

Hounslow and Richmond Community Healthcare NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Hounslow and Richmond Community Healthcare NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Hounslow and Richmond Community Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

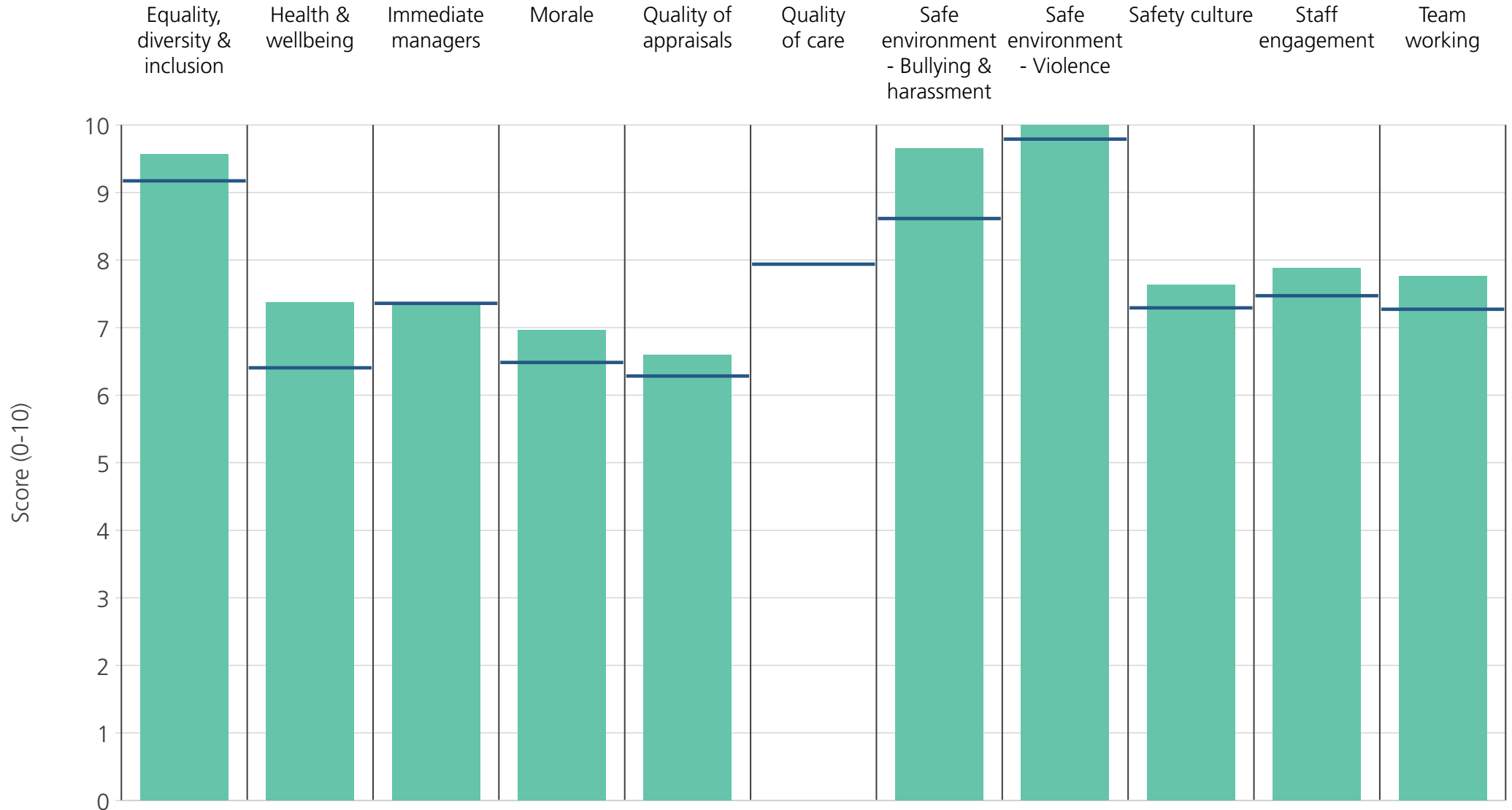
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



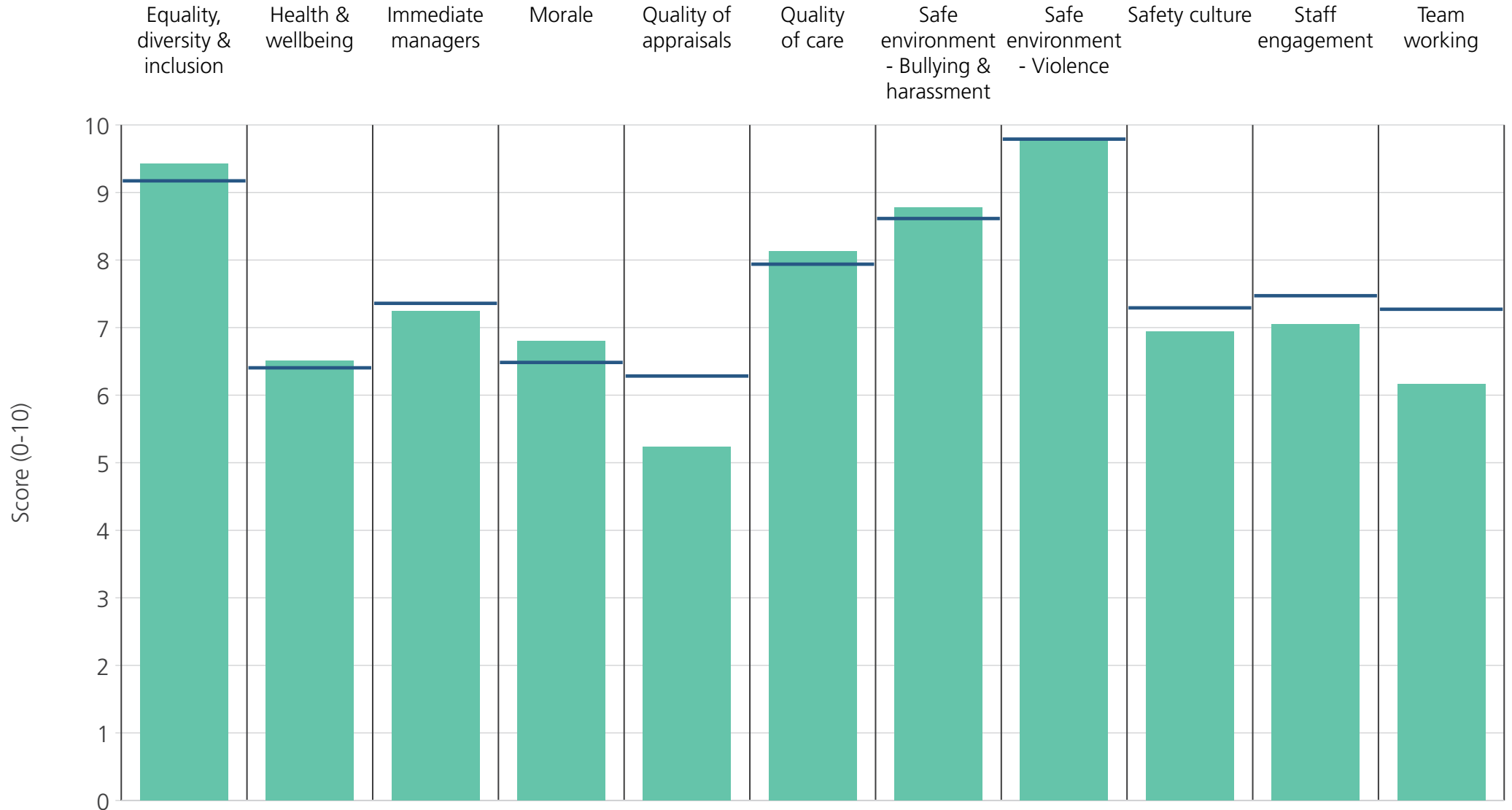
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

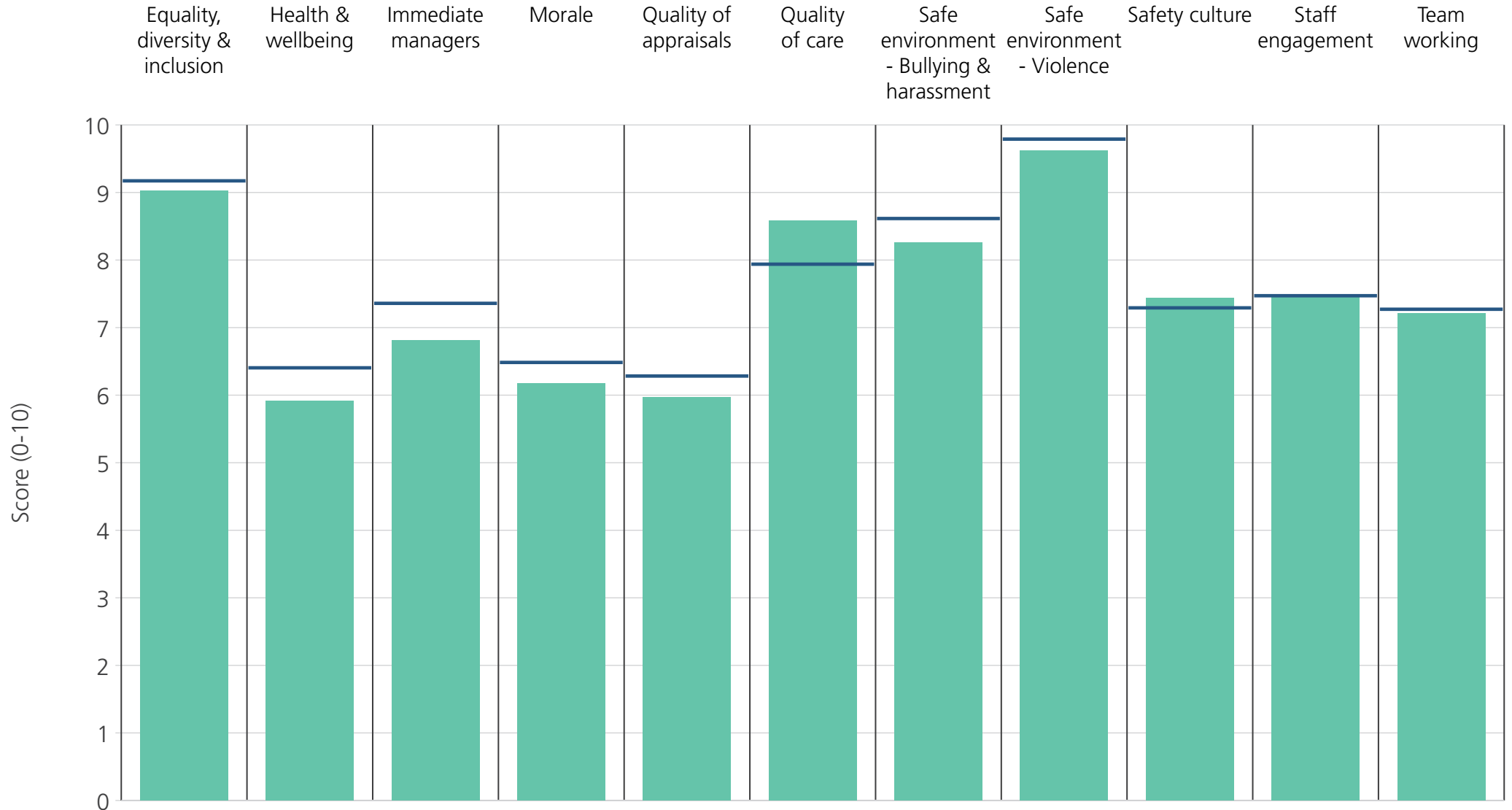
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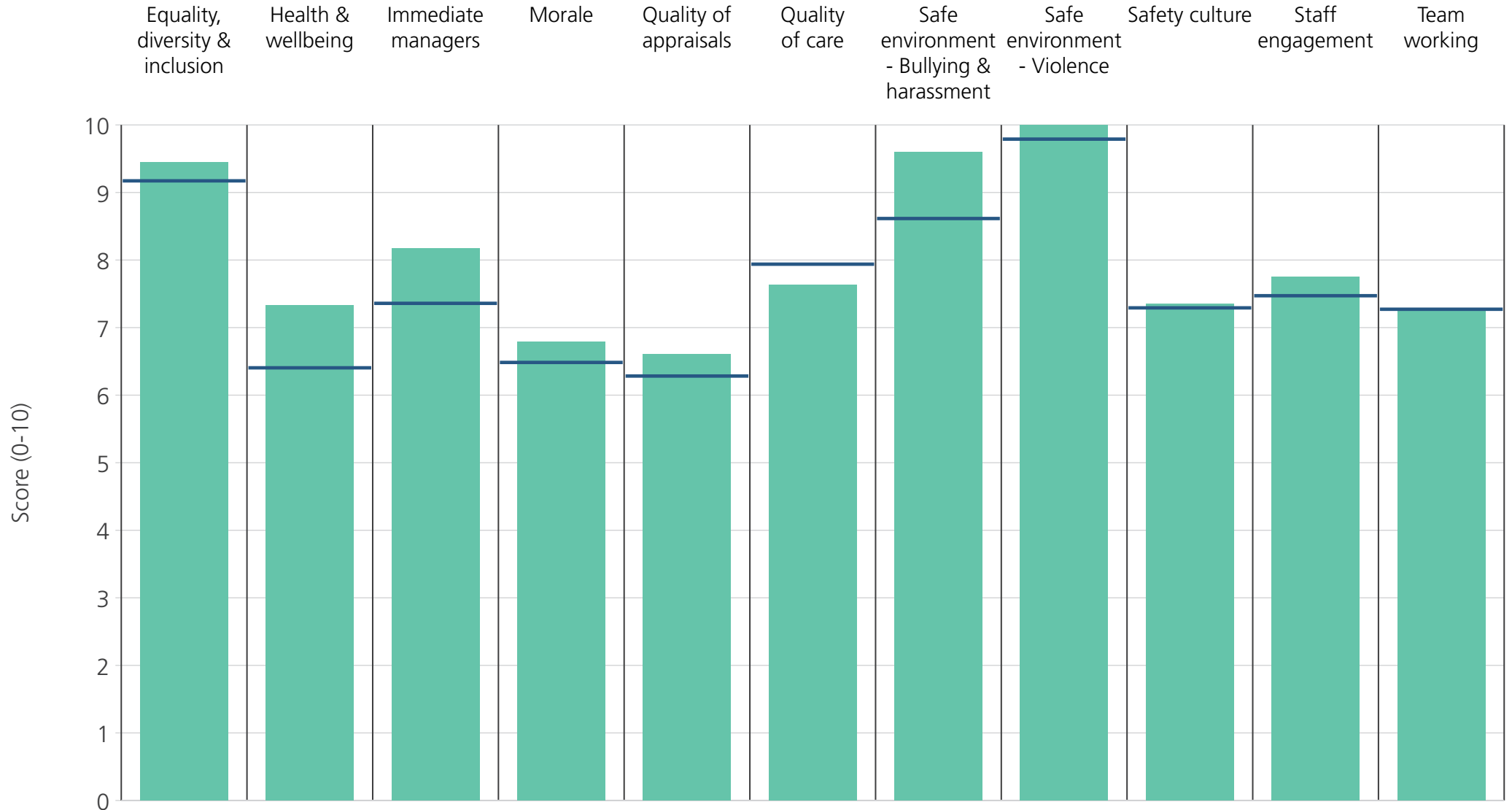
Directorate	9.6	7.4	7.4	7.0	6.6		9.6	10.0	7.6	7.9	7.8
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	19	19	19	19	18	10	19	19	19	19	19



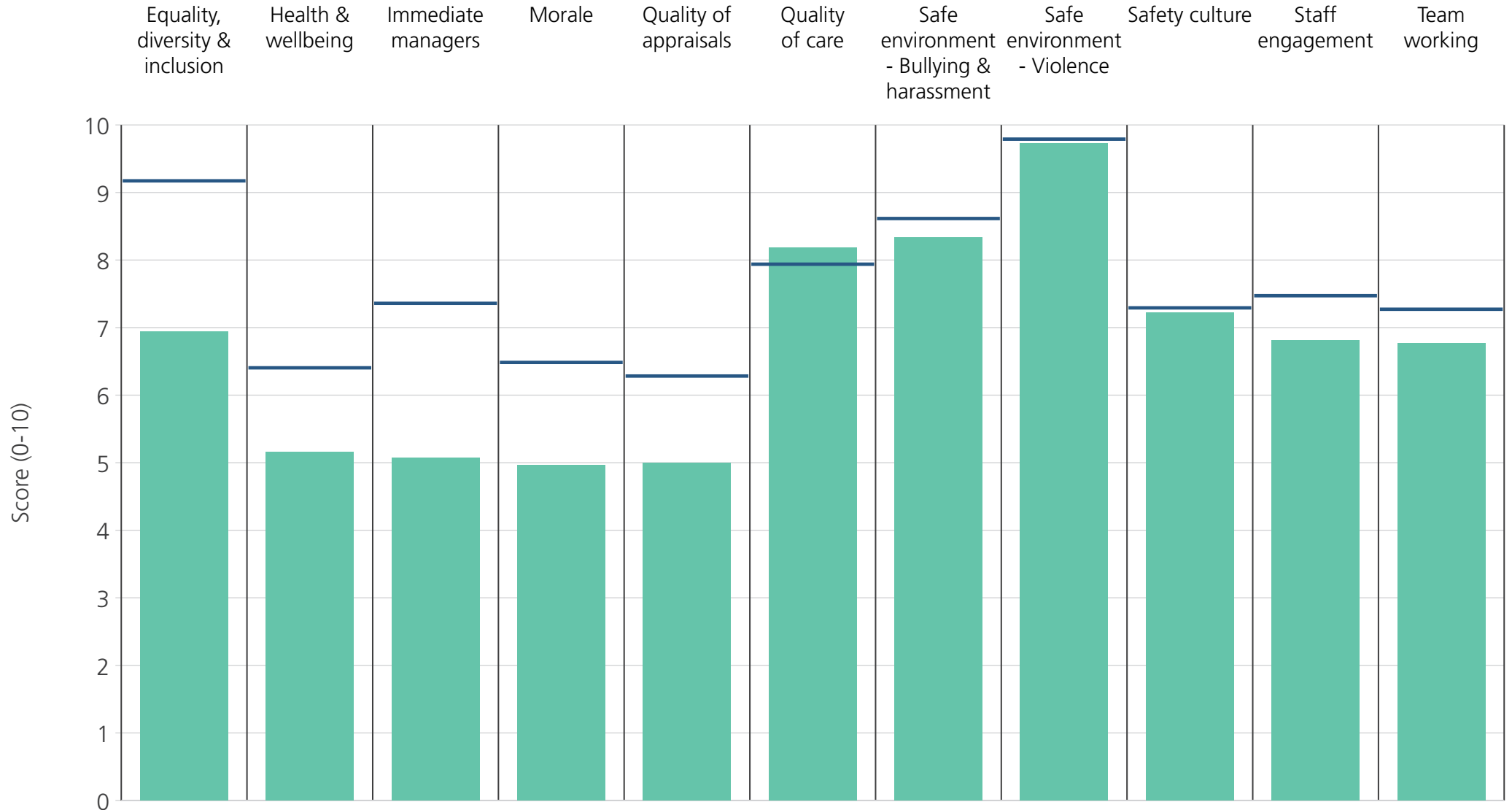
Directorate	9.4	6.5	7.2	6.8	5.2	8.1	8.8	9.8	6.9	7.0	6.2
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	45	45	45	45	35	34	45	45	44	46	43



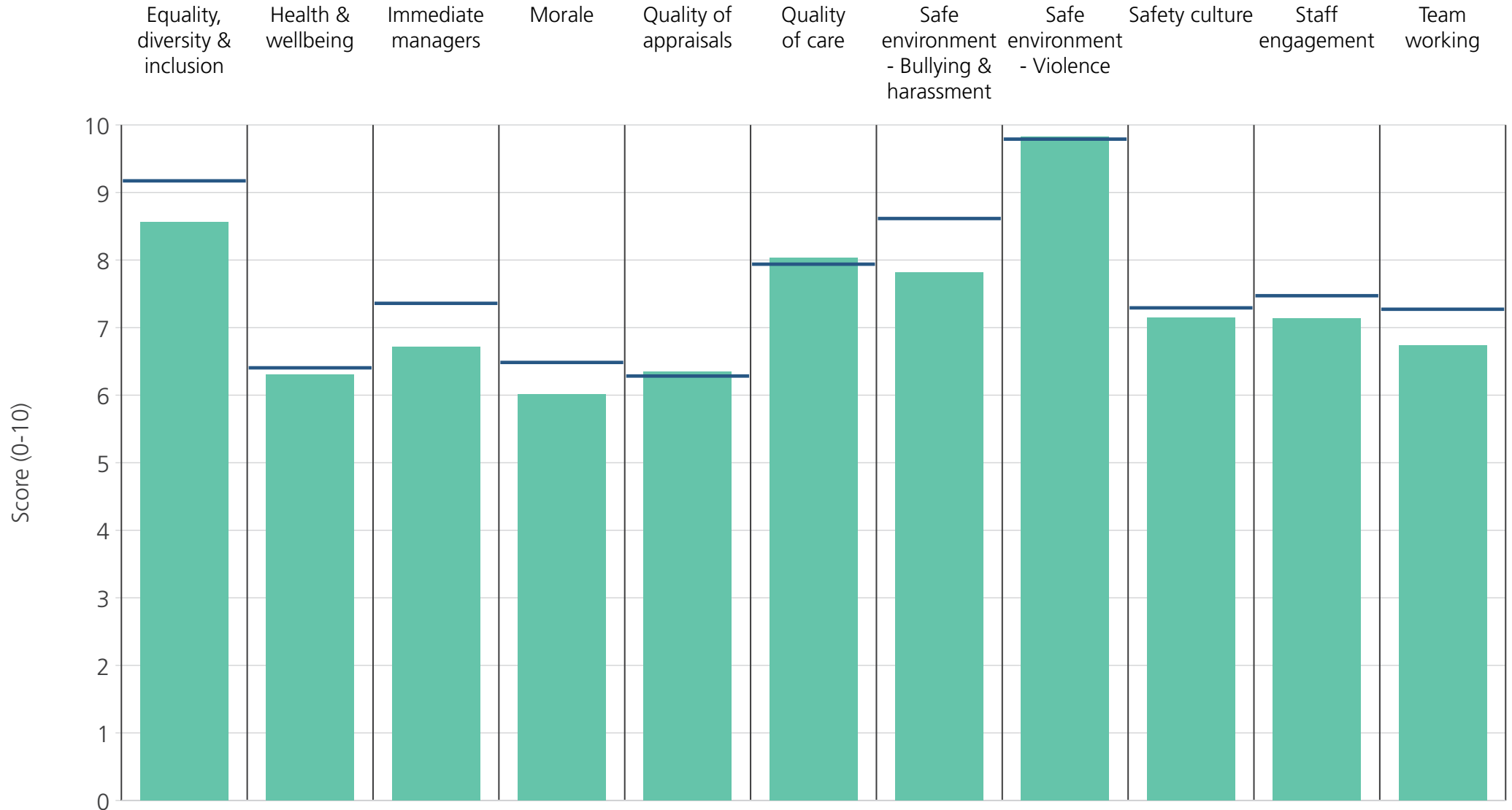
Directorate	9.0	5.9	6.8	6.2	6.0	8.6	8.3	9.6	7.4	7.5	7.2
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	95	96	96	95	84	92	95	95	96	96	95



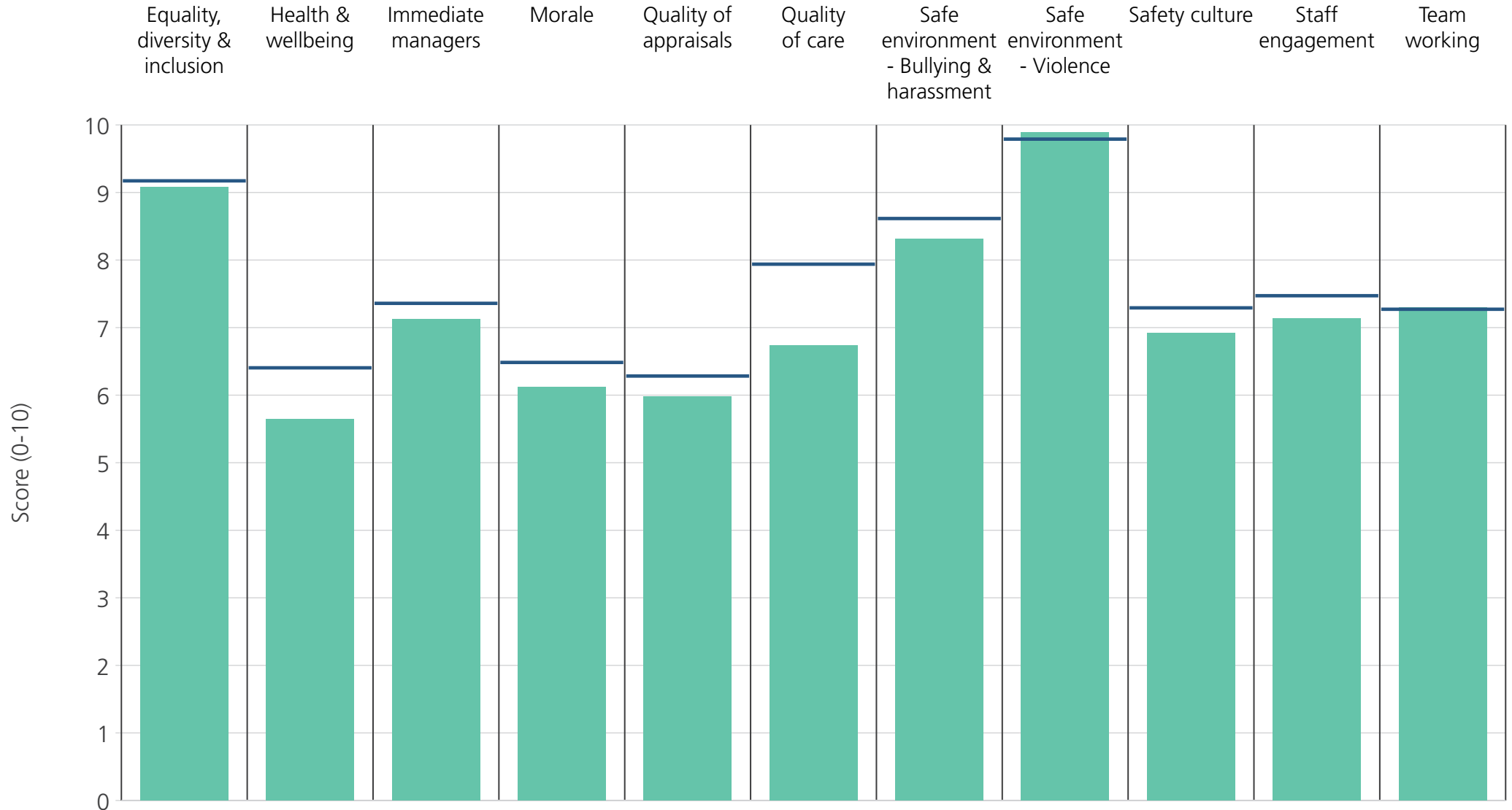
Directorate	9.4	7.3	8.2	6.8	6.6	7.6	9.6	10.0	7.3	7.8	7.2
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	83	86	86	85	77	39	86	86	84	86	84



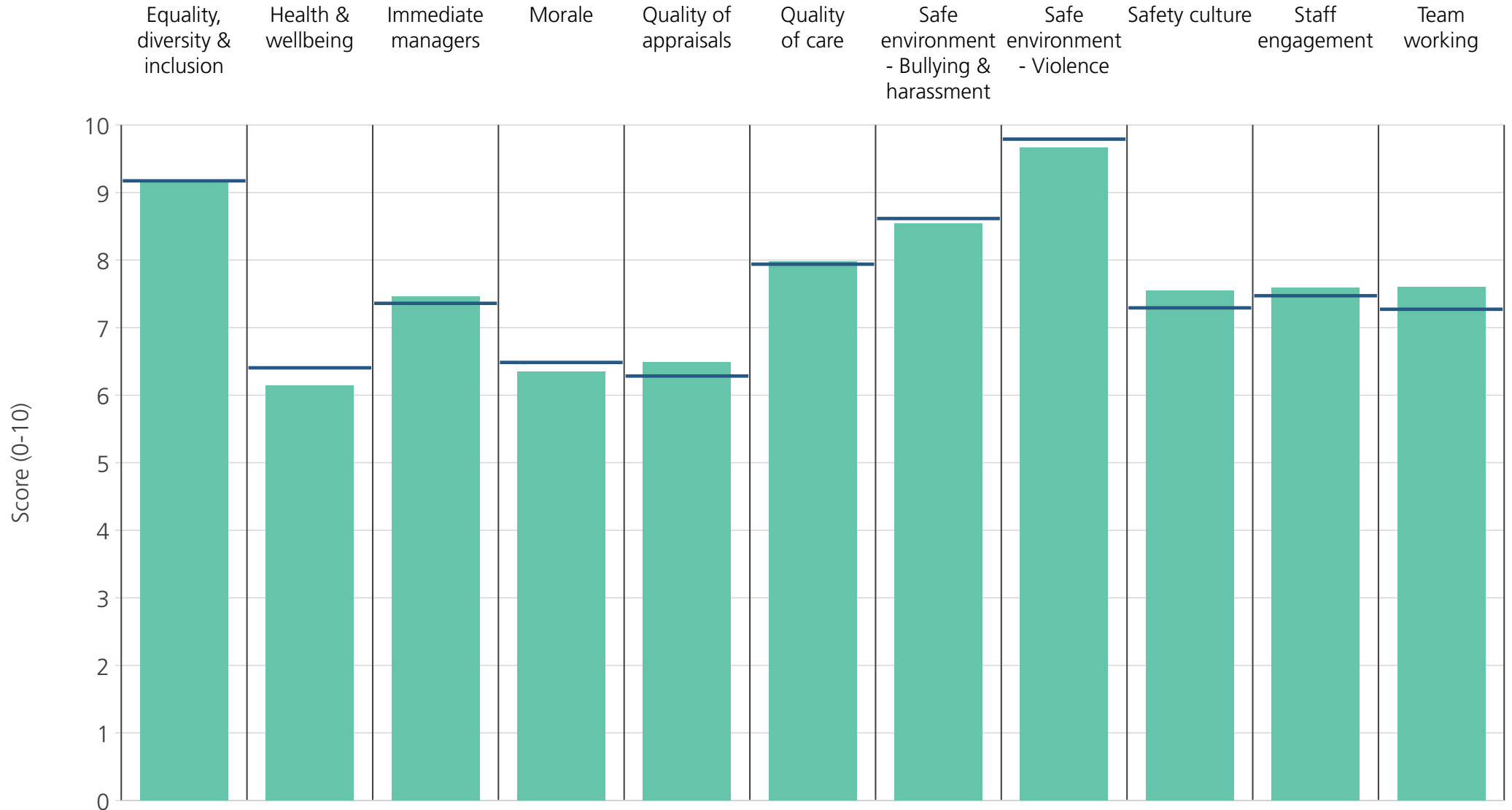
Directorate	6.9	5.2	5.1	5.0	5.0	8.2	8.3	9.7	7.2	6.8	6.8
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	12	12	12	12	11	11	12	12	12	12	12



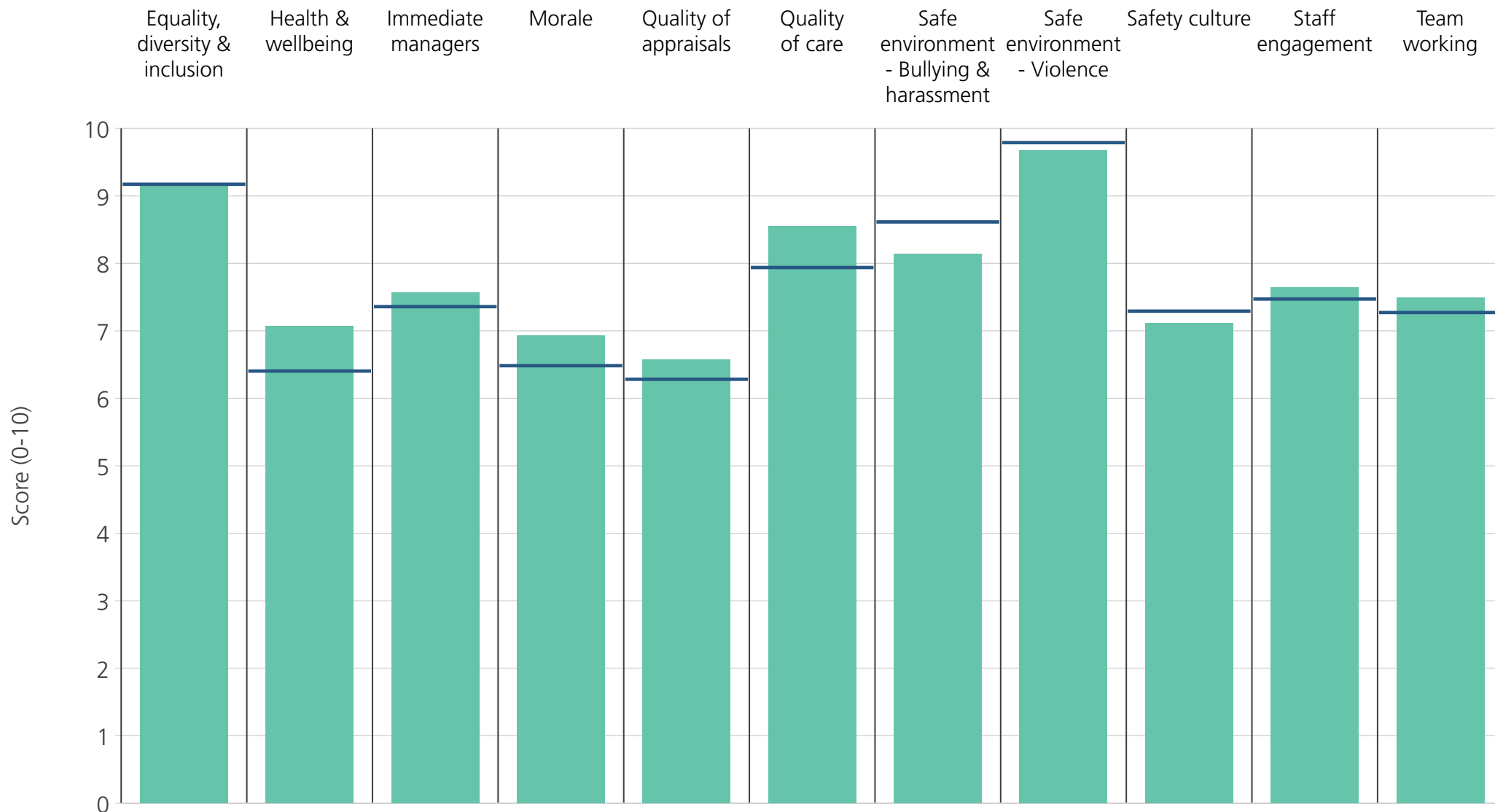
Directorate	8.6	6.3	6.7	6.0	6.3	8.0	7.8	9.8	7.1	7.1	6.7
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	58	58	58	57	51	51	58	58	58	58	57



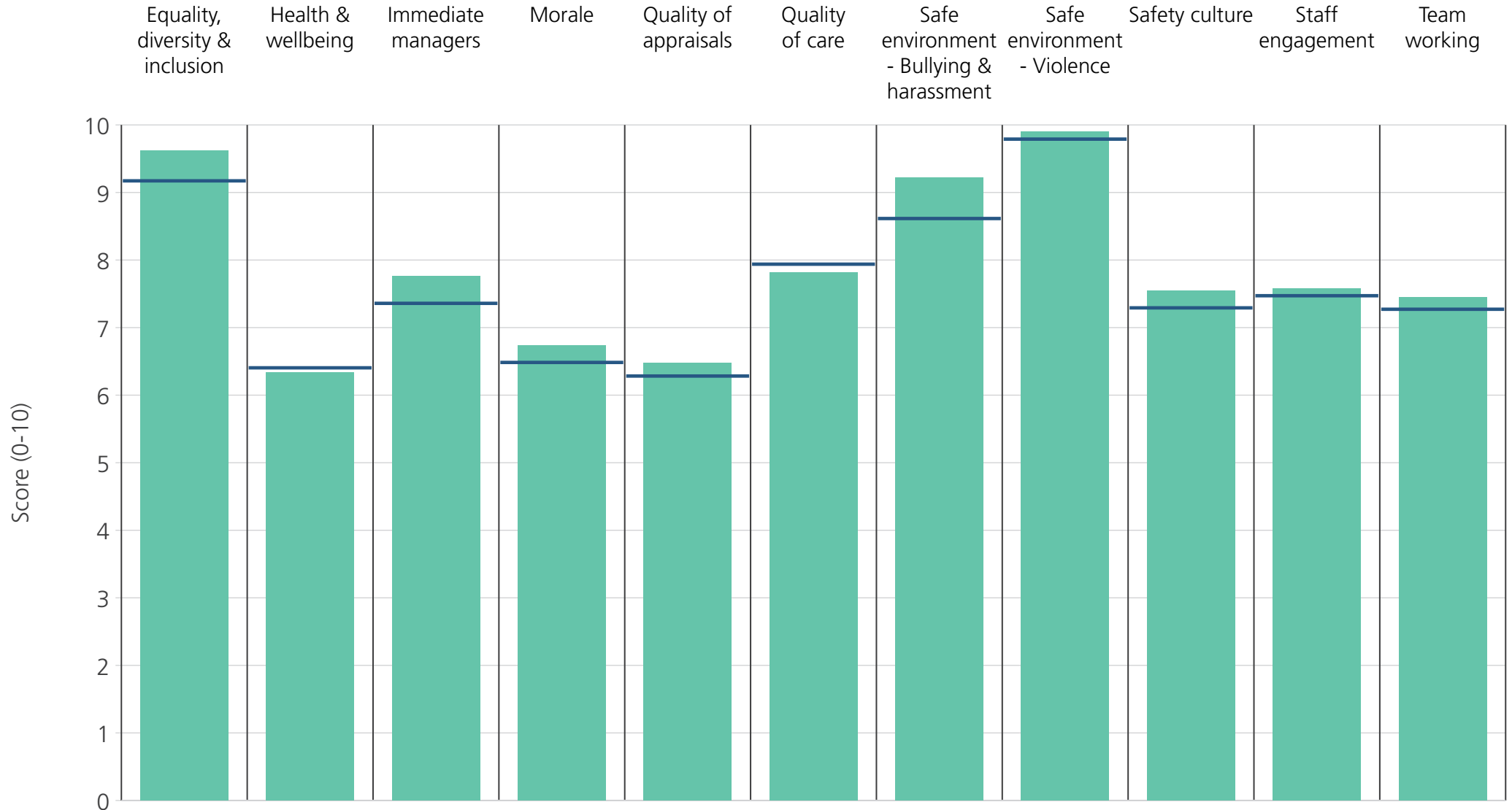
Directorate	9.1	5.6	7.1	6.1	6.0	6.7	8.3	9.9	6.9	7.1	7.3
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	92	94	95	90	84	92	93	94	93	94	94



Directorate	9.2	6.1	7.5	6.3	6.5	8.0	8.5	9.7	7.5	7.6	7.6
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	115	115	115	113	105	112	114	115	114	116	115



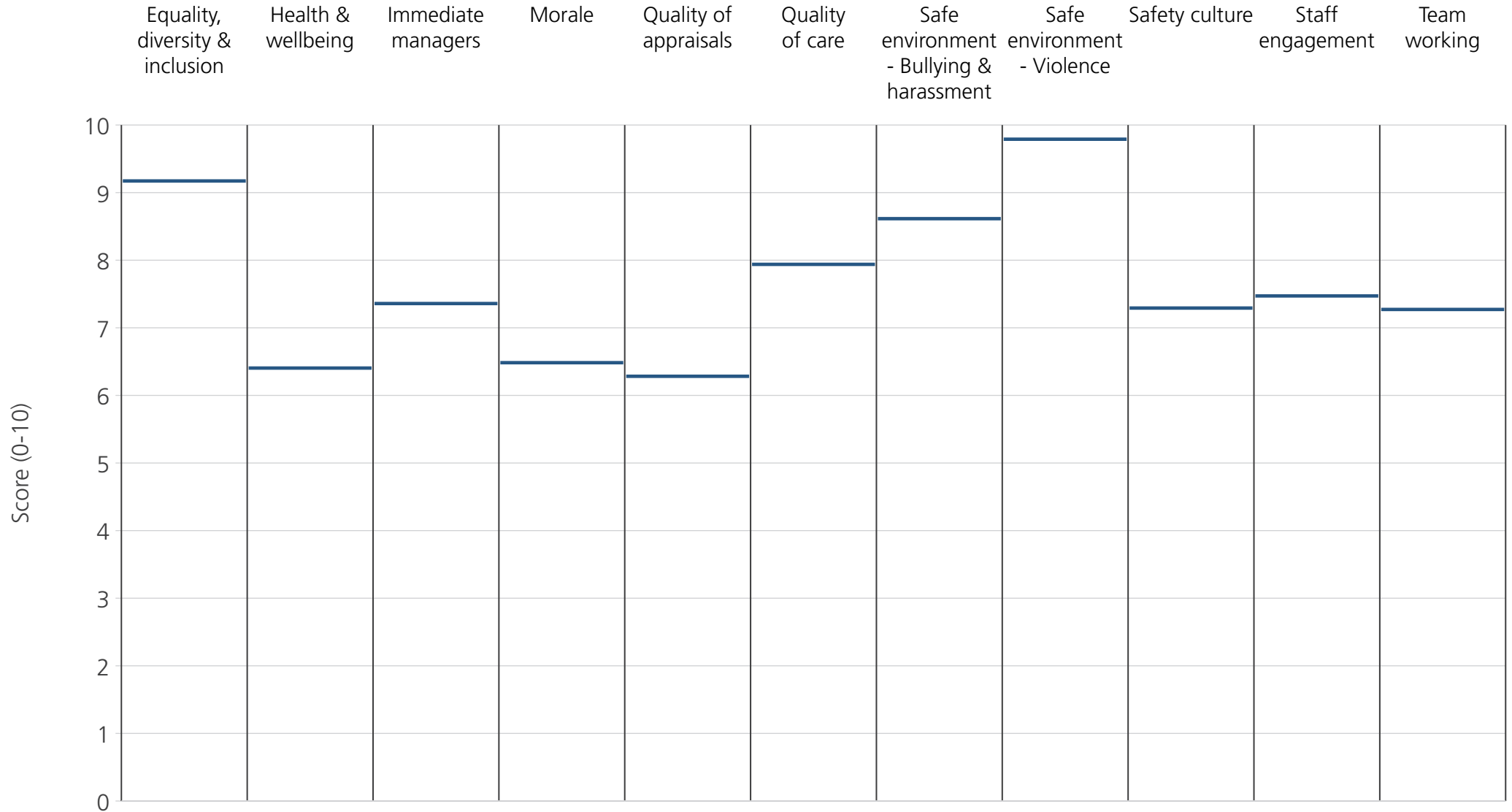
Directorate	9.2	7.1	7.6	6.9	6.6	8.6	8.1	9.7	7.1	7.6	7.5
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	110	111	112	112	99	107	111	111	112	114	112



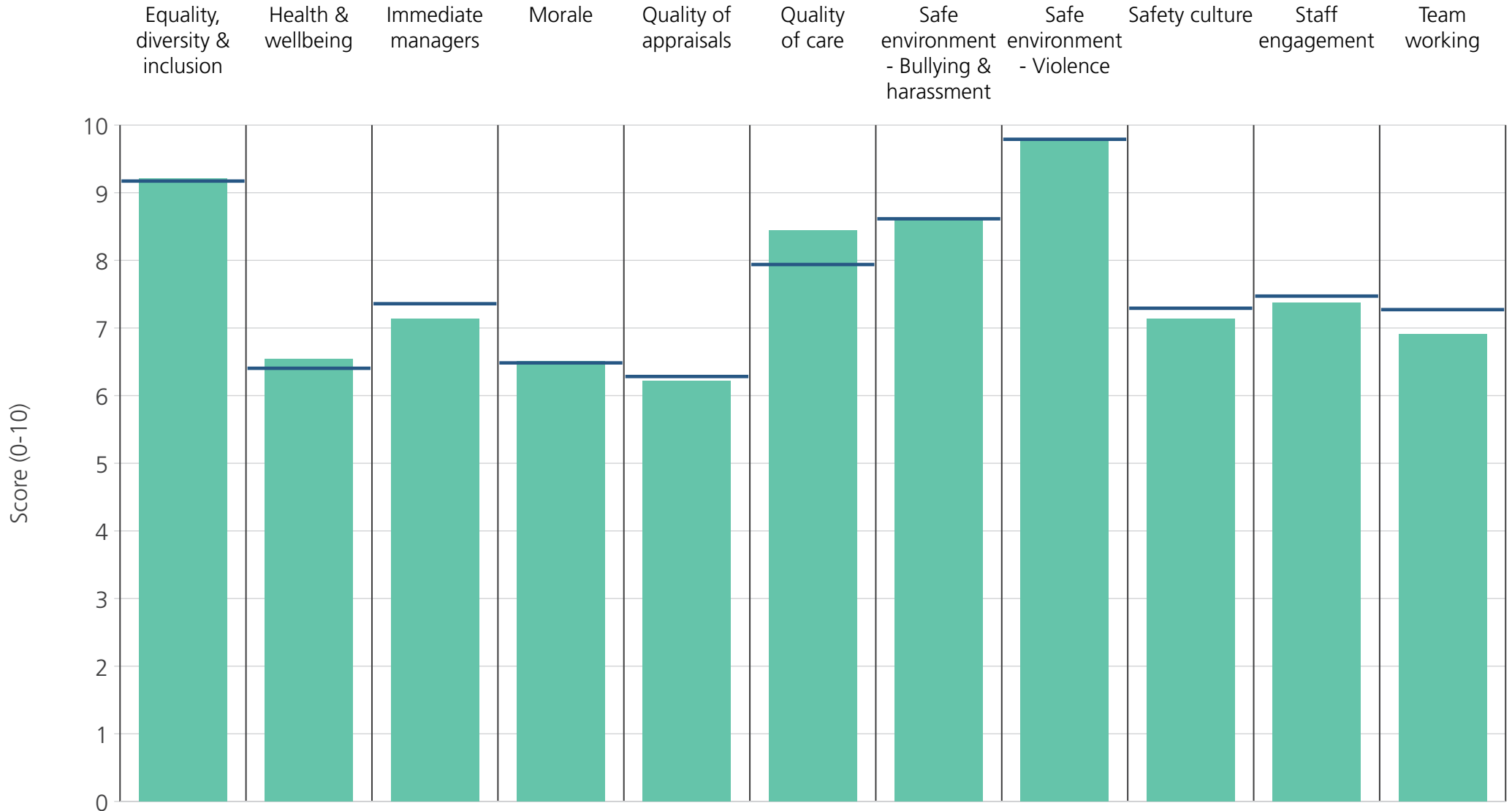
Directorate	9.6	6.3	7.8	6.7	6.5	7.8	9.2	9.9	7.5	7.6	7.5
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	102	103	103	102	92	97	102	103	102	103	102

Directorates 2

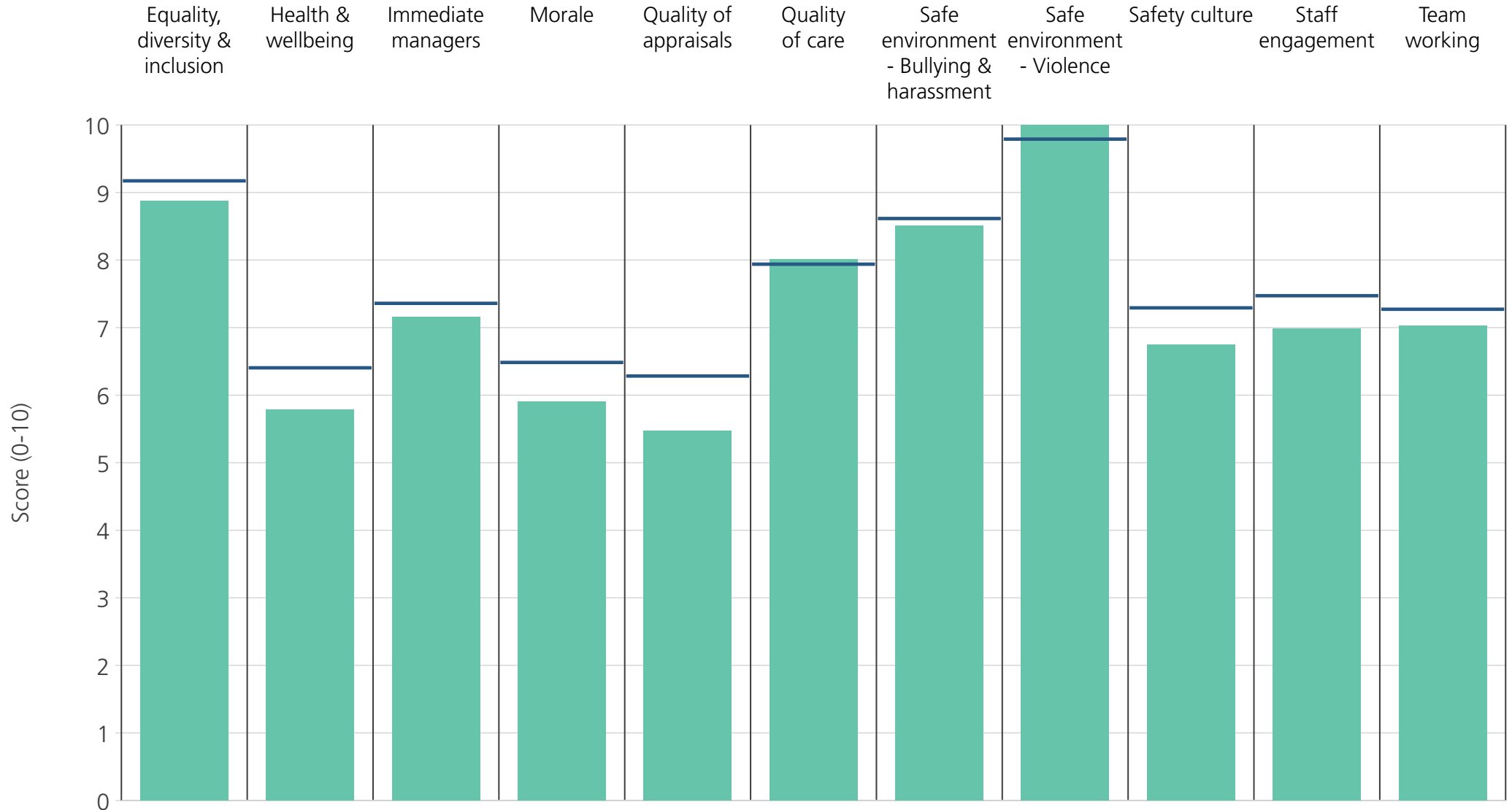
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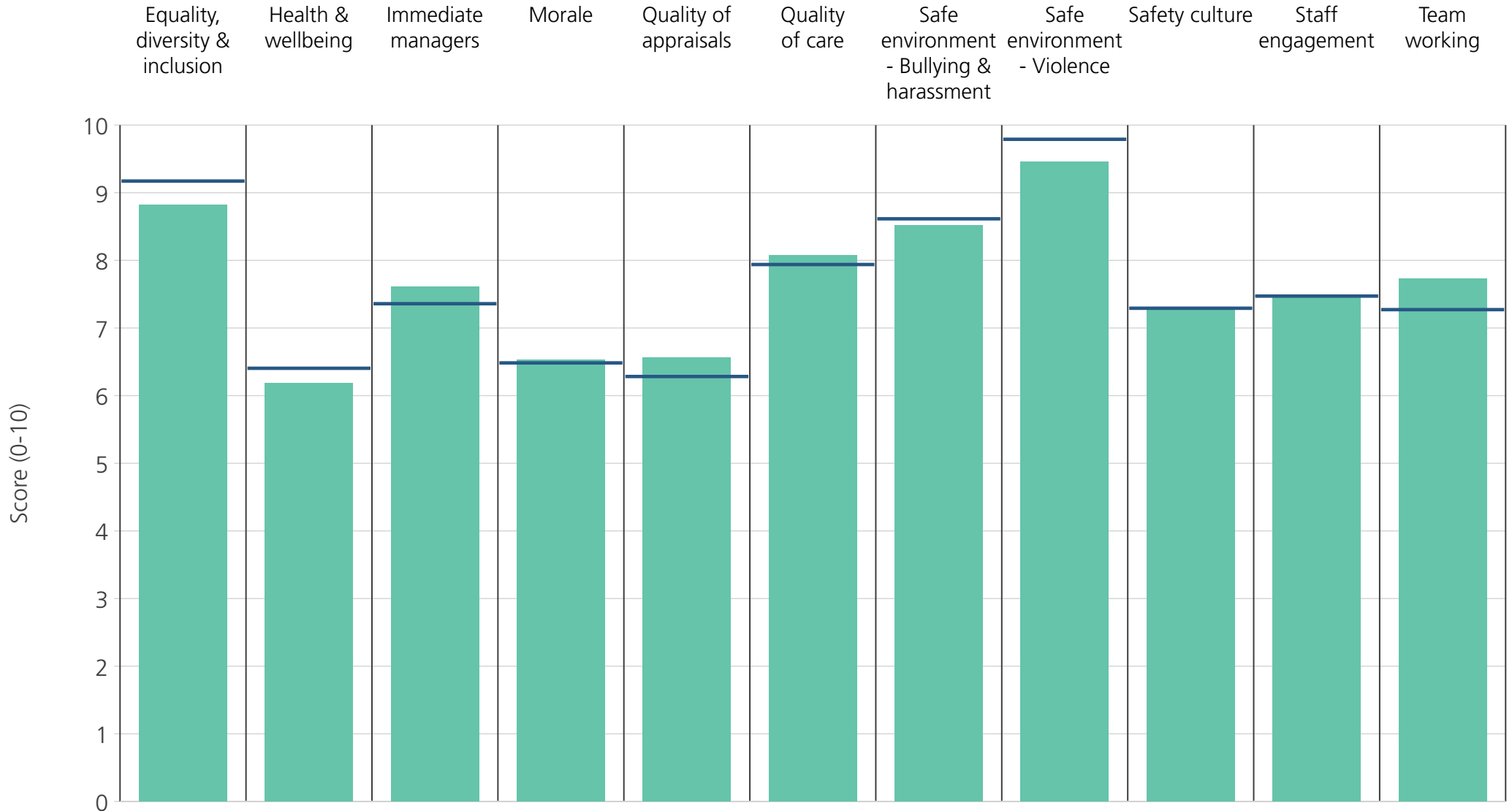
Directorate	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	3	3	3	3	2	3	3	3	3	3	2



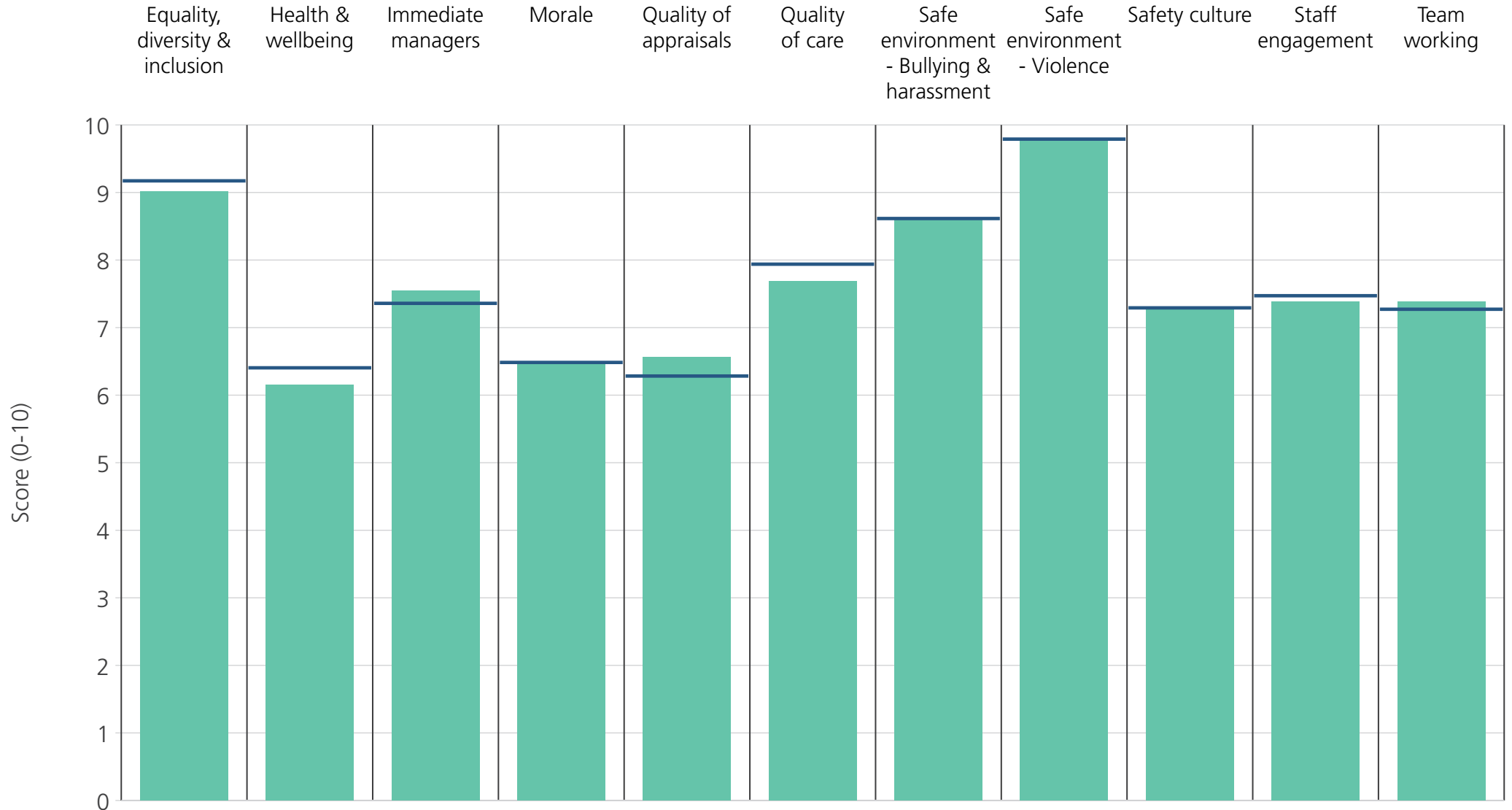
Directorate	9.2	6.5	7.1	6.5	6.2	8.4	8.6	9.8	7.1	7.4	6.9
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	179	179	179	173	149	158	175	178	178	179	175



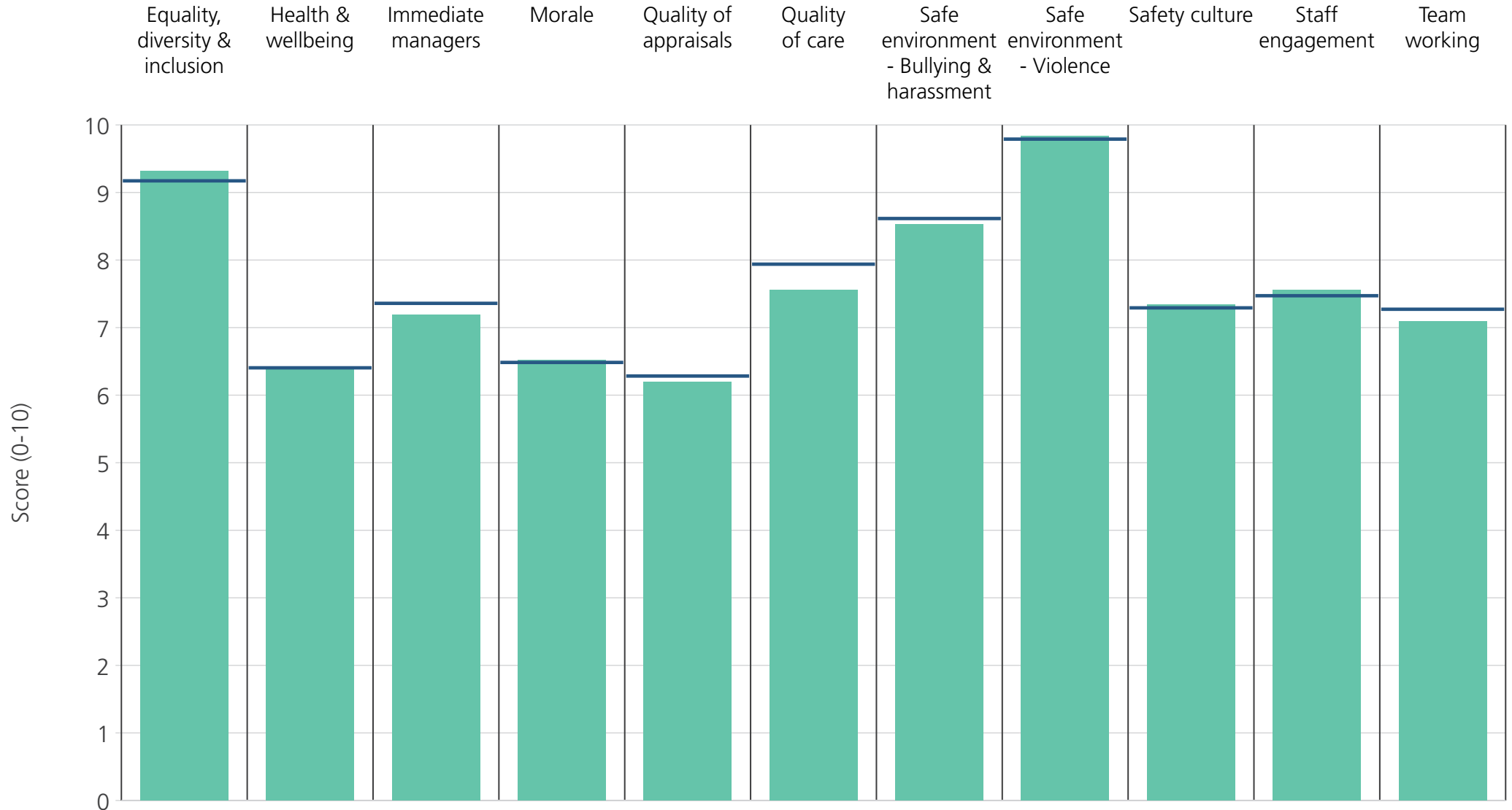
Directorate	8.9	5.8	7.2	5.9	5.5	8.0	8.5	10.0	6.7	7.0	7.0
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	66	69	69	68	59	53	69	68	68	69	68



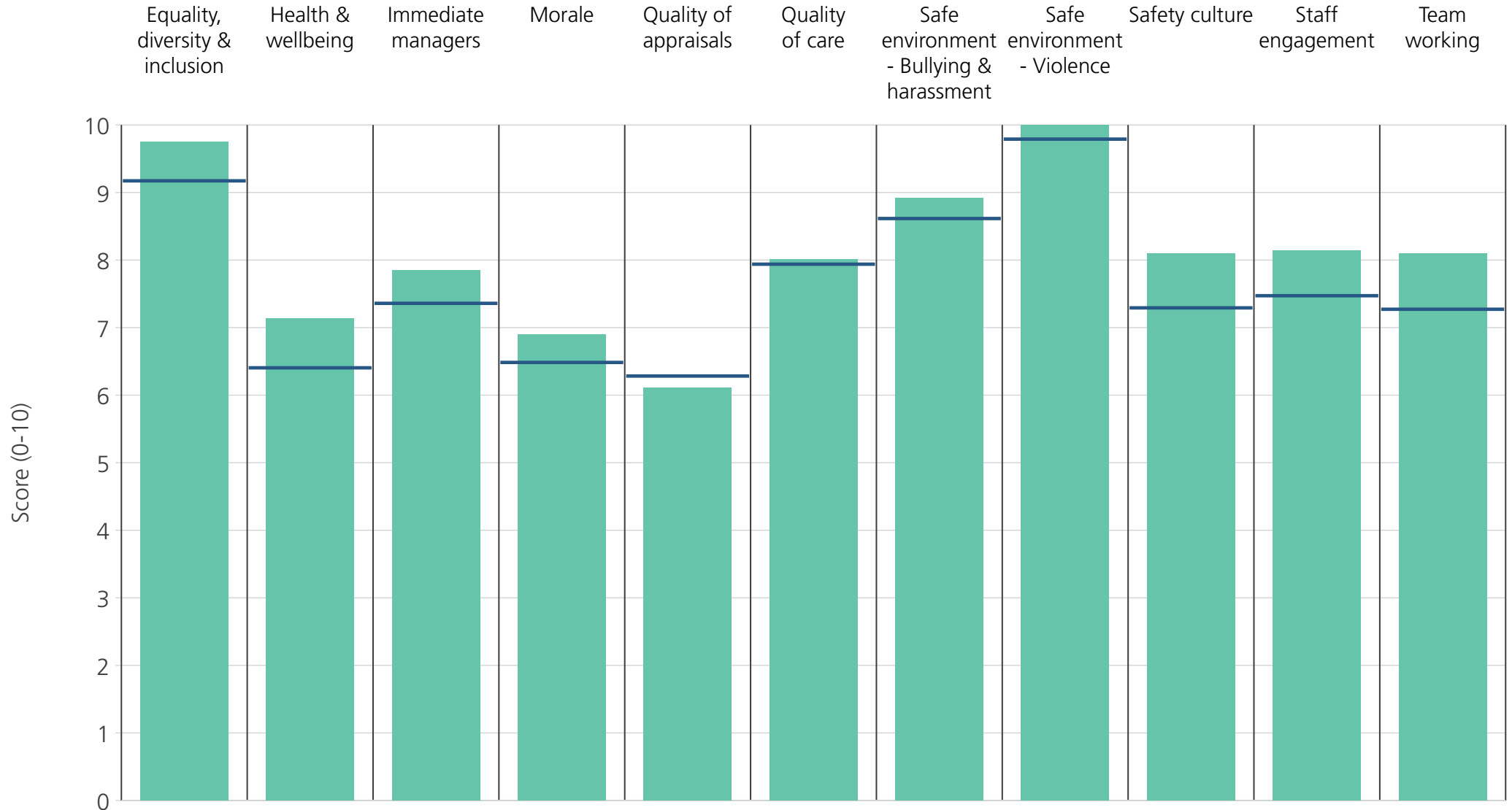
Directorate	8.8	6.2	7.6	6.5	6.6	8.1	8.5	9.5	7.3	7.5	7.7
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	90	92	95	92	80	85	93	92	93	95	91



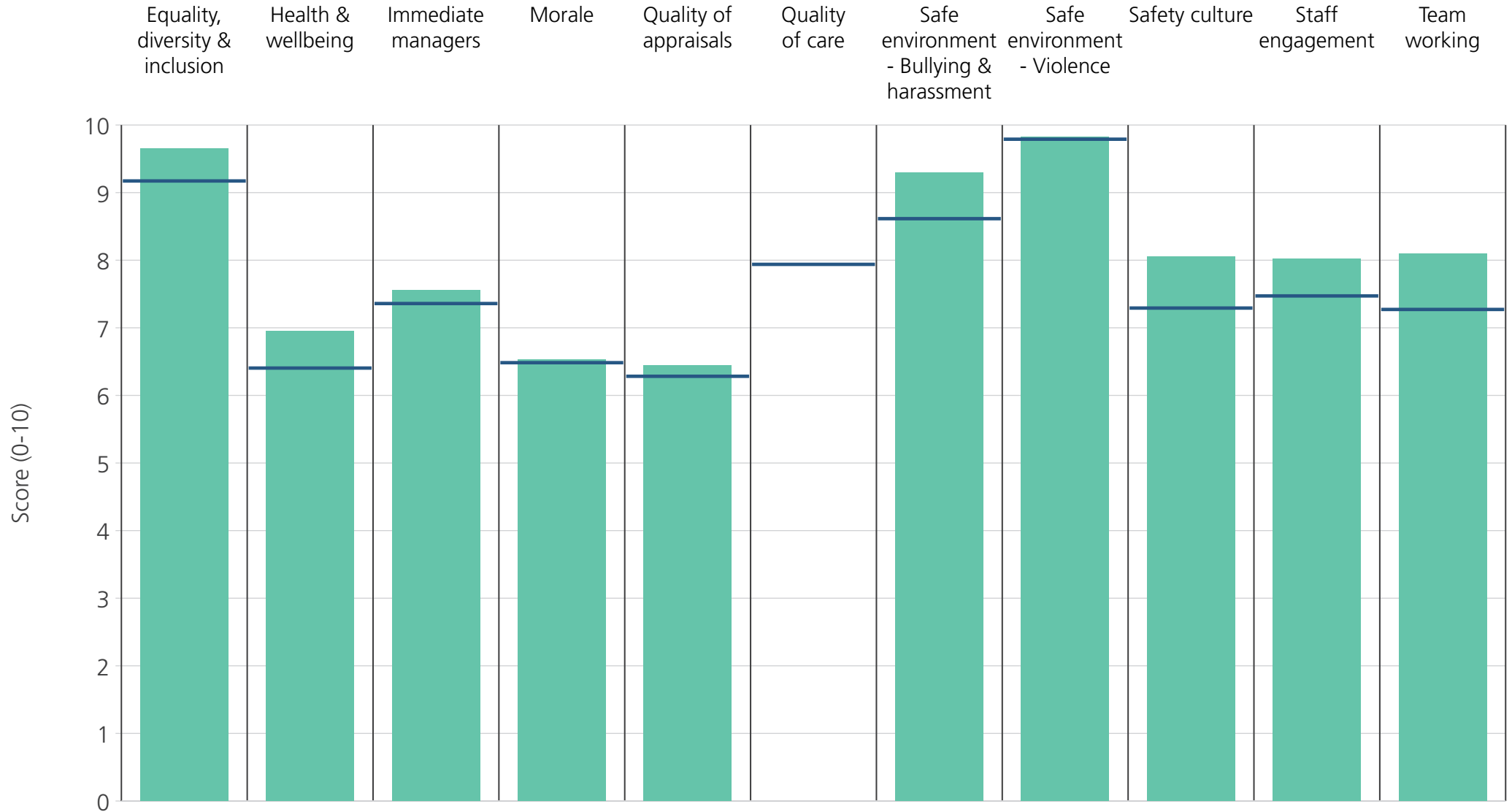
Directorate	9.0	6.2	7.5	6.5	6.6	7.7	8.6	9.8	7.3	7.4	7.4
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	152	153	153	152	135	144	152	154	152	155	155



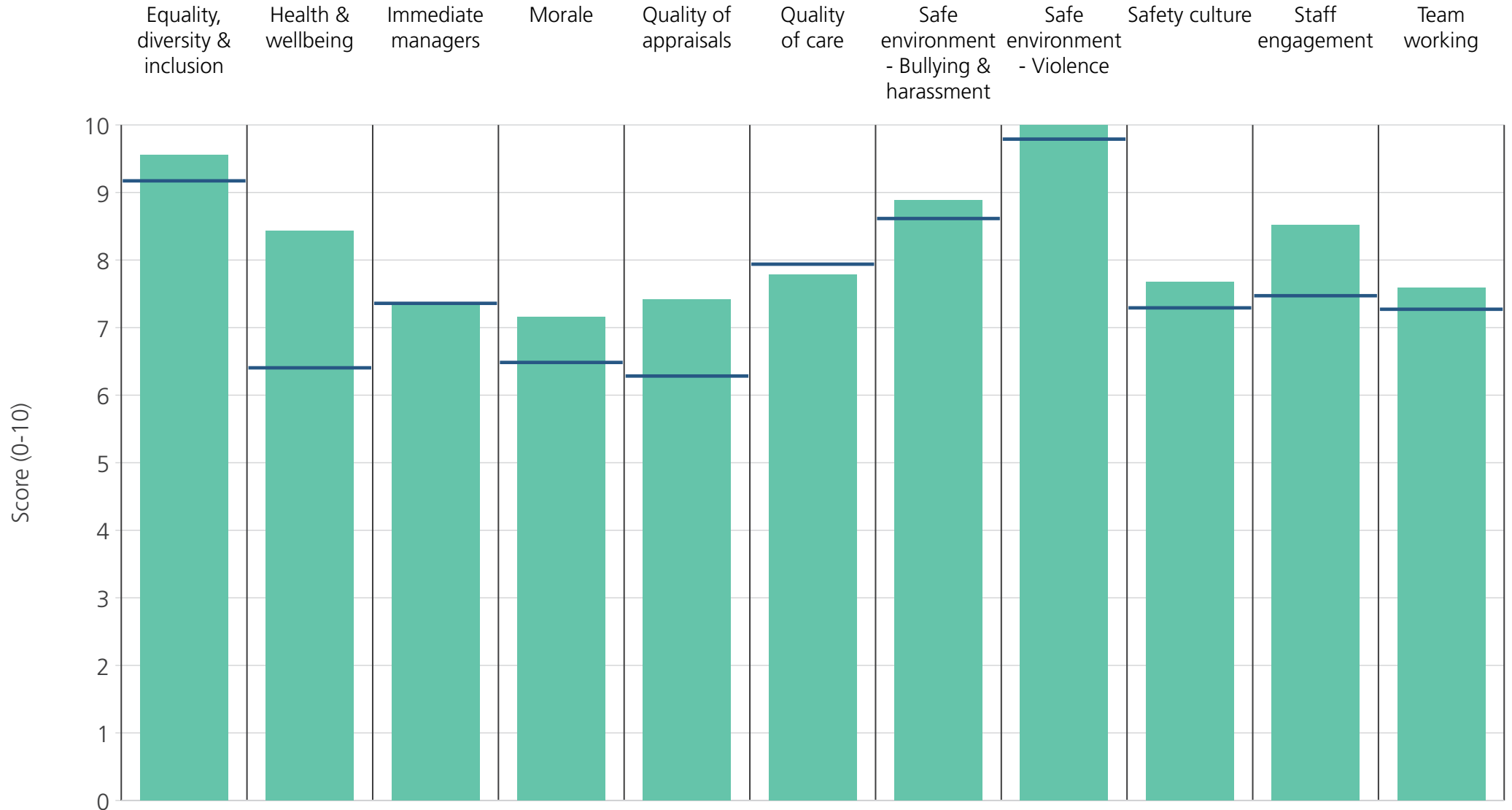
Directorate	9.3	6.4	7.2	6.5	6.2	7.6	8.5	9.8	7.3	7.6	7.1
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	161	163	162	162	152	147	163	163	161	163	162



Directorate	9.7	7.1	7.8	6.9	6.1	8.0	8.9	10.0	8.1	8.1	8.1
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	46	46	46	46	45	35	46	46	45	46	46



Directorate	9.6	6.9	7.6	6.5	6.4		9.3	9.8	8.0	8.0	8.1
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	19	19	19	19	19	8	19	19	19	19	19



Directorate	9.6	8.4	7.4	7.2	7.4	7.8	8.9	10.0	7.7	8.5	7.6
Your org	9.2	6.4	7.4	6.5	6.3	7.9	8.6	9.8	7.3	7.5	7.3
Responses	15	15	15	15	15	12	15	15	15	15	15