

# South Western Ambulance Service NHS Foundation Trust

2019 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	202 Quality & Clinical Care (Section) . . . . .	26
Themes – Directorates 1 . . . . .	4	202 A&E Central Grp (Section) . . . . .	27
202 Operations Directorate . . . . .	5	202 HR (Section) . . . . .	28
202 HR & Workforce Development (Directorate) . . . . .	6	202 Finance (Section) . . . . .	29
202 IM&T Directorate . . . . .	7	202 Training Courses Grp (Section) . . . . .	30
202 Quality & Clinical Care Directorate . . . . .	8	202 Chief Executive (Section) . . . . .	31
202 Finance Directorate . . . . .	9		
202 Chief Executive Directorate . . . . .	10		
Themes – Directorates 2 . . . . .	11		
202 Operational Hubs (Section) . . . . .	12		
202 BNSSG (Section) . . . . .	13		
202 Dorset (Section) . . . . .	14		
202 Cornwall and IoS (Section) . . . . .	15		
202 Wiltshire (Section) . . . . .	16		
202 South and West Devon (Section) . . . . .	17		
202 Gloucestershire (Section) . . . . .	18		
202 North and East Devon (Section) . . . . .	19		
202 Somerset (Section) . . . . .	20		
202 Integrated Urgent Care Service Line (Section 2) . . . . .	21		
202 Operational Services (Section) . . . . .	22		
202 Resilience (Section) . . . . .	23		
202 ICT Grp (Section) . . . . .	24		
202 Education (Section) . . . . .	25		

This directorate report for South Western Ambulance Service NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by South Western Ambulance Service NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

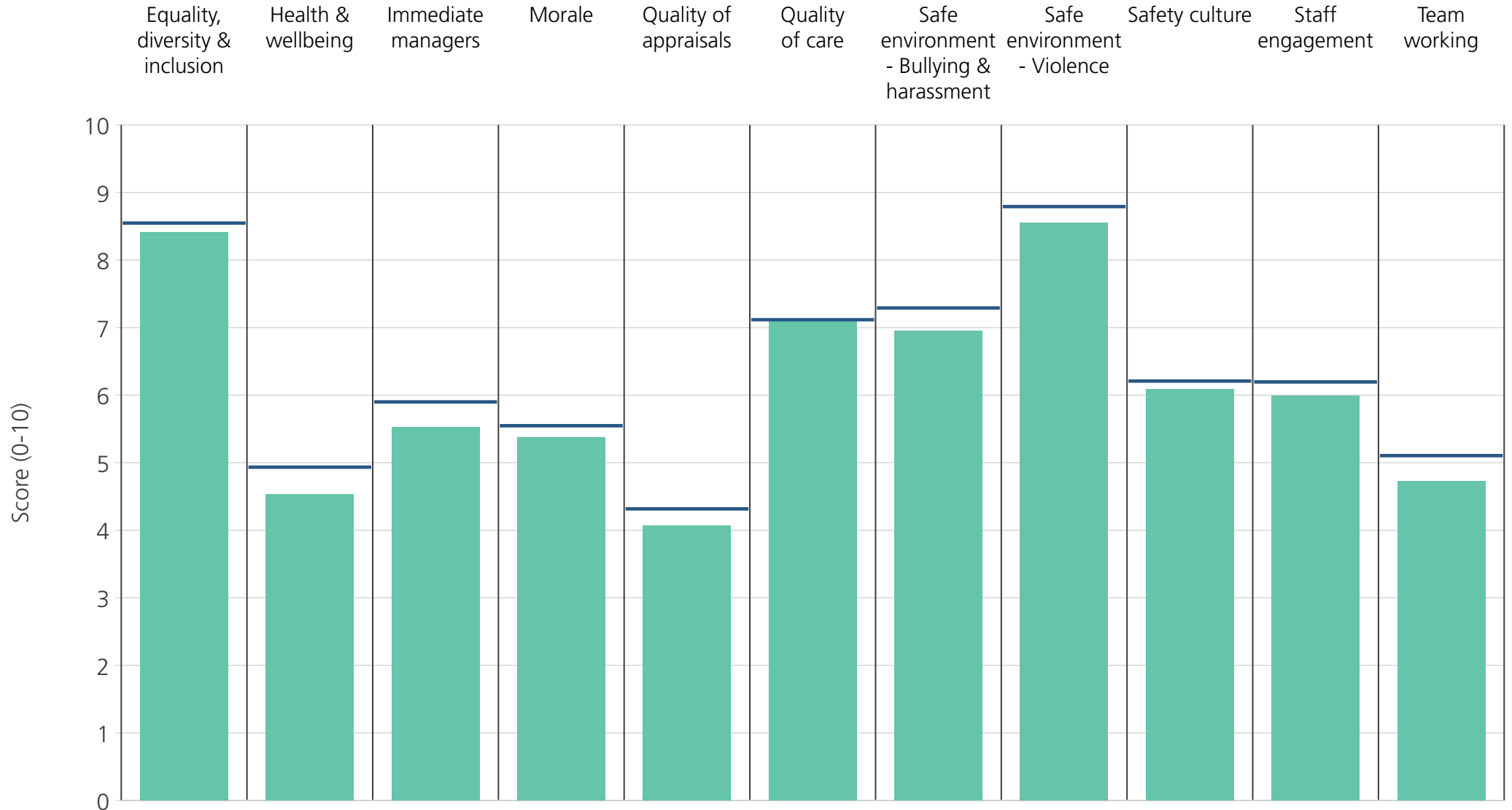
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



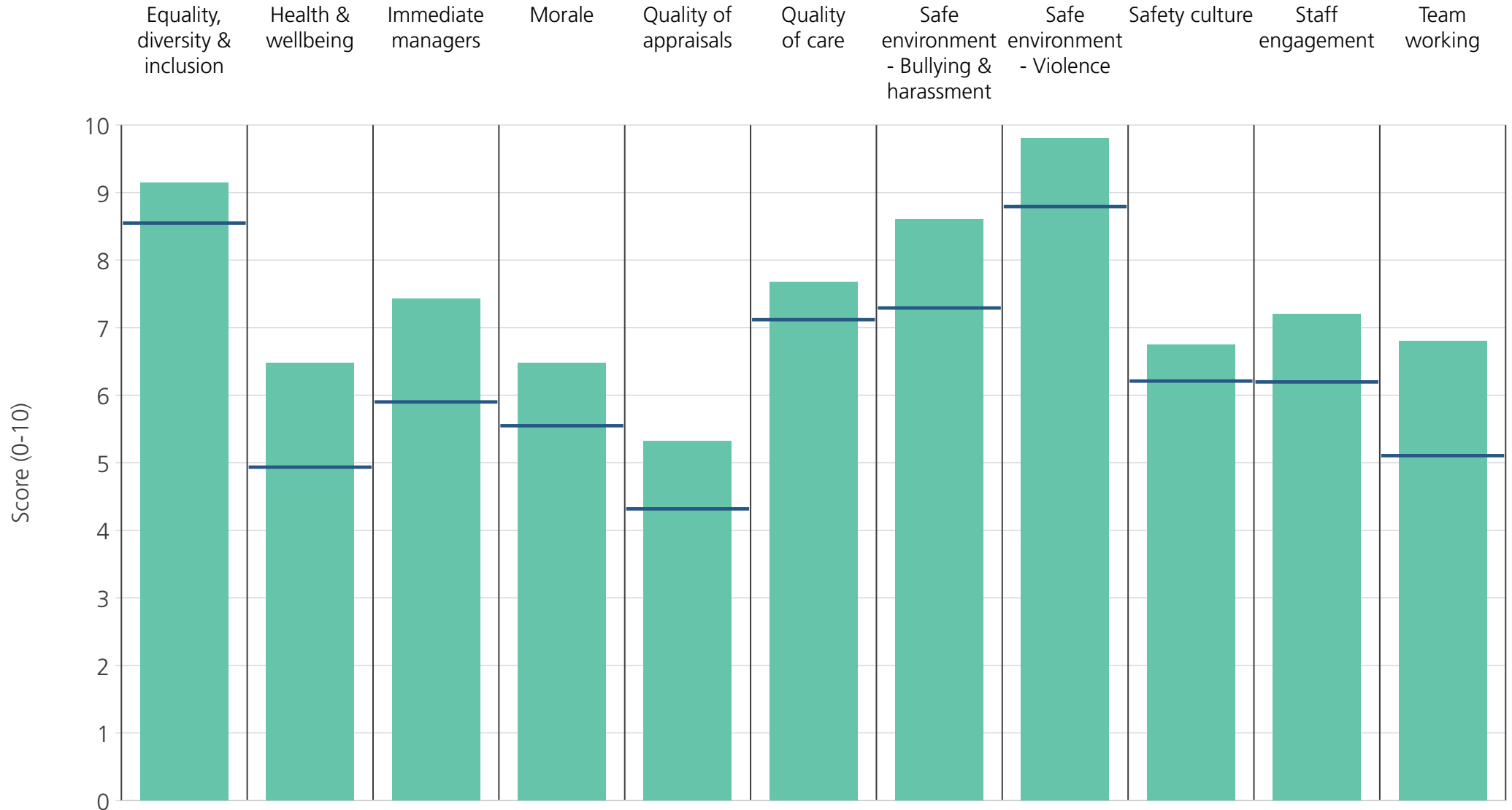
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

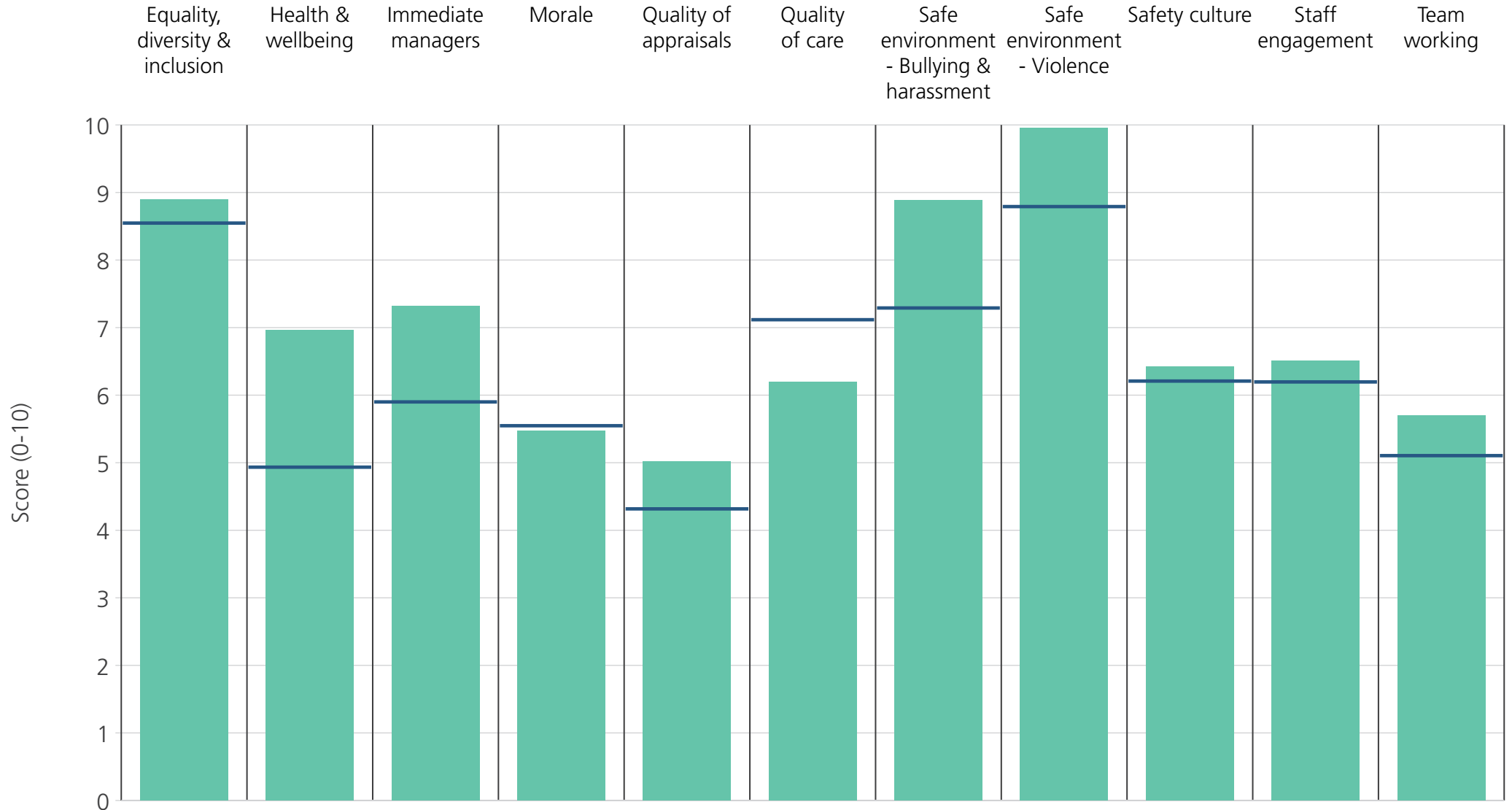
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2019 NHS Staff Survey Results



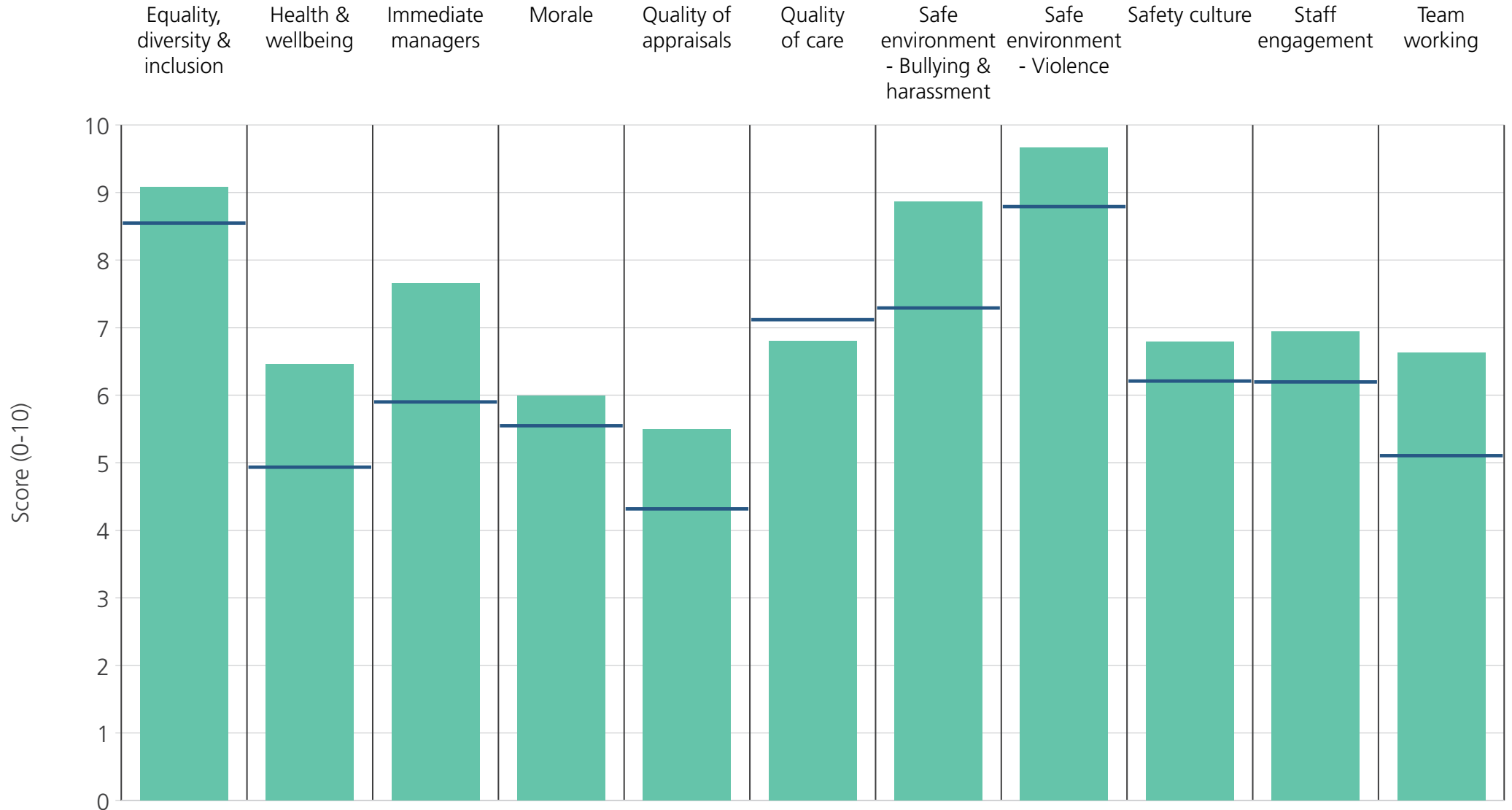
<b>Directorate</b>	8.4	4.5	5.5	5.4	4.1	7.1	6.9	8.5	6.1	6.0	4.7
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	1707	1718	1716	1678	1377	1678	1707	1704	1699	1749	1713



<b>Directorate</b>	9.1	6.5	7.4	6.5	5.3	7.7	8.6	9.8	6.7	7.2	6.8
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	237	238	239	234	190	137	232	234	236	238	233

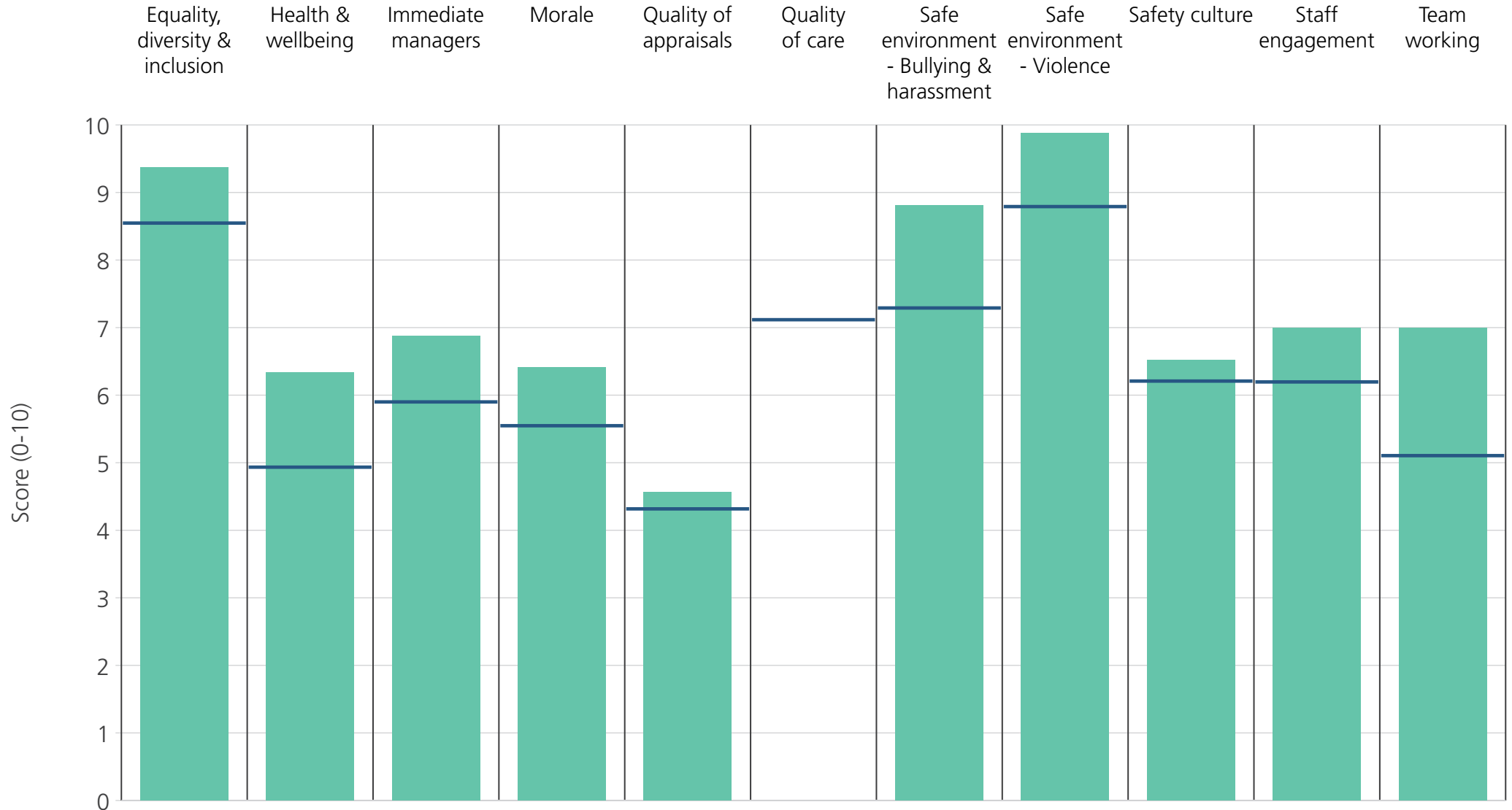


<b>Directorate</b>	8.9	7.0	7.3	5.5	5.0	6.2	8.9	10.0	6.4	6.5	5.7
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	75	75	75	75	61	41	75	75	74	75	75

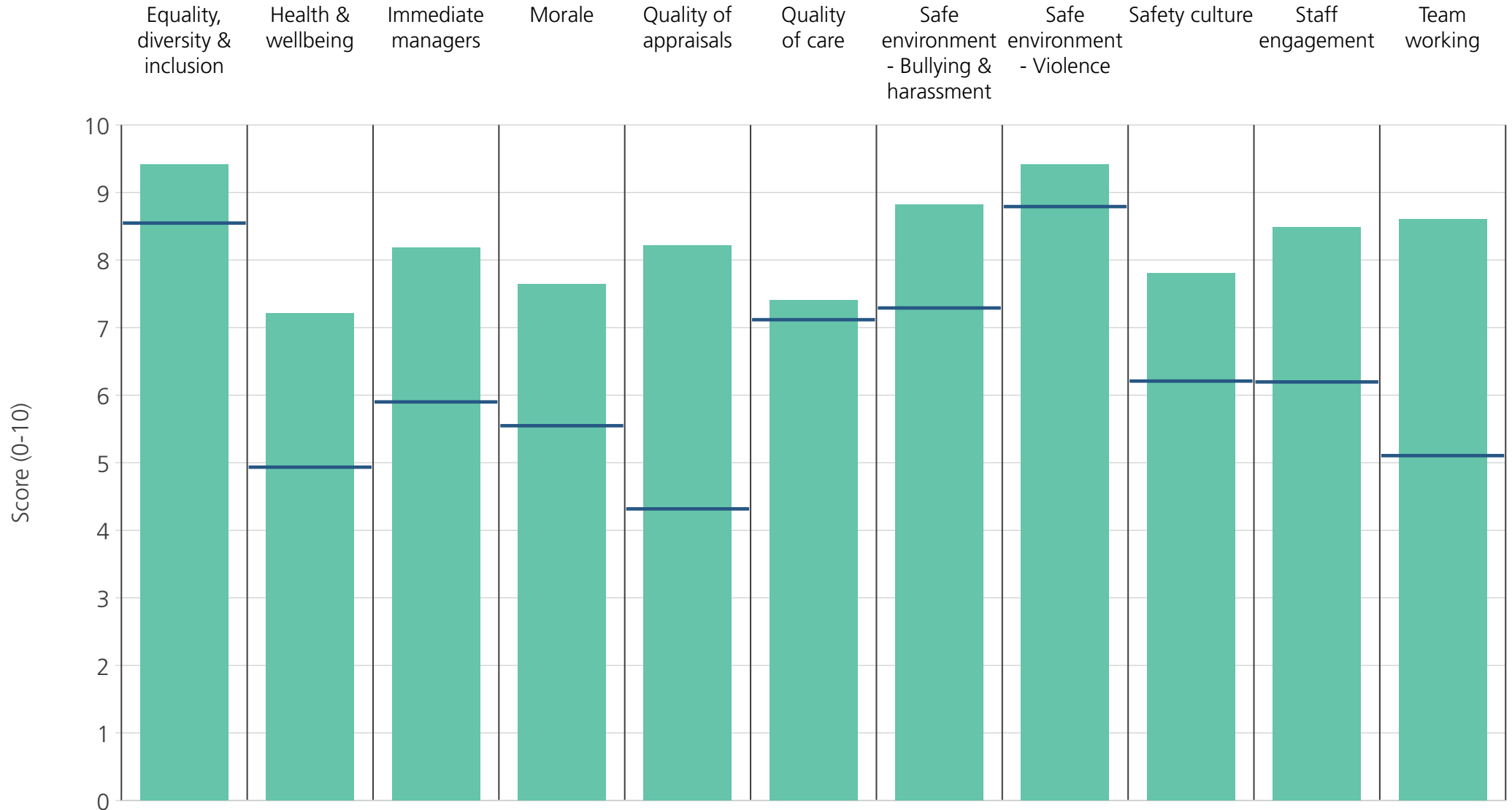


Directorate	9.1	6.5	7.7	6.0	5.5	6.8	8.9	9.7	6.8	6.9	6.6
Your org	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
Responses	60	60	60	59	43	37	60	60	59	60	60





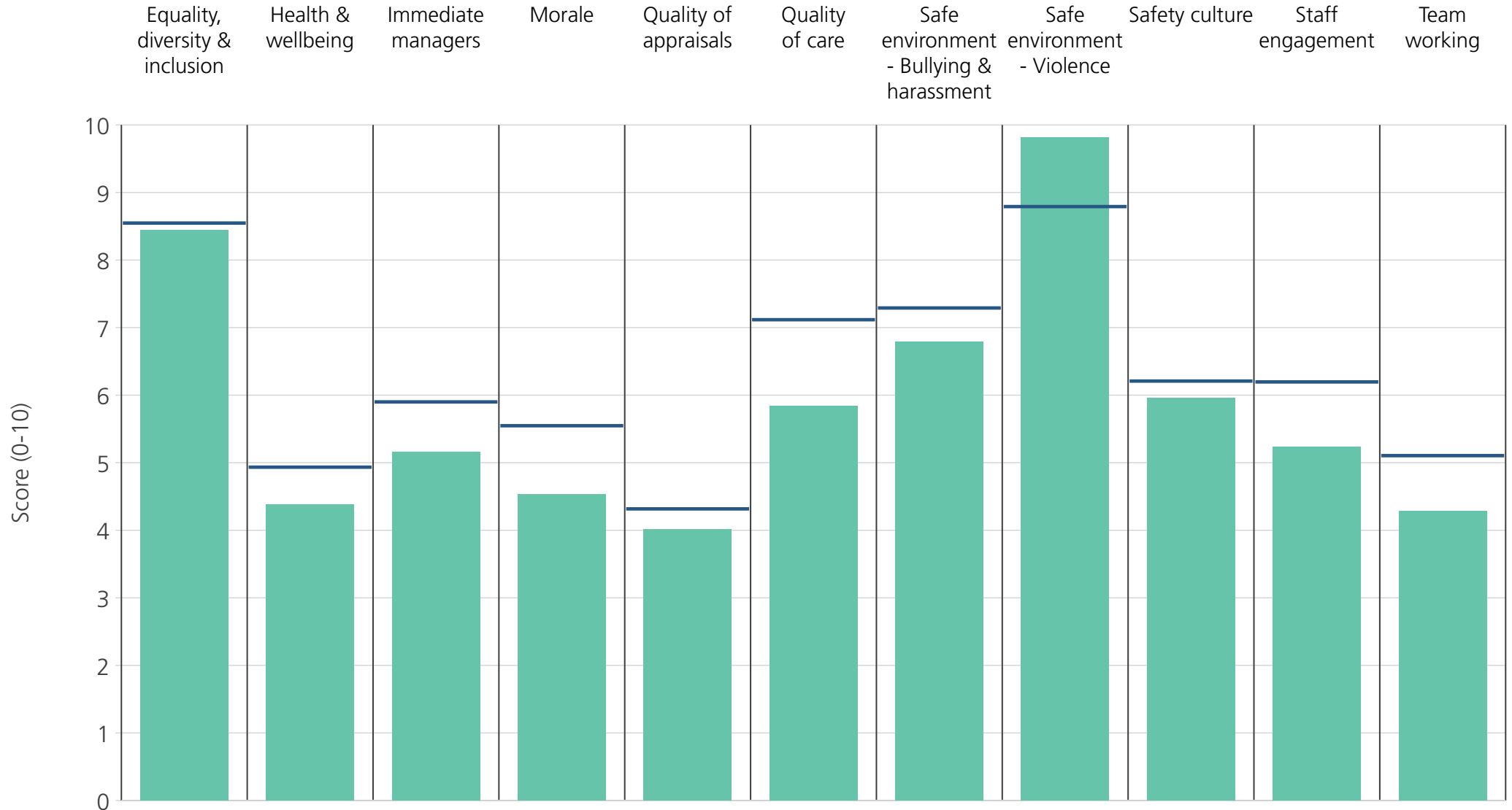
<b>Directorate</b>	9.4	6.3	6.9	6.4	4.6	7.1	8.8	9.9	6.5	7.0	7.0
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	28	28	28	28	26	8	28	28	28	28	27



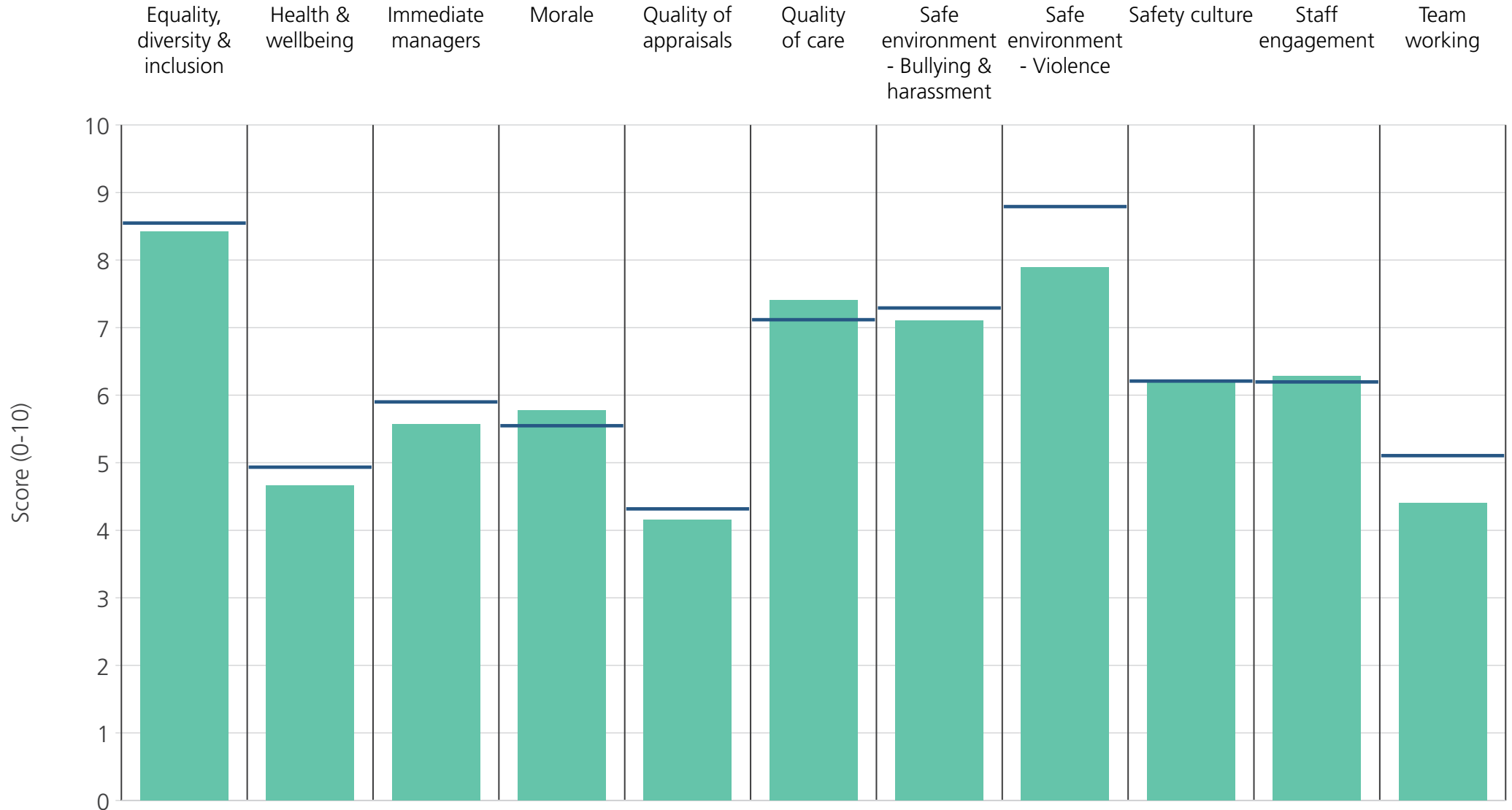
<b>Directorate</b>	9.4	7.2	8.2	7.6	8.2	7.4	8.8	9.4	7.8	8.5	8.6
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	17	17	17	17	14	13	17	17	17	17	17

# Directorates 2

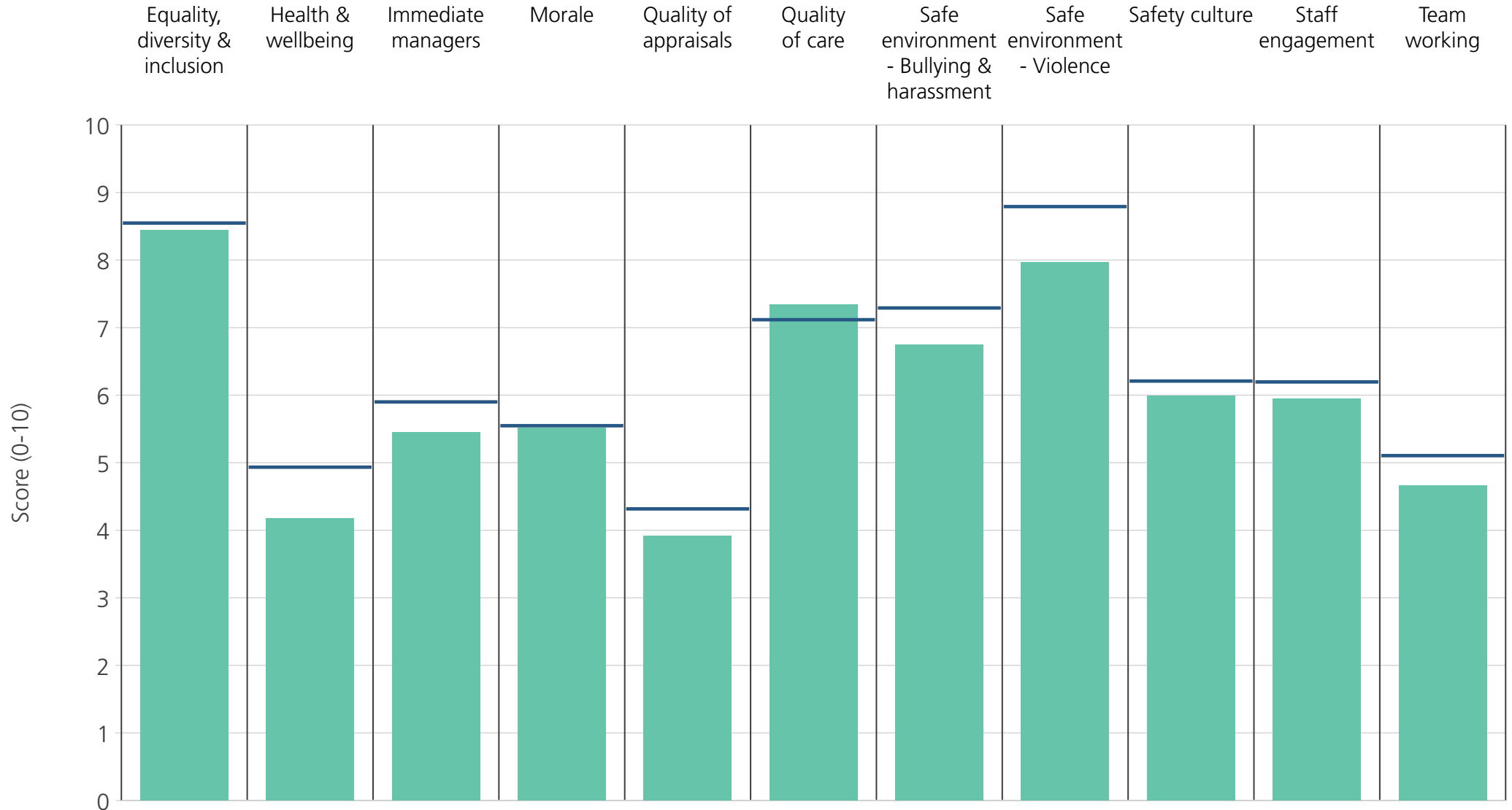
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2019 NHS Staff Survey Results



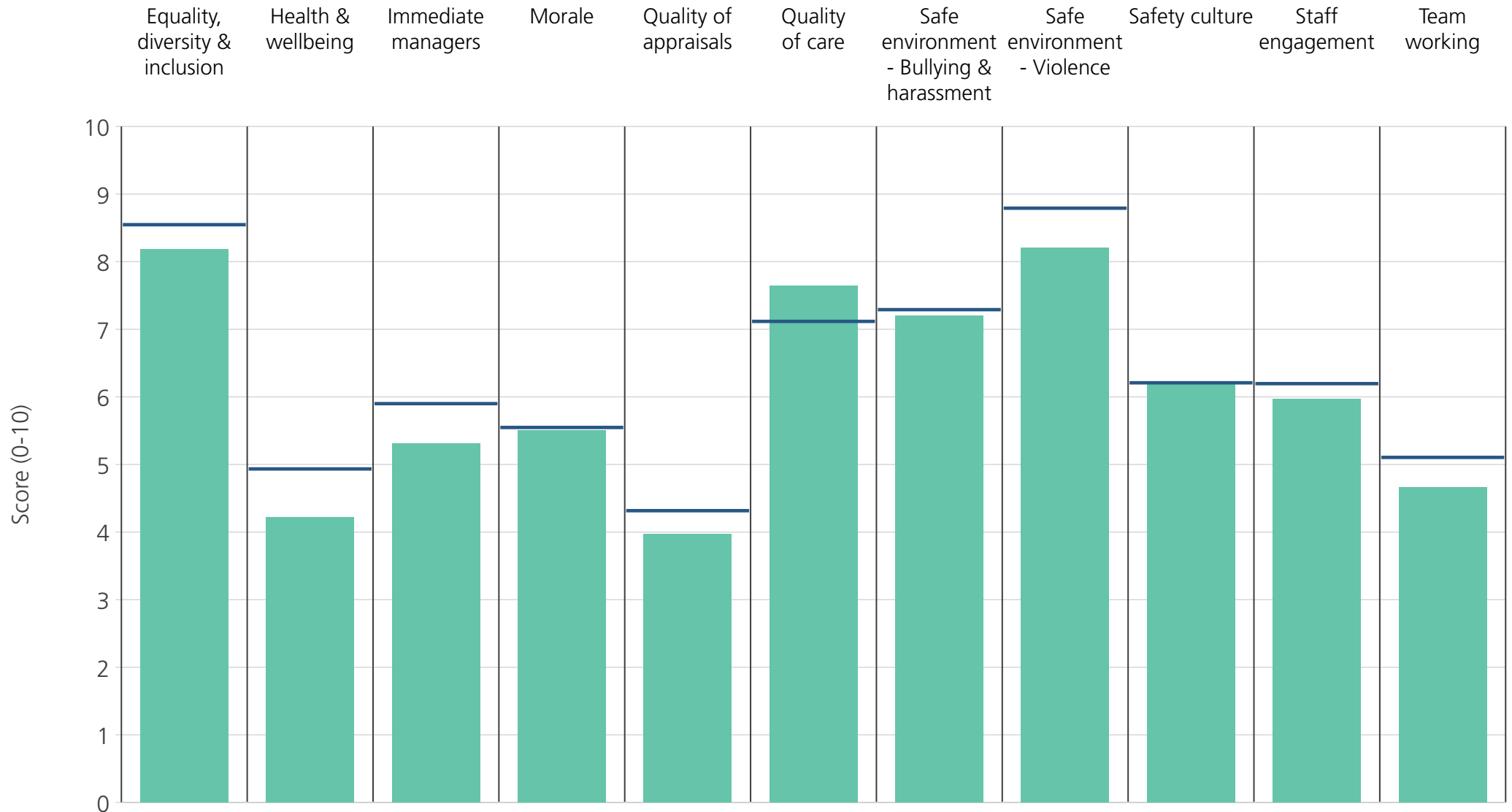
<b>Directorate</b>	8.4	4.4	5.2	4.5	4.0	5.8	6.8	9.8	6.0	5.2	4.3
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	252	252	252	247	174	243	251	251	249	258	250



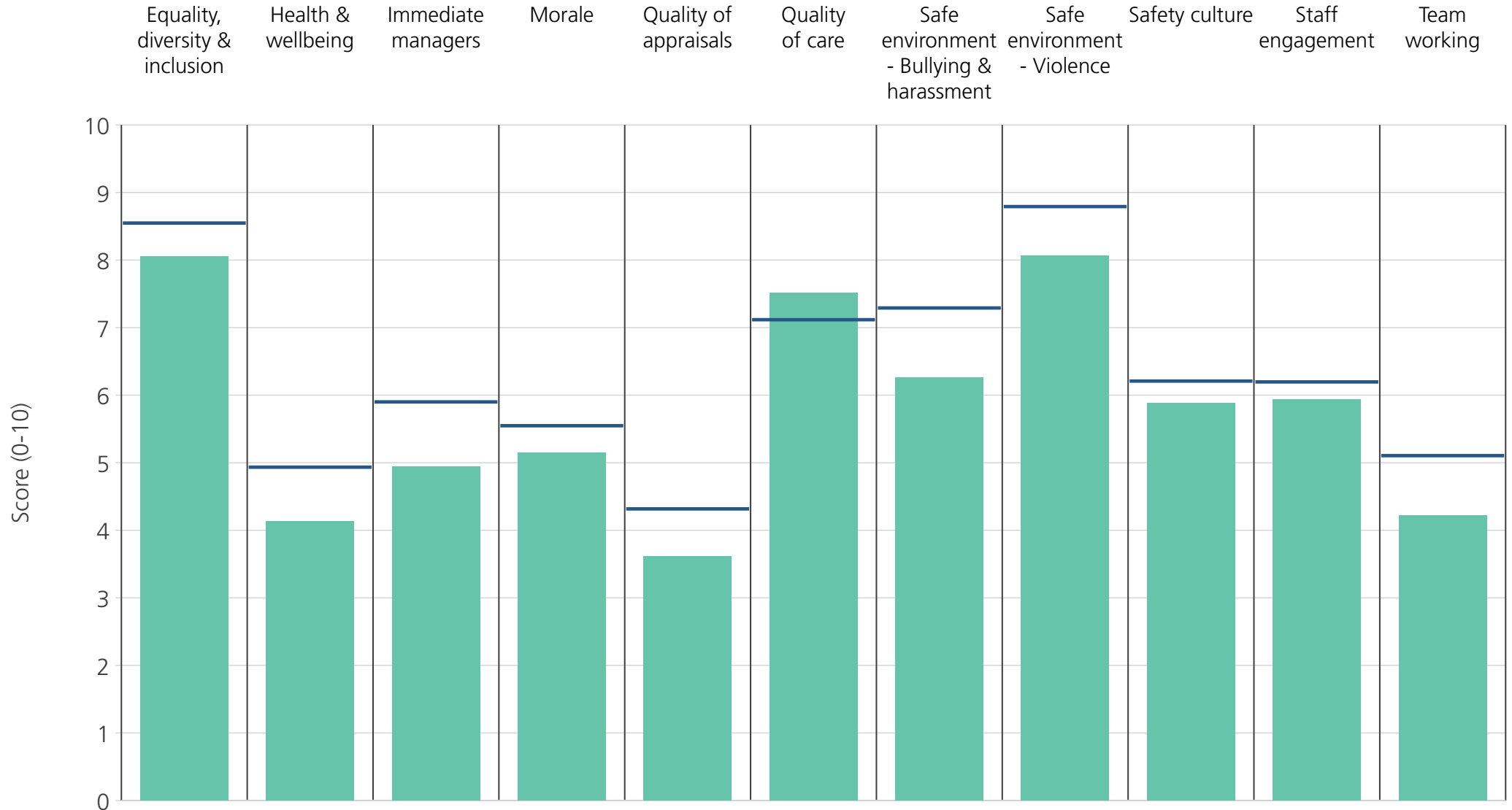
<b>Directorate</b>	8.4	4.7	5.6	5.8	4.2	7.4	7.1	7.9	6.2	6.3	4.4
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	191	191	189	187	138	190	191	191	189	192	191



<b>Directorate</b>	8.4	4.2	5.5	5.5	3.9	7.3	6.8	8.0	6.0	5.9	4.7
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	220	221	221	215	186	222	219	218	218	226	220

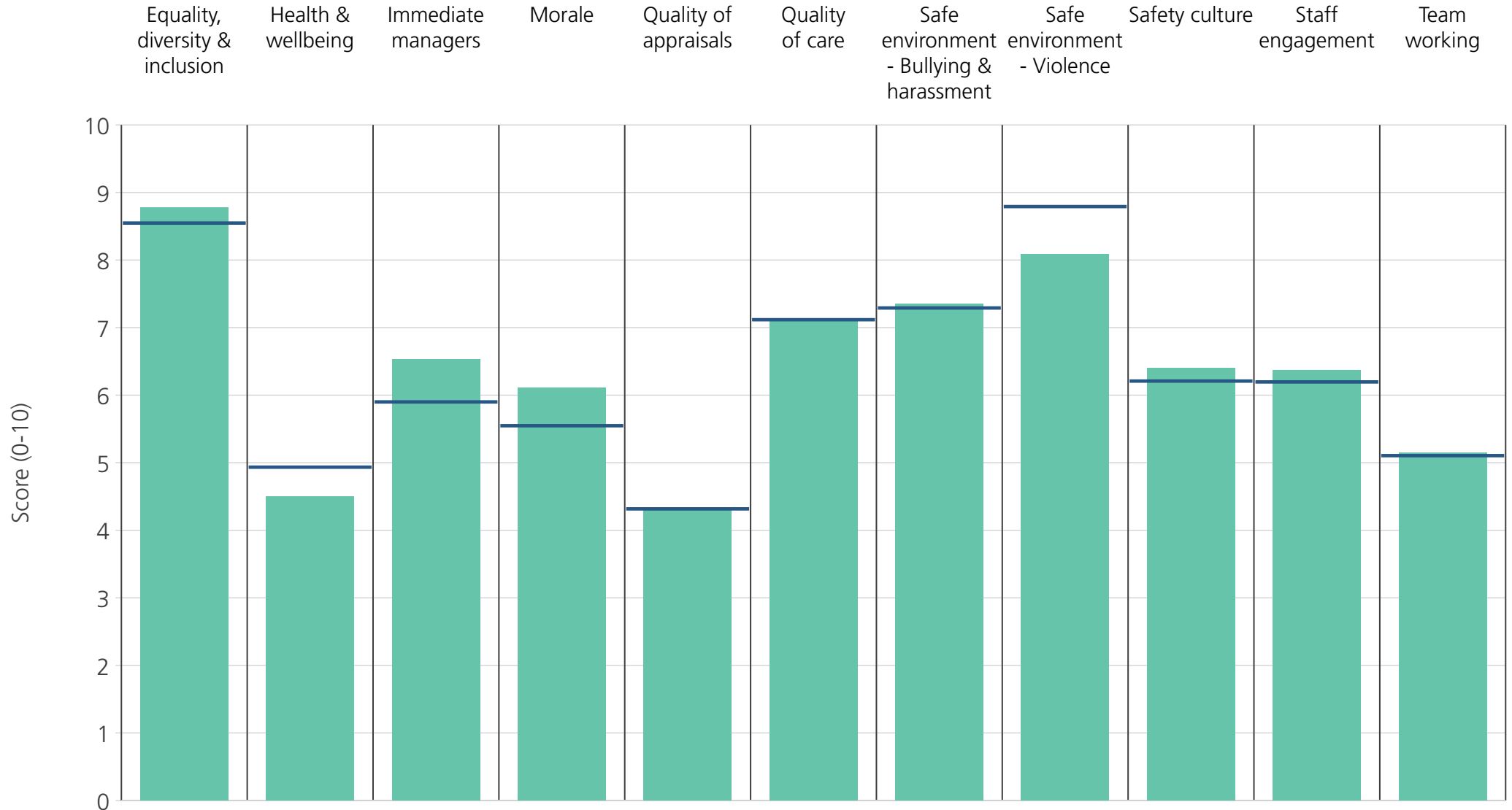


Directorate	8.2	4.2	5.3	5.5	4.0	7.6	7.2	8.2	6.2	6.0	4.7
Your org	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
Responses	145	147	147	142	110	144	144	145	144	151	149

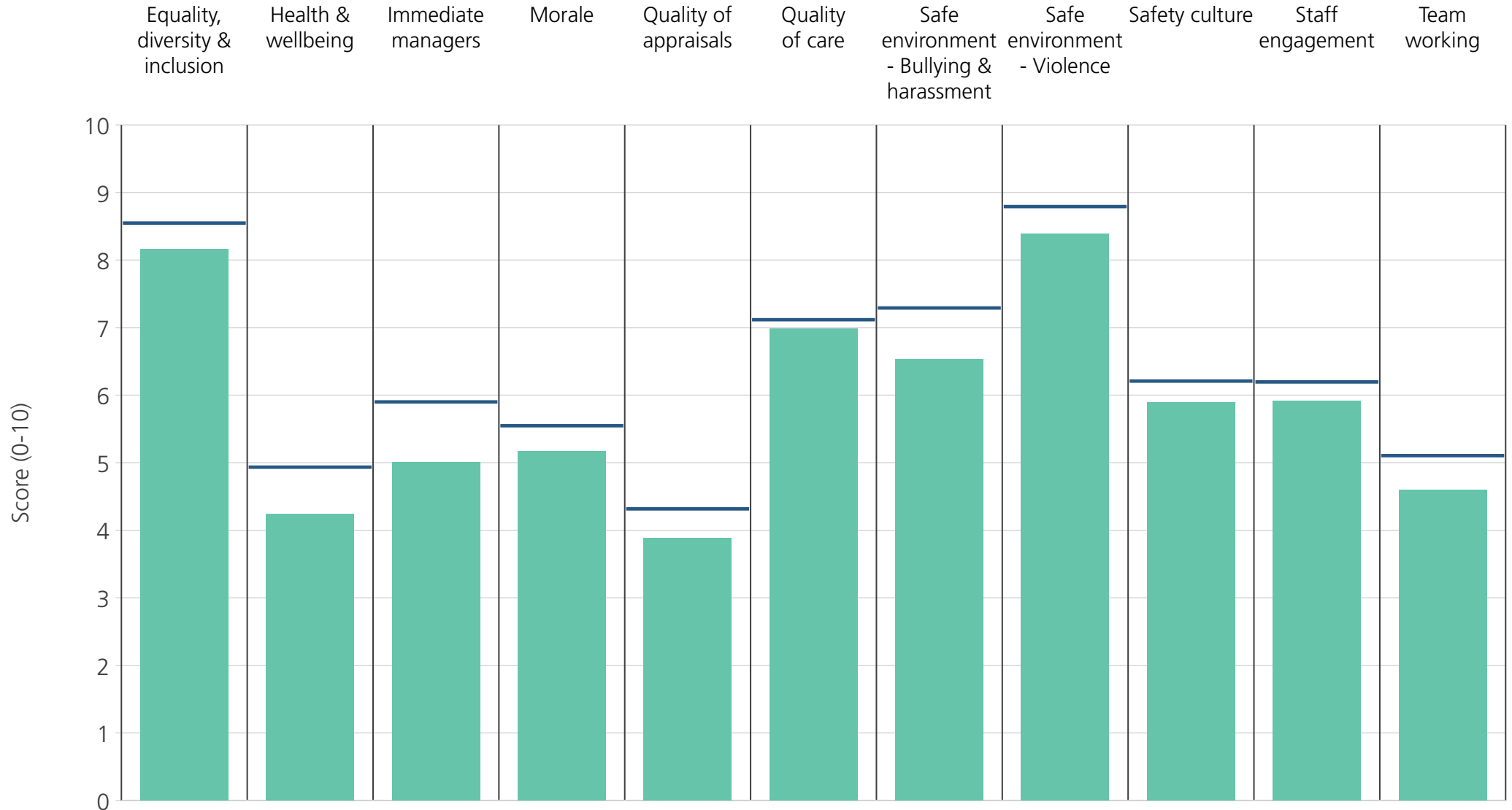


<b>Directorate</b>	8.1	4.1	4.9	5.1	3.6	7.5	6.3	8.1	5.9	5.9	4.2
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	190	193	193	189	158	191	190	190	191	194	190

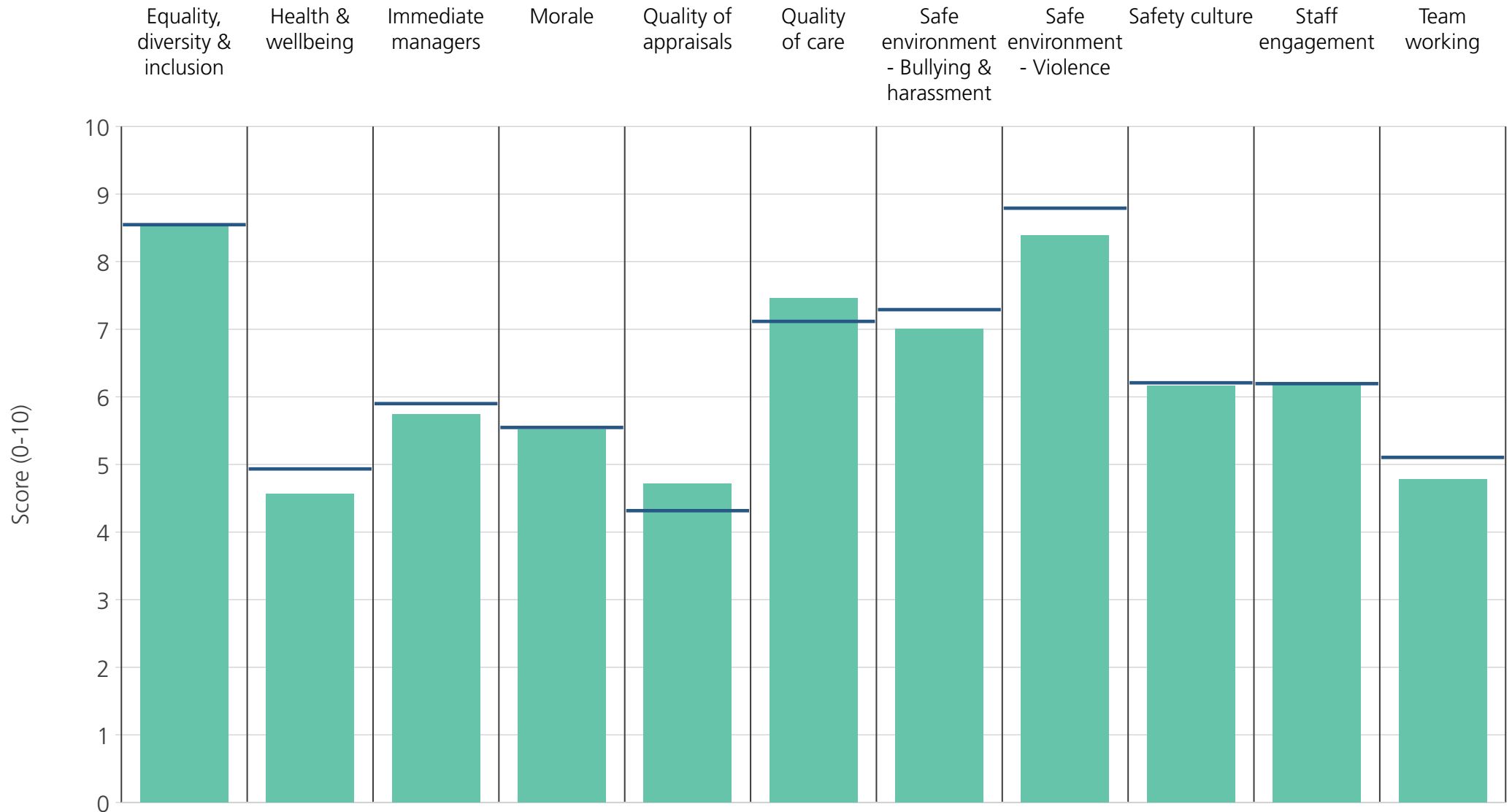




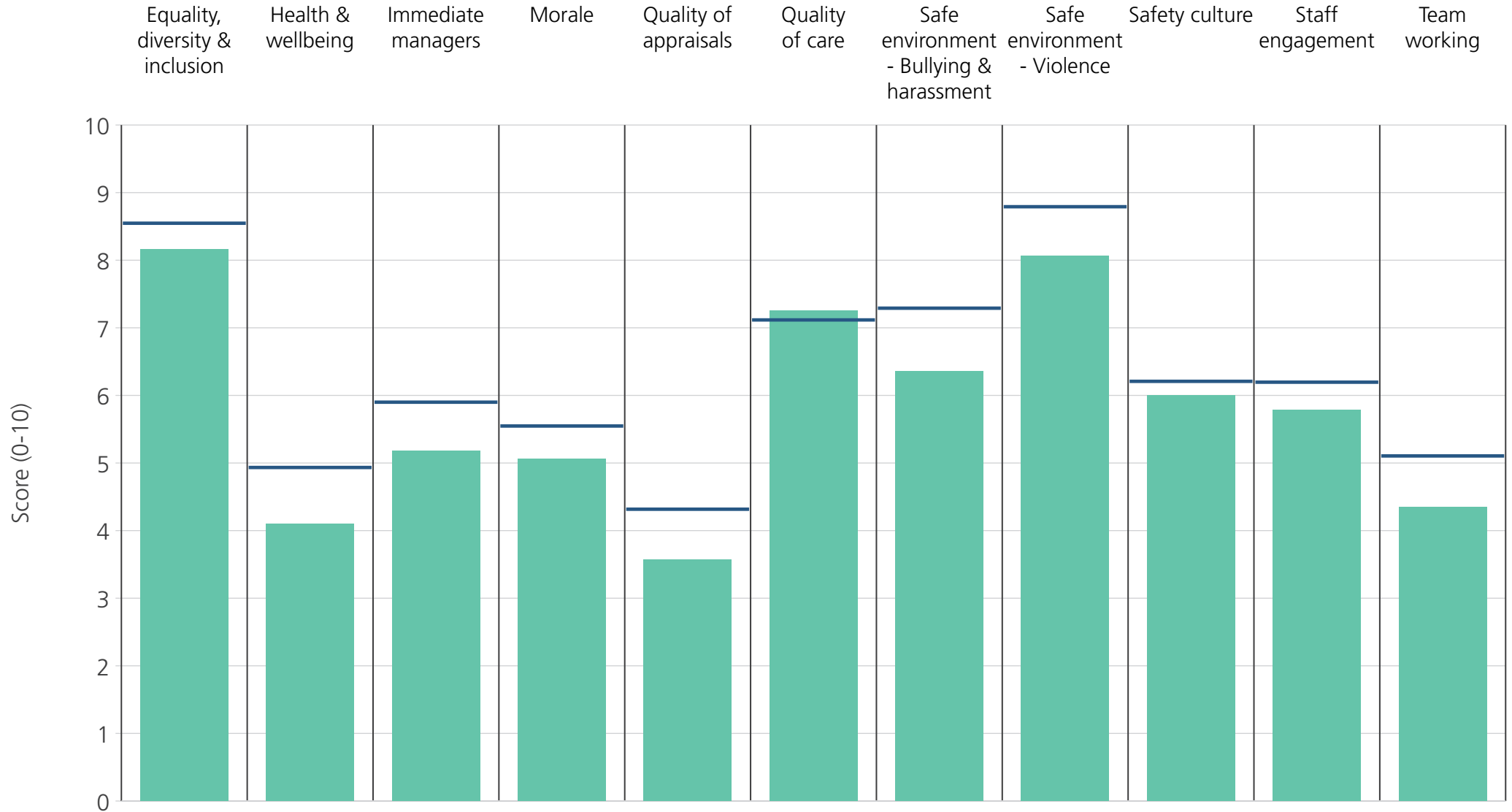
<b>Directorate</b>	8.8	4.5	6.5	6.1	4.3	7.1	7.4	8.1	6.4	6.4	5.2
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	97	98	98	96	88	99	97	96	97	101	99



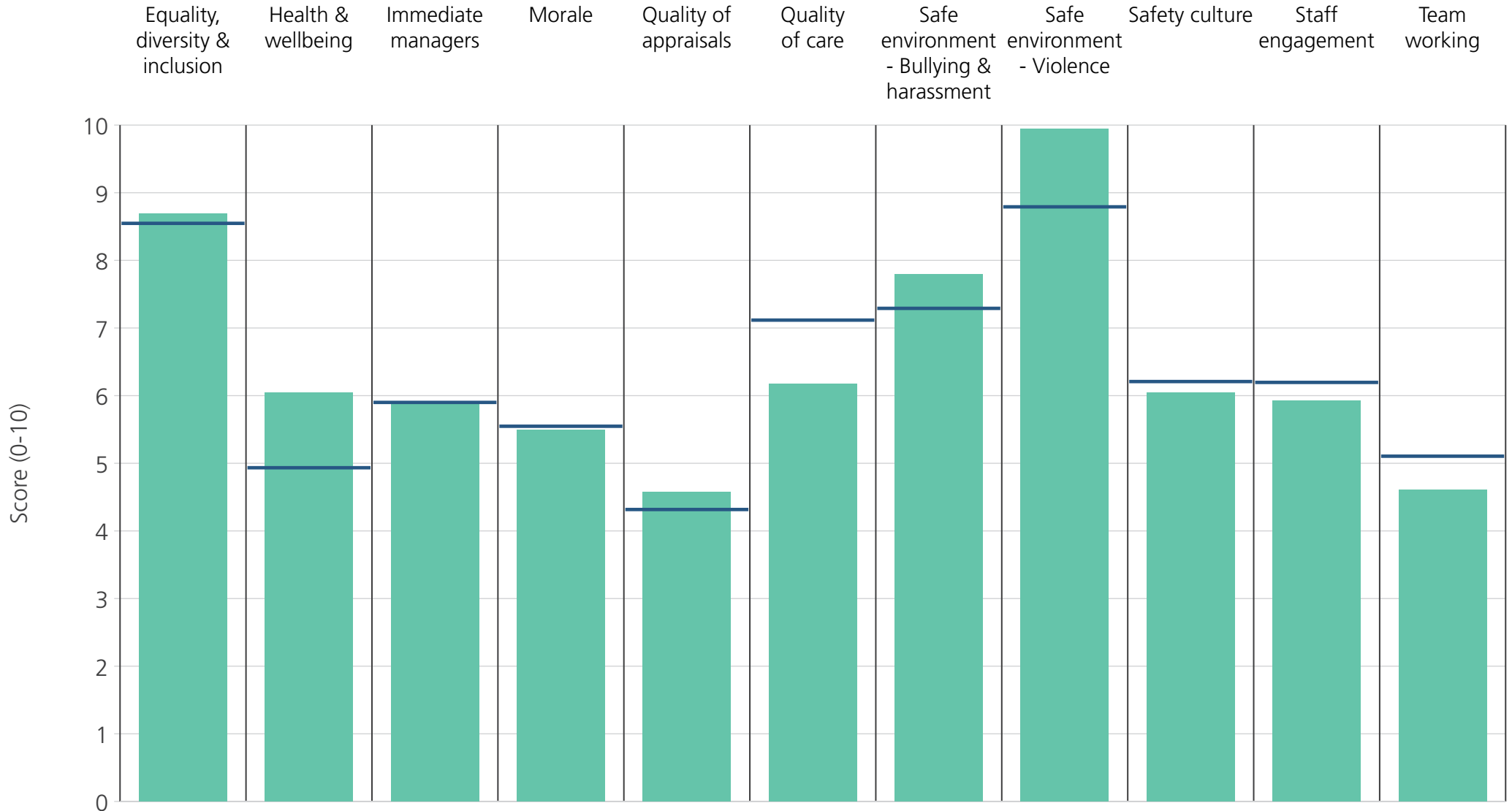
<b>Directorate</b>	8.2	4.2	5.0	5.2	3.9	7.0	6.5	8.4	5.9	5.9	4.6
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	130	130	129	123	111	129	130	130	128	132	129



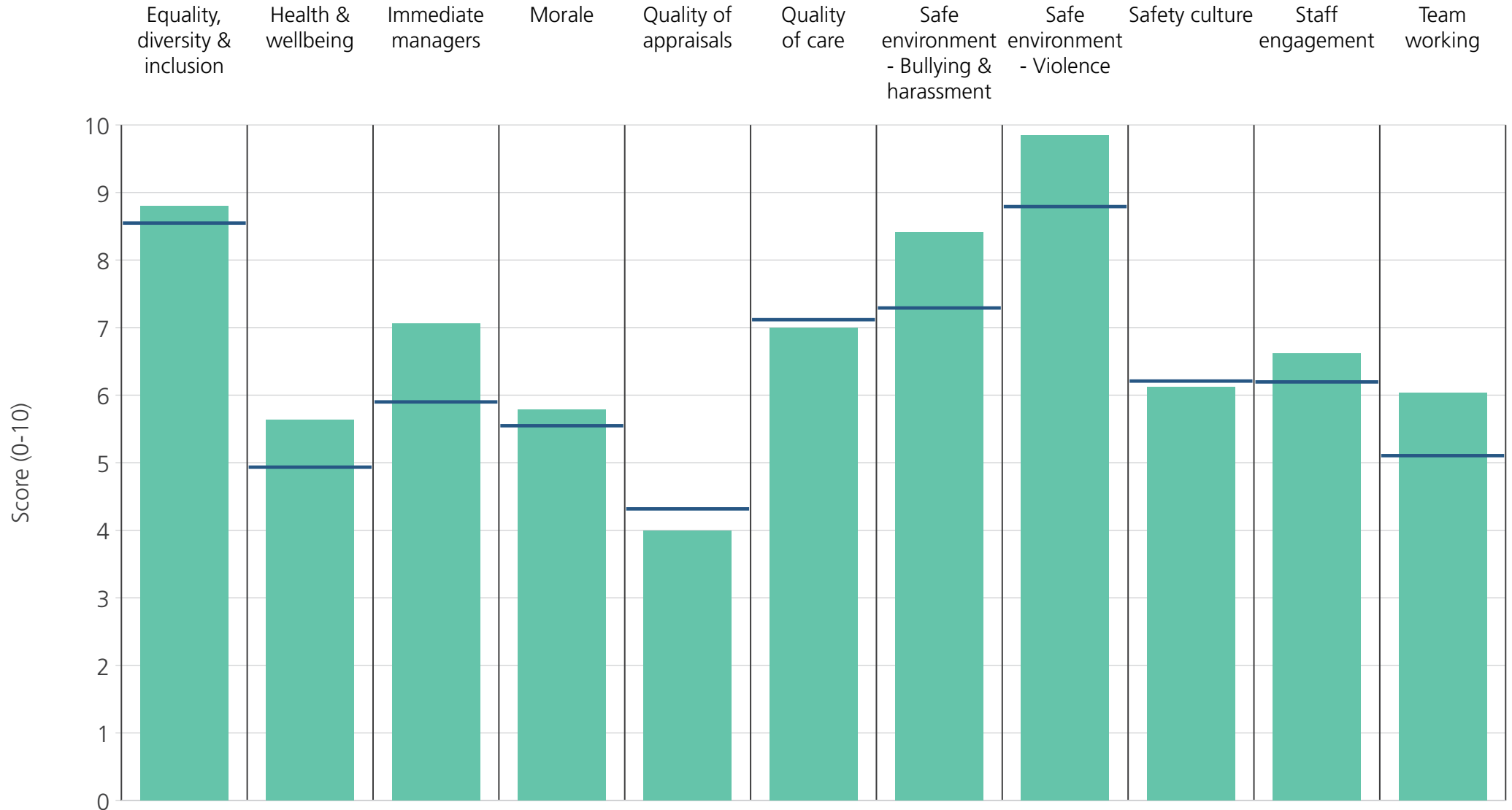
<b>Directorate</b>	8.6	4.6	5.7	5.5	4.7	7.5	7.0	8.4	6.2	6.2	4.8
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	147	149	149	146	122	148	148	148	147	152	151



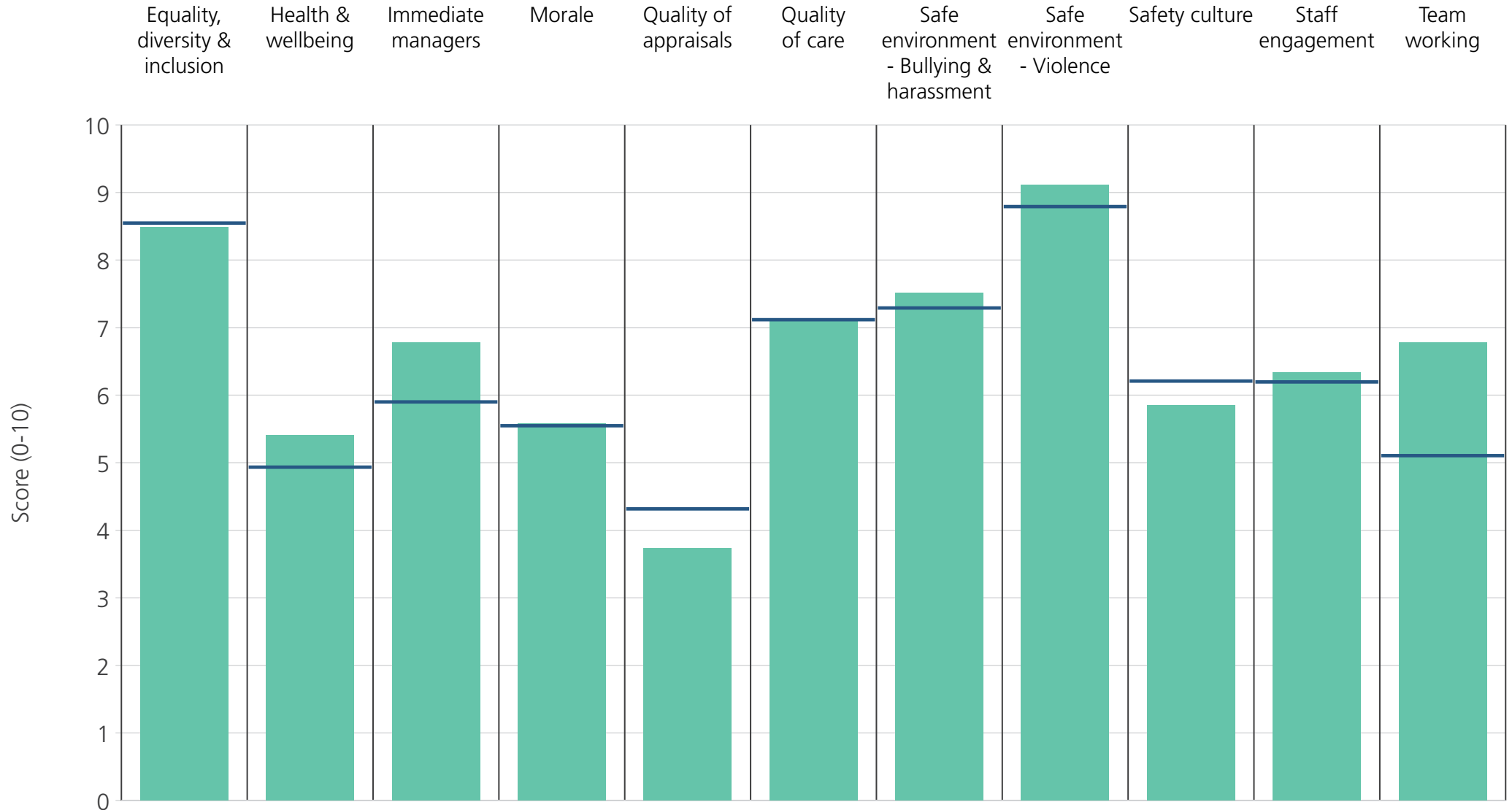
<b>Directorate</b>	8.2	4.1	5.2	5.1	3.6	7.3	6.4	8.1	6.0	5.8	4.3
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	126	127	127	125	113	126	127	126	126	131	126



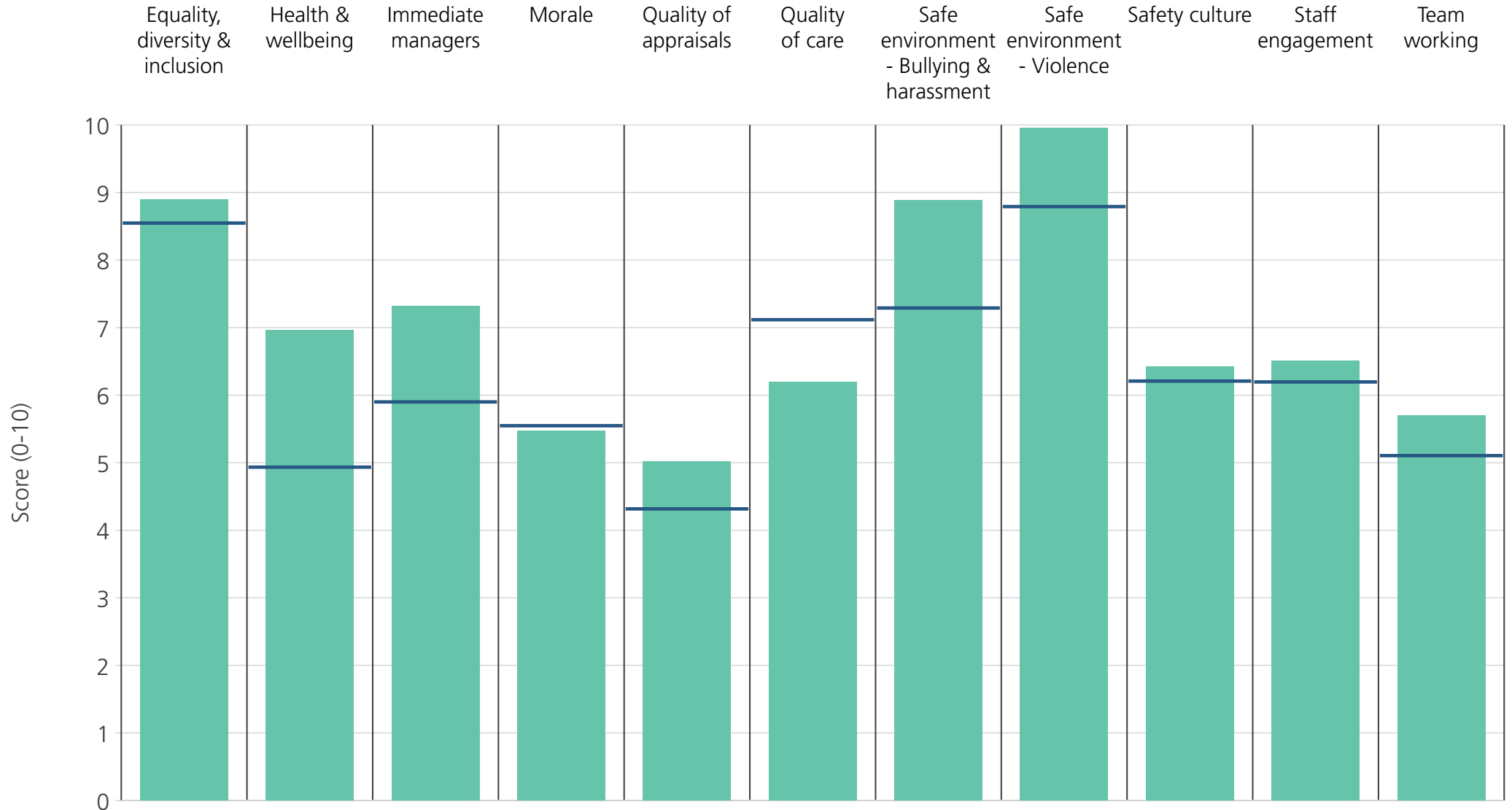
<b>Directorate</b>	8.7	6.0	5.9	5.5	4.6	6.2	7.8	9.9	6.0	5.9	4.6
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	61	61	62	60	44	56	62	61	62	63	61



<b>Directorate</b>	8.8	5.6	7.1	5.8	4.0	7.0	8.4	9.8	6.1	6.6	6.0
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	108	109	110	105	89	47	103	106	107	109	107

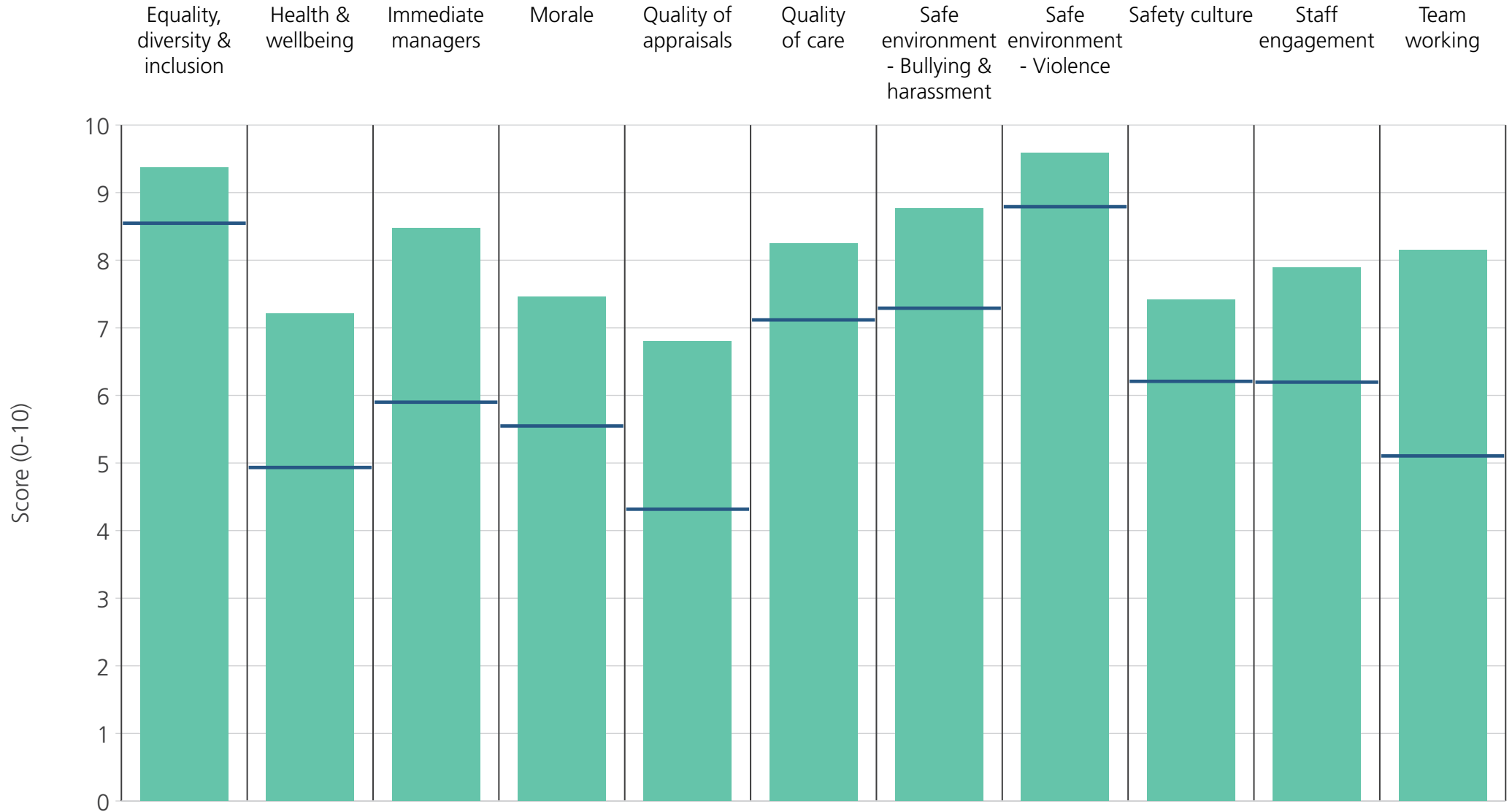


<b>Directorate</b>	8.5	5.4	6.8	5.6	3.7	7.1	7.5	9.1	5.8	6.3	6.8
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	83	84	84	83	77	80	83	83	83	84	83

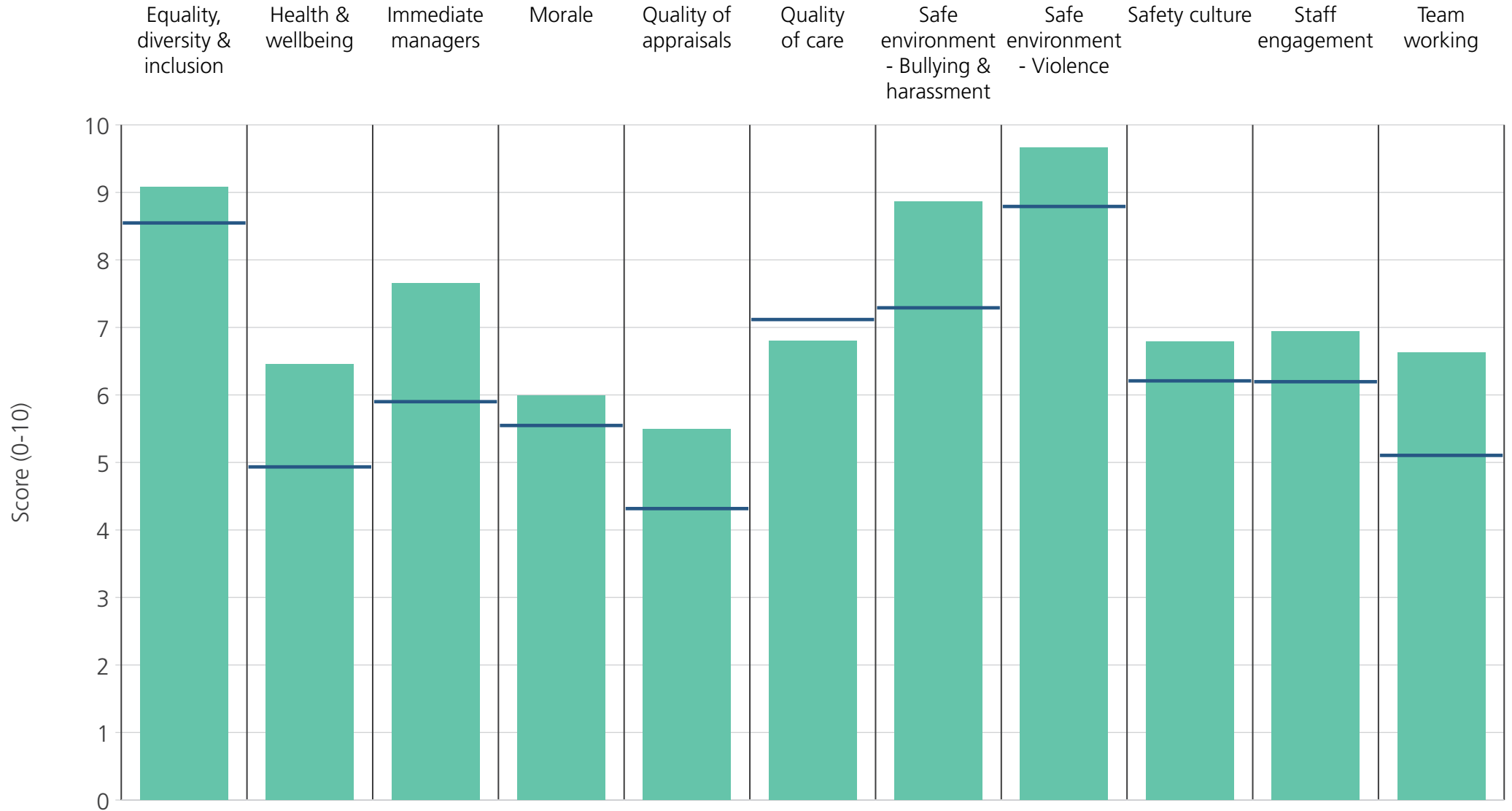


<b>Directorate</b>	8.9	7.0	7.3	5.5	5.0	6.2	8.9	10.0	6.4	6.5	5.7
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	75	75	75	75	61	41	75	75	74	75	75

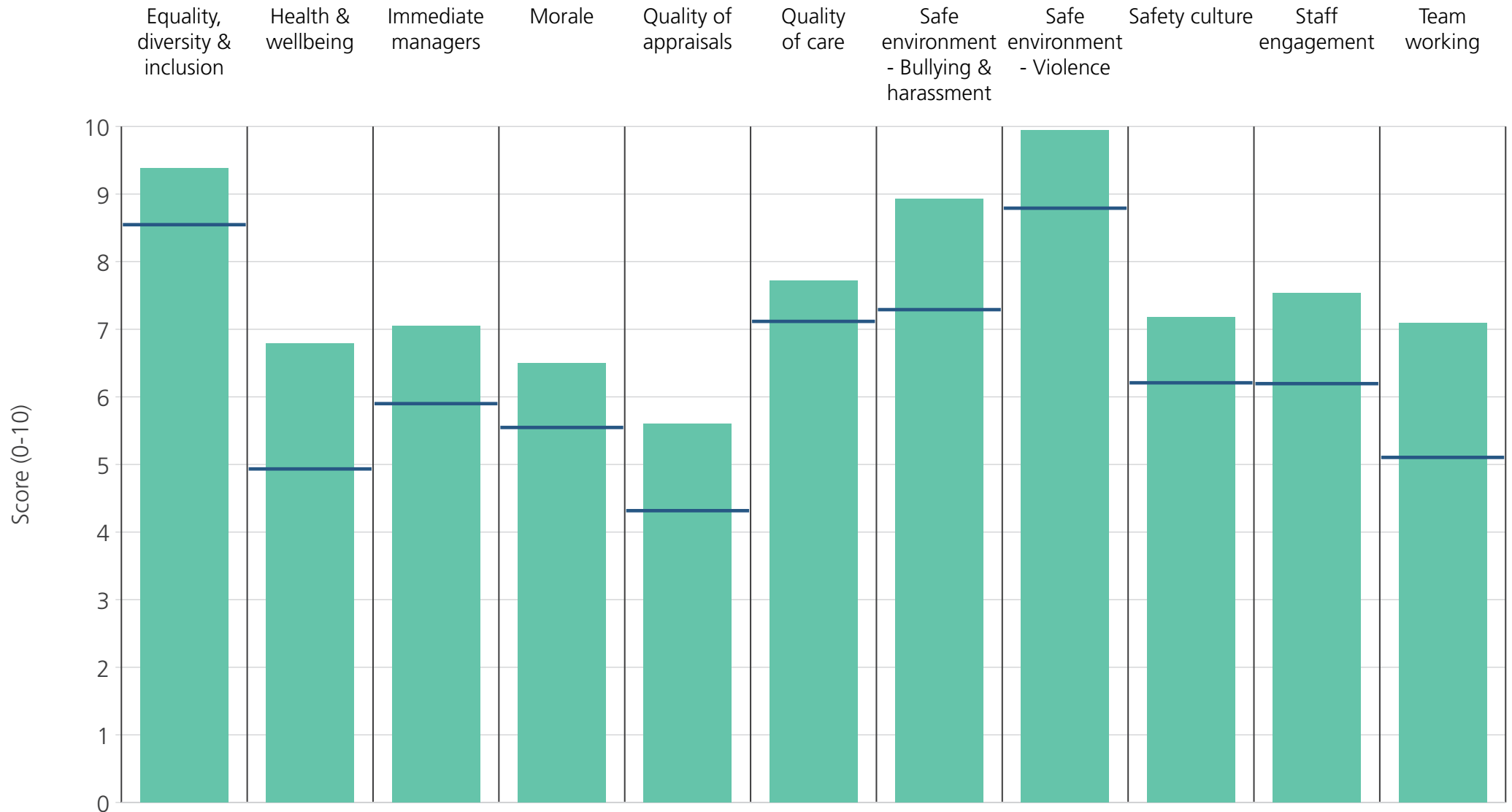




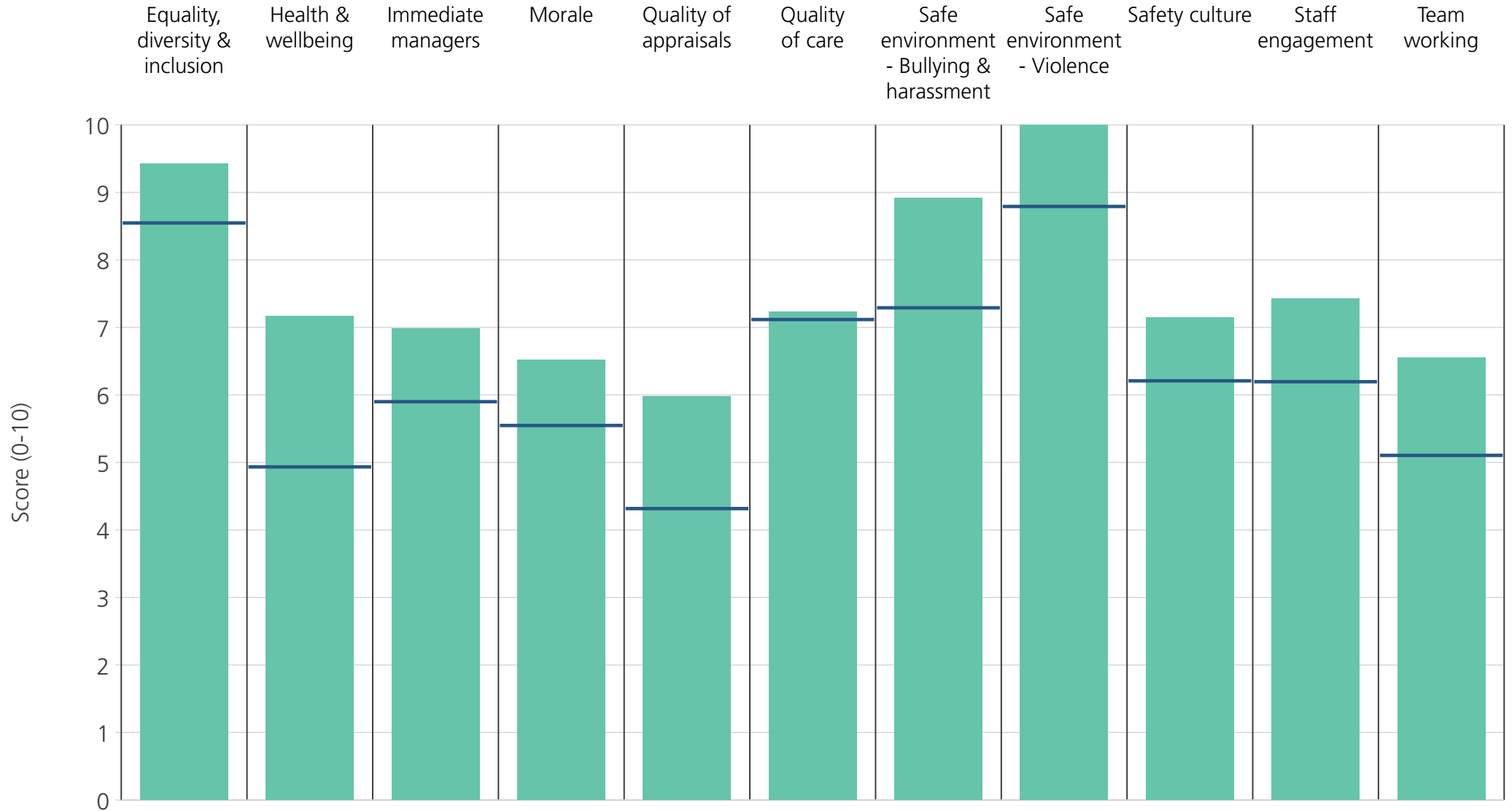
<b>Directorate</b>	9.4	7.2	8.5	7.5	6.8	8.2	8.8	9.6	7.4	7.9	8.2
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	73	73	73	73	68	61	73	73	73	73	71



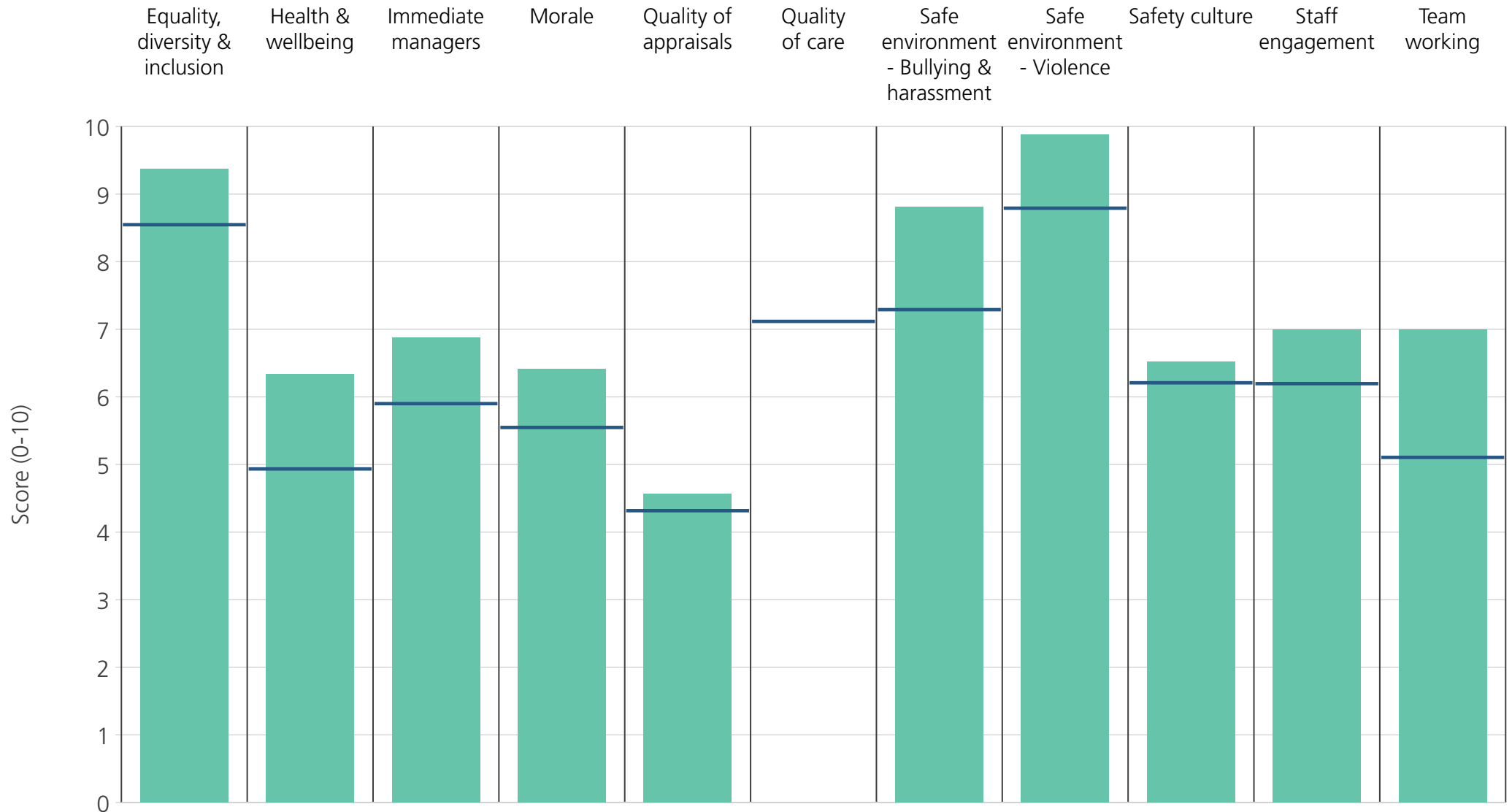
Directorate	9.1	6.5	7.7	6.0	5.5	6.8	8.9	9.7	6.8	6.9	6.6
Your org	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
Responses	60	60	60	59	43	37	60	60	59	60	60



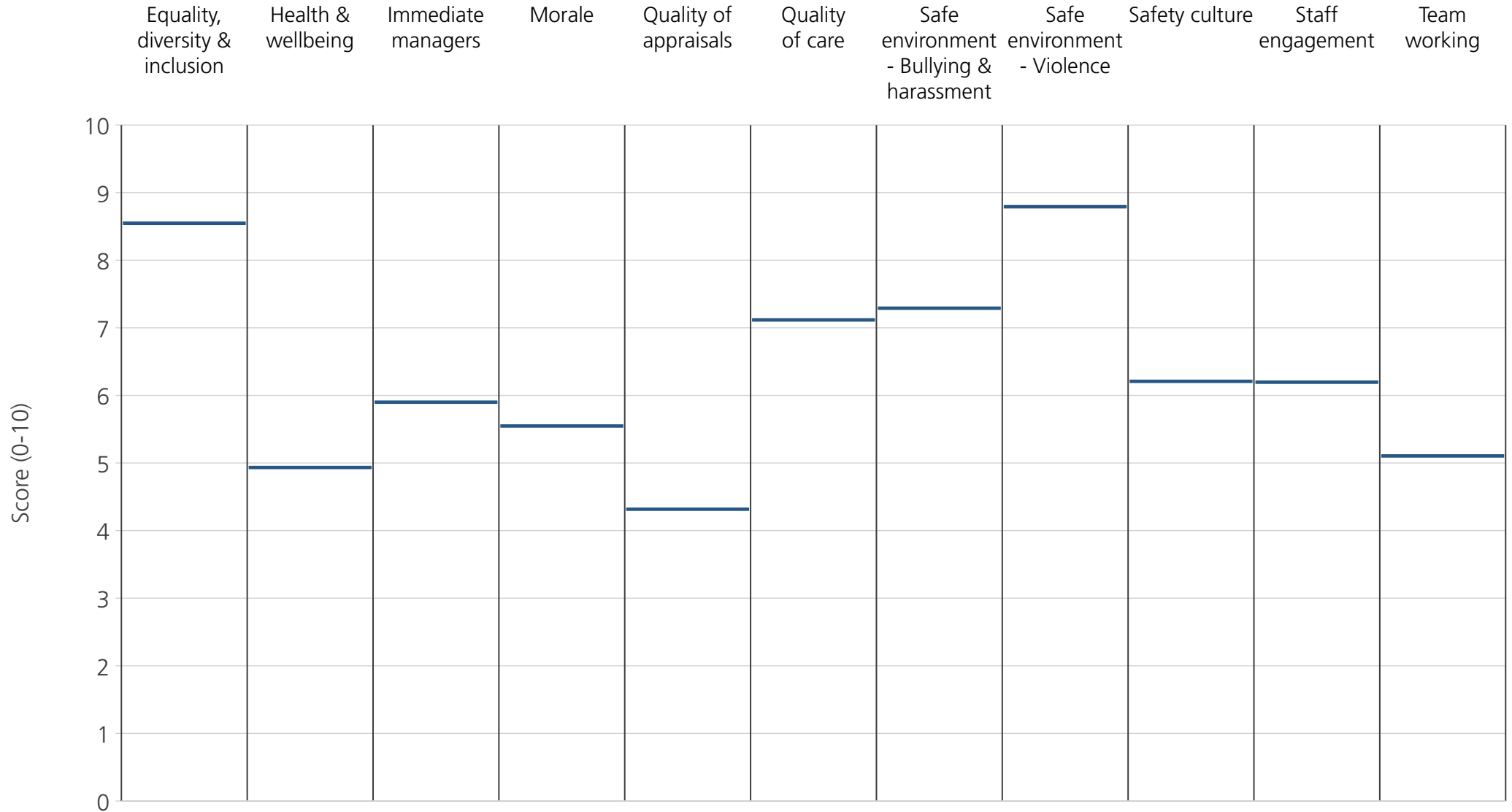
<b>Directorate</b>	9.4	6.8	7.0	6.5	5.6	7.7	8.9	9.9	7.2	7.5	7.1
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	65	65	65	65	56	50	65	65	65	65	64



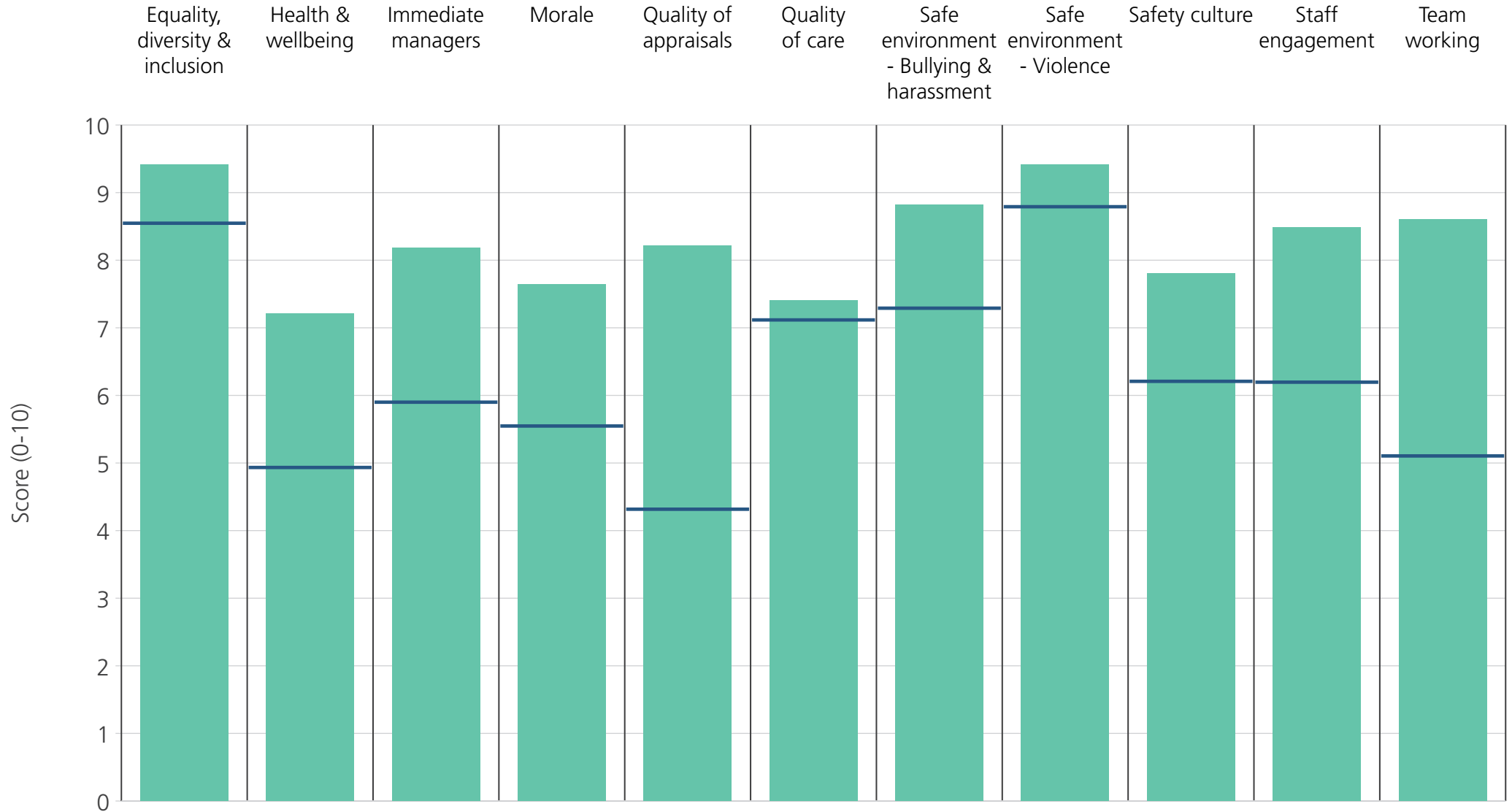
<b>Directorate</b>	9.4	7.2	7.0	6.5	6.0	7.2	8.9	10.0	7.1	7.4	6.5
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	46	46	46	46	28	19	46	45	46	46	46



<b>Directorate</b>	9.4	6.3	6.9	6.4	4.6	7.1	8.8	9.9	6.5	7.0	7.0
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	28	28	28	28	26	8	28	28	28	28	27



<b>Directorate</b>											
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	10	10	10	10	5	10	10	10	10	10	9



<b>Directorate</b>	9.4	7.2	8.2	7.6	8.2	7.4	8.8	9.4	7.8	8.5	8.6
<b>Your org</b>	8.5	4.9	5.9	5.5	4.3	7.1	7.3	8.8	6.2	6.2	5.1
<b>Responses</b>	17	17	17	17	14	13	17	17	17	17	17