

Northampton General Hospital NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Northampton General Hospital NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Northampton General Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

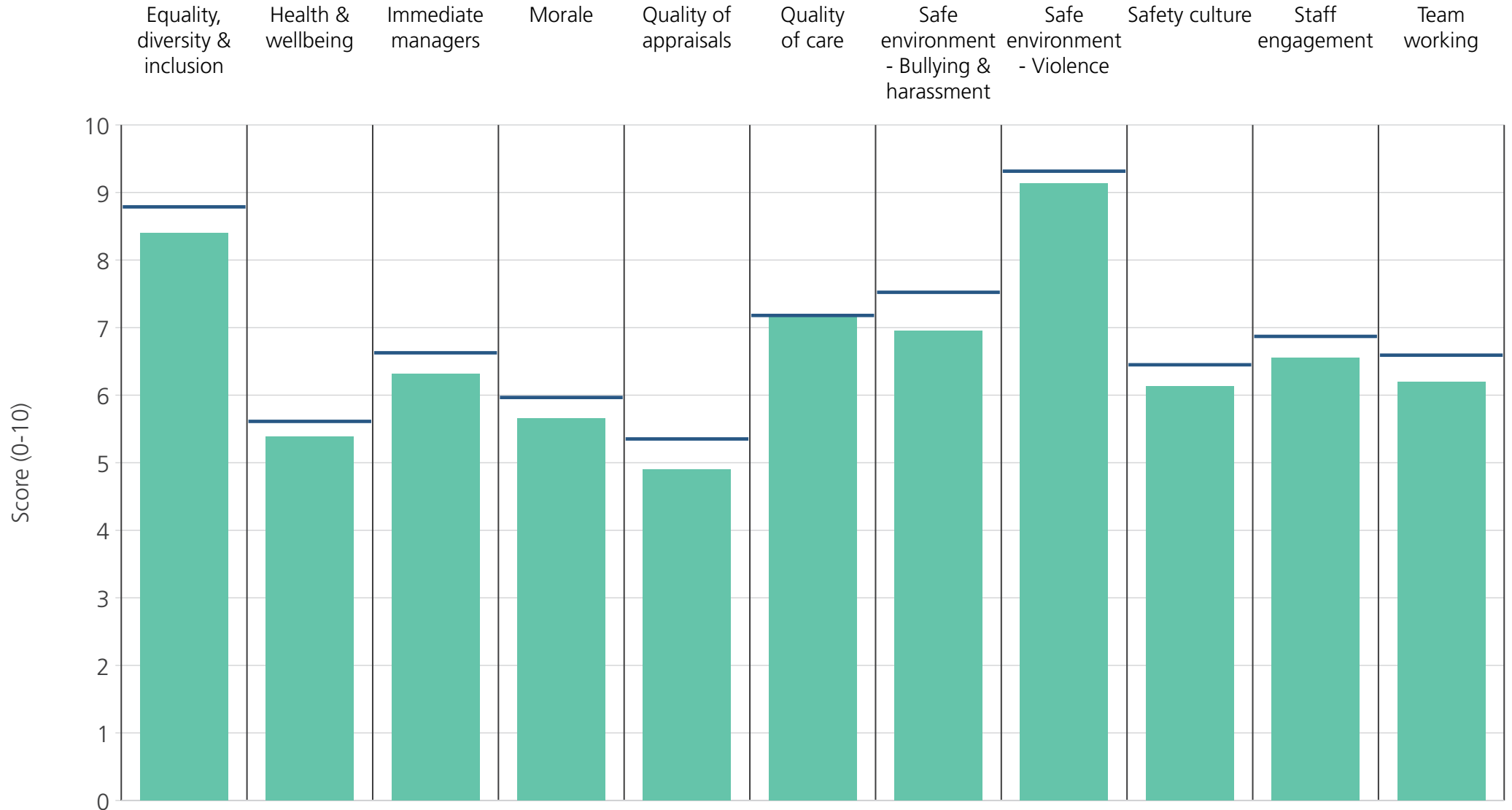
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



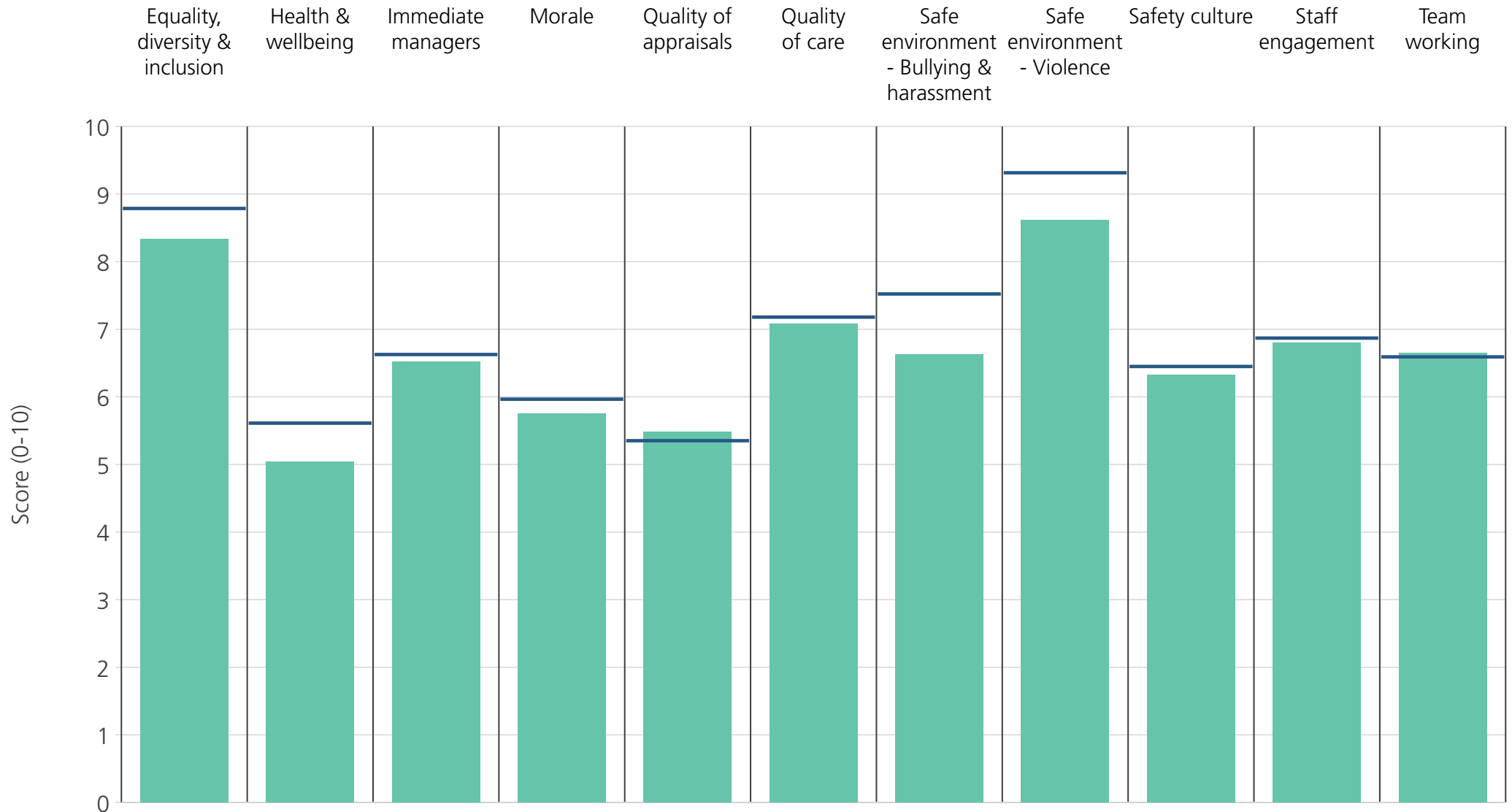
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

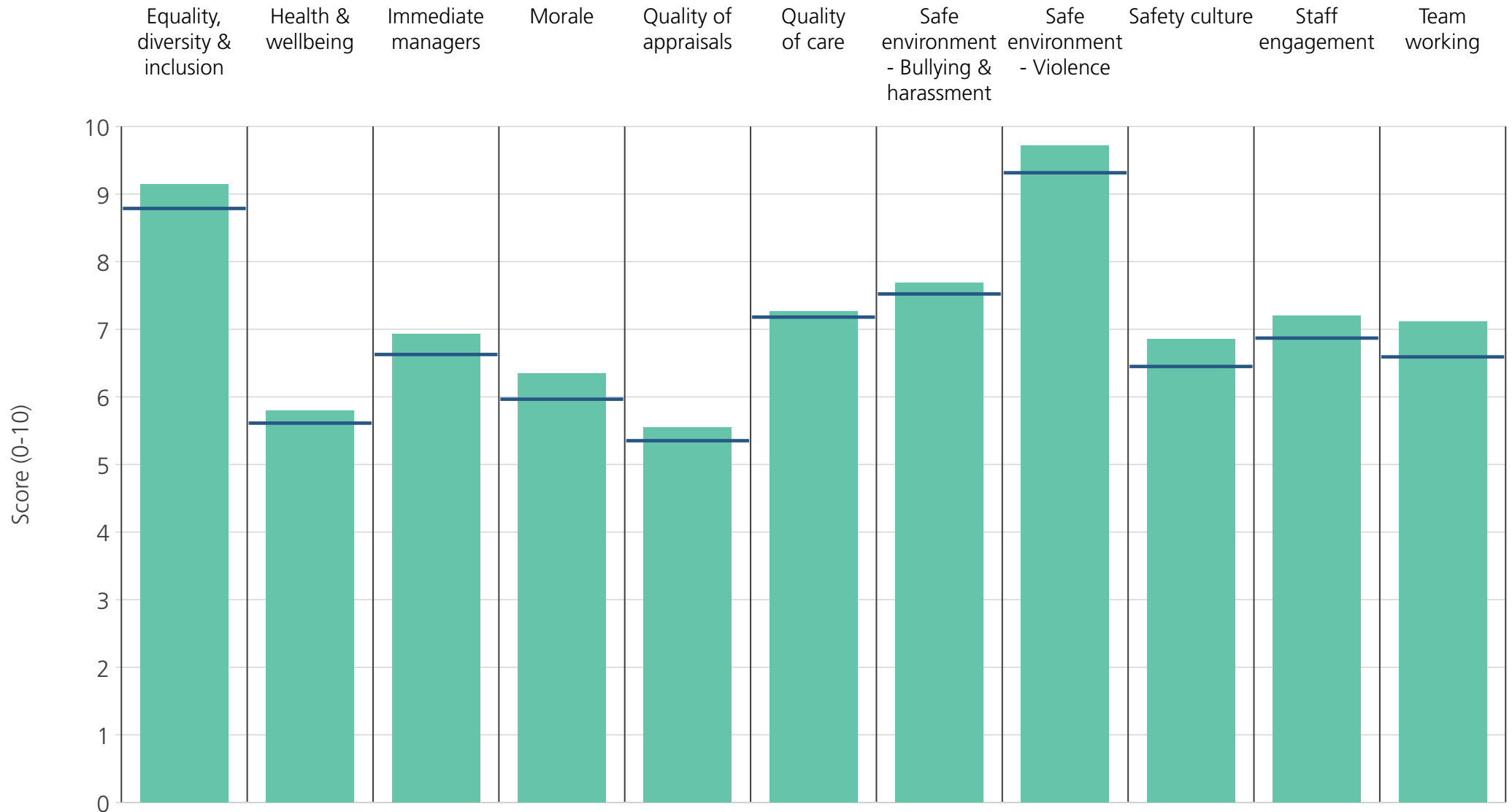
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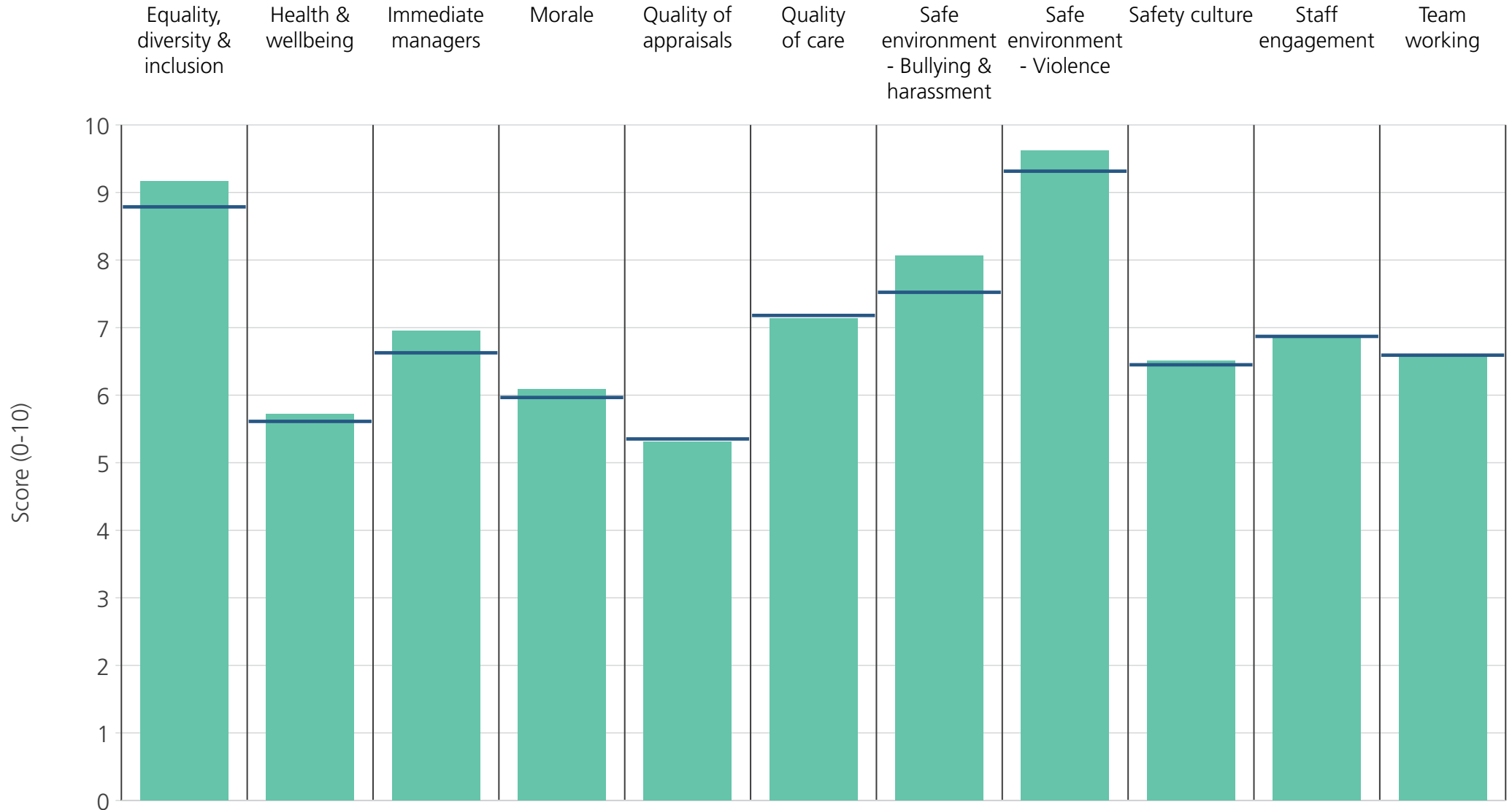
Directorate	8.4	5.4	6.3	5.7	4.9	7.2	7.0	9.1	6.1	6.6	6.2
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	422	424	427	419	393	412	422	423	419	429	421



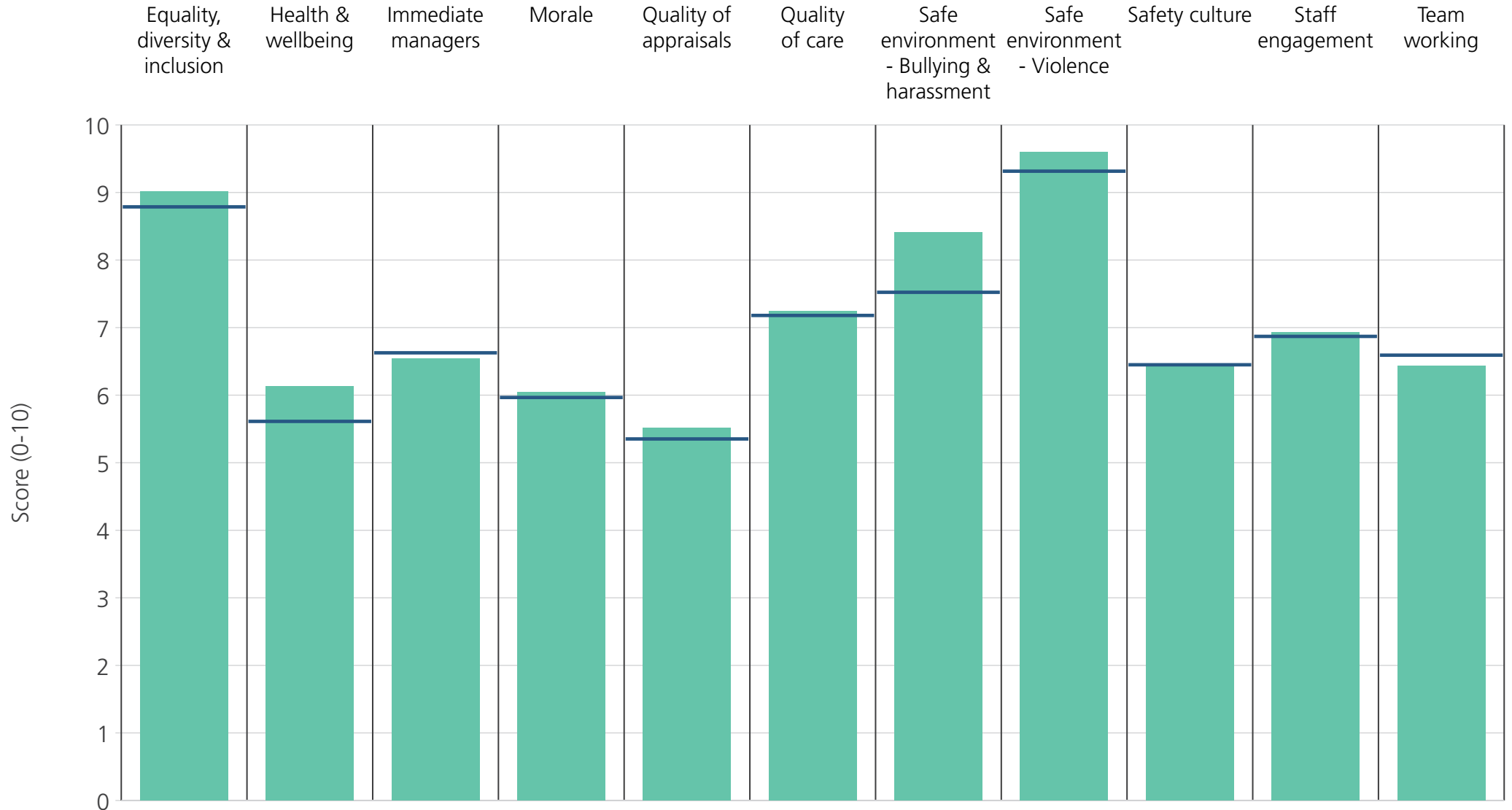
Directorate	8.3	5.0	6.5	5.8	5.5	7.1	6.6	8.6	6.3	6.8	6.6
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	421	426	428	423	377	418	423	421	425	431	420



Directorate	9.1	5.8	6.9	6.3	5.5	7.3	7.7	9.7	6.9	7.2	7.1
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	397	402	403	392	377	381	399	400	399	405	402



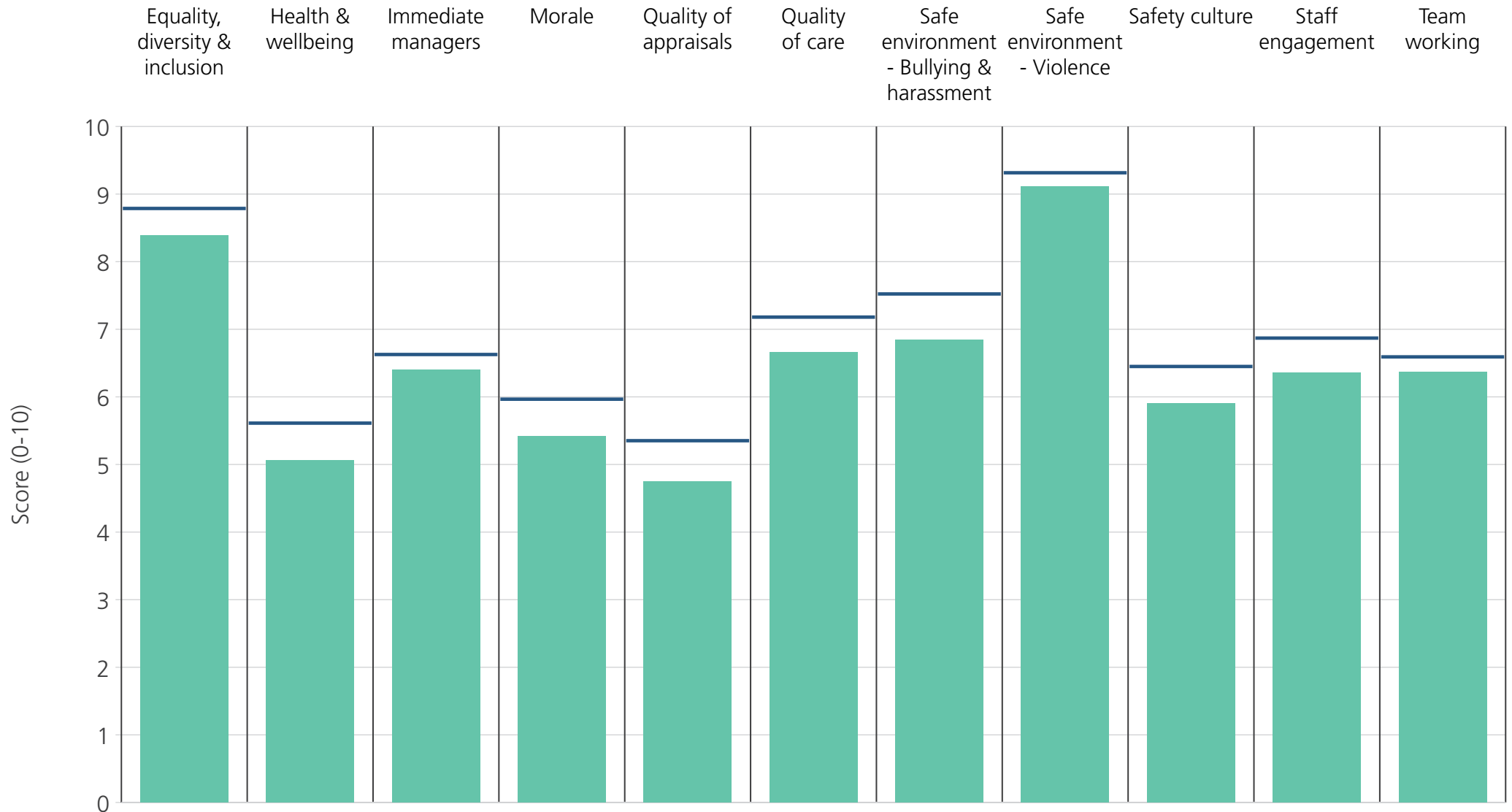
Directorate	9.2	5.7	6.9	6.1	5.3	7.1	8.1	9.6	6.5	6.9	6.6
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	291	292	295	287	264	280	291	290	291	298	292



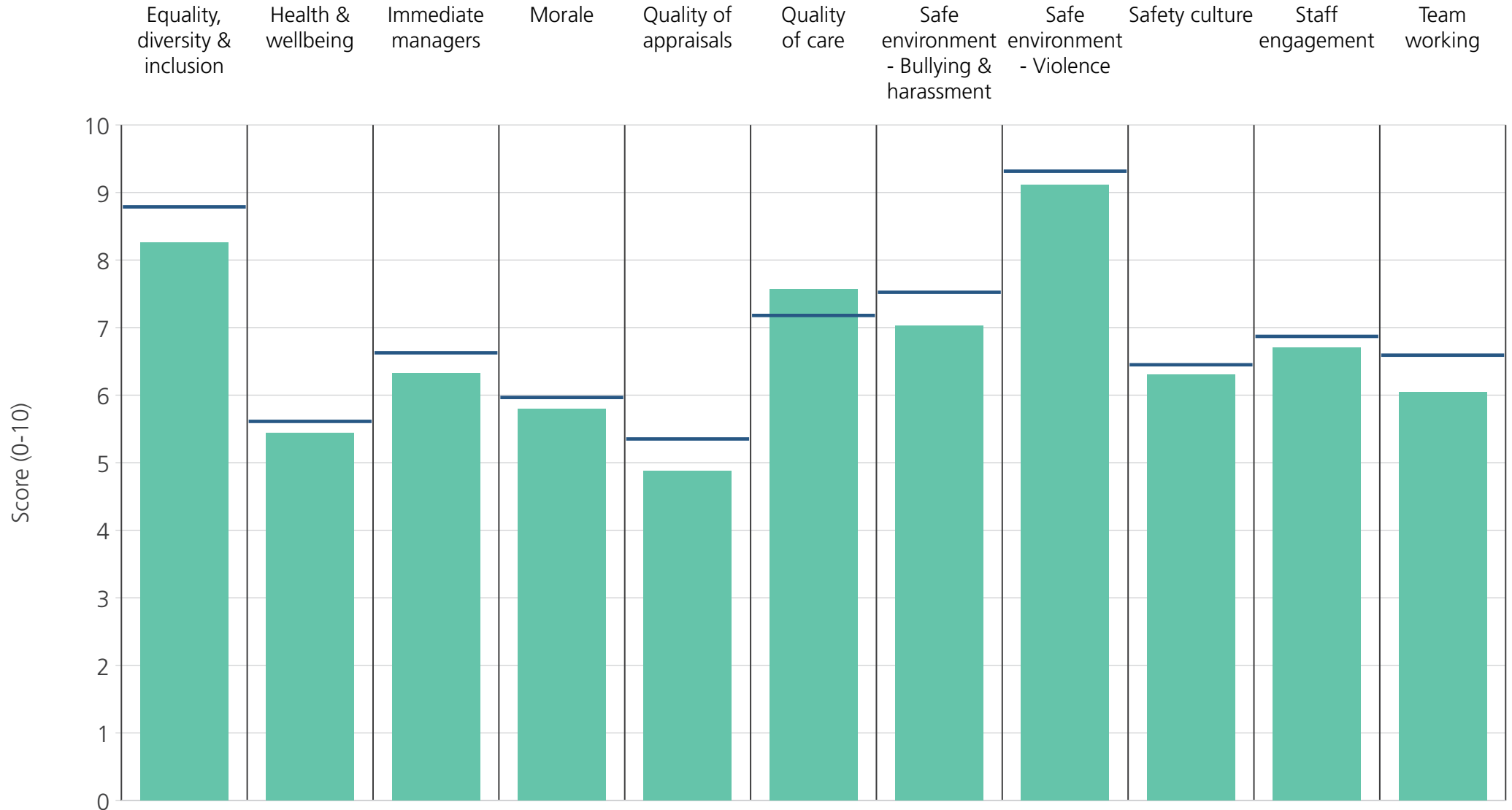
Directorate	9.0	6.1	6.5	6.0	5.5	7.2	8.4	9.6	6.5	6.9	6.4
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	450	453	455	448	405	281	451	445	450	458	451

Directorates 2

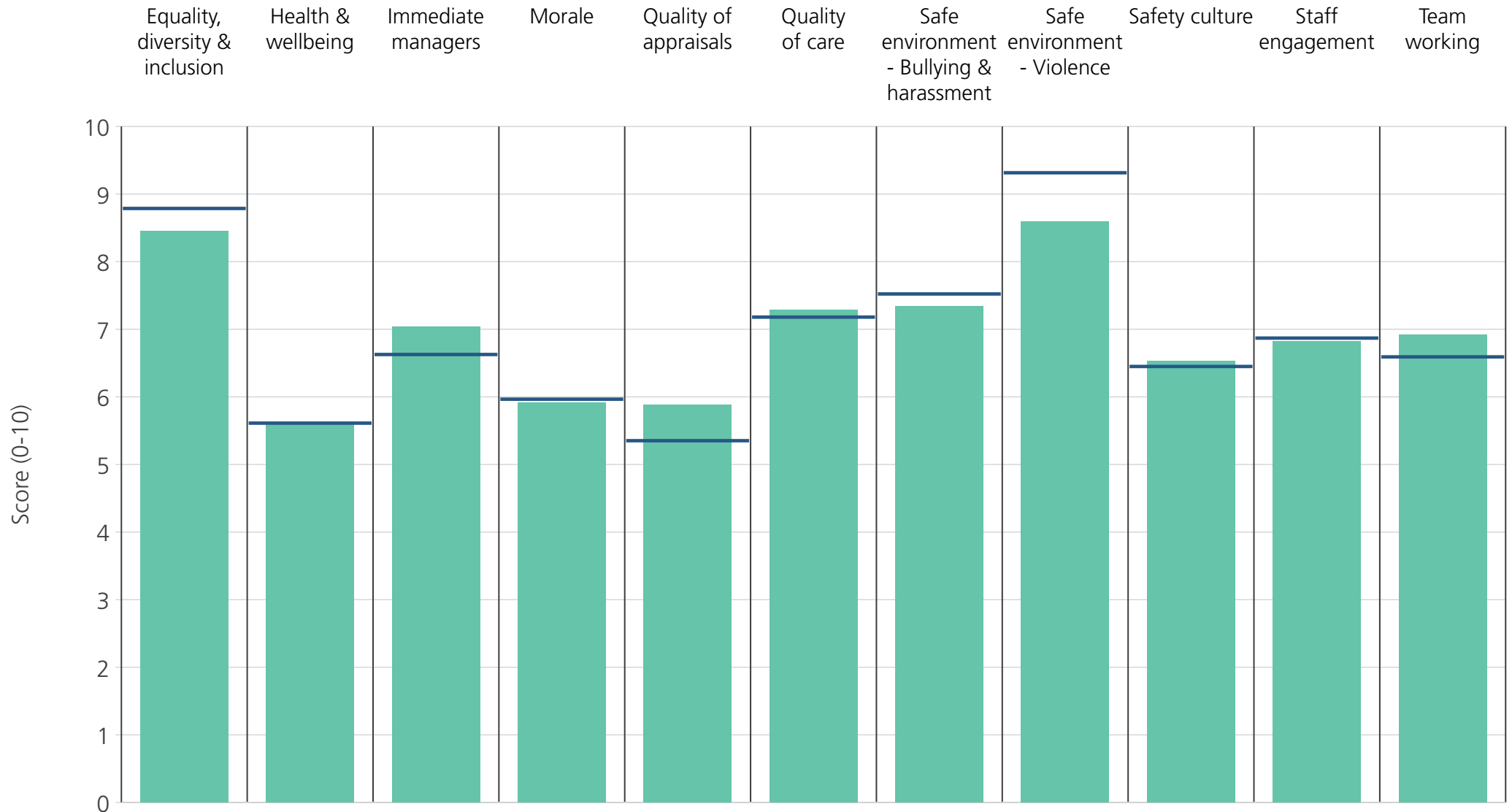
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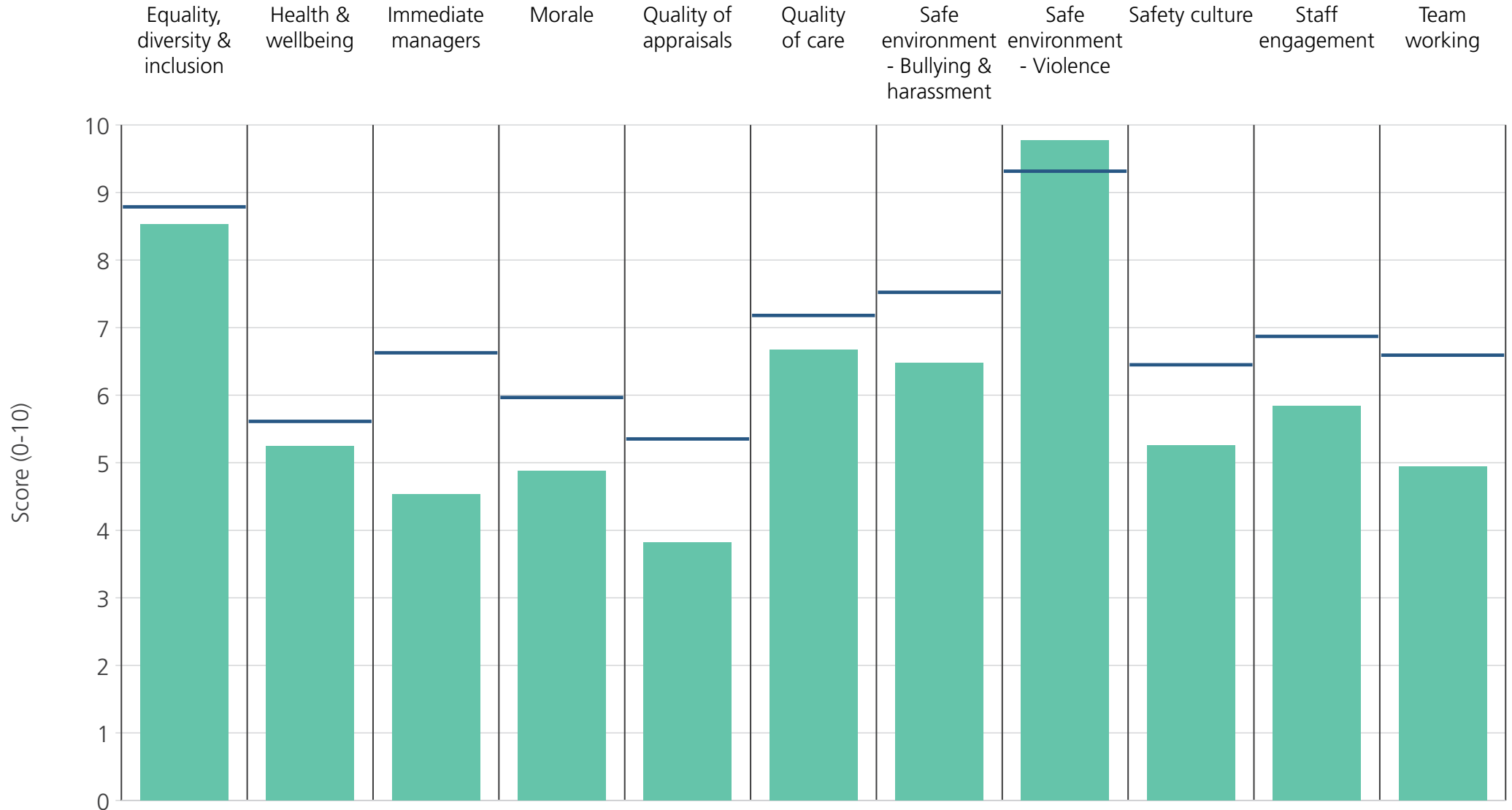
Directorate	8.4	5.1	6.4	5.4	4.8	6.7	6.8	9.1	5.9	6.4	6.4
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	112	113	114	110	106	107	113	113	109	114	114



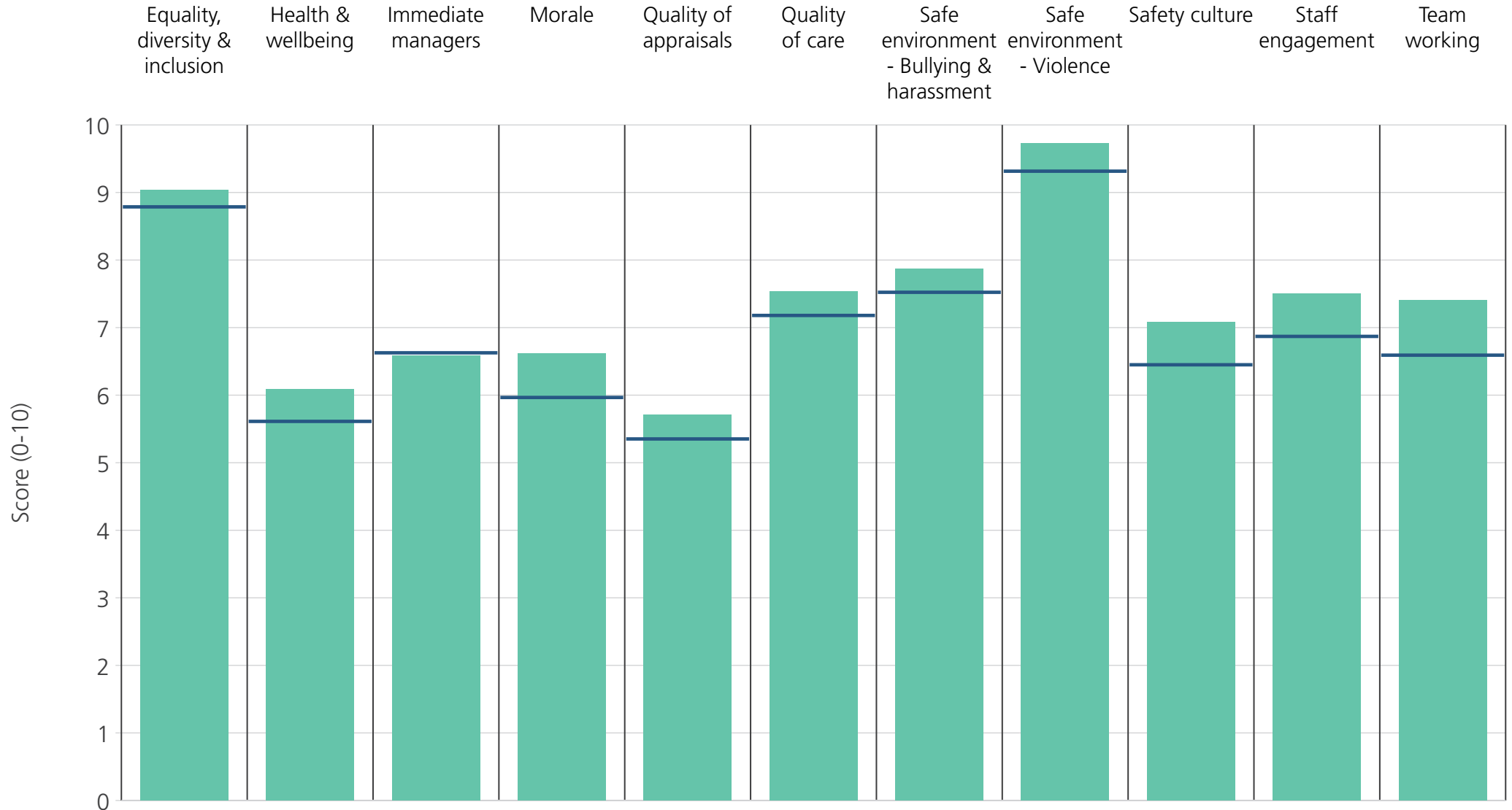
Directorate	8.3	5.4	6.3	5.8	4.9	7.6	7.0	9.1	6.3	6.7	6.0
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	156	156	157	156	143	151	154	156	156	159	153



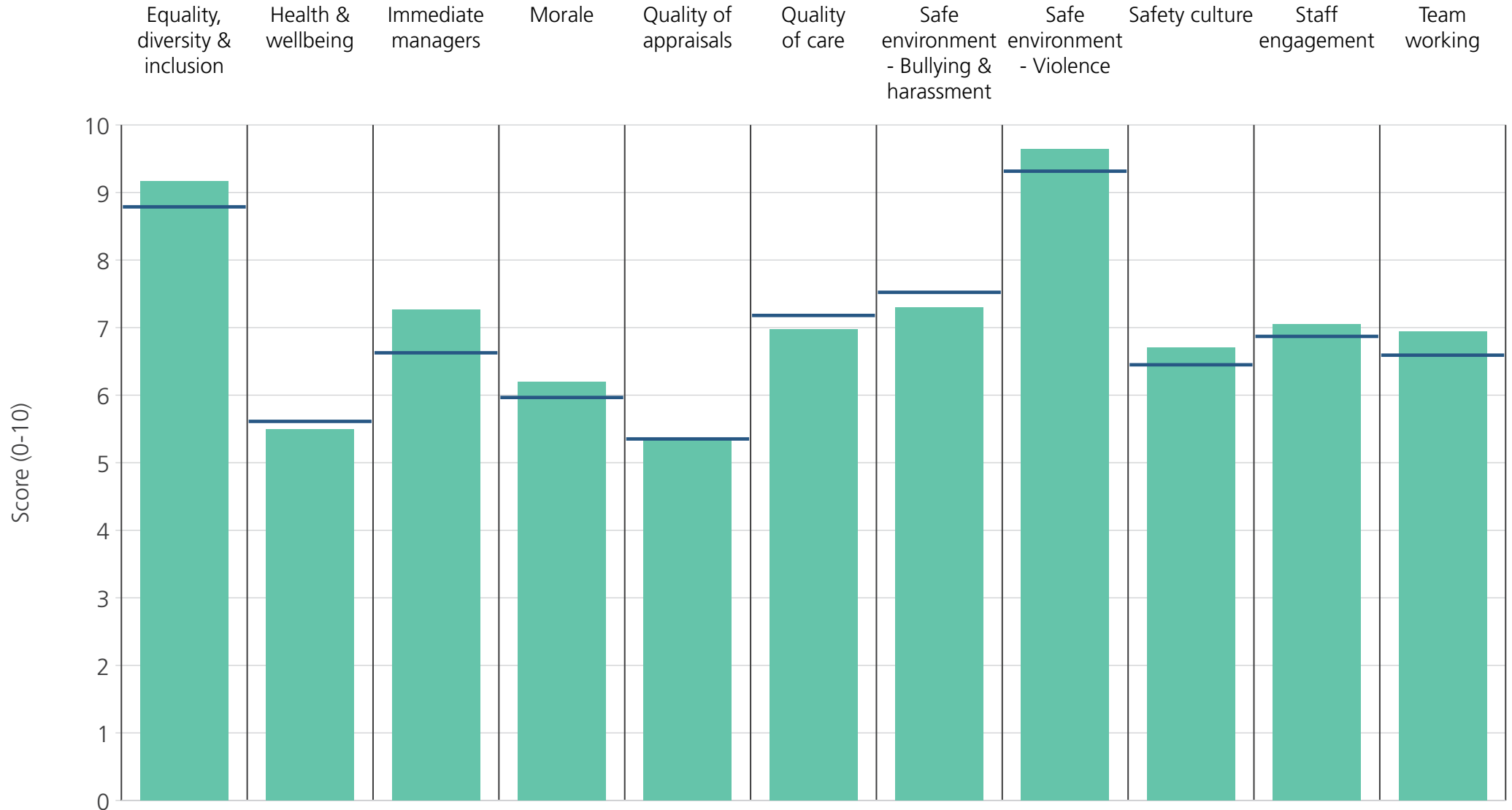
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Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	84	84	83	83	77	82	84	84	84	83	82



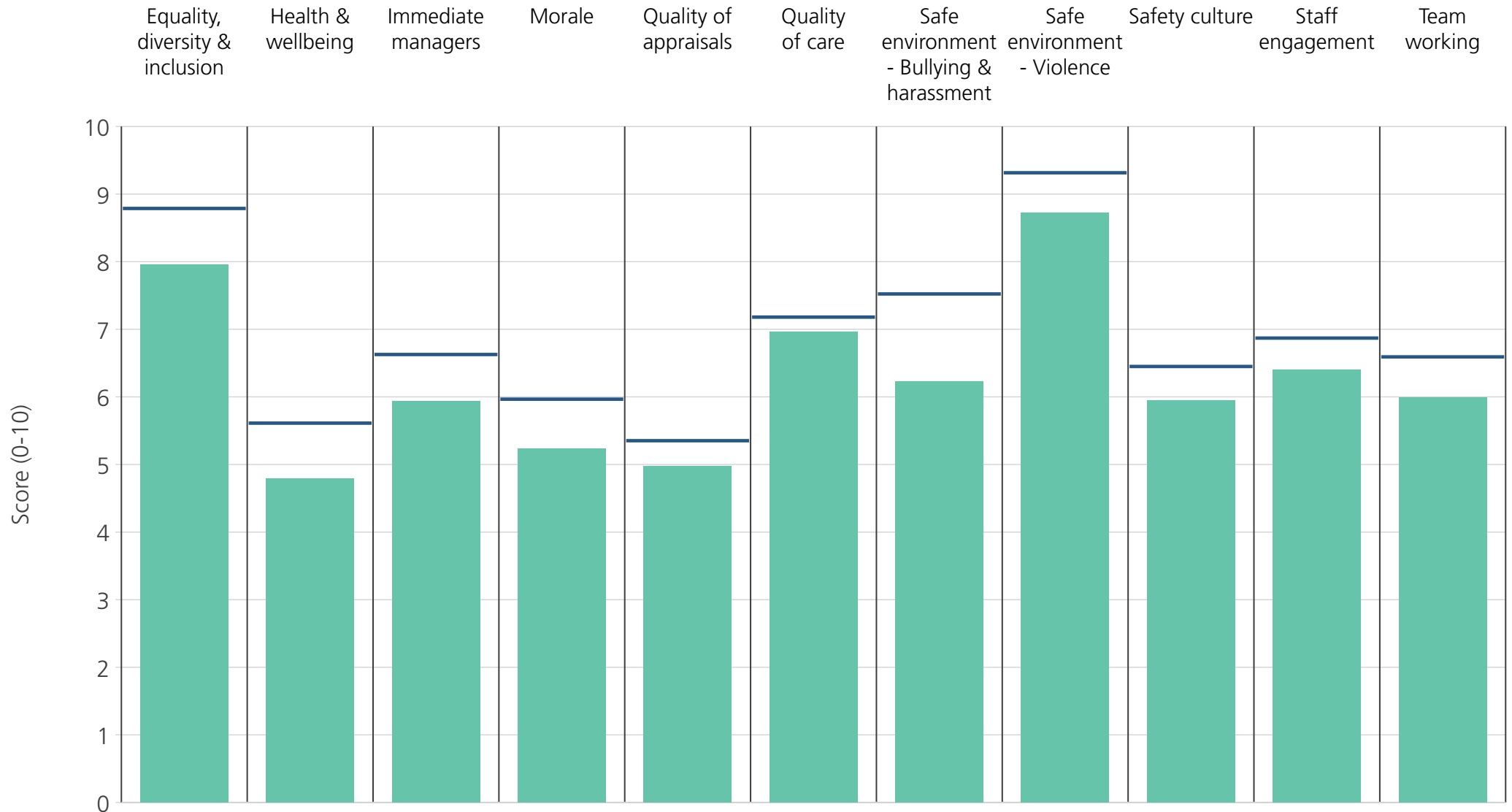
Directorate	8.5	5.2	4.5	4.9	3.8	6.7	6.5	9.8	5.3	5.8	4.9
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	43	44	46	43	41	45	44	44	43	46	46



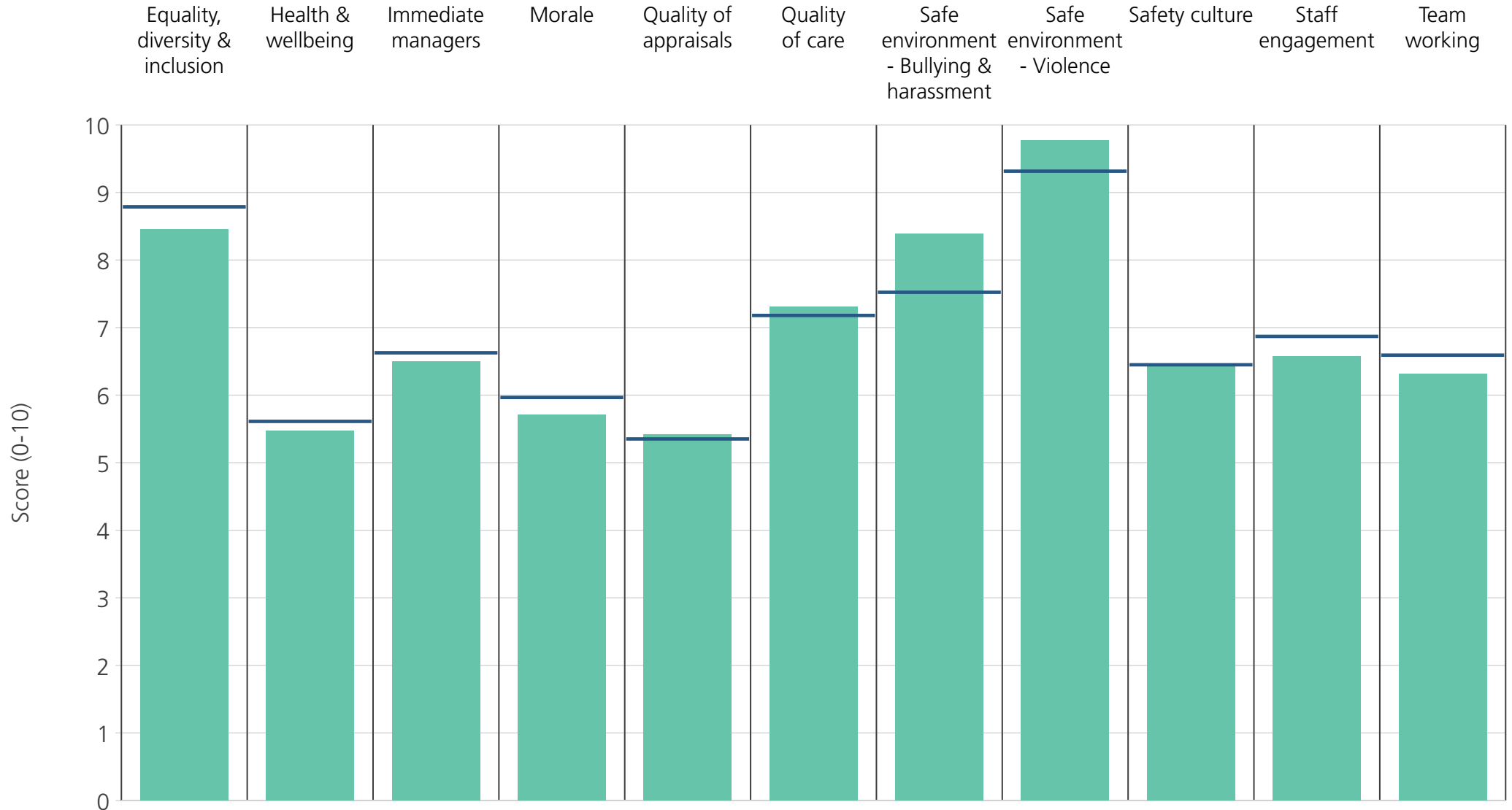
Directorate	9.0	6.1	6.6	6.6	5.7	7.5	7.9	9.7	7.1	7.5	7.4
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	147	149	149	145	140	142	146	147	148	149	147



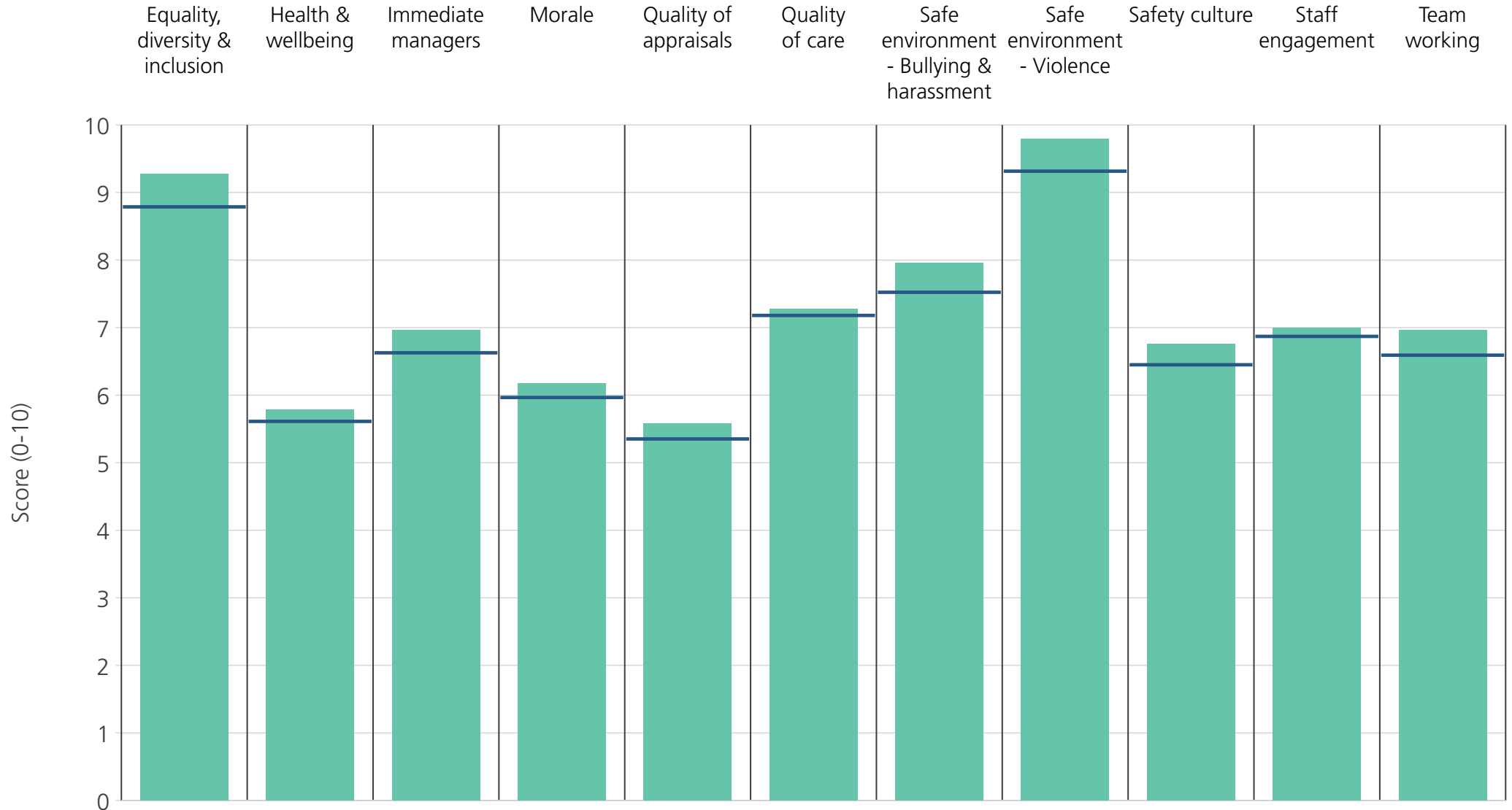
Directorate	9.2	5.5	7.3	6.2	5.4	7.0	7.3	9.6	6.7	7.0	6.9
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	141	142	143	138	136	137	143	142	142	143	142



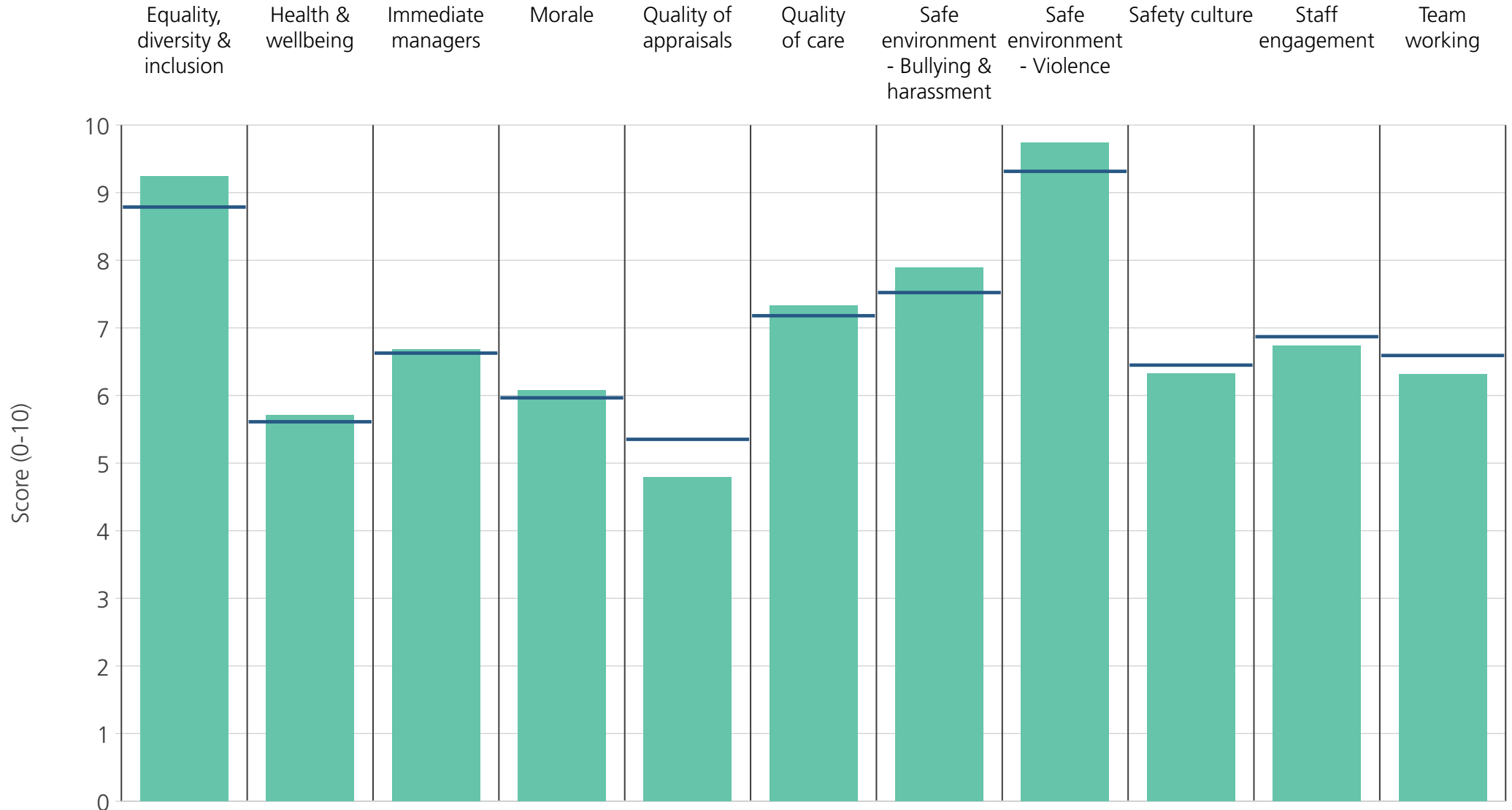
Directorate	8.0	4.8	5.9	5.2	5.0	7.0	6.2	8.7	5.9	6.4	6.0
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	164	165	166	164	144	160	163	162	164	166	161



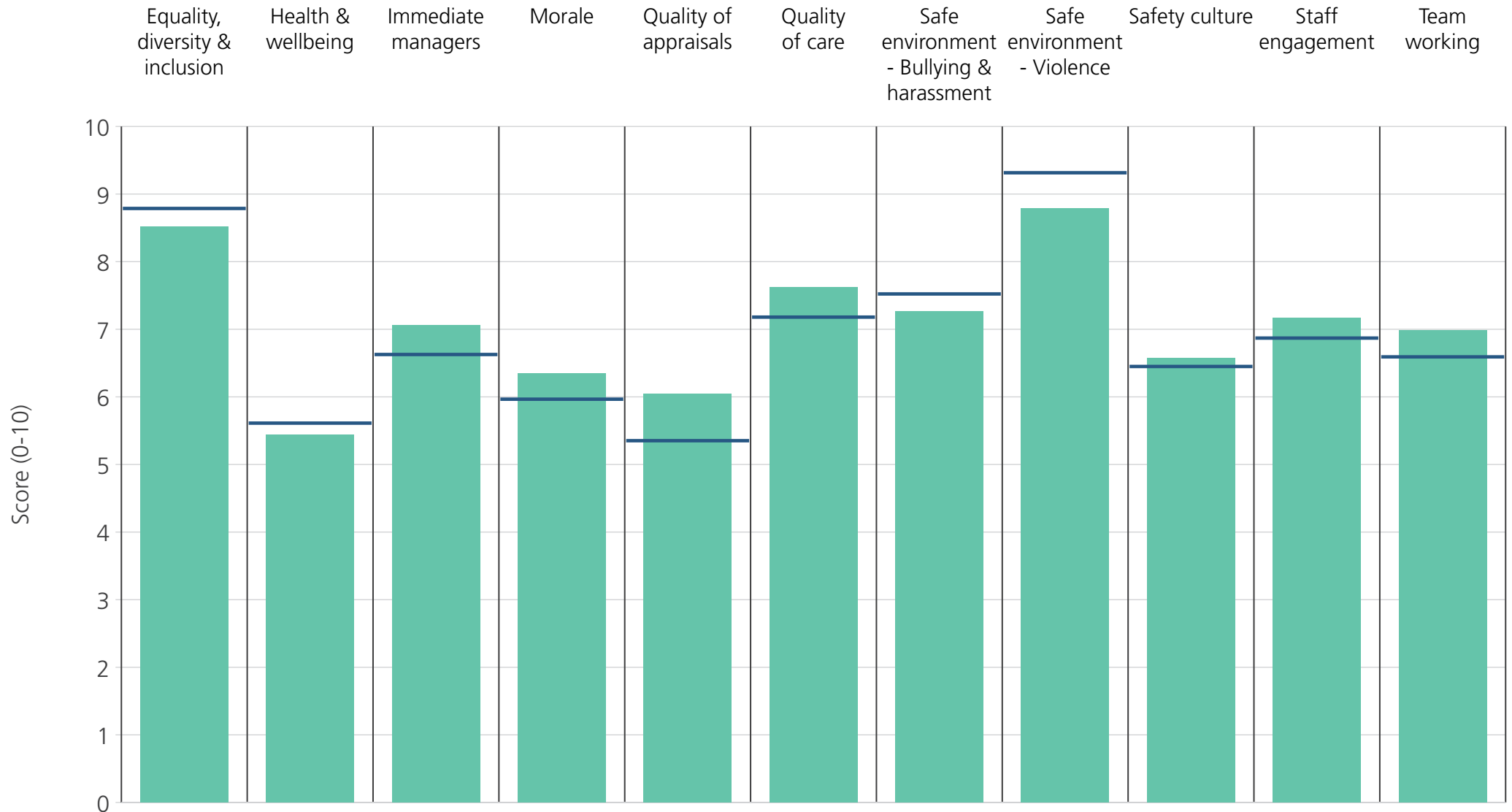
Directorate	8.5	5.5	6.5	5.7	5.4	7.3	8.4	9.8	6.4	6.6	6.3
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	57	57	58	56	52	55	56	57	57	59	59



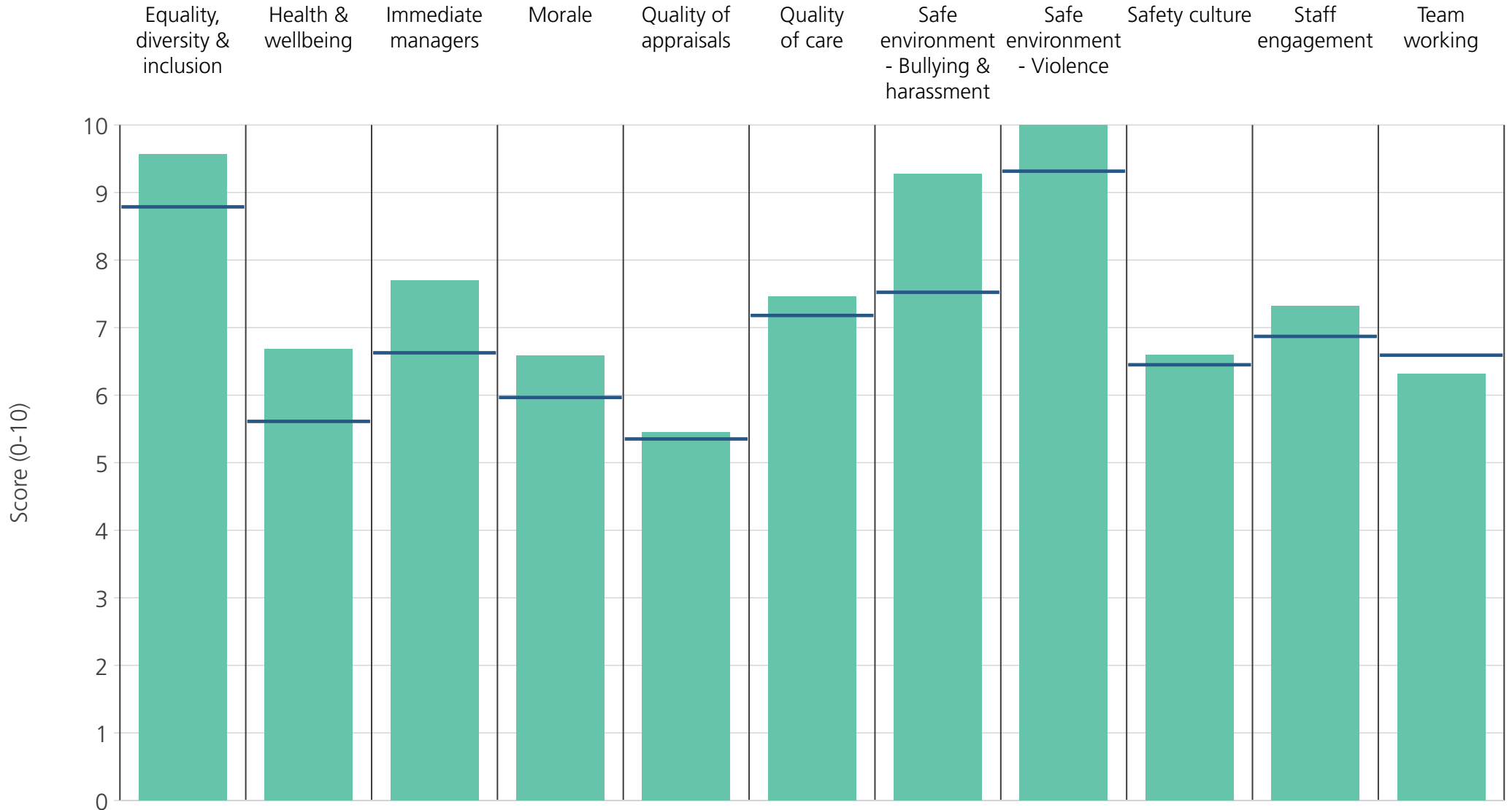
Directorate	9.3	5.8	7.0	6.2	5.6	7.3	8.0	9.8	6.8	7.0	7.0
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	109	111	111	109	101	102	110	111	109	113	113



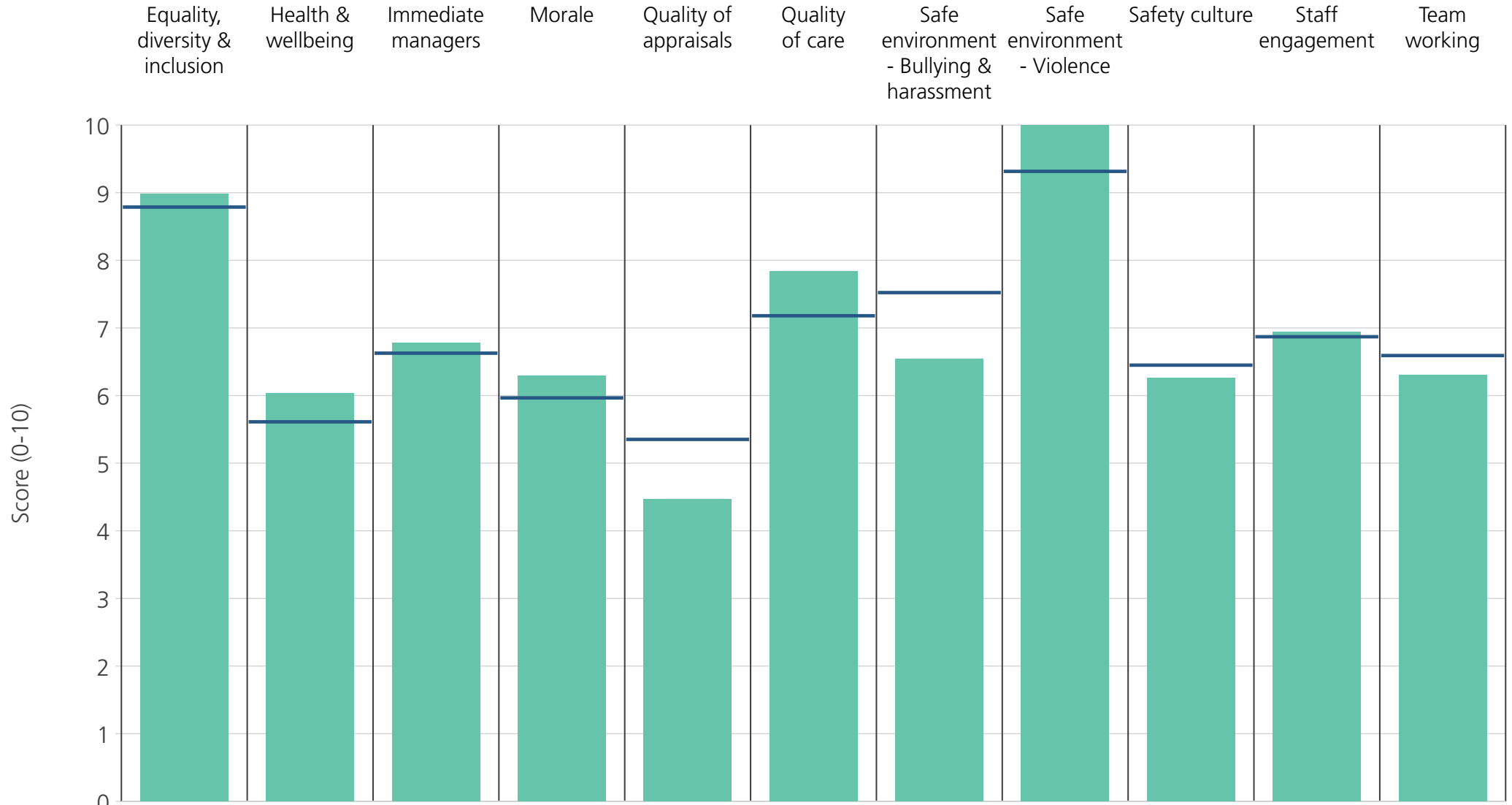
Directorate	9.2	5.7	6.7	6.1	4.8	7.3	7.9	9.7	6.3	6.7	6.3
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	76	76	76	76	67	74	75	76	76	77	76



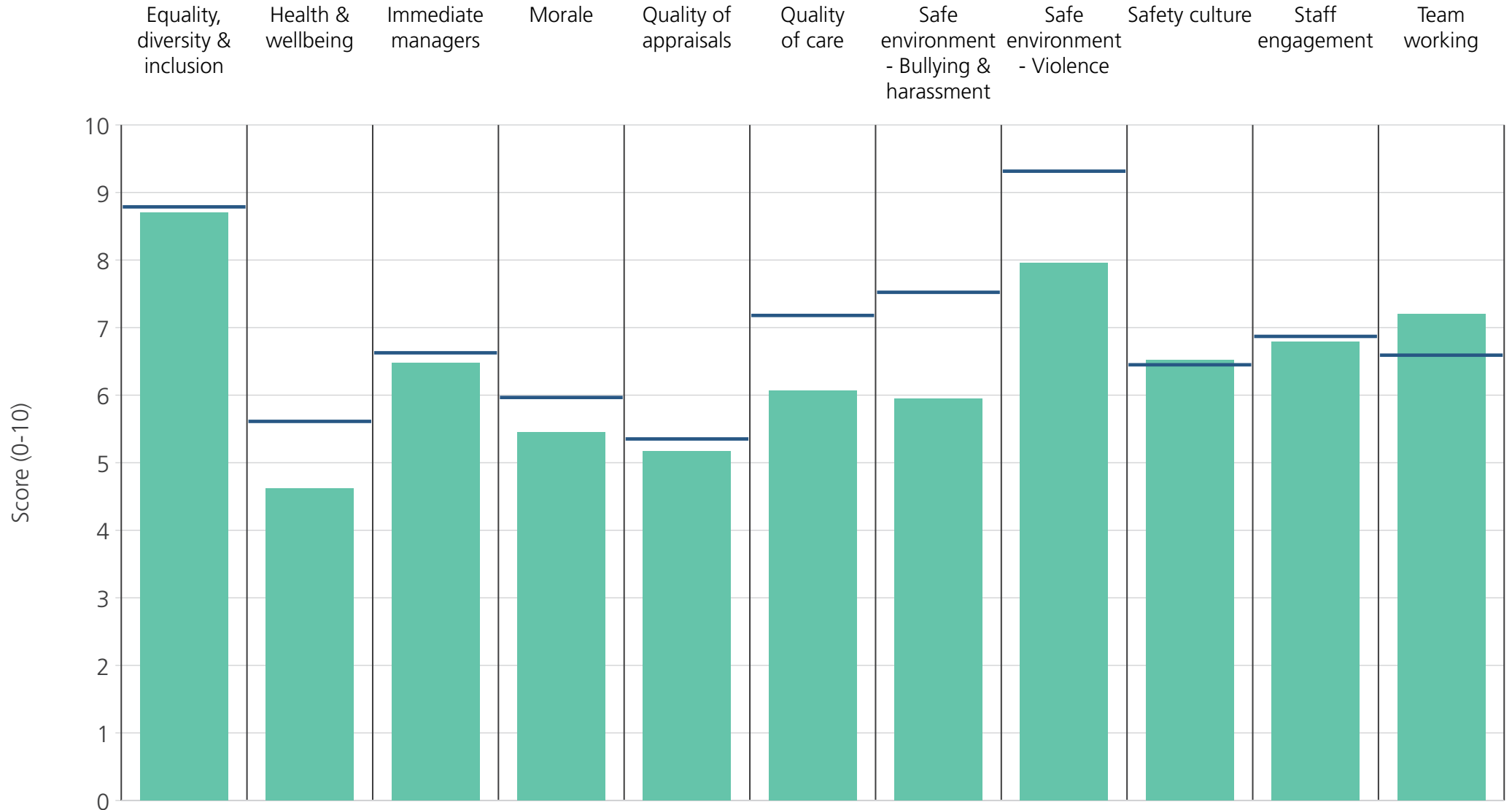
Directorate	8.5	5.4	7.1	6.3	6.0	7.6	7.3	8.8	6.6	7.2	7.0
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	181	184	185	182	166	179	184	184	184	186	181



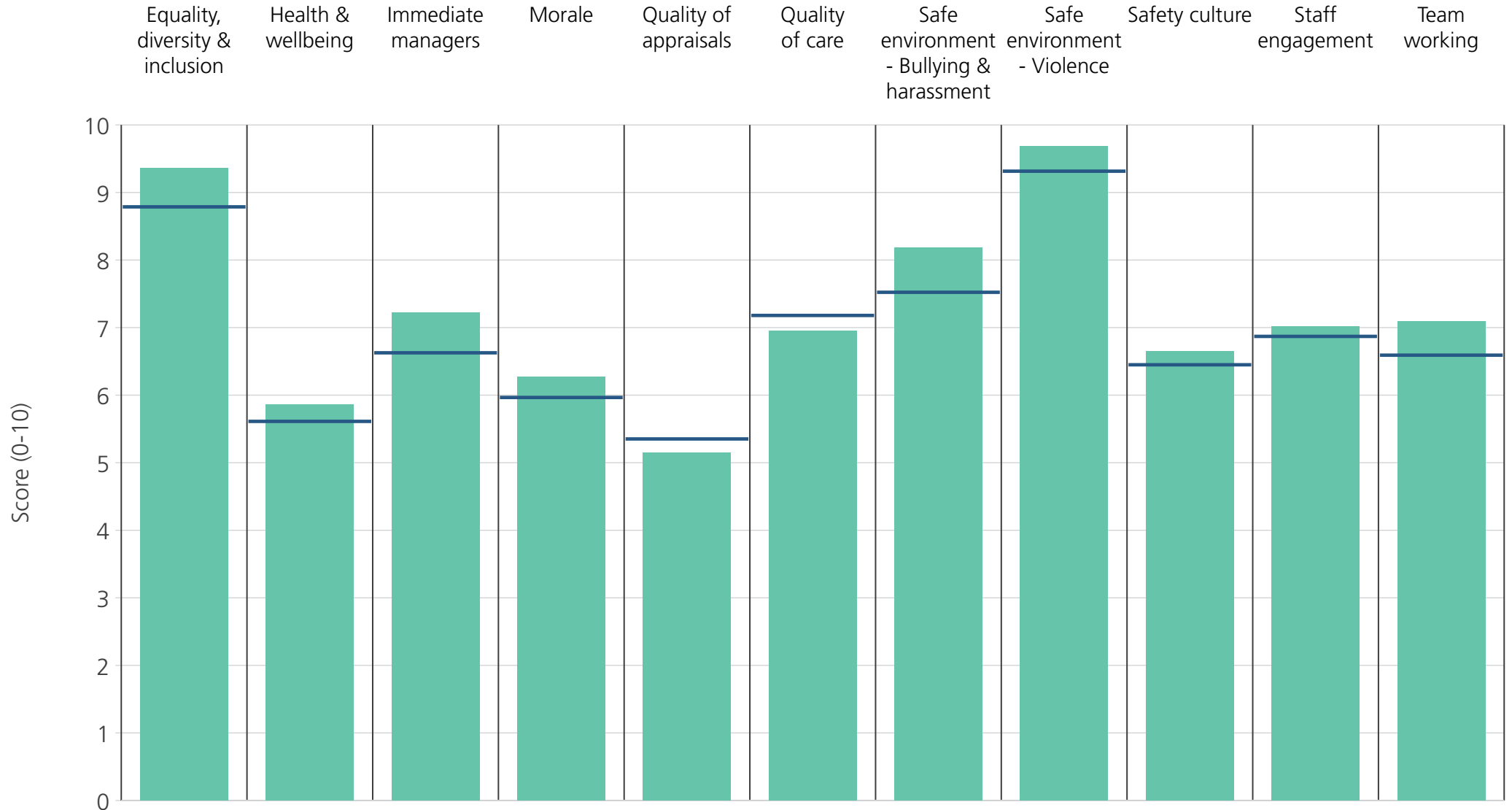
Directorate	9.6	6.7	7.7	6.6	5.5	7.5	9.3	10.0	6.6	7.3	6.3
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	23	22	23	22	22	22	23	23	23	23	21



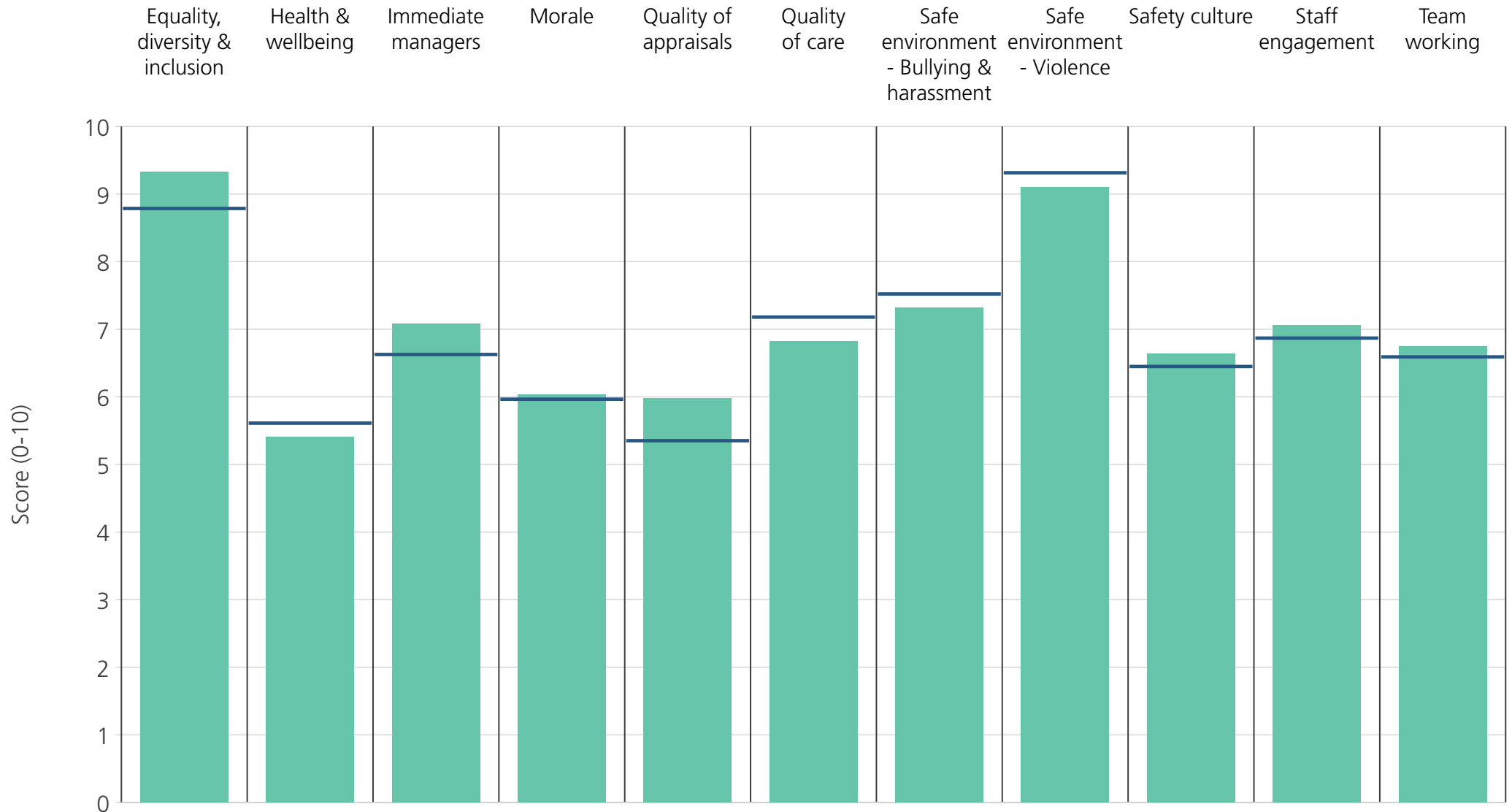
Directorate	9.0	6.0	6.8	6.3	4.5	7.8	6.5	10.0	6.3	6.9	6.3
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	27	27	27	27	26	27	27	26	27	27	26



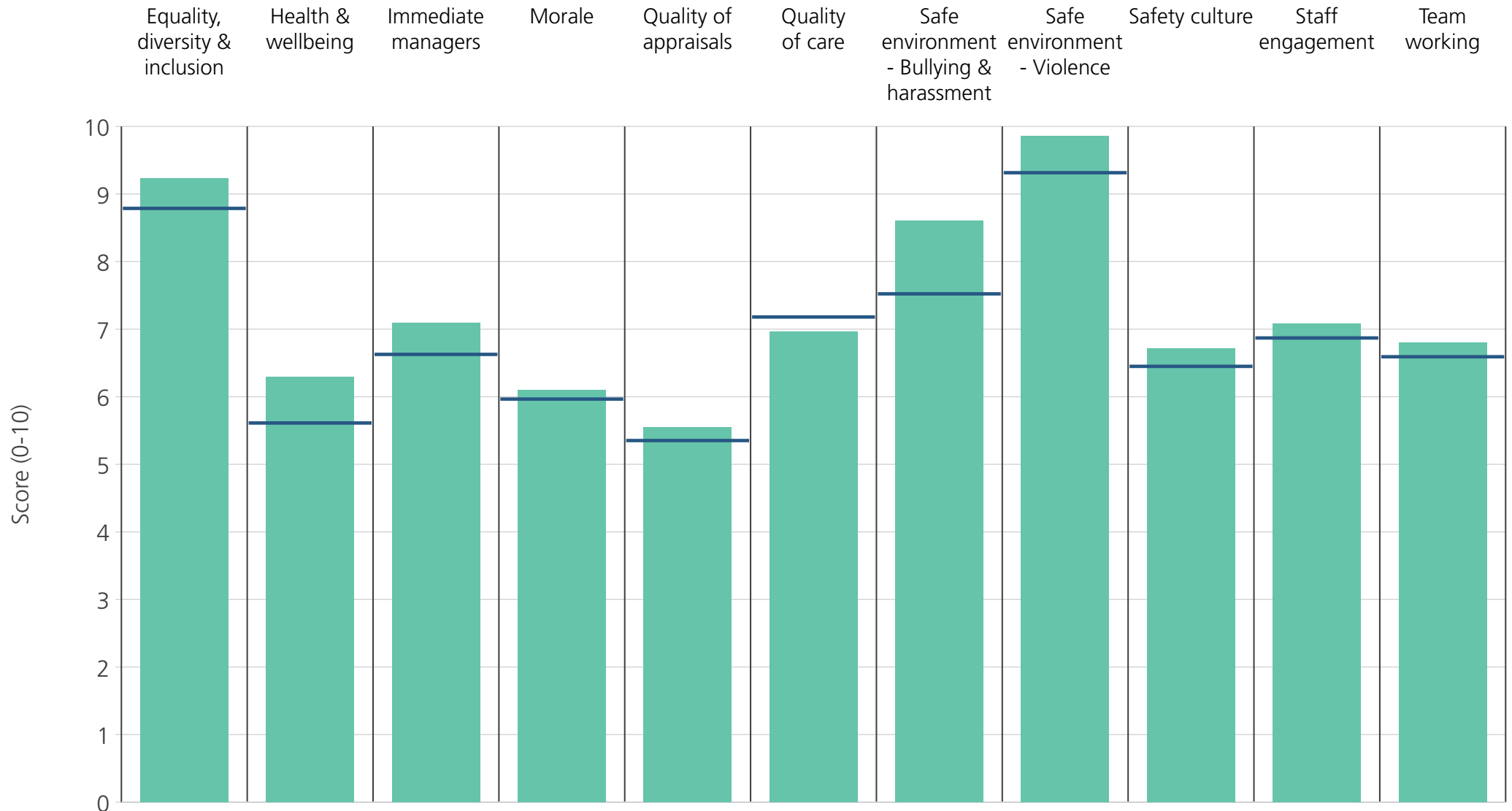
Directorate	8.7	4.6	6.5	5.4	5.2	6.1	5.9	8.0	6.5	6.8	7.2
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	76	77	77	77	67	79	76	75	77	79	78



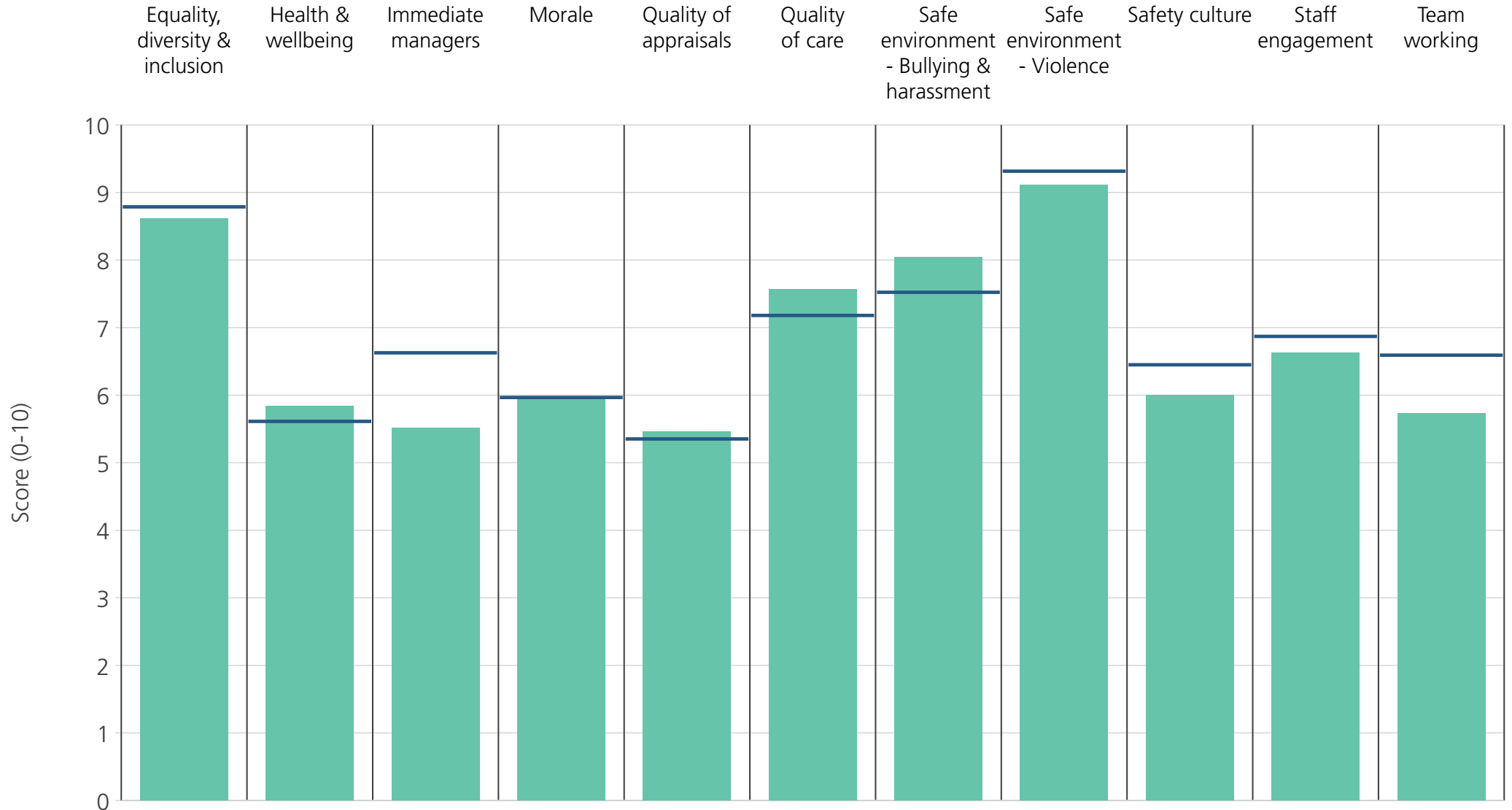
Directorate	9.4	5.9	7.2	6.3	5.1	7.0	8.2	9.7	6.6	7.0	7.1
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	77	78	78	76	68	69	78	75	77	79	76



Directorate	9.3	5.4	7.1	6.0	6.0	6.8	7.3	9.1	6.6	7.1	6.8
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	58	59	60	57	55	60	59	59	58	60	60



Directorate	9.2	6.3	7.1	6.1	5.5	7.0	8.6	9.9	6.7	7.1	6.8
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	293	295	297	293	271	154	294	292	293	298	298



Directorate	8.6	5.8	5.5	5.9	5.5	7.6	8.0	9.1	6.0	6.6	5.7
Your org	8.8	5.6	6.6	6.0	5.4	7.2	7.5	9.3	6.4	6.9	6.6
Responses	157	158	158	155	134	127	157	153	157	160	153