

Wirral Community NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Management Teams	26
Themes – Directorates 1	4	Safeguarding Service	27
Access & Intermediate Care Division	5	Sexual Health	28
Adult & Community Services	6	South Wirral Nursing Teams	29
Board & Corporate Services	7	Specialist Nursing Service	30
Community & Specialist Nursing	8	Urgent Care	31
Integrated Children's Division	9	Wallasey Nursing Teams	32
Urgent & Primary Care Services	10	West Wirral Nursing Teams	33
Themes – Directorates 2	11	Wirral 0-19	34
A&C Therapies	12		
ASOC ICCT Teams	13		
ASOC Independence	14		
Birkenhead Nursing Teams	15		
Cardiology, Palliative and Integrated Discharge	16		
Cheshire East 0-19	17		
Children's Specialist teams	18		
Corporate Affairs, Comms & PMO	19		
Dental Services	20		
Directors, Deputy Directors and Divisional Managers	21		
Finance	22		
Governance	23		
HR & OD	24		
Intergrated Gateway, T2A, Rapid Response and CBS	25		

This directorate report for Wirral Community NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

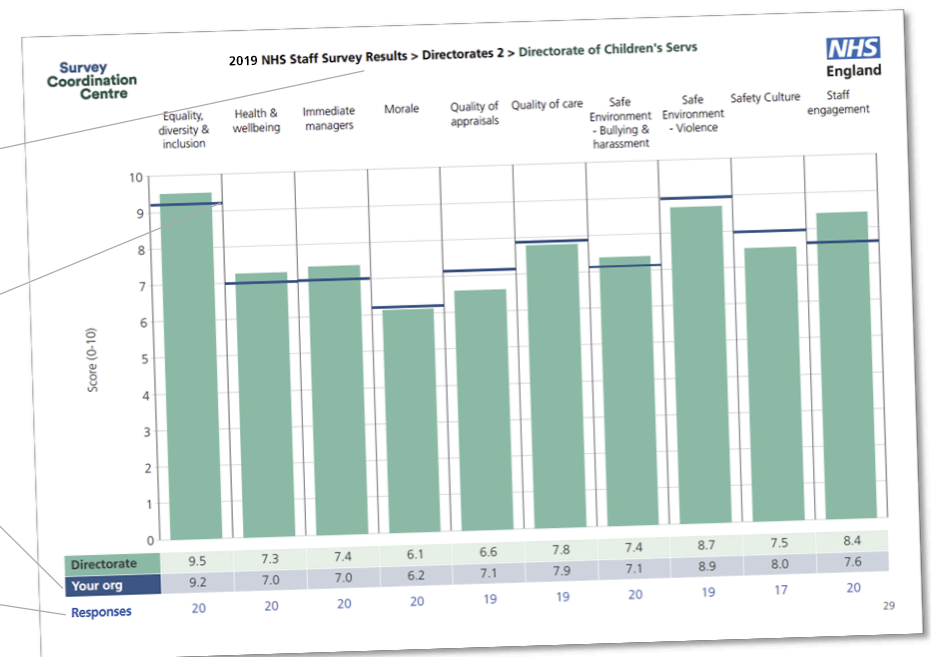
The directorate breakdowns used in this report were provided and defined by Wirral Community NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

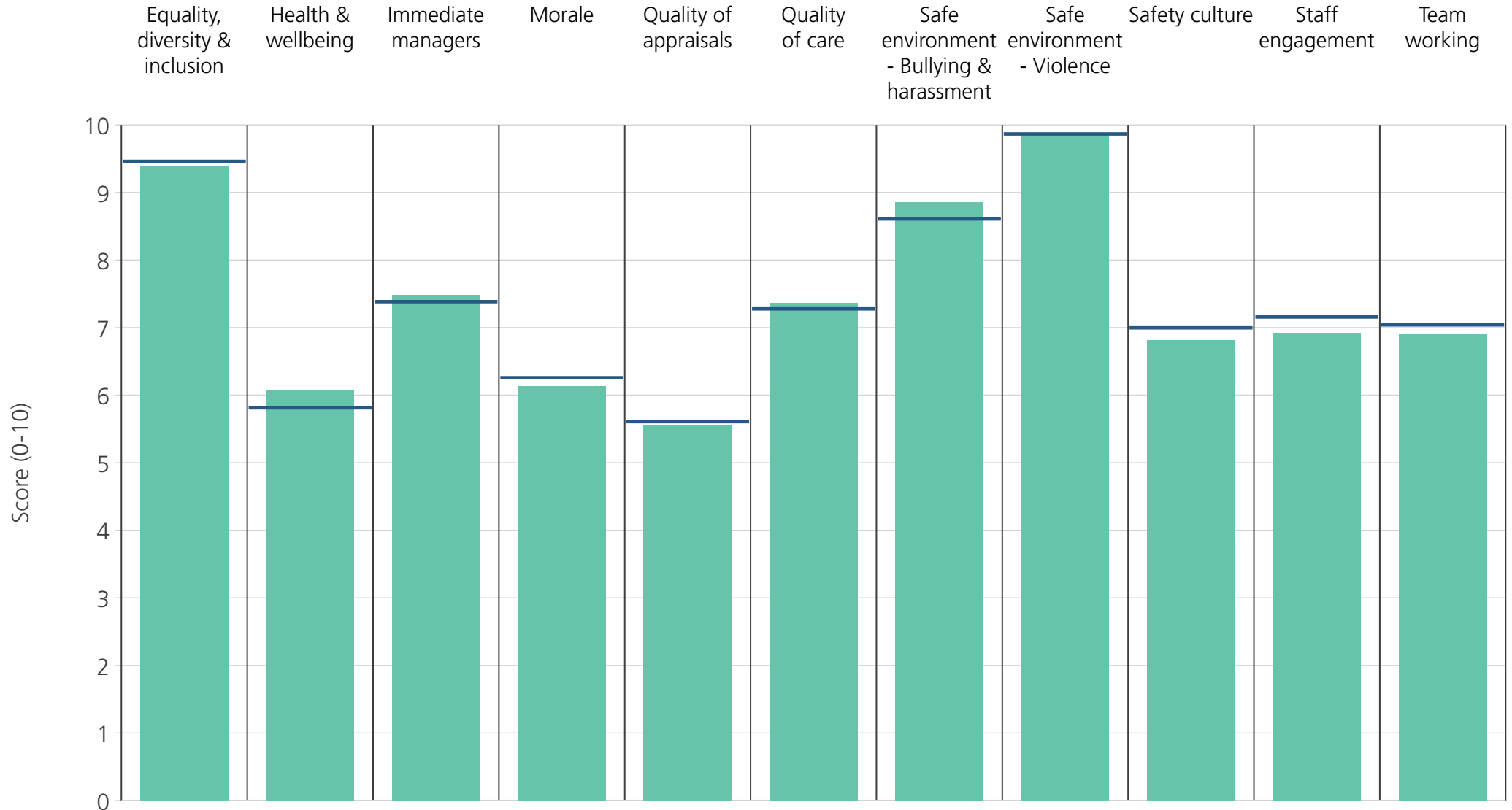
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



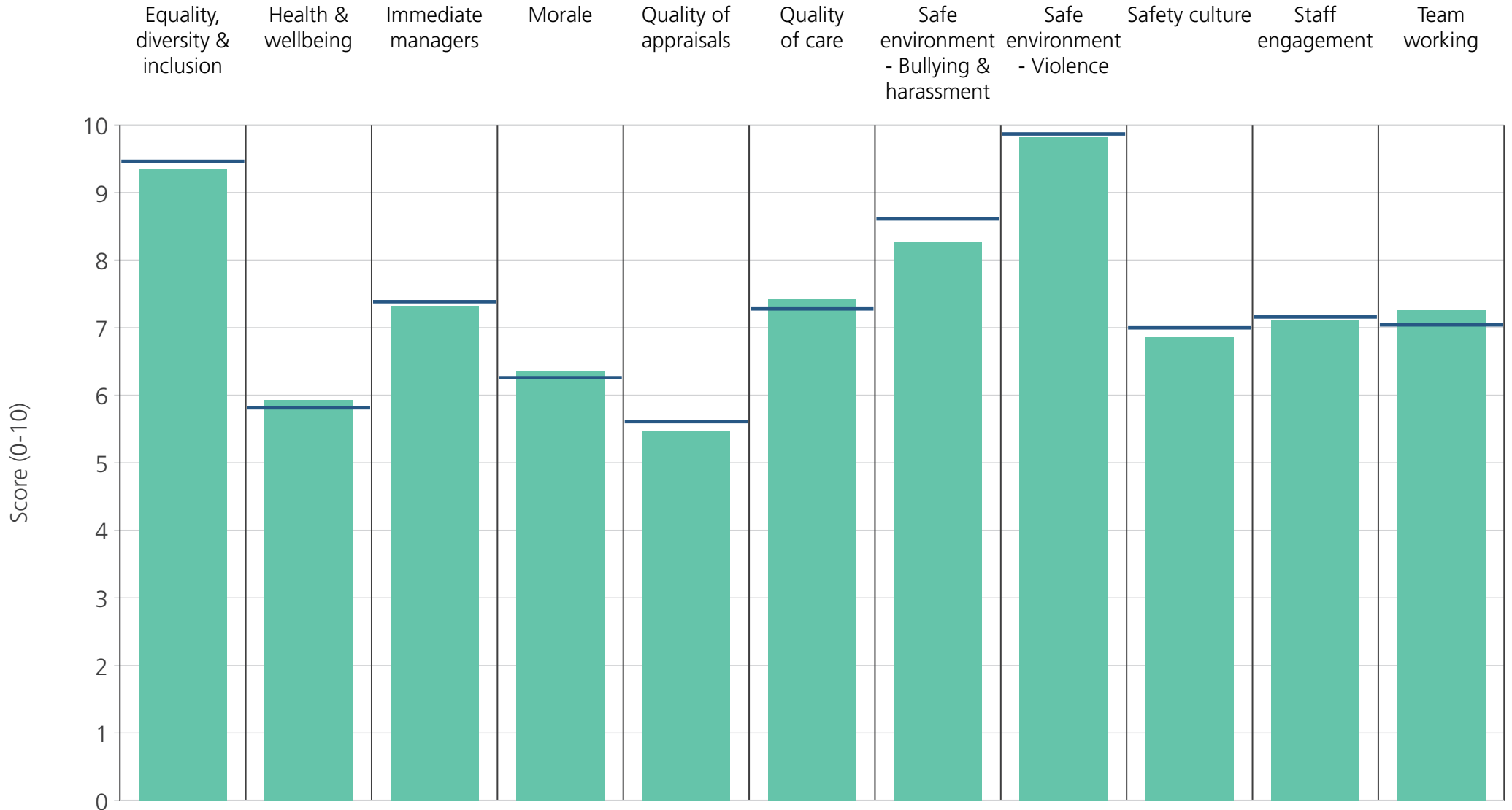
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

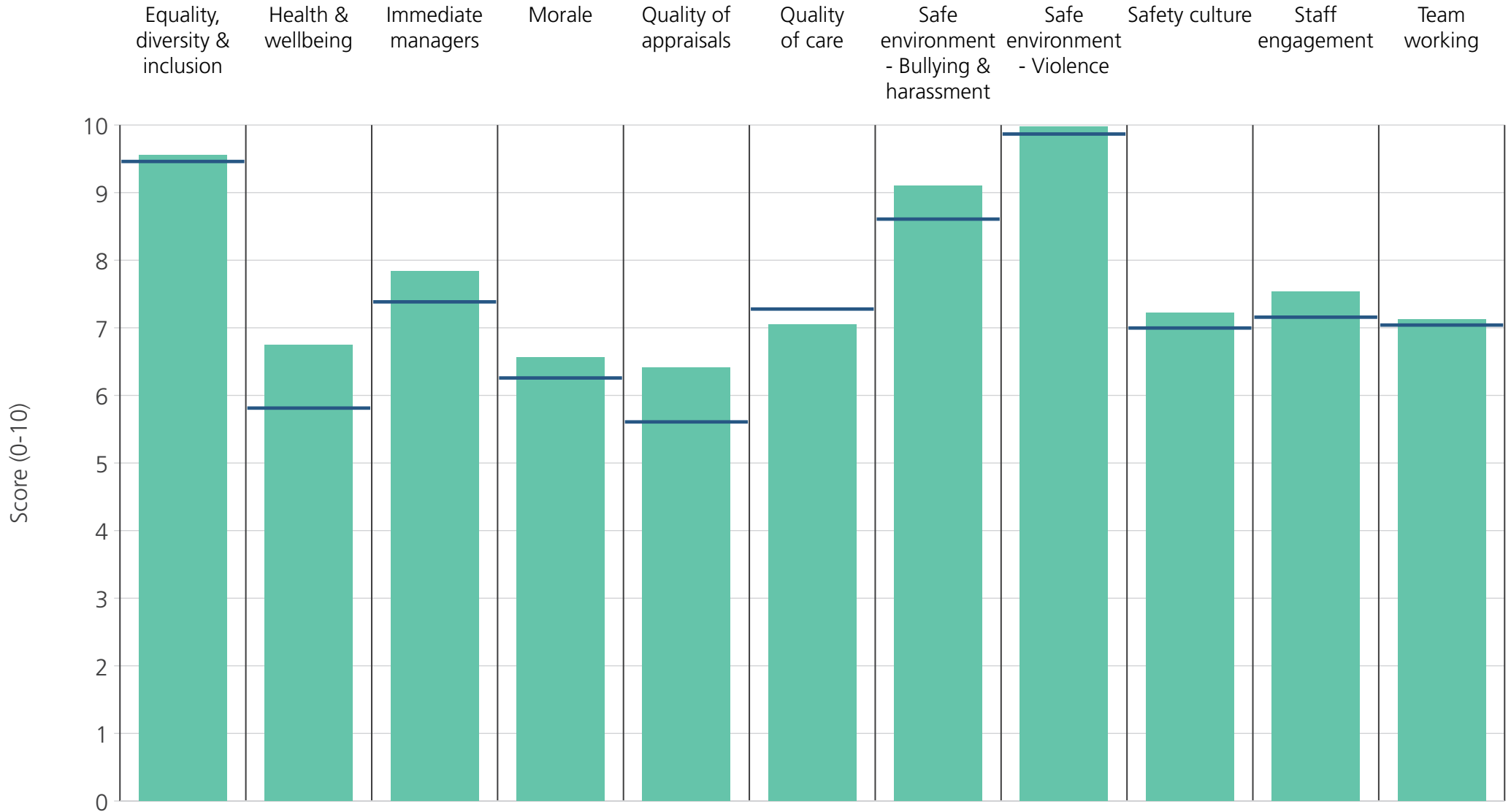
Wirral Community NHS Foundation Trust
2019 NHS Staff Survey Results



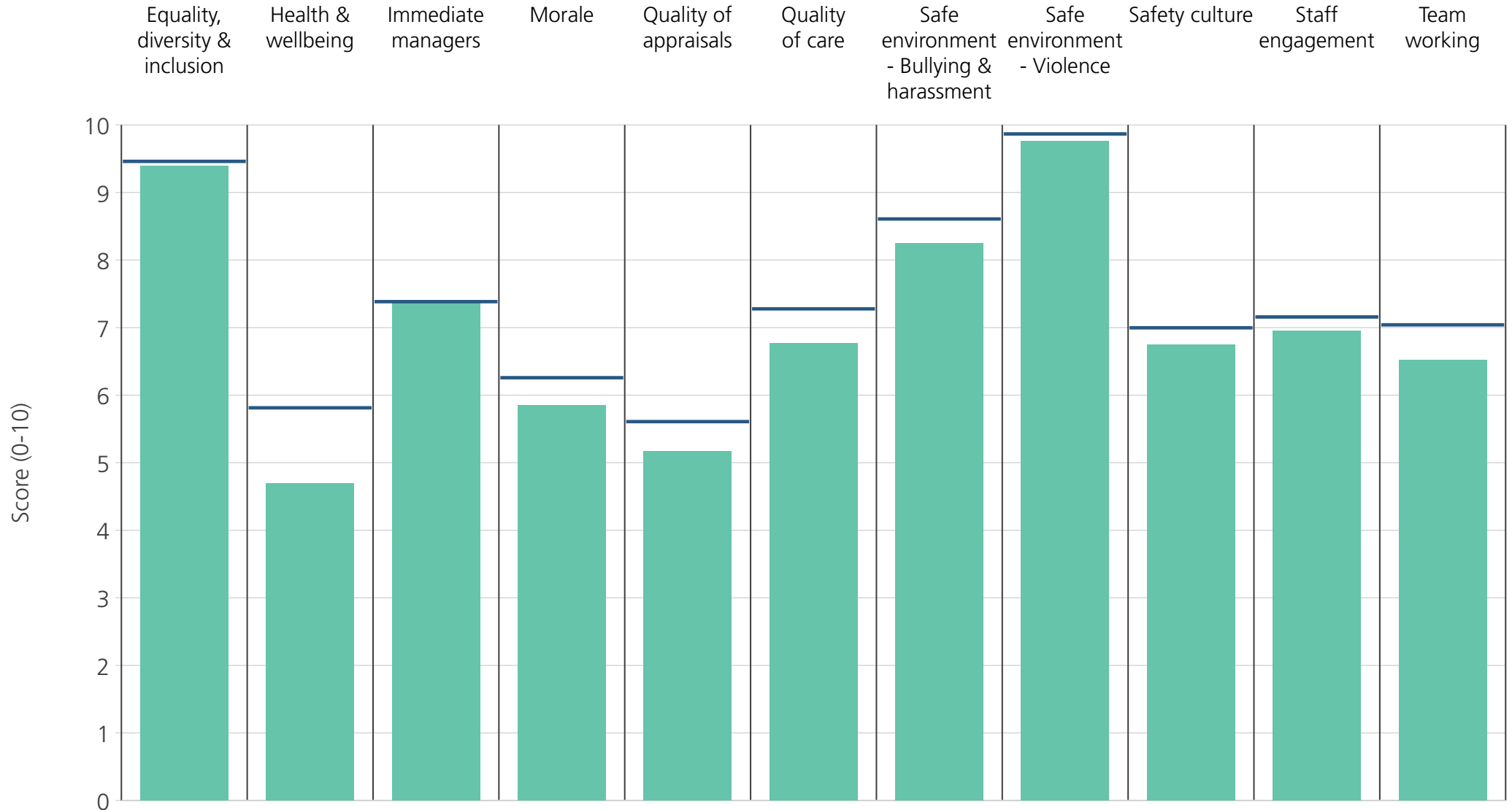
Directorate	9.4	6.1	7.5	6.1	5.5	7.4	8.8	9.8	6.8	6.9	6.9
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	109	110	110	110	108	103	110	109	110	110	110



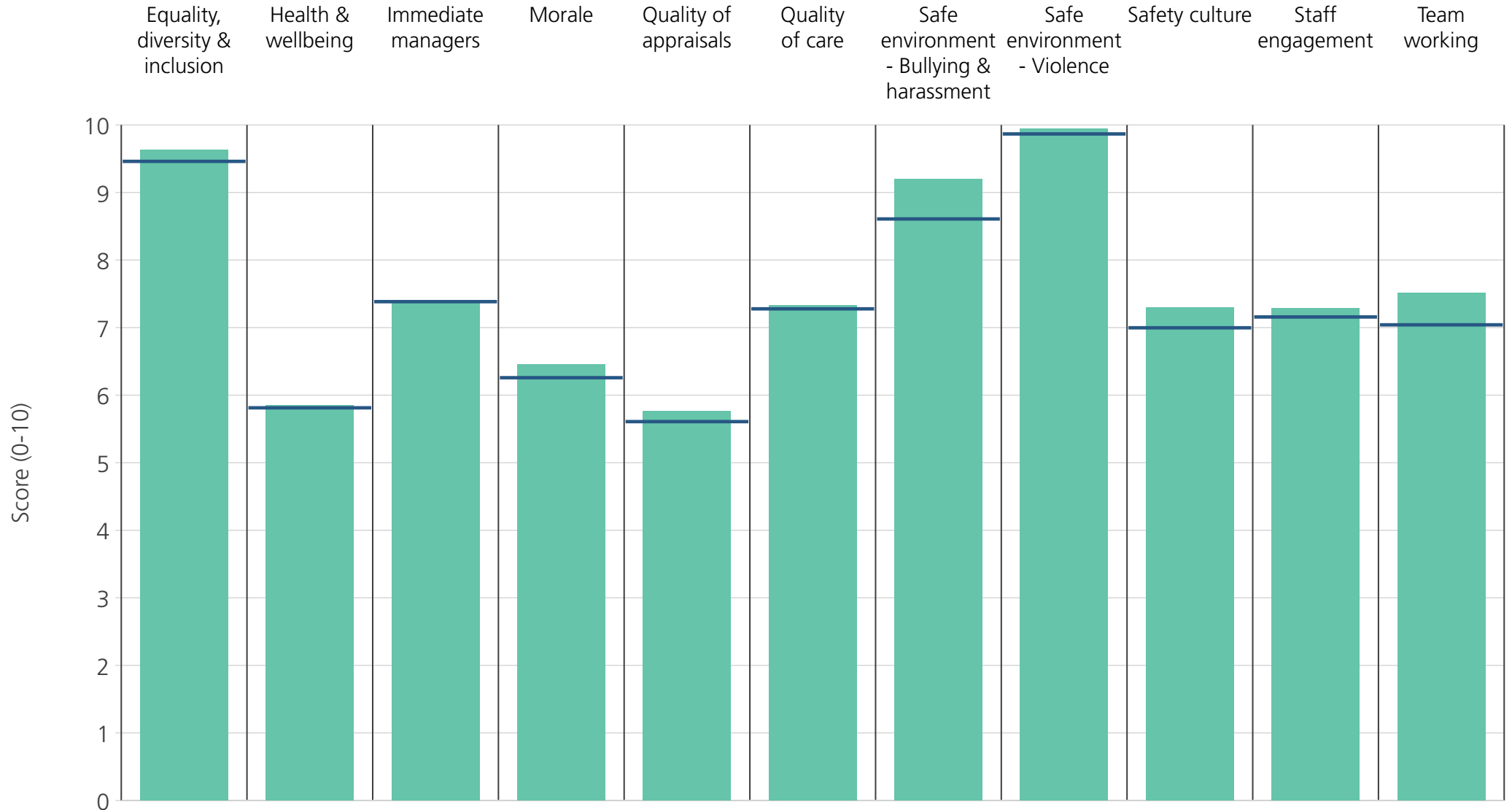
Directorate	9.3	5.9	7.3	6.3	5.5	7.4	8.3	9.8	6.9	7.1	7.3
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	178	179	179	177	167	169	176	178	177	180	177



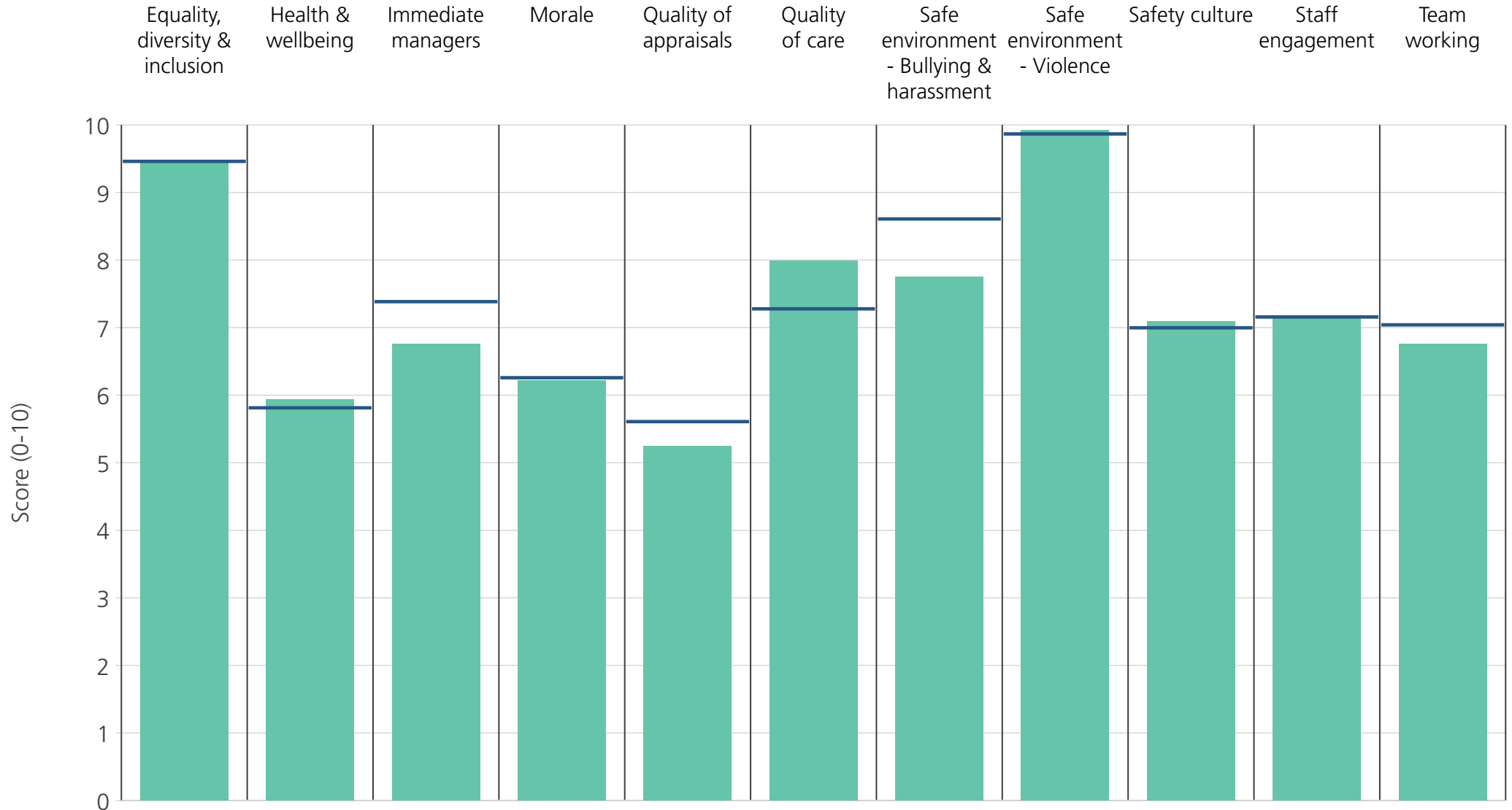
Directorate	9.6	6.7	7.8	6.6	6.4	7.1	9.1	10.0	7.2	7.5	7.1
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	128	127	129	128	125	52	129	128	129	130	128



Directorate	9.4	4.7	7.4	5.8	5.2	6.8	8.3	9.8	6.7	6.9	6.5
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	165	164	164	164	154	157	165	164	164	165	162



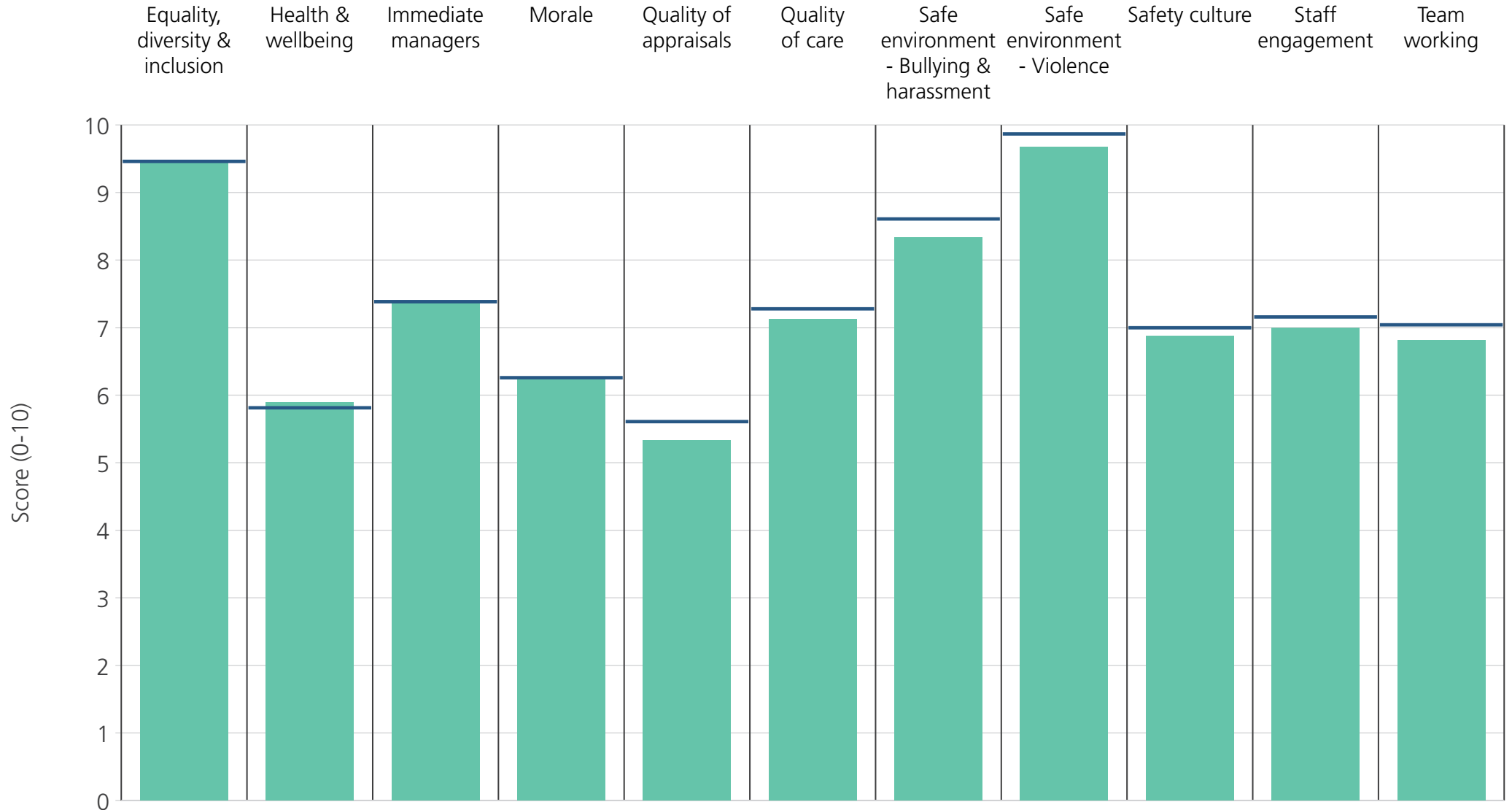
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Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	163	164	166	163	159	156	165	164	165	166	163



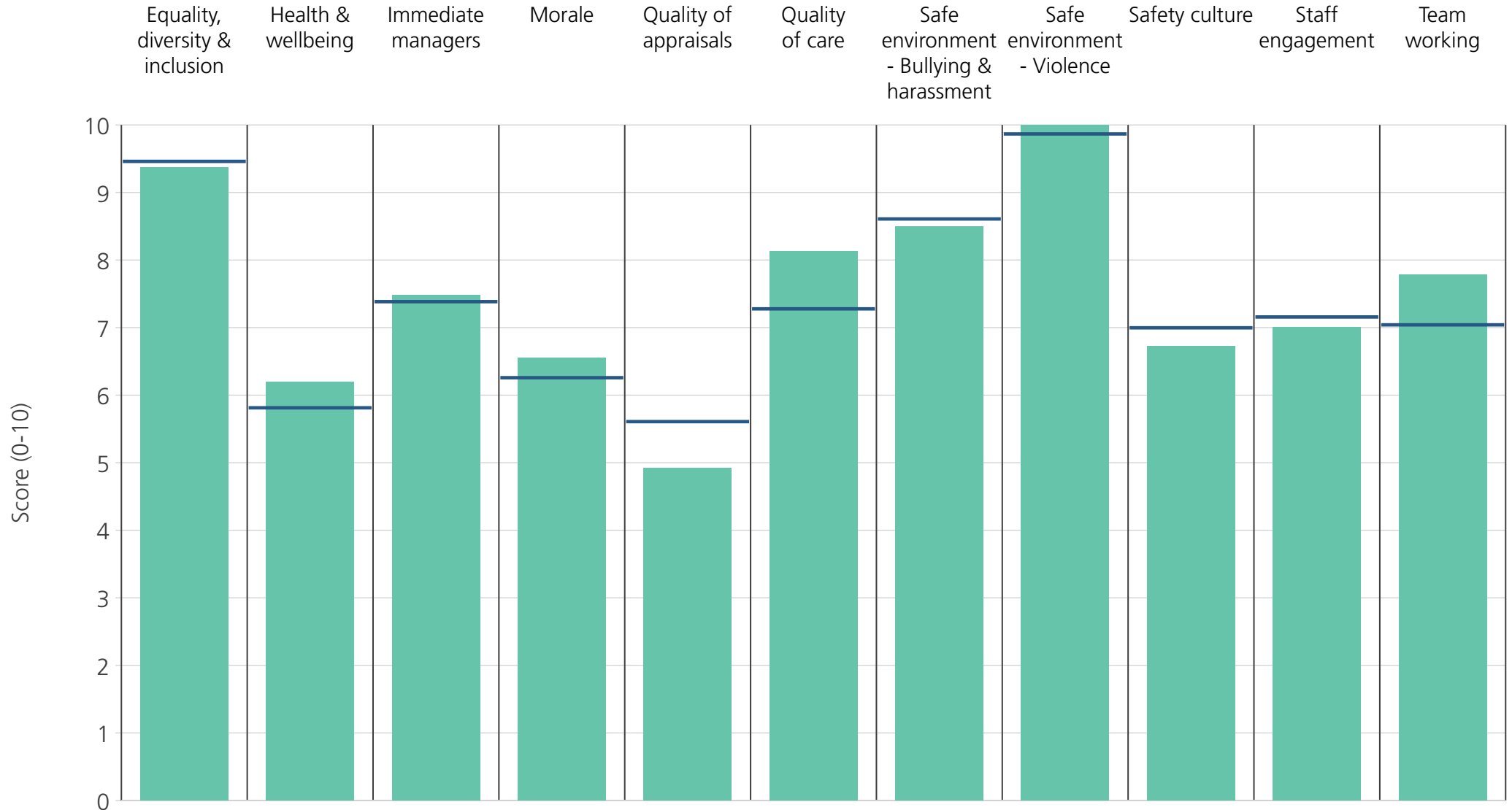
Directorate	9.5	5.9	6.8	6.2	5.2	8.0	7.8	9.9	7.1	7.2	6.8
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	82	83	83	81	77	71	80	83	83	83	82

Directorates 2

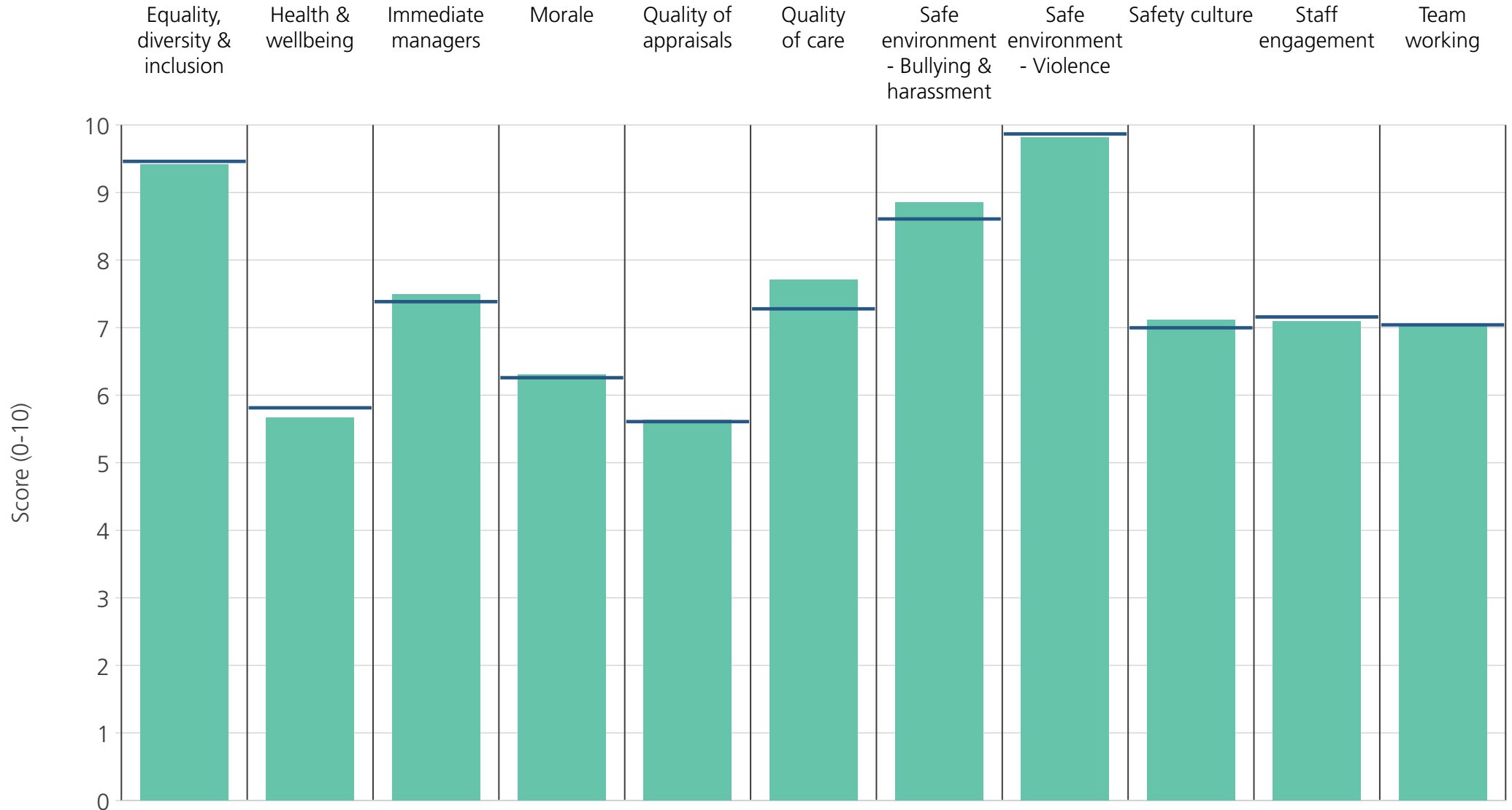
Wirral Community NHS Foundation Trust
2019 NHS Staff Survey Results



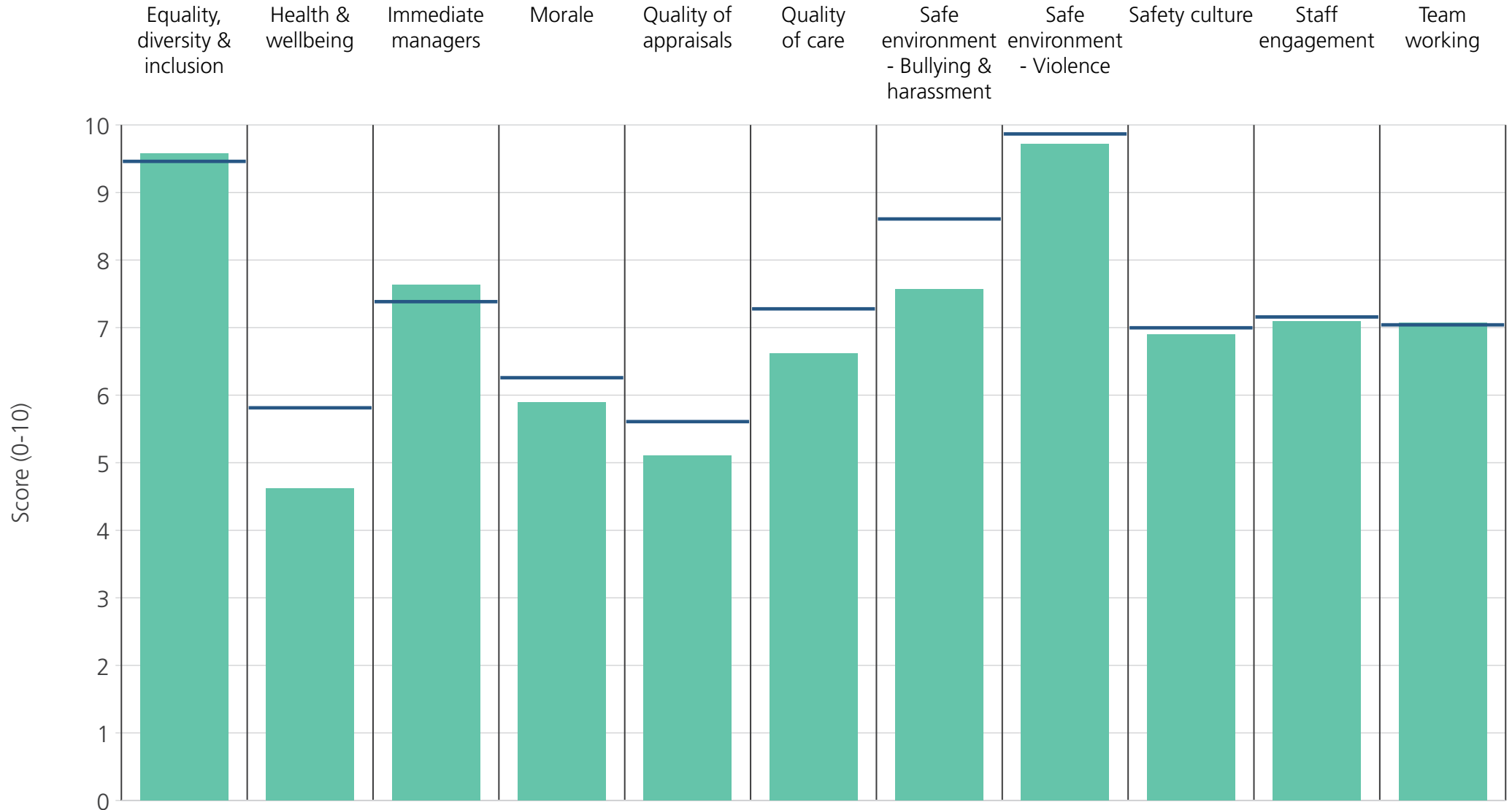
Directorate	9.5	5.9	7.4	6.2	5.3	7.1	8.3	9.7	6.9	7.0	6.8
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	92	93	92	91	86	91	92	92	92	93	93



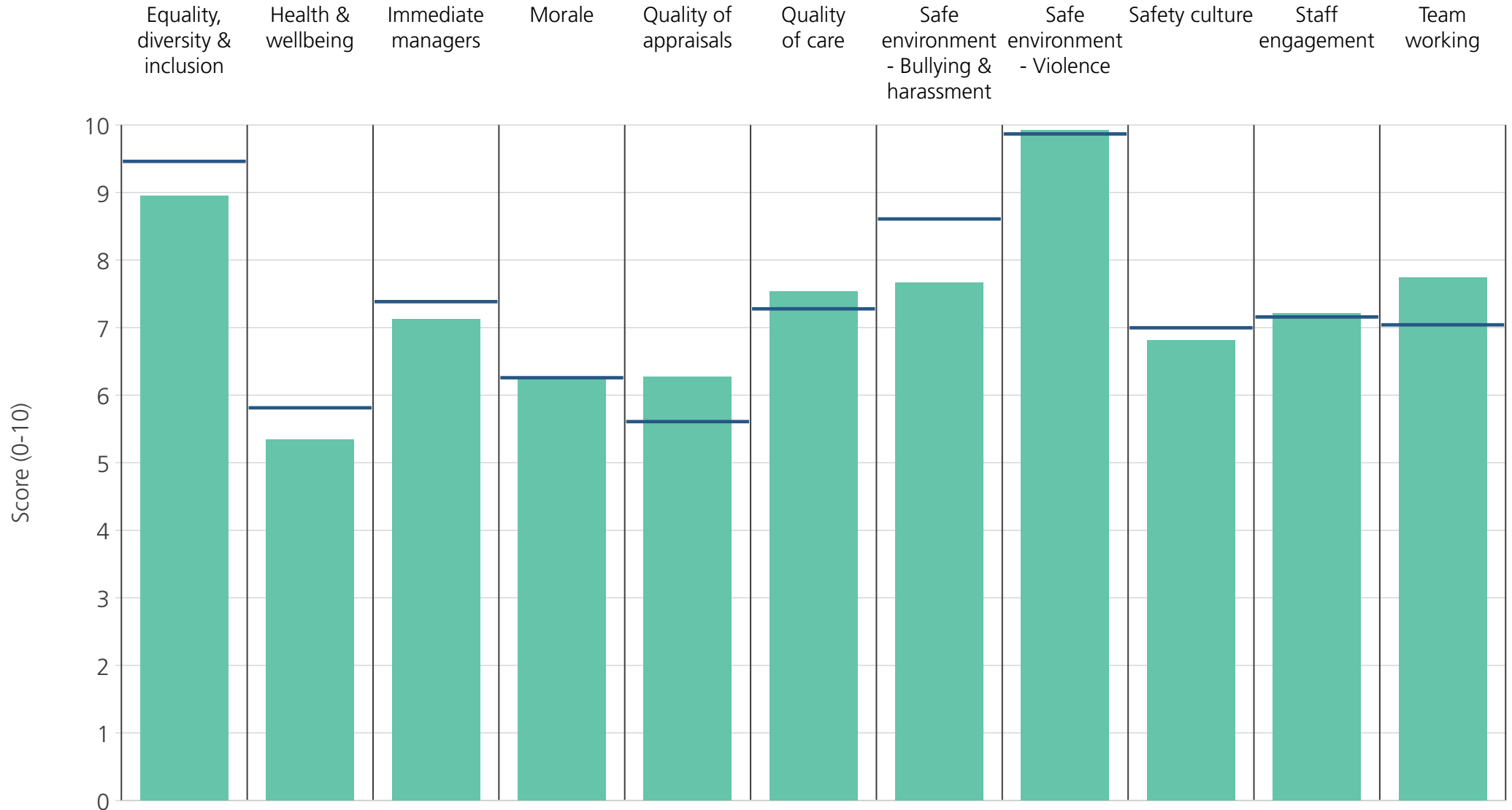
Directorate	9.4	6.2	7.5	6.6	4.9	8.1	8.5	10.0	6.7	7.0	7.8
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	32	32	33	32	30	33	31	32	32	33	31



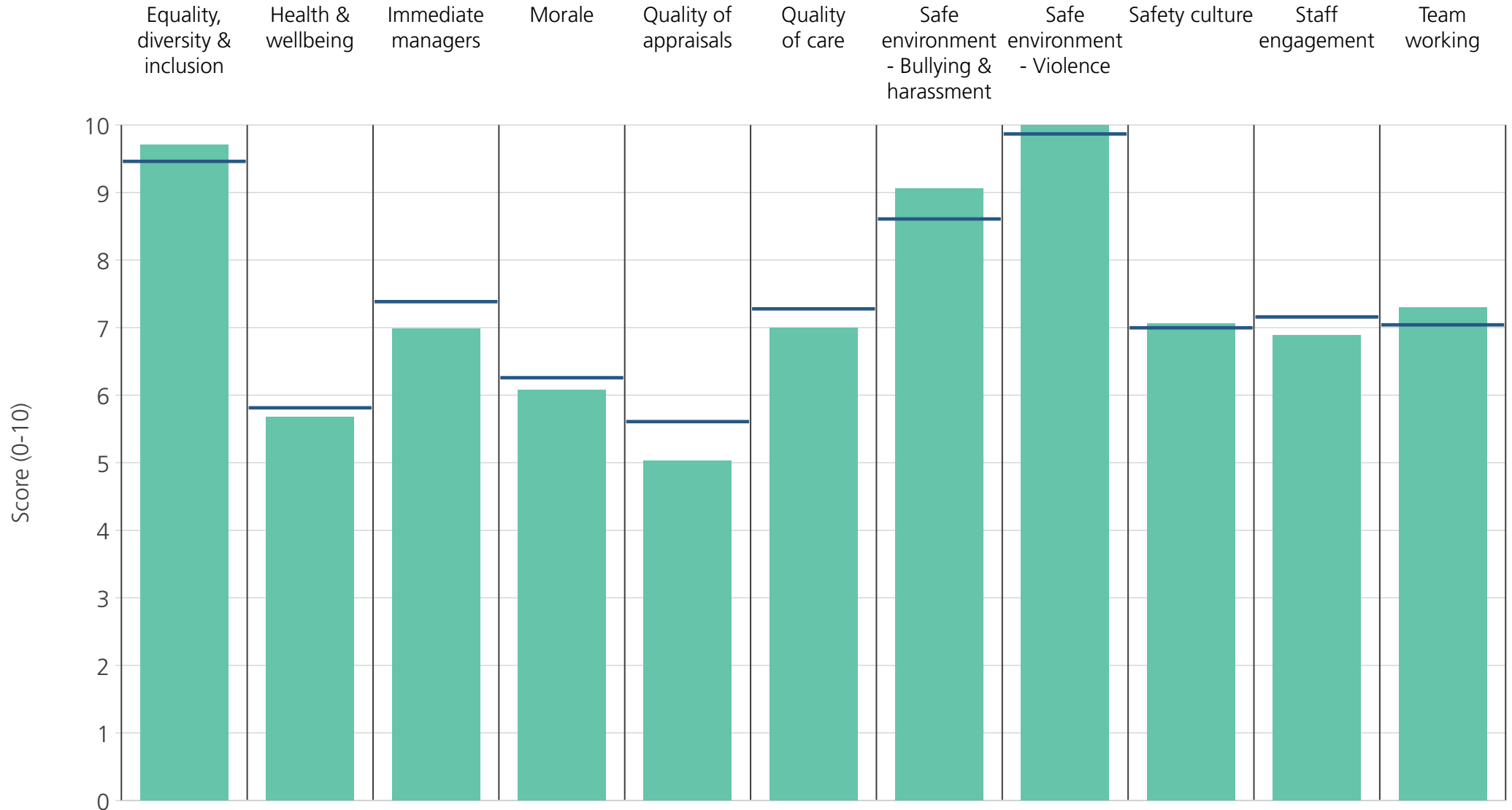
Directorate	9.4	5.7	7.5	6.3	5.6	7.7	8.8	9.8	7.1	7.1	7.0
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	54	55	55	55	53	53	55	54	55	55	55



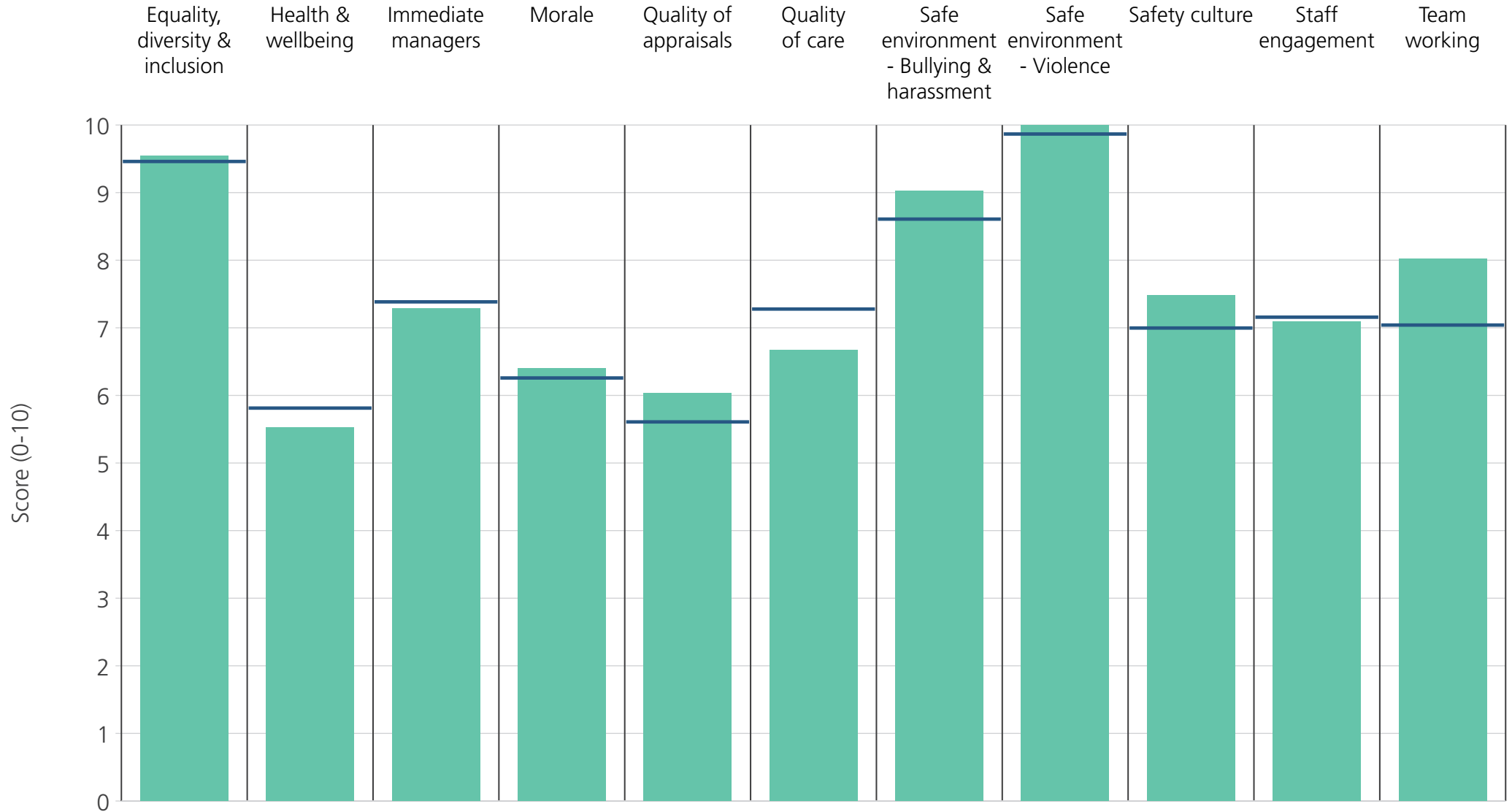
Directorate	9.6	4.6	7.6	5.9	5.1	6.6	7.6	9.7	6.9	7.1	7.1
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	35	35	35	35	35	34	35	35	35	35	35



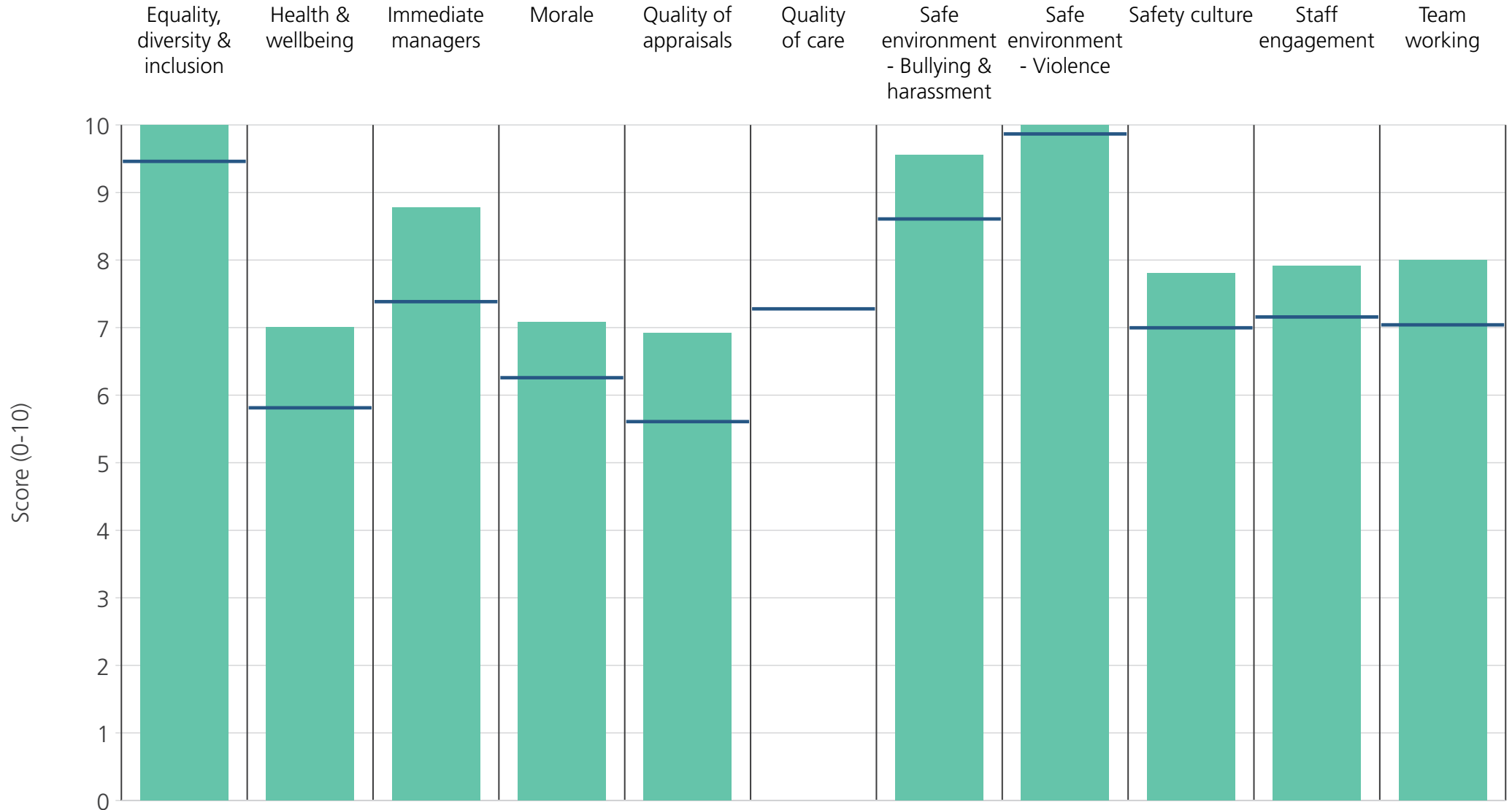
Directorate	9.0	5.3	7.1	6.3	6.3	7.5	7.7	9.9	6.8	7.2	7.7
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	43	43	43	43	40	39	42	43	43	43	42



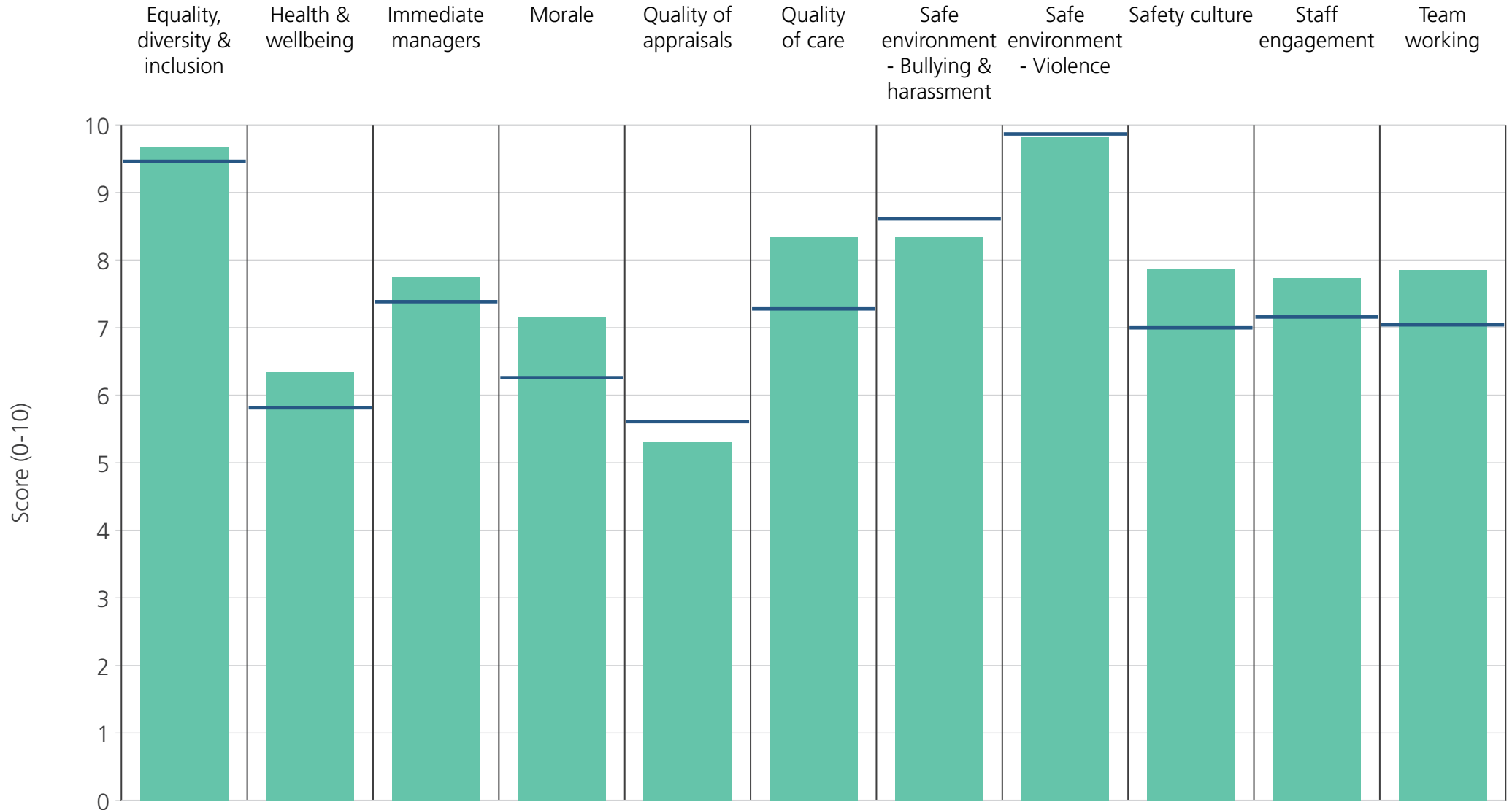
Directorate	9.7	5.7	7.0	6.1	5.0	7.0	9.1	10.0	7.1	6.9	7.3
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	68	69	69	67	66	62	69	68	69	69	67



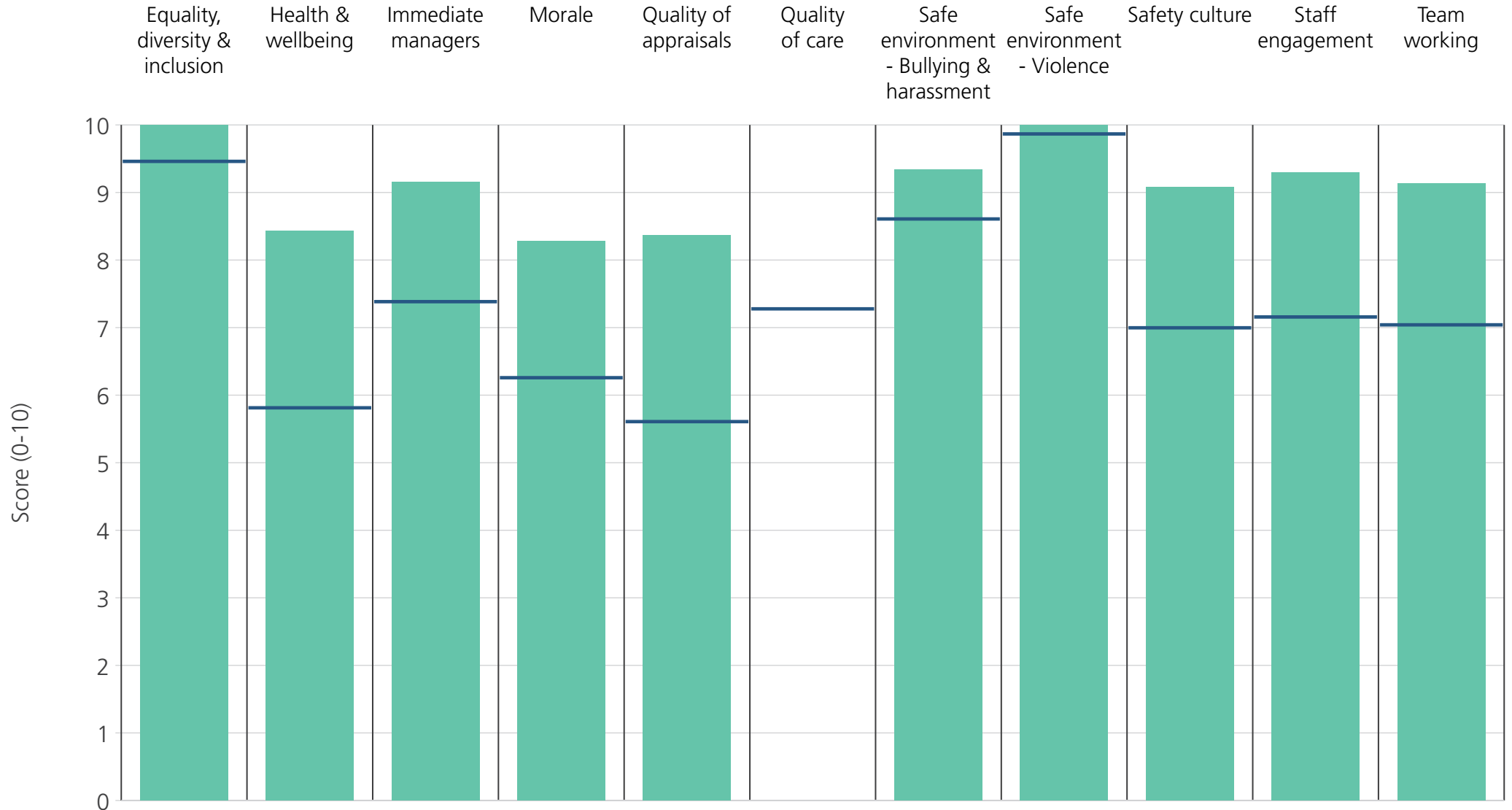
Directorate	9.5	5.5	7.3	6.4	6.0	6.7	9.0	10.0	7.5	7.1	8.0
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	24	24	24	24	23	24	24	24	24	24	24



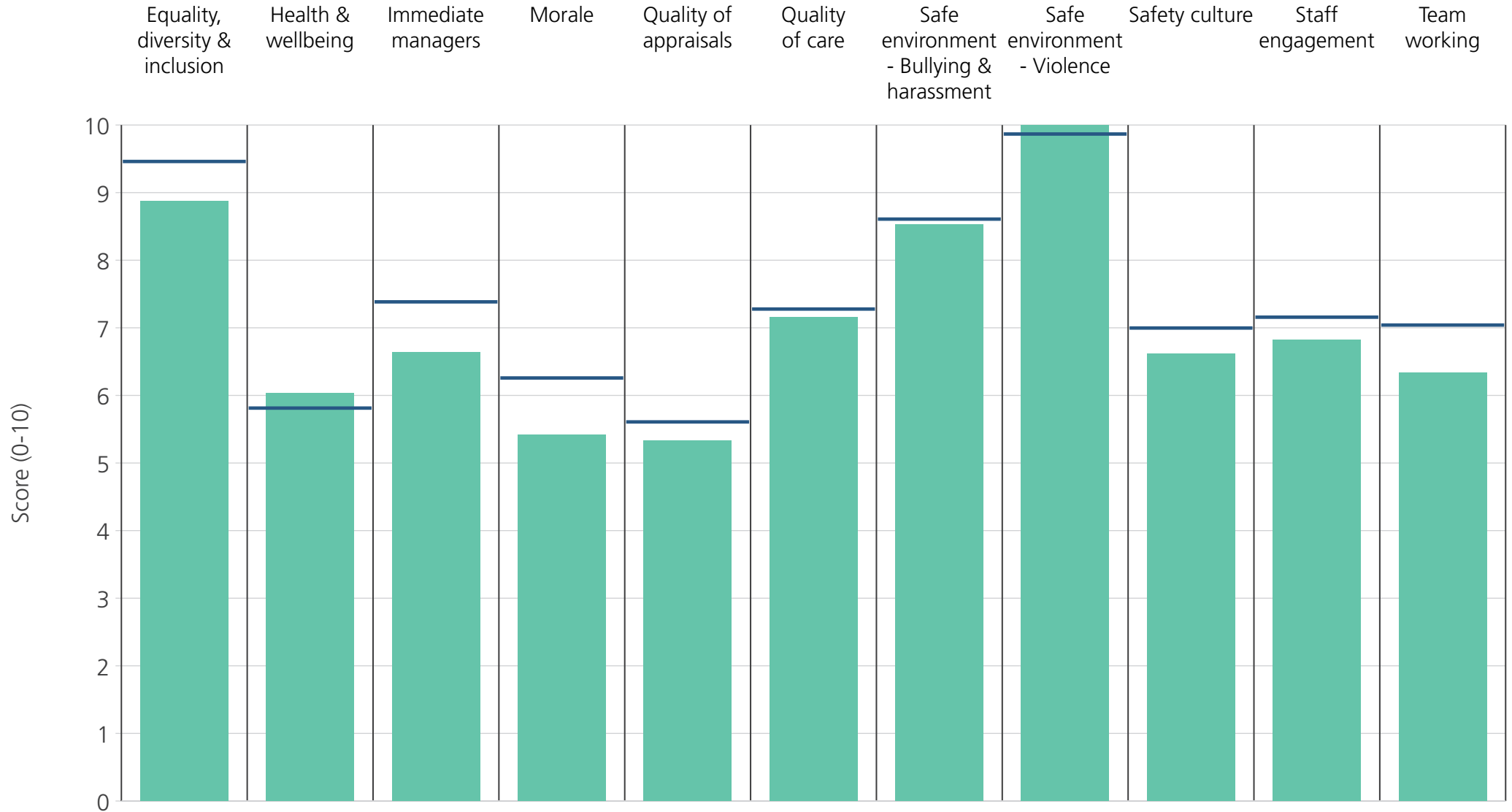
Directorate	10.0	7.0	8.8	7.1	6.9	7.3	9.6	10.0	7.8	7.9	8.0
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	15	15	15	15	13	1	15	15	15	15	15



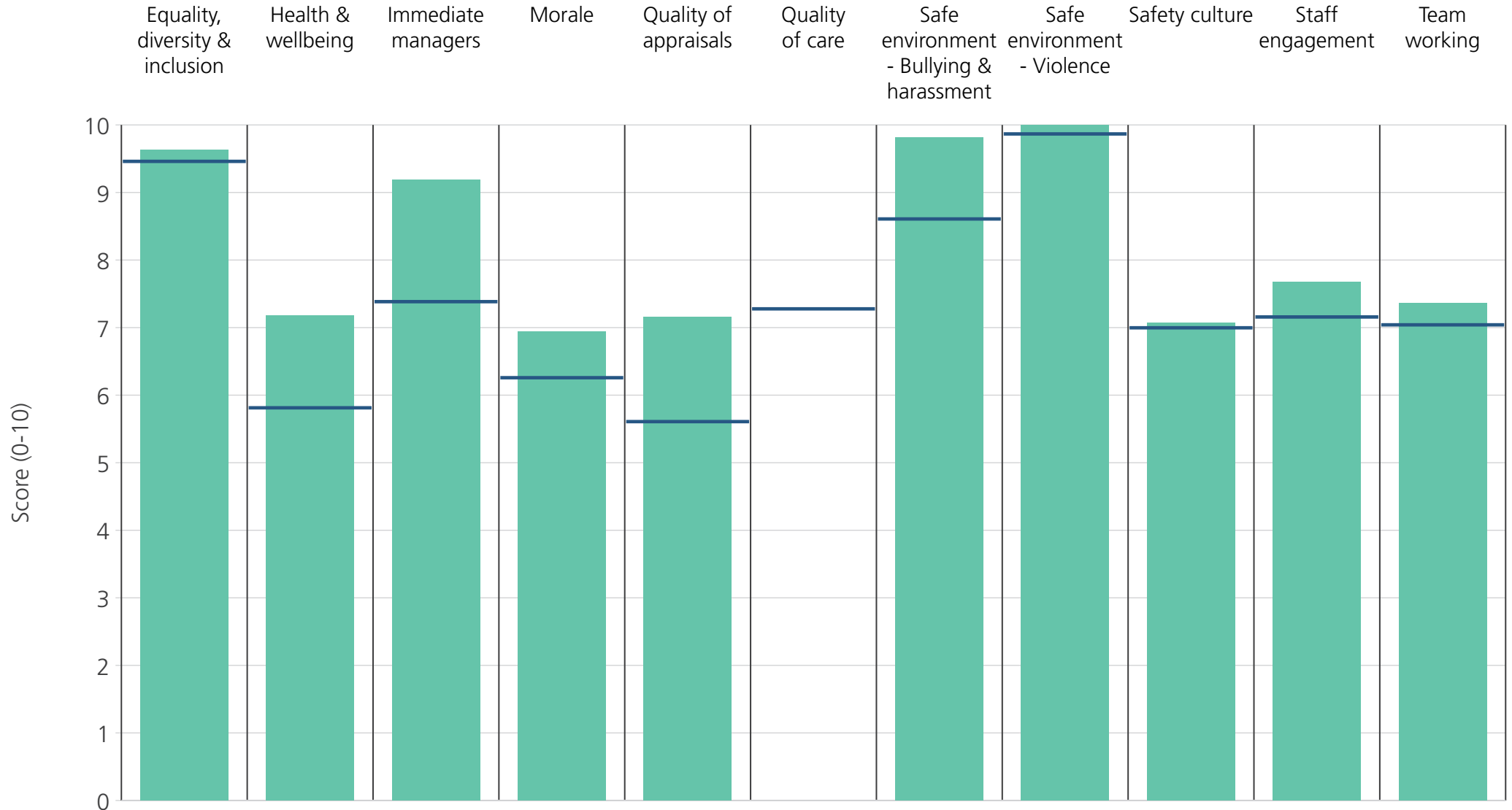
Directorate	9.7	6.3	7.7	7.1	5.3	8.3	8.3	9.8	7.9	7.7	7.8
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	18	18	18	18	17	17	18	18	18	18	18



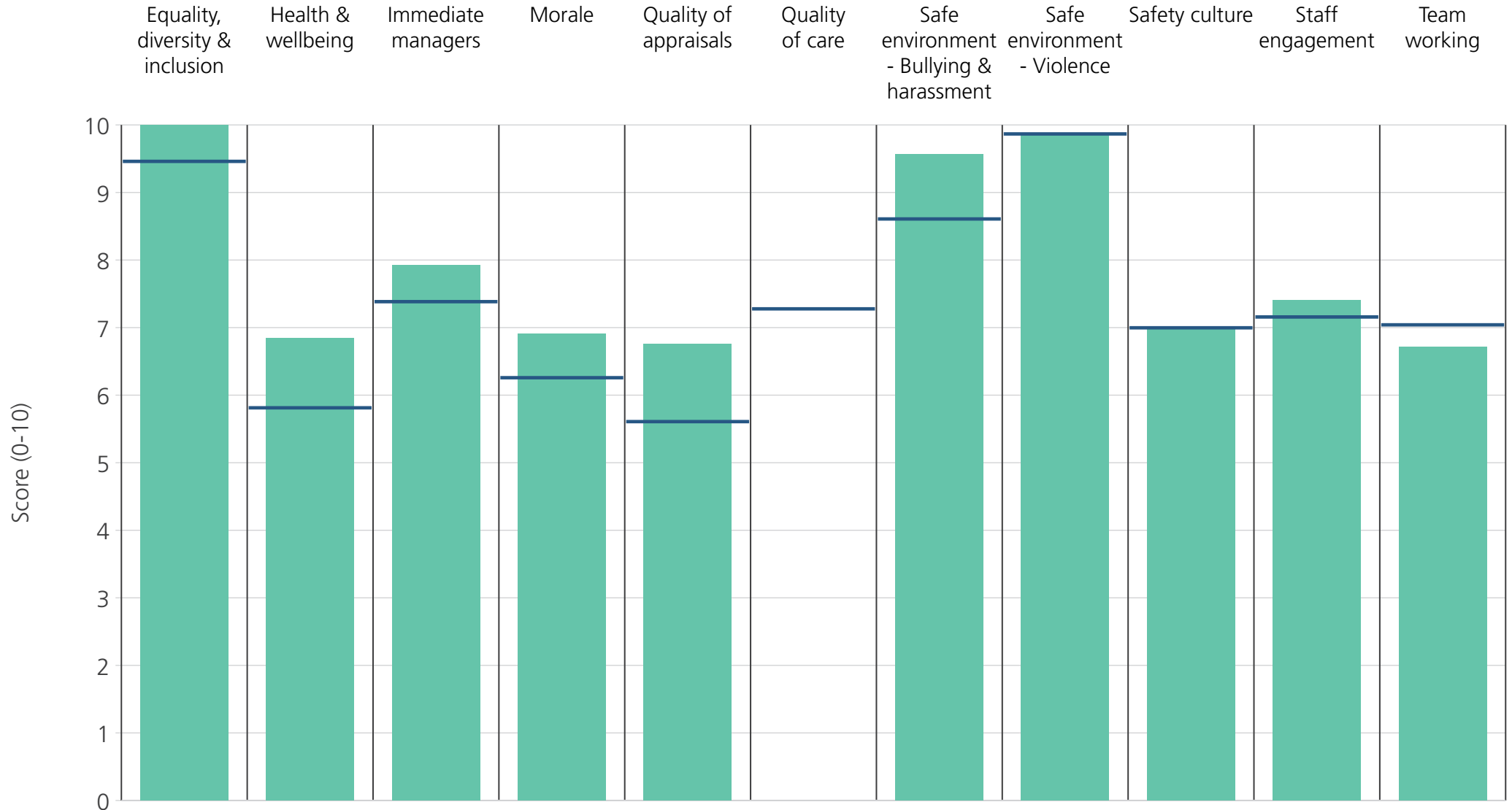
Directorate	10.0	8.4	9.2	8.3	8.4		9.3	10.0	9.1	9.3	9.1
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	15	15	15	15	15	6	15	15	15	15	13



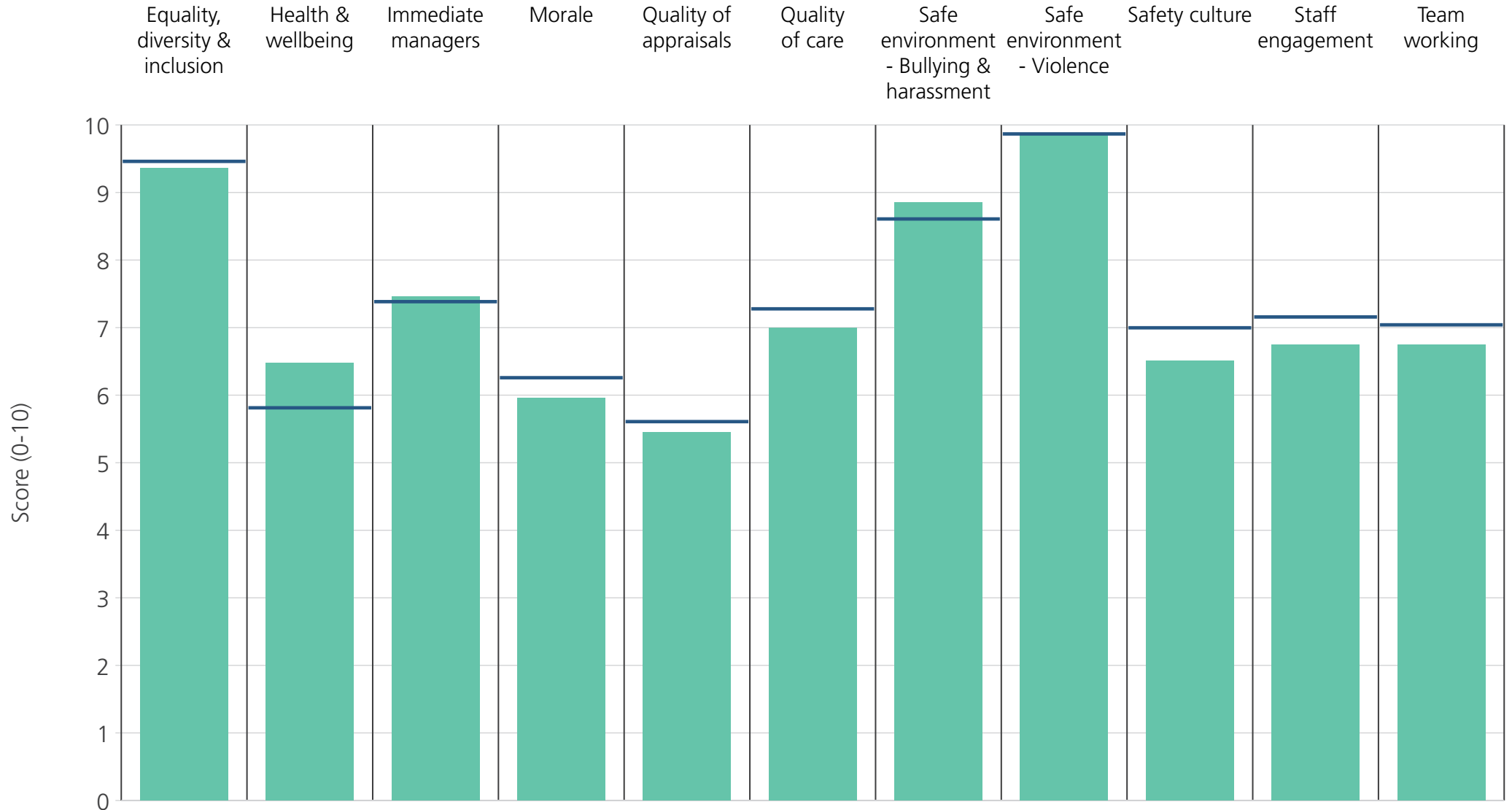
Directorate	8.9	6.0	6.6	5.4	5.3	7.2	8.5	10.0	6.6	6.8	6.3
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	42	41	43	43	42	17	43	43	43	43	43



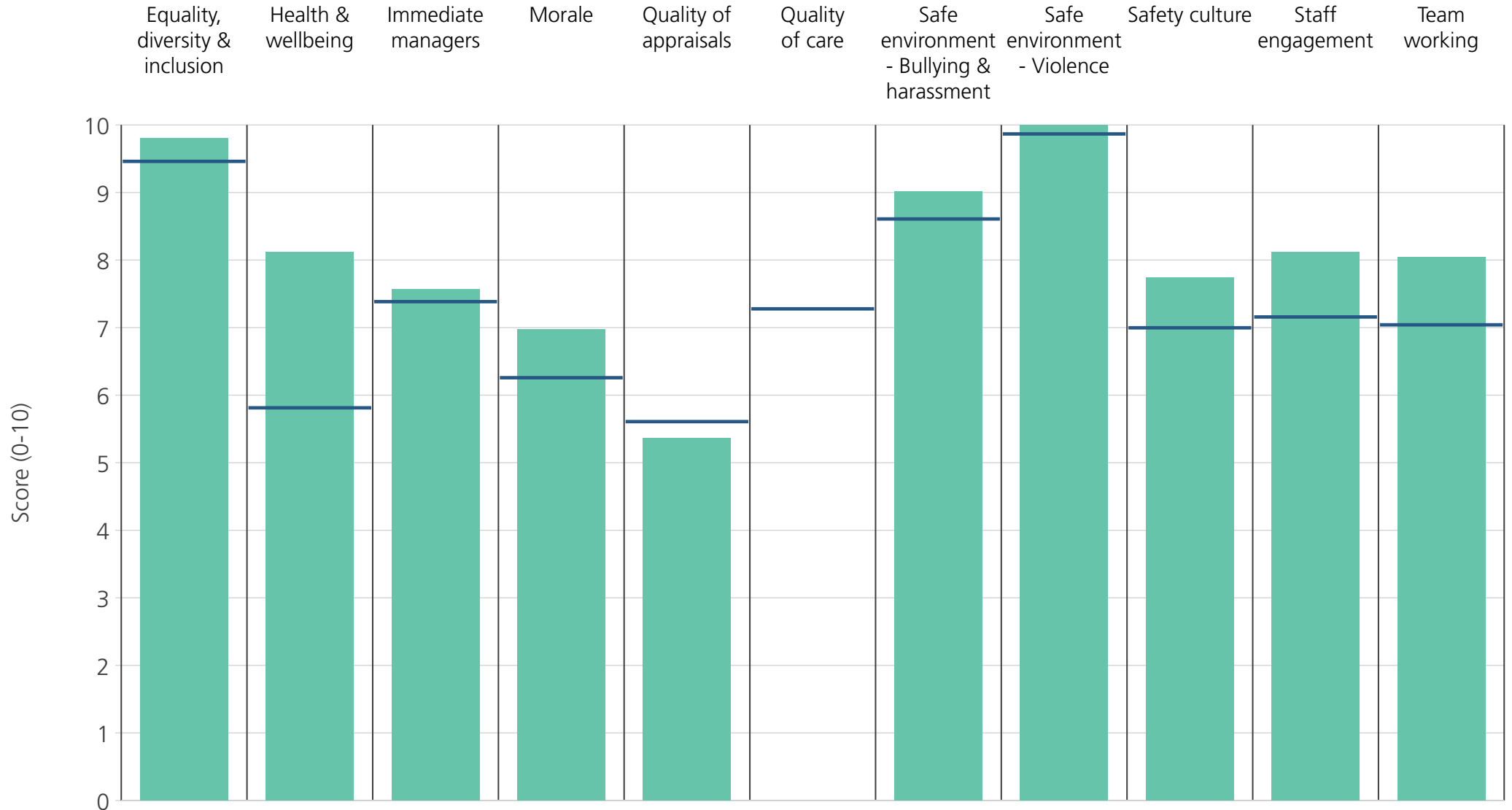
Directorate	9.6	7.2	9.2	6.9	7.2		9.8	10.0	7.1	7.7	7.4
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	18	18	18	18	18	9	18	17	18	18	18



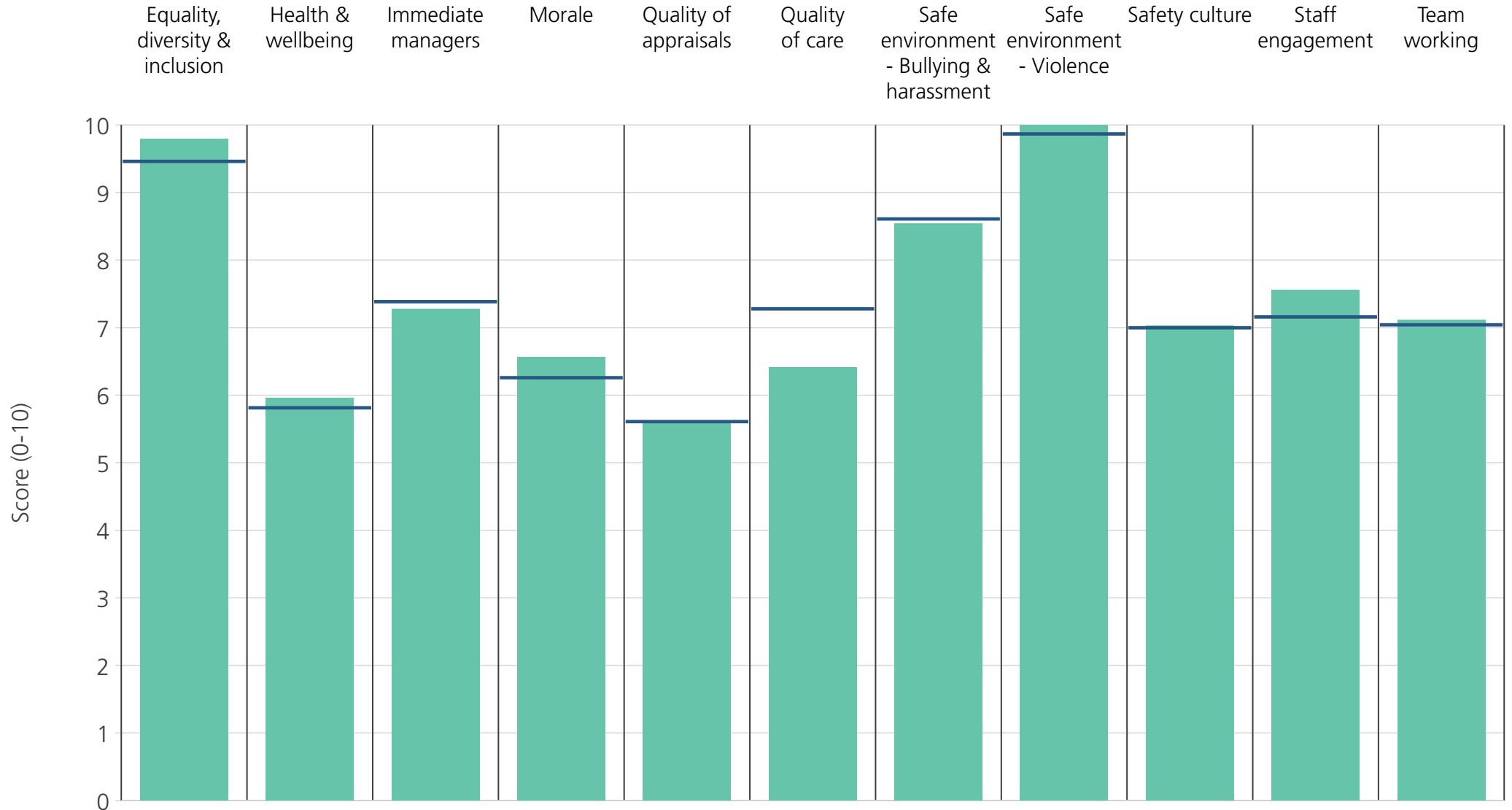
Directorate	10.0	6.8	7.9	6.9	6.8	7.3	9.6	9.9	7.0	7.4	6.7
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	23	23	23	22	22	7	23	23	23	24	24



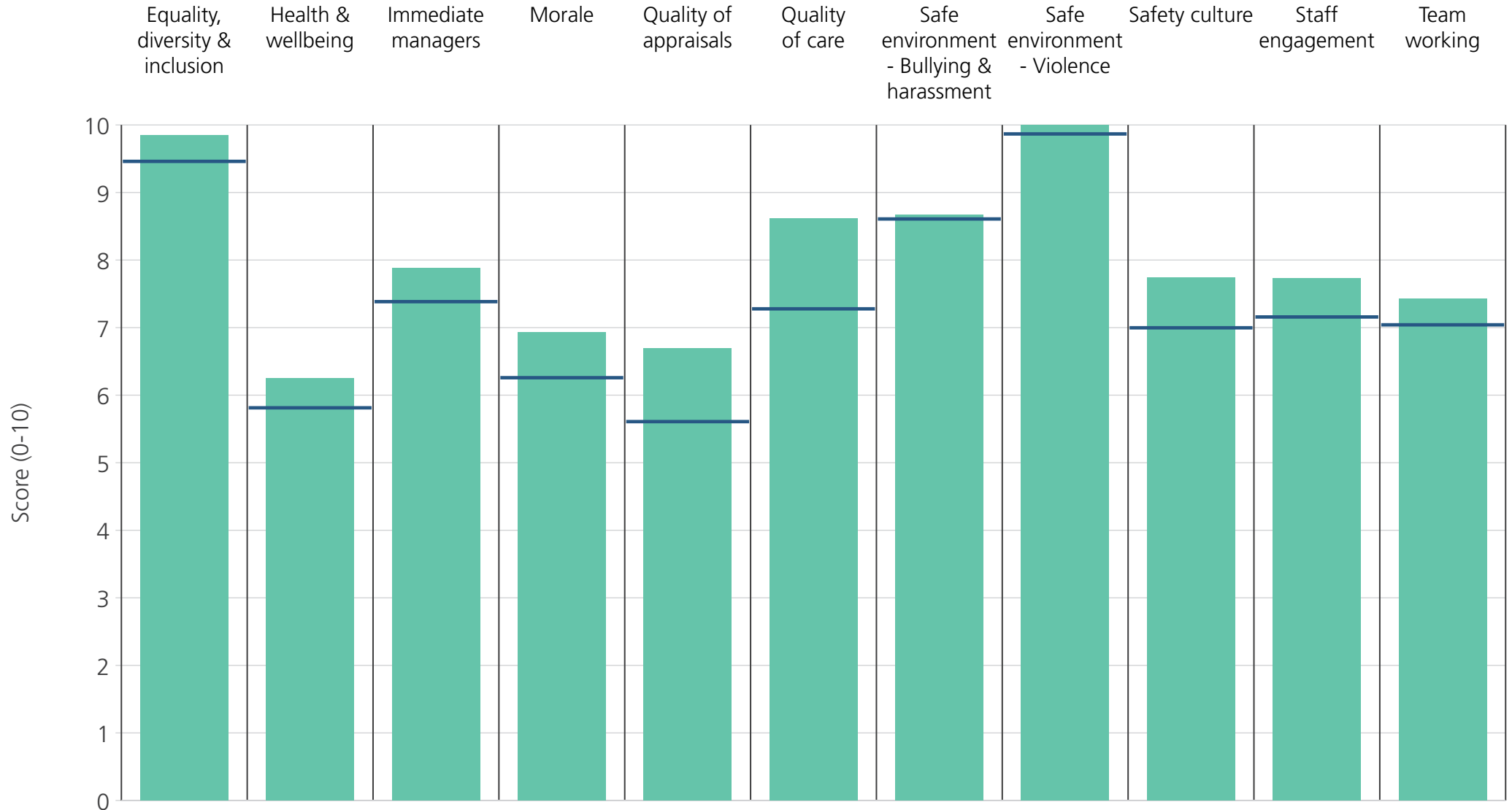
Directorate	9.4	6.5	7.5	6.0	5.5	7.0	8.8	9.9	6.5	6.7	6.8
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	55	55	55	55	55	50	55	55	55	55	55



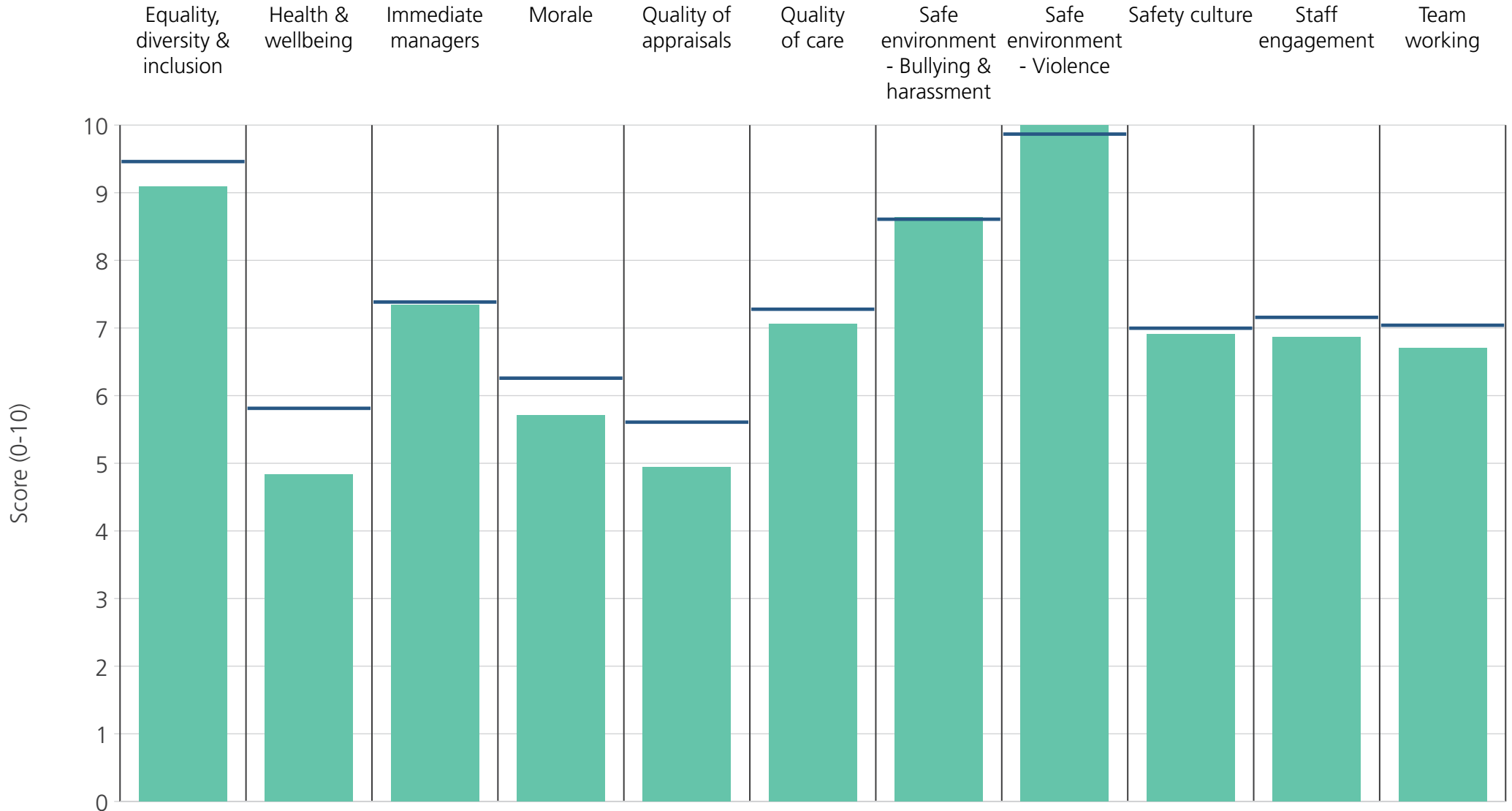
Directorate	9.8	8.1	7.6	7.0	5.4	7.3	9.0	10.0	7.7	8.1	8.0
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	17	17	17	17	17	10	17	17	16	17	16



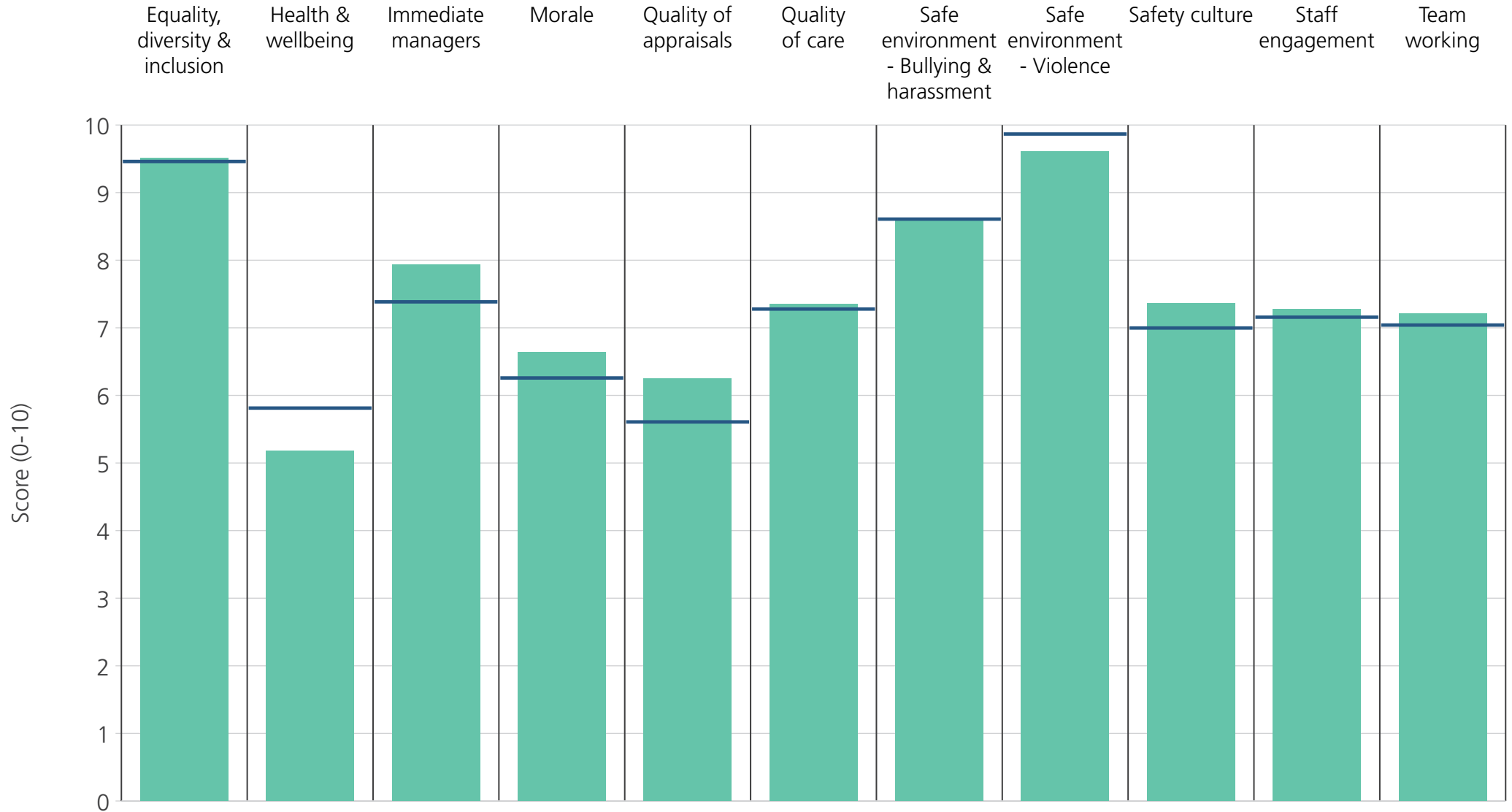
Directorate	9.8	6.0	7.3	6.6	5.6	6.4	8.5	10.0	7.0	7.6	7.1
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	16	16	16	16	16	13	16	16	16	16	16



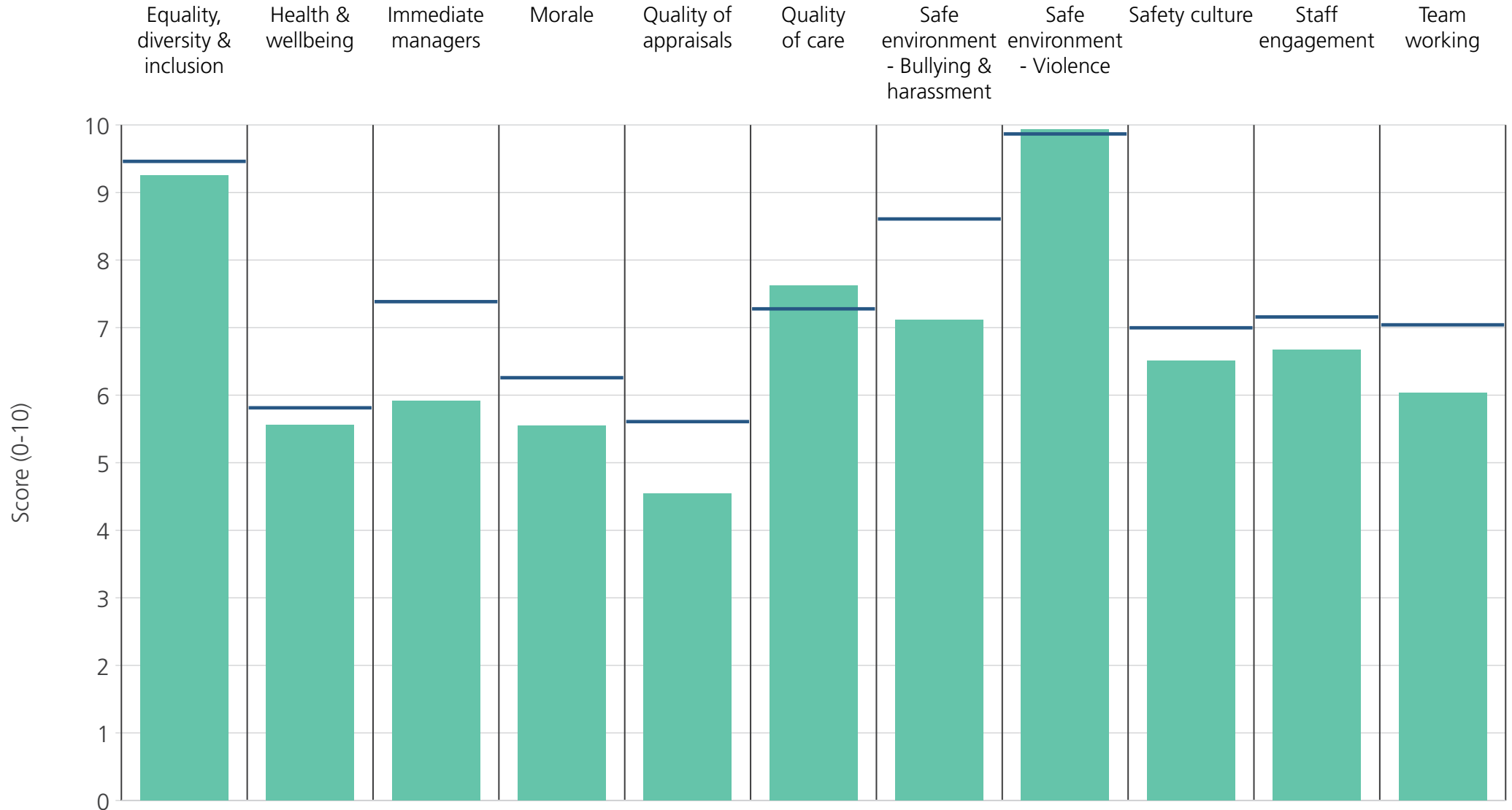
Directorate	9.8	6.3	7.9	6.9	6.7	8.6	8.7	10.0	7.7	7.7	7.4
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	16	16	16	16	16	12	15	16	16	16	16



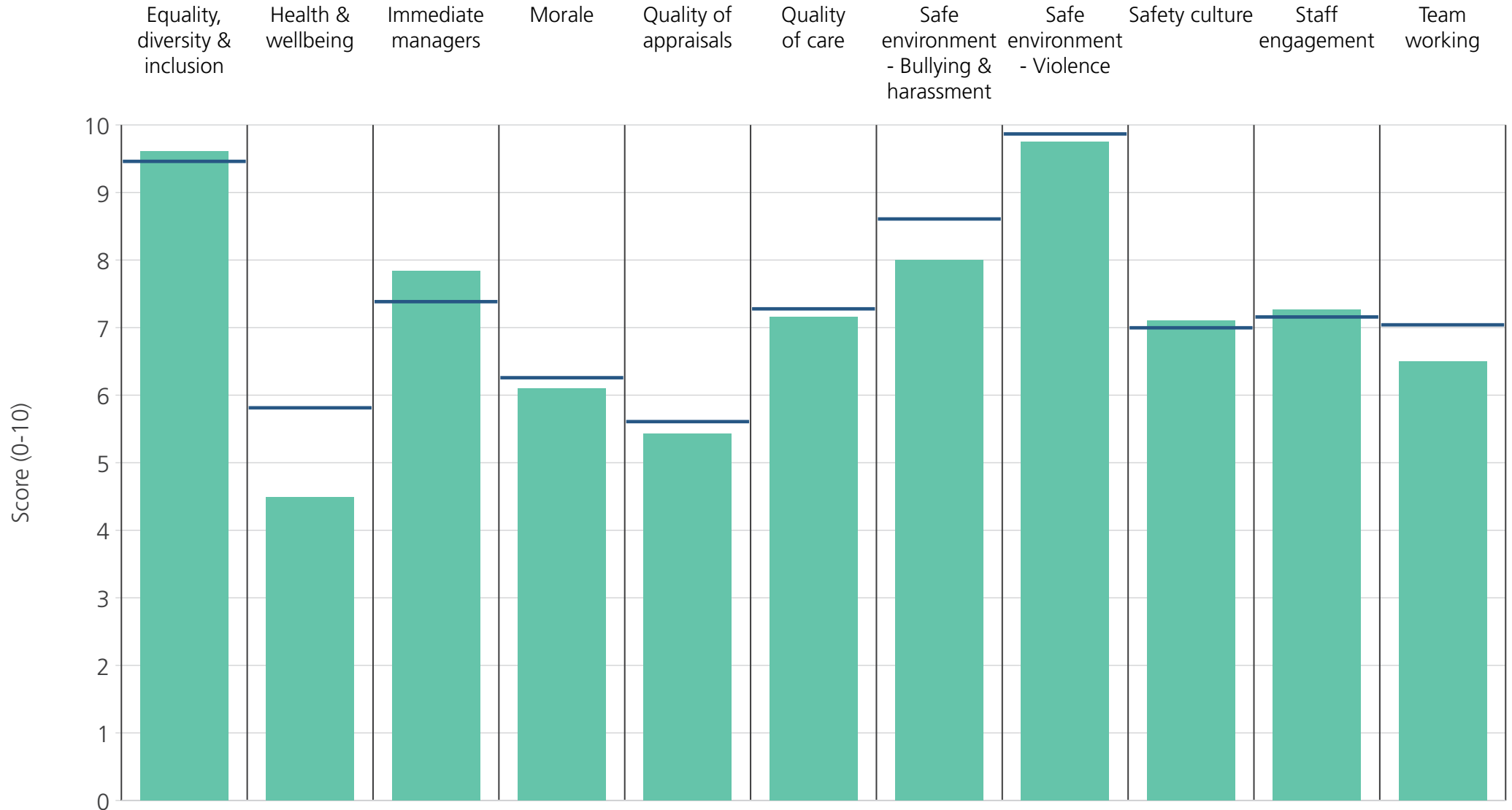
Directorate	9.1	4.8	7.3	5.7	4.9	7.1	8.6	10.0	6.9	6.9	6.7
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	22	21	21	21	20	17	22	22	22	22	22



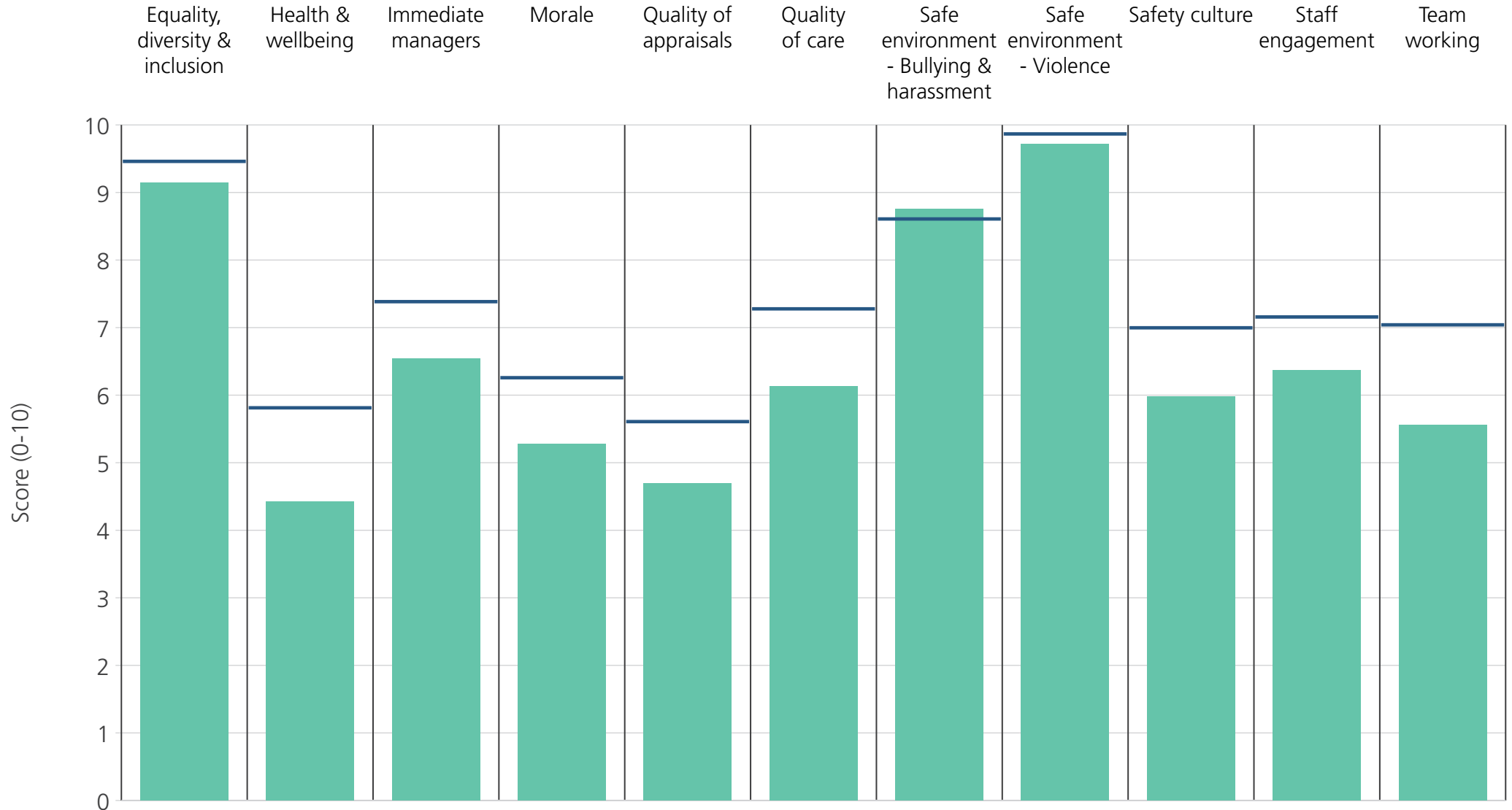
Directorate	9.5	5.2	7.9	6.6	6.3	7.4	8.6	9.6	7.4	7.3	7.2
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	17	17	17	17	16	17	17	17	16	17	17



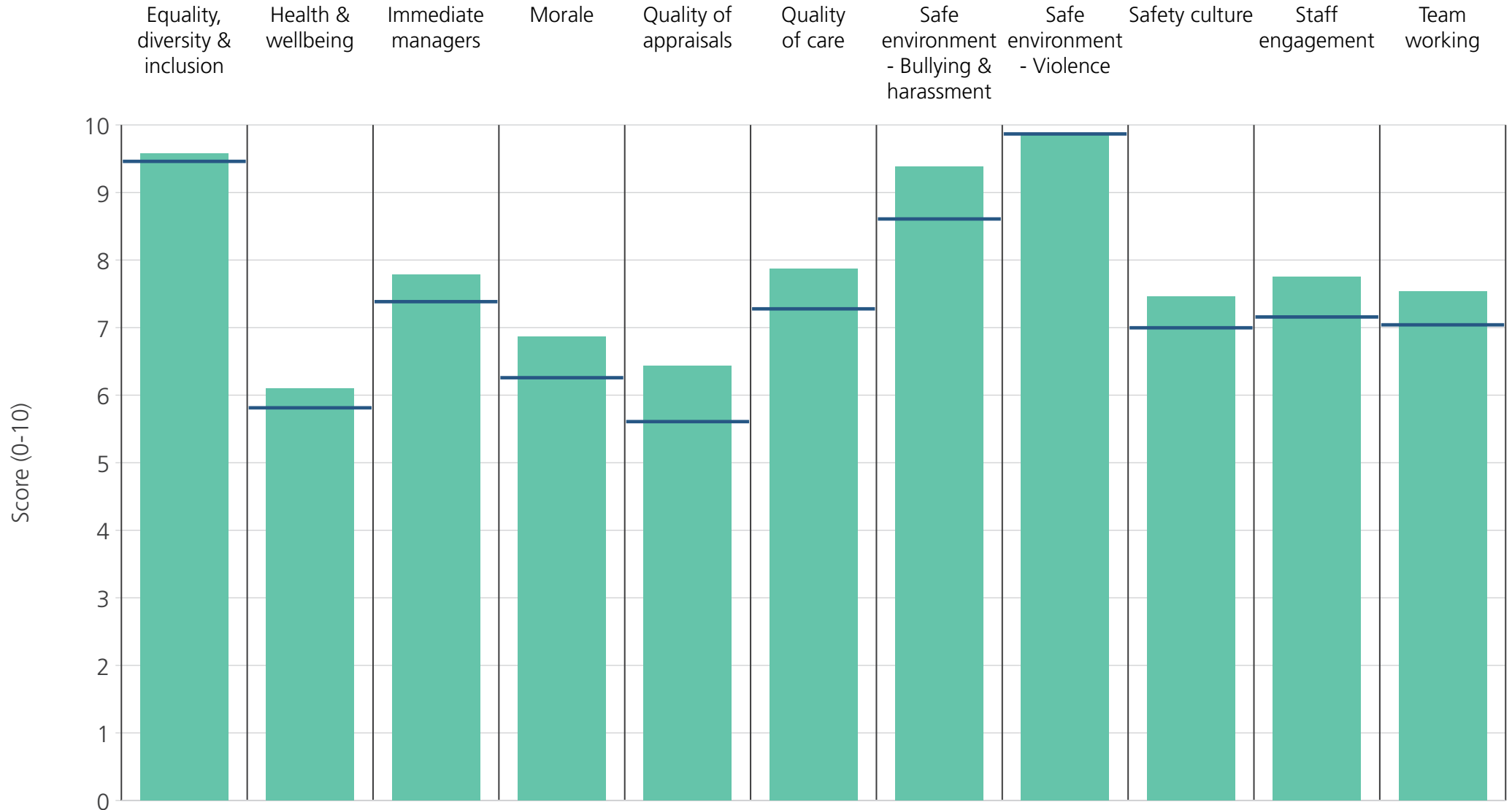
Directorate	9.3	5.6	5.9	5.5	4.5	7.6	7.1	9.9	6.5	6.7	6.0
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	46	47	47	45	42	41	45	47	47	47	46



Directorate	9.6	4.5	7.8	6.1	5.4	7.2	8.0	9.8	7.1	7.3	6.5
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	40	40	40	40	38	39	40	40	40	40	40



Directorate	9.1	4.4	6.5	5.3	4.7	6.1	8.8	9.7	6.0	6.4	5.6
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	48	48	48	48	42	47	48	47	48	48	45



Directorate	9.6	6.1	7.8	6.9	6.4	7.9	9.4	9.9	7.5	7.7	7.5
Your org	9.5	5.8	7.4	6.3	5.6	7.3	8.6	9.9	7.0	7.2	7.0
Responses	69	69	71	70	68	69	70	70	70	71	71