

Moorfields Eye Hospital NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Moorfields Eye Hospital NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Moorfields Eye Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

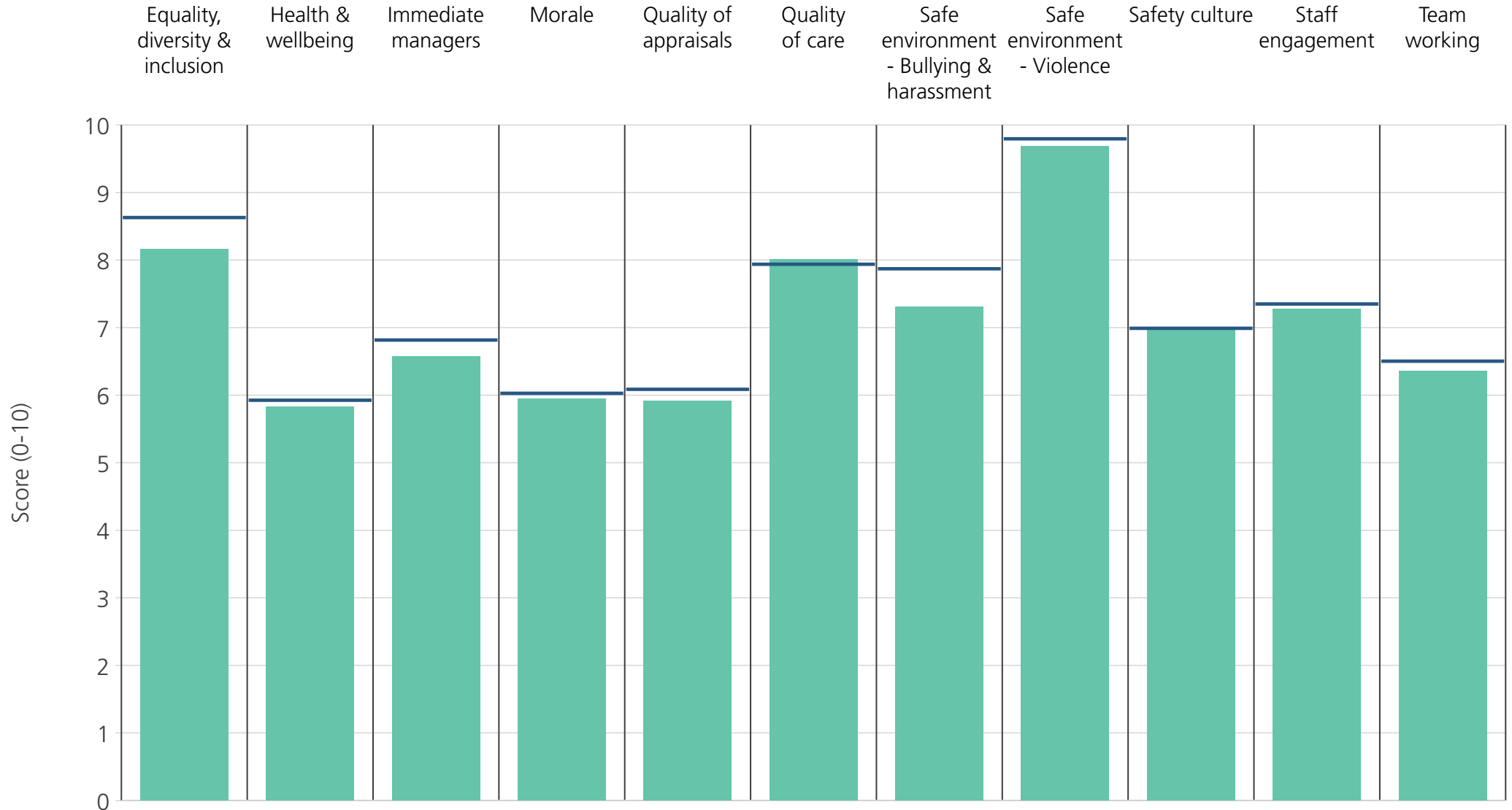
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



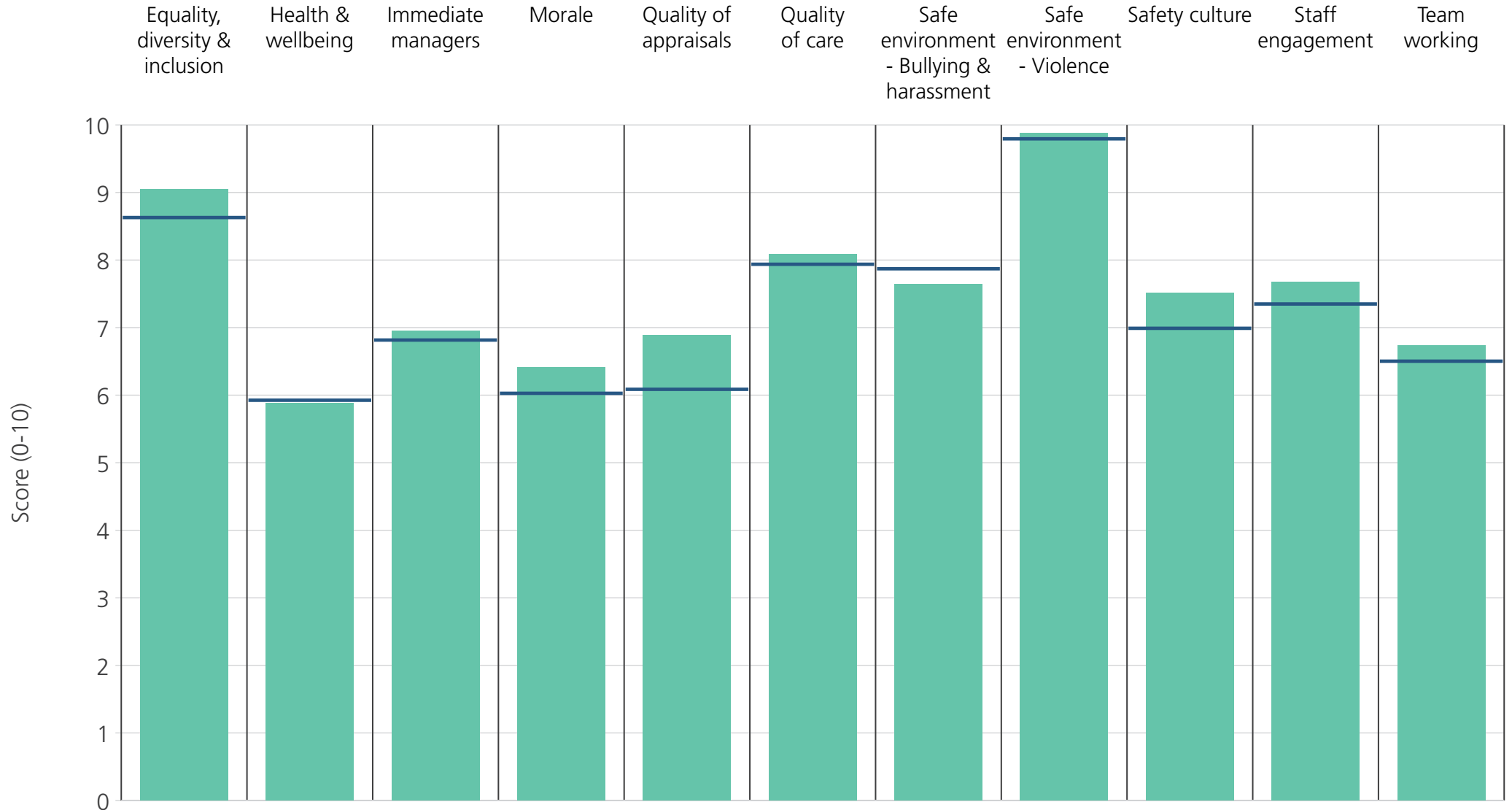
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

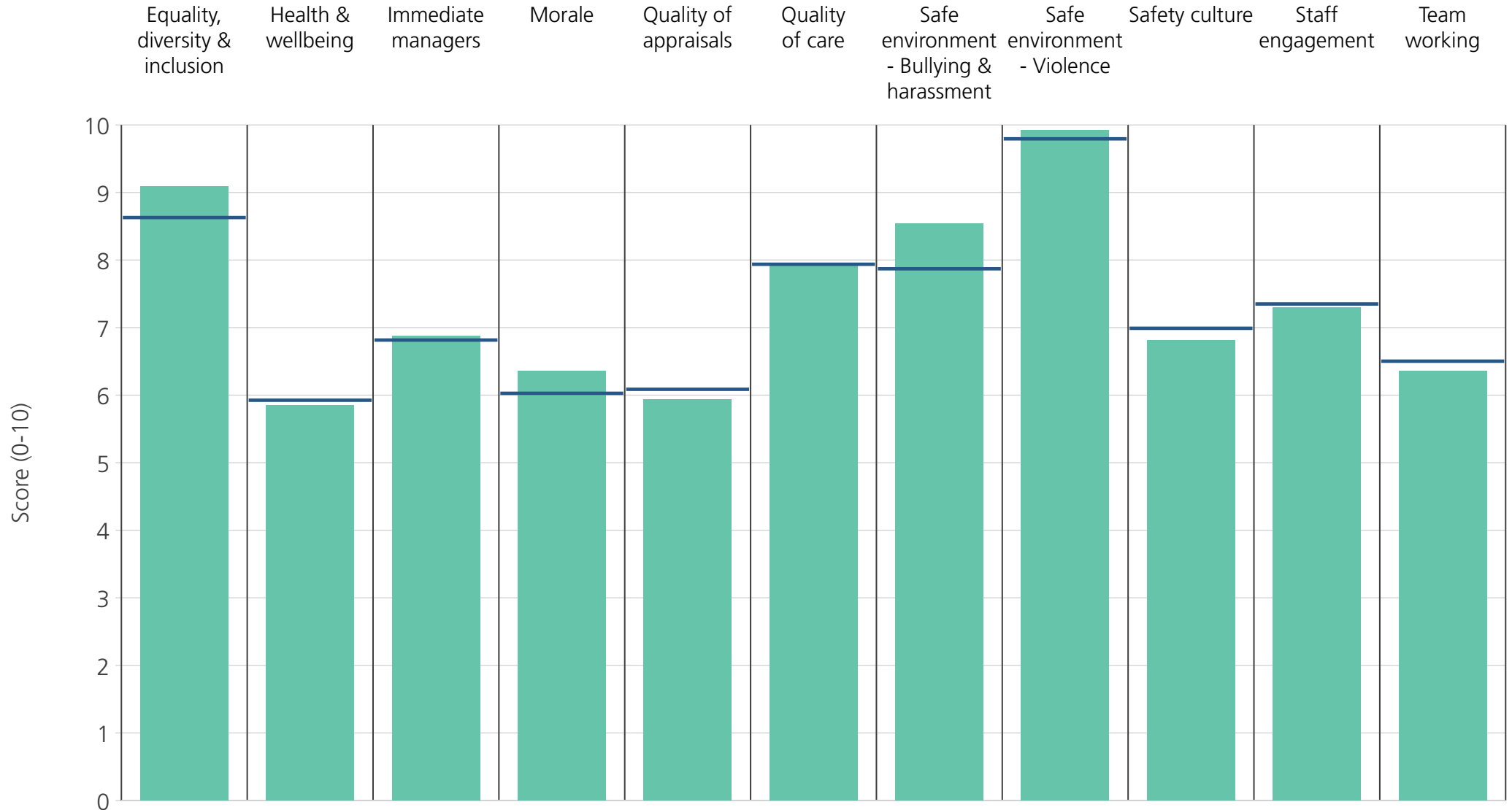
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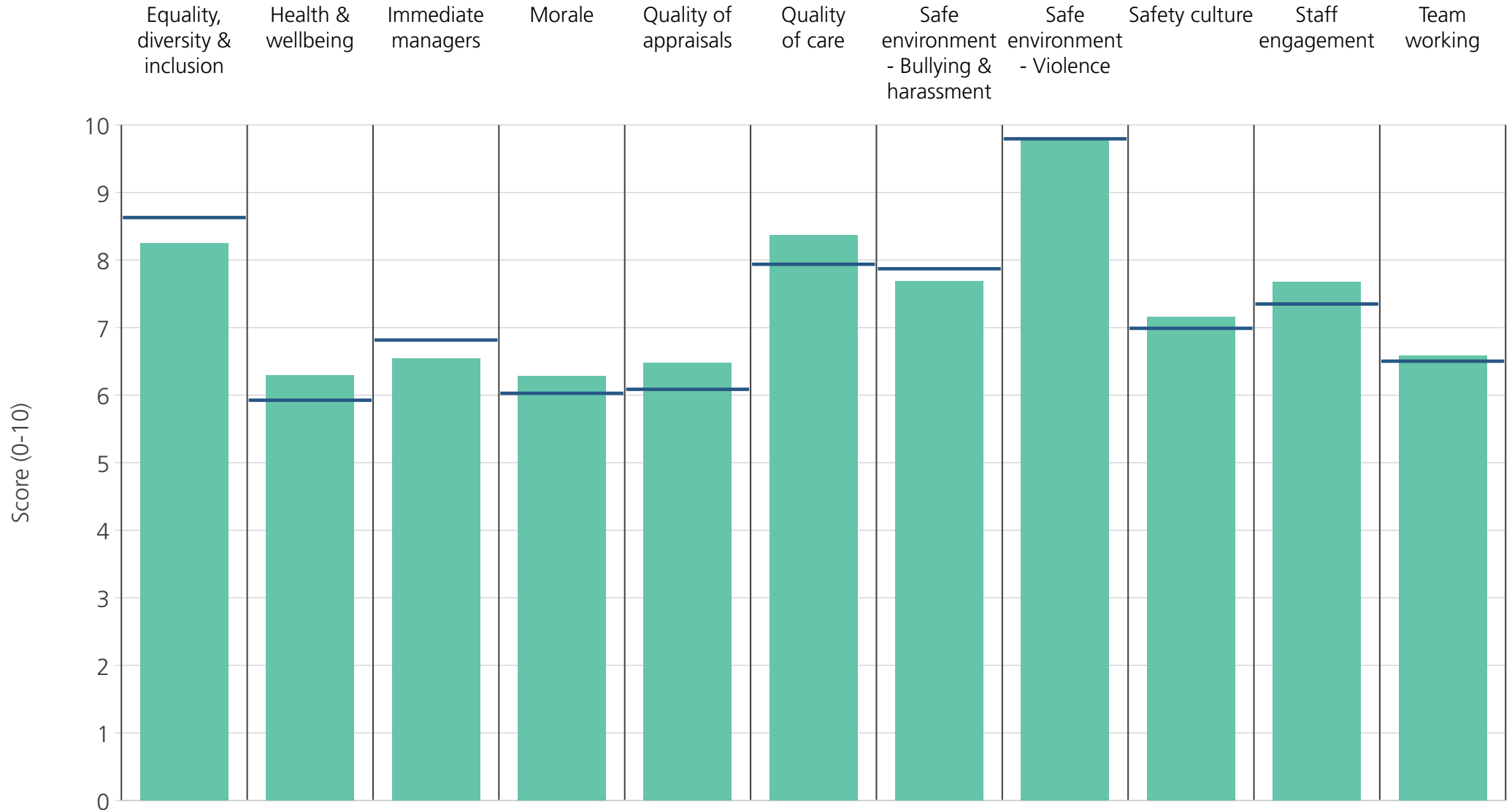
Directorate	8.2	5.8	6.6	5.9	5.9	8.0	7.3	9.7	7.0	7.3	6.4
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	326	329	330	316	271	322	322	323	324	334	331



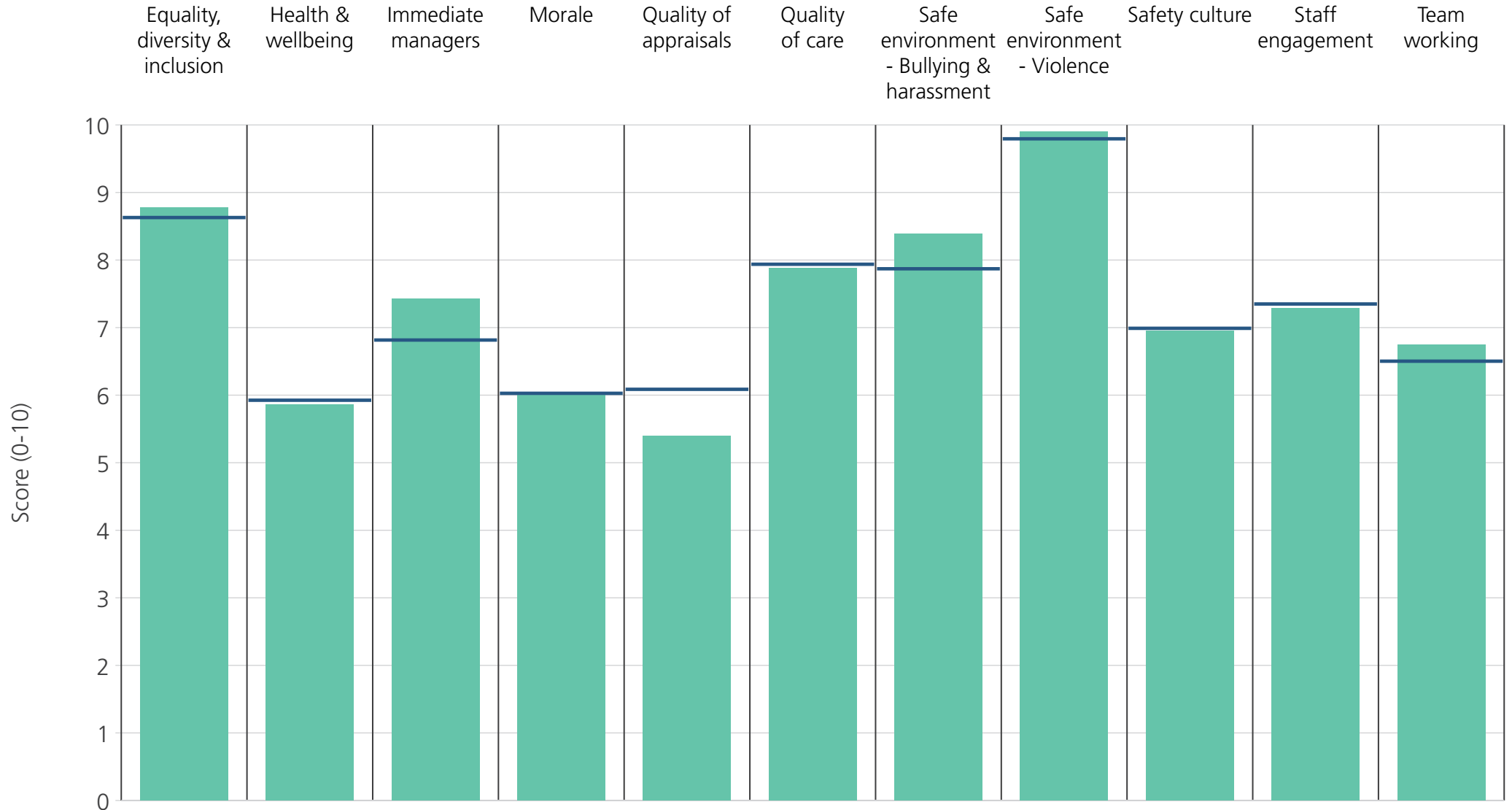
Directorate	9.0	5.9	6.9	6.4	6.9	8.1	7.6	9.9	7.5	7.7	6.7
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	173	173	174	167	149	168	172	171	172	175	175



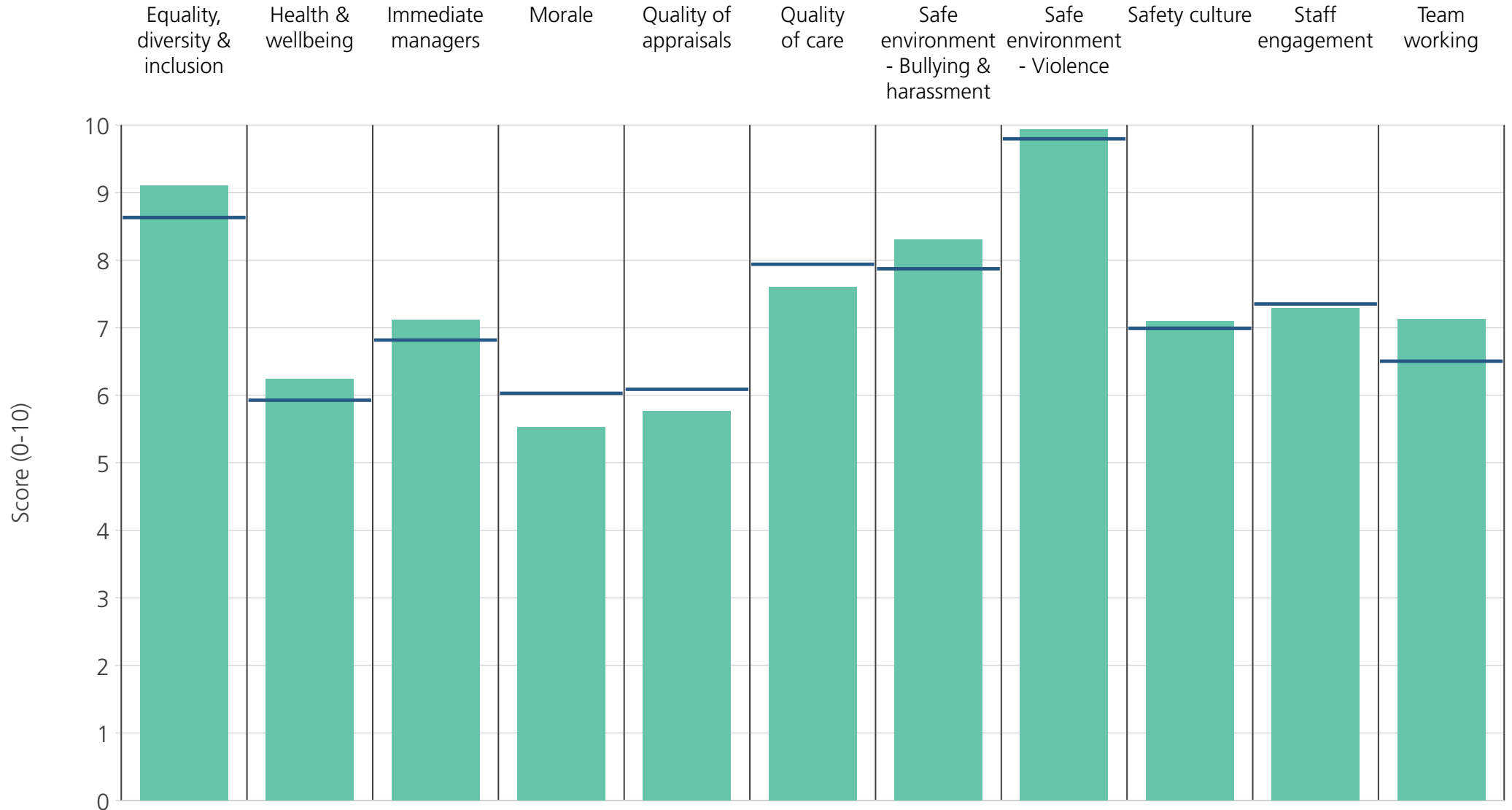
Directorate	9.1	5.8	6.9	6.4	5.9	7.9	8.5	9.9	6.8	7.3	6.4
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	177	179	180	177	145	177	174	177	177	182	181



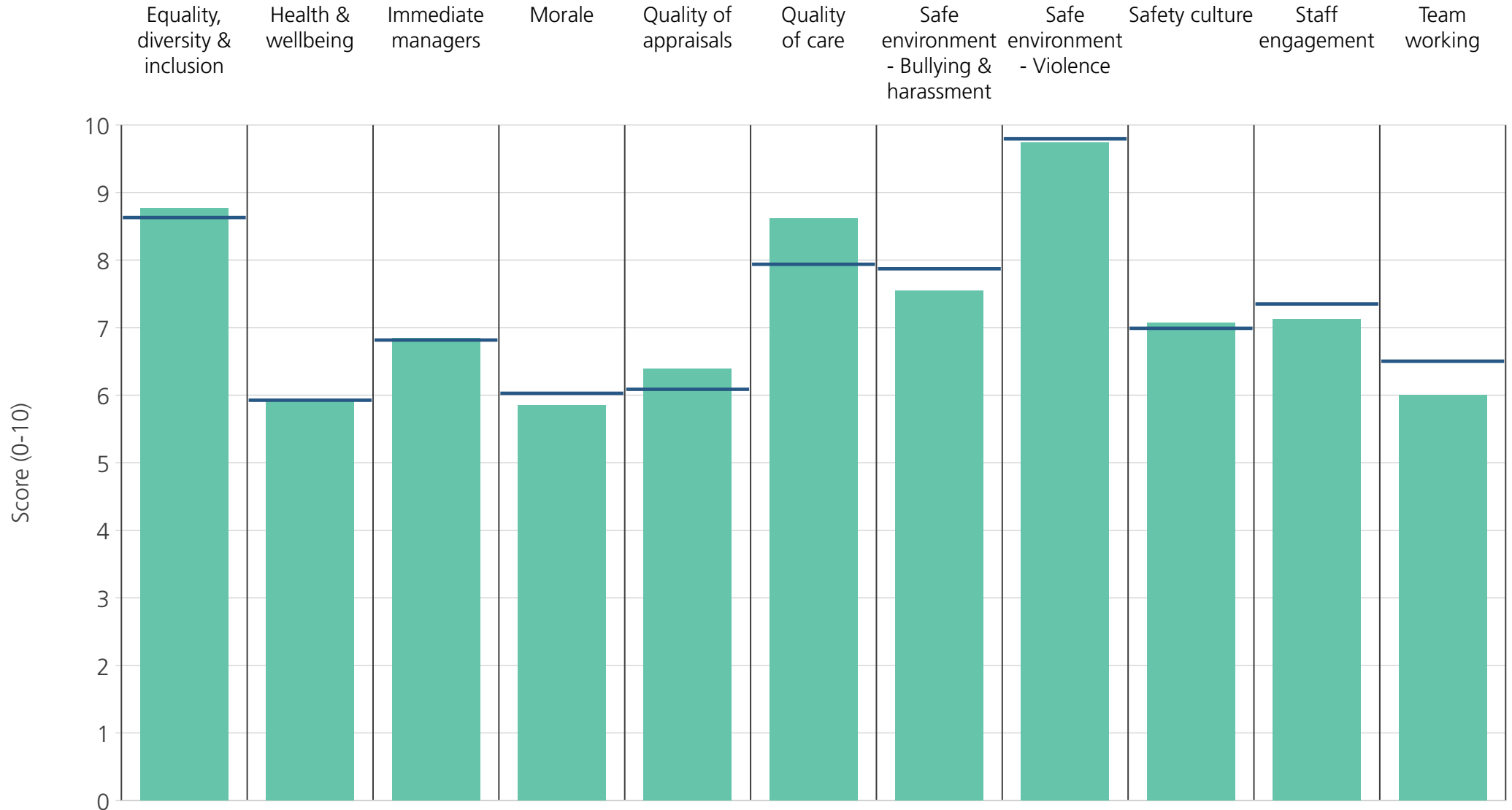
Directorate	8.3	6.3	6.5	6.3	6.5	8.4	7.7	9.8	7.2	7.7	6.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	141	140	141	139	113	139	140	141	137	143	142



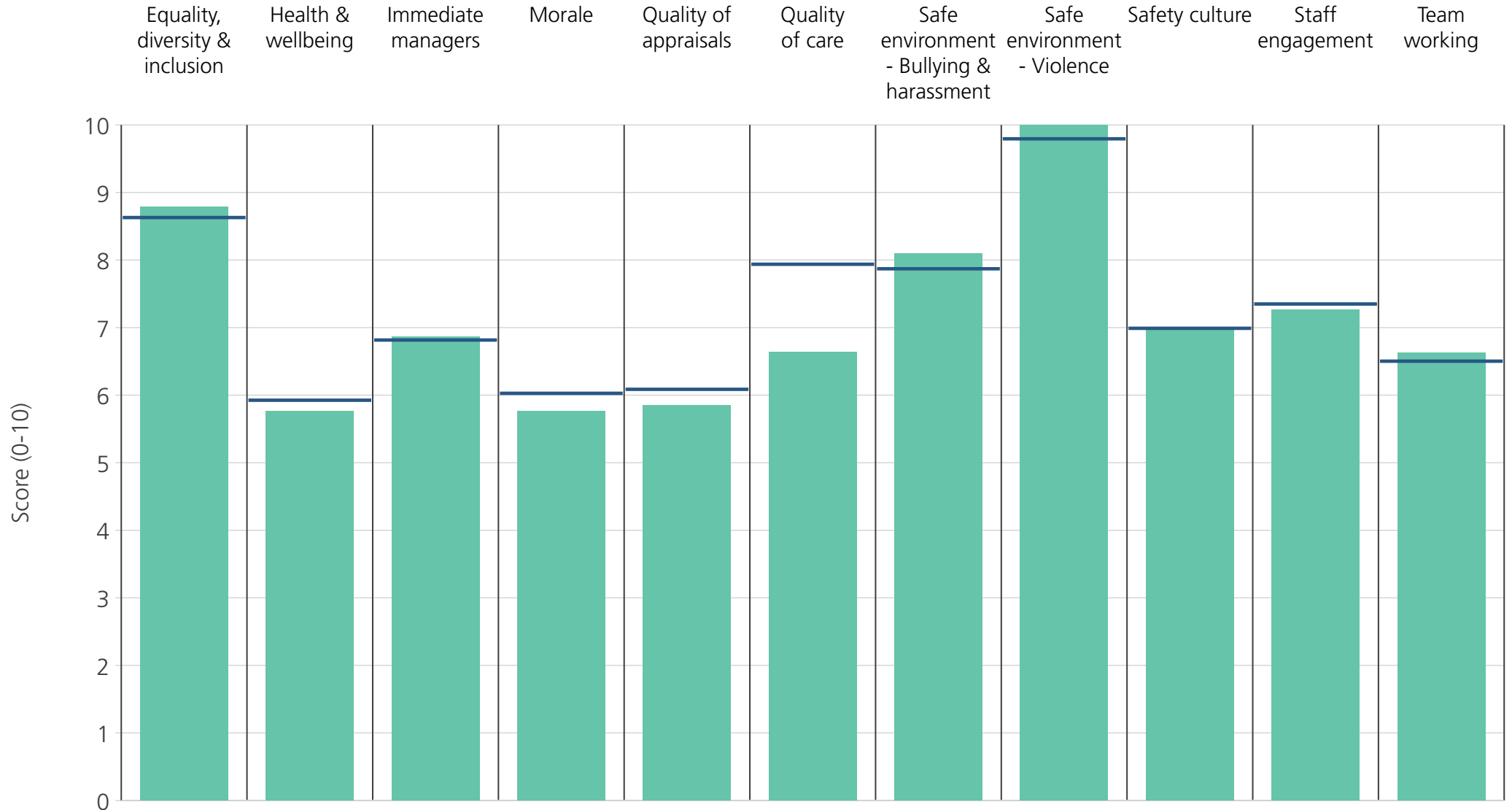
Directorate	8.8	5.9	7.4	6.0	5.4	7.9	8.4	9.9	6.9	7.3	6.8
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	66	66	66	65	44	61	64	64	65	65	65



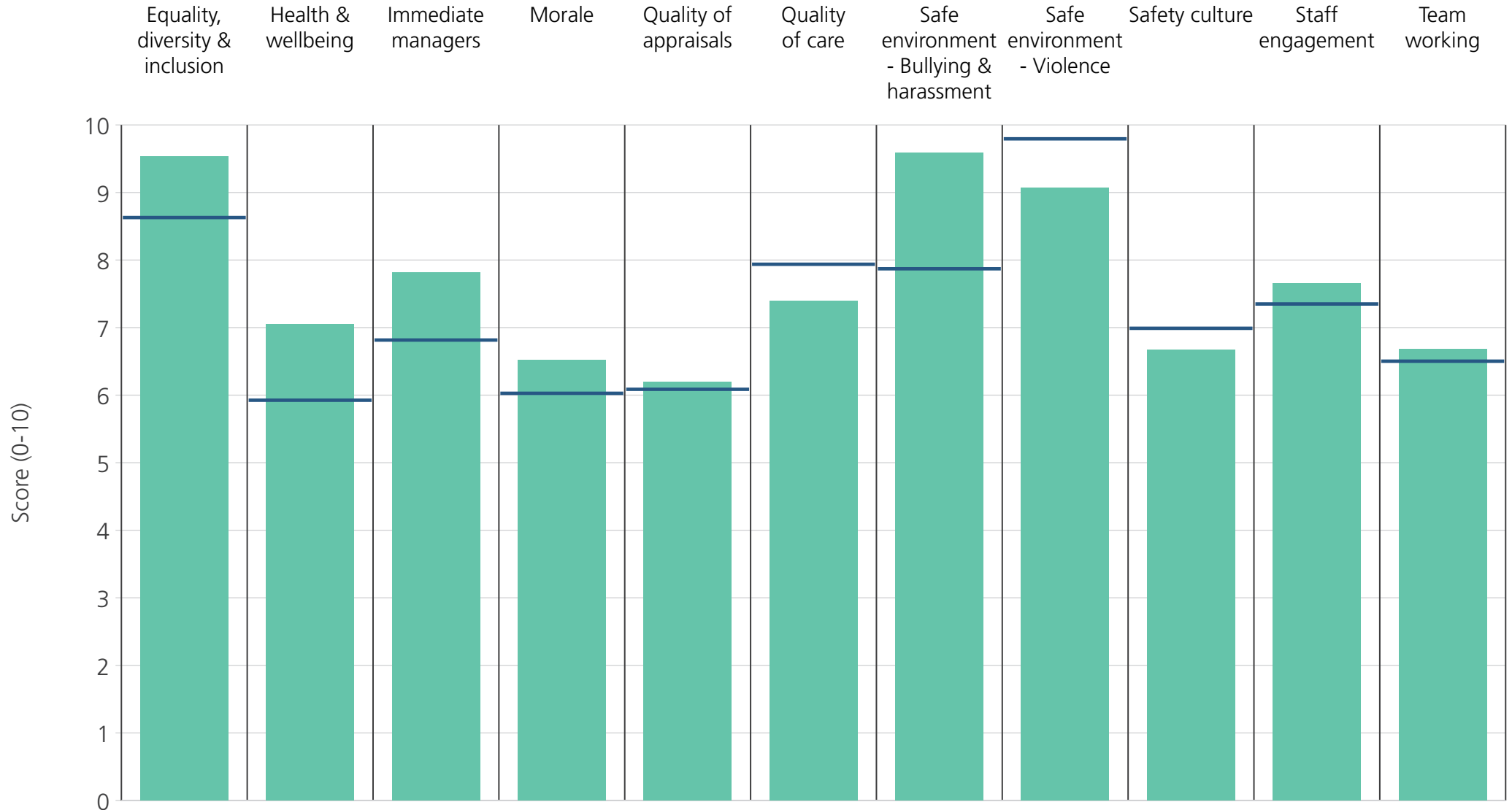
Directorate	9.1	6.2	7.1	5.5	5.8	7.6	8.3	9.9	7.1	7.3	7.1
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	50	50	50	49	44	44	49	50	50	51	50



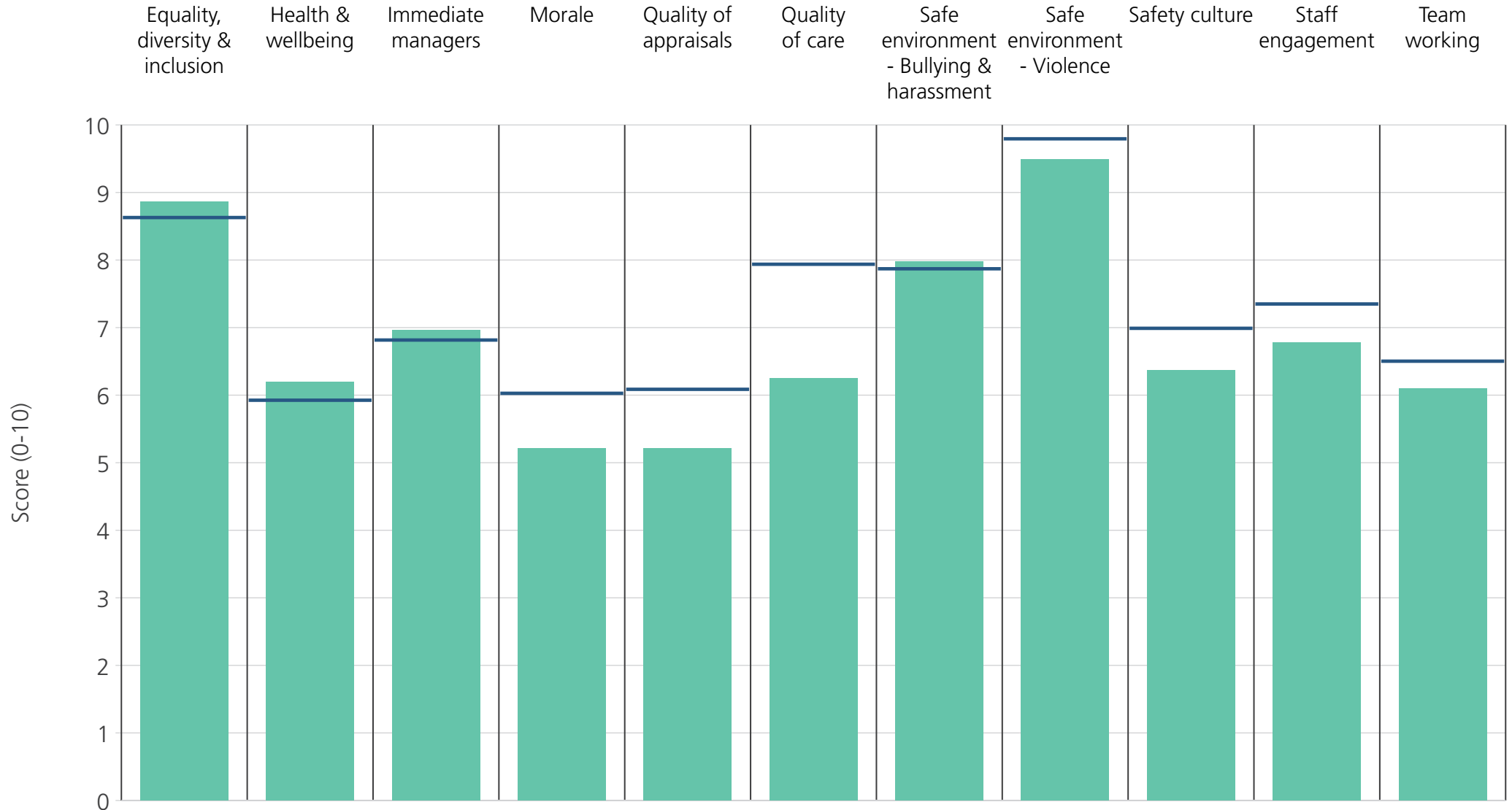
Directorate	8.8	5.9	6.8	5.9	6.4	8.6	7.5	9.7	7.1	7.1	6.0
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	39	39	40	39	35	39	38	38	39	40	40



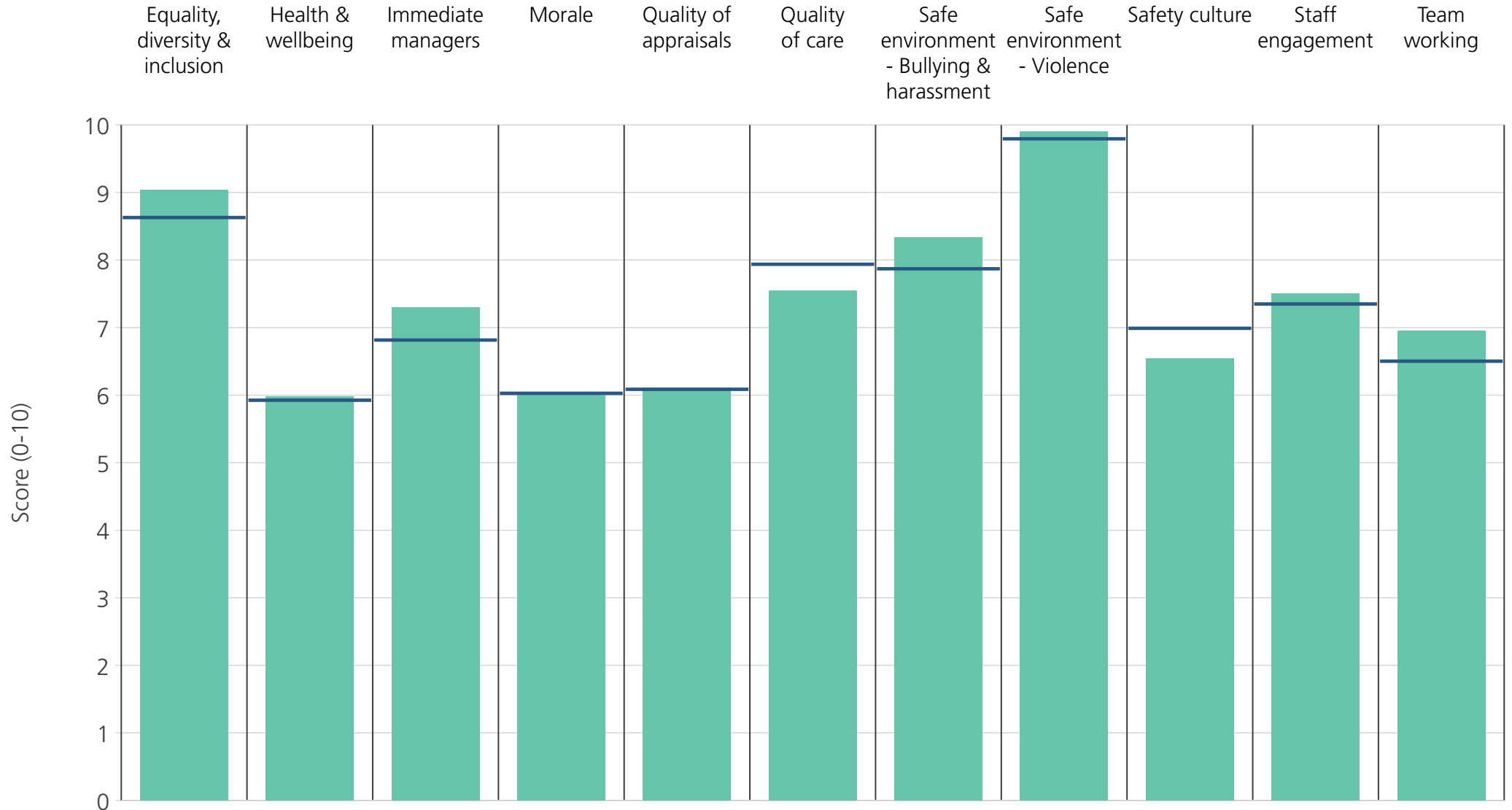
Directorate	8.8	5.8	6.9	5.8	5.9	6.6	8.1	10.0	7.0	7.3	6.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	50	50	50	50	41	30	49	50	50	51	50



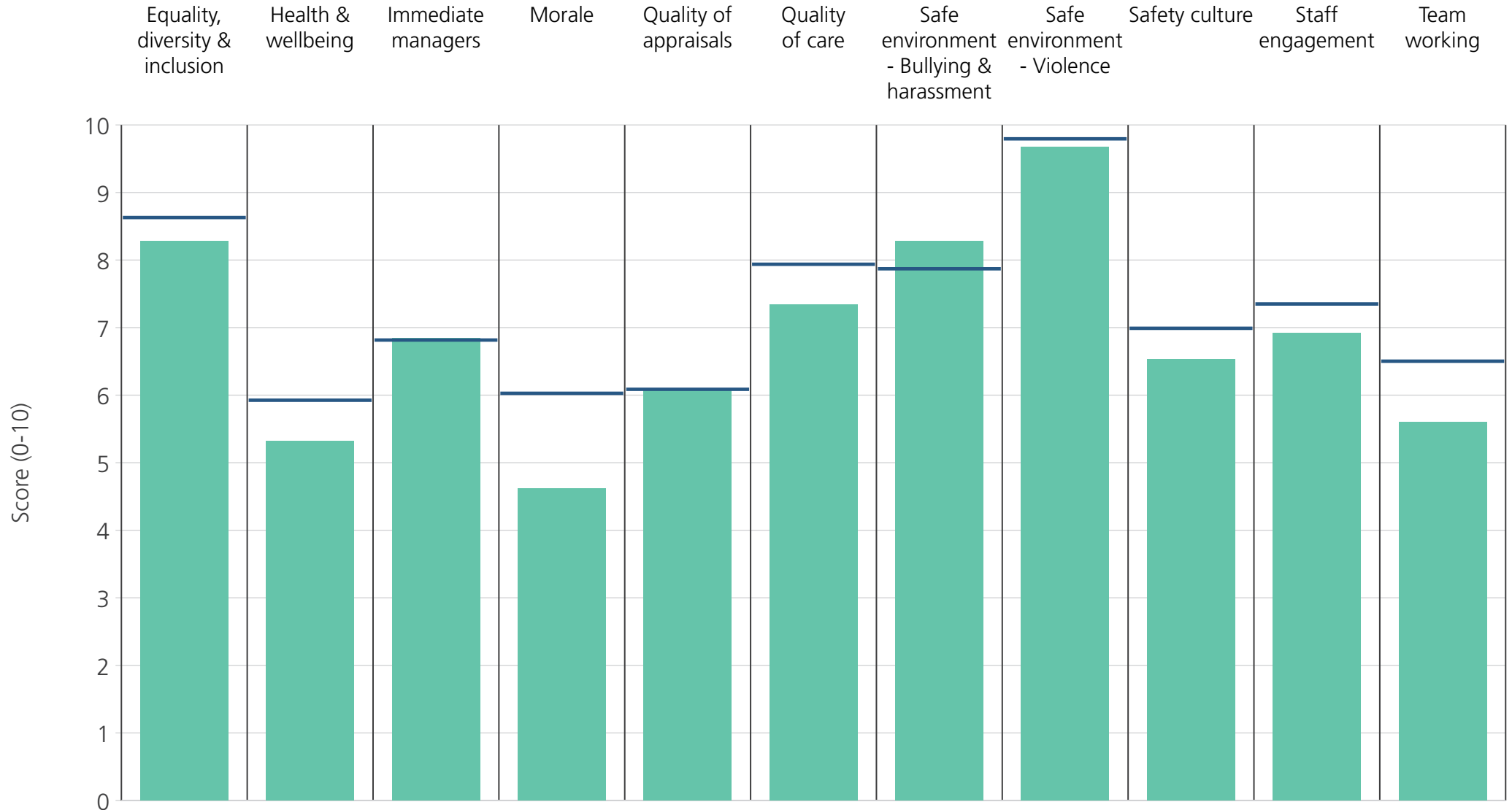
Directorate	9.5	7.1	7.8	6.5	6.2	7.4	9.6	9.1	6.7	7.7	6.7
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	25	25	26	25	23	16	24	25	25	26	26



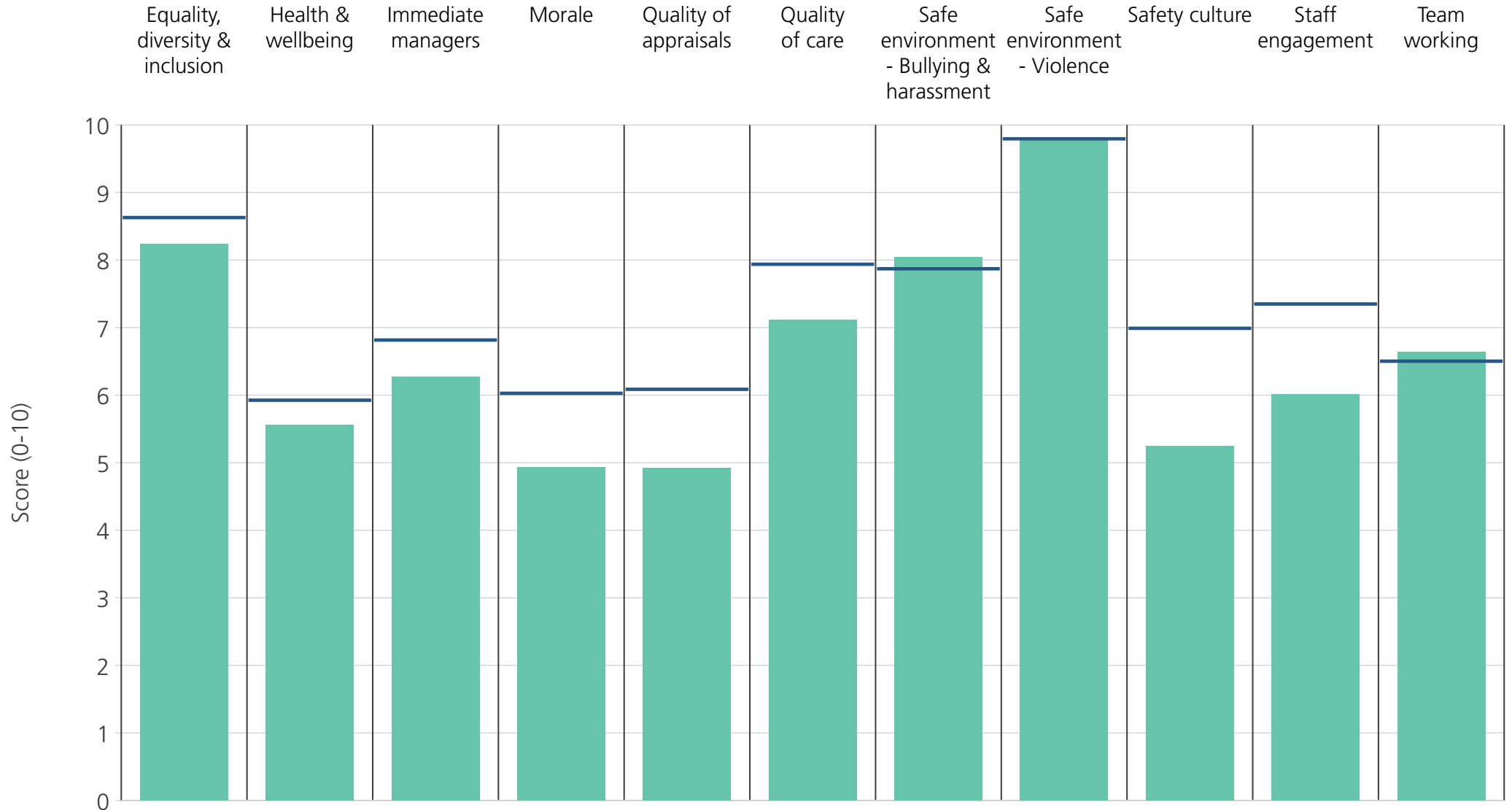
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Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	33	33	33	33	30	20	33	33	33	33	32



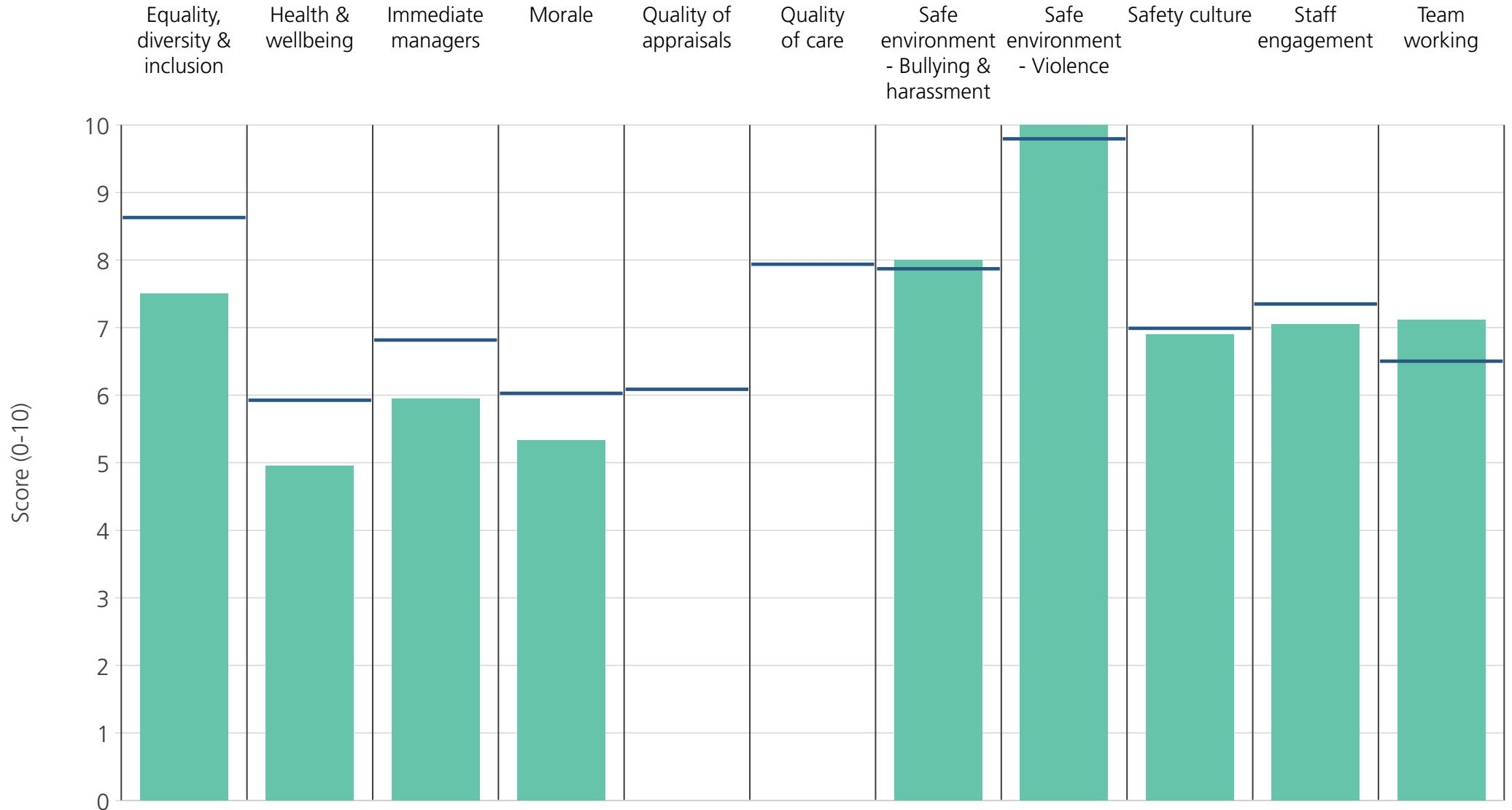
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Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	31	32	32	32	27	18	32	32	32	32	32



Directorate	8.3	5.3	6.8	4.6	6.1	7.3	8.3	9.7	6.5	6.9	5.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	31	31	31	30	23	16	31	31	31	31	31



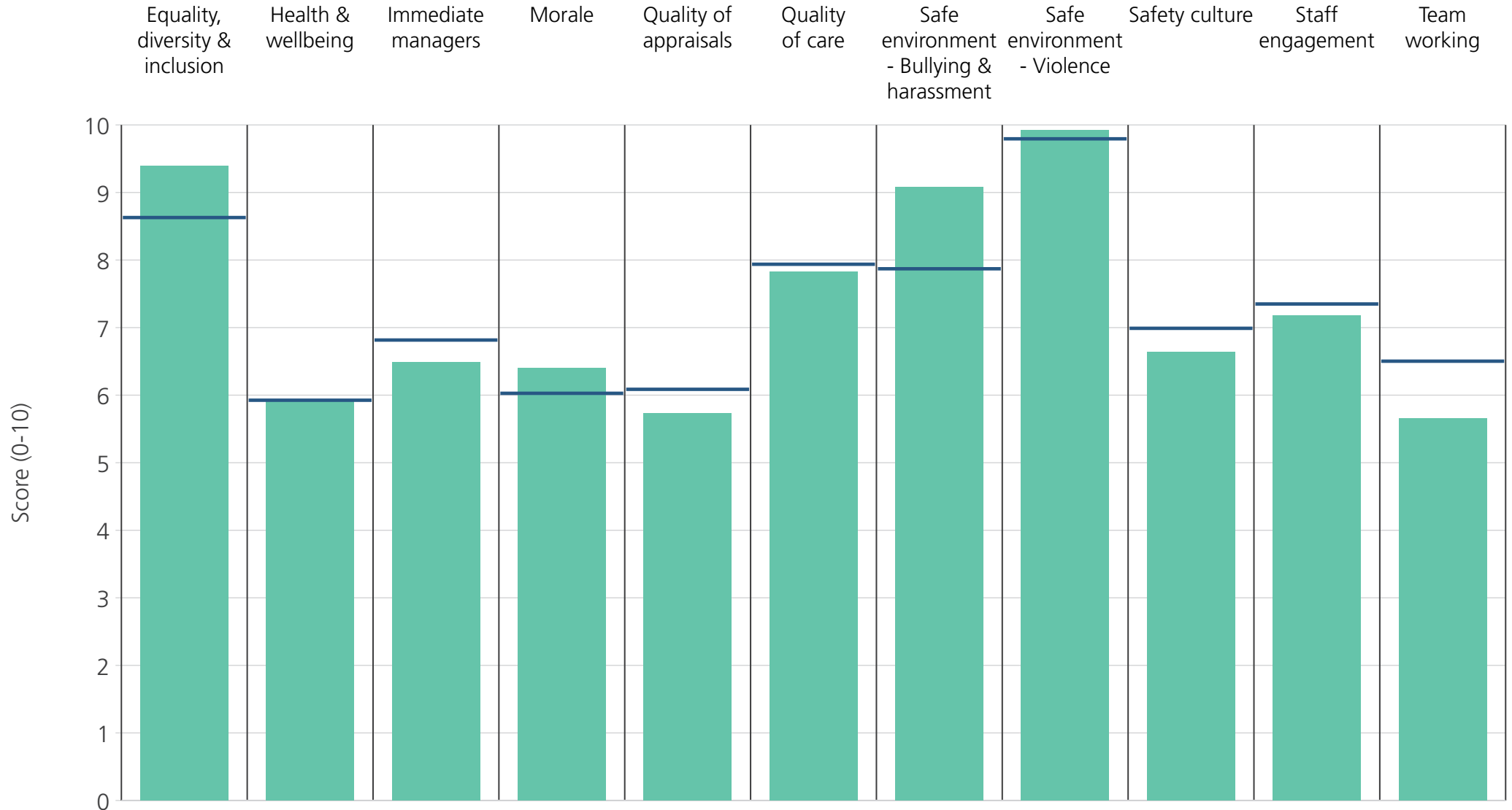
Directorate	8.2	5.6	6.3	4.9	4.9	7.1	8.0	9.8	5.2	6.0	6.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	17	17	17	16	15	15	17	17	16	17	16



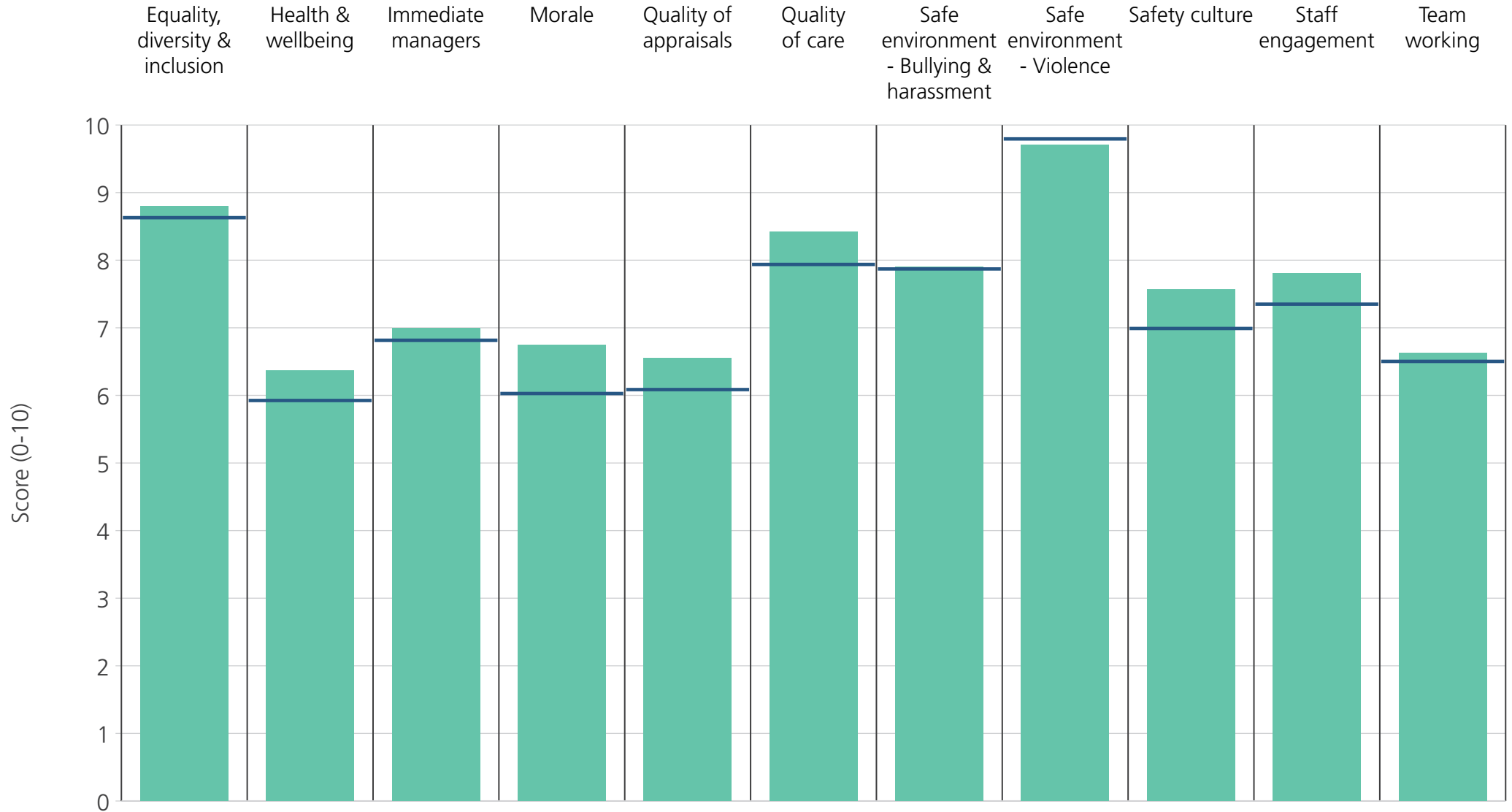
Directorate	7.5	5.0	5.9	5.3	6.1	7.9	8.0	10.0	6.9	7.0	7.1
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	16	16	16	16	10	10	15	16	16	16	16

Directorates 2

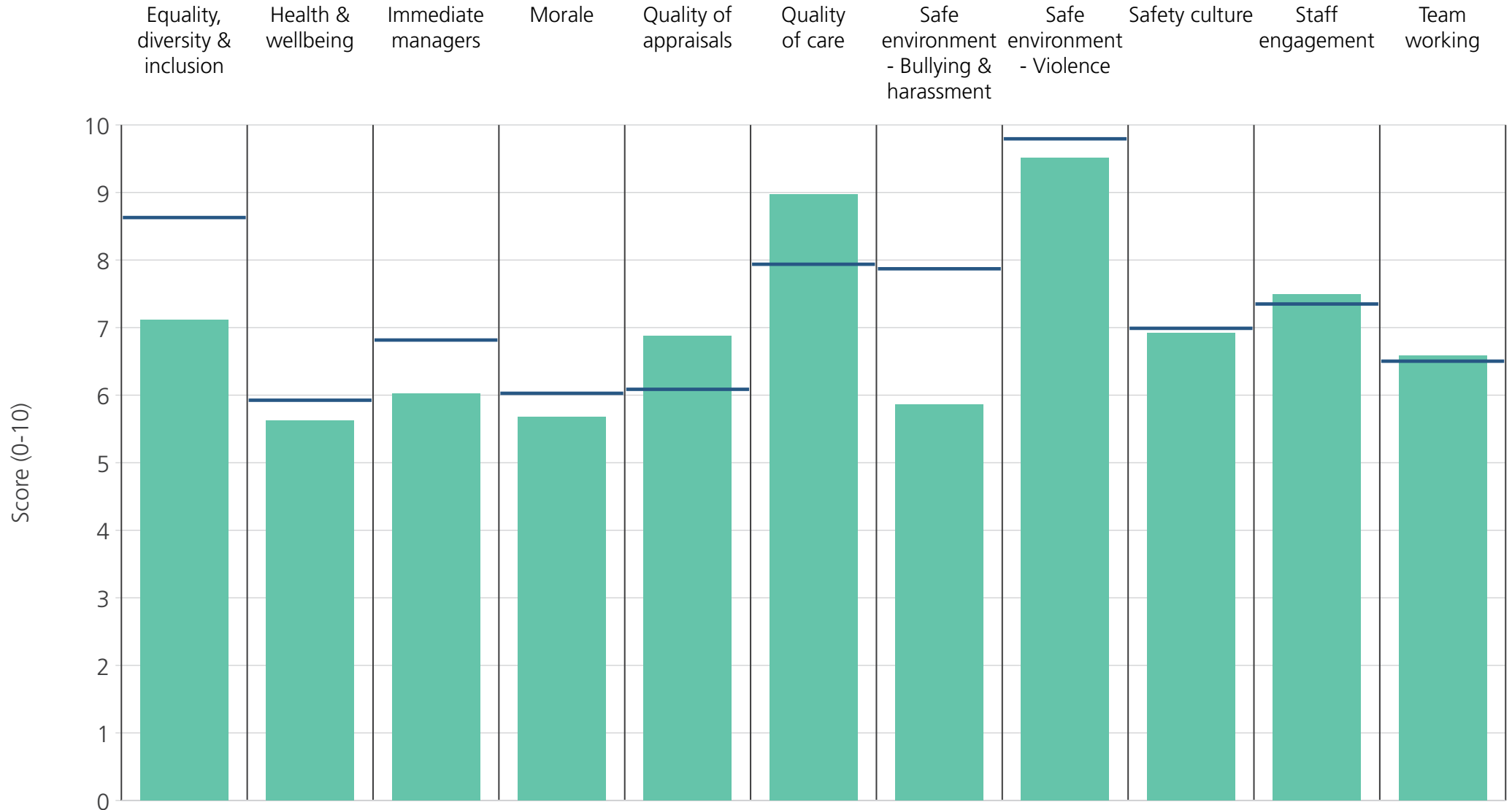
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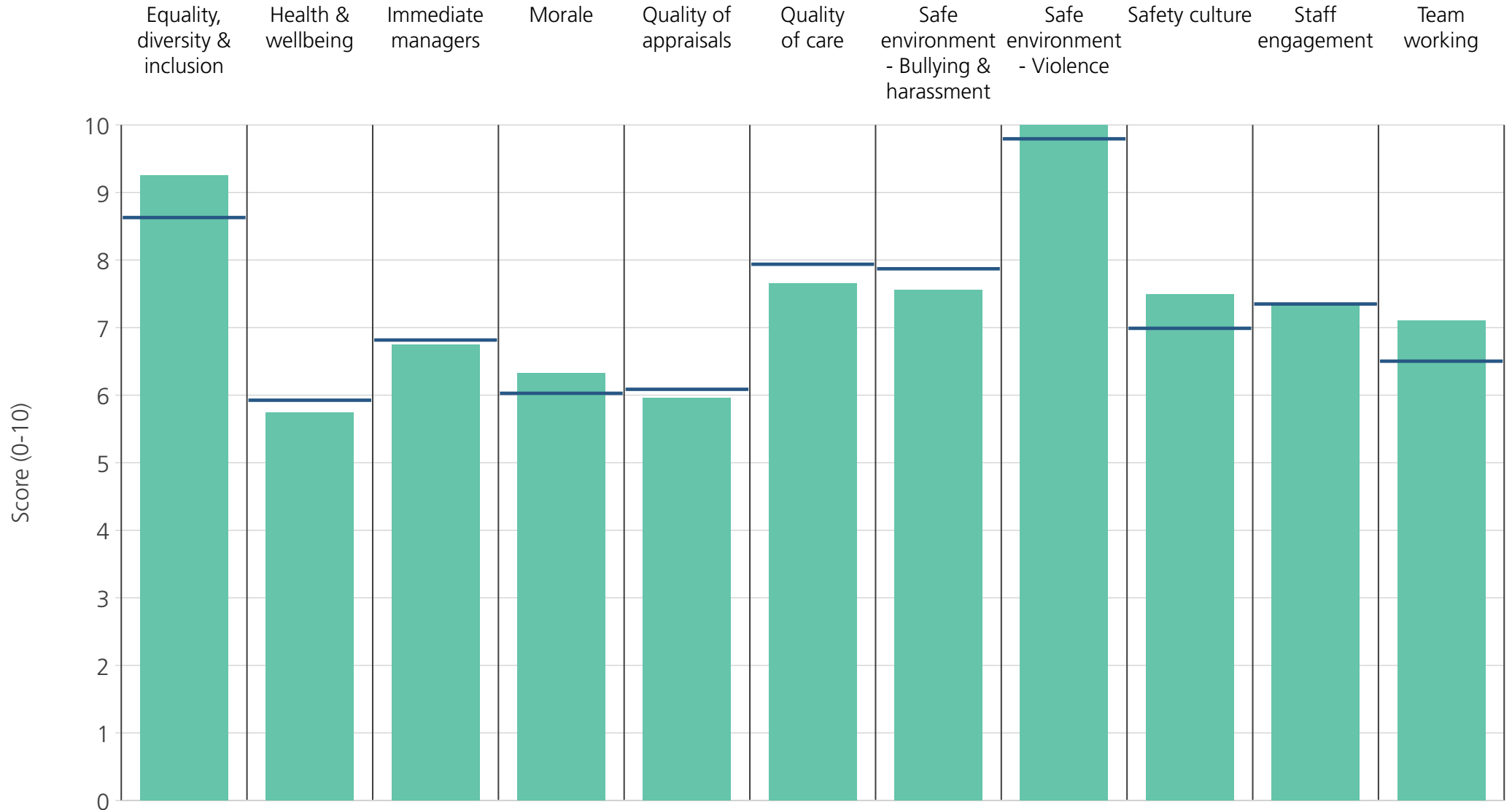
Directorate	9.4	5.9	6.5	6.4	5.7	7.8	9.1	9.9	6.6	7.2	5.7
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	88	90	91	88	70	88	87	88	88	91	91



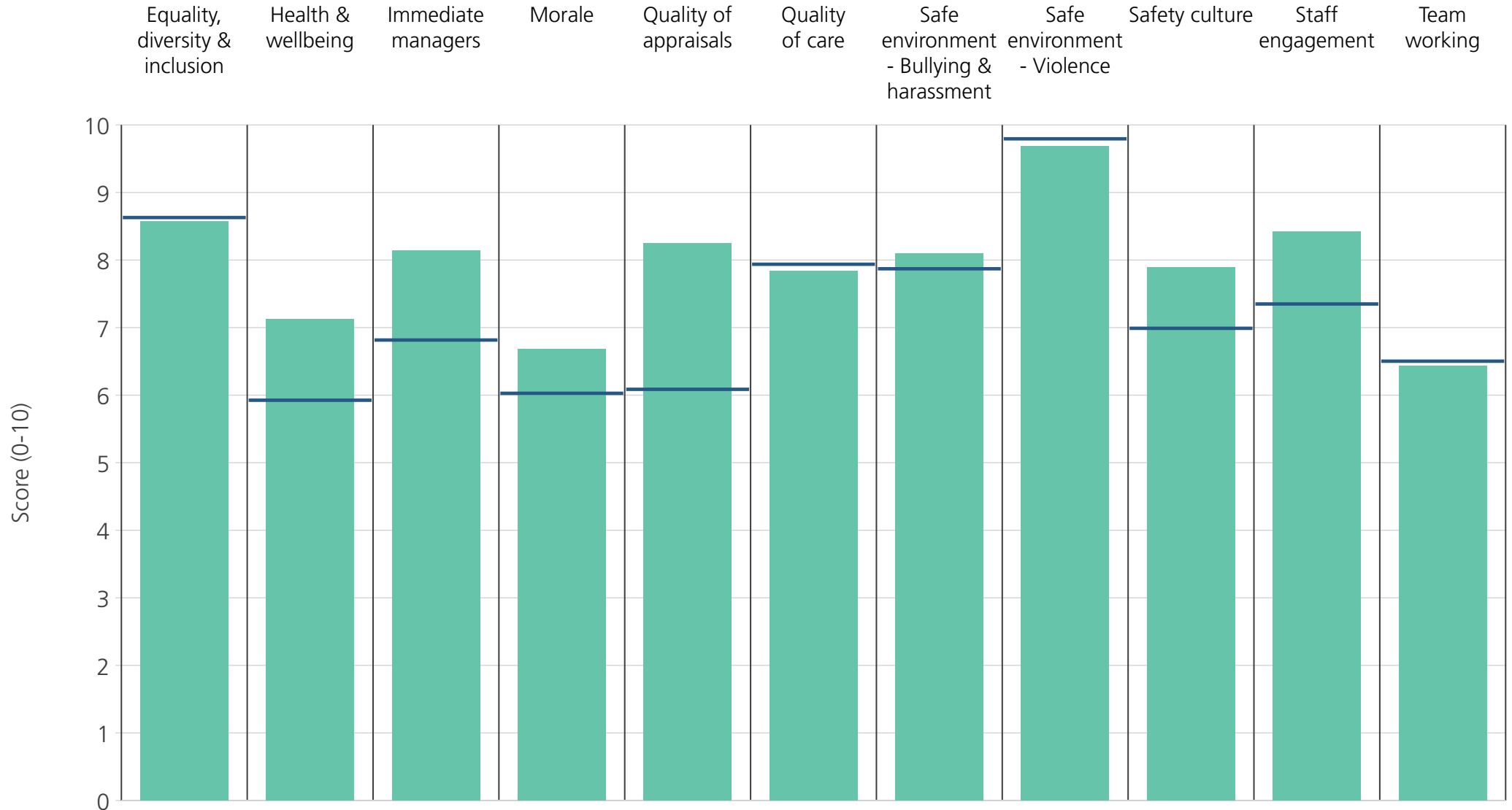
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Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	47	47	48	45	41	48	46	45	46	48	47



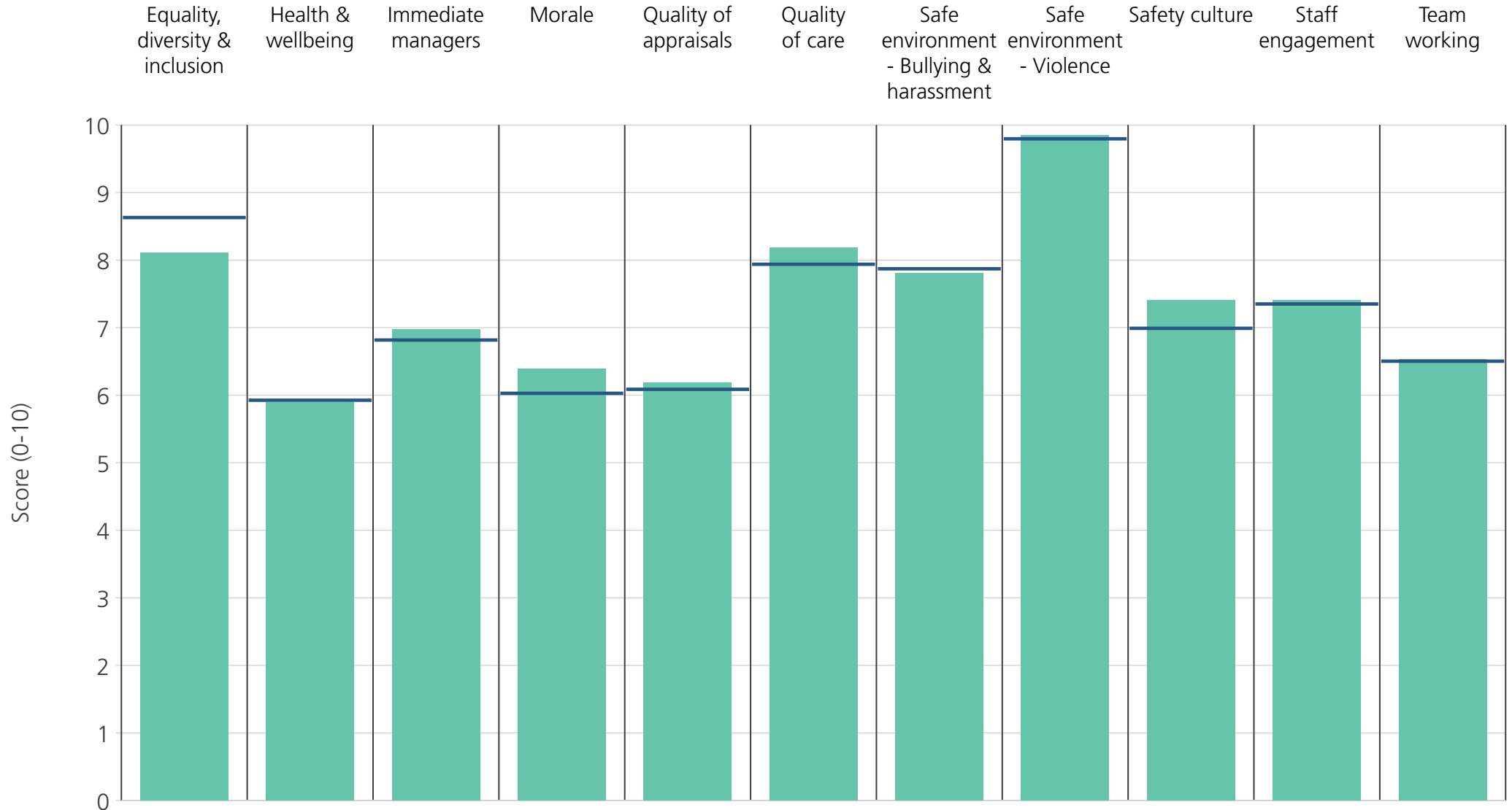
Directorate	7.1	5.6	6.0	5.7	6.9	9.0	5.9	9.5	6.9	7.5	6.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	34	34	34	32	28	34	33	34	33	33	34



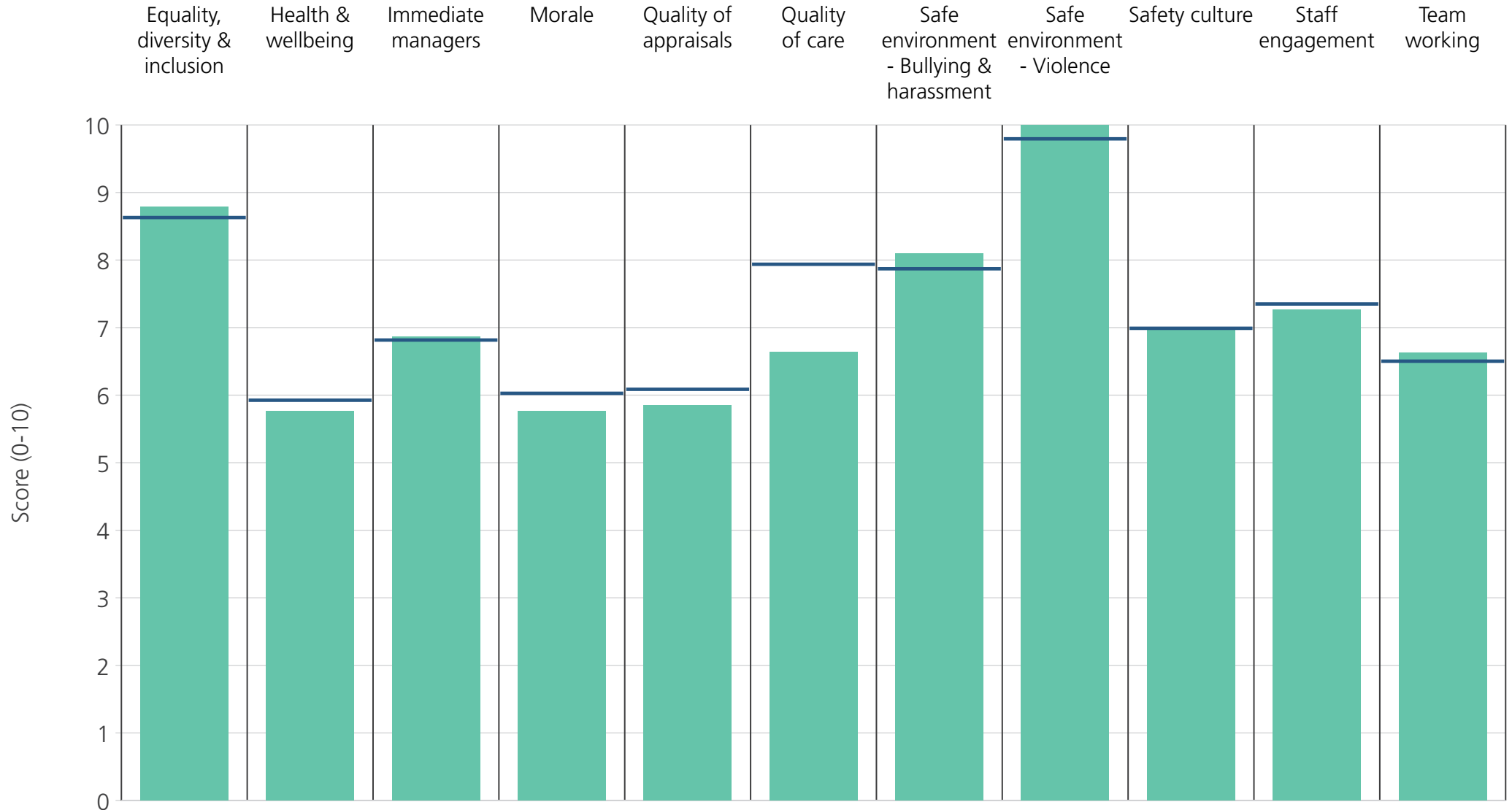
Directorate	9.2	5.7	6.7	6.3	6.0	7.7	7.6	10.0	7.5	7.4	7.1
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	41	42	42	40	34	41	41	41	41	43	44



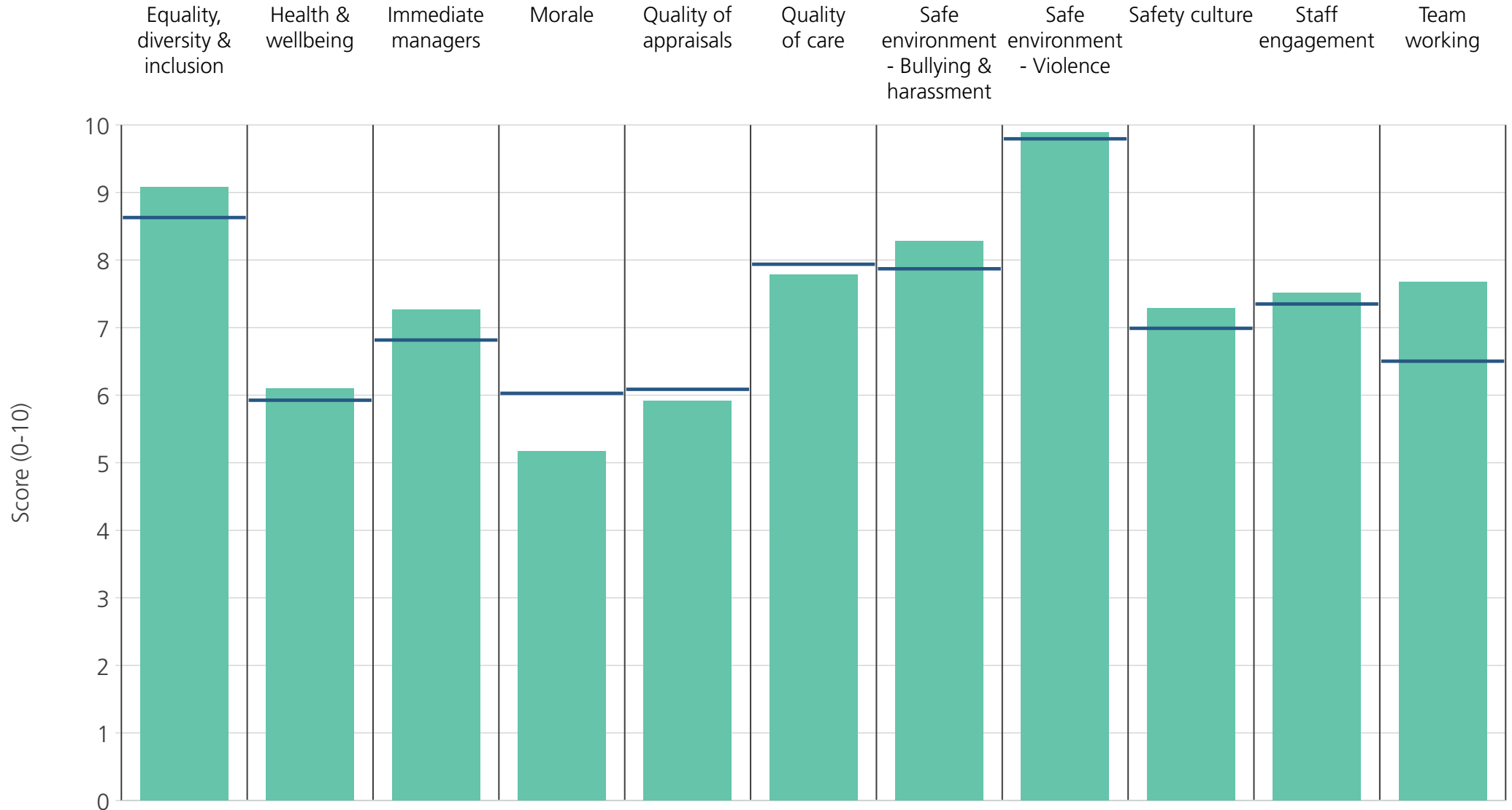
Directorate	8.6	7.1	8.1	6.7	8.3	7.8	8.1	9.7	7.9	8.4	6.4
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	21	21	22	20	15	22	21	21	21	22	21



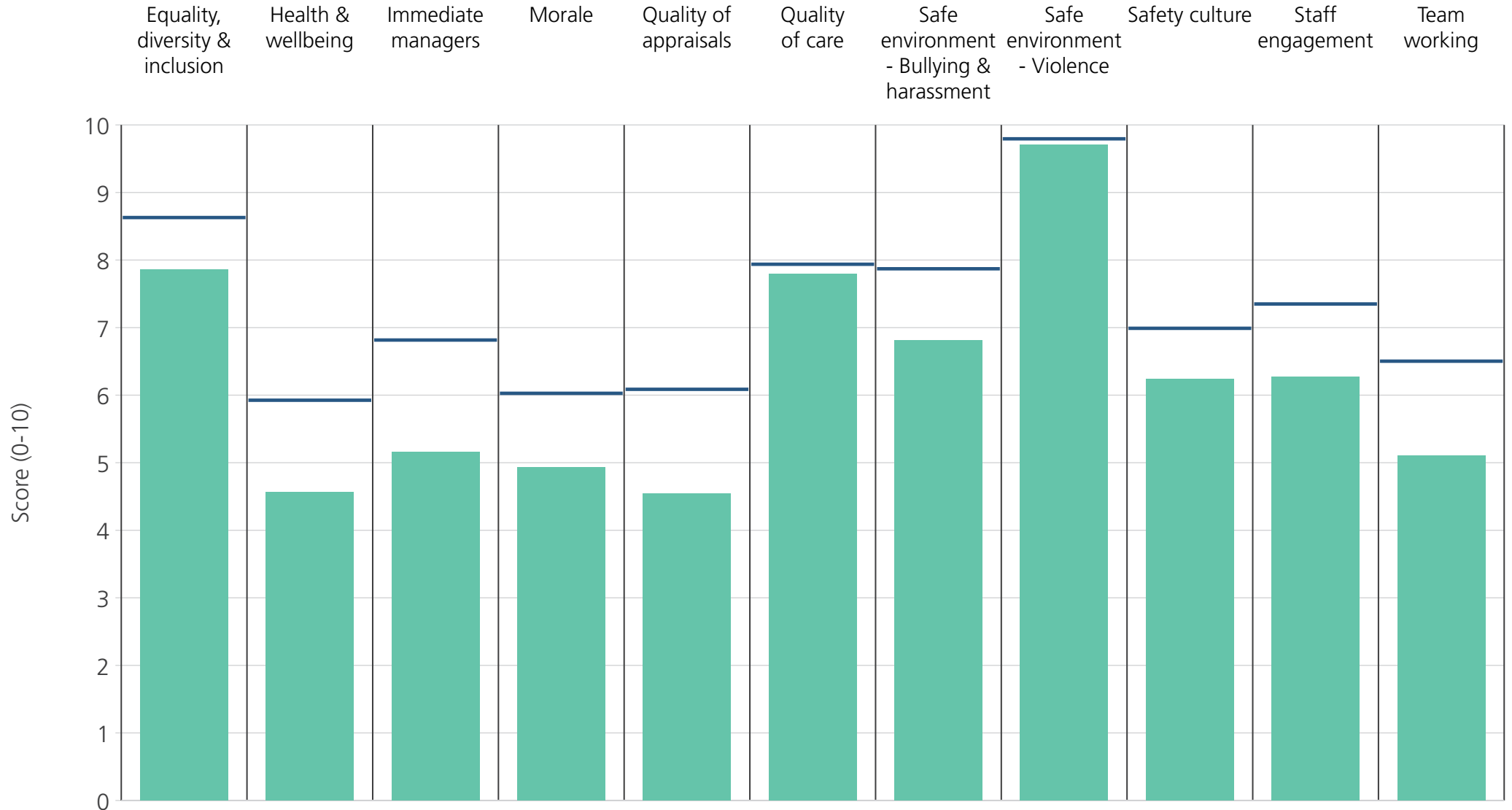
Directorate	8.1	5.9	7.0	6.4	6.2	8.2	7.8	9.8	7.4	7.4	6.5
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	44	44	45	43	37	44	44	44	44	47	44



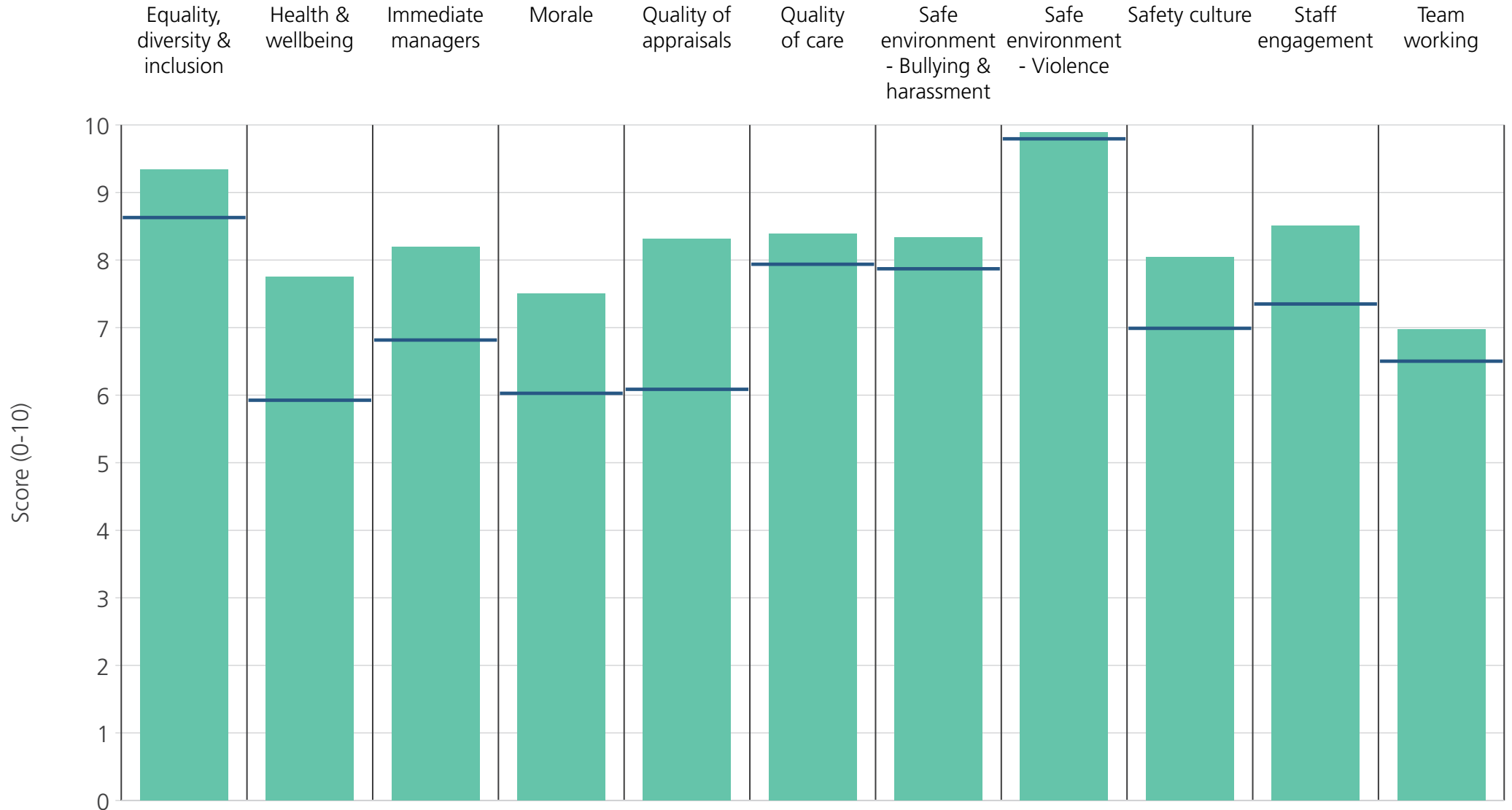
Directorate	8.8	5.8	6.9	5.8	5.9	6.6	8.1	10.0	7.0	7.3	6.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	50	50	50	50	41	30	49	50	50	51	50



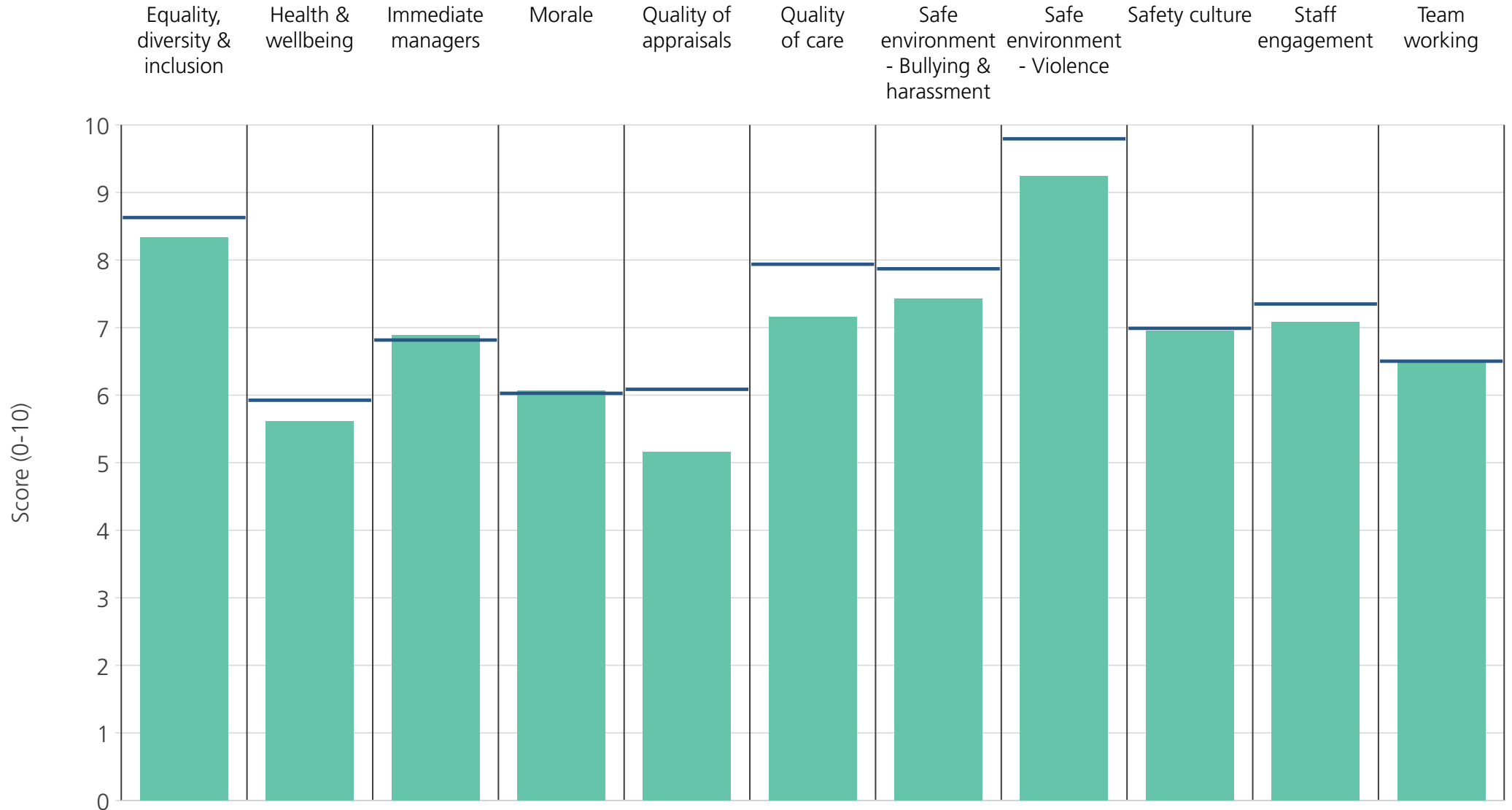
Directorate	9.1	6.1	7.3	5.2	5.9	7.8	8.3	9.9	7.3	7.5	7.7
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	29	29	29	28	26	29	29	29	29	29	28



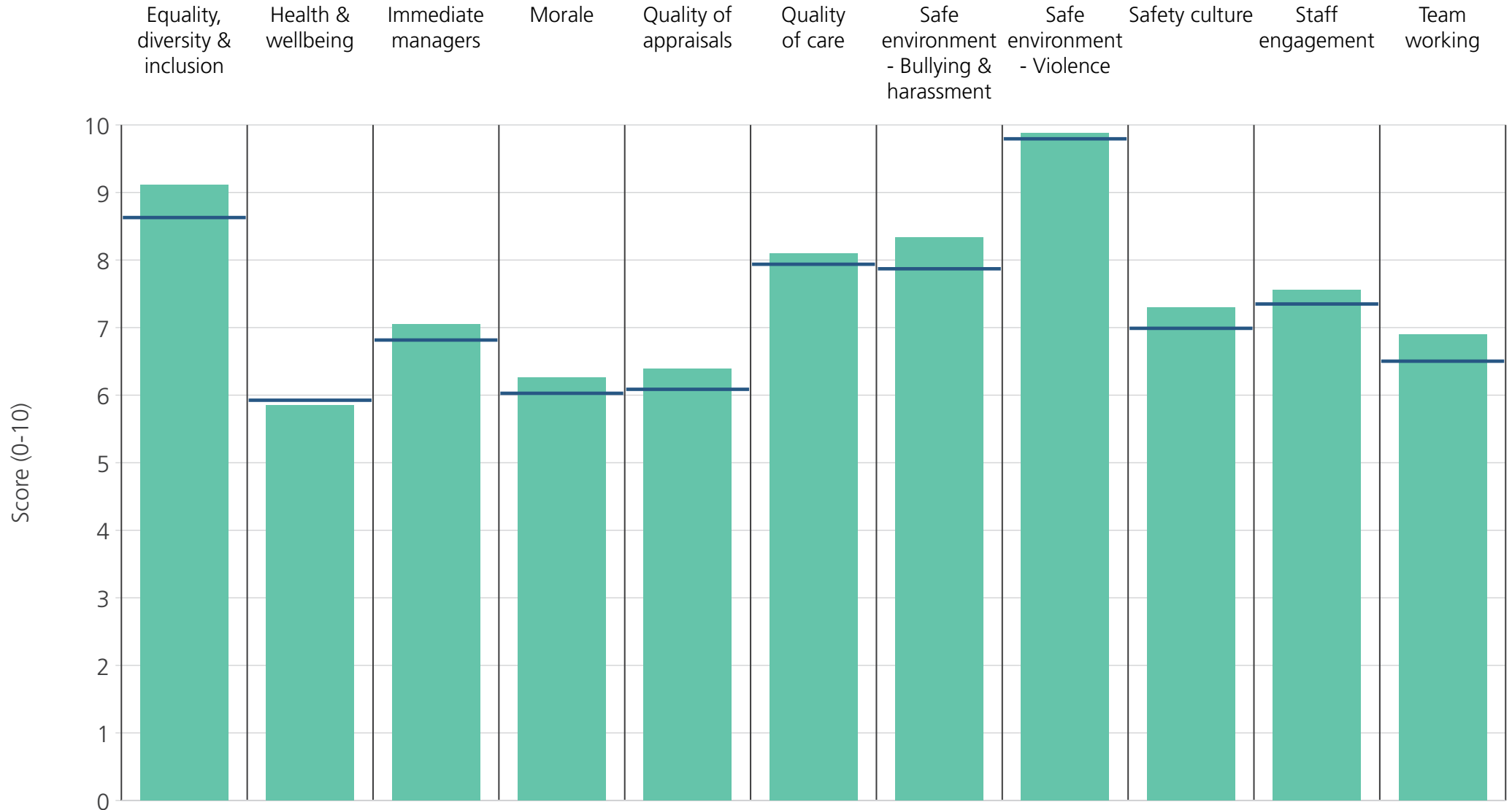
Directorate	7.9	4.6	5.2	4.9	4.5	7.8	6.8	9.7	6.2	6.3	5.1
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	23	24	23	23	19	23	23	23	23	23	23



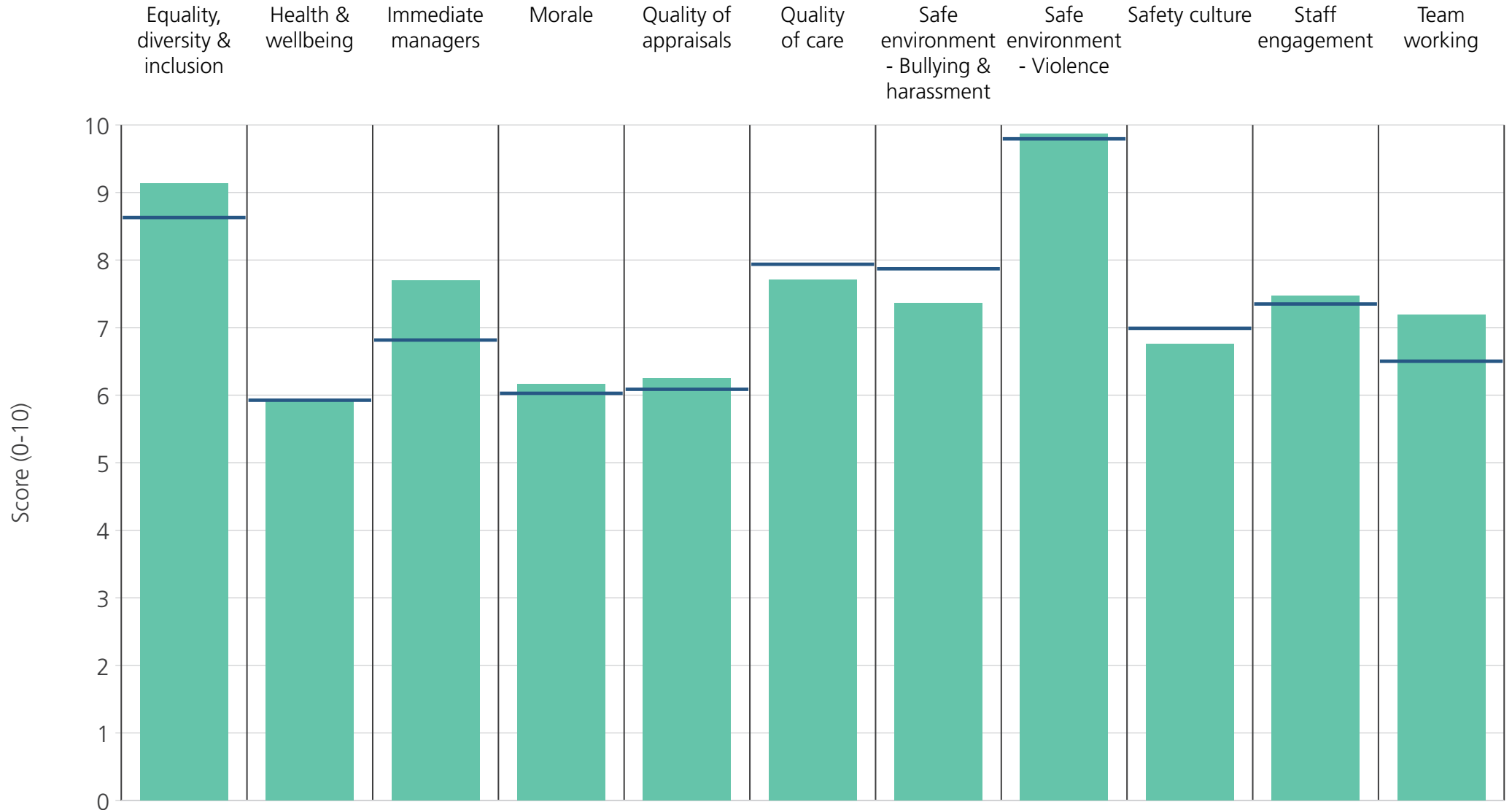
Directorate	9.3	7.8	8.2	7.5	8.3	8.4	8.3	9.9	8.0	8.5	7.0
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	30	30	30	29	26	30	30	30	29	31	31



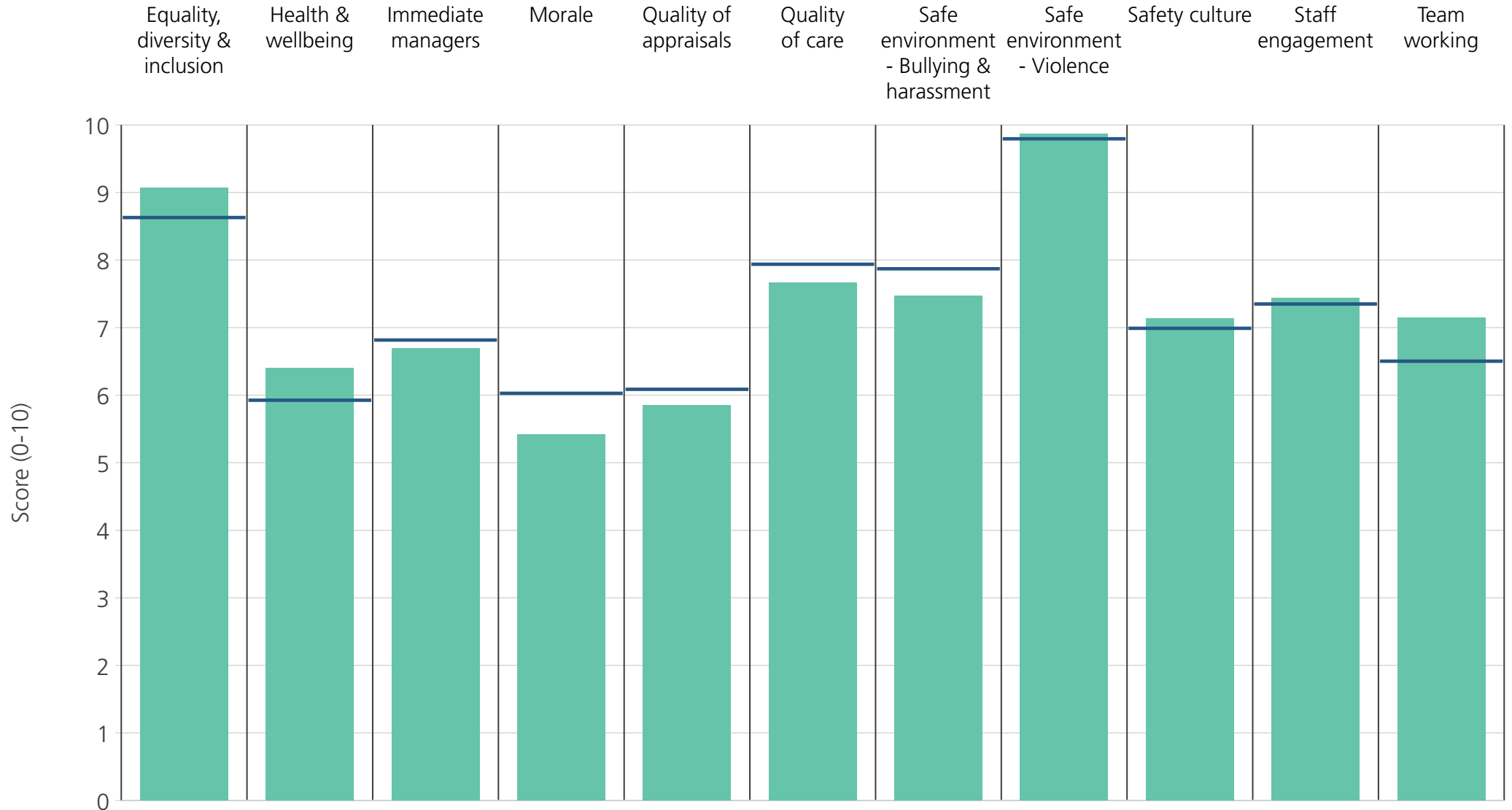
Directorate	8.3	5.6	6.9	6.1	5.2	7.2	7.4	9.2	7.0	7.1	6.5
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	22	22	22	22	16	22	22	22	22	22	22



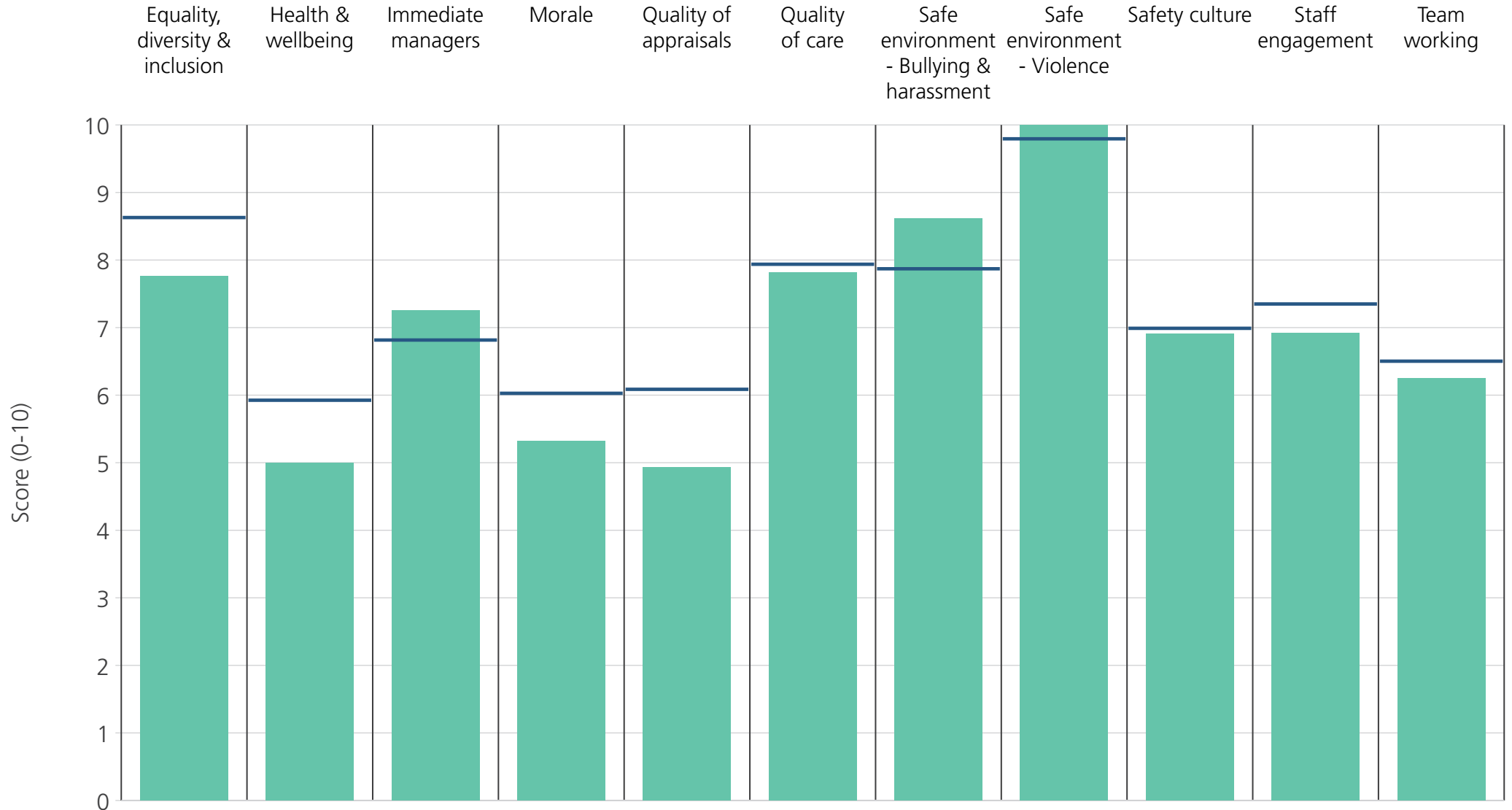
Directorate	9.1	5.9	7.1	6.3	6.4	8.1	8.3	9.9	7.3	7.6	6.9
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	28	28	28	28	26	28	28	28	28	27	27



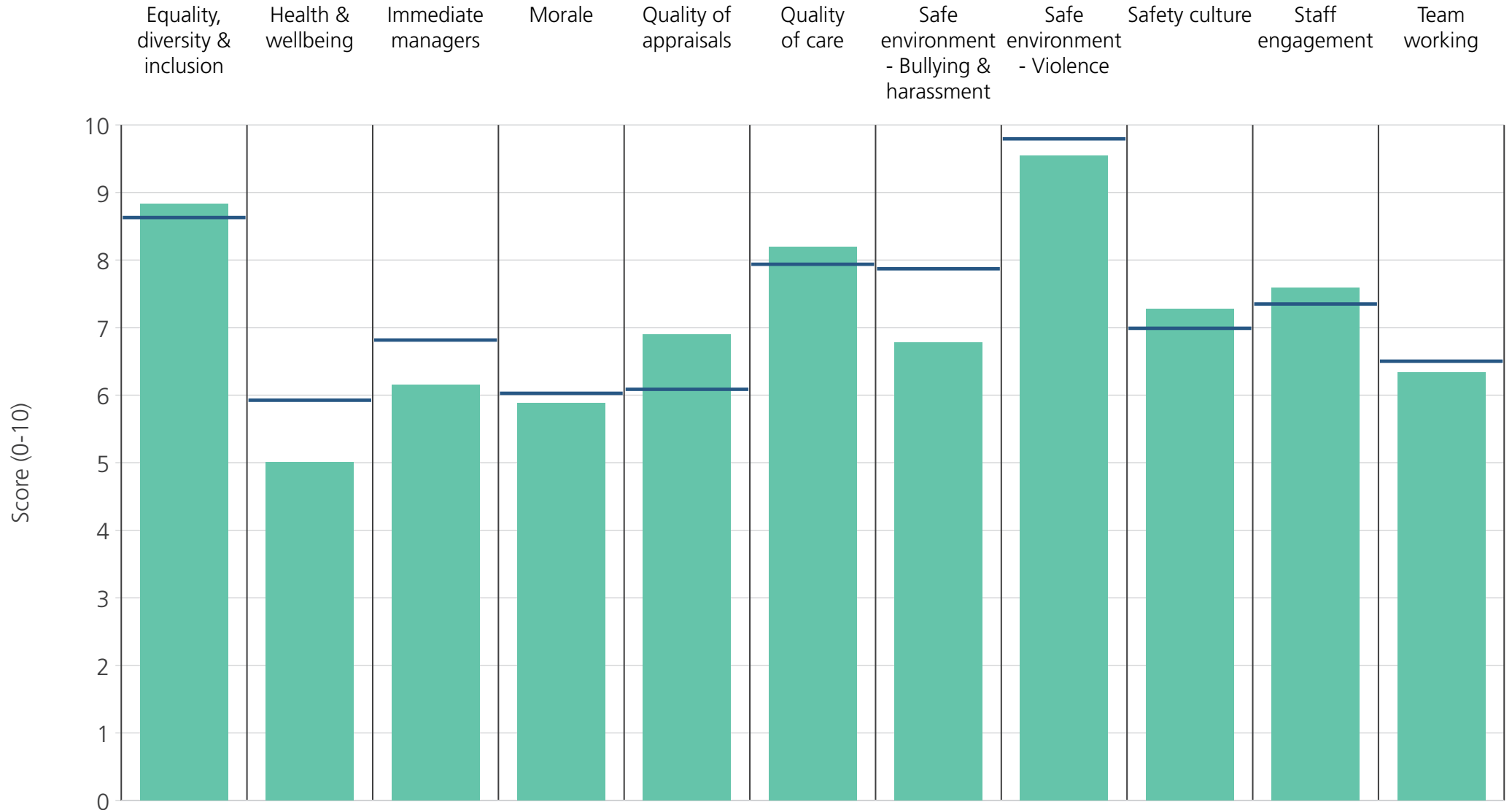
Directorate	9.1	5.9	7.7	6.2	6.3	7.7	7.4	9.9	6.8	7.5	7.2
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	25	25	25	25	21	24	24	25	25	25	24



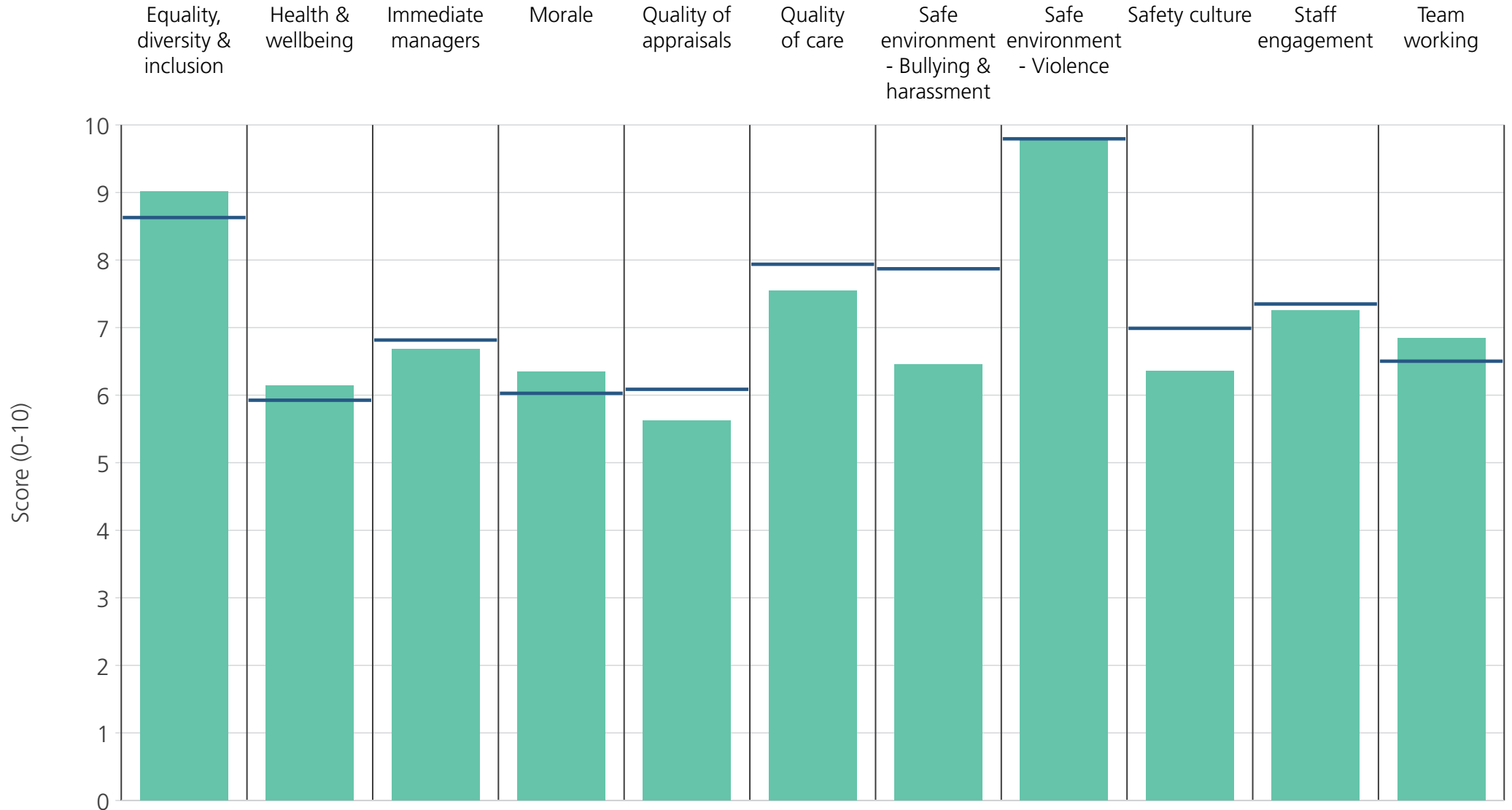
Directorate	9.1	6.4	6.7	5.4	5.9	7.7	7.5	9.9	7.1	7.4	7.2
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	25	25	25	24	22	23	25	25	25	25	25



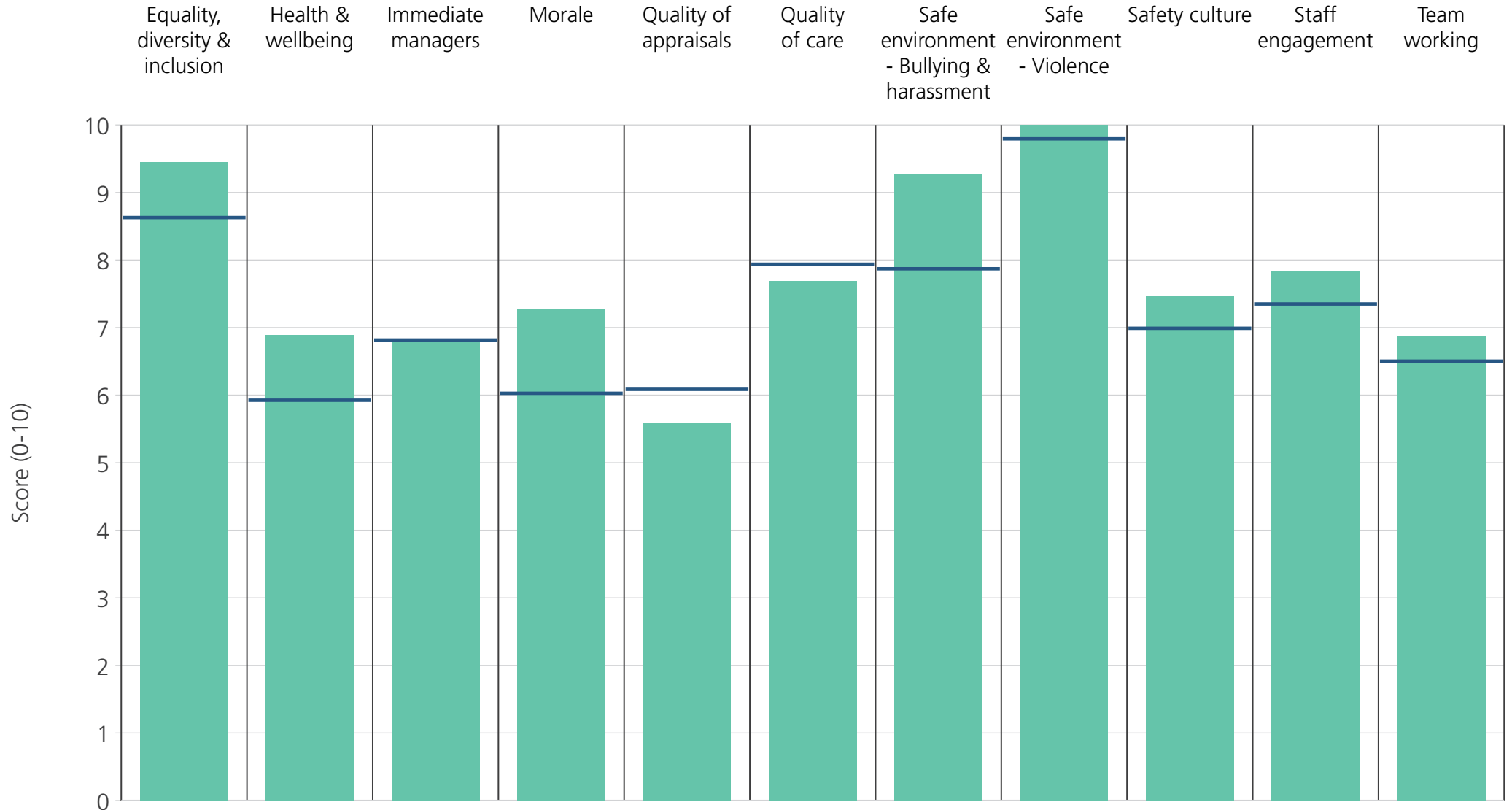
Directorate	7.8	5.0	7.3	5.3	4.9	7.8	8.6	10.0	6.9	6.9	6.3
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	25	25	25	25	17	24	24	24	24	24	24



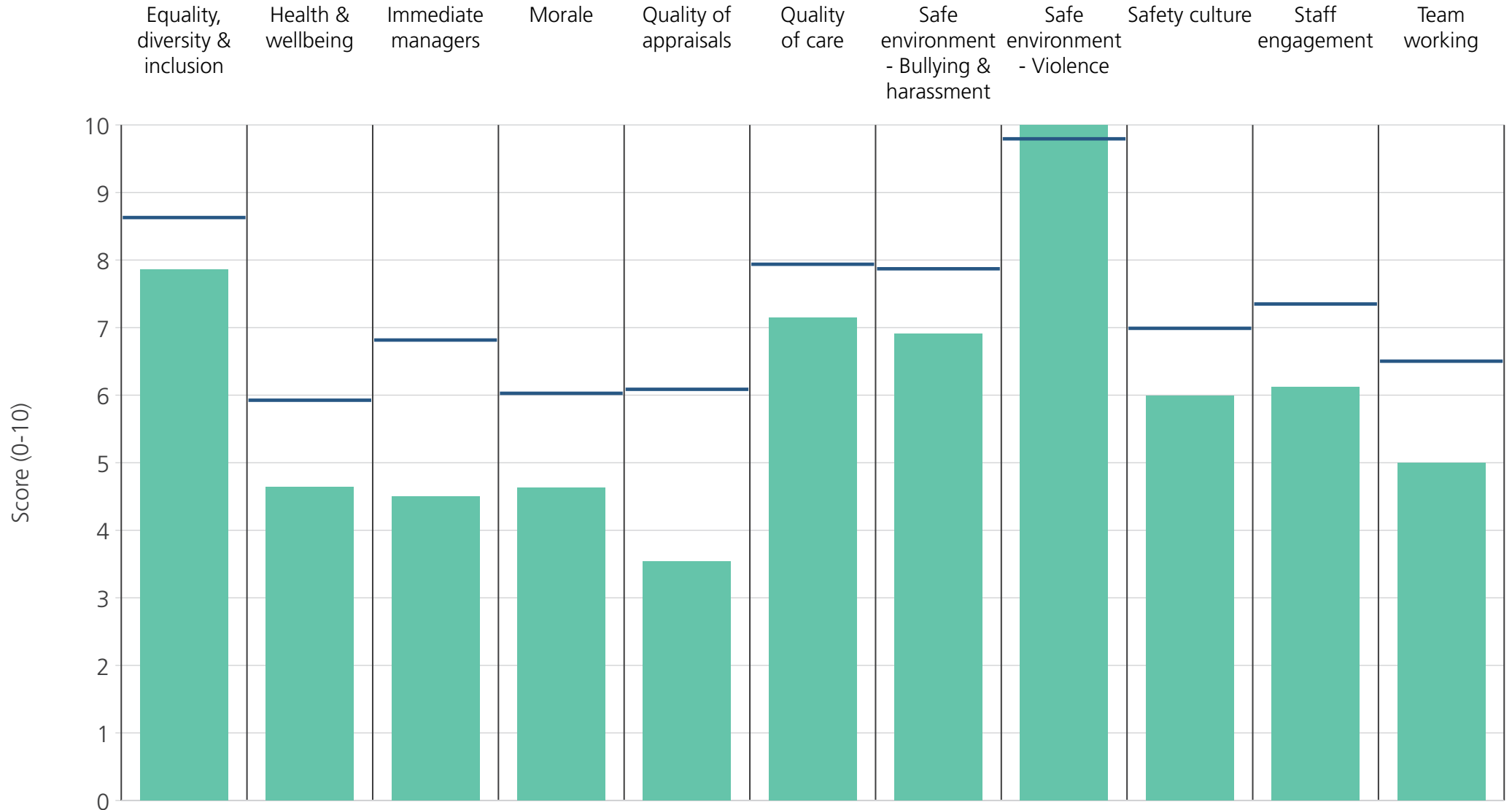
Directorate	8.8	5.0	6.2	5.9	6.9	8.2	6.8	9.5	7.3	7.6	6.3
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	30	29	30	28	23	29	30	29	30	30	30



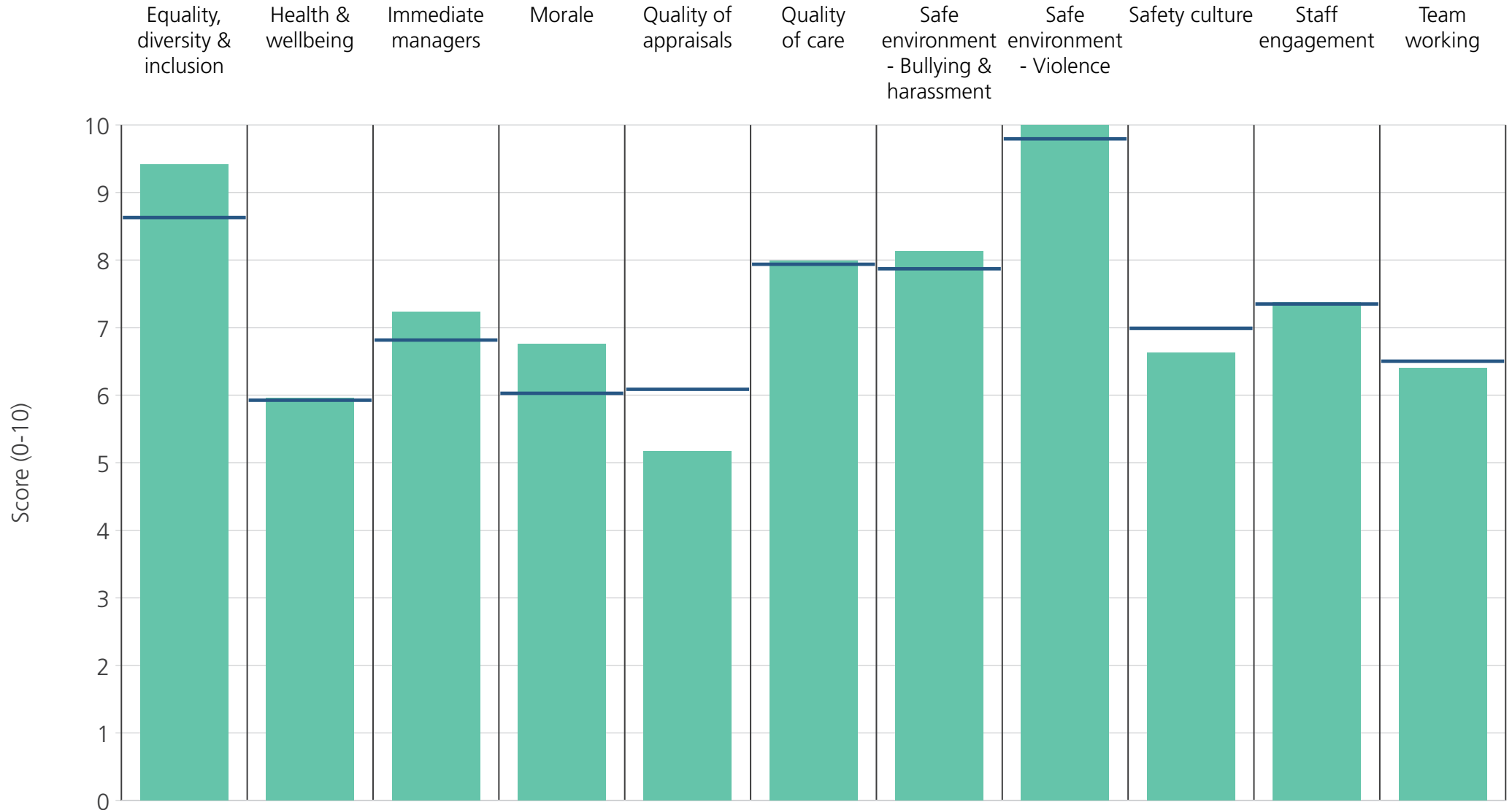
Directorate	9.0	6.1	6.7	6.3	5.6	7.5	6.5	9.8	6.4	7.3	6.8
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	17	19	18	17	16	18	16	17	17	19	19



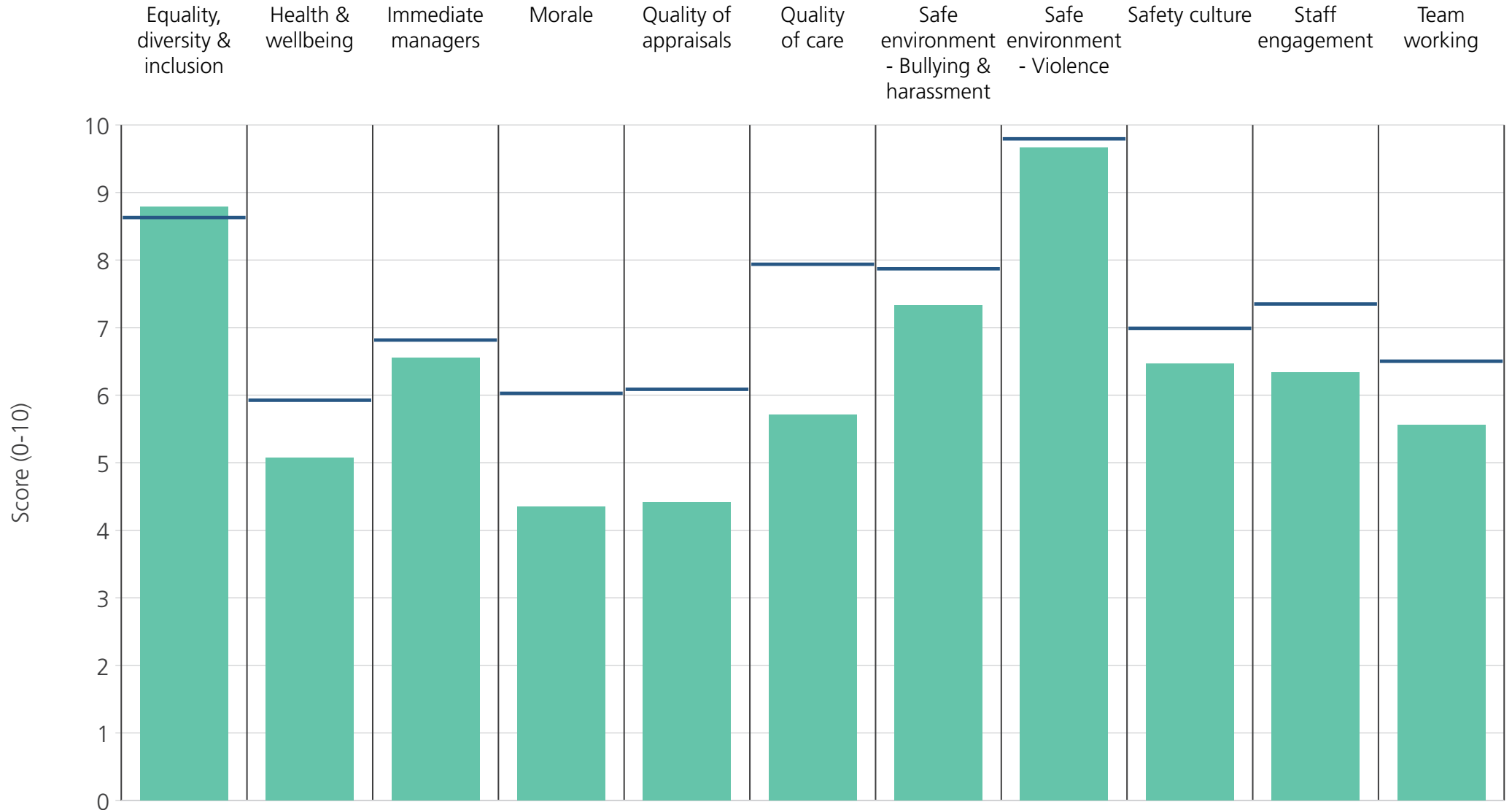
Directorate	9.4	6.9	6.8	7.3	5.6	7.7	9.3	10.0	7.5	7.8	6.9
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	18	18	18	18	17	18	18	18	18	18	18



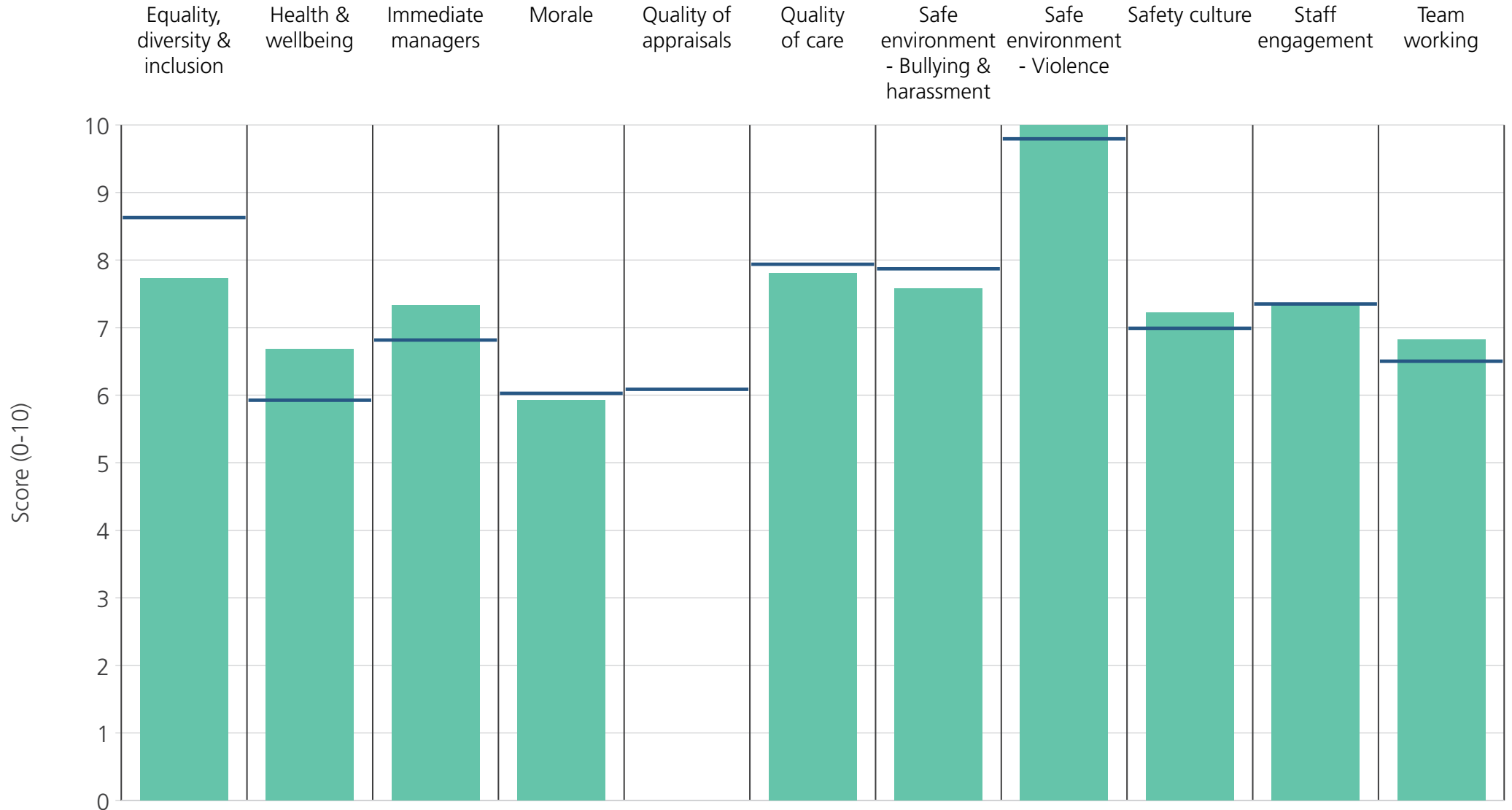
Directorate	7.9	4.6	4.5	4.6	3.5	7.1	6.9	10.0	6.0	6.1	5.0
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	14	14	14	14	12	14	14	14	14	15	15



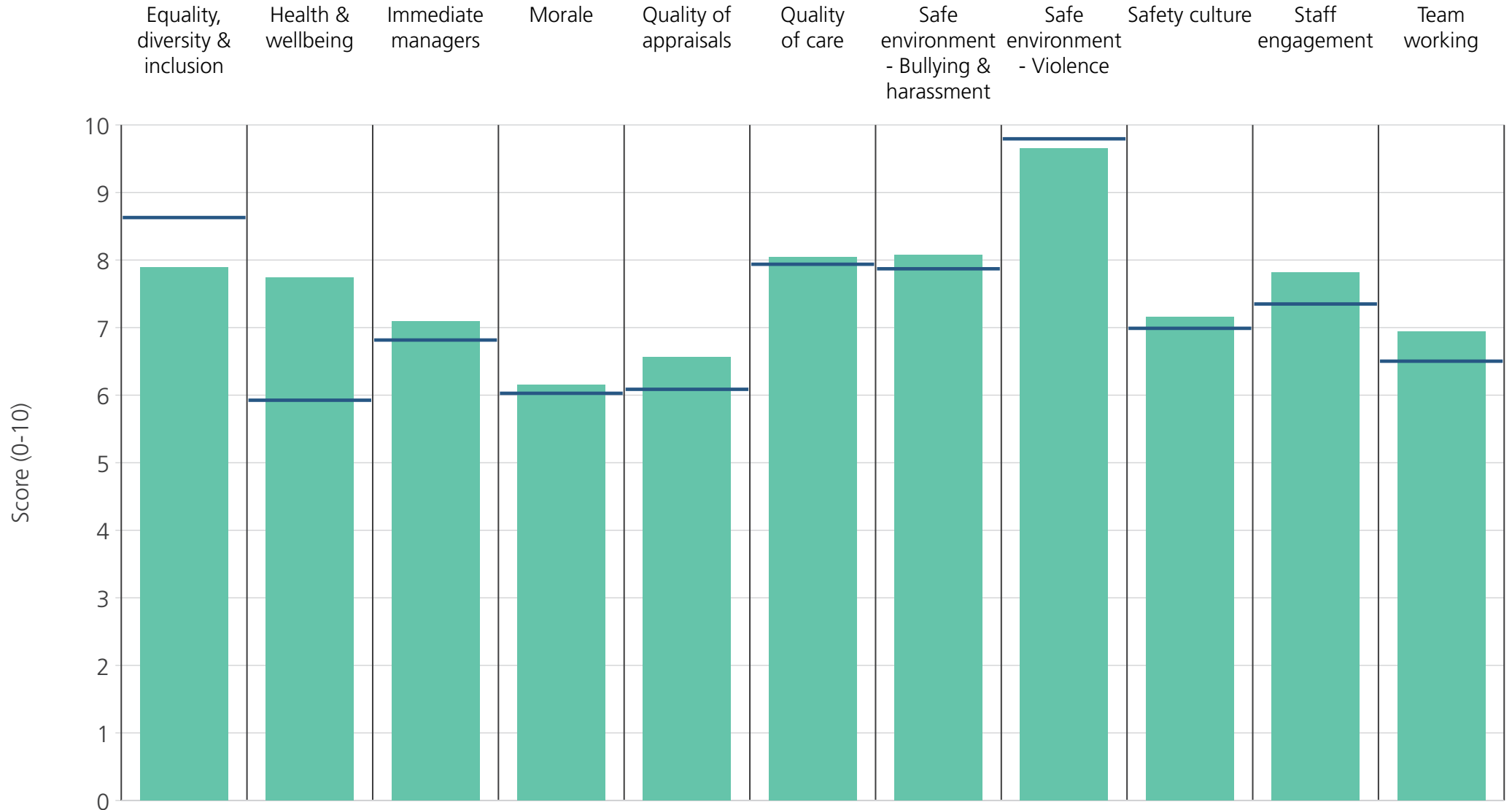
Directorate	9.4	6.0	7.2	6.8	5.2	8.0	8.1	10.0	6.6	7.4	6.4
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	17	17	17	17	15	17	16	16	17	17	17



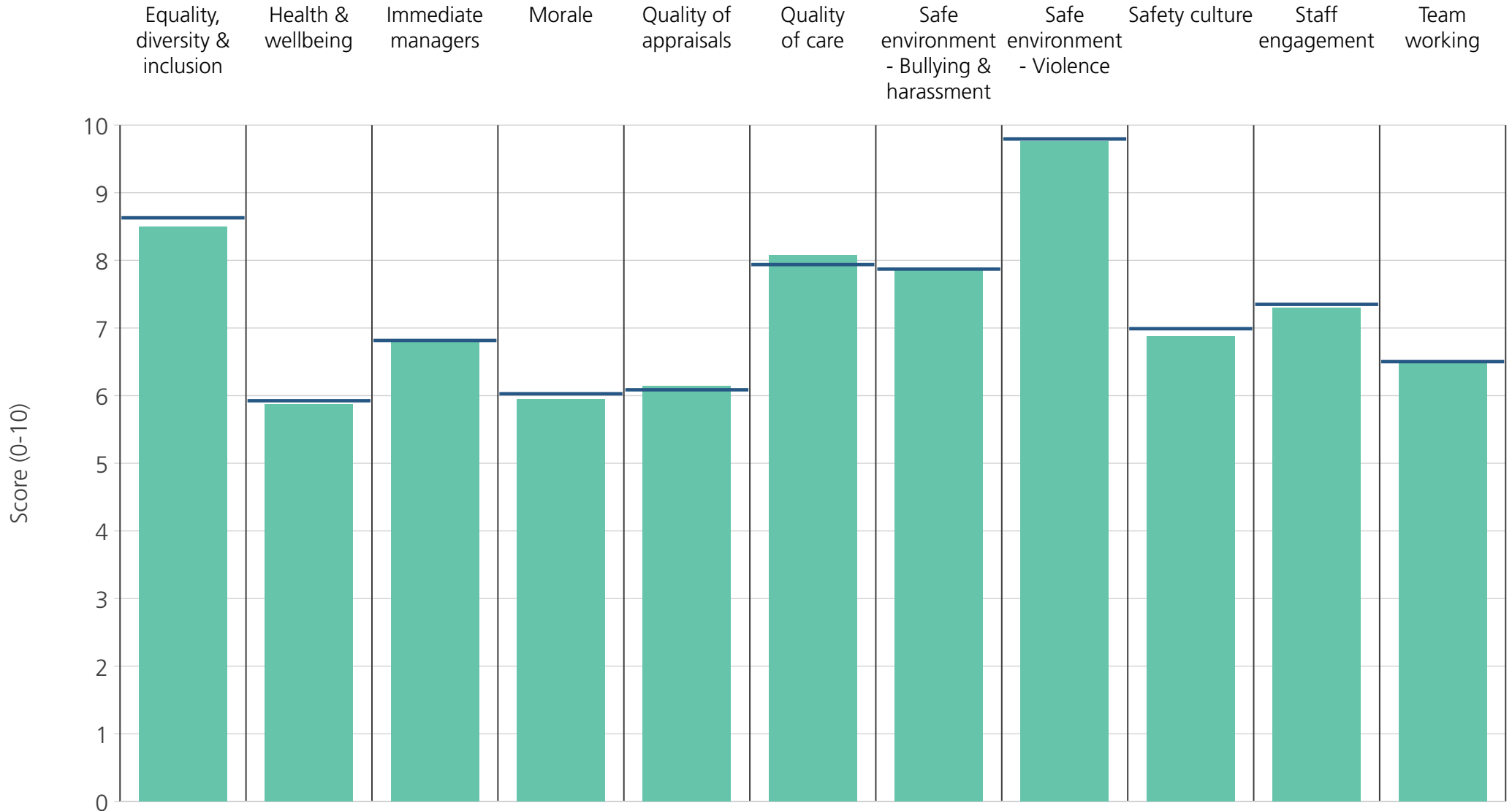
Directorate	8.8	5.1	6.6	4.3	4.4	5.7	7.3	9.7	6.5	6.3	5.6
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	20	20	20	20	17	13	20	20	20	20	20



Directorate	7.7	6.7	7.3	5.9	6.1	7.8	7.6	10.0	7.2	7.3	6.8
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	11	11	11	11	9	11	11	11	11	11	11



Directorate	7.9	7.7	7.1	6.2	6.6	8.0	8.1	9.6	7.2	7.8	6.9
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	19	19	19	19	16	20	19	19	19	20	20



Directorate	8.5	5.9	6.8	6.0	6.1	8.1	7.9	9.8	6.9	7.3	6.5
Your org	8.6	5.9	6.8	6.0	6.1	7.9	7.9	9.8	7.0	7.3	6.5
Responses	497	497	500	488	406	425	490	495	493	505	502