

County Durham and Darlington NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Therapies Dir	26
Themes – Directorates 1	4	Diagnostics DIR	27
Acute & Emergency Care CG	5	Darlington IAC Directorate	28
Integrated Adult Care CG	6	Outpatients (CSS) Dir	29
Surgery CG	7	Pathology Dir	30
Clinical Specialist Services CG	8	Patient Access Directorate	31
Family Health CG	9	Pharmacy Dir	32
Dir Of Operations Corp Division	10	IAC Management Directorate	33
Nursing & Quality Corp Division	11	Dir of Finance Directorate	34
Dir Of Finance Corp Division	12	Health & Wellbeing Dir	35
Workforce & Organisation Dev Corp Division	13		
Medical Director Corp Division	14		
Themes – Directorates 2	15		
Children & Families Services DIR	16		
OTHER	17		
A&EC Unscheduled Care Dir	18		
DDES IAC Directorate	19		
Theatre, Anaes & Crit Care Dir	20		
A&EC Group 2 (Cardio/Resp) Dir	21		
General Surgery Dir	22		
Trauma & Ortho, Plastics, Head & Neck Dir	23		
North Durham IAC Directorate	24		
A&EC Group 1 (Mixed Specialties)	25		

This directorate report for County Durham and Darlington NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by County Durham and Darlington NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

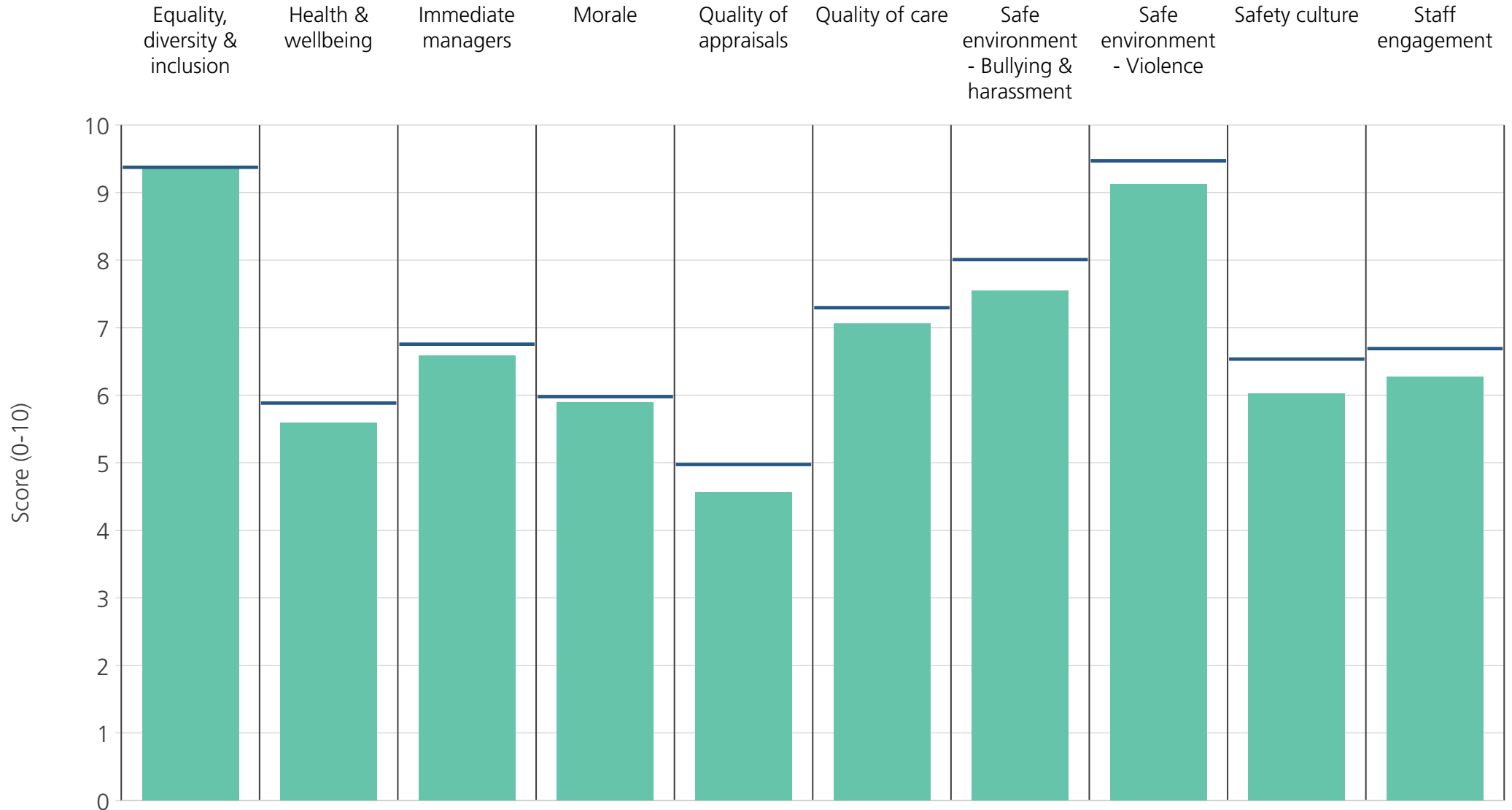
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



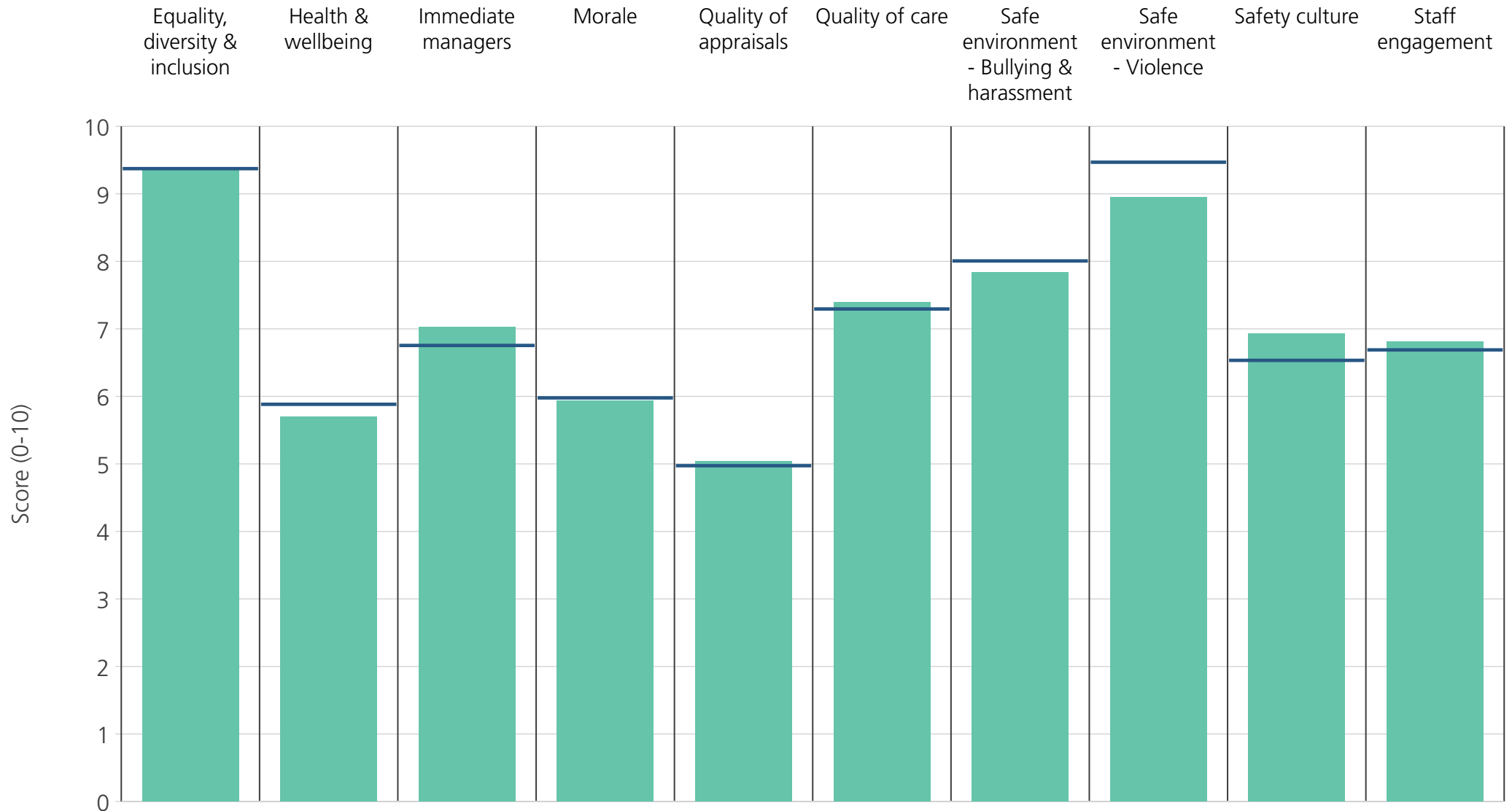
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

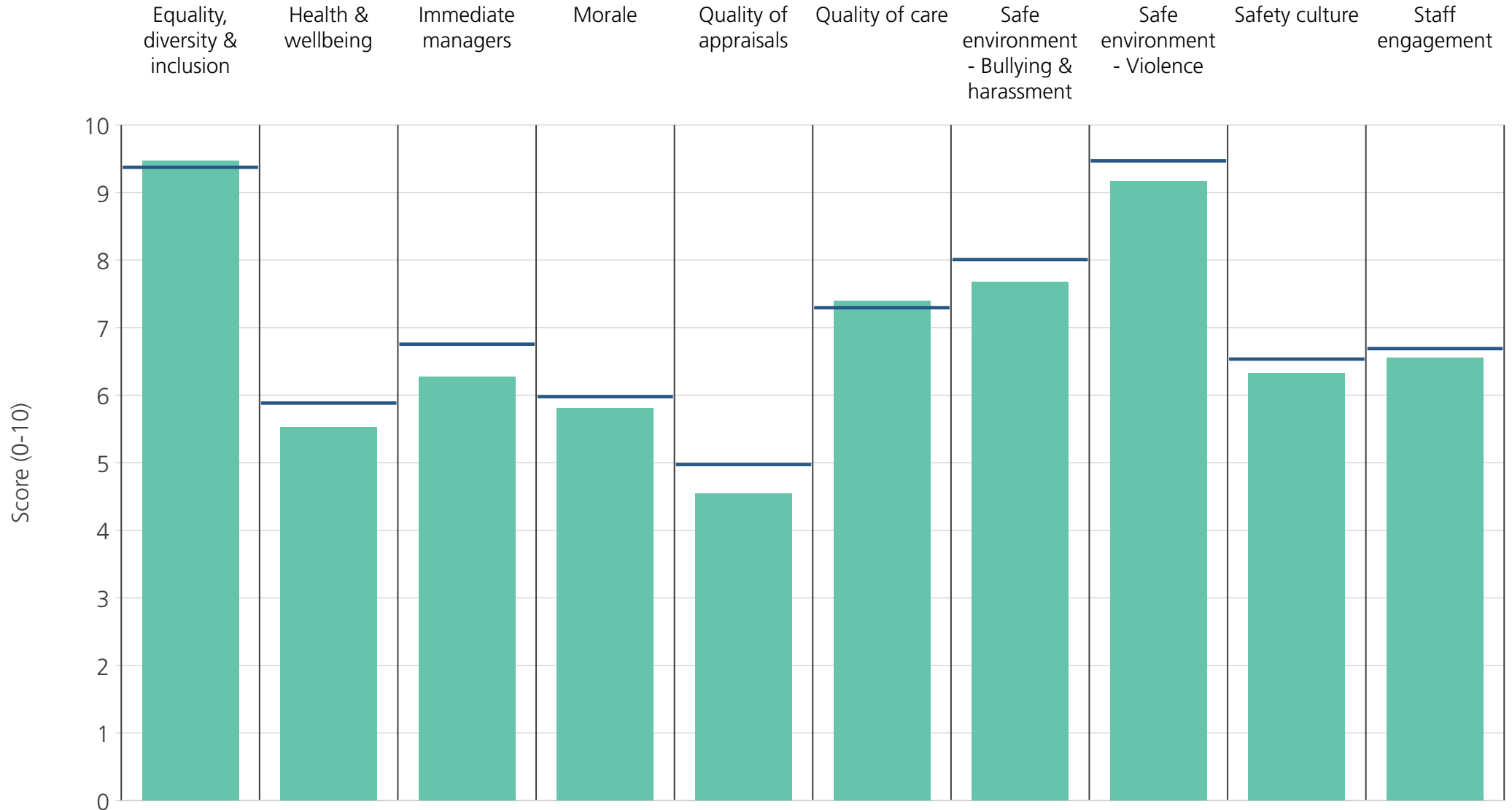
County Durham and Darlington NHS Foundation Trust
2018 NHS Staff Survey Results



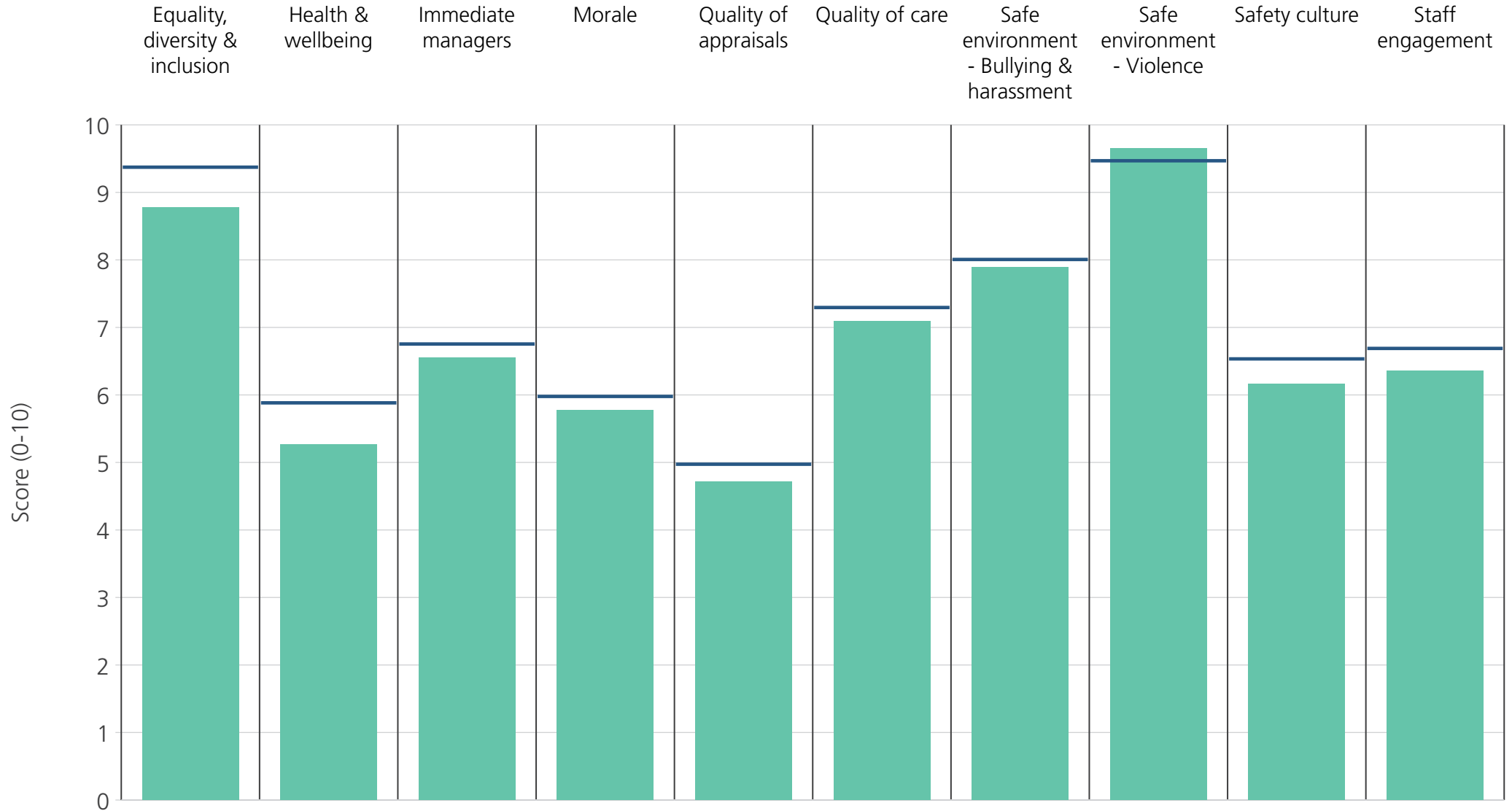
Directorate	9.4	5.6	6.6	5.9	4.6	7.1	7.5	9.1	6.0	6.3
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	38	38	38	36	34	36	38	38	38	38



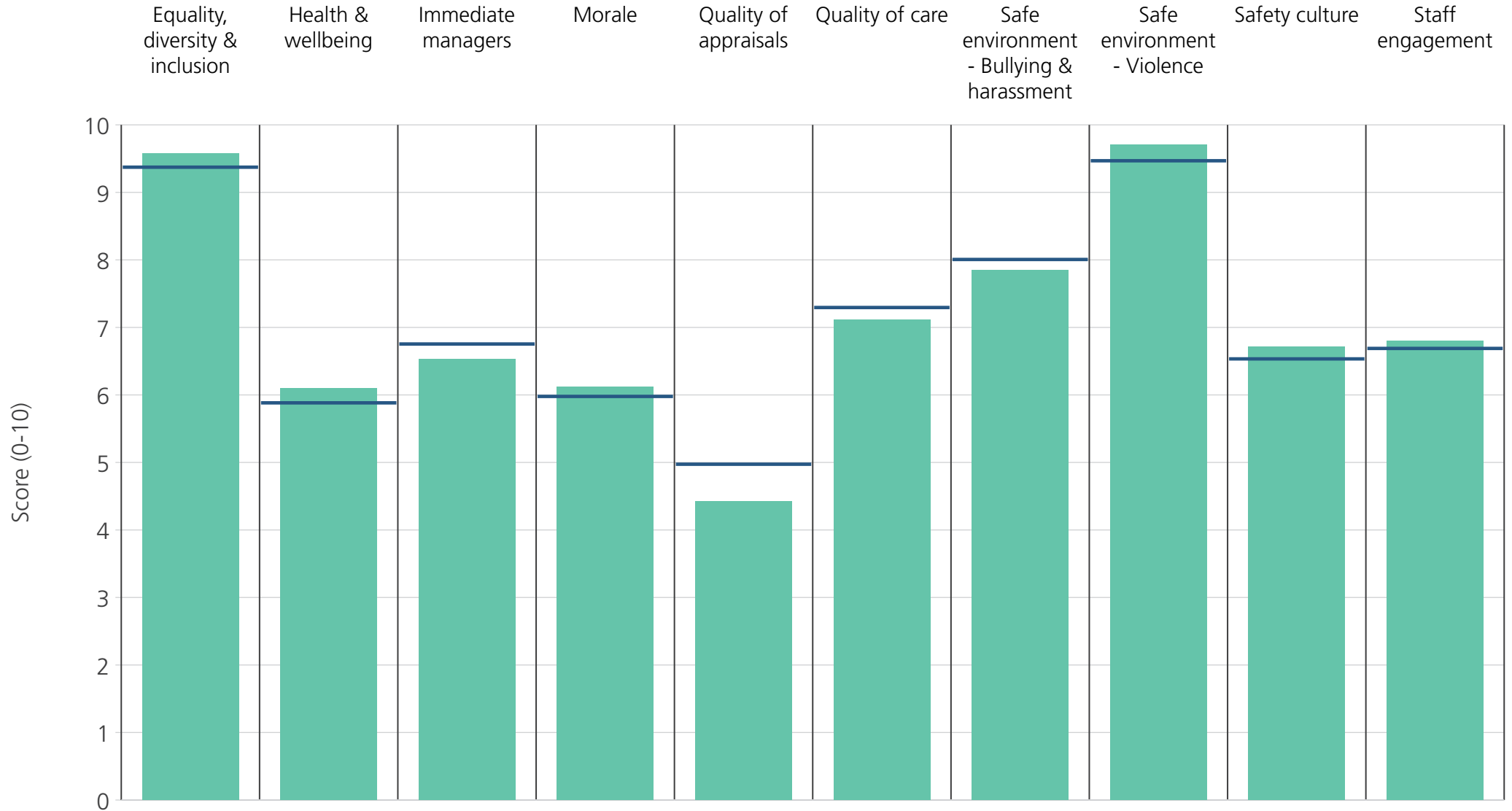
Directorate	9.4	5.7	7.0	5.9	5.0	7.4	7.8	8.9	6.9	6.8
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	57	56	58	57	54	55	57	57	58	58



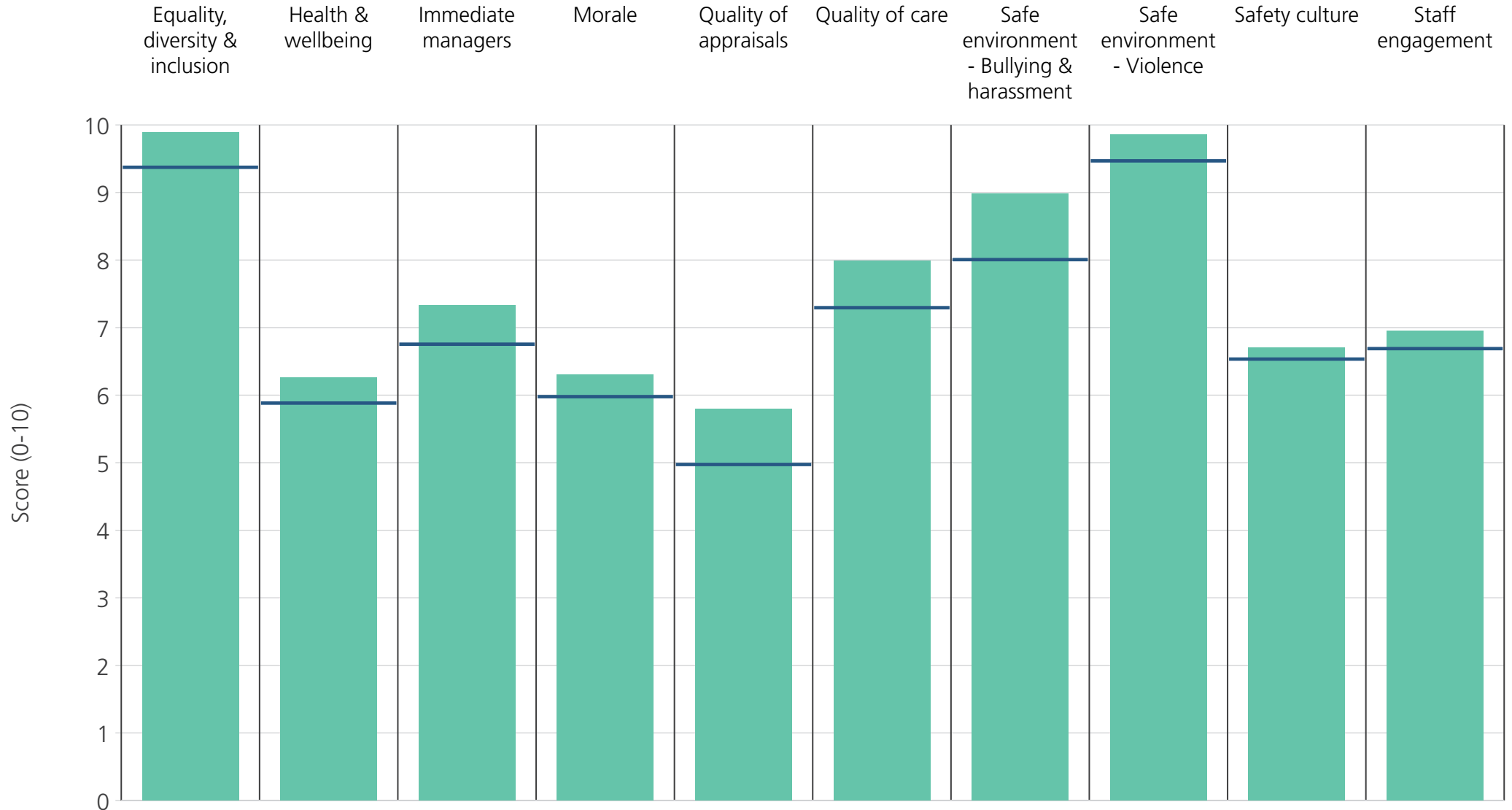
Directorate	9.5	5.5	6.3	5.8	4.5	7.4	7.7	9.2	6.3	6.6
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	53	53	53	53	44	49	53	52	53	53



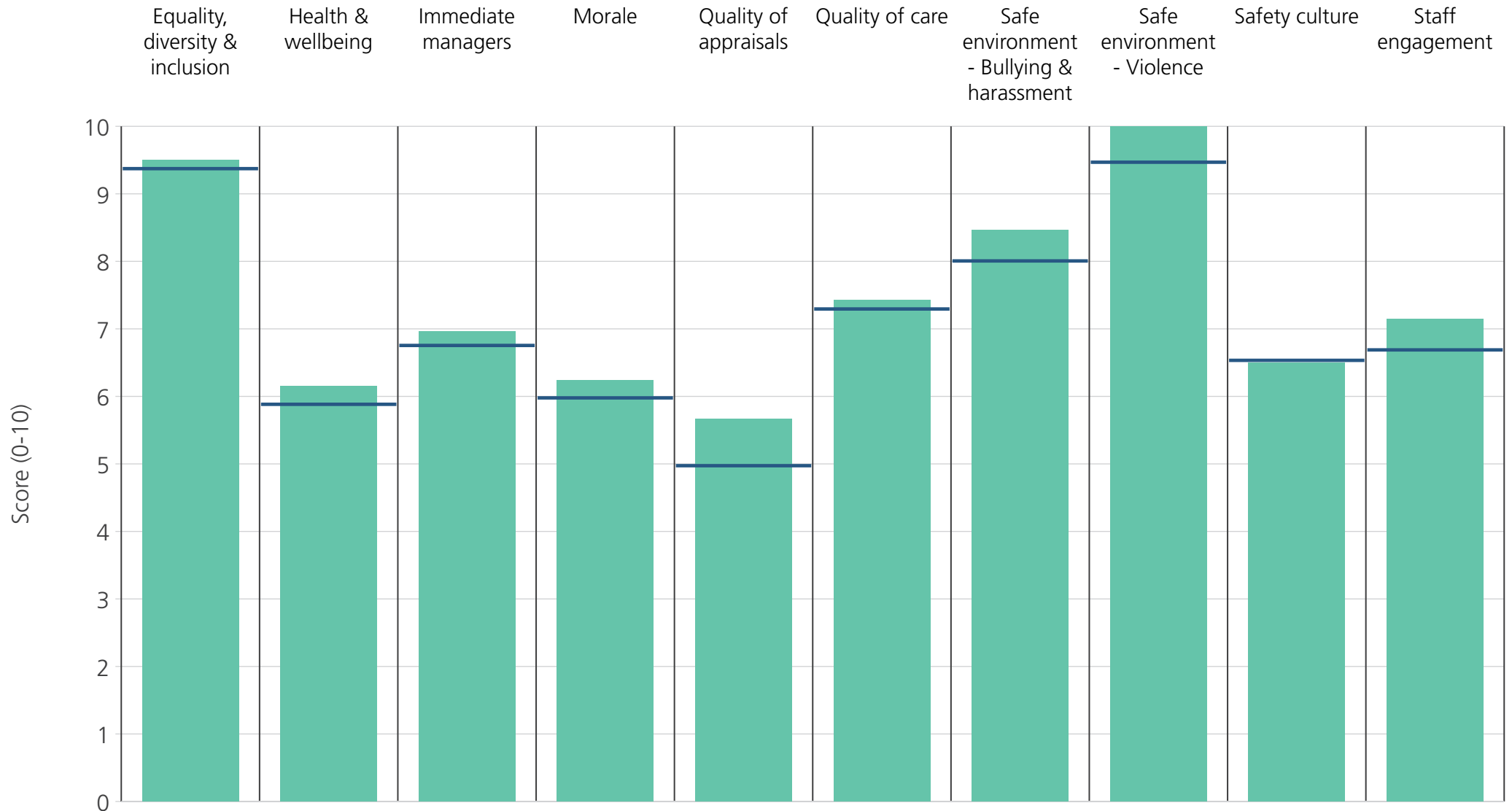
Directorate	8.8	5.3	6.6	5.8	4.7	7.1	7.9	9.6	6.2	6.4
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	56	57	57	54	50	53	57	57	57	57



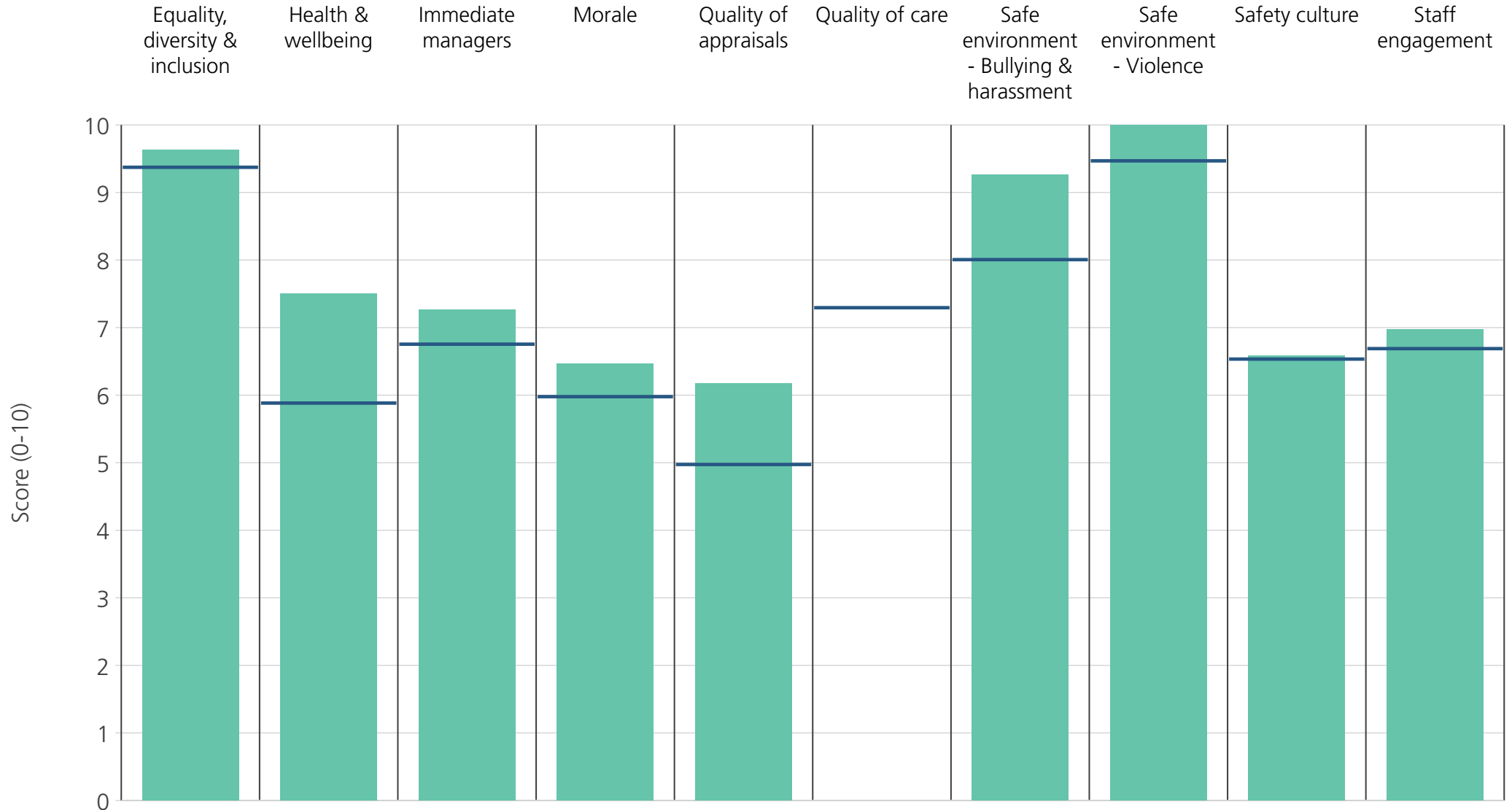
Directorate	9.6	6.1	6.5	6.1	4.4	7.1	7.9	9.7	6.7	6.8
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	45	45	45	45	44	43	45	45	45	45



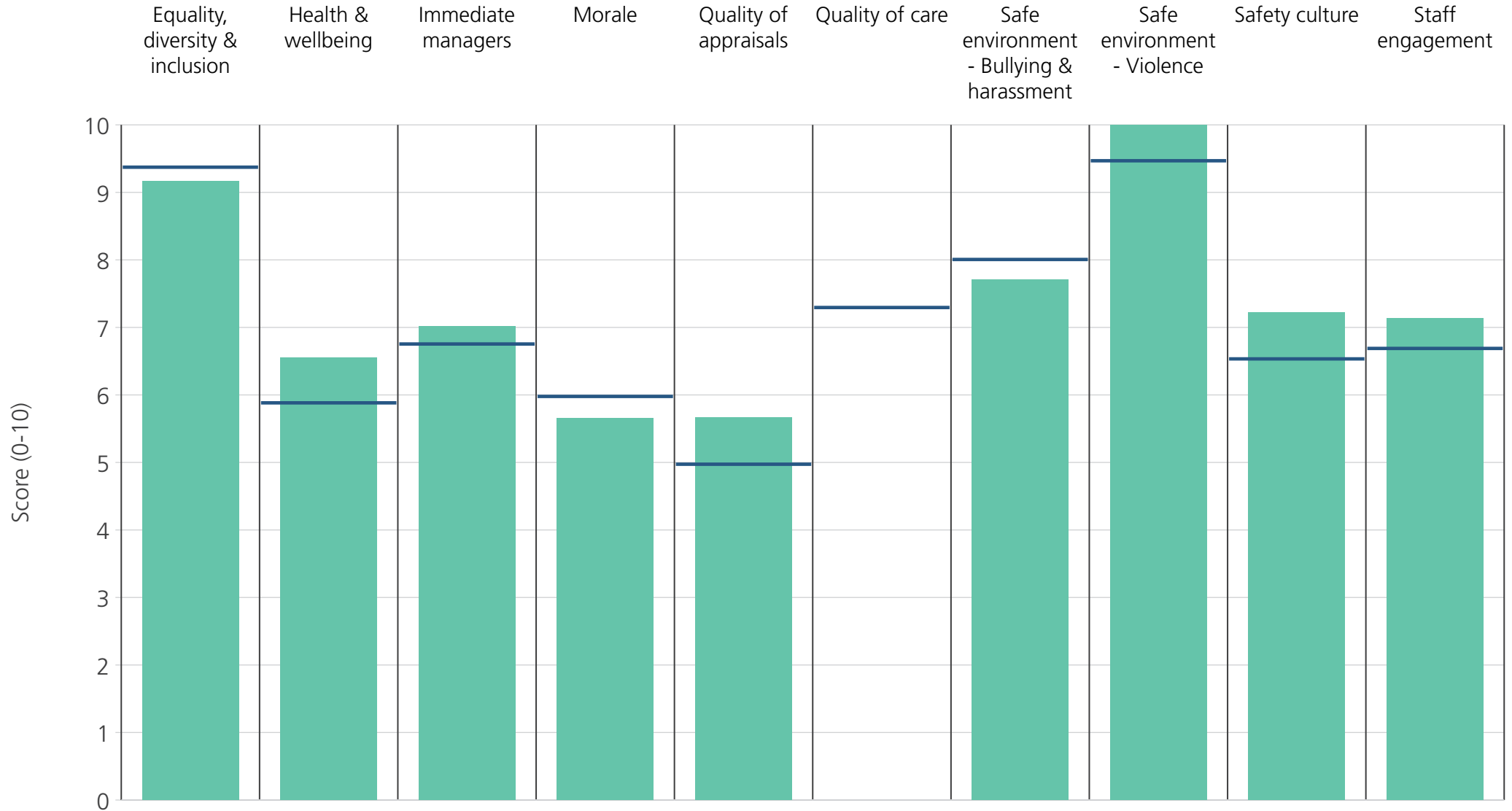
Directorate	9.9	6.3	7.3	6.3	5.8	8.0	9.0	9.9	6.7	7.0
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	23	23	23	23	23	17	23	23	23	23



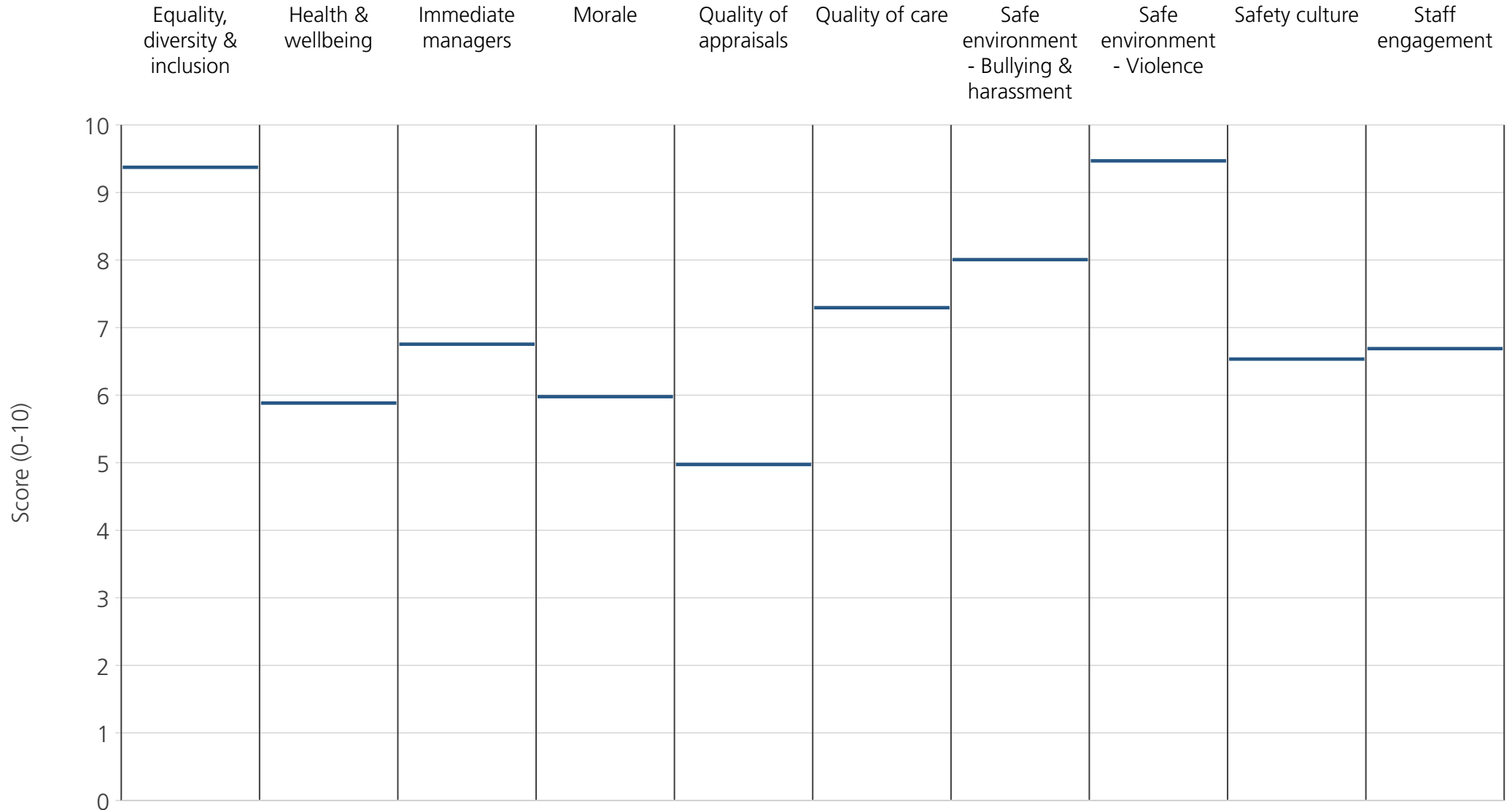
Directorate	9.5	6.2	7.0	6.2	5.7	7.4	8.5	10.0	6.5	7.1
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	15	15	15	15	15	11	13	14	15	15



Directorate	9.6	7.5	7.3	6.5	6.2		9.3	10.0	6.6	7.0
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	18	18	18	18	16	3	18	18	18	18



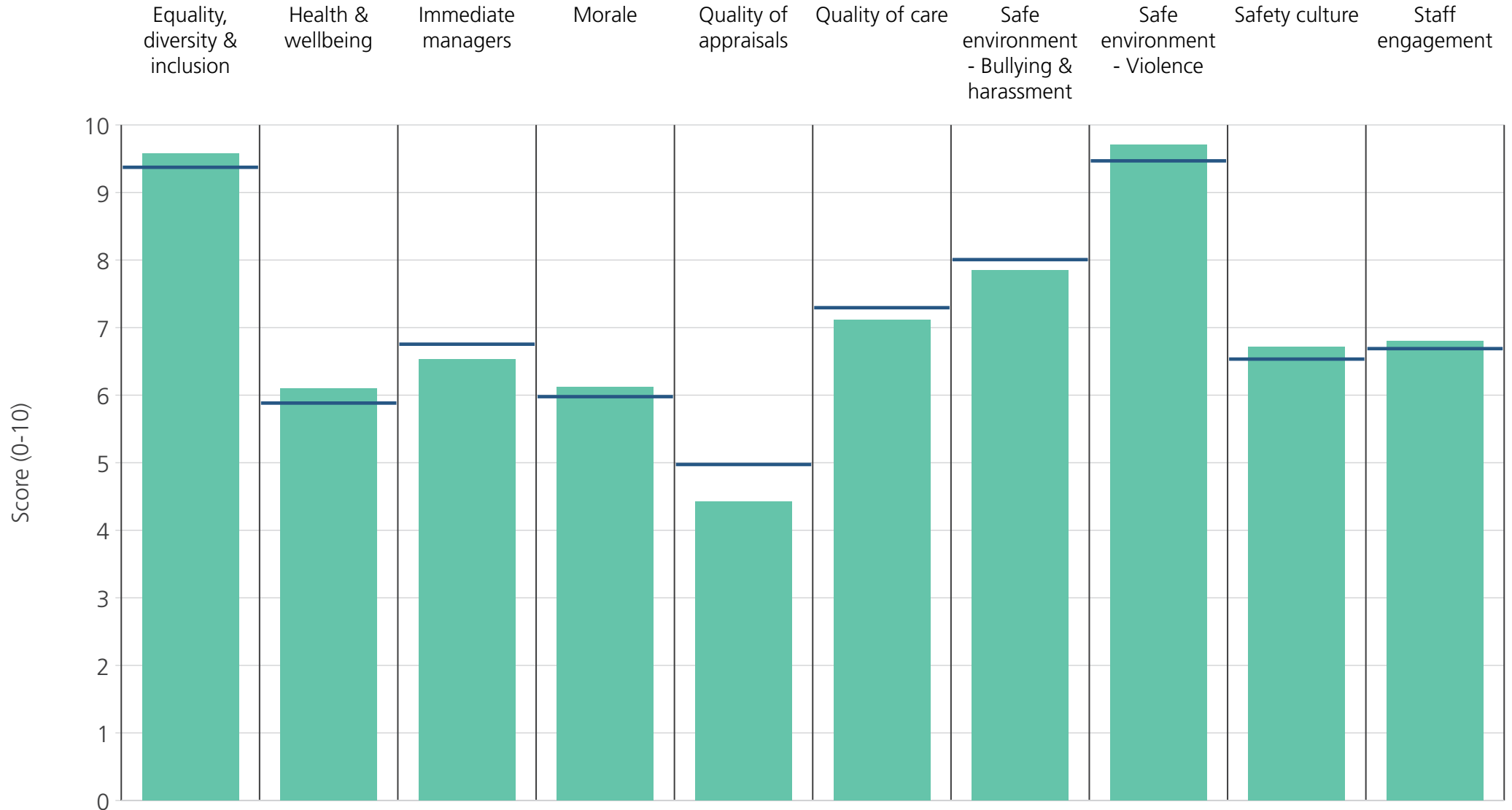
Directorate	9.2	6.6	7.0	5.7	5.7		7.7	10.0	7.2	7.1
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	16	16	16	16	15	7	16	16	16	16



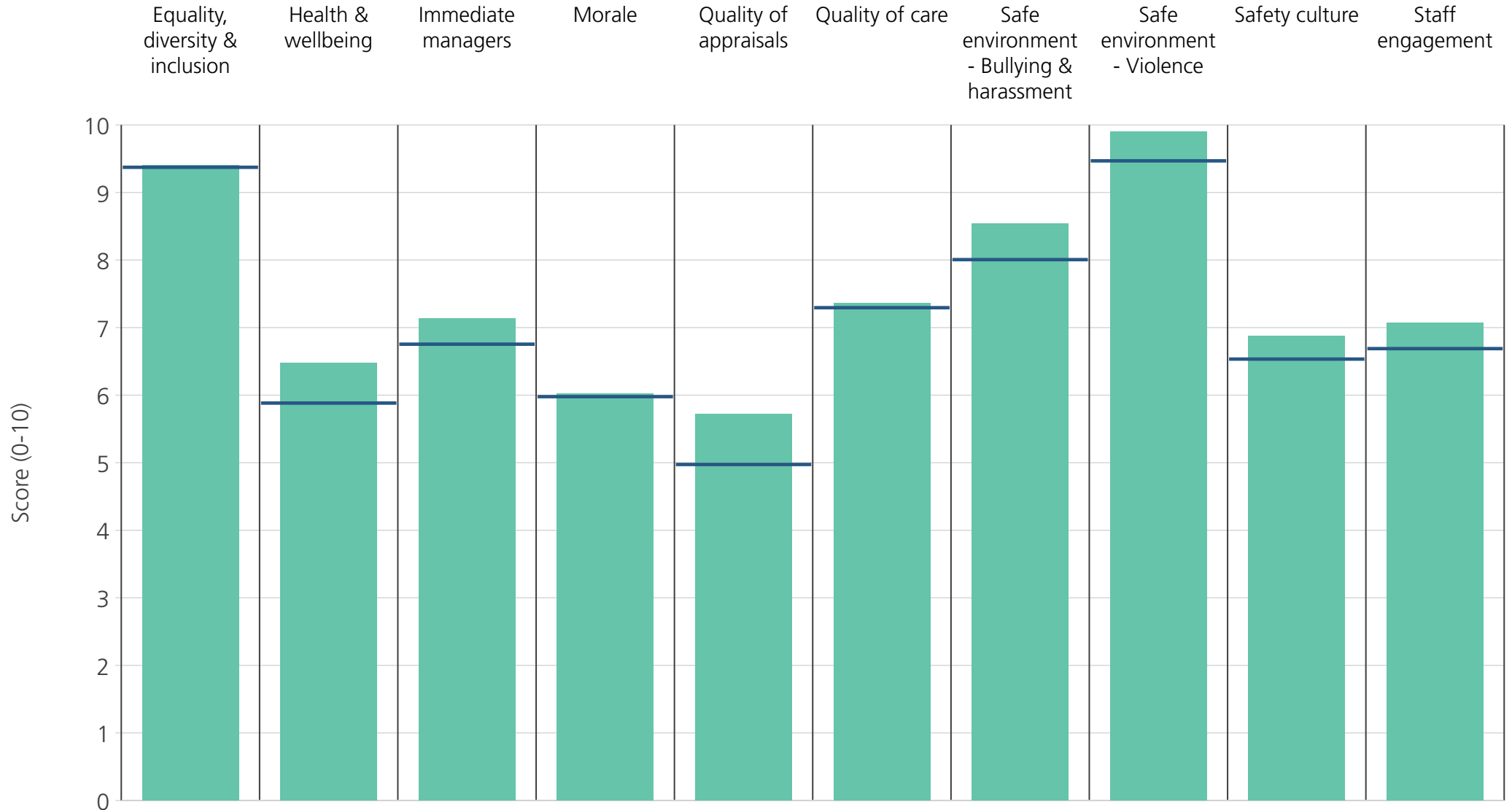
Directorate	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Your org	6	6	6	6	5	6	6	6	6	6
Responses										

Directorates 2

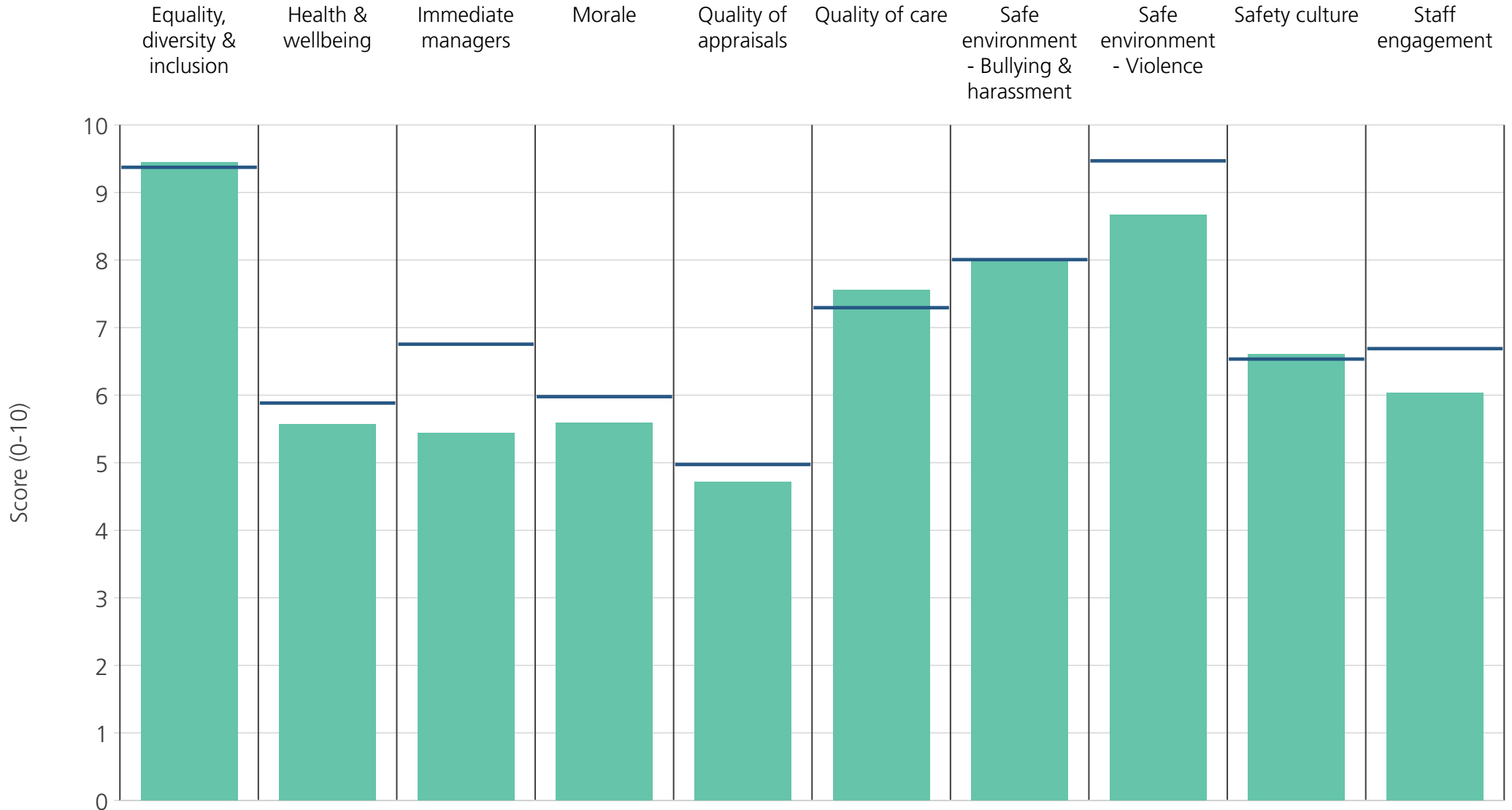
County Durham and Darlington NHS Foundation Trust
2018 NHS Staff Survey Results



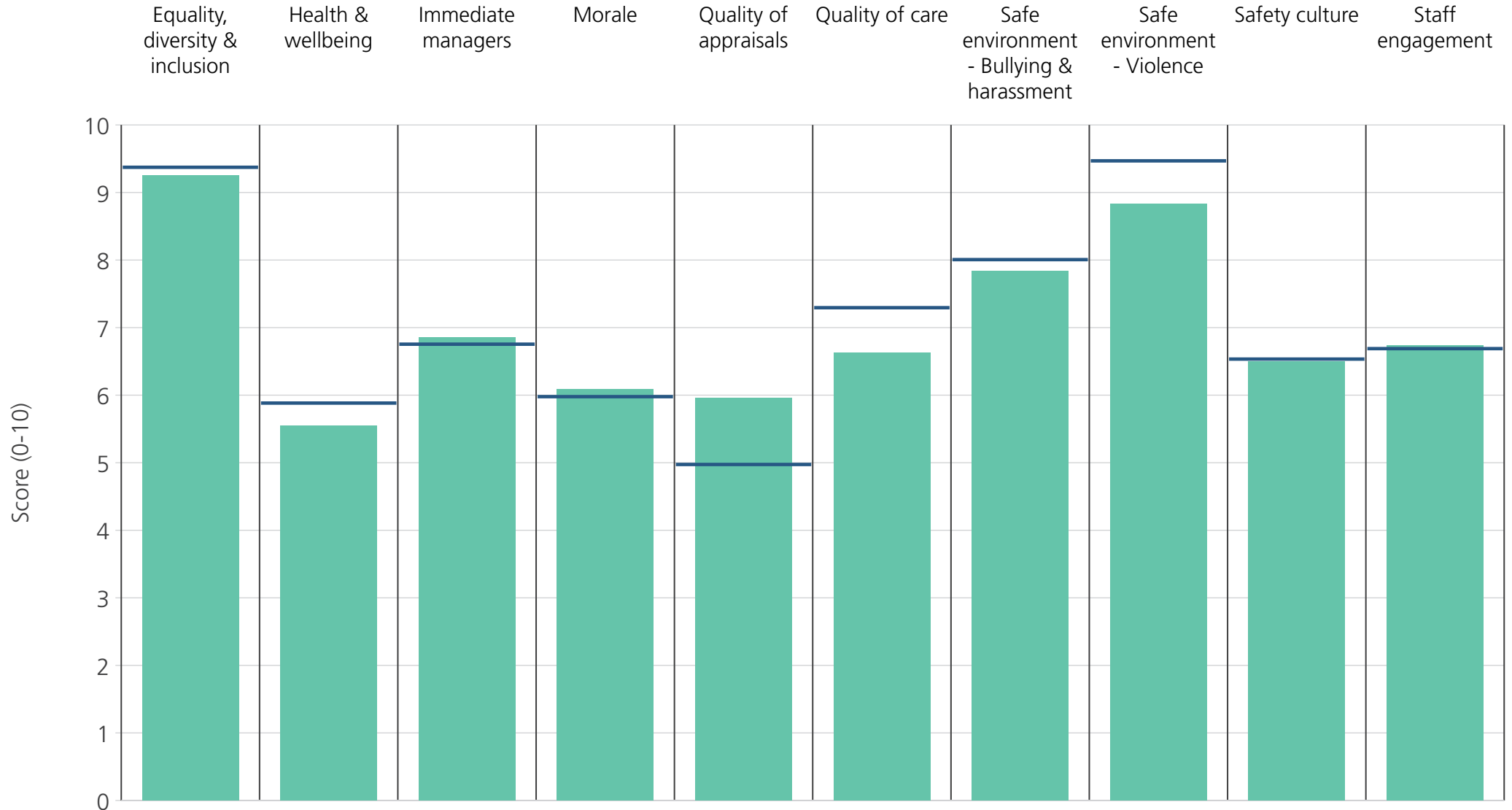
Directorate	9.6	6.1	6.5	6.1	4.4	7.1	7.9	9.7	6.7	6.8
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	45	45	45	45	44	43	45	45	45	45



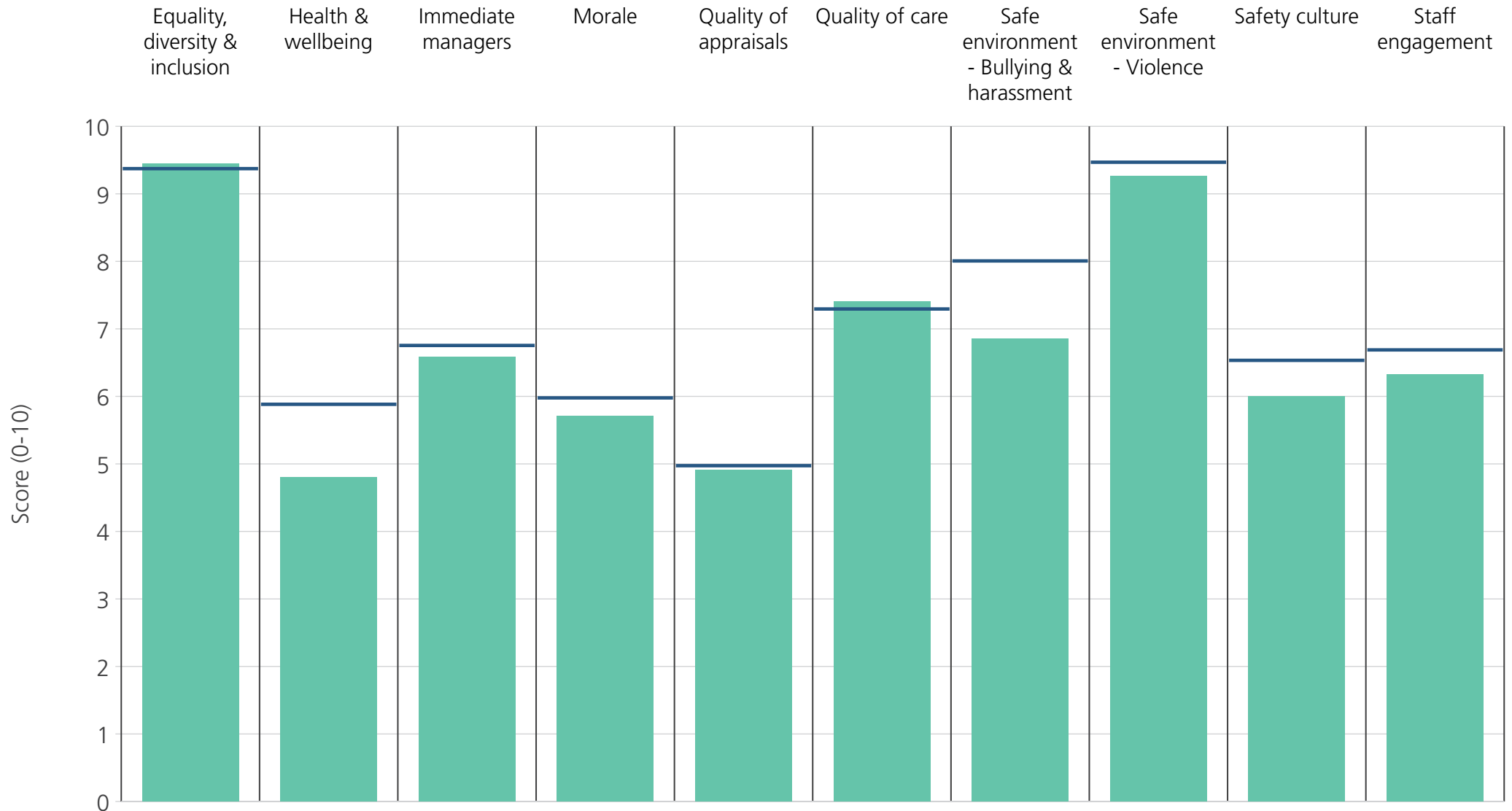
Directorate	9.4	6.5	7.1	6.0	5.7	7.4	8.5	9.9	6.9	7.1
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	68	68	68	68	64	41	66	67	68	68



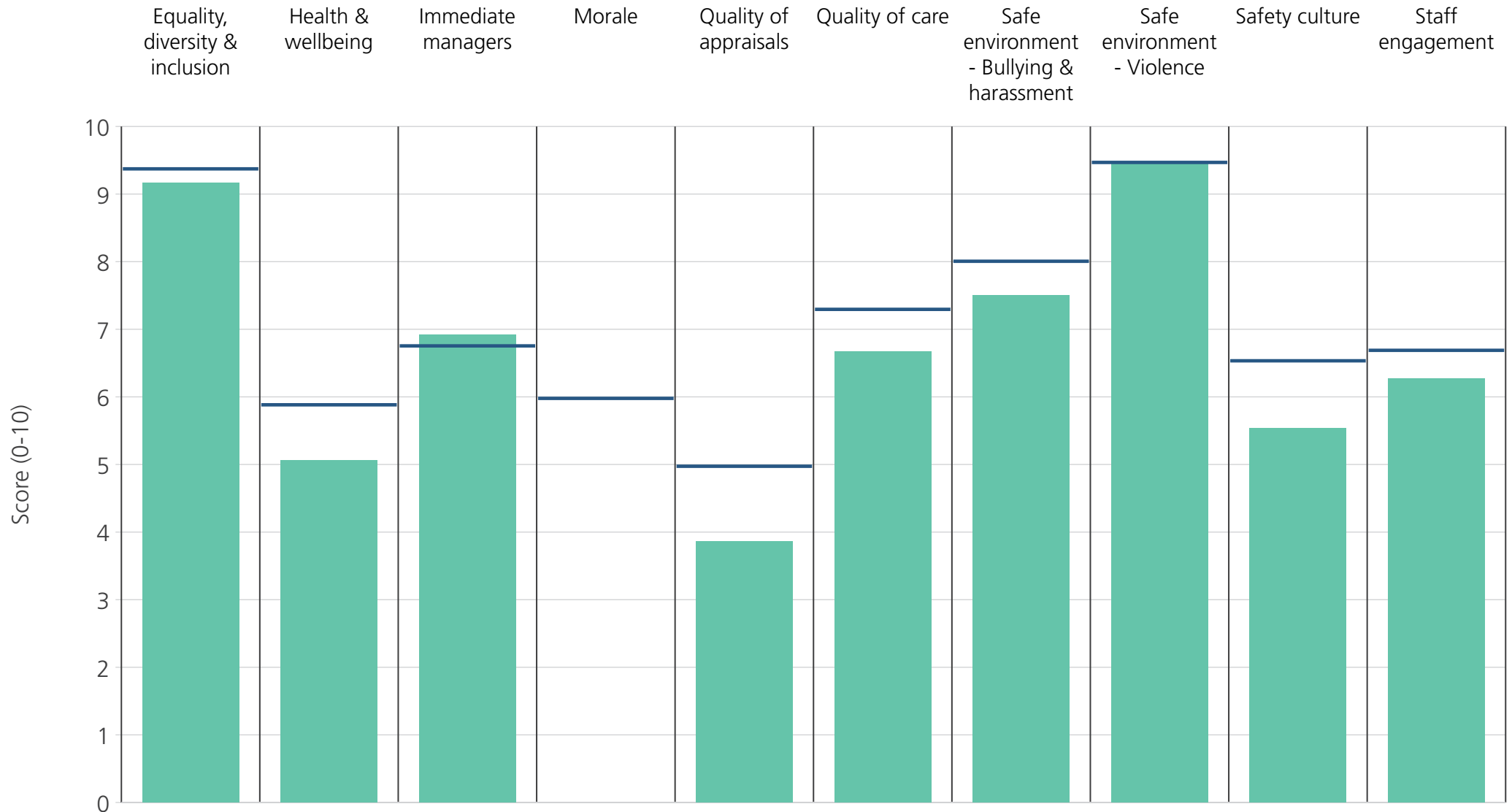
Directorate	9.4	5.6	5.4	5.6	4.7	7.6	8.0	8.7	6.6	6.0
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	15	15	15	15	13	14	15	15	15	15



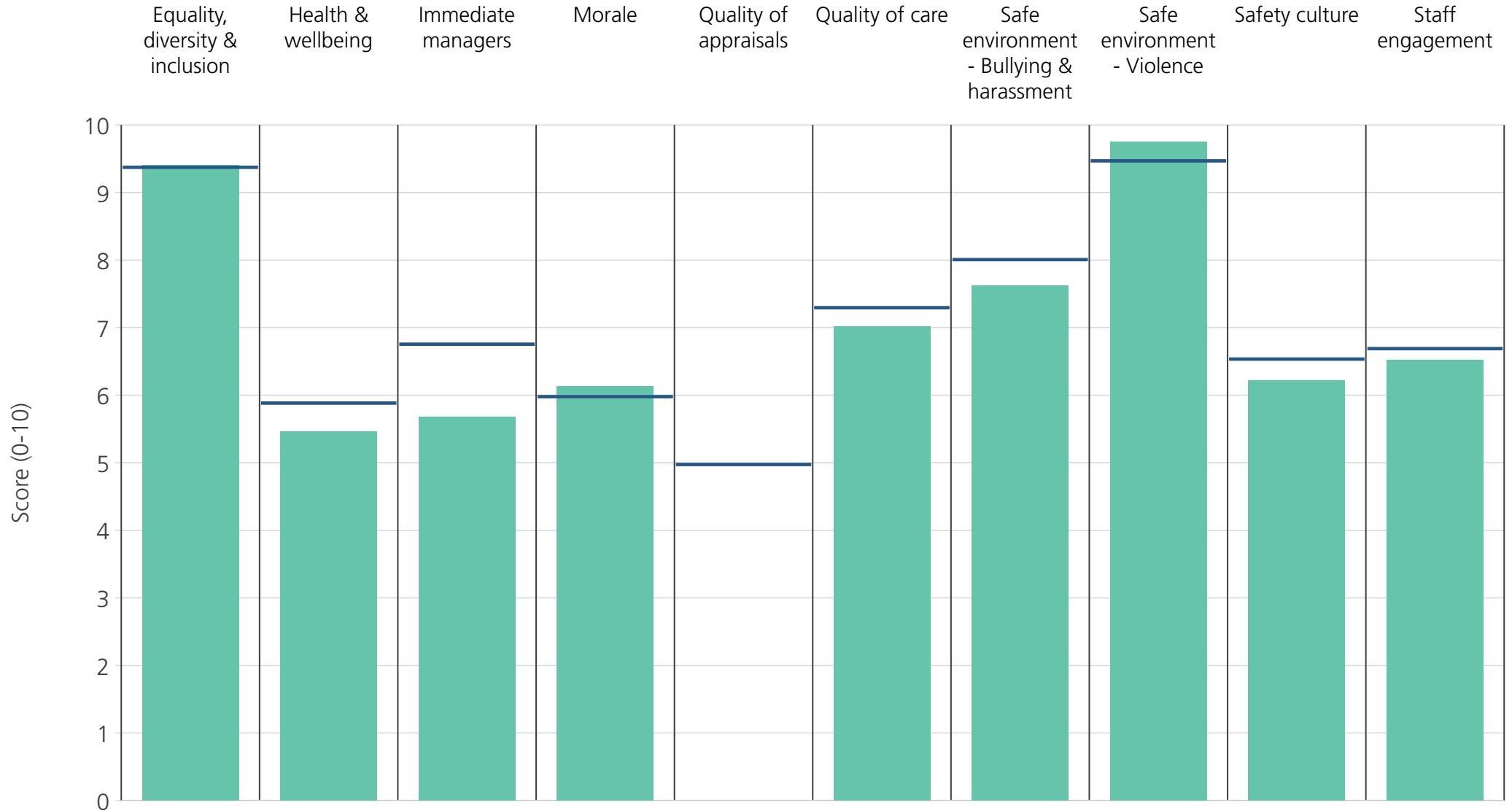
Directorate	9.3	5.6	6.9	6.1	6.0	6.6	7.8	8.8	6.5	6.7
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	20	20	20	20	17	20	20	20	20	20



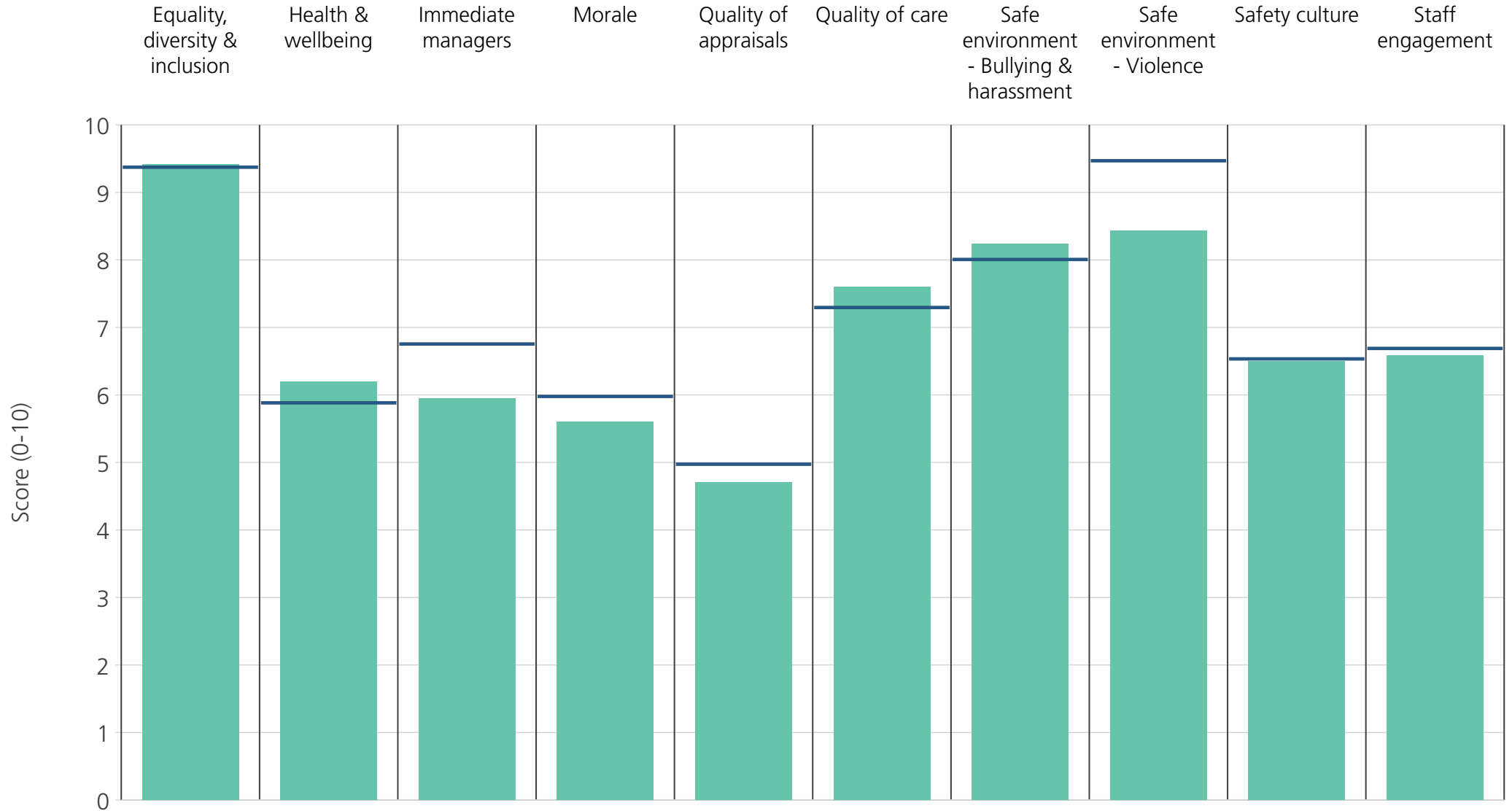
Directorate	9.4	4.8	6.6	5.7	4.9	7.4	6.9	9.3	6.0	6.3
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	18	18	18	18	14	17	18	18	18	18



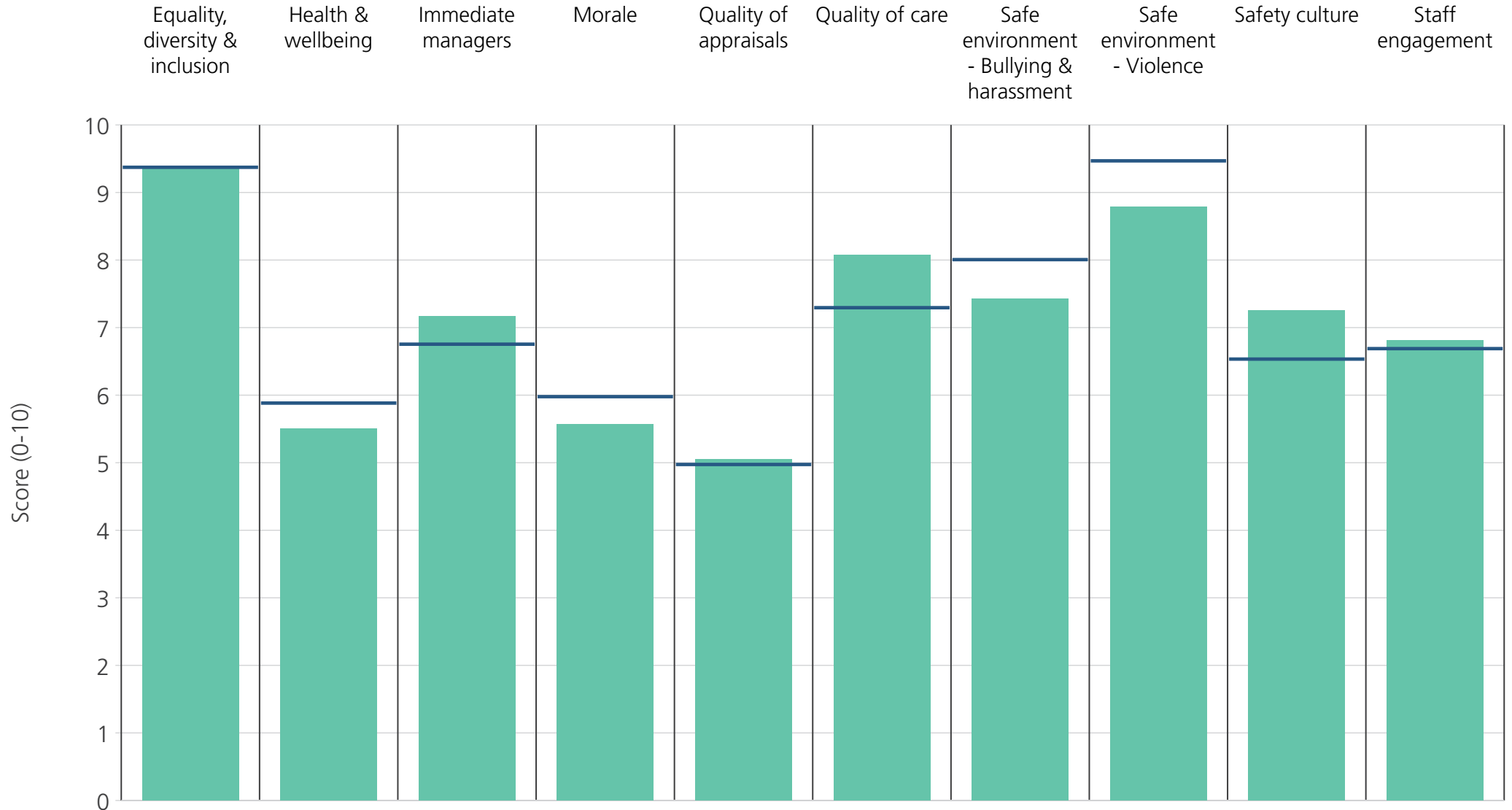
Directorate	9.2	5.1	6.9		3.9	6.7	7.5	9.4	5.5	6.3
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	12	12	12	10	11	11	12	12	12	12



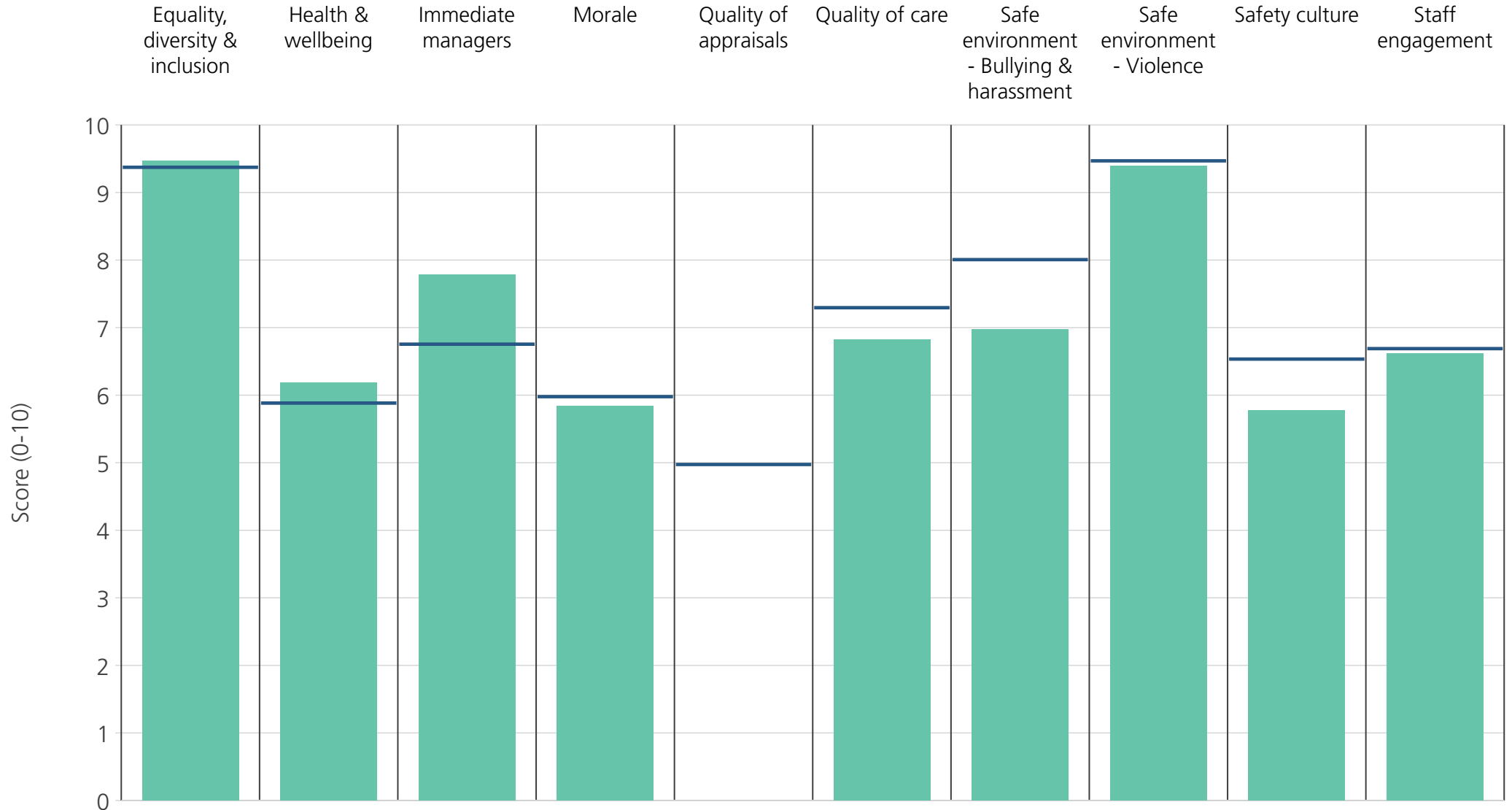
Directorate	9.4	5.5	5.7	6.1		7.0	7.6	9.7	6.2	6.5
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	14	14	14	14	10	12	14	13	14	14



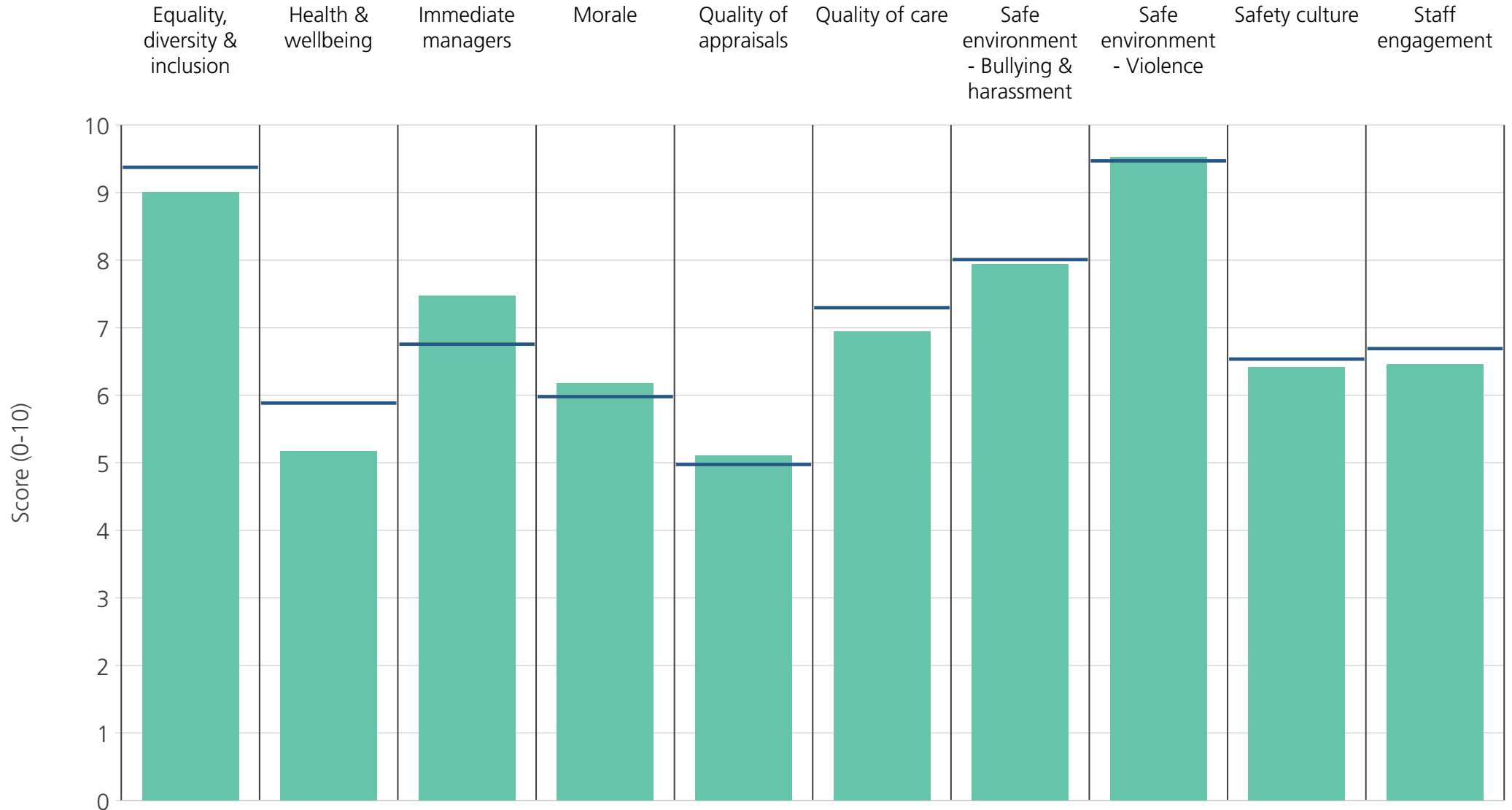
Directorate	9.4	6.2	6.0	5.6	4.7	7.6	8.2	8.4	6.5	6.6
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	17	17	17	17	17	17	17	17	17	17



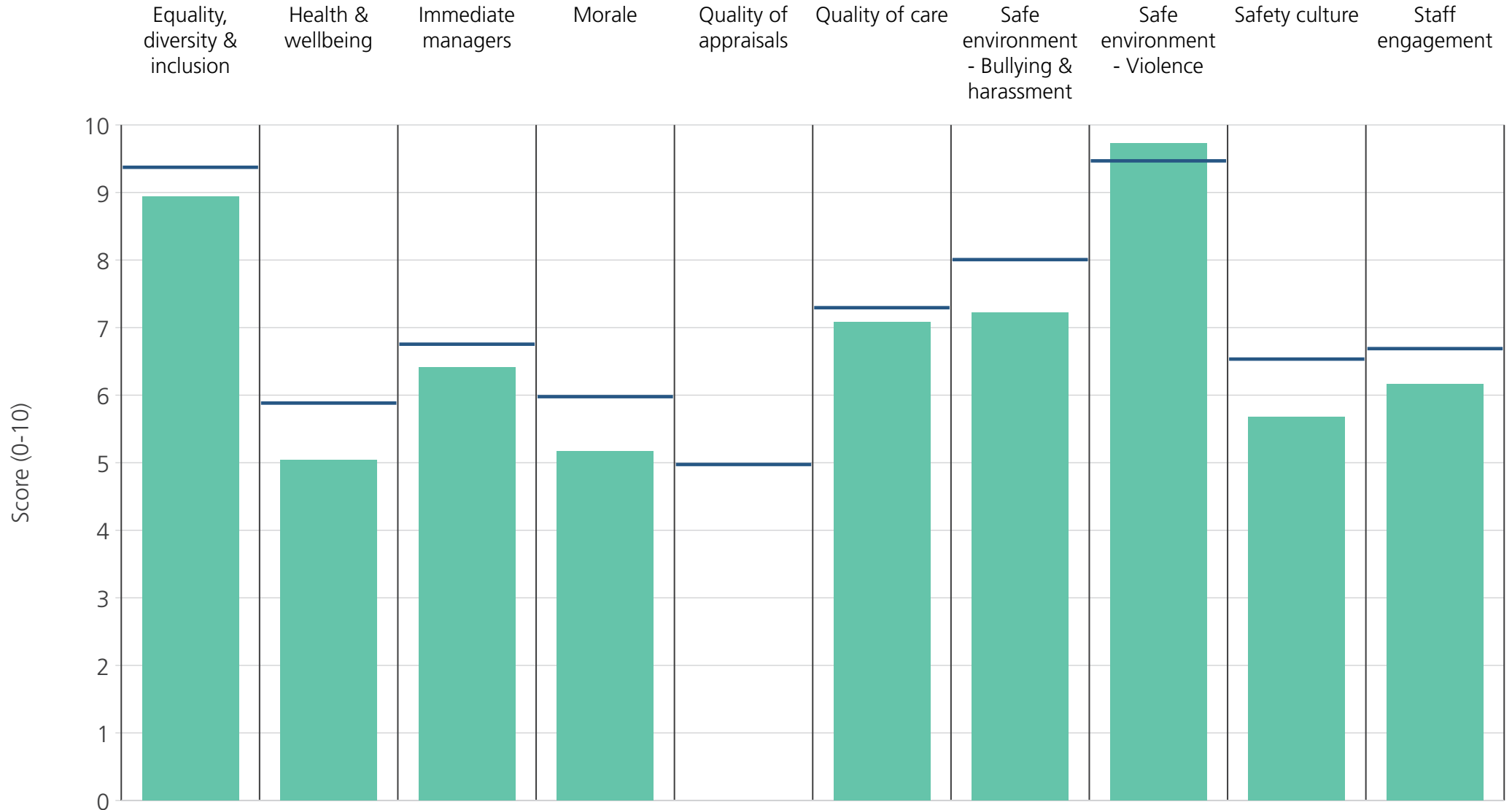
Directorate	9.4	5.5	7.2	5.6	5.1	8.1	7.4	8.8	7.3	6.8
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	22	21	23	22	23	23	22	22	23	23



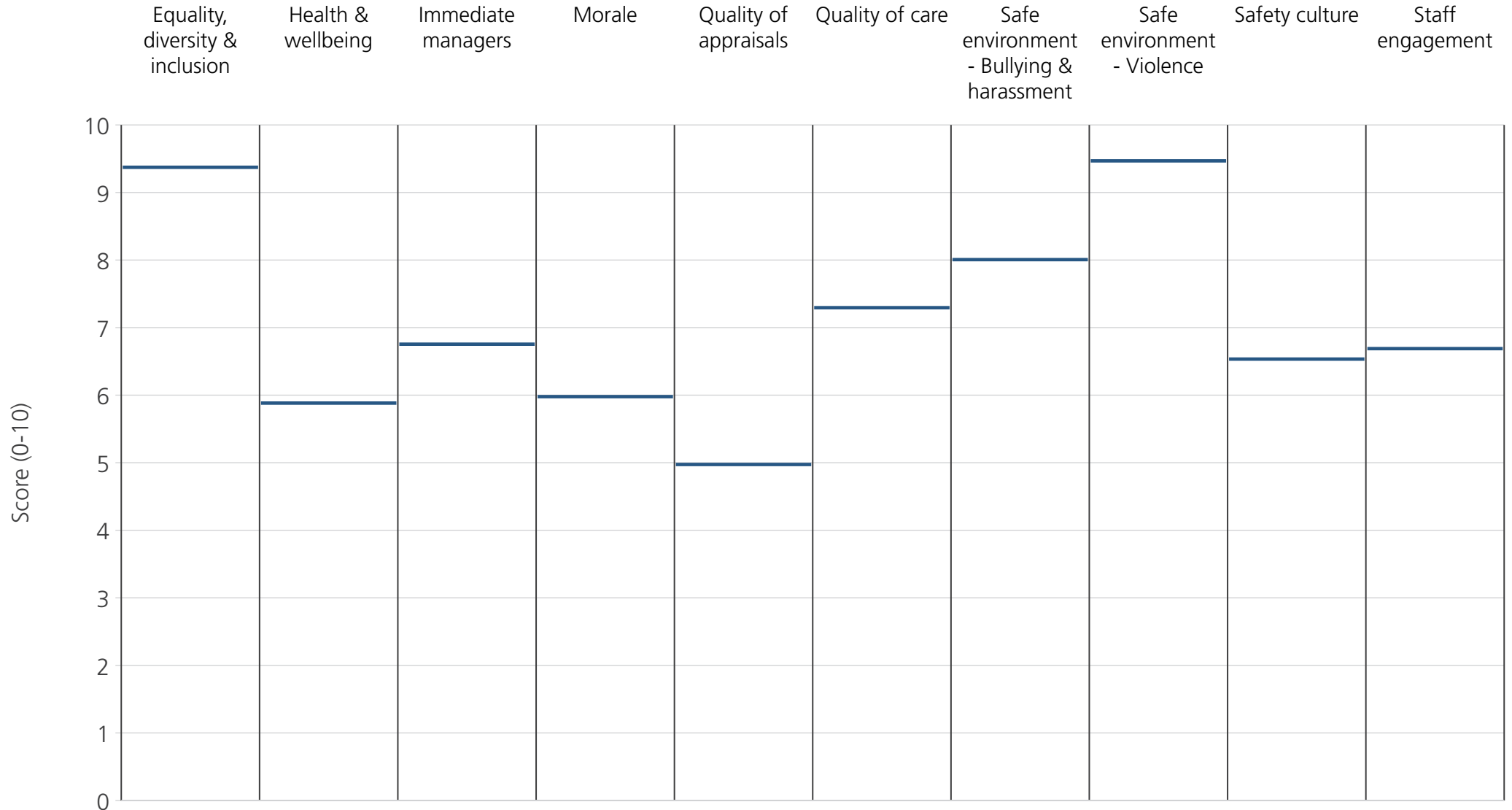
Directorate	9.5	6.2	7.8	5.8		6.8	7.0	9.4	5.8	6.6
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	11	11	11	11	10	11	11	11	11	11



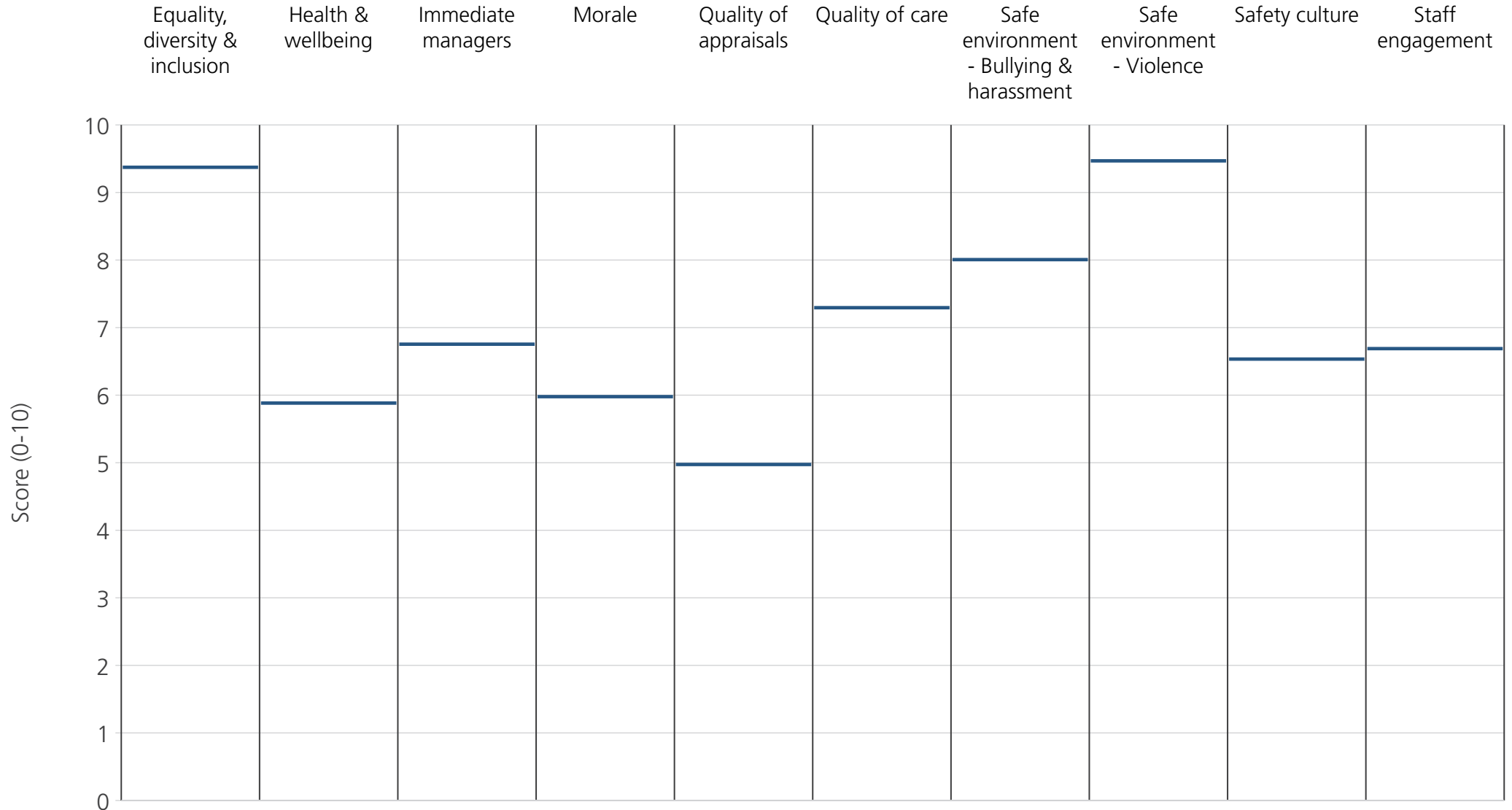
Directorate	9.0	5.2	7.5	6.2	5.1	6.9	7.9	9.5	6.4	6.5
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	21	21	21	20	21	21	21	21	21	21



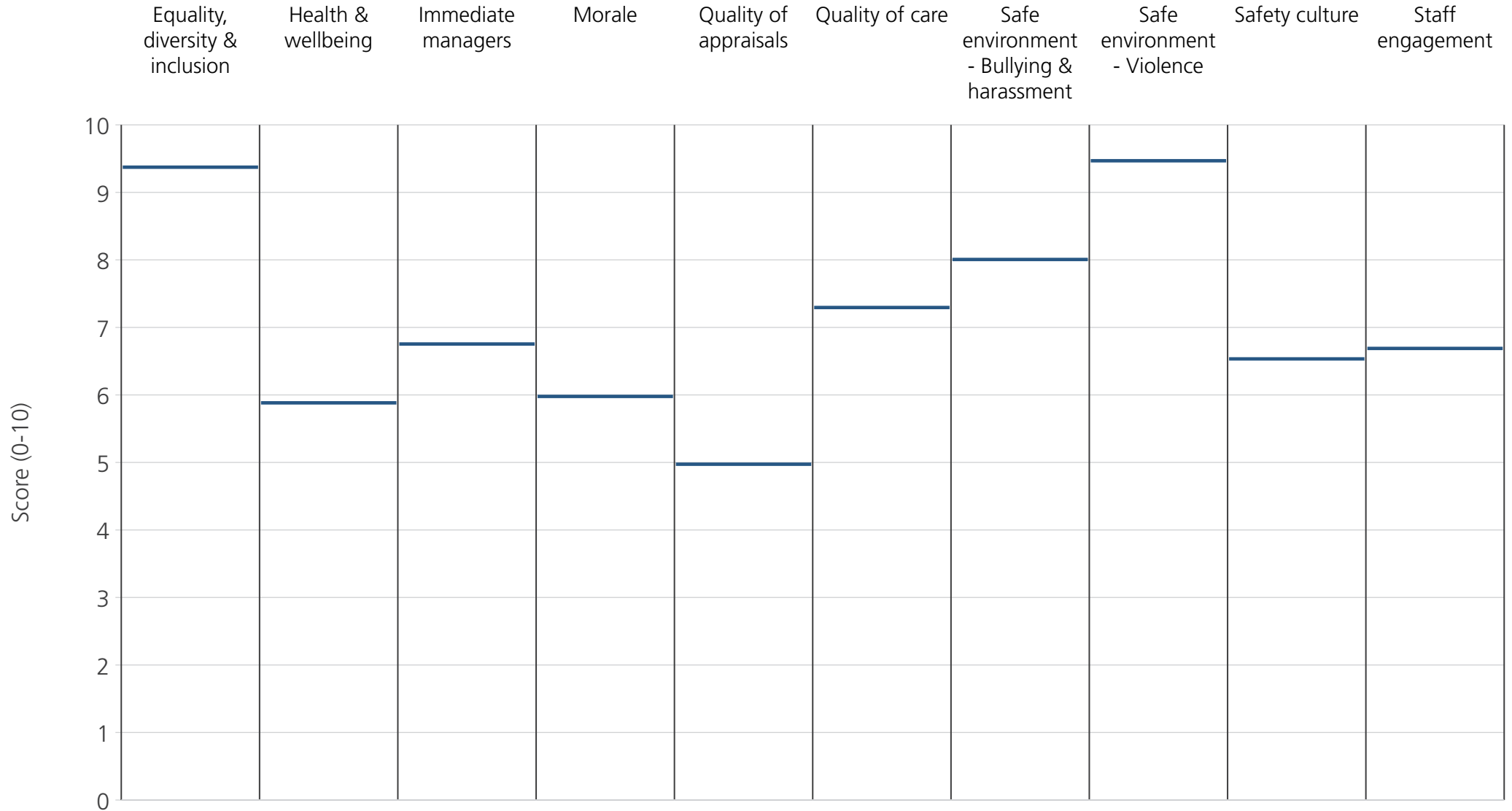
Directorate	8.9	5.0	6.4	5.2		7.1	7.2	9.7	5.7	6.2
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	11	12	12	11	8	12	12	12	12	12



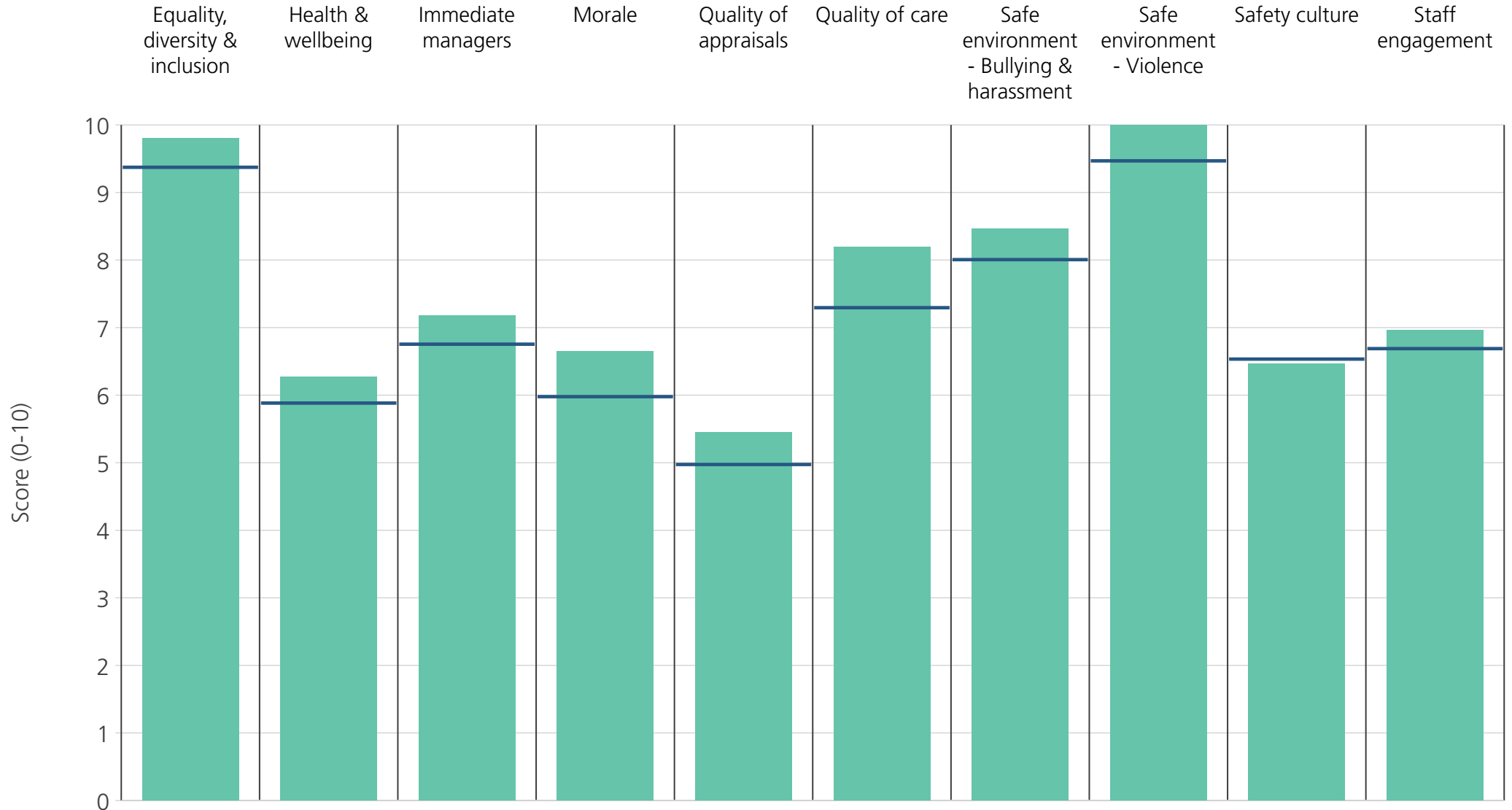
Directorate										
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	6	6	6	6	6	6	6	6	6	6



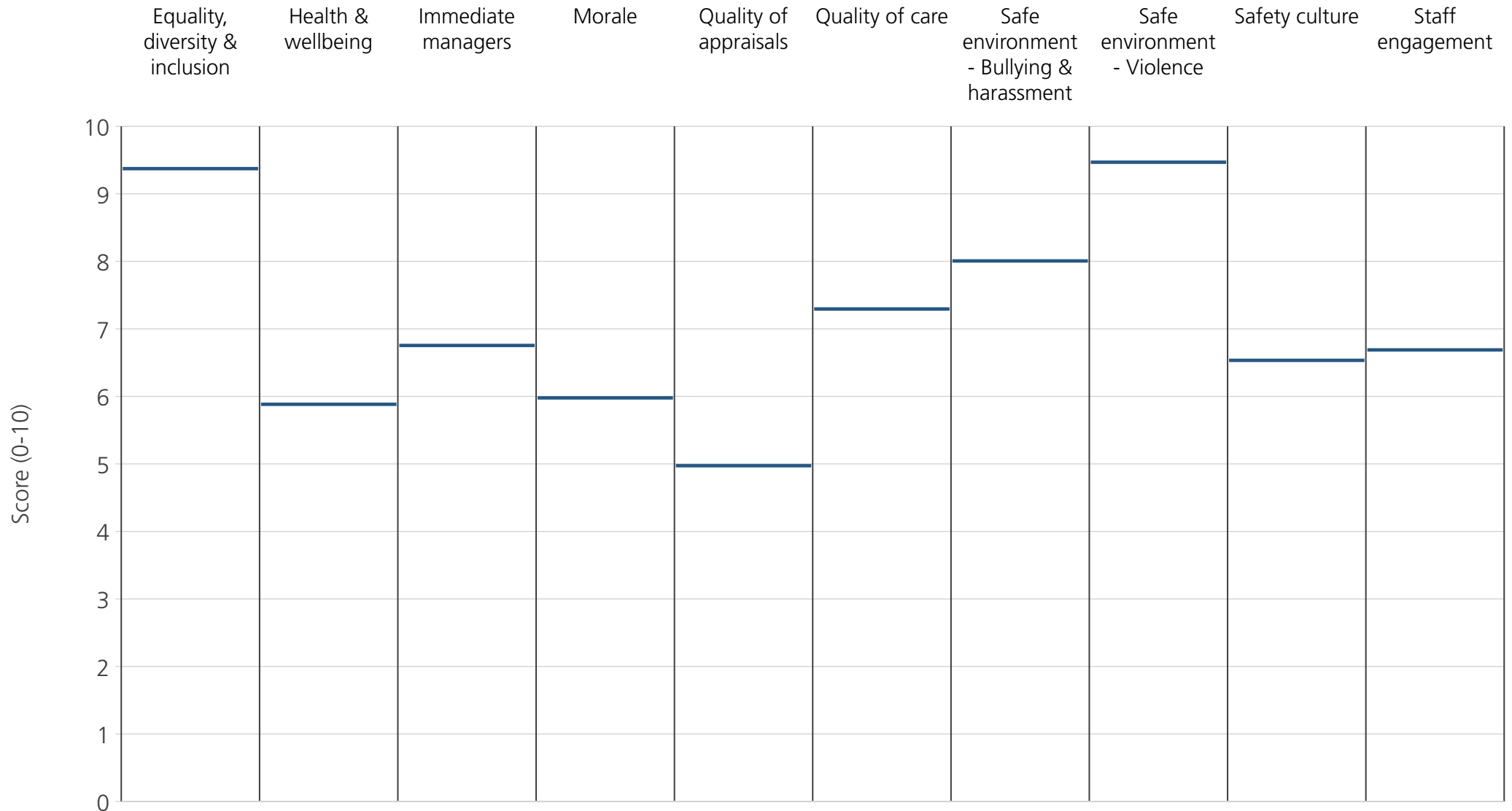
Directorate										
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	8	8	8	7	8	8	8	8	8	8



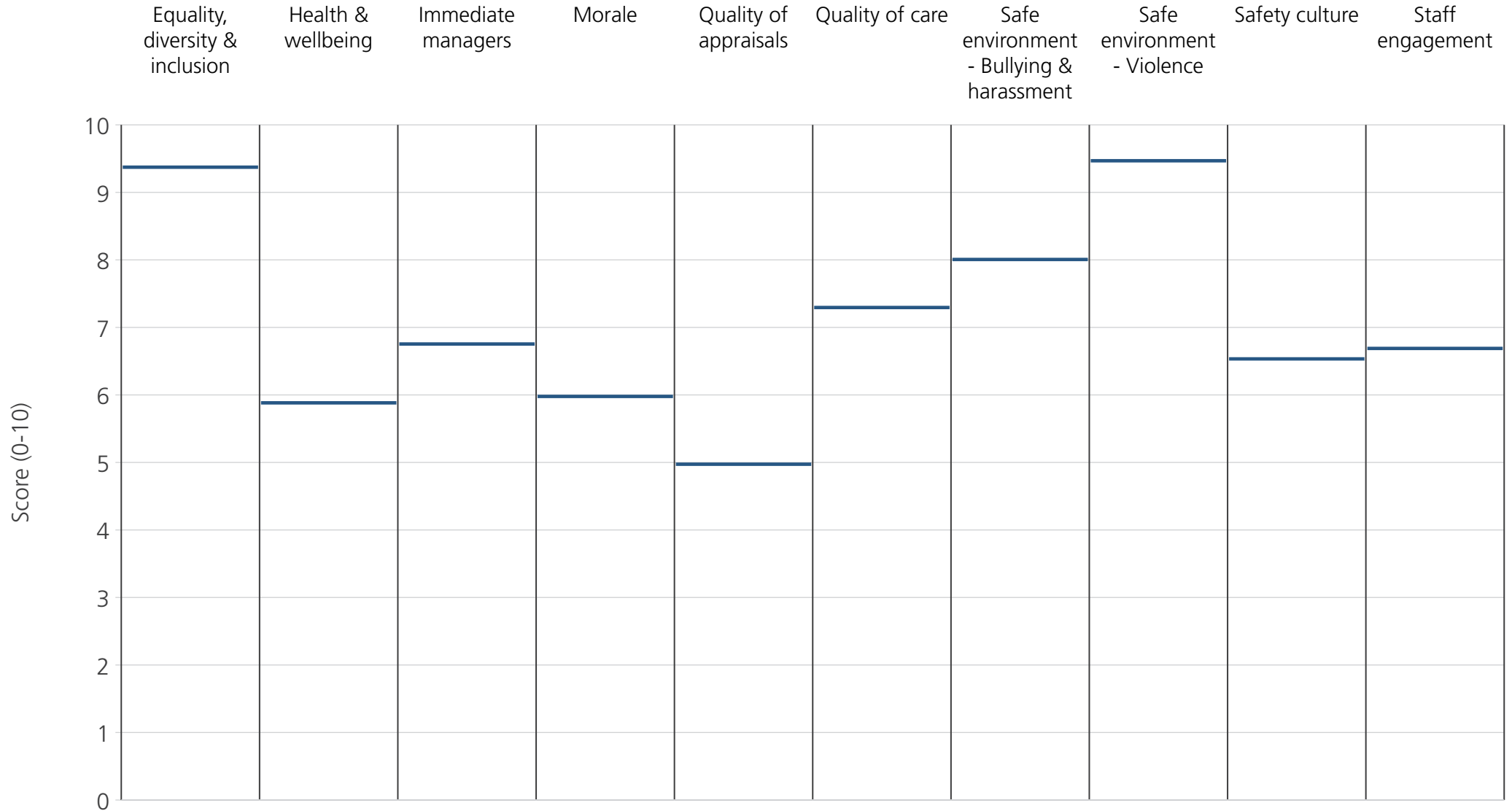
Directorate	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Your org	4	4	4	4	3	3	4	4	4	4
Responses	4	4	4	4	3	3	4	4	4	4



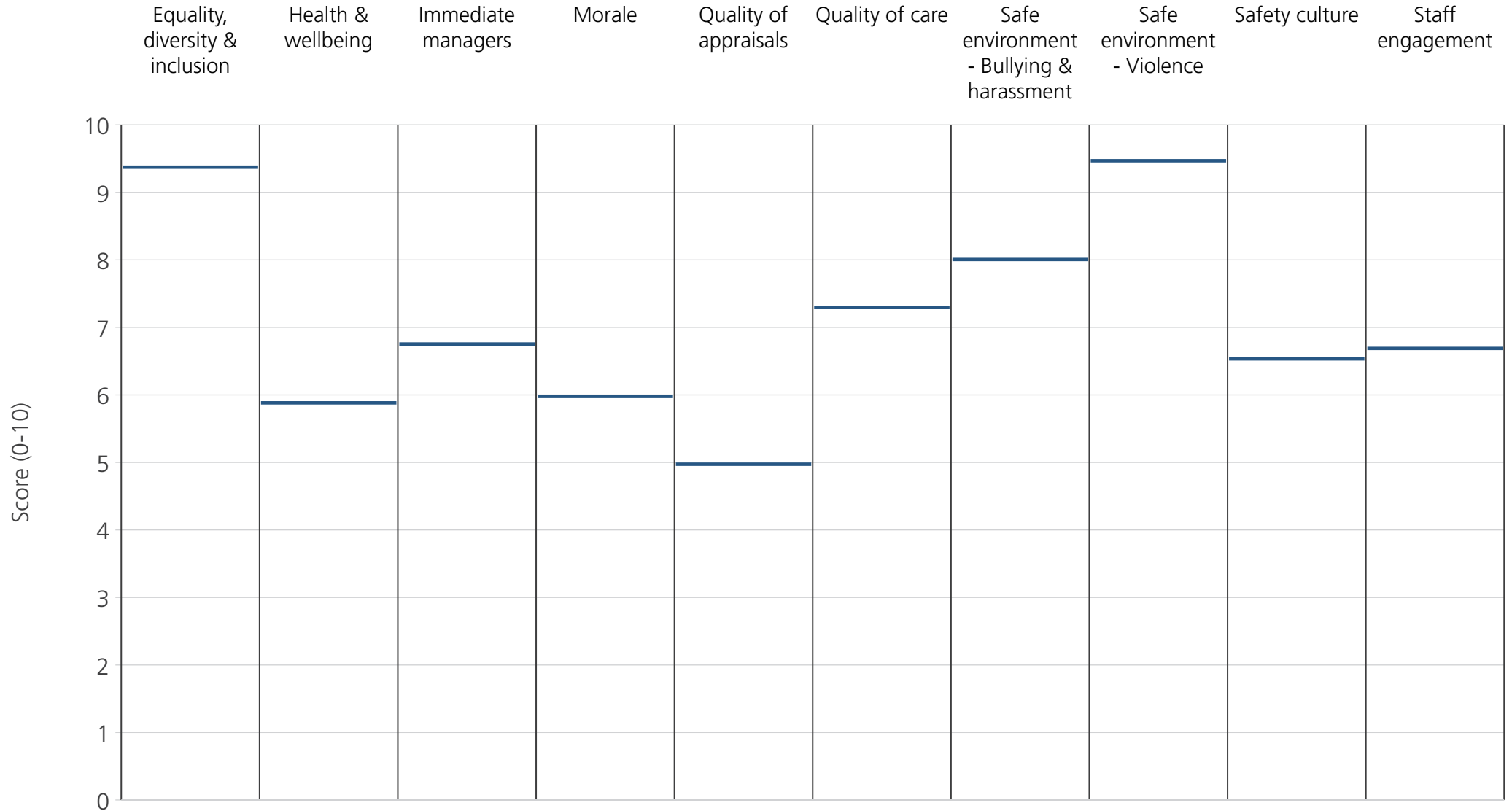
Directorate	9.8	6.3	7.2	6.7	5.4	8.2	8.5	10.0	6.5	7.0
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	13	13	13	13	13	12	13	13	13	13



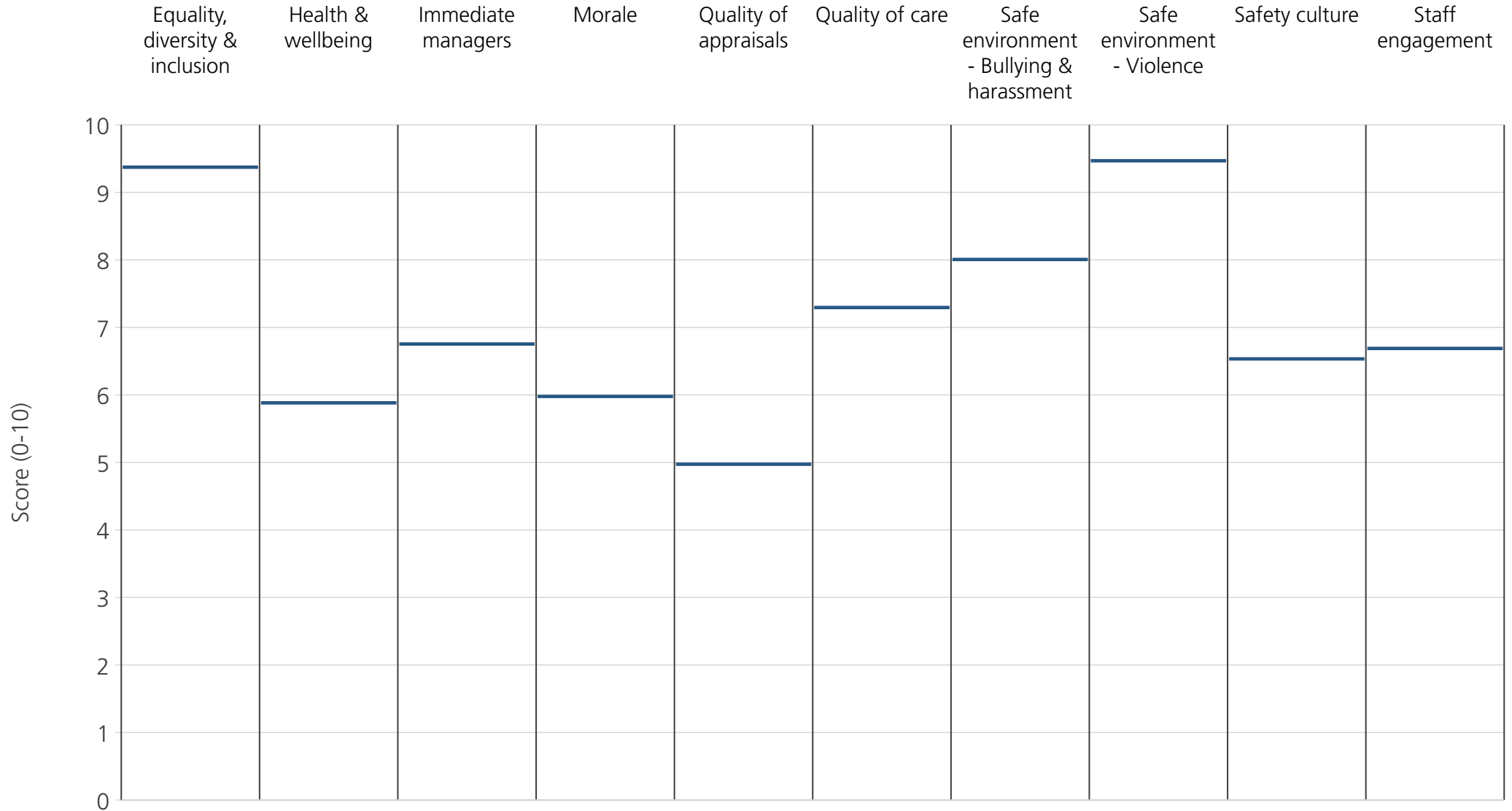
Directorate	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Your org										
Responses	5	5	5	5	3	3	5	5	5	5



Directorate										
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	5	5	5	5	4	2	5	5	5	5



Directorate										
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	8	8	8	8	7	1	8	8	8	8



Directorate										
Your org	9.4	5.9	6.8	6.0	5.0	7.3	8.0	9.5	6.5	6.7
Responses	4	4	4	4	4	3	4	4	4	4