

Central London Community Healthcare NHS Trust

2018 NHS Staff Survey

Directorate Report

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This directorate report for Central London Community Healthcare NHS Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Central London Community Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

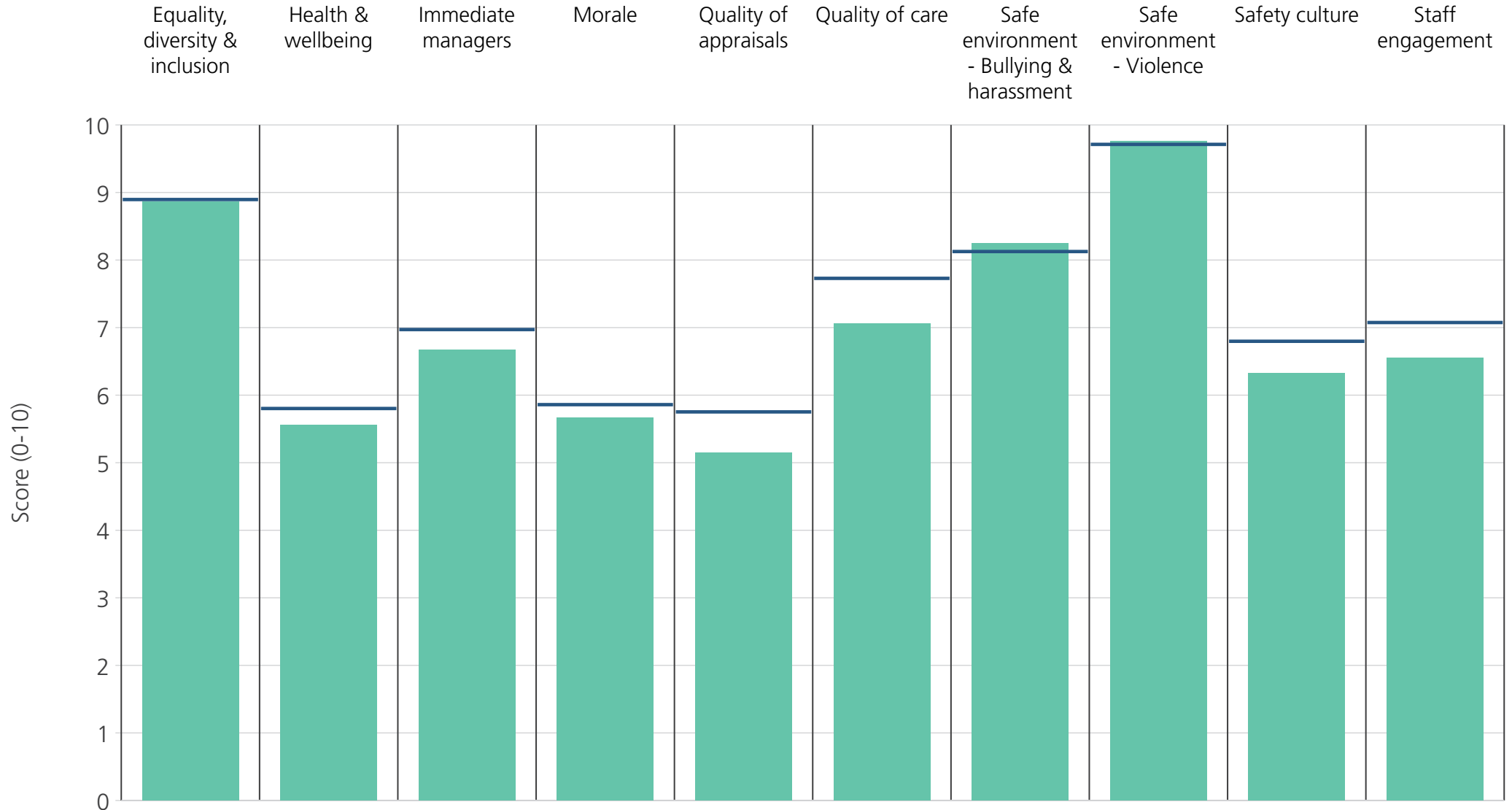
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



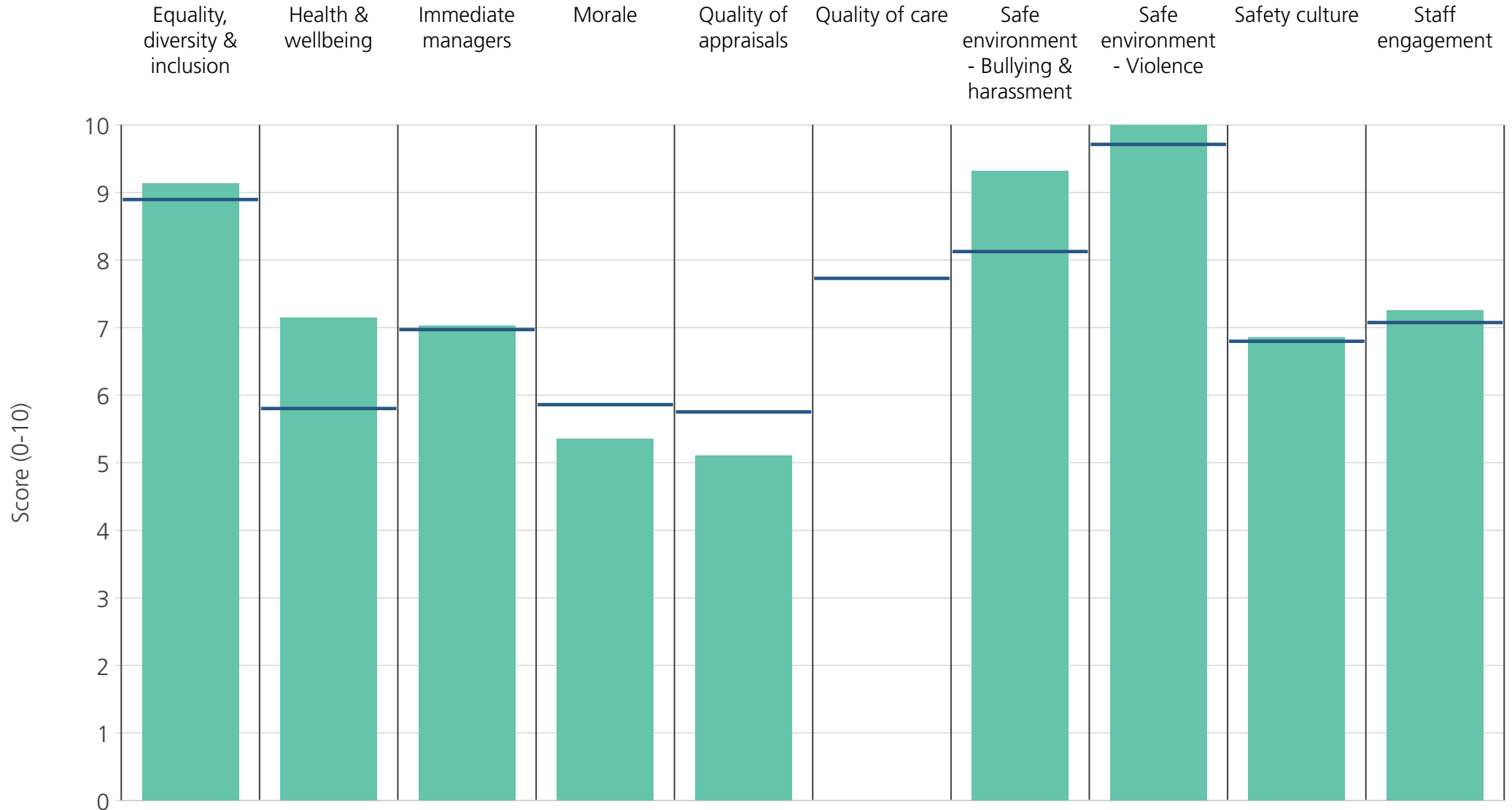
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

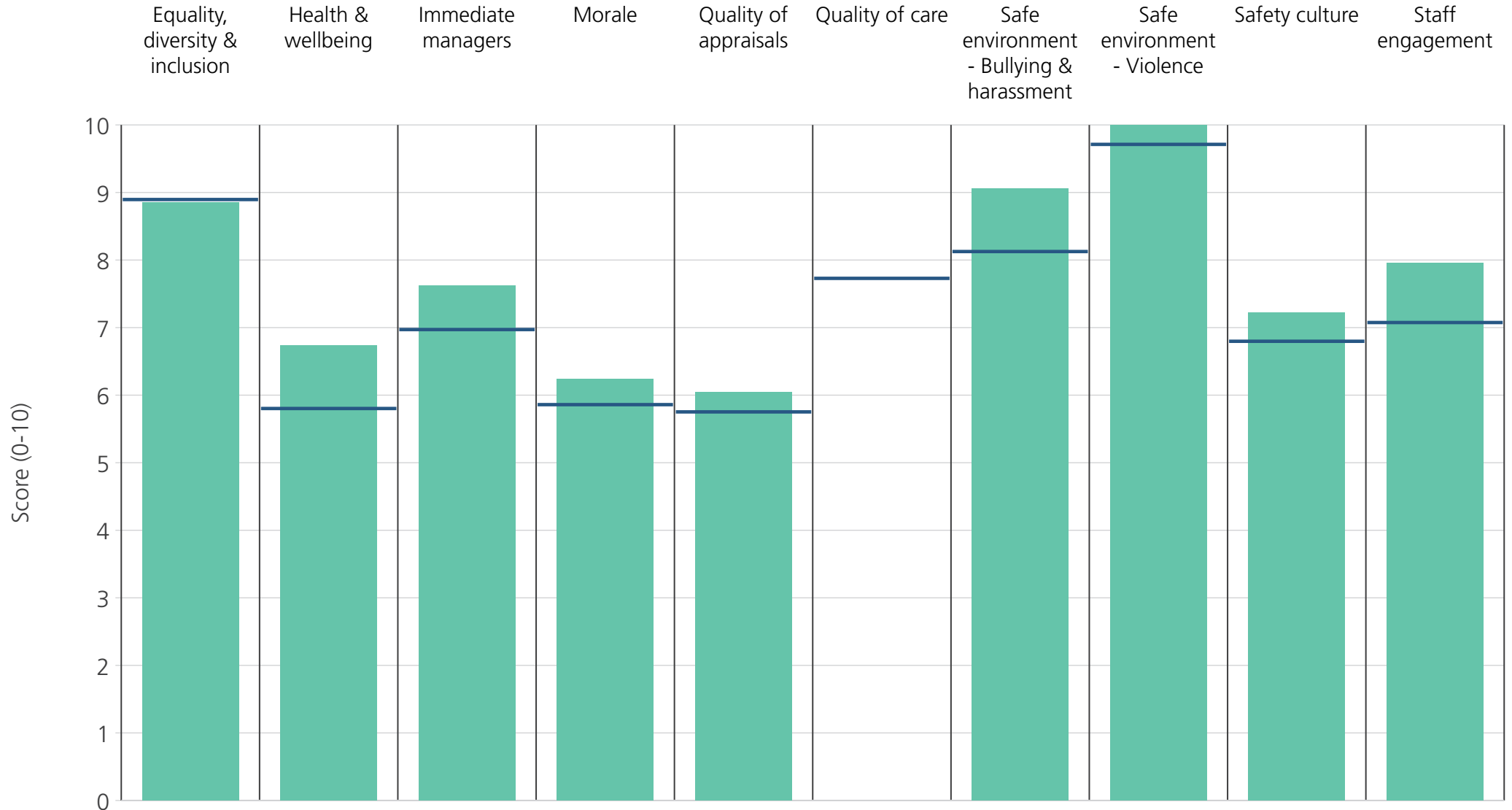
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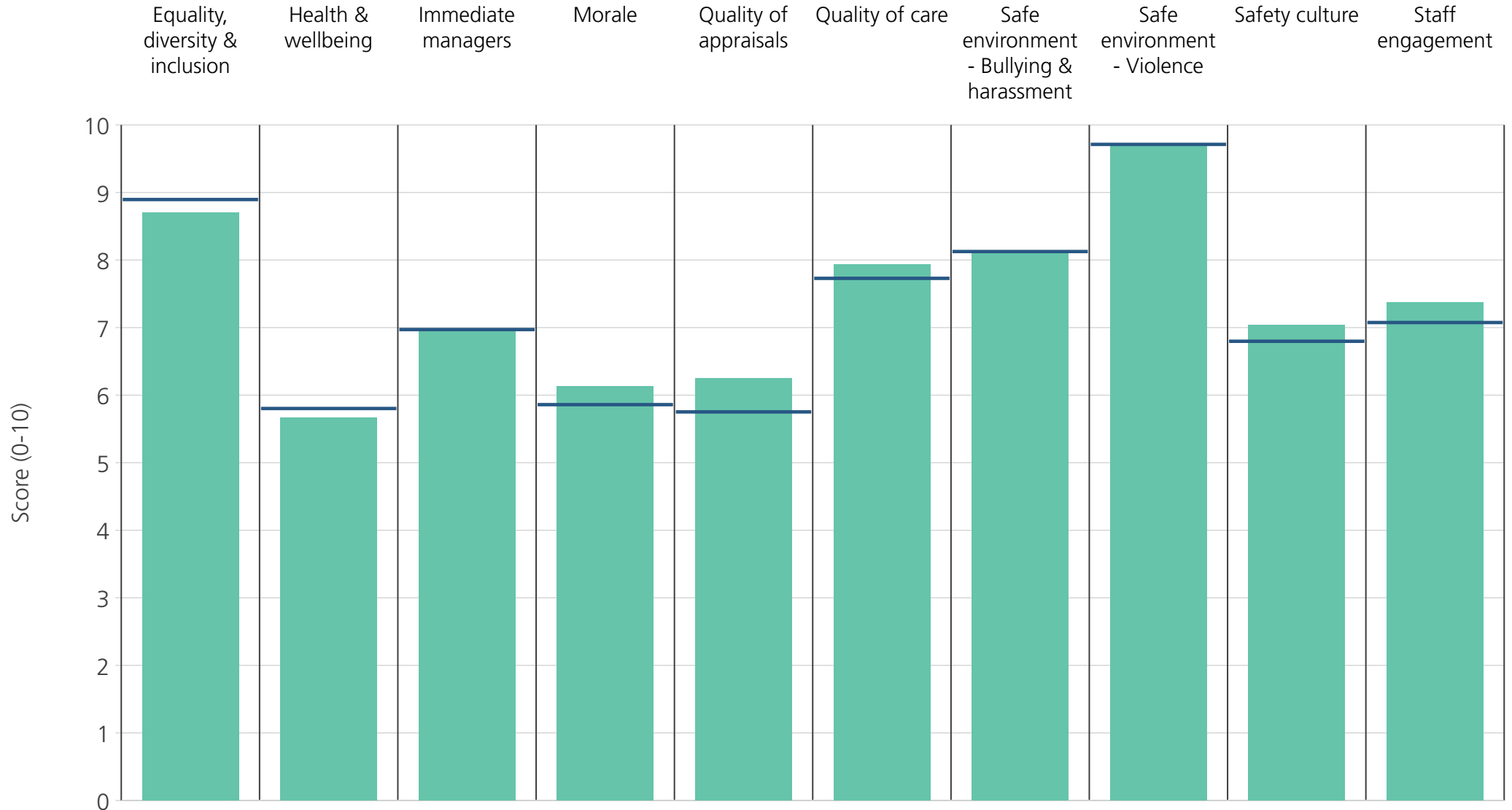
Directorate	8.9	5.6	6.7	5.7	5.1	7.1	8.2	9.8	6.3	6.6
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	346	349	349	347	317	329	347	348	347	352



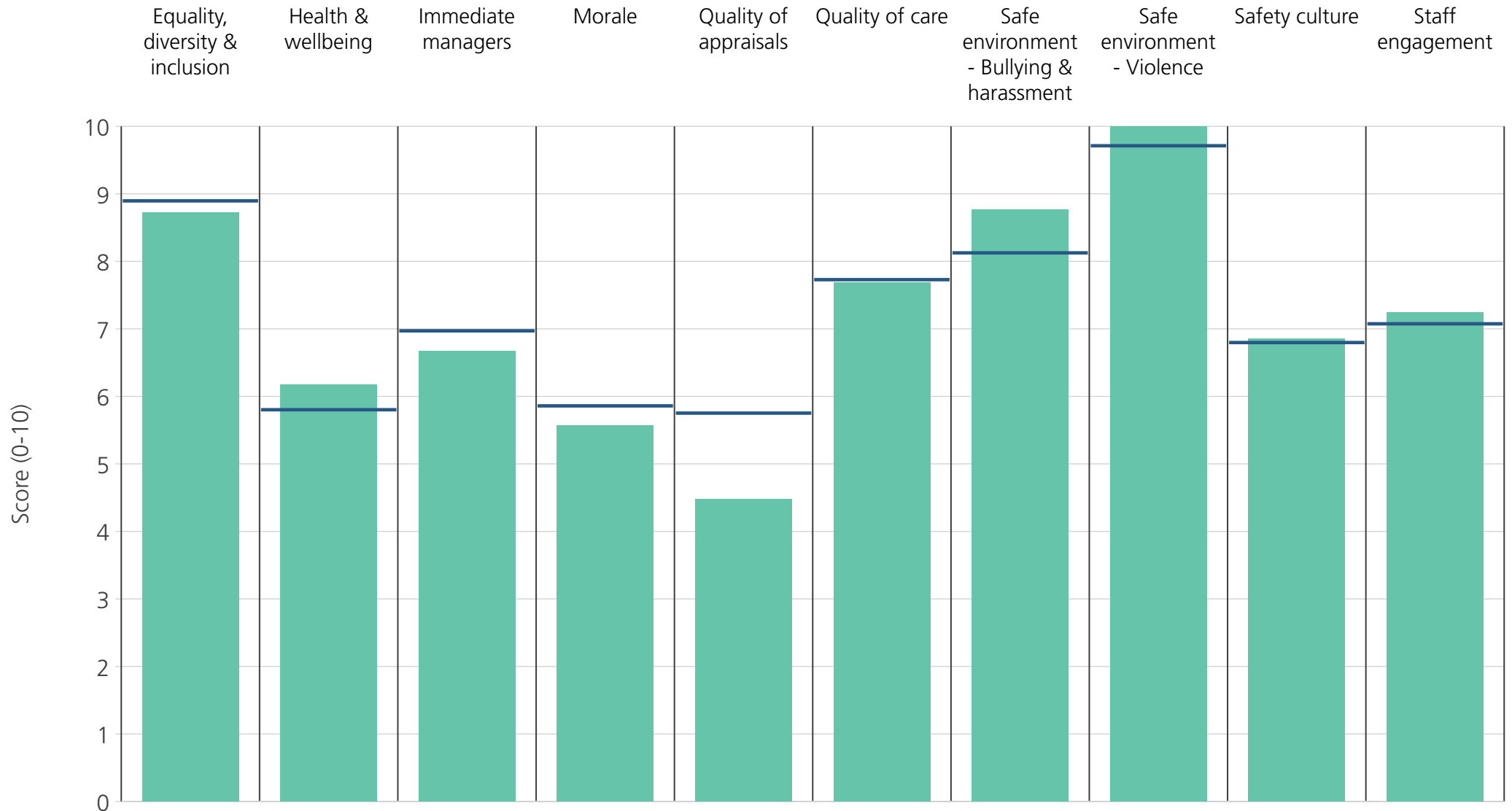
Directorate	9.1	7.1	7.0	5.3	5.1		9.3	10.0	6.8	7.3
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	27	27	27	27	24	10	27	27	27	27



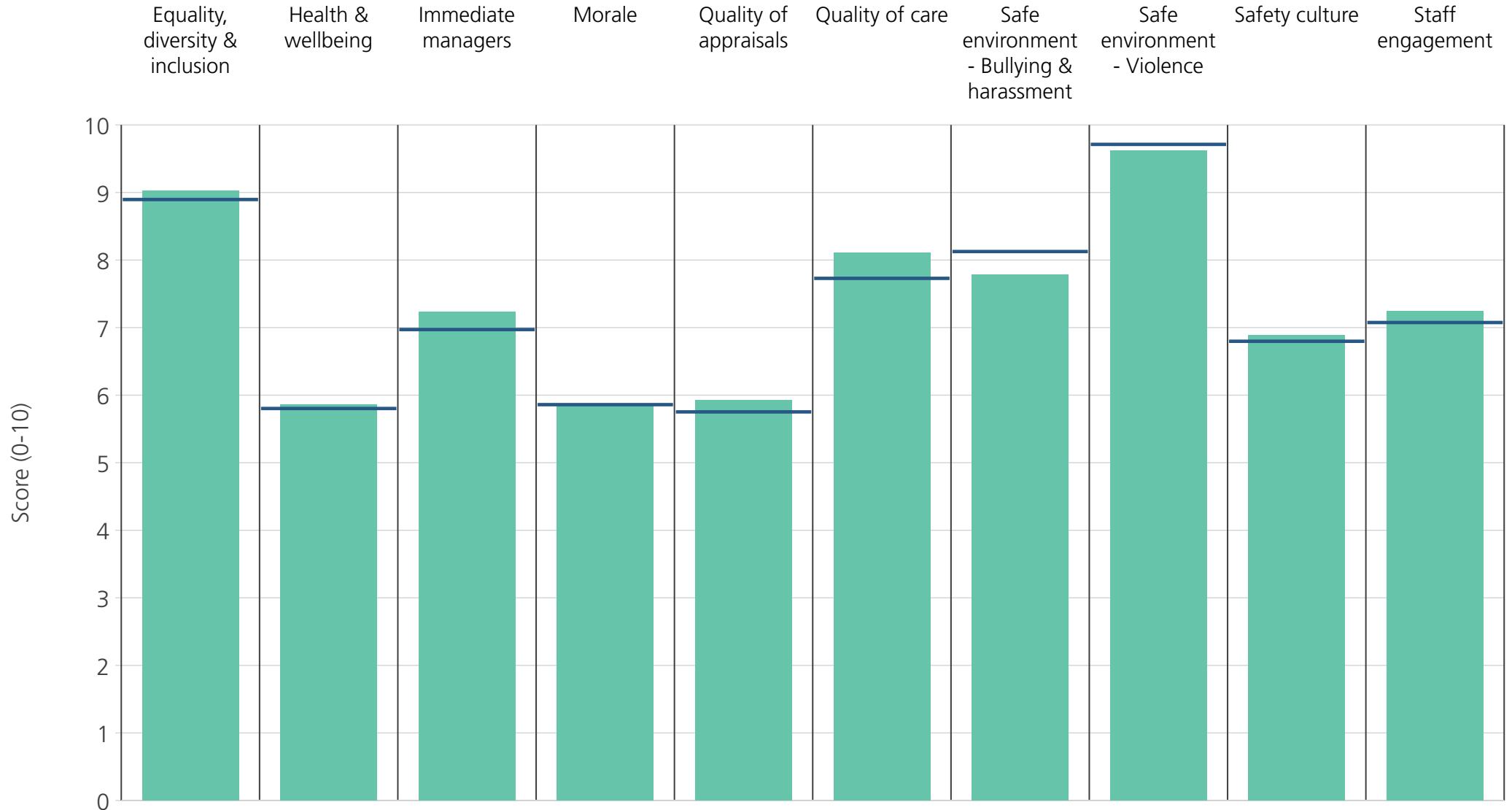
Directorate	8.9	6.7	7.6	6.2	6.0		9.1	10.0	7.2	8.0
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	16	16	15	16	12	2	16	16	16	16



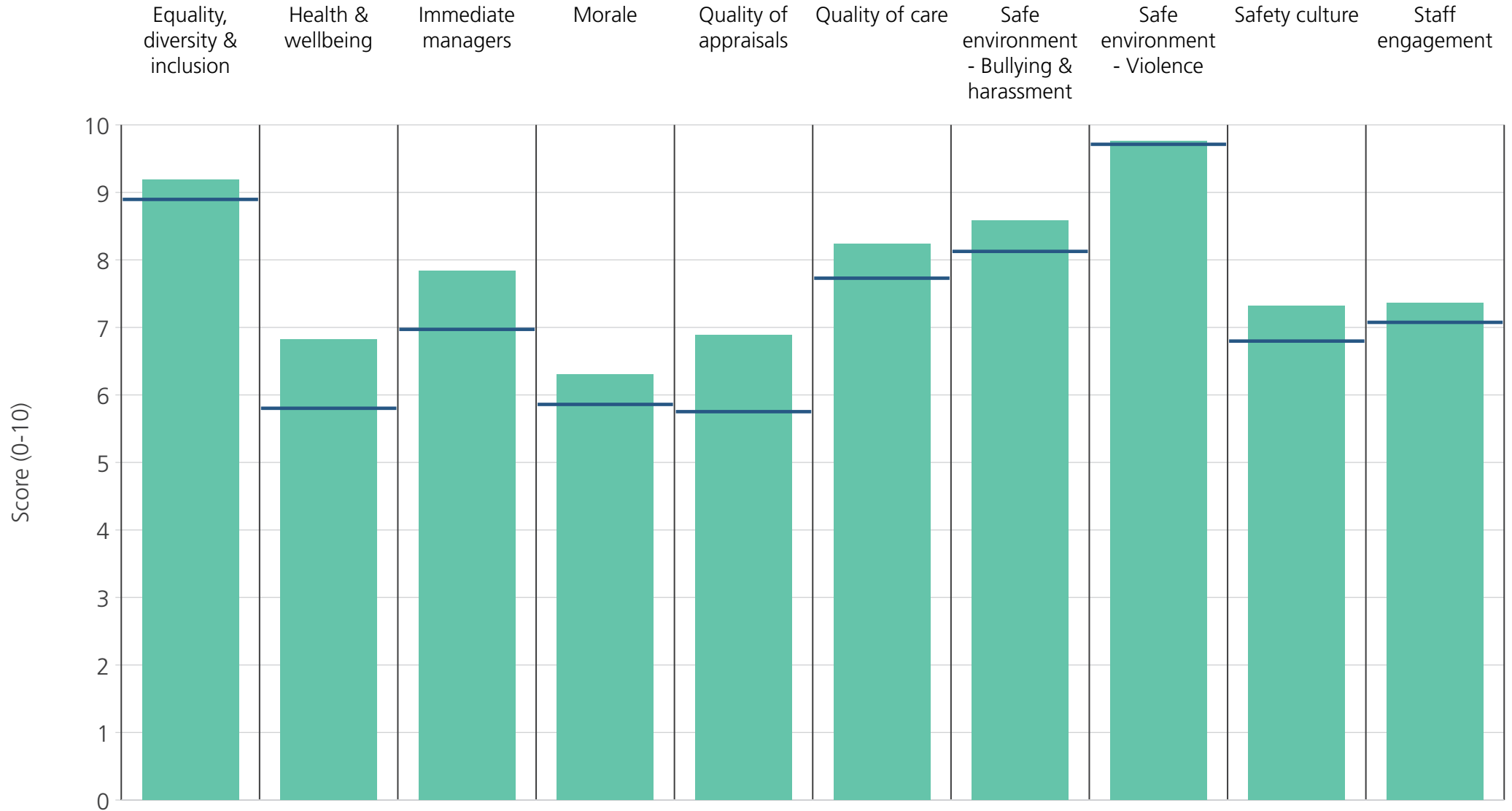
Directorate	8.7	5.7	7.0	6.1	6.2	7.9	8.1	9.7	7.0	7.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	297	299	301	298	262	292	298	296	301	301



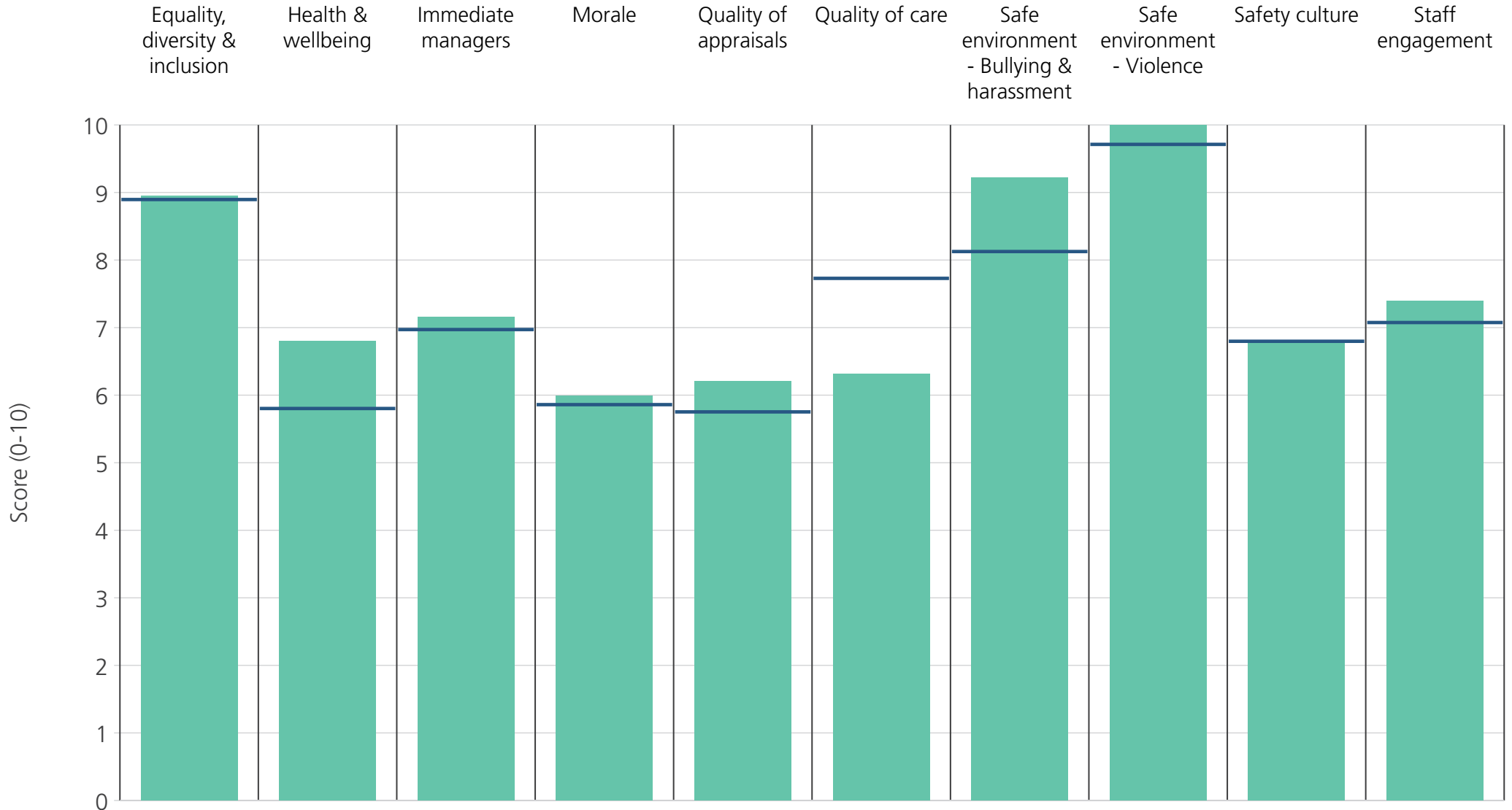
Directorate	8.7	6.2	6.7	5.6	4.5	7.7	8.8	10.0	6.8	7.2
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	26	26	27	27	24	22	27	26	27	27



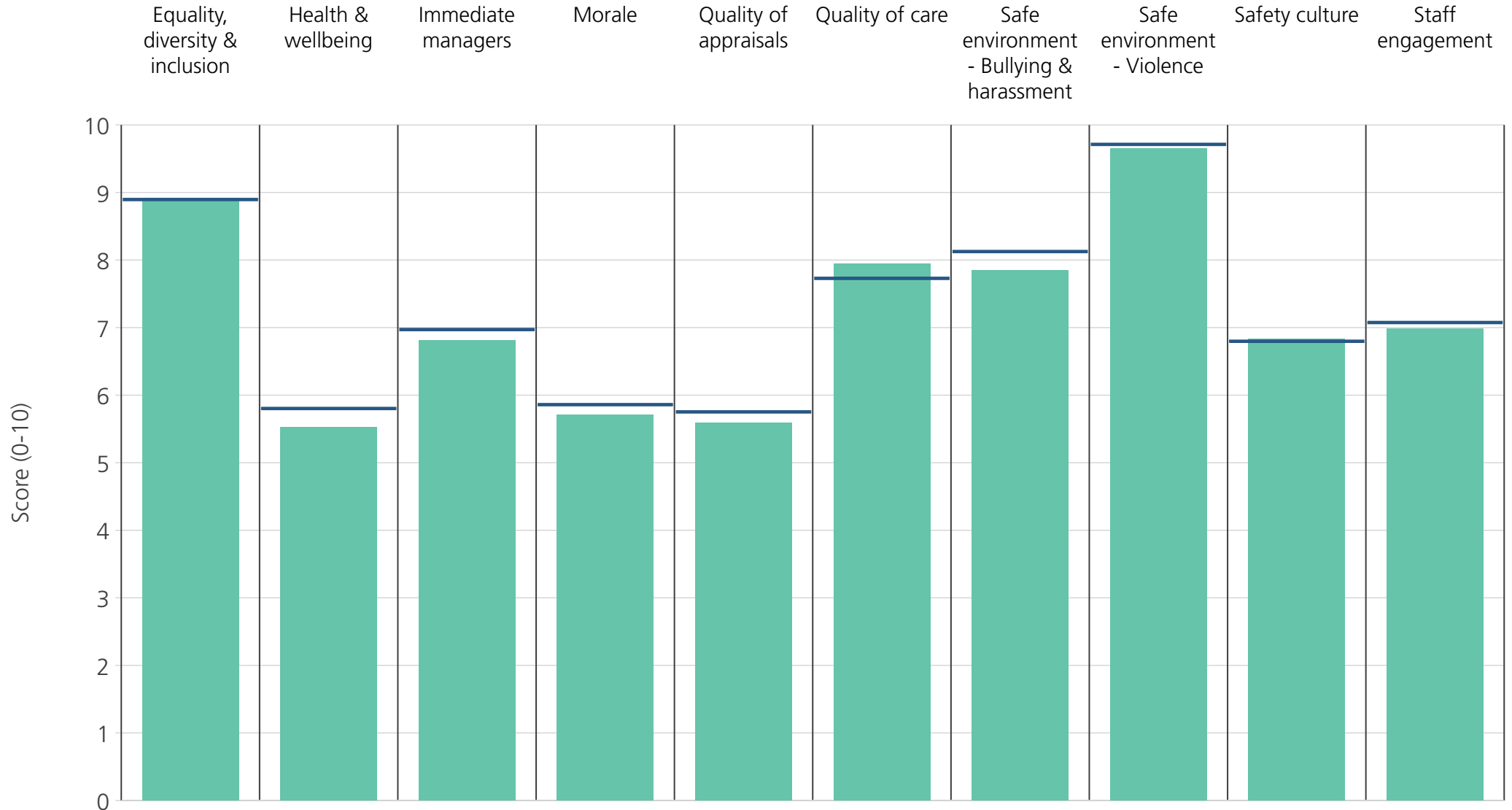
Directorate	9.0	5.9	7.2	5.9	5.9	8.1	7.8	9.6	6.9	7.2
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	299	300	300	297	267	291	296	296	300	303



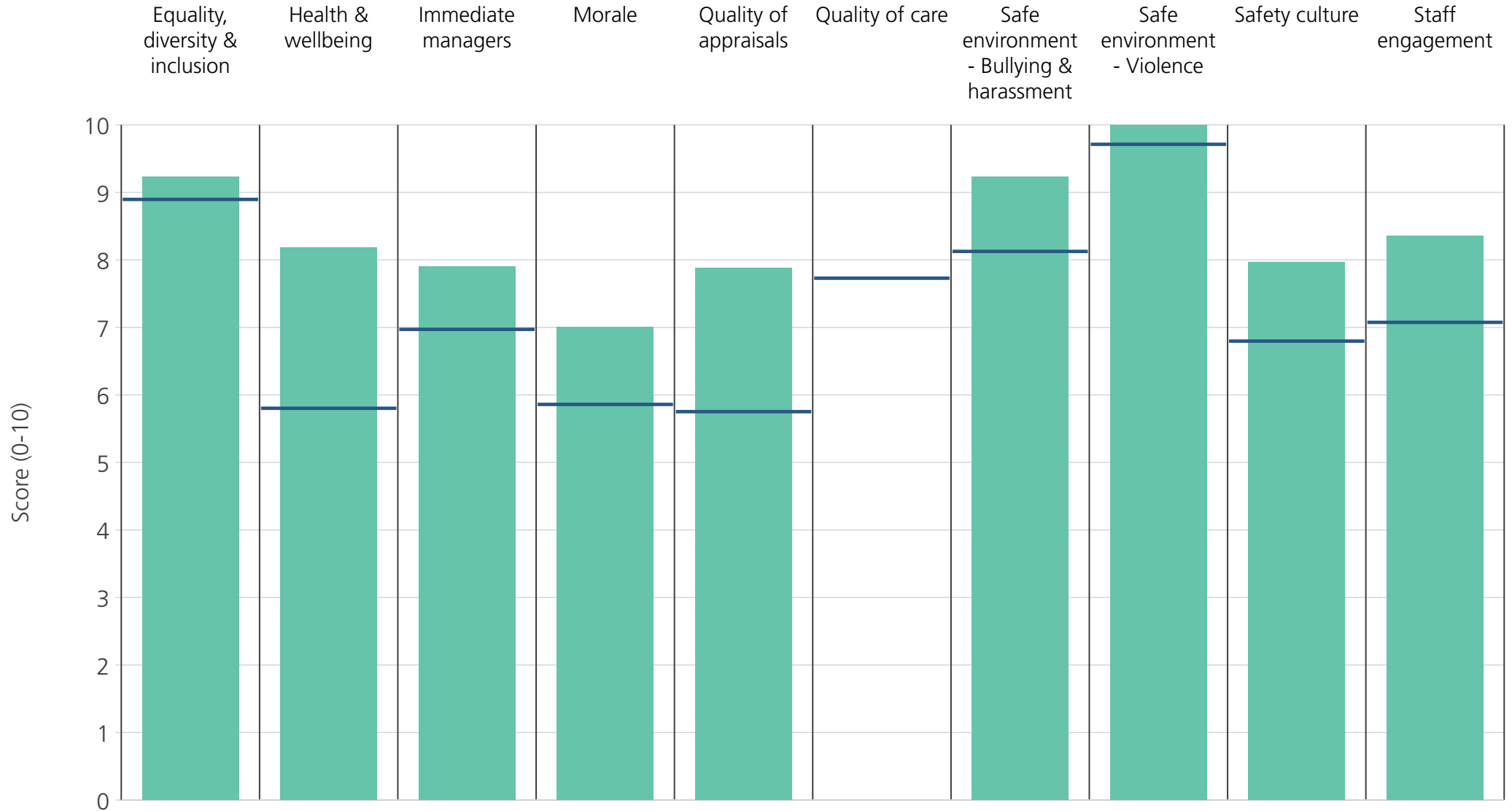
Directorate	9.2	6.8	7.8	6.3	6.9	8.2	8.6	9.8	7.3	7.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	55	55	55	54	52	25	54	55	54	55



Directorate	9.0	6.8	7.2	6.0	6.2	6.3	9.2	10.0	6.8	7.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	31	31	31	31	27	14	30	30	30	31



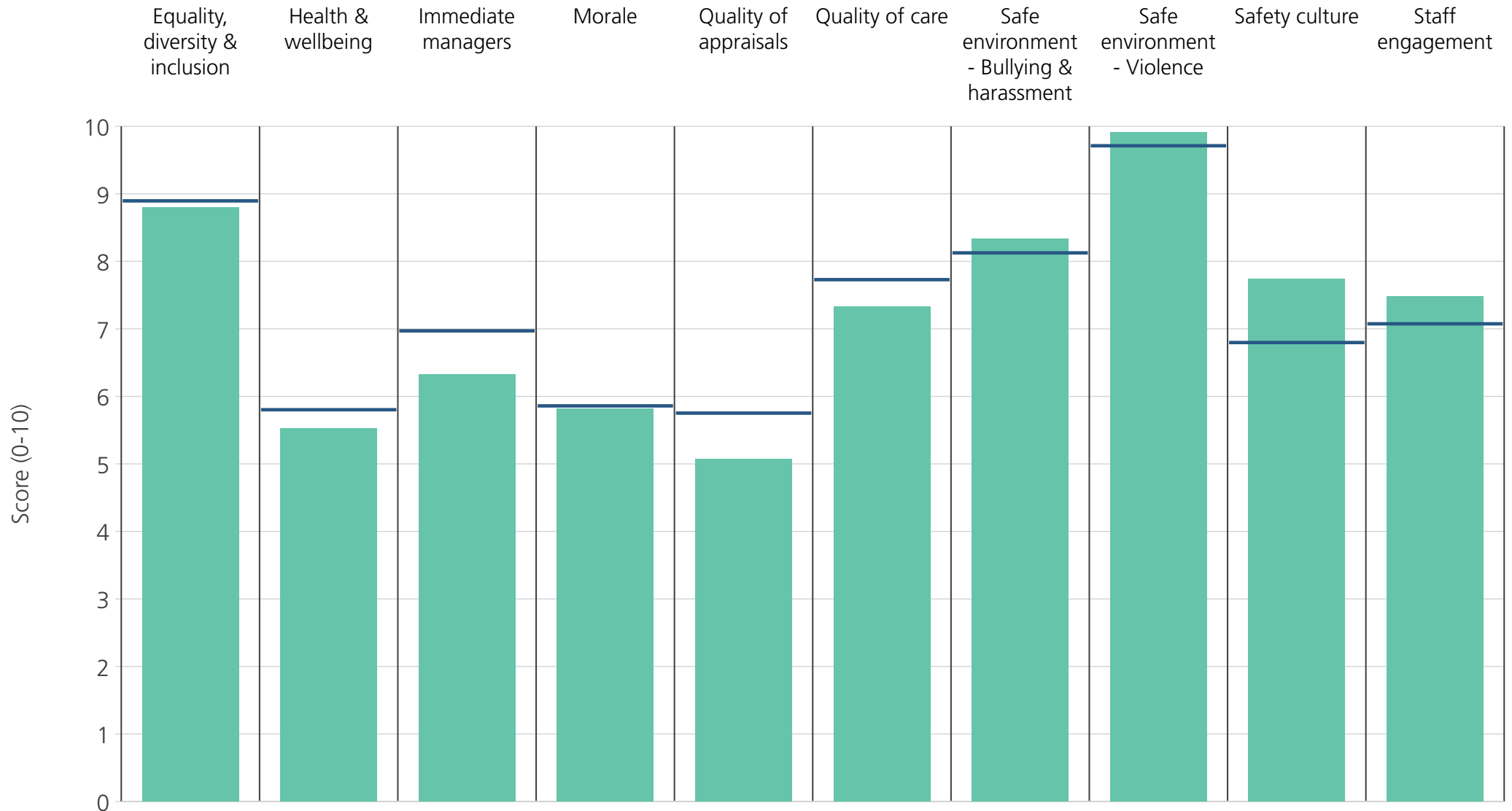
Directorate	8.9	5.5	6.8	5.7	5.6	7.9	7.8	9.6	6.8	7.0
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	262	267	269	264	235	253	265	265	266	270



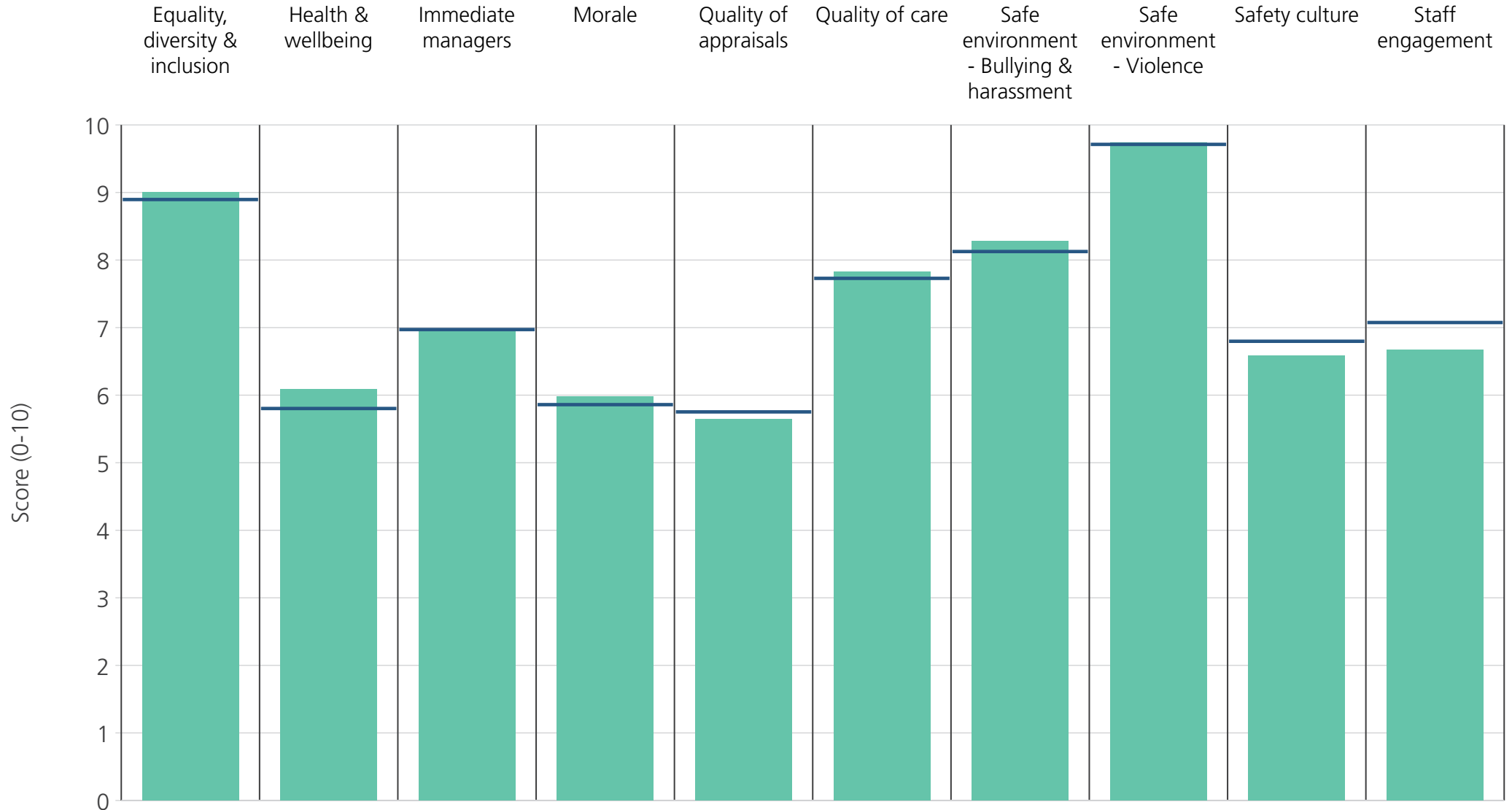
Directorate	9.2	8.2	7.9	7.0	7.9		9.2	10.0	8.0	8.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	13	14	14	13	13	7	13	13	14	14

Directorates 2

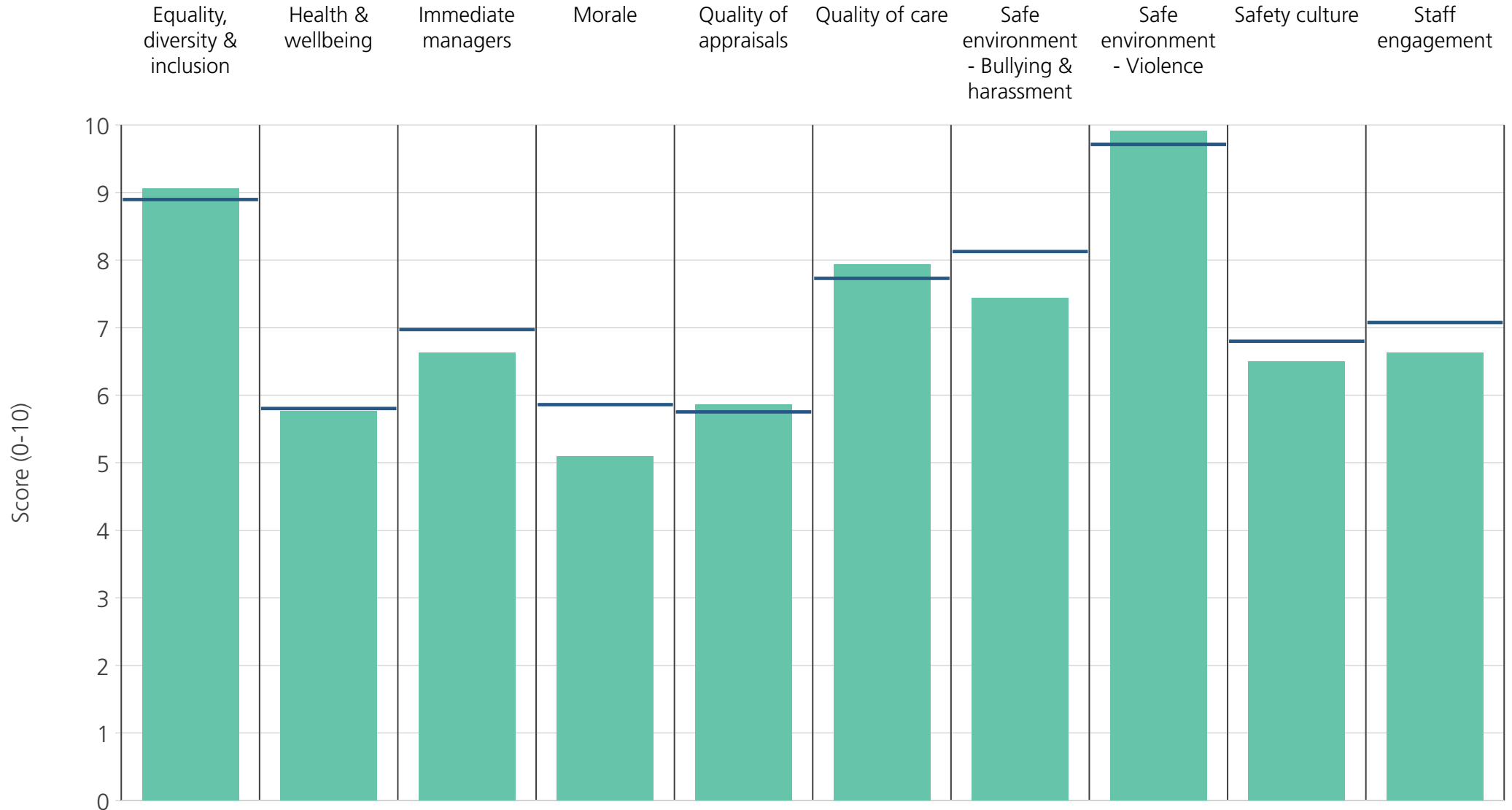
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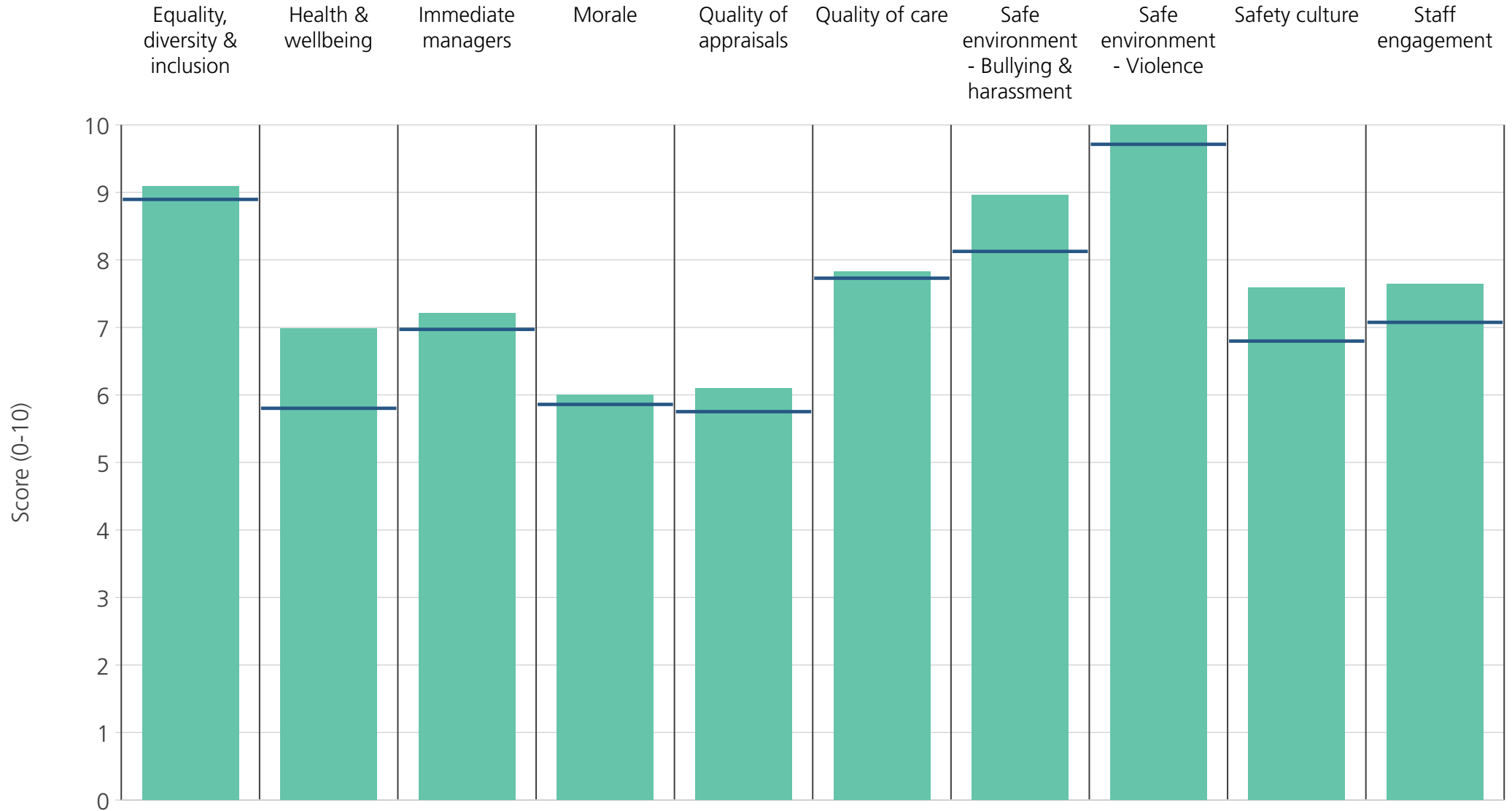
Directorate	8.8	5.5	6.3	5.8	5.1	7.3	8.3	9.9	7.7	7.5
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	36	37	37	37	34	24	37	37	37	37



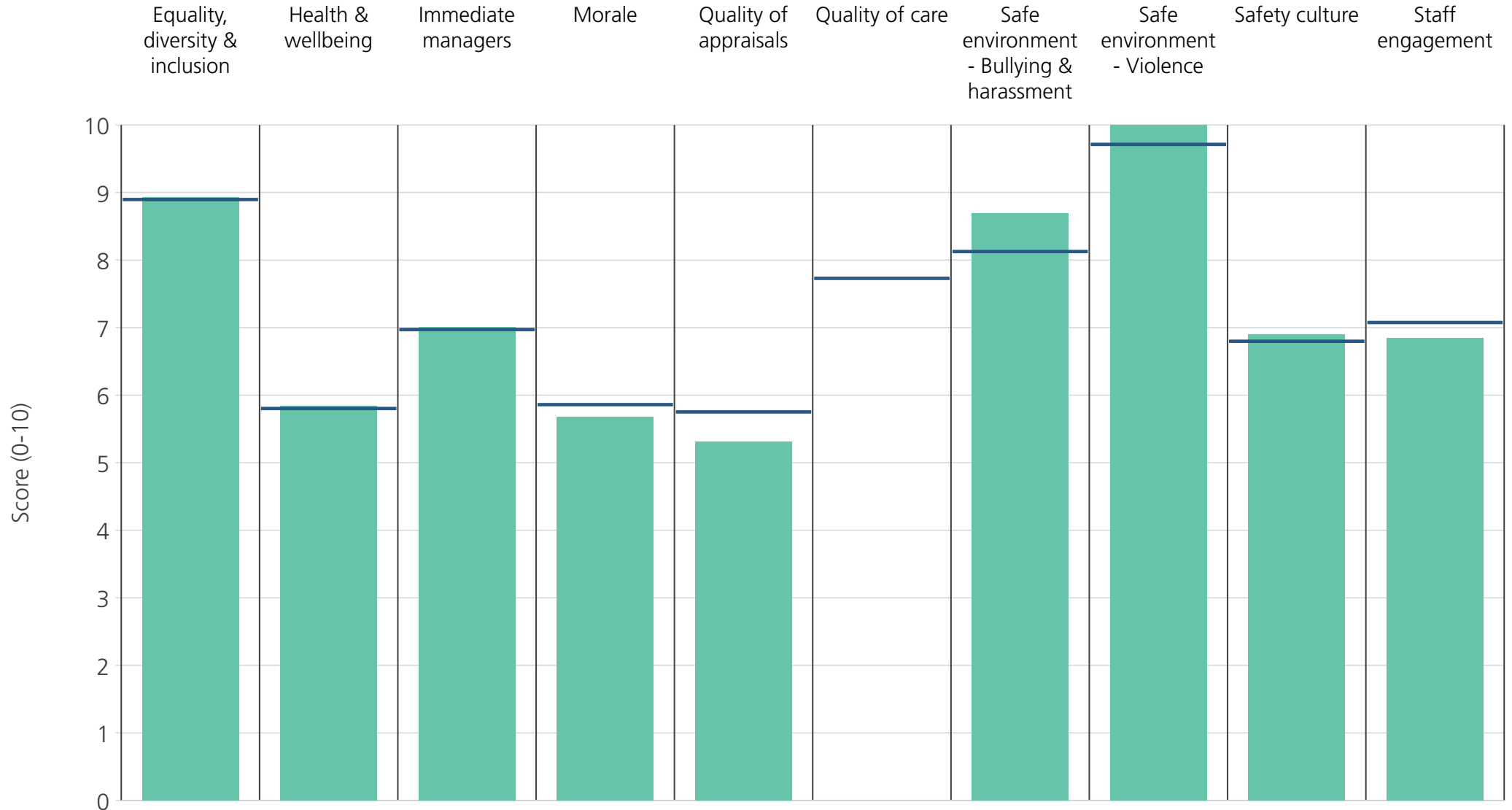
Directorate	9.0	6.1	7.0	6.0	5.6	7.8	8.3	9.7	6.6	6.7
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	160	160	161	161	144	137	159	159	161	163



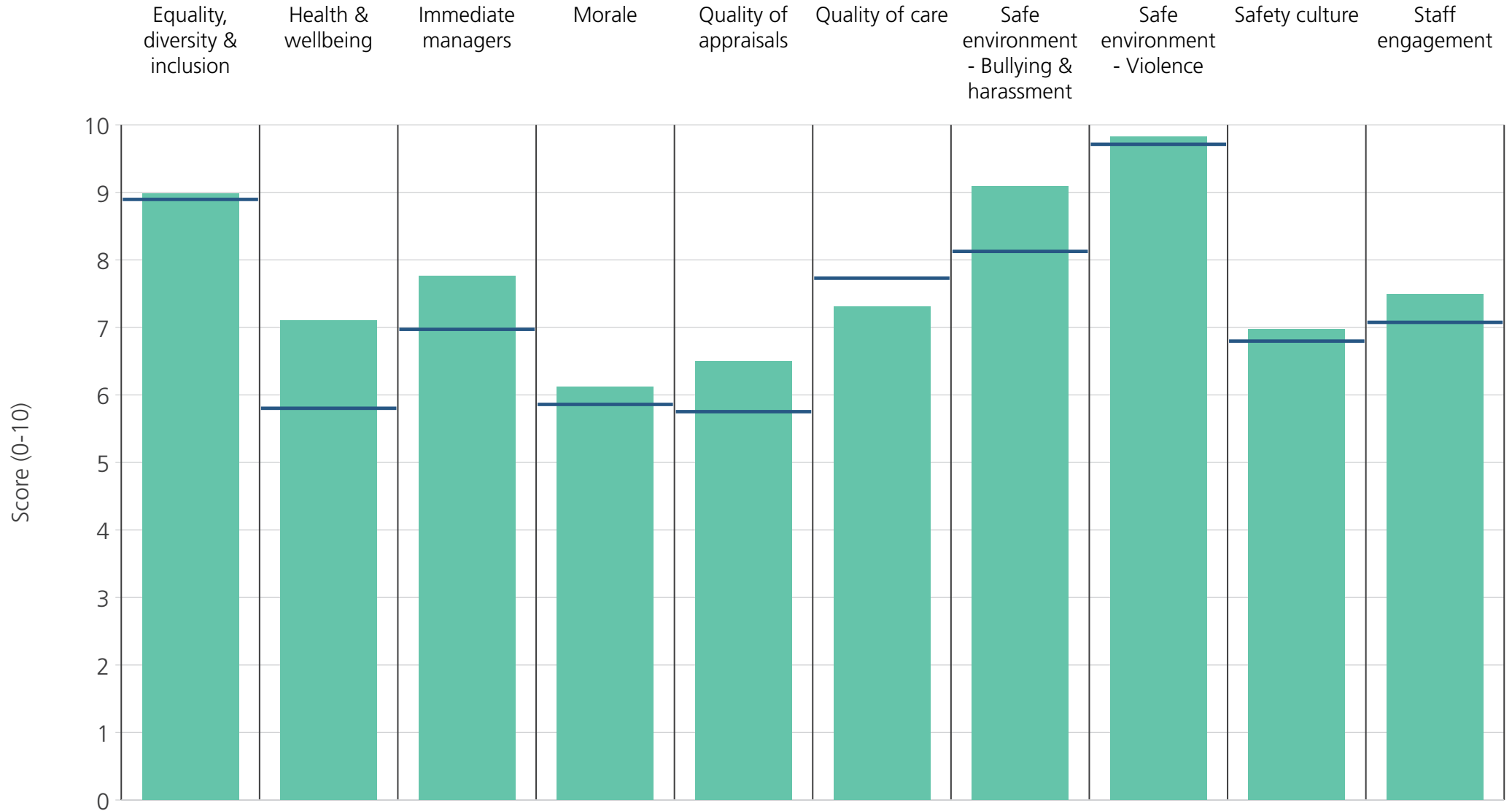
Directorate	9.1	5.8	6.6	5.1	5.9	7.9	7.4	9.9	6.5	6.6
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	39	38	39	39	32	25	39	37	39	39



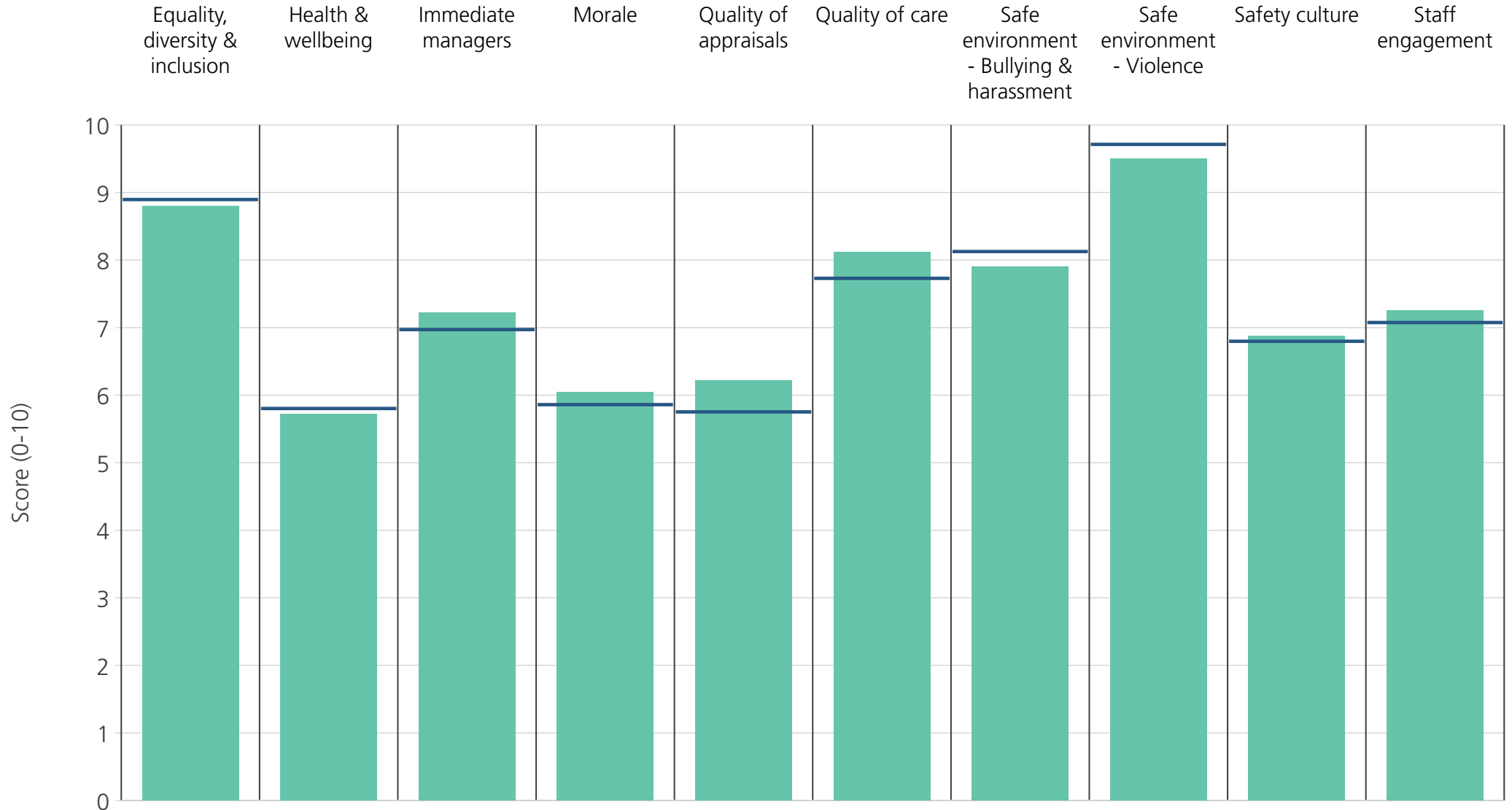
Directorate	9.1	7.0	7.2	6.0	6.1	7.8	9.0	10.0	7.6	7.6
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	56	57	57	57	50	22	56	56	57	57



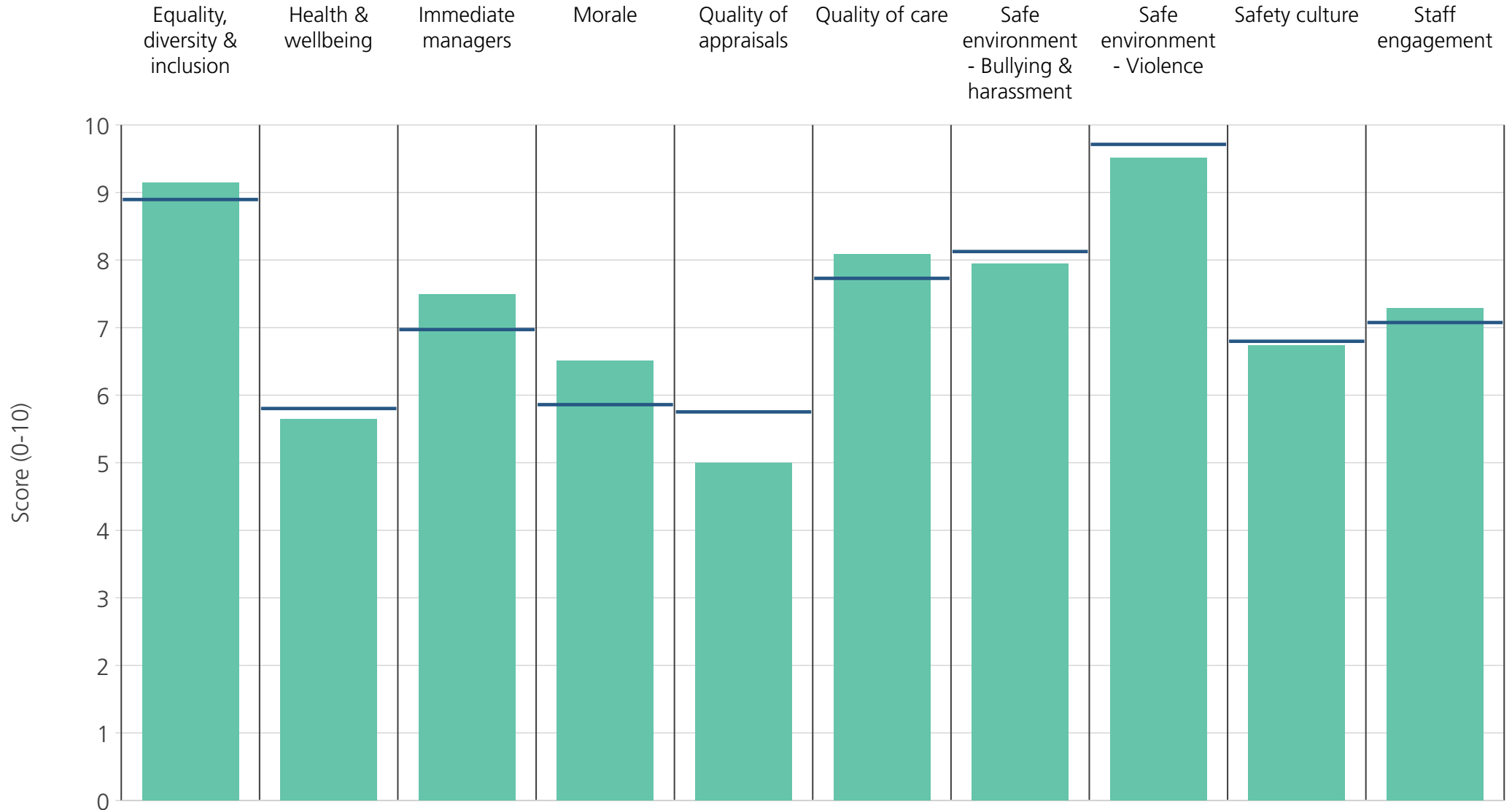
Directorate	8.9	5.8	7.0	5.7	5.3		8.7	10.0	6.9	6.8
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	14	14	14	14	12	8	14	14	14	14



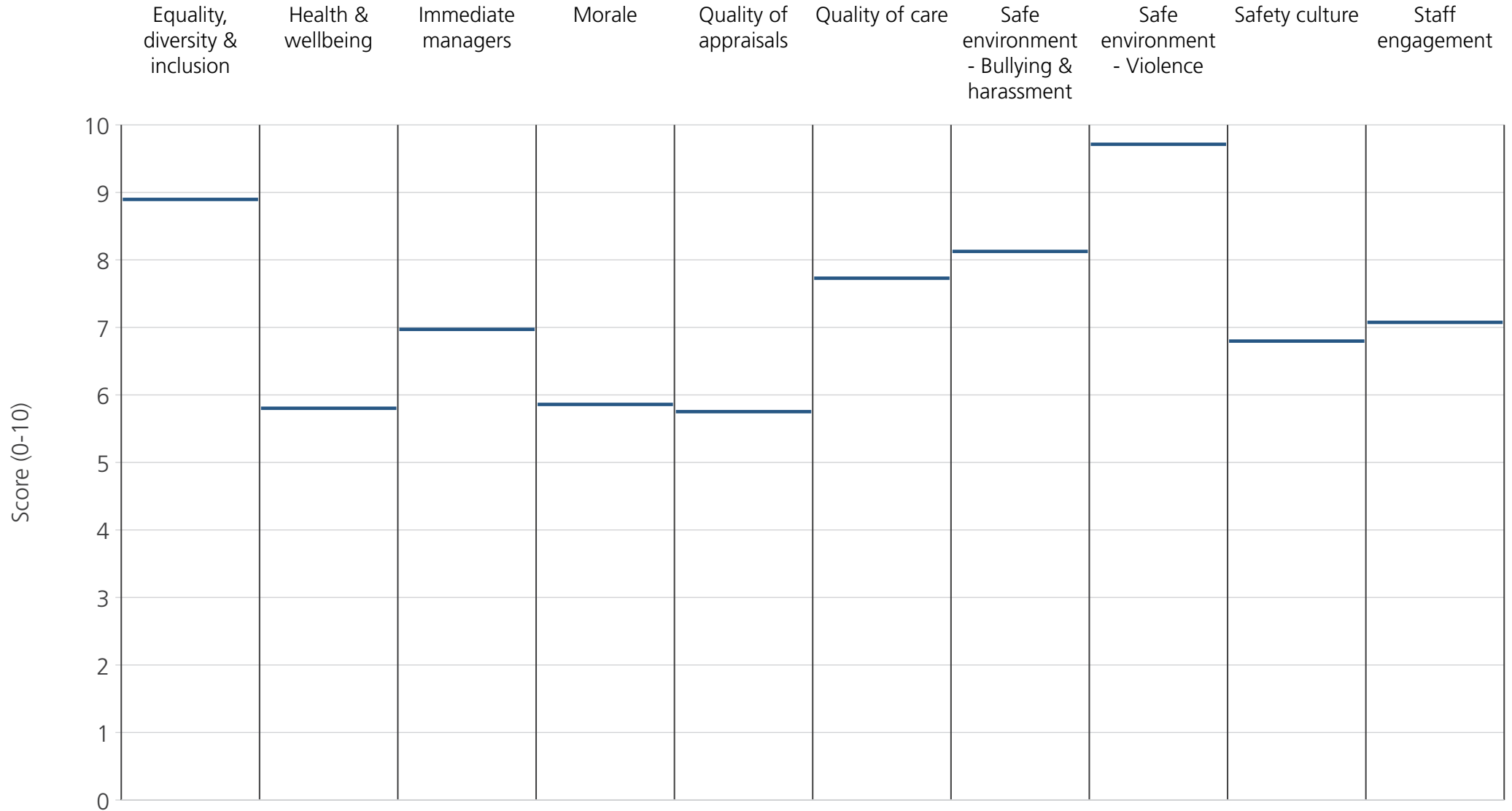
Directorate	9.0	7.1	7.8	6.1	6.5	7.3	9.1	9.8	7.0	7.5
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	57	57	56	55	53	13	55	56	55	57



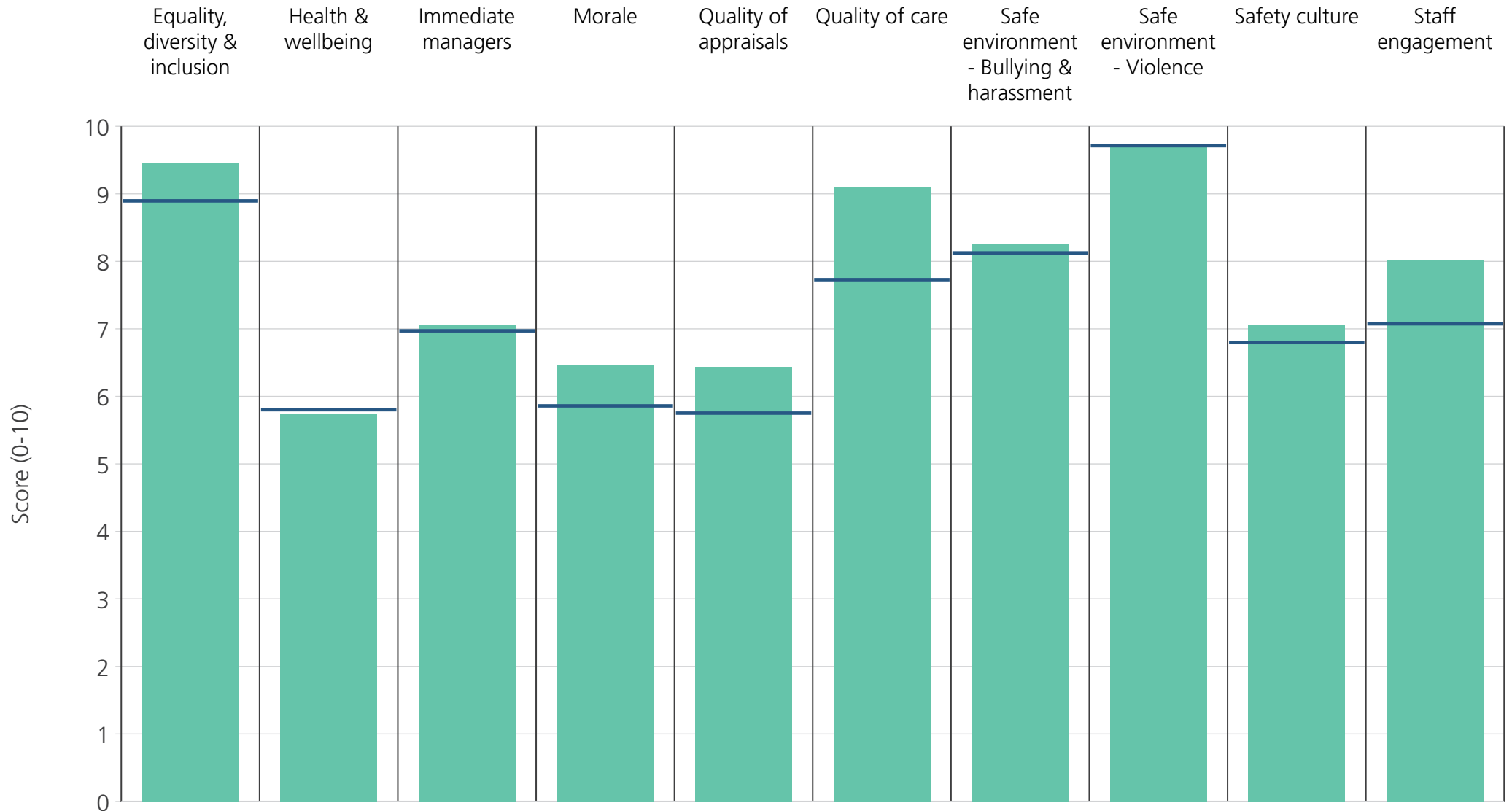
Directorate	8.8	5.7	7.2	6.0	6.2	8.1	7.9	9.5	6.9	7.3
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	263	265	269	263	225	264	262	262	265	269



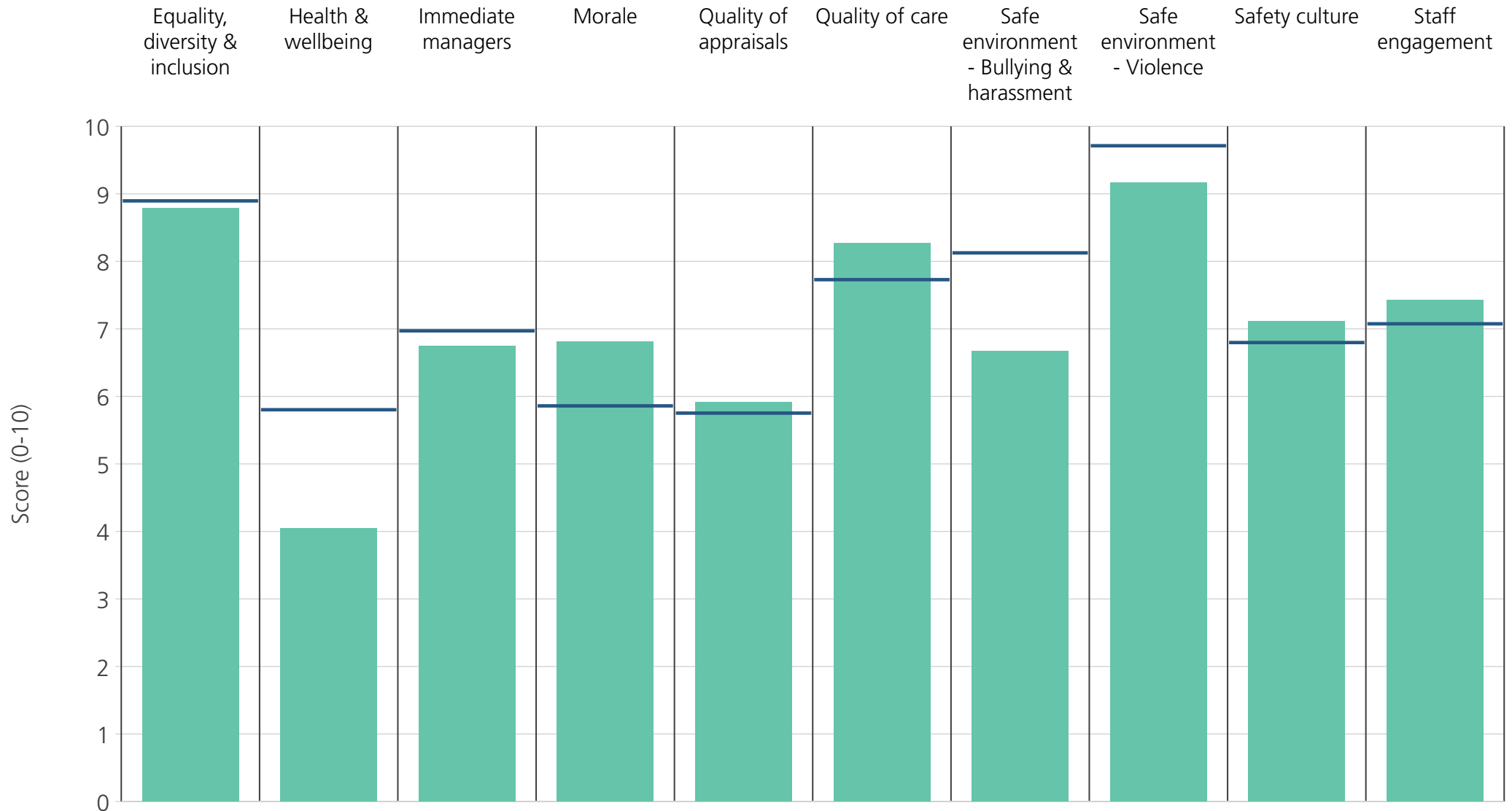
Directorate	9.1	5.6	7.5	6.5	5.0	8.1	7.9	9.5	6.7	7.3
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	32	34	34	33	29	33	34	34	32	34



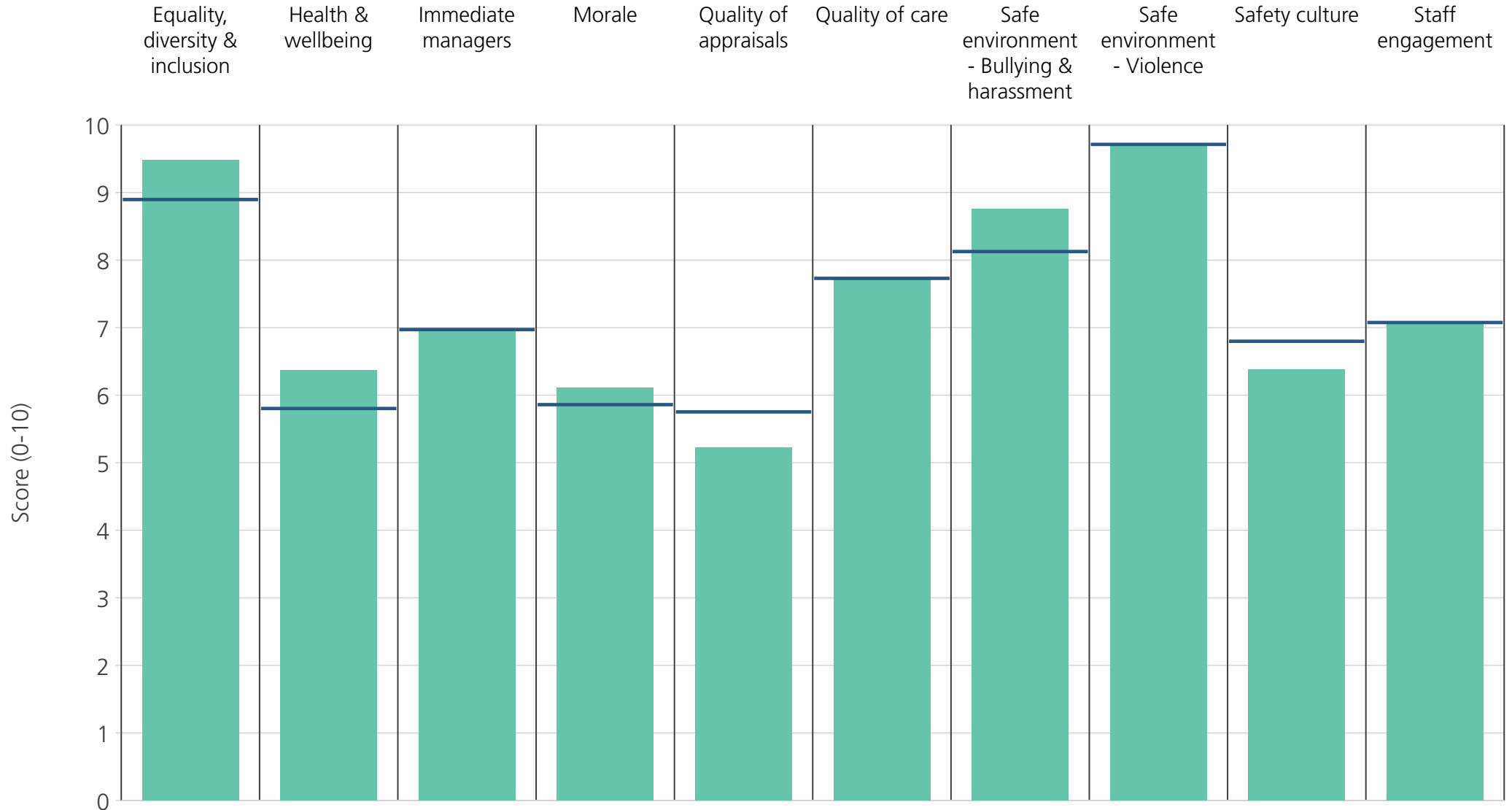
Directorate										
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	7	7	7	7	7	7	7	7	7	7



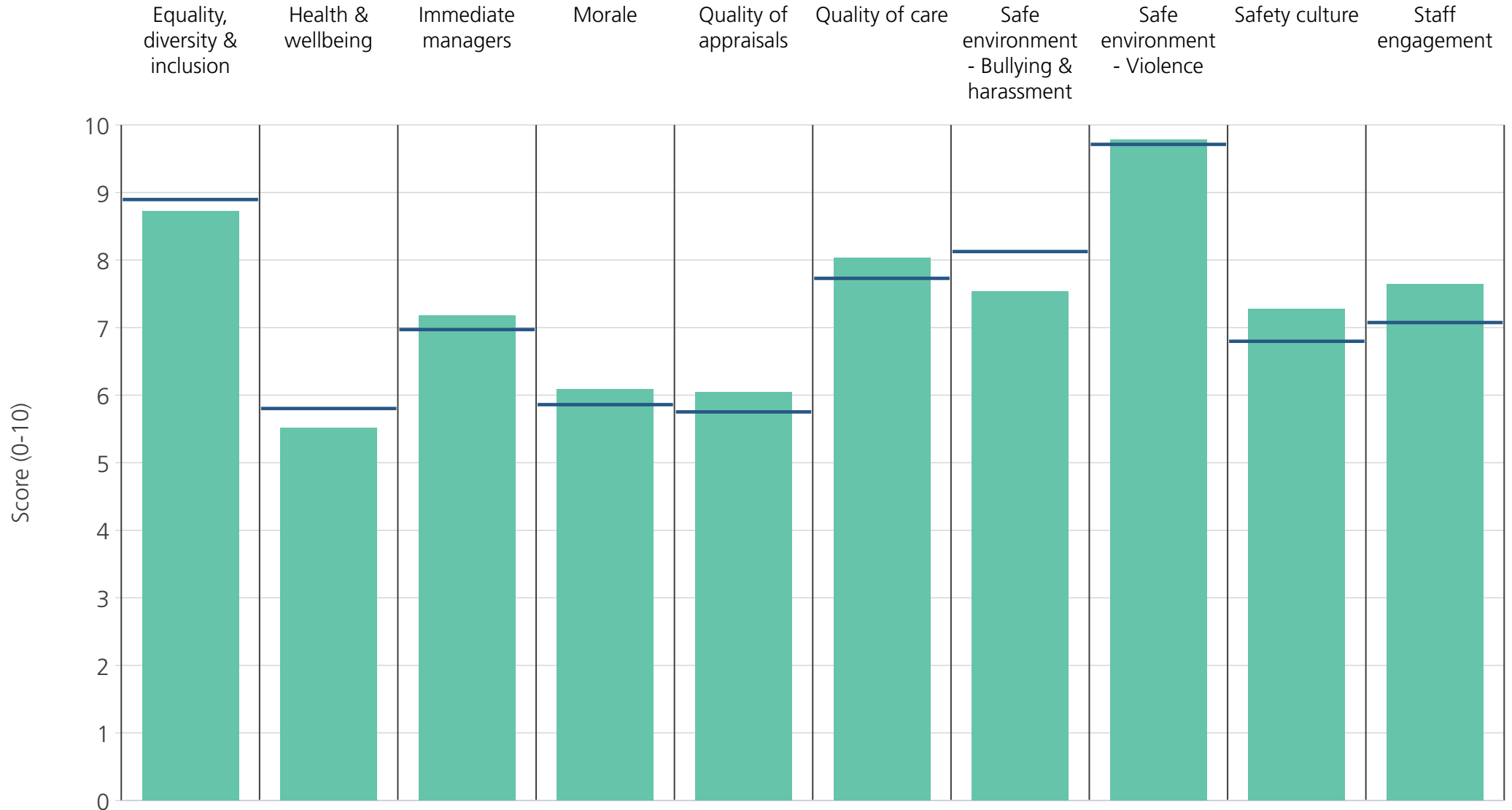
Directorate	9.4	5.7	7.1	6.5	6.4	9.1	8.3	9.7	7.1	8.0
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	21	22	22	21	21	22	21	21	22	22



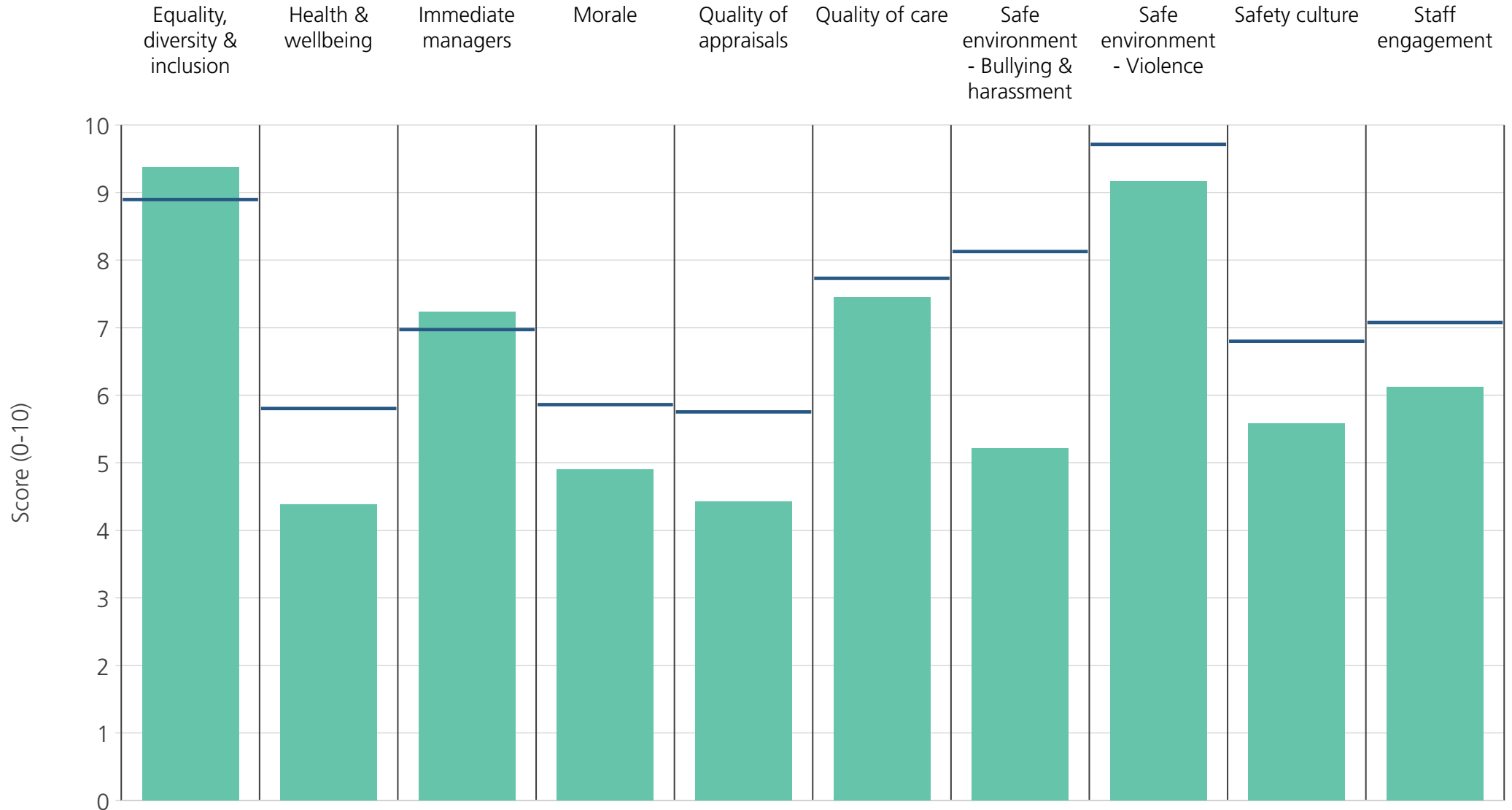
Directorate	8.8	4.0	6.7	6.8	5.9	8.3	6.7	9.2	7.1	7.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	11	12	12	12	11	12	12	12	12	12



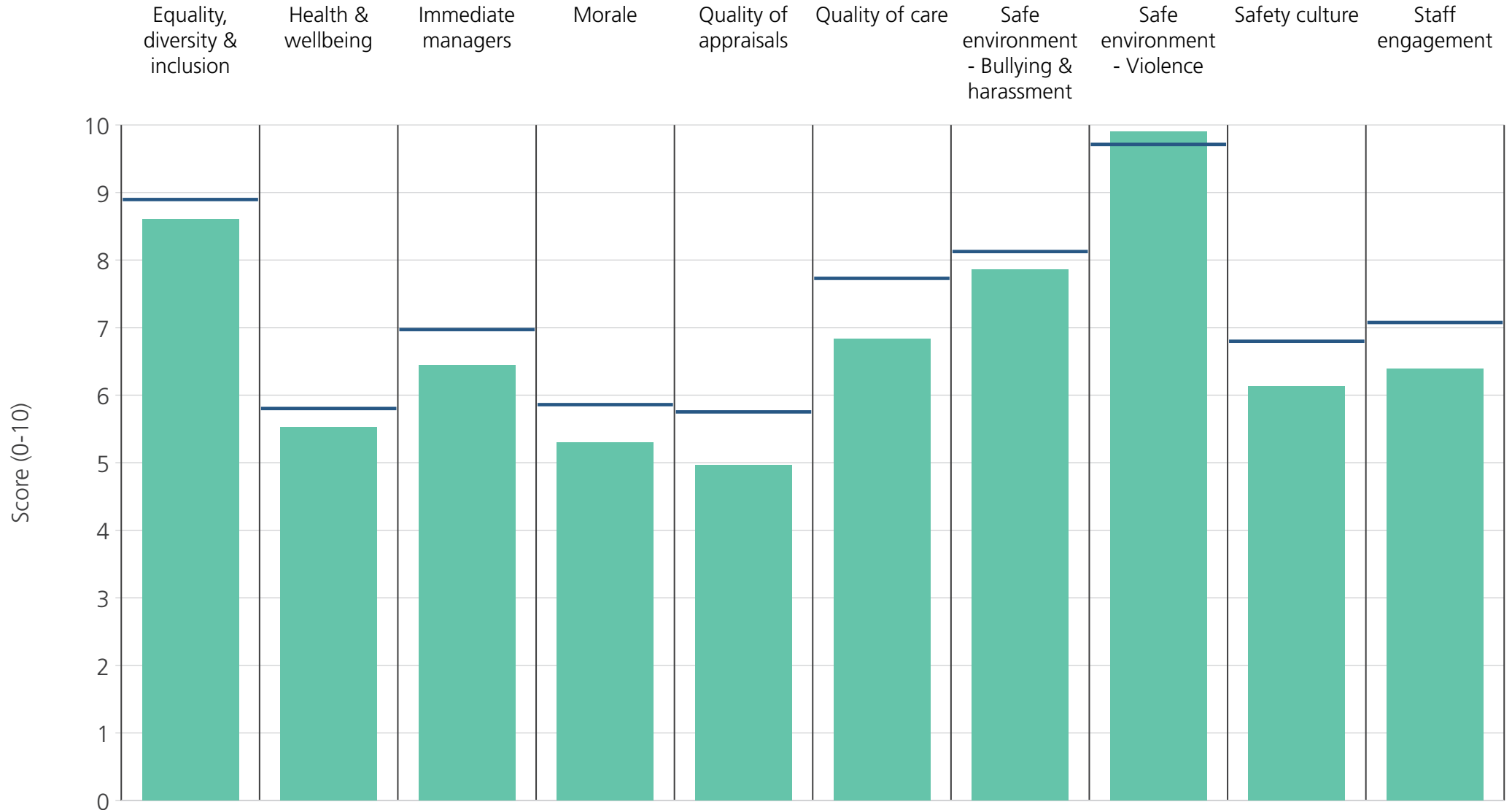
Directorate	9.5	6.4	7.0	6.1	5.2	7.7	8.8	9.7	6.4	7.1
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	24	24	24	24	22	24	24	24	24	24



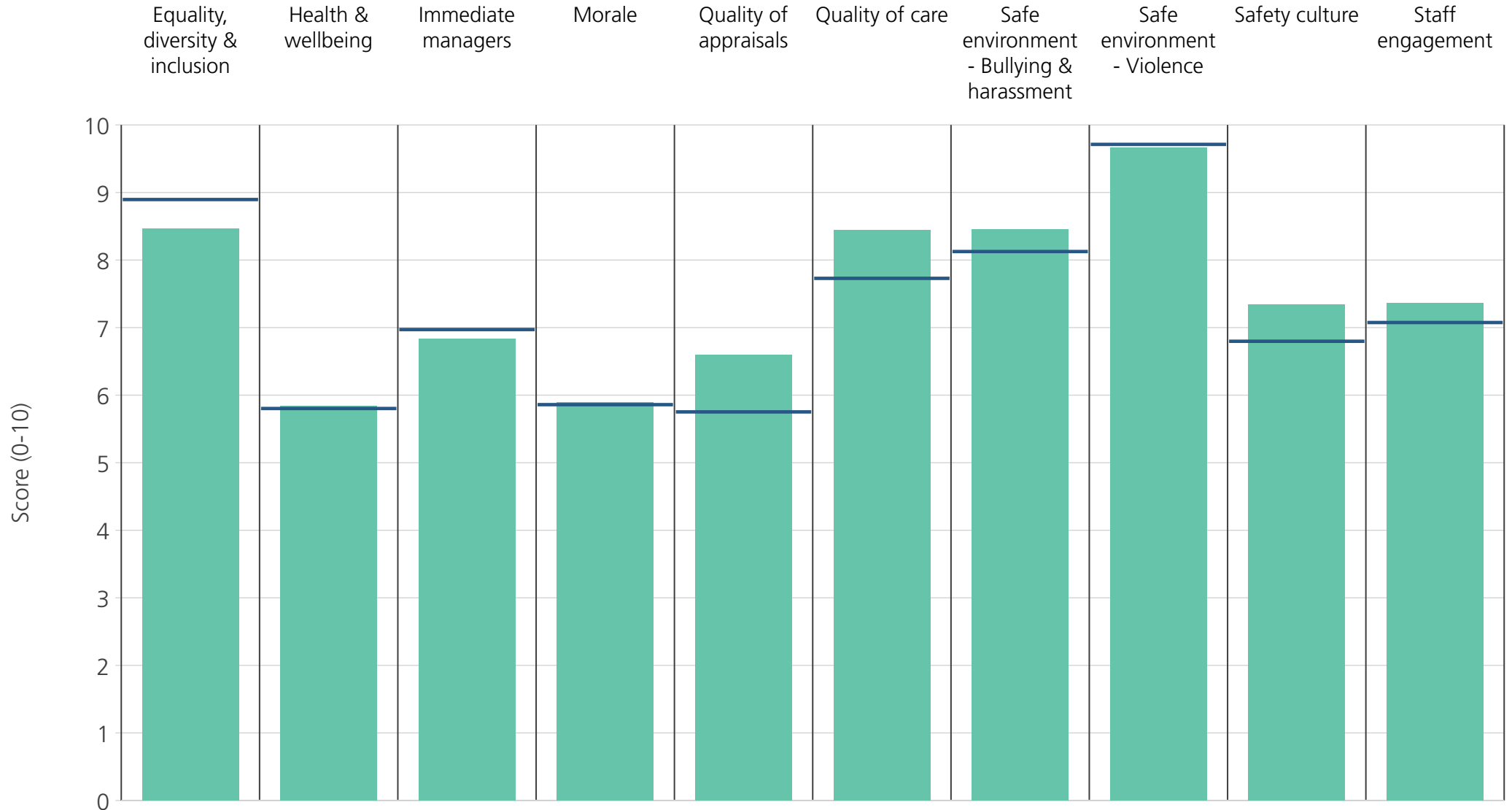
Directorate	8.7	5.5	7.2	6.1	6.0	8.0	7.5	9.8	7.3	7.6
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	108	109	109	108	103	108	107	108	109	110



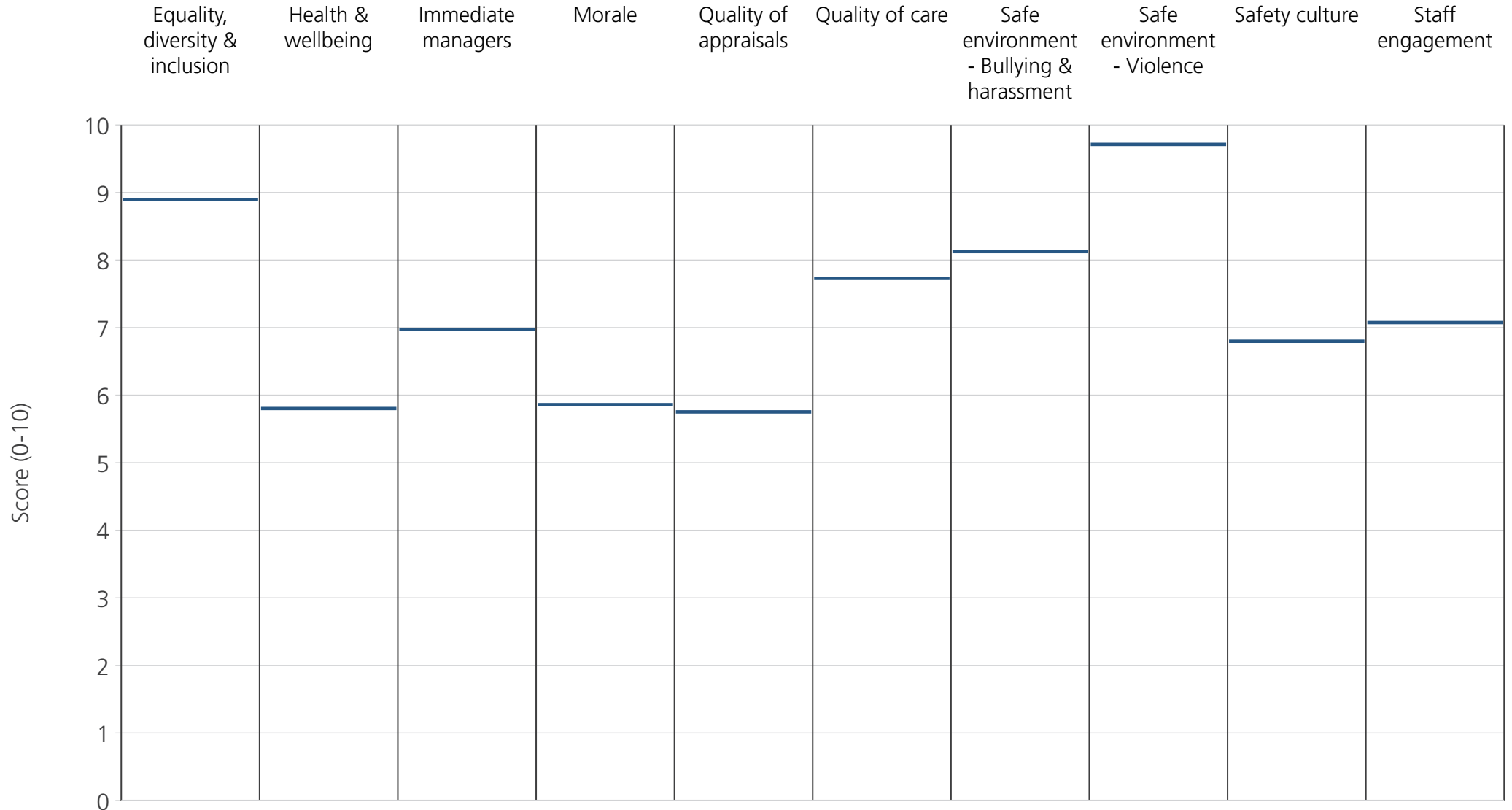
Directorate	9.4	4.4	7.2	4.9	4.4	7.4	5.2	9.2	5.6	6.1
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	16	16	16	15	16	16	16	16	15	16



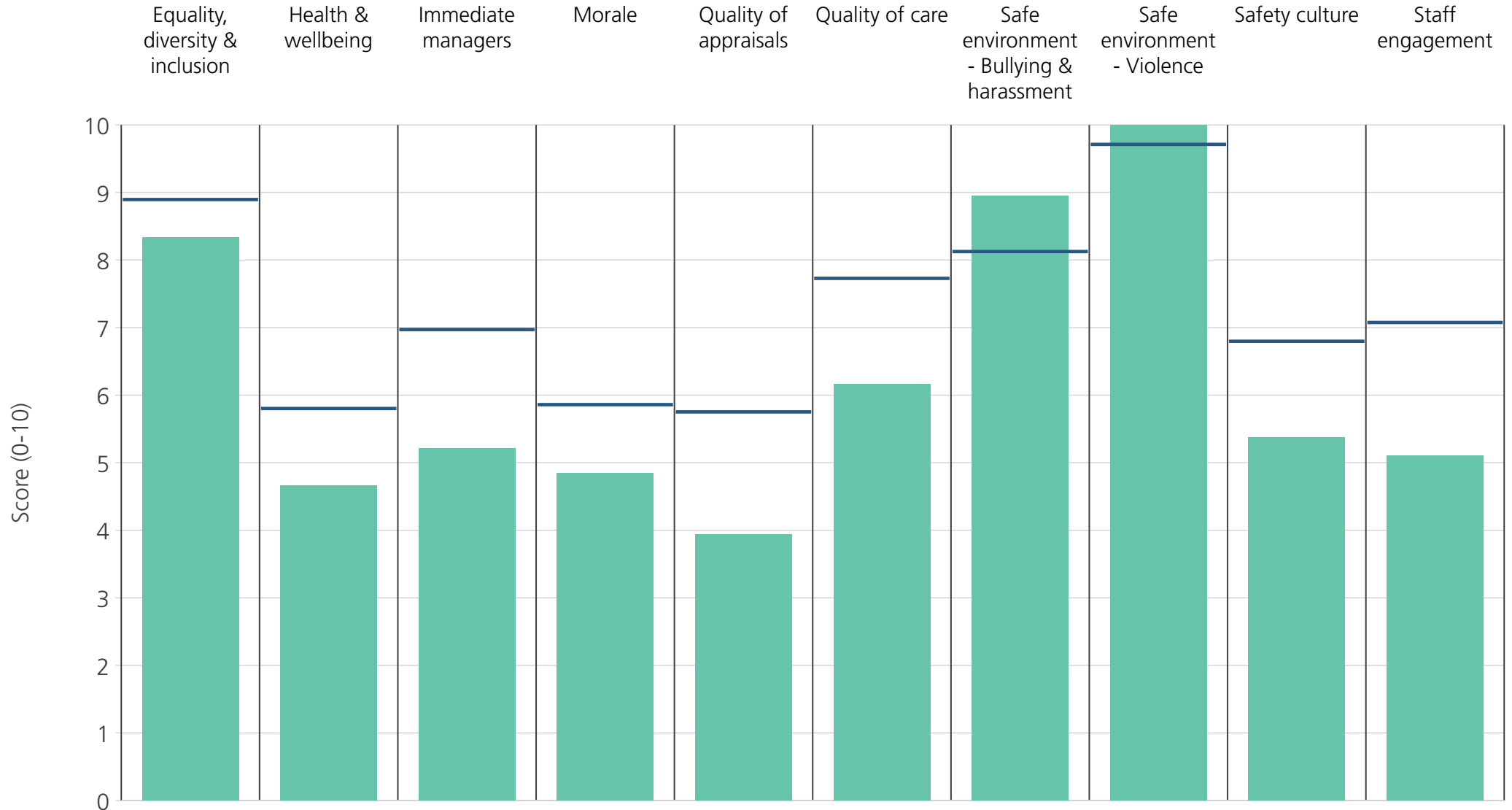
Directorate	8.6	5.5	6.4	5.3	5.0	6.8	7.9	9.9	6.1	6.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	100	101	102	101	97	99	101	101	101	102



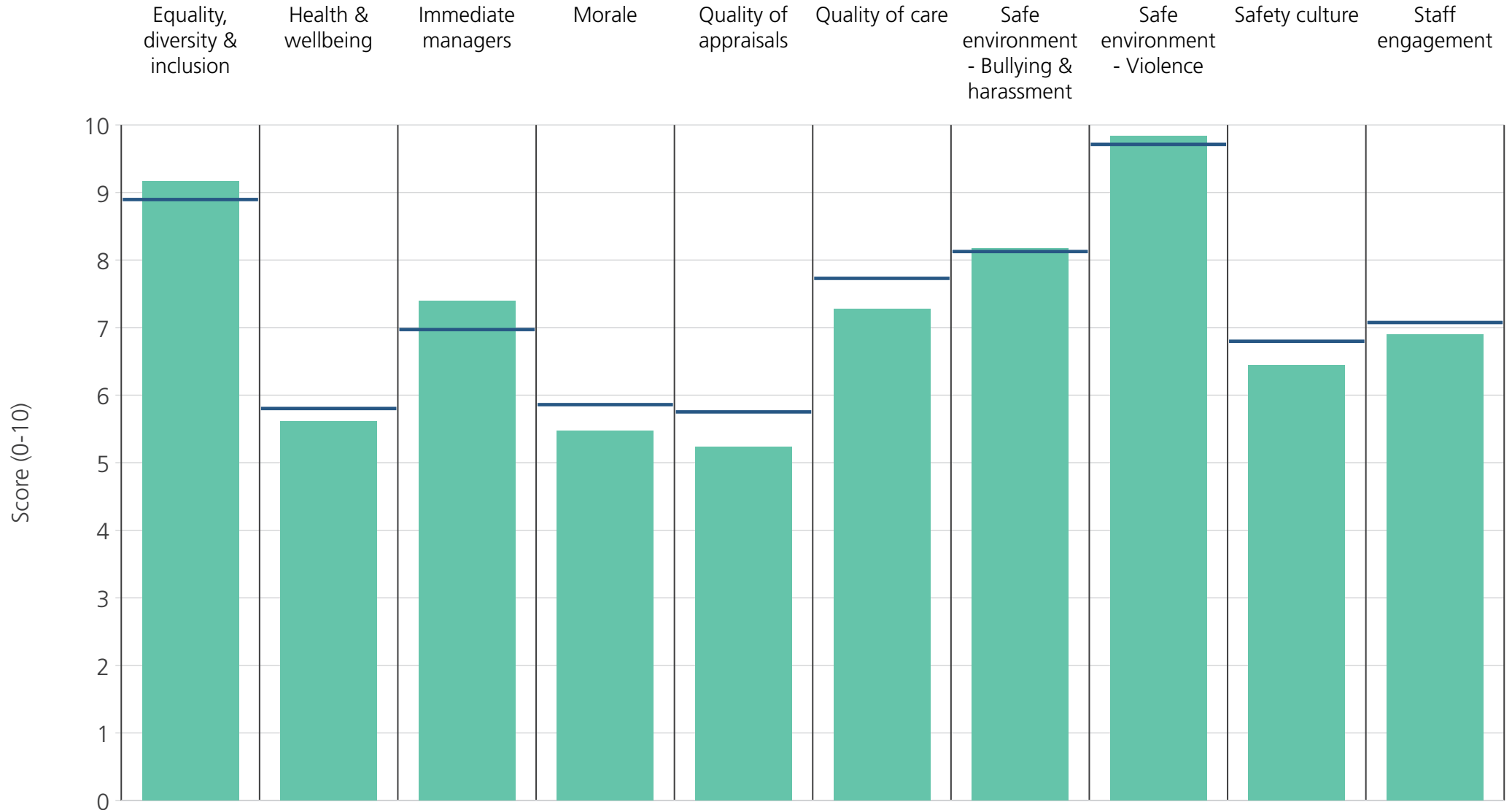
Directorate	8.5	5.8	6.8	5.9	6.6	8.4	8.5	9.7	7.3	7.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	147	150	149	146	130	150	149	147	150	151



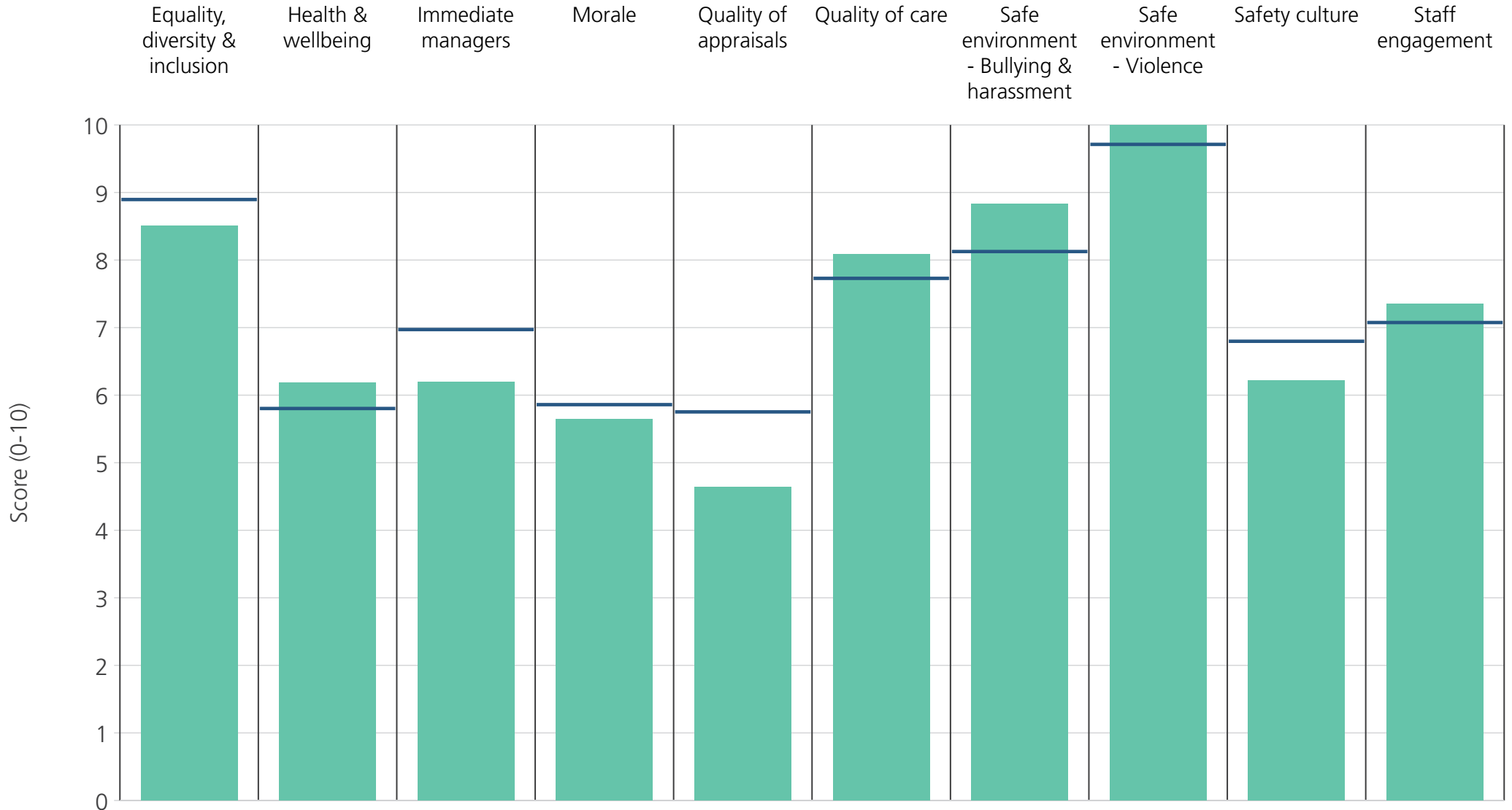
Directorate										
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	10	10	10	10	7	10	10	10	10	10



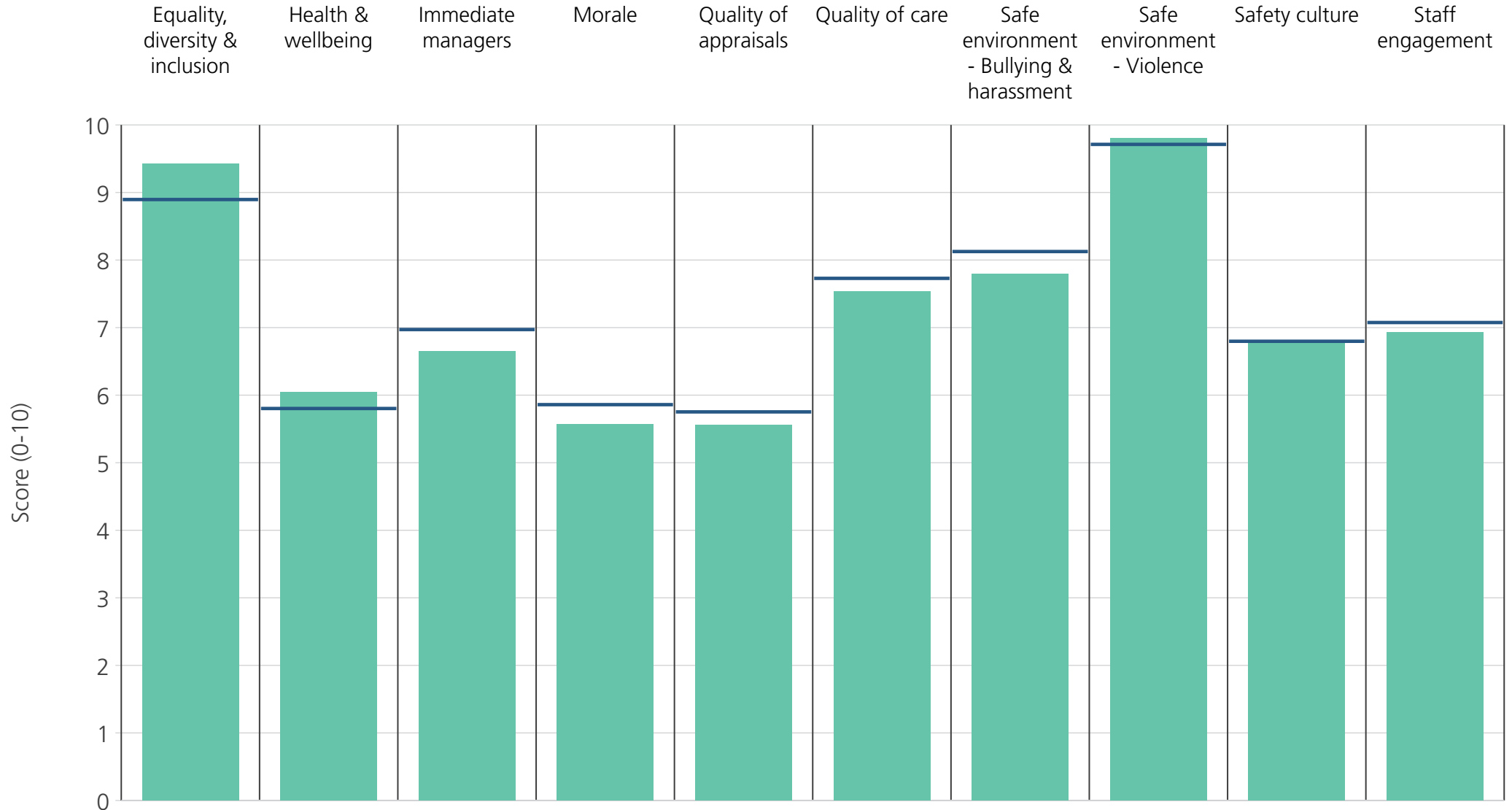
Directorate	8.3	4.7	5.2	4.8	3.9	6.2	8.9	10.0	5.4	5.1
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	19	19	18	18	16	18	19	19	19	18



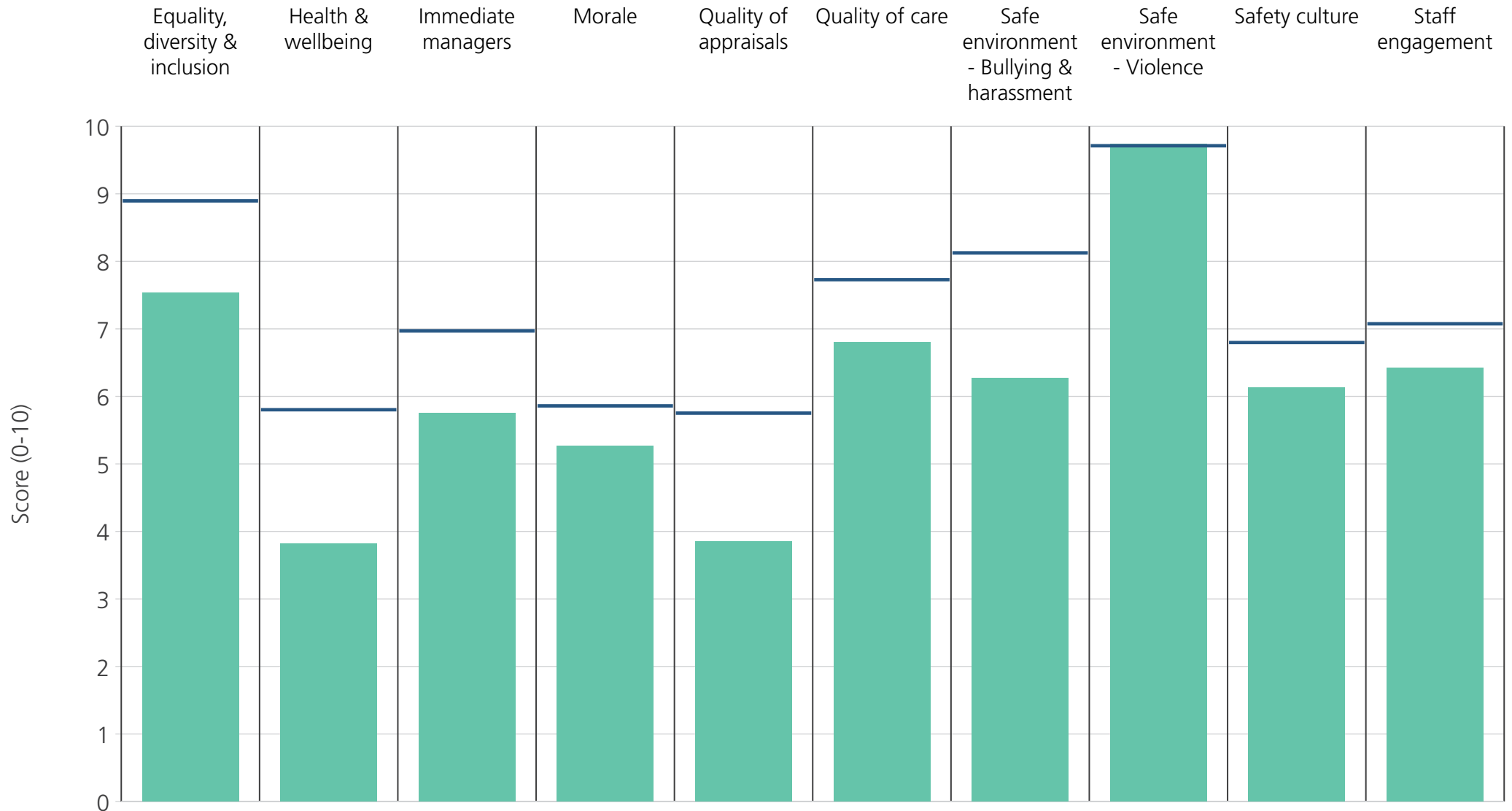
Directorate	9.2	5.6	7.4	5.5	5.2	7.3	8.2	9.8	6.4	6.9
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	40	40	40	40	37	40	40	40	40	40



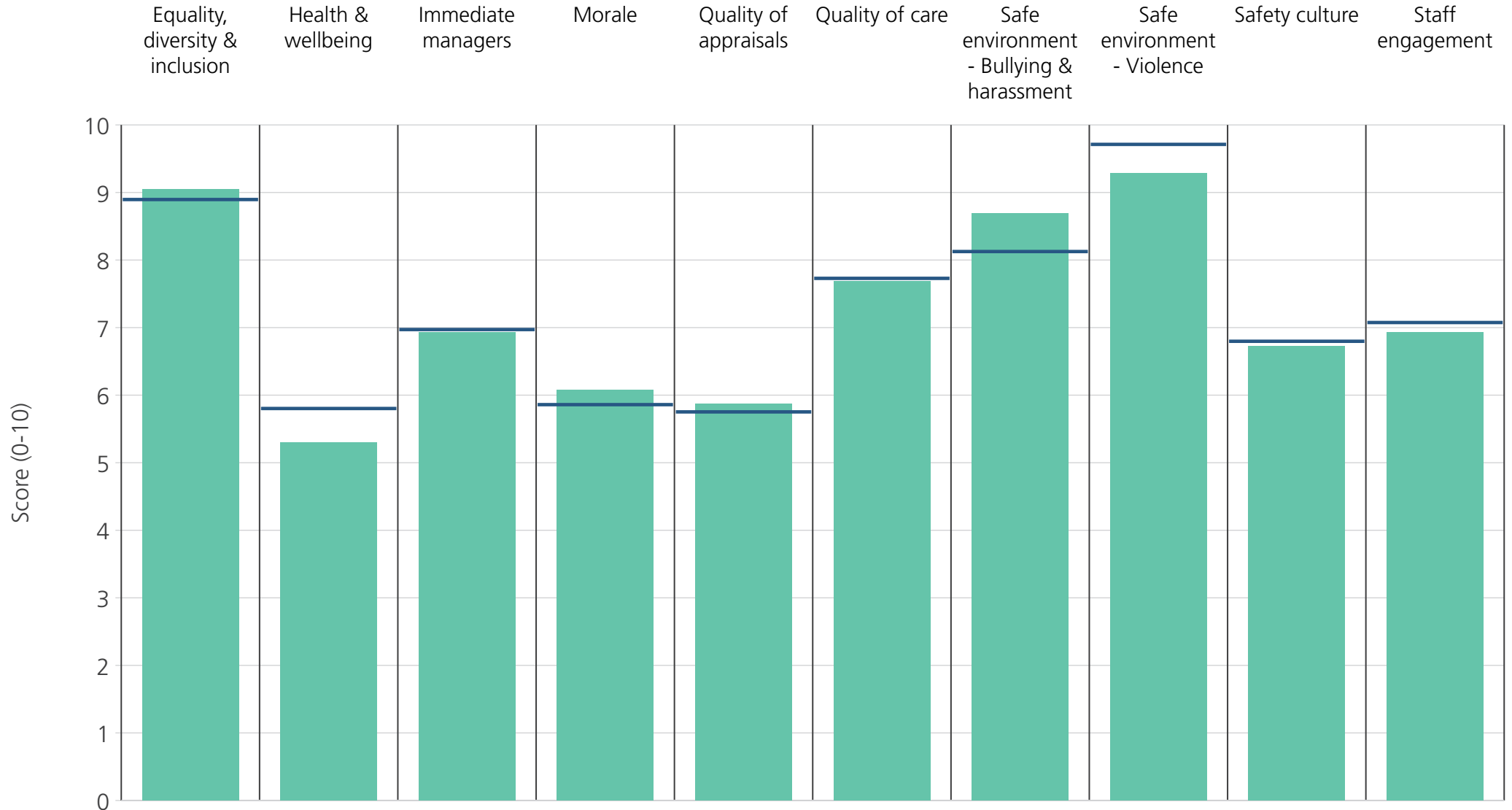
Directorate	8.5	6.2	6.2	5.6	4.6	8.1	8.8	10.0	6.2	7.3
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	19	19	20	20	14	20	20	19	20	20



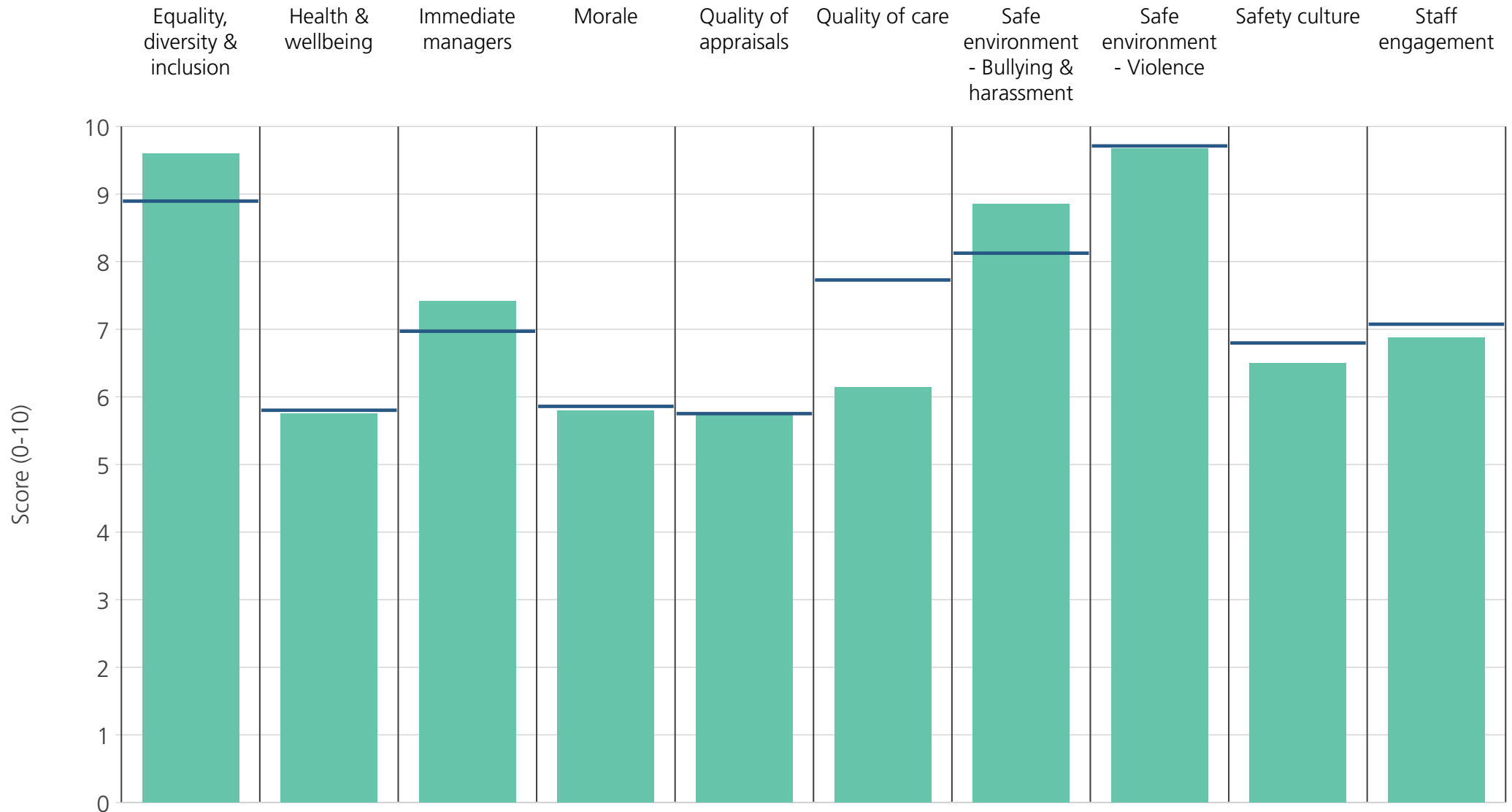
Directorate	9.4	6.0	6.7	5.6	5.6	7.5	7.8	9.8	6.8	6.9
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	69	69	69	69	64	69	68	69	69	69



Directorate	7.5	3.8	5.8	5.3	3.9	6.8	6.3	9.7	6.1	6.4
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	25	25	25	25	20	25	25	25	25	25



Directorate	9.0	5.3	6.9	6.1	5.9	7.7	8.7	9.3	6.7	6.9
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	28	28	28	28	22	27	28	28	28	28



Directorate	9.6	5.8	7.4	5.8	5.7	6.1	8.9	9.7	6.5	6.9
Your org	8.9	5.8	7.0	5.9	5.8	7.7	8.1	9.7	6.8	7.1
Responses	71	71	70	71	67	72	70	71	71	72