

University Hospitals Plymouth NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for University Hospitals Plymouth NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by University Hospitals Plymouth NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

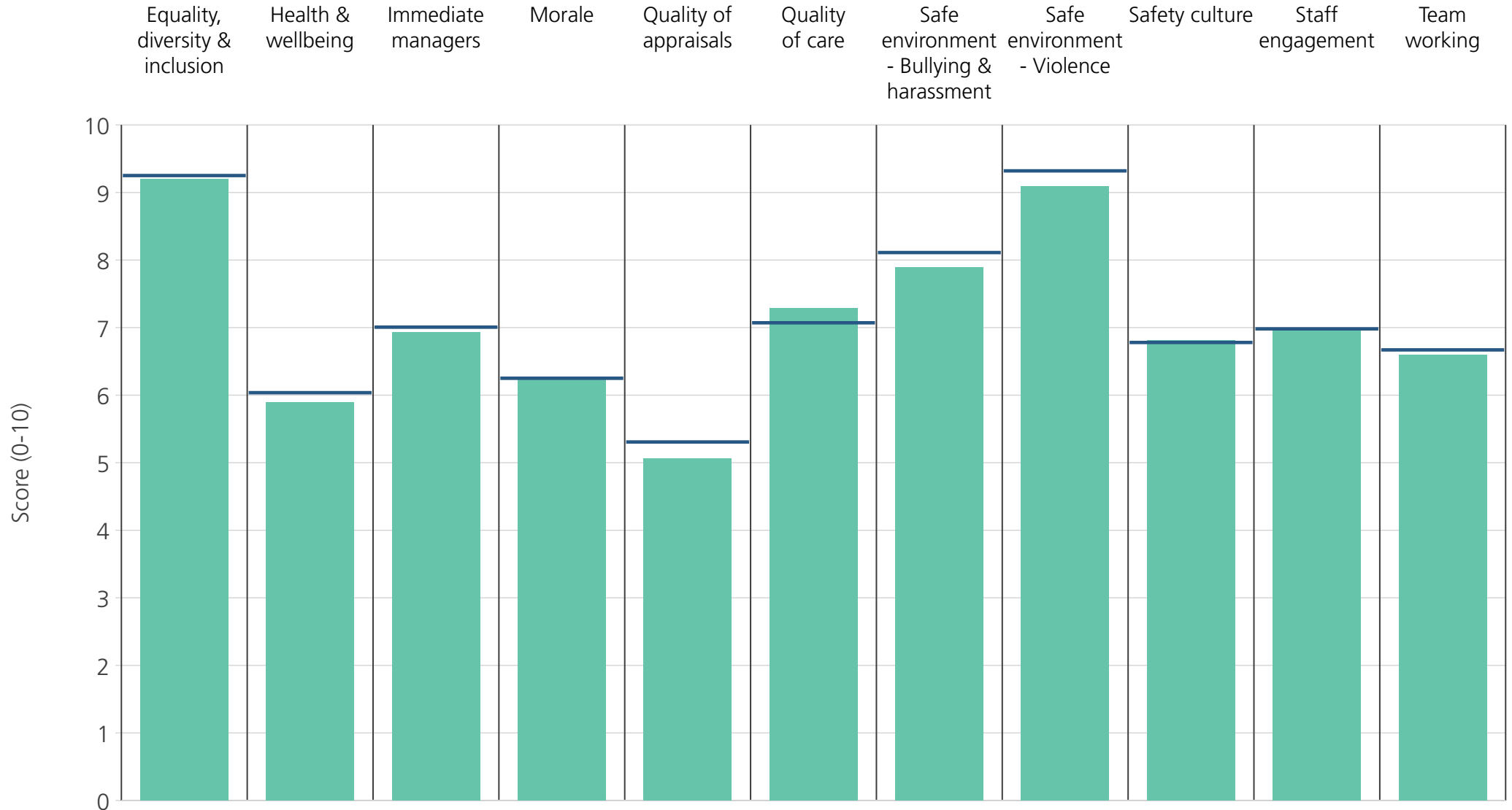
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



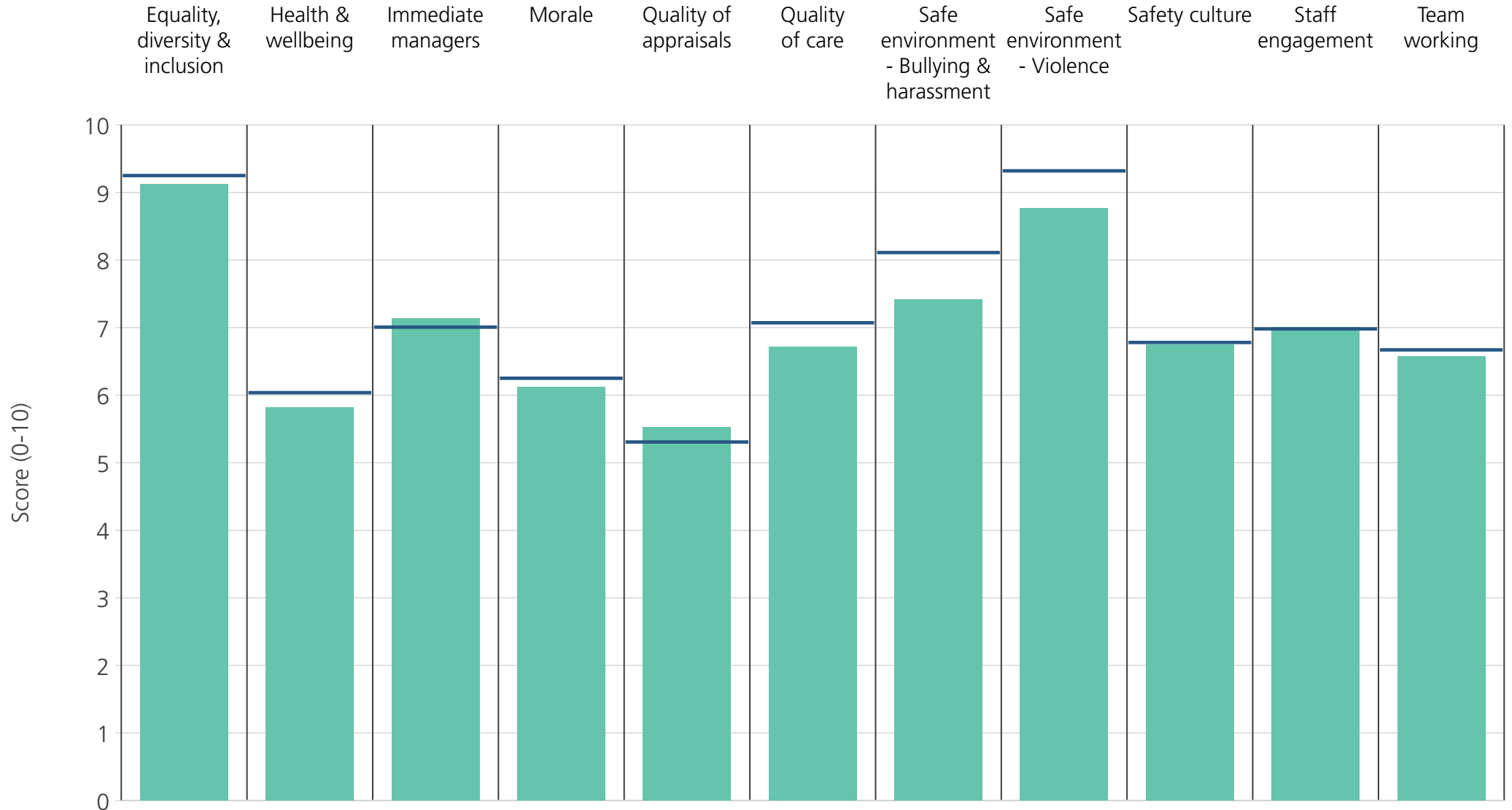
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

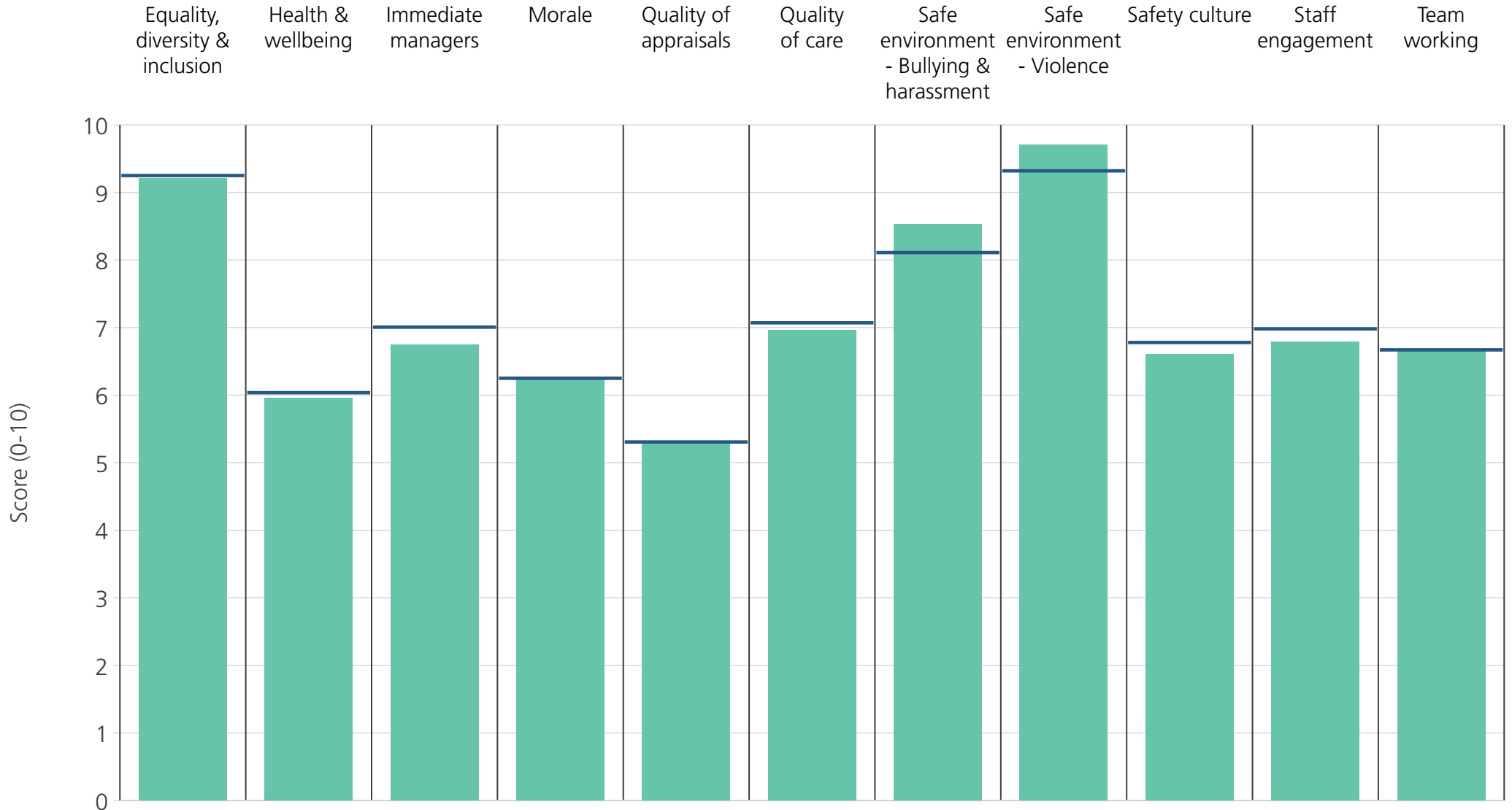
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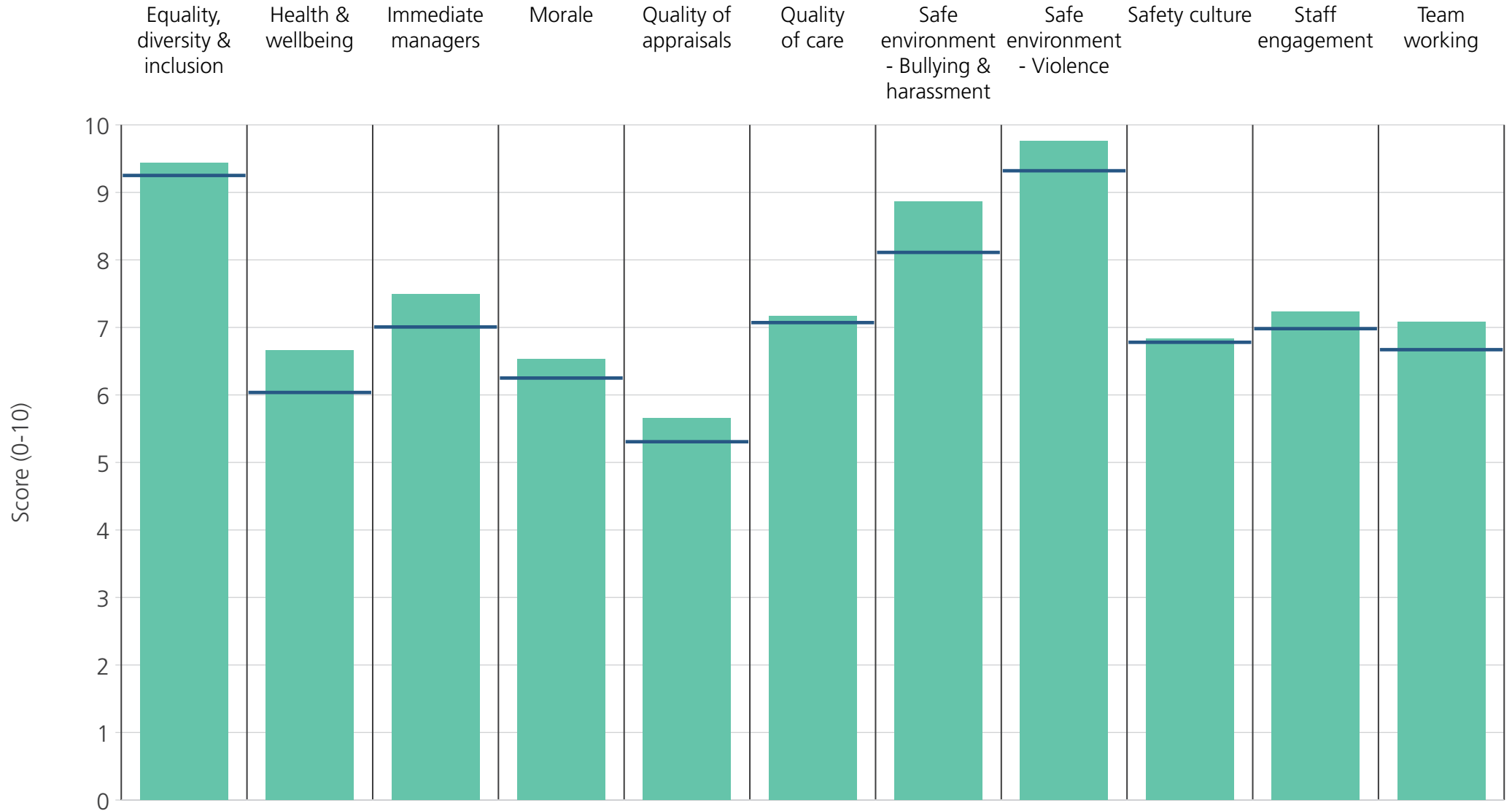
Directorate	9.2	5.9	6.9	6.2	5.1	7.3	7.9	9.1	6.8	7.0	6.6
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	1320	1329	1329	1306	1162	1305	1312	1316	1320	1341	1333



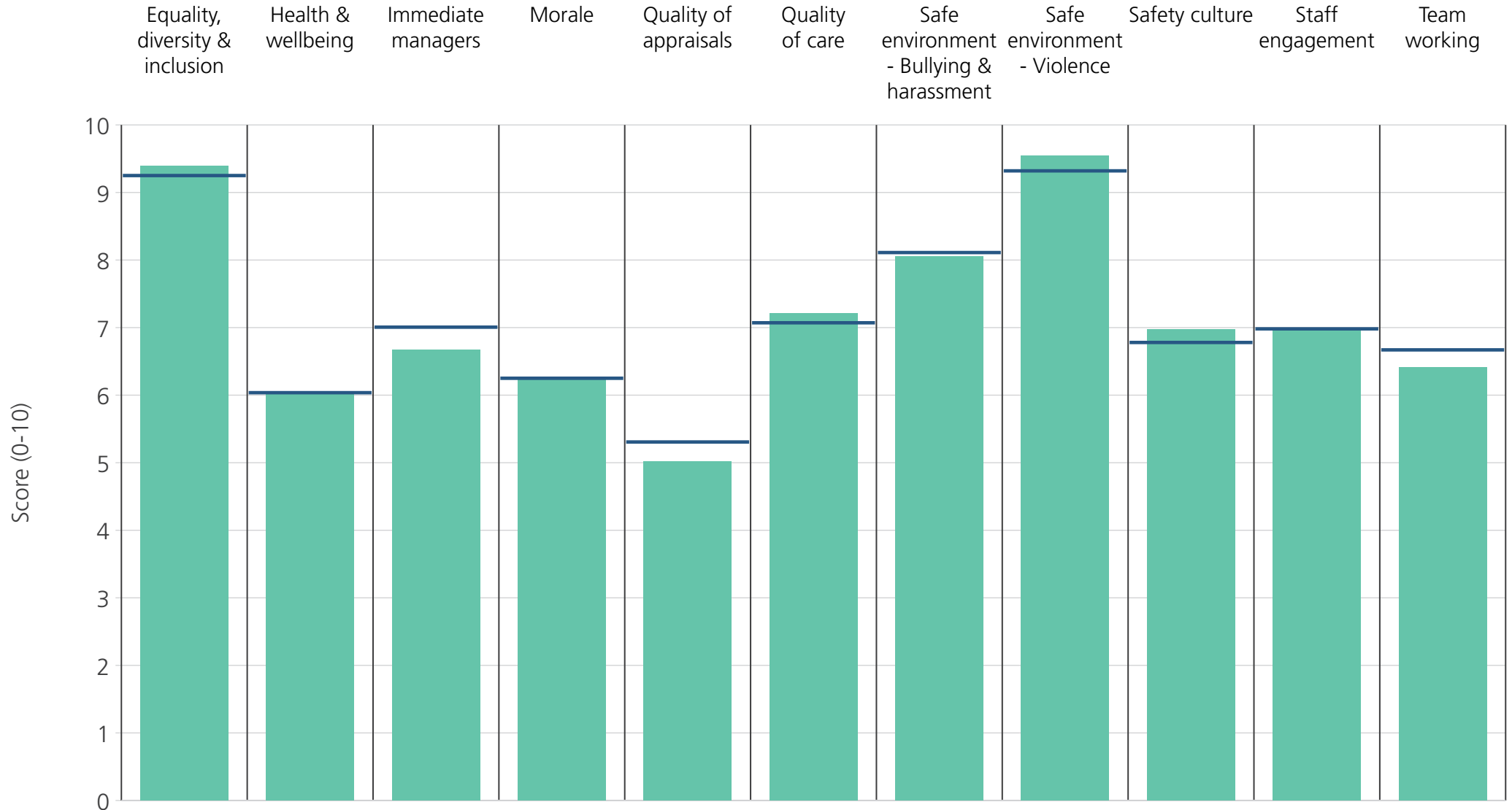
Directorate	9.1	5.8	7.1	6.1	5.5	6.7	7.4	8.8	6.7	7.0	6.6
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	967	971	972	960	830	950	966	963	969	981	972



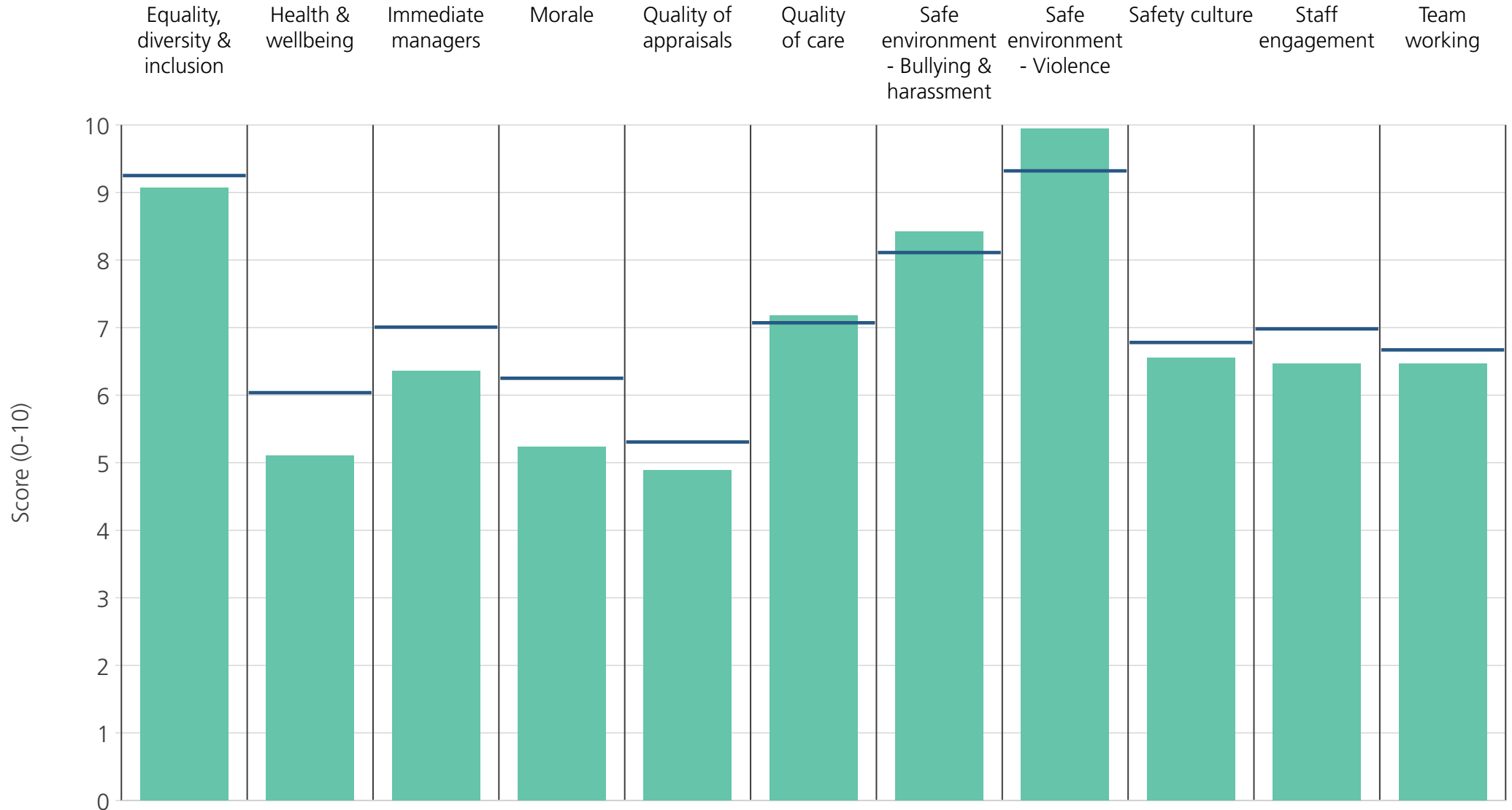
Directorate	9.2	6.0	6.7	6.2	5.3	7.0	8.5	9.7	6.6	6.8	6.7
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	819	819	817	808	745	767	818	818	817	825	822



Directorate	9.4	6.7	7.5	6.5	5.7	7.2	8.9	9.8	6.8	7.2	7.1
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	843	847	845	839	740	587	841	840	844	851	846



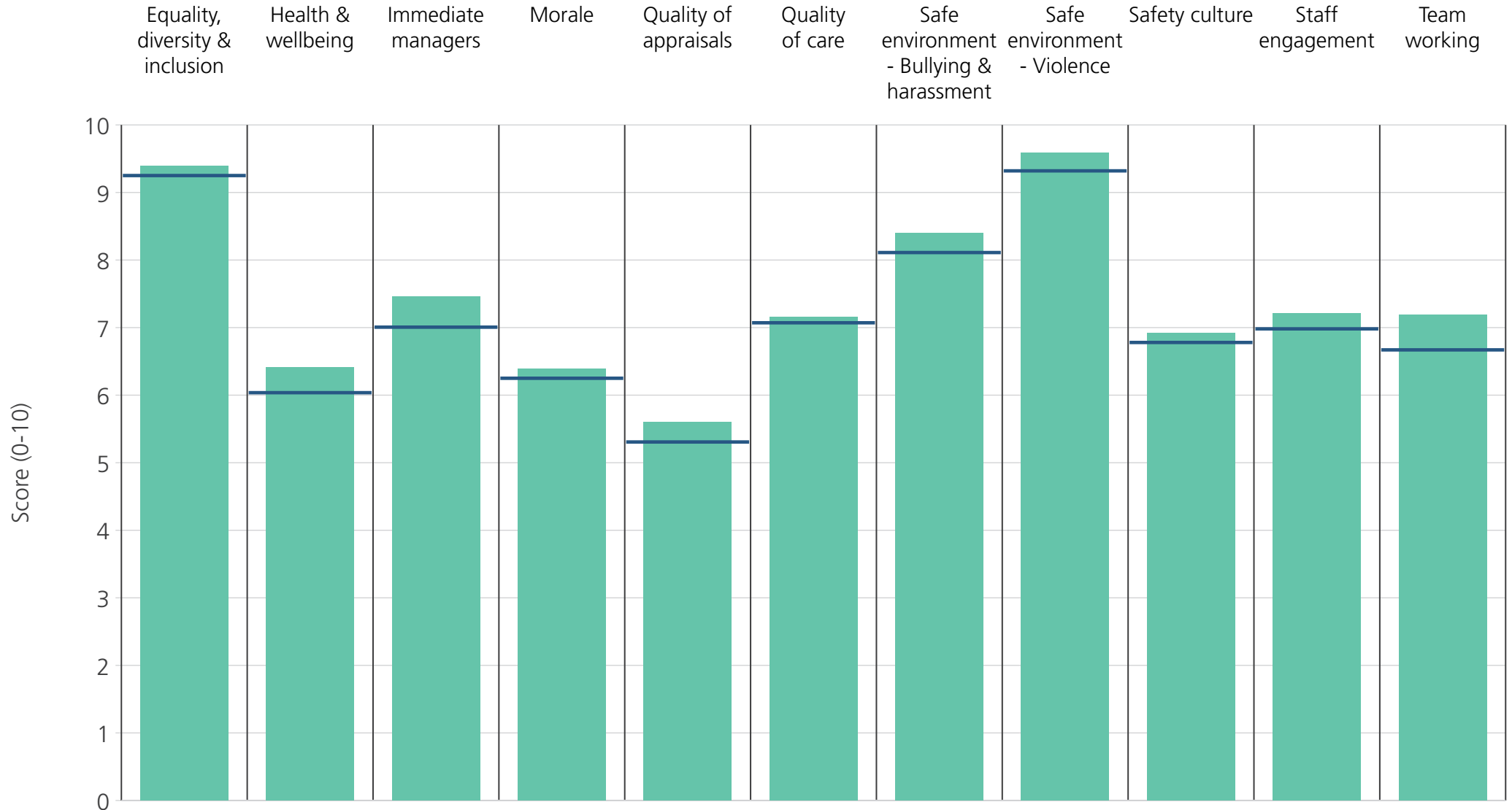
Directorate	9.4	6.0	6.7	6.2	5.0	7.2	8.1	9.5	7.0	7.0	6.4
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	515	519	520	513	454	508	515	514	515	529	521



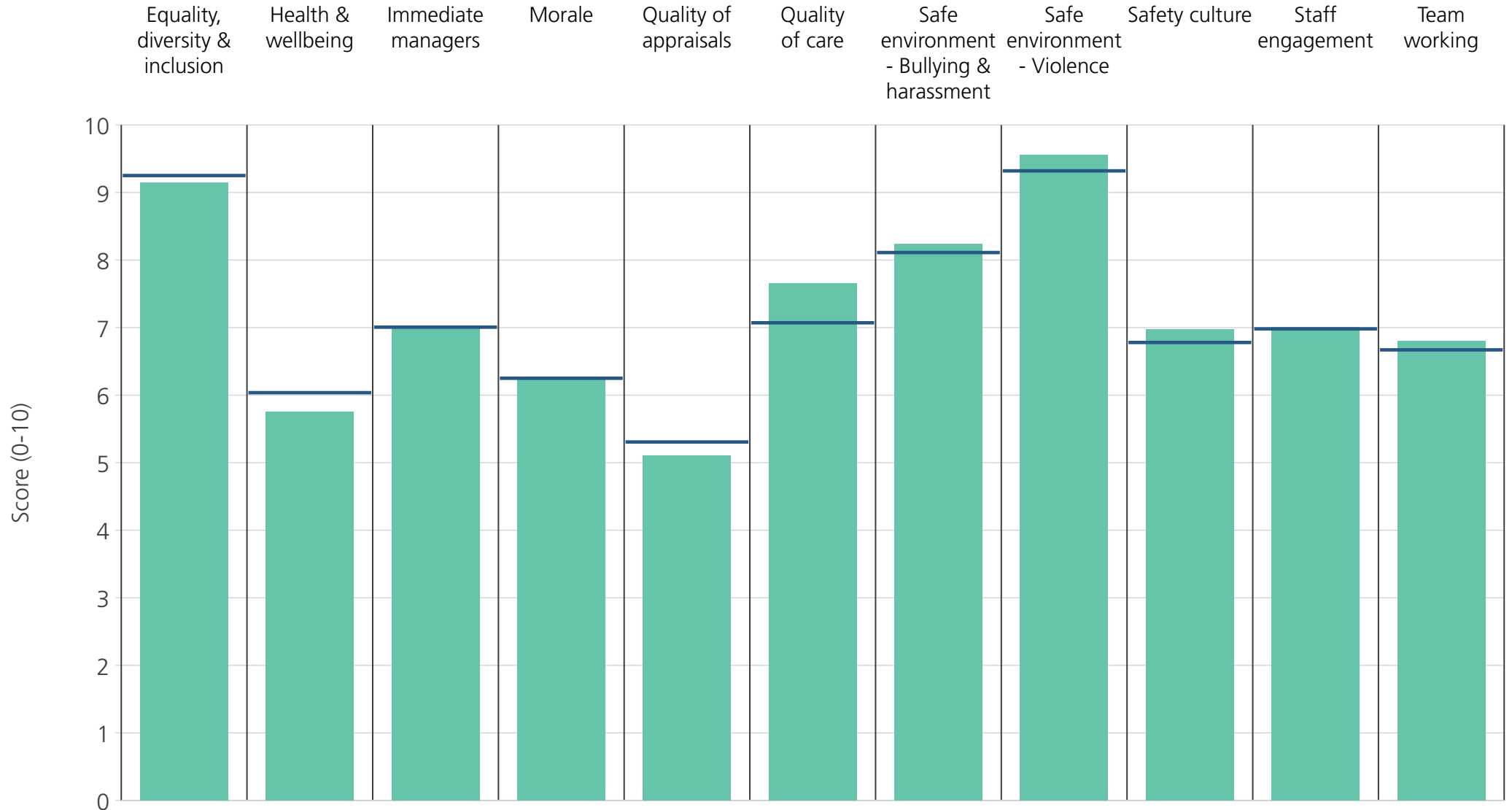
Directorate	9.1	5.1	6.4	5.2	4.9	7.2	8.4	9.9	6.6	6.5	6.5
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	60	60	60	59	45	53	59	60	60	63	63

Directorates 2

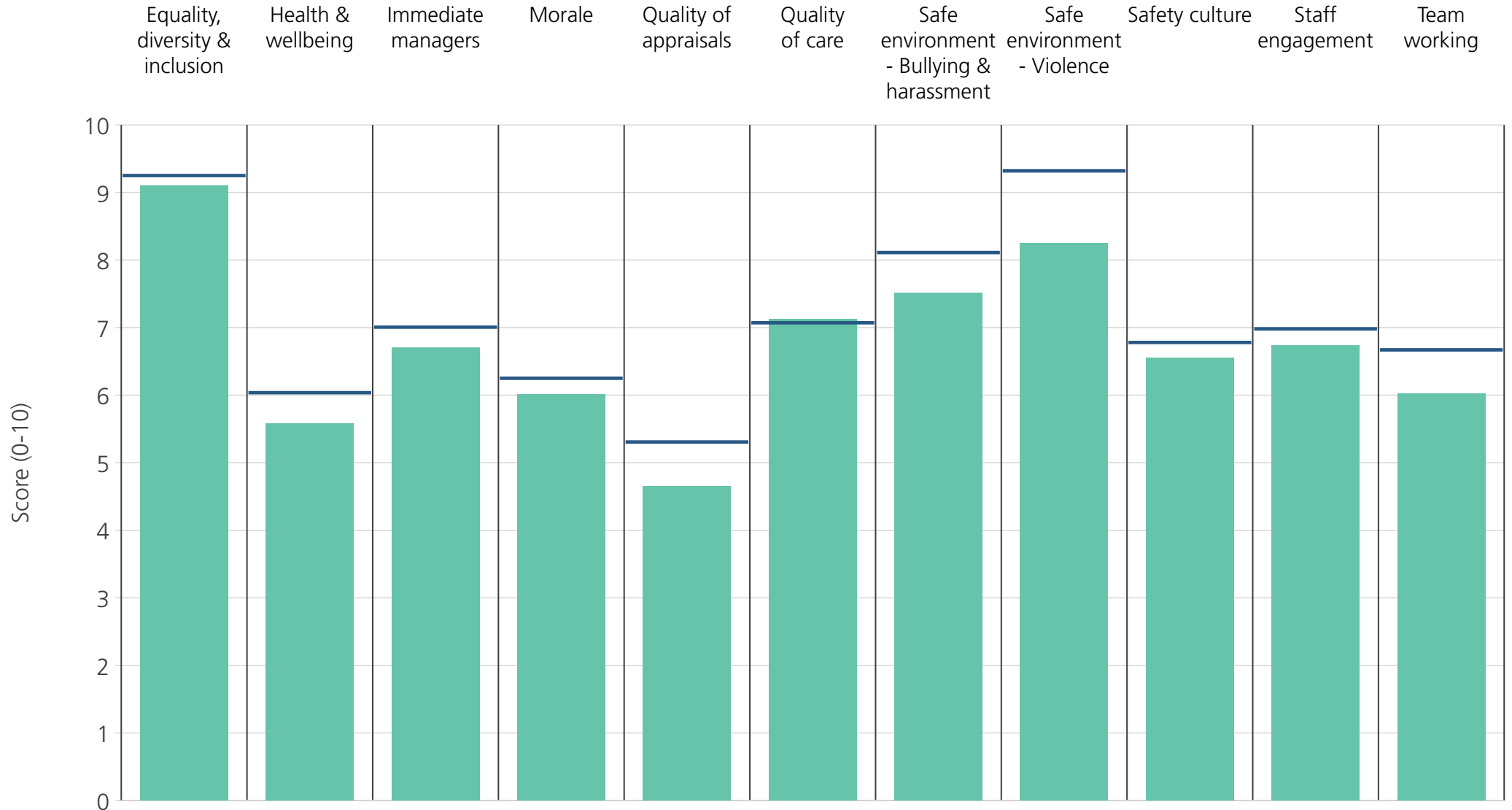
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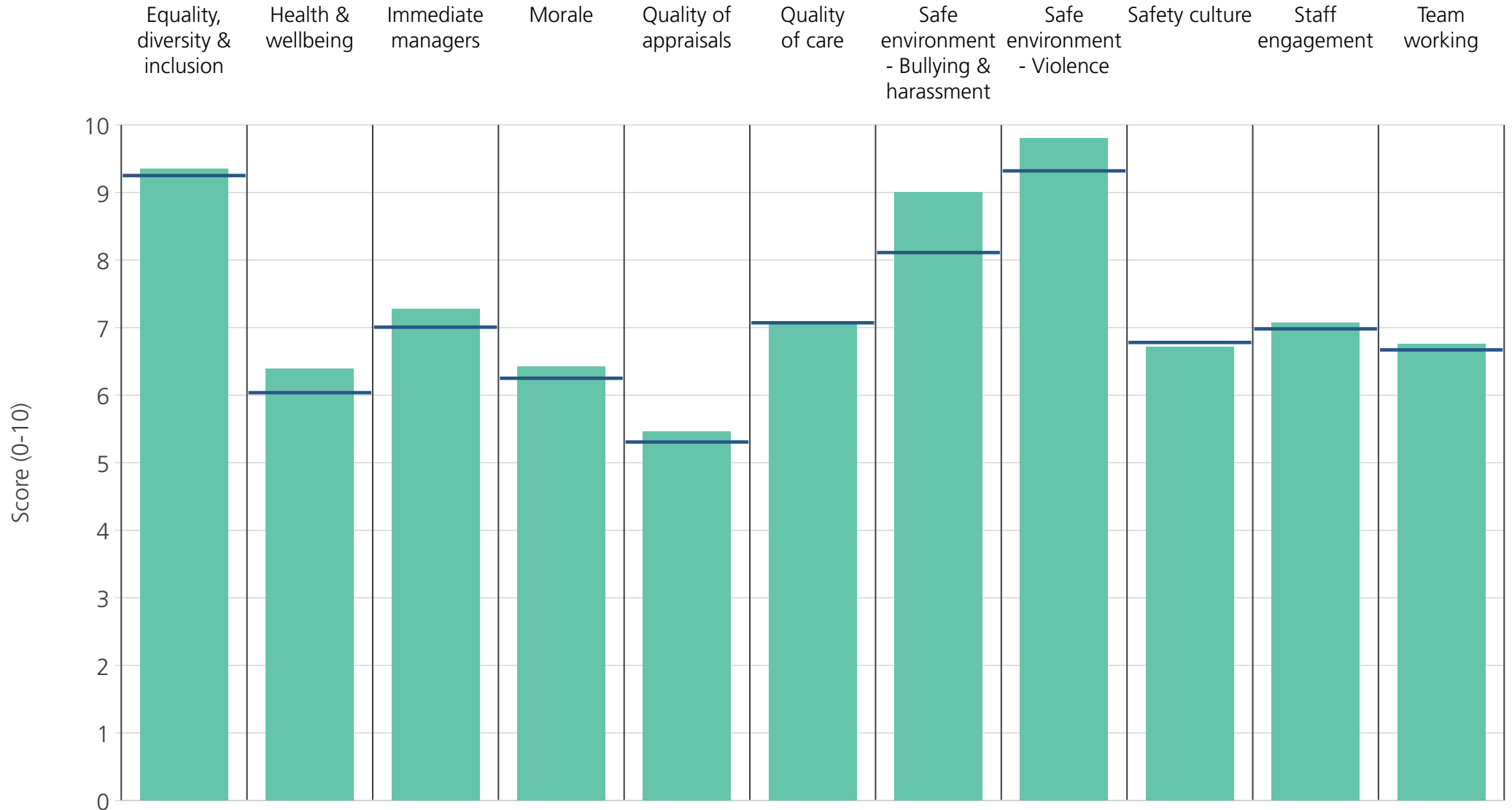
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Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	448	450	448	443	381	356	448	448	447	455	450



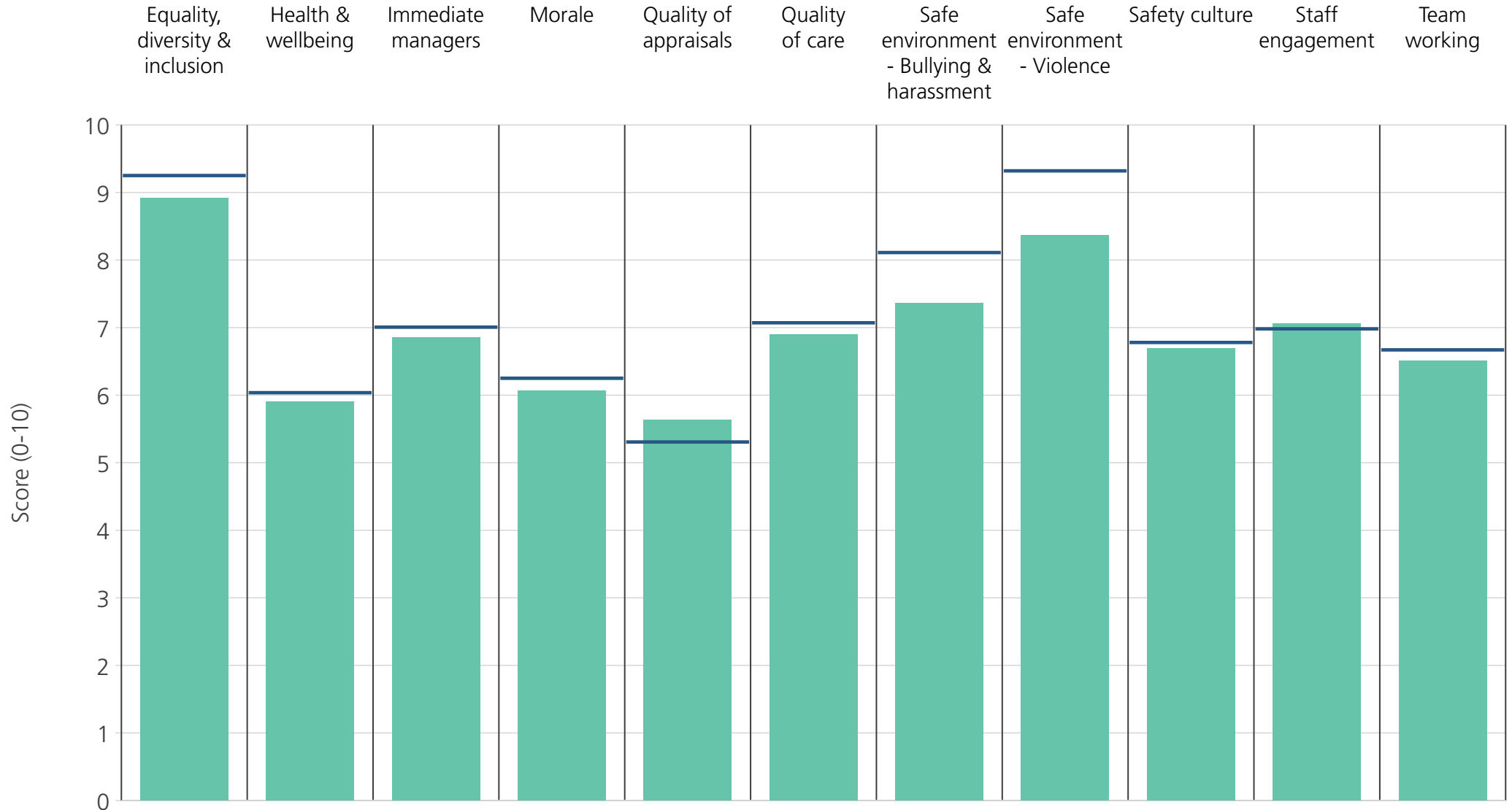
Directorate	9.1	5.7	7.0	6.3	5.1	7.6	8.2	9.6	7.0	7.0	6.8
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	364	365	365	361	329	361	364	364	364	368	369



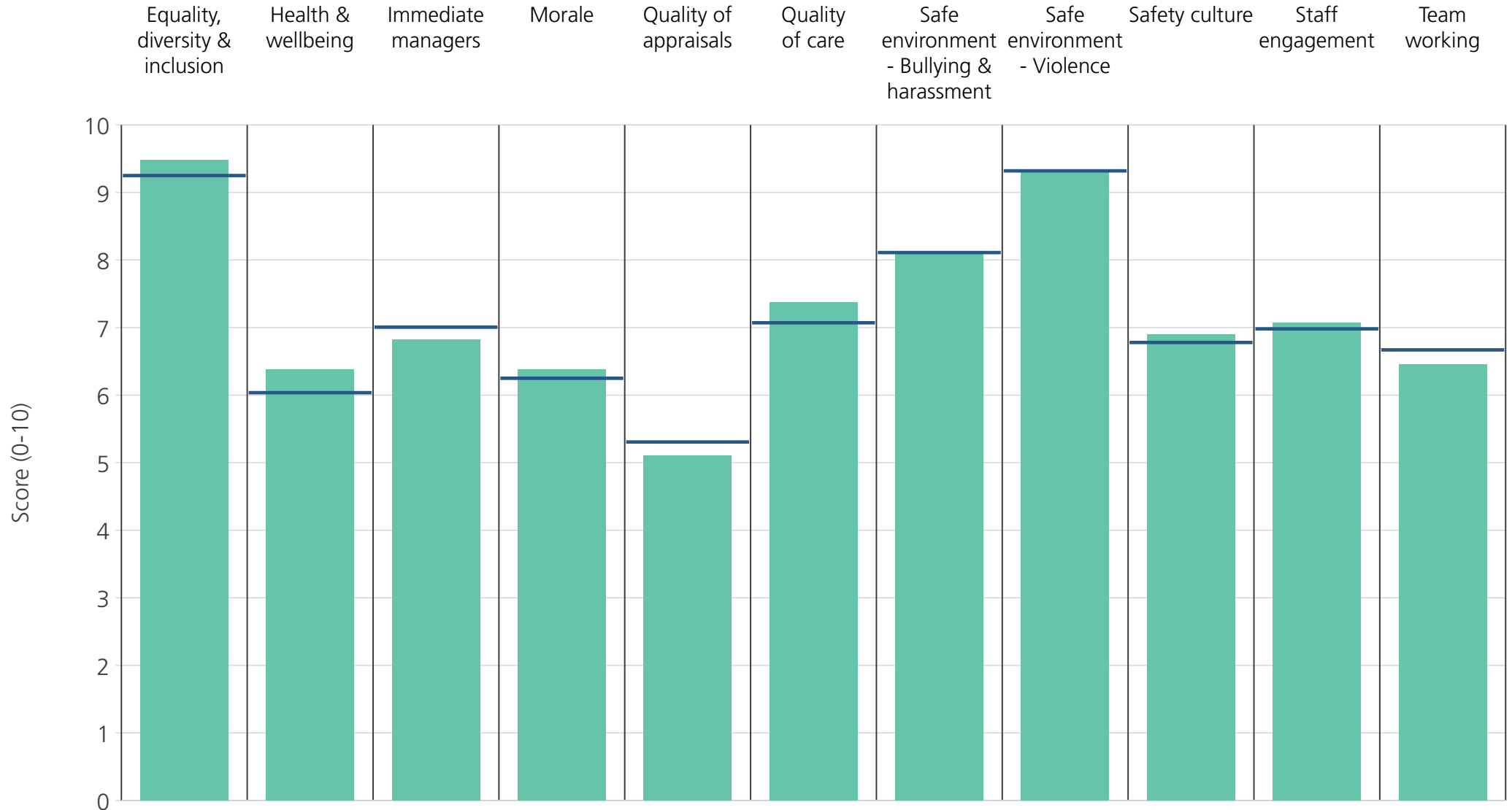
Directorate	9.1	5.6	6.7	6.0	4.6	7.1	7.5	8.2	6.5	6.7	6.0
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	295	297	298	290	256	292	291	294	296	301	301



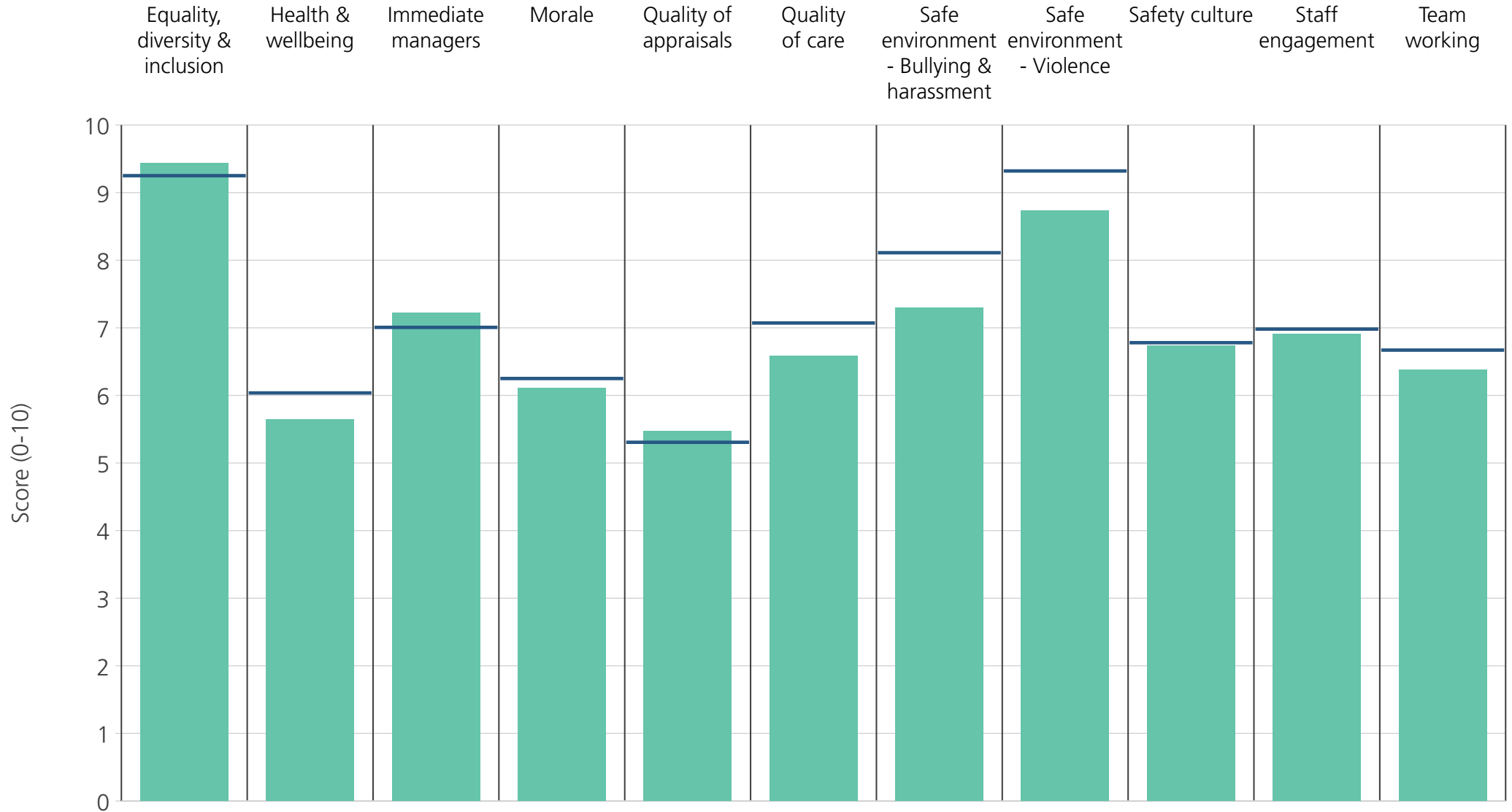
Directorate	9.4	6.4	7.3	6.4	5.5	7.1	9.0	9.8	6.7	7.1	6.8
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	271	273	272	270	235	194	268	267	271	275	275



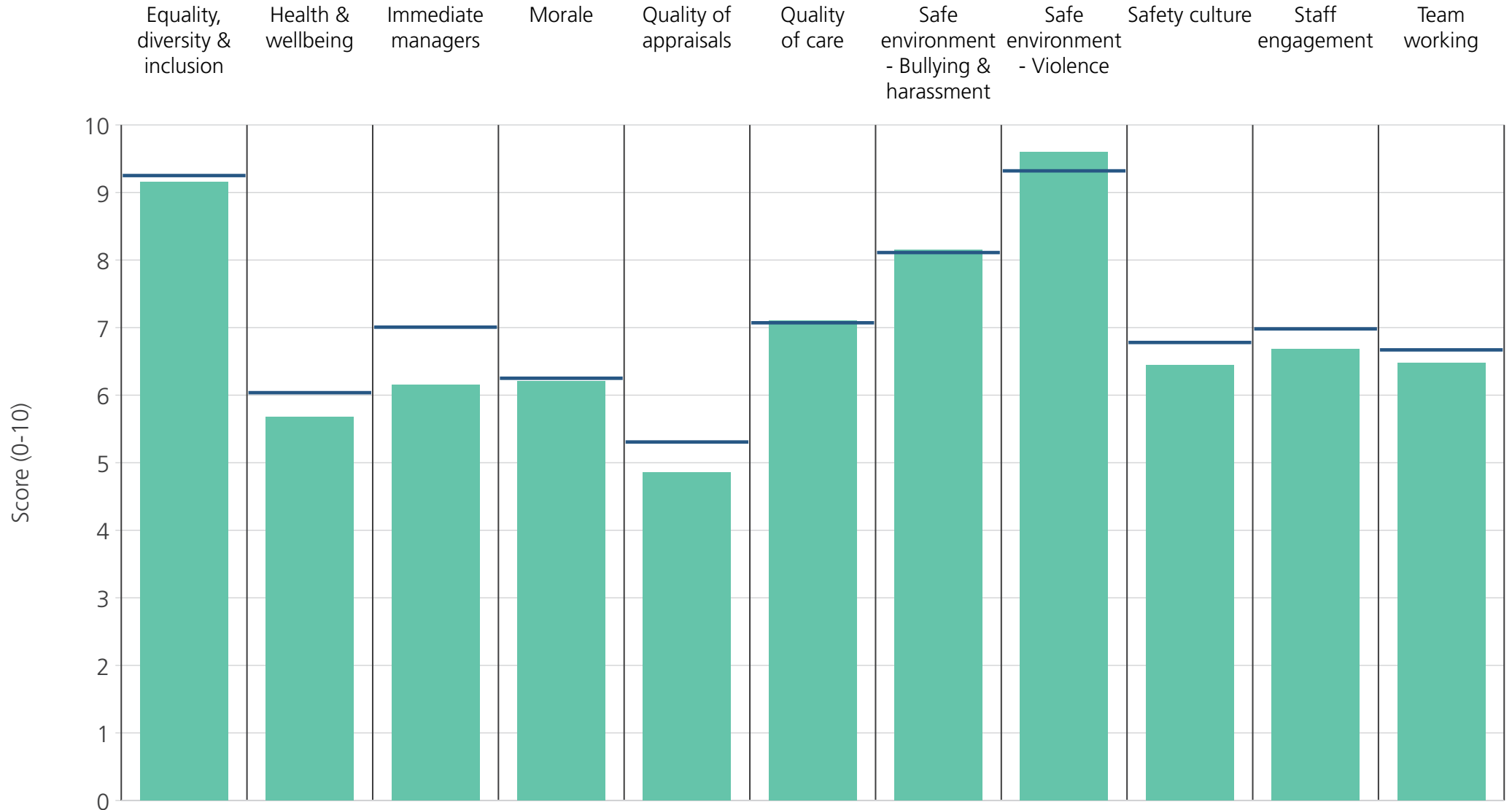
Directorate	8.9	5.9	6.9	6.1	5.6	6.9	7.4	8.4	6.7	7.1	6.5
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	197	197	197	190	166	193	195	195	196	200	195



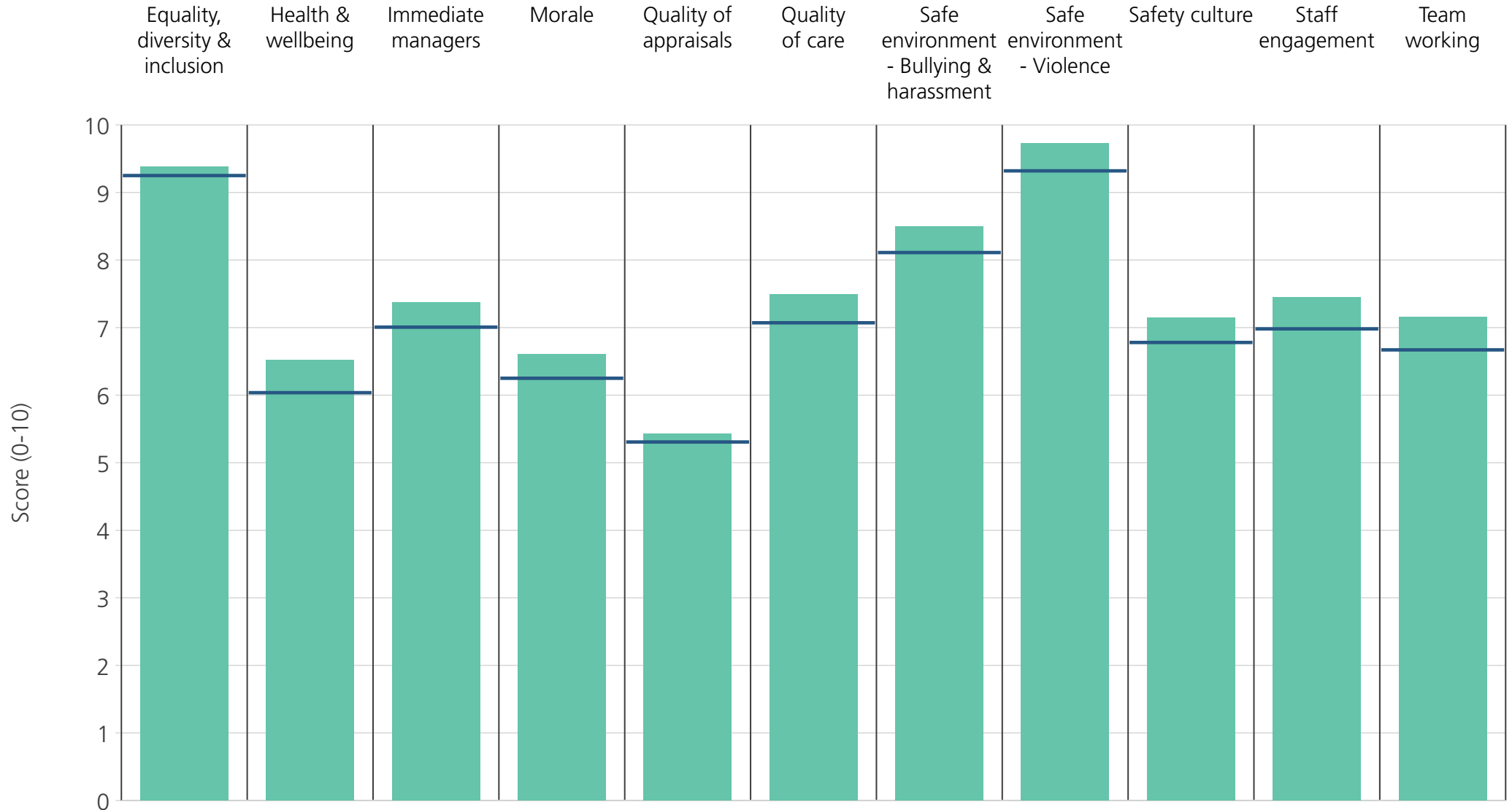
Directorate	9.5	6.4	6.8	6.4	5.1	7.4	8.1	9.3	6.9	7.1	6.5
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	268	269	269	267	242	259	267	267	268	272	268



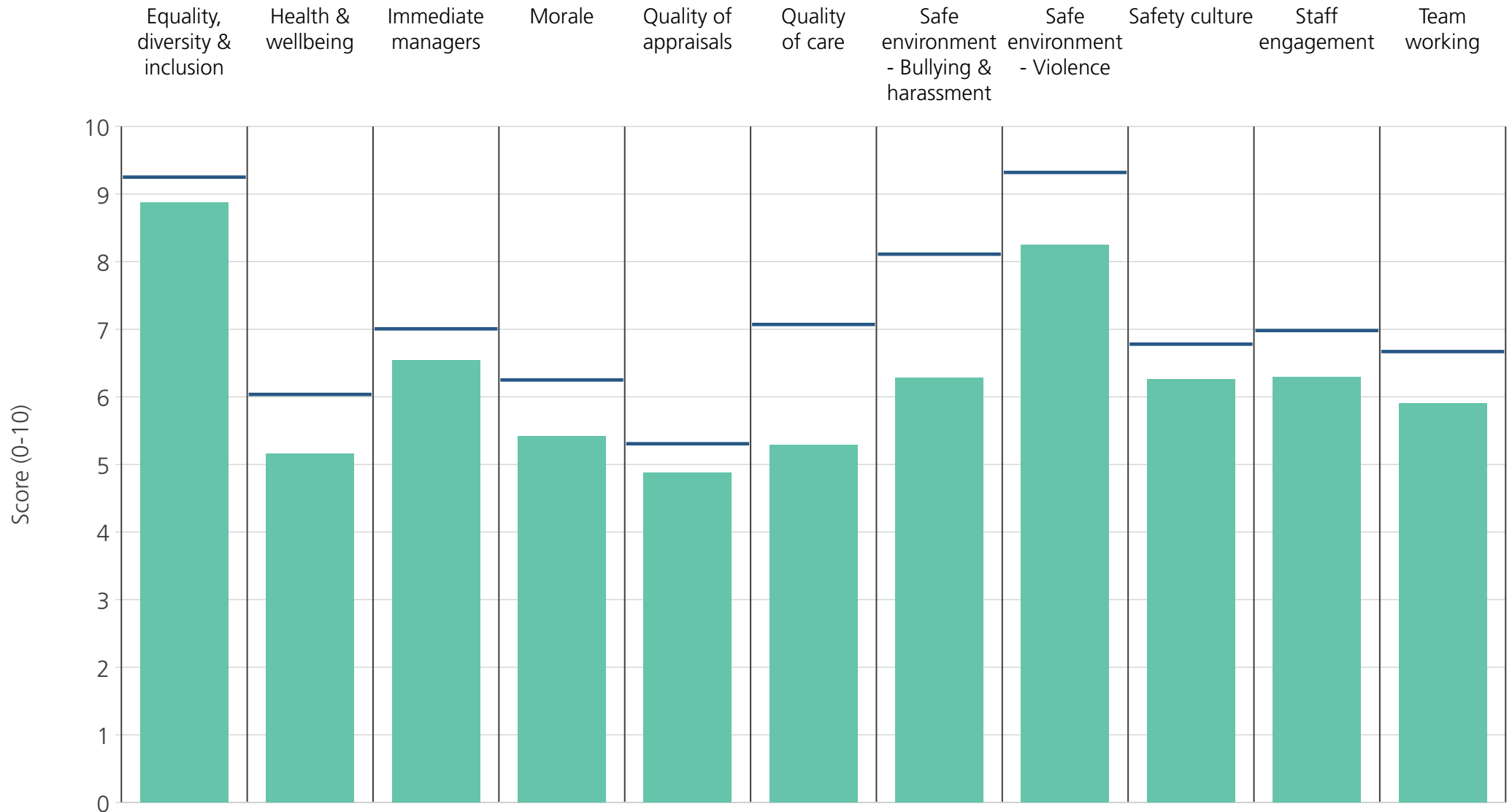
Directorate	9.4	5.6	7.2	6.1	5.5	6.6	7.3	8.7	6.7	6.9	6.4
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	197	199	199	198	162	192	198	198	198	201	198



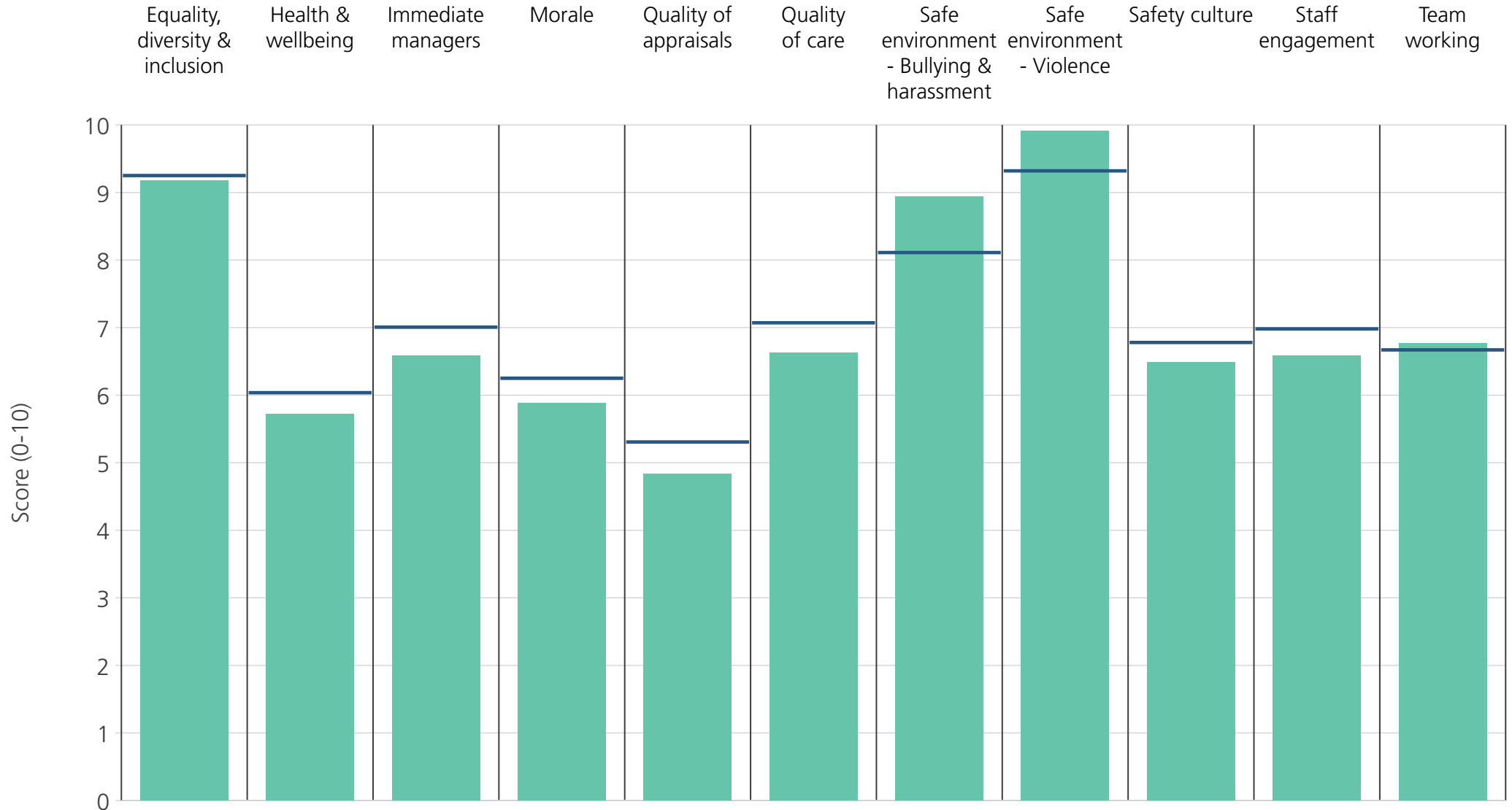
Directorate	9.2	5.7	6.1	6.2	4.9	7.1	8.1	9.6	6.4	6.7	6.5
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	207	207	206	204	188	205	207	207	206	209	207



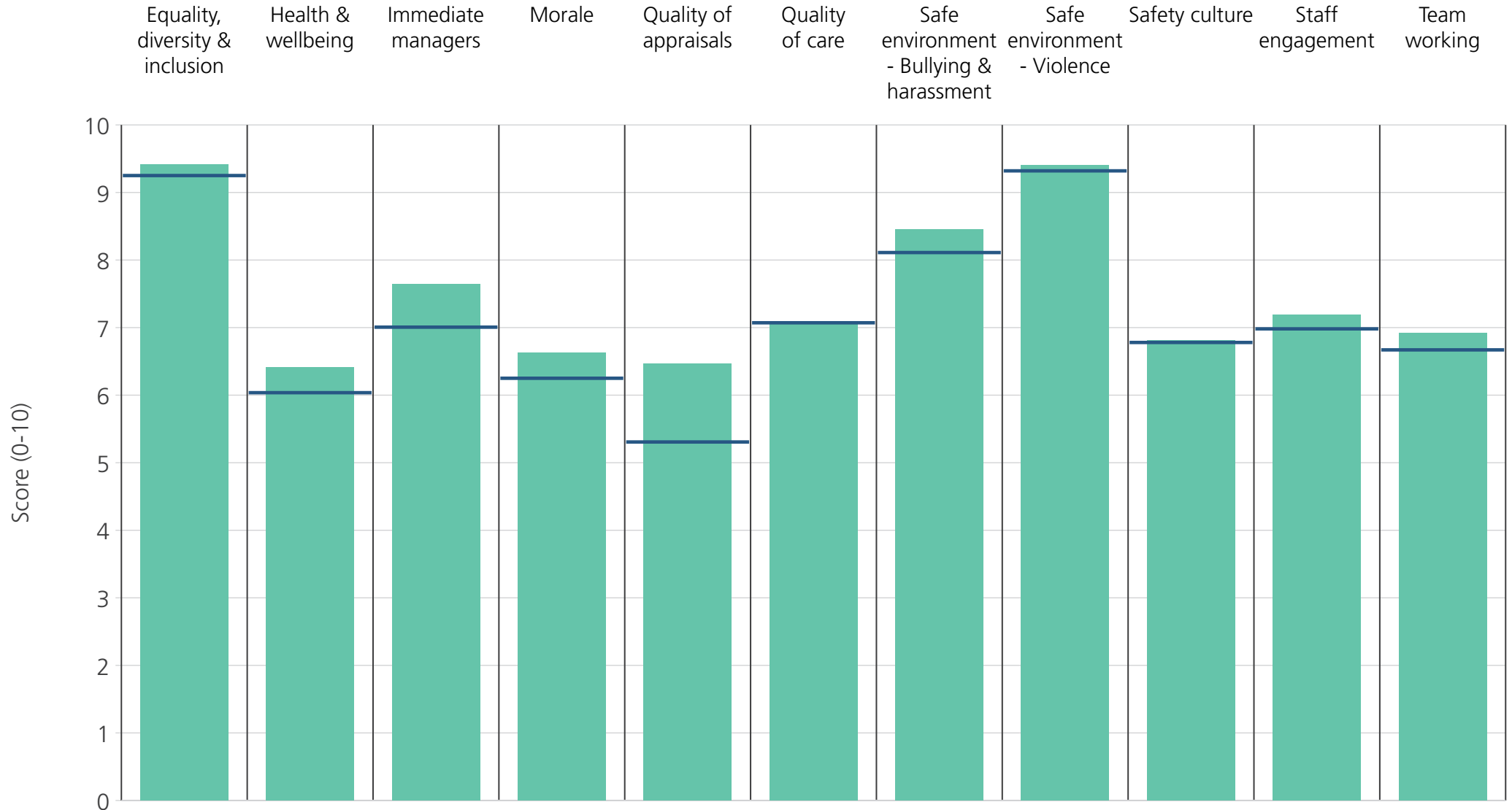
Directorate	9.4	6.5	7.4	6.6	5.4	7.5	8.5	9.7	7.1	7.4	7.2
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	173	174	174	174	157	171	173	174	174	174	175



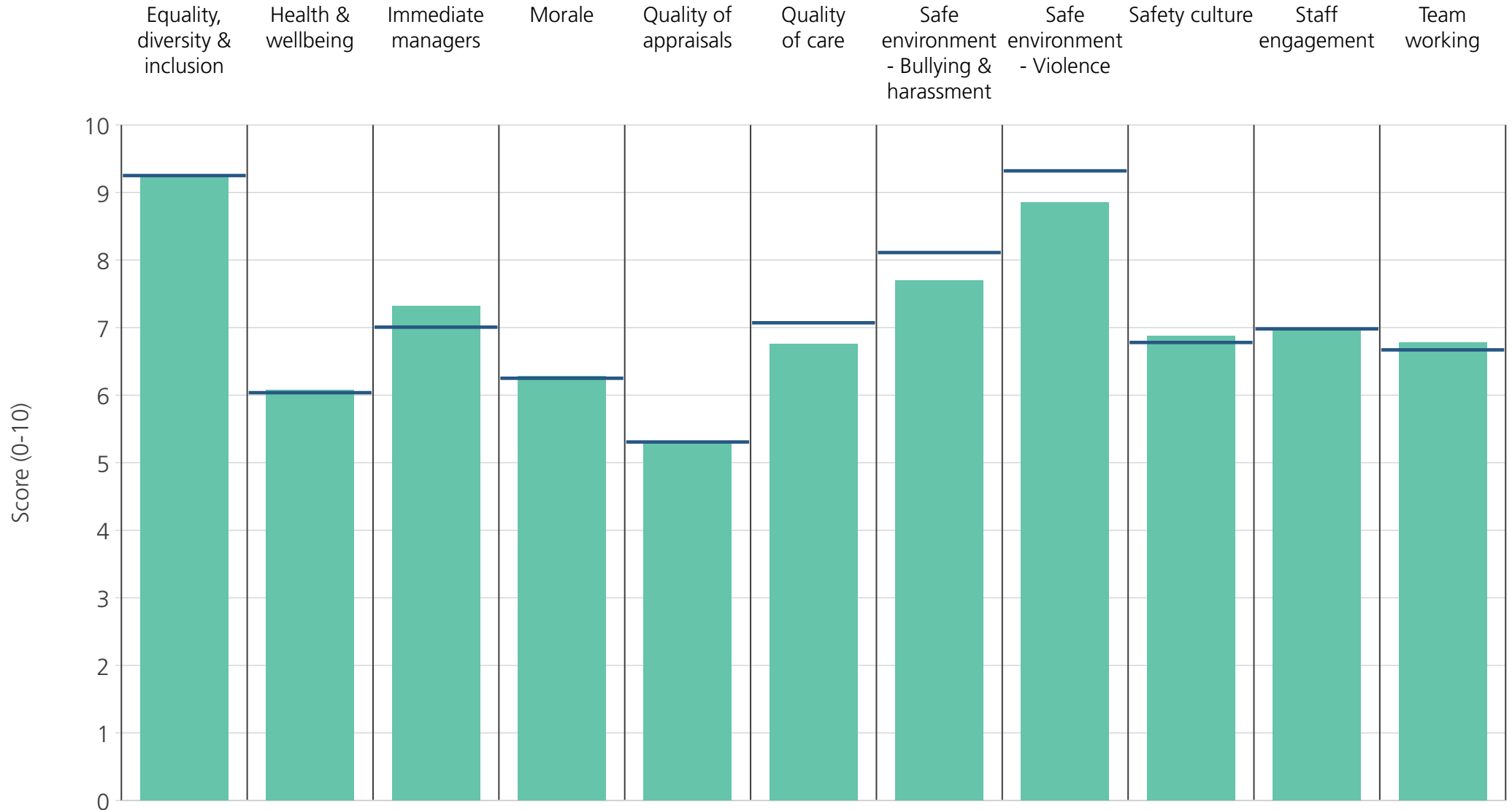
Directorate	8.9	5.2	6.5	5.4	4.9	5.3	6.3	8.2	6.3	6.3	5.9
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	136	137	137	137	117	135	136	135	137	137	137



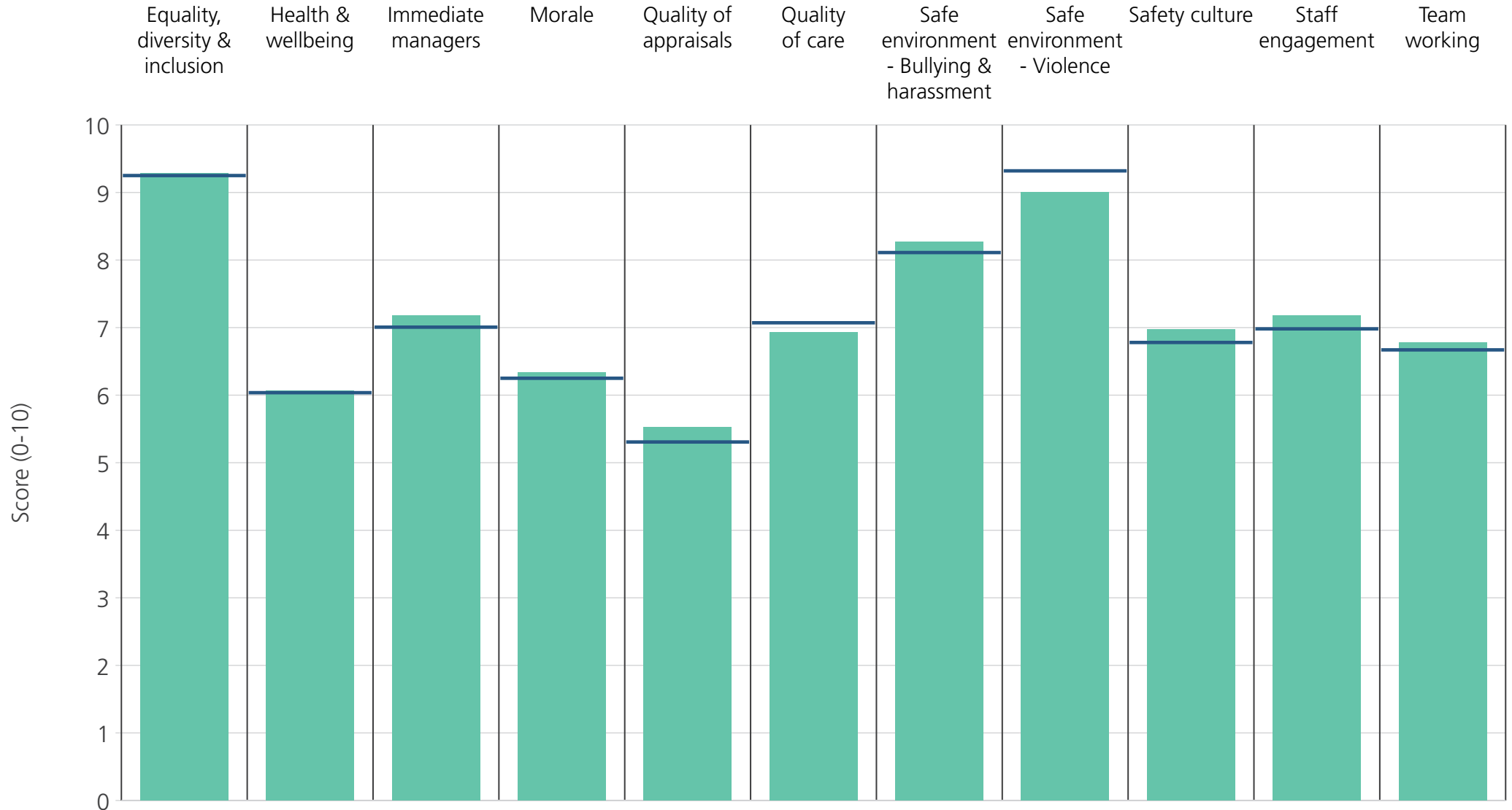
Directorate	9.2	5.7	6.6	5.9	4.8	6.6	8.9	9.9	6.5	6.6	6.8
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	192	193	192	188	180	175	192	192	192	196	195



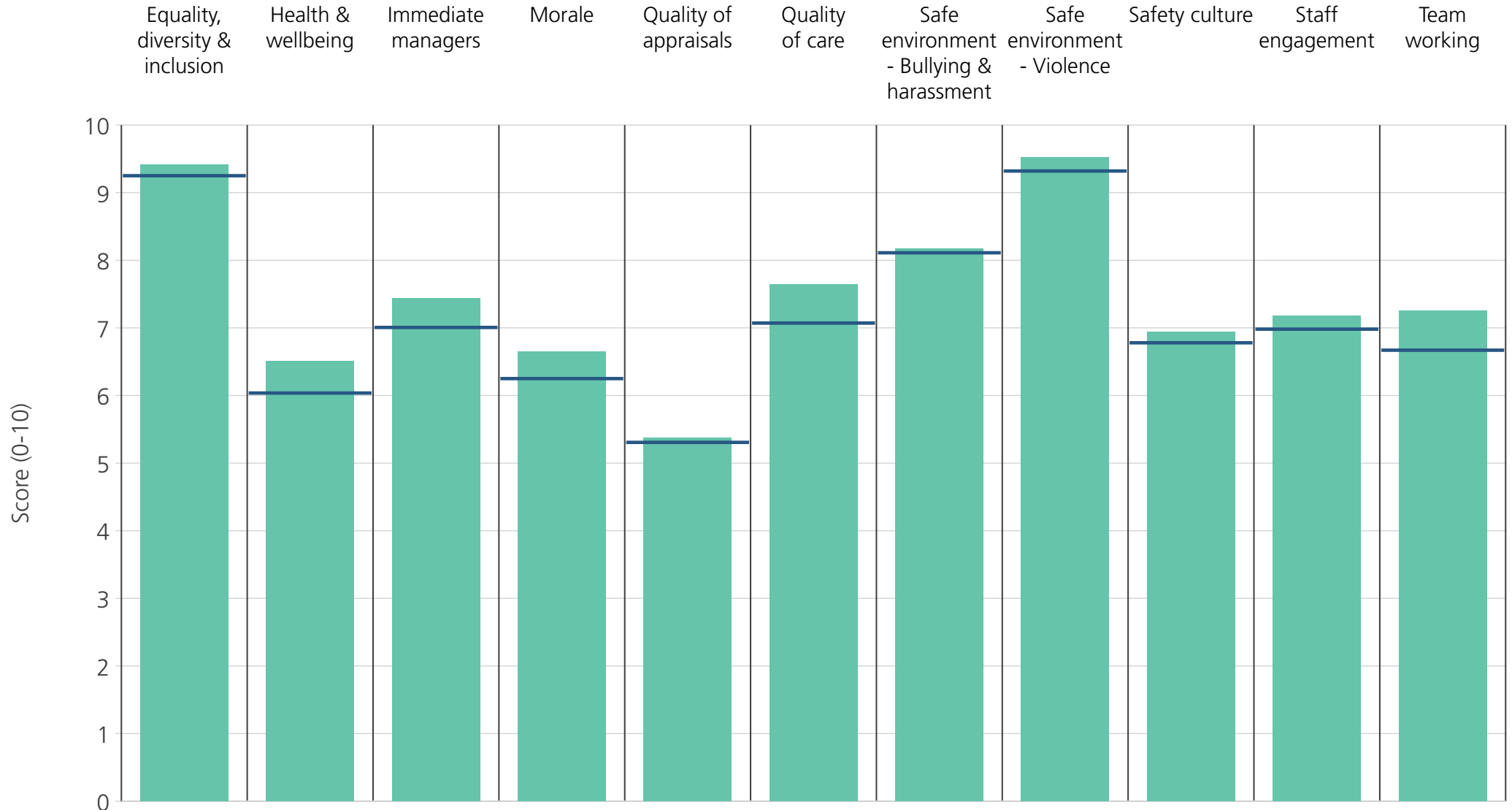
Directorate	9.4	6.4	7.6	6.6	6.5	7.1	8.5	9.4	6.8	7.2	6.9
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	183	182	183	179	175	182	183	183	182	182	182



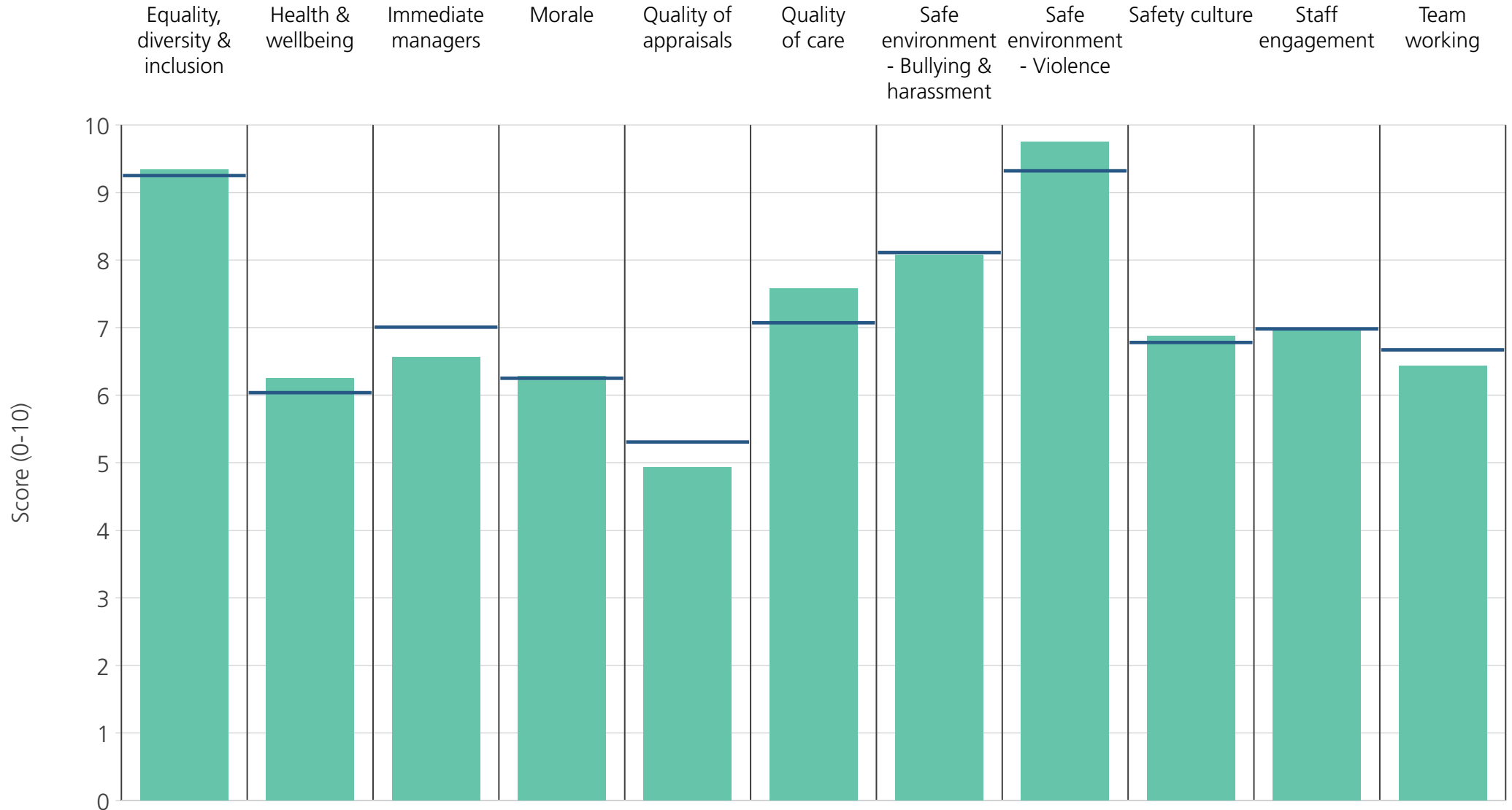
Directorate	9.2	6.1	7.3	6.3	5.3	6.8	7.7	8.9	6.9	7.0	6.8
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	176	176	176	172	142	176	174	174	176	178	174



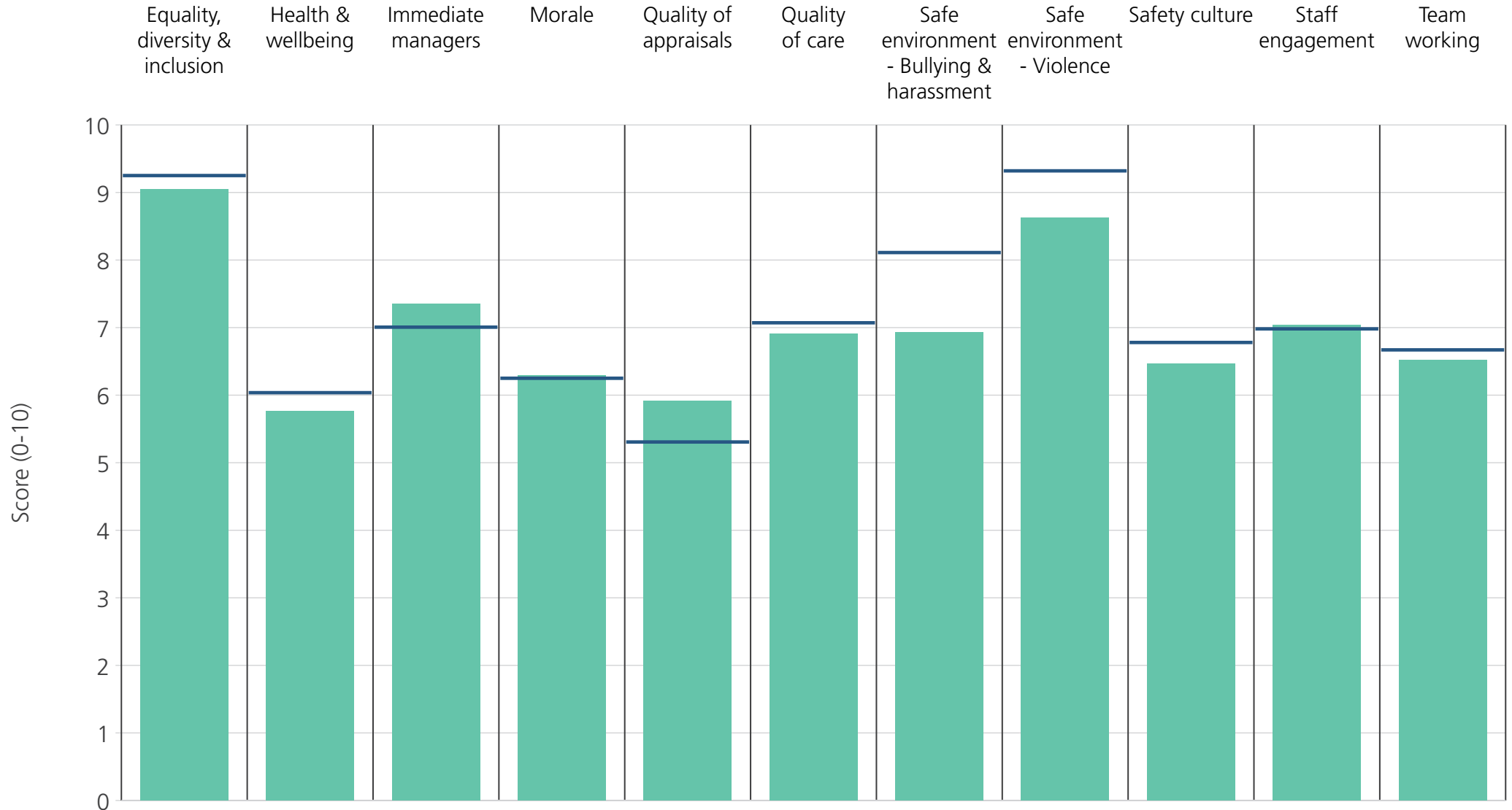
Directorate	9.3	6.1	7.2	6.3	5.5	6.9	8.3	9.0	7.0	7.2	6.8
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	170	172	172	169	160	163	166	168	169	172	169



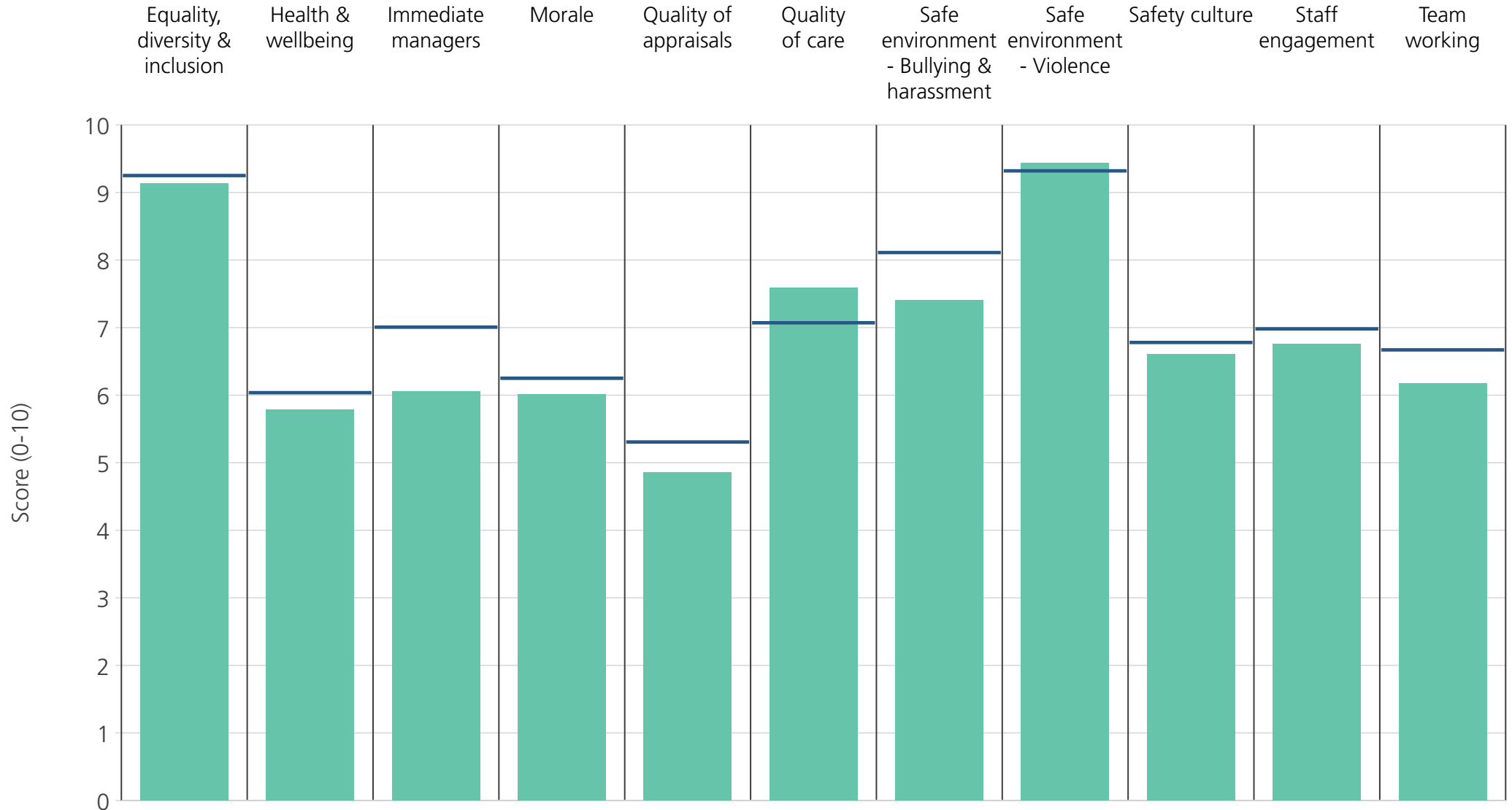
Directorate	9.4	6.5	7.4	6.6	5.4	7.6	8.2	9.5	6.9	7.2	7.3
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	134	135	135	134	120	133	134	134	134	137	137



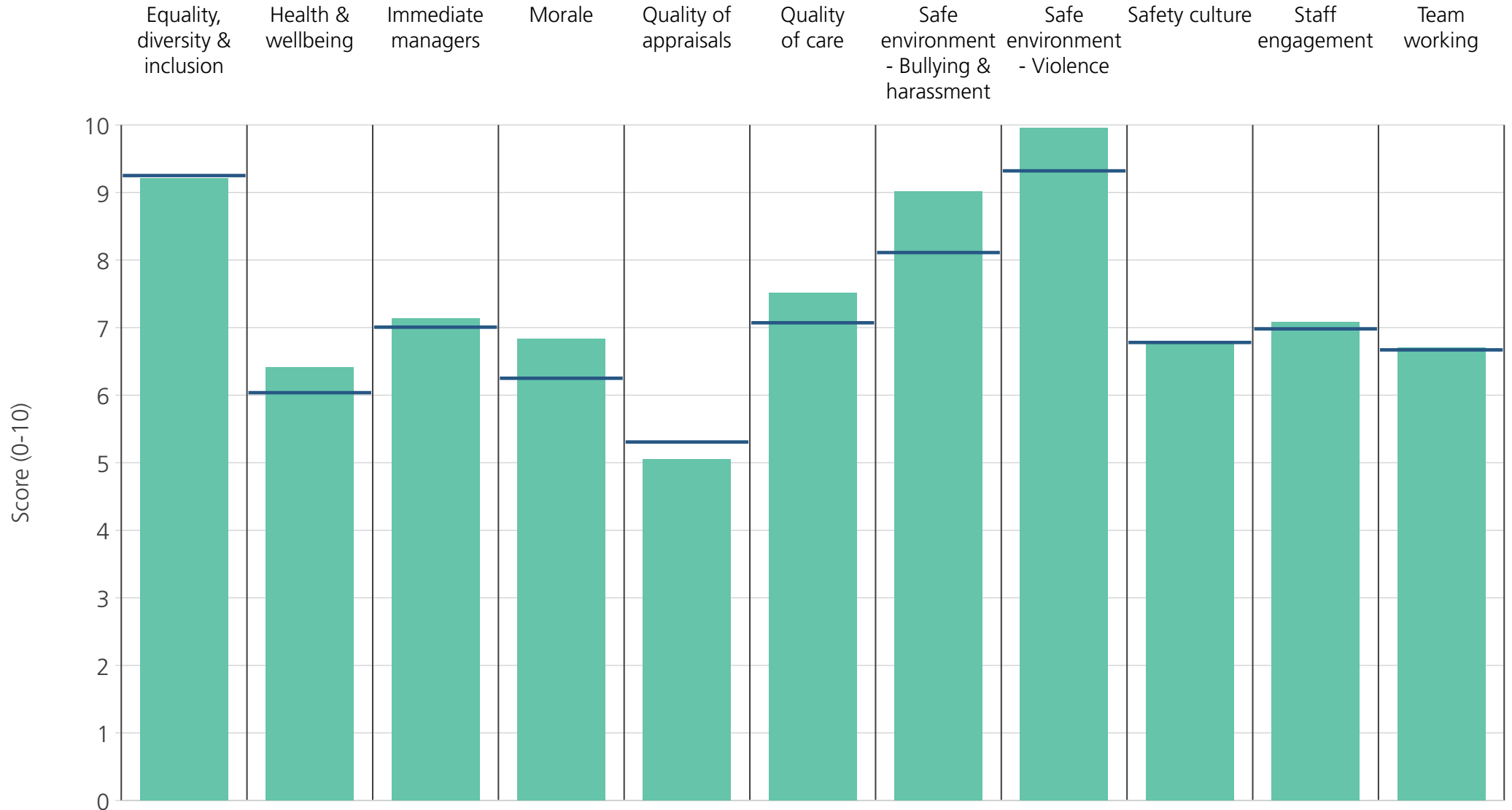
Directorate	9.3	6.3	6.6	6.3	4.9	7.6	8.1	9.7	6.9	7.0	6.4
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	144	146	146	143	118	142	144	144	144	149	147



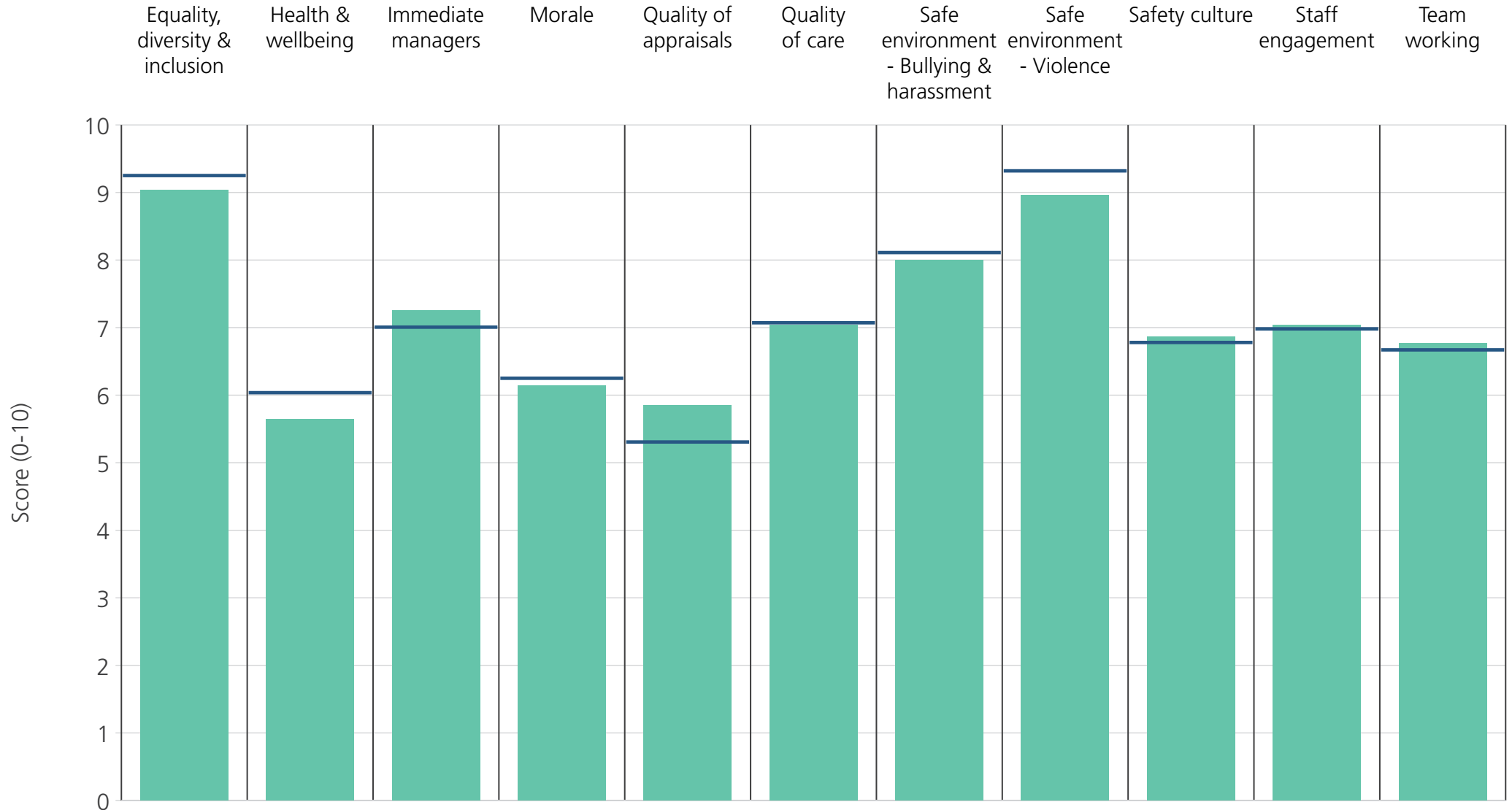
Directorate	9.0	5.8	7.3	6.3	5.9	6.9	6.9	8.6	6.5	7.0	6.5
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	112	112	113	109	97	111	112	110	112	116	116



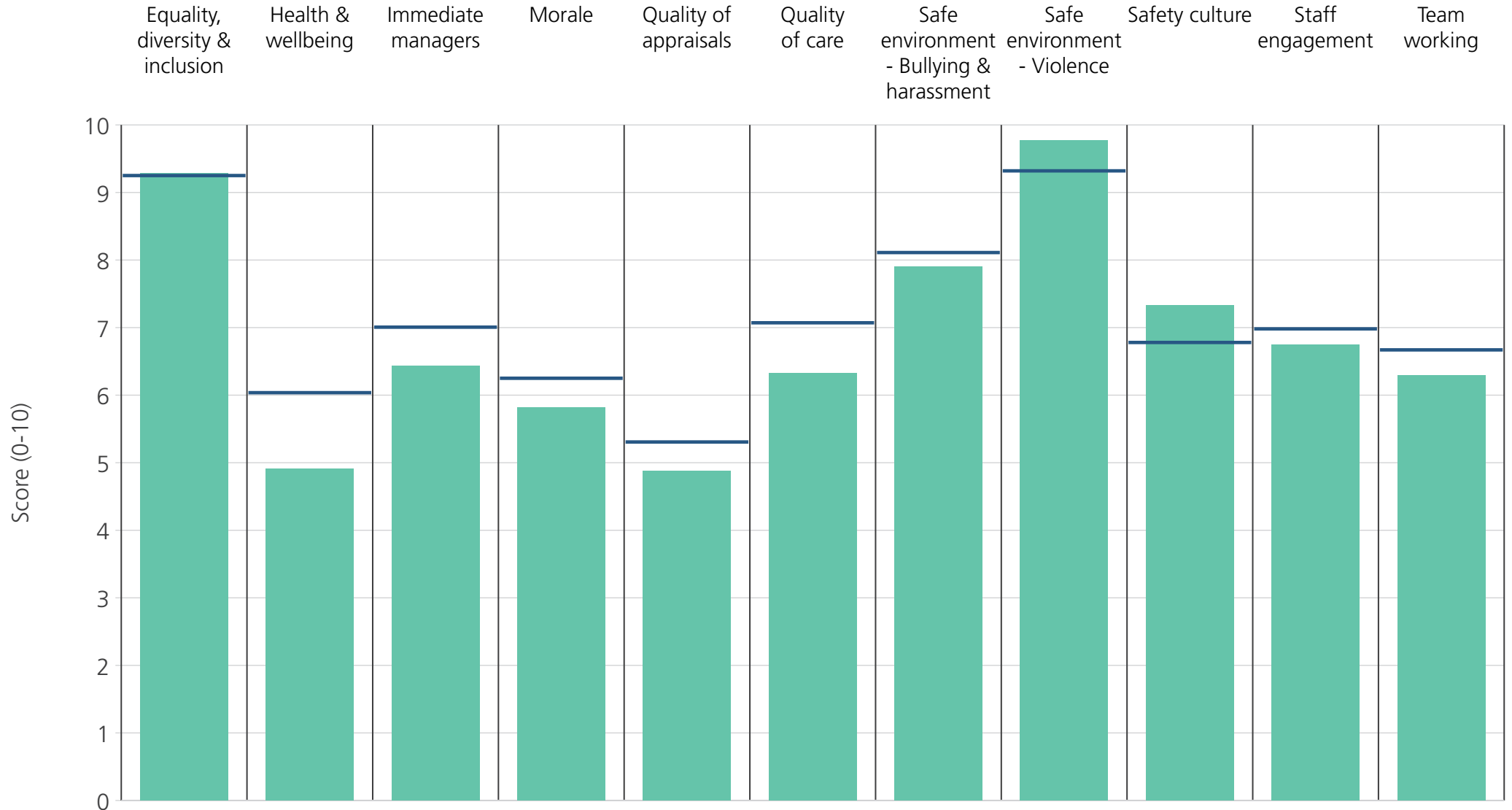
Directorate	9.1	5.8	6.0	6.0	4.9	7.6	7.4	9.4	6.6	6.8	6.2
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	158	159	159	158	135	156	159	158	158	160	158



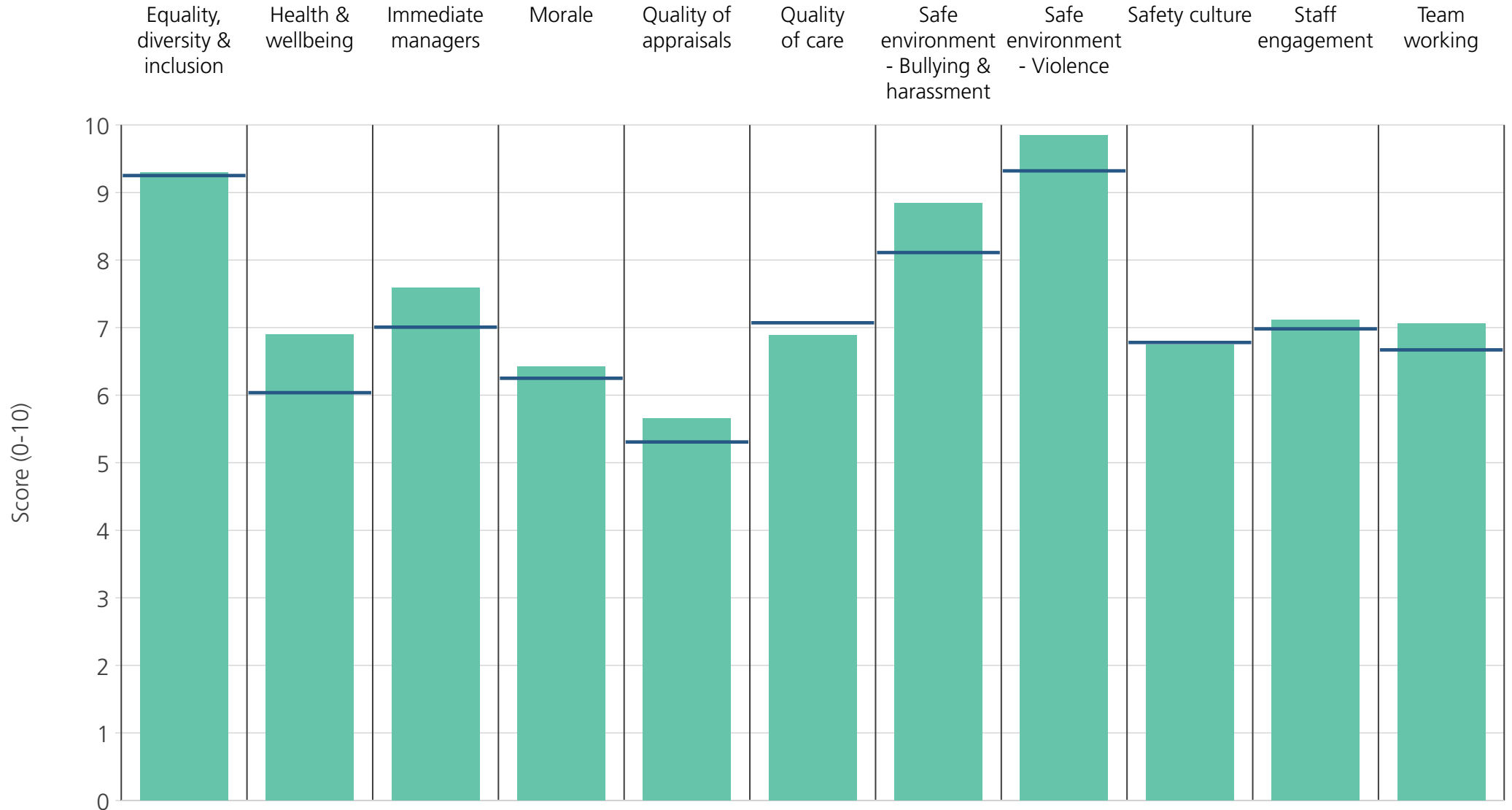
Directorate	9.2	6.4	7.1	6.8	5.1	7.5	9.0	10.0	6.8	7.1	6.7
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	135	135	134	135	123	114	135	134	135	136	136



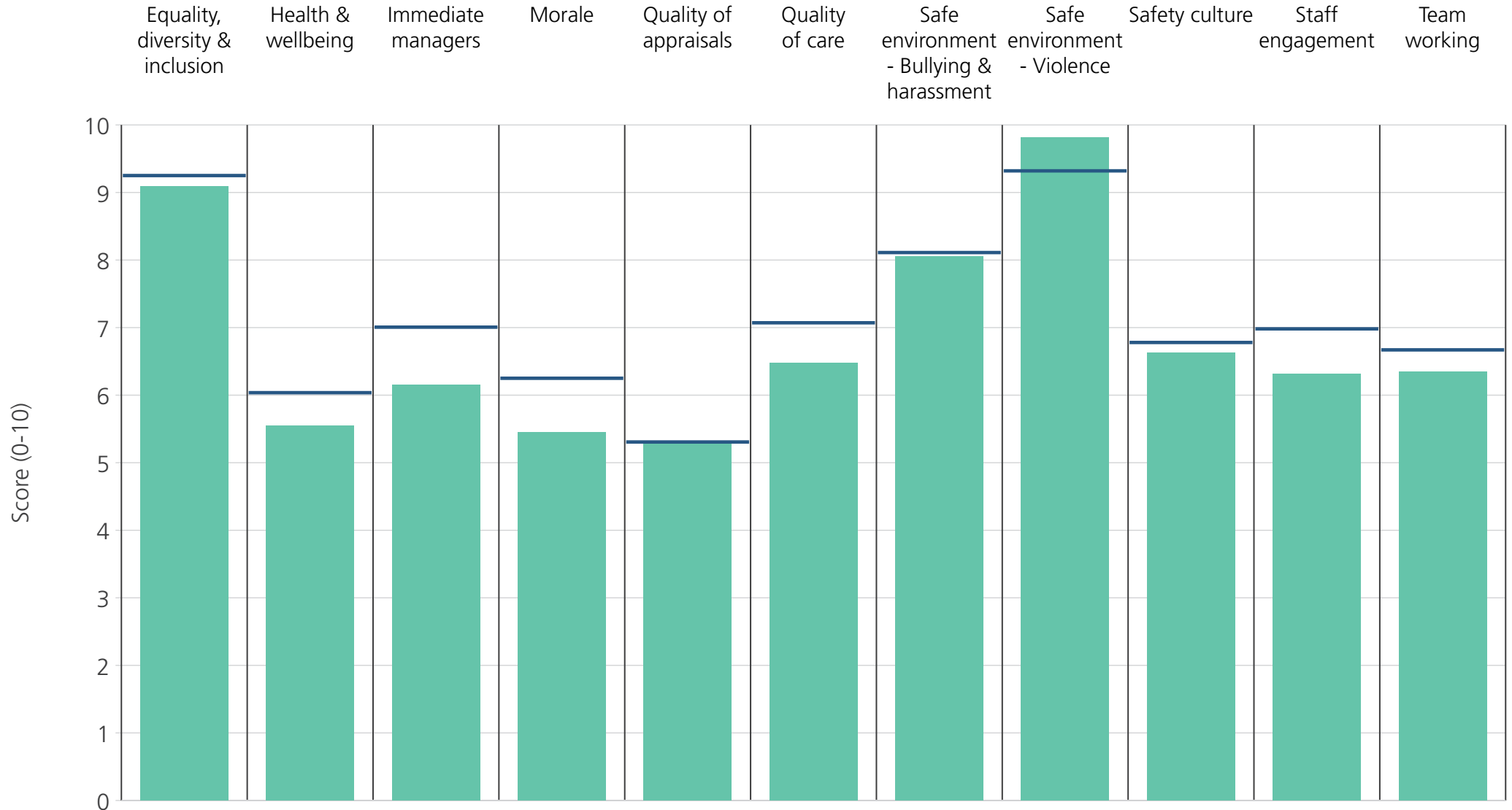
Directorate	9.0	5.6	7.3	6.1	5.8	7.0	8.0	9.0	6.9	7.0	6.8
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	123	123	123	123	106	120	123	122	123	124	123



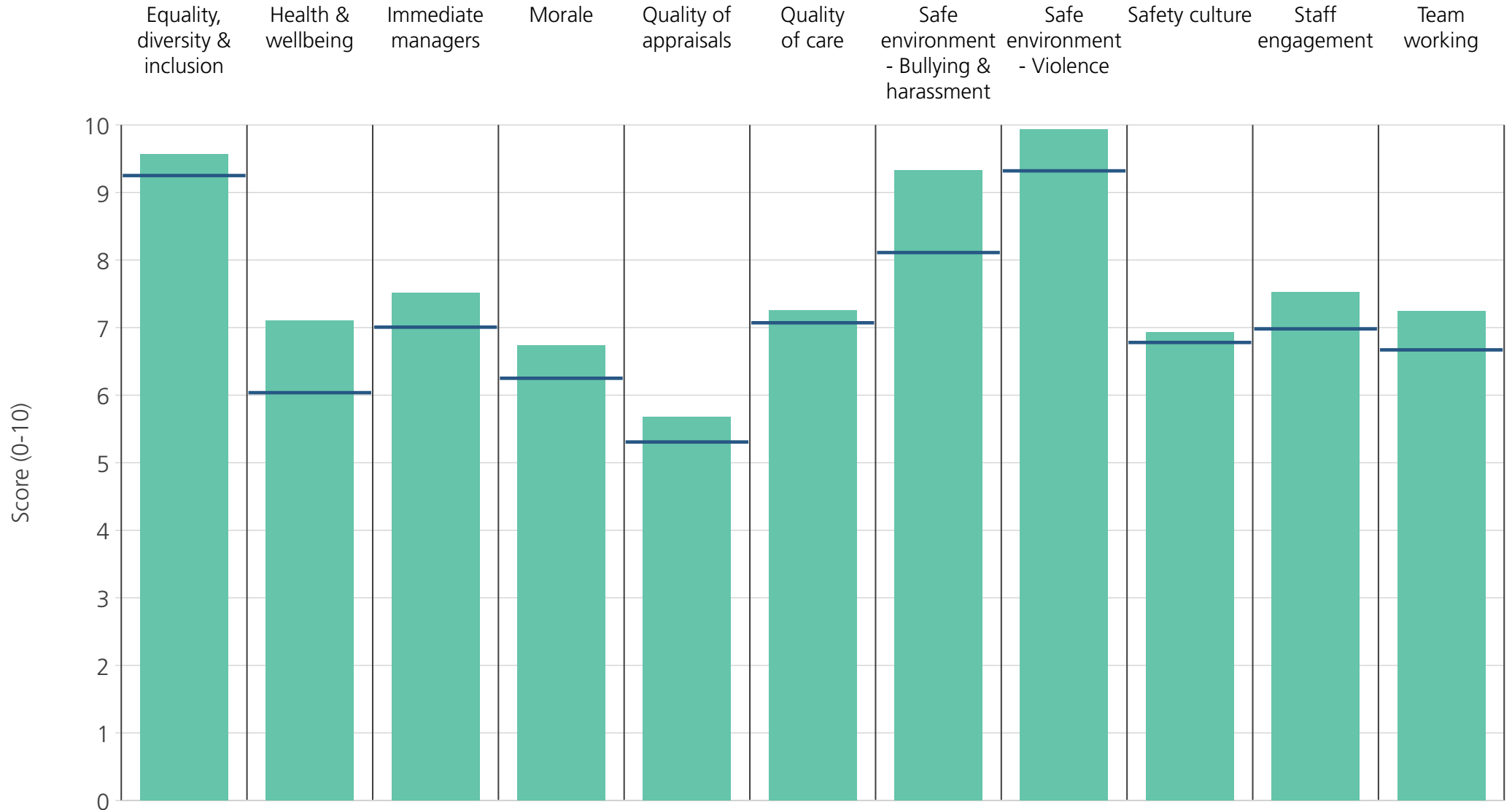
Directorate	9.3	4.9	6.4	5.8	4.9	6.3	7.9	9.8	7.3	6.7	6.3
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	102	103	104	102	94	106	103	102	102	107	105



Directorate	9.3	6.9	7.6	6.4	5.7	6.9	8.8	9.8	6.8	7.1	7.1
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	127	128	128	128	114	80	127	128	128	128	127



Directorate	9.1	5.5	6.2	5.4	5.3	6.5	8.1	9.8	6.6	6.3	6.3
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	107	107	107	107	83	96	106	107	107	107	107



Directorate	9.6	7.1	7.5	6.7	5.7	7.3	9.3	9.9	6.9	7.5	7.2
Your org	9.3	6.0	7.0	6.3	5.3	7.1	8.1	9.3	6.8	7.0	6.7
Responses	105	106	106	104	96	58	106	106	106	106	106