

NHS Gloucestershire CCG

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Primary Care & Locality Development	5
Commissioning Implementation	6
Finance and Information	7
Executive Office	8
Integration Directorate	9
Quality Directorate	10
Transformation and Service Redesign	11
Continuing Healthcare & Assessment	12
Quality Pharmacists	13

This directorate report for NHS Gloucestershire CCG contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

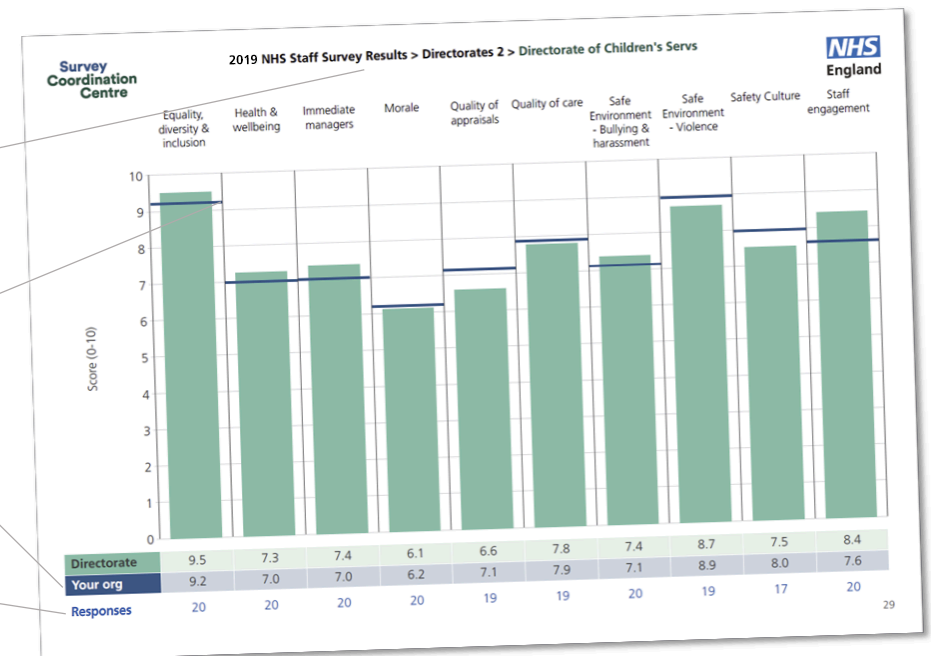
The directorate breakdowns used in this report were provided and defined by NHS Gloucestershire CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

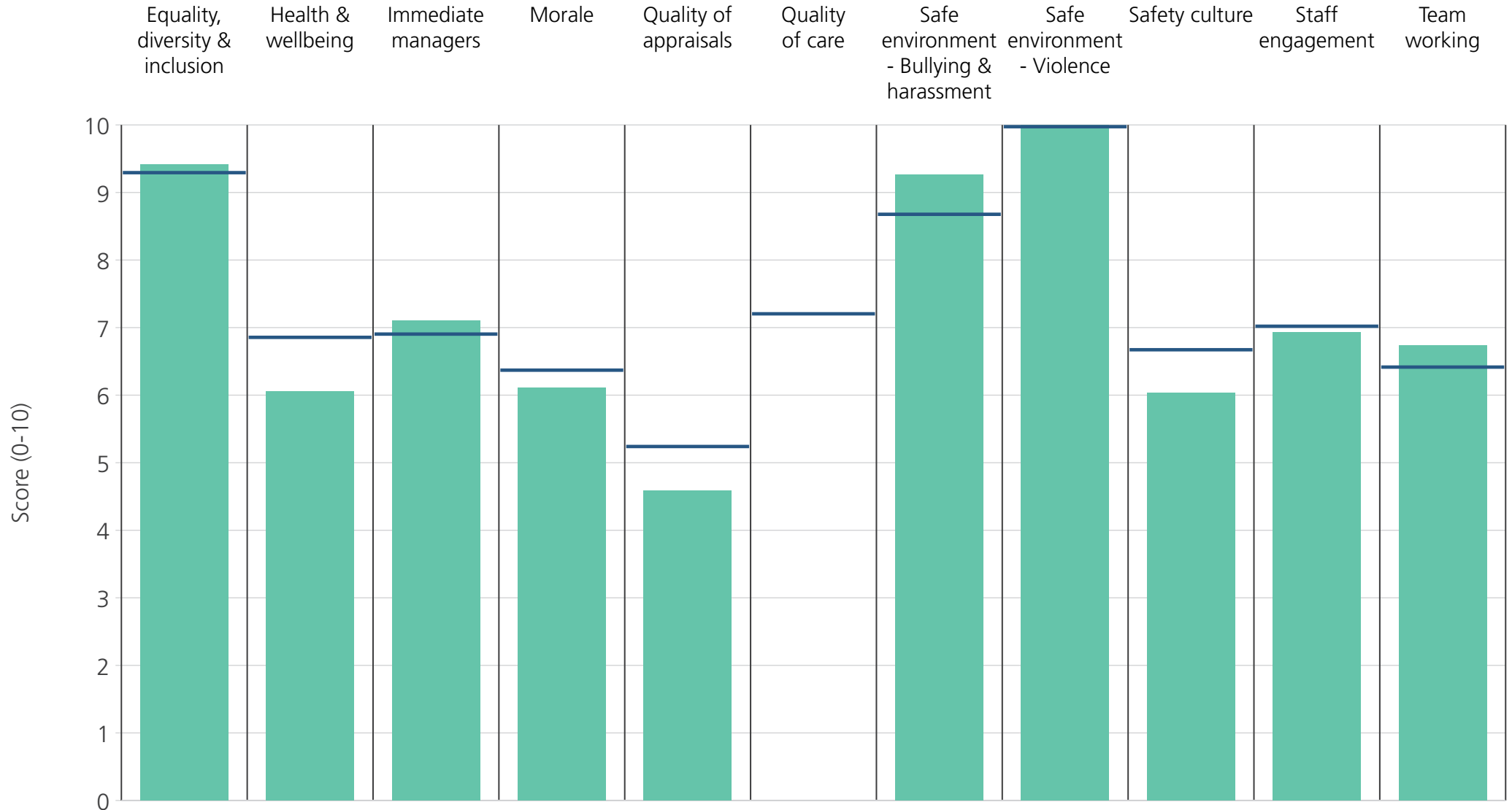
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

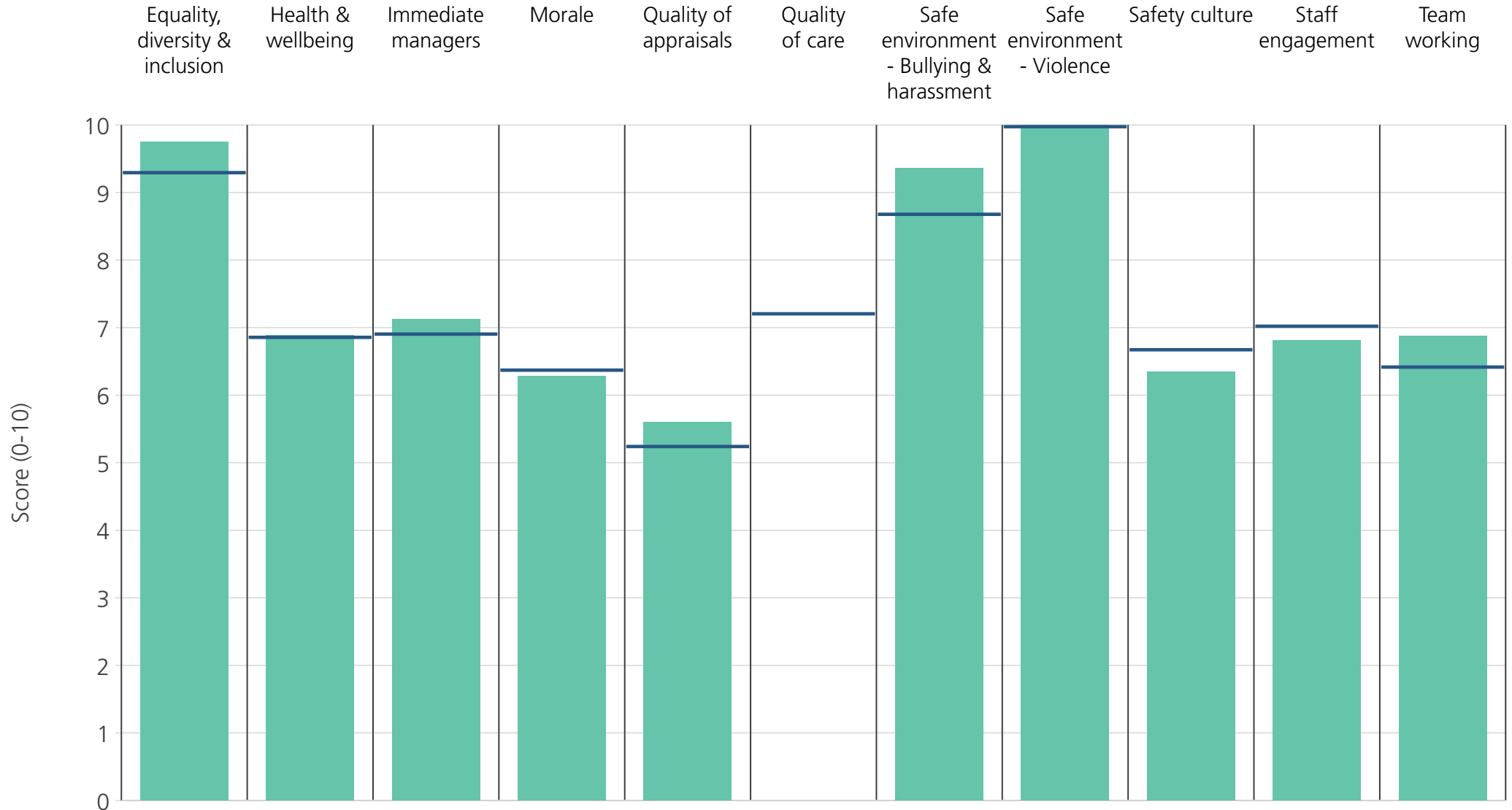


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

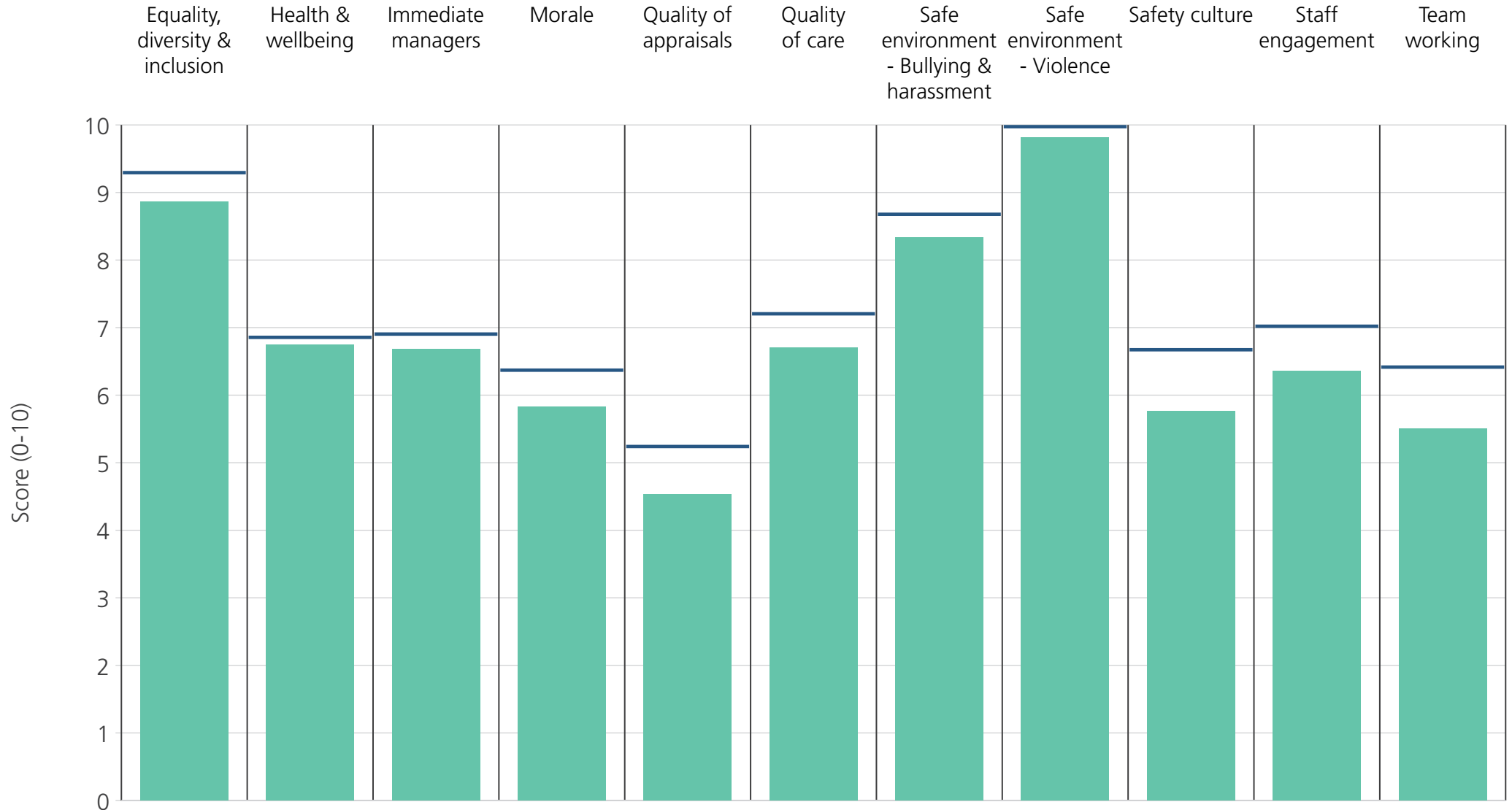
Directorates 1



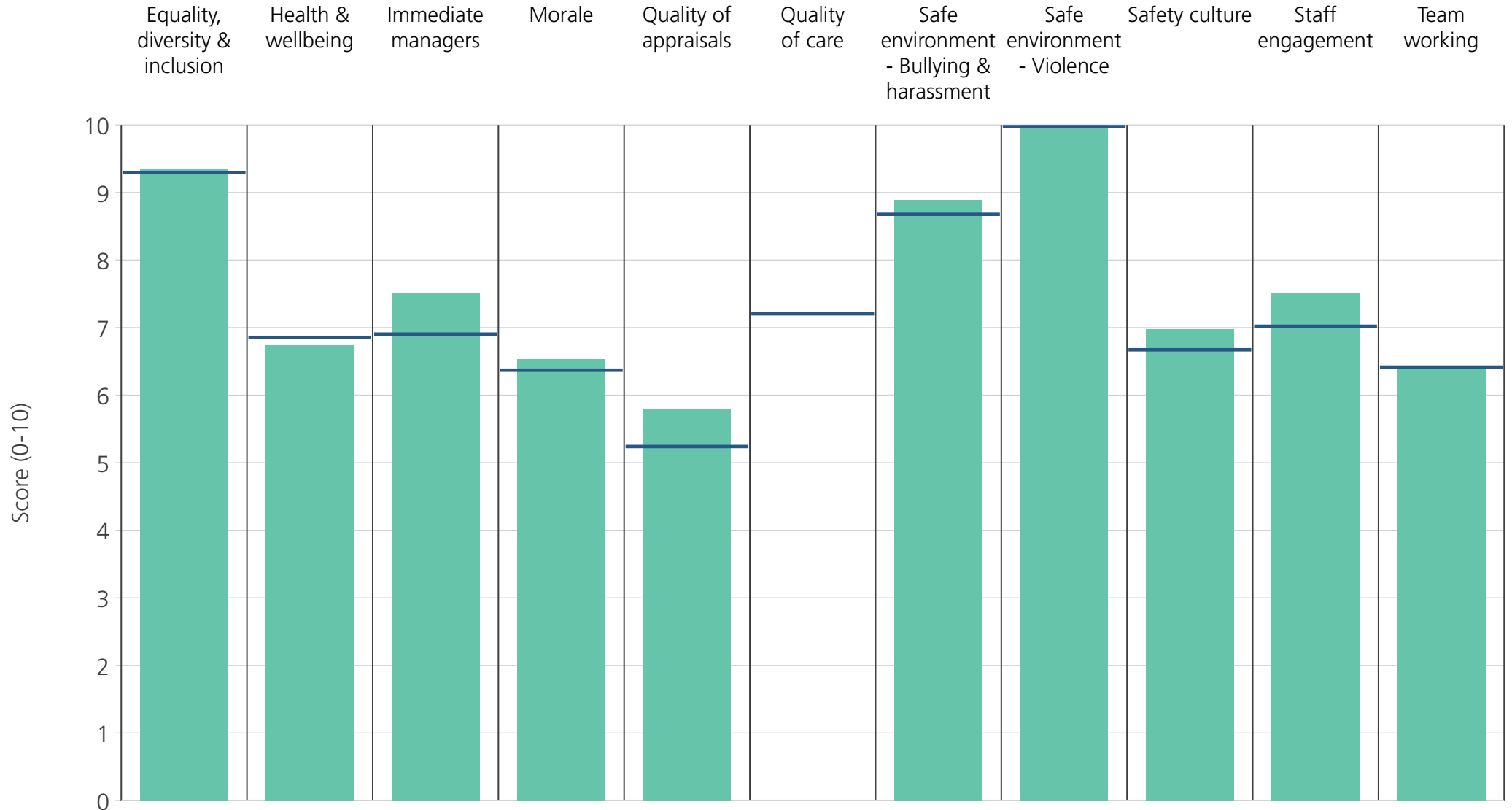
Directorate	9.4	6.1	7.1	6.1	4.6	-	9.3	10.0	6.0	6.9	6.7
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	17	18	18	18	18	10	18	18	18	18	18



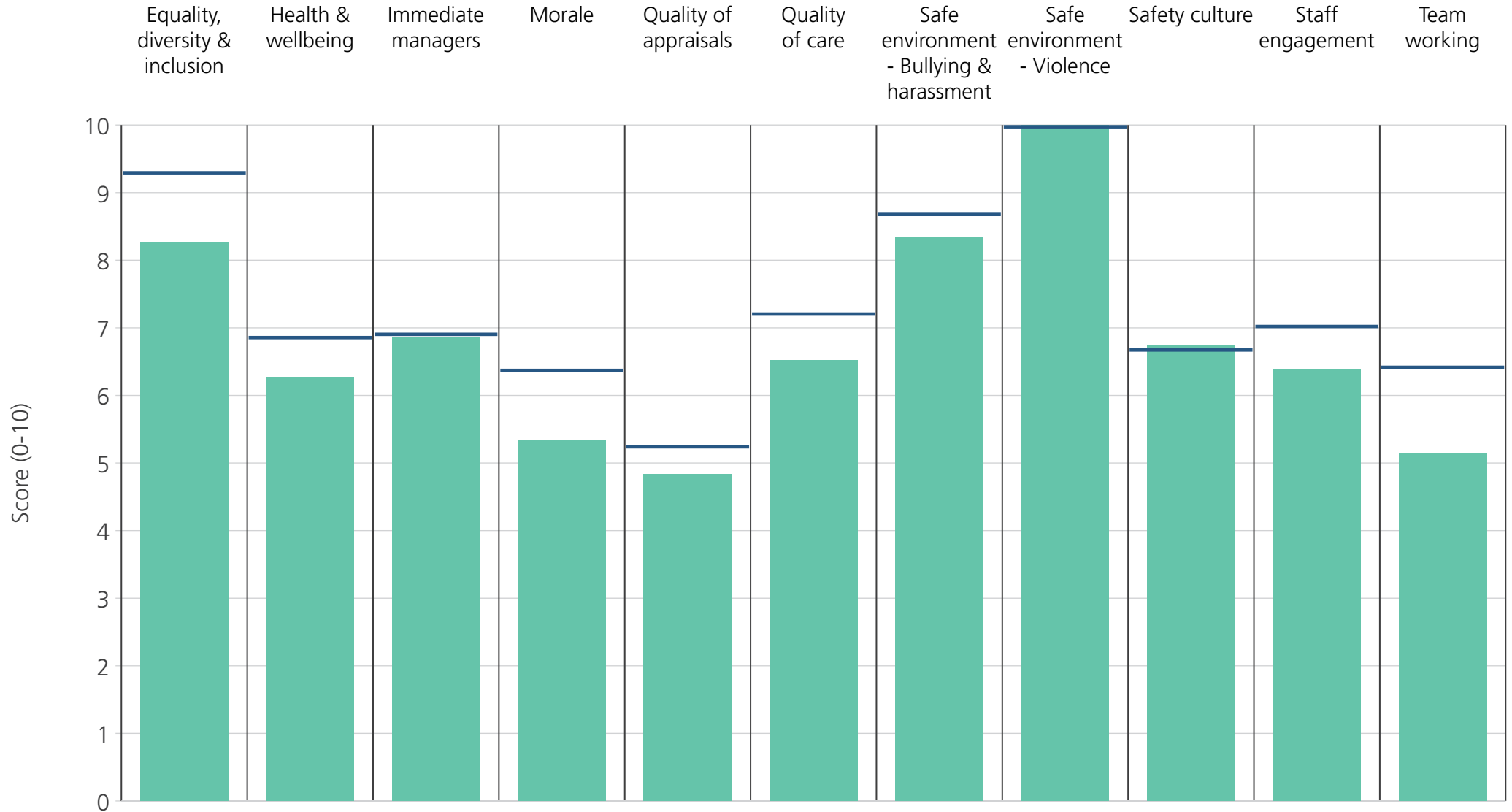
Directorate	9.7	6.9	7.1	6.3	5.6	7.2	9.4	10.0	6.3	6.8	6.9
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	26	26	26	26	23	10	26	26	25	26	26



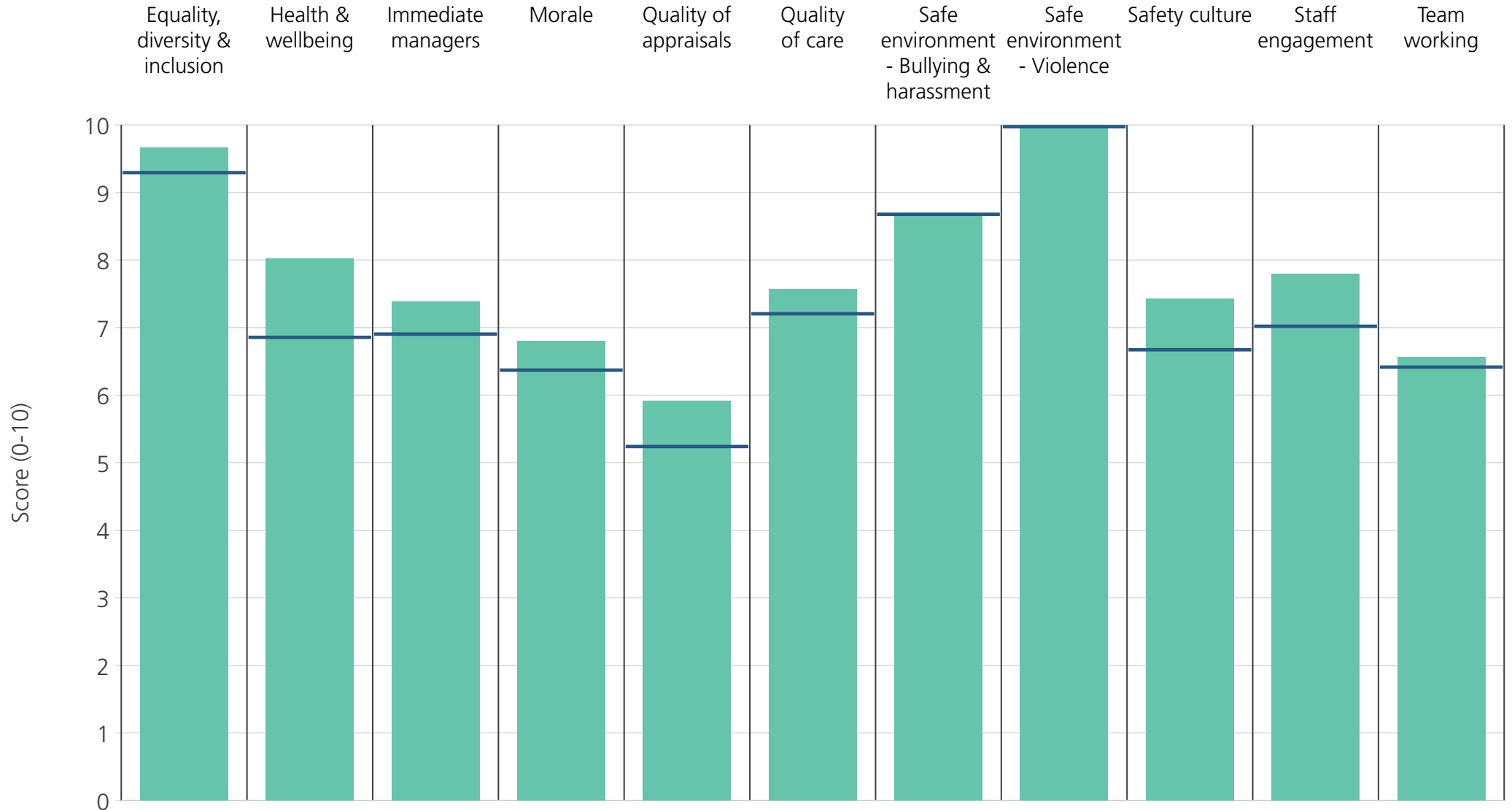
Directorate	8.9	6.7	6.7	5.8	4.5	6.7	8.3	9.8	5.8	6.4	5.5
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	36	36	36	35	35	11	36	36	35	36	35



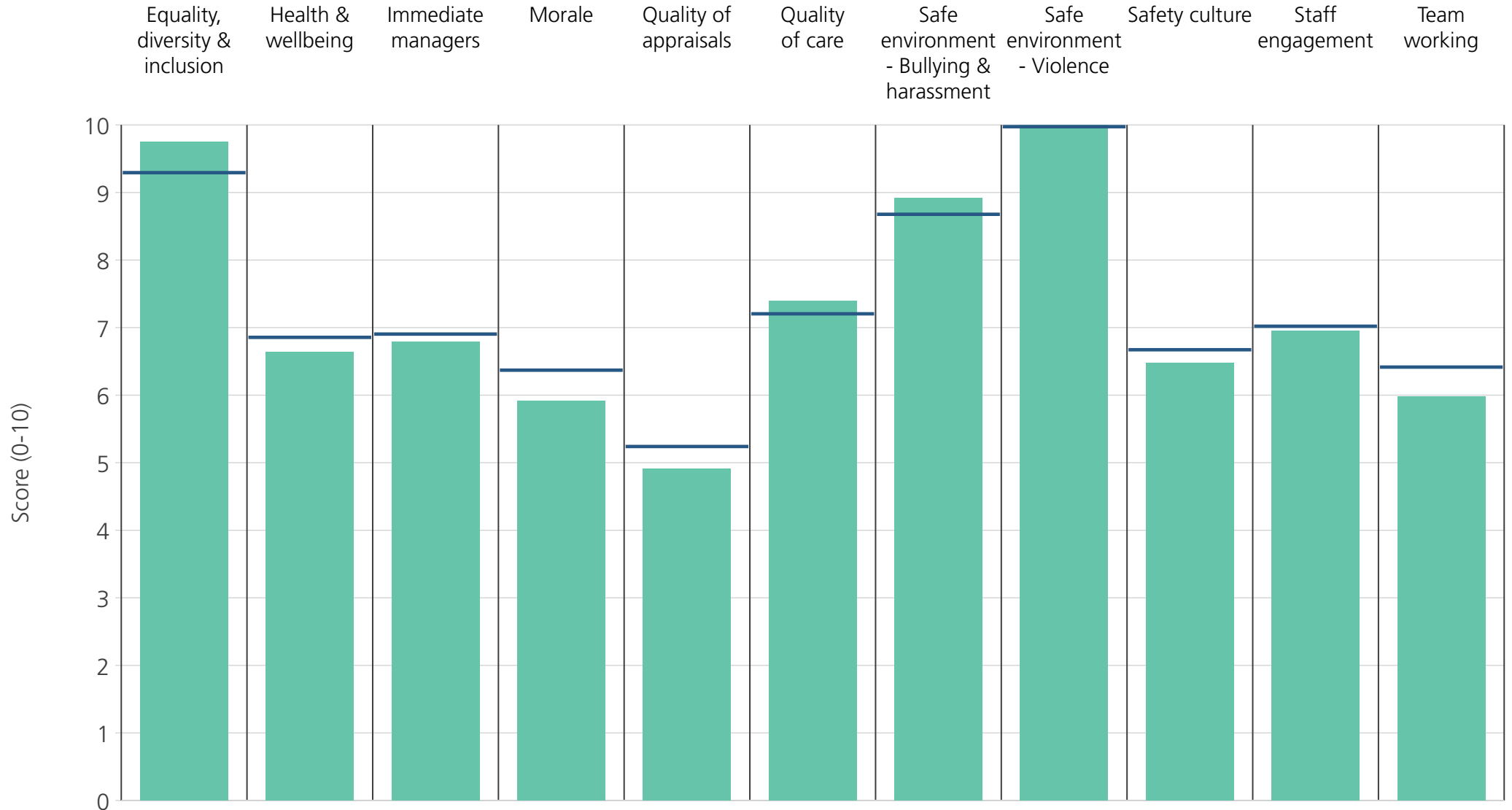
Directorate	9.3	6.7	7.5	6.5	5.8		8.9	10.0	7.0	7.5	6.4
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	15	15	15	15	11	4	15	15	15	15	15



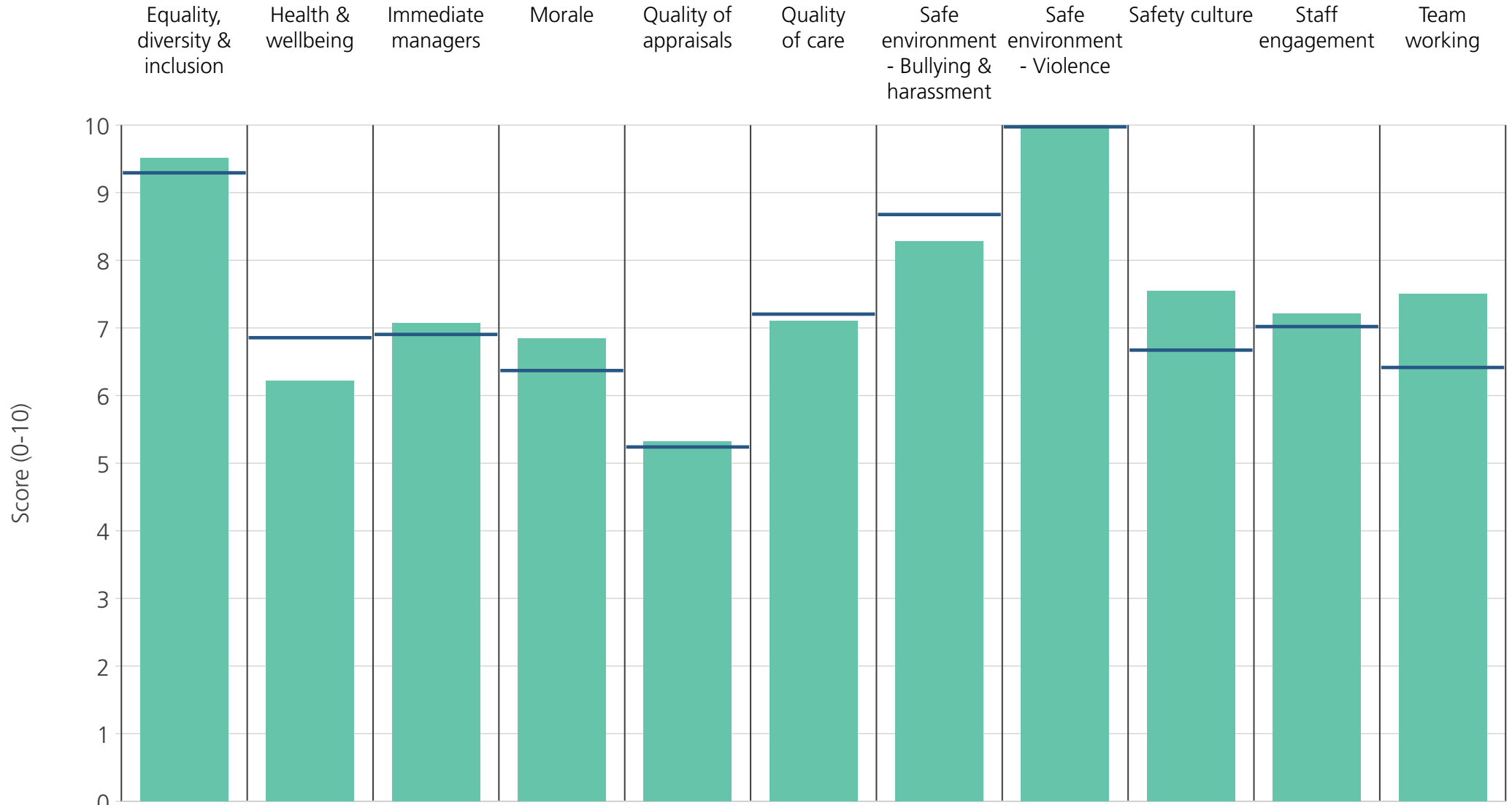
Directorate	8.3	6.3	6.9	5.3	4.8	6.5	8.3	10.0	6.7	6.4	5.2
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	26	26	26	26	22	11	26	26	25	26	25



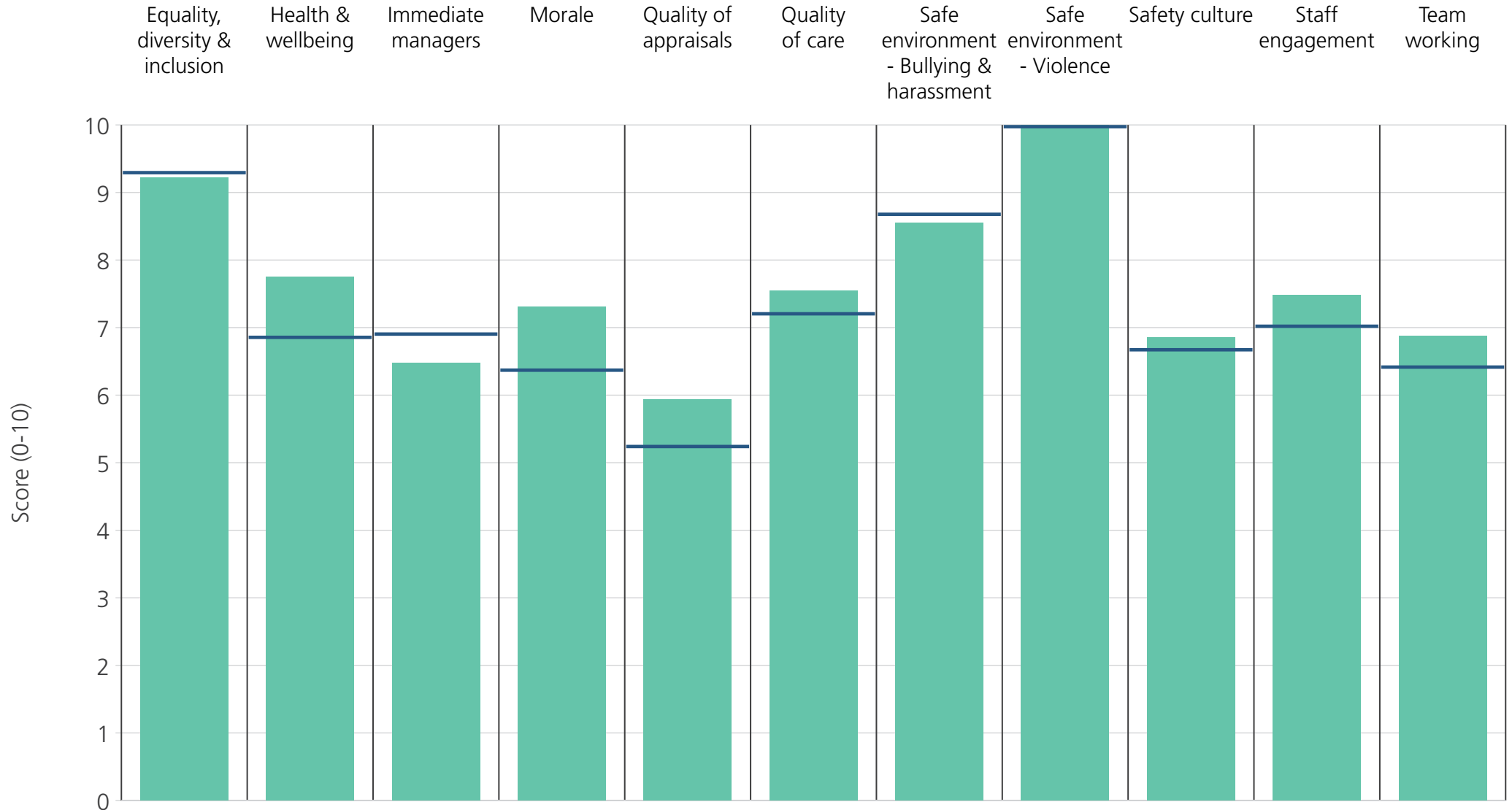
Directorate	9.7	8.0	7.4	6.8	5.9	7.6	8.7	10.0	7.4	7.8	6.6
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	20	20	20	20	15	13	20	20	20	20	20



Directorate	9.7	6.6	6.8	5.9	4.9	7.4	8.9	10.0	6.5	6.9	6.0
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	36	37	37	36	28	12	37	37	36	37	37



Directorate	9.5	6.2	7.1	6.8	5.3	7.1	8.3	10.0	7.5	7.2	7.5
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	34	34	34	33	27	25	33	34	33	35	35



Directorate	9.2	7.8	6.5	7.3	5.9	7.5	8.6	10.0	6.9	7.5	6.9
Your org	9.3	6.9	6.9	6.4	5.2	7.2	8.7	10.0	6.7	7.0	6.4
Responses	46	46	46	45	40	42	46	46	46	46	46