

The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

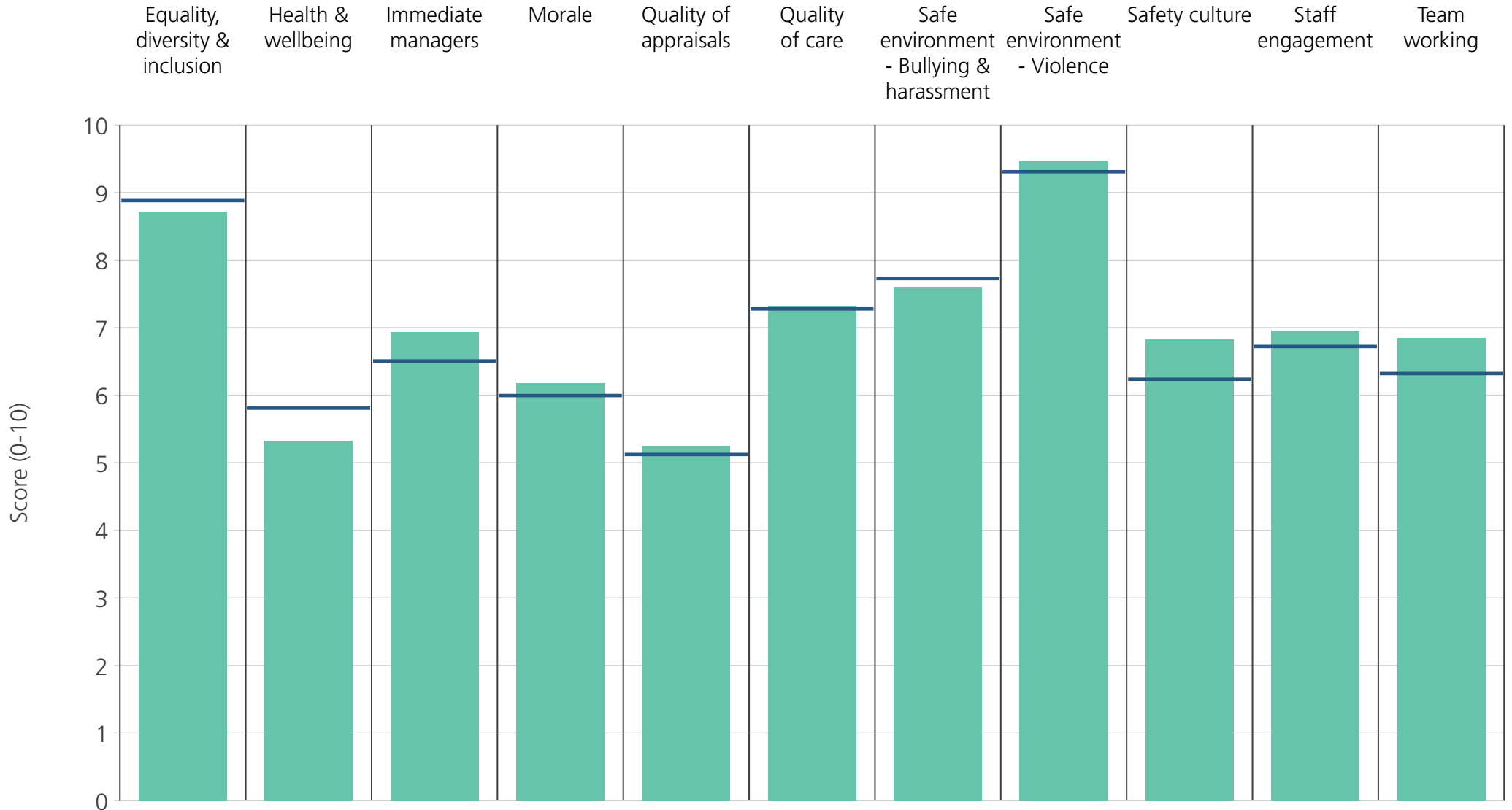
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



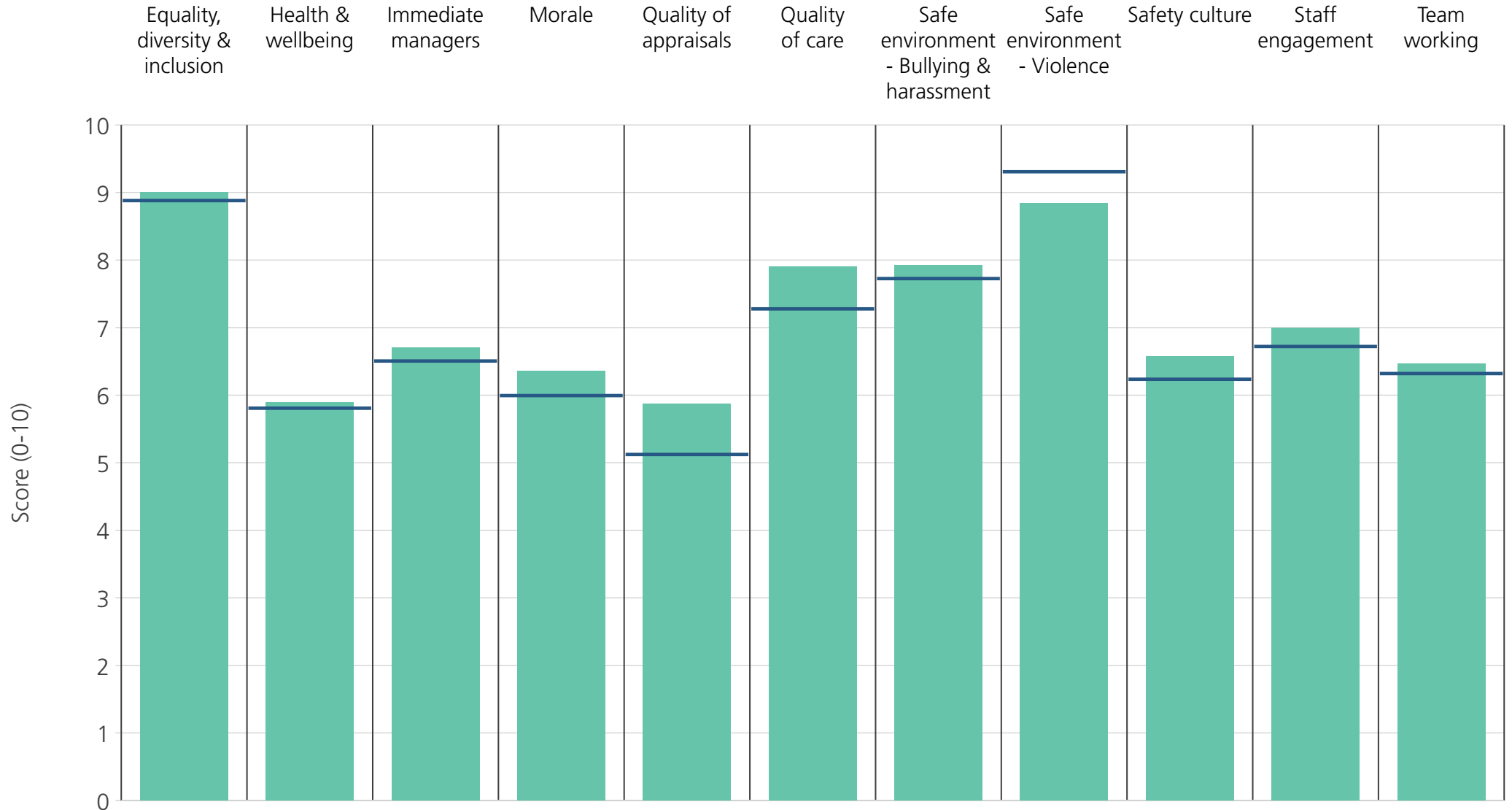
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

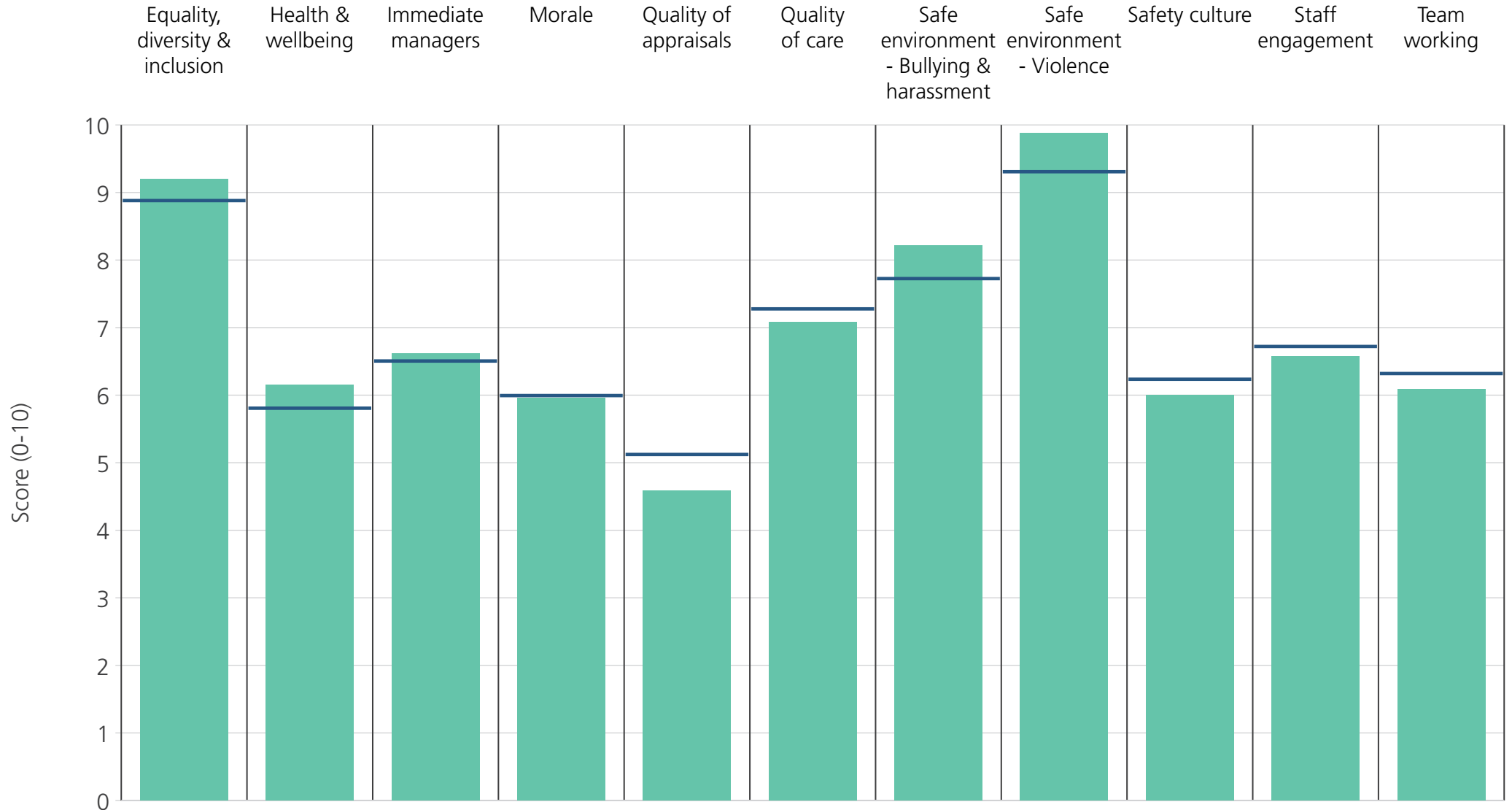
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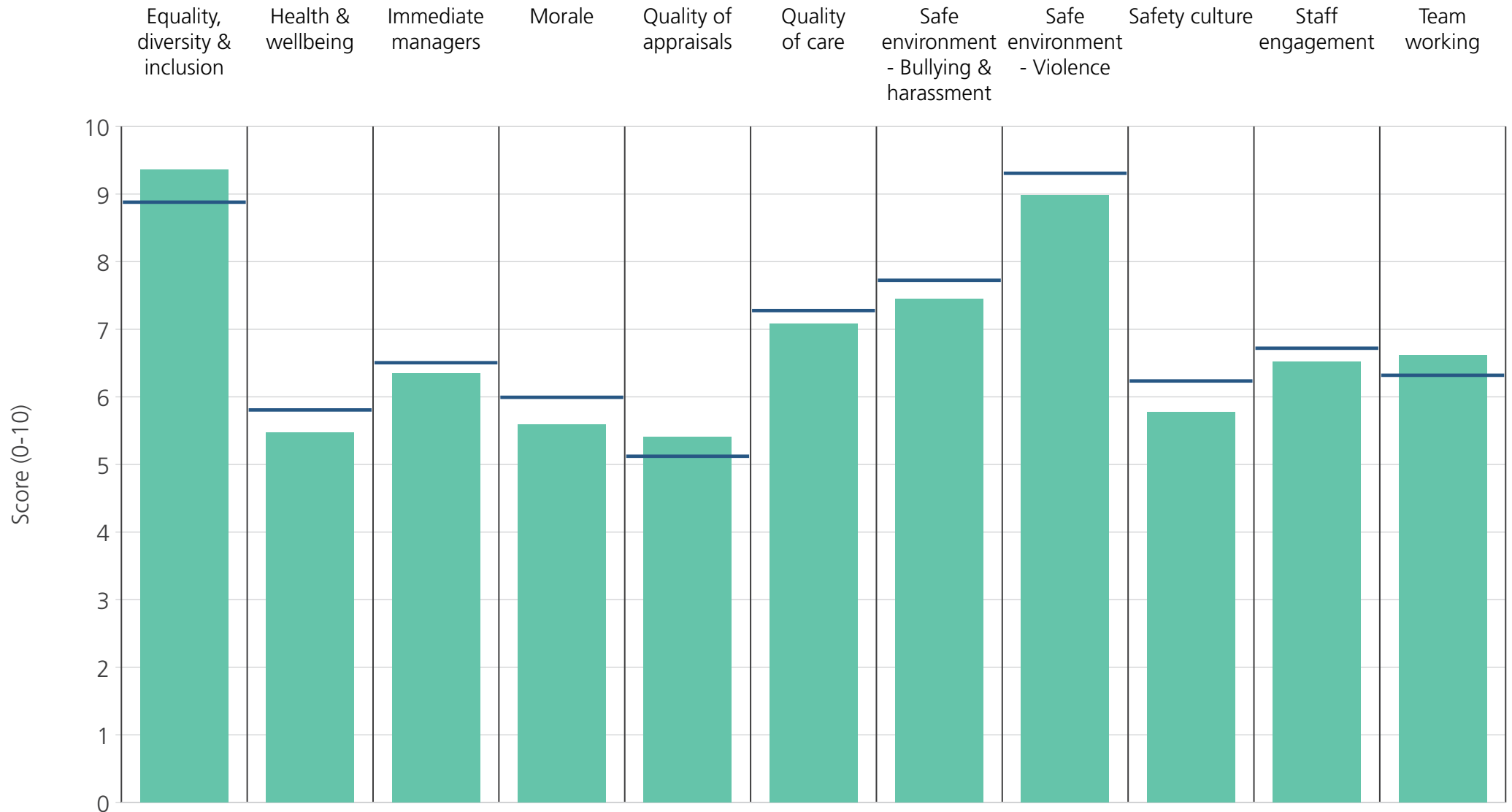
Directorate	8.7	5.3	6.9	6.2	5.2	7.3	7.6	9.5	6.8	6.9	6.8
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	51	51	51	51	41	51	50	50	51	51	51



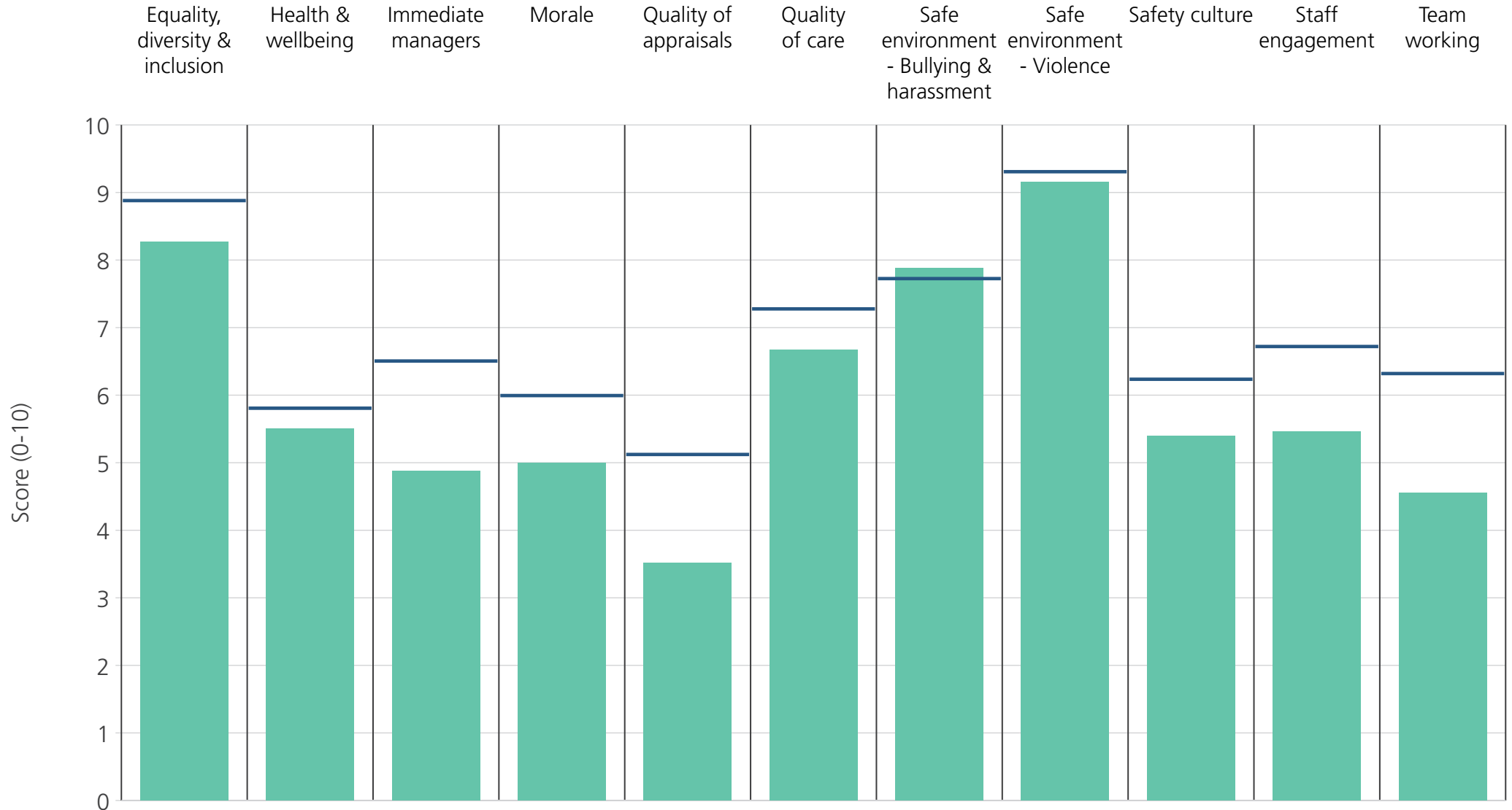
Directorate	9.0	5.9	6.7	6.4	5.9	7.9	7.9	8.8	6.6	7.0	6.5
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	219	219	217	209	184	217	218	215	219	220	219



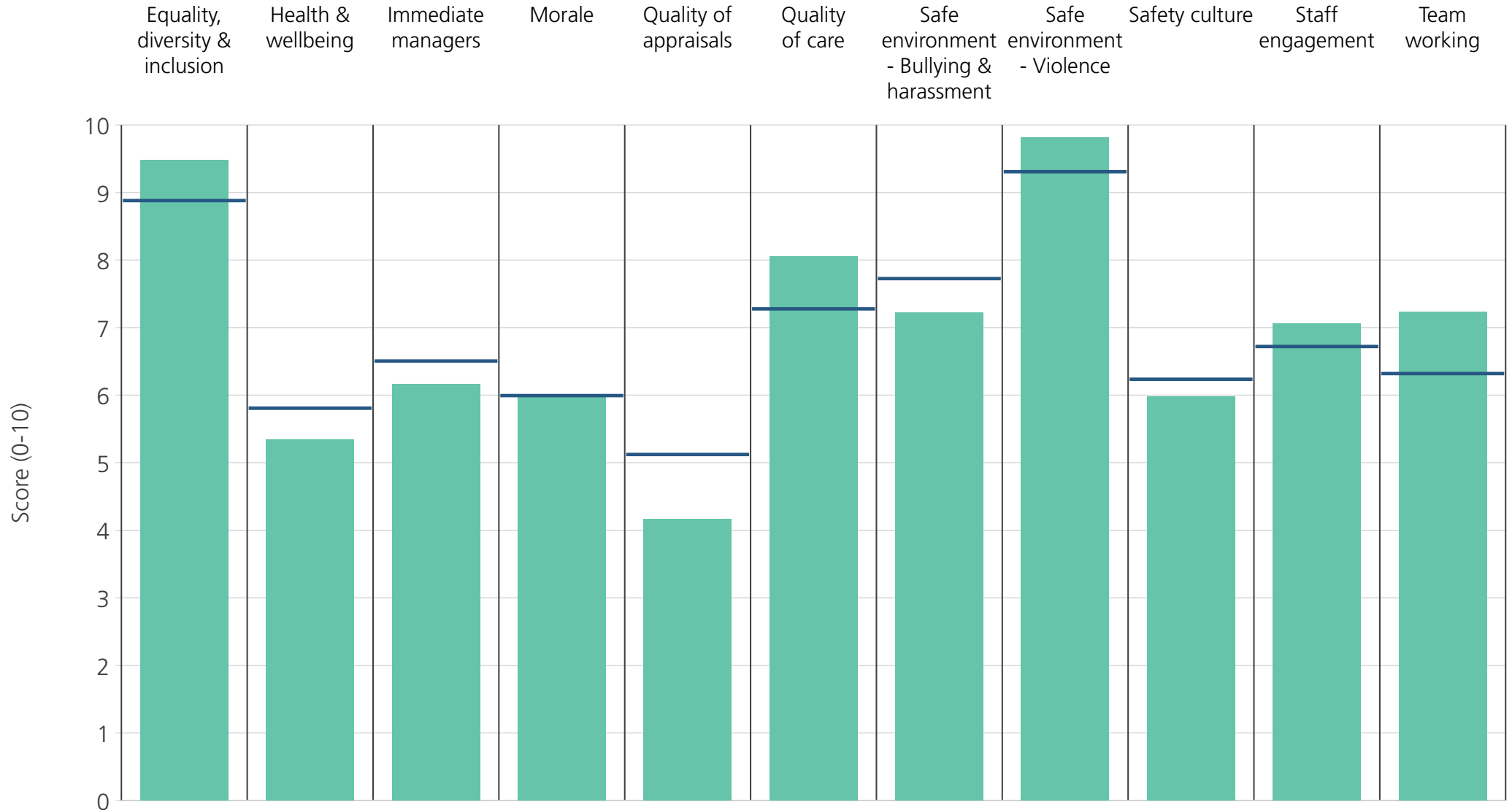
Directorate	9.2	6.2	6.6	6.0	4.6	7.1	8.2	9.9	6.0	6.6	6.1
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	389	391	390	382	327	236	387	388	385	392	388



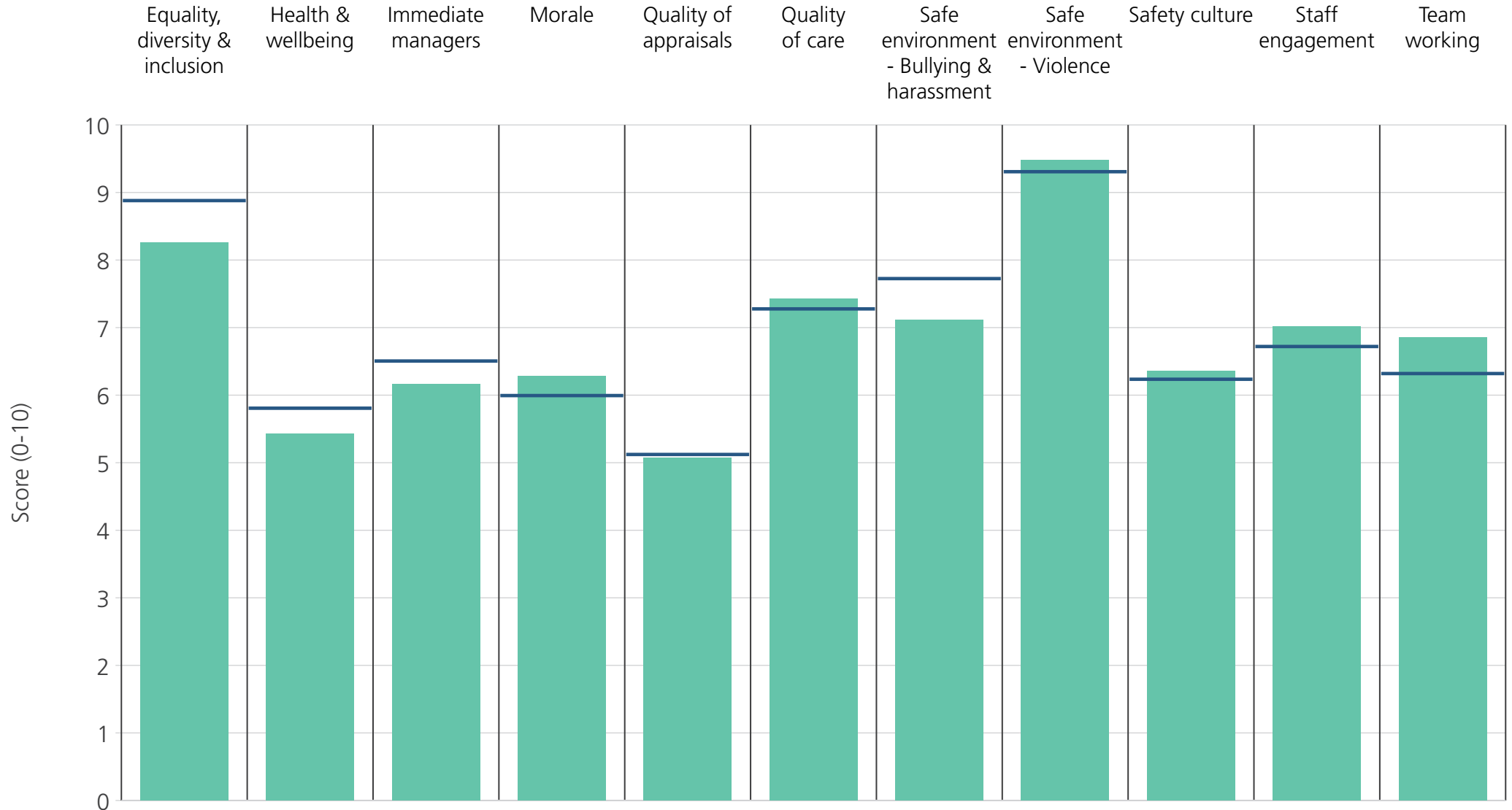
Directorate	9.4	5.5	6.3	5.6	5.4	7.1	7.5	9.0	5.8	6.5	6.6
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	84	85	83	83	74	85	85	85	85	85	85



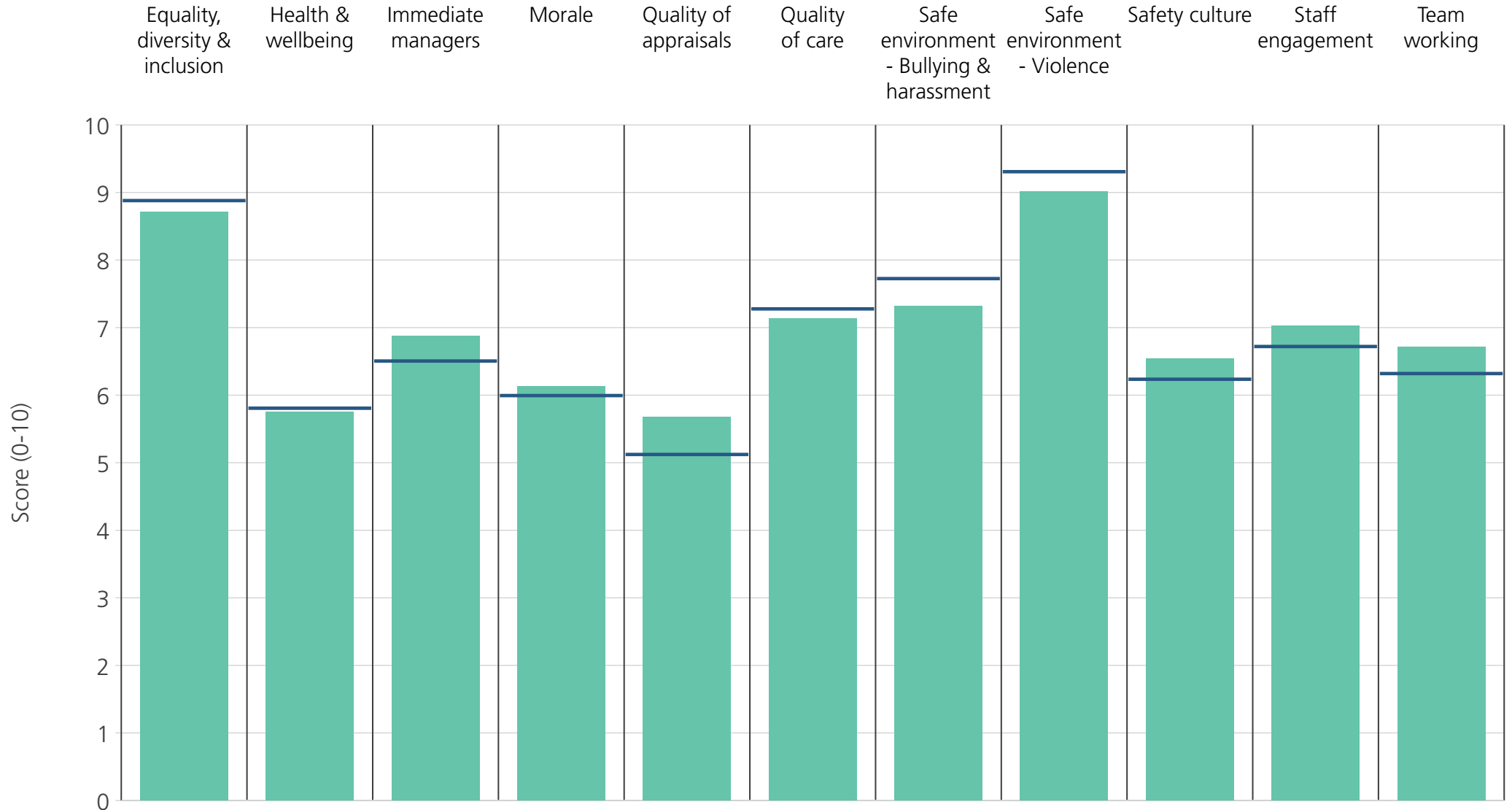
Directorate	8.3	5.5	4.9	5.0	3.5	6.7	7.9	9.2	5.4	5.5	4.6
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	117	117	118	115	93	87	111	115	115	118	116



Directorate	9.5	5.3	6.2	6.0	4.2	8.1	7.2	9.8	6.0	7.1	7.2
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	19	19	19	18	12	18	18	18	19	19	19



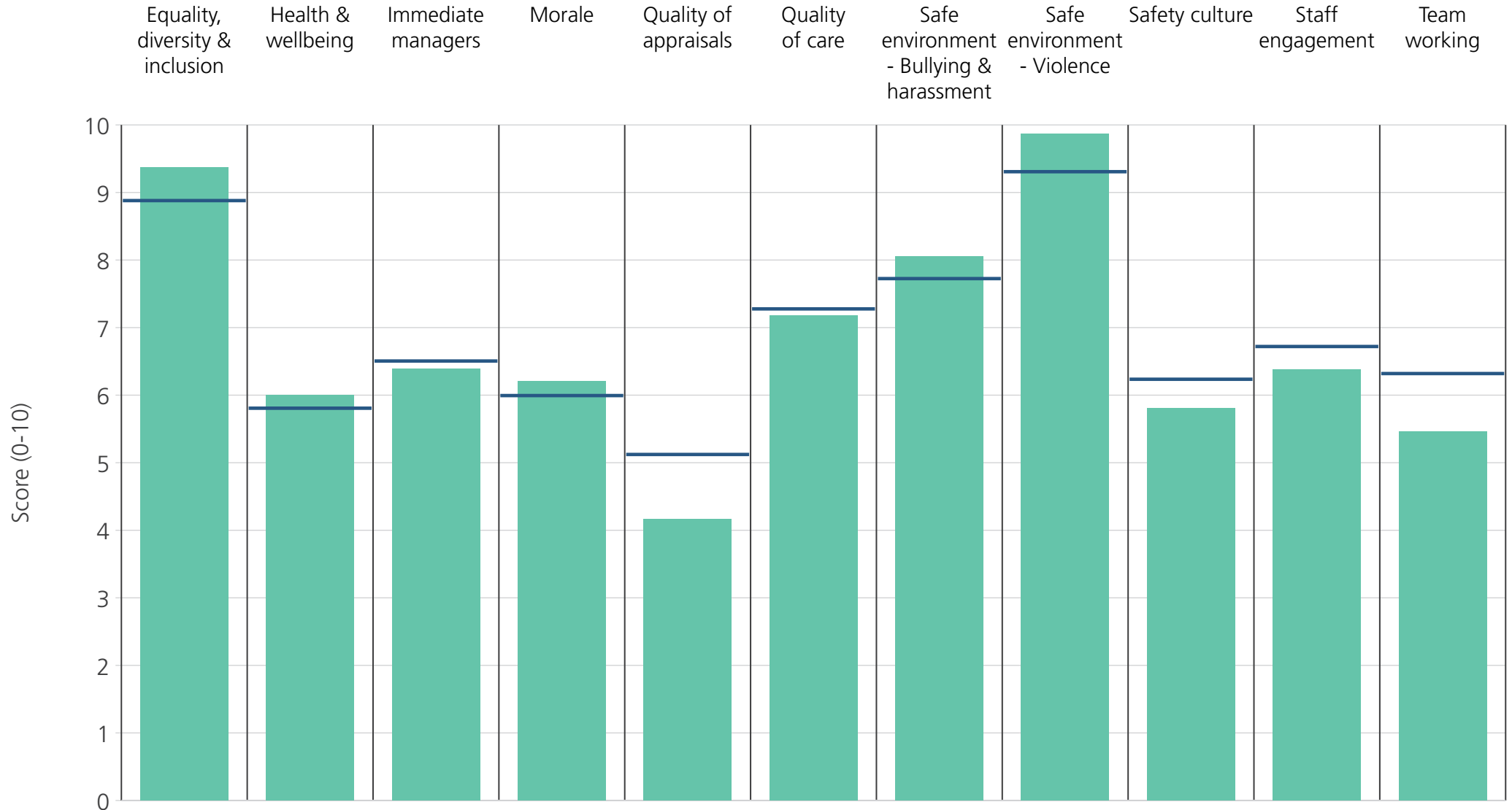
Directorate	8.3	5.4	6.2	6.3	5.1	7.4	7.1	9.5	6.4	7.0	6.8
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	95	96	95	94	86	96	96	95	96	96	96



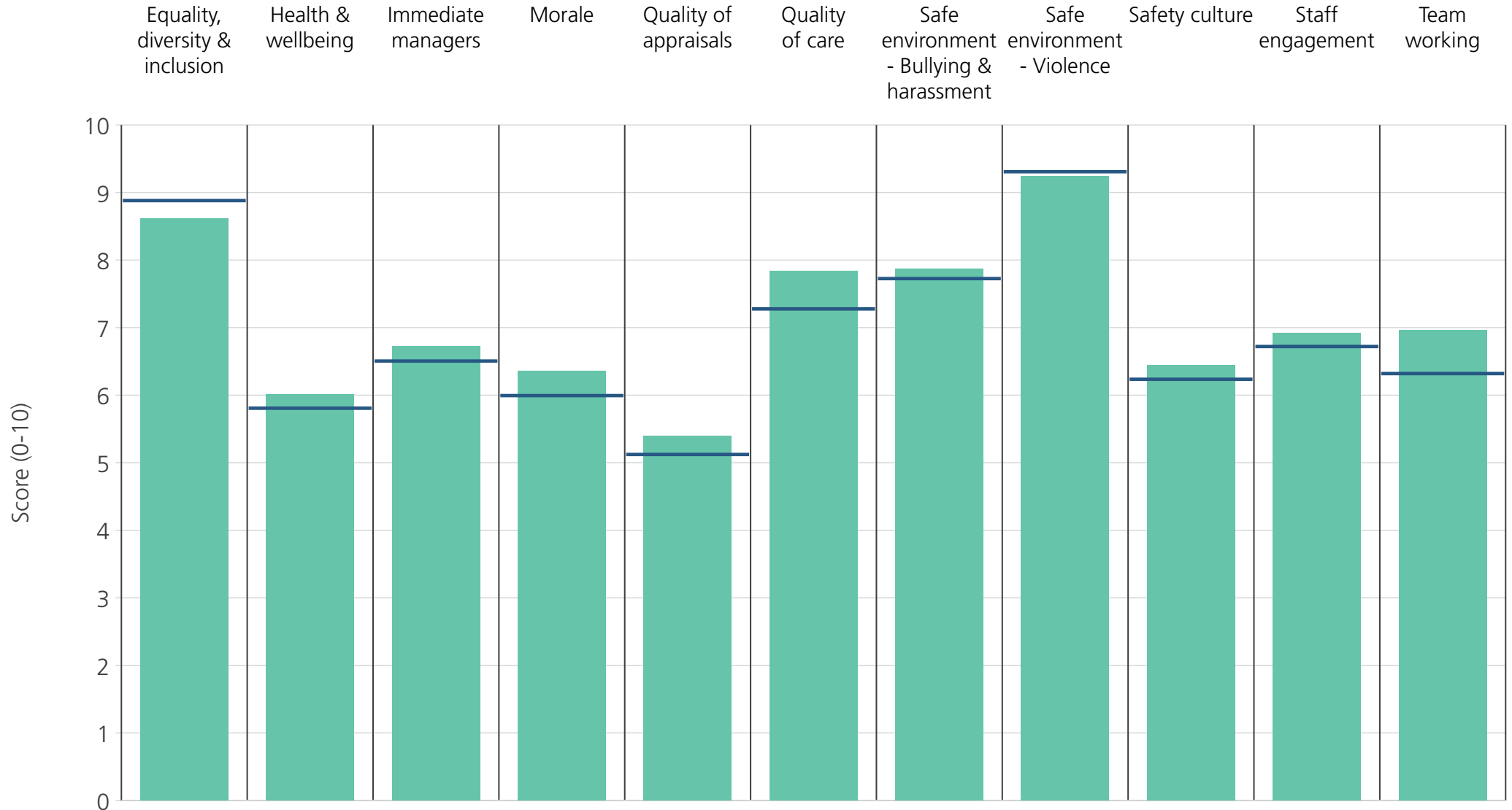
Directorate	8.7	5.8	6.9	6.1	5.7	7.1	7.3	9.0	6.5	7.0	6.7
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	372	374	372	365	322	368	375	375	374	371	371

Directorates 2

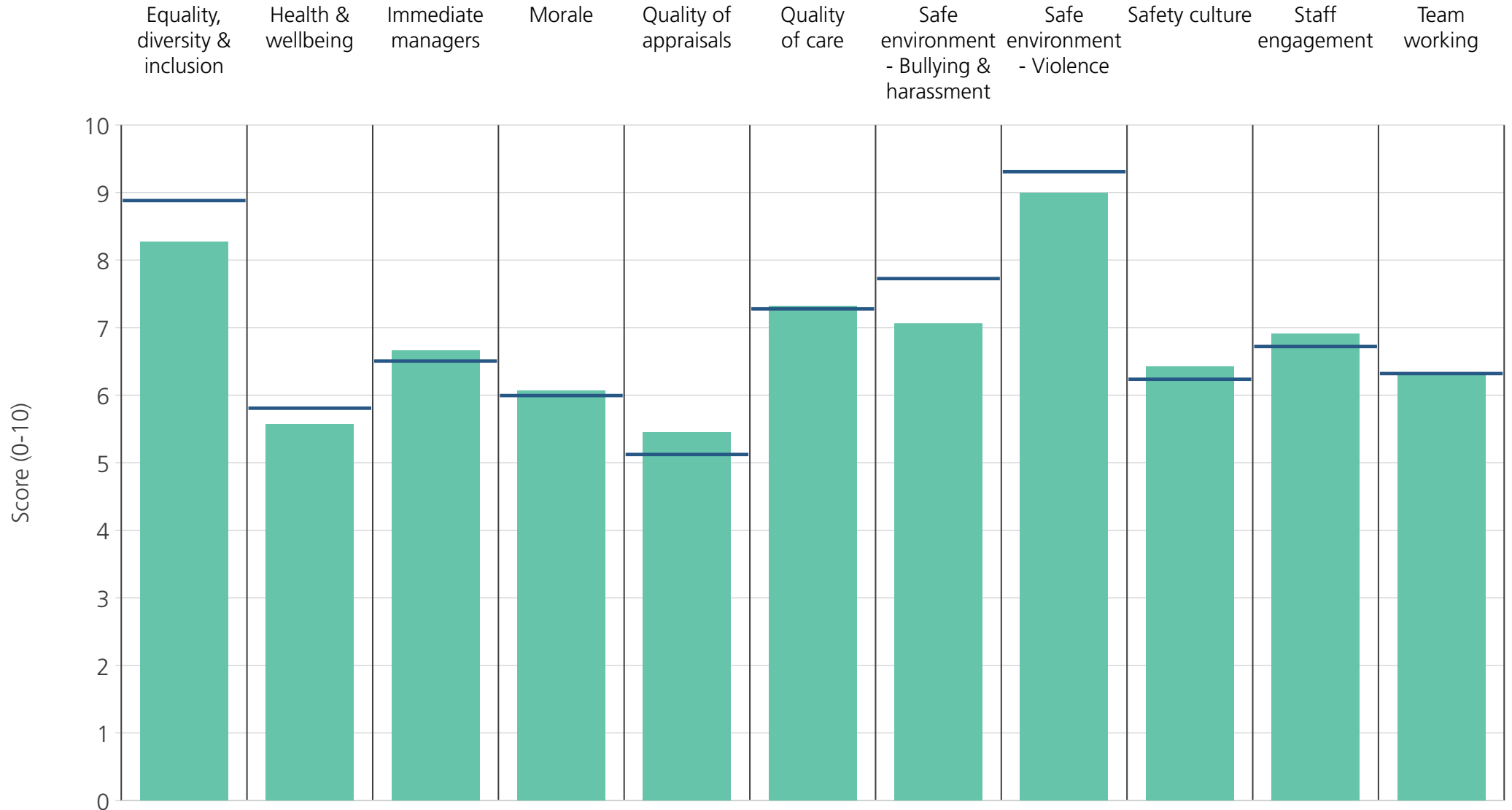
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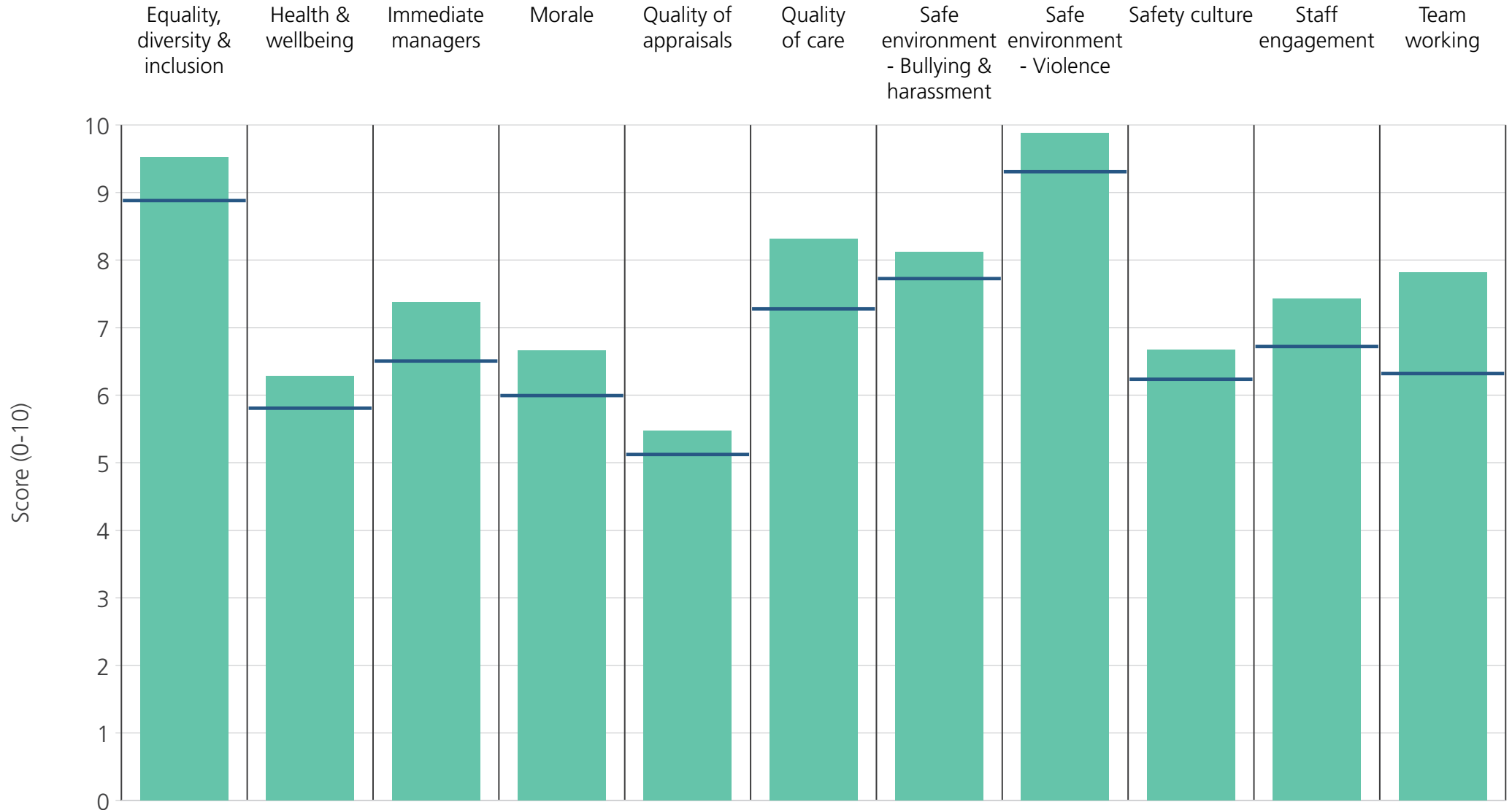
Directorate	9.4	6.0	6.4	6.2	4.2	7.2	8.1	9.9	5.8	6.4	5.5
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	102	102	102	103	93	72	101	102	101	103	103



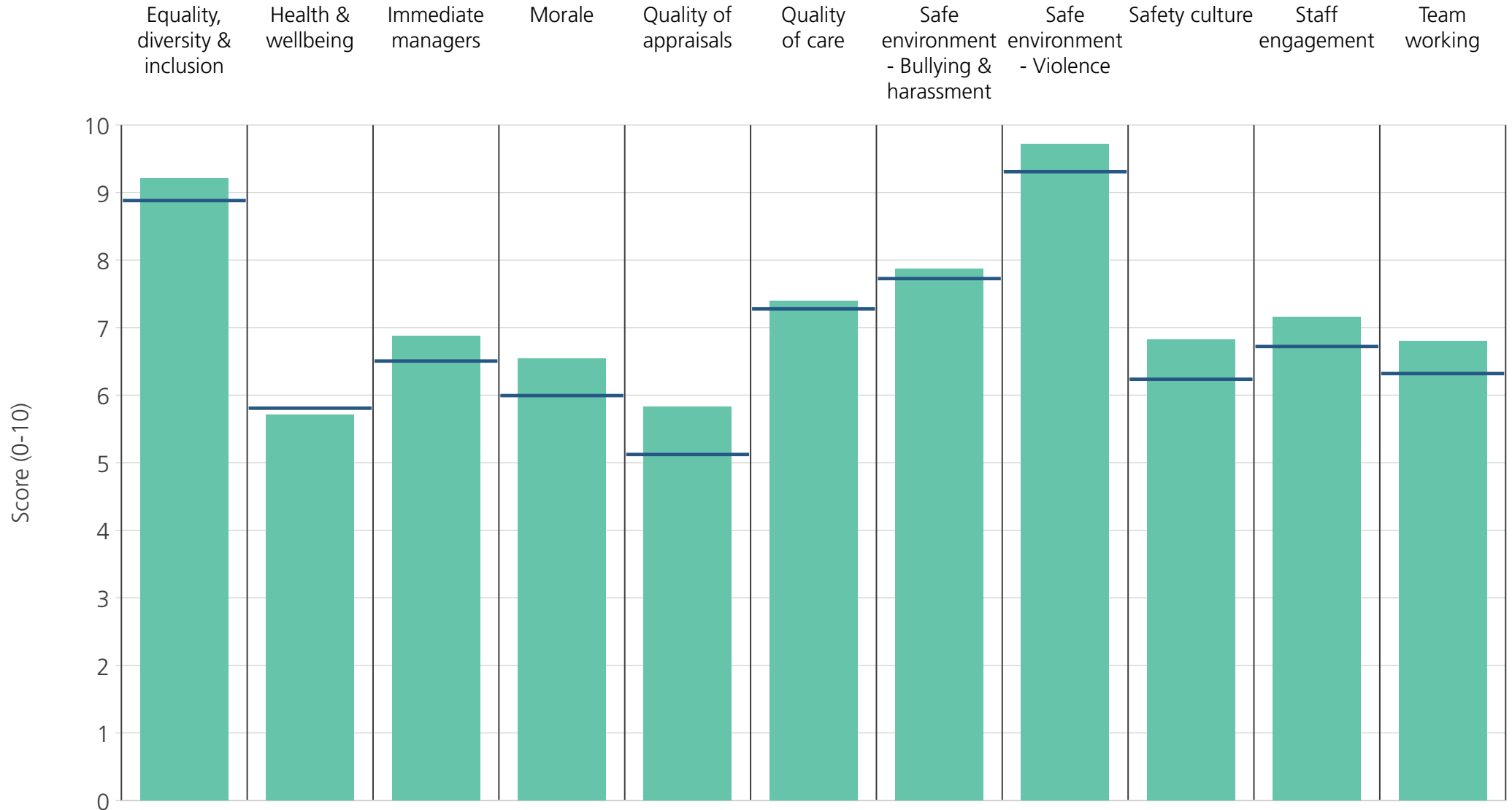
Directorate	8.6	6.0	6.7	6.4	5.4	7.8	7.9	9.2	6.4	6.9	7.0
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	150	152	152	149	125	150	151	149	151	152	152



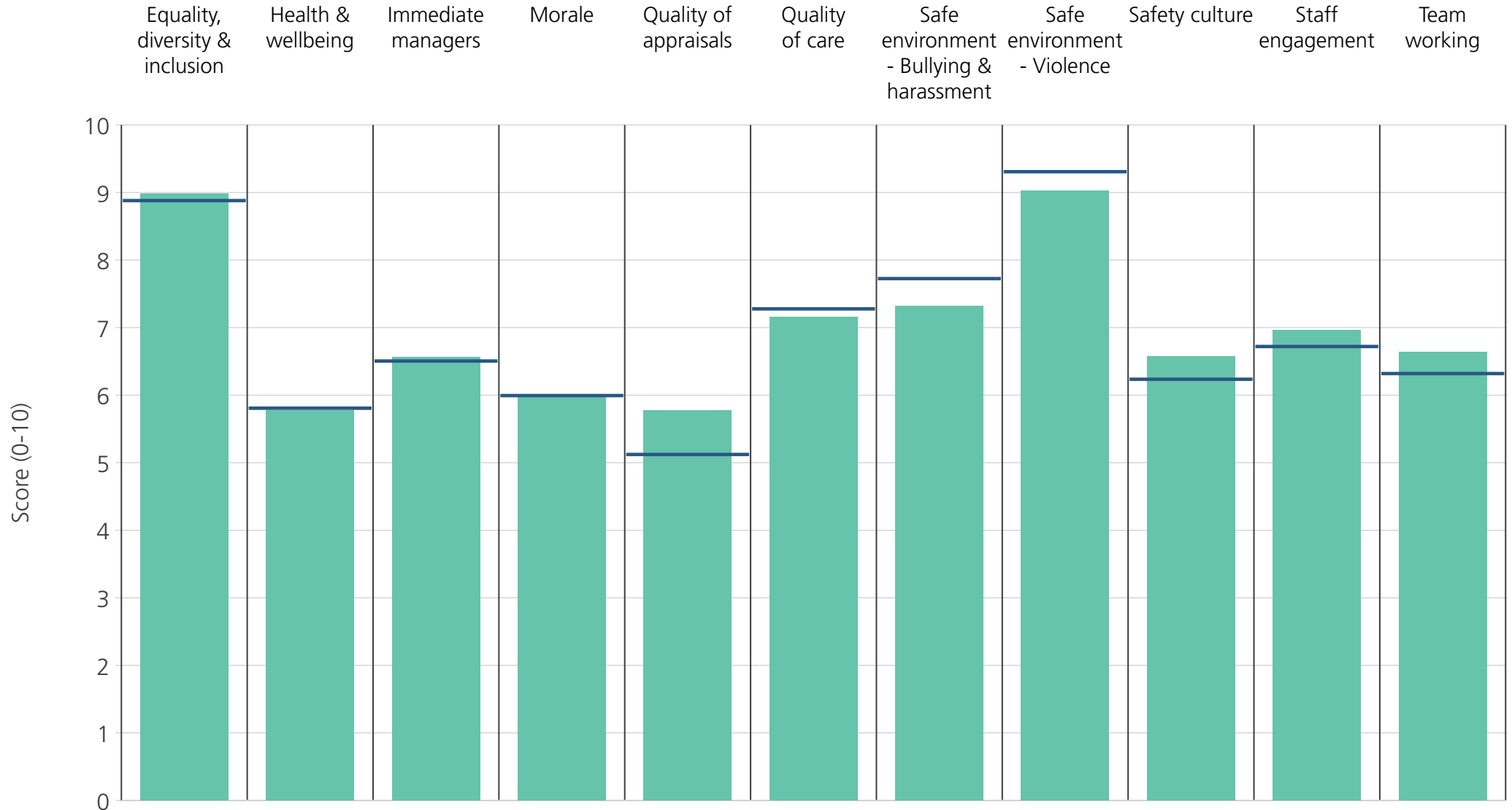
Directorate	8.3	5.6	6.7	6.1	5.5	7.3	7.1	9.0	6.4	6.9	6.3
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	99	99	94	95	86	94	99	96	99	96	95



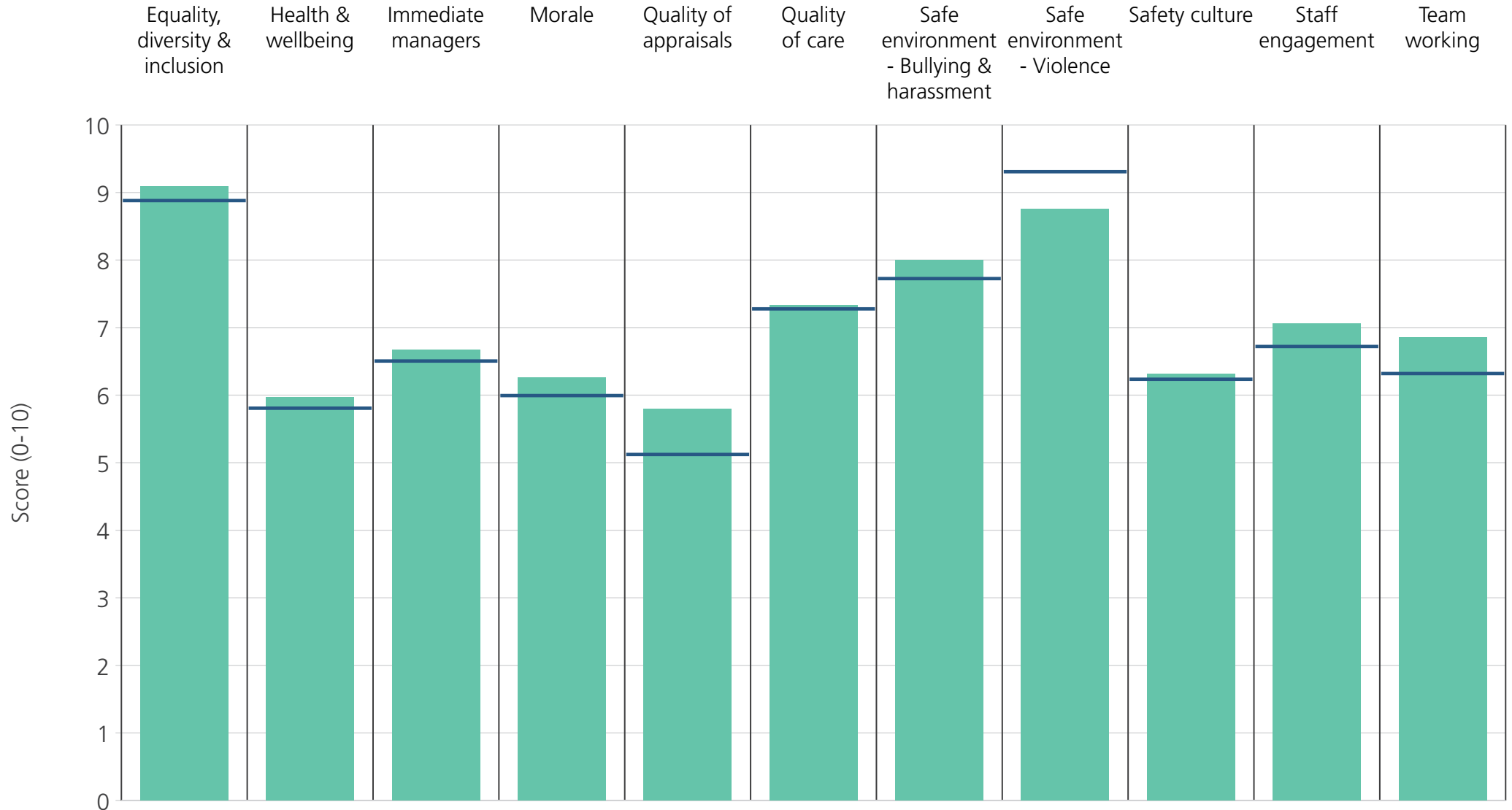
Directorate	9.5	6.3	7.4	6.7	5.5	8.3	8.1	9.9	6.7	7.4	7.8
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	56	56	56	52	48	53	55	56	56	55	56



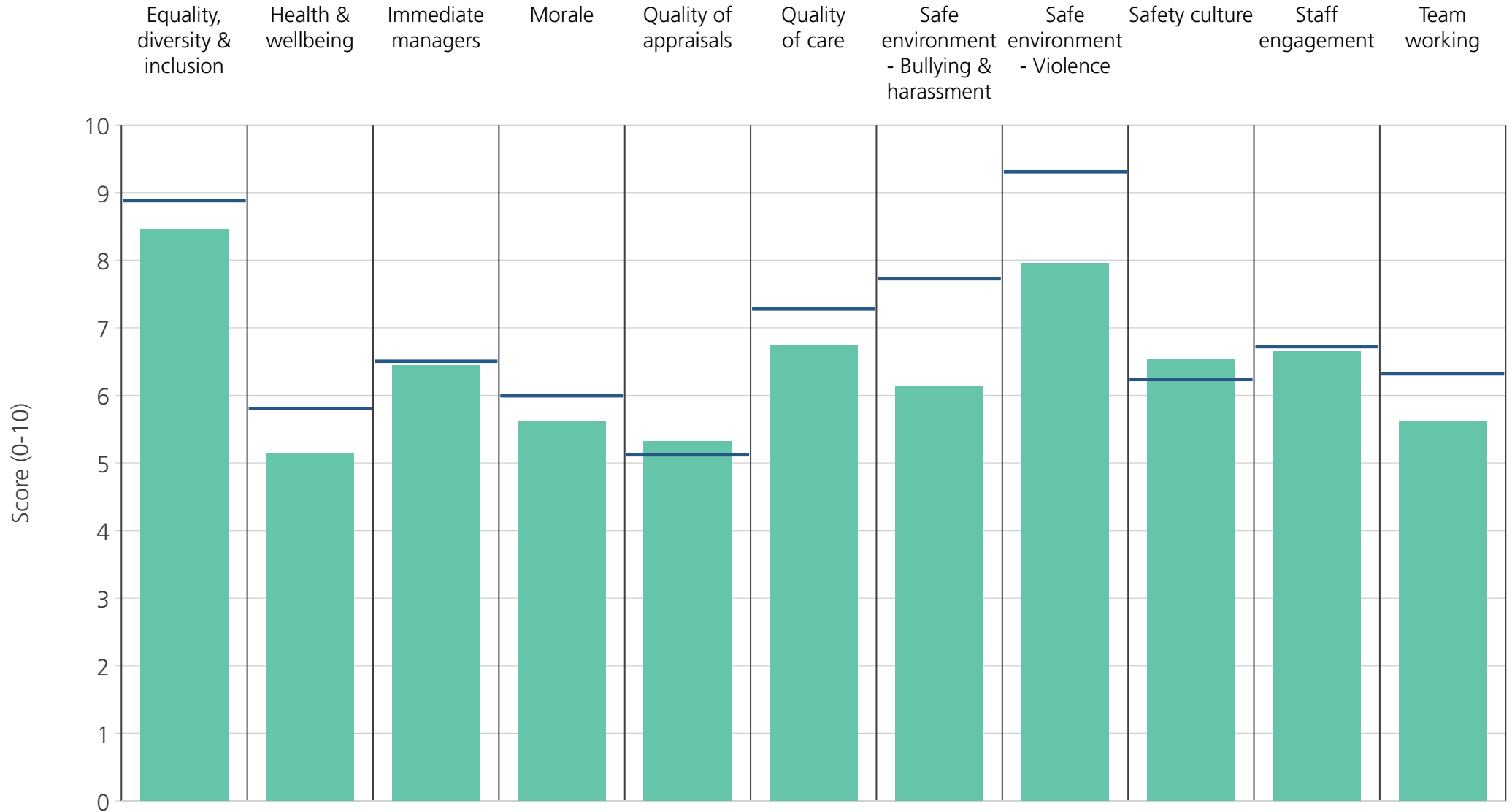
Directorate	9.2	5.7	6.9	6.5	5.8	7.4	7.9	9.7	6.8	7.2	6.8
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	192	193	191	187	169	190	194	194	193	193	192



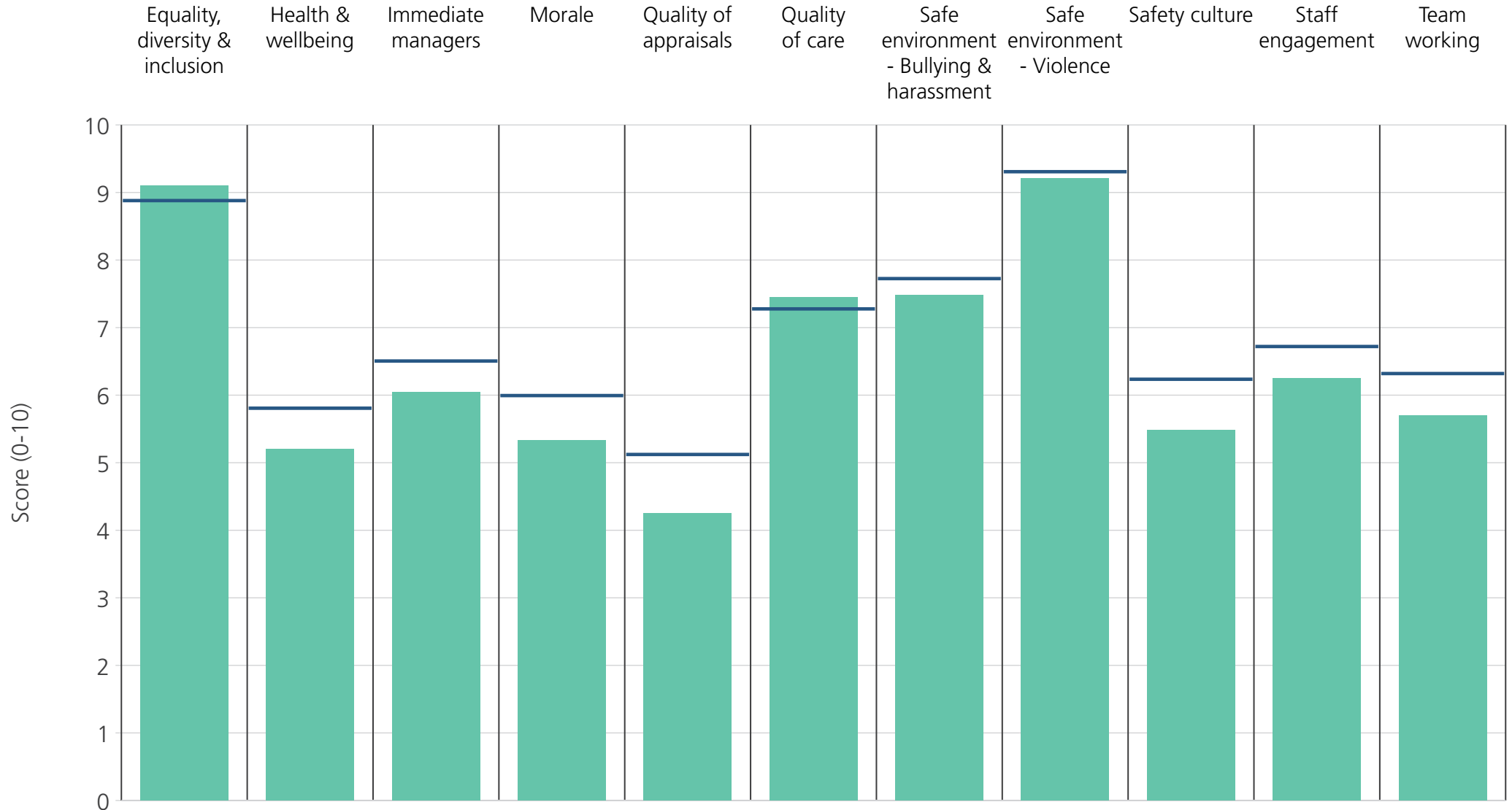
Directorate	9.0	5.8	6.6	6.0	5.8	7.2	7.3	9.0	6.6	7.0	6.6
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	73	72	75	71	56	71	72	72	73	75	75



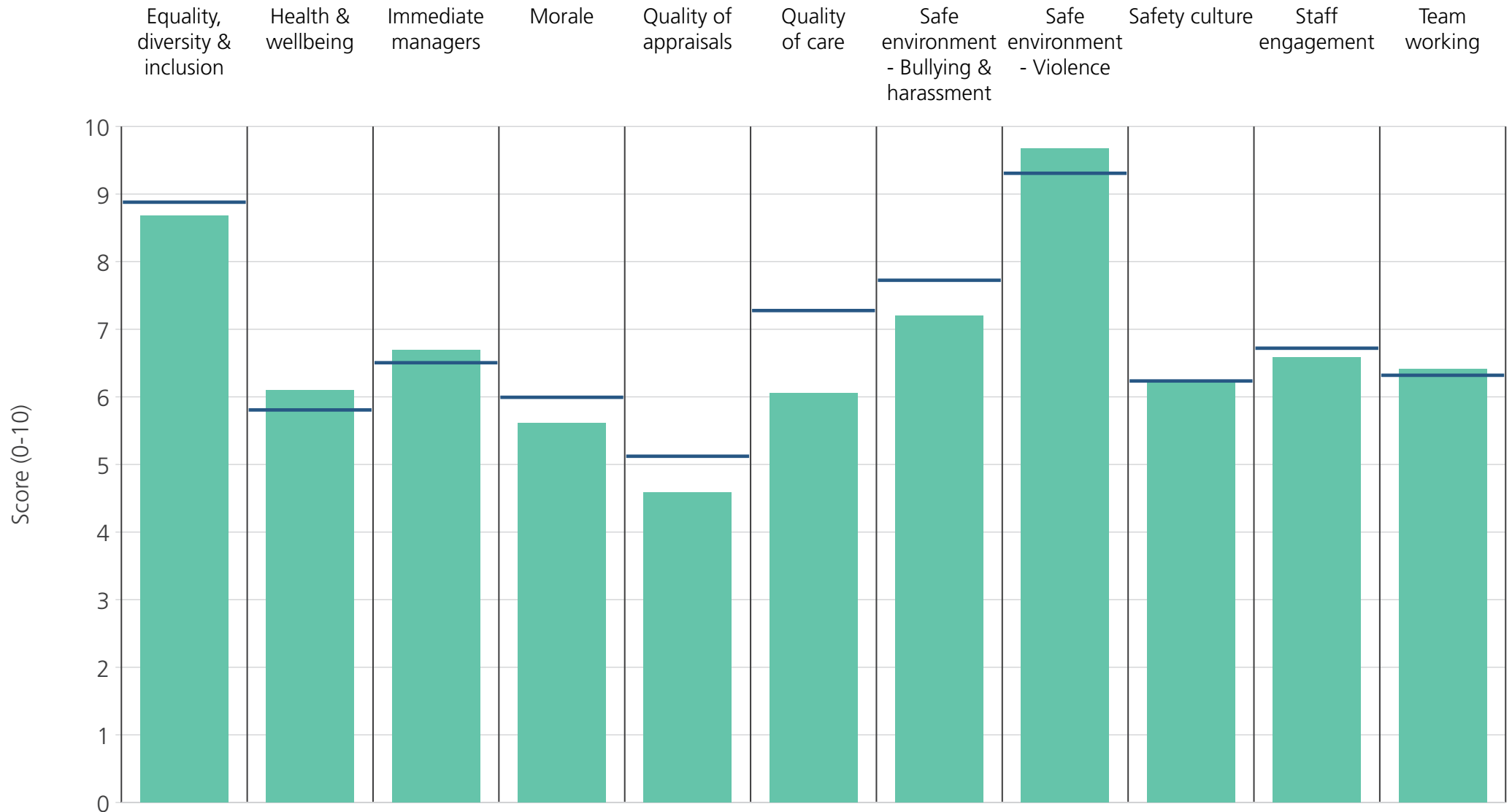
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Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	158	159	159	155	146	152	158	158	159	159	159



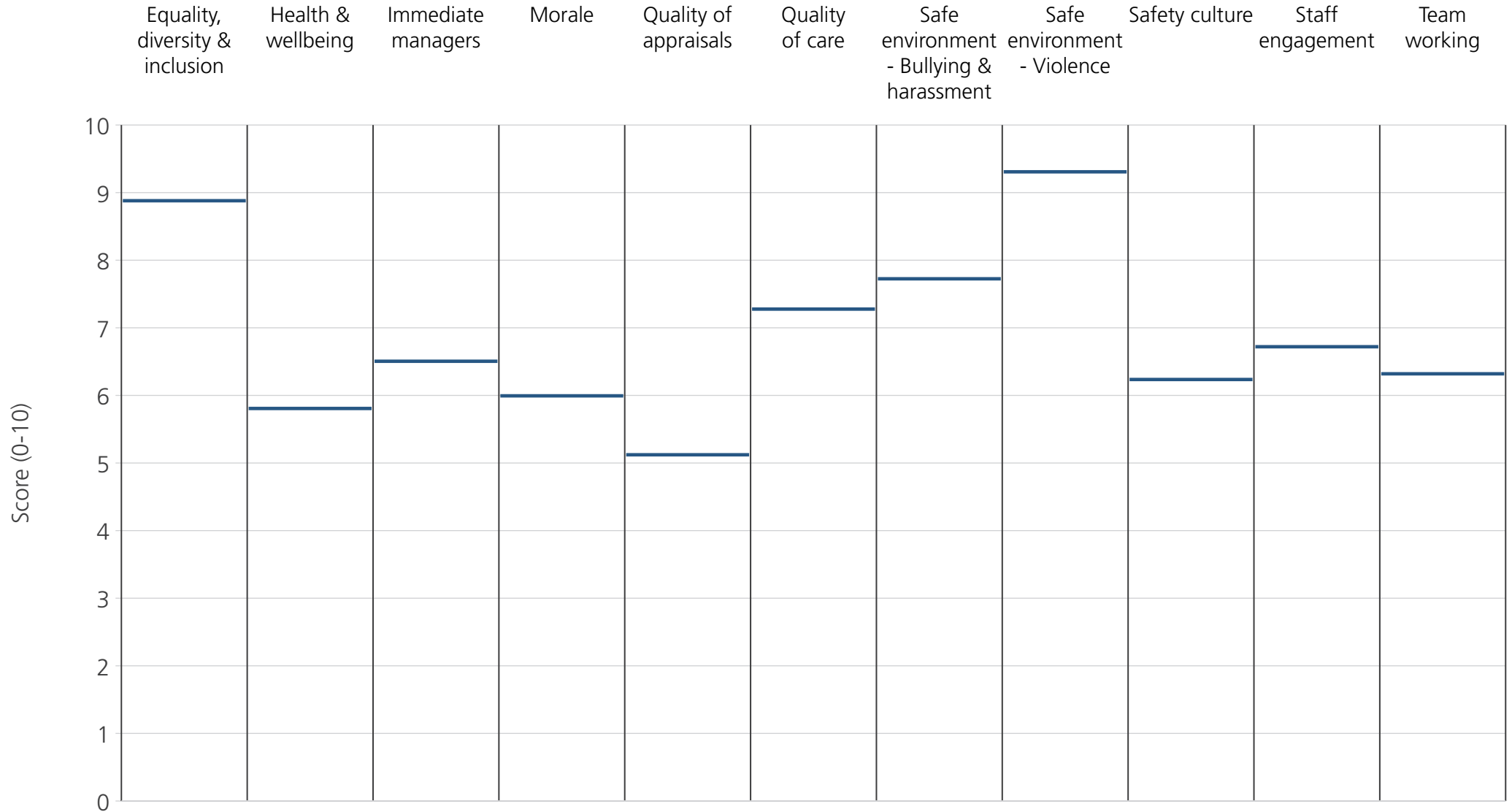
Directorate	8.4	5.1	6.4	5.6	5.3	6.7	6.1	8.0	6.5	6.7	5.6
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	80	80	79	78	67	76	80	80	80	80	78



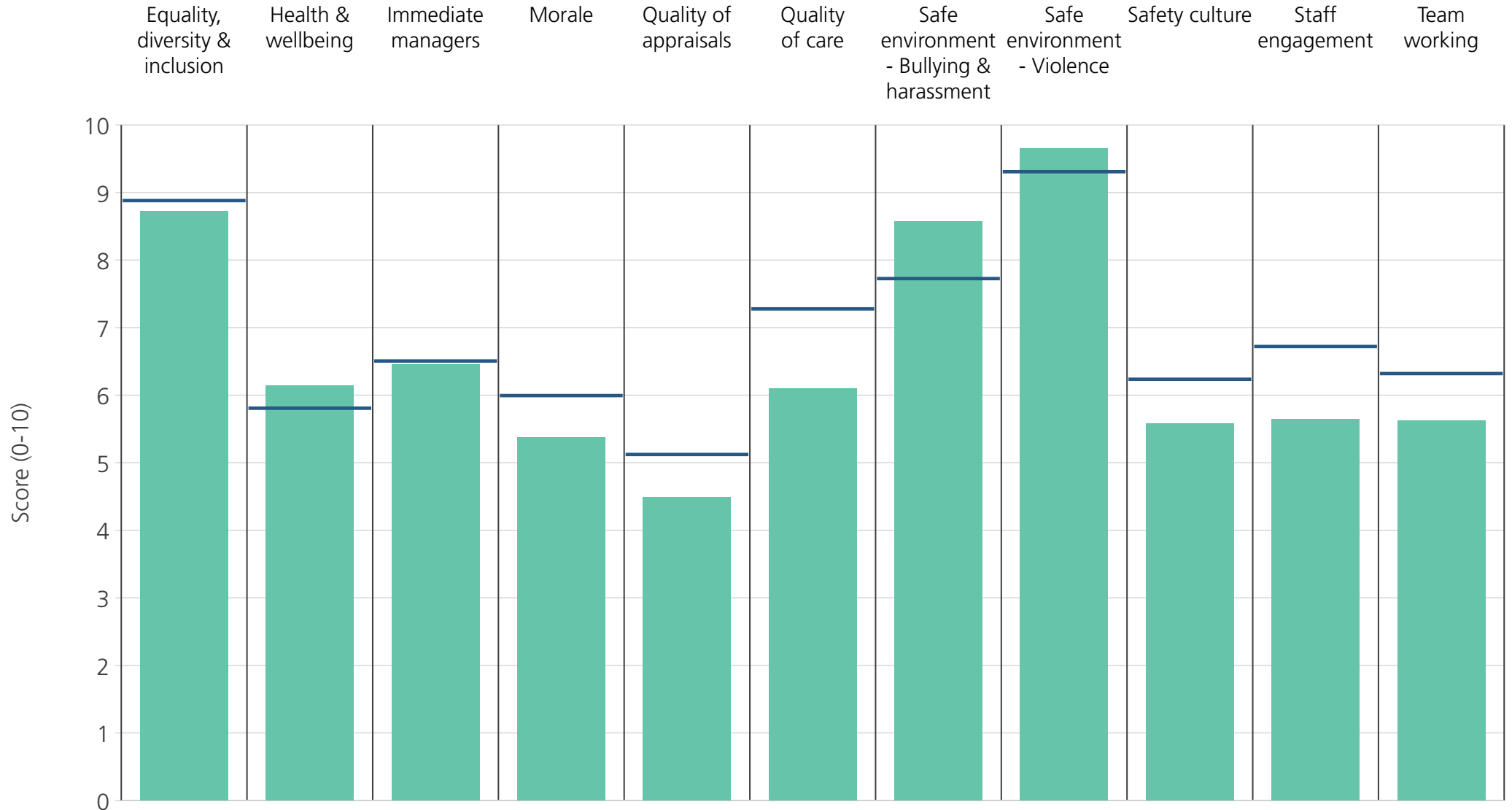
Directorate	9.1	5.2	6.0	5.3	4.3	7.4	7.5	9.2	5.5	6.3	5.7
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	89	90	88	89	70	86	90	89	90	90	89



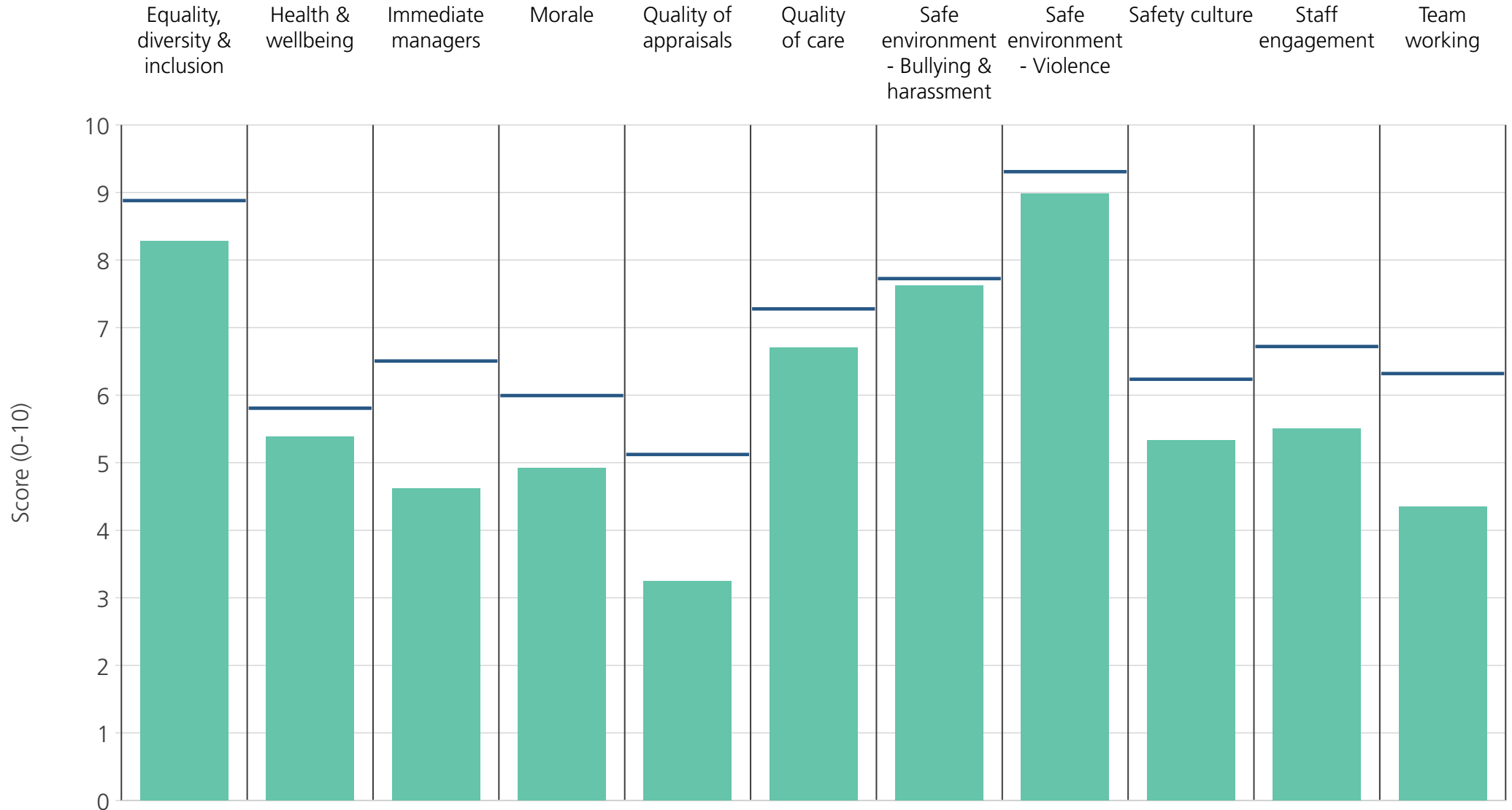
Directorate	8.7	6.1	6.7	5.6	4.6	6.1	7.2	9.7	6.2	6.6	6.4
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	31	31	31	31	18	21	31	31	31	31	31



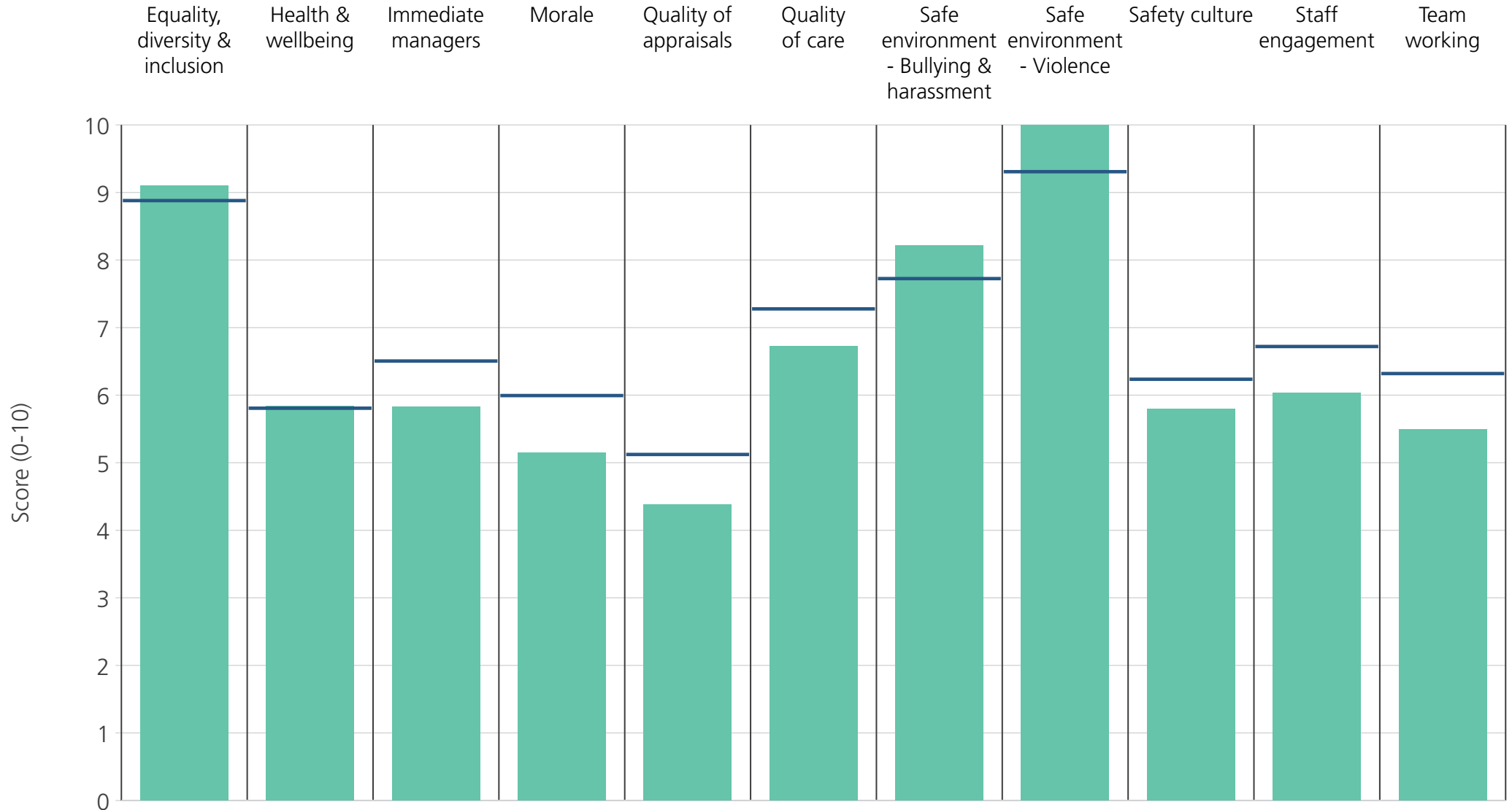
Directorate											
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	9	9	8	8	6	4	9	9	9	8	8



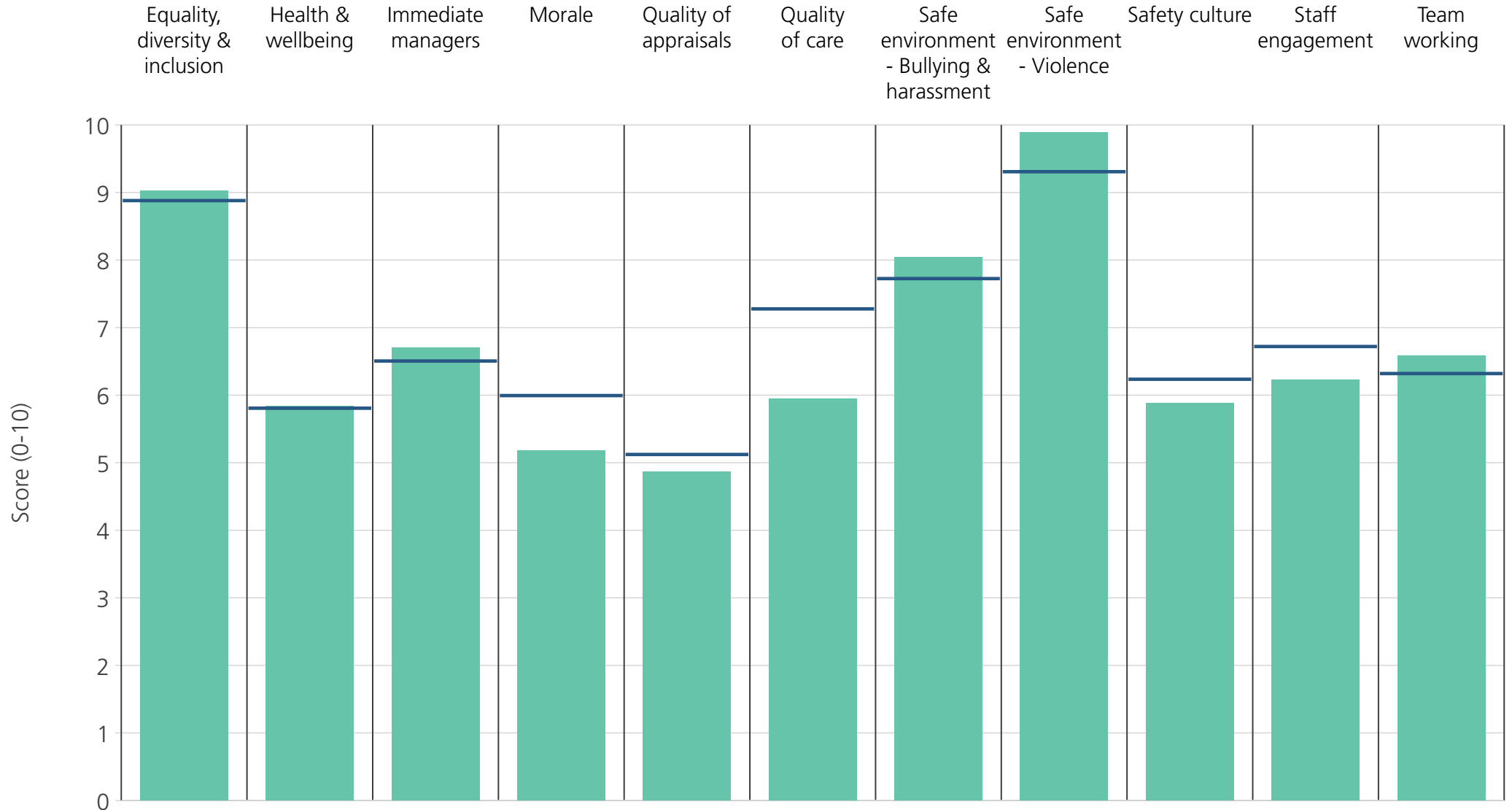
Directorate	8.7	6.1	6.5	5.4	4.5	6.1	8.6	9.7	5.6	5.6	5.6
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	30	30	30	29	27	16	28	29	29	30	30



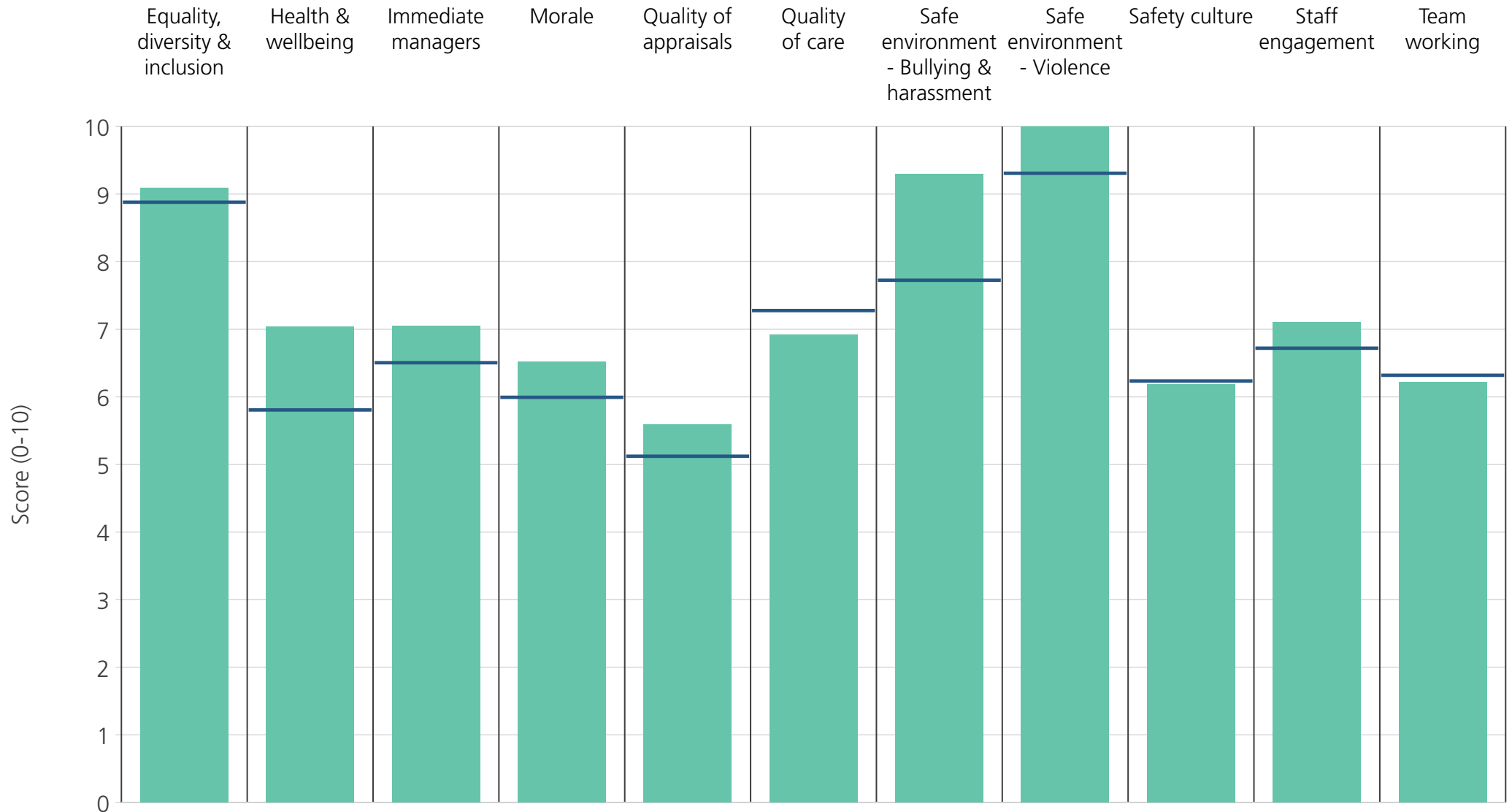
Directorate	8.3	5.4	4.6	4.9	3.3	6.7	7.6	9.0	5.3	5.5	4.3
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	86	86	86	84	71	63	82	85	85	86	84



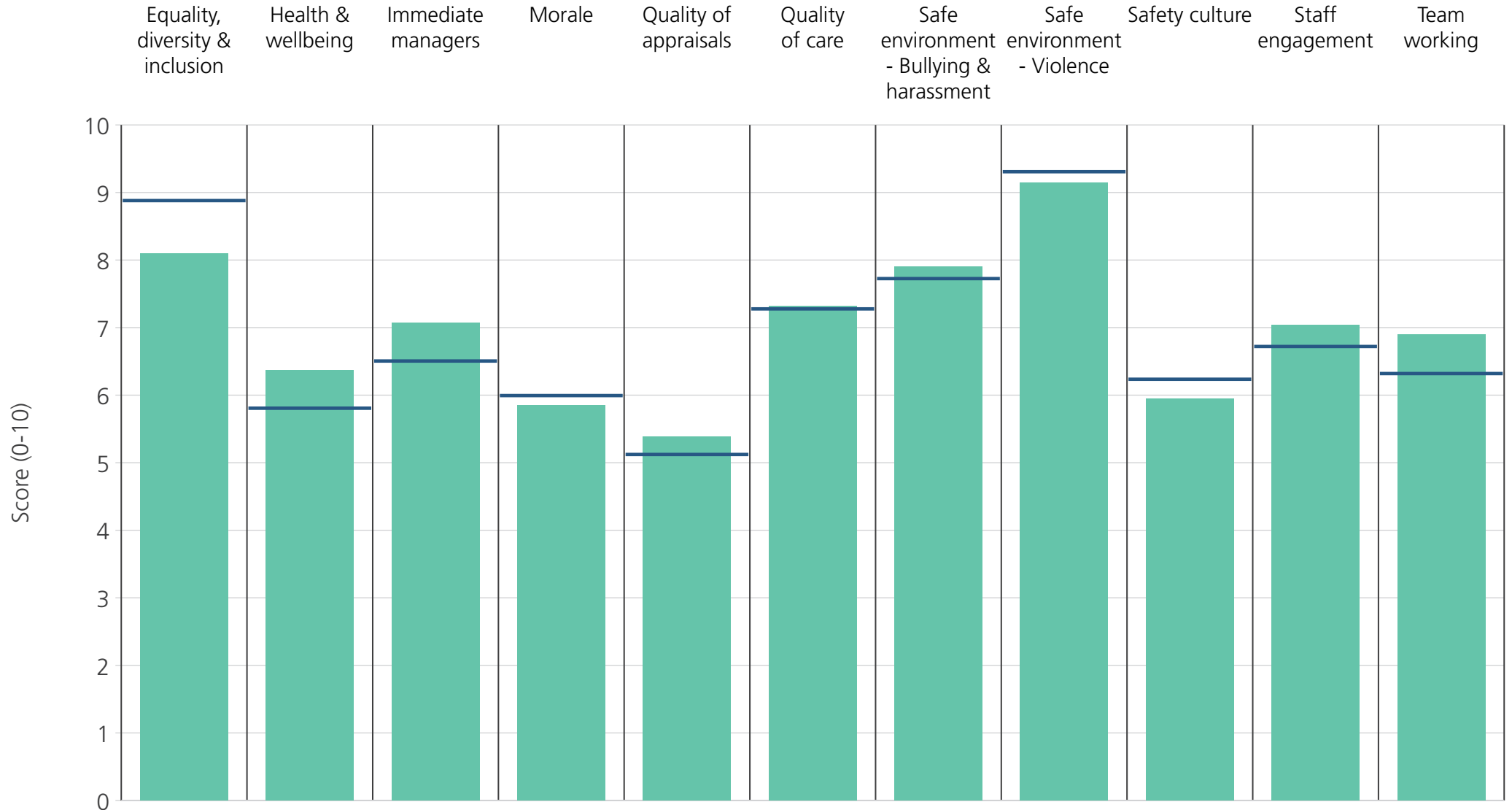
Directorate	9.1	5.8	5.8	5.2	4.4	6.7	8.2	10.0	5.8	6.0	5.5
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	41	41	41	40	32	14	41	41	39	41	41



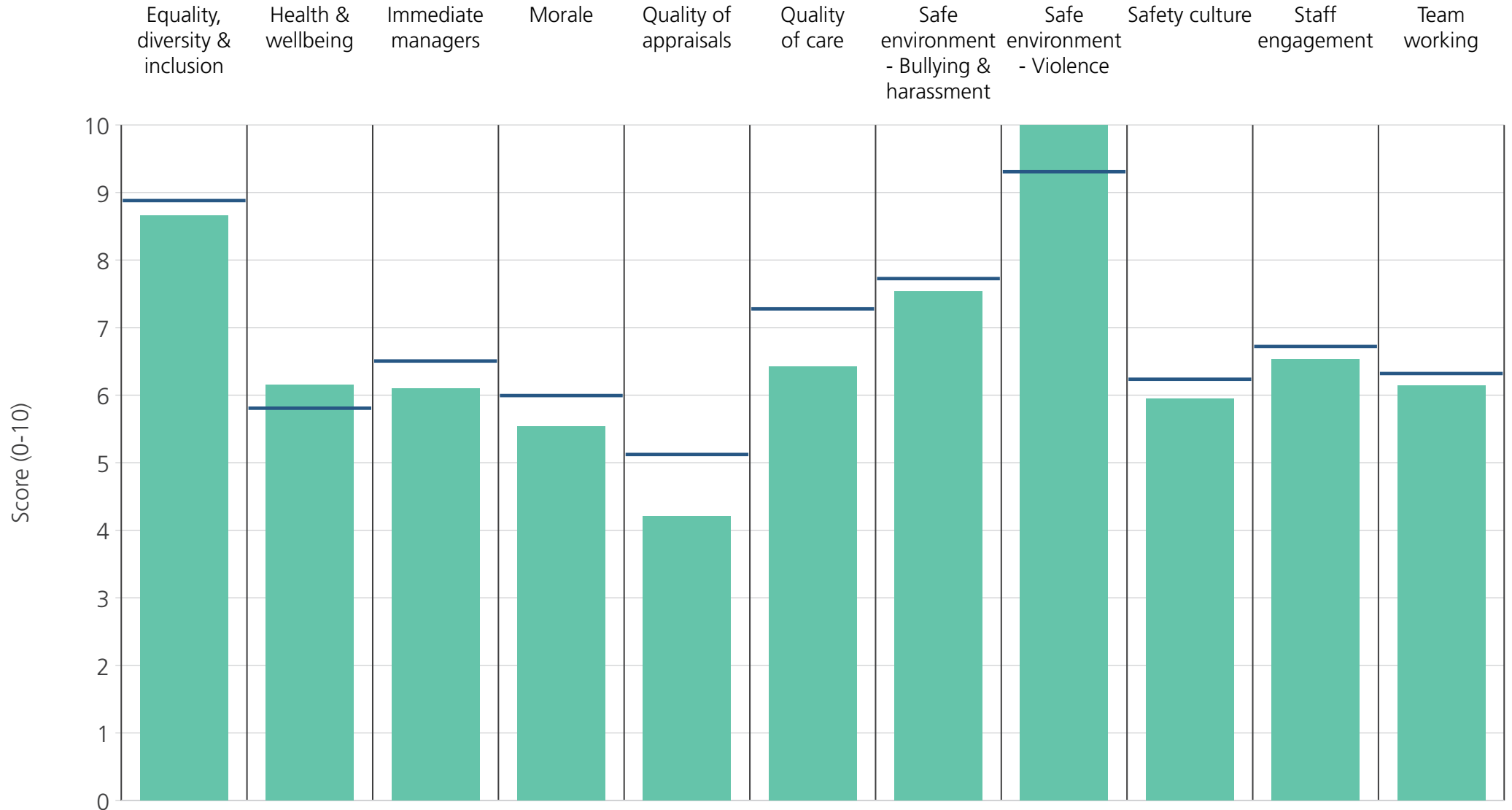
Directorate	9.0	5.8	6.7	5.2	4.9	5.9	8.0	9.9	5.9	6.2	6.6
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	29	30	31	29	25	15	29	29	28	31	30



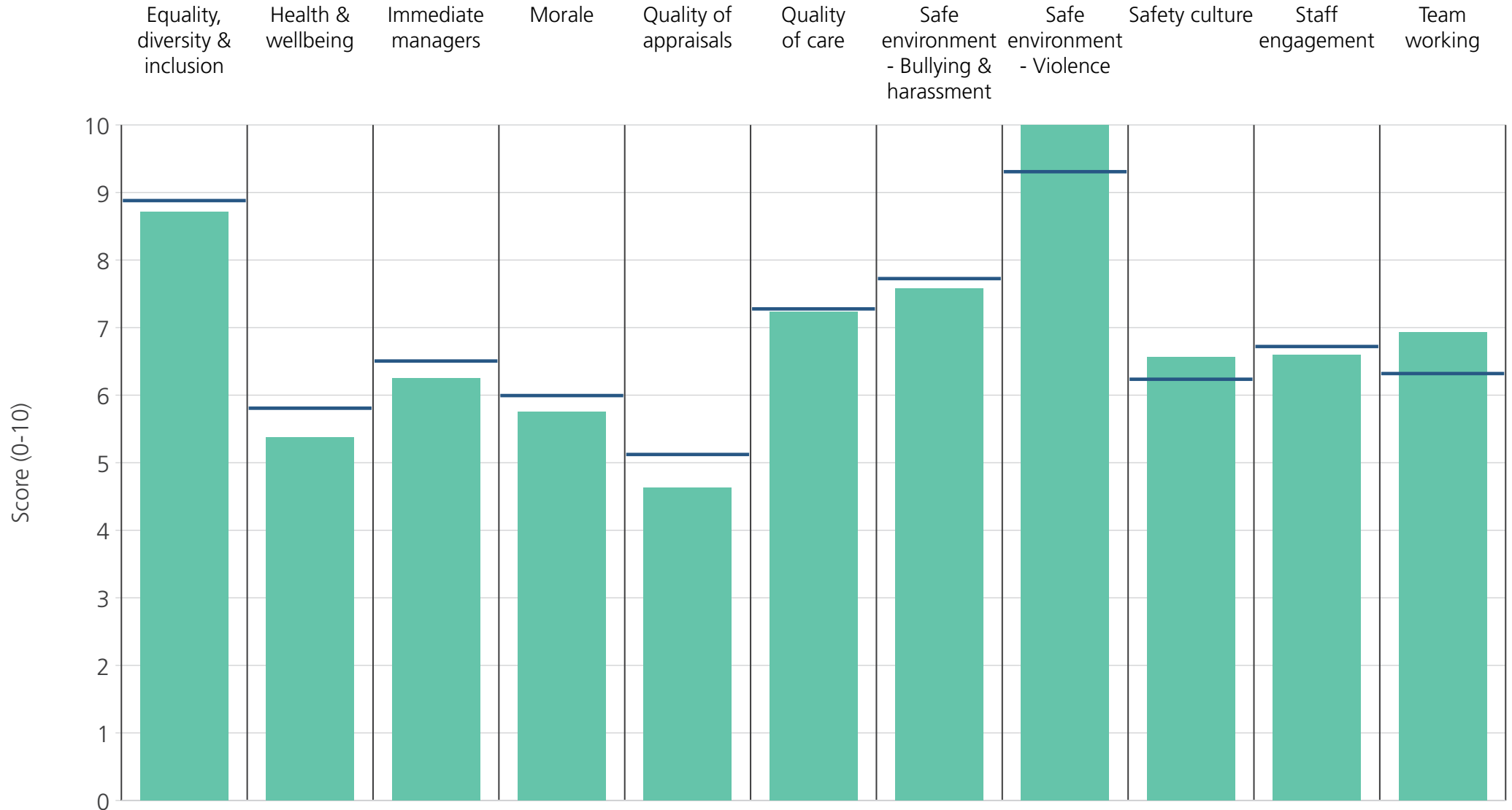
Directorate	9.1	7.0	7.0	6.5	5.6	6.9	9.3	10.0	6.2	7.1	6.2
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	41	42	42	41	32	18	40	41	41	42	42



Directorate	8.1	6.4	7.1	5.9	5.4	7.3	7.9	9.1	5.9	7.0	6.9
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	35	35	35	33	29	26	35	35	35	35	35



Directorate	8.7	6.1	6.1	5.5	4.2	6.4	7.5	10.0	5.9	6.5	6.1
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	23	23	23	22	19	15	23	23	23	23	23



Directorate	8.7	5.4	6.2	5.8	4.6	7.2	7.6	10.0	6.6	6.6	6.9
Your org	8.9	5.8	6.5	6.0	5.1	7.3	7.7	9.3	6.2	6.7	6.3
Responses	22	22	22	21	20	22	22	22	22	22	22