

First Community Health and Care

2019 NHS Staff Survey

Directorate Report

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This directorate report for First Community Health and Care contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

The directorate breakdowns used in this report were provided and defined by First Community Health and Care. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

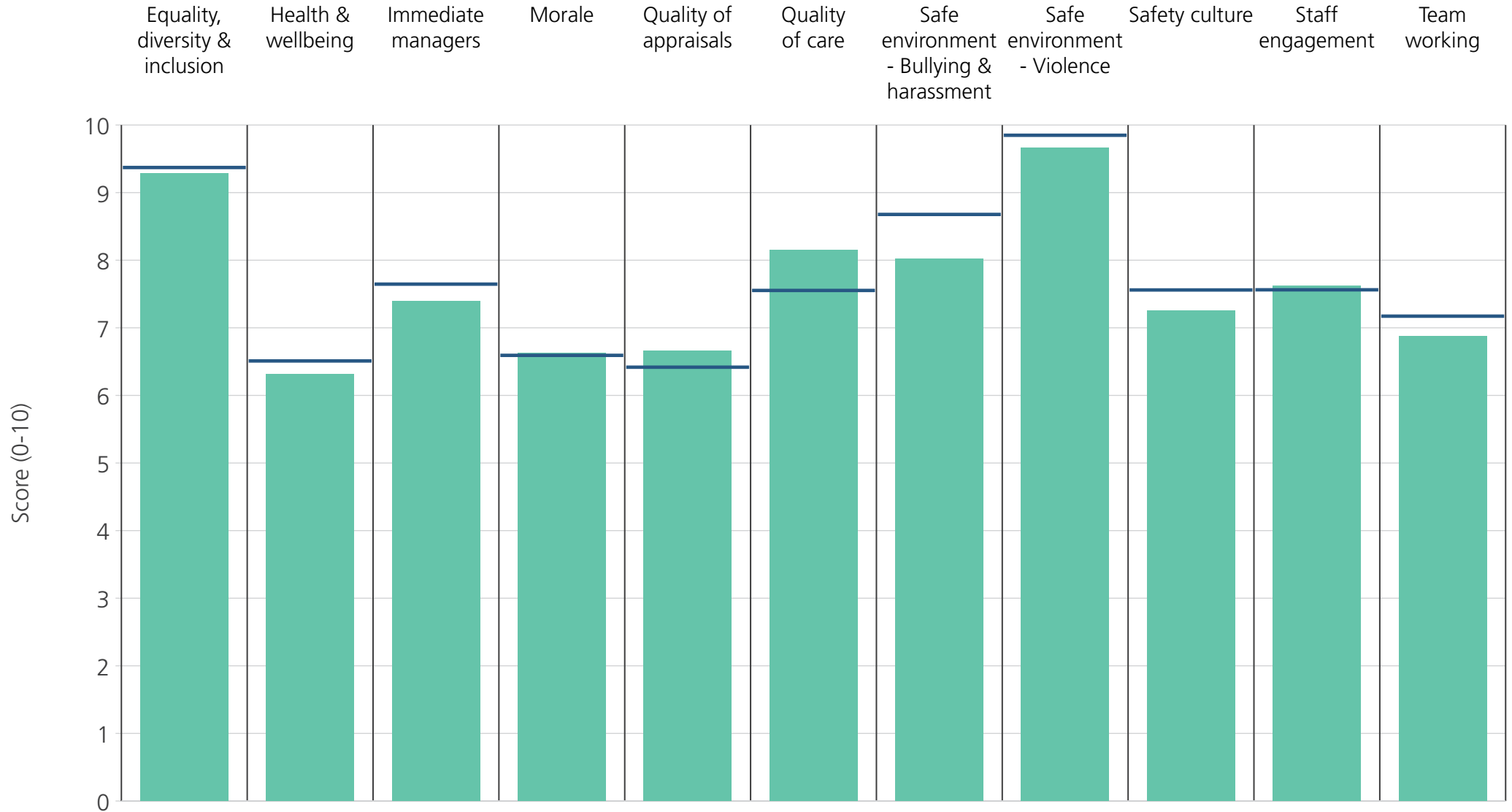
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



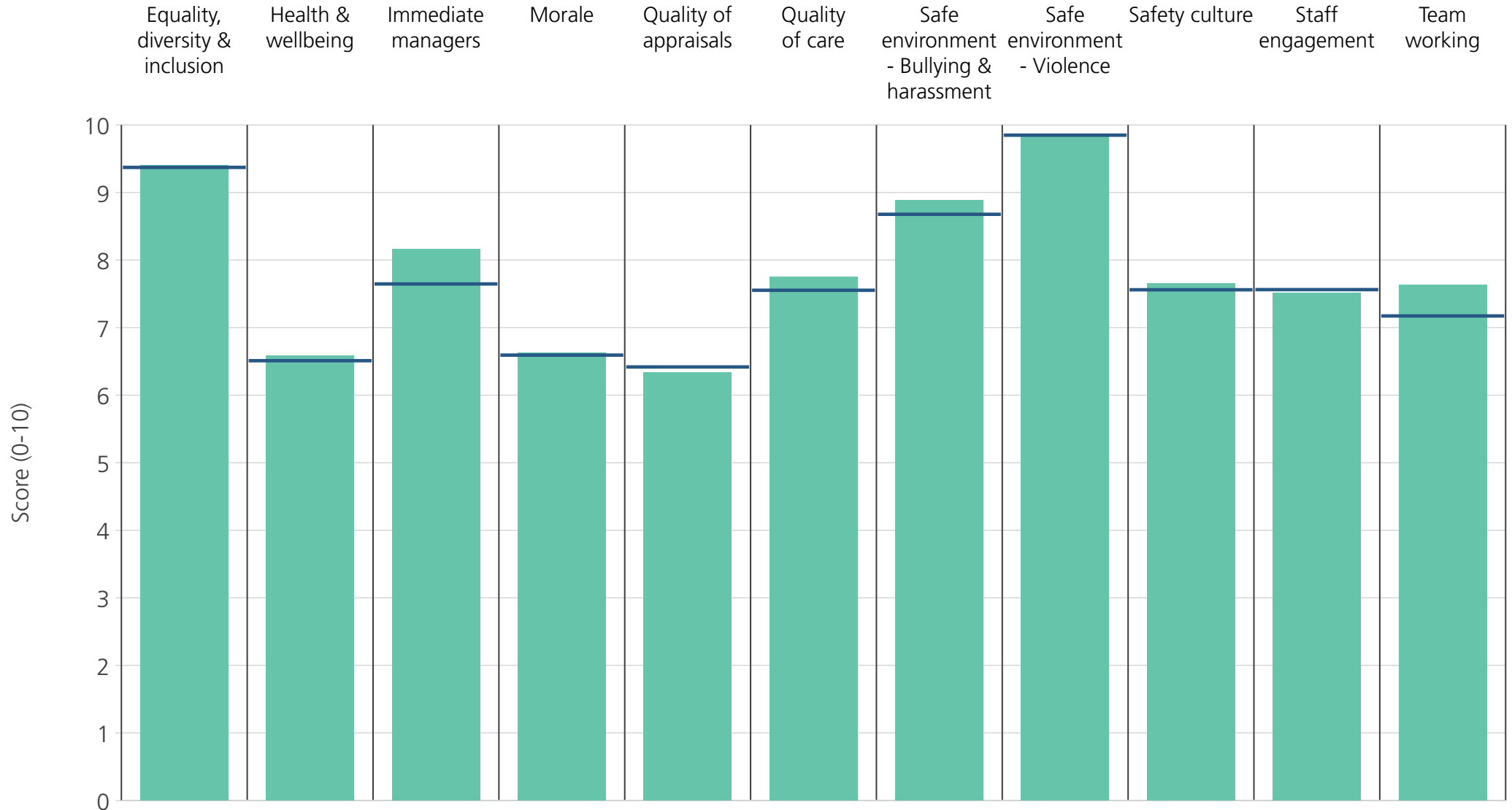
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

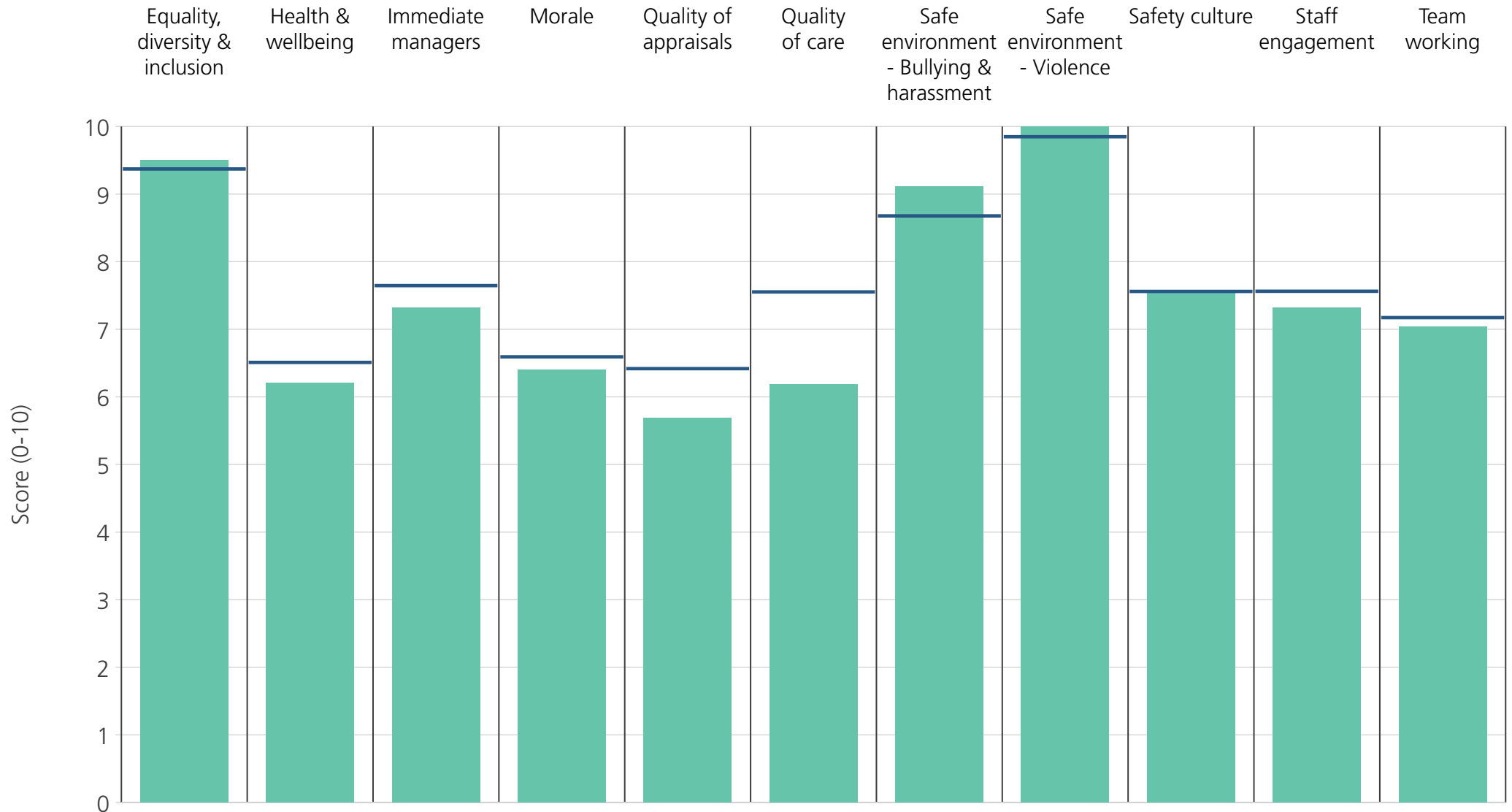
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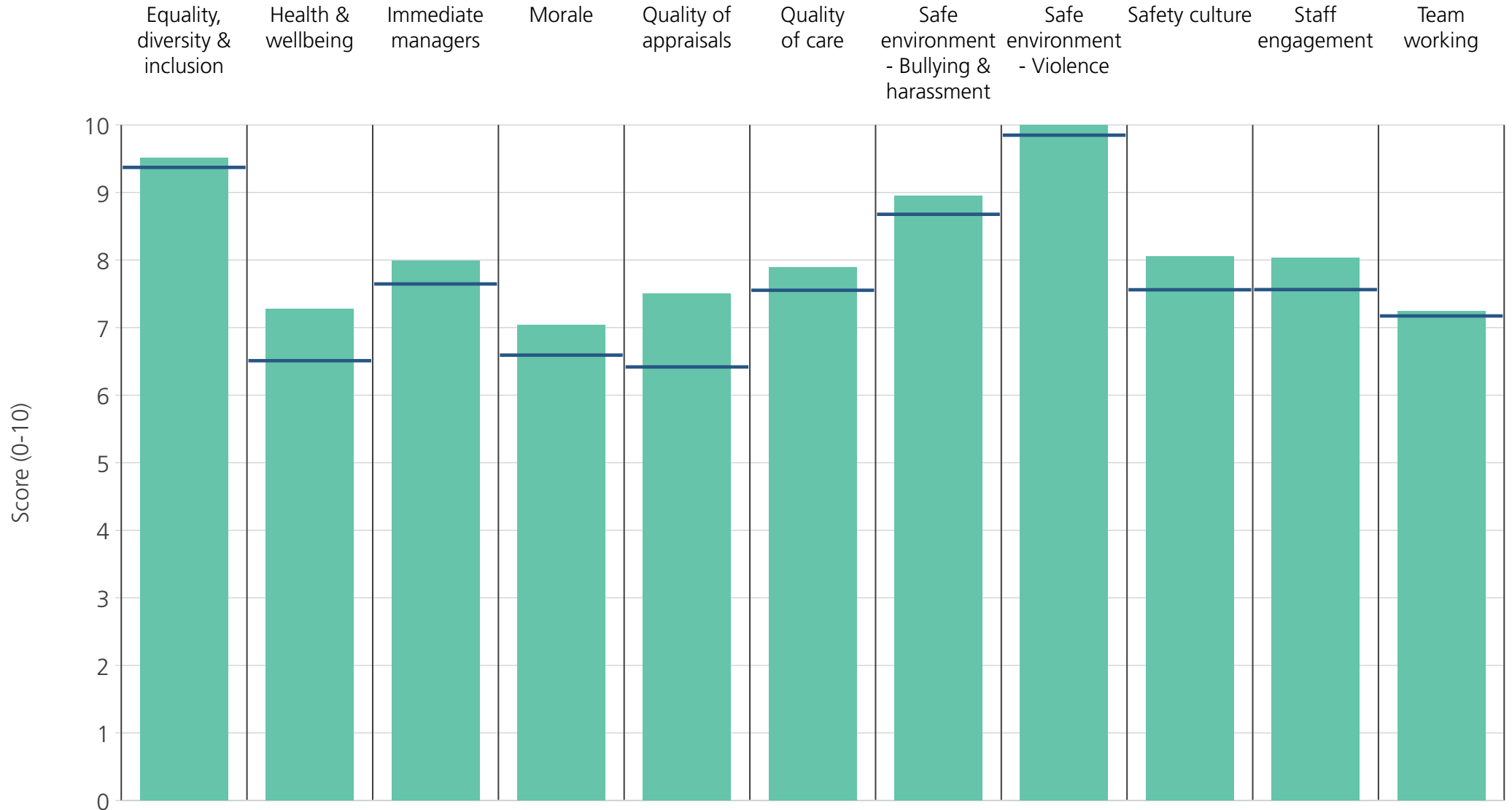
Directorate	9.3	6.3	7.4	6.6	6.7	8.2	8.0	9.7	7.3	7.6	6.9
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	116	117	118	115	108	117	117	117	118	118	117



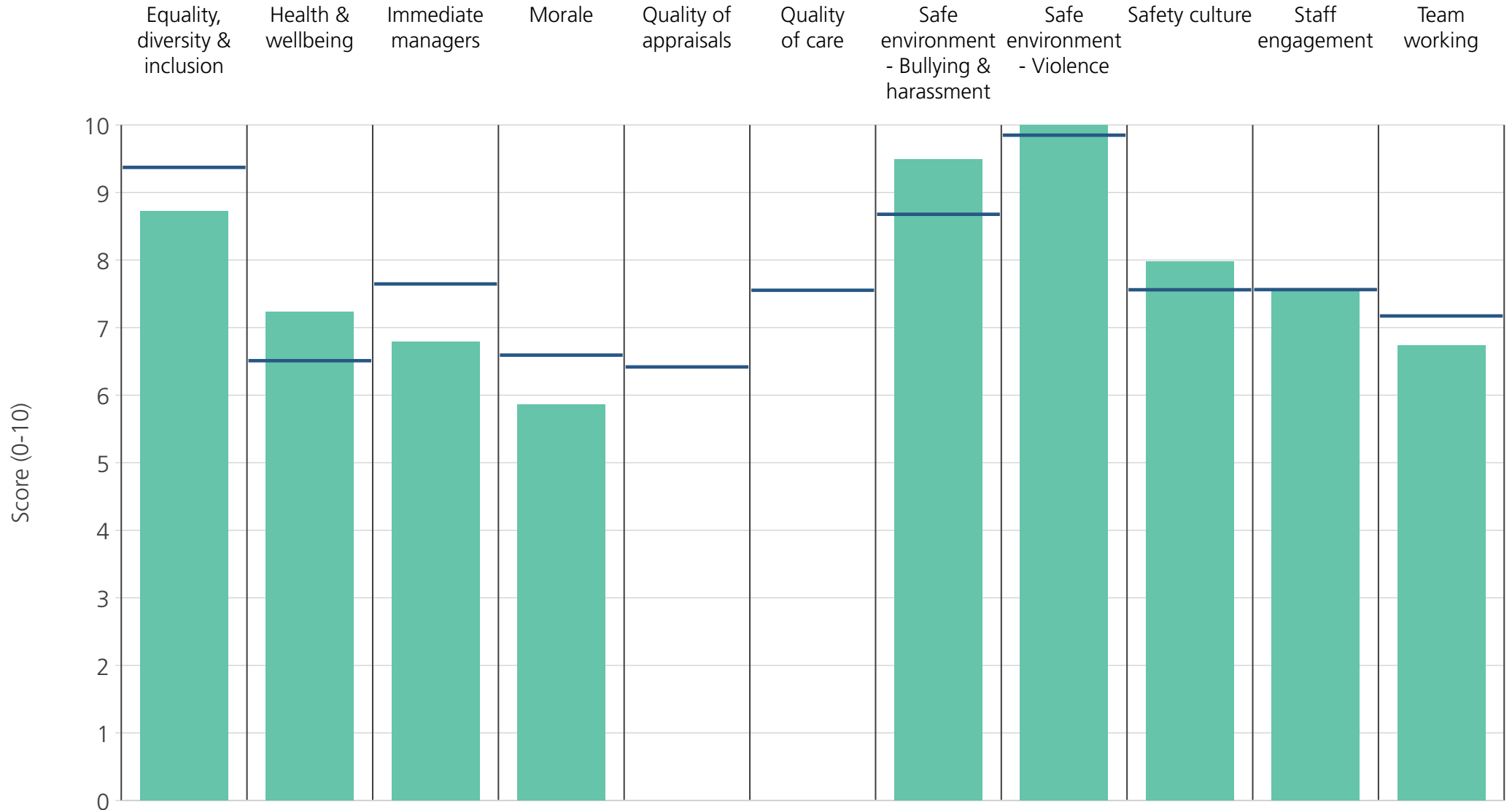
Directorate	9.4	6.6	8.2	6.6	6.3	7.7	8.9	9.9	7.7	7.5	7.6
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	103	104	104	103	103	100	102	104	104	104	103



Directorate	9.5	6.2	7.3	6.4	5.7	6.2	9.1	10.0	7.6	7.3	7.0
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	79	79	79	79	74	74	79	79	79	81	79



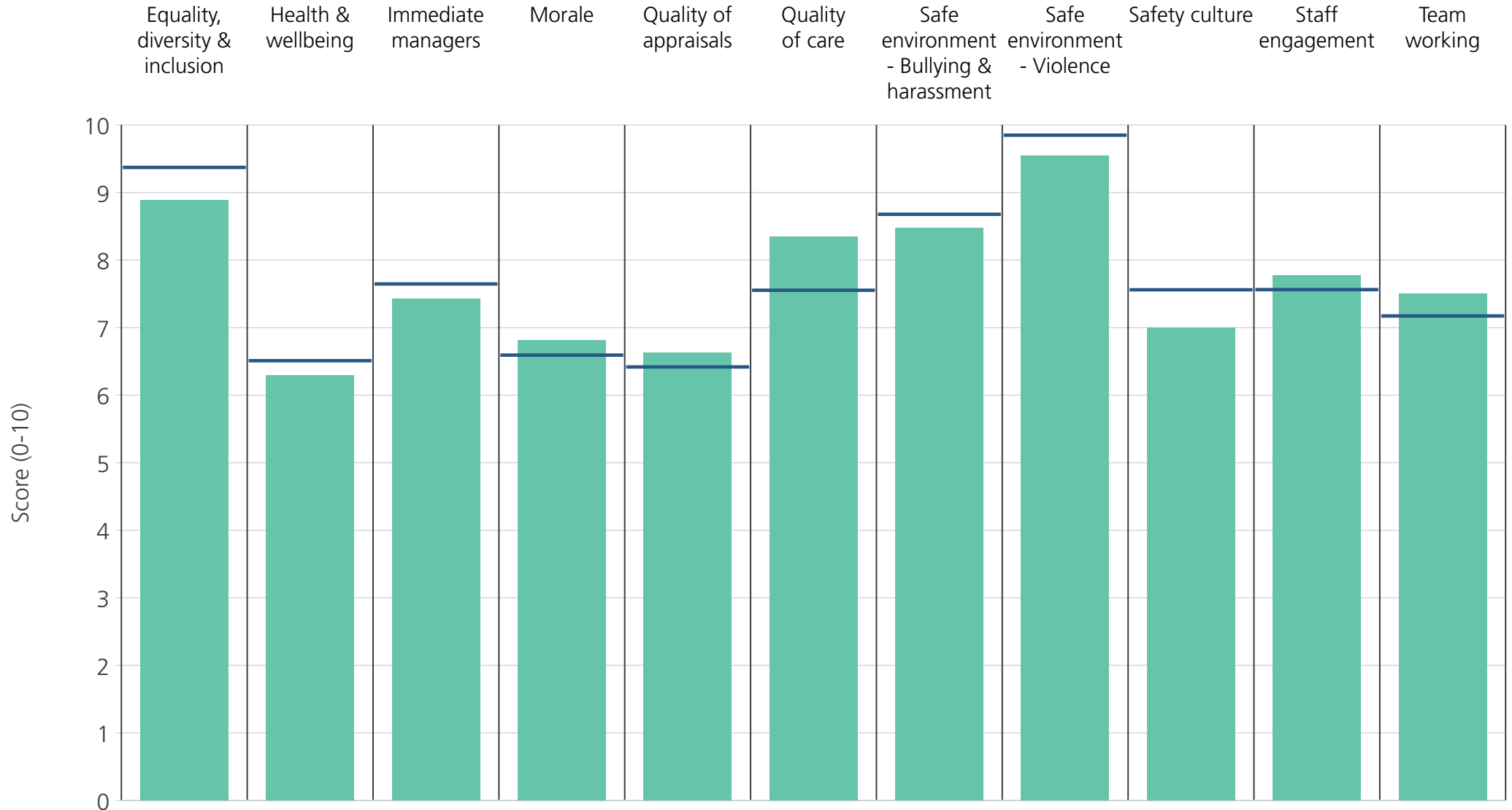
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Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	39	39	39	39	32	20	38	39	39	39	39



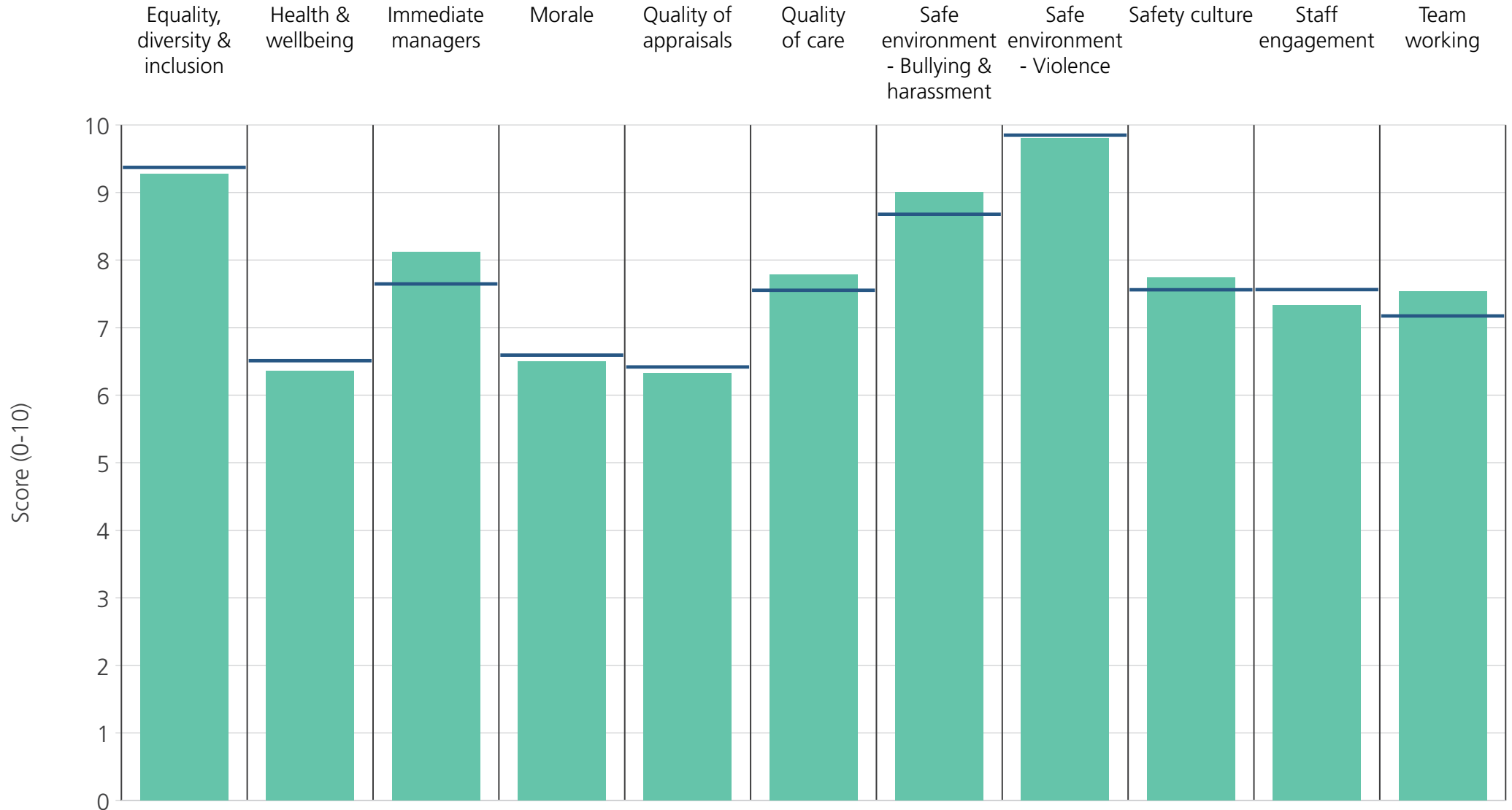
Directorate	8.7	7.2	6.8	5.9	6.4	7.6	9.5	10.0	8.0	7.6	6.7
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	13	13	13	13	9	6	13	13	13	13	13

Directorates 2

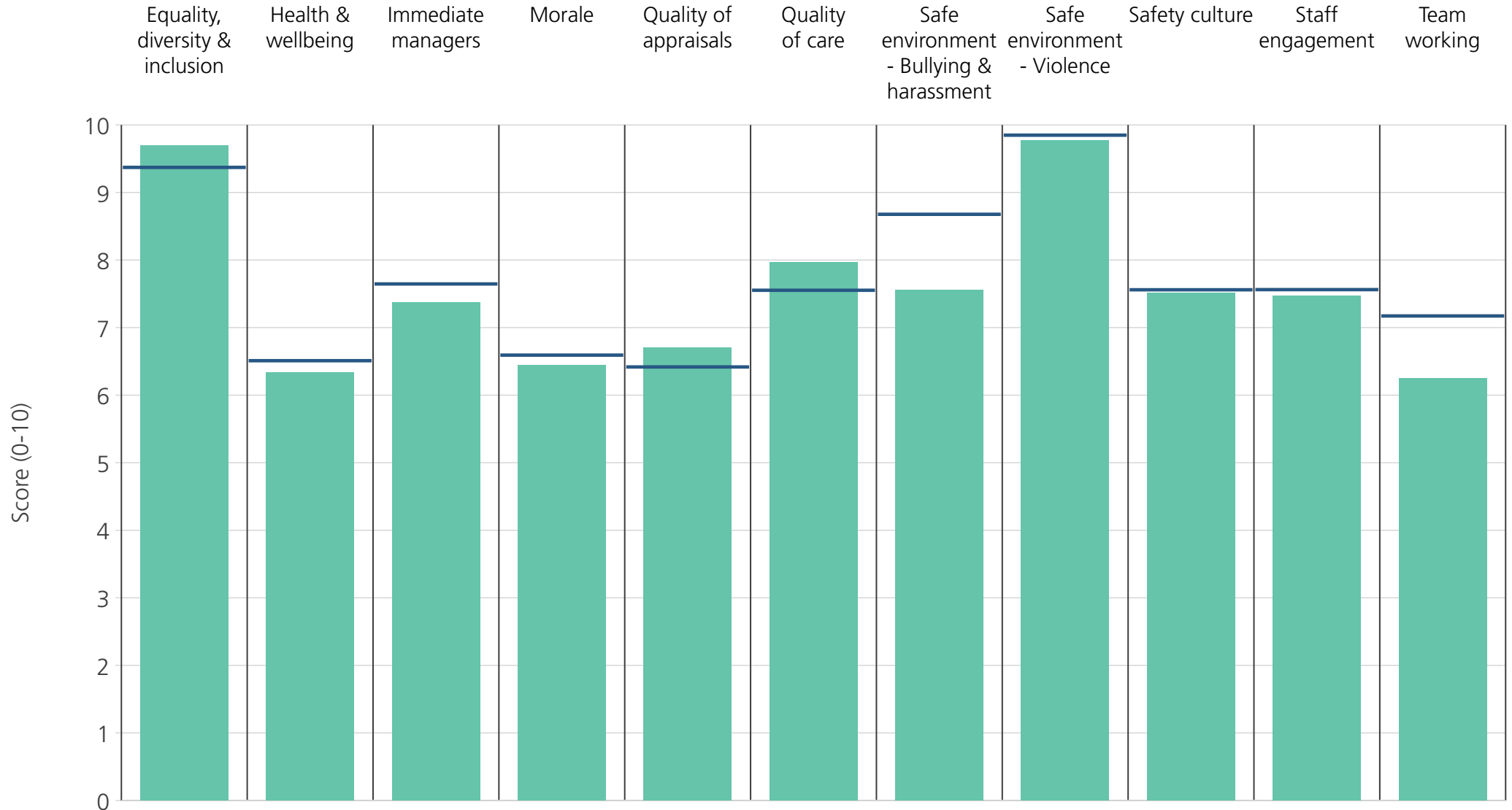
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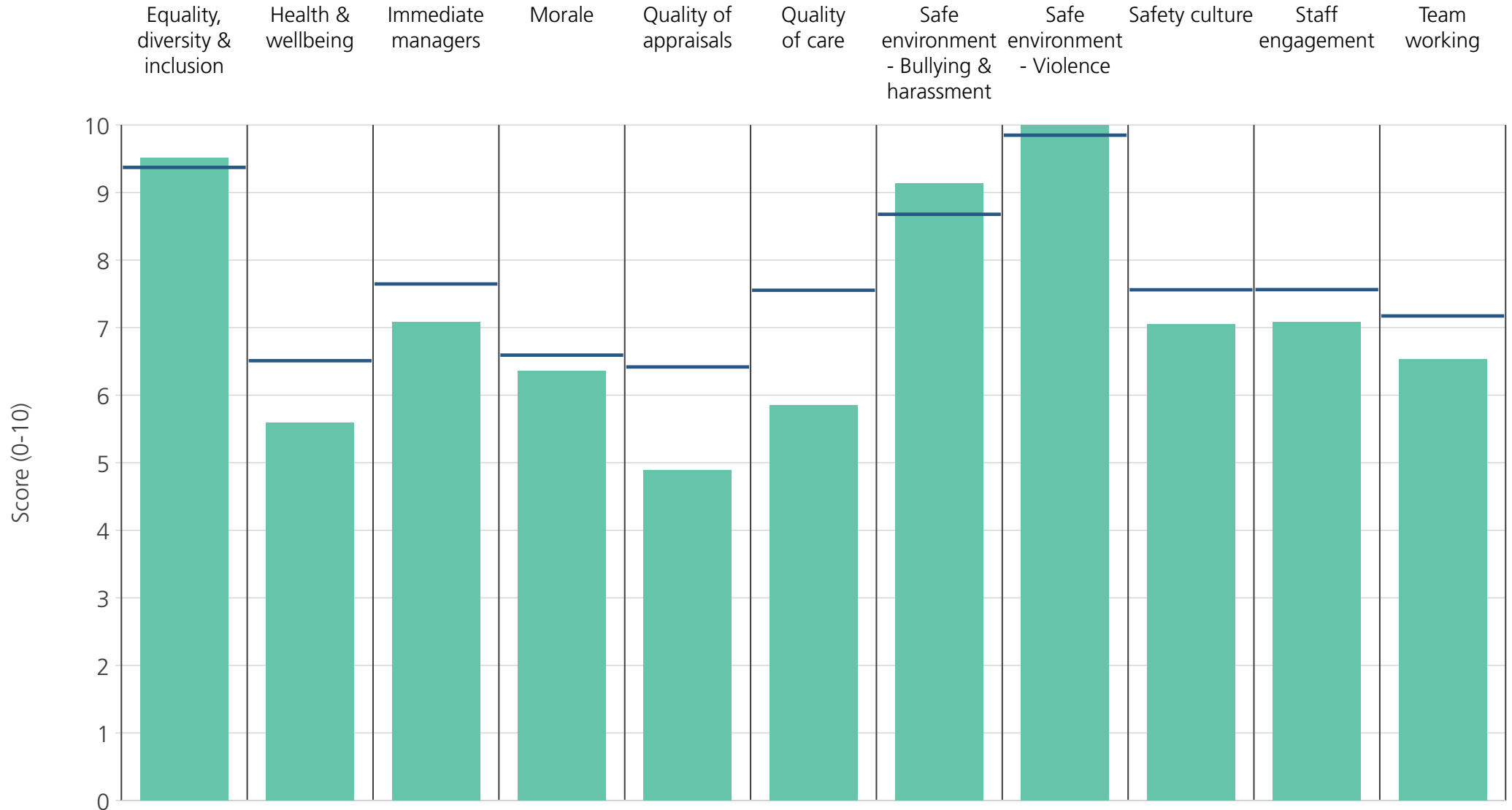
Directorate	8.9	6.3	7.4	6.8	6.6	8.3	8.5	9.5	7.0	7.8	7.5
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	59	58	59	58	56	58	59	59	59	59	59



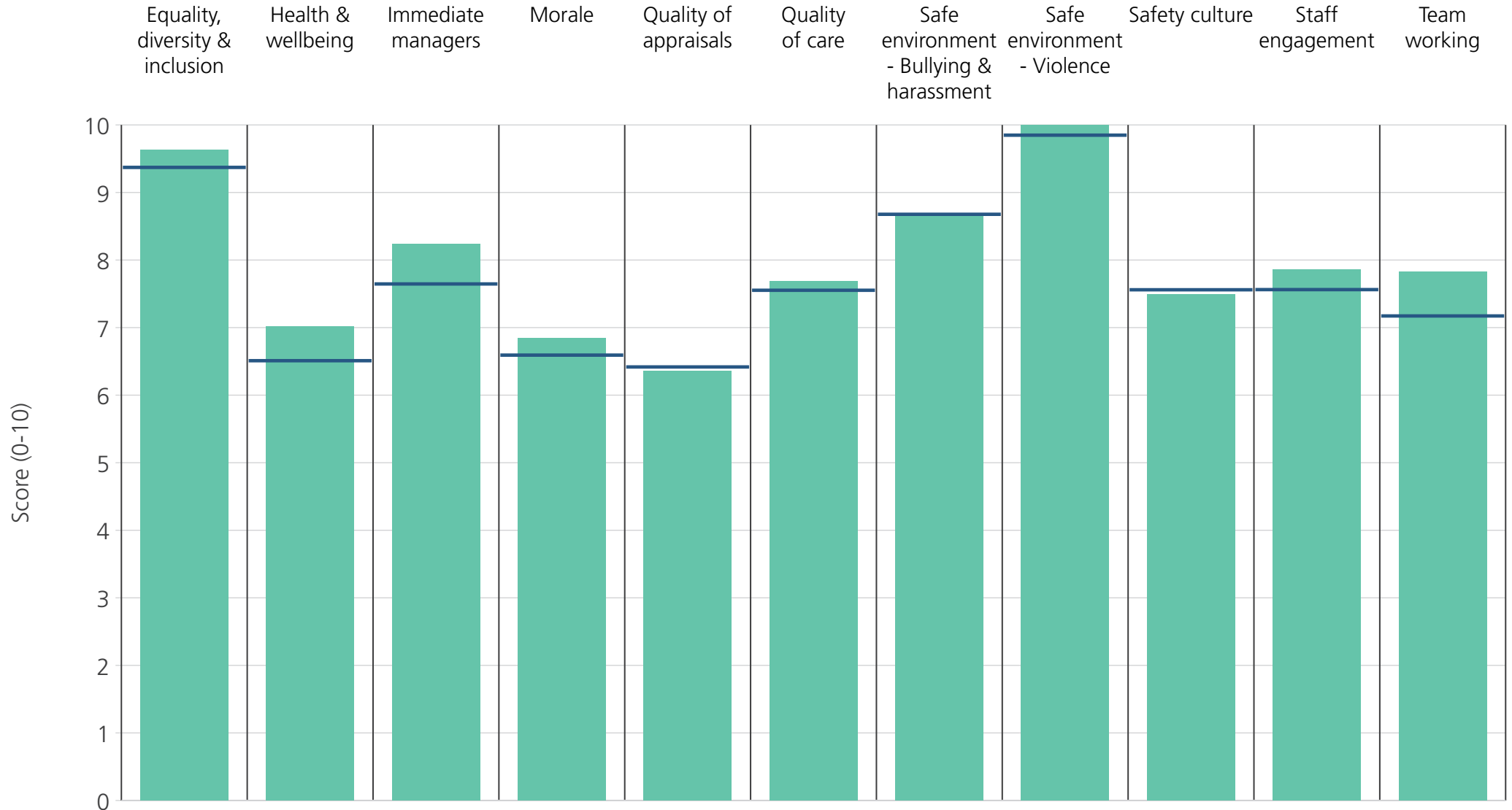
Directorate	9.3	6.4	8.1	6.5	6.3	7.8	9.0	9.8	7.7	7.3	7.5
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	67	68	68	67	67	66	67	68	68	68	68



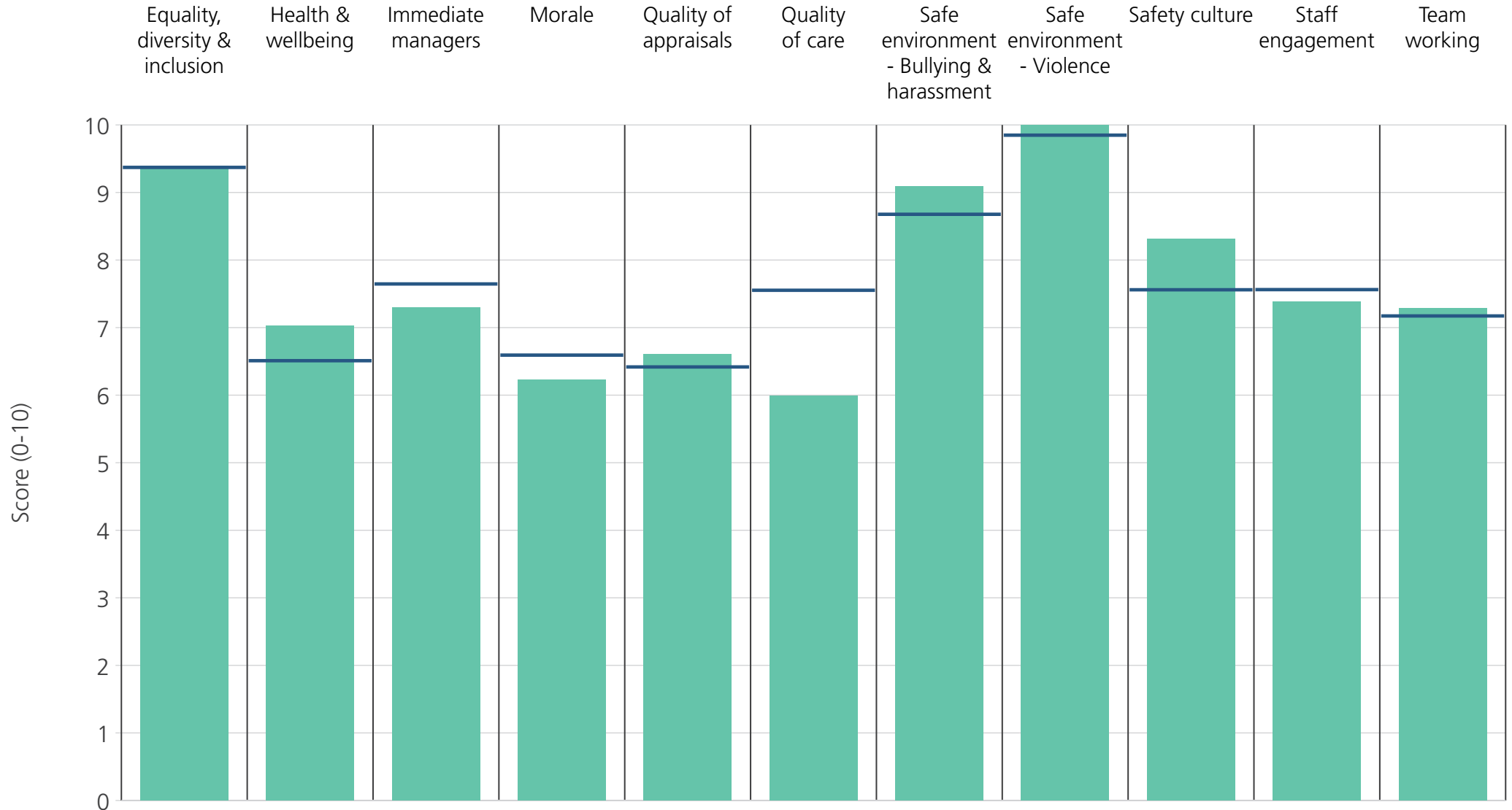
Directorate	9.7	6.3	7.4	6.4	6.7	8.0	7.6	9.8	7.5	7.5	6.3
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	57	59	59	57	52	59	58	58	59	59	58



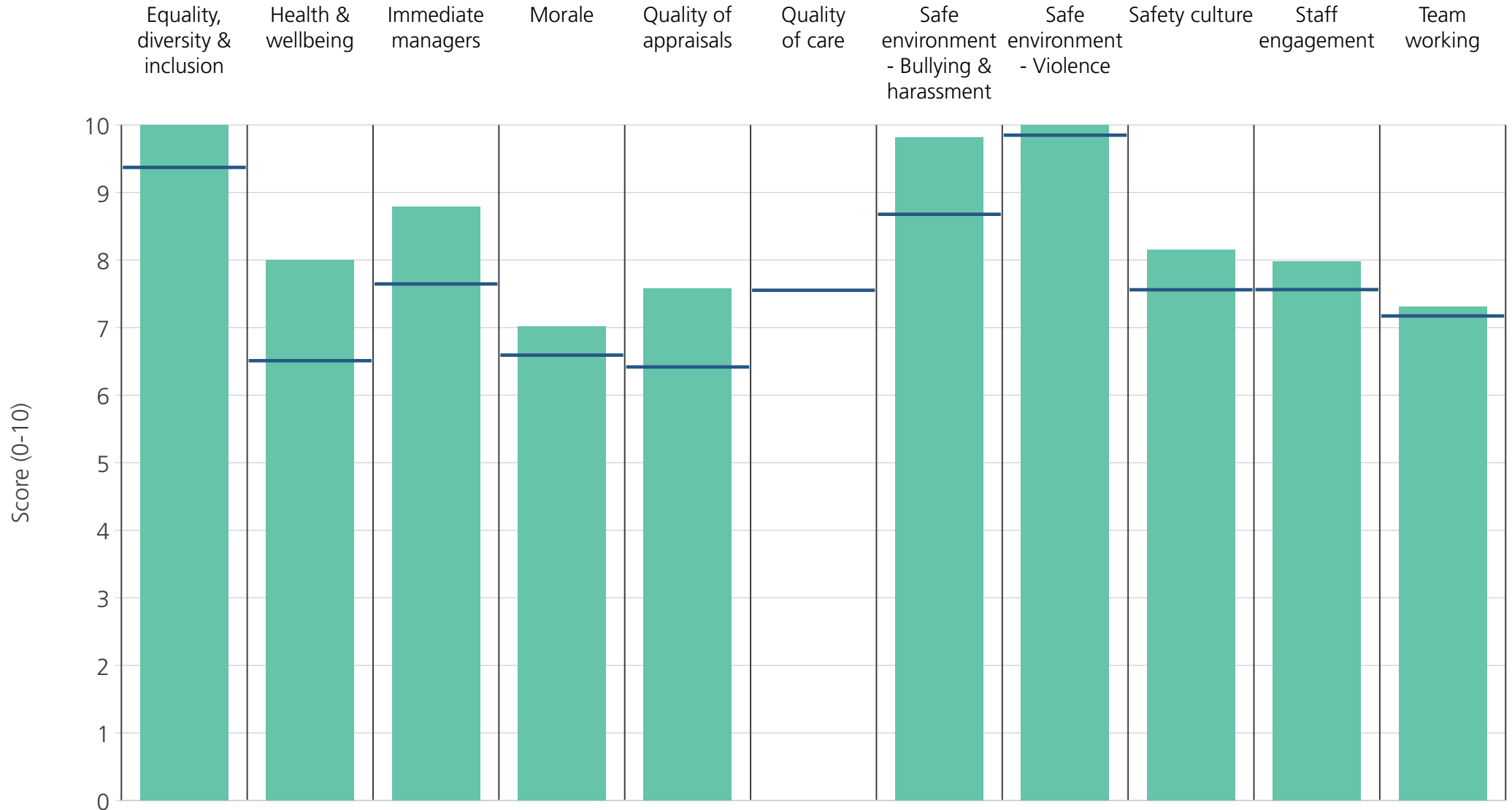
Directorate	9.5	5.6	7.1	6.4	4.9	5.9	9.1	10.0	7.1	7.1	6.5
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	46	46	46	46	43	43	46	46	46	47	45



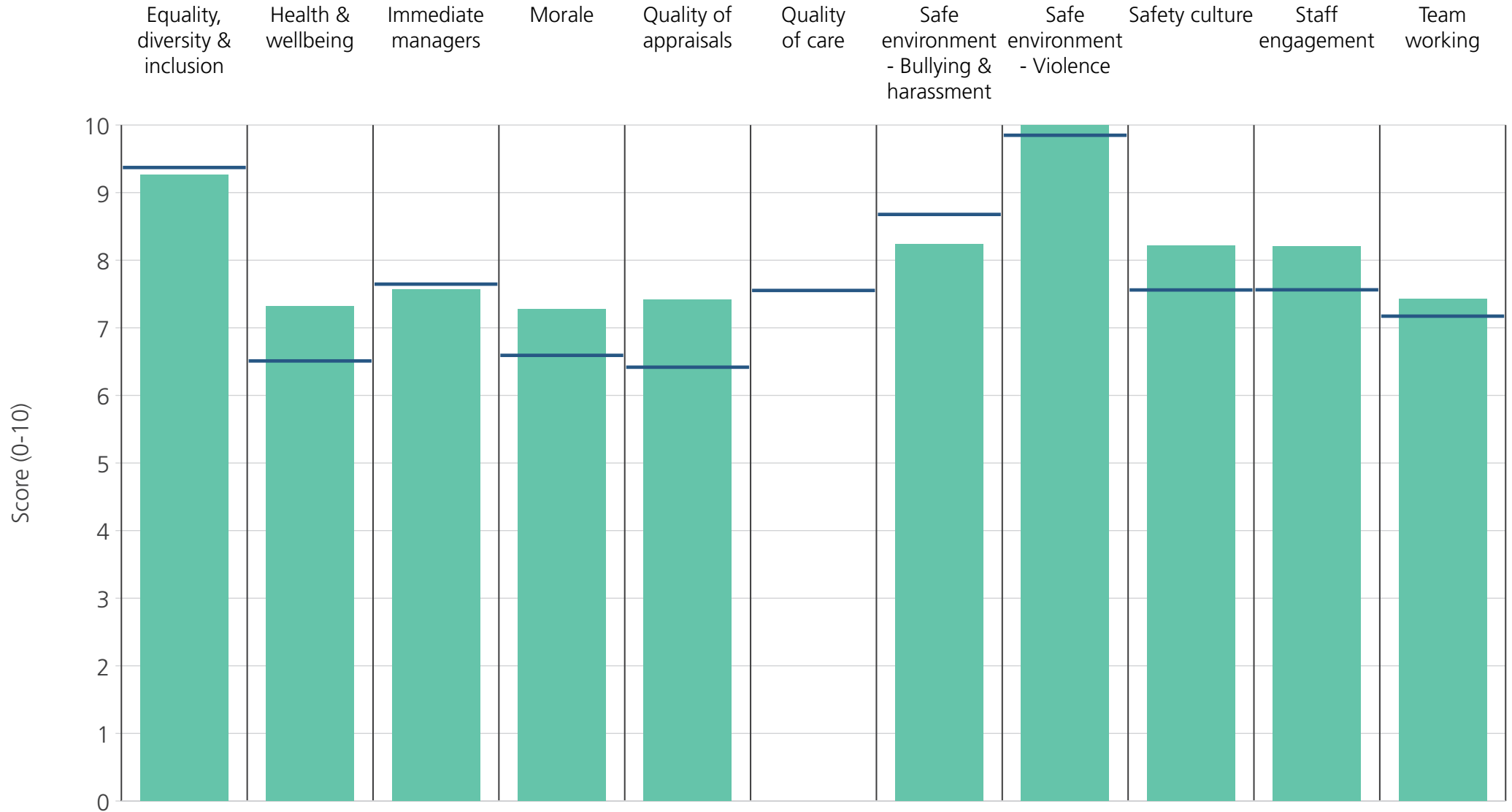
Directorate	9.6	7.0	8.2	6.8	6.4	7.7	8.7	10.0	7.5	7.9	7.8
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	36	36	36	36	36	34	35	36	36	36	35



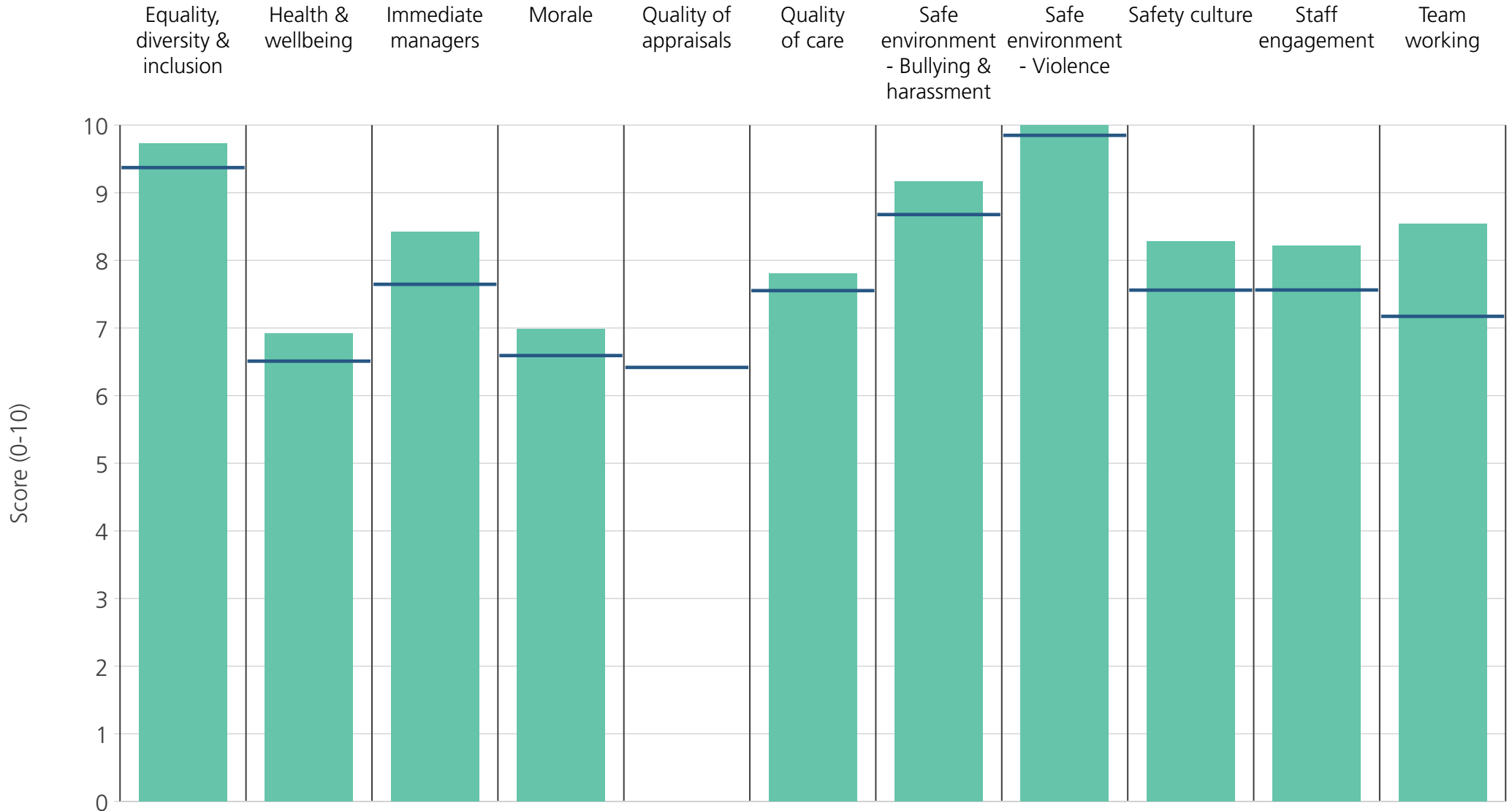
Directorate	9.4	7.0	7.3	6.2	6.6	6.0	9.1	10.0	8.3	7.4	7.3
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	22	22	22	22	21	21	22	22	22	23	23



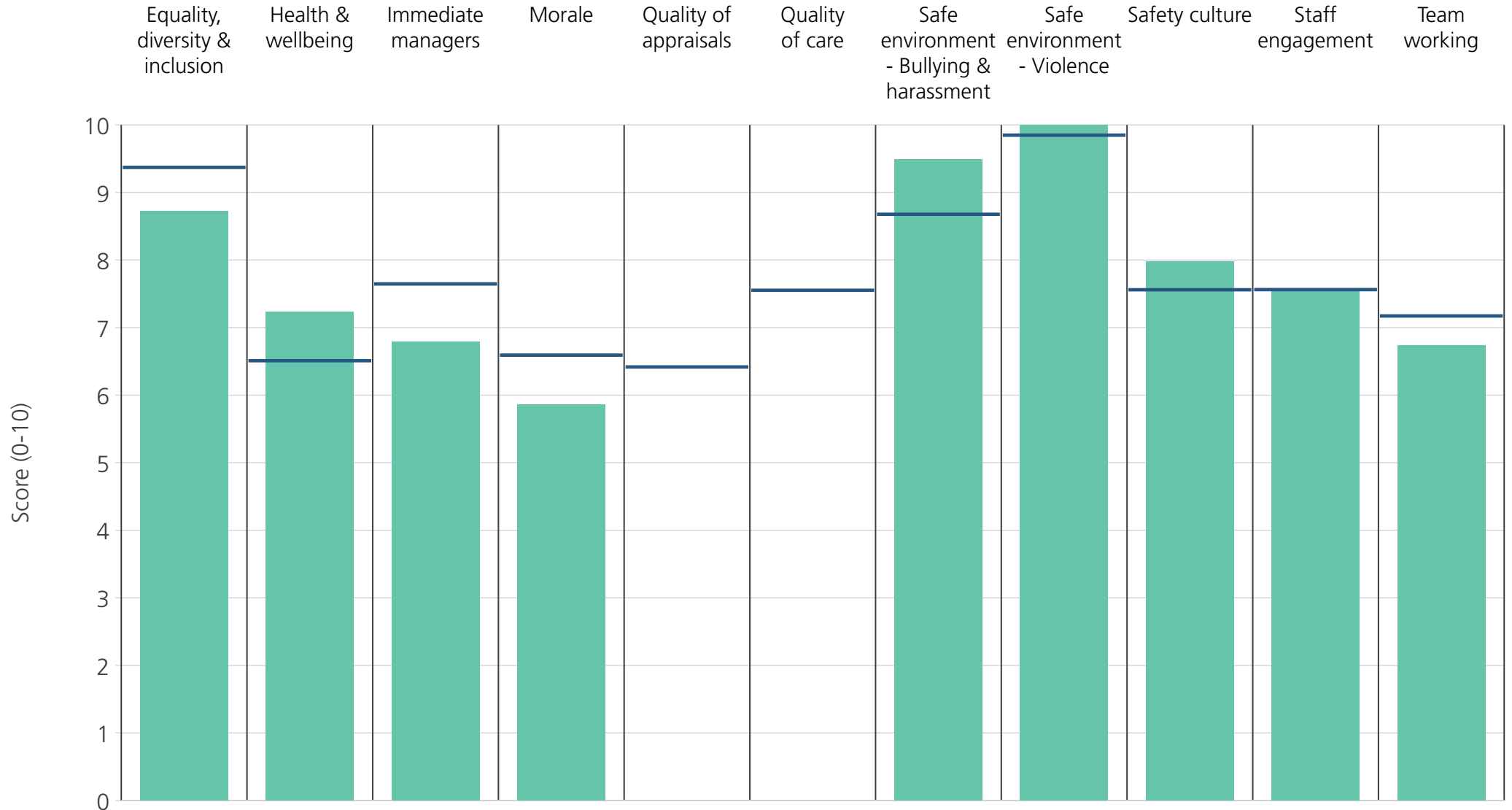
Directorate	10.0	8.0	8.8	7.0	7.6		9.8	10.0	8.2	8.0	7.3
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	19	19	19	19	17	7	18	19	19	19	19



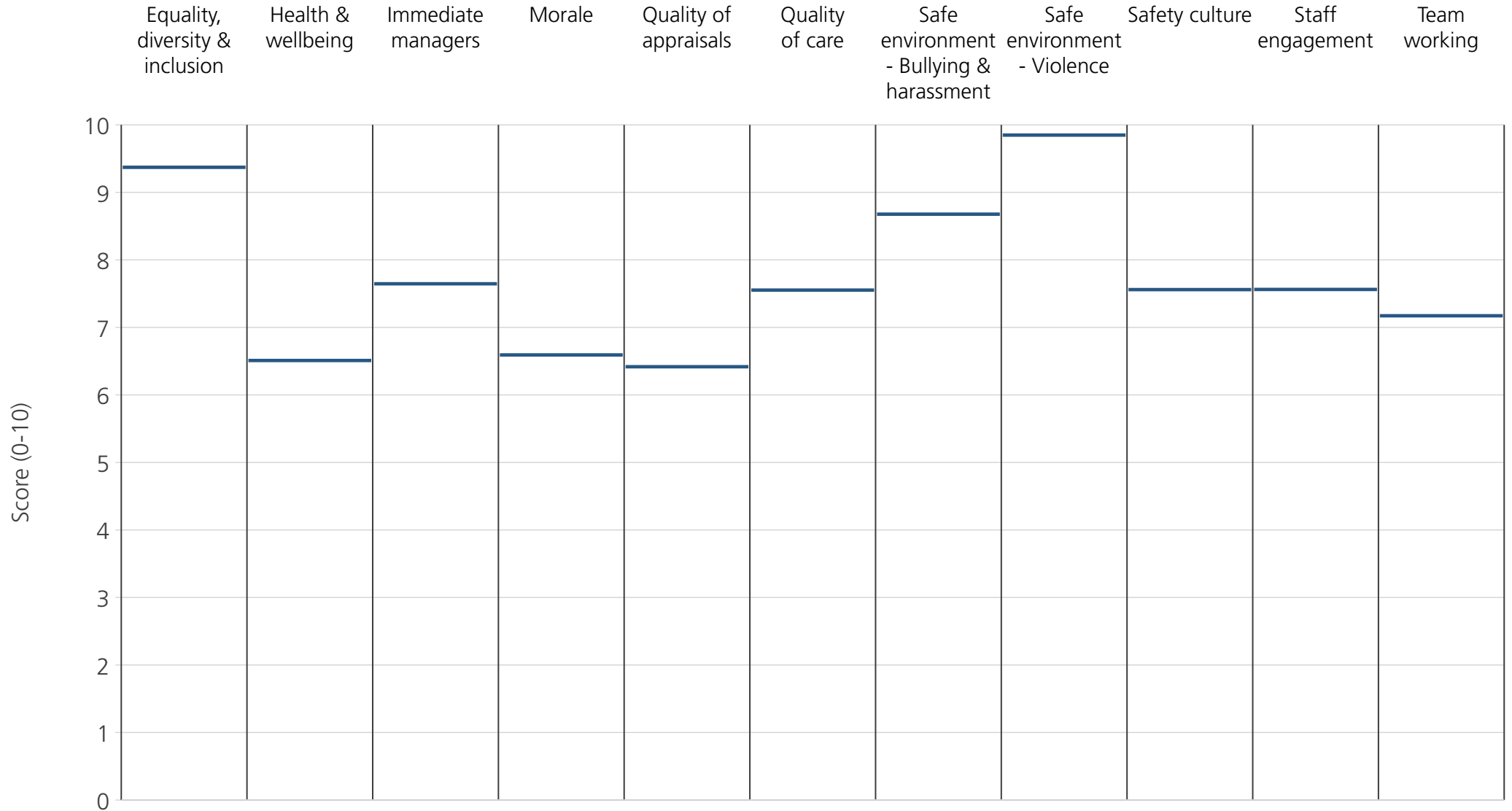
Directorate	9.3	7.3	7.6	7.3	7.4	7.6	8.2	10.0	8.2	8.2	7.4
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	17	17	17	17	15	10	17	17	17	17	17



Directorate	9.7	6.9	8.4	7.0	6.4	7.8	9.2	10.0	8.3	8.2	8.5
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	12	12	12	12	10	11	12	12	12	12	12



Directorate	8.7	7.2	6.8	5.9			9.5	10.0	8.0	7.6	6.7
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	13	13	13	13	9	6	13	13	13	13	13



Directorate	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Your org	9.4	6.5	7.6	6.6	6.4	7.6	8.7	9.8	7.6	7.6	7.2
Responses	2	2	2	2	0	2	2	2	2	2	2