

NHS Derby and Derbyshire CCG

2019 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Ambulance/111 Commissioning	26
		Other	27
Themes – Directorates 1	4		
Medical	5		
Commissioning Operations	6		
Nursing and Quality	7		
Corporate Strategy and Delivery	8		
Finance	9		
Other	10		
Themes – Directorates 2	11		
Medicines Management and Clinical Policy	12		
Corporate Strategy and Development	13		
Contracting and performance	14		
GP Commissioning	15		
Mental Health, Learning Disabilities, Children	16		
Hospital Commissioning	17		
Finance Commissioning	18		
Joint Commissioning and community development	19		
Nursing and Quality - Corporate	20		
Finance Planning and Reporting	21		
Nursing and Quality - Community	22		
Long term conditions	23		
Corporate Delivery	24		
Nursing and Quality - Acute	25		

This directorate report for NHS Derby and Derbyshire CCG contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

The directorate breakdowns used in this report were provided and defined by NHS Derby and Derbyshire CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

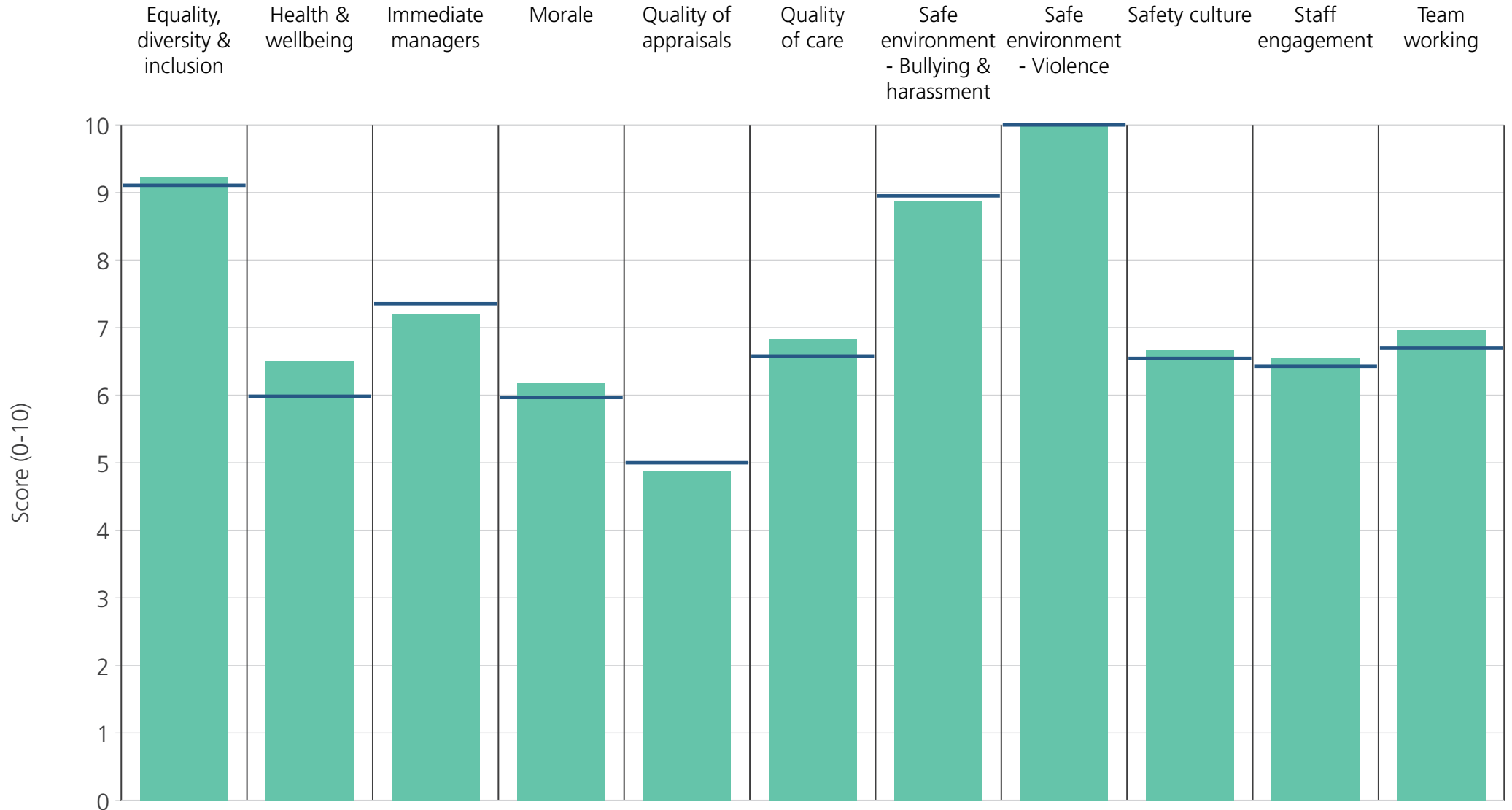
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.

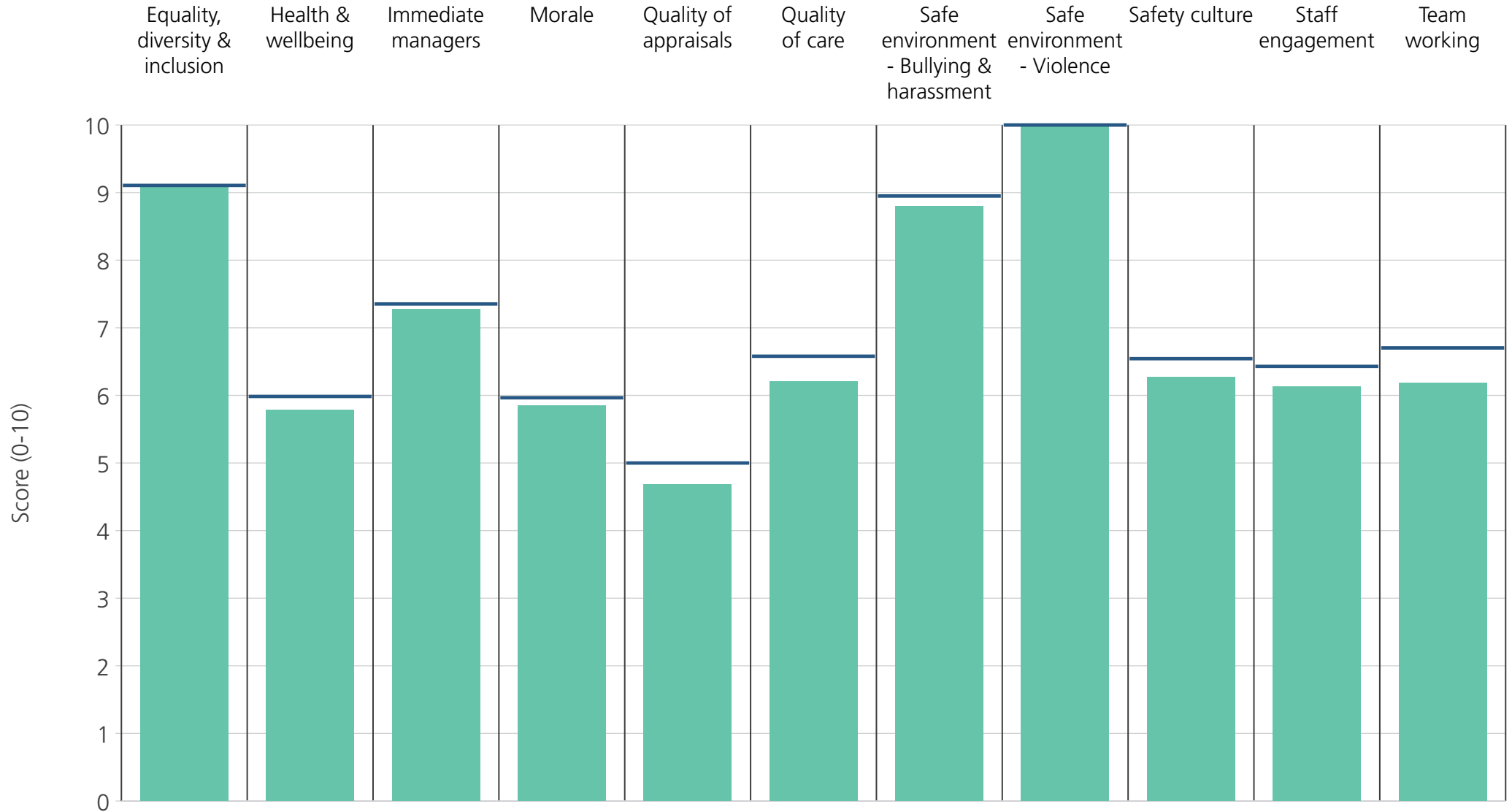


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

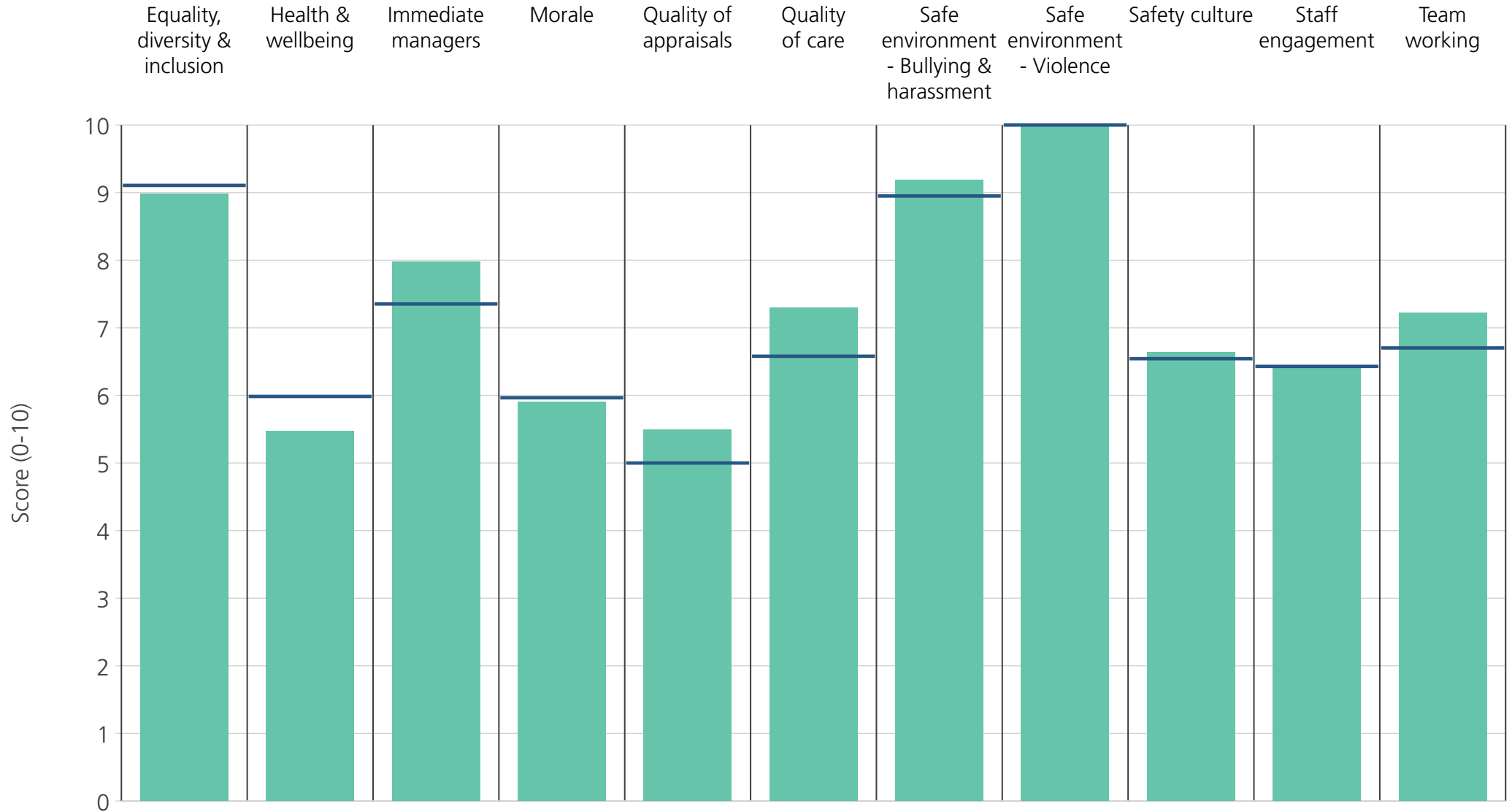
Directorates 1



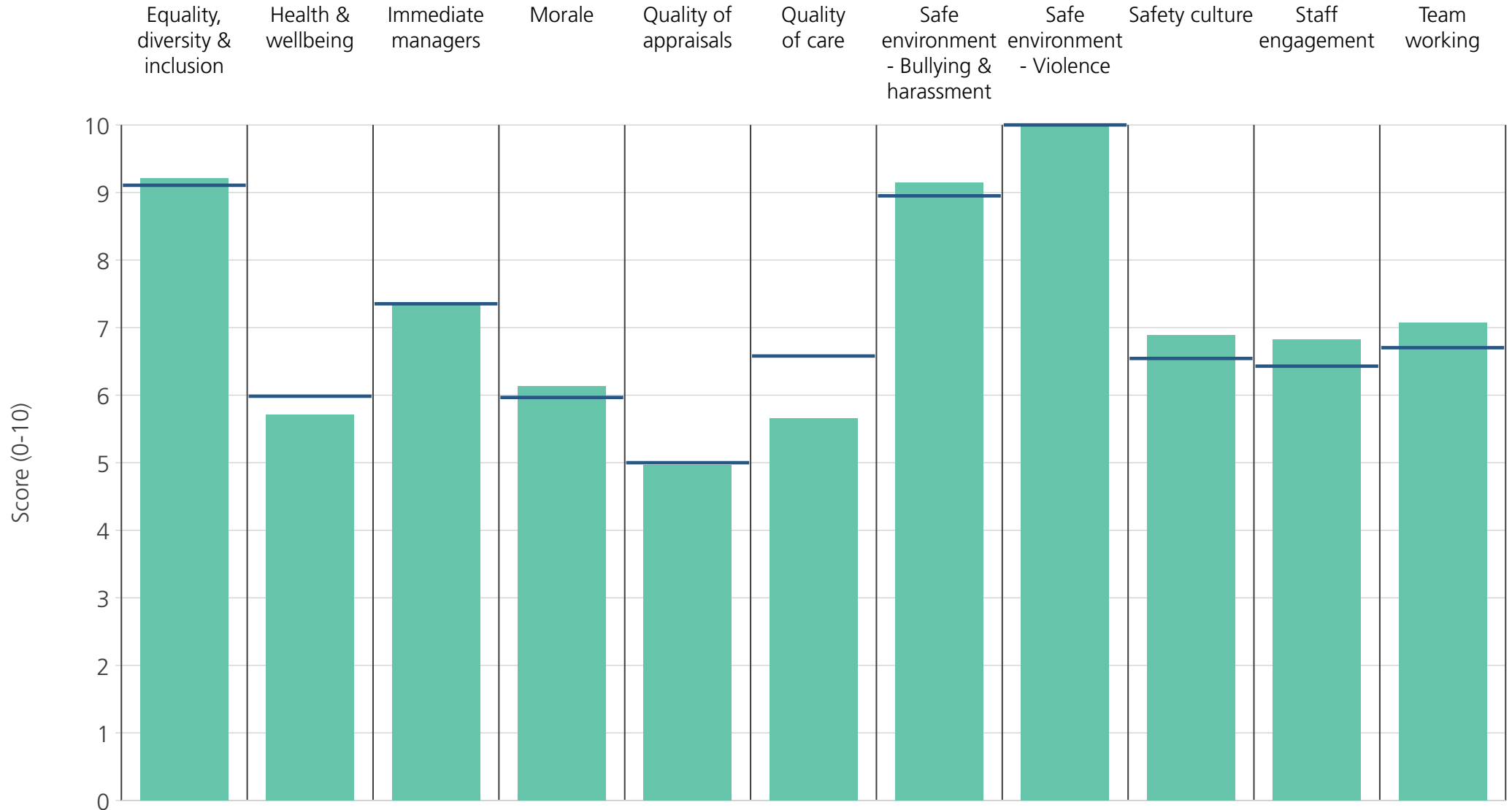
Directorate	9.2	6.5	7.2	6.2	4.9	6.8	8.9	10.0	6.7	6.6	7.0
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	118	121	120	118	110	85	117	119	118	122	120



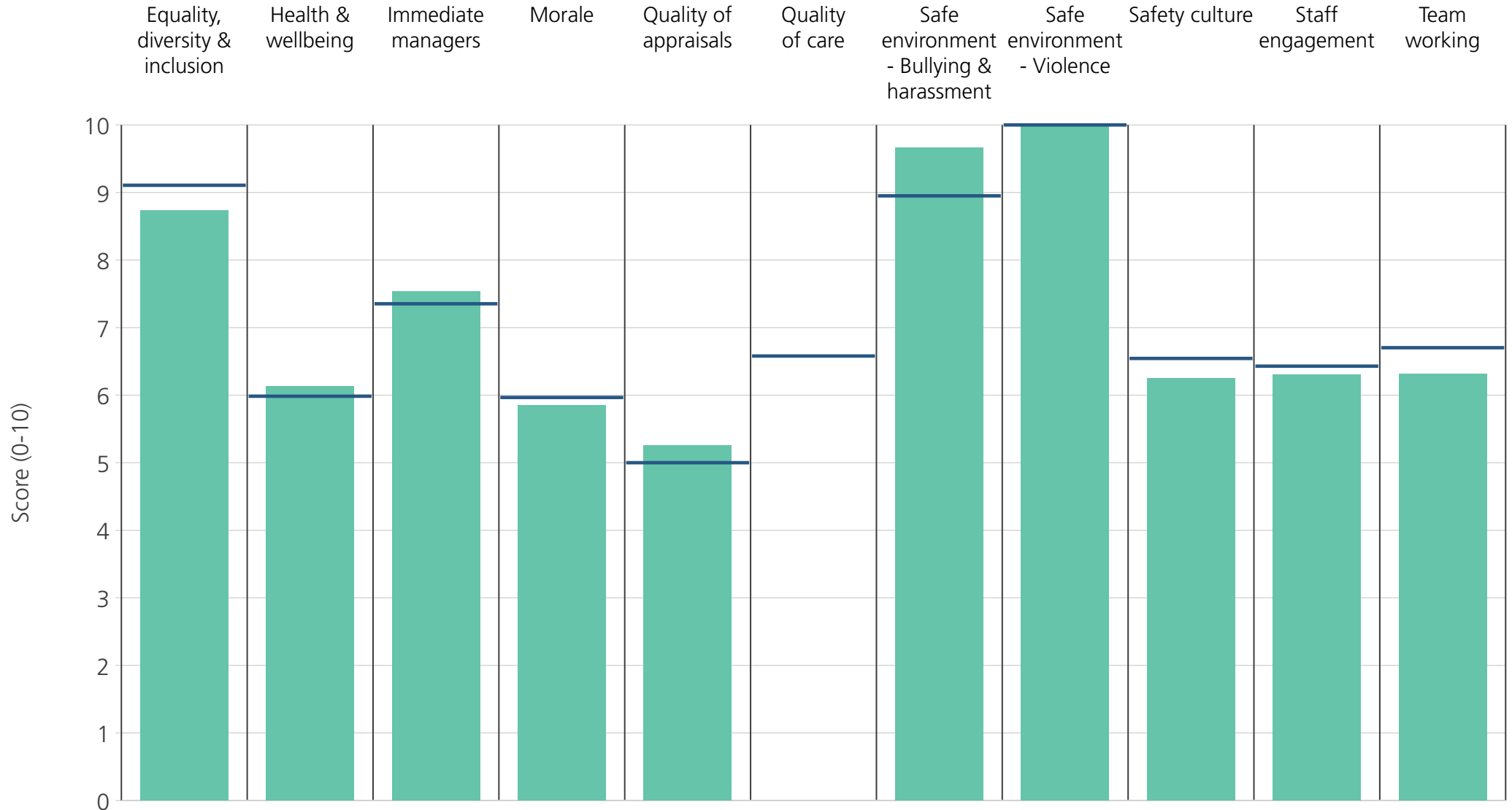
Directorate	9.1	5.8	7.3	5.9	4.7	6.2	8.8	10.0	6.3	6.1	6.2
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	110	111	110	108	100	53	111	111	111	110	109



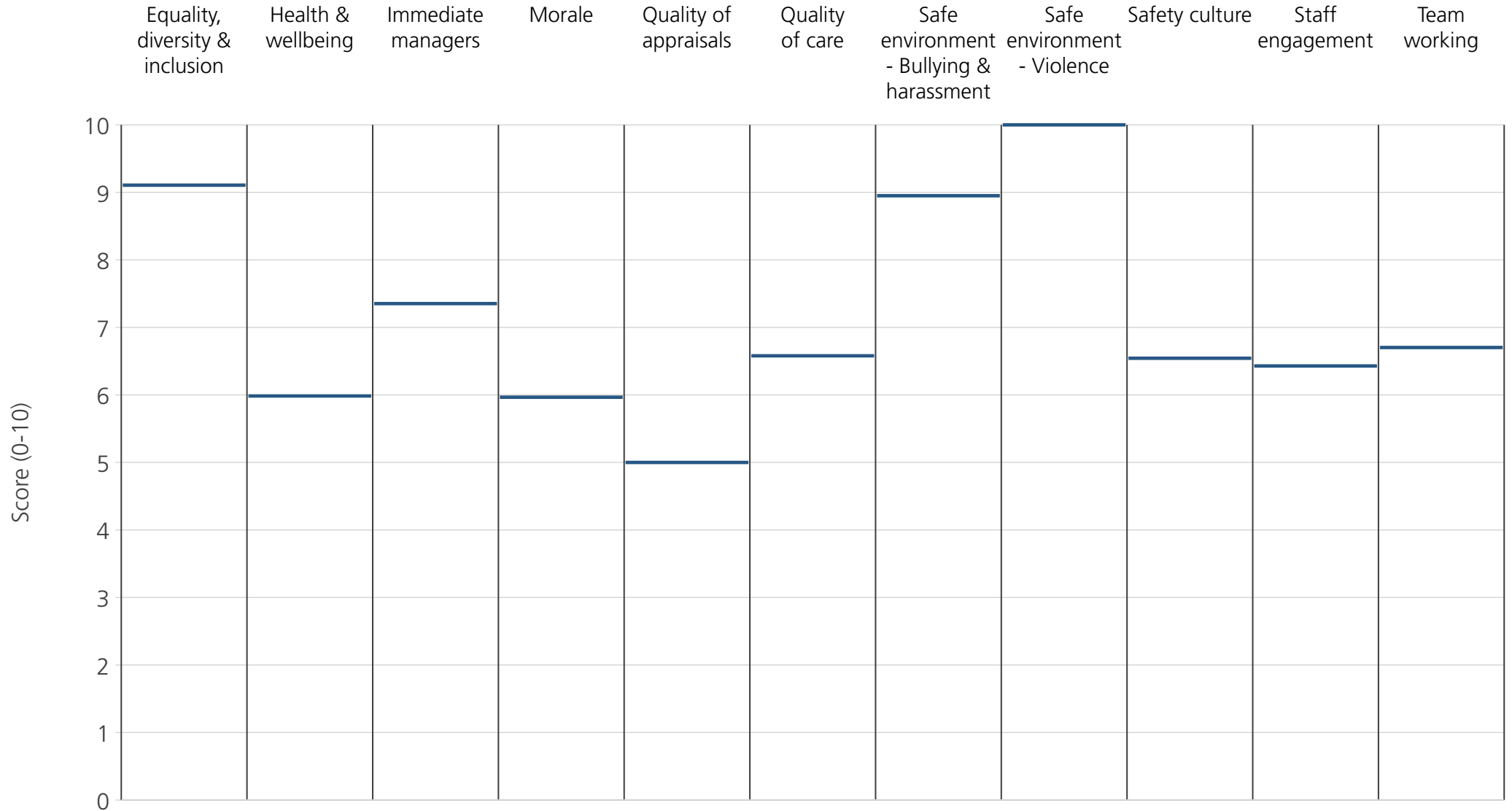
Directorate	9.0	5.5	8.0	5.9	5.5	7.3	9.2	10.0	6.6	6.4	7.2
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	45	45	45	45	43	25	45	45	45	45	45



Directorate	9.2	5.7	7.4	6.1	5.0	5.7	9.1	10.0	6.9	6.8	7.1
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	39	39	39	39	36	14	39	39	39	39	38

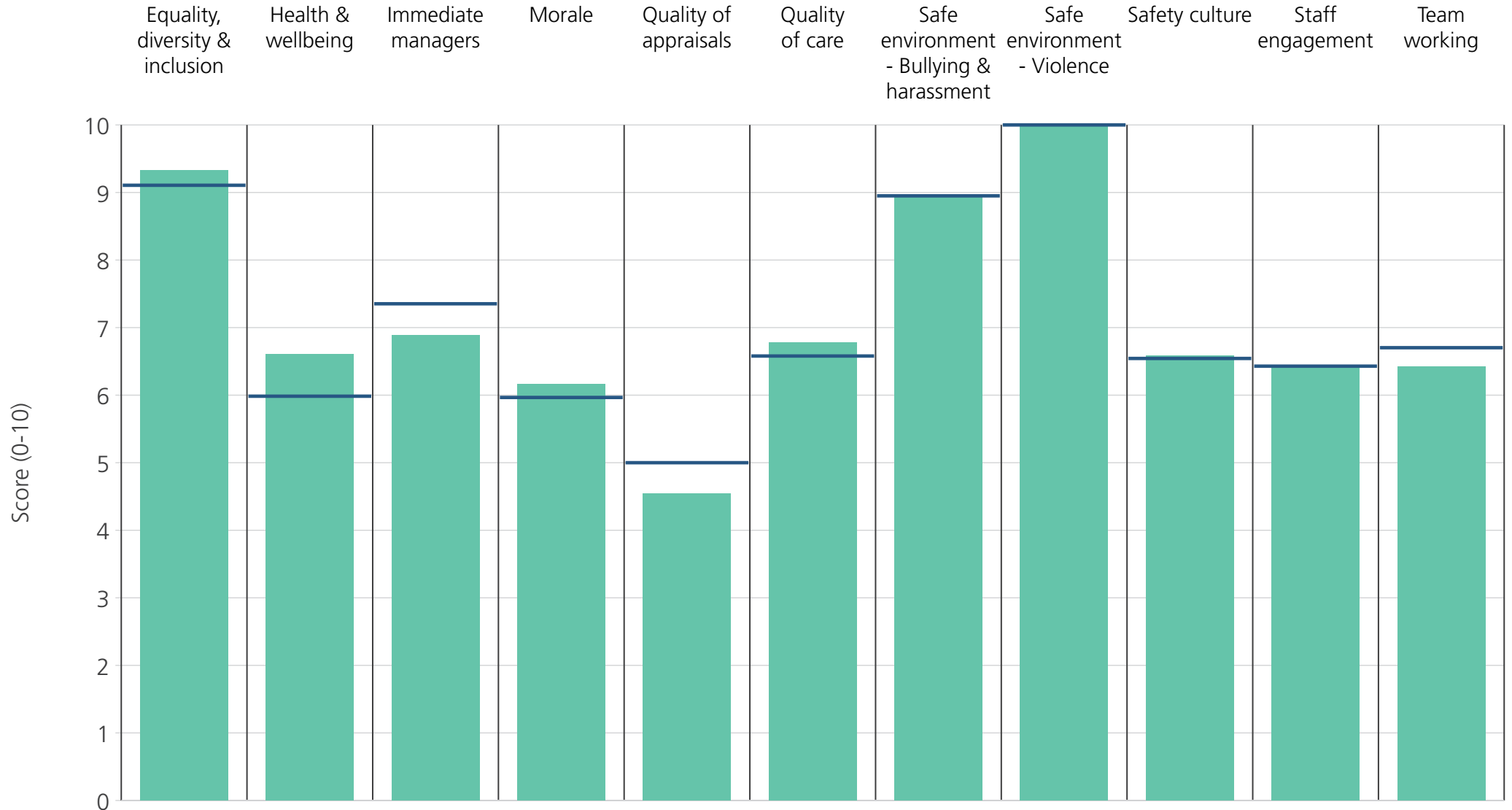


Directorate	8.7	6.1	7.5	5.8	5.3	6.6	9.7	10.0	6.2	6.3	6.3
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	40	40	40	39	34	4	40	40	38	40	40

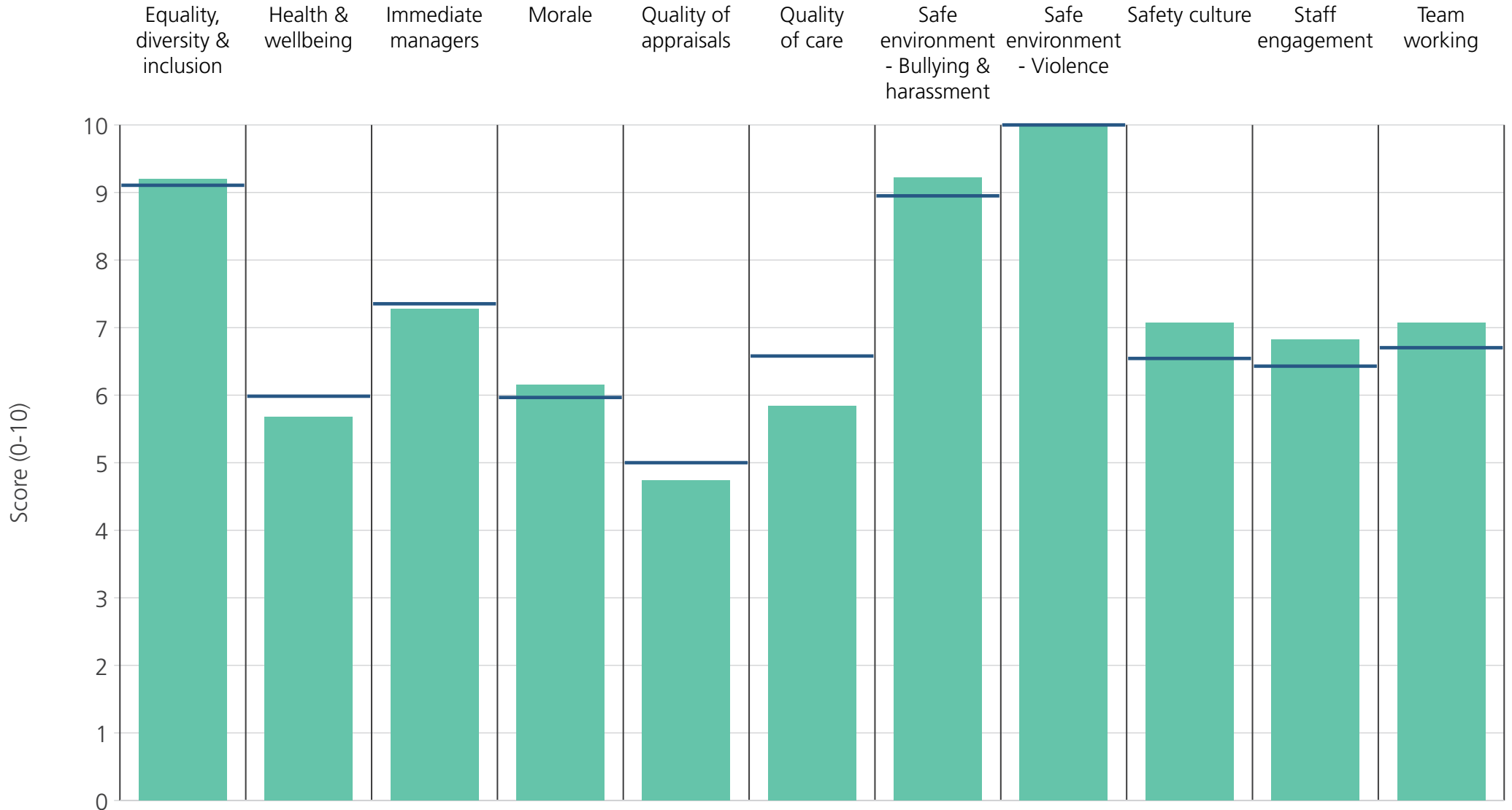


Directorate	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	10	10	10	10	9	5	10	10	10	10	10

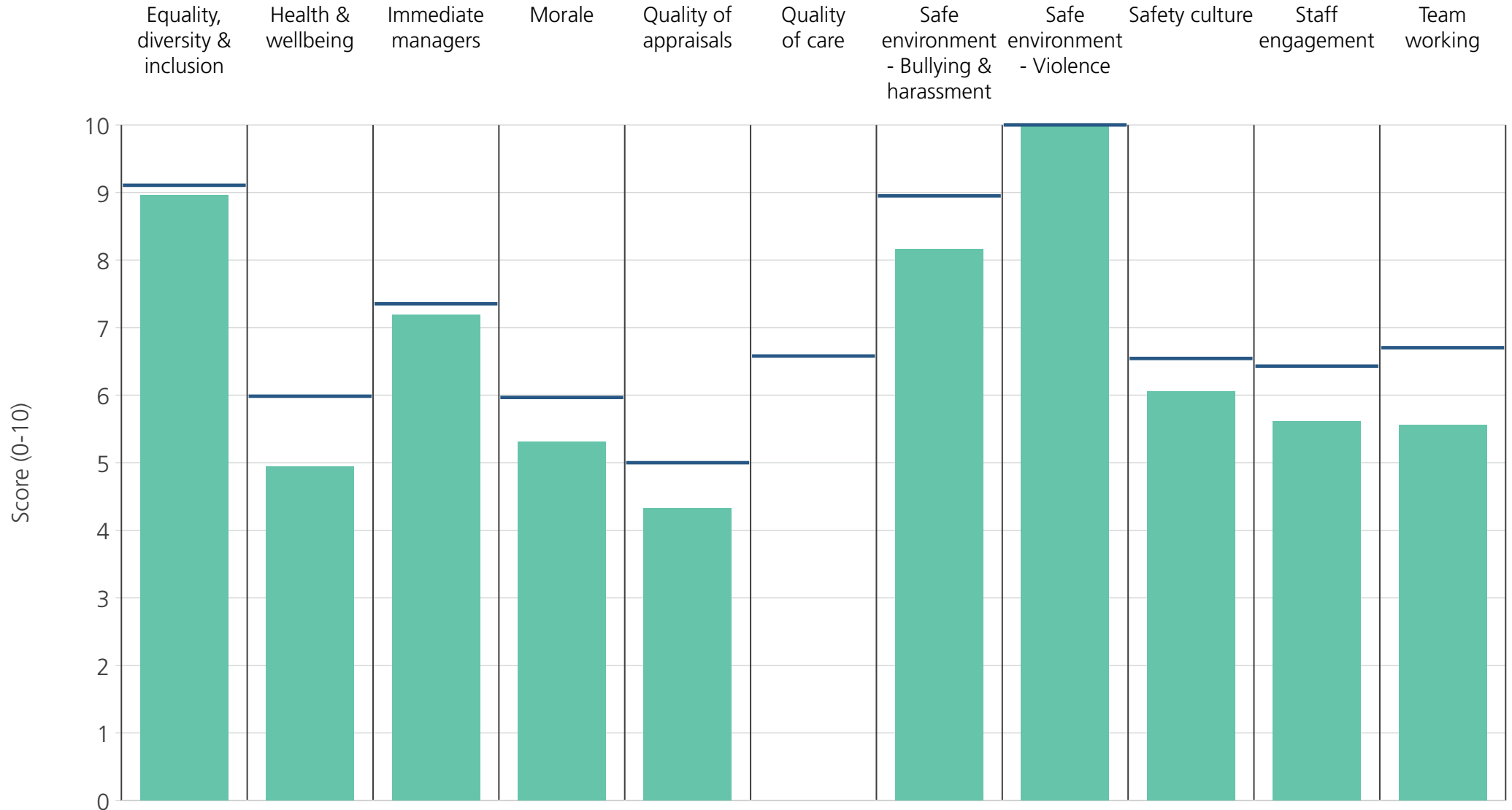
Directorates 2



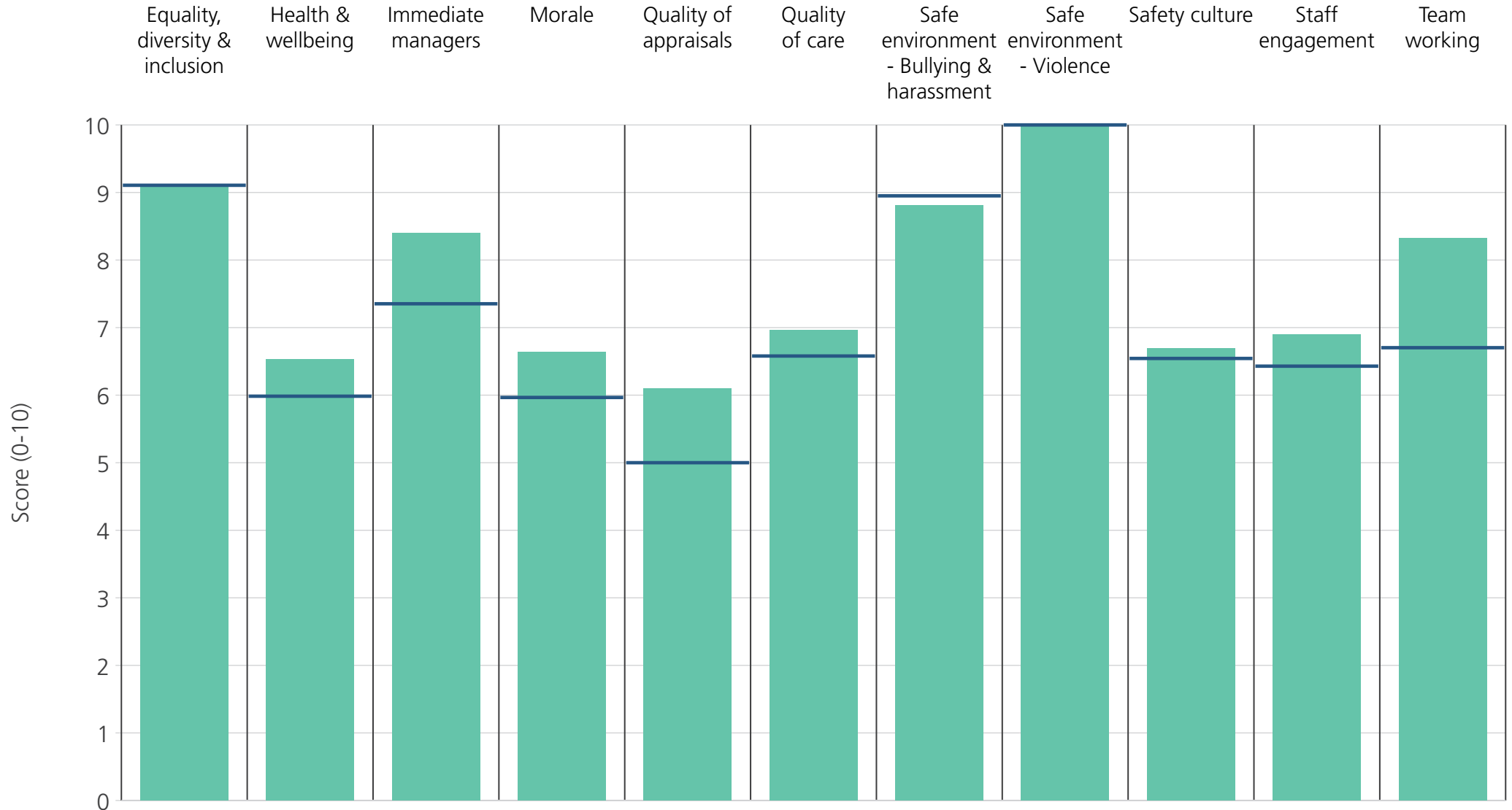
Directorate	9.3	6.6	6.9	6.2	4.5	6.8	8.9	10.0	6.6	6.4	6.4
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	77	80	79	77	74	66	78	78	77	81	80



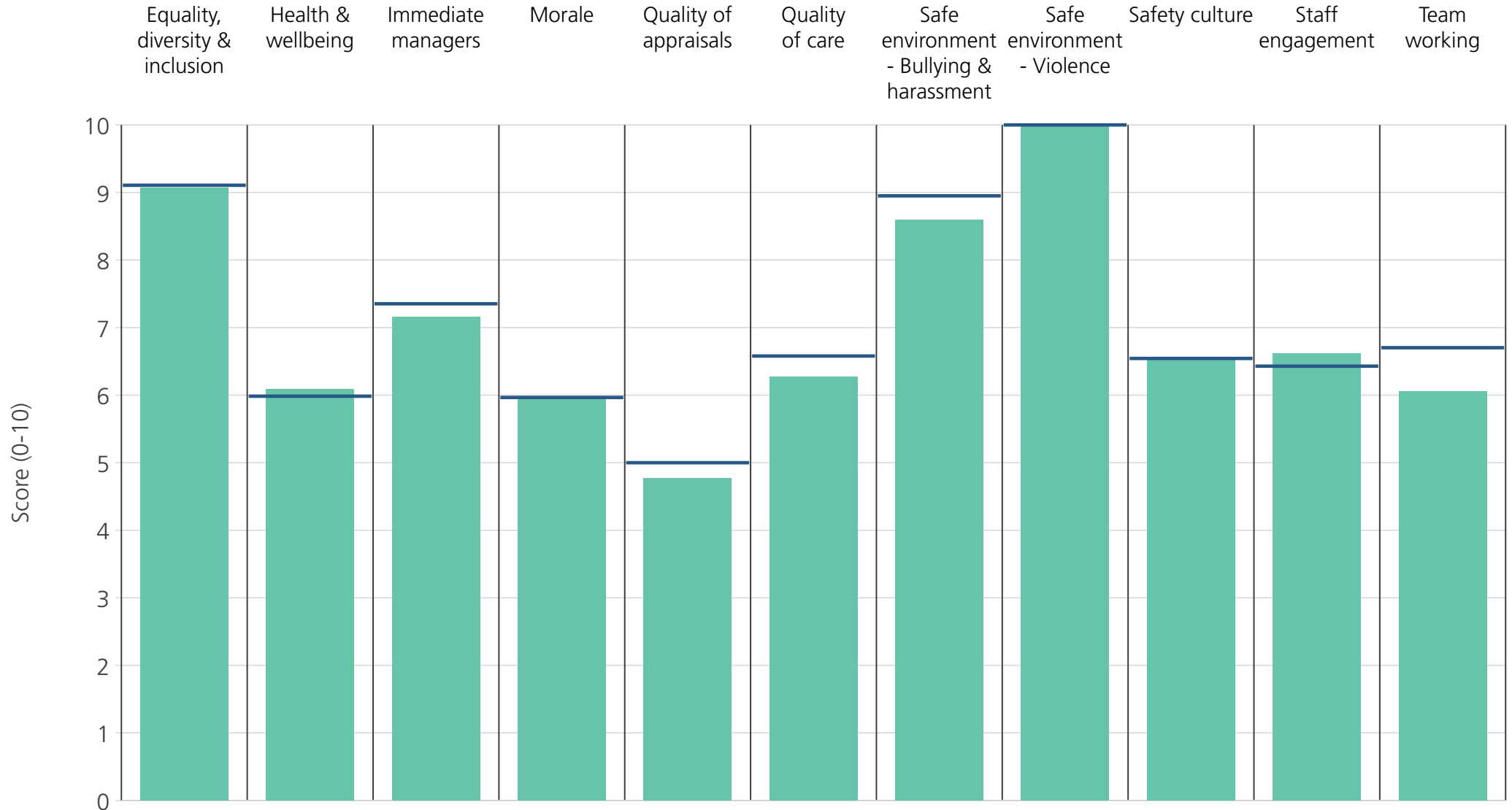
Directorate	9.2	5.7	7.3	6.2	4.7	5.8	9.2	10.0	7.1	6.8	7.1
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	30	30	30	30	28	12	30	30	30	30	29



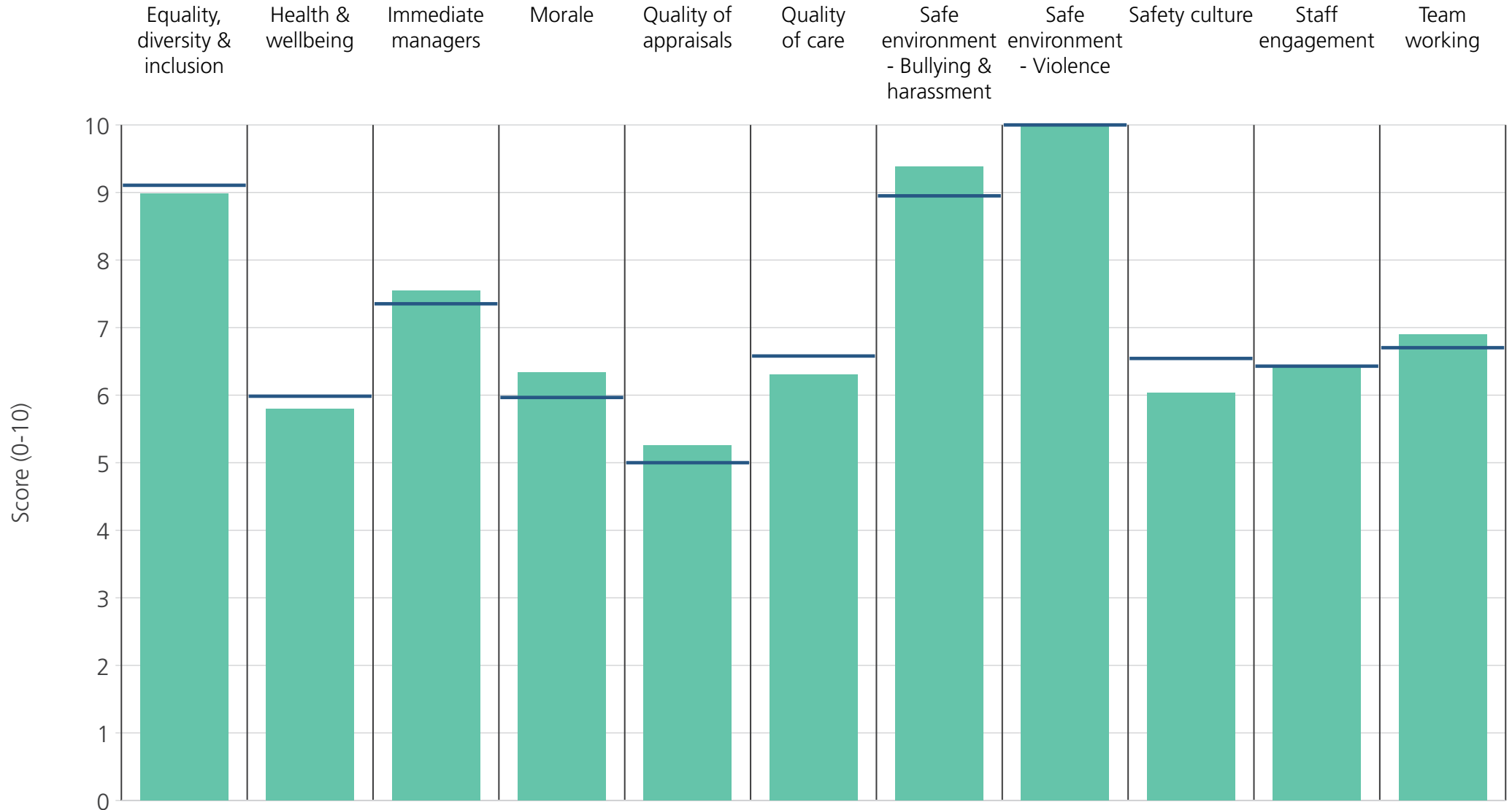
Directorate	9.0	4.9	7.2	5.3	4.3	6.6	8.2	10.0	6.1	5.6	5.6
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	29	29	28	27	28	7	29	29	29	28	27



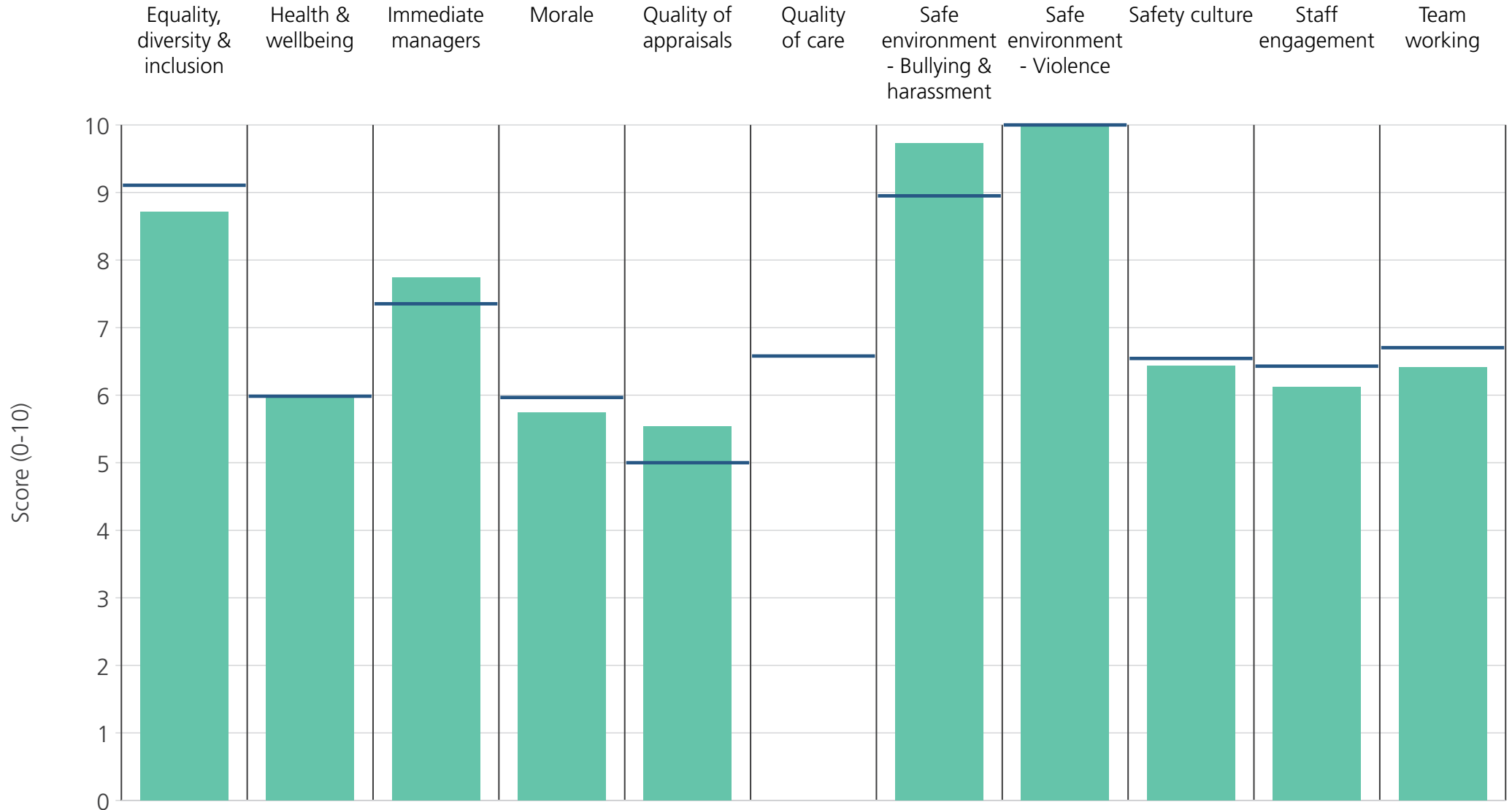
Directorate	9.1	6.5	8.4	6.6	6.1	7.0	8.8	10.0	6.7	6.9	8.3
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	29	29	29	29	25	14	28	29	29	29	29



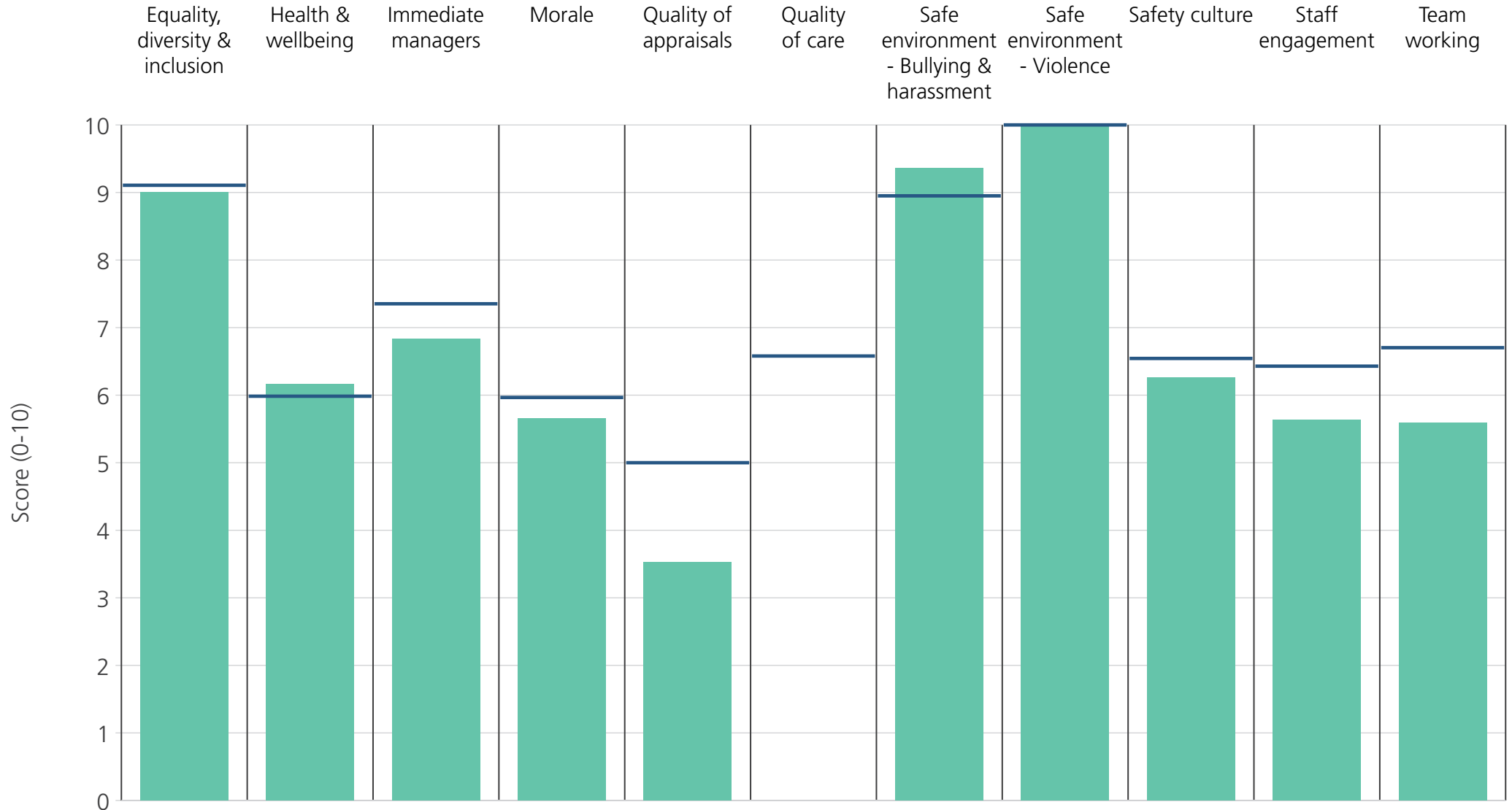
Directorate	9.1	6.1	7.2	6.0	4.8	6.3	8.6	10.0	6.6	6.6	6.1
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	25	26	26	26	22	21	26	26	26	26	26



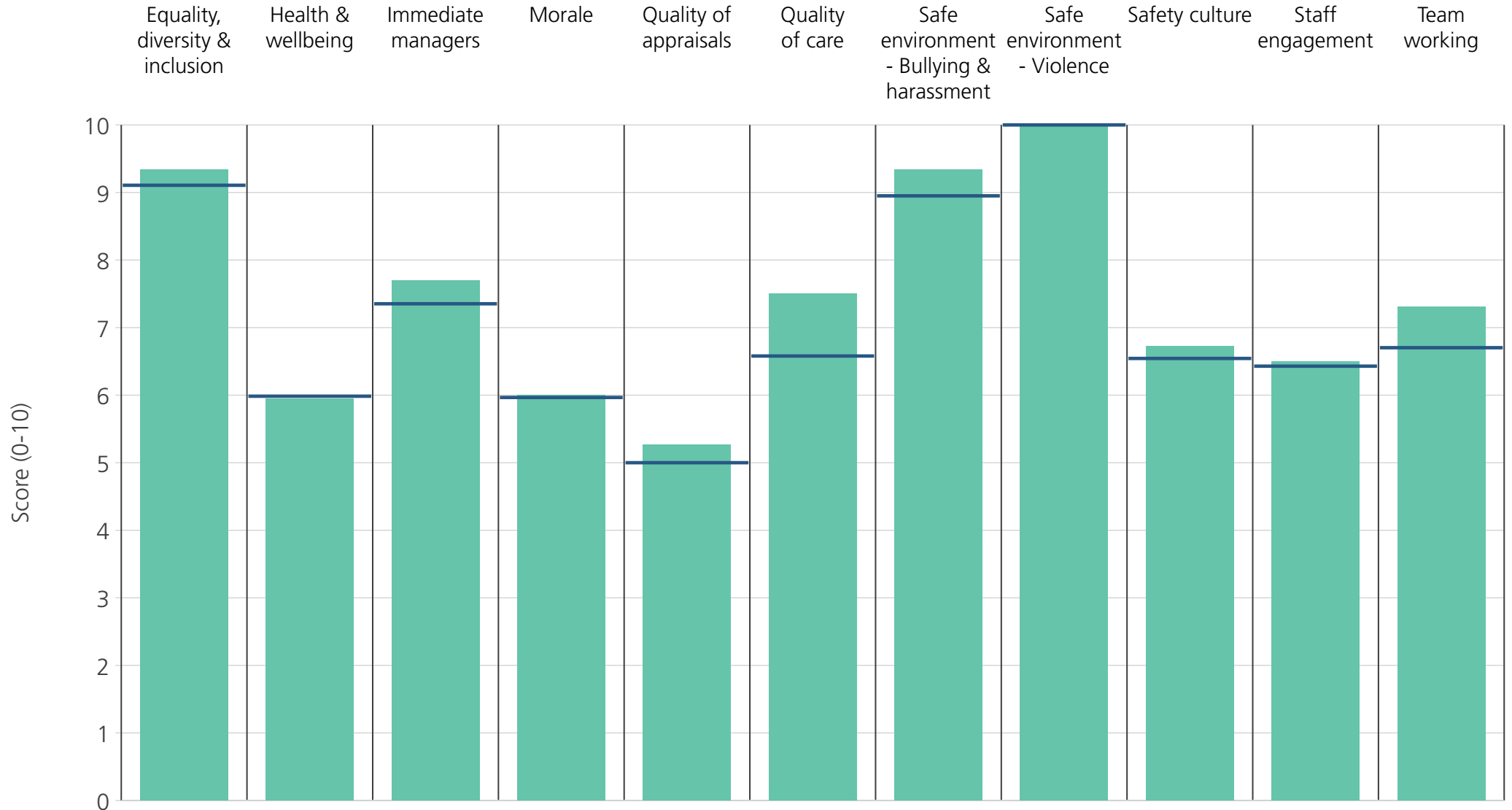
Directorate	9.0	5.8	7.5	6.3	5.3	6.3	9.4	10.0	6.0	6.4	6.9
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	27	27	27	26	25	16	27	27	27	27	27



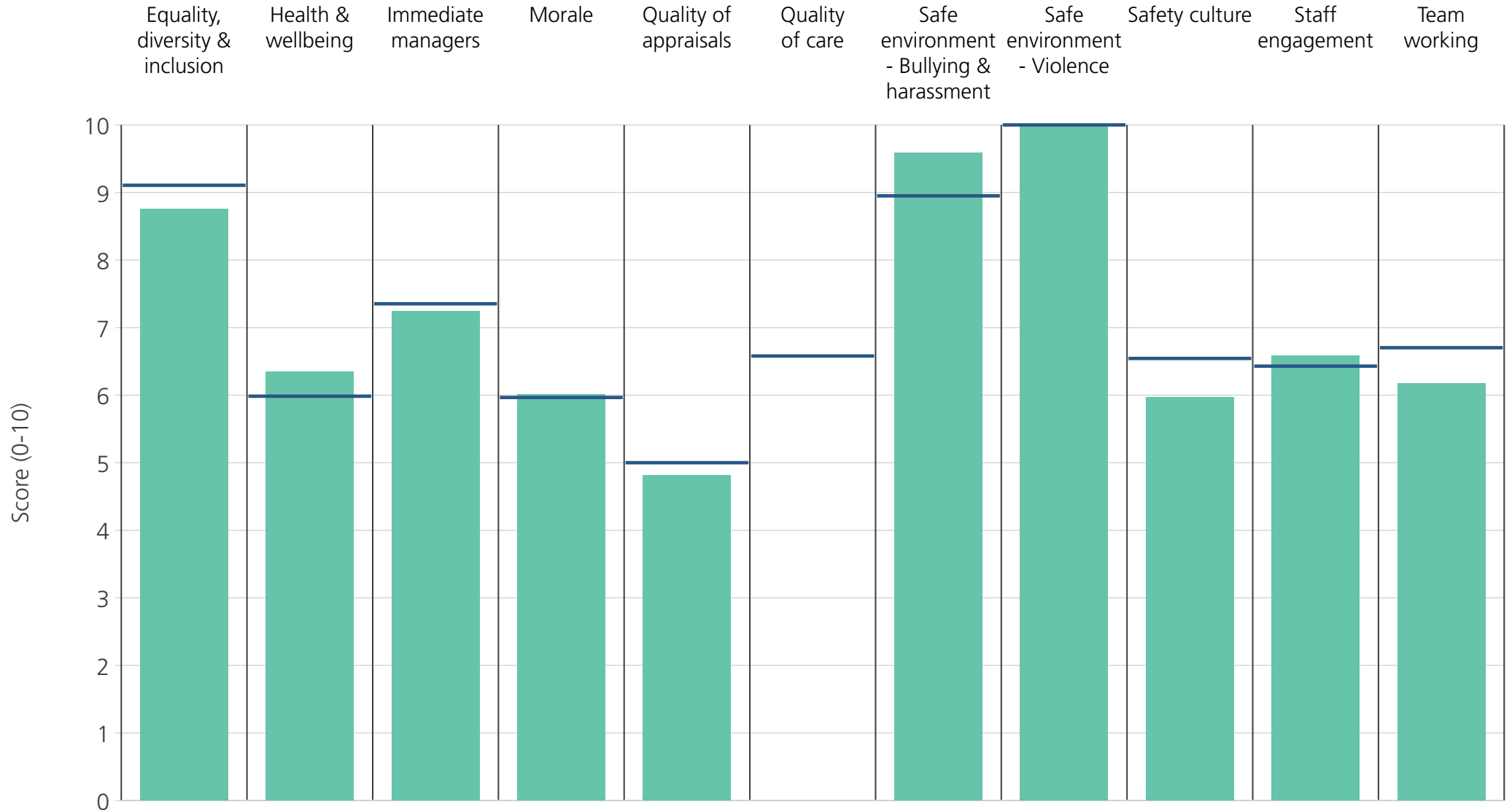
Directorate	8.7	6.0	7.7	5.7	5.5		9.7	10.0	6.4	6.1	6.4
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	24	24	24	24	21	1	24	24	23	24	24



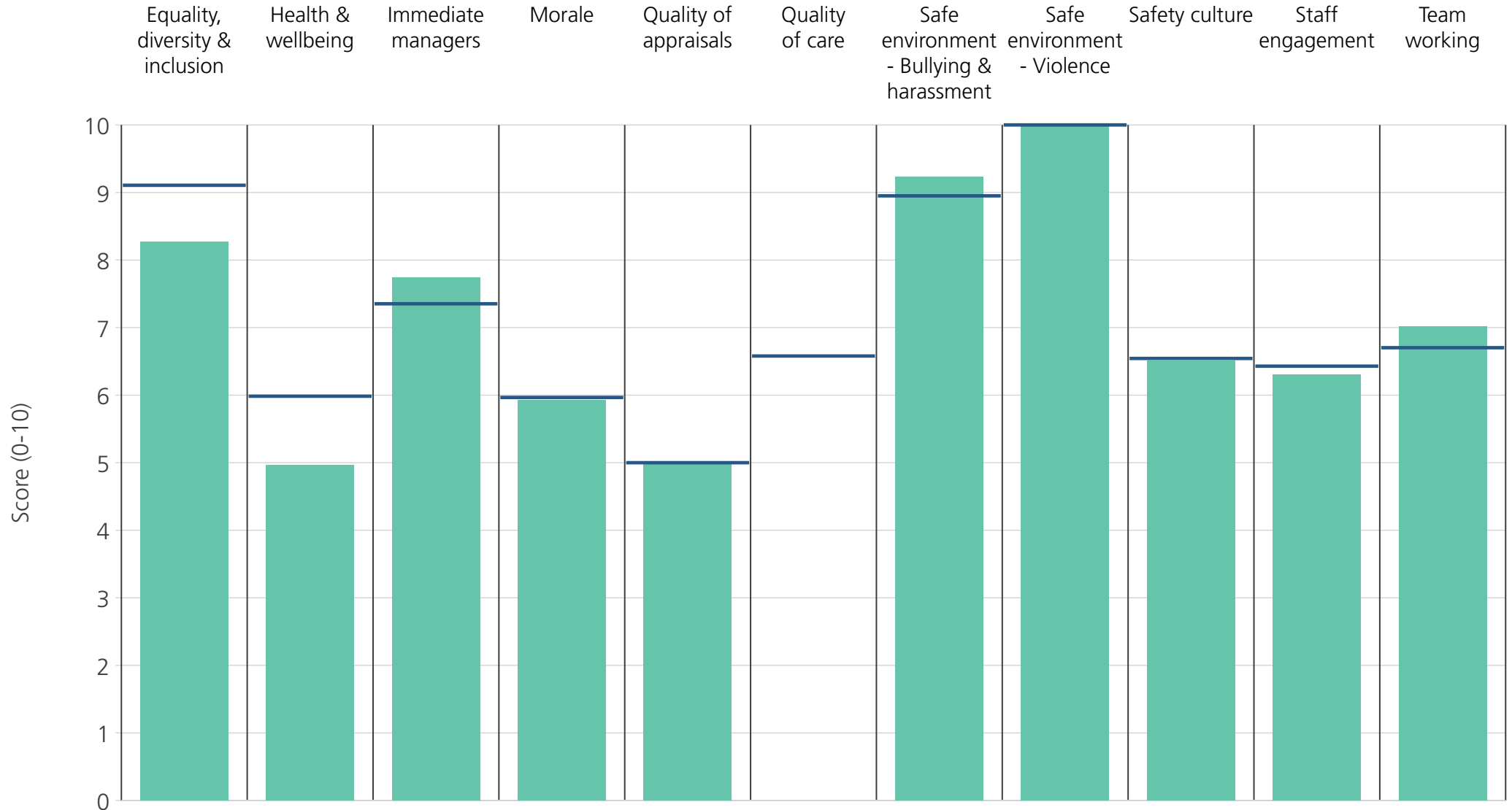
Directorate	9.0	6.2	6.8	5.7	3.5	6.6	9.4	10.0	6.3	5.6	5.6
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	21	21	21	21	17	7	21	21	21	21	21



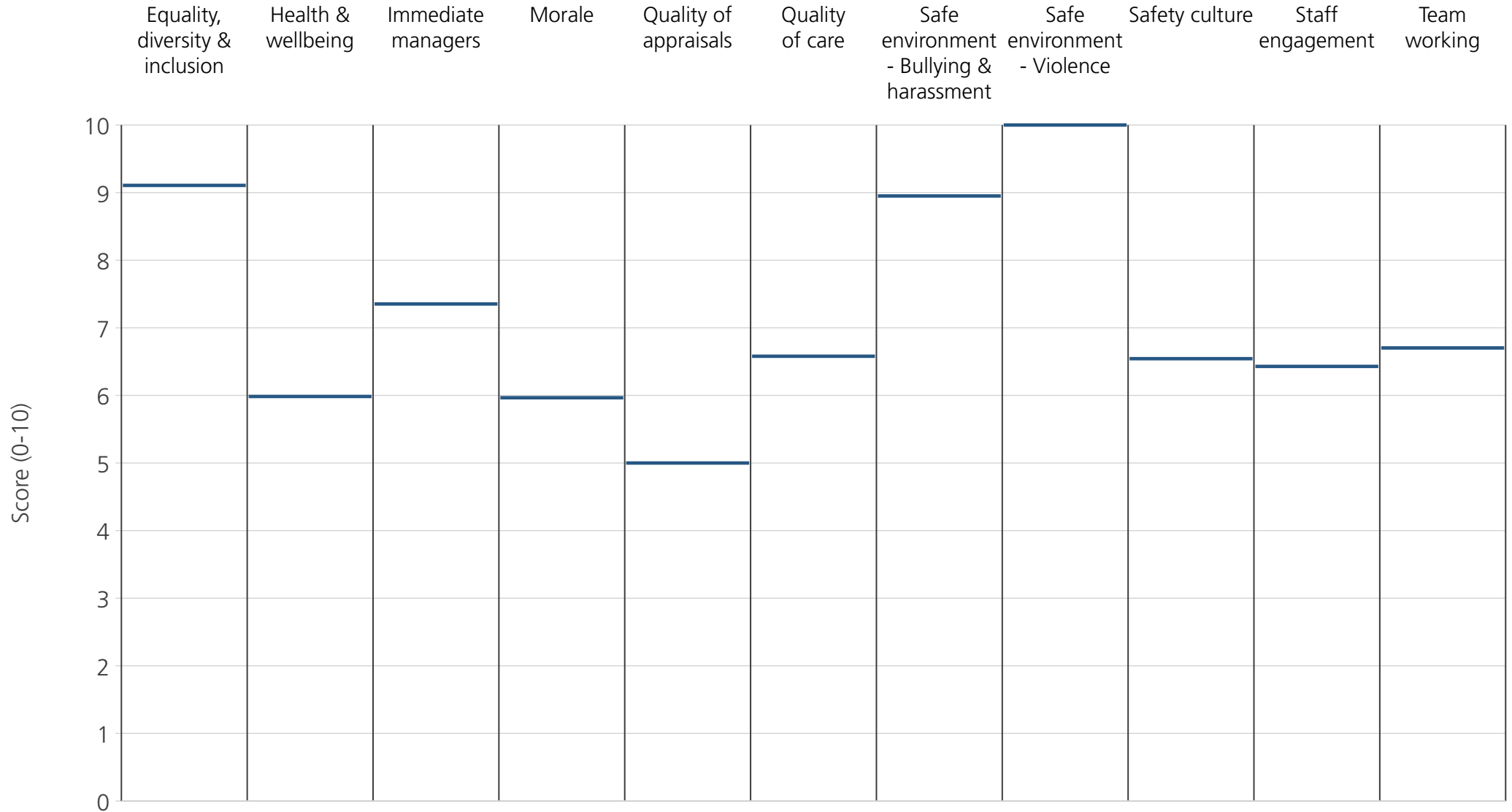
Directorate	9.3	5.9	7.7	6.0	5.3	7.5	9.3	10.0	6.7	6.5	7.3
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	20	20	20	20	19	11	20	20	20	20	20



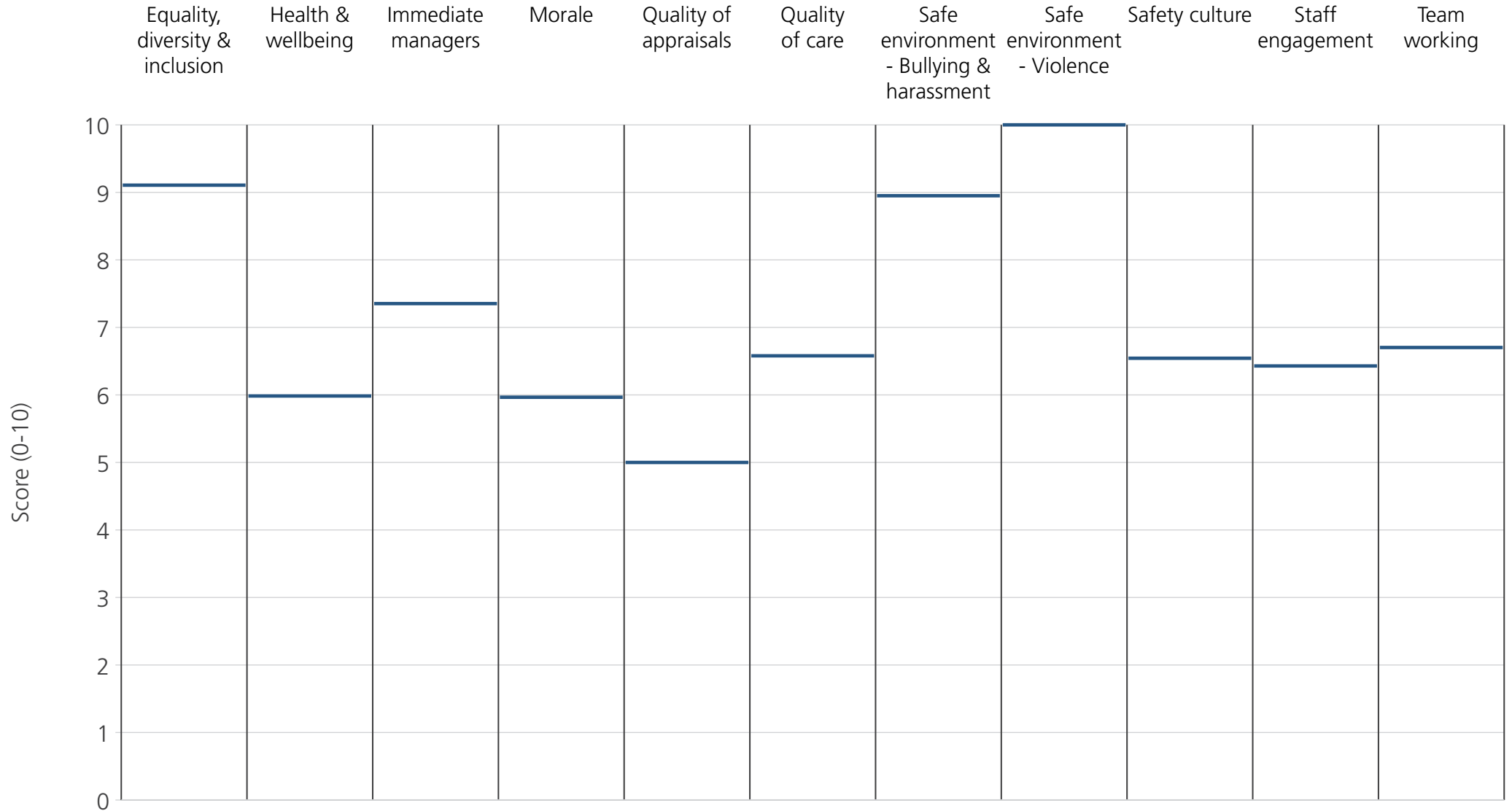
Directorate	8.8	6.3	7.2	6.0	4.8		9.6	10.0	6.0	6.6	6.2
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	16	16	16	15	13	3	16	16	15	16	16



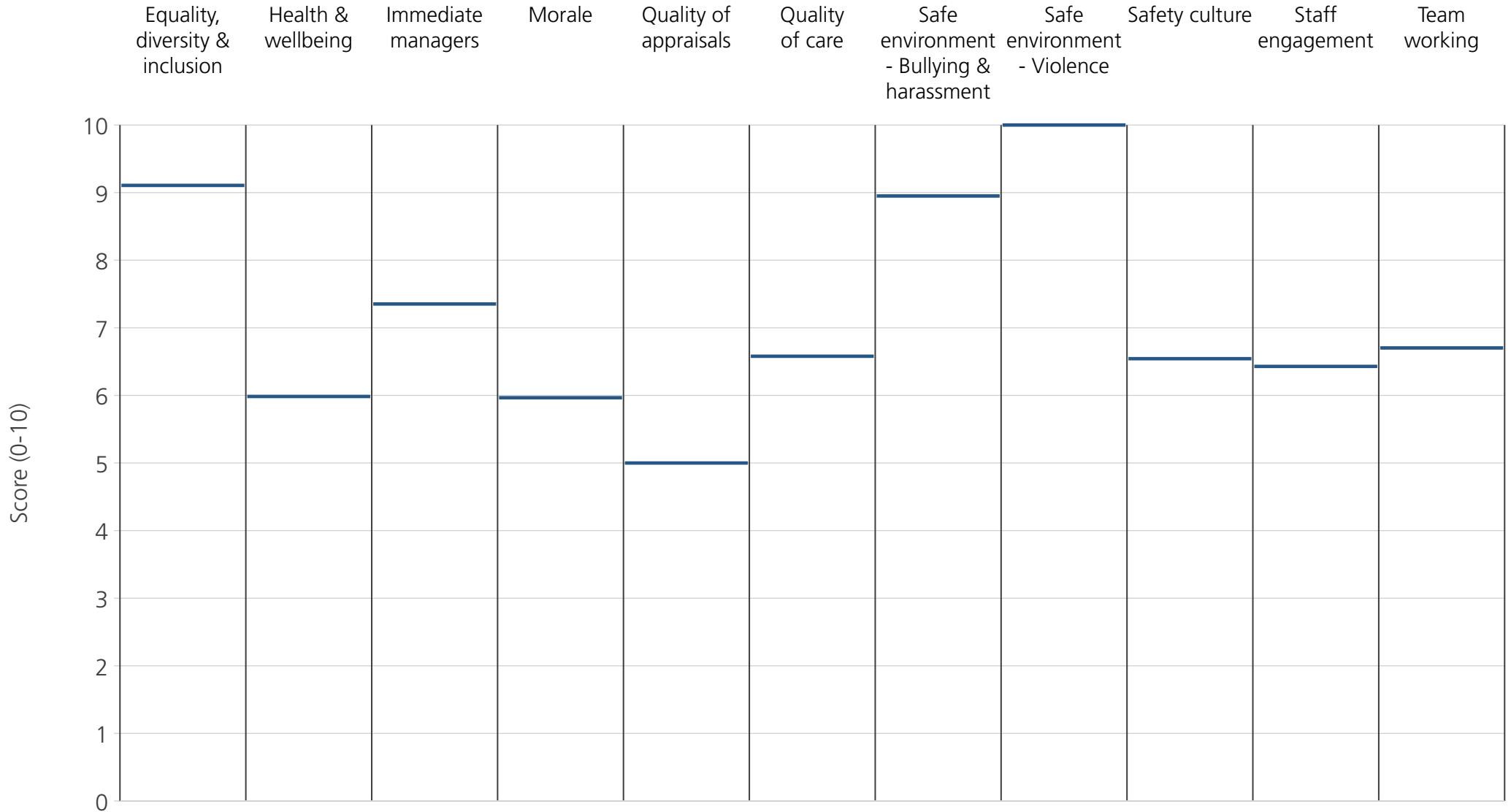
Directorate	8.3	5.0	7.7	5.9	5.0	6.6	9.2	10.0	6.5	6.3	7.0
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	13	13	13	13	13	10	13	13	13	13	13



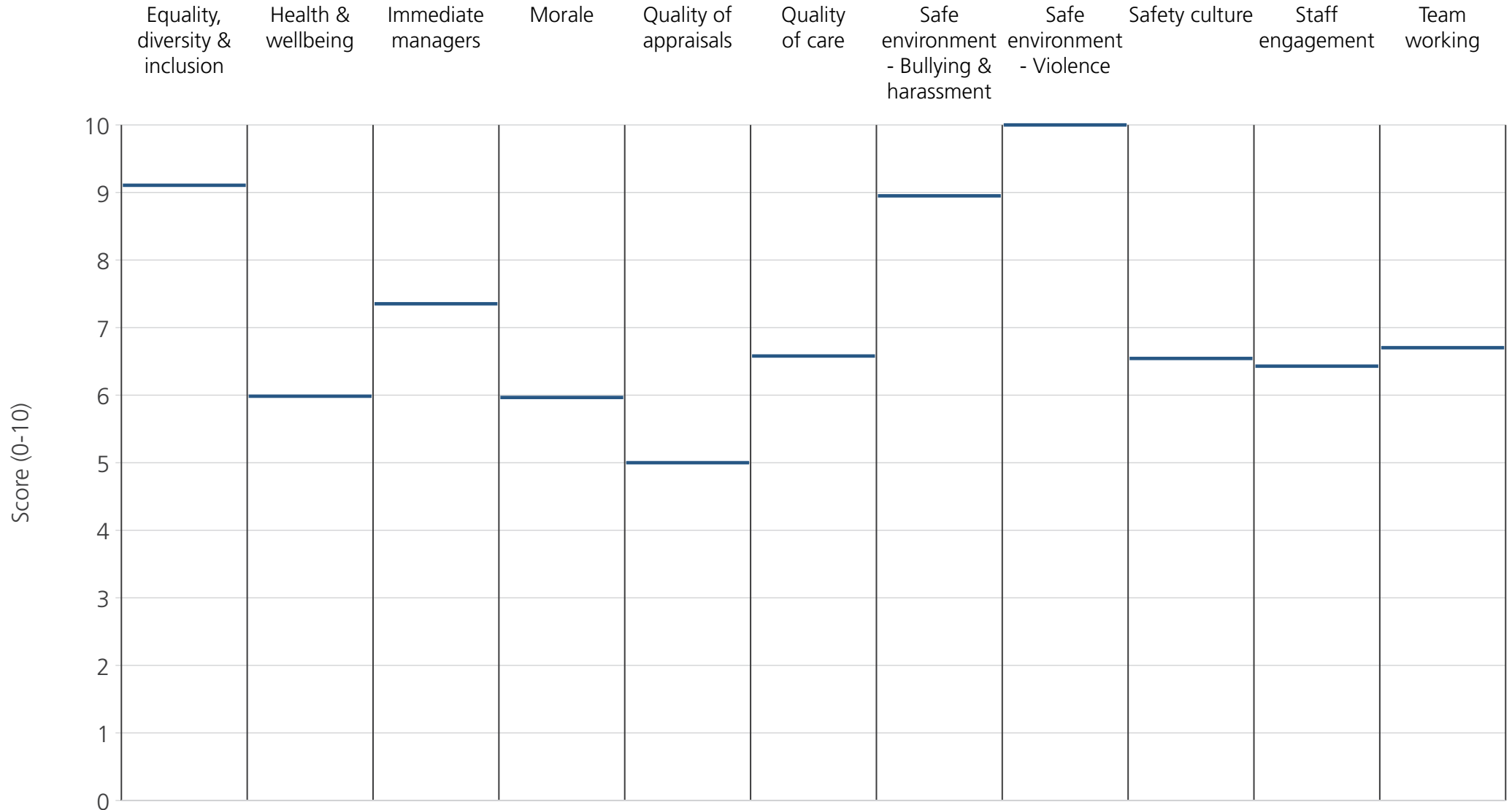
Directorate	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	10	10	10	10	9	4	9	10	10	10	10



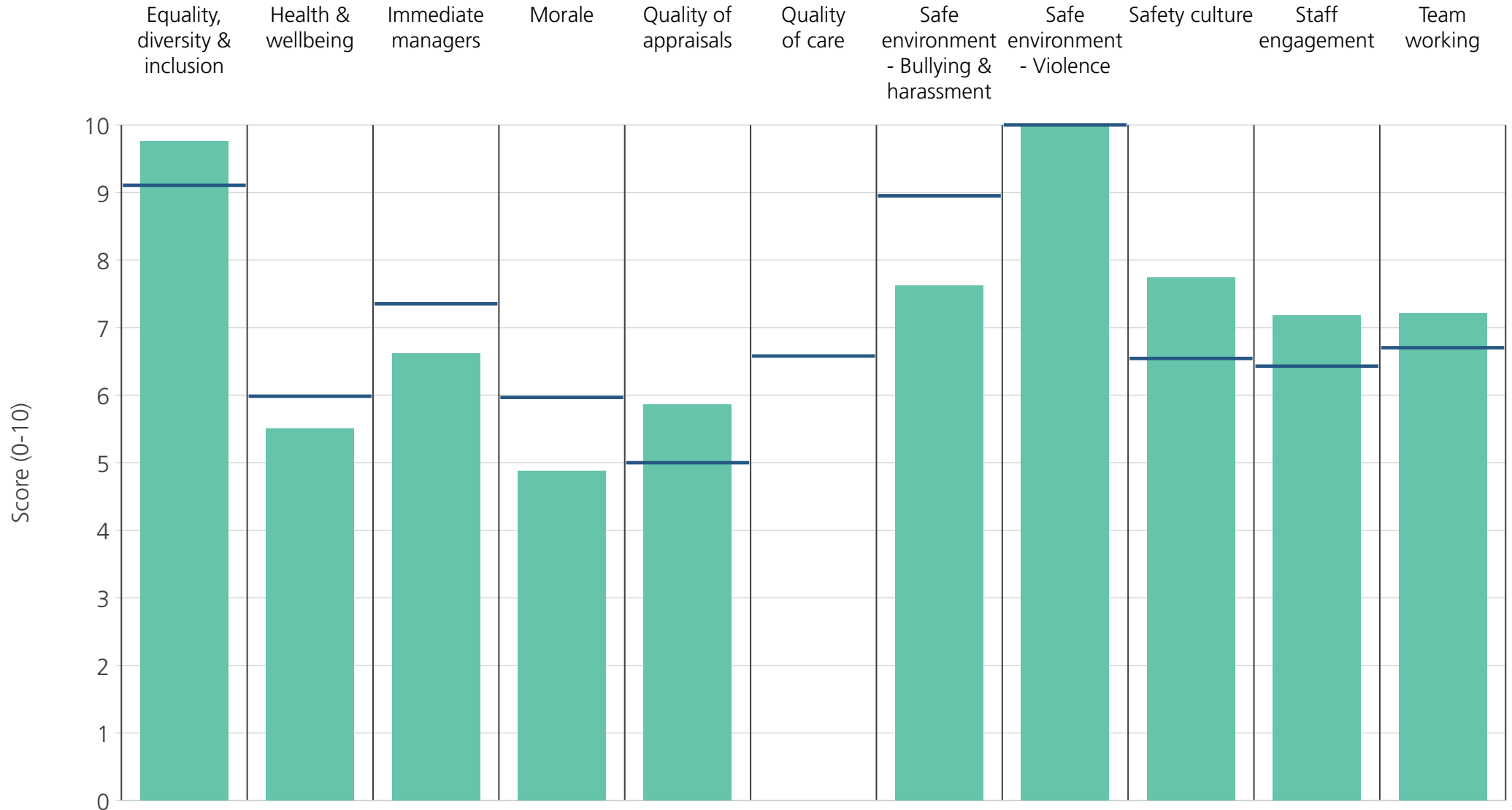
Directorate	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	9	9	9	9	8	2	9	9	9	9	9



Directorate											
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	10	10	10	10	9	4	10	10	10	10	10



Directorate											
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	8	8	8	8	8	2	8	8	8	8	8



Directorate	9.8	5.5	6.6	4.9	5.9	6.6	7.6	10.0	7.7	7.2	7.2
Your org	9.1	6.0	7.4	6.0	5.0	6.6	9.0	10.0	6.5	6.4	6.7
Responses	14	14	14	14	13	6	14	14	14	14	13