

Worcestershire Health and Care NHS Trust

2019 NHS Staff Survey

Directorate Report

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This directorate report for Worcestershire Health and Care NHS Trust contains results by directorate for themes from the 2019 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Worcestershire Health and Care NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2019 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

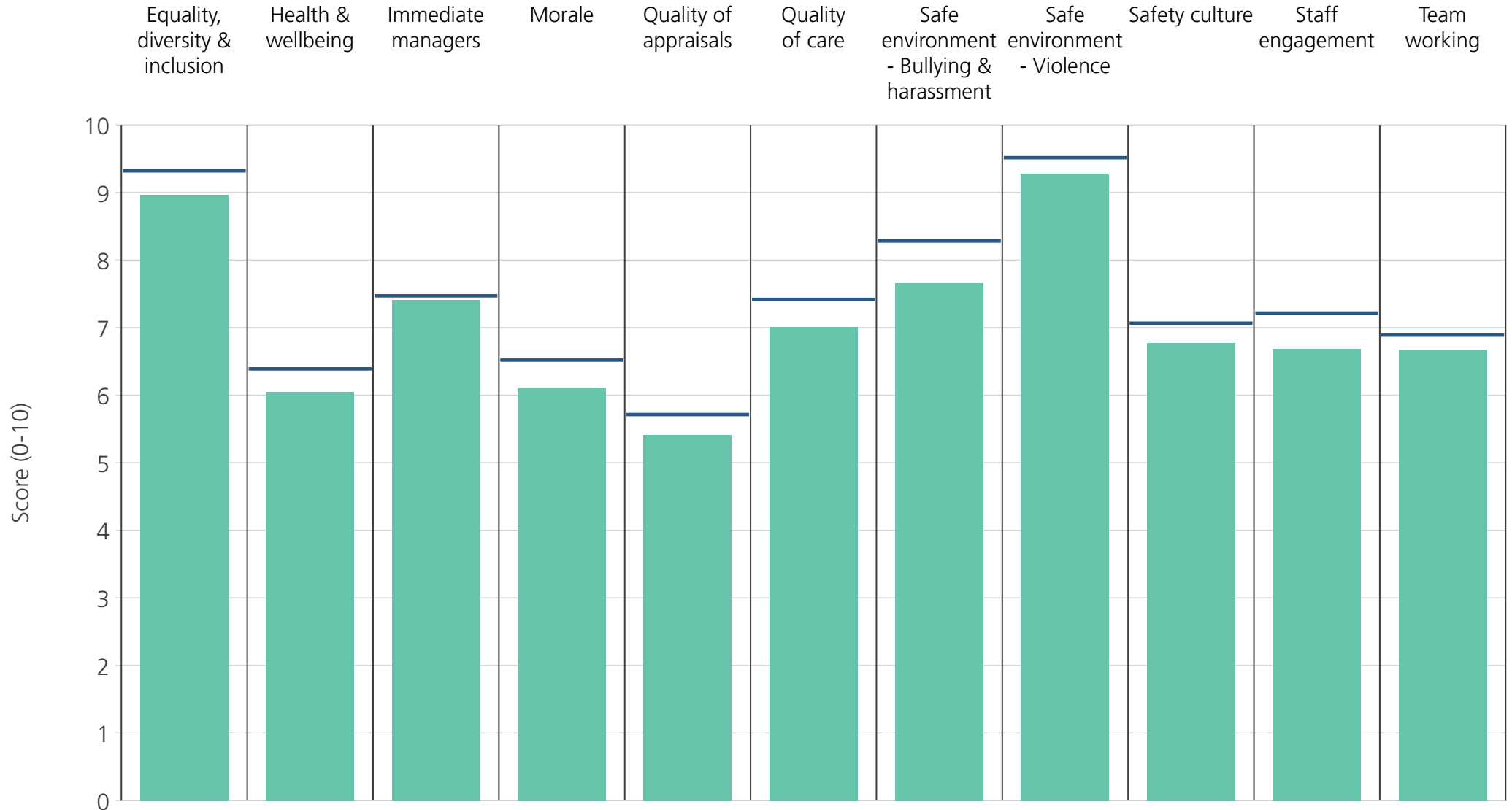
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



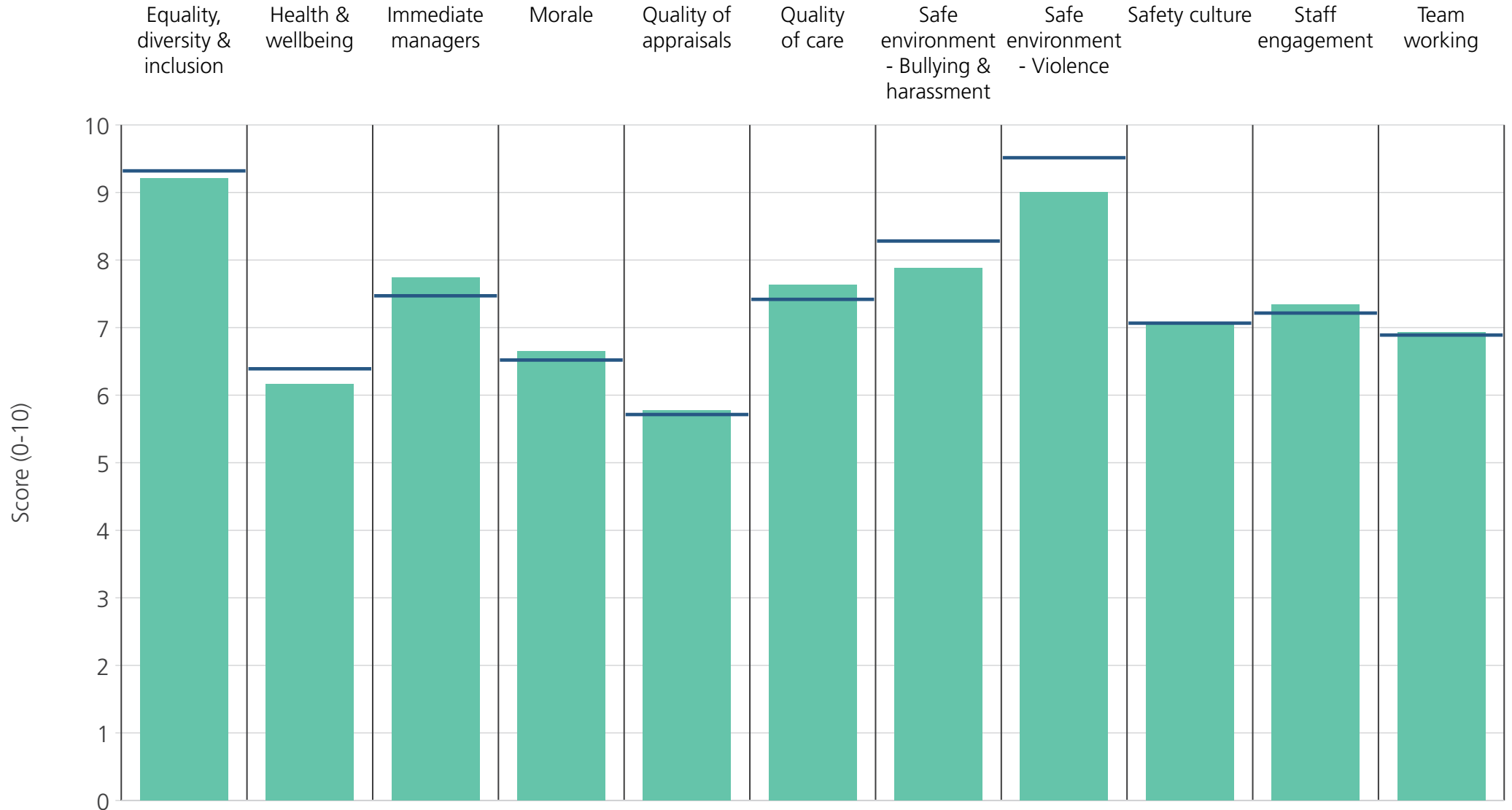
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

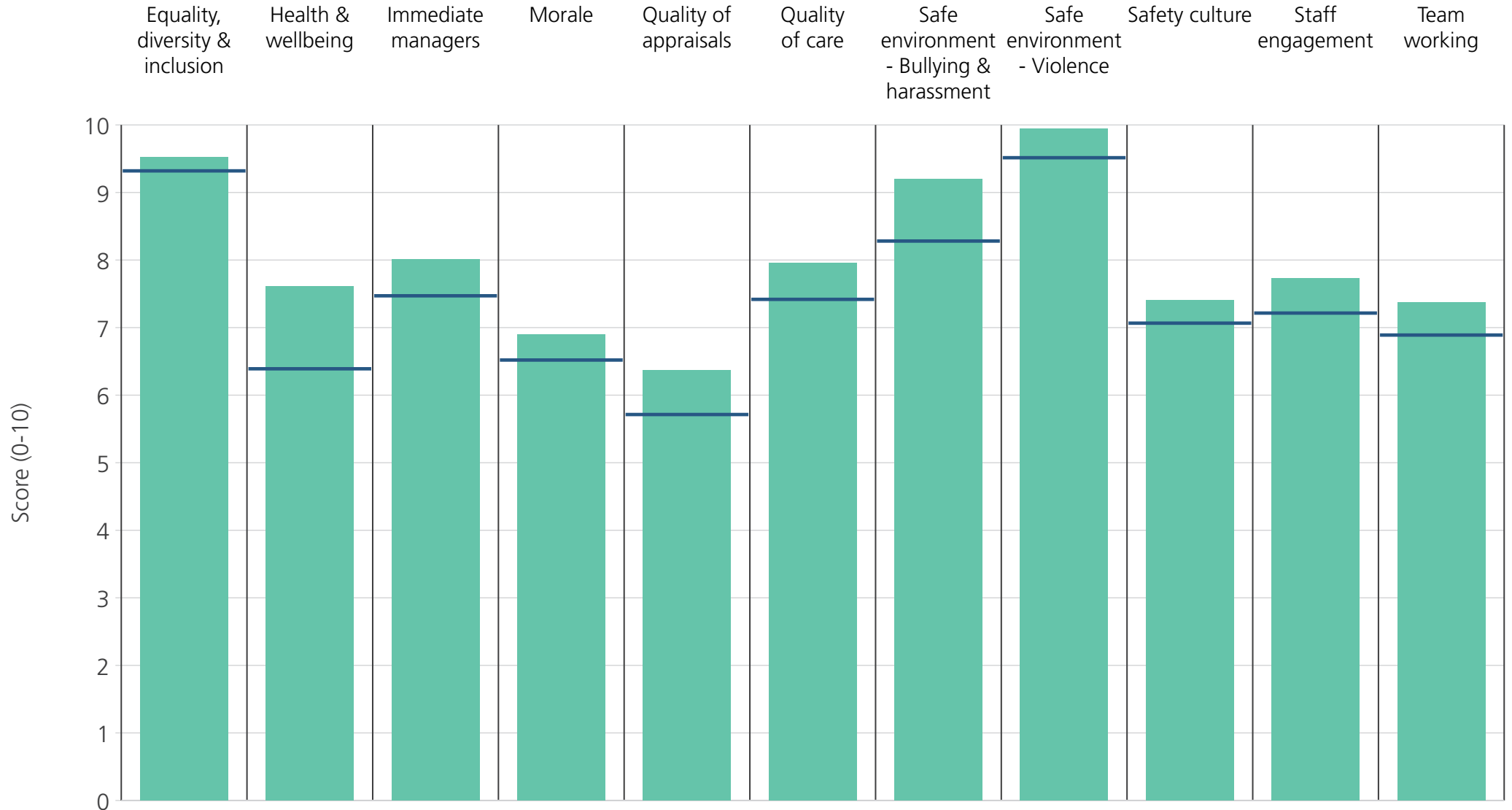
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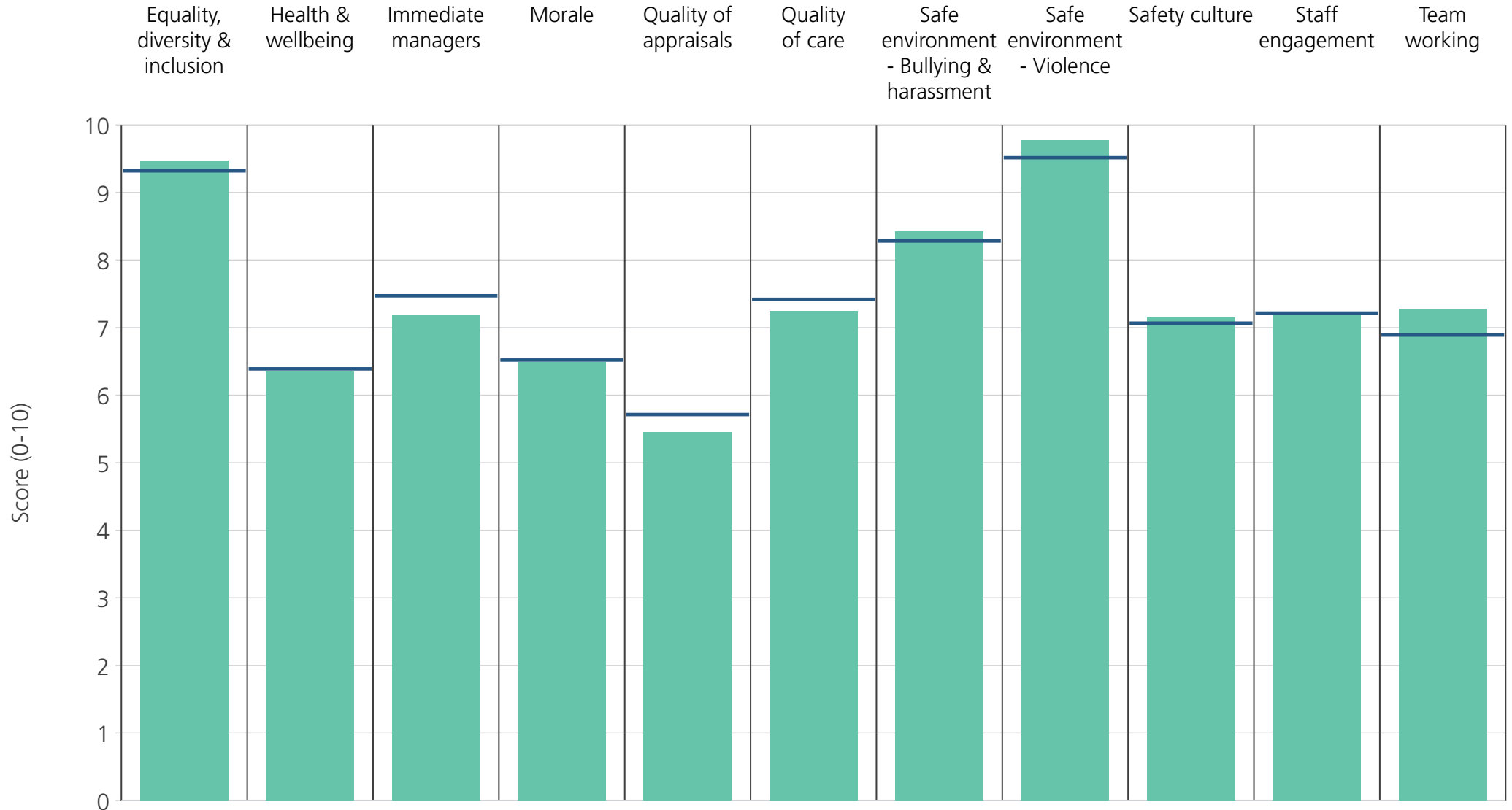
Directorate	9.0	6.0	7.4	6.1	5.4	7.0	7.7	9.3	6.8	6.7	6.7
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	337	337	335	337	305	308	336	337	337	337	330



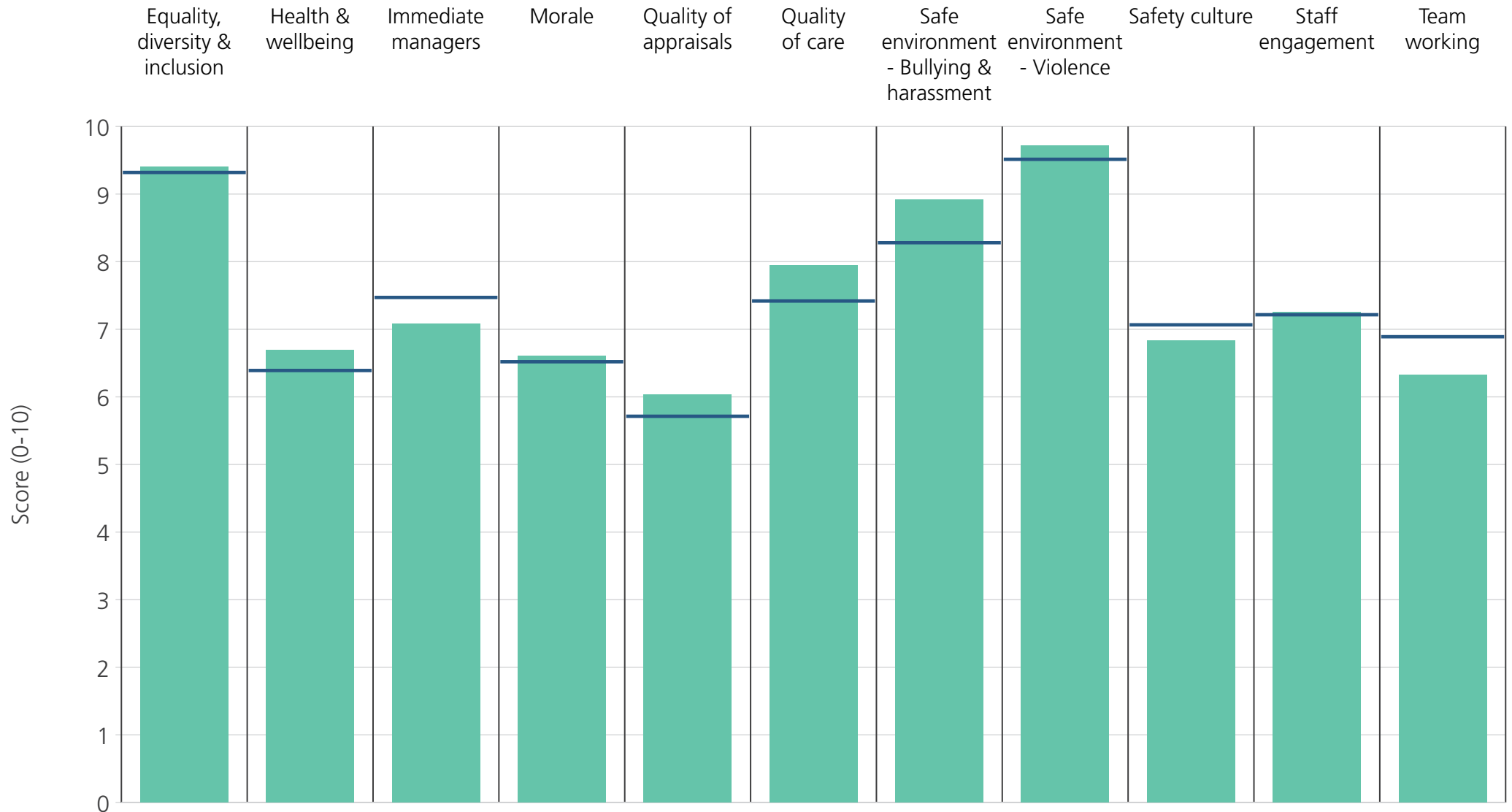
Directorate	9.2	6.2	7.7	6.6	5.8	7.6	7.9	9.0	7.0	7.3	6.9
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	432	436	438	436	402	416	433	433	437	440	430



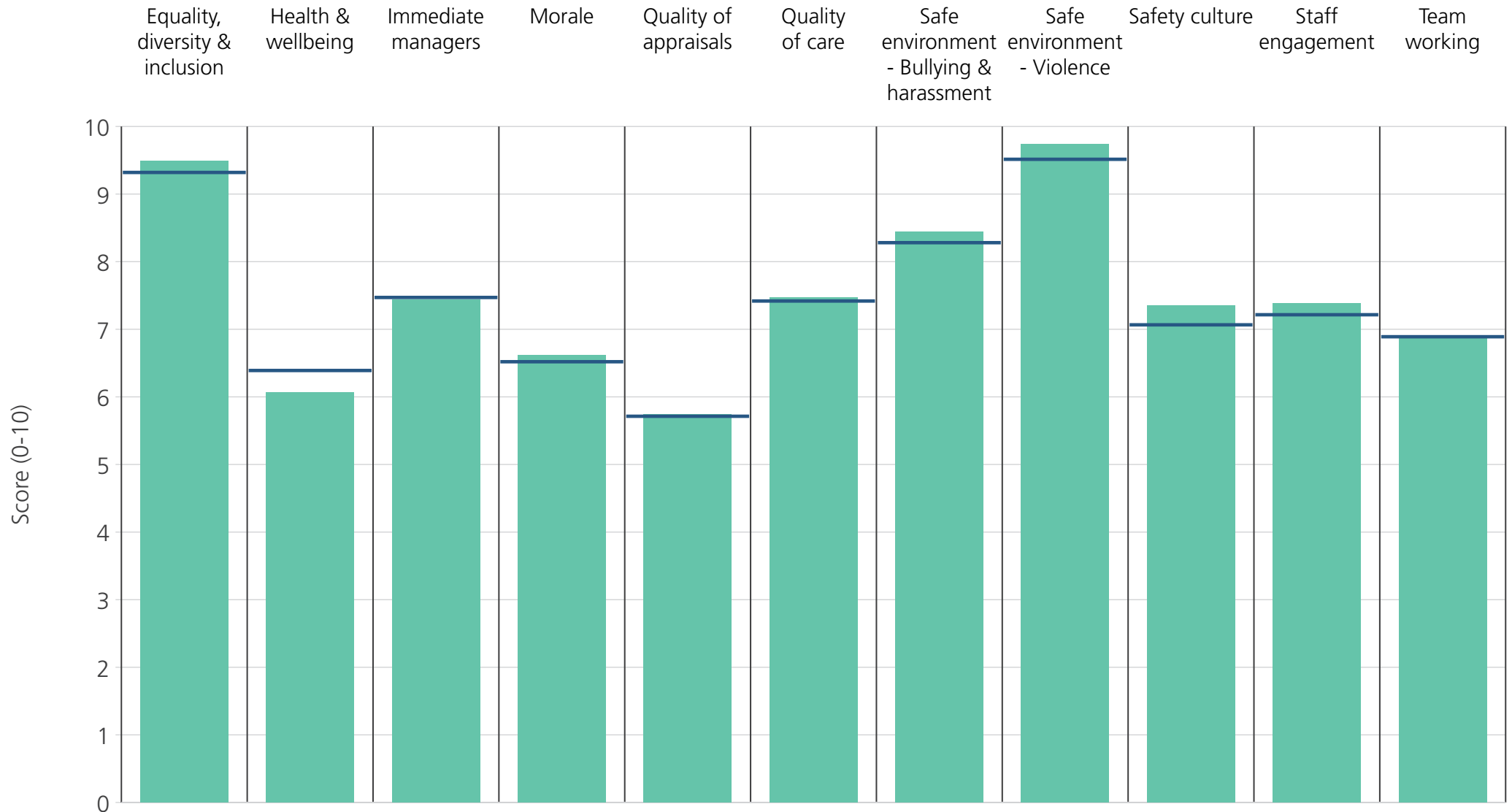
Directorate	9.5	7.6	8.0	6.9	6.4	8.0	9.2	9.9	7.4	7.7	7.4
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	192	192	193	192	171	78	192	193	191	193	189



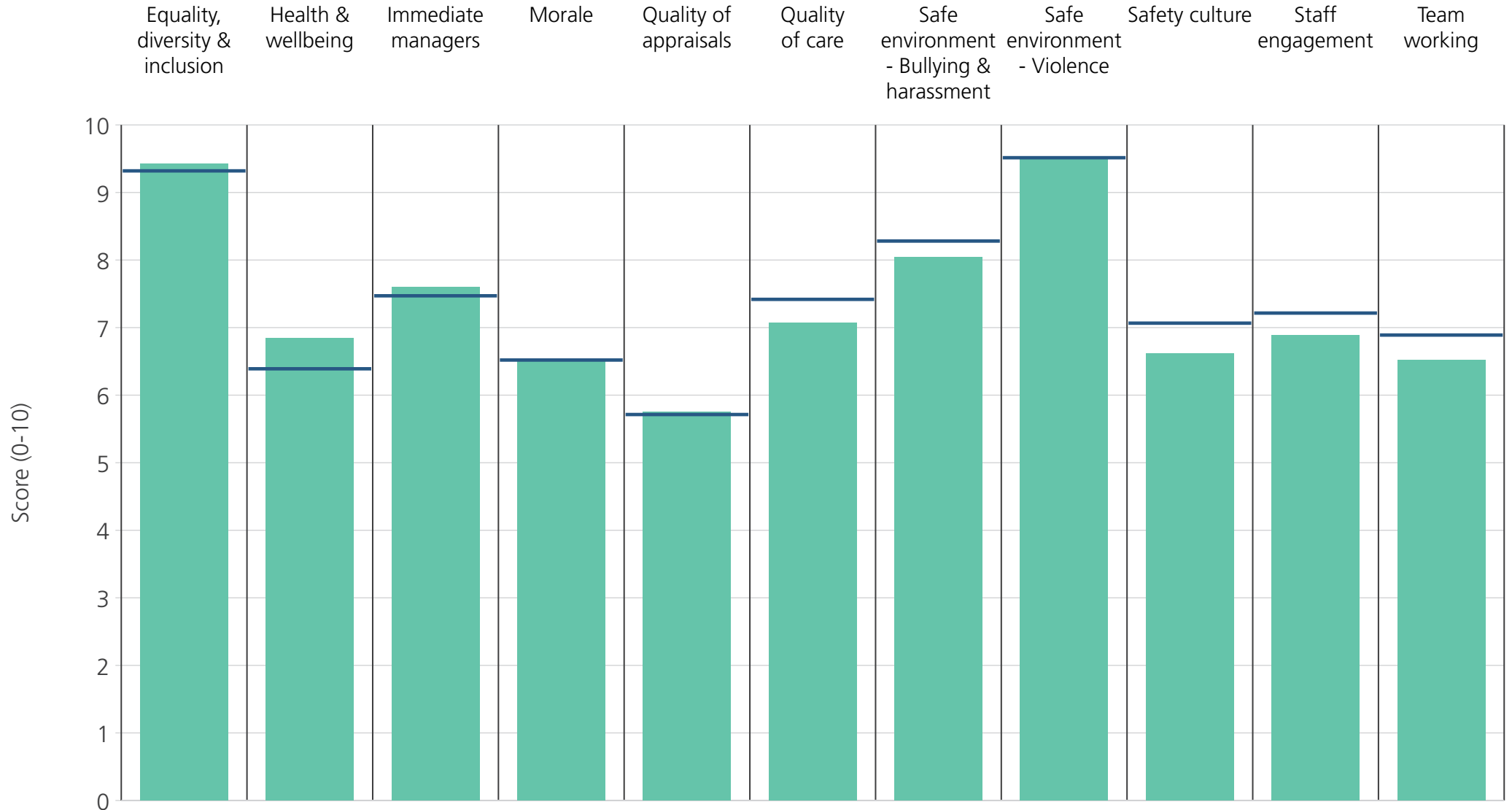
Directorate	9.5	6.3	7.2	6.5	5.4	7.2	8.4	9.8	7.1	7.2	7.3
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	356	357	358	355	335	331	354	355	357	359	351



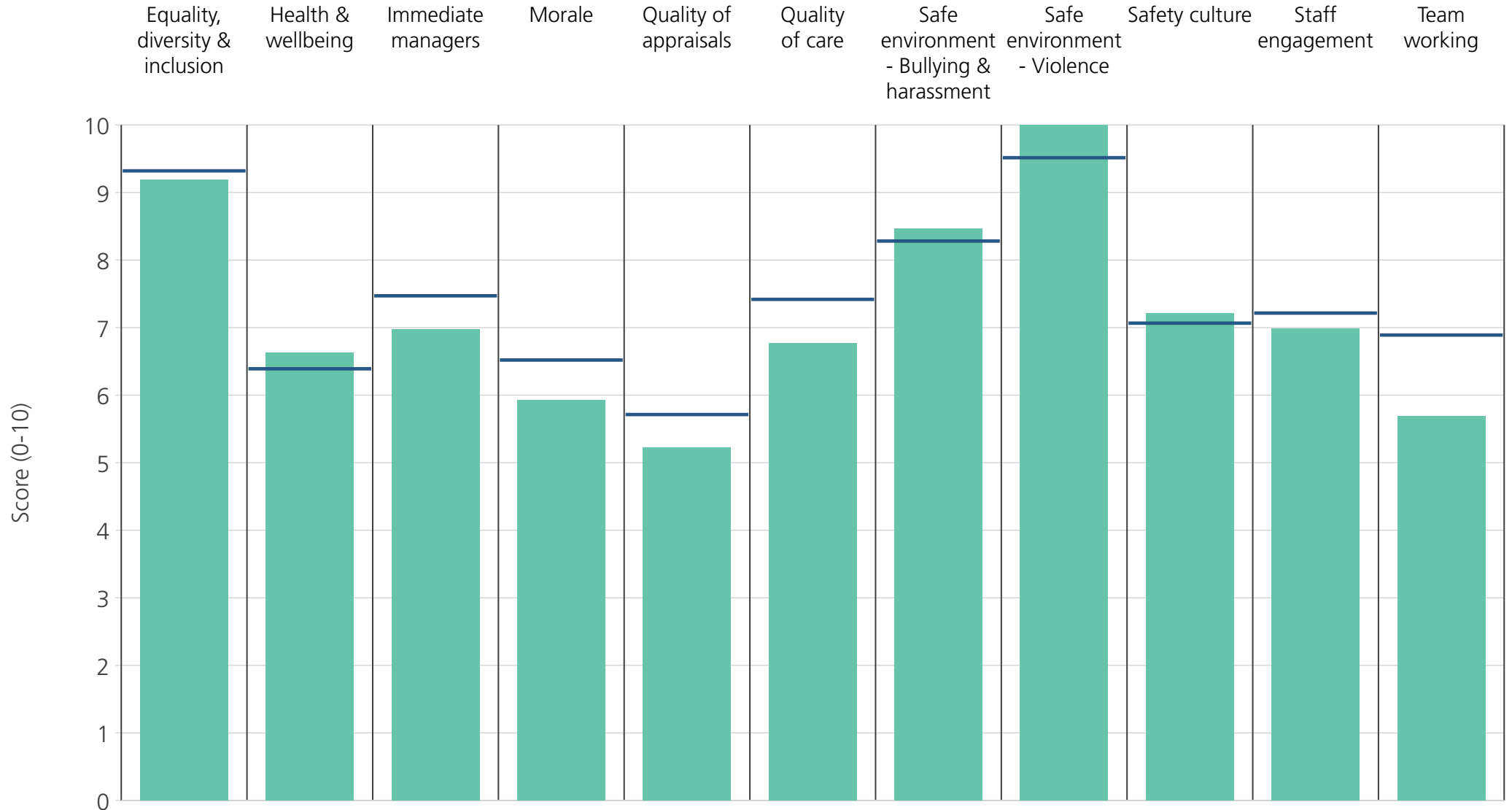
Directorate	9.4	6.7	7.1	6.6	6.0	7.9	8.9	9.7	6.8	7.3	6.3
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	193	193	192	184	166	134	188	190	192	192	189



Directorate	9.5	6.1	7.4	6.6	5.7	7.5	8.4	9.7	7.4	7.4	6.9
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	328	329	331	327	302	316	331	328	329	332	325



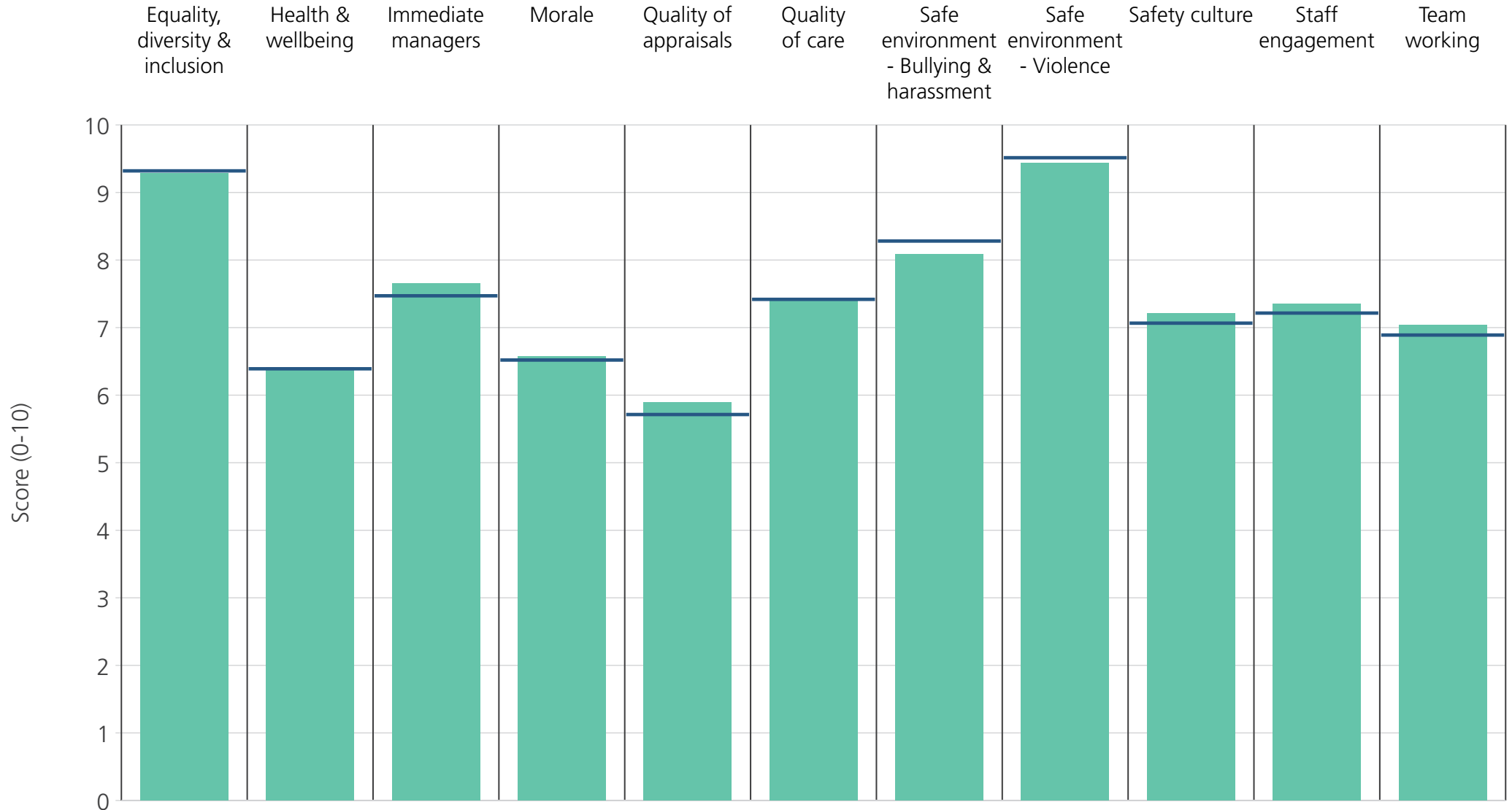
Directorate	9.4	6.8	7.6	6.5	5.7	7.1	8.0	9.5	6.6	6.9	6.5
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	74	75	74	74	64	75	75	75	74	75	73



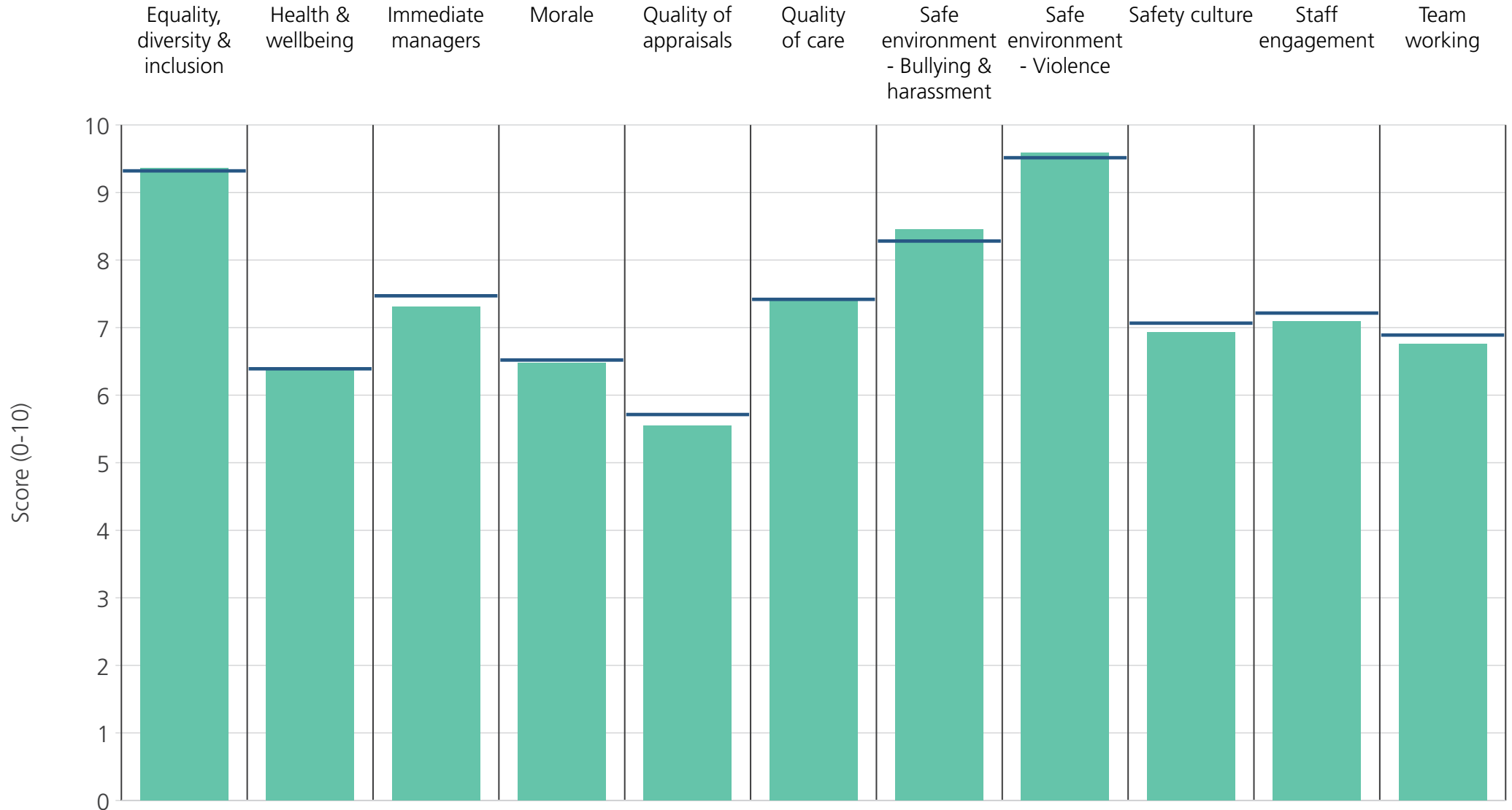
Directorate	9.2	6.6	7.0	5.9	5.2	6.8	8.5	10.0	7.2	7.0	5.7
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	39	39	39	39	34	13	38	39	38	39	38

Directorates 2

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Directorate	9.3	6.4	7.7	6.6	5.9	7.4	8.1	9.4	7.2	7.4	7.0
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	919	917	920	918	837	768	914	916	918	922	907



Directorate	9.4	6.4	7.3	6.5	5.6	7.4	8.5	9.6	6.9	7.1	6.8
Your org	9.3	6.4	7.5	6.5	5.7	7.4	8.3	9.5	7.1	7.2	6.9
Responses	1032	1041	1040	1026	942	903	1033	1034	1037	1045	1018