

South West London and St George's Mental Health NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	CAMHS Specialist	26
Themes – Directorates 1	4	QMHT Wards	27
Community (Adults)	5	Urgent Care	28
Acute And Urgent Care	6	Community Sutton	29
Forensic Specialist & National	7	H.T.T. & M.H.S.L	30
CAMHS	8	Community Merton	31
Cognition & MH In Ageing	9	Liaison Services	32
Finance & Information	10	Mgmt Community (Adults) Level 5	33
Nursing & Quality	11	Community Kingston	34
Clinical Support Services	12	Finance & Procurement	35
HR / OD & Workforce	13	H.T.T., Street Triage & Cafes	36
Chief Executives Office	14	H R / O D & Workforce (Level 5)	37
Balance Sheet	15	Pharmacy (Level 5)	38
Medical	16	Community Richmond	39
Strategy & Planning	17	Other SLM Mgmt Teams	40
Themes – Directorates 2	18	Governance	41
CAMHS Community	19	Other	42
Cognition & MH In Ageing (Level 5)	20		
Forensic Services	21		
Community IAPT	22		
Adult Specialist	23		
Community Wandsworth	24		
Springfield Wards	25		

This directorate report for South West London and St George's Mental Health NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South West London and St George's Mental Health NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

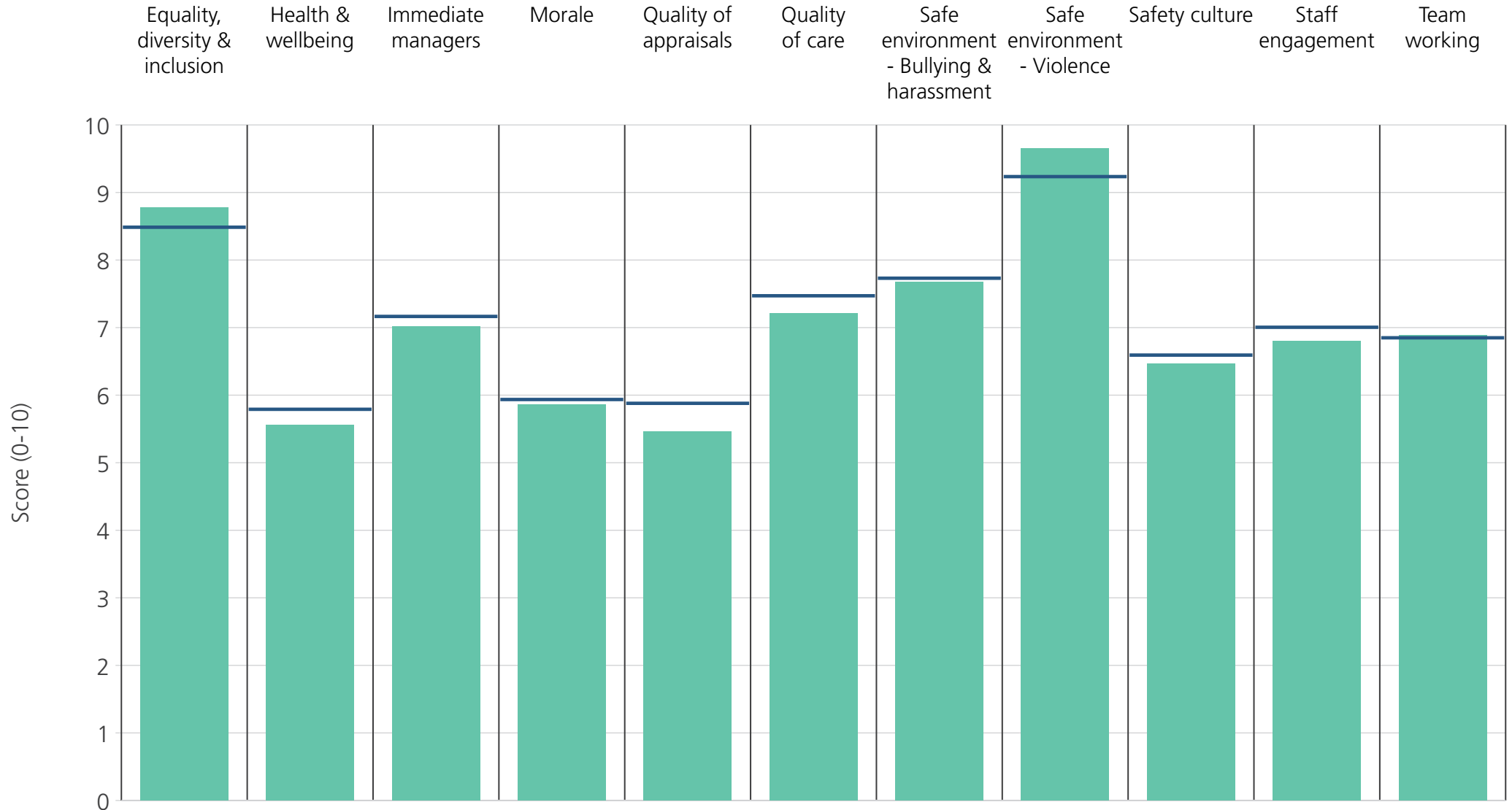
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



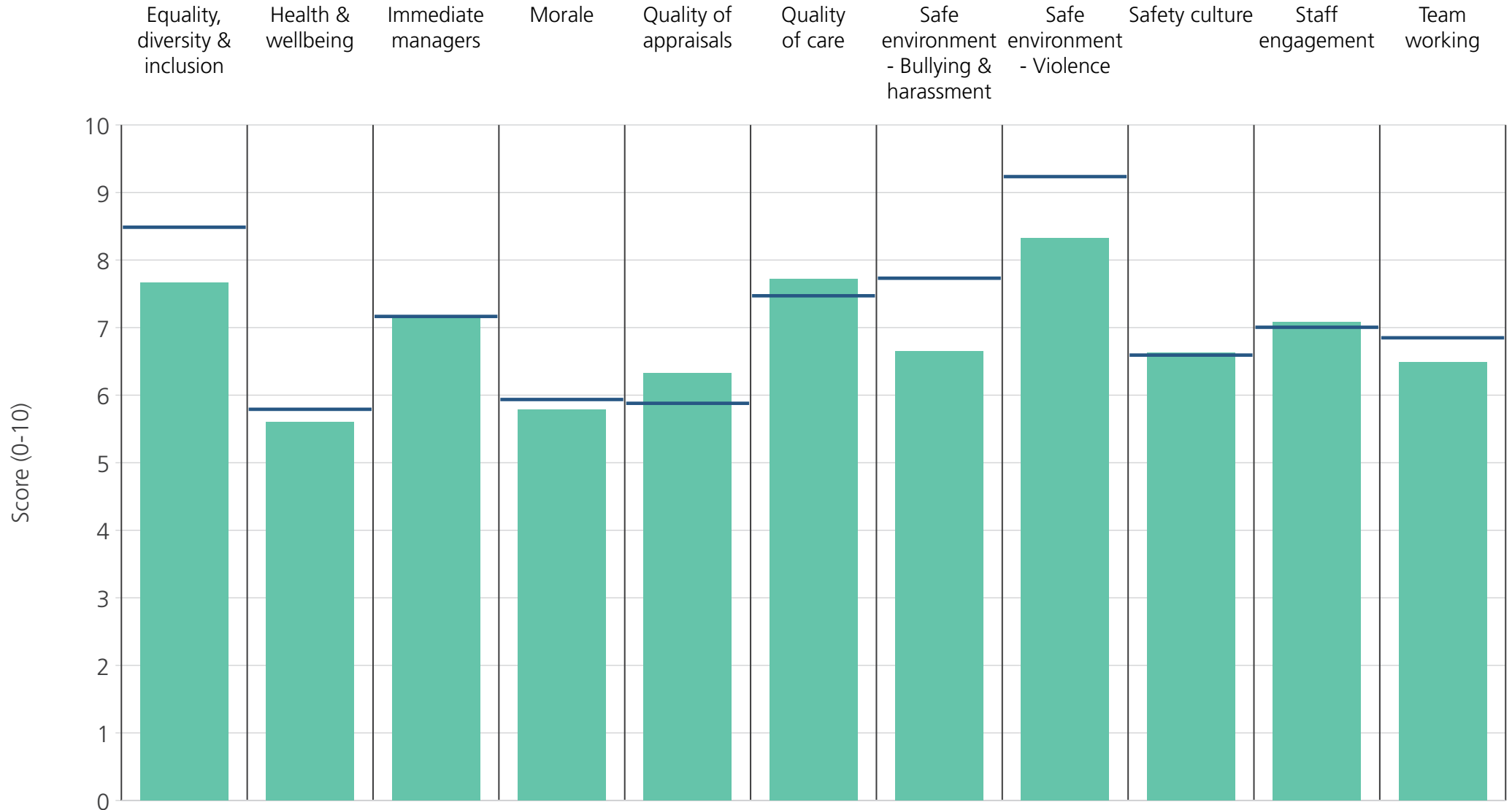
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

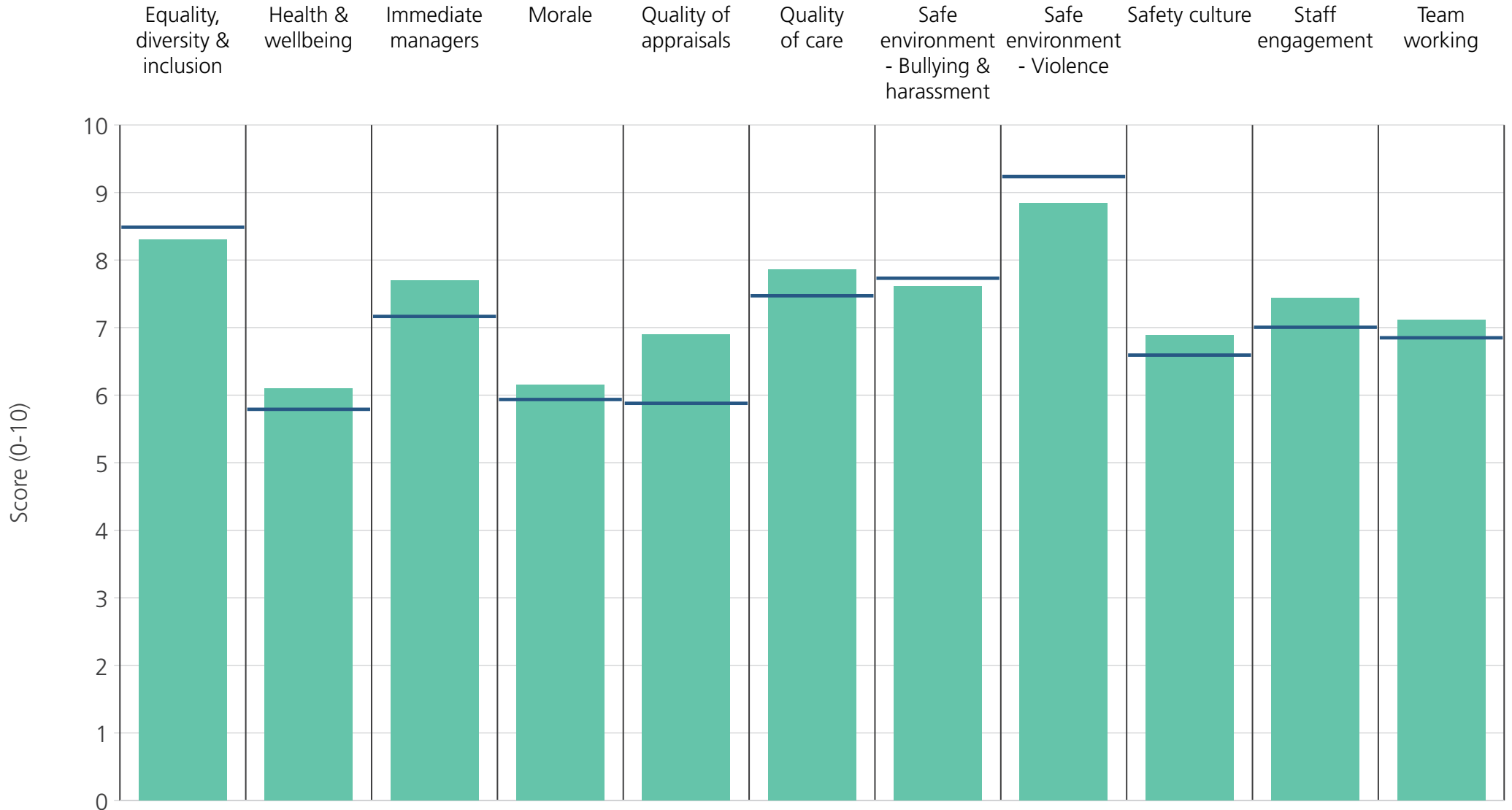
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2019 NHS Staff Survey Results



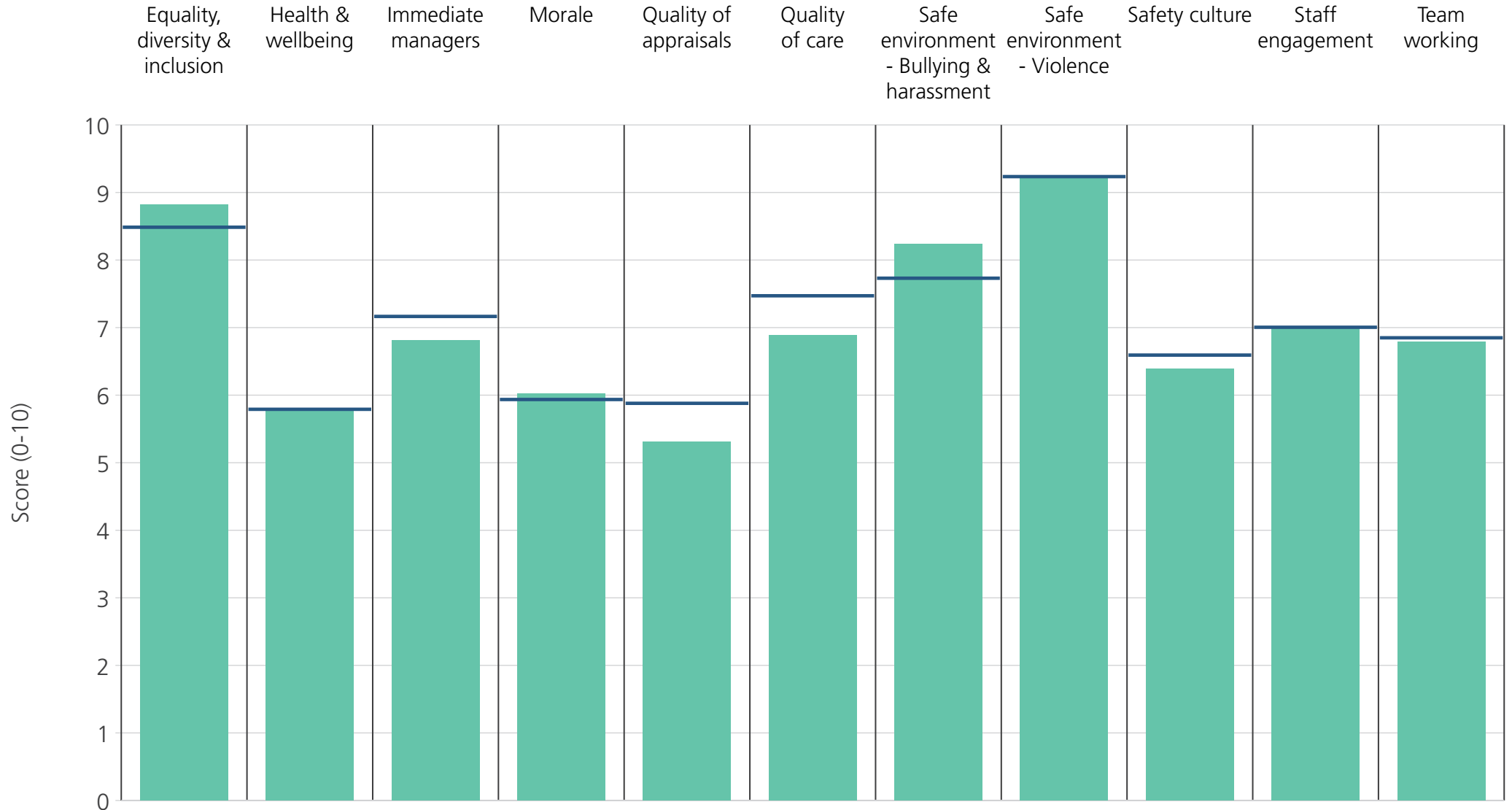
Directorate	8.8	5.6	7.0	5.9	5.5	7.2	7.7	9.7	6.5	6.8	6.9
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	287	288	287	283	229	281	284	288	286	289	287



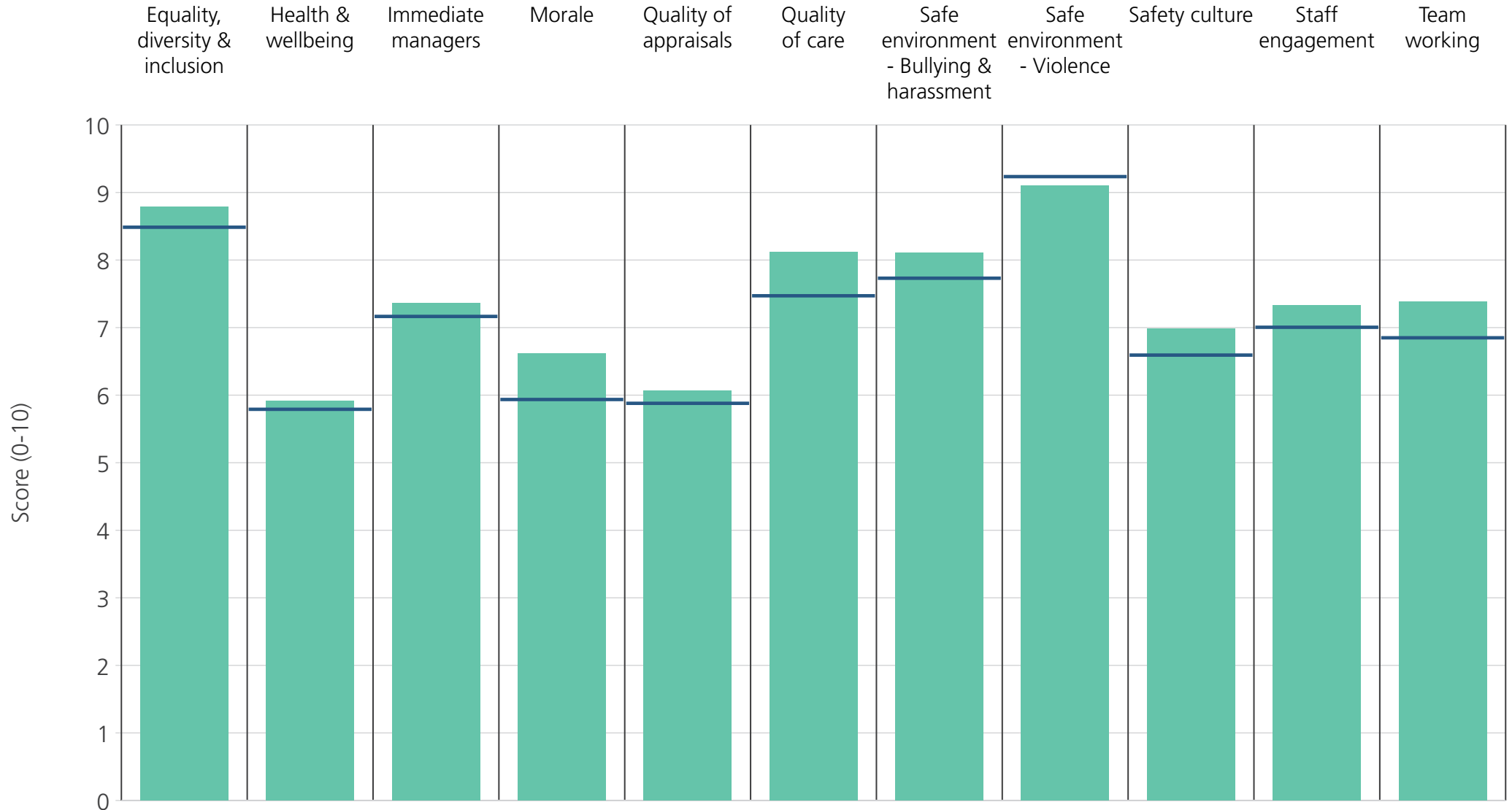
Directorate	7.7	5.6	7.1	5.8	6.3	7.7	6.7	8.3	6.6	7.1	6.5
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	212	220	220	205	164	211	214	212	211	221	215



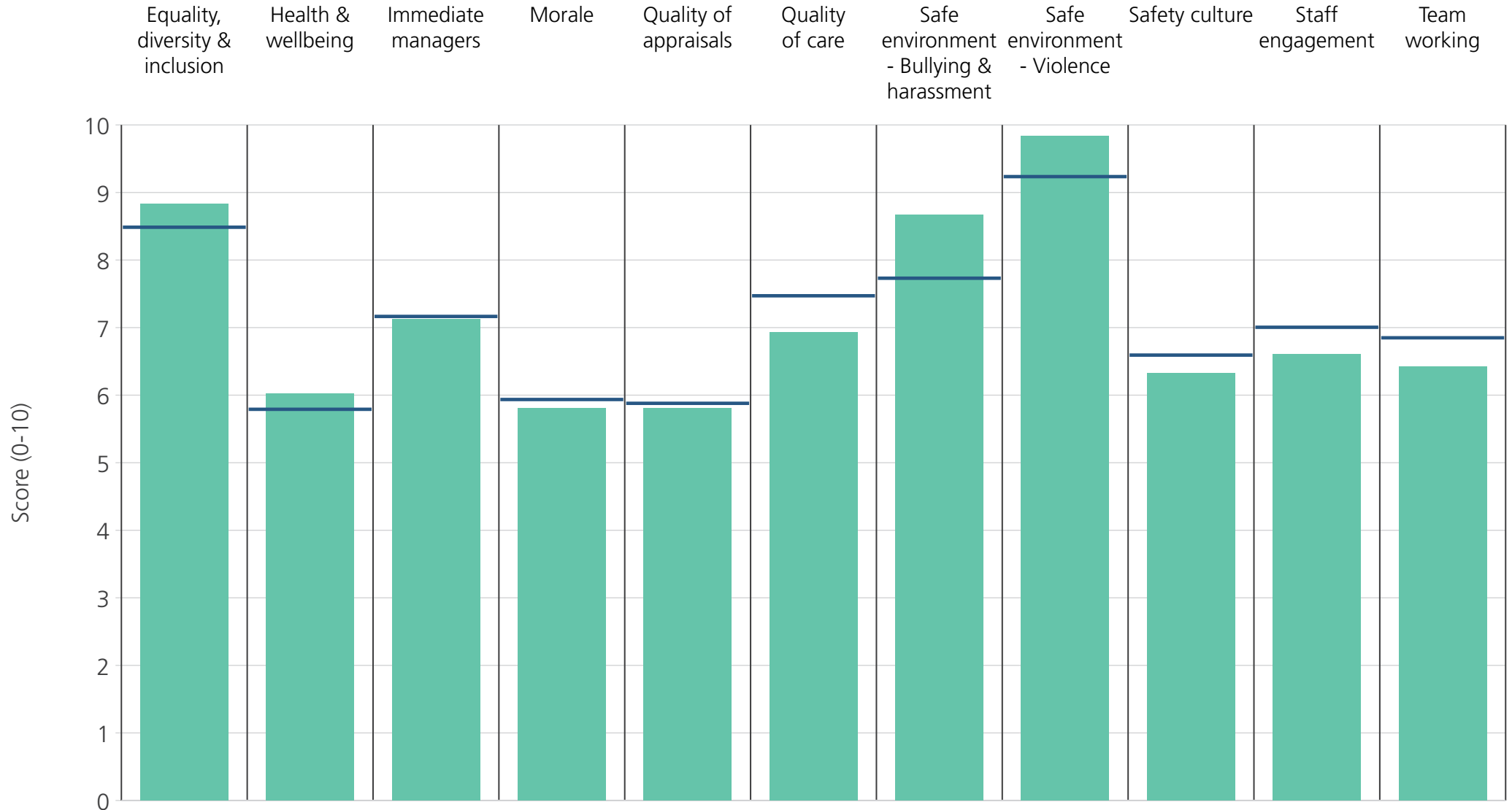
Directorate	8.3	6.1	7.7	6.2	6.9	7.9	7.6	8.8	6.9	7.4	7.1
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	148	149	149	145	120	148	146	147	146	149	146



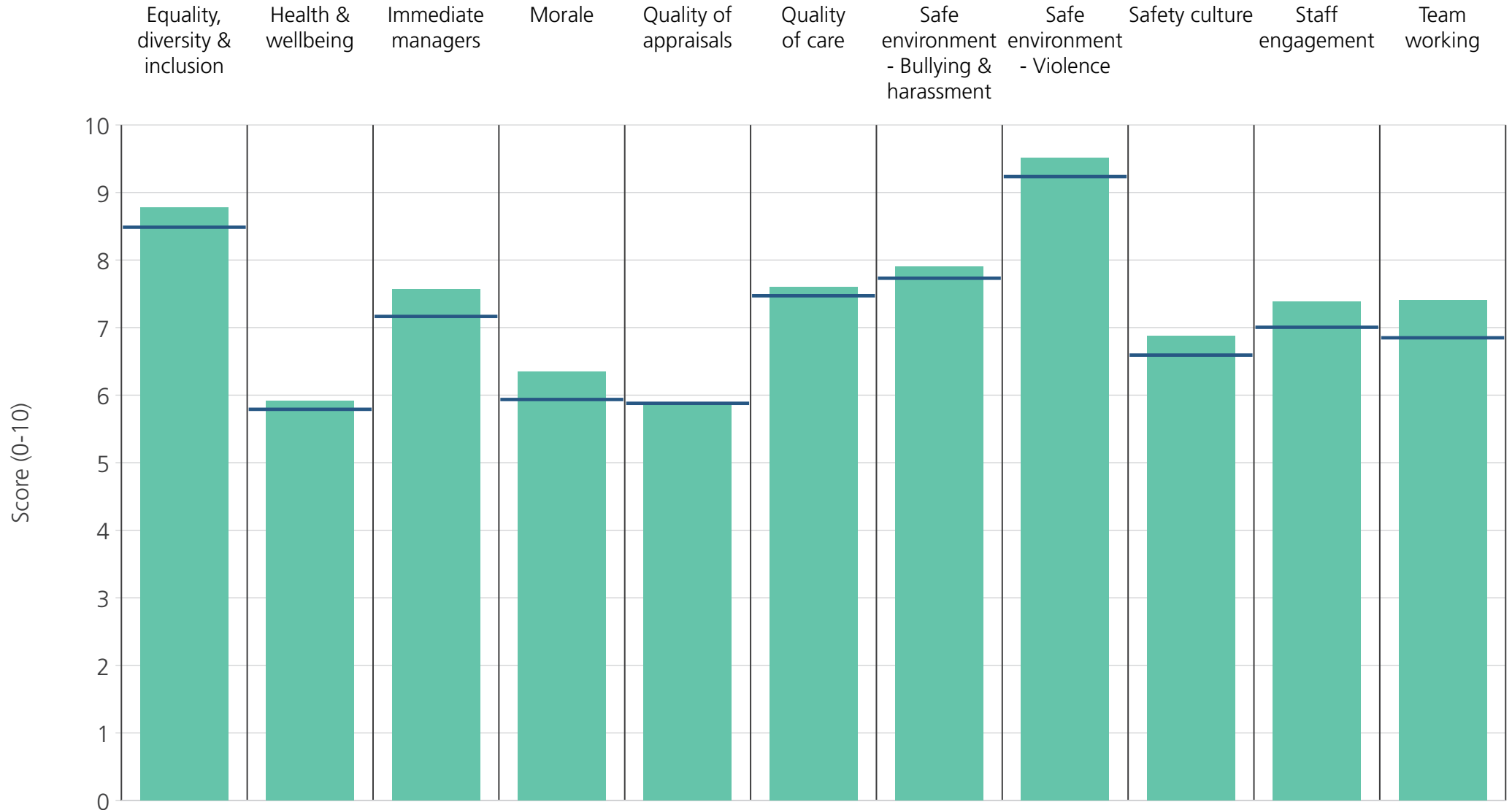
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Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	143	144	144	142	106	142	142	143	142	144	142



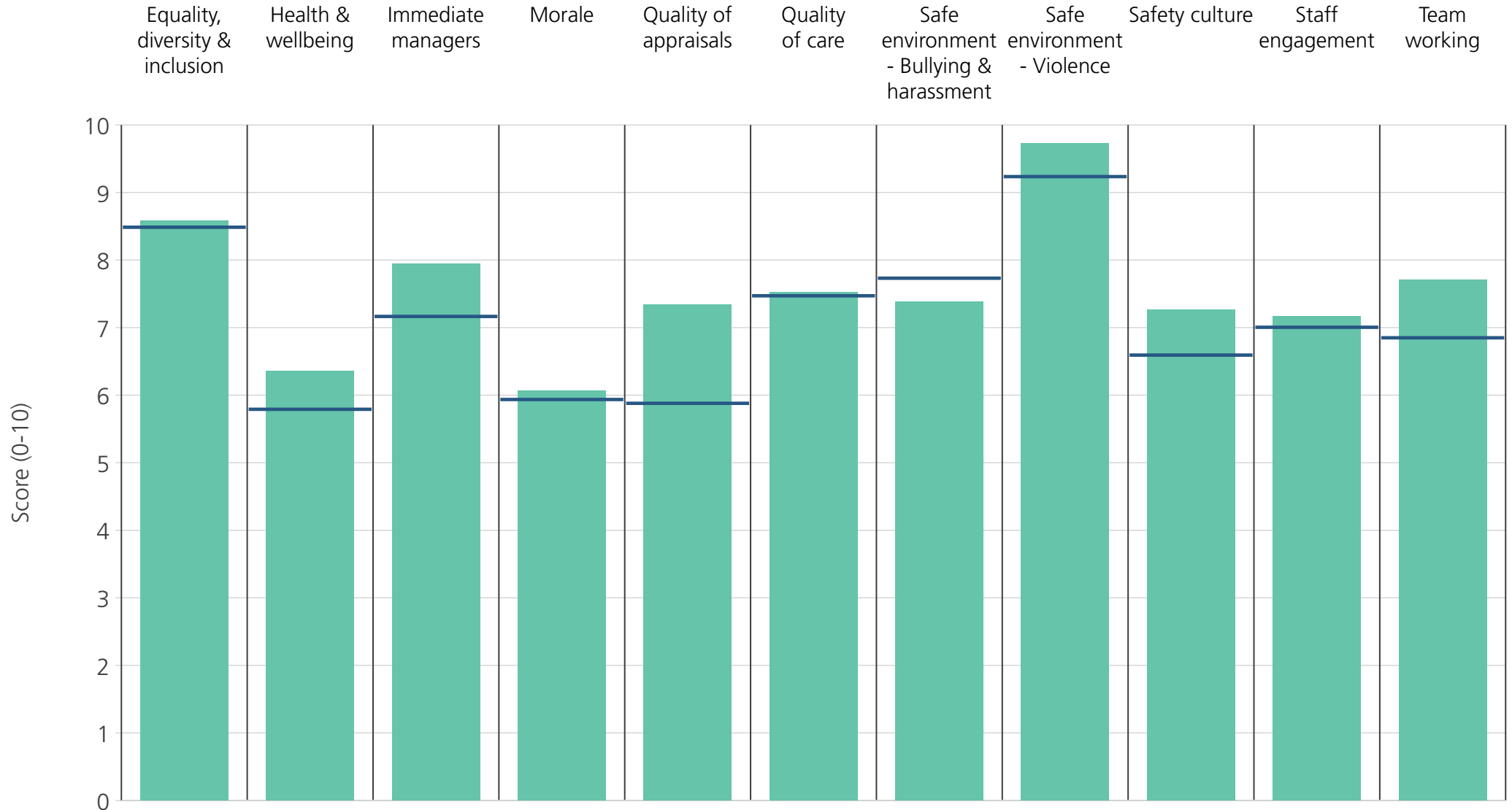
Directorate	8.8	5.9	7.4	6.6	6.1	8.1	8.1	9.1	7.0	7.3	7.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	111	112	110	107	104	111	109	108	108	113	110



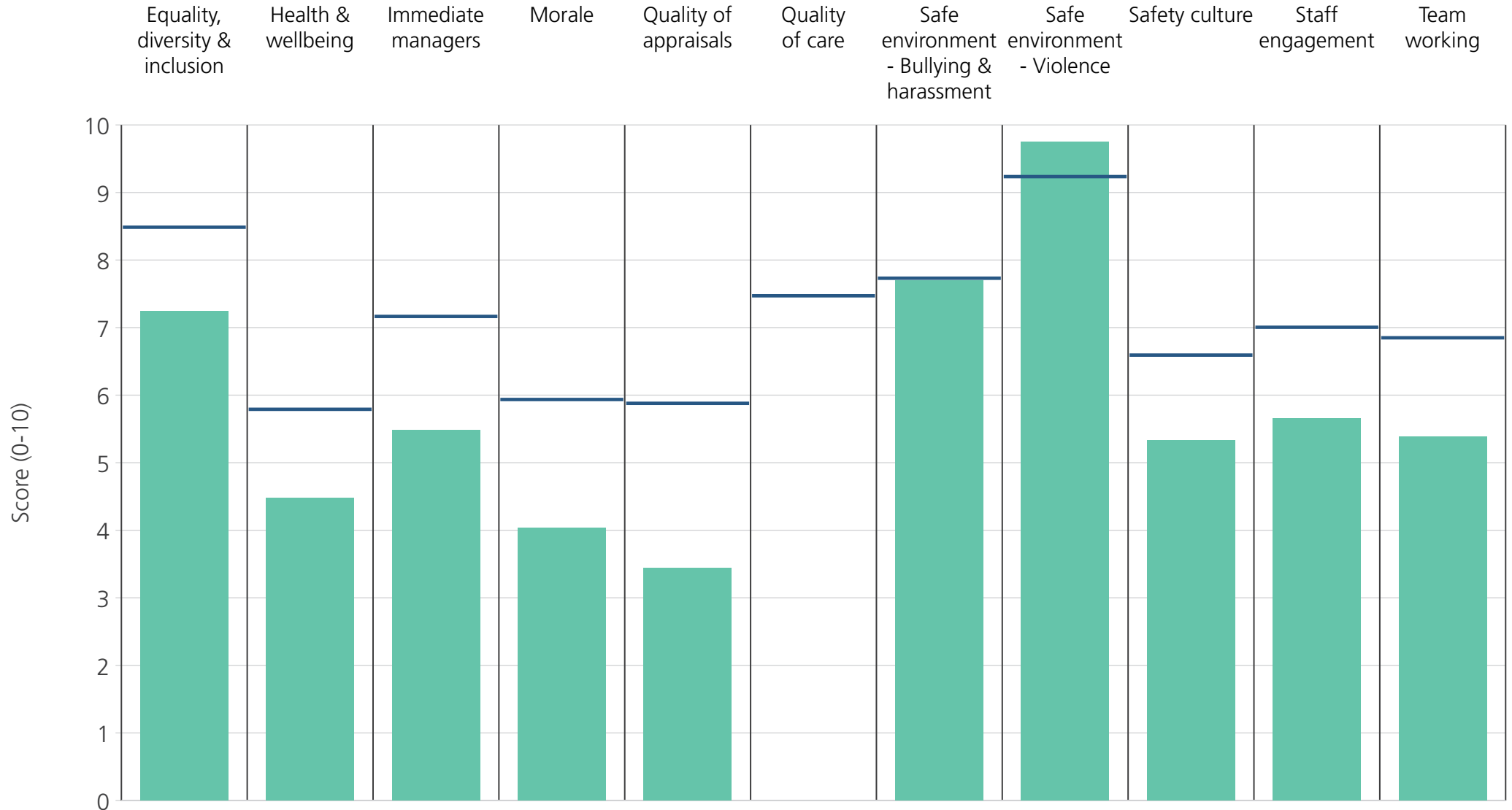
Directorate	8.8	6.0	7.1	5.8	5.8	6.9	8.7	9.8	6.3	6.6	6.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	105	103	105	104	88	44	99	101	105	105	104



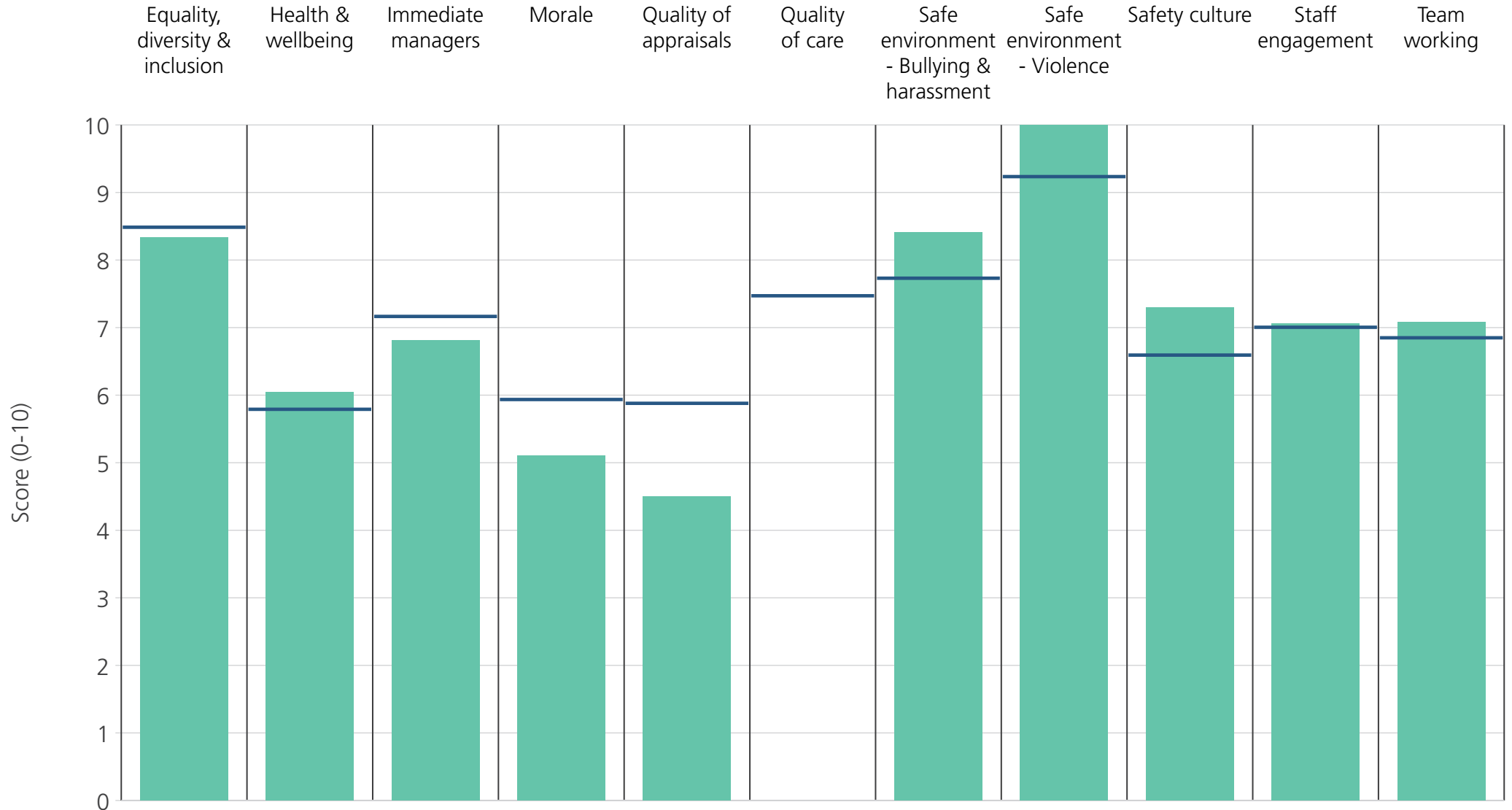
Directorate	8.8	5.9	7.6	6.3	5.9	7.6	7.9	9.5	6.9	7.4	7.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	53	54	53	53	47	41	54	54	54	54	54



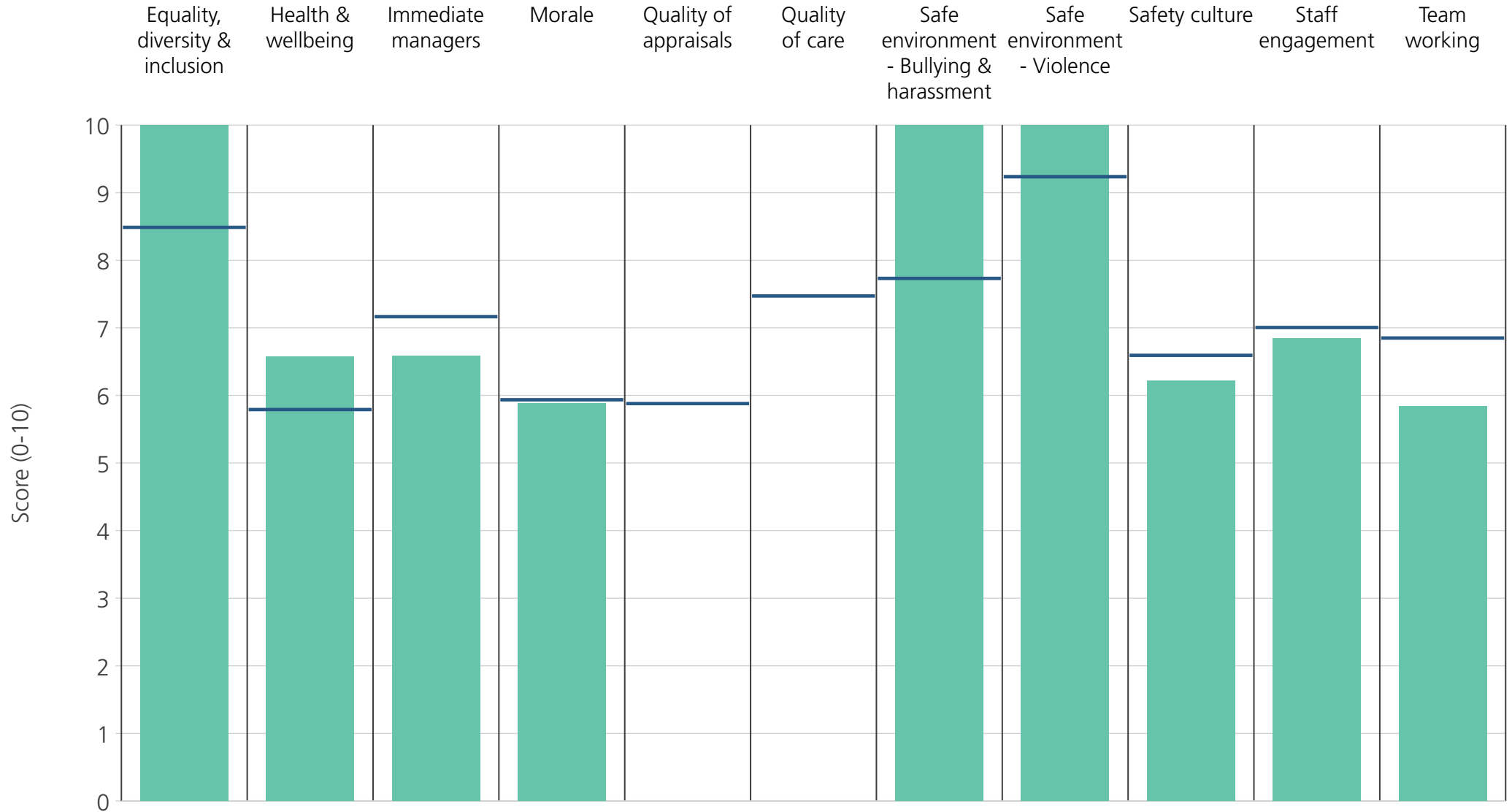
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Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	37	37	37	37	31	34	37	37	37	37	37



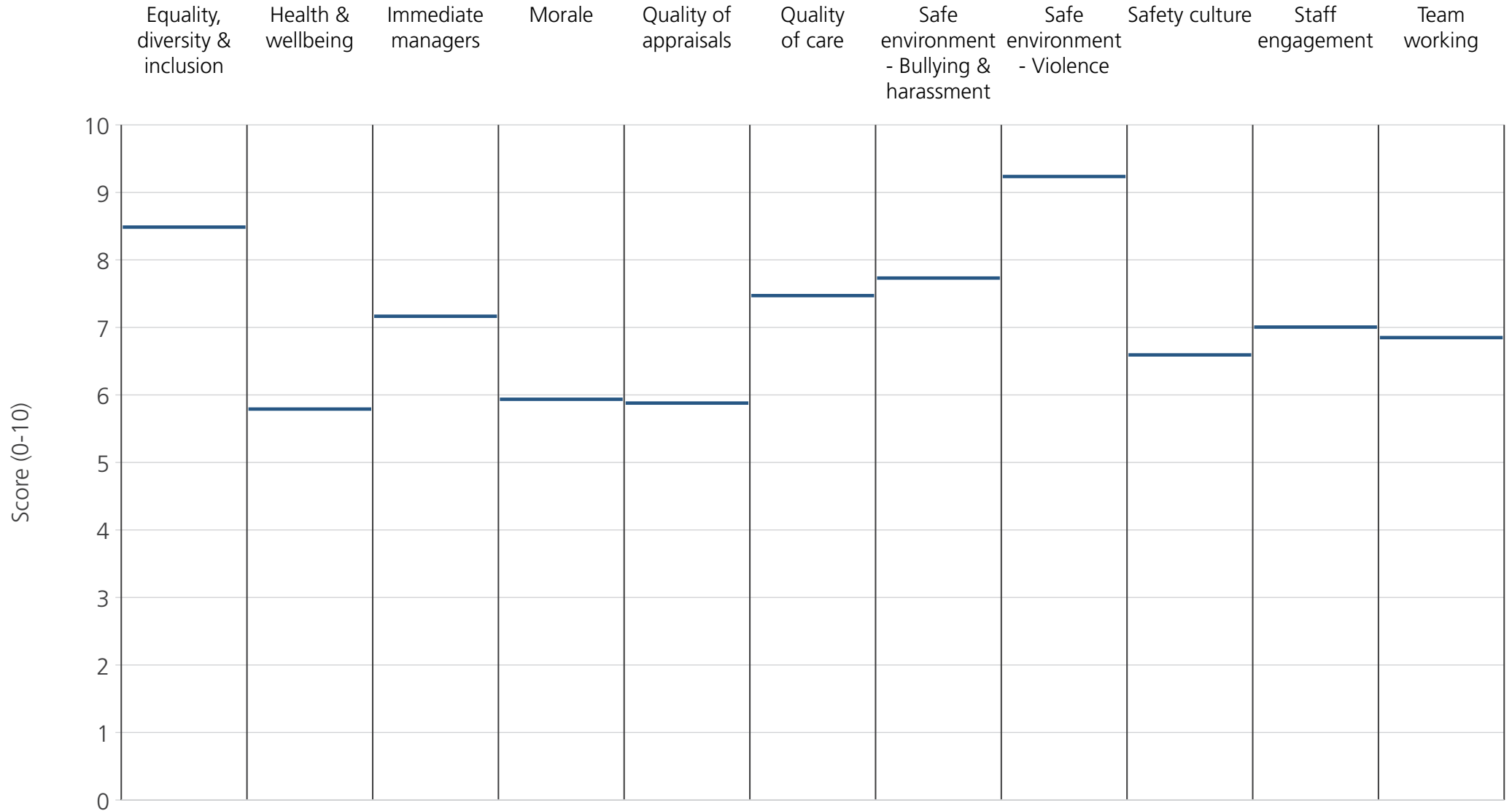
Directorate	7.2	4.5	5.5	4.0	3.4	7.5	7.7	9.7	5.3	5.7	5.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	26	26	26	26	12	6	26	26	26	26	26



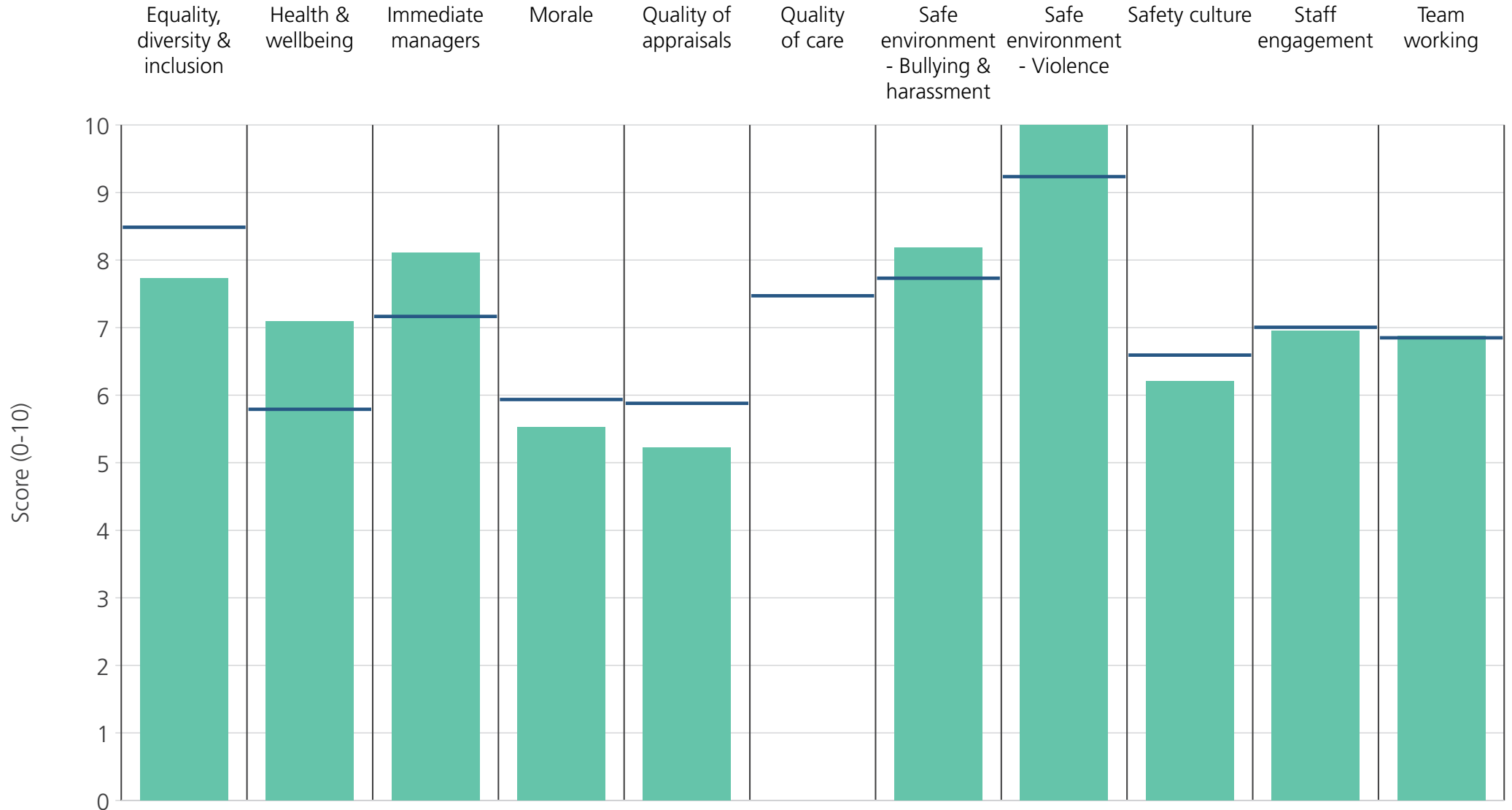
Directorate	8.3	6.0	6.8	5.1	4.5		8.4	10.0	7.3	7.1	7.1
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	21	21	21	21	20	4	21	21	21	21	21



Directorate	10.0	6.6	6.6	5.9	5.9	7.5	10.0	10.0	6.2	6.8	5.8
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	14	14	14	12	9	5	14	14	13	15	15



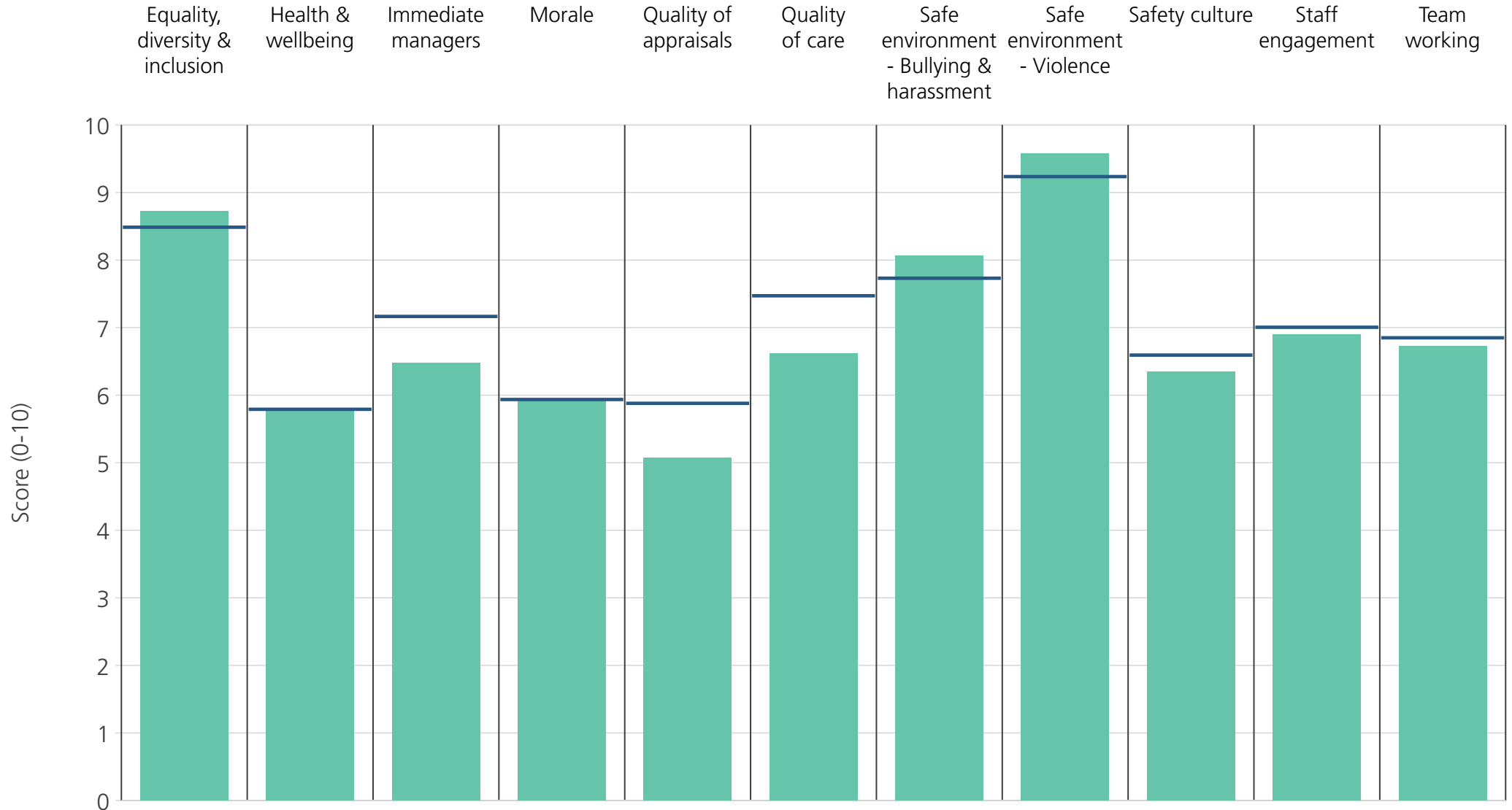
Directorate	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	8	8	8	8	6	2	8	8	8	8	8



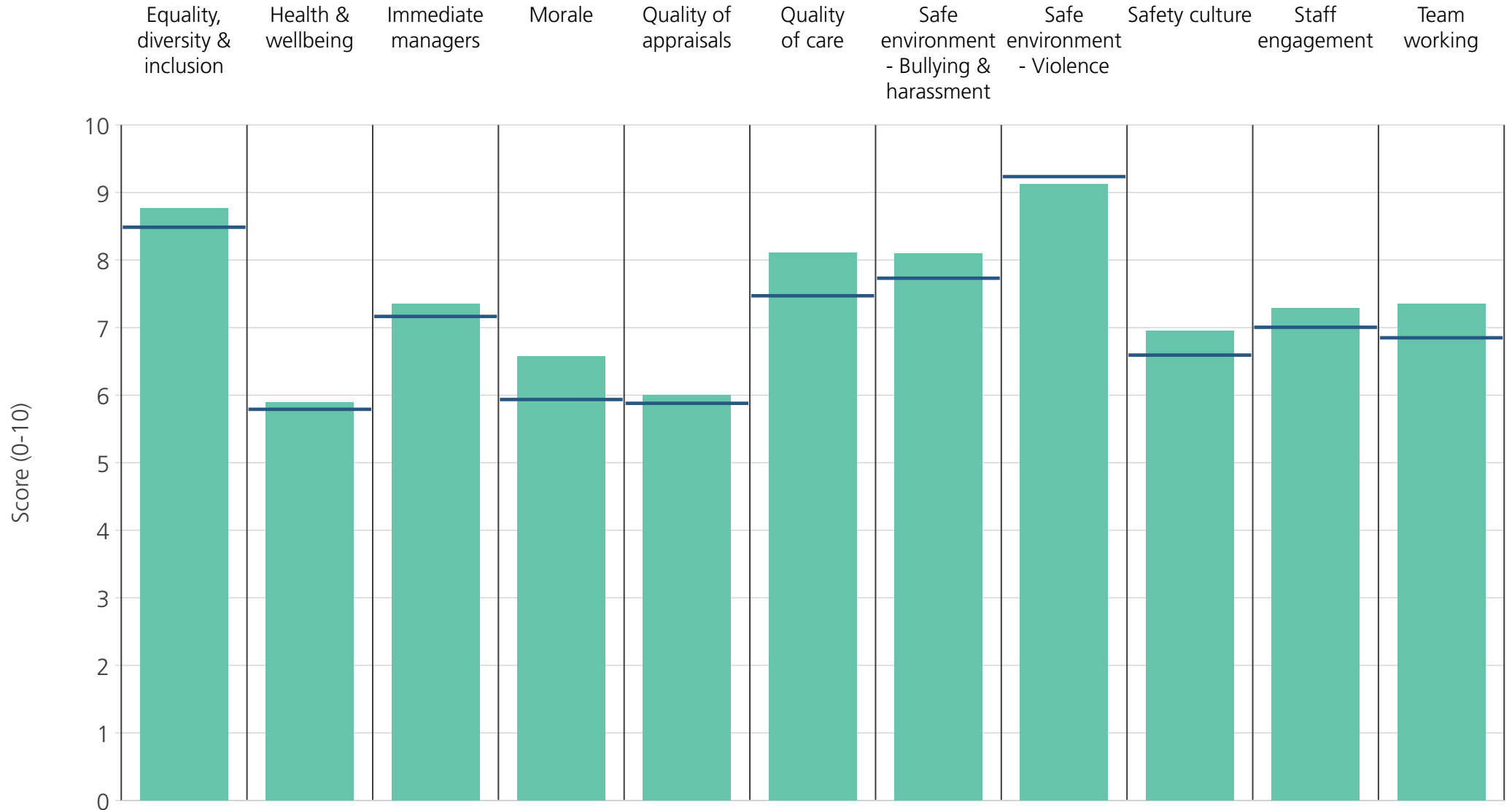
Directorate	7.7	7.1	8.1	5.5	5.2	7.5	8.2	10.0	6.2	7.0	6.9
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	11	11	11	11	11	6	11	11	11	12	12

Directorates 2

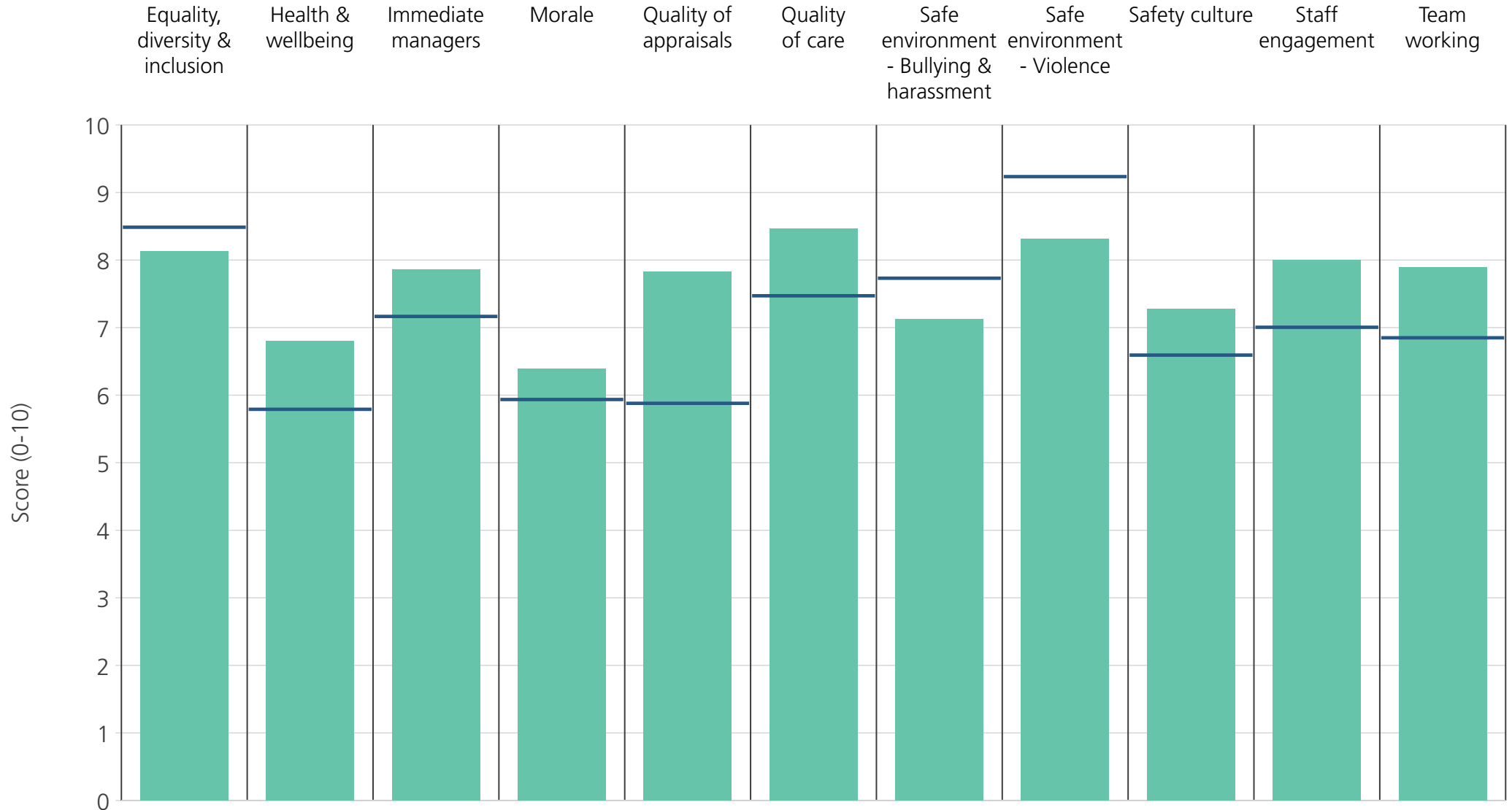
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2019 NHS Staff Survey Results



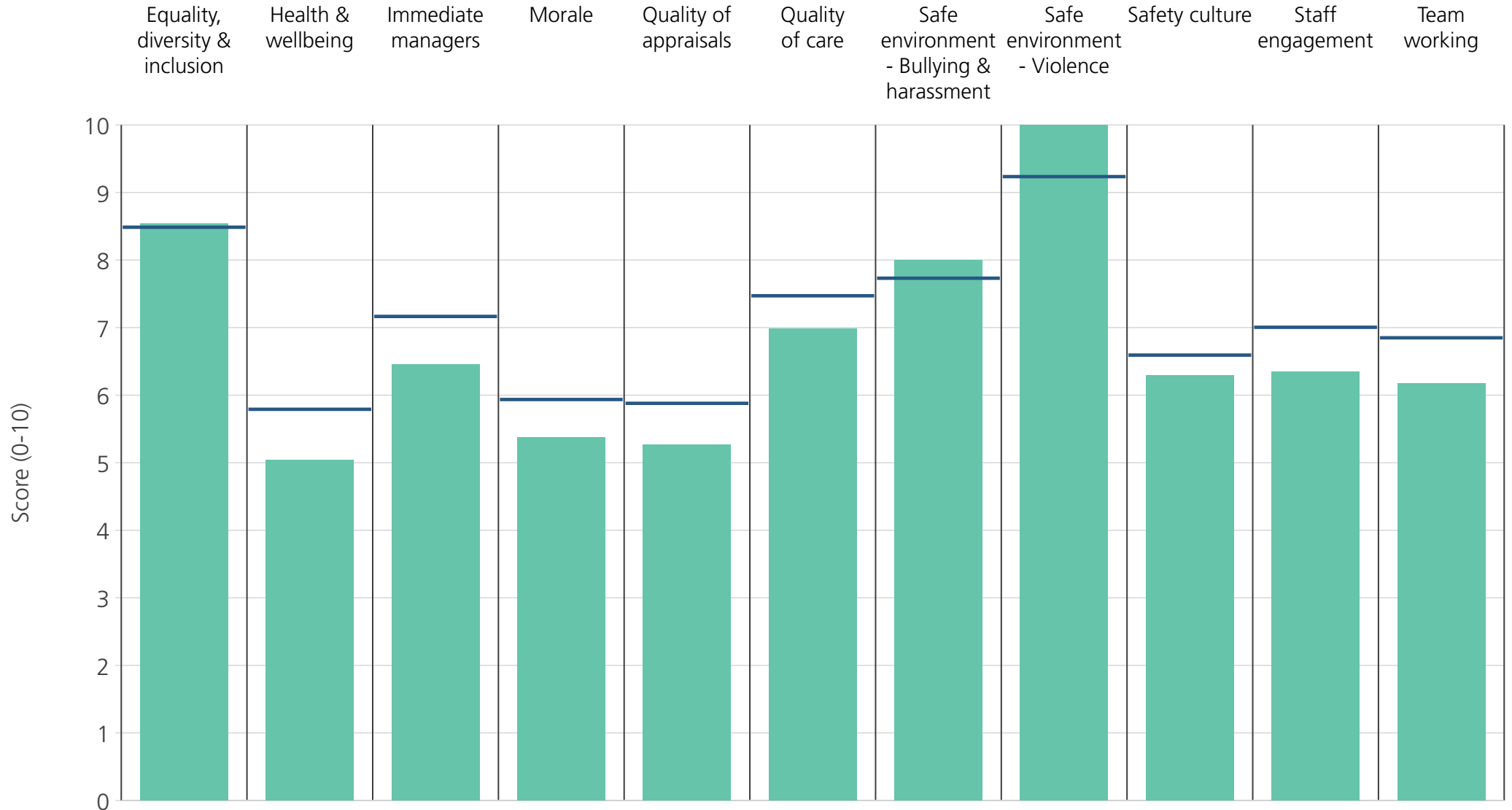
Directorate	8.7	5.8	6.5	5.9	5.1	6.6	8.1	9.6	6.3	6.9	6.7
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	87	88	88	87	68	88	86	87	87	88	86



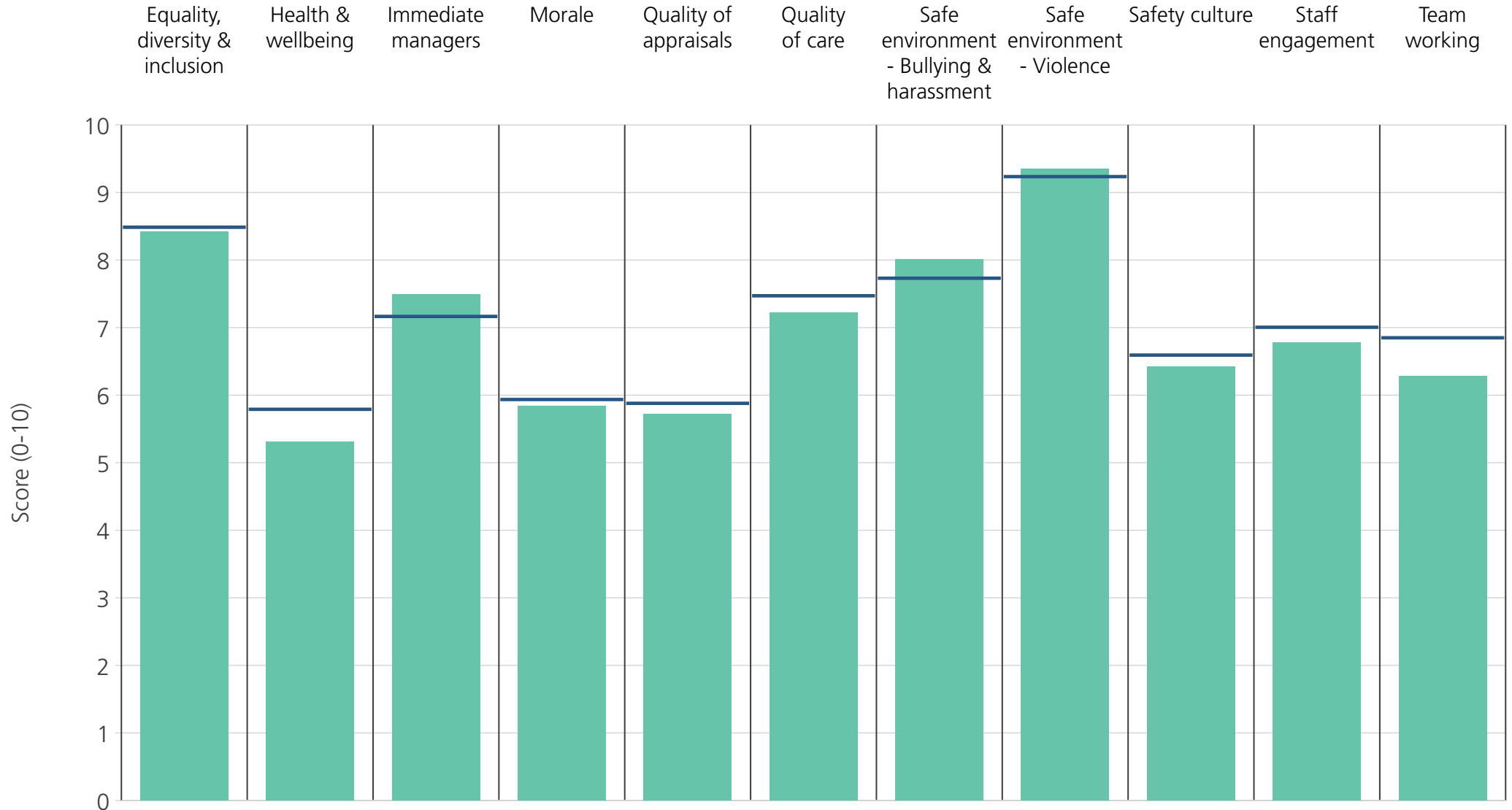
Directorate	8.8	5.9	7.3	6.6	6.0	8.1	8.1	9.1	6.9	7.3	7.3
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	109	110	108	105	102	109	107	106	106	111	108



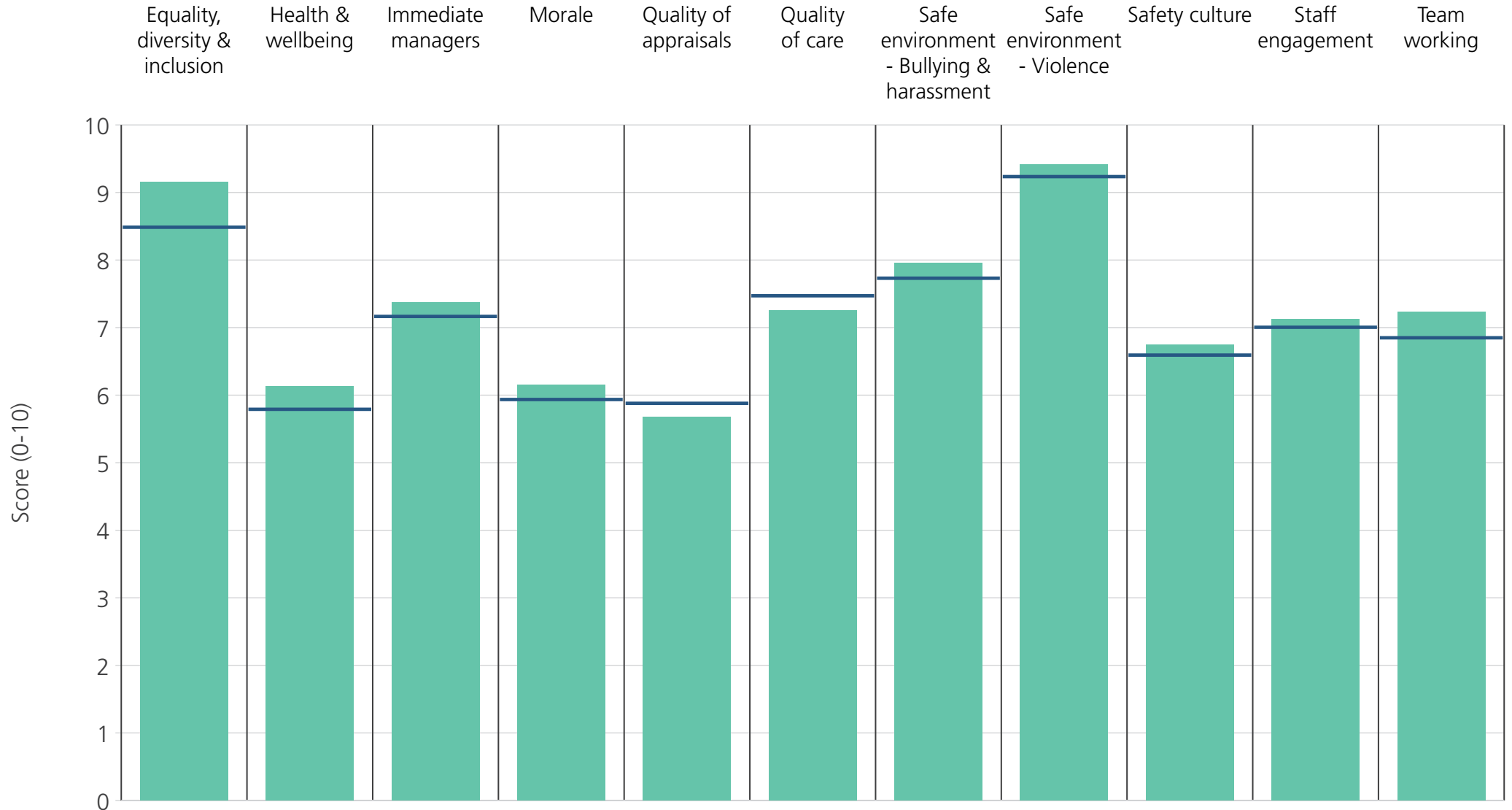
Directorate	8.1	6.8	7.9	6.4	7.8	8.5	7.1	8.3	7.3	8.0	7.9
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	74	75	75	73	62	74	73	75	72	75	73



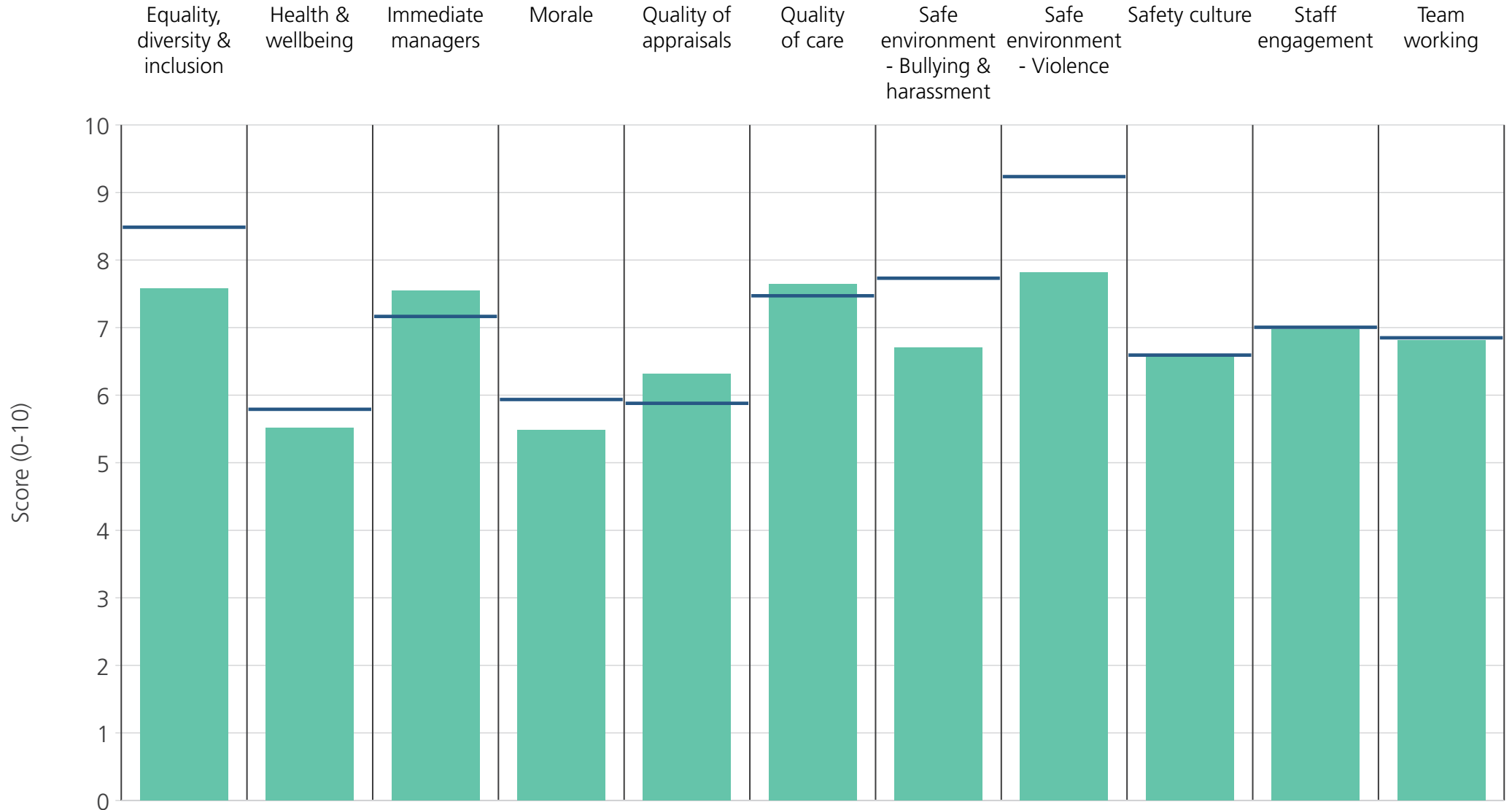
Directorate	8.5	5.0	6.5	5.4	5.3	7.0	8.0	10.0	6.3	6.3	6.2
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	60	61	61	61	43	61	60	61	61	63	63



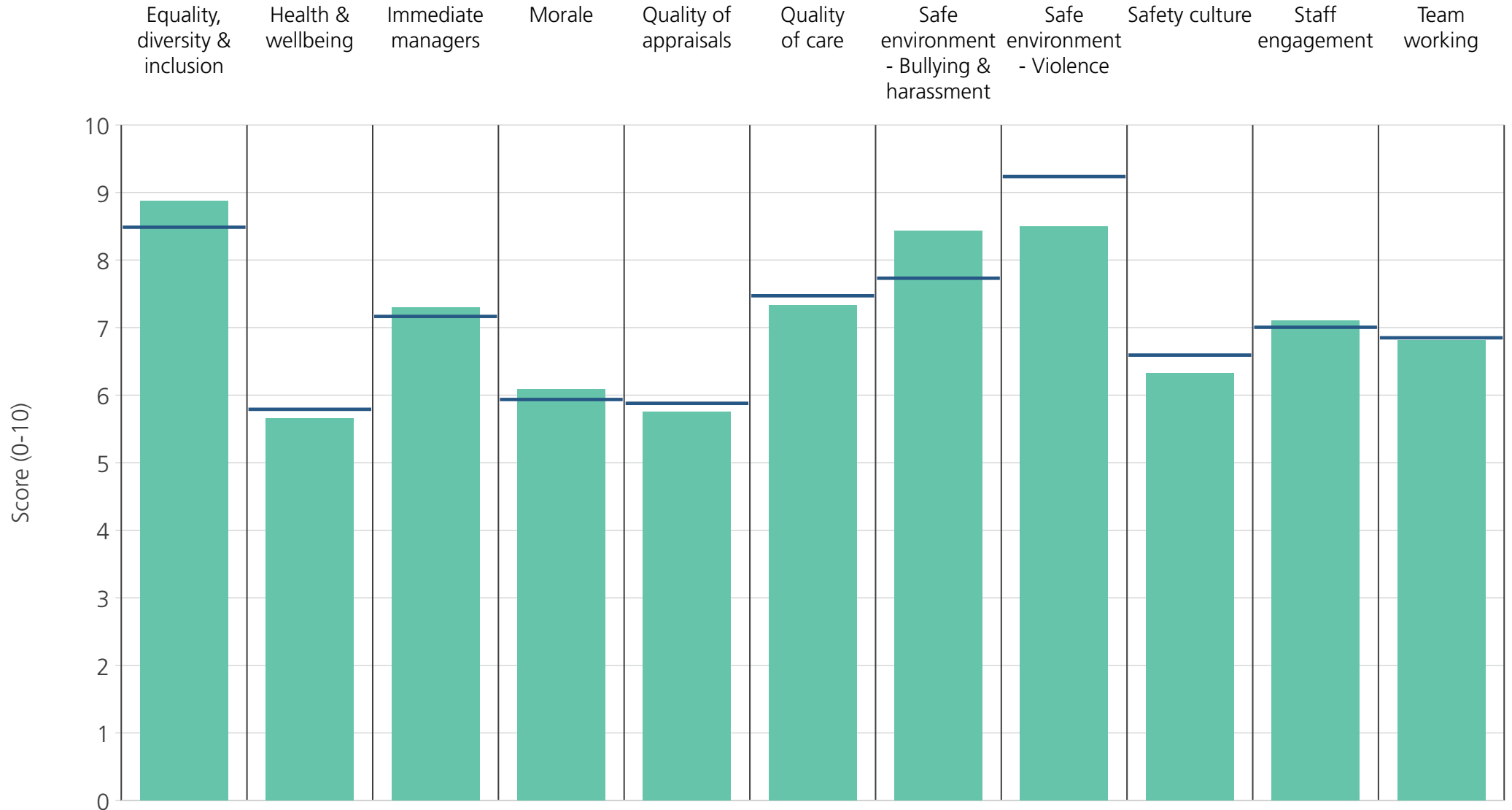
Directorate	8.4	5.3	7.5	5.8	5.7	7.2	8.0	9.4	6.4	6.8	6.3
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	69	69	69	67	53	70	68	67	69	69	68



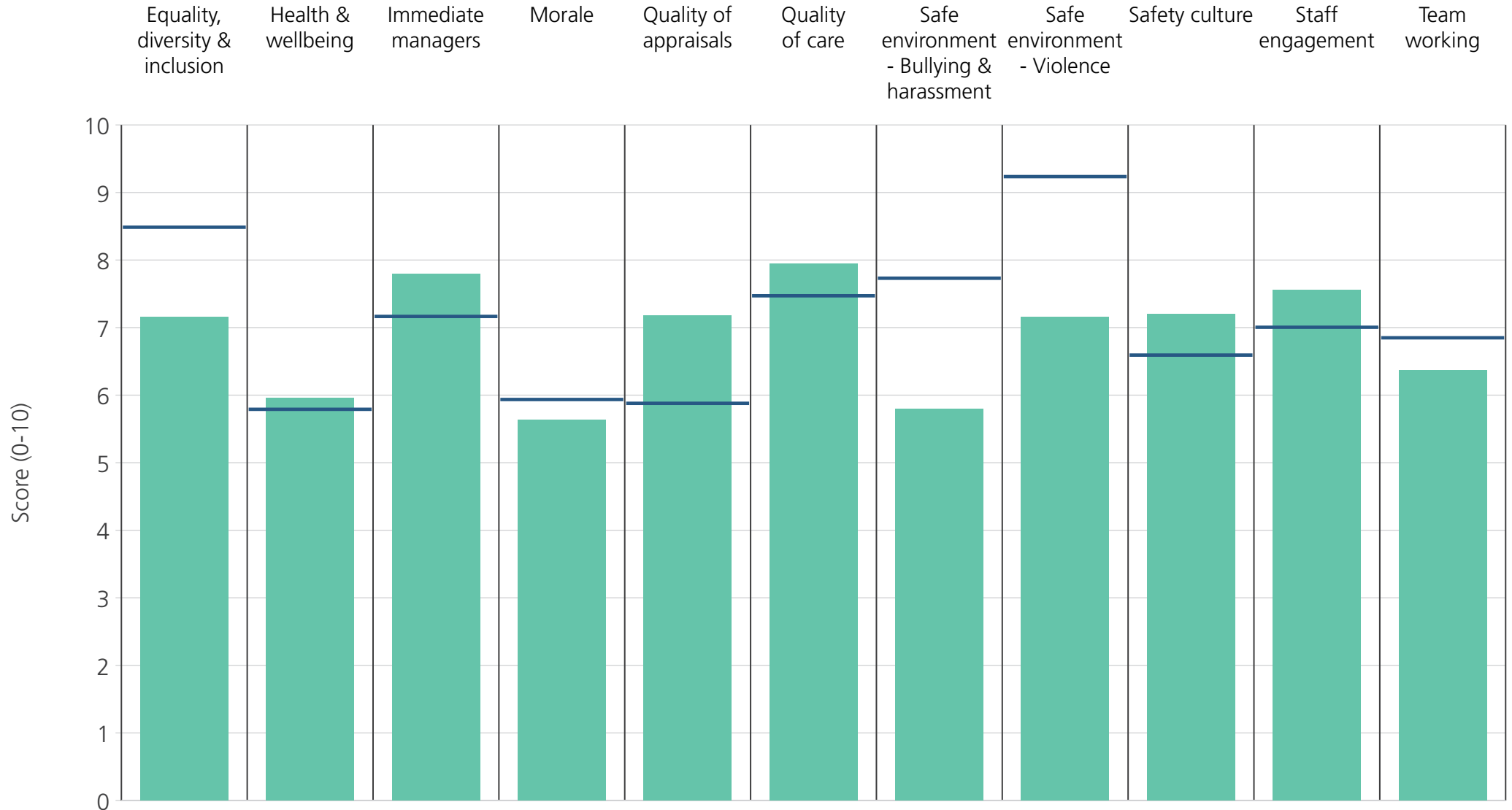
Directorate	9.2	6.1	7.4	6.2	5.7	7.3	8.0	9.4	6.7	7.1	7.2
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	85	85	84	82	65	82	83	85	84	84	84



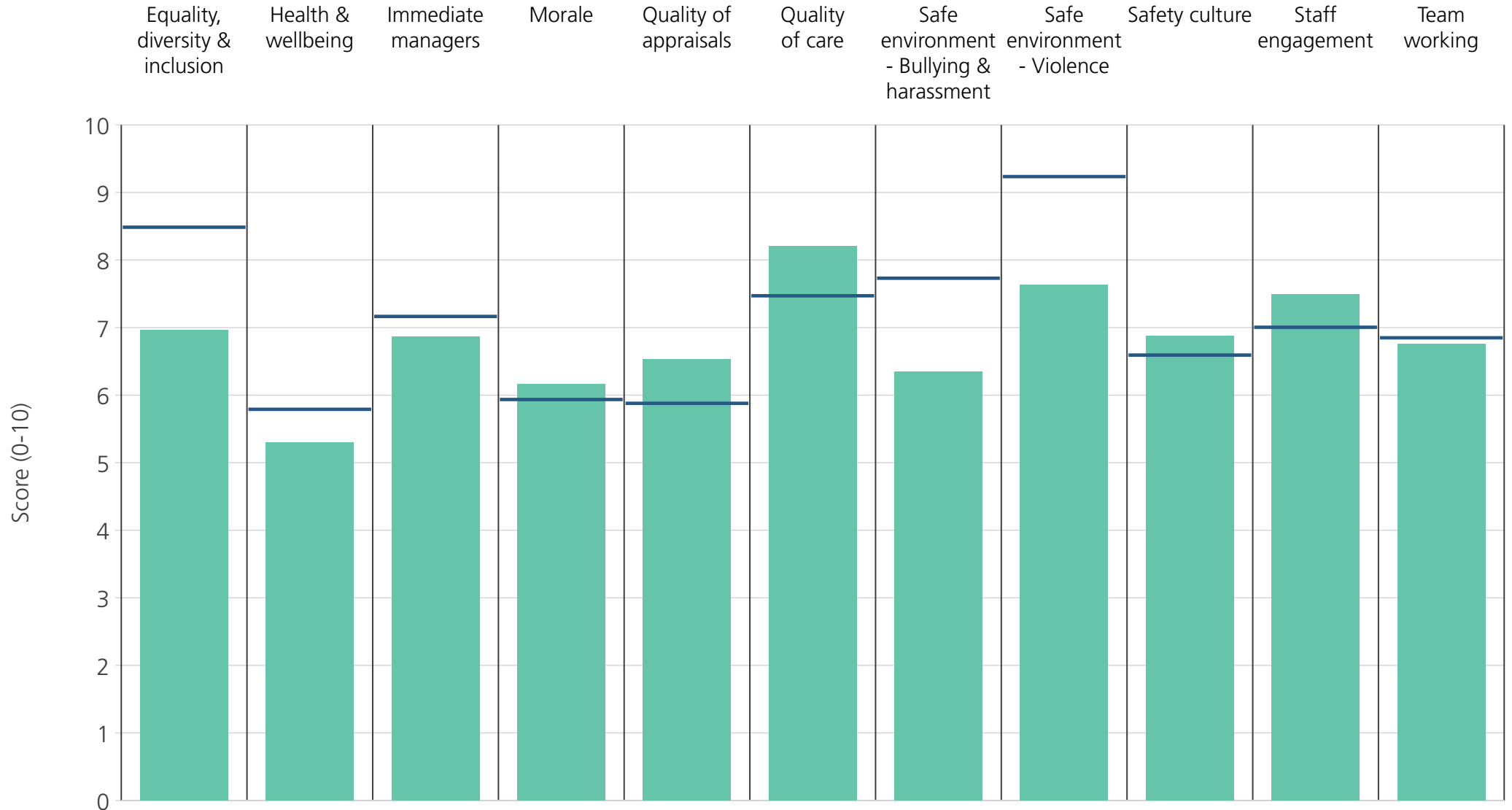
Directorate	7.6	5.5	7.5	5.5	6.3	7.6	6.7	7.8	6.6	7.0	6.8
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	42	43	43	39	37	42	42	42	40	42	42



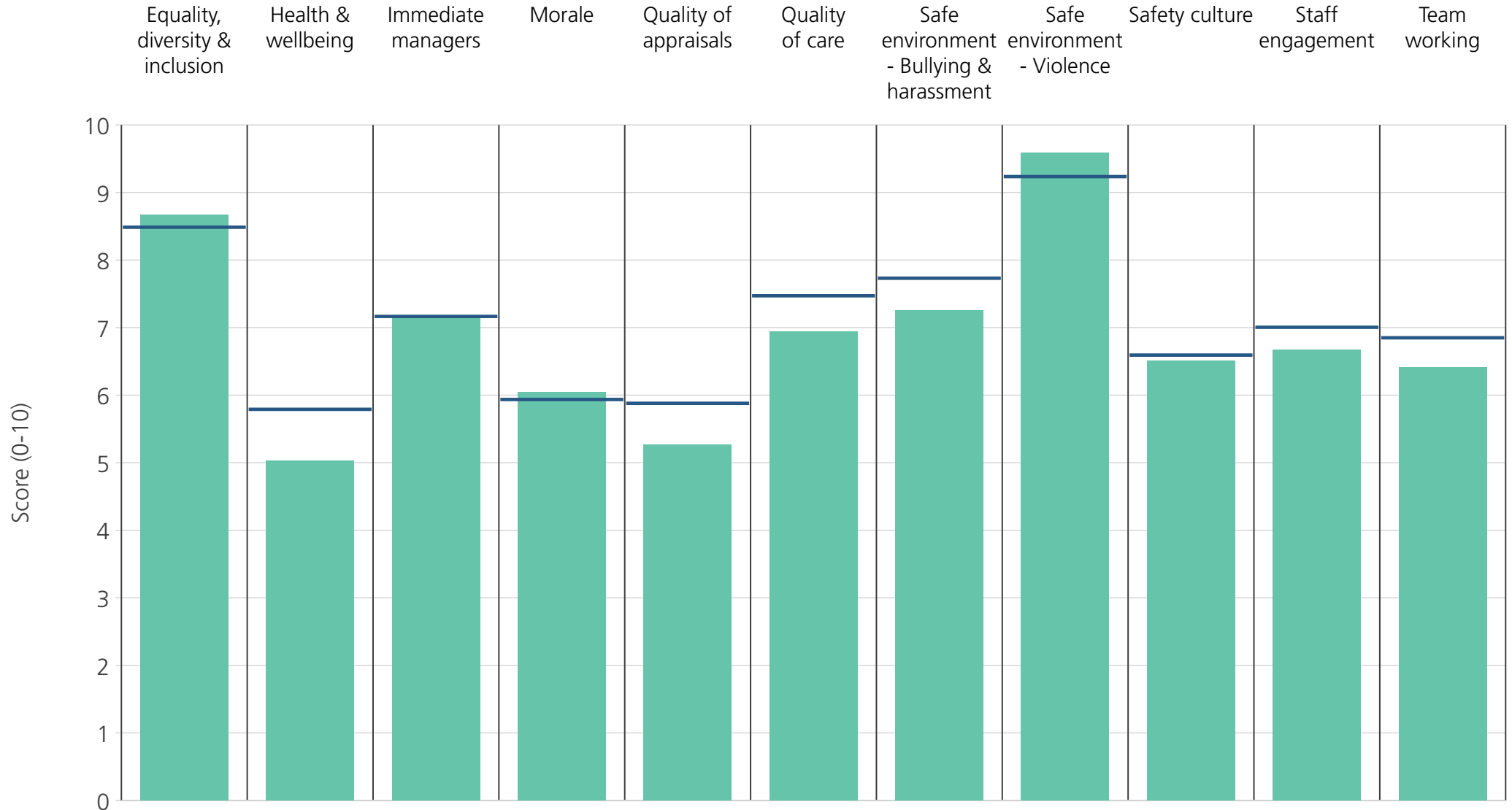
Directorate	8.9	5.7	7.3	6.1	5.8	7.3	8.4	8.5	6.3	7.1	6.8
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	51	51	51	50	35	50	51	51	50	51	51



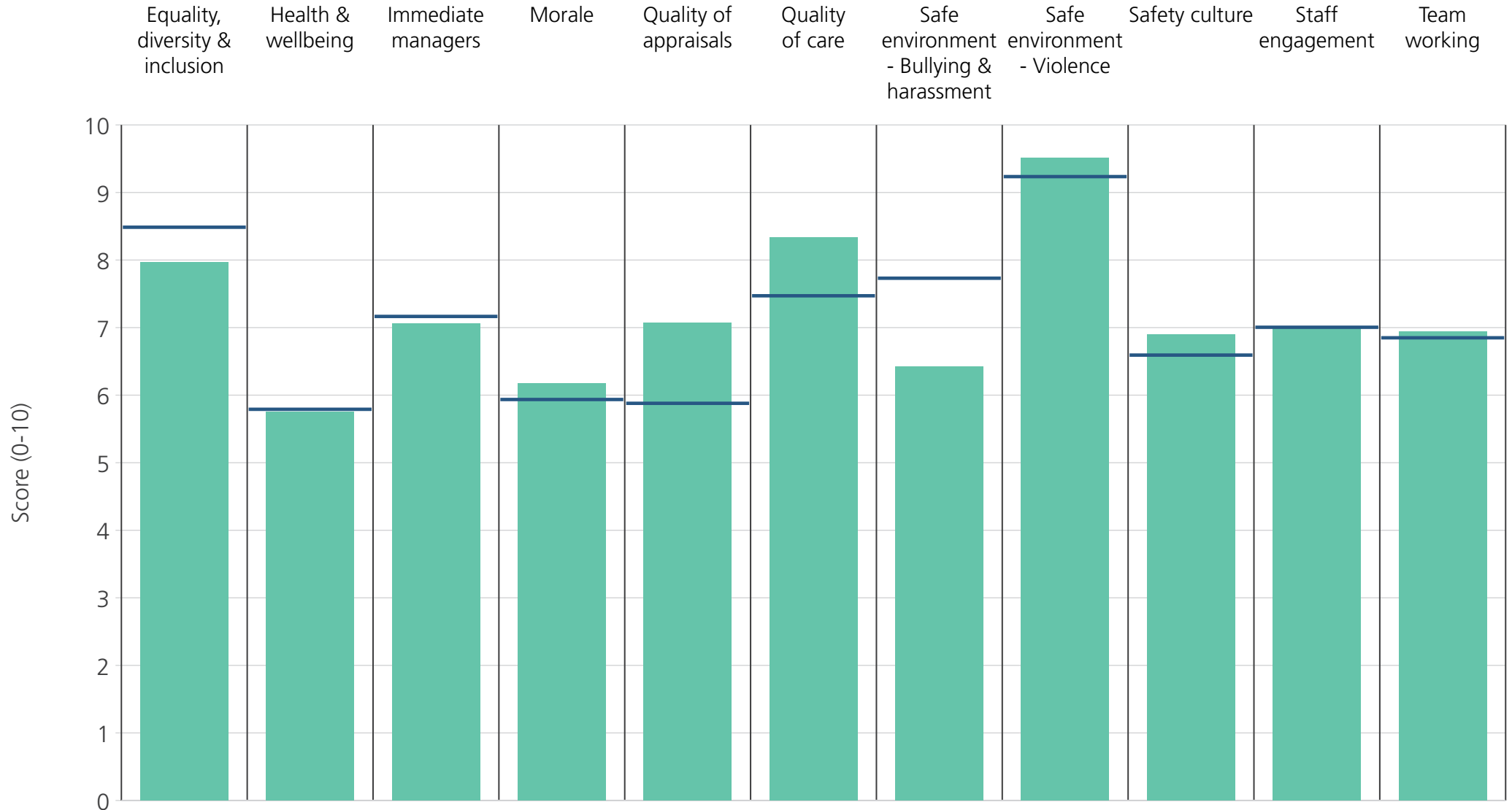
Directorate	7.2	6.0	7.8	5.6	7.2	7.9	5.8	7.2	7.2	7.6	6.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	41	45	45	43	31	43	44	41	43	45	44



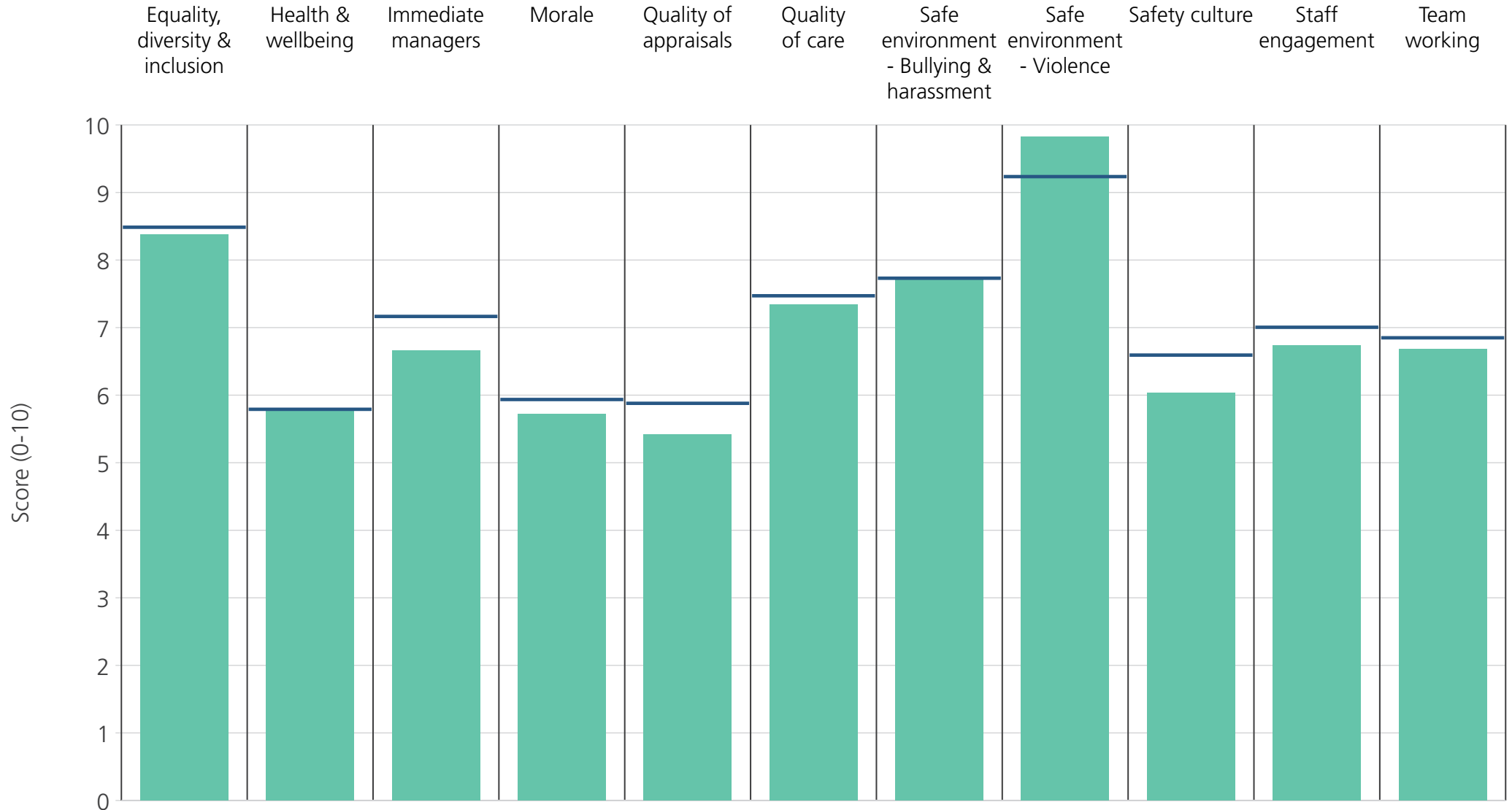
Directorate	7.0	5.3	6.9	6.2	6.5	8.2	6.3	7.6	6.9	7.5	6.8
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	31	32	32	28	18	31	31	31	30	32	32



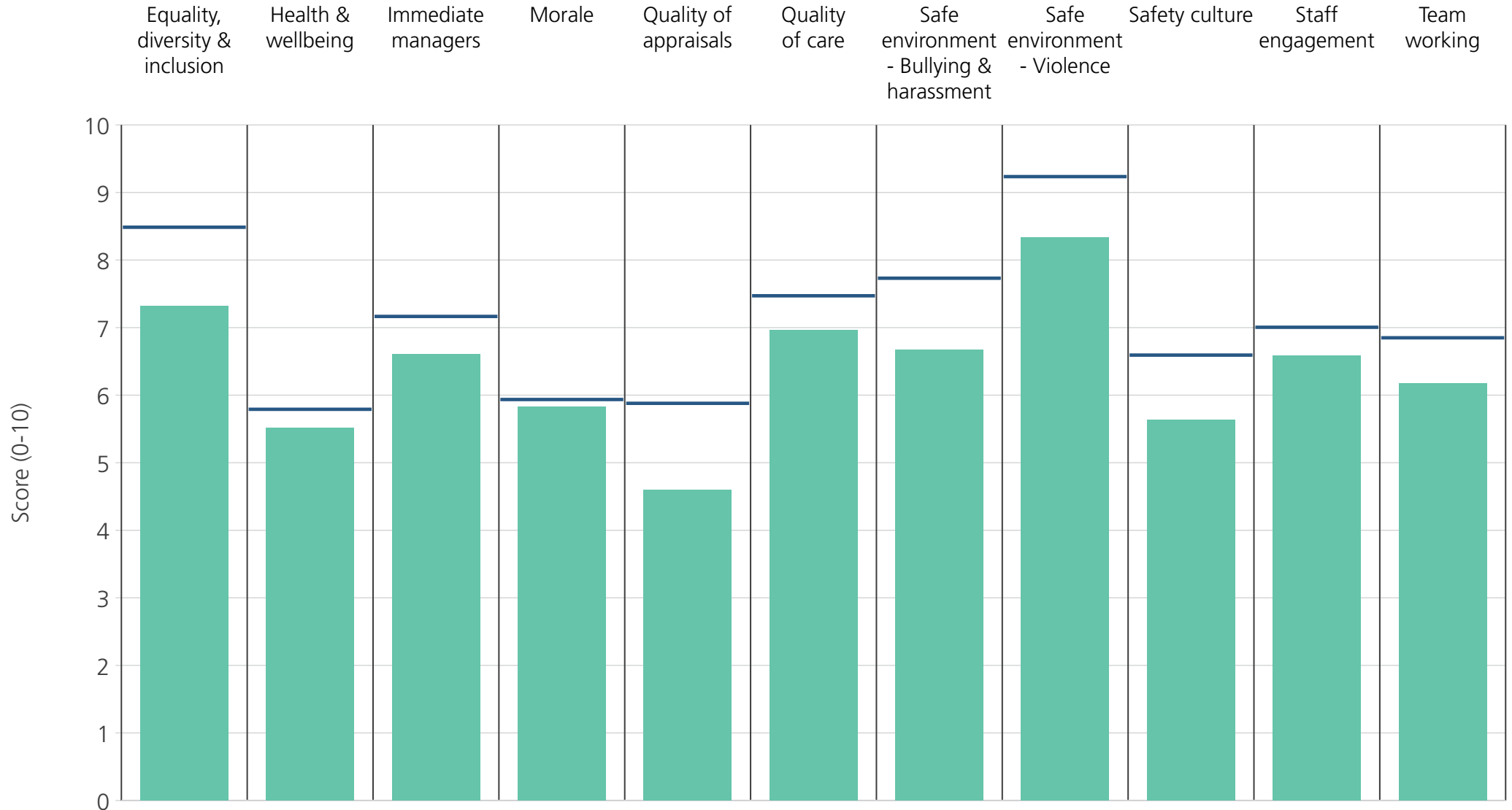
Directorate	8.7	5.0	7.2	6.0	5.3	6.9	7.3	9.6	6.5	6.7	6.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	40	40	40	40	38	39	40	40	40	40	40



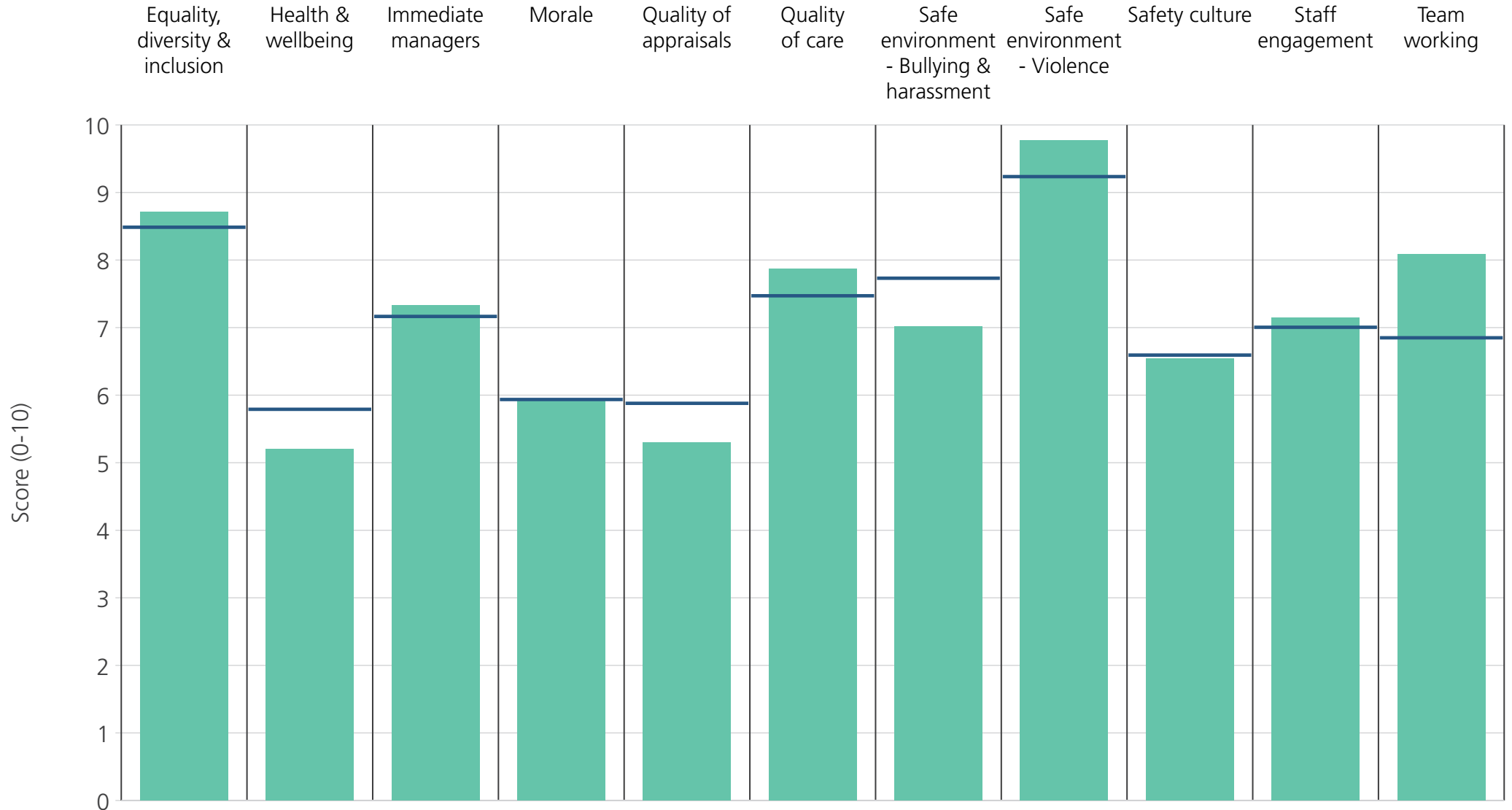
Directorate	8.0	5.8	7.1	6.2	7.1	8.3	6.4	9.5	6.9	7.0	6.9
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	27	28	28	27	23	28	27	27	27	27	27



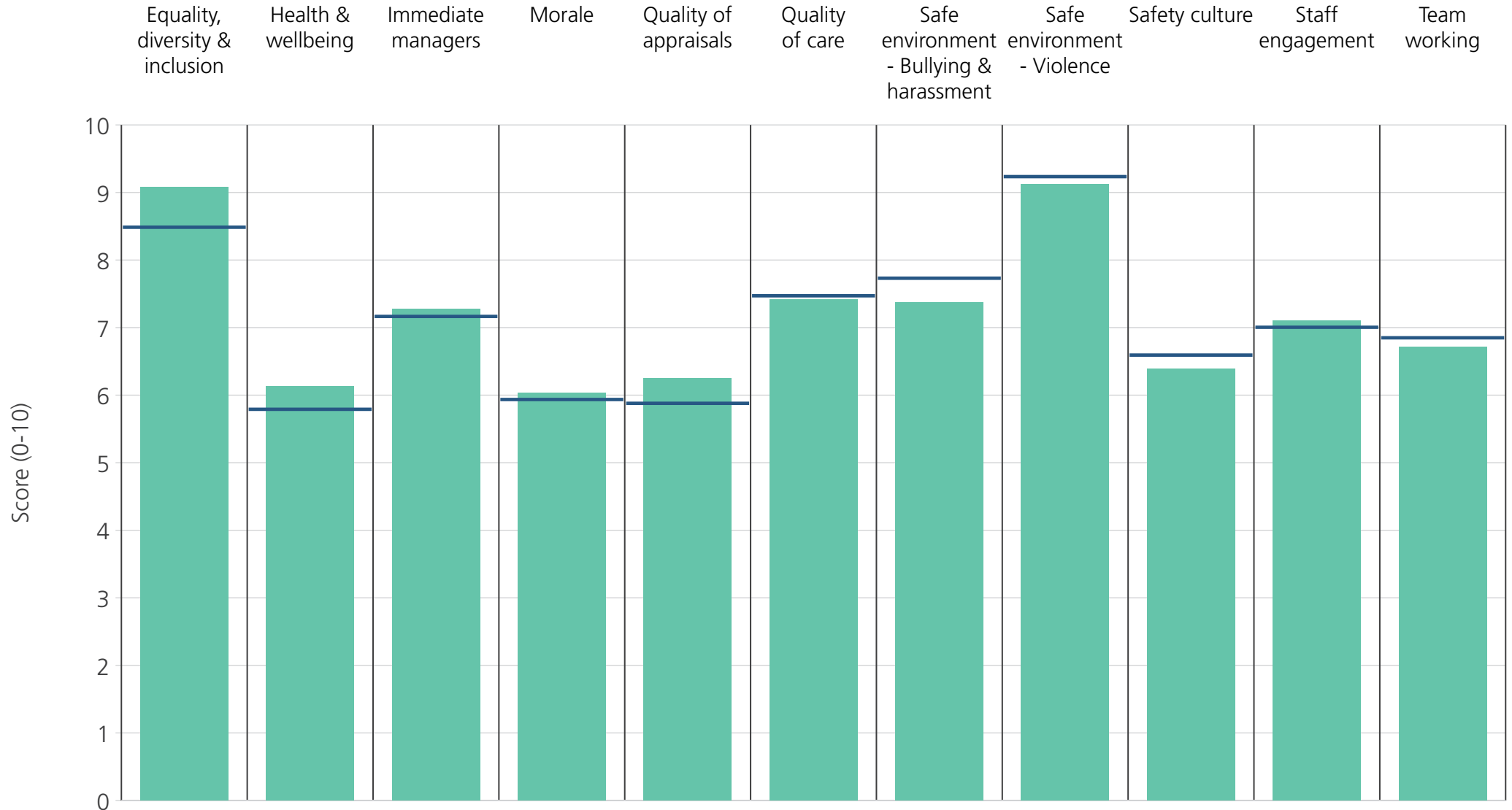
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Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	39	39	39	39	33	36	38	39	39	39	38



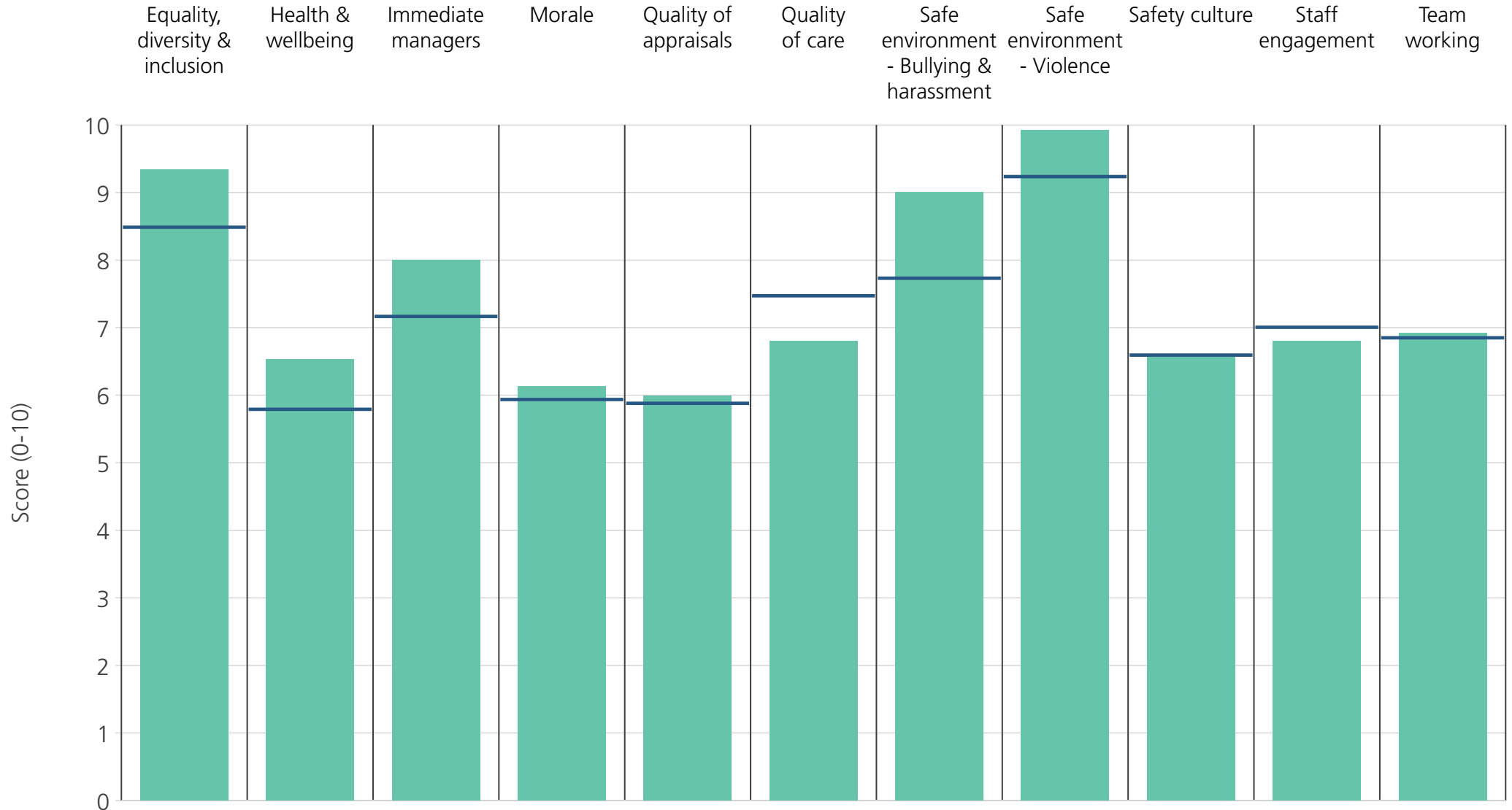
Directorate	7.3	5.5	6.6	5.8	4.6	7.0	6.7	8.3	5.6	6.6	6.2
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	32	33	33	30	29	31	32	32	32	34	31



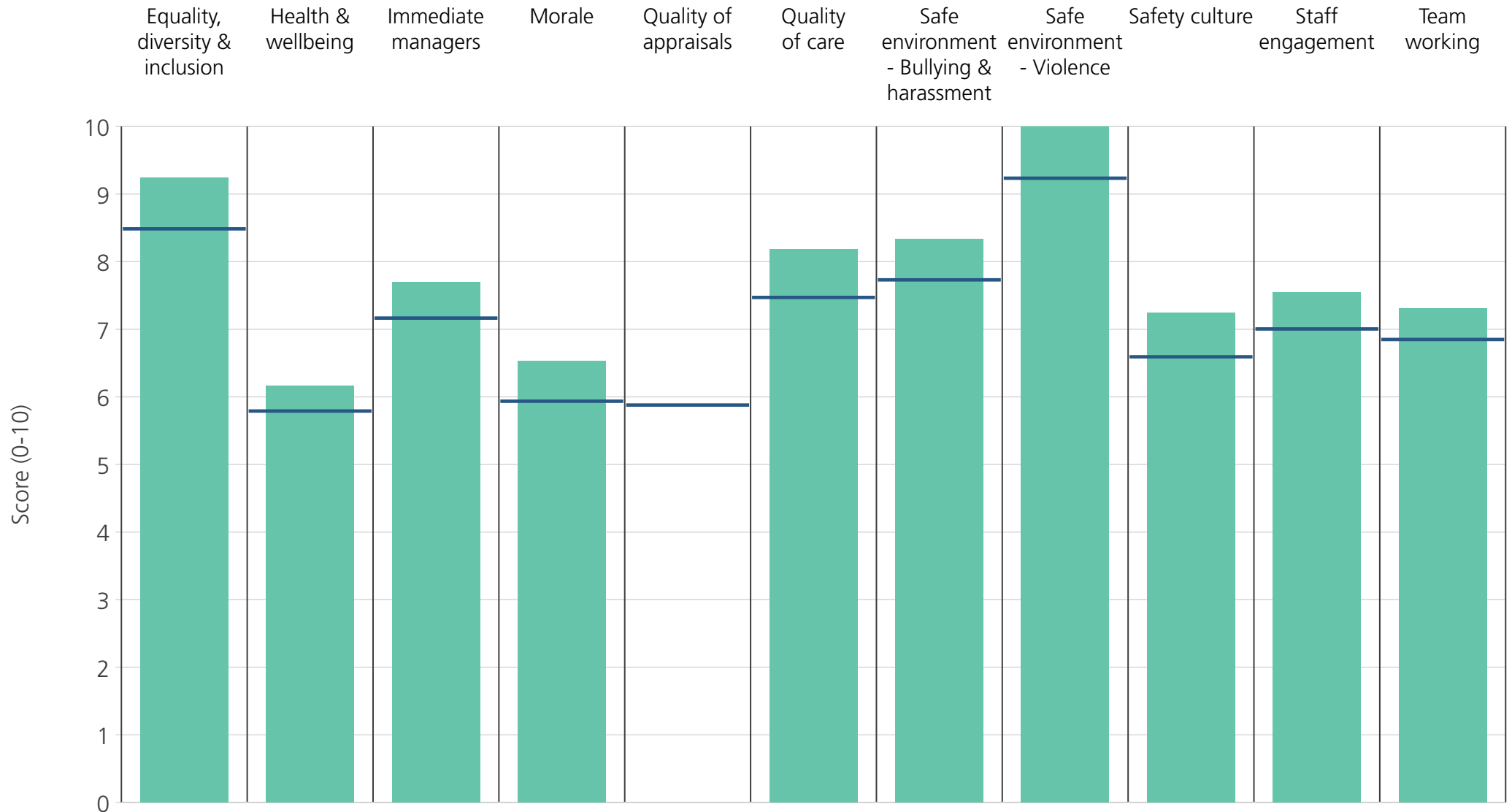
Directorate	8.7	5.2	7.3	5.9	5.3	7.9	7.0	9.8	6.5	7.1	8.1
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	29	29	29	29	21	29	29	29	29	29	28



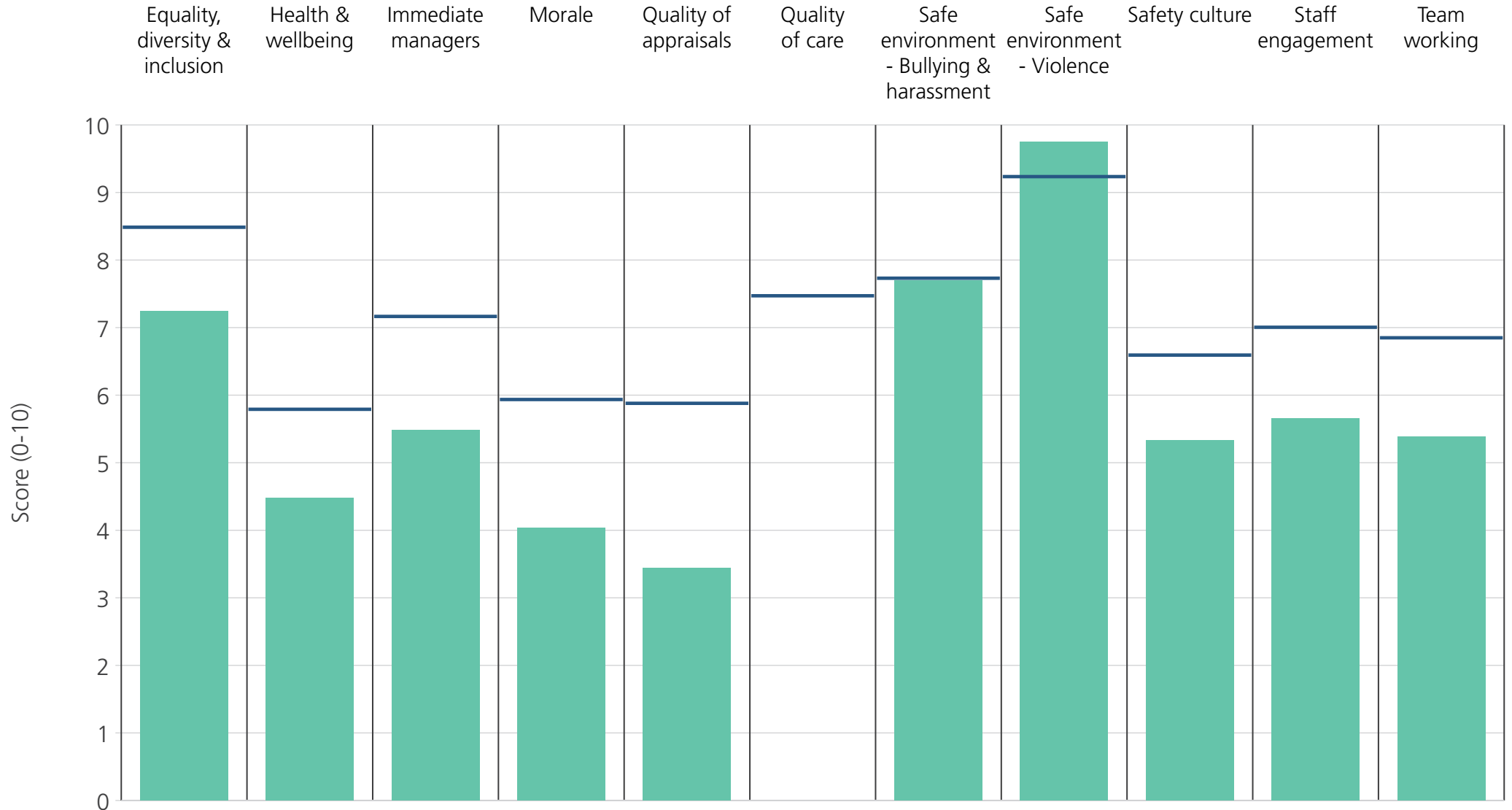
Directorate	9.1	6.1	7.3	6.0	6.3	7.4	7.4	9.1	6.4	7.1	6.7
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	19	19	19	19	16	19	19	19	19	19	19



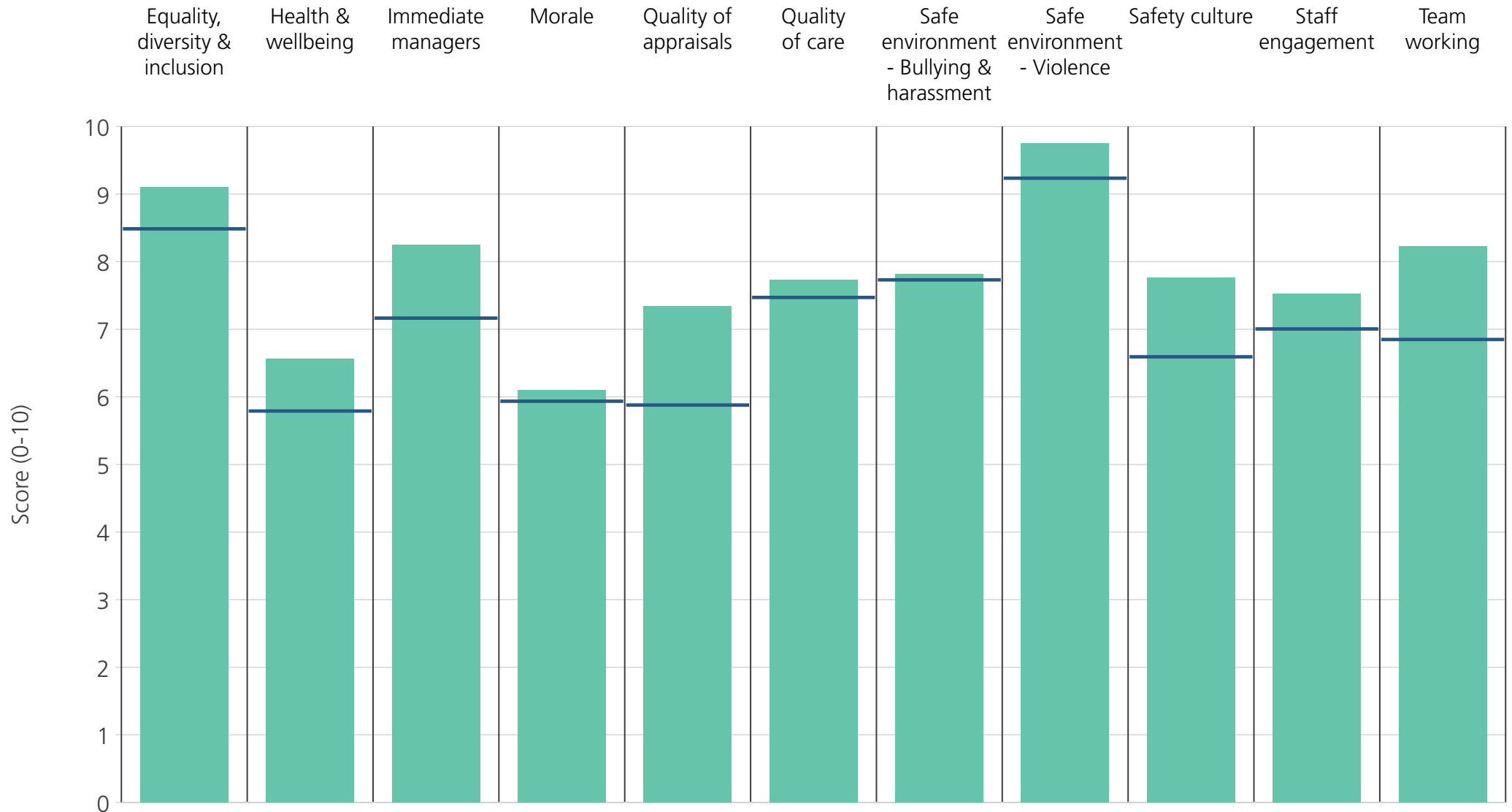
Directorate	9.3	6.5	8.0	6.1	6.0	6.8	9.0	9.9	6.6	6.8	6.9
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	40	40	40	40	33	13	40	40	40	40	39



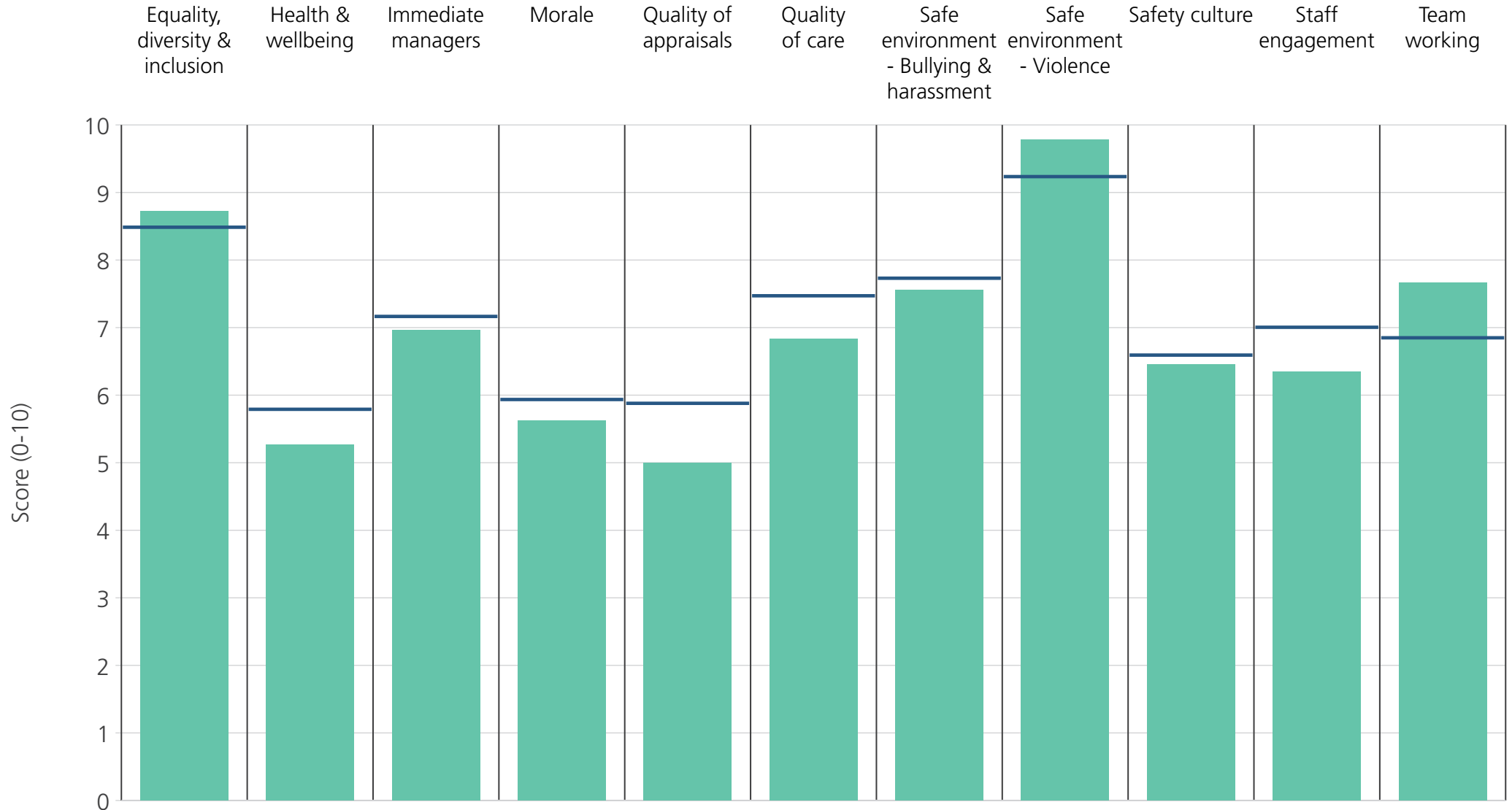
Directorate	9.2	6.2	7.7	6.5	5.9	8.2	8.3	10.0	7.2	7.5	7.3
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	12	12	12	12	10	11	12	12	12	13	13



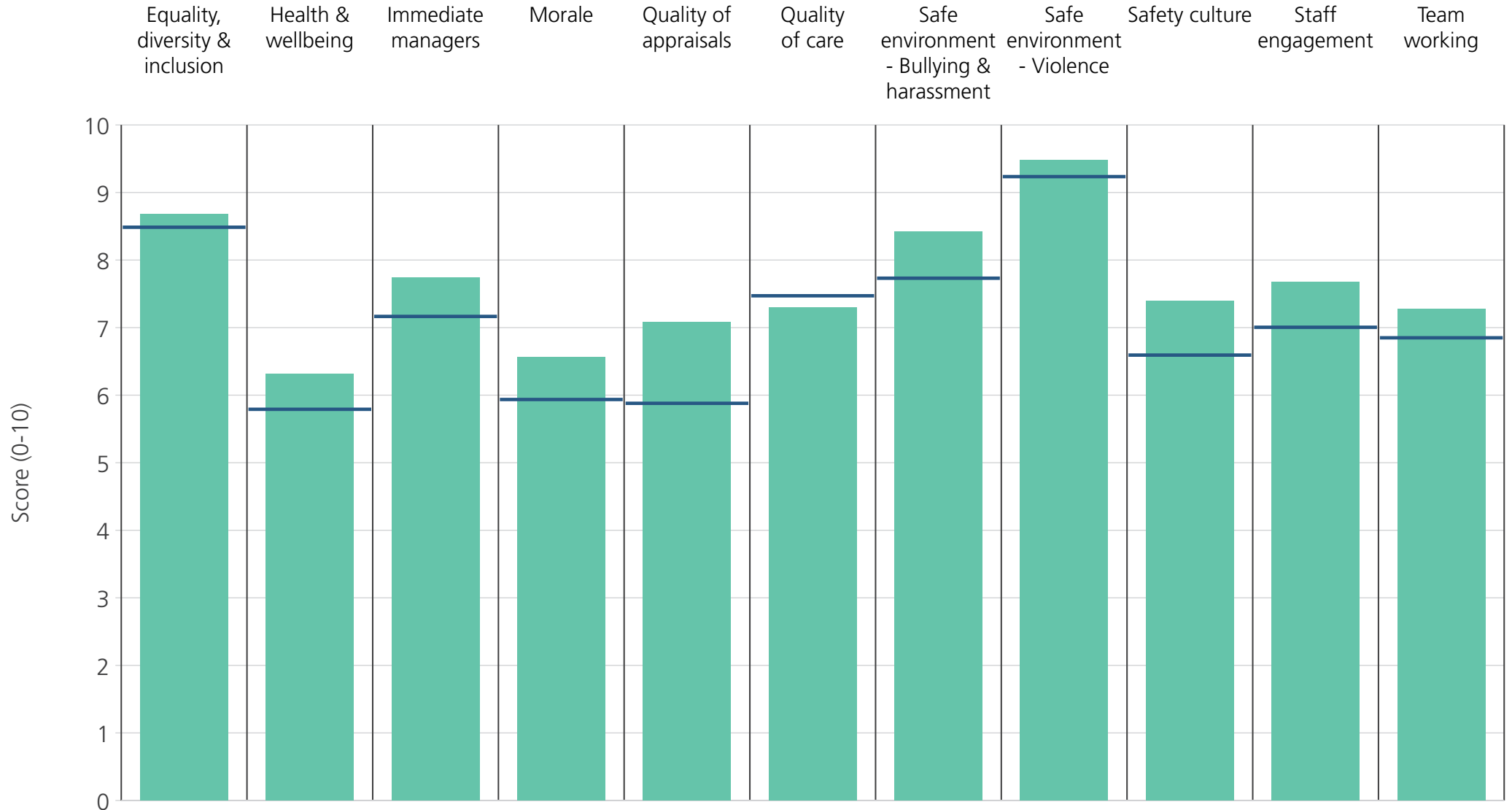
Directorate	7.2	4.5	5.5	4.0	3.4	7.5	7.7	9.7	5.3	5.7	5.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	26	26	26	26	12	6	26	26	26	26	26



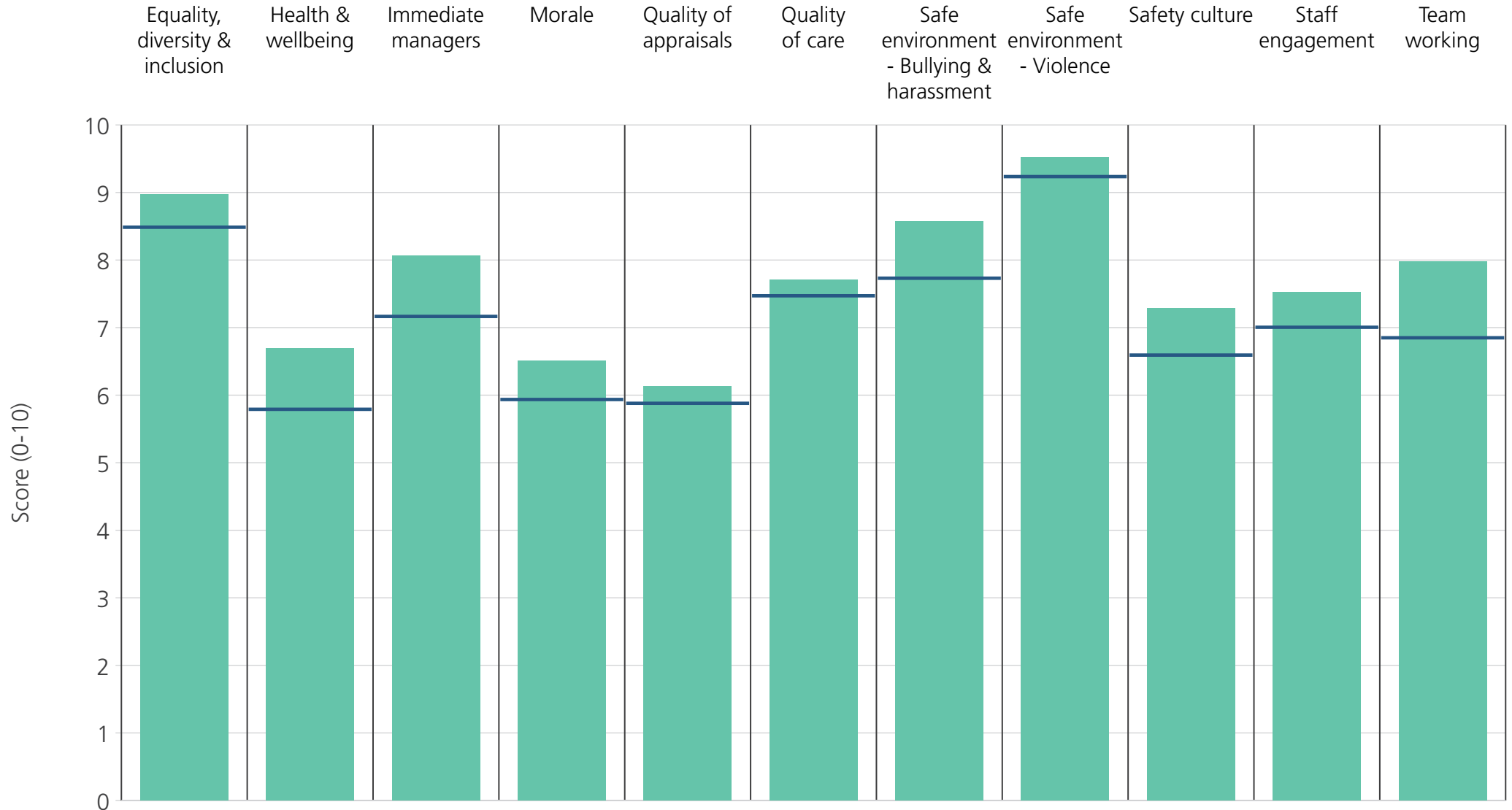
Directorate	9.1	6.6	8.2	6.1	7.3	7.7	7.8	9.7	7.8	7.5	8.2
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	26	26	26	26	23	25	26	26	26	26	26



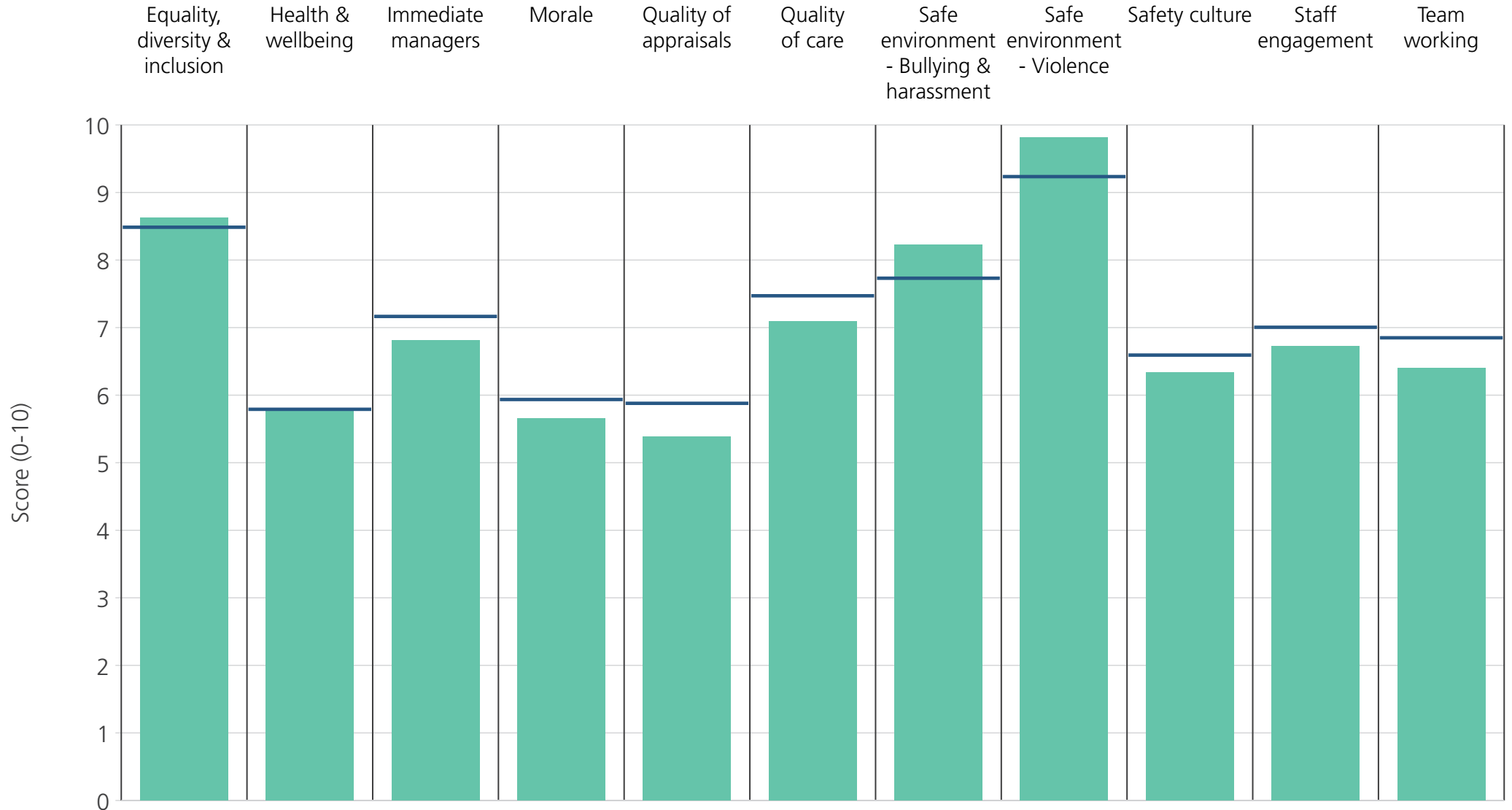
Directorate	8.7	5.3	7.0	5.6	5.0	6.8	7.6	9.8	6.5	6.3	7.7
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	15	15	15	13	13	15	15	15	14	15	15



Directorate	8.7	6.3	7.7	6.6	7.1	7.3	8.4	9.5	7.4	7.7	7.3
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	19	19	19	18	15	16	19	19	19	19	17



Directorate	9.0	6.7	8.1	6.5	6.1	7.7	8.6	9.5	7.3	7.5	8.0
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	21	21	21	21	20	12	21	21	21	21	21



Directorate	8.6	5.8	6.8	5.7	5.4	7.1	8.2	9.8	6.3	6.7	6.4
Your org	8.5	5.8	7.2	5.9	5.9	7.5	7.7	9.2	6.6	7.0	6.8
Responses	182	181	182	179	147	105	176	179	182	186	186