

Walsall Healthcare NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Women's, Children's & Clinical Support Services	26
Themes – Directorates 1	4		
Add Prof Scientific and Technic	5		
Additional Clinical Services	6		
Administrative and Clerical	7		
Allied Health Professionals	8		
Estates and Ancillary	9		
Healthcare Scientists	10		
Medical and Dental	11		
Nursing and Midwifery Registered & Post Registered Students	12		
Themes – Directorates 2	13		
Adult Community	14		
Chief Executive Directorate & Directorate of Transformation & Strategy	15		
Estates and Facilities	16		
Finance Directorate	17		
Governance Directorate	18		
Informatics Directorate	19		
Medical Directorate	20		
Medicine & Long-Term Conditions	21		
Nurse Directorate	22		
Operations Directorate	23		
People & Culture Directorate	24		
Surgery	25		

This directorate report for Walsall Healthcare NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Walsall Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

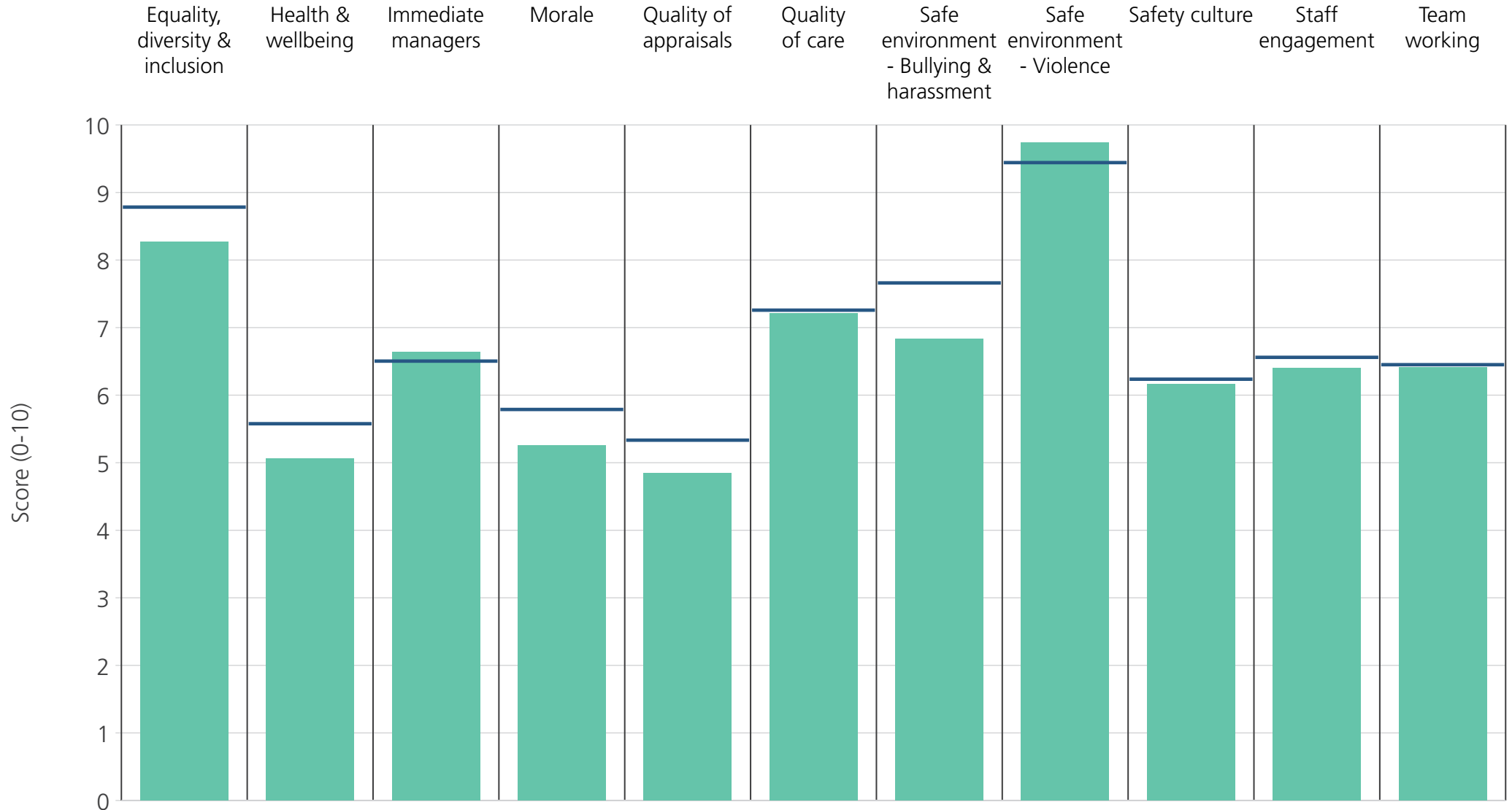
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

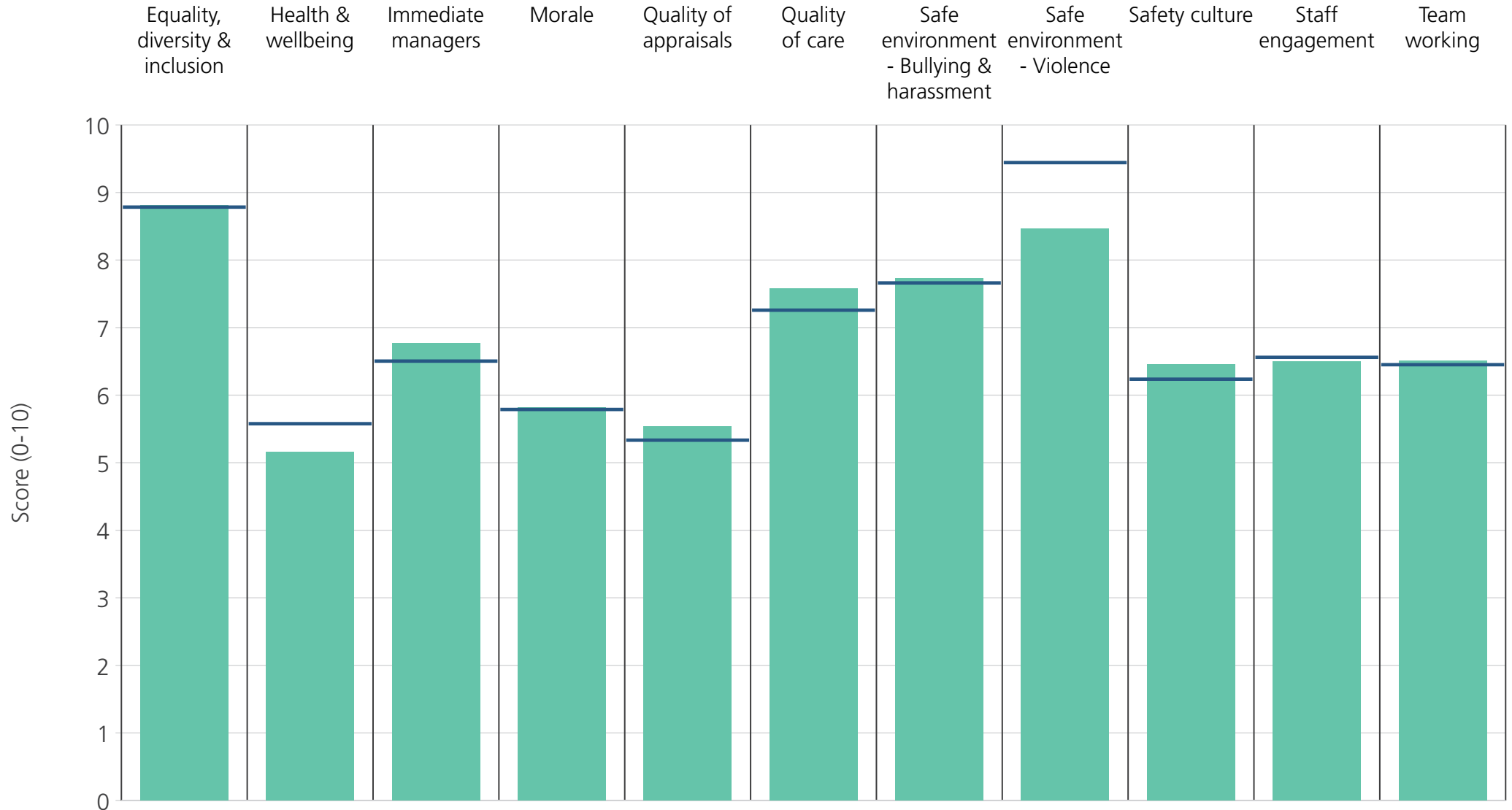


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

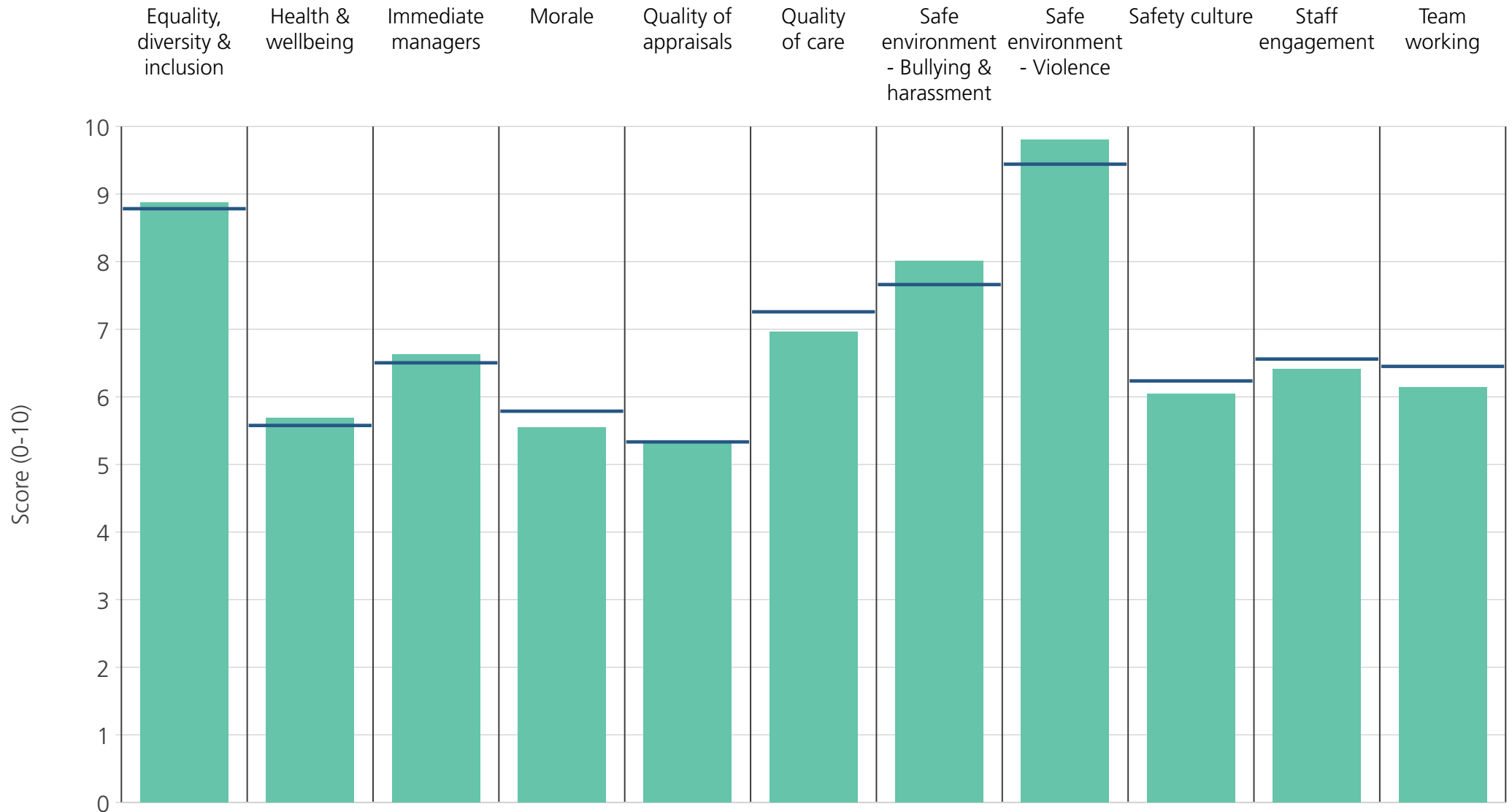
Directorates 1



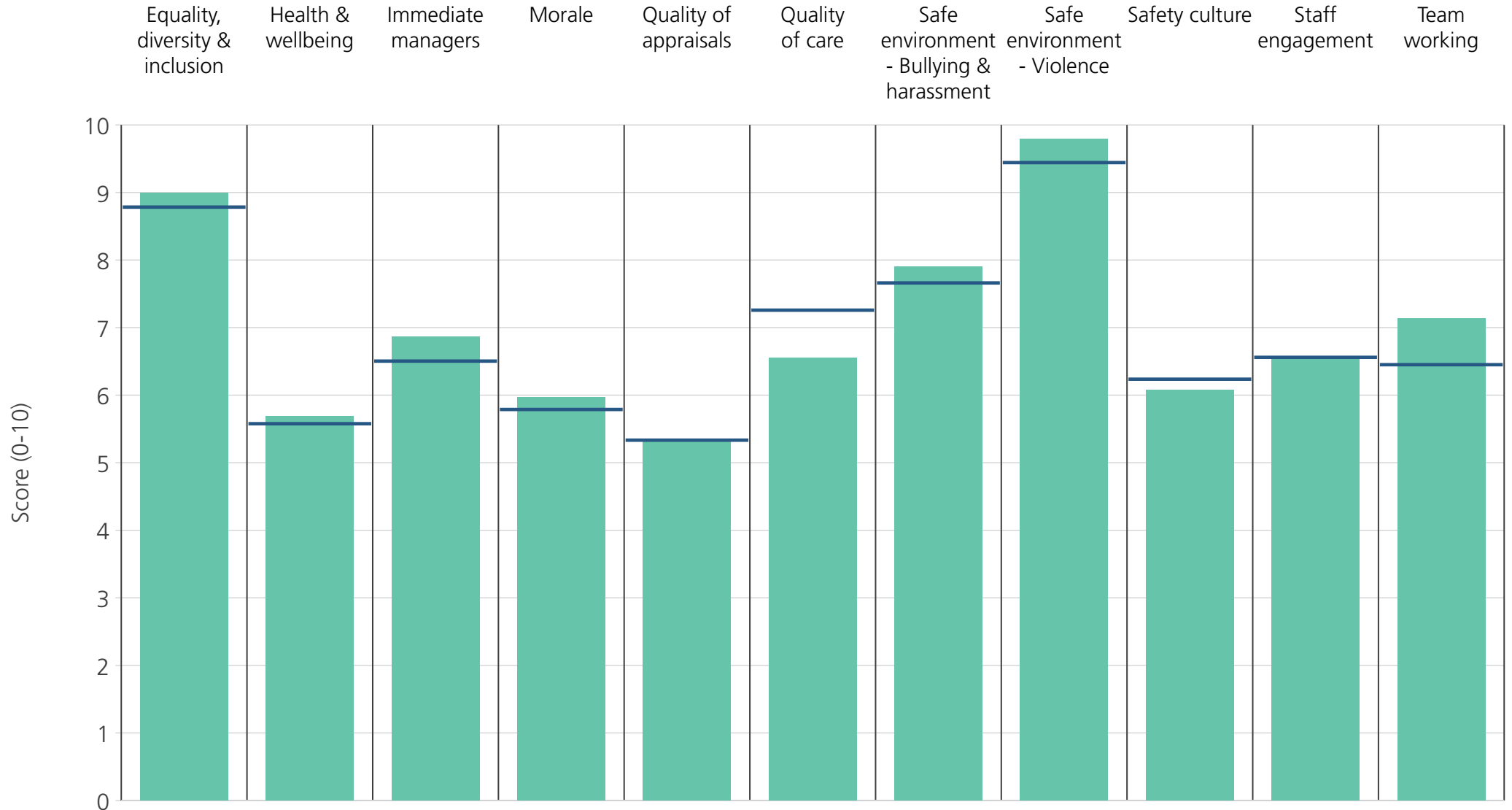
Directorate	8.3	5.1	6.6	5.3	4.8	7.2	6.8	9.7	6.2	6.4	6.4
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	40	40	39	39	39	40	40	38	40	40	40



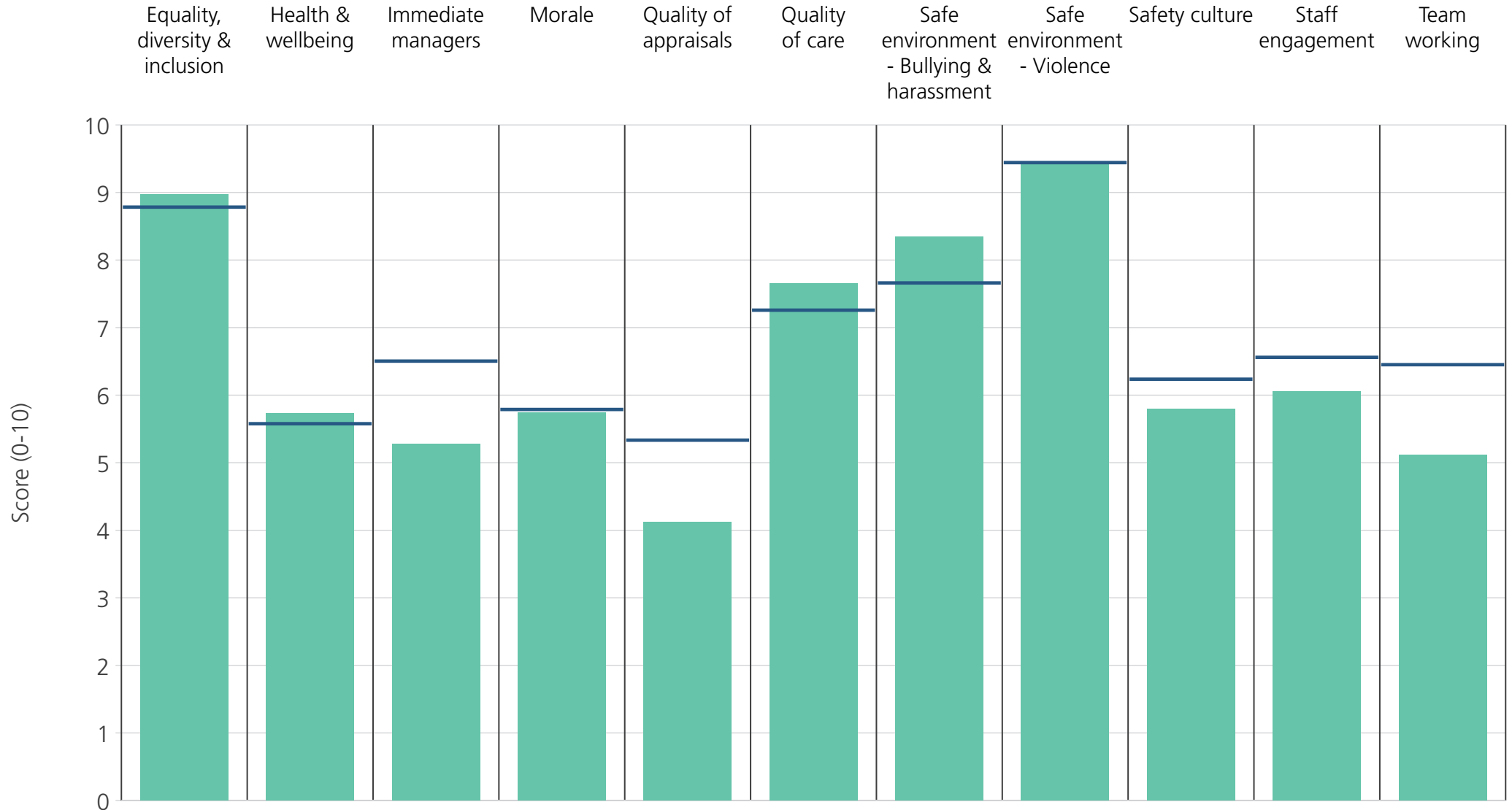
Directorate	8.8	5.2	6.8	5.8	5.5	7.6	7.7	8.5	6.5	6.5	6.5
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	147	149	148	142	125	147	145	145	145	149	145



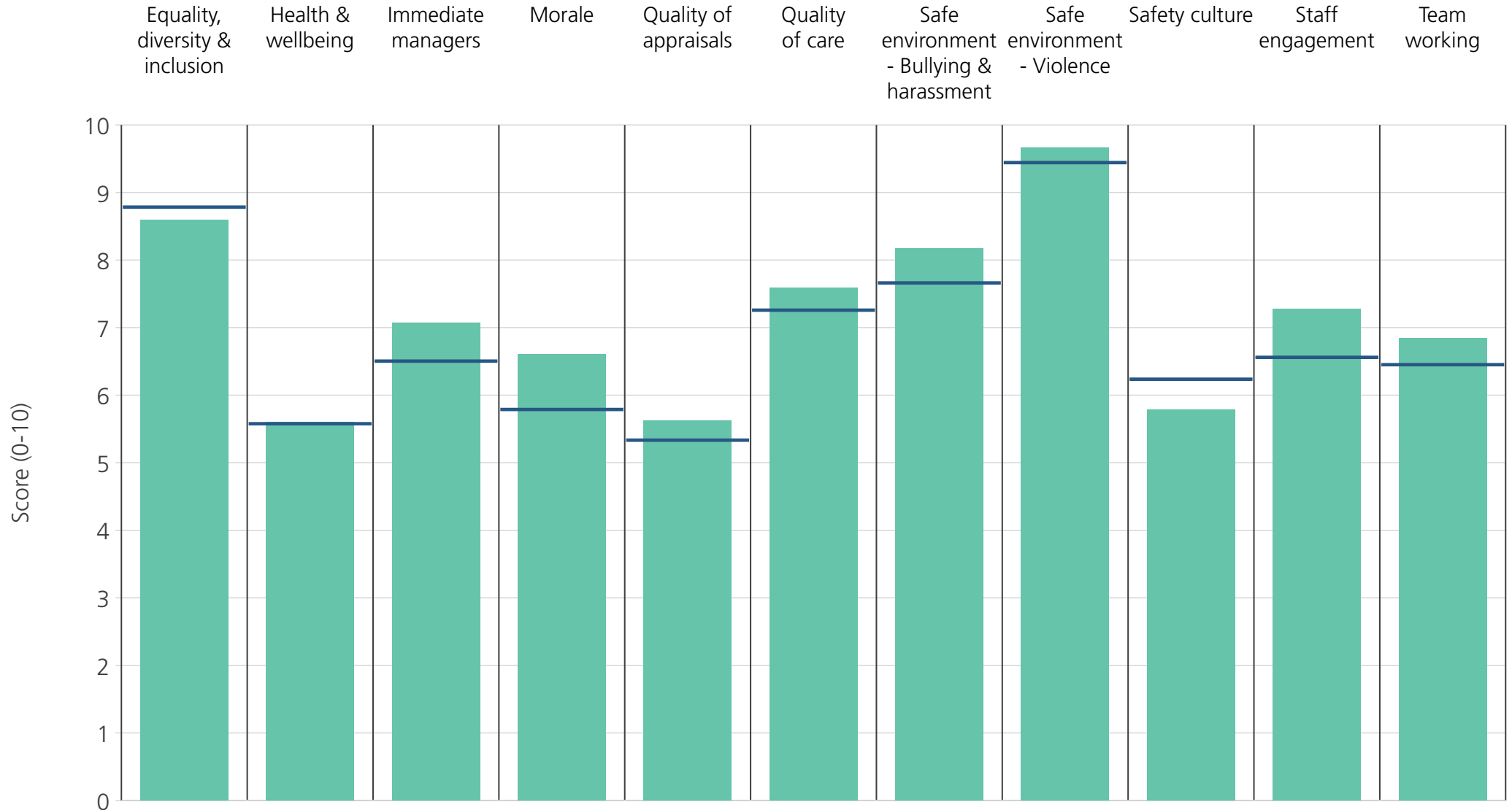
Directorate	8.9	5.7	6.6	5.5	5.3	7.0	8.0	9.8	6.0	6.4	6.1
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	378	383	388	377	303	237	383	379	378	394	382



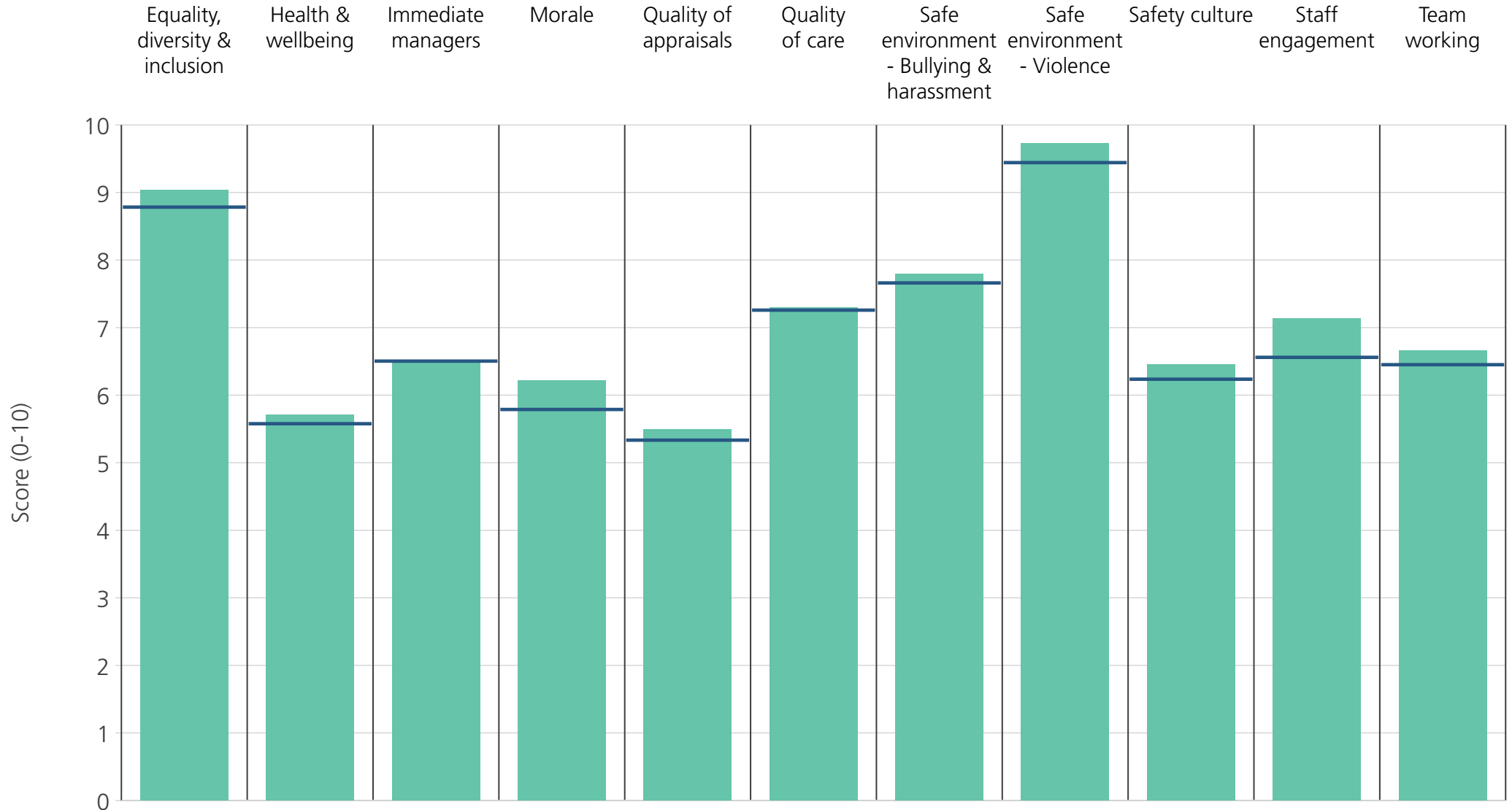
Directorate	9.0	5.7	6.9	6.0	5.3	6.6	7.9	9.8	6.1	6.6	7.1
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	98	98	97	98	91	96	97	98	98	98	95



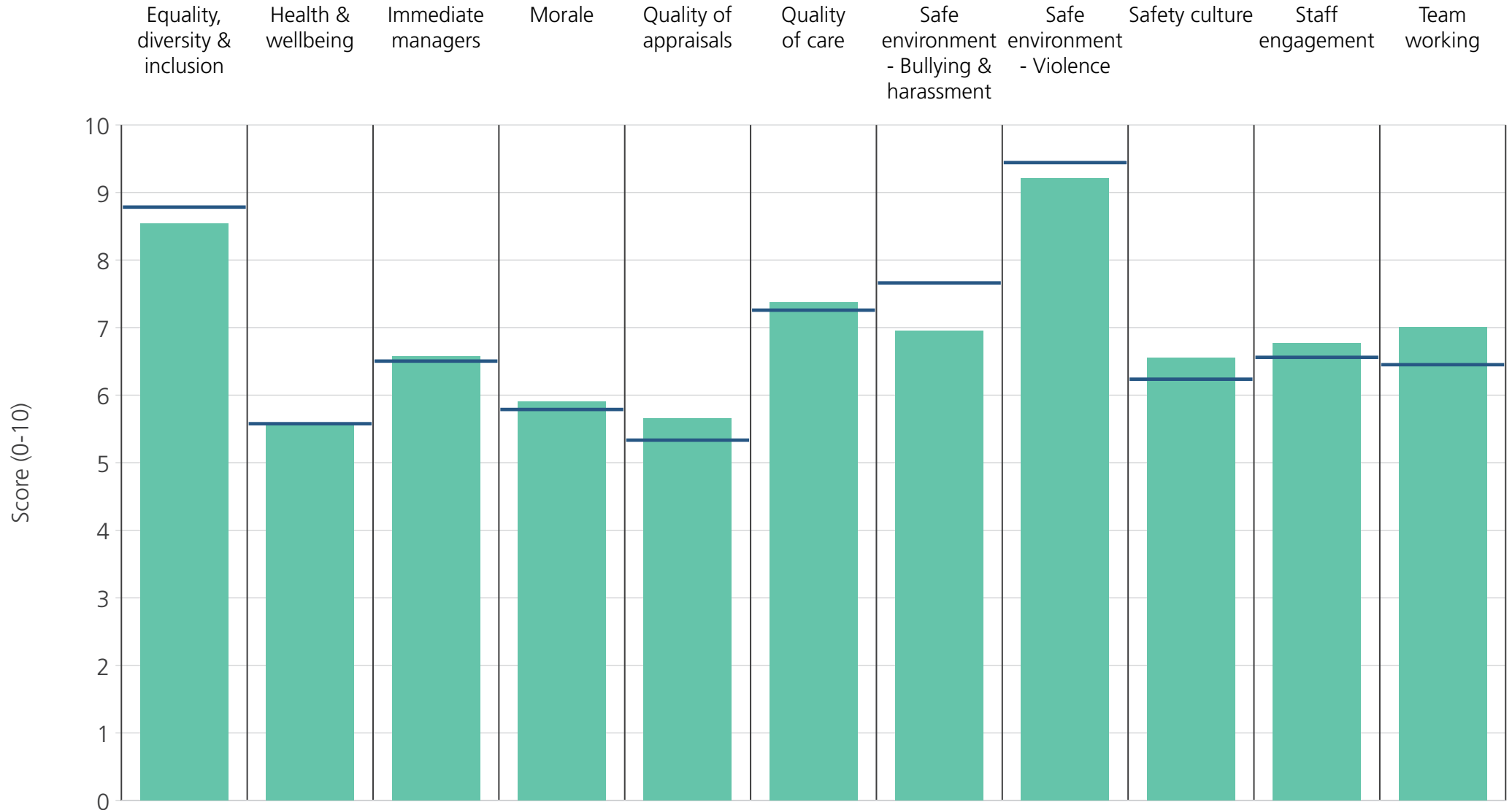
Directorate	9.0	5.7	5.3	5.7	4.1	7.7	8.3	9.5	5.8	6.1	5.1
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	128	129	130	121	94	113	118	124	132	131	125



Directorate	8.6	5.6	7.1	6.6	5.6	7.6	8.2	9.7	5.8	7.3	6.8
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	19	20	20	19	18	20	20	20	19	21	21

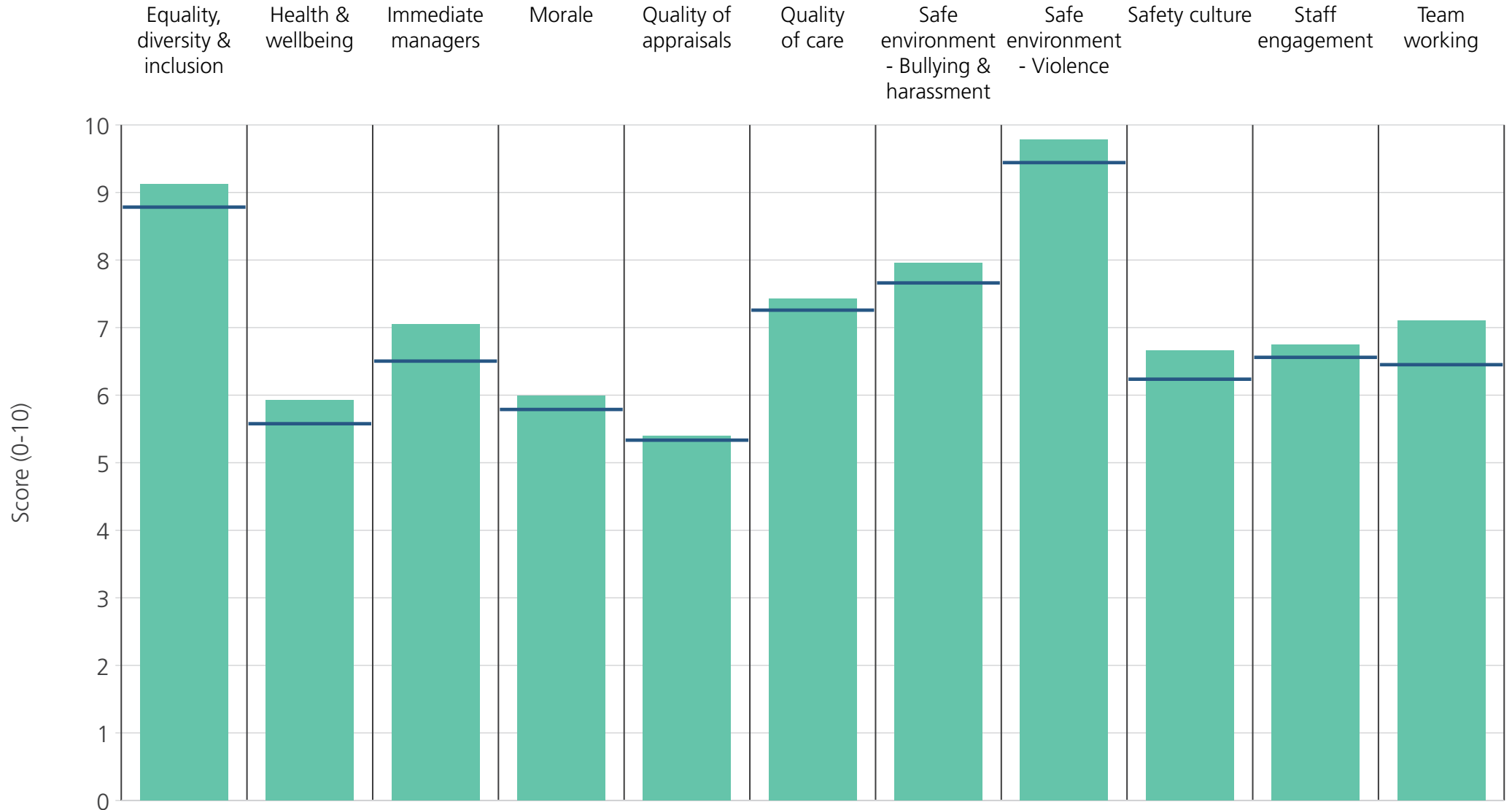


Directorate	9.0	5.7	6.5	6.2	5.5	7.3	7.8	9.7	6.5	7.1	6.7
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	98	99	99	97	88	100	98	98	97	100	98

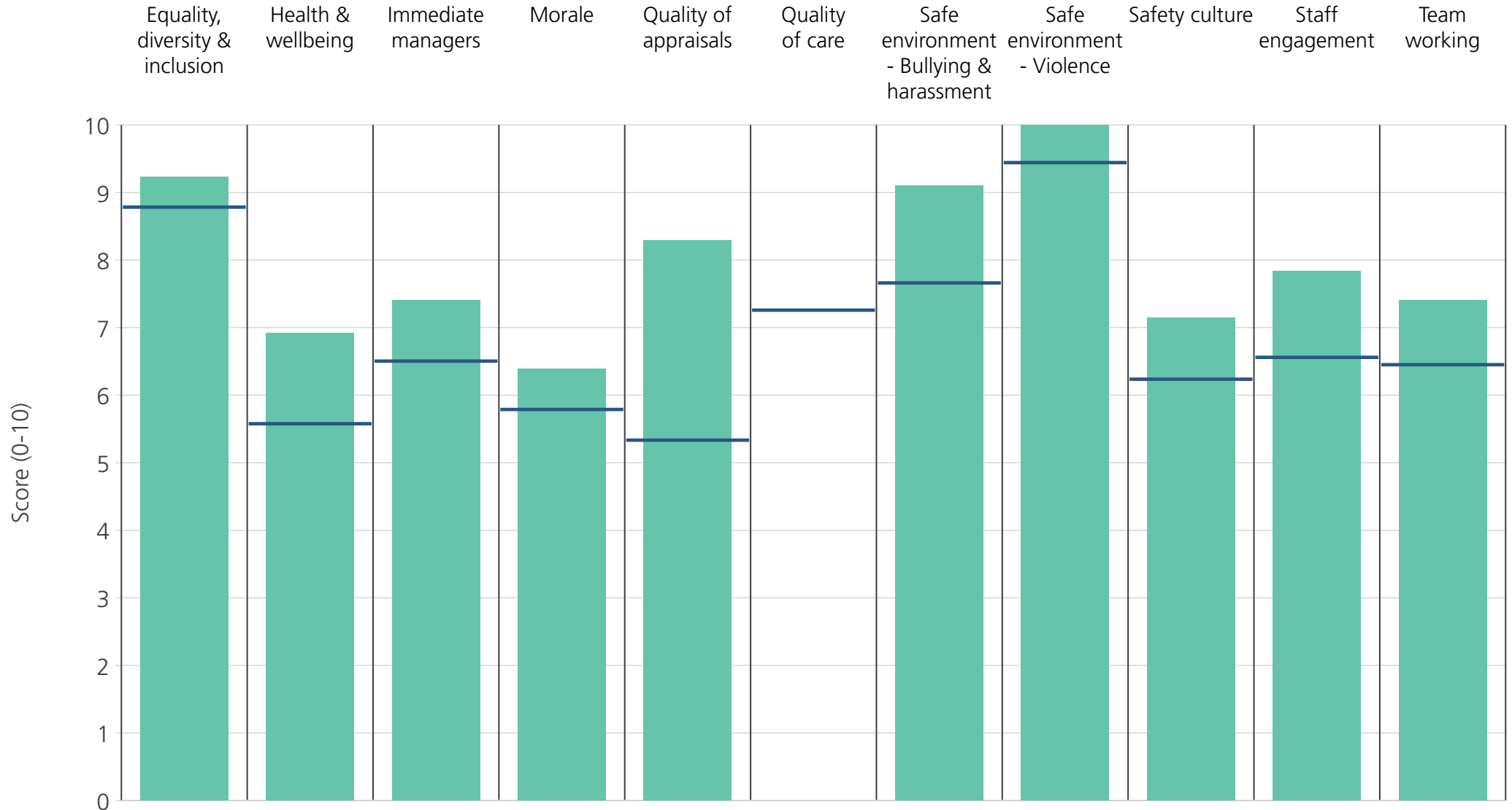


Directorate	8.5	5.6	6.6	5.9	5.7	7.4	7.0	9.2	6.5	6.8	7.0
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	338	337	337	335	292	331	334	335	339	339	332

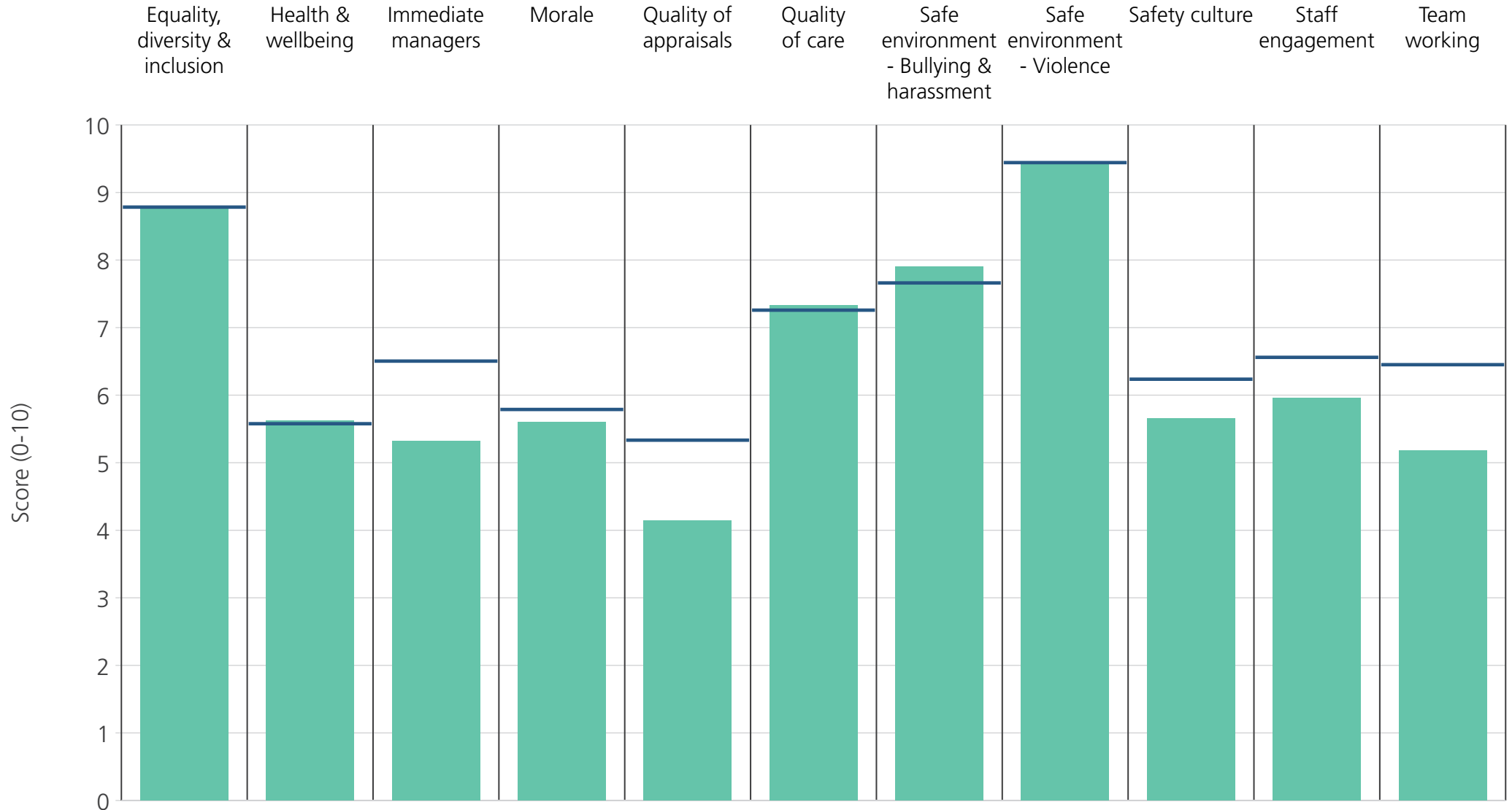
Directorates 2



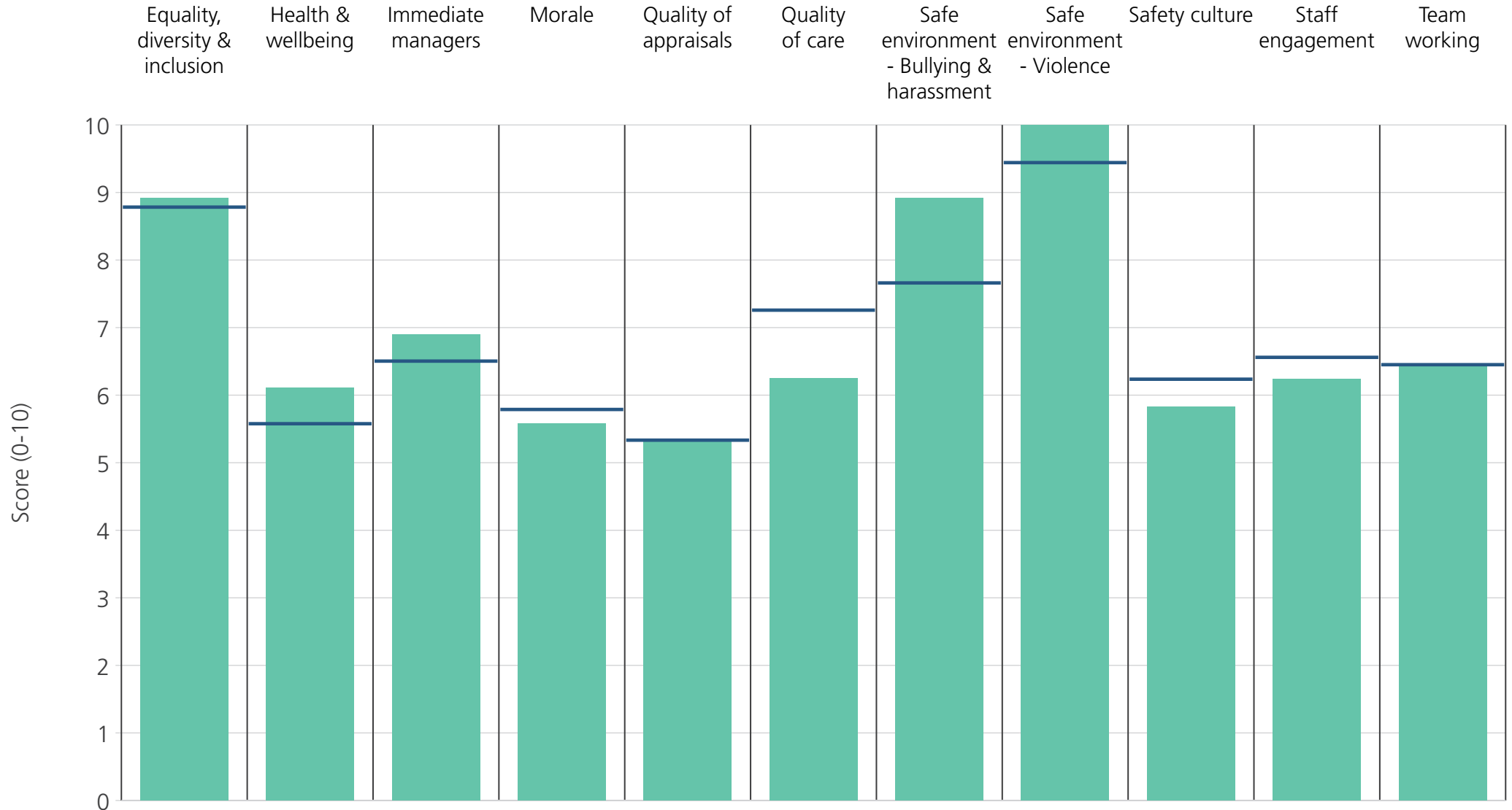
Directorate	9.1	5.9	7.0	6.0	5.4	7.4	8.0	9.8	6.7	6.7	7.1
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	230	230	230	231	214	219	228	229	231	232	229



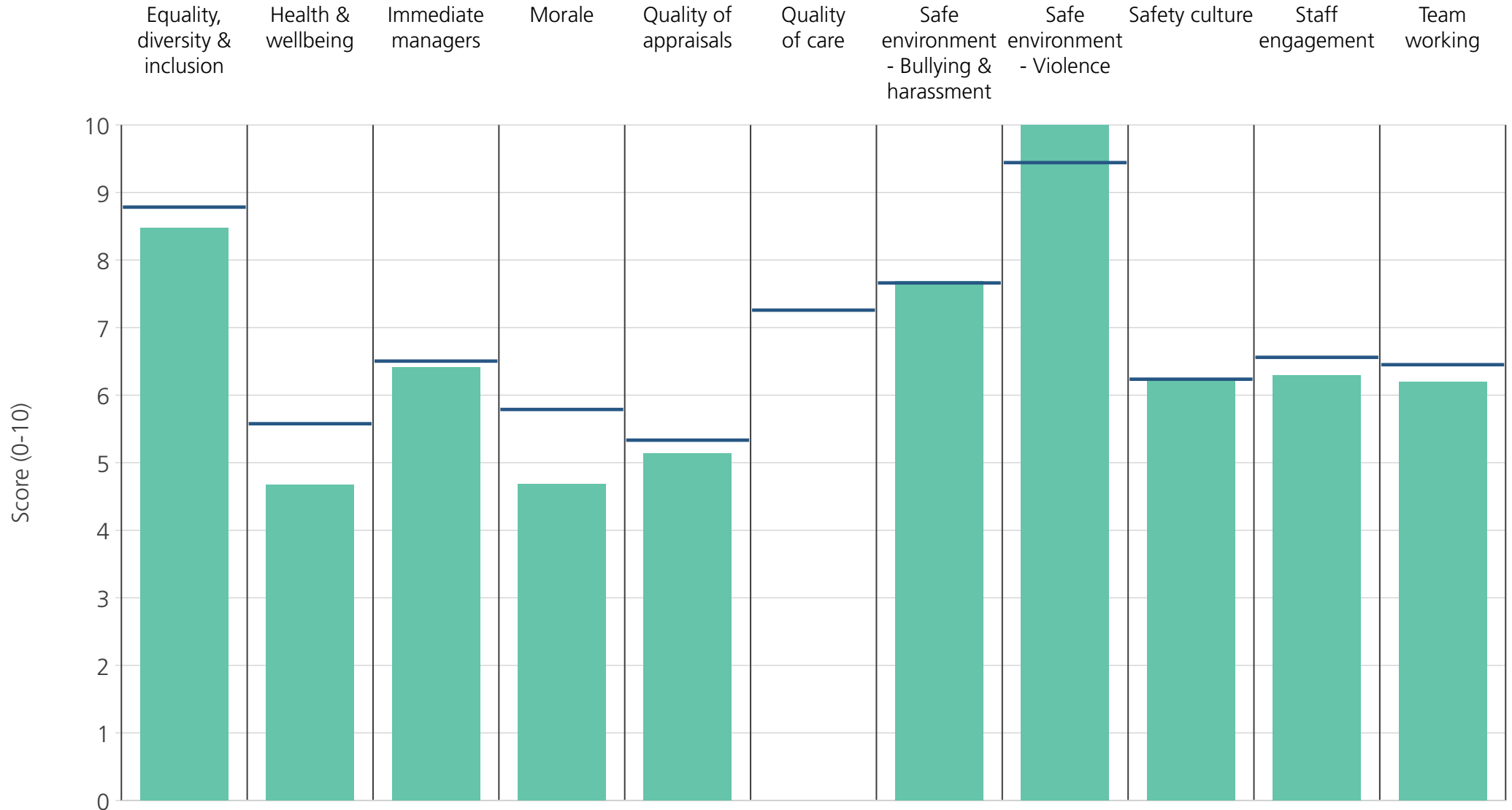
Directorate	9.2	6.9	7.4	6.4	8.3	7.3	9.1	10.0	7.1	7.8	7.4
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	13	13	13	13	11	4	13	13	13	13	13



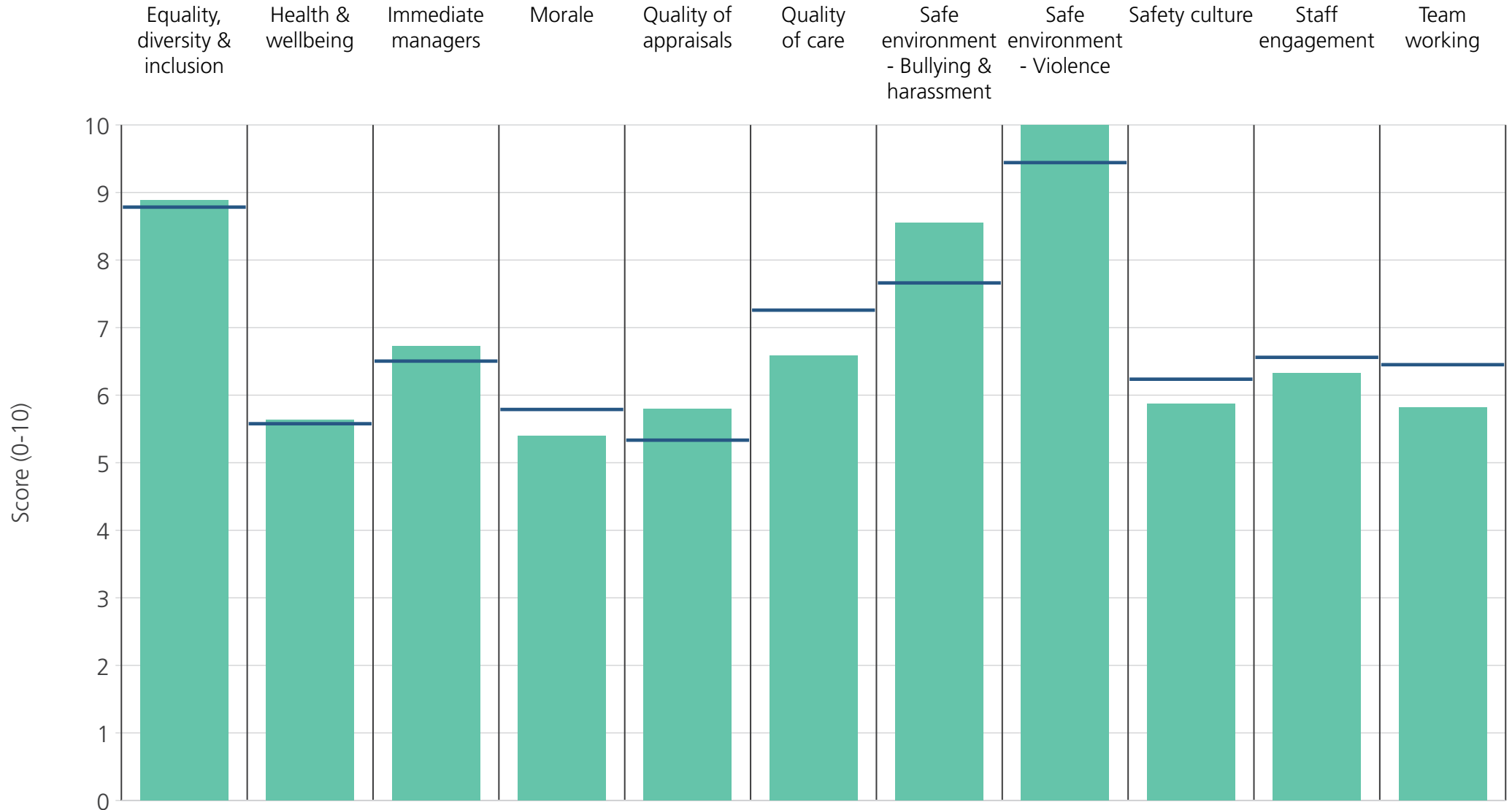
Directorate	8.8	5.6	5.3	5.6	4.1	7.3	7.9	9.4	5.7	6.0	5.2
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	137	138	140	130	104	117	128	133	141	141	135



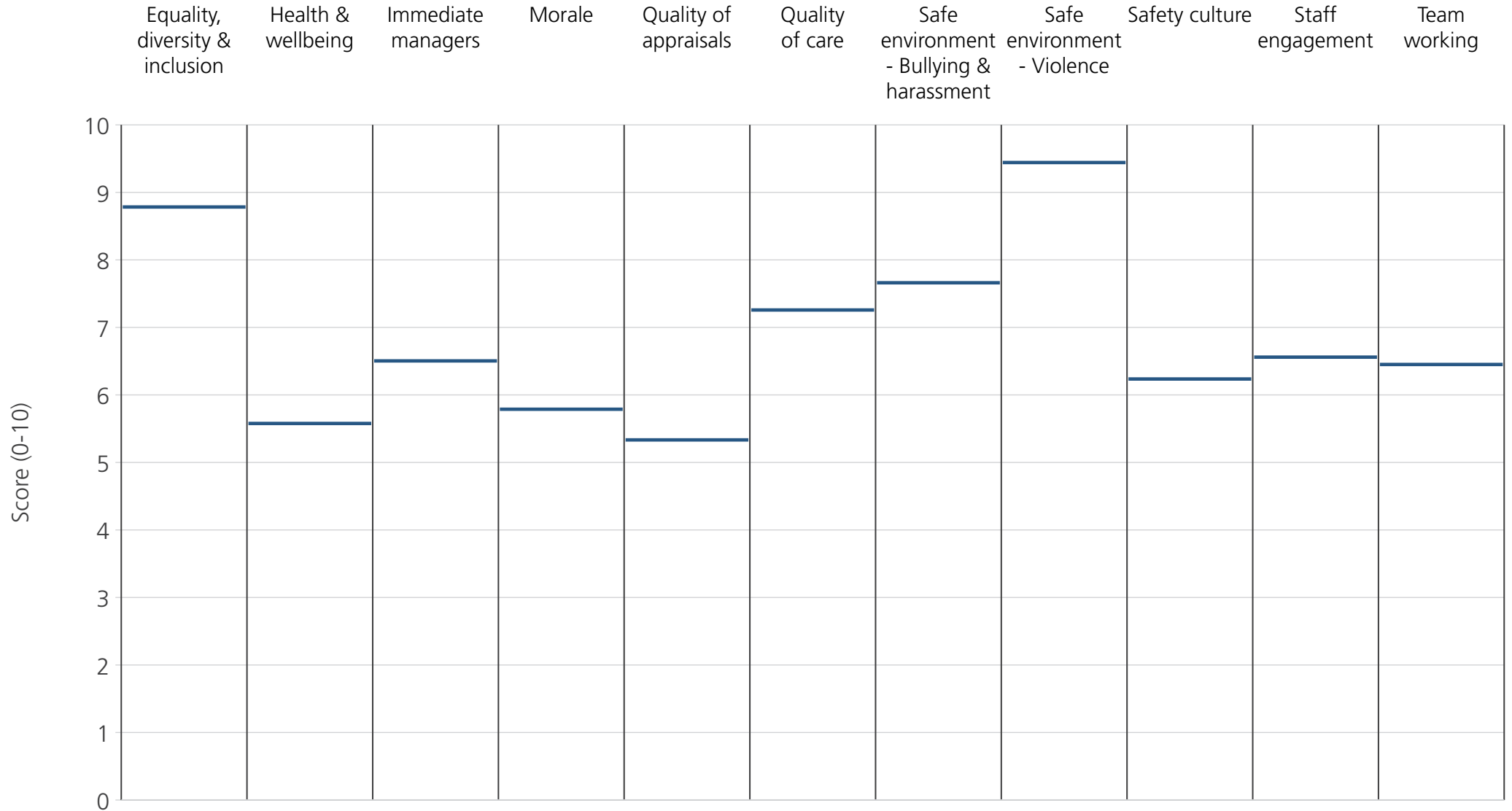
Directorate	8.9	6.1	6.9	5.6	5.3	6.3	8.9	10.0	5.8	6.2	6.4
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	43	43	43	43	35	11	43	42	41	43	43



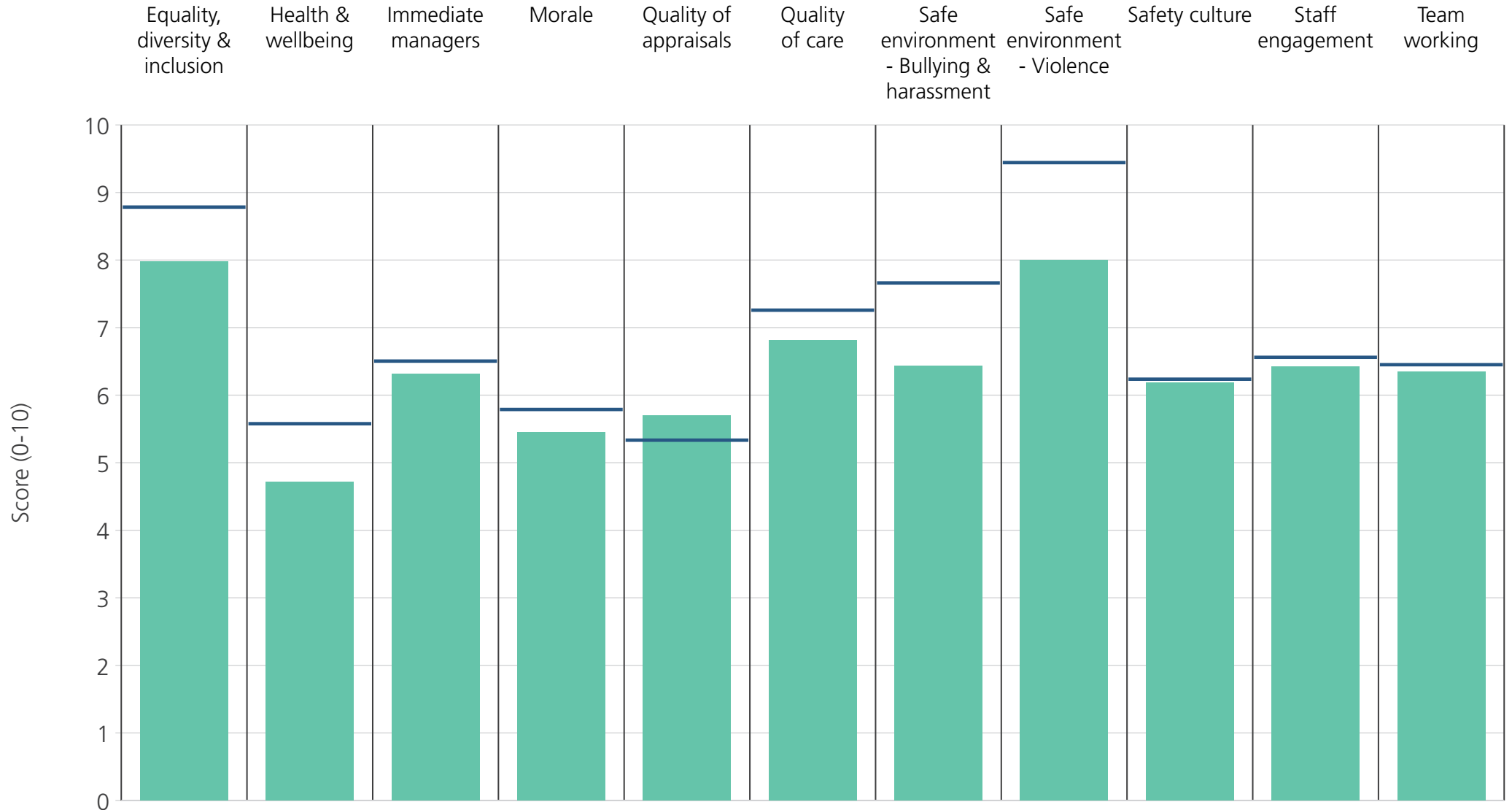
Directorate	8.5	4.7	6.4	4.7	5.1	7.3	7.7	10.0	6.2	6.3	6.2
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	23	23	23	23	18	8	23	23	23	24	22



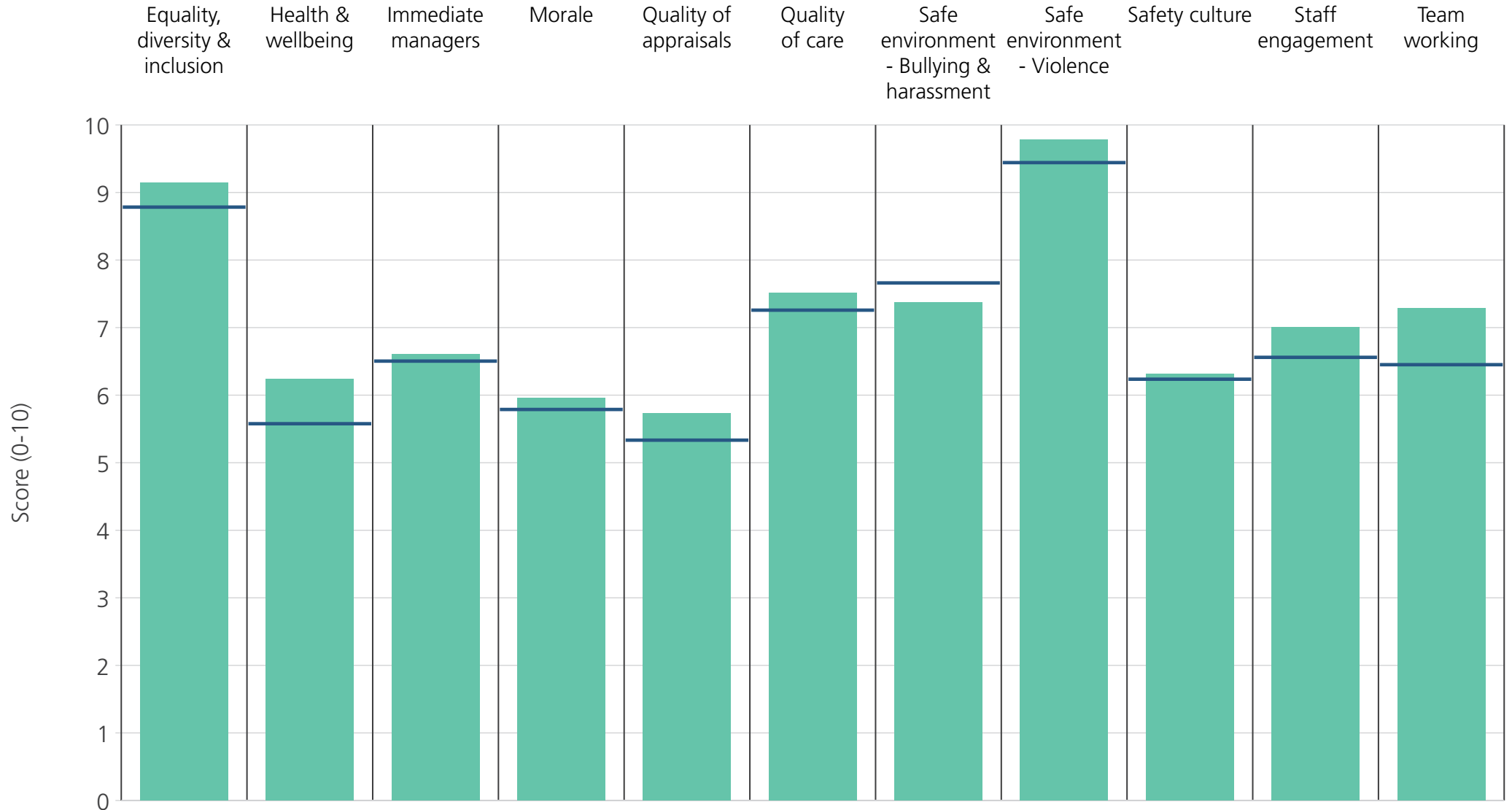
Directorate	8.9	5.6	6.7	5.4	5.8	6.6	8.5	10.0	5.9	6.3	5.8
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	38	38	40	36	30	20	39	39	38	40	40



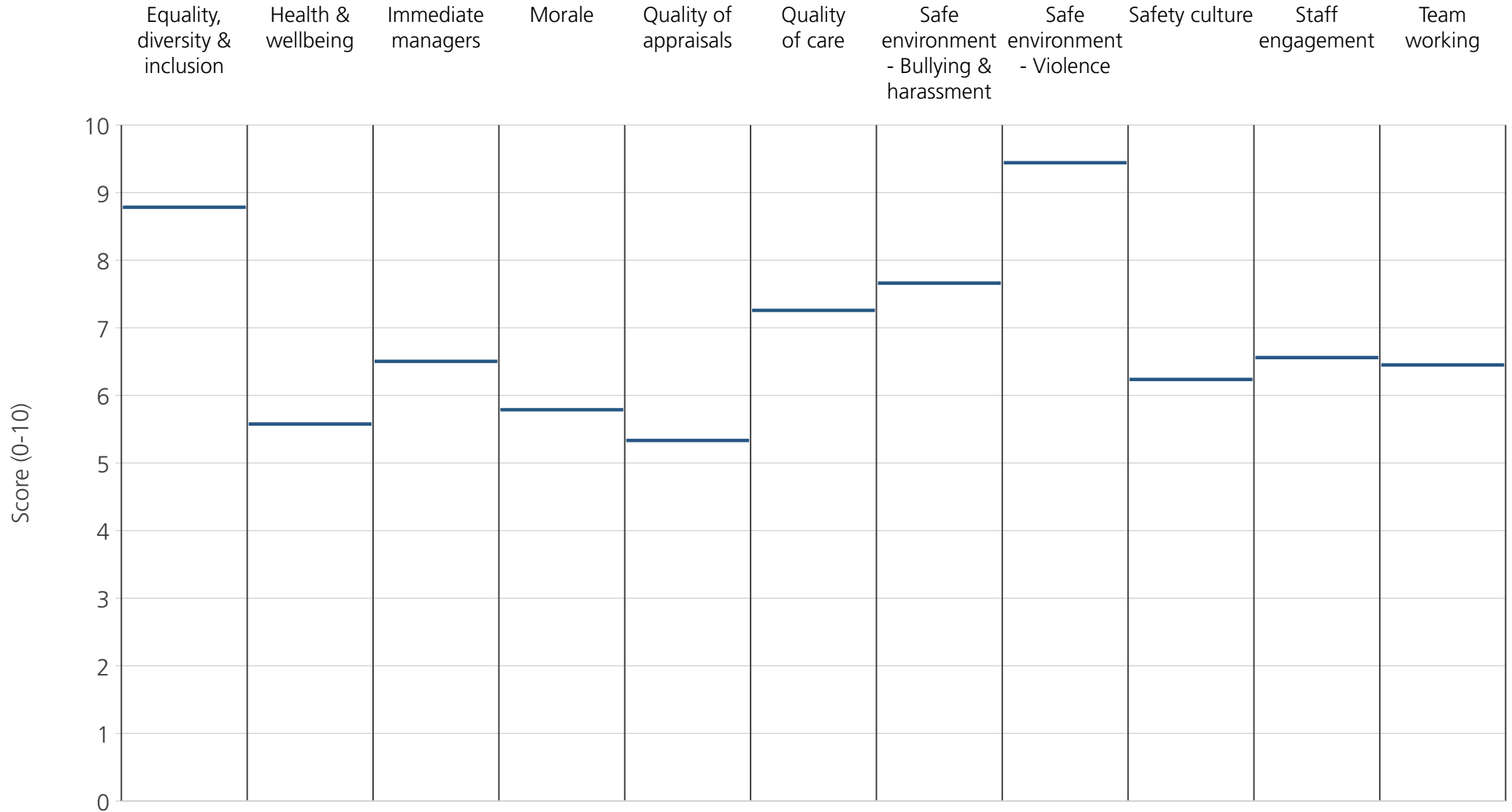
Directorate											
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	10	10	10	10	10	7	10	10	10	10	10



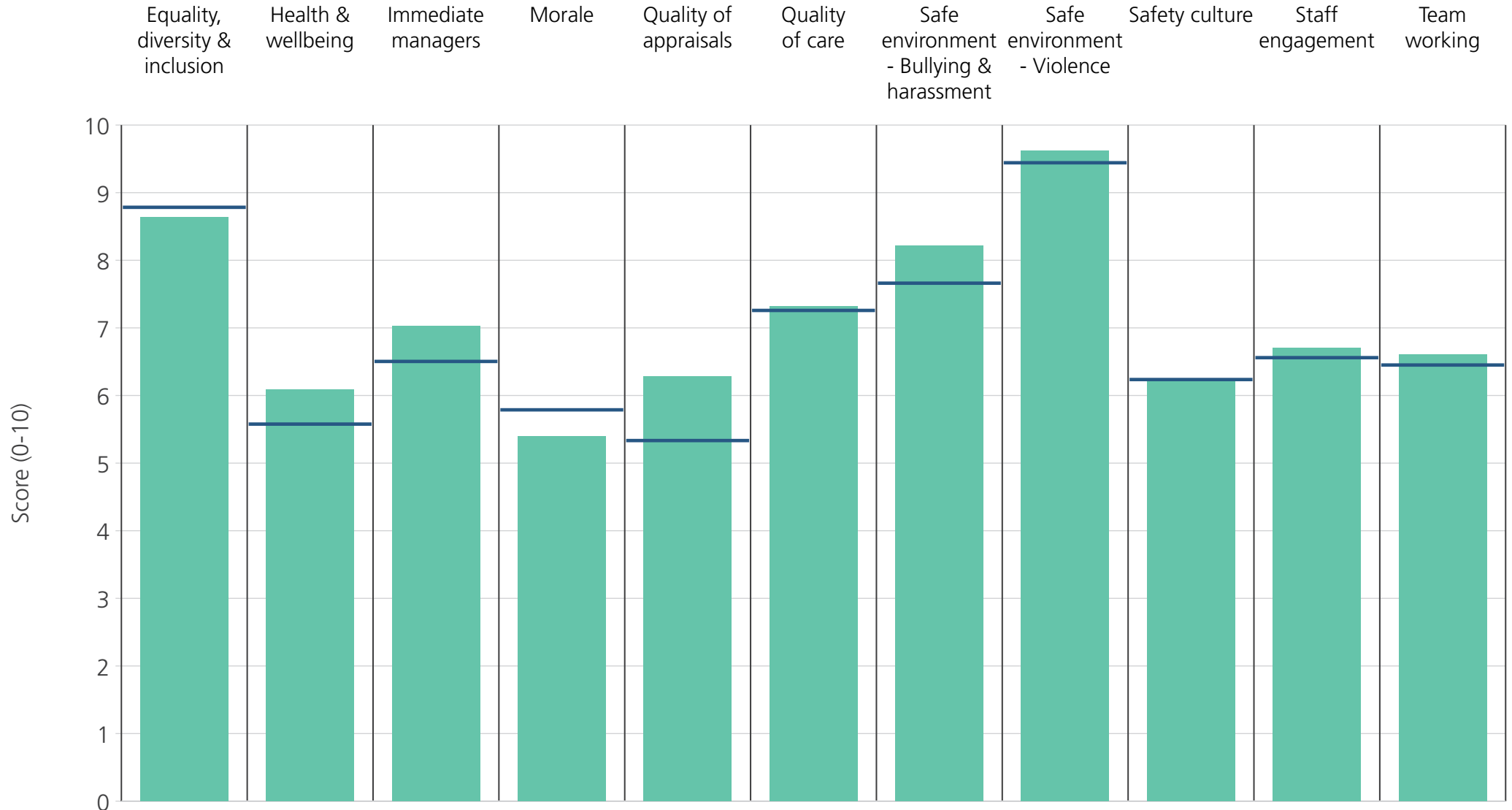
Directorate	8.0	4.7	6.3	5.5	5.7	6.8	6.4	8.0	6.2	6.4	6.3
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	181	180	179	175	139	173	179	178	181	181	173



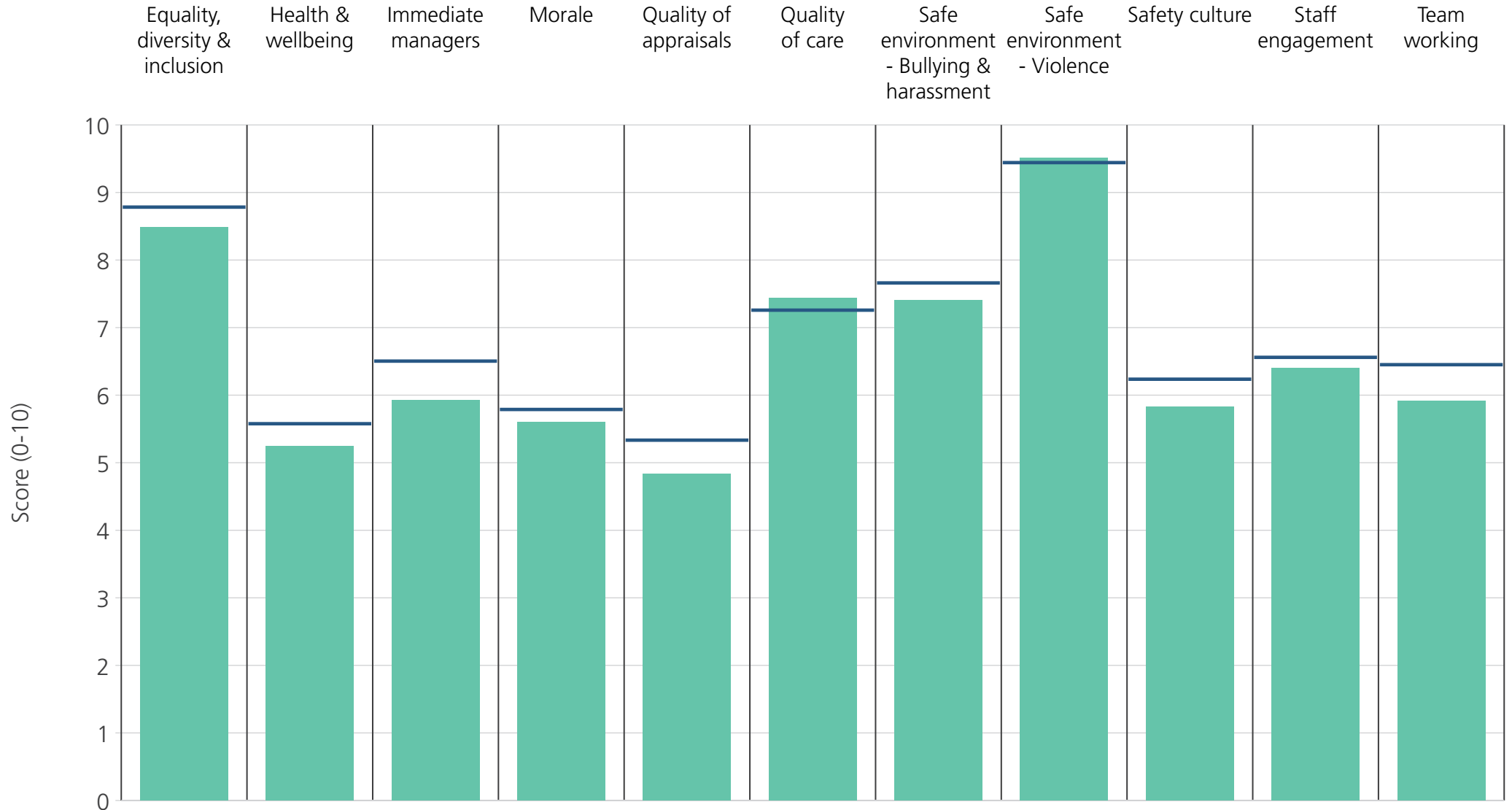
Directorate	9.1	6.2	6.6	6.0	5.7	7.5	7.4	9.8	6.3	7.0	7.3
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	46	47	47	47	41	43	47	46	47	48	47



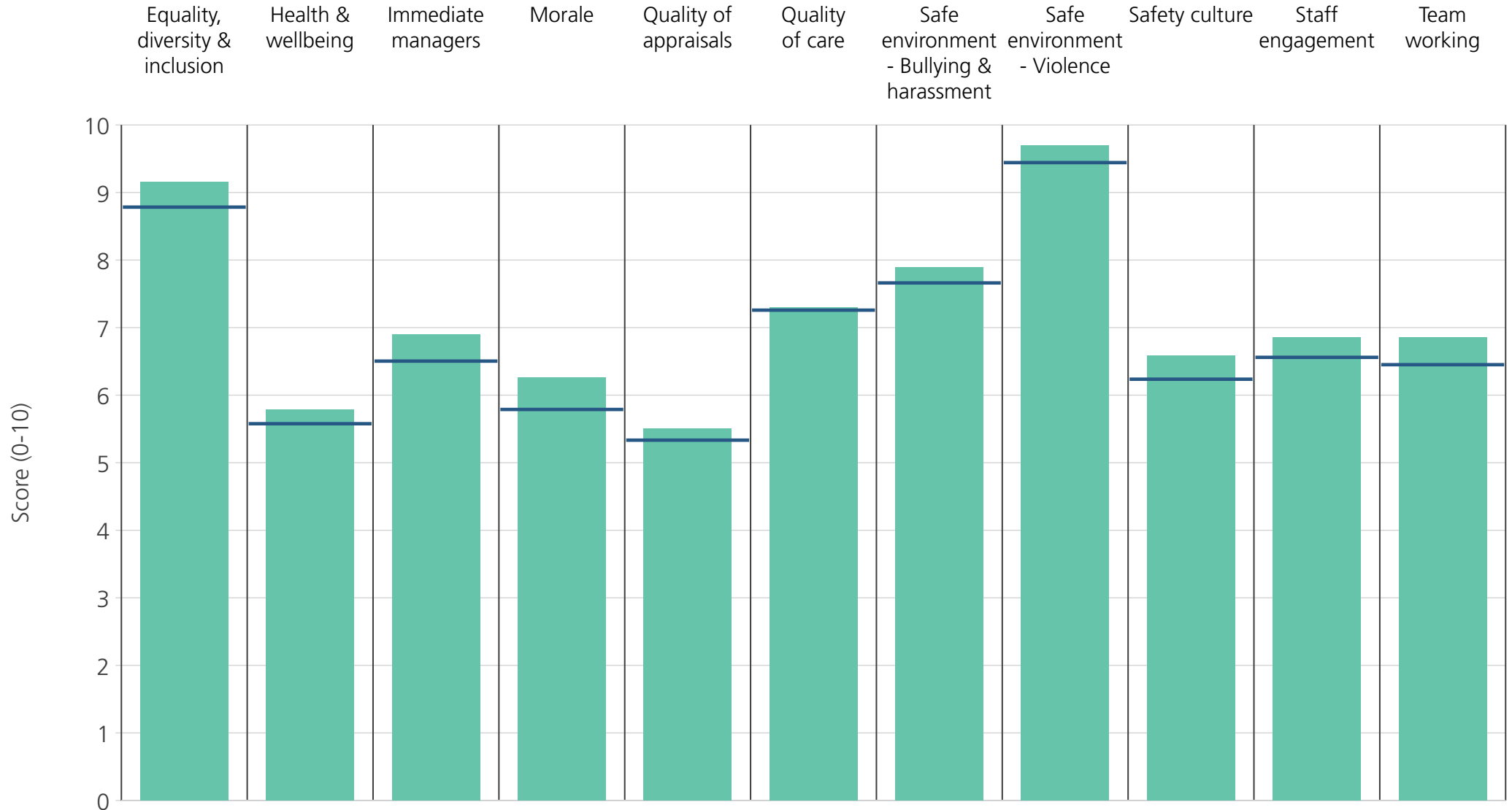
Directorate											
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	2	2	2	2	1	2	2	2	2	2	2



Directorate	8.6	6.1	7.0	5.4	6.3	7.3	8.2	9.6	6.2	6.7	6.6
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	52	55	55	54	37	29	54	53	53	56	56



Directorate	8.5	5.2	5.9	5.6	4.8	7.4	7.4	9.5	5.8	6.4	5.9
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	194	196	196	190	157	186	193	193	193	199	190



Directorate	9.2	5.8	6.9	6.3	5.5	7.3	7.9	9.7	6.6	6.9	6.9
Your org	8.8	5.6	6.5	5.8	5.3	7.3	7.7	9.4	6.2	6.6	6.5
Responses	277	280	280	274	253	265	276	276	275	283	278