

# Frimley Health NHS Foundation Trust

2019 NHS Staff Survey

**Directorate Report**

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This directorate report for Frimley Health NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

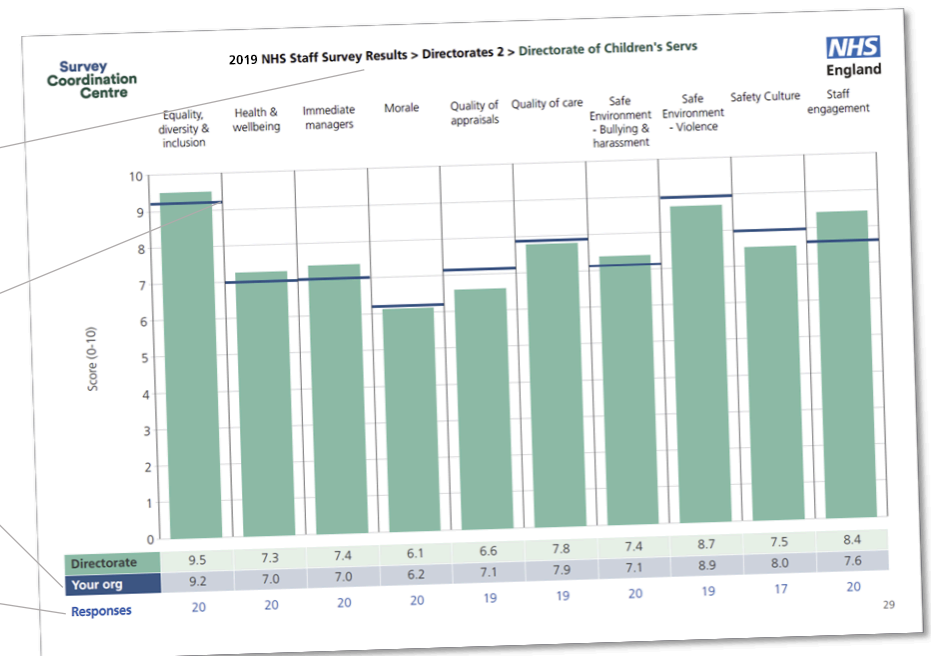
The directorate breakdowns used in this report were provided and defined by Frimley Health NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

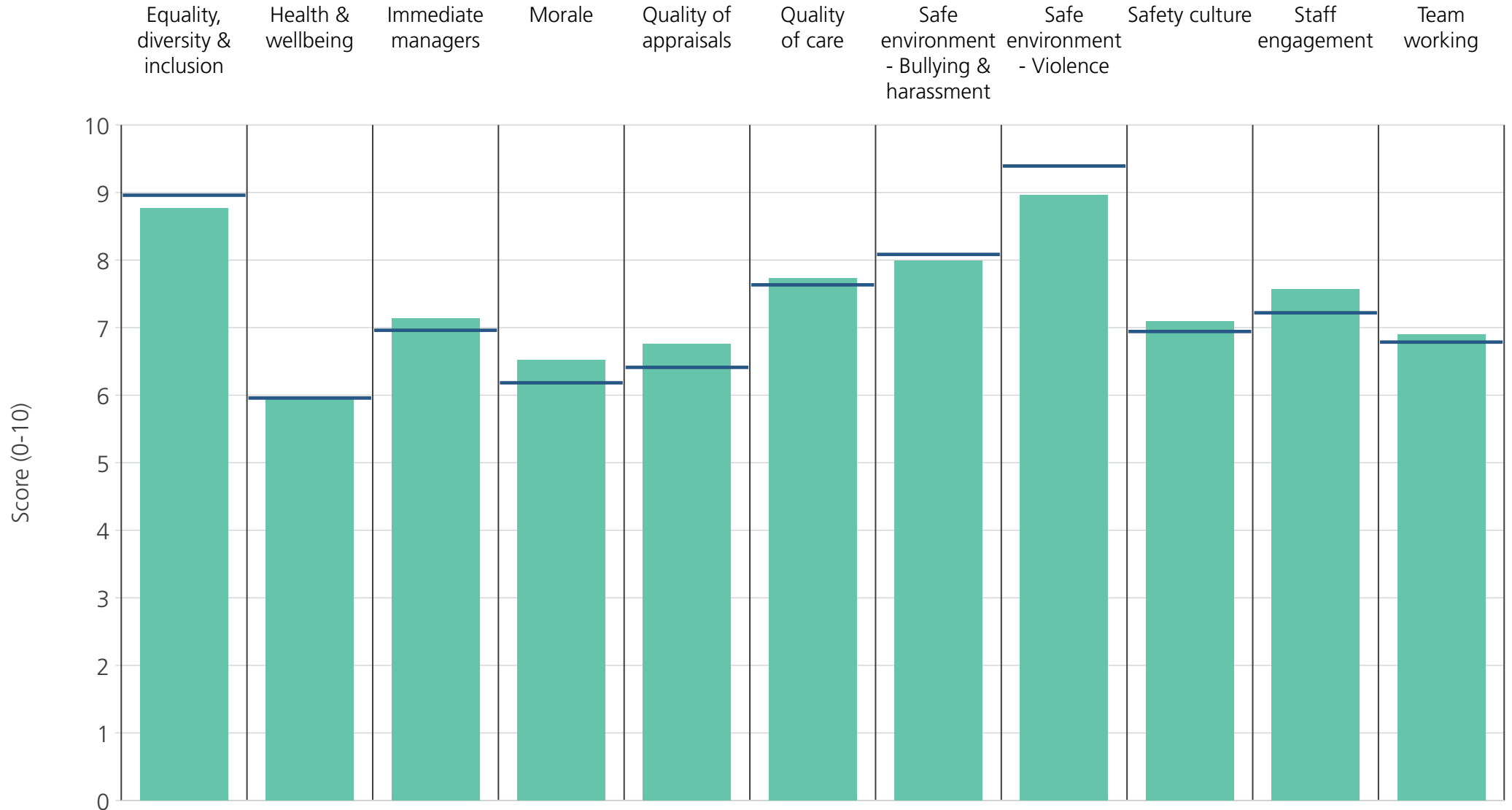
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

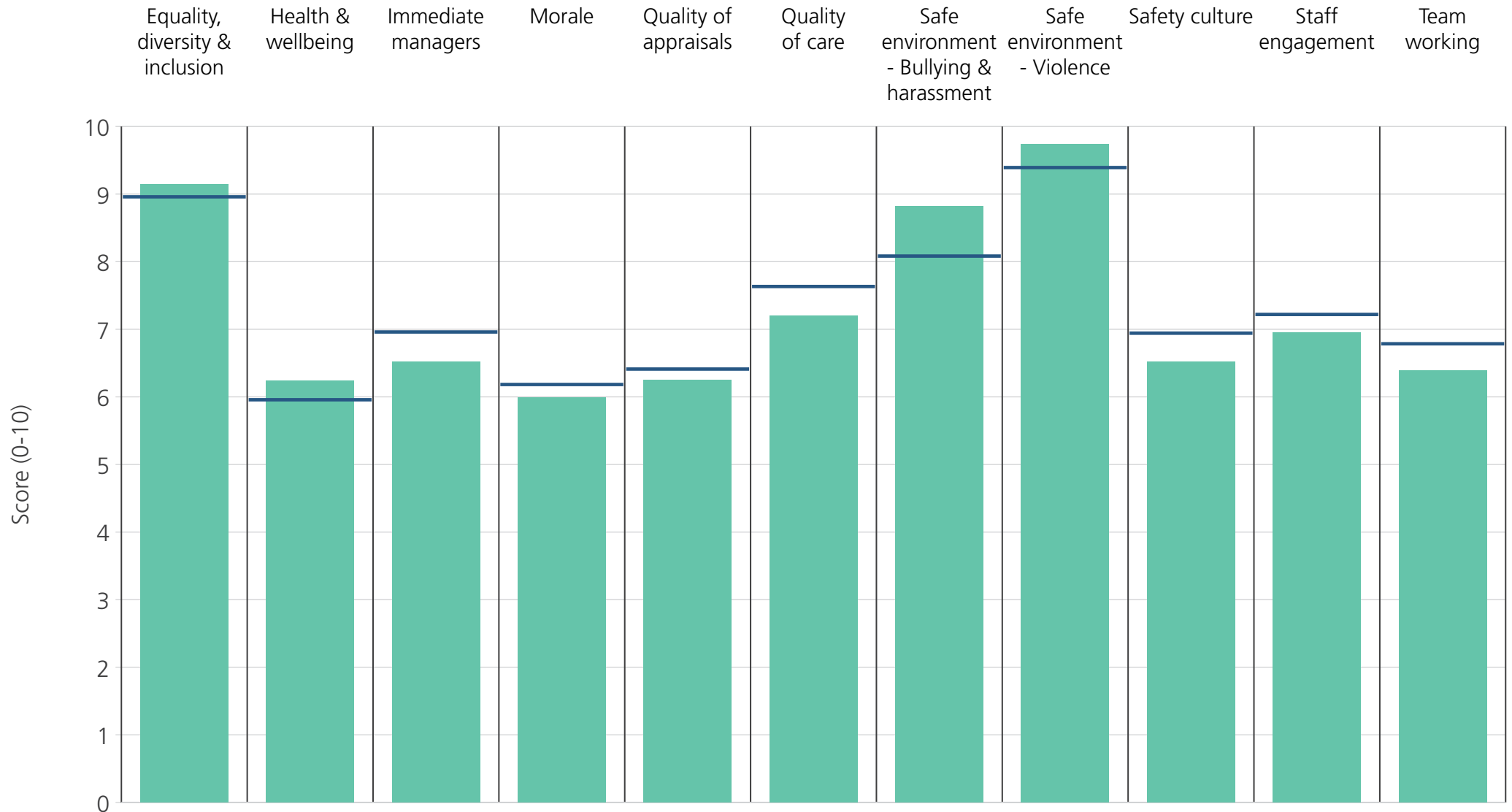


**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

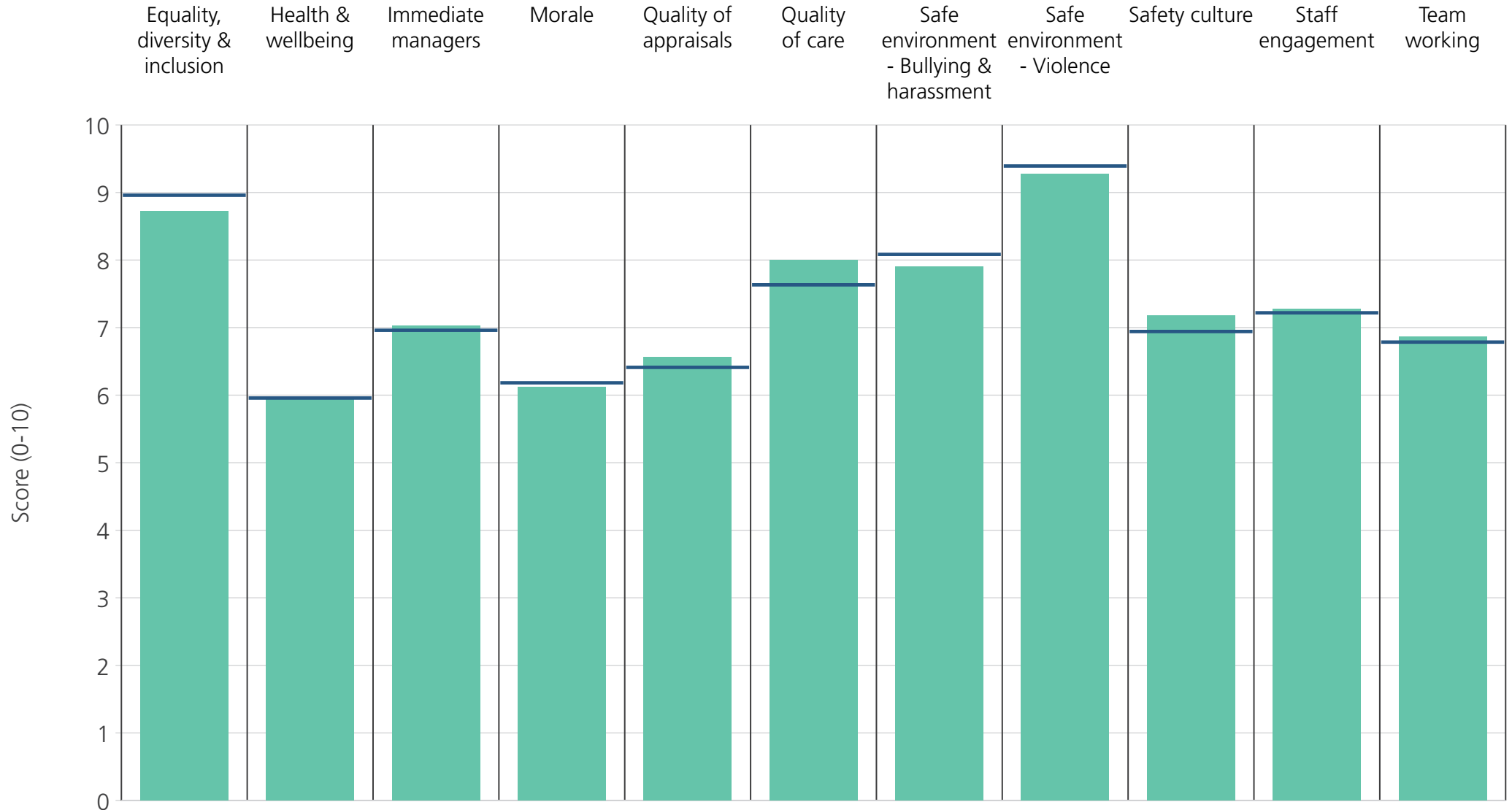
# Directorates 1



<b>Directorate</b>	8.8	5.9	7.1	6.5	6.8	7.7	8.0	9.0	7.1	7.6	6.9
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	436	440	441	430	354	432	435	435	435	451	445

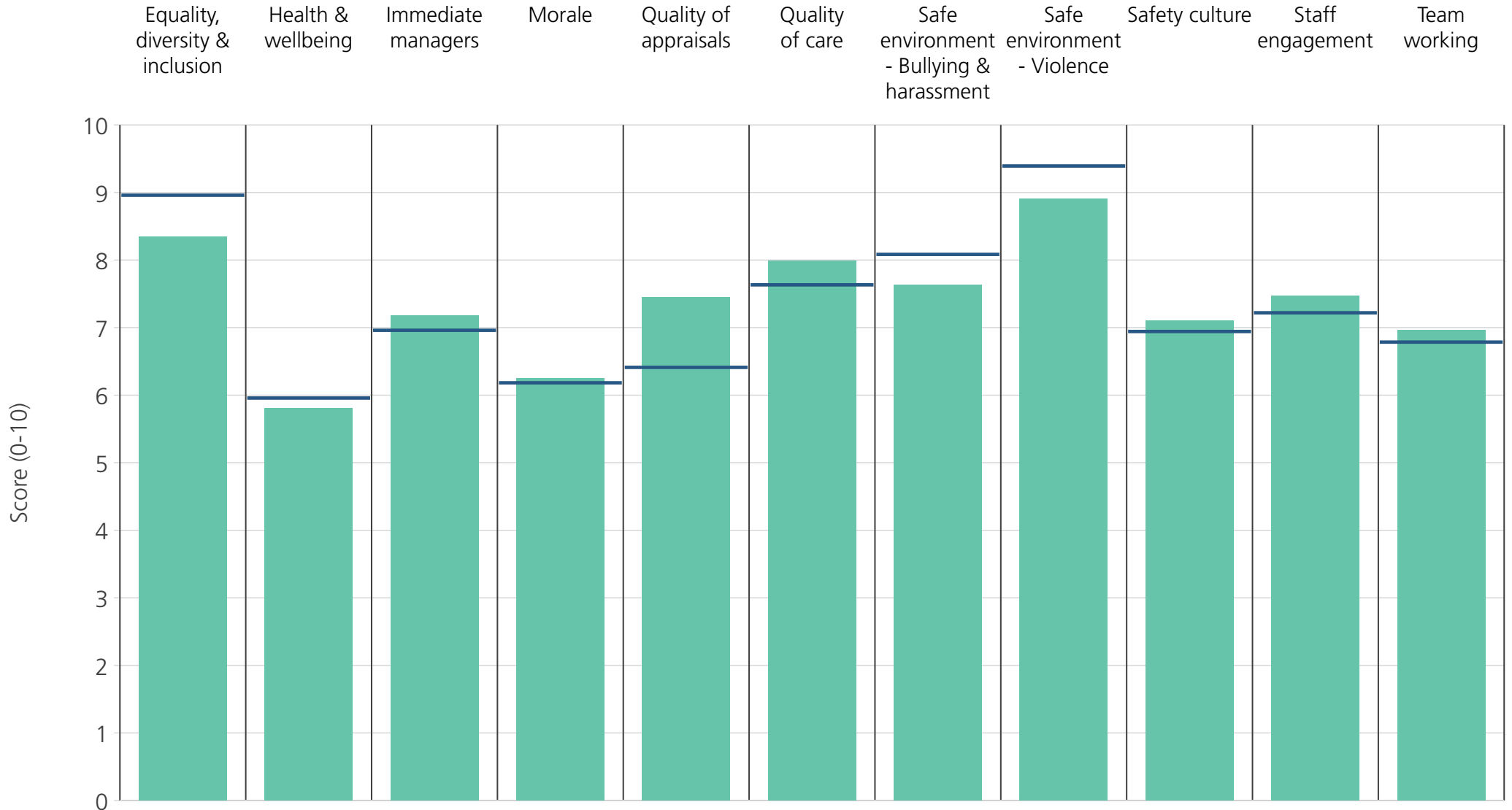


<b>Directorate</b>	9.1	6.2	6.5	6.0	6.3	7.2	8.8	9.7	6.5	7.0	6.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	318	322	321	310	213	213	312	316	315	325	320

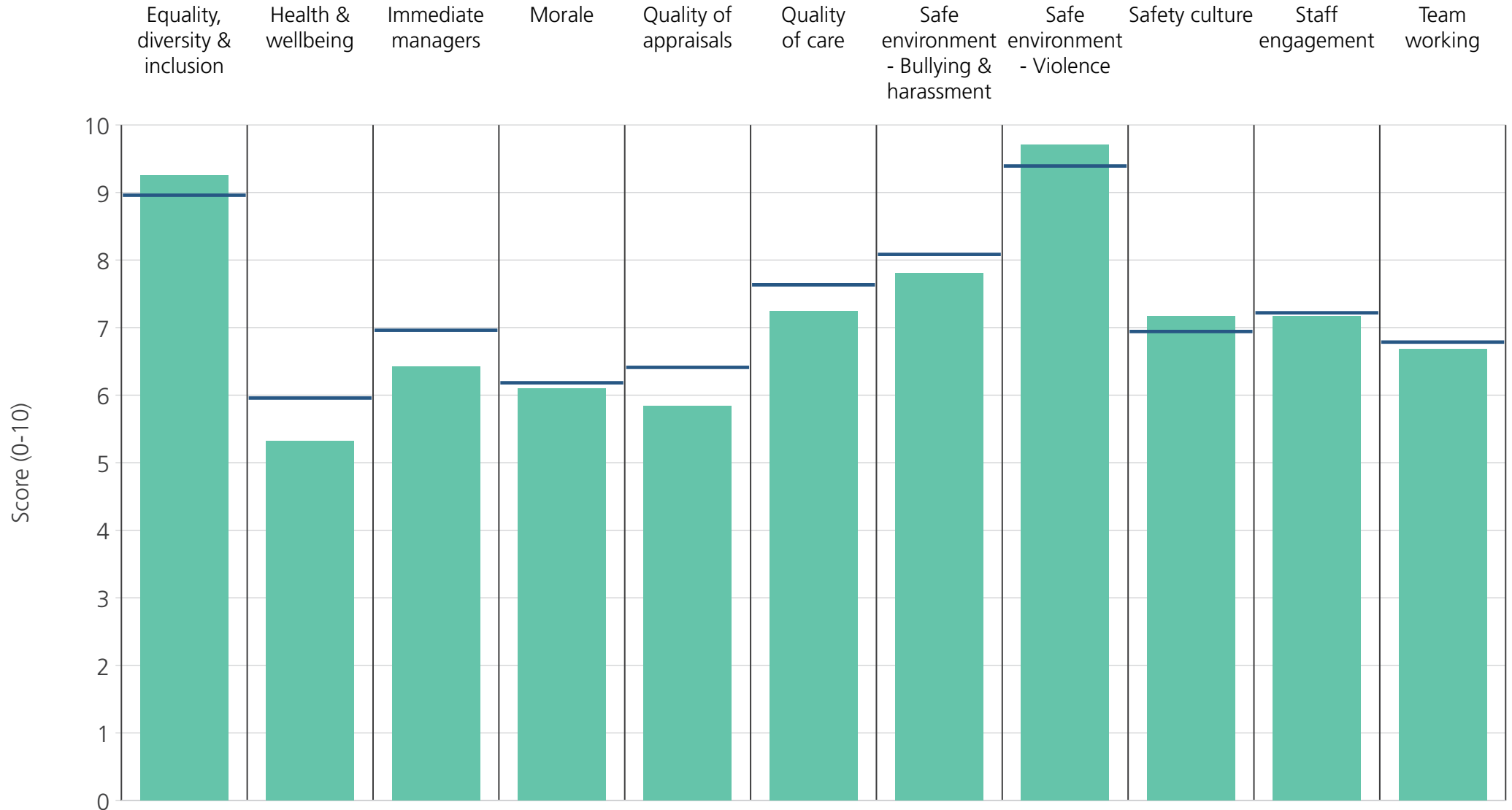


<b>Directorate</b>	8.7	5.9	7.0	6.1	6.6	8.0	7.9	9.3	7.2	7.3	6.9
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	566	570	570	562	503	561	566	565	567	579	566

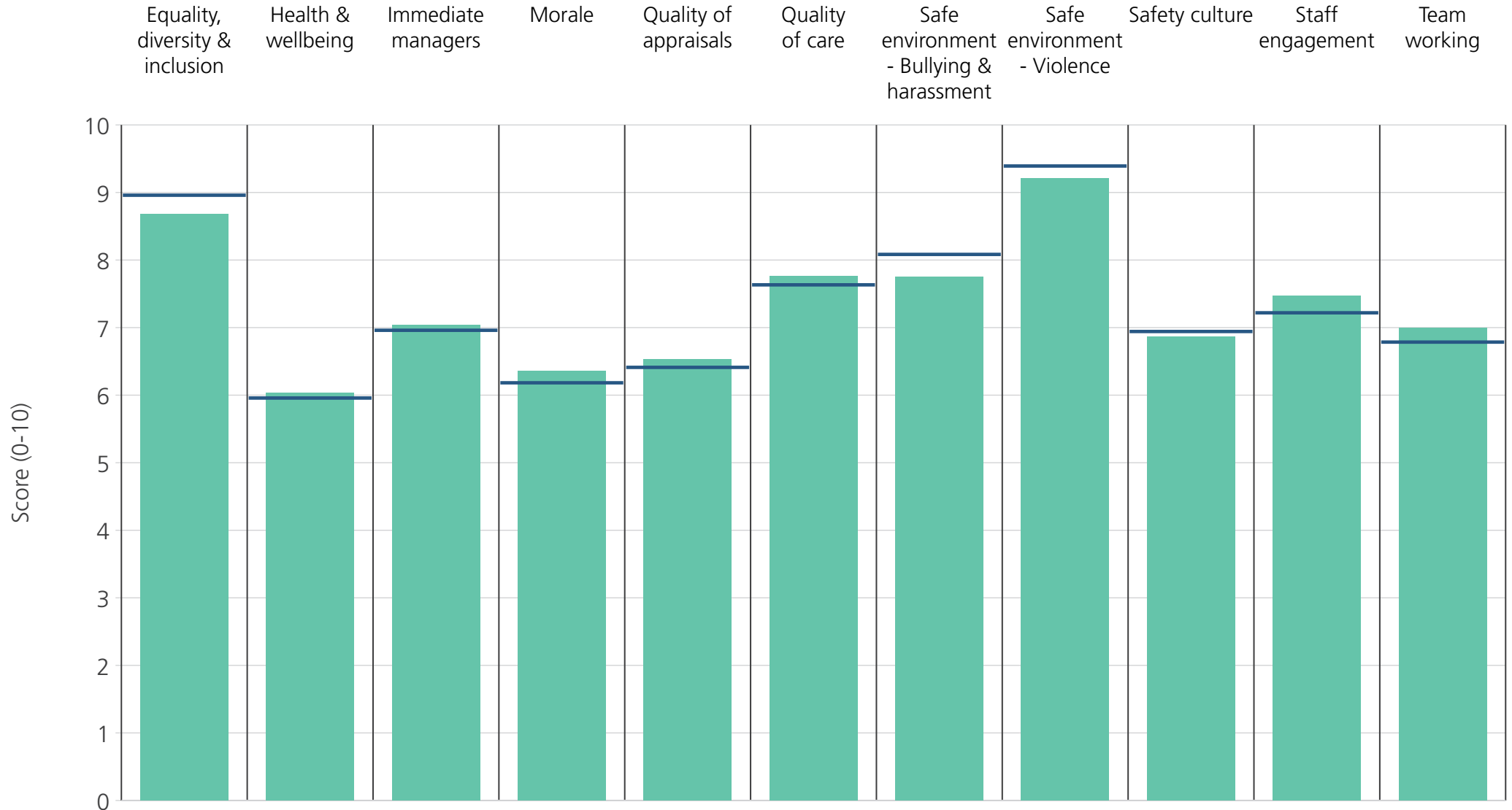




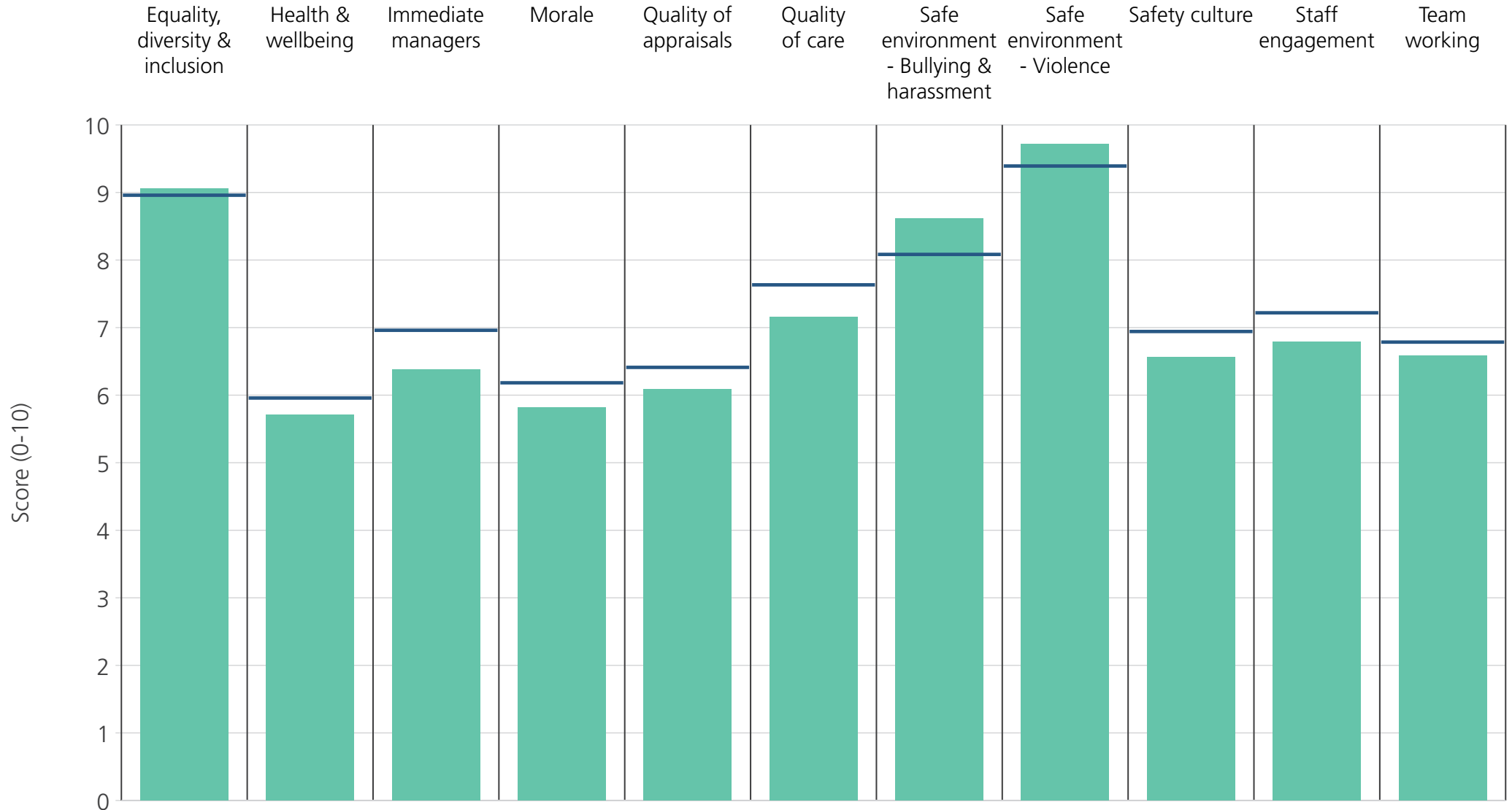
<b>Directorate</b>	8.3	5.8	7.2	6.2	7.4	8.0	7.6	8.9	7.1	7.5	7.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	379	381	385	370	248	378	370	372	374	386	383



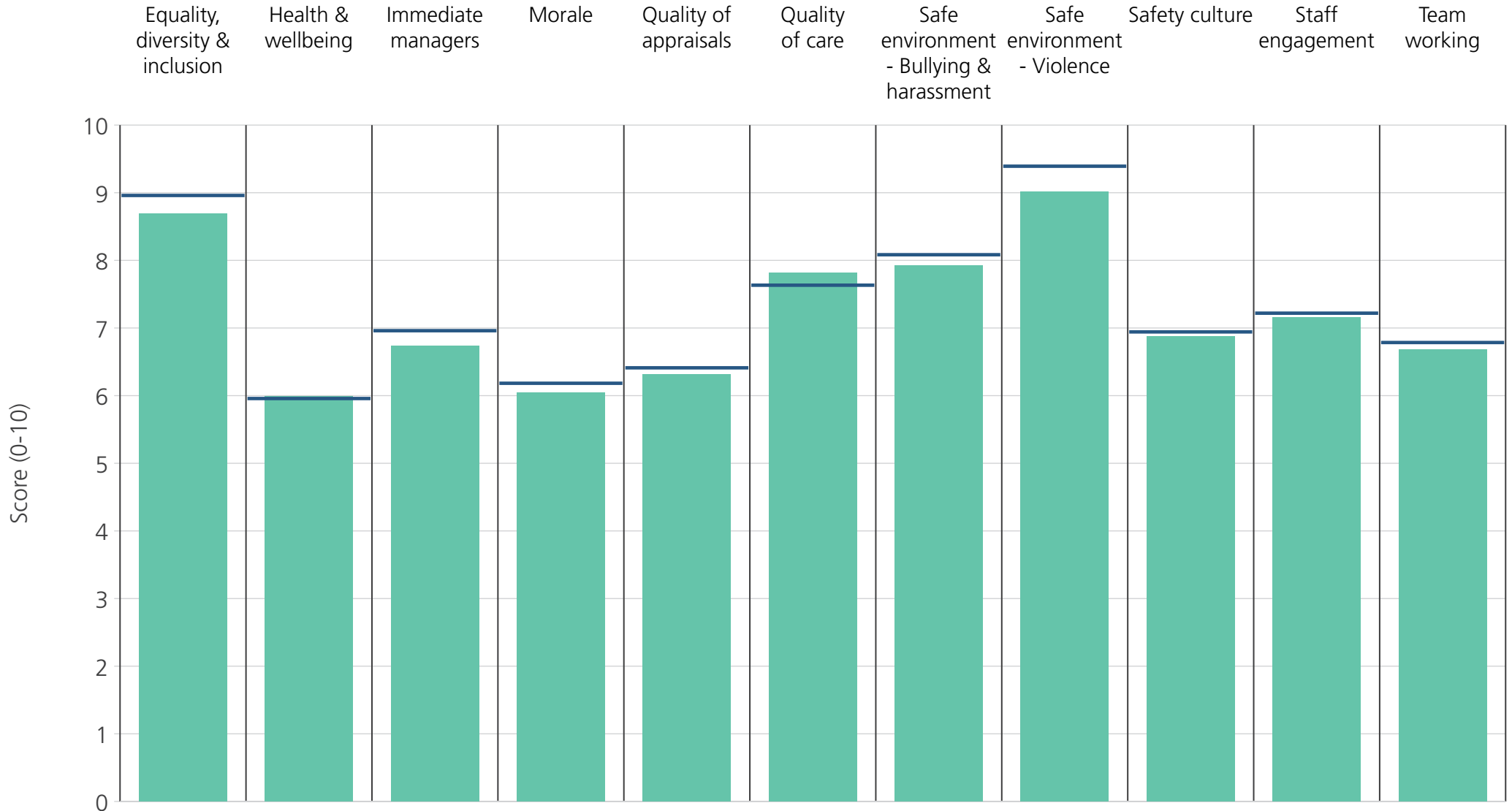
<b>Directorate</b>	9.2	5.3	6.4	6.1	5.8	7.2	7.8	9.7	7.2	7.2	6.7
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	356	357	359	349	306	357	356	355	356	366	358



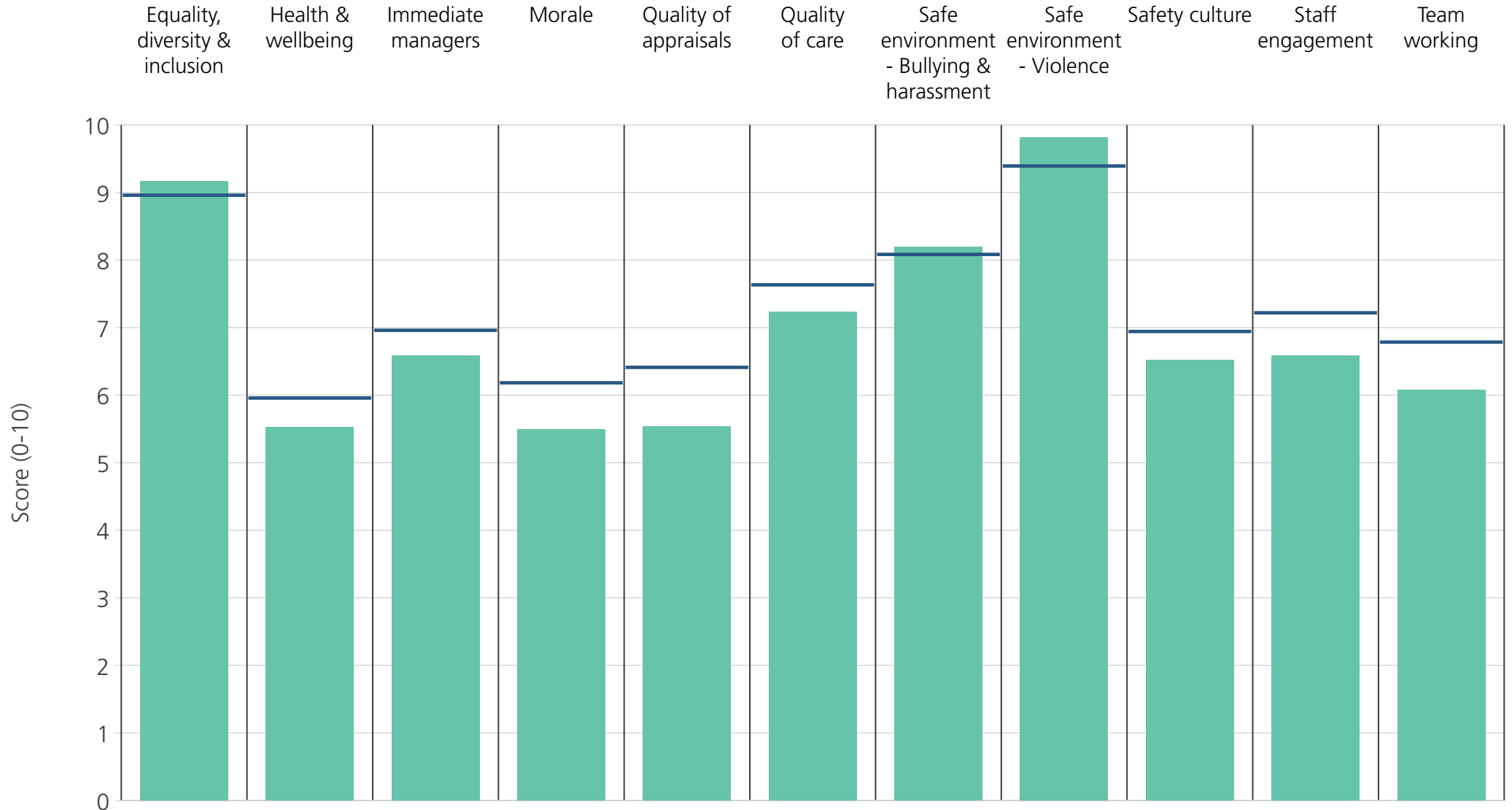
<b>Directorate</b>	8.7	6.0	7.0	6.4	6.5	7.8	7.7	9.2	6.9	7.5	7.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	267	269	269	266	223	251	267	267	266	276	269



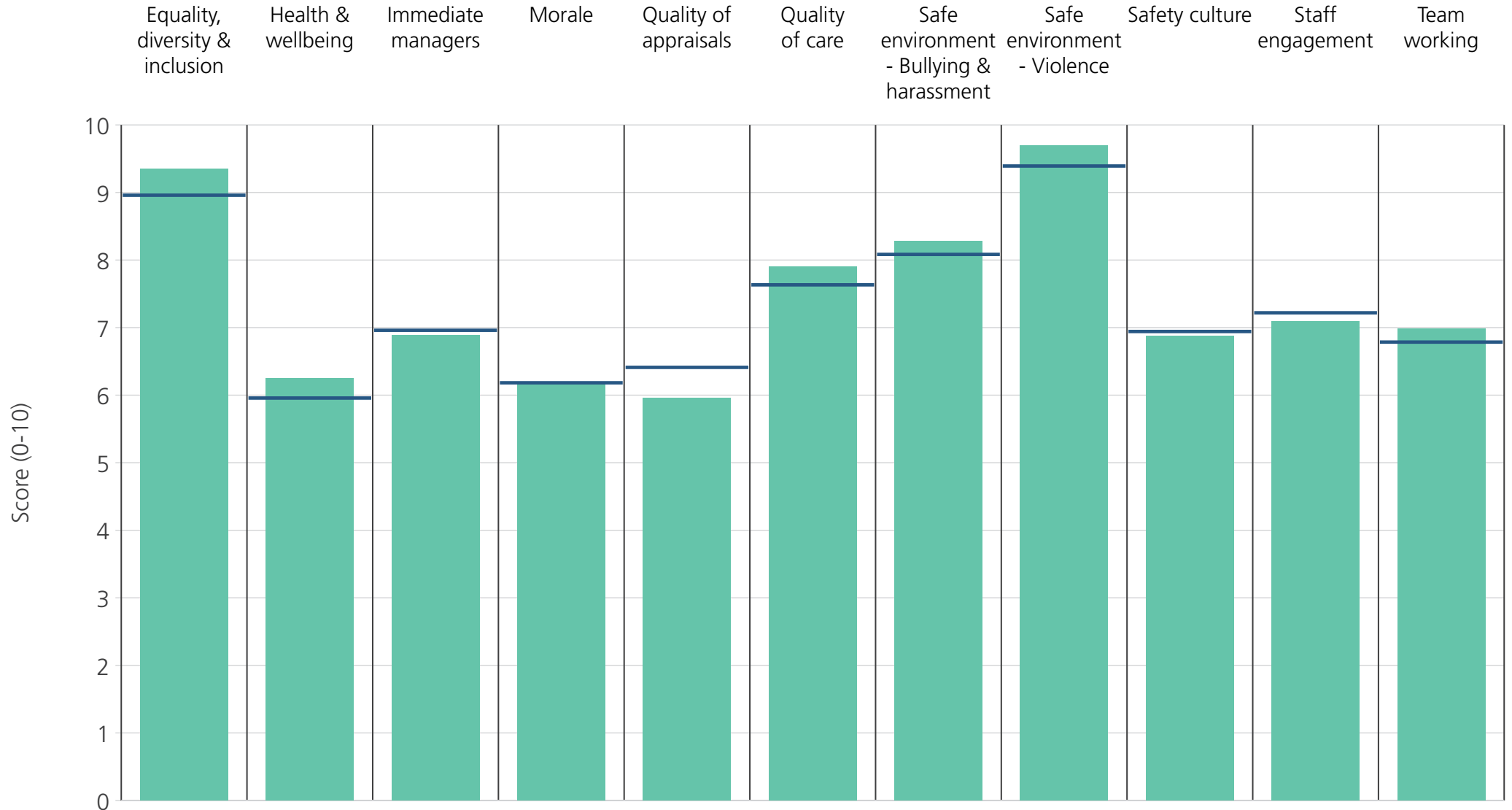
<b>Directorate</b>	9.1	5.7	6.4	5.8	6.1	7.2	8.6	9.7	6.6	6.8	6.6
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	210	210	209	208	164	185	208	209	207	213	210



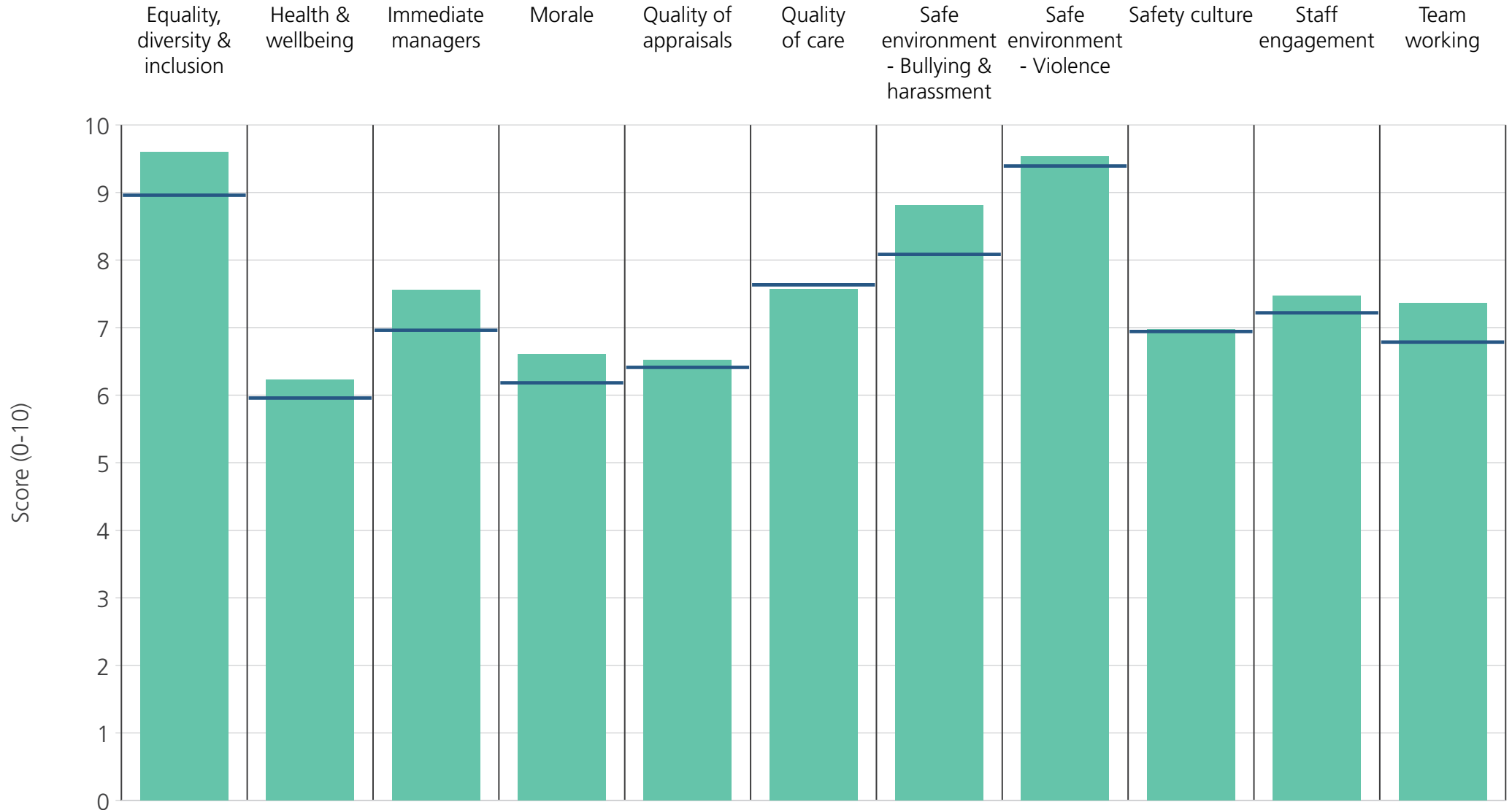
<b>Directorate</b>	8.7	6.0	6.7	6.0	6.3	7.8	7.9	9.0	6.9	7.2	6.7
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	235	236	237	230	207	227	234	236	234	238	228



<b>Directorate</b>	9.2	5.5	6.6	5.5	5.5	7.2	8.2	9.8	6.5	6.6	6.1
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	231	234	233	227	197	209	231	232	233	232	229

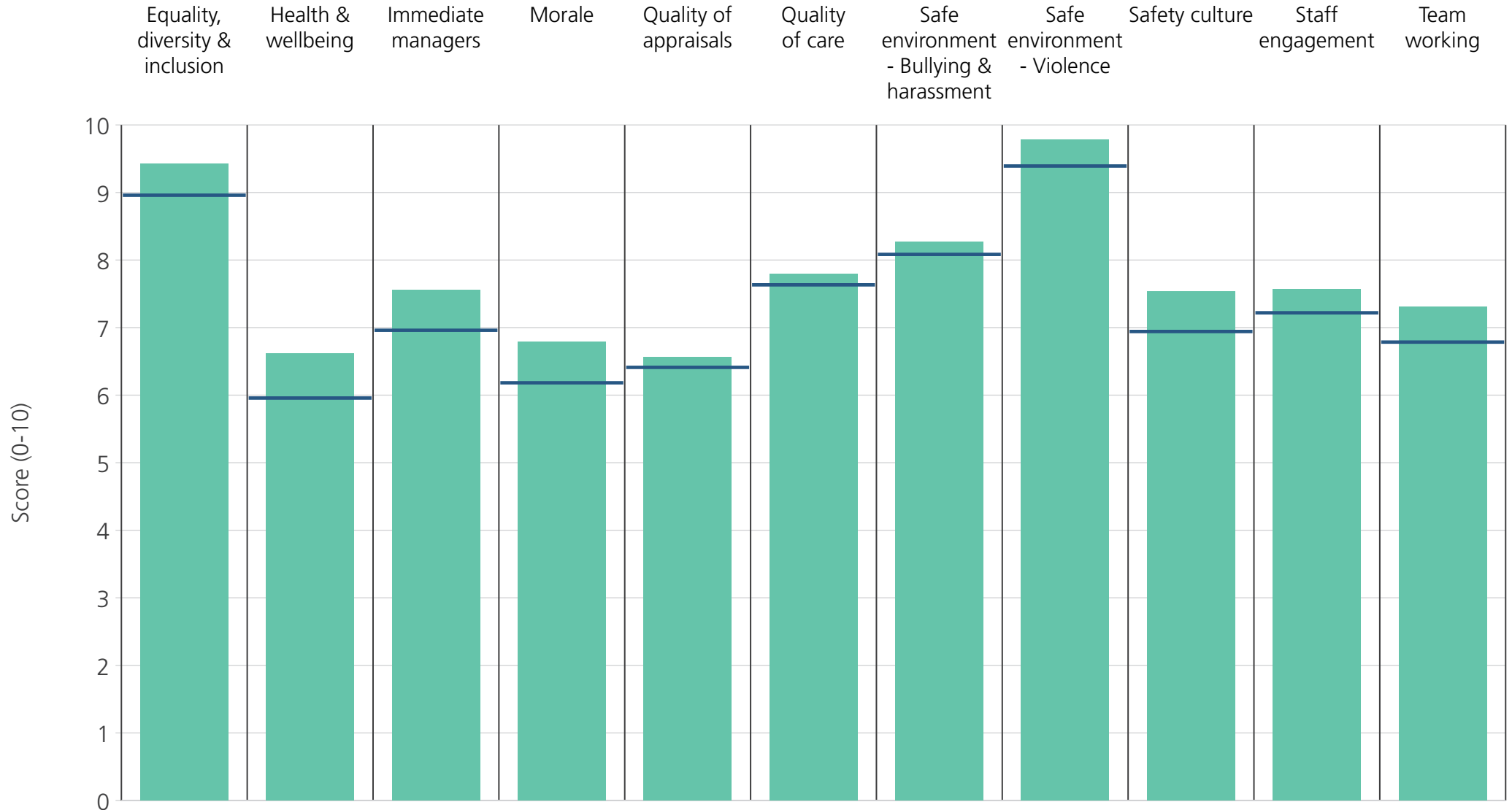


<b>Directorate</b>	9.3	6.2	6.9	6.2	6.0	7.9	8.3	9.7	6.9	7.1	7.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	208	209	209	205	179	179	207	207	207	208	207

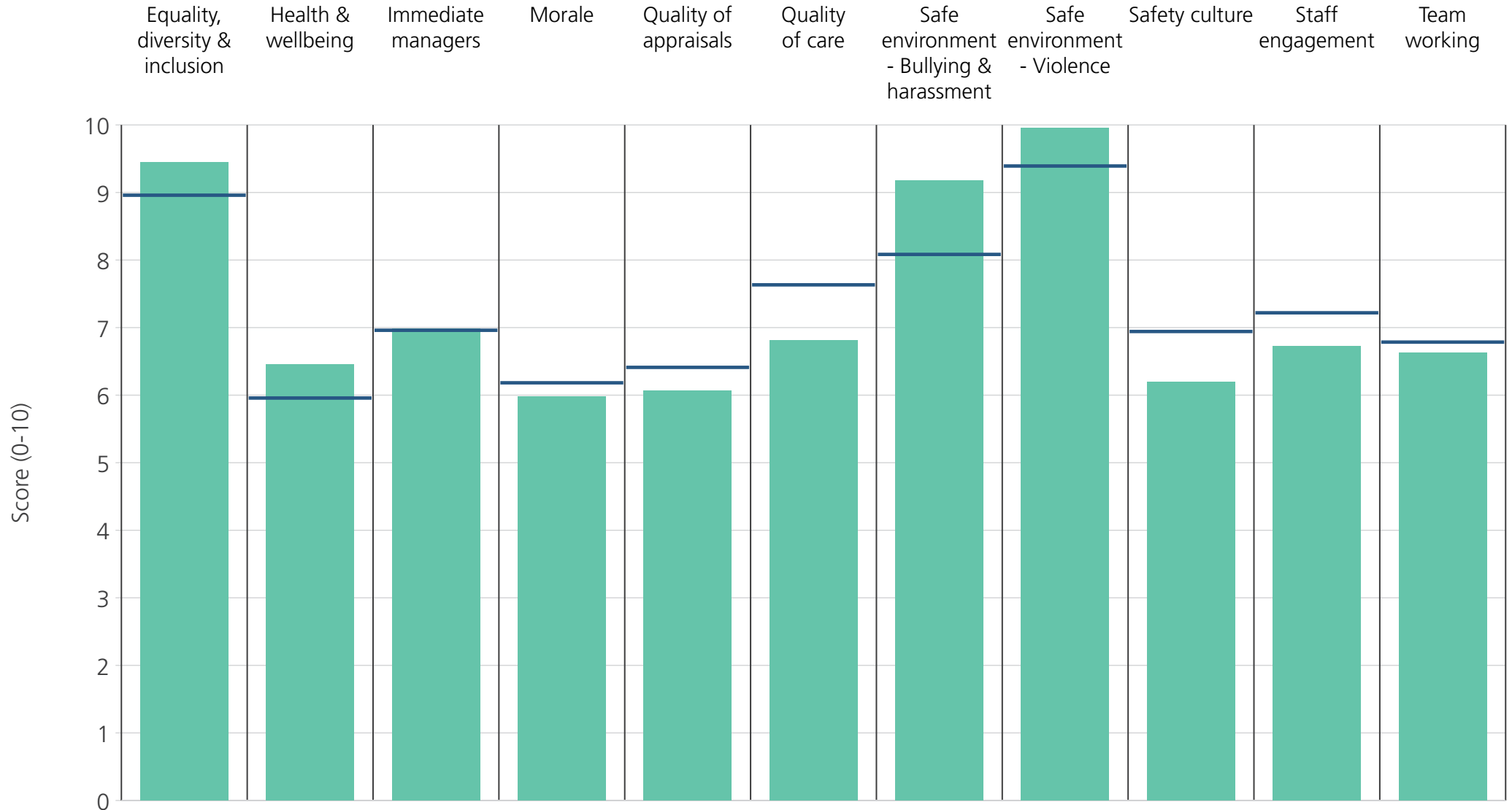


<b>Directorate</b>	9.6	6.2	7.6	6.6	6.5	7.6	8.8	9.5	7.0	7.5	7.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	256	260	260	258	237	256	257	259	259	261	260

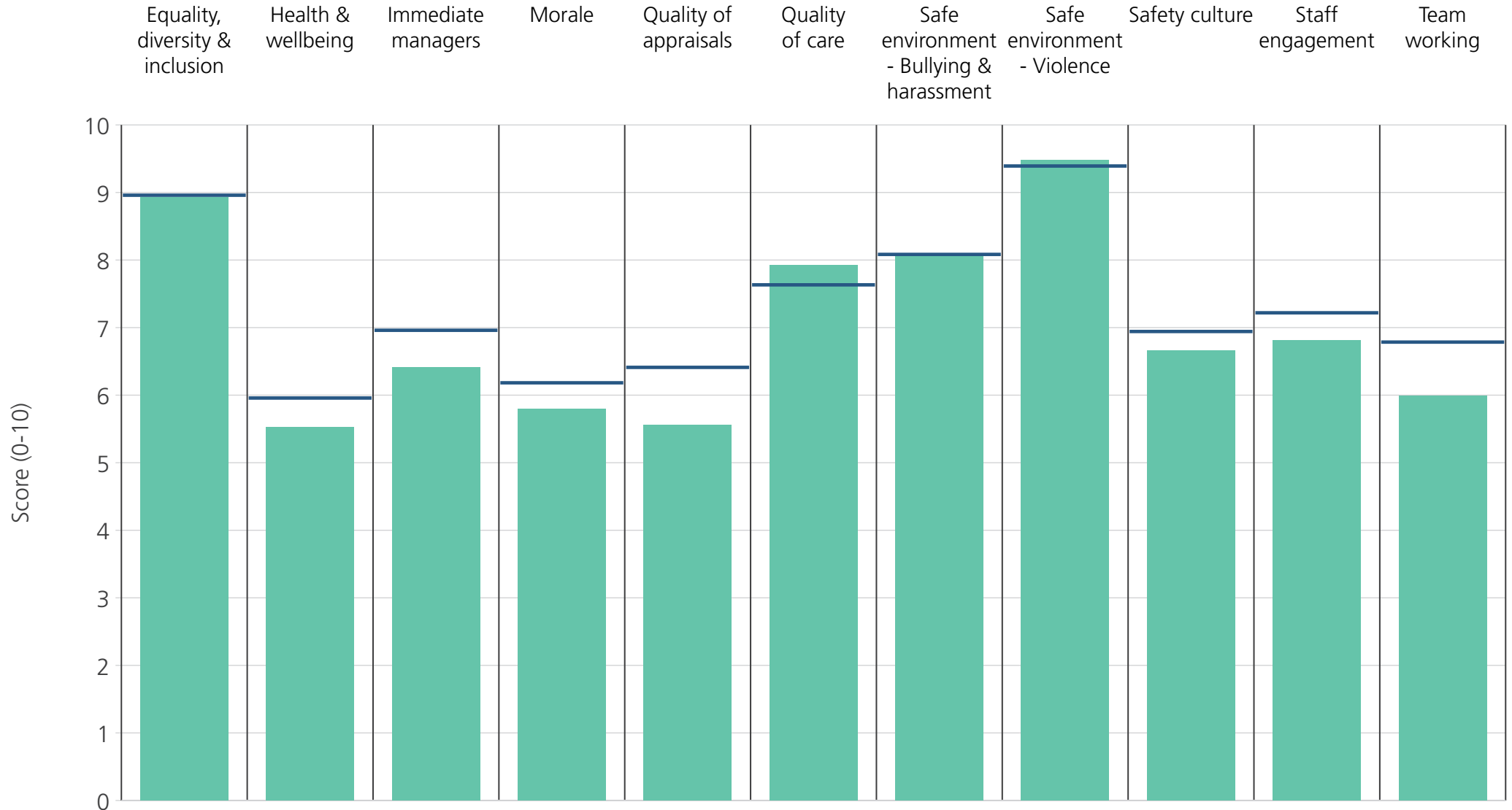




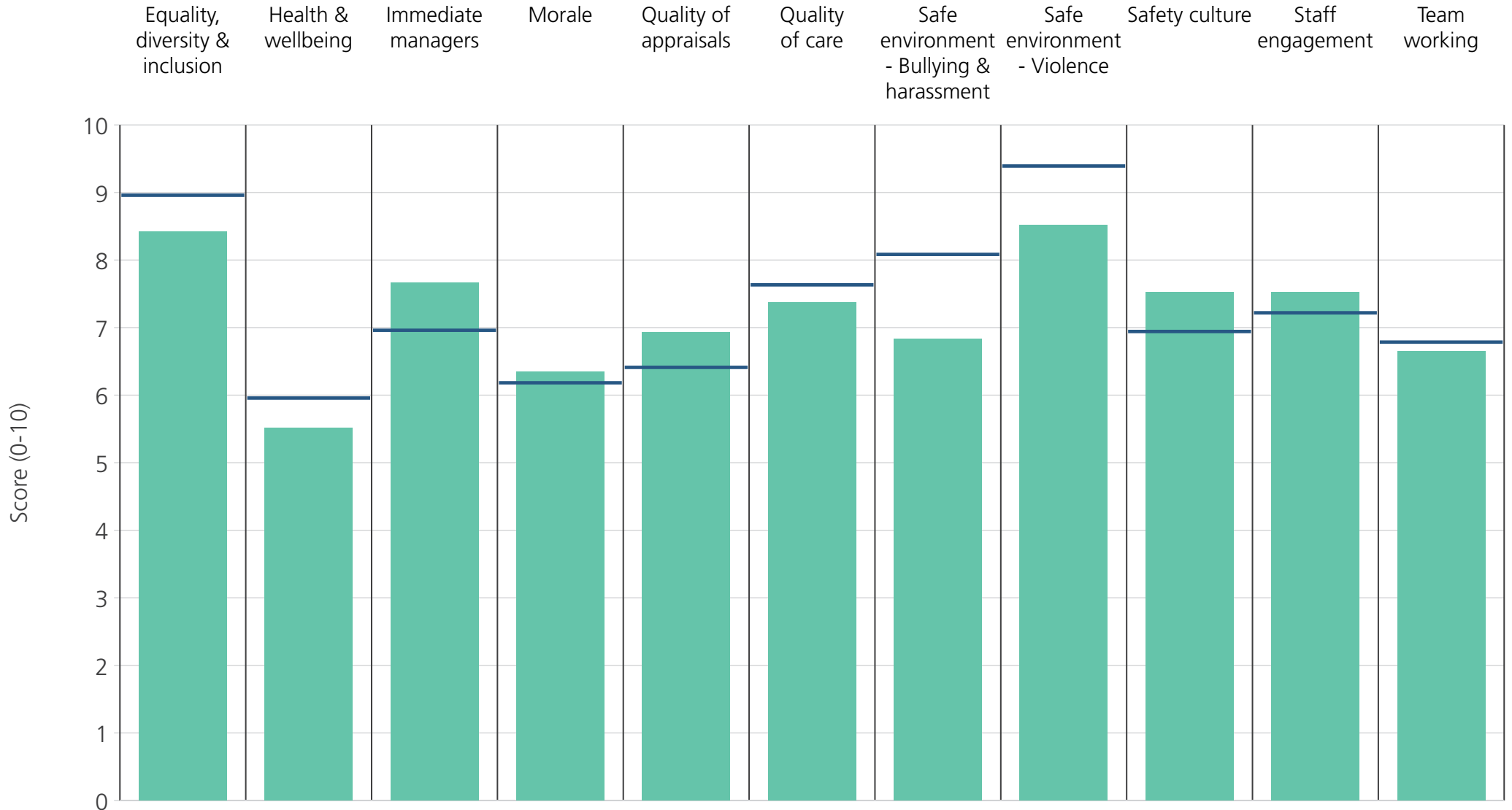
<b>Directorate</b>	9.4	6.6	7.6	6.8	6.6	7.8	8.3	9.8	7.5	7.6	7.3
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	270	275	276	269	240	264	270	275	270	275	271



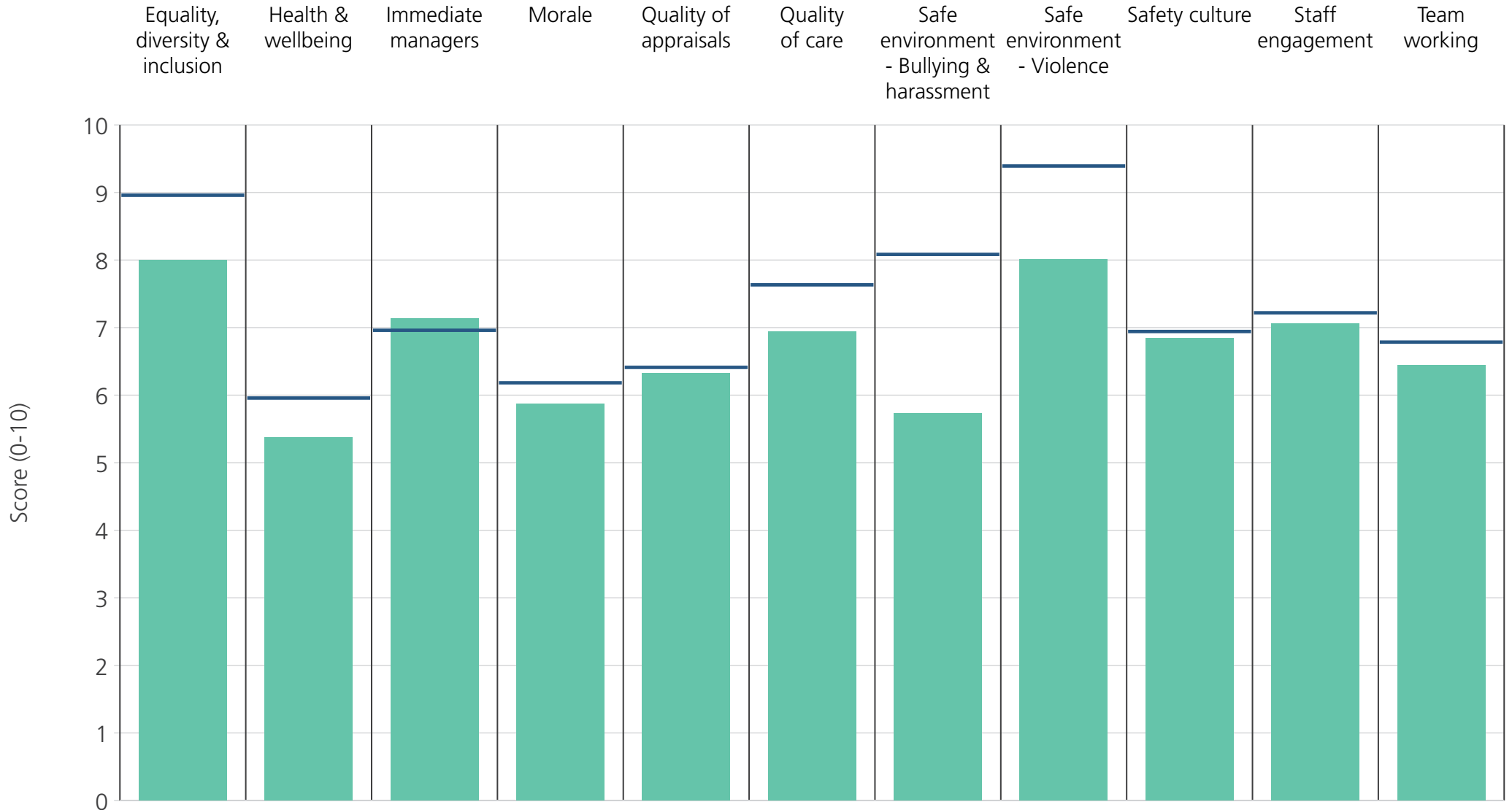
<b>Directorate</b>	9.4	6.4	7.0	6.0	6.1	6.8	9.2	10.0	6.2	6.7	6.6
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	225	227	227	224	167	109	225	226	225	230	223



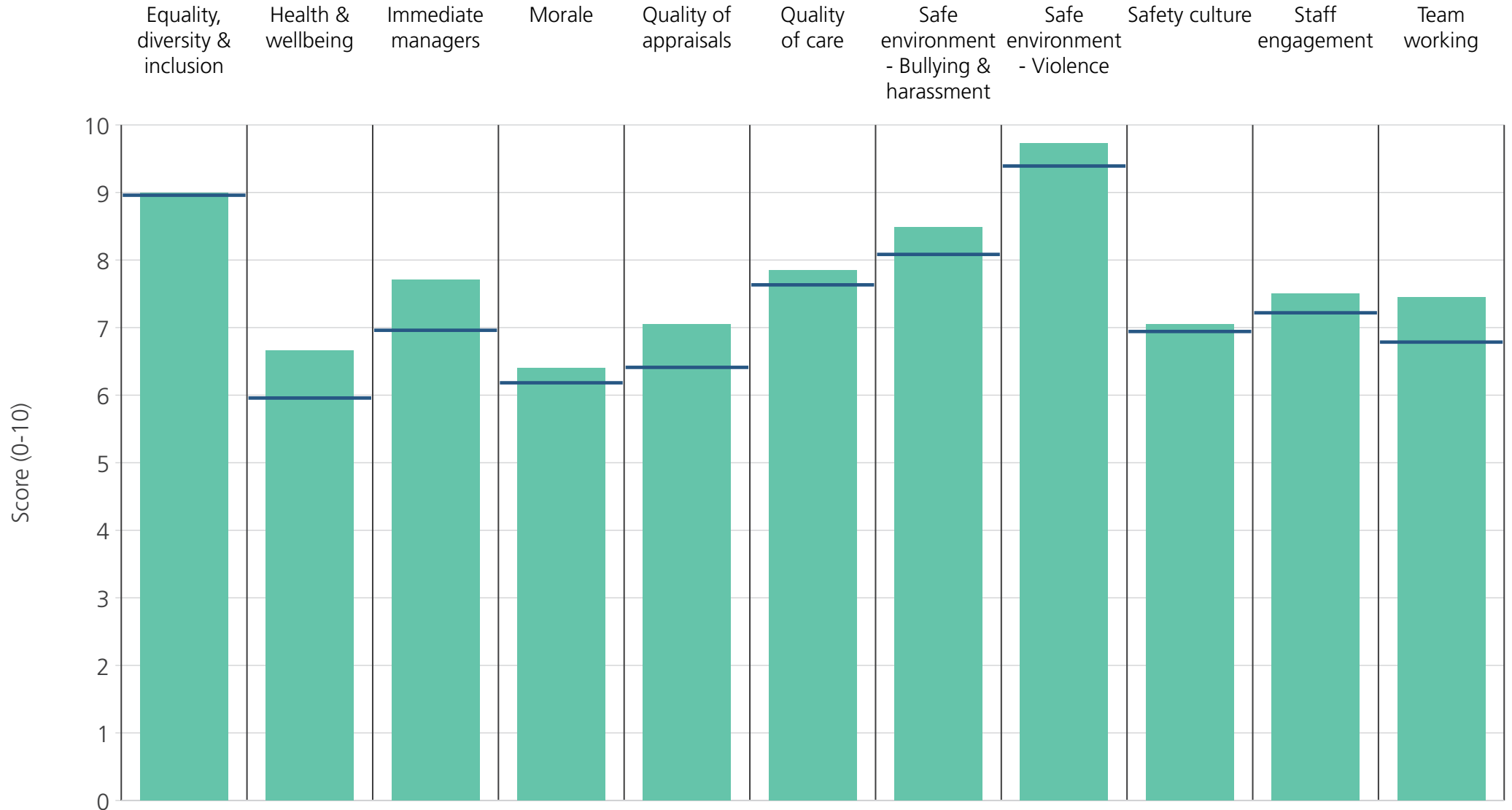
<b>Directorate</b>	8.9	5.5	6.4	5.8	5.6	7.9	8.1	9.5	6.7	6.8	6.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	153	154	155	150	112	154	154	153	152	155	149



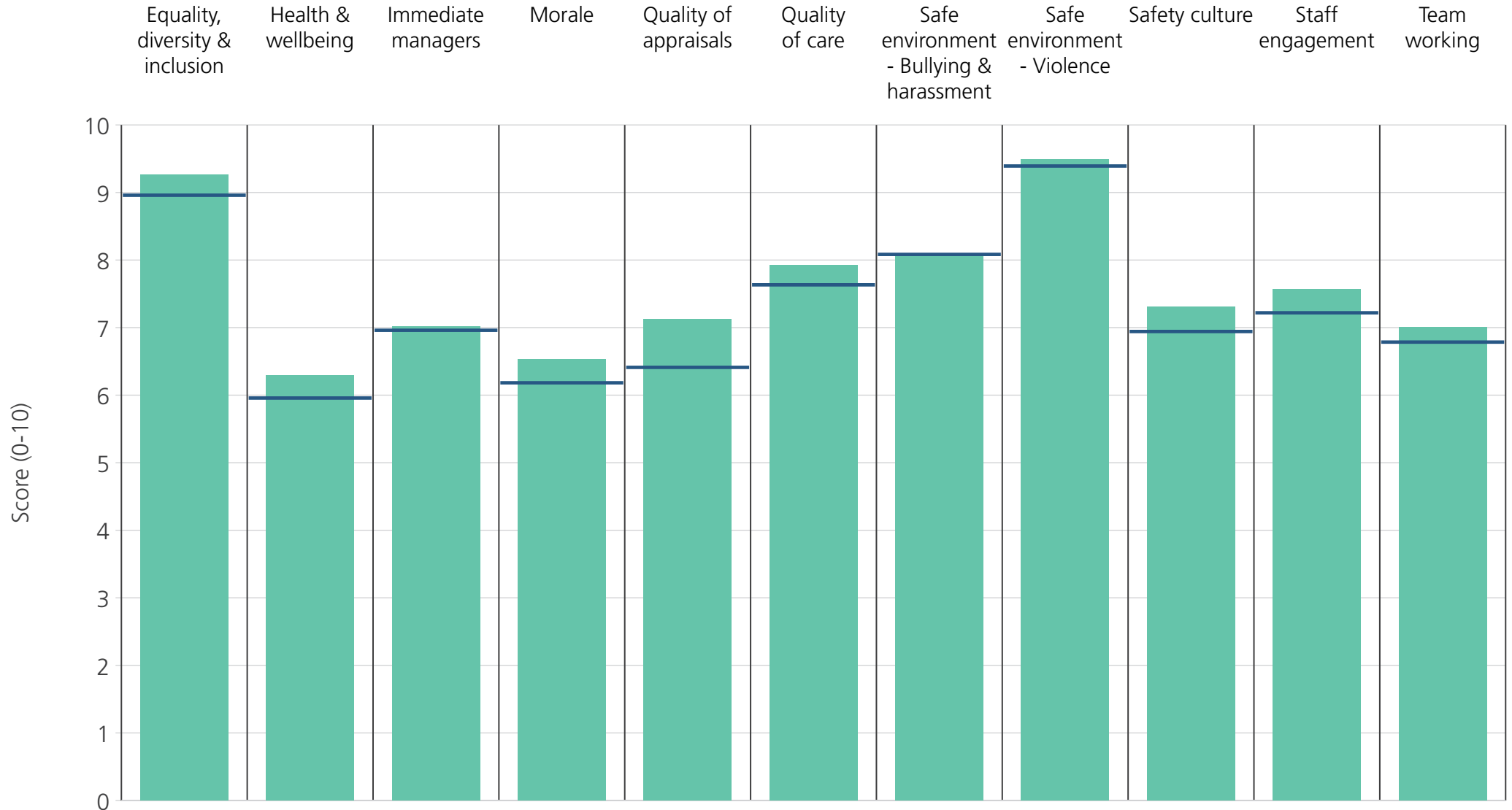
<b>Directorate</b>	8.4	5.5	7.7	6.3	6.9	7.4	6.8	8.5	7.5	7.5	6.7
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	145	147	148	143	125	146	145	146	145	149	149



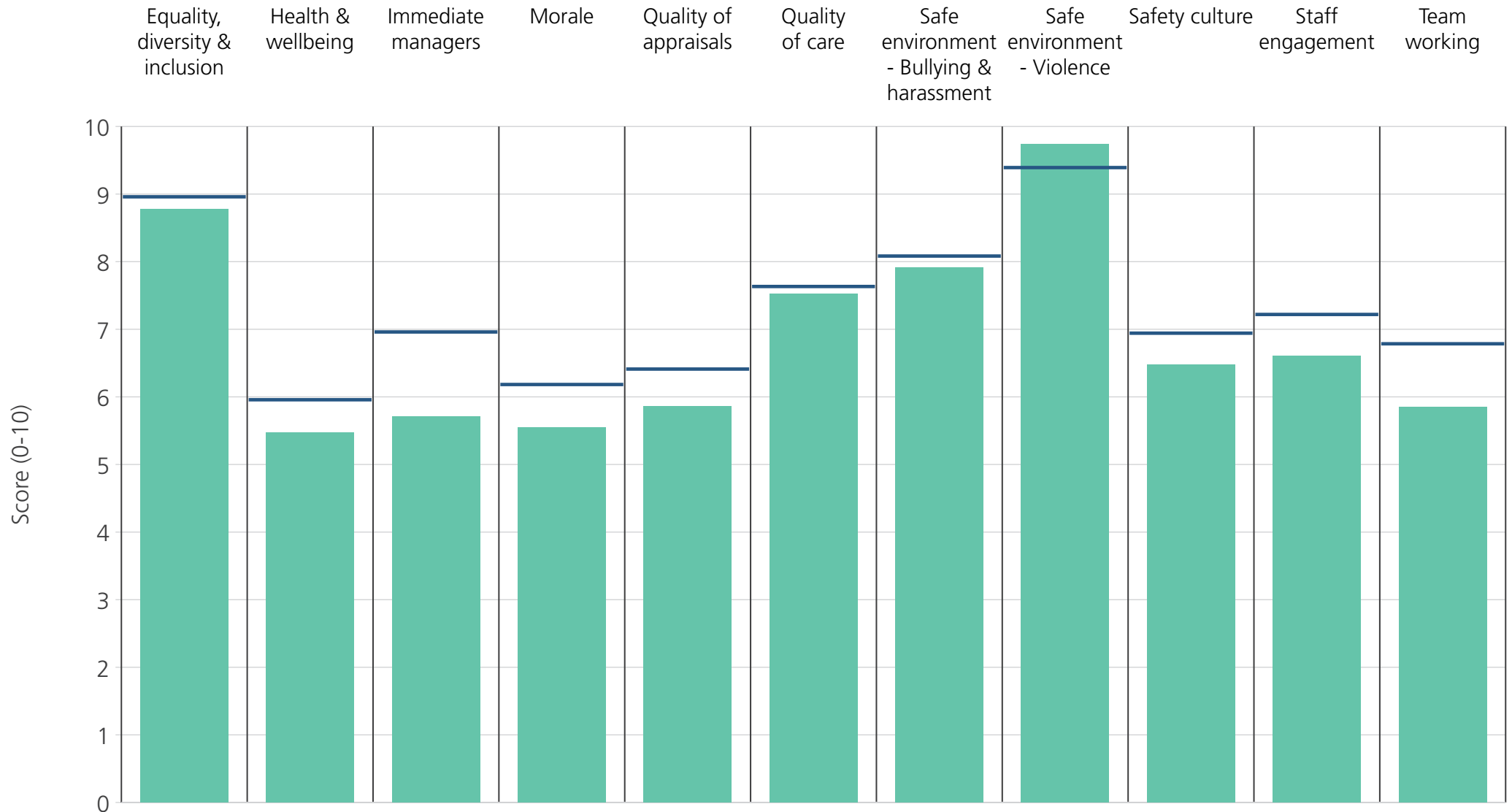
<b>Directorate</b>	8.0	5.4	7.1	5.9	6.3	6.9	5.7	8.0	6.8	7.1	6.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	113	114	114	110	85	113	114	112	113	117	116



<b>Directorate</b>	9.0	6.7	7.7	6.4	7.1	7.8	8.5	9.7	7.0	7.5	7.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	132	132	133	133	117	106	133	133	133	135	132

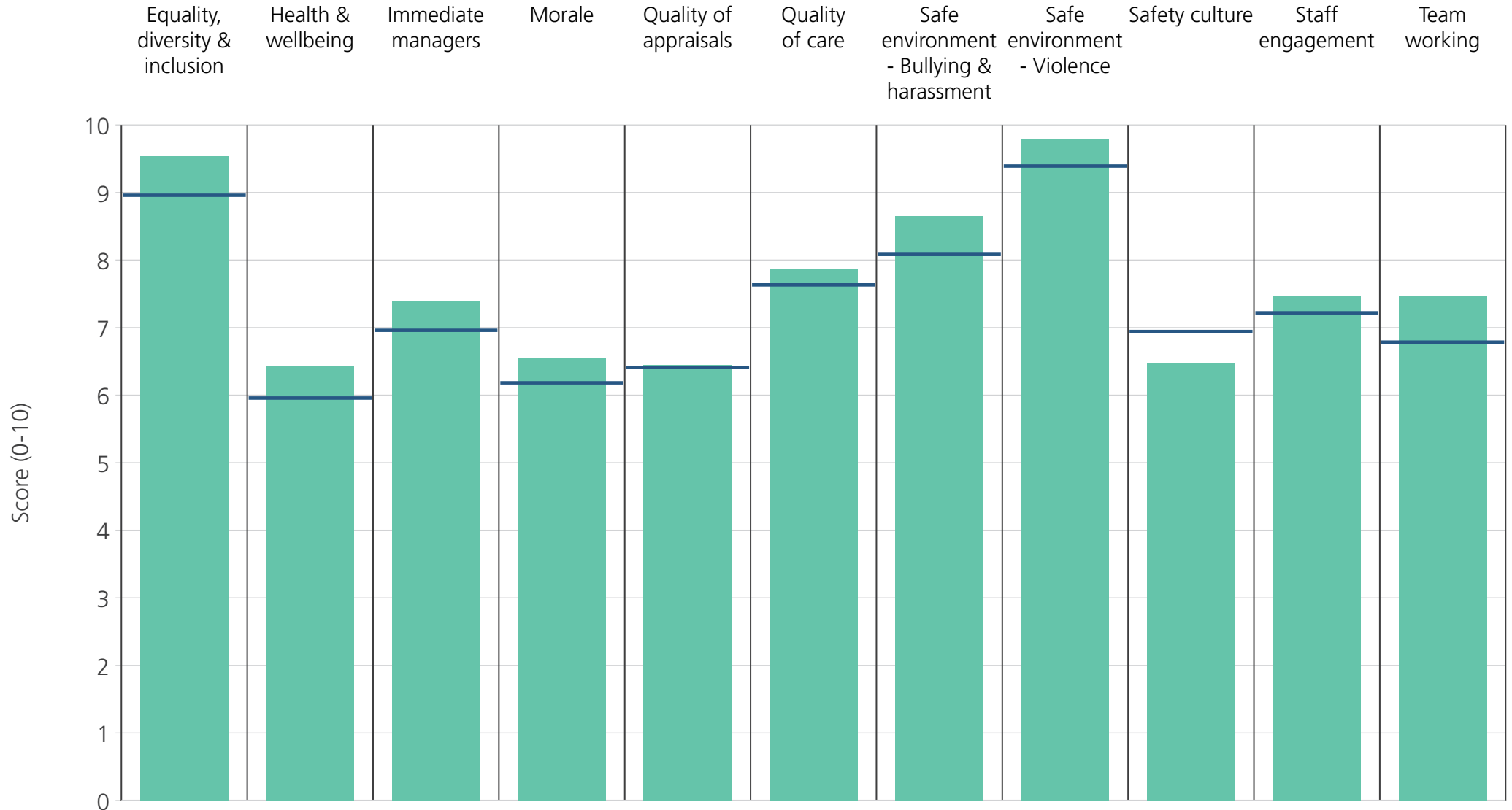


<b>Directorate</b>	9.3	6.3	7.0	6.5	7.1	7.9	8.1	9.5	7.3	7.6	7.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	87	88	88	88	74	80	86	85	88	88	86

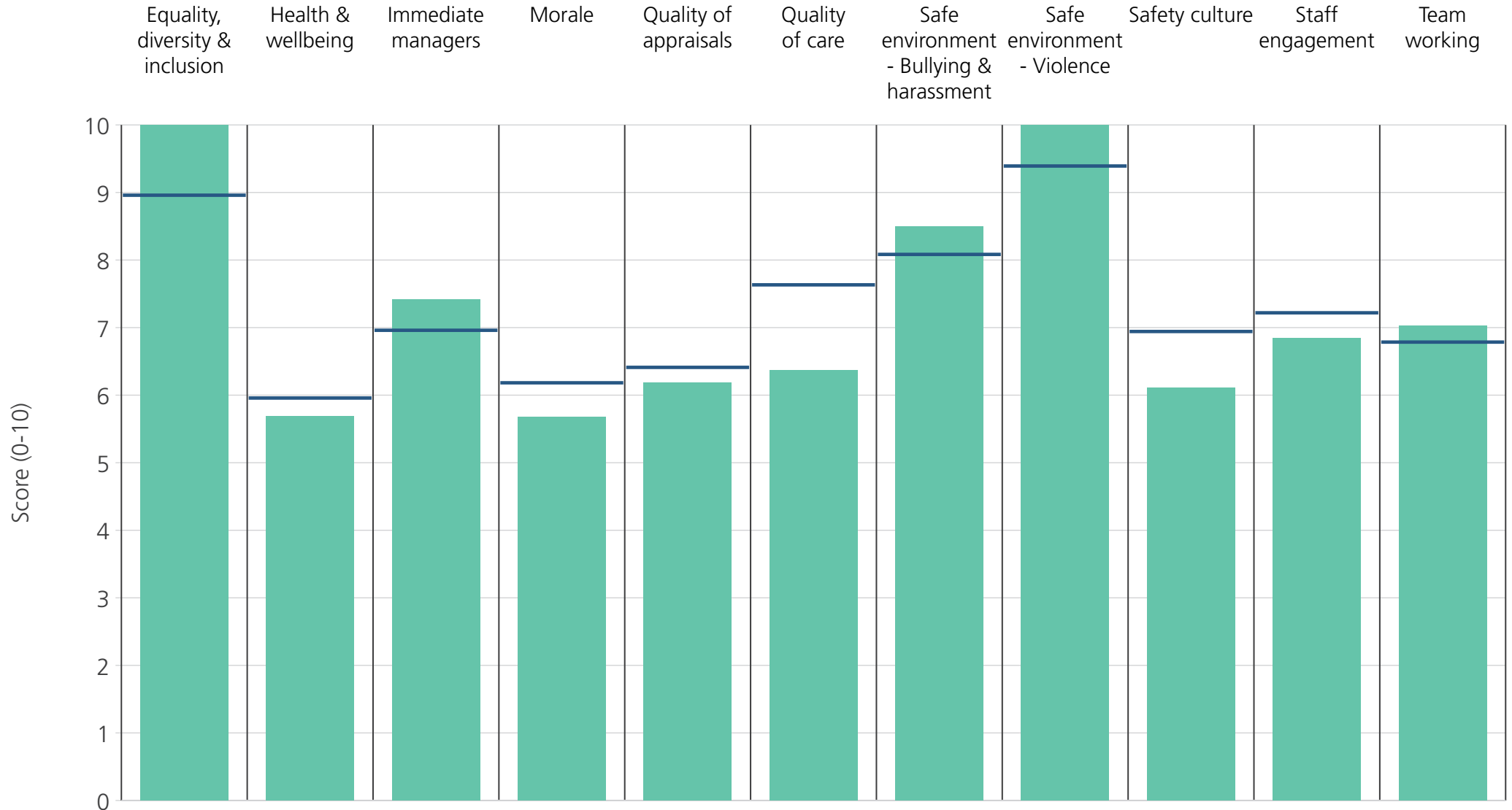


<b>Directorate</b>	8.8	5.5	5.7	5.6	5.9	7.5	7.9	9.7	6.5	6.6	5.9
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	75	75	74	74	55	72	75	75	74	76	72

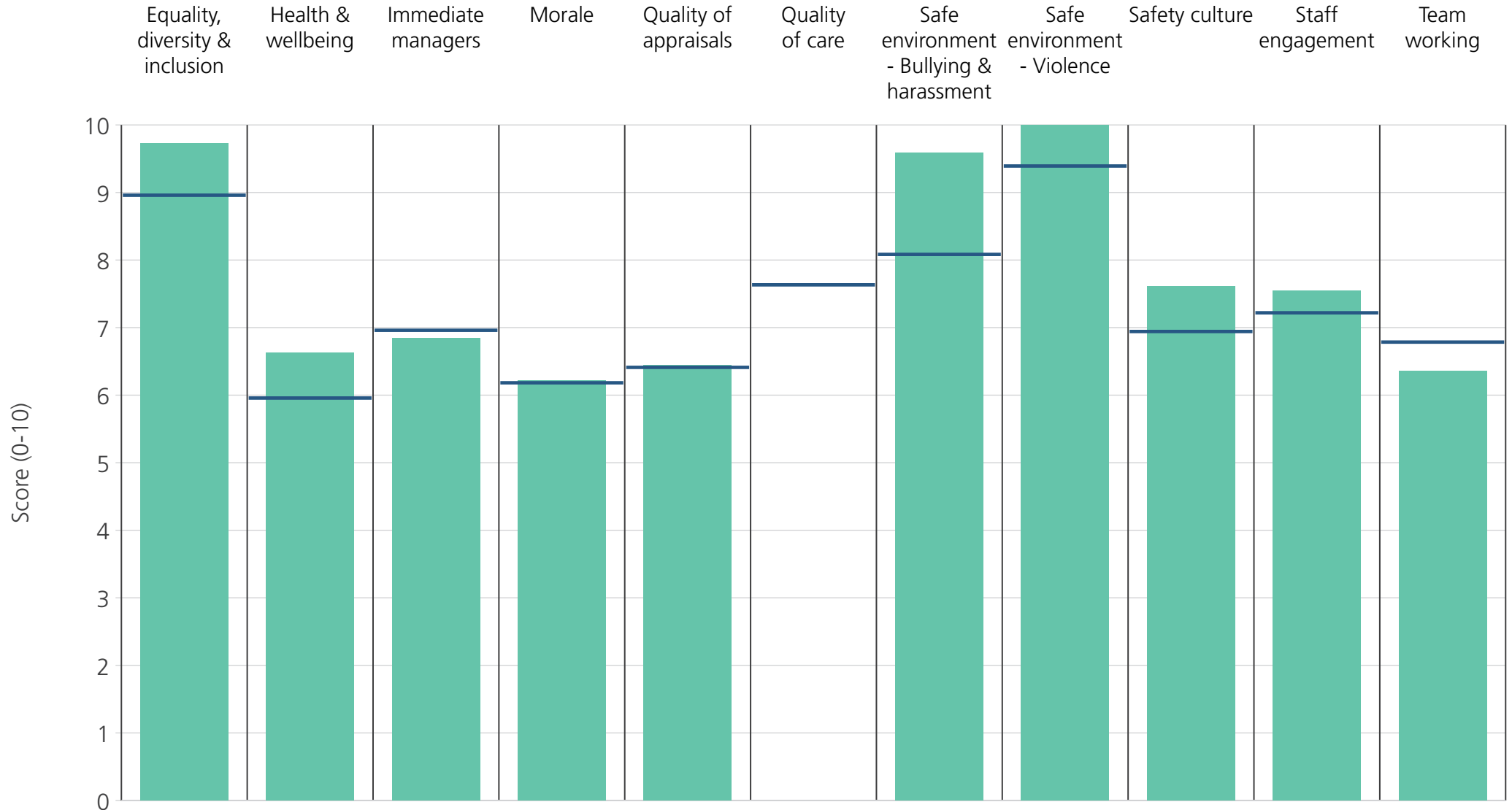




<b>Directorate</b>	9.5	6.4	7.4	6.5	6.4	7.9	8.6	9.8	6.5	7.5	7.5
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	32	32	32	32	32	26	32	32	32	32	32

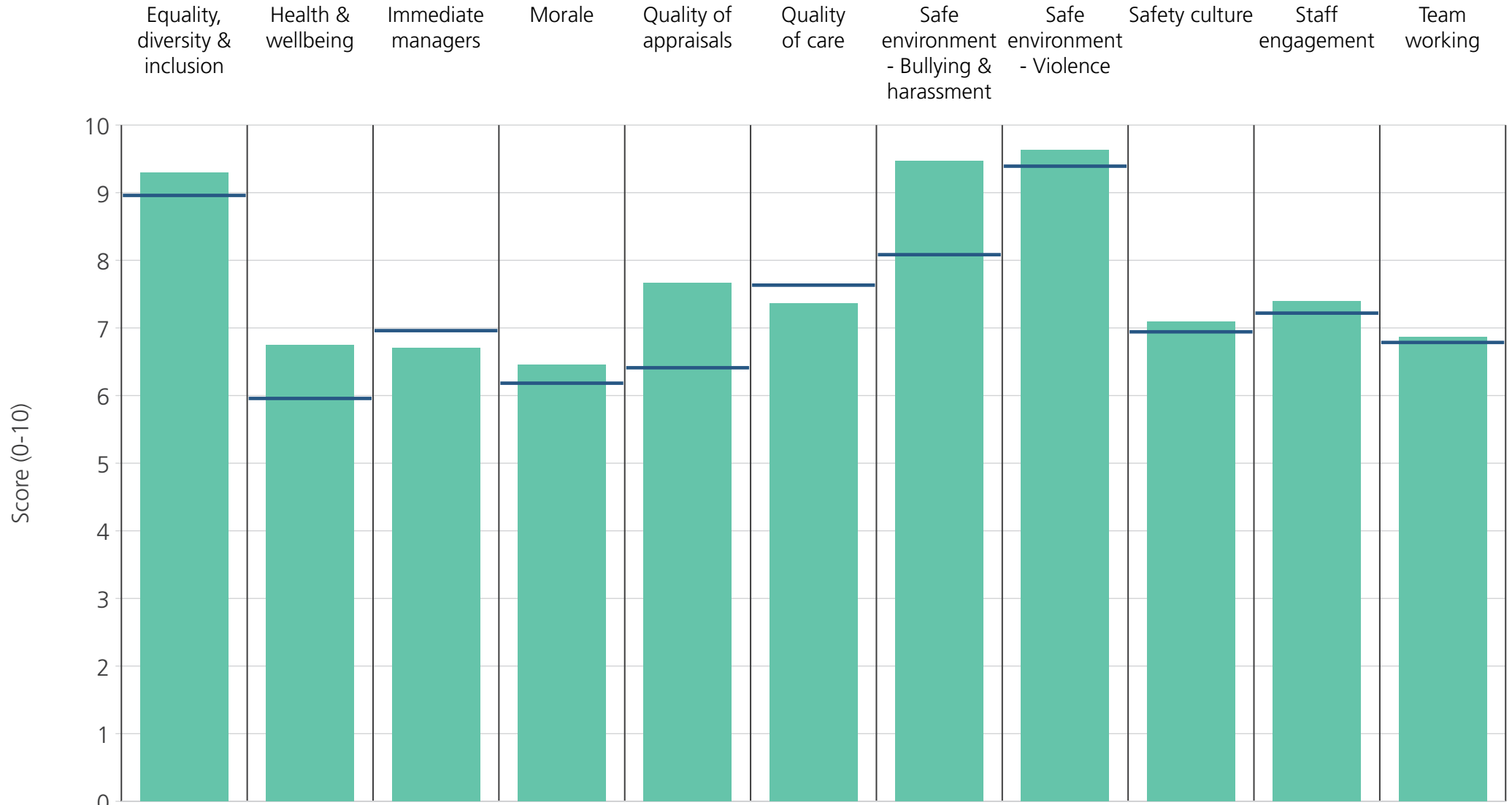


<b>Directorate</b>	10.0	5.7	7.4	5.7	6.2	6.4	8.5	10.0	6.1	6.8	7.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	20	21	21	20	19	11	20	20	20	21	21

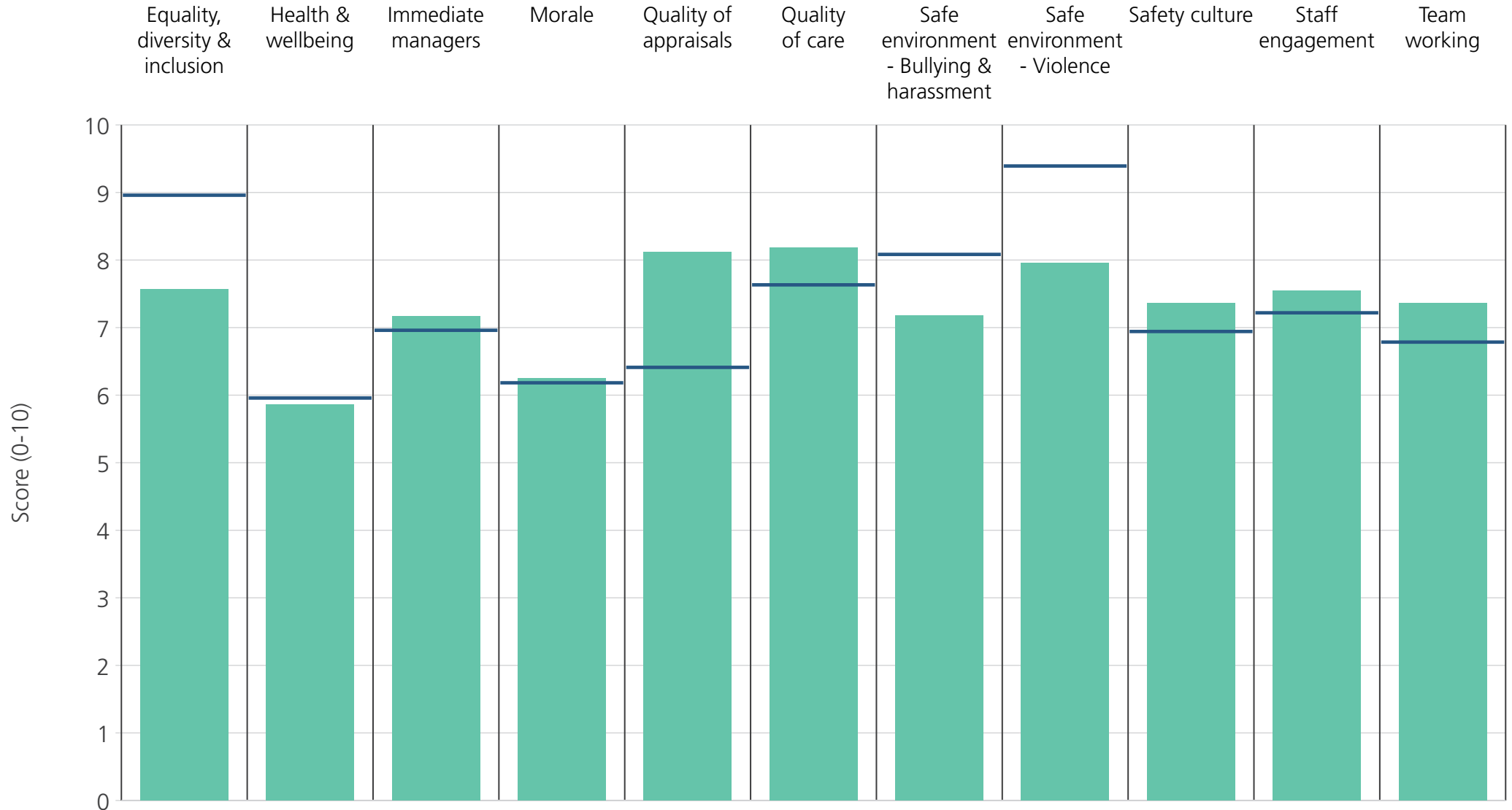


<b>Directorate</b>	9.7	6.6	6.8	6.2	6.4		9.6	10.0	7.6	7.5	6.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	24	24	24	24	13	7	24	24	24	24	23

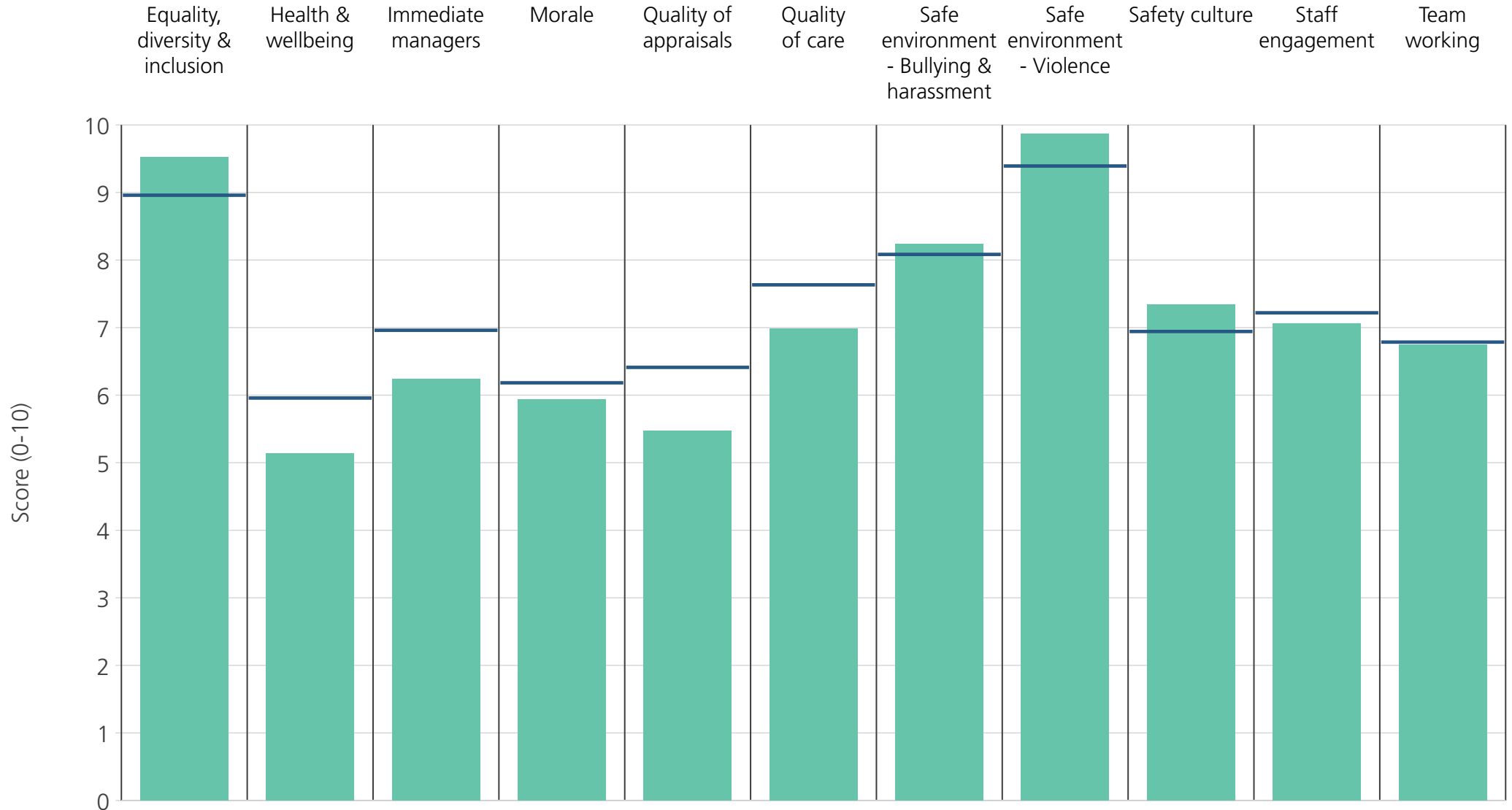
# Directorates 2



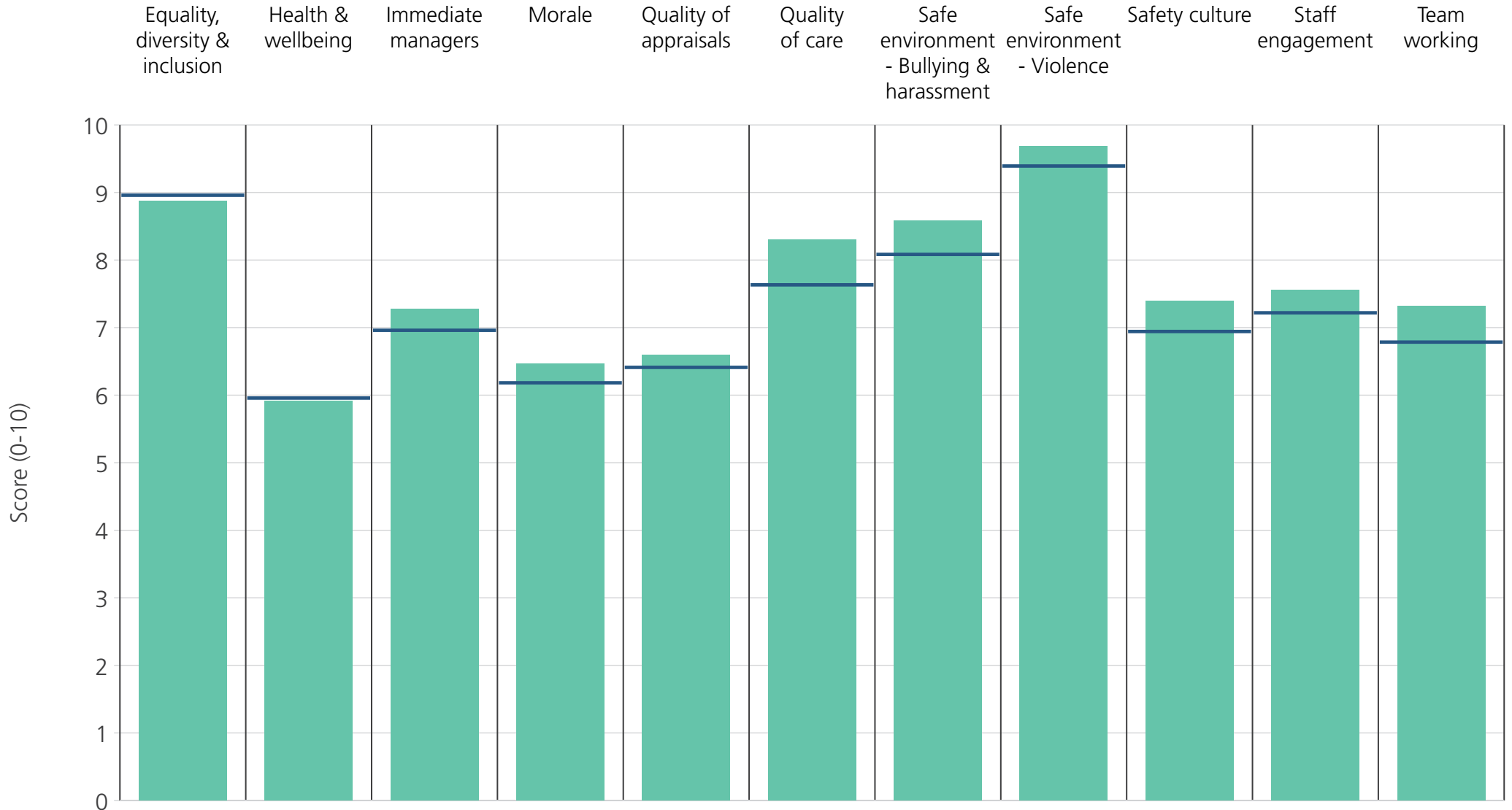
<b>Directorate</b>	9.3	6.7	6.7	6.5	7.7	7.4	9.5	9.6	7.1	7.4	6.9
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	67	66	65	61	37	49	63	64	65	68	65



<b>Directorate</b>	7.6	5.9	7.2	6.2	8.1	8.2	7.2	8.0	7.4	7.5	7.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	103	105	105	99	69	106	98	98	102	103	102

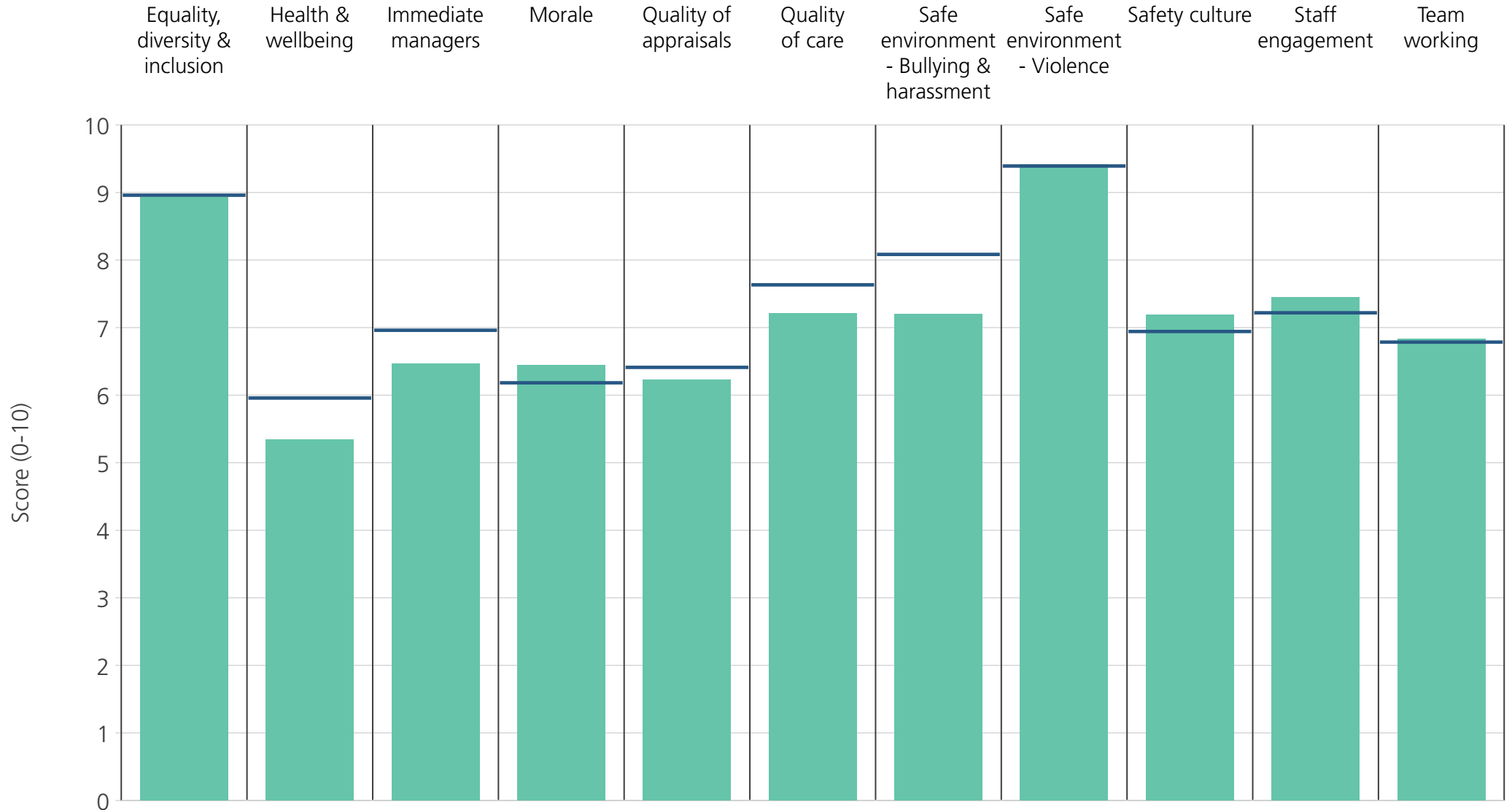


<b>Directorate</b>	9.5	5.1	6.2	5.9	5.5	7.0	8.2	9.9	7.3	7.1	6.7
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	153	153	154	151	139	156	153	153	152	157	155

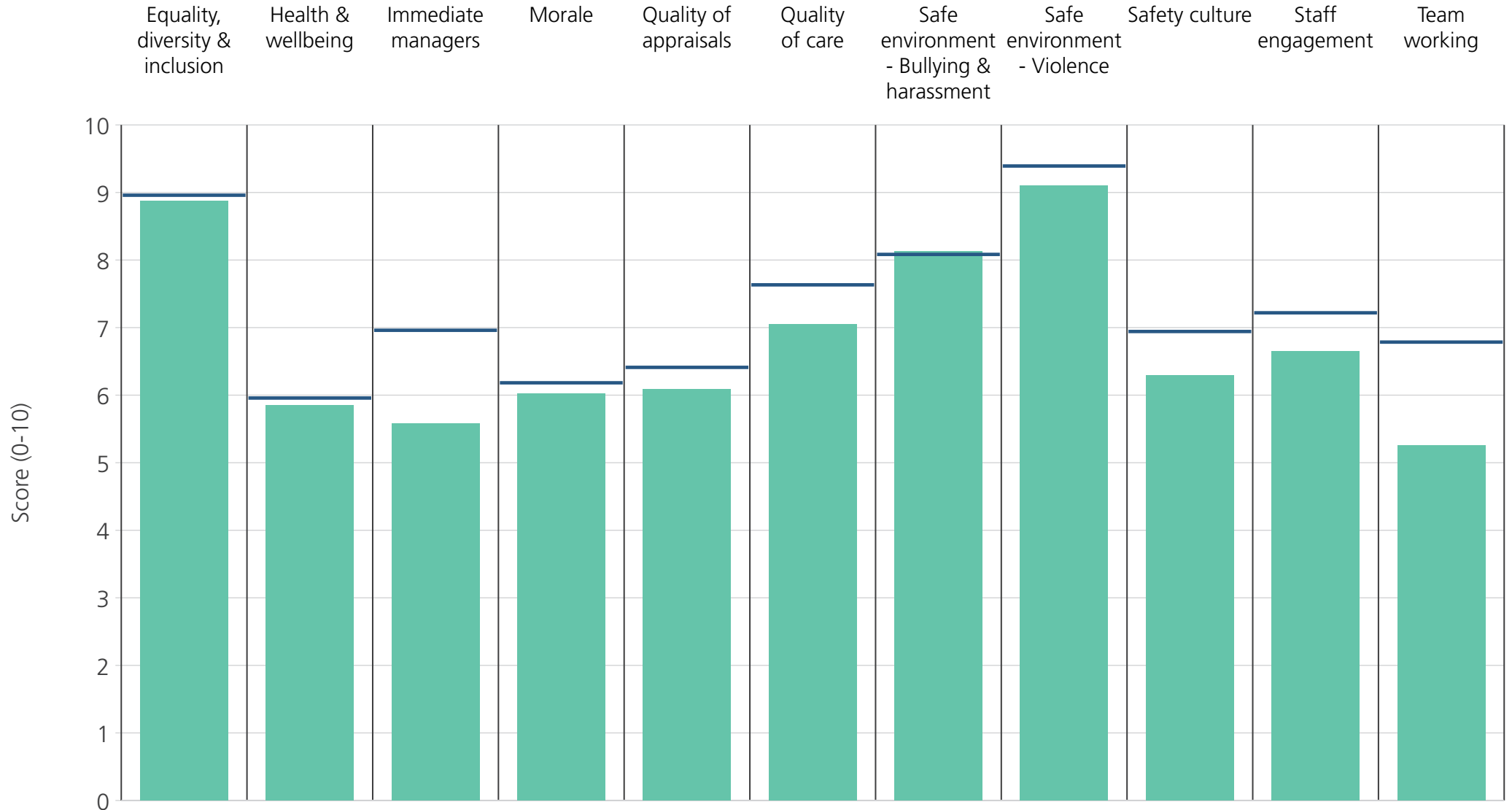


<b>Directorate</b>	8.9	5.9	7.3	6.5	6.6	8.3	8.6	9.7	7.4	7.6	7.3
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	139	139	139	139	119	140	139	138	139	141	138

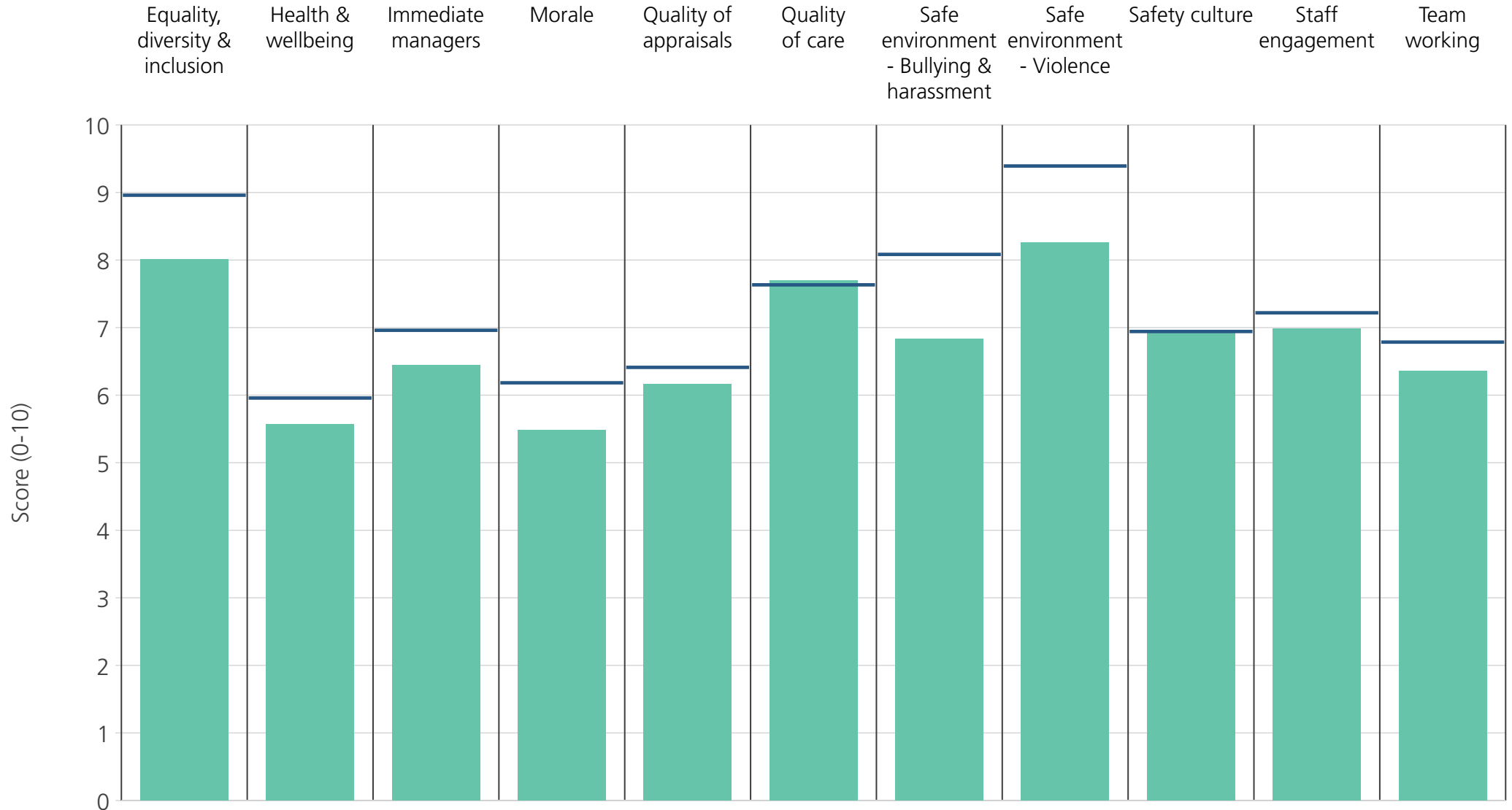




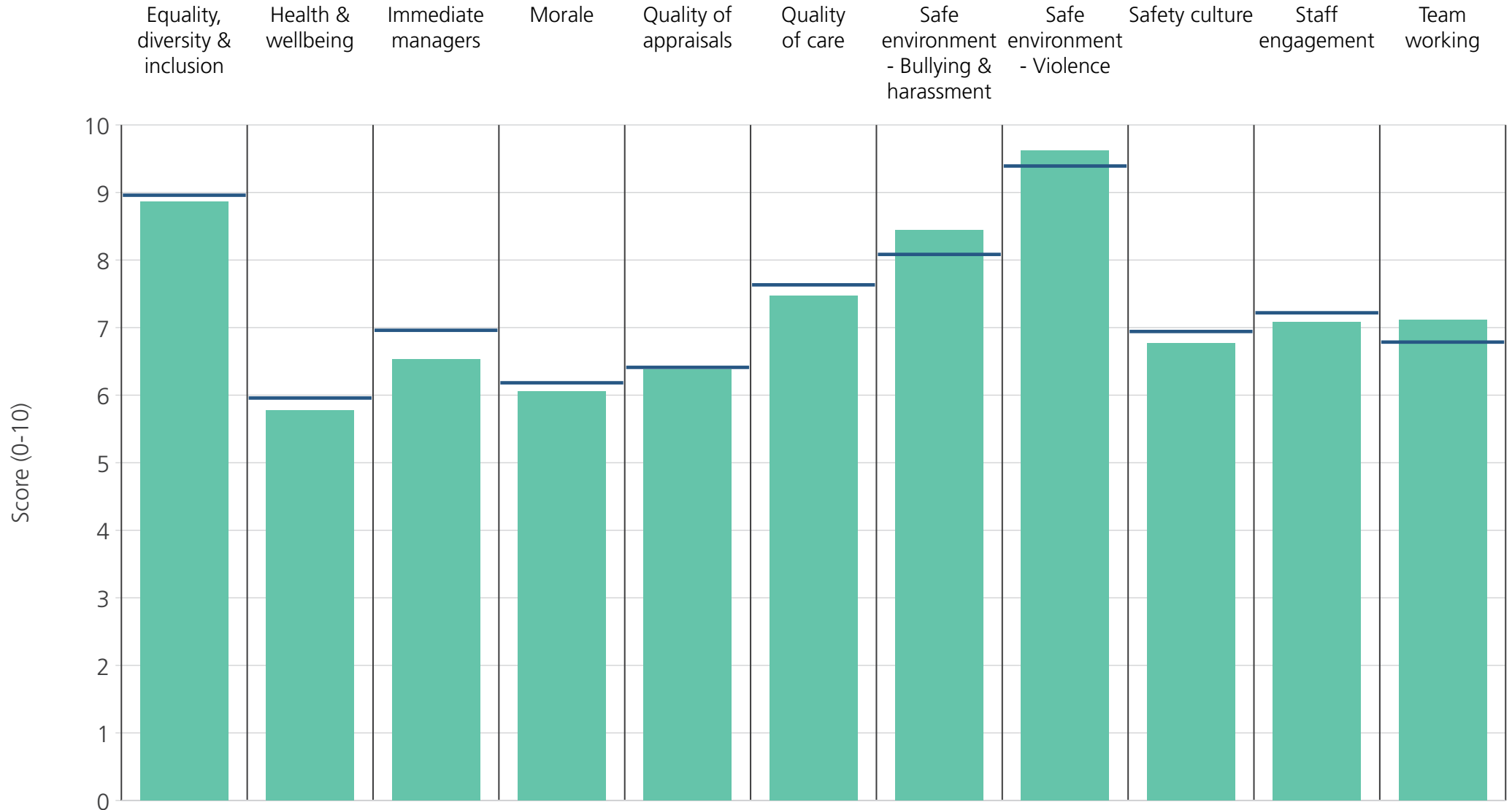
<b>Directorate</b>	8.9	5.3	6.5	6.4	6.2	7.2	7.2	9.4	7.2	7.4	6.8
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	97	96	97	94	84	99	97	96	97	101	99



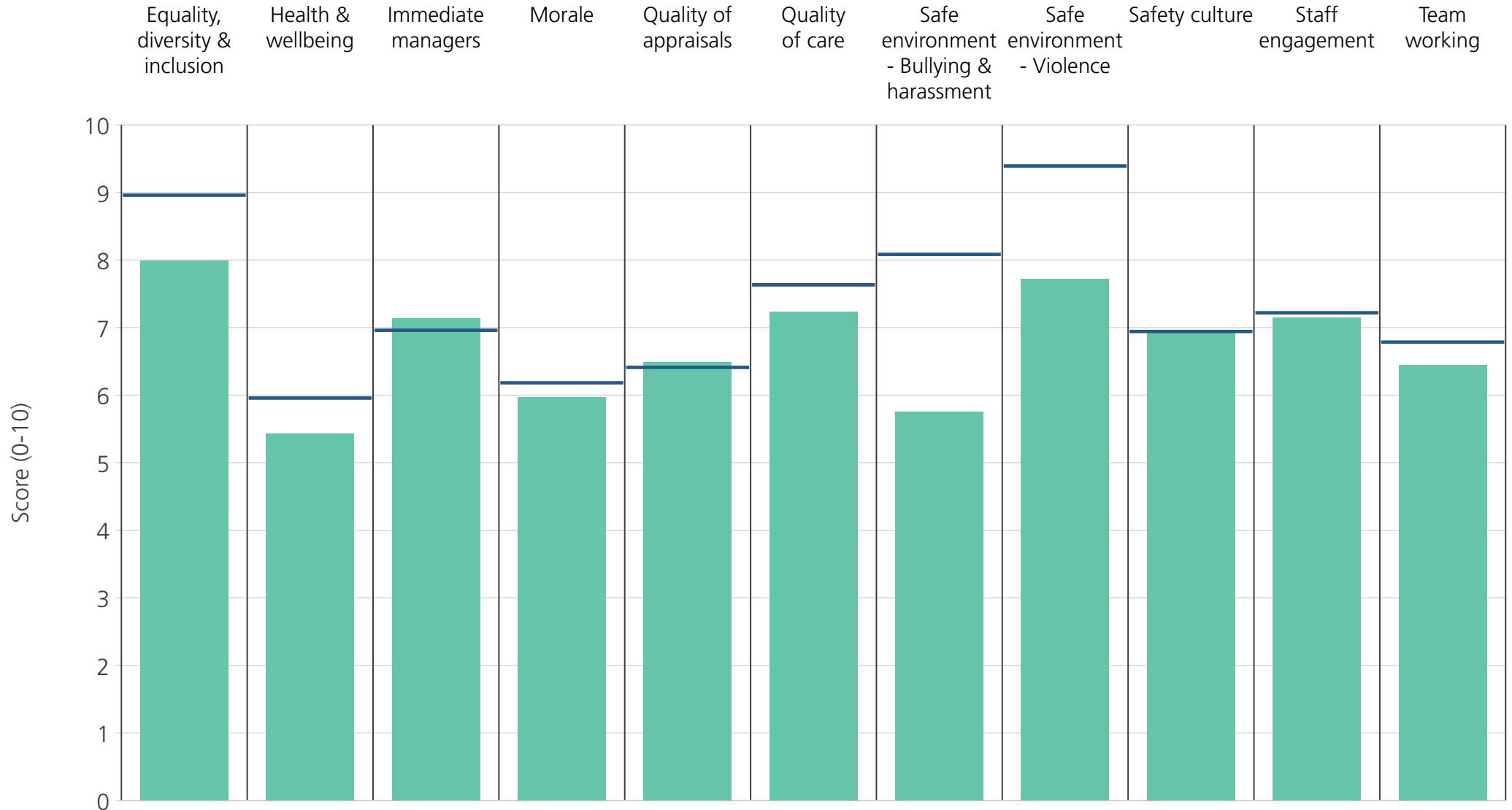
<b>Directorate</b>	8.9	5.8	5.6	6.0	6.1	7.1	8.1	9.1	6.3	6.6	5.3
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	28	30	30	26	23	26	25	26	27	30	29



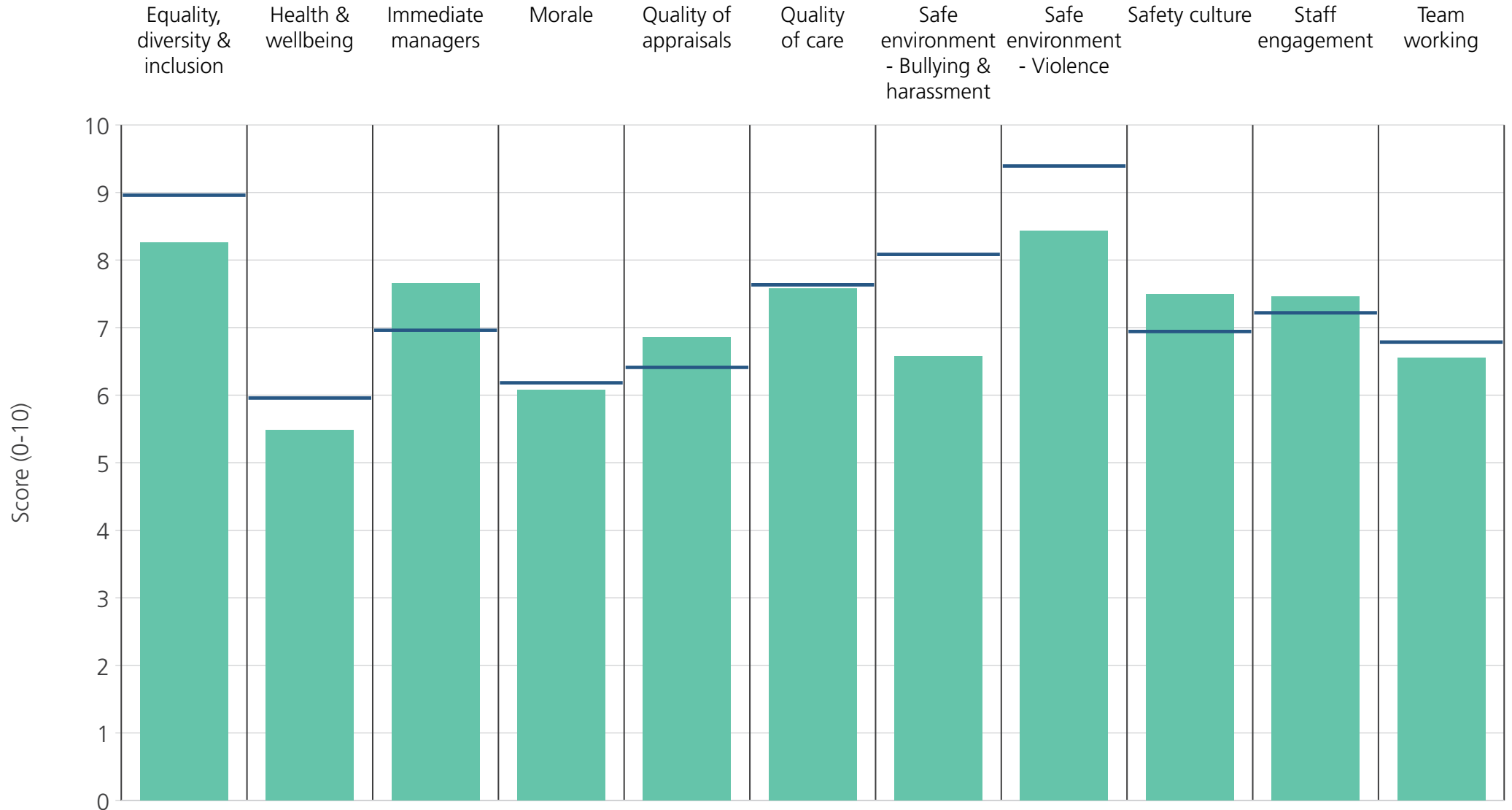
<b>Directorate</b>	8.0	5.6	6.4	5.5	6.2	7.7	6.8	8.3	7.0	7.0	6.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	133	134	132	131	126	133	133	133	132	135	133



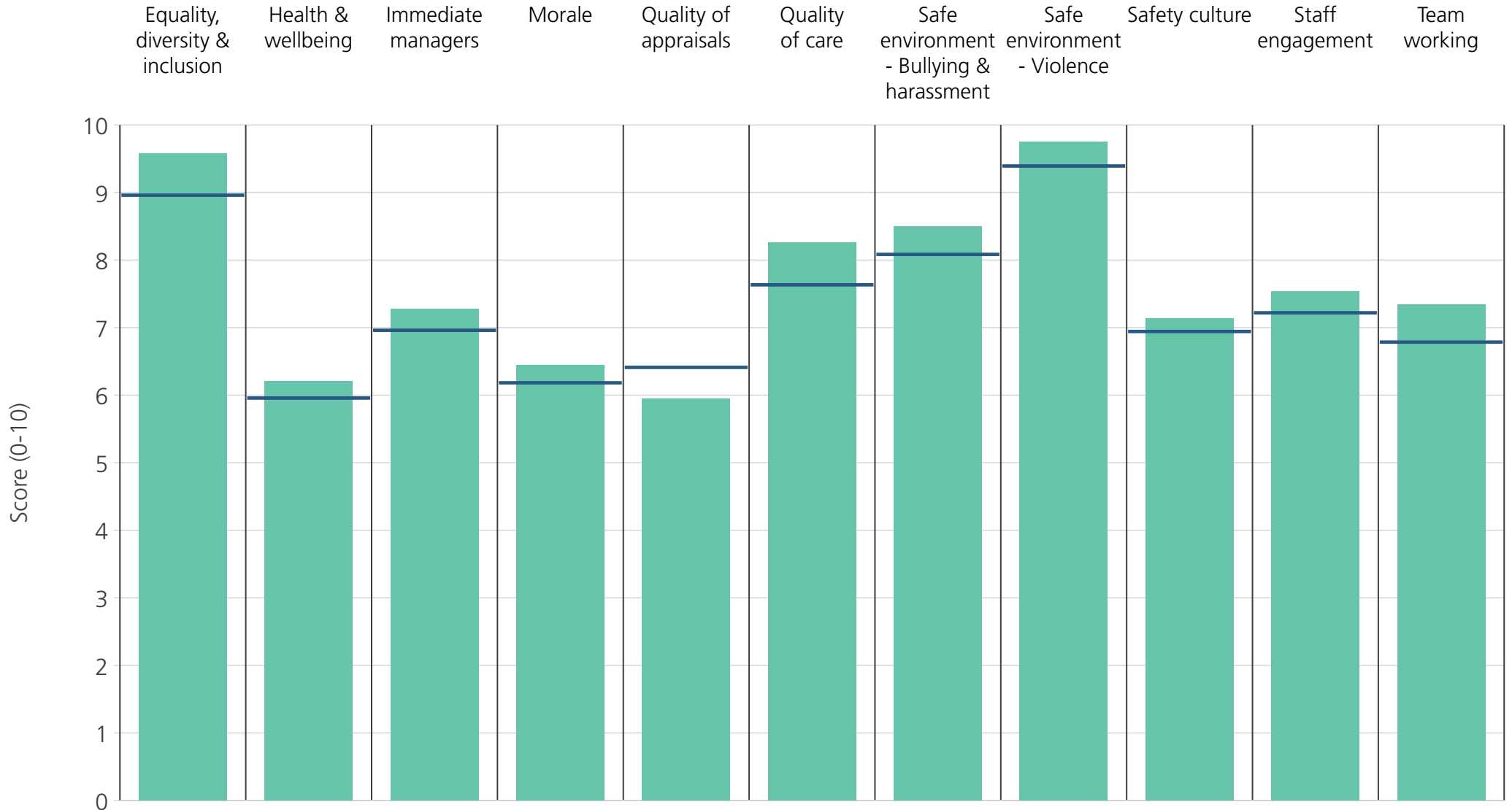
<b>Directorate</b>	8.9	5.8	6.5	6.1	6.4	7.5	8.4	9.6	6.8	7.1	7.1
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	79	80	80	79	70	79	77	78	77	82	81



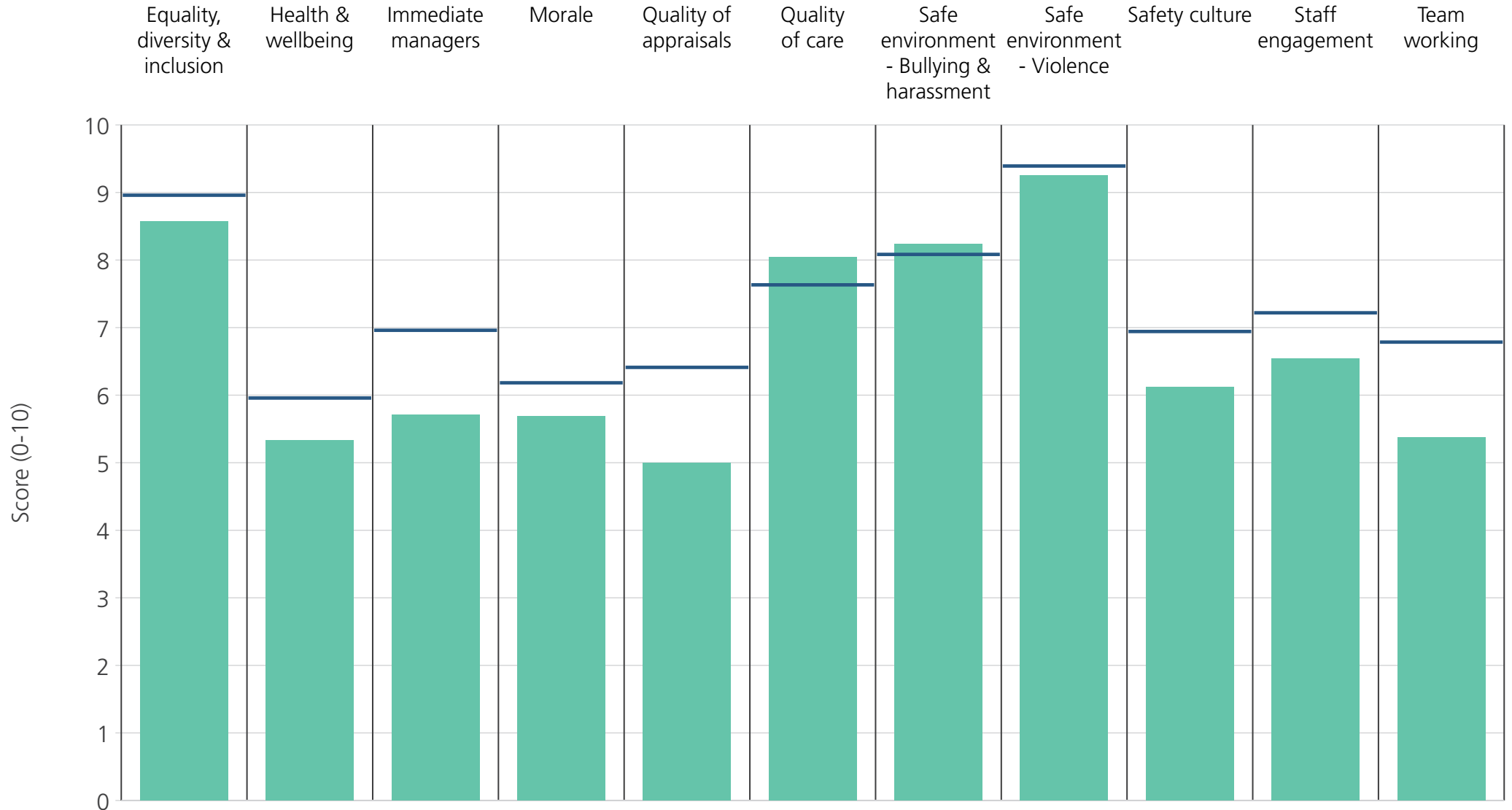
<b>Directorate</b>	8.0	5.4	7.1	6.0	6.5	7.2	5.8	7.7	7.0	7.1	6.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	90	91	91	87	69	90	91	89	90	94	93



<b>Directorate</b>	8.3	5.5	7.7	6.1	6.9	7.6	6.6	8.4	7.5	7.5	6.6
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	107	109	109	105	93	107	107	108	107	110	110

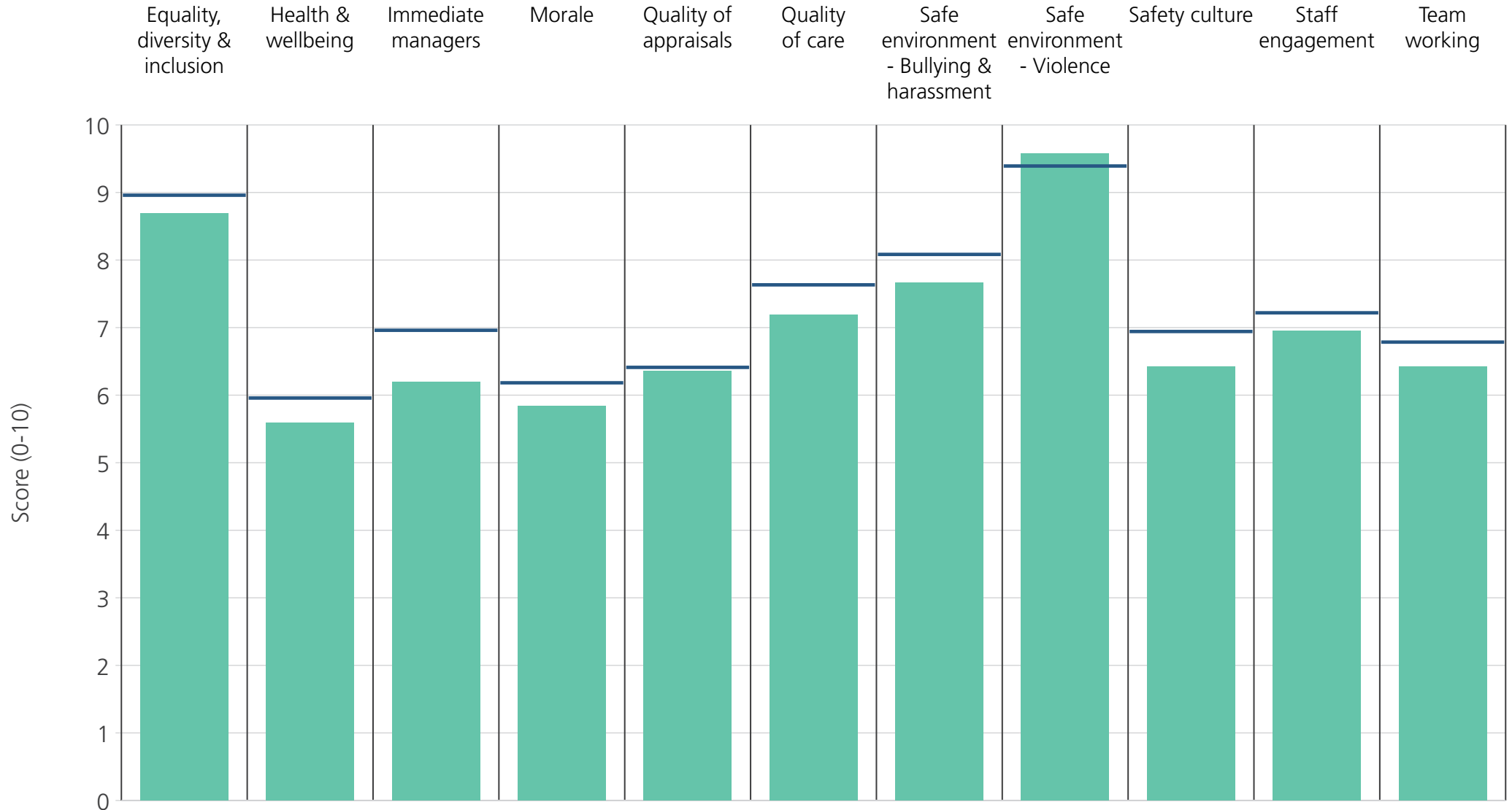


<b>Directorate</b>	9.6	6.2	7.3	6.4	5.9	8.3	8.5	9.8	7.1	7.5	7.3
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	79	80	80	79	77	73	80	80	80	80	80

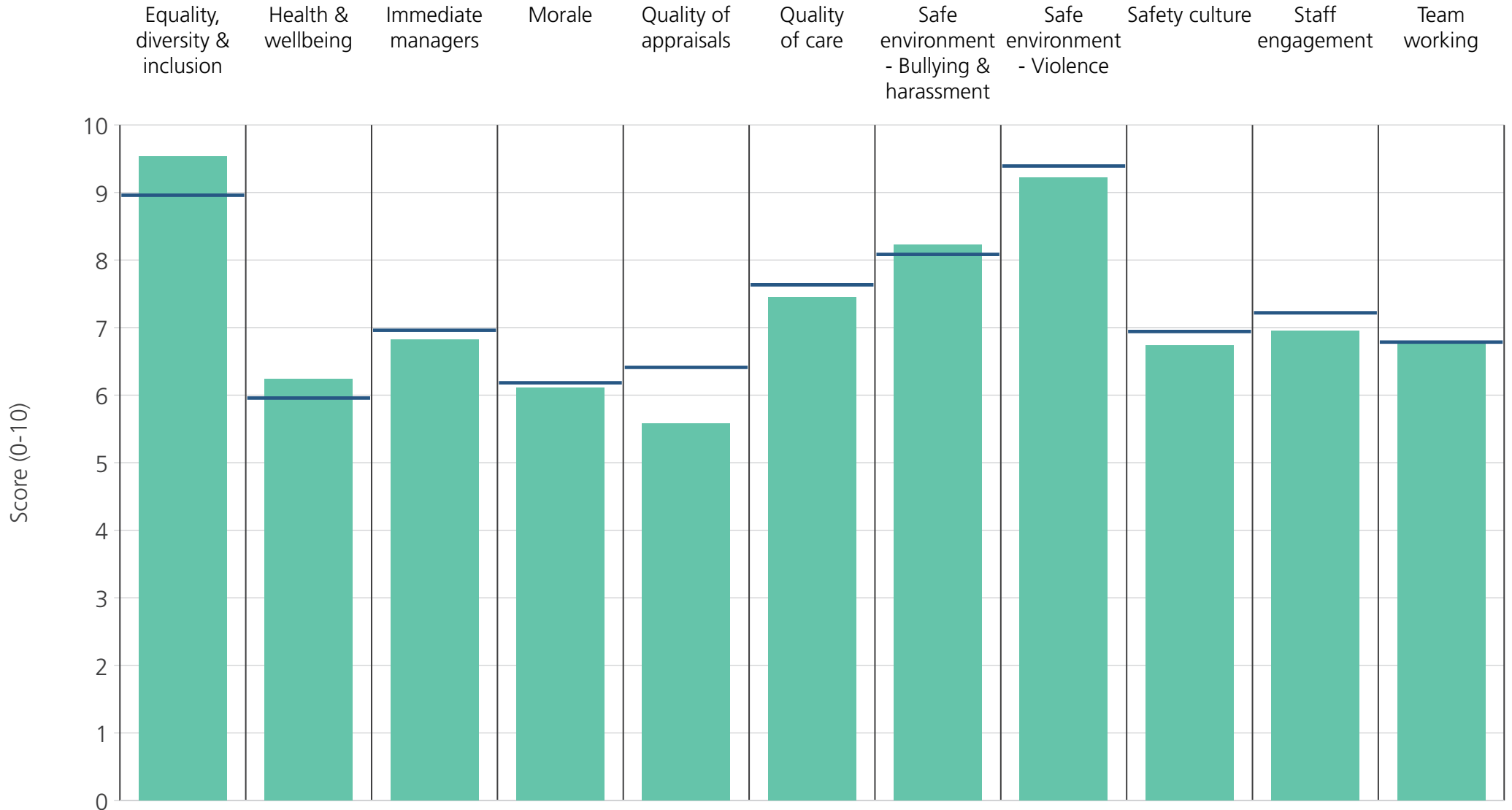


<b>Directorate</b>	8.6	5.3	5.7	5.7	5.0	8.0	8.2	9.2	6.1	6.5	5.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	72	72	72	69	49	71	72	71	70	72	71

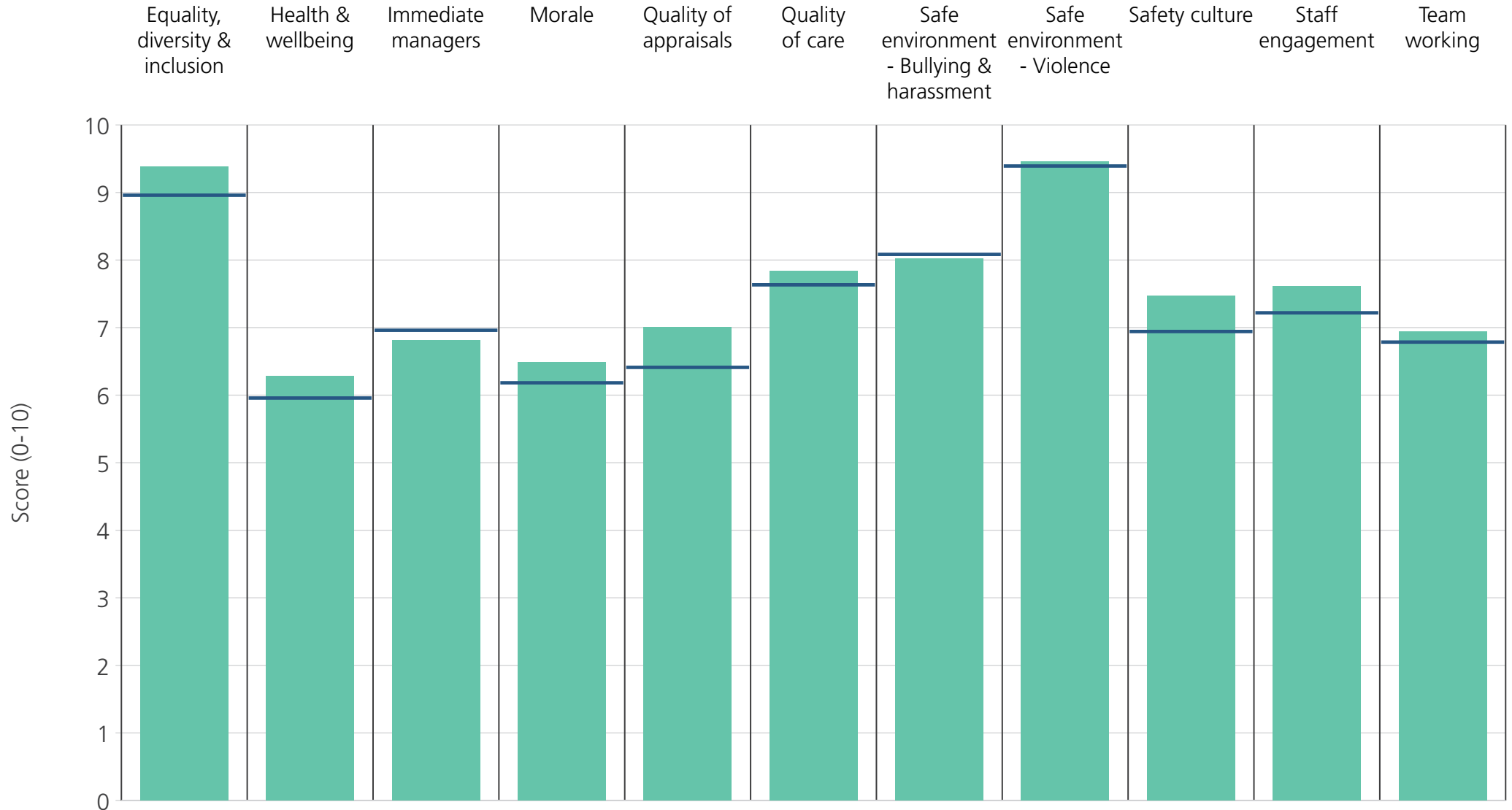




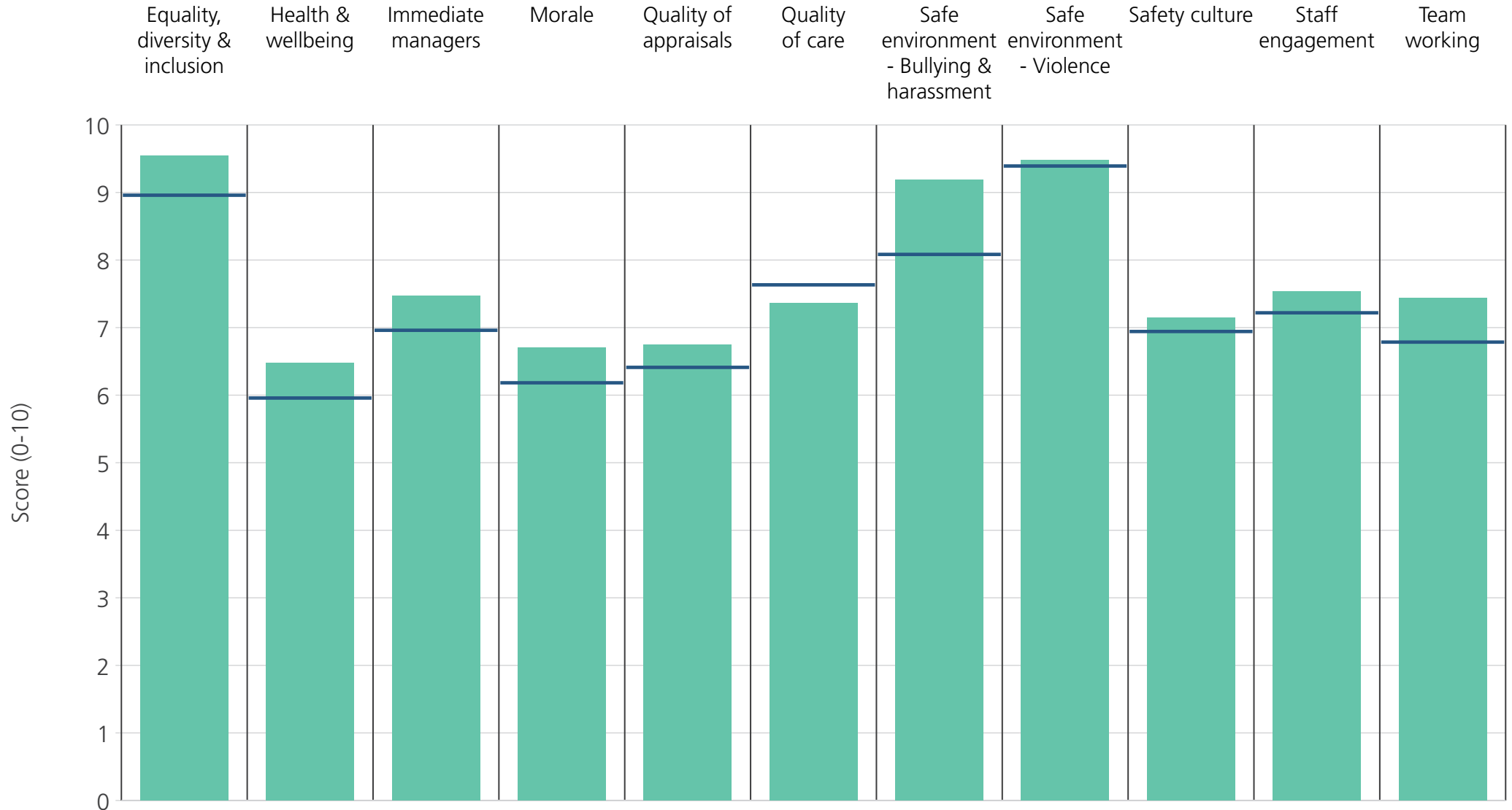
<b>Directorate</b>	8.7	5.6	6.2	5.8	6.4	7.2	7.7	9.6	6.4	6.9	6.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	47	48	49	44	34	49	47	47	45	51	51



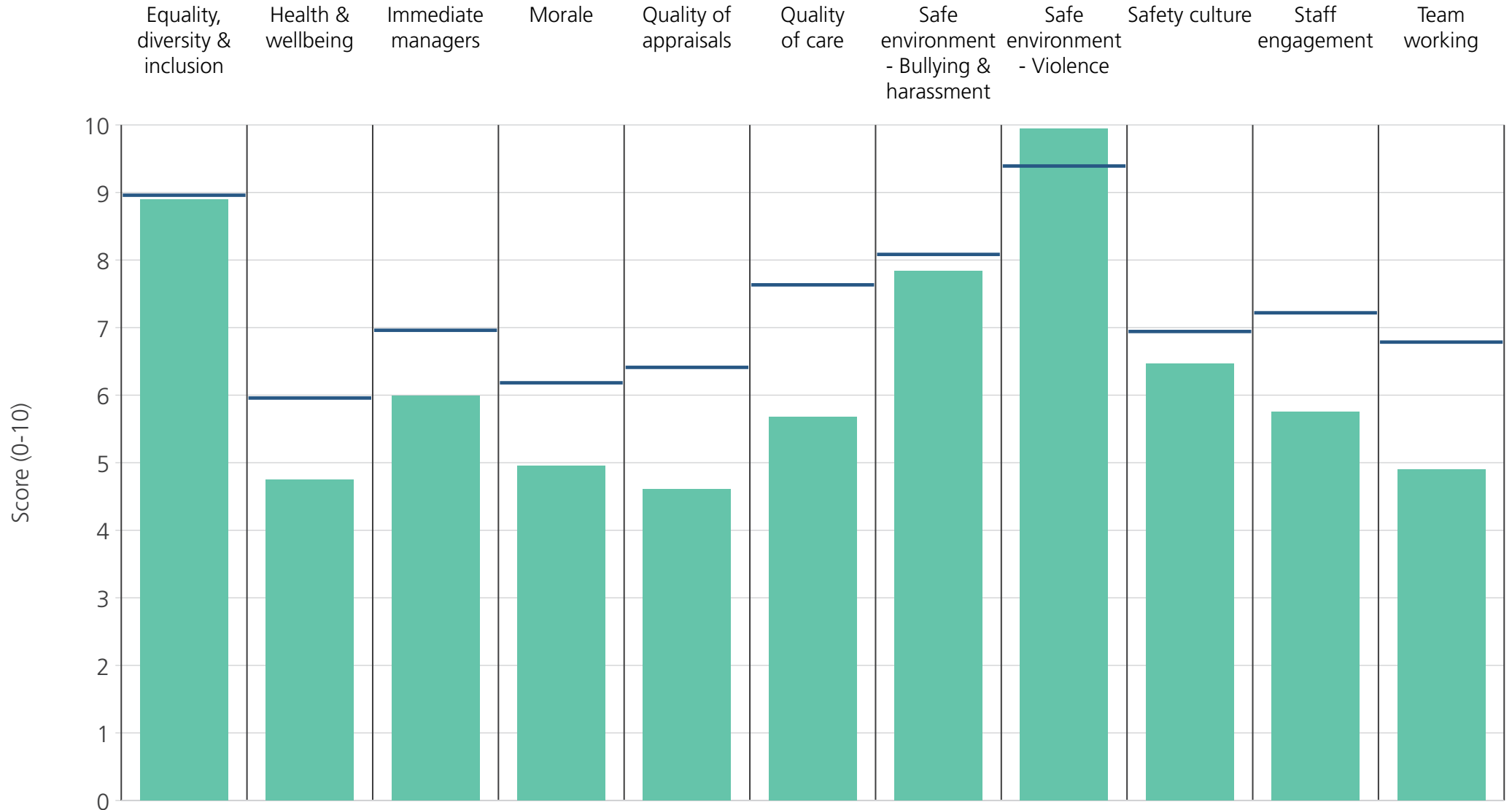
<b>Directorate</b>	9.5	6.2	6.8	6.1	5.6	7.4	8.2	9.2	6.7	6.9	6.8
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	60	60	61	60	52	61	60	60	60	62	61



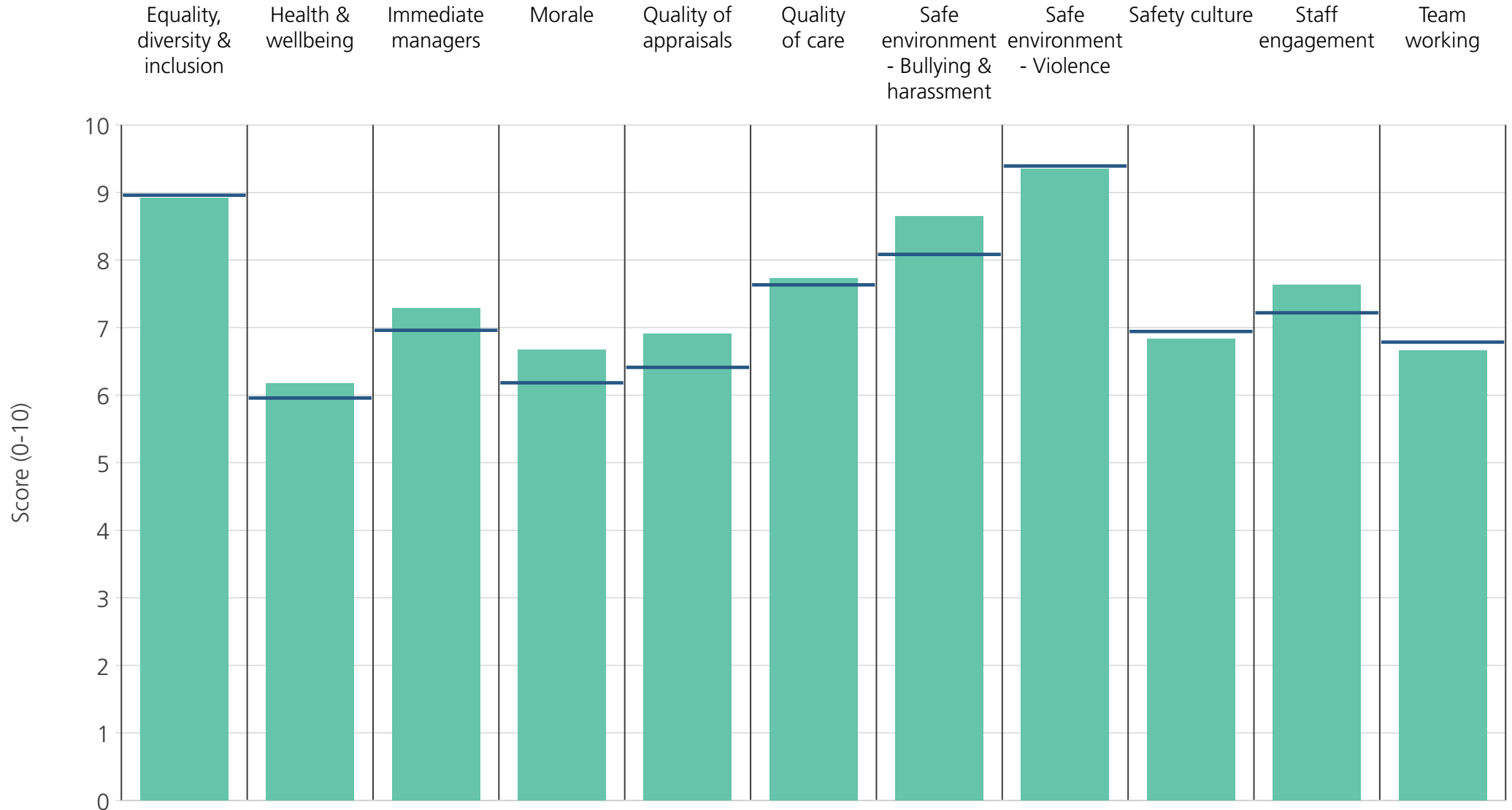
<b>Directorate</b>	9.4	6.3	6.8	6.5	7.0	7.8	8.0	9.5	7.5	7.6	6.9
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	70	71	71	71	59	65	69	68	71	71	69



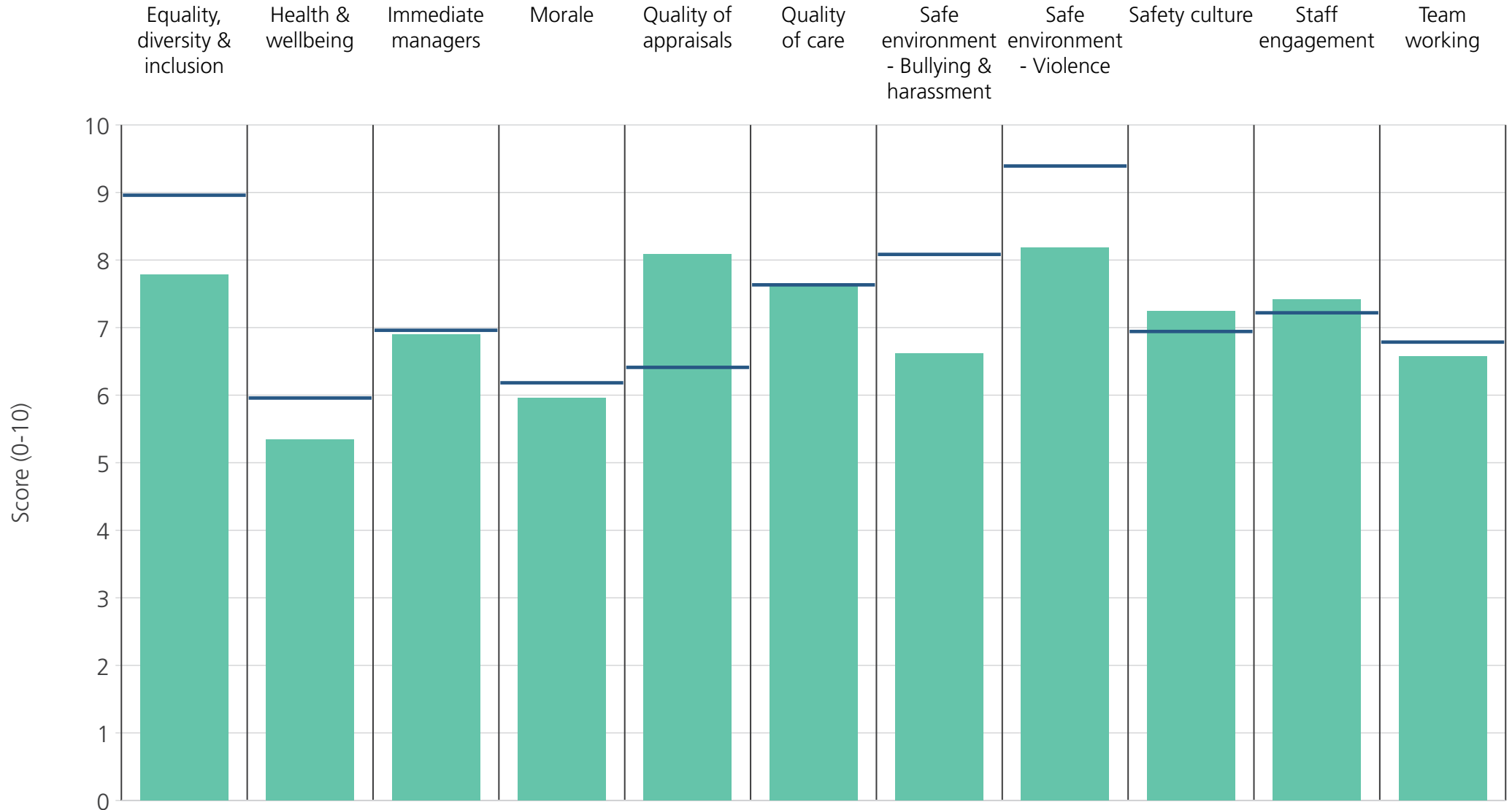
<b>Directorate</b>	9.5	6.5	7.5	6.7	6.8	7.4	9.2	9.5	7.1	7.5	7.4
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	81	84	84	84	75	82	82	83	84	84	84



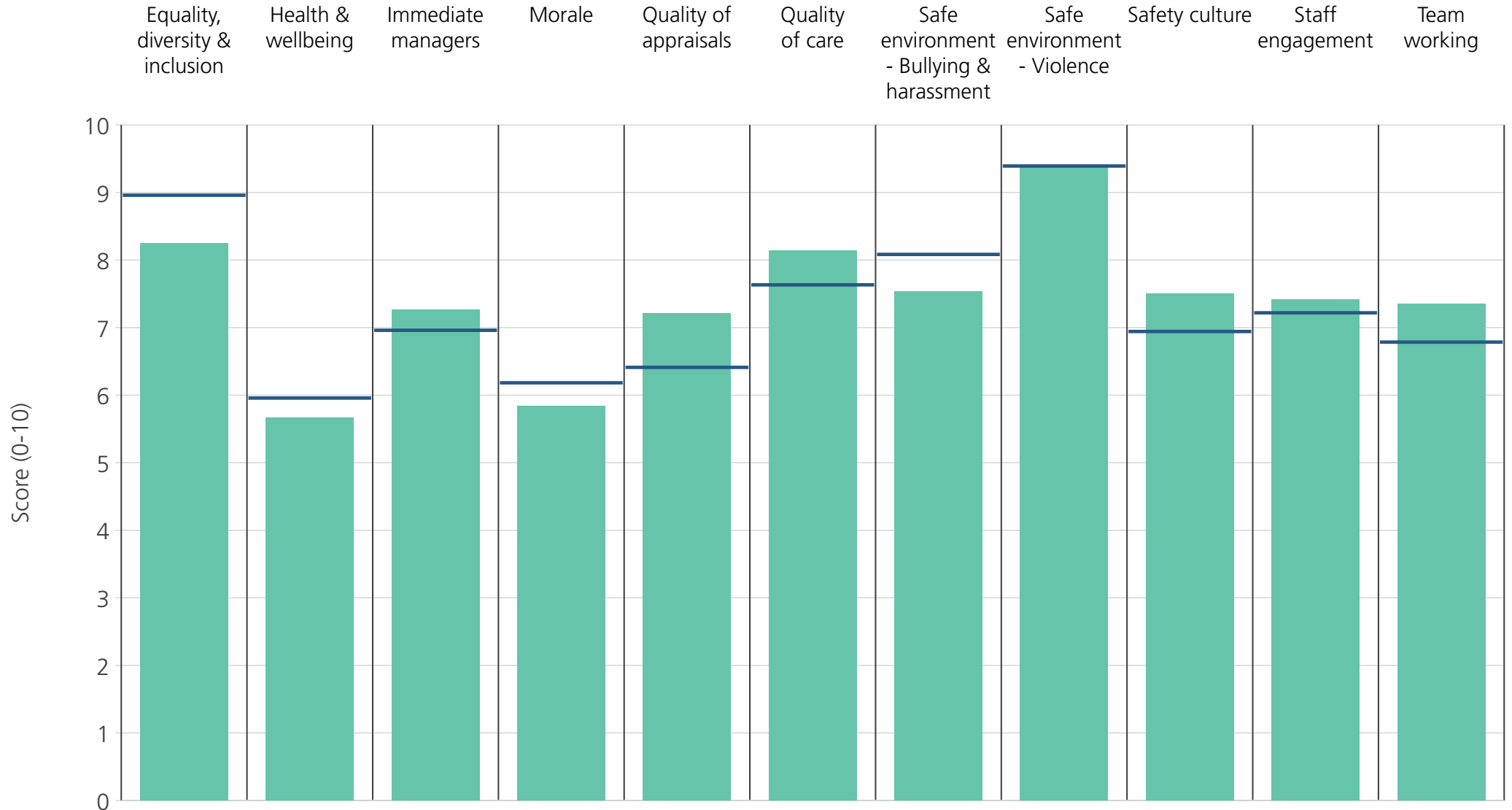
<b>Directorate</b>	8.9	4.7	6.0	5.0	4.6	5.7	7.8	9.9	6.5	5.8	4.9
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	61	61	61	61	54	51	60	61	61	61	61



<b>Directorate</b>	8.9	6.2	7.3	6.7	6.9	7.7	8.7	9.3	6.8	7.6	6.7
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	47	47	46	45	38	48	47	46	46	49	46

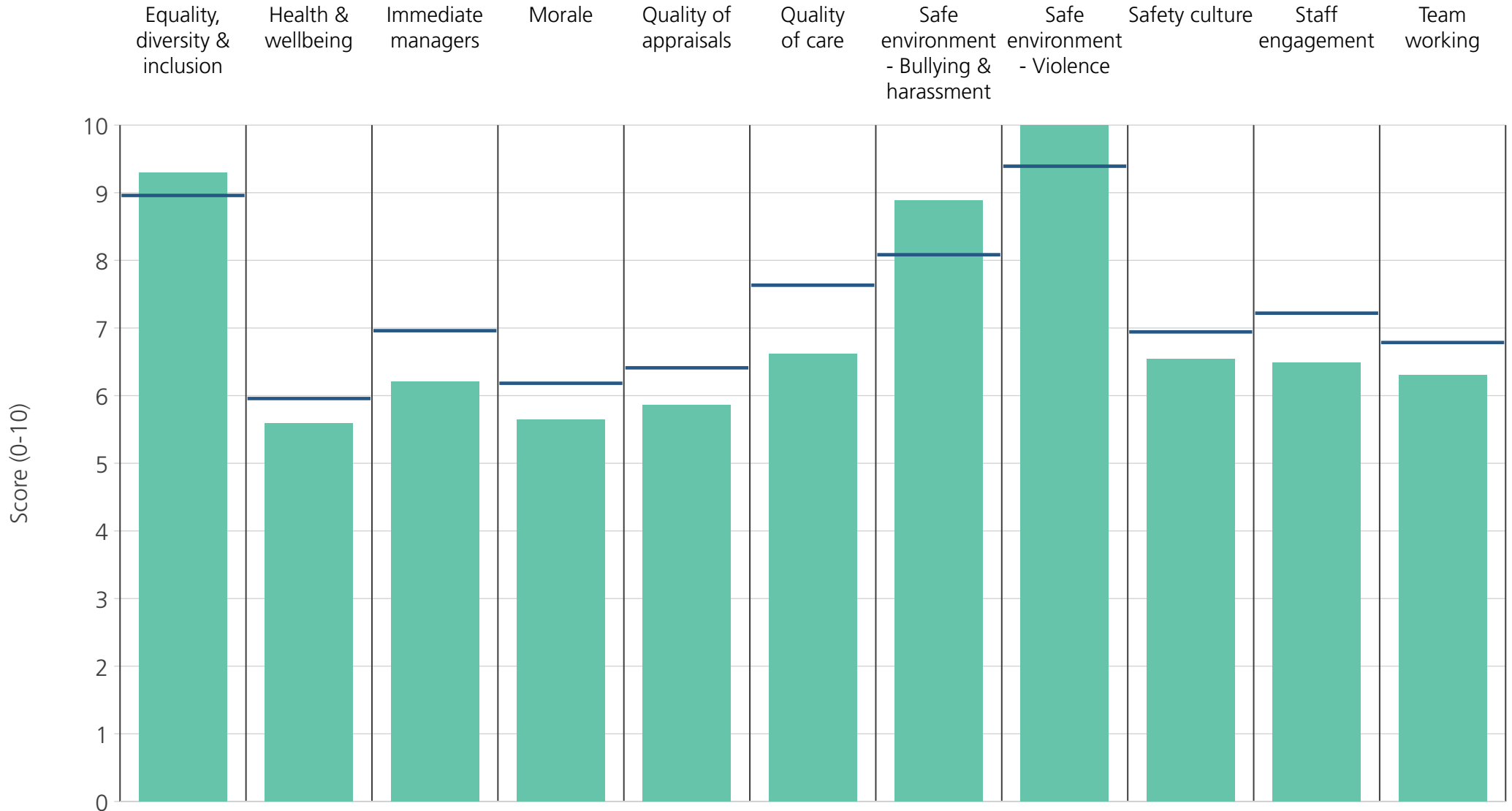


<b>Directorate</b>	7.8	5.3	6.9	6.0	8.1	7.6	6.6	8.2	7.2	7.4	6.6
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	68	69	70	68	34	71	66	67	68	70	70

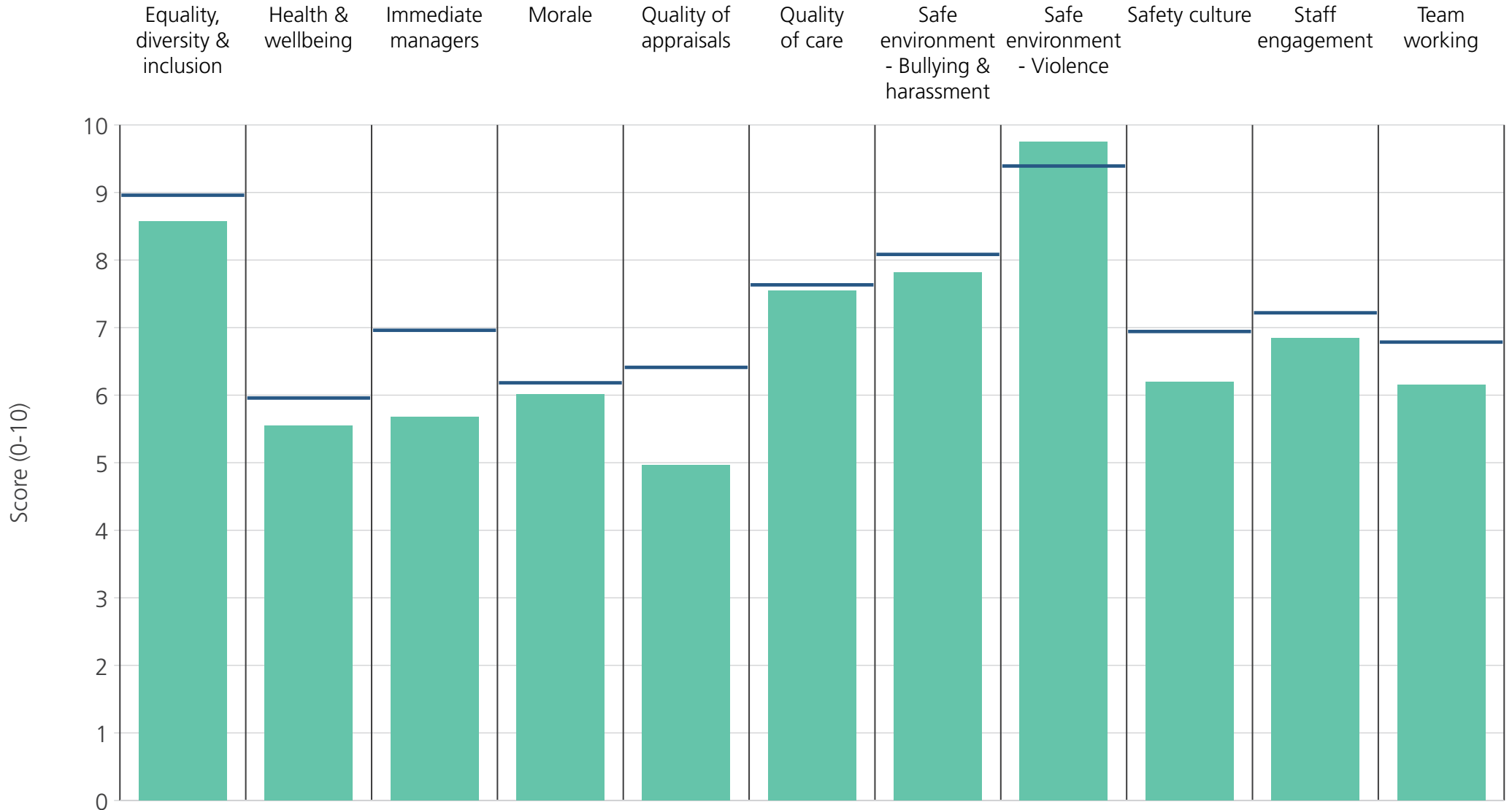


<b>Directorate</b>	8.2	5.7	7.3	5.8	7.2	8.1	7.5	9.4	7.5	7.4	7.3
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	66	66	67	63	57	68	65	64	65	70	65

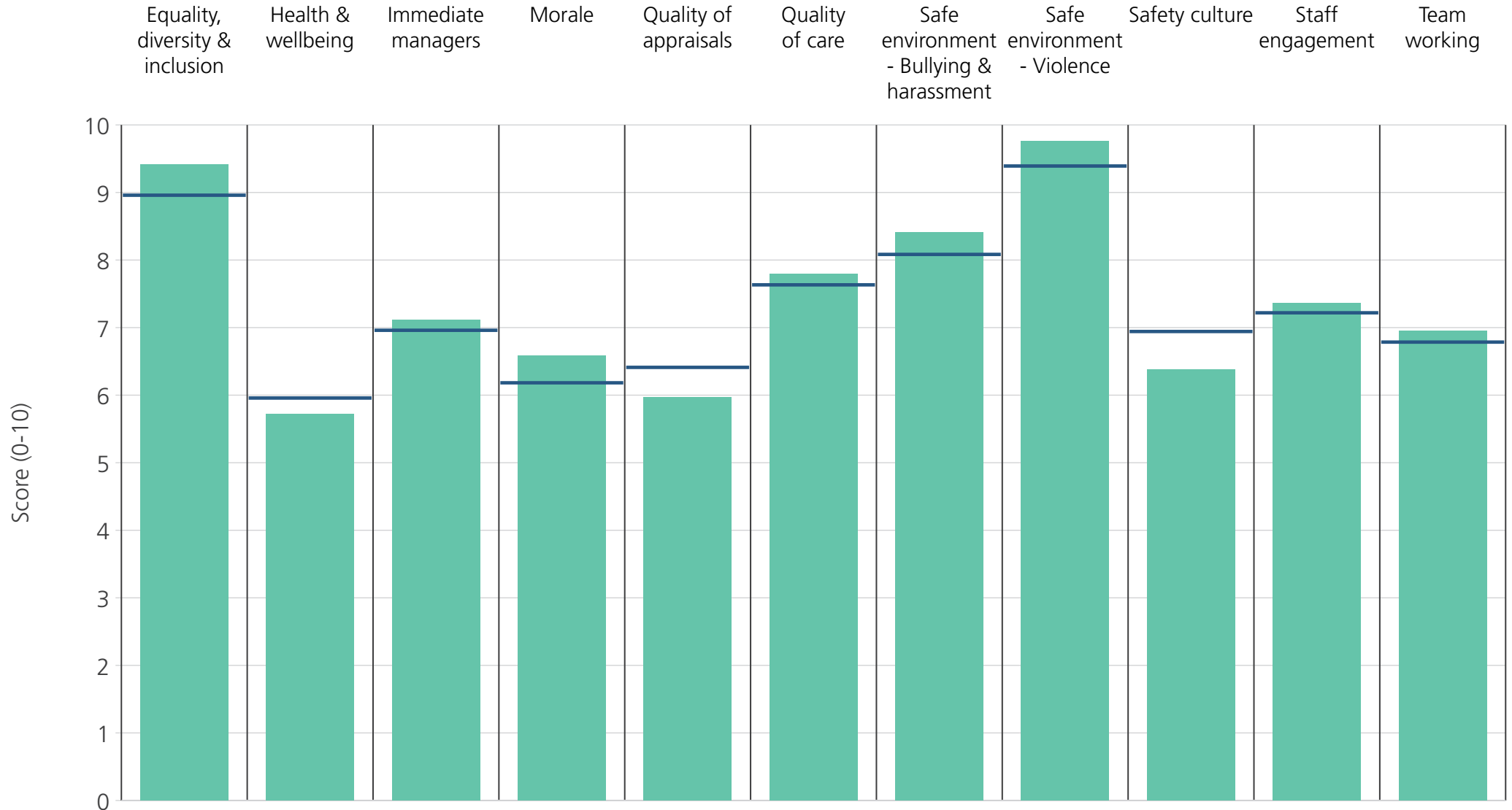




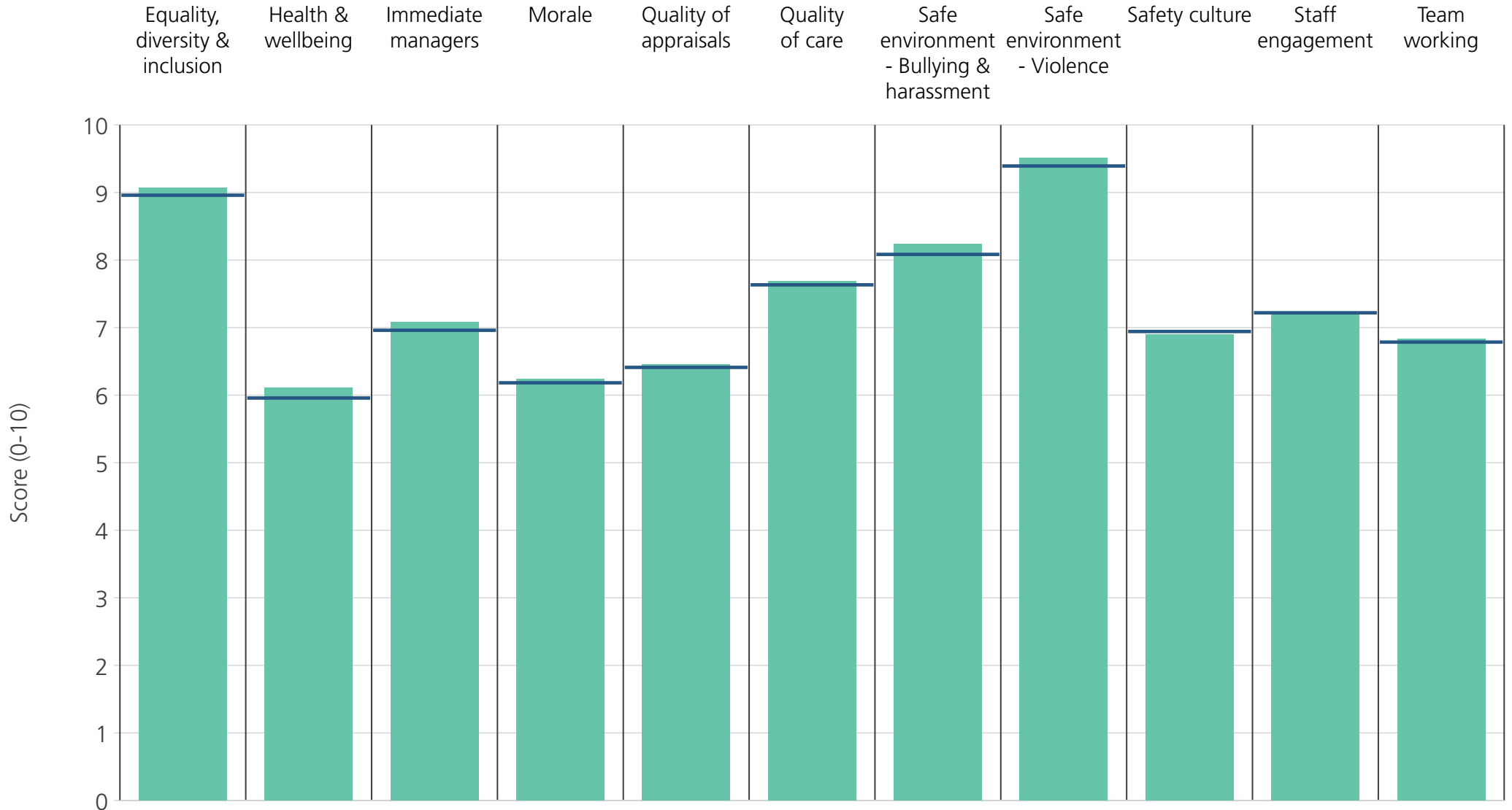
<b>Directorate</b>	9.3	5.6	6.2	5.6	5.9	6.6	8.9	10.0	6.5	6.5	6.3
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	45	45	44	45	36	42	45	45	44	45	44



<b>Directorate</b>	8.6	5.6	5.7	6.0	5.0	7.5	7.8	9.7	6.2	6.8	6.2
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	39	39	40	37	30	39	39	39	37	40	38



<b>Directorate</b>	9.4	5.7	7.1	6.6	6.0	7.8	8.4	9.8	6.4	7.4	7.0
<b>Your org</b>	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
<b>Responses</b>	70	70	71	70	62	66	69	69	70	71	71



Directorate	9.1	6.1	7.1	6.2	6.5	7.7	8.2	9.5	6.9	7.2	6.8
Your org	9.0	6.0	7.0	6.2	6.4	7.6	8.1	9.4	6.9	7.2	6.8
Responses	2937	2962	2967	2914	2384	2565	2937	2951	2940	2990	2933