

Birmingham Community Healthcare NHS Foundation Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Birmingham Community Healthcare NHS Foundation Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Birmingham Community Healthcare NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

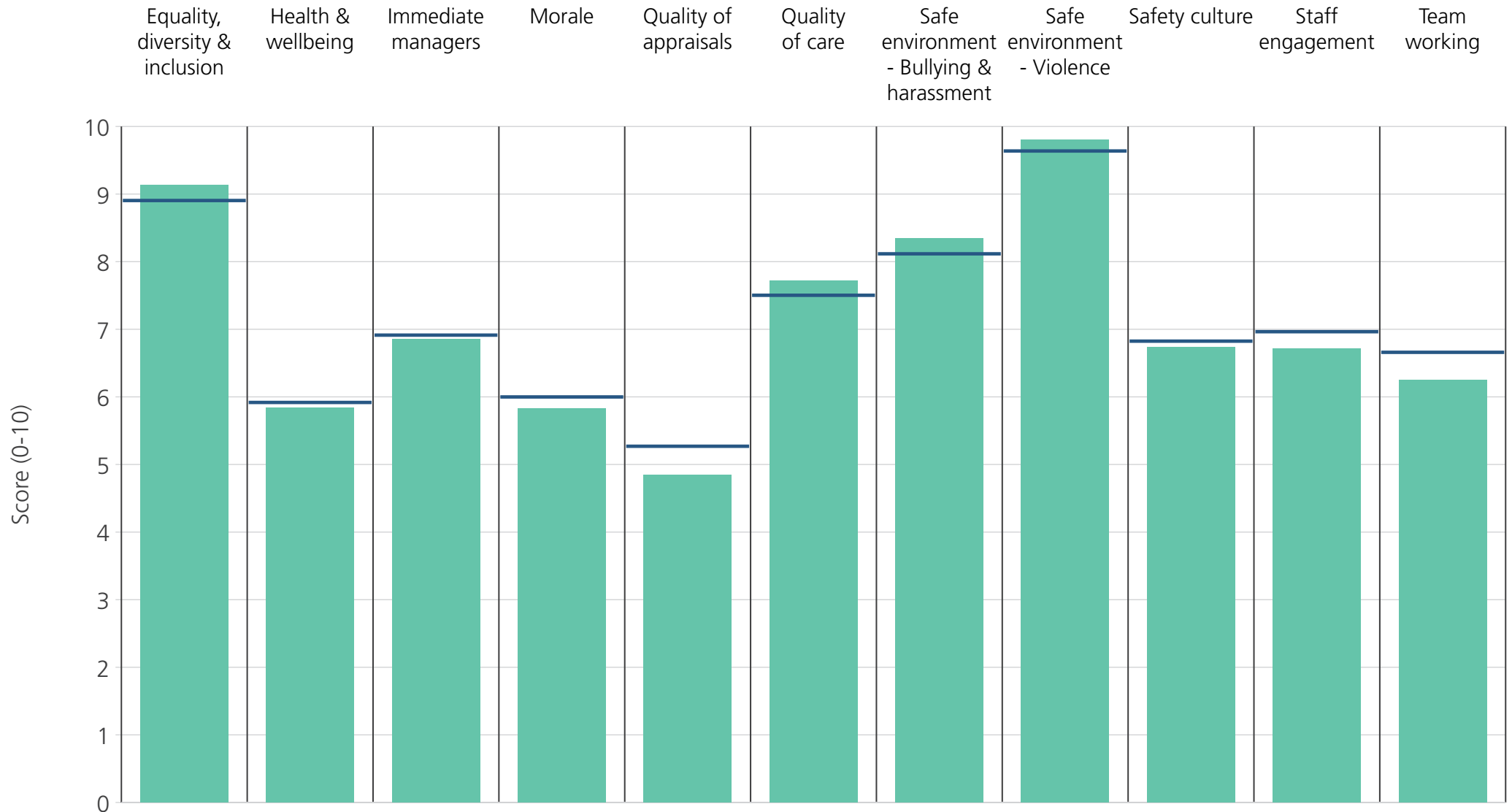
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



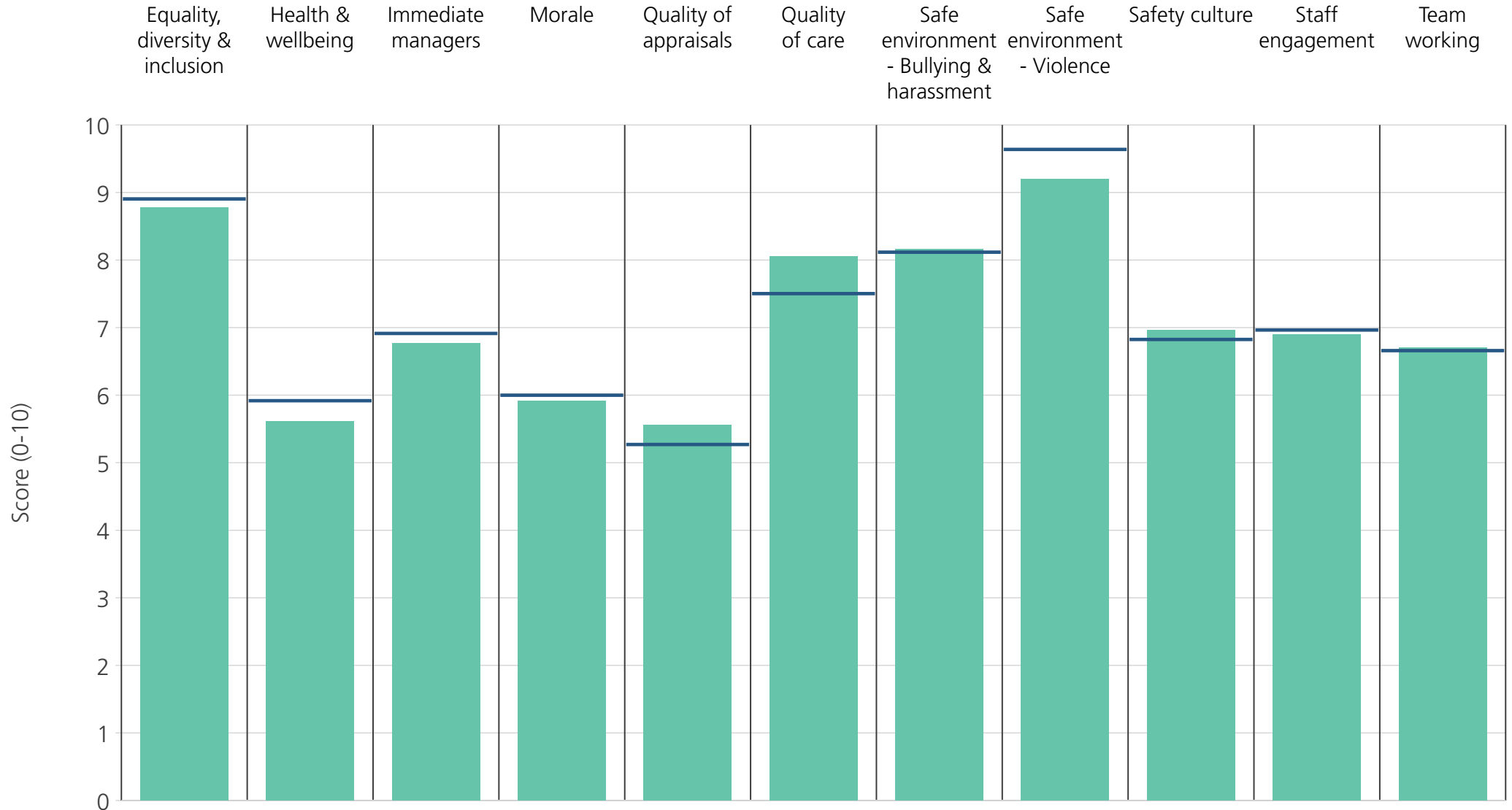
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

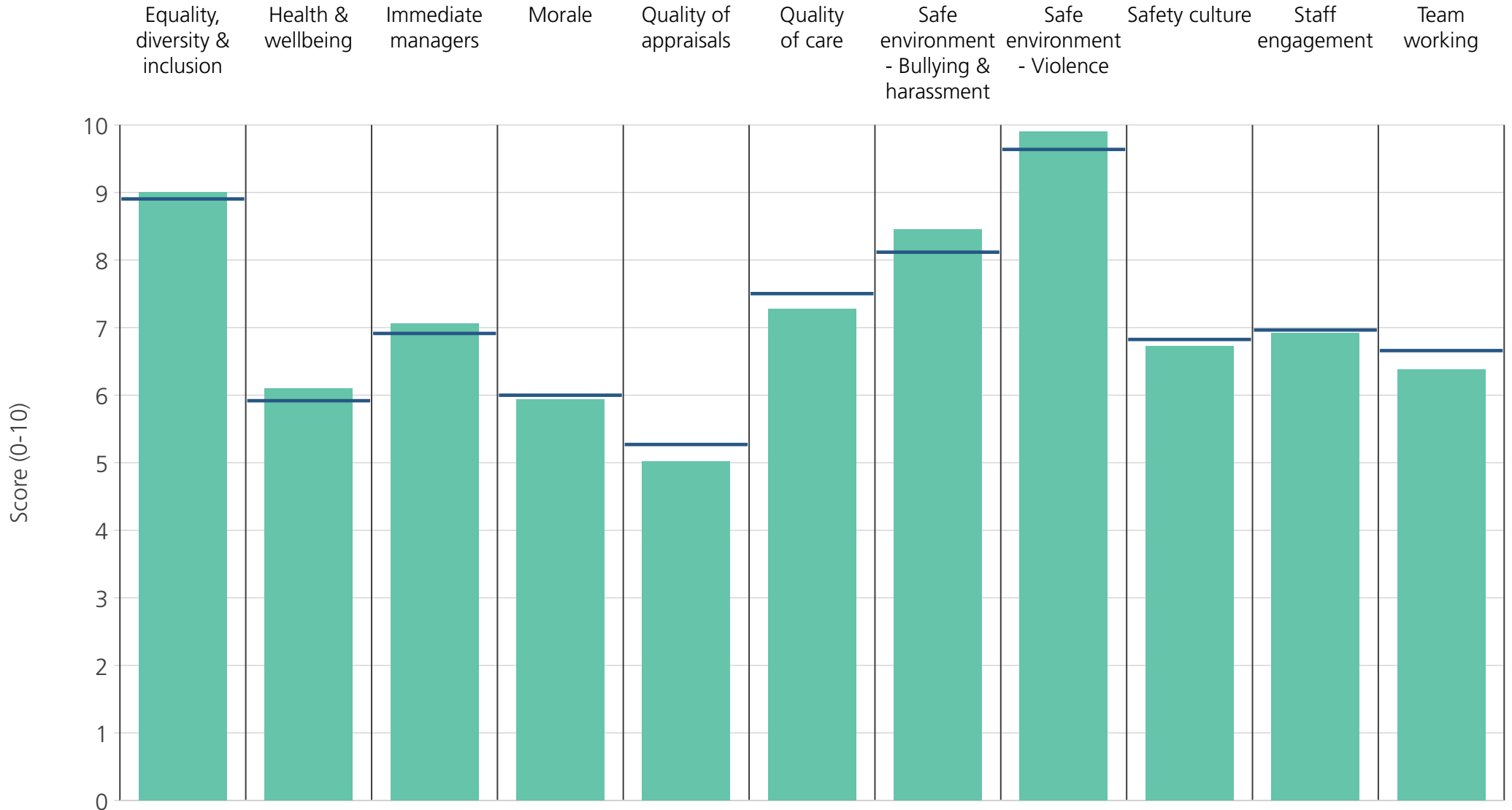
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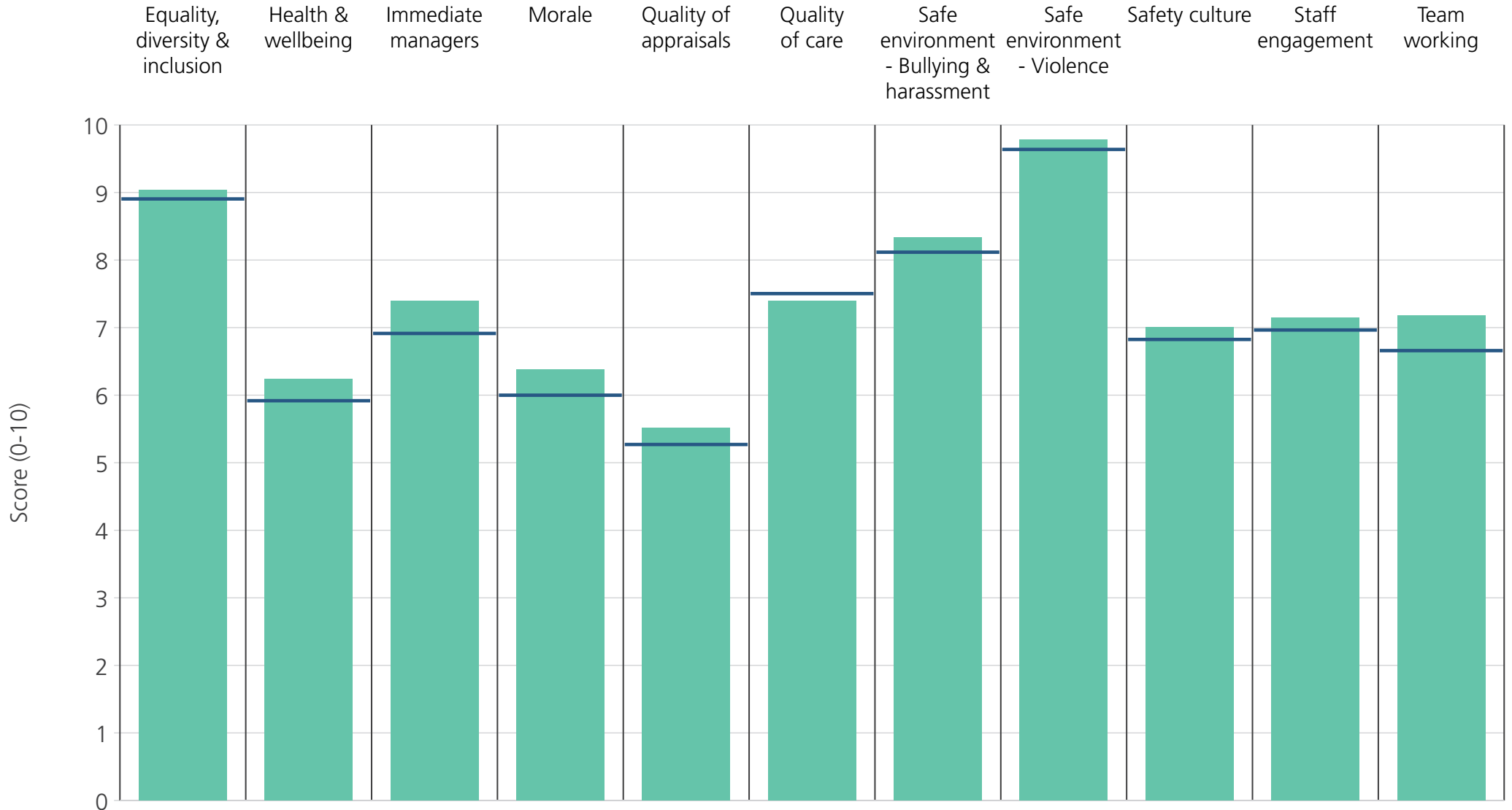
Directorate	9.1	5.8	6.8	5.8	4.8	7.7	8.3	9.8	6.7	6.7	6.3
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	135	135	136	134	120	135	131	134	136	138	136



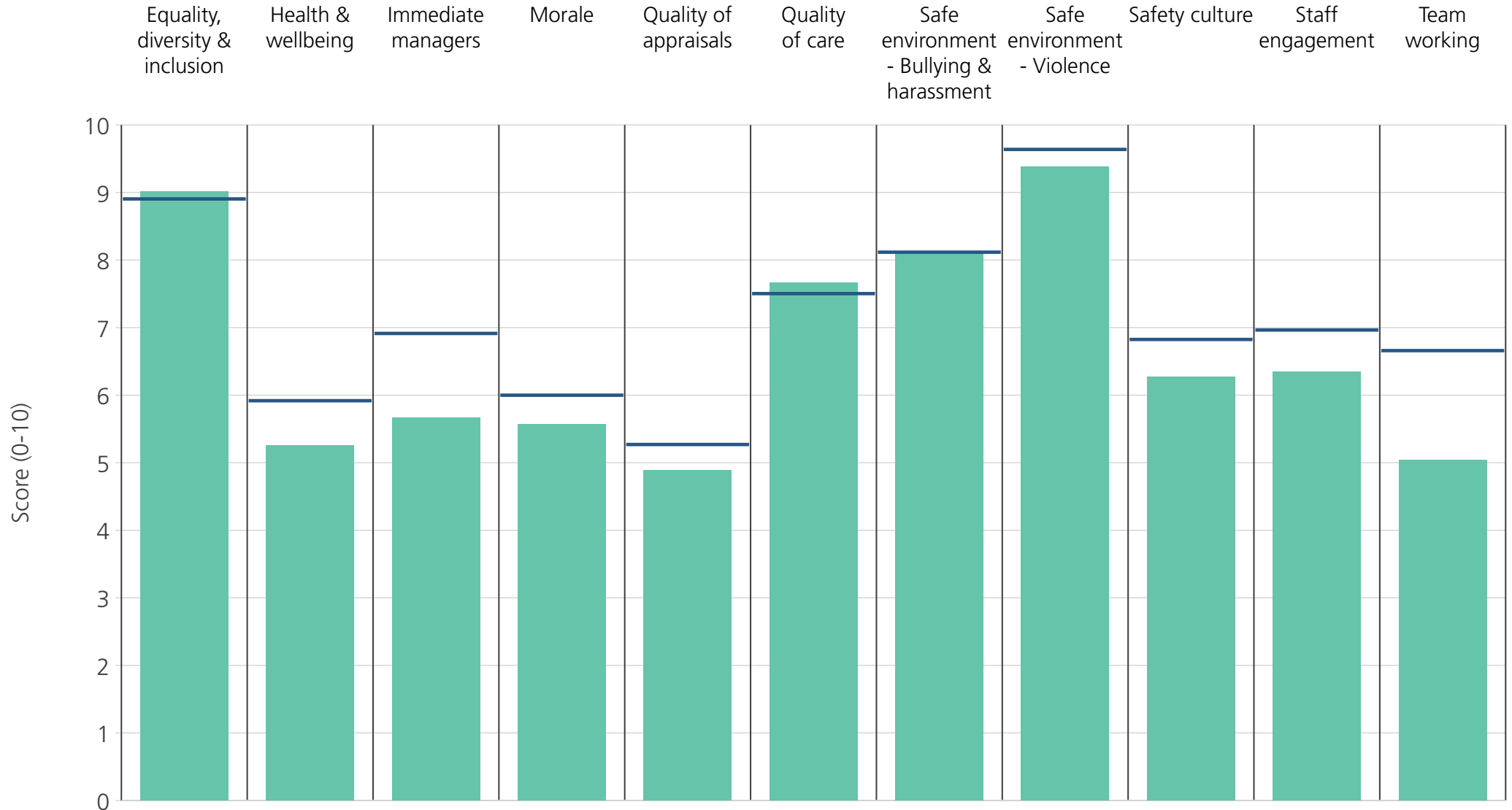
Directorate	8.8	5.6	6.8	5.9	5.6	8.1	8.2	9.2	7.0	6.9	6.7
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	274	276	275	267	226	272	268	269	277	277	268



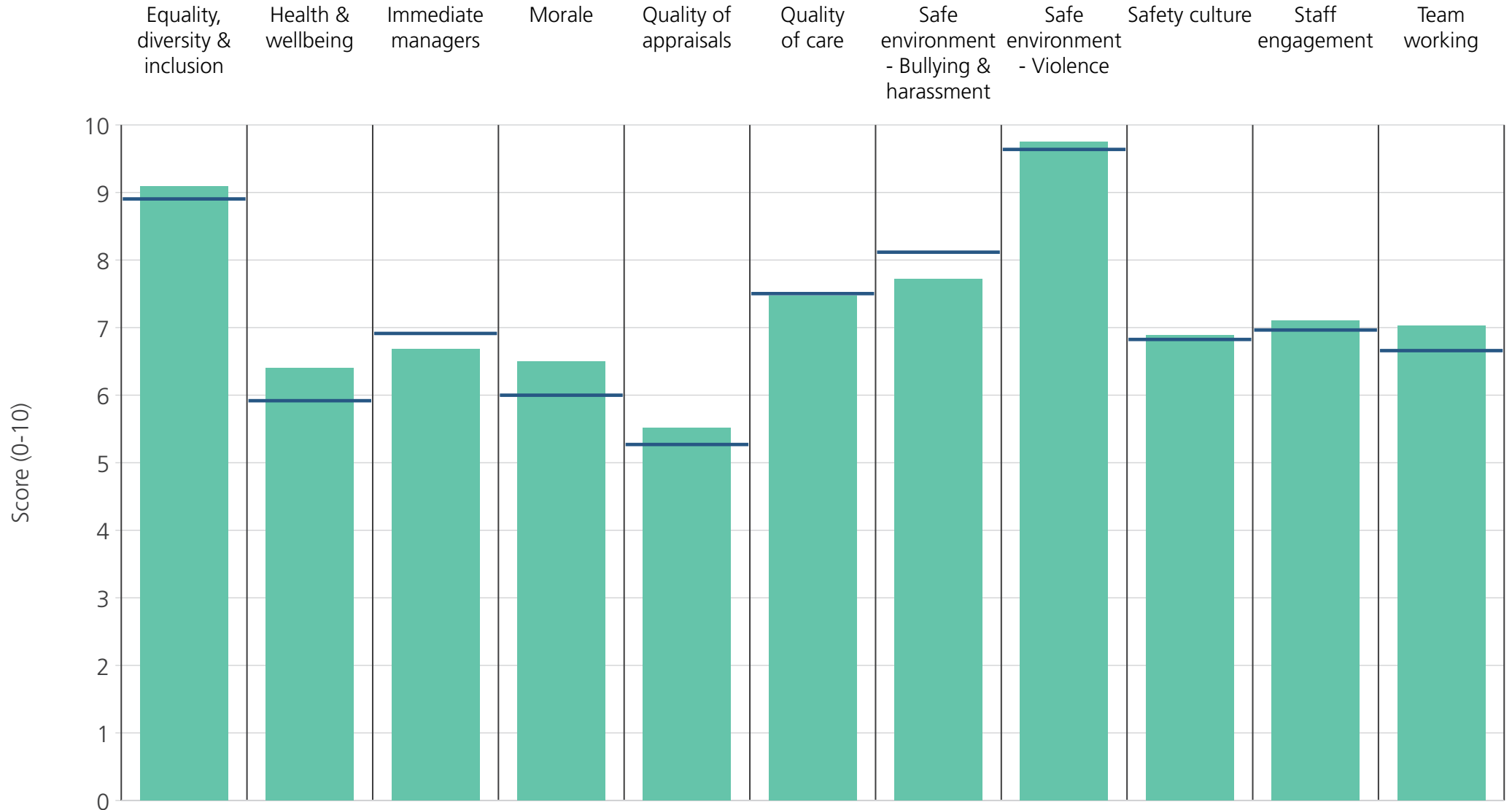
Directorate	9.0	6.1	7.1	5.9	5.0	7.3	8.5	9.9	6.7	6.9	6.4
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	539	539	546	535	452	296	530	530	539	547	536



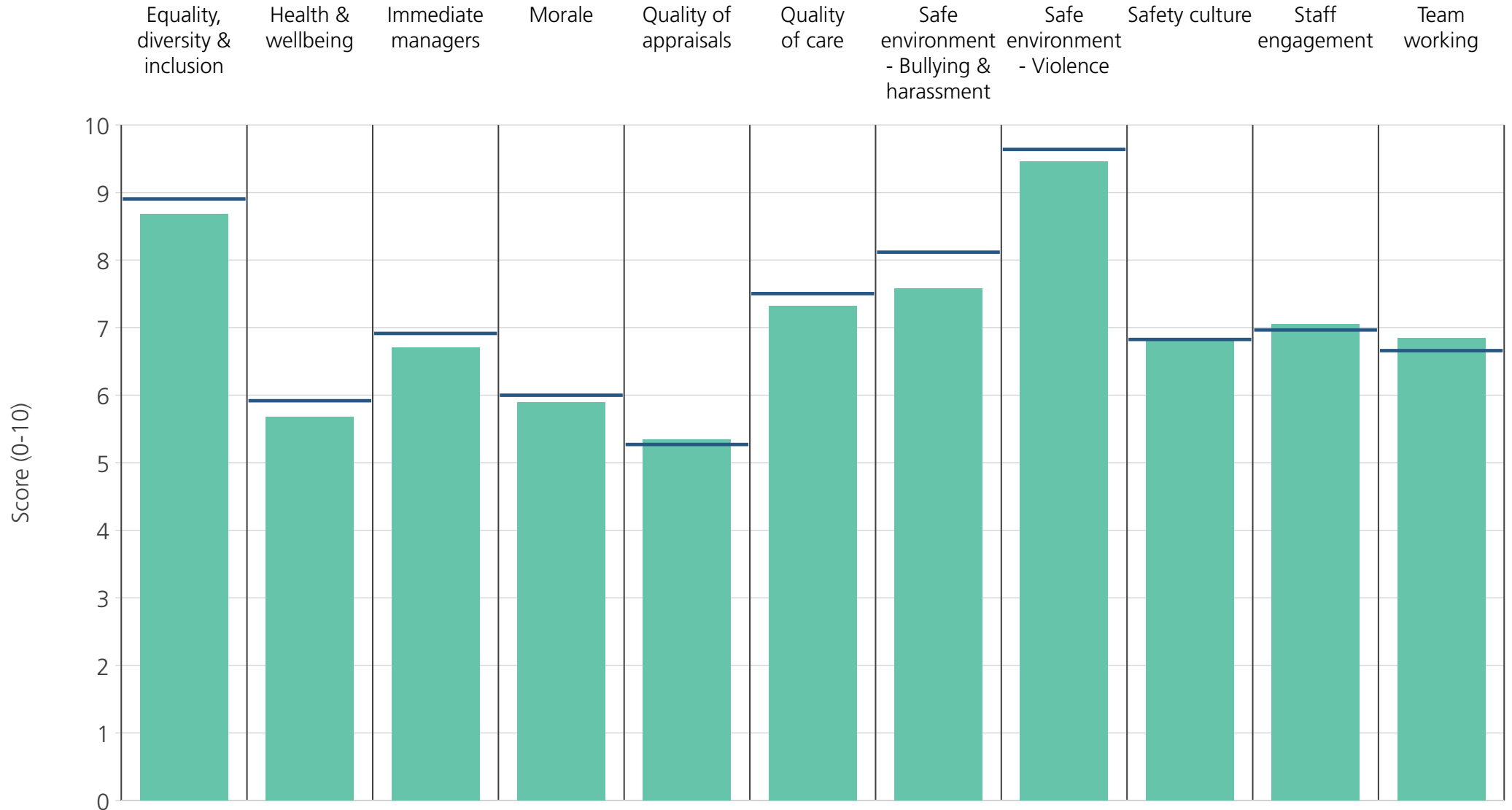
Directorate	9.0	6.2	7.4	6.4	5.5	7.4	8.3	9.8	7.0	7.1	7.2
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	284	285	286	283	263	282	283	283	285	286	278



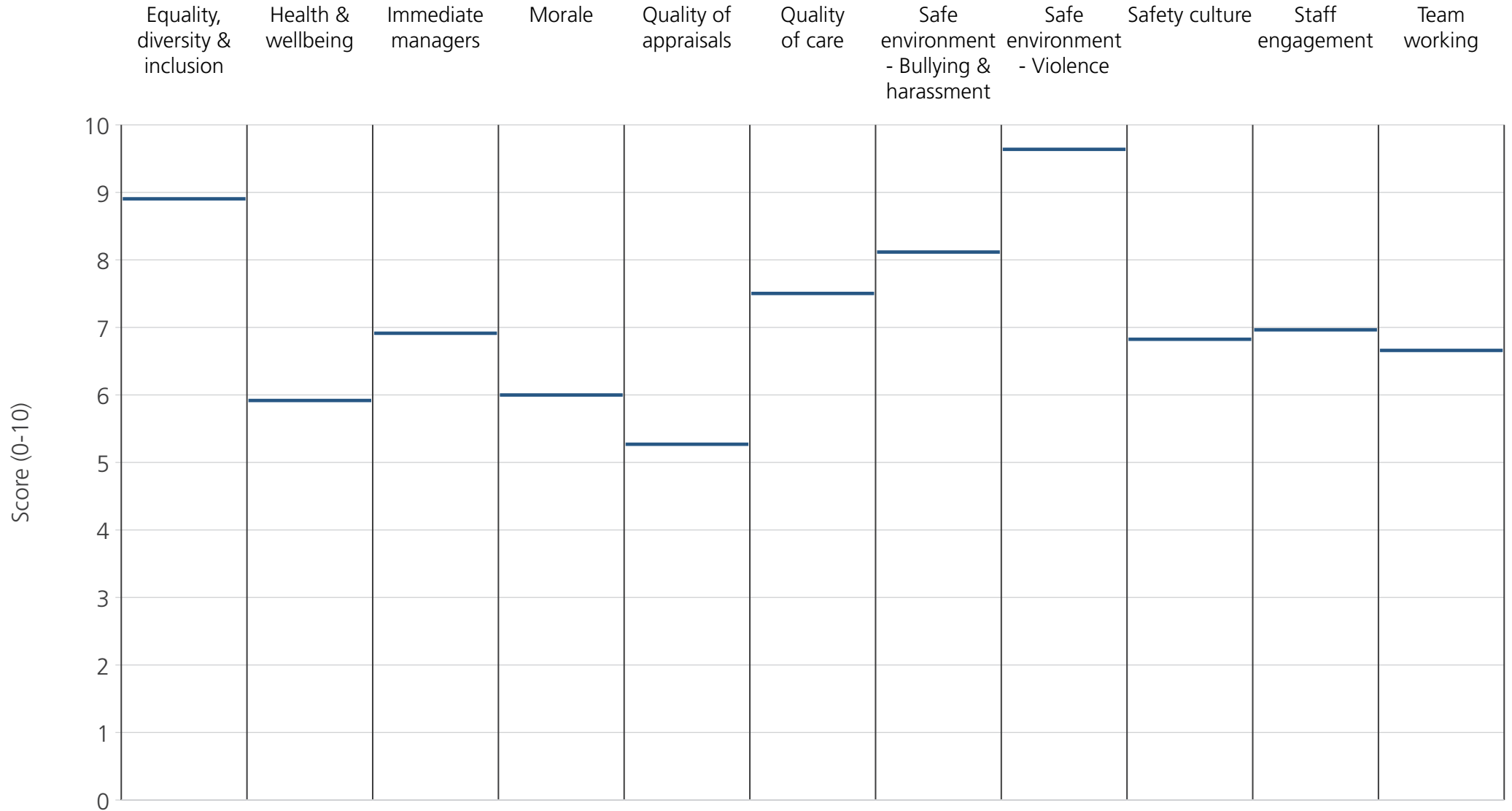
Directorate	9.0	5.3	5.7	5.6	4.9	7.7	8.1	9.4	6.3	6.3	5.0
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	38	40	36	37	22	26	36	38	36	36	36



Directorate	9.1	6.4	6.7	6.5	5.5	7.5	7.7	9.8	6.9	7.1	7.0
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	78	79	80	80	71	80	79	80	80	80	80



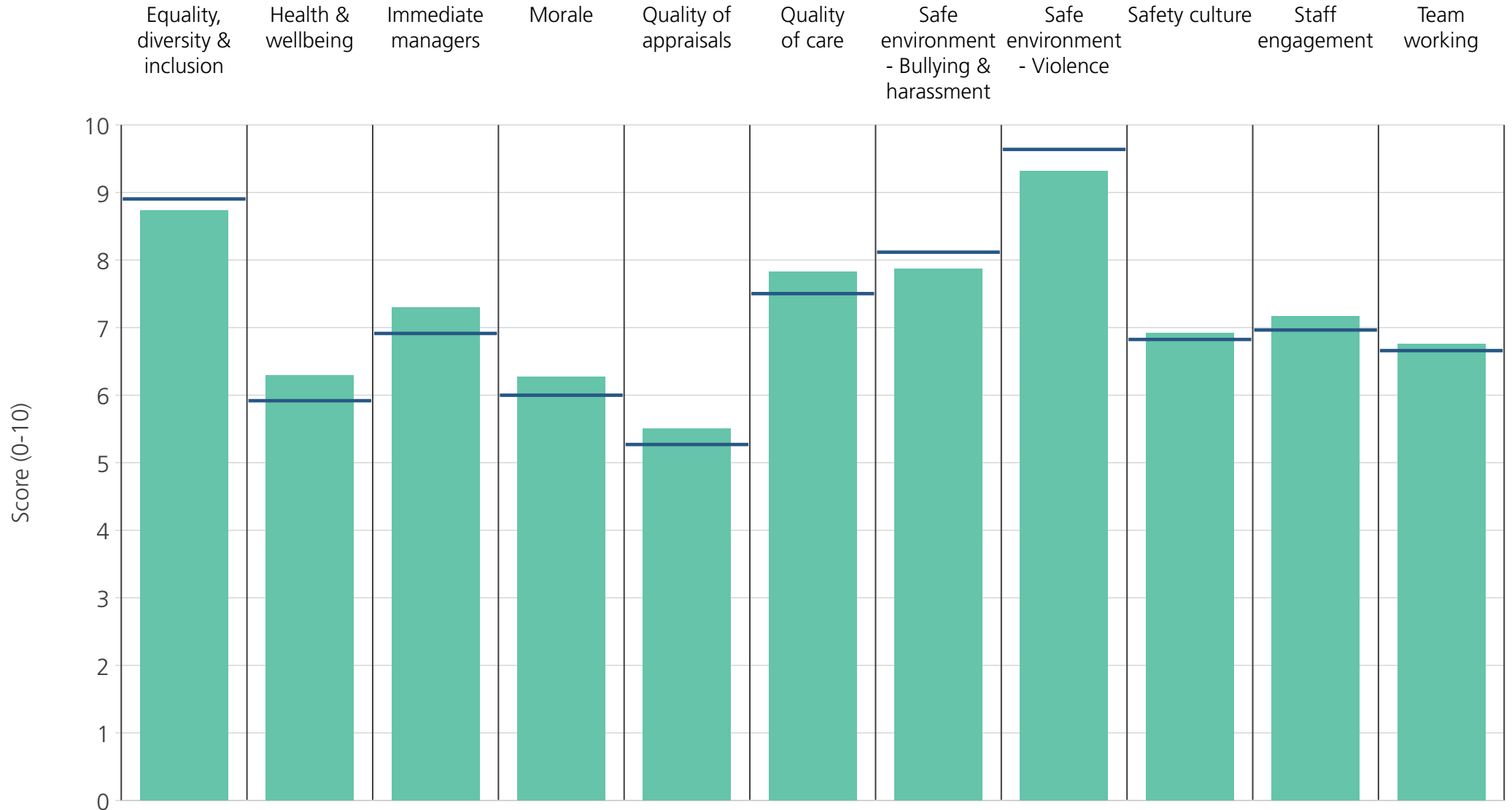
Directorate	8.7	5.7	6.7	5.9	5.3	7.3	7.6	9.5	6.8	7.0	6.8
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	463	464	465	460	399	447	460	461	465	468	460



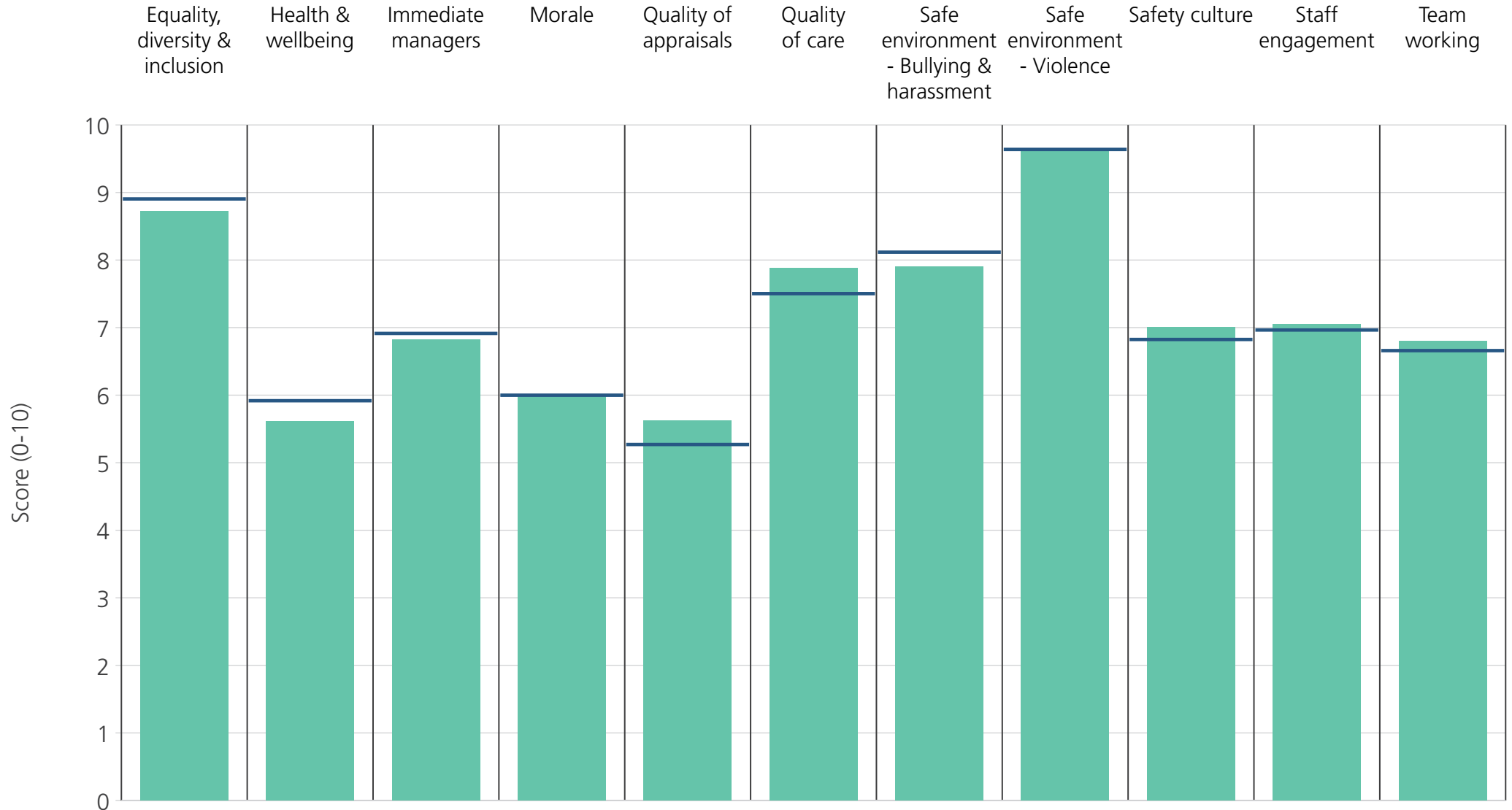
Directorate	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	2	2	2	2	1	2	2	2	2	2	2

Directorates 2

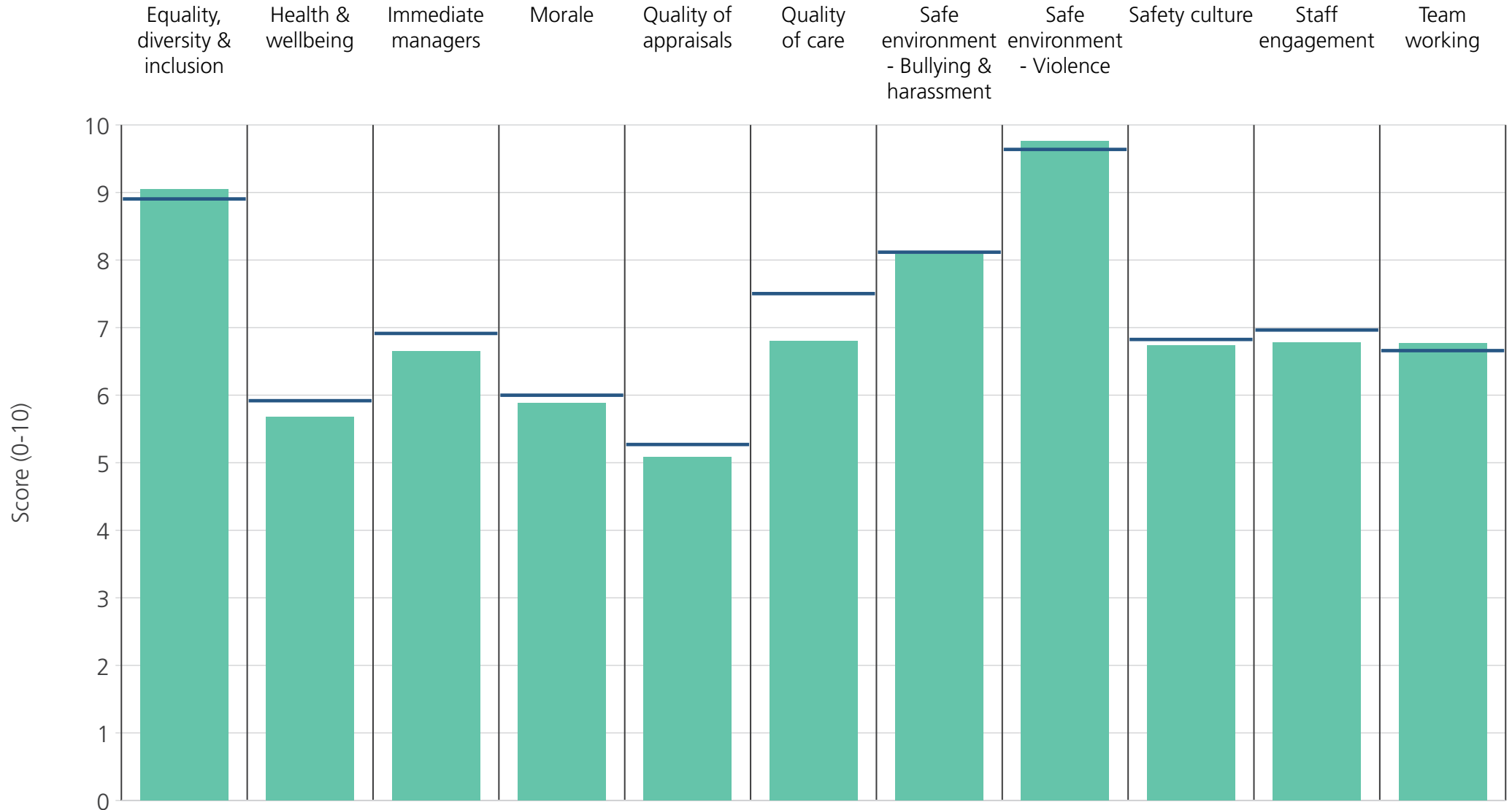
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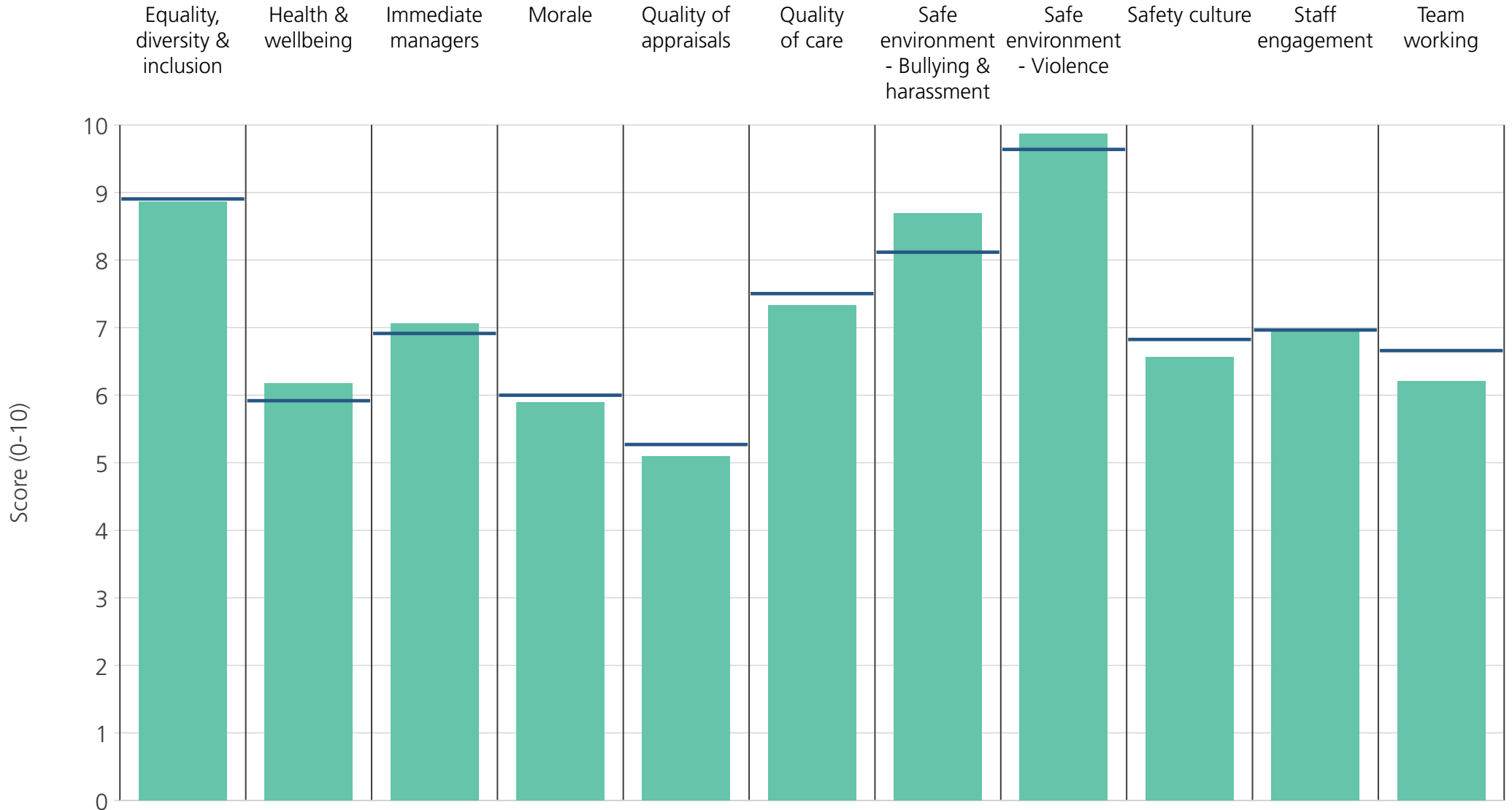
Directorate	8.7	6.3	7.3	6.3	5.5	7.8	7.9	9.3	6.9	7.2	6.8
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	409	409	410	402	356	383	400	402	411	415	404



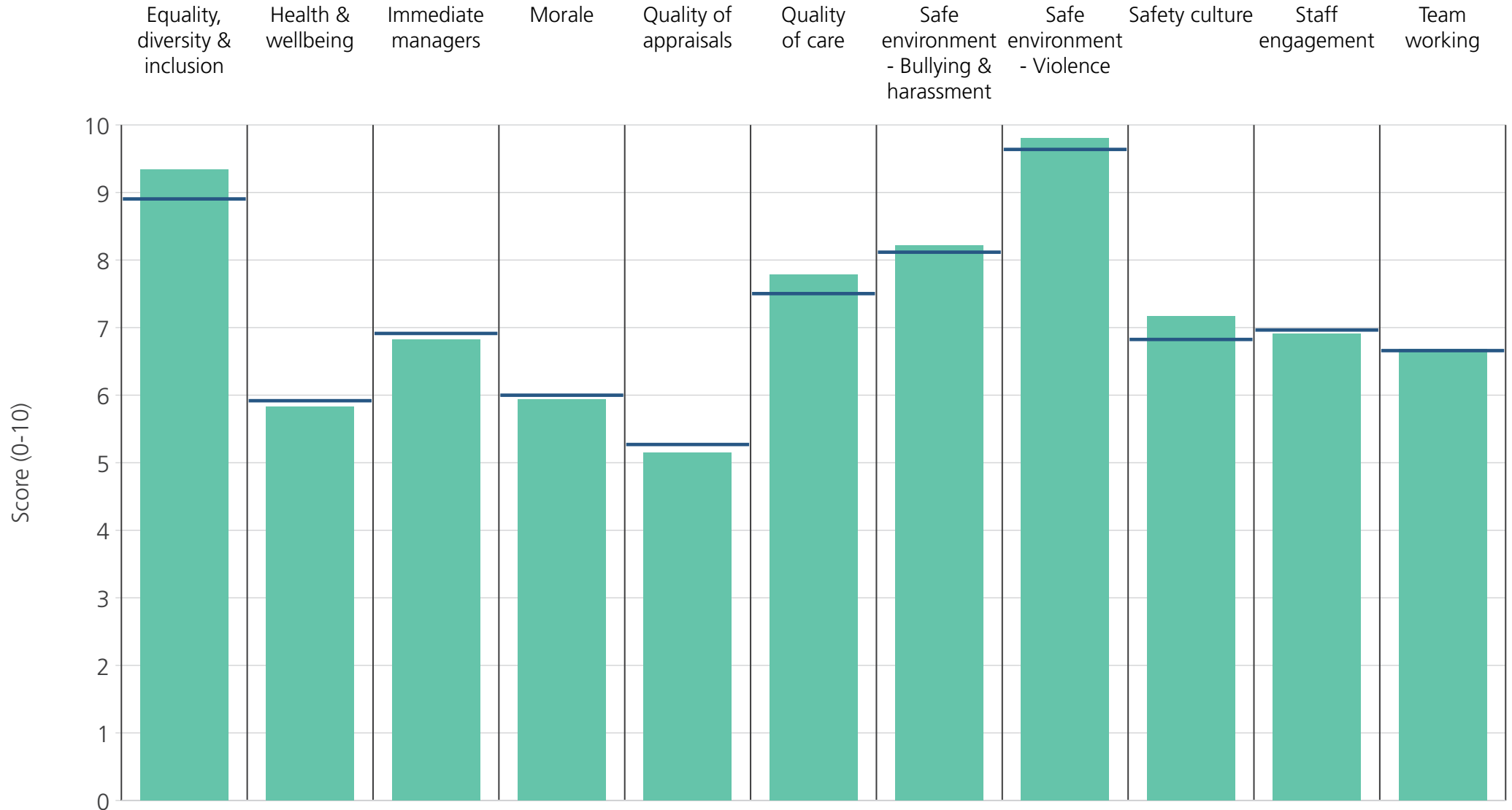
Directorate	8.7	5.6	6.8	6.0	5.6	7.9	7.9	9.6	7.0	7.1	6.8
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	341	341	342	341	301	321	337	336	343	342	338



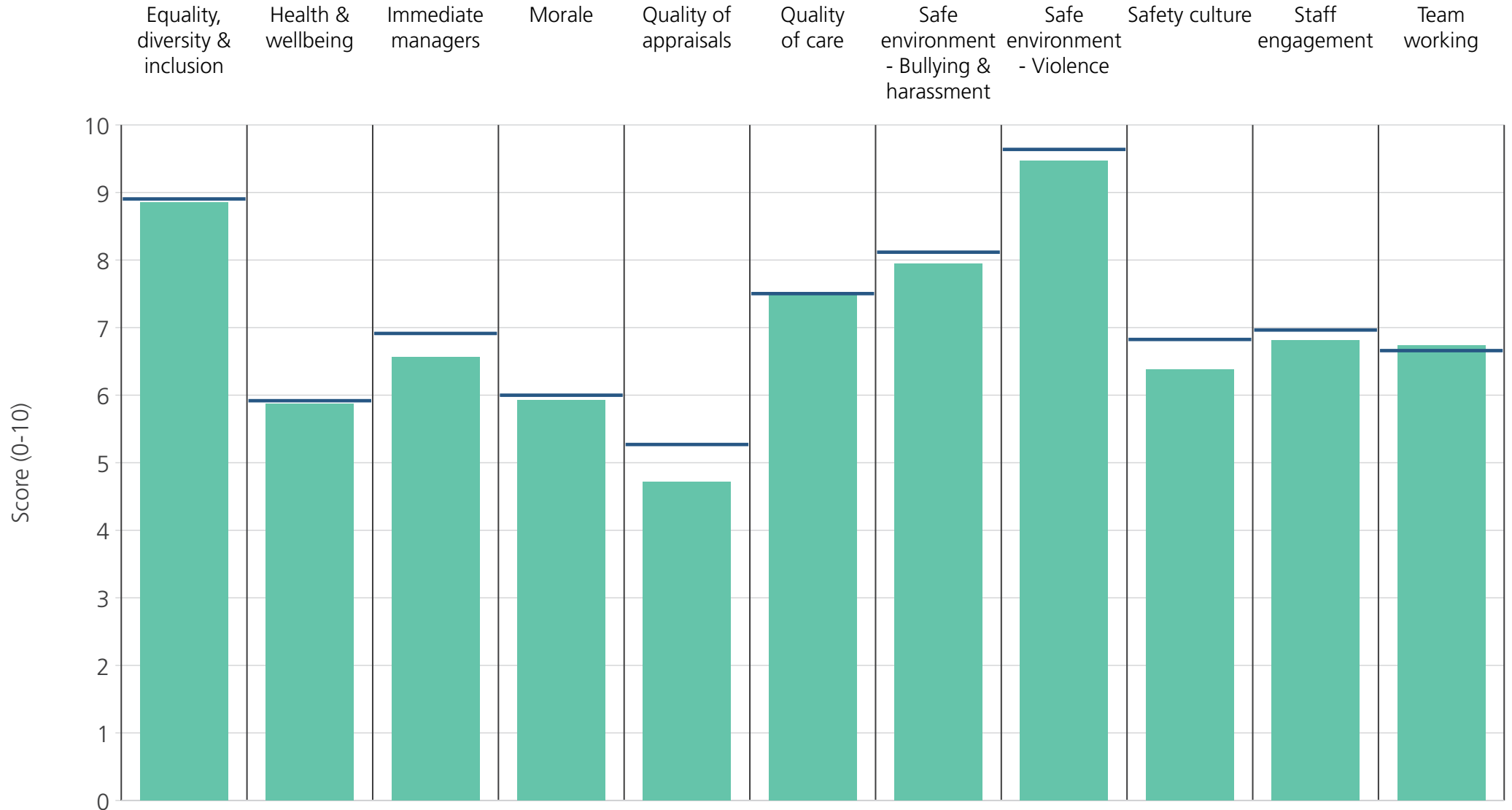
Directorate	9.0	5.7	6.7	5.9	5.1	6.8	8.1	9.8	6.7	6.8	6.8
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	432	434	436	427	356	385	431	433	435	437	425



Directorate	8.9	6.2	7.1	5.9	5.1	7.3	8.7	9.9	6.6	7.0	6.2
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	316	319	319	315	265	154	312	314	314	320	315



Directorate	9.3	5.8	6.8	5.9	5.1	7.8	8.2	9.8	7.2	6.9	6.7
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	208	208	209	205	176	200	202	205	208	209	205



Directorate	8.9	5.9	6.6	5.9	4.7	7.5	7.9	9.5	6.4	6.8	6.7
Your org	8.9	5.9	6.9	6.0	5.3	7.5	8.1	9.6	6.8	7.0	6.7
Responses	107	109	110	108	100	97	107	107	109	111	109