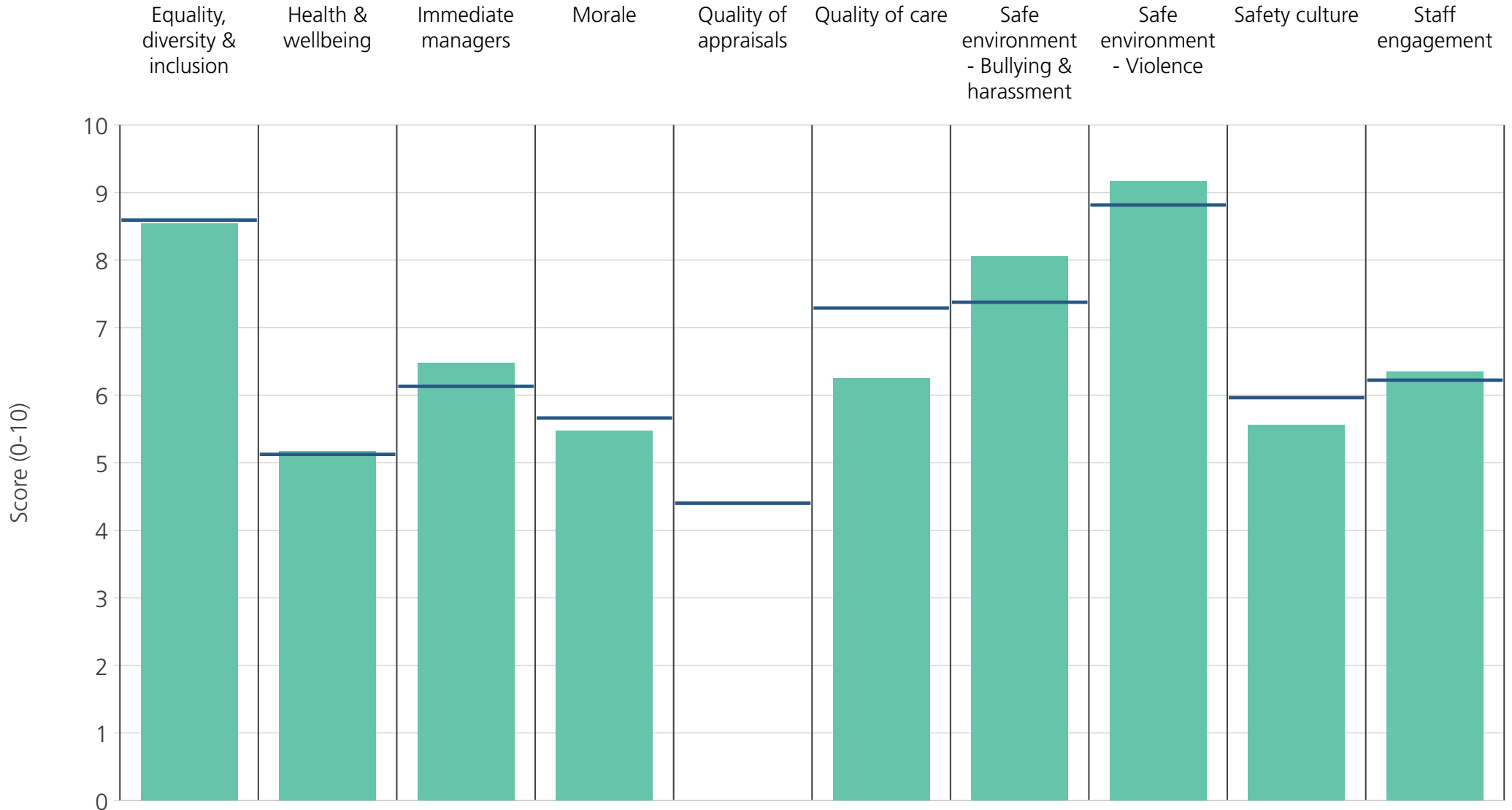
Directorate	8.6	8.0	7.4	6.4			8.9	9.7	6.5	7.4
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	12	12	11	12	8	6	12	12	12	12



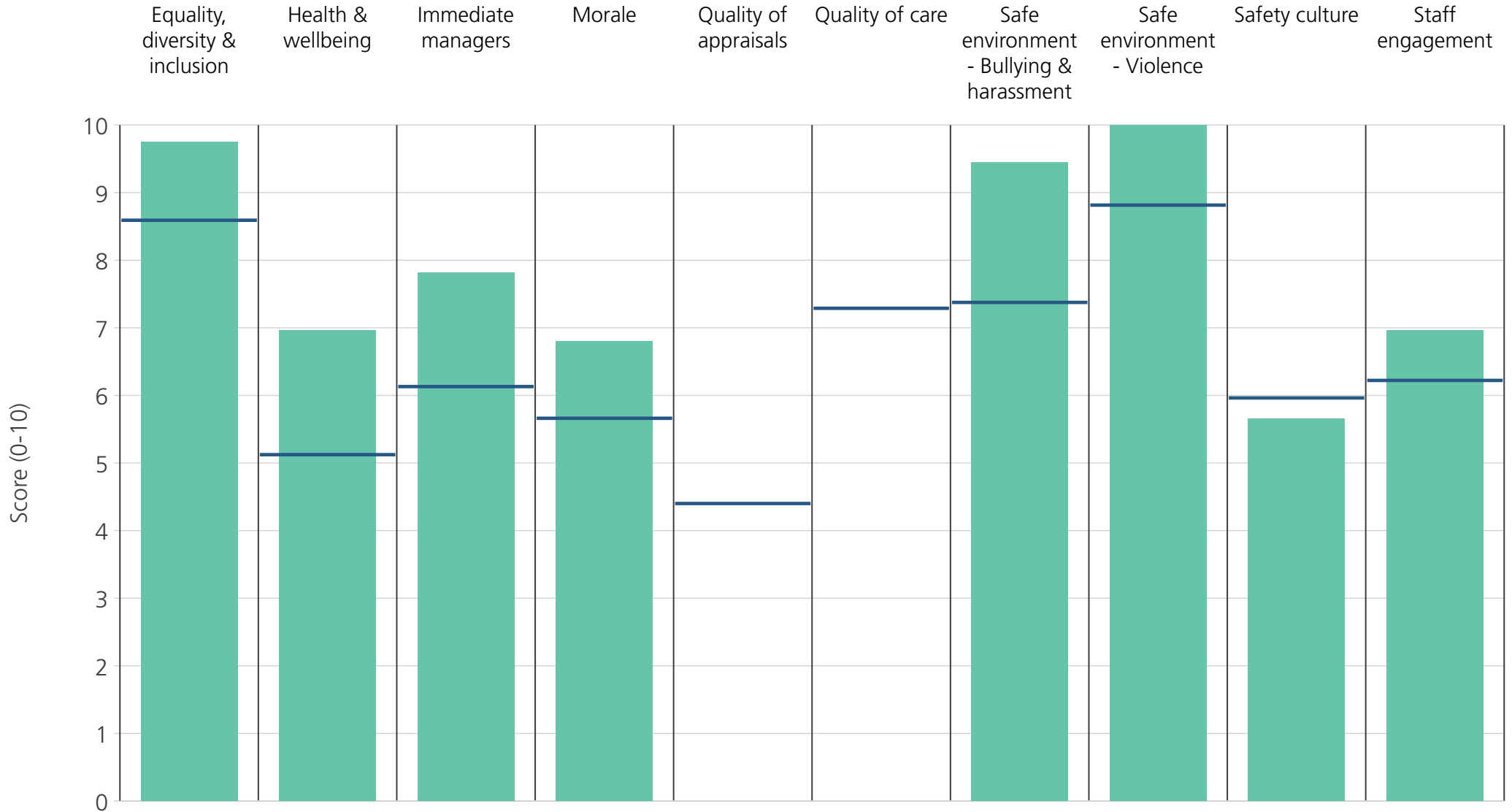
Directorate	8.6	4.5	5.3	4.3			8.1	10.0	6.3	5.7
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	14	14	14	14	6	5	14	14	14	14



Directorate	9.8	7.8	7.3	7.5		7.7	8.7	9.8	7.3	8.1
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	16	16	16	16	6	14	15	15	16	17



Directorate	8.5	5.2	6.5	5.5	4.4	6.3	8.1	9.2	5.6	6.3
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	12	12	12	12	7	12	12	12	12	12



Directorate	9.7	7.0	7.8	6.8			9.4	10.0	5.7	7.0
Your org	8.6	5.1	6.1	5.7	4.4	7.3	7.4	8.8	6.0	6.2
Responses	13	13	13	13	9	3	12	13	13	13