

# University Hospitals of North Midlands NHS Trust

2019 NHS Staff Survey

**Directorate Report**

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This directorate report for University Hospitals of North Midlands NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by University Hospitals of North Midlands NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

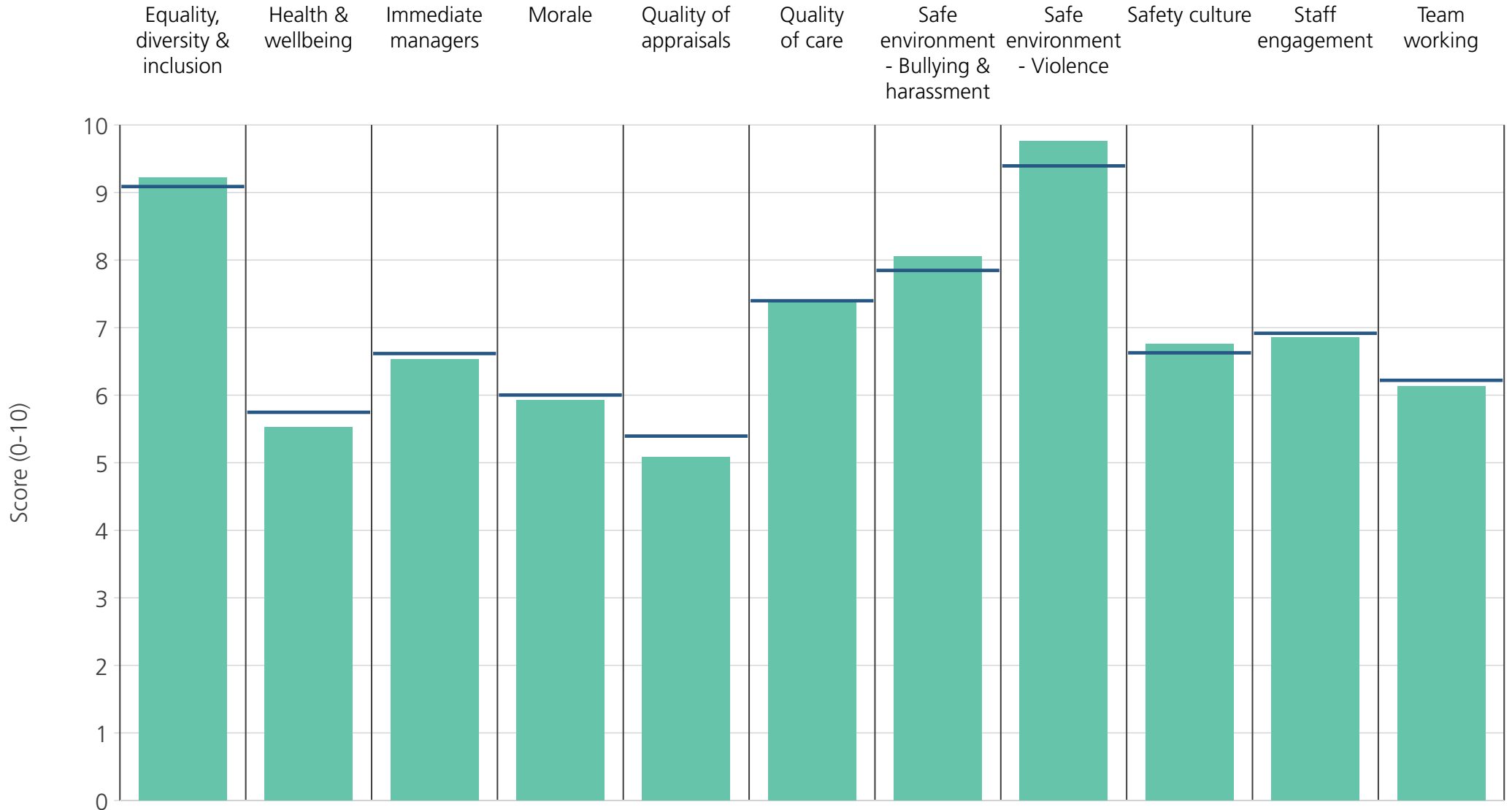
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



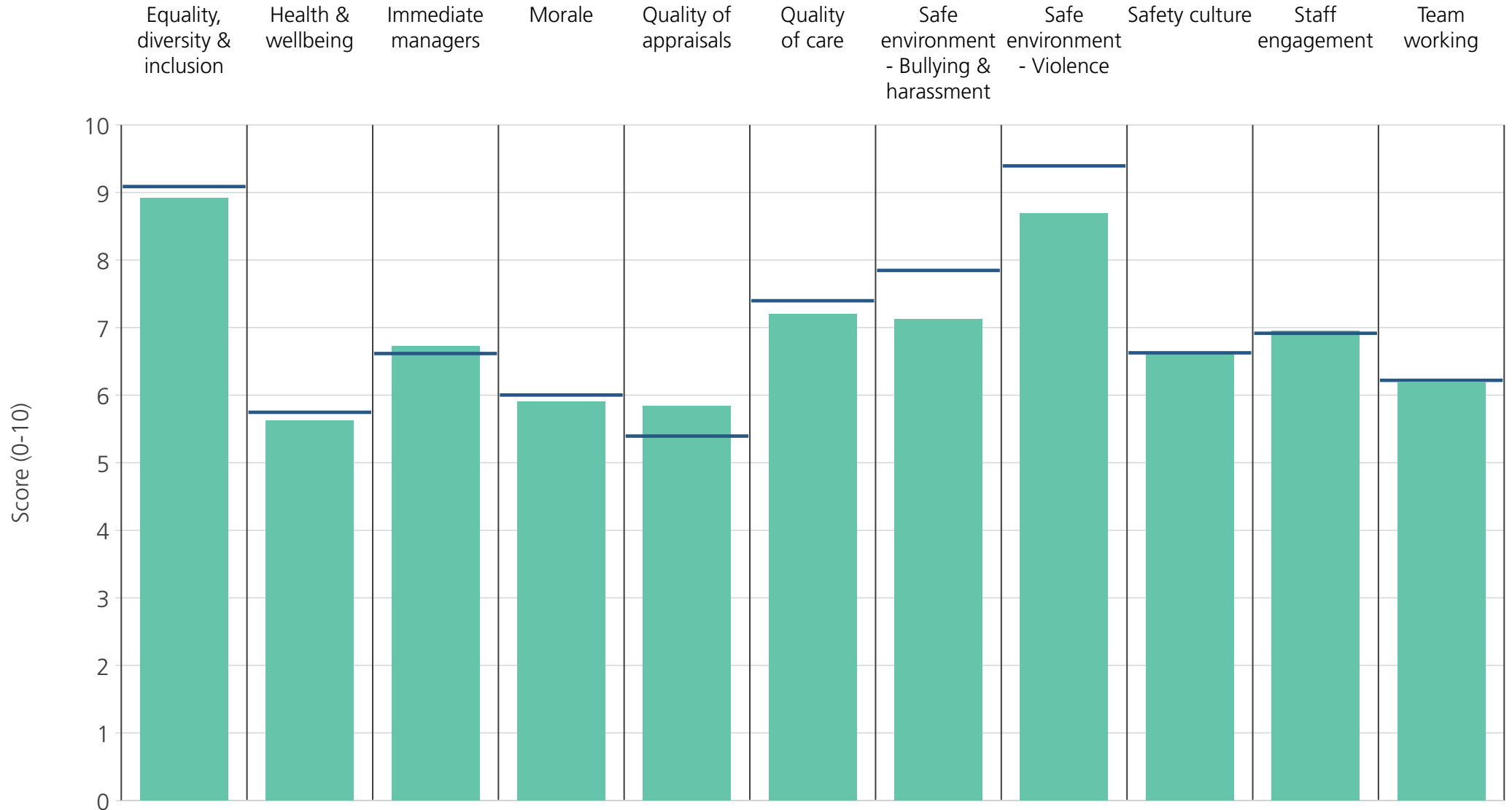
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

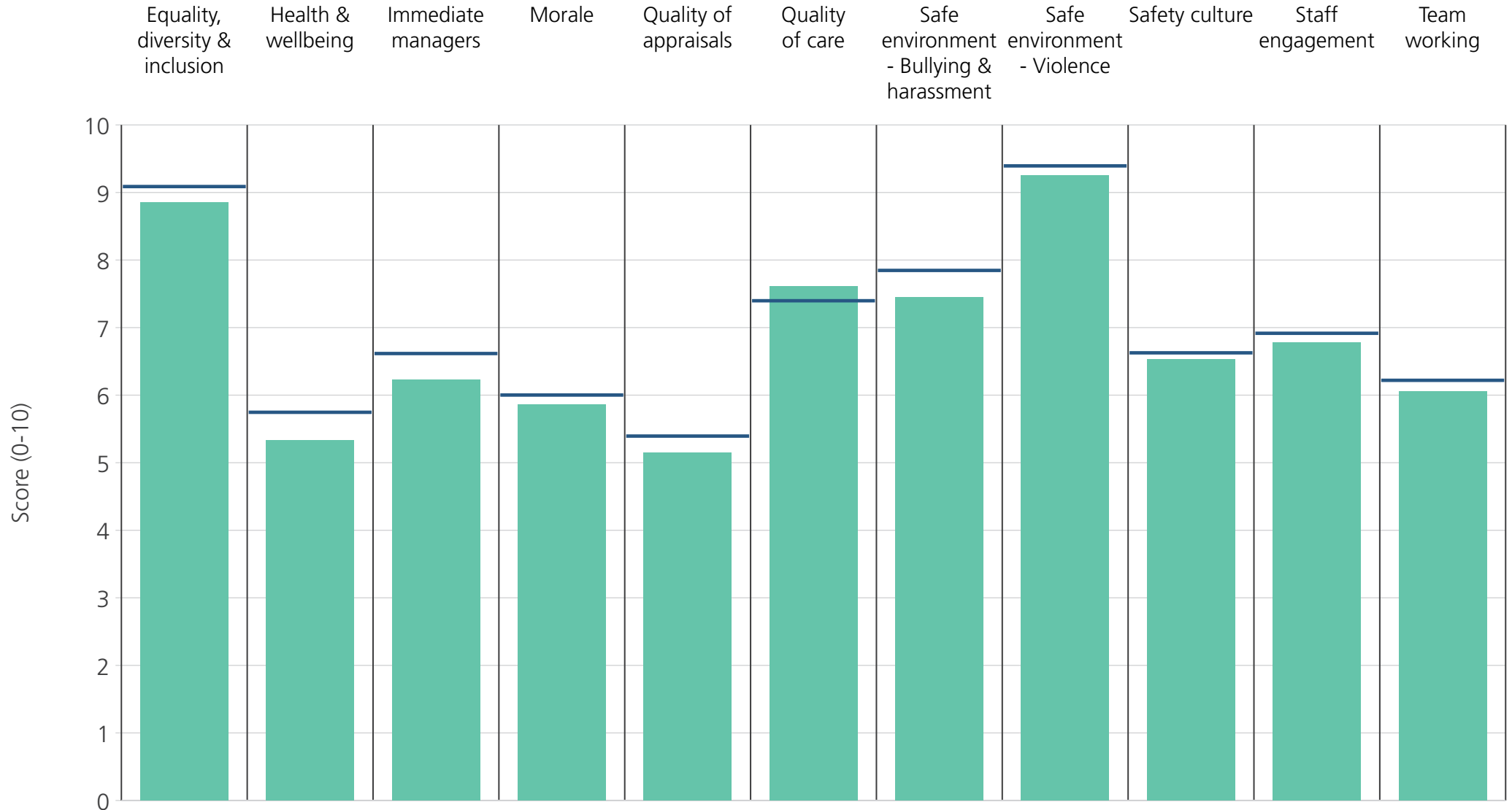
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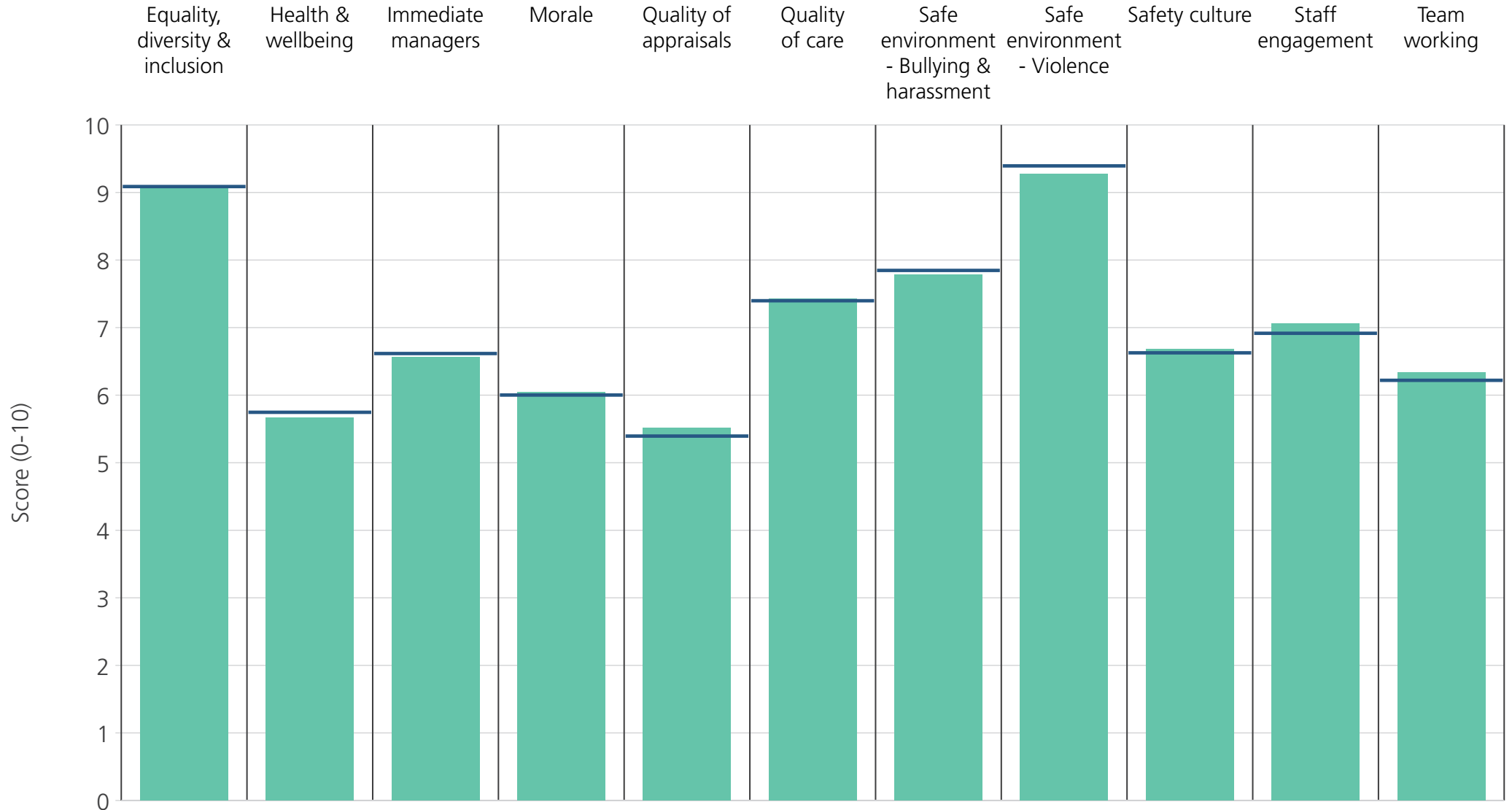
<b>Directorate</b>	9.2	5.5	6.5	5.9	5.1	7.4	8.1	9.8	6.8	6.9	6.1
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	1252	1265	1265	1231	1063	1187	1253	1258	1251	1279	1252



<b>Directorate</b>	8.9	5.6	6.7	5.9	5.8	7.2	7.1	8.7	6.6	7.0	6.2
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	890	898	898	877	725	879	890	886	888	914	899

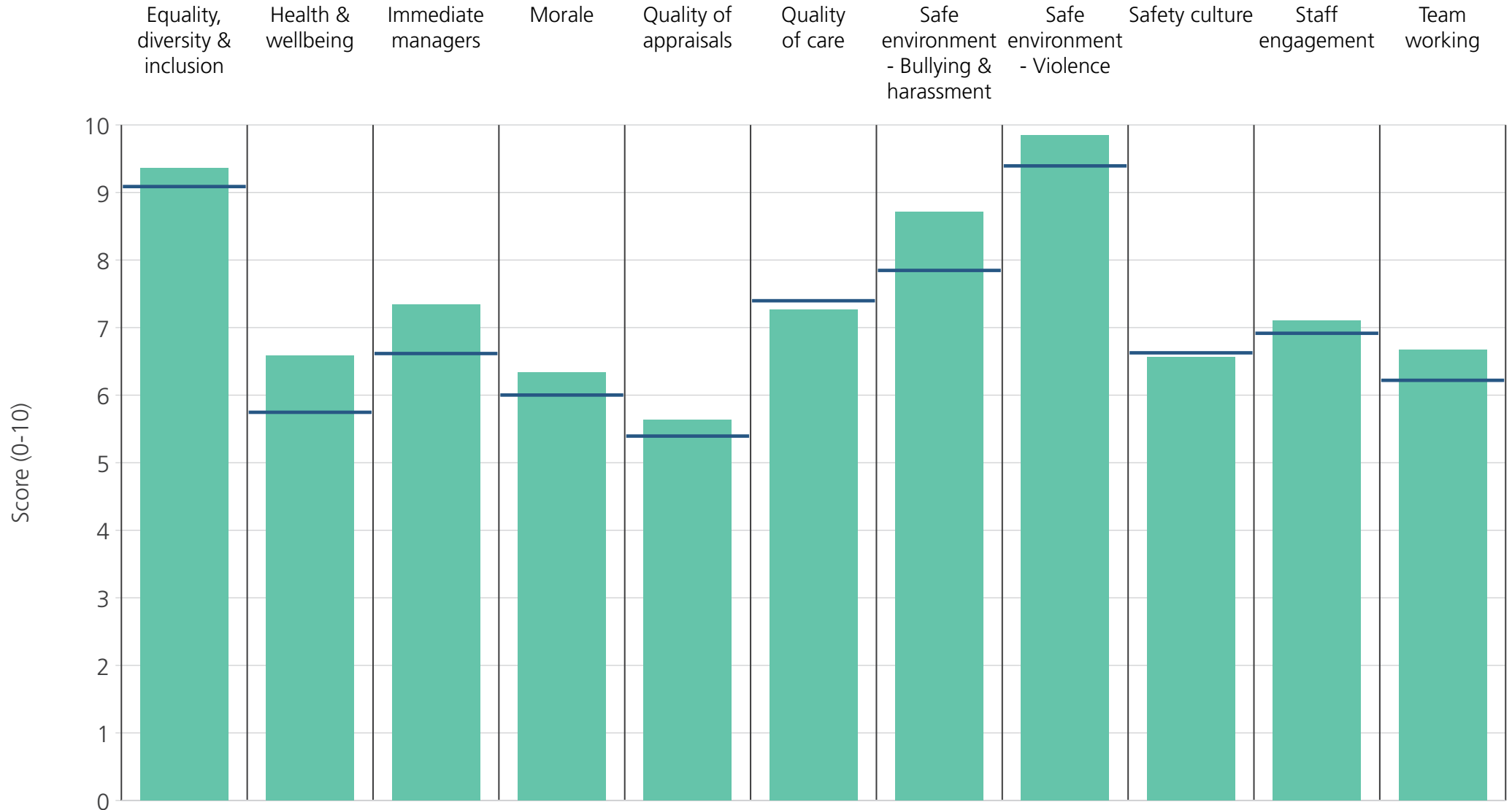


<b>Directorate</b>	8.9	5.3	6.2	5.9	5.1	7.6	7.4	9.3	6.5	6.8	6.1
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	921	926	930	911	763	893	915	917	920	943	929

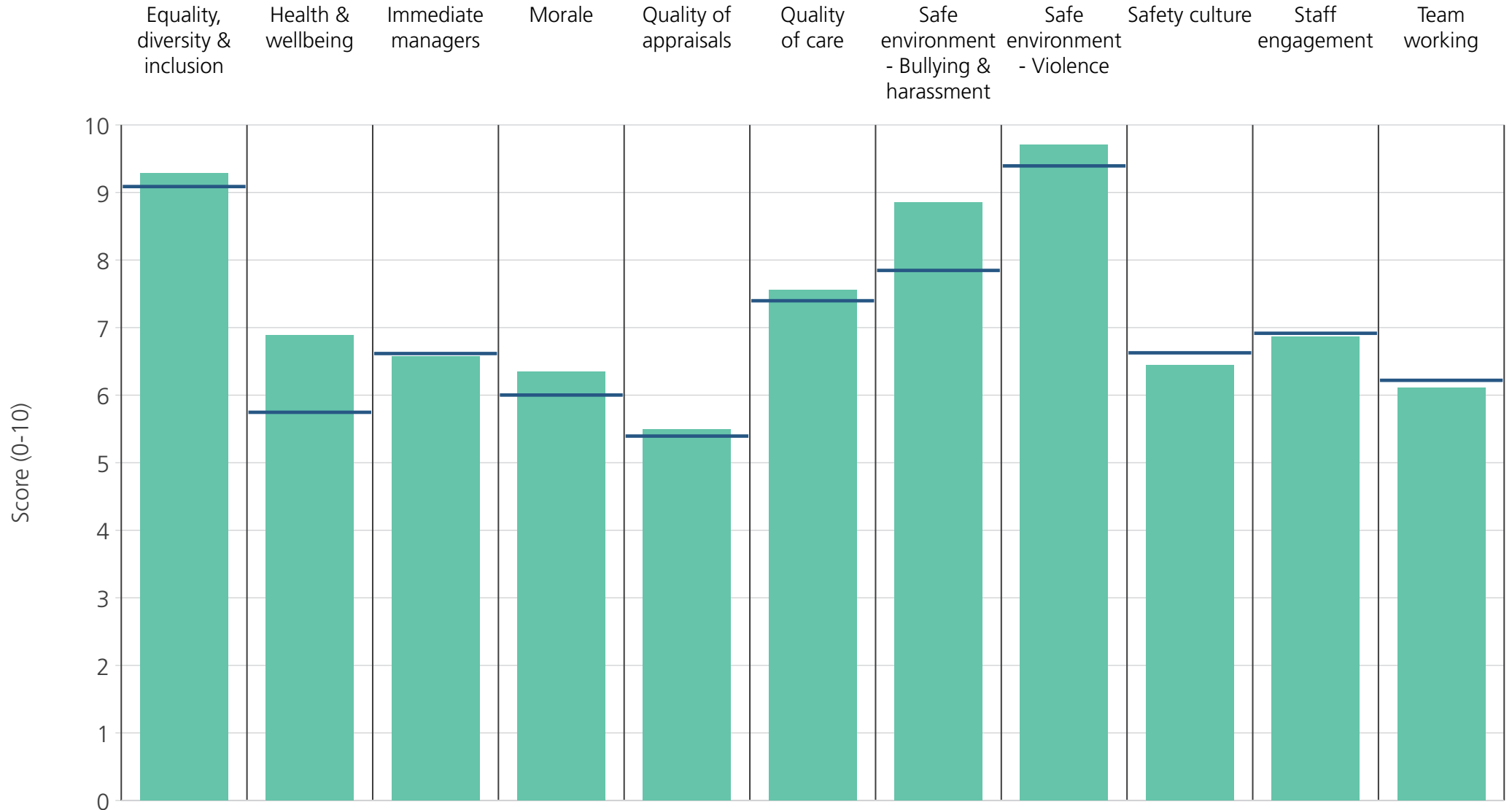


<b>Directorate</b>	9.1	5.7	6.6	6.0	5.5	7.4	7.8	9.3	6.7	7.1	6.3
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	547	550	549	533	452	525	542	544	542	558	539





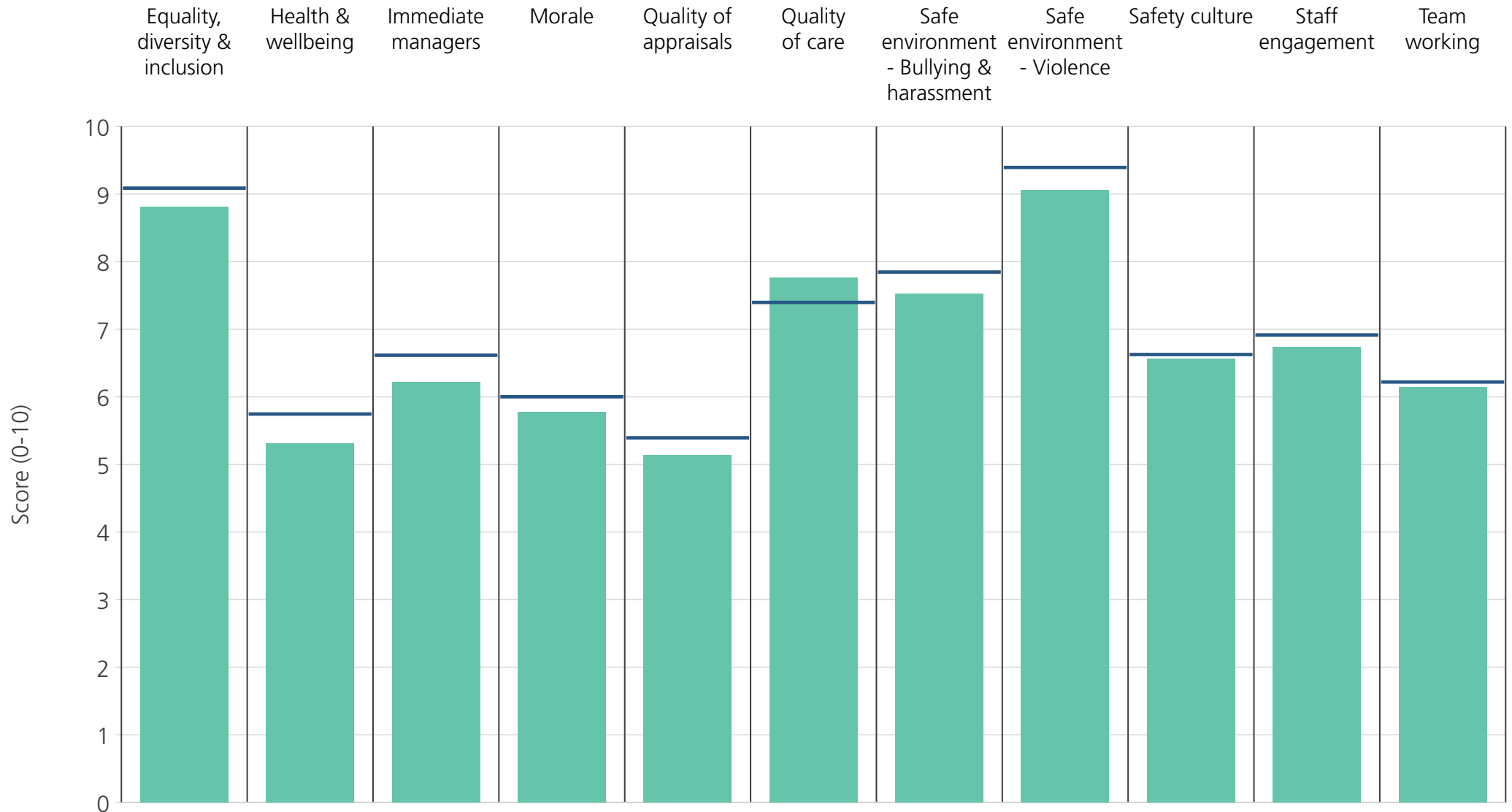
<b>Directorate</b>	9.4	6.6	7.3	6.3	5.6	7.3	8.7	9.9	6.6	7.1	6.7
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	589	591	593	586	529	322	589	591	586	600	591



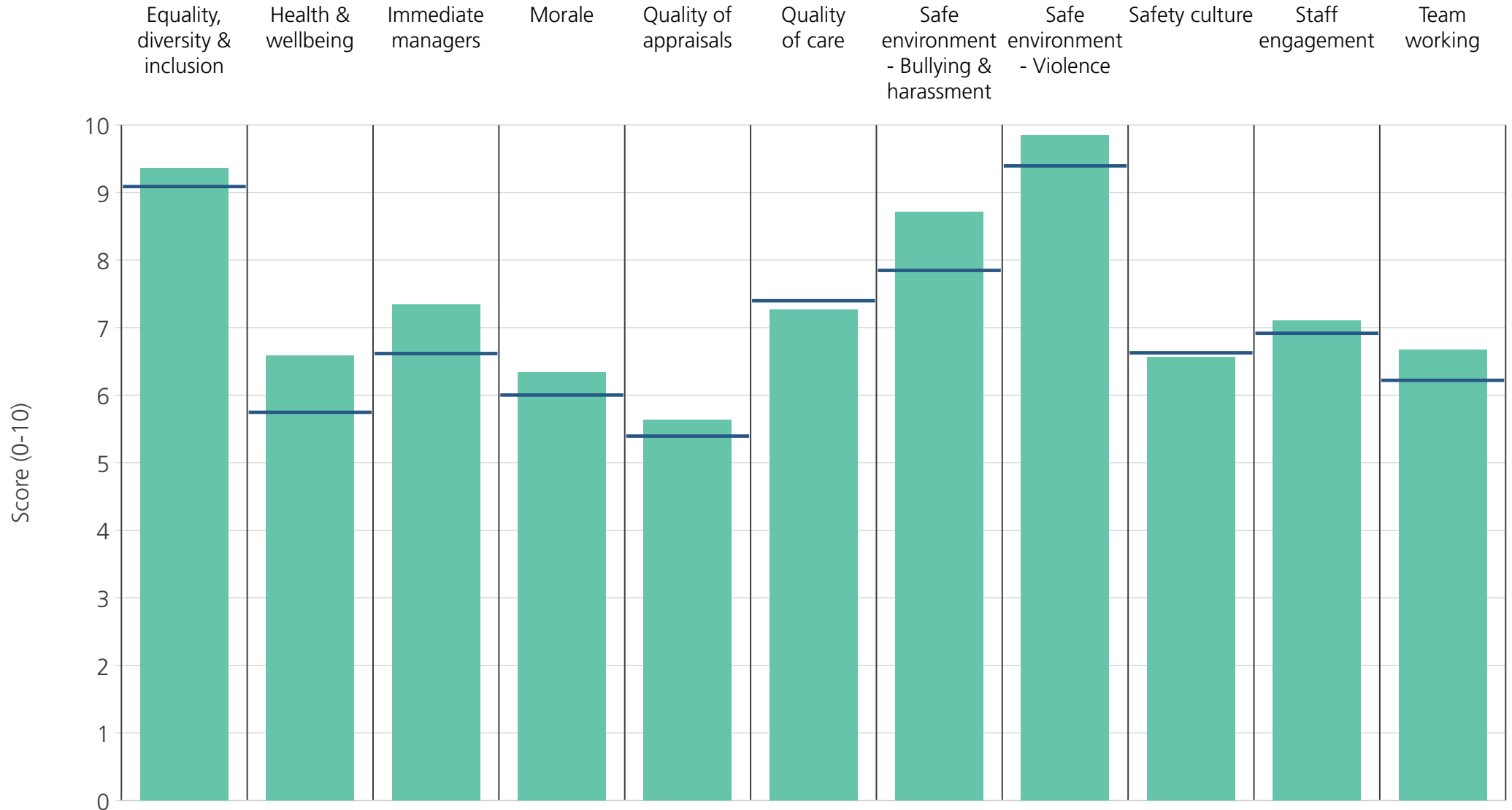
<b>Directorate</b>	9.3	6.9	6.6	6.3	5.5	7.6	8.9	9.7	6.4	6.9	6.1
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	283	287	286	283	249	195	277	279	282	285	280

# Directorates 2

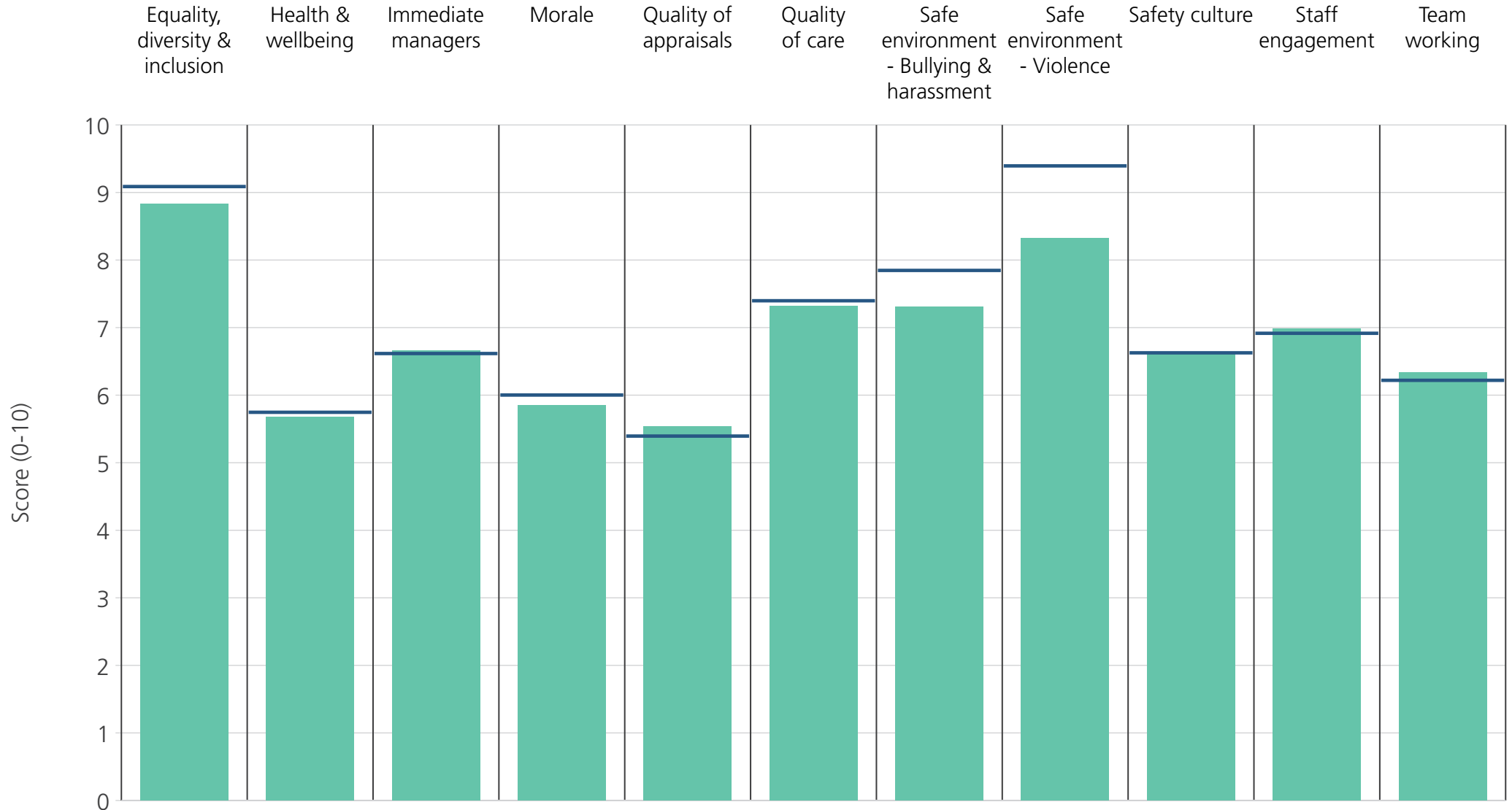
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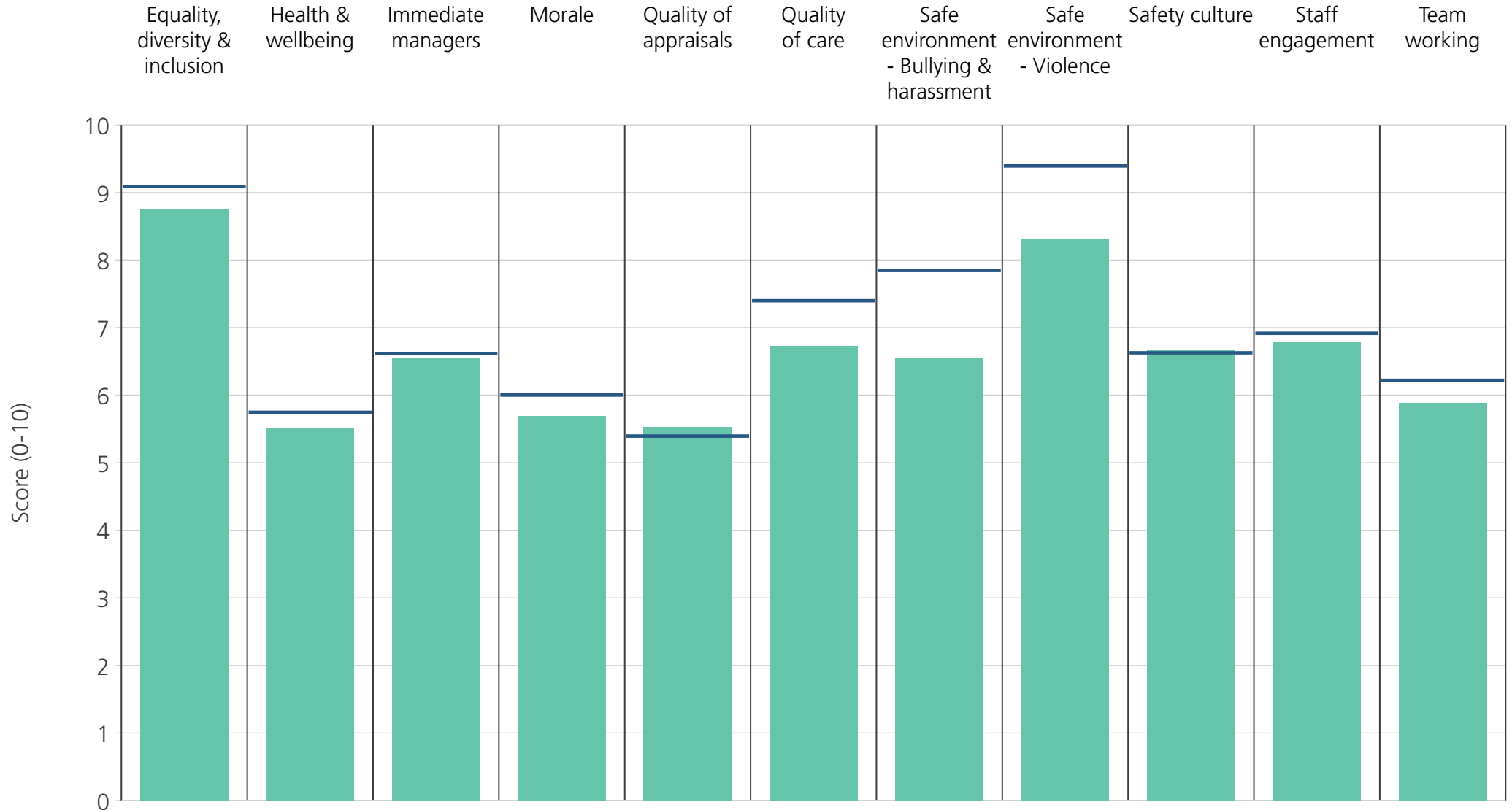
<b>Directorate</b>	8.8	5.3	6.2	5.8	5.1	7.8	7.5	9.1	6.6	6.7	6.1
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	482	483	484	476	420	466	480	480	480	493	488



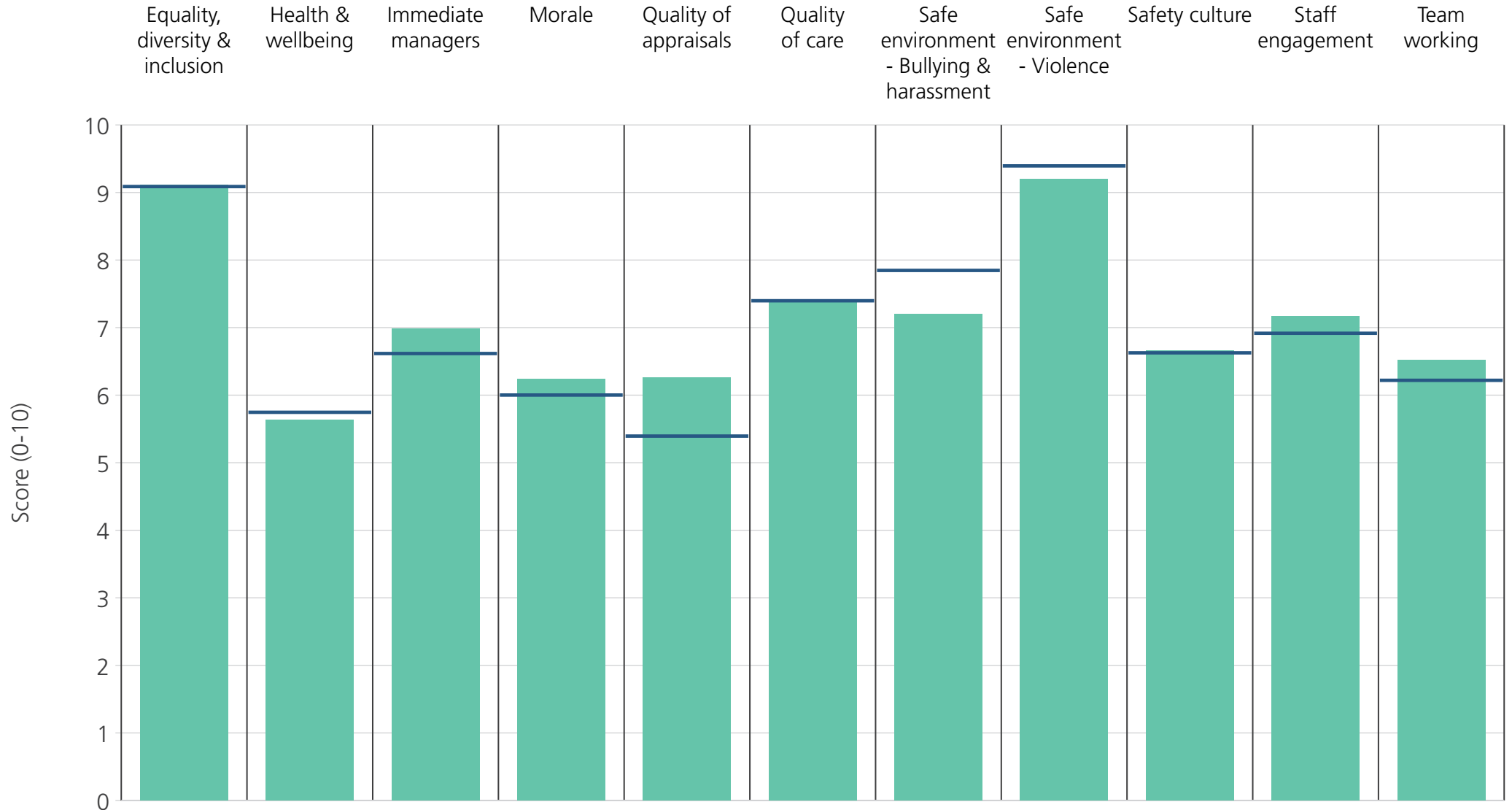
<b>Directorate</b>	9.4	6.6	7.3	6.3	5.6	7.3	8.7	9.9	6.6	7.1	6.7
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	589	591	593	586	529	322	589	591	586	600	591



<b>Directorate</b>	8.8	5.7	6.7	5.9	5.5	7.3	7.3	8.3	6.6	7.0	6.3
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	293	298	296	290	232	291	292	290	292	300	295

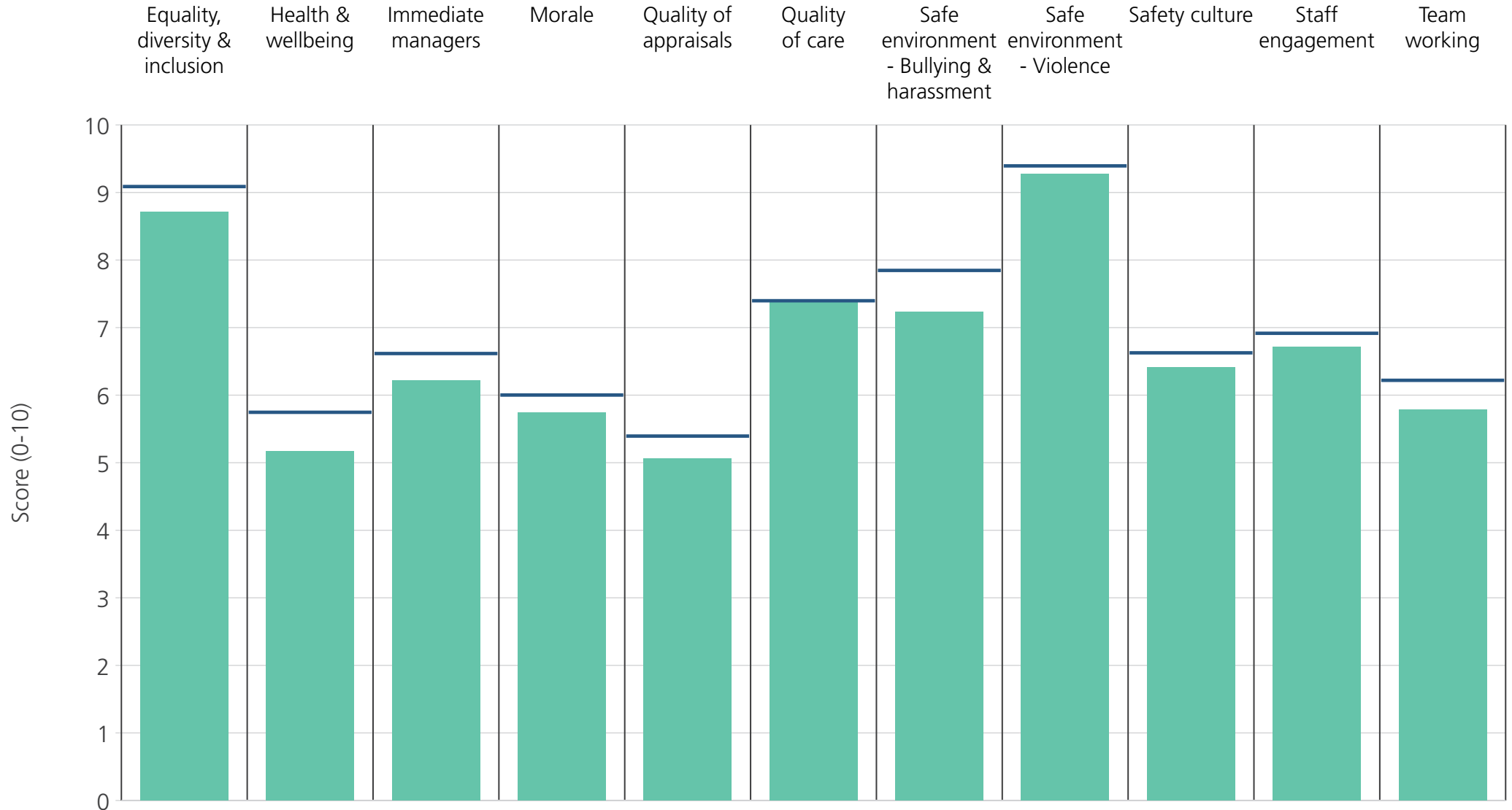


<b>Directorate</b>	8.7	5.5	6.5	5.7	5.5	6.7	6.5	8.3	6.7	6.8	5.9
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	249	249	250	243	195	244	249	247	248	250	244

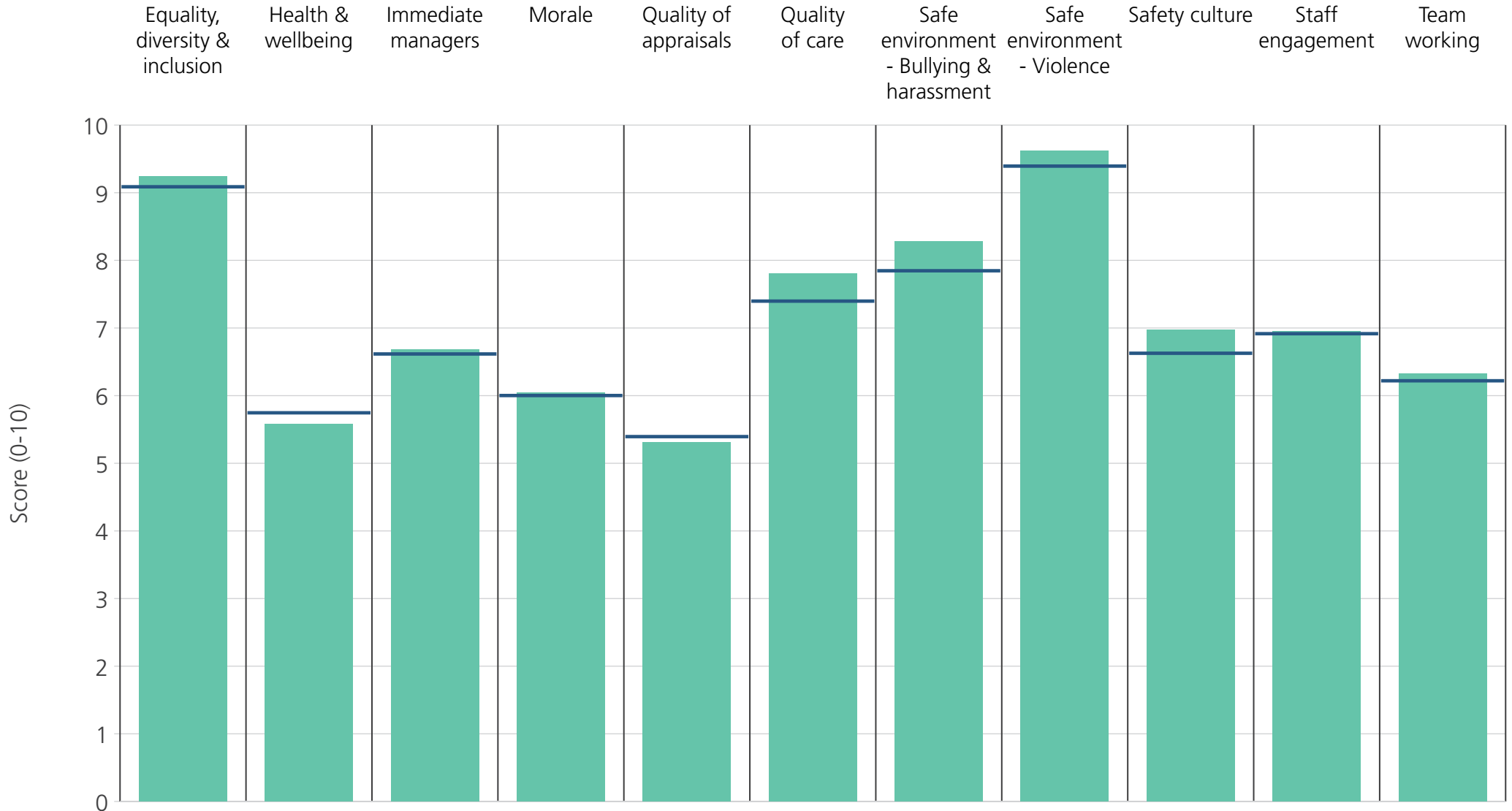


<b>Directorate</b>	9.1	5.6	7.0	6.2	6.3	7.4	7.2	9.2	6.7	7.2	6.5
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	255	256	257	251	217	252	255	255	254	265	261

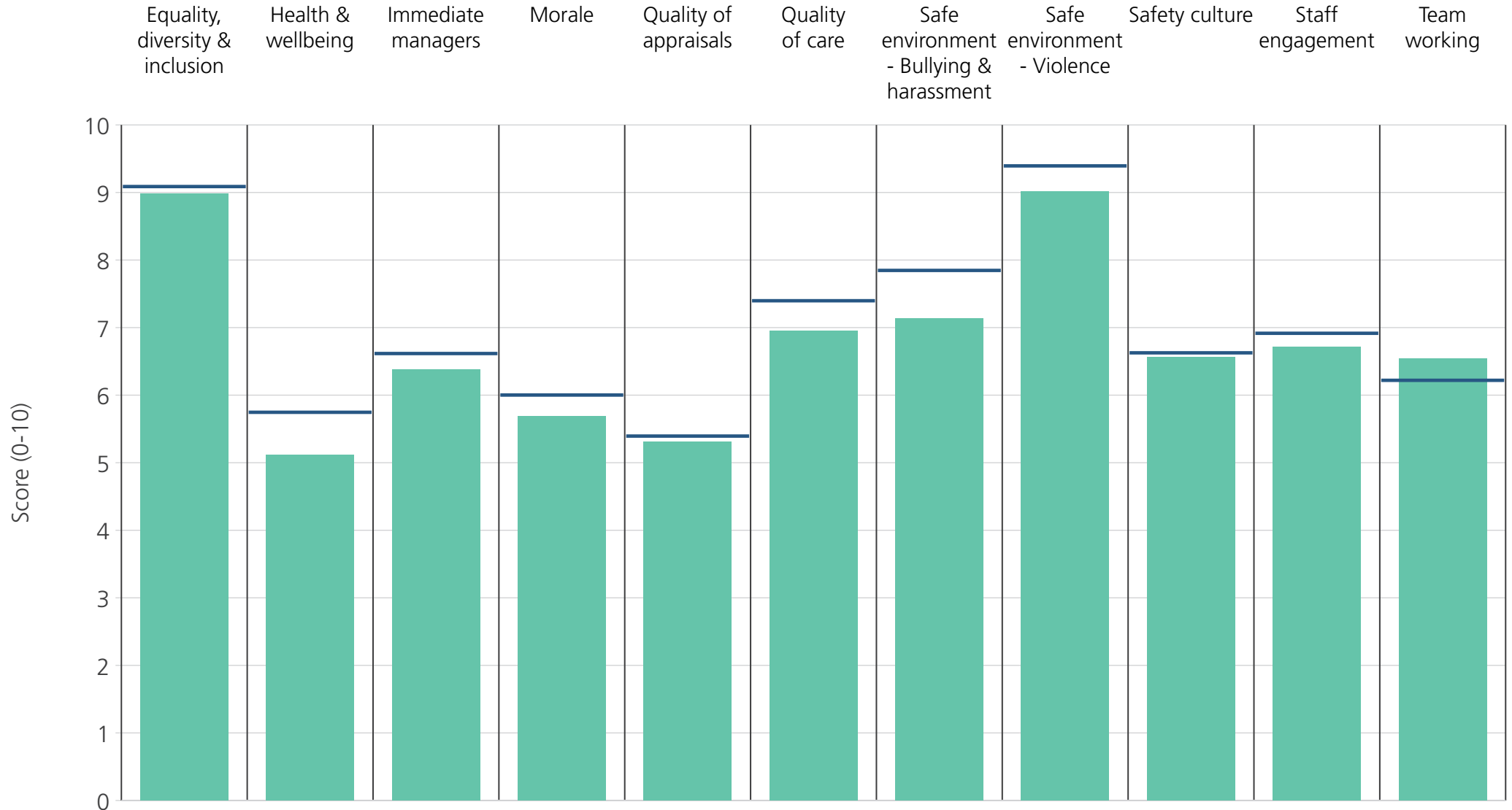




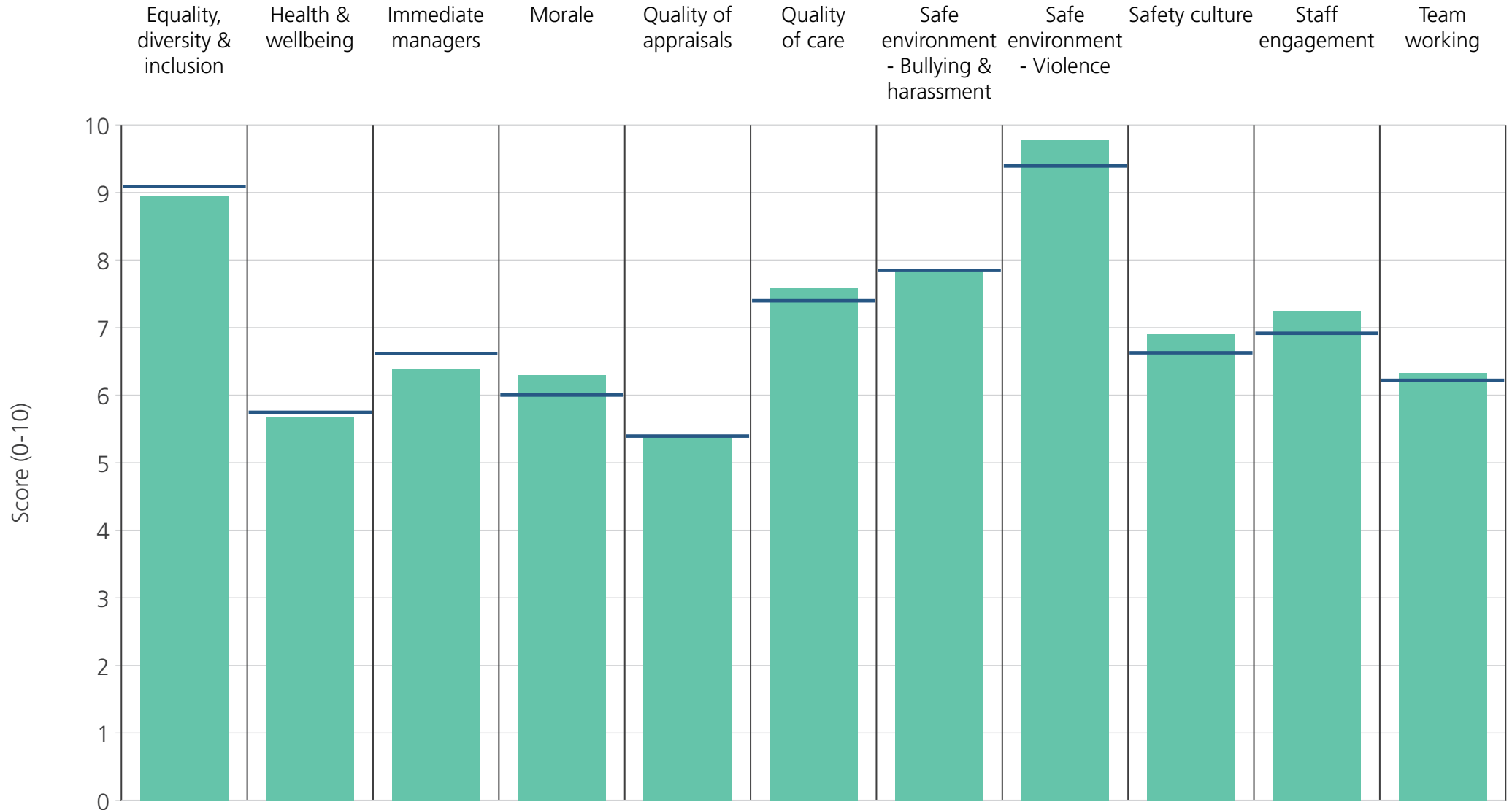
<b>Directorate</b>	8.7	5.2	6.2	5.7	5.1	7.4	7.2	9.3	6.4	6.7	5.8
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	234	240	241	233	173	232	233	235	235	244	237



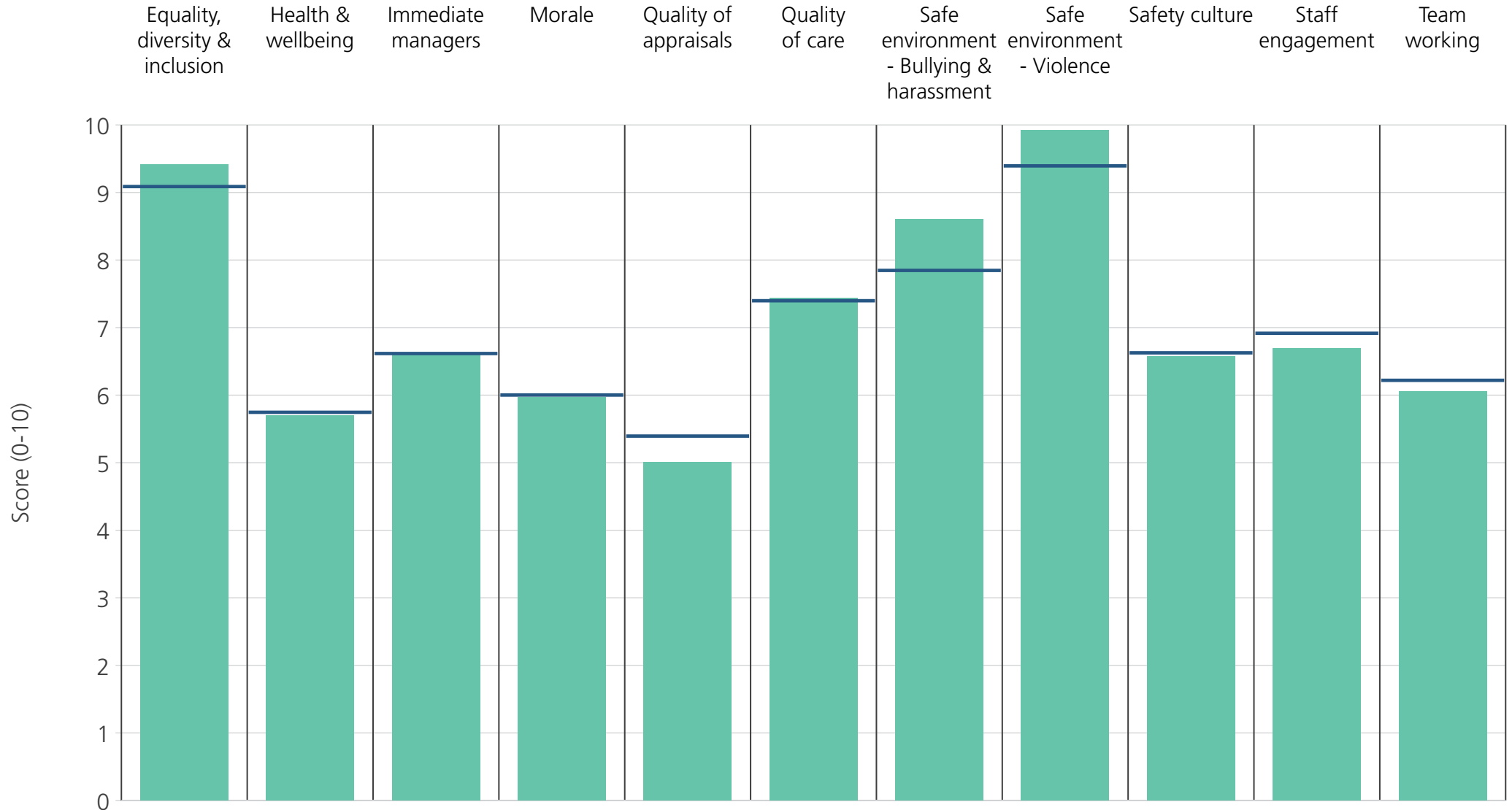
<b>Directorate</b>	9.2	5.6	6.7	6.0	5.3	7.8	8.3	9.6	7.0	6.9	6.3
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	254	256	258	249	202	253	255	255	252	259	253



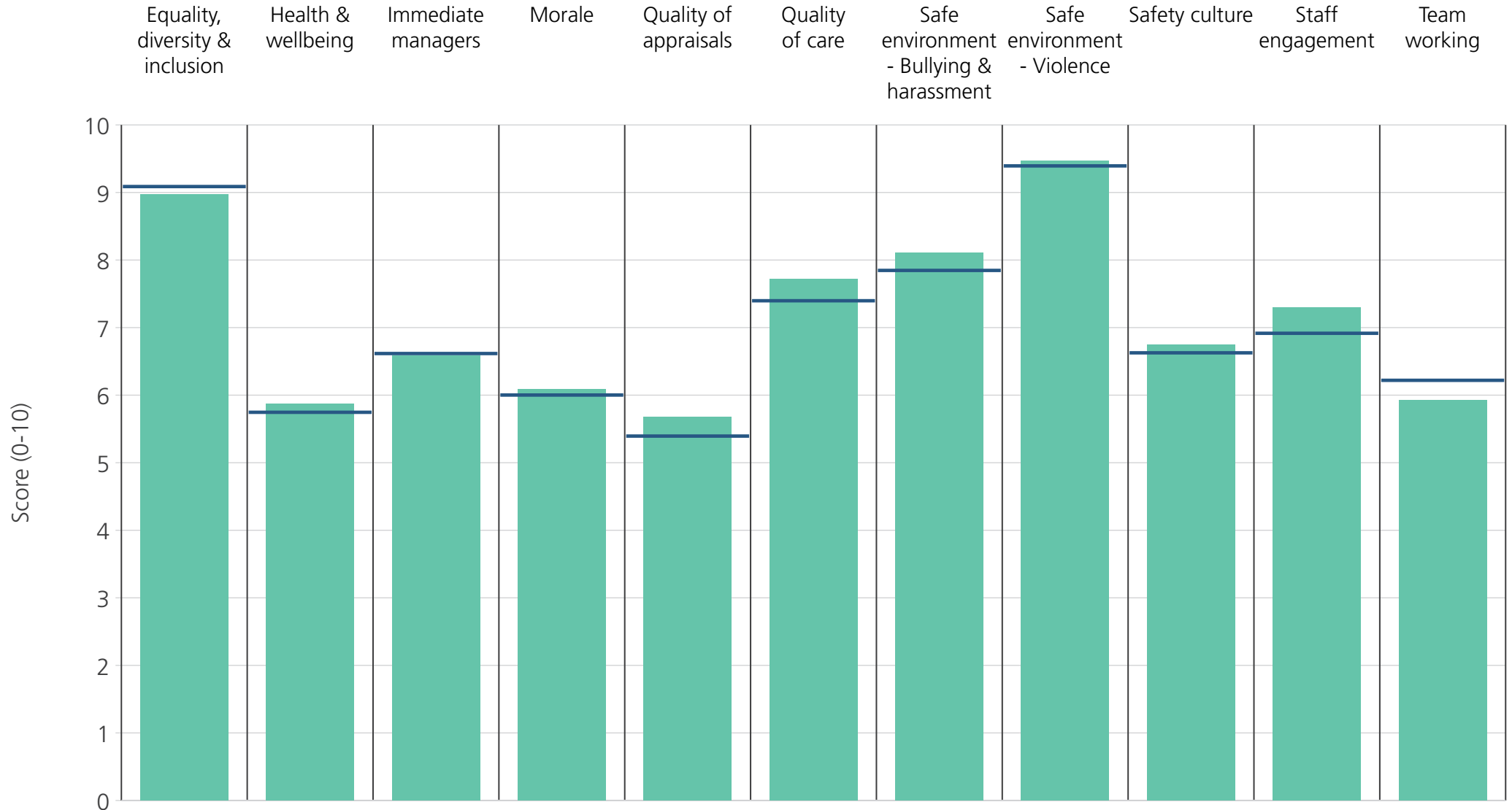
<b>Directorate</b>	9.0	5.1	6.4	5.7	5.3	6.9	7.1	9.0	6.6	6.7	6.5
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	203	204	203	199	168	192	199	200	201	207	200



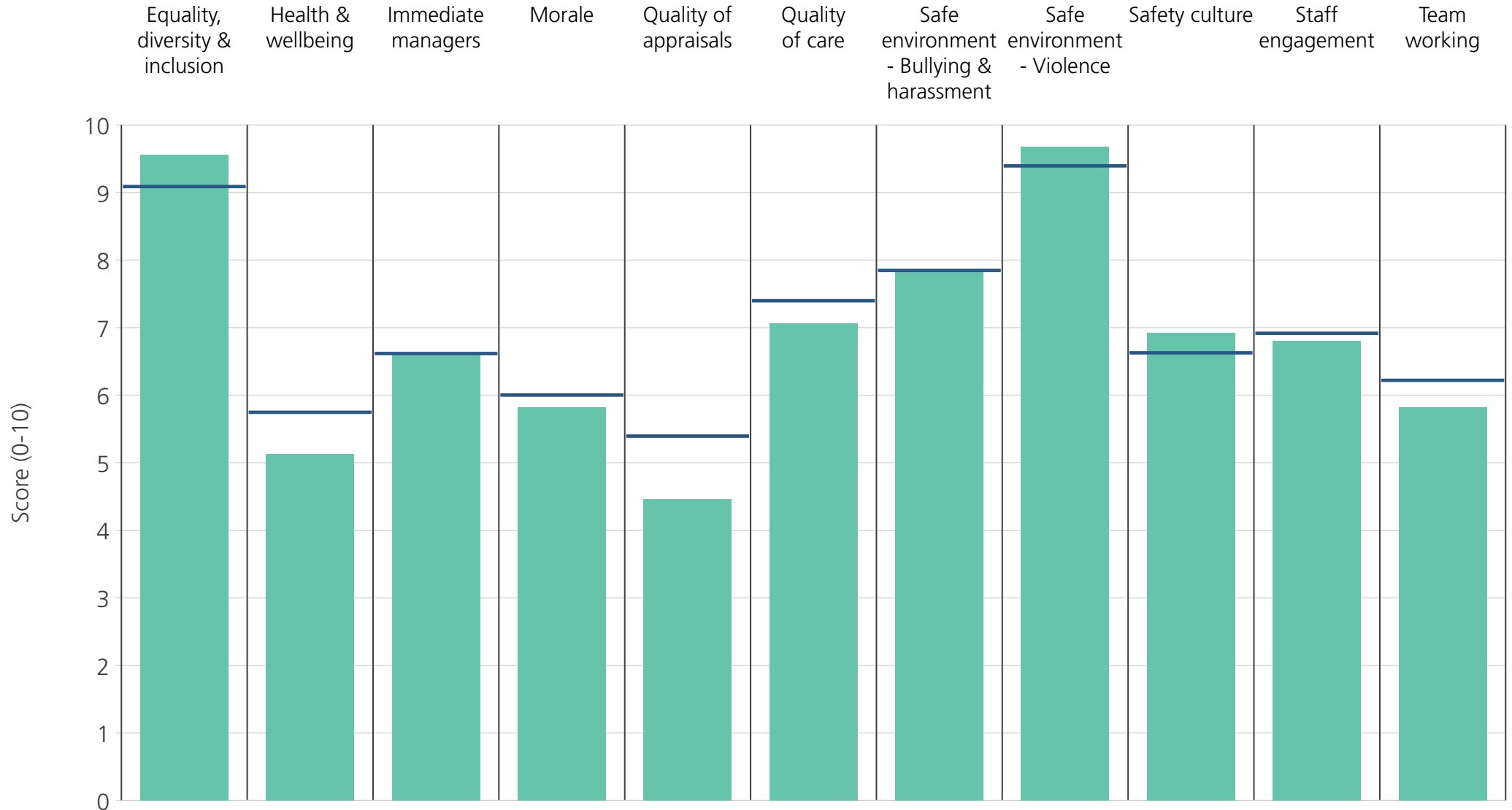
<b>Directorate</b>	8.9	5.7	6.4	6.3	5.4	7.6	7.8	9.8	6.9	7.2	6.3
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	201	204	203	197	174	201	203	203	202	207	205



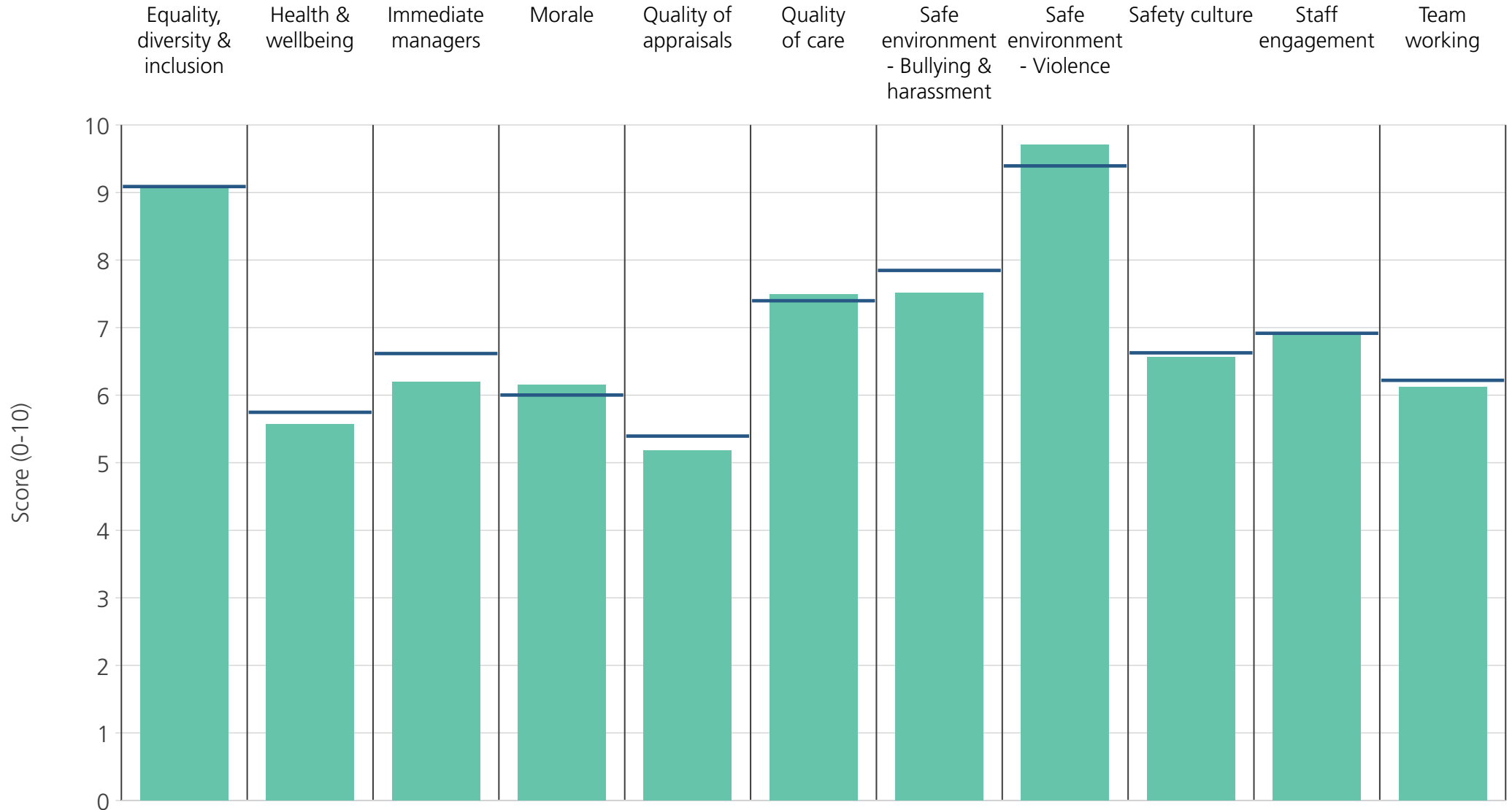
<b>Directorate</b>	9.4	5.7	6.6	6.0	5.0	7.4	8.6	9.9	6.6	6.7	6.1
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	251	251	251	247	216	213	249	250	250	251	244



<b>Directorate</b>	9.0	5.9	6.6	6.1	5.7	7.7	8.1	9.5	6.7	7.3	5.9
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	193	195	195	187	165	194	192	194	191	197	189

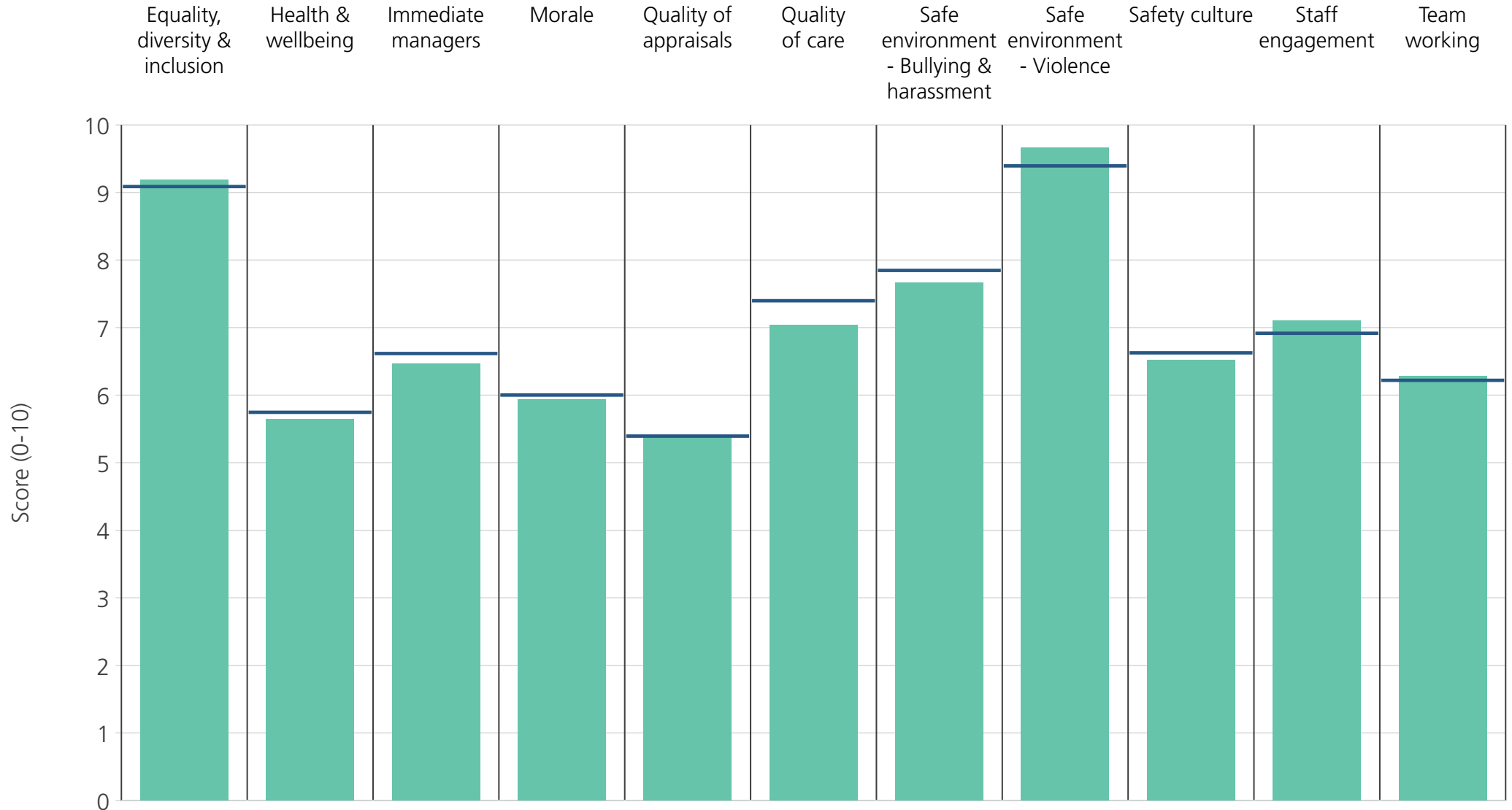


Directorate	9.5	5.1	6.6	5.8	4.5	7.1	7.8	9.7	6.9	6.8	5.8
Your org	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
Responses	172	173	173	167	154	167	170	172	171	176	172

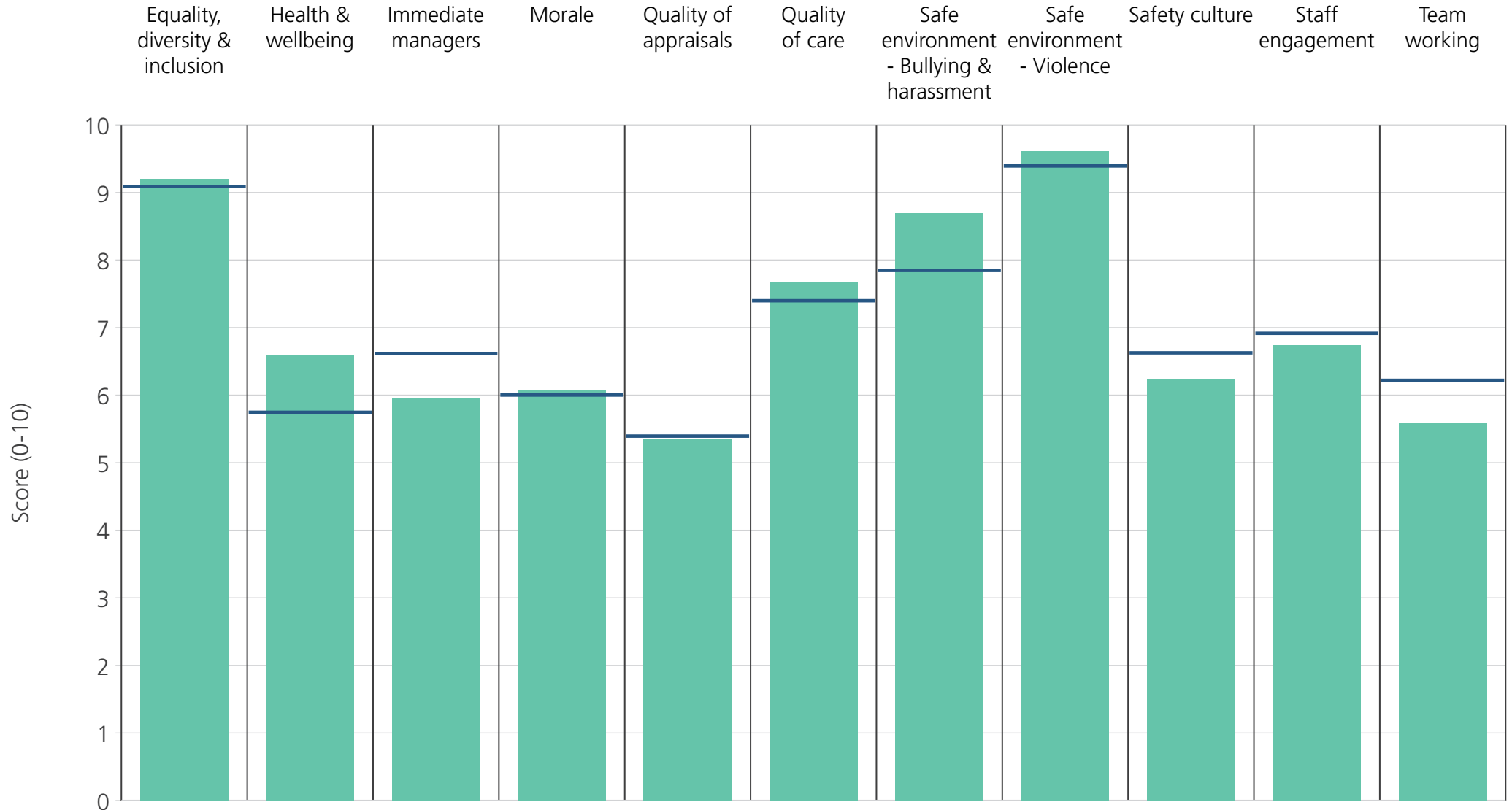


<b>Directorate</b>	9.1	5.6	6.2	6.1	5.2	7.5	7.5	9.7	6.6	6.9	6.1
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	198	196	198	195	164	189	195	195	198	199	197

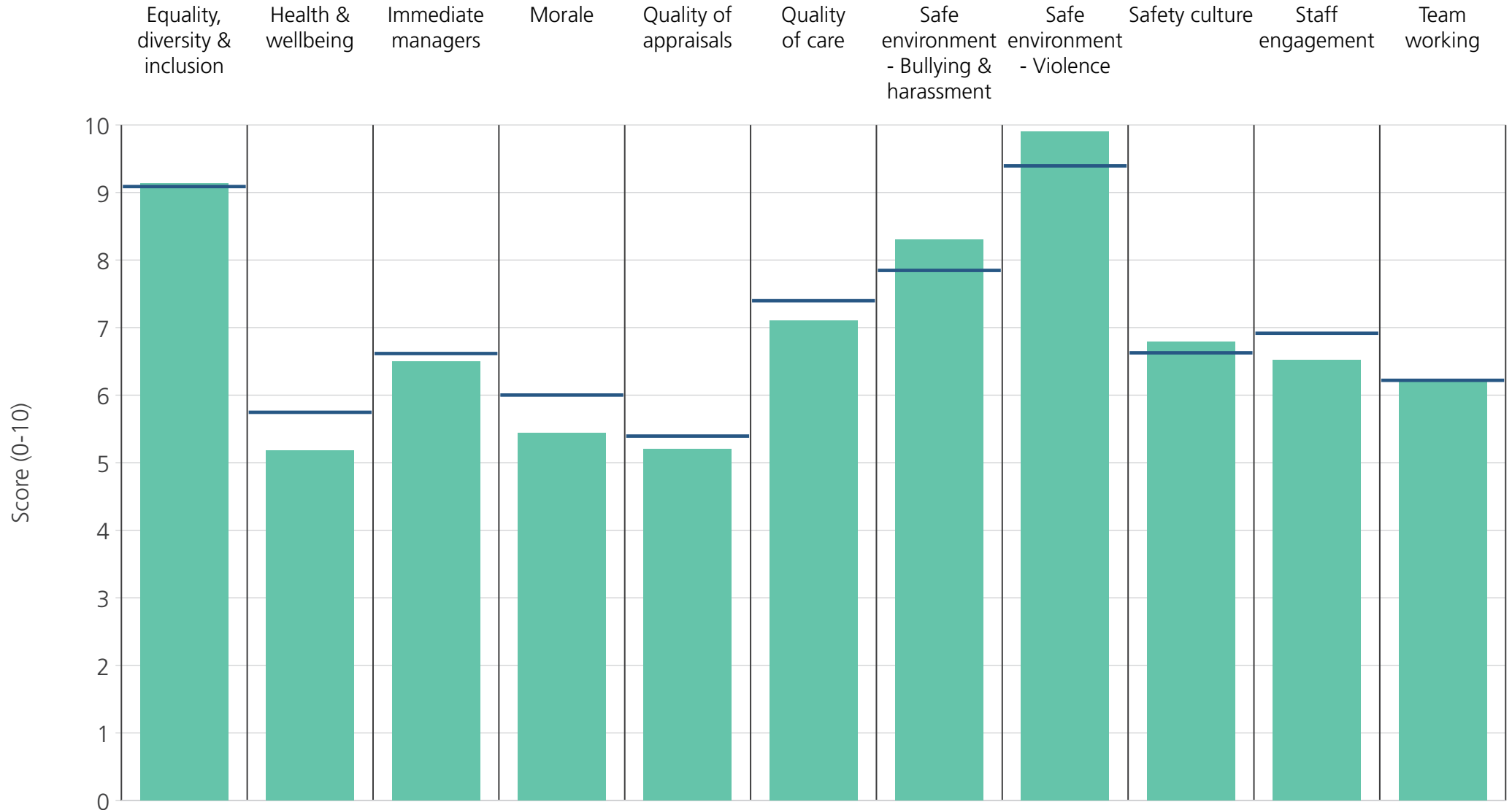




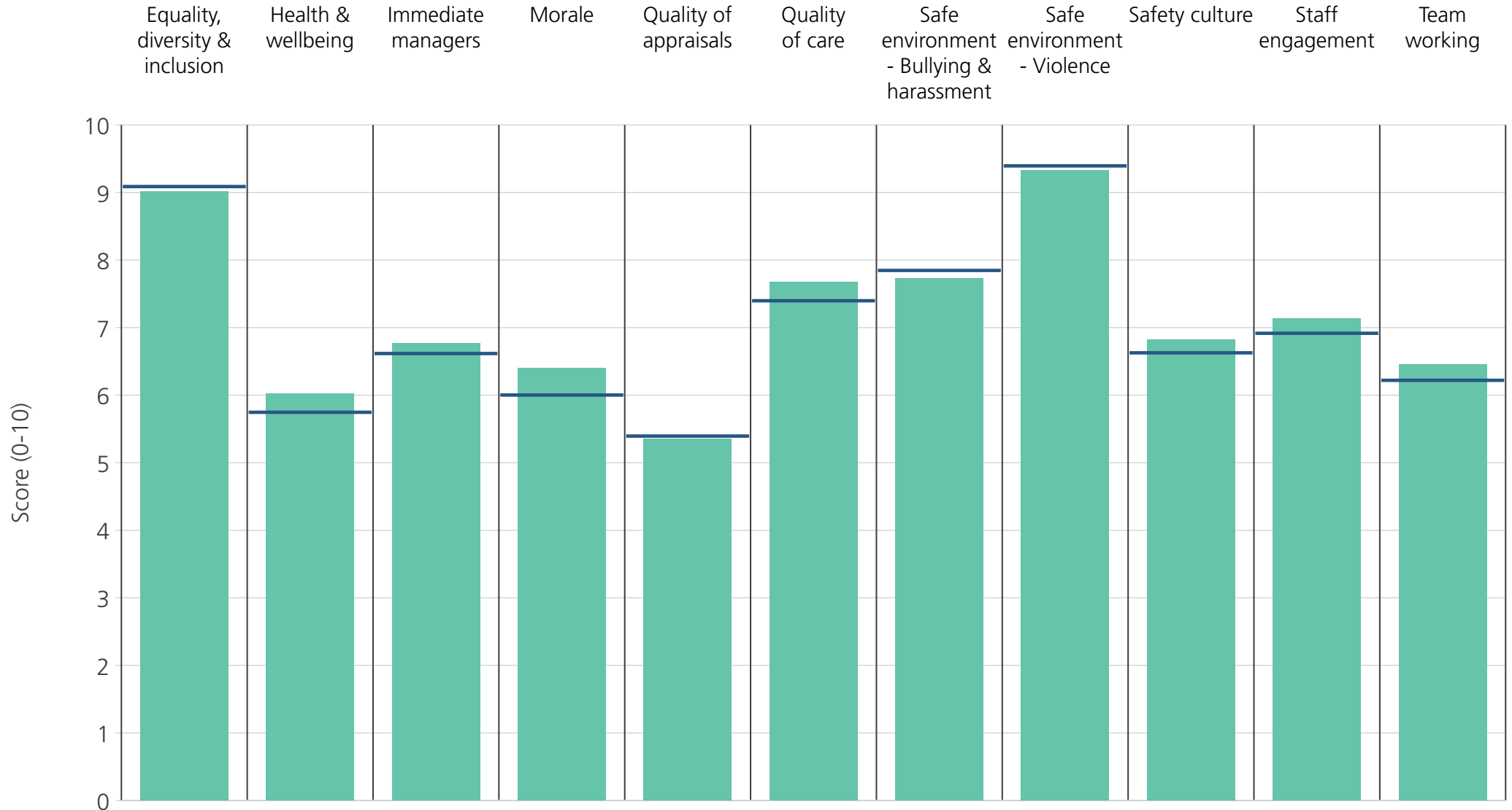
<b>Directorate</b>	9.2	5.6	6.5	5.9	5.4	7.0	7.7	9.7	6.5	7.1	6.3
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	150	151	150	147	115	141	149	150	148	154	149



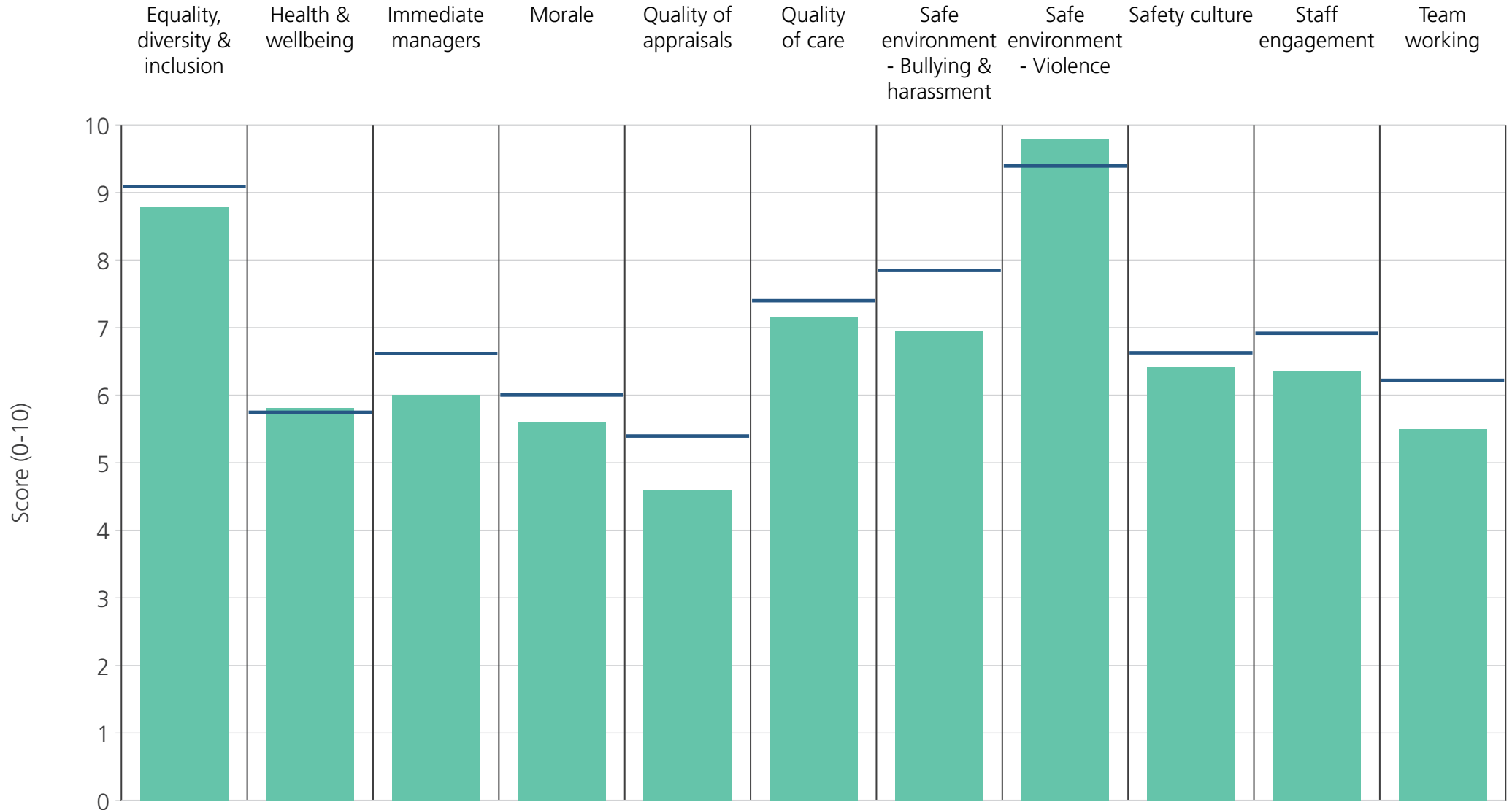
<b>Directorate</b>	9.2	6.6	6.0	6.1	5.4	7.7	8.7	9.6	6.2	6.7	5.6
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	157	159	159	157	130	118	151	152	155	157	154



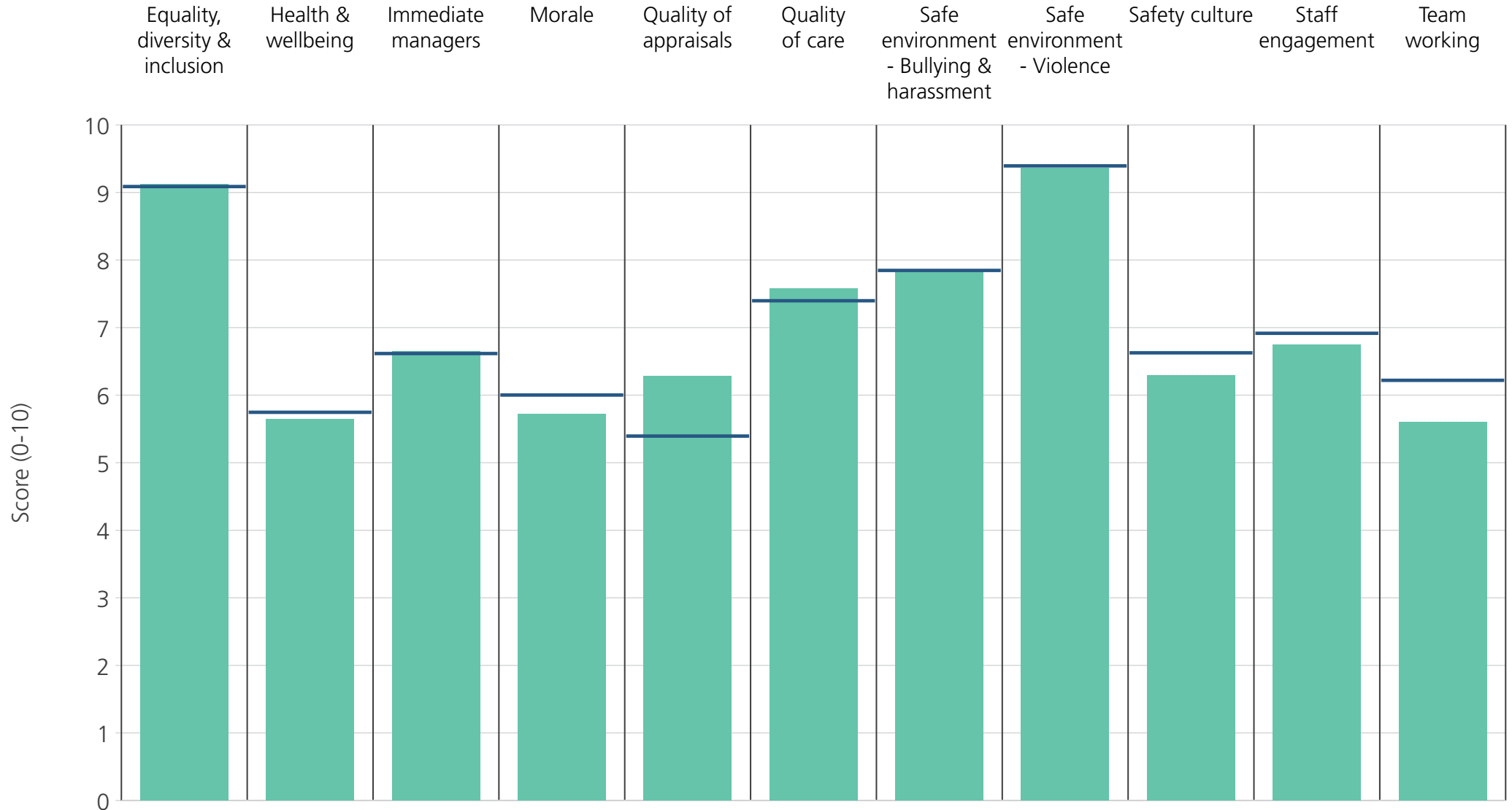
<b>Directorate</b>	9.1	5.2	6.5	5.4	5.2	7.1	8.3	9.9	6.8	6.5	6.2
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	137	140	140	136	117	129	139	139	139	141	141



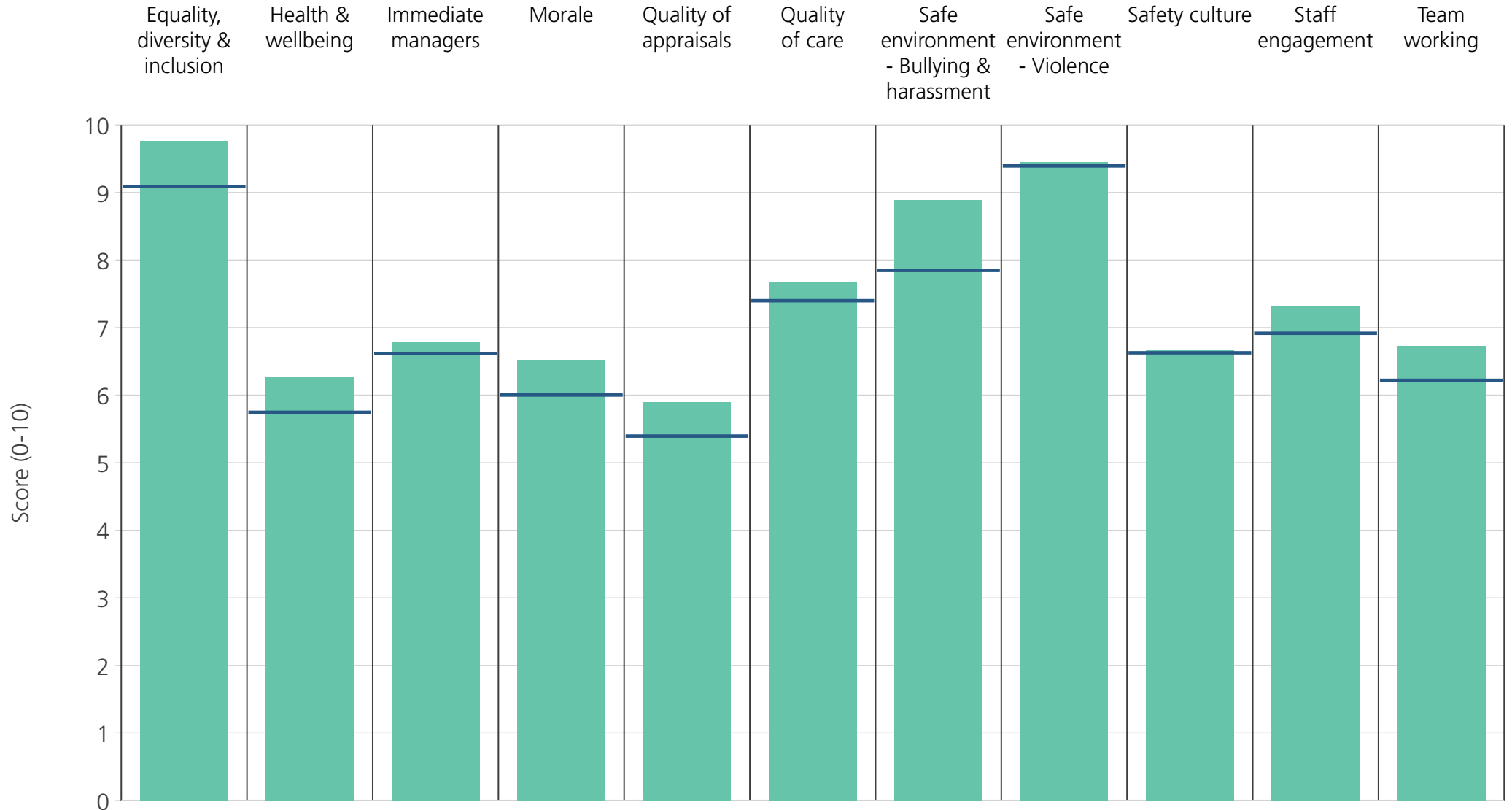
<b>Directorate</b>	9.0	6.0	6.8	6.4	5.4	7.7	7.7	9.3	6.8	7.1	6.5
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	85	85	85	81	67	81	85	84	84	87	84



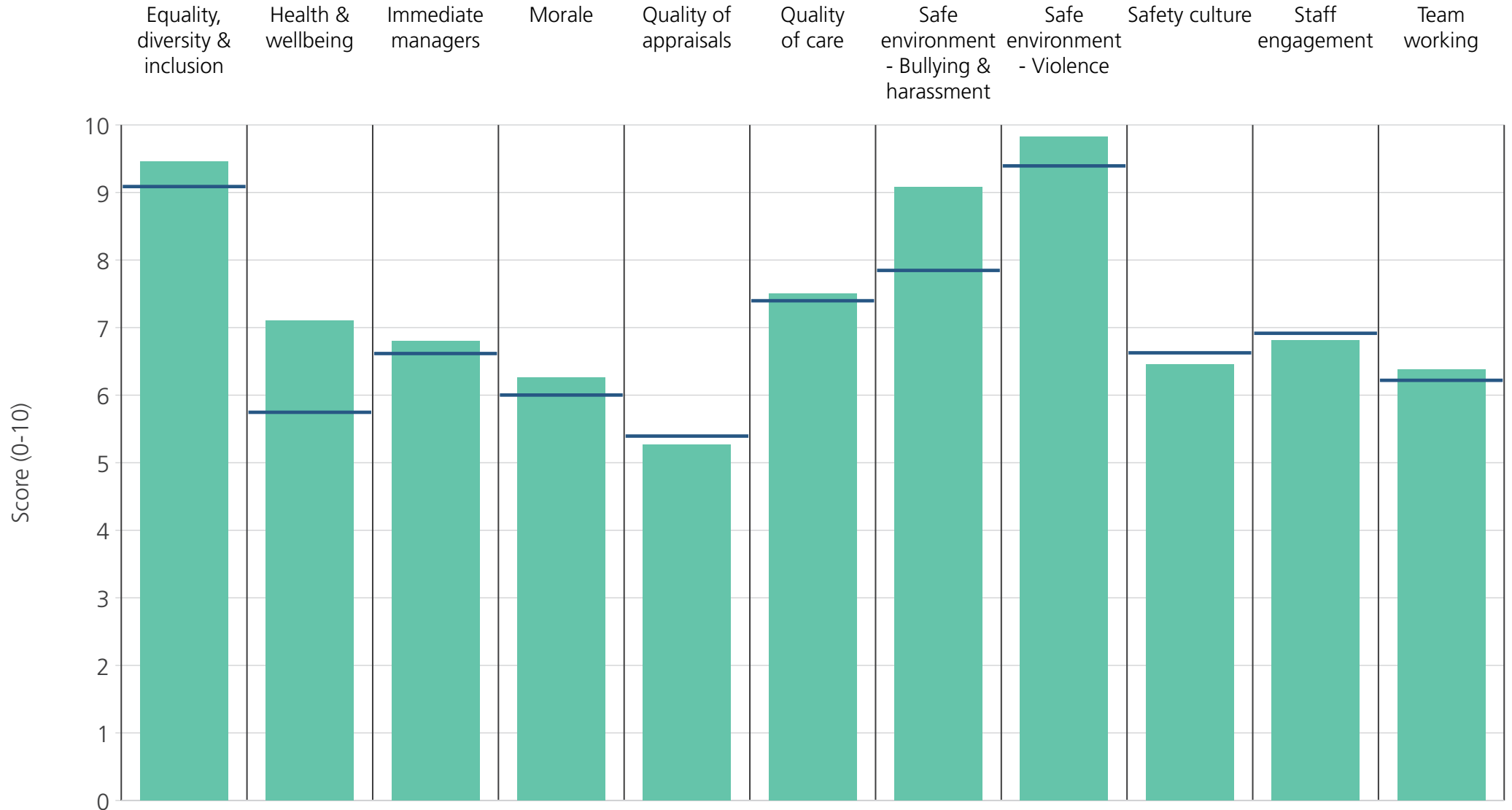
<b>Directorate</b>	8.8	5.8	6.0	5.6	4.6	7.2	6.9	9.8	6.4	6.3	5.5
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	78	81	81	79	76	77	79	80	80	82	79



<b>Directorate</b>	9.1	5.6	6.6	5.7	6.3	7.6	7.9	9.4	6.3	6.8	5.6
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	93	95	95	93	81	92	94	94	94	99	99

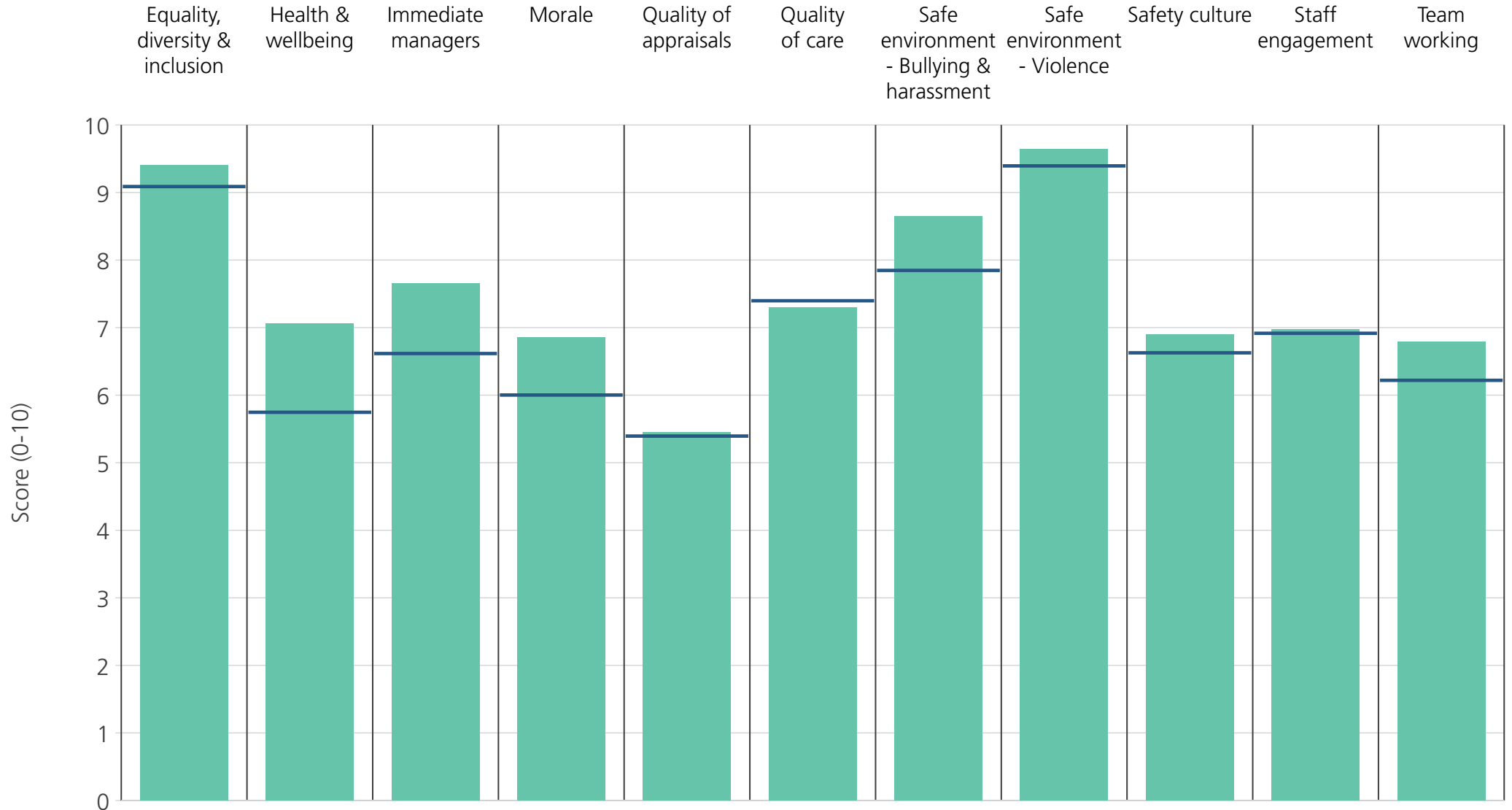


<b>Directorate</b>	9.8	6.3	6.8	6.5	5.9	7.7	8.9	9.4	6.7	7.3	6.7
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	66	66	66	66	52	58	66	66	66	67	66

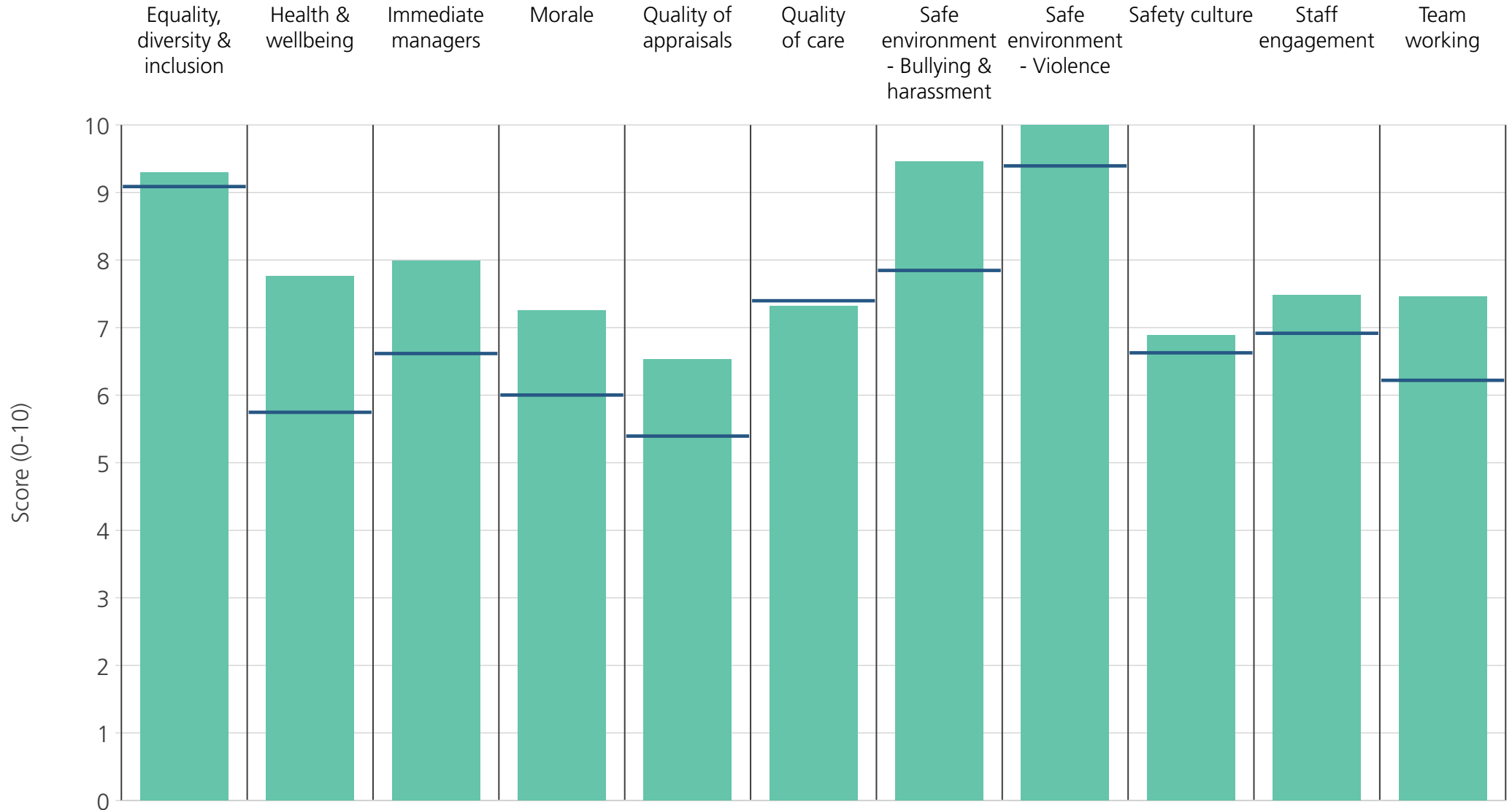


<b>Directorate</b>	9.5	7.1	6.8	6.3	5.3	7.5	9.1	9.8	6.5	6.8	6.4
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	58	59	59	58	52	31	58	58	58	59	58

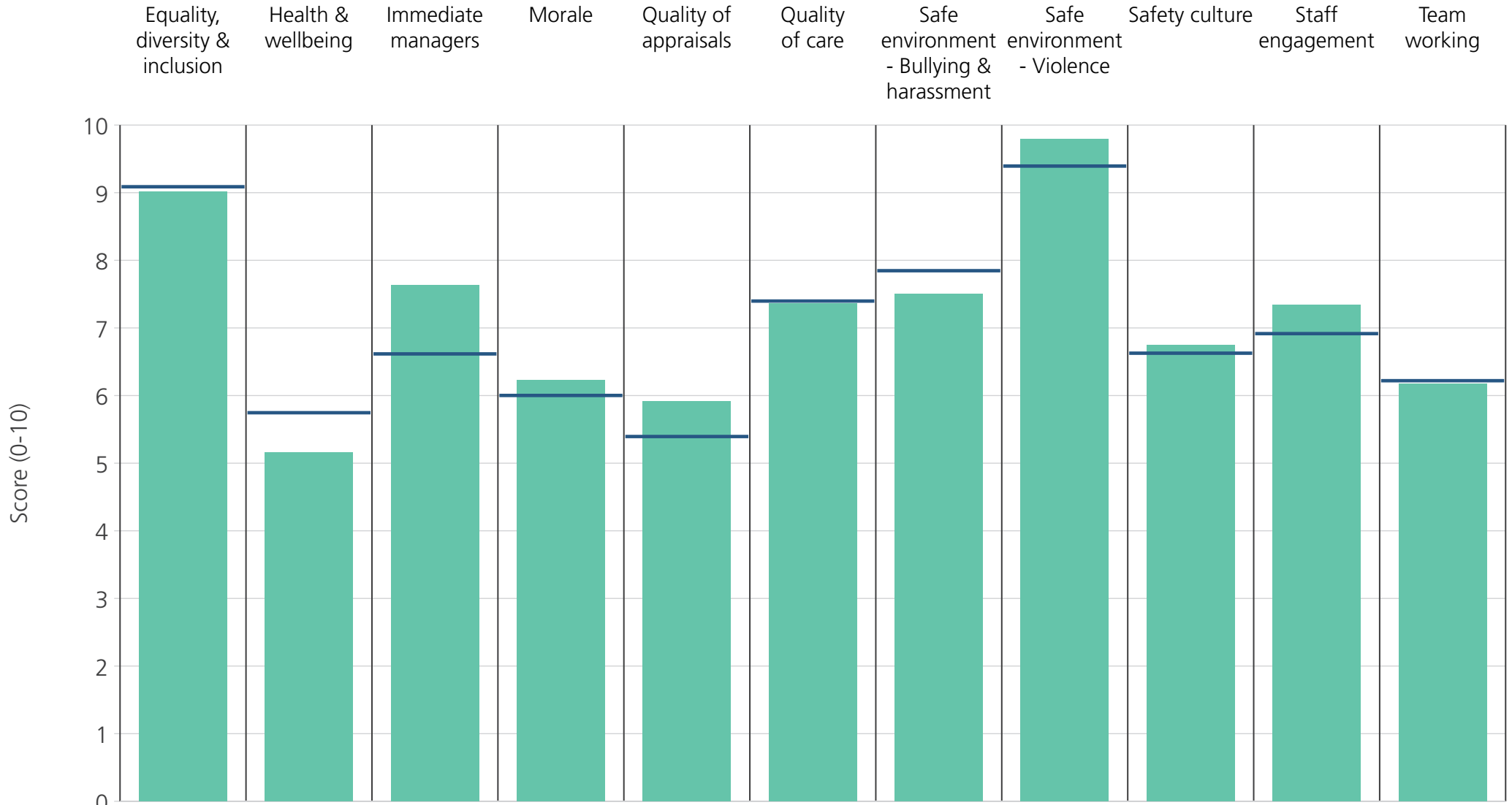




<b>Directorate</b>	9.4	7.1	7.7	6.9	5.5	7.3	8.6	9.6	6.9	7.0	6.8
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	36	37	37	37	36	30	37	37	37	37	37



Directorate	9.3	7.8	8.0	7.3	6.5	7.3	9.5	10.0	6.9	7.5	7.5
Your org	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
Responses	32	32	31	31	31	16	31	32	32	32	31



<b>Directorate</b>	9.0	5.2	7.6	6.2	5.9	7.4	7.5	9.8	6.7	7.3	6.2
<b>Your org</b>	9.1	5.7	6.6	6.0	5.4	7.4	7.8	9.4	6.6	6.9	6.2
<b>Responses</b>	16	16	16	16	15	12	16	16	16	16	16