

Norfolk and Norwich University Hospitals NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Norfolk and Norwich University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

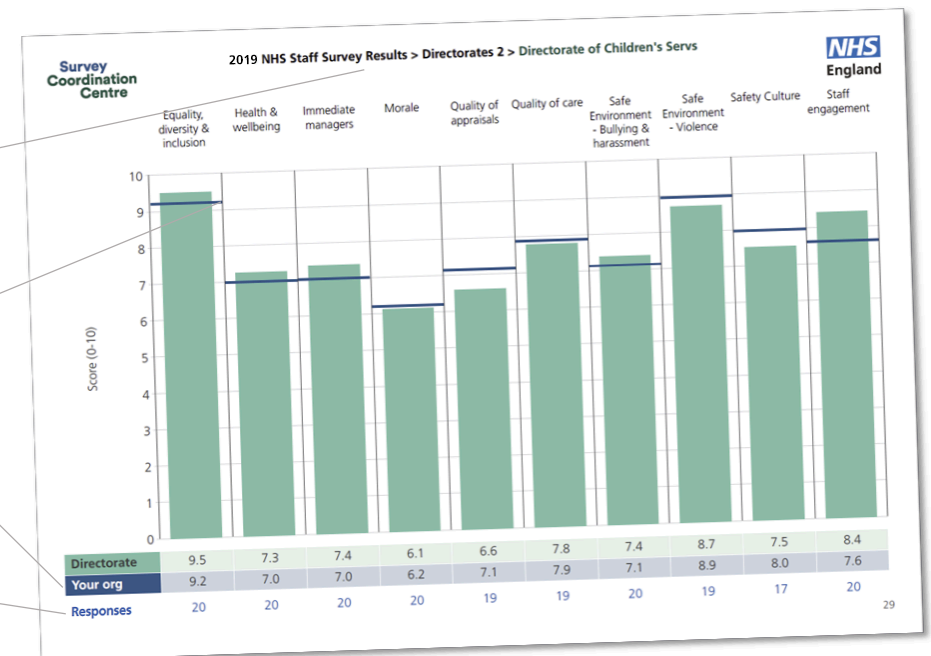
The directorate breakdowns used in this report were provided and defined by Norfolk and Norwich University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

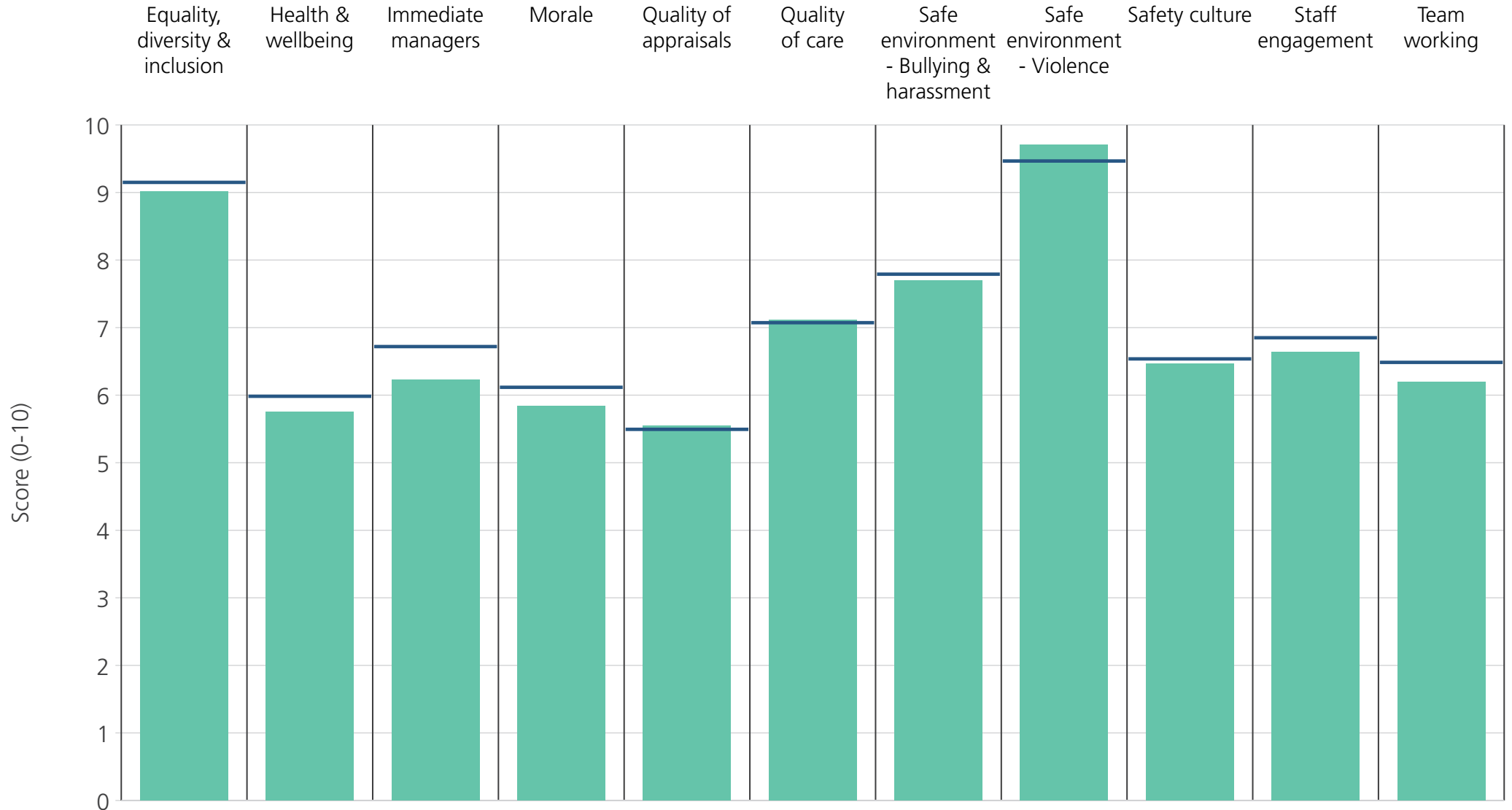
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



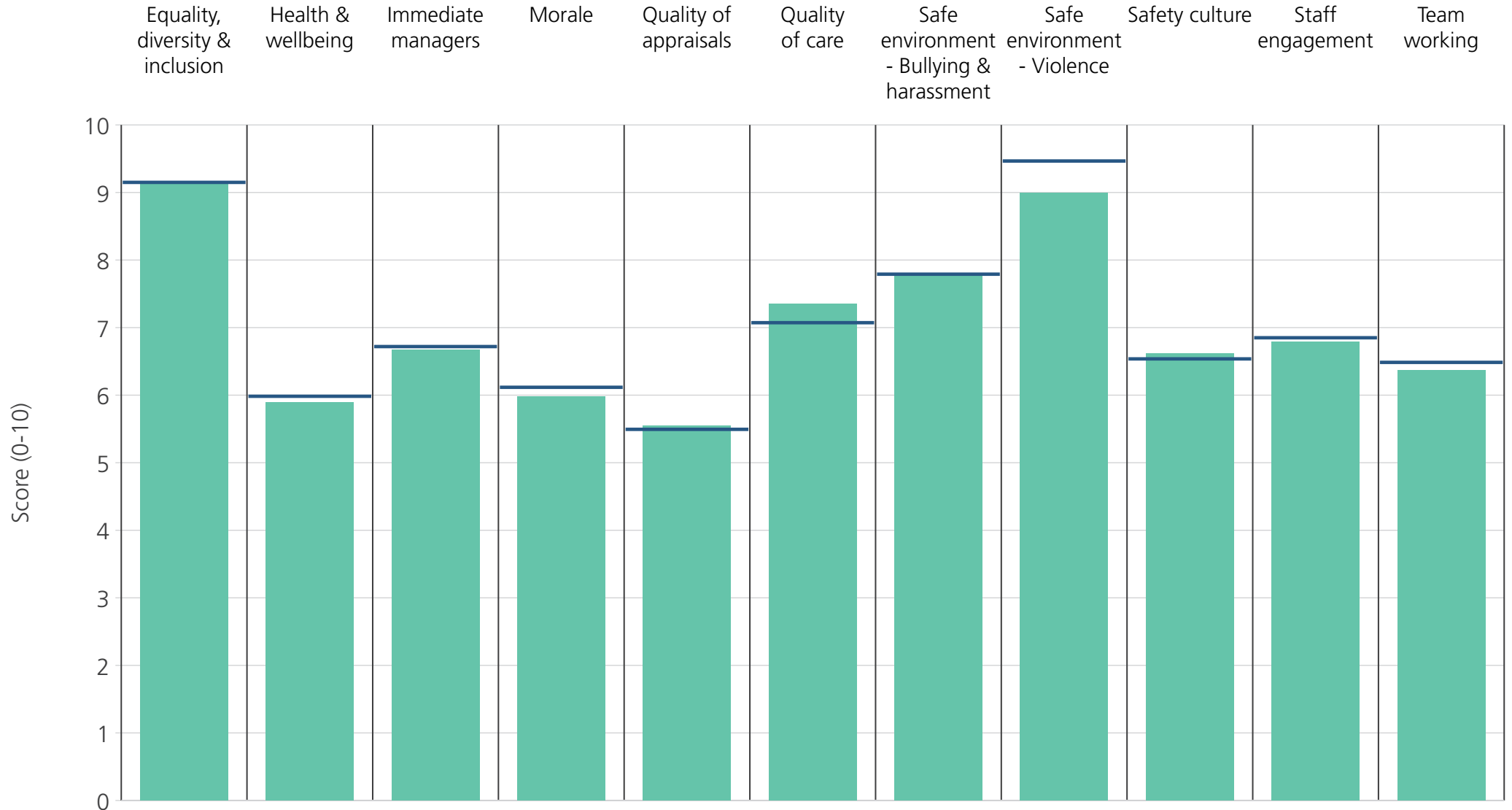
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

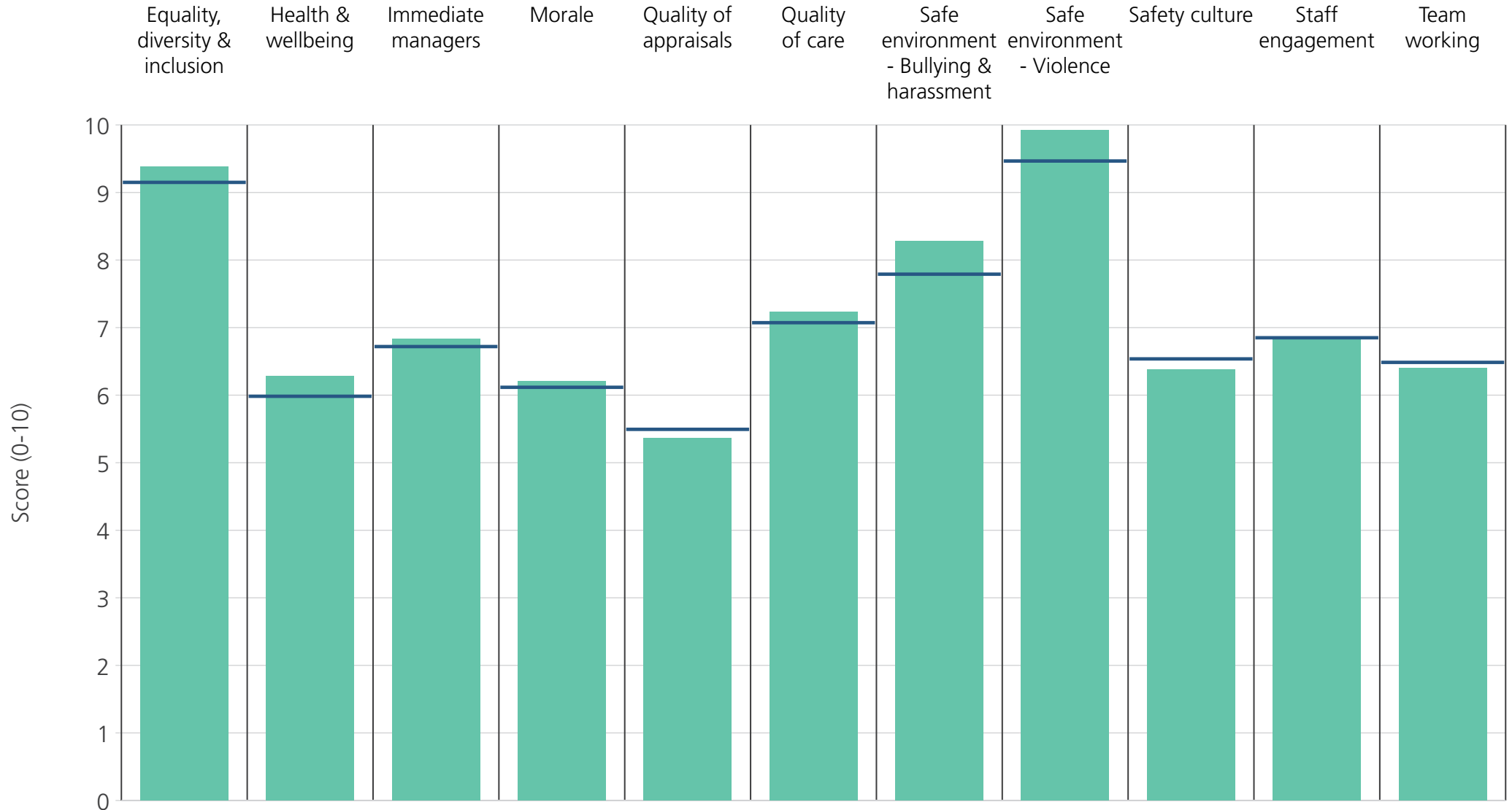
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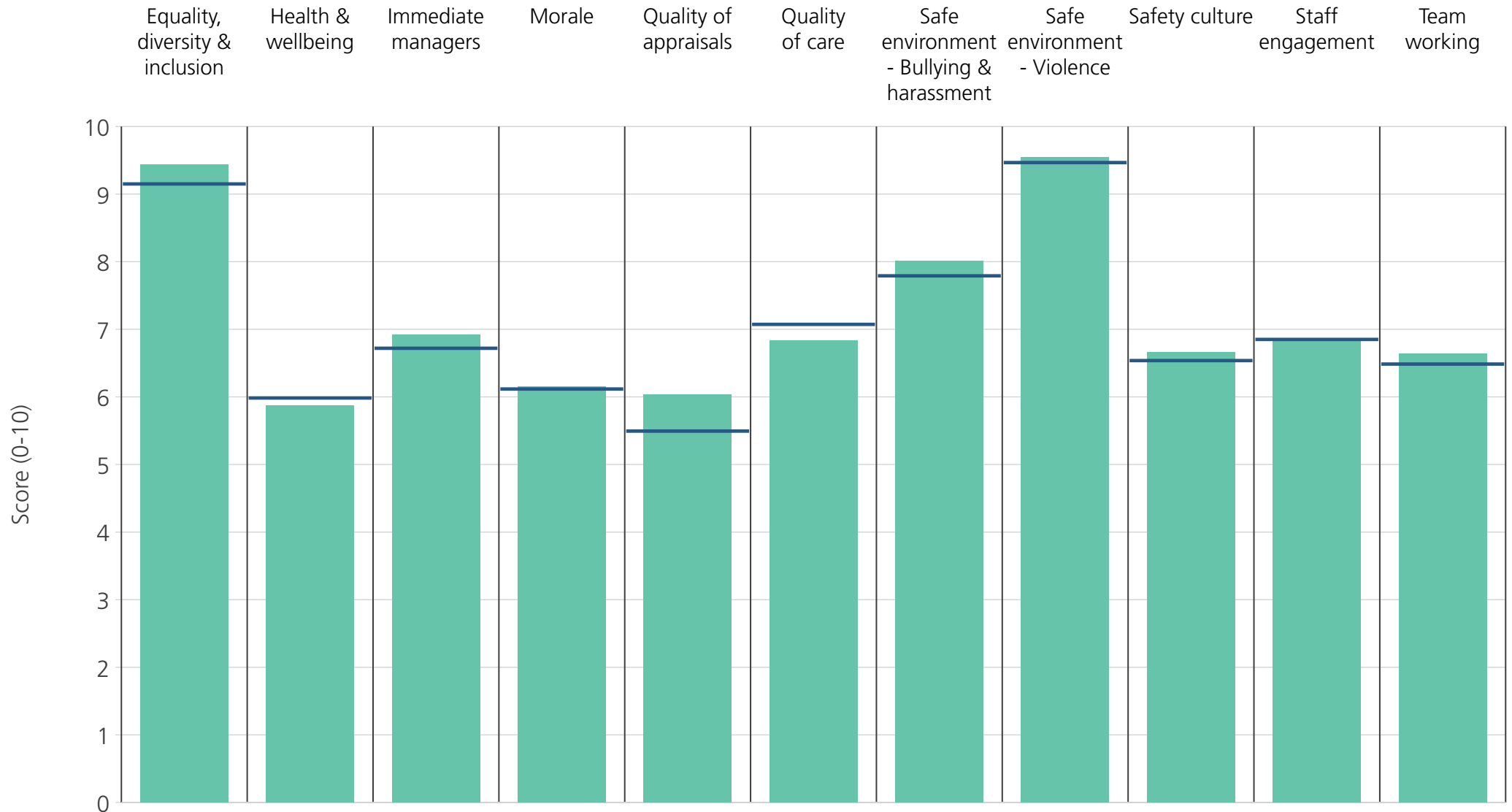
Directorate	9.0	5.8	6.2	5.8	5.5	7.1	7.7	9.7	6.5	6.6	6.2
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	201	201	199	193	171	196	201	201	201	199	199



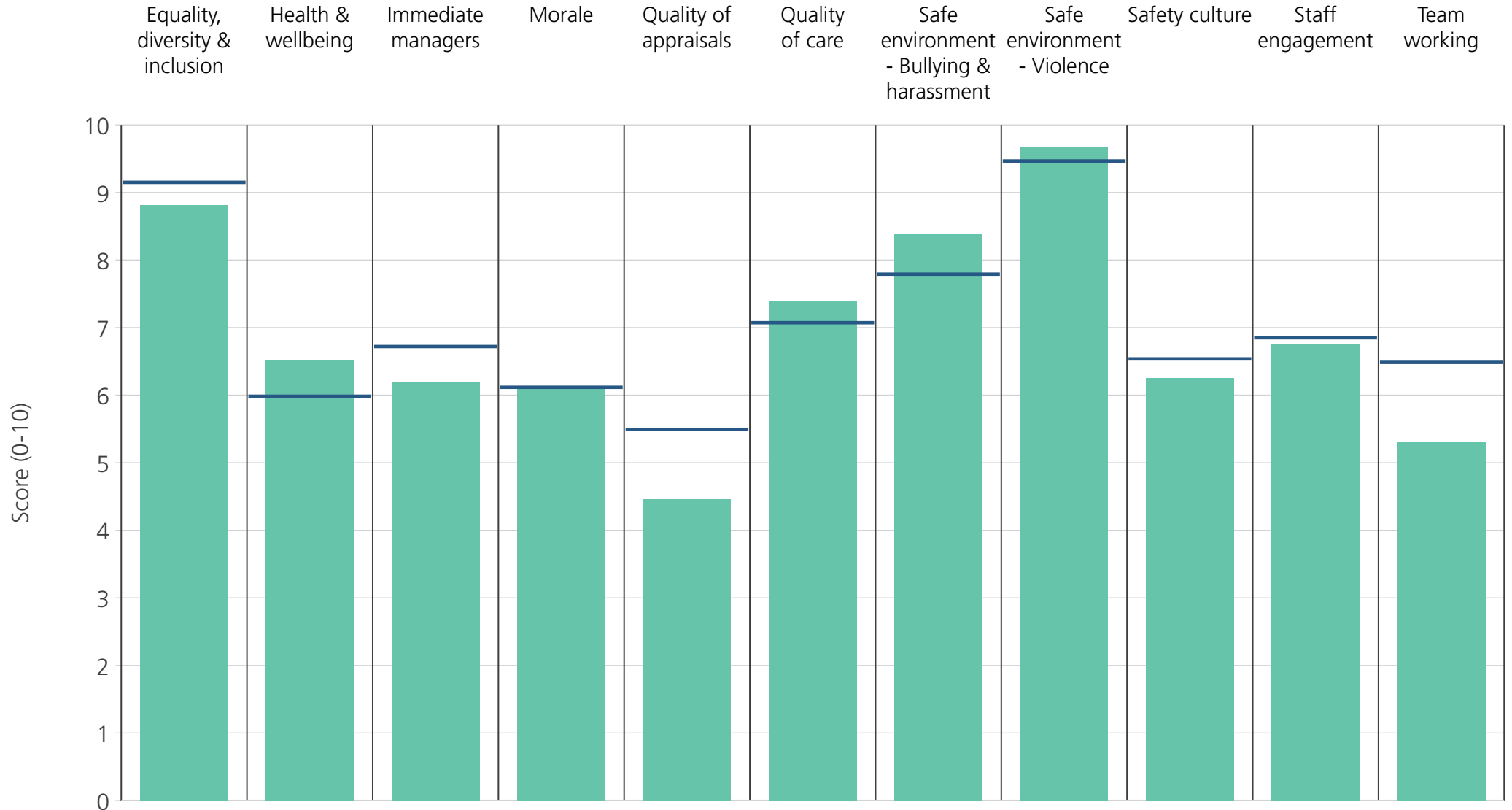
Directorate	9.2	5.9	6.7	6.0	5.6	7.4	7.8	9.0	6.6	6.8	6.4
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	572	574	571	566	486	552	568	570	574	573	570



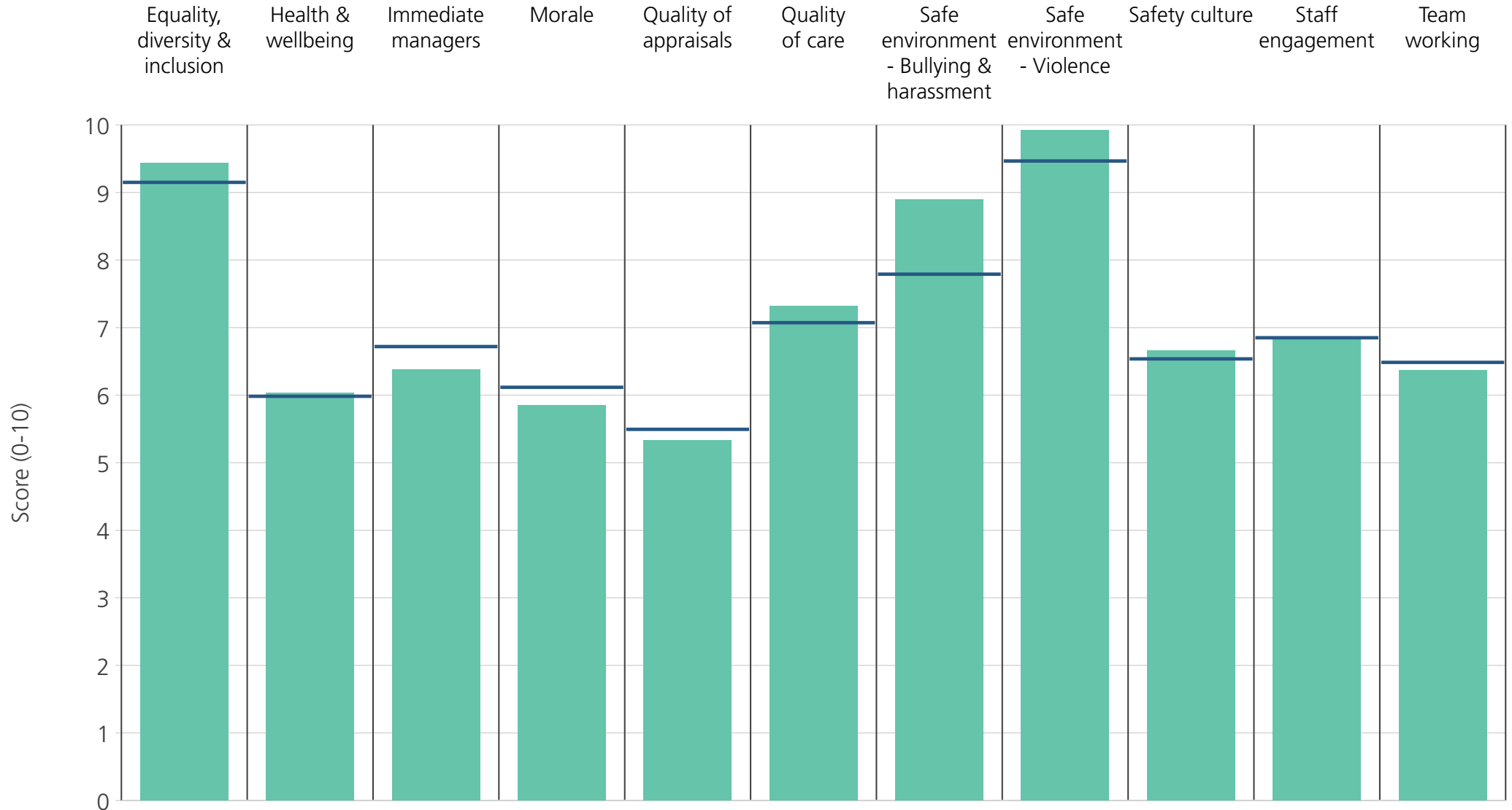
Directorate	9.4	6.3	6.8	6.2	5.4	7.2	8.3	9.9	6.4	6.8	6.4
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	1128	1135	1124	1123	892	781	1123	1126	1127	1134	1125



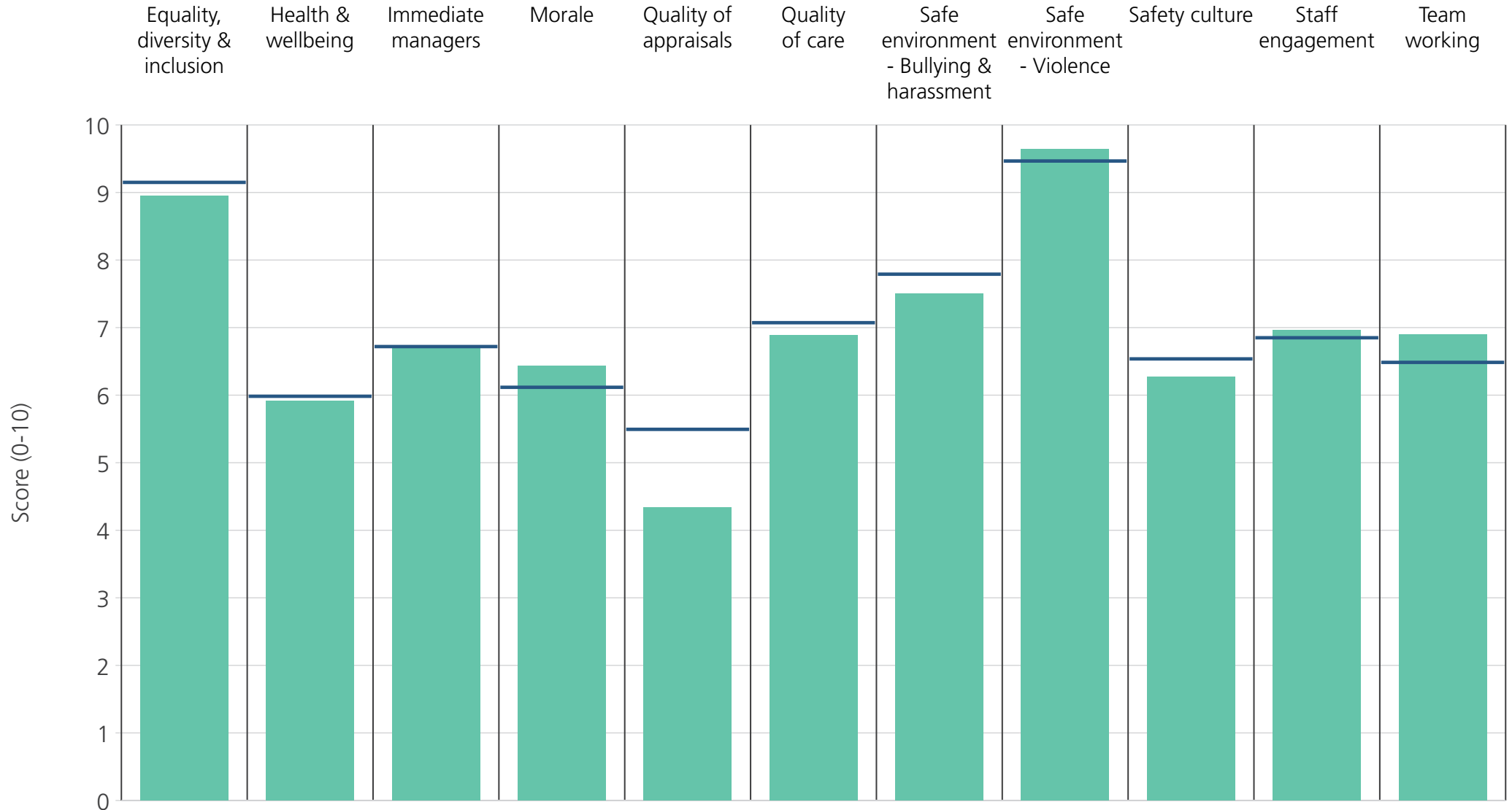
Directorate	9.4	5.9	6.9	6.2	6.0	6.8	8.0	9.5	6.7	6.9	6.6
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	294	295	295	293	276	291	294	295	295	295	294



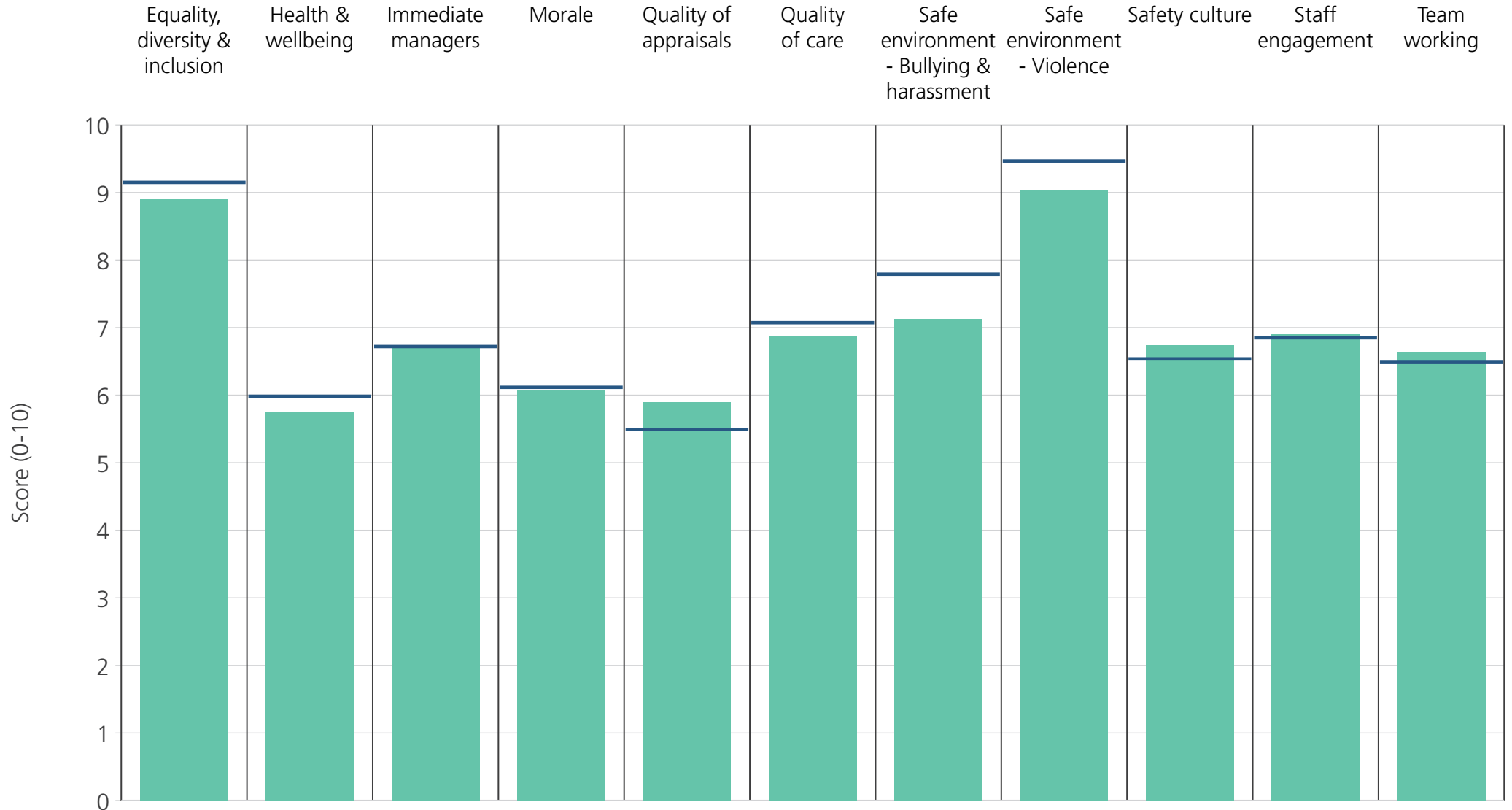
Directorate	8.8	6.5	6.2	6.1	4.5	7.4	8.4	9.7	6.3	6.7	5.3
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	91	91	91	89	60	62	87	88	89	91	91



Directorate	9.4	6.0	6.4	5.9	5.3	7.3	8.9	9.9	6.7	6.8	6.4
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	120	120	120	120	108	109	118	120	120	119	118



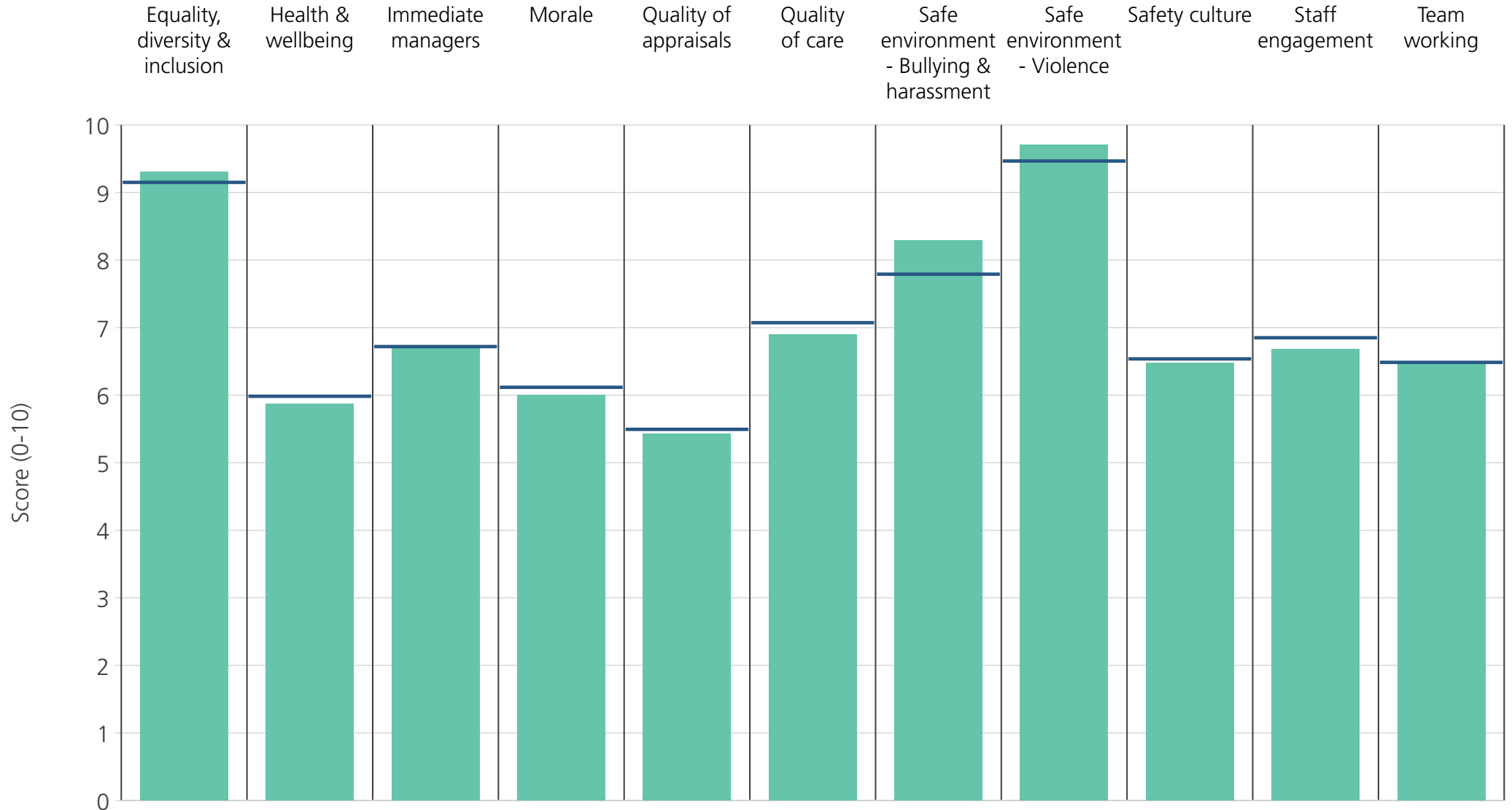
Directorate	8.9	5.9	6.7	6.4	4.3	6.9	7.5	9.6	6.3	7.0	6.9
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	322	323	324	318	307	322	323	324	323	324	321



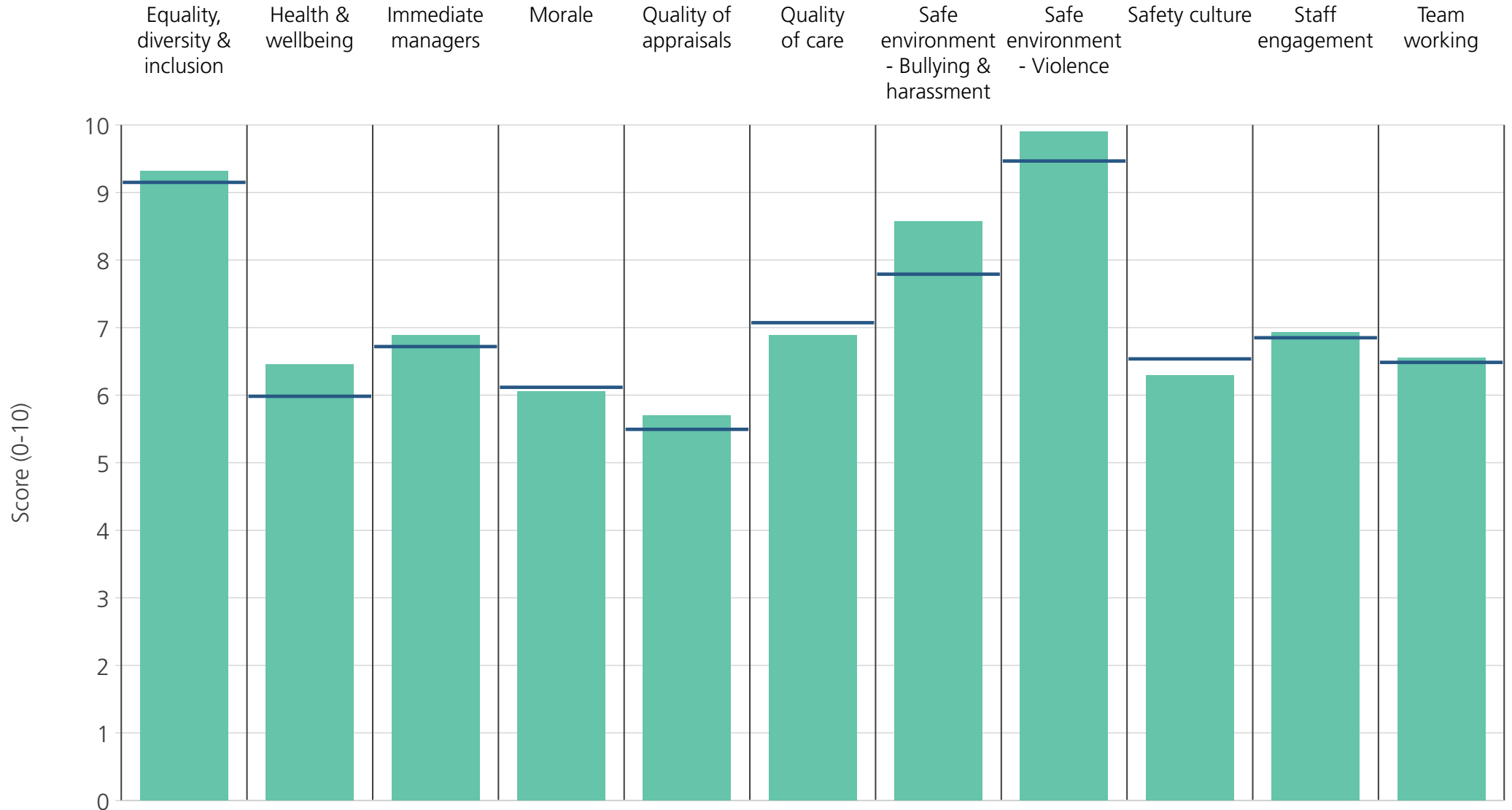
Directorate	8.9	5.8	6.7	6.1	5.9	6.9	7.1	9.0	6.7	6.9	6.6
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	1016	1018	1017	997	915	1011	1017	1015	1016	1019	1012

Directorates 2

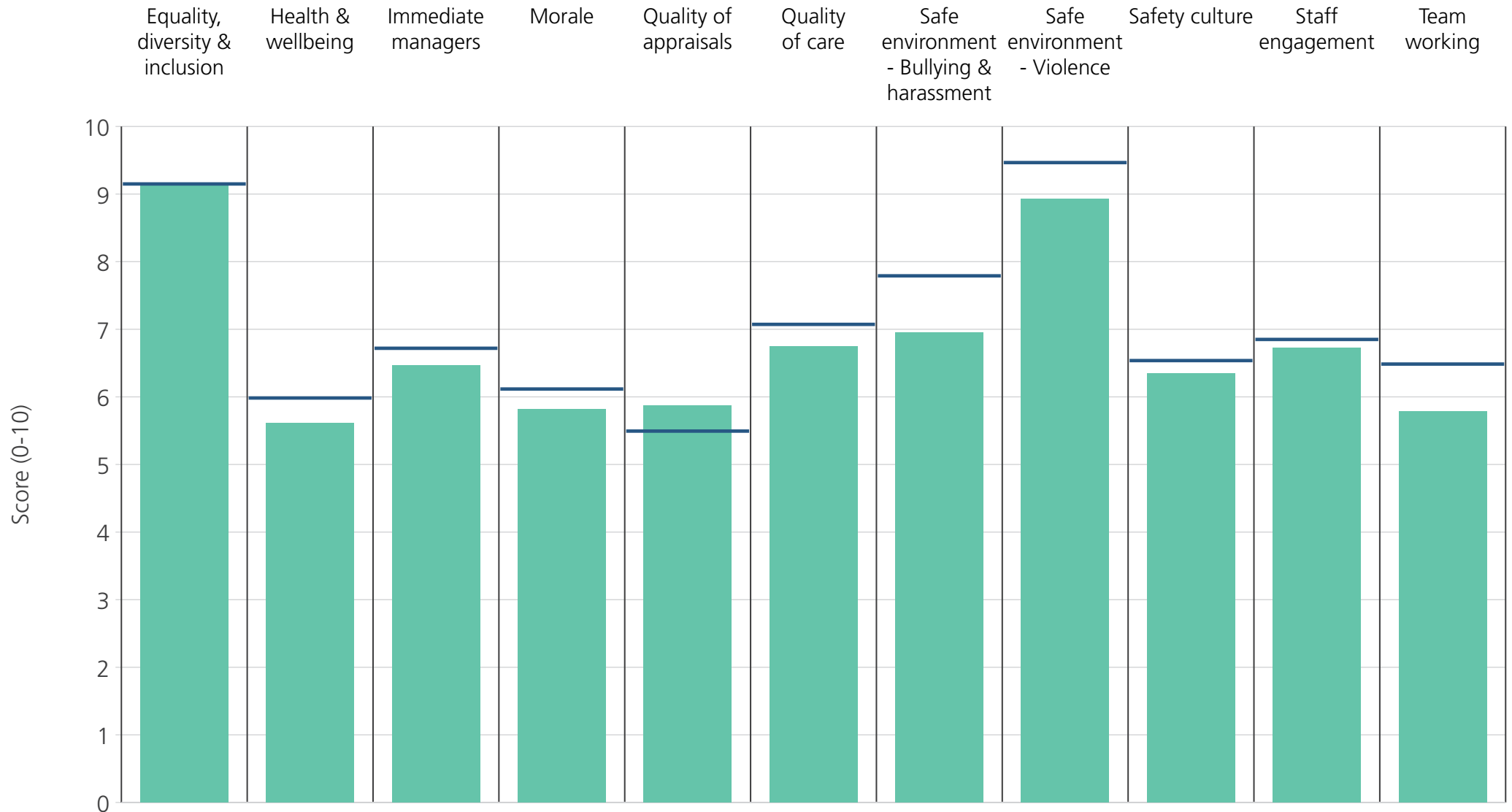
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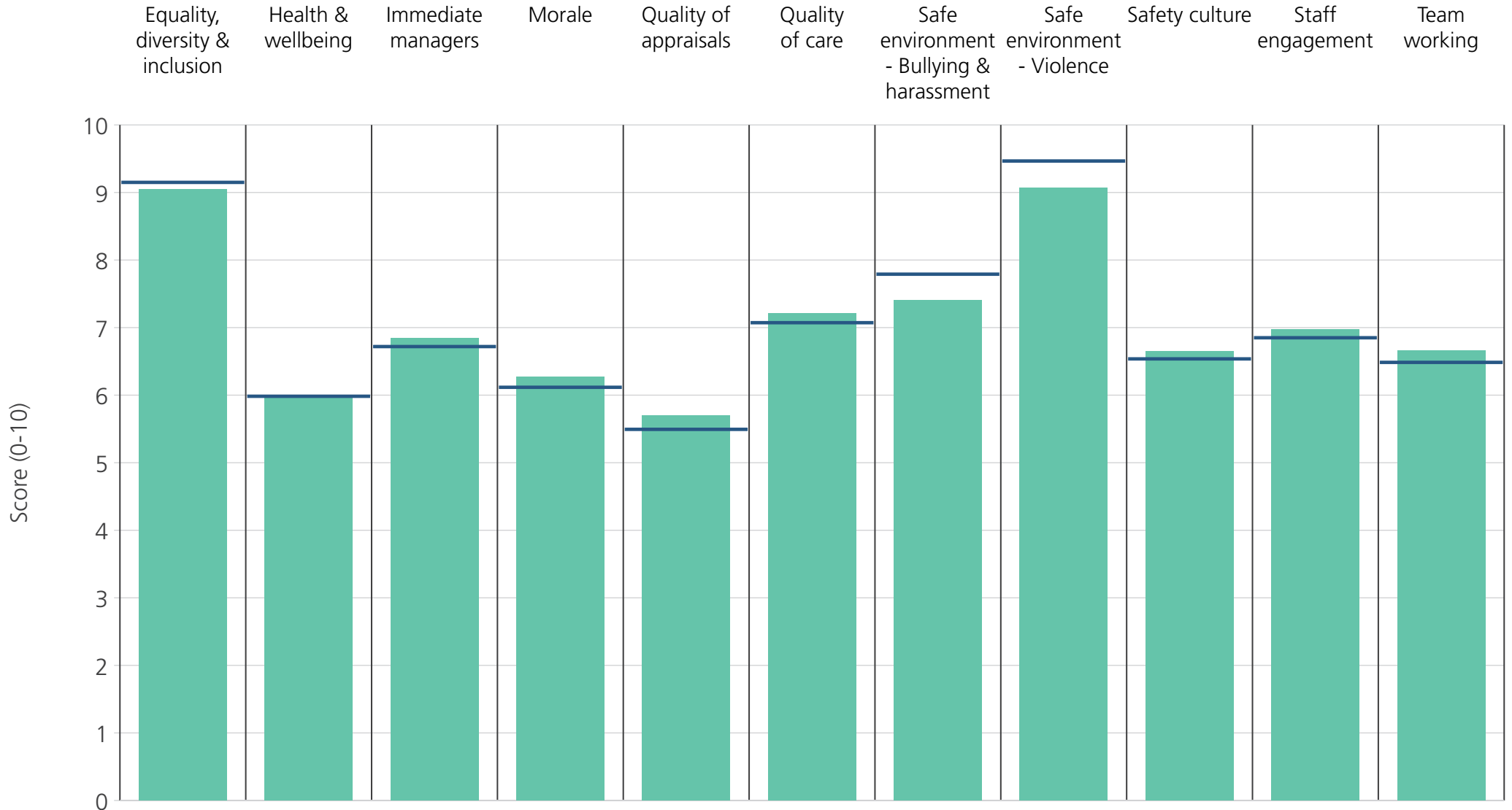
Directorate	9.3	5.9	6.7	6.0	5.4	6.9	8.3	9.7	6.5	6.7	6.5
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	859	861	856	852	760	757	855	858	860	858	850



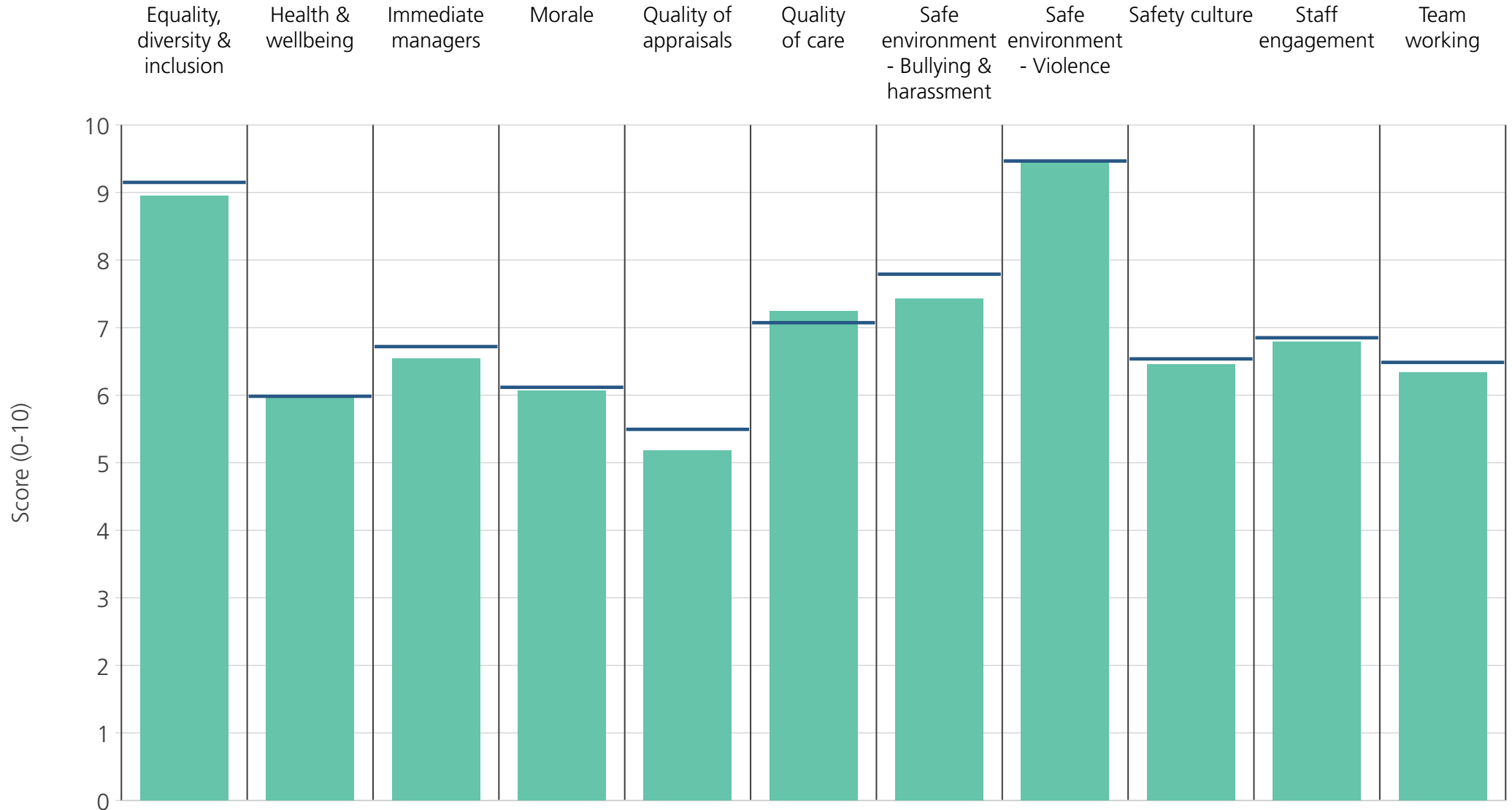
Directorate	9.3	6.5	6.9	6.1	5.7	6.9	8.6	9.9	6.3	6.9	6.5
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	413	414	414	411	324	206	411	411	410	415	413



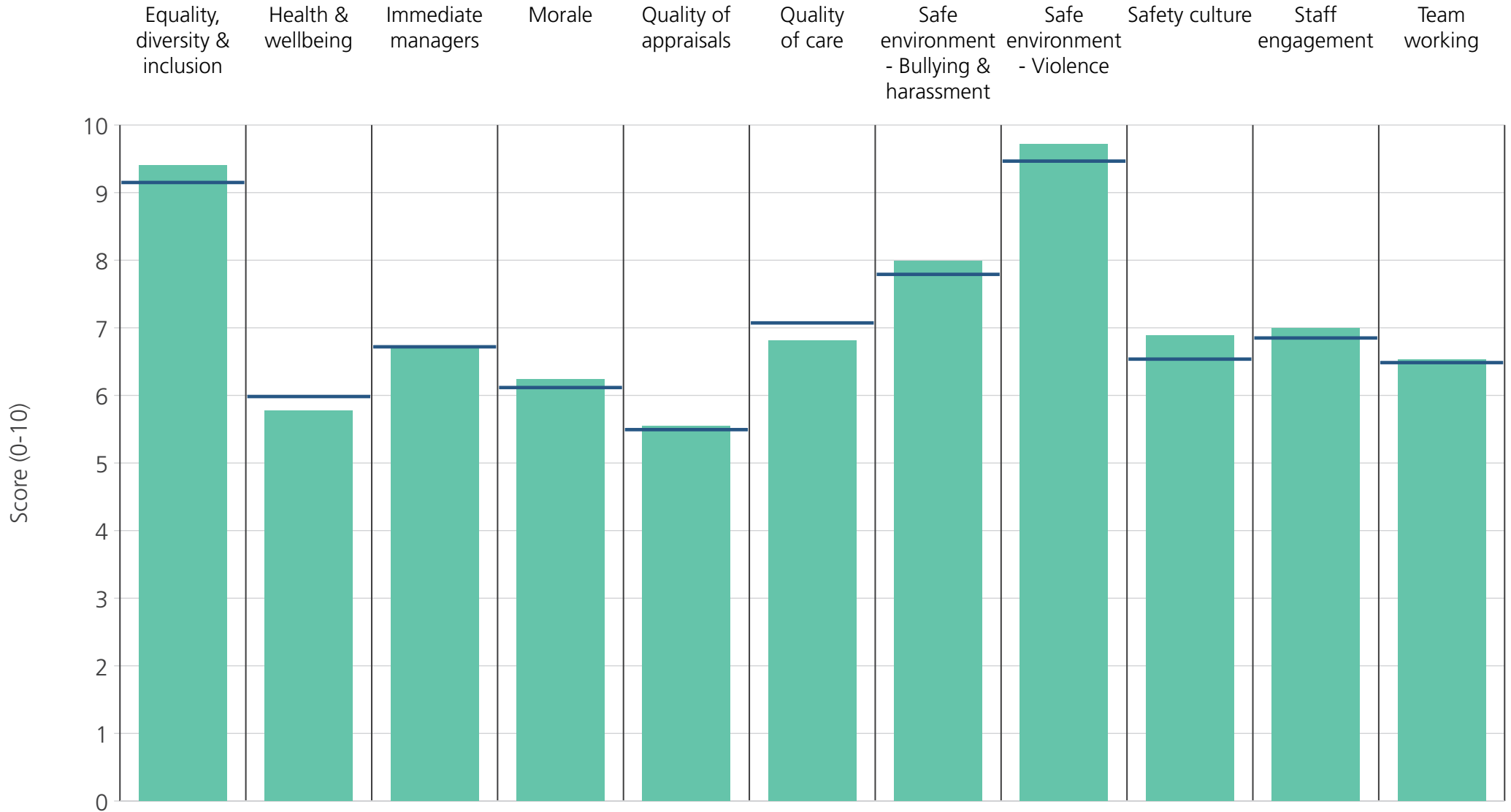
Directorate	9.1	5.6	6.5	5.8	5.9	6.8	6.9	8.9	6.3	6.7	5.8
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	106	107	104	103	88	90	106	106	107	106	105



Directorate	9.0	6.0	6.8	6.3	5.7	7.2	7.4	9.1	6.6	7.0	6.7
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	1021	1028	1024	1011	878	989	1020	1019	1024	1029	1024



Directorate	8.9	6.0	6.5	6.1	5.2	7.2	7.4	9.5	6.5	6.8	6.3
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	952	954	954	946	800	910	947	952	954	956	950



Directorate	9.4	5.8	6.7	6.2	5.5	6.8	8.0	9.7	6.9	7.0	6.5
Your org	9.1	6.0	6.7	6.1	5.5	7.1	7.8	9.5	6.5	6.8	6.5
Responses	393	393	389	376	365	372	392	393	390	390	388