

NHS Bedfordshire CCG

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Nursing & Quality	5
Commissioning - OOH, PC & MH	6
Finance, Contracting & IM&T	7
Communications & Corporate Affairs	8
Commissioning - Planned & Unplanned Care	9
Themes – Directorates 2	10
Continuing Healthcare Assessment & Support (270186)	11
Medicines Management - Clinical (270156)	12
Strategy & Development (271941)	13
Commissioning (271796)	14
Contract Management (271811)	15
Administration & Business Support (271751)	16
Finance (271851)	17
Safeguarding (270308)	18
Other	19

This directorate report for NHS Bedfordshire CCG contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

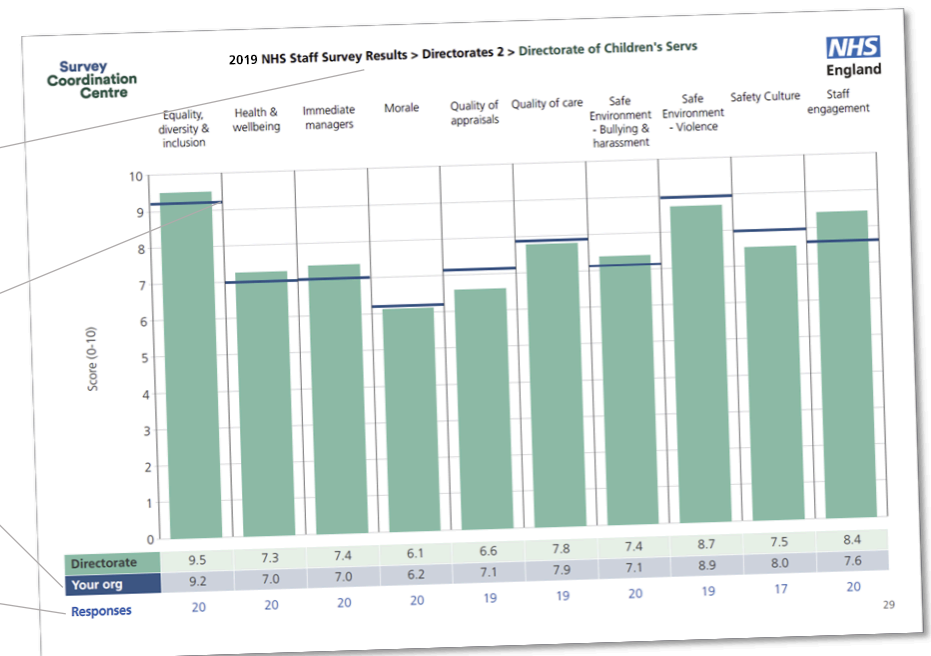
The directorate breakdowns used in this report were provided and defined by NHS Bedfordshire CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

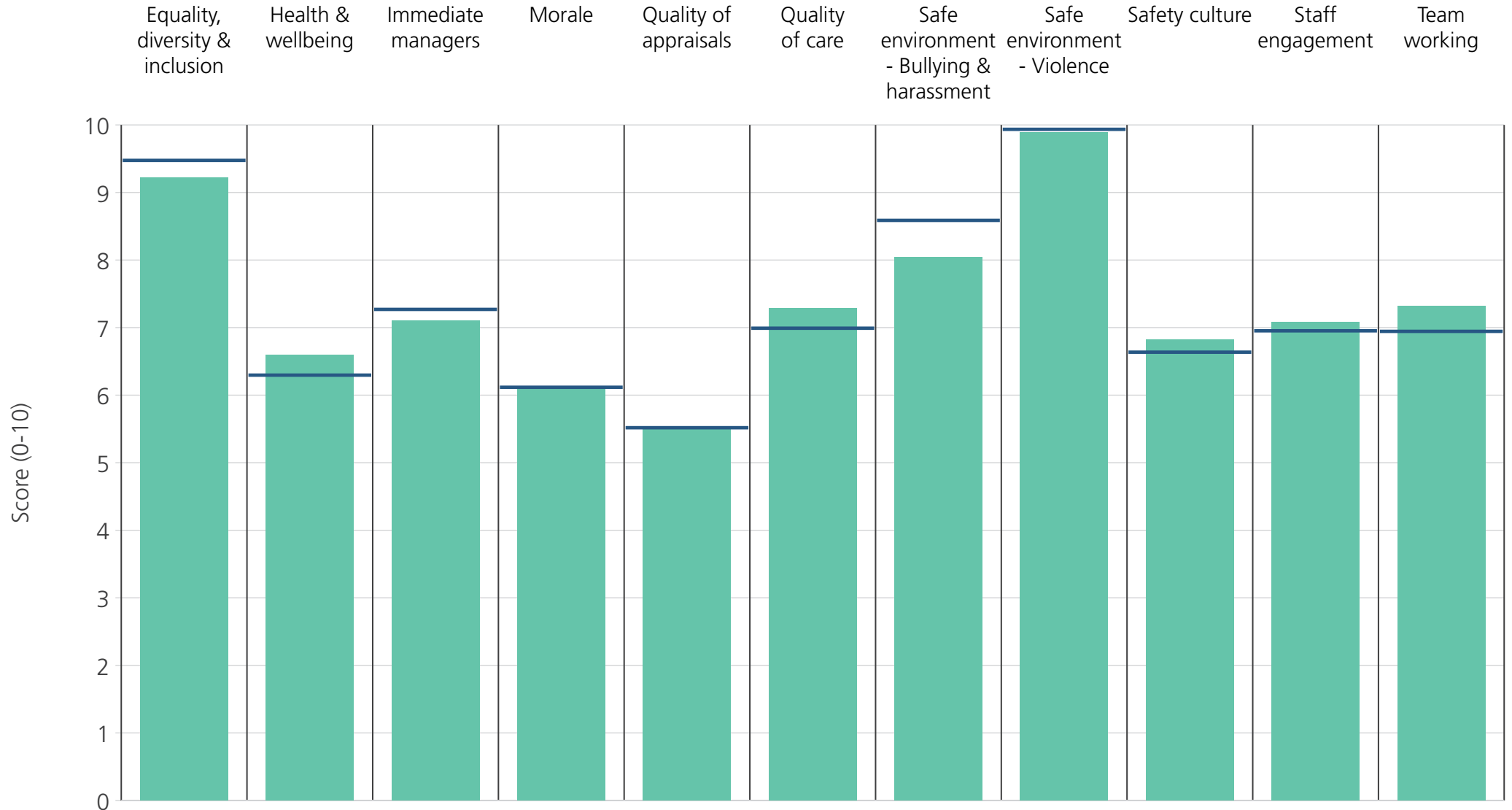


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

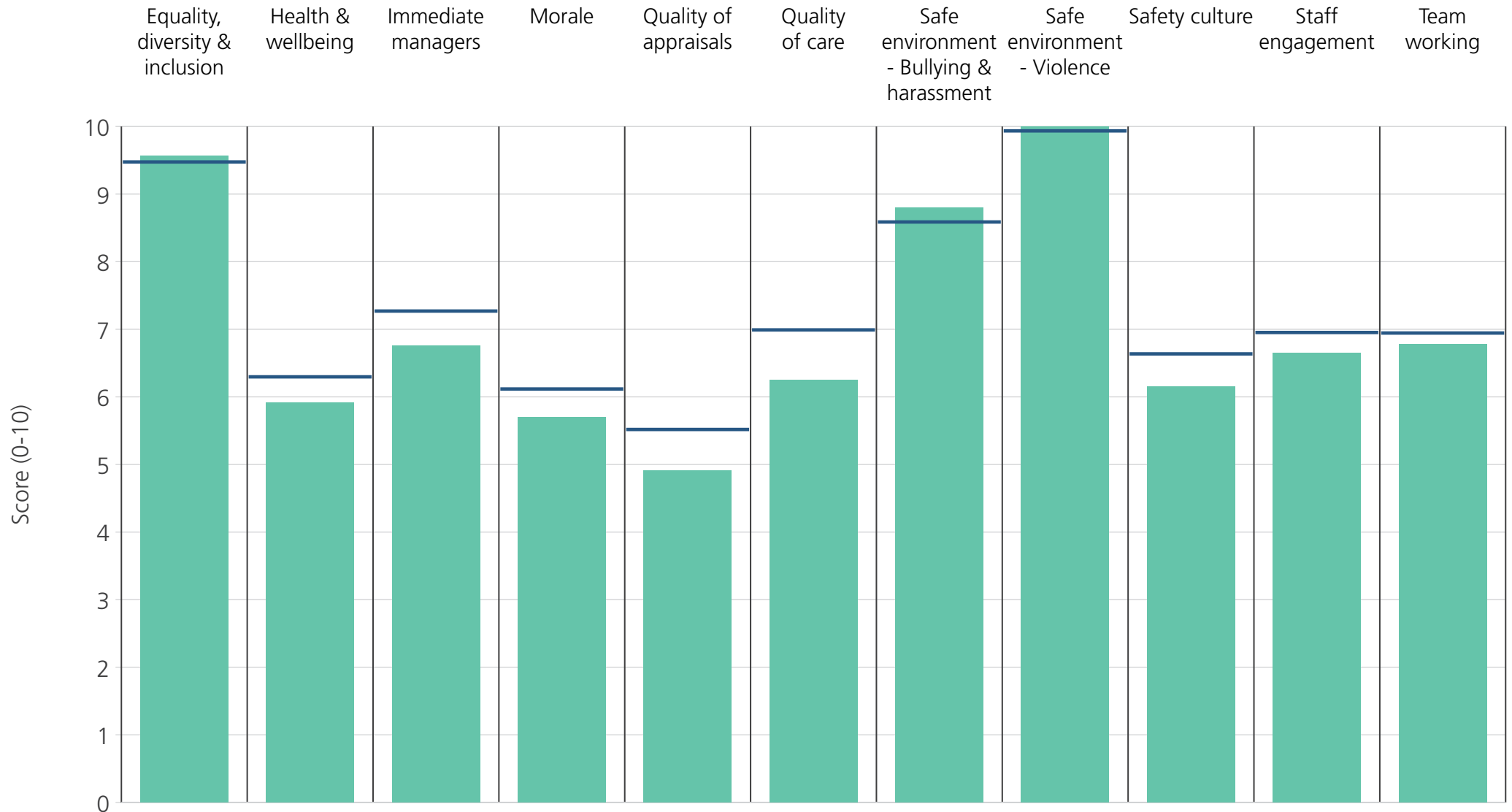
Directorates 1

NHS Bedfordshire CCG

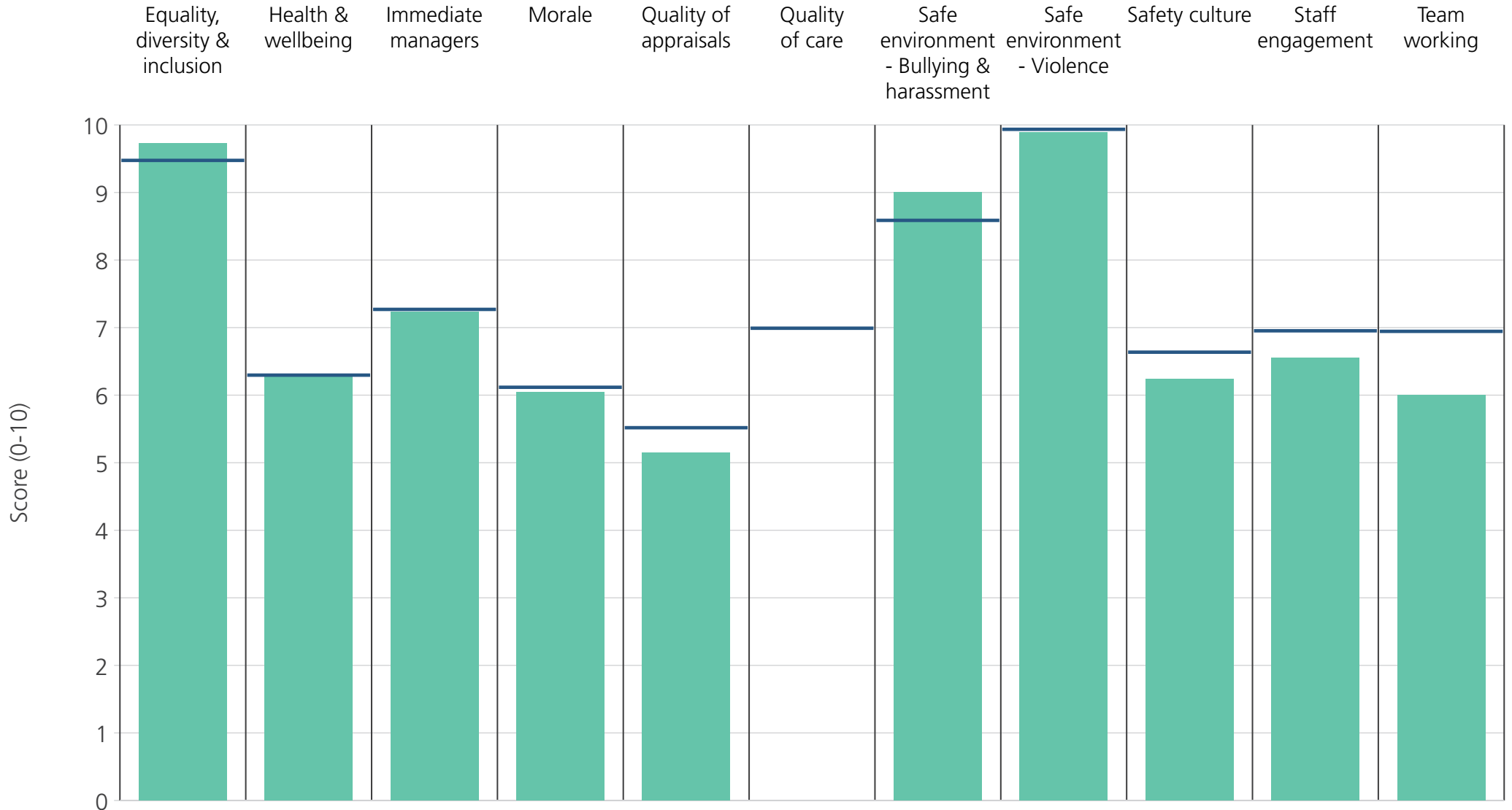
2019 NHS Staff Survey Results



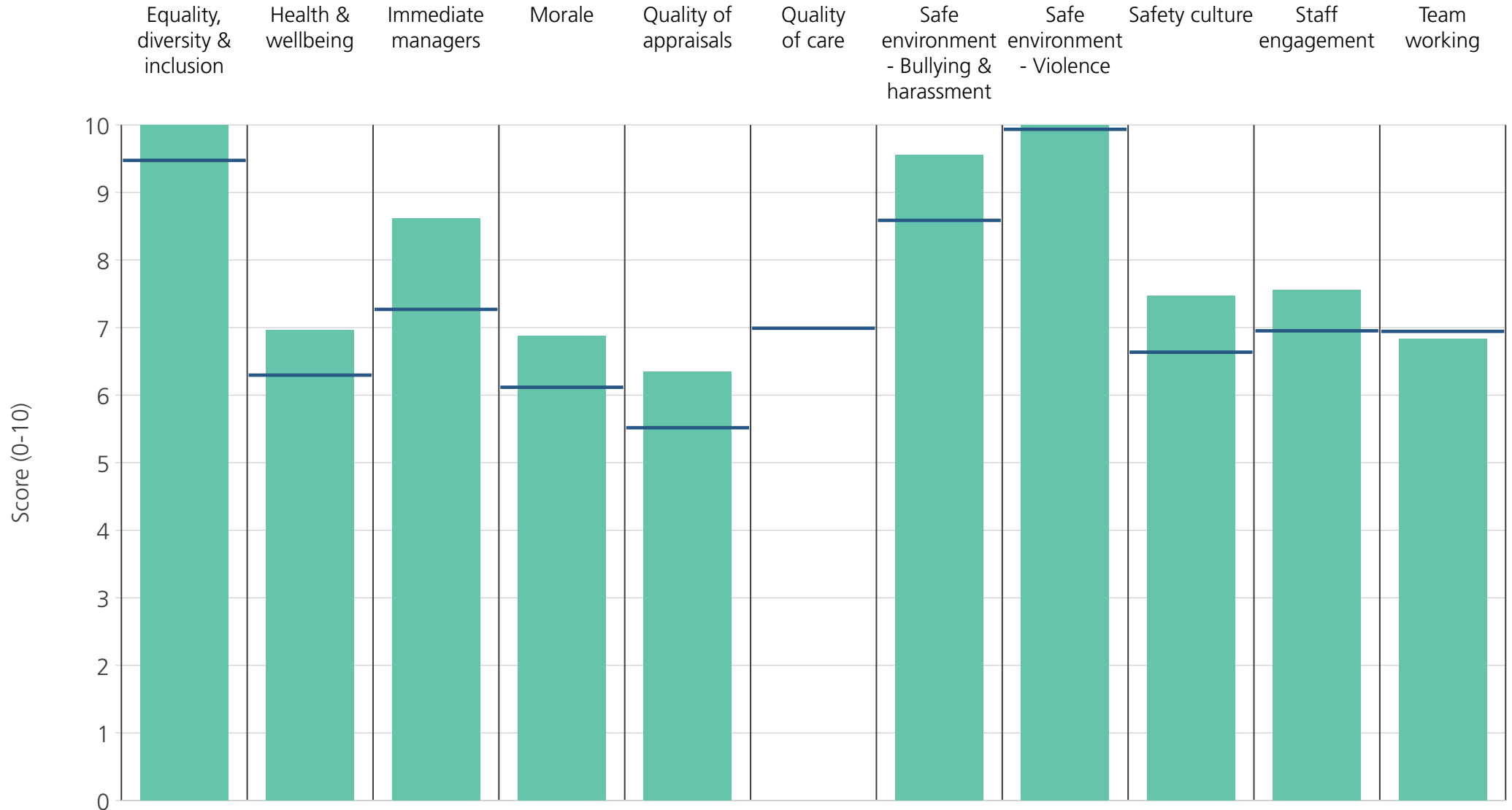
Directorate	9.2	6.6	7.1	6.1	5.5	7.3	8.0	9.9	6.8	7.1	7.3
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	63	63	63	63	58	47	62	63	63	63	63



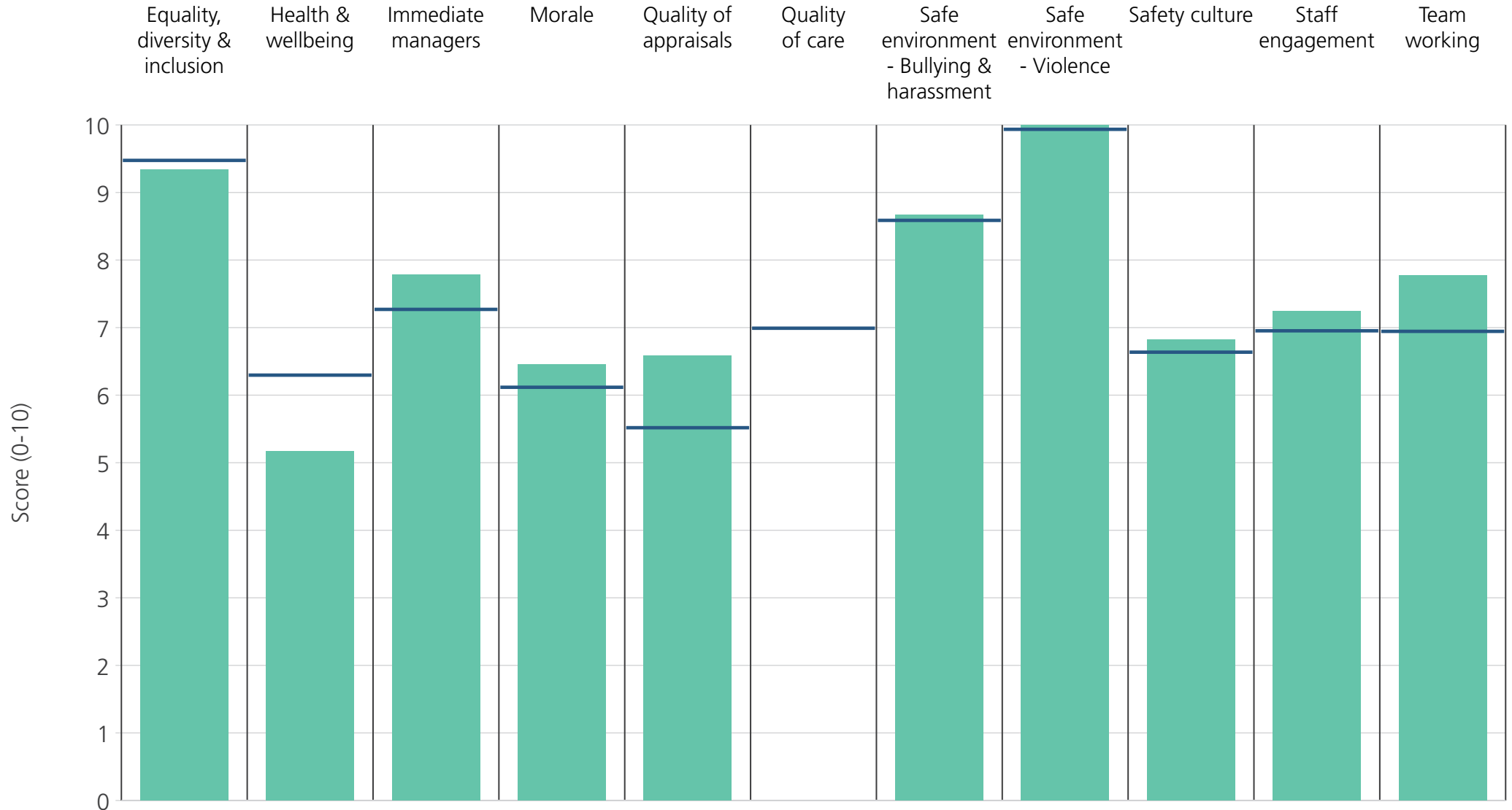
Directorate	9.6	5.9	6.8	5.7	4.9	6.3	8.8	10.0	6.1	6.6	6.8
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	31	31	31	31	29	15	29	31	31	31	31



Directorate	9.7	6.3	7.2	6.0	5.2		9.0	9.9	6.2	6.5	6.0
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	30	30	30	30	25	8	30	30	30	30	30



Directorate	10.0	7.0	8.6	6.9	6.3	7.0	9.6	10.0	7.5	7.6	6.8
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	15	15	15	15	13	5	15	15	15	15	15

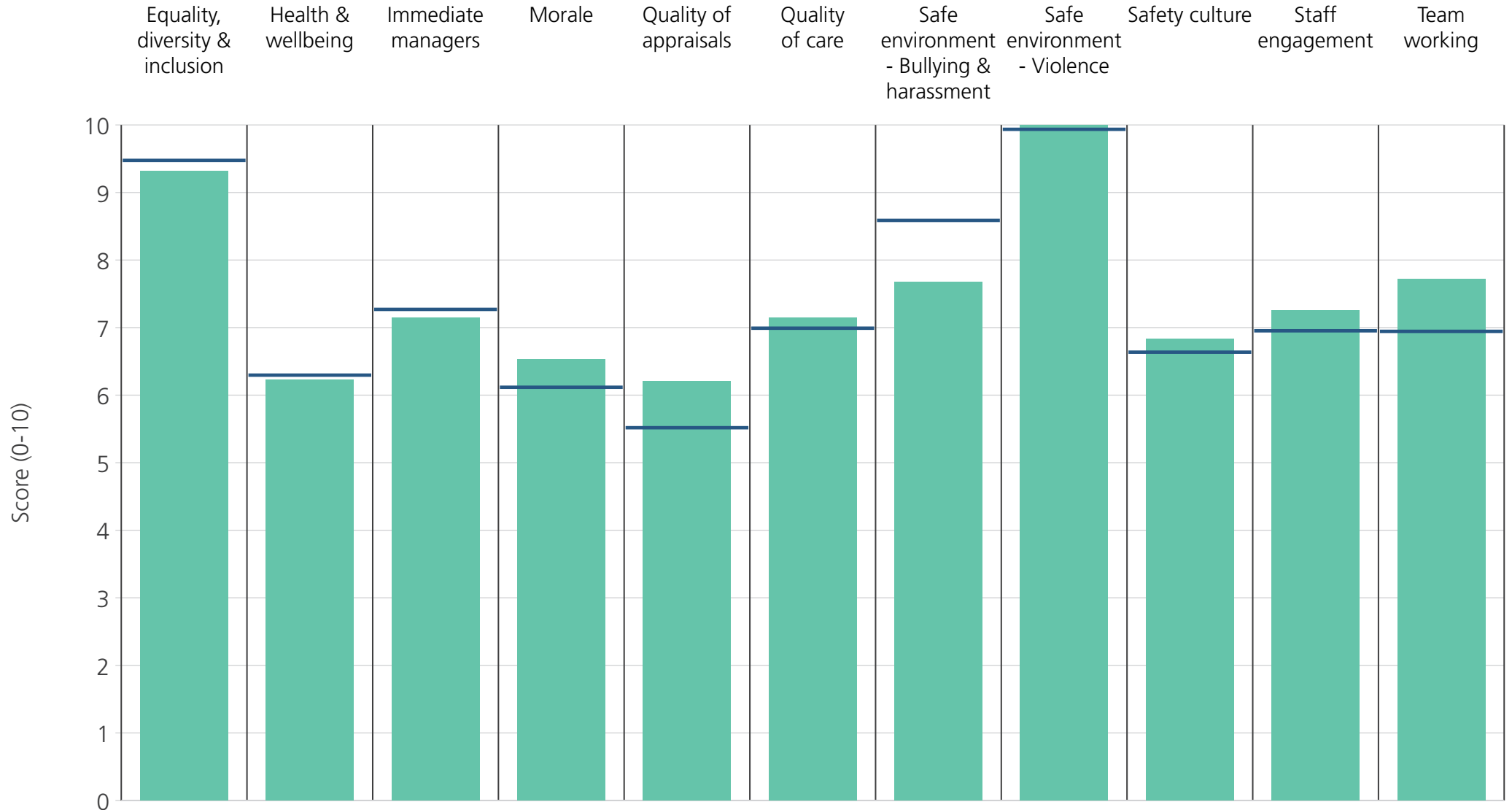


Directorate	9.3	5.2	7.8	6.4	6.6		8.7	10.0	6.8	7.2	7.8
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	15	15	15	15	15	6	15	15	15	15	14

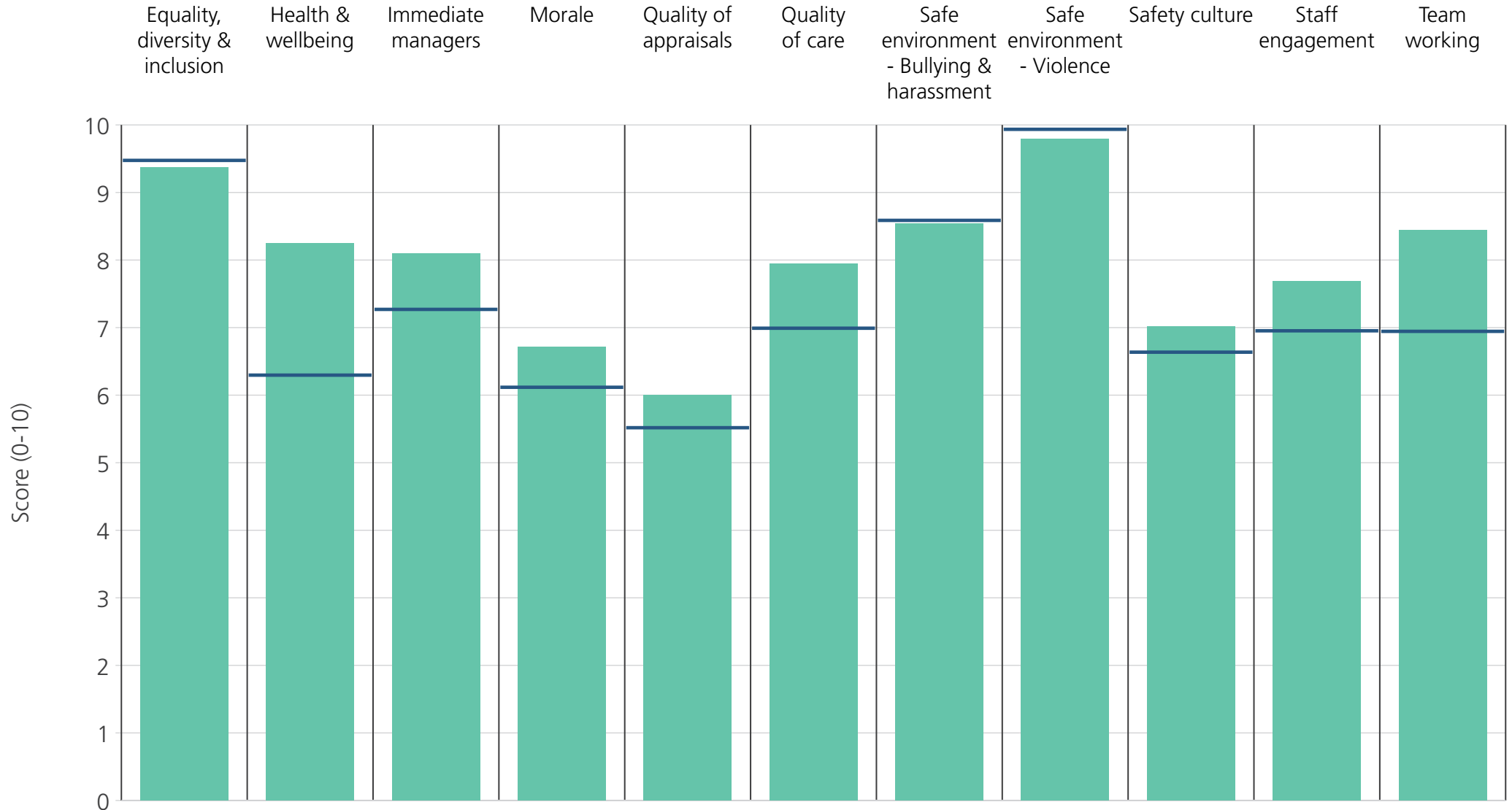
Directorates 2

NHS Bedfordshire CCG

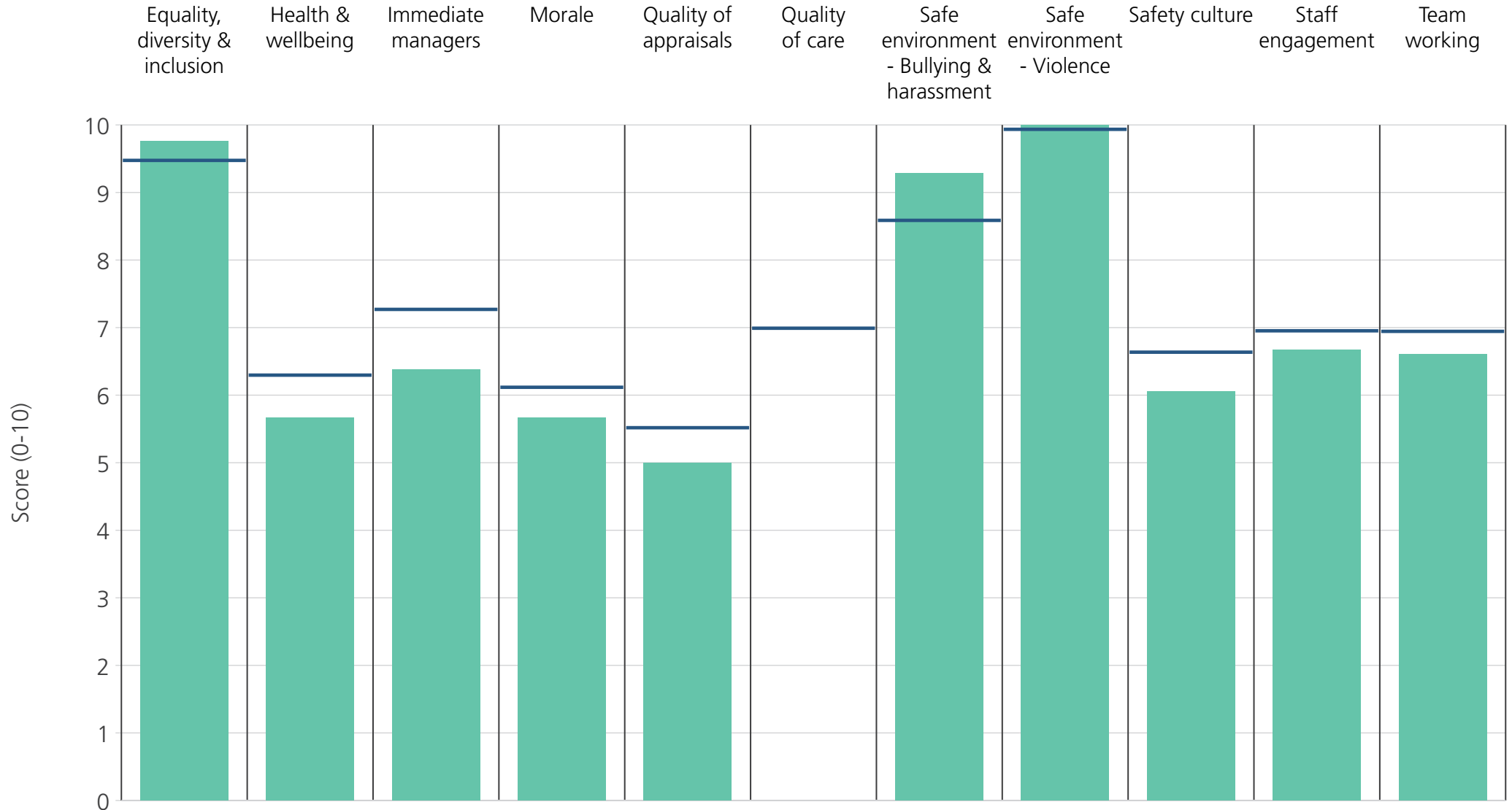
2019 NHS Staff Survey Results



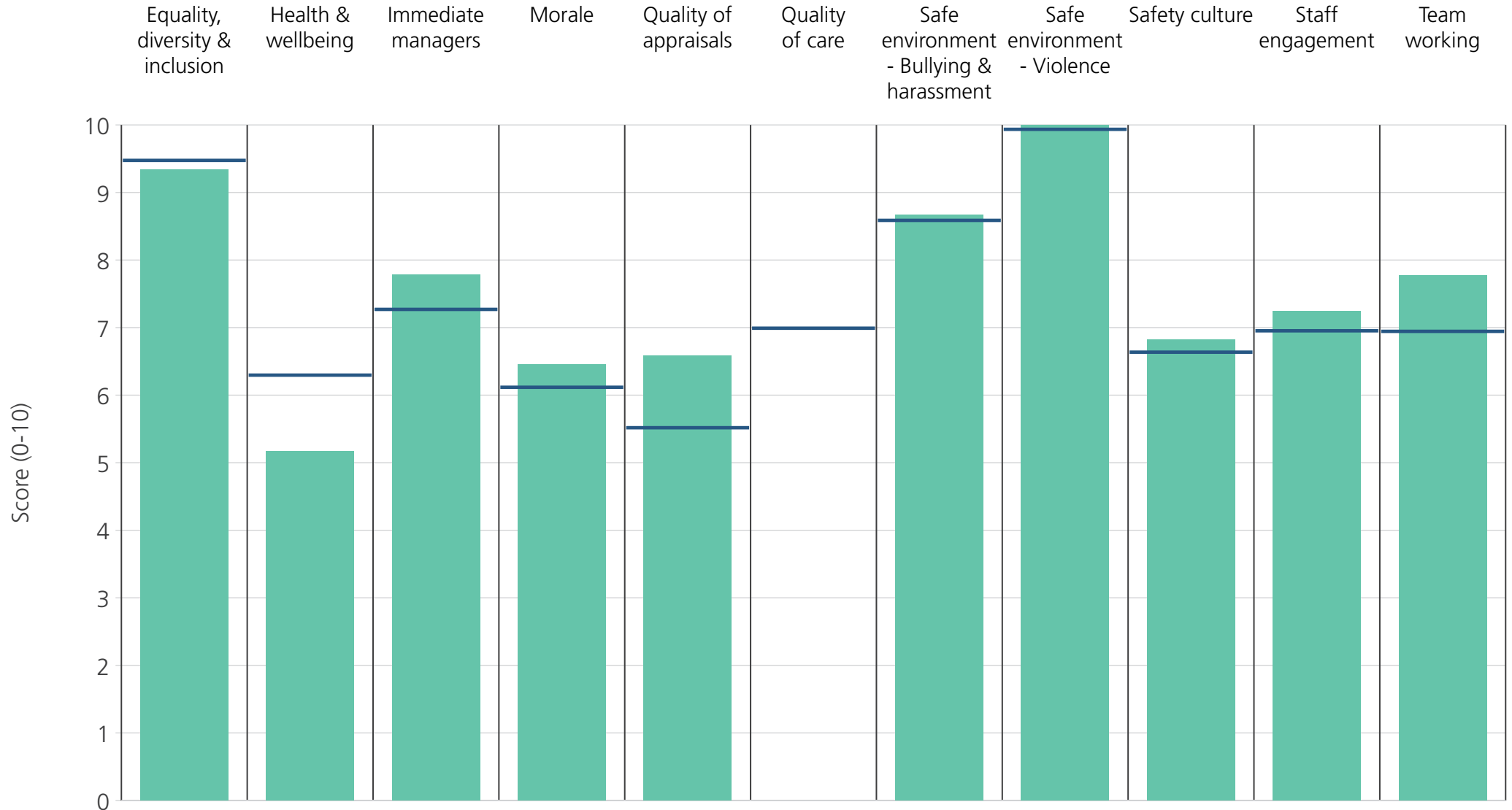
Directorate	9.3	6.2	7.1	6.5	6.2	7.1	7.7	10.0	6.8	7.3	7.7
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	28	28	28	28	26	21	28	28	28	28	28



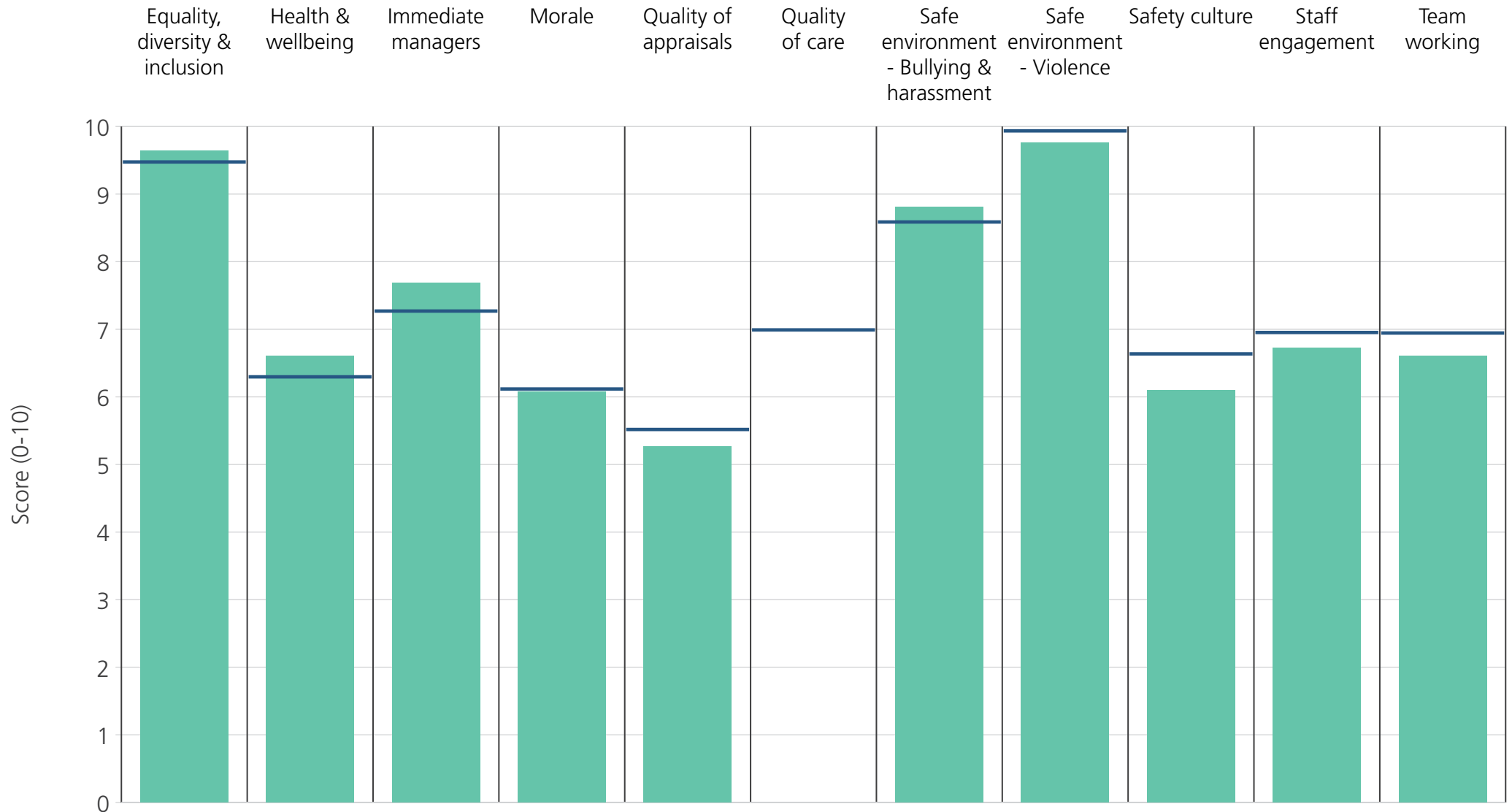
Directorate	9.4	8.3	8.1	6.7	6.0	7.9	8.5	9.8	7.0	7.7	8.4
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	16	16	16	16	15	13	16	16	16	16	16



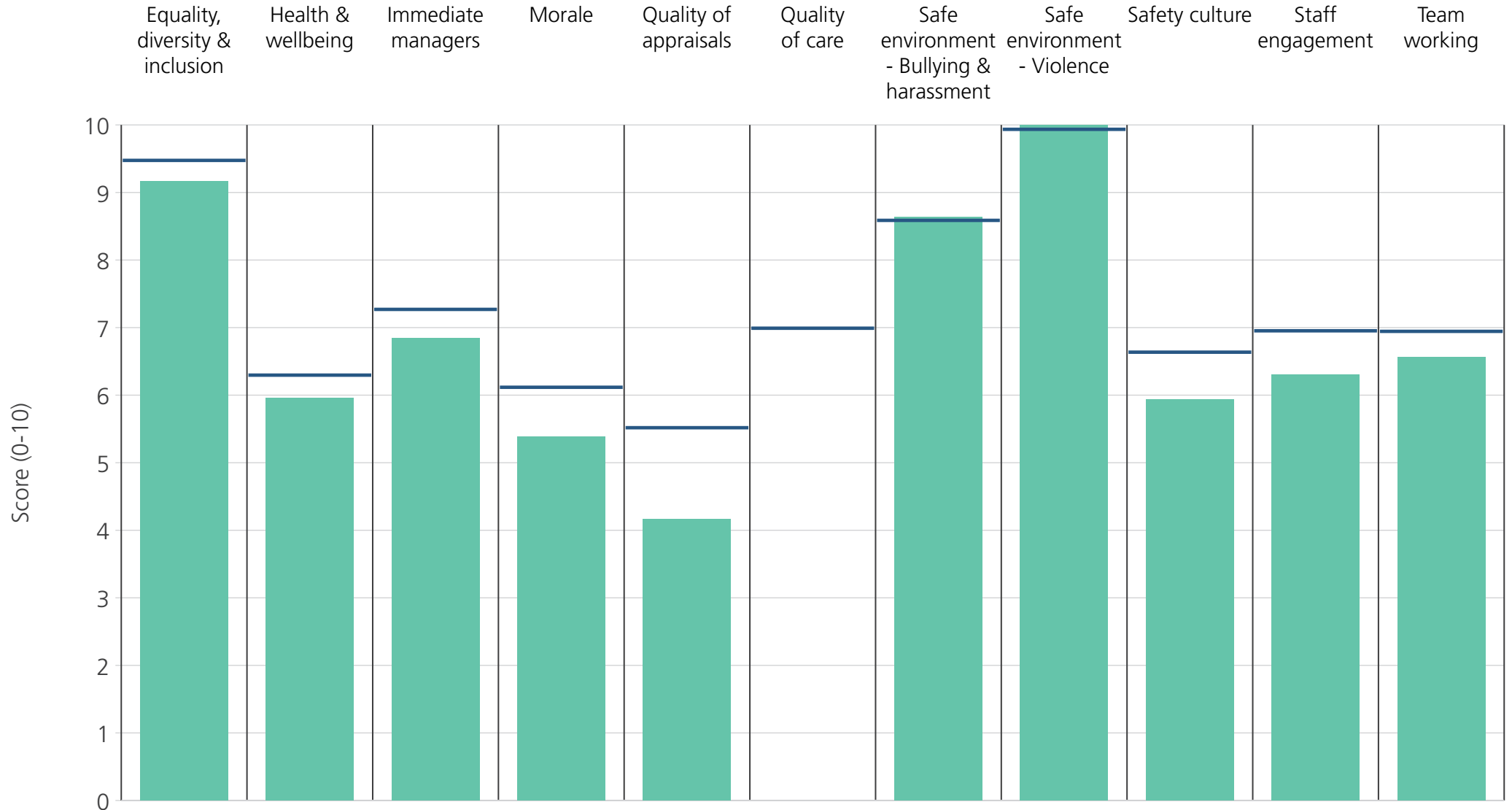
Directorate	9.8	5.7	6.4	5.7	5.0	7.0	9.3	10.0	6.1	6.7	6.6
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	14	14	14	14	13	8	14	14	14	14	14



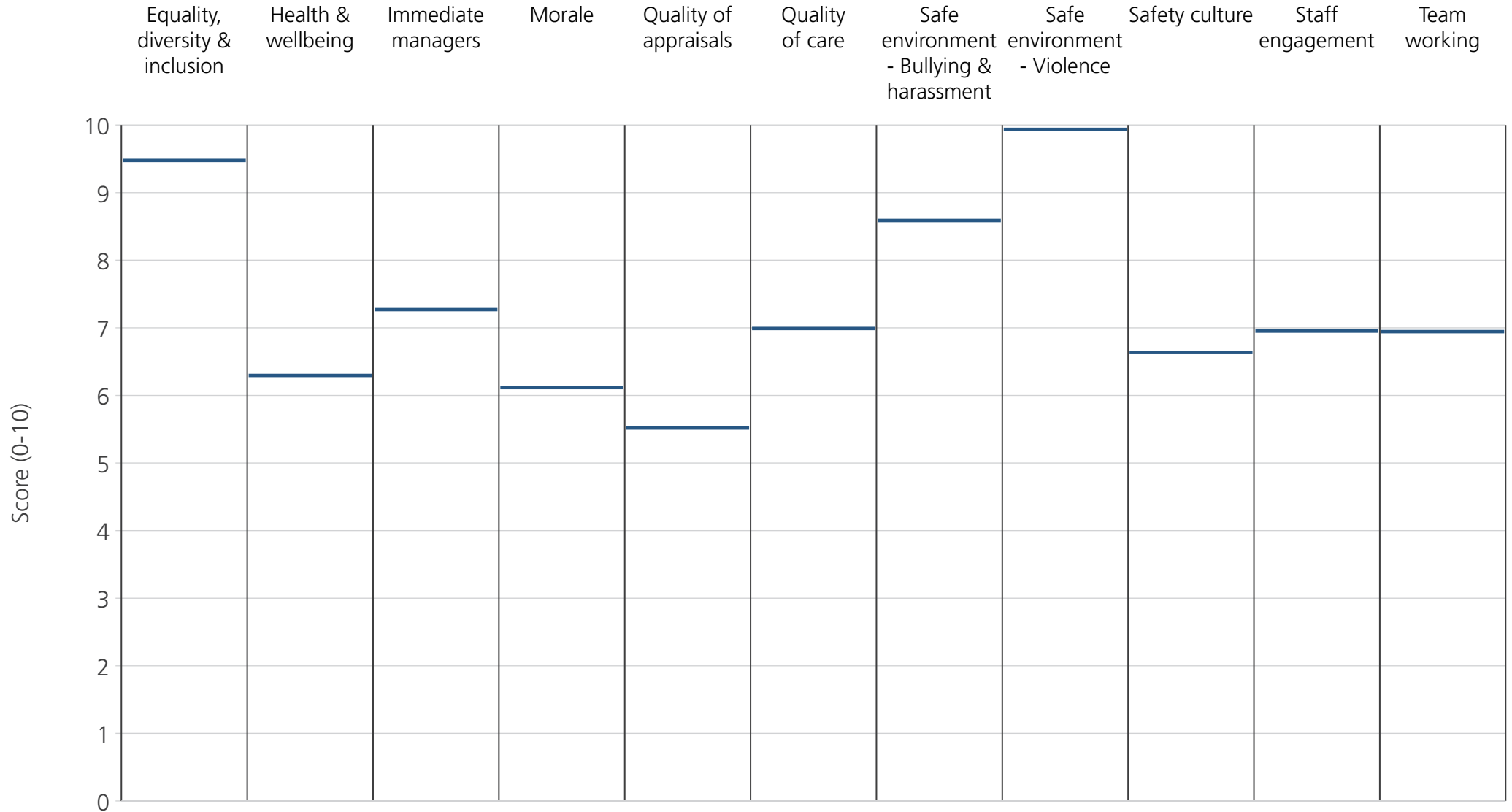
Directorate	9.3	5.2	7.8	6.4	6.6		8.7	10.0	6.8	7.2	7.8
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	15	15	15	15	15	6	15	15	15	15	14



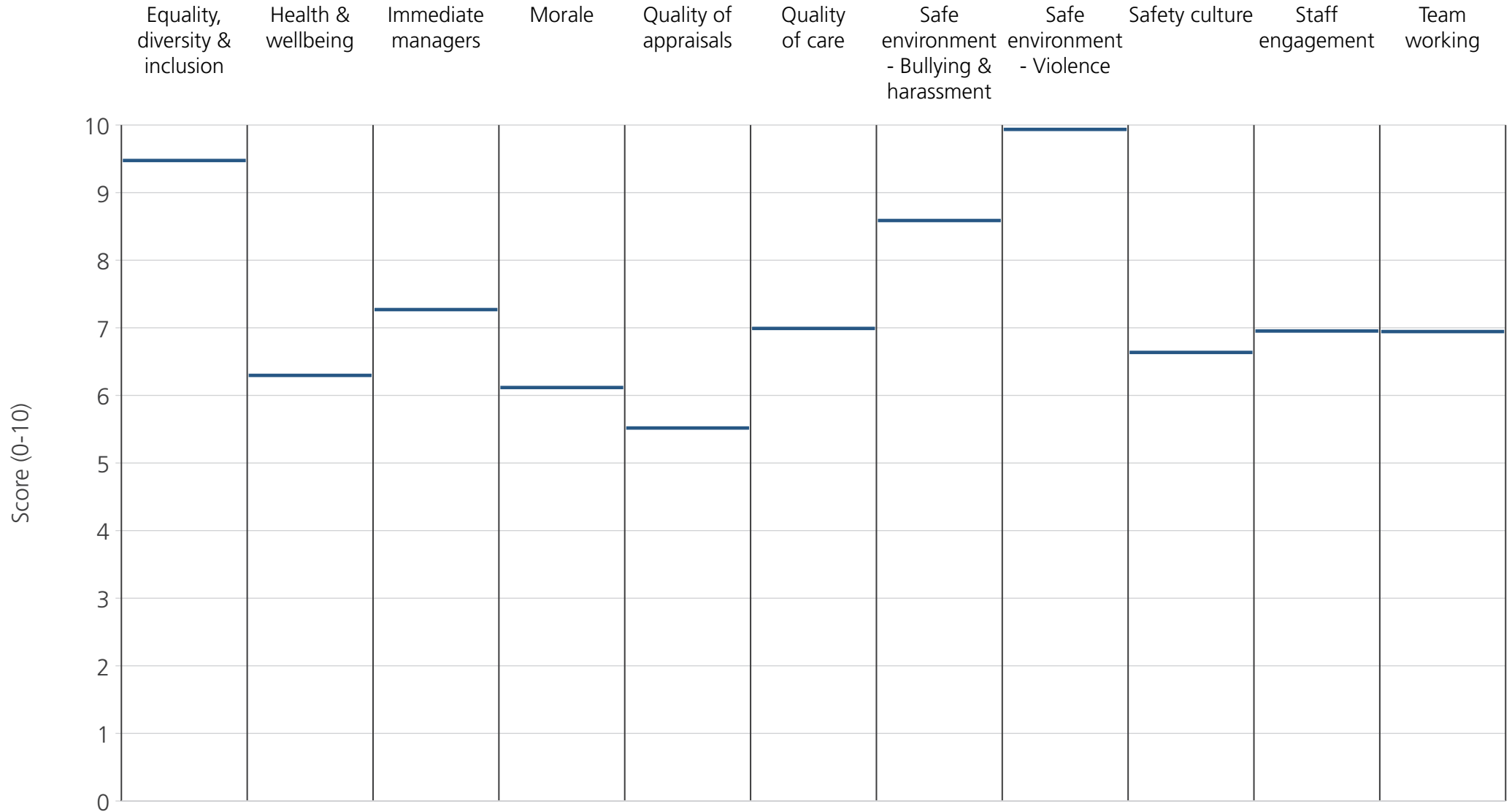
Directorate	9.6	6.6	7.7	6.1	5.3		8.8	9.8	6.1	6.7	6.6
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	14	14	14	14	14	6	14	14	14	14	14



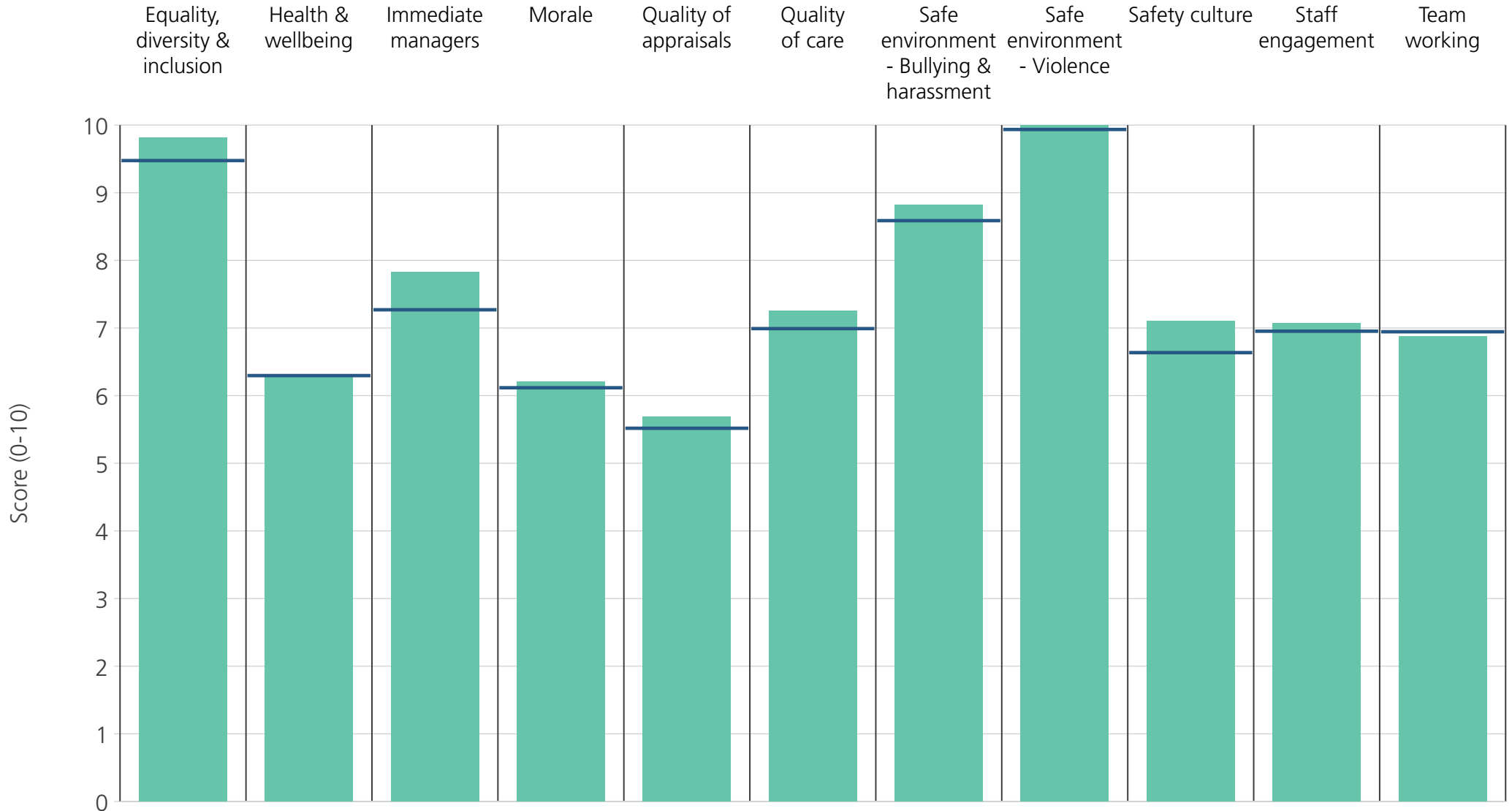
Directorate	9.2	6.0	6.8	5.4	4.2	7.0	8.6	10.0	5.9	6.3	6.6
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	12	12	12	12	12	4	11	12	12	12	12



Directorate	Equality, diversity & inclusion	Health & wellbeing	Immediate managers	Morale	Quality of appraisals	Quality of care	Safe environment - Bullying & harassment	Safe environment - Violence	Safety culture	Staff engagement	Team working
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	10	10	10	10	7	2	10	10	10	10	10



Directorate											
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	9	9	9	9	7	6	9	9	9	9	9



Directorate	9.8	6.3	7.8	6.2	5.7	7.3	8.8	10.0	7.1	7.1	6.9
Your org	9.5	6.3	7.3	6.1	5.5	7.0	8.6	9.9	6.6	7.0	6.9
Responses	36	36	36	36	31	15	34	36	36	36	36