

Hounslow and Richmond Community Healthcare NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Hounslow and Richmond Community Healthcare NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Hounslow and Richmond Community Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

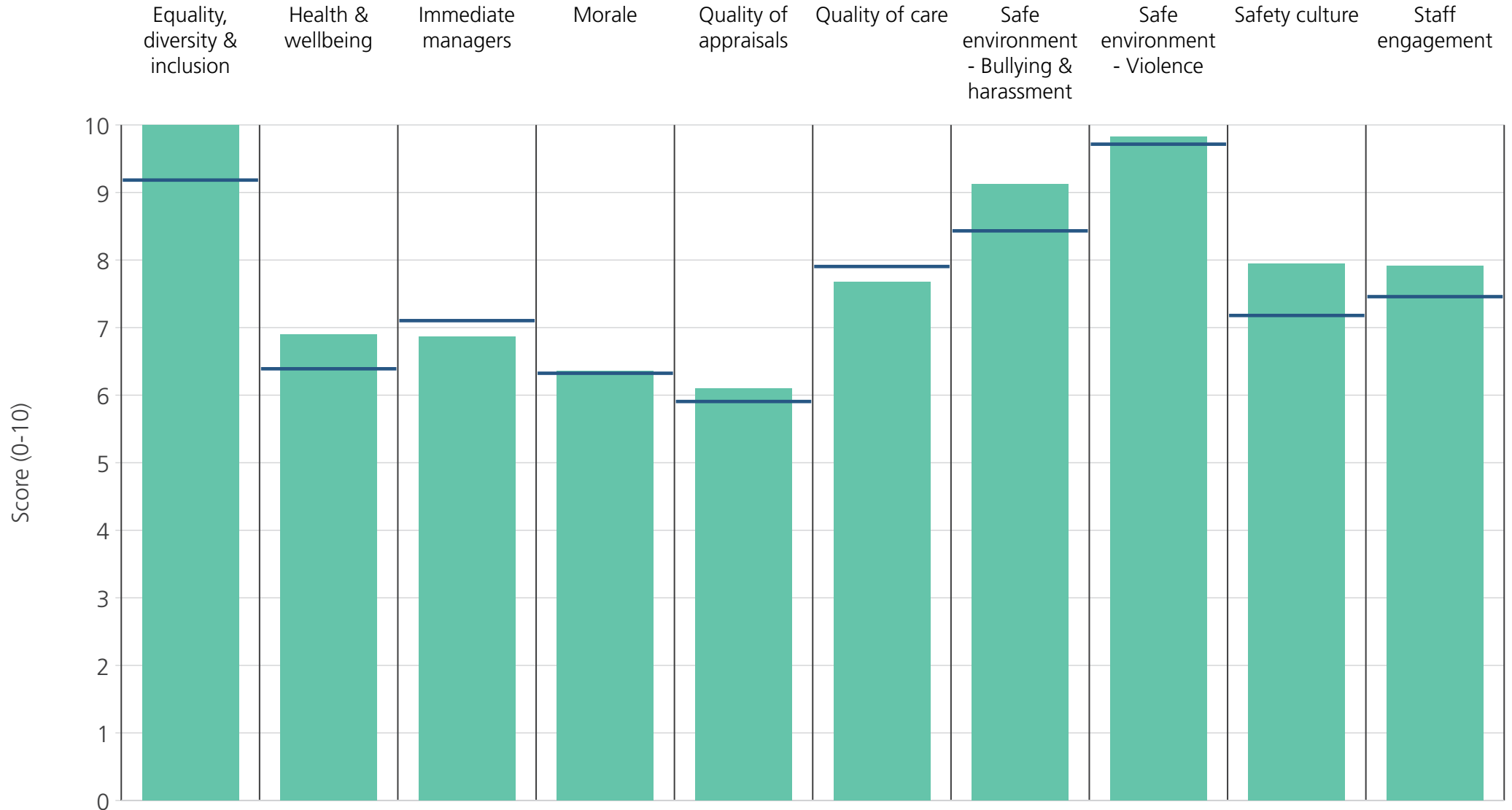
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



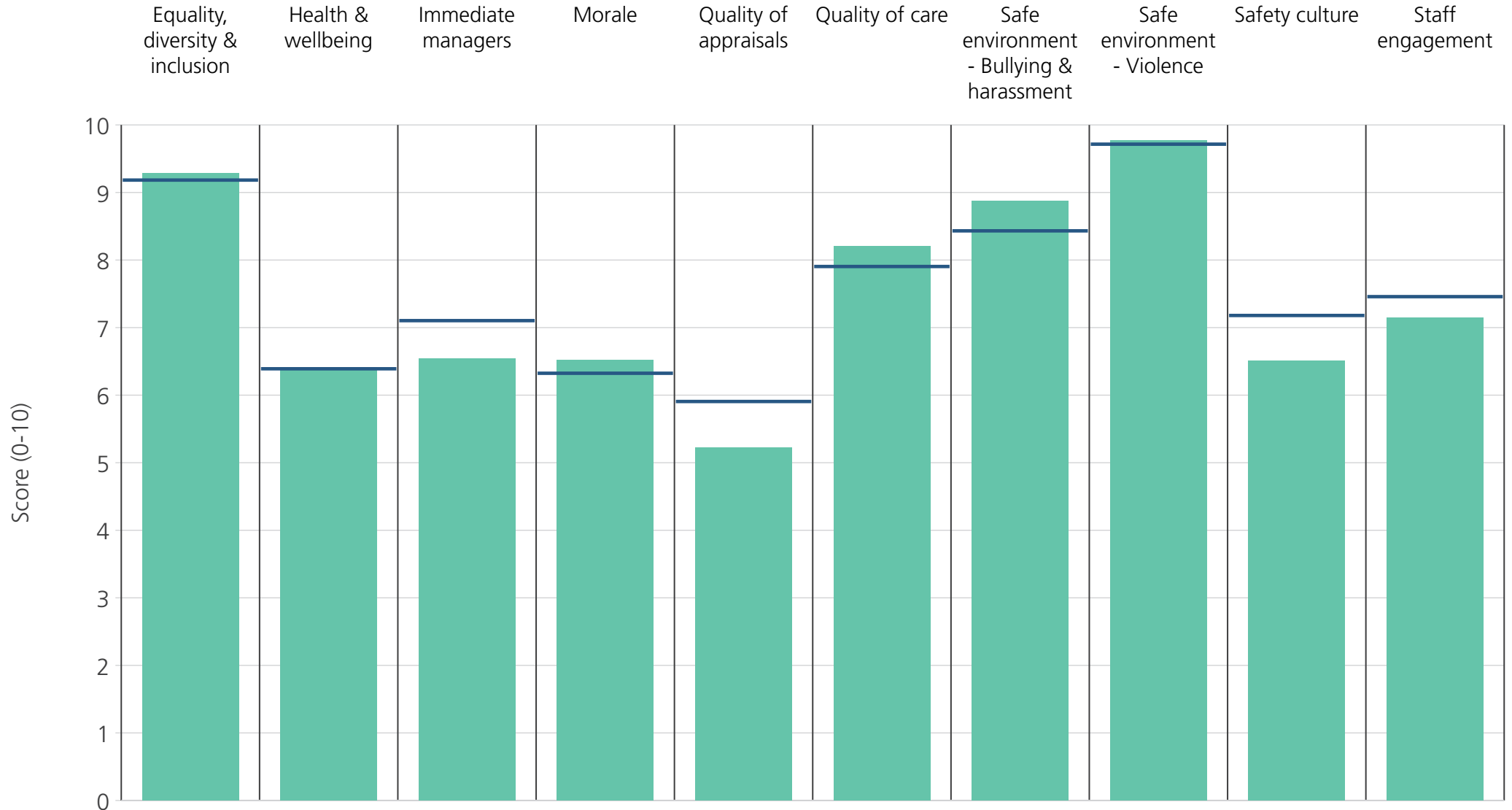
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

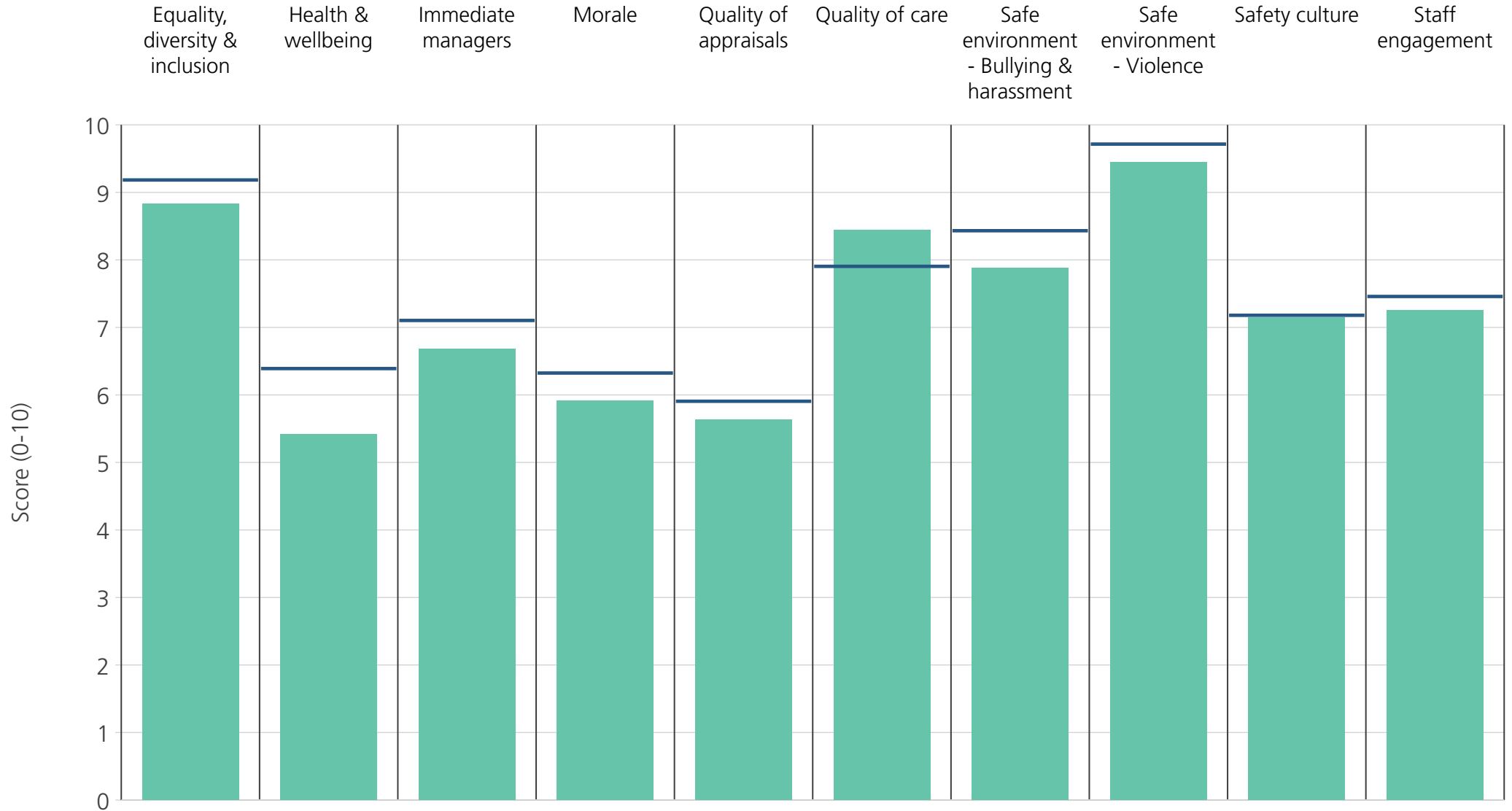
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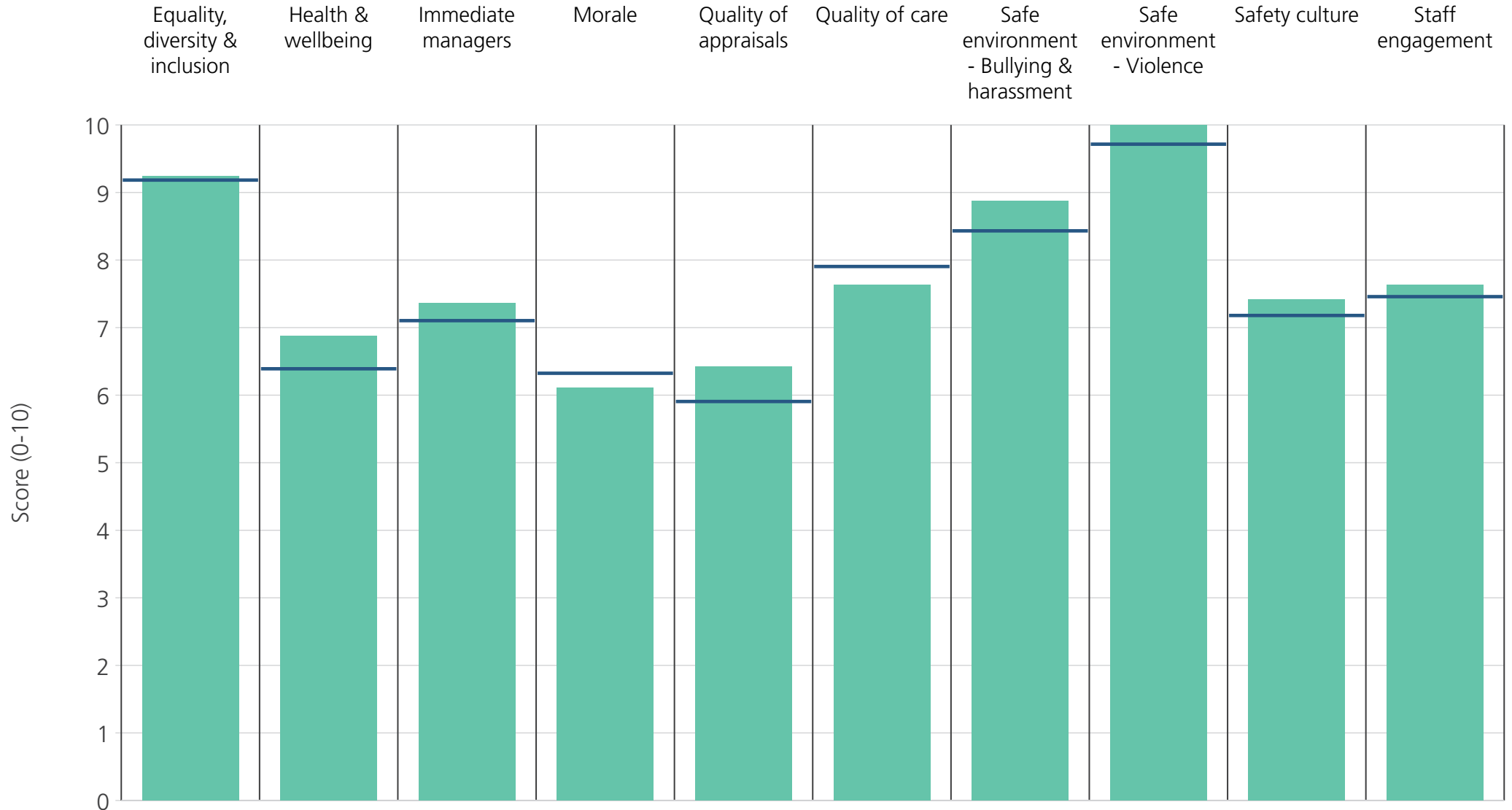
Directorate	10.0	6.9	6.9	6.4	6.1	7.7	9.1	9.8	7.9	7.9
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	17	19	19	18	17	12	19	19	19	19



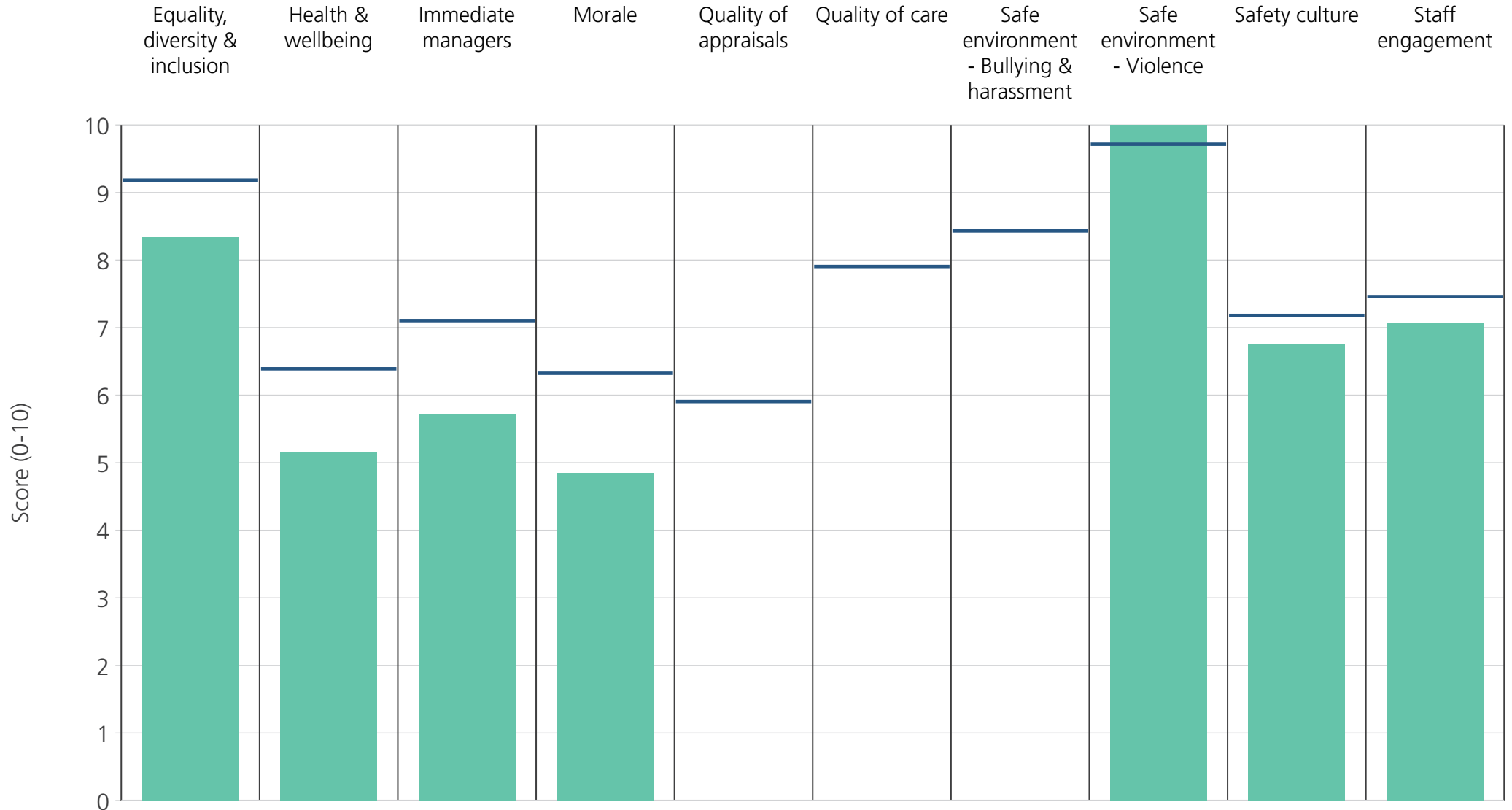
Directorate	9.3	6.4	6.5	6.5	5.2	8.2	8.9	9.8	6.5	7.1
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	58	59	59	59	42	46	58	59	59	59



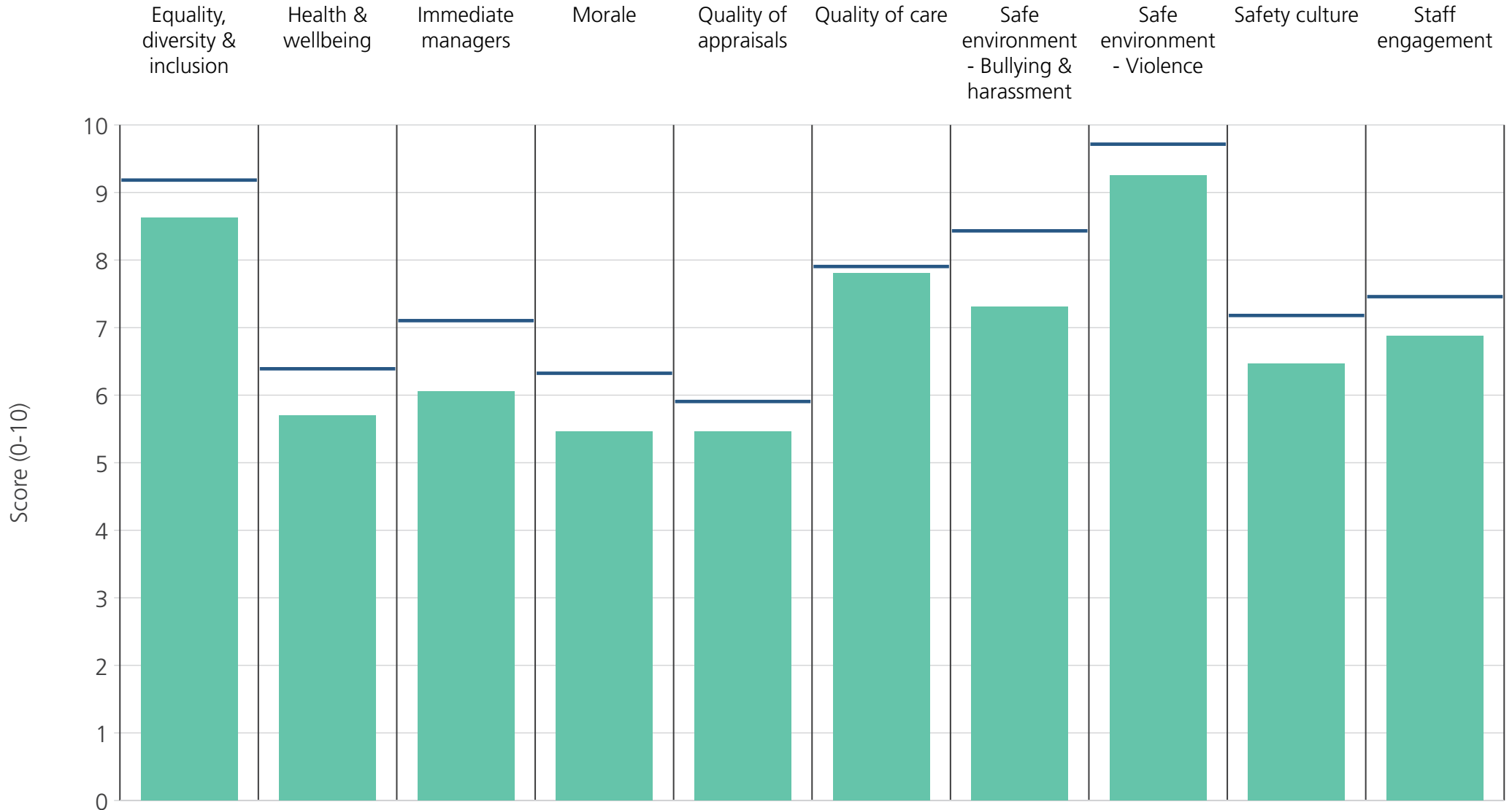
Directorate	8.8	5.4	6.7	5.9	5.6	8.4	7.9	9.4	7.1	7.3
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	91	90	93	92	82	84	92	90	92	93



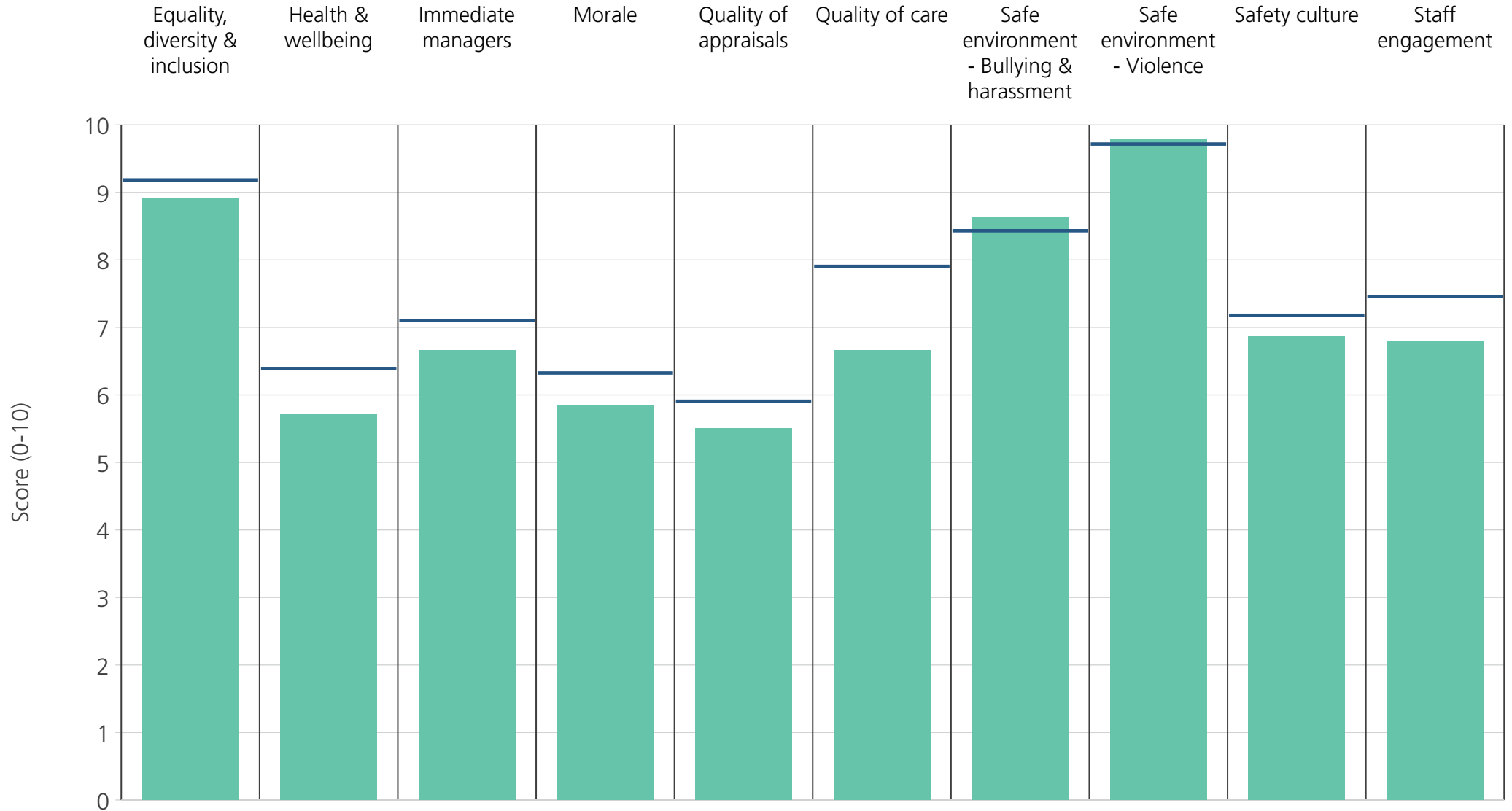
Directorate	9.2	6.9	7.4	6.1	6.4	7.6	8.9	10.0	7.4	7.6
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	95	97	97	94	83	49	96	95	94	98



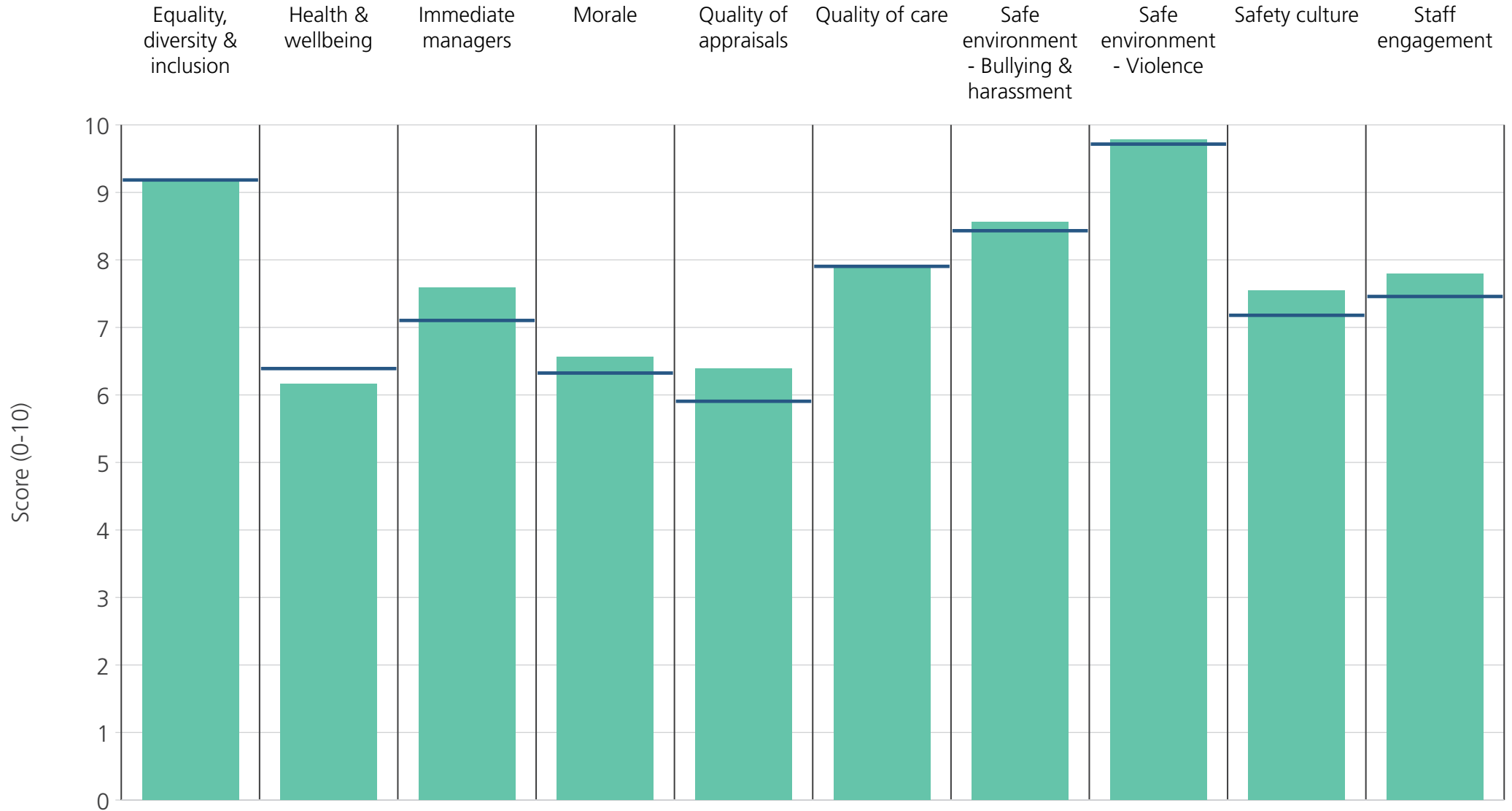
Directorate	8.3	5.1	5.7	4.8	5.9	7.9	8.4	10.0	6.8	7.1
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	11	11	11	11	8	10	10	11	11	11



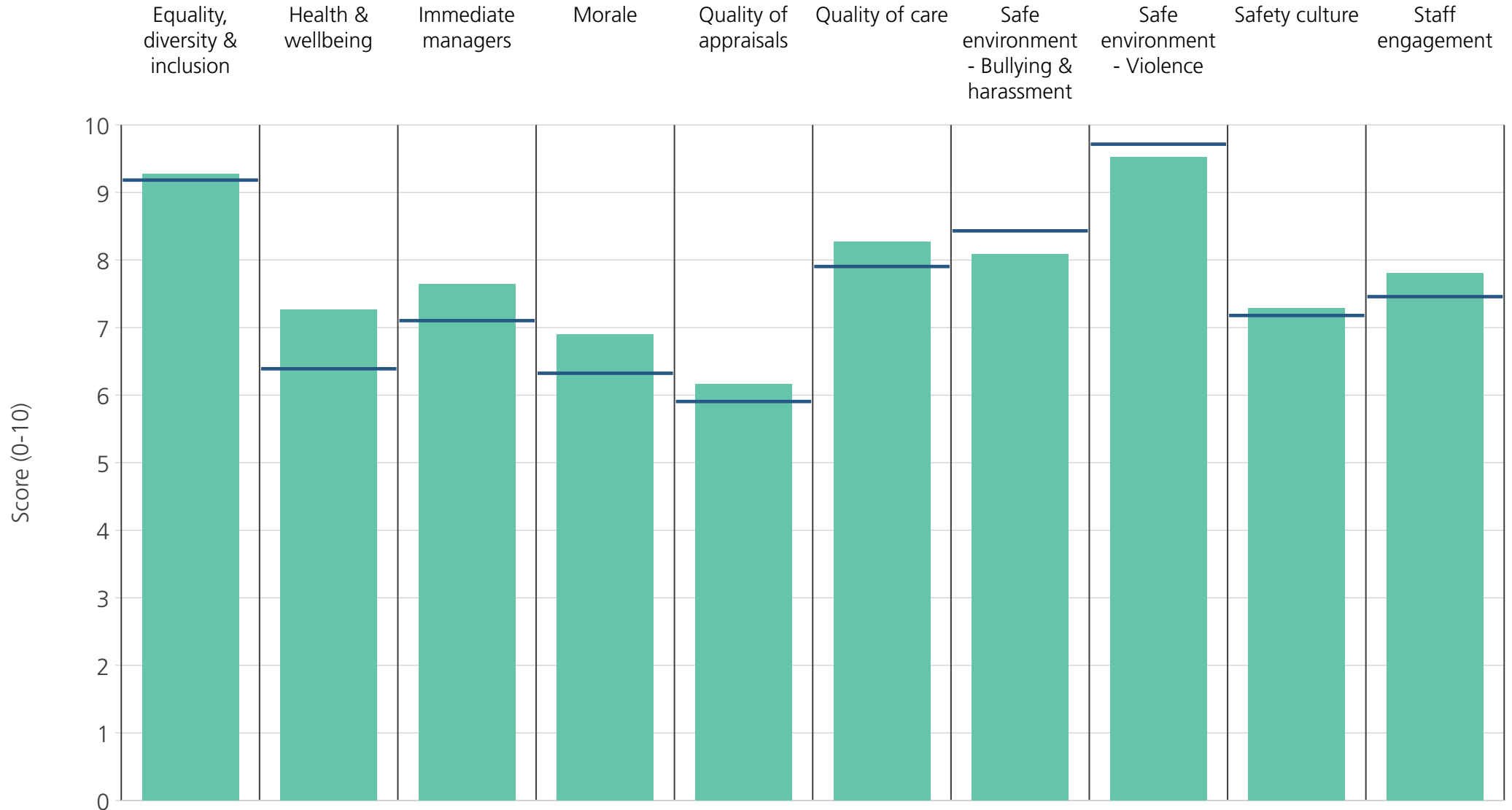
Directorate	8.6	5.7	6.1	5.5	5.5	7.8	7.3	9.3	6.5	6.9
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	48	49	49	49	40	43	47	49	48	49



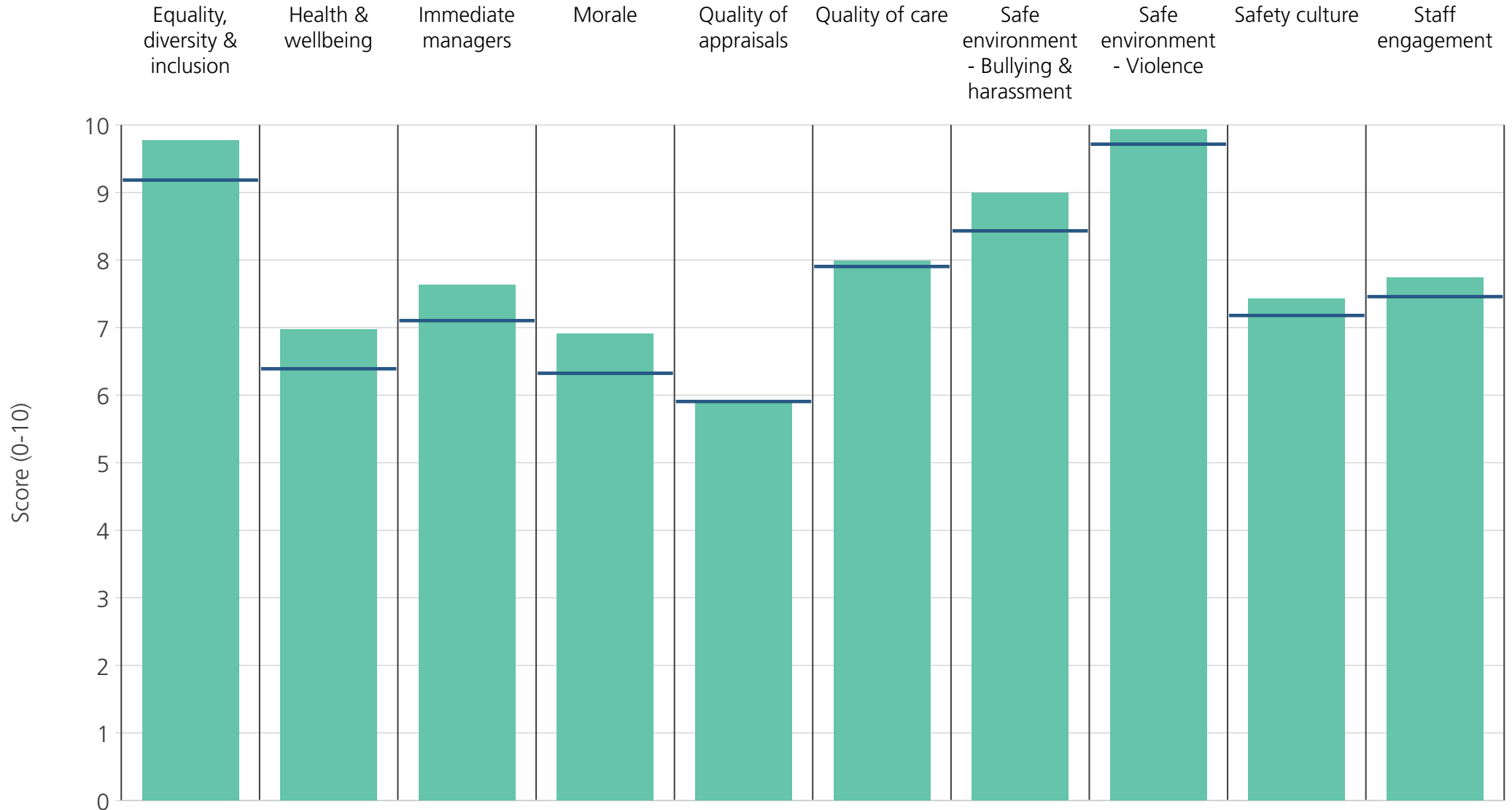
Directorate	8.9	5.7	6.7	5.8	5.5	6.7	8.6	9.8	6.9	6.8
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	77	76	78	76	70	75	76	77	77	78



Directorate	9.2	6.2	7.6	6.6	6.4	7.9	8.6	9.8	7.5	7.8
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	91	93	91	93	78	91	90	91	93	93



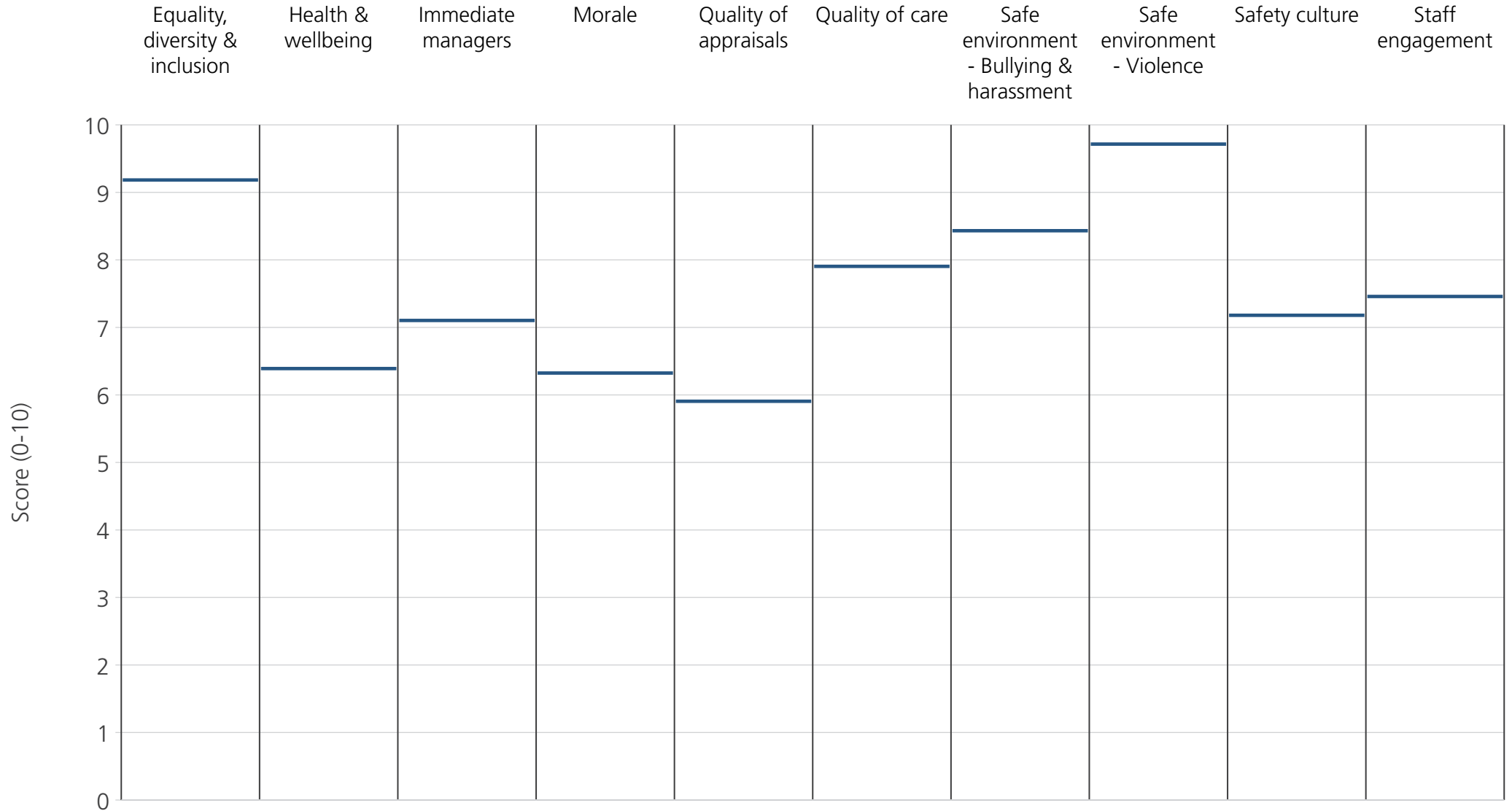
Directorate	9.3	7.3	7.6	6.9	6.2	8.3	8.1	9.5	7.3	7.8
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	106	108	108	108	96	106	108	108	108	109



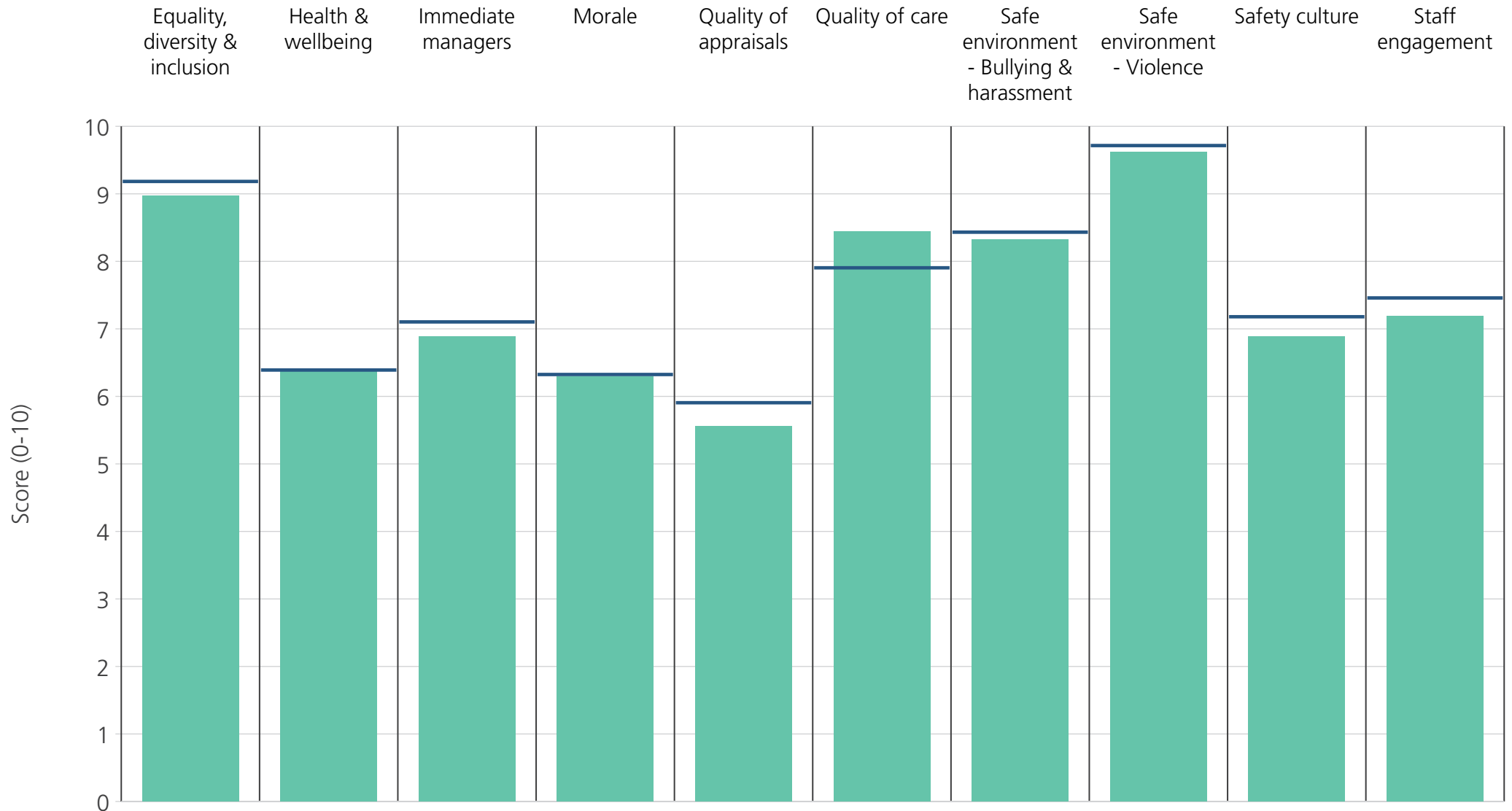
Directorate	9.8	7.0	7.6	6.9	5.9	8.0	9.0	9.9	7.4	7.7
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	96	97	98	97	91	95	96	97	97	98

Directorates 2

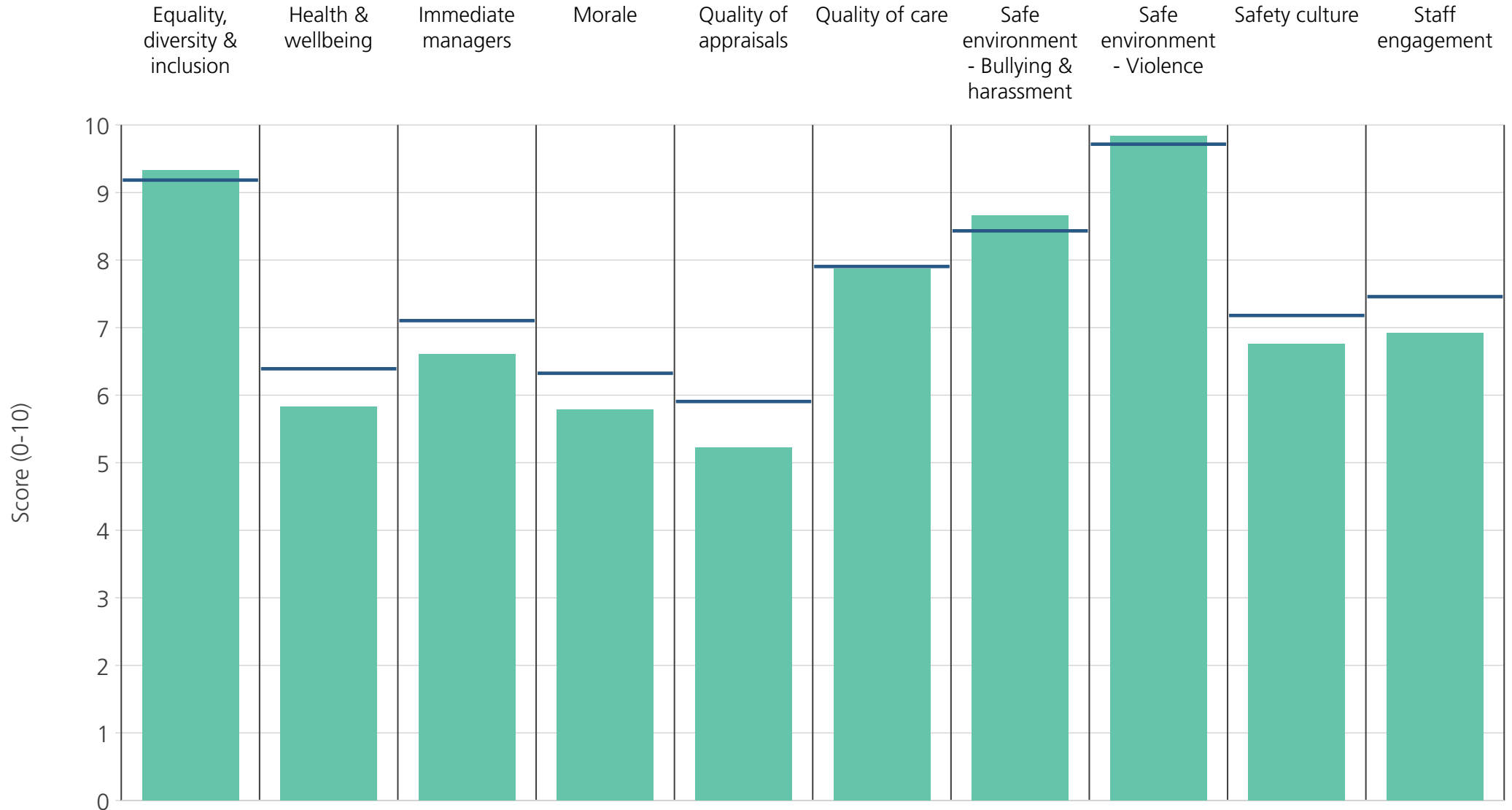
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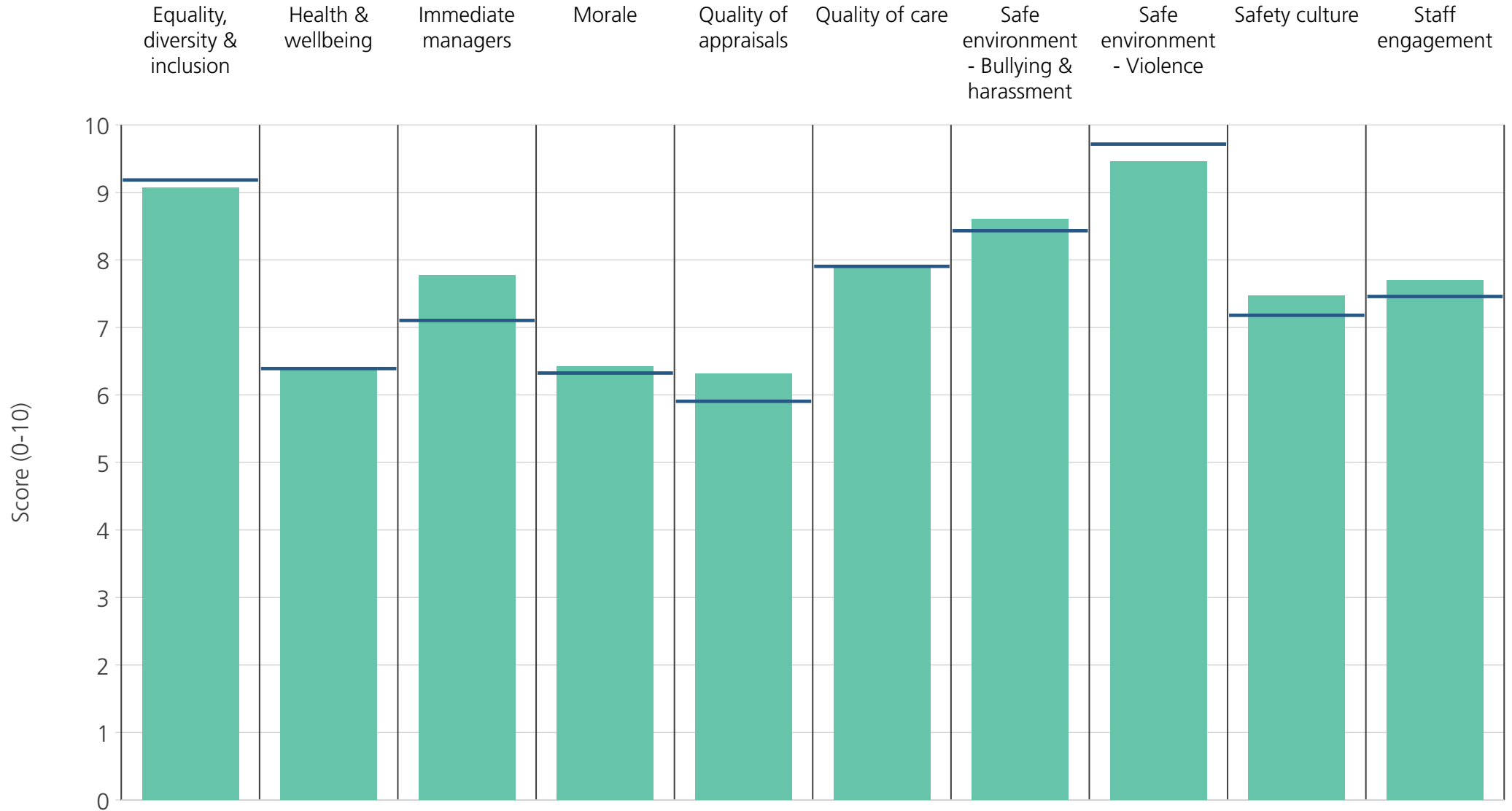
Directorate										
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	7	7	7	7	6	7	7	7	7	7



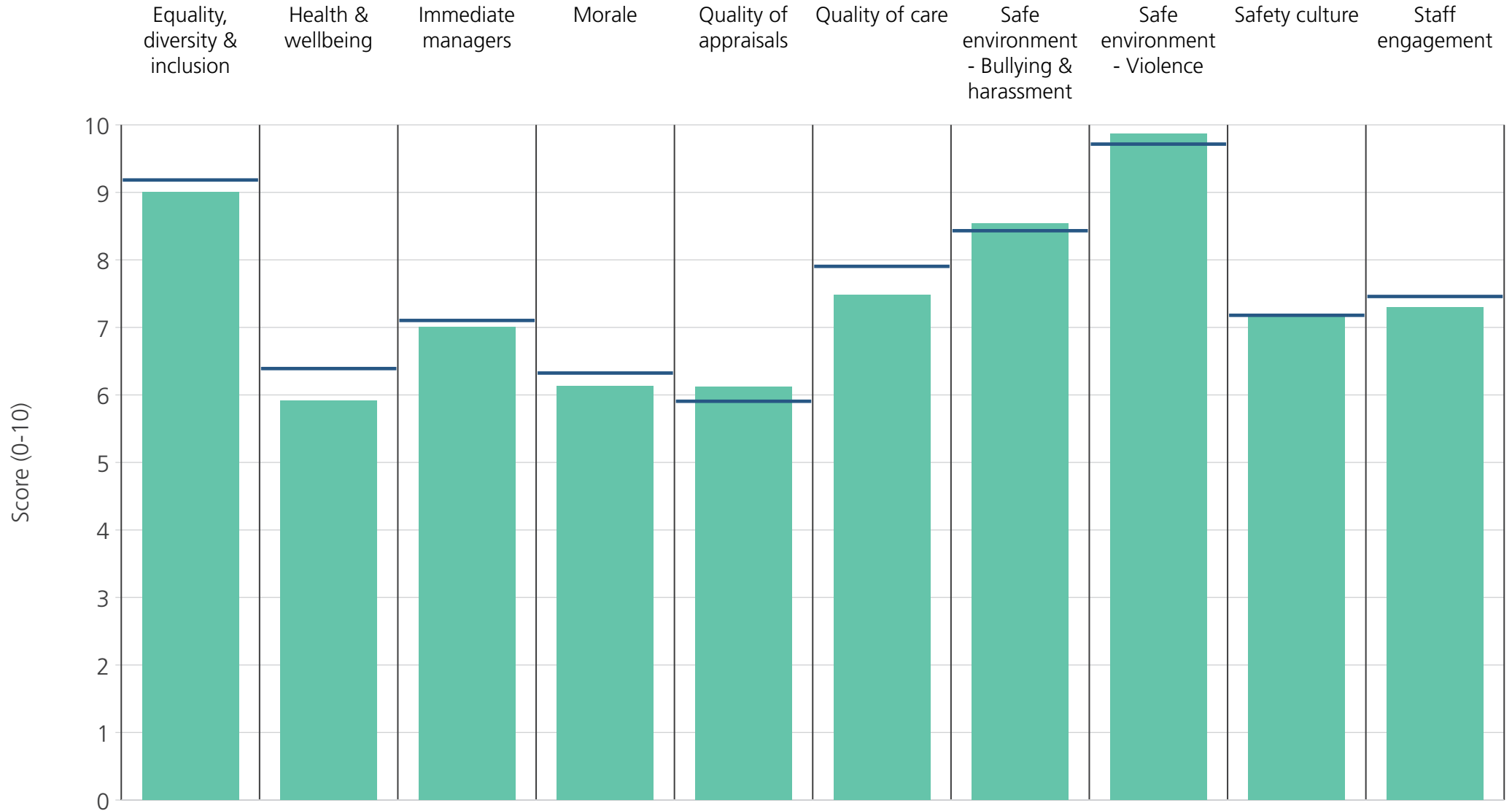
Directorate	9.0	6.4	6.9	6.3	5.6	8.4	8.3	9.6	6.9	7.2
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	163	166	167	166	137	148	162	165	167	167



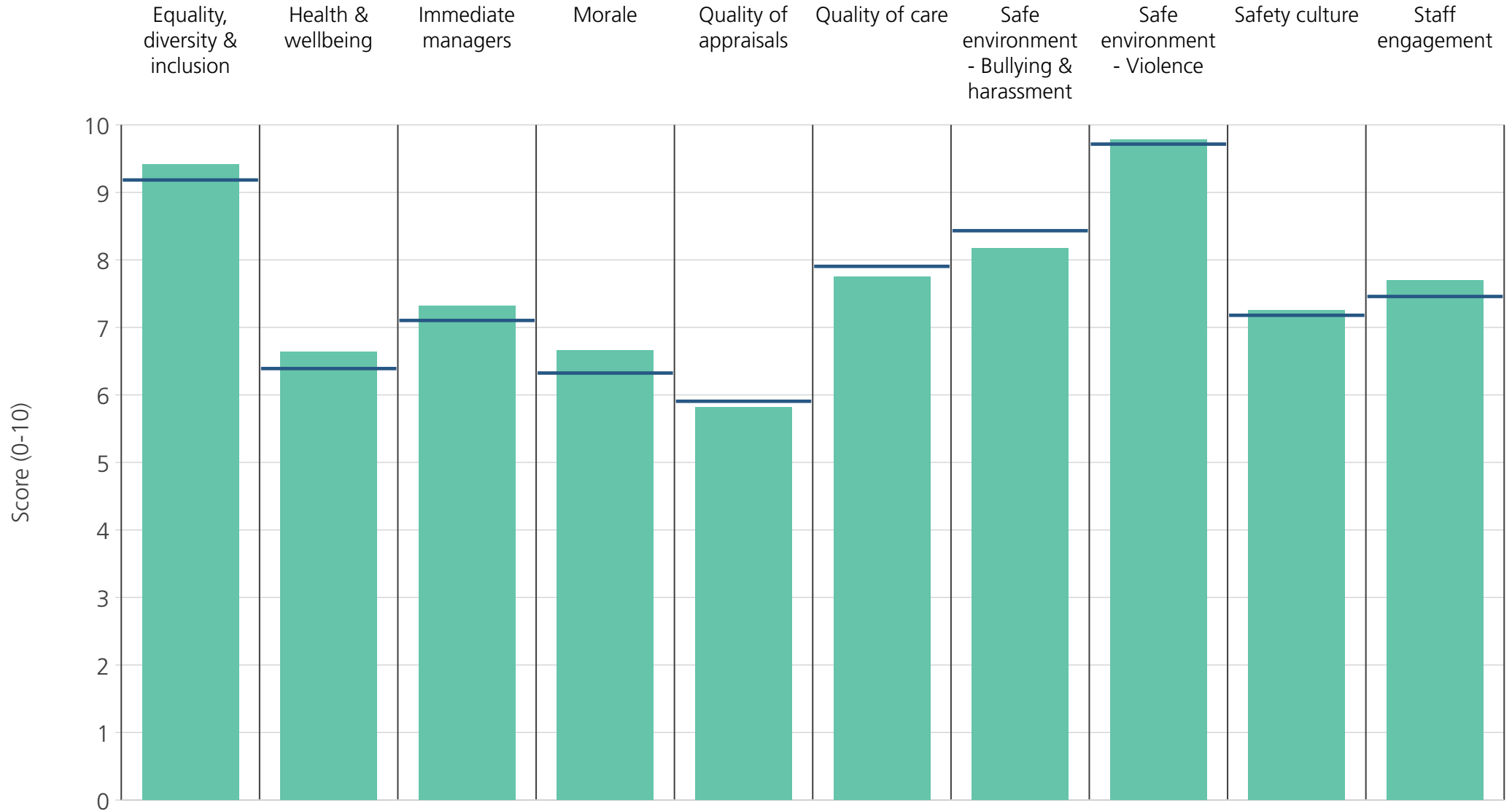
Directorate	9.3	5.8	6.6	5.8	5.2	7.9	8.7	9.8	6.8	6.9
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	63	63	64	63	52	51	62	62	62	64



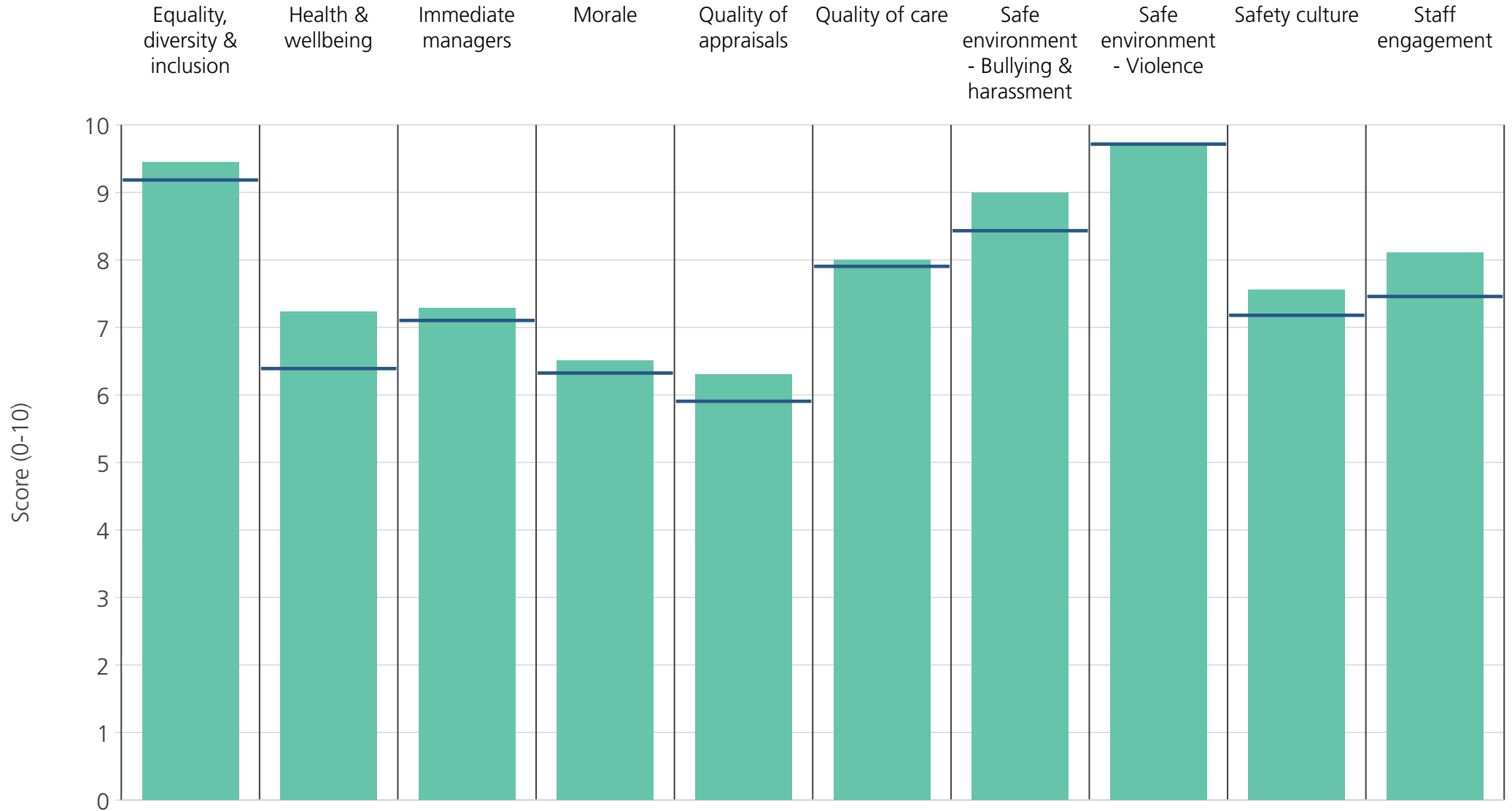
Directorate	9.1	6.4	7.8	6.4	6.3	7.9	8.6	9.5	7.5	7.7
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	79	80	81	80	65	69	80	80	80	82



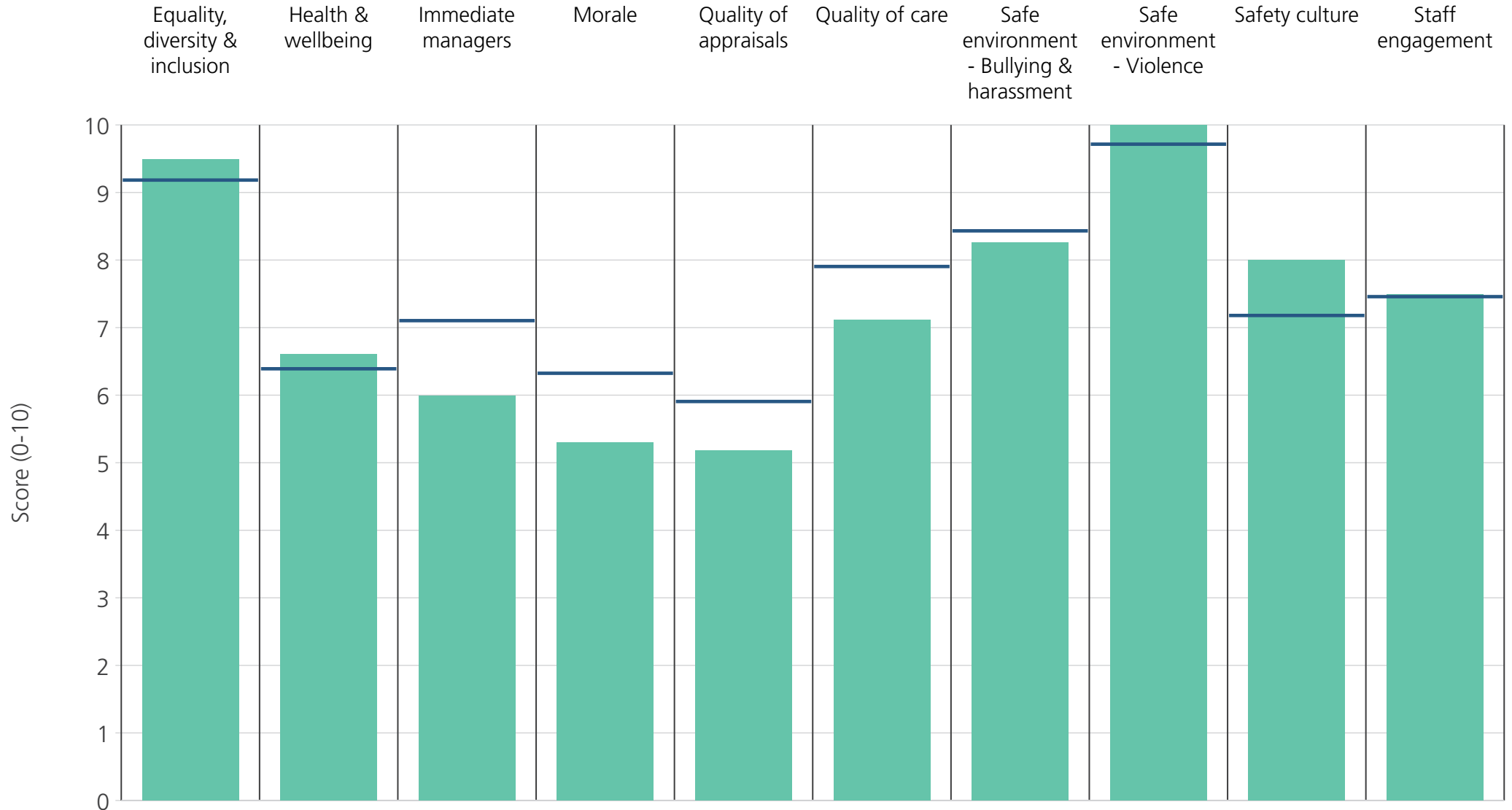
Directorate	9.0	5.9	7.0	6.1	6.1	7.5	8.5	9.9	7.2	7.3
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	150	151	151	152	133	144	151	152	152	154



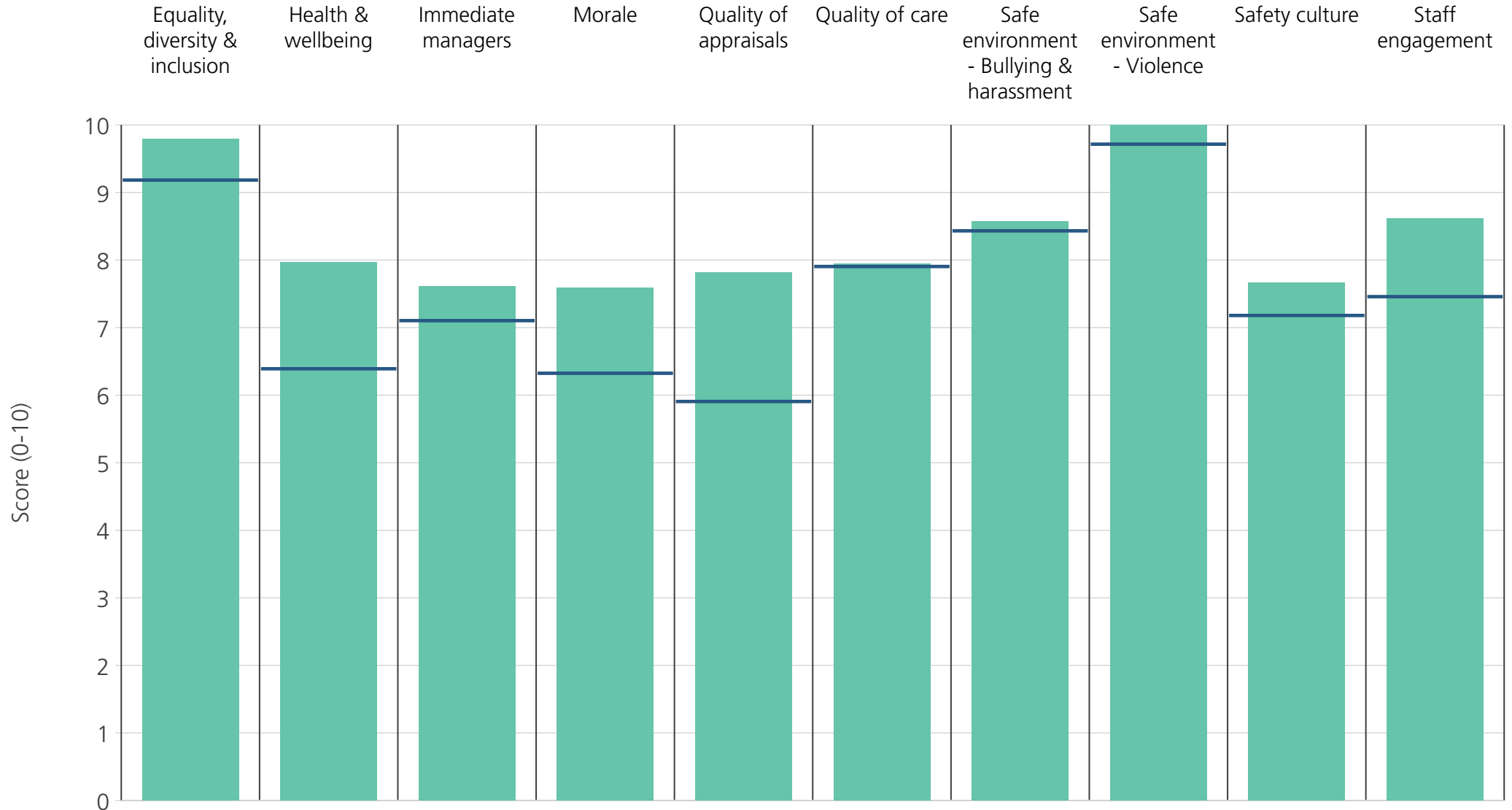
Directorate	9.4	6.6	7.3	6.7	5.8	7.7	8.2	9.8	7.3	7.7
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	147	150	150	149	137	132	150	149	149	150



Directorate	9.4	7.2	7.3	6.5	6.3	8.0	9.0	9.7	7.6	8.1
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	42	43	44	41	40	35	43	42	42	44



Directorate	9.5	6.6	6.0	5.3	5.2	7.1	8.3	10.0	8.0	7.5
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	23	23	23	23	21	12	23	23	23	23



Directorate	9.8	8.0	7.6	7.6	7.8	7.9	8.6	10.0	7.7	8.6
Your org	9.2	6.4	7.1	6.3	5.9	7.9	8.4	9.7	7.2	7.5
Responses	16	16	16	16	16	13	14	16	16	16