

Epsom and St Helier University Hospitals NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Epsom and St Helier University Hospitals NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Epsom and St Helier University Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

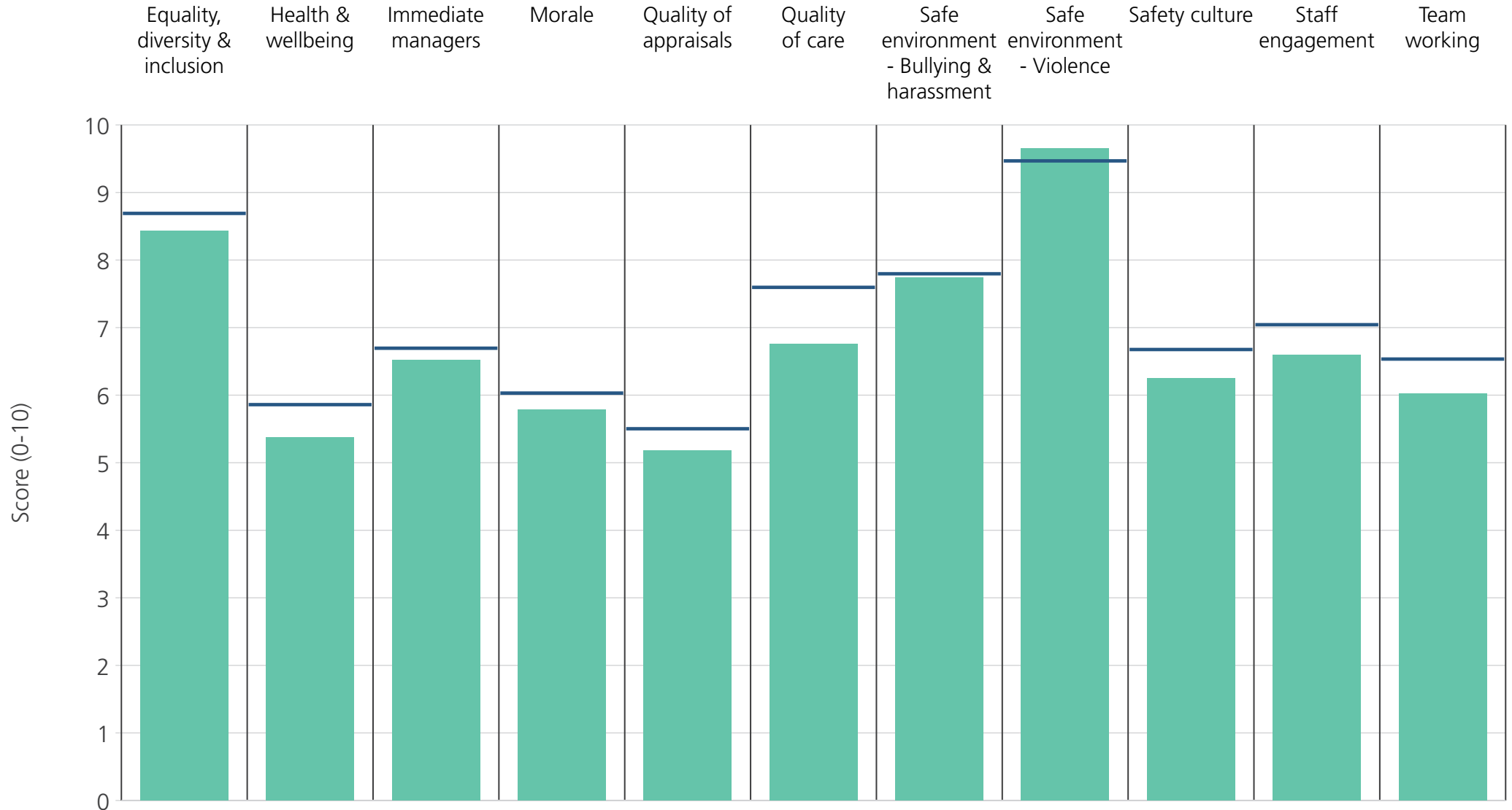
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



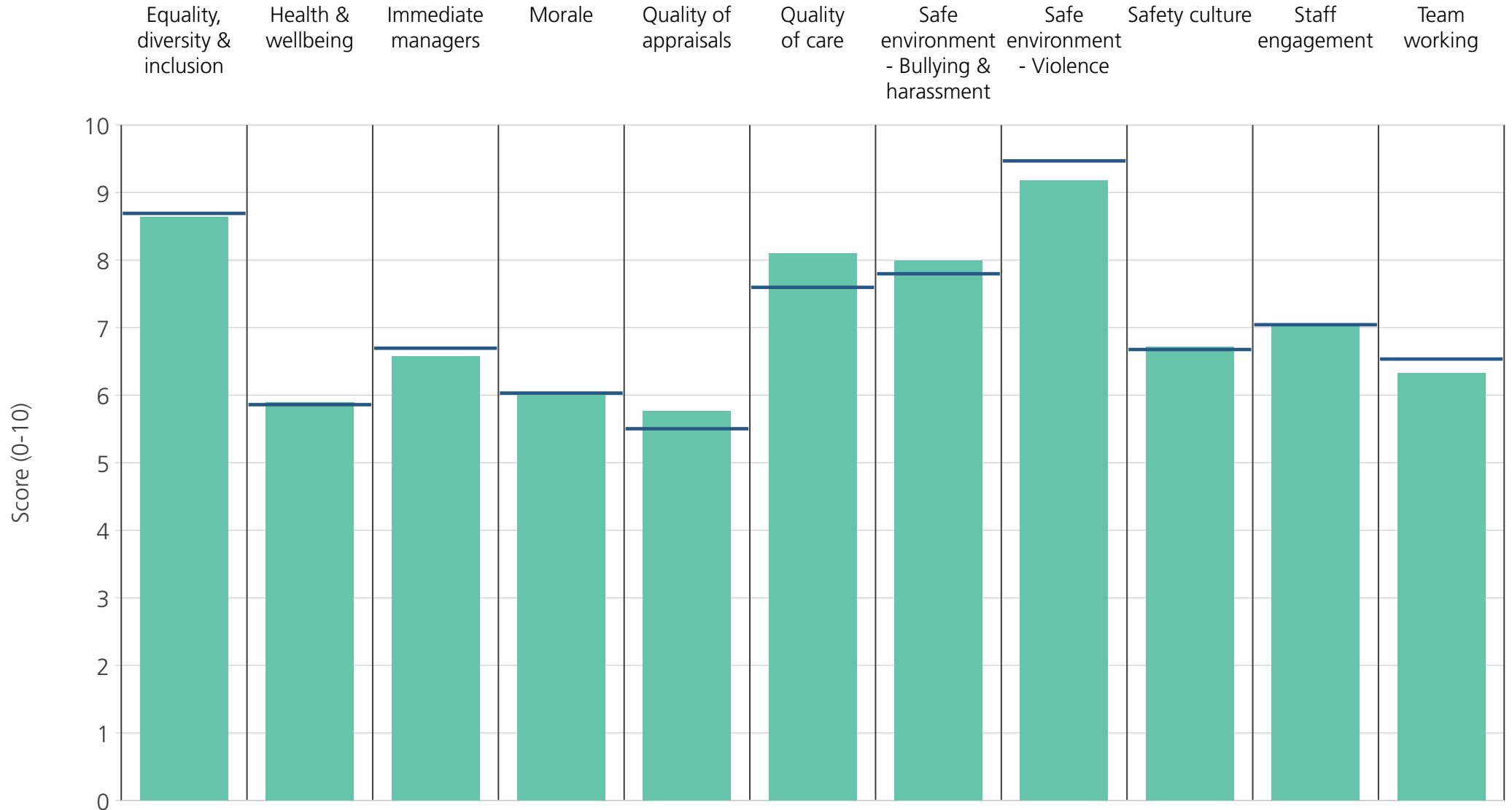
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

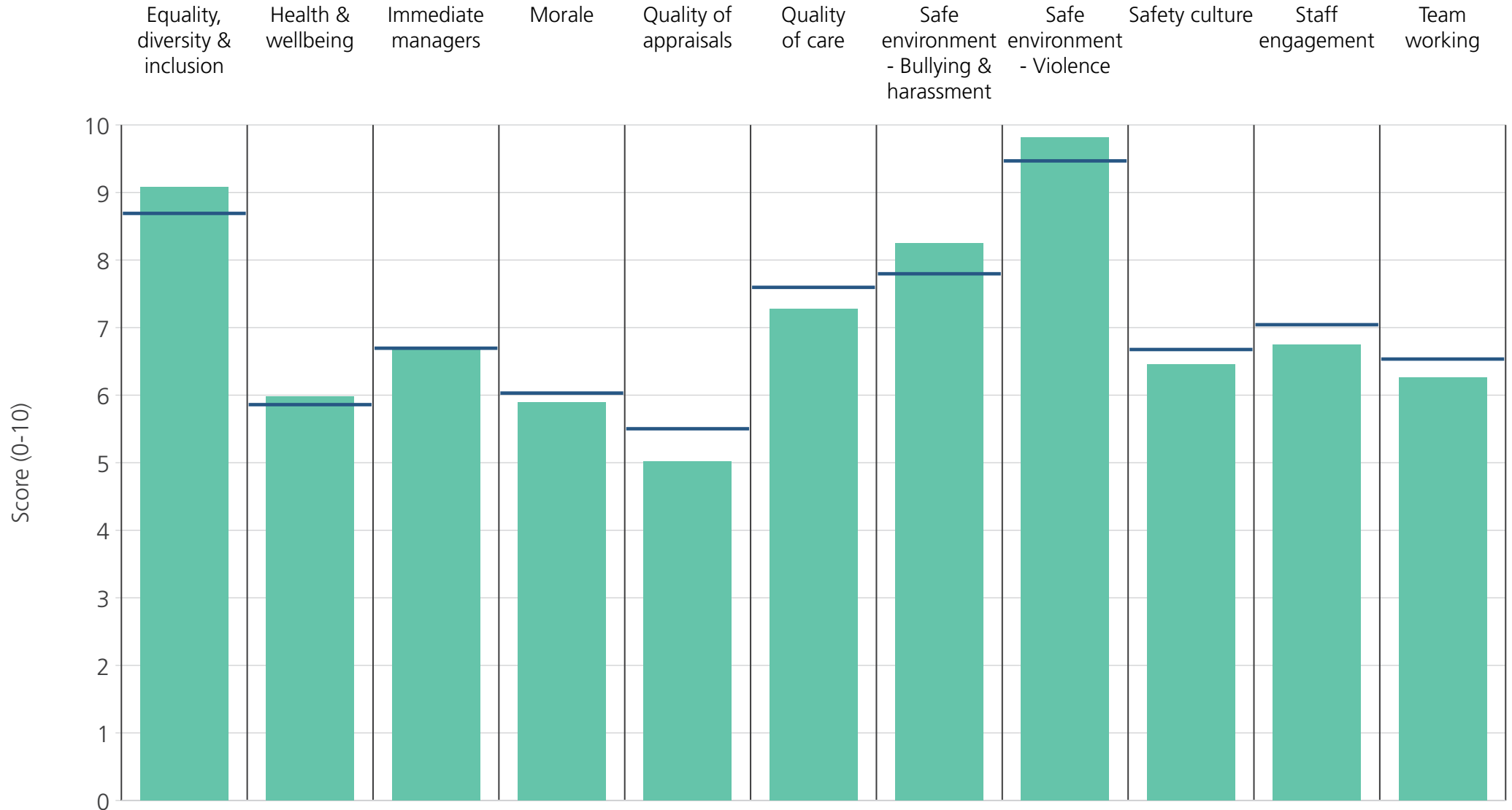
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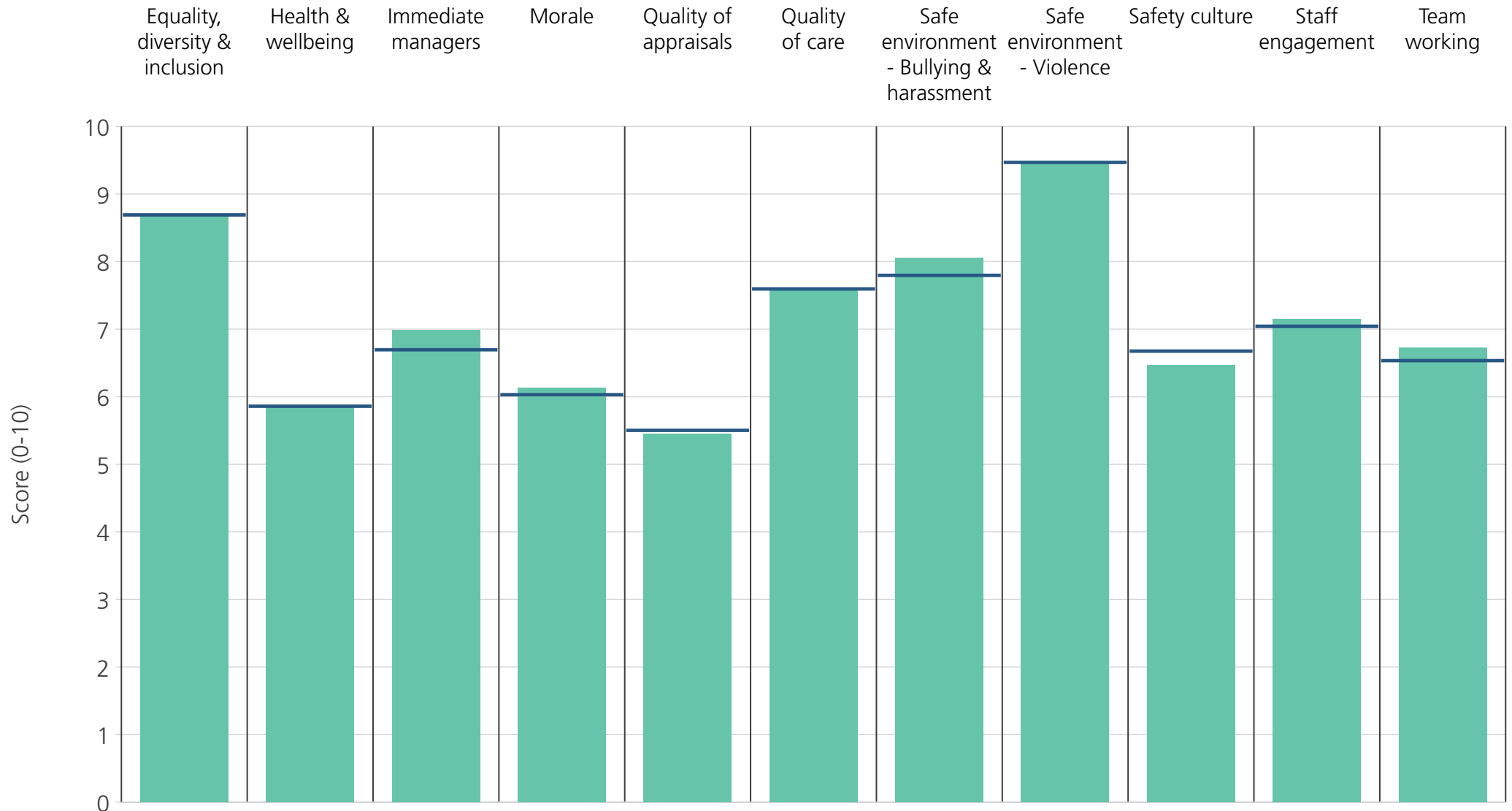
Directorate	8.4	5.4	6.5	5.8	5.2	6.8	7.7	9.6	6.2	6.6	6.0
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	83	85	85	85	69	87	85	85	85	87	84



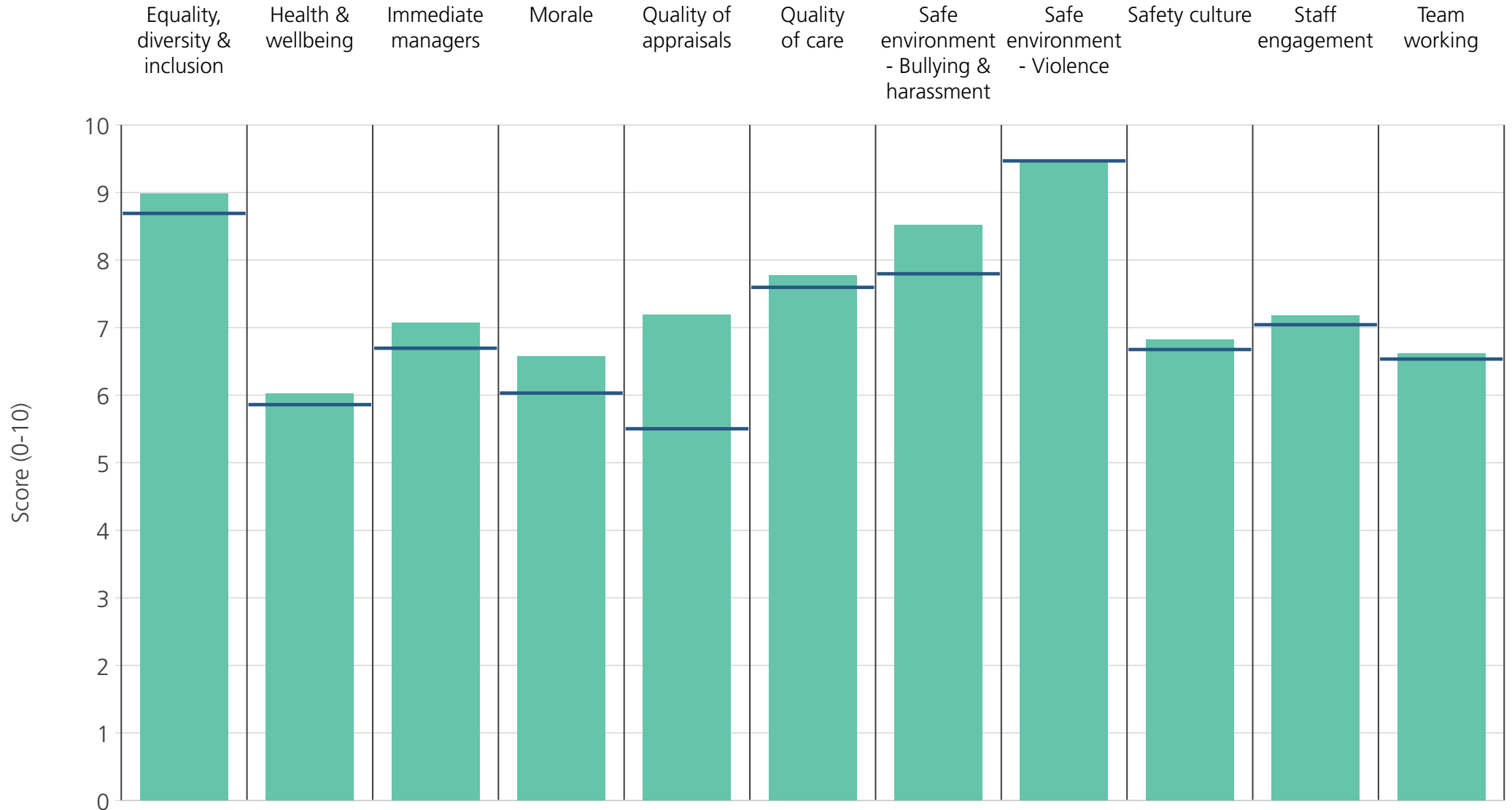
Directorate	8.6	5.9	6.6	6.0	5.8	8.1	8.0	9.2	6.7	7.1	6.3
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	501	506	510	495	324	489	495	497	508	511	502



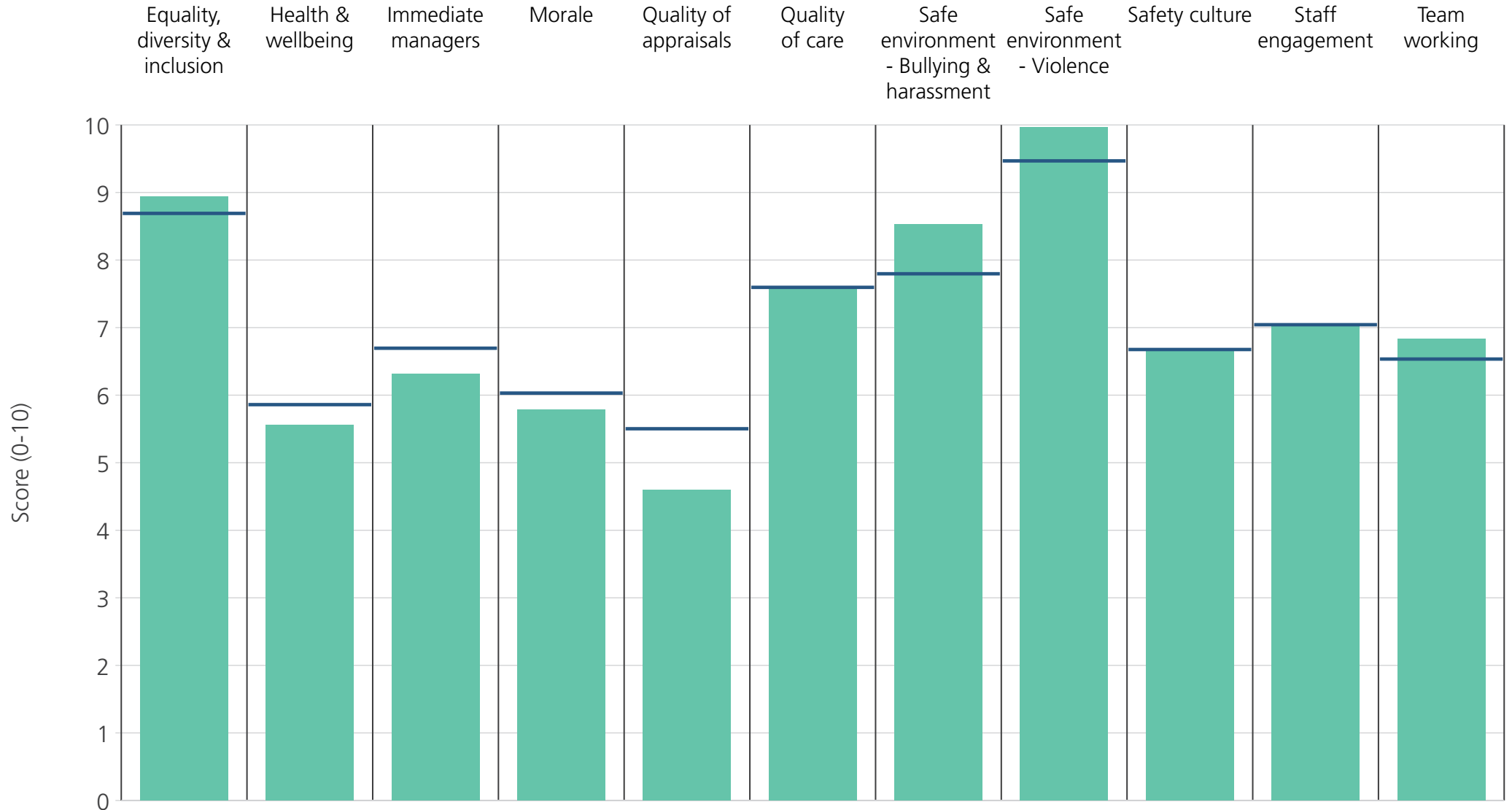
Directorate	9.1	6.0	6.7	5.9	5.0	7.3	8.2	9.8	6.4	6.8	6.3
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	780	786	786	783	497	547	783	785	779	793	783



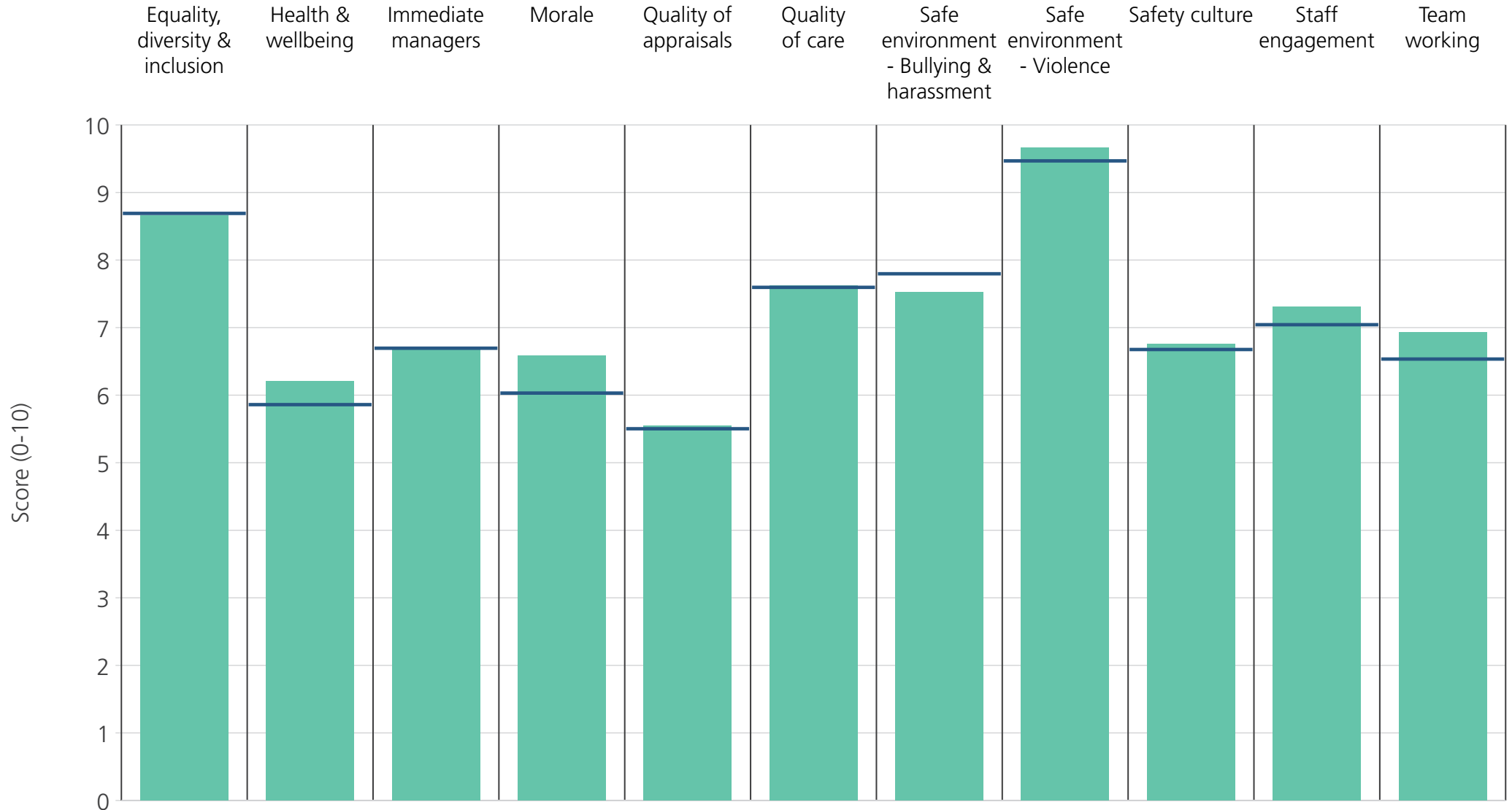
Directorate	8.7	5.8	7.0	6.1	5.5	7.6	8.1	9.5	6.5	7.1	6.7
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	254	256	258	257	194	257	258	258	257	259	256



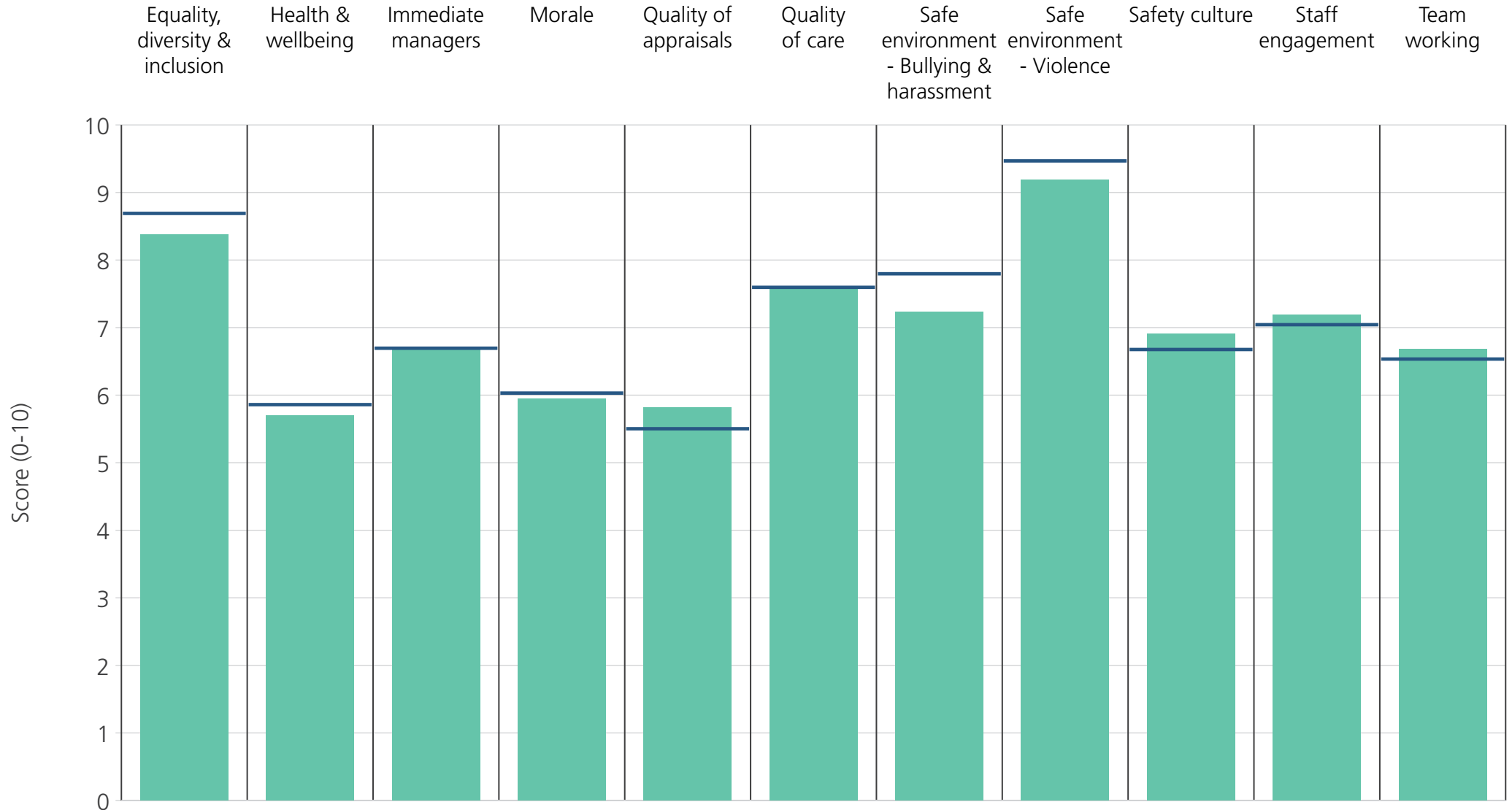
Directorate	9.0	6.0	7.1	6.6	7.2	7.8	8.5	9.5	6.8	7.2	6.6
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	36	37	36	37	20	31	37	37	37	37	37



Directorate	8.9	5.6	6.3	5.8	4.6	7.6	8.5	10.0	6.7	7.0	6.8
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	113	111	114	113	85	109	113	112	113	115	112



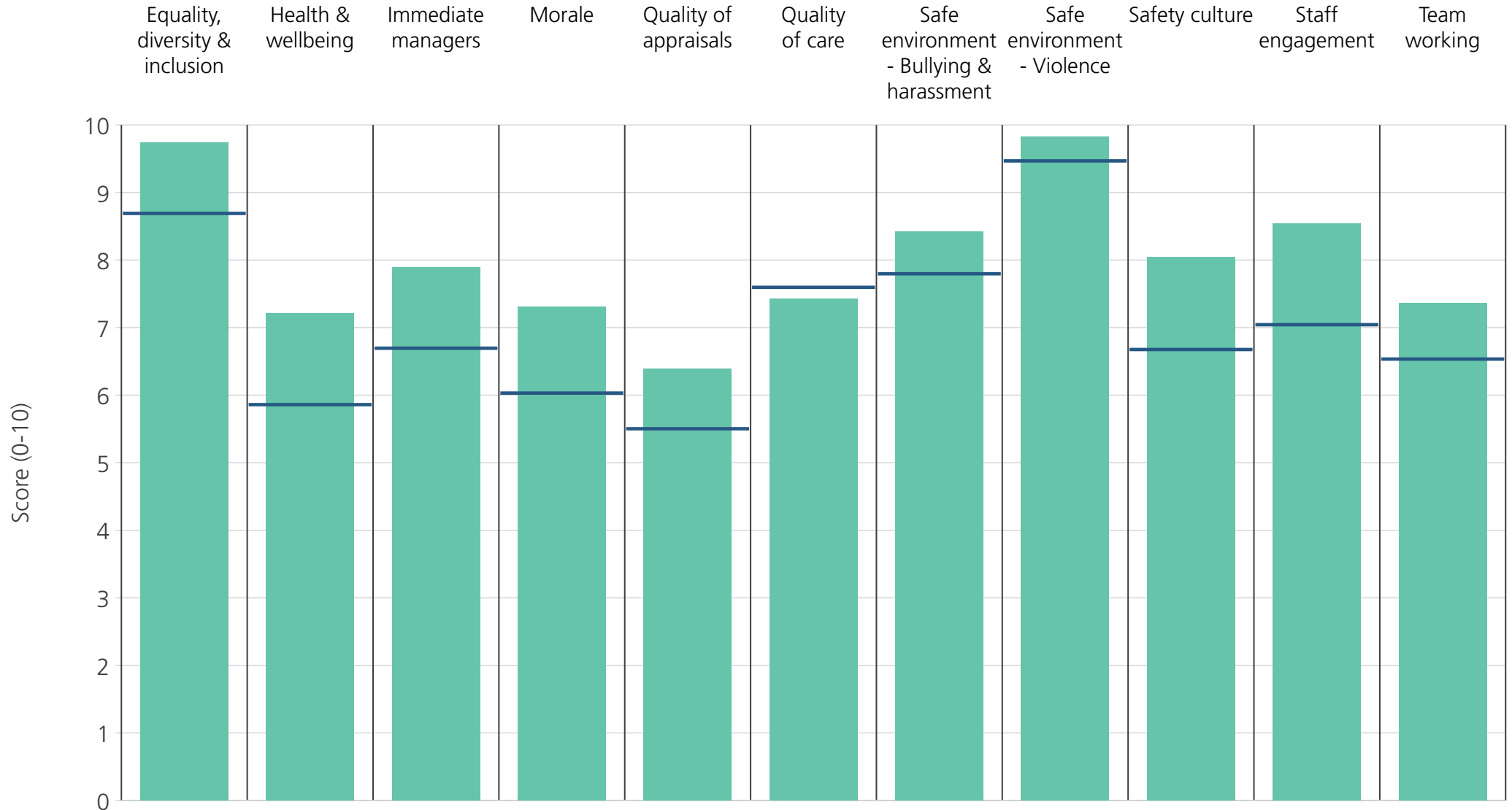
Directorate	8.7	6.2	6.7	6.6	5.5	7.6	7.5	9.7	6.8	7.3	6.9
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	329	336	340	334	272	342	335	336	335	342	340



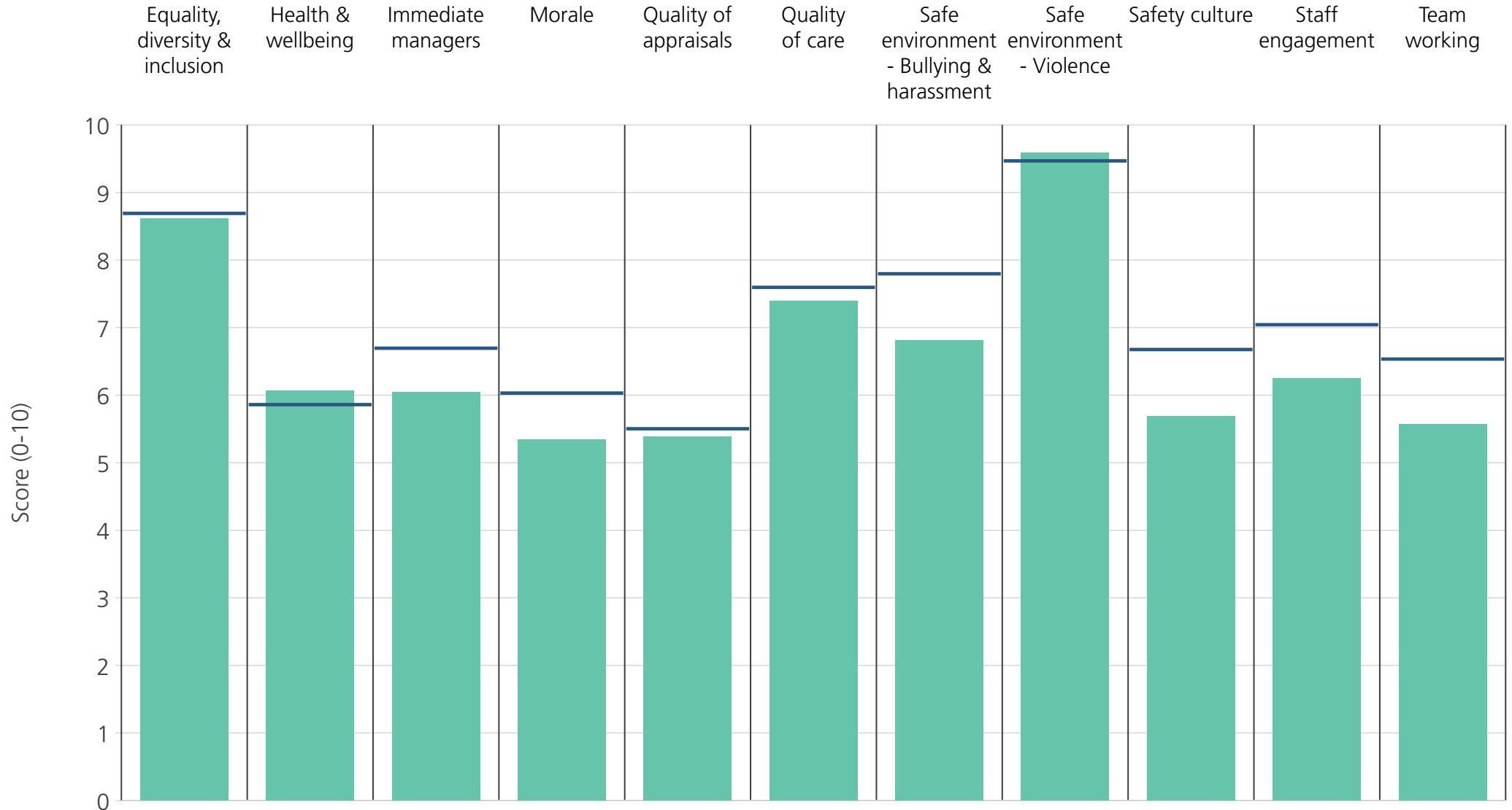
Directorate	8.4	5.7	6.7	5.9	5.8	7.6	7.2	9.2	6.9	7.2	6.7
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	921	931	935	927	695	931	934	931	931	943	929

Directorates 2

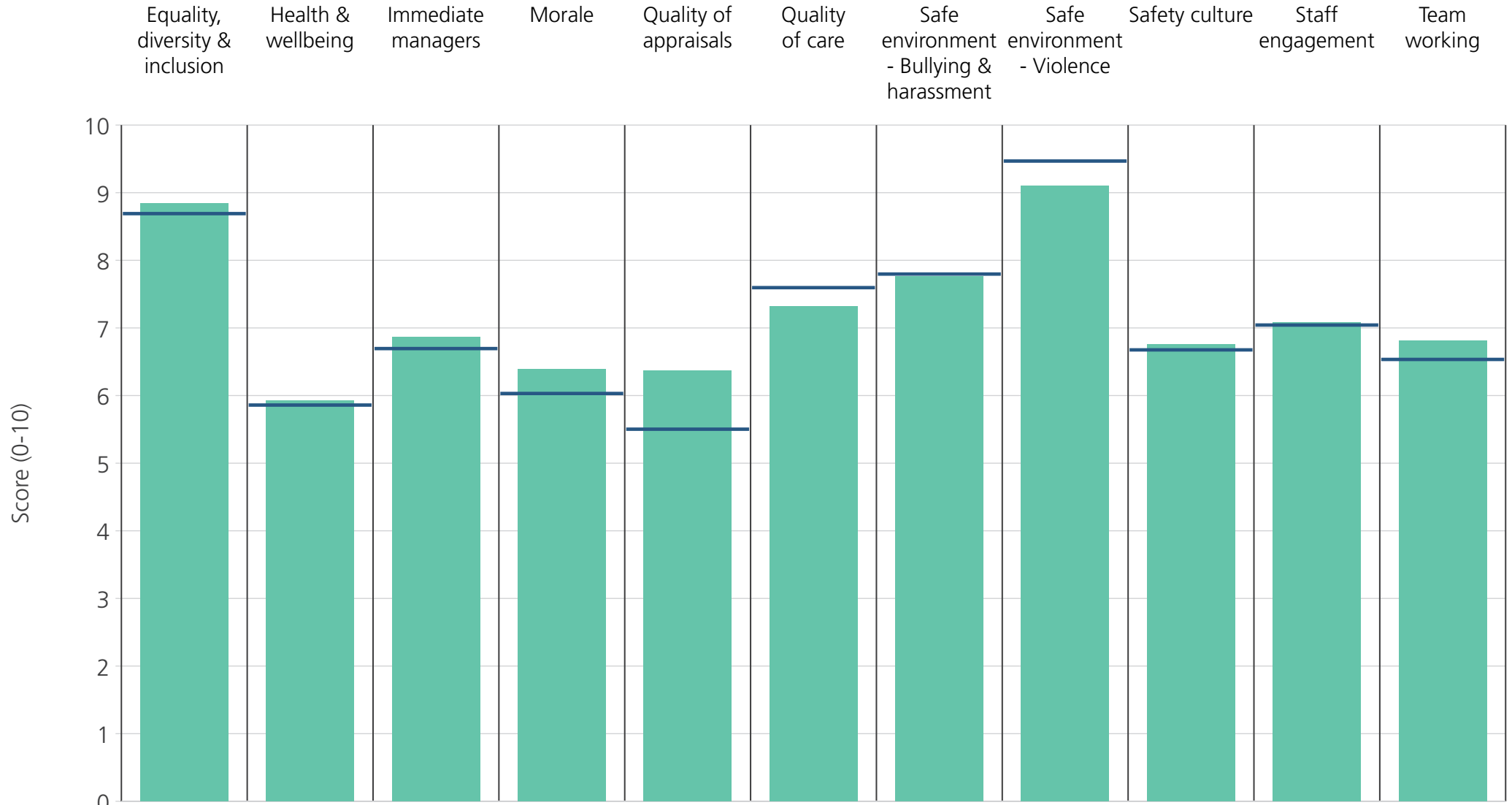
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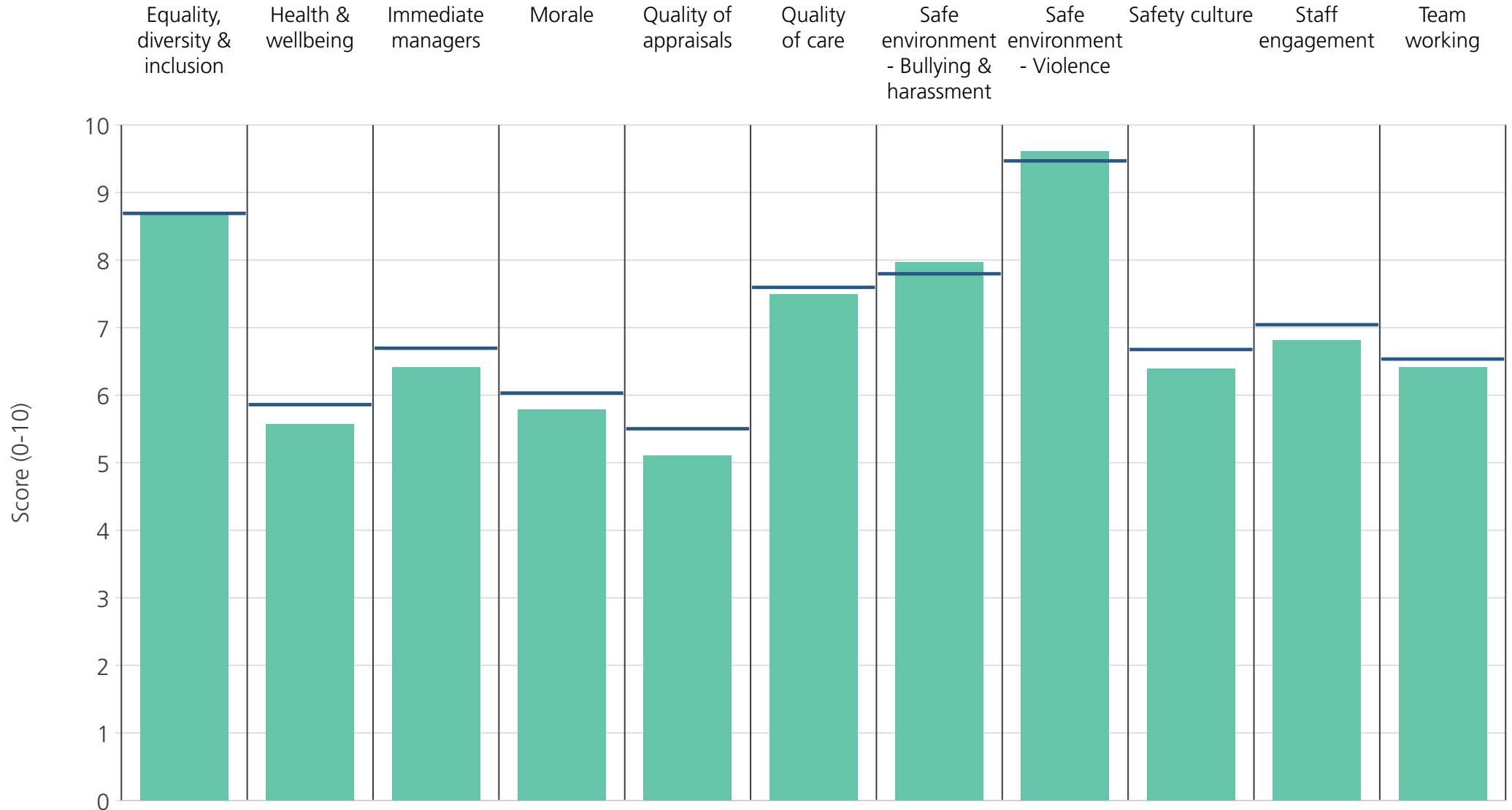
Directorate	9.7	7.2	7.9	7.3	6.4	7.4	8.4	9.8	8.0	8.5	7.4
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	19	19	18	19	18	12	19	19	19	19	18



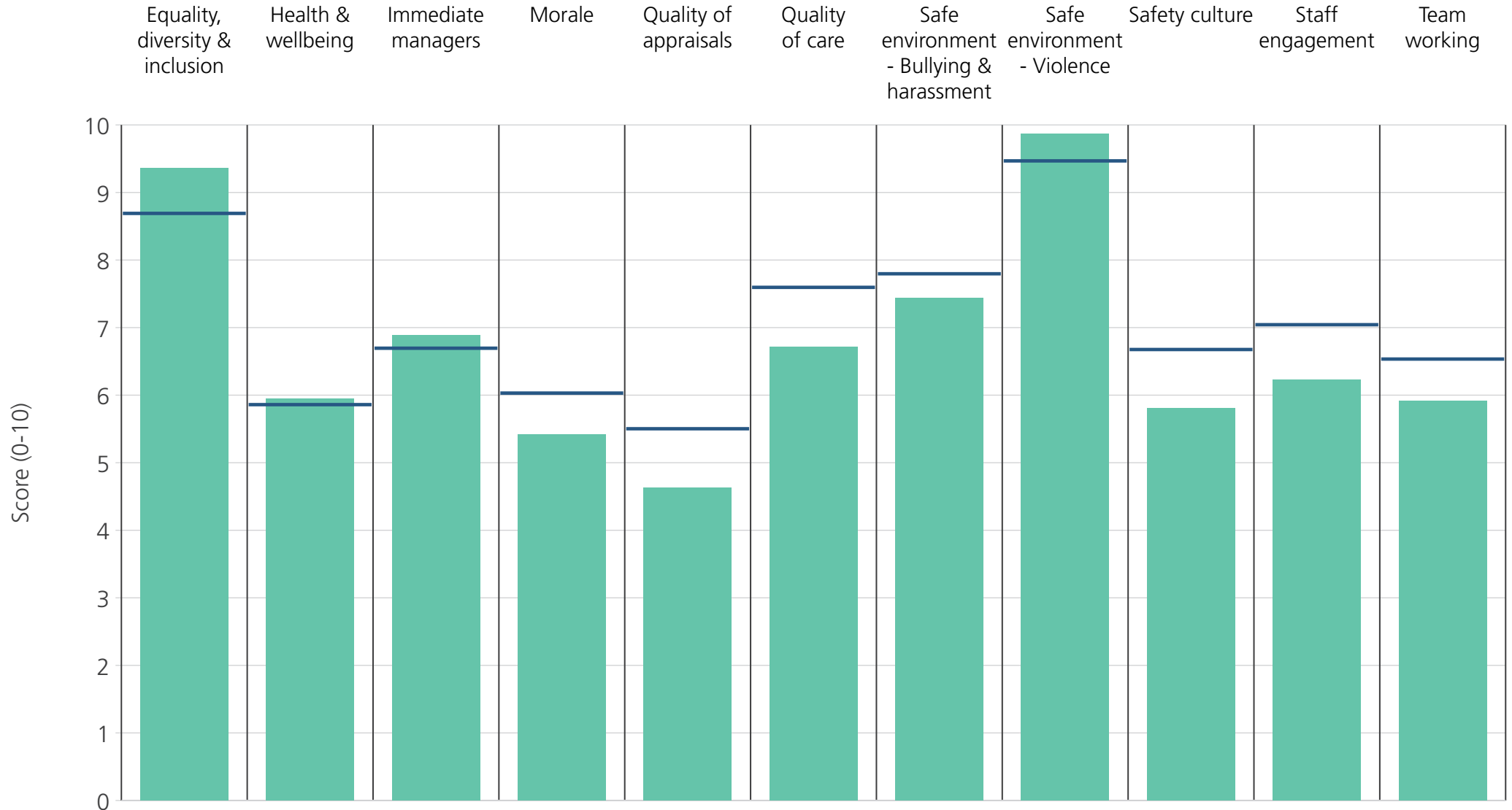
Directorate	8.6	6.1	6.0	5.3	5.4	7.4	6.8	9.6	5.7	6.2	5.6
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	24	24	24	23	13	20	23	24	22	24	24



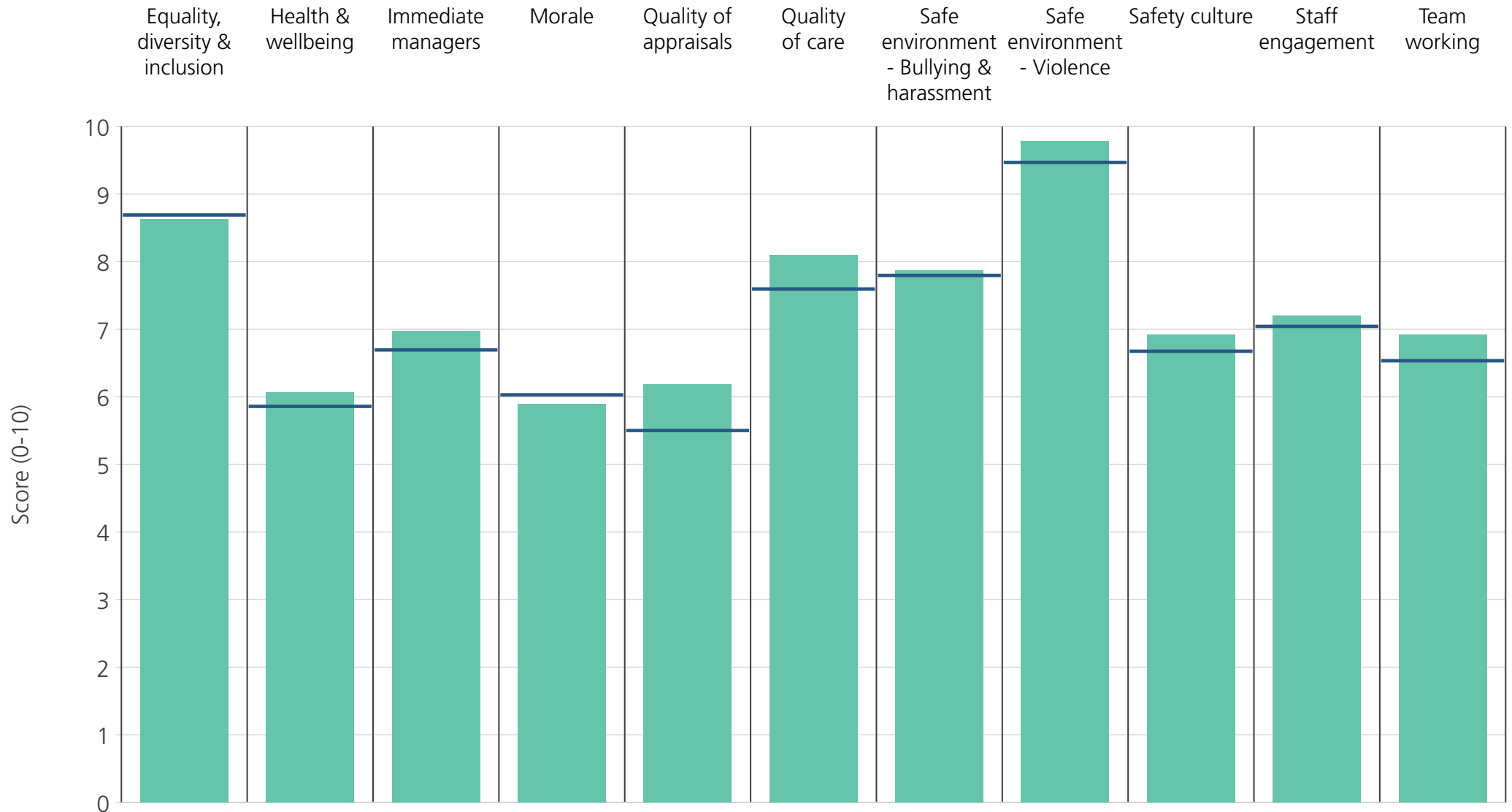
Directorate	8.8	5.9	6.9	6.4	6.4	7.3	7.8	9.1	6.8	7.1	6.8
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	26	26	26	26	11	23	26	26	26	27	27



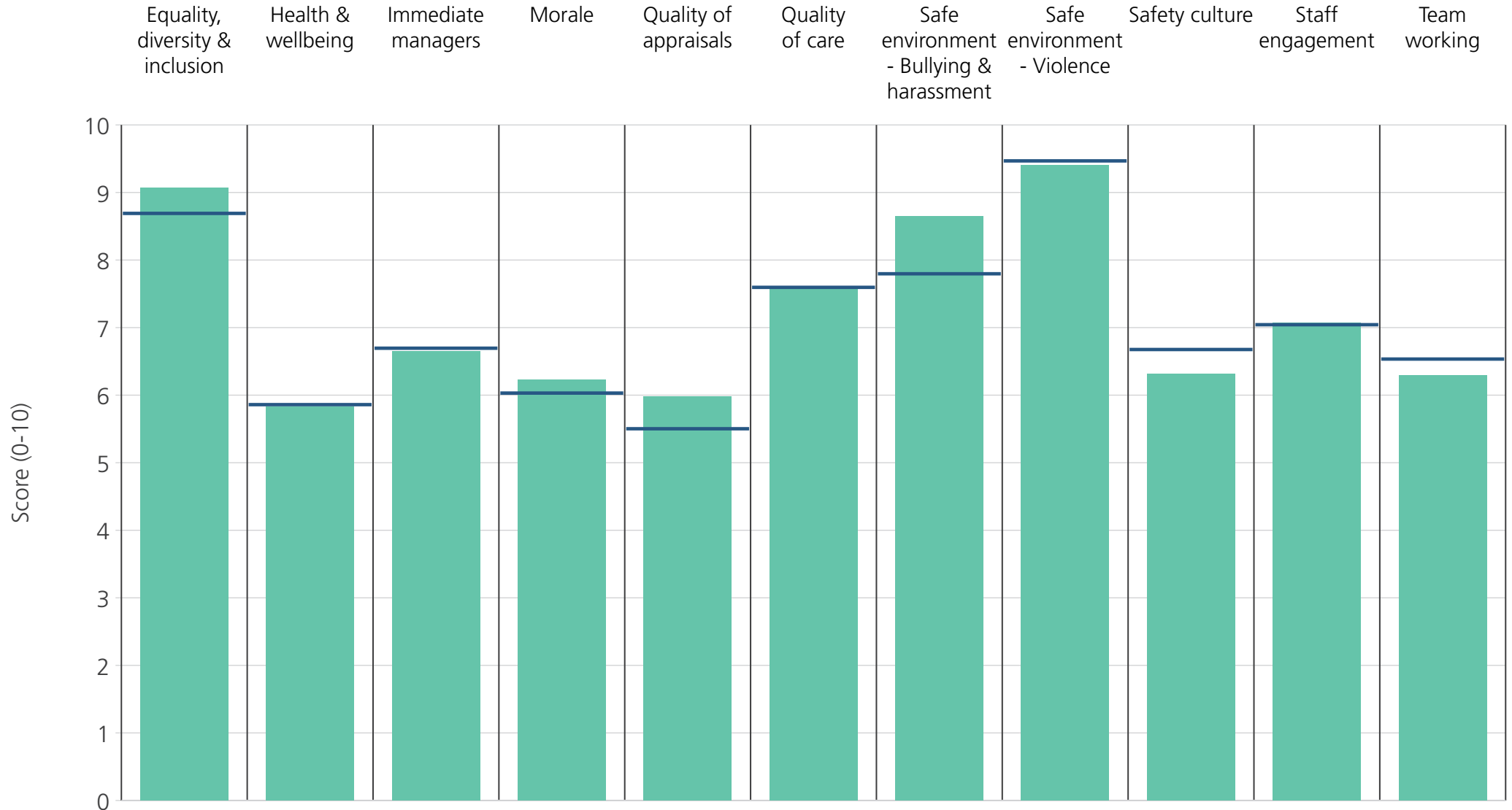
Directorate	8.7	5.6	6.4	5.8	5.1	7.5	8.0	9.6	6.4	6.8	6.4
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	537	544	549	544	384	529	547	546	546	553	543



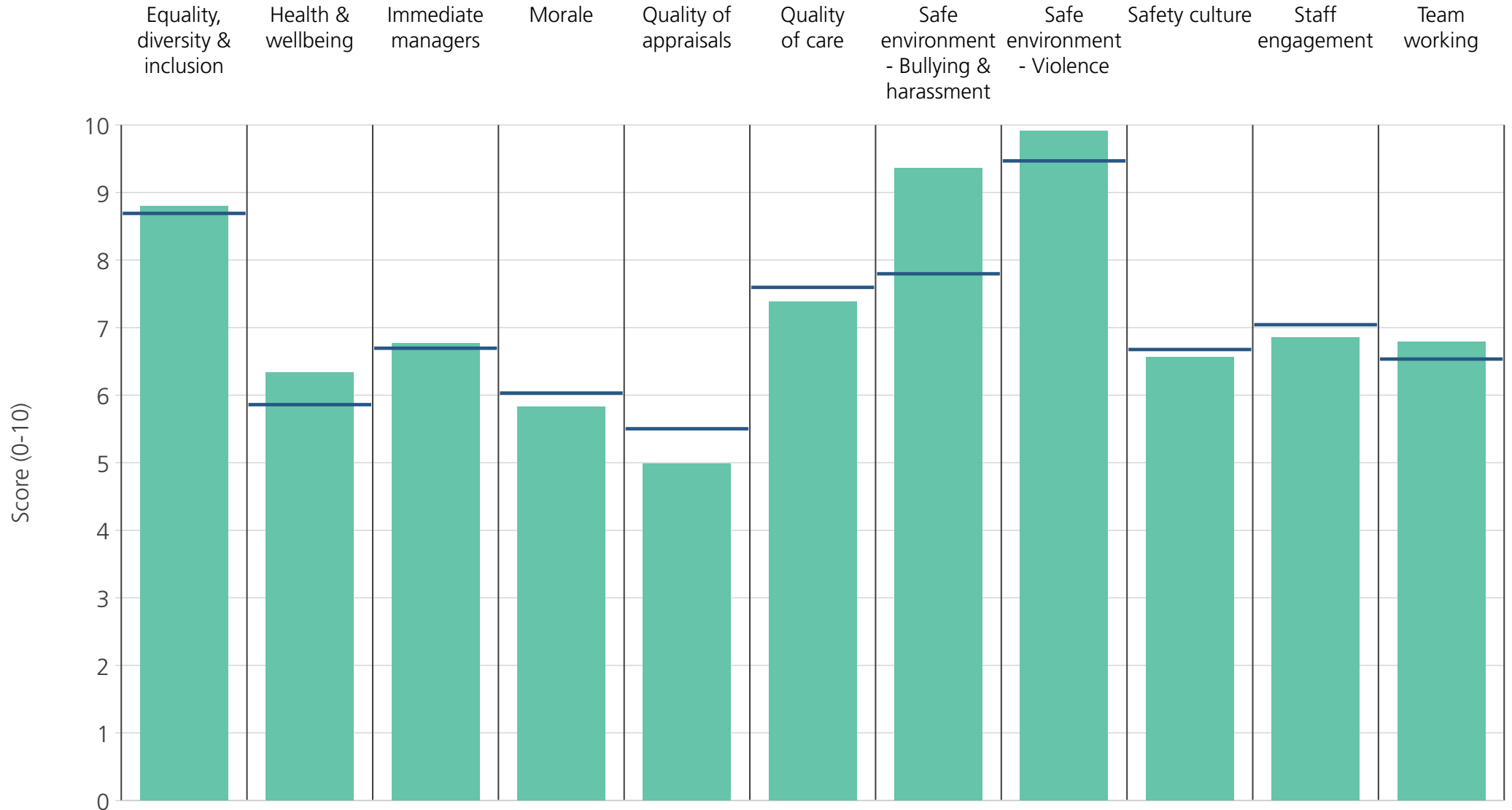
Directorate	9.4	5.9	6.9	5.4	4.6	6.7	7.4	9.9	5.8	6.2	5.9
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	26	26	24	26	17	18	26	26	26	26	26



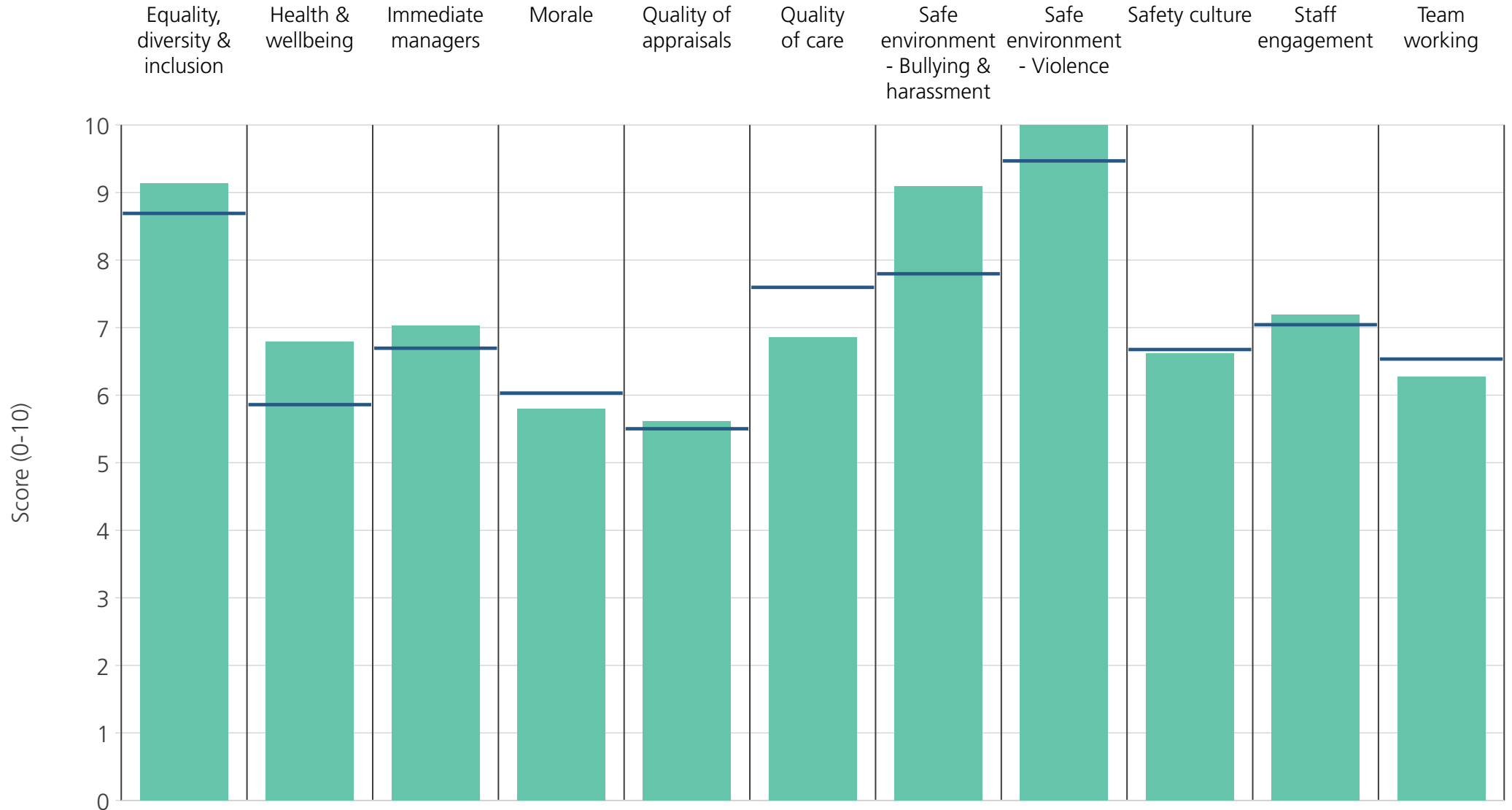
Directorate	8.6	6.1	7.0	5.9	6.2	8.1	7.9	9.8	6.9	7.2	6.9
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	193	195	195	191	146	183	192	195	196	195	193



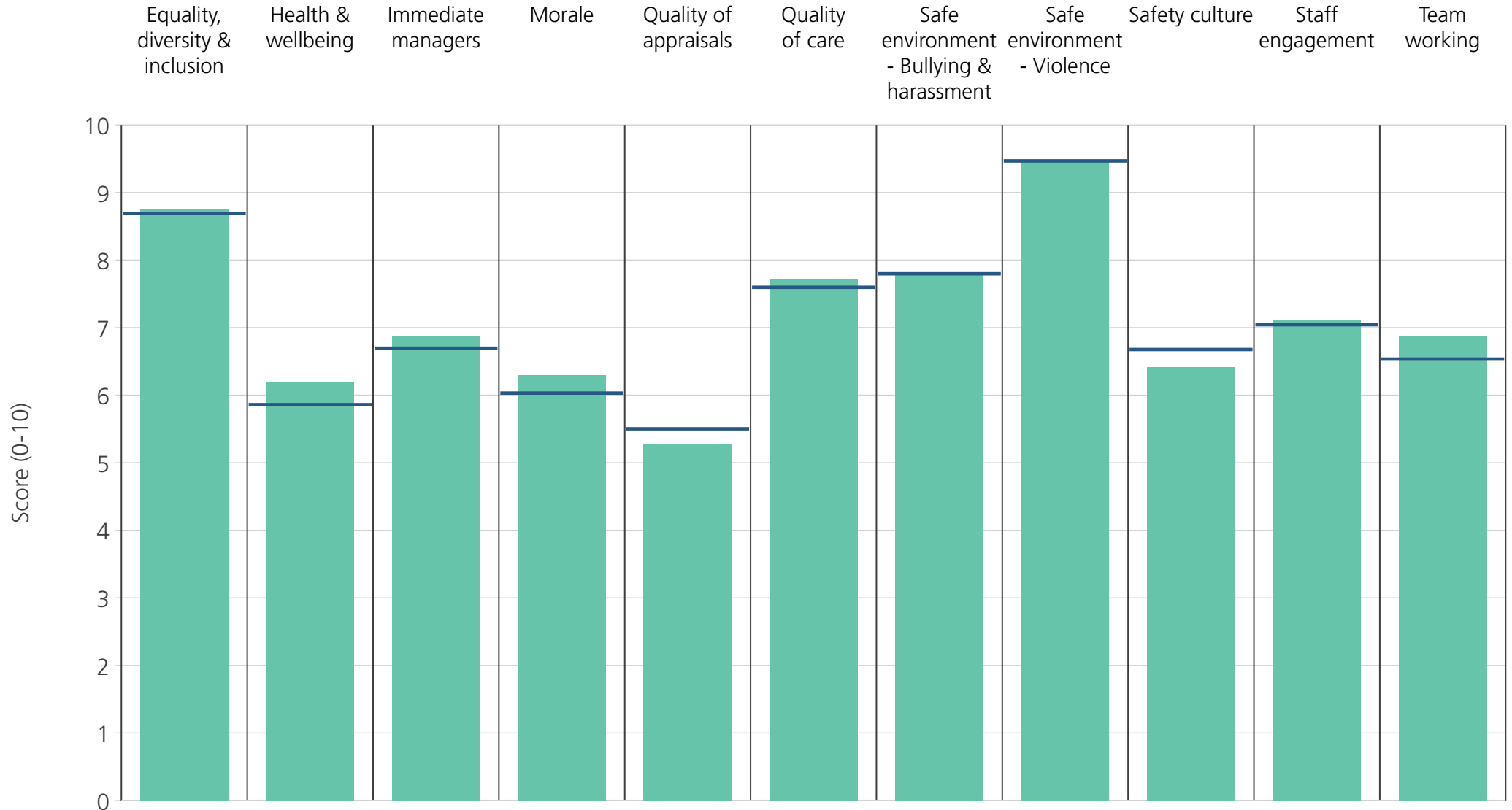
Directorate	9.1	5.8	6.7	6.2	6.0	7.6	8.7	9.4	6.3	7.1	6.3
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	86	86	85	86	46	69	84	84	84	86	83



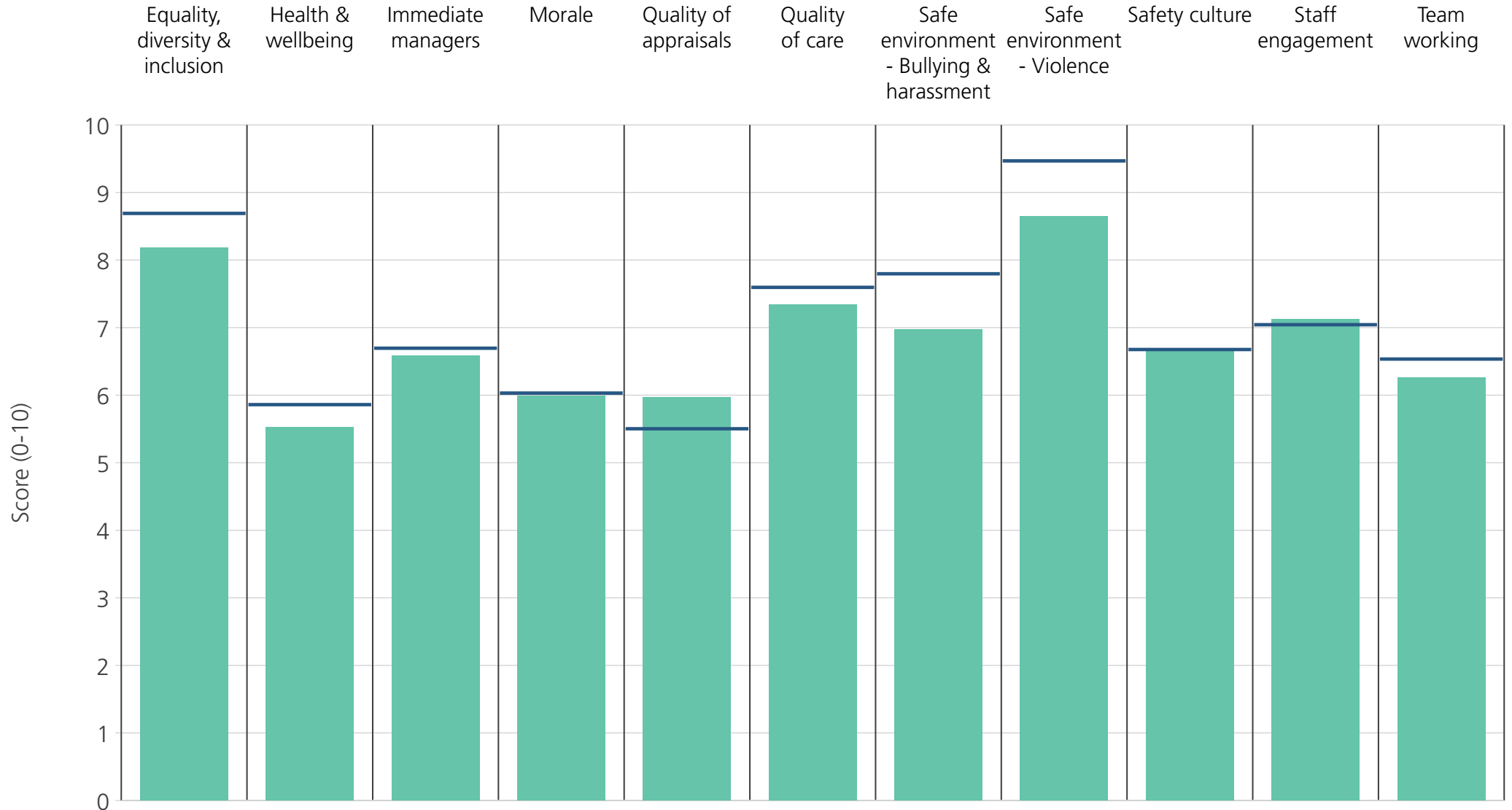
Directorate	8.8	6.3	6.8	5.8	5.0	7.4	9.4	9.9	6.6	6.9	6.8
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	77	79	79	77	65	25	78	79	77	78	77



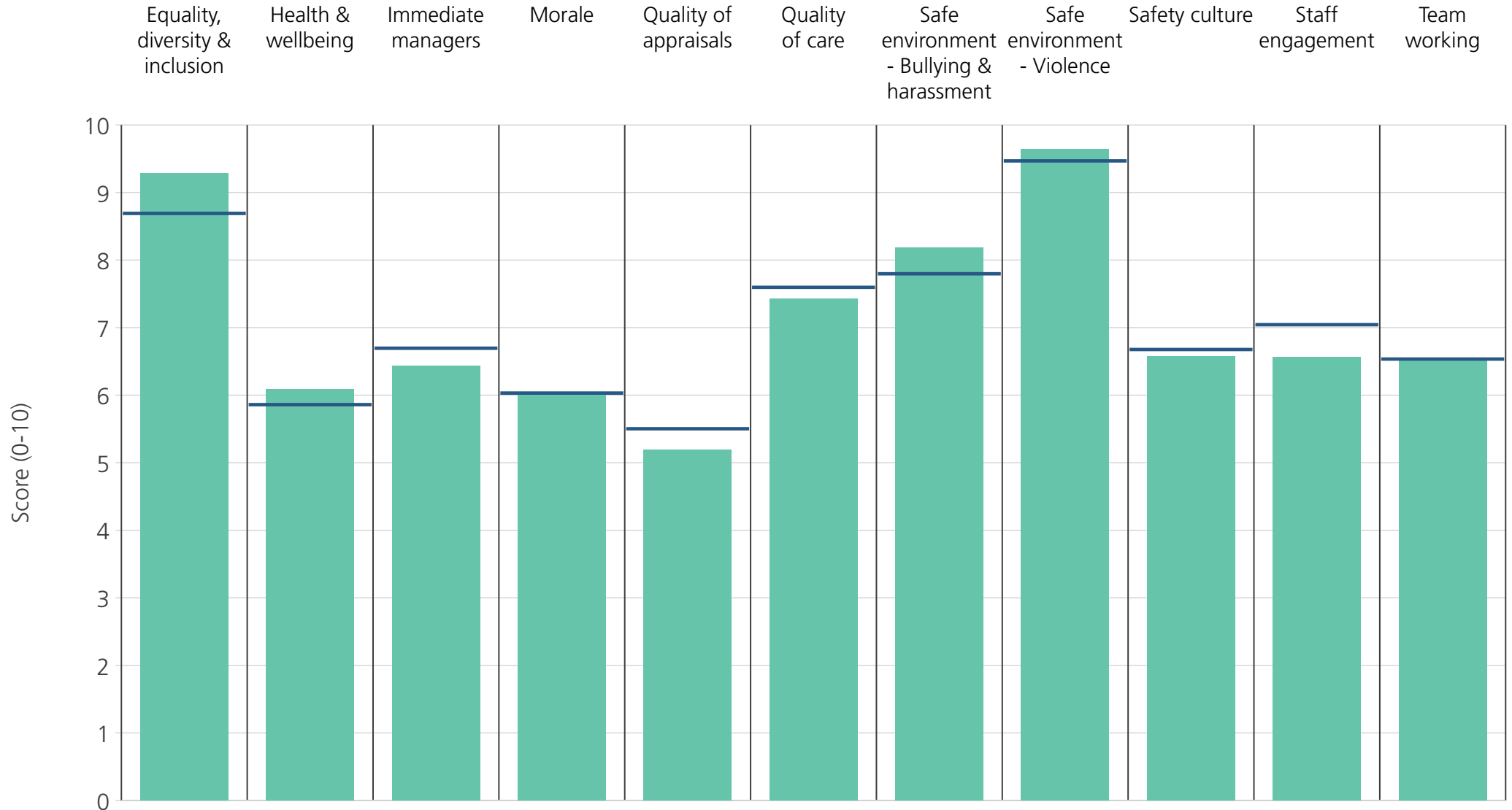
Directorate	9.1	6.8	7.0	5.8	5.6	6.8	9.1	10.0	6.6	7.2	6.3
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	54	55	55	55	34	25	55	55	53	55	53



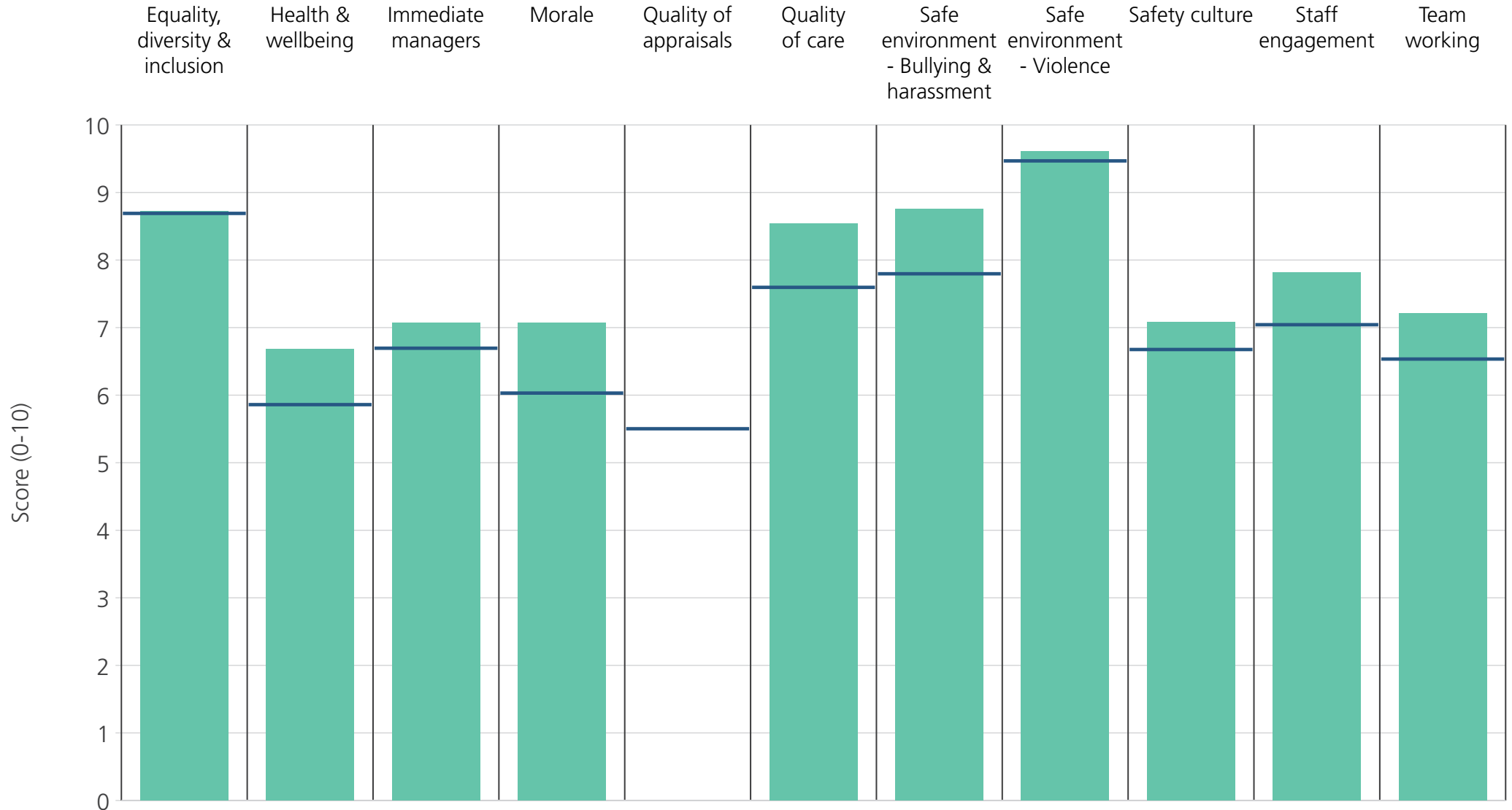
Directorate	8.8	6.2	6.9	6.3	5.3	7.7	7.8	9.5	6.4	7.1	6.9
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	65	65	65	64	56	45	65	64	65	65	65



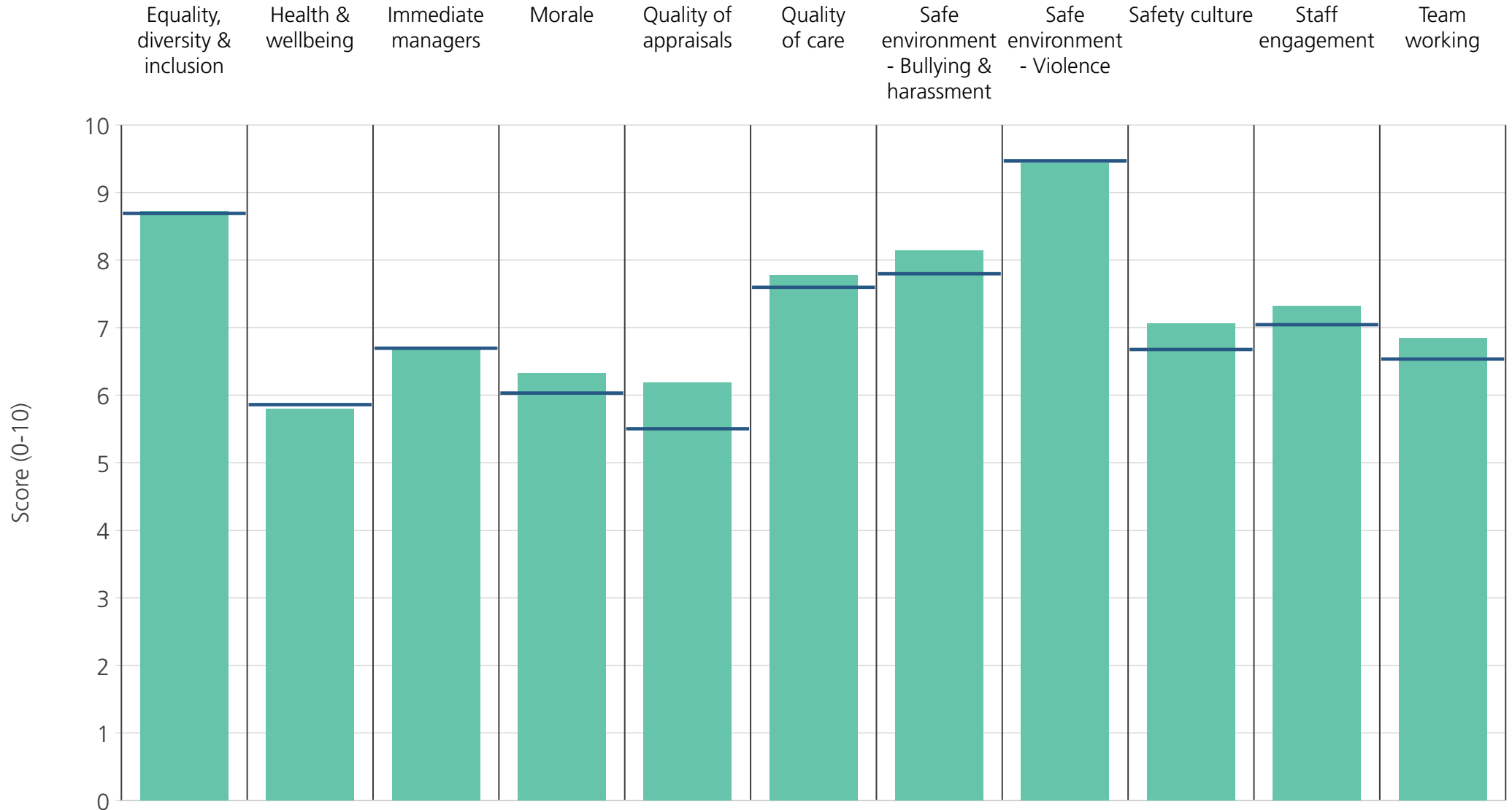
Directorate	8.2	5.5	6.6	6.0	6.0	7.3	7.0	8.6	6.7	7.1	6.3
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	538	547	552	538	306	537	541	541	545	555	548



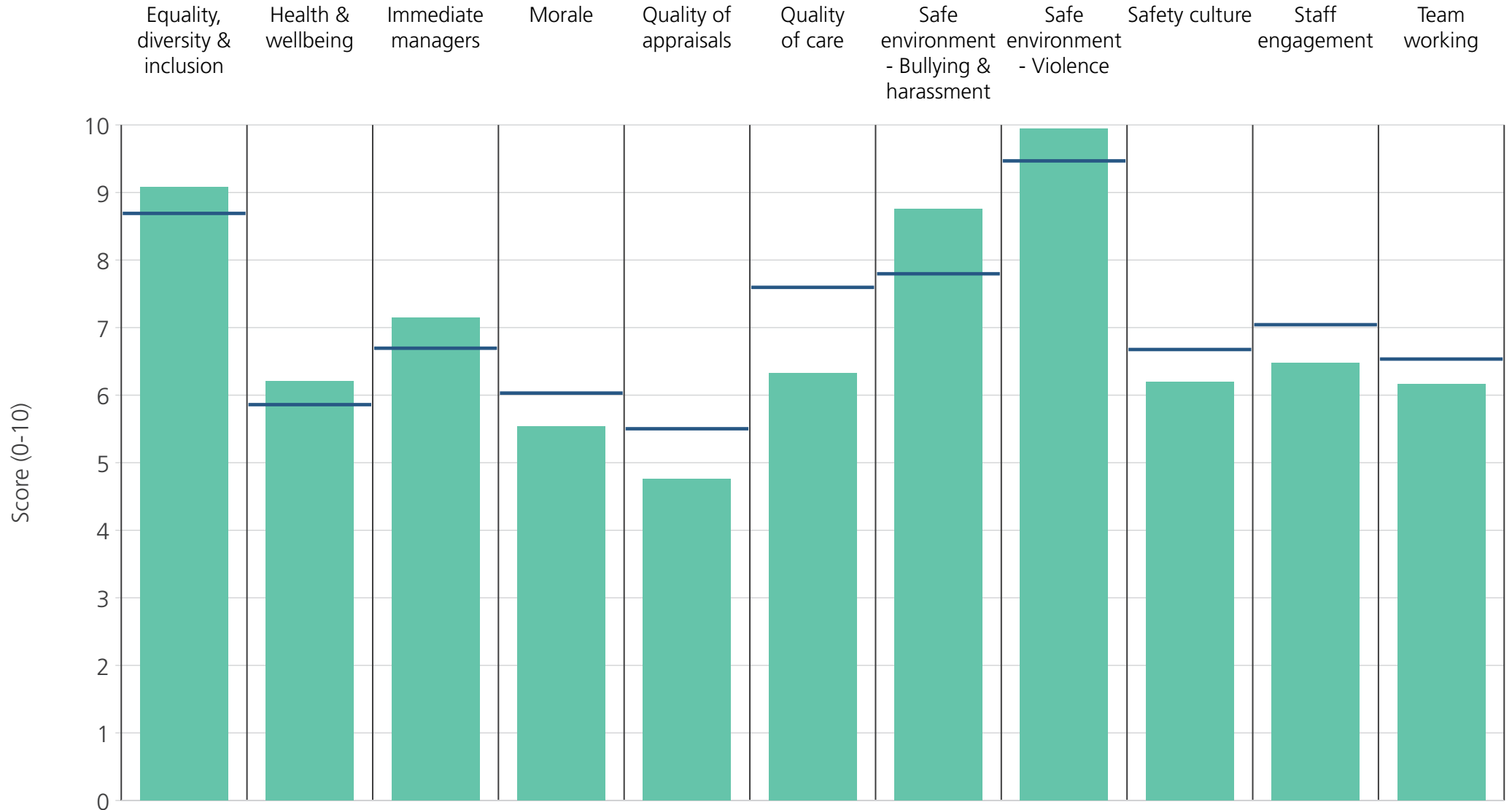
Directorate	9.3	6.1	6.4	6.0	5.2	7.4	8.2	9.6	6.6	6.6	6.5
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	118	120	121	121	90	110	121	121	121	123	120



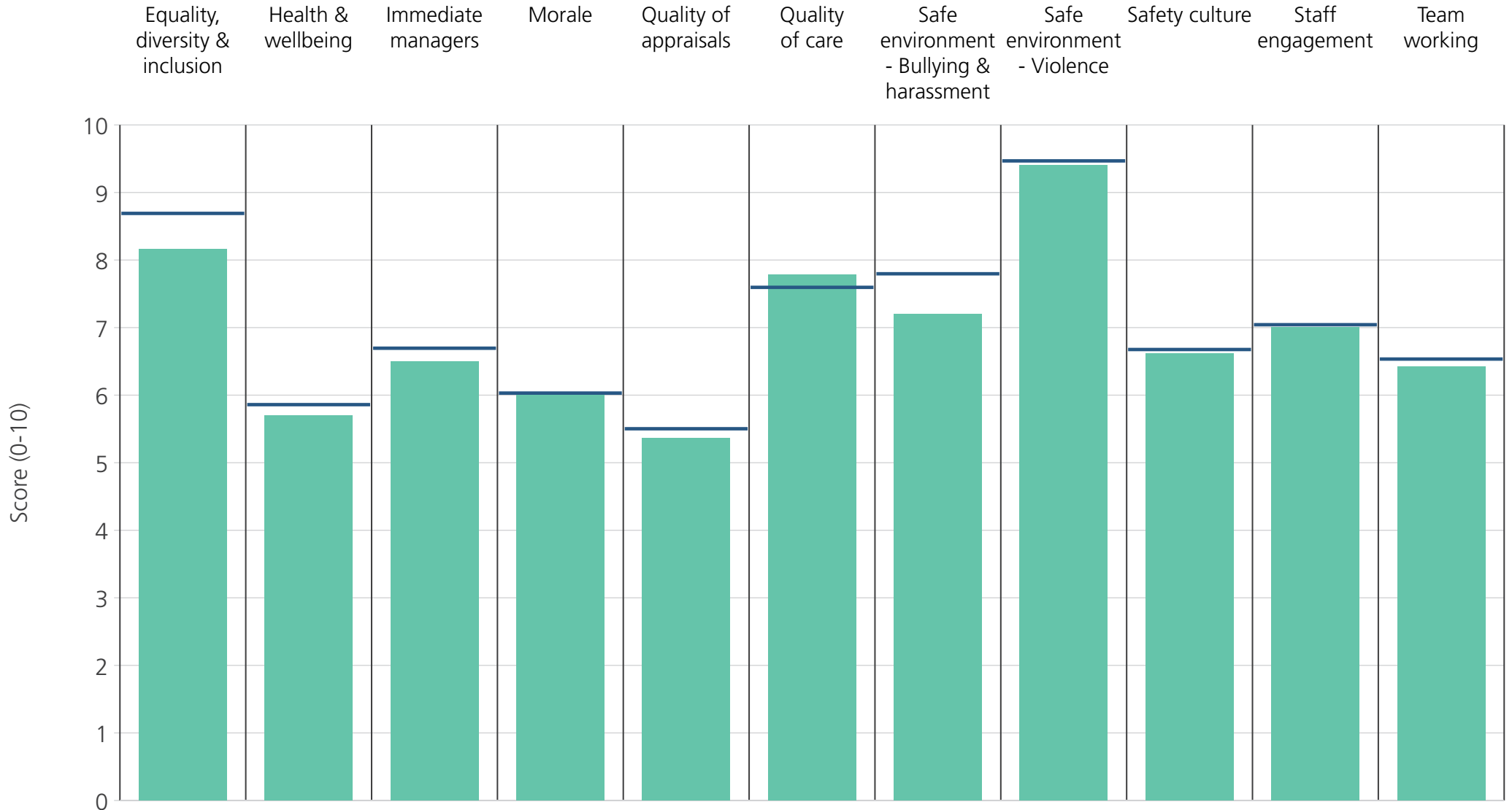
Directorate	8.7	6.7	7.1	7.1		8.5	8.8	9.6	7.1	7.8	7.2
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	17	17	17	17	9	16	16	17	17	17	17



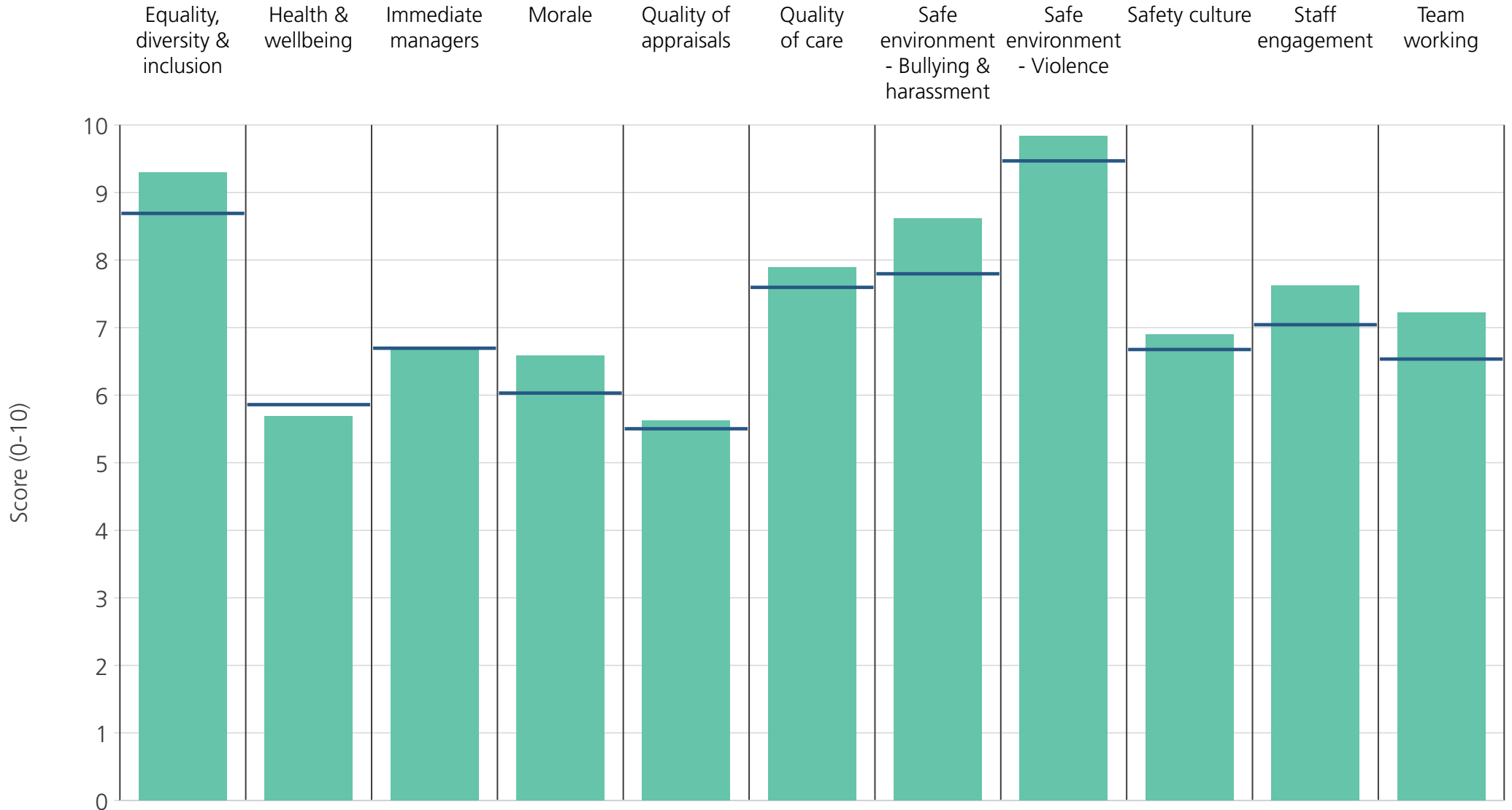
Directorate	8.7	5.8	6.7	6.3	6.2	7.8	8.1	9.4	7.1	7.3	6.8
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	144	148	148	147	128	144	147	148	146	147	144



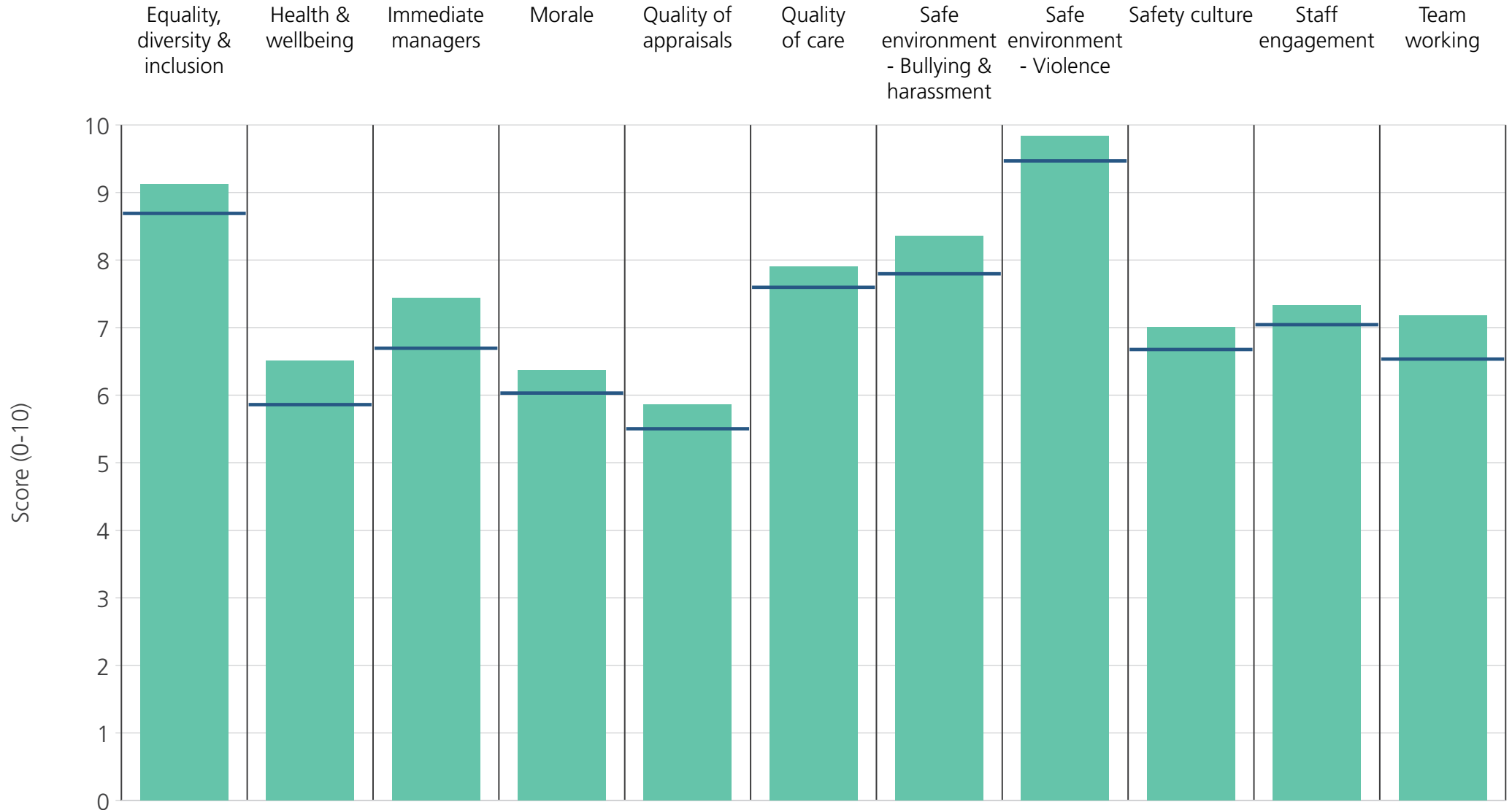
Directorate	9.1	6.2	7.1	5.5	4.8	6.3	8.8	9.9	6.2	6.5	6.2
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	56	55	56	56	40	32	56	55	54	57	57



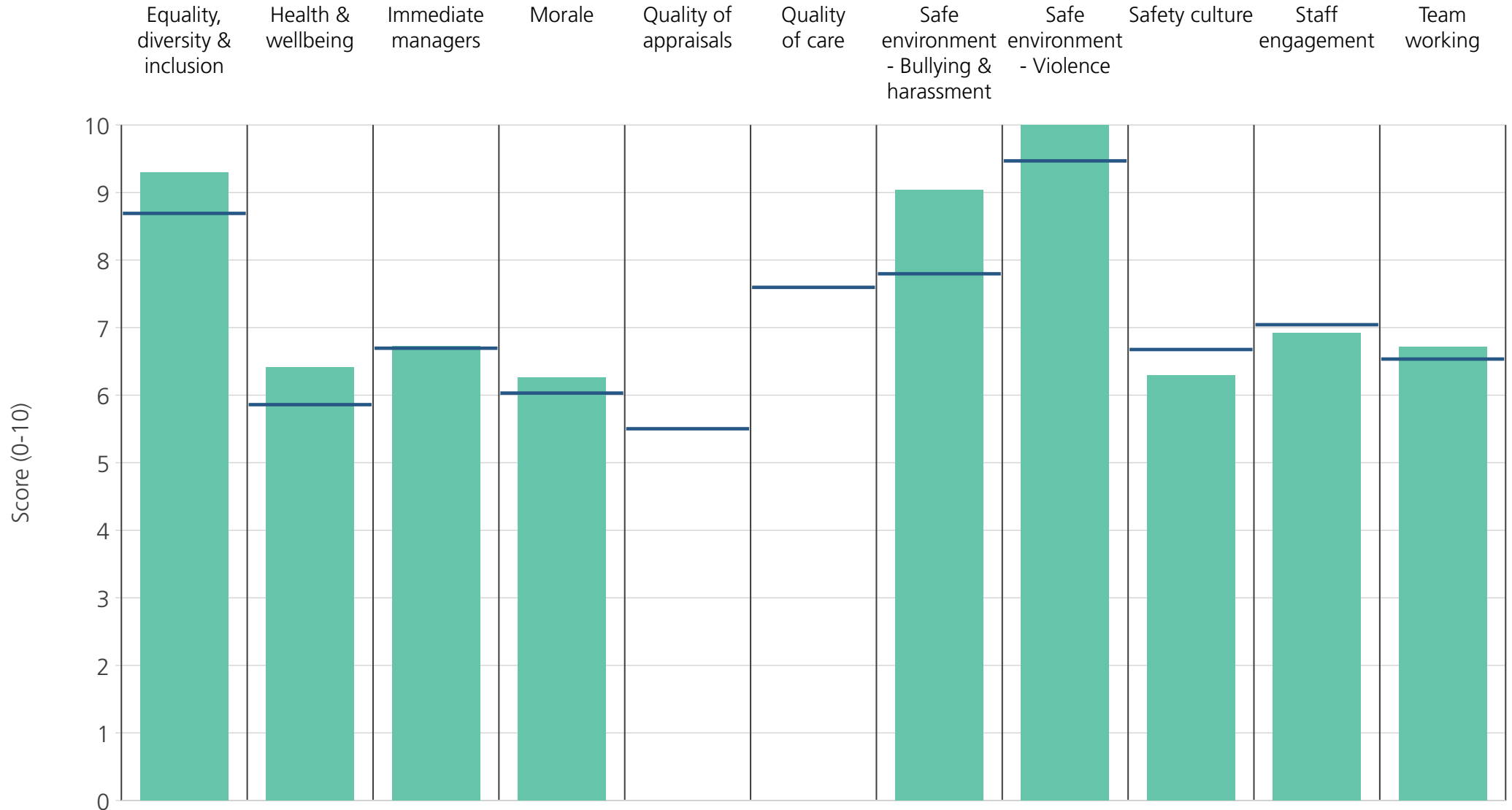
Directorate	8.2	5.7	6.5	6.0	5.4	7.8	7.2	9.4	6.6	7.0	6.4
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	376	377	382	376	265	375	378	377	380	390	384



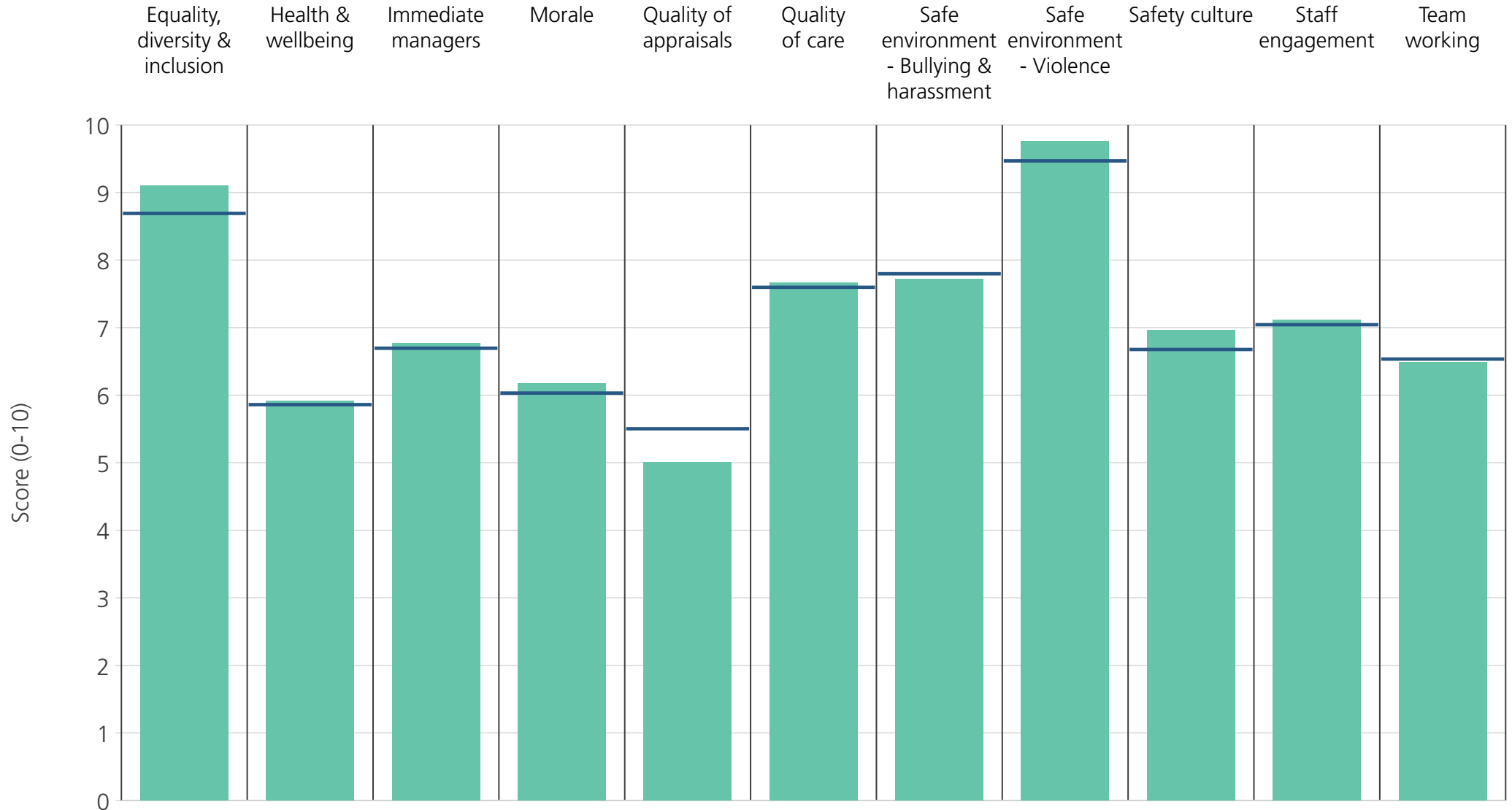
Directorate	9.3	5.7	6.7	6.6	5.6	7.9	8.6	9.8	6.9	7.6	7.2
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	40	41	41	41	26	38	41	40	41	41	40



Directorate	9.1	6.5	7.4	6.4	5.9	7.9	8.4	9.8	7.0	7.3	7.2
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	224	225	226	226	178	218	227	226	226	227	226



Directorate	9.3	6.4	6.7	6.3	5.5	7.6	9.0	10.0	6.3	6.9	6.7
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	19	19	19	19	9	10	19	19	19	19	19



Directorate	9.1	5.9	6.8	6.2	5.0	7.7	7.7	9.8	7.0	7.1	6.5
Your org	8.7	5.9	6.7	6.0	5.5	7.6	7.8	9.5	6.7	7.0	6.5
Responses	378	380	382	379	315	364	379	379	382	383	379