

The Shrewsbury and Telford Hospital NHS Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Add Prof Scientific and Technic	5
Additional Clinical Services	6
Administrative and Clerical	7
Allied Health Professionals	8
Estates and Ancillary	9
Healthcare Scientists	10
Medical and Dental	11
Nursing and Midwifery Registered	12
Themes – Directorates 2	13
Chief Executive	14
Chief Operating Officer	15
Corporate Service Delivery	16
Director of Corporate Governance	17
Director of Quality and Safety/Chief Nurse	18
Finance Director	19
Medical Director	20
Workforce Director	21

This directorate report for The Shrewsbury and Telford Hospital NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by The Shrewsbury and Telford Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

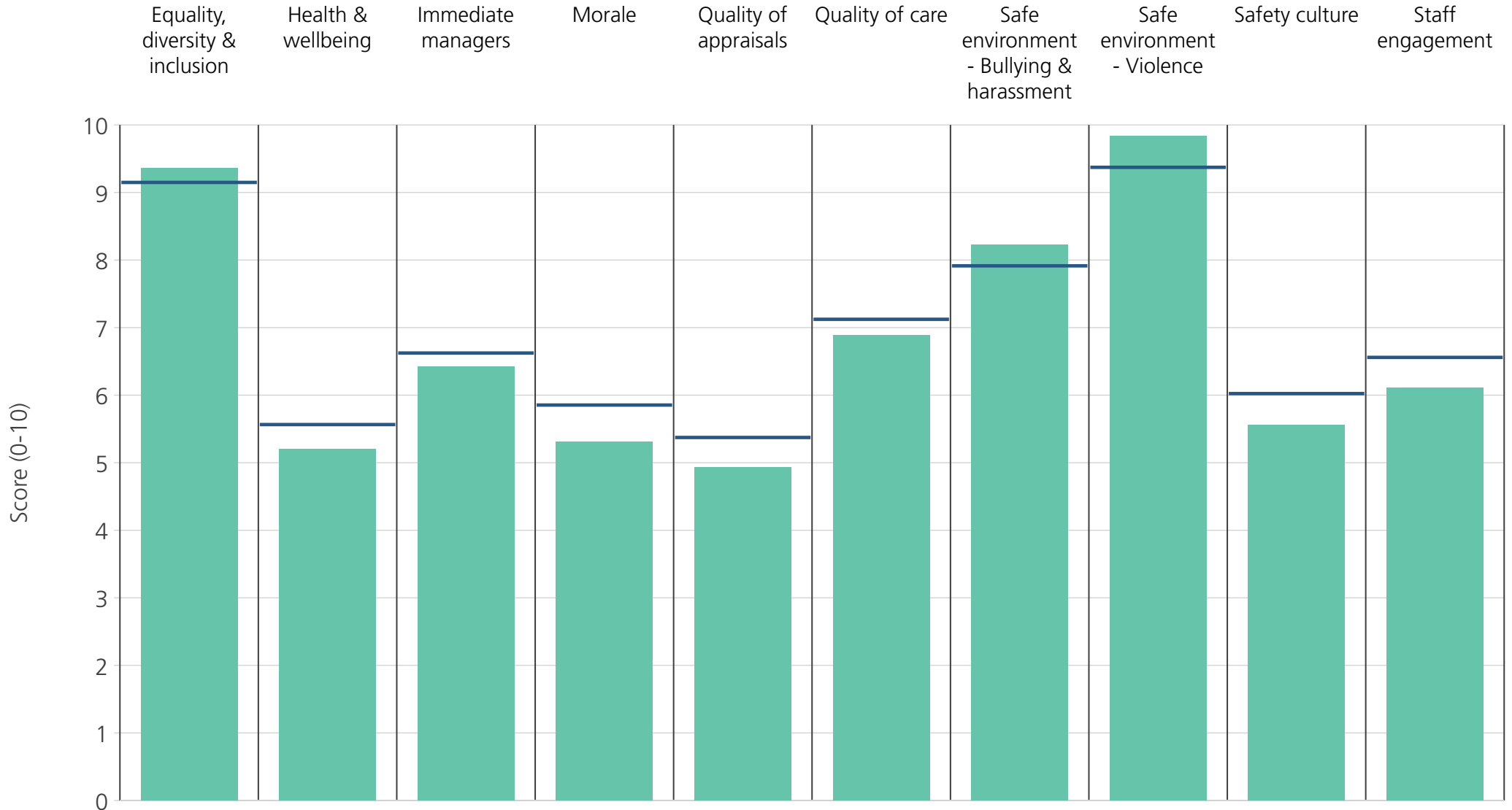
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



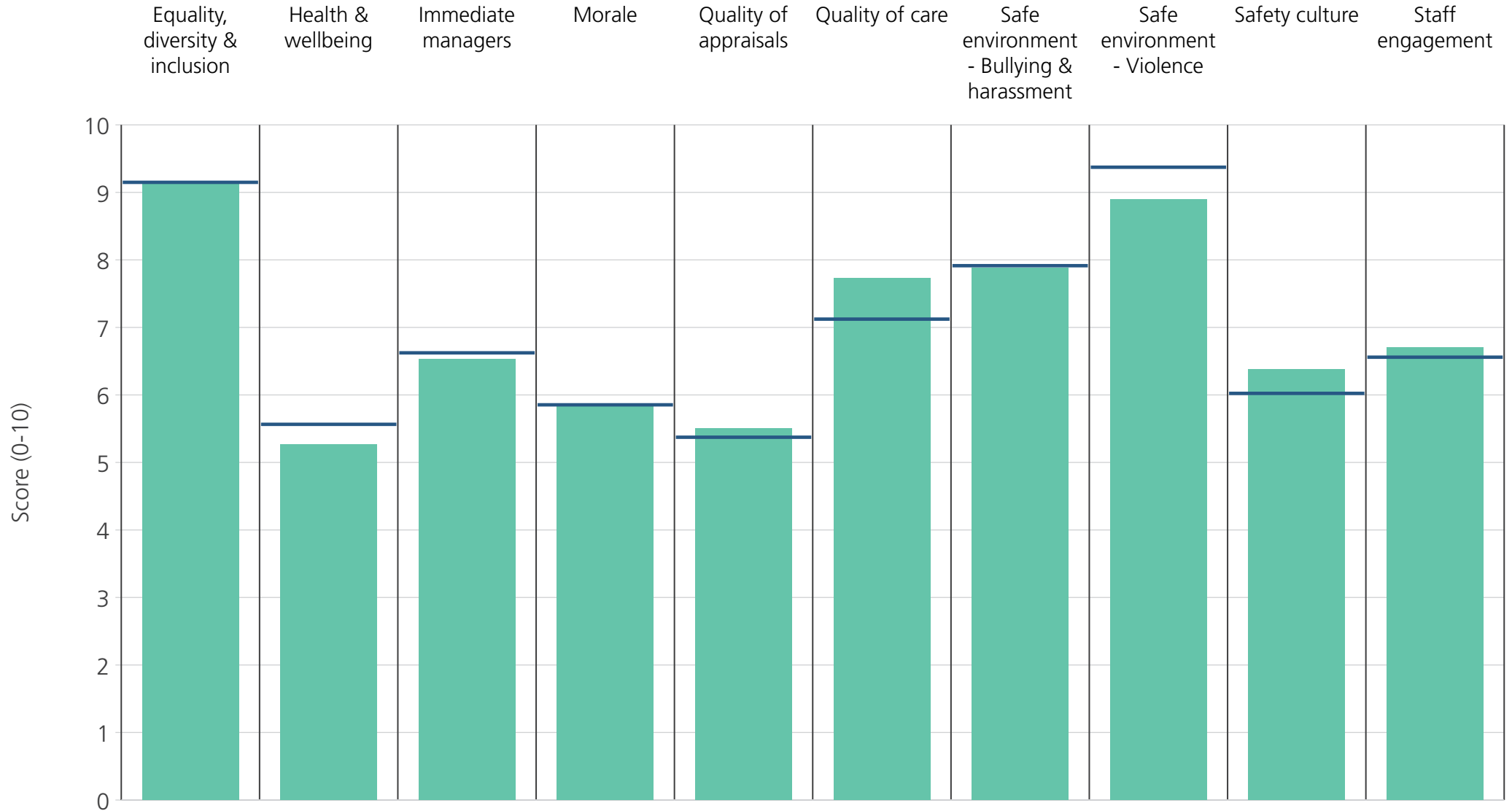
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

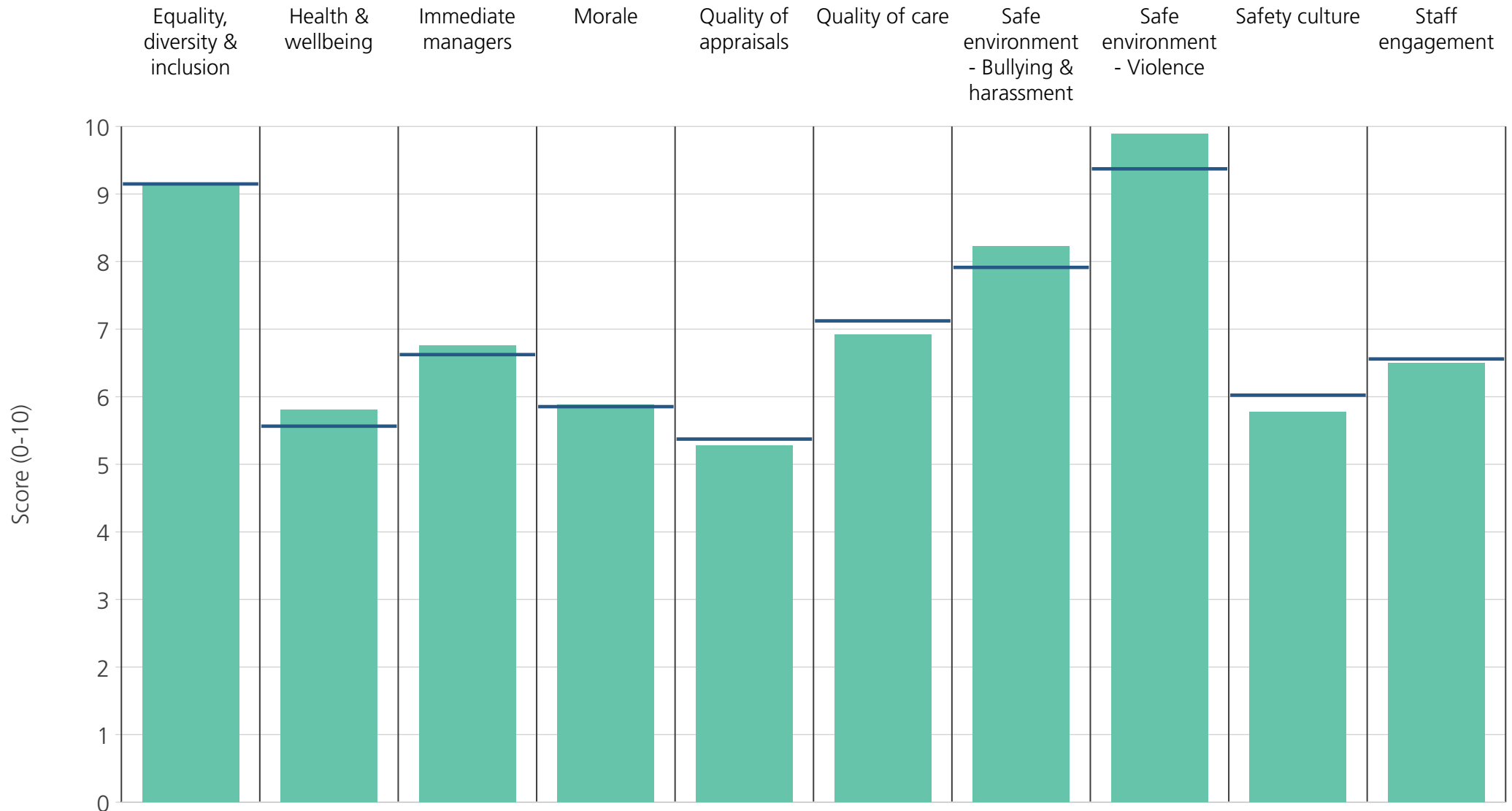
The Shrewsbury and Telford Hospital NHS Trust
2018 NHS Staff Survey Results



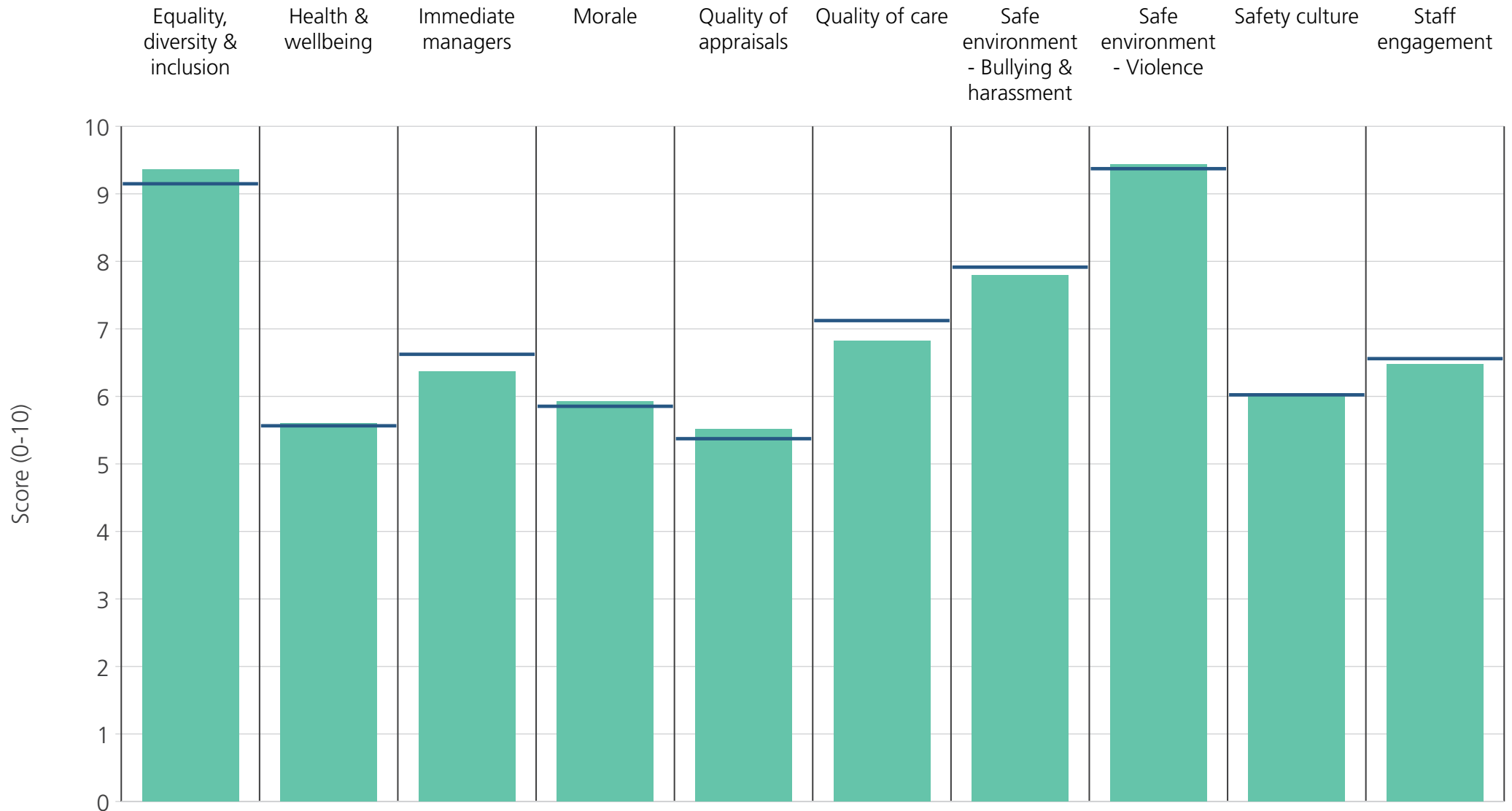
Directorate	9.4	5.2	6.4	5.3	4.9	6.9	8.2	9.8	5.6	6.1
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	62	62	62	61	58	64	62	62	61	64



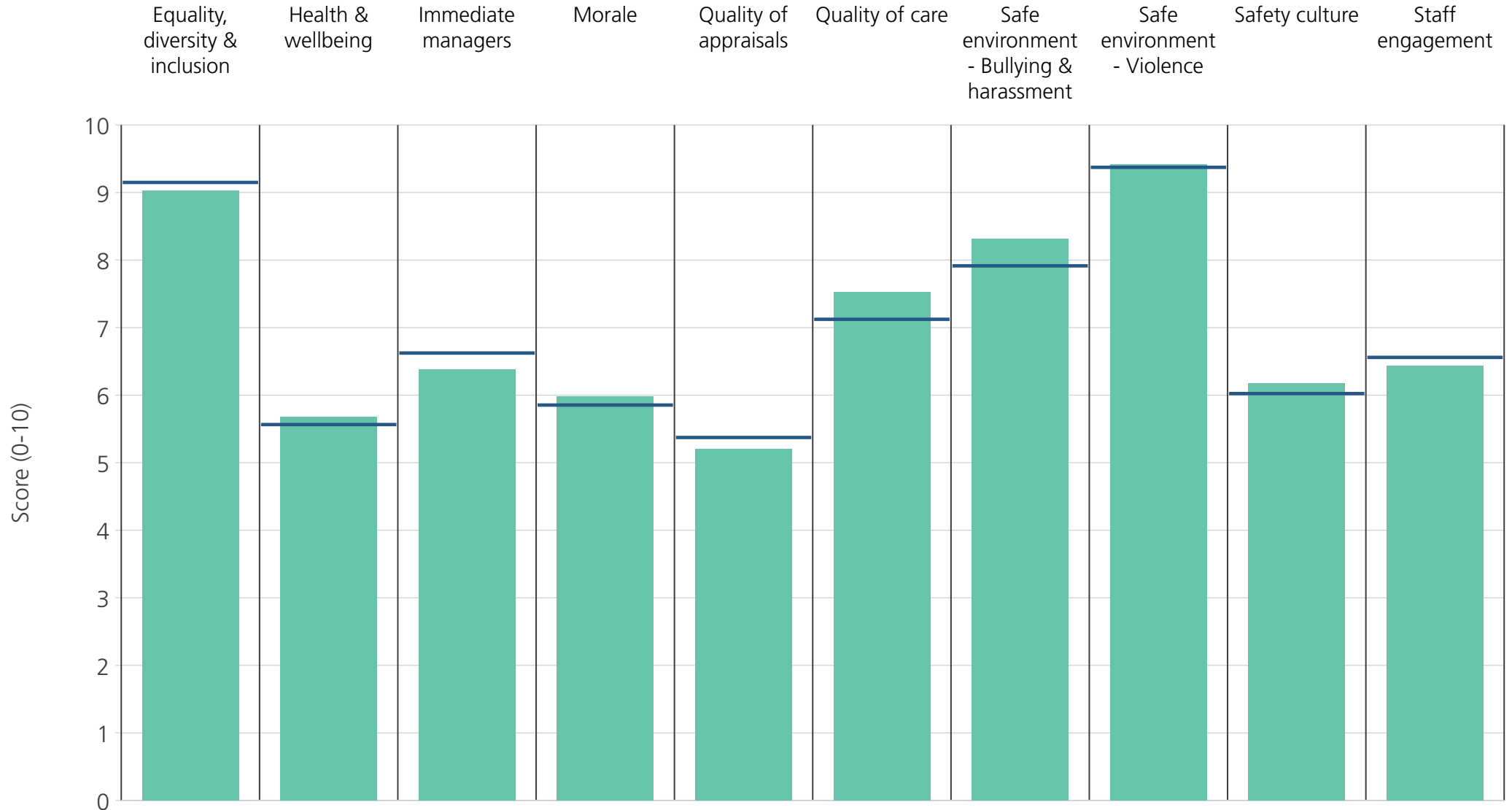
Directorate	9.1	5.3	6.5	5.9	5.5	7.7	7.9	8.9	6.4	6.7
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	403	406	405	399	325	392	398	397	404	409



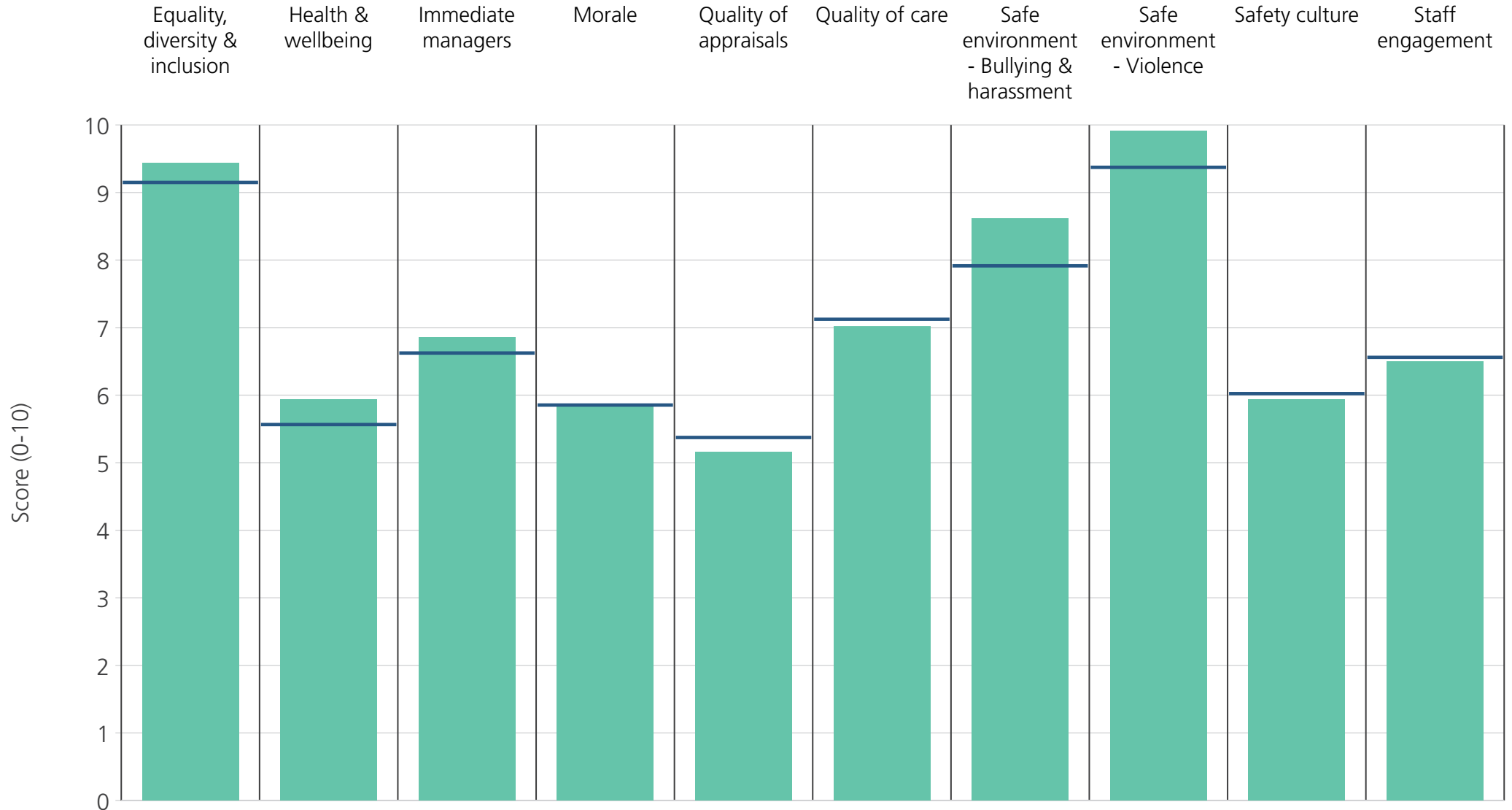
Directorate	9.2	5.8	6.8	5.9	5.3	6.9	8.2	9.9	5.8	6.5
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	678	681	681	678	597	399	677	677	674	683



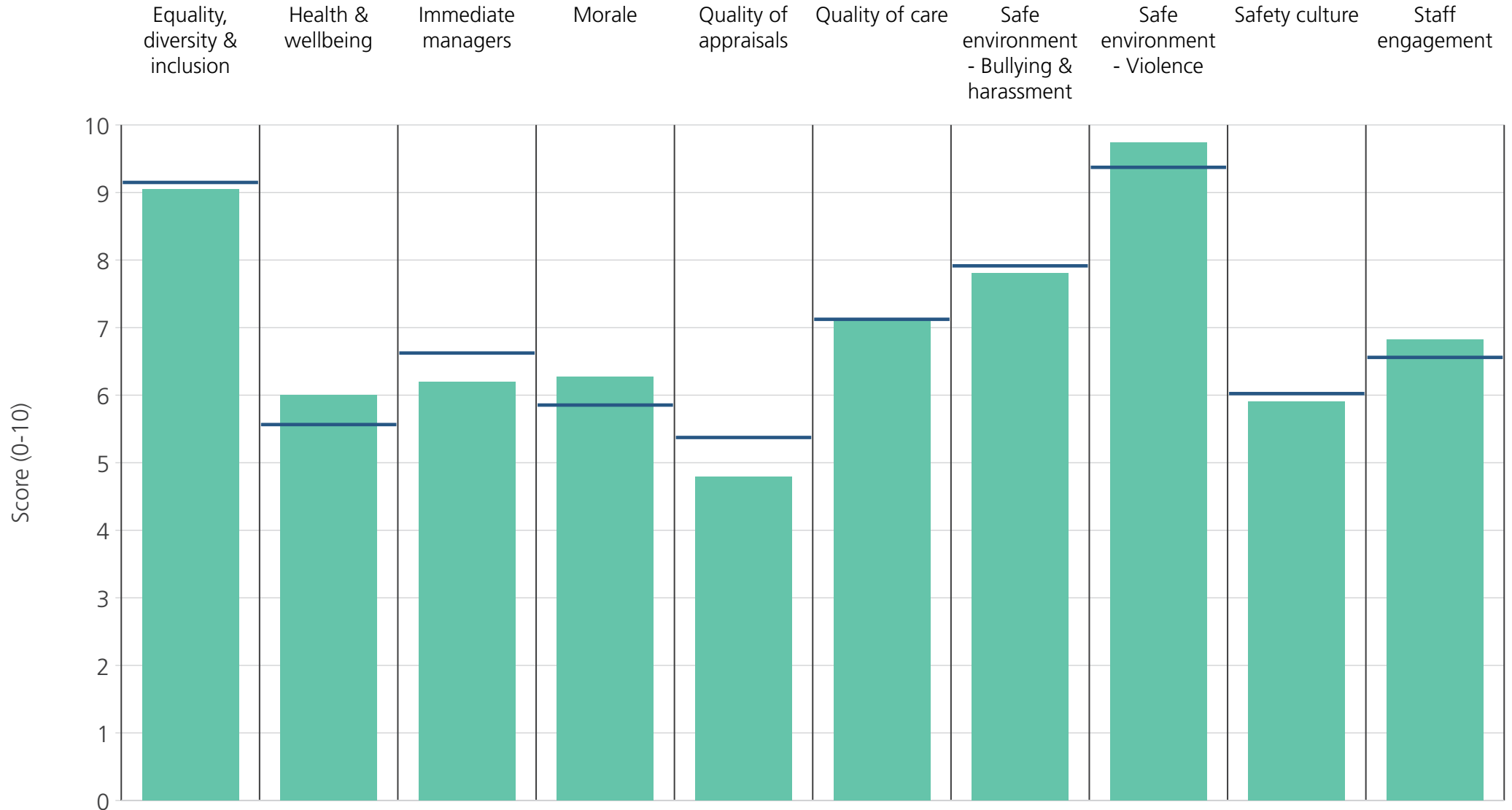
Directorate	9.4	5.6	6.4	5.9	5.5	6.8	7.8	9.4	6.0	6.5
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	208	209	210	209	184	208	208	208	208	210



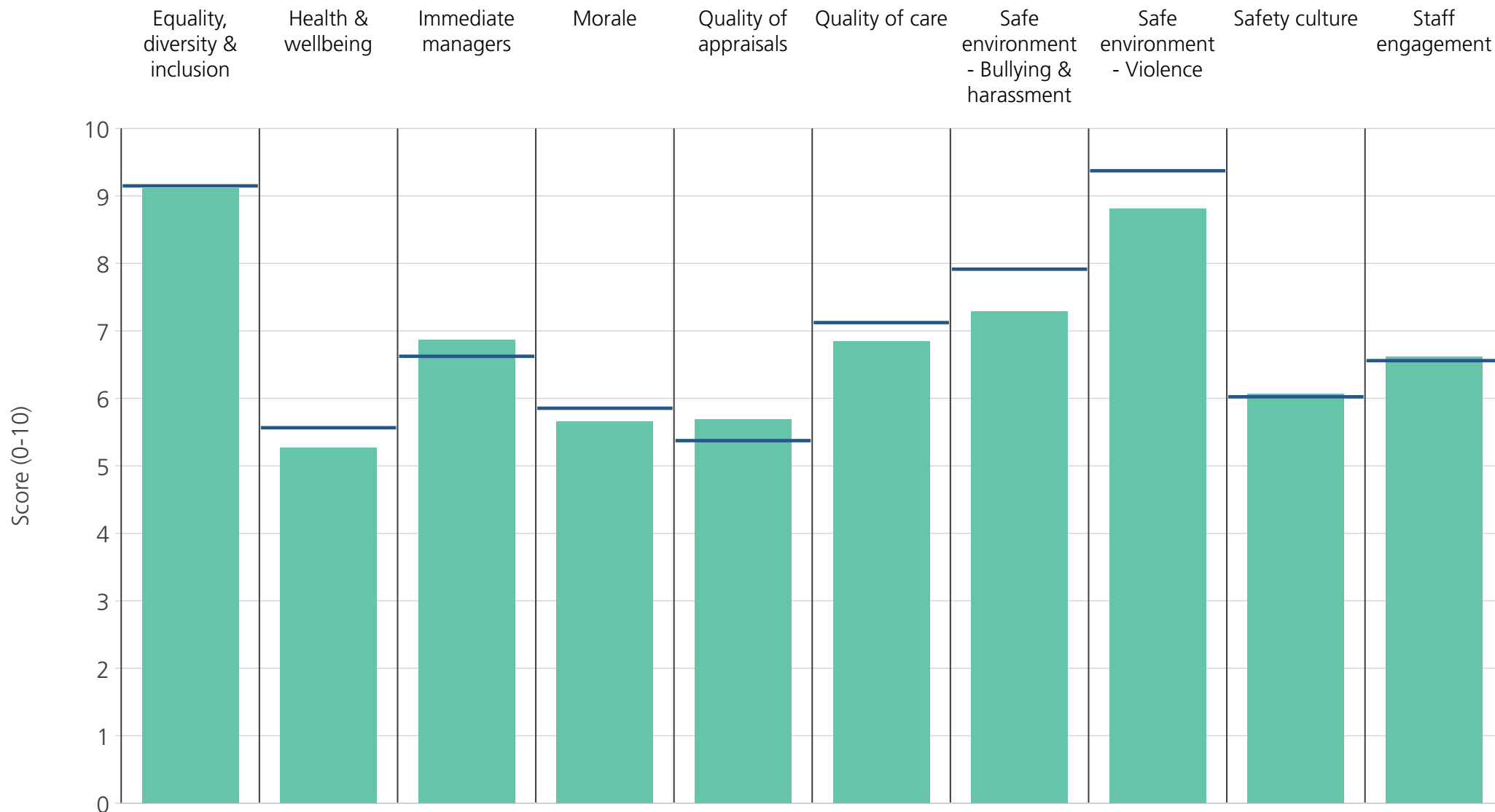
Directorate	9.0	5.7	6.4	6.0	5.2	7.5	8.3	9.4	6.2	6.4
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	315	319	323	307	262	246	305	305	314	317



Directorate	9.4	5.9	6.9	5.9	5.2	7.0	8.6	9.9	5.9	6.5
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	106	106	107	107	96	102	106	106	105	107



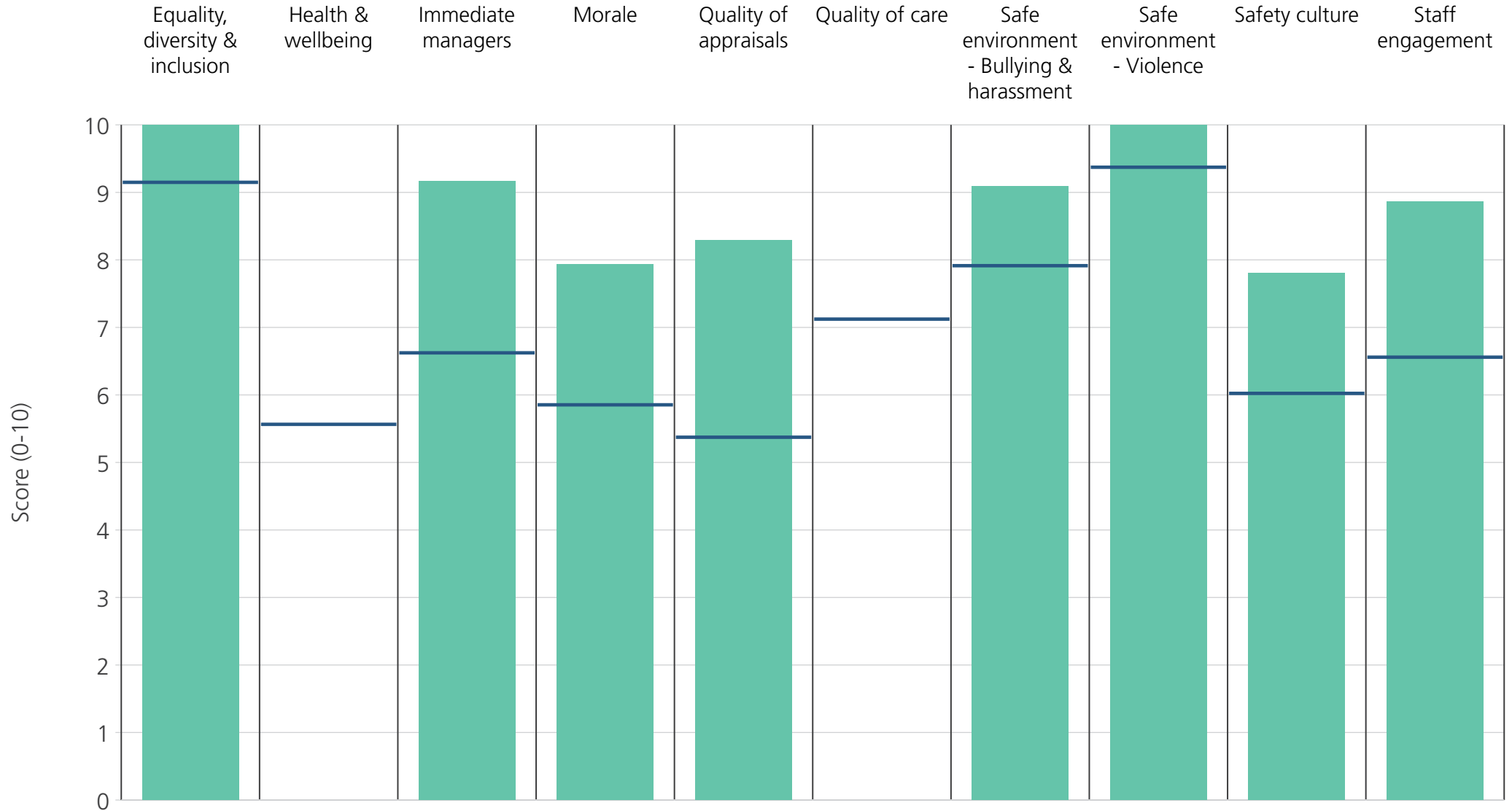
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	9.1	9.1	172
Health & wellbeing	6.0	5.6	175
Immediate managers	6.2	6.6	174
Morale	6.3	5.9	174
Quality of appraisals	4.8	5.4	159
Quality of care	7.1	7.1	175
Safe environment - Bullying & harassment	7.8	7.9	175
Safe environment - Violence	9.7	9.4	175
Safety culture	5.9	6.0	175
Staff engagement	6.8	6.6	174



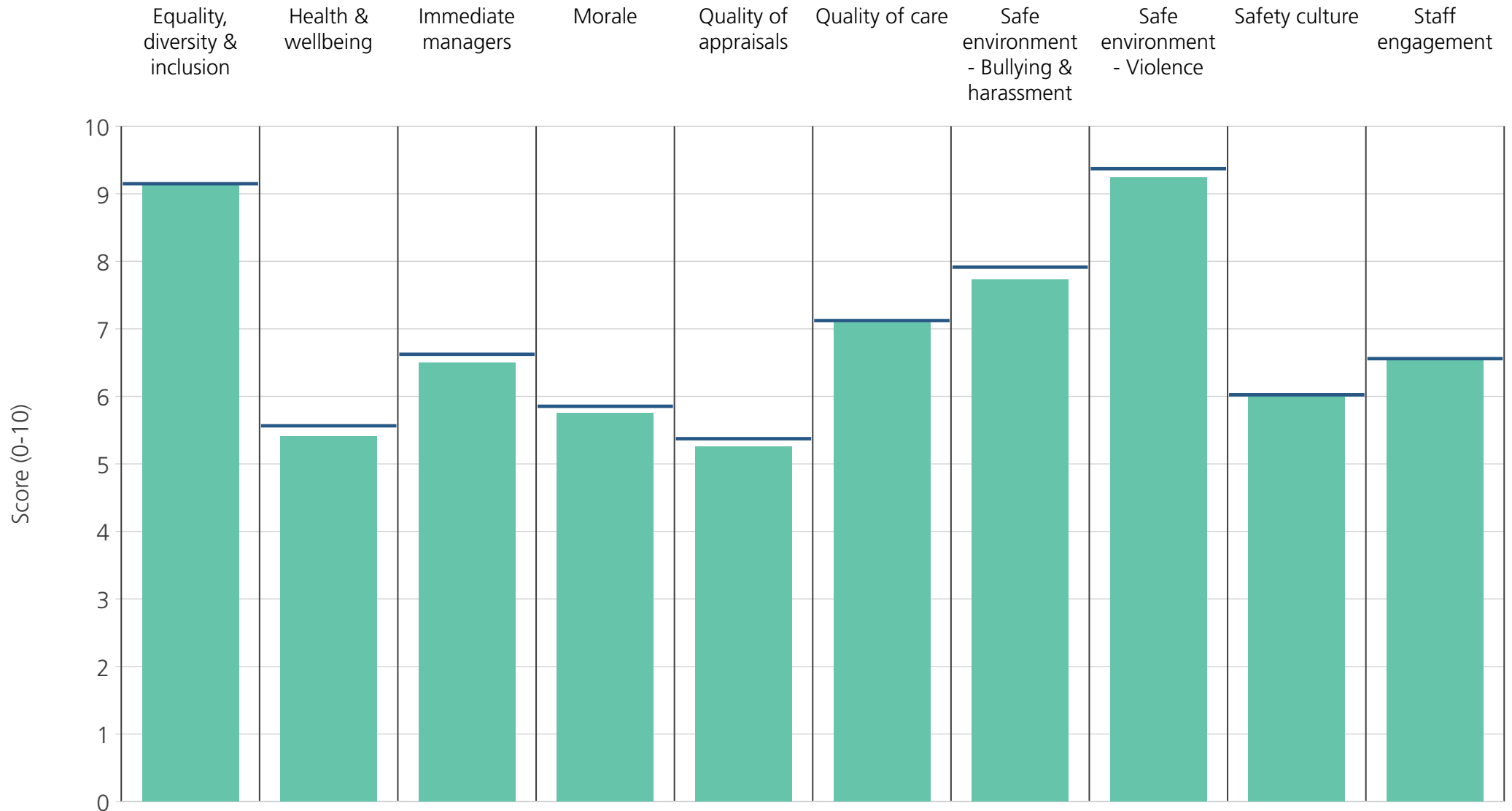
Directorate	9.1	5.3	6.9	5.7	5.7	6.8	7.3	8.8	6.1	6.6
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	592	594	592	591	541	586	594	591	596	592

Directorates 2

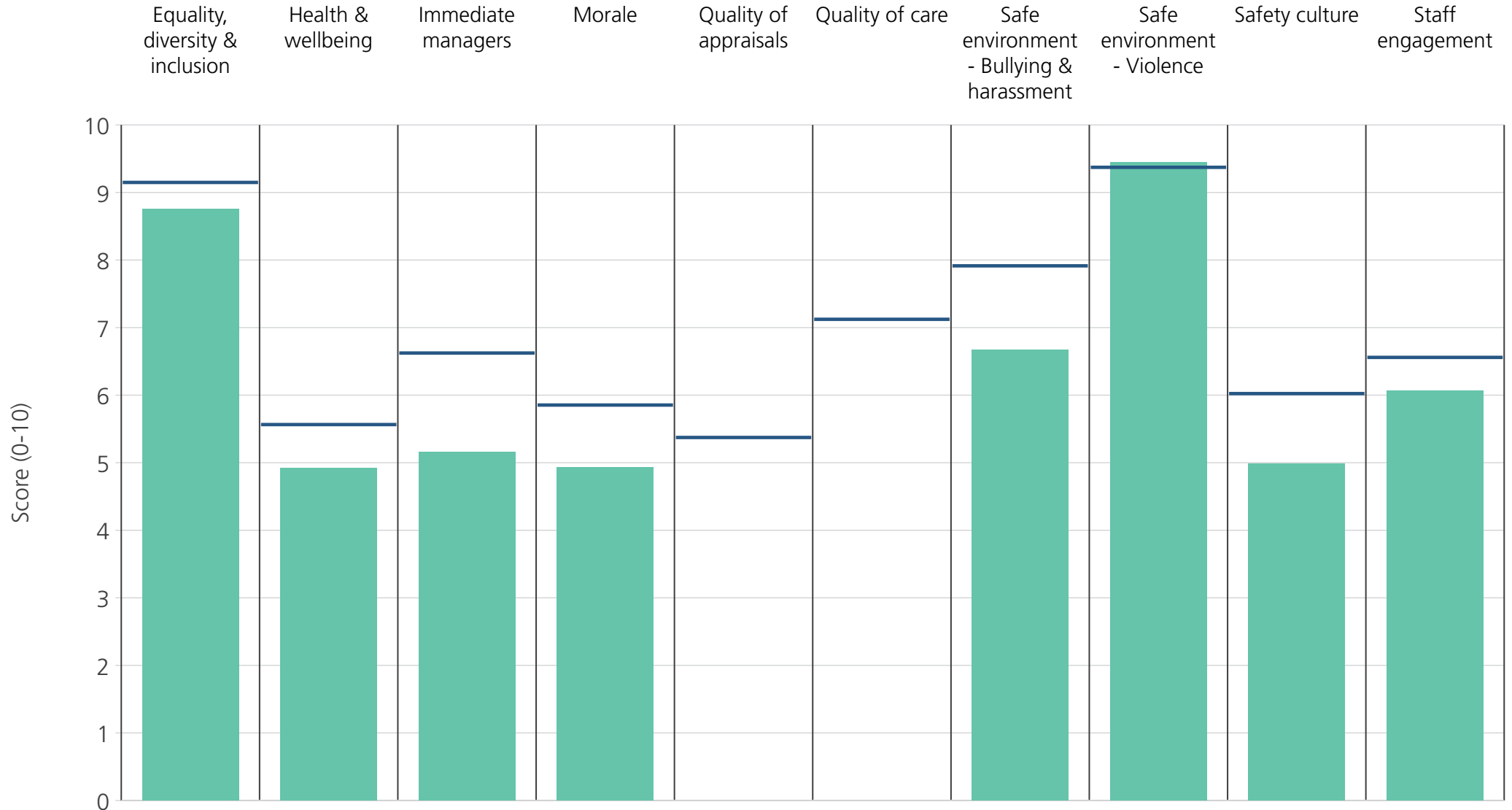
The Shrewsbury and Telford Hospital NHS Trust
2018 NHS Staff Survey Results



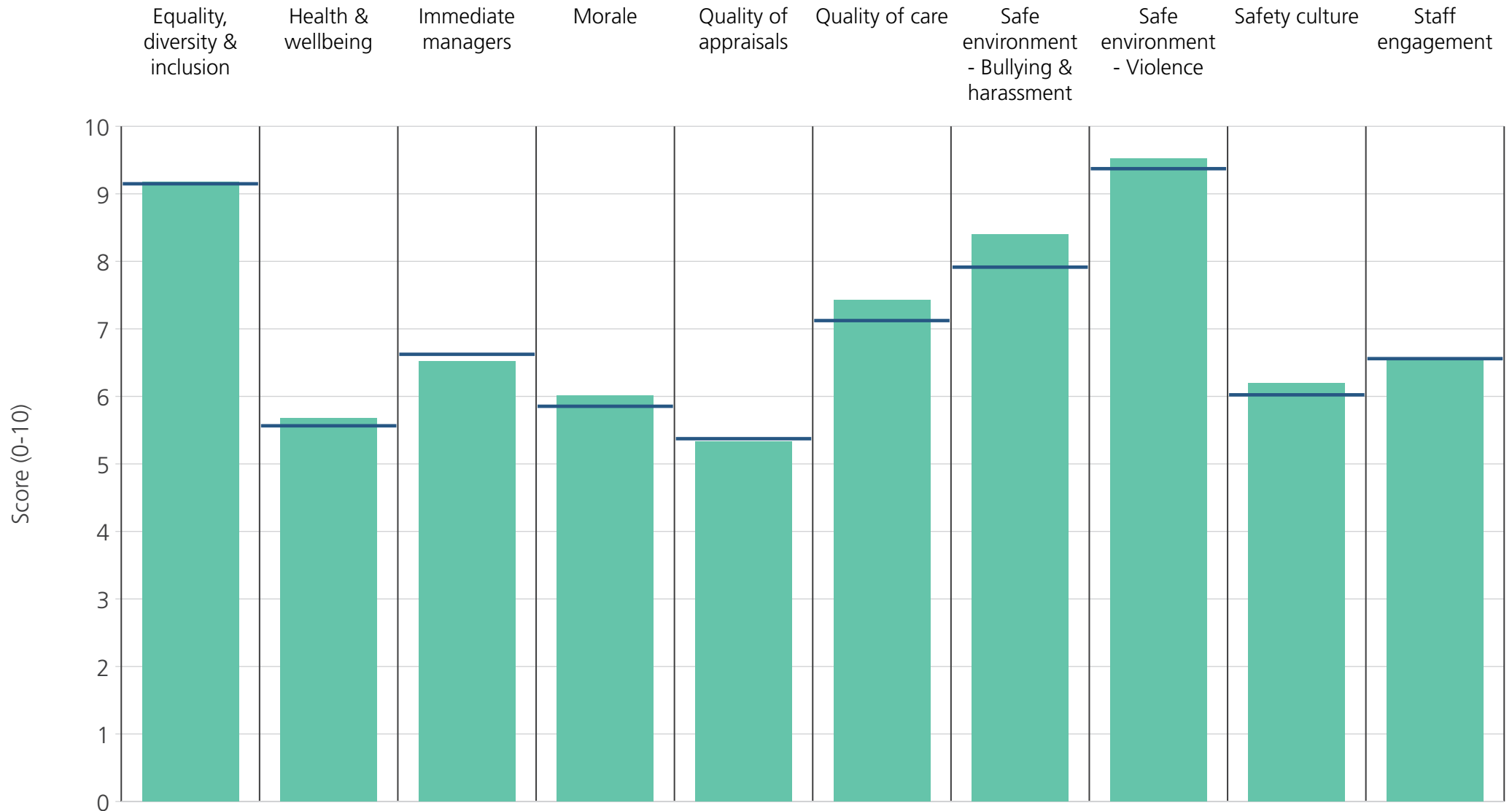
Directorate	10.0		9.2	7.9	8.3		9.1	10.0	7.8	8.9
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	11	10	11	11	11	7	11	11	11	11



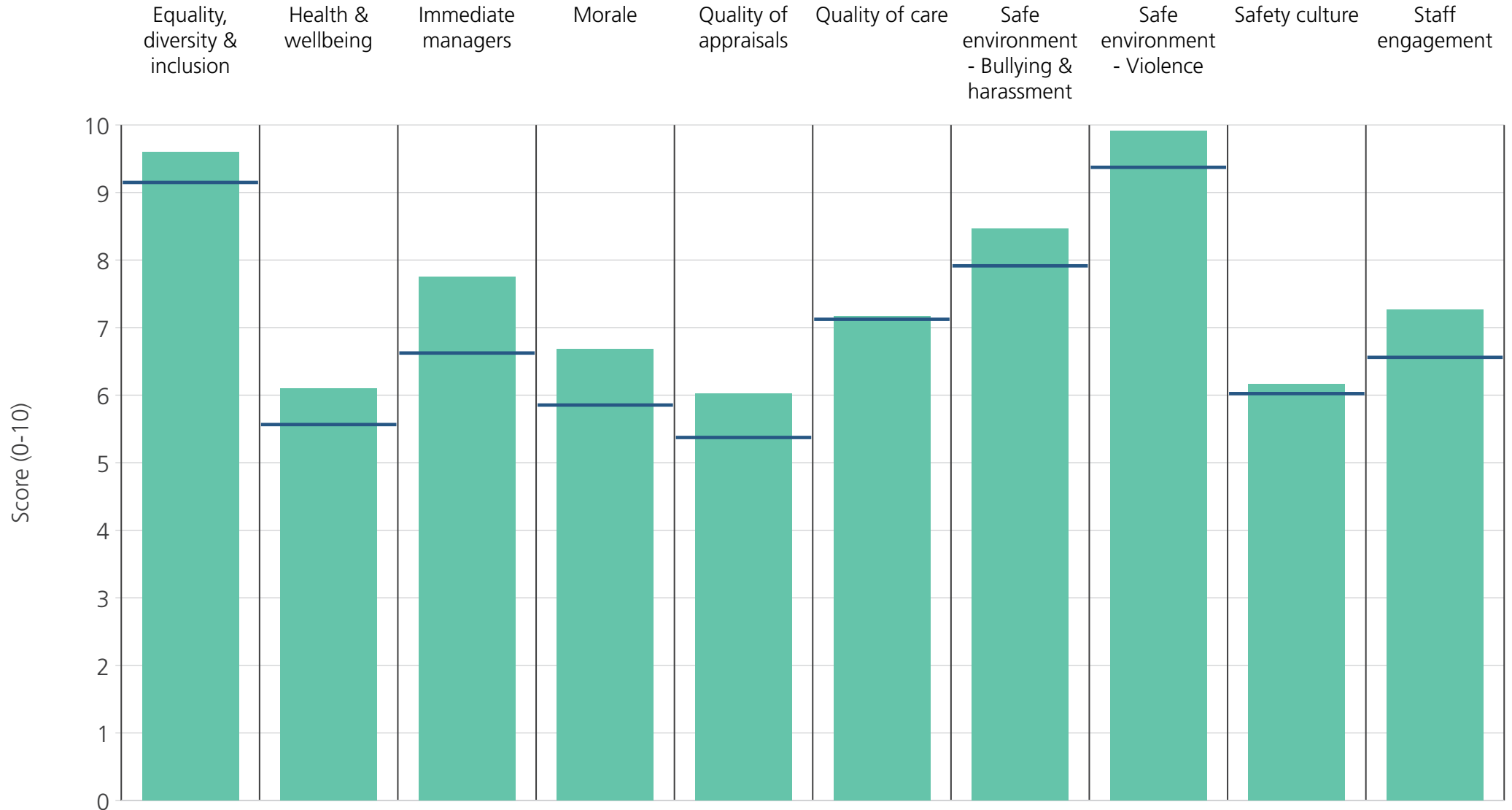
Directorate	9.2	5.4	6.5	5.8	5.3	7.1	7.7	9.2	6.0	6.5
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	1815	1827	1827	1810	1575	1719	1816	1815	1820	1832



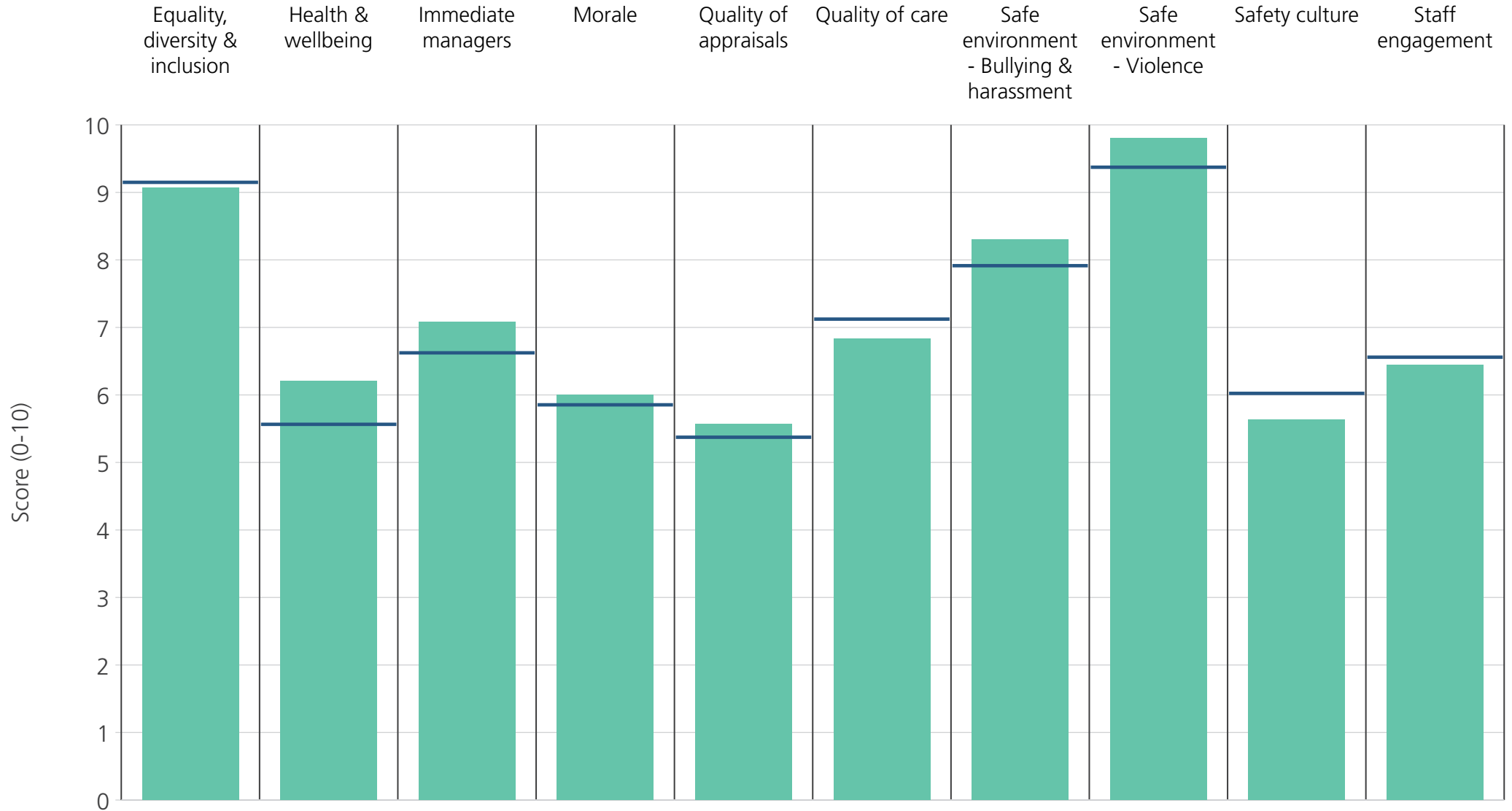
Directorate	8.8	4.9	5.2	4.9	5.4	7.1	6.7	9.4	5.0	6.1
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	12	12	12	12	7	10	11	12	11	12



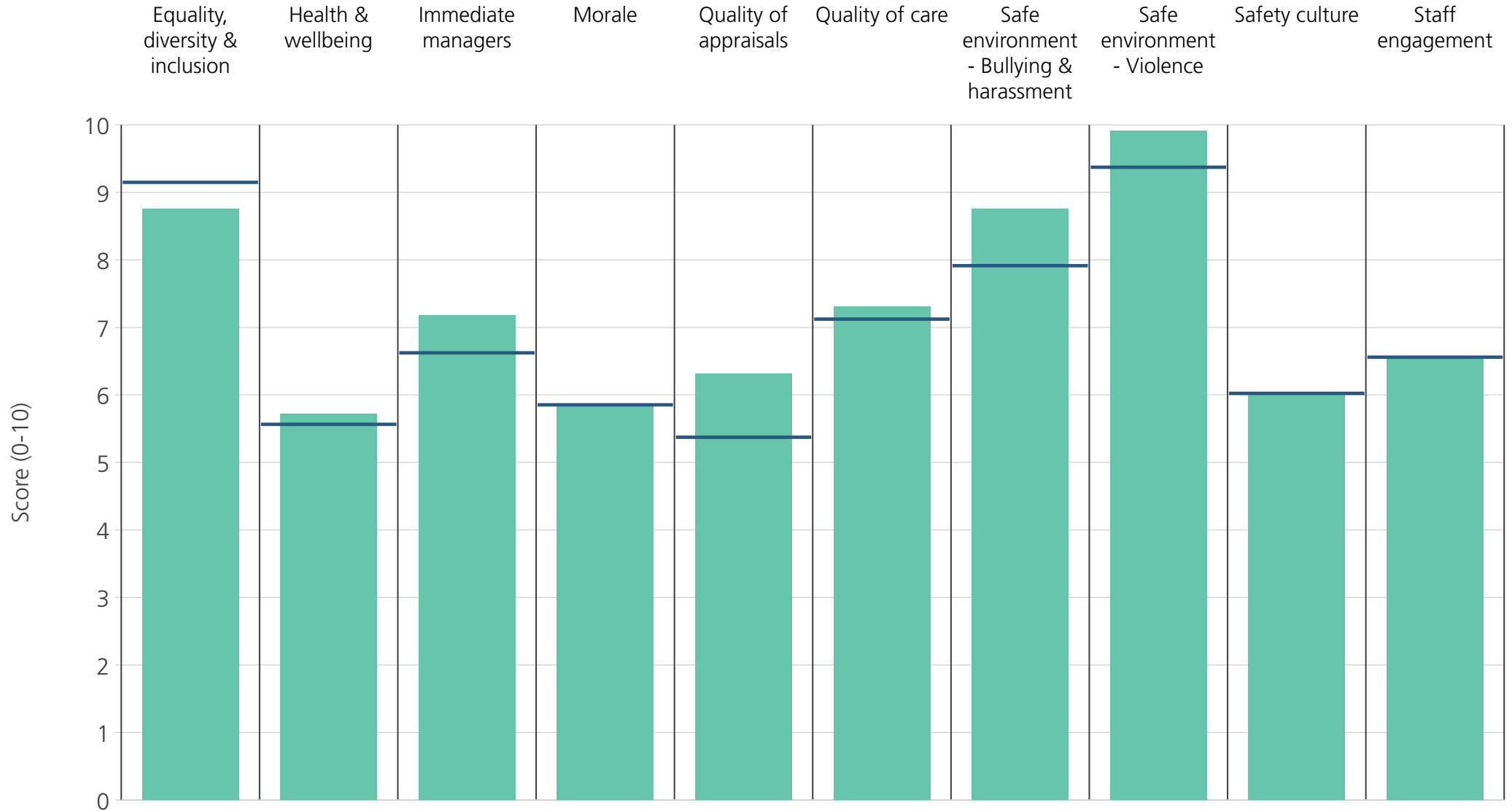
Directorate	9.2	5.7	6.5	6.0	5.3	7.4	8.4	9.5	6.2	6.5
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	323	327	328	316	276	237	311	313	322	324



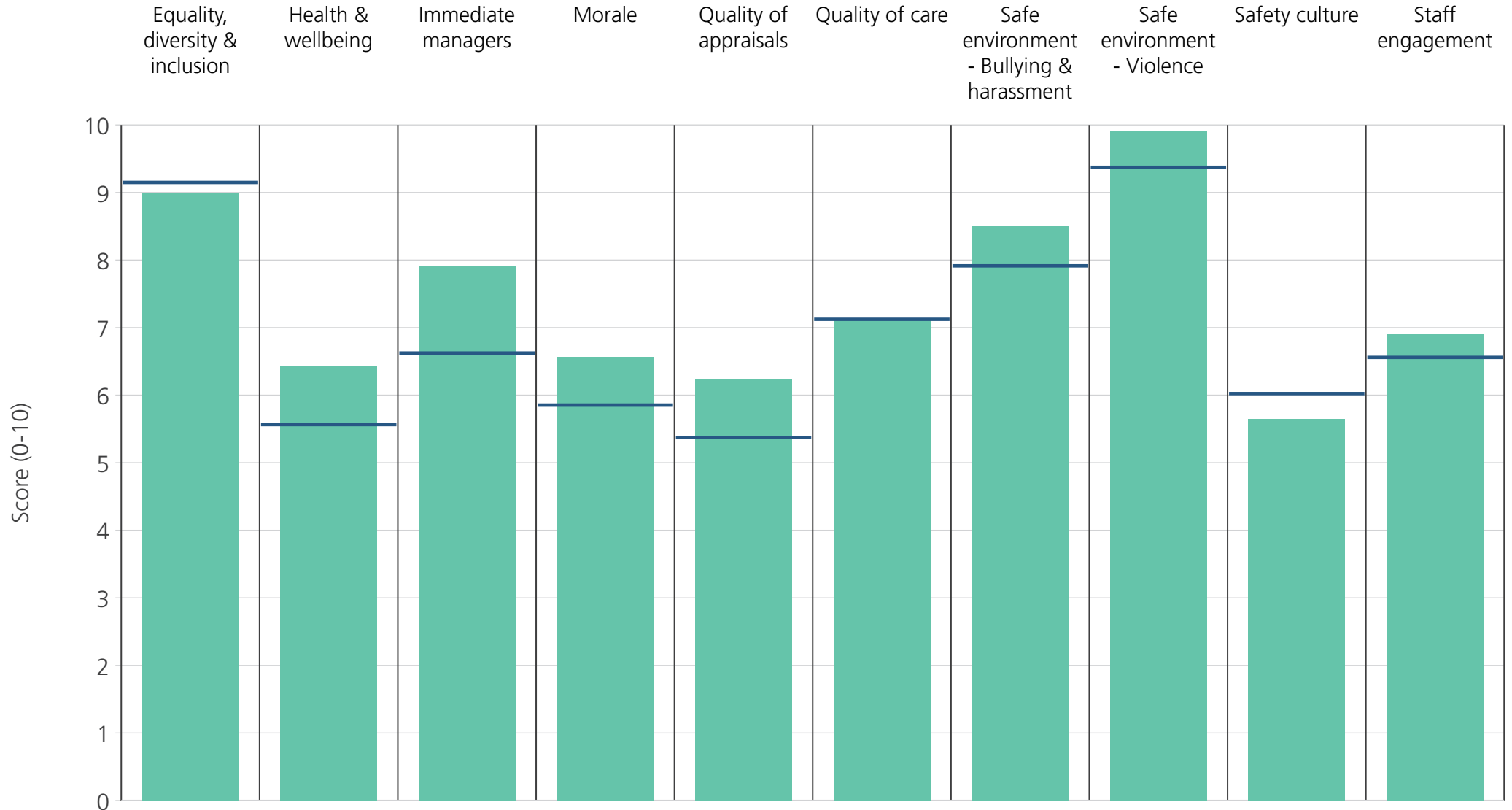
Directorate	9.6	6.1	7.7	6.7	6.0	7.2	8.5	9.9	6.2	7.3
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	39	39	39	39	39	35	39	38	39	39



Directorate	9.1	6.2	7.1	6.0	5.6	6.8	8.3	9.8	5.6	6.4
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	223	224	225	224	209	109	223	220	220	224



Directorate	8.8	5.7	7.2	5.9	6.3	7.3	8.8	9.9	6.0	6.6
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	40	39	39	40	38	31	40	39	40	40



Directorate	9.0	6.4	7.9	6.6	6.2	7.1	8.5	9.9	5.6	6.9
Your org	9.1	5.6	6.6	5.9	5.4	7.1	7.9	9.4	6.0	6.6
Responses	73	74	73	74	67	24	74	73	74	74