

South East Coast Ambulance Service NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for South East Coast Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South East Coast Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

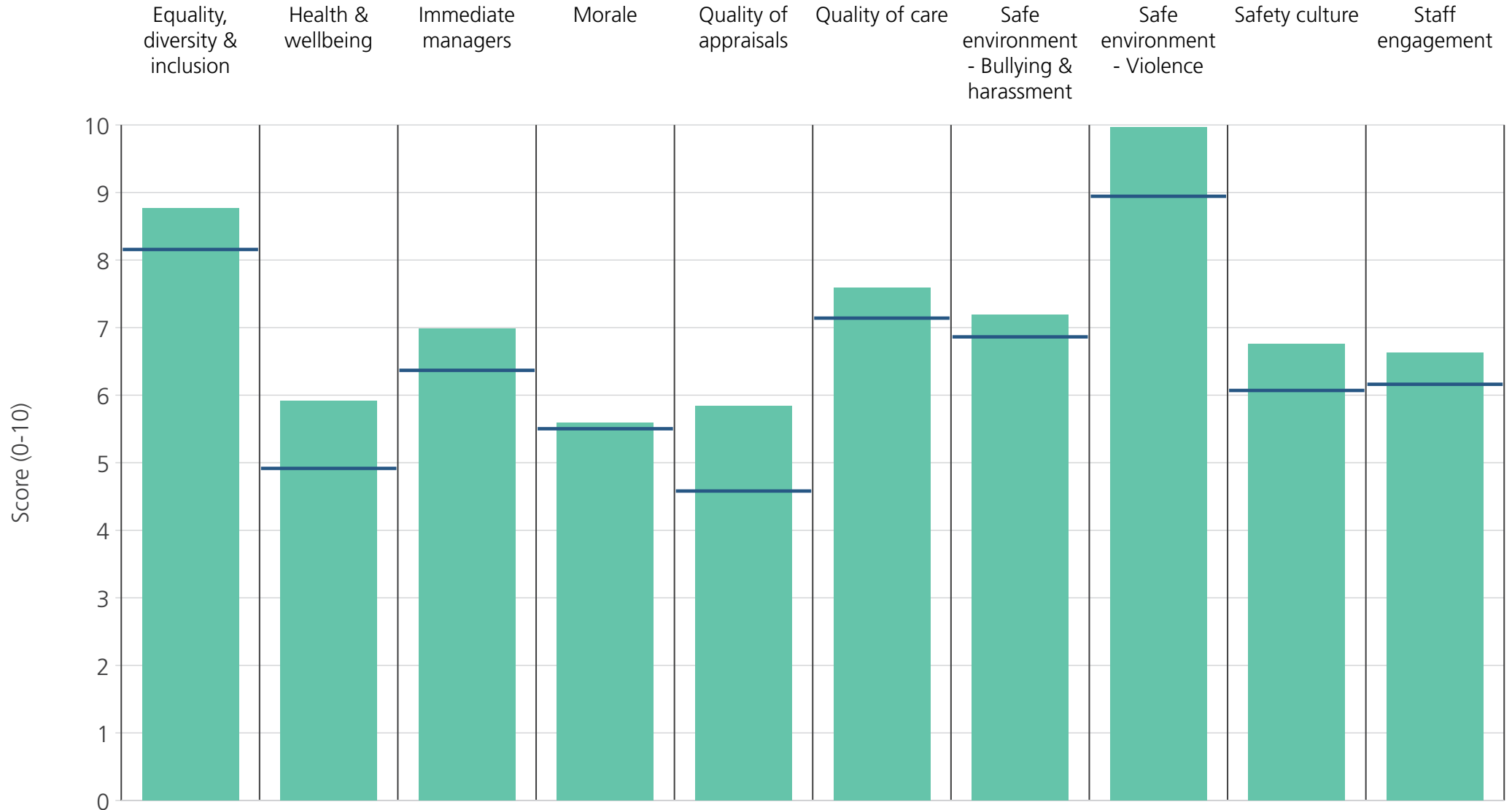
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



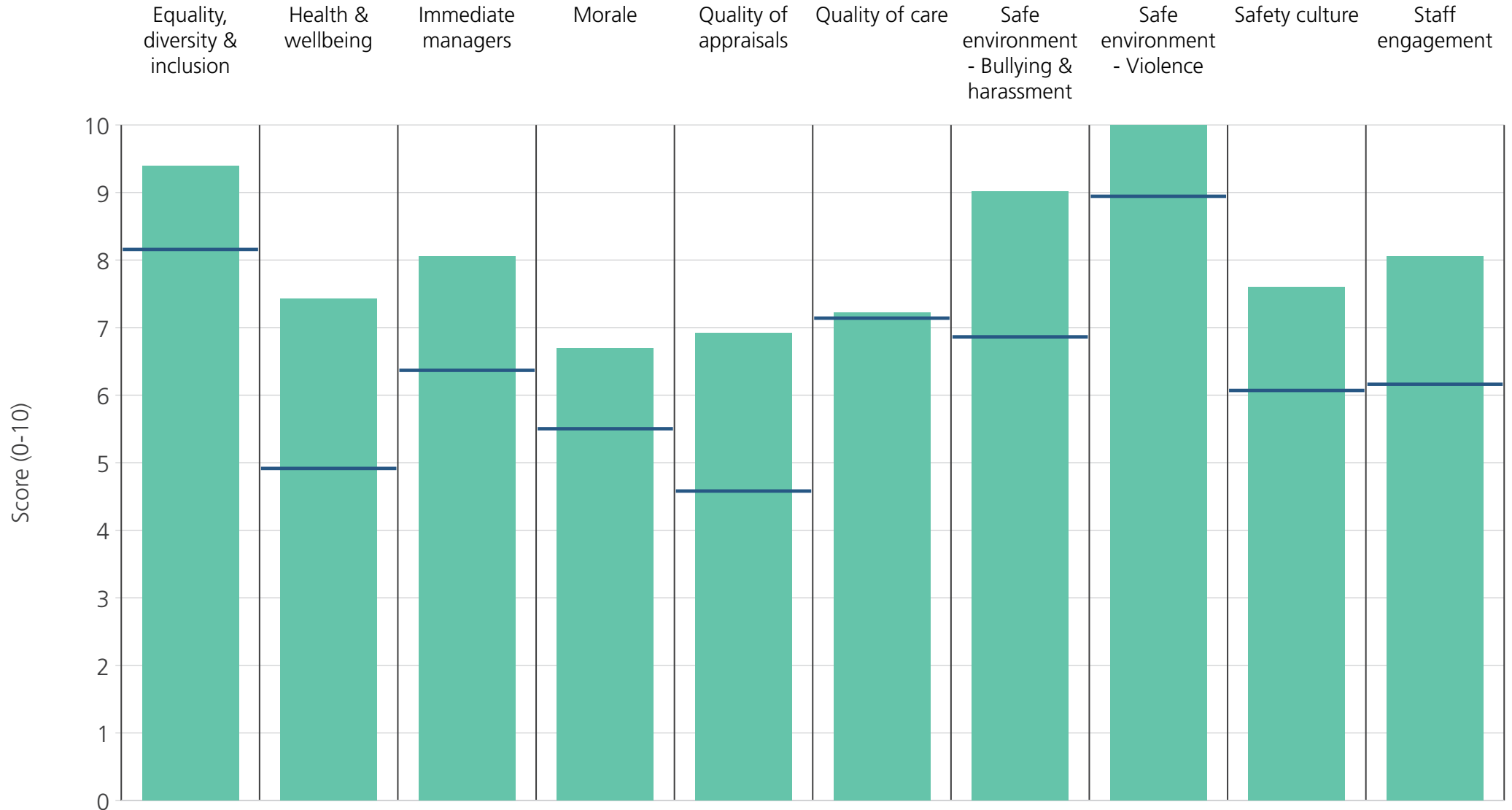
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

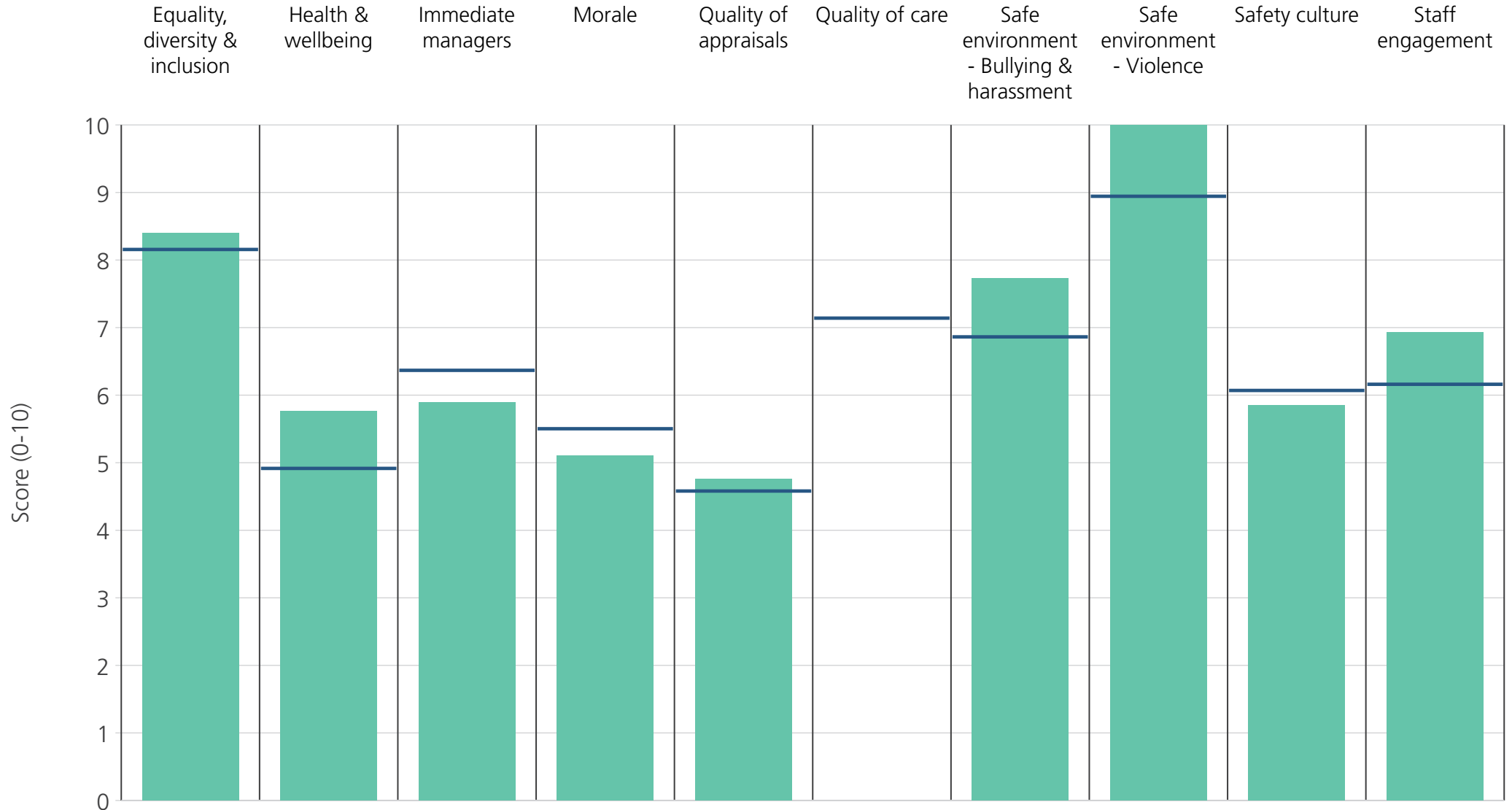
South East Coast Ambulance Service NHS Foundation Trust
2018 NHS Staff Survey Results



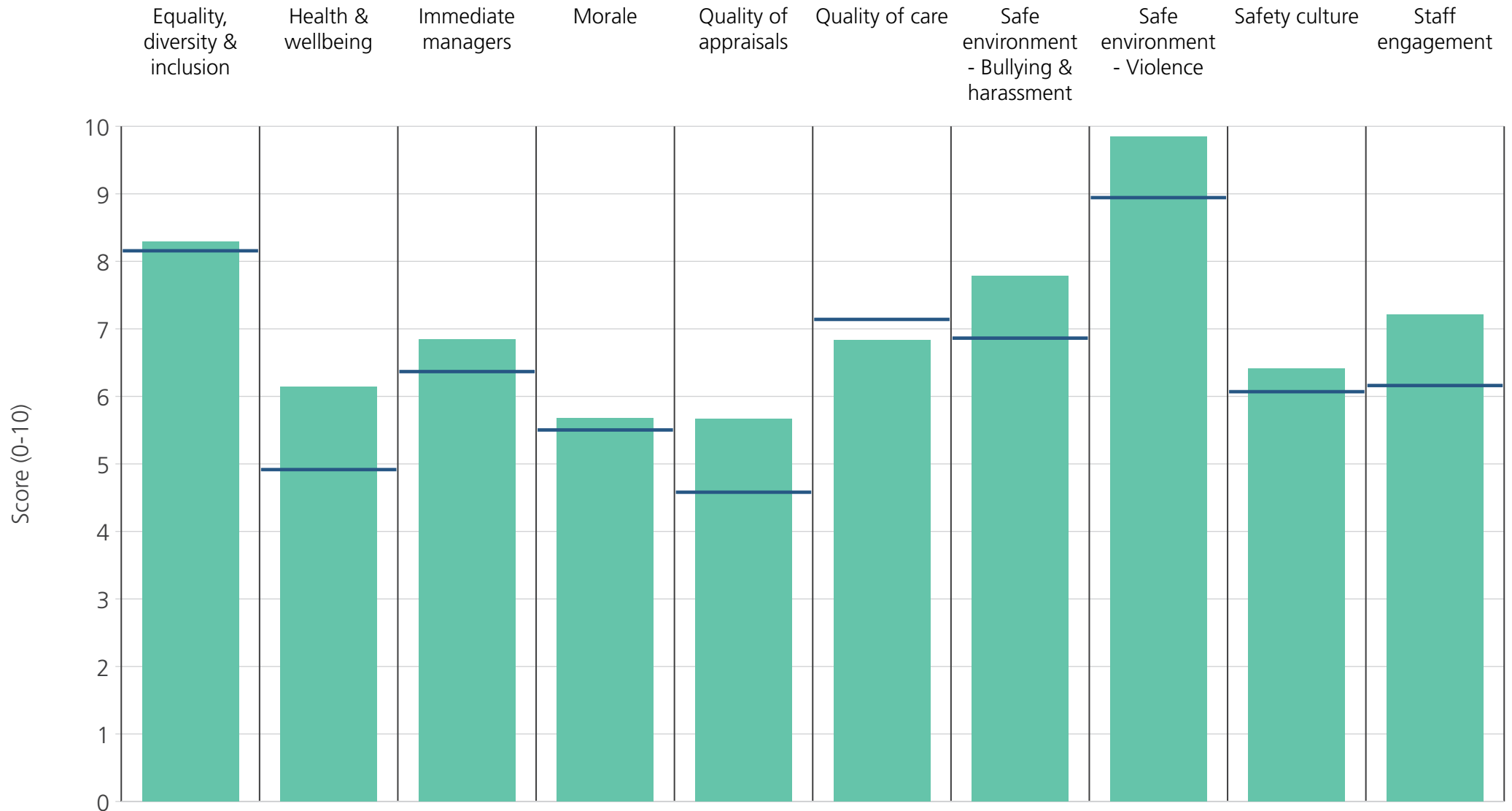
Directorate	8.8	5.9	7.0	5.6	5.8	7.6	7.2	10.0	6.8	6.6
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	91	92	93	92	70	87	93	93	91	93



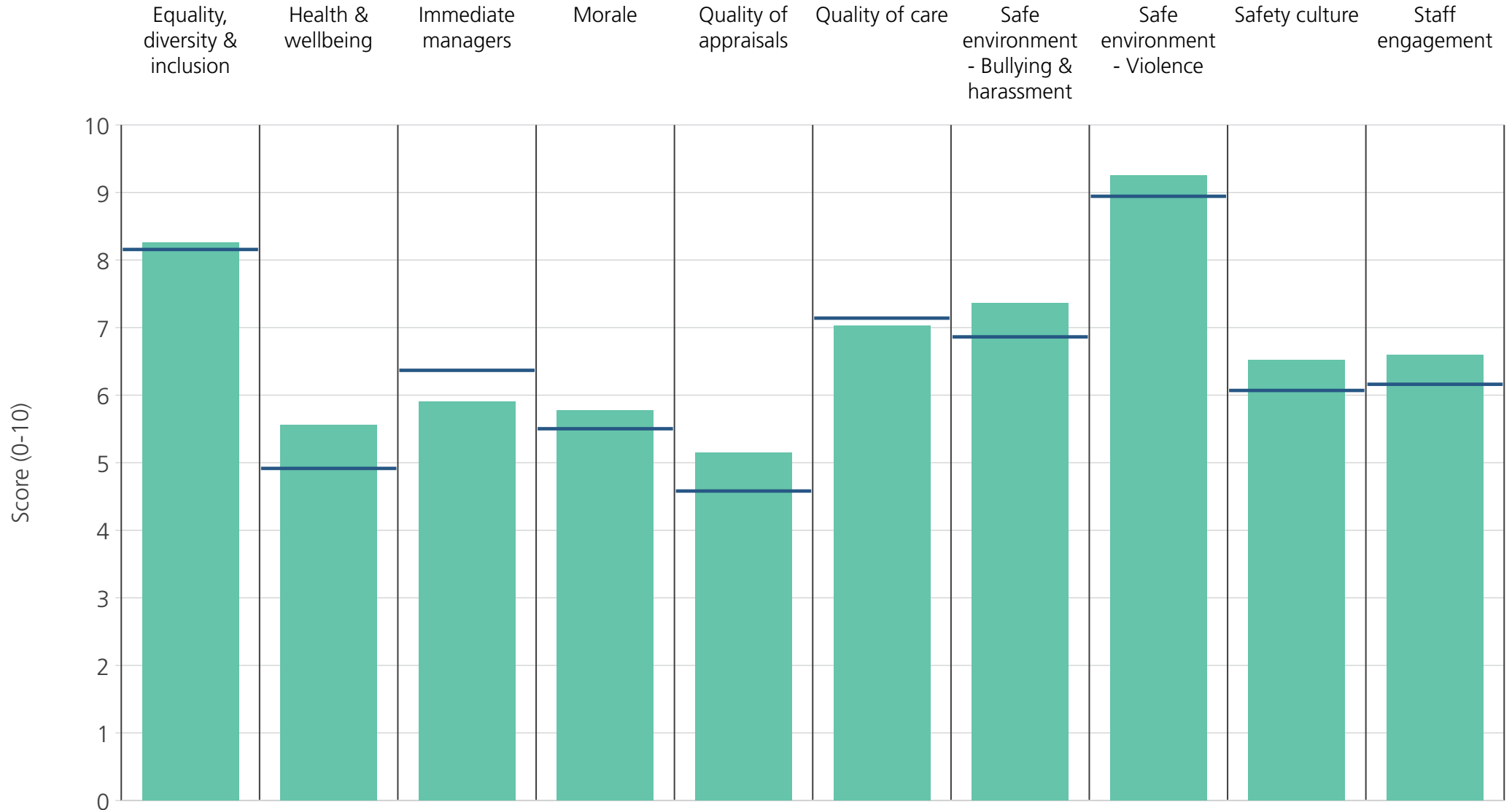
Directorate	9.4	7.4	8.1	6.7	6.9	7.2	9.0	10.0	7.6	8.1
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	34	34	34	33	30	15	34	33	32	34



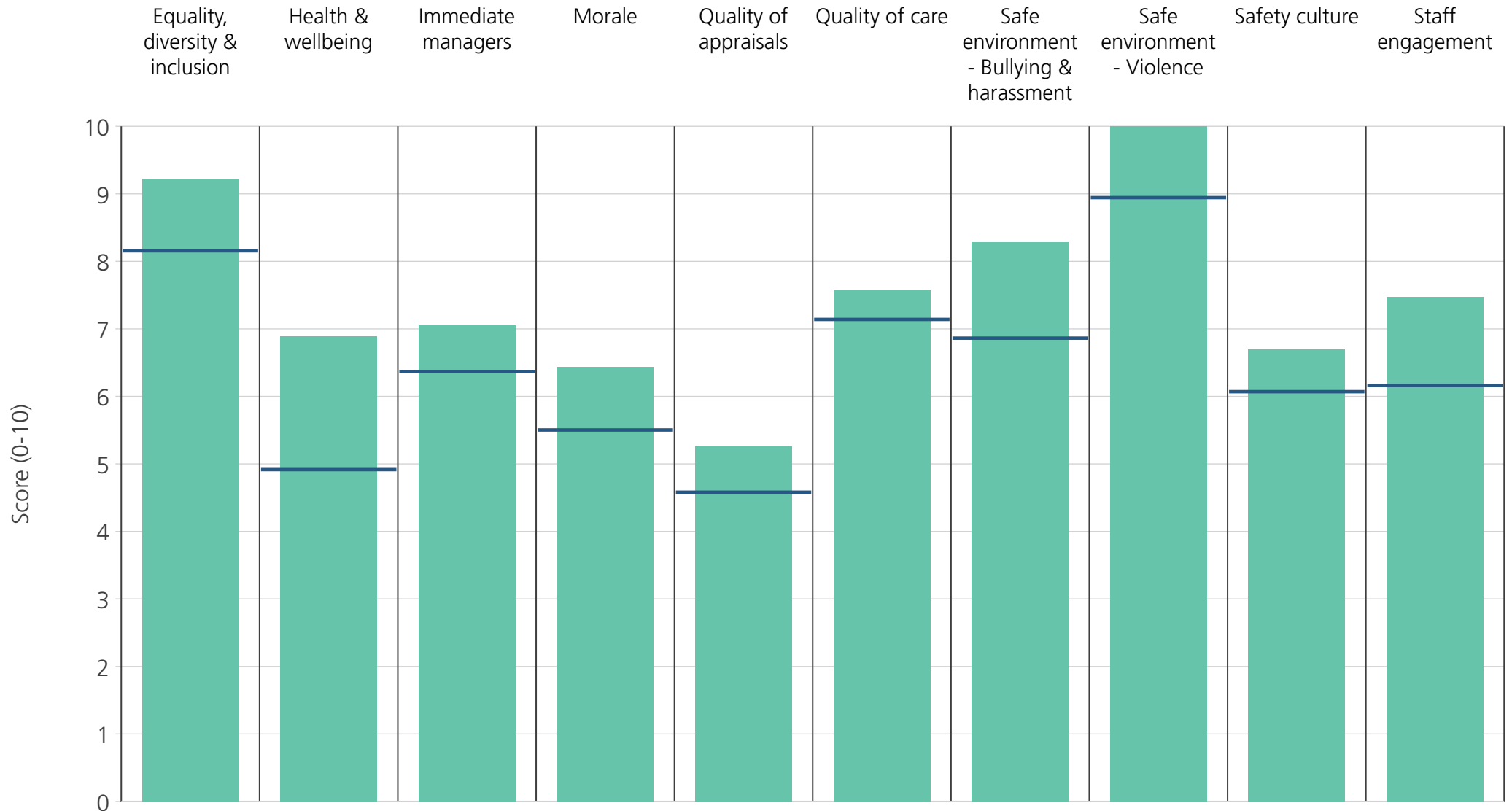
Directorate	8.4	5.8	5.9	5.1	4.8		7.7	10.0	5.8	6.9
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	25	25	25	25	17	9	25	25	25	25



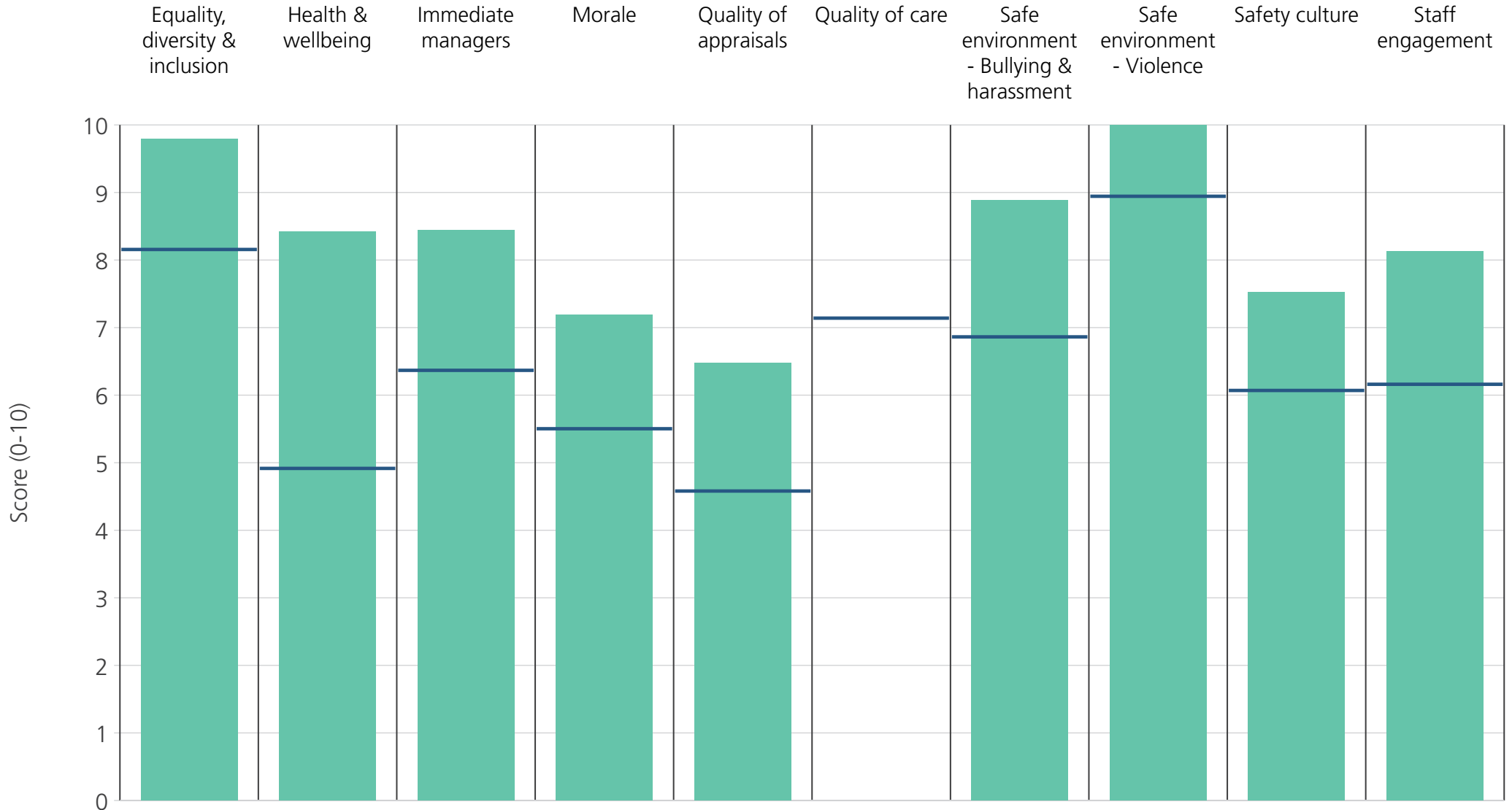
Directorate	8.3	6.1	6.8	5.7	5.7	6.8	7.8	9.8	6.4	7.2
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	65	65	65	64	51	39	64	65	65	66



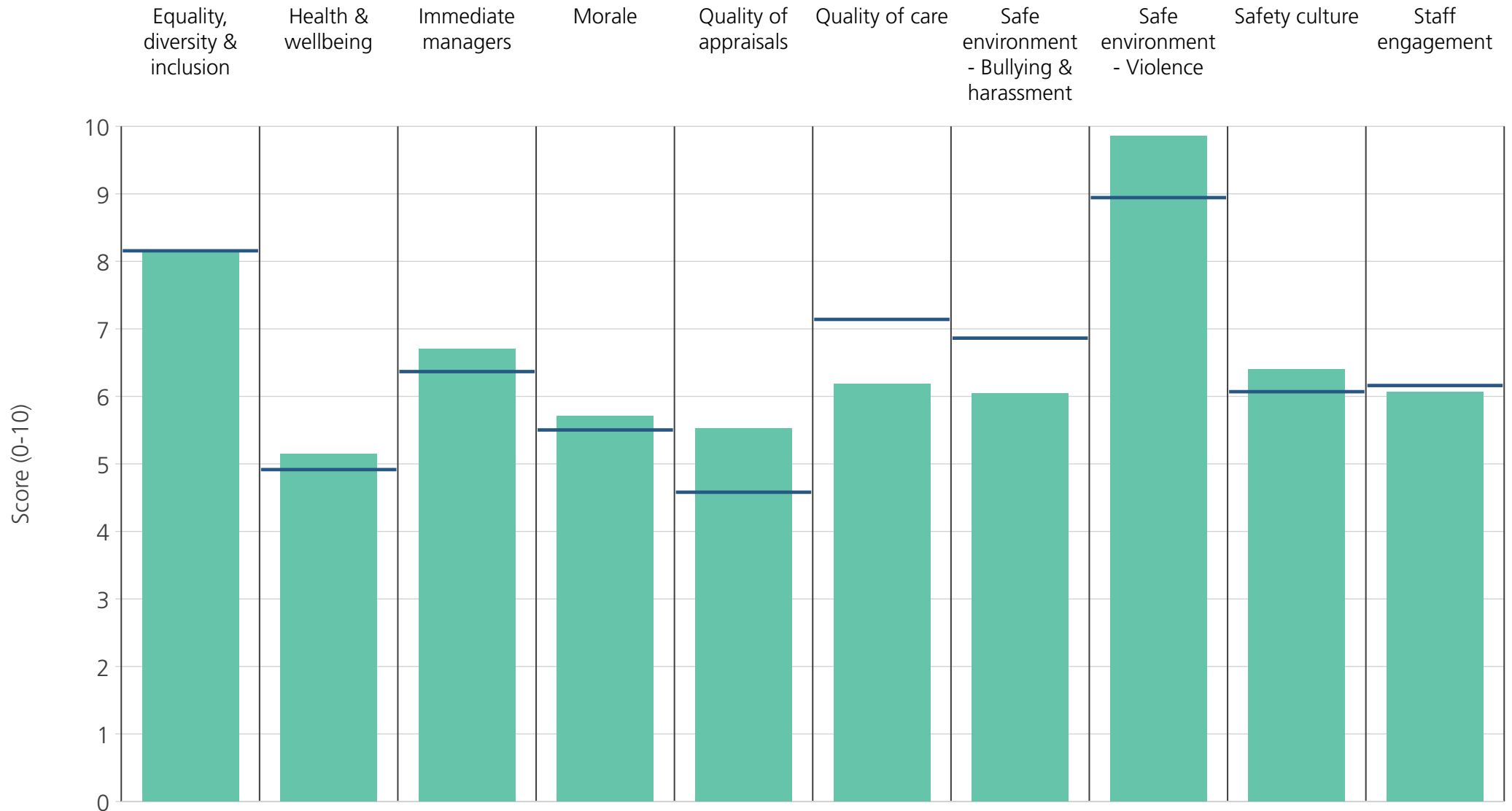
Directorate	8.3	5.6	5.9	5.8	5.1	7.0	7.4	9.2	6.5	6.6
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	278	279	280	280	196	228	274	279	278	280



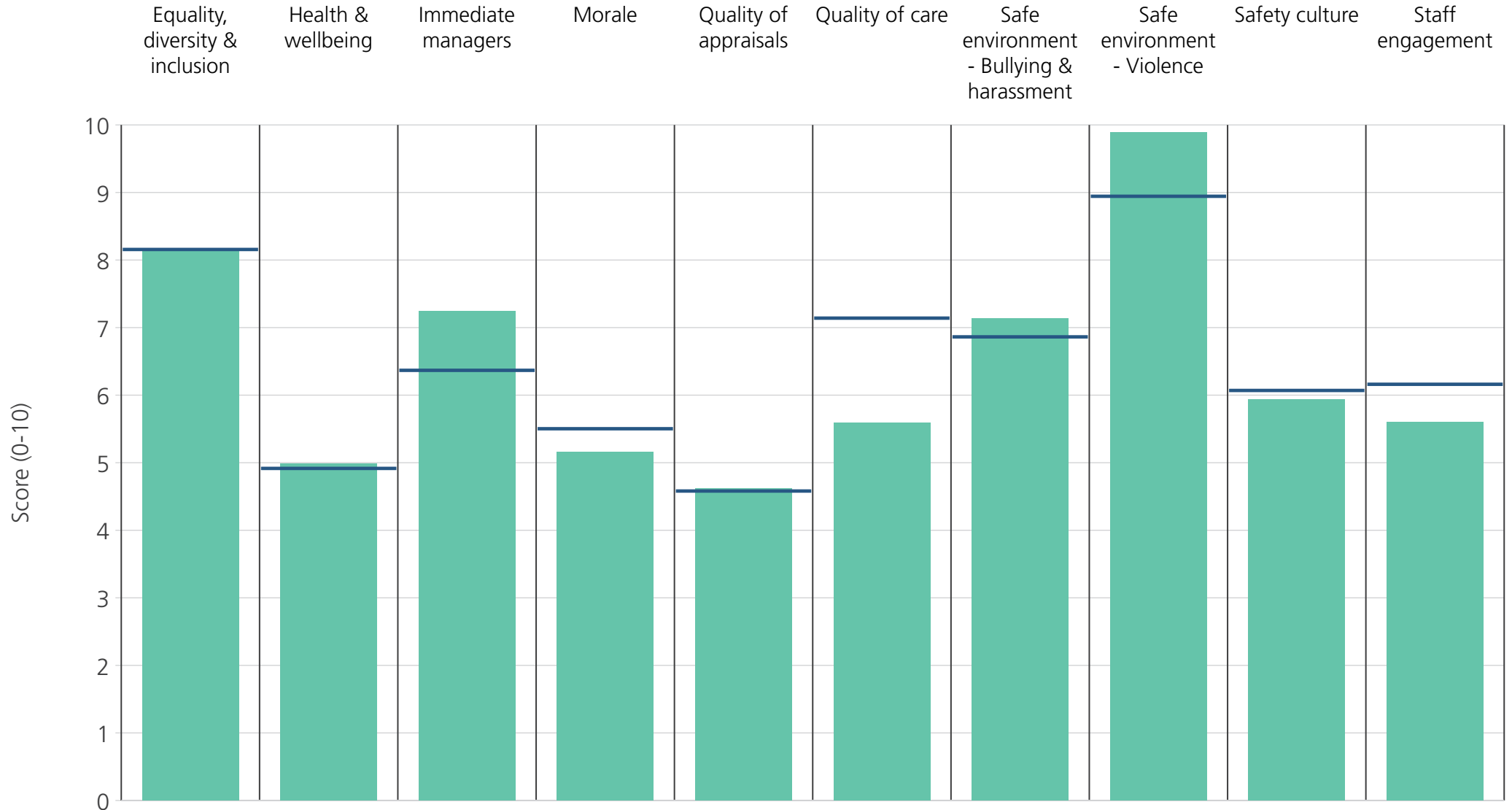
Directorate	9.2	6.9	7.0	6.4	5.3	7.6	8.3	10.0	6.7	7.5
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	29	29	29	29	24	17	29	29	28	29



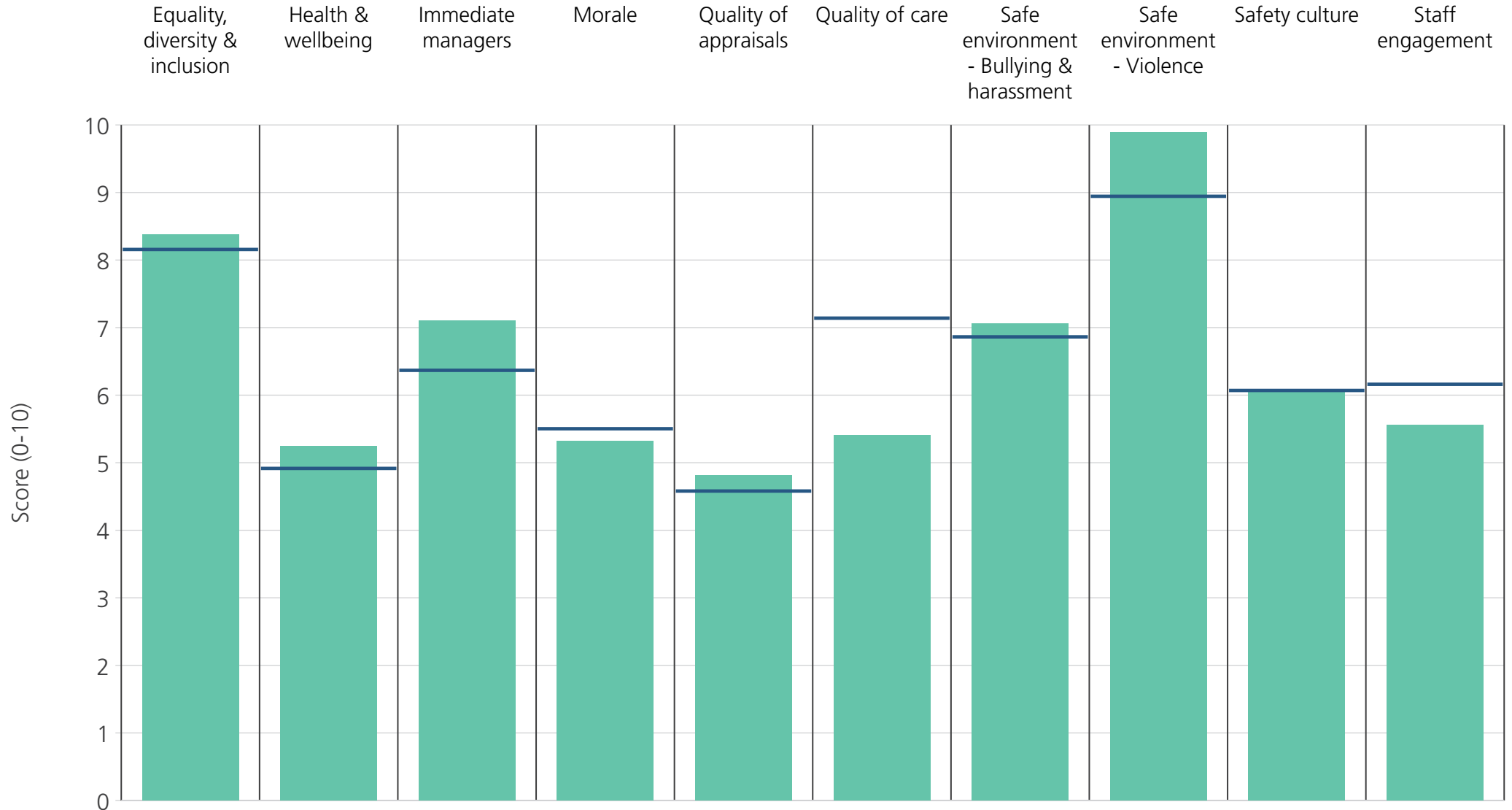
Directorate	9.8	8.4	8.4	7.2	6.5		8.9	10.0	7.5	8.1
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	12	12	12	12	11	6	12	12	12	12



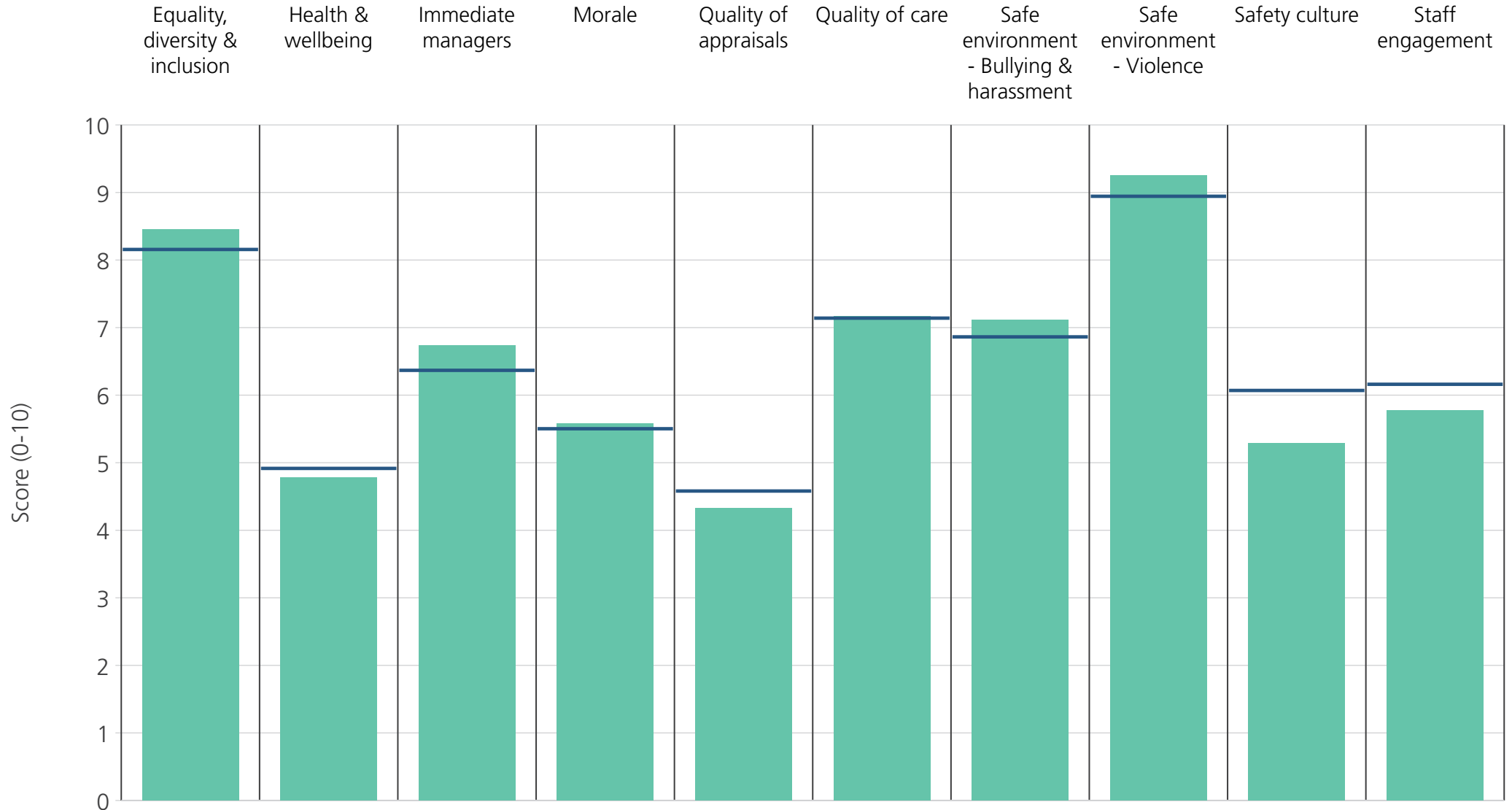
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Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	24	24	24	24	19	24	24	24	24	24



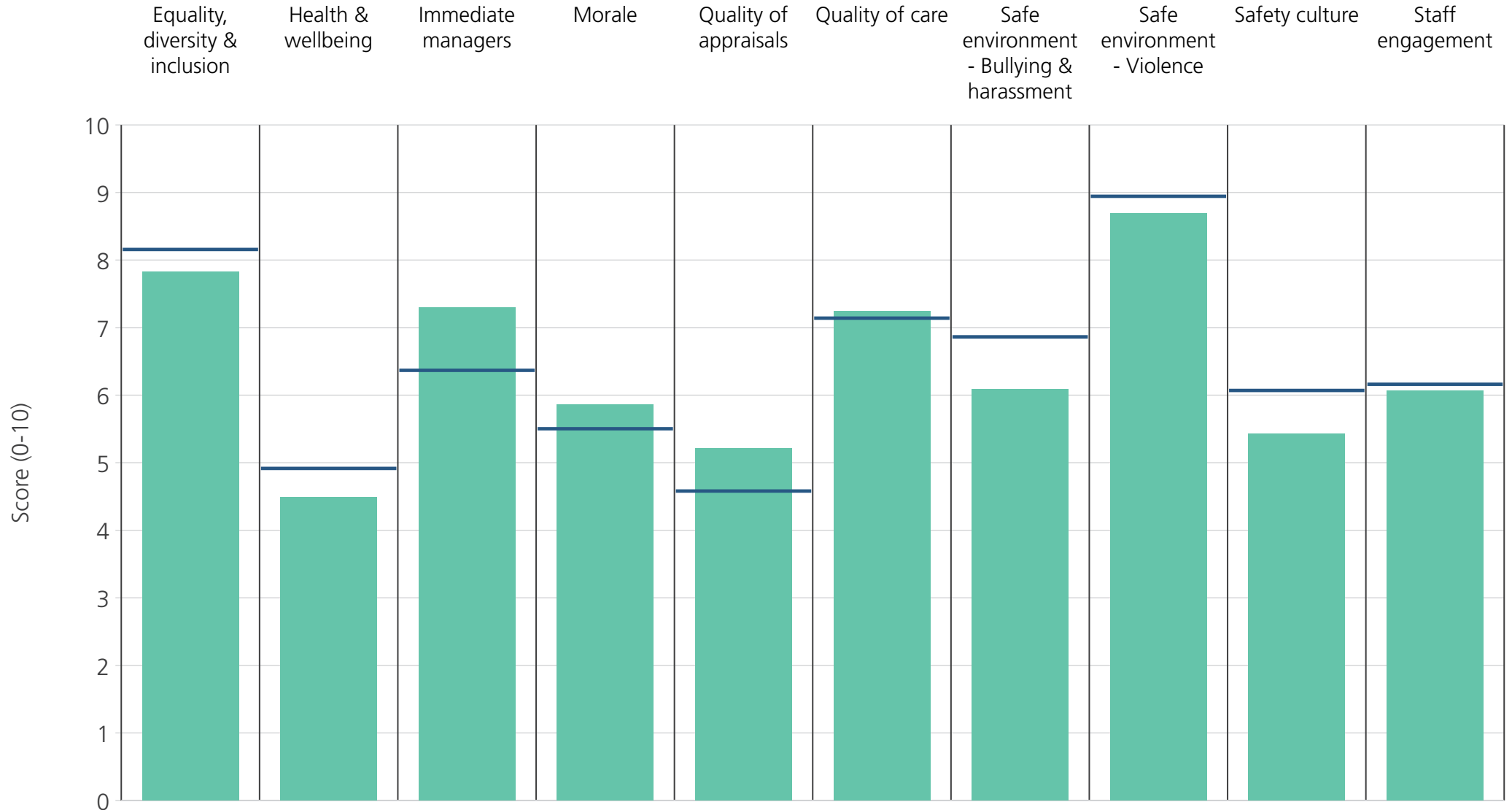
Directorate	8.2	5.0	7.2	5.2	4.6	5.6	7.1	9.9	5.9	5.6
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	87	89	89	88	71	84	89	89	87	90



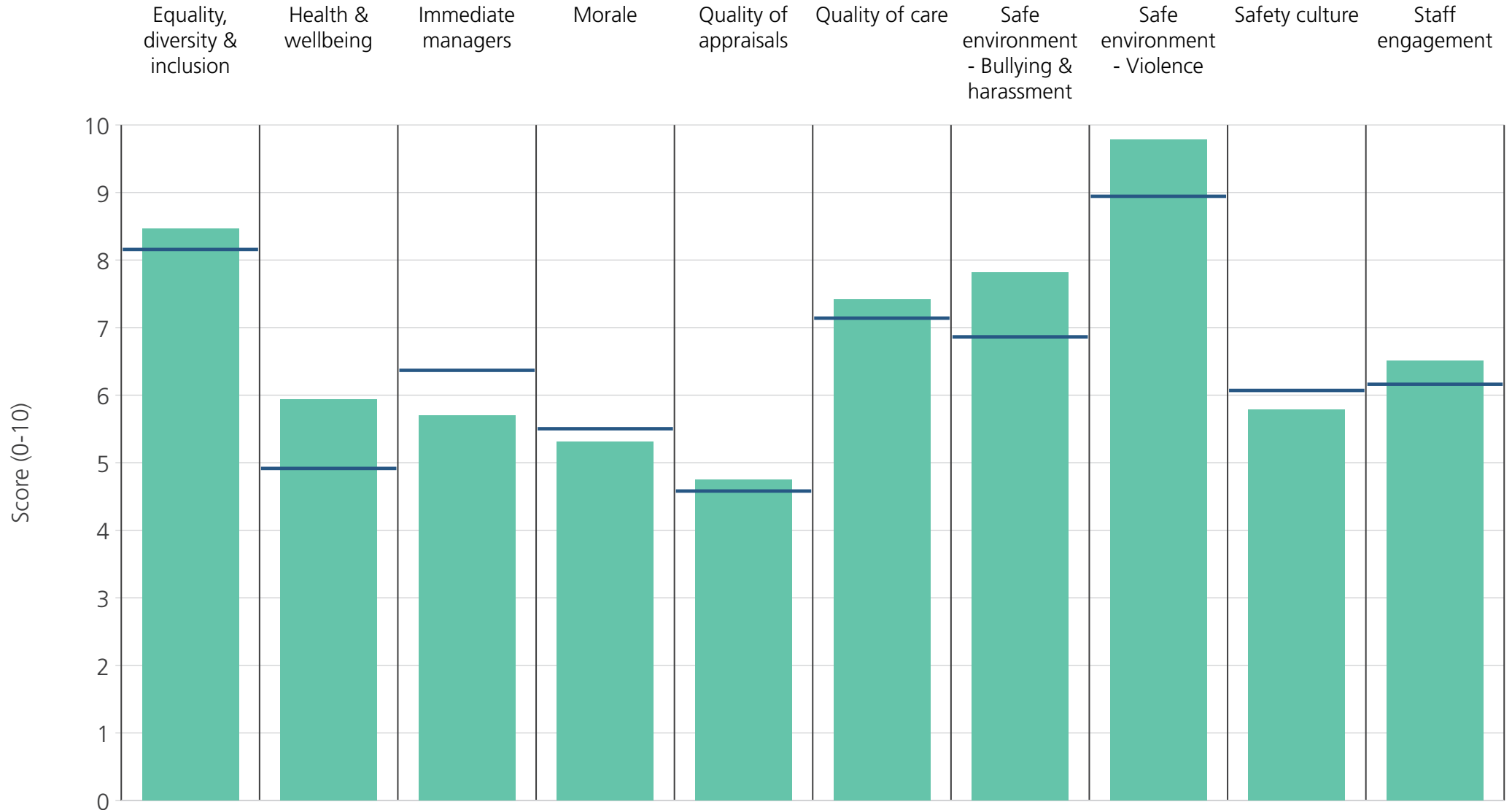
Directorate	8.4	5.2	7.1	5.3	4.8	5.4	7.1	9.9	6.1	5.6
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	119	119	120	119	109	117	120	119	120	120



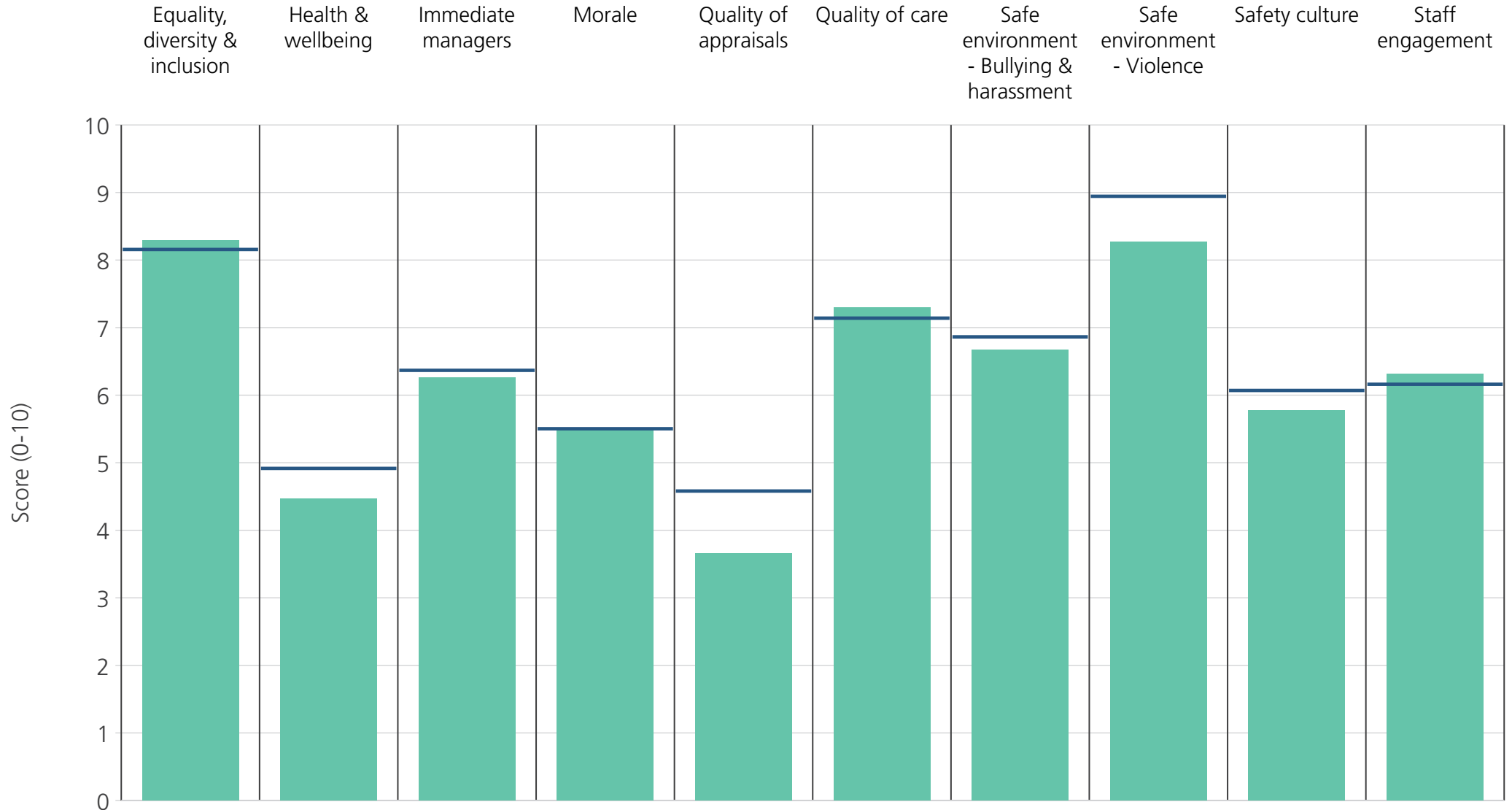
Directorate	8.5	4.8	6.7	5.6	4.3	7.2	7.1	9.3	5.3	5.8
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	28	30	29	30	29	30	30	29	30	30



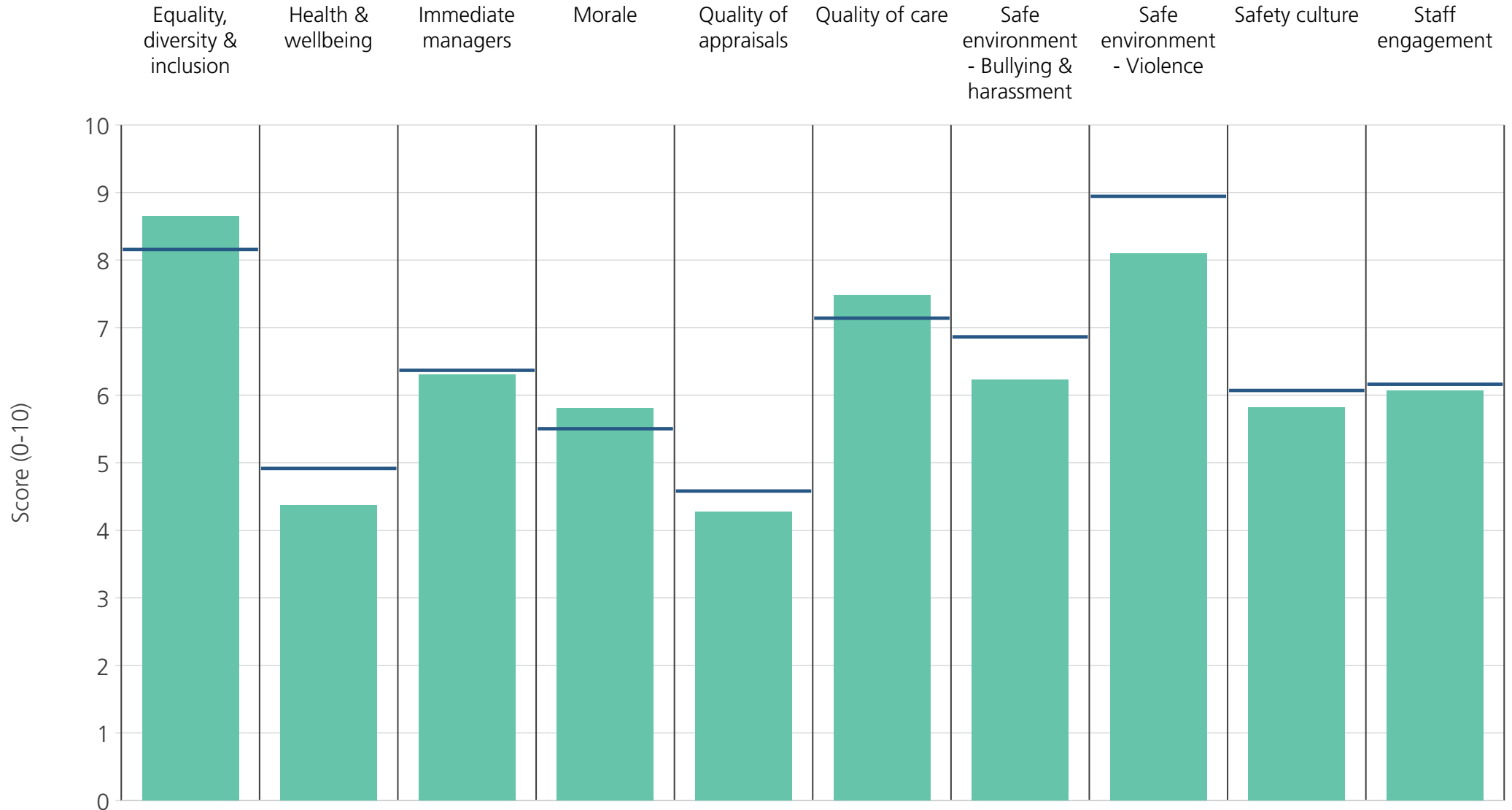
Directorate	7.8	4.5	7.3	5.9	5.2	7.2	6.1	8.7	5.4	6.1
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	23	23	23	23	22	23	23	23	23	23



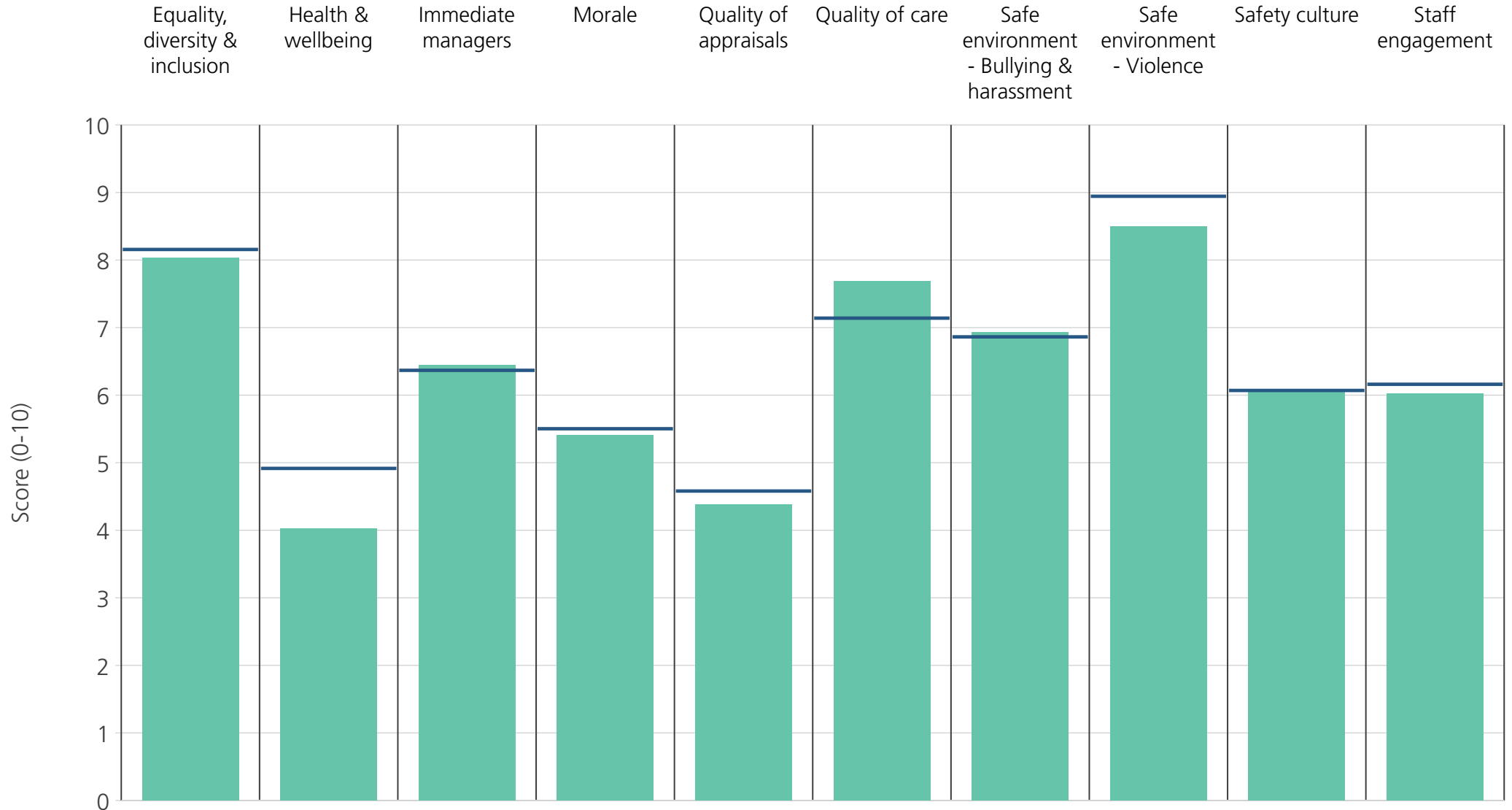
Directorate	8.5	5.9	5.7	5.3	4.8	7.4	7.8	9.8	5.8	6.5
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	31	32	32	32	25	20	32	31	32	32



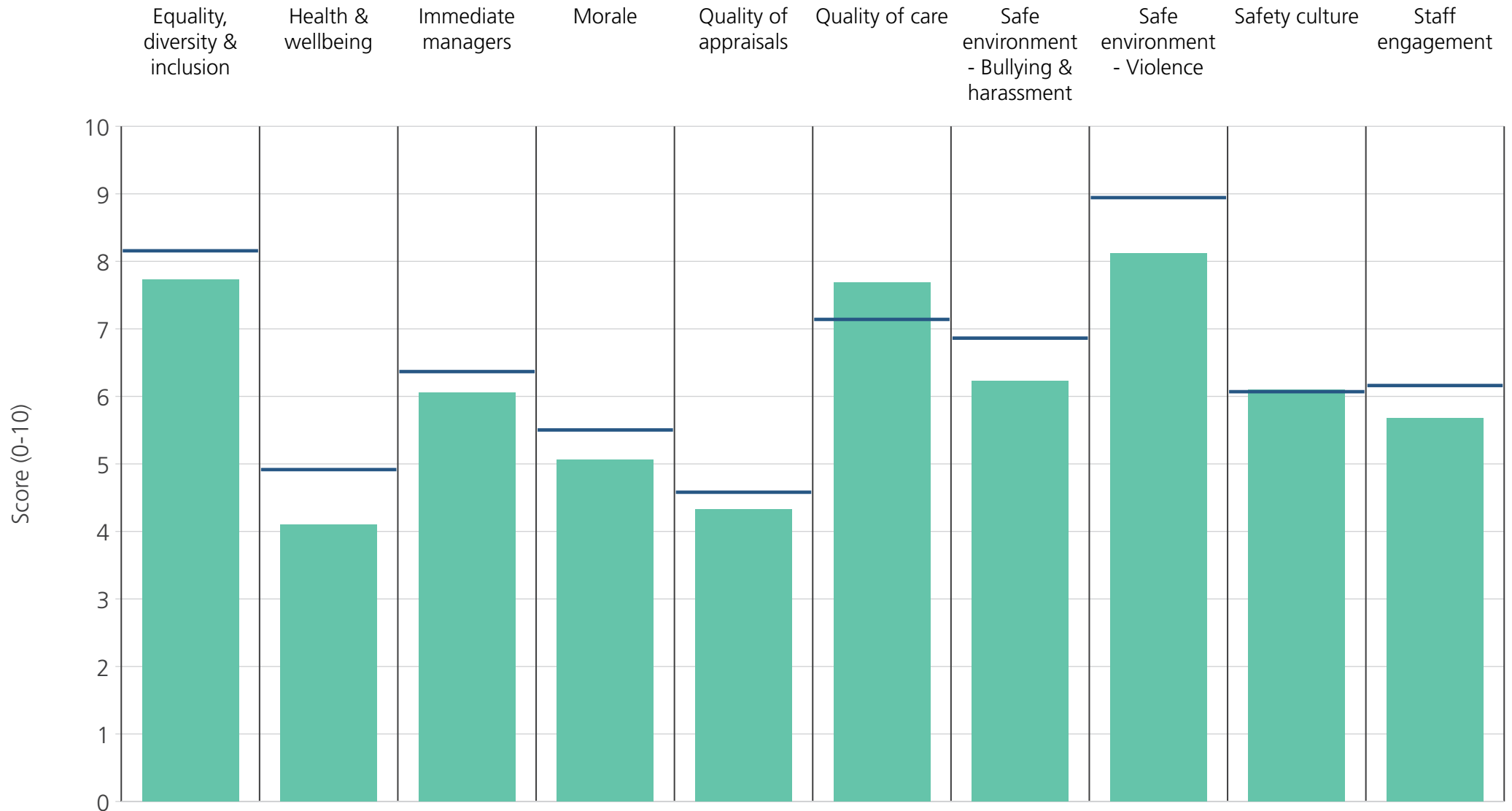
Directorate	8.3	4.5	6.3	5.5	3.7	7.3	6.7	8.3	5.8	6.3
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	55	55	54	55	42	55	54	53	55	56



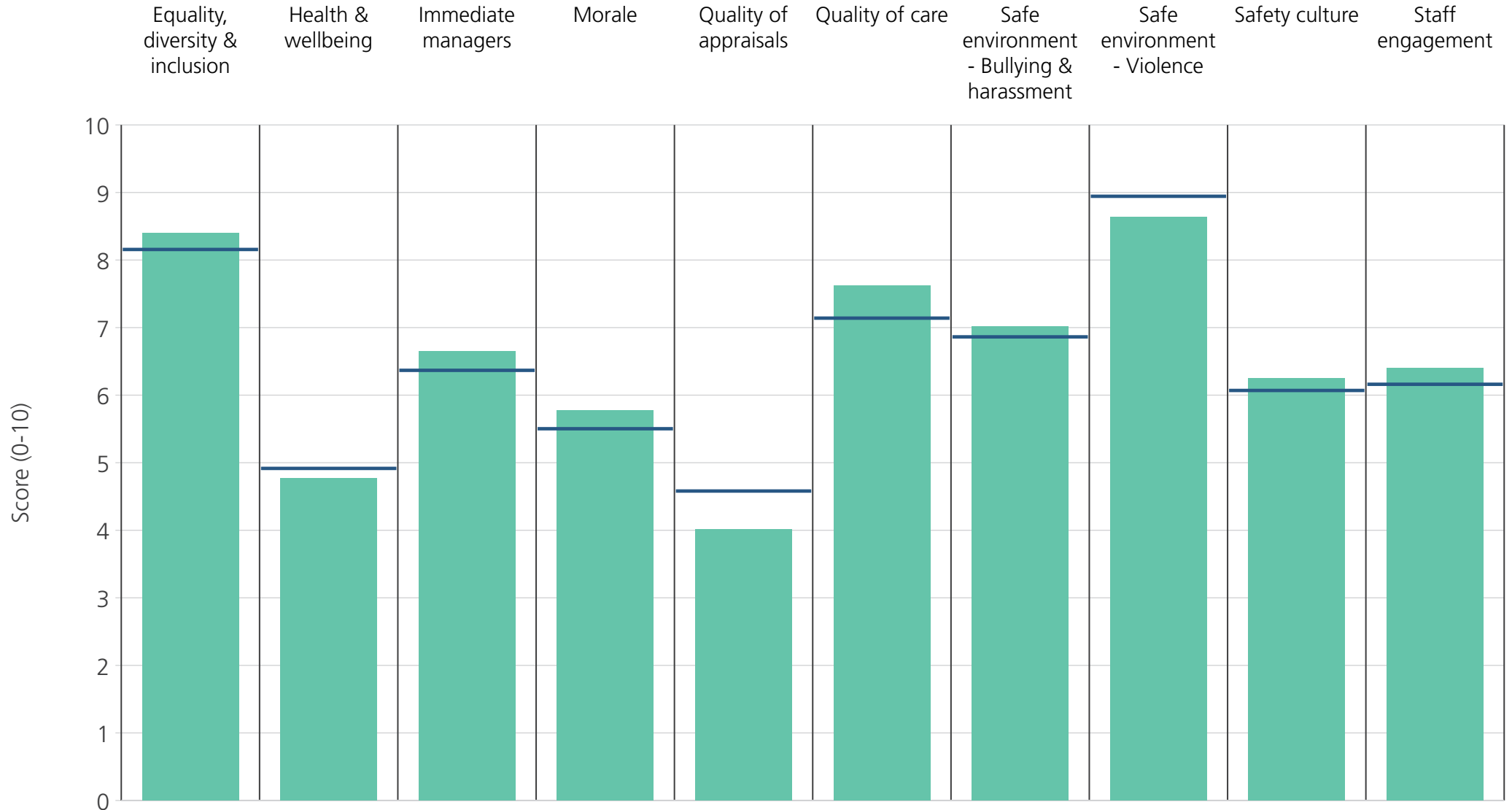
Directorate	8.6	4.4	6.3	5.8	4.3	7.5	6.2	8.1	5.8	6.1
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	89	92	91	92	69	92	92	91	92	92



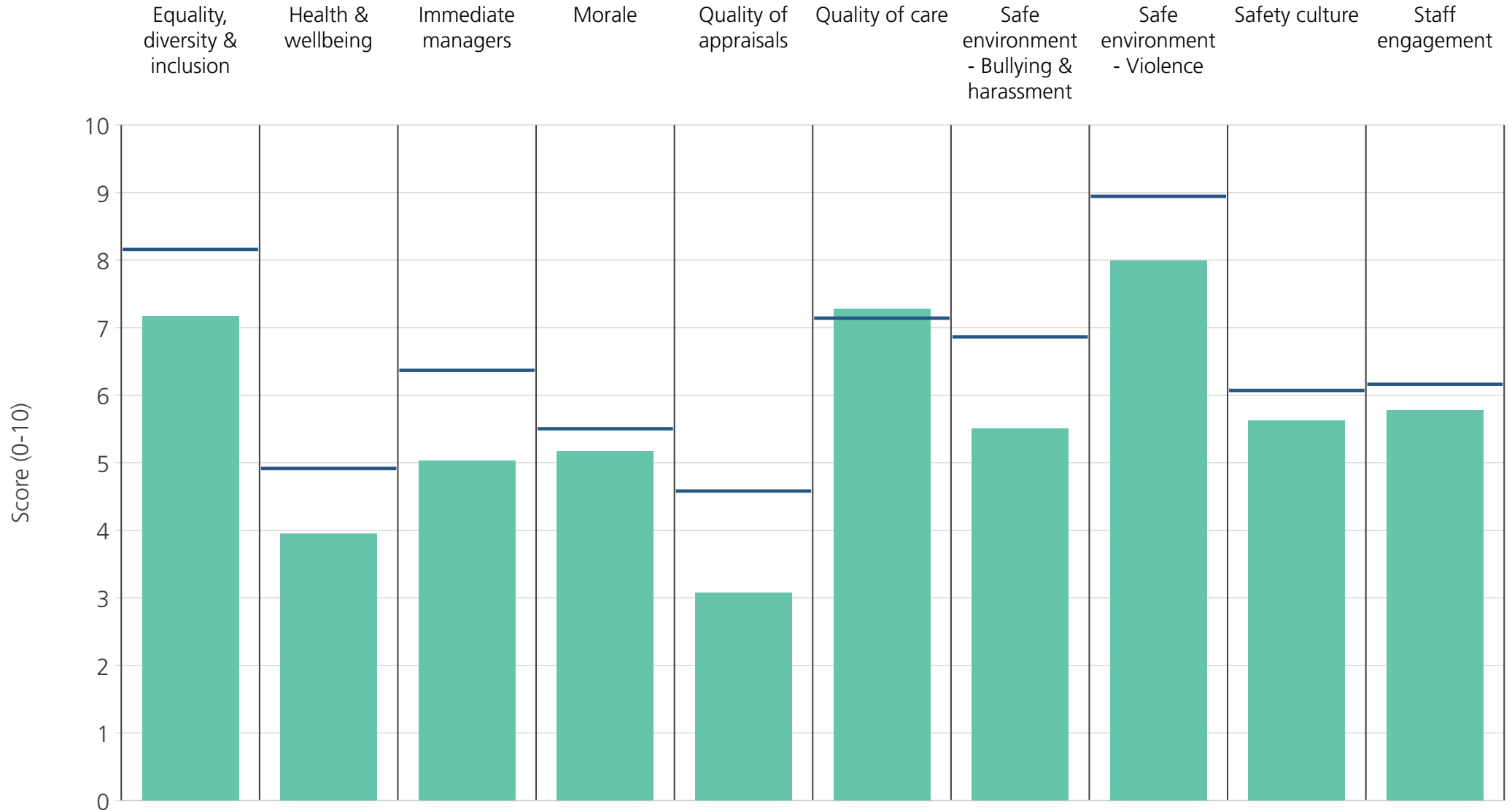
Directorate	8.0	4.0	6.4	5.4	4.4	7.7	6.9	8.5	6.1	6.0
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	91	92	93	92	74	93	90	92	92	94



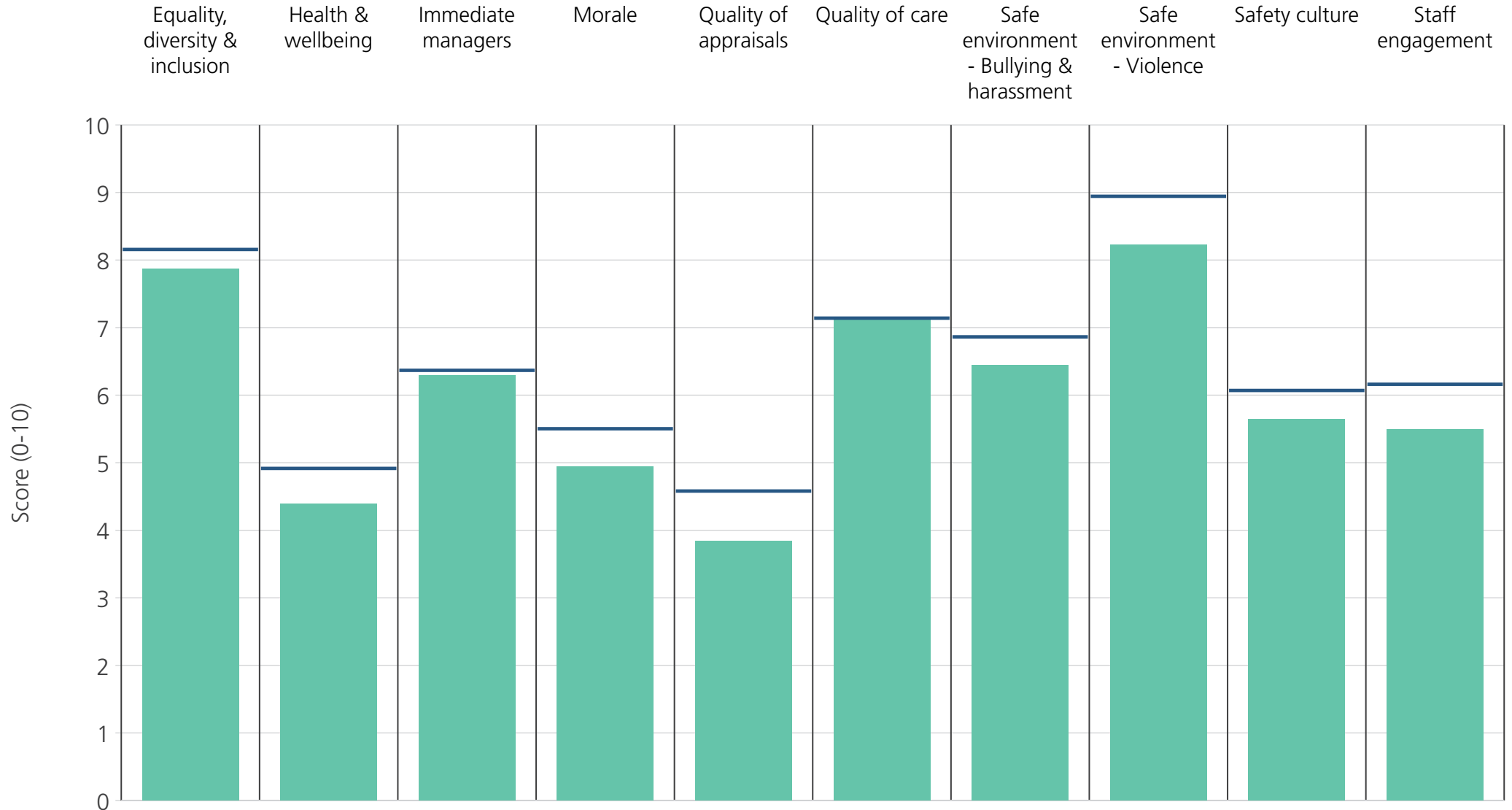
Directorate	7.7	4.1	6.1	5.1	4.3	7.7	6.2	8.1	6.1	5.7
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	105	107	106	104	84	107	107	107	105	108



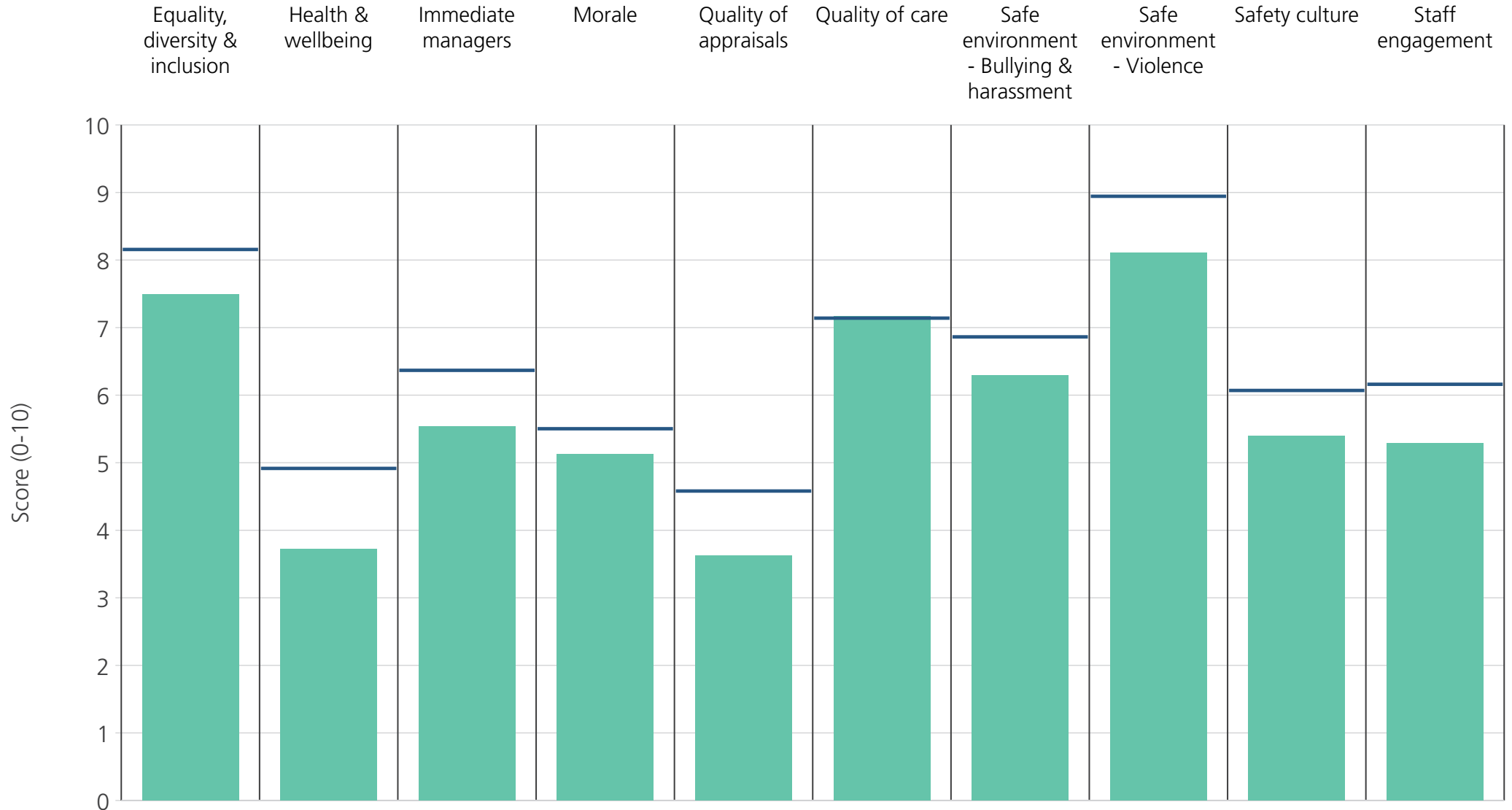
Directorate	8.4	4.8	6.7	5.8	4.0	7.6	7.0	8.6	6.2	6.4
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	115	115	115	114	87	115	115	115	114	115



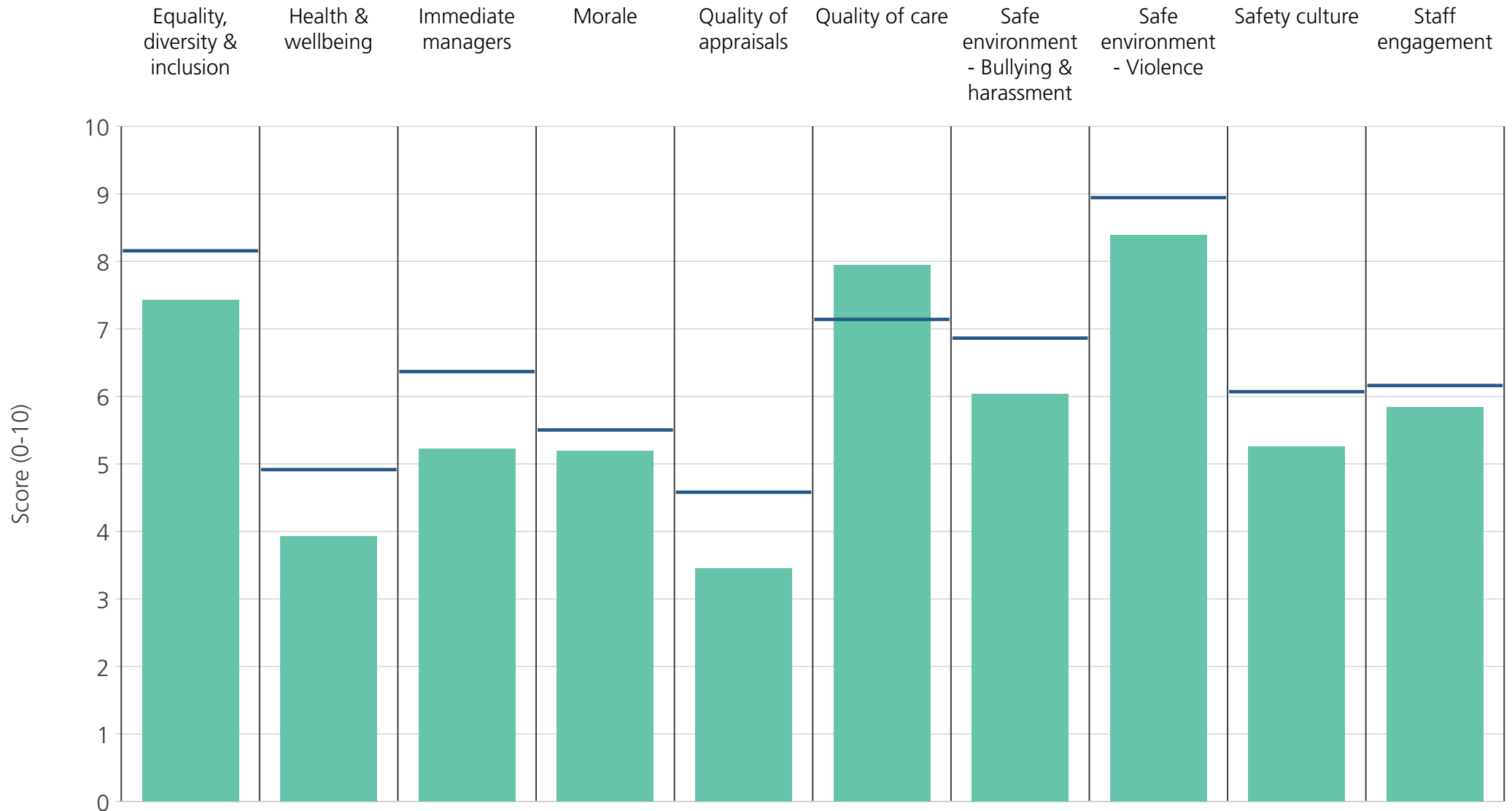
Directorate	7.2	4.0	5.0	5.2	3.1	7.3	5.5	8.0	5.6	5.8
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	62	63	64	62	48	64	63	62	62	65



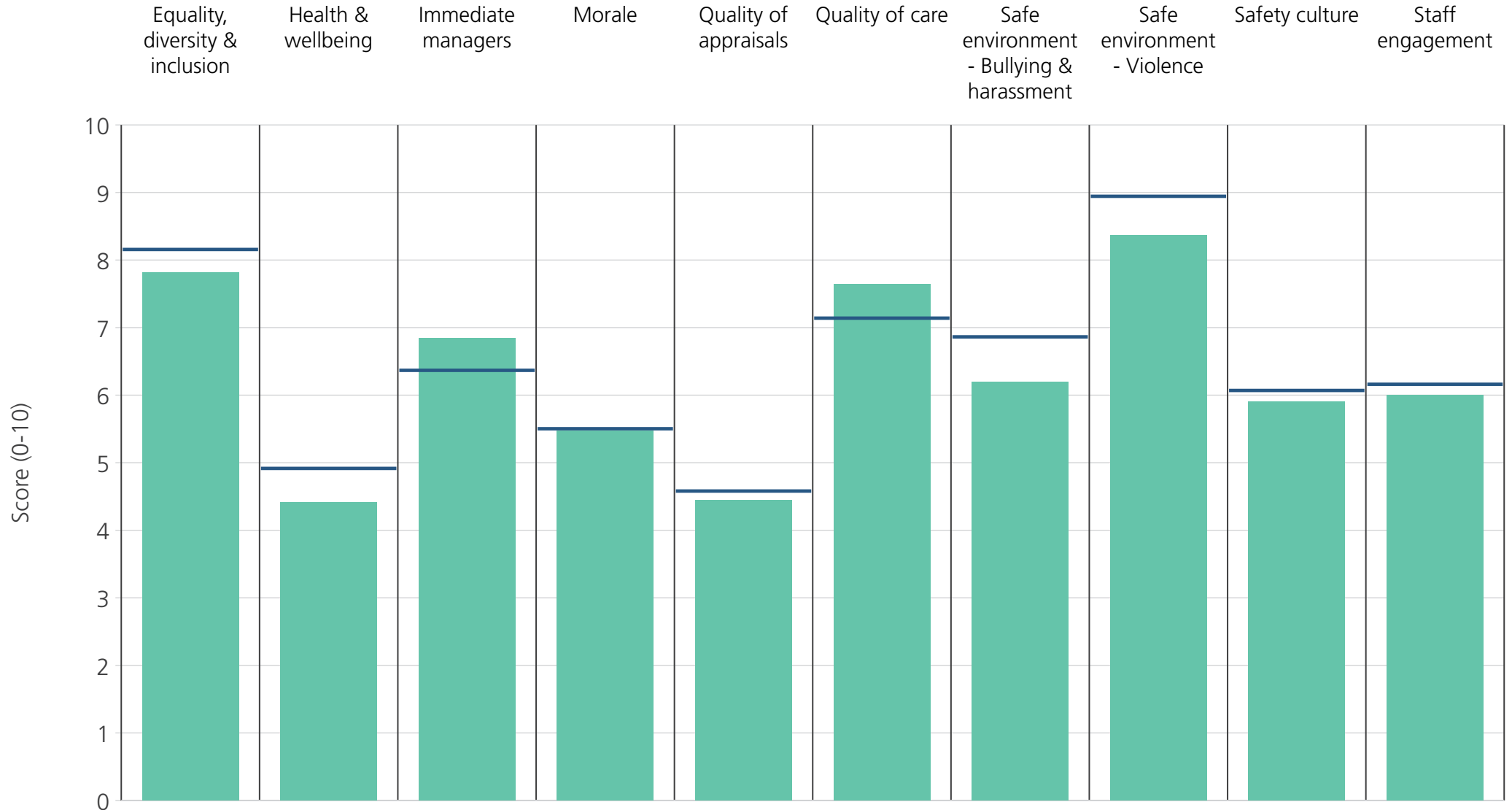
Directorate	7.9	4.4	6.3	4.9	3.8	7.2	6.4	8.2	5.6	5.5
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	74	77	77	75	58	77	75	77	75	77



Directorate	7.5	3.7	5.5	5.1	3.6	7.2	6.3	8.1	5.4	5.3
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	102	102	103	101	89	102	101	102	101	104



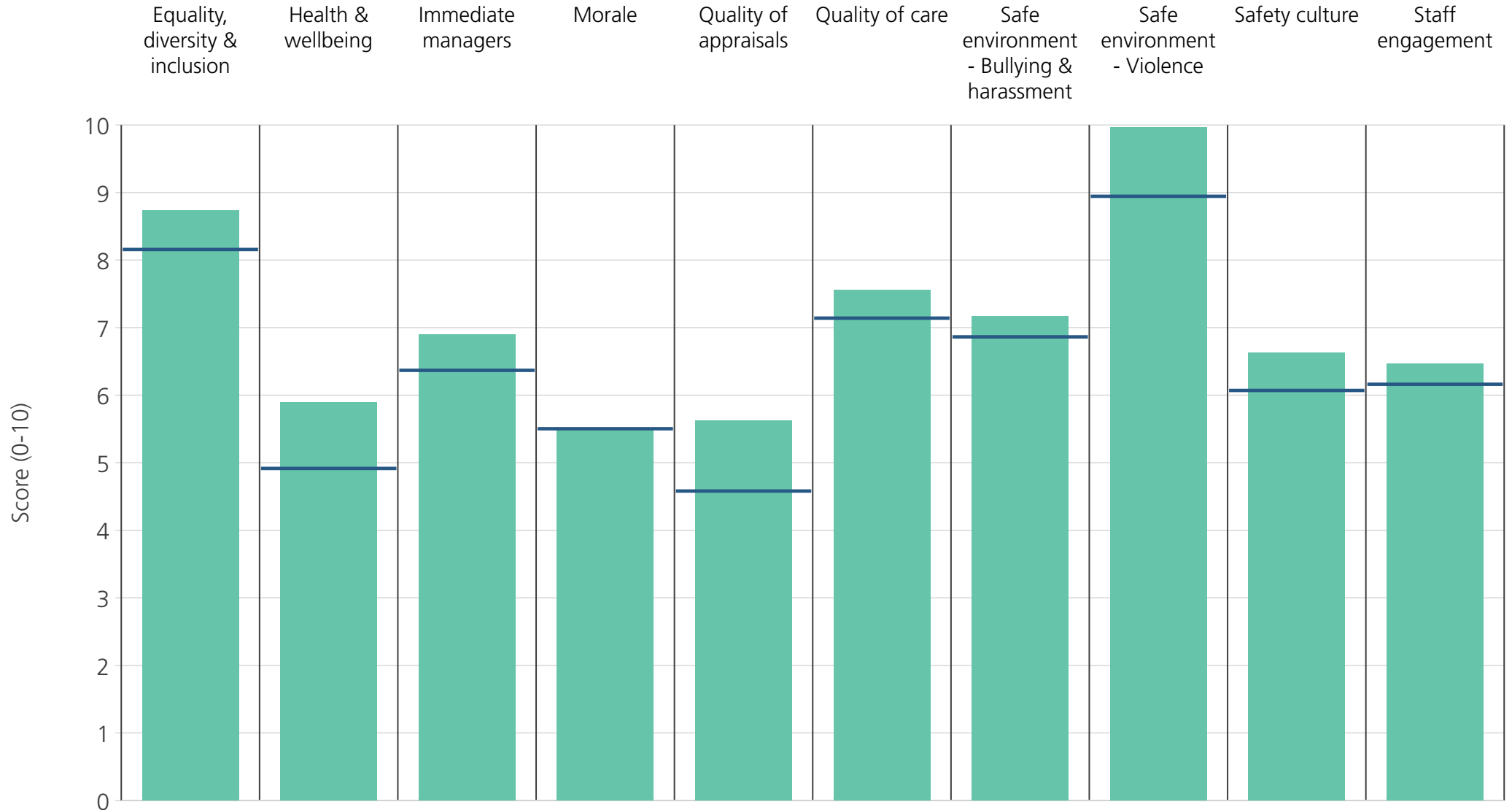
Directorate	7.4	3.9	5.2	5.2	3.5	7.9	6.0	8.4	5.3	5.8
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	87	89	89	88	55	89	89	89	89	90



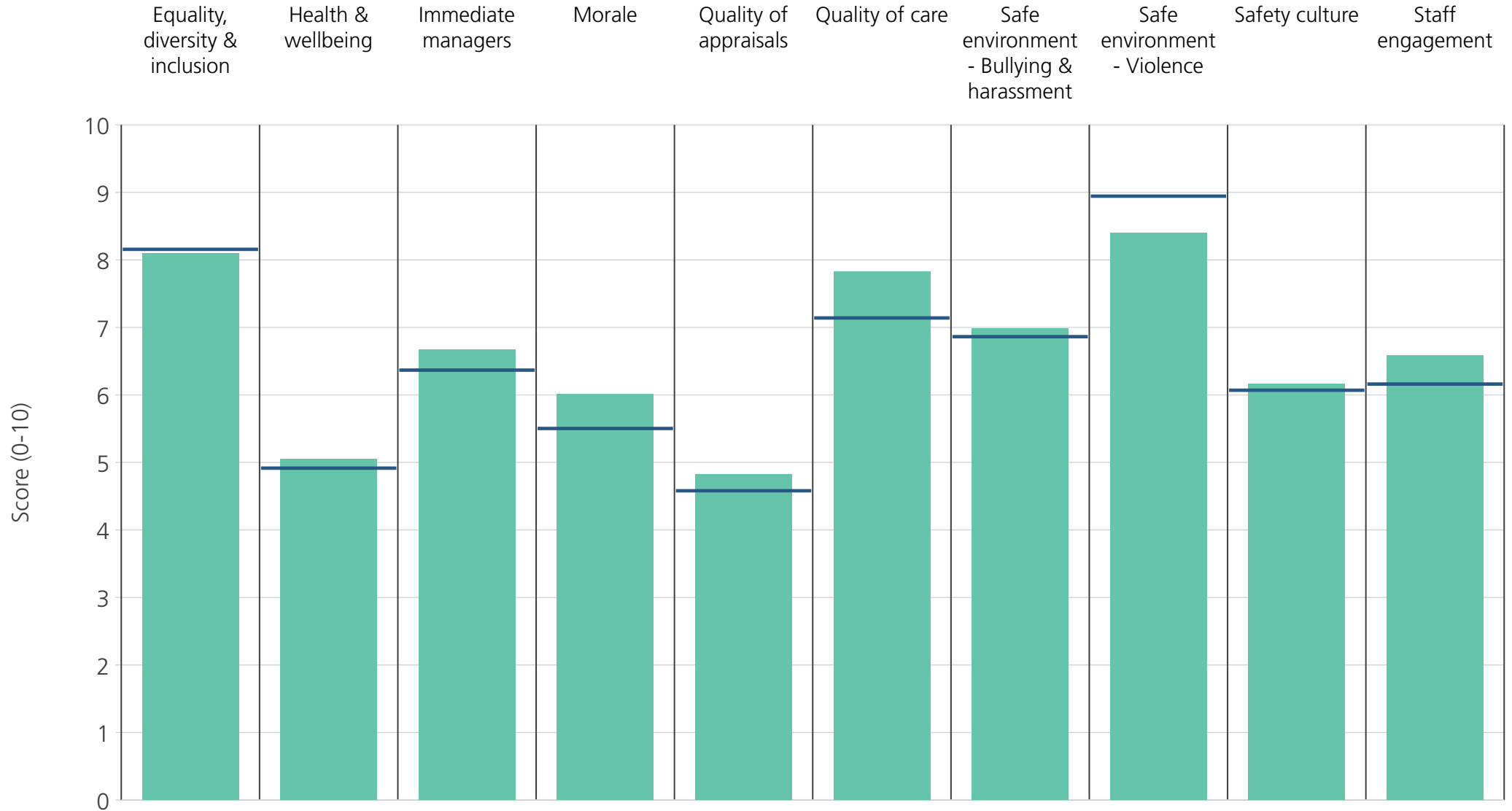
Directorate	7.8	4.4	6.8	5.5	4.4	7.6	6.2	8.4	5.9	6.0
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	107	108	107	106	92	108	107	108	108	109

Directorates 2

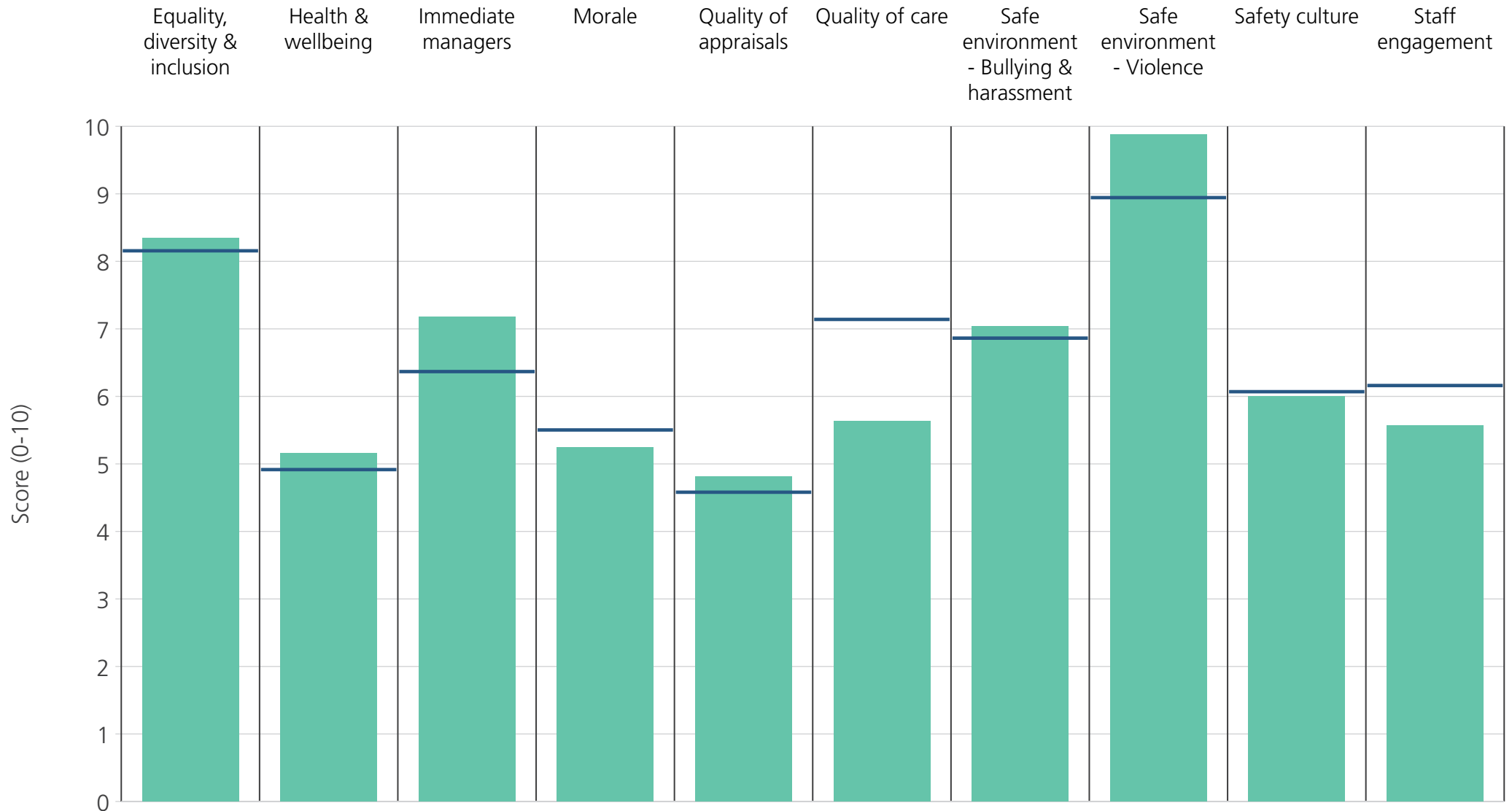
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2018 NHS Staff Survey Results



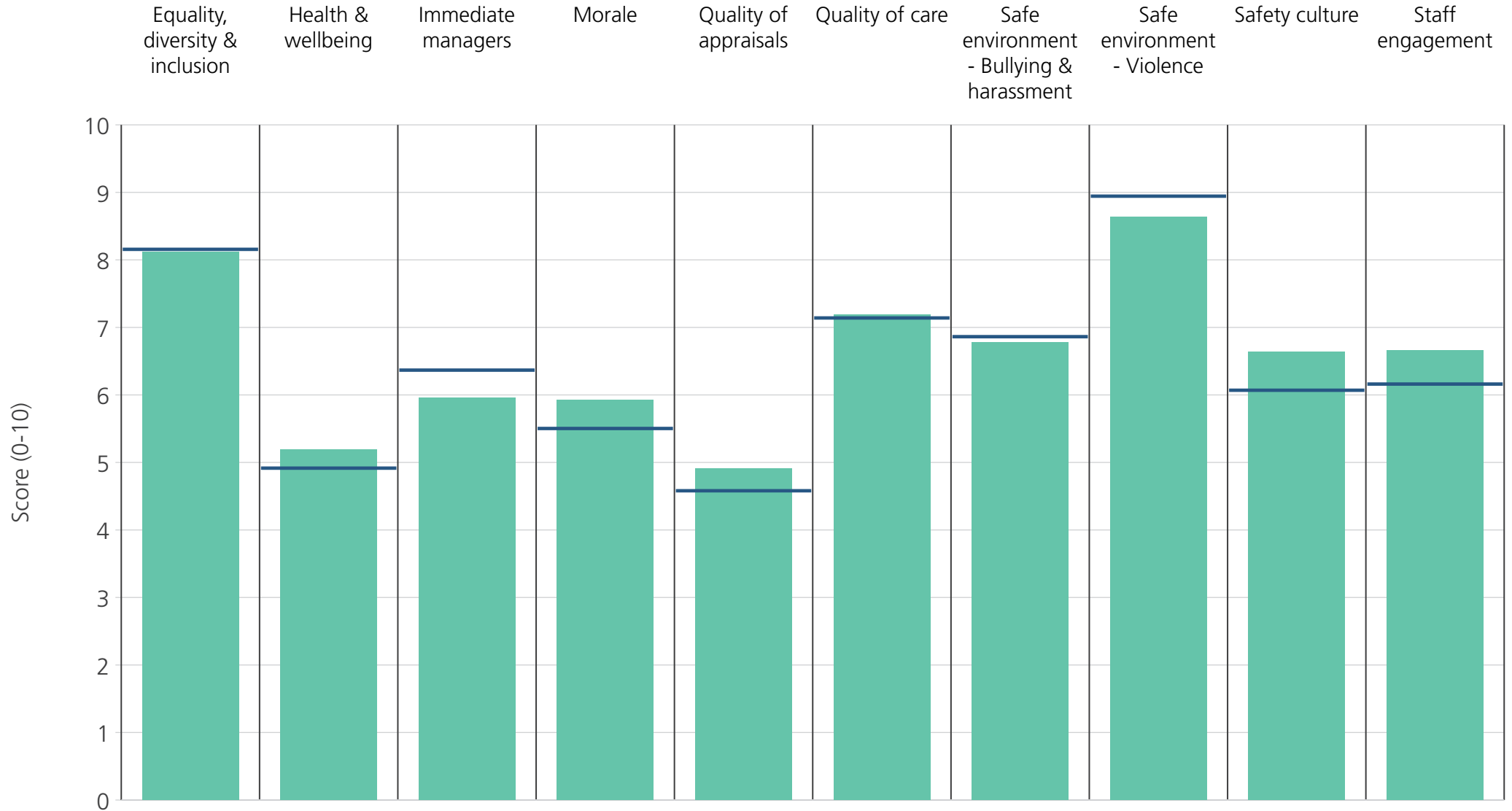
Directorate	8.7	5.9	6.9	5.5	5.6	7.6	7.2	10.0	6.6	6.5
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	81	82	83	82	60	81	83	83	81	83



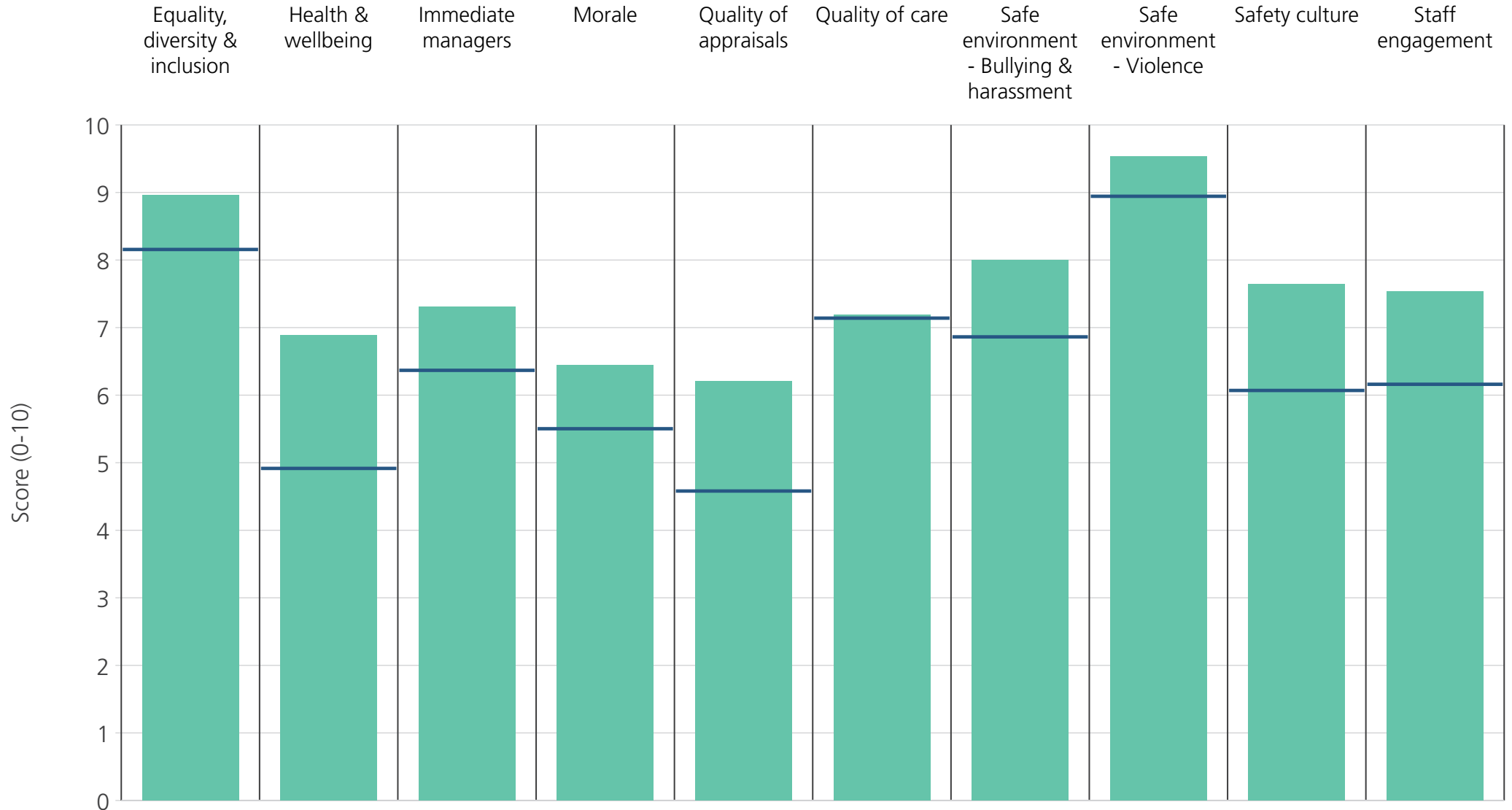
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	8.1	8.2	207
Health & wellbeing	5.1	4.9	208
Immediate managers	6.7	6.4	209
Morale	6.0	5.5	207
Quality of appraisals	4.8	4.6	159
Quality of care	7.8	7.1	209
Safe environment - Bullying & harassment	7.0	6.9	207
Safe environment - Violence	8.4	8.9	206
Safety culture	6.2	6.1	208
Staff engagement	6.6	6.2	210



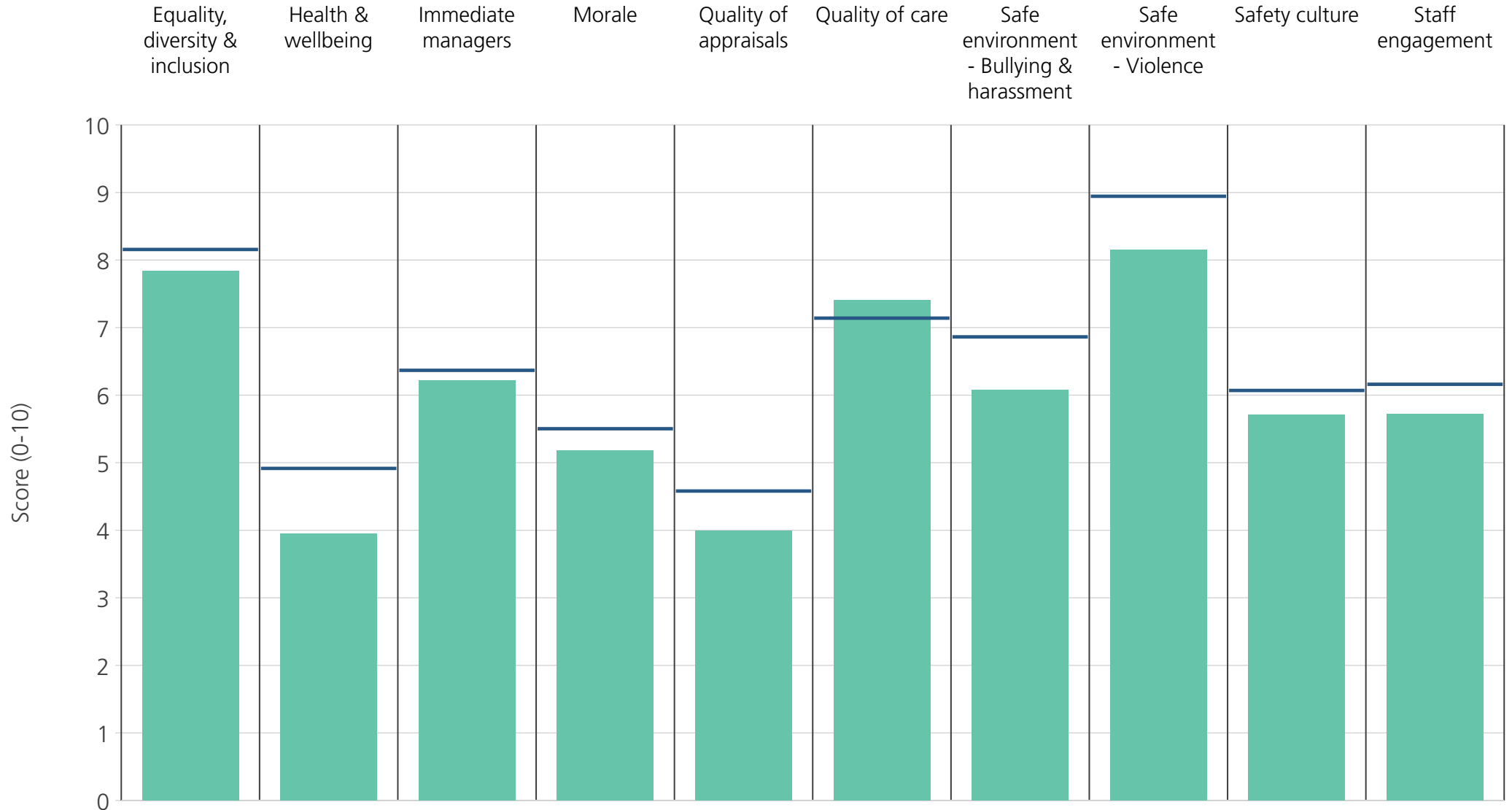
Directorate	8.3	5.2	7.2	5.2	4.8	5.6	7.0	9.9	6.0	5.6
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	212	214	215	213	182	208	215	214	213	216



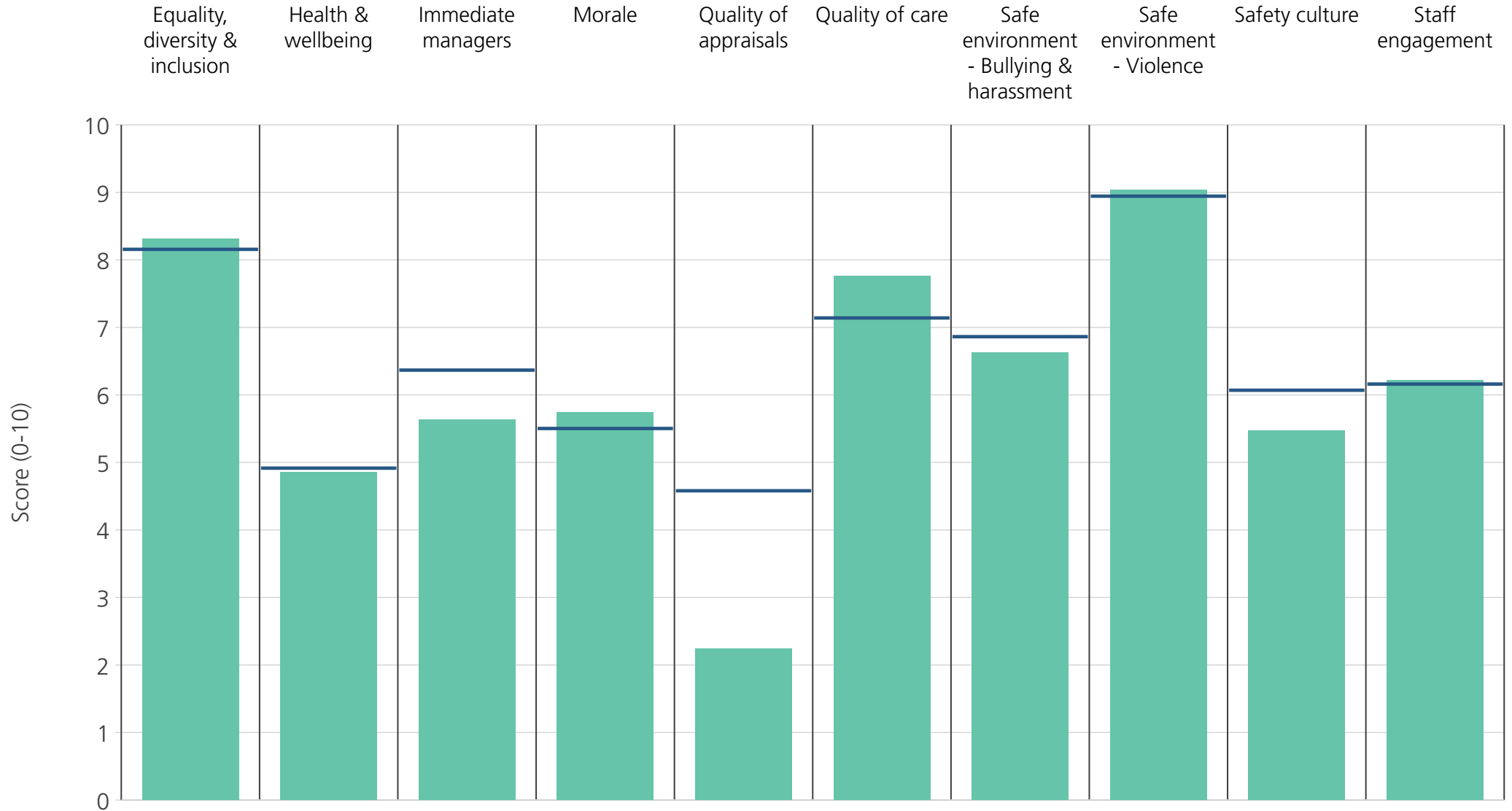
Directorate	8.1	5.2	6.0	5.9	4.9	7.2	6.8	8.6	6.6	6.7
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	140	142	142	142	113	141	140	142	142	142



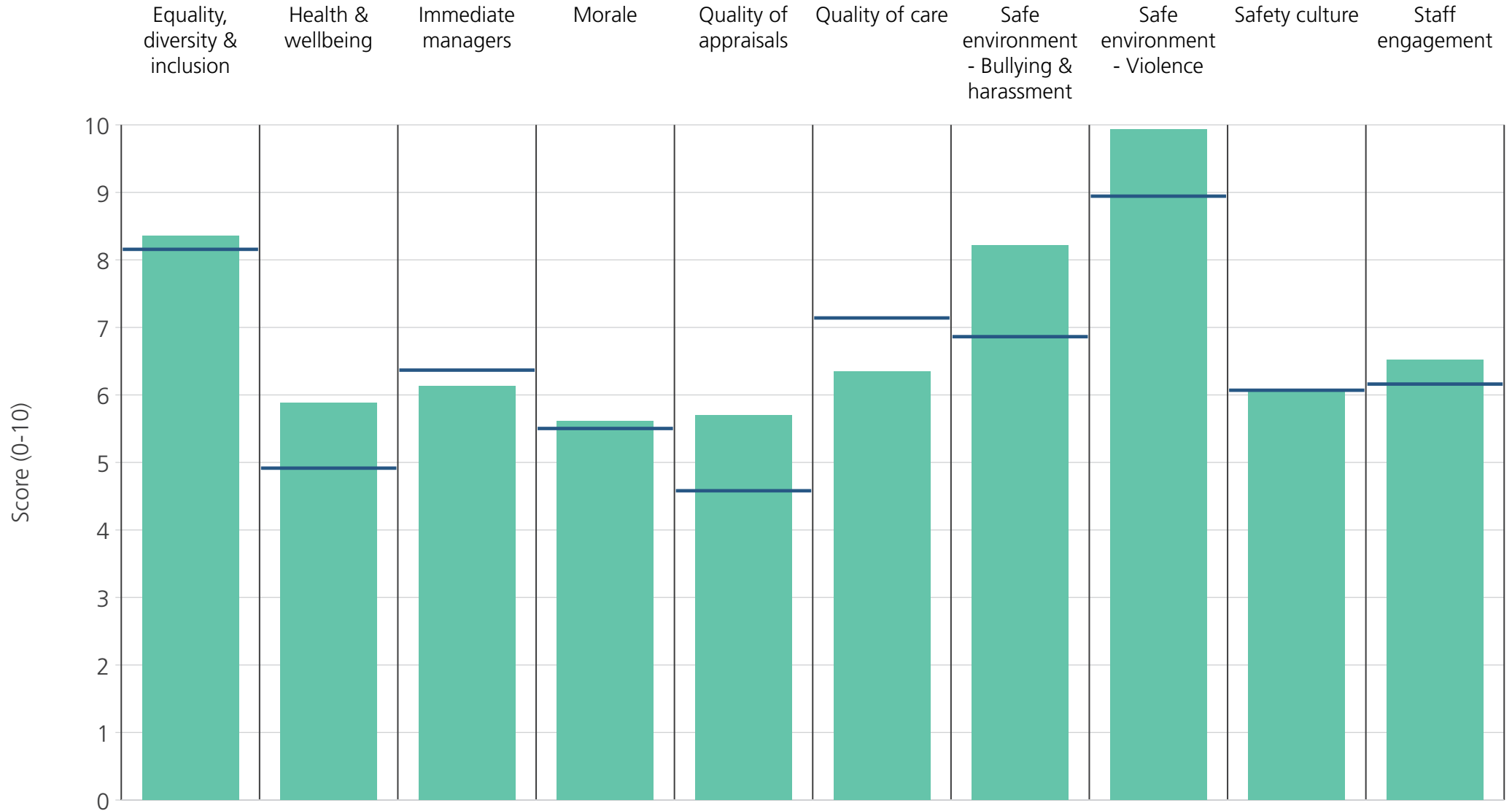
Directorate	9.0	6.9	7.3	6.4	6.2	7.2	8.0	9.5	7.6	7.5
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	36	36	36	36	27	36	35	36	36	36



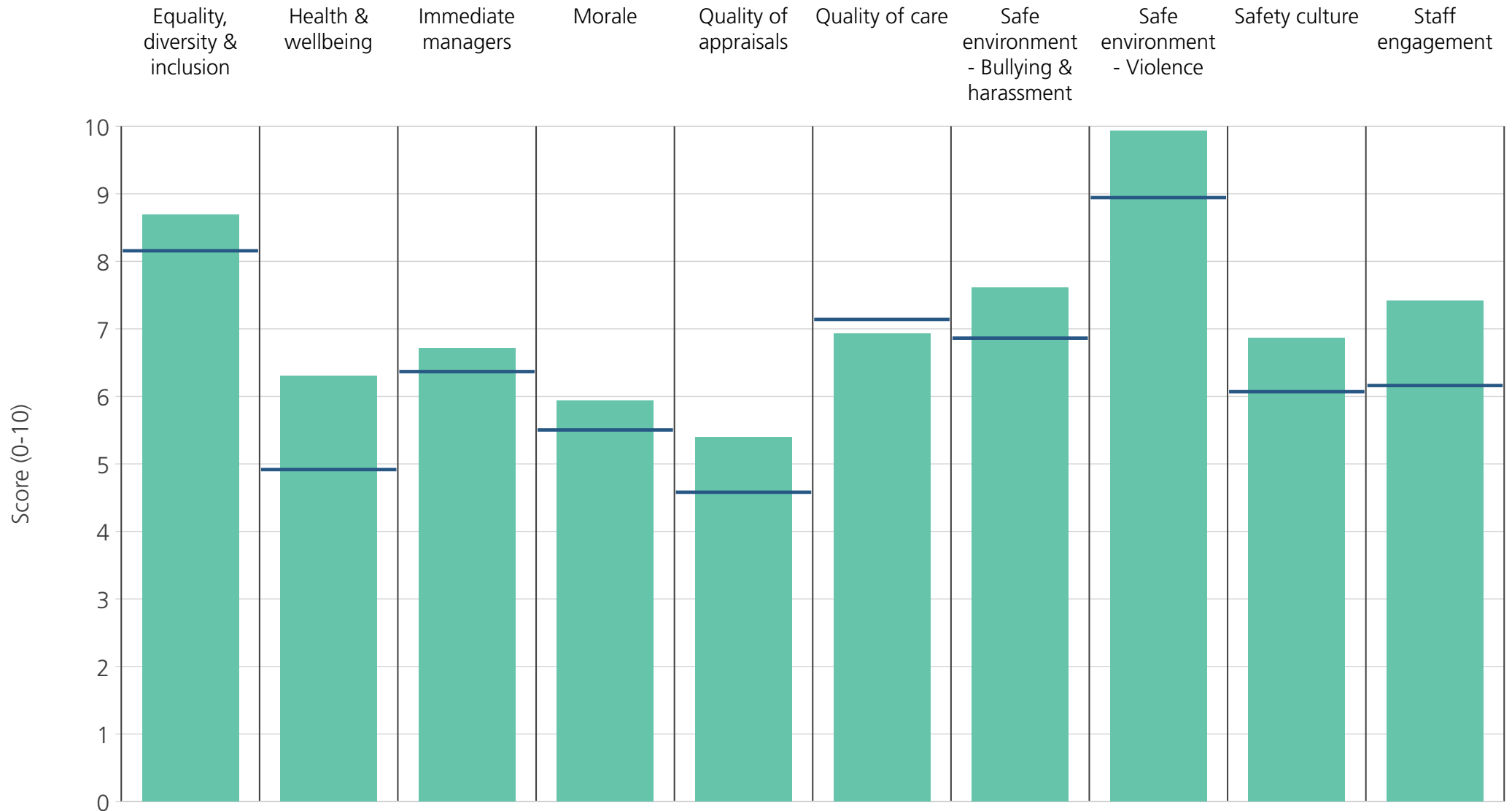
Directorate	7.8	3.9	6.2	5.2	4.0	7.4	6.1	8.2	5.7	5.7
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	438	447	444	442	365	446	442	446	444	452



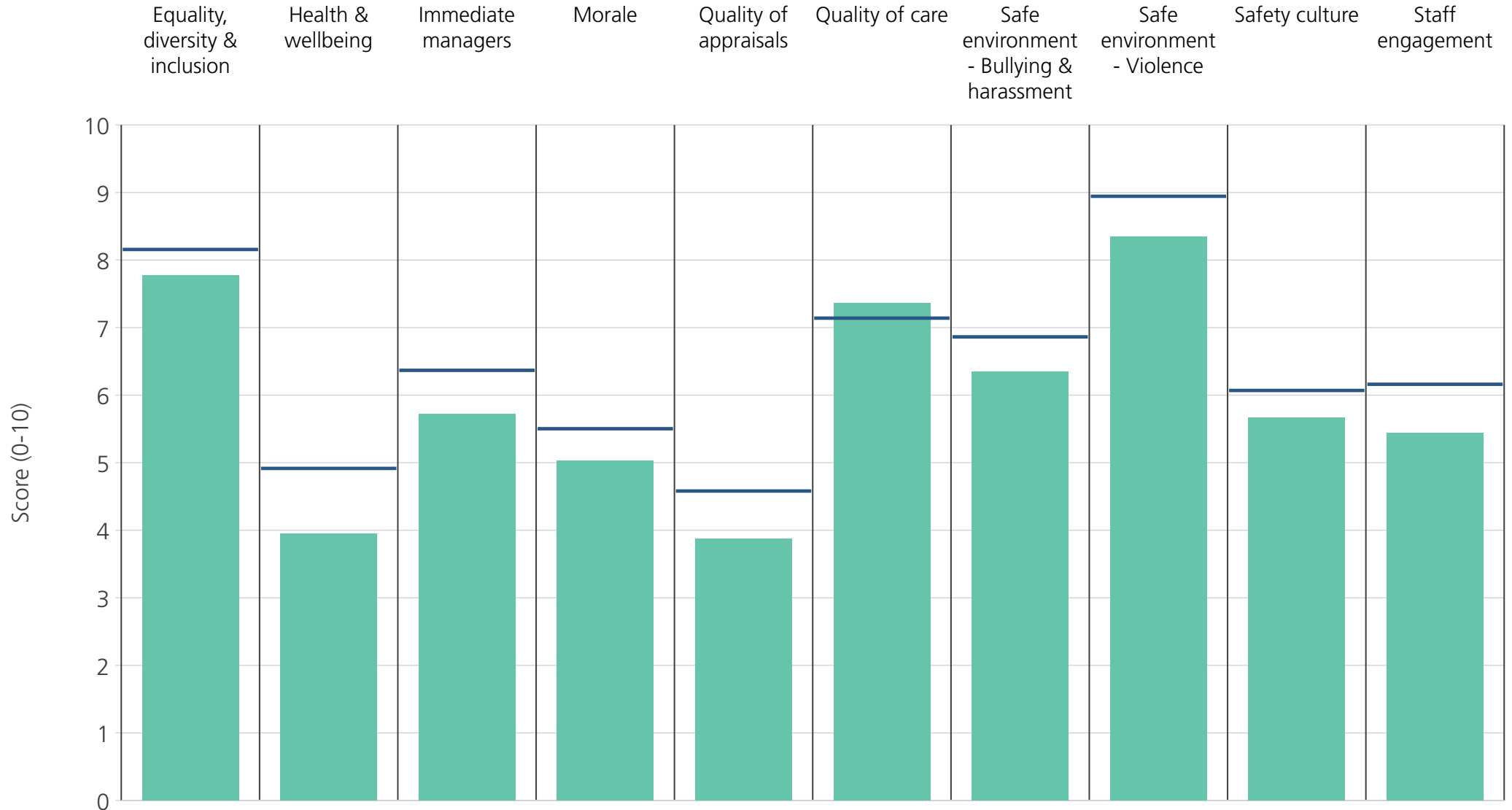
Directorate	8.3	4.9	5.6	5.7	2.2	7.8	6.6	9.0	5.5	6.2
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	75	76	76	76	59	76	76	76	76	76



Directorate	8.4	5.9	6.1	5.6	5.7	6.3	8.2	9.9	6.0	6.5
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	193	193	194	193	138	82	193	191	189	195



Directorate	8.7	6.3	6.7	5.9	5.4	6.9	7.6	9.9	6.9	7.4
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	139	139	139	138	109	104	136	139	139	139



Directorate	7.8	4.0	5.7	5.0	3.9	7.4	6.3	8.3	5.7	5.4
Your org	8.2	4.9	6.4	5.5	4.6	7.1	6.9	8.9	6.1	6.2
Responses	212	216	216	211	160	218	215	214	212	219