

London North West University Healthcare NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for London North West University Healthcare NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

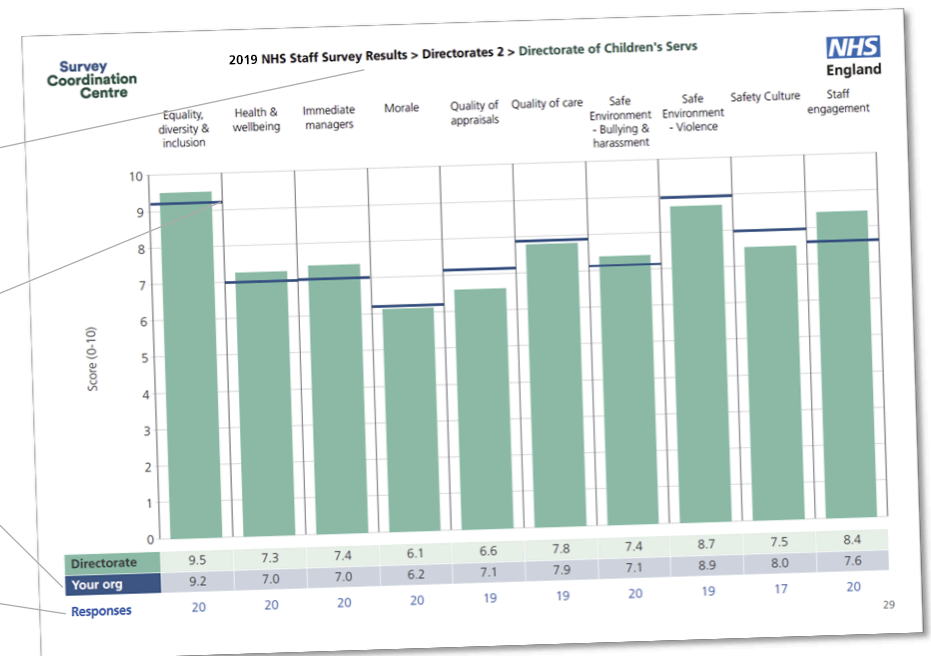
The directorate breakdowns used in this report were provided and defined by London North West University Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

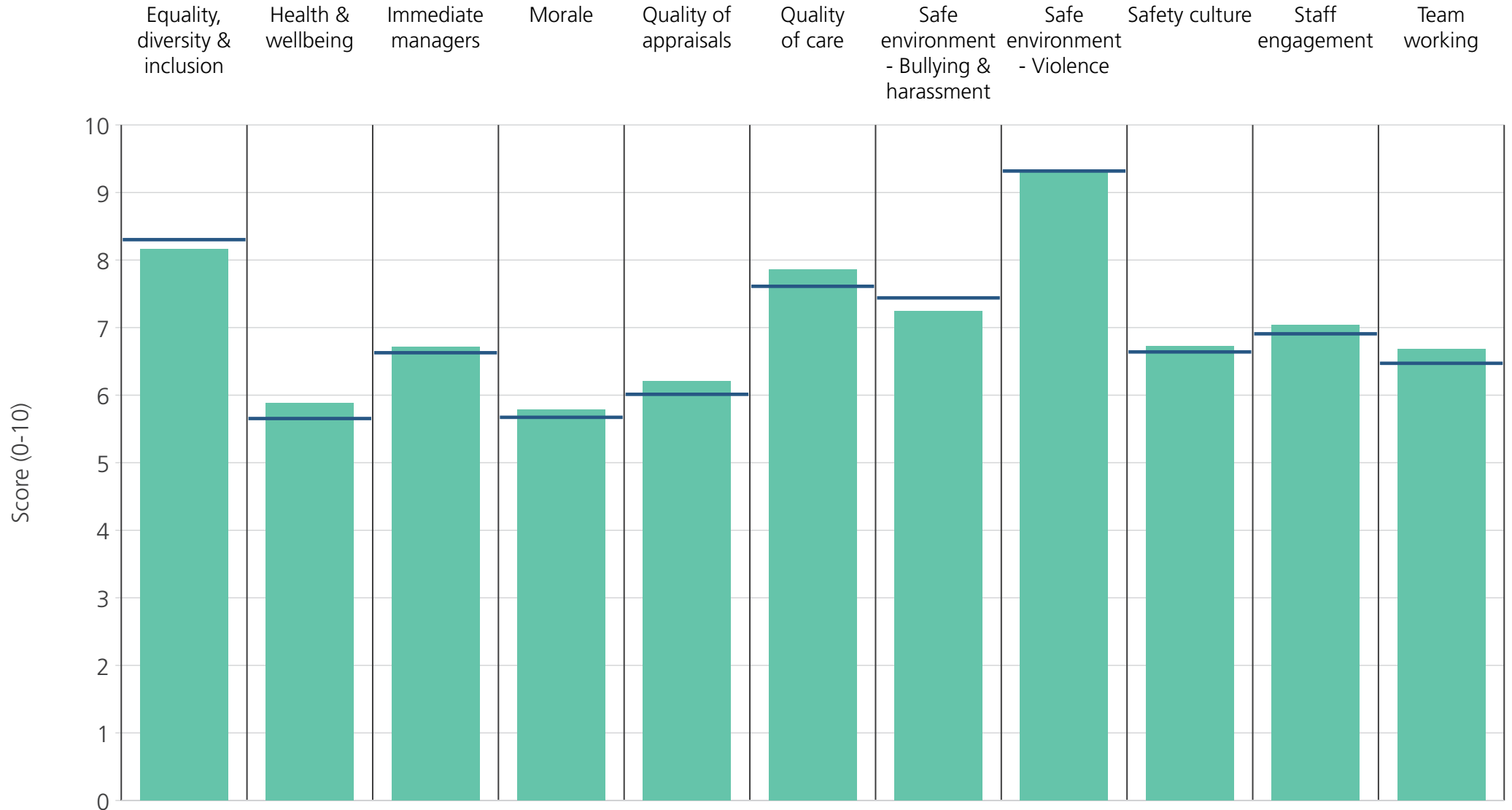
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



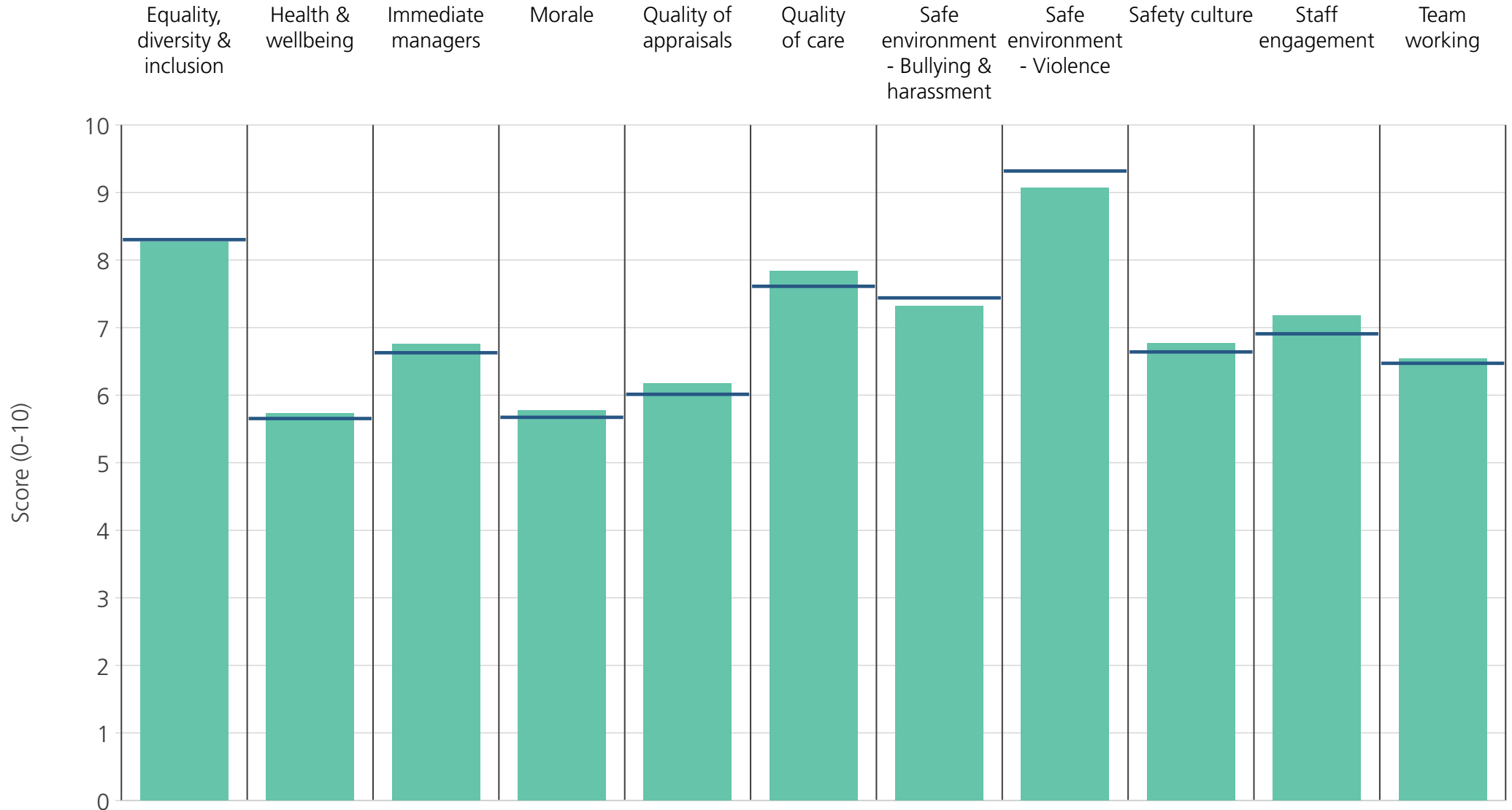
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

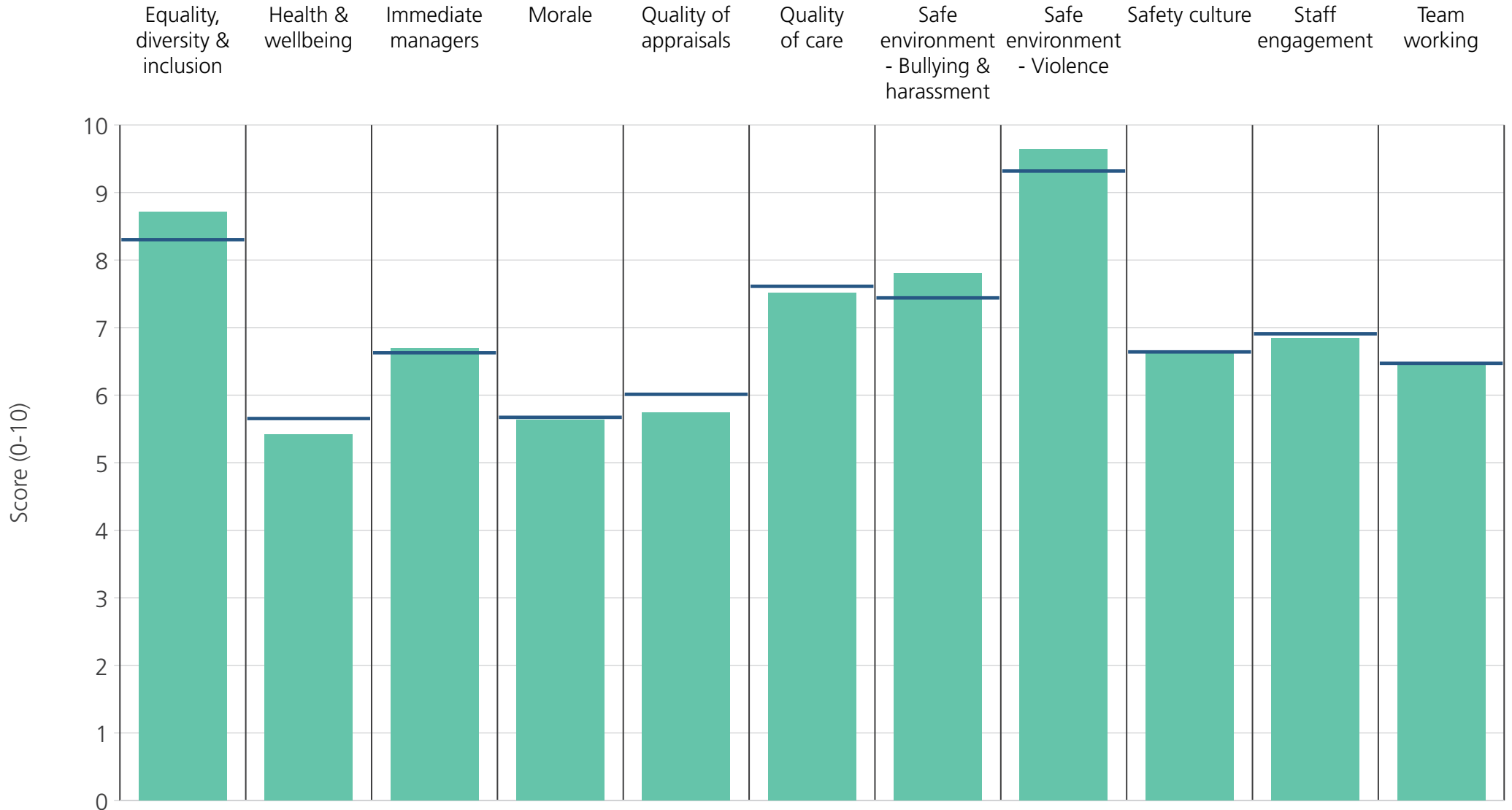
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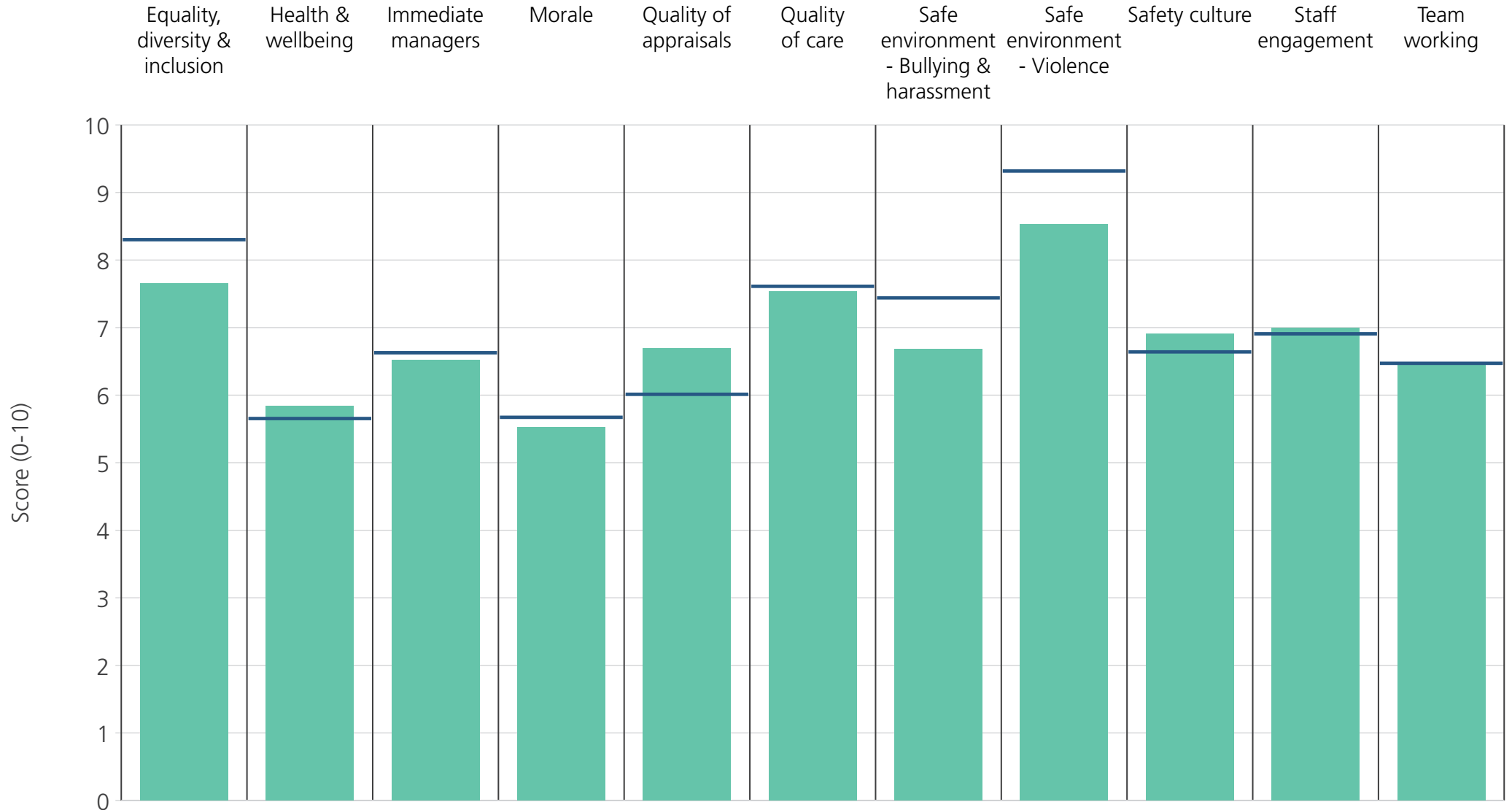
Directorate	8.2	5.9	6.7	5.8	6.2	7.9	7.2	9.3	6.7	7.0	6.7
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	946	967	970	915	760	956	945	944	940	983	974



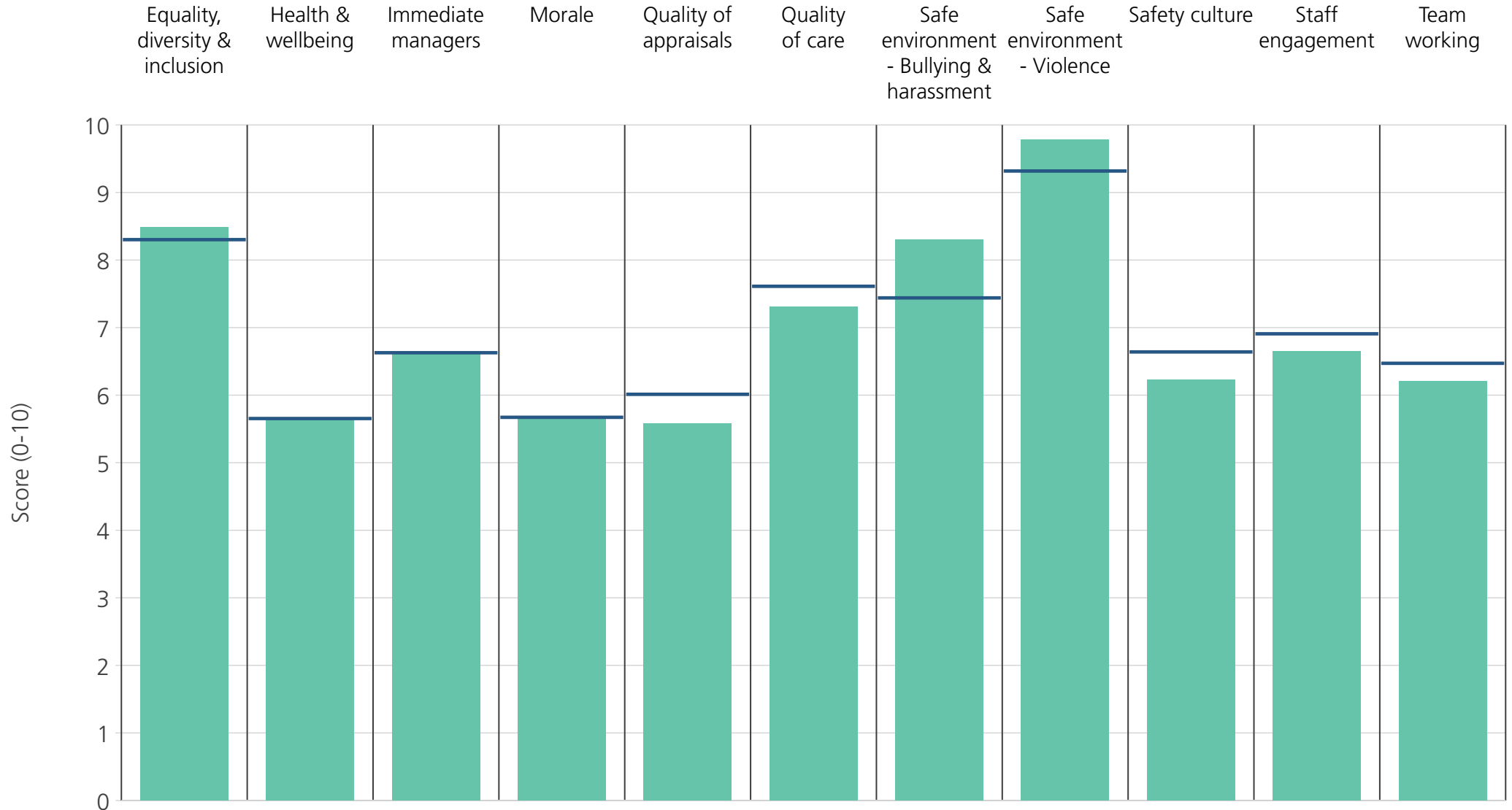
Directorate	8.3	5.7	6.8	5.8	6.2	7.8	7.3	9.1	6.8	7.2	6.5
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	562	564	565	534	427	556	548	553	556	582	568



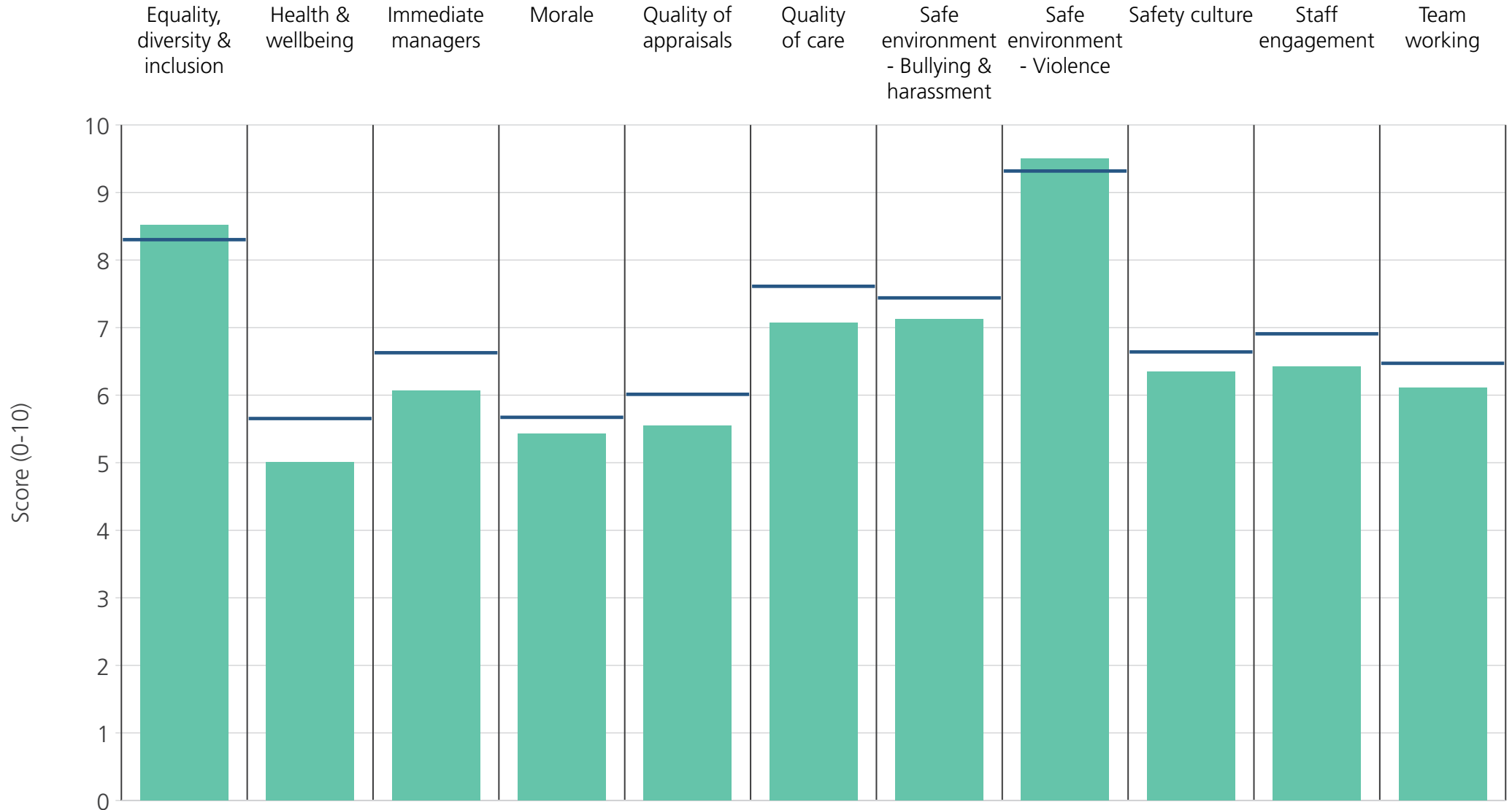
Directorate	8.7	5.4	6.7	5.6	5.7	7.5	7.8	9.6	6.6	6.8	6.4
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	758	760	760	748	613	733	756	757	753	772	759



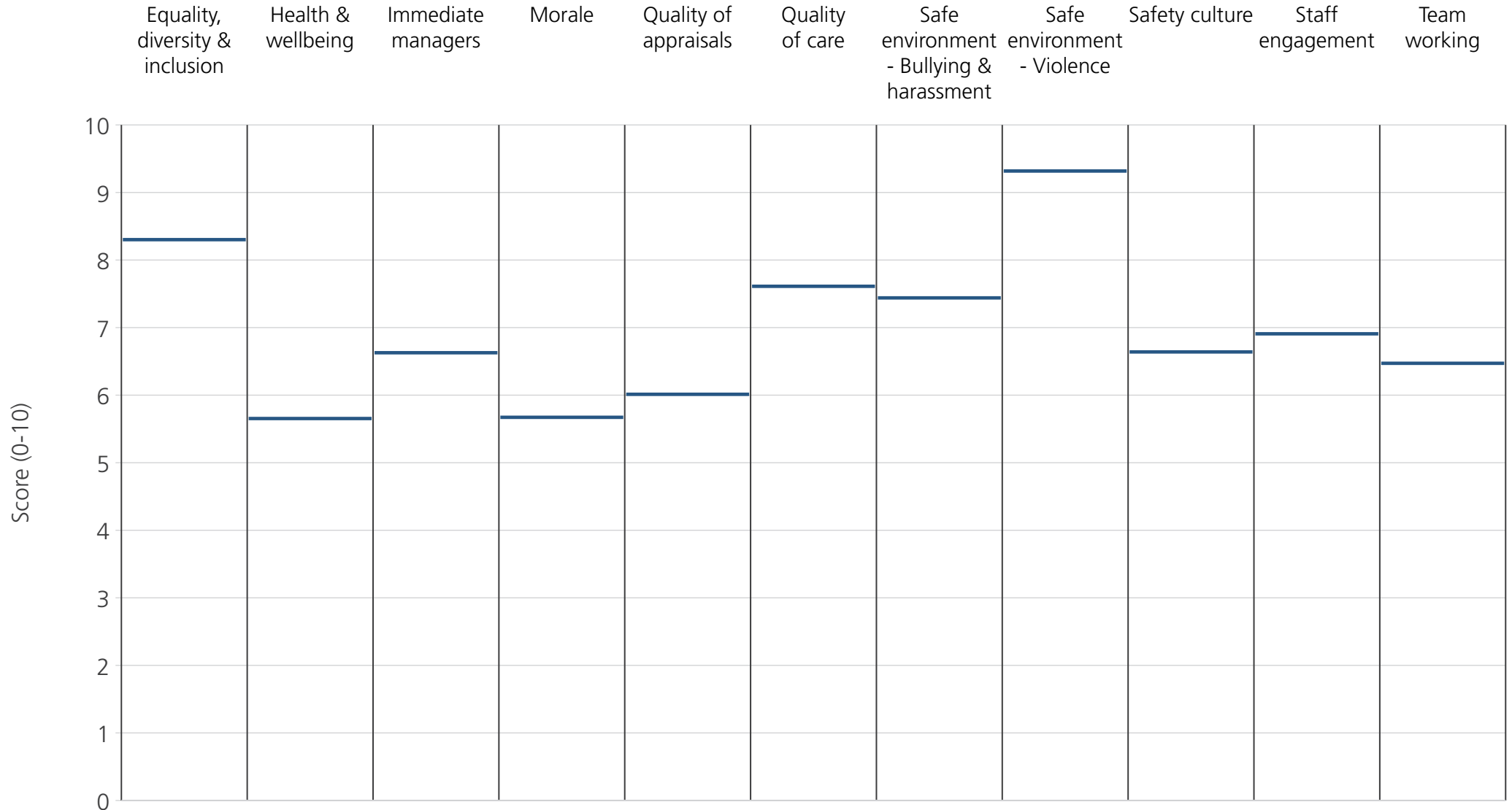
Directorate	7.7	5.8	6.5	5.5	6.7	7.5	6.7	8.5	6.9	7.0	6.5
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	482	492	492	469	345	481	476	477	483	500	499



Directorate	8.5	5.6	6.6	5.7	5.6	7.3	8.3	9.8	6.2	6.6	6.2
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	485	492	493	481	379	327	485	488	486	502	496



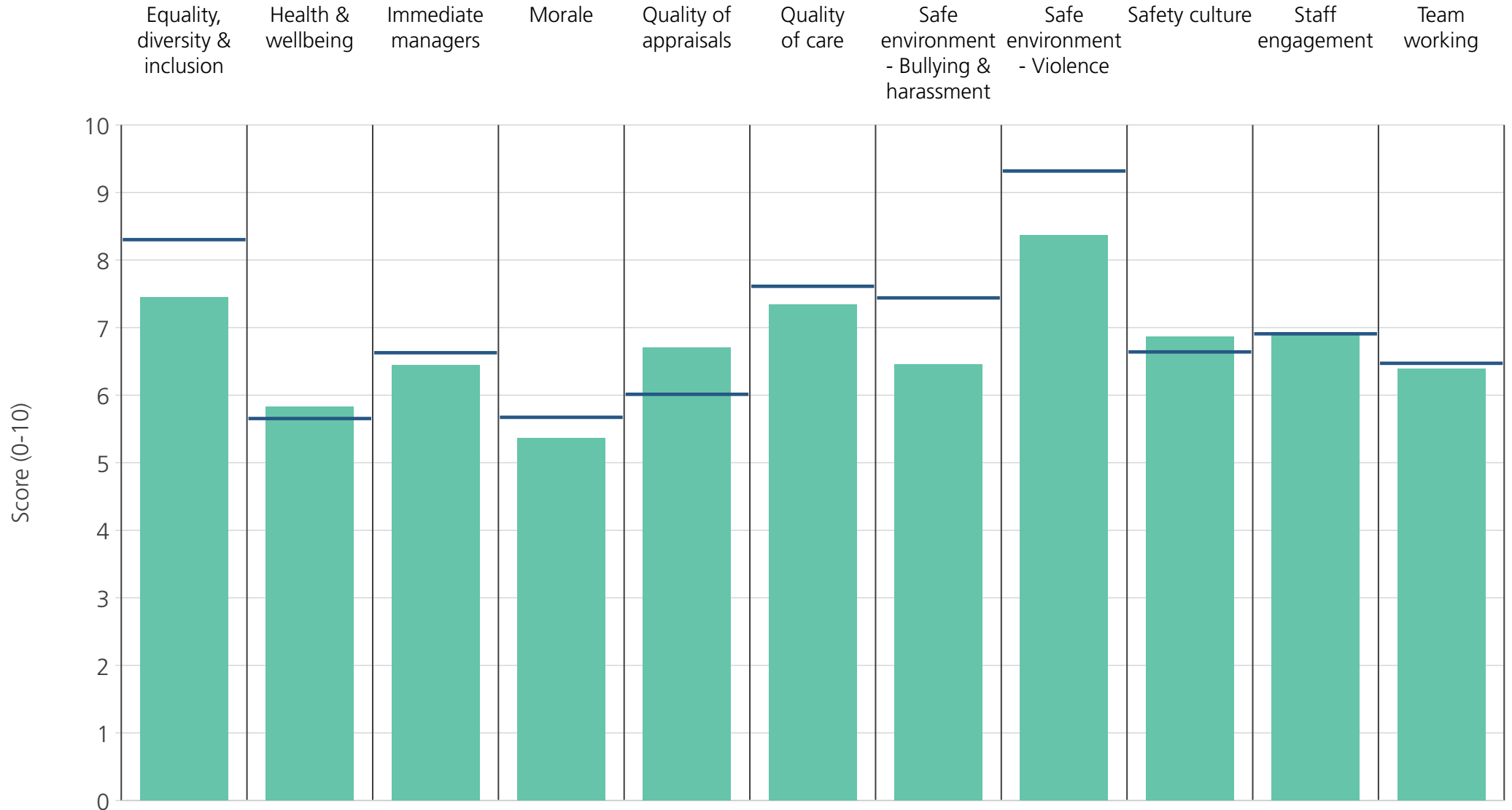
Directorate	8.5	5.0	6.1	5.4	5.6	7.1	7.1	9.5	6.3	6.4	6.1
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	283	287	286	278	251	284	283	283	283	294	291



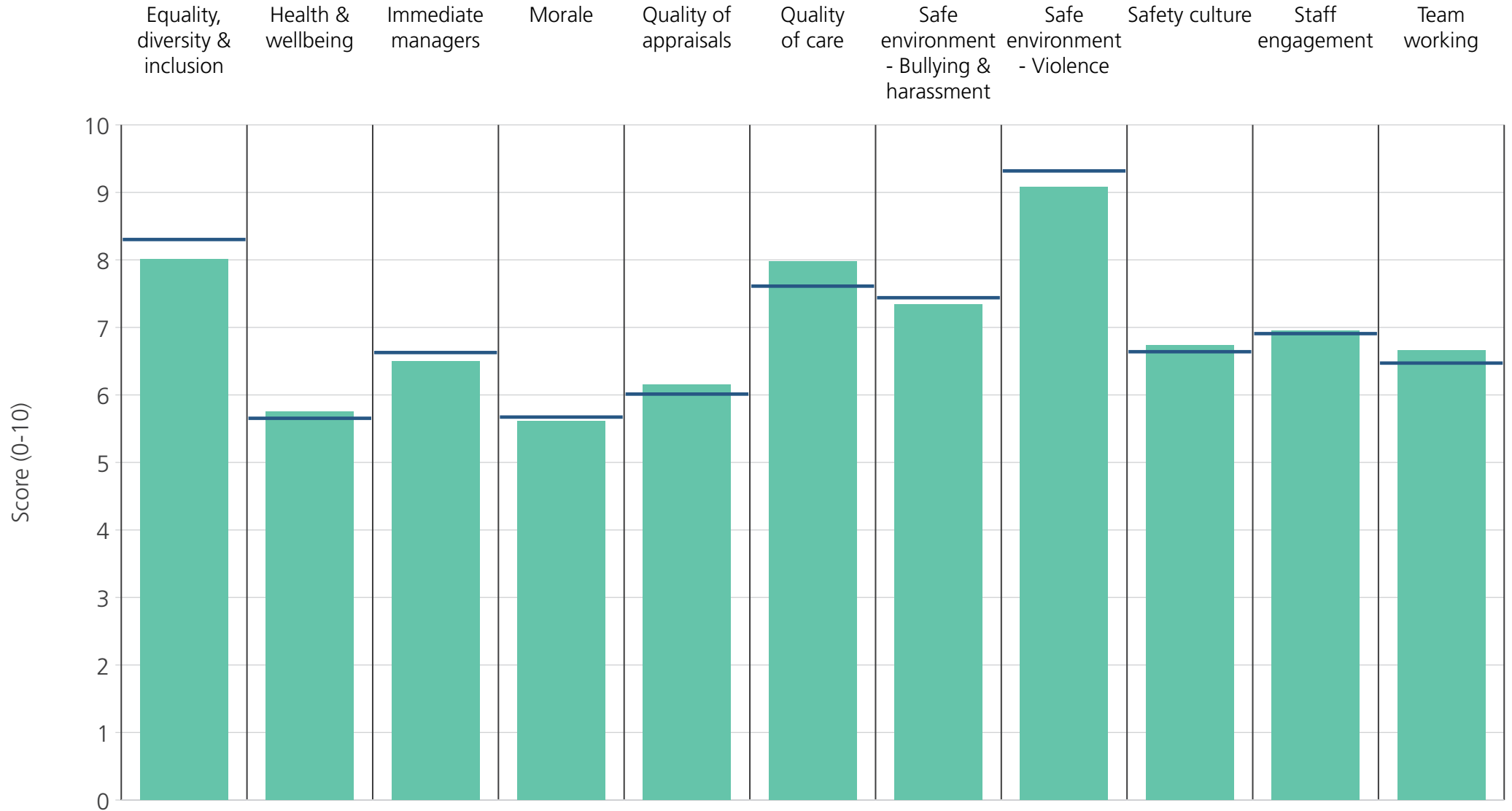
Directorate	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	6	6	6	6	6	6	6	6	6	6	6

Directorates 2

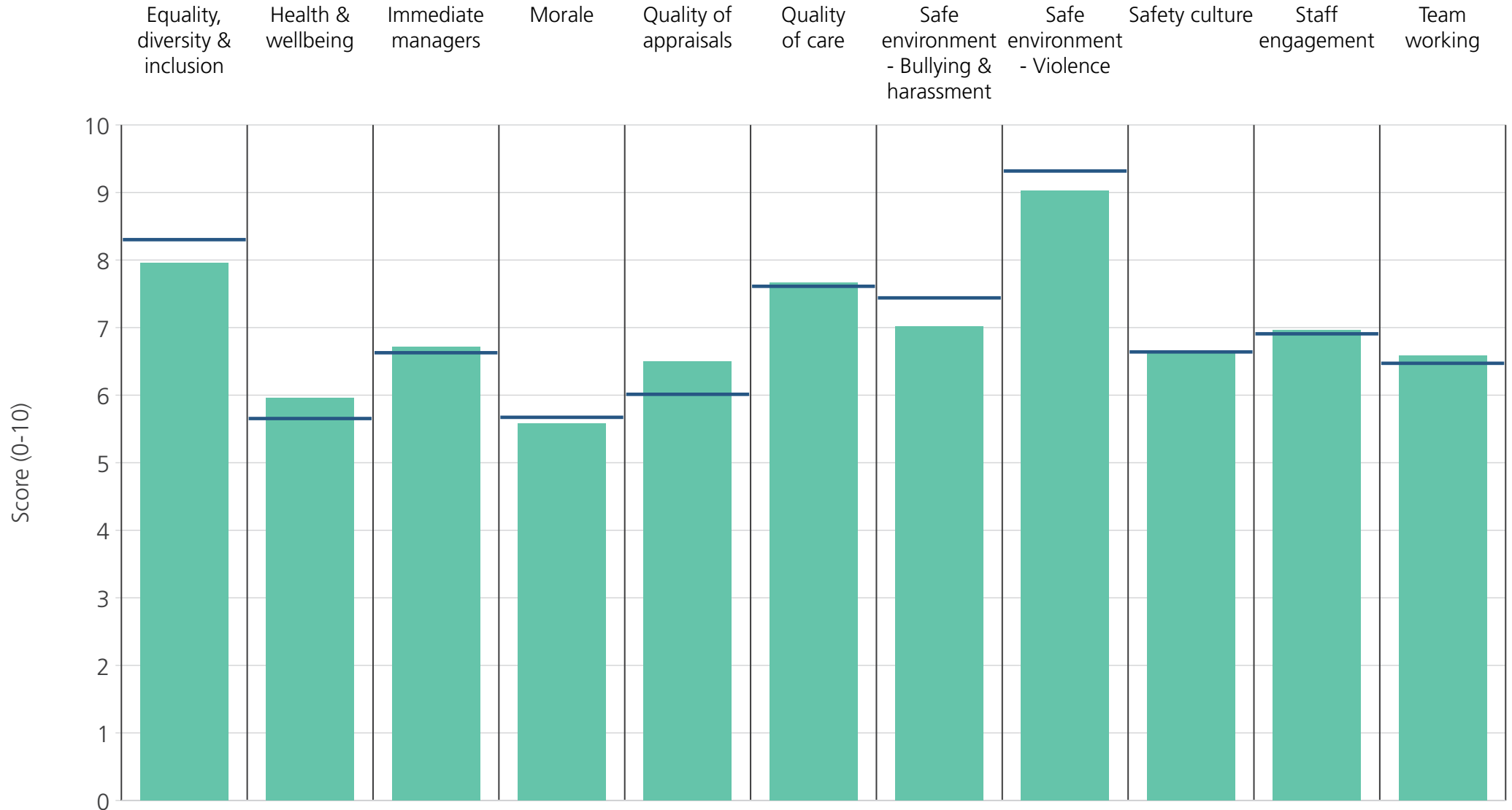
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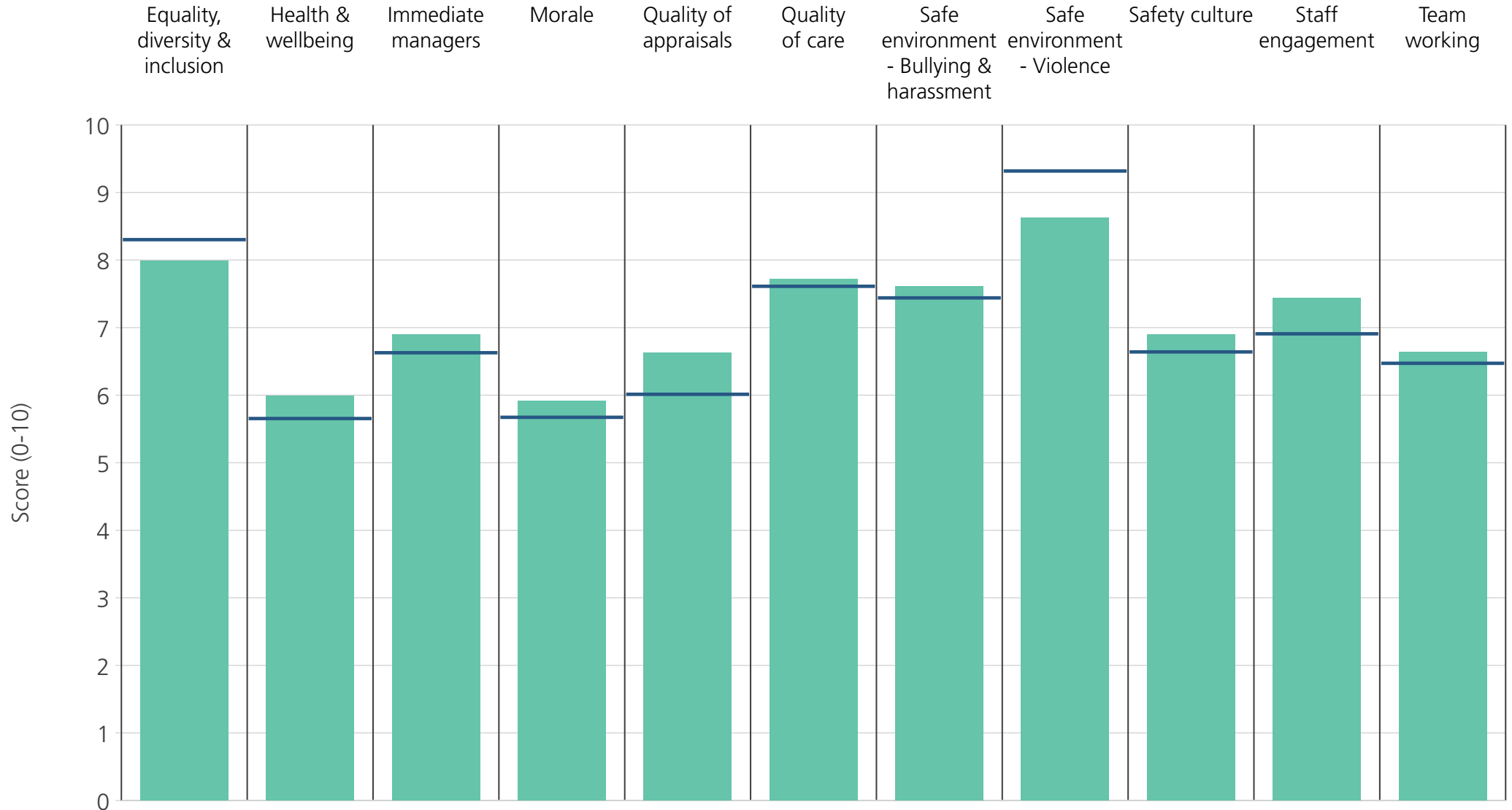
Directorate	7.4	5.8	6.4	5.4	6.7	7.3	6.5	8.4	6.9	6.9	6.4
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	378	385	385	368	264	381	374	373	378	392	393



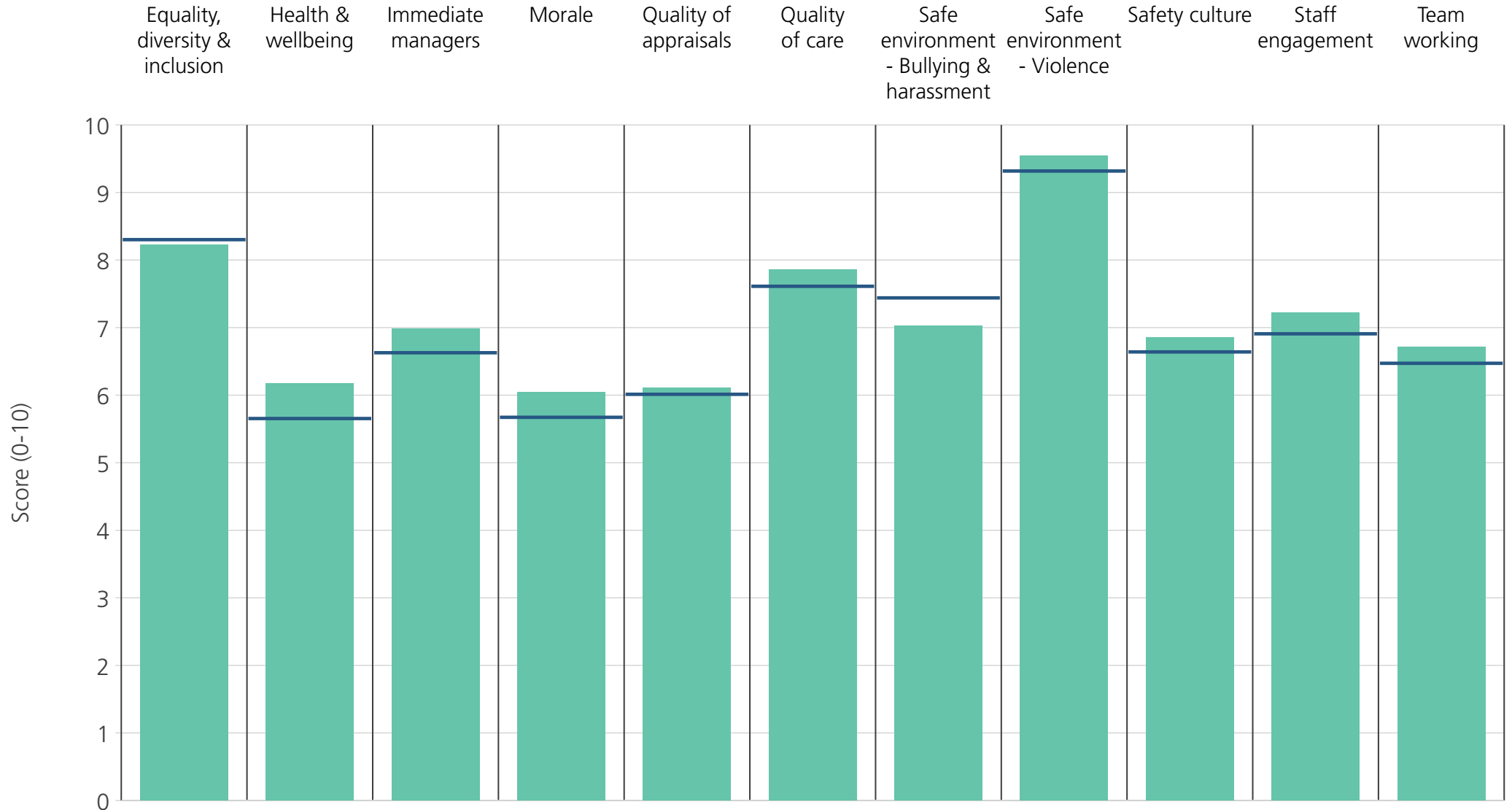
Directorate	8.0	5.7	6.5	5.6	6.2	8.0	7.3	9.1	6.7	7.0	6.7
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	299	305	307	287	267	304	299	298	296	314	311



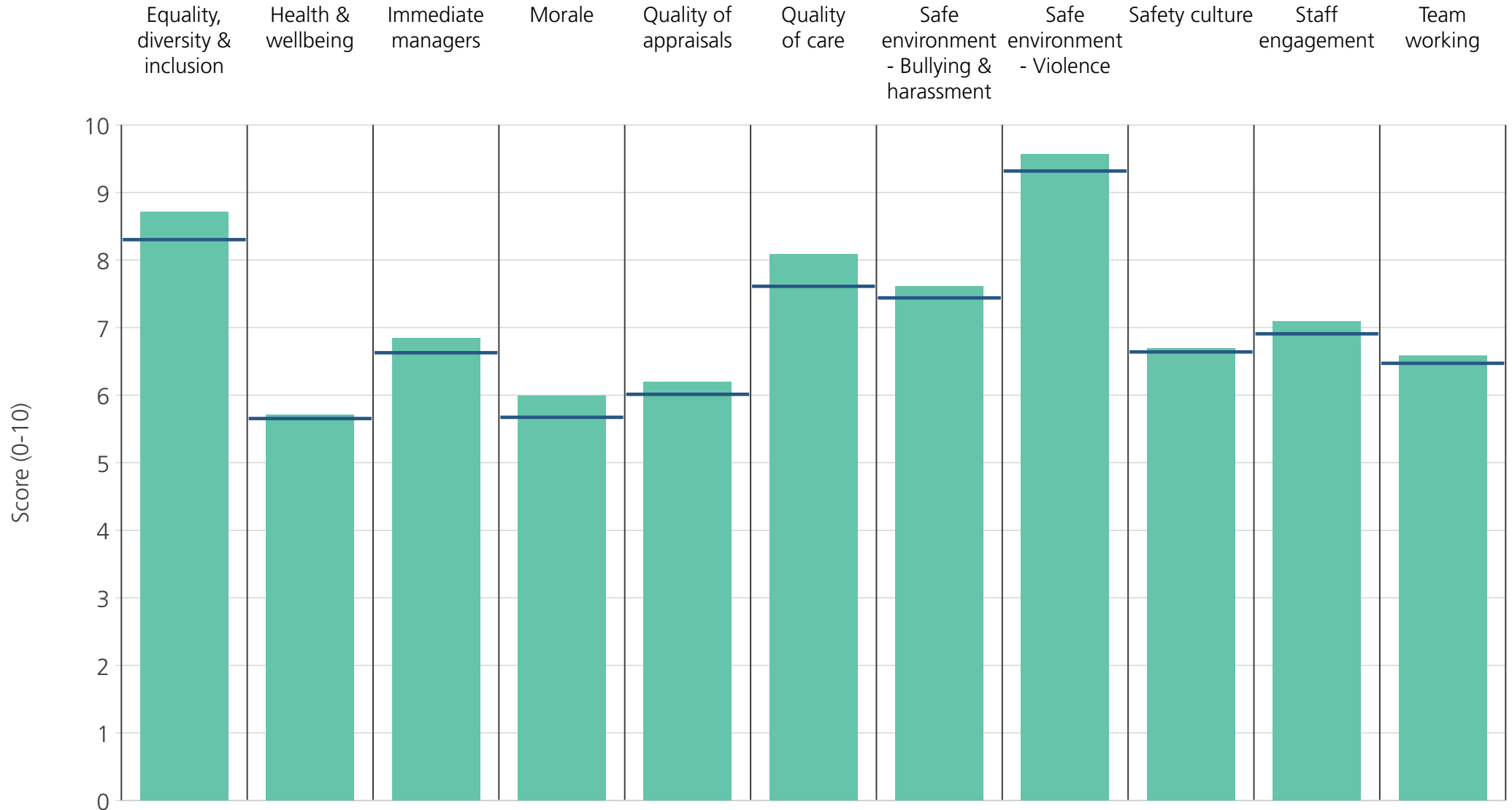
Directorate	8.0	6.0	6.7	5.6	6.5	7.7	7.0	9.0	6.6	7.0	6.6
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	214	219	219	206	153	214	210	211	208	218	218



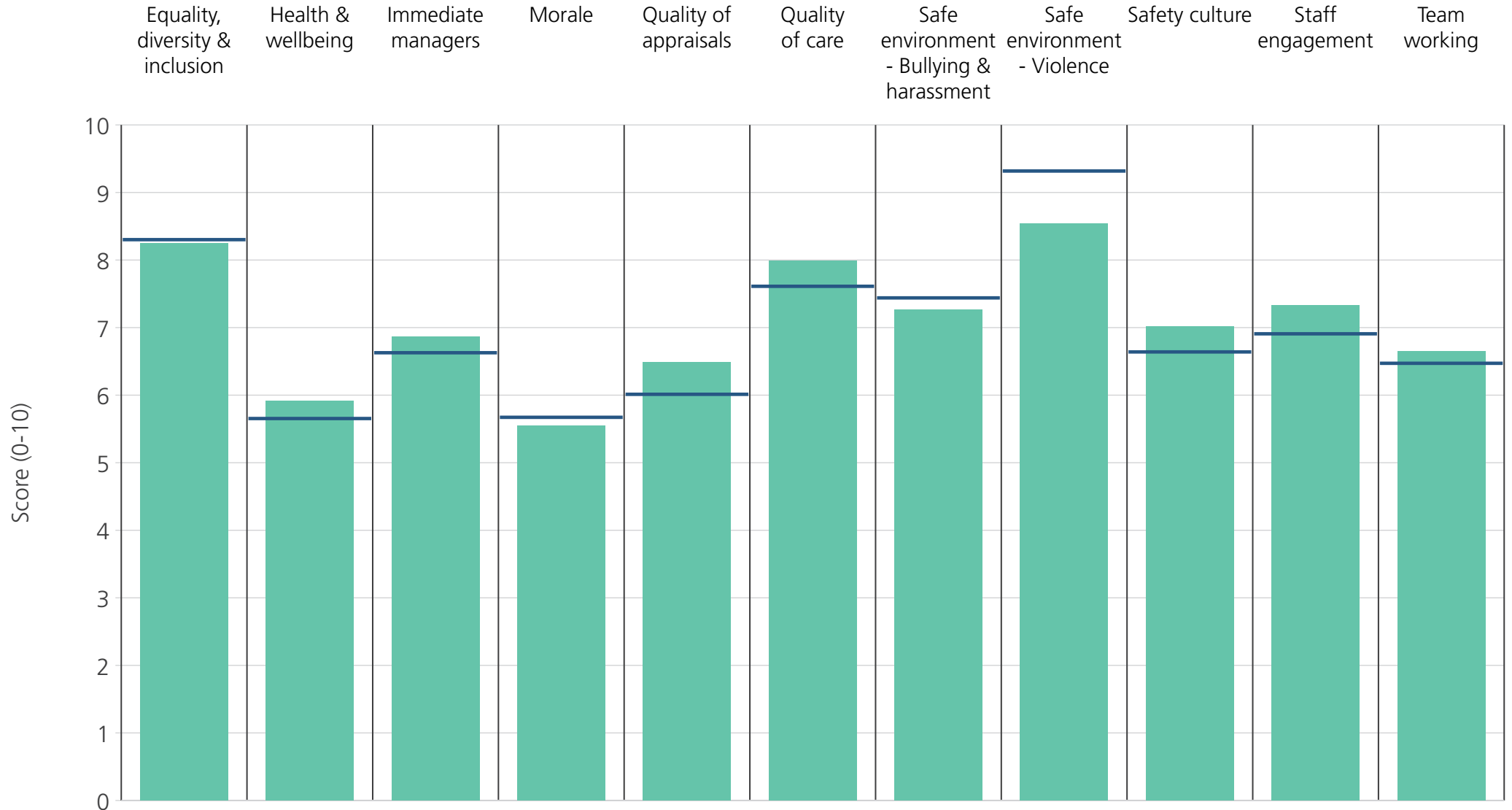
Directorate	8.0	6.0	6.9	5.9	6.6	7.7	7.6	8.6	6.9	7.4	6.6
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	151	150	148	141	100	143	143	148	147	154	150



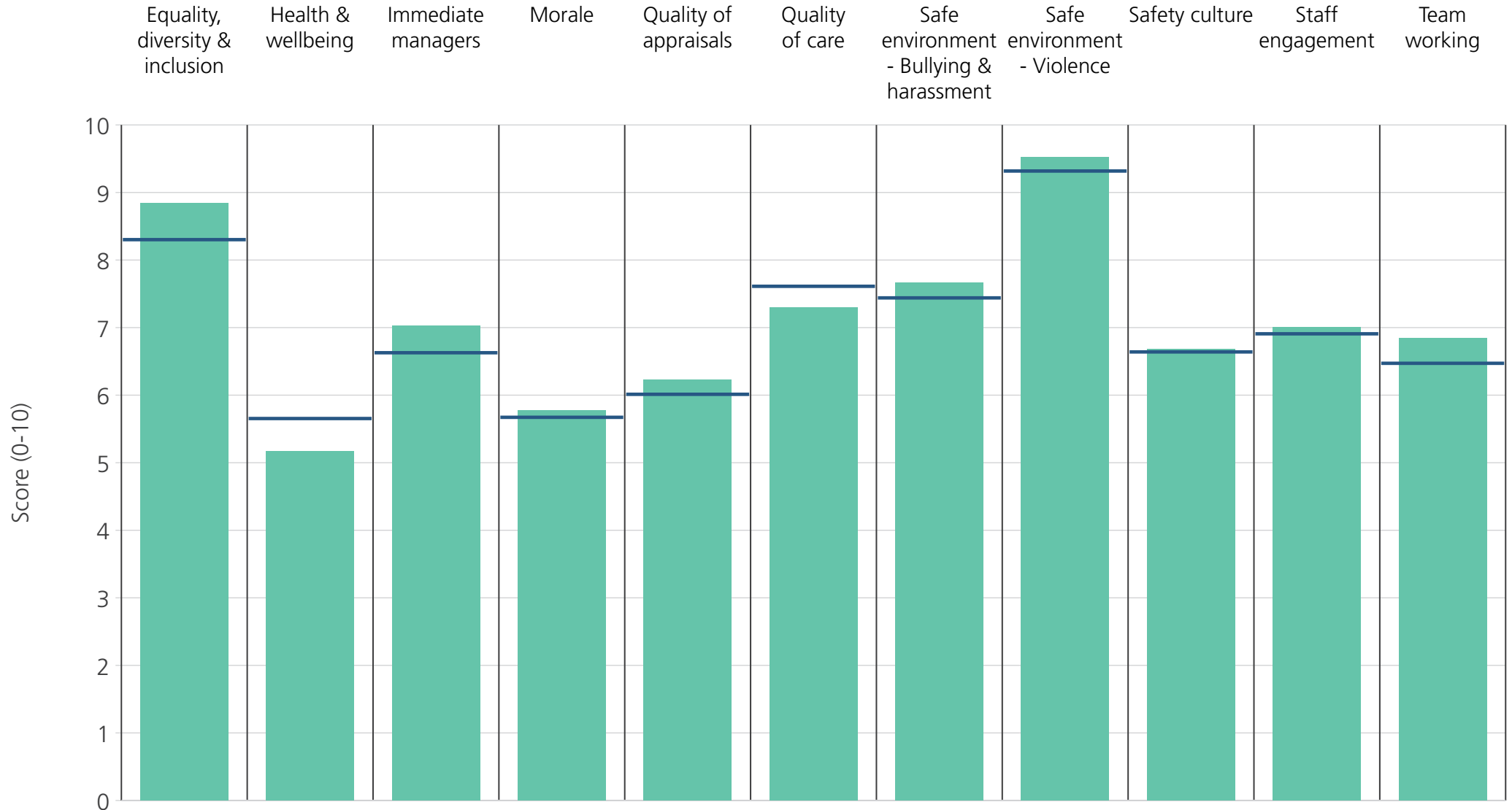
Directorate	8.2	6.2	7.0	6.0	6.1	7.9	7.0	9.5	6.9	7.2	6.7
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	212	220	220	207	165	219	216	214	216	224	221



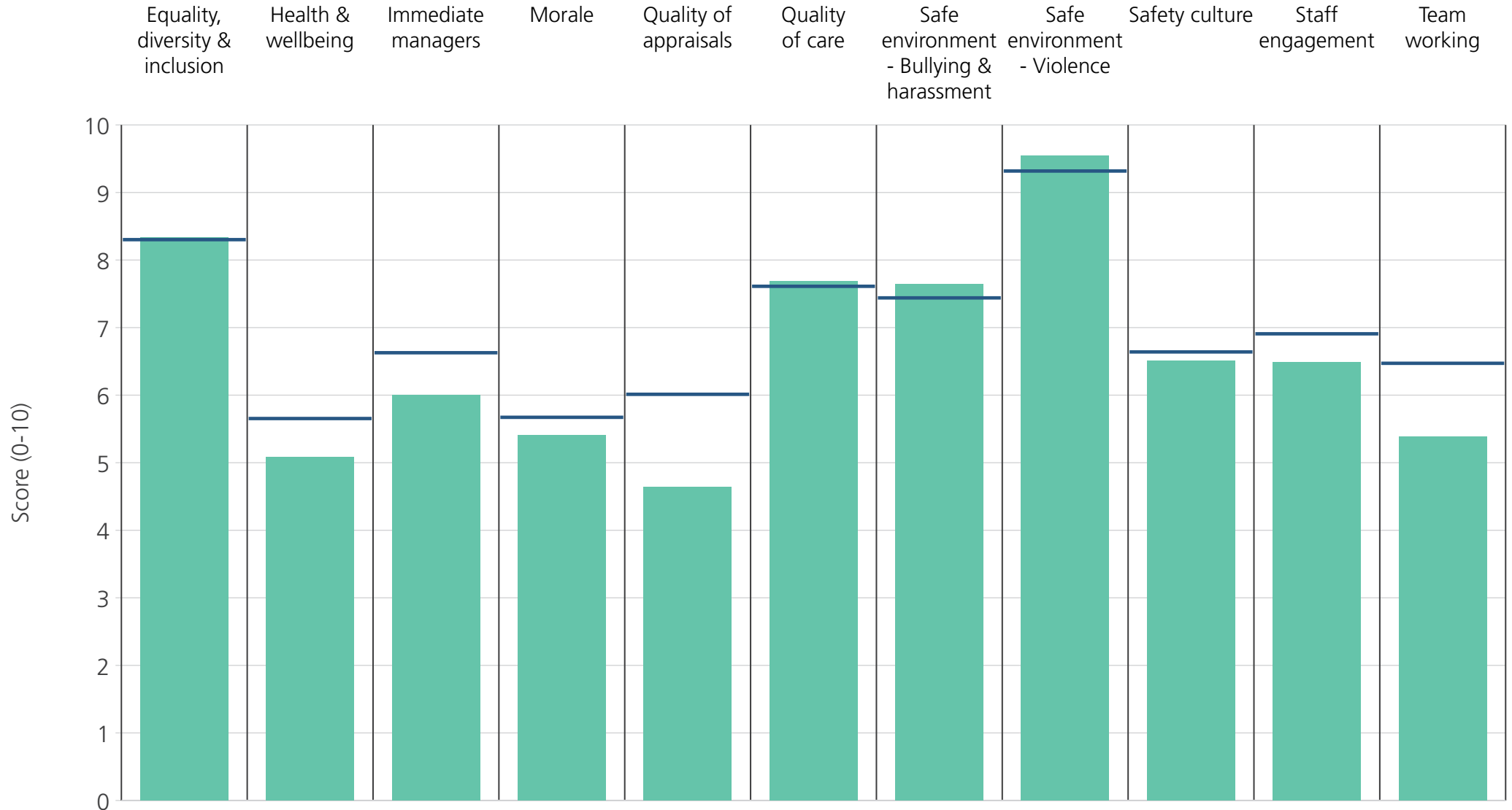
Directorate	8.7	5.7	6.8	6.0	6.2	8.1	7.6	9.6	6.7	7.1	6.6
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	198	199	199	190	170	200	195	197	197	204	197



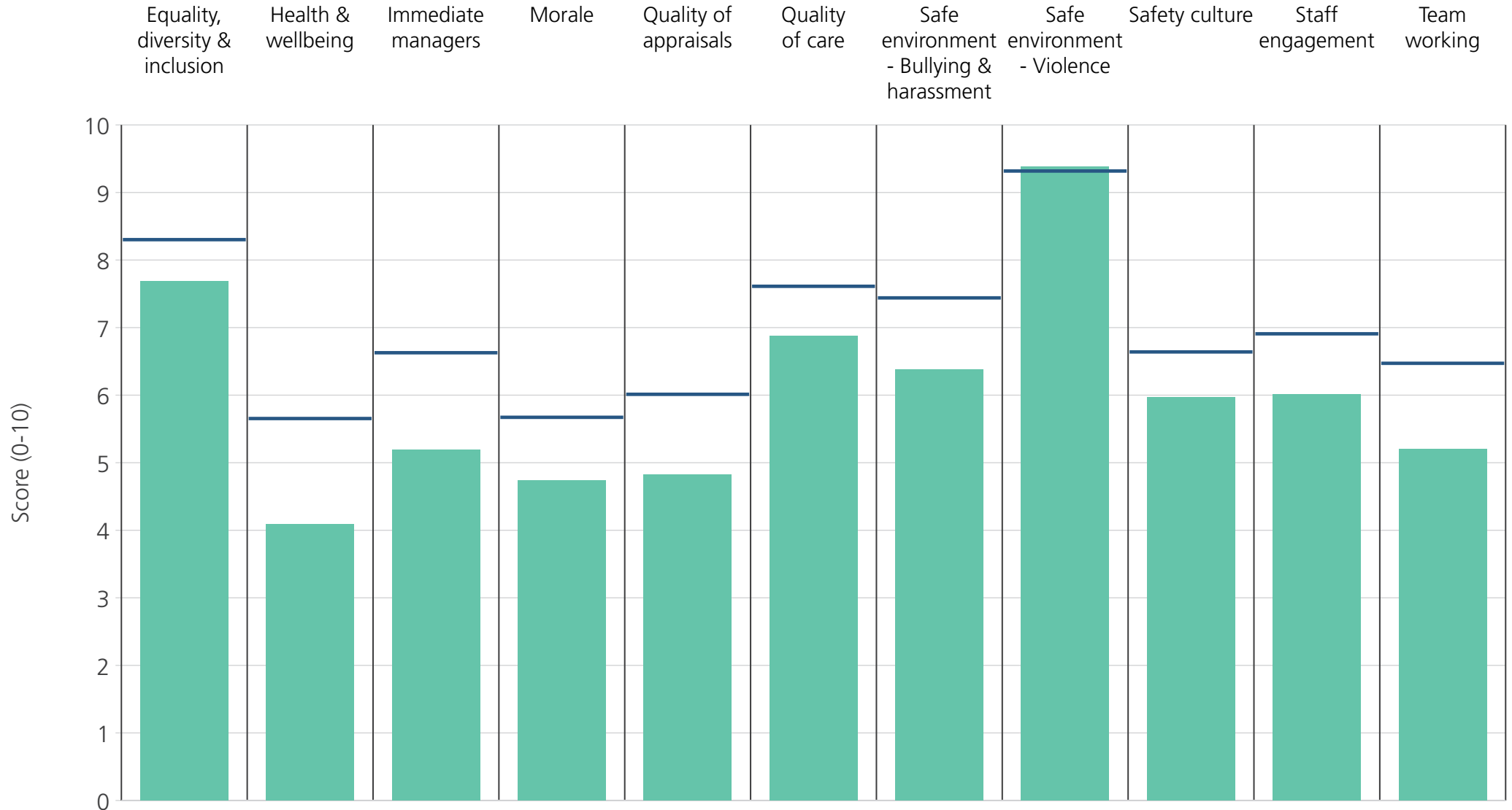
Directorate	8.2	5.9	6.9	5.5	6.5	8.0	7.3	8.5	7.0	7.3	6.6
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	134	137	138	125	98	138	133	130	133	144	142



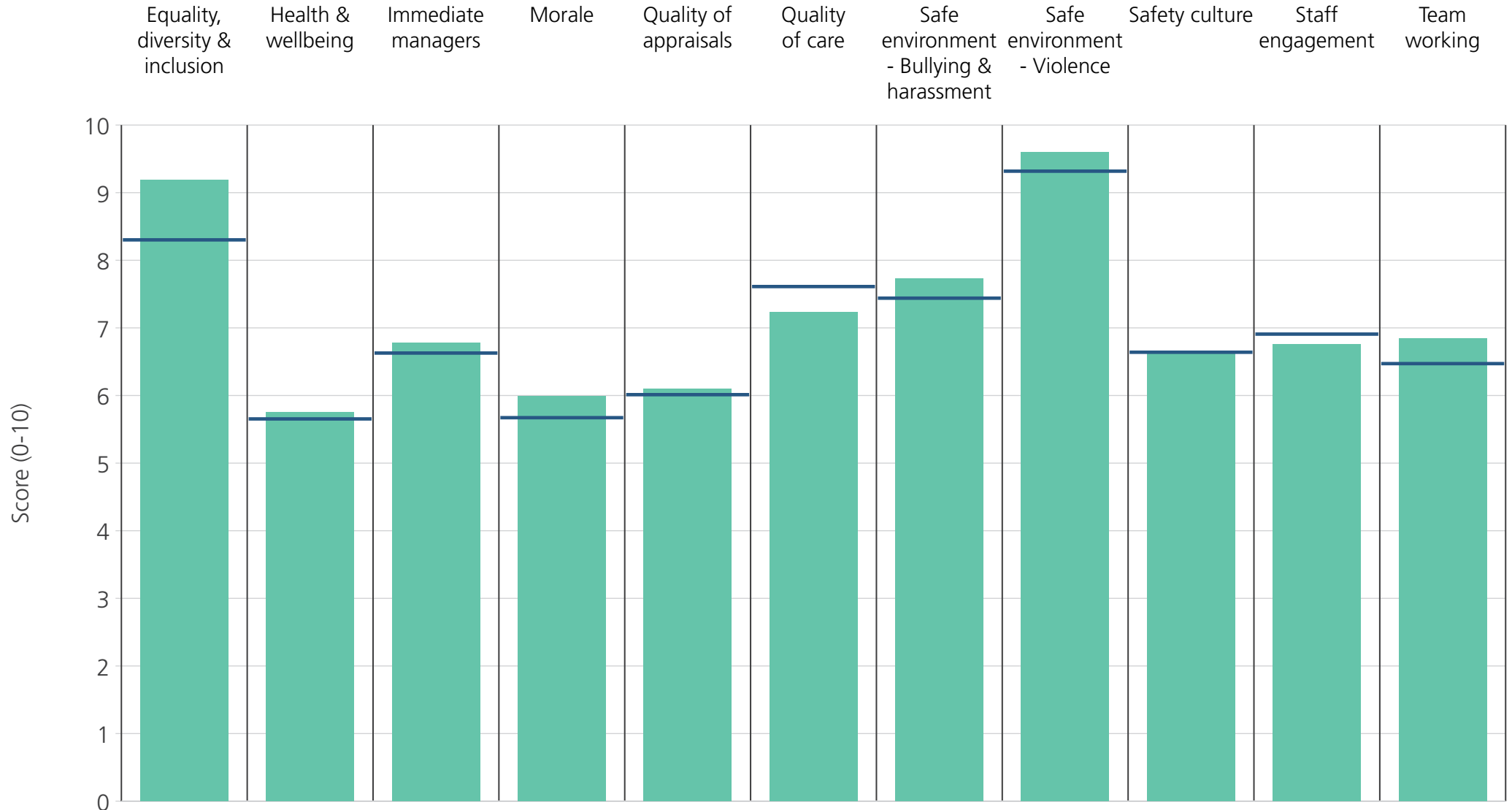
Directorate	8.8	5.2	7.0	5.8	6.2	7.3	7.7	9.5	6.7	7.0	6.8
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	202	203	204	199	172	199	202	201	200	207	205



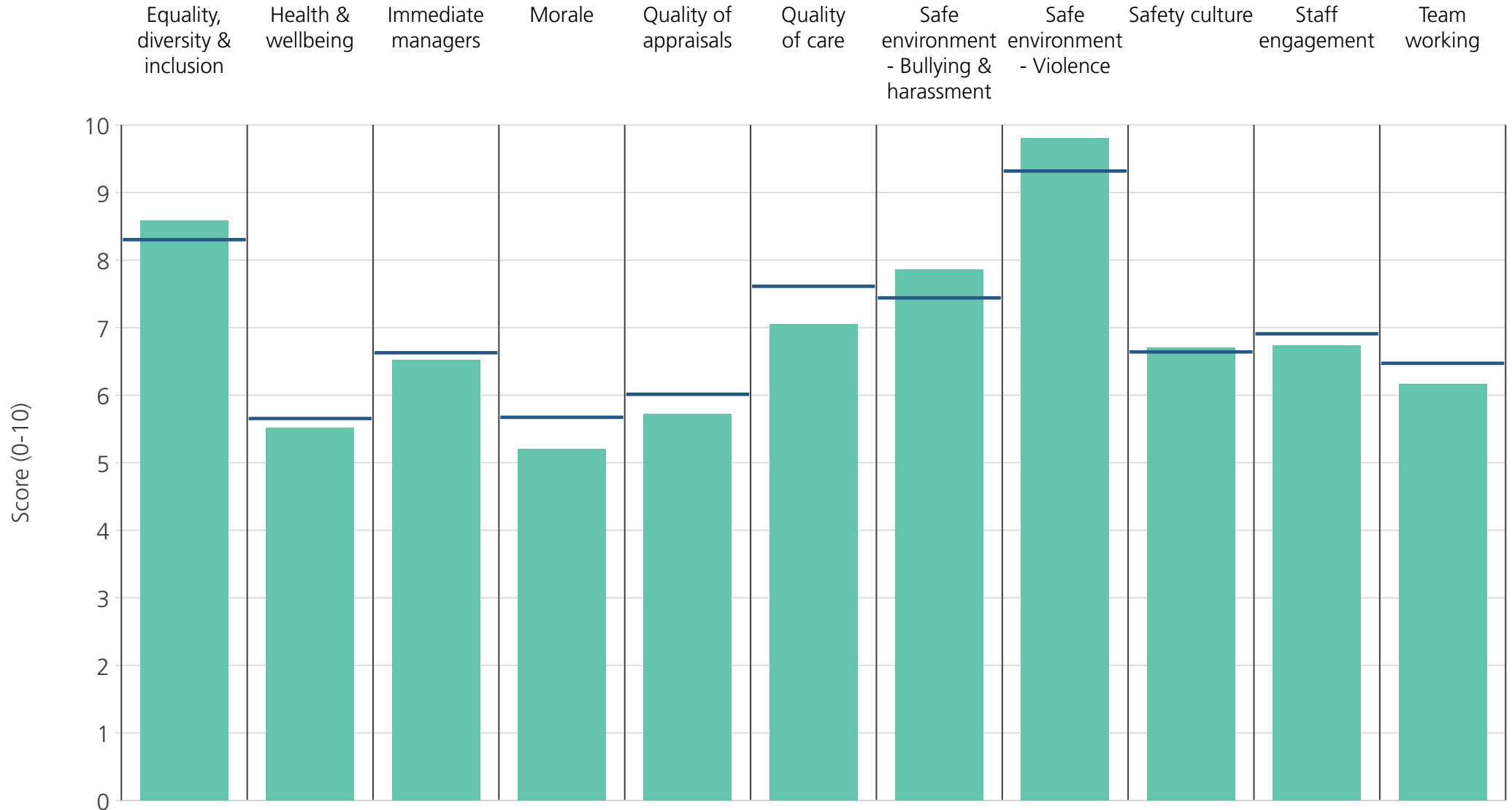
Directorate	8.3	5.1	6.0	5.4	4.6	7.7	7.6	9.5	6.5	6.5	5.4
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	192	192	191	187	160	191	191	192	189	196	192



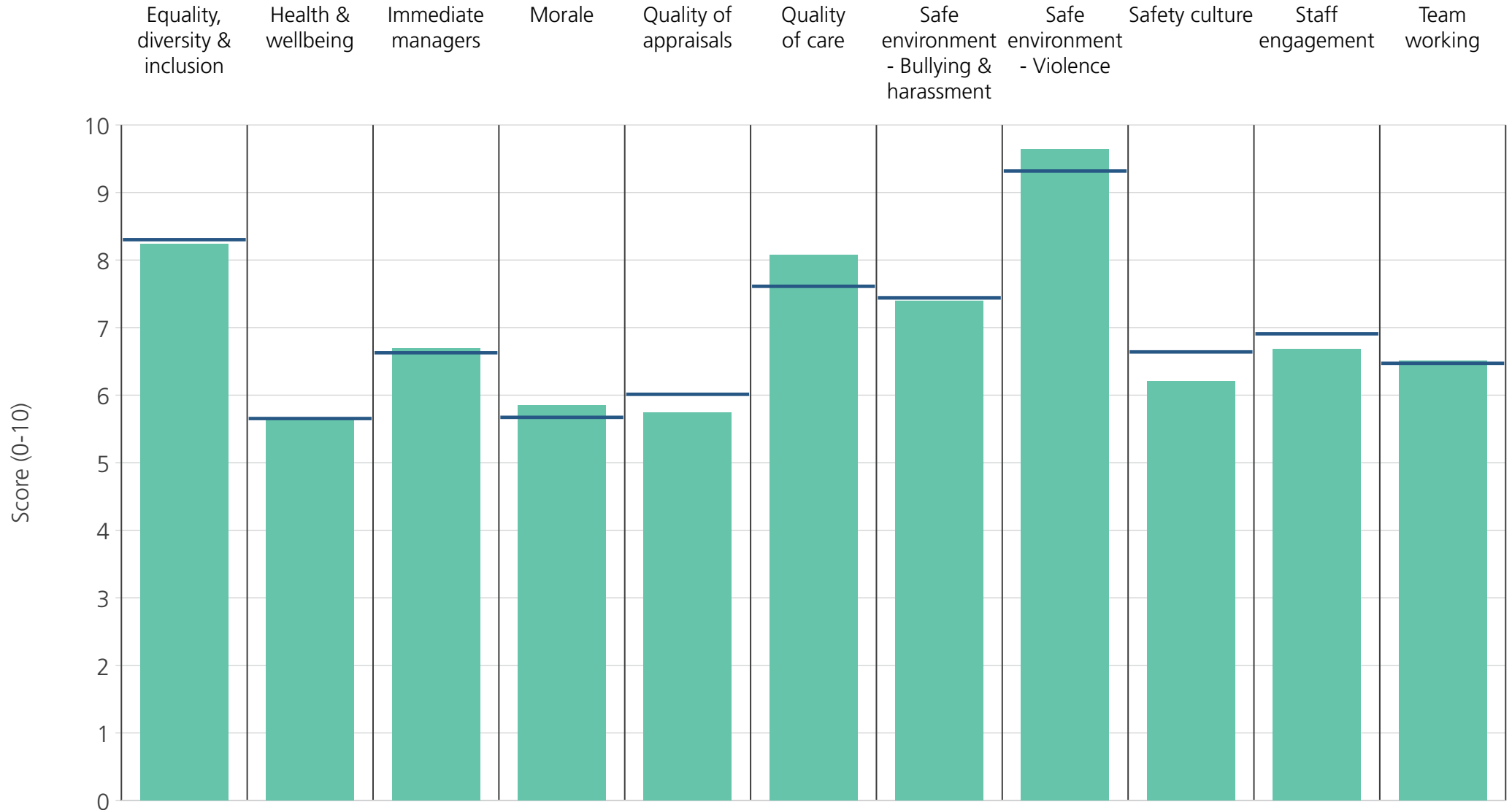
Directorate	7.7	4.1	5.2	4.7	4.8	6.9	6.4	9.4	6.0	6.0	5.2
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	127	129	129	126	108	128	127	125	128	132	131



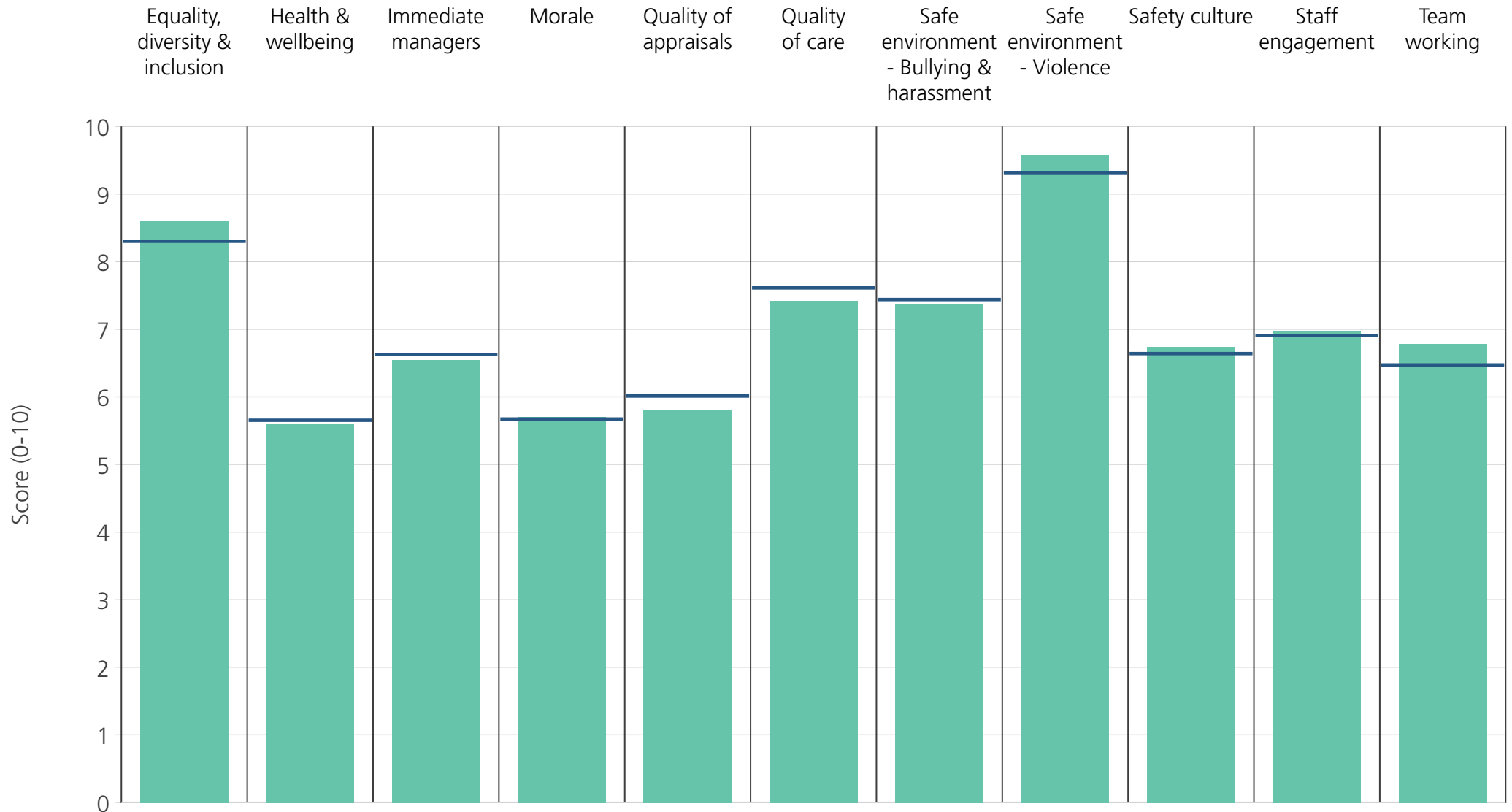
Directorate	9.2	5.8	6.8	6.0	6.1	7.2	7.7	9.6	6.7	6.8	6.8
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	156	158	157	152	143	156	156	158	155	162	160



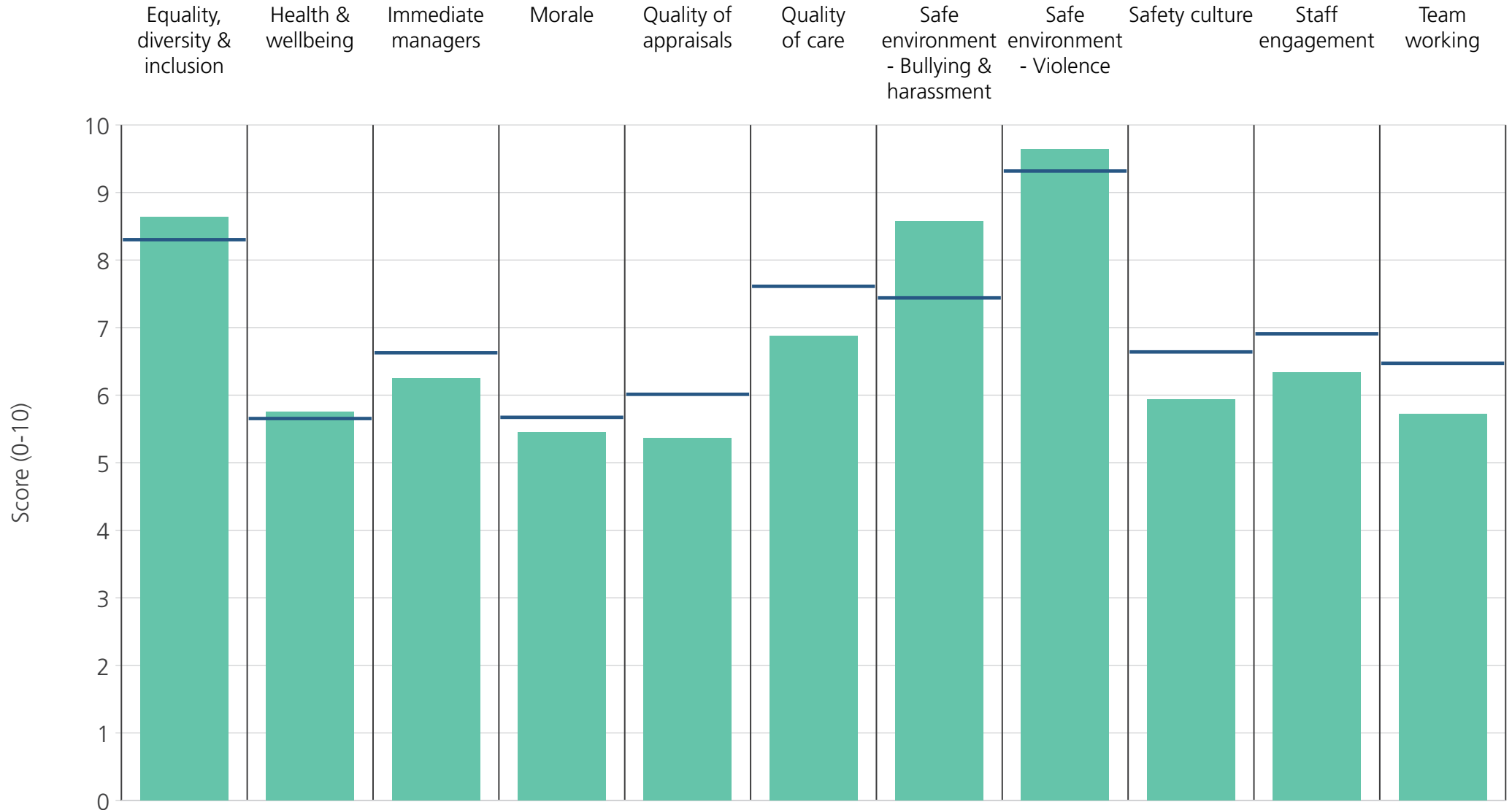
Directorate	8.6	5.5	6.5	5.2	5.7	7.1	7.9	9.8	6.7	6.7	6.2
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	138	138	137	137	103	125	137	138	138	138	135



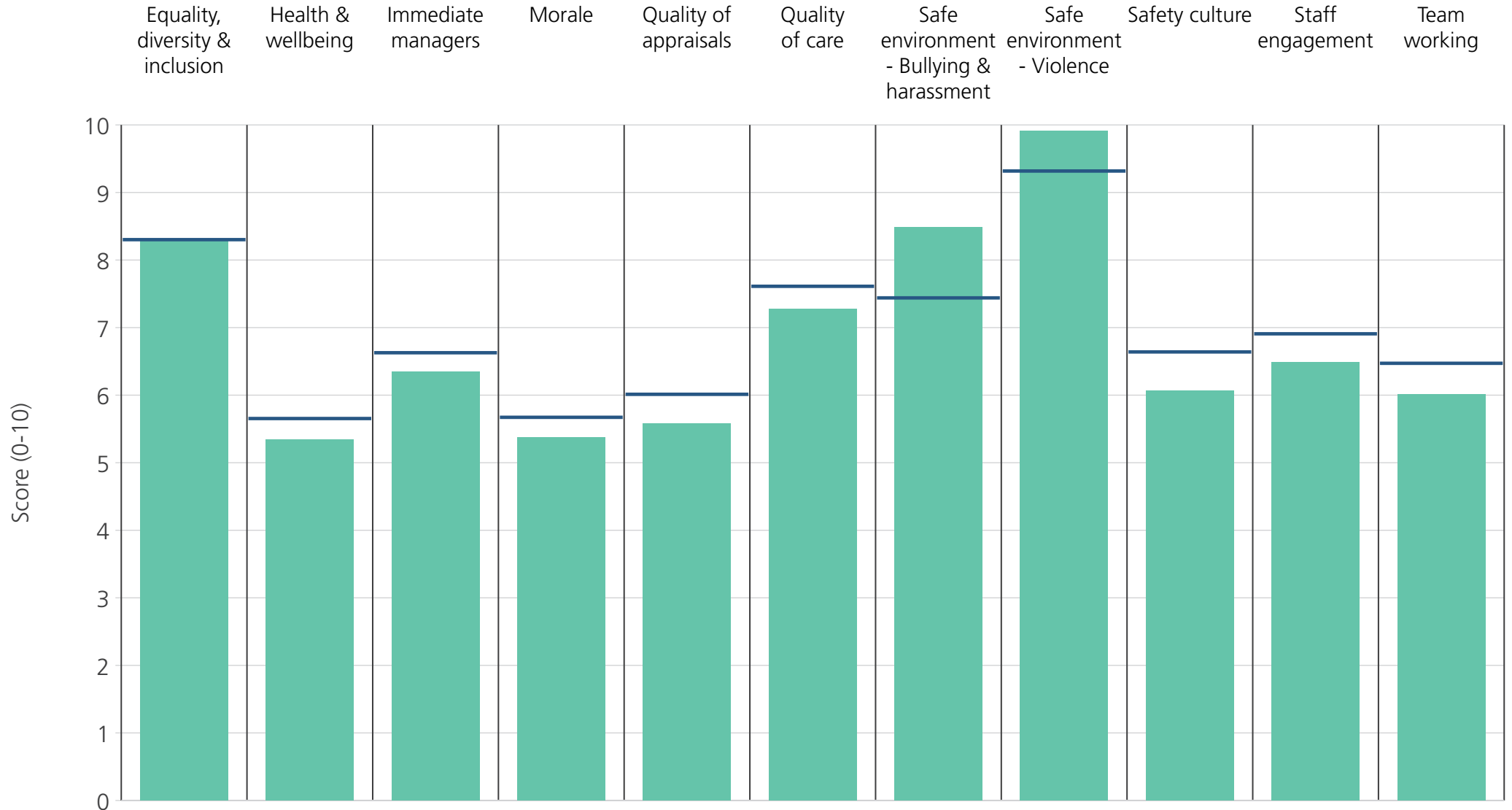
Directorate	8.2	5.6	6.7	5.8	5.7	8.1	7.4	9.6	6.2	6.7	6.5
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	93	95	96	89	74	92	92	93	92	98	97



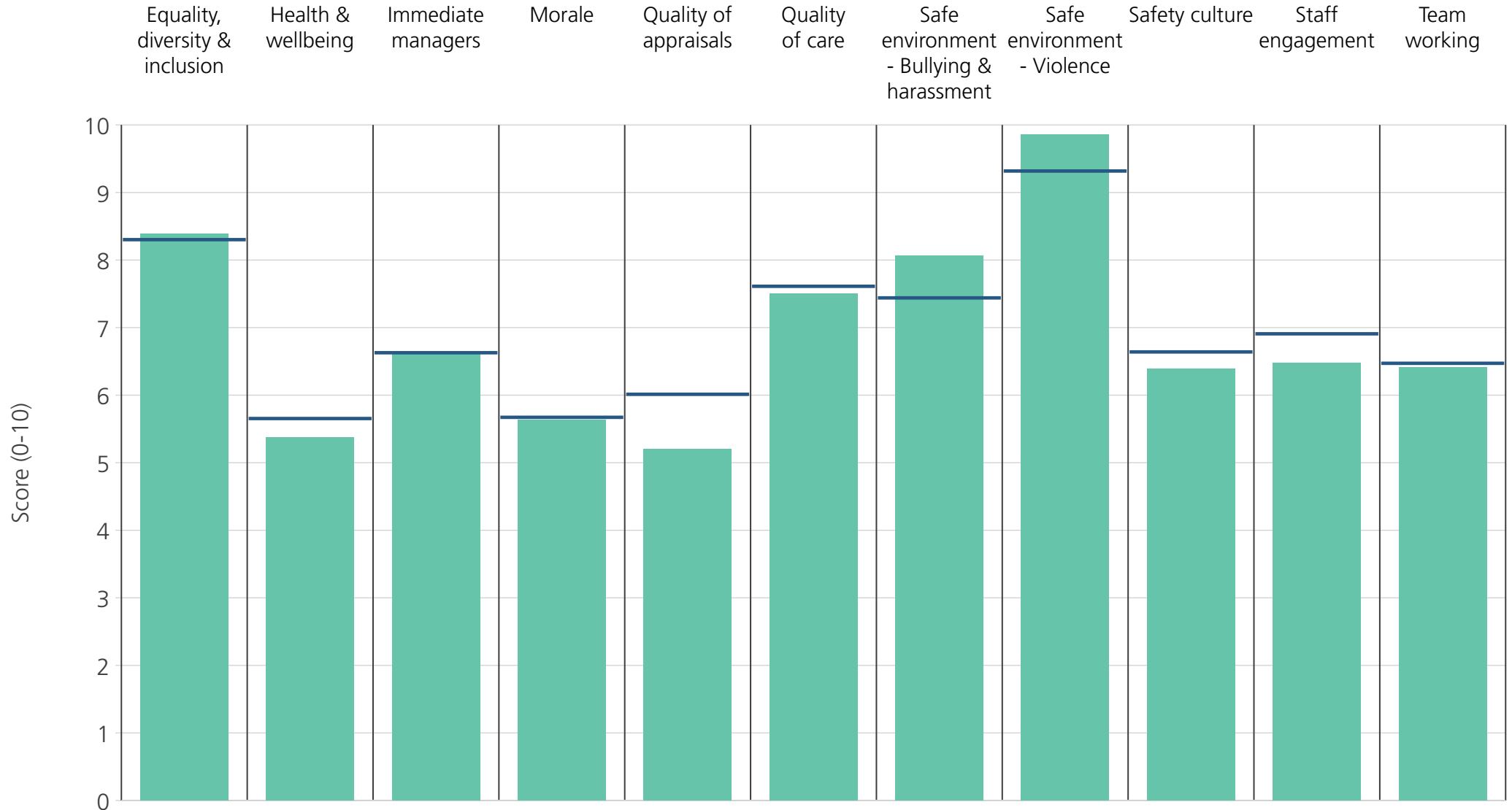
Directorate	8.6	5.6	6.5	5.7	5.8	7.4	7.4	9.6	6.7	7.0	6.8
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	78	78	78	76	63	78	78	78	78	79	78



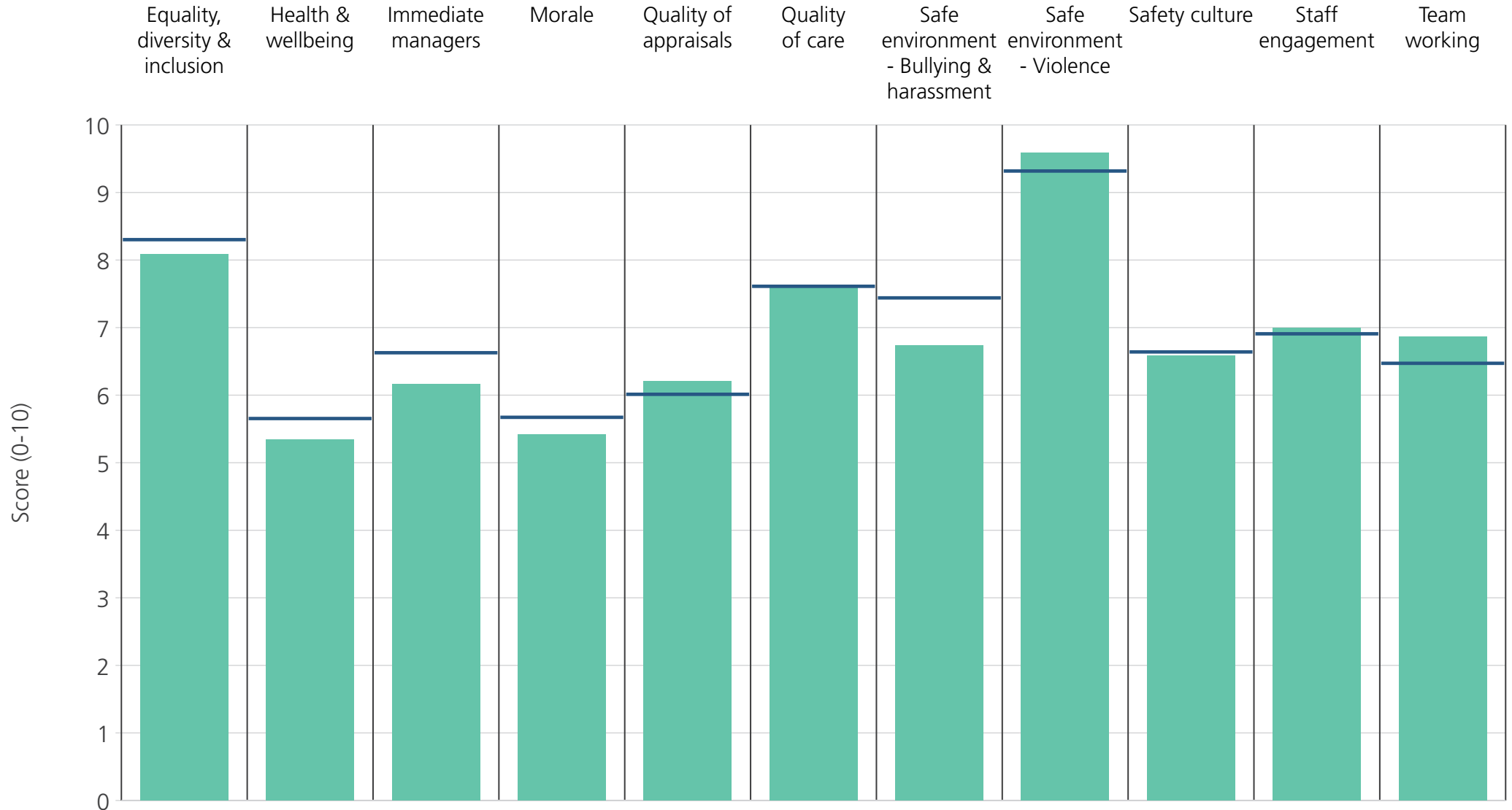
Directorate	8.6	5.8	6.3	5.5	5.4	6.9	8.6	9.6	5.9	6.3	5.7
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	83	83	84	80	62	62	83	83	83	84	83



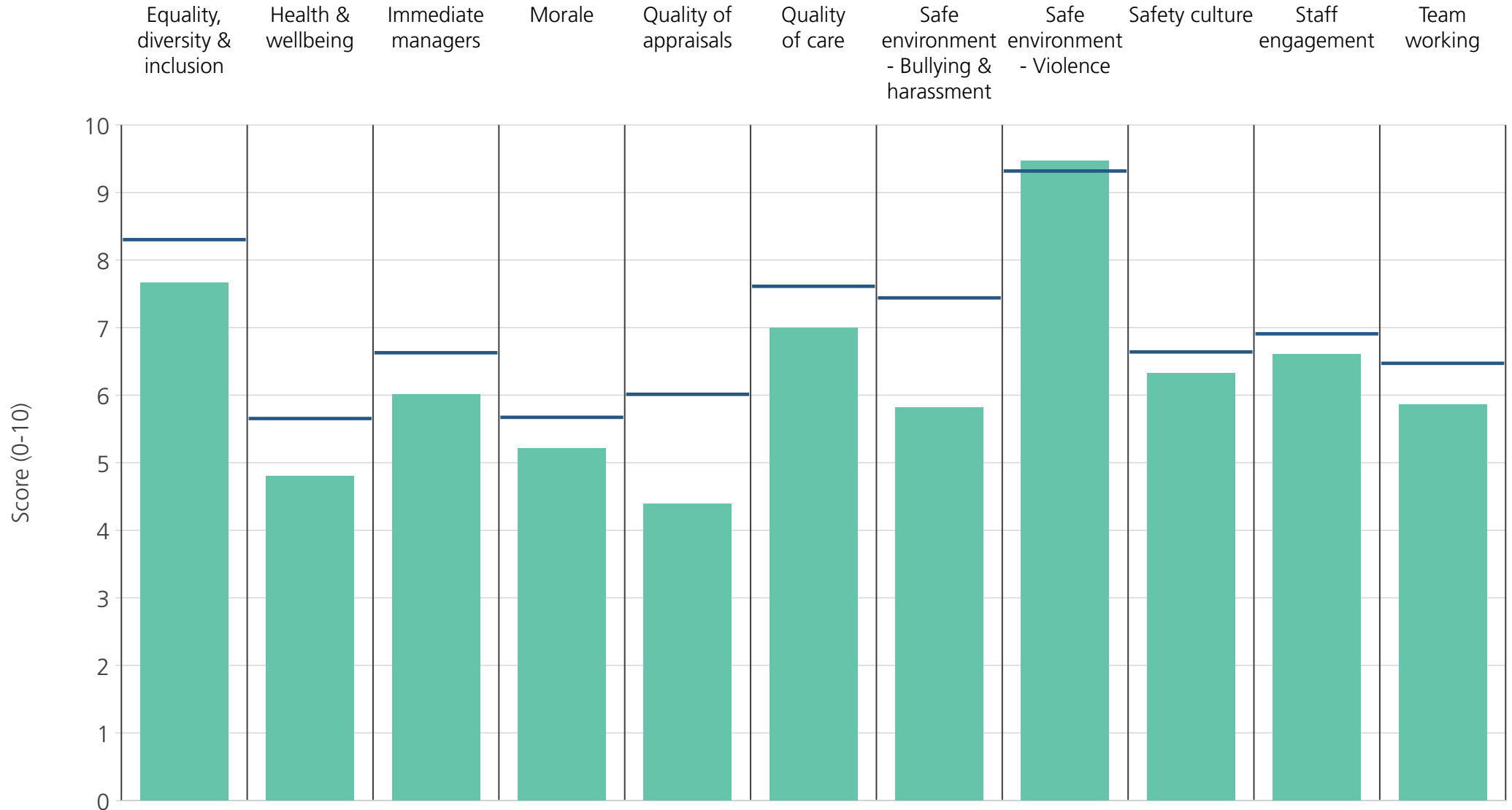
Directorate	8.3	5.3	6.3	5.4	5.6	7.3	8.5	9.9	6.1	6.5	6.0
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	110	112	112	111	89	57	112	111	110	113	113



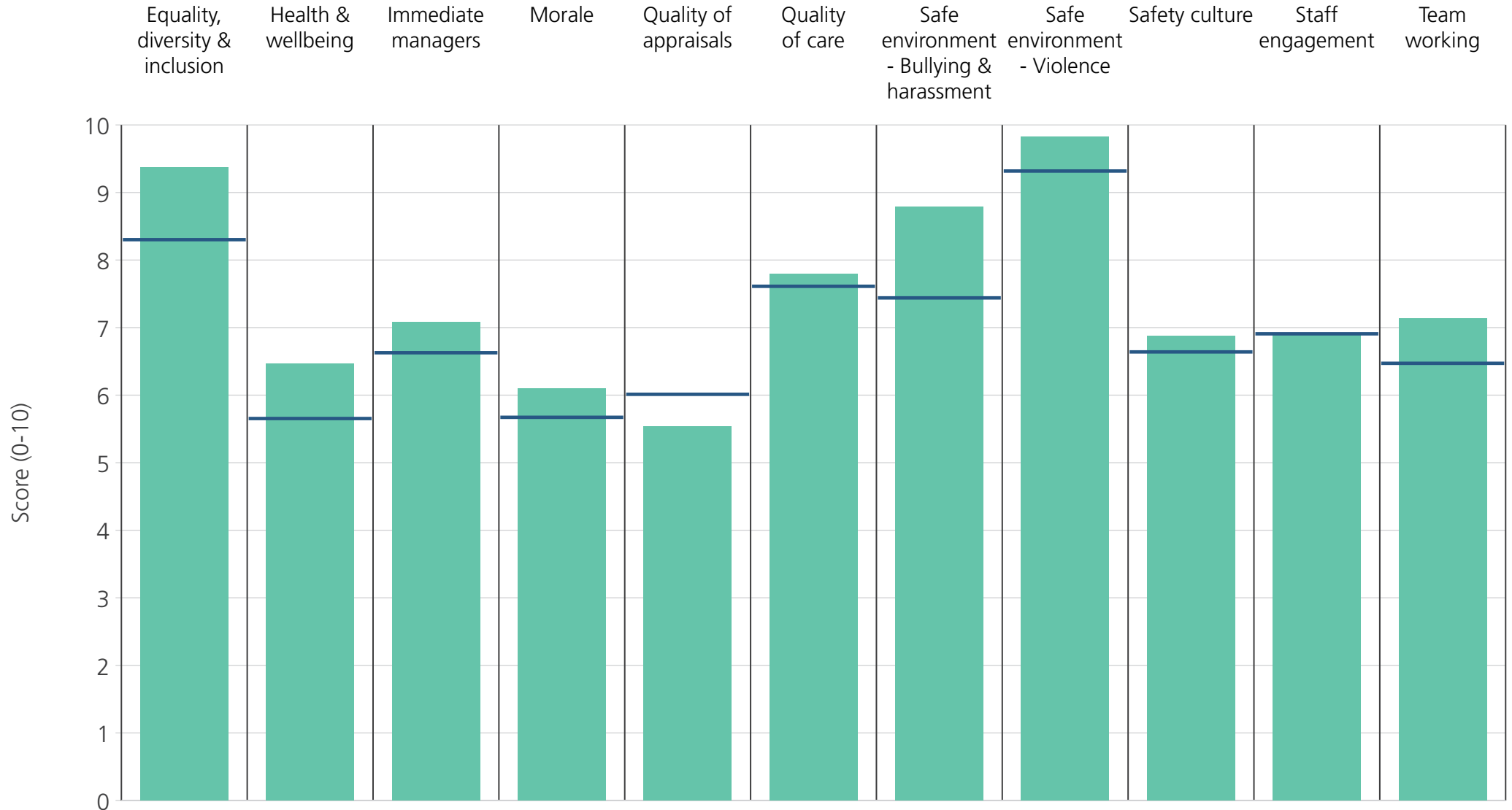
Directorate	8.4	5.4	6.6	5.6	5.2	7.5	8.1	9.9	6.4	6.5	6.4
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	82	84	84	82	57	57	81	83	83	85	83



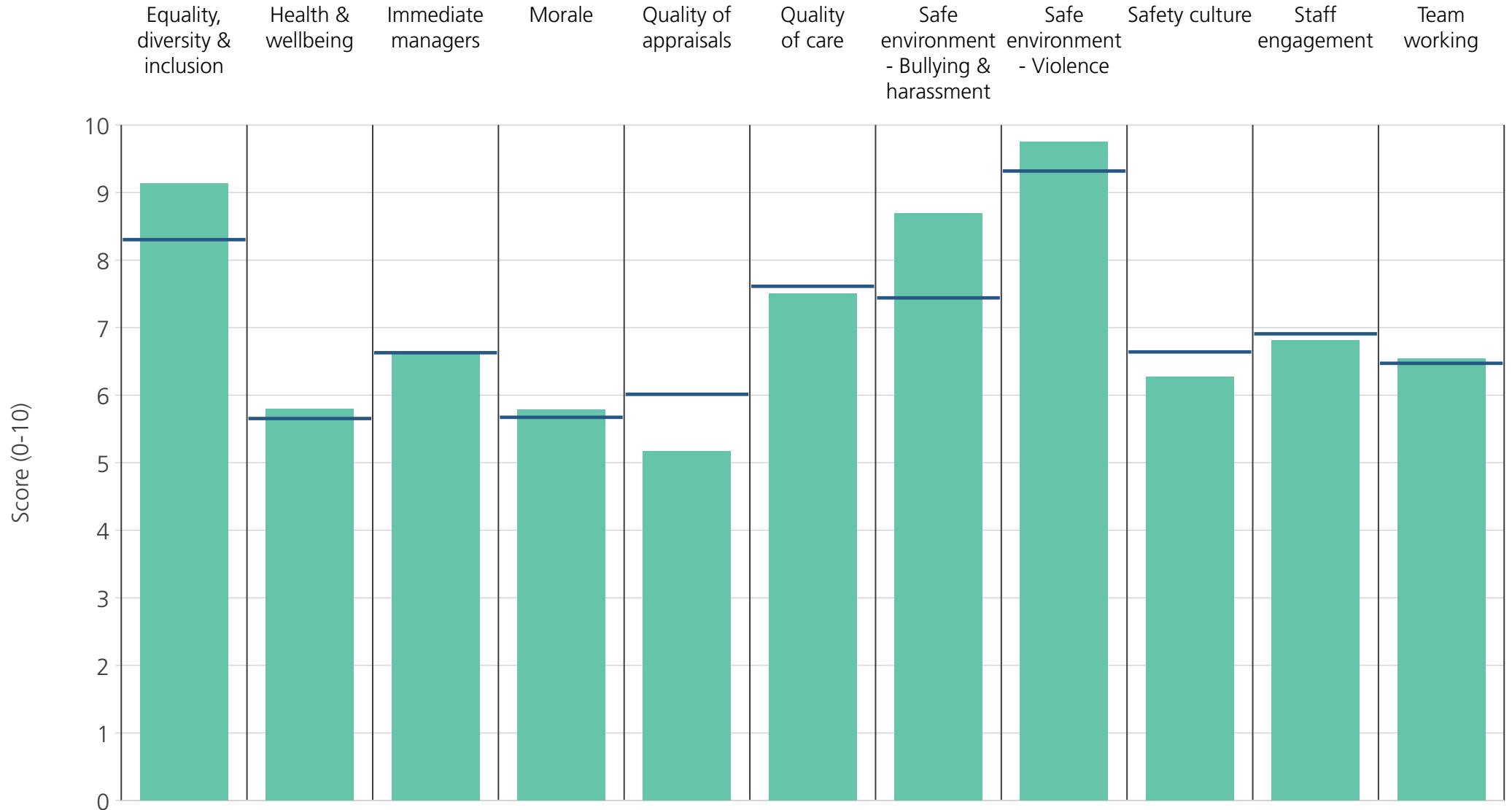
Directorate	8.1	5.3	6.2	5.4	6.2	7.6	6.7	9.6	6.6	7.0	6.9
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	47	48	48	47	37	47	47	48	47	49	49



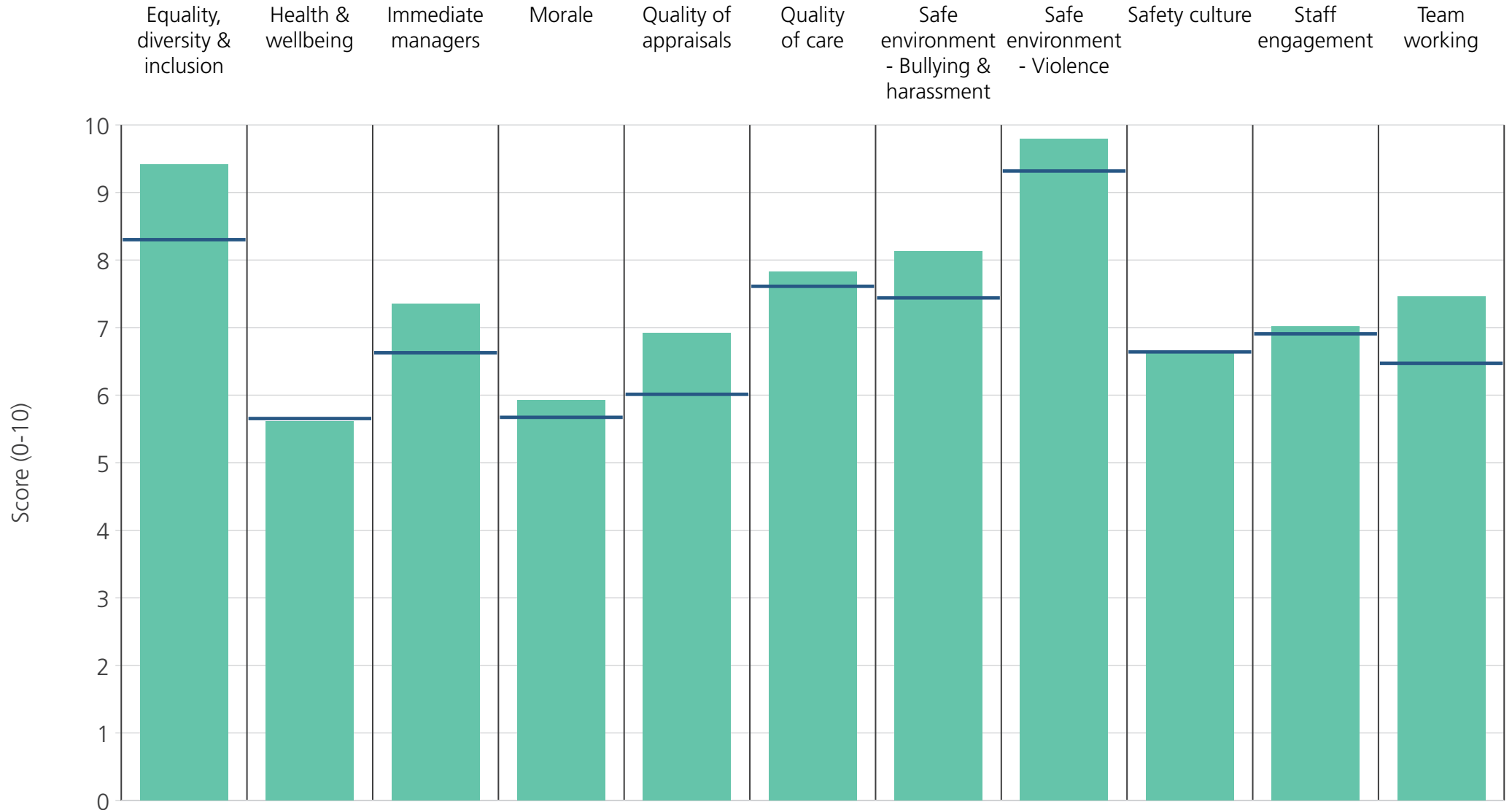
Directorate	7.7	4.8	6.0	5.2	4.4	7.0	5.8	9.5	6.3	6.6	5.9
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	70	69	71	69	53	66	69	69	70	71	71



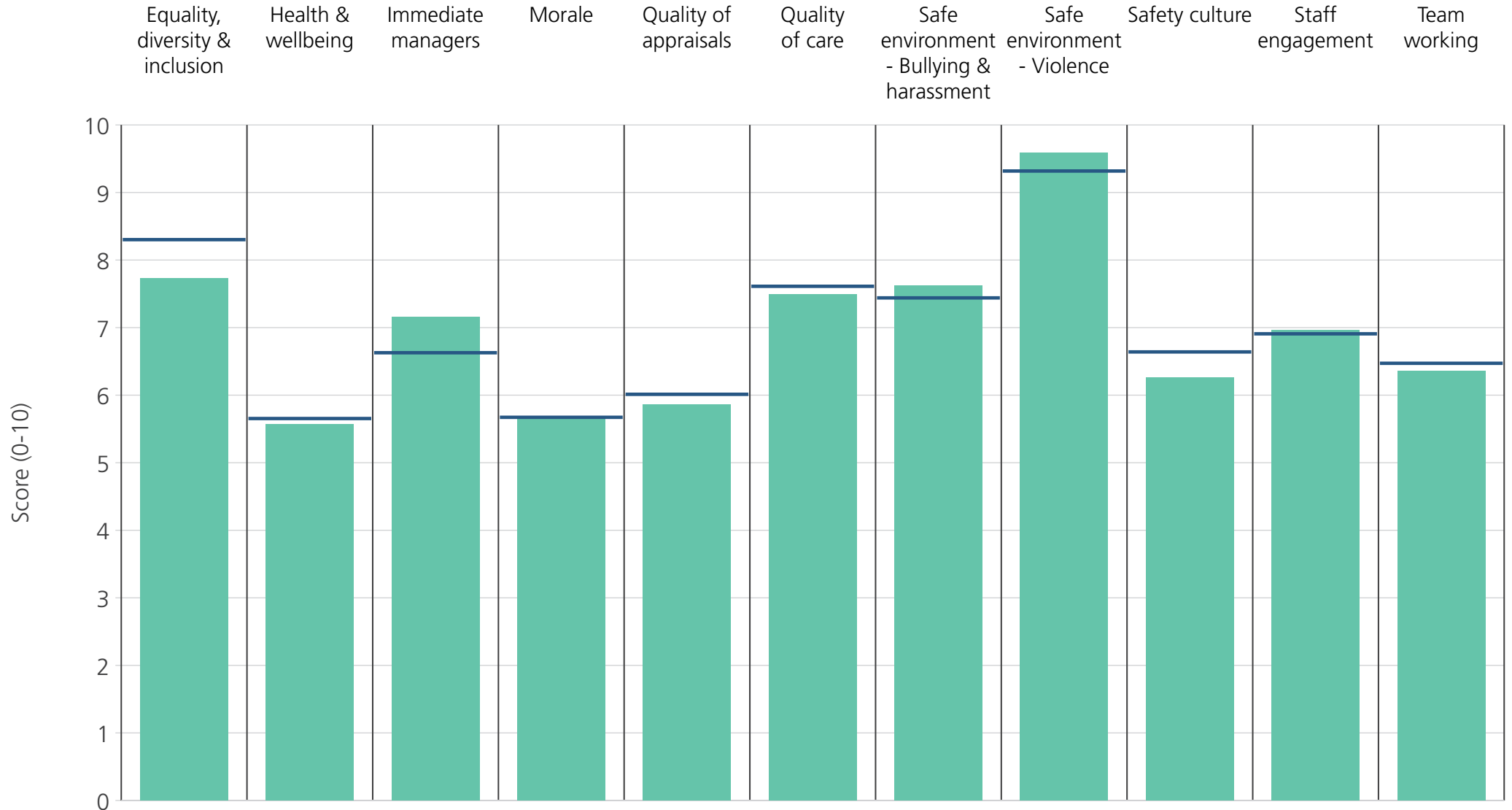
Directorate	9.4	6.5	7.1	6.1	5.5	7.8	8.8	9.8	6.9	6.9	7.1
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	77	77	79	78	54	74	77	77	77	79	78



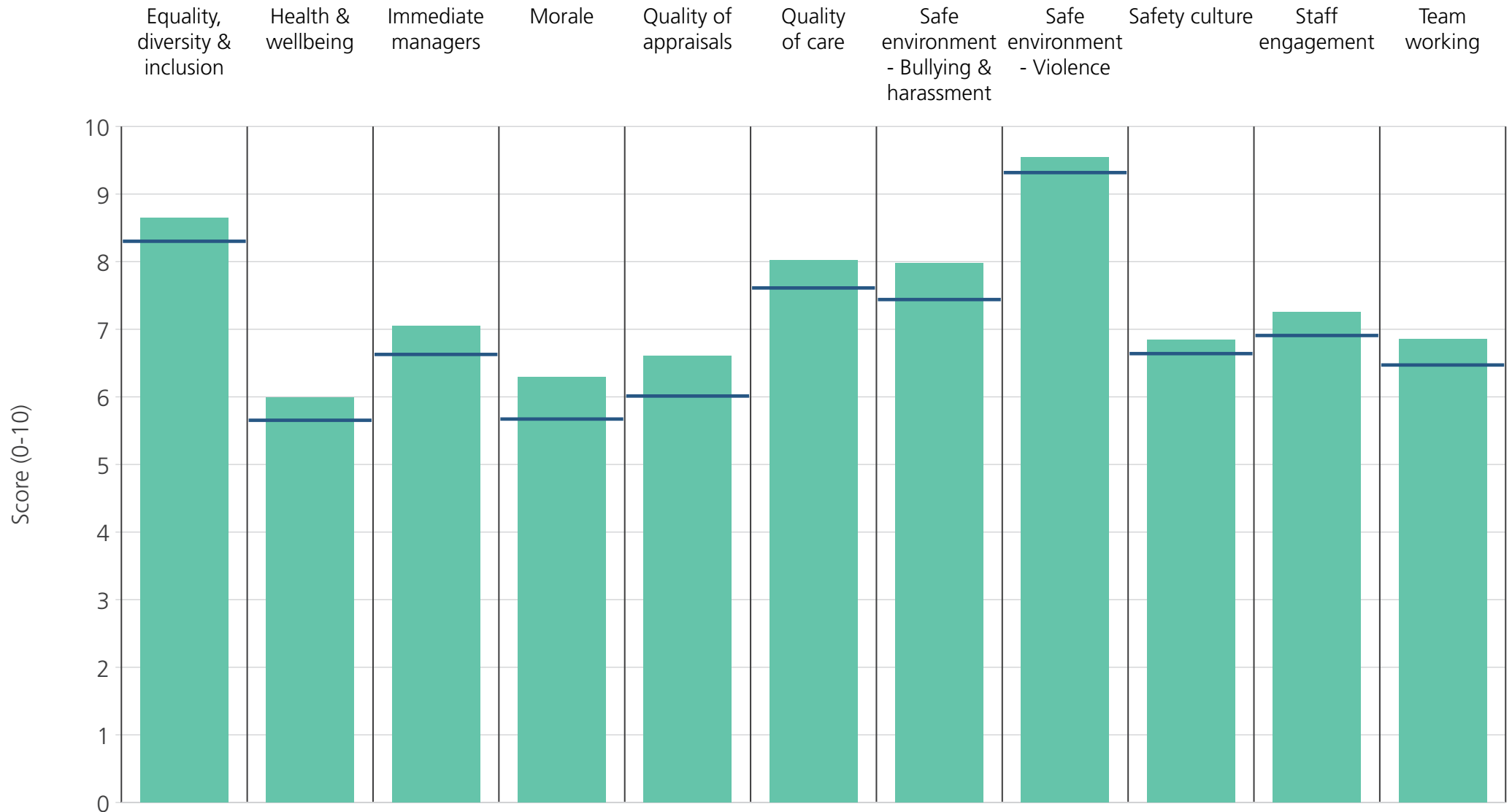
Directorate	9.1	5.8	6.6	5.8	5.2	7.5	8.7	9.7	6.3	6.8	6.5
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	52	52	52	51	44	44	51	52	51	53	52



Directorate	9.4	5.6	7.3	5.9	6.9	7.8	8.1	9.8	6.6	7.0	7.5
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	66	66	66	65	56	64	66	65	66	67	65



Directorate	7.7	5.6	7.2	5.7	5.9	7.5	7.6	9.6	6.3	7.0	6.4
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	66	66	66	65	54	57	66	64	66	70	69



Directorate	8.6	6.0	7.0	6.3	6.6	8.0	8.0	9.5	6.8	7.3	6.8
Your org	8.3	5.7	6.6	5.7	6.0	7.6	7.4	9.3	6.6	6.9	6.5
Responses	297	303	302	293	235	247	294	300	299	306	300