

North West Boroughs Healthcare NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for North West Boroughs Healthcare NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by North West Boroughs Healthcare NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

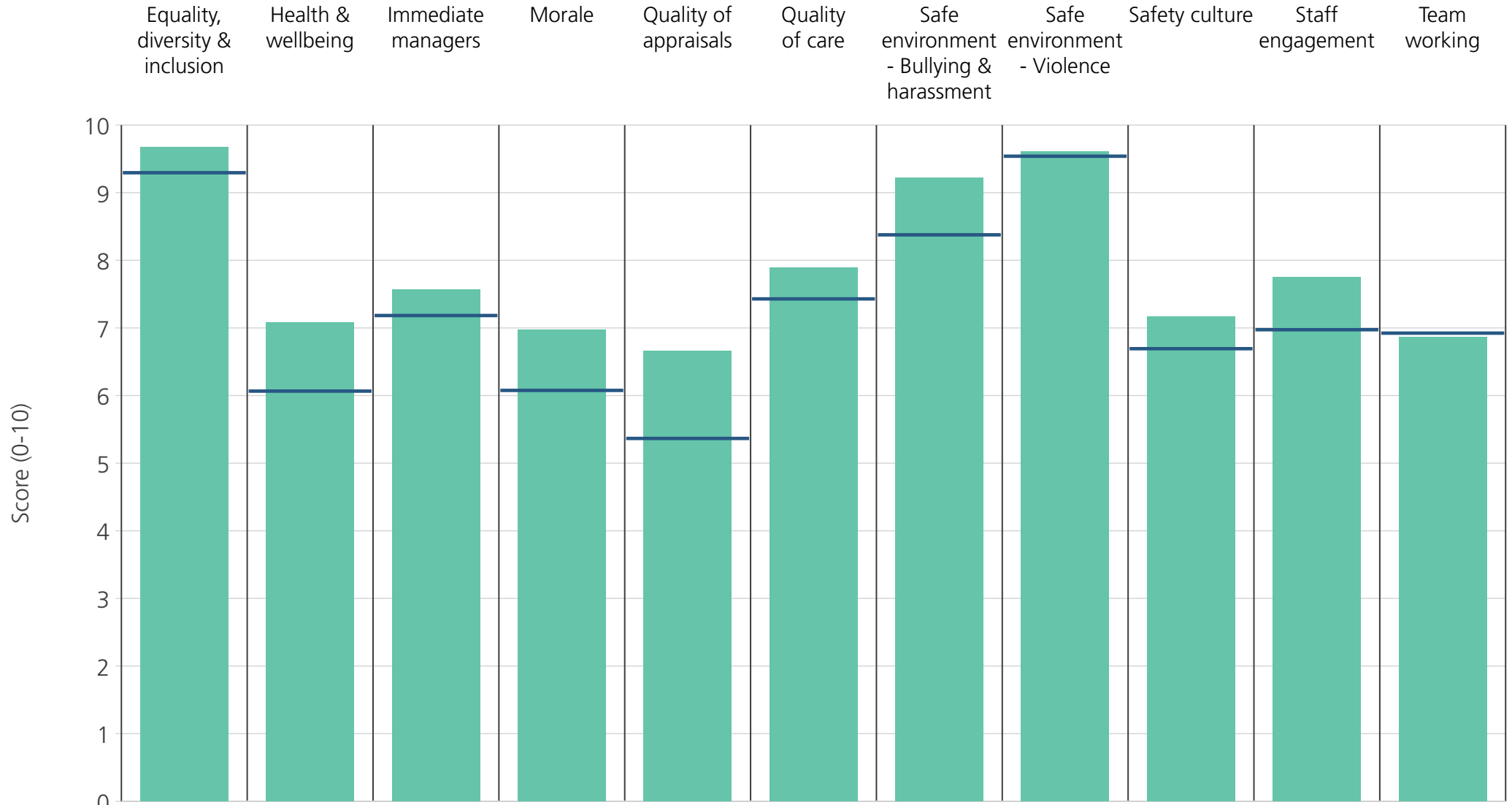
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



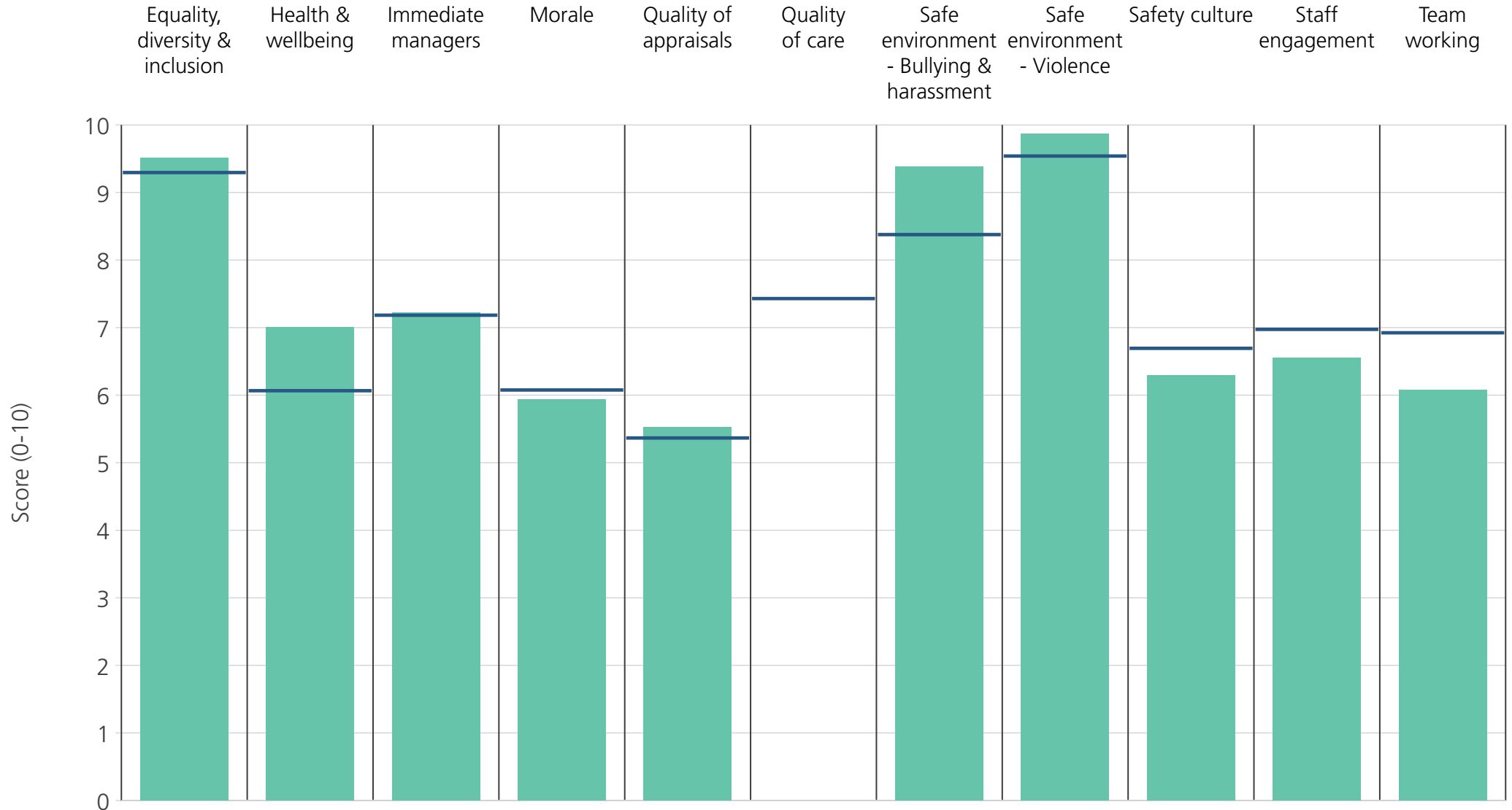
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

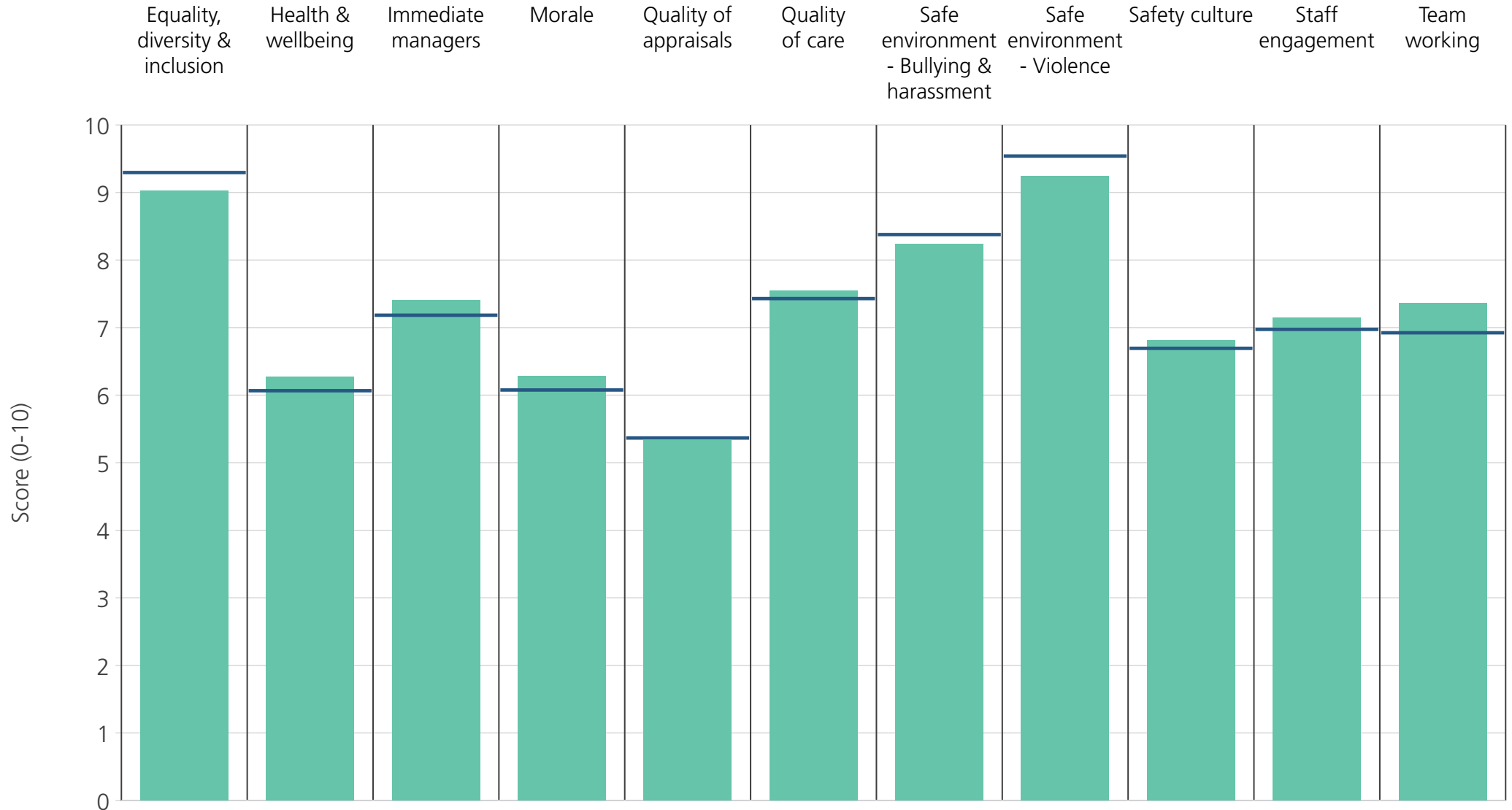
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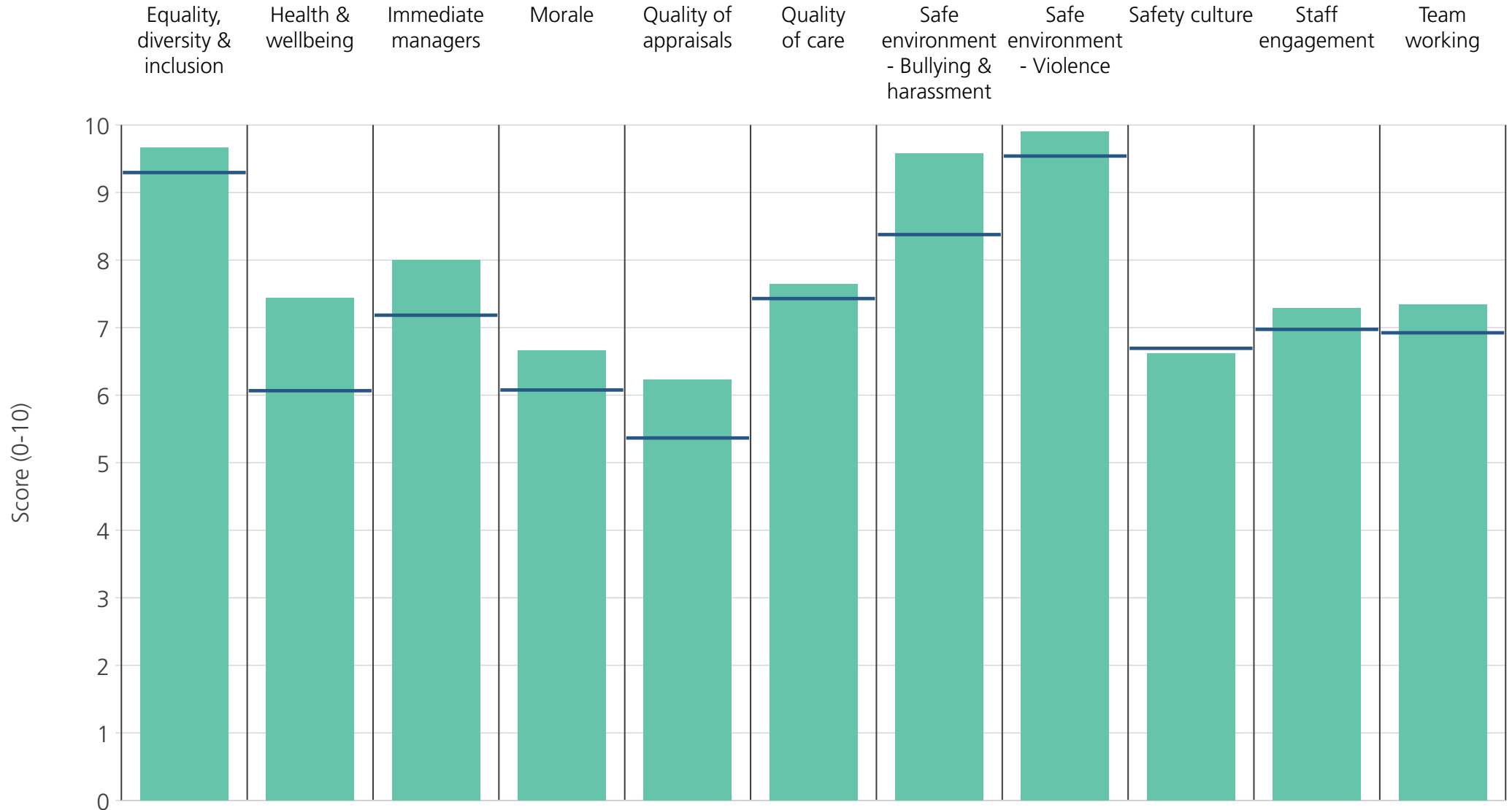
Directorate	9.7	7.1	7.6	7.0	6.7	7.9	9.2	9.6	7.2	7.8	6.9
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	51	52	52	51	35	31	51	51	51	52	51



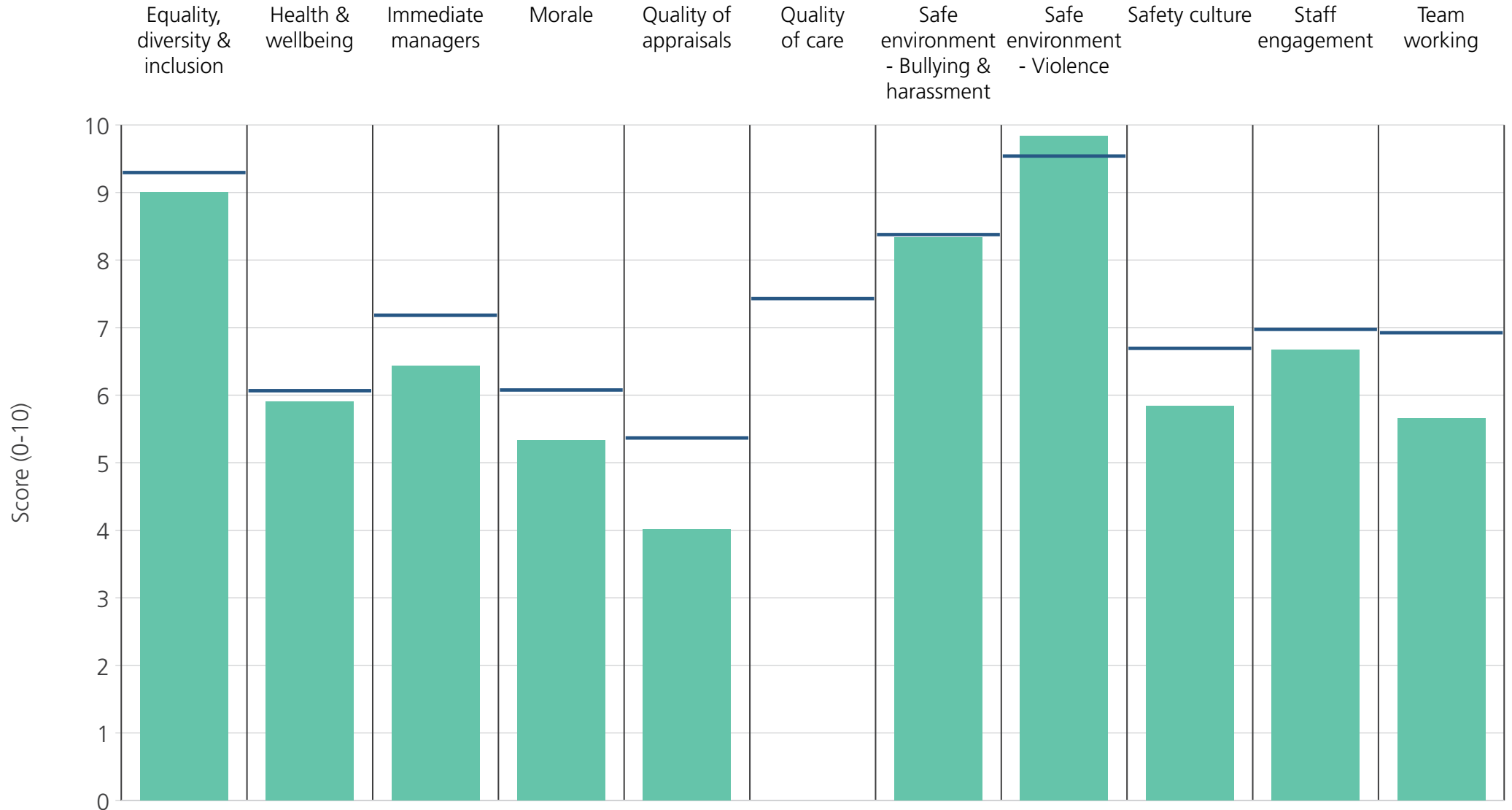
Directorate	9.5	7.0	7.2	5.9	5.5		9.4	9.9	6.3	6.6	6.1
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	27	27	27	27	26	2	27	26	27	28	28



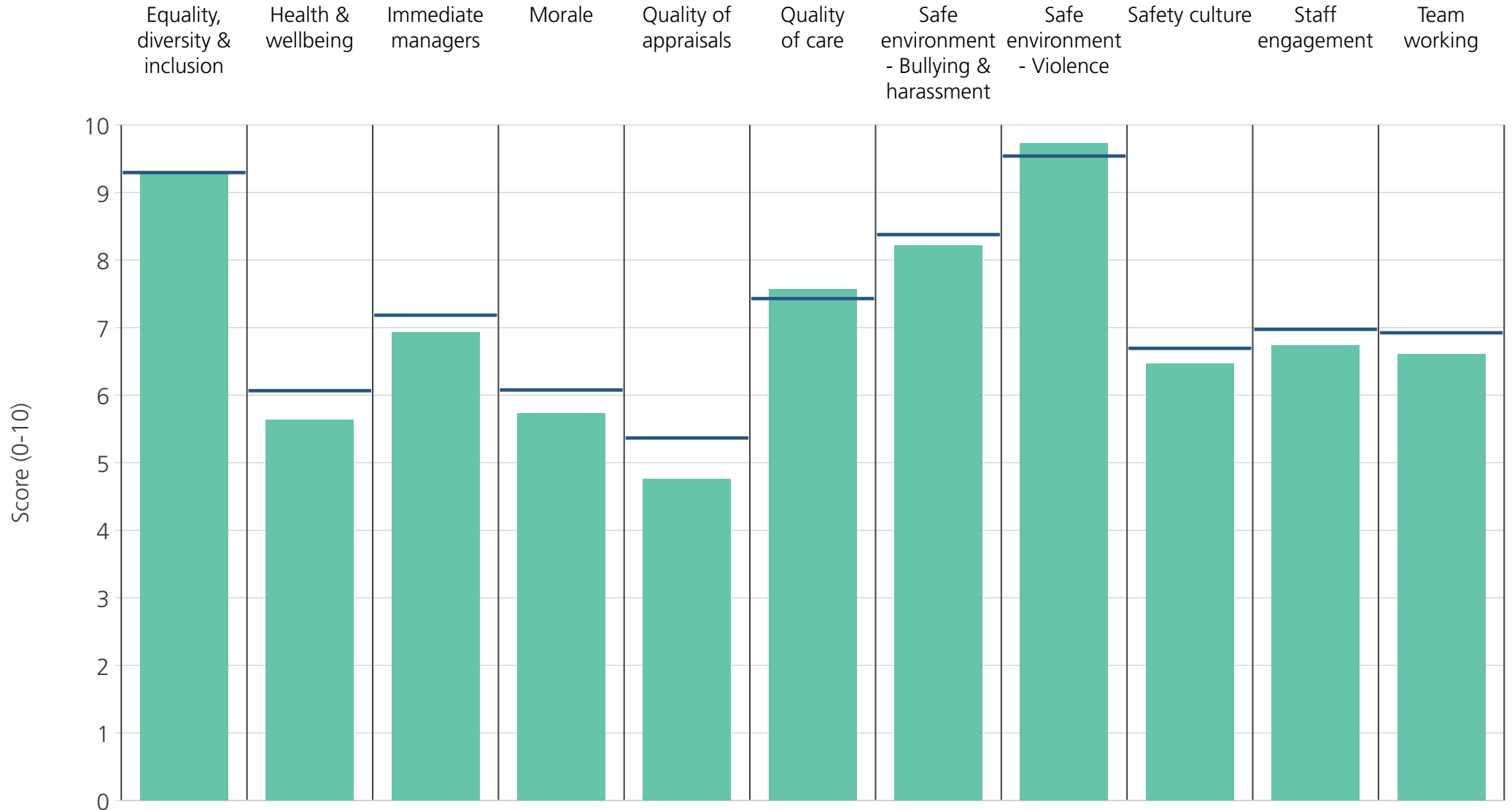
Directorate	9.0	6.3	7.4	6.3	5.3	7.5	8.2	9.2	6.8	7.1	7.4
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	170	170	169	168	155	158	168	168	170	170	169



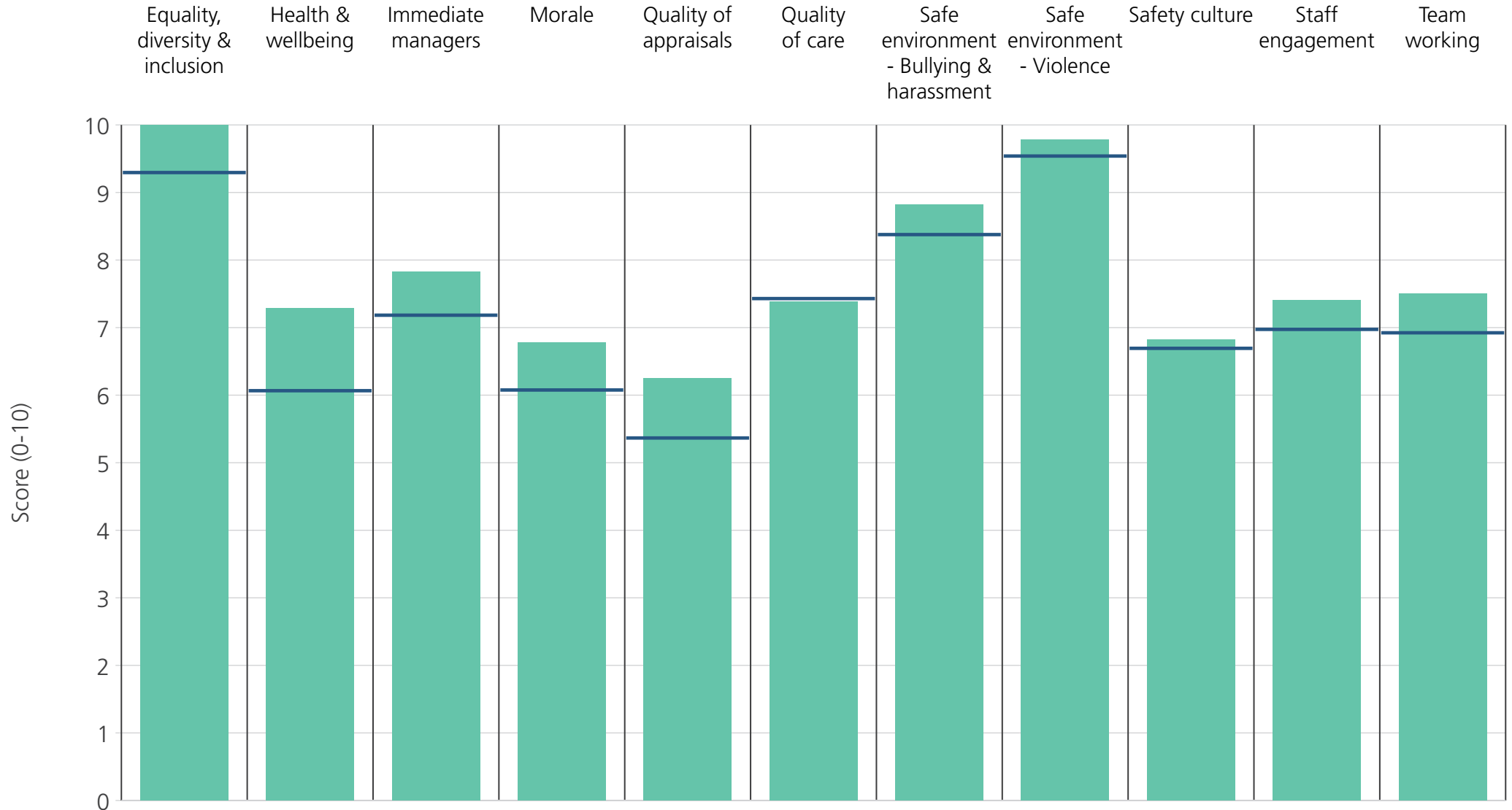
Directorate	9.7	7.4	8.0	6.7	6.2	7.6	9.6	9.9	6.6	7.3	7.3
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	70	70	70	69	69	18	70	68	70	70	70



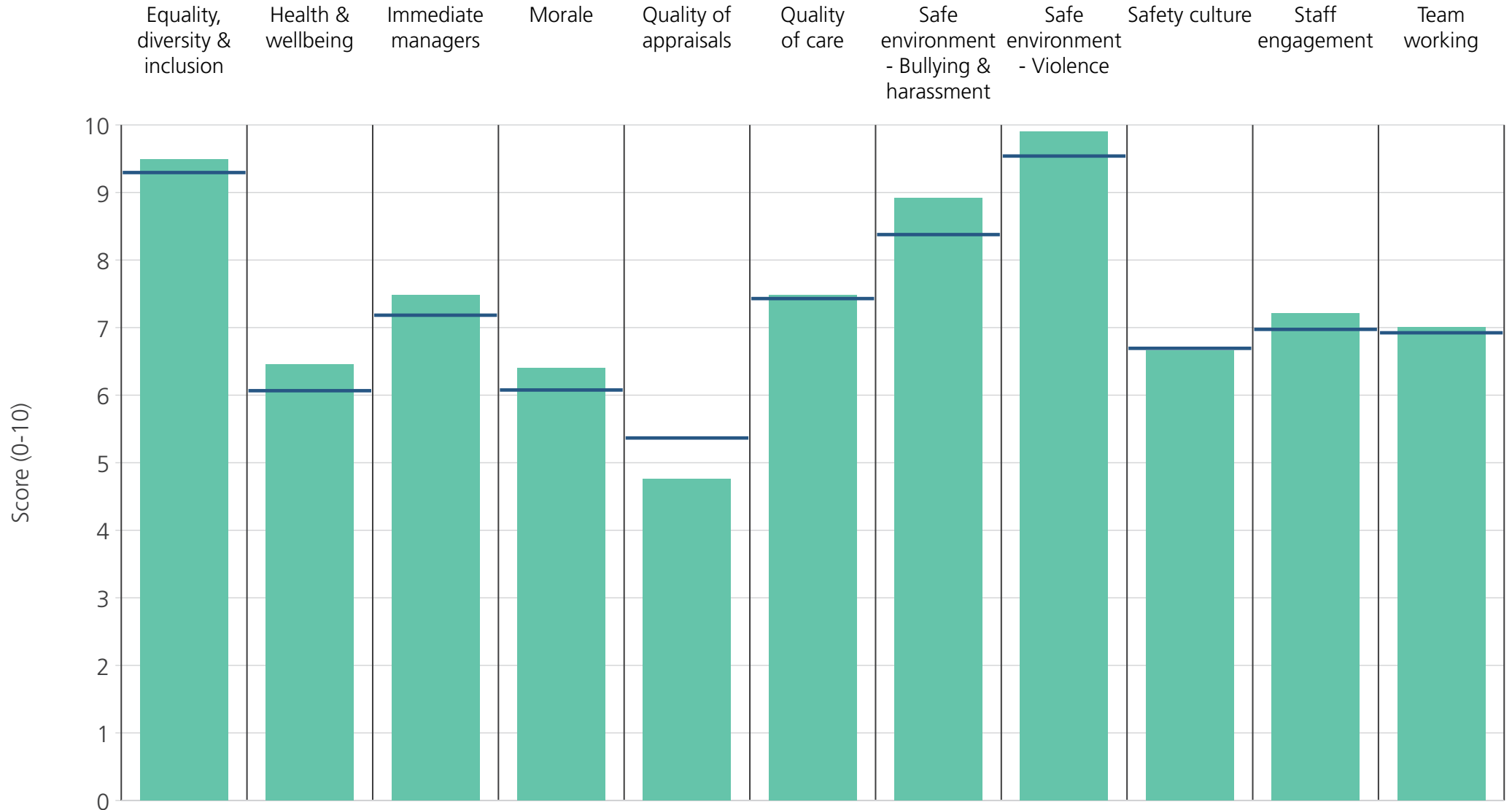
Directorate	9.0	5.9	6.4	5.3	4.0	7.4	8.3	9.8	5.8	6.7	5.7
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	20	20	20	19	14	7	20	20	20	20	19



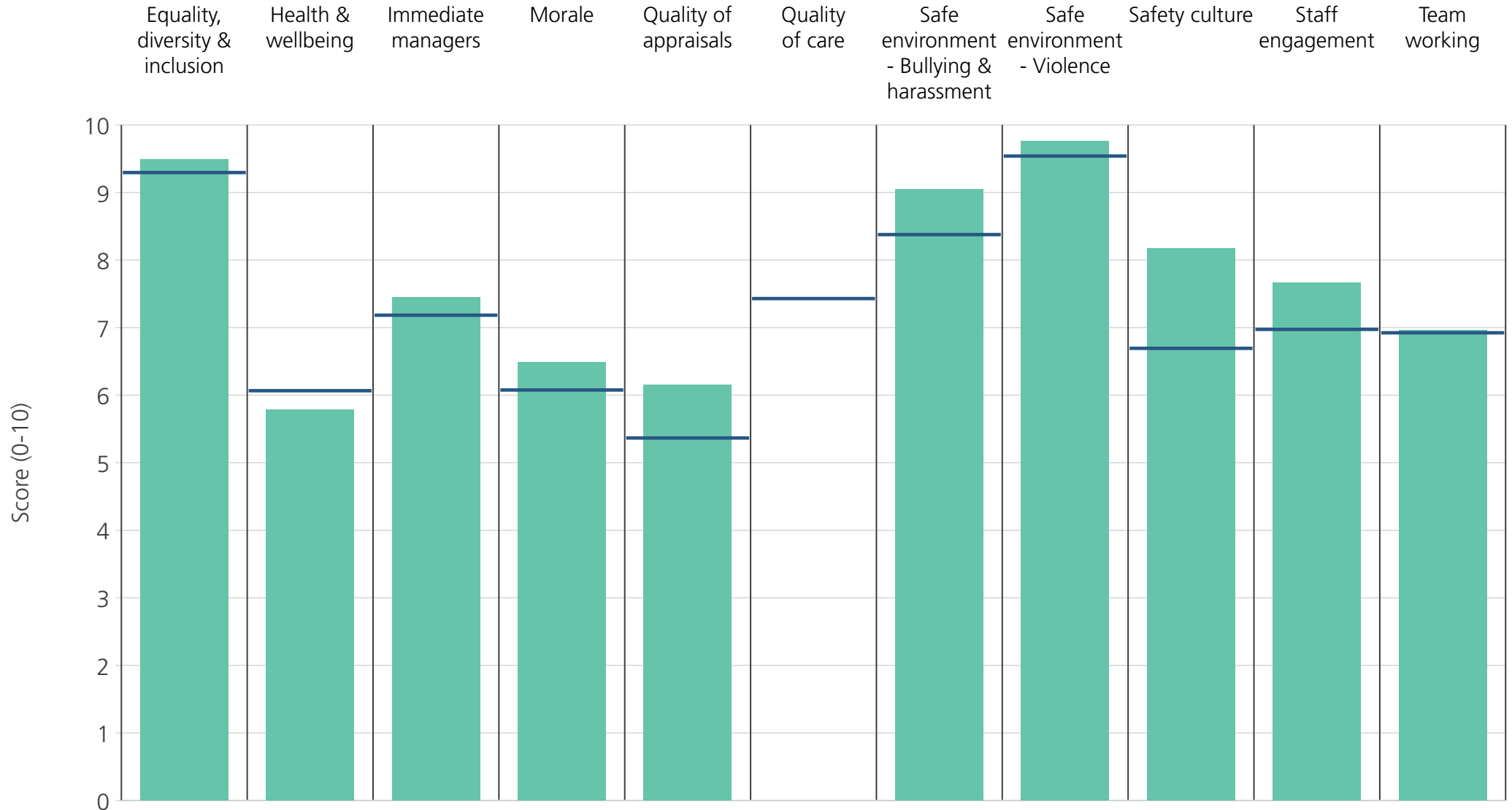
Directorate	9.3	5.6	6.9	5.7	4.8	7.6	8.2	9.7	6.5	6.7	6.6
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	352	353	354	348	327	324	352	346	352	356	352



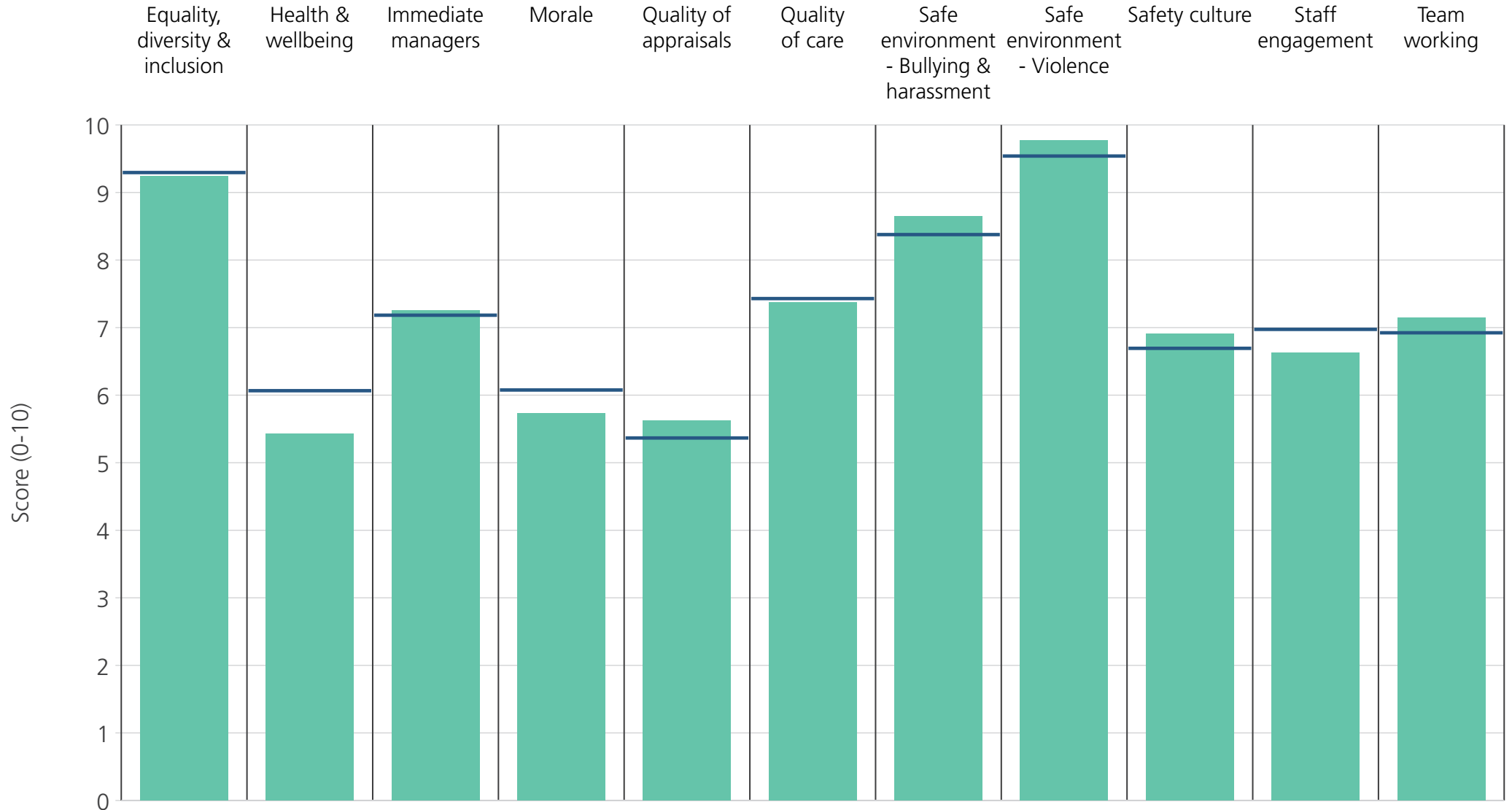
Directorate	10.0	7.3	7.8	6.8	6.3	7.4	8.8	9.8	6.8	7.4	7.5
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	31	31	31	31	29	26	31	30	31	31	31



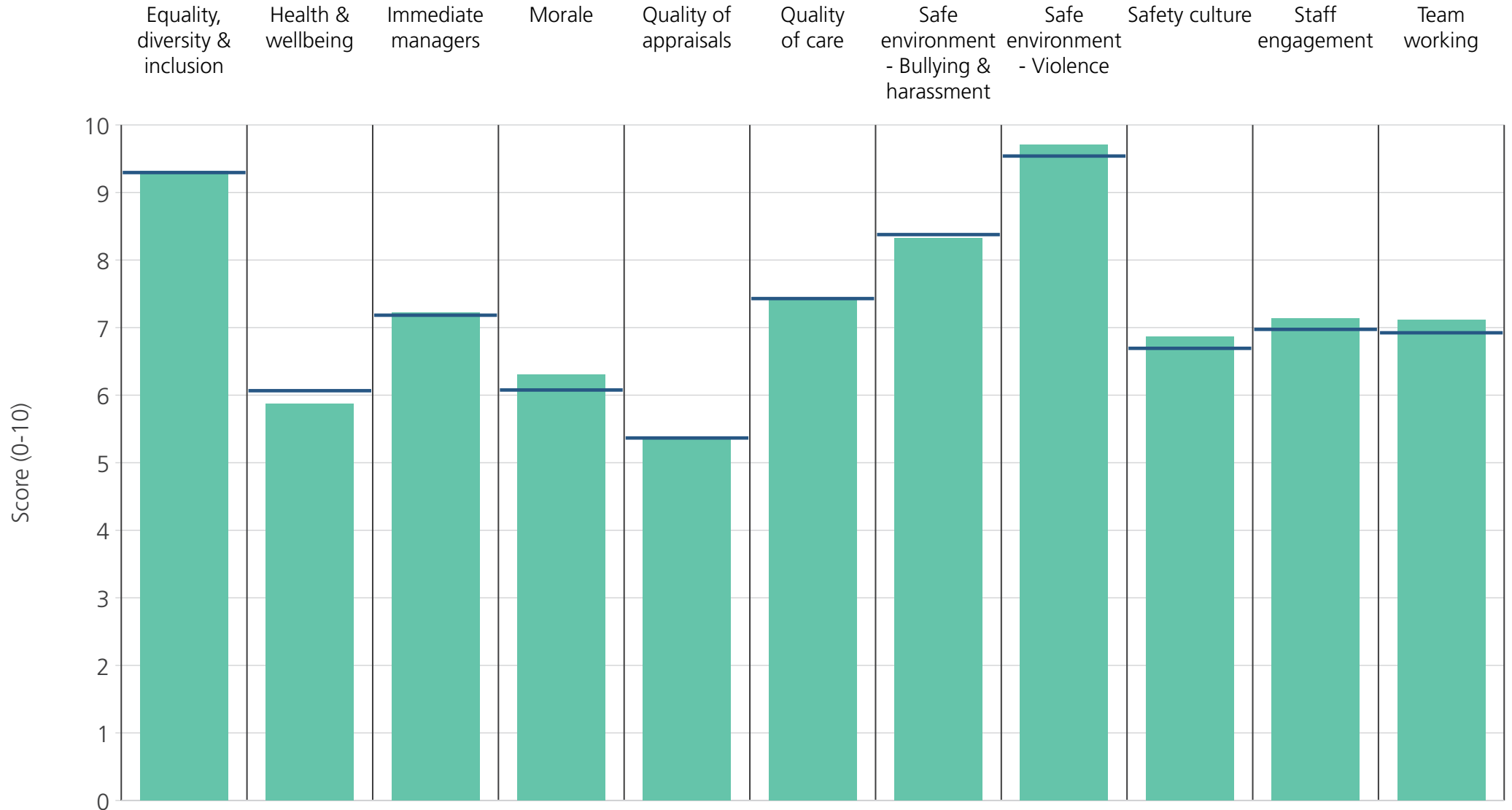
Directorate	9.5	6.5	7.5	6.4	4.8	7.5	8.9	9.9	6.7	7.2	7.0
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	34	34	34	34	31	24	34	34	34	34	33



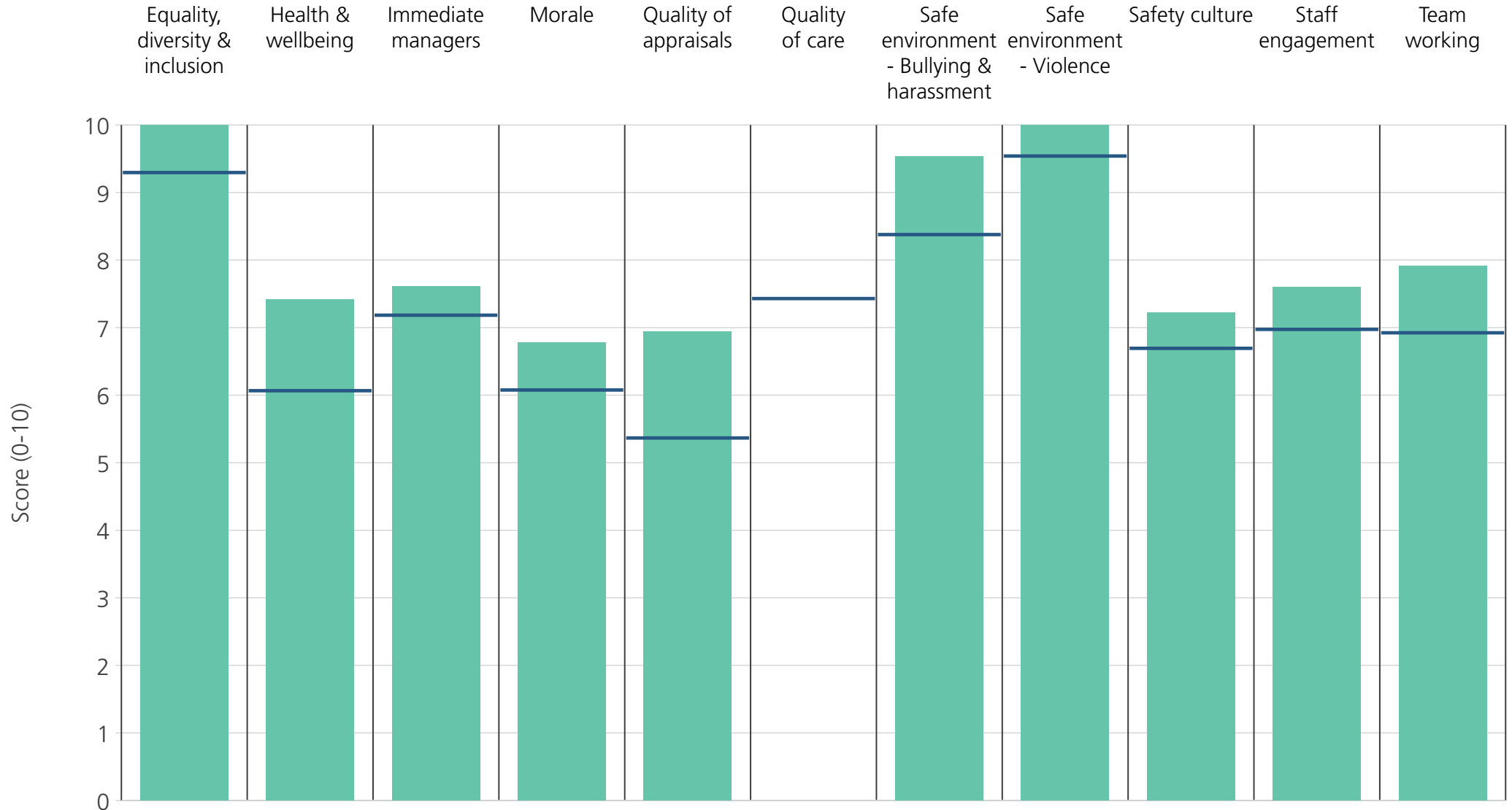
Directorate	9.5	5.8	7.4	6.5	6.2	7.4	9.0	9.8	8.2	7.7	7.0
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	13	14	14	13	13	8	14	14	13	14	14



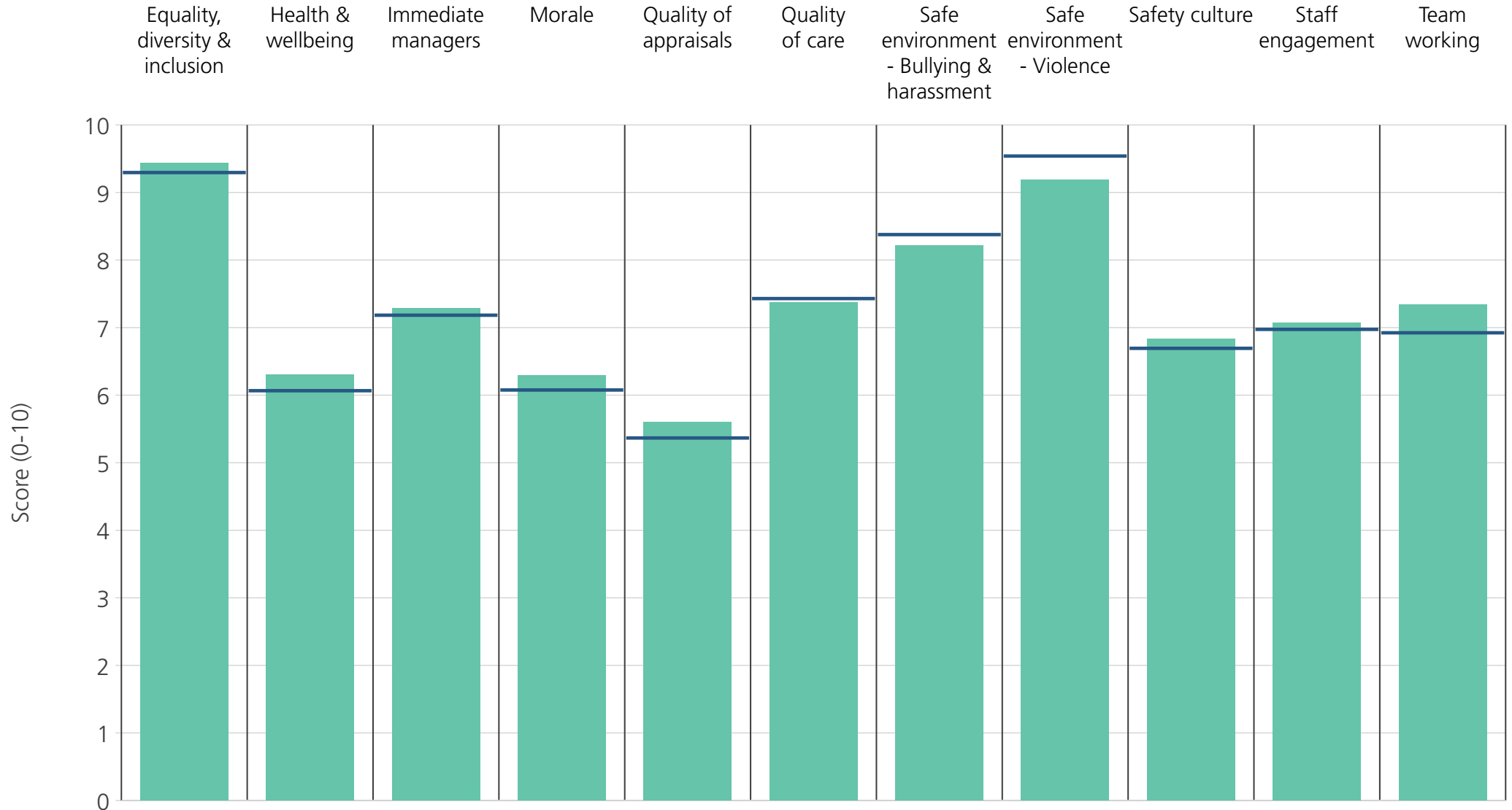
Directorate	9.2	5.4	7.3	5.7	5.6	7.4	8.6	9.8	6.9	6.6	7.2
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	103	103	102	104	95	92	102	101	102	104	100



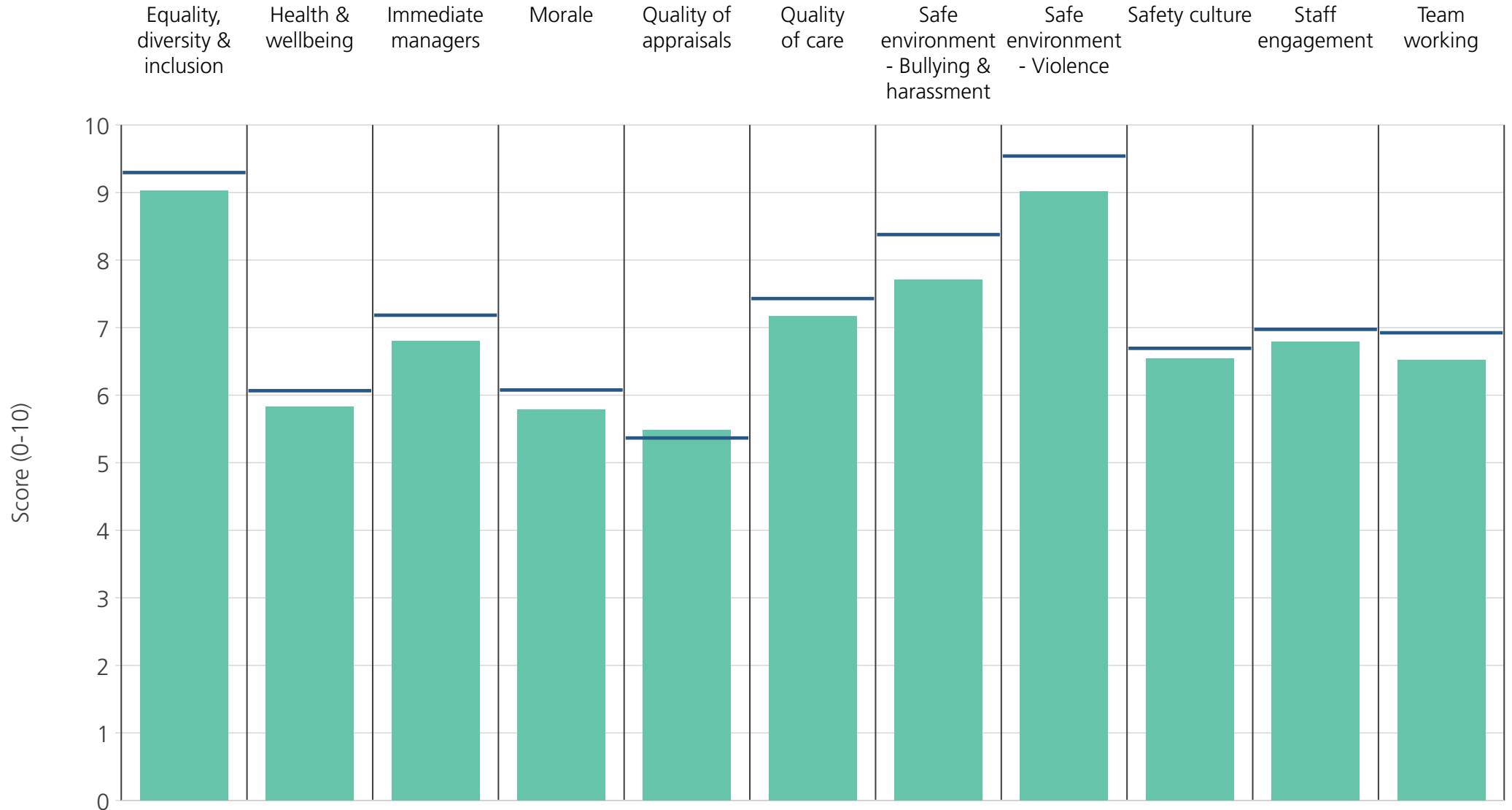
Directorate	9.3	5.9	7.2	6.3	5.4	7.4	8.3	9.7	6.9	7.1	7.1
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	191	193	194	190	183	177	192	190	191	197	196



Directorate	10.0	7.4	7.6	6.8	6.9		9.5	10.0	7.2	7.6	7.9
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	18	18	18	18	18	0	18	18	18	18	18



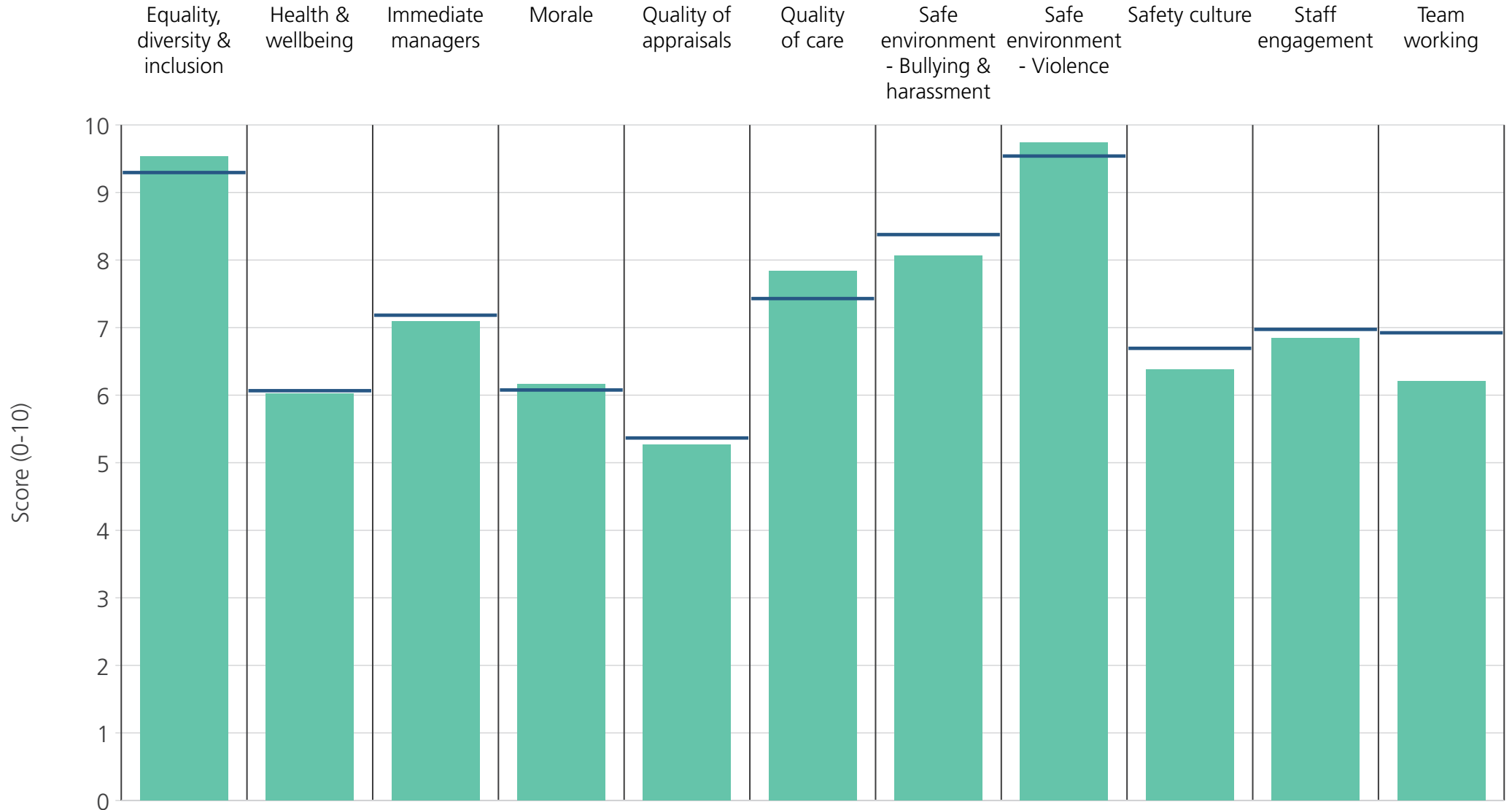
Directorate	9.4	6.3	7.3	6.3	5.6	7.4	8.2	9.2	6.8	7.1	7.3
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	101	101	101	101	93	85	101	101	101	101	96



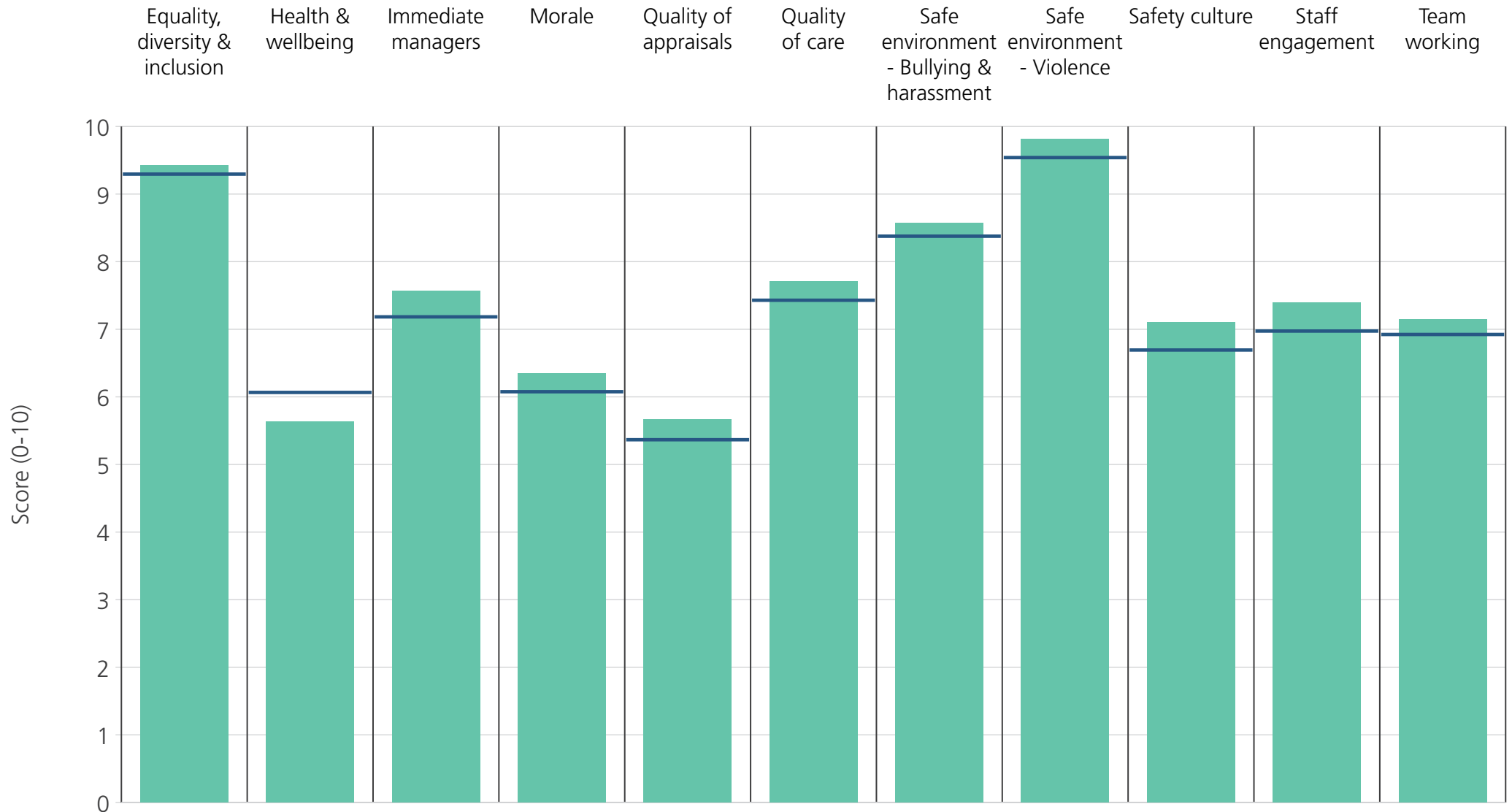
Directorate	9.0	5.8	6.8	5.8	5.5	7.2	7.7	9.0	6.5	6.8	6.5
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	201	201	202	201	177	184	200	201	201	203	199

Directorates 2

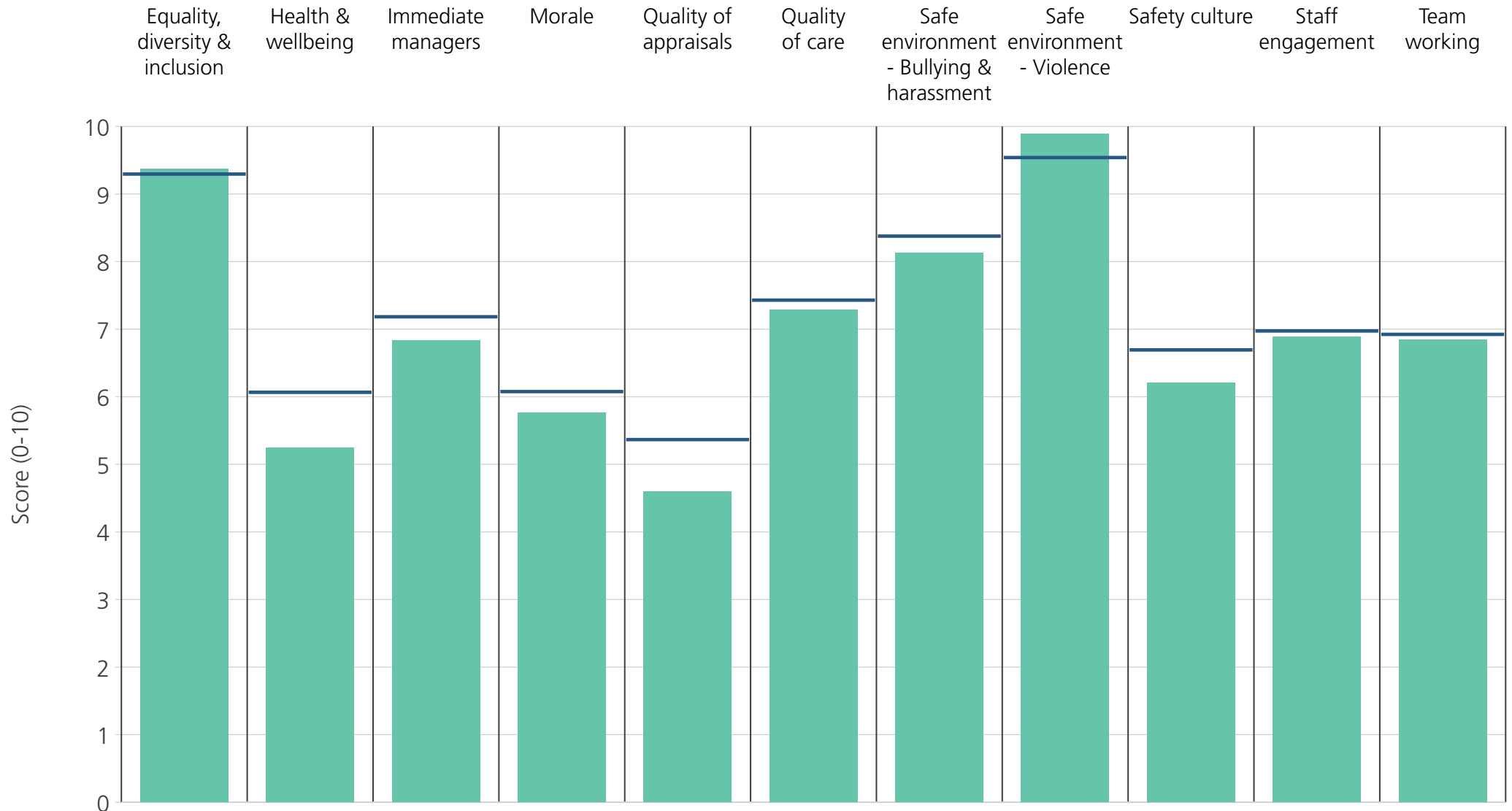
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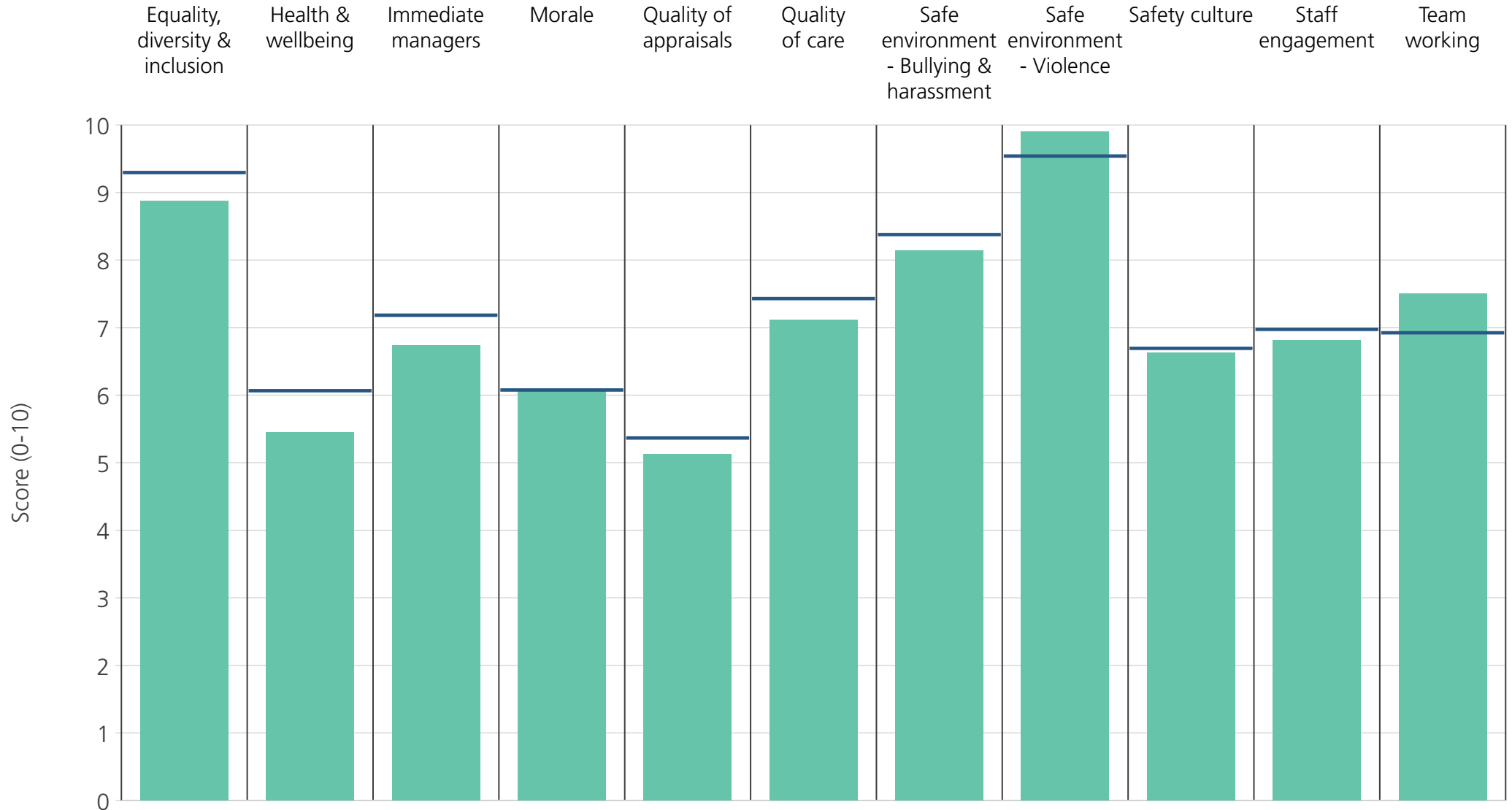
Directorate	9.5	6.0	7.1	6.2	5.3	7.8	8.1	9.7	6.4	6.8	6.2
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	83	83	83	82	71	78	82	82	83	83	80



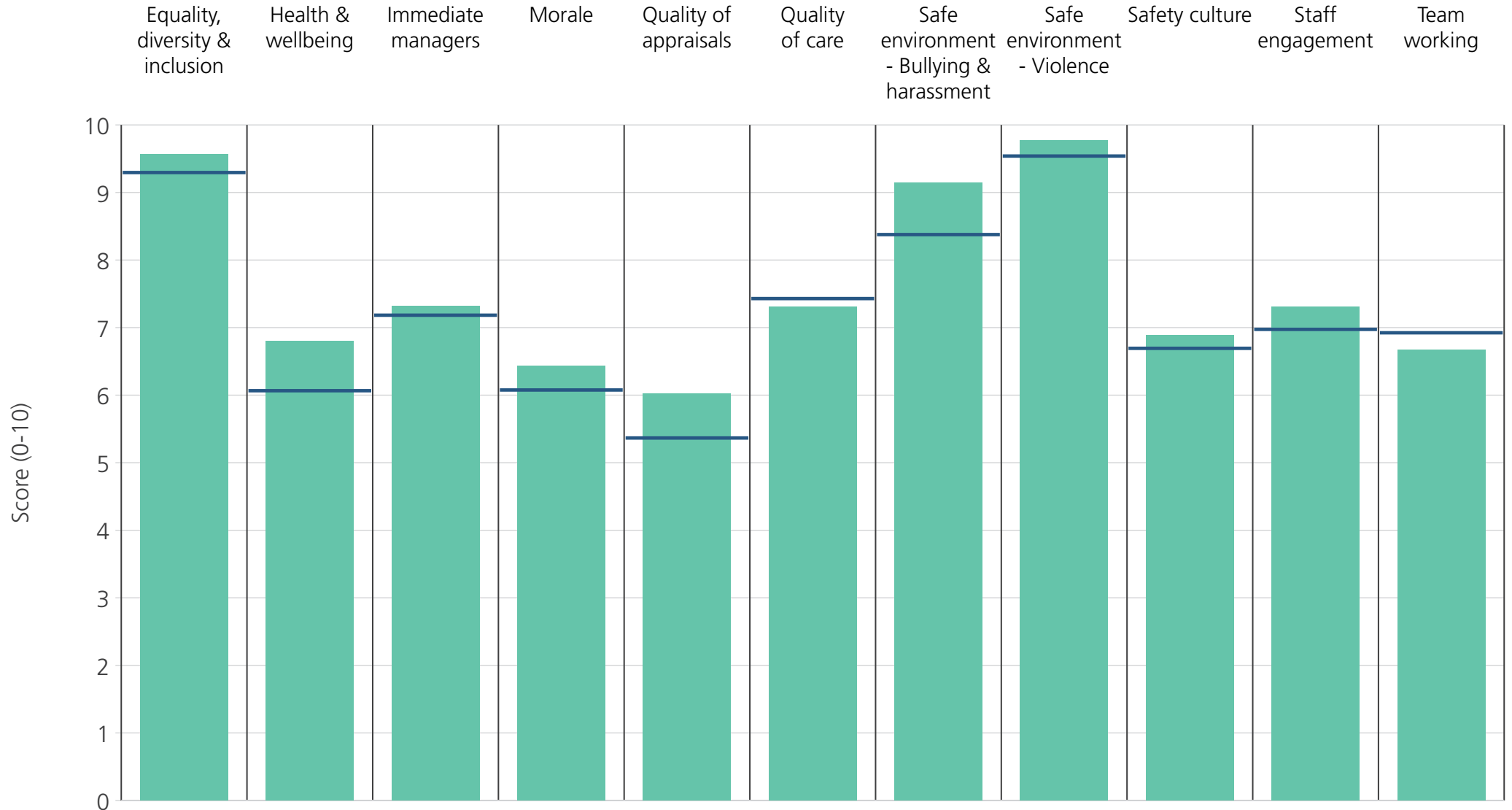
Directorate	9.4	5.6	7.6	6.3	5.7	7.7	8.6	9.8	7.1	7.4	7.1
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	70	69	70	69	69	67	69	70	70	72	71



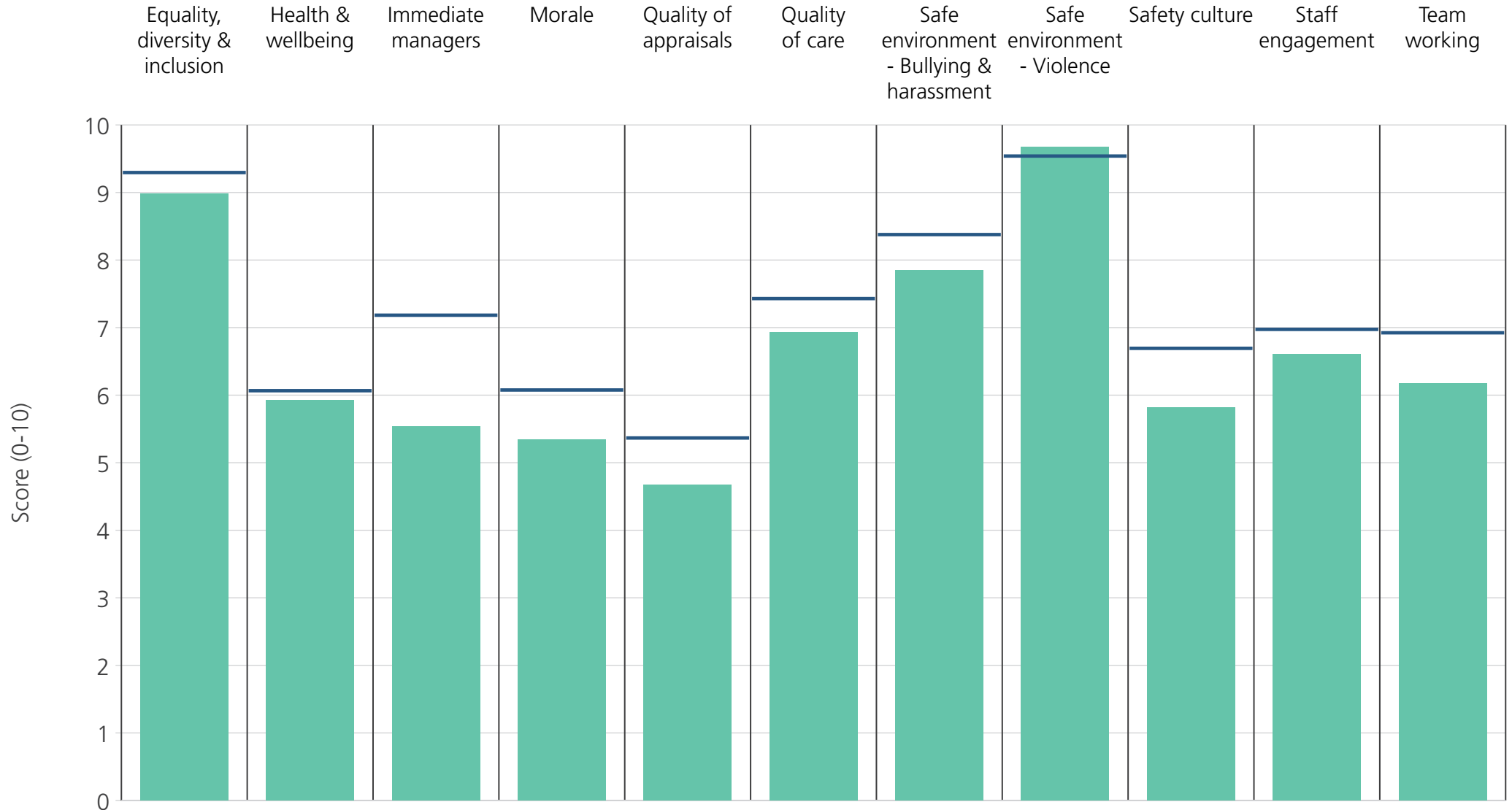
Directorate	9.4	5.2	6.8	5.8	4.6	7.3	8.1	9.9	6.2	6.9	6.8
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	88	89	89	87	85	85	88	87	88	90	90



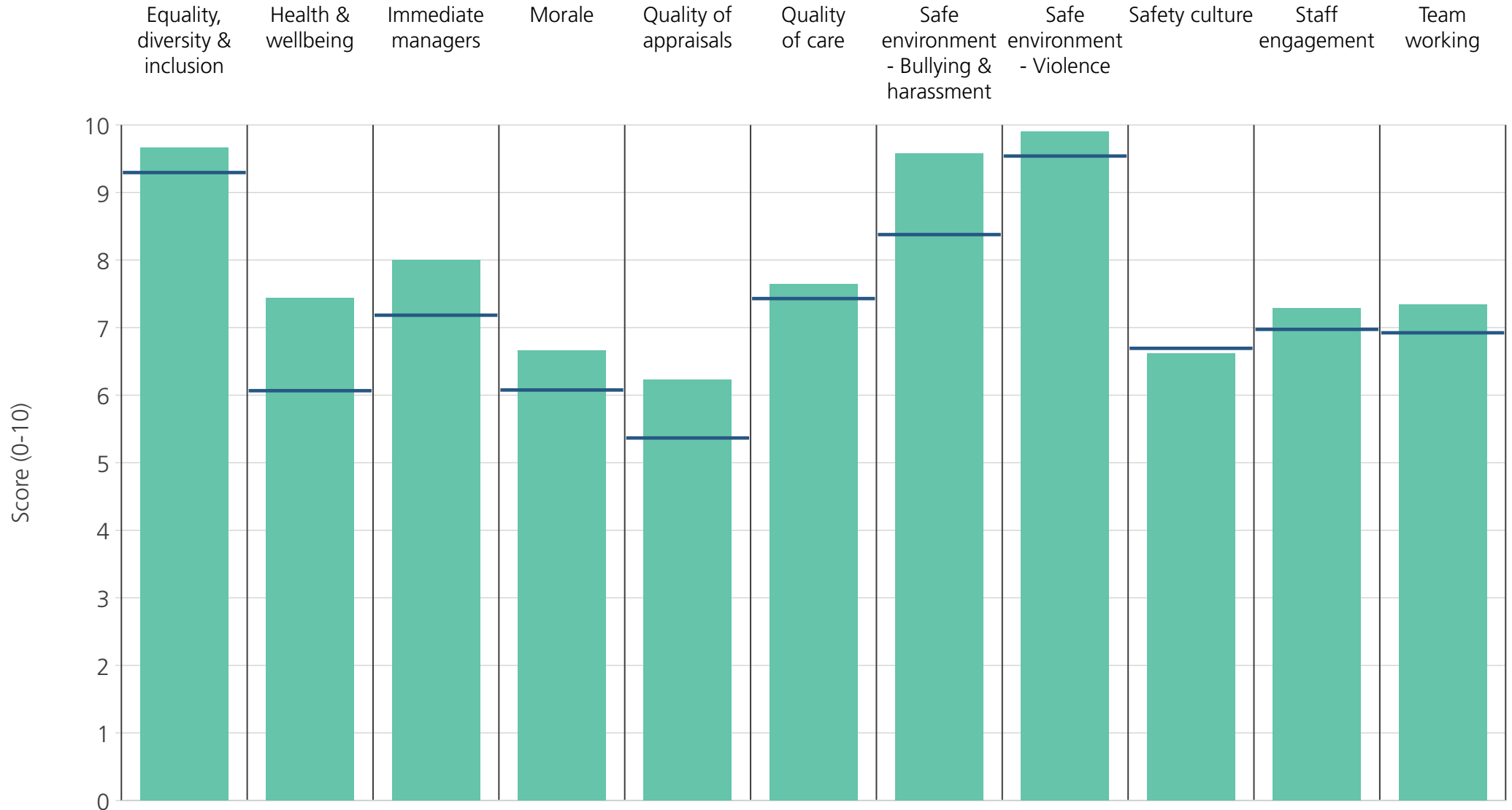
Directorate	8.9	5.4	6.7	6.1	5.1	7.1	8.1	9.9	6.6	6.8	7.5
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	34	34	34	32	31	31	34	34	33	34	34



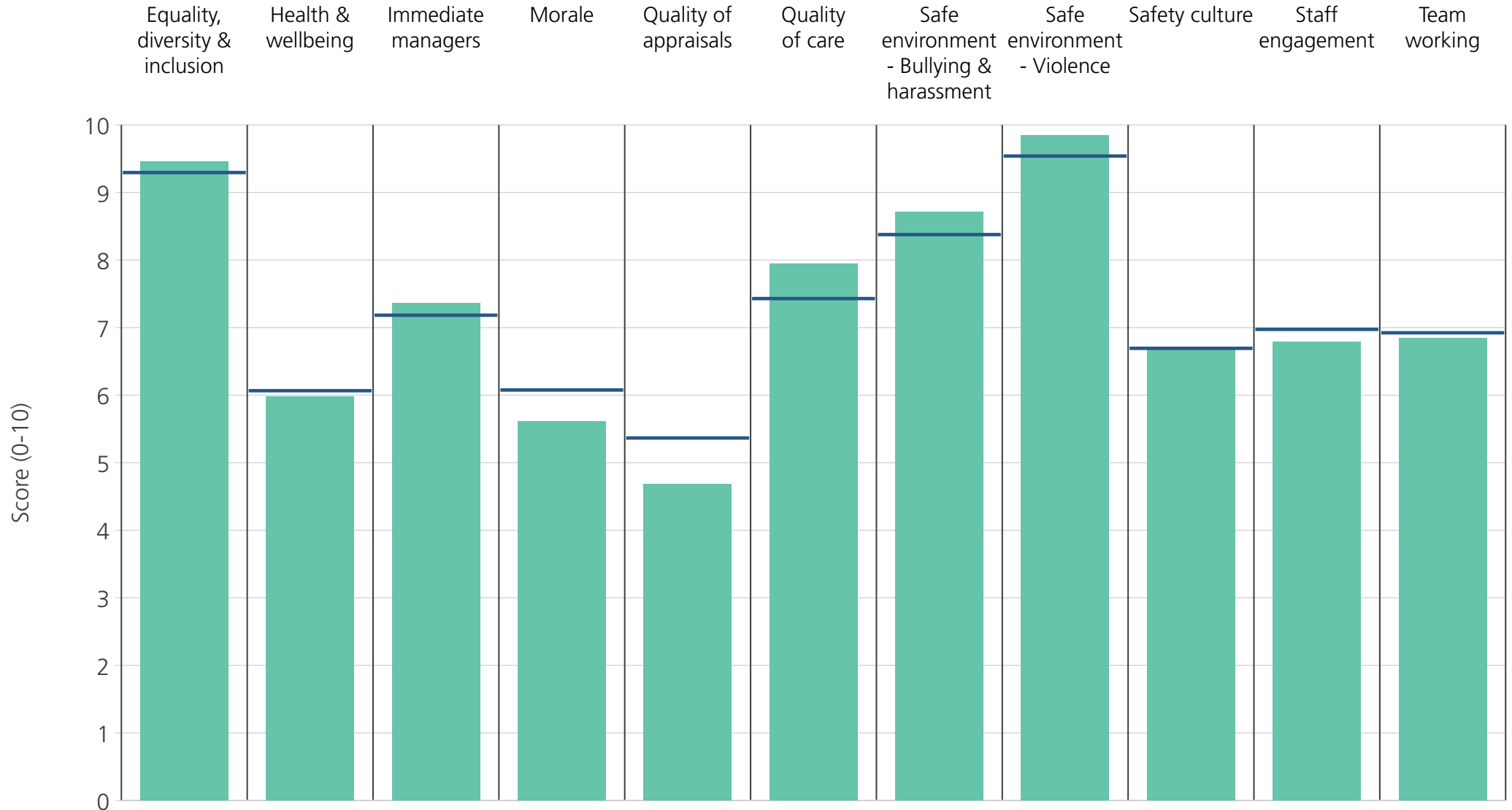
Directorate	9.6	6.8	7.3	6.4	6.0	7.3	9.1	9.8	6.9	7.3	6.7
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	129	131	131	128	106	48	130	129	129	132	130



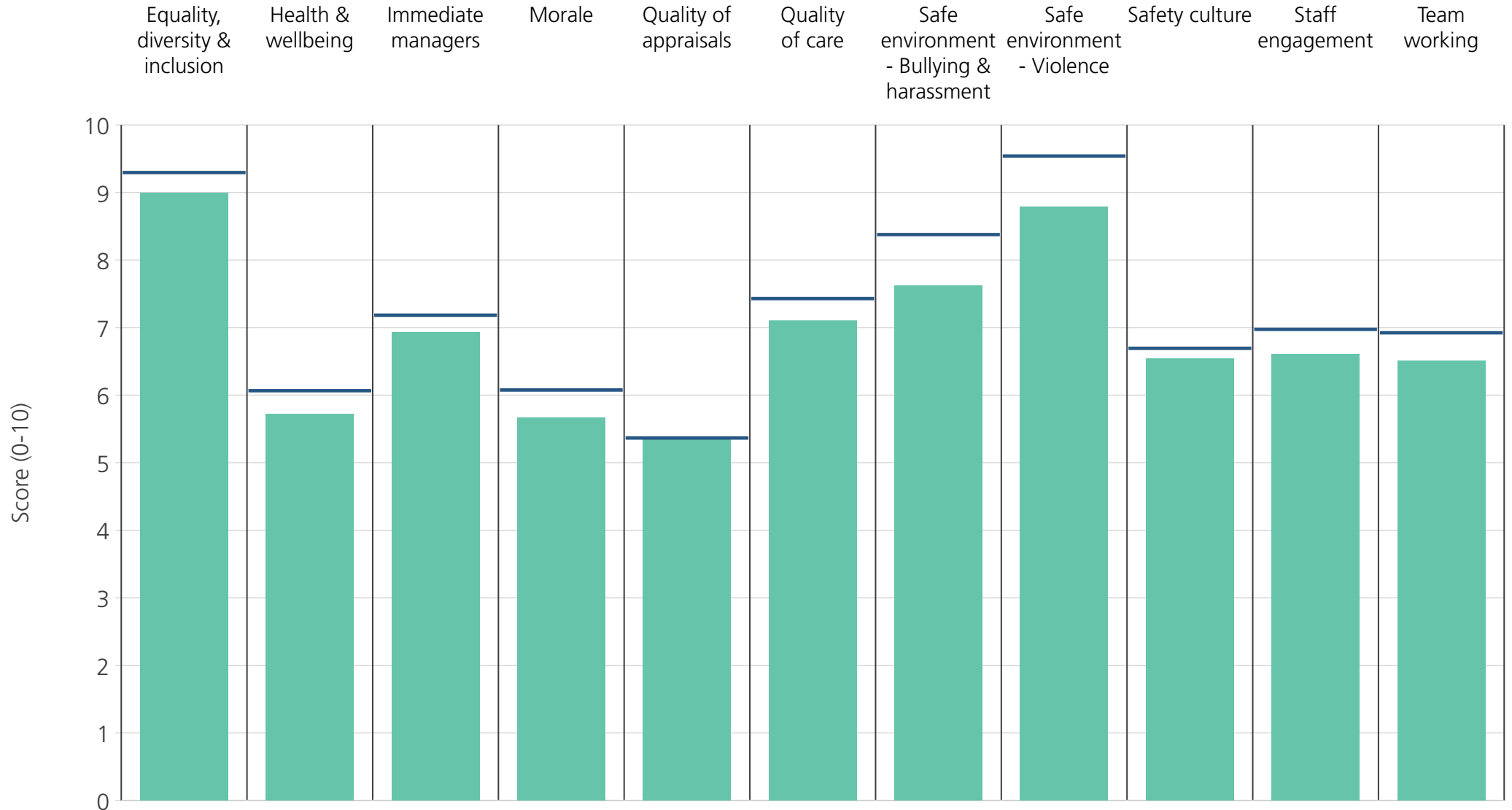
Directorate	9.0	5.9	5.5	5.3	4.7	6.9	7.8	9.7	5.8	6.6	6.2
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	31	31	31	31	27	28	31	31	31	31	31



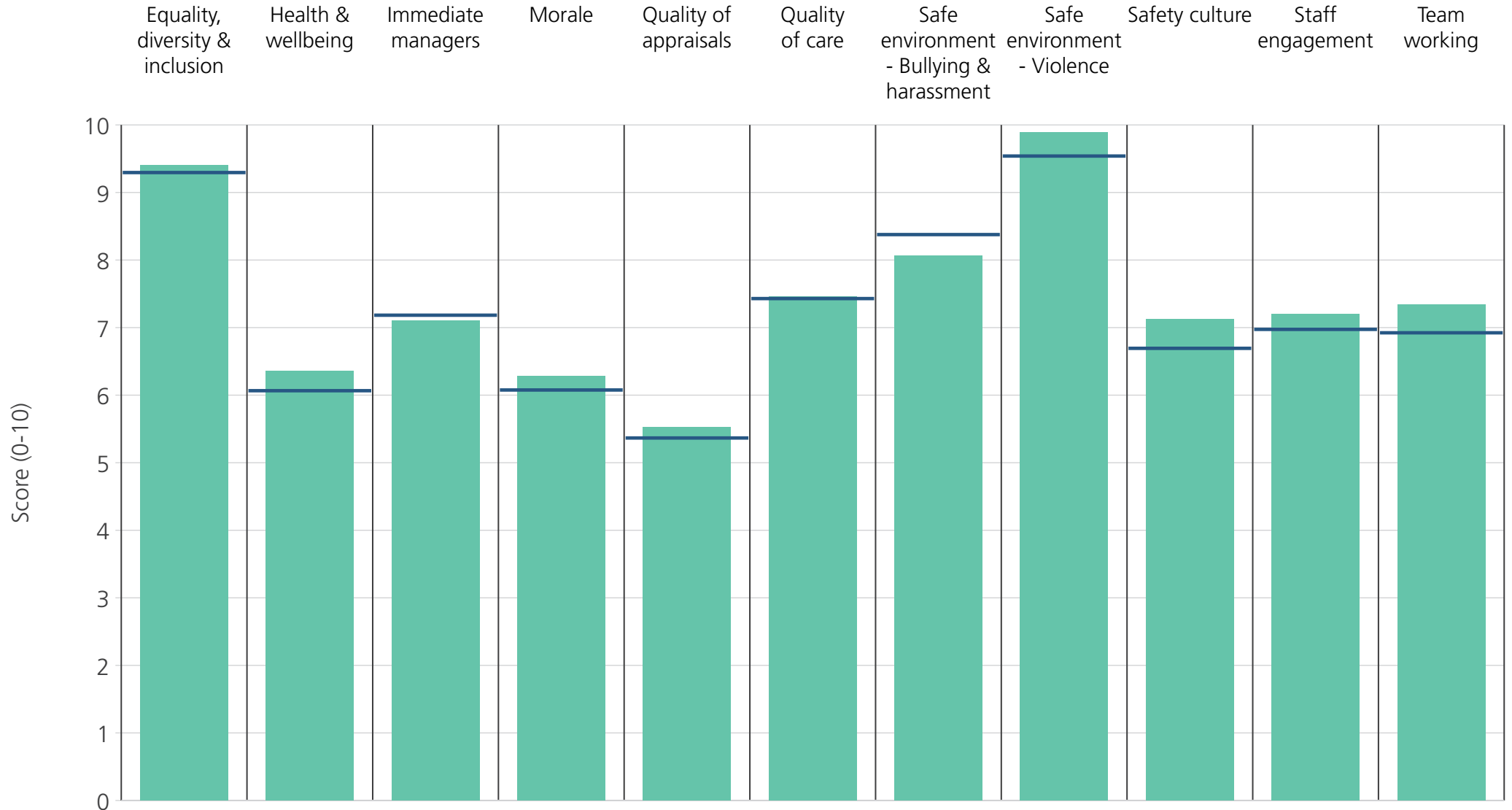
Directorate	9.7	7.4	8.0	6.7	6.2	7.6	9.6	9.9	6.6	7.3	7.3
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	70	70	70	69	69	18	70	68	70	70	70



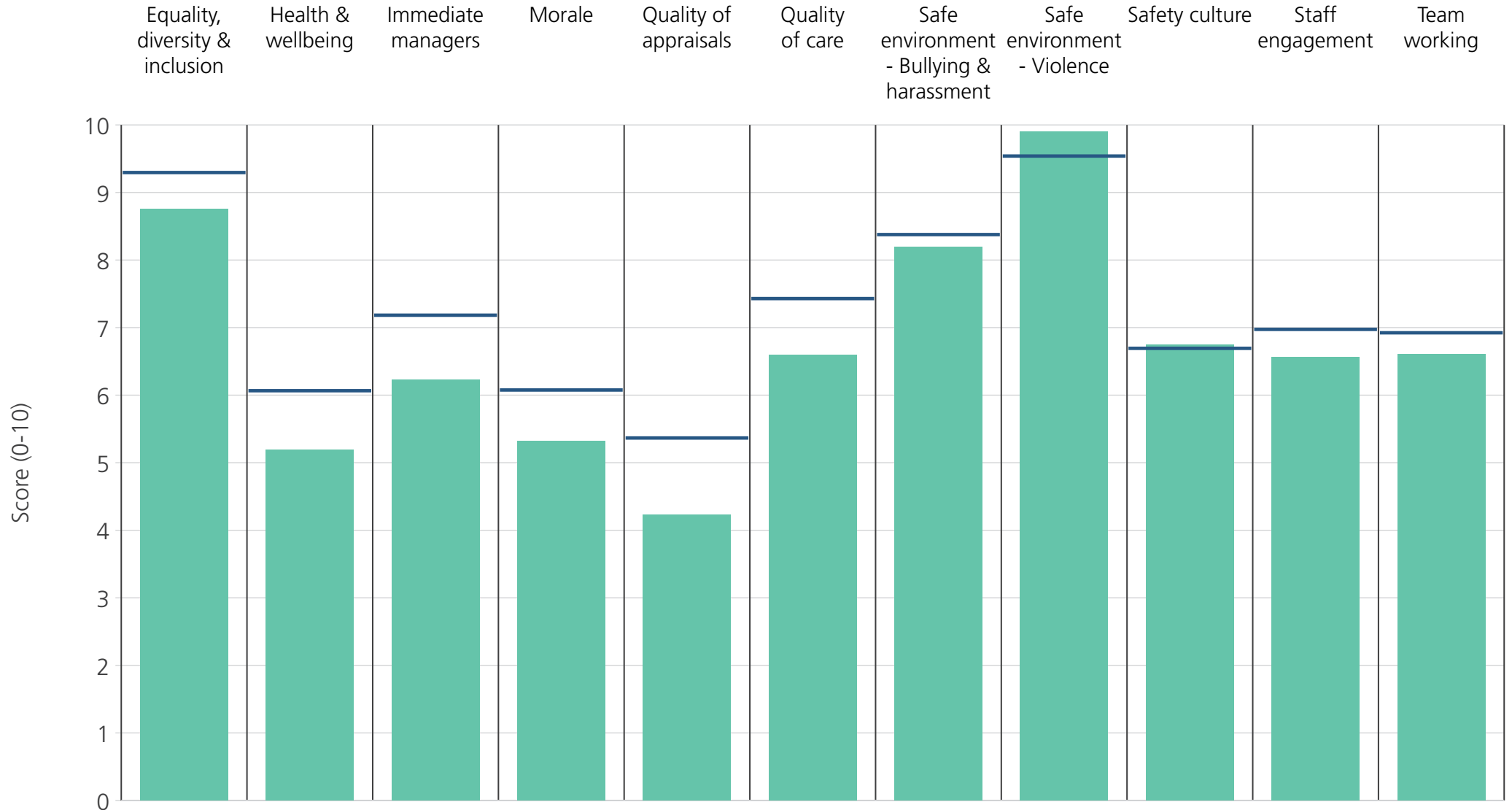
Directorate	9.5	6.0	7.4	5.6	4.7	7.9	8.7	9.9	6.7	6.8	6.8
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	116	116	116	114	110	109	116	112	115	117	116



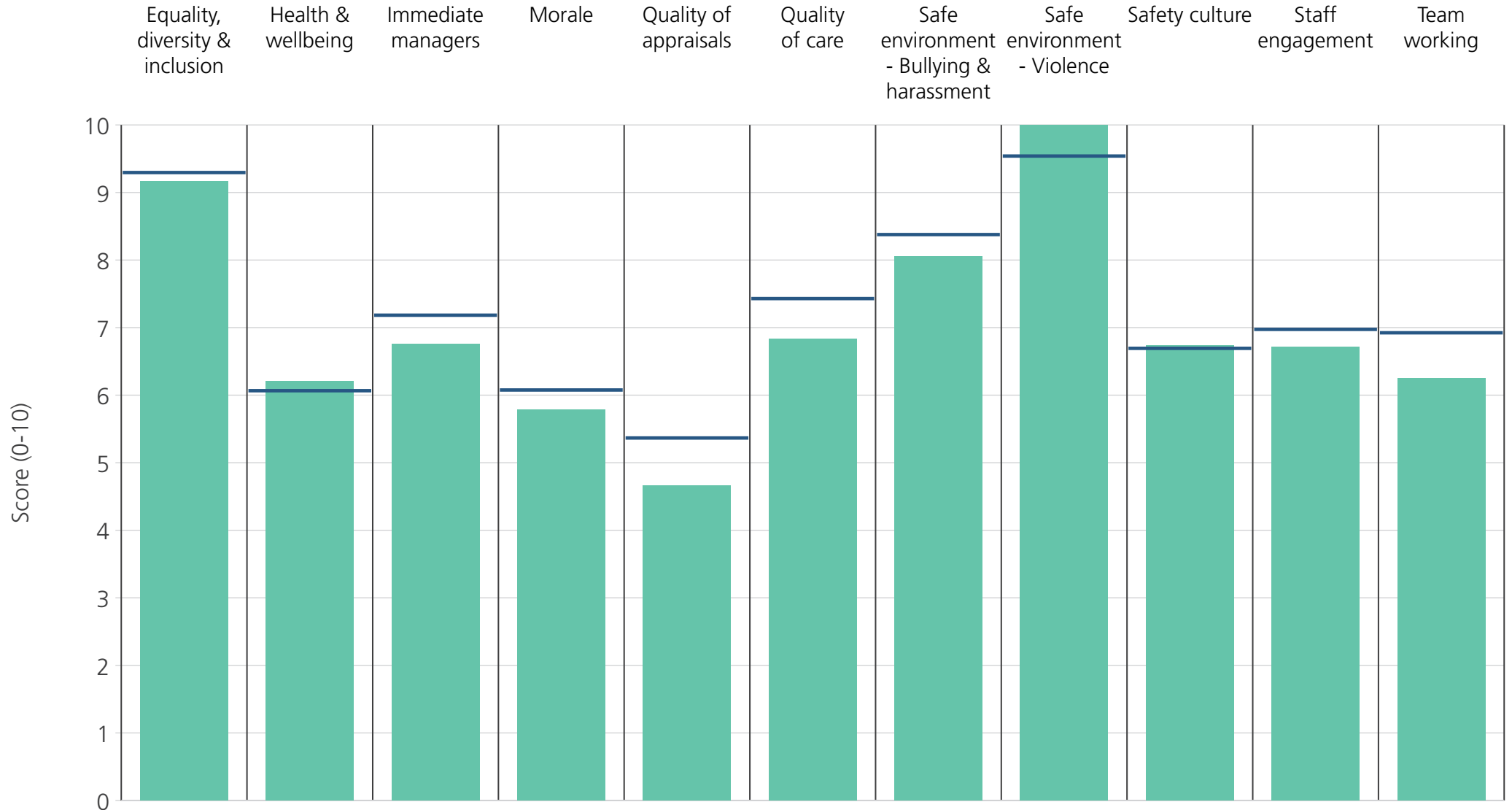
Directorate	9.0	5.7	6.9	5.7	5.4	7.1	7.6	8.8	6.5	6.6	6.5
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	149	149	150	149	130	136	148	150	149	151	148



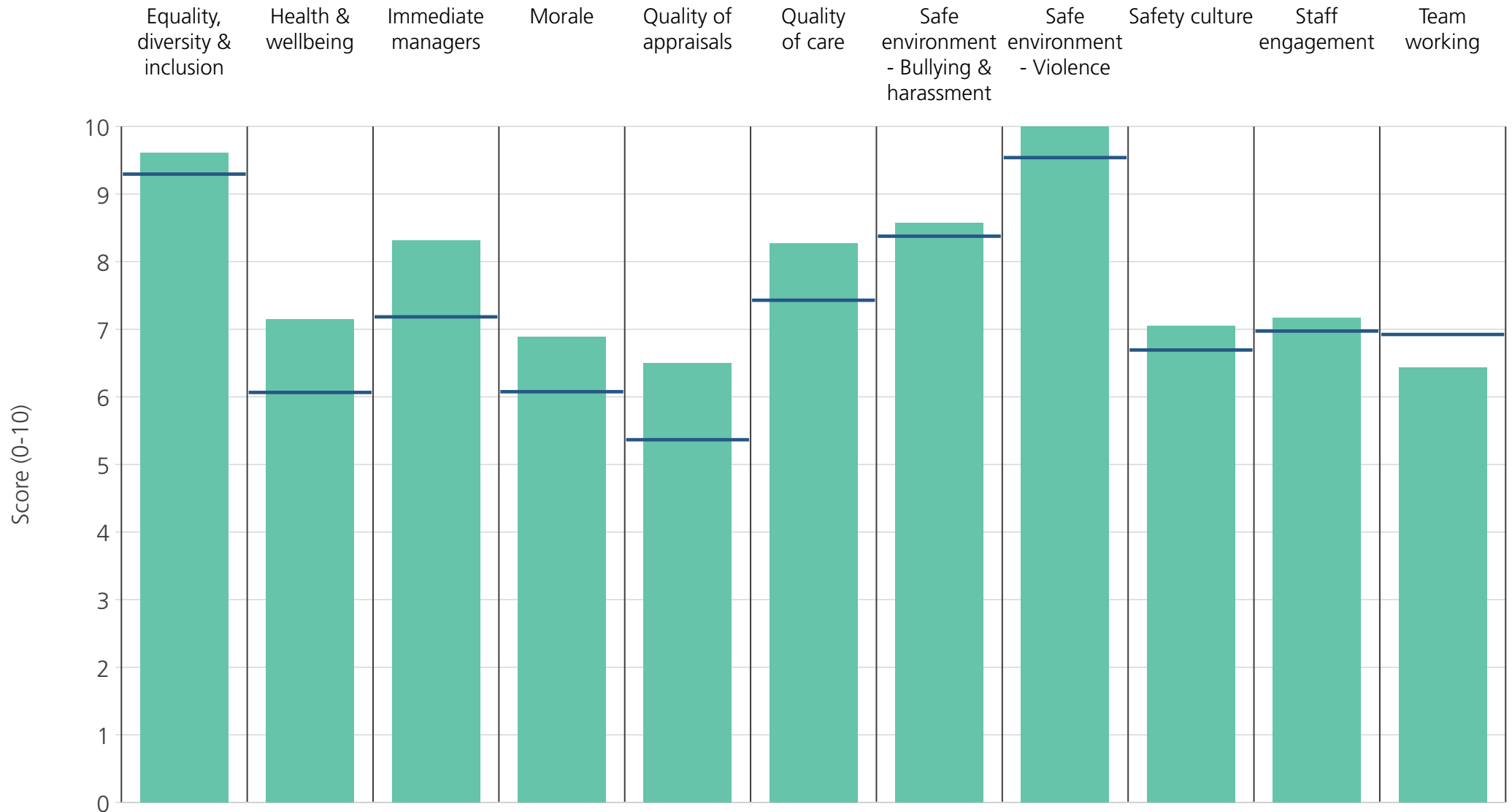
Directorate	9.4	6.4	7.1	6.3	5.5	7.5	8.1	9.9	7.1	7.2	7.3
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	31	31	30	31	31	22	31	30	31	31	31



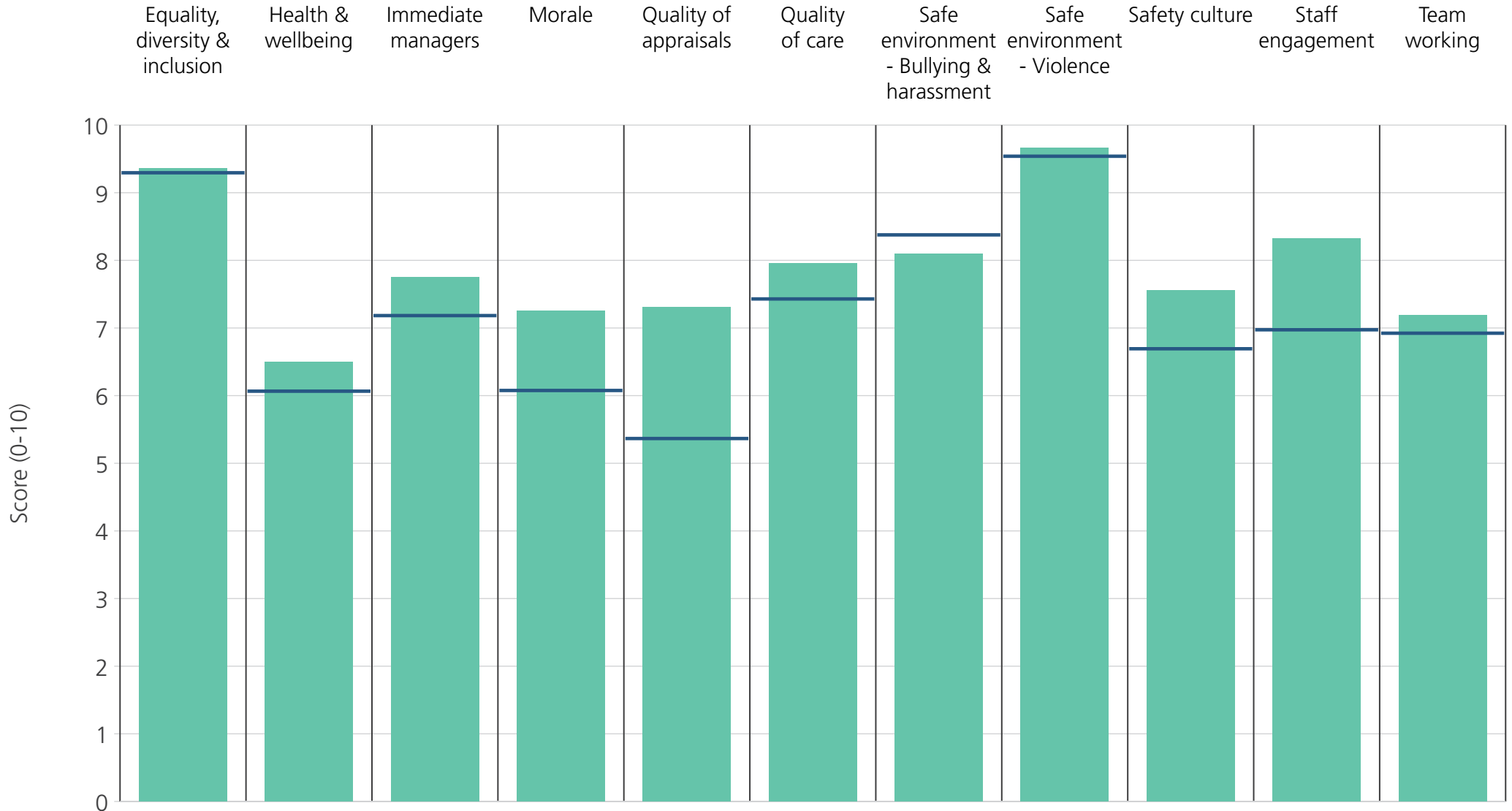
Directorate	8.8	5.2	6.2	5.3	4.2	6.6	8.2	9.9	6.8	6.6	6.6
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	34	35	35	34	34	23	35	35	35	35	35



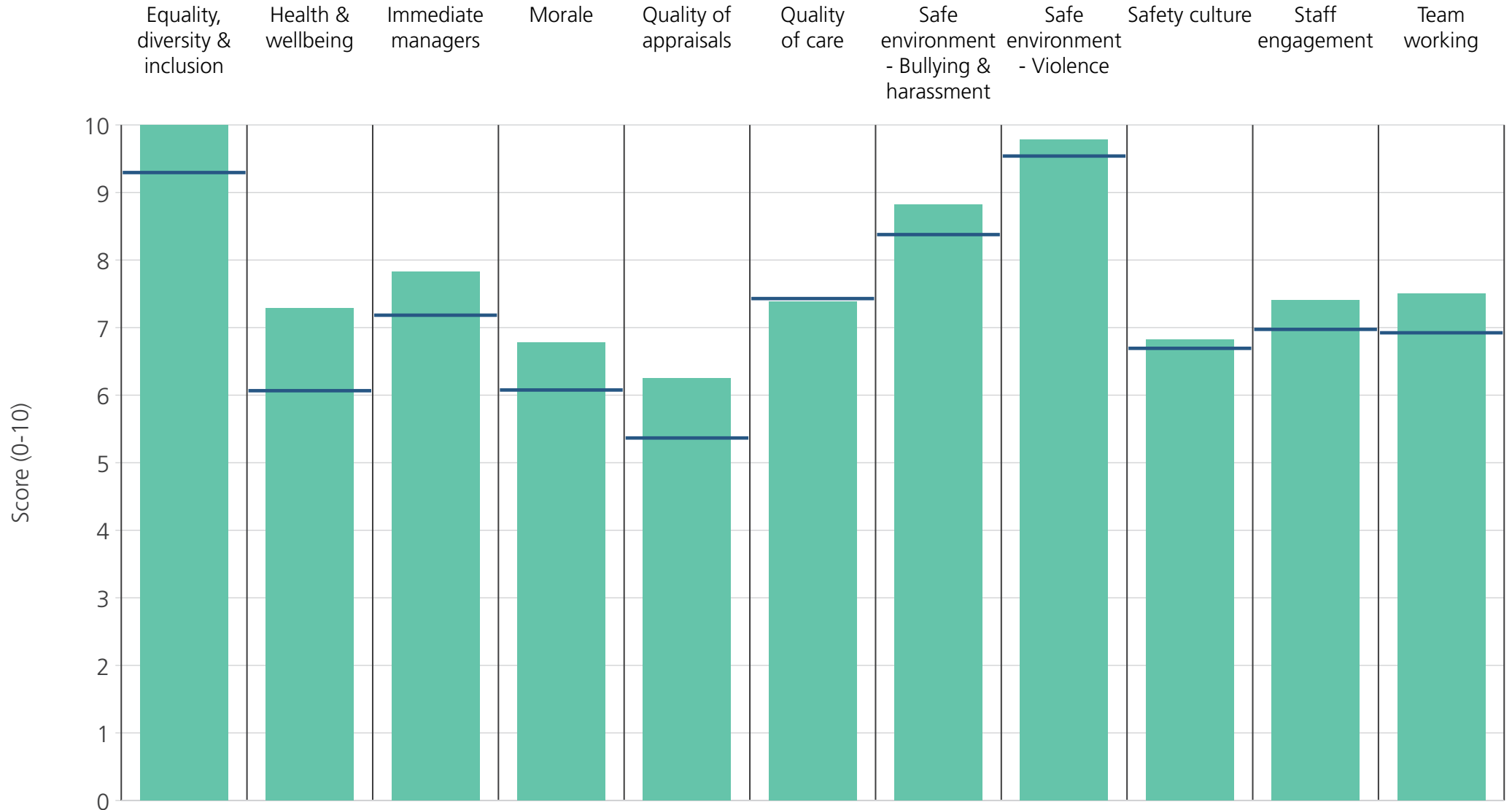
Directorate	9.2	6.2	6.8	5.8	4.7	6.8	8.1	10.0	6.7	6.7	6.3
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	24	24	24	24	23	15	24	24	24	24	24



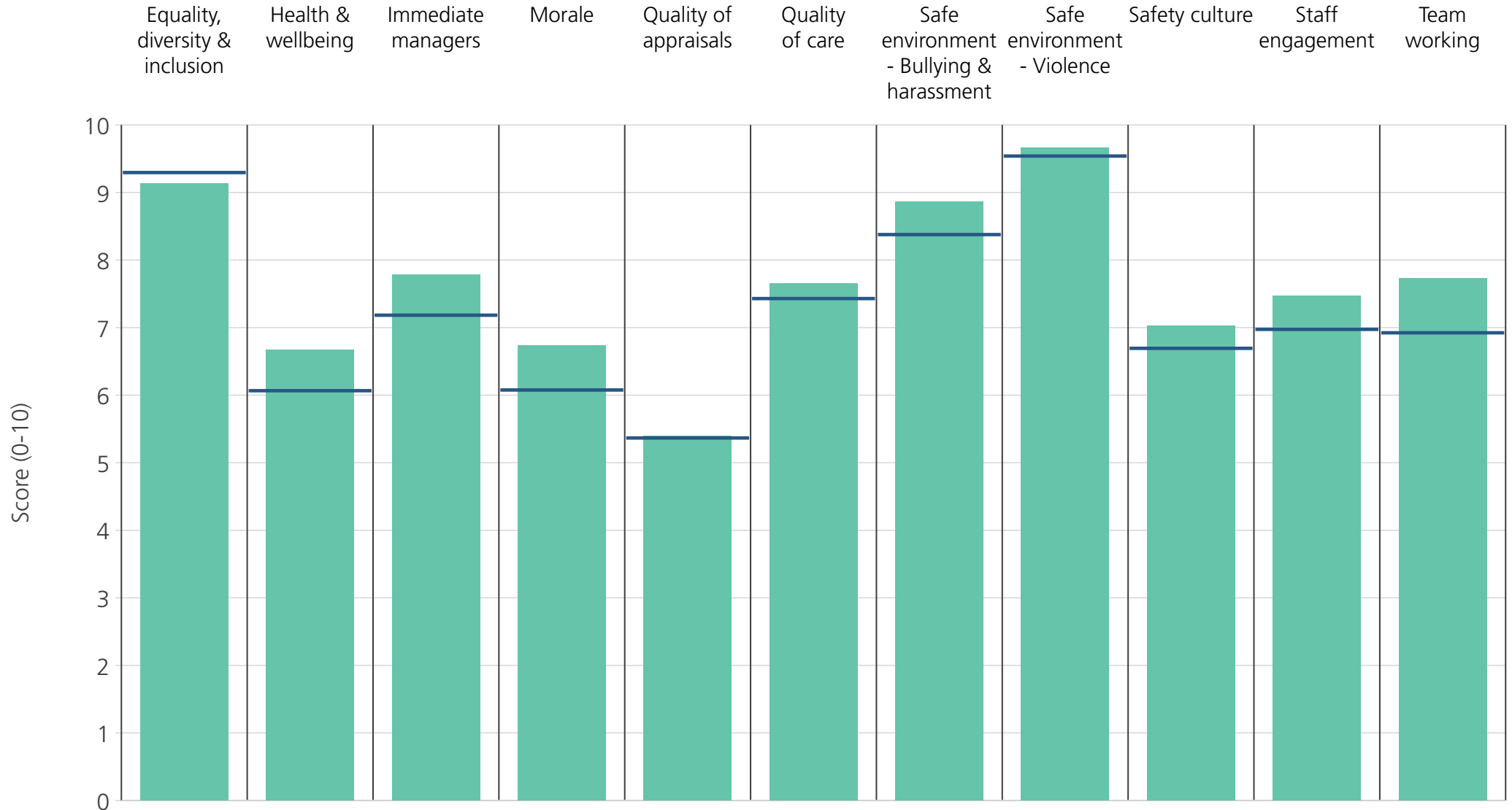
Directorate	9.6	7.1	8.3	6.9	6.5	8.3	8.6	10.0	7.0	7.2	6.4
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	21	21	21	21	20	12	21	21	21	21	20



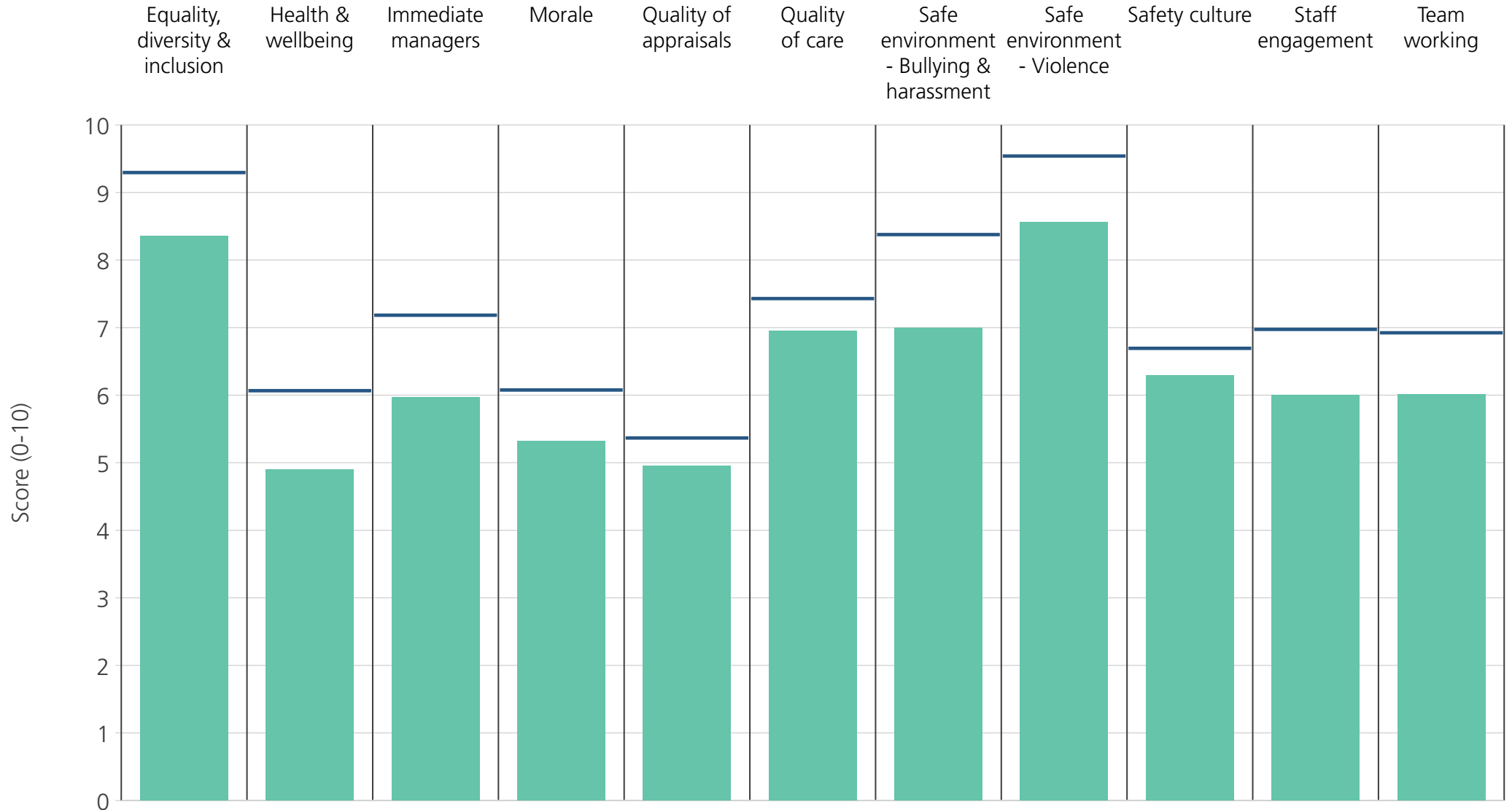
Directorate	9.4	6.5	7.7	7.3	7.3	8.0	8.1	9.7	7.6	8.3	7.2
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	21	21	21	21	20	20	21	20	21	21	20



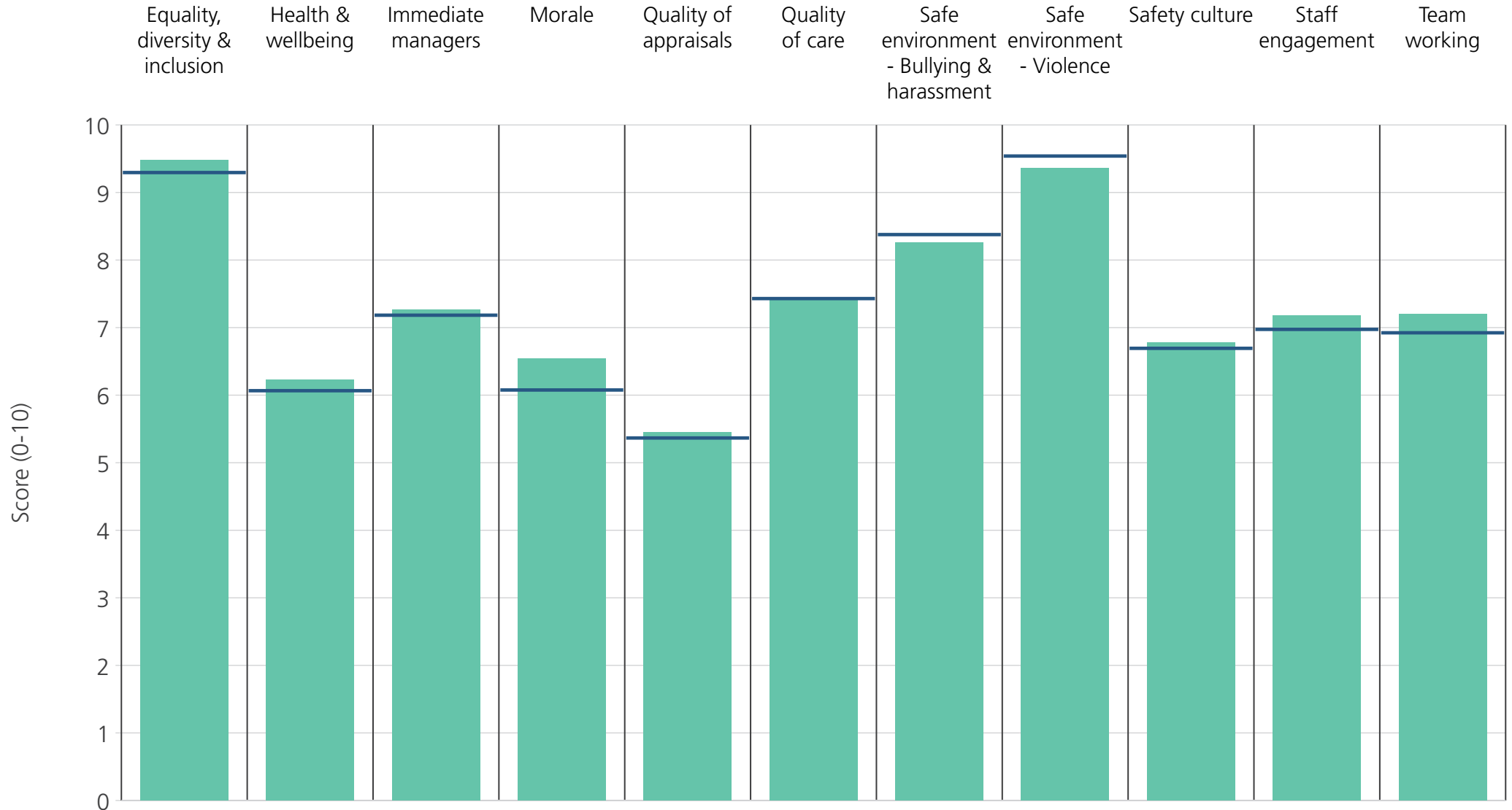
Directorate	10.0	7.3	7.8	6.8	6.3	7.4	8.8	9.8	6.8	7.4	7.5
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	31	31	31	31	29	26	31	30	31	31	31



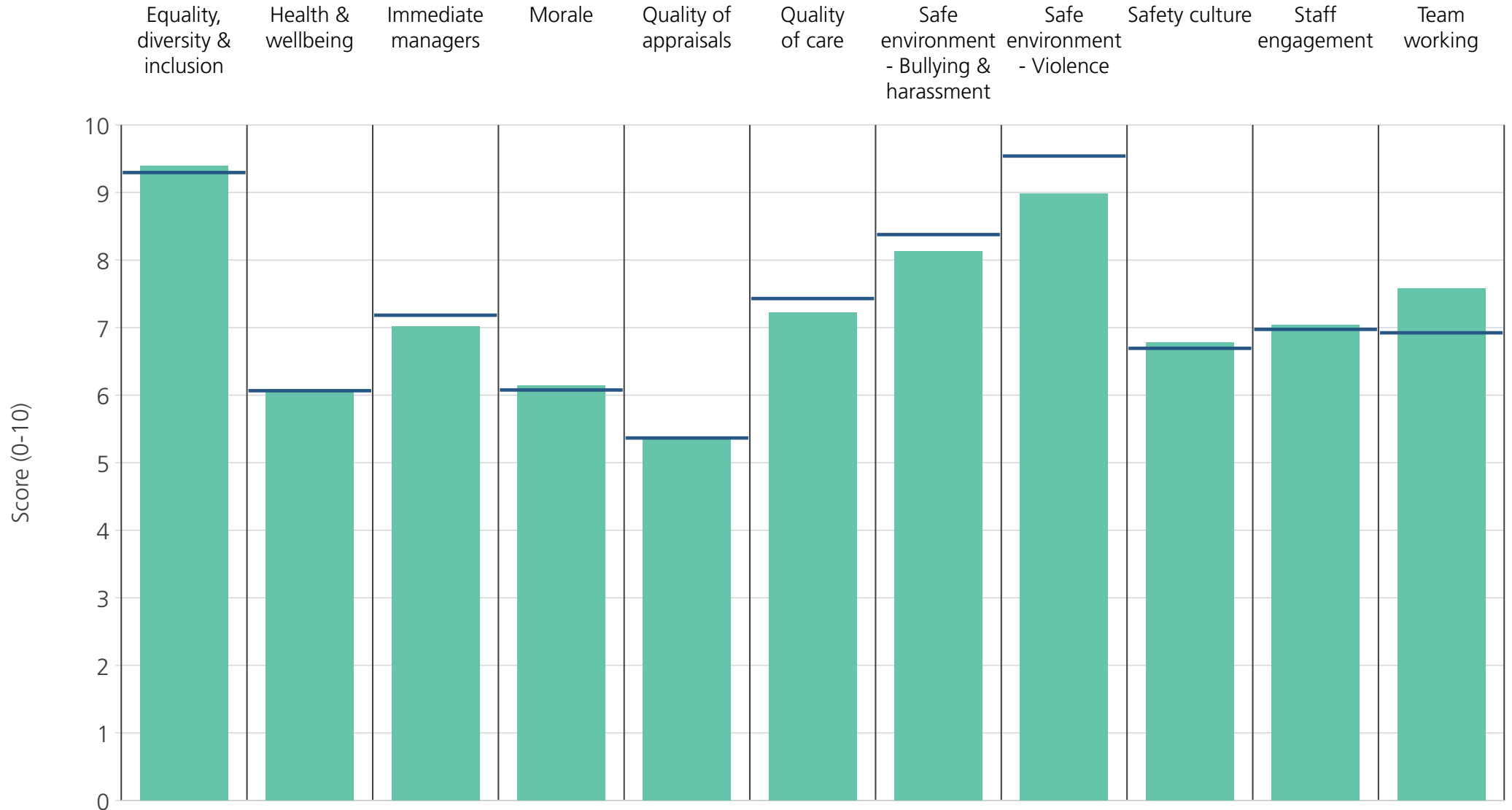
Directorate	9.1	6.7	7.8	6.7	5.4	7.7	8.9	9.7	7.0	7.5	7.7
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	90	90	90	89	82	88	88	89	90	90	89



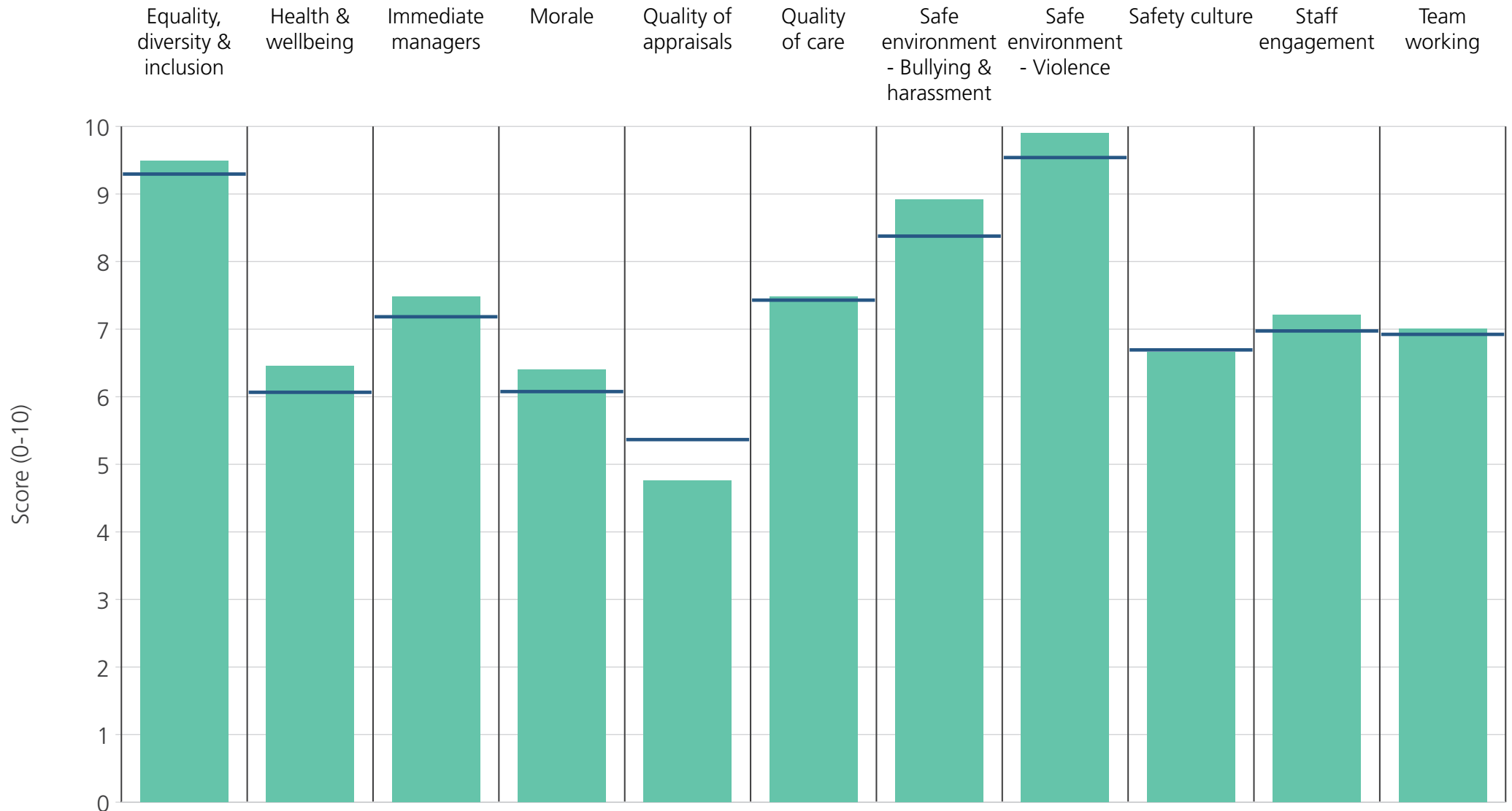
Directorate	8.4	4.9	6.0	5.3	5.0	7.0	7.0	8.6	6.3	6.0	6.0
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	31	30	31	31	27	29	31	30	31	31	31



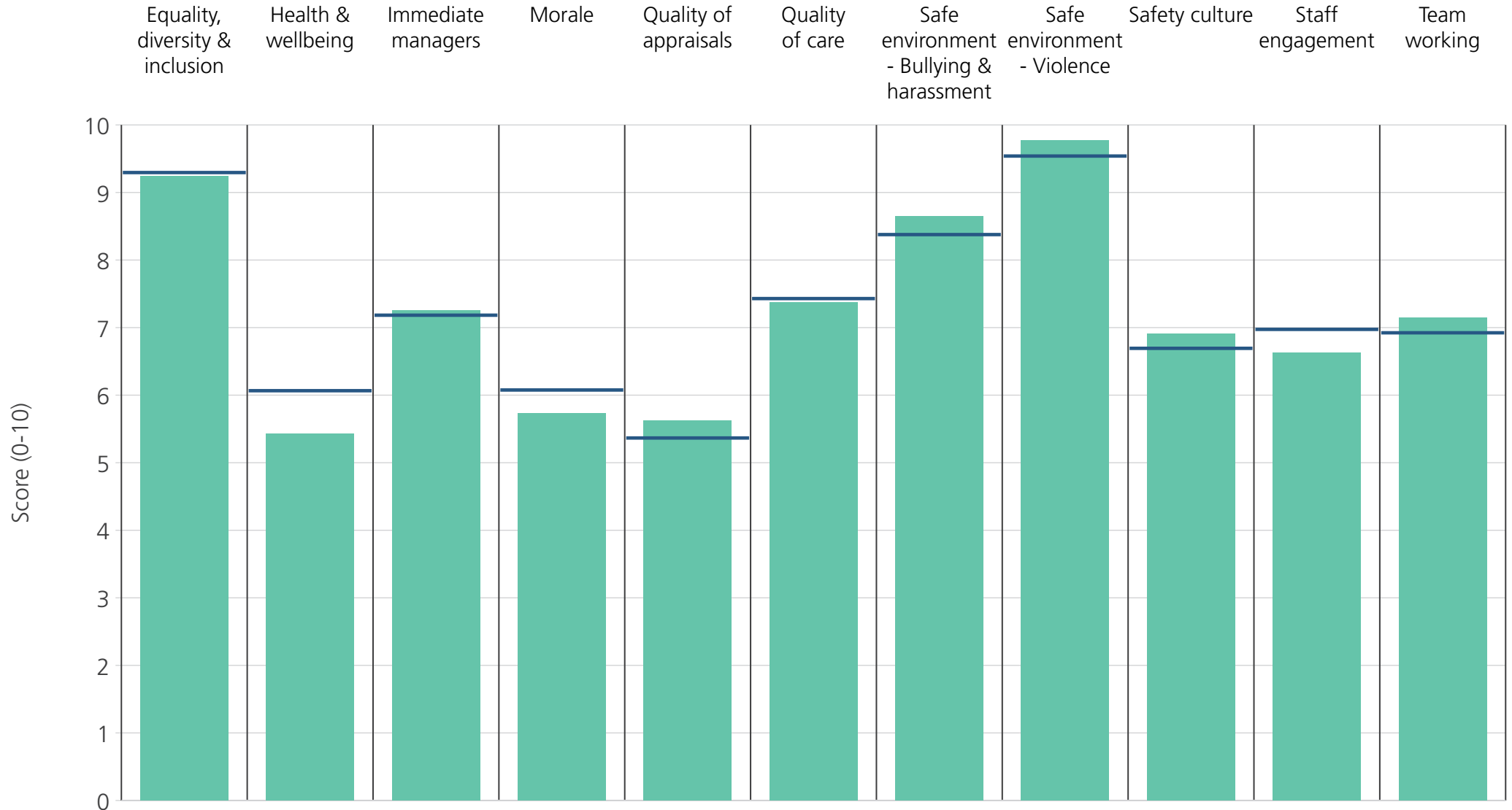
Directorate	9.5	6.2	7.3	6.5	5.5	7.4	8.3	9.4	6.8	7.2	7.2
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	63	66	66	65	60	64	65	62	64	67	67



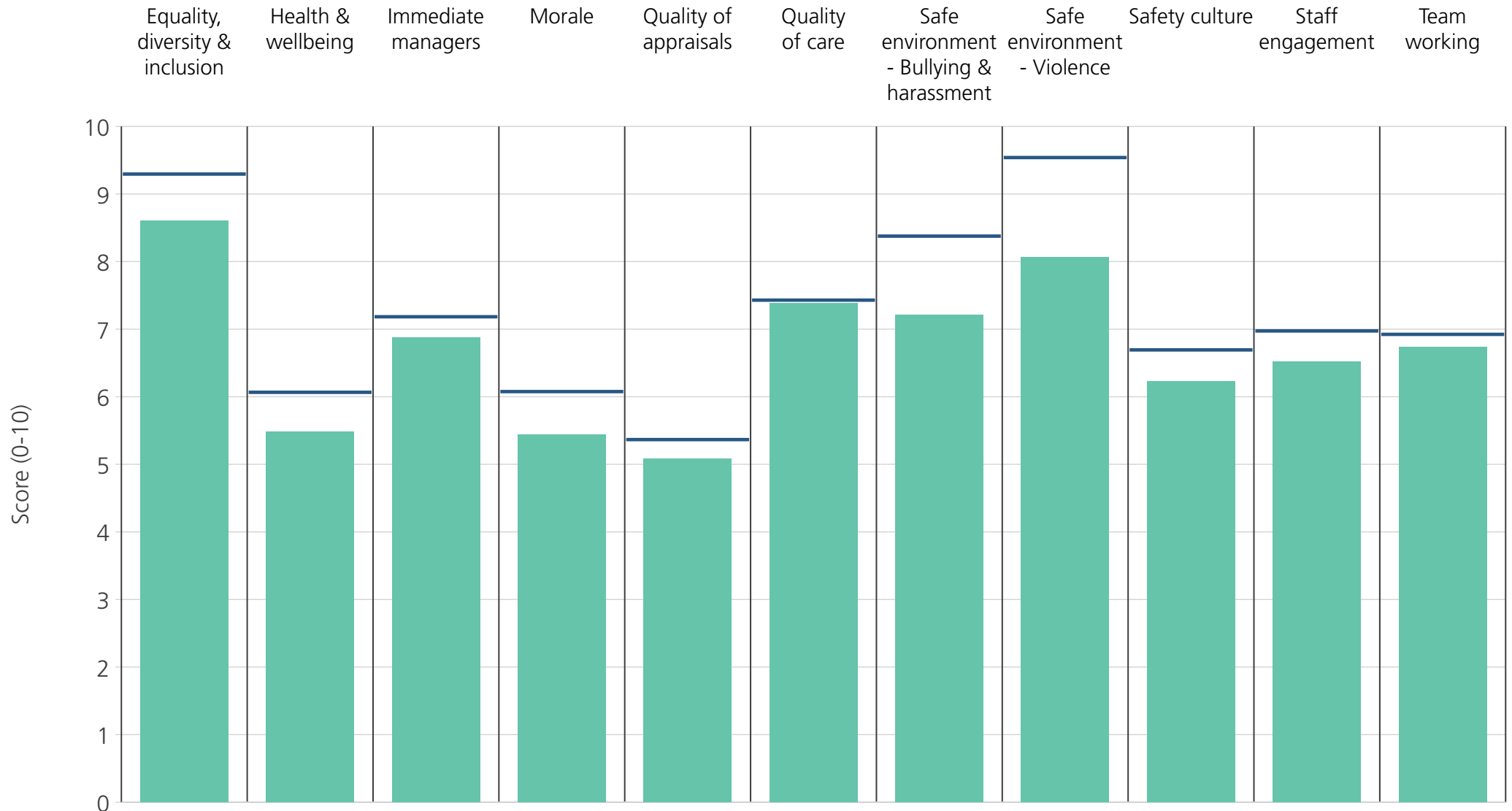
Directorate	9.4	6.1	7.0	6.1	5.3	7.2	8.1	9.0	6.8	7.0	7.6
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	80	80	80	80	73	73	80	80	80	80	76



Directorate	9.5	6.5	7.5	6.4	4.8	7.5	8.9	9.9	6.7	7.2	7.0
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	34	34	34	34	31	24	34	34	34	34	33



Directorate	9.2	5.4	7.3	5.7	5.6	7.4	8.6	9.8	6.9	6.6	7.2
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	103	103	102	104	95	92	102	101	102	104	100



Directorate	8.6	5.5	6.9	5.4	5.1	7.4	7.2	8.1	6.2	6.5	6.7
Your org	9.3	6.1	7.2	6.1	5.4	7.4	8.4	9.5	6.7	7.0	6.9
Responses	49	49	49	48	42	48	49	49	49	49	49