

West Suffolk NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Nursing and Midwifery Registered	5
Administrative and Clerical	6
Additional Clinical Services	7
Medical and Dental	8
Allied Health Professionals	9
Estates and Ancillary	10
Add Prof Scientific and Technic	11
Healthcare Scientists	12
Themes – Directorates 2	13
179 Medical Directorate	14
179 Community Contract	15
179 Surgical Directorate	16
179 Clinical Support Directorate	17
179 Estates & Facilities Directorate	18
179 Corporate Services Directorate	19
179 Women and Child Directorate	20
179 Corporate Services (balance)	21

This directorate report for West Suffolk NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by West Suffolk NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

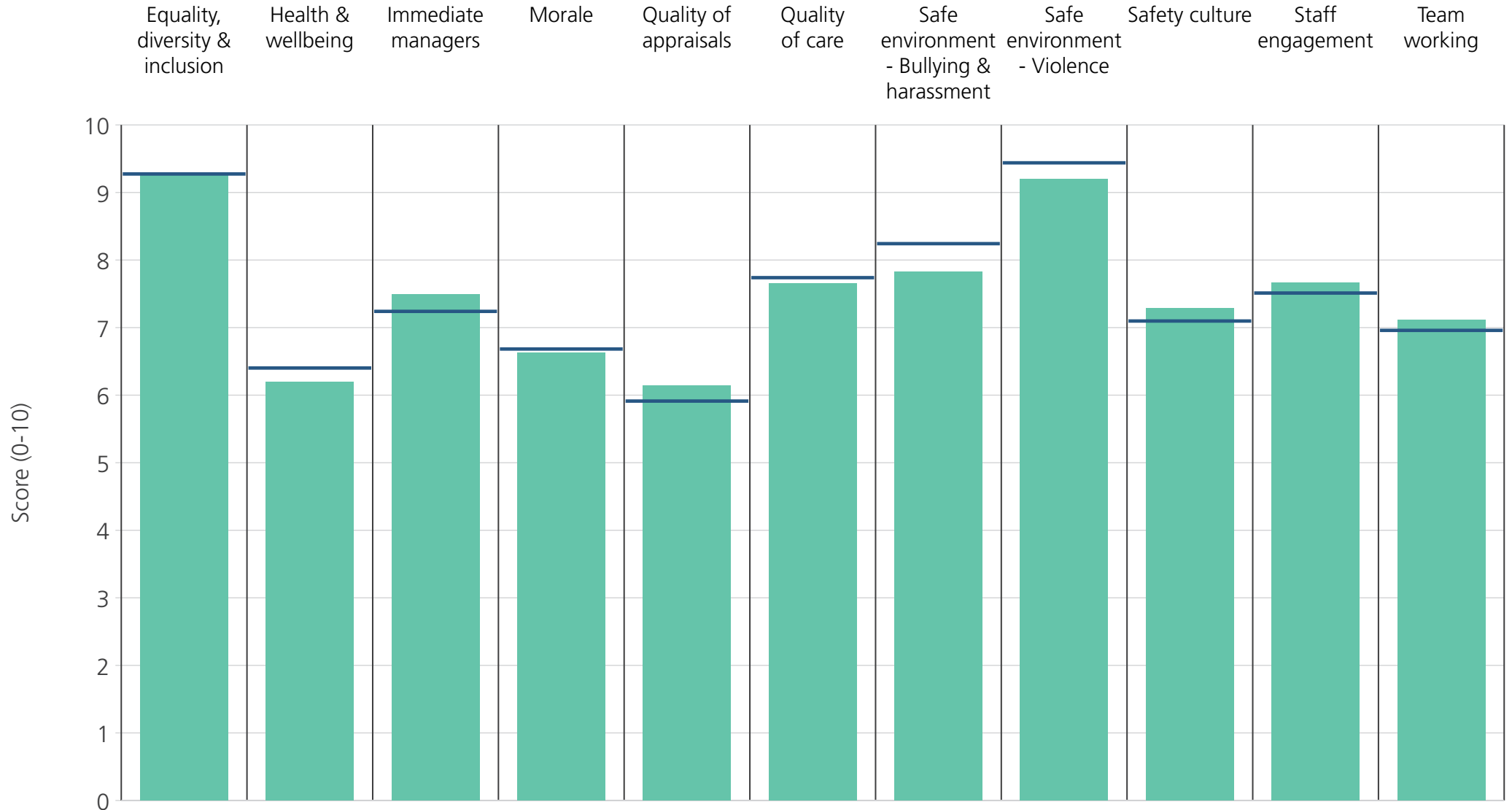
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

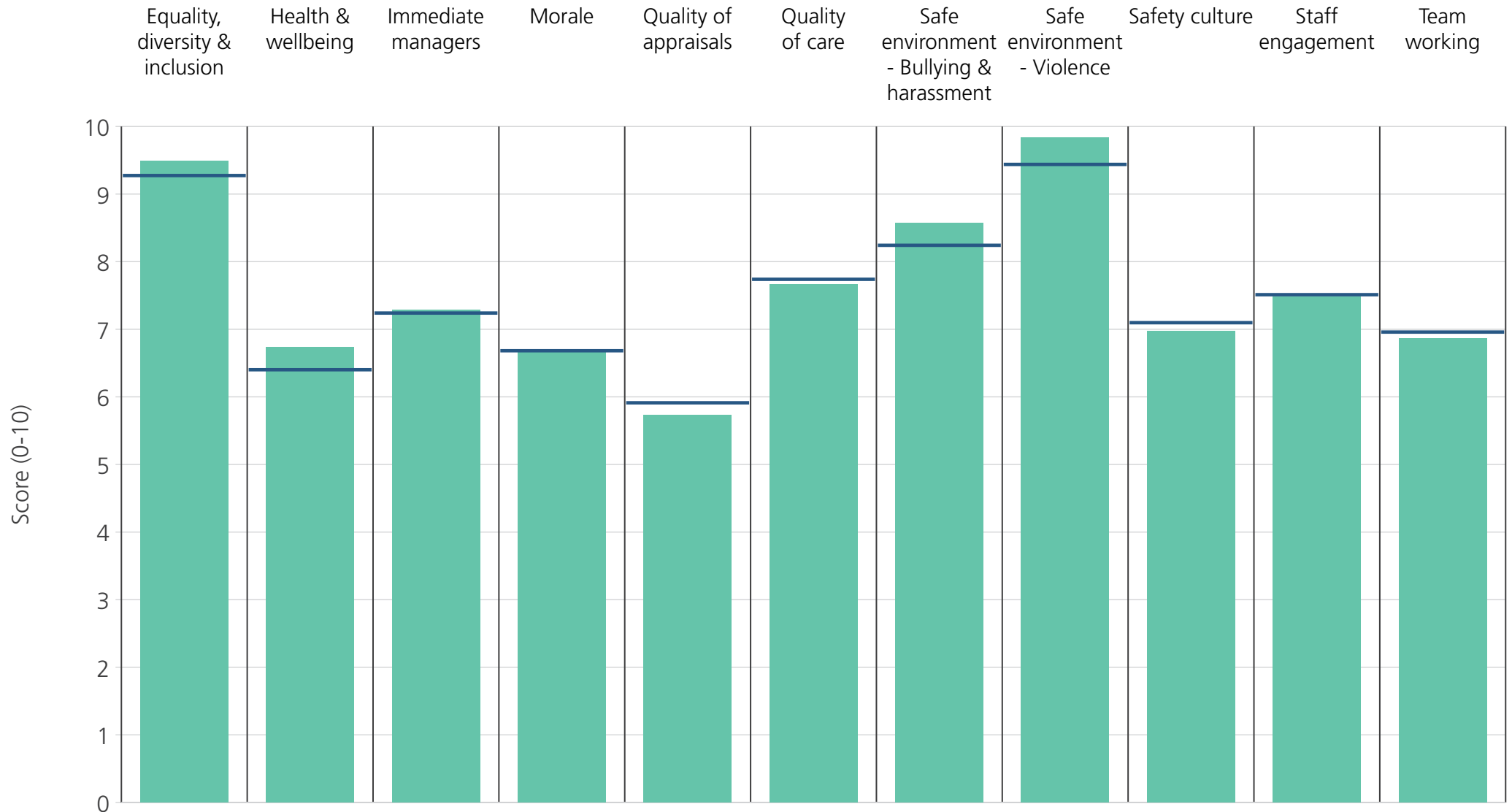


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

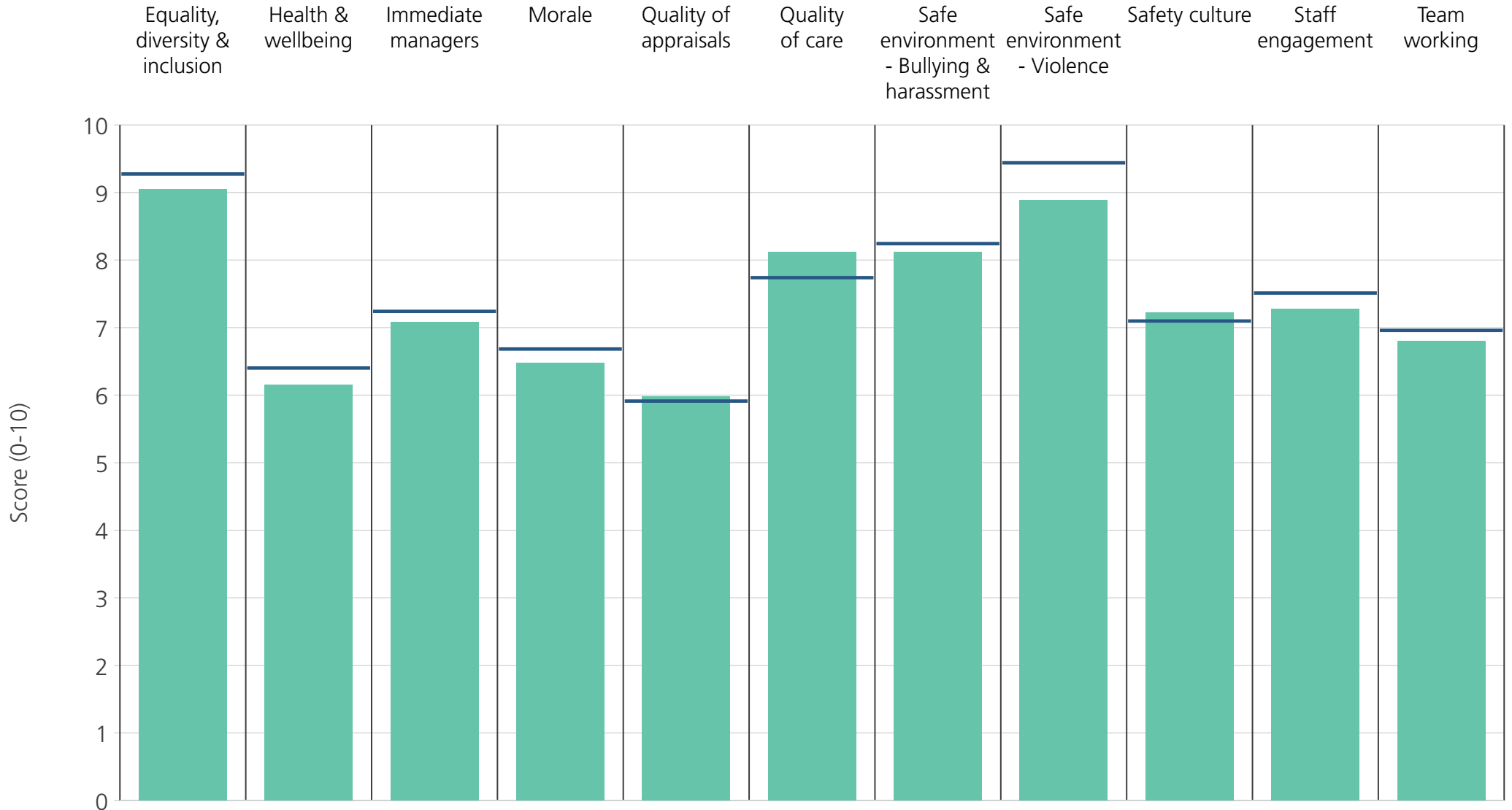
Directorates 1



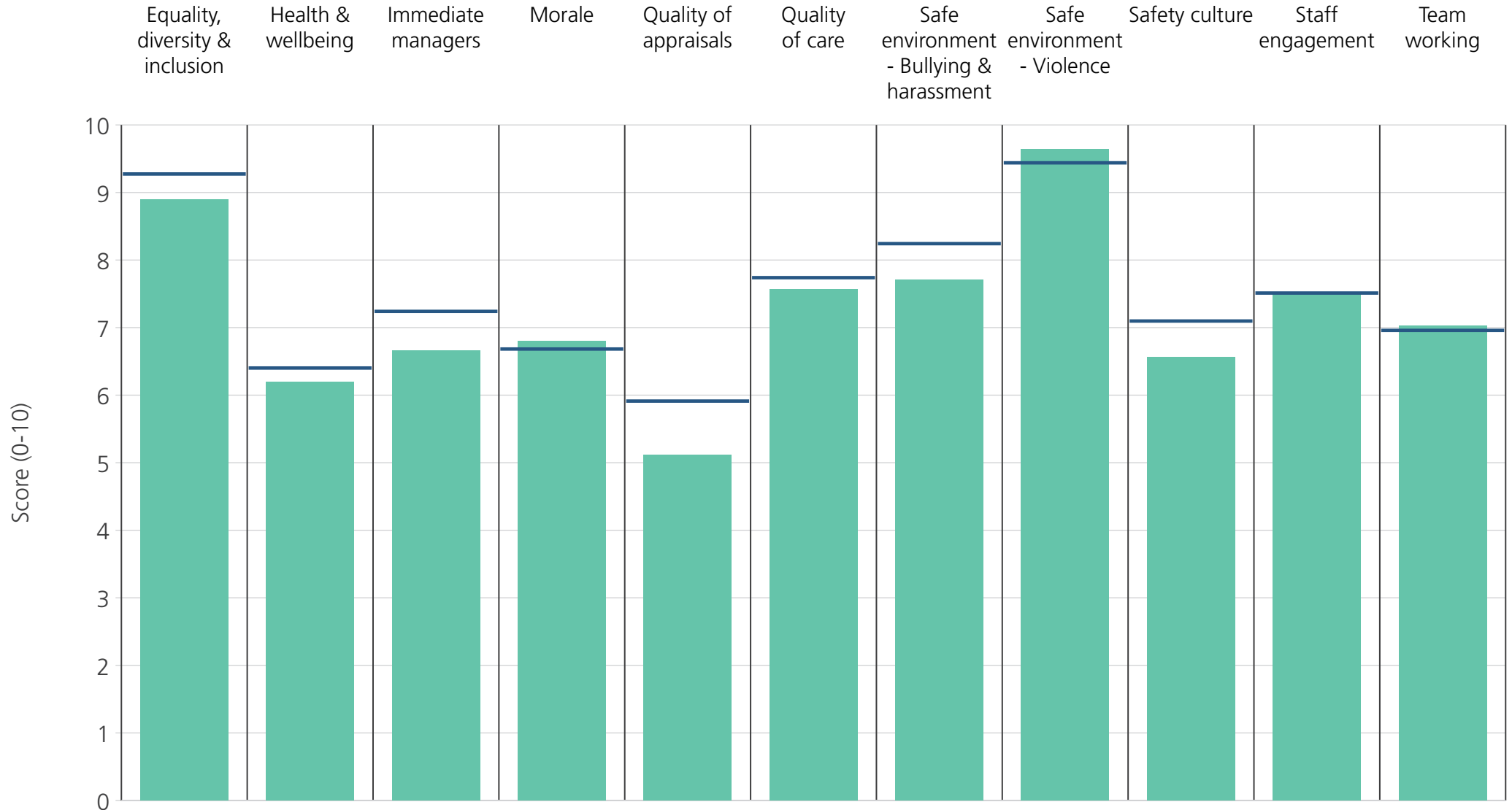
Directorate	9.3	6.2	7.5	6.6	6.1	7.7	7.8	9.2	7.3	7.7	7.1
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	515	520	519	506	460	520	513	513	511	527	521



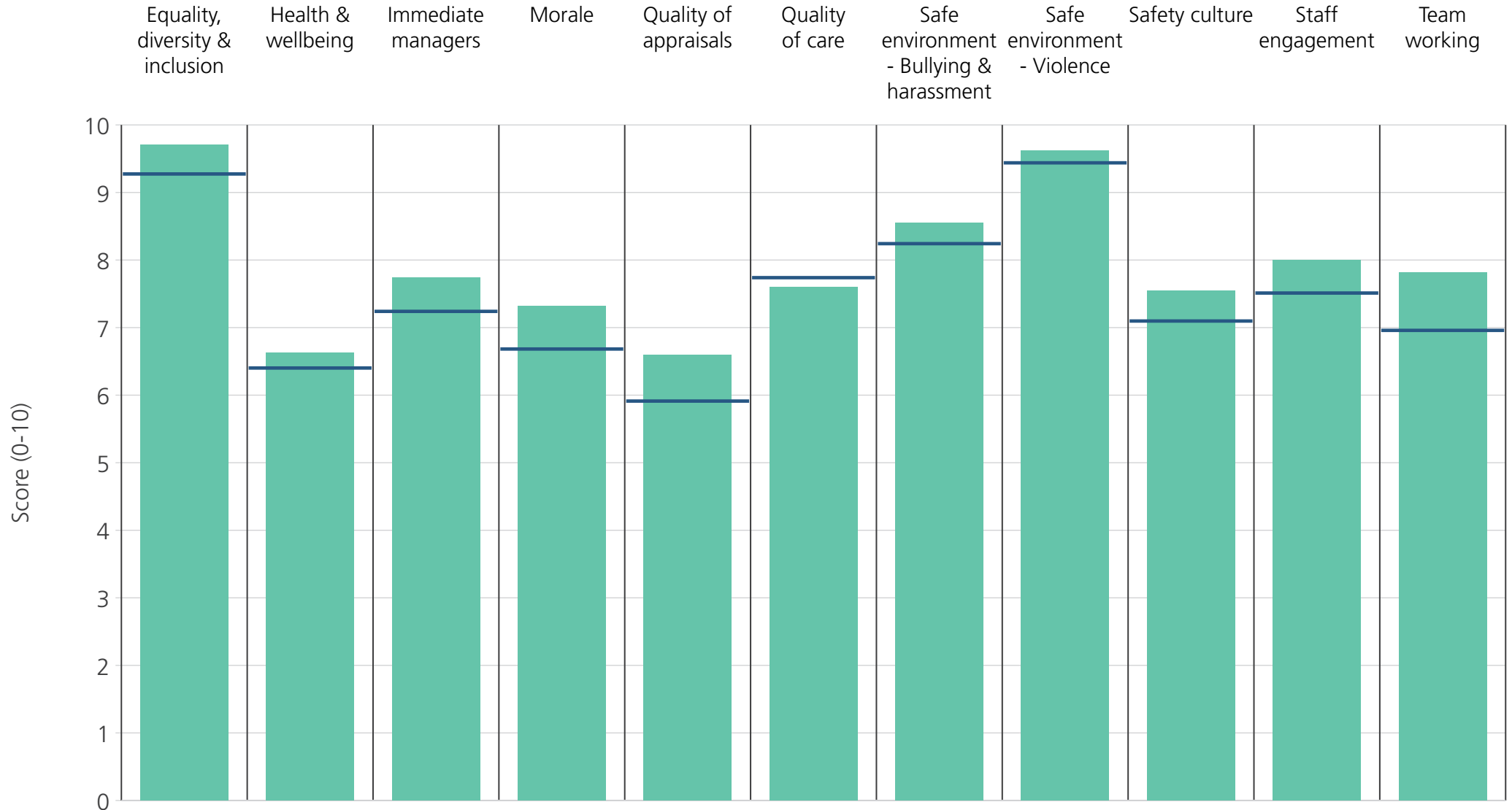
Directorate	9.5	6.7	7.3	6.7	5.7	7.7	8.6	9.8	7.0	7.5	6.9
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	587	591	591	582	522	376	583	590	587	594	583



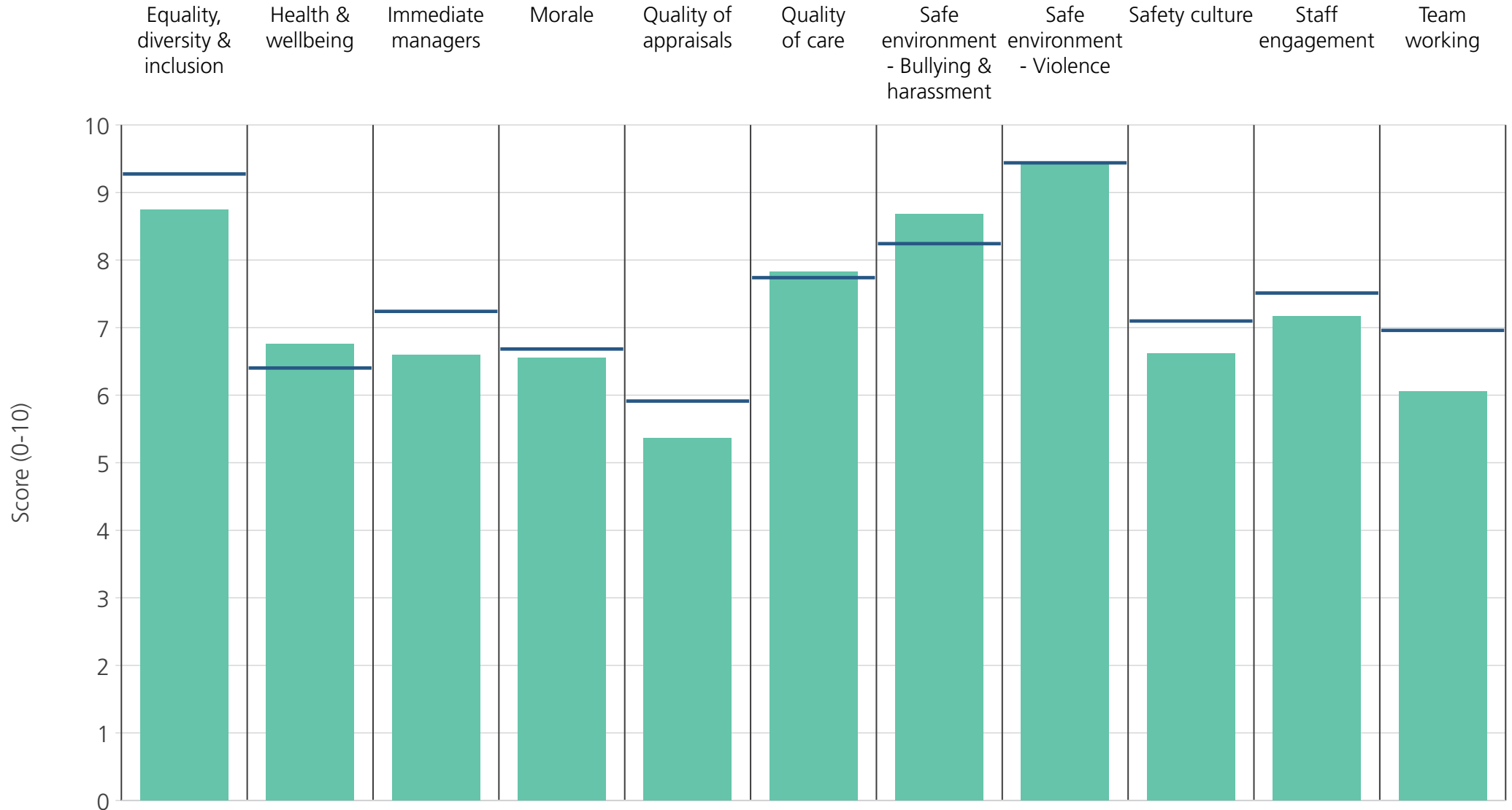
Directorate	9.0	6.2	7.1	6.5	6.0	8.1	8.1	8.9	7.2	7.3	6.8
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	337	340	340	334	290	342	334	334	336	346	341



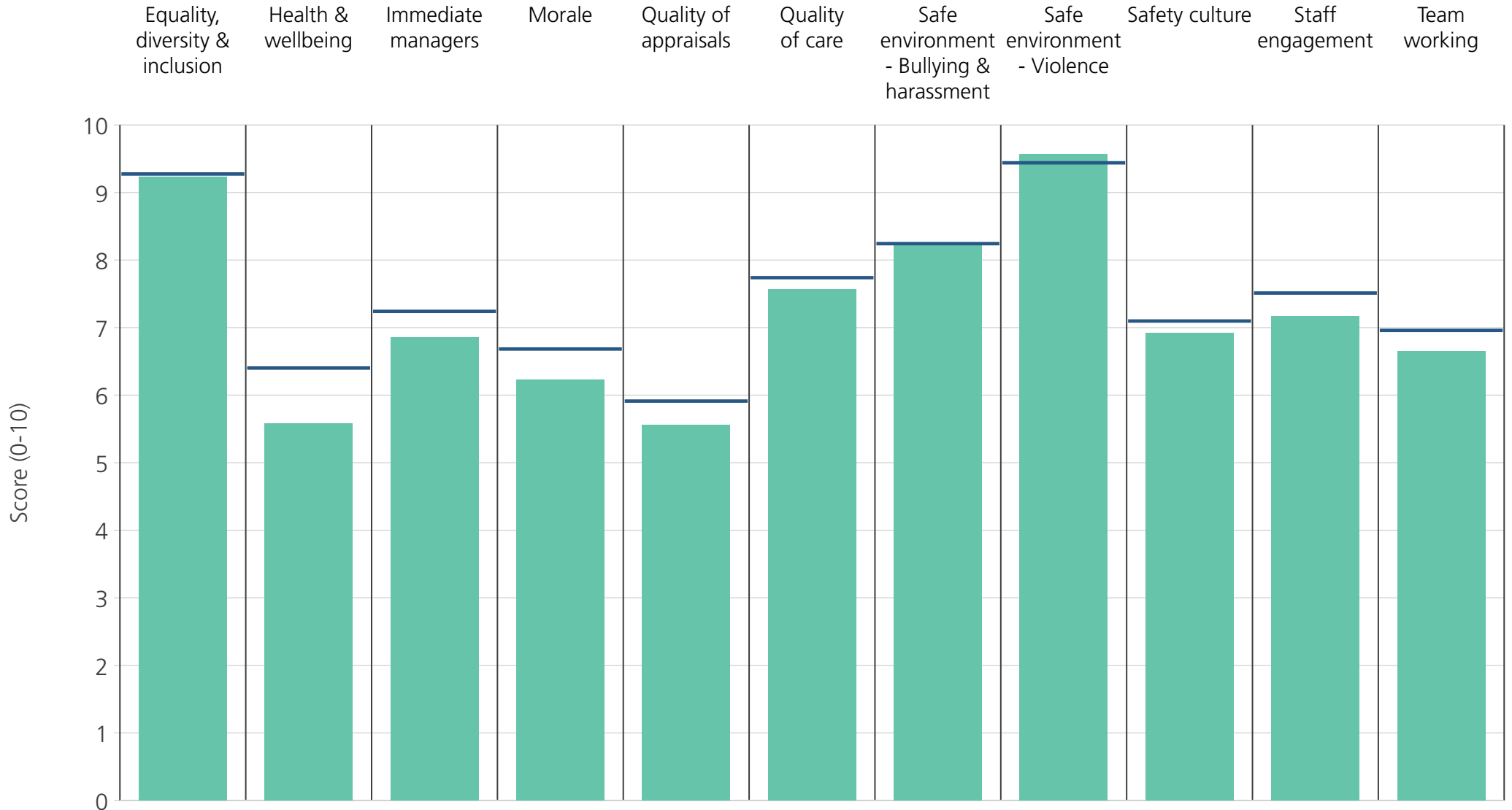
Directorate	8.9	6.2	6.7	6.8	5.1	7.6	7.7	9.6	6.6	7.5	7.0
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	138	140	139	136	116	139	138	139	137	141	140



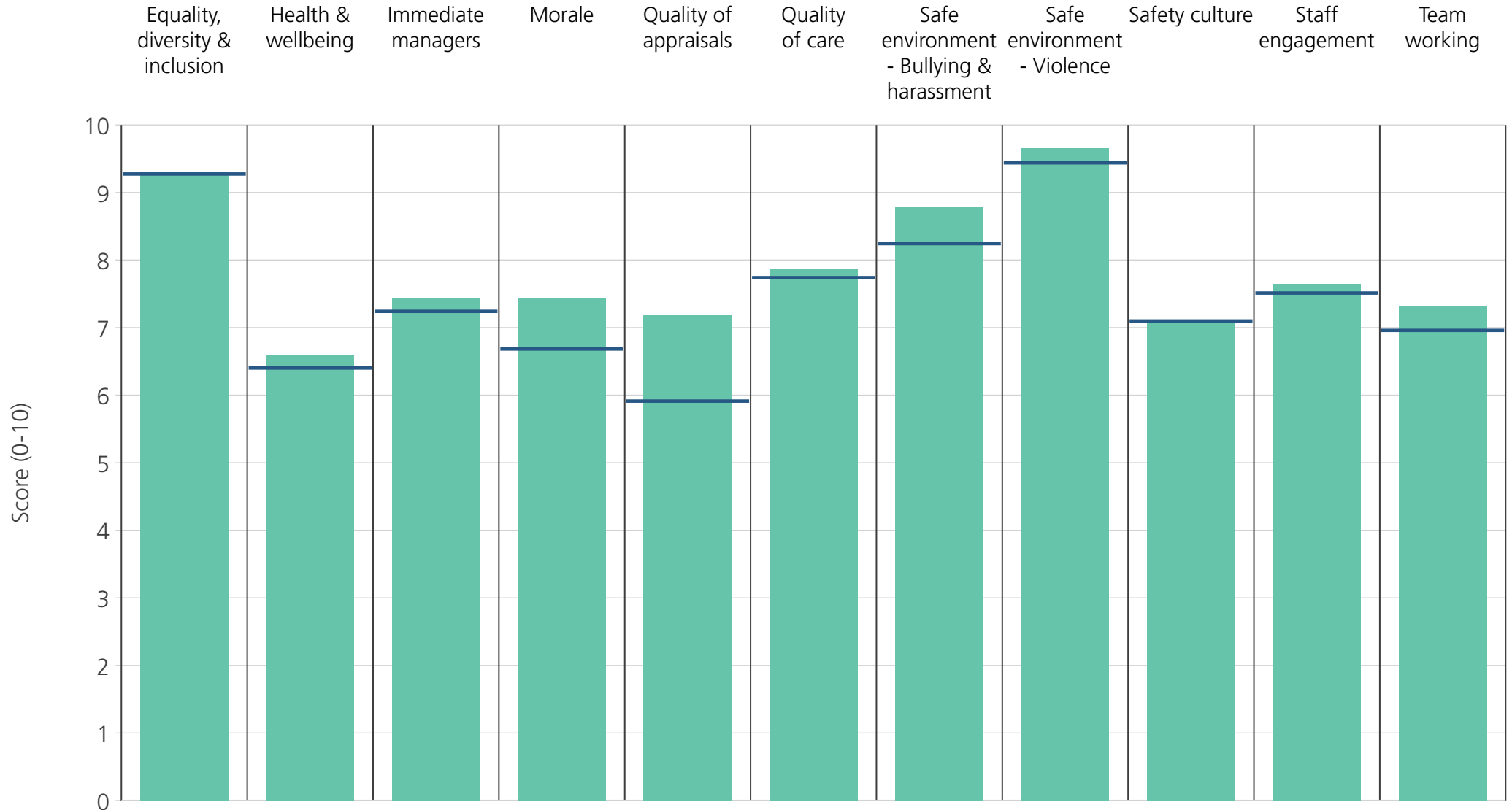
Directorate	9.7	6.6	7.7	7.3	6.6	7.6	8.6	9.6	7.6	8.0	7.8
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	199	200	201	199	191	202	200	200	200	202	199



Directorate	8.7	6.8	6.6	6.6	5.4	7.8	8.7	9.4	6.6	7.2	6.1
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	144	144	143	141	114	124	139	138	143	145	142

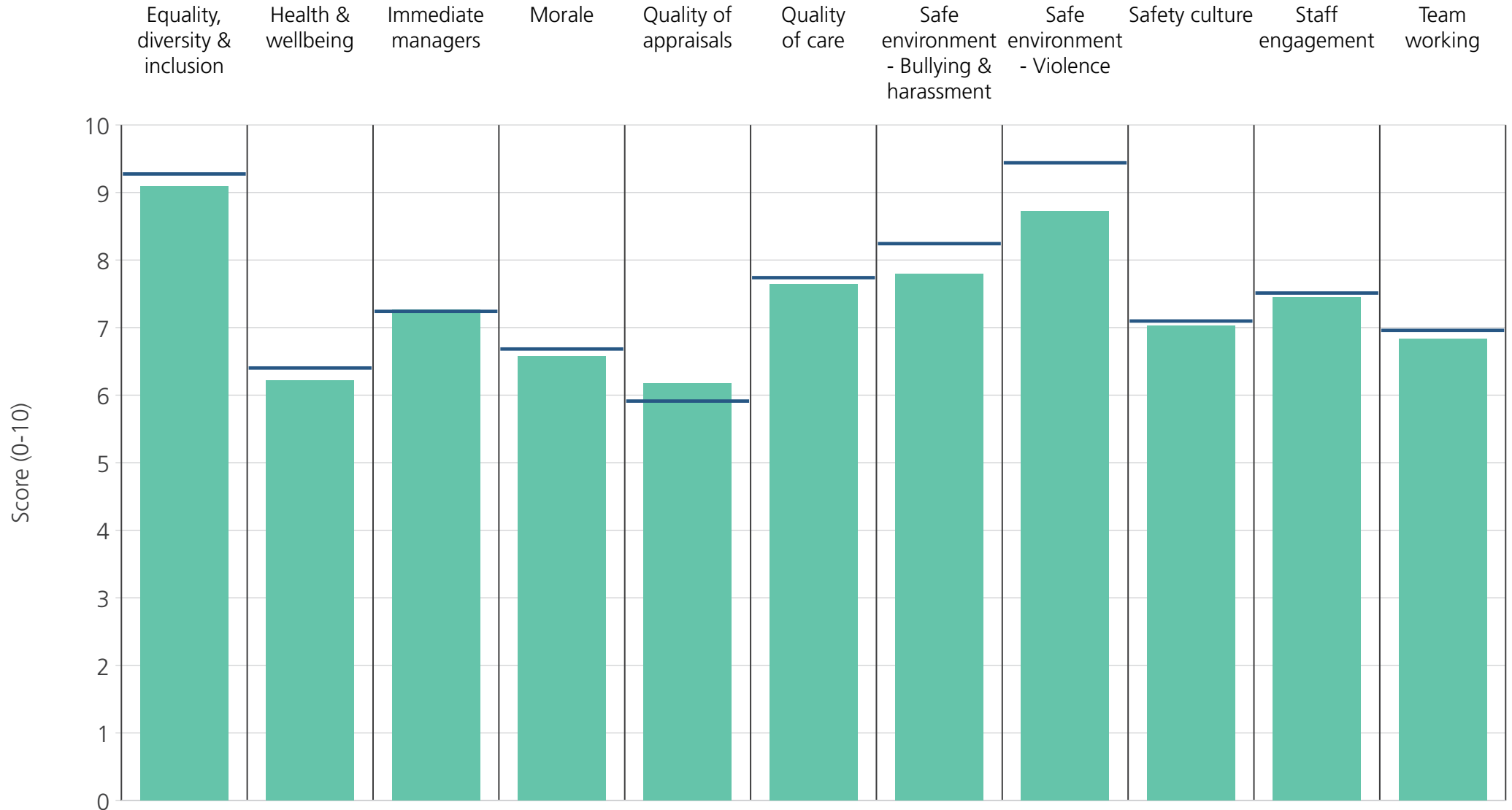


Directorate	9.2	5.6	6.9	6.2	5.6	7.6	8.3	9.6	6.9	7.2	6.7
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	93	93	94	90	74	94	92	93	91	94	90

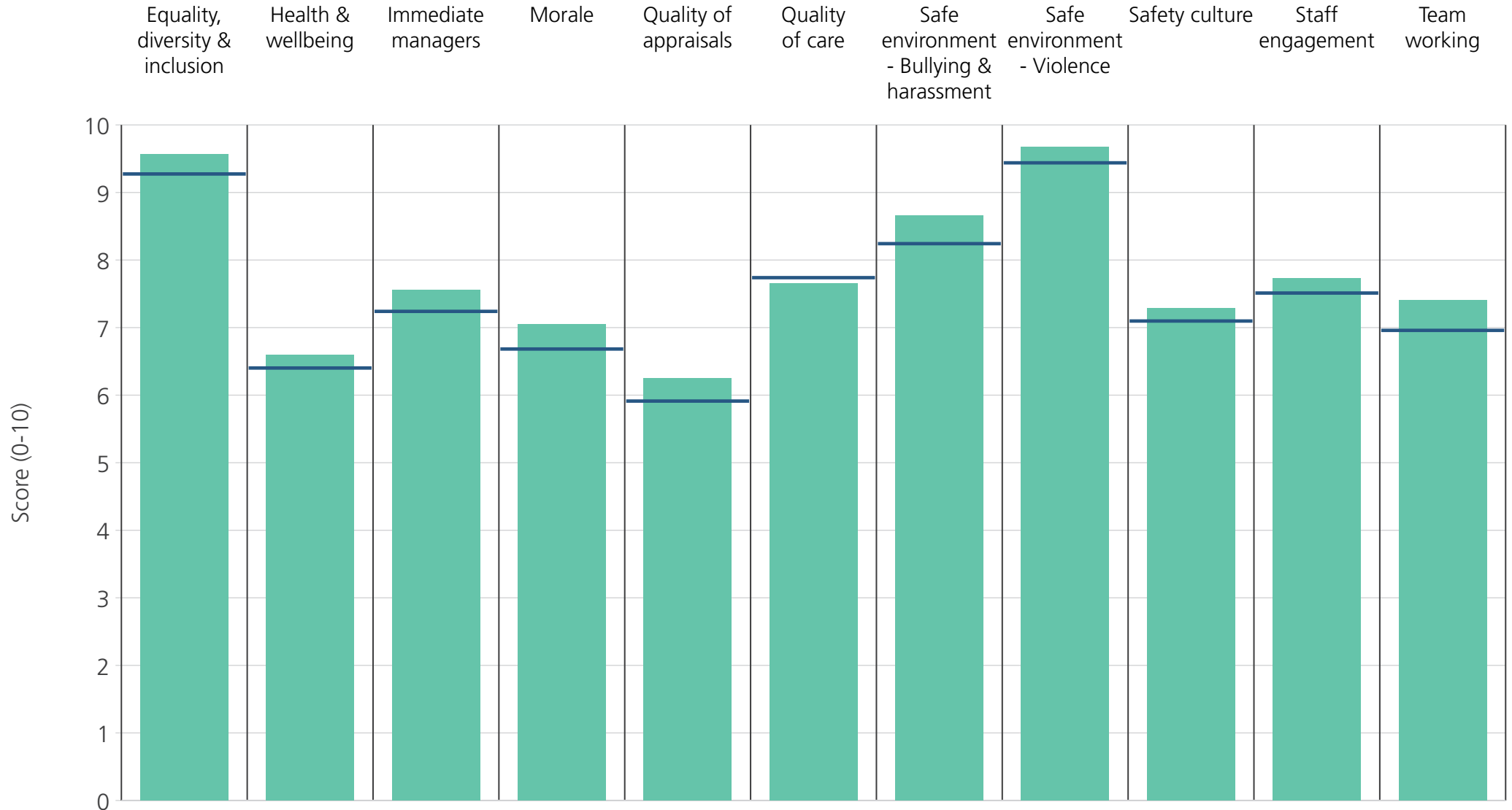


Directorate	9.3	6.6	7.4	7.4	7.2	7.9	8.8	9.6	7.1	7.6	7.3
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	19	19	19	19	16	18	19	19	19	19	19

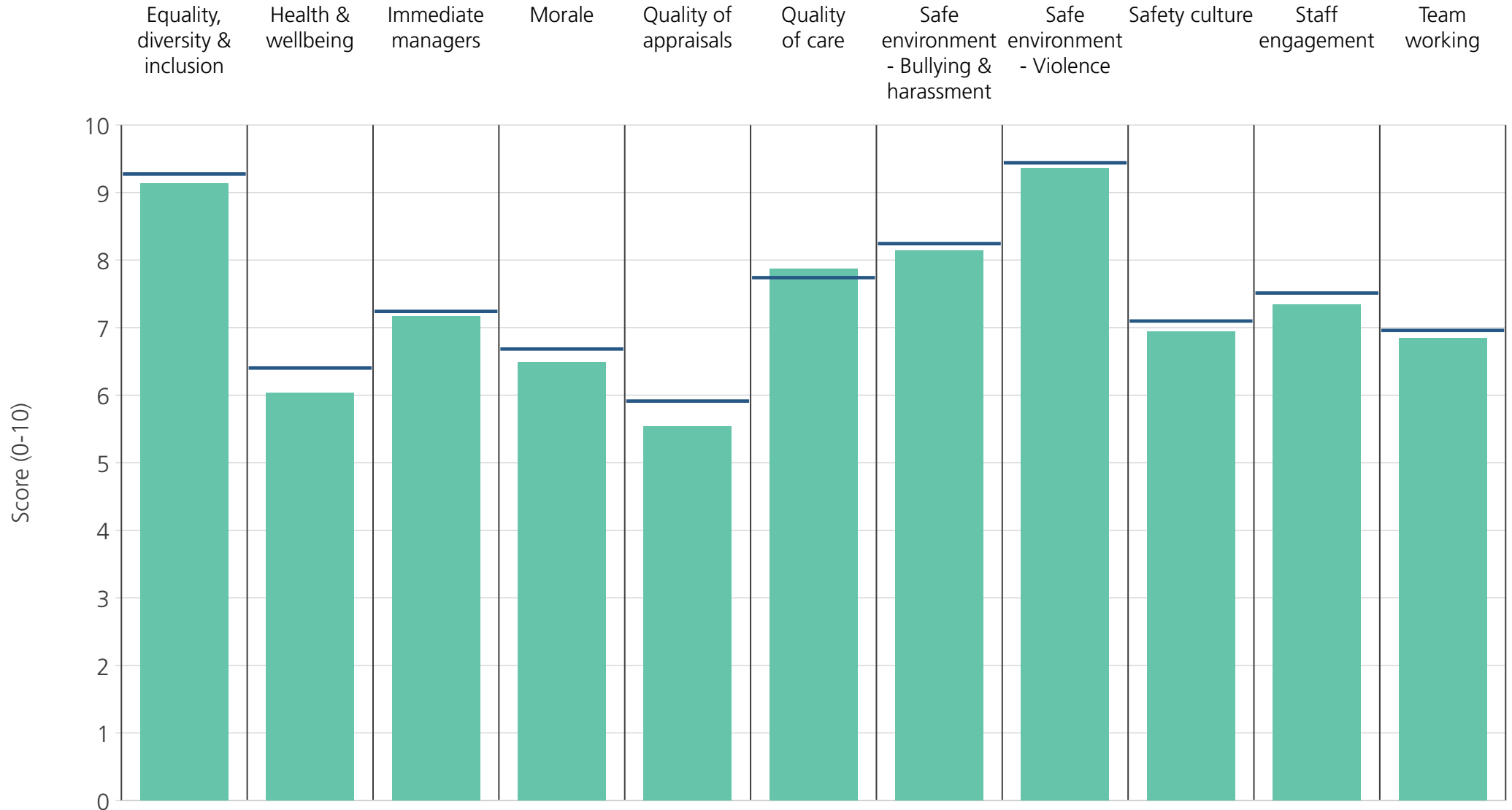
Directorates 2



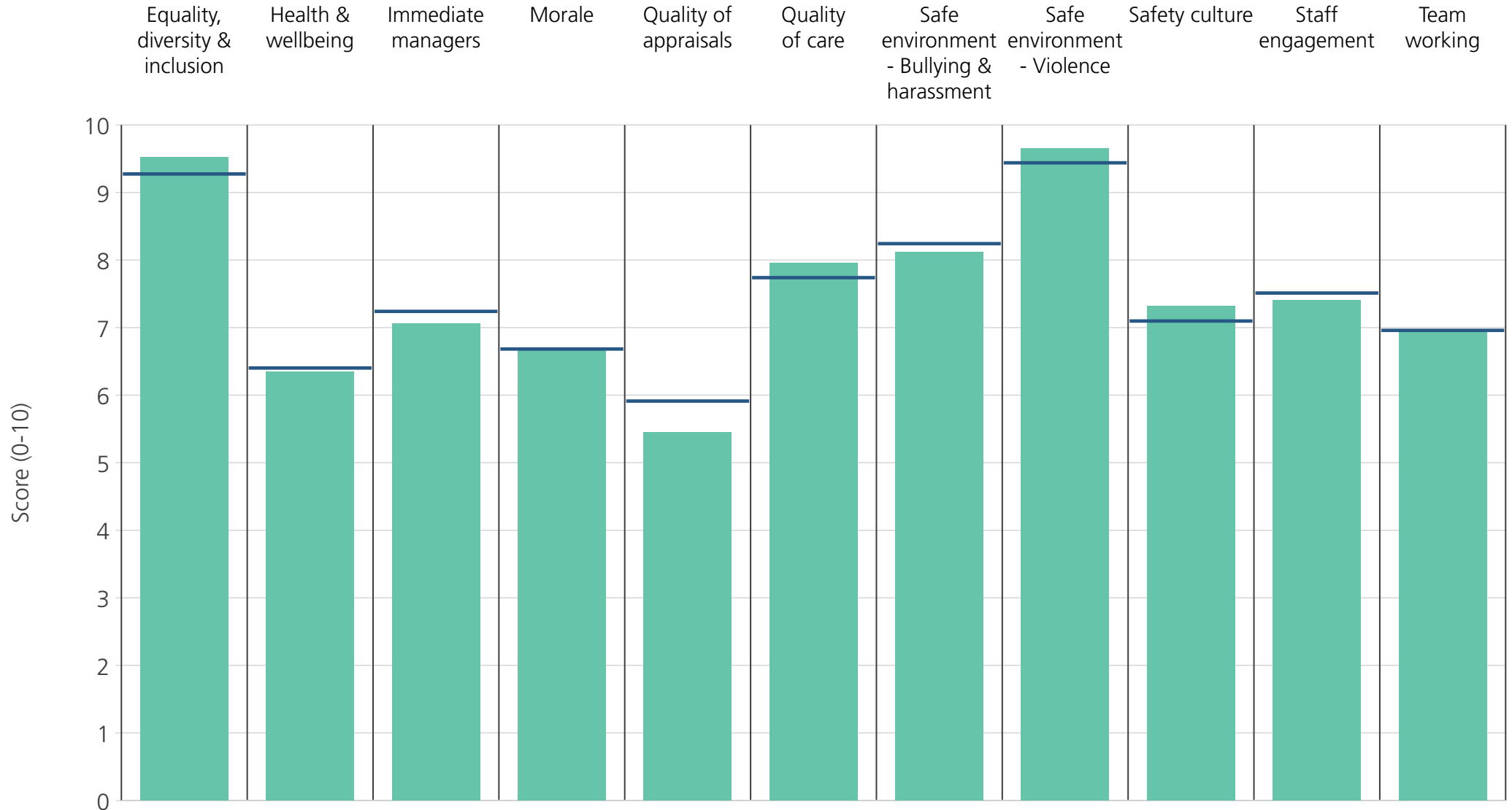
Directorate	9.1	6.2	7.3	6.6	6.2	7.6	7.8	8.7	7.0	7.4	6.8
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	418	424	421	408	362	409	416	414	415	428	421



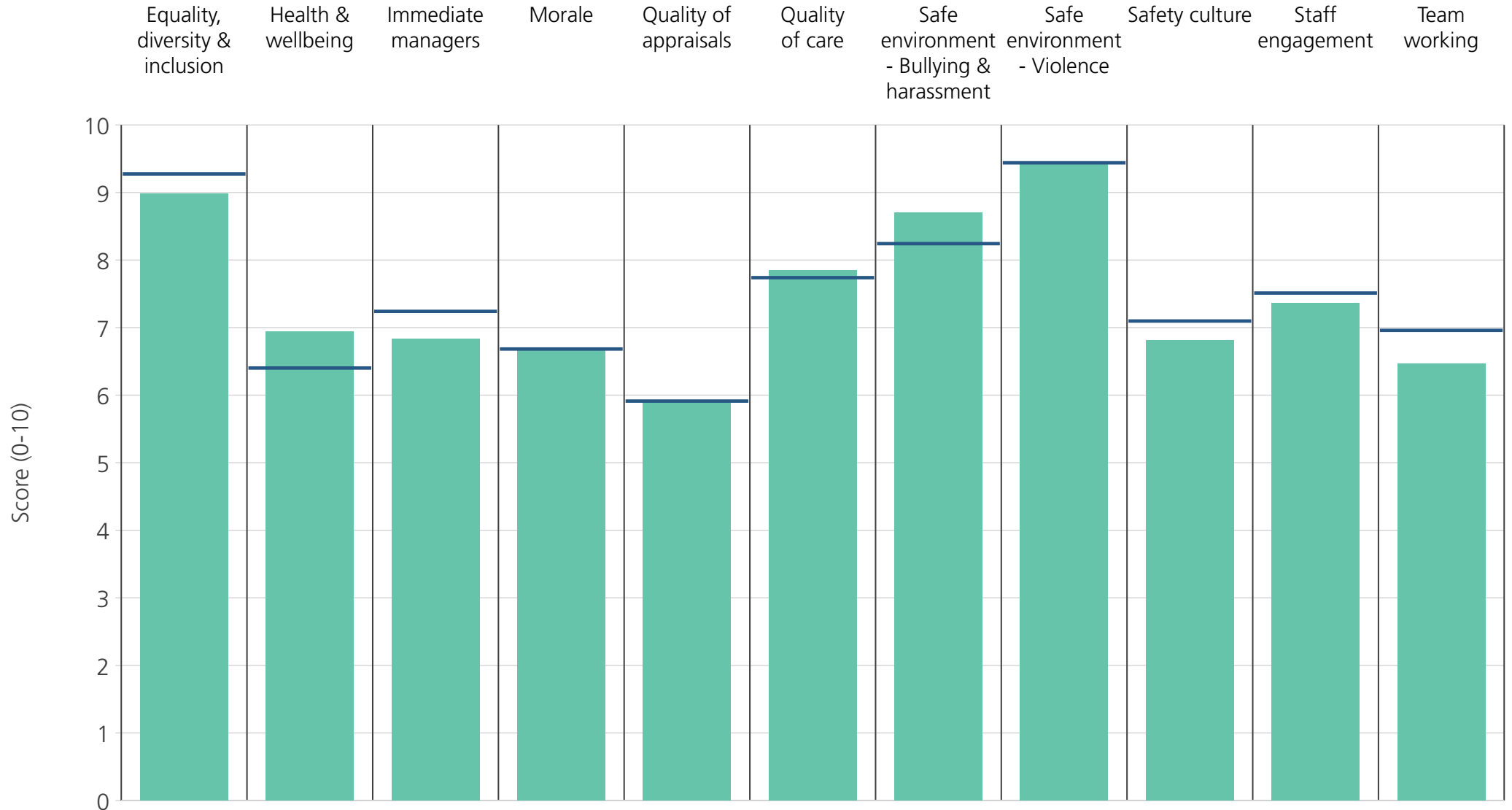
Directorate	9.6	6.6	7.6	7.0	6.3	7.7	8.7	9.7	7.3	7.7	7.4
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	423	425	426	421	395	402	423	423	422	430	423



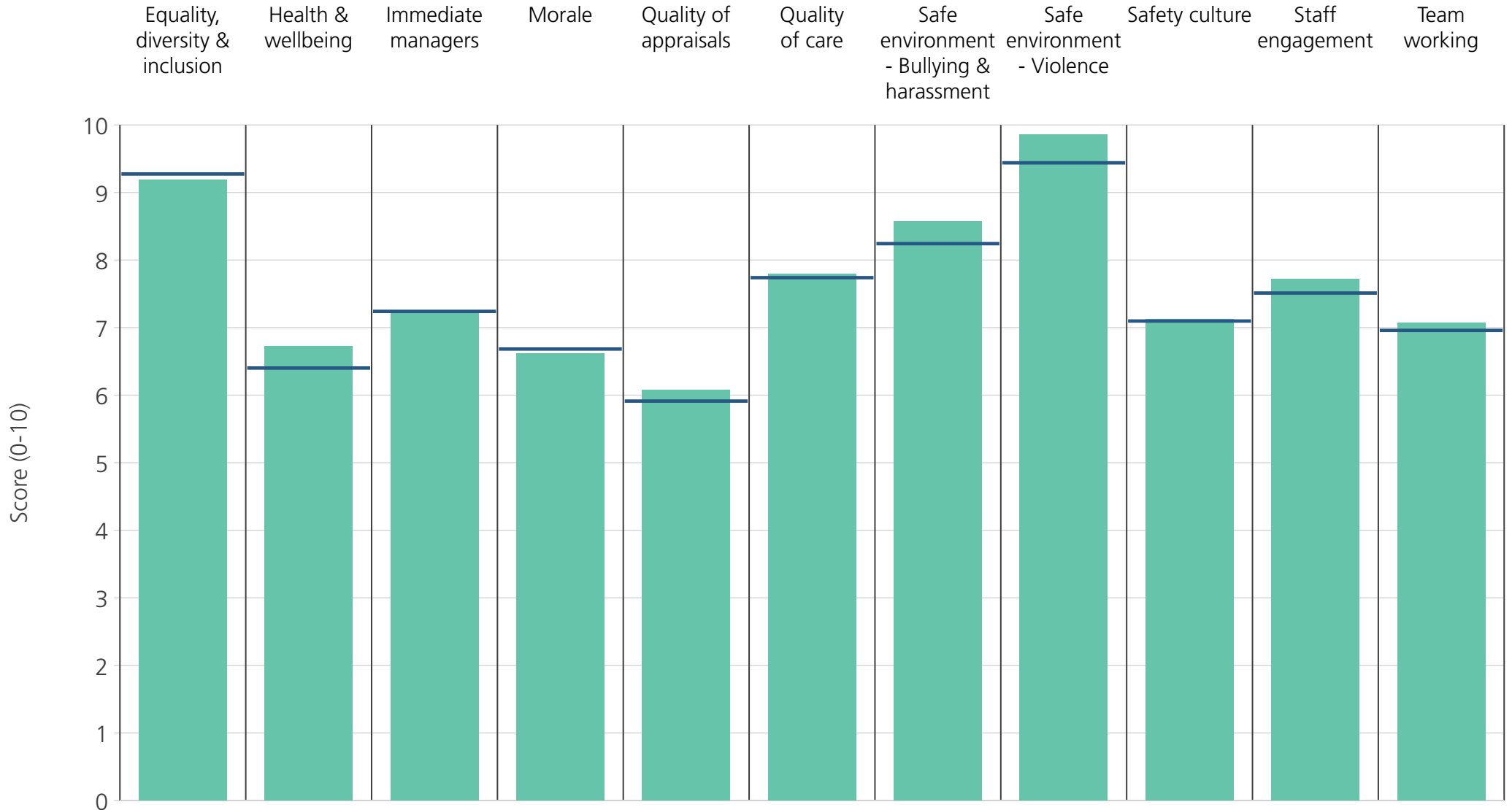
Directorate	9.1	6.0	7.2	6.5	5.5	7.9	8.1	9.4	6.9	7.3	6.8
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	331	332	334	326	276	326	328	332	330	339	333



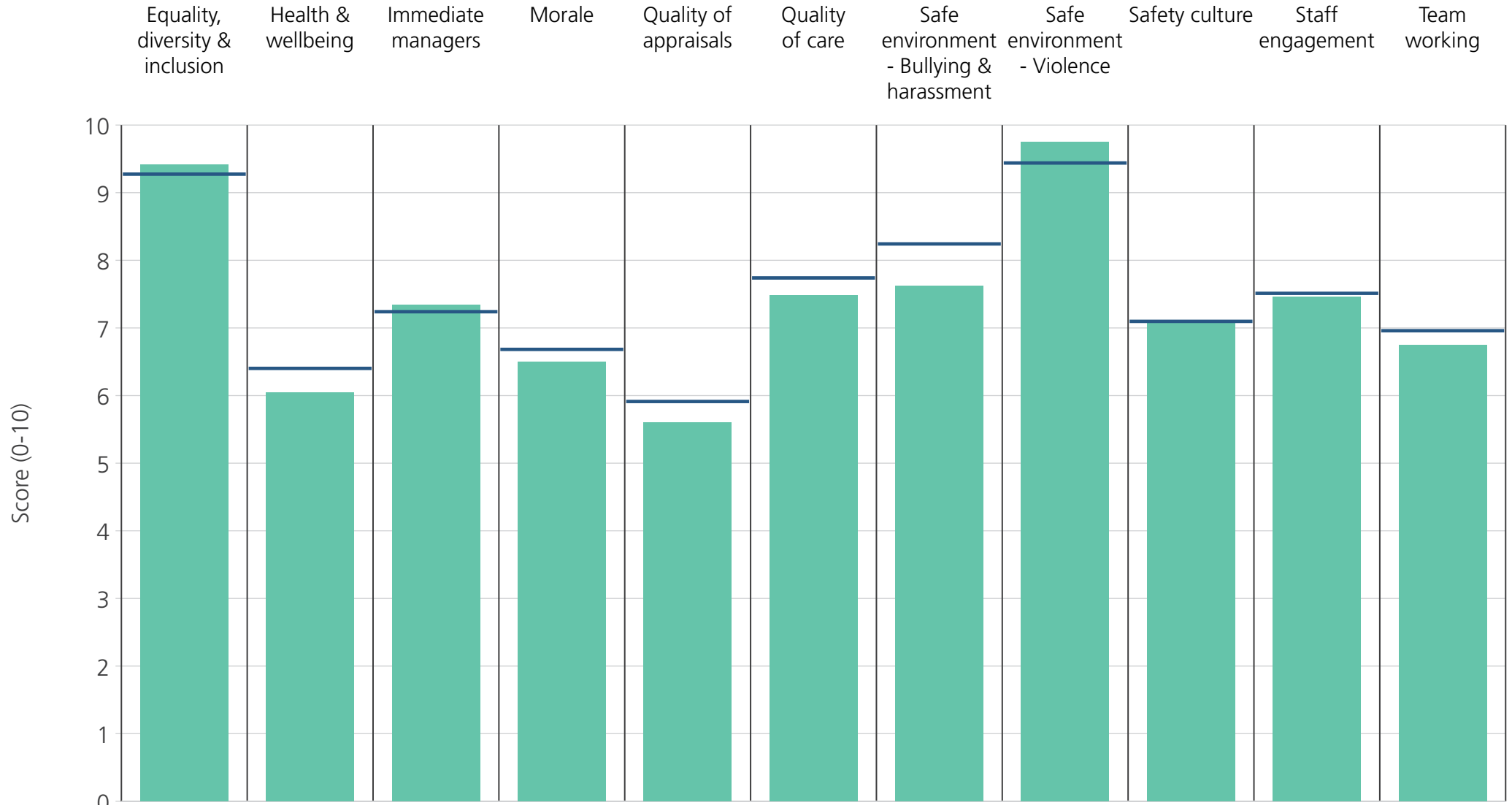
Directorate	9.5	6.4	7.1	6.7	5.4	8.0	8.1	9.7	7.3	7.4	7.0
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	239	244	245	239	218	232	239	243	240	247	244



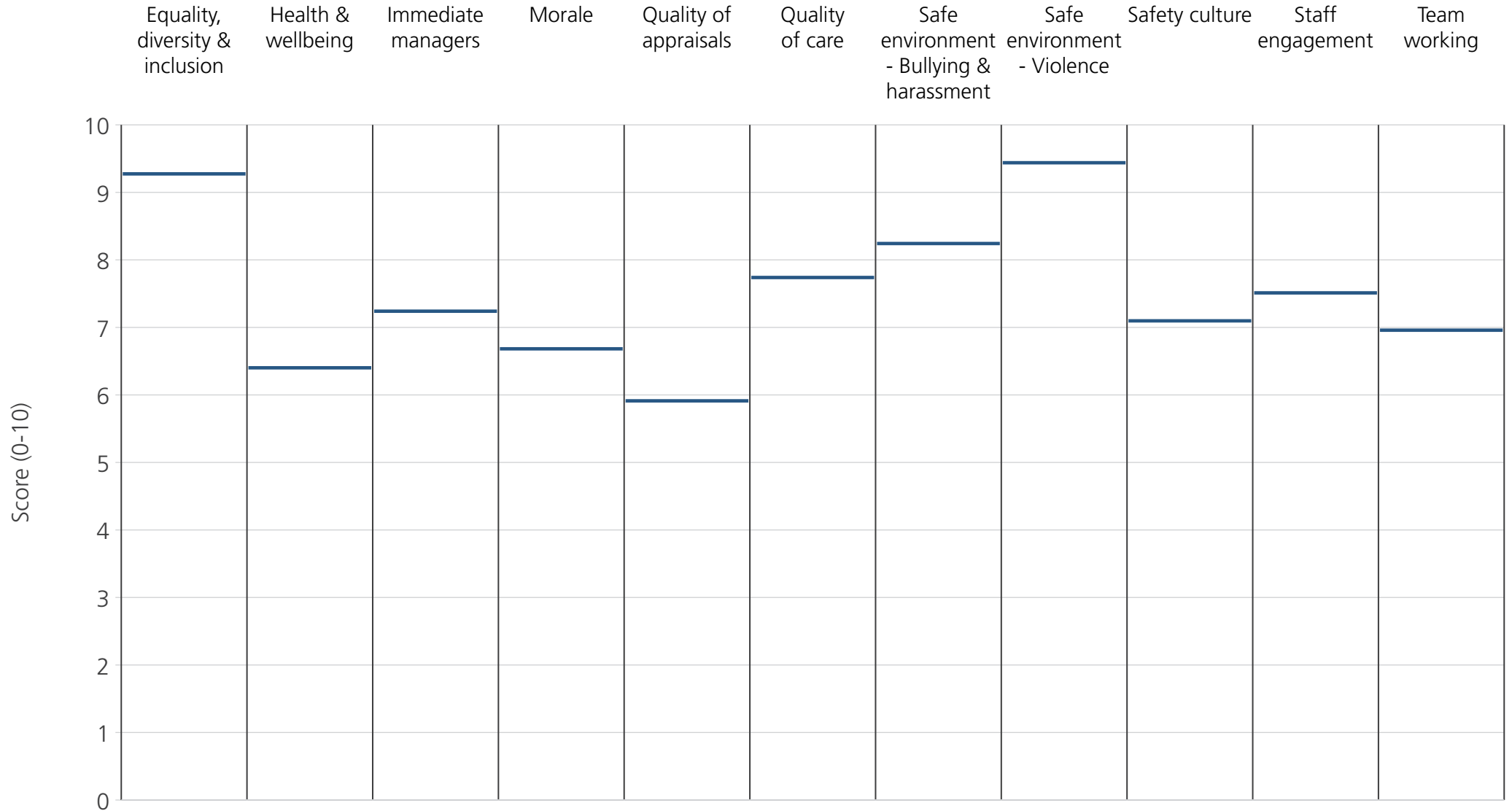
Directorate	9.0	6.9	6.8	6.7	5.9	7.8	8.7	9.5	6.8	7.4	6.5
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	192	193	192	189	157	145	185	186	191	194	189



Directorate	9.2	6.7	7.2	6.6	6.1	7.8	8.6	9.9	7.1	7.7	7.1
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	264	264	264	261	228	141	262	264	263	264	260



Directorate	9.4	6.0	7.3	6.5	5.6	7.5	7.6	9.7	7.1	7.5	6.7
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	158	158	157	156	141	155	158	157	156	159	158



Directorate	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Your org	9.3	6.4	7.2	6.7	5.9	7.7	8.2	9.4	7.1	7.5	7.0
Responses	7	7	7	7	6	5	7	7	7	7	7