

East Sussex Healthcare NHS Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Pharmacy	26
Themes – Directorates 1	4	Radiology	27
Add Prof Scientific and Technic	5	Surgery	28
Additional Clinical Services	6	Theatres & Anaeshetics	29
Administrative and Clerical	7	Urgent Care A&E	30
Allied Health Professionals	8	Womens Childrens & Sexual Health	31
Estates and Ancillary	9		
Healthcare Scientists	10		
Medical and Dental	11		
Nursing and Midwifery Registered	12		
Themes – Directorates 2	13		
Clinical Admin	14		
Corporate Other	15		
Estates & Facilities	16		
Finance	17		
Human Resources	18		
Information Management	19		
IT	20		
Medicine	21		
Nursing & Governance	22		
Out of Hospital Care	23		
Paediatrics	24		
Pathology	25		

This directorate report for East Sussex Healthcare NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by East Sussex Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

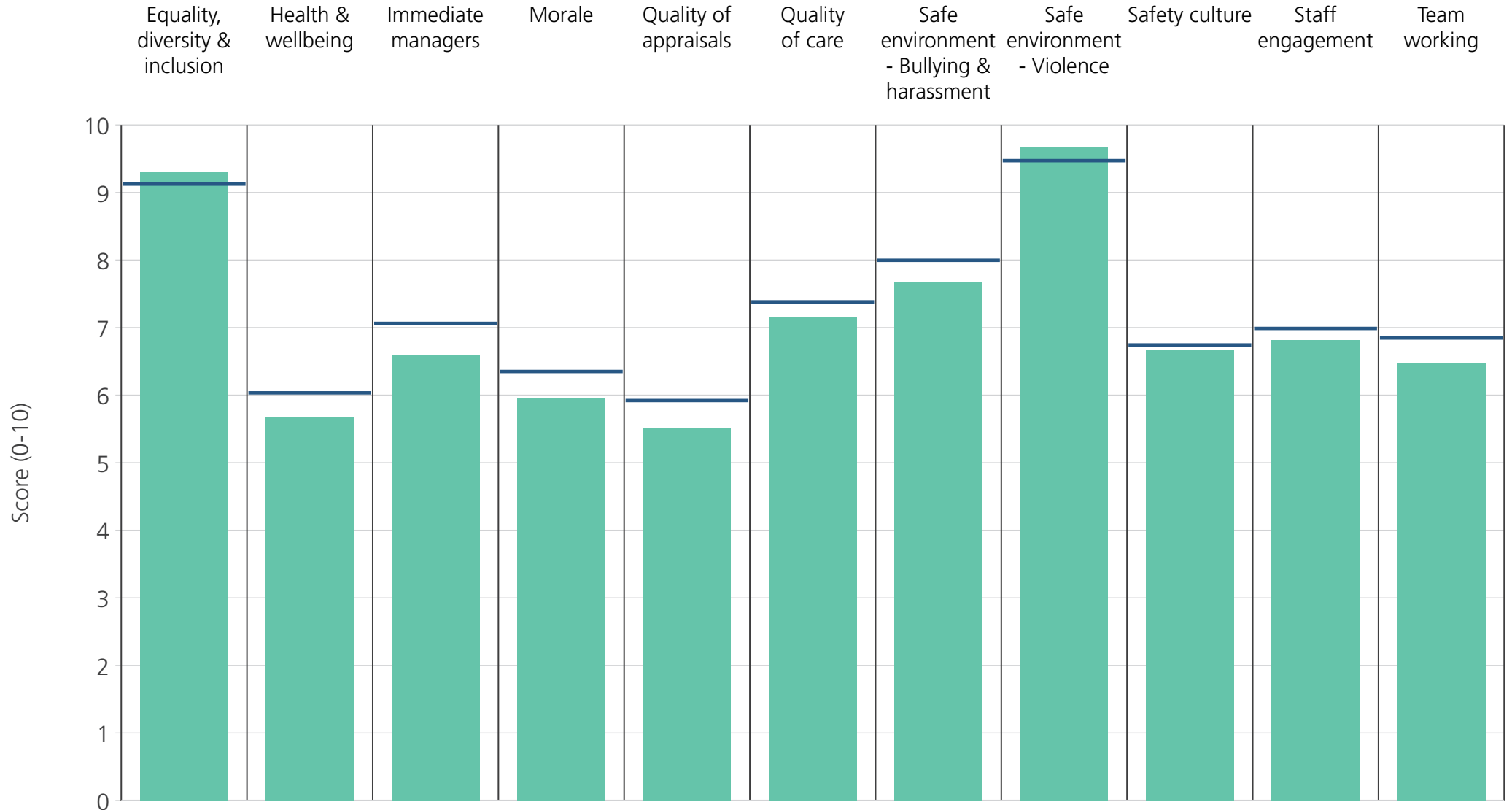
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

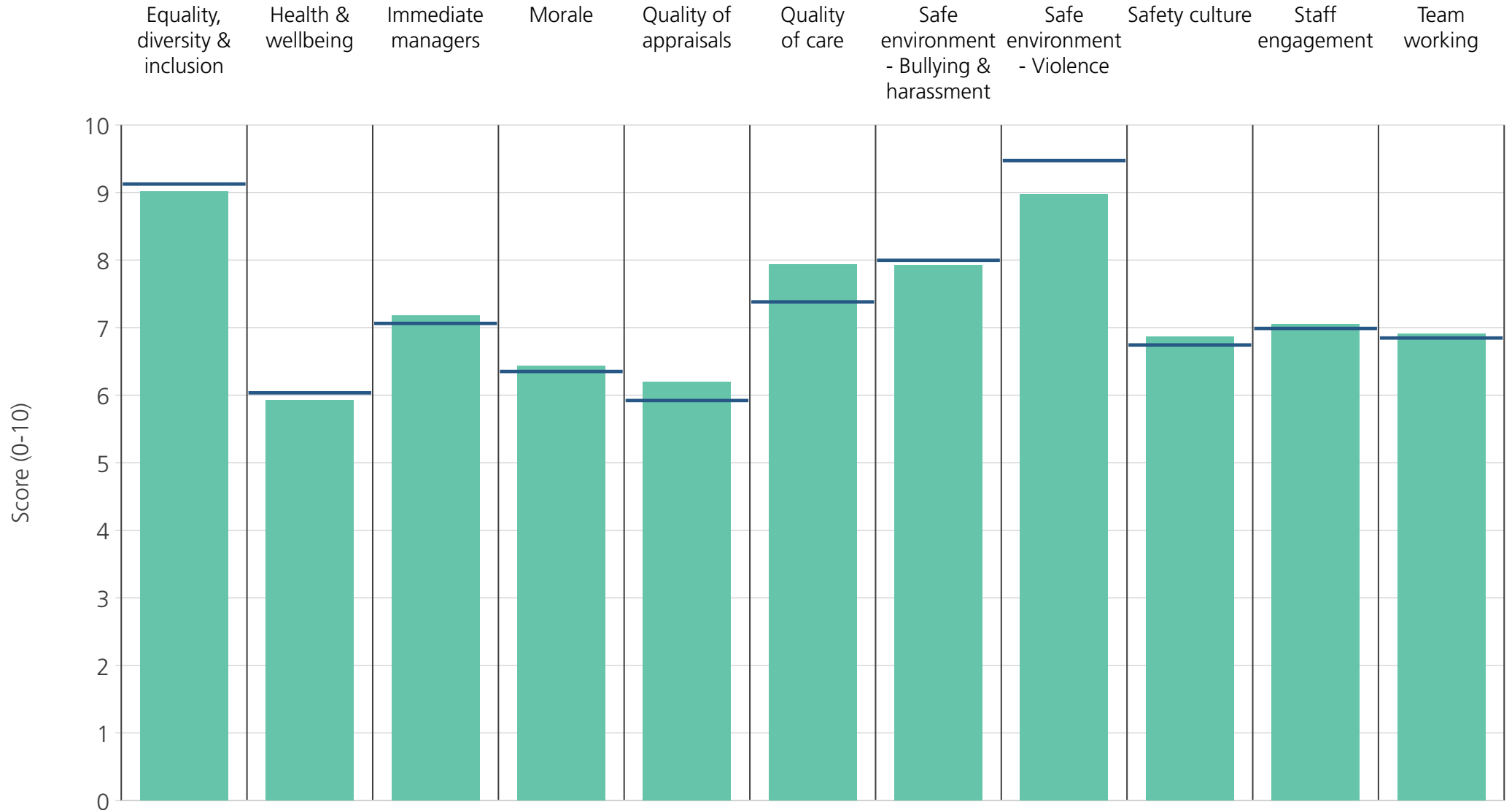


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

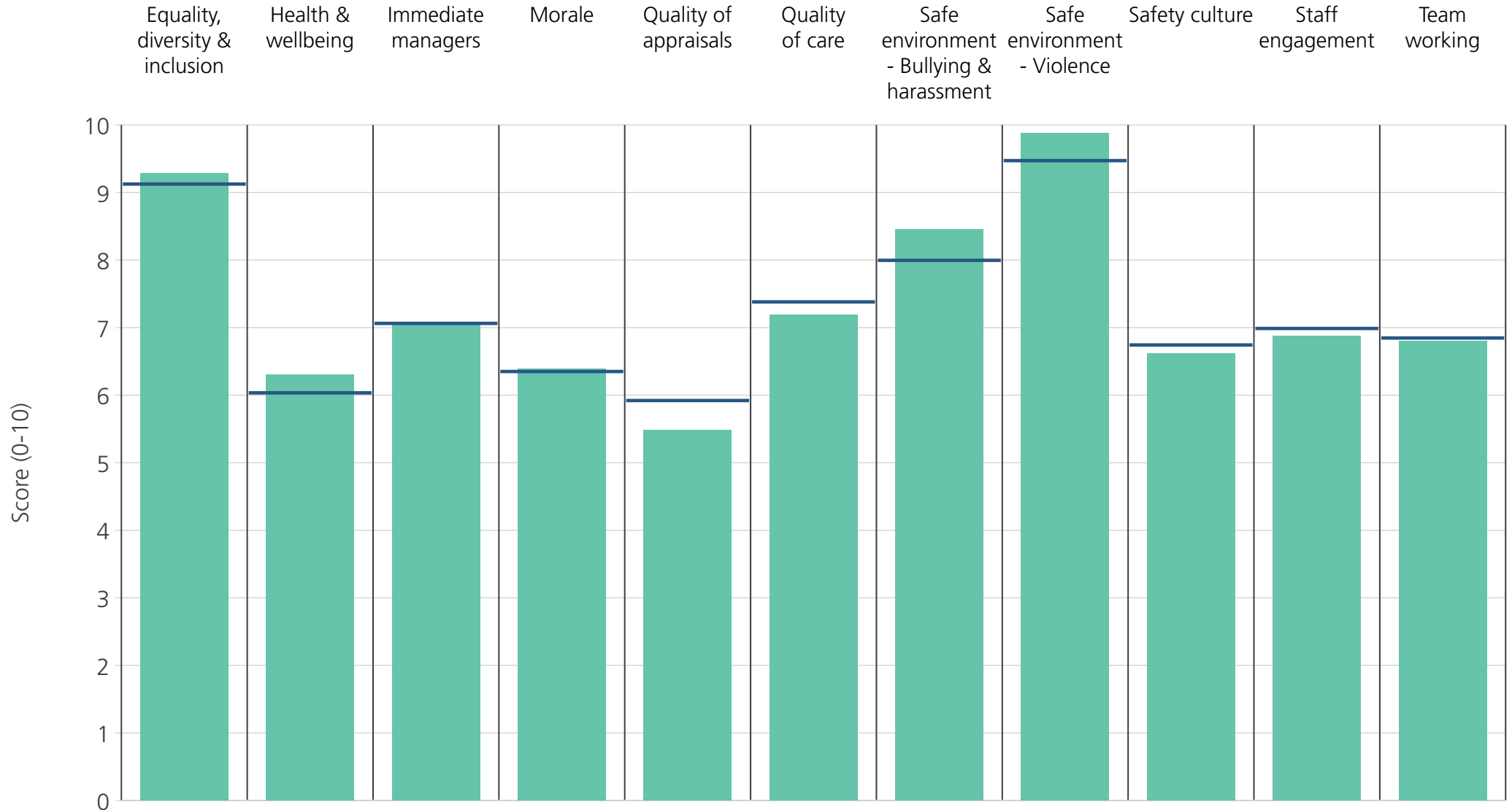
Directorates 1



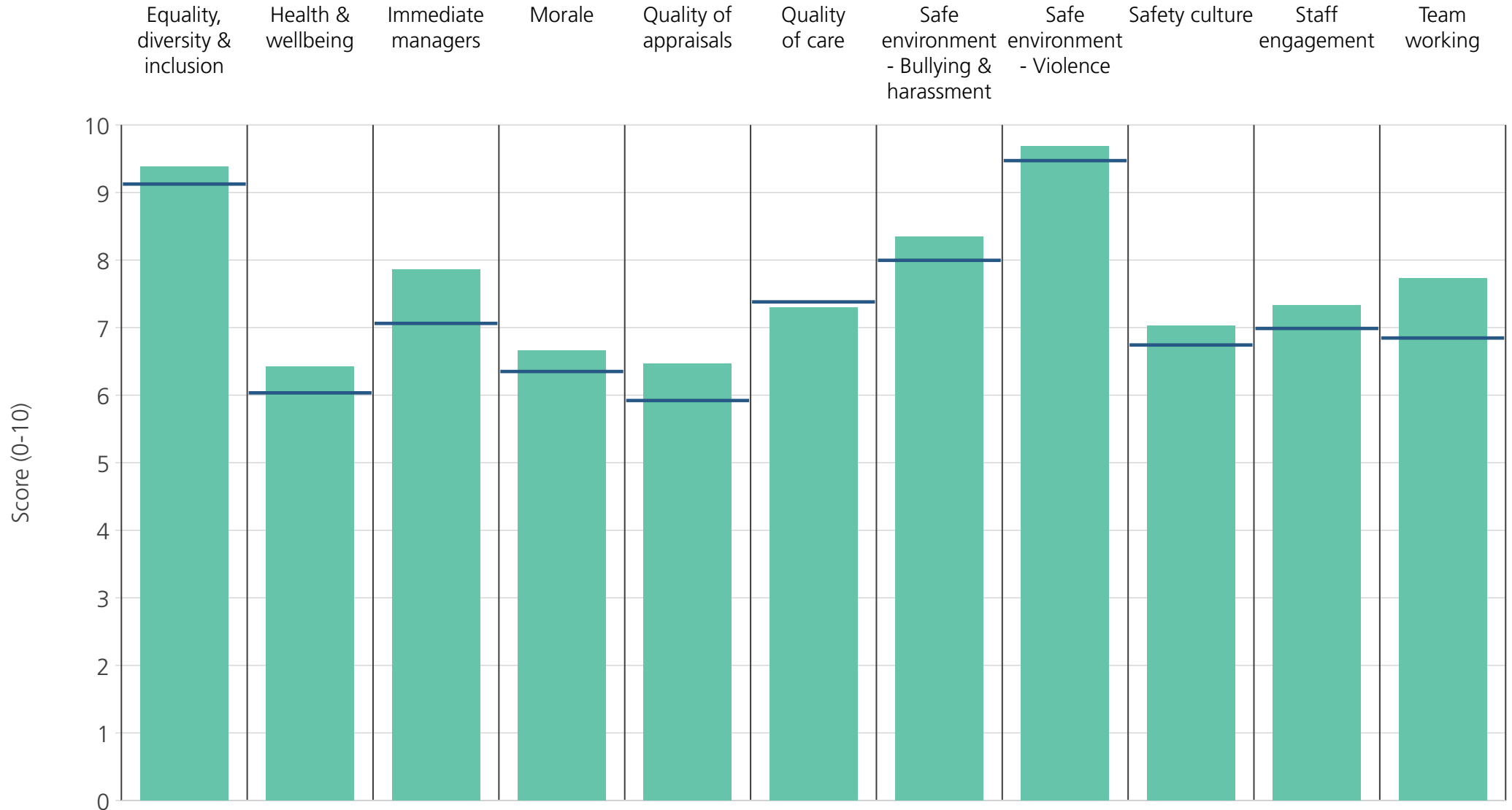
Directorate	9.3	5.7	6.6	6.0	5.5	7.1	7.7	9.7	6.7	6.8	6.5
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	77	80	80	79	65	79	80	80	79	80	79



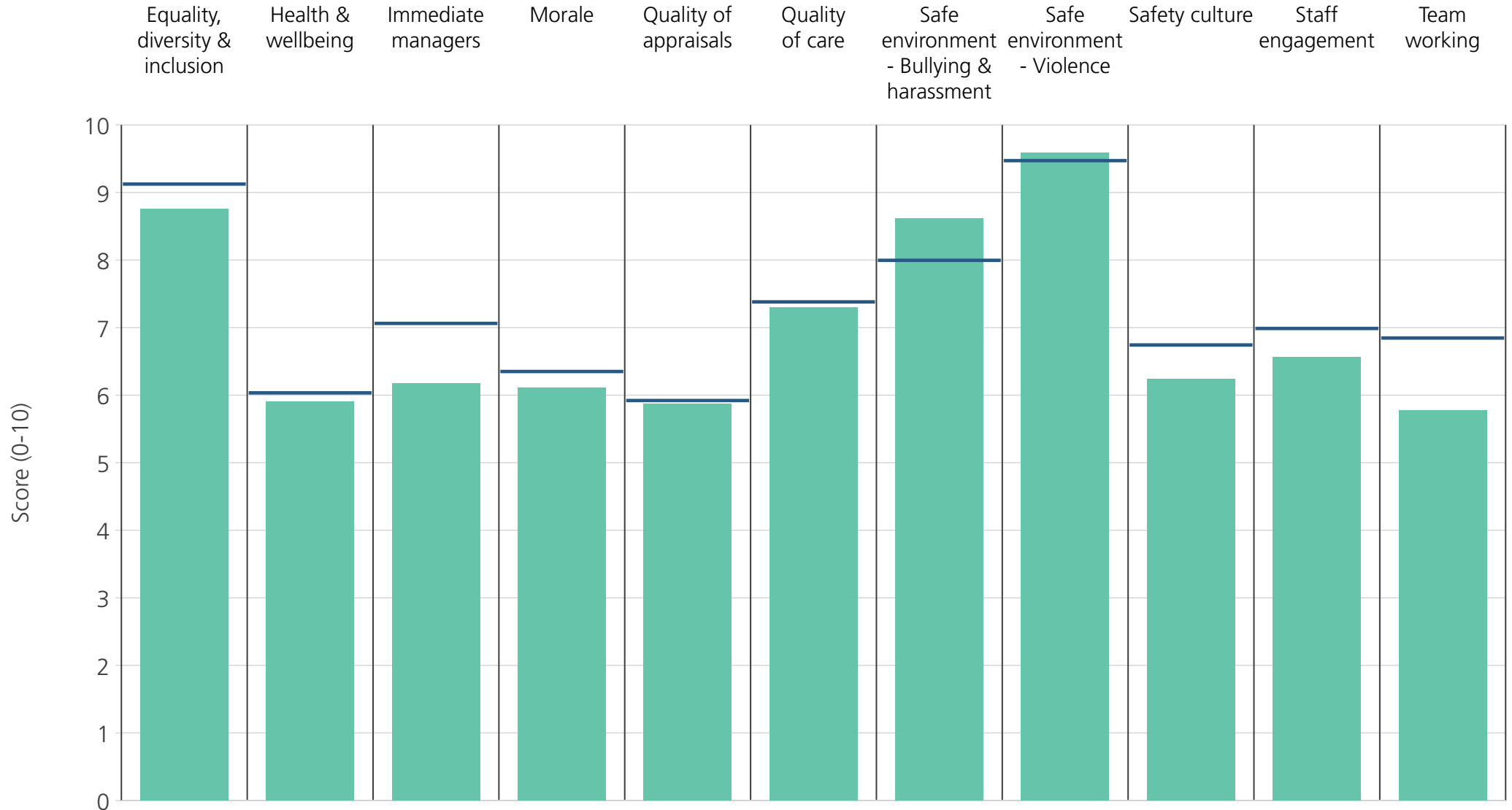
Directorate	9.0	5.9	7.2	6.4	6.2	7.9	7.9	9.0	6.9	7.0	6.9
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	596	596	598	592	487	587	585	589	596	597	590



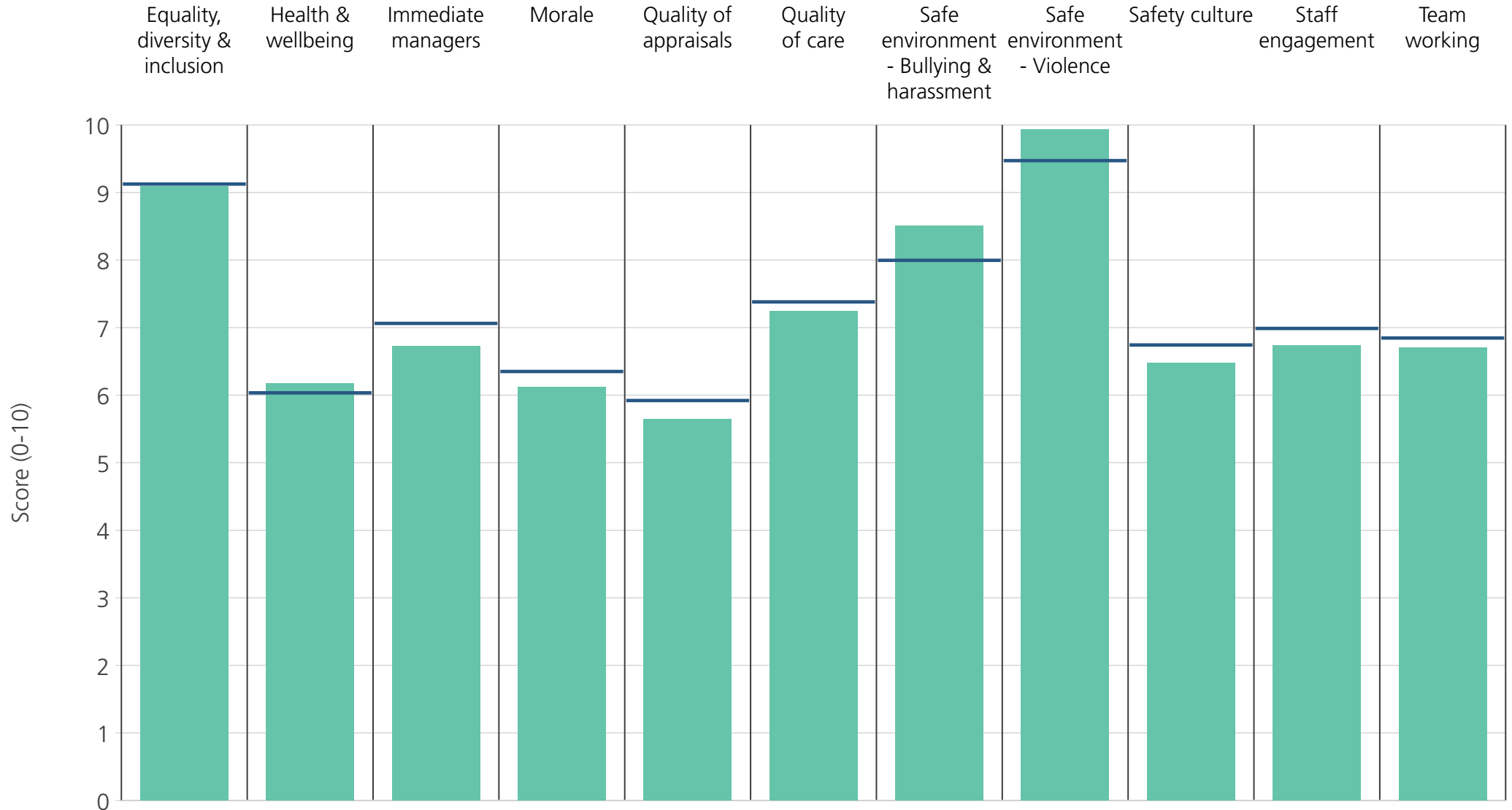
Directorate	9.3	6.3	7.0	6.4	5.5	7.2	8.4	9.9	6.6	6.9	6.8
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	982	982	986	980	805	552	979	980	977	990	980



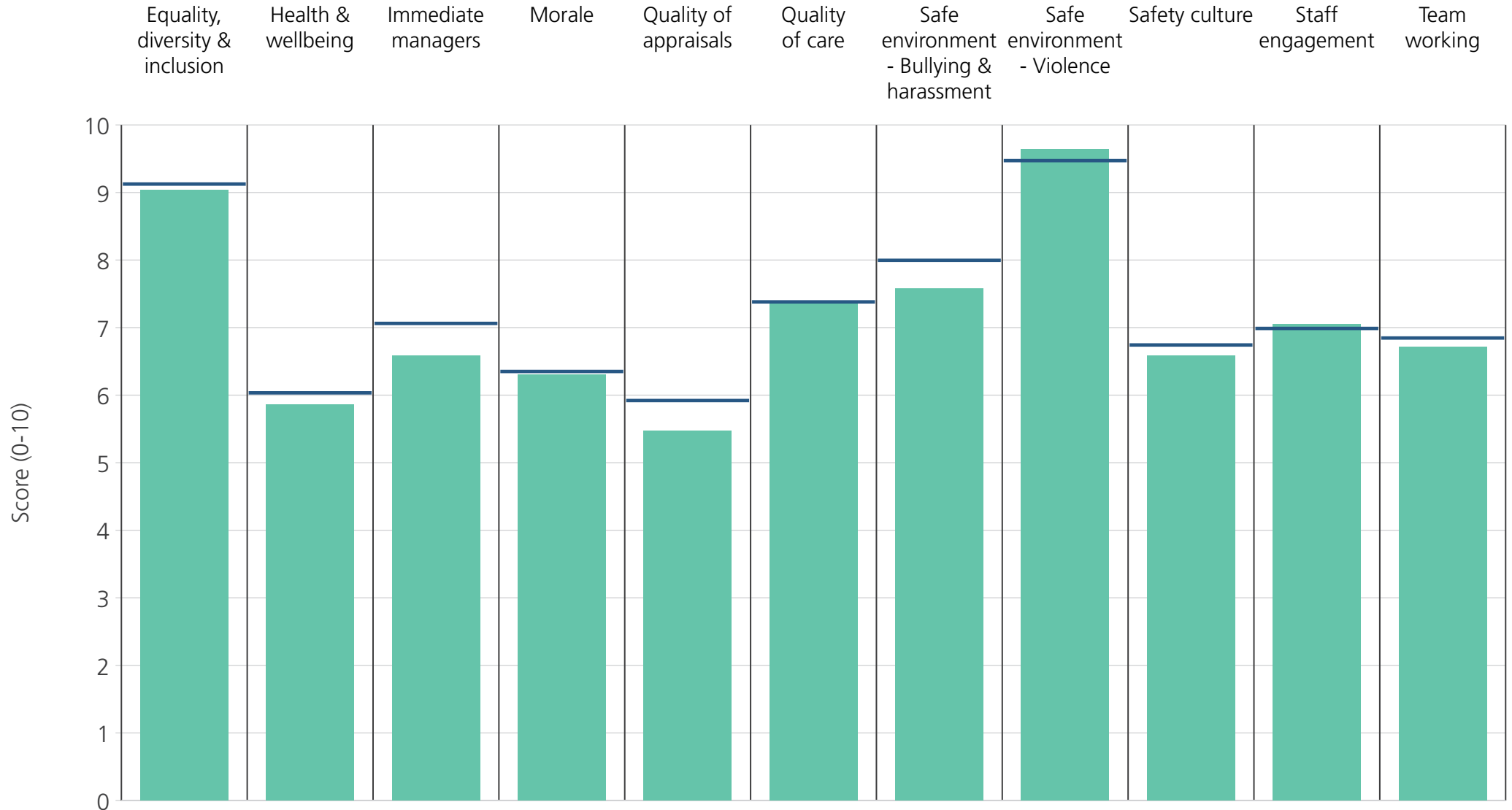
Directorate	9.4	6.4	7.9	6.7	6.5	7.3	8.3	9.7	7.0	7.3	7.7
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	301	300	302	299	285	301	300	301	301	304	301



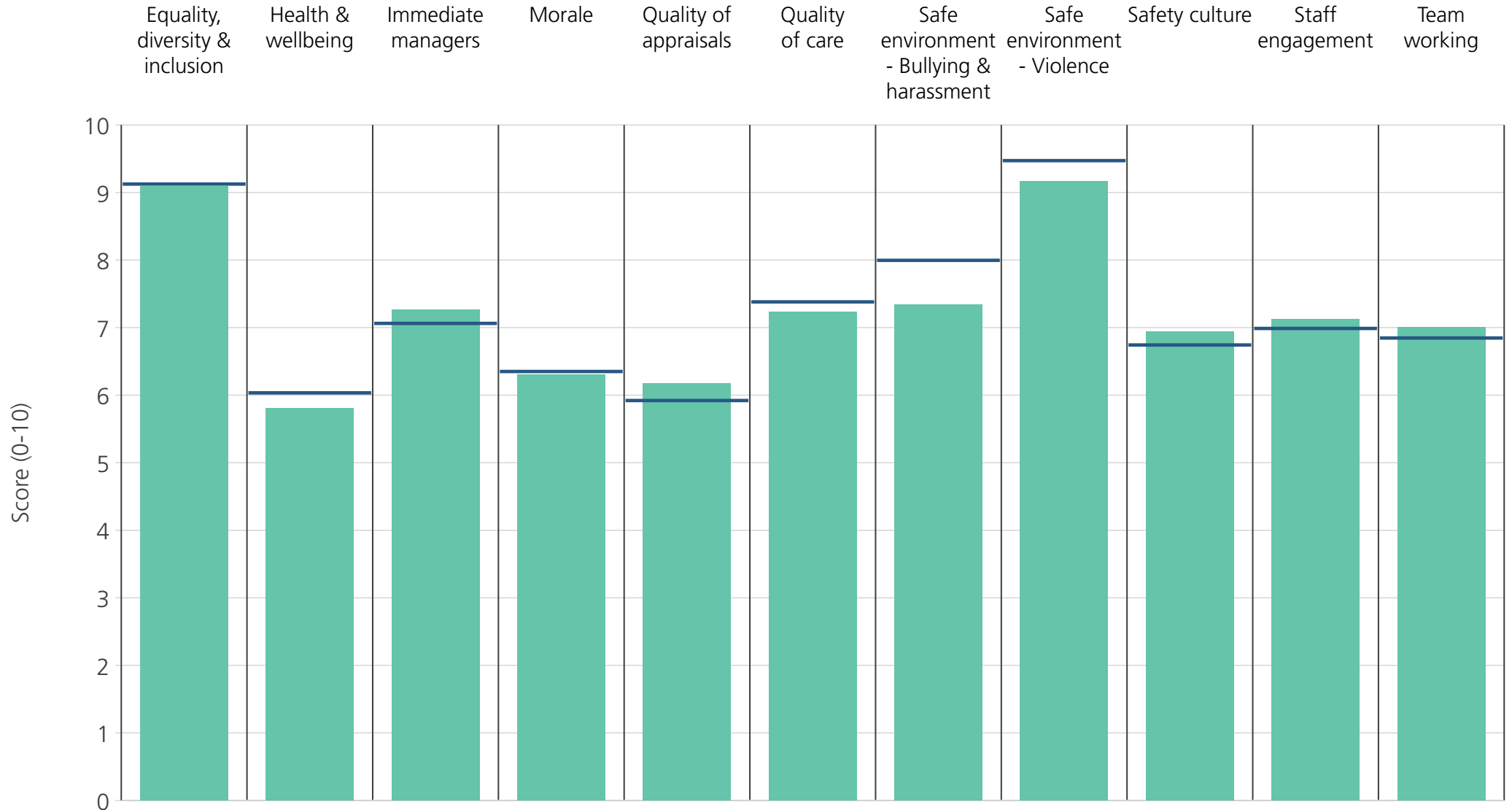
Directorate	8.8	5.9	6.2	6.1	5.9	7.3	8.6	9.6	6.2	6.6	5.8
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	325	322	329	319	238	223	323	321	317	330	324



Directorate	9.1	6.2	6.7	6.1	5.6	7.2	8.5	9.9	6.5	6.7	6.7
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	105	105	105	105	85	92	104	105	105	105	105

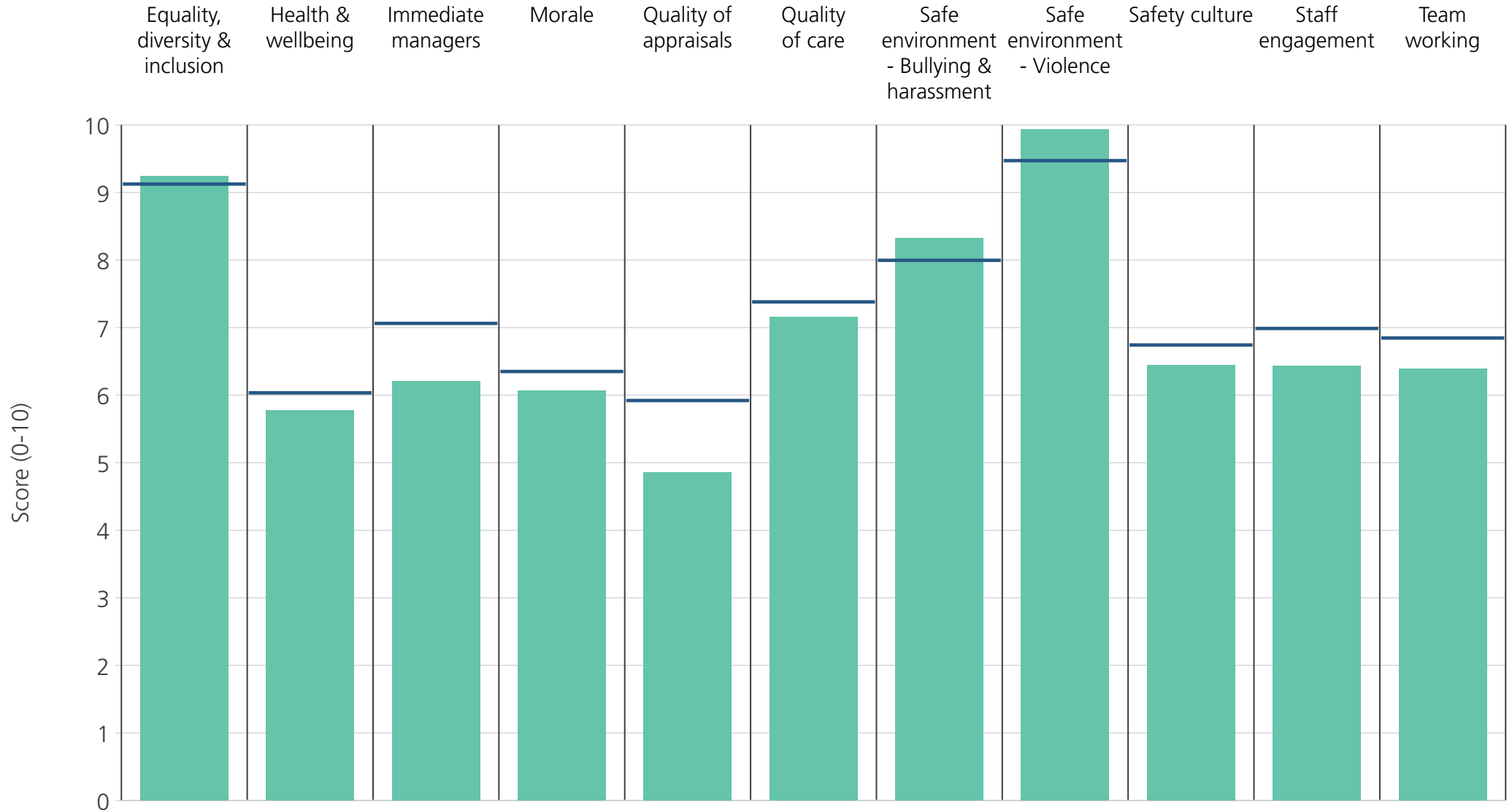


Directorate	9.0	5.9	6.6	6.3	5.5	7.4	7.6	9.6	6.6	7.1	6.7
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	219	223	226	217	190	228	225	225	220	229	225

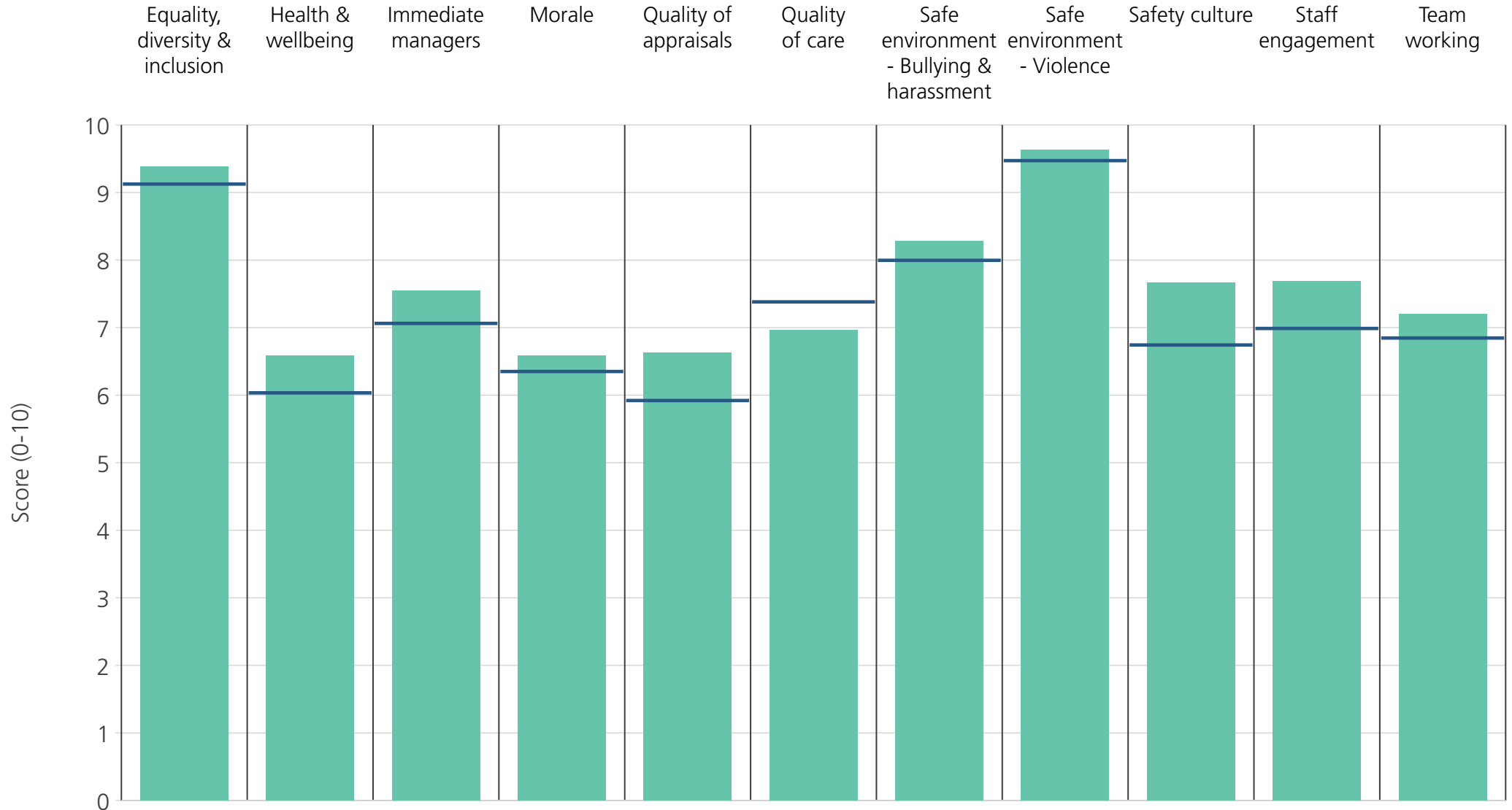


Directorate	9.1	5.8	7.3	6.3	6.2	7.2	7.3	9.2	6.9	7.1	7.0
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	971	976	986	965	832	973	978	975	974	987	969

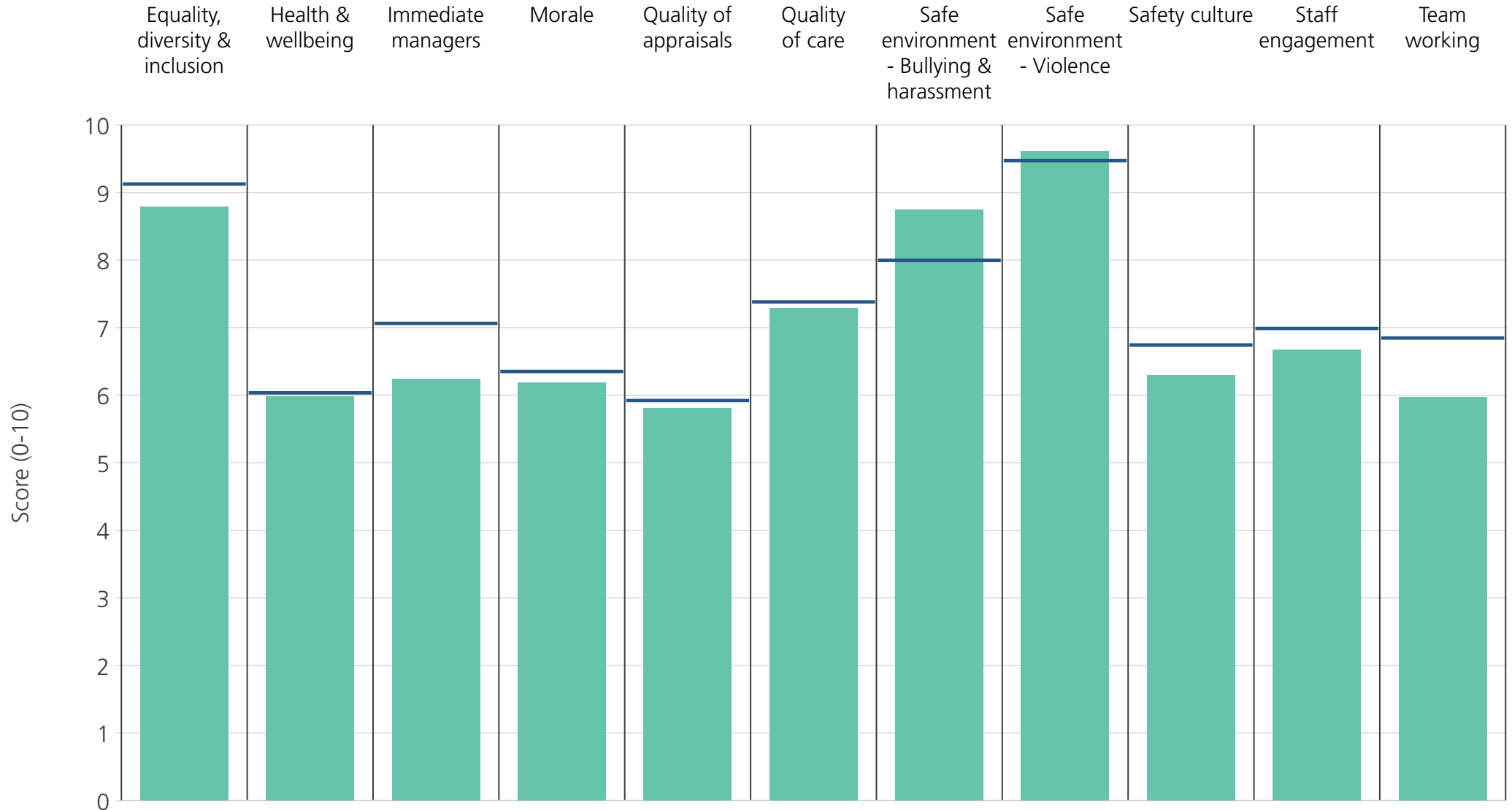
Directorates 2



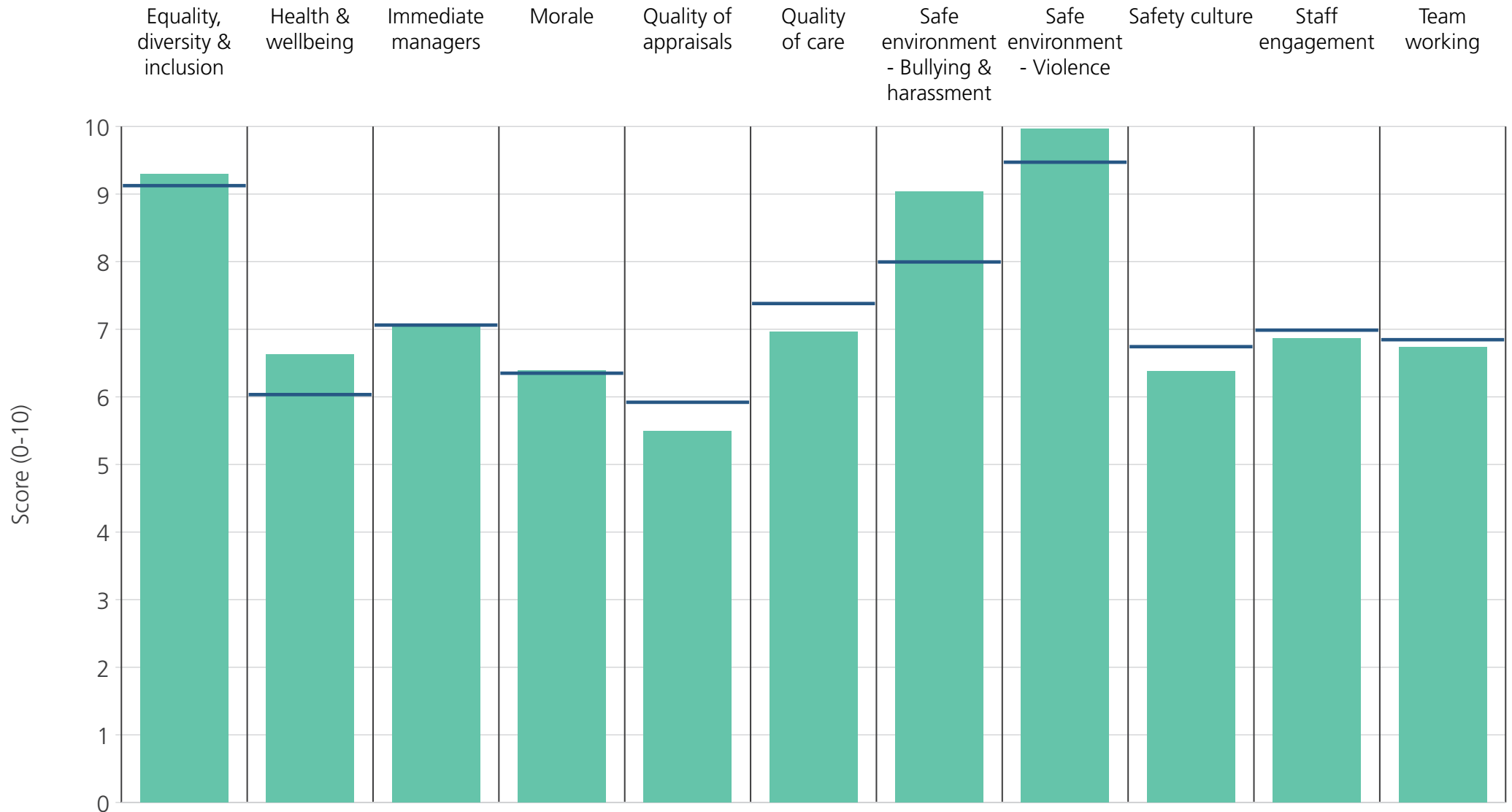
Directorate	9.2	5.8	6.2	6.1	4.9	7.2	8.3	9.9	6.4	6.4	6.4
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	192	191	193	191	155	155	189	191	191	194	192



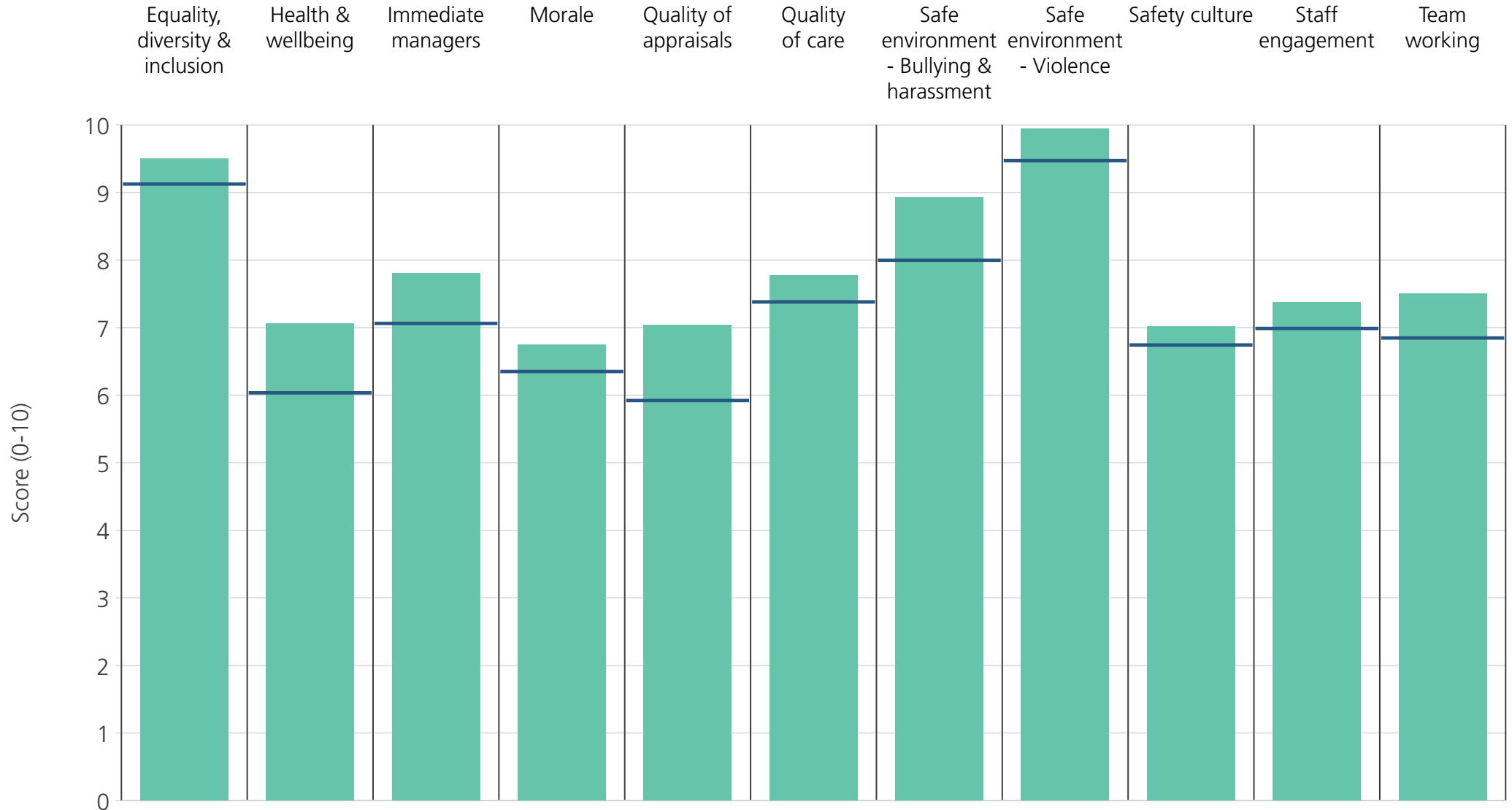
Directorate	9.4	6.6	7.5	6.6	6.6	7.0	8.3	9.6	7.7	7.7	7.2
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	95	94	96	95	86	56	95	95	96	96	95



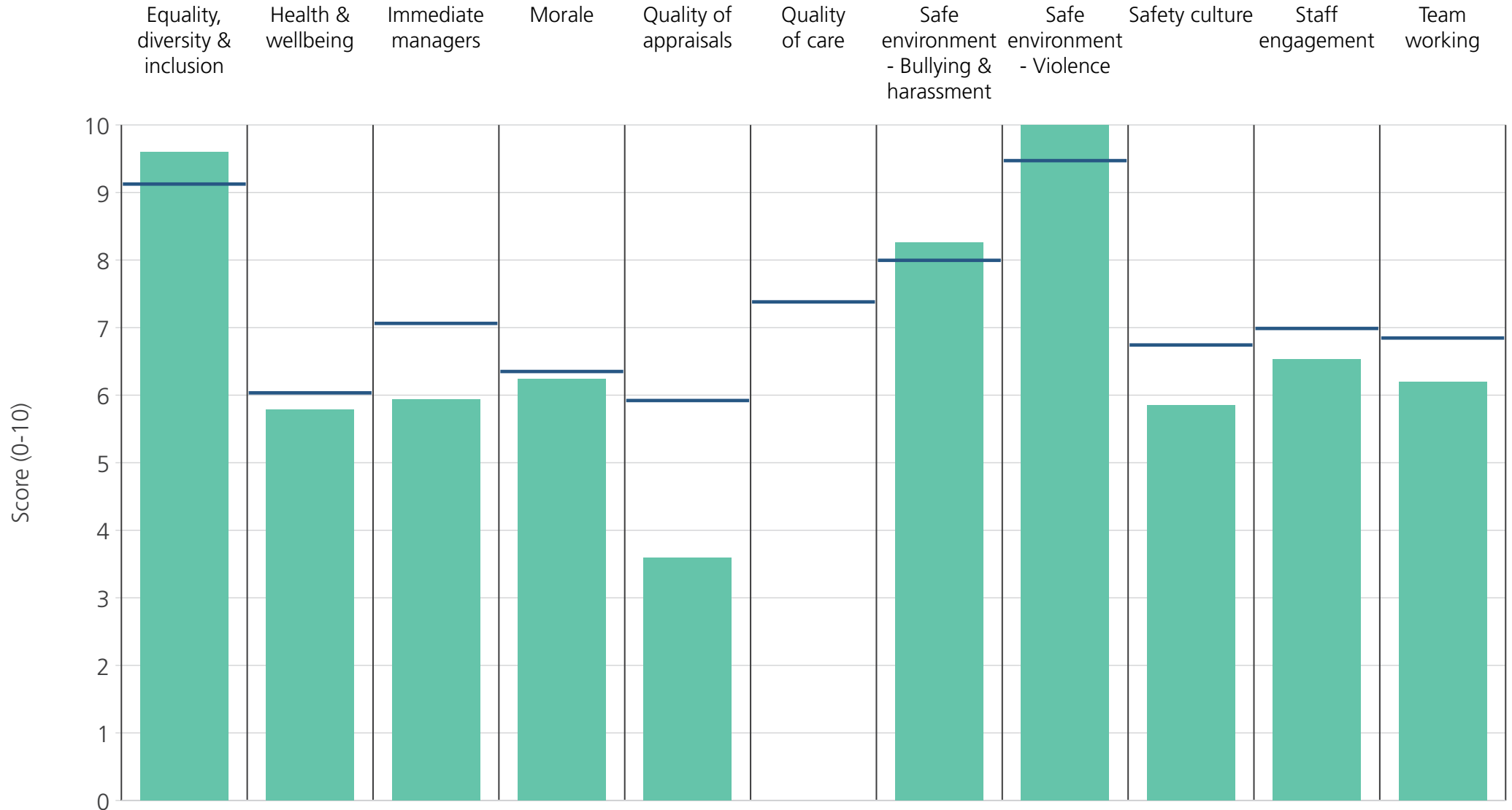
Directorate	8.8	6.0	6.2	6.2	5.8	7.3	8.7	9.6	6.3	6.7	6.0
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	354	351	355	347	258	238	349	349	345	357	352



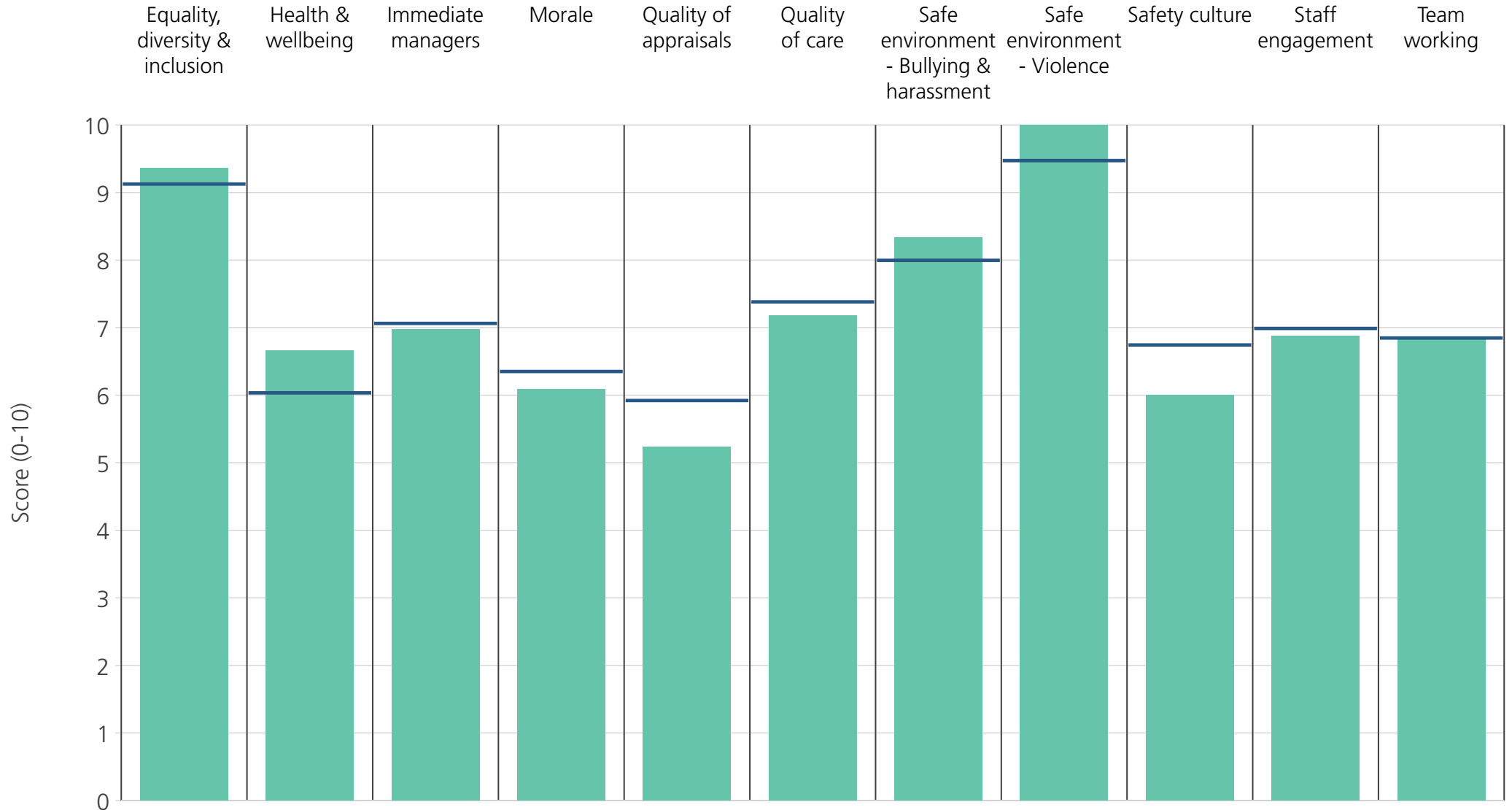
Directorate	9.3	6.6	7.0	6.4	5.5	7.0	9.0	10.0	6.4	6.9	6.7
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	112	112	112	112	89	32	112	112	111	112	112



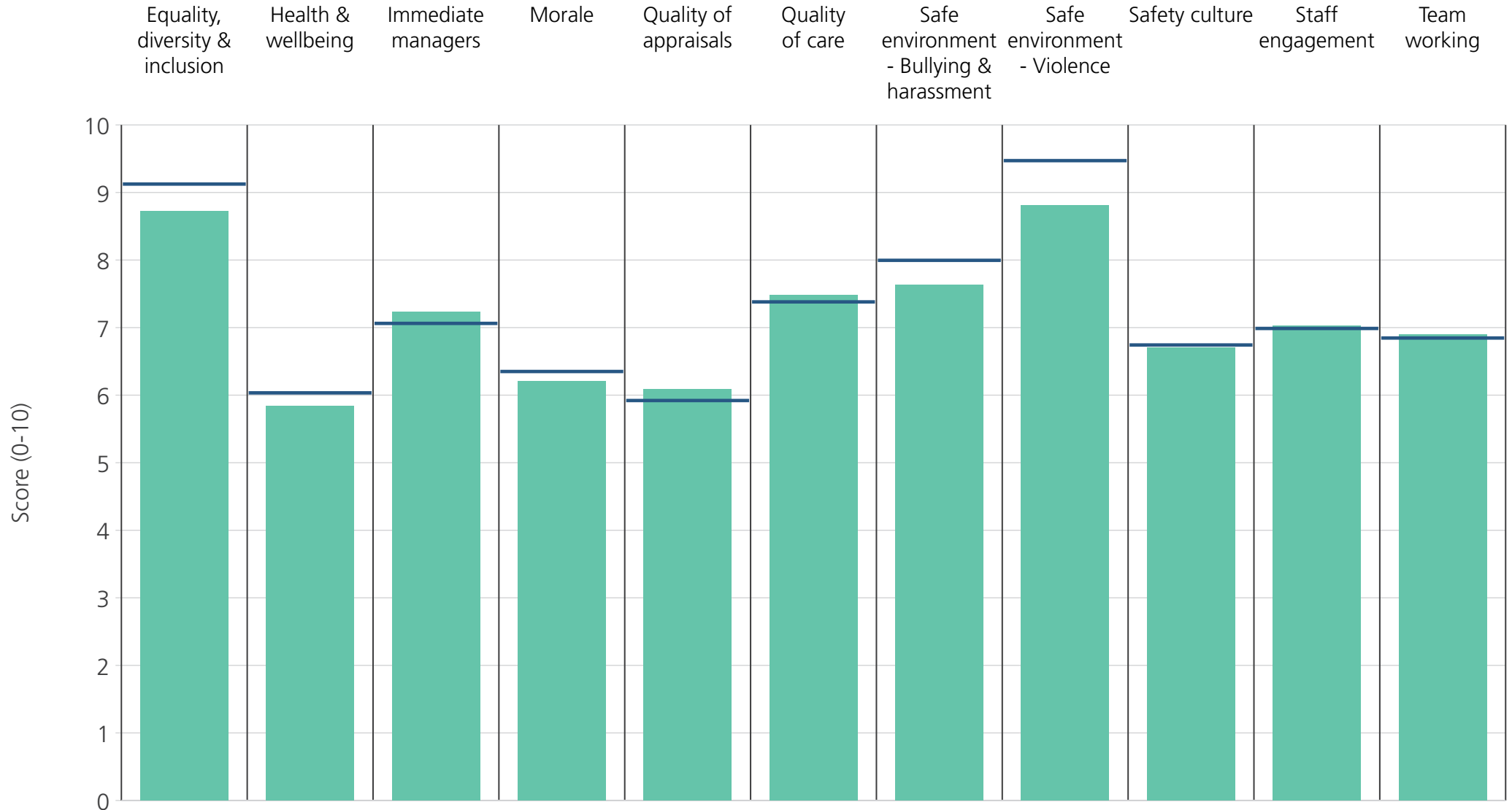
Directorate	9.5	7.1	7.8	6.7	7.0	7.8	8.9	9.9	7.0	7.4	7.5
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	117	118	117	117	98	50	117	118	116	118	117



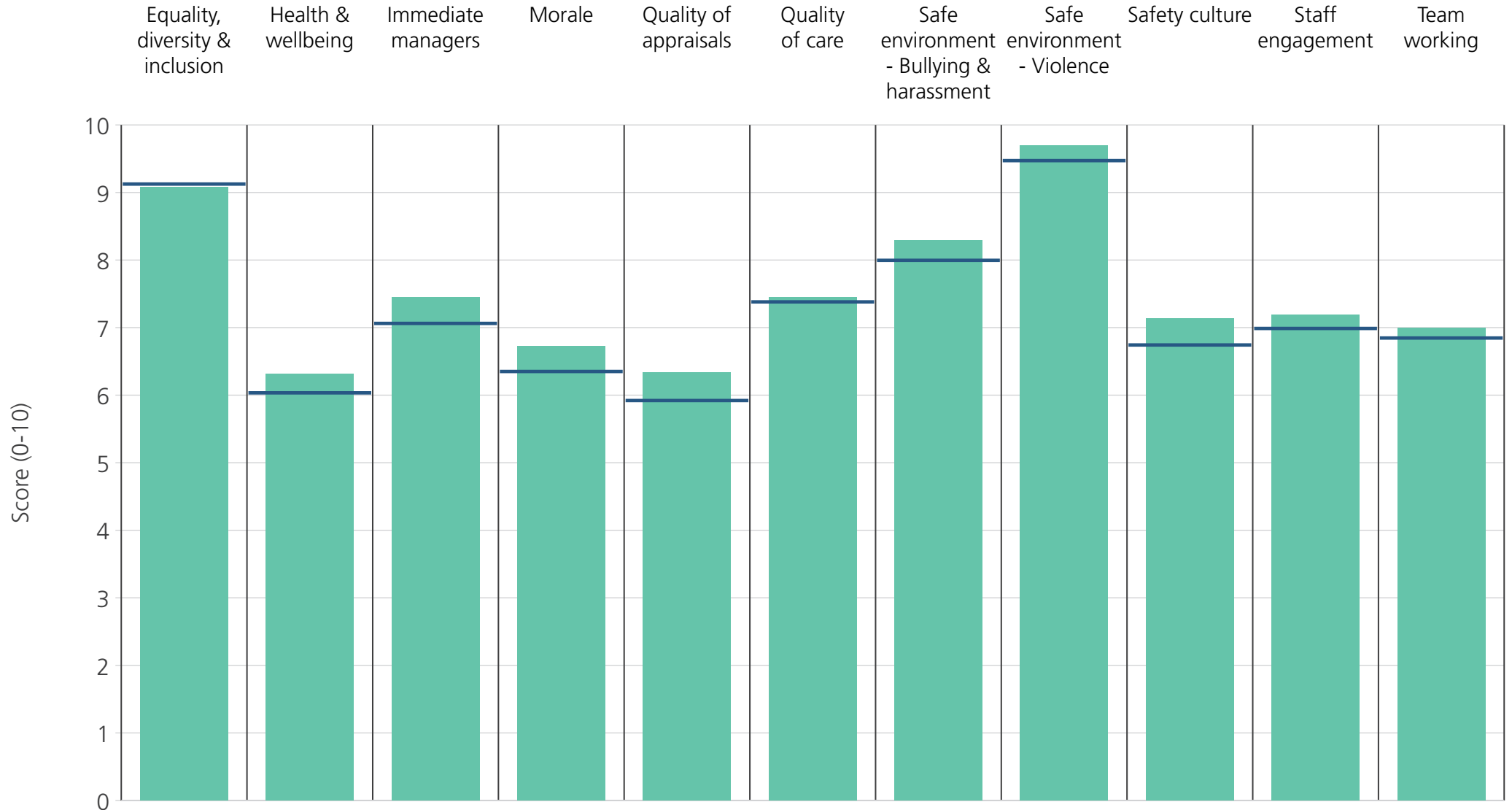
Directorate	9.6	5.8	5.9	6.2	3.6	7.4	8.3	10.0	5.8	6.5	6.2
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	23	23	23	23	18	9	23	23	23	24	24



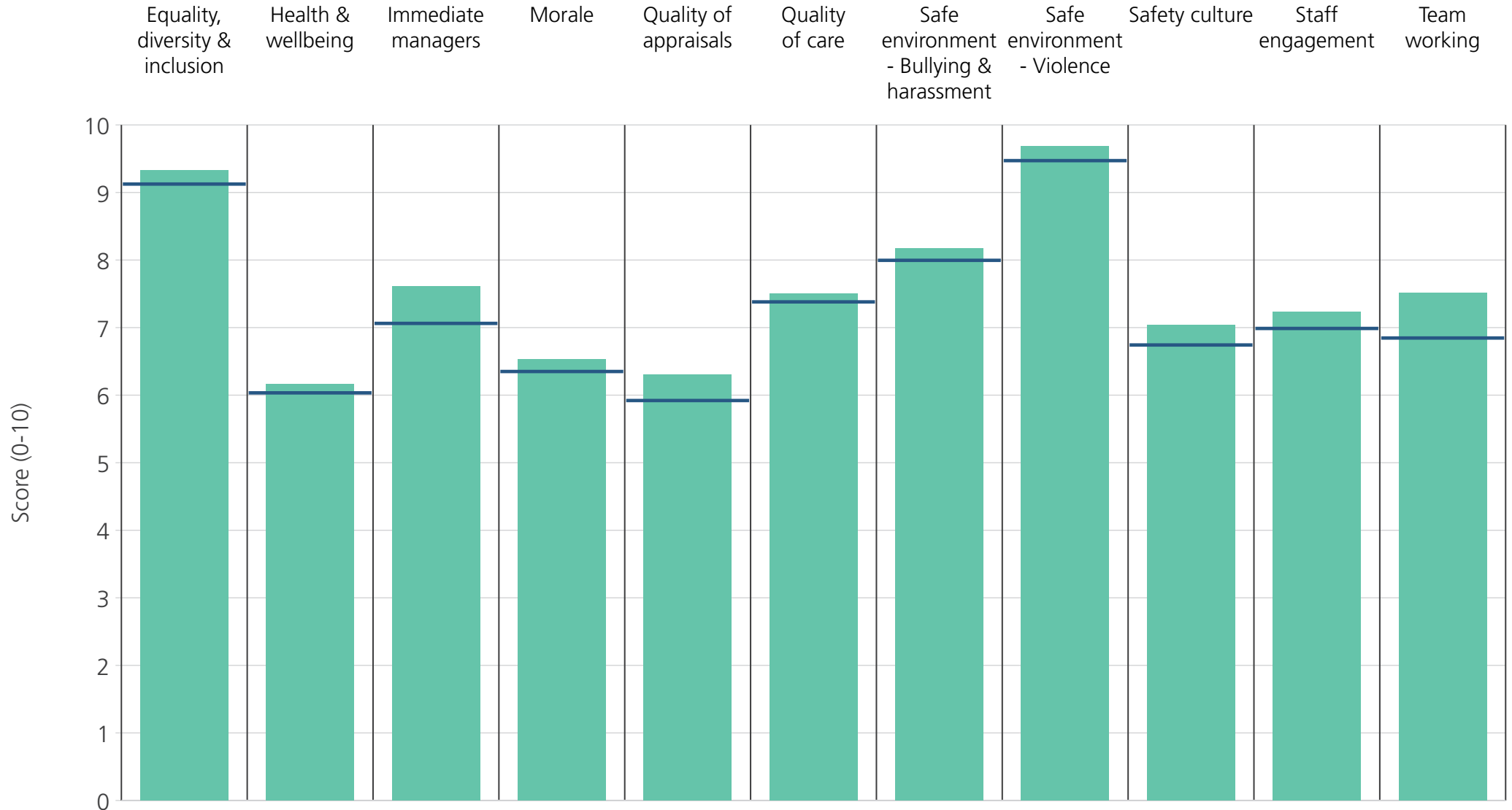
Directorate	9.4	6.7	7.0	6.1	5.2	7.2	8.3	10.0	6.0	6.9	6.8
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	76	75	76	76	63	21	76	76	76	76	75



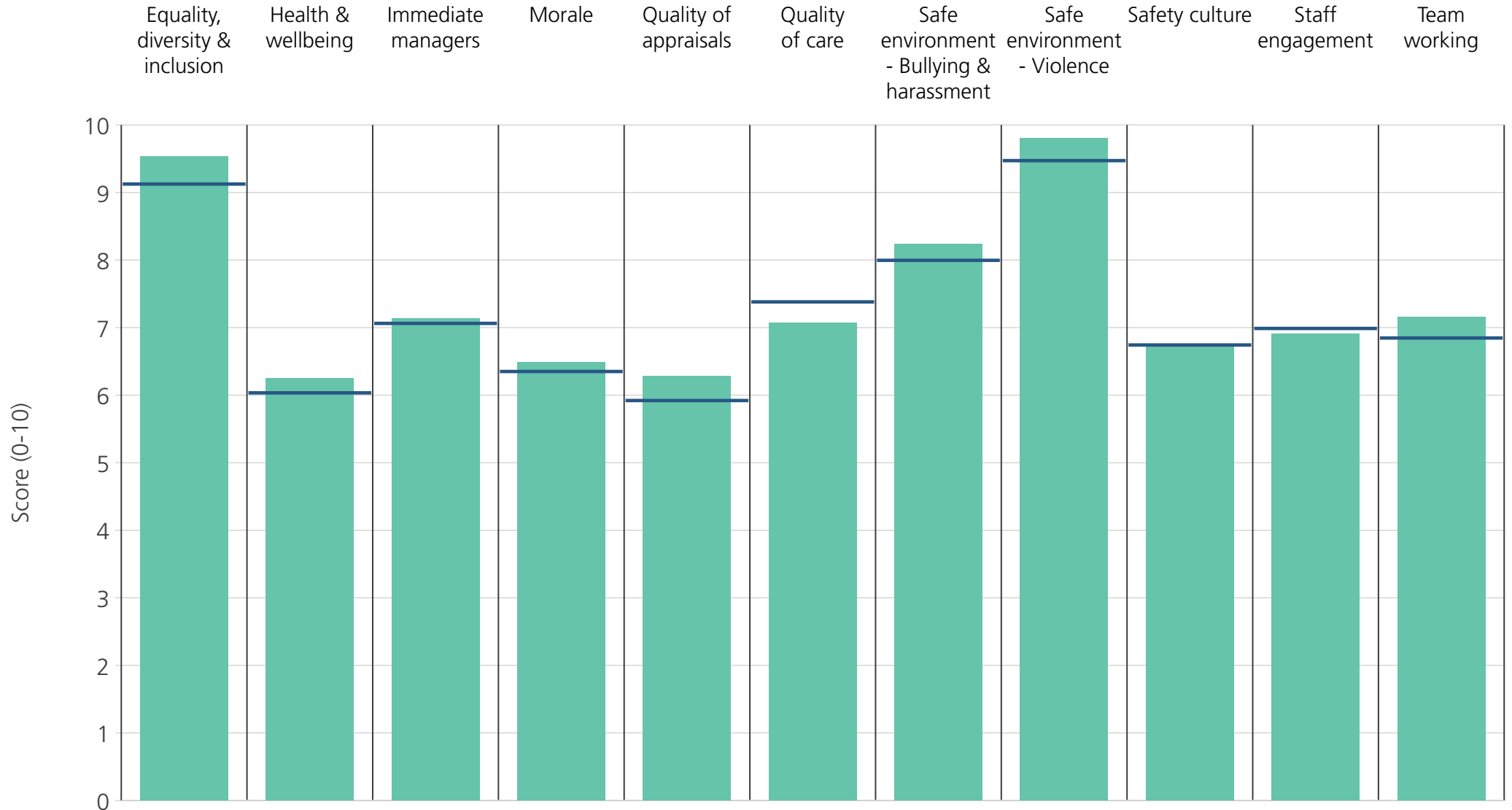
Directorate	8.7	5.8	7.2	6.2	6.1	7.5	7.6	8.8	6.7	7.0	6.9
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	588	594	598	586	492	575	588	586	589	599	591



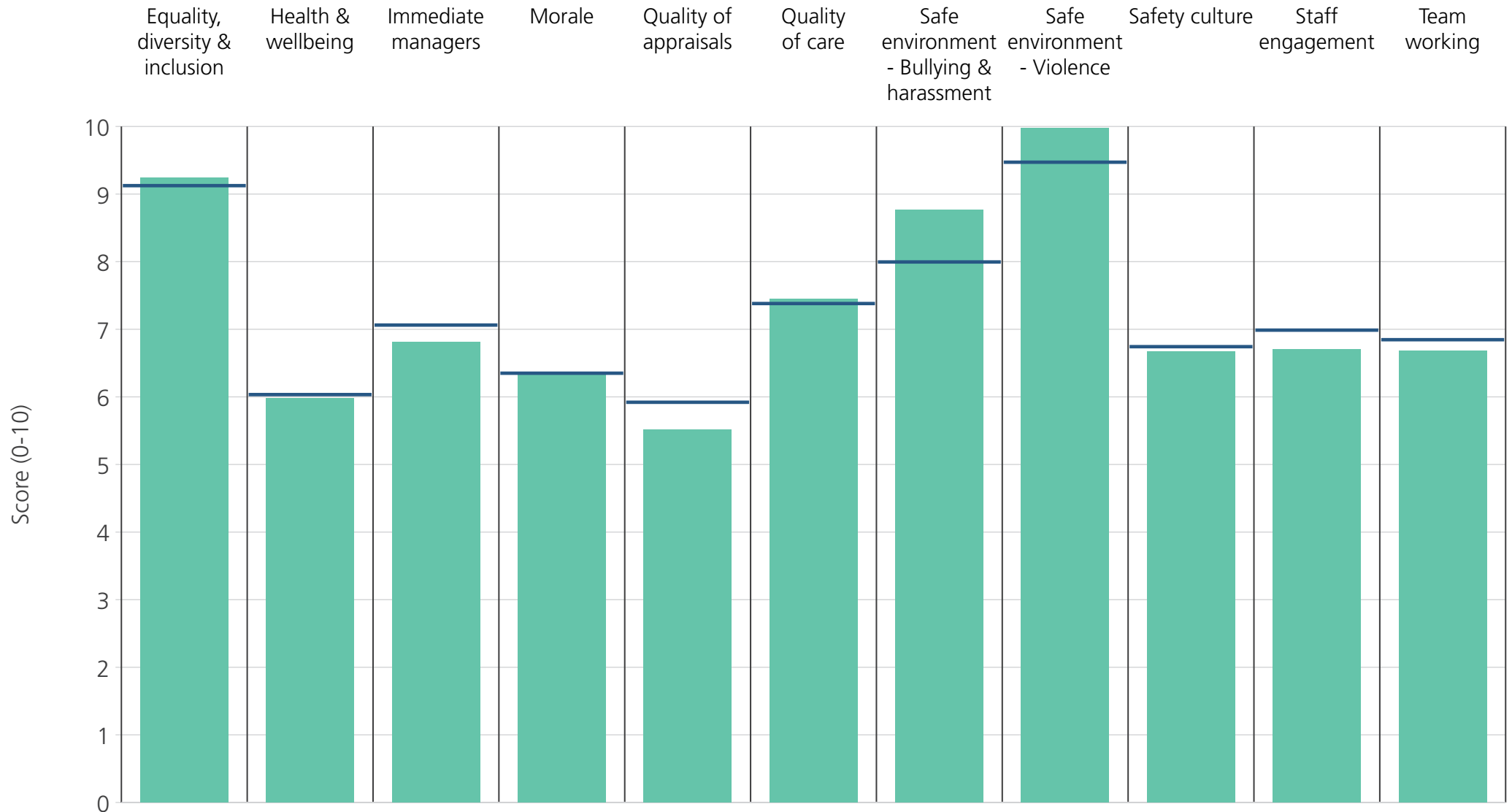
Directorate	9.1	6.3	7.5	6.7	6.3	7.4	8.3	9.7	7.1	7.2	7.0
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	72	72	72	72	62	41	72	71	71	72	72



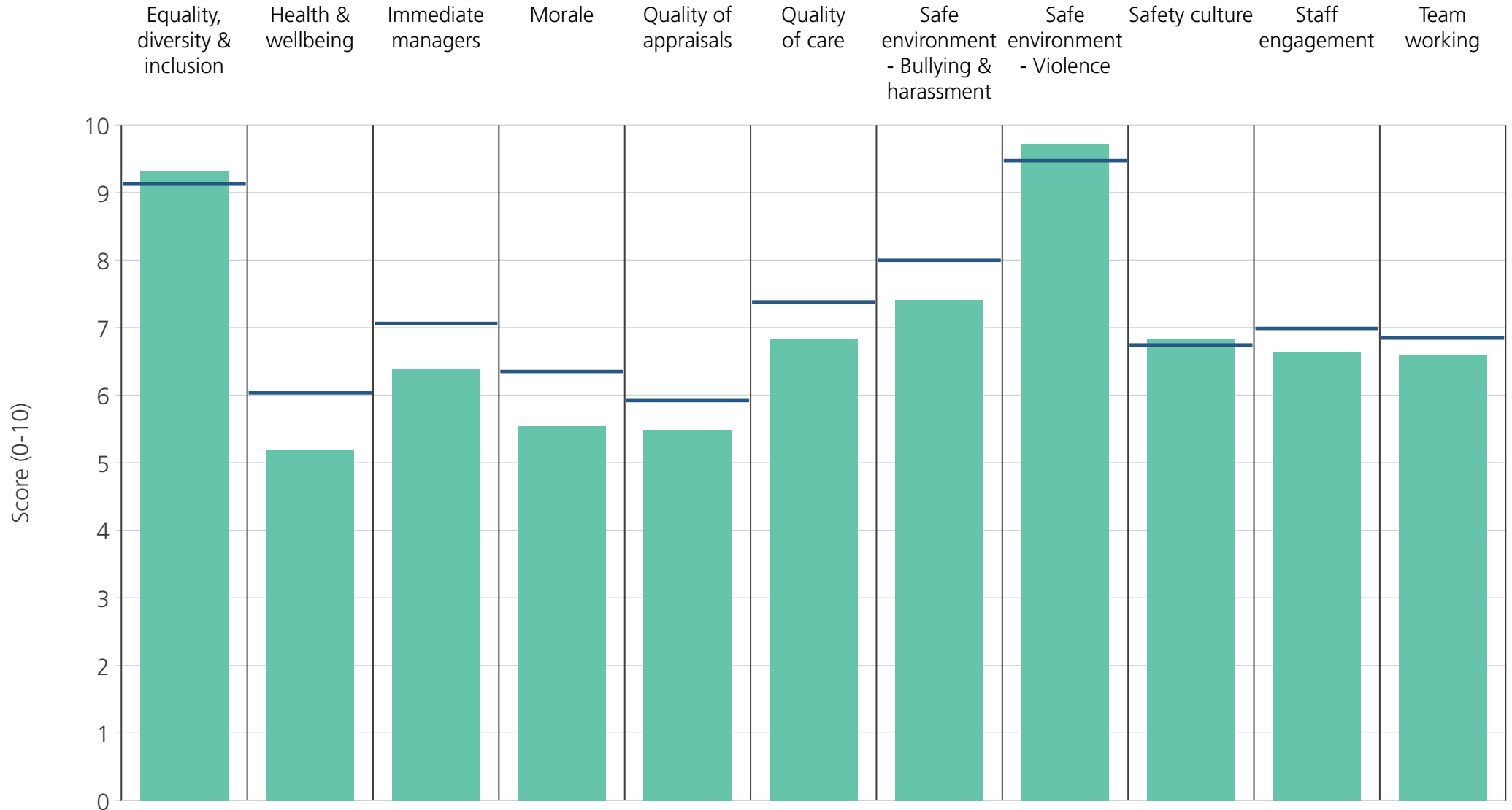
Directorate	9.3	6.2	7.6	6.5	6.3	7.5	8.2	9.7	7.0	7.2	7.5
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	585	588	591	580	535	564	585	589	583	590	582



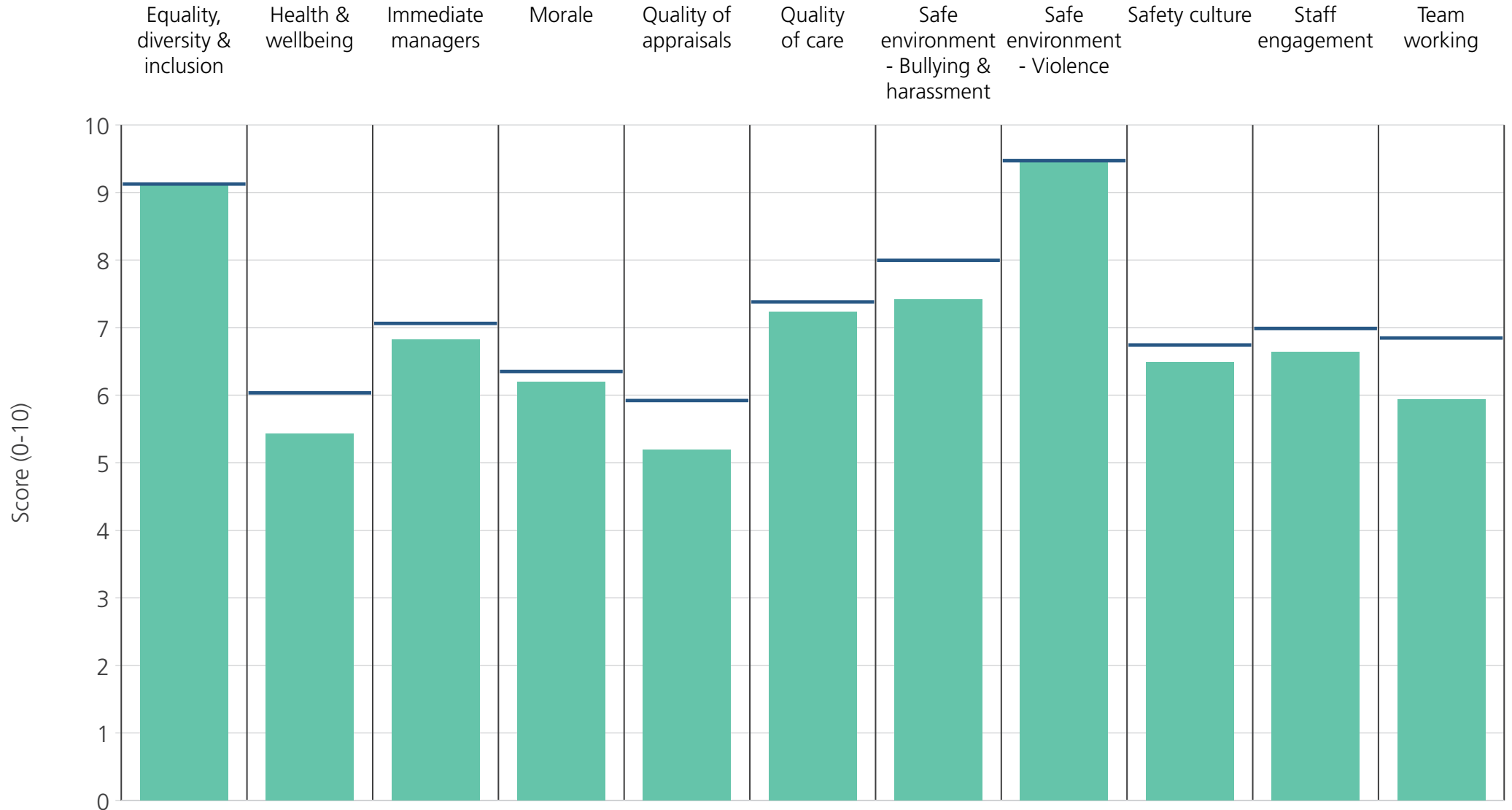
Directorate	9.5	6.3	7.1	6.5	6.3	7.1	8.2	9.8	6.7	6.9	7.2
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	218	219	221	215	194	204	219	219	218	220	215



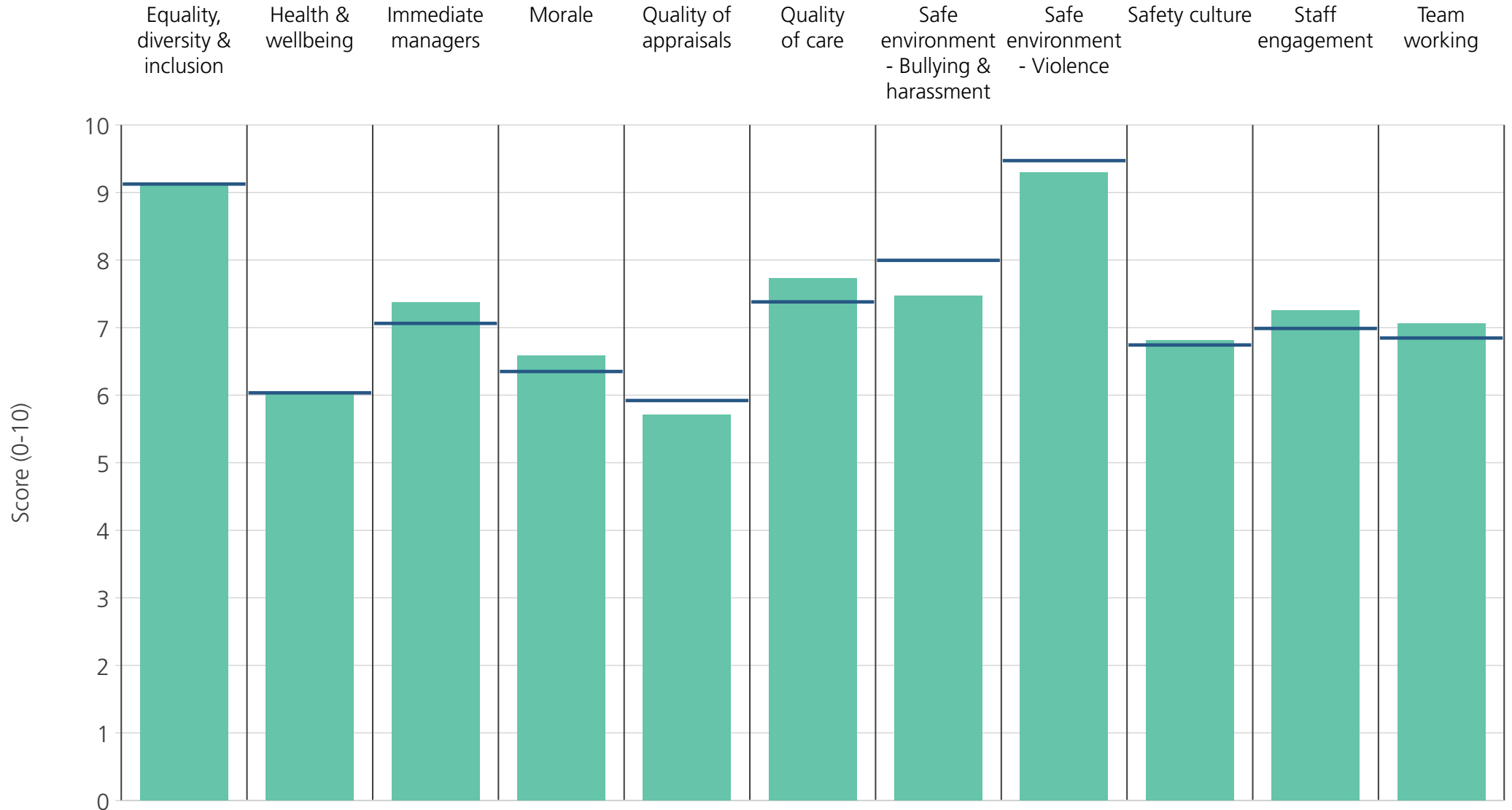
Directorate	9.2	6.0	6.8	6.3	5.5	7.4	8.8	10.0	6.7	6.7	6.7
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	140	142	142	142	112	122	139	140	142	141	141



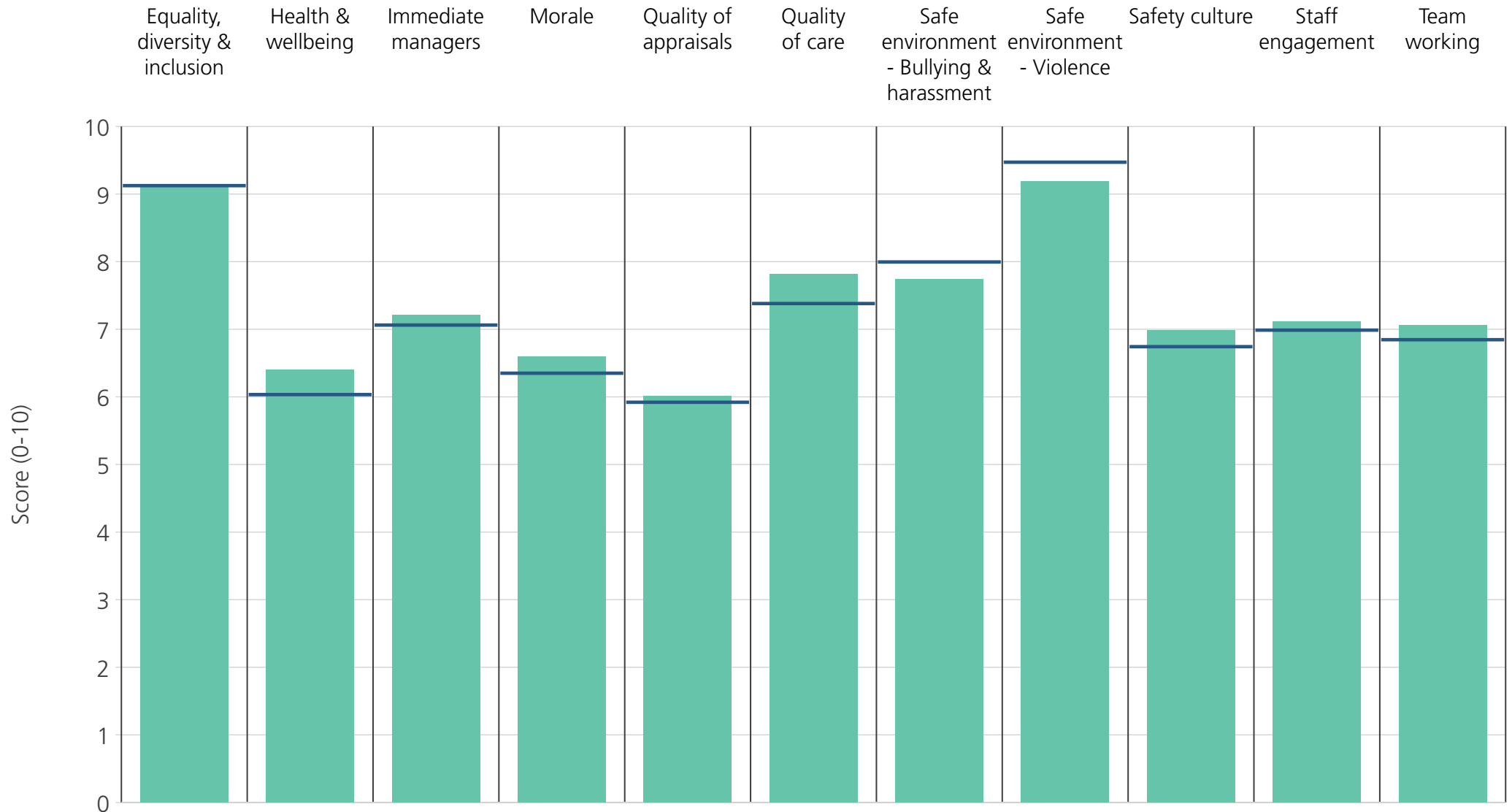
Directorate	9.3	5.2	6.4	5.5	5.5	6.8	7.4	9.7	6.8	6.6	6.6
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	68	68	67	68	47	60	68	68	68	68	66



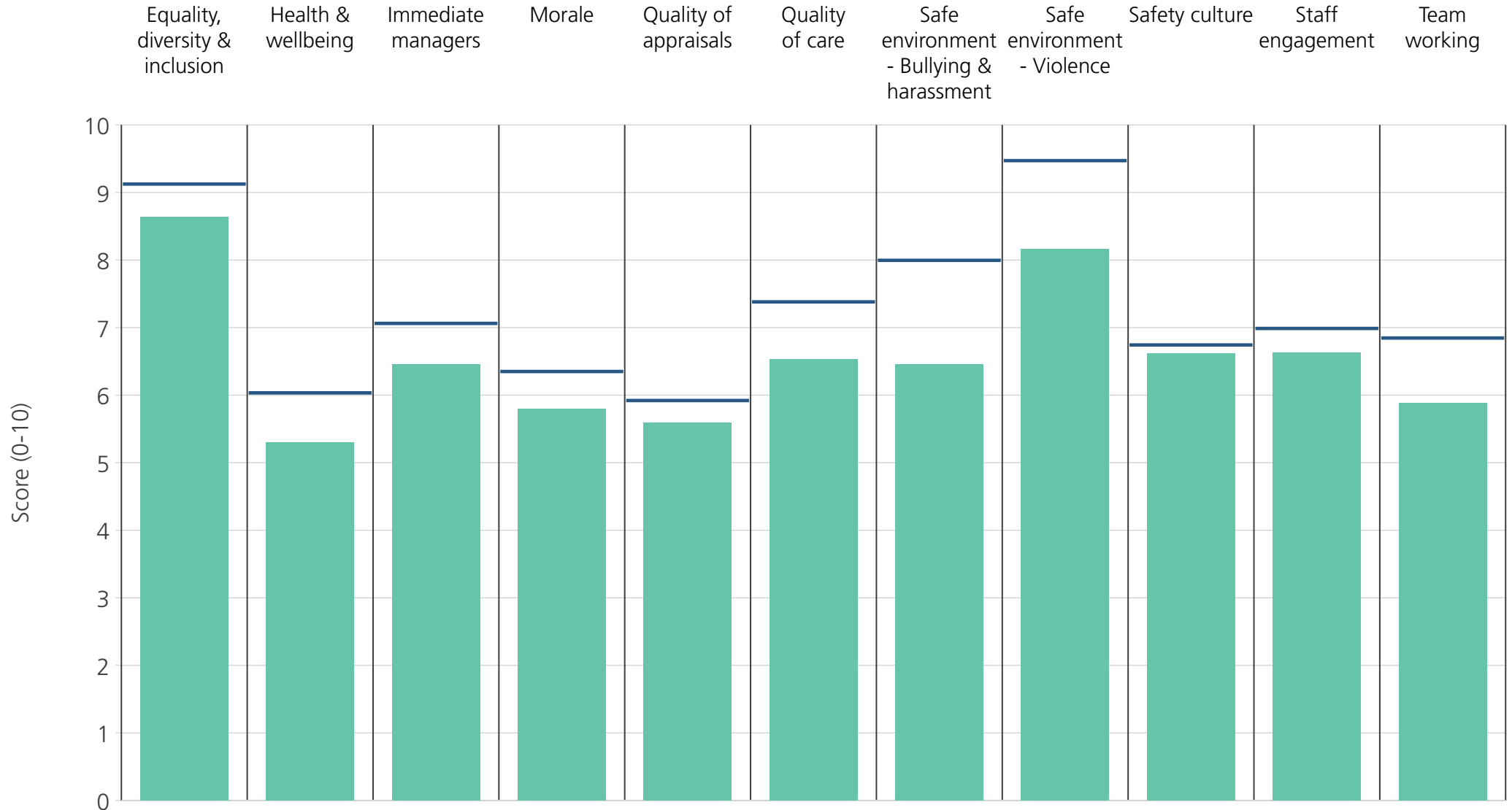
Directorate	9.1	5.4	6.8	6.2	5.2	7.2	7.4	9.5	6.5	6.6	5.9
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	83	84	84	82	63	82	84	82	83	85	84



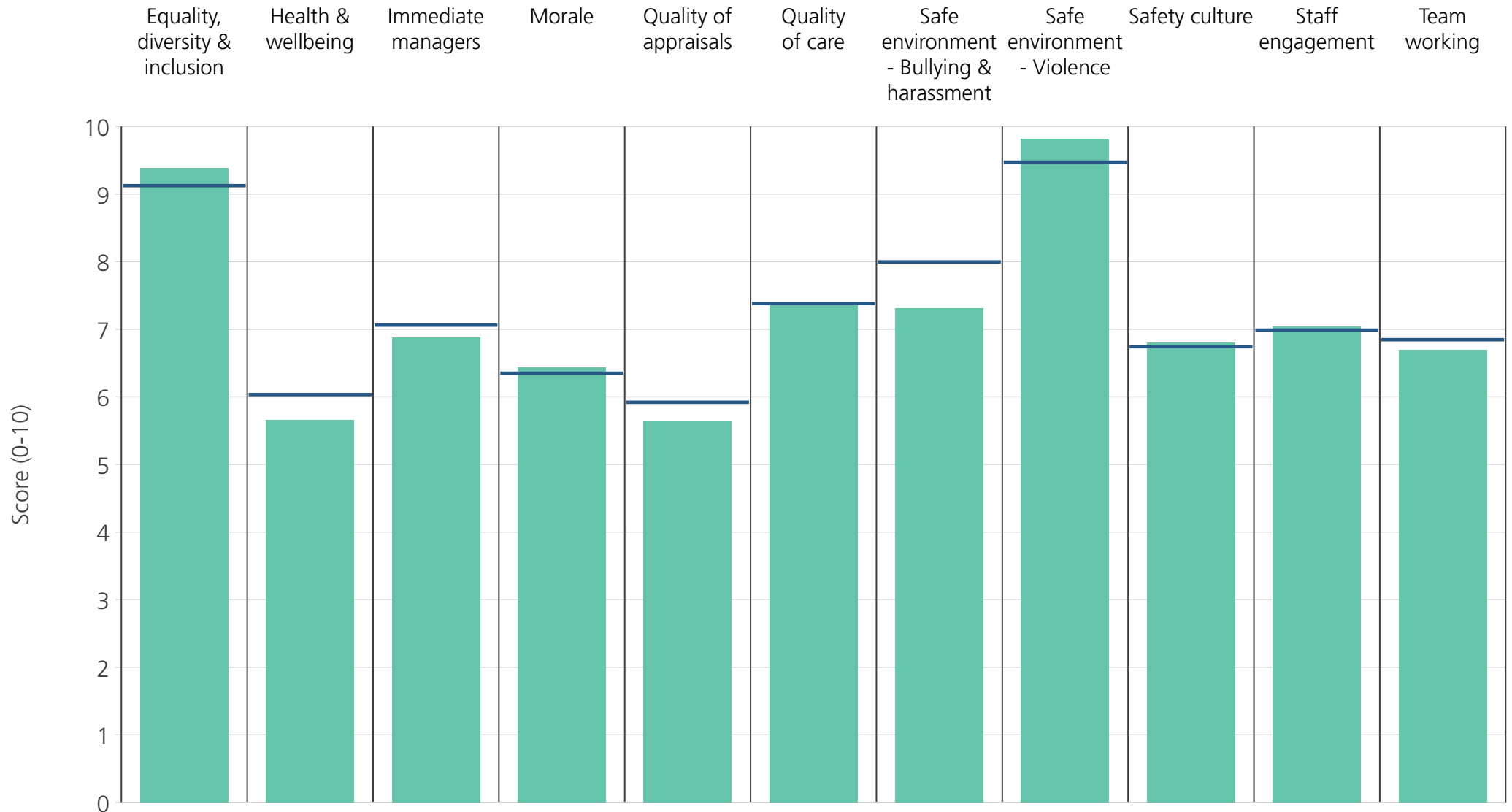
Directorate	9.1	6.0	7.4	6.6	5.7	7.7	7.5	9.3	6.8	7.2	7.1
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	310	311	318	311	280	305	315	316	315	319	314



Directorate	9.1	6.4	7.2	6.6	6.0	7.8	7.7	9.2	7.0	7.1	7.1
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	184	184	185	180	166	176	185	183	182	185	183



Directorate	8.6	5.3	6.4	5.8	5.6	6.5	6.4	8.2	6.6	6.6	5.9
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	146	146	148	145	100	141	146	146	147	150	144



Directorate	9.4	5.7	6.9	6.4	5.6	7.4	7.3	9.8	6.8	7.0	6.7
Your org	9.1	6.0	7.1	6.4	5.9	7.4	8.0	9.5	6.7	7.0	6.8
Responses	213	212	214	214	169	204	212	212	213	216	214