

Barking, Havering and Redbridge University Hospitals NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Barking, Havering and Redbridge University Hospitals NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Barking, Havering and Redbridge University Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

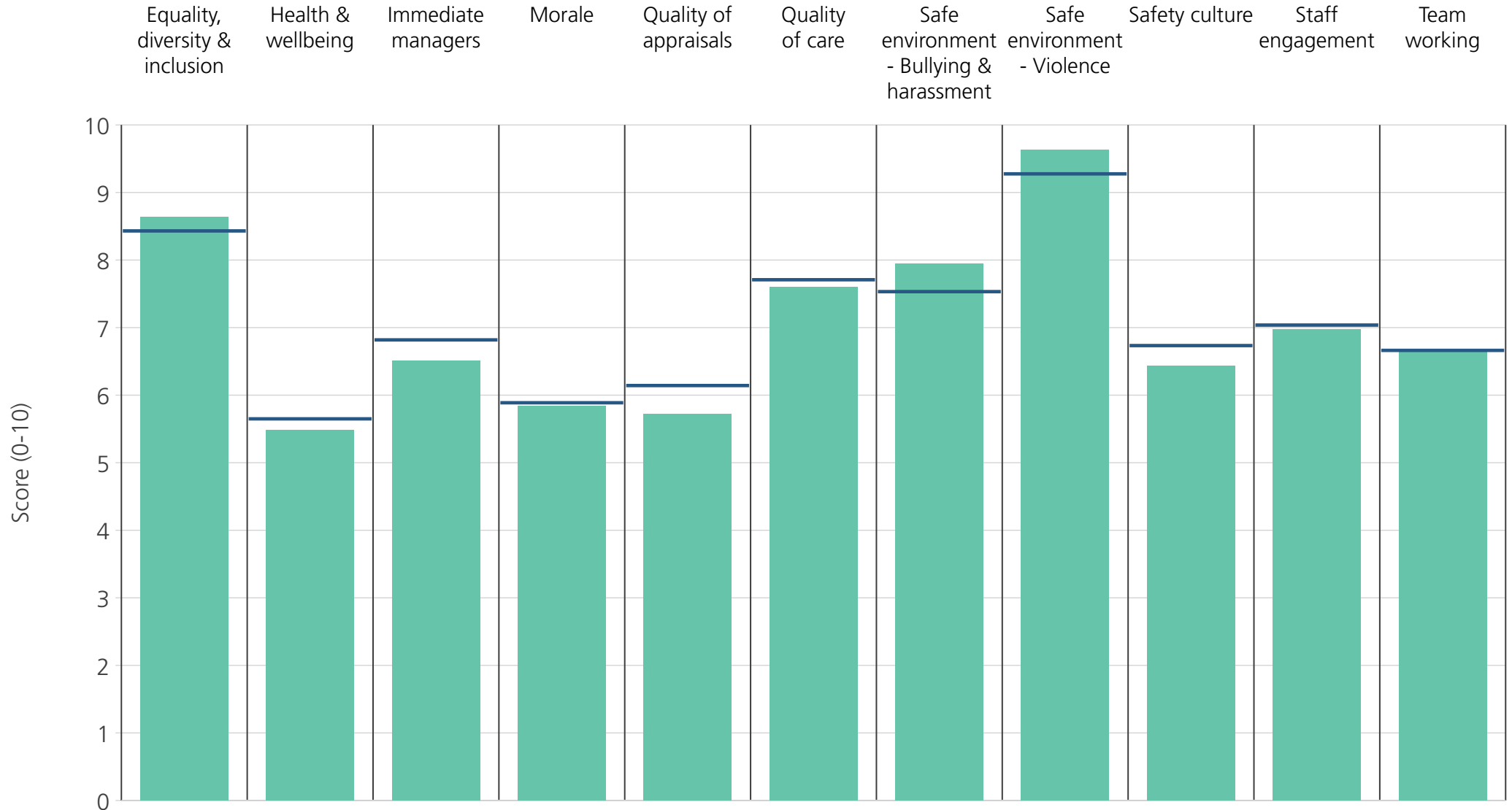
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



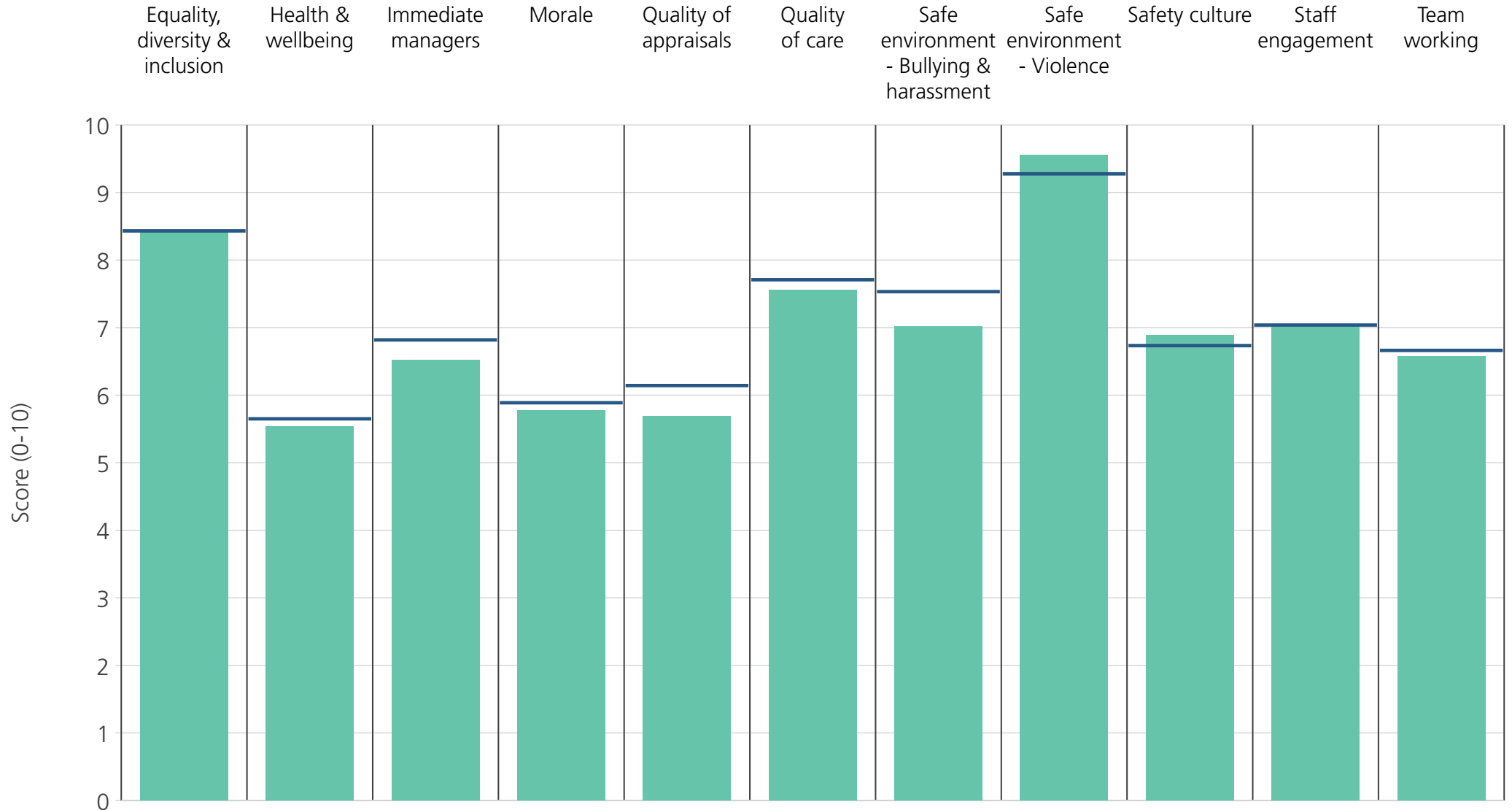
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

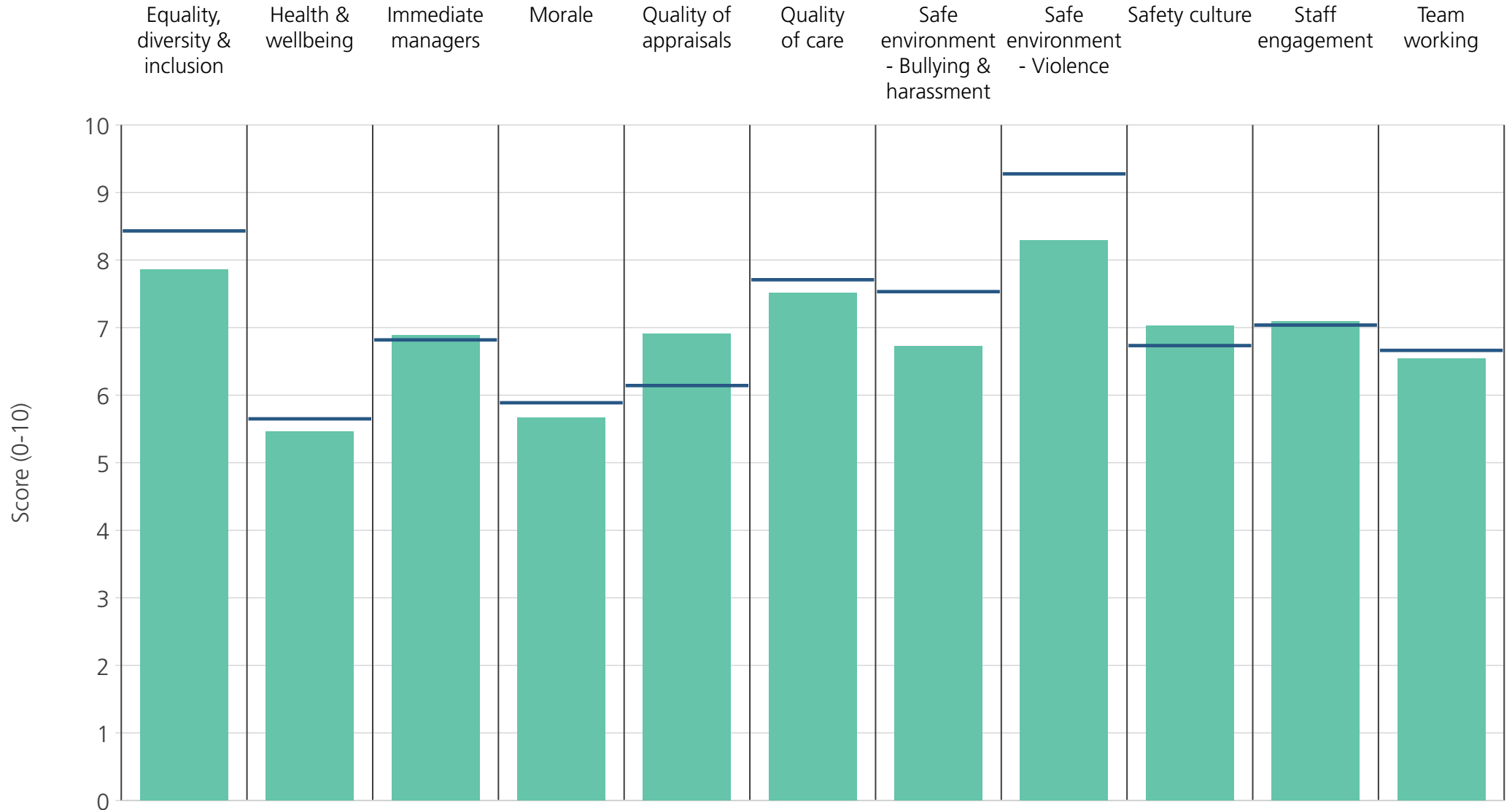
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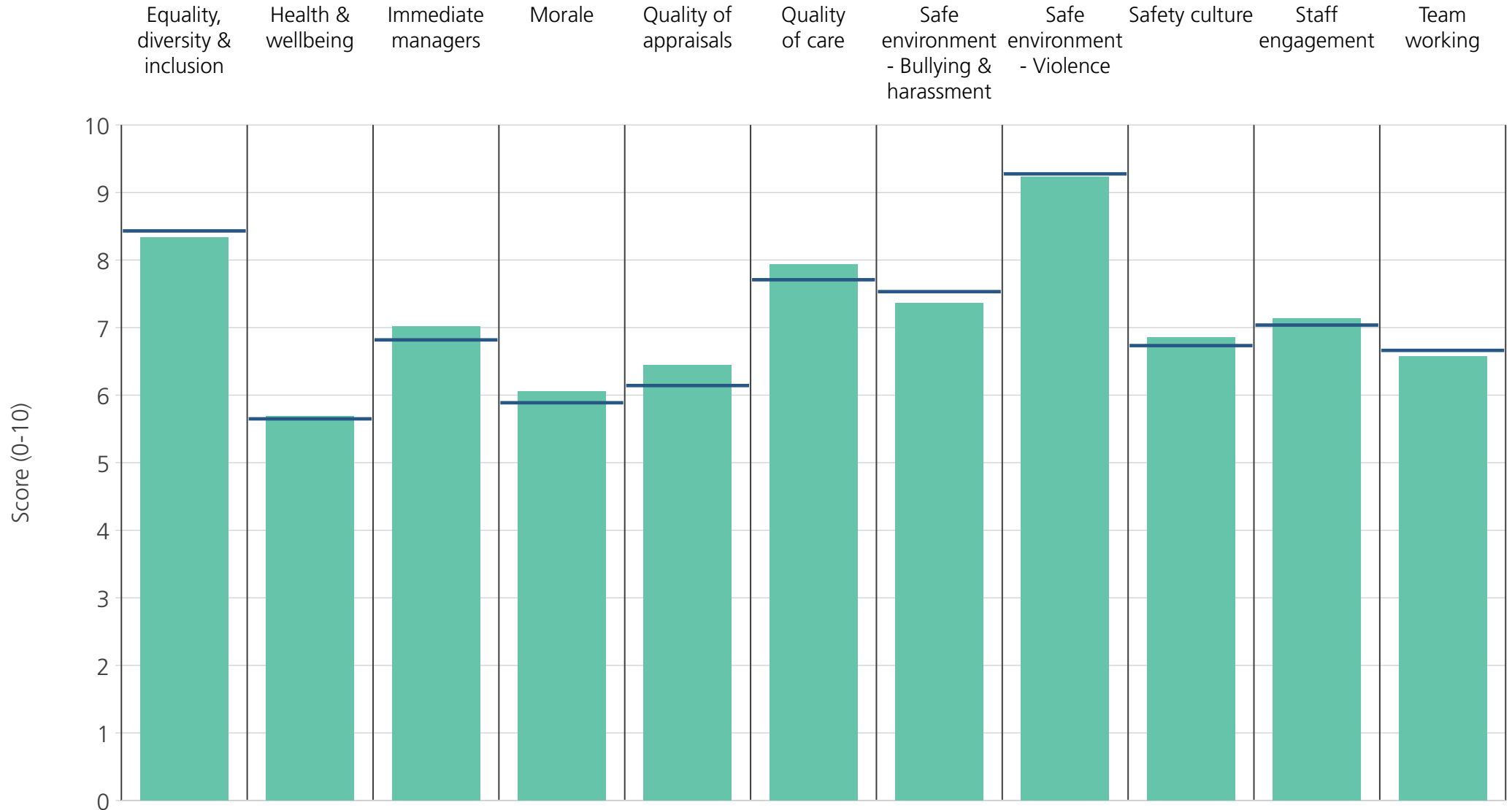
Directorate	8.6	5.5	6.5	5.8	5.7	7.6	7.9	9.6	6.4	7.0	6.7
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	707	714	715	696	657	697	705	709	708	723	712



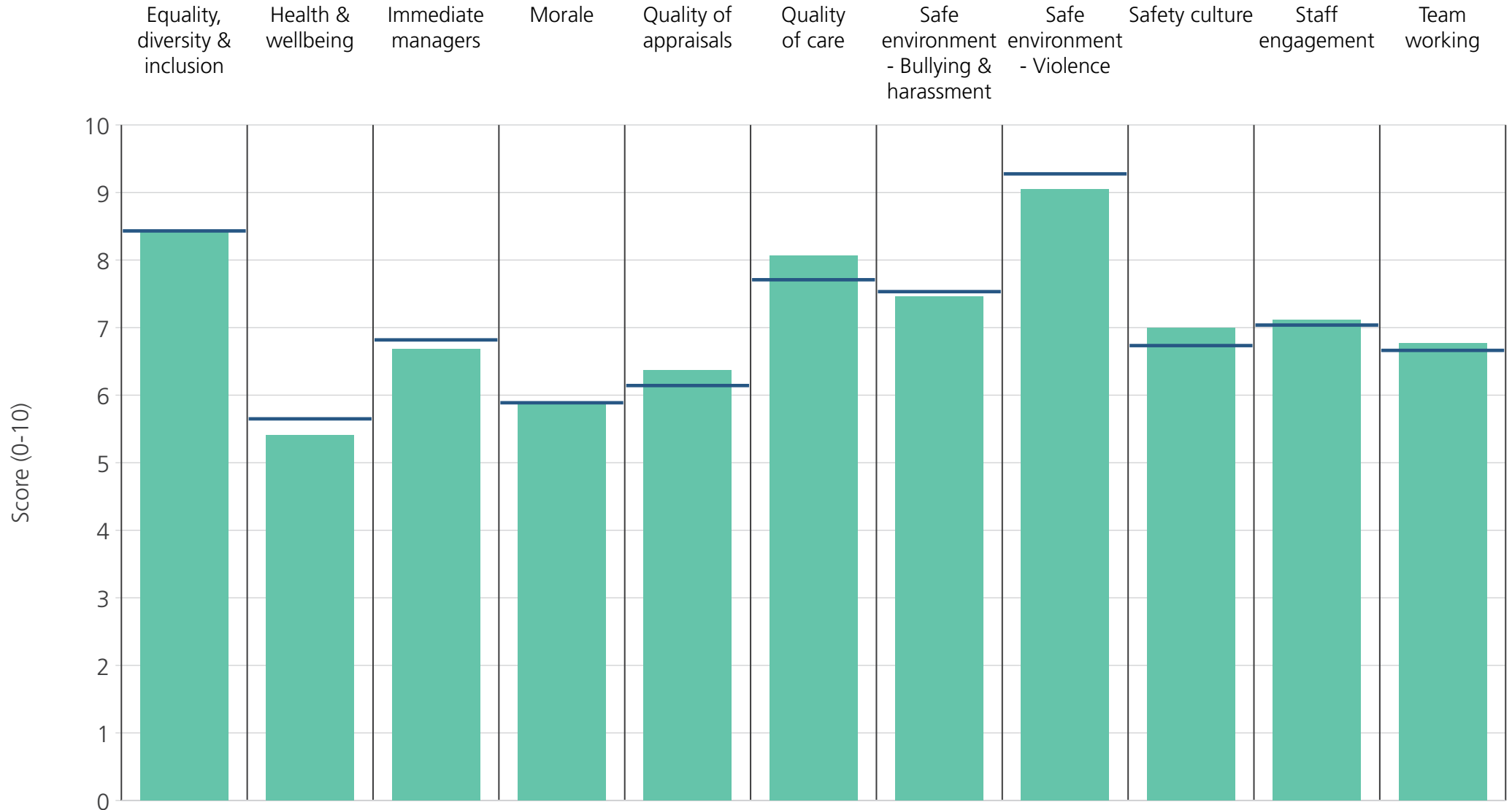
Directorate	8.4	5.5	6.5	5.8	5.7	7.6	7.0	9.6	6.9	7.1	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	435	440	441	423	390	426	433	435	432	448	438



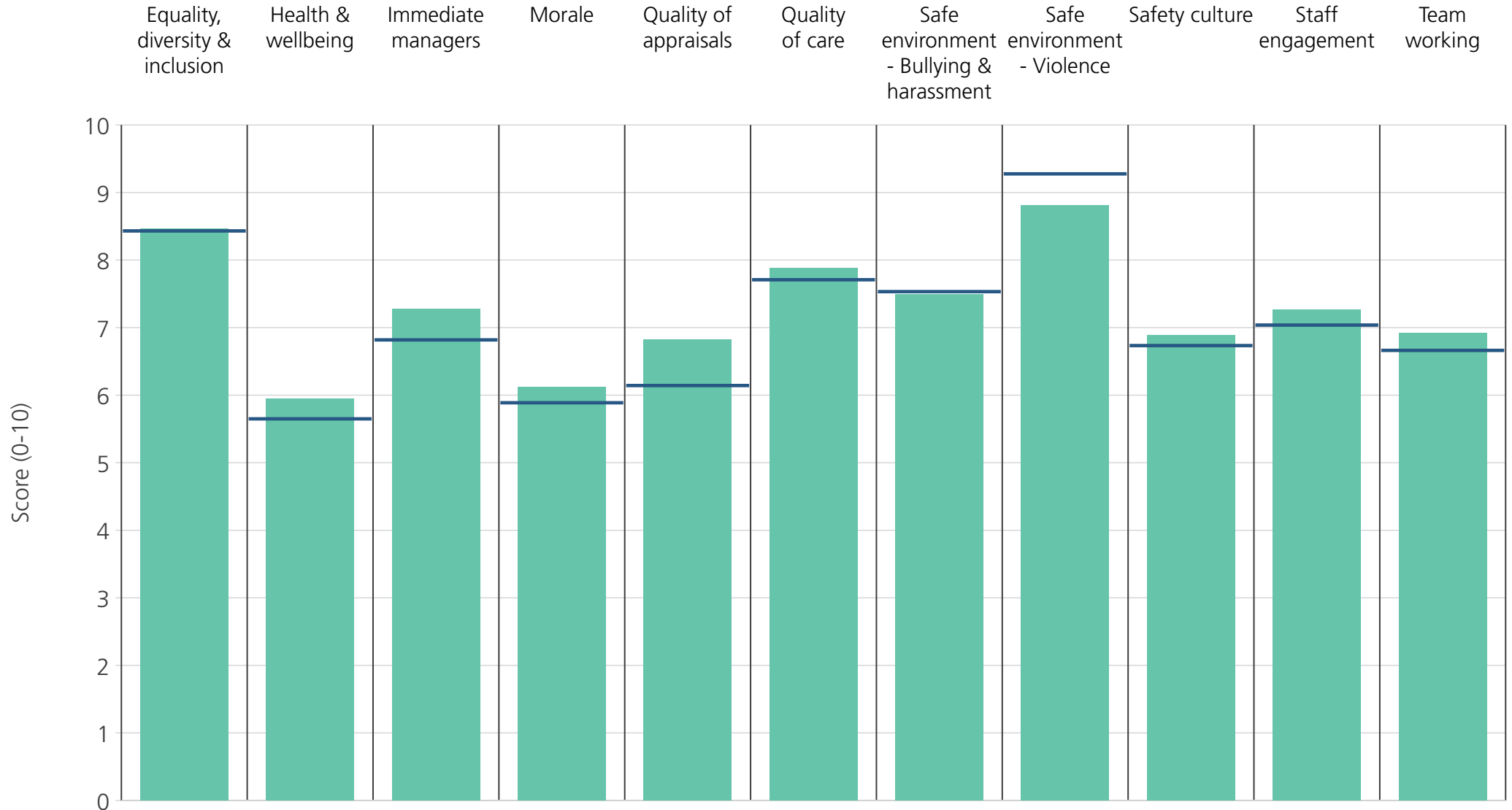
Directorate	7.9	5.5	6.9	5.7	6.9	7.5	6.7	8.3	7.0	7.1	6.5
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	409	418	418	400	348	408	404	404	410	426	421



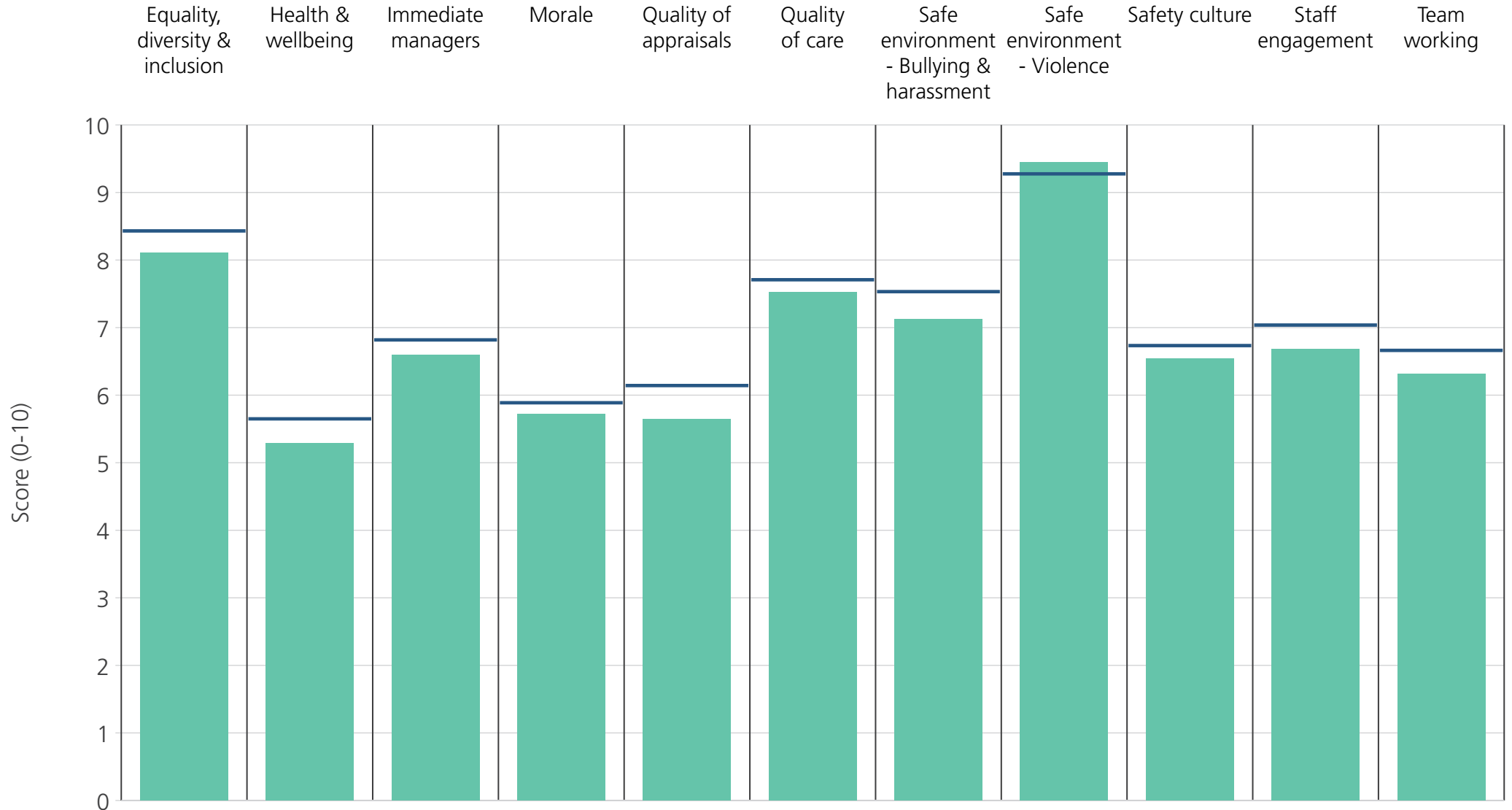
Directorate	8.3	5.7	7.0	6.1	6.4	7.9	7.4	9.2	6.9	7.1	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	478	479	474	460	419	472	468	468	468	486	478



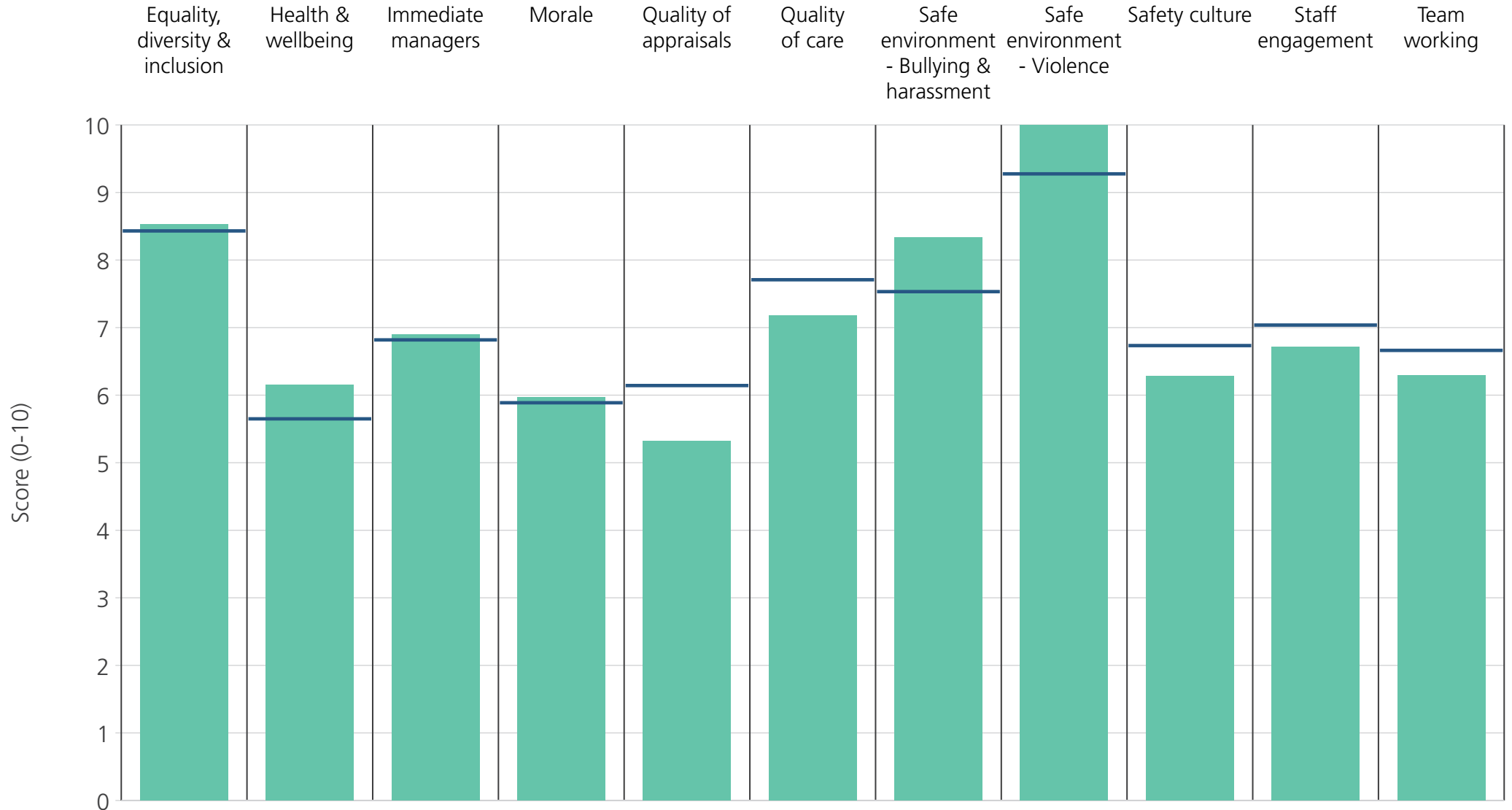
Directorate	8.4	5.4	6.7	5.9	6.4	8.1	7.5	9.0	7.0	7.1	6.8
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	429	432	433	429	404	427	421	425	429	434	426



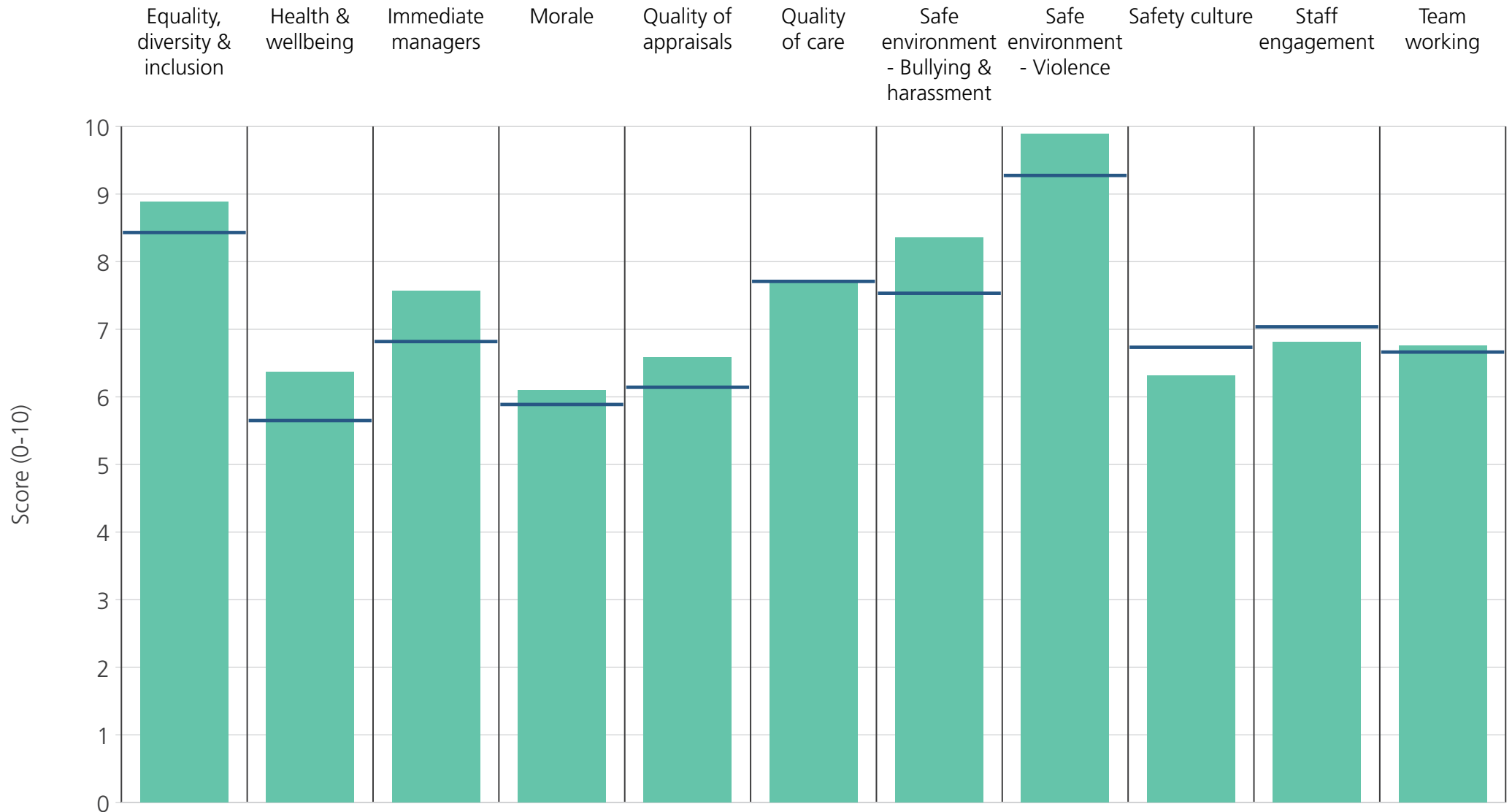
Directorate	8.5	5.9	7.3	6.1	6.8	7.9	7.5	8.8	6.9	7.3	6.9
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	396	399	397	386	358	384	391	397	396	402	396



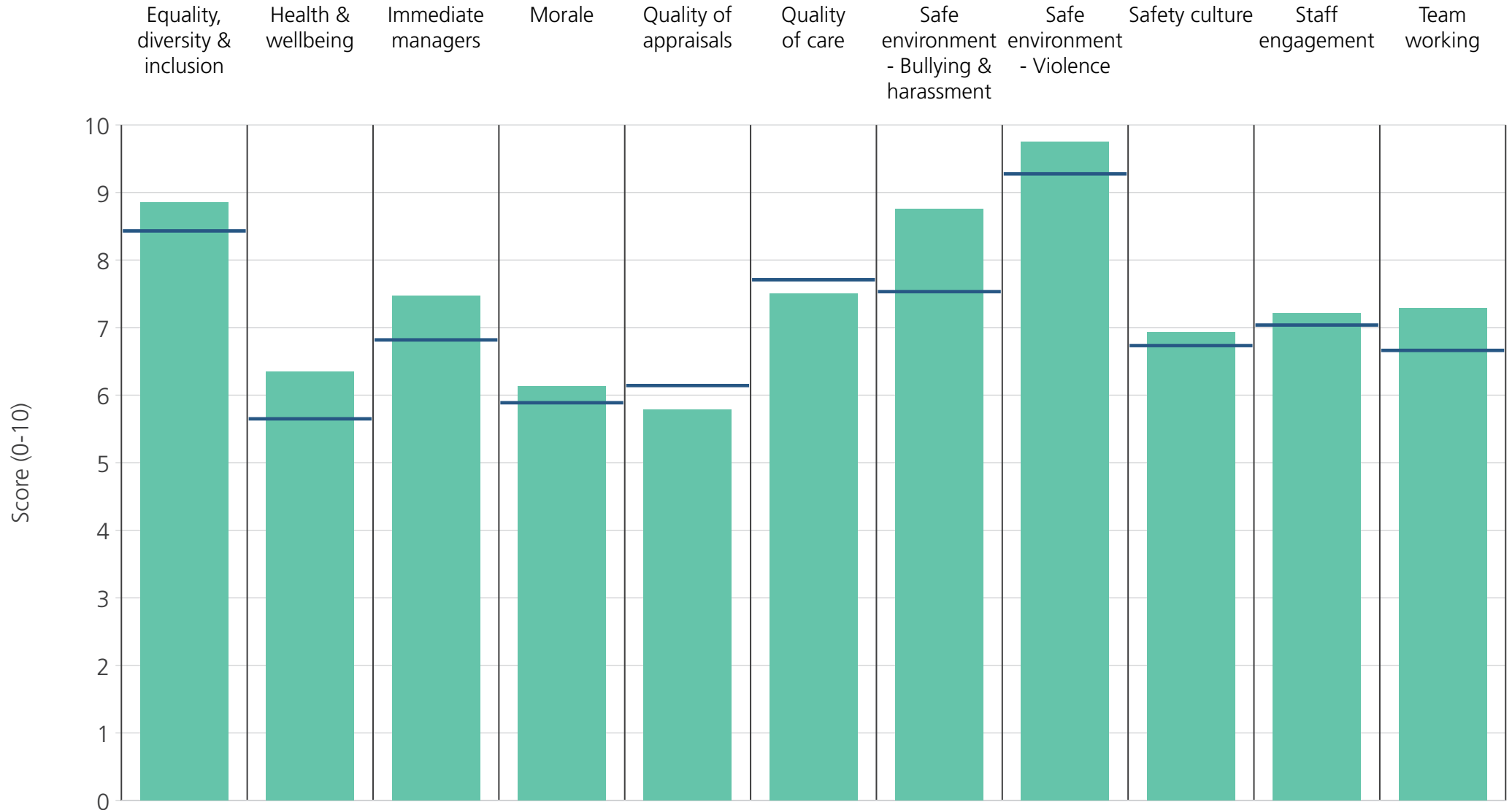
Directorate	8.1	5.3	6.6	5.7	5.6	7.5	7.1	9.4	6.5	6.7	6.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	170	174	175	166	149	154	168	169	171	177	174



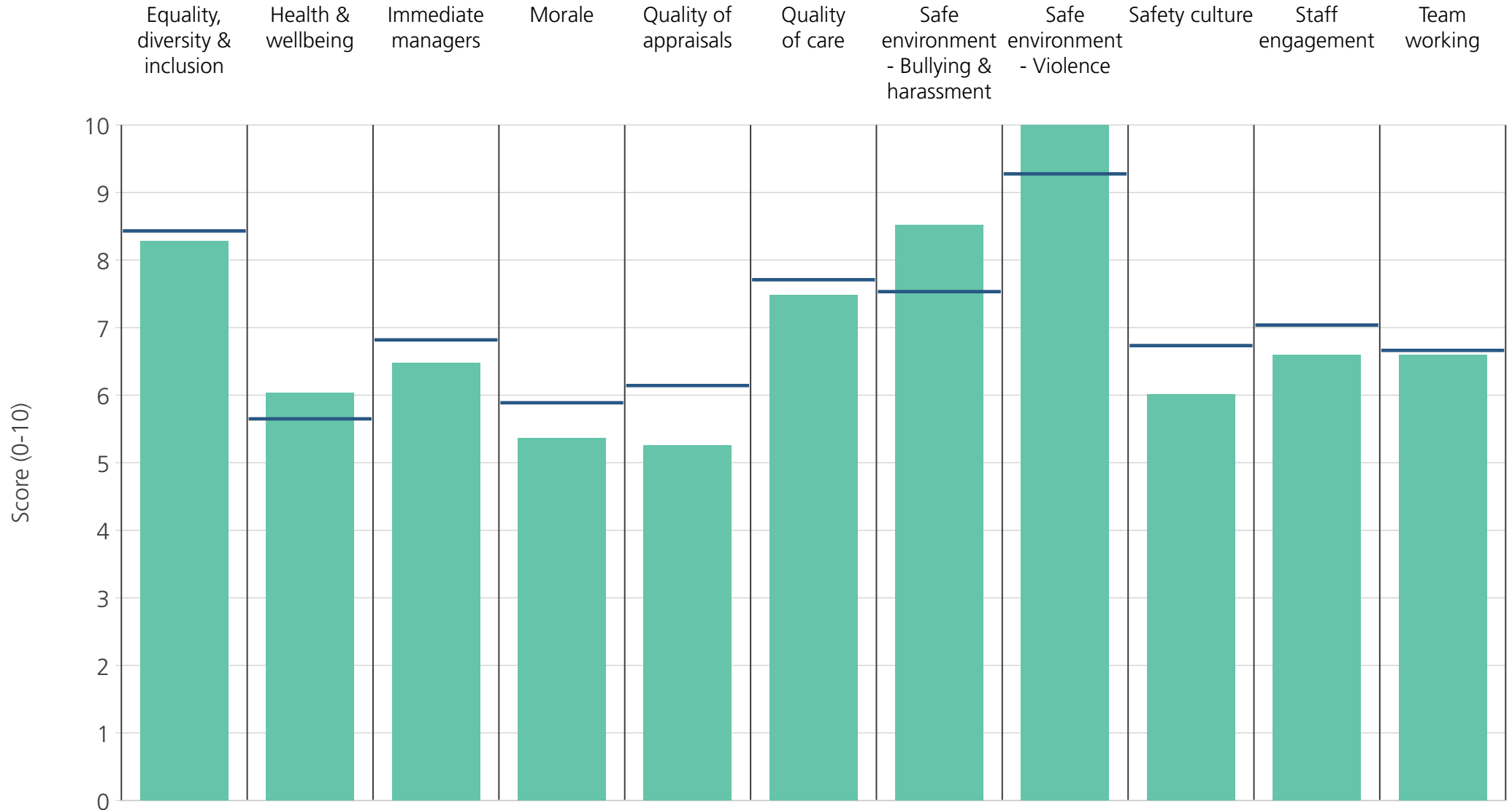
Directorate	8.5	6.2	6.9	6.0	5.3	7.2	8.3	10.0	6.3	6.7	6.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	130	129	129	129	115	63	129	130	129	131	127



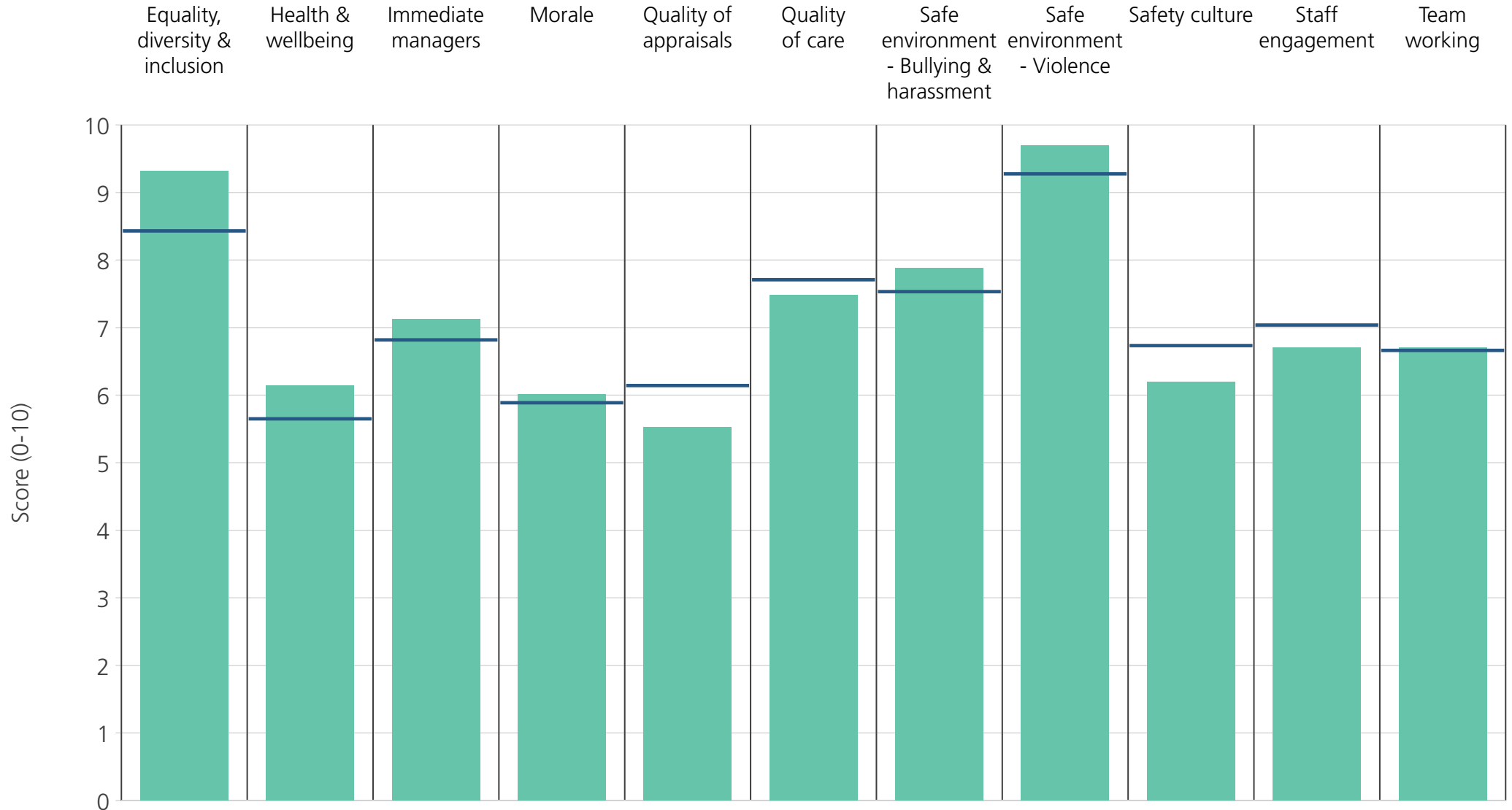
Directorate	8.9	6.4	7.6	6.1	6.6	7.7	8.4	9.9	6.3	6.8	6.8
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	93	94	94	92	63	63	91	92	92	95	94



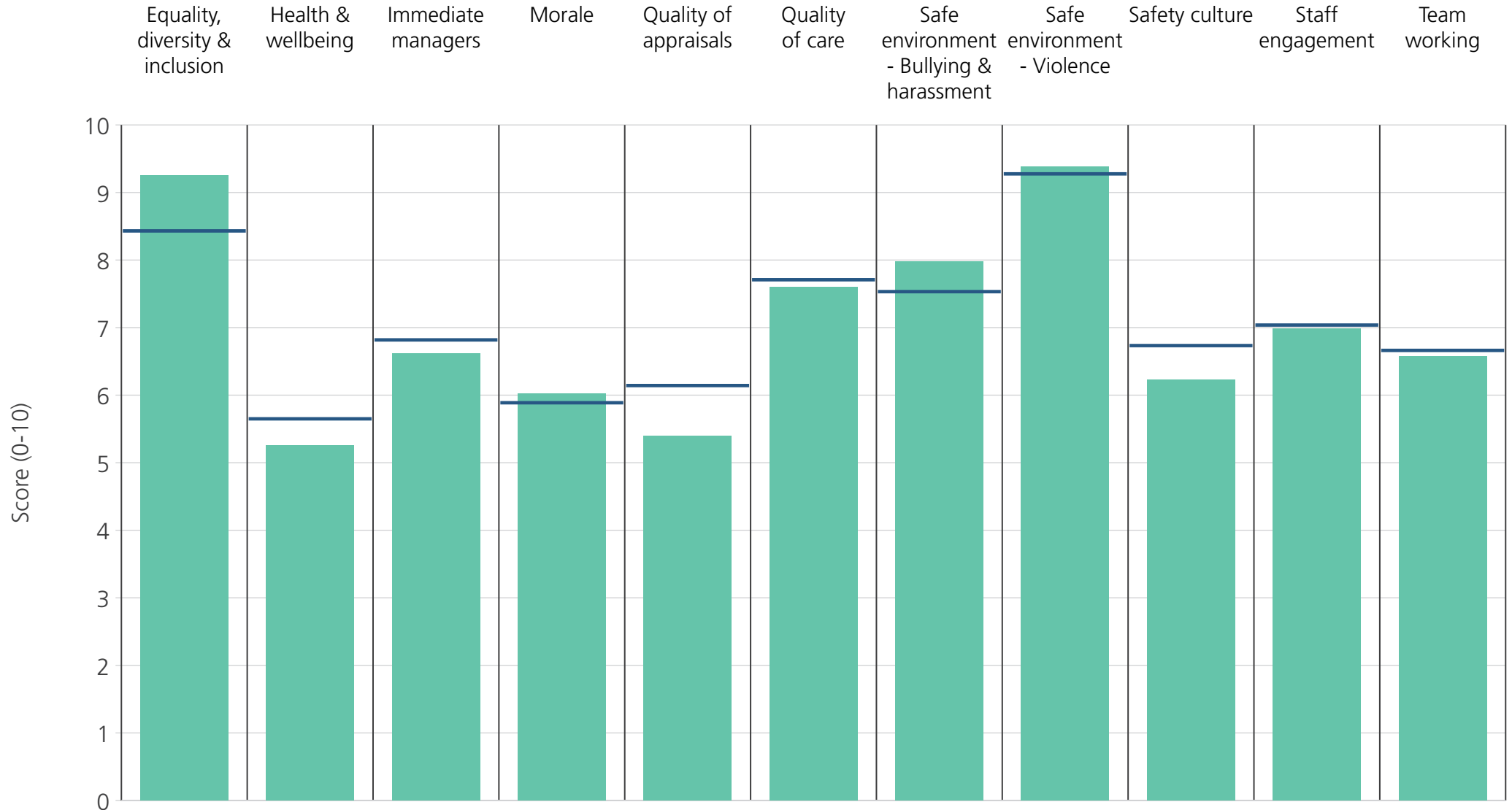
Directorate	8.9	6.3	7.5	6.1	5.8	7.5	8.8	9.8	6.9	7.2	7.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	107	107	107	104	100	80	107	107	106	107	106



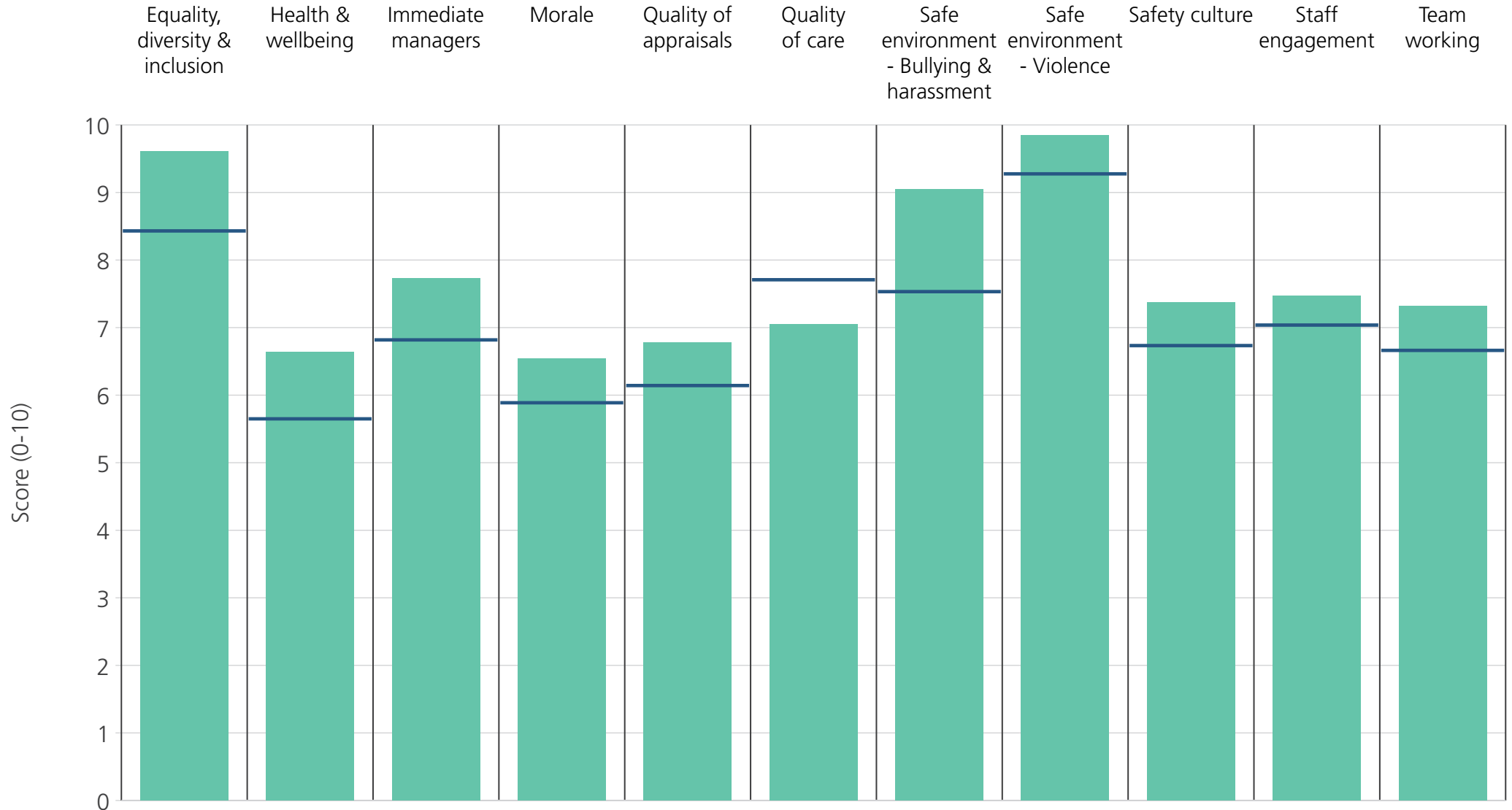
Directorate	8.3	6.0	6.5	5.4	5.3	7.5	8.5	10.0	6.0	6.6	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	90	90	90	89	79	42	90	90	89	92	92



Directorate	9.3	6.1	7.1	6.0	5.5	7.5	7.9	9.7	6.2	6.7	6.7
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	44	44	44	44	38	34	44	44	44	44	44



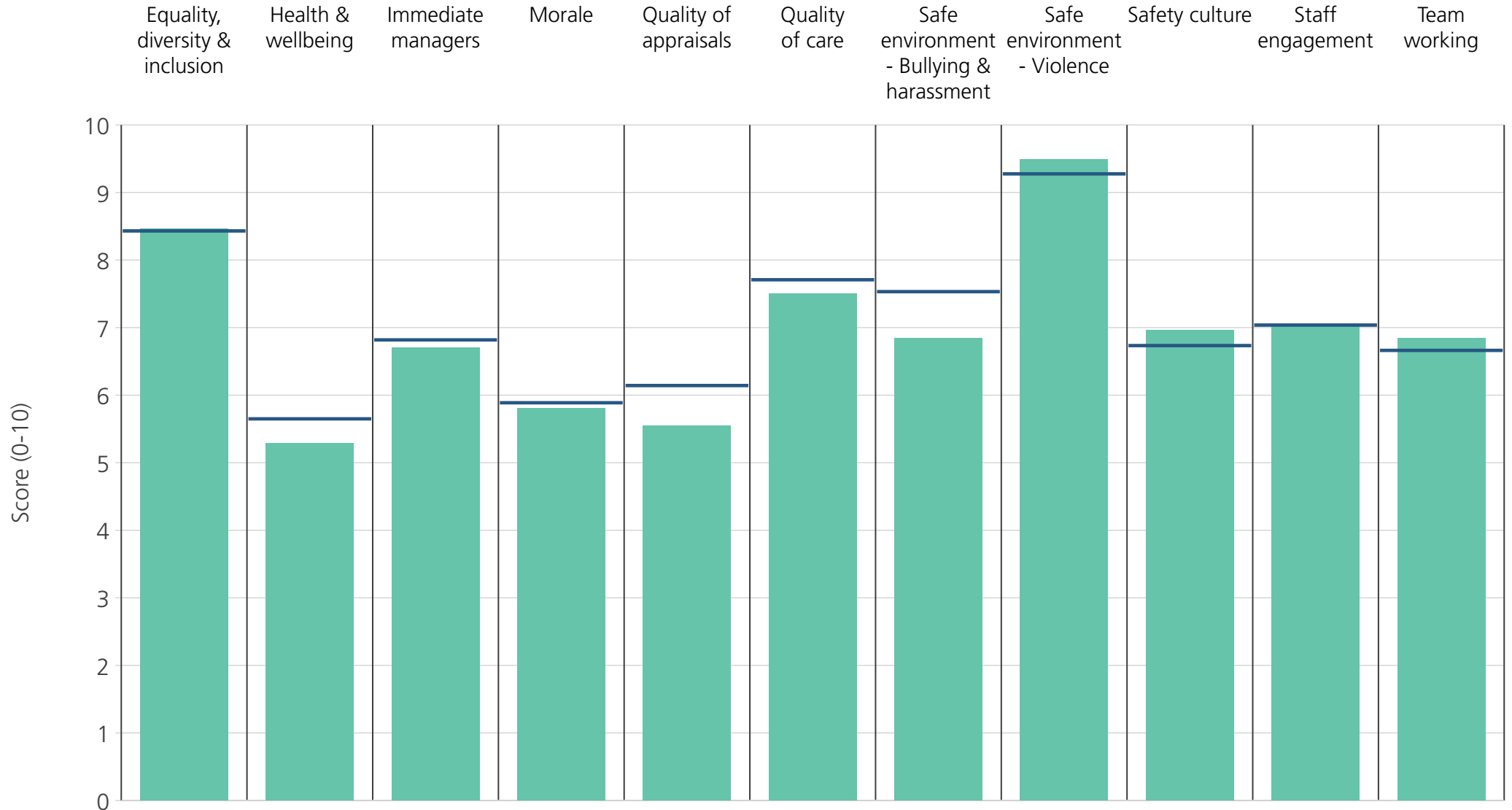
Directorate	9.3	5.3	6.6	6.0	5.4	7.6	8.0	9.4	6.2	7.0	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	28	28	28	28	16	16	28	27	28	28	27



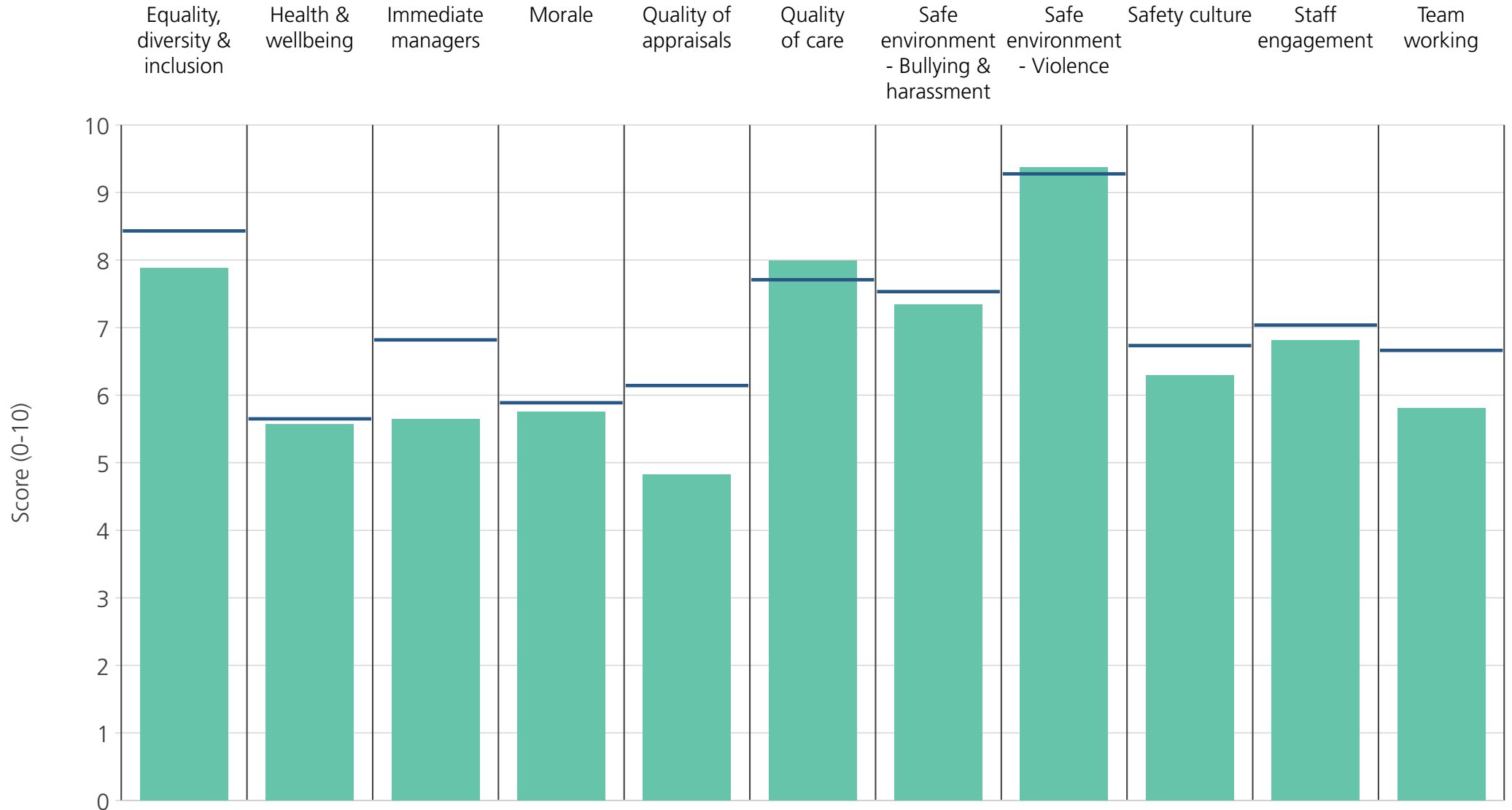
Directorate	9.6	6.6	7.7	6.5	6.8	7.0	9.0	9.8	7.4	7.5	7.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	21	21	21	21	19	11	21	21	21	21	21

Directorates 2

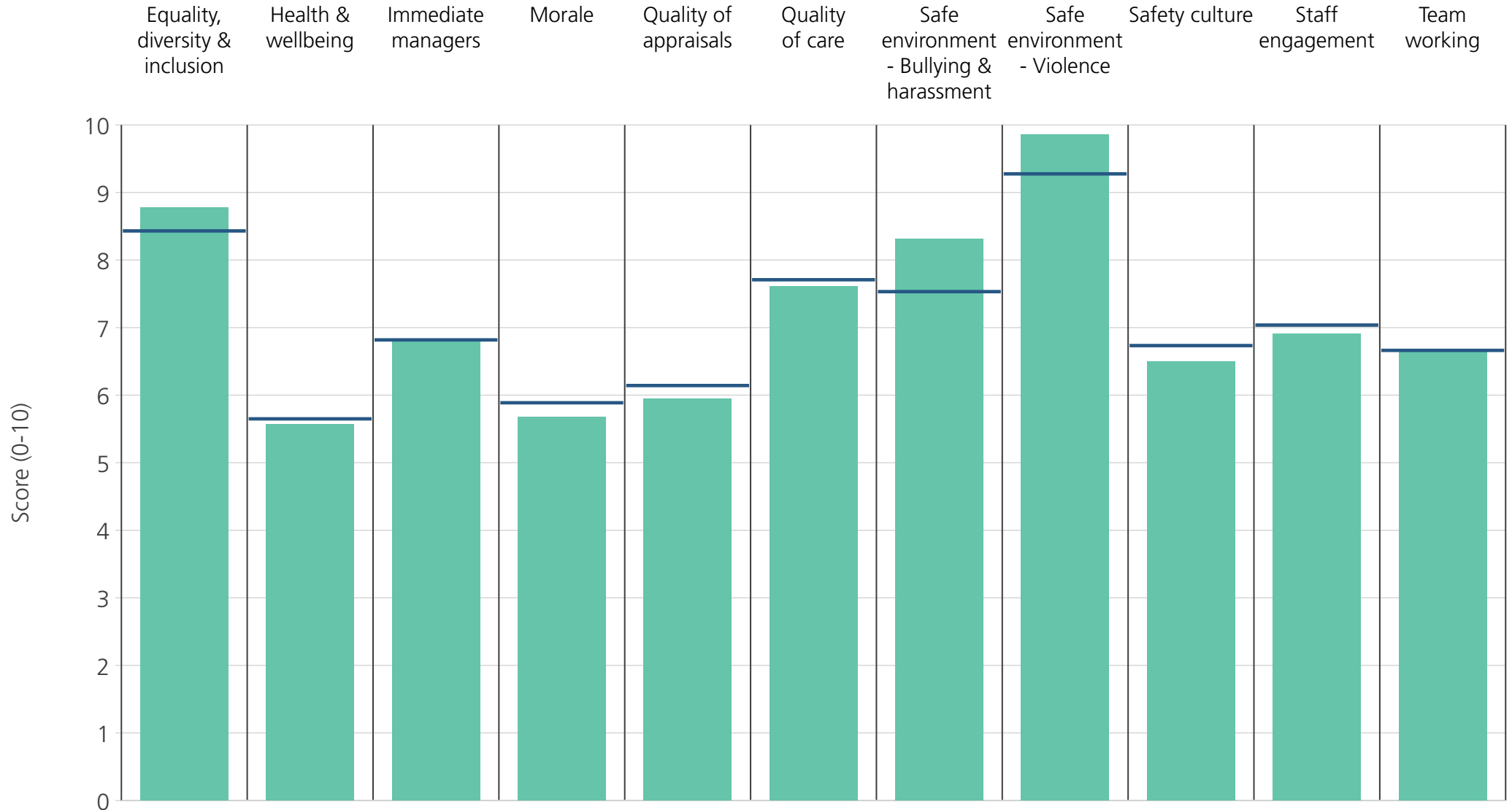
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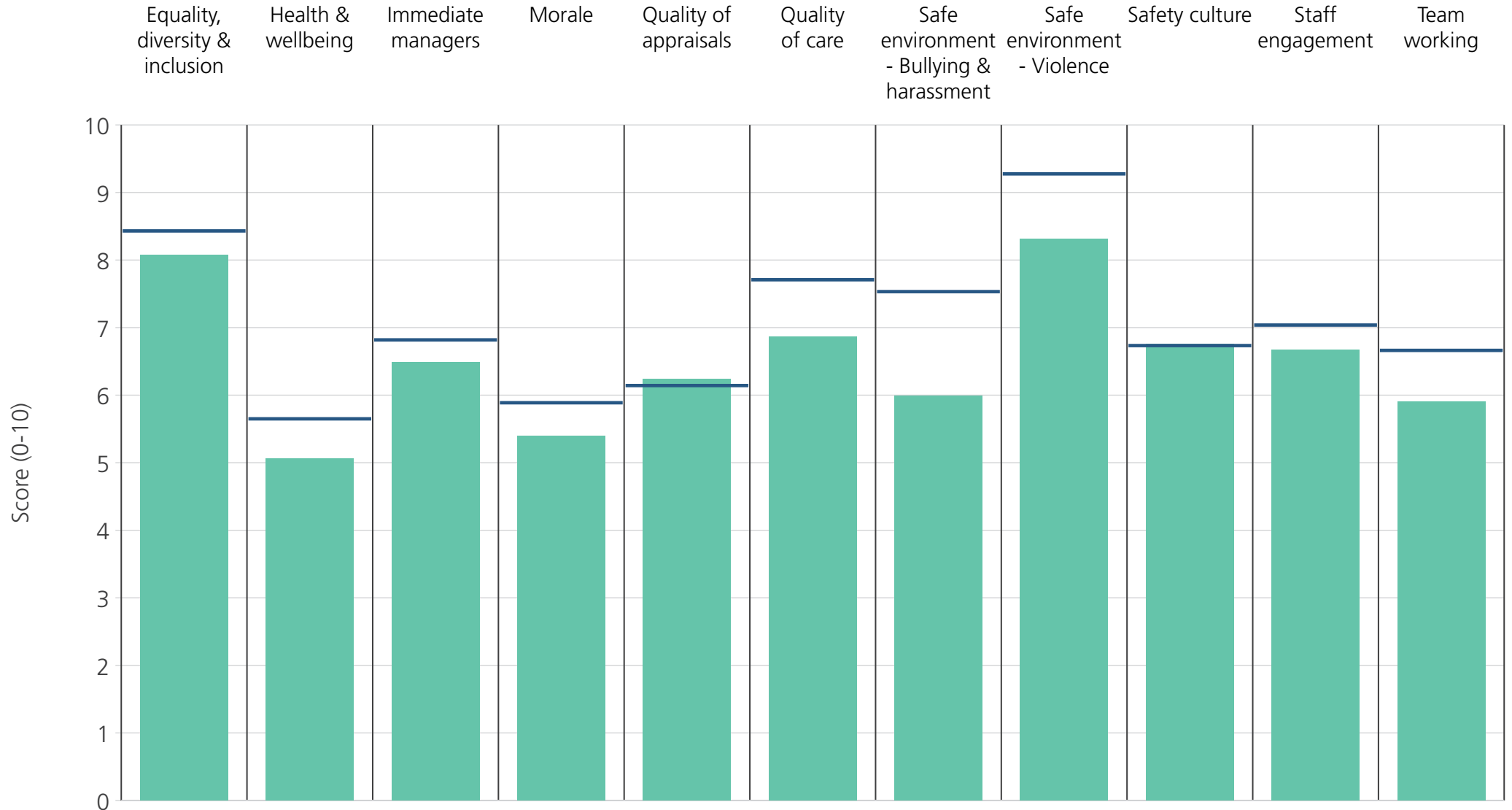
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Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	217	219	220	212	199	213	216	217	215	225	221



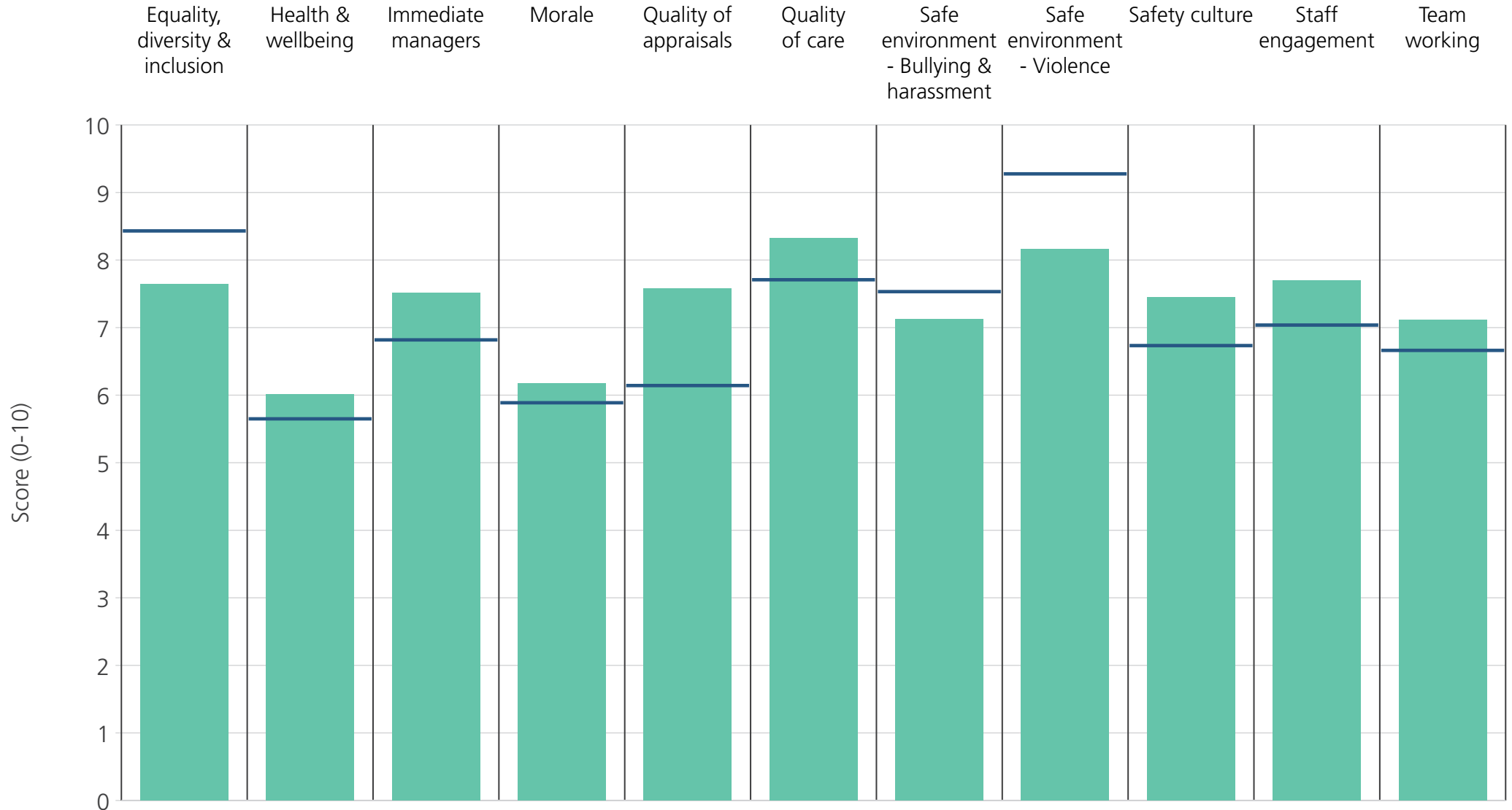
Directorate	7.9	5.6	5.6	5.8	4.8	8.0	7.3	9.4	6.3	6.8	5.8
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	155	157	157	154	140	155	156	155	155	158	156



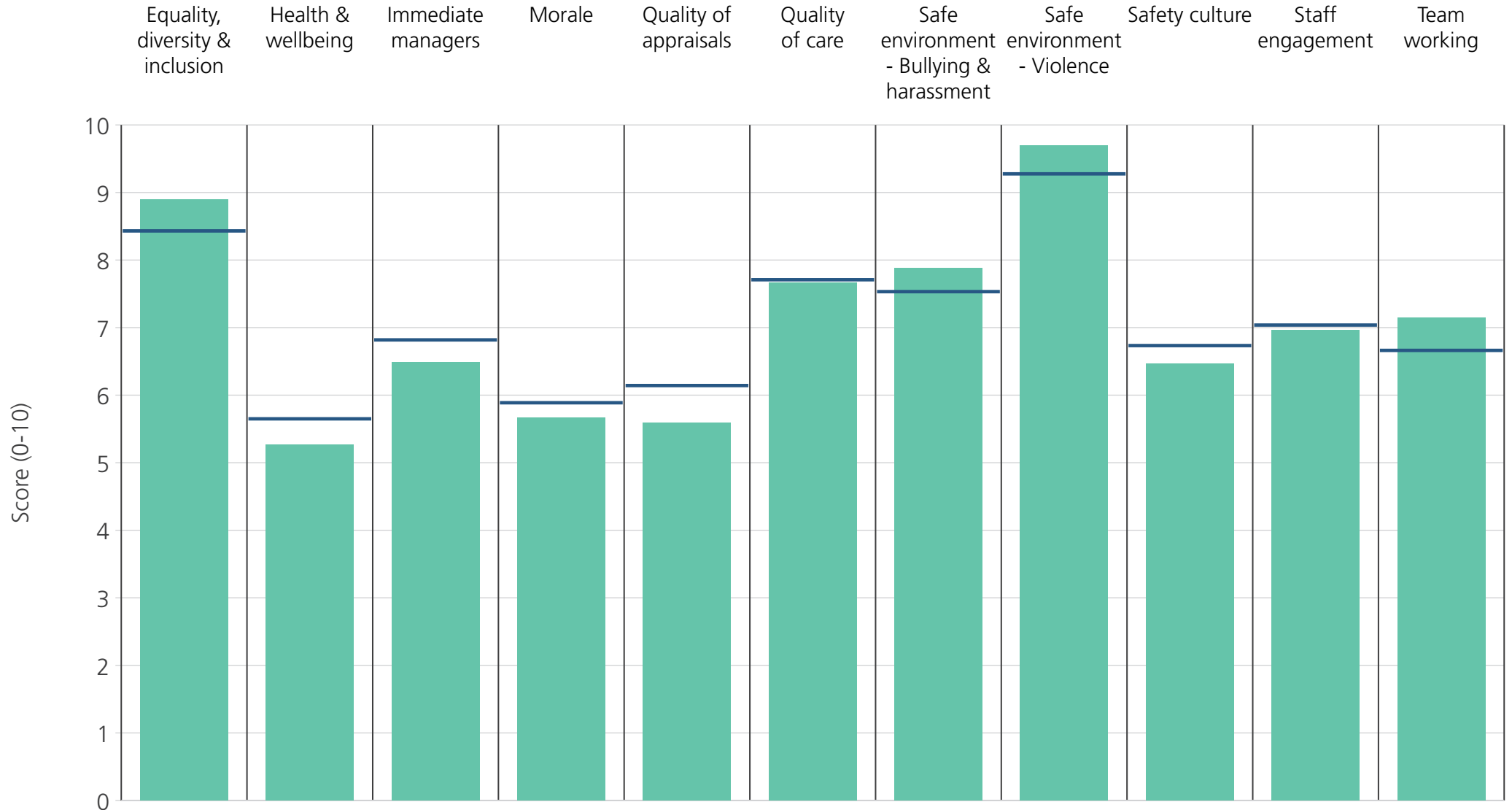
Directorate	8.8	5.6	6.8	5.7	5.9	7.6	8.3	9.9	6.5	6.9	6.7
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	139	141	141	136	125	131	137	139	139	144	141



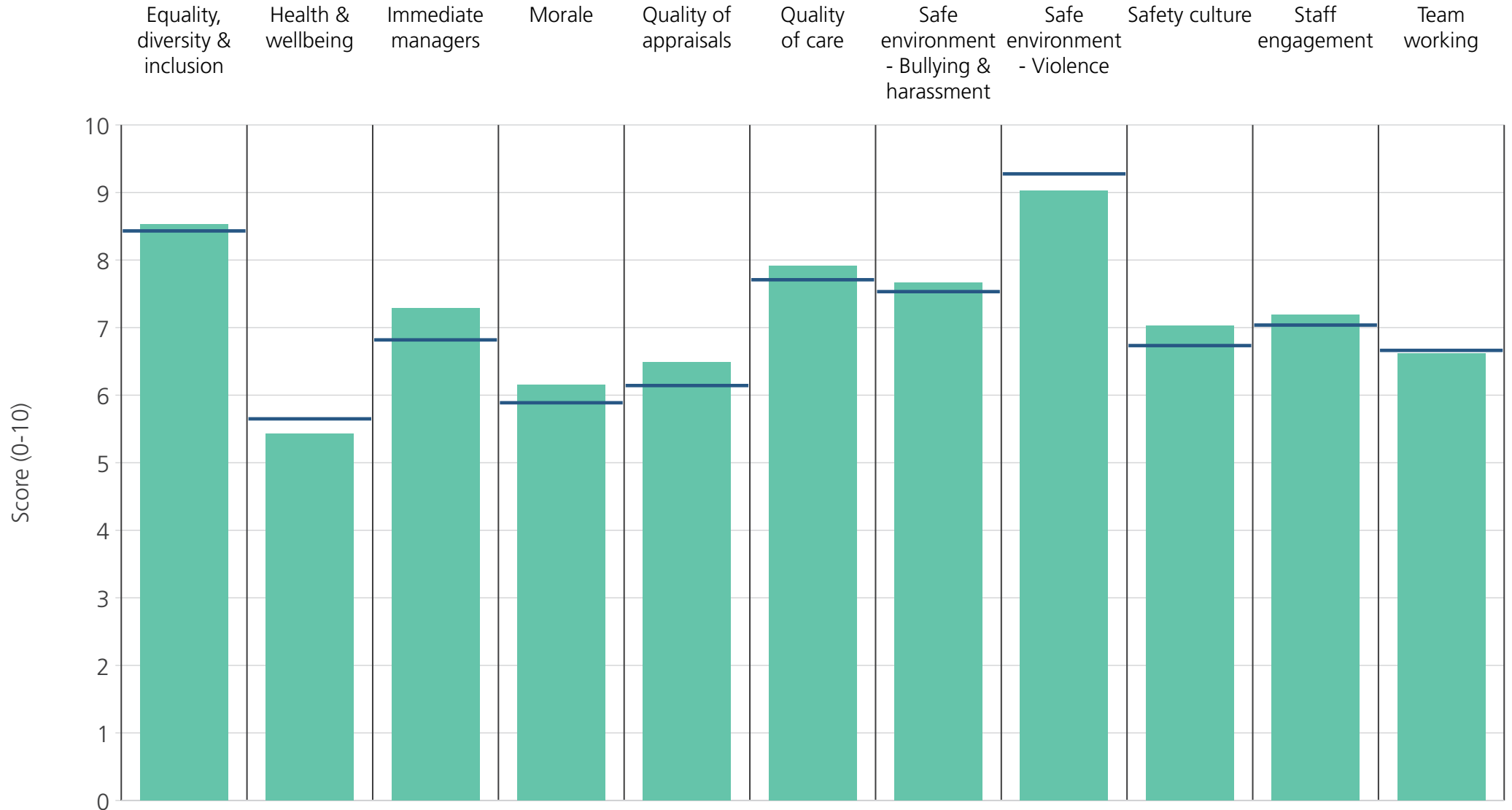
Directorate	8.1	5.1	6.5	5.4	6.2	6.9	6.0	8.3	6.8	6.7	5.9
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	156	158	158	150	133	155	152	156	155	164	160



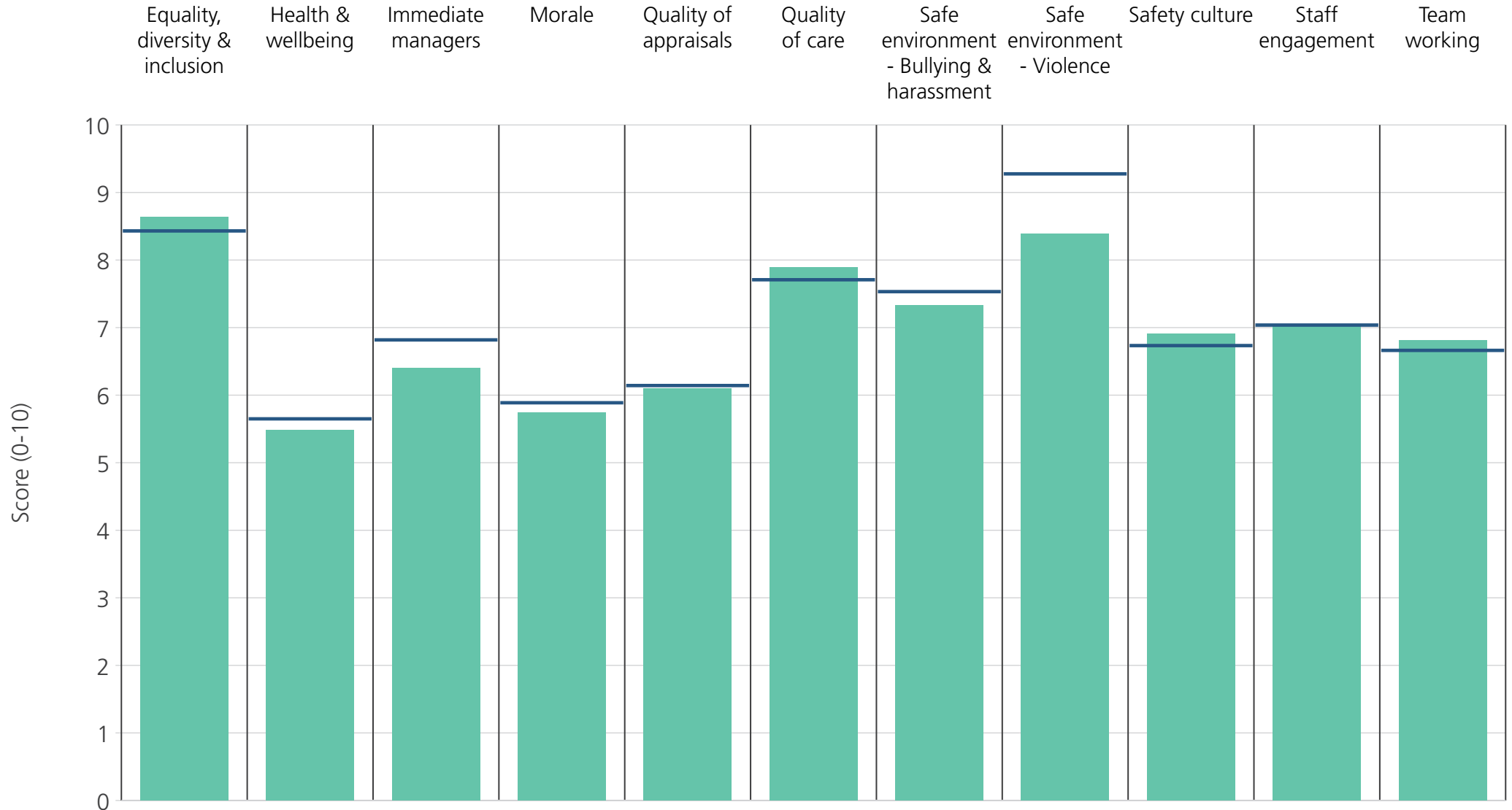
Directorate	7.6	6.0	7.5	6.2	7.6	8.3	7.1	8.2	7.5	7.7	7.1
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	157	162	162	157	137	158	156	153	158	163	163



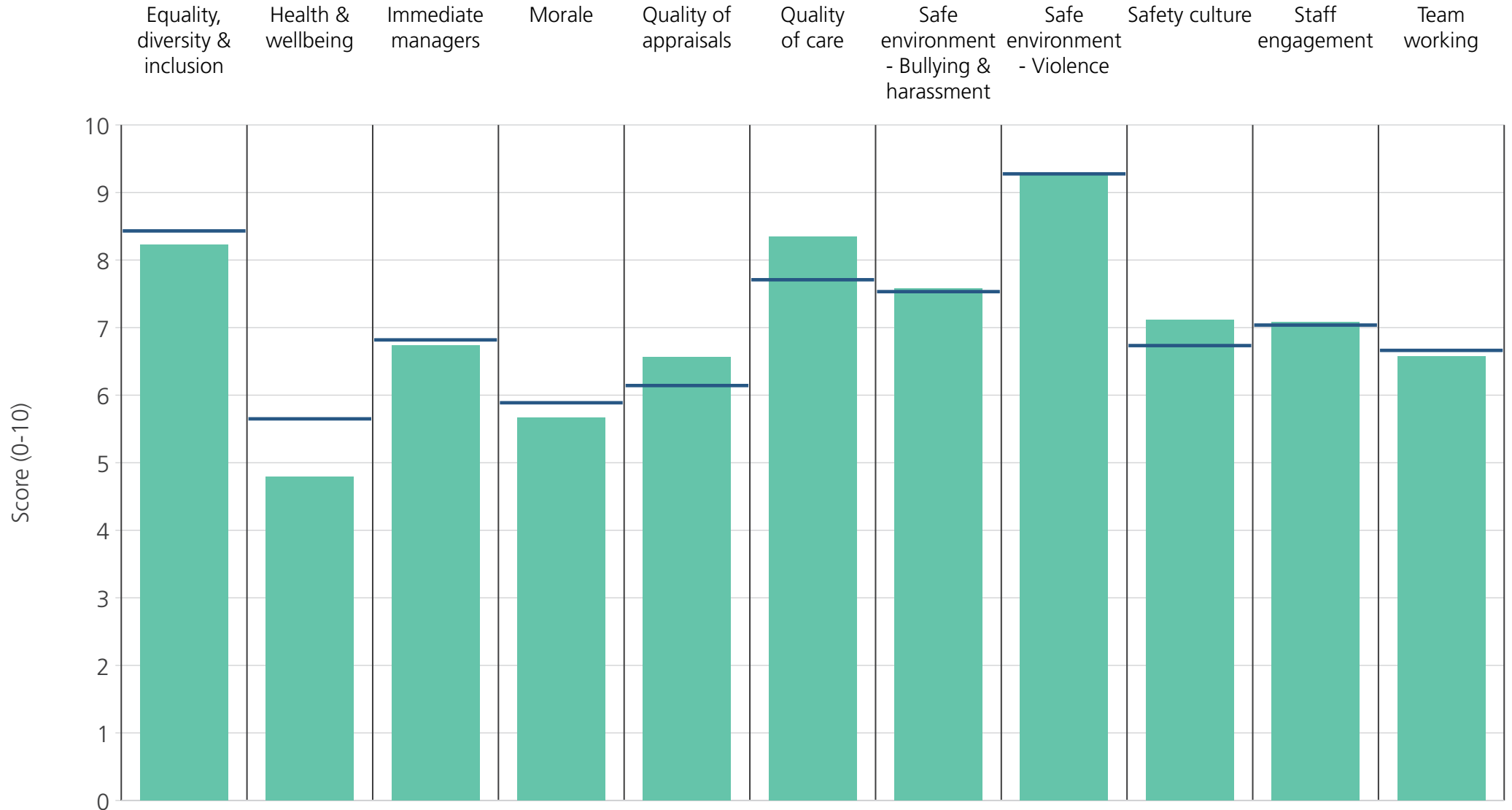
Directorate	8.9	5.3	6.5	5.7	5.6	7.7	7.9	9.7	6.5	7.0	7.1
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	154	155	156	149	146	155	155	155	154	157	157



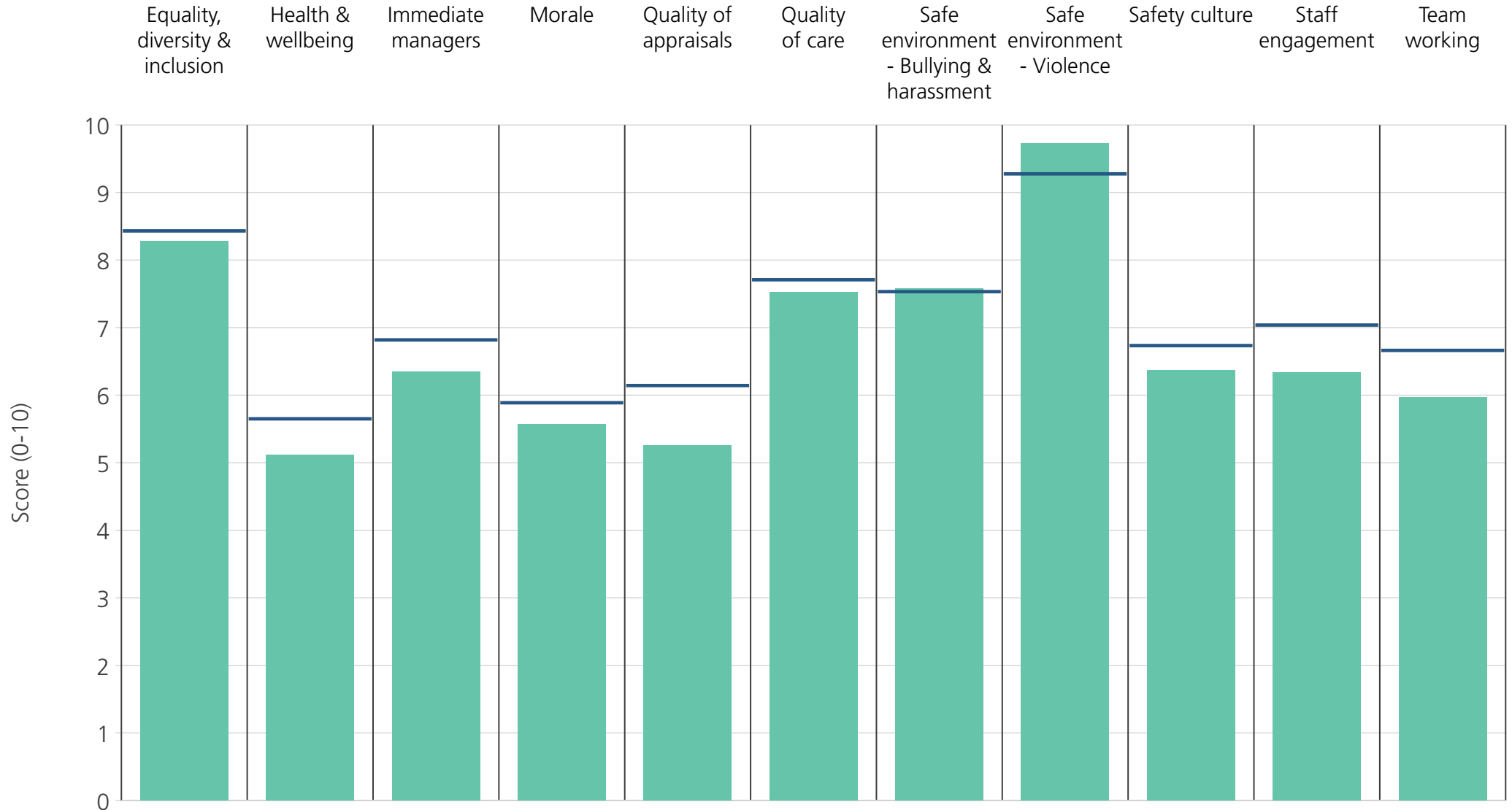
Directorate	8.5	5.4	7.3	6.2	6.5	7.9	7.7	9.0	7.0	7.2	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	163	162	159	156	140	160	162	161	159	164	162



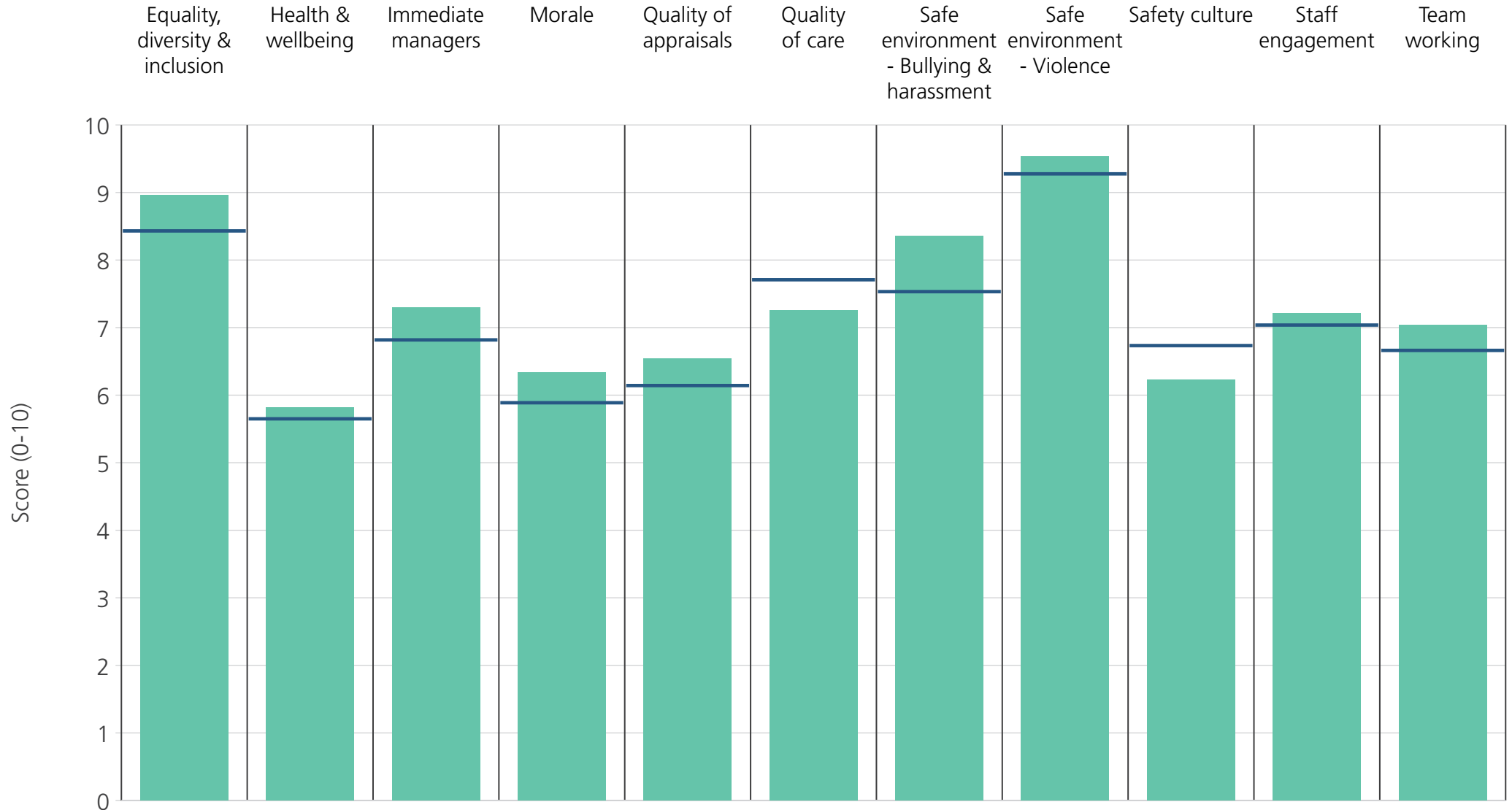
Directorate	8.6	5.5	6.4	5.7	6.1	7.9	7.3	8.4	6.9	7.0	6.8
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	175	176	176	174	167	177	172	173	174	178	175



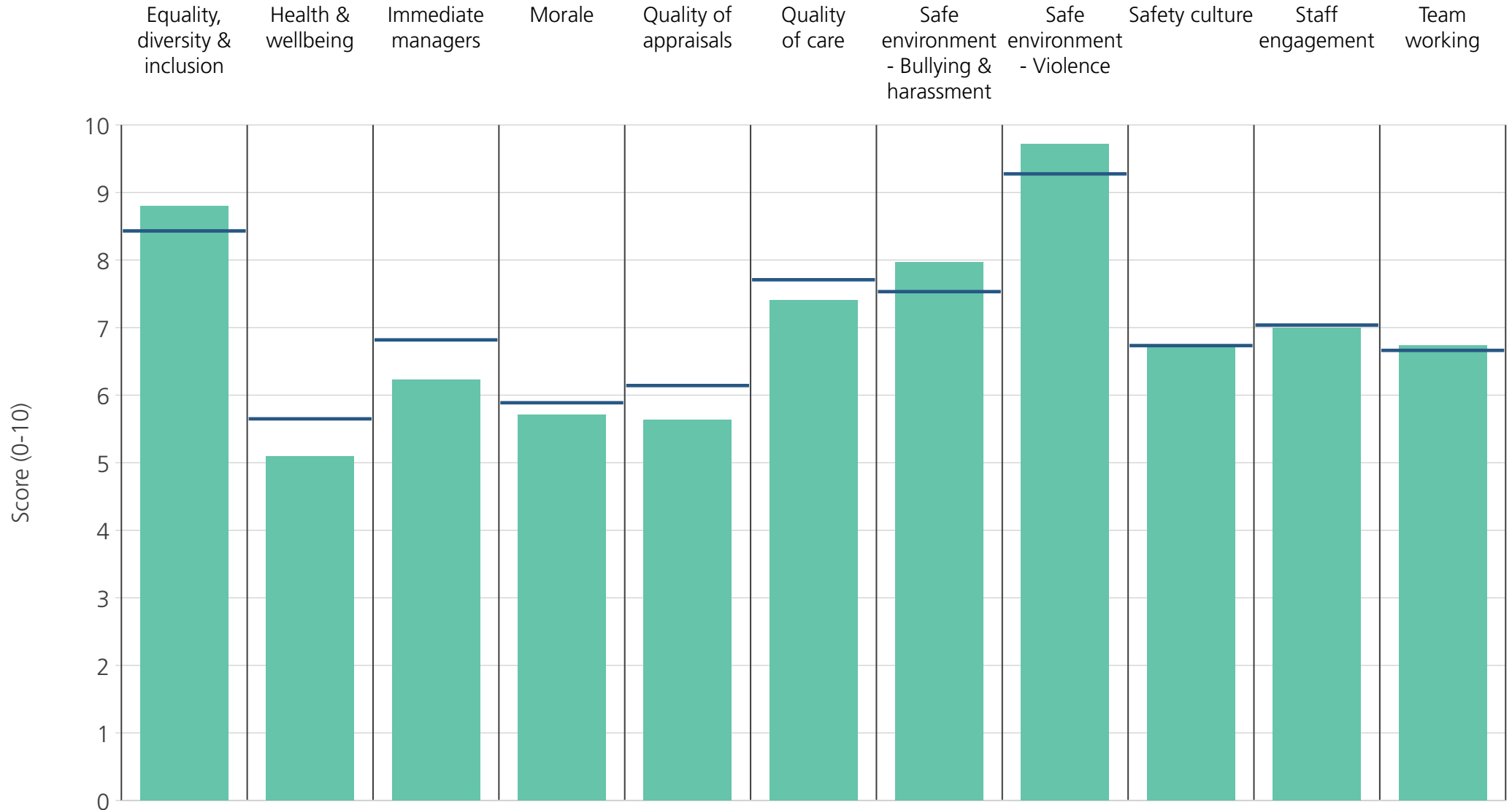
Directorate	8.2	4.8	6.7	5.7	6.6	8.3	7.6	9.3	7.1	7.1	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	142	142	143	142	135	143	139	140	142	142	139



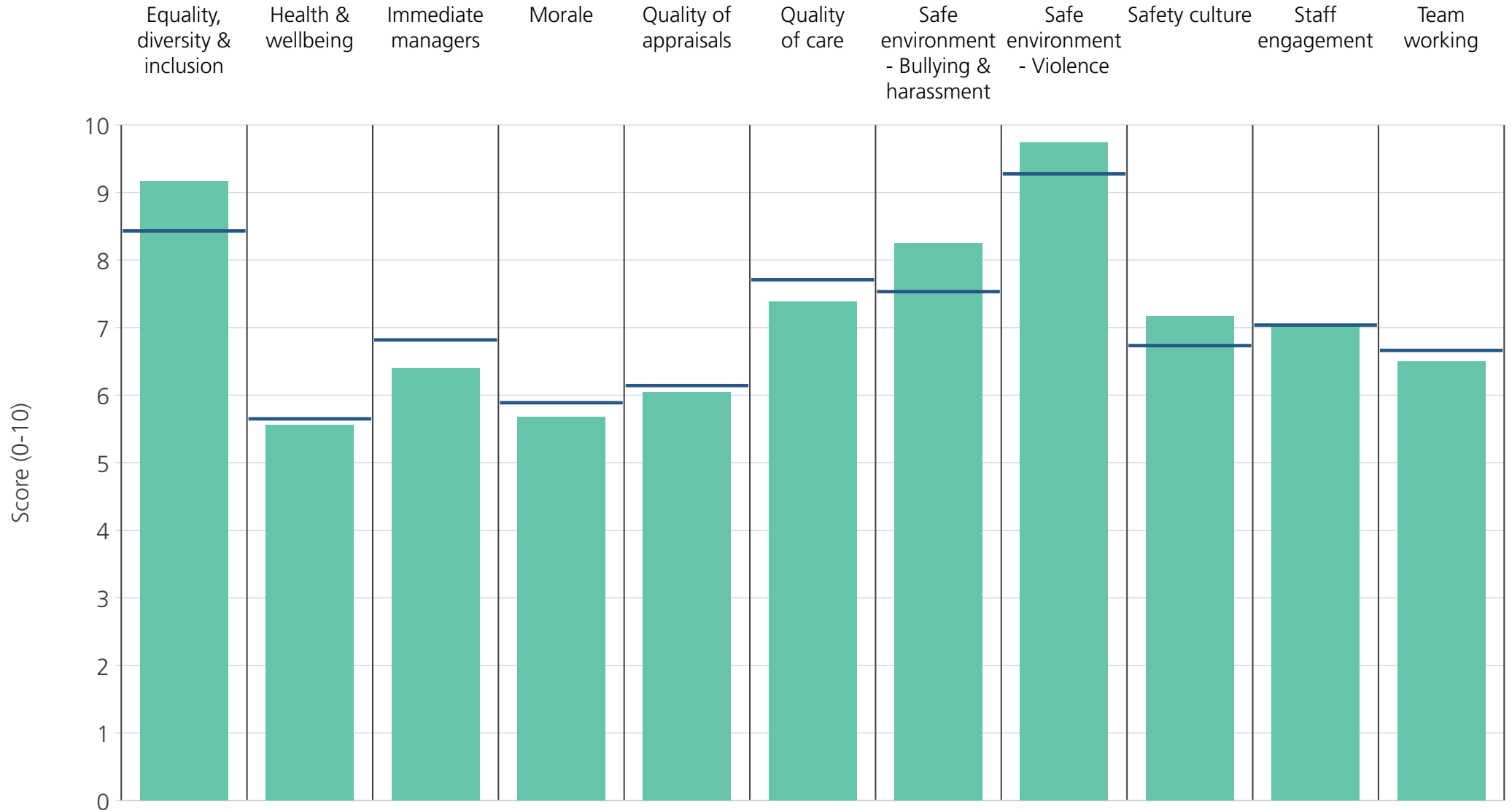
Directorate	8.3	5.1	6.3	5.6	5.3	7.5	7.6	9.7	6.4	6.3	6.0
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	122	125	126	119	104	116	121	120	122	128	125



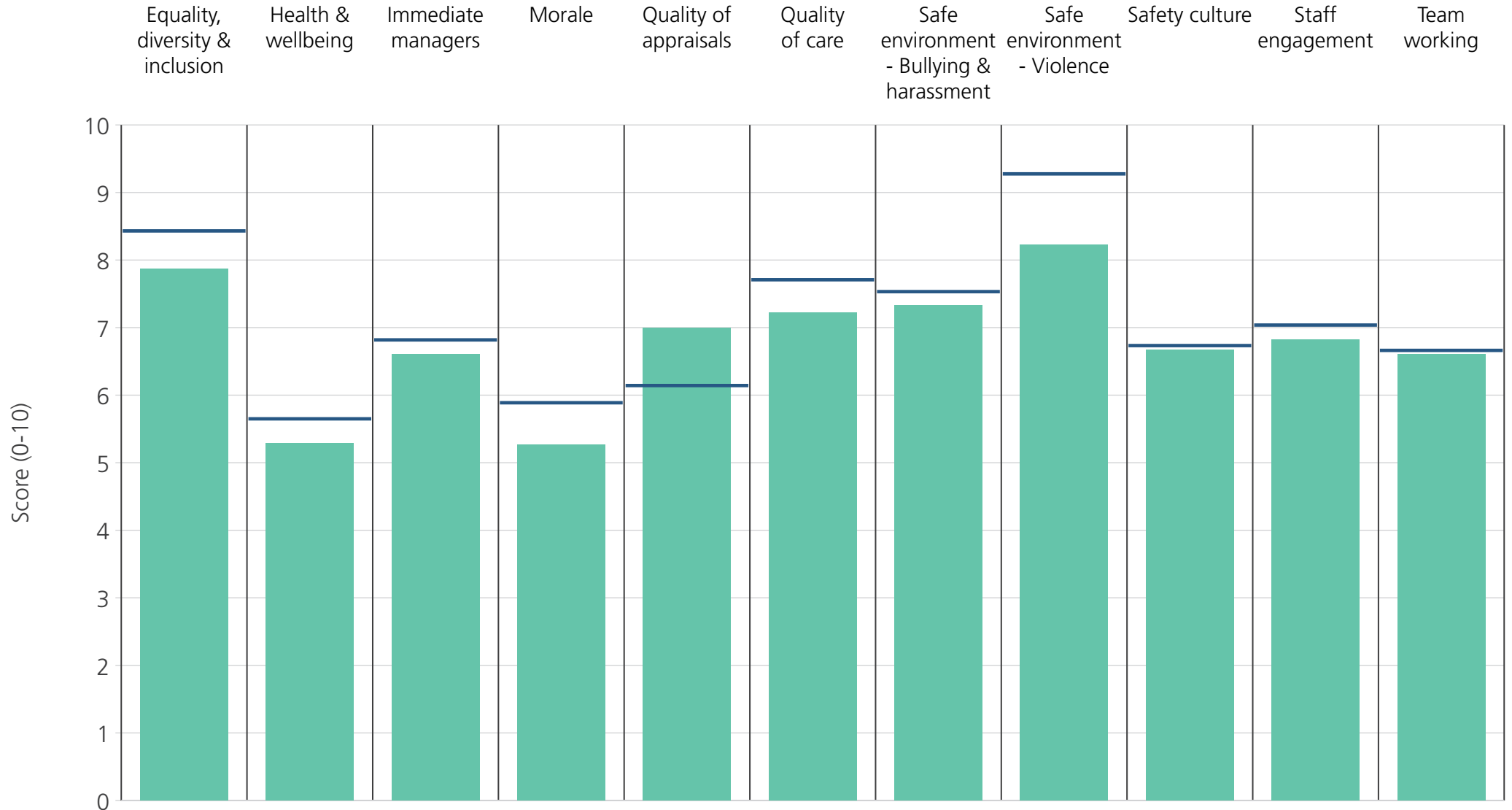
Directorate	9.0	5.8	7.3	6.3	6.5	7.3	8.4	9.5	6.2	7.2	7.0
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	142	144	144	142	135	145	142	144	143	146	143



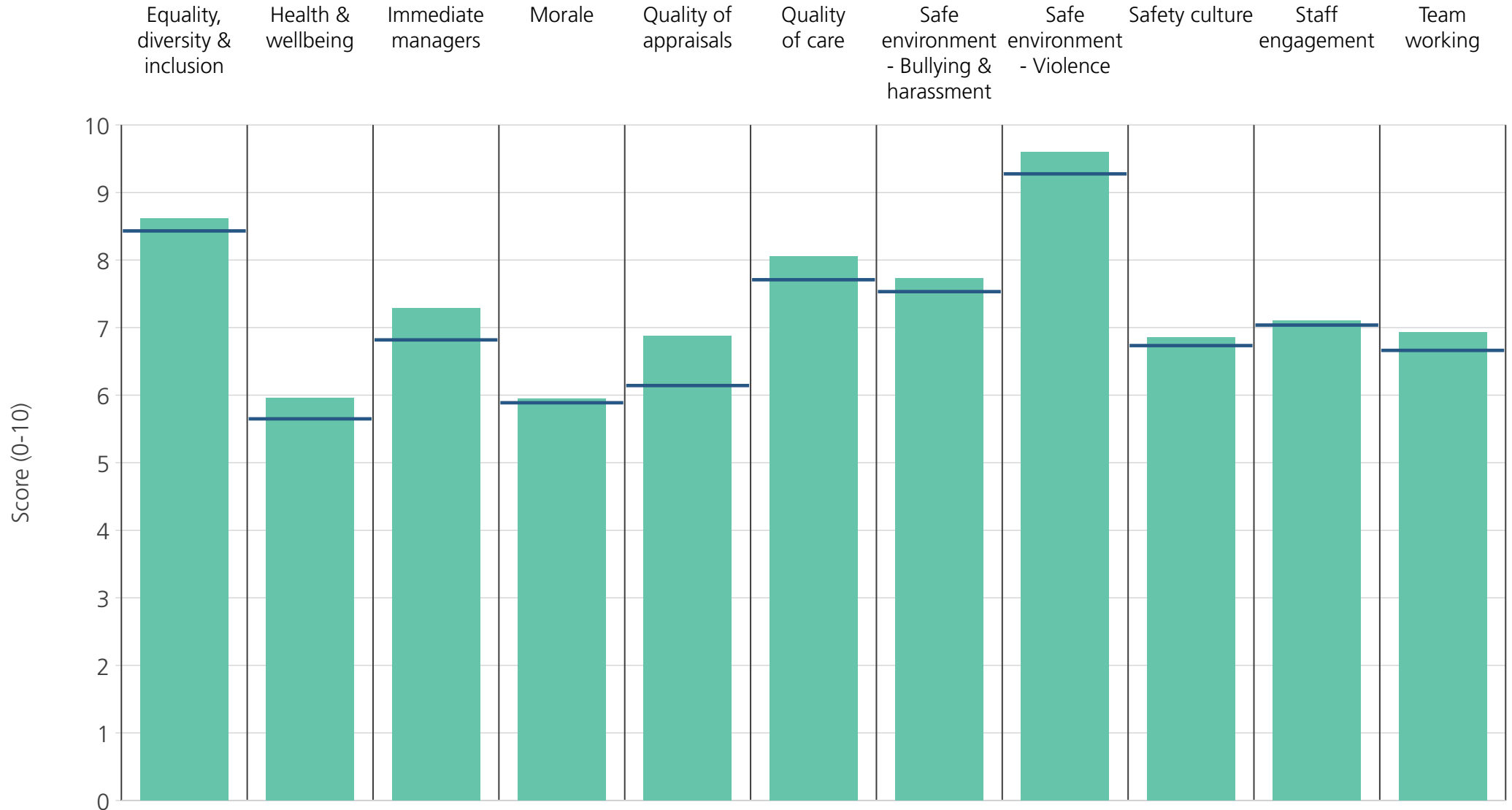
Directorate	8.8	5.1	6.2	5.7	5.6	7.4	8.0	9.7	6.7	7.0	6.7
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	107	107	107	105	101	102	105	106	107	108	105



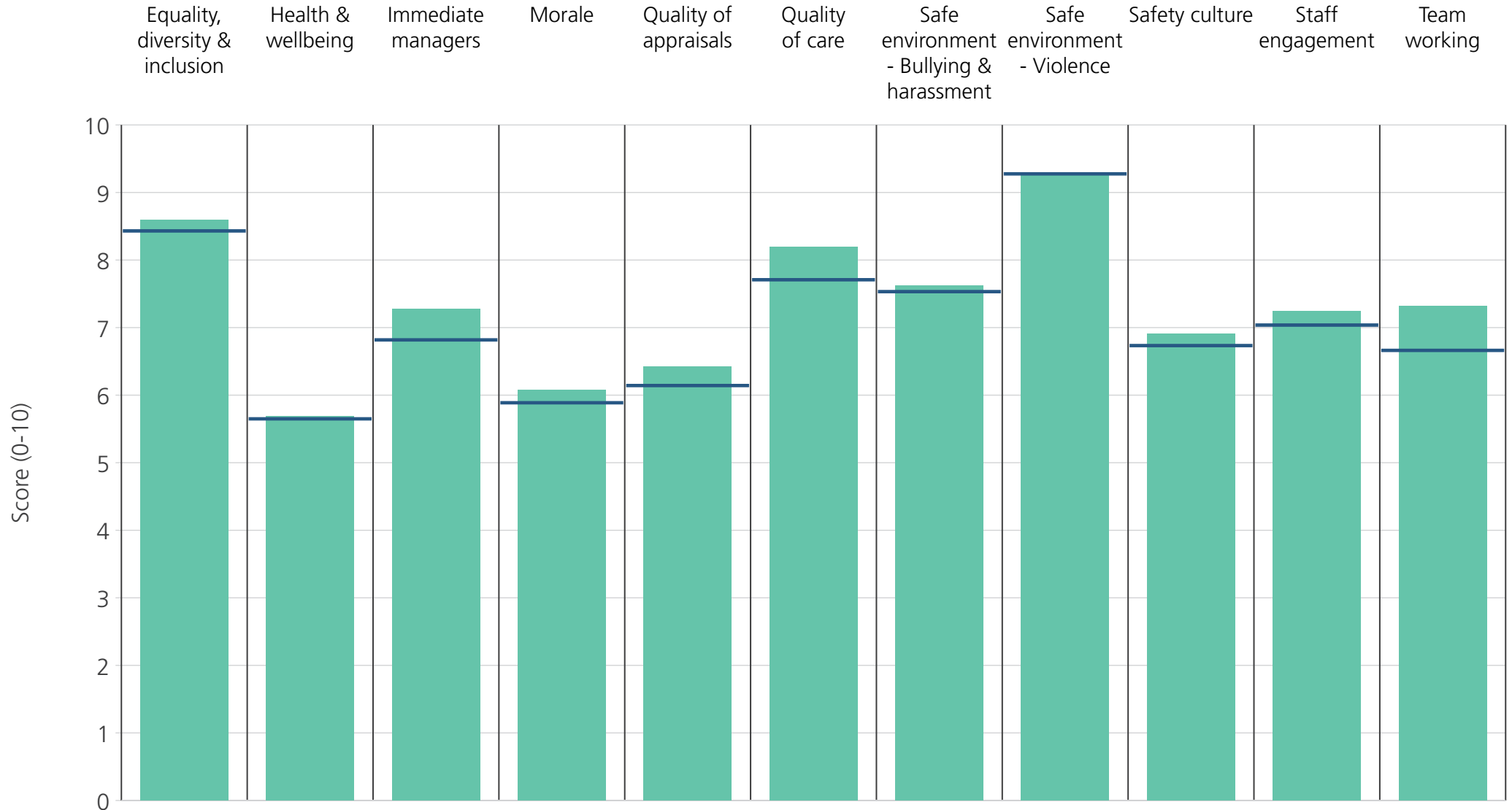
Directorate	9.2	5.6	6.4	5.7	6.0	7.4	8.2	9.7	7.2	7.0	6.5
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	75	76	76	74	67	76	74	75	76	77	76



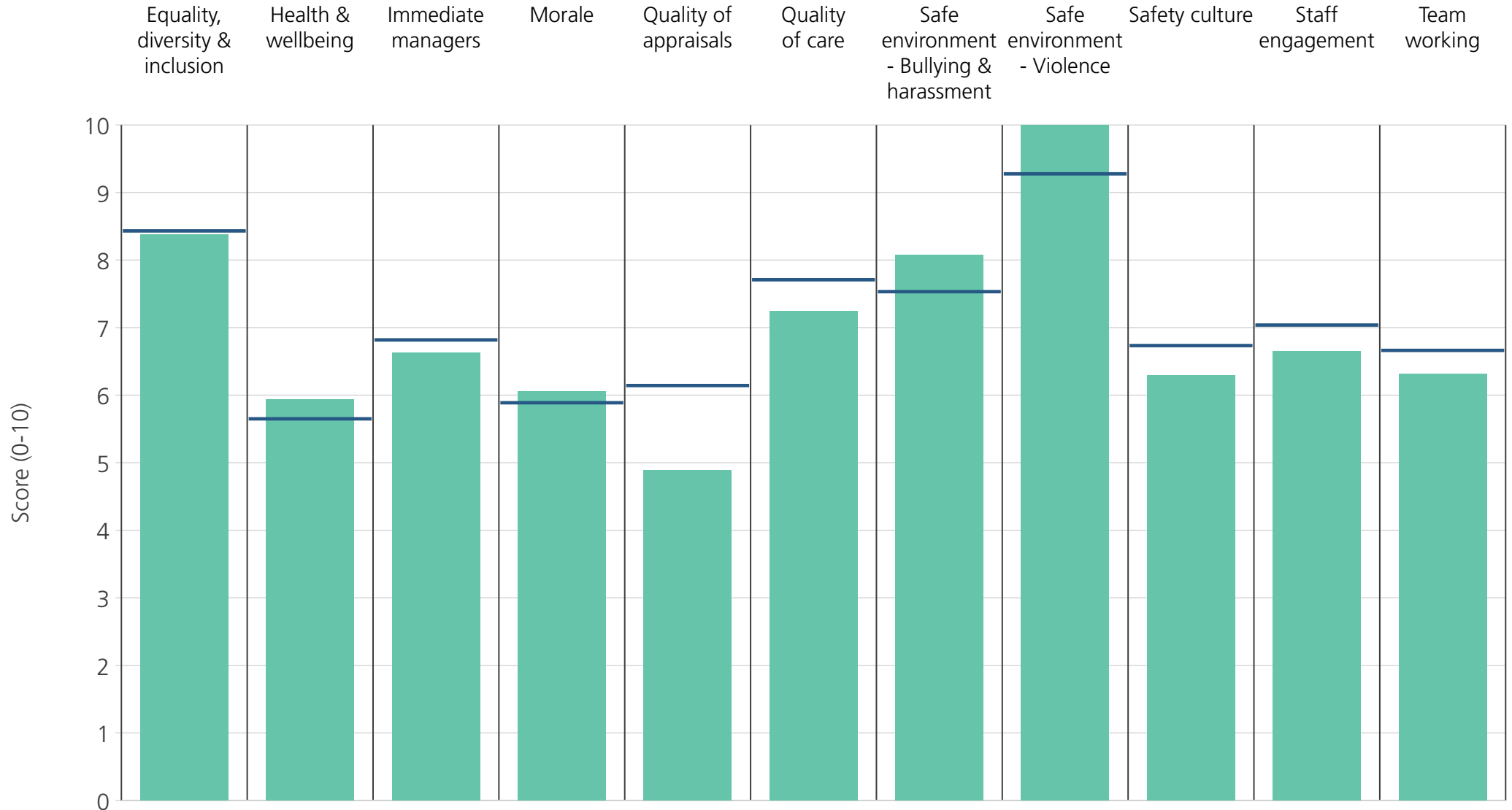
Directorate	7.9	5.3	6.6	5.3	7.0	7.2	7.3	8.2	6.7	6.8	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	80	82	82	77	67	82	80	79	81	83	82



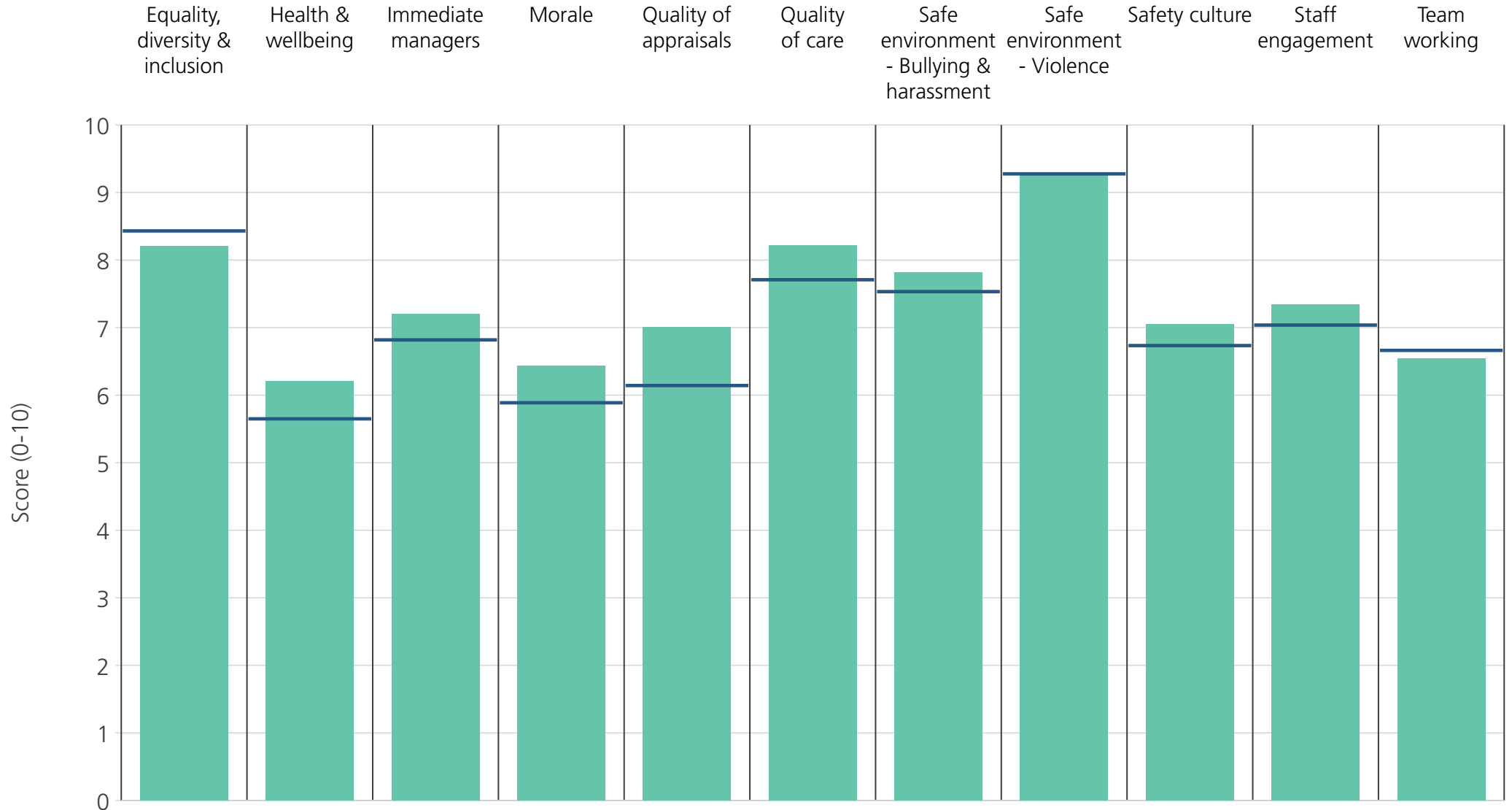
Directorate	8.6	6.0	7.3	5.9	6.9	8.1	7.7	9.6	6.9	7.1	6.9
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	97	98	98	96	88	99	94	92	96	99	96



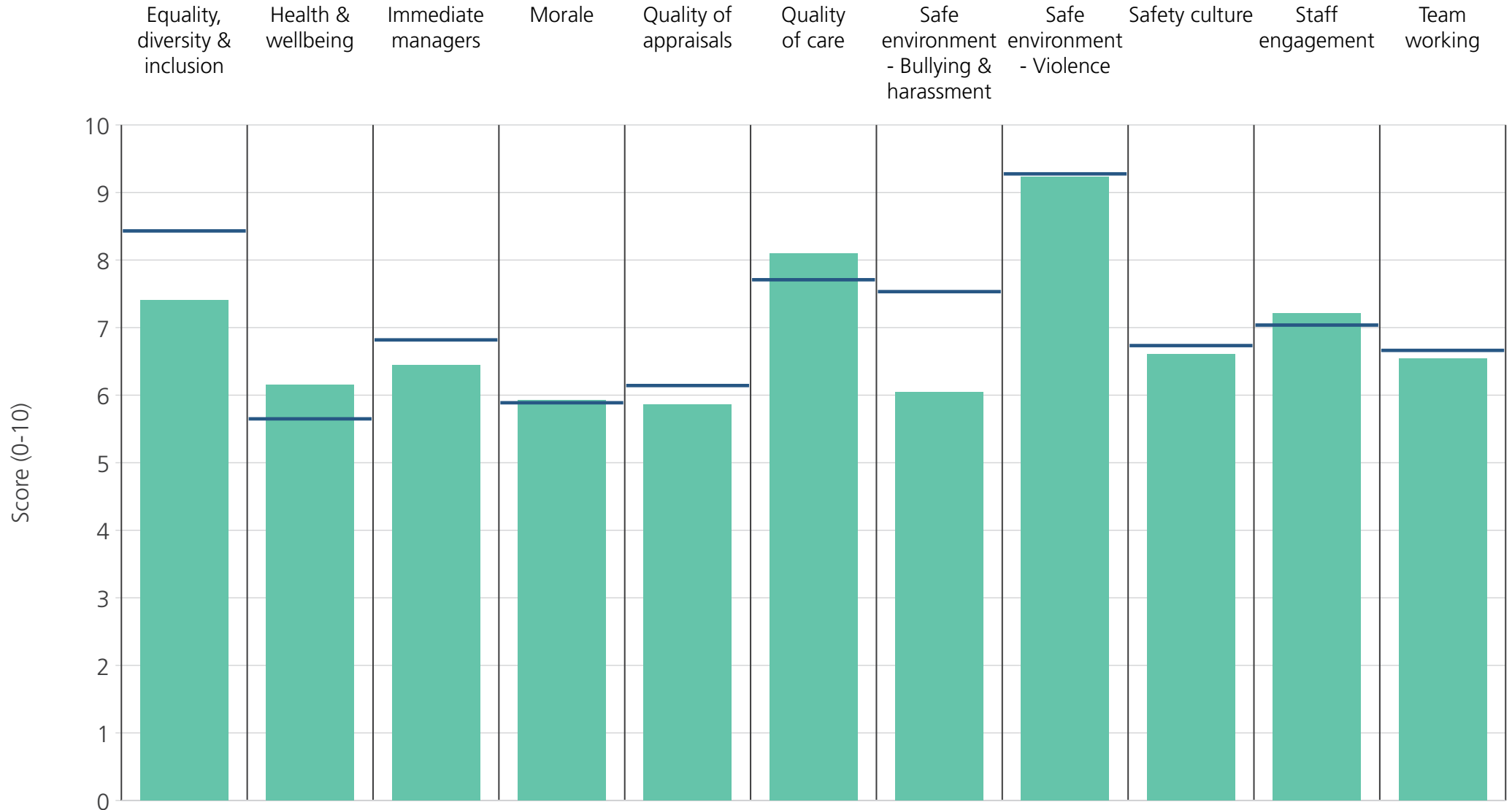
Directorate	8.6	5.7	7.3	6.1	6.4	8.2	7.6	9.3	6.9	7.2	7.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	84	84	84	82	80	81	84	84	83	84	84



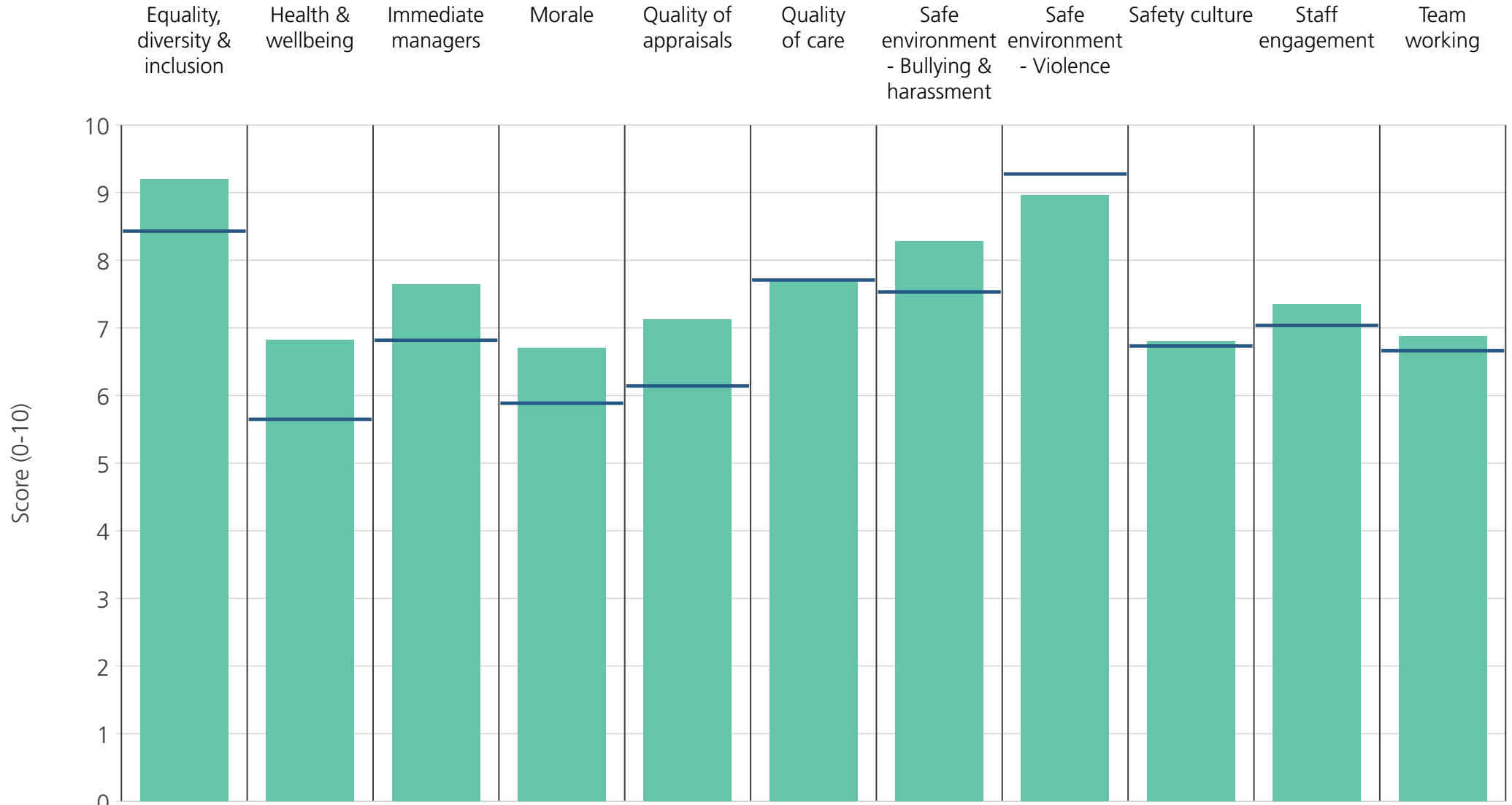
Directorate	8.4	5.9	6.6	6.0	4.9	7.2	8.1	10.0	6.3	6.6	6.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	77	76	76	76	68	32	76	77	76	78	75



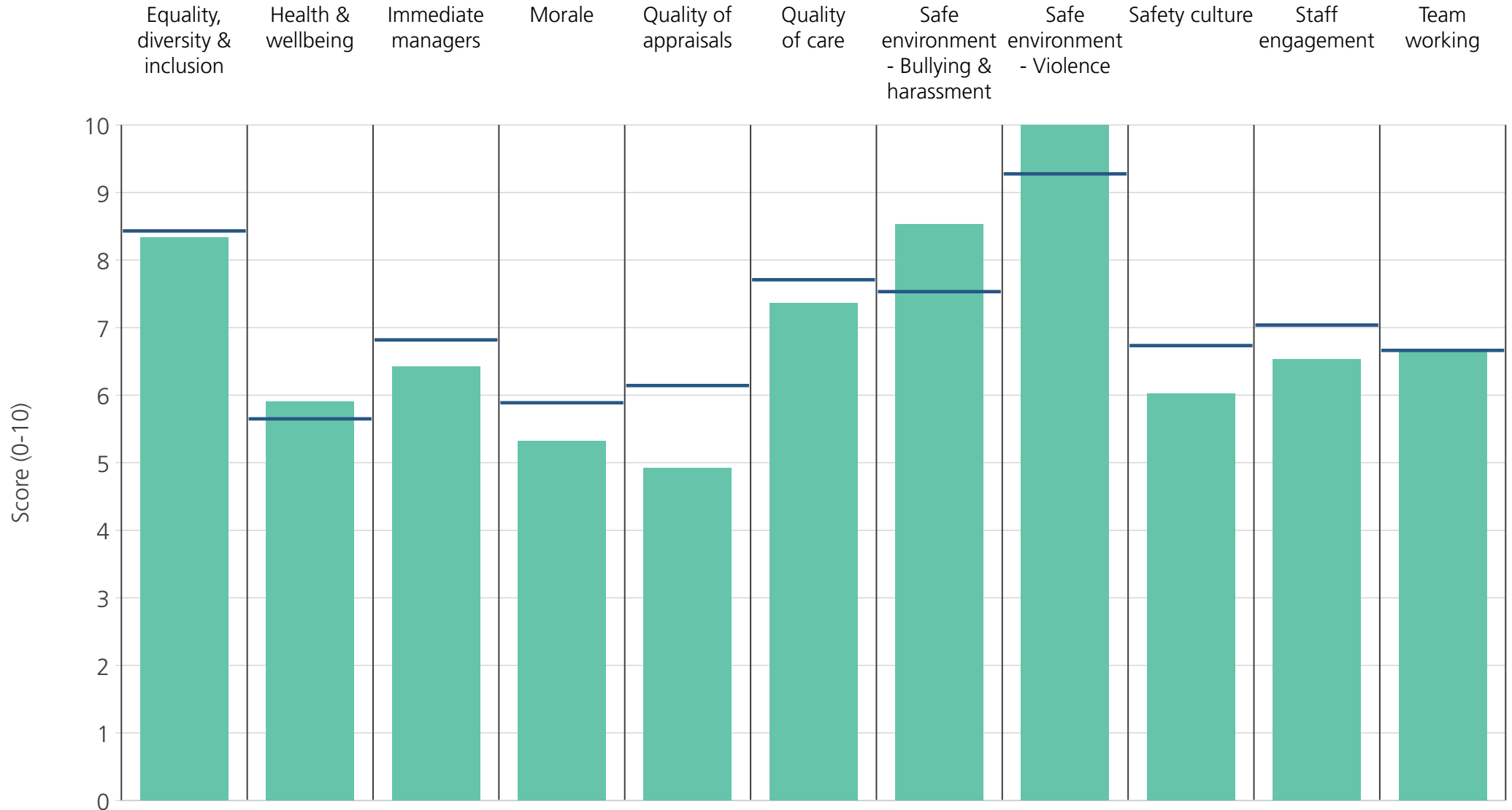
Directorate	8.2	6.2	7.2	6.4	7.0	8.2	7.8	9.3	7.0	7.3	6.5
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	70	70	69	64	66	70	67	67	67	72	72



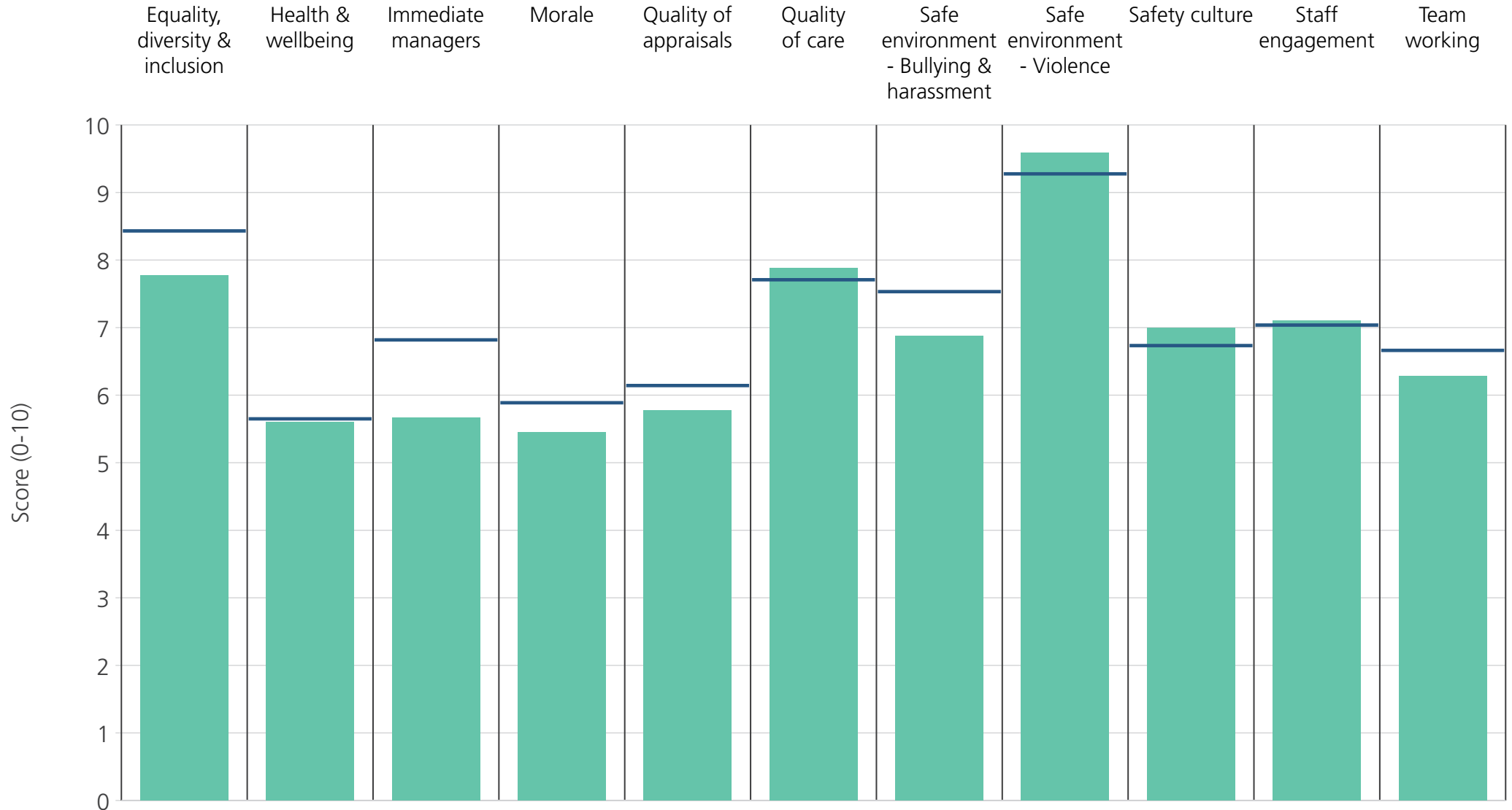
Directorate	7.4	6.1	6.4	5.9	5.9	8.1	6.0	9.2	6.6	7.2	6.5
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	62	64	64	59	52	62	62	63	60	66	64



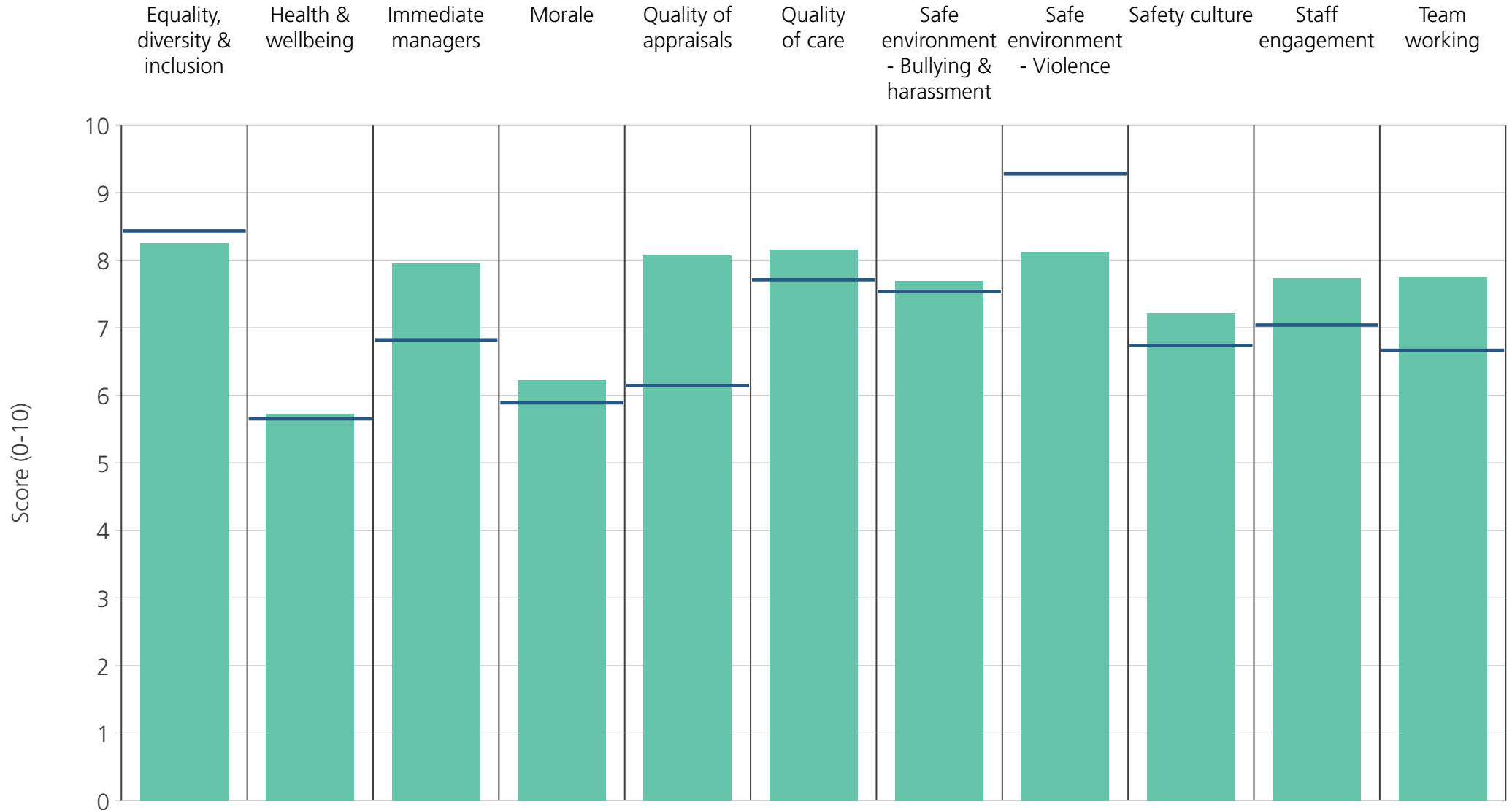
Directorate	9.2	6.8	7.6	6.7	7.1	7.7	8.3	9.0	6.8	7.4	6.9
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	64	64	64	61	59	63	64	64	62	64	64



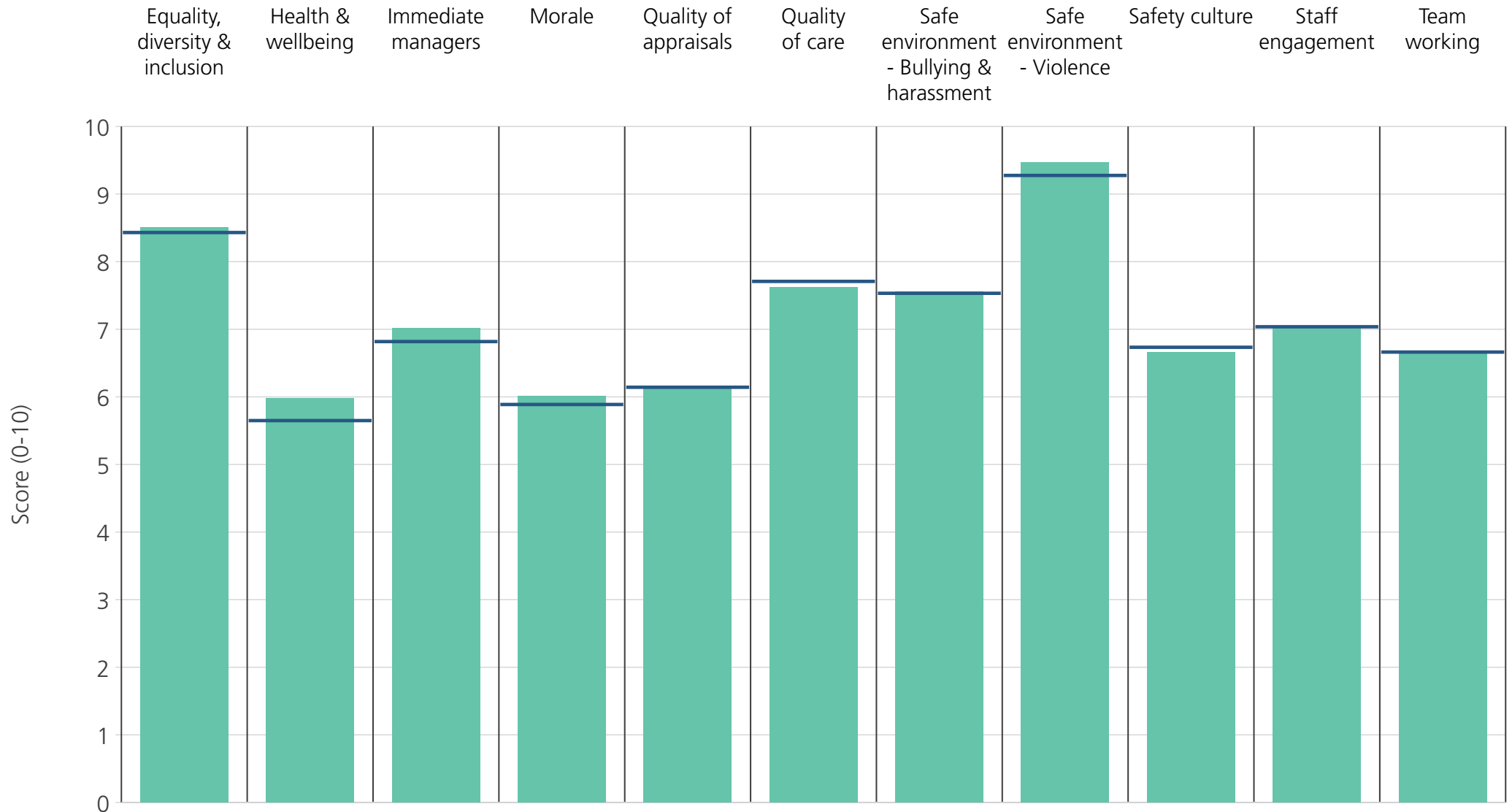
Directorate	8.3	5.9	6.4	5.3	4.9	7.4	8.5	10.0	6.0	6.5	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	75	75	75	74	65	36	75	75	74	76	76



Directorate	7.8	5.6	5.7	5.5	5.8	7.9	6.9	9.6	7.0	7.1	6.3
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	40	40	40	39	37	39	40	40	40	40	40



Directorate	8.2	5.7	7.9	6.2	8.1	8.1	7.7	8.1	7.2	7.7	7.7
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	77	77	76	75	69	76	75	76	77	77	73



Directorate	8.5	6.0	7.0	6.0	6.1	7.6	7.6	9.5	6.7	7.1	6.6
Your org	8.4	5.6	6.8	5.9	6.1	7.7	7.5	9.3	6.7	7.0	6.7
Responses	907	915	913	894	775	751	896	907	908	921	907