

Central and North West London NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Central and North West London NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Central and North West London NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

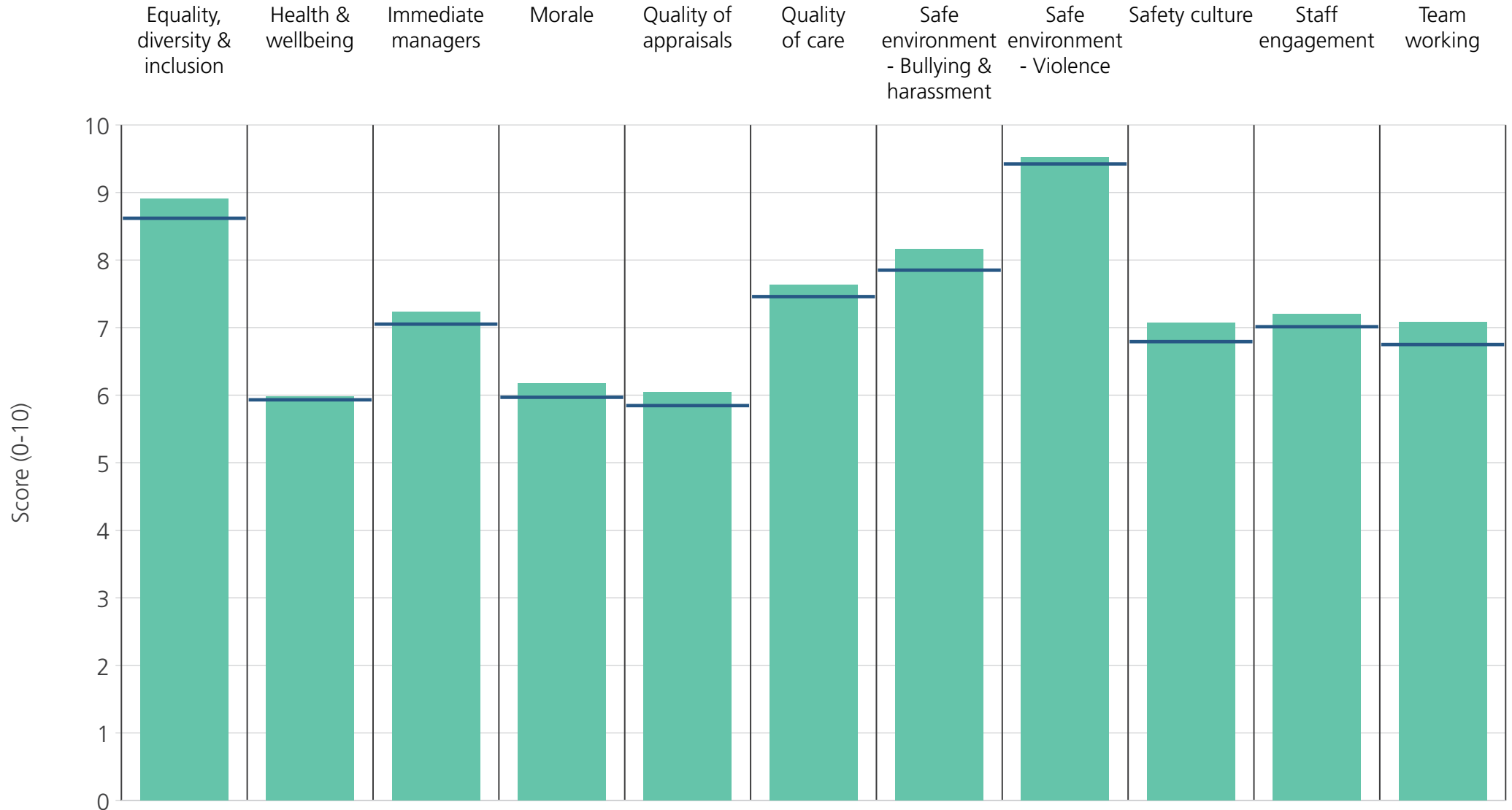
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



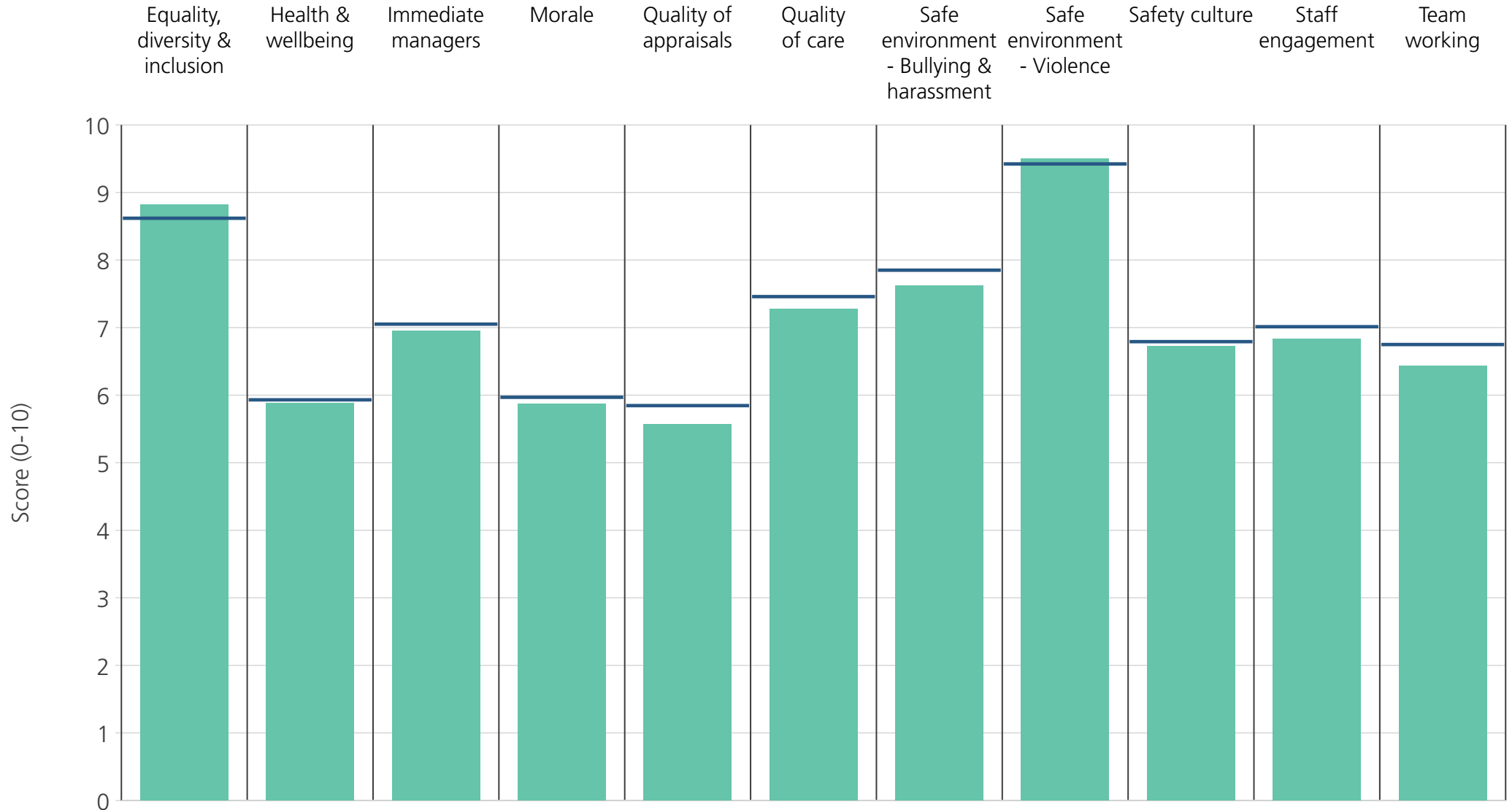
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

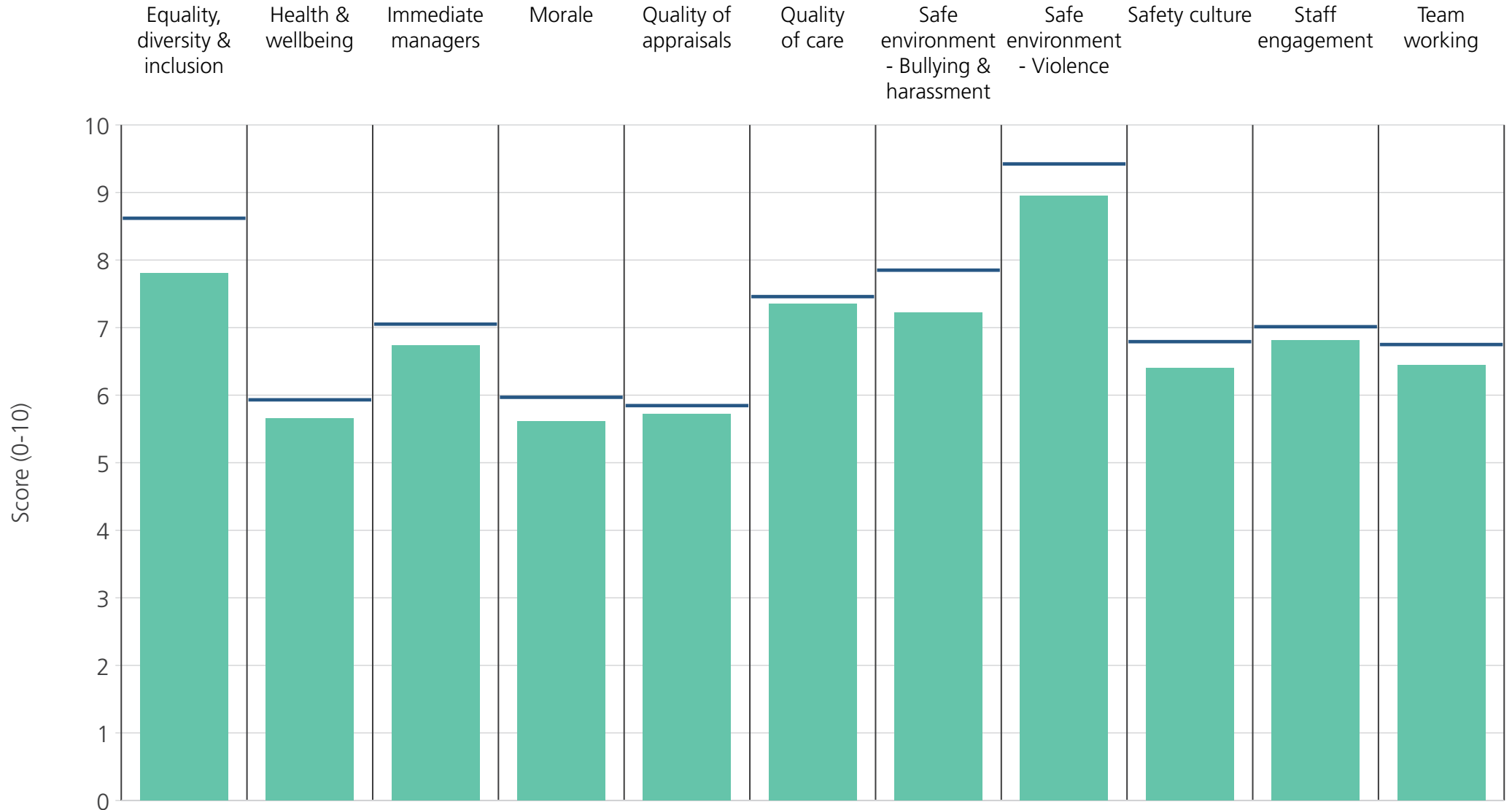
Central and North West London NHS Foundation Trust
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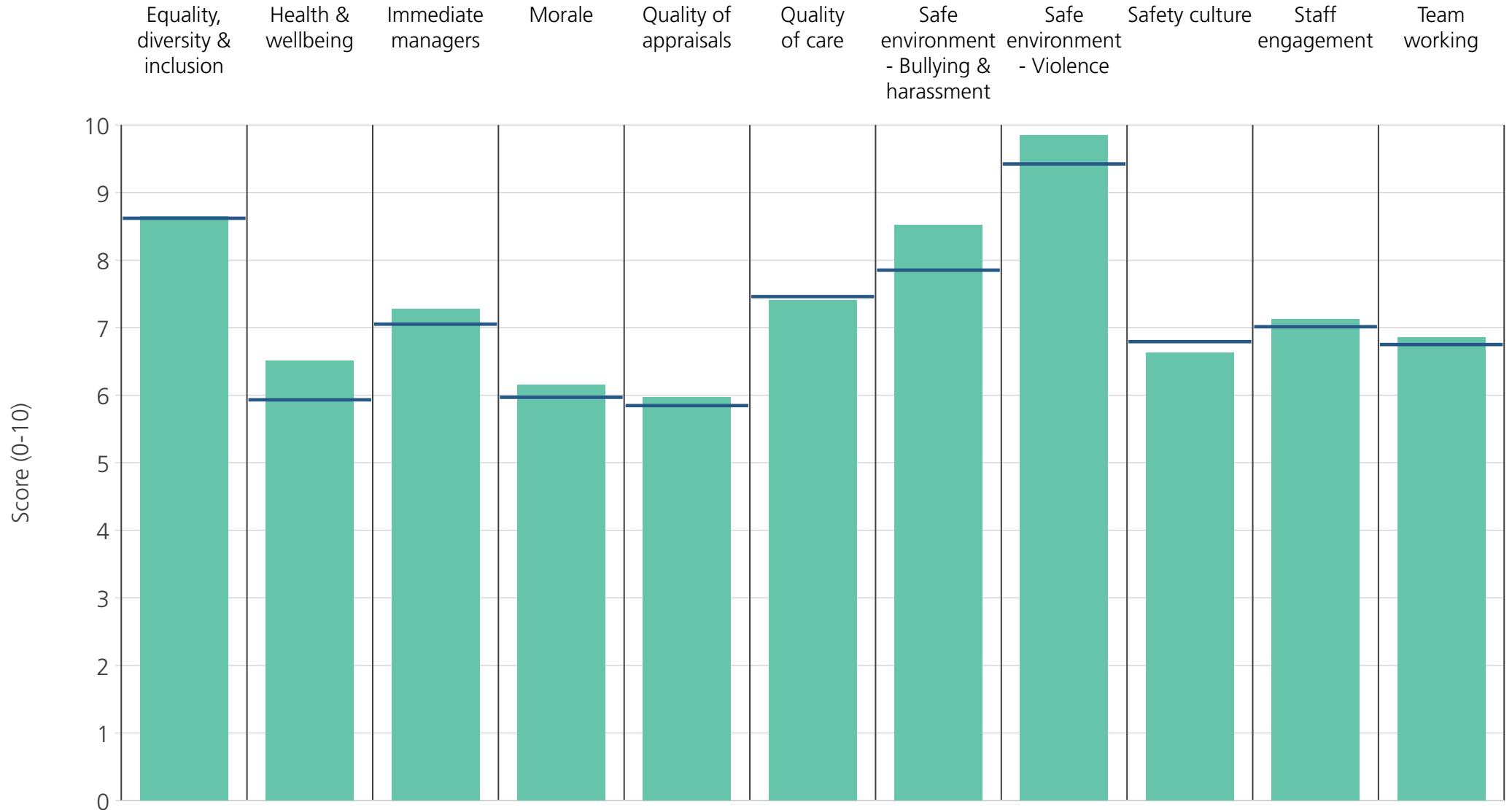
Directorate	8.9	6.0	7.2	6.2	6.0	7.6	8.2	9.5	7.1	7.2	7.1
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	1329	1342	1336	1301	1162	1281	1325	1324	1324	1369	1351



Directorate	8.8	5.9	6.9	5.9	5.6	7.3	7.6	9.5	6.7	6.8	6.4
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	835	842	843	823	694	767	827	833	830	863	856



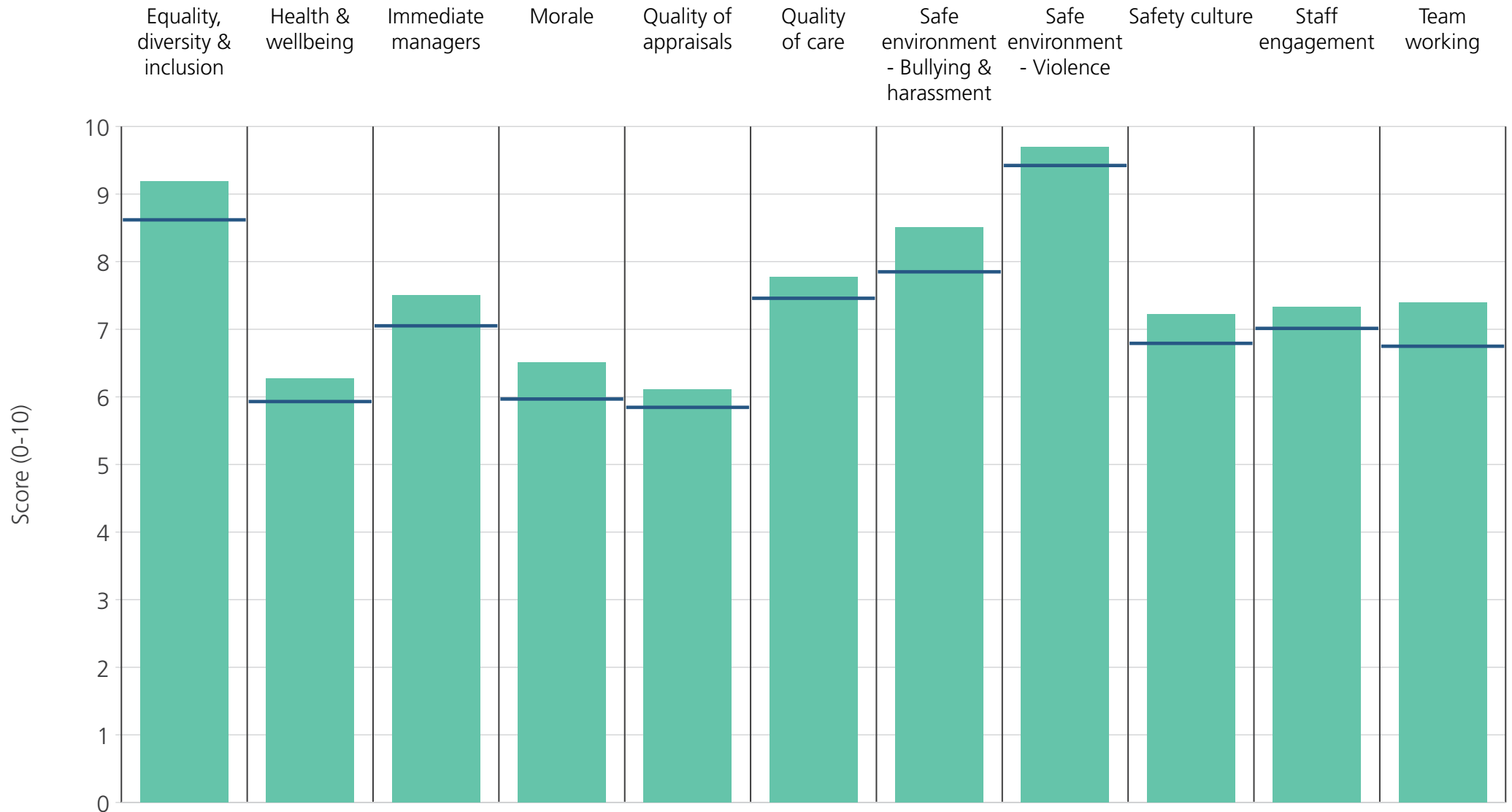
Directorate	7.8	5.7	6.7	5.6	5.7	7.3	7.2	9.0	6.4	6.8	6.4
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	684	692	695	673	518	647	671	672	685	699	684



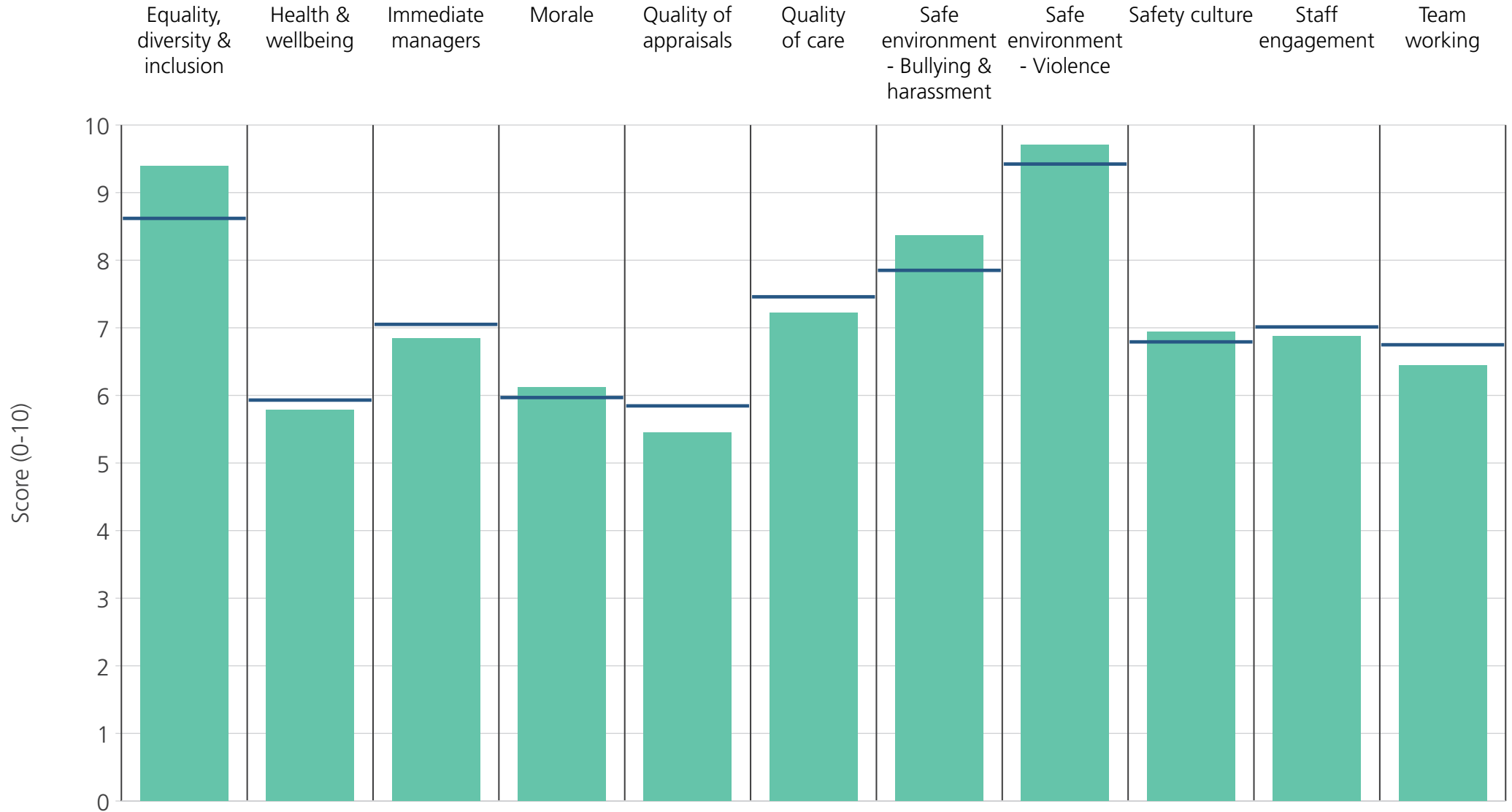
Directorate	8.7	6.5	7.3	6.2	6.0	7.4	8.5	9.8	6.6	7.1	6.9
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	296	299	299	292	244	144	298	295	292	304	304

Directorates 2

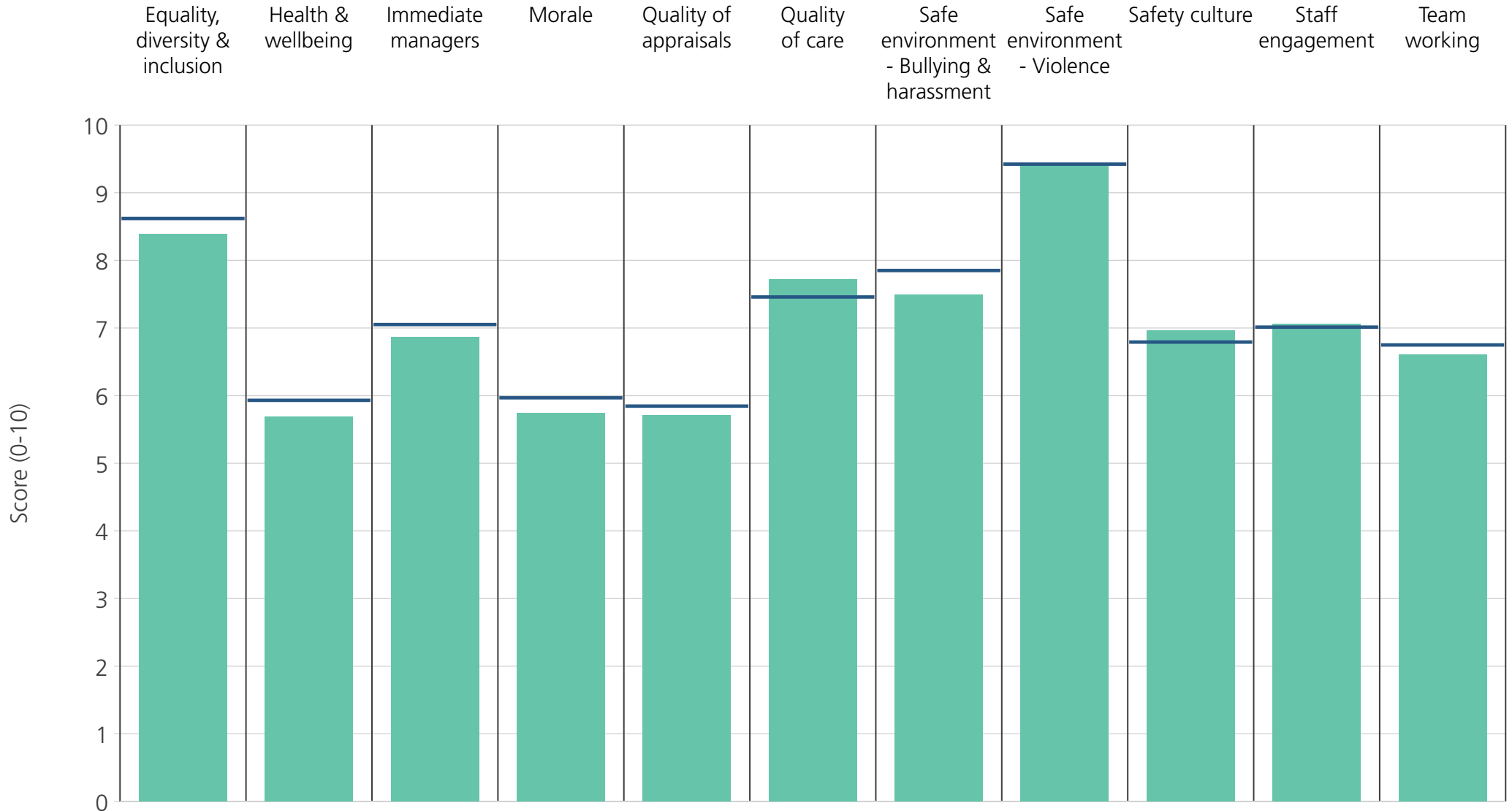
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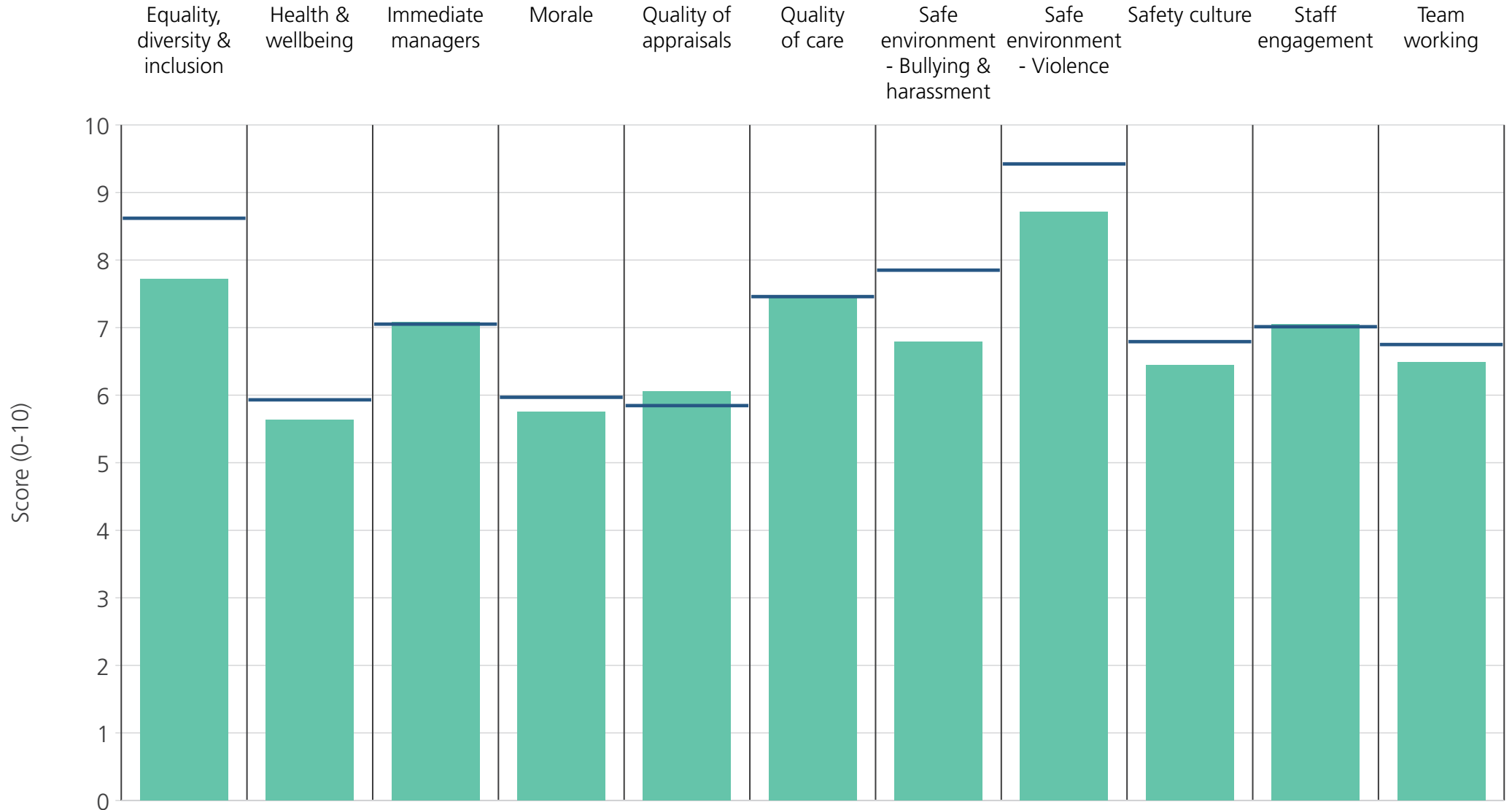
Directorate	9.2	6.3	7.5	6.5	6.1	7.8	8.5	9.7	7.2	7.3	7.4
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	335	339	337	329	316	326	334	336	335	344	341



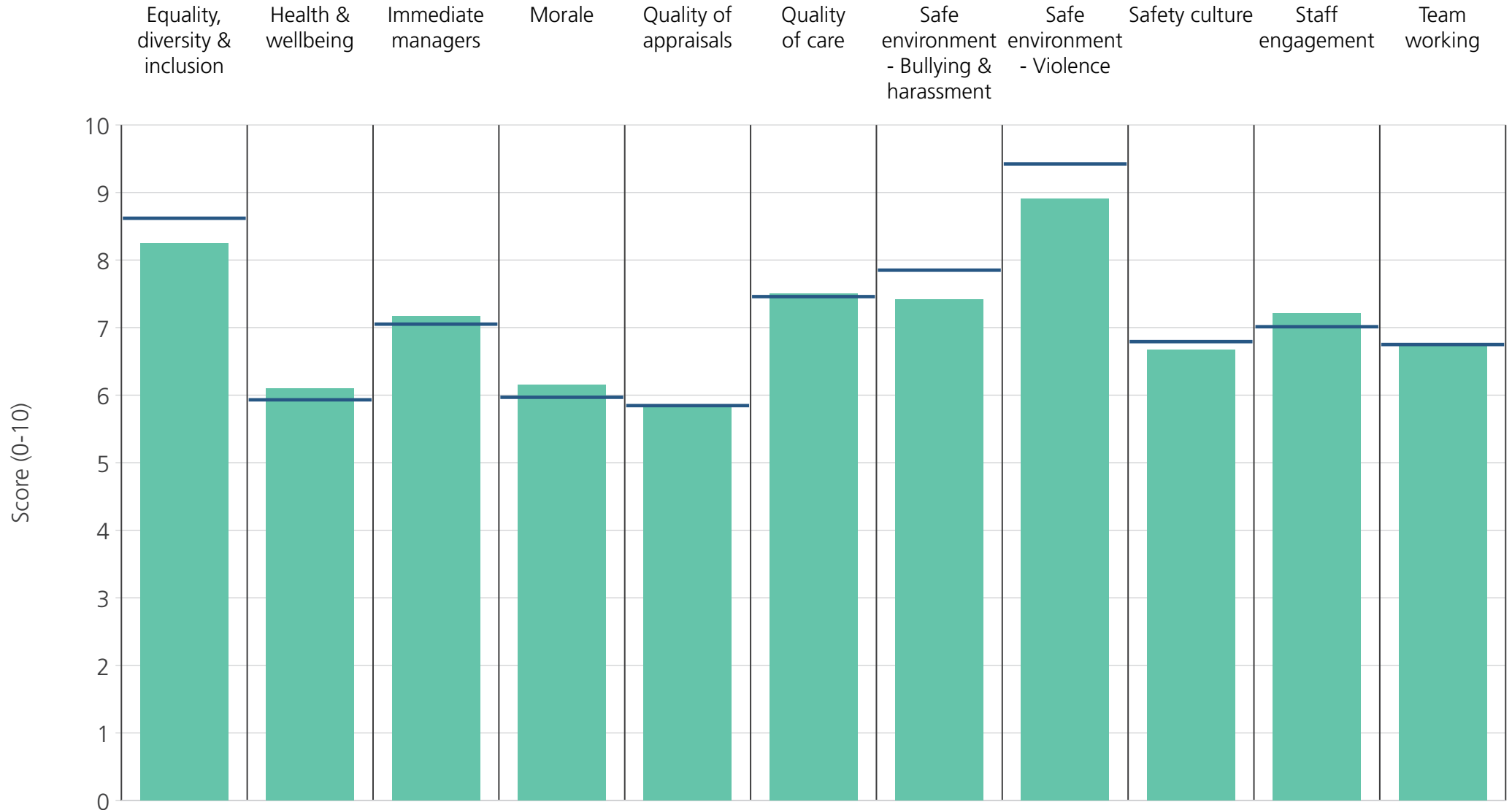
Directorate	9.4	5.8	6.8	6.1	5.4	7.2	8.4	9.7	6.9	6.9	6.4
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	262	263	262	257	232	245	261	261	257	269	262



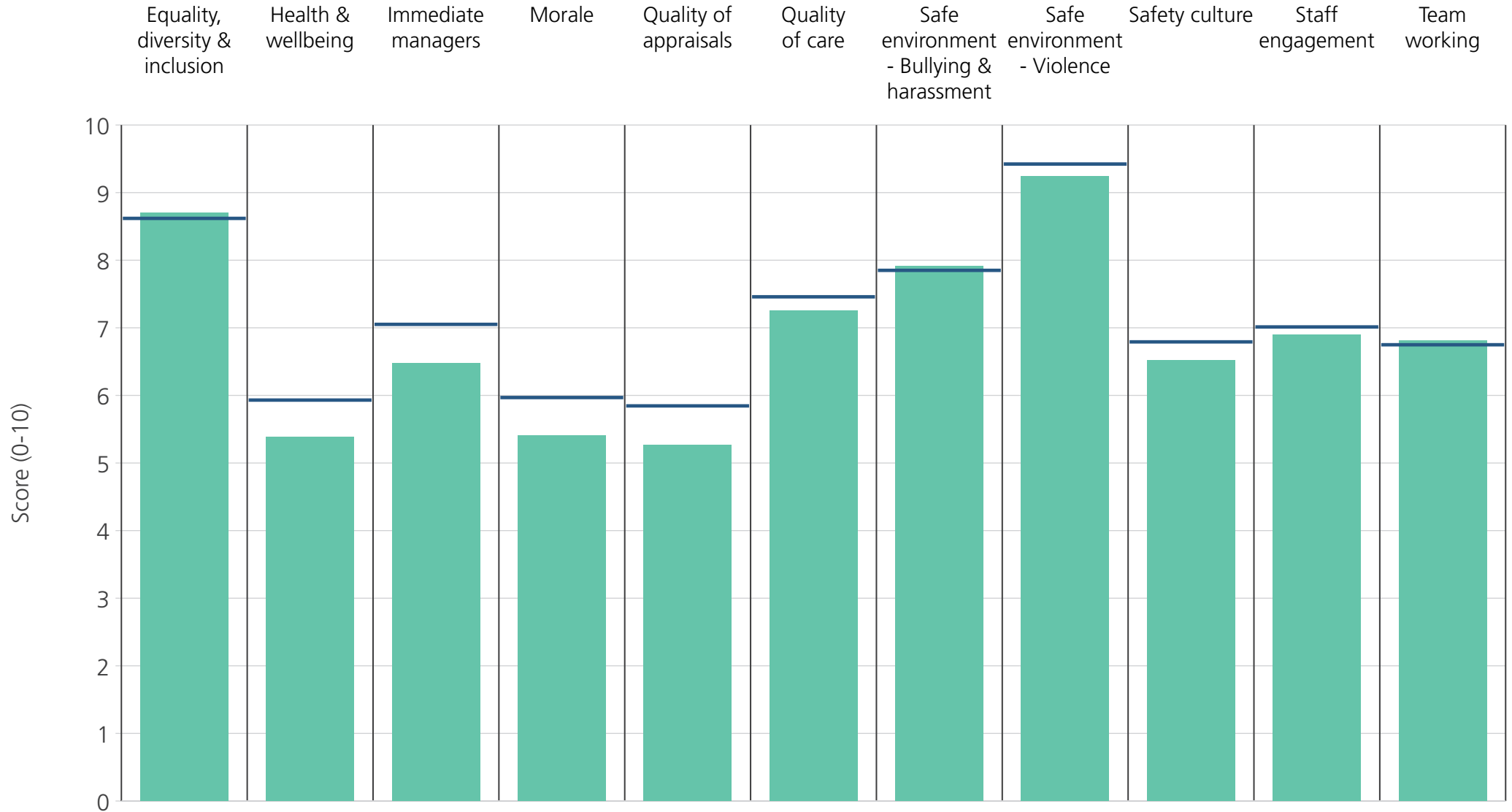
Directorate	8.4	5.7	6.9	5.7	5.7	7.7	7.5	9.4	7.0	7.1	6.6
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	206	207	206	201	184	199	205	204	205	213	208



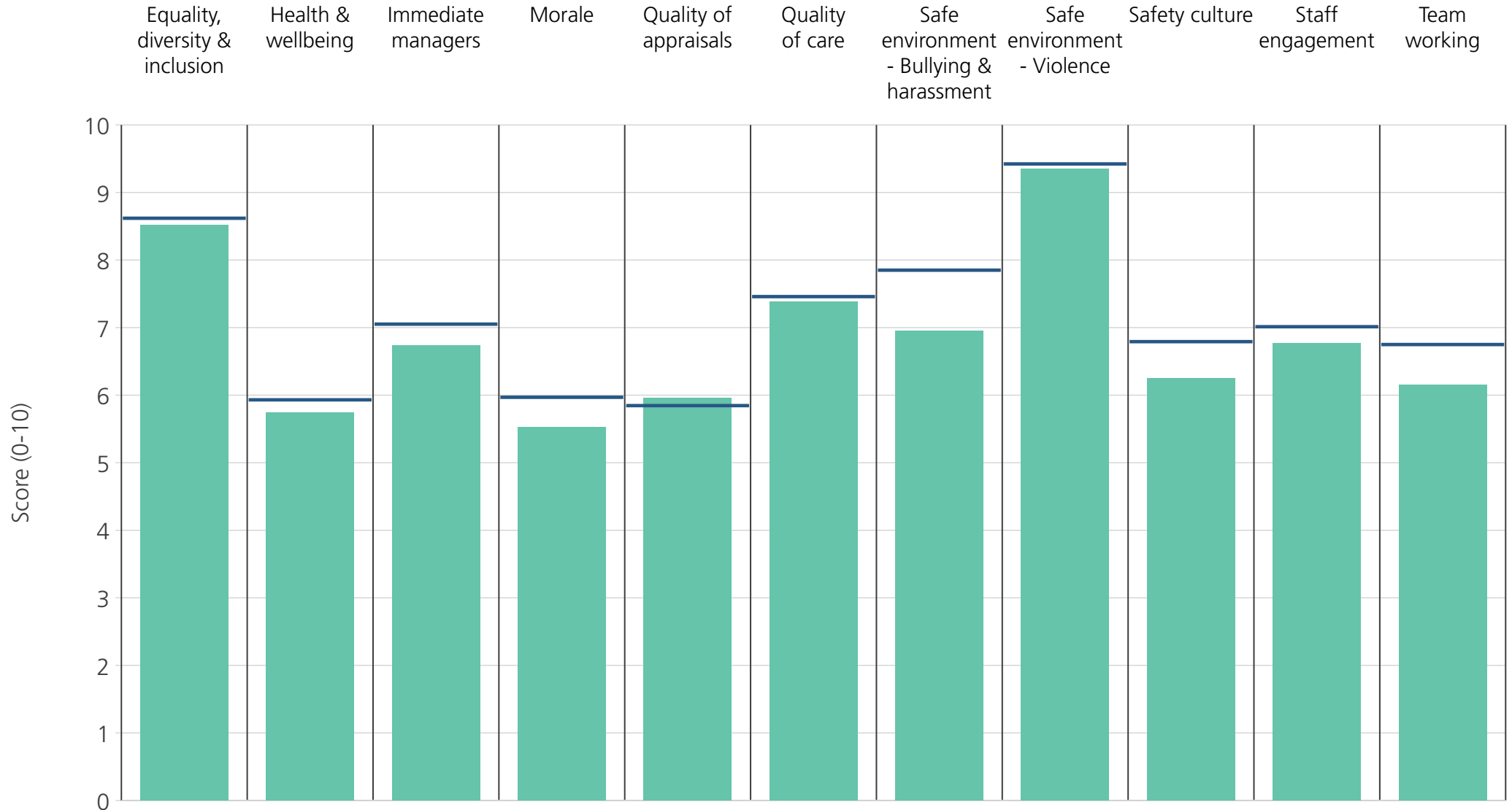
Directorate	7.7	5.6	7.1	5.8	6.1	7.4	6.8	8.7	6.4	7.0	6.5
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	165	168	169	161	124	161	161	165	167	169	167



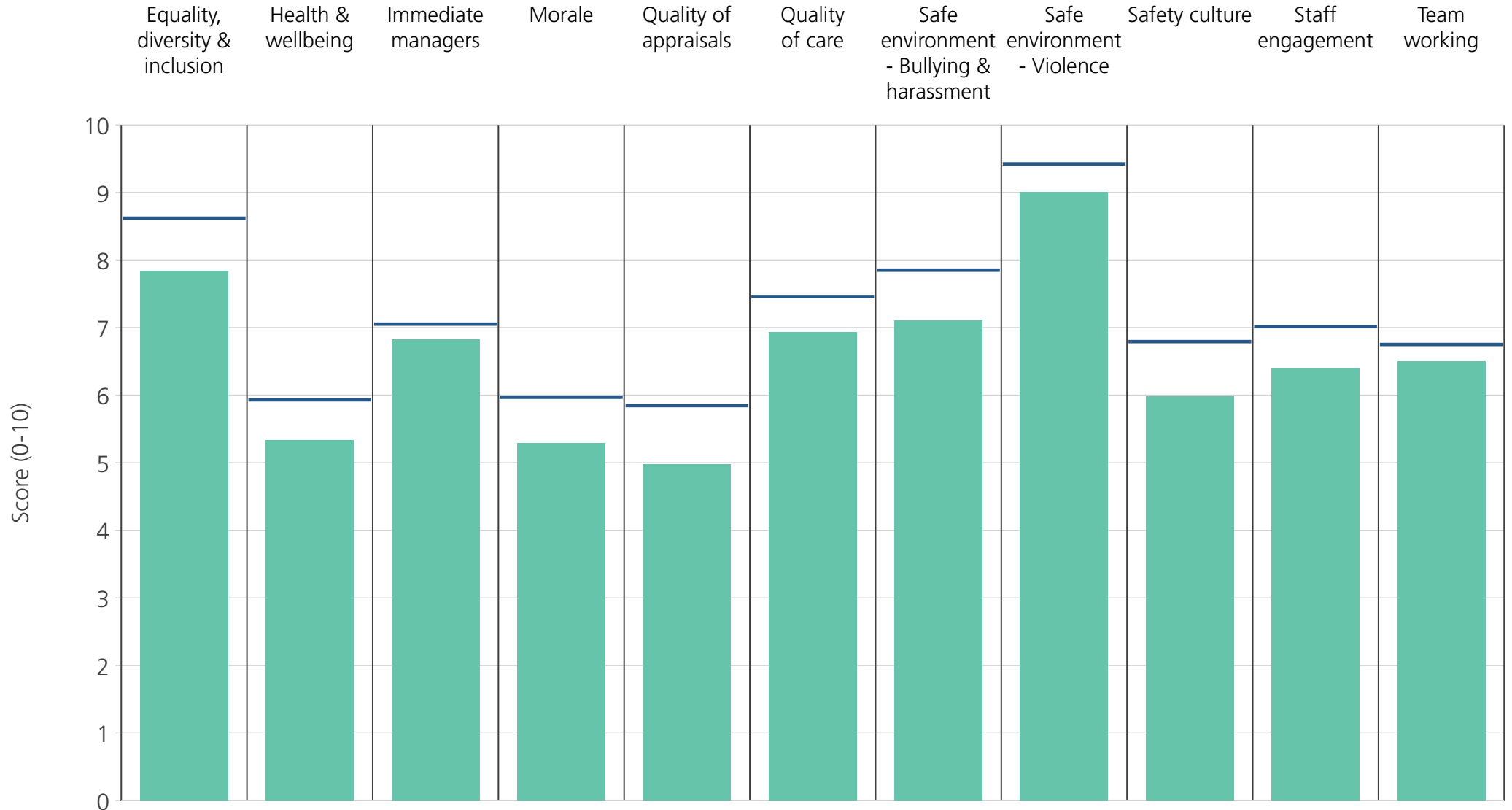
Directorate	8.2	6.1	7.2	6.2	5.8	7.5	7.4	8.9	6.7	7.2	6.8
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	175	176	176	173	149	158	174	173	174	180	181



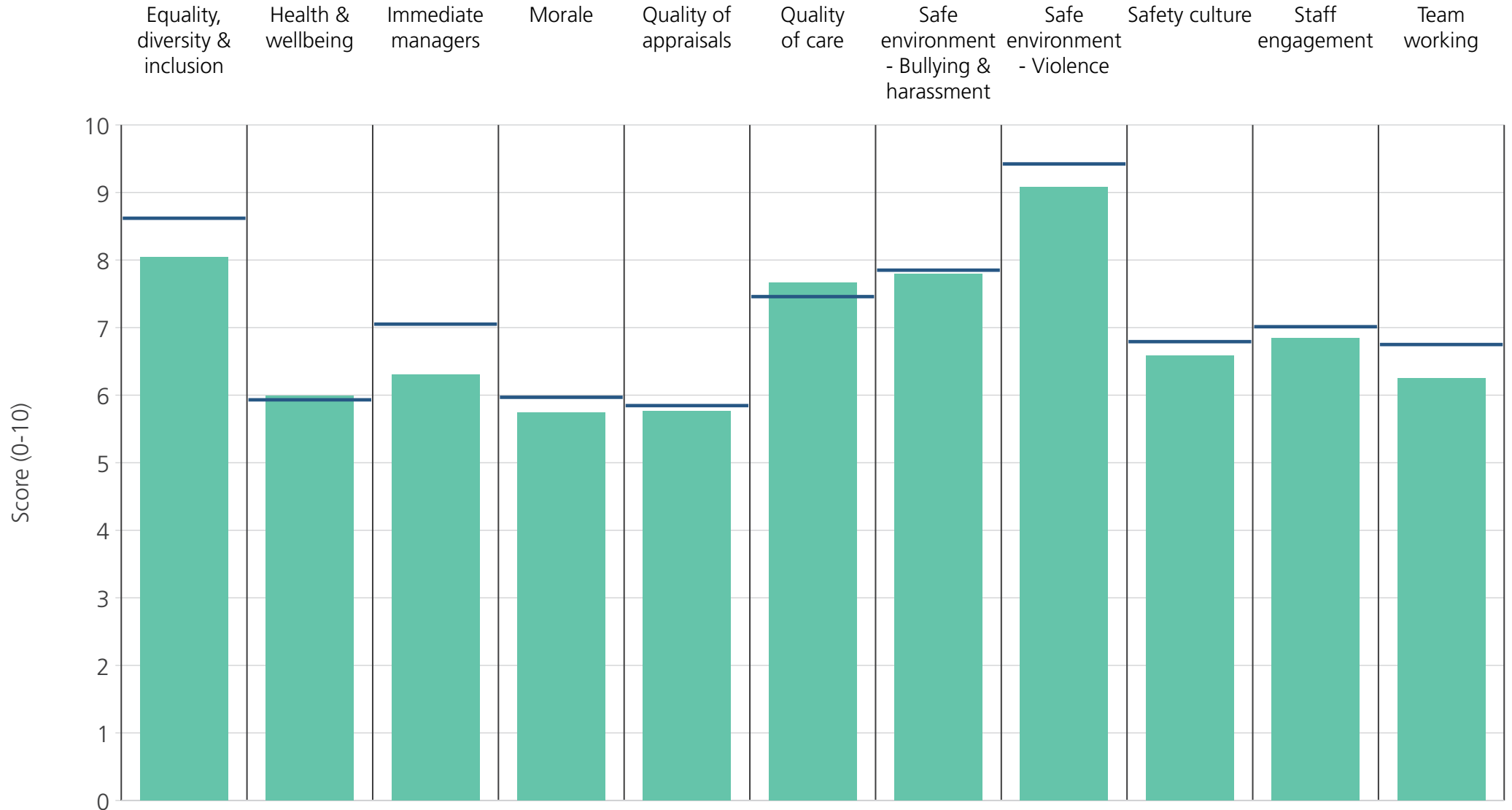
Directorate	8.7	5.4	6.5	5.4	5.3	7.2	7.9	9.2	6.5	6.9	6.8
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	163	165	164	161	126	159	163	163	162	167	166



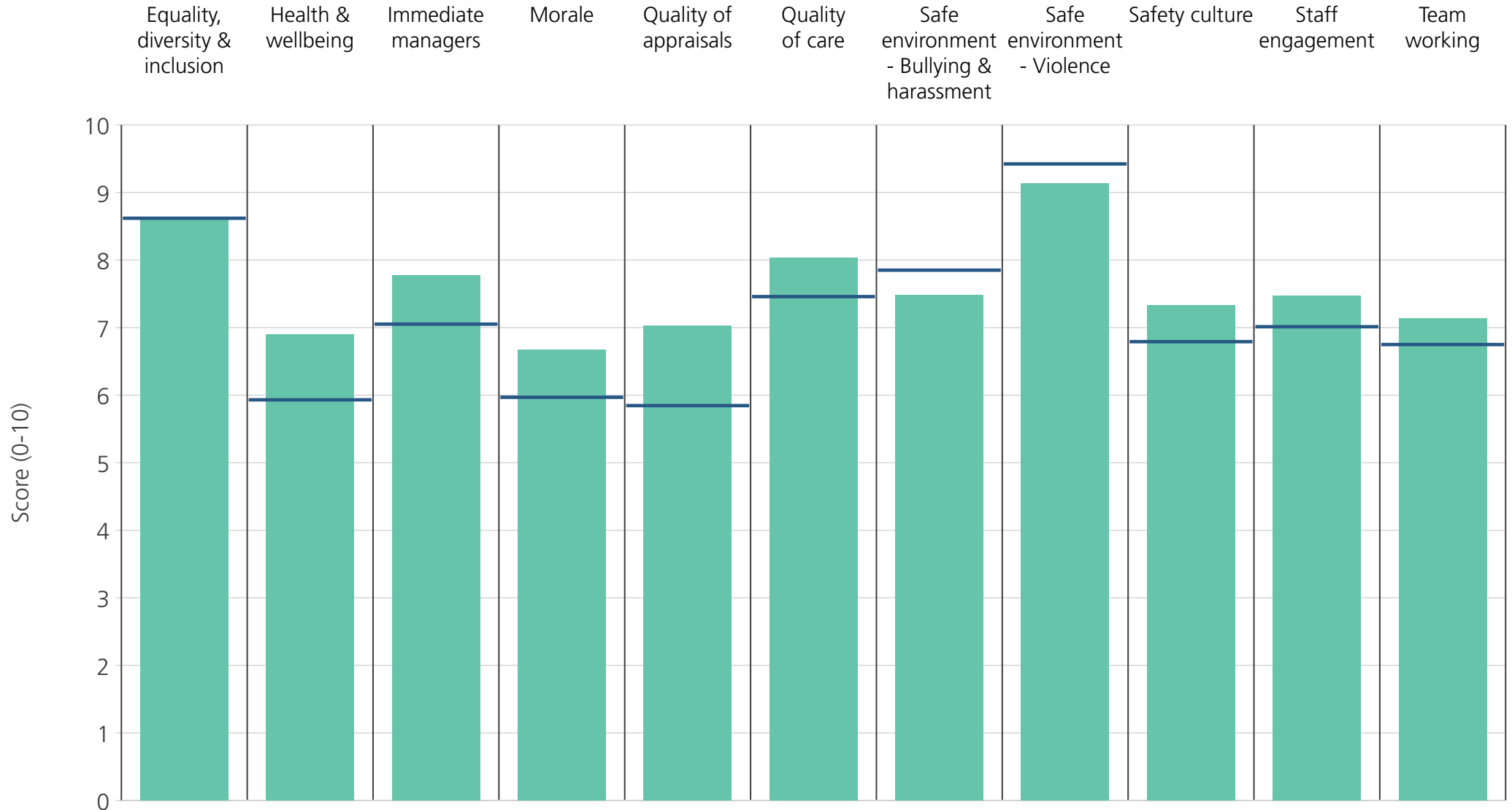
Directorate	8.5	5.7	6.7	5.5	6.0	7.4	7.0	9.3	6.2	6.8	6.2
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	162	165	167	161	120	156	158	163	163	170	170



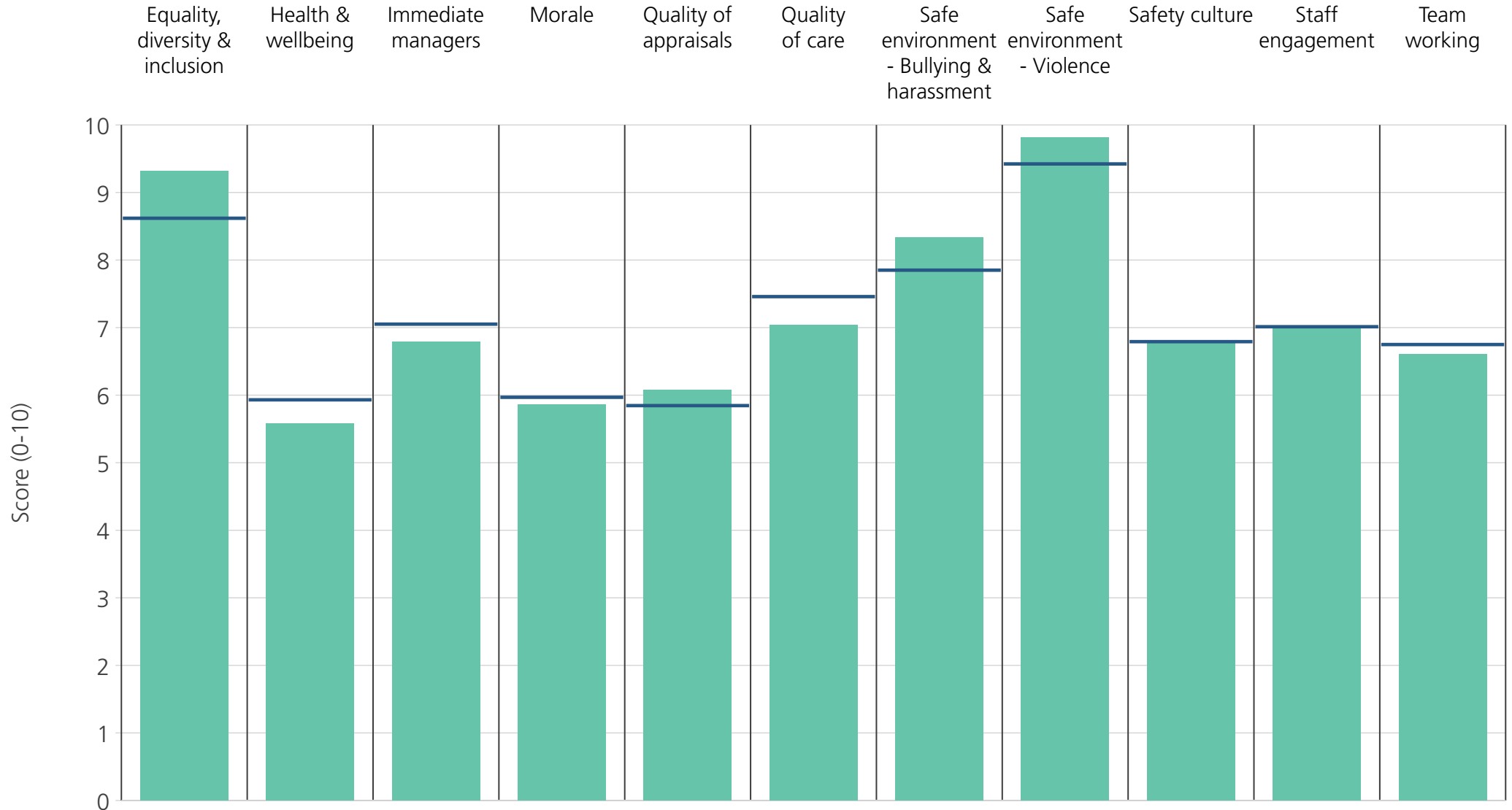
Directorate	7.8	5.3	6.8	5.3	5.0	6.9	7.1	9.0	6.0	6.4	6.5
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	138	139	139	137	102	131	137	134	138	139	138



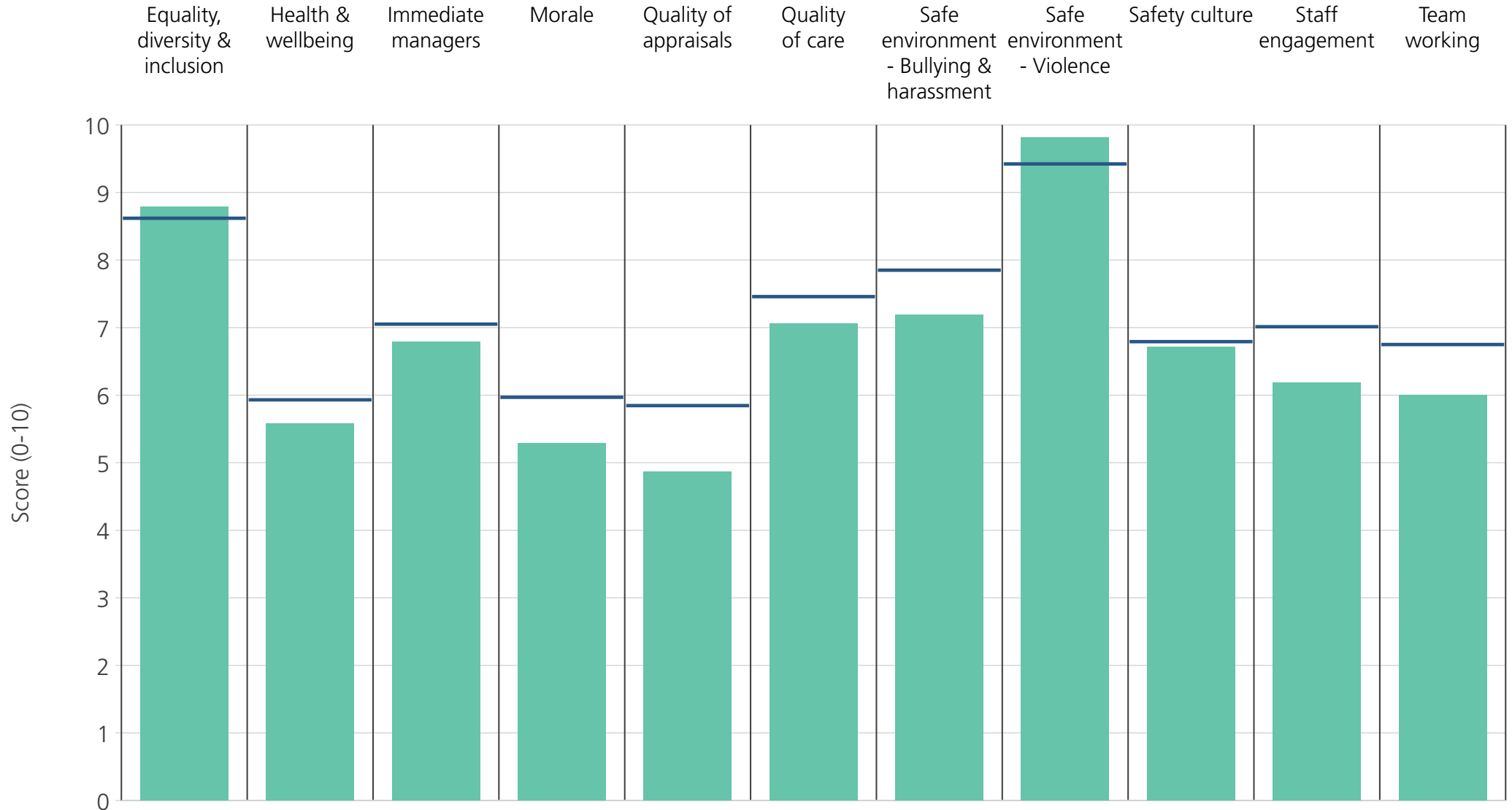
Directorate	8.0	6.0	6.3	5.7	5.8	7.7	7.8	9.1	6.6	6.8	6.3
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	144	147	148	142	112	139	144	144	144	150	144



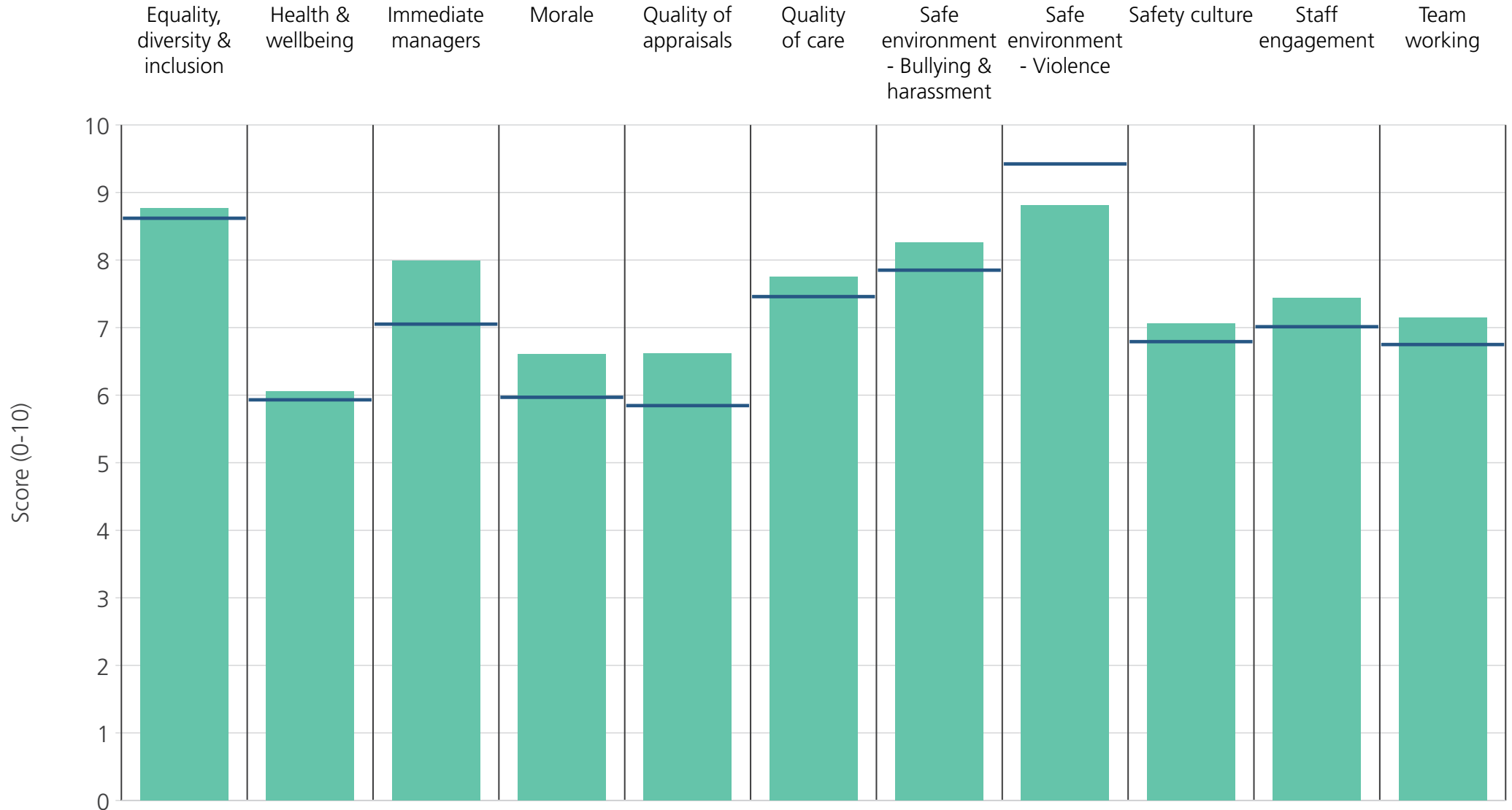
Directorate	8.6	6.9	7.8	6.7	7.0	8.0	7.5	9.1	7.3	7.5	7.1
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	113	113	113	107	98	105	111	108	110	113	112



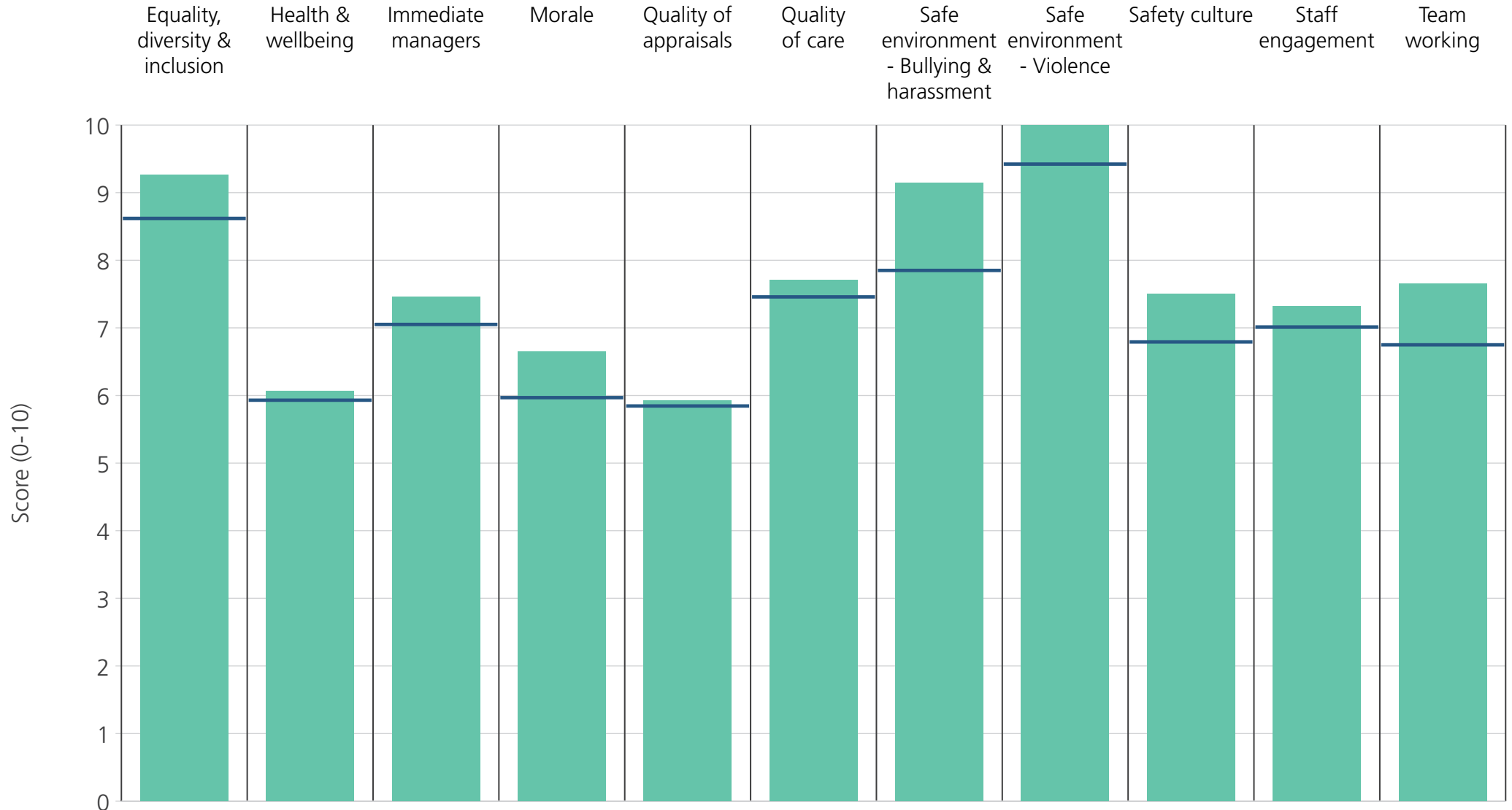
Directorate	9.3	5.6	6.8	5.9	6.1	7.0	8.3	9.8	6.8	7.0	6.6
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	125	127	126	119	106	128	124	126	124	131	130



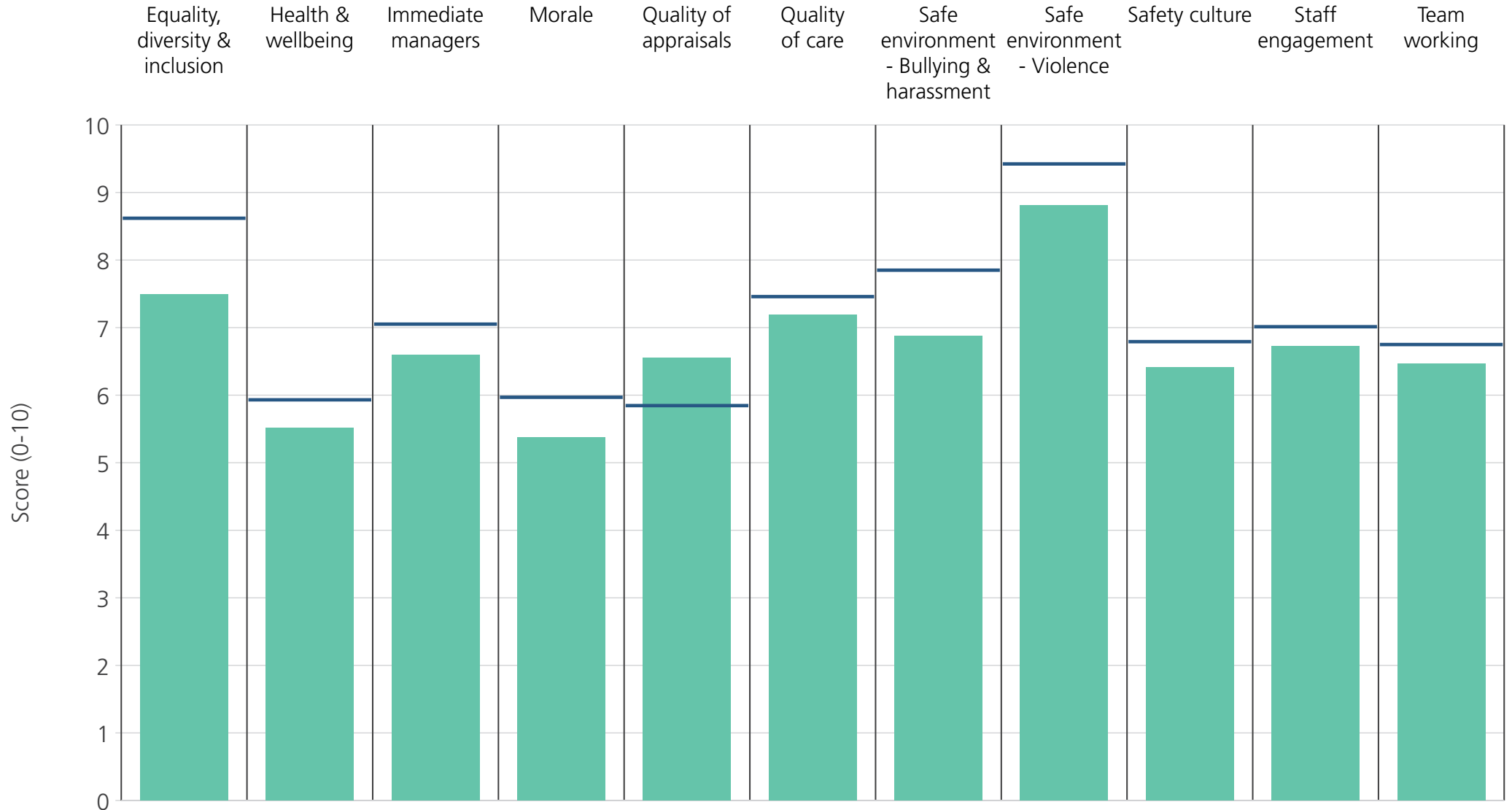
Directorate	8.8	5.6	6.8	5.3	4.9	7.1	7.2	9.8	6.7	6.2	6.0
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	147	149	149	144	122	142	145	147	147	155	154



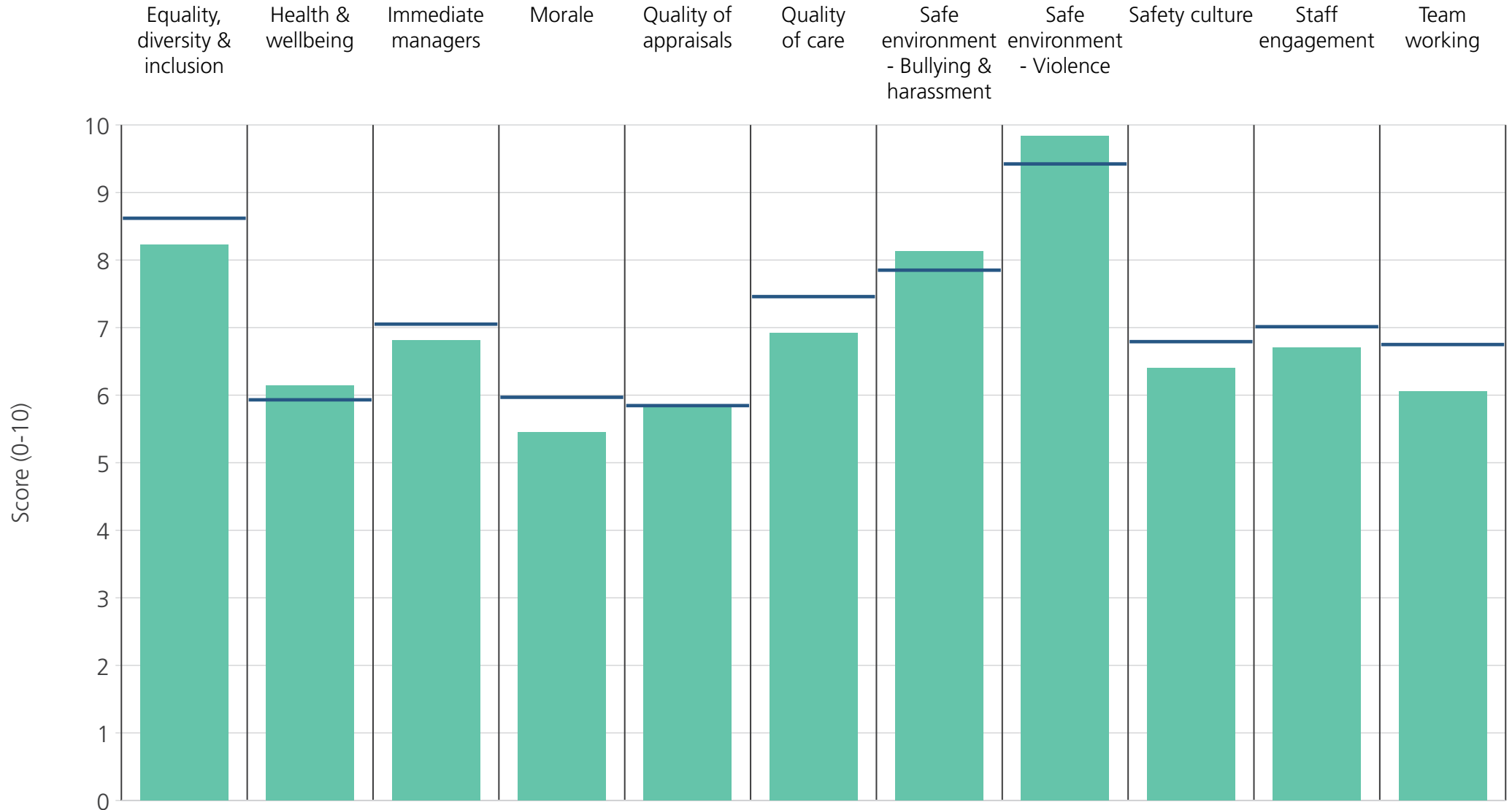
Directorate	8.8	6.1	8.0	6.6	6.6	7.8	8.3	8.8	7.1	7.4	7.1
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	111	112	111	110	101	108	111	109	111	116	115



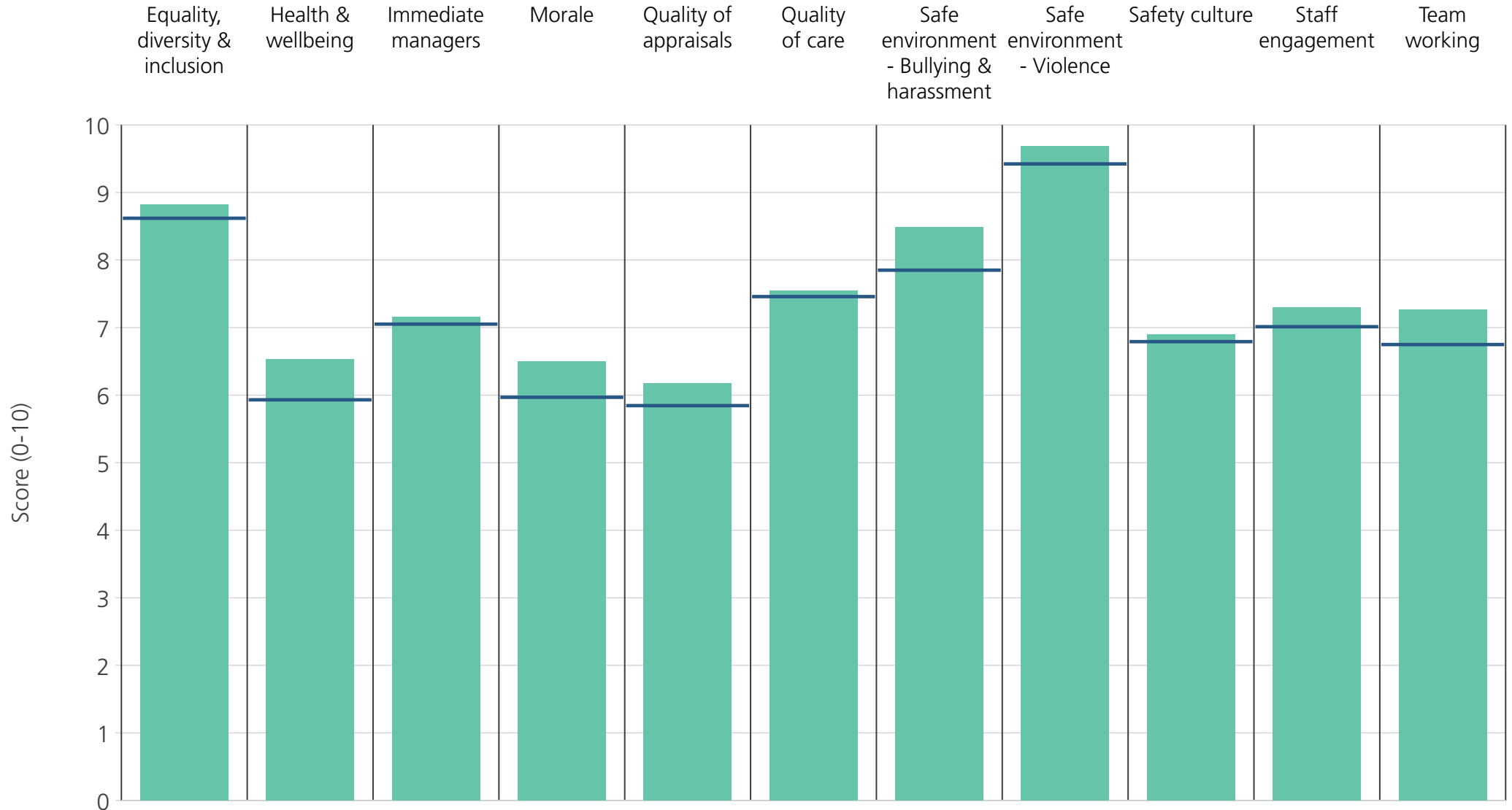
Directorate	9.3	6.1	7.5	6.6	5.9	7.7	9.1	10.0	7.5	7.3	7.6
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	138	141	141	139	116	138	140	140	140	144	142



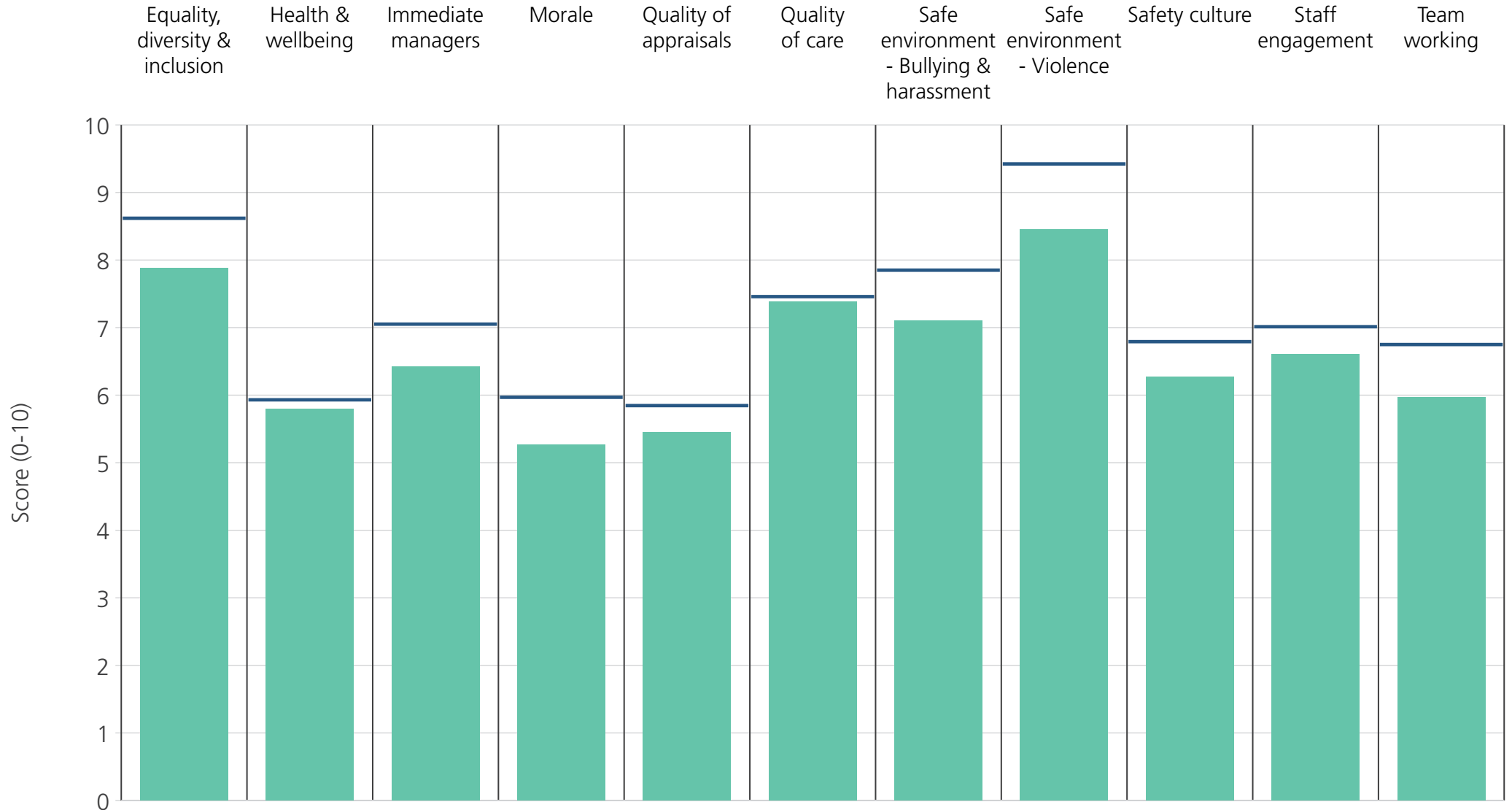
Directorate	7.5	5.5	6.6	5.4	6.6	7.2	6.9	8.8	6.4	6.7	6.5
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	104	105	106	103	78	101	102	101	105	107	105



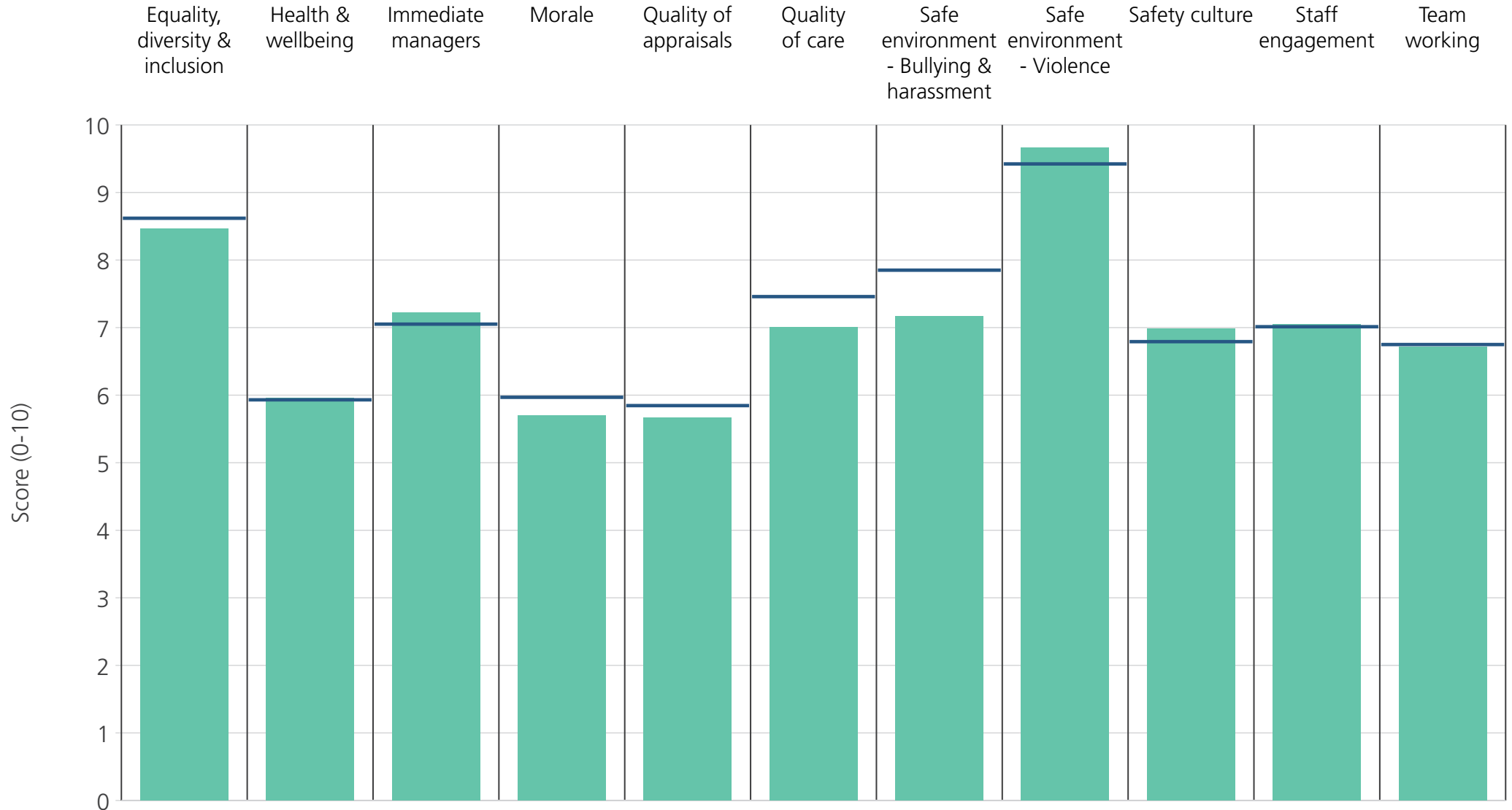
Directorate	8.2	6.1	6.8	5.4	5.8	6.9	8.1	9.8	6.4	6.7	6.1
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	90	92	92	89	68	30	91	89	88	95	96



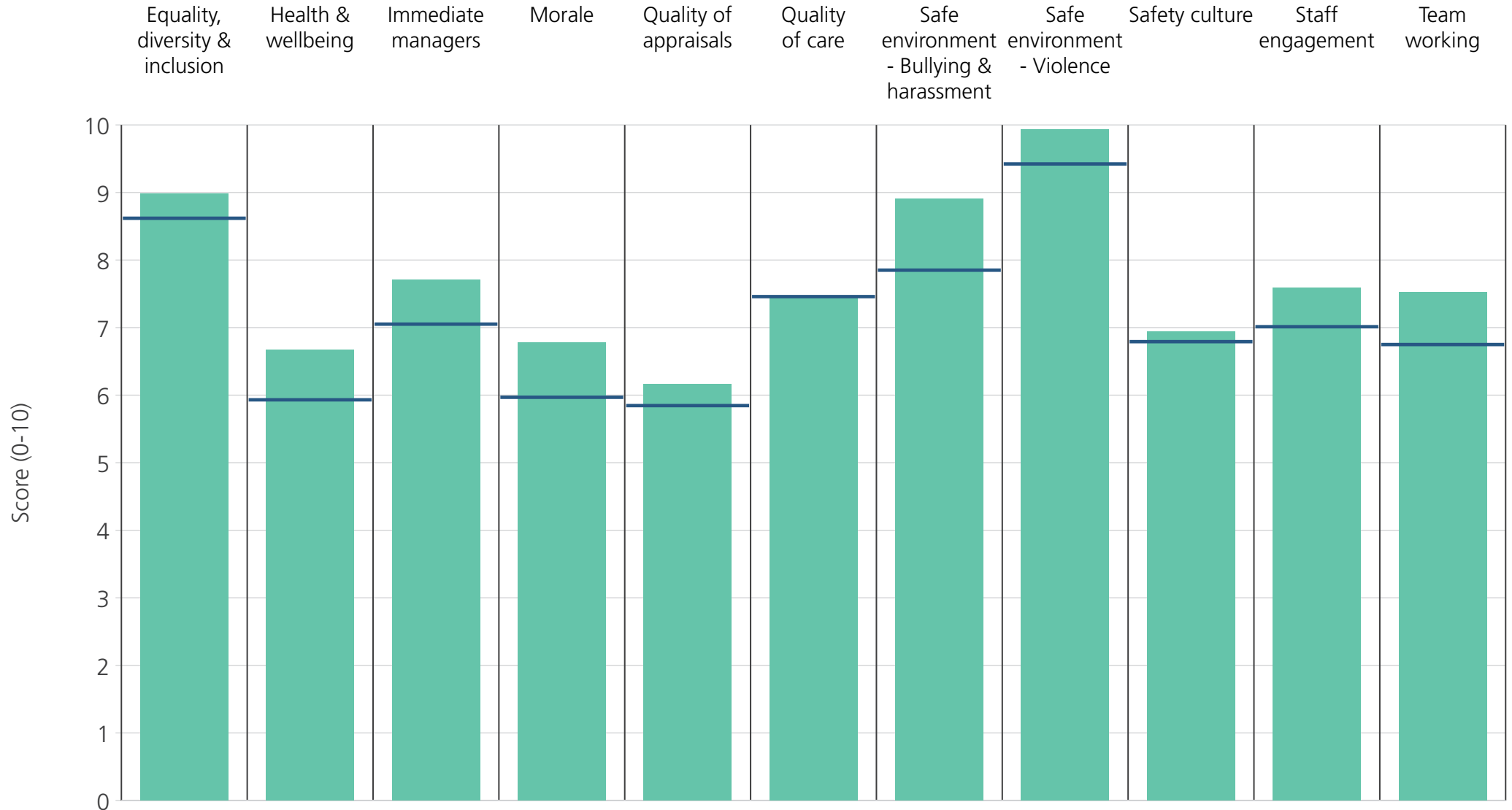
Directorate	8.8	6.5	7.2	6.5	6.2	7.5	8.5	9.7	6.9	7.3	7.3
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	74	75	75	73	63	54	75	75	74	76	76



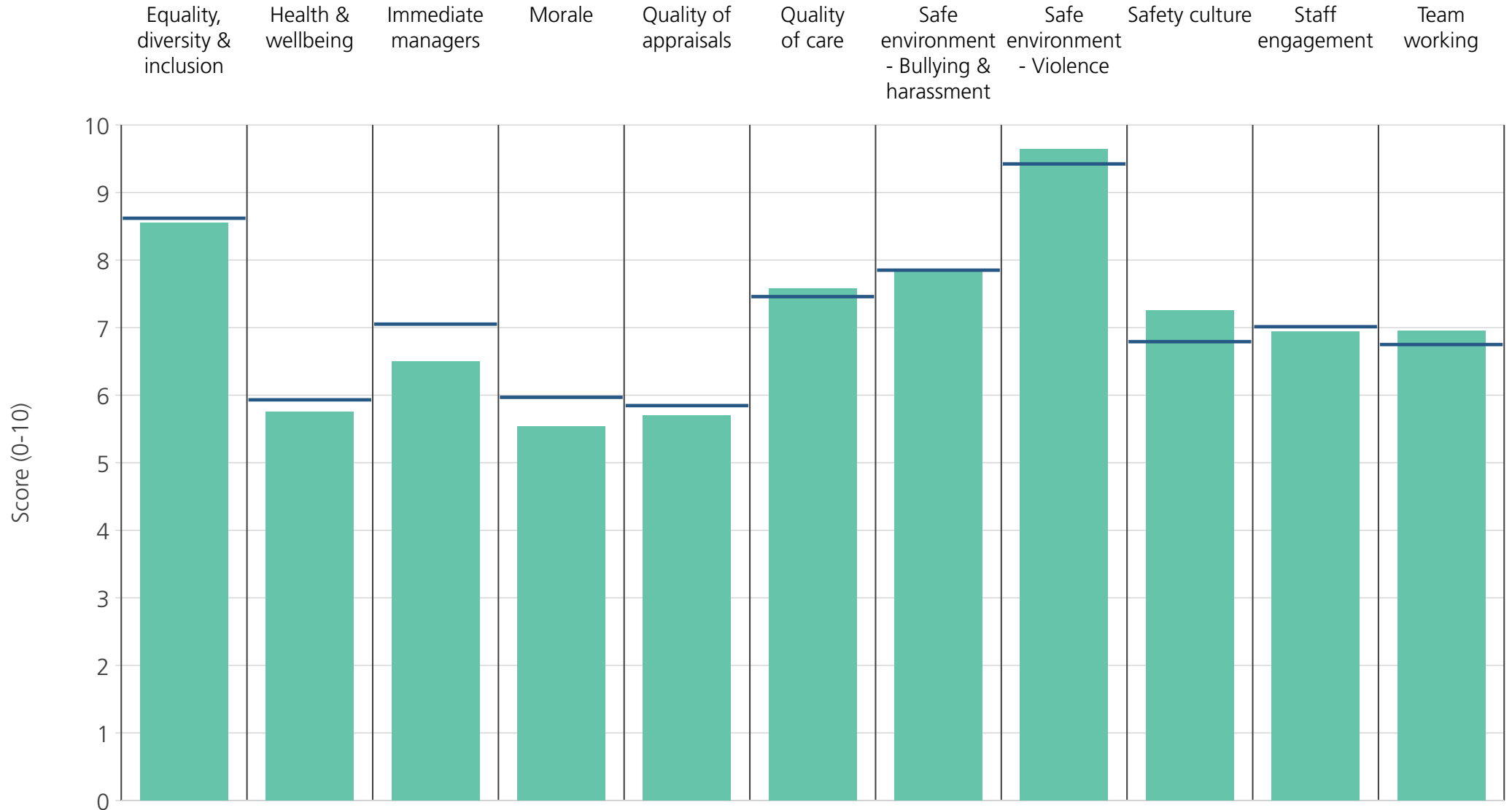
Directorate	7.9	5.8	6.4	5.3	5.5	7.4	7.1	8.4	6.3	6.6	6.0
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	62	62	62	61	44	58	58	58	62	63	62



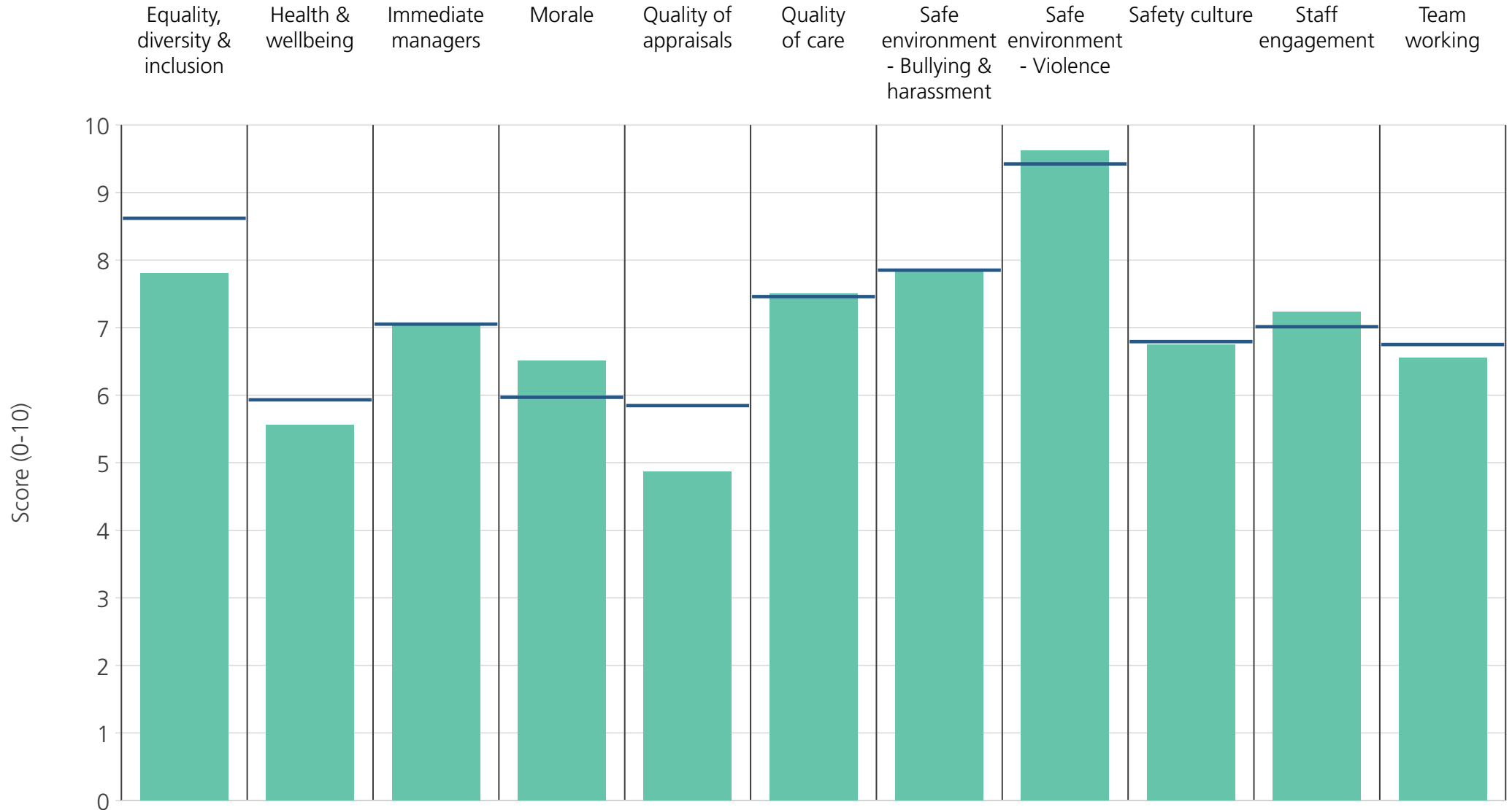
Directorate	8.5	6.0	7.2	5.7	5.7	7.0	7.2	9.7	7.0	7.1	6.7
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	60	60	60	59	45	57	60	60	60	60	60



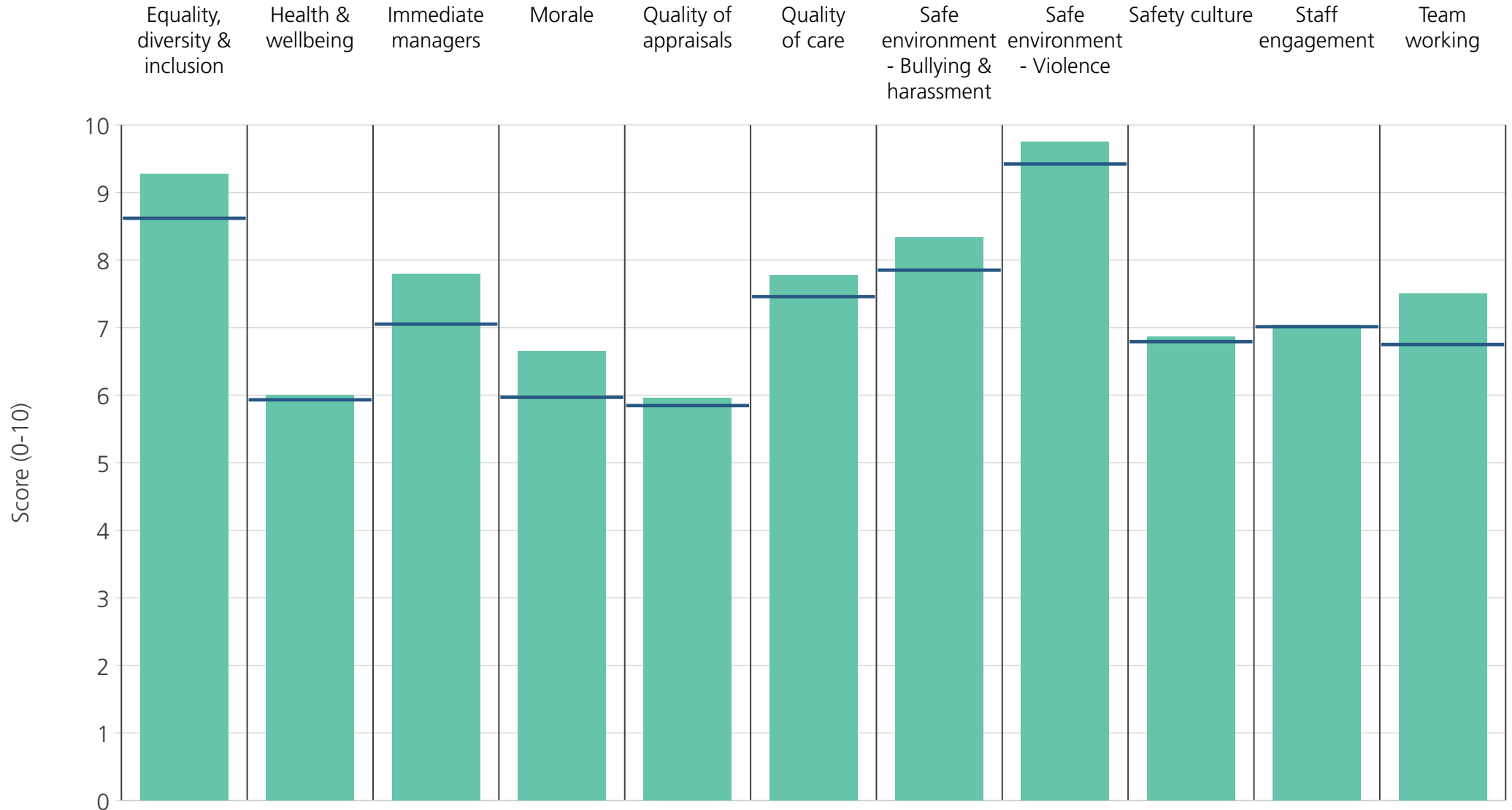
Directorate	9.0	6.7	7.7	6.8	6.2	7.5	8.9	9.9	6.9	7.6	7.5
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	49	49	49	49	44	30	49	49	49	49	49



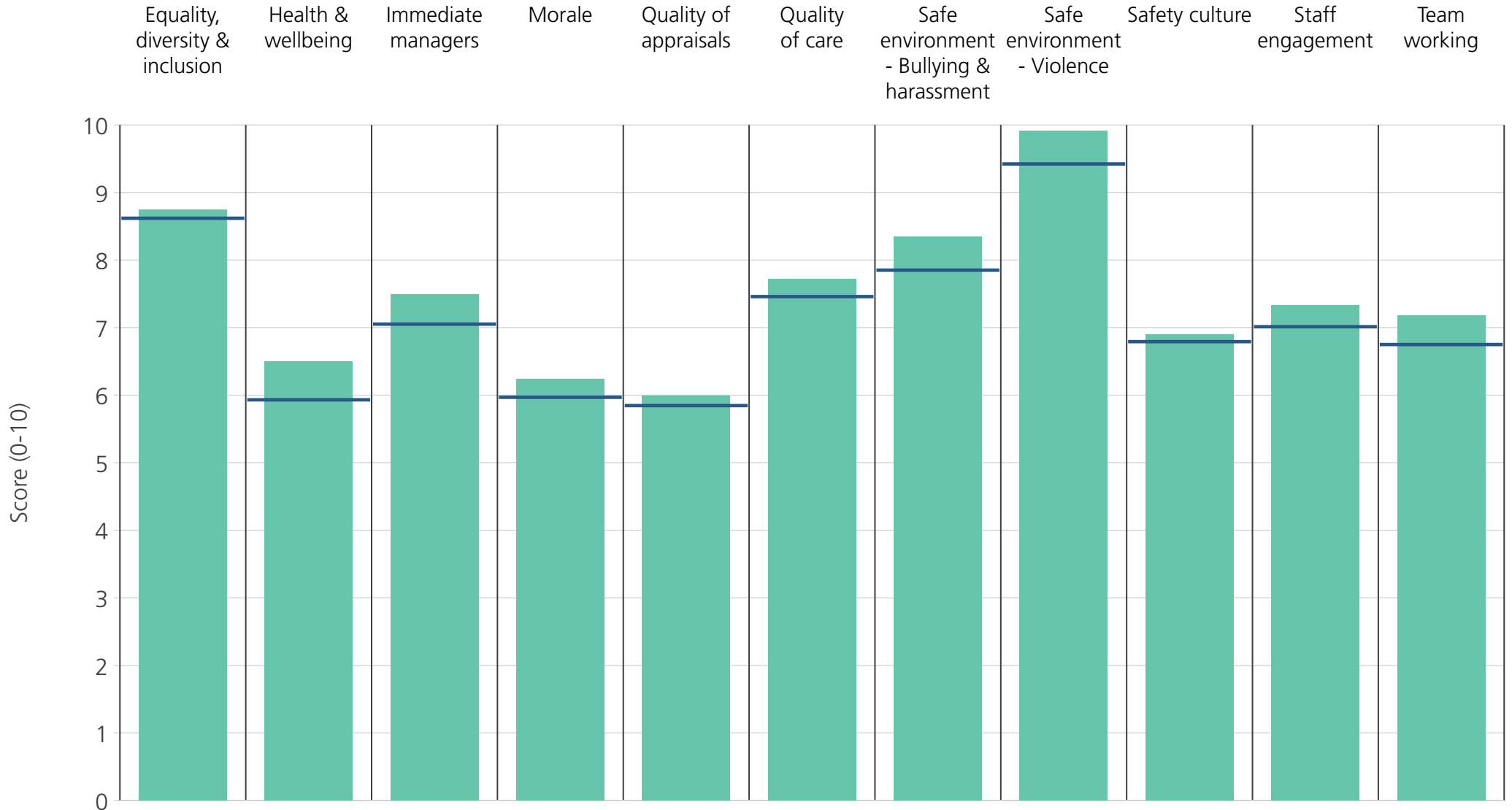
Directorate	8.6	5.8	6.5	5.5	5.7	7.6	7.8	9.6	7.3	6.9	7.0
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	46	46	46	44	36	45	46	46	45	48	46



Directorate	7.8	5.6	7.1	6.5	4.9	7.5	7.8	9.6	6.7	7.2	6.6
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	35	35	35	33	29	33	34	35	33	35	33



Directorate	9.3	6.0	7.8	6.6	6.0	7.8	8.3	9.7	6.9	7.0	7.5
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	39	39	39	38	34	37	38	39	39	39	37



Directorate	8.7	6.5	7.5	6.2	6.0	7.7	8.4	9.9	6.9	7.3	7.2
Your org	8.6	5.9	7.1	6.0	5.8	7.5	7.9	9.4	6.8	7.0	6.7
Responses	201	201	201	199	169	99	200	199	199	203	201