

Derbyshire Community Health Services NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3	ICS North - Inpatient Services	26
Themes – Directorates 1	4	MSK	27
ICS South	5	ICS North - Older Peoples Mental Health	28
ICS North	6	Dental	29
Health Wellbeing & Inclusion	7	Outpatient Medical Records	30
Planned Care and Outpatient Services	8	Speech and Language Therapy	31
Integrated Facilities Management Services	9	Integrated Sexual Health Service	32
People & Organisational Effectiveness	10	Estates Department	33
Quality	11	General Practice	34
Estates	12	ICS South - Minor Injuries Units	35
Finance, Information and Strategy	13	ICS South - Specialist Services	36
Ops Management	14	Outpatients	37
Chief Executives & Exec Team	15	ICS South - Transformational Funds	38
Themes – Directorates 2	16	ICS North - Specialist Services North	39
ICS South - Community Team	17	Clinical and Professional Standards	40
OTHER	18		
ICS North - Community Team	19		
Children's Services	20		
Integrated Facilities Management North	21		
ICS South - Inpatient Services	22		
ICS North - Learning Disability Services	23		
Integrated Facilities Management South	24		
Podiatry	25		

This directorate report for Derbyshire Community Health Services NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Derbyshire Community Health Services NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

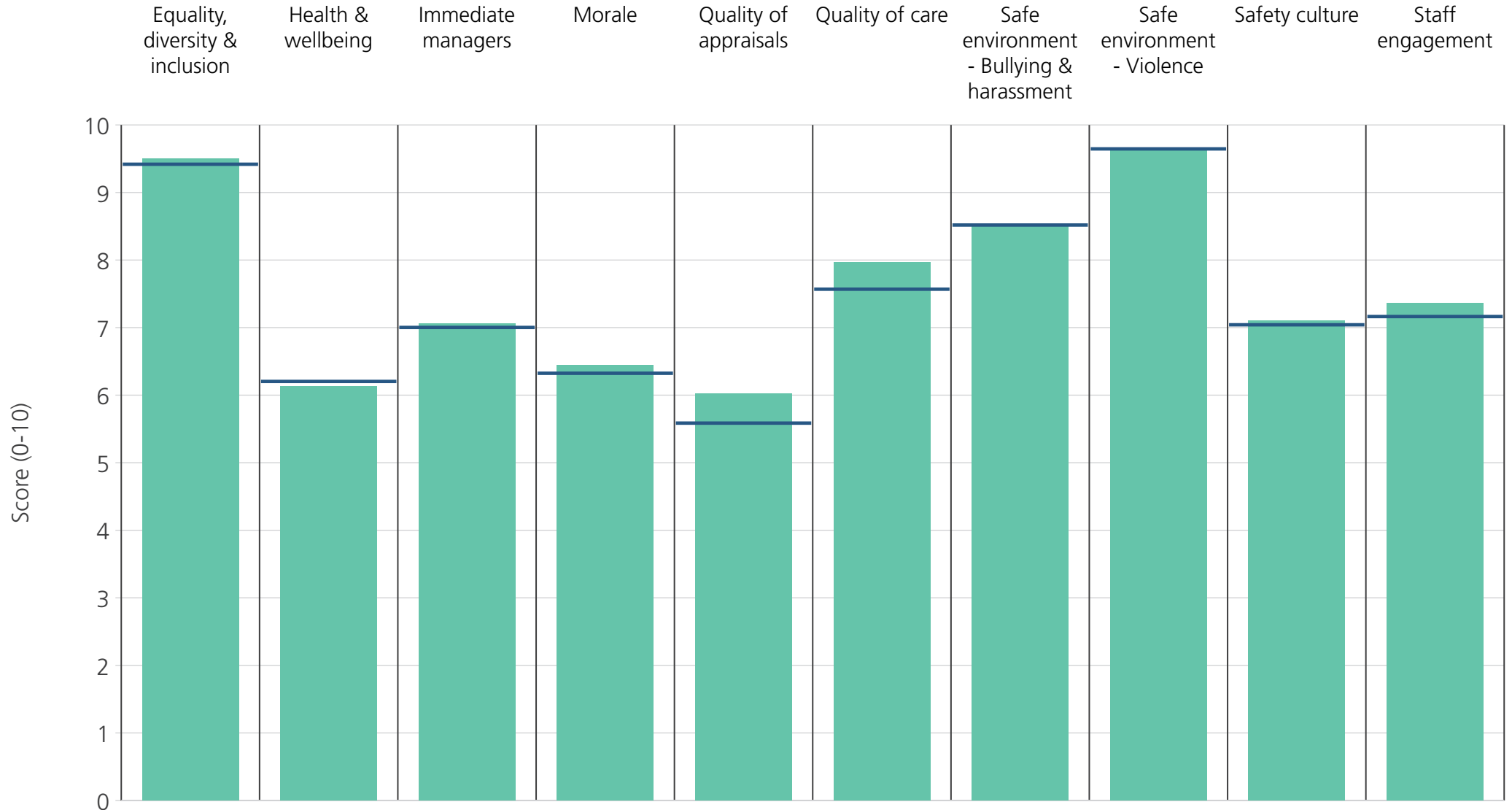
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



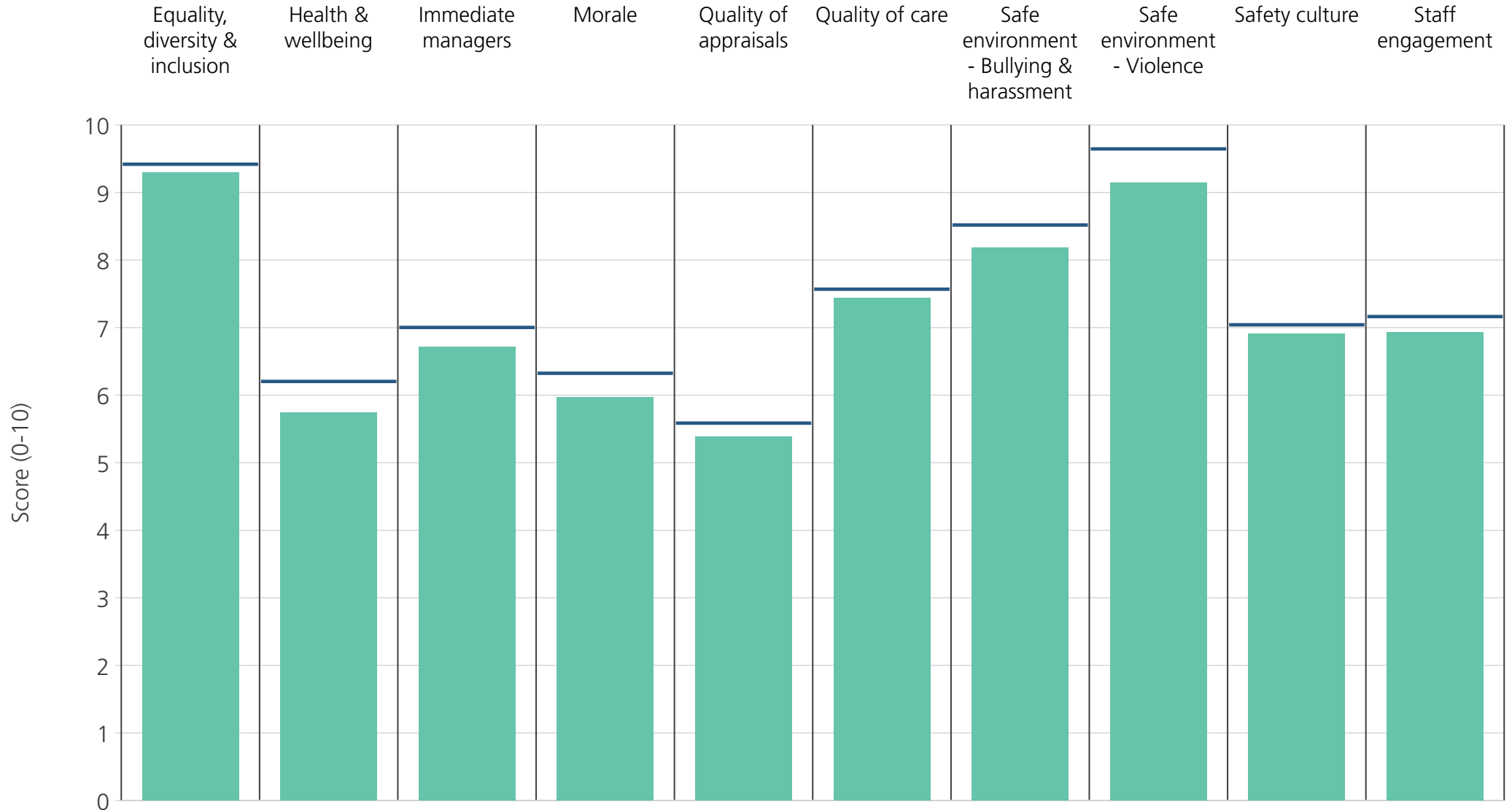
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

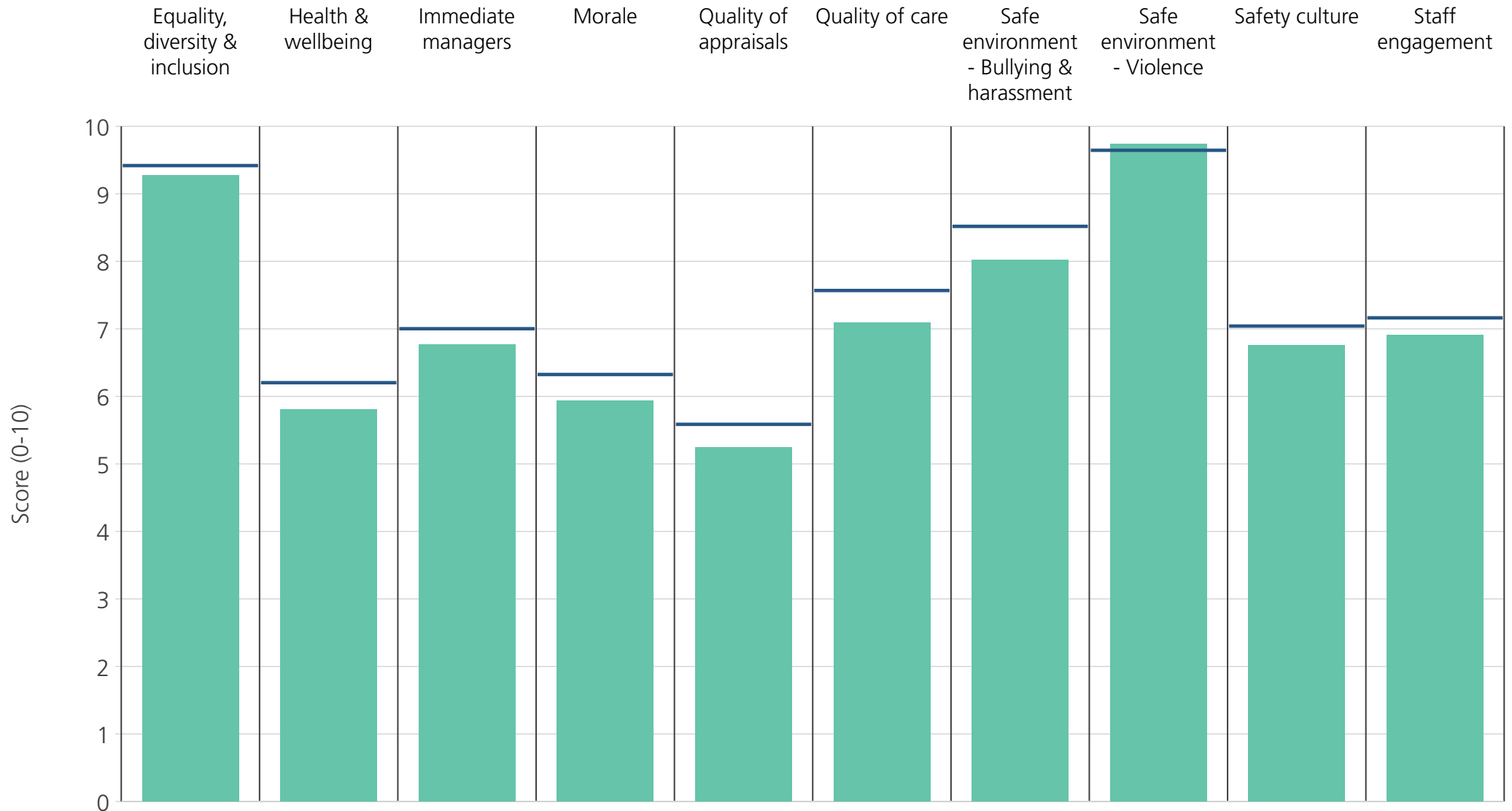
Derbyshire Community Health Services NHS Foundation Trust
2018 NHS Staff Survey Results



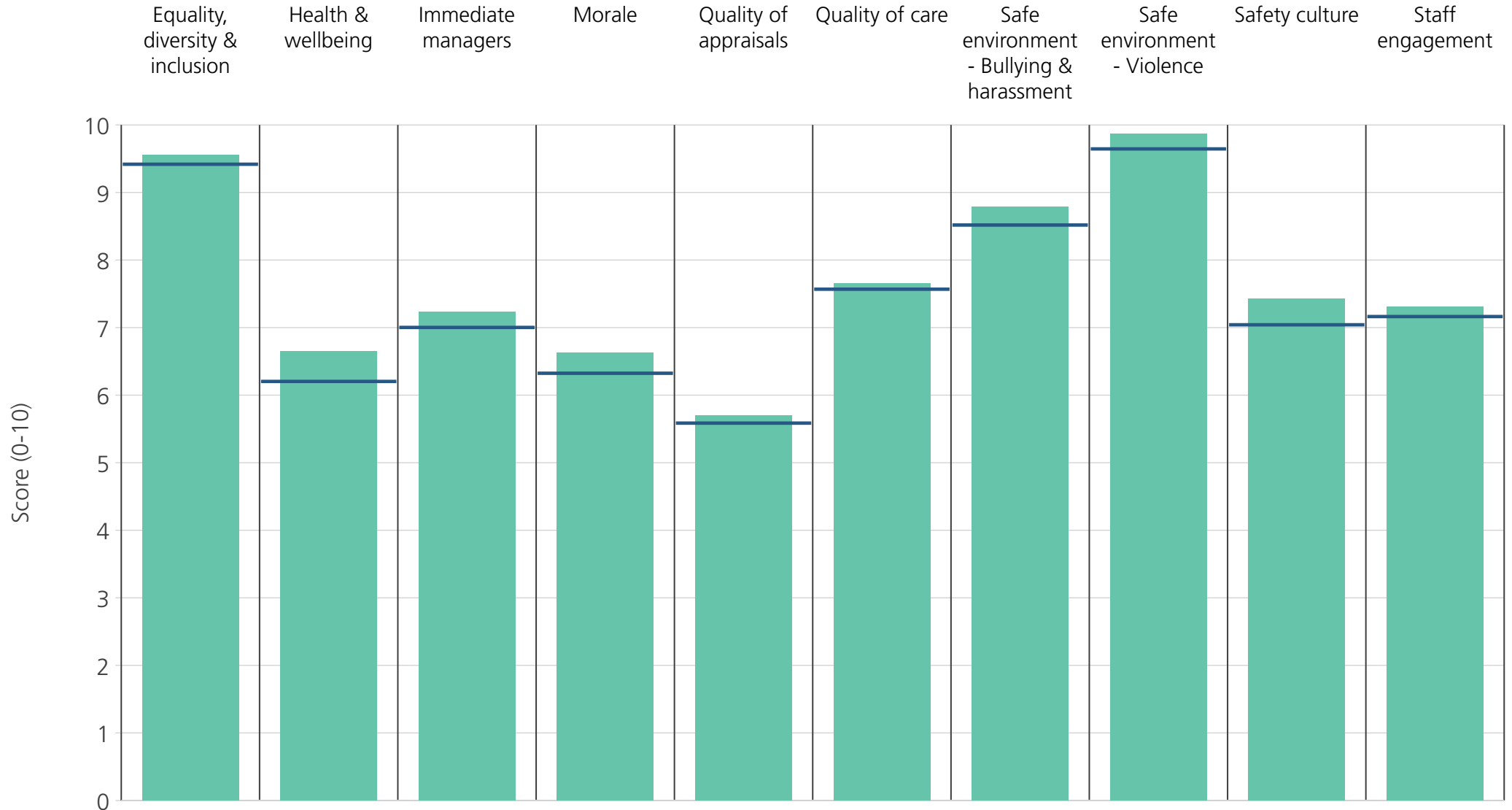
Directorate	9.5	6.1	7.1	6.4	6.0	8.0	8.5	9.7	7.1	7.4
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	622	626	631	611	590	603	618	616	624	632



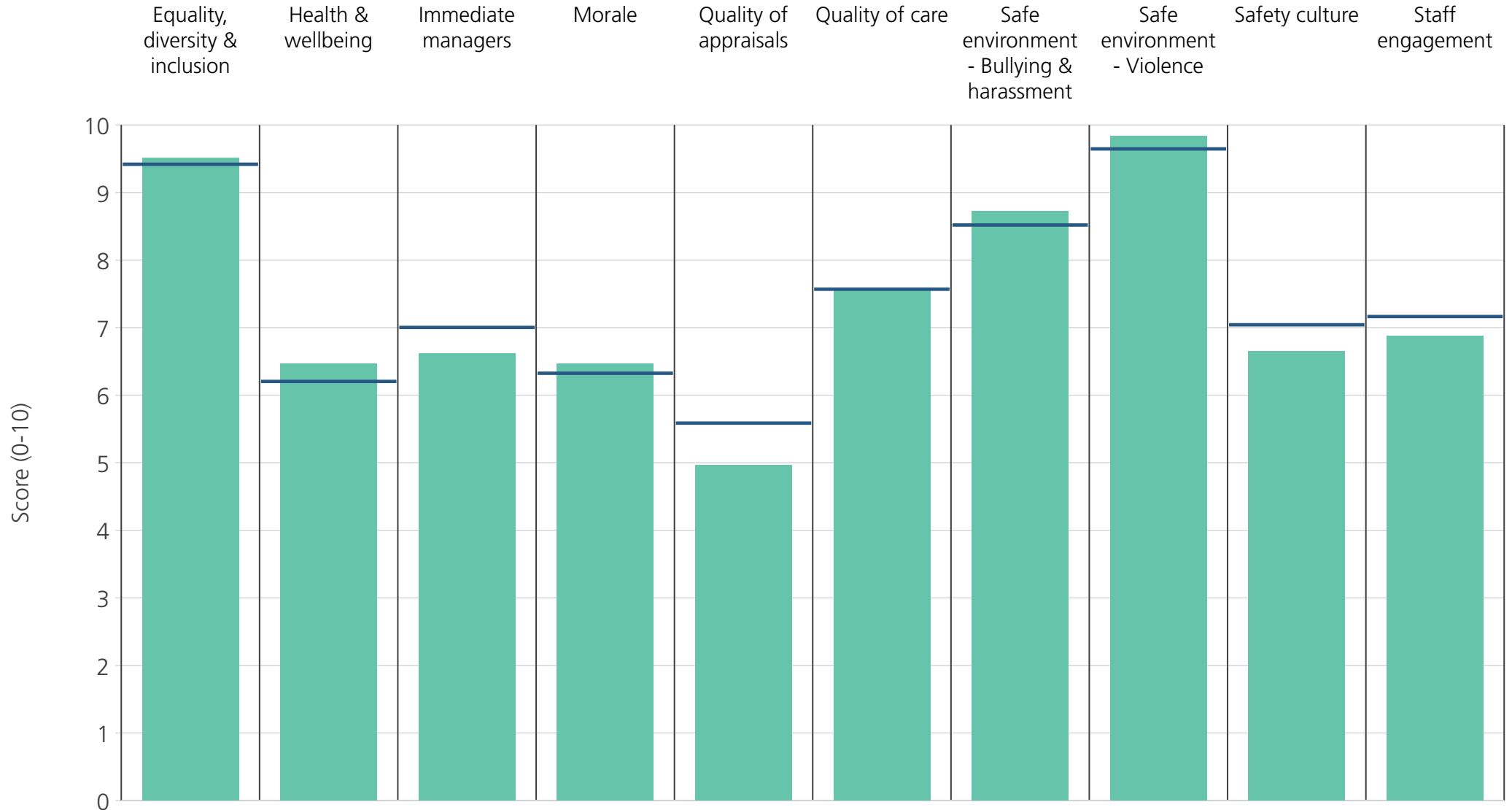
Directorate	9.3	5.7	6.7	6.0	5.4	7.4	8.2	9.1	6.9	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	519	523	524	510	485	499	514	507	521	532



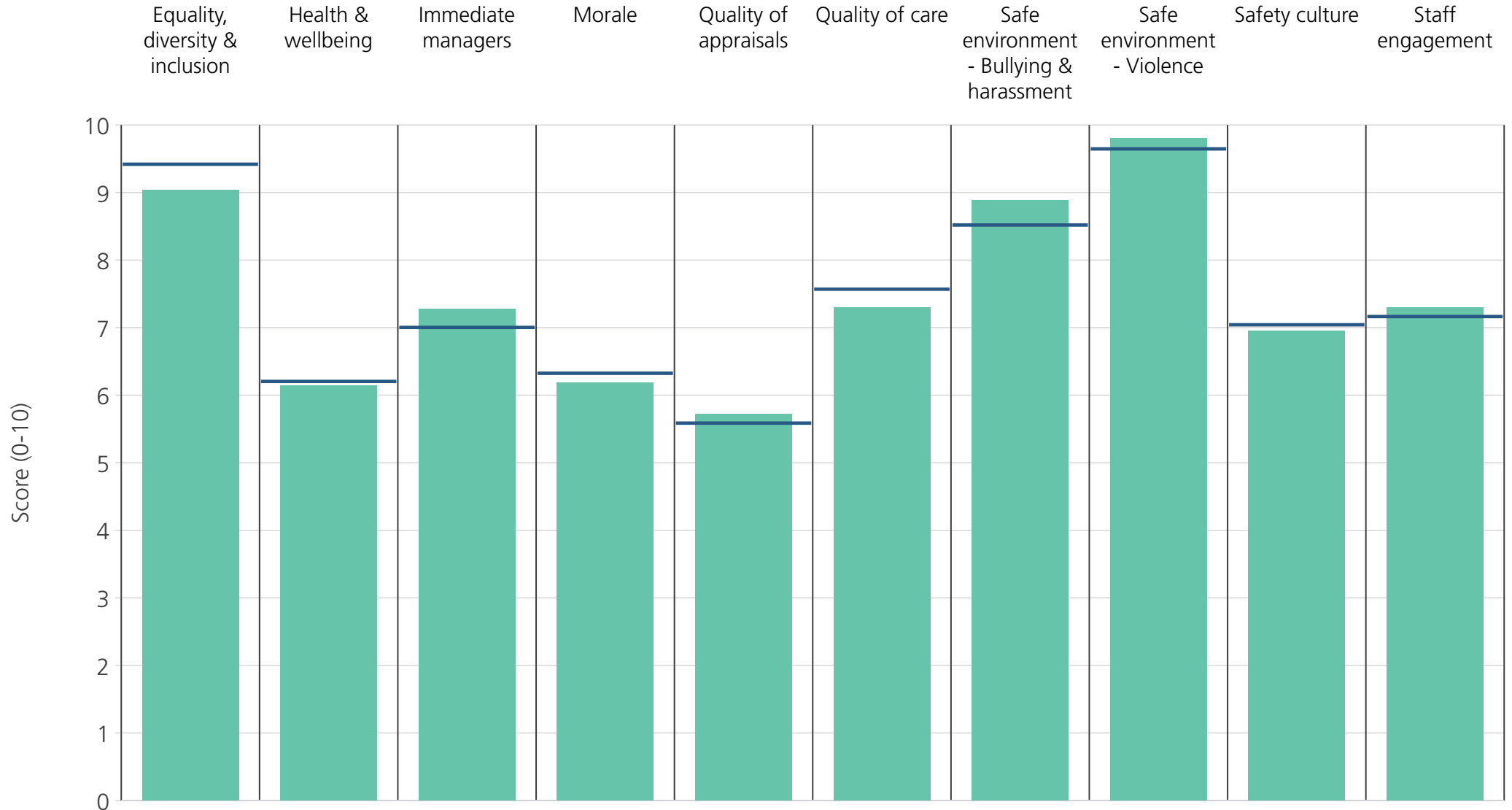
Directorate	9.3	5.8	6.8	5.9	5.2	7.1	8.0	9.7	6.8	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	367	373	376	367	348	346	363	360	367	379



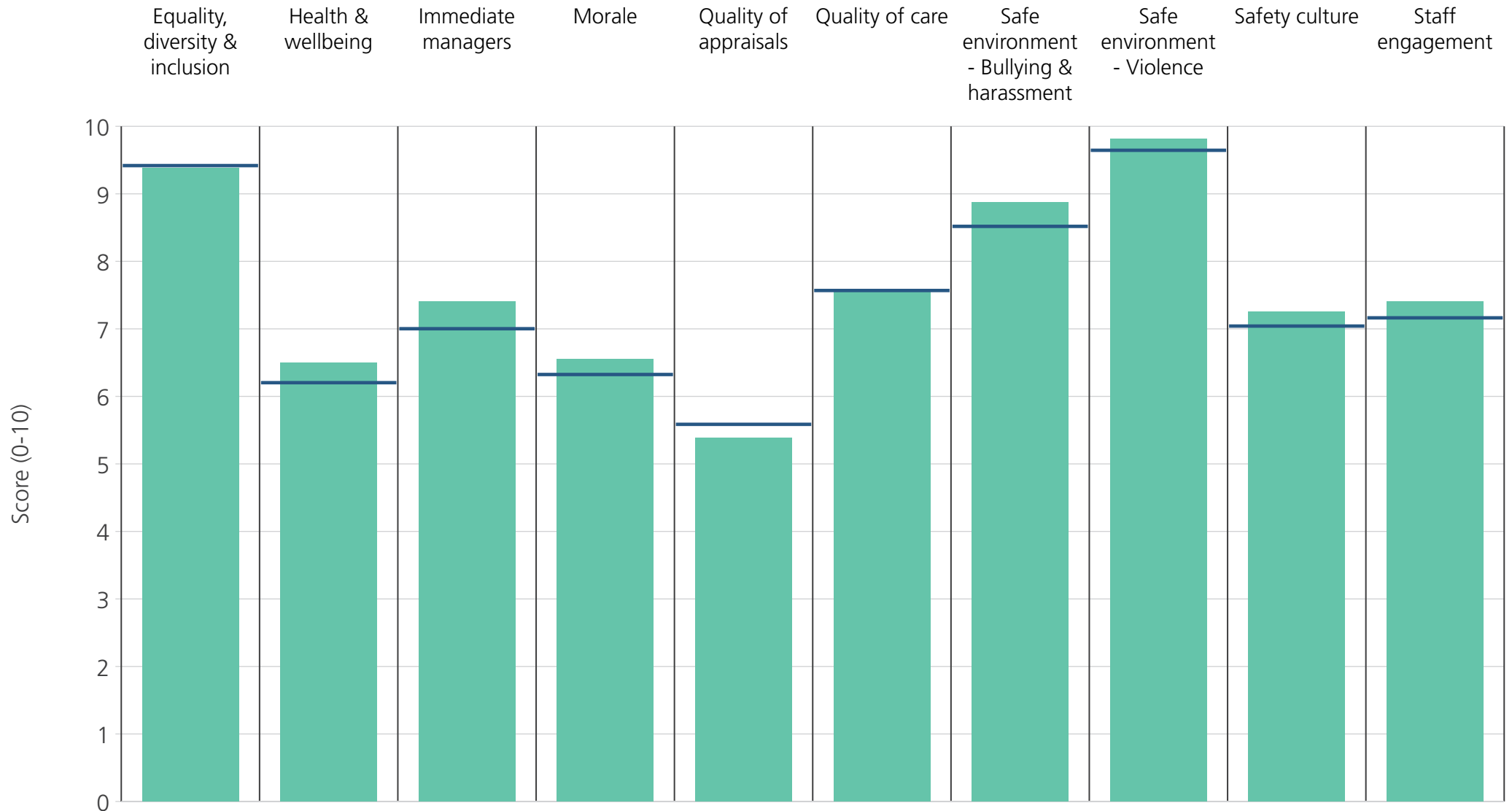
Directorate	9.6	6.7	7.2	6.6	5.7	7.7	8.8	9.9	7.4	7.3
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	419	421	423	413	393	403	411	412	416	426



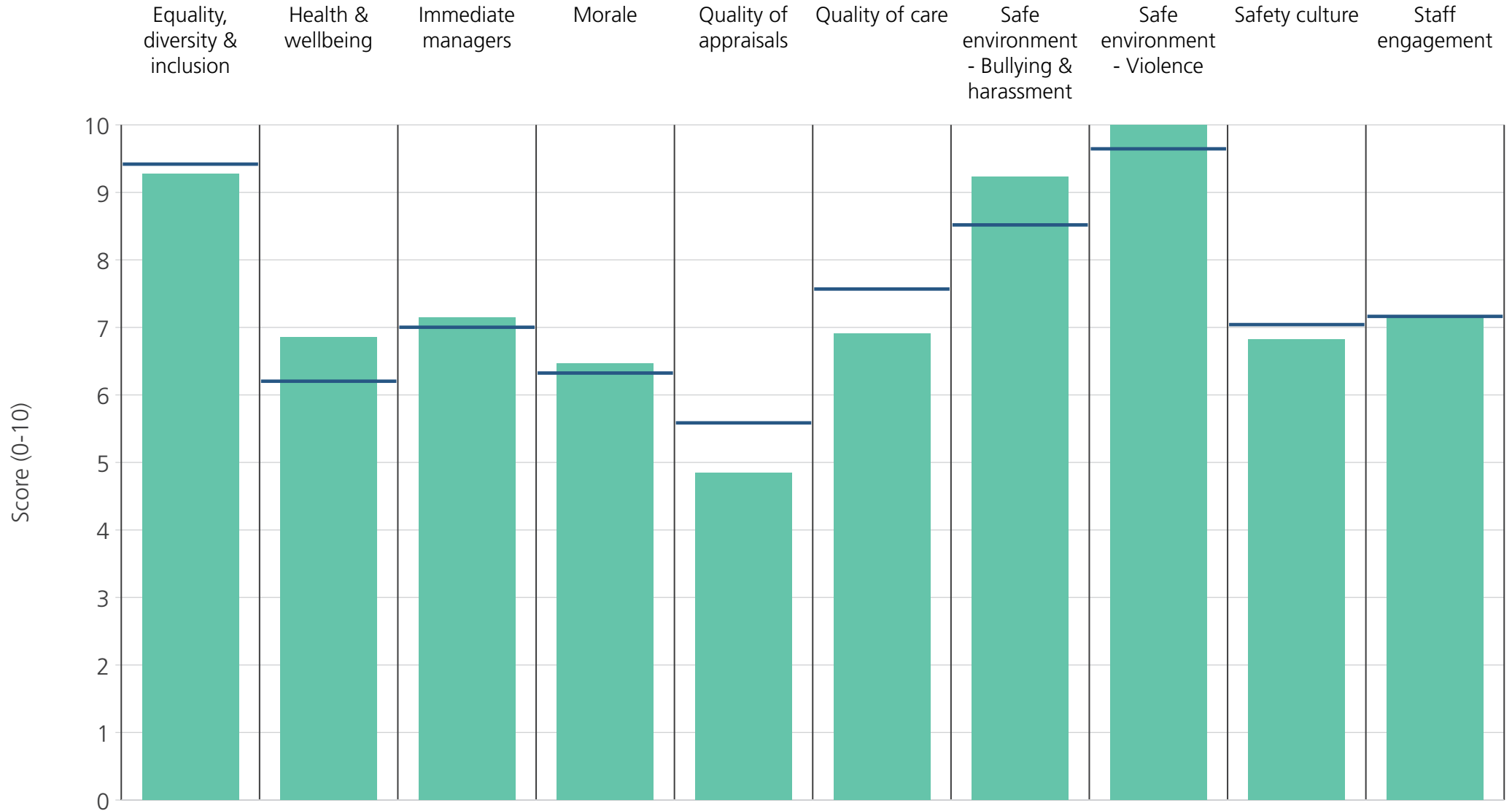
Directorate	9.5	6.5	6.6	6.5	5.0	7.6	8.7	9.8	6.6	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	213	218	218	213	180	136	209	209	213	217



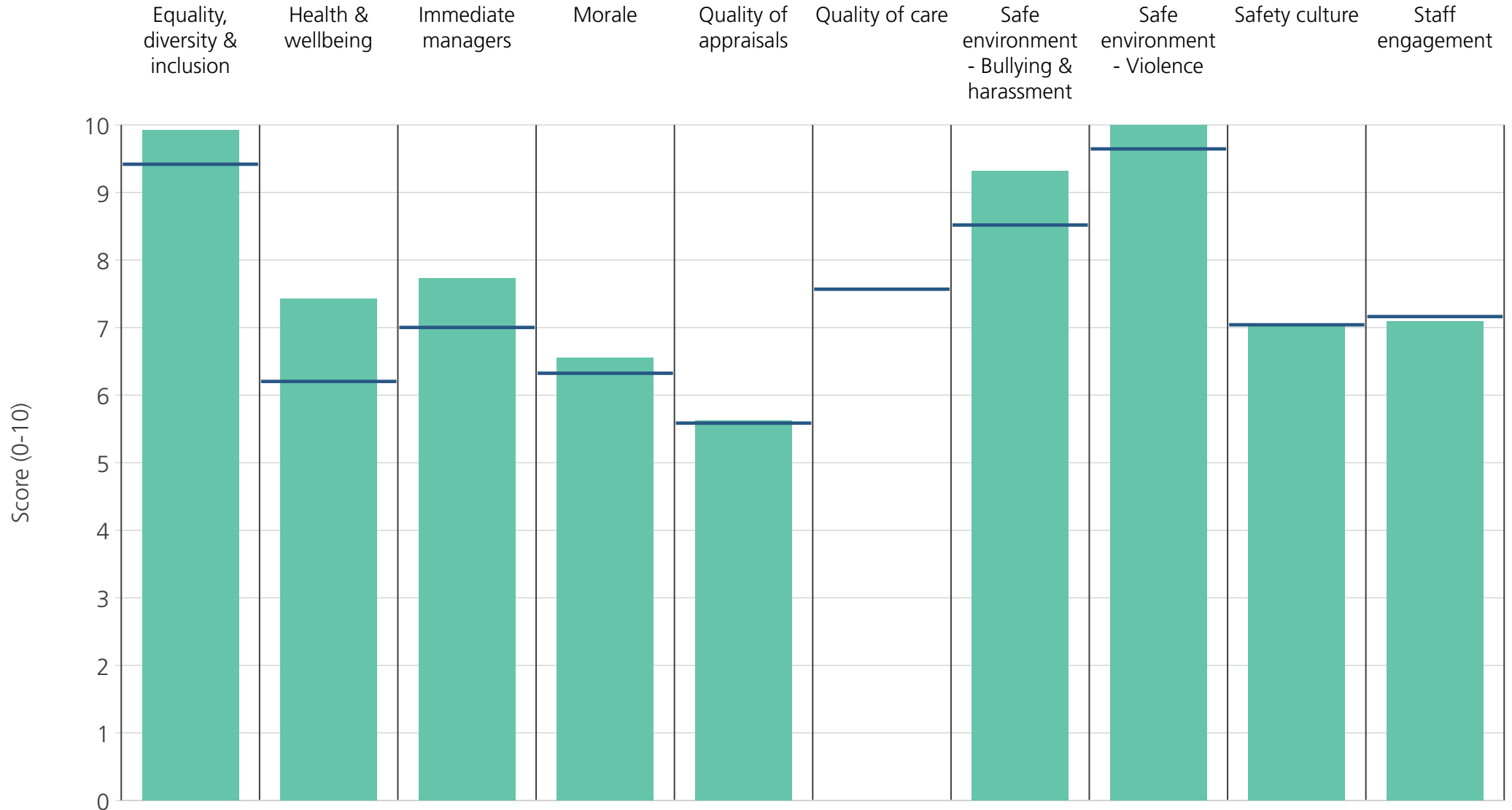
Directorate	9.0	6.1	7.3	6.2	5.7	7.3	8.9	9.8	7.0	7.3
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	101	102	102	100	74	44	100	100	100	103



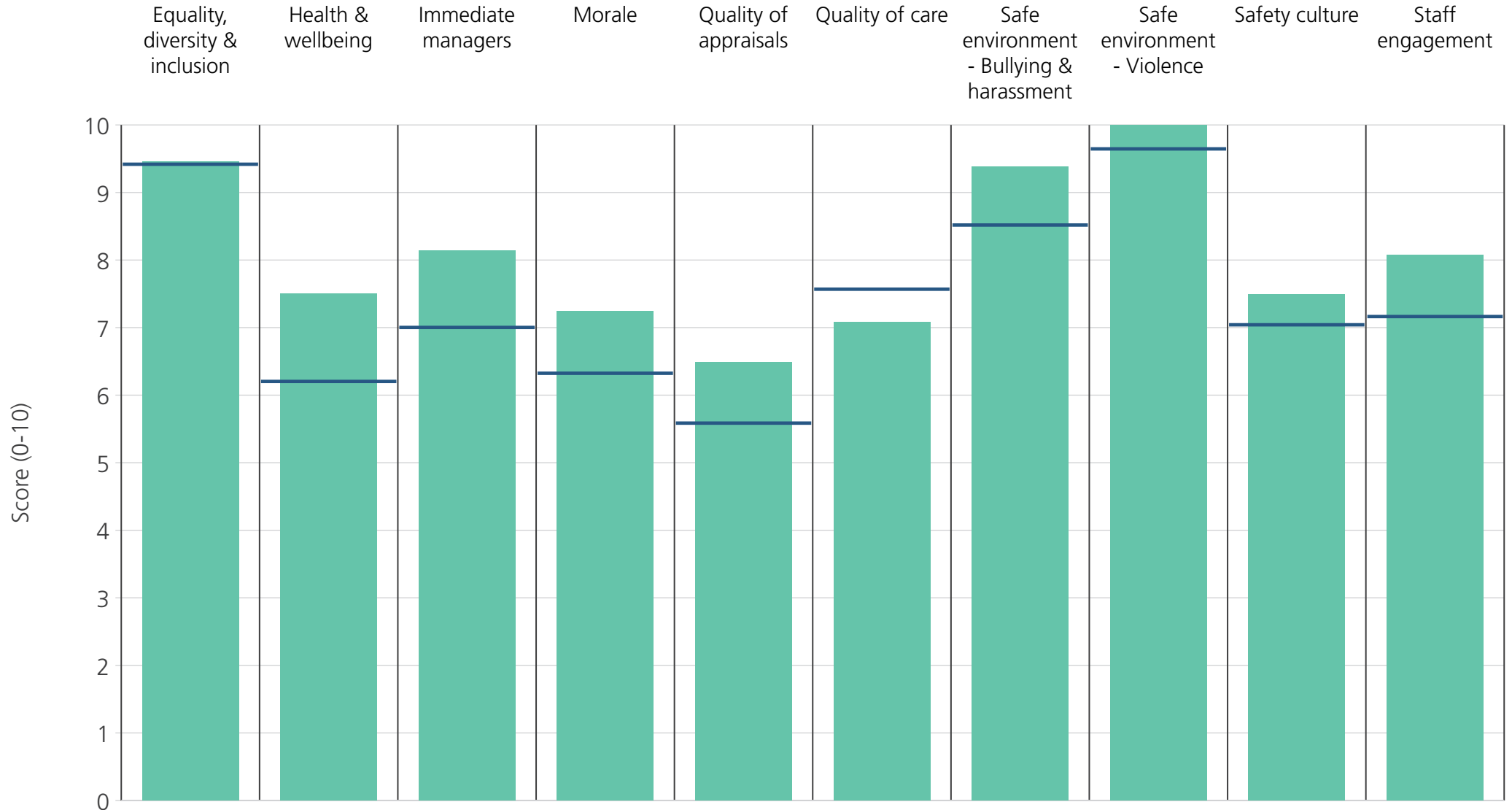
Directorate	9.4	6.5	7.4	6.6	5.4	7.6	8.9	9.8	7.3	7.4
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	107	107	106	105	102	68	104	105	107	107



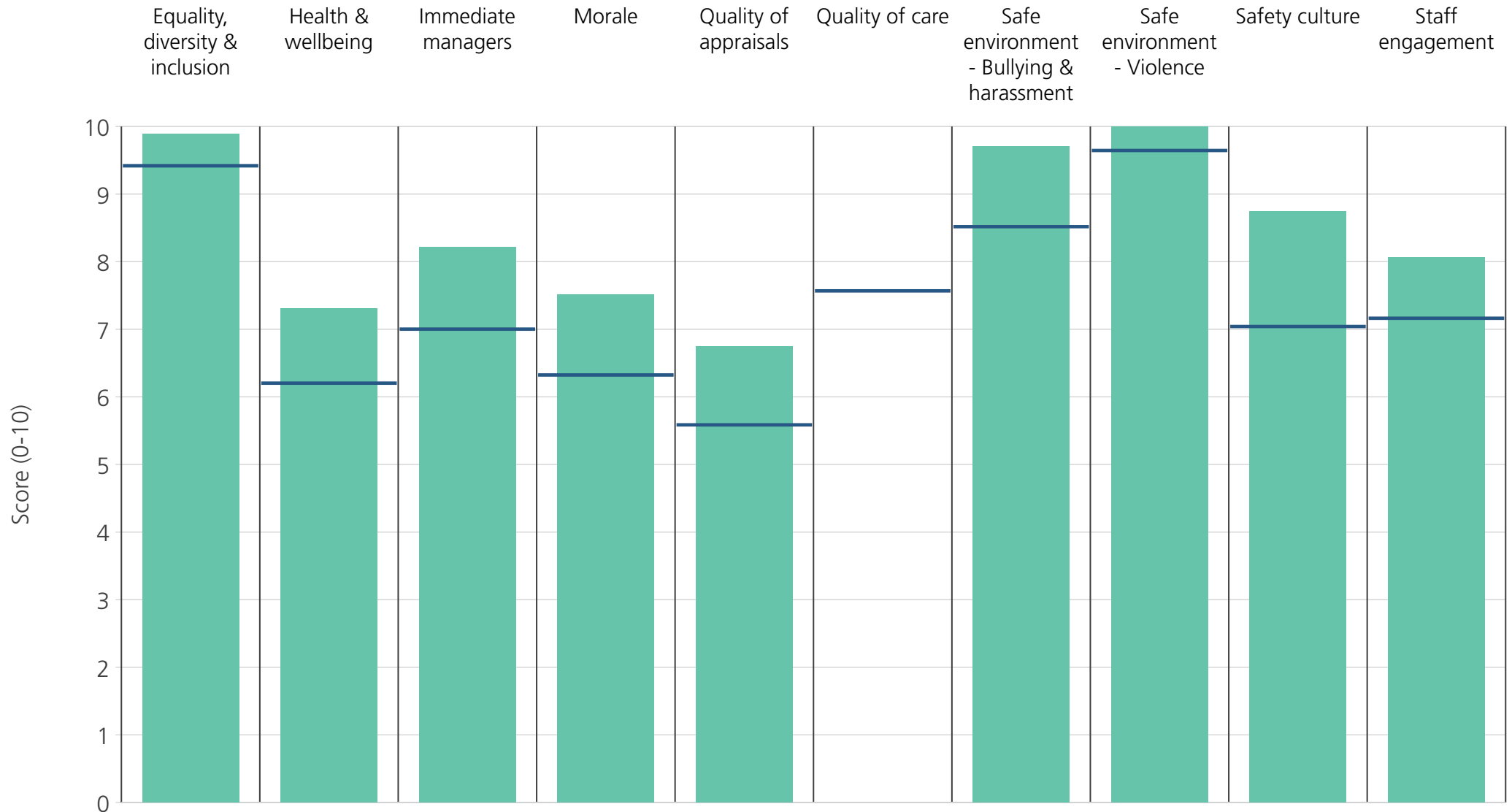
Directorate	9.3	6.9	7.1	6.5	4.8	6.9	9.2	10.0	6.8	7.2
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	38	41	41	40	36	21	39	39	40	41



Directorate	9.9	7.4	7.7	6.6	5.6		9.3	10.0	7.0	7.1
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	45	46	45	46	44	7	46	46	46	46



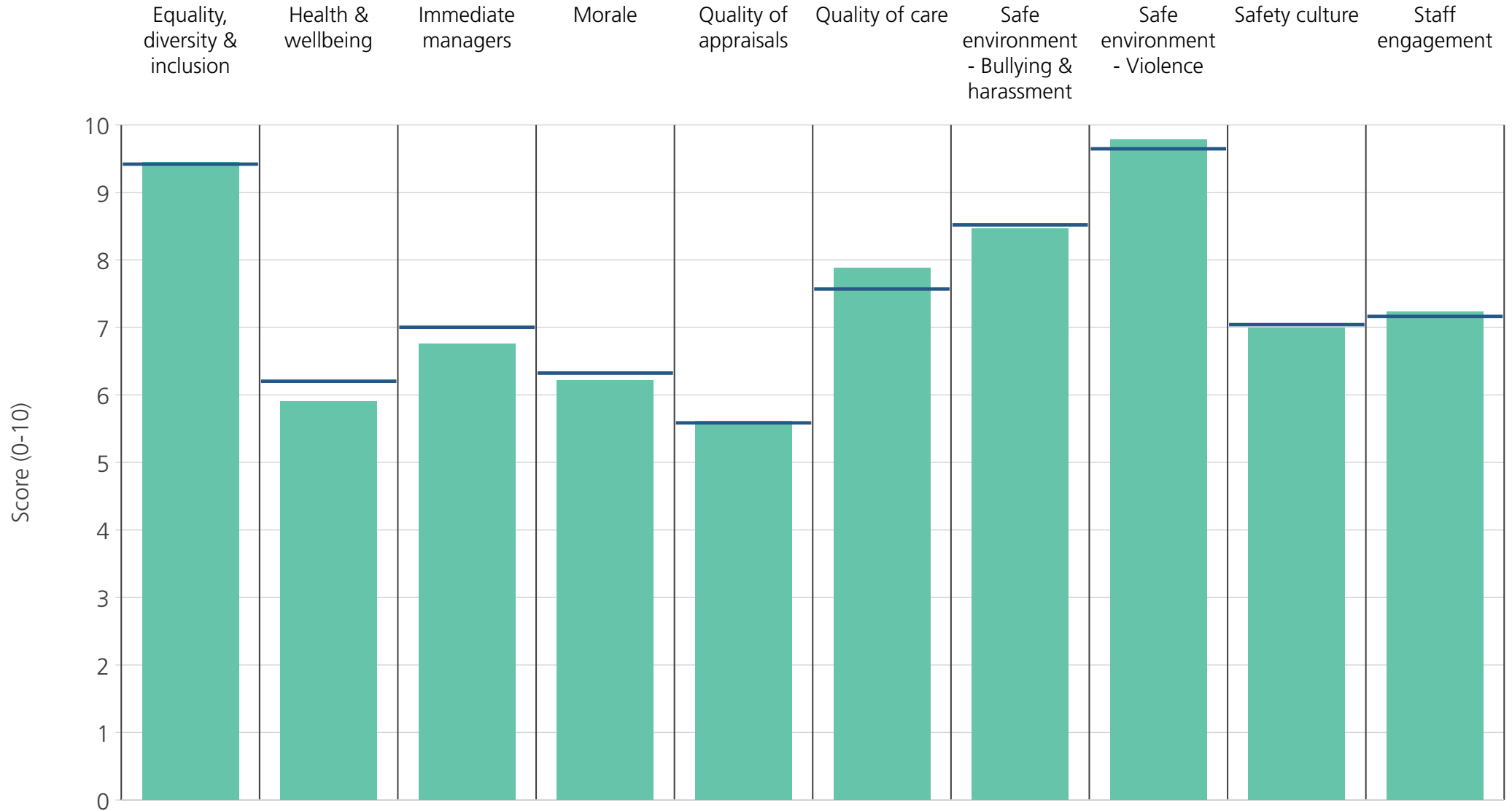
Directorate	9.5	7.5	8.1	7.2	6.5	7.1	9.4	10.0	7.5	8.1
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	43	44	44	43	43	17	43	44	44	44



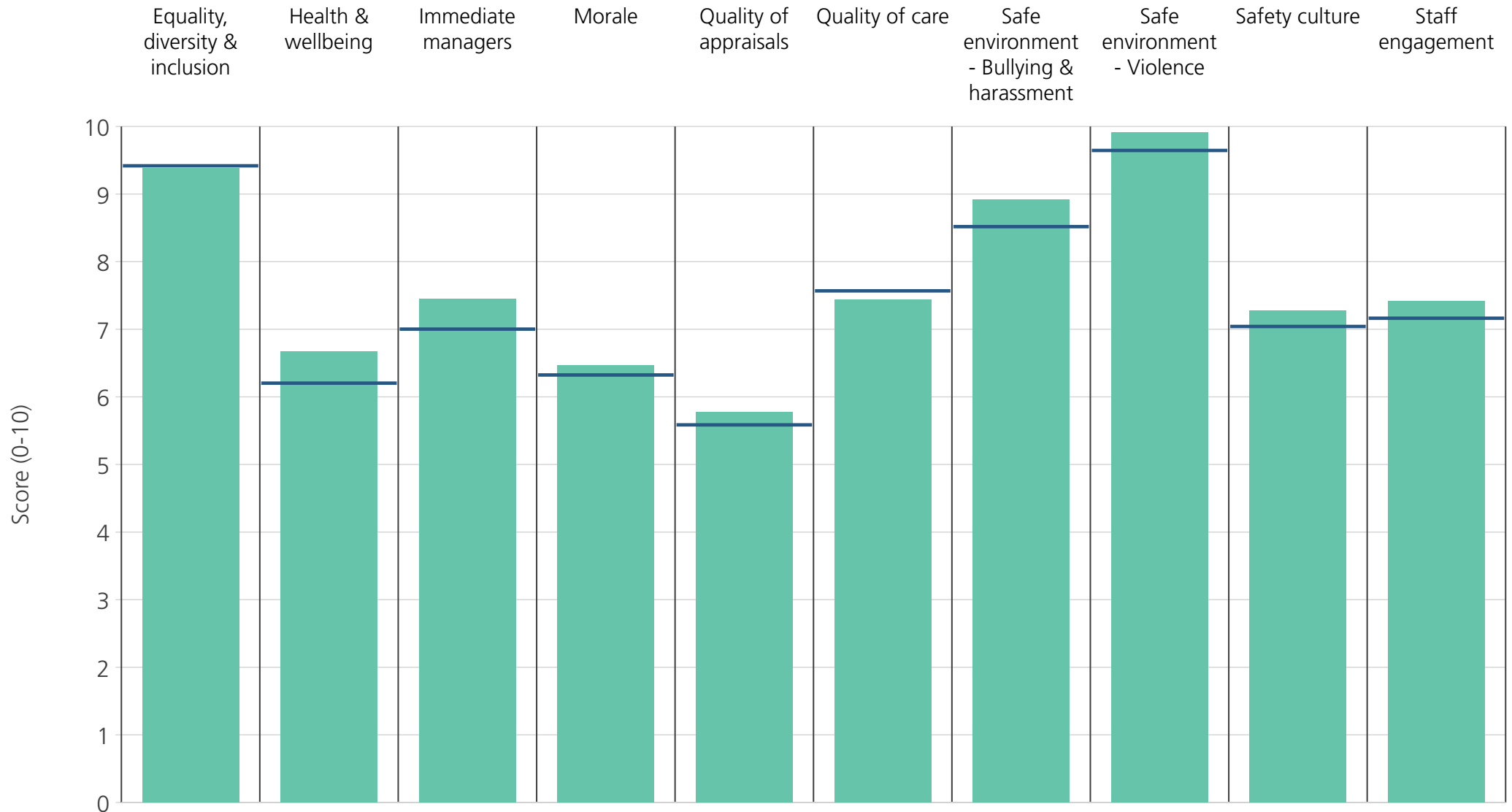
Directorate	9.9	7.3	8.2	7.5	6.8		9.7	10.0	8.7	8.1
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	23	23	23	23	20	7	23	23	23	23

Directorates 2

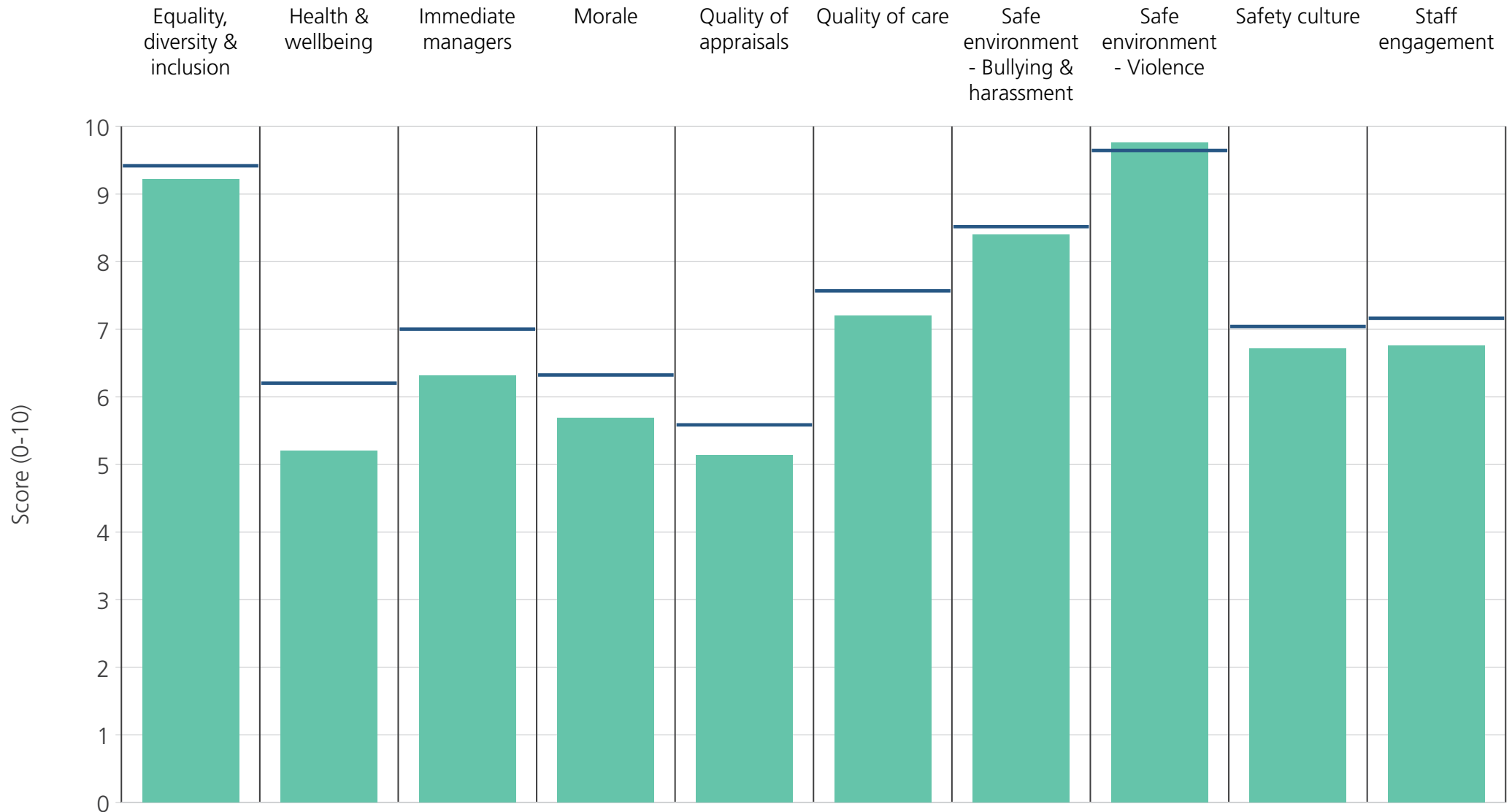
Derbyshire Community Health Services NHS Foundation Trust
2018 NHS Staff Survey Results



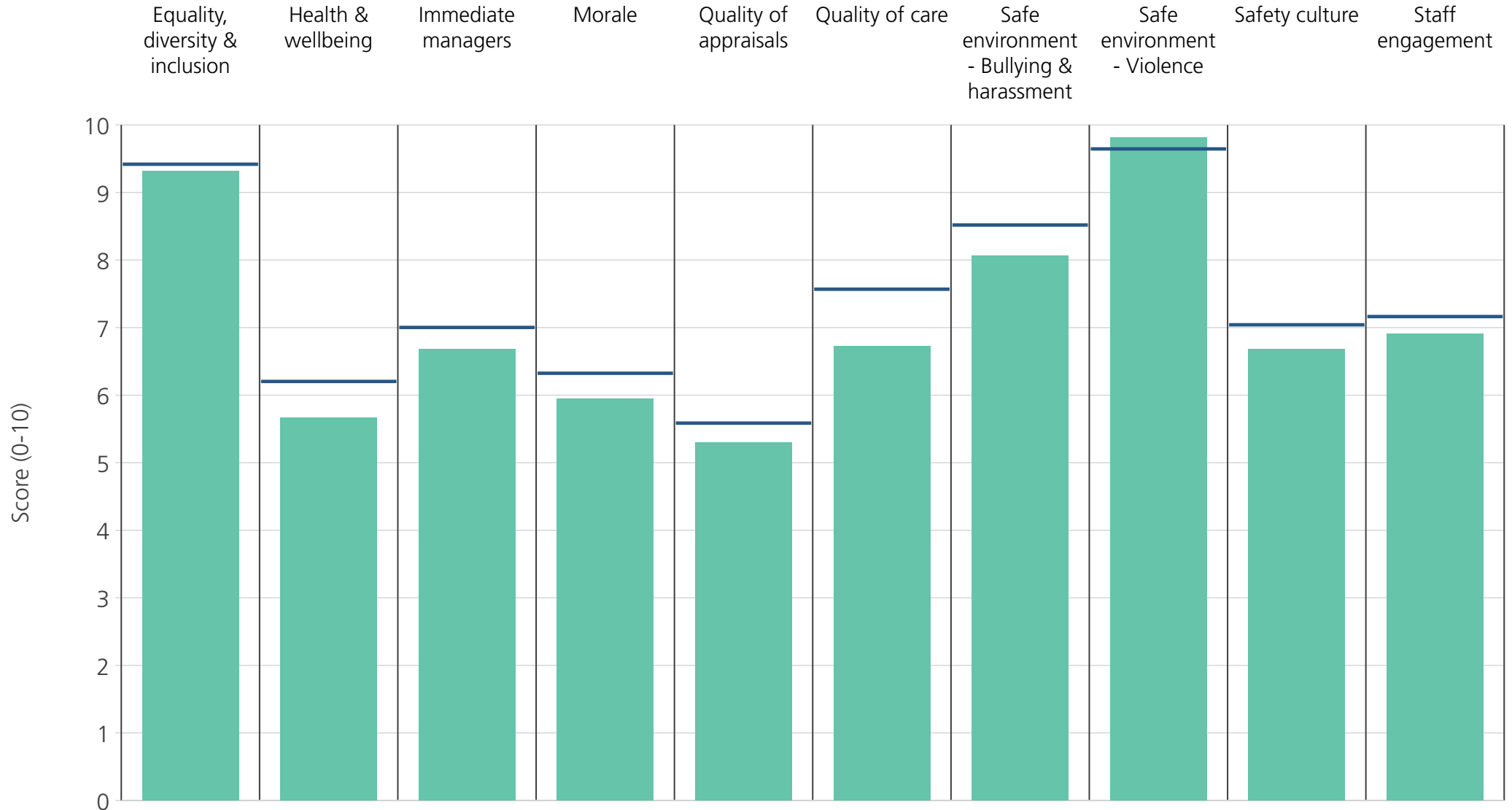
Directorate	9.5	5.9	6.8	6.2	5.6	7.9	8.5	9.8	7.0	7.2
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	369	371	375	365	358	368	366	365	371	377



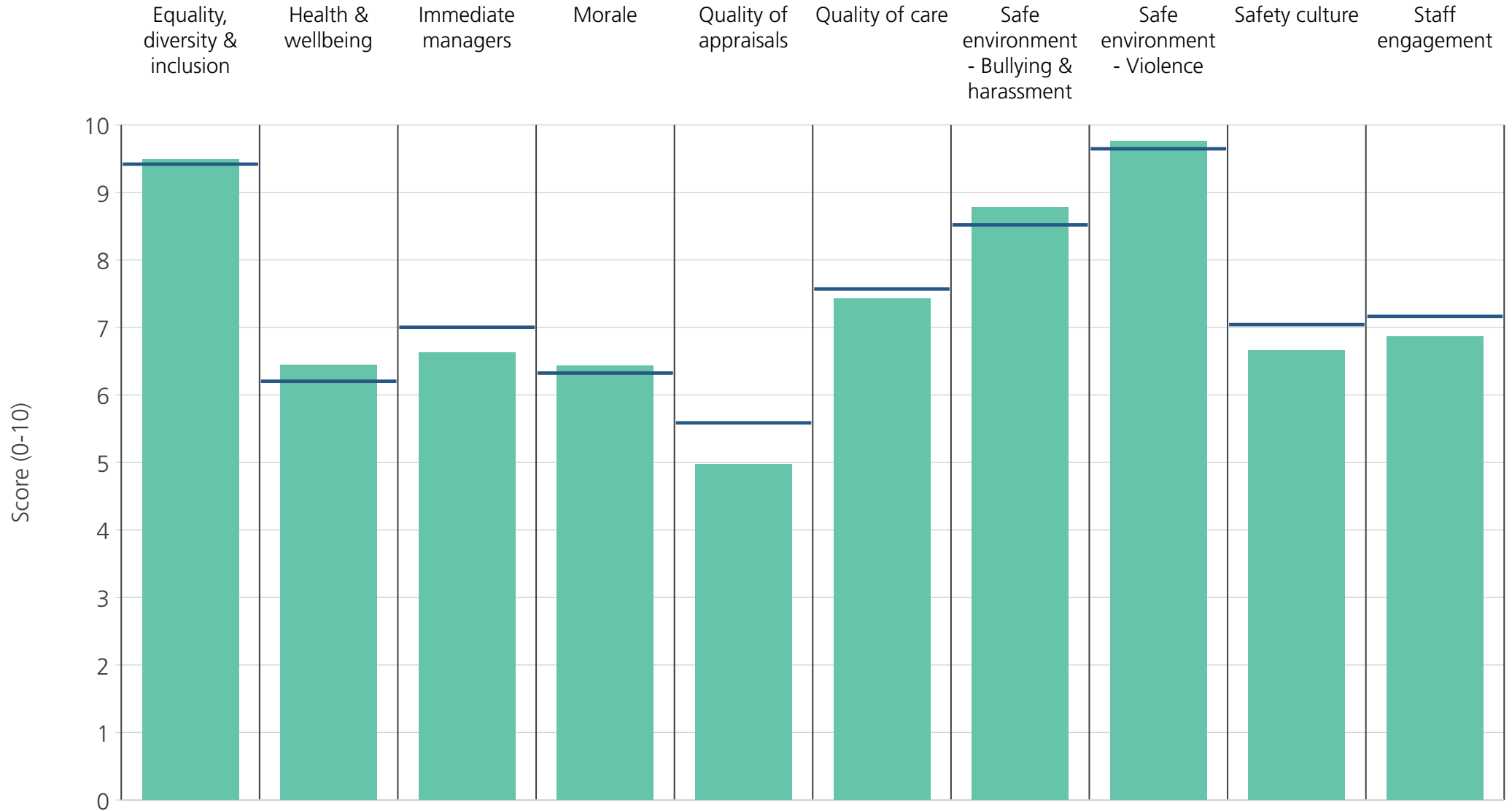
Directorate	9.4	6.7	7.4	6.5	5.8	7.4	8.9	9.9	7.3	7.4
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	432	434	433	430	385	241	428	428	433	436



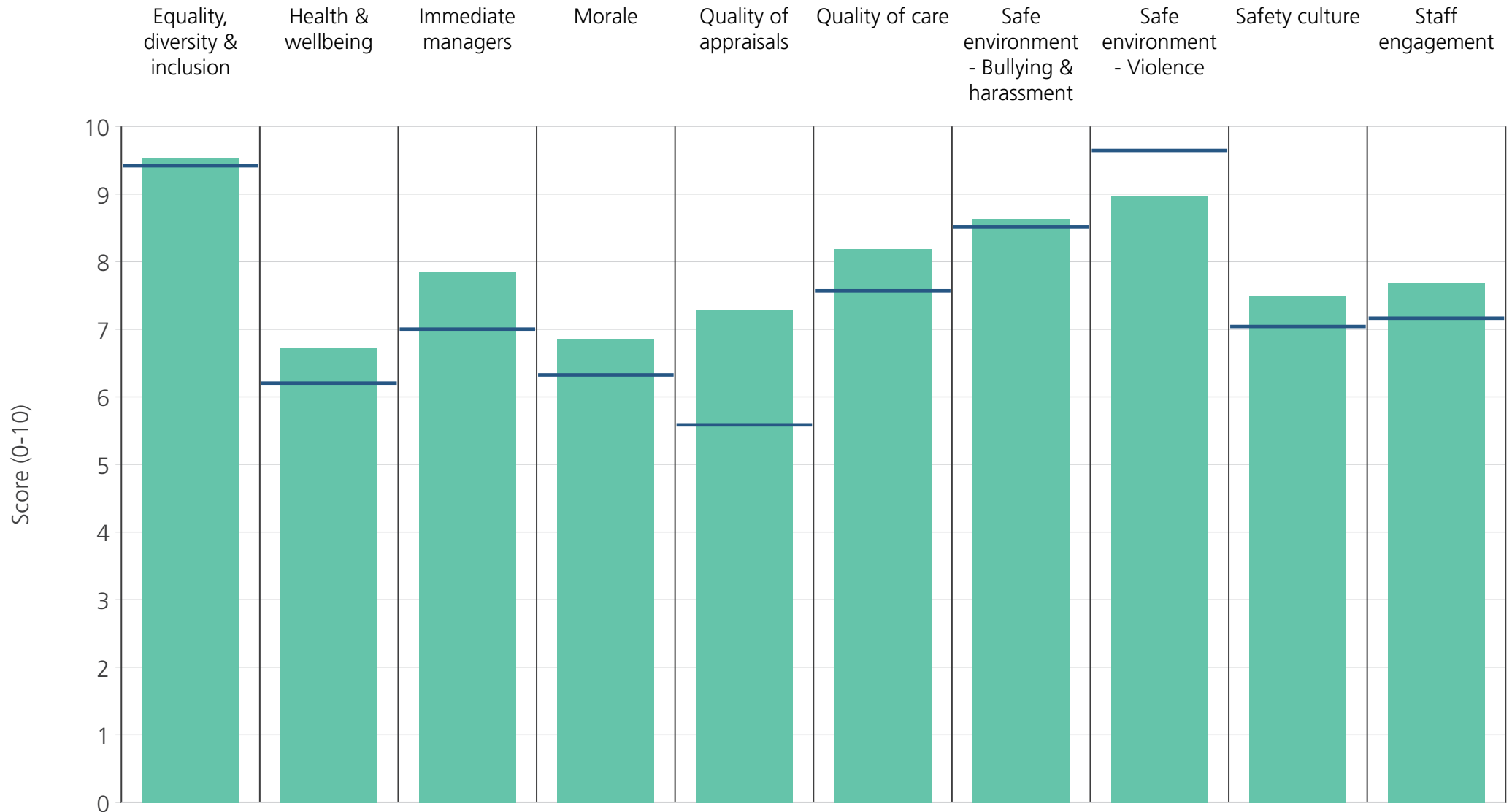
Directorate	9.2	5.2	6.3	5.7	5.1	7.2	8.4	9.8	6.7	6.8
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	242	245	246	236	221	237	241	239	244	252



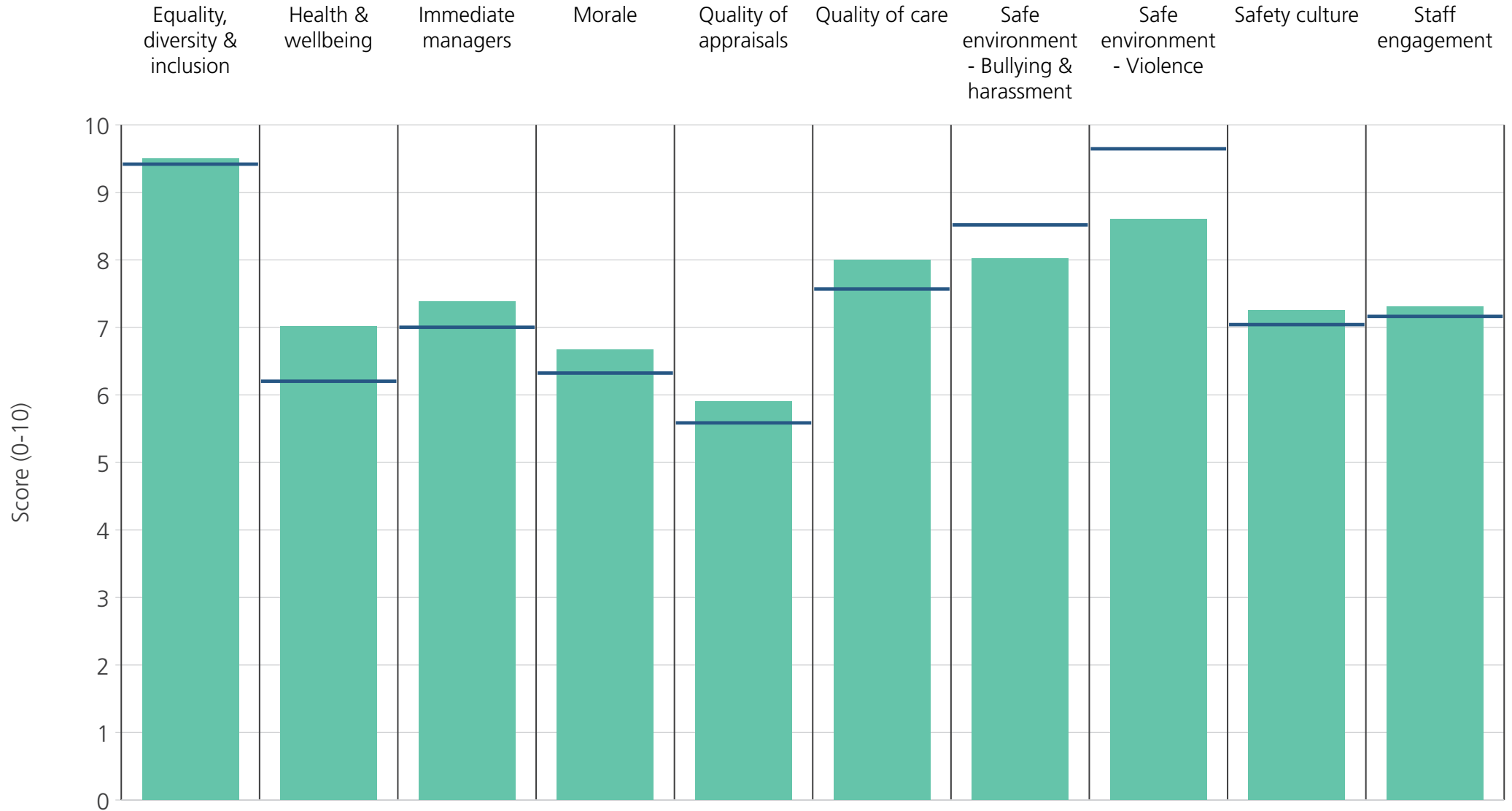
Directorate	9.3	5.7	6.7	5.9	5.3	6.7	8.1	9.8	6.7	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	193	196	198	194	186	184	194	192	193	201



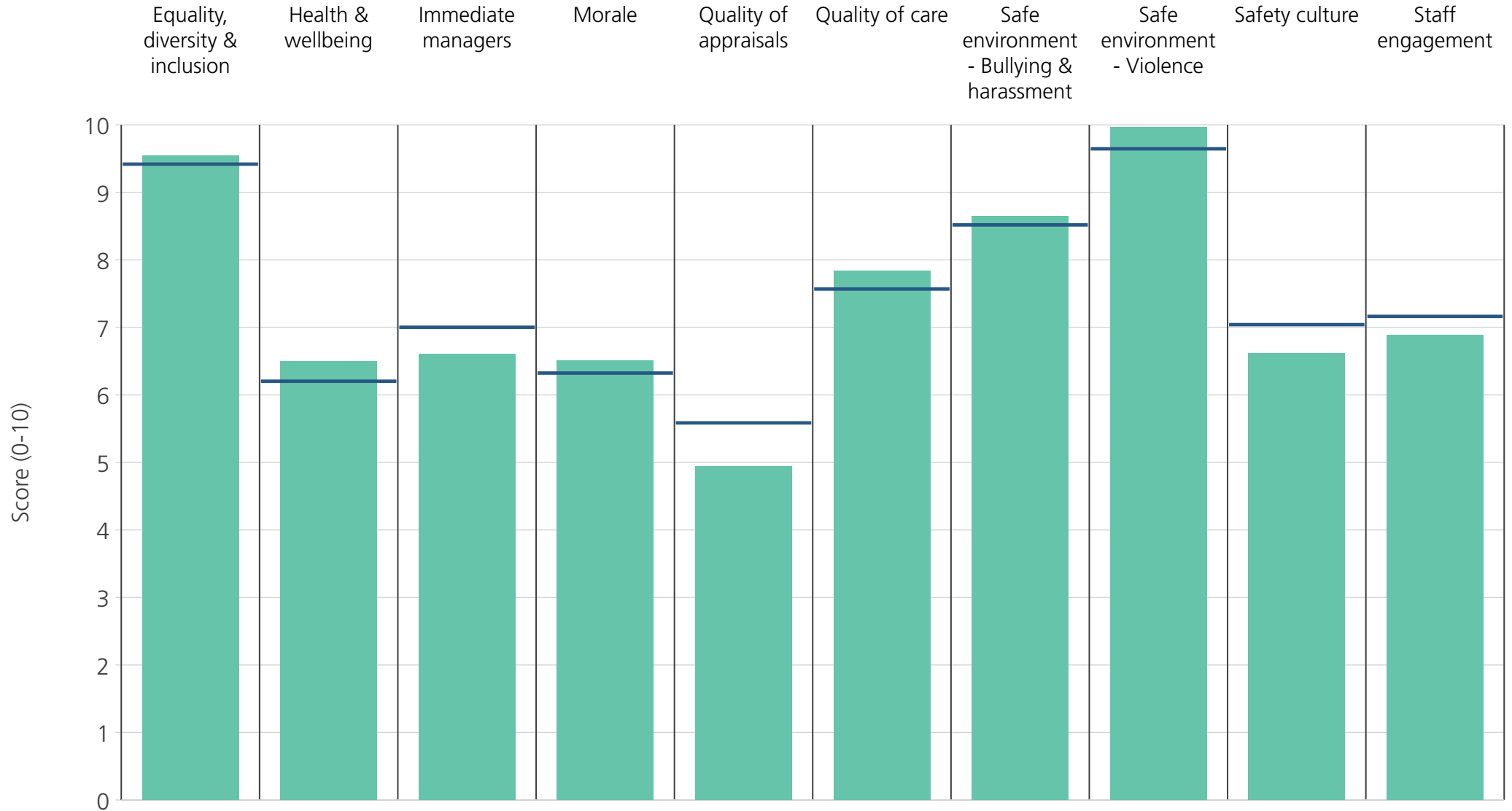
Directorate	9.5	6.4	6.6	6.4	5.0	7.4	8.8	9.8	6.7	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	128	133	133	129	106	85	125	125	129	132



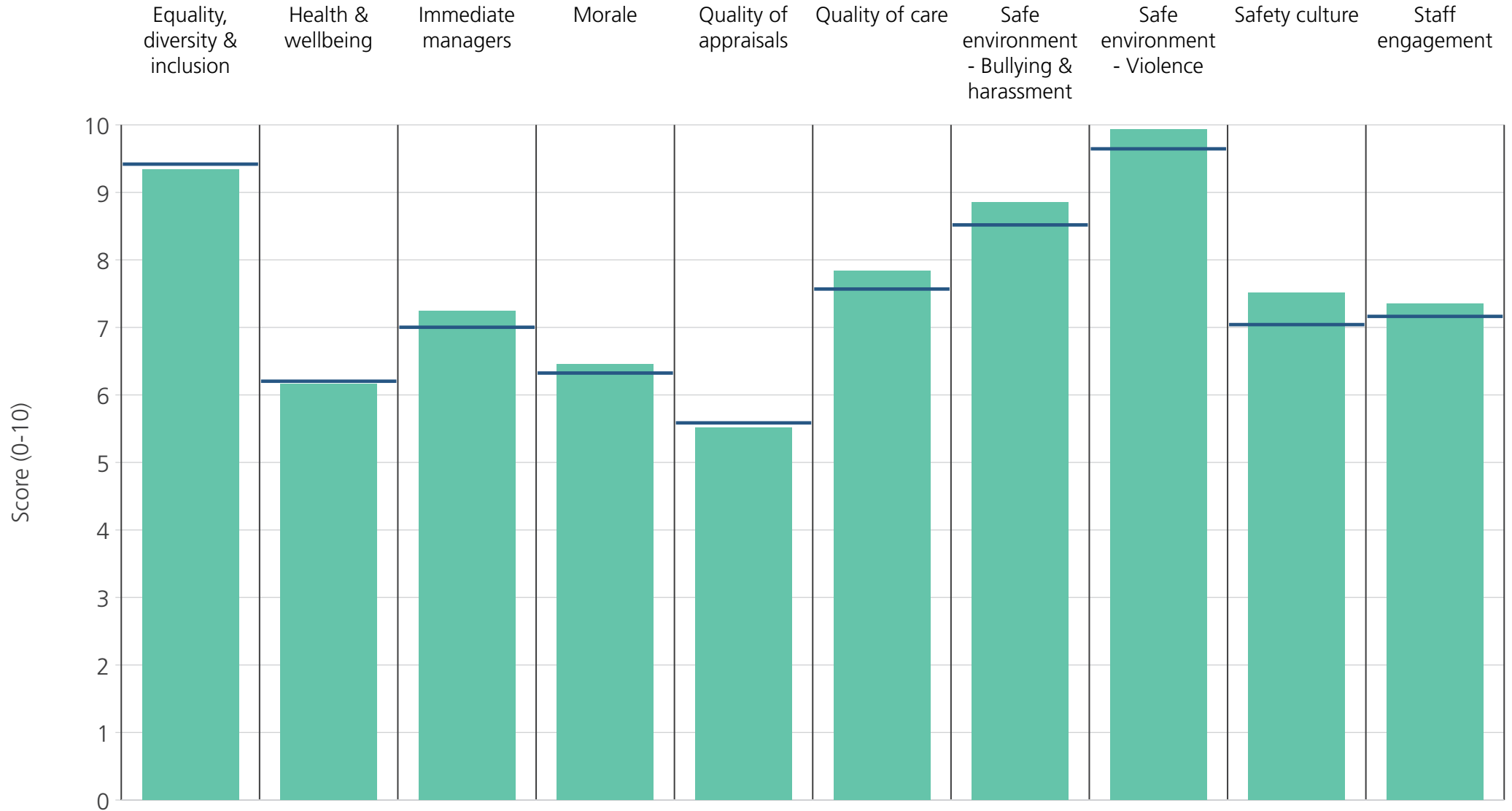
Directorate	9.5	6.7	7.8	6.9	7.3	8.2	8.6	9.0	7.5	7.7
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	115	116	116	109	106	113	114	114	114	115



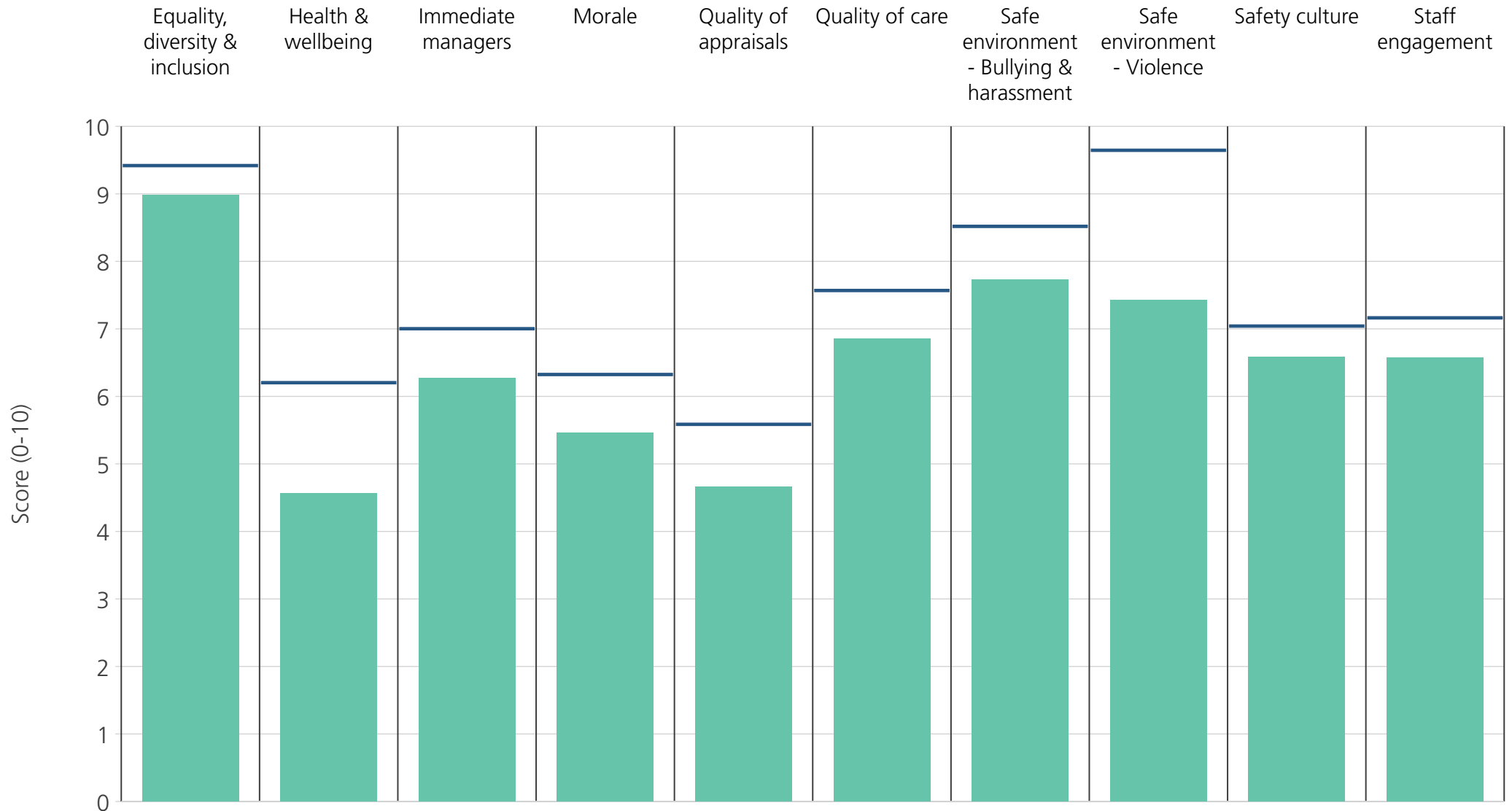
Directorate	9.5	7.0	7.4	6.7	5.9	8.0	8.0	8.6	7.3	7.3
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	102	103	103	102	101	94	101	99	103	103



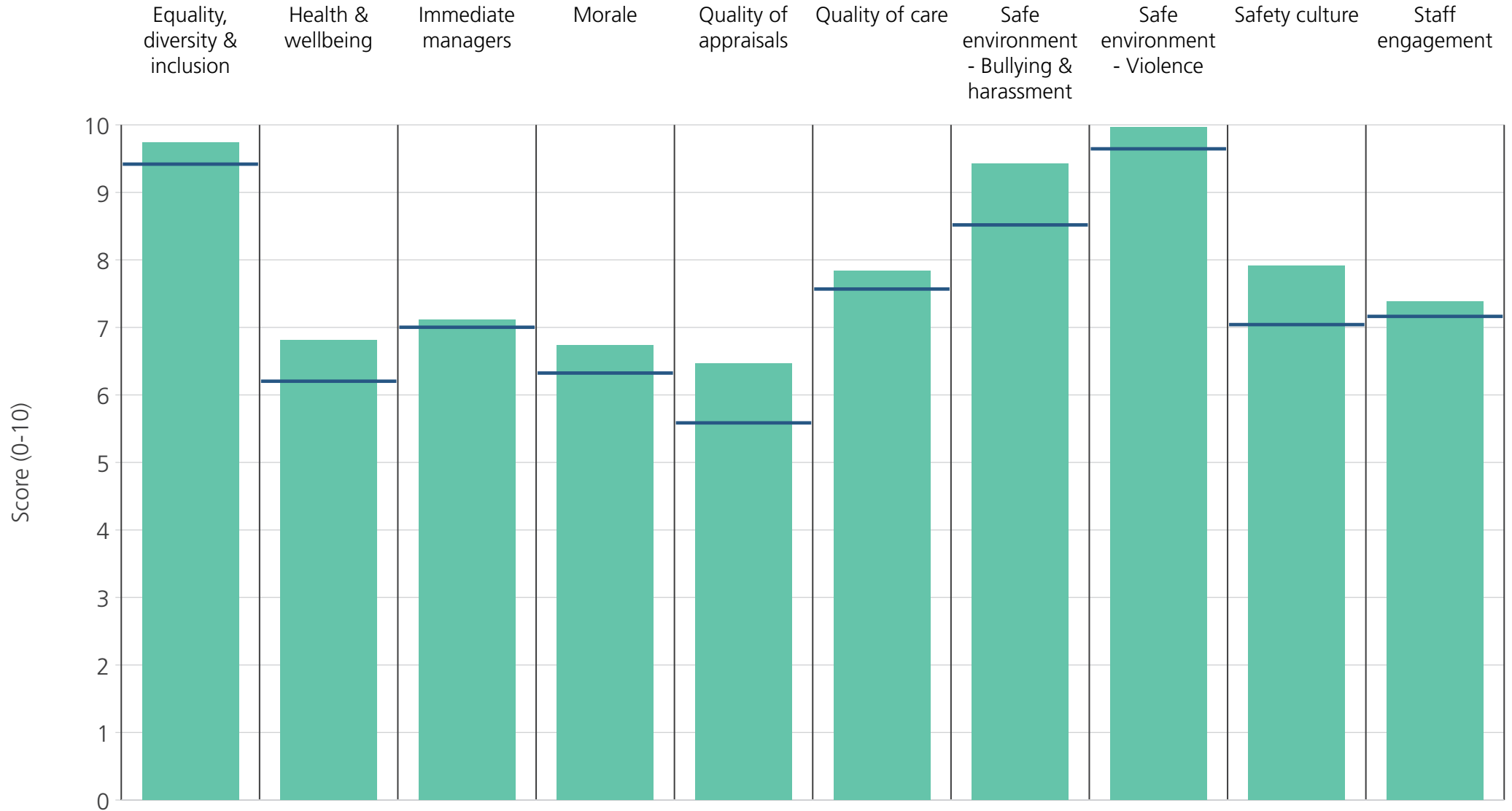
Directorate	9.5	6.5	6.6	6.5	4.9	7.8	8.7	10.0	6.6	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	85	85	85	84	74	51	84	84	84	85



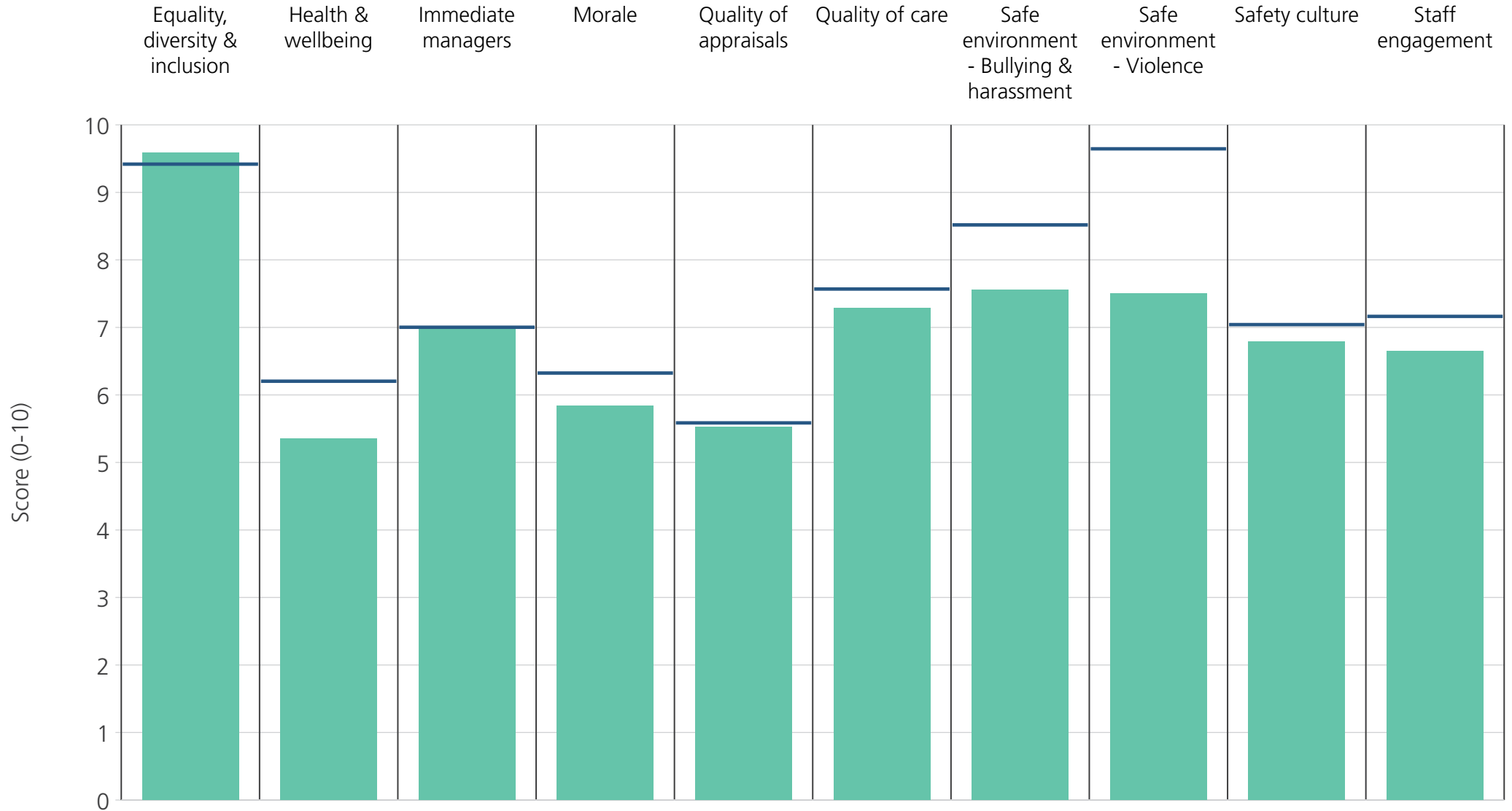
Directorate	9.3	6.2	7.2	6.5	5.5	7.8	8.9	9.9	7.5	7.4
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	107	107	107	104	100	105	105	106	106	108



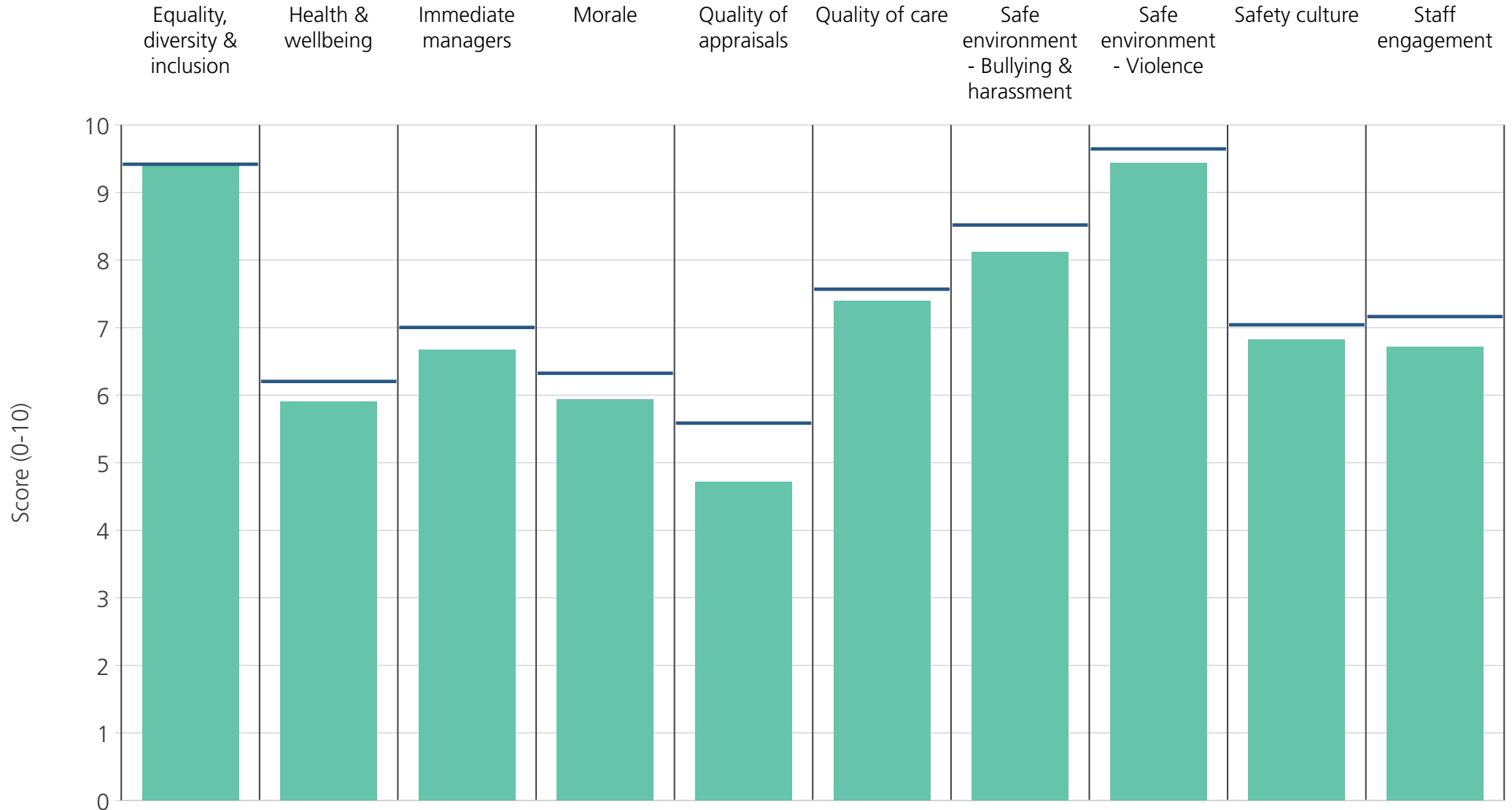
Directorate	9.0	4.6	6.3	5.5	4.7	6.9	7.7	7.4	6.6	6.6
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	44	44	44	43	41	44	44	44	43	45



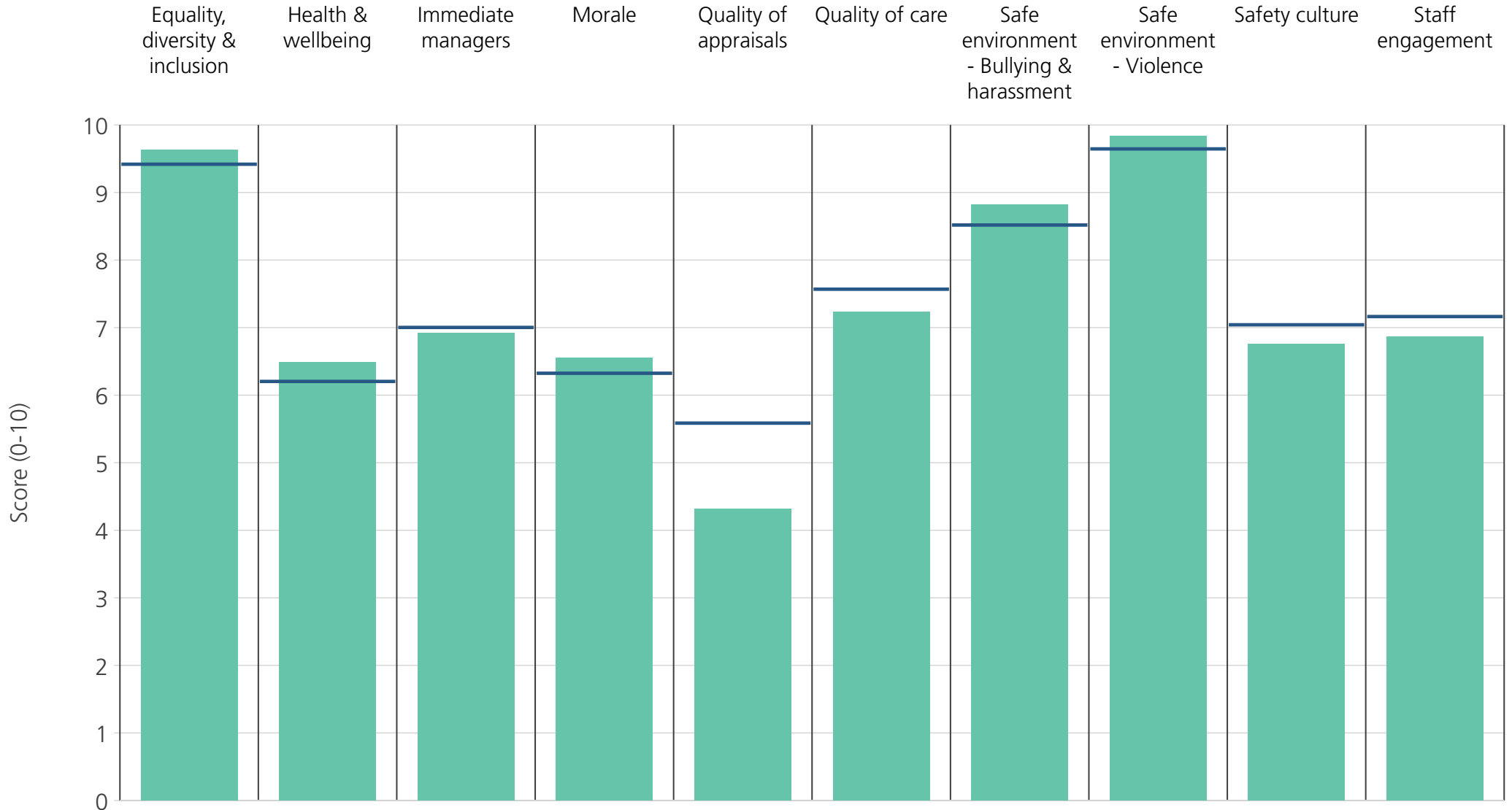
Directorate	9.7	6.8	7.1	6.7	6.5	7.8	9.4	10.0	7.9	7.4
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	96	95	96	95	92	94	93	93	96	96



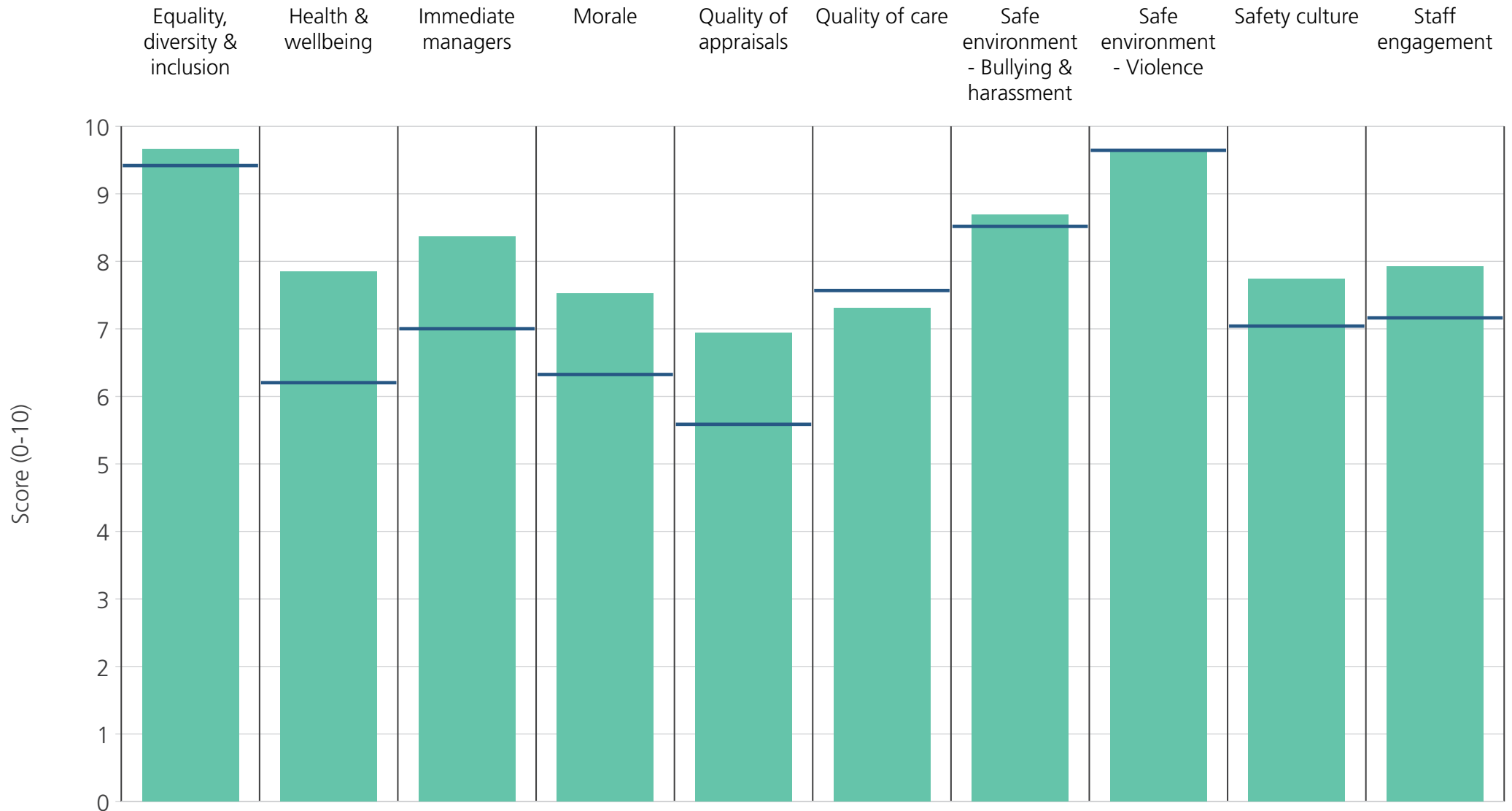
Directorate	9.6	5.3	7.0	5.8	5.5	7.3	7.6	7.5	6.8	6.7
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	50	51	52	50	48	51	49	48	50	52



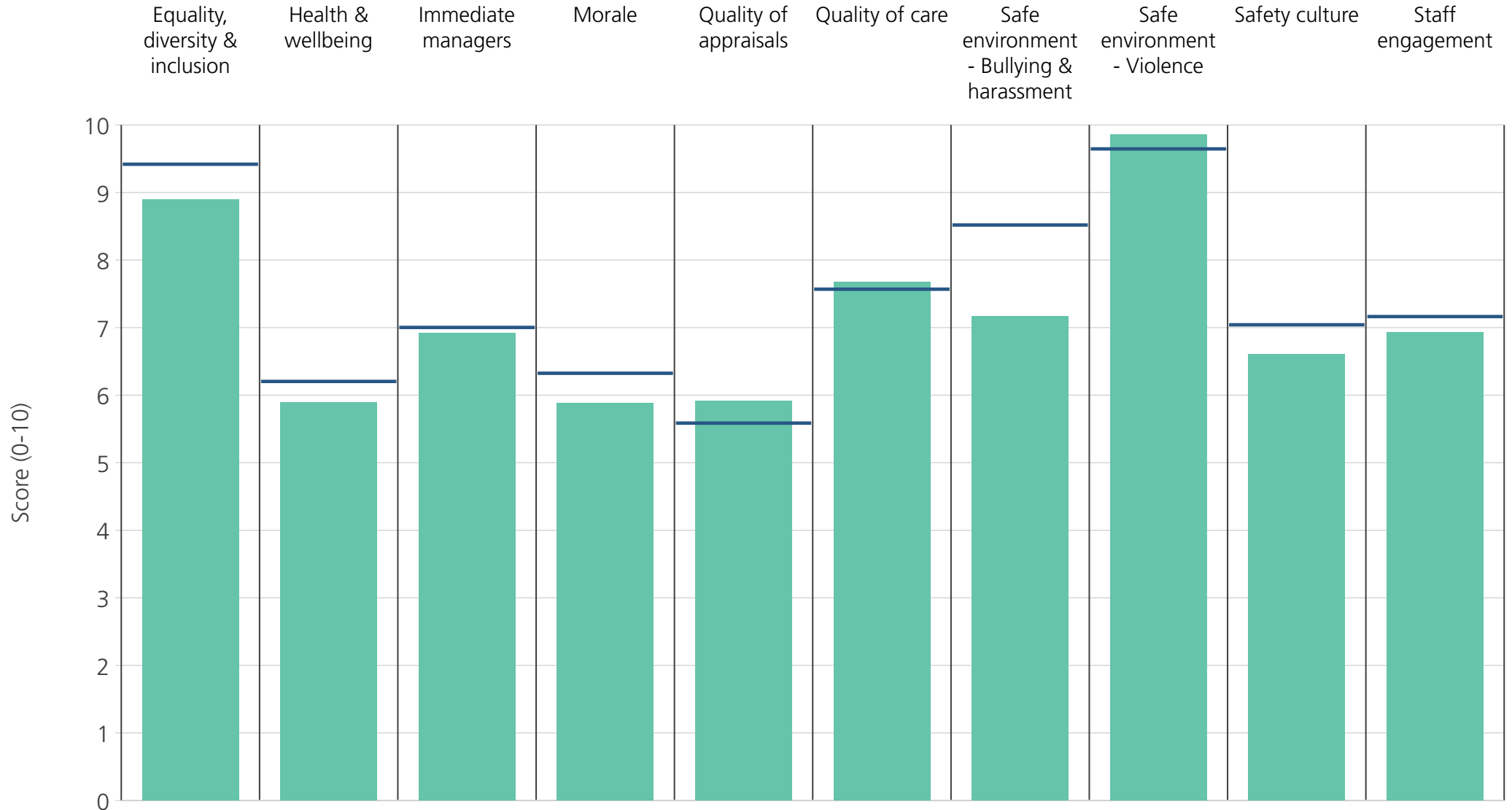
Directorate	9.4	5.9	6.7	5.9	4.7	7.4	8.1	9.4	6.8	6.7
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	71	72	72	70	67	70	69	68	71	72



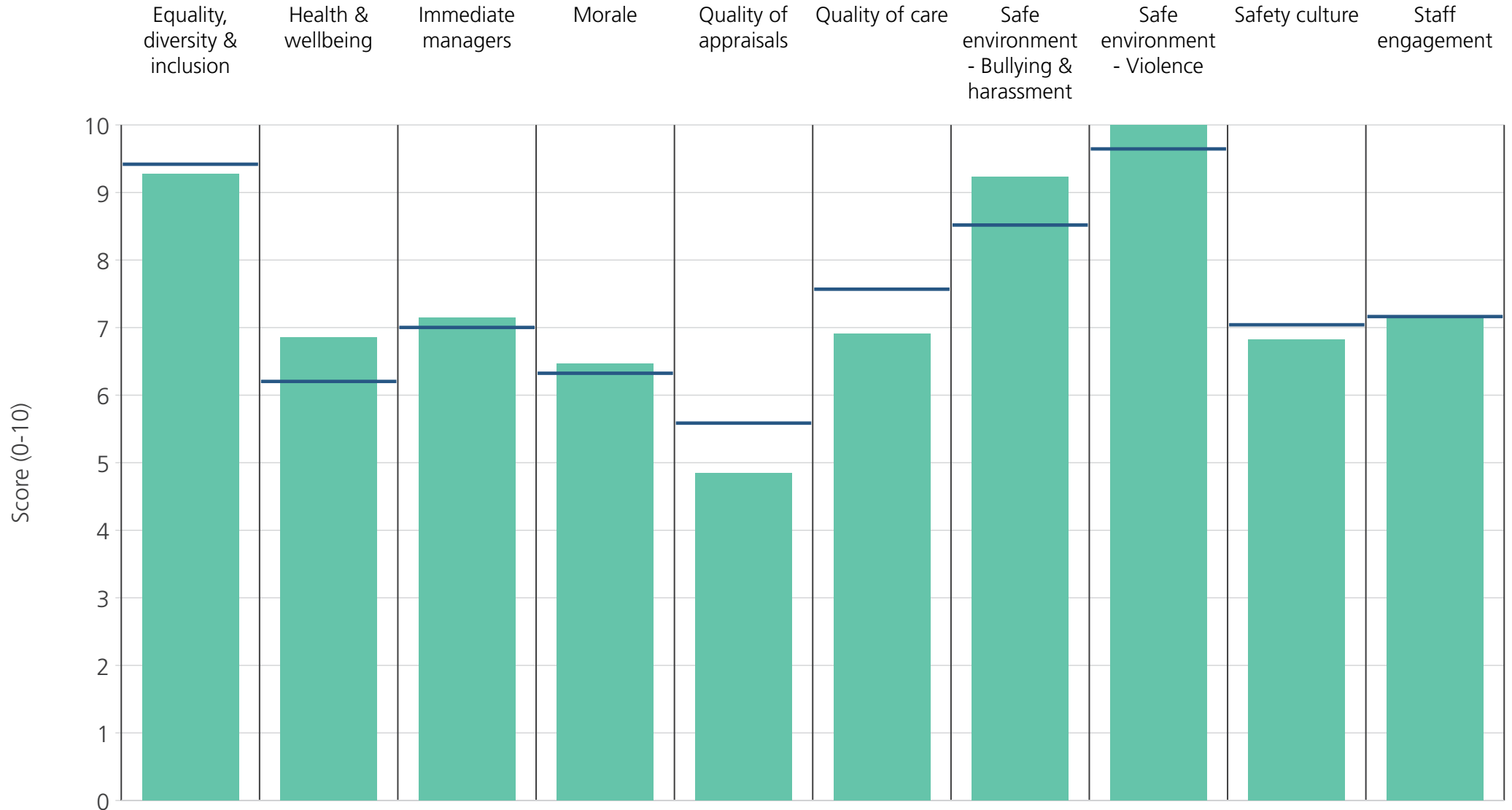
Directorate	9.6	6.5	6.9	6.5	4.3	7.2	8.8	9.8	6.8	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	64	66	66	64	62	52	62	62	64	66



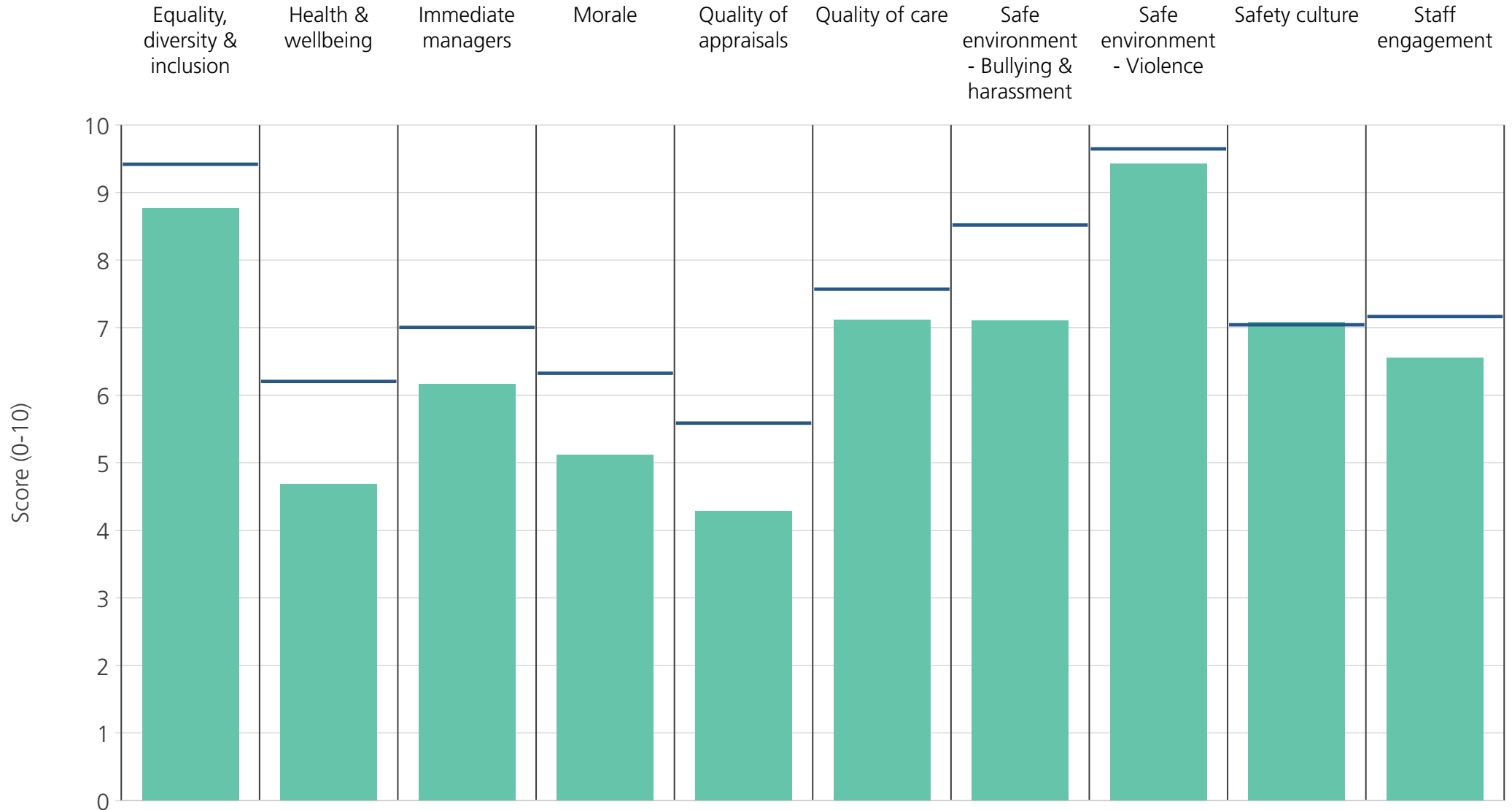
Directorate	9.7	7.8	8.4	7.5	6.9	7.3	8.7	9.6	7.7	7.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	79	79	79	78	74	78	79	79	78	80



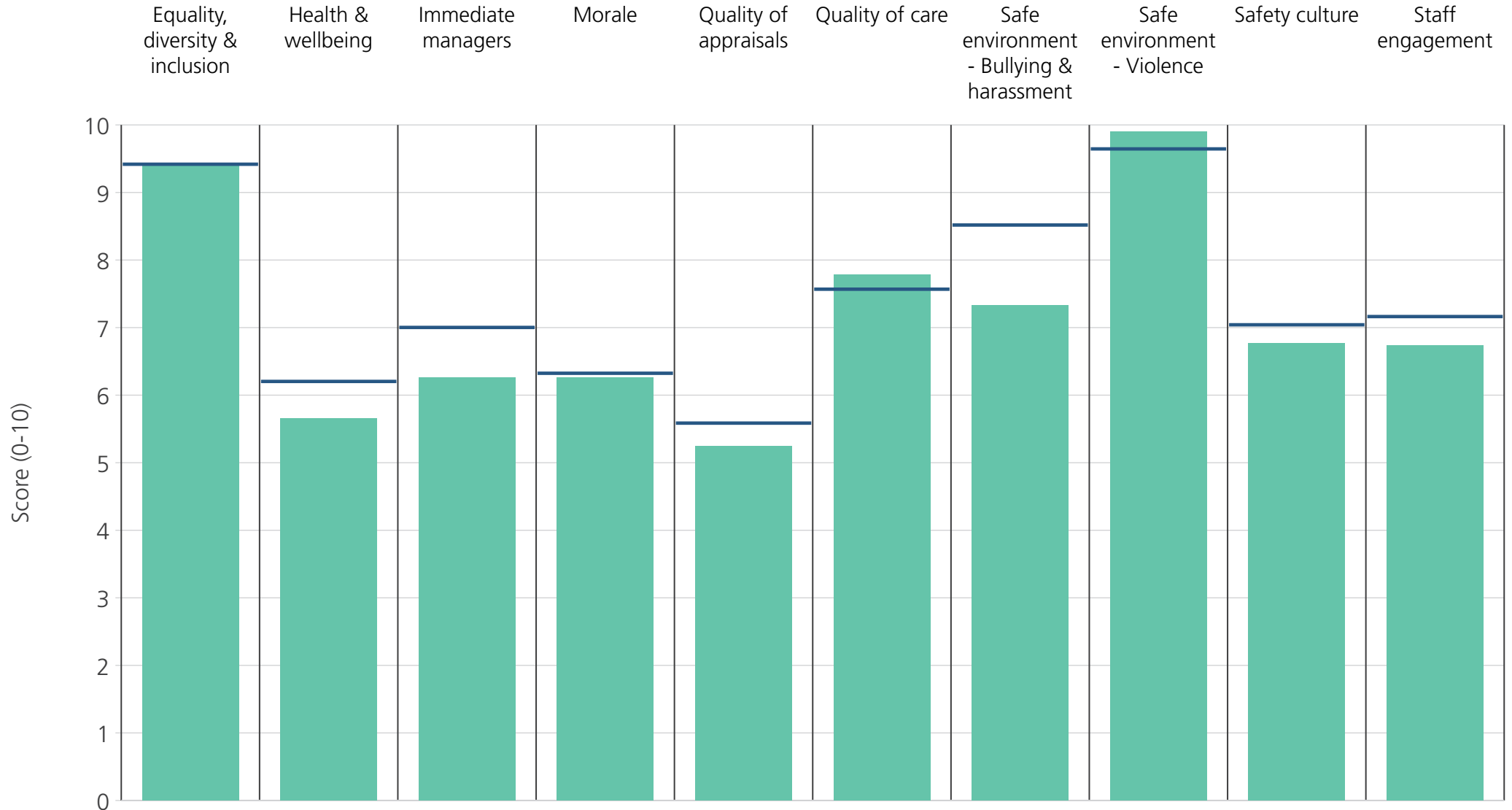
Directorate	8.9	5.9	6.9	5.9	5.9	7.7	7.2	9.9	6.6	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	50	50	51	49	44	46	47	47	49	51



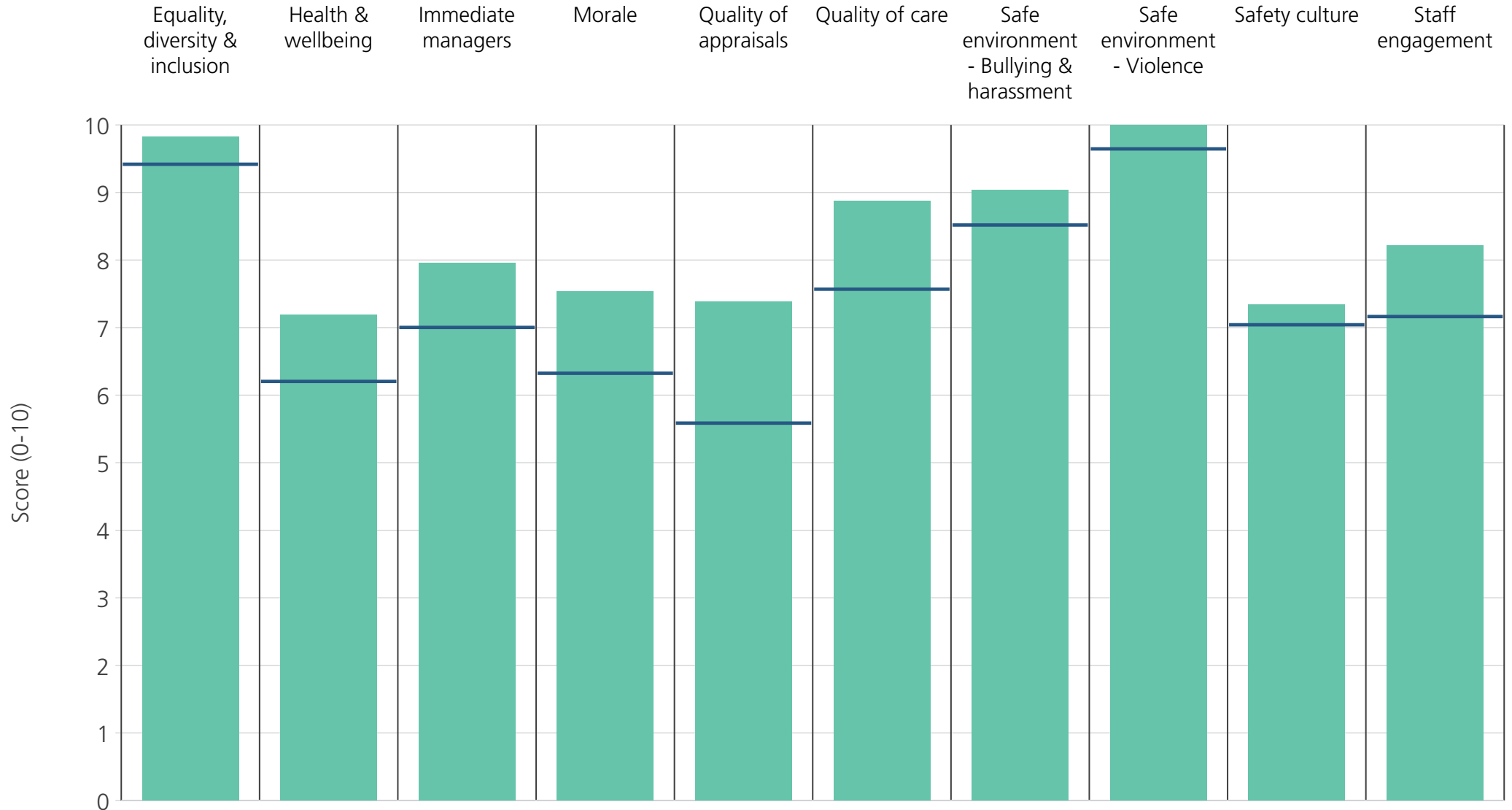
Directorate	9.3	6.9	7.1	6.5	4.8	6.9	9.2	10.0	6.8	7.2
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	38	41	41	40	36	21	39	39	40	41



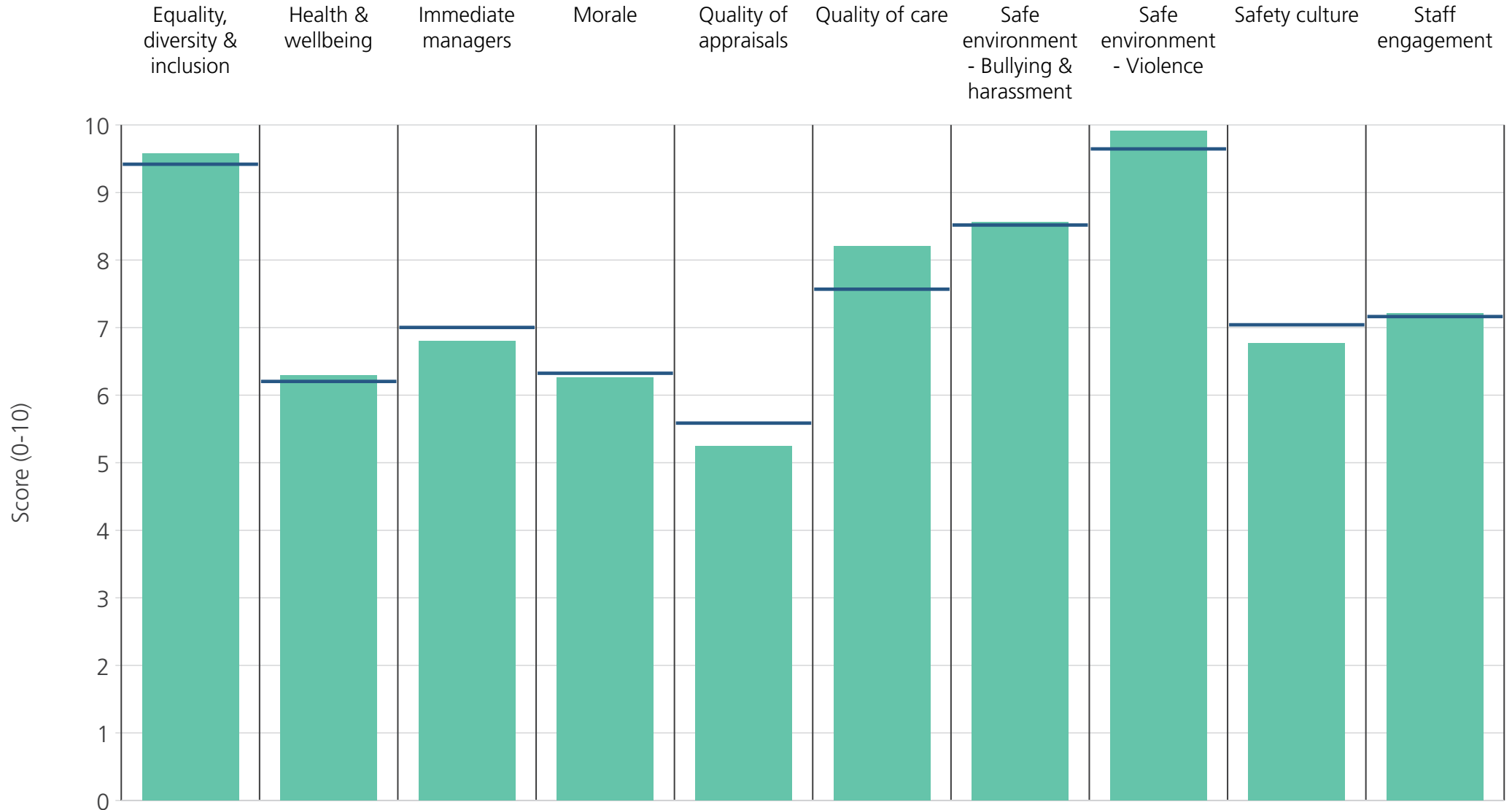
Directorate	8.8	4.7	6.2	5.1	4.3	7.1	7.1	9.4	7.1	6.6
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	23	25	25	24	21	24	23	23	24	25



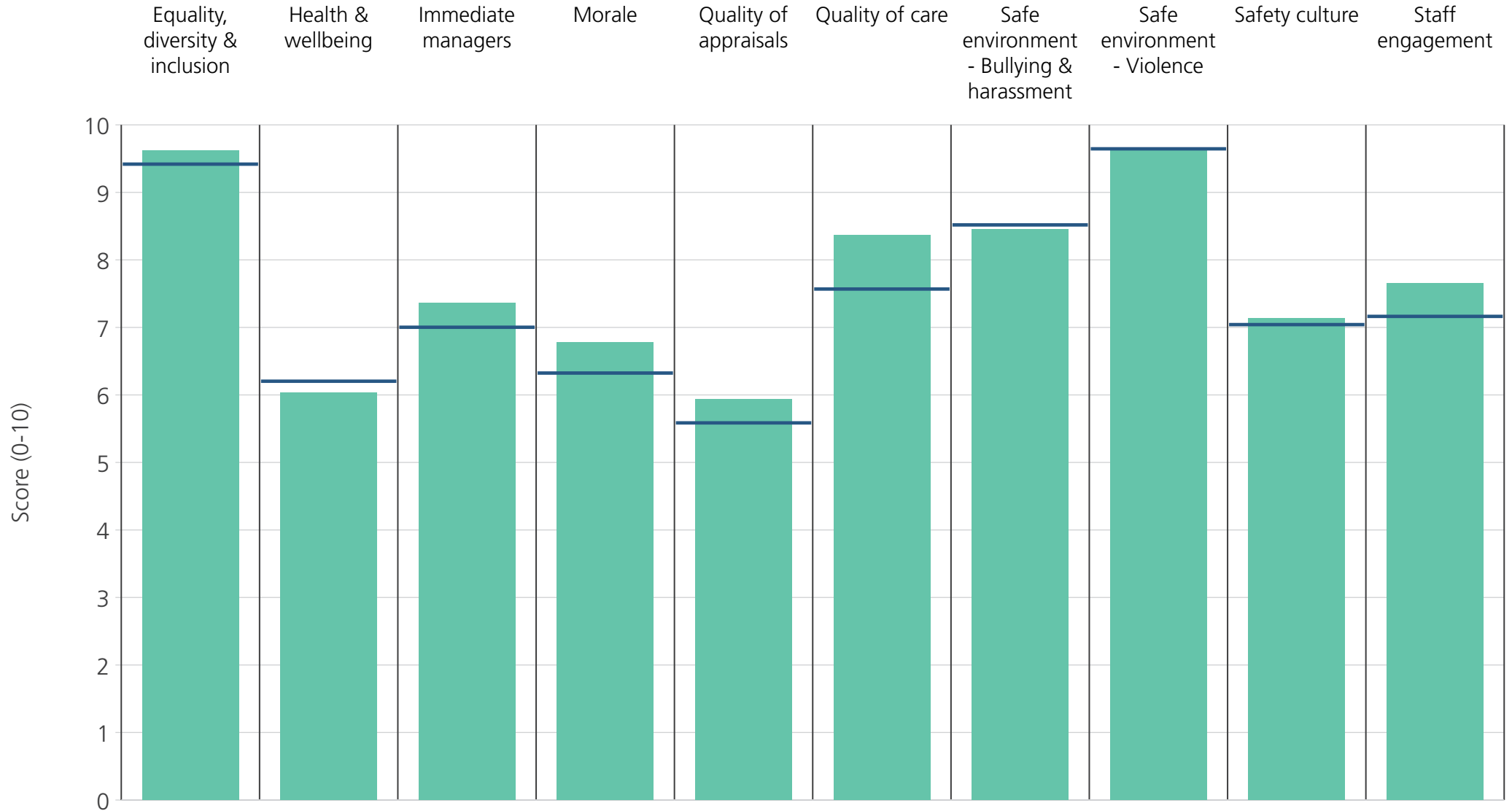
Directorate	9.4	5.7	6.3	6.3	5.2	7.8	7.3	9.9	6.8	6.7
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	36	36	36	35	31	36	35	35	36	36



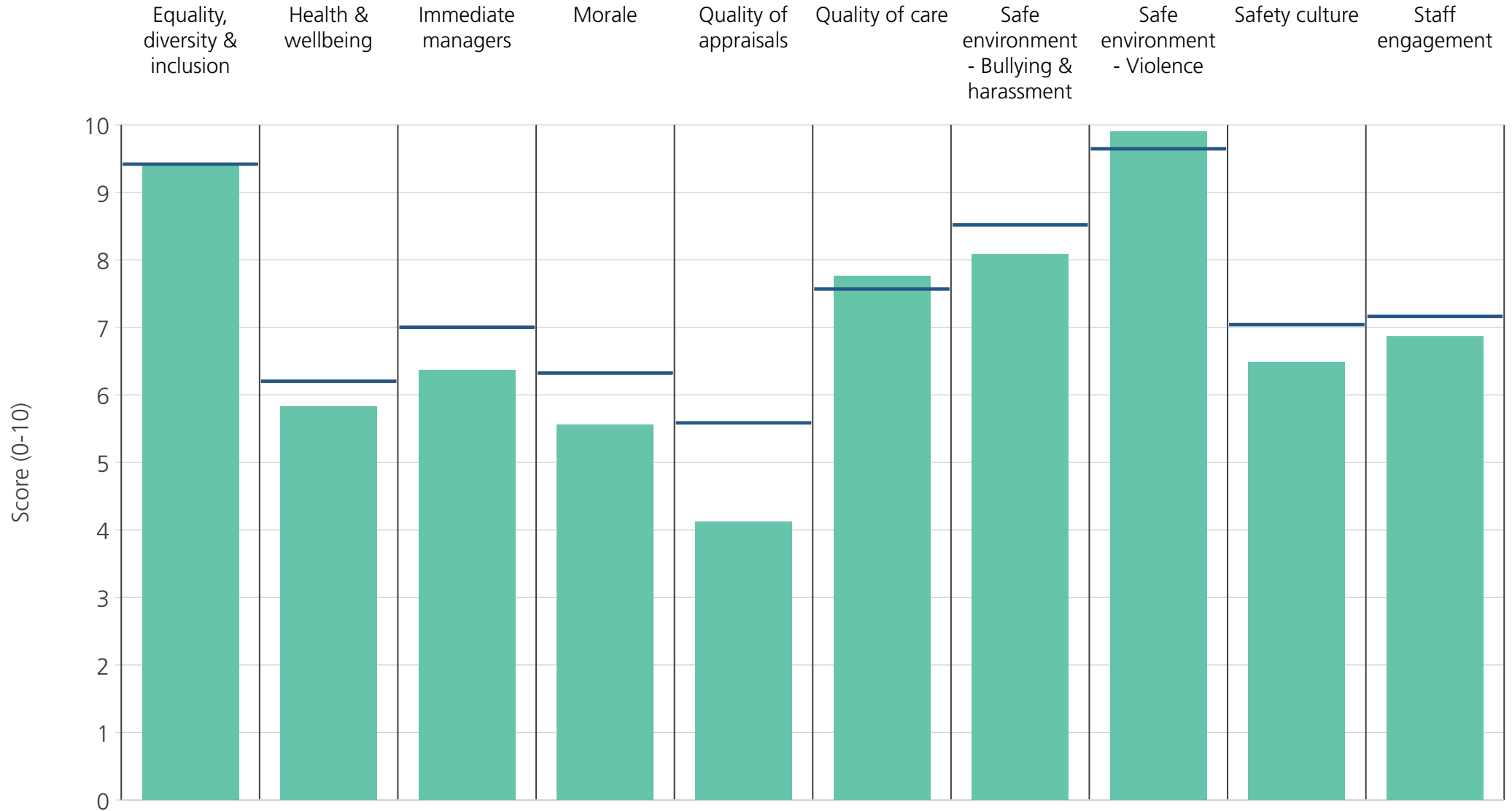
Directorate	9.8	7.2	8.0	7.5	7.4	8.9	9.0	10.0	7.3	8.2
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	39	38	39	39	38	37	38	38	39	39



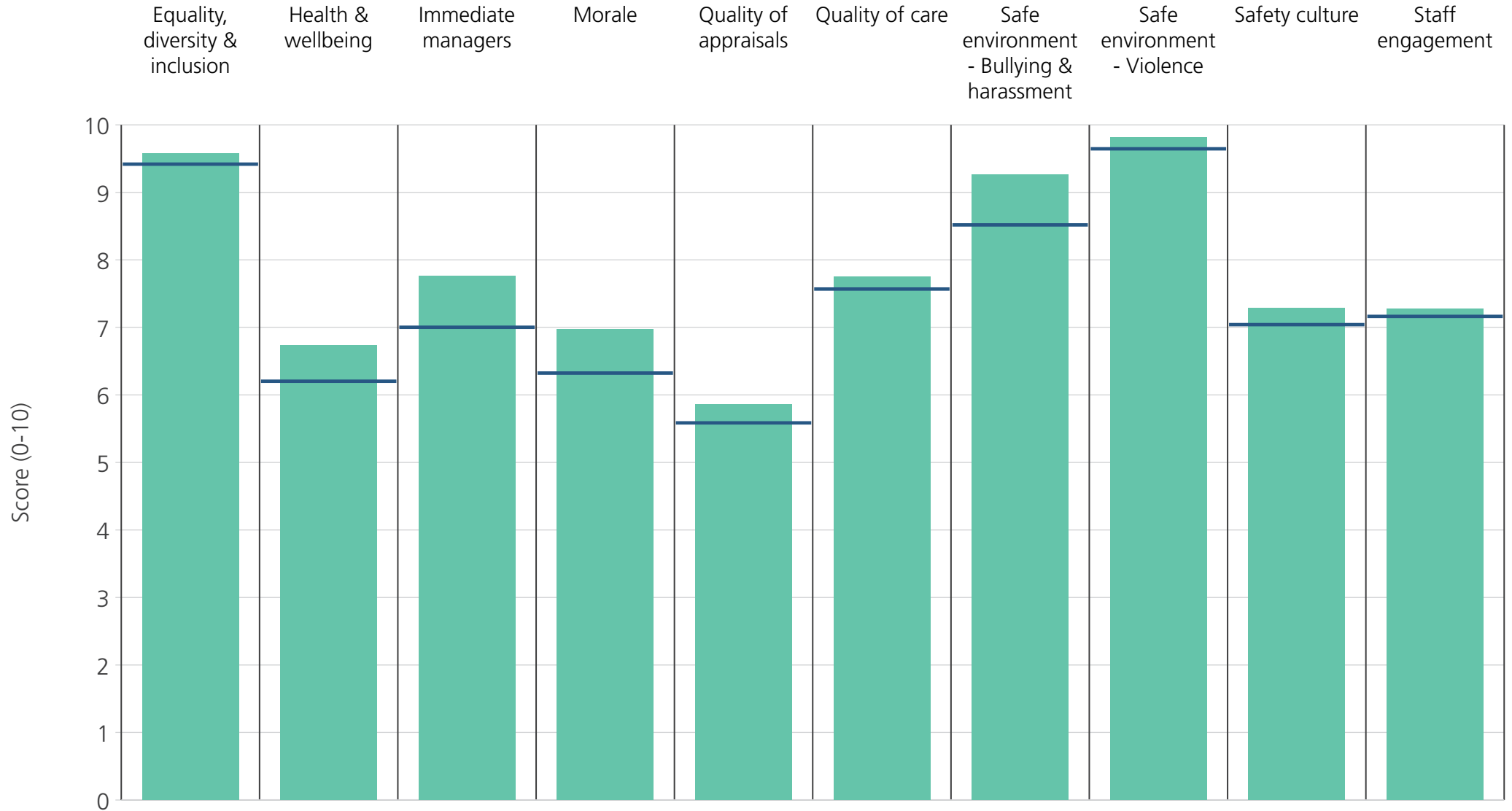
Directorate	9.6	6.3	6.8	6.3	5.2	8.2	8.6	9.9	6.8	7.2
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	37	39	39	36	31	39	37	37	36	40



Directorate	9.6	6.0	7.4	6.8	5.9	8.4	8.5	9.6	7.1	7.7
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	26	28	28	26	24	26	28	28	27	27



Directorate	9.4	5.8	6.4	5.6	4.1	7.8	8.1	9.9	6.5	6.9
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	34	33	32	34	34	32	33	32	34	34



Directorate	9.6	6.7	7.8	7.0	5.9	7.8	9.3	9.8	7.3	7.3
Your org	9.4	6.2	7.0	6.3	5.6	7.6	8.5	9.6	7.0	7.2
Responses	37	37	37	35	35	23	36	36	37	37