

Norfolk Community Health and Care NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Norfolk Community Health and Care NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Norfolk Community Health and Care NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

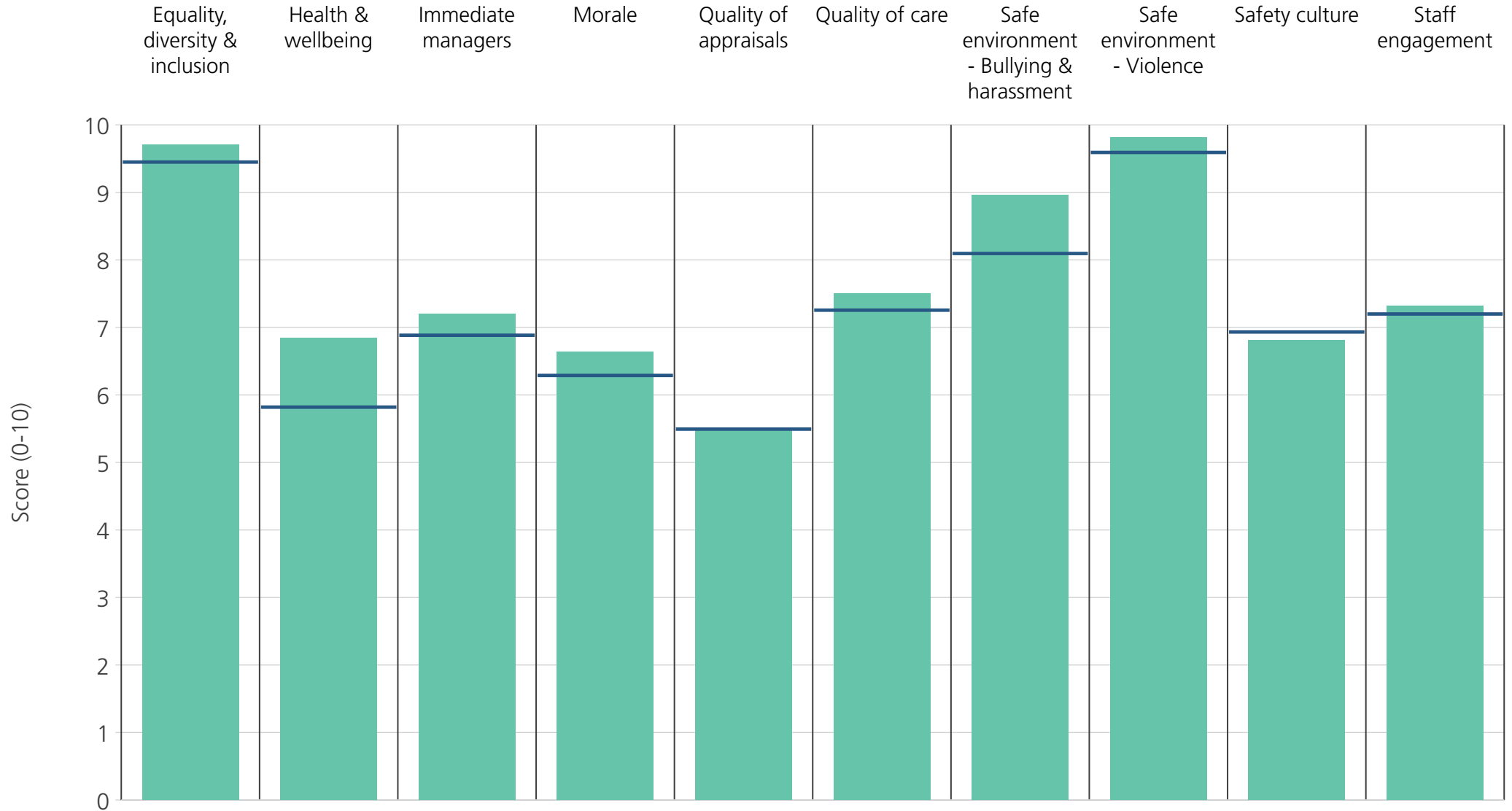
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



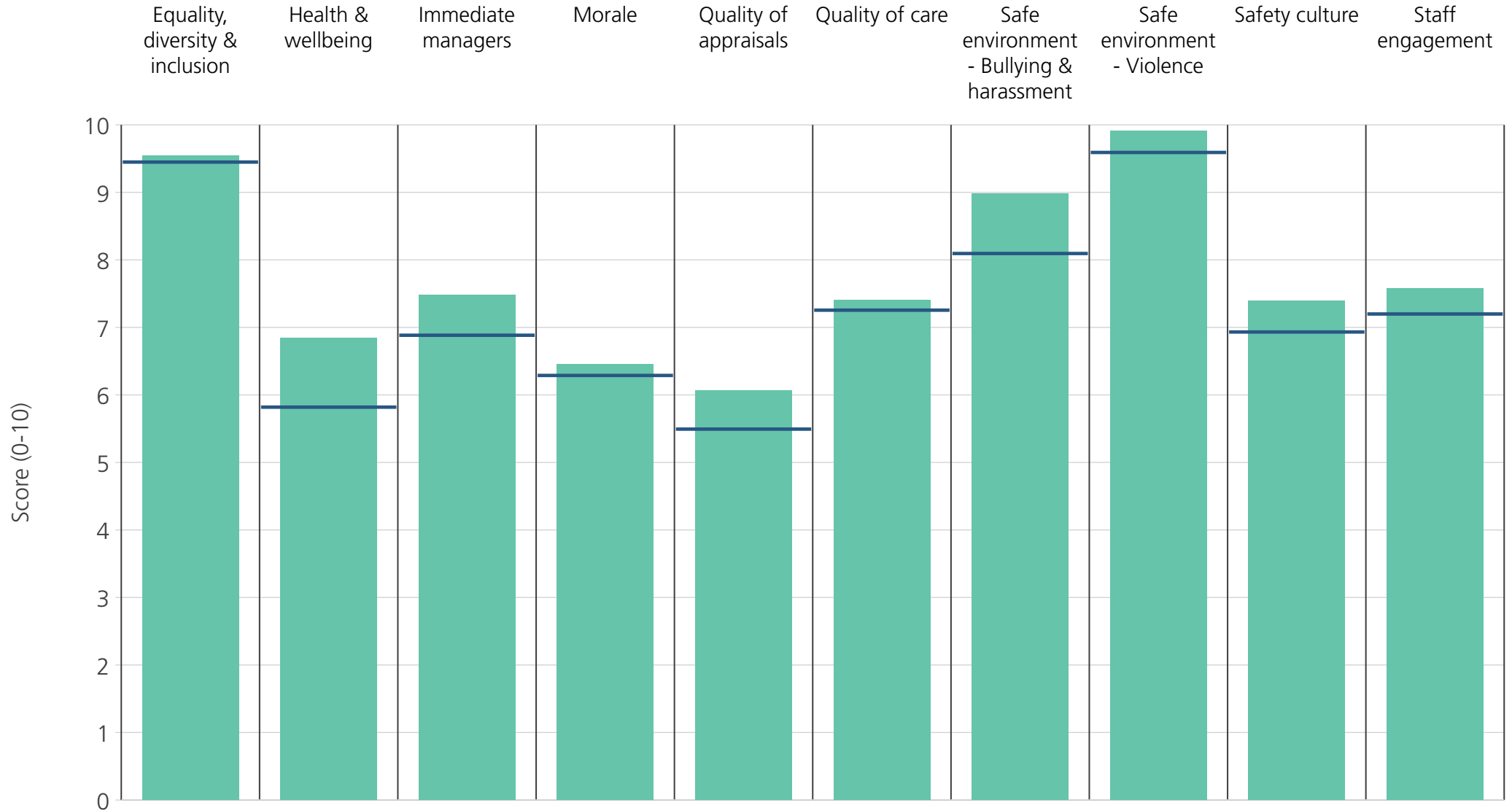
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

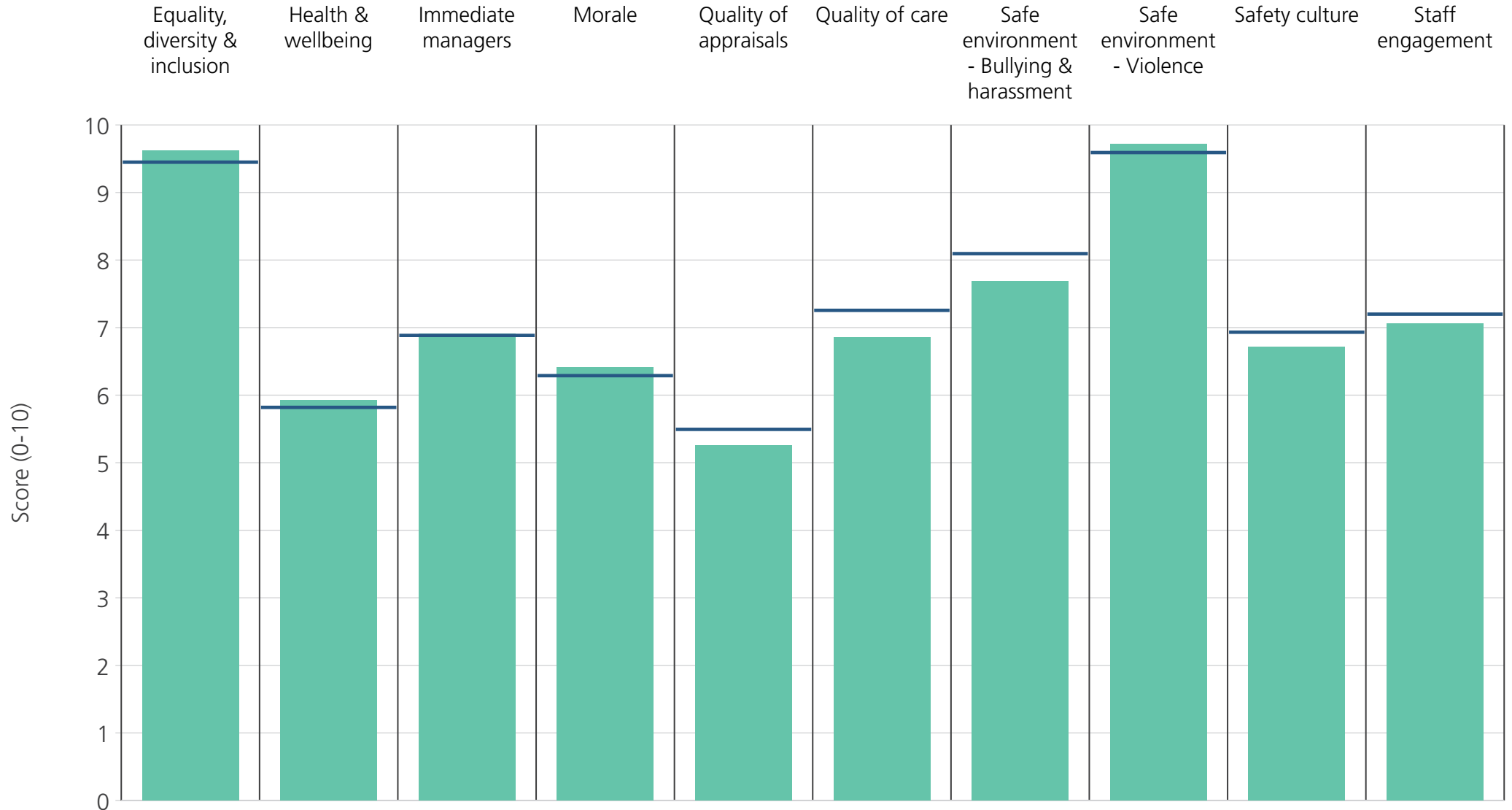
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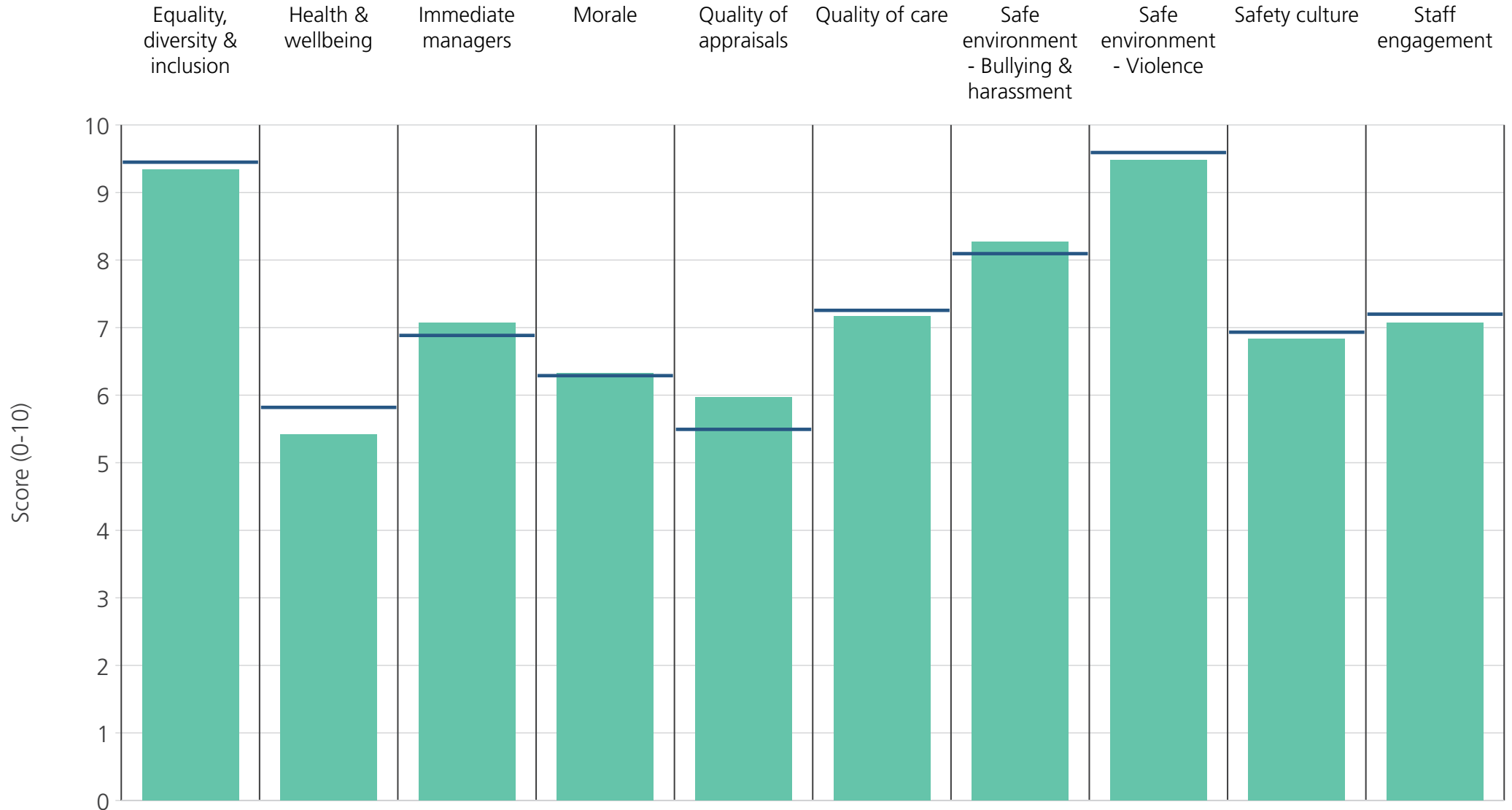
Directorate	9.7	6.8	7.2	6.6	5.5	7.5	9.0	9.8	6.8	7.3
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	74	73	73	71	69	74	74	73	74	74



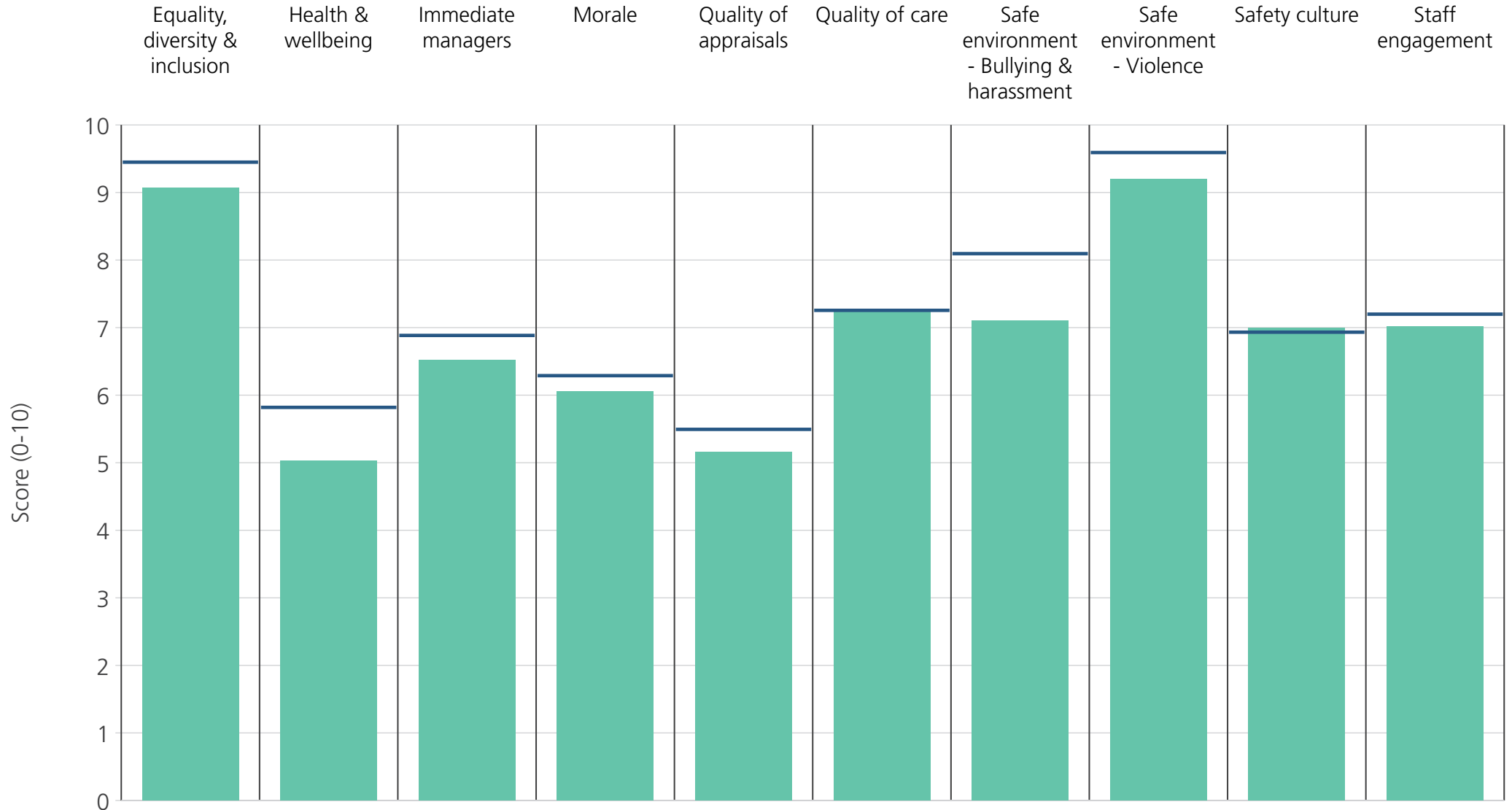
Directorate	9.5	6.8	7.5	6.5	6.1	7.4	9.0	9.9	7.4	7.6
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	189	188	189	188	171	80	189	189	190	191



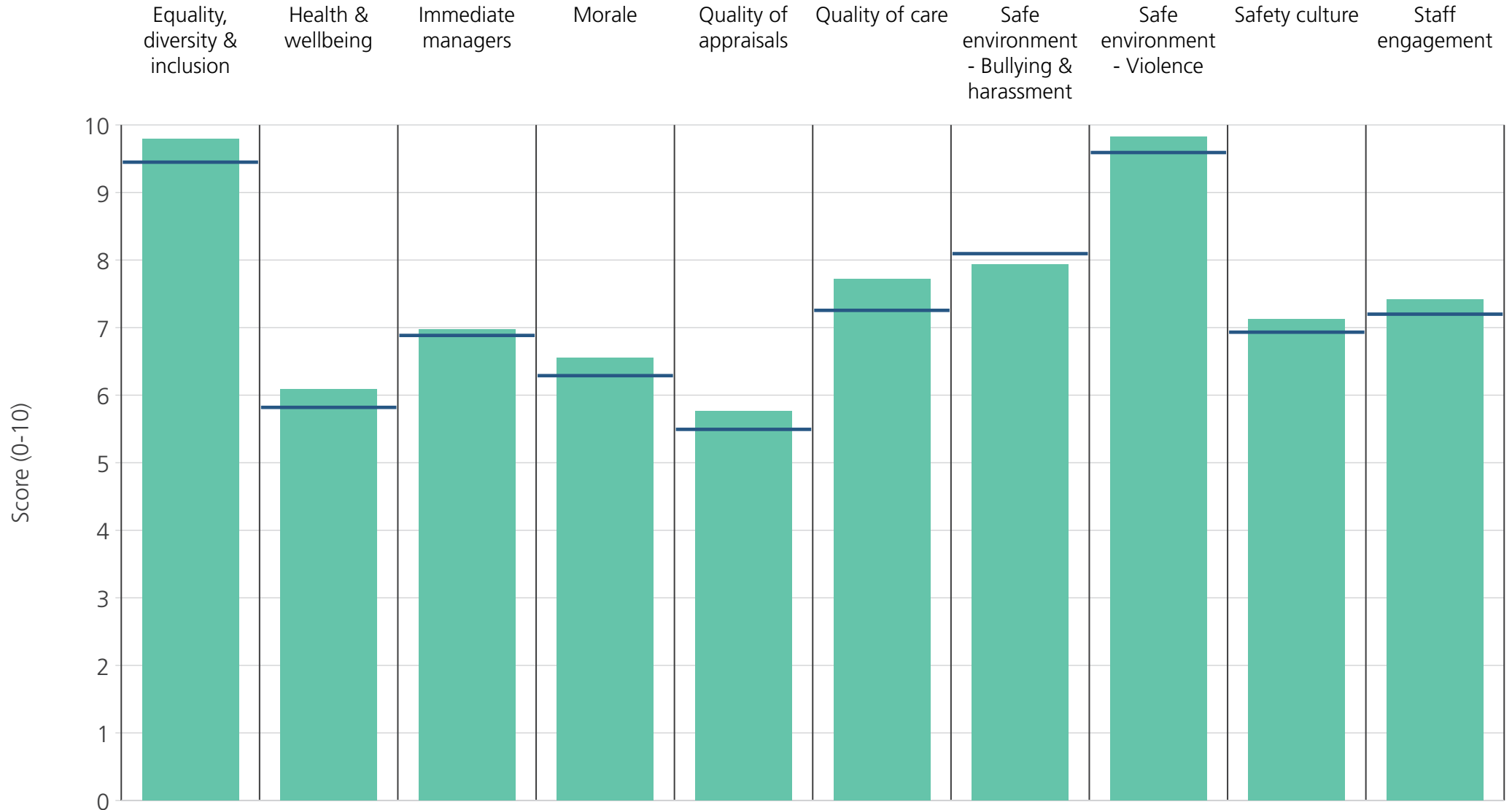
Directorate	9.6	5.9	6.9	6.4	5.3	6.9	7.7	9.7	6.7	7.1
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	59	58	59	59	53	53	59	59	58	59



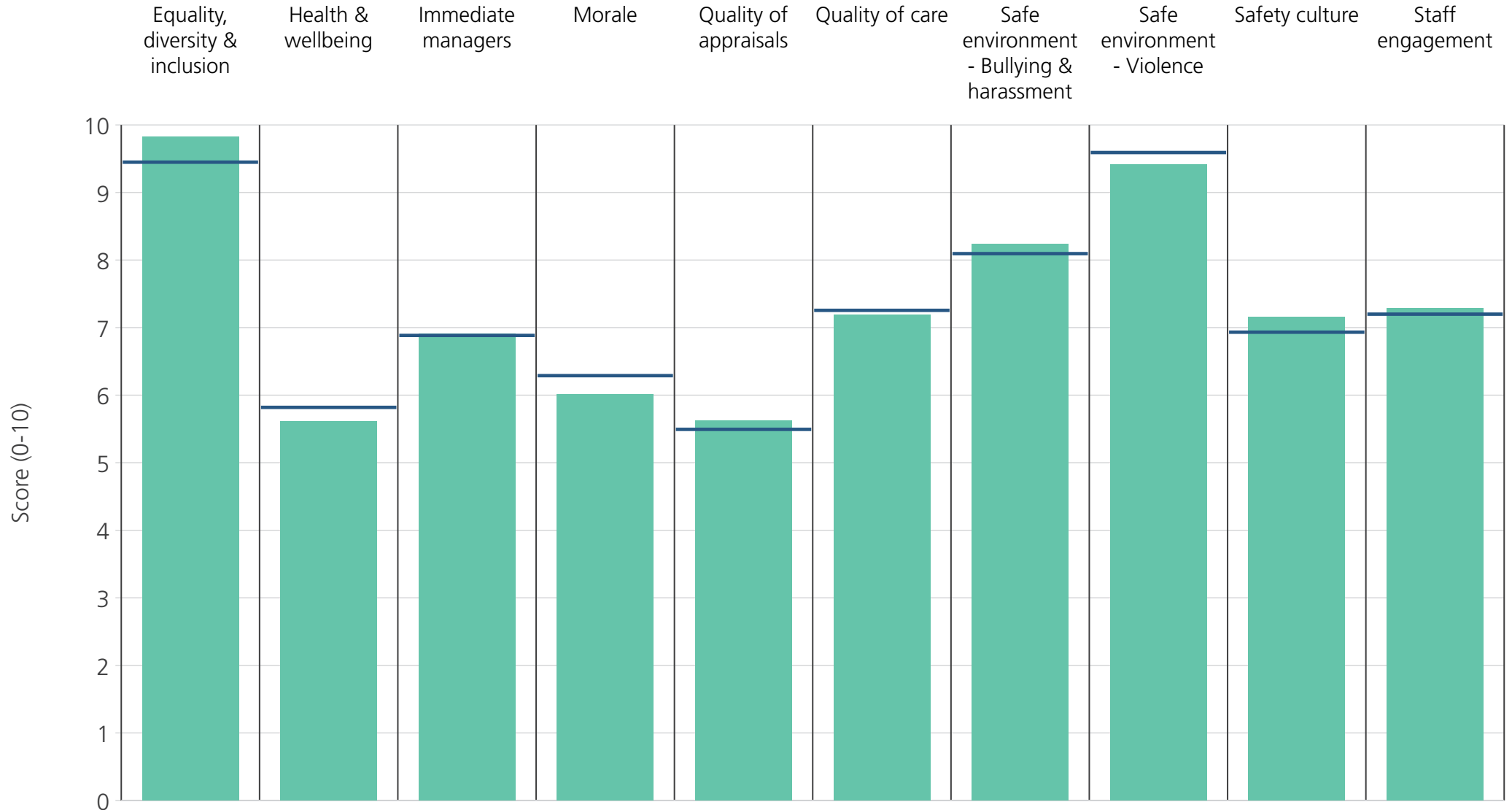
Directorate	9.3	5.4	7.1	6.3	6.0	7.2	8.3	9.5	6.8	7.1
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	110	110	111	109	103	109	110	109	109	111



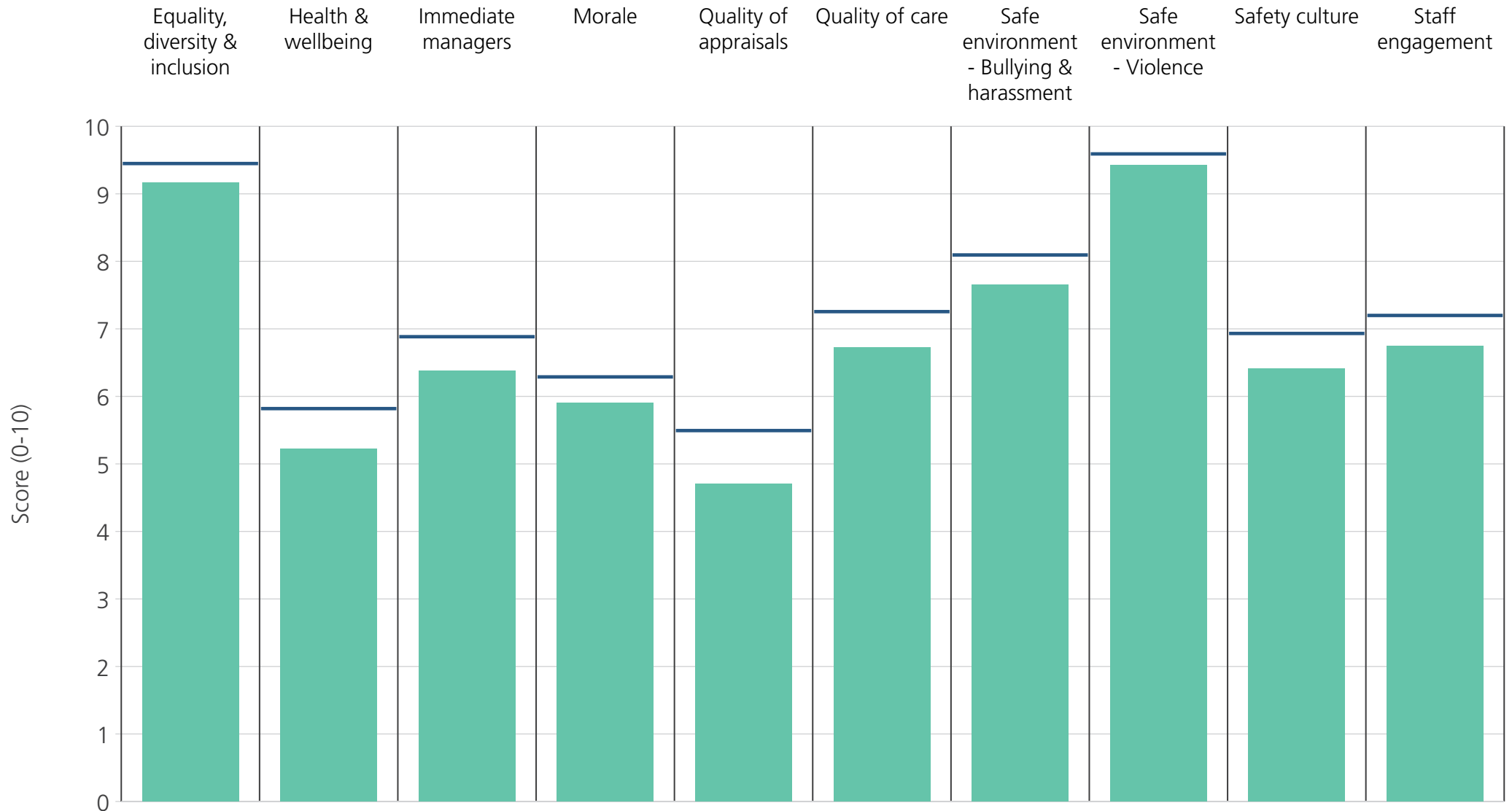
Directorate	9.1	5.0	6.5	6.1	5.2	7.3	7.1	9.2	7.0	7.0
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	155	154	152	151	132	151	153	153	155	153



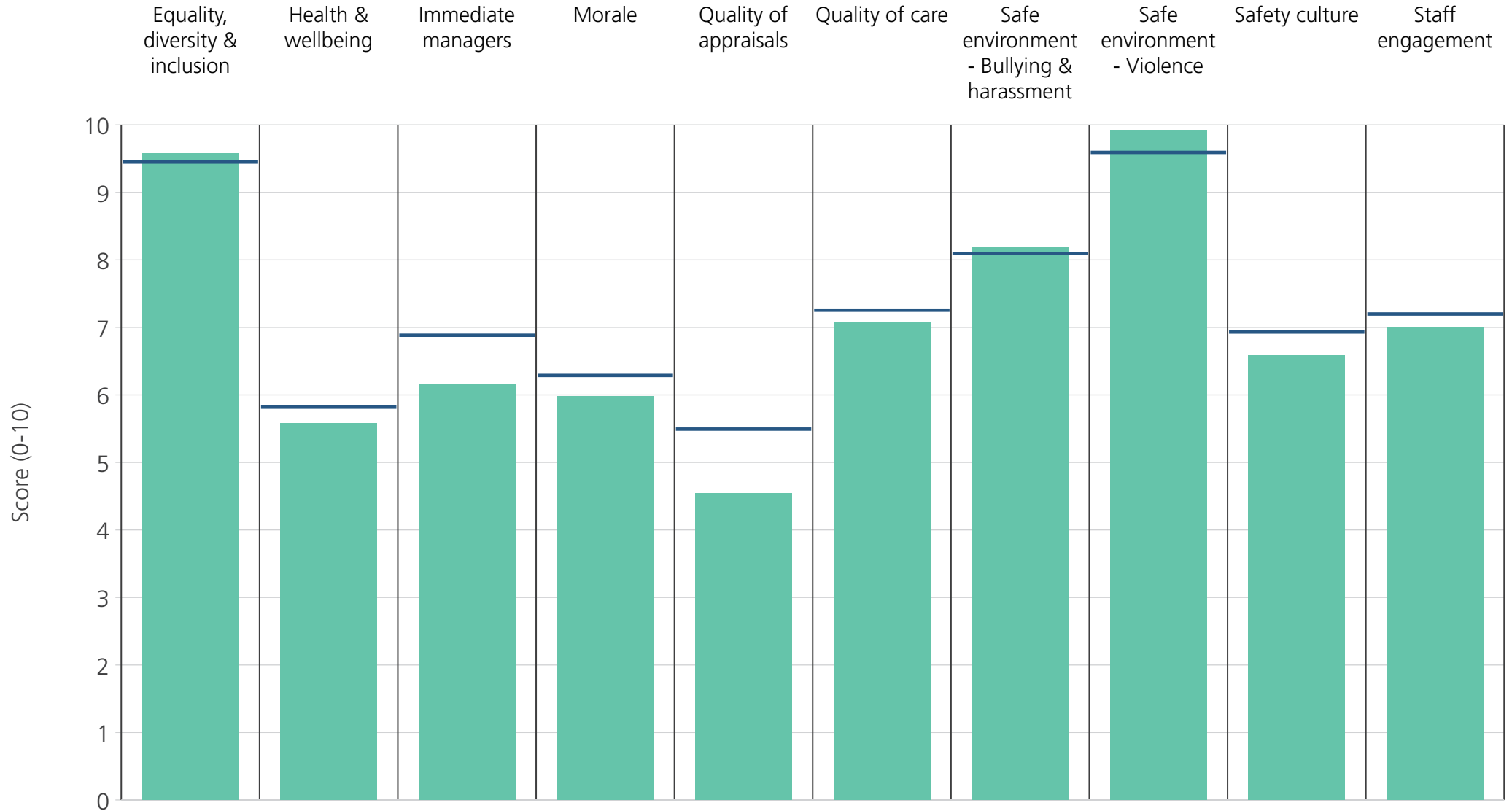
Directorate	9.8	6.1	7.0	6.5	5.8	7.7	7.9	9.8	7.1	7.4
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	78	78	79	78	70	75	79	78	79	79



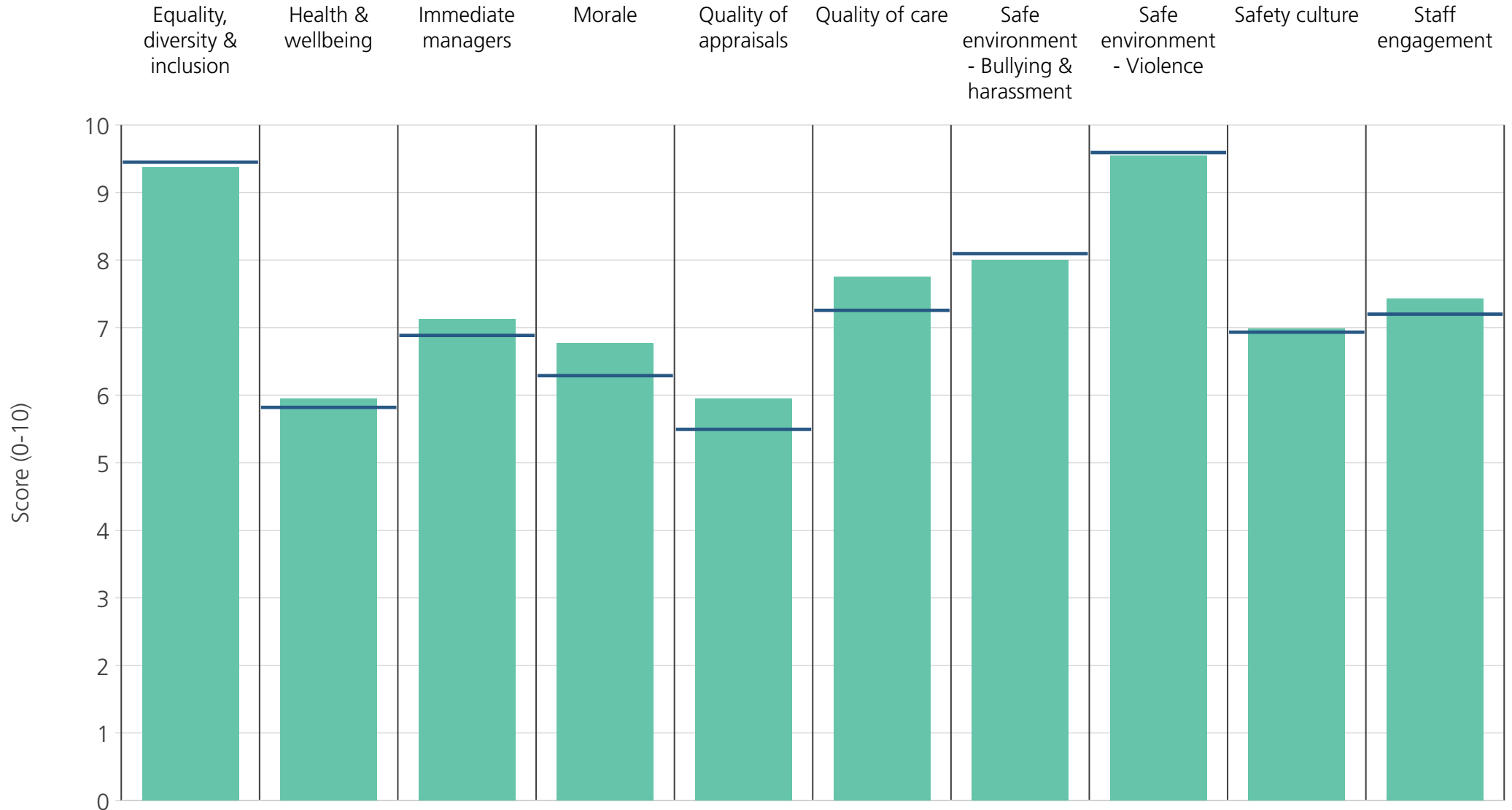
Directorate	9.8	5.6	6.9	6.0	5.6	7.2	8.2	9.4	7.2	7.3
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	127	127	124	120	115	125	124	125	126	125



Directorate	9.2	5.2	6.4	5.9	4.7	6.7	7.6	9.4	6.4	6.8
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	170	170	170	168	148	166	168	168	170	169



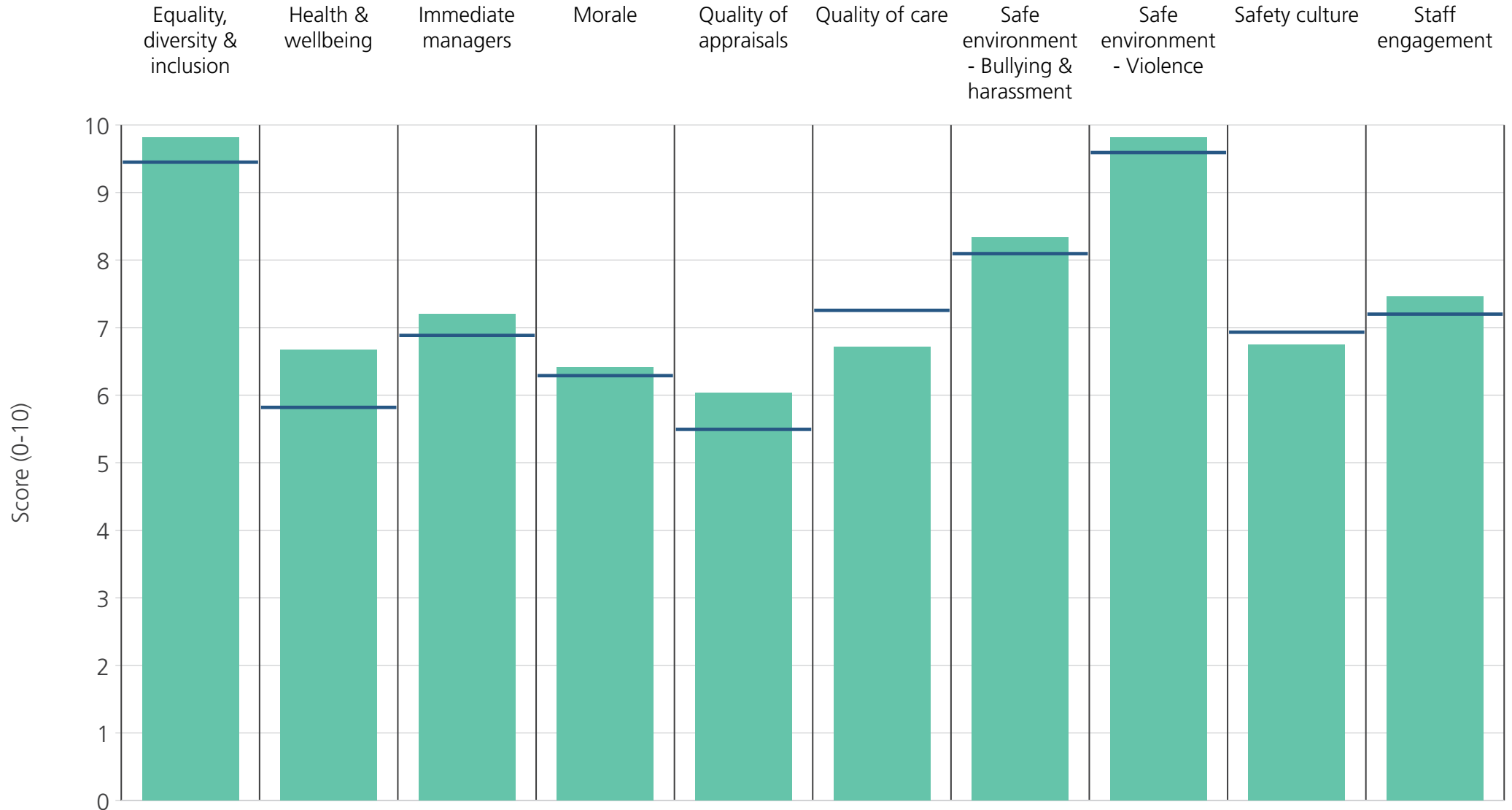
Directorate	9.6	5.6	6.2	6.0	4.5	7.1	8.2	9.9	6.6	7.0
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	86	86	86	86	74	64	85	85	86	86



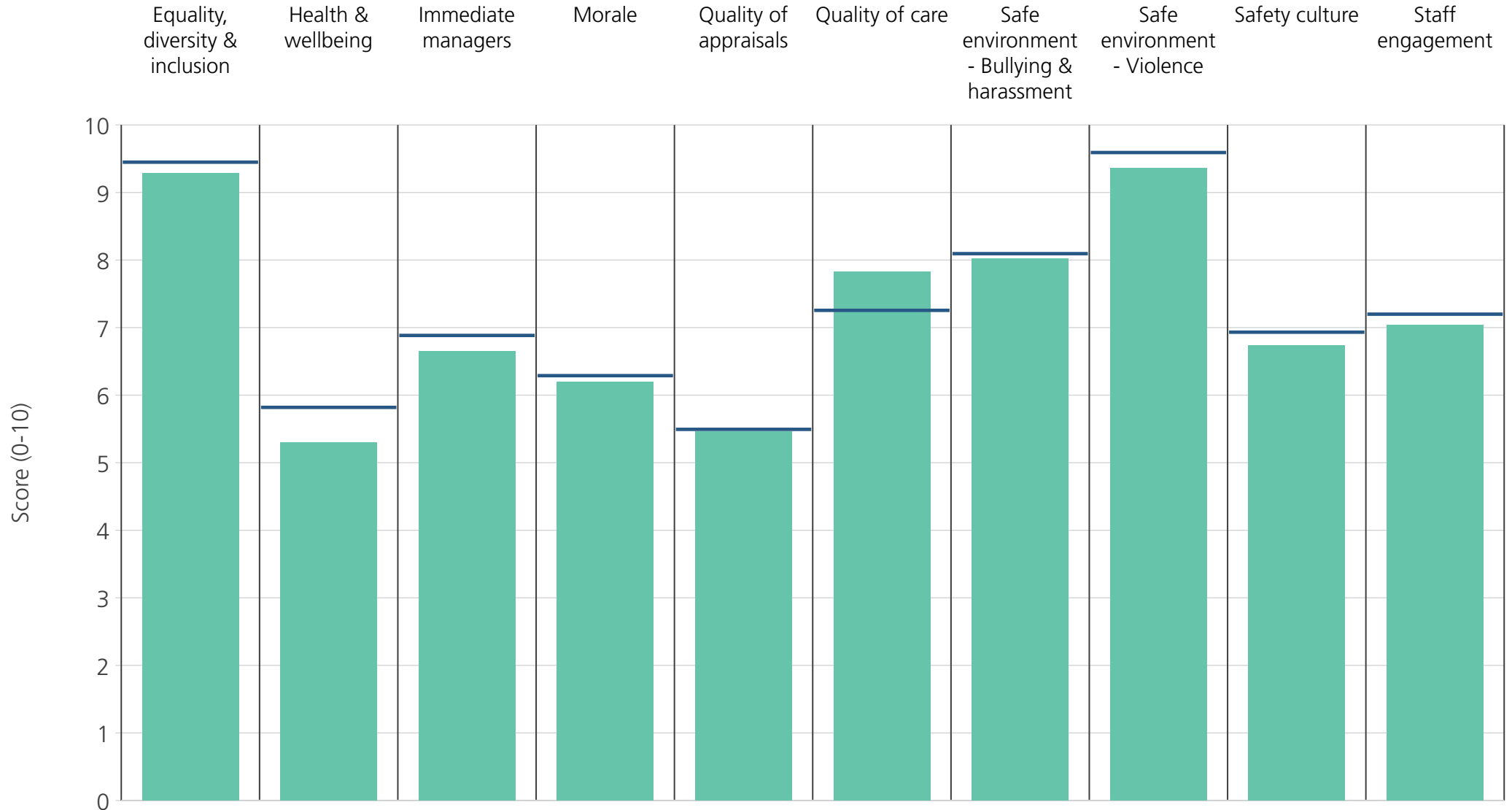
Directorate	9.4	5.9	7.1	6.8	5.9	7.8	8.0	9.5	7.0	7.4
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	154	154	154	152	143	152	153	152	154	154

Directorates 2

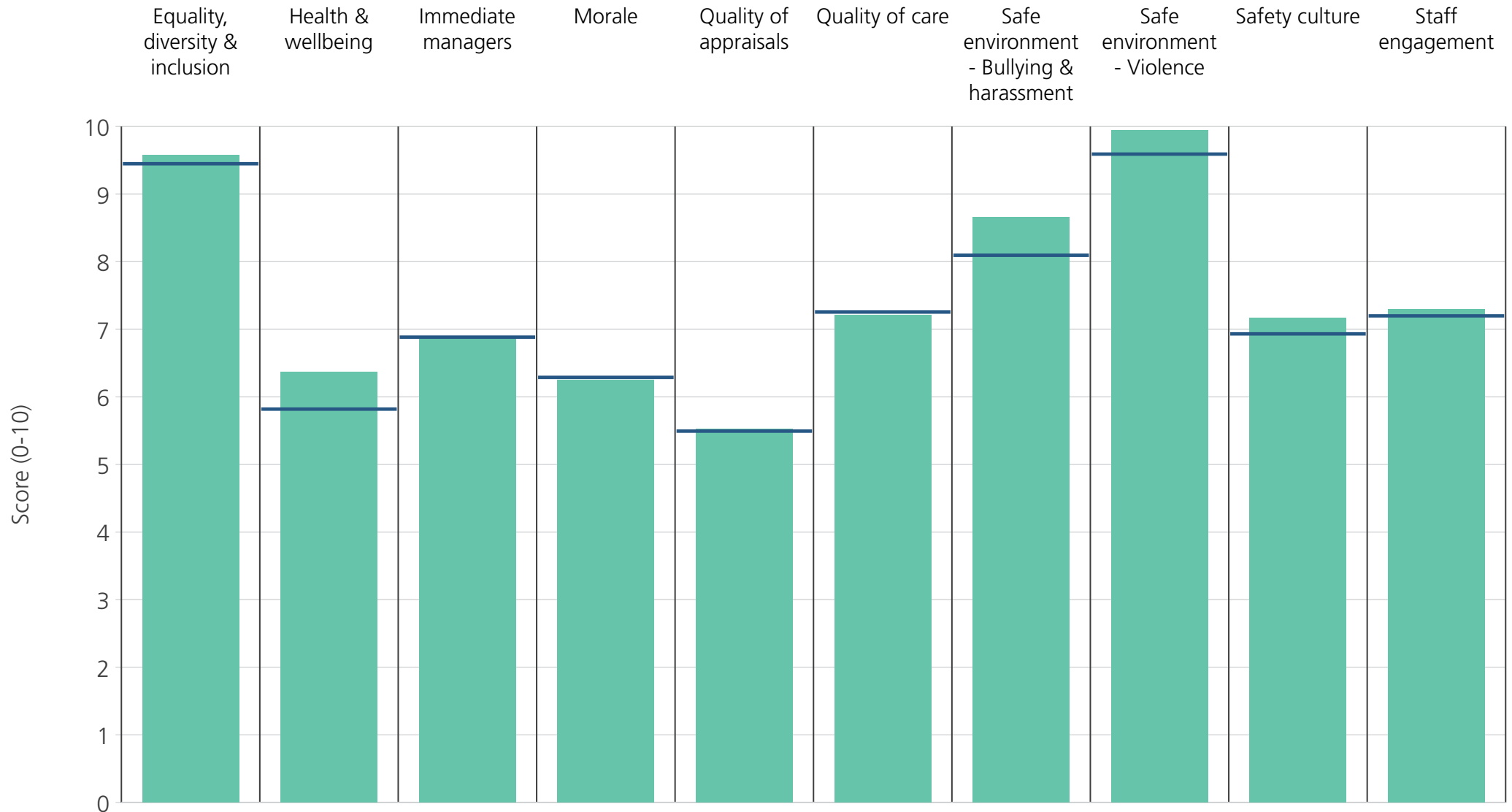
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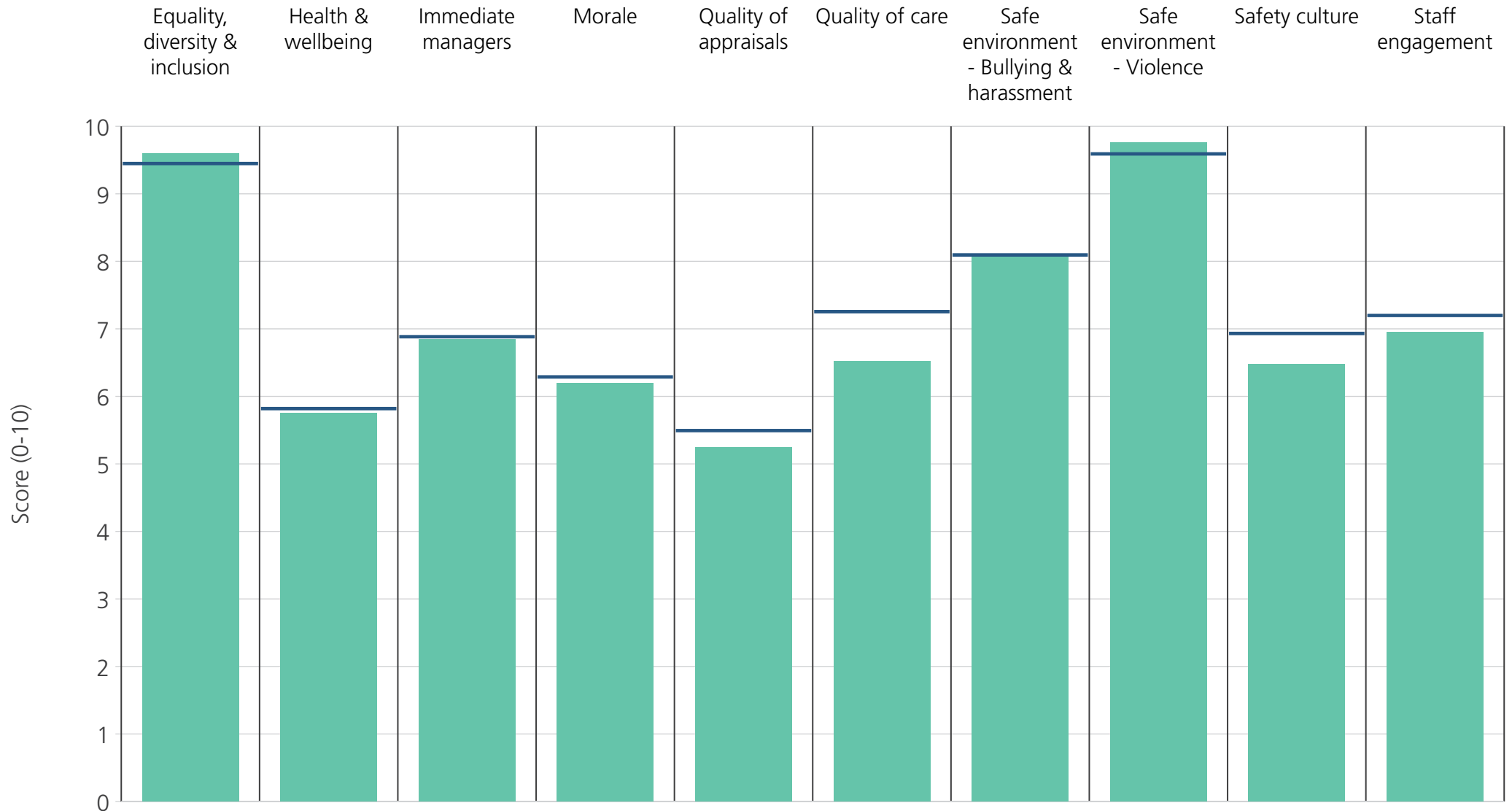
Directorate	9.8	6.7	7.2	6.4	6.0	6.7	8.3	9.8	6.7	7.5
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	18	18	18	16	17	18	18	18	18	18



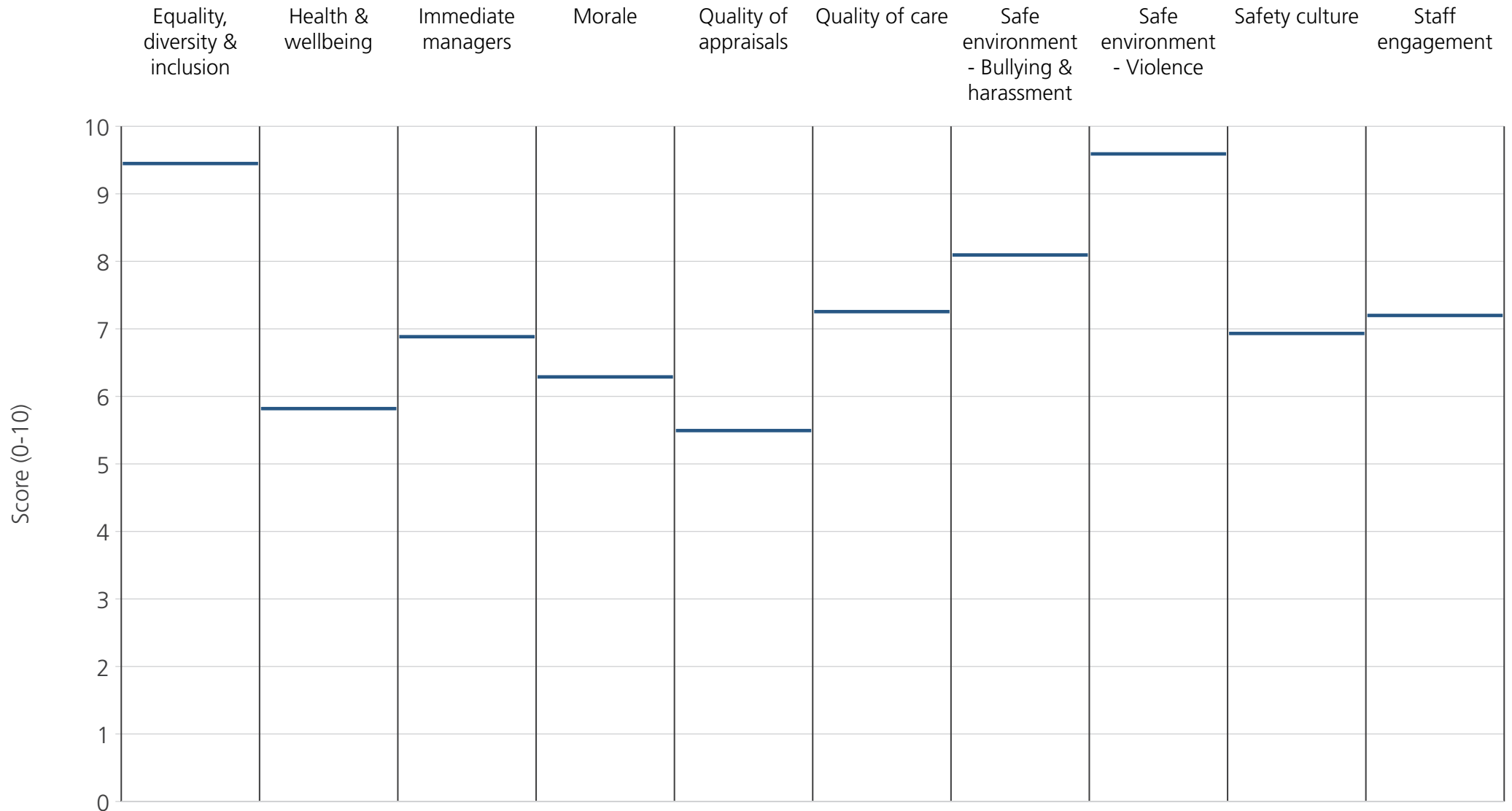
Directorate	9.3	5.3	6.6	6.2	5.5	7.8	8.0	9.4	6.7	7.0
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	302	301	297	293	251	299	298	296	301	299



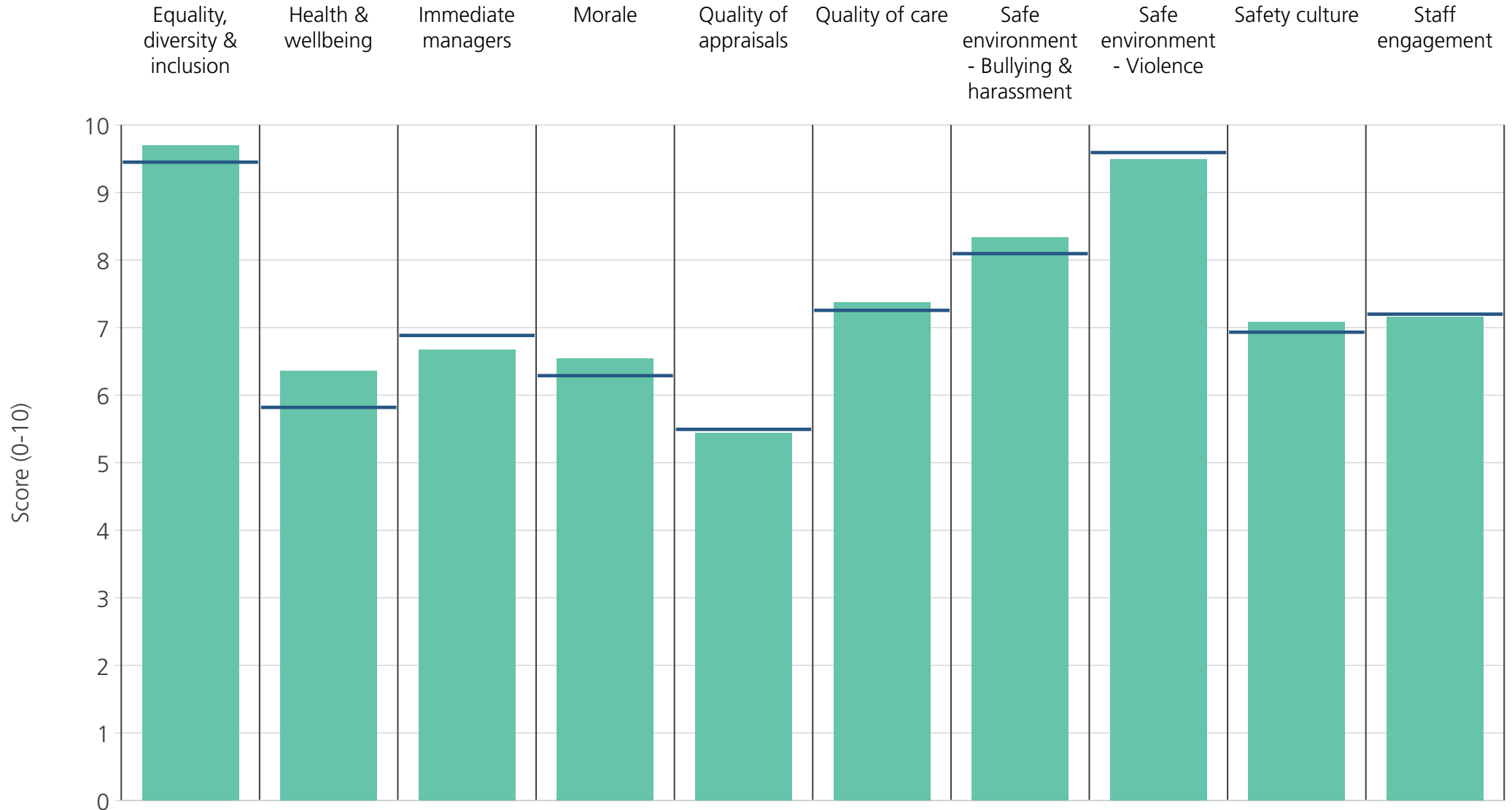
Directorate	9.6	6.4	6.9	6.2	5.5	7.2	8.7	9.9	7.2	7.3
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	287	284	287	286	254	153	286	286	288	289



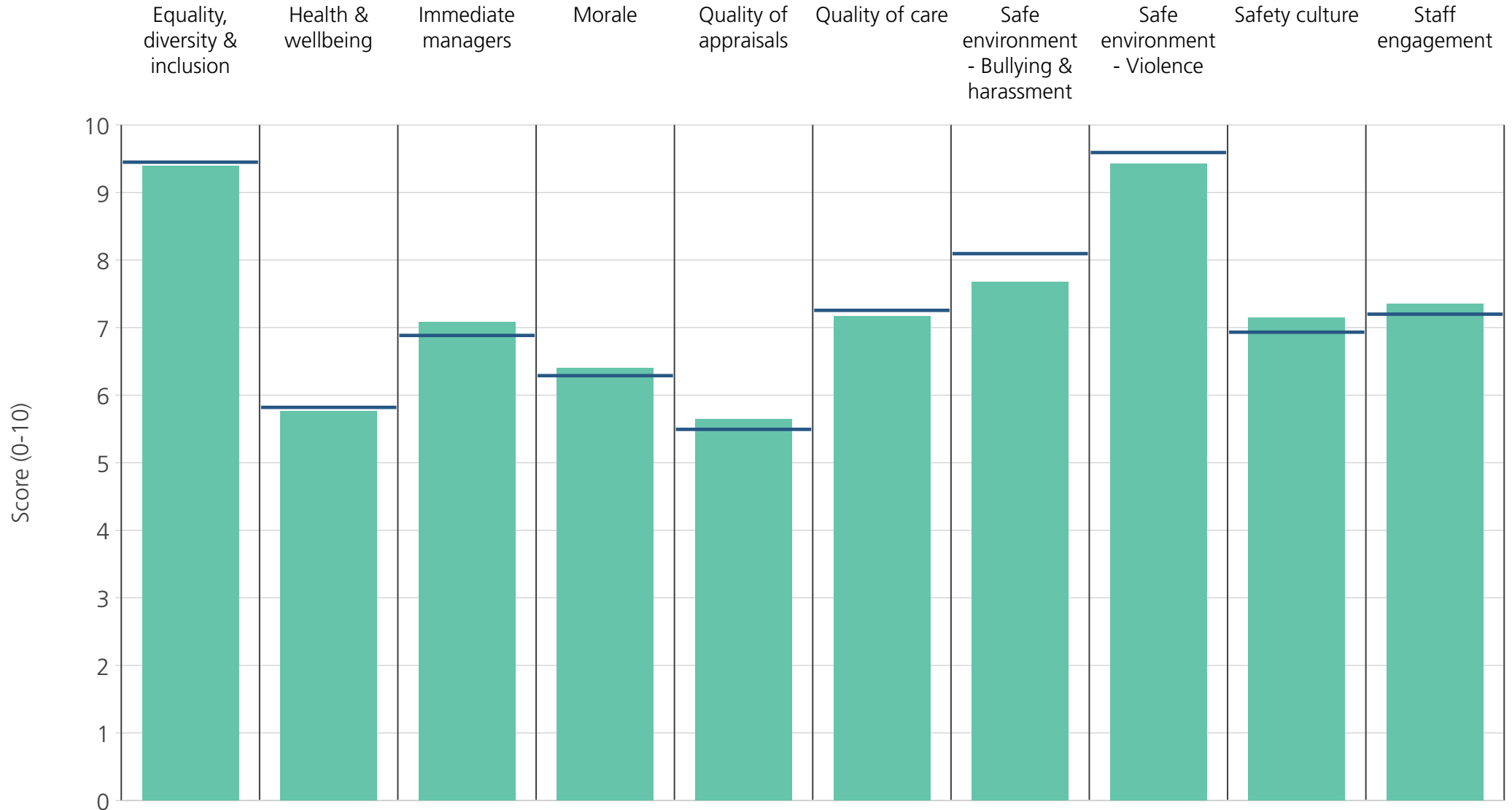
Directorate	9.6	5.7	6.8	6.2	5.2	6.5	8.1	9.8	6.5	6.9
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	180	180	179	178	175	176	178	179	178	179



Directorate										
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	8	8	8	8	8	6	8	8	8	8



Directorate	9.7	6.4	6.7	6.5	5.4	7.4	8.3	9.5	7.1	7.2
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	25	25	26	24	20	26	26	26	26	26



Directorate	9.4	5.8	7.1	6.4	5.6	7.2	7.7	9.4	7.1	7.4
Your org	9.4	5.8	6.9	6.3	5.5	7.3	8.1	9.6	6.9	7.2
Responses	382	382	382	377	353	371	380	378	382	382