

Sandwell and West Birmingham Hospitals NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Sandwell and West Birmingham Hospitals NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Sandwell and West Birmingham Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

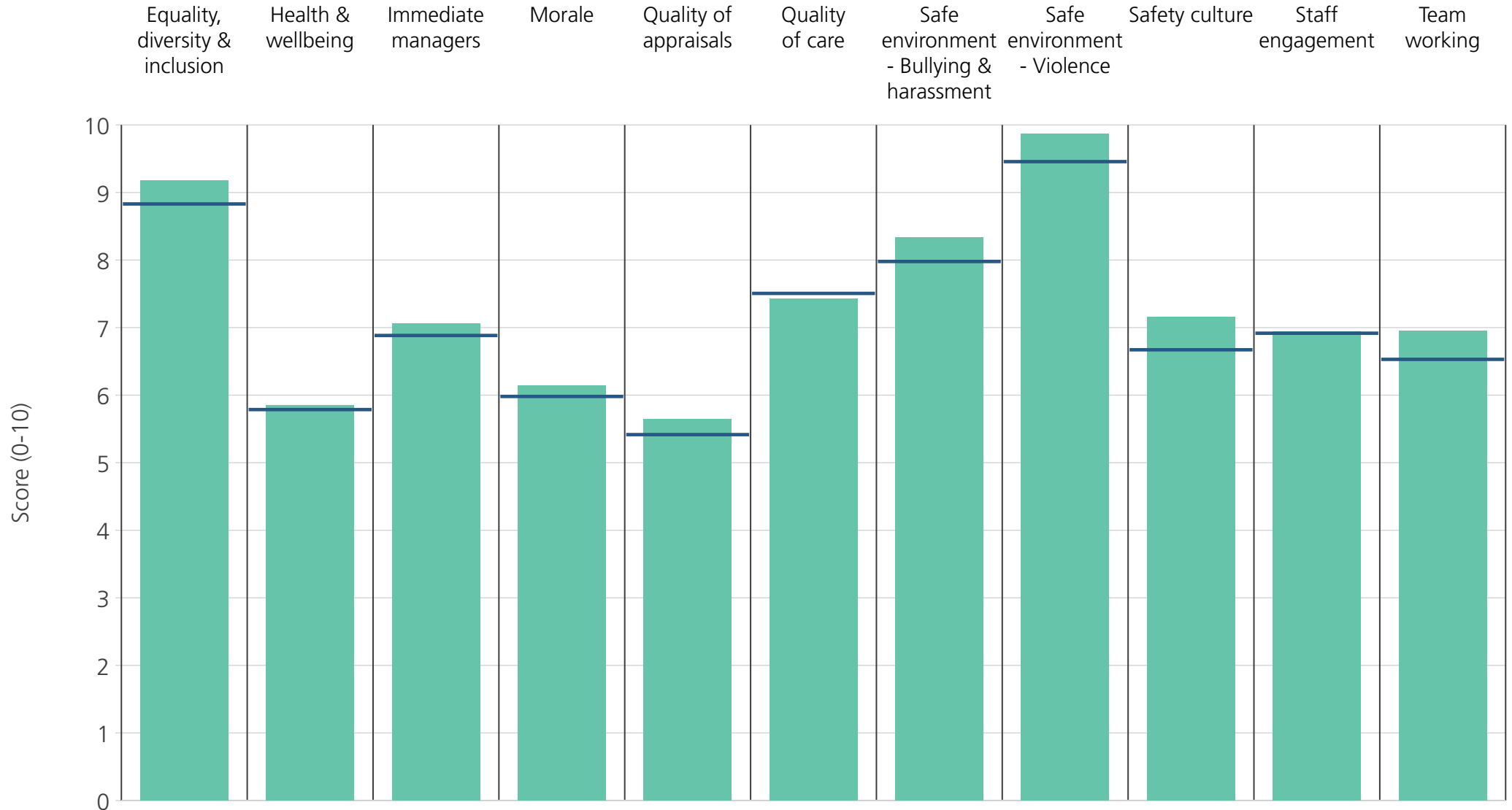
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



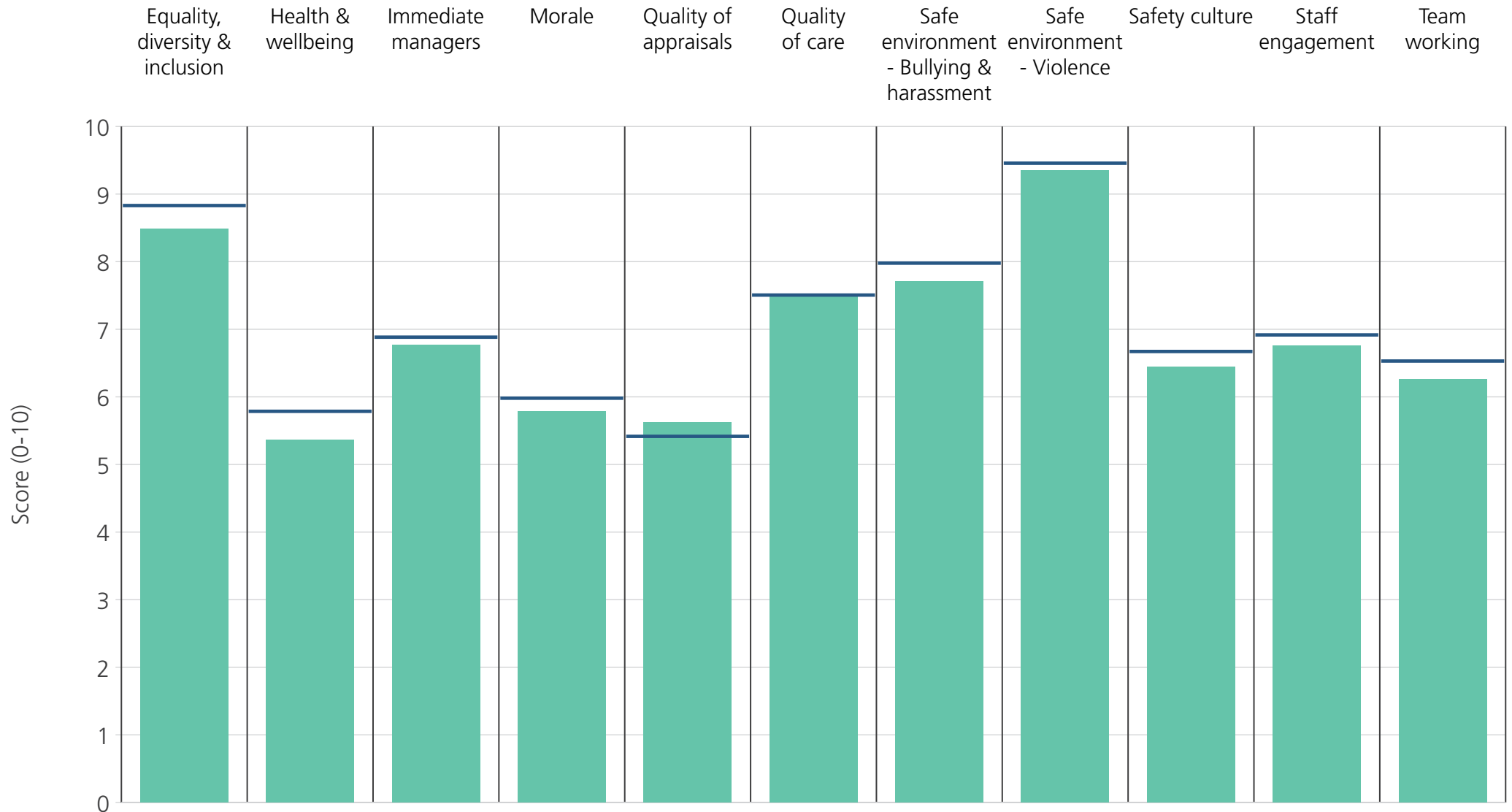
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

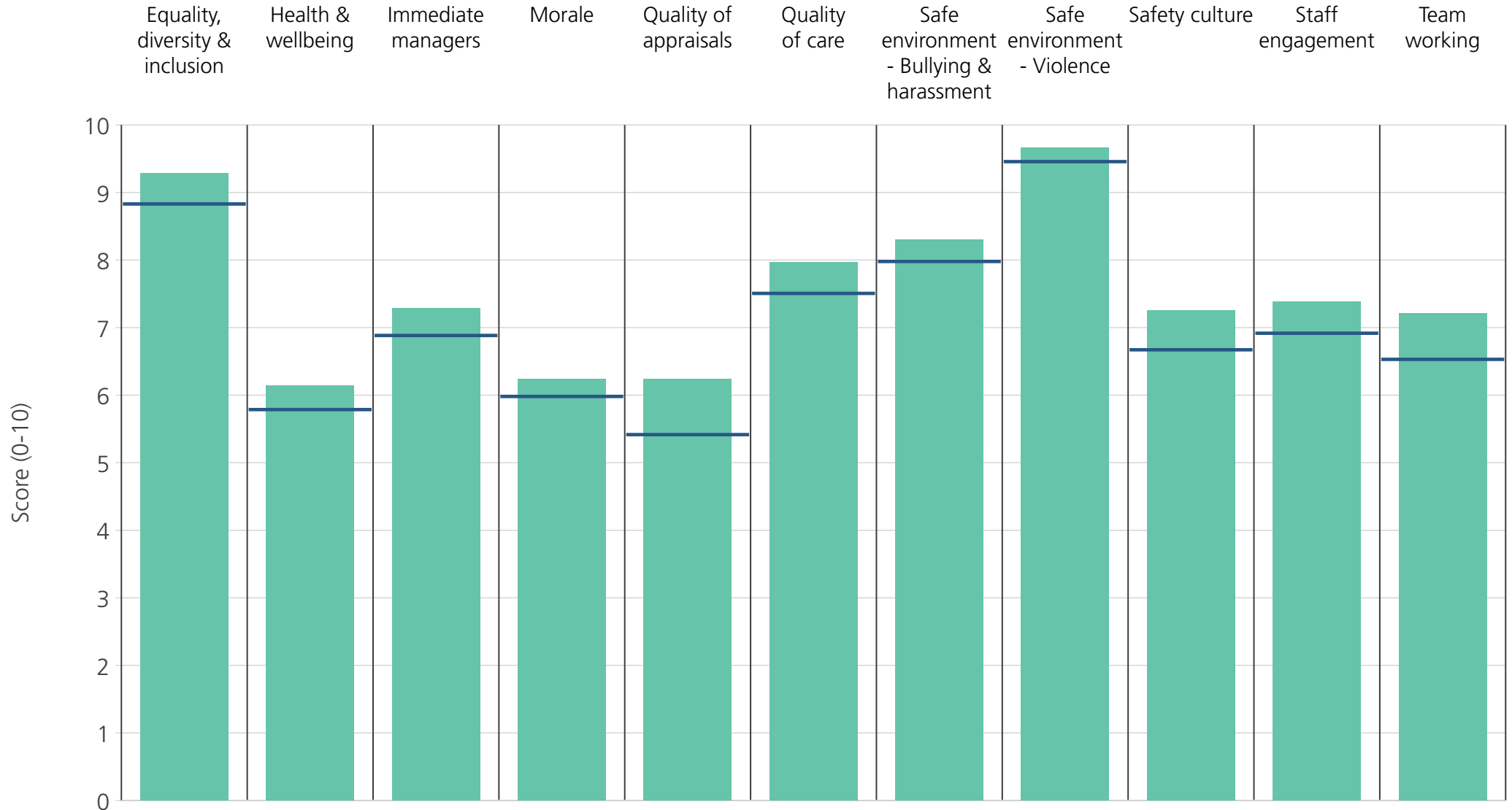
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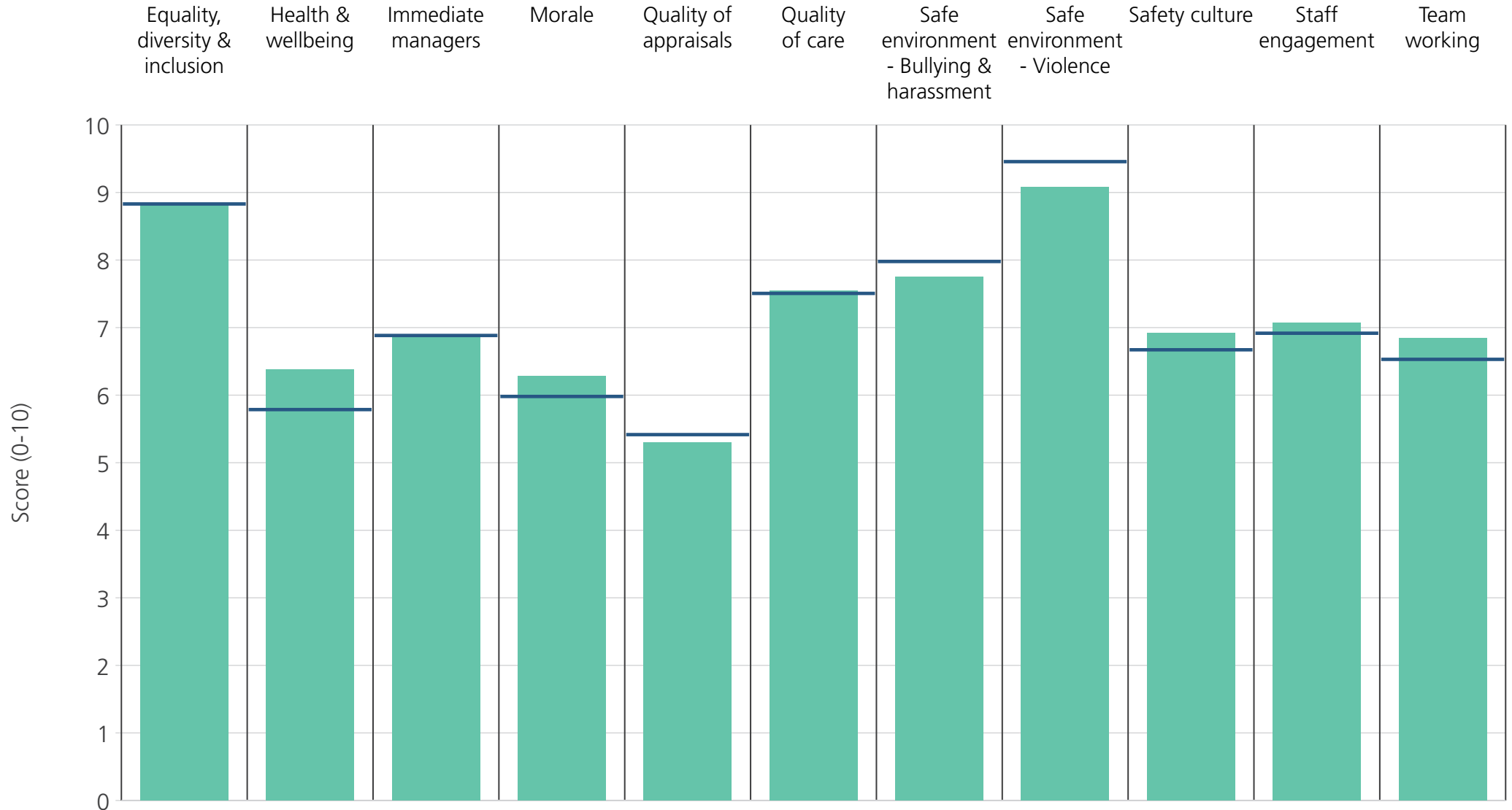
Directorate	9.2	5.9	7.1	6.1	5.6	7.4	8.3	9.9	7.2	6.9	7.0
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	121	137	153	154	149	155	159	137	156	140	138



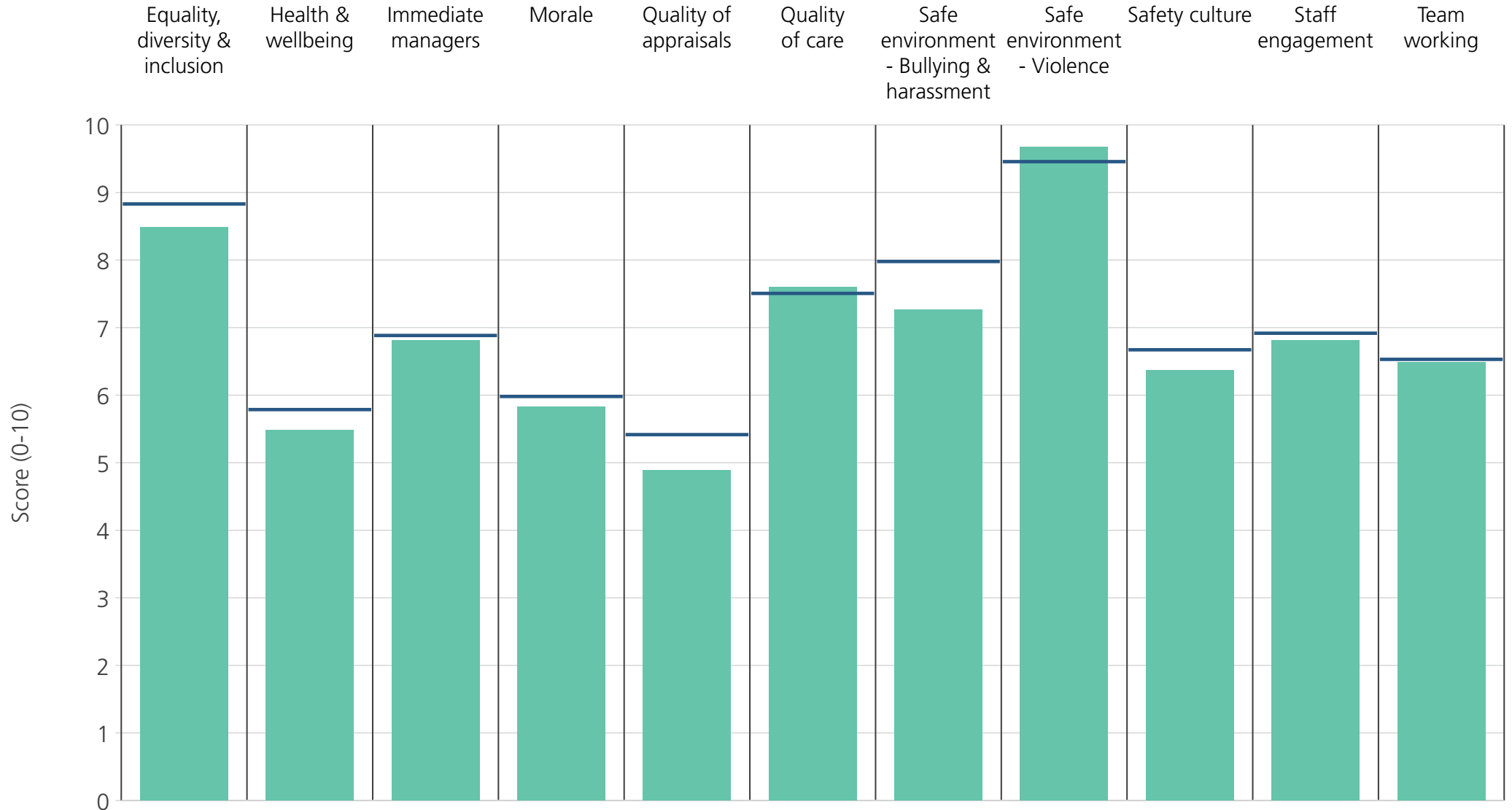
Directorate	8.5	5.4	6.8	5.8	5.6	7.5	7.7	9.3	6.4	6.8	6.3
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	180	226	228	231	210	239	236	232	235	221	215



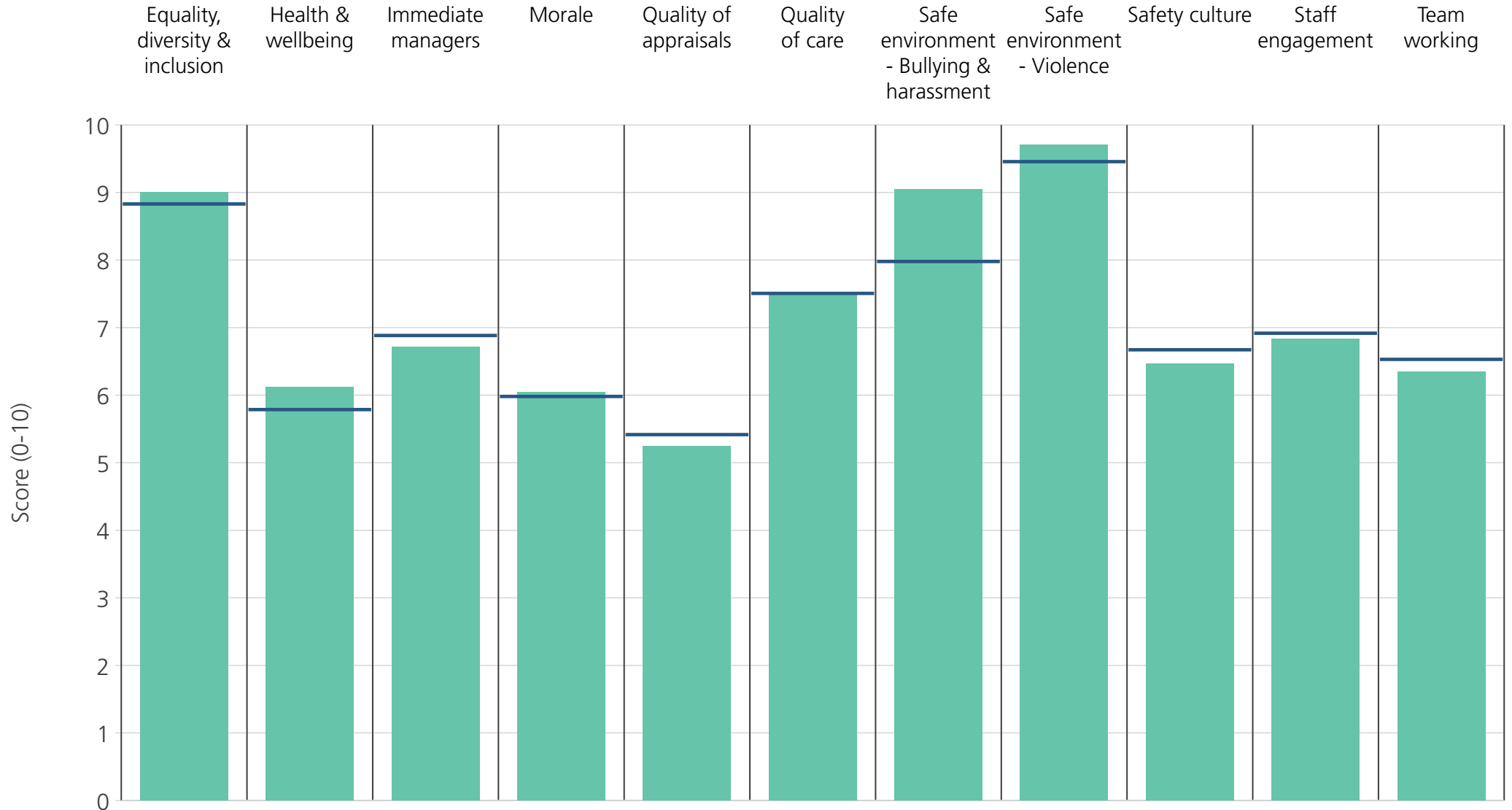
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Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	87	118	120	122	120	122	125	120	123	115	112



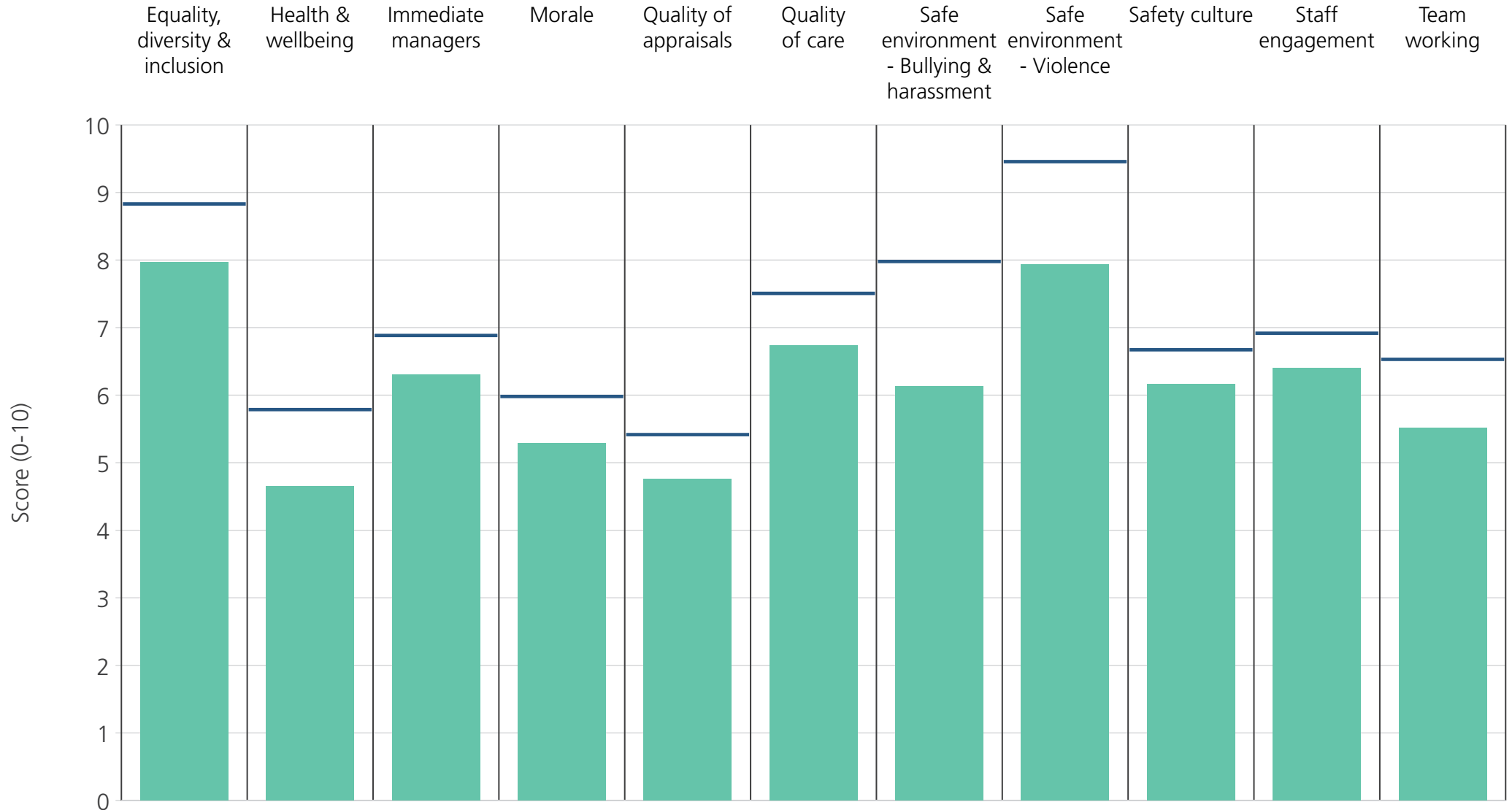
Directorate	8.8	6.4	6.9	6.3	5.3	7.5	7.8	9.1	6.9	7.1	6.8
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	62	90	86	90	84	93	92	90	91	85	85



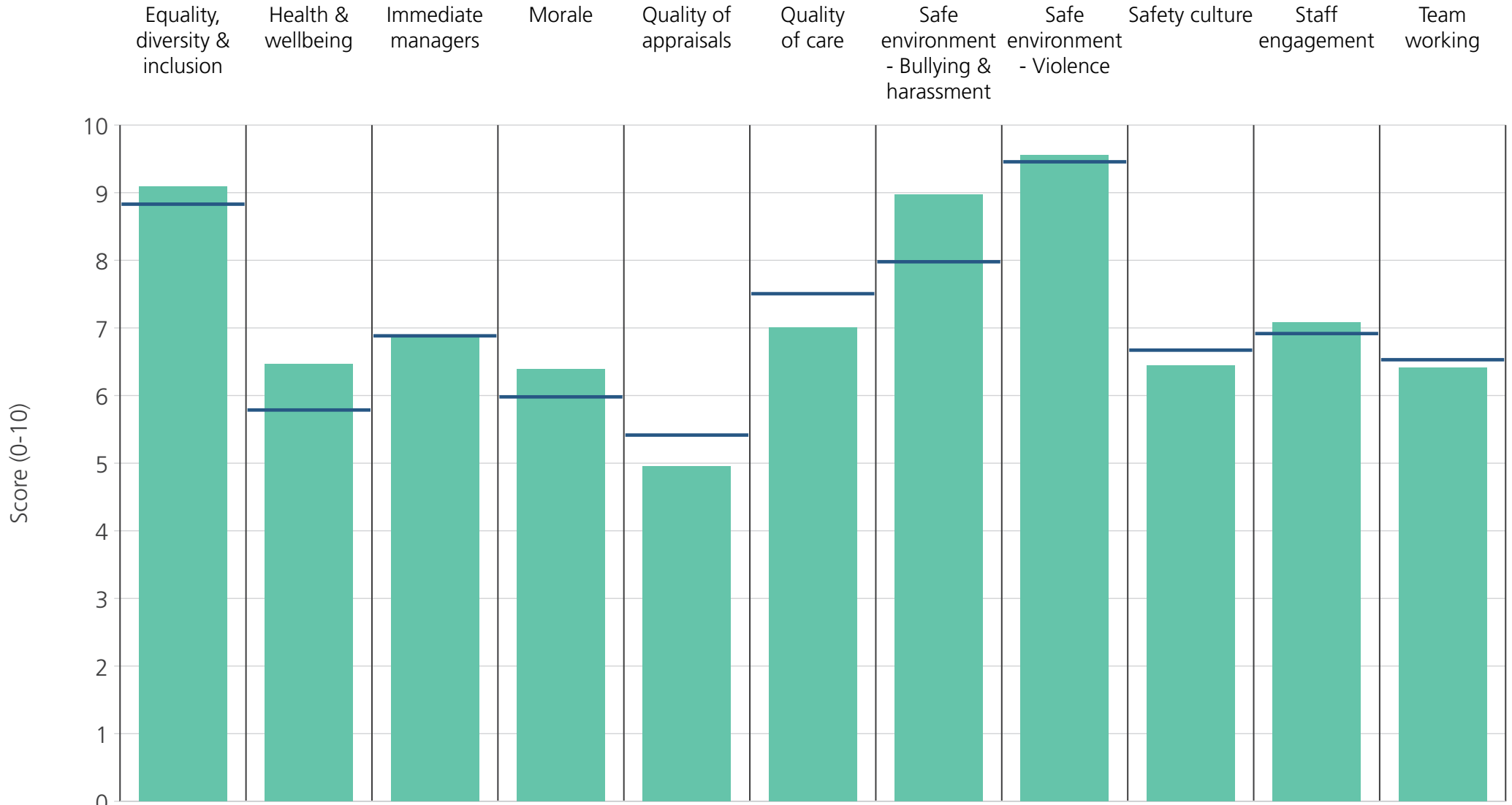
Directorate	8.5	5.5	6.8	5.8	4.9	7.6	7.3	9.7	6.4	6.8	6.5
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	49	71	70	71	69	75	75	72	76	68	68



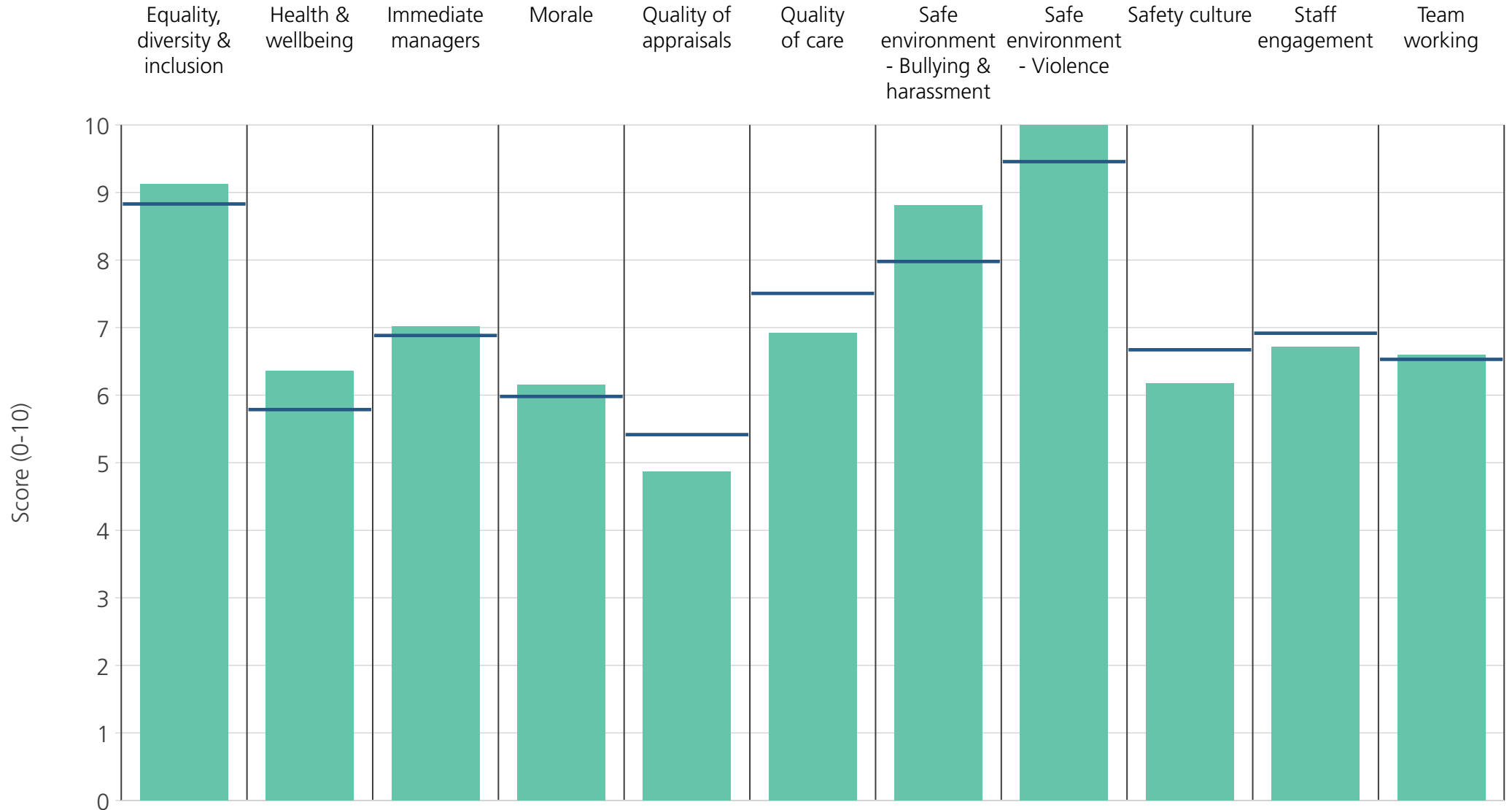
Directorate	9.0	6.1	6.7	6.0	5.2	7.5	9.0	9.7	6.5	6.8	6.3
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	117	142	143	136	119	106	138	135	140	141	139



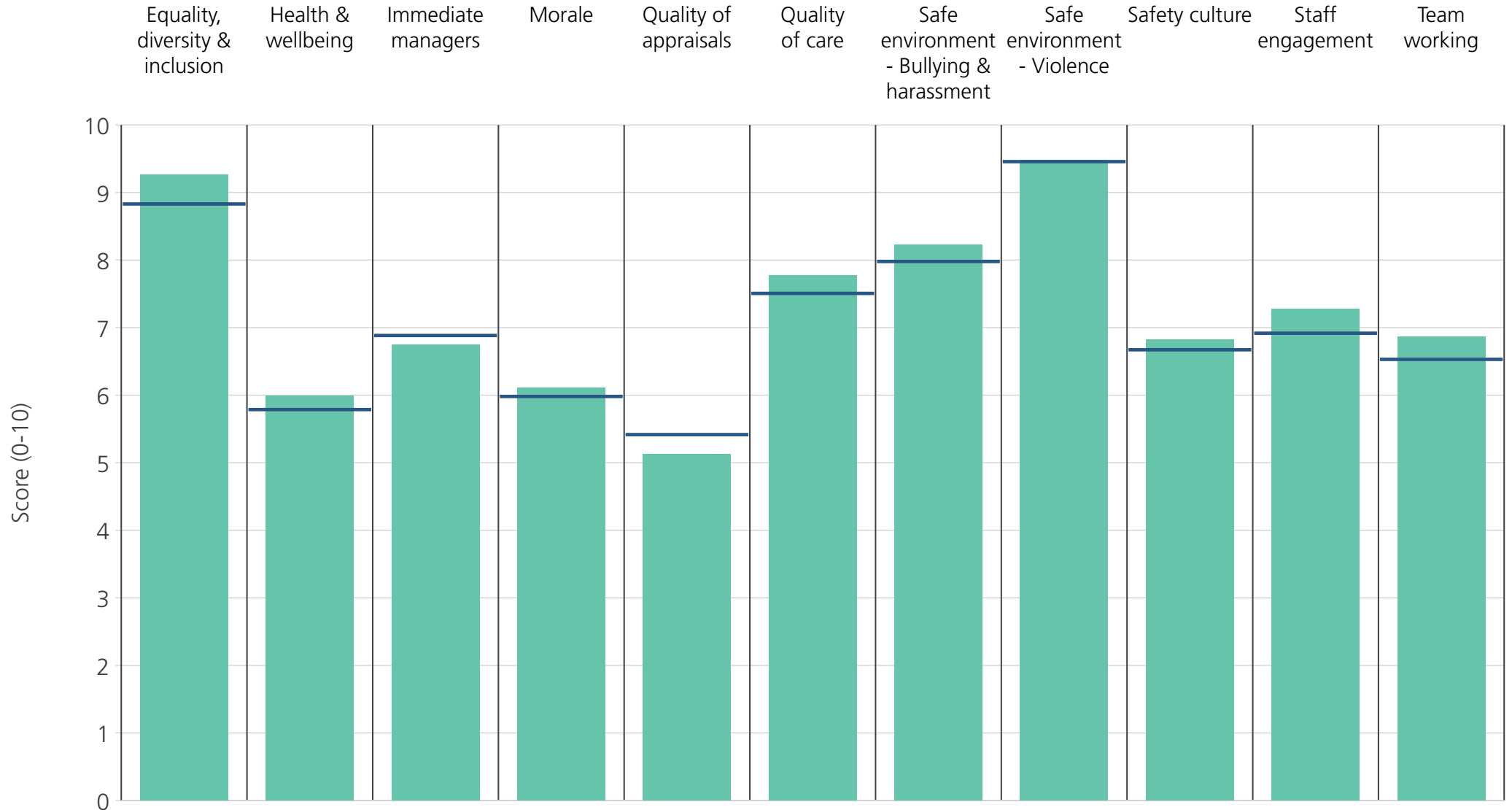
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Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	132	169	169	175	148	180	182	174	183	172	170



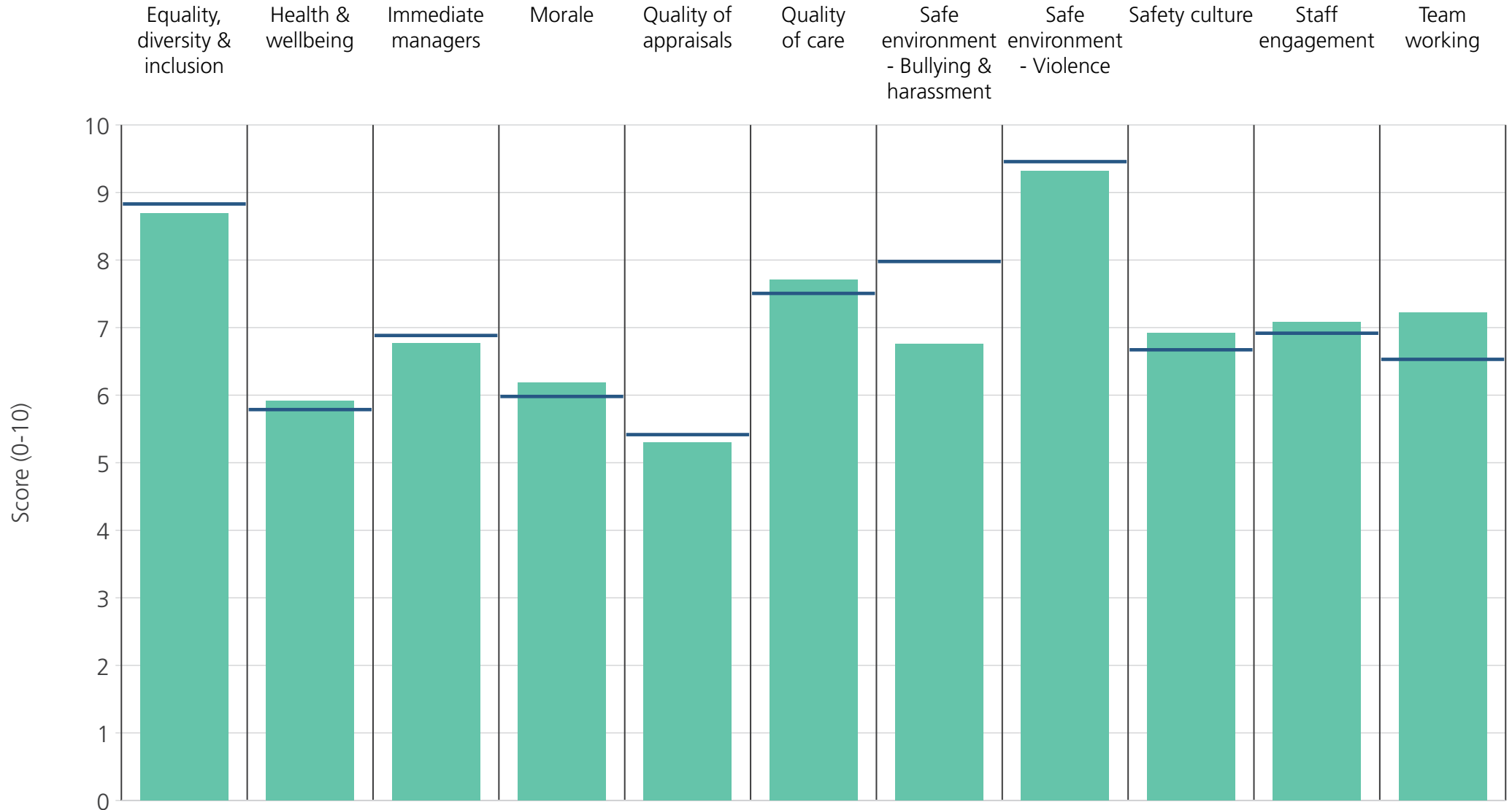
Directorate	9.1	6.5	6.9	6.4	4.9	7.0	9.0	9.6	6.4	7.1	6.4
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	105	98	103	103	98	57	100	97	104	101	101



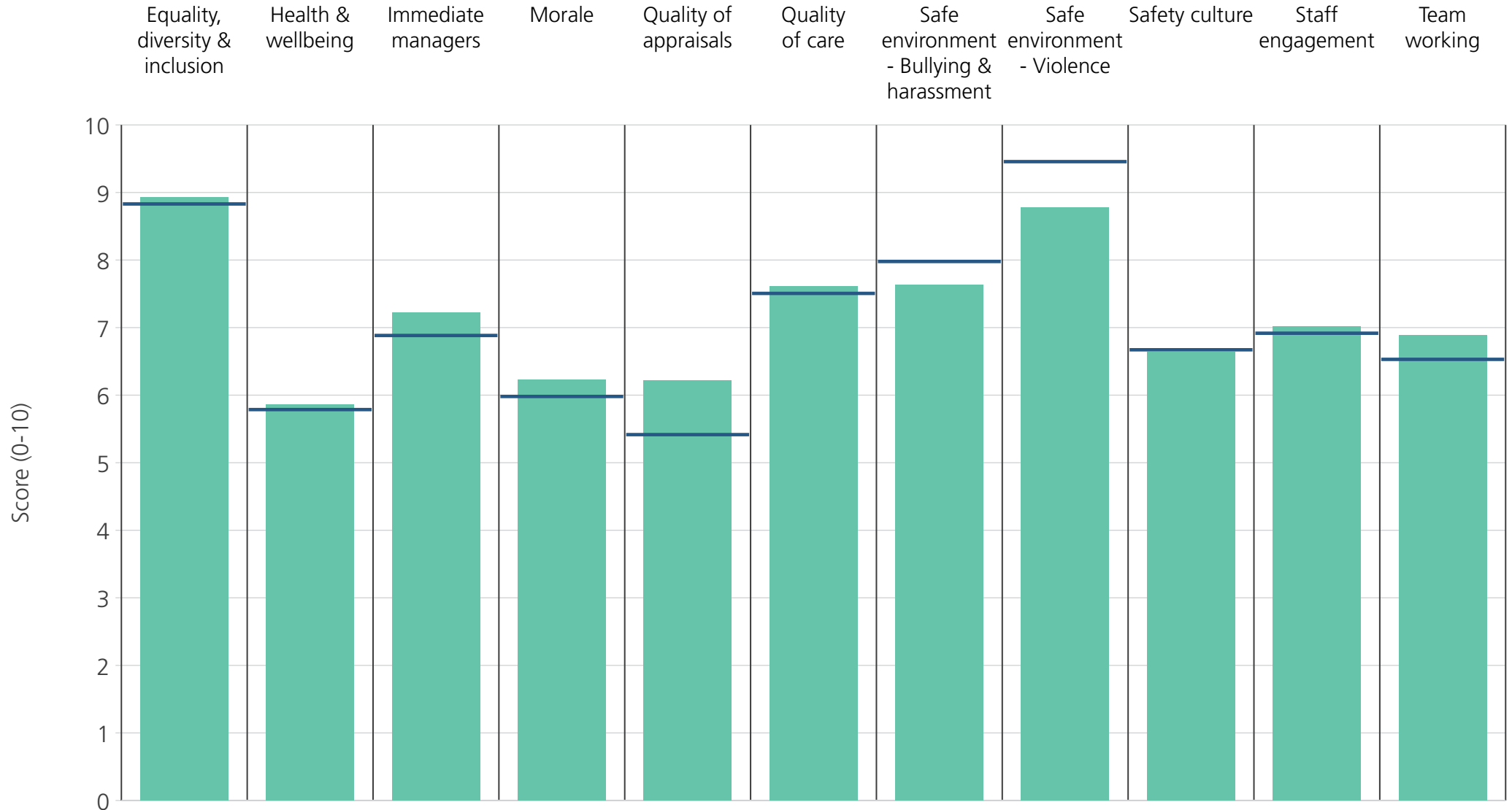
Directorate	9.1	6.4	7.0	6.2	4.9	6.9	8.8	10.0	6.2	6.7	6.6
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	53	66	65	67	66	34	70	67	66	62	61



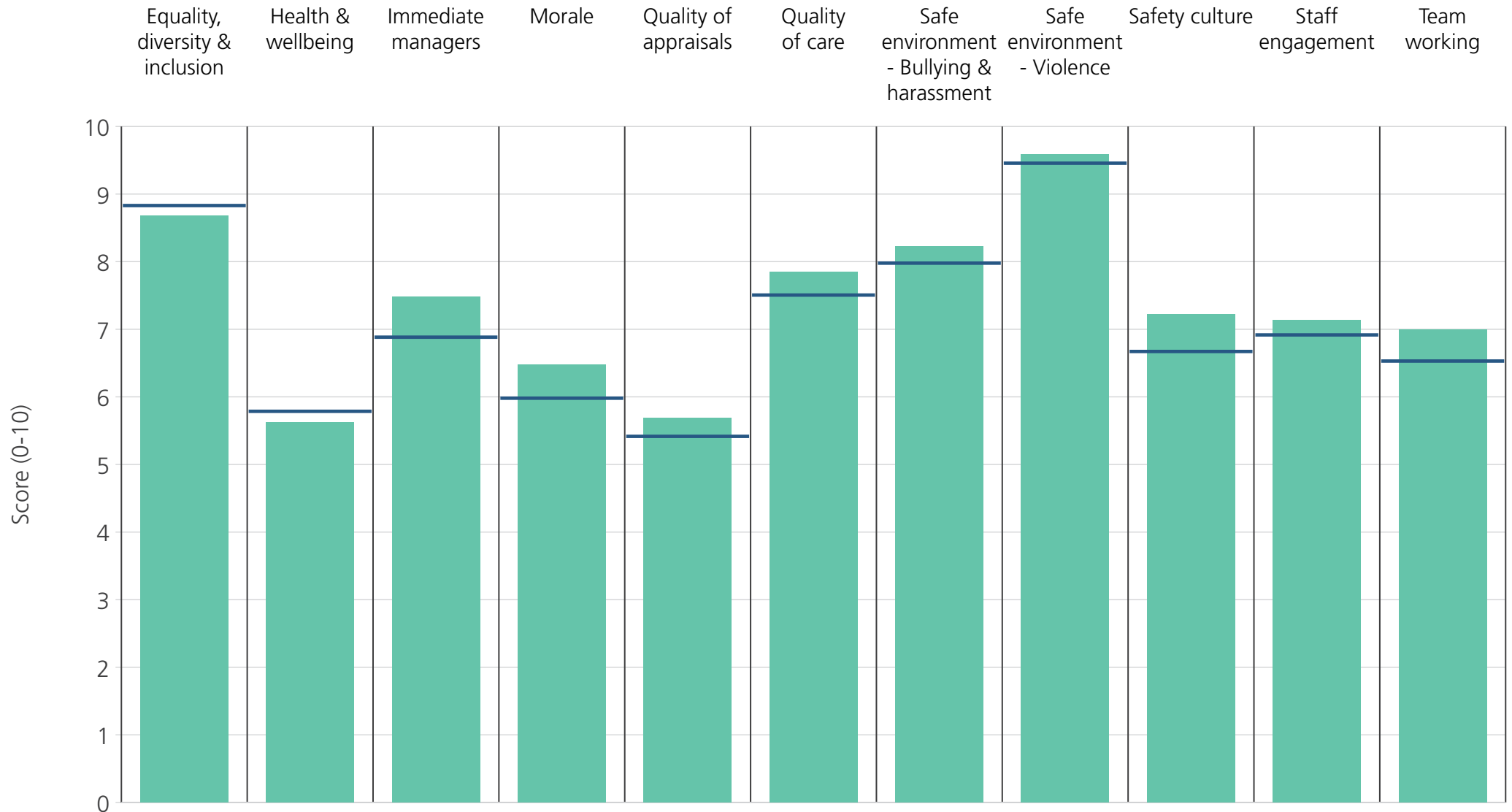
Directorate	9.3	6.0	6.7	6.1	5.1	7.8	8.2	9.5	6.8	7.3	6.9
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	89	127	126	129	118	127	133	126	129	120	120



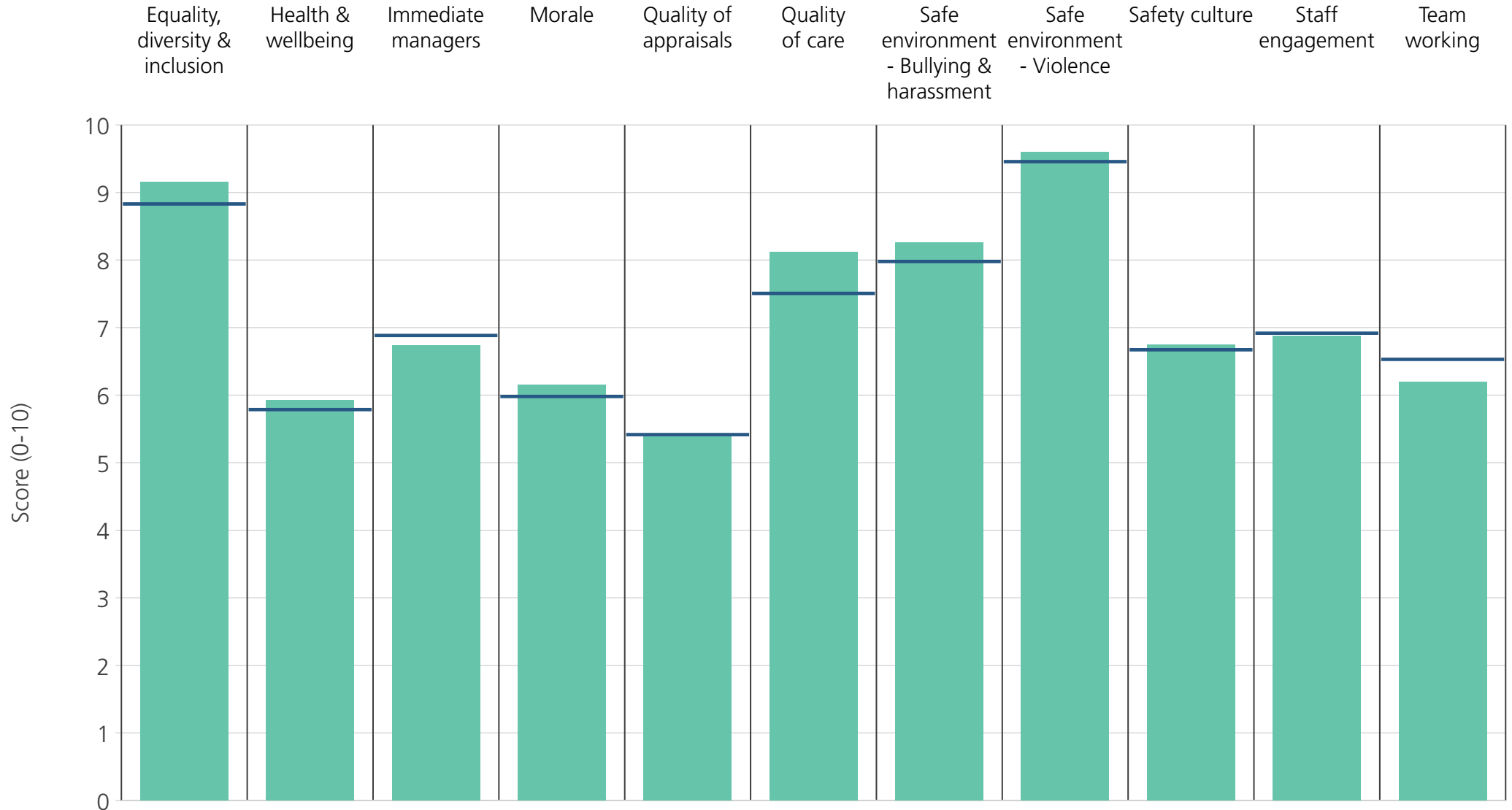
Directorate	8.7	5.9	6.8	6.2	5.3	7.7	6.8	9.3	6.9	7.1	7.2
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	28	33	30	35	33	33	35	34	35	31	31



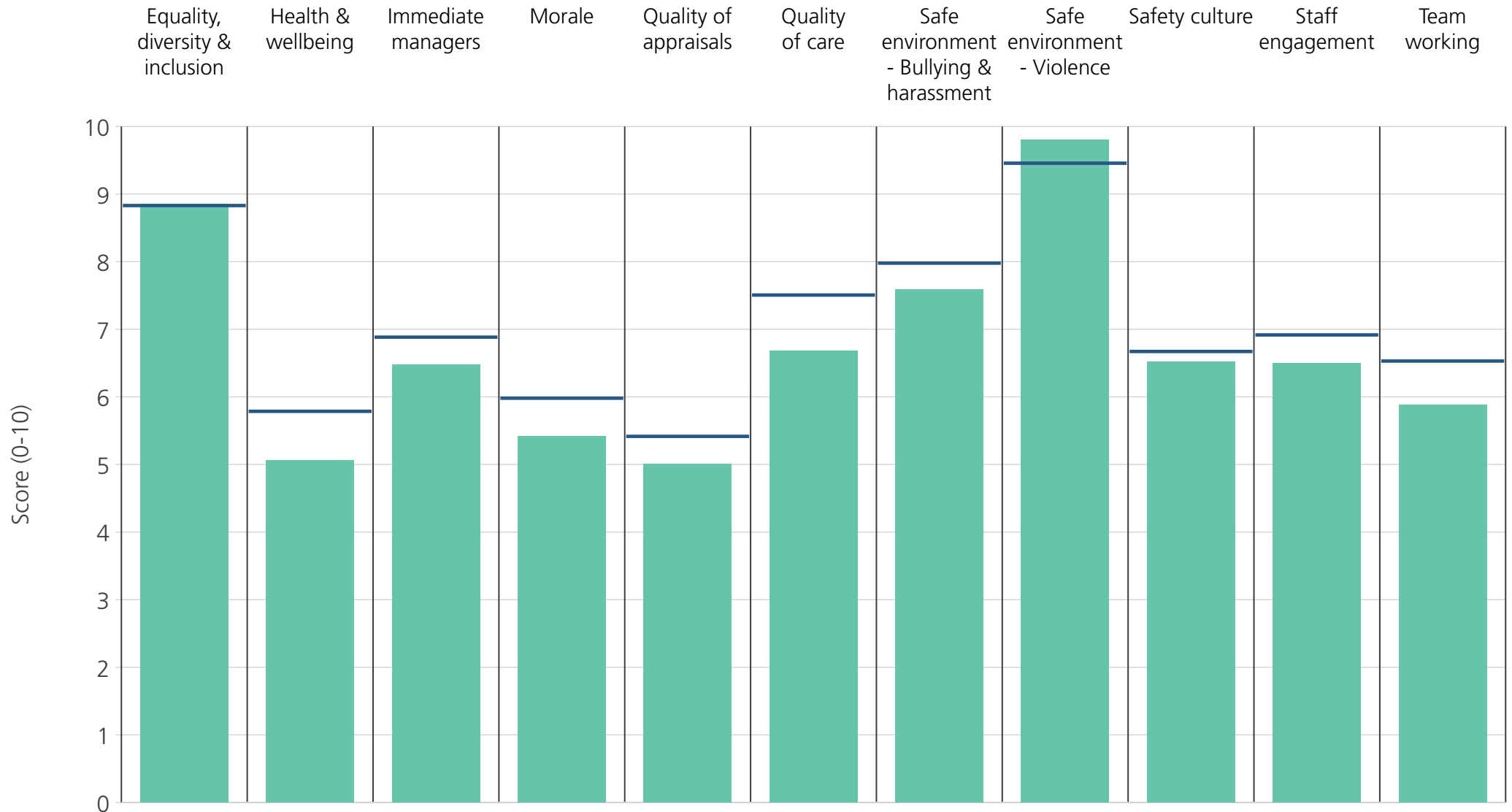
Directorate	8.9	5.9	7.2	6.2	6.2	7.6	7.6	8.8	6.6	7.0	6.9
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	83	114	112	115	110	126	122	117	117	114	113



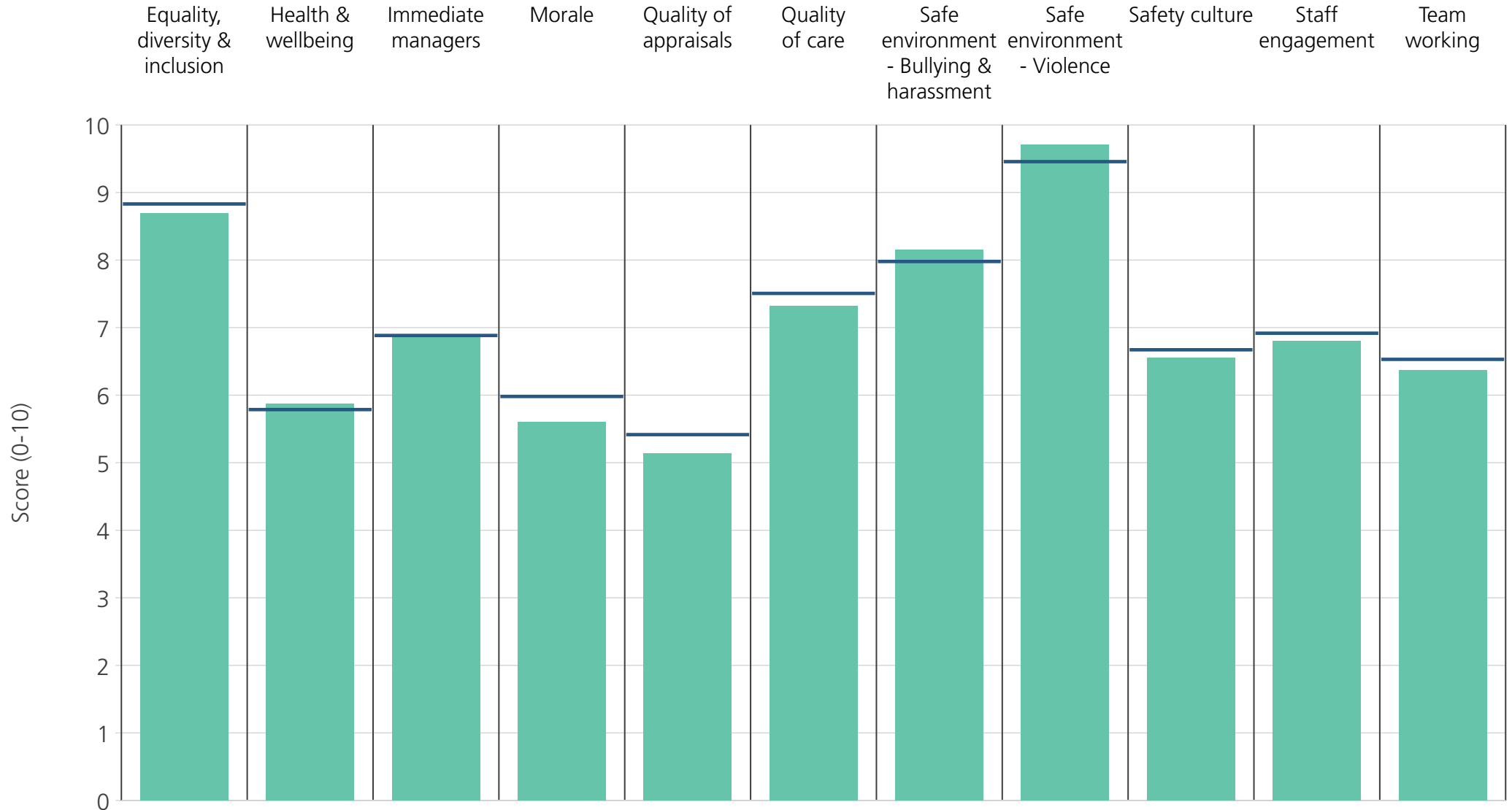
Directorate	8.7	5.6	7.5	6.5	5.7	7.9	8.2	9.6	7.2	7.1	7.0
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	88	108	118	118	121	126	124	112	121	113	112



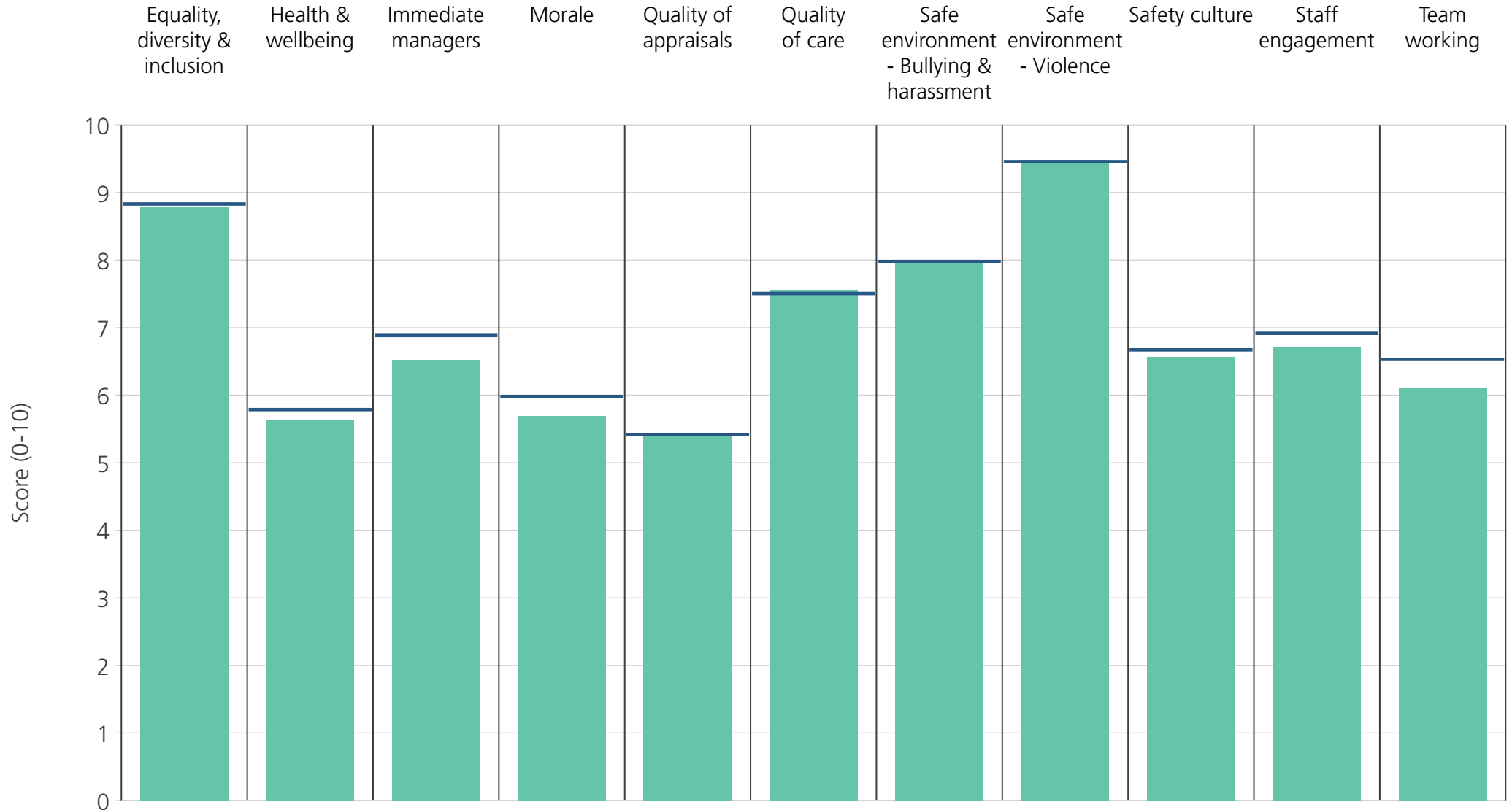
Directorate	9.2	5.9	6.7	6.1	5.4	8.1	8.3	9.6	6.7	6.9	6.2
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	106	120	138	137	127	136	136	121	138	122	121



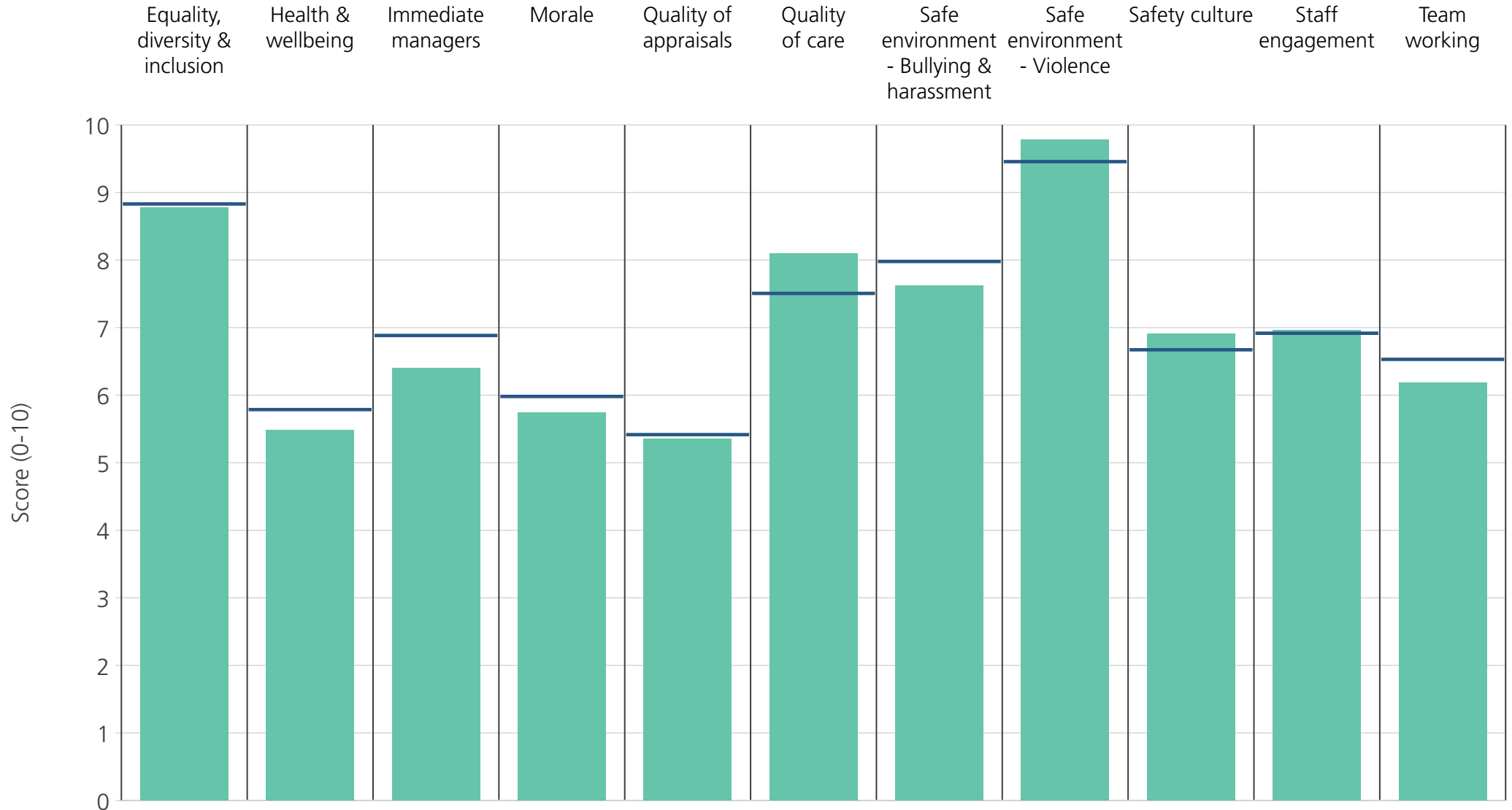
Directorate	8.8	5.1	6.5	5.4	5.0	6.7	7.6	9.8	6.5	6.5	5.9
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	84	115	113	119	114	123	126	119	126	114	110



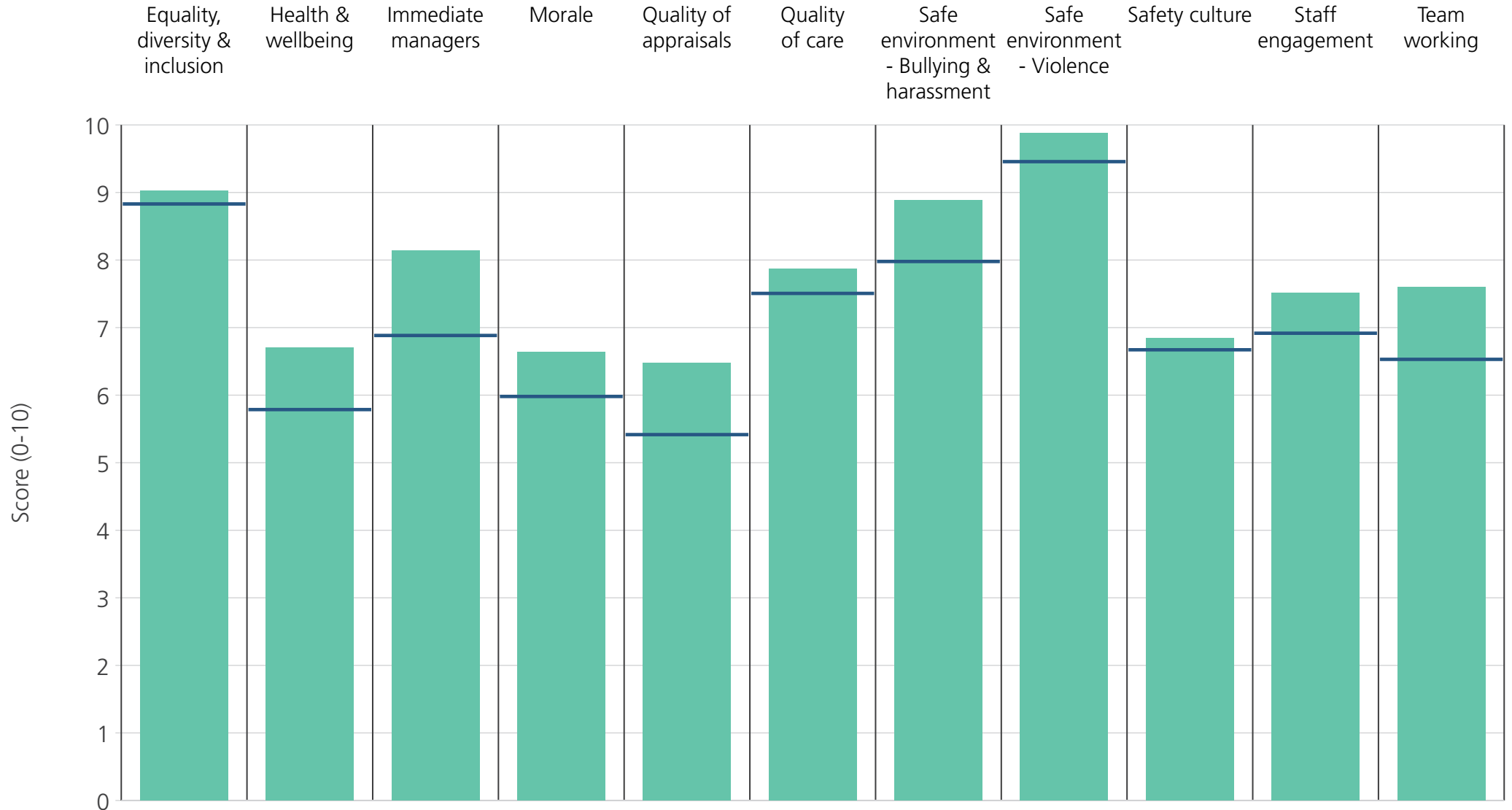
Directorate	8.7	5.9	6.9	5.6	5.1	7.3	8.1	9.7	6.6	6.8	6.4
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	42	53	56	56	48	43	54	56	53	54	54



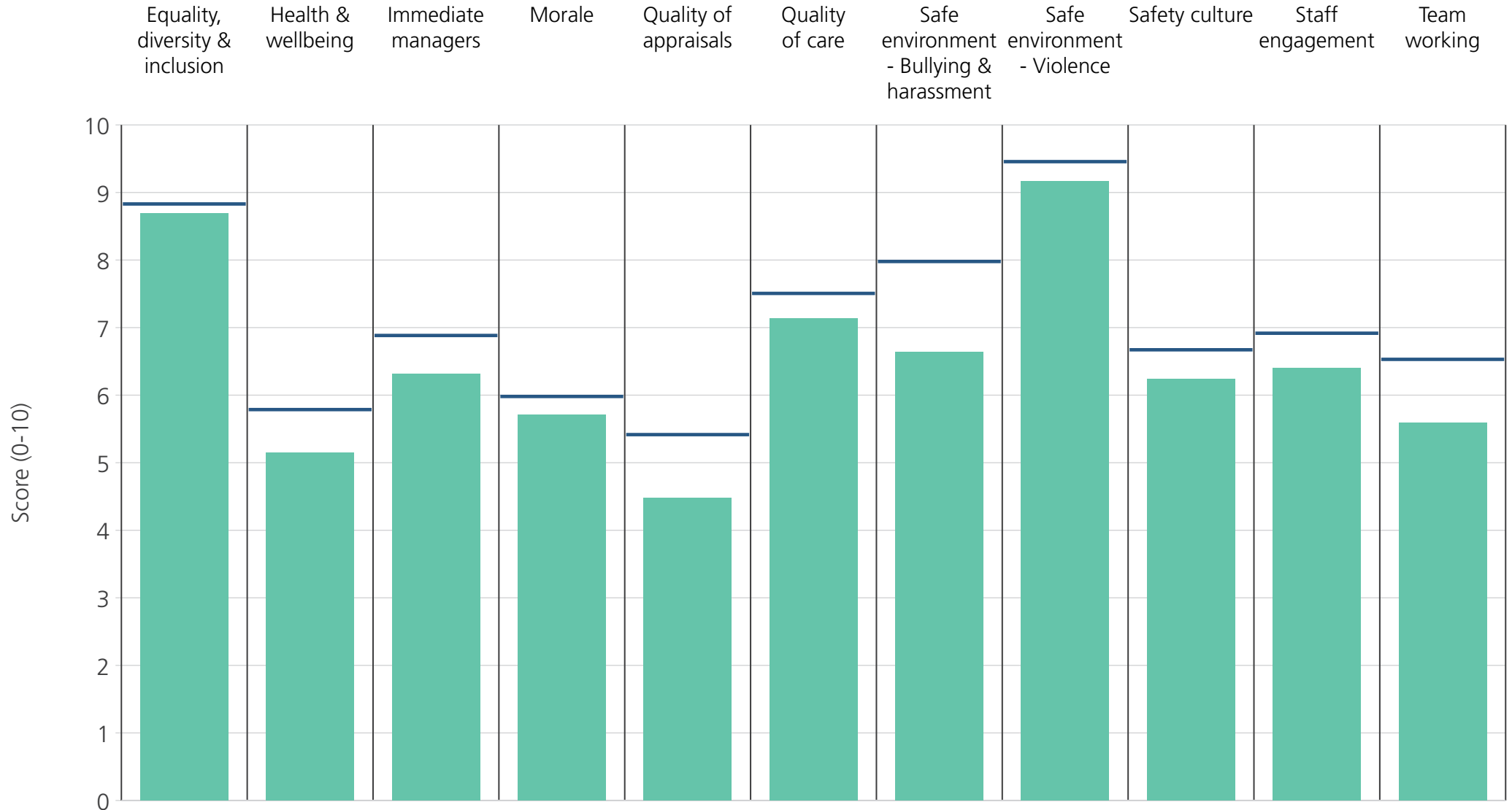
Directorate	8.8	5.6	6.5	5.7	5.4	7.6	8.0	9.5	6.6	6.7	6.1
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	175	203	206	211	195	186	214	206	214	203	198



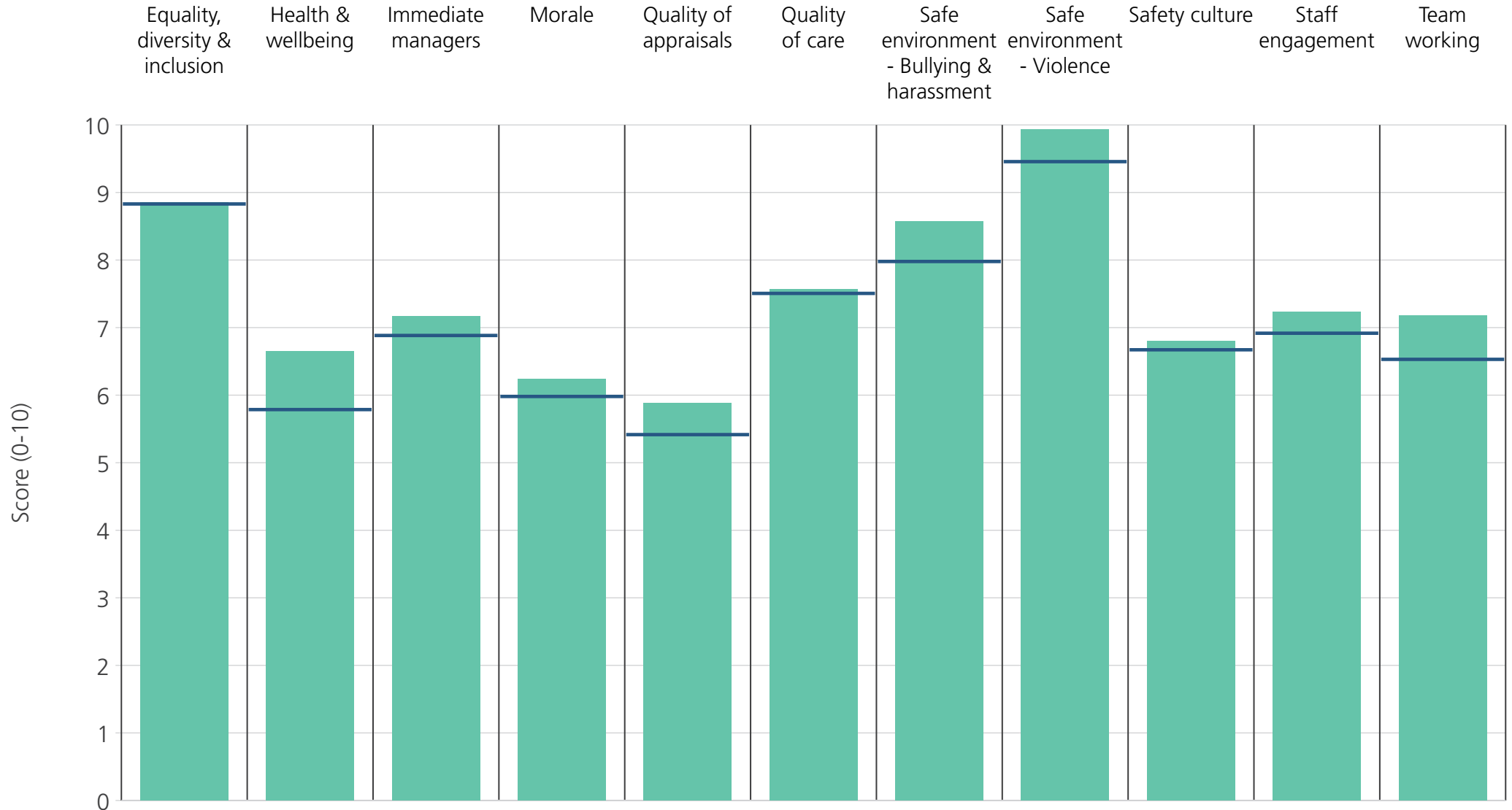
Directorate	8.8	5.5	6.4	5.7	5.3	8.1	7.6	9.8	6.9	7.0	6.2
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	51	60	63	69	68	78	72	61	71	61	60



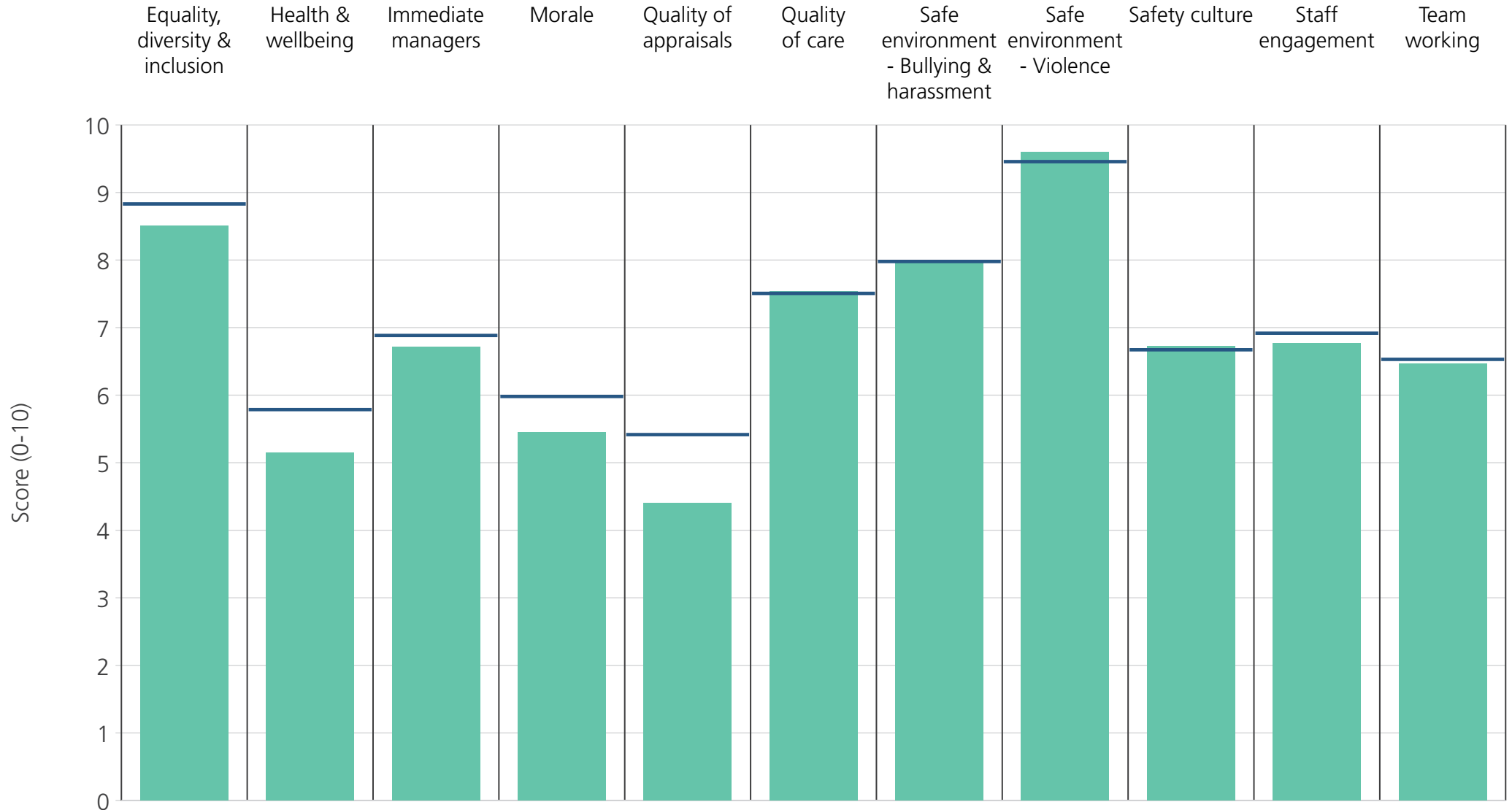
Directorate	9.0	6.7	8.1	6.6	6.5	7.9	8.9	9.9	6.8	7.5	7.6
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	101	130	130	136	125	82	137	135	133	131	131



Directorate	8.7	5.1	6.3	5.7	4.5	7.1	6.6	9.2	6.2	6.4	5.6
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	42	49	57	58	52	61	59	52	59	53	51



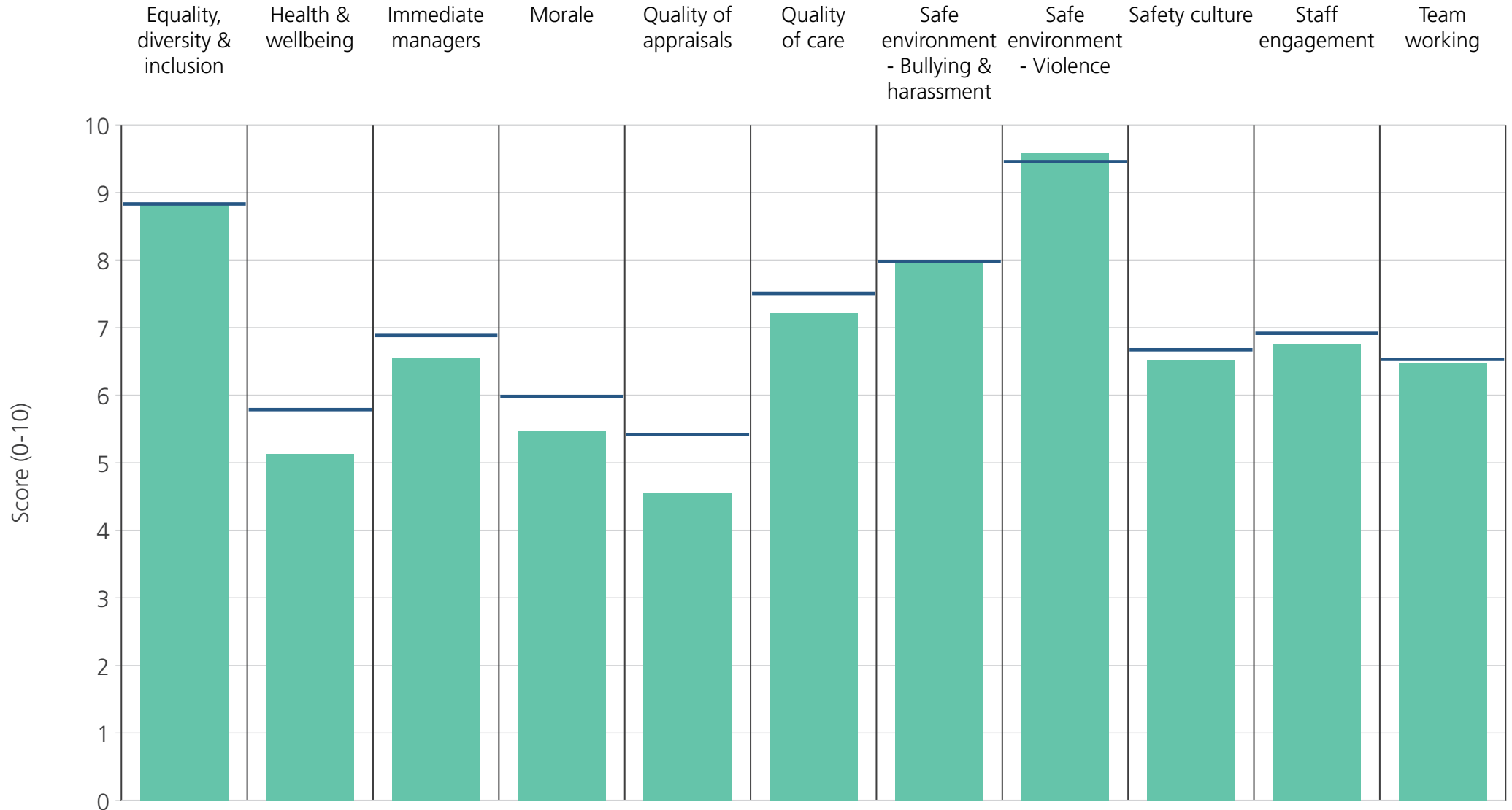
Directorate	8.9	6.6	7.2	6.2	5.9	7.6	8.6	9.9	6.8	7.2	7.2
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	115	133	136	145	120	93	145	138	143	141	140



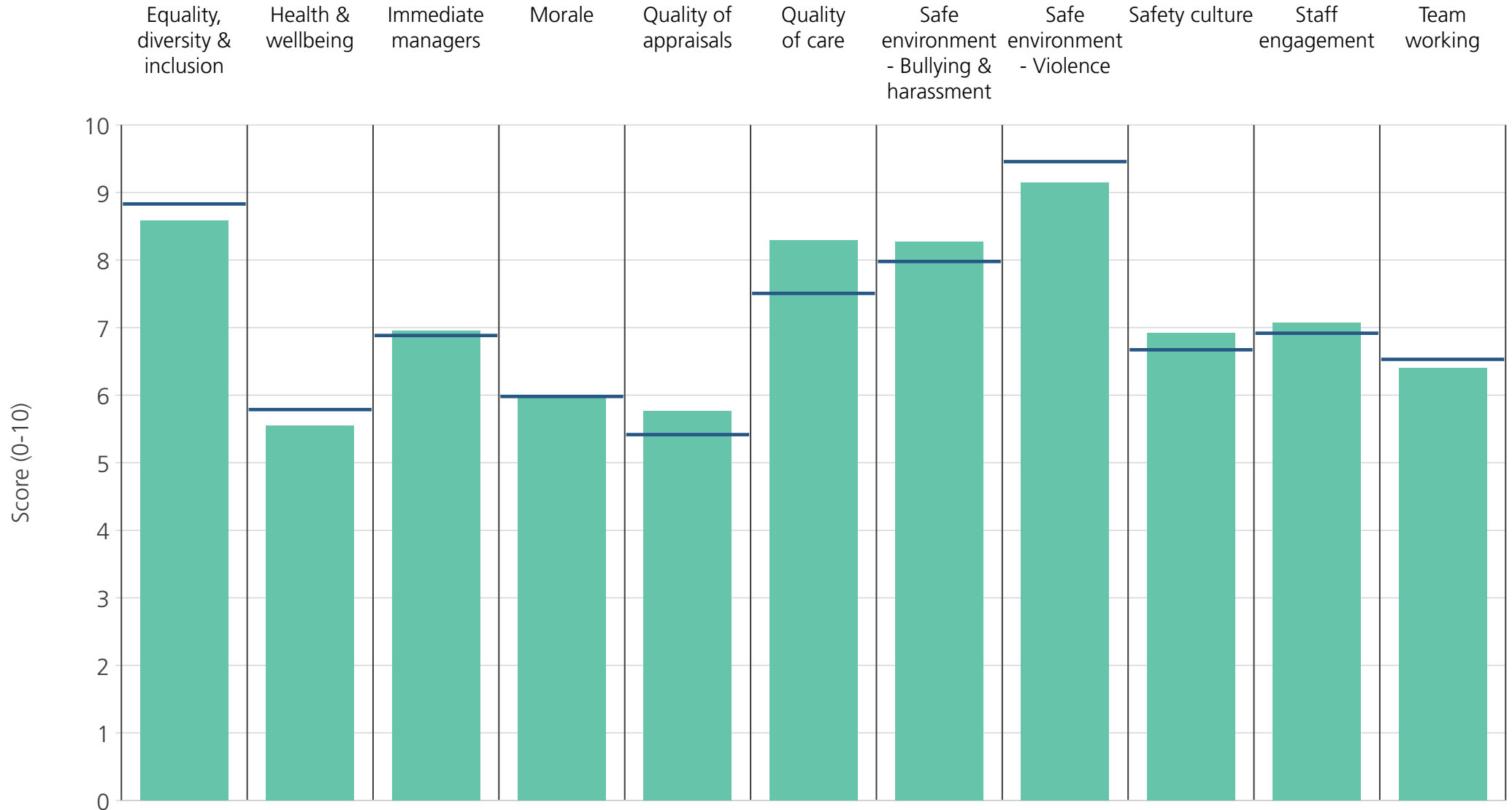
Directorate	8.5	5.1	6.7	5.4	4.4	7.5	8.0	9.6	6.7	6.8	6.5
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	54	84	82	82	82	88	88	87	83	83	82

Directorates 2

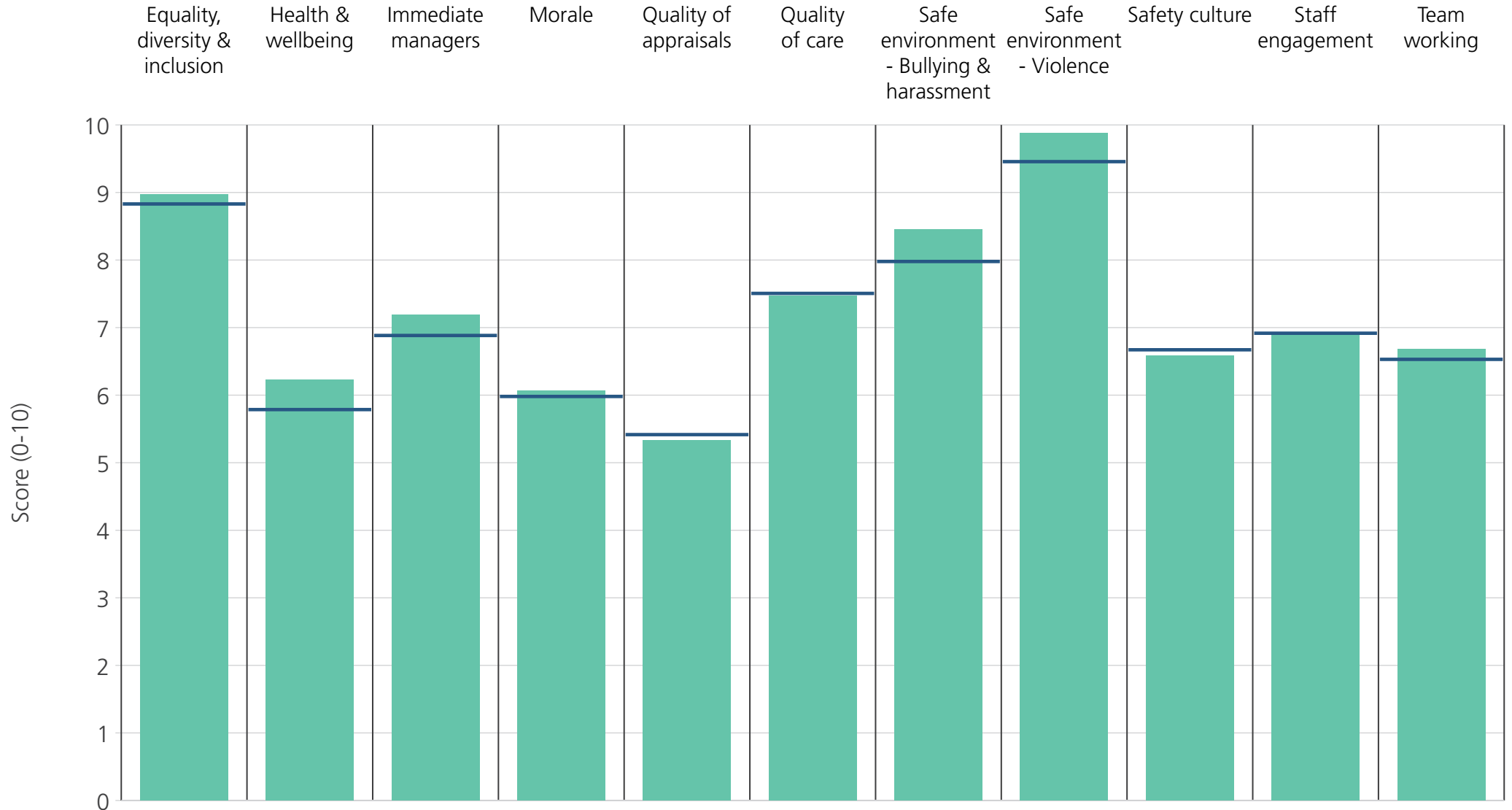
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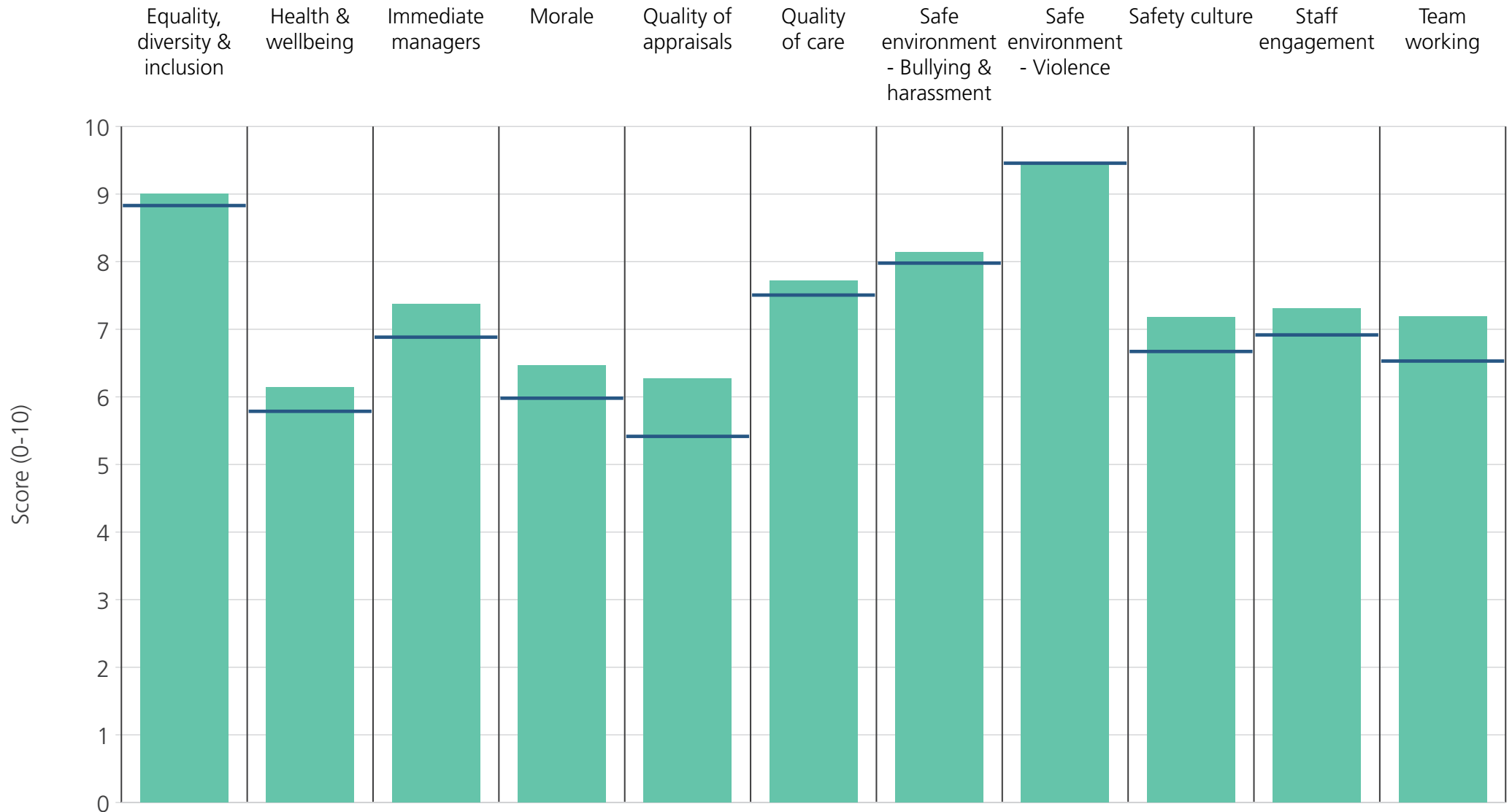
Directorate	8.8	5.1	6.5	5.5	4.6	7.2	8.0	9.6	6.5	6.8	6.5
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	93	112	116	121	111	119	119	114	117	114	111



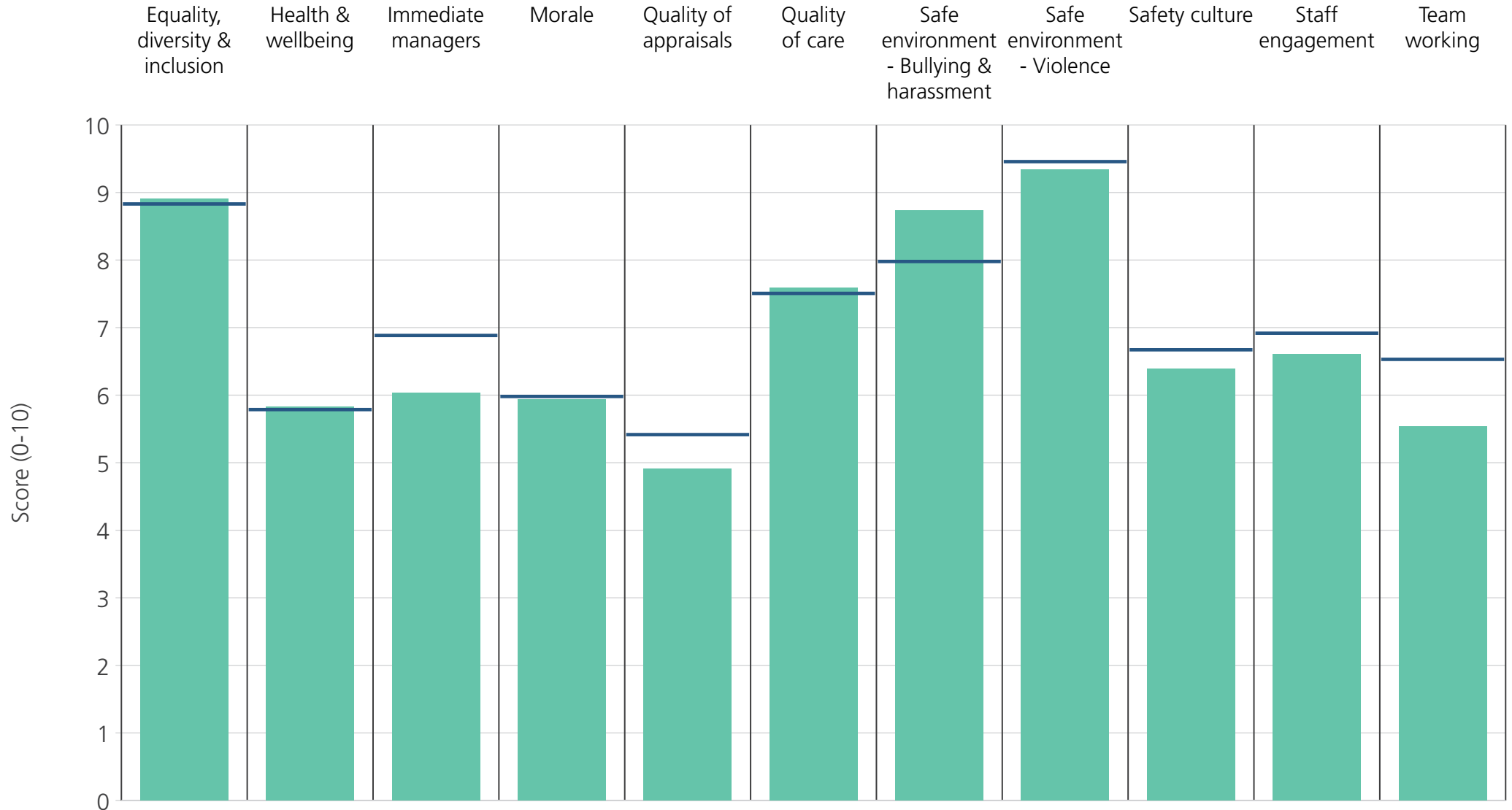
Directorate	8.6	5.6	6.9	6.0	5.8	8.3	8.3	9.1	6.9	7.1	6.4
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	204	271	289	292	263	311	301	279	294	269	266



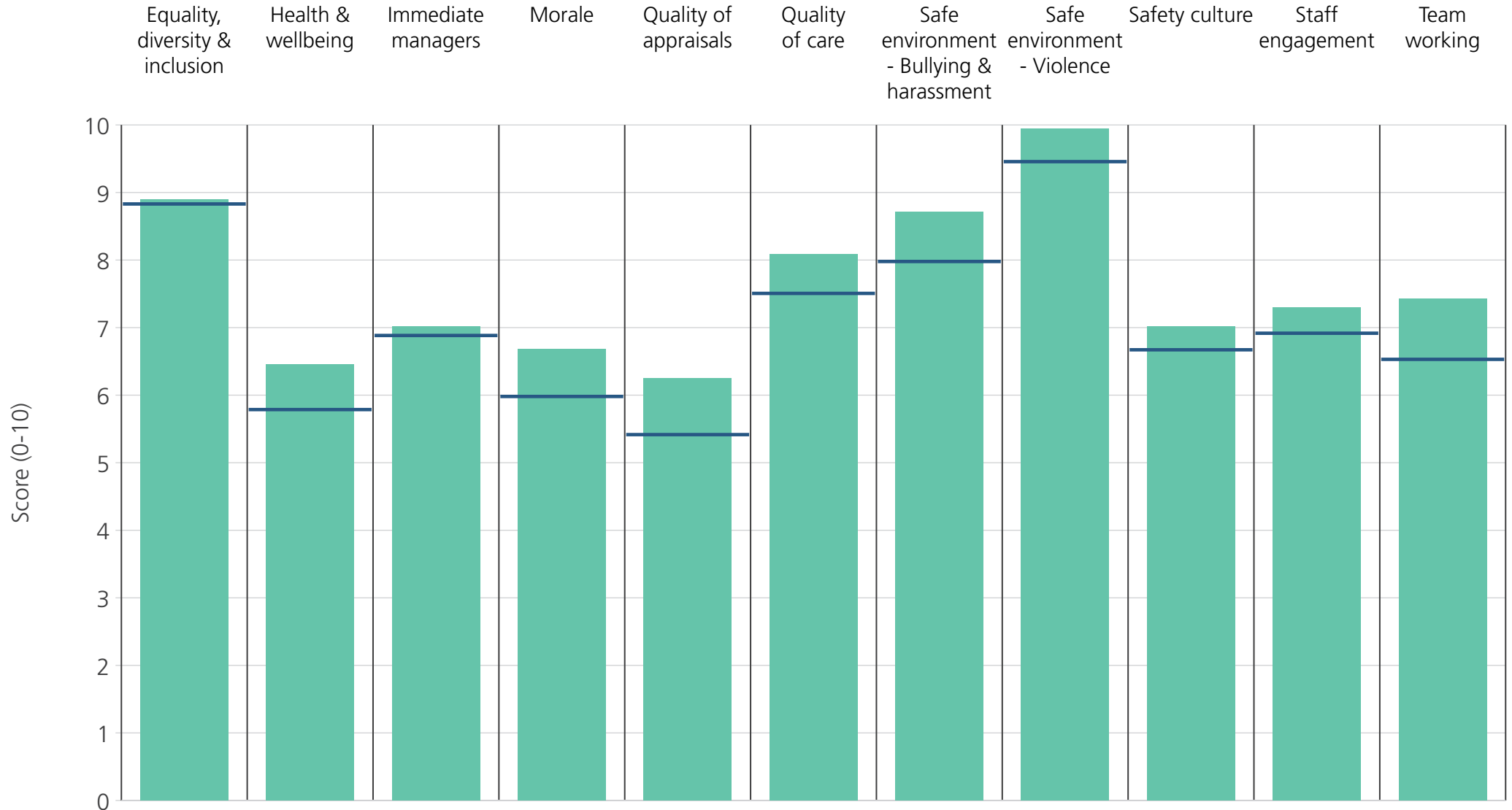
Directorate	9.0	6.2	7.2	6.1	5.3	7.5	8.5	9.9	6.6	6.9	6.7
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	586	686	699	732	671	500	742	710	731	688	680



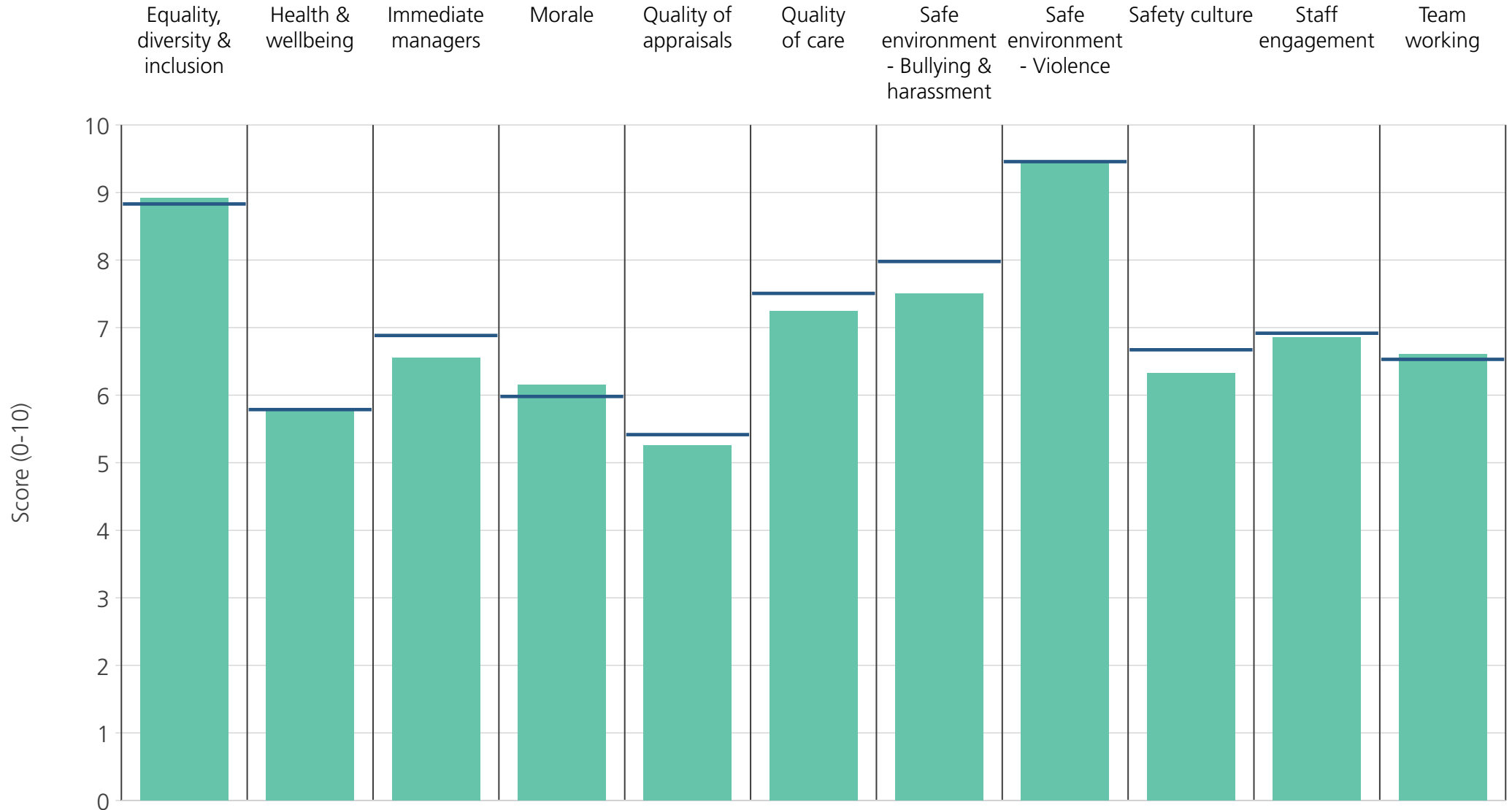
Directorate	9.0	6.1	7.4	6.5	6.3	7.7	8.1	9.4	7.2	7.3	7.2
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	166	214	223	227	218	238	234	216	231	214	209



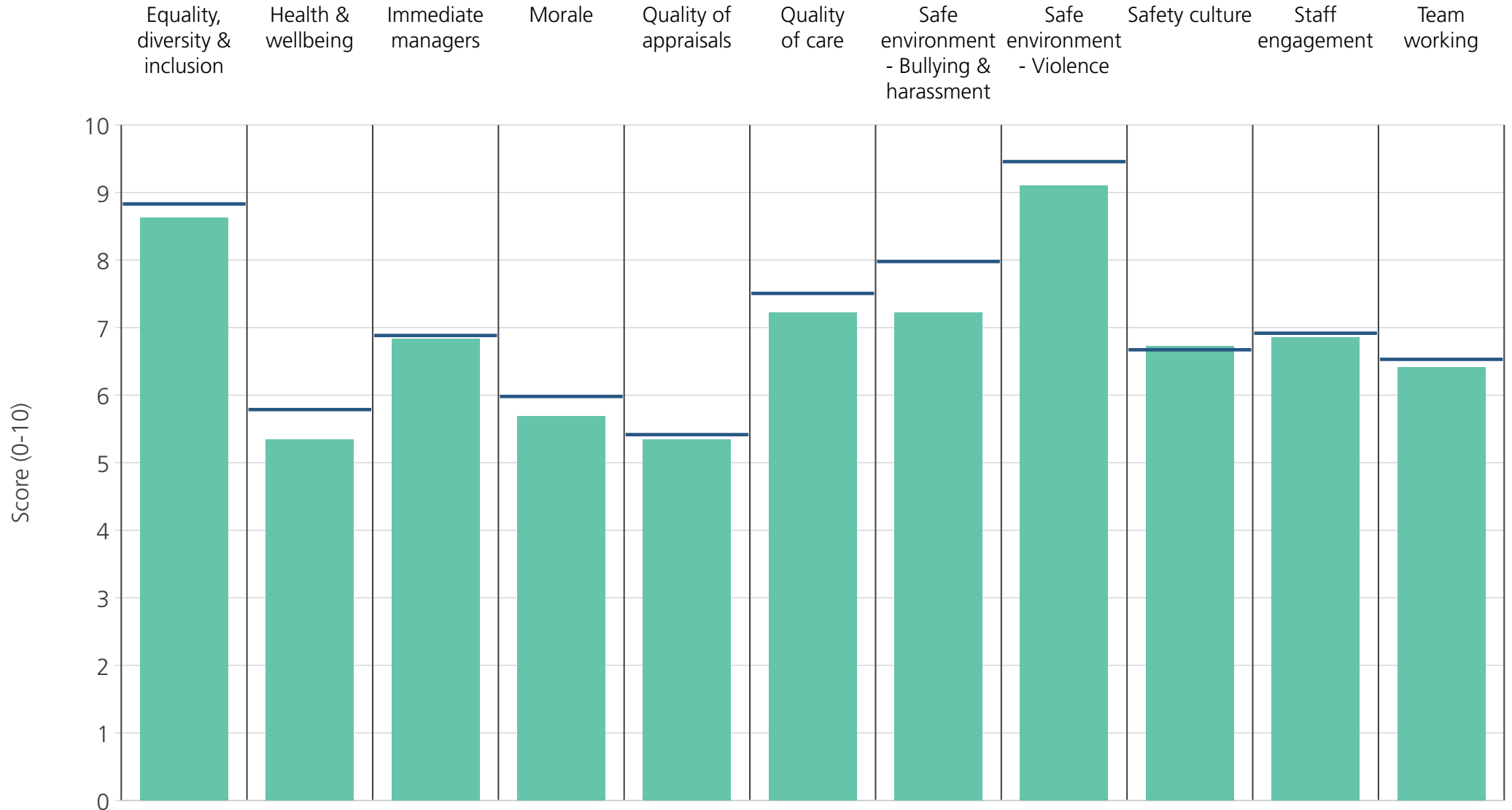
Directorate	8.9	5.8	6.0	5.9	4.9	7.6	8.7	9.3	6.4	6.6	5.5
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	187	191	196	186	157	141	188	182	194	192	190



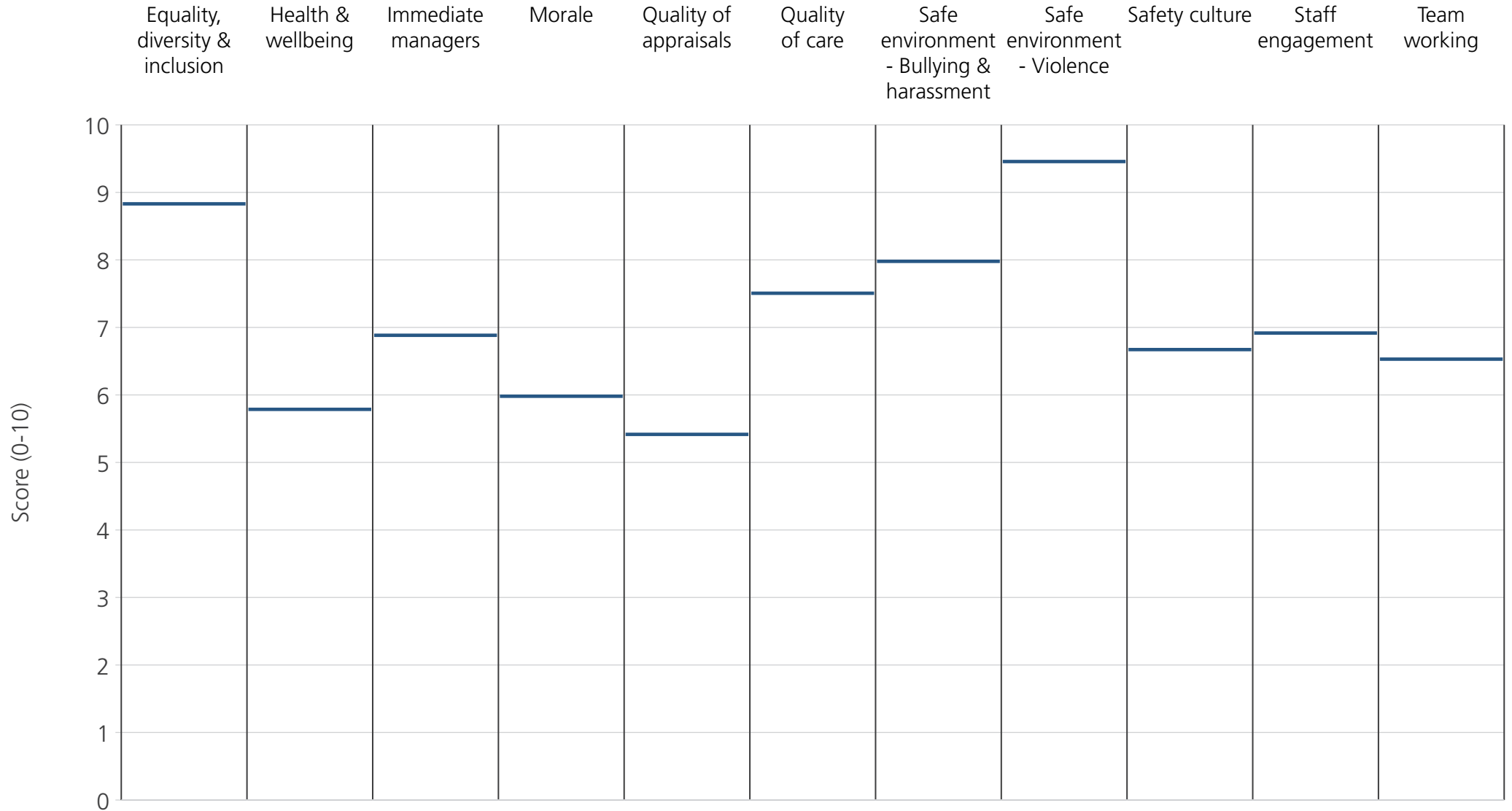
Directorate	8.9	6.4	7.0	6.7	6.3	8.1	8.7	9.9	7.0	7.3	7.4
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	40	59	60	61	61	61	62	58	62	54	54



Directorate	8.9	5.8	6.5	6.1	5.3	7.2	7.5	9.4	6.3	6.9	6.6
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	222	277	275	278	253	291	285	278	283	275	272



Directorate	8.6	5.3	6.8	5.7	5.3	7.2	7.2	9.1	6.7	6.9	6.4
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	464	634	644	660	641	700	689	649	682	637	628



Directorate	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Your org	8.8	5.8	6.9	6.0	5.4	7.5	8.0	9.5	6.7	6.9	6.5
Responses	2	2	2	2	1	2	2	2	2	2	2