

Liverpool Heart and Chest Hospital NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Liverpool Heart and Chest Hospital NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Liverpool Heart and Chest Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

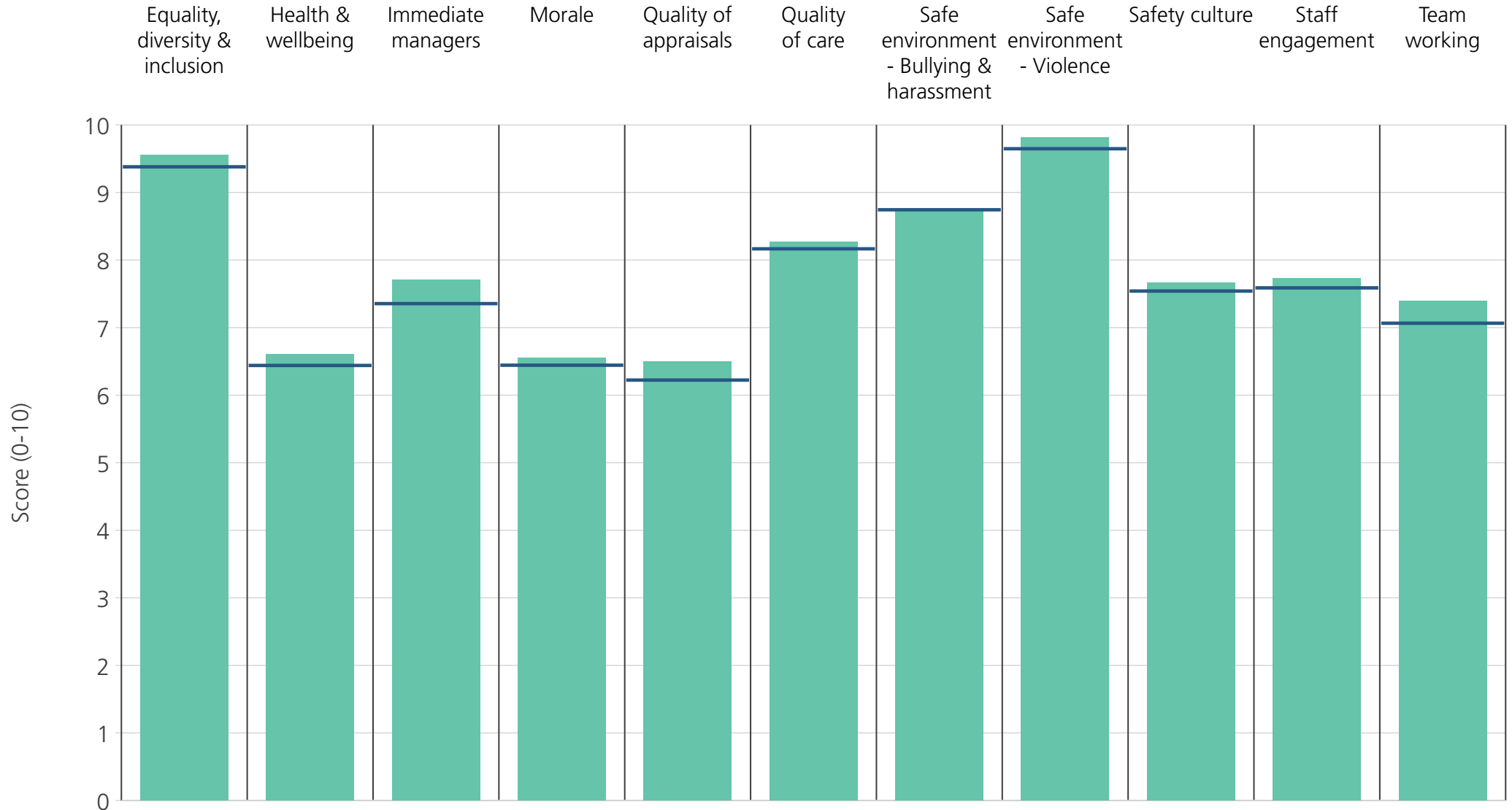
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



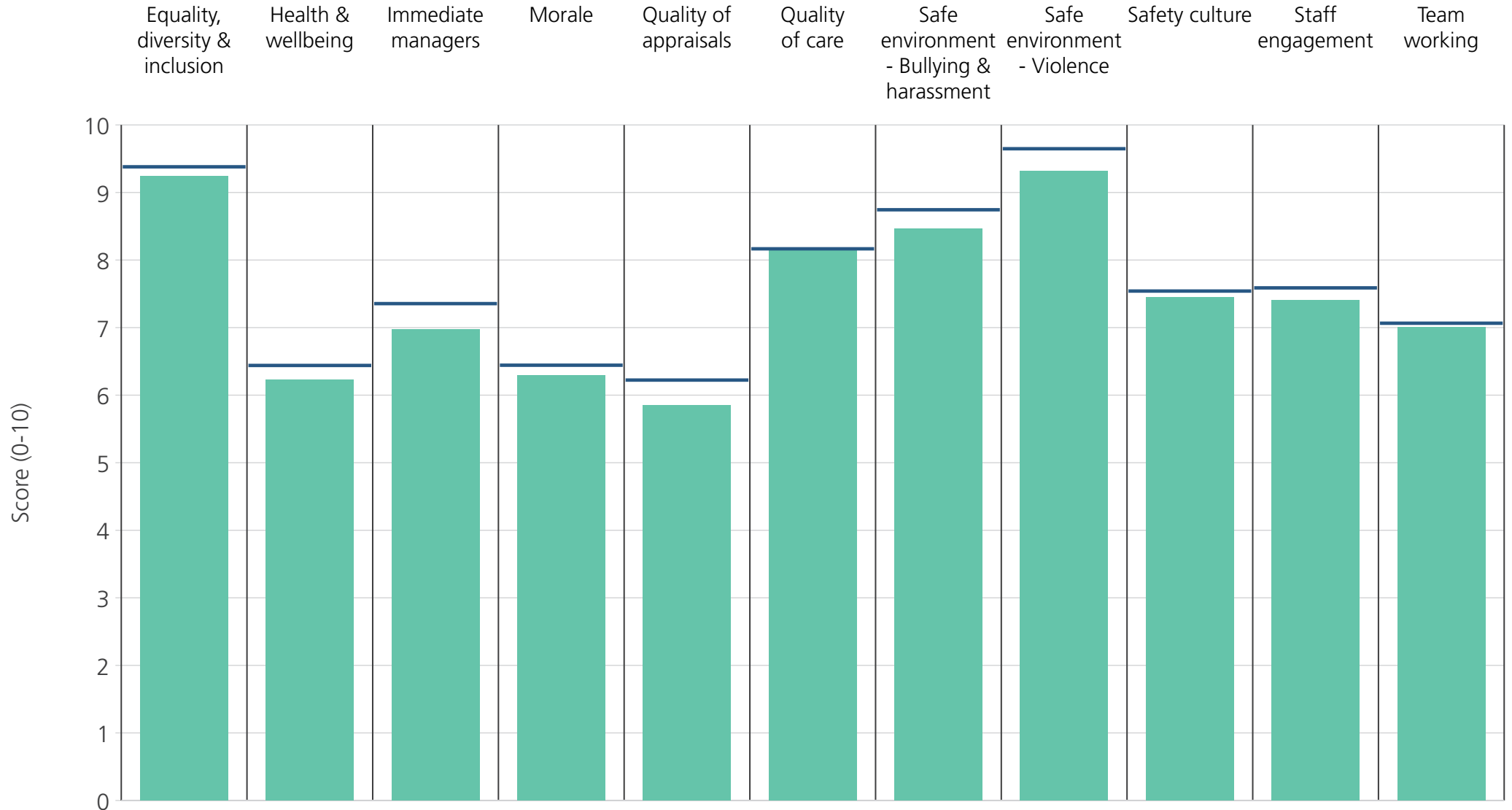
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

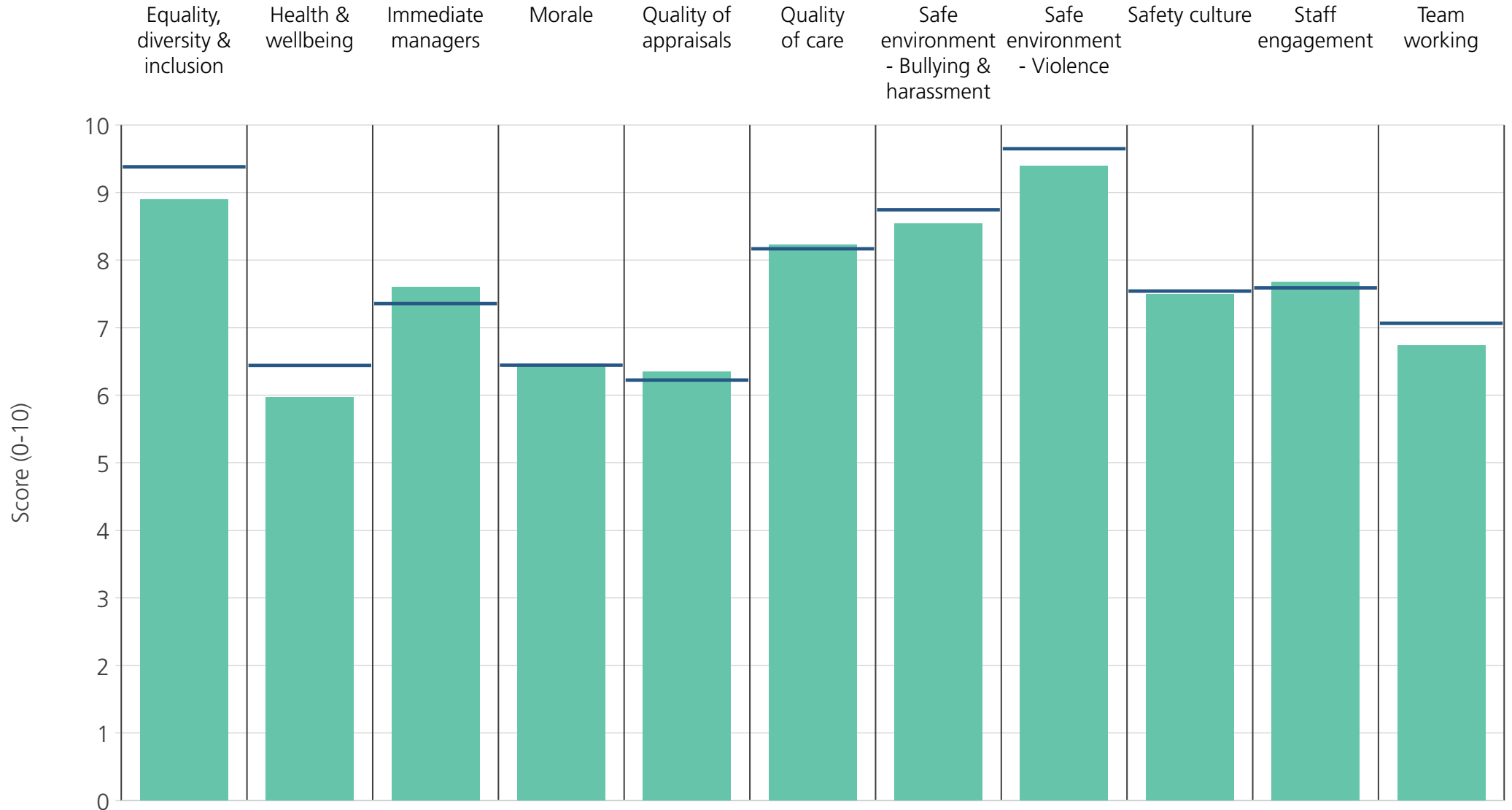
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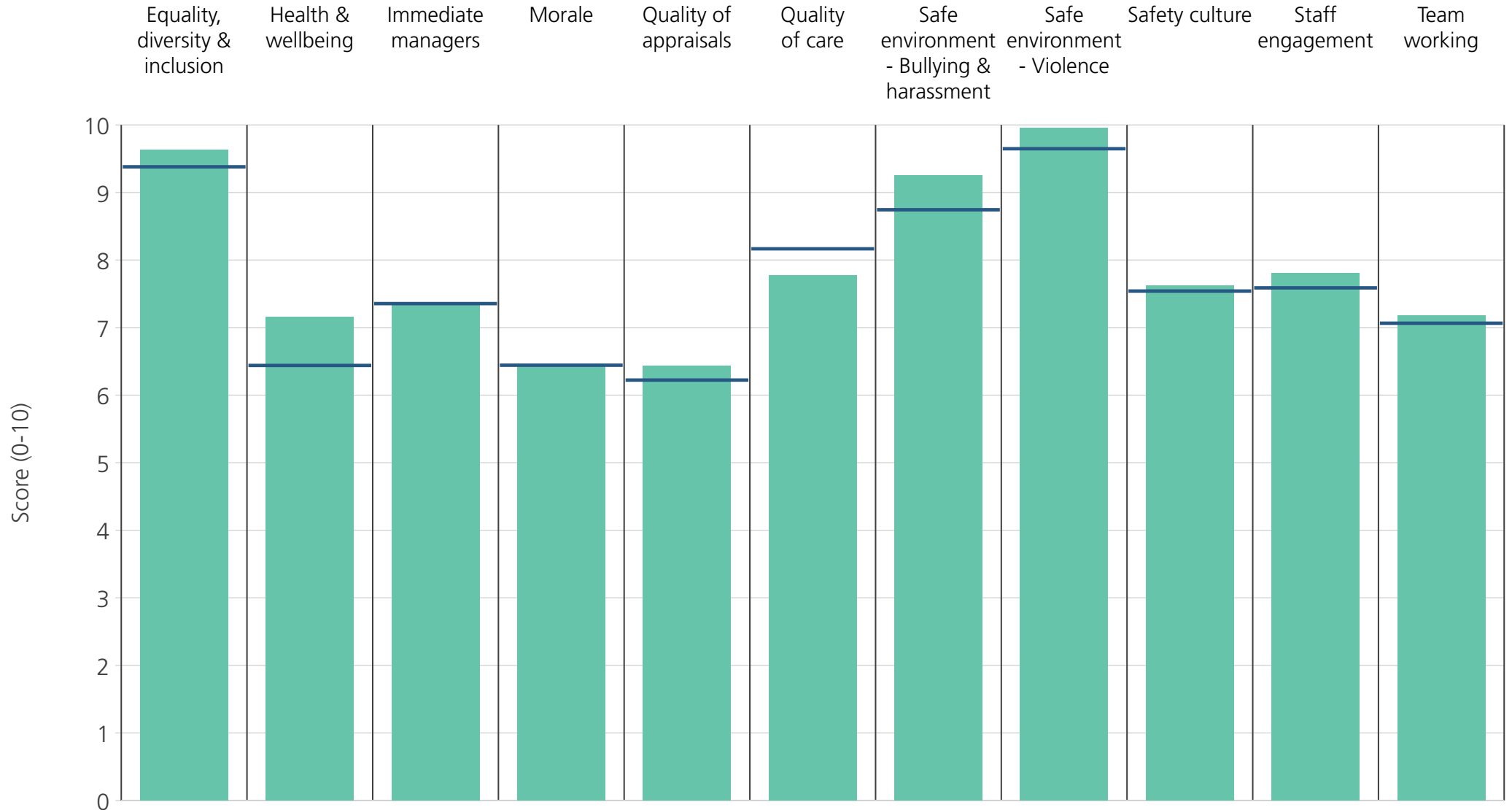
Directorate	9.6	6.6	7.7	6.6	6.5	8.3	8.7	9.8	7.7	7.7	7.4
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	306	307	306	302	290	298	305	306	306	310	306



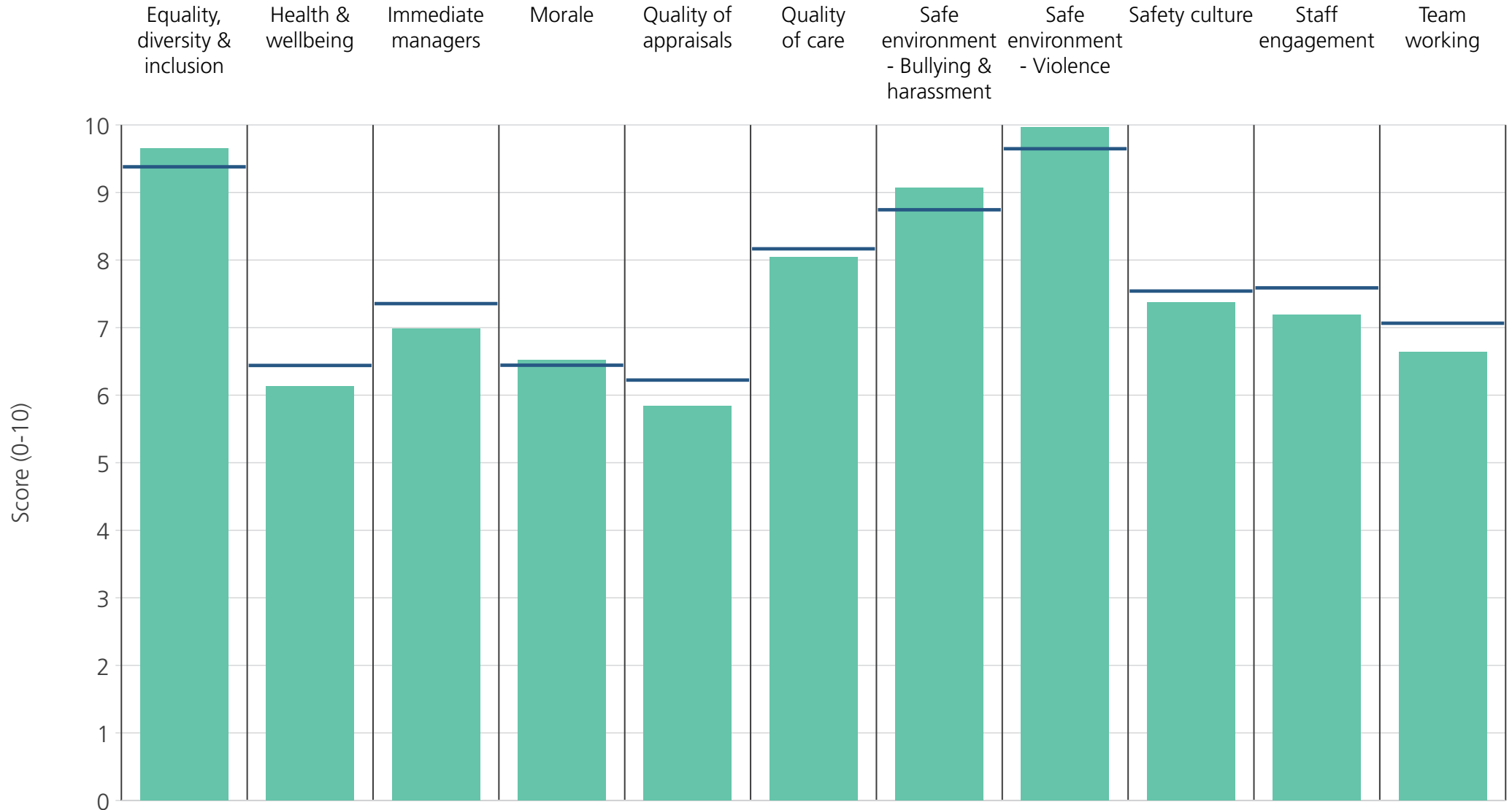
Directorate	9.2	6.2	7.0	6.3	5.9	8.2	8.5	9.3	7.5	7.4	7.0
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	279	280	281	277	253	276	275	278	280	286	284



Directorate	8.9	6.0	7.6	6.5	6.3	8.2	8.5	9.4	7.5	7.7	6.7
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	166	167	168	165	154	162	162	165	166	171	170



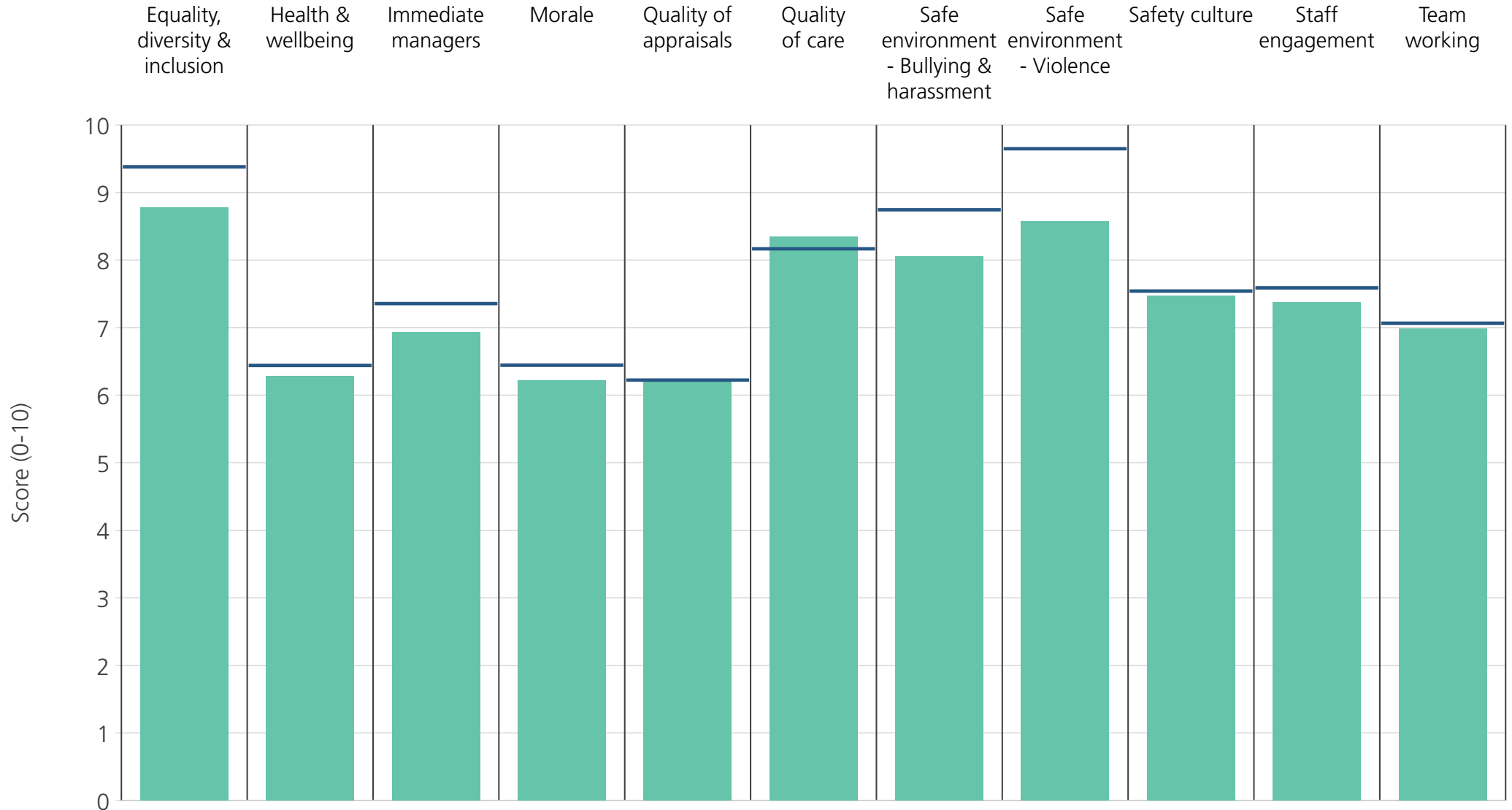
Directorate	9.6	7.2	7.3	6.4	6.4	7.8	9.2	10.0	7.6	7.8	7.2
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	164	165	164	165	143	74	164	164	165	167	165



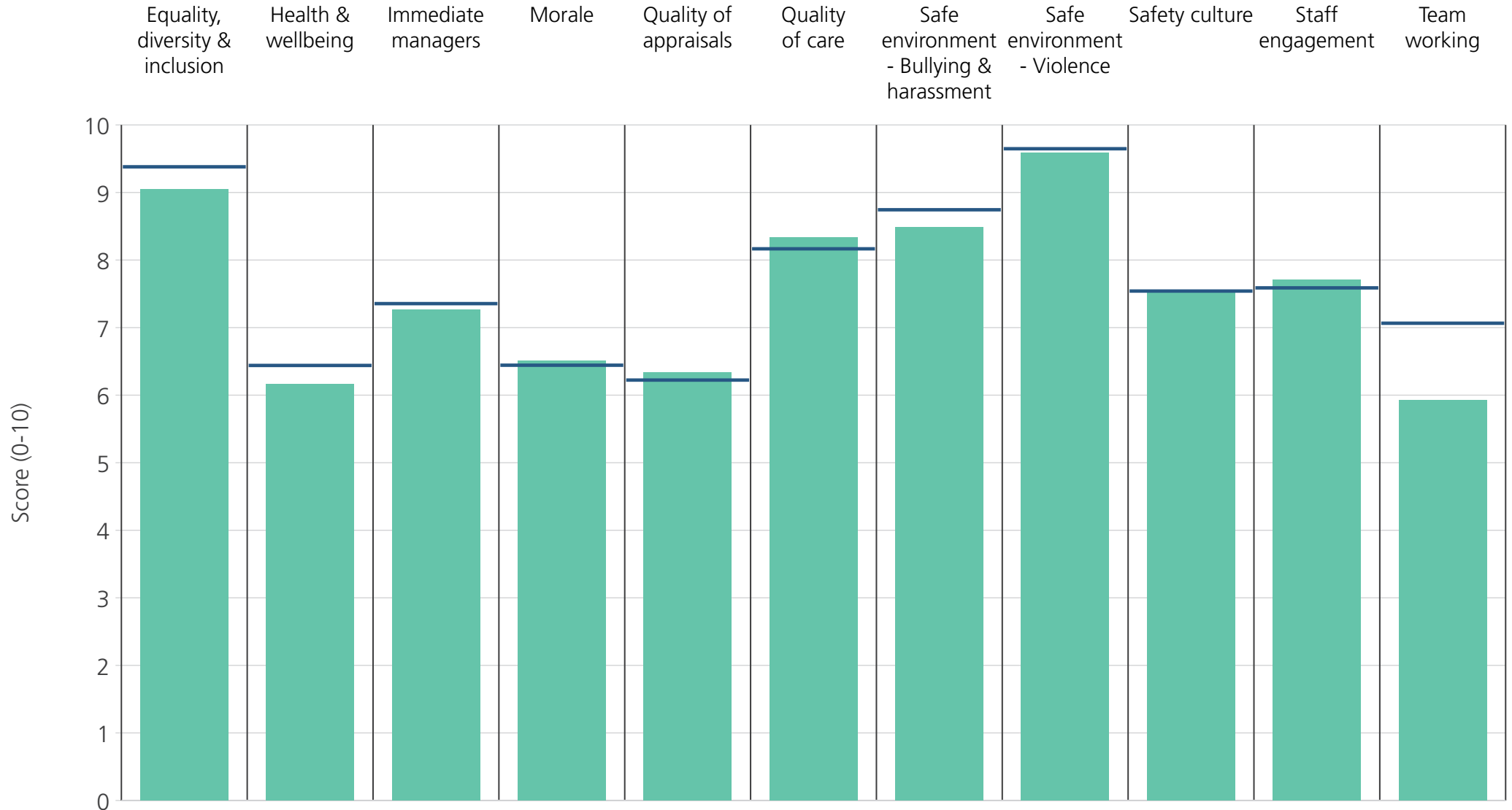
Directorate	9.6	6.1	7.0	6.5	5.8	8.0	9.1	10.0	7.4	7.2	6.6
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	100	102	102	99	93	80	100	99	100	103	103

Directorates 2

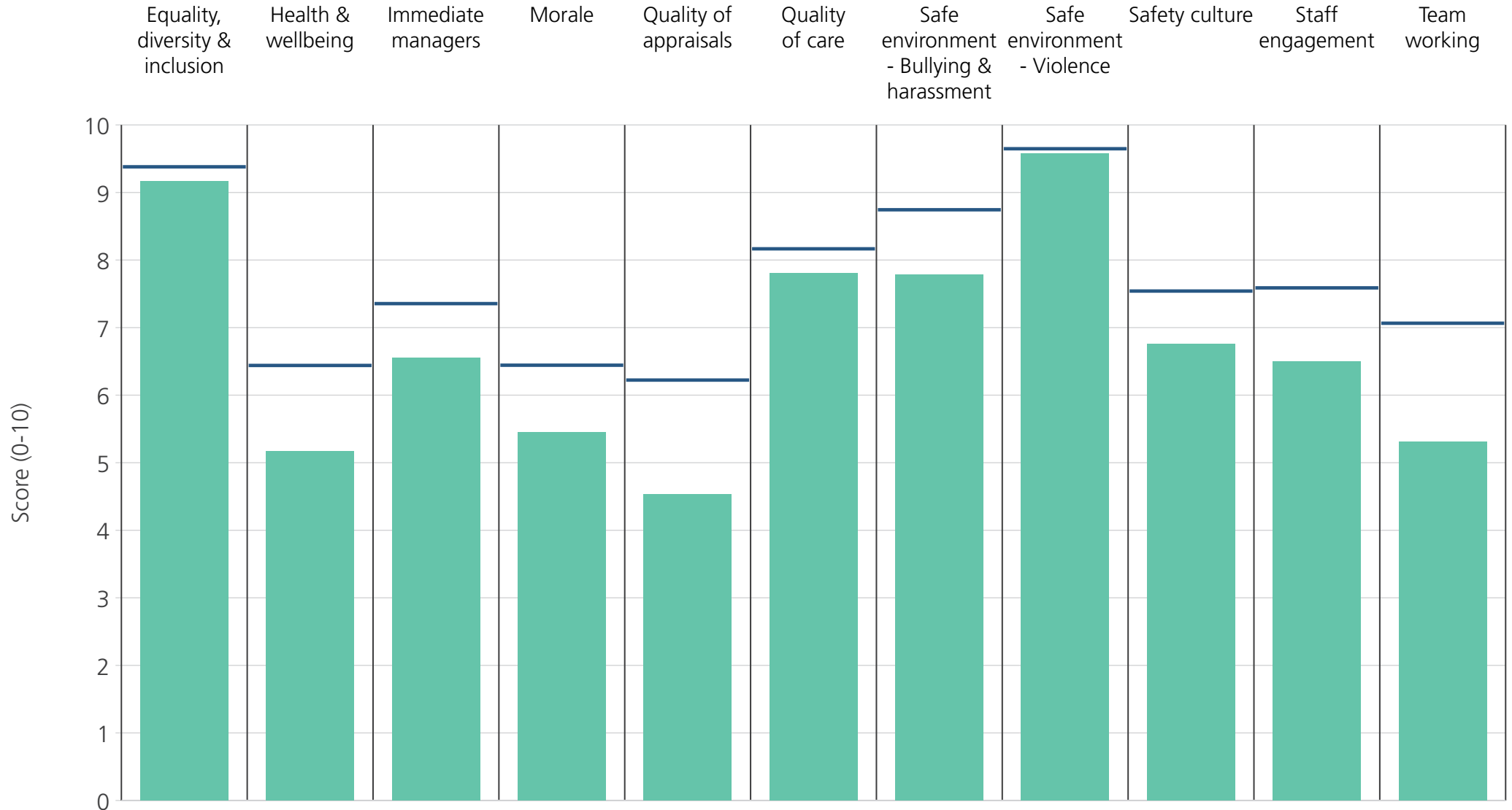
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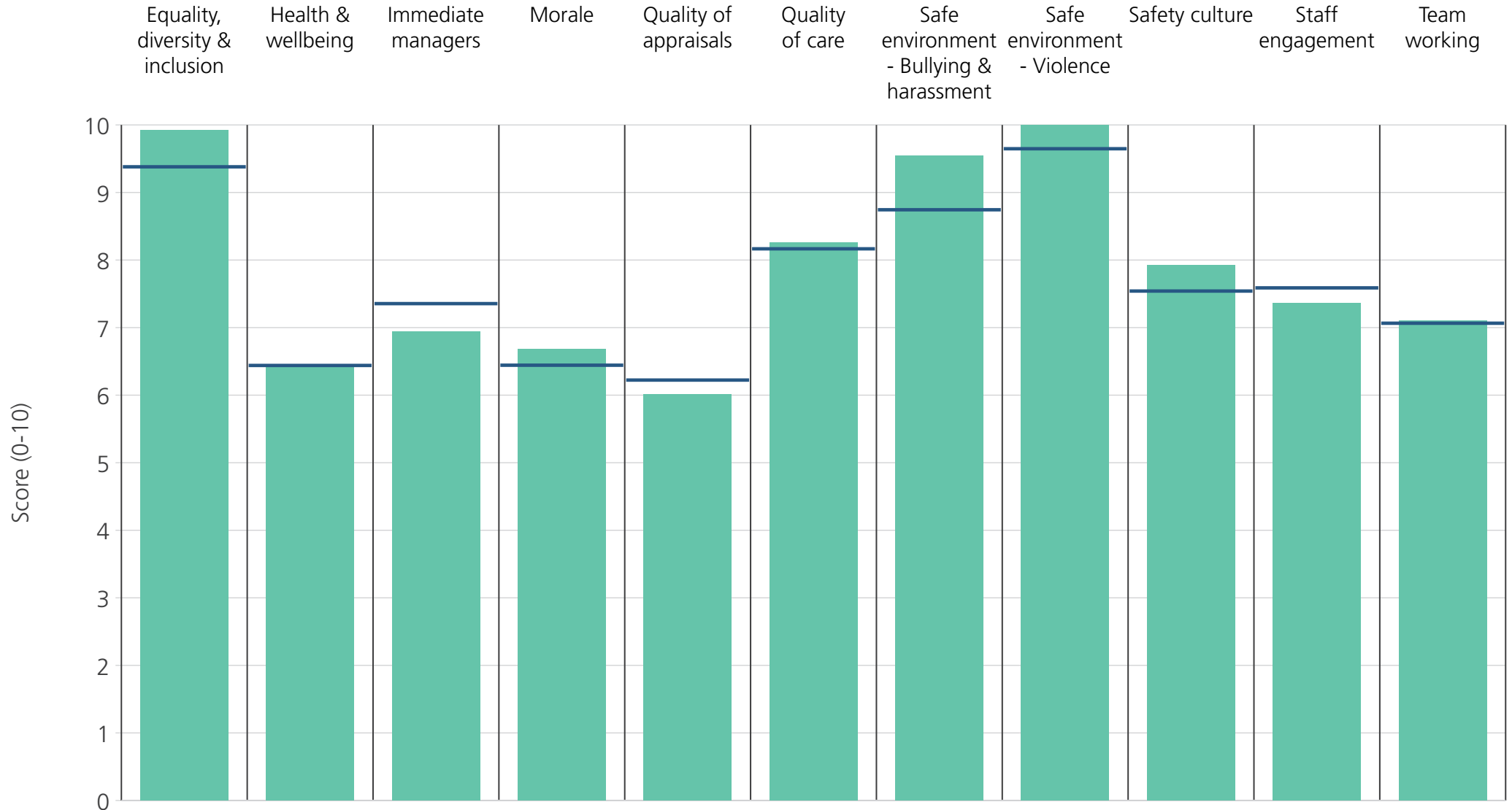
Directorate	8.8	6.3	6.9	6.2	6.2	8.3	8.1	8.6	7.5	7.4	7.0
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	109	110	110	109	103	109	108	110	110	113	113



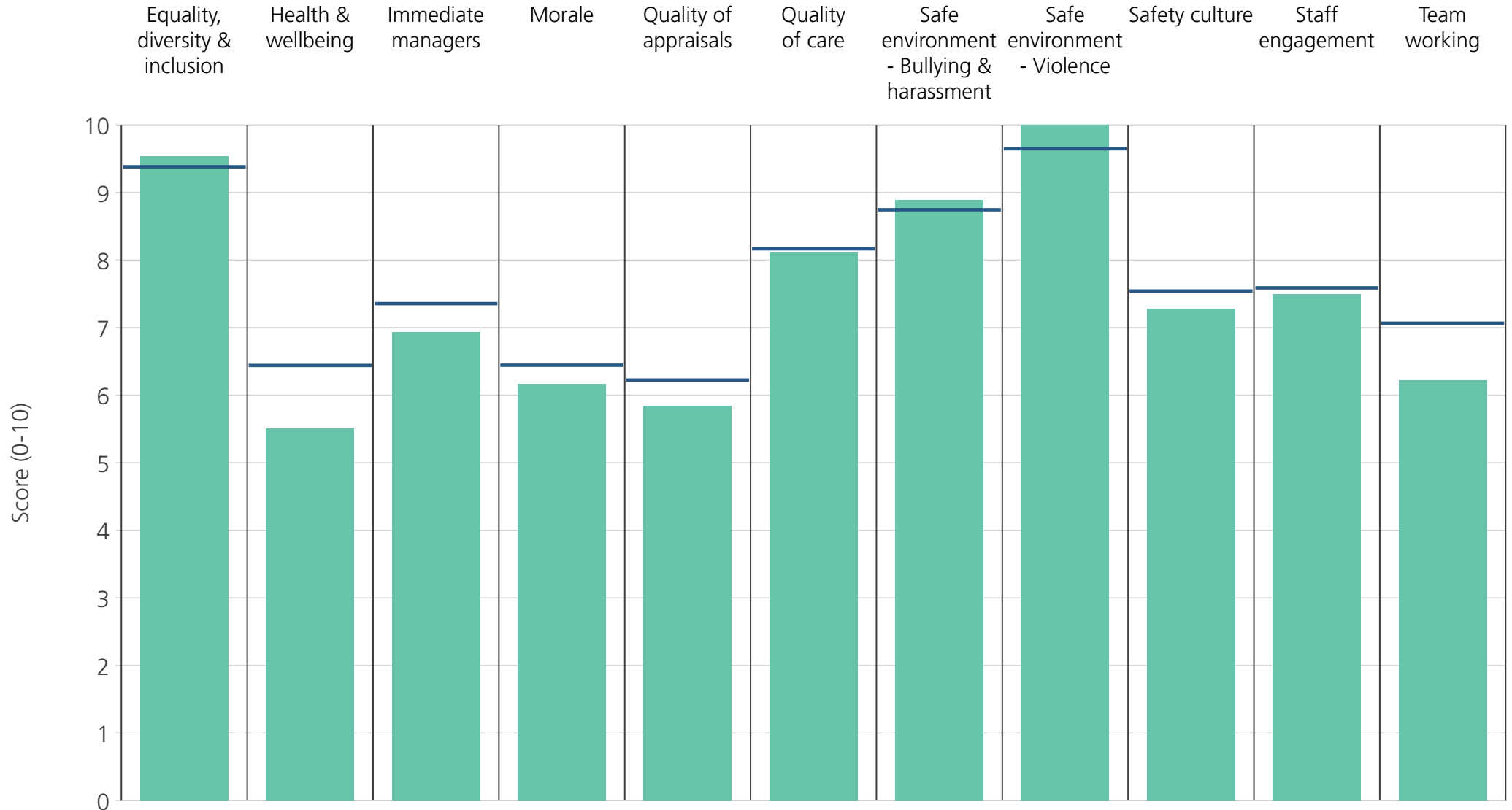
Directorate	9.0	6.2	7.3	6.5	6.3	8.3	8.5	9.6	7.5	7.7	5.9
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	56	57	57	56	56	52	55	56	57	57	57



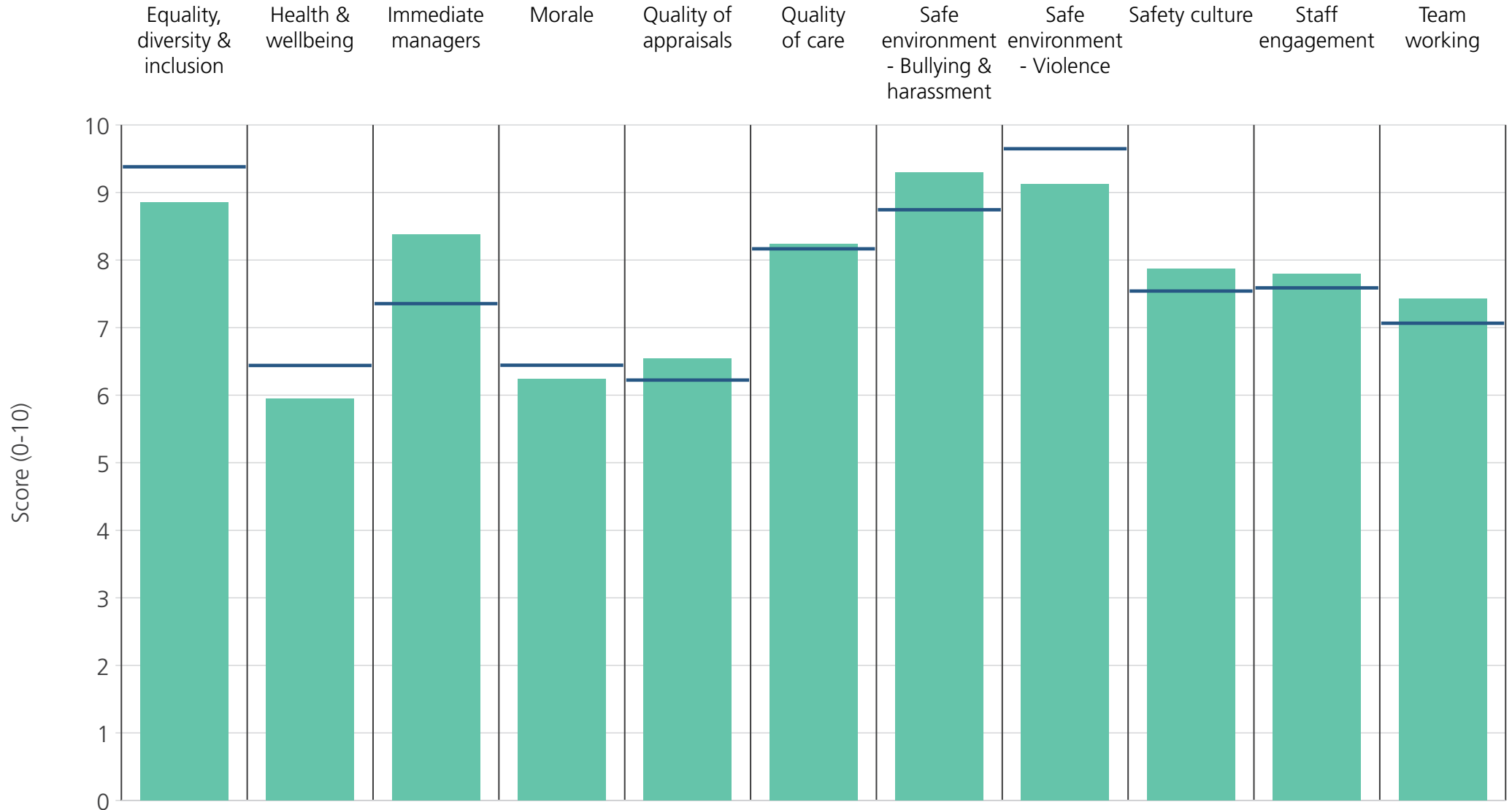
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Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	39	39	39	38	30	39	39	39	38	40	40



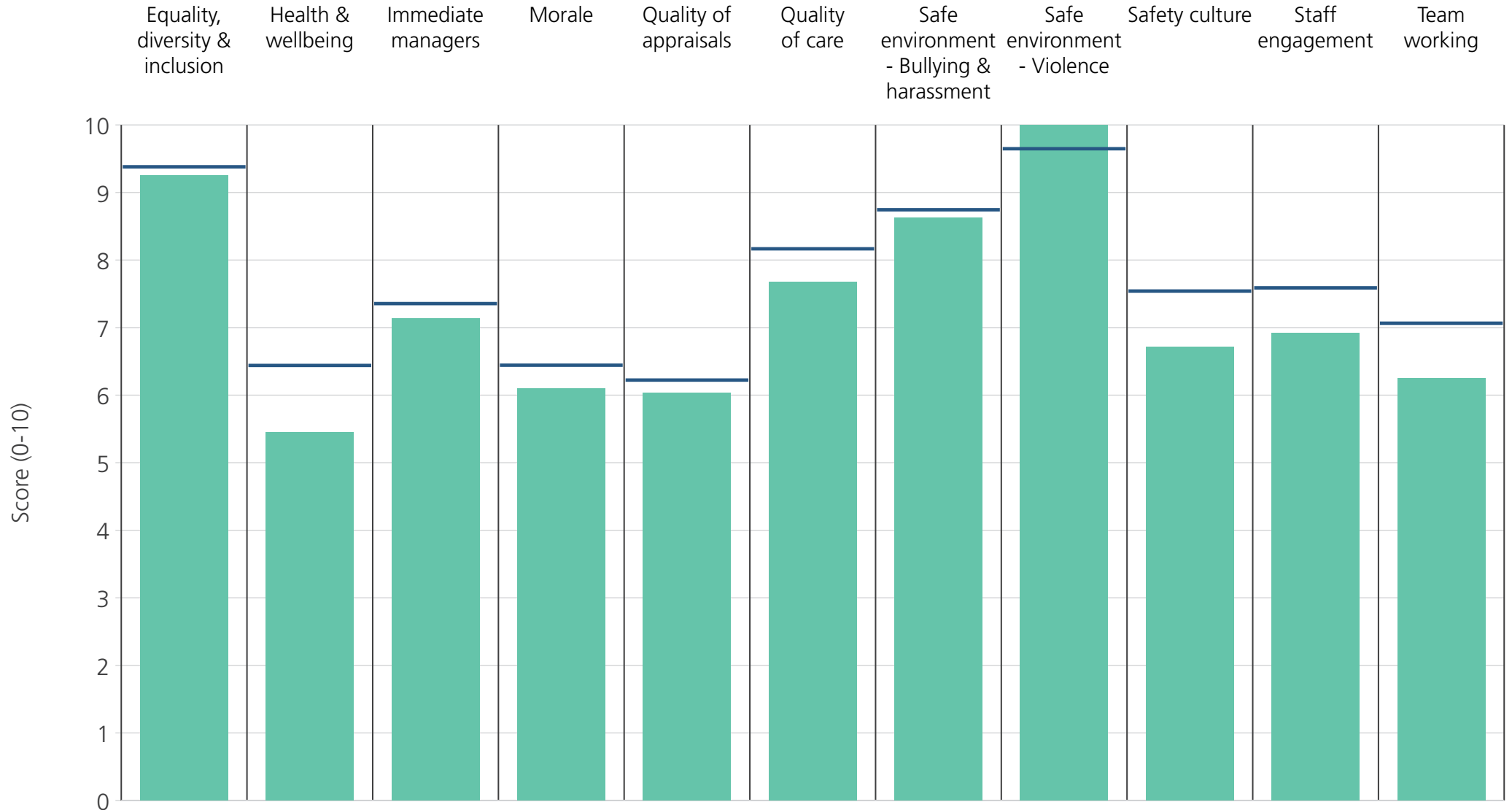
Directorate	9.9	6.4	6.9	6.7	6.0	8.3	9.5	10.0	7.9	7.4	7.1
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	44	44	44	44	38	32	44	44	44	44	44



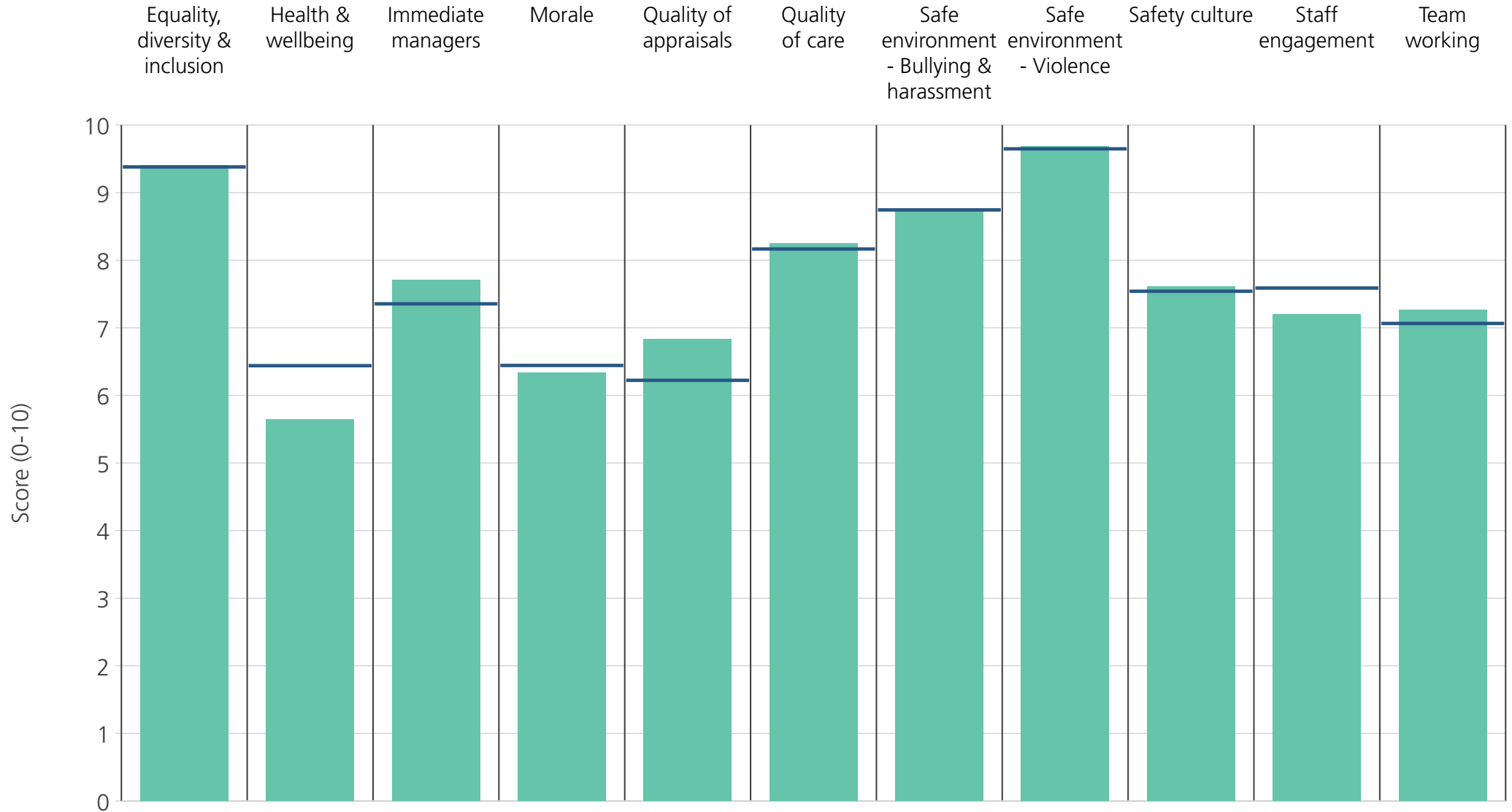
Directorate	9.5	5.5	6.9	6.2	5.8	8.1	8.9	10.0	7.3	7.5	6.2
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	39	40	40	40	39	40	39	40	40	40	39



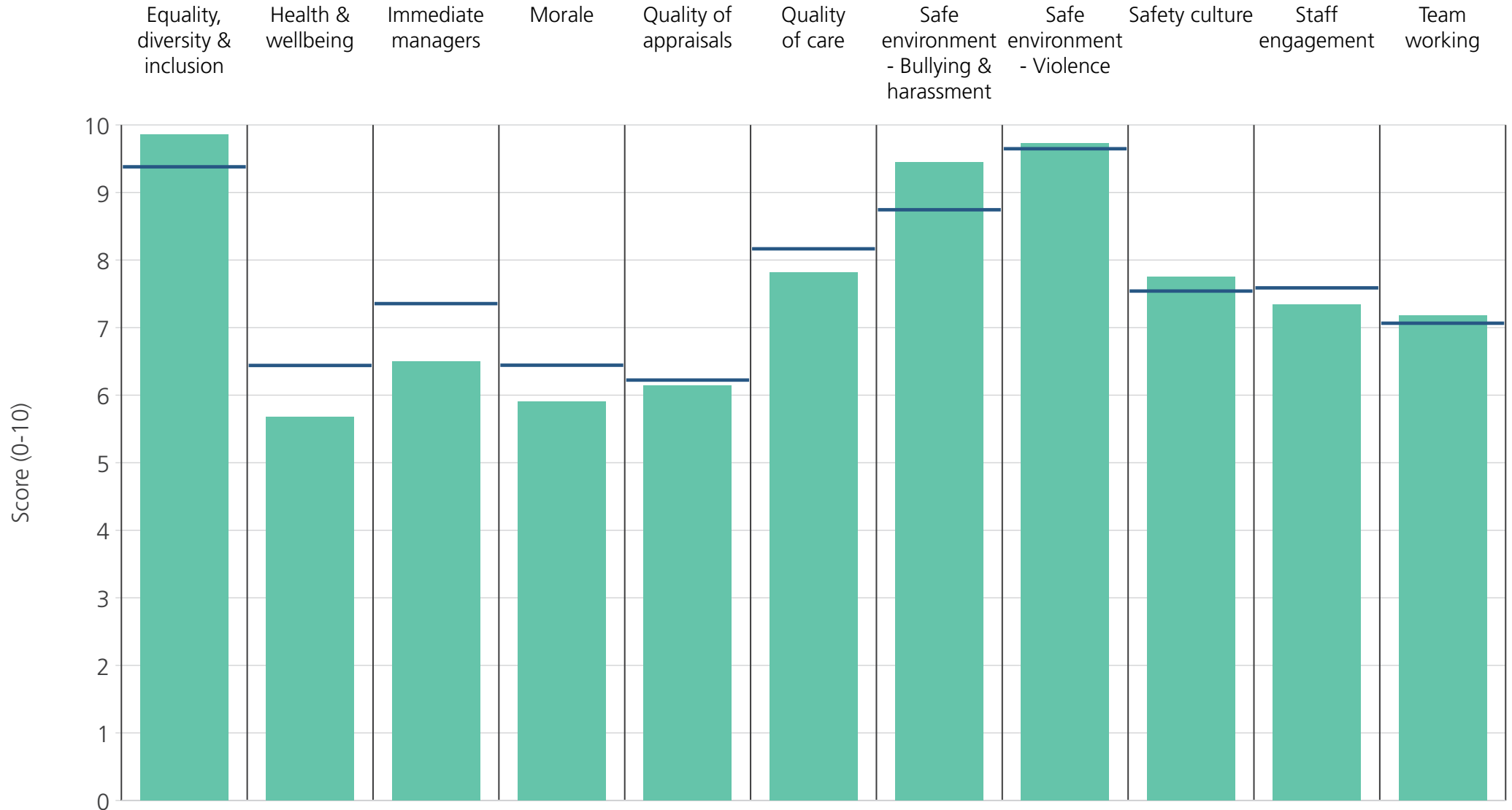
Directorate	8.8	5.9	8.4	6.2	6.5	8.2	9.3	9.1	7.9	7.8	7.4
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	34	34	34	34	30	34	33	34	34	34	33



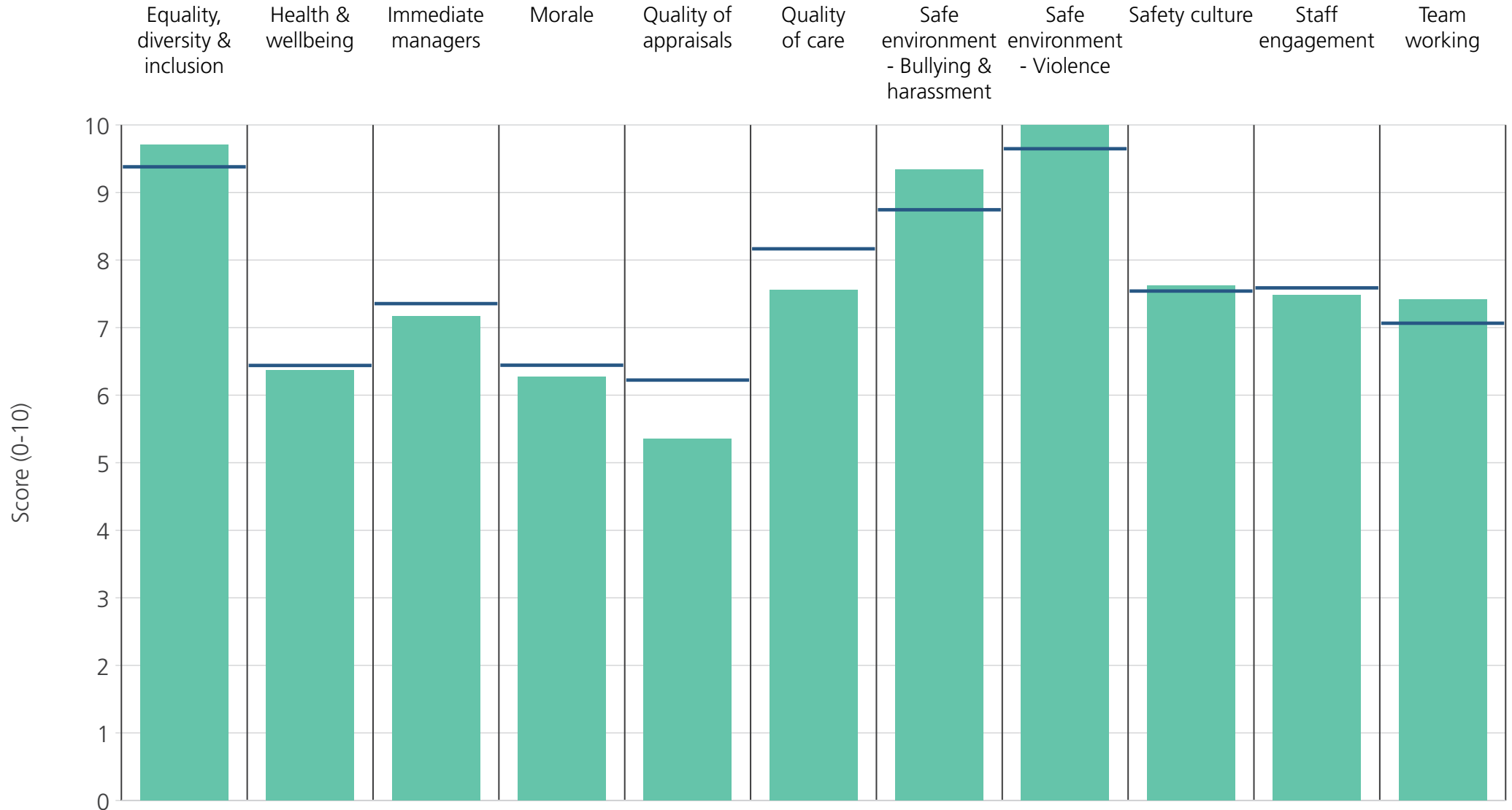
Directorate	9.3	5.4	7.1	6.1	6.0	7.7	8.6	10.0	6.7	6.9	6.3
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	29	29	29	28	29	22	29	29	29	29	29



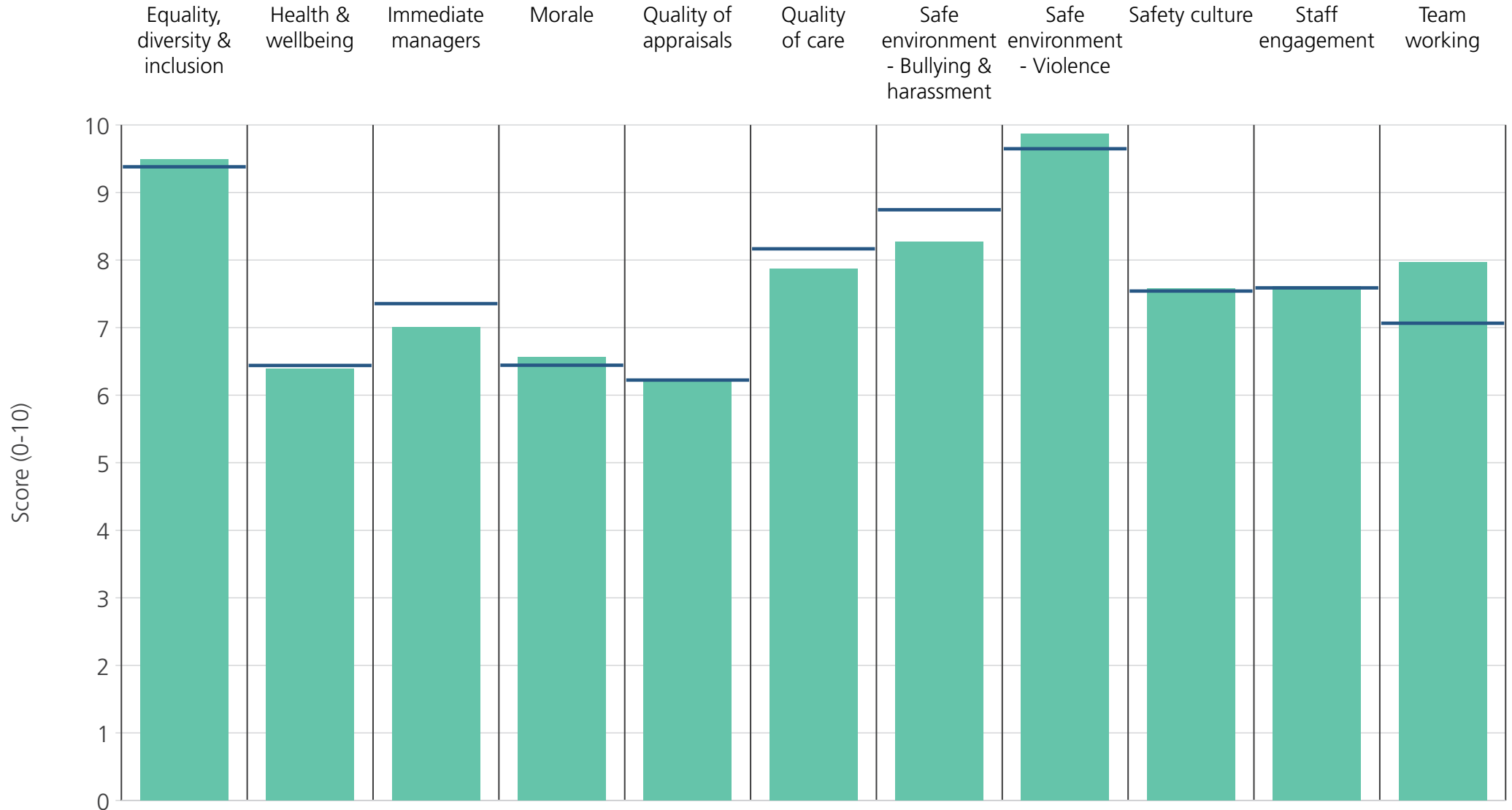
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Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	21	21	21	21	20	19	21	21	21	21	21



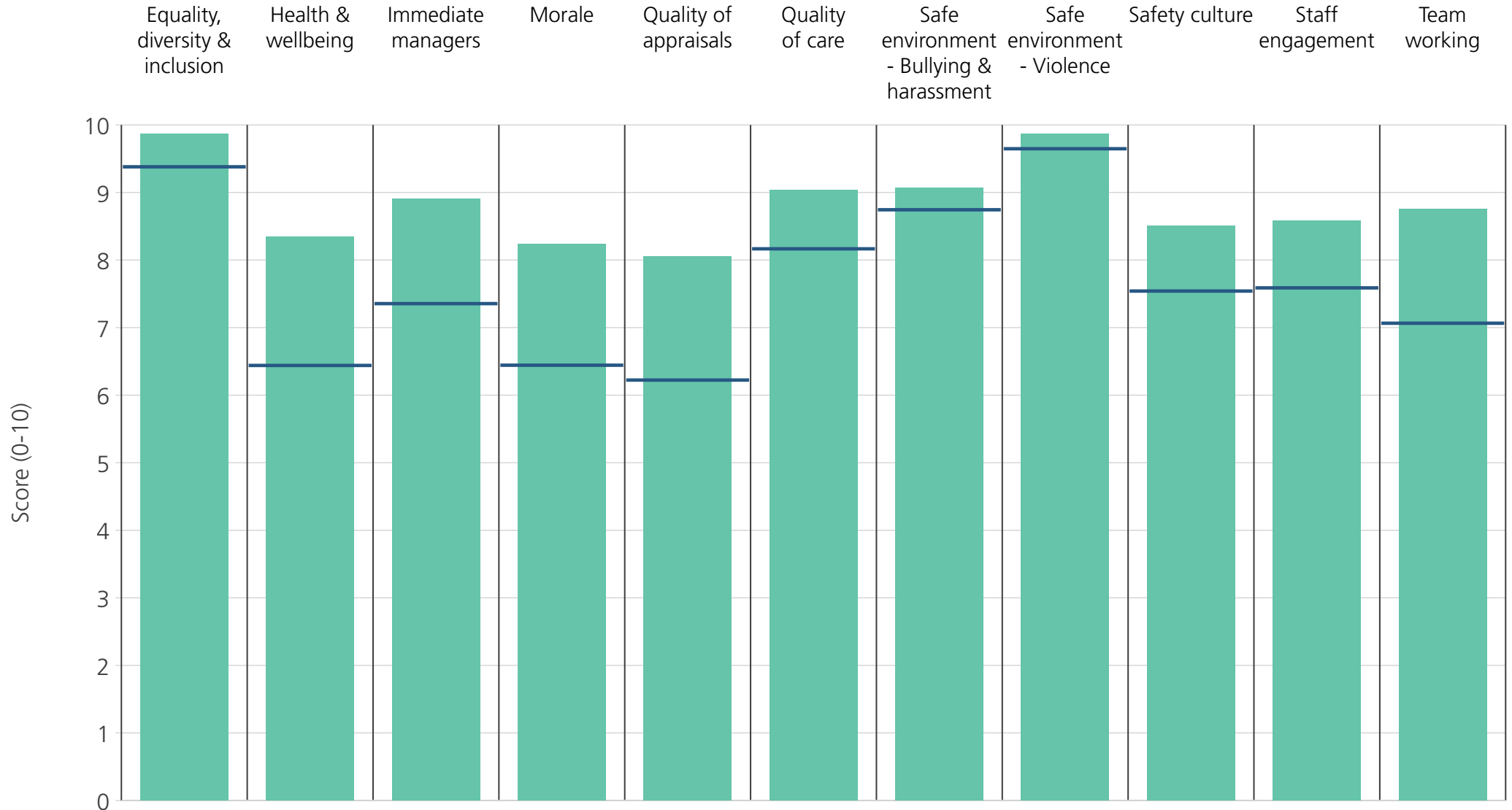
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Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	24	24	24	24	23	24	24	24	24	24	23



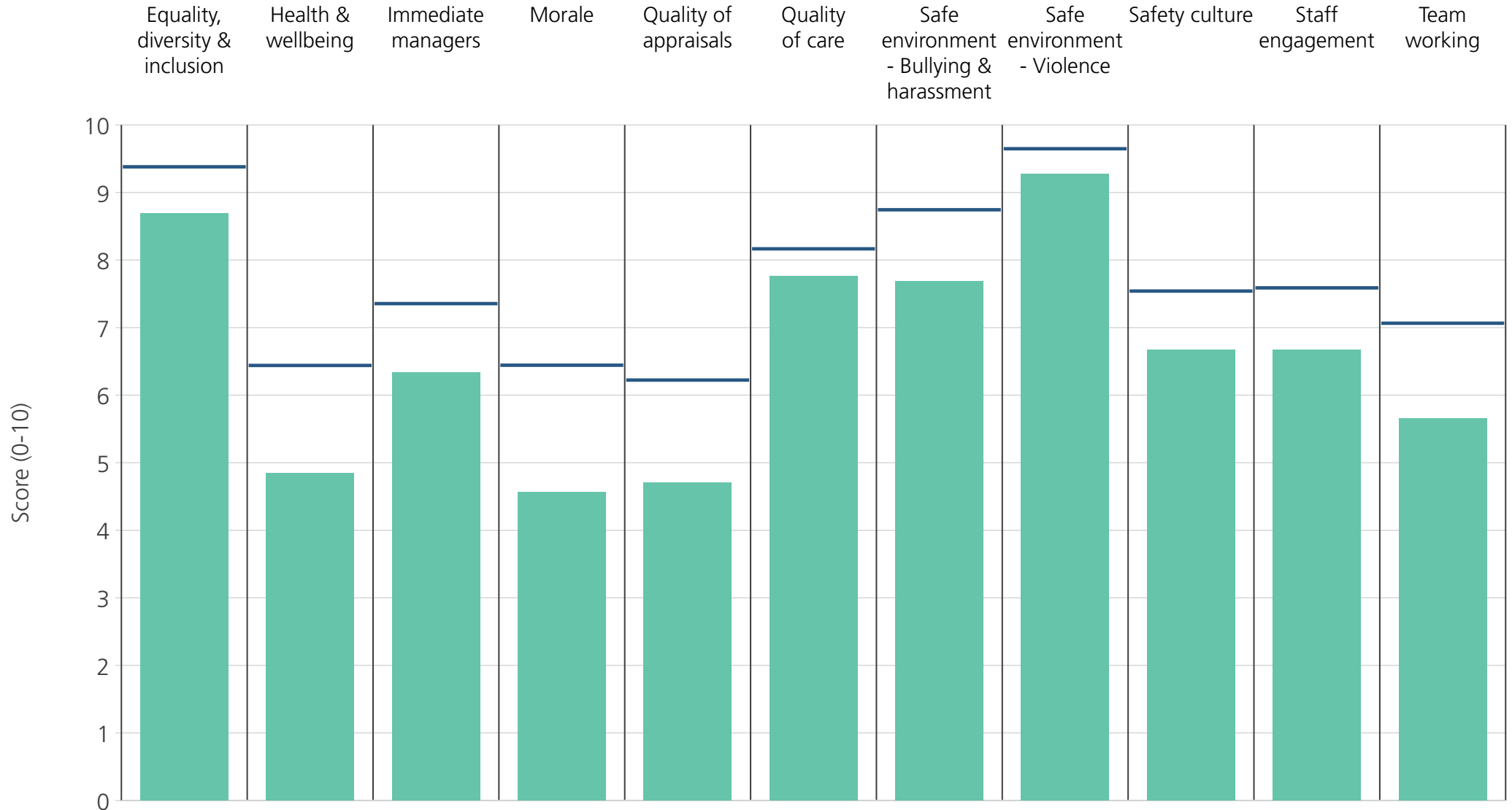
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Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	45	44	45	45	39	41	45	45	45	45	45



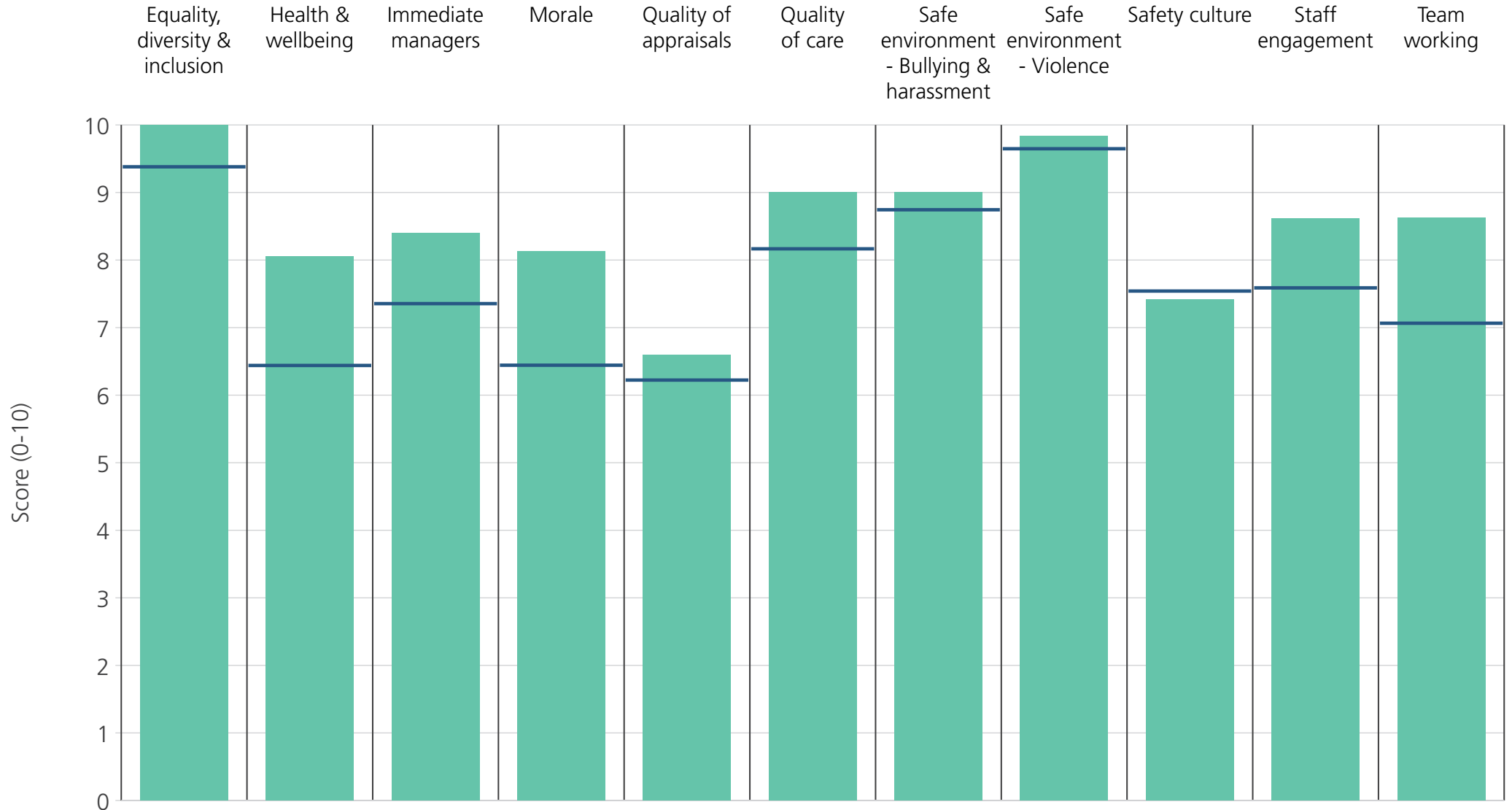
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Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	26	27	27	25	26	27	25	26	27	27	27



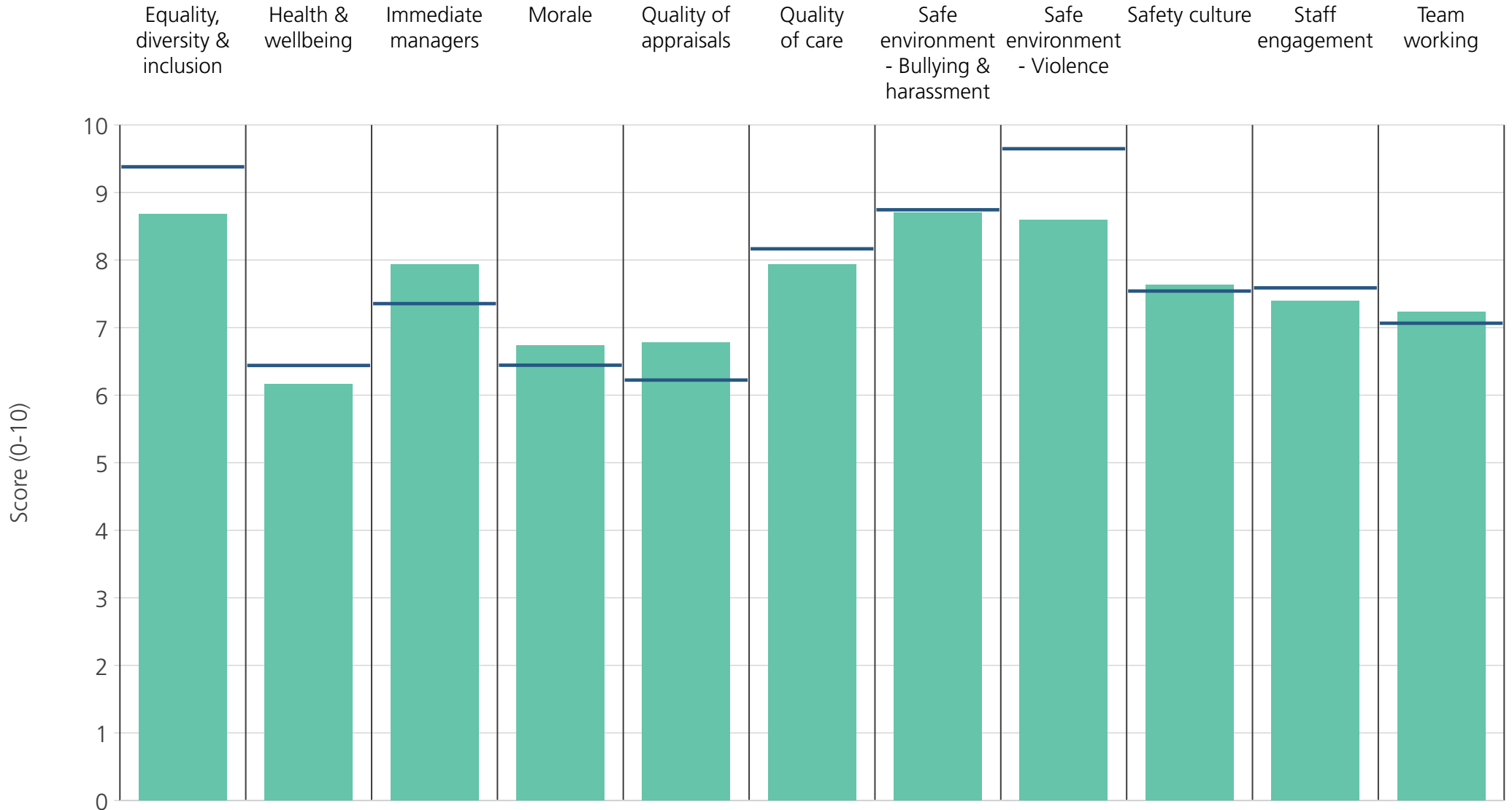
Directorate	9.9	8.3	8.9	8.2	8.1	9.0	9.1	9.9	8.5	8.6	8.8
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	25	25	25	25	25	25	25	25	25	26	26



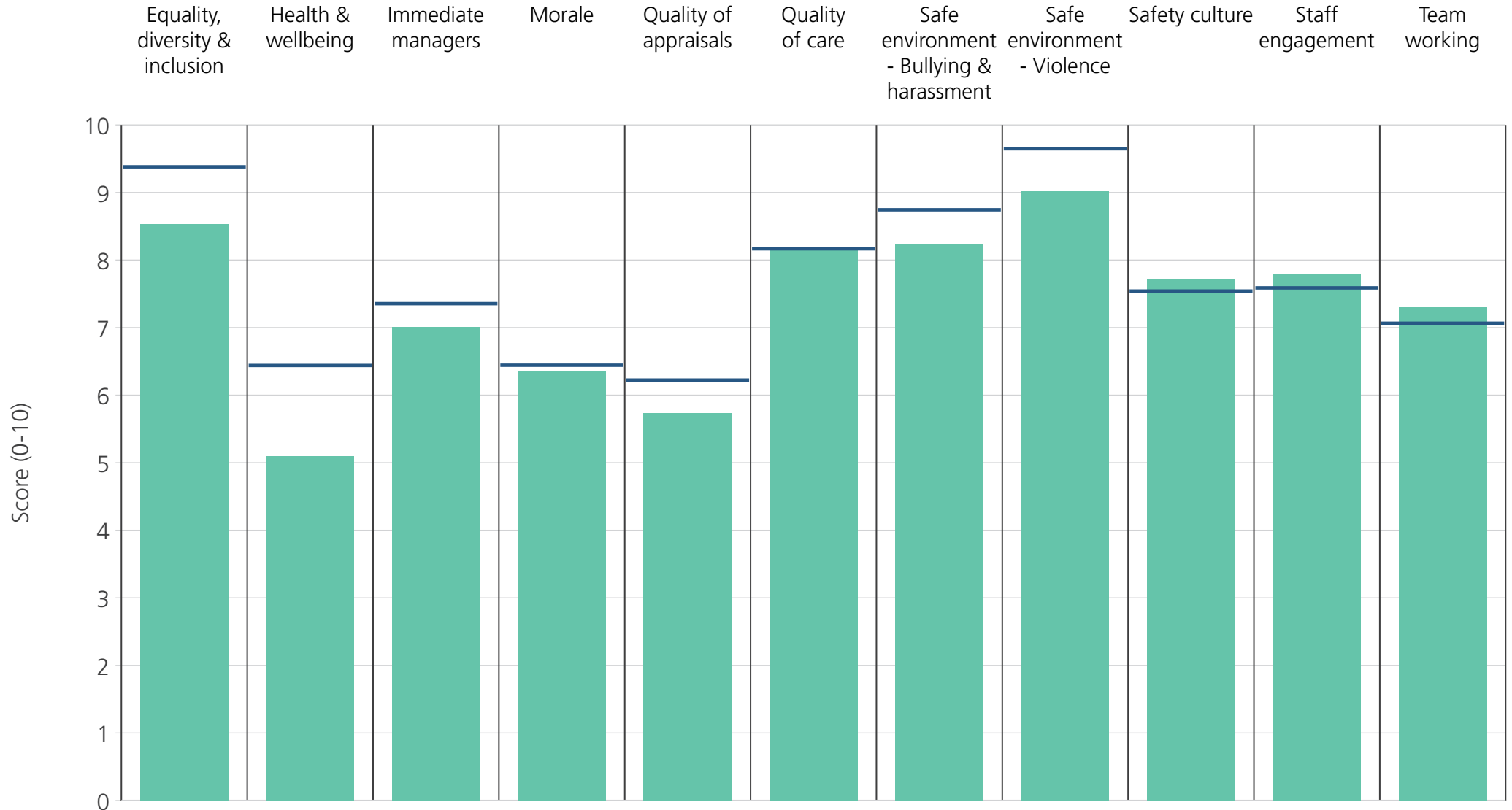
Directorate	8.7	4.8	6.3	4.6	4.7	7.8	7.7	9.3	6.7	6.7	5.7
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	23	23	22	22	21	22	23	23	23	23	23



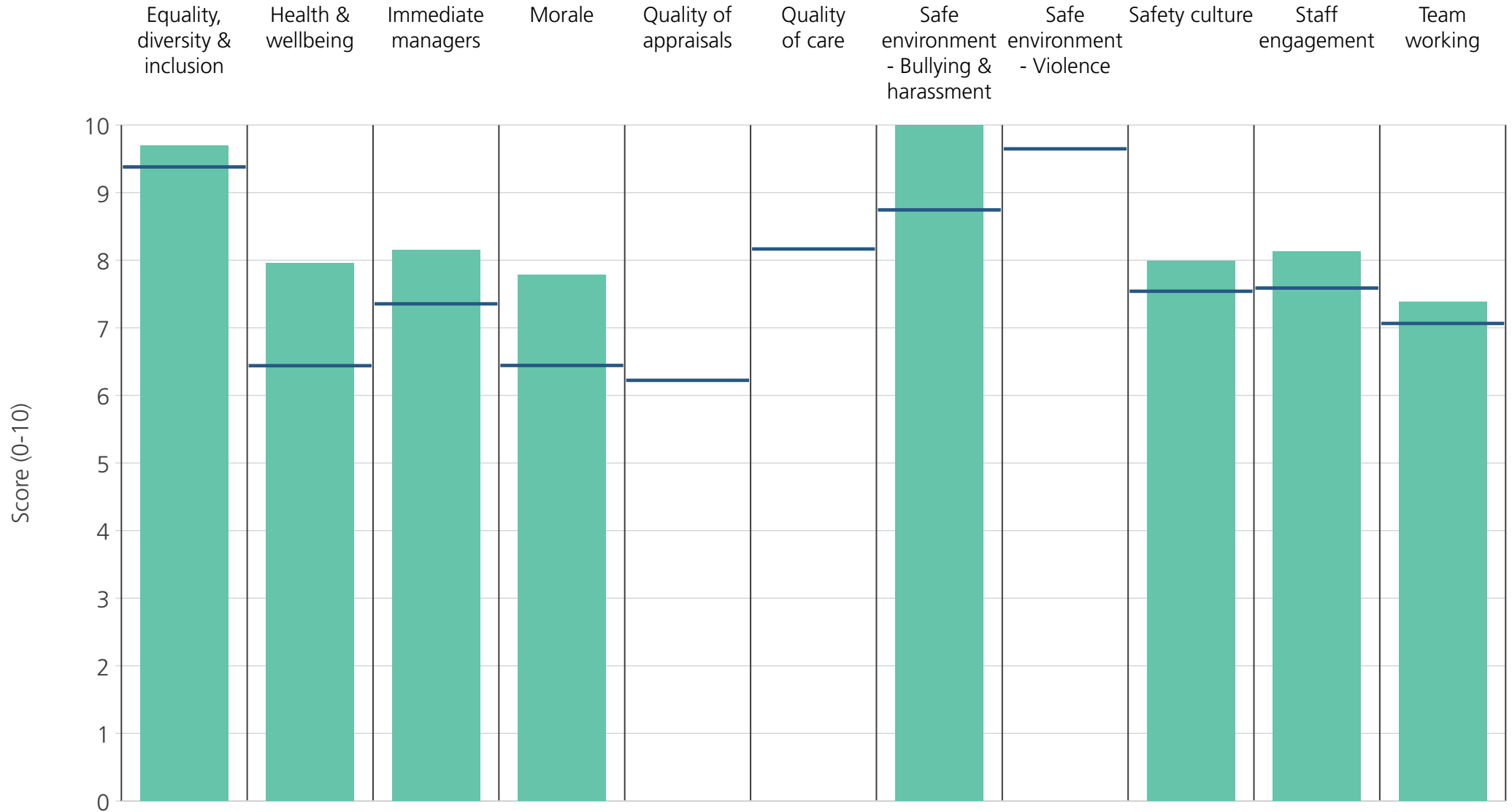
Directorate	10.0	8.1	8.4	8.1	6.6	9.0	9.0	9.8	7.4	8.6	8.6
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	20	20	20	19	18	20	20	20	19	20	20



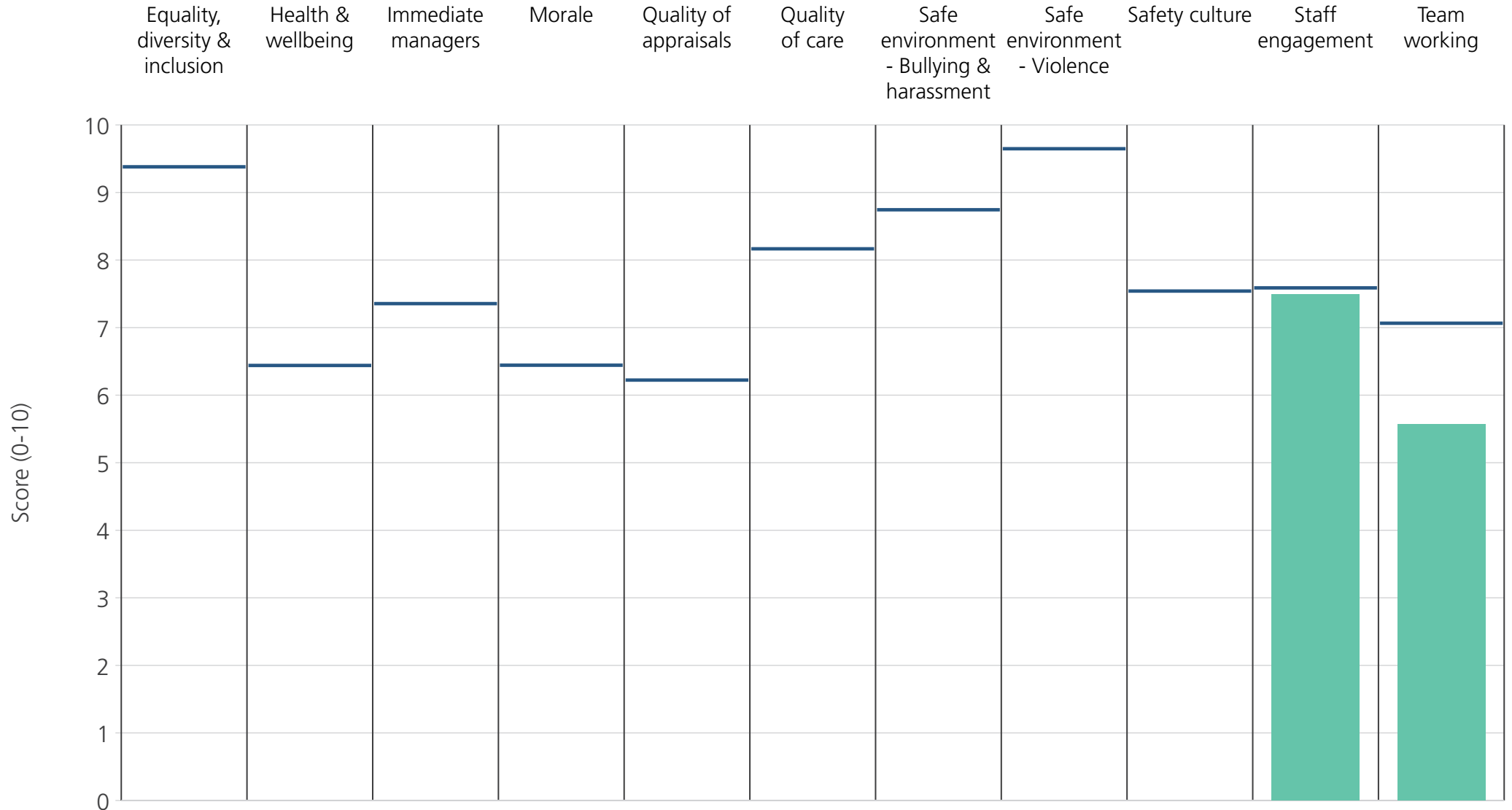
Directorate	8.7	6.2	7.9	6.7	6.8	7.9	8.7	8.6	7.6	7.4	7.2
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	19	19	19	19	19	19	18	19	19	19	19



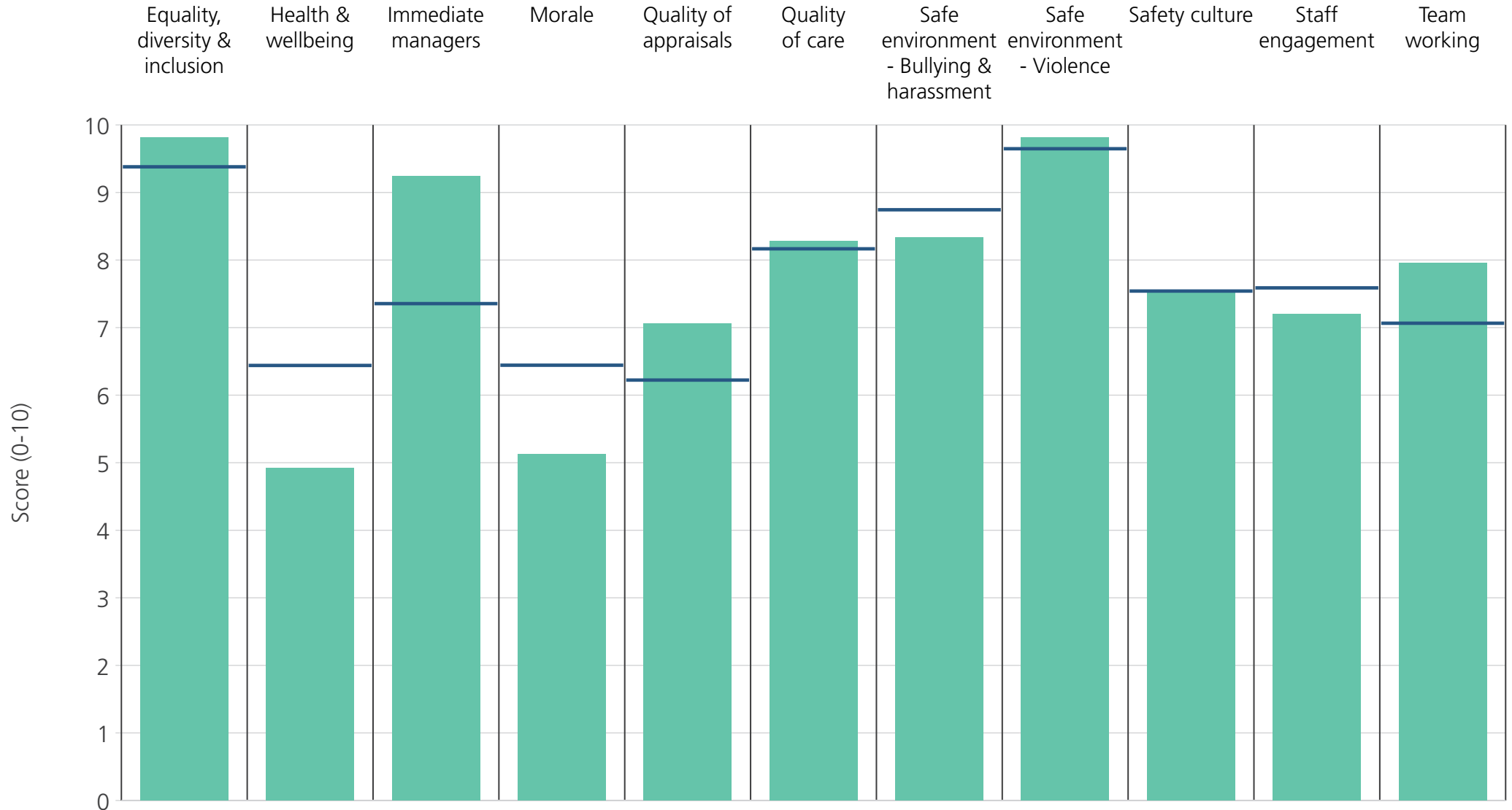
Directorate	8.5	5.1	7.0	6.4	5.7	8.2	8.2	9.0	7.7	7.8	7.3
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	17	17	17	17	17	17	17	17	17	18	18



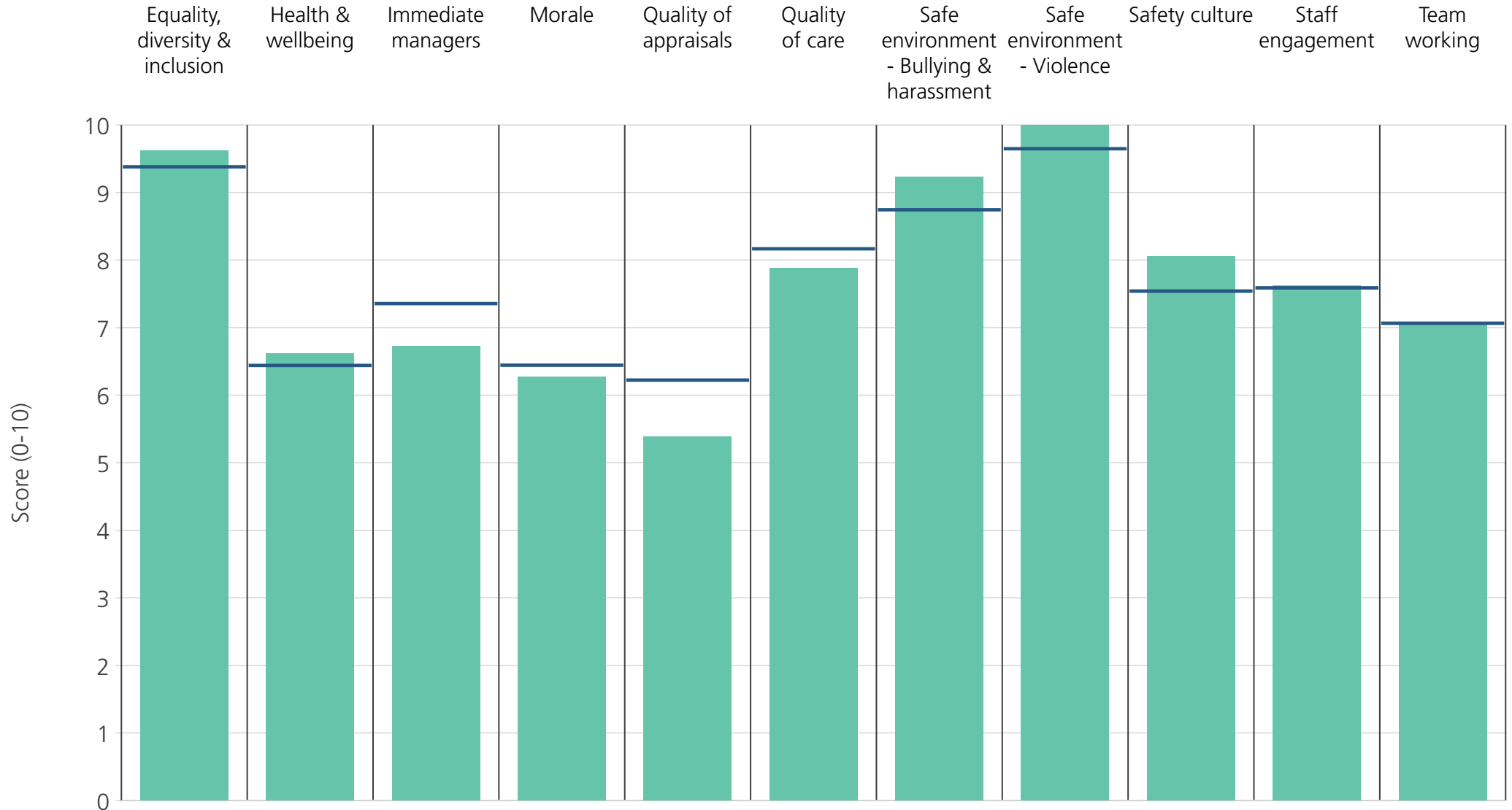
Directorate	9.7	8.0	8.2	7.8			10.0		8.0	8.1	7.4
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	11	11	11	11	10	10	11	10	11	11	11



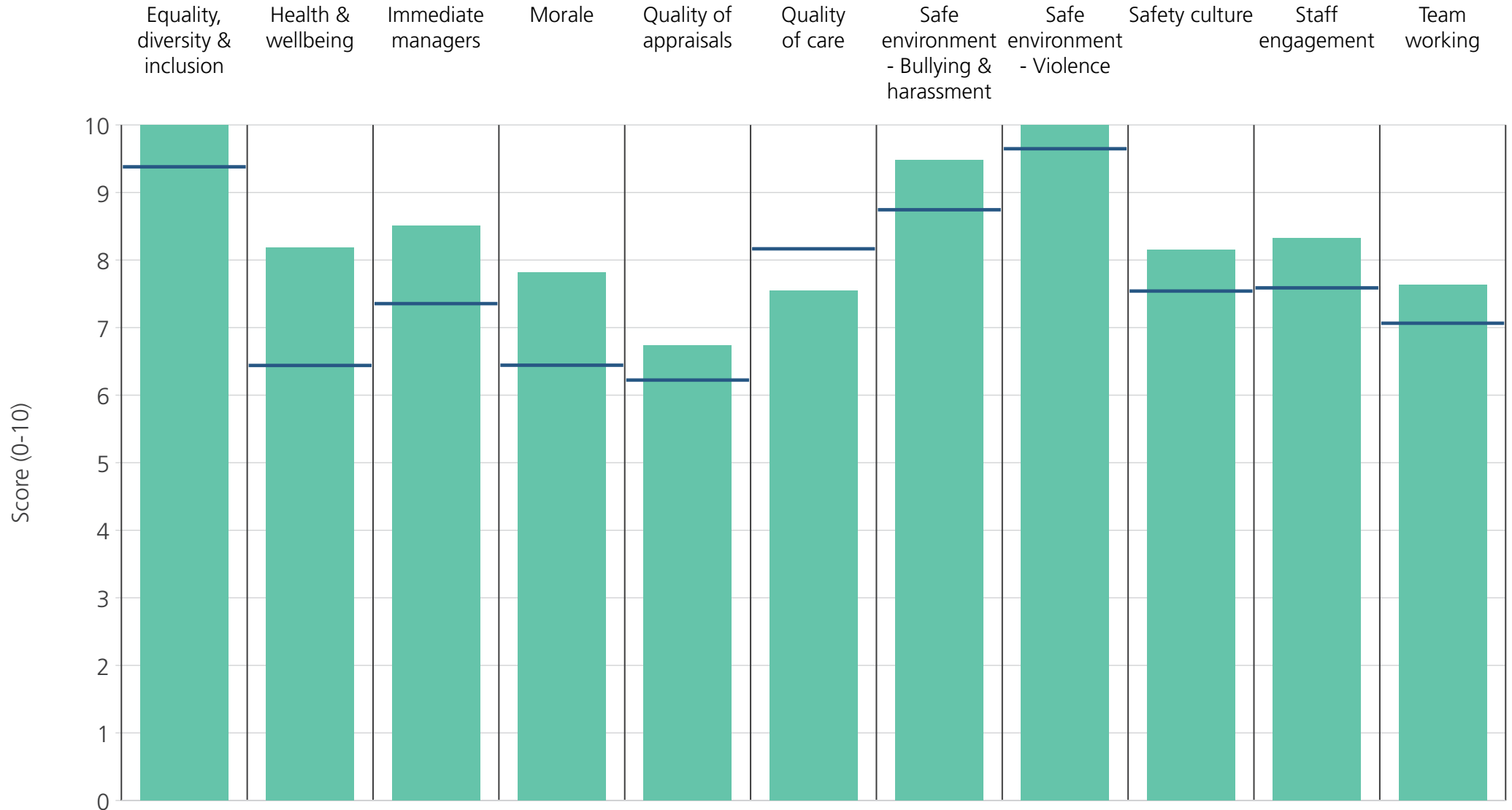
Directorate	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.5	7.5	7.5	7.5	7.5	7.5
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.6	7.6	7.6	7.6	7.6
Responses	9	9	10	9	5	10	9	9	8	11	11	11	11	11	11



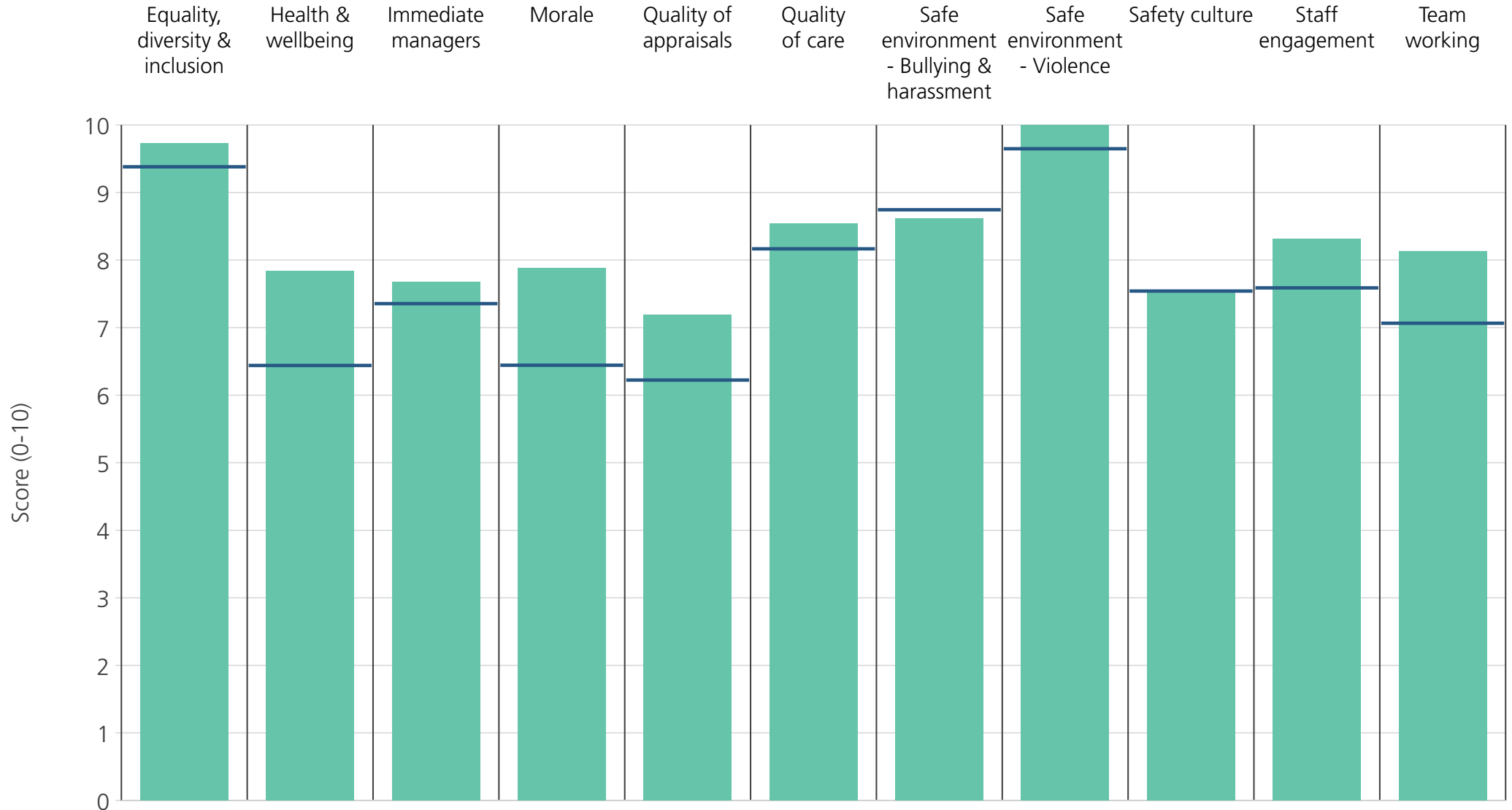
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Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	18	18	18	17	17	17	18	18	18	20	19



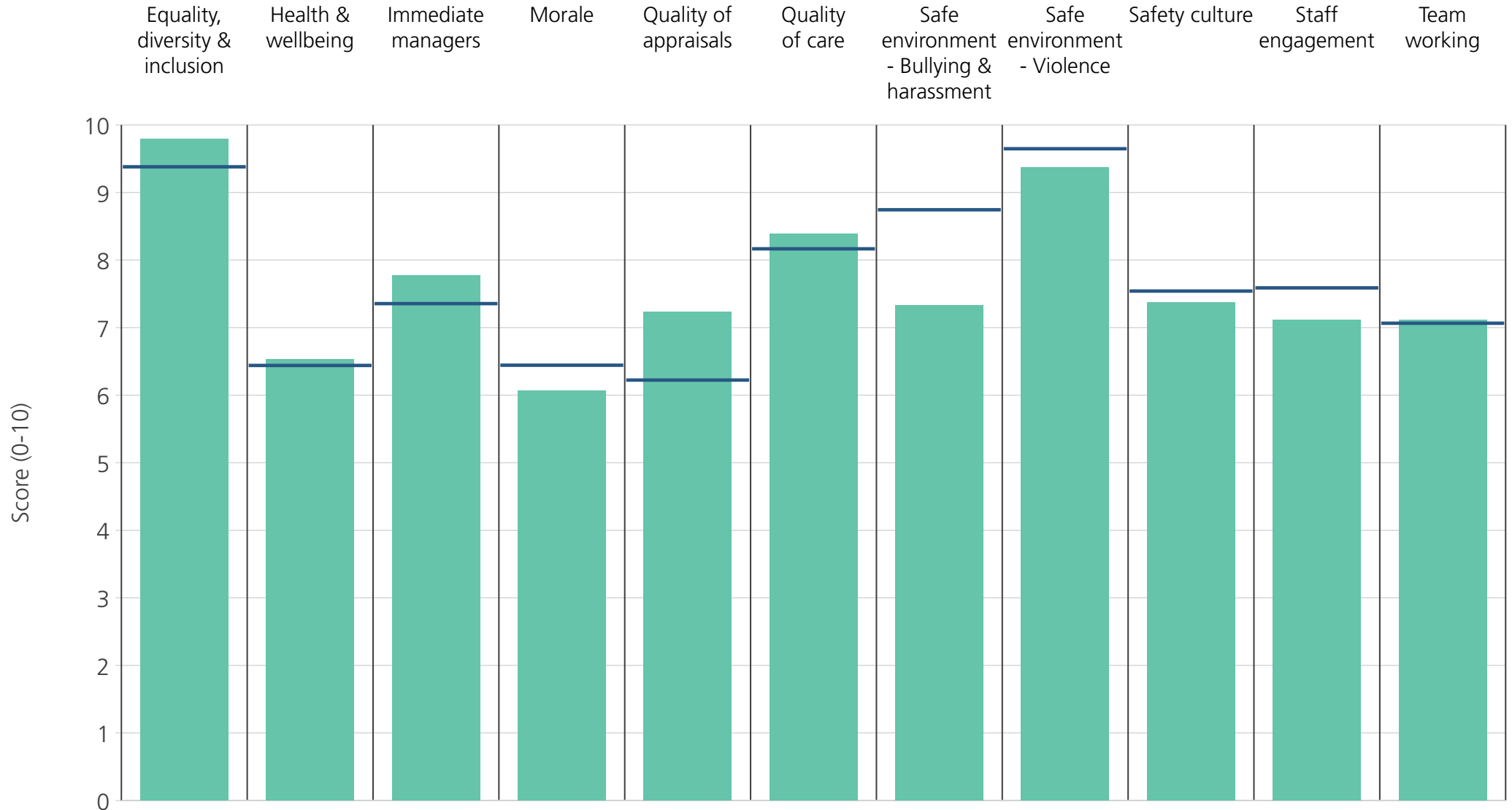
Directorate	9.6	6.6	6.7	6.3	5.4	7.9	9.2	10.0	8.0	7.6	7.1
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	13	13	13	13	13	12	13	13	13	14	14



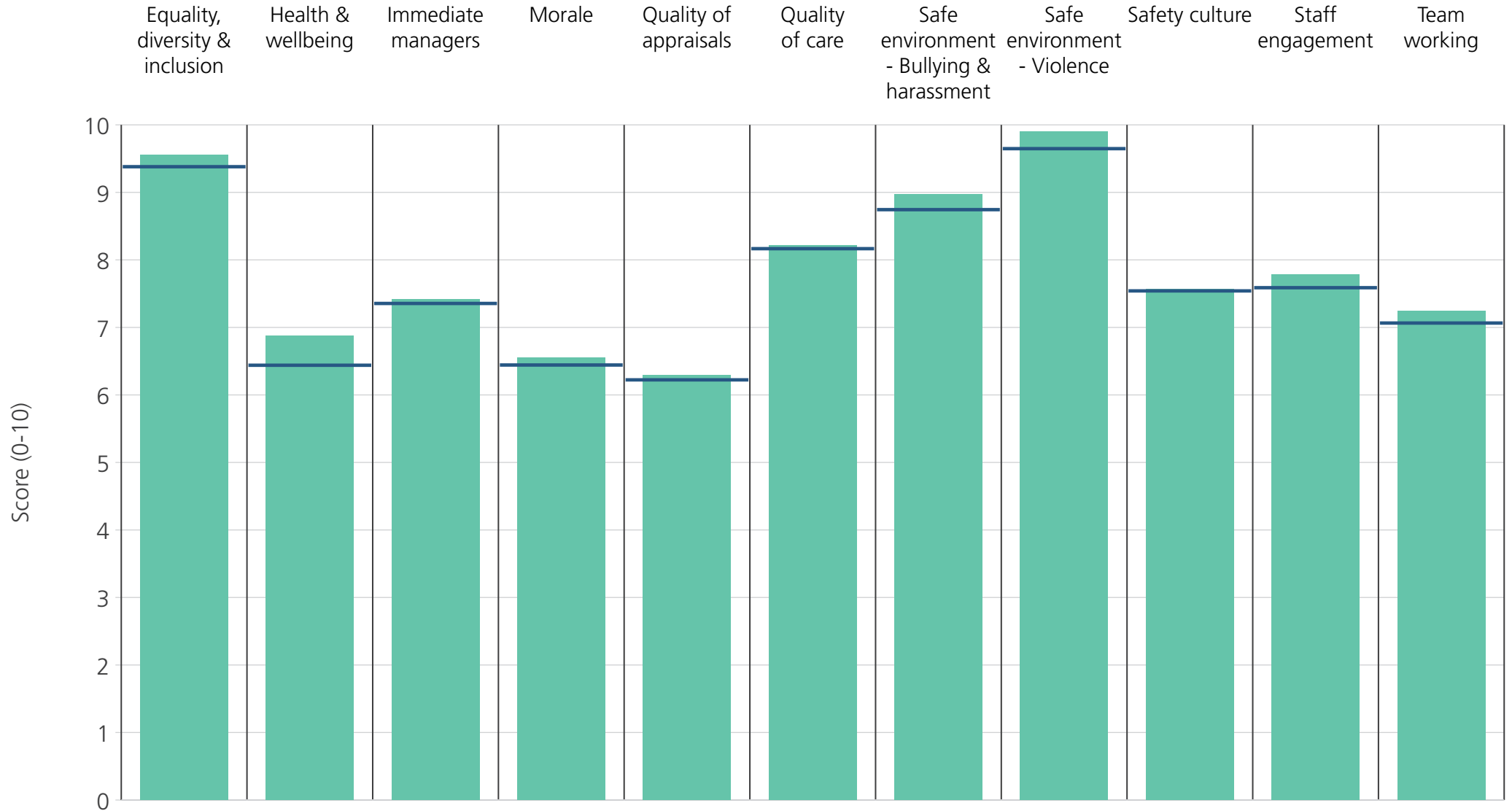
Directorate	10.0	8.2	8.5	7.8	6.7	7.5	9.5	10.0	8.2	8.3	7.6
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	19	19	19	18	18	19	19	19	19	19	19



Directorate	9.7	7.8	7.7	7.9	7.2	8.5	8.6	10.0	7.6	8.3	8.1
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	12	12	12	12	12	12	12	12	12	12	12



Directorate	9.8	6.5	7.8	6.1	7.2	8.4	7.3	9.4	7.4	7.1	7.1
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	16	16	16	16	14	16	15	16	16	16	16



Directorate	9.6	6.9	7.4	6.6	6.3	8.2	9.0	9.9	7.6	7.8	7.2
Your org	9.4	6.4	7.4	6.4	6.2	8.2	8.7	9.6	7.5	7.6	7.1
Responses	347	350	349	346	311	252	344	343	348	354	349